

Navigating the Cloud Native Community for End Users

Cheryl Hung, CNCF Director of Ecosystem
KubeCon CloudNativeCon EU, May 22, 2019



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COMPUTING FOUNDATION

1. What is the End User Community?
2. How does it work?
3. How do you get involved?

Cheryl Hung

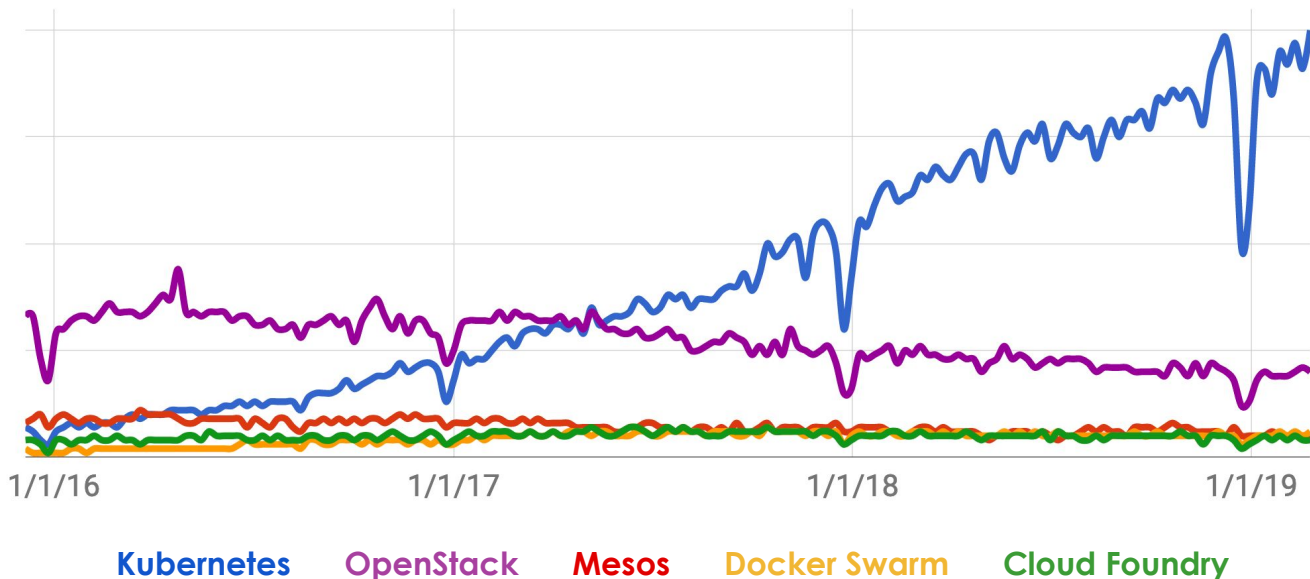
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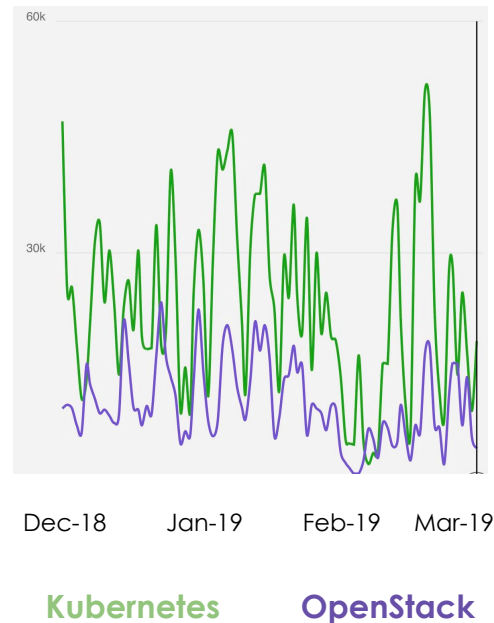


Kubernetes in Search Trends

Google Trends



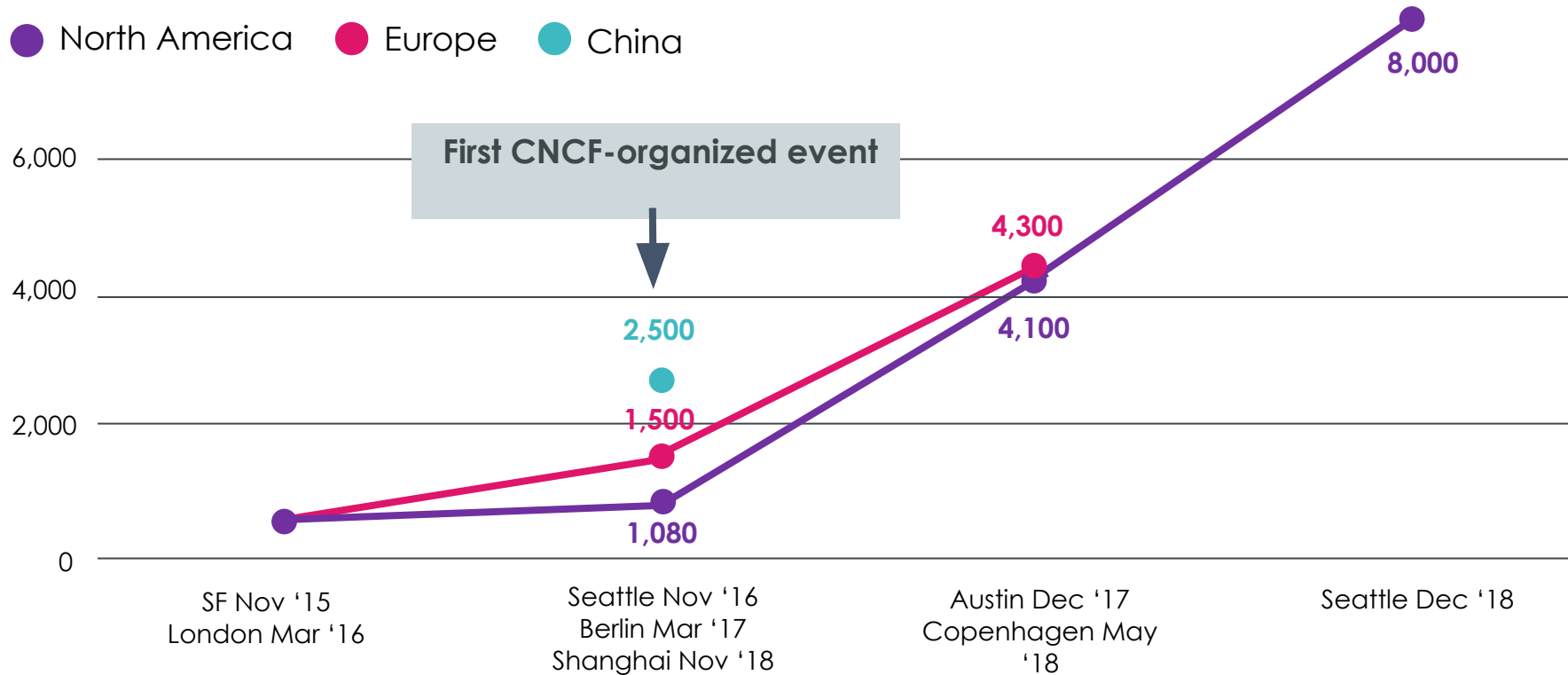
WeChat



Meetups in 48 countries, 108k members



KubeCon + CloudNativeCon Attendance



CNCF Mission: foster and sustain open source projects around cloud native



kubernetes



Prometheus



envoy

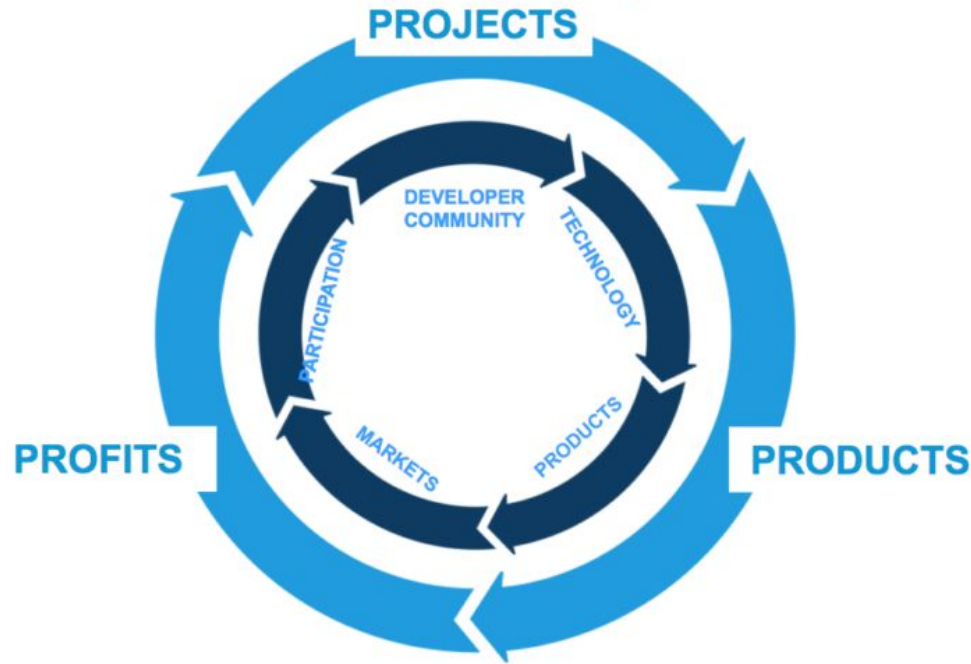


CoreDNS



fluentd

Non-profit, part of Linux Foundation, founded December 2015



In practice

- Community
- Documentation
- Translation
- Security audits
- Certification
- Legal
- Marketing & PR
- Events

What is the End User Community?



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End users

- use cloud native technologies internally
- **do not sell** any cloud native services externally

Excludes vendors, consulting and training partners.

88 companies in the End User Community





You do *not* need to join to:

- Contribute to projects
- Donate a project to the CNCF
- Speak at KubeCon
- Write a blog for kubernetes.io

The CNCF helps end users:

1



Navigate
the
ecosystem

2



Be heard

3



Align with
cloud
native

How does it work?



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1



Navigate
the
ecosystem

“The CNCF rallies the community around these projects and provides the support that they need. We see that as planting a seed for the future in a world where we are using CNCF technologies and benefiting from the training, certification, and conformance it brings to the industry.”

**The
New York
Times**

1



Navigate
the
ecosystem

5 free tickets to KubeCon (2 if less than 300 employees)

Engage with peers

- SIGs in Developer Experience, Finance, Telecom
- End User Partner Summit

Give direct feedback to projects

1



Navigate
the
ecosystem

“We actively engage in teaching and outreach of Cloud Native concepts within the Academic and Research communities. We are working on integrating those methods into student programs to get them learning them earlier in their education.”



ADVANCED
RESEARCH COMPUTING
TECHNOLOGY SERVICES
UNIVERSITY OF MICHIGAN

2



Be heard

“Our greatest contribution to the community has been in the form of speaking. We've spoken at multiple conferences about our use of CNCF projects, including successes and our failures.”



2



Be heard

Brand awareness

- Case studies
- Media and analyst meetings at KubeCon

Recruiting

- End user booth at KubeCon

Early feedback on CfPs for KubeCon

2



Be heard

“We are in the position to run things at scale, in a public cloud environment, and test things out in way that a lot of people might not be able to do. We’re in a great position to contribute back some of those learnings.”



3



Align with
cloud
native

“Joining CNCF as an end user community member gives us the ability to participate in conversations. Those lead to the ability to participate in the technical oversight committee which defines the future direction of the project and that’s very important for us to have a voice.”

Bloomberg

3



Align with
cloud
native

Run for Technical Oversight
Committee and Governing Board
Open Source Program Office

- TODO Group

Education

- Legal Summit
- Open Source Leadership Summit

3



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cloud
native

“Intuit has been an active participant in CNCF activities and as a result, Jeff Brewer, Intuit VP and Chief Architect of the Small Business and Self Employed Group at Intuit, was elected to the TOC as the representative of the end-user community. “

intuit

How do you get involved?



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Joining

End User Supporter



End User Member
(Silver, Gold, Platinum)



End User Supporter



cncf.io/endusersupporter

Convert 5 KubeCon tickets! (2 if under 300 employees)



End User Member

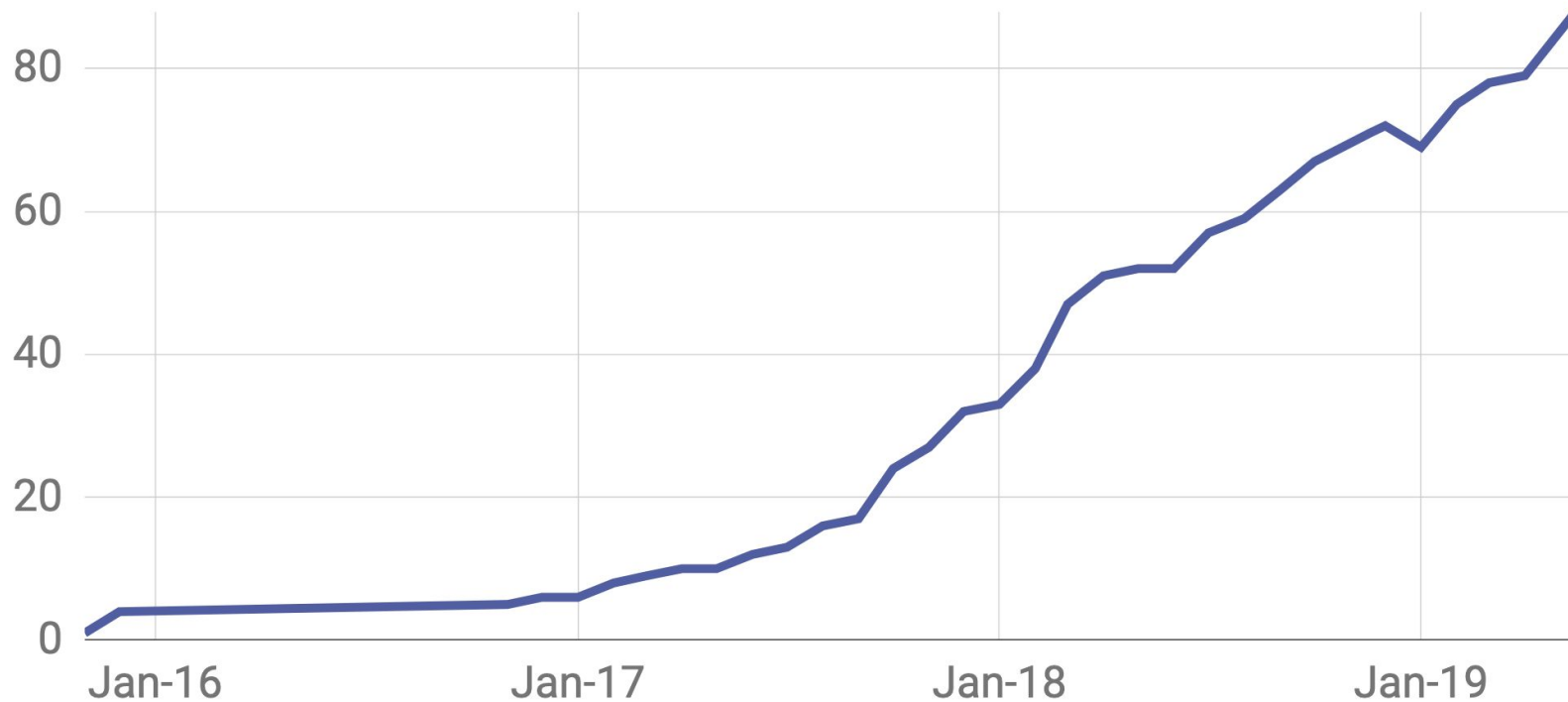


\$500 (non-profit) up to \$370,000 (Platinum)

cncf.io/lfmembership



Growth of End User Community



Thanks!

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