1336 N. Beverly Circle
Mesa, AZ 85201-2419

James R. Stockburger

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Employment

Software Quality Analyst / Continuous Improvement	Glynlyon	Oct 2007 - Present

- Generating SQL reports against multiple RDS engines mainly PostgreSQL
- Bash scripting
- Utilizing Jenkins for managing automated sync jobs (CI), maintenance of QA systems
- Collaborating with the scrum team and product owner to fully understand user stories, clarify acceptance criteria, and provides story points and task estimates within JIRA
- Automated test suites with Java, Selenium Webdriver, Ruby, and WATIR
- Technical planning, development, maintenance of digital content across multiple platforms
- RESTful API testing within the Postman development environment
- Taking part in all phases of manual testing including creating test cases, executing test cases, logging defects, functional testing, browser testing, User Acceptance Testing (UAT).
- Building and maintaining automated projects with Gradle using the Spring Framework
- Converting XML to JSON data structures
- Software testing methodologies, the scrum framework, and Agile principles
- Identifying potential vulnerabilities in code and attempt to exploit.

Network Technician	Alaskan Airlines	July 2007 – Sep 2007

- Installation and maintenance of 250+ desktops on a new network build
- Assisted field operations team during network development
- Network cabling tasks such as T1 line loop back terminations, working on 66 and 110 blocks

System Engineer	AccuCode	Jan 2007 – July 2007

- Configured and secured network equipment for operation across LAN/WAN environments.
- Configured and secured ATS Time-Clocks that utilized biometrics technology.
- Provided technical support and training to employees and clients

Manufacturing Technician	Intel	Summer 2006

- Operated various specialized computer-controlled equipment inside a clean room.
- Failure and defect analysis of wafers with high-powered equipment

Help Desk Support	ARRIS	Nov 2005 – Aug 2006

- Ran remote tests to determine root cause (EMI, Filter issue, POTS etc.)
- LAN installation and troubleshooting and assisting with wireless 802.11b/g networking

Education

Tempe, AZ	ITT Technical Institute	Mar 2007 – Fall 2009

- Associates of Applied Science in Computer Network Systems

Certifications

- CISSP Certified Information Systems Security Professional
- AWS Certified Solutions Architect
- CompTIA Security+ CE
- IAT Level III, IAM Level III, and IA SAE Level II certified
- MCP 70-480: Programming in HTML5 with JavaScript and CSS3

Languages & Technologies

- SQL; JavaScript; Python; Watir; Groovy; R; Bash; NoSQL; XML; Git/Bitbucket
- AWS cloud architecture; Linux (CentOS); Agile; Scrum Methodology; Windows; 365

Military

Honorable Discharge	United States Air Force	April 1999 – August 2003

Other

- Arizona Cyber Warfare Range