

## Employment

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<b>Software Quality Analyst / Continuous Improvement</b>	<b>Glynlyon</b>	<b>Oct 2007 - Present</b>
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- Generating **SQL** reports against multiple RDS engines mainly PostgreSQL
- **Bash** scripting
- Utilizing **Jenkins** for managing automated sync jobs (CI), maintenance of QA systems
- Collaborating with the scrum team and product owner to fully understand user stories, clarify acceptance criteria, and provides story points and task estimates within **JIRA**
- Automated test suites with **Java, Selenium Webdriver, Ruby, and WATIR**
- Technical planning, development, maintenance of digital content across multiple platforms
- **RESTful** API testing within the Postman development environment
- Taking part in all phases of manual testing including creating test cases, executing test cases, logging defects, functional testing, browser testing, etc.
- Building and maintaining automated projects with **Gradle** using the **Spring Framework**
- Converting **XML** to **JSON** data structures
- Software testing methodologies, the scrum framework, and **Agile** principles
- Identifying potential vulnerabilities in code and attempt to exploit.

<b>Network Technician</b>	<b>Alaskan Airlines</b>	<b>July 2007 – Sep 2007</b>
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- Installation and maintenance of 250+ desktops on a new network build
- Assisted field operations team during network development
- Network cabling tasks such as T1 line loop back terminations, working on 66 and 110 blocks

<b>System Engineer</b>	<b>AccuCode</b>	<b>Jan 2007 – July 2007</b>
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- Configured and secured network equipment for operation across LAN/WAN environments.
- Configured and secured ATS Time-Clocks that utilized biometrics technology.
- Provided technical support and training to employees and clients

<b>Manufacturing Technician</b>	<b>Intel</b>	<b>Summer 2006</b>
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- Operated various specialized computer-controlled equipment inside a clean room.
- Failure and defect analysis of wafers with high-powered equipment

<b>Help Desk Support</b>	<b>ARRIS</b>	<b>Nov 2005 – Aug 2006</b>
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- Ran remote tests to determine root cause (EMI, Filter issue, POTS etc.)
- LAN installation and troubleshooting and assisting with wireless 802.11b/g networking

## Education

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<b>Tempe, AZ</b>	<b>ITT Technical Institute</b>	<b>Mar 2007 – Fall 2009</b>
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- Associates of Applied Science in Computer Network Systems

## Certifications

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- CISSP Certified Information Systems Security Professional
  - AWS Certified Solutions Architect
  - CompTIA Security+ CE
  - IAT Level III, IAM Level III, and IA SAE Level II certified
  - MCP 70-480: Programming in HTML5 with JavaScript and CSS3

## Languages & Technologies

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- SQL; JavaScript; Python; Watir; Groovy; R; Bash; NoSQL; XML; Git/Bitbucket
  - AWS cloud architecture; Linux (CentOS); Agile; Scrum Methodology; Windows; 365

## Military

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<b>Honorable Discharge</b>	<b>United States Air Force</b>	<b>April 1999 – August 2003</b>
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## Other

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- Arizona Cyber Warfare Range