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| 1336 N. Beverly Circle  Mesa, AZ 85201-2419 | **James R. Stockburger** | | | | (480) 221-1916 [jstockburger@protonmail.com](mailto:jstockburger@protonmail.com) |
| **Employment** | |  | |  | |
| **Software Quality Analyst /**  **Continuous Improvement** | | **Glynlyon** | | **Oct 2007 - Present** | |
| * Generating SQL reports against multiple RDS engines mainly PostgreSQL * Bash scripting * Utilizing Jenkins for managing automated sync jobs (CI), maintenance of QA systems * Collaborating with the scrum team and product owner to fully understand user stories, clarify acceptance criteria, and provides story points and task estimates within JIRA * Automated test suites with Java, Selenium Webdriver, Ruby, and WATIR * Technical planning, development, maintenance of digital content across multiple platforms * RESTful API testing within the Postman development environment * Taking part in all phases of manual testing including creating test cases, executing test cases, logging defects, functional testing, browser testing, etc. * Building and maintaining automated projects with Gradle using the Spring Framework * Converting XML to JSON data structures * Software testing methodologies, the scrum framework, and Agile principles * Identifying potential vulnerabilities in code and attempt to exploit. | | | | | |
| **Network Technician** | | **Alaskan Airlines** | | **July 2007 – Sep 2007** | |
| * Installation and maintenance of 250+ desktops on a new network build * Assisted field operations team during network development * Network cabling tasks such as T1 line loop back terminations, working on 66 and 110 blocks | | | | | |
| **System Engineer** | | **AccuCode** | | **Jan 2007 – July 2007** | |
| * Configured and secured network equipment for operation across LAN/WAN environments**.** * Configured and secured ATS Time-Clocks that utilized biometrics technology. * Provided technical support and training to employees and clients | | | | | |
| **Manufacturing Technician** | | **Intel** | | **Summer 2006** | |
| * Operated various specialized computer-controlled equipment inside a clean room. * Failure and defect analysis of wafers with high-powered equipment | | | | | |
| **Help Desk Support** | | **ARRIS** | | **Nov 2005 – Aug 2006** | |
| * Ran remote tests to determine root cause (EMI, Filter issue, POTS etc.) * LAN installation and troubleshooting and assisting with wireless 802.11b/g networking | | | | | |
| **Education** | | | | | |
| **Tempe, AZ** | | | **ITT Technical Institute** | | **Mar 2007 – Fall 2009** |
| * Associates of Applied Science in Computer Network Systems | | | | | |
| **Certifications** | | | | | |
| * CISSP Certified Information Systems Security Professional * AWS Certified Solutions Architect * CompTIA Security+ CE * IAT Level III, IAM Level III, and IA SAE Level II certified * MCP 70-480: Programming in HTML5 with JavaScript and CSS3 | | | | | |
| **Languages & Technologies** | | | | | |
| * SQL; JavaScript; Python; Watir; Groovy; R; Bash; NoSQL; XML; Git/Bitbucket * AWS cloud architecture; Linux (CentOS); Agile; Scrum Methodology; Windows; 365 | | | | | |
| **Military** | | | | | |
| **Honorable Discharge** | | | **United States Air Force** | | **April 1999 – August 2003** |
| **Other** | | | | | |
| * Arizona Cyber Warfare Range | | | | | |