

# QUY NGUYEN

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**First Year Innovation Technology MBA** with experience in operations management and passionate for new technology; proven ability to lead teams and successfully meet goals and deadlines.

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## EDUCATION

<b>NORTH CAROLINA STATE UNIVERSITY, JENKINS GRADUATE SCHOOL OF MANAGEMENT</b> , Raleigh, NC <b>Master of Business Administration (MBA), Innovation Technology</b>	May 2021
<b>UNIVERSITY OF NORTH CAROLINA AT GREENSBORO</b> , Greensboro, NC <b>Bachelor of Science Business Administration</b> Benjamin Gilman Scholar, Alpha Lambda Delta, Cum Laude, Phi Beta Delta <b>European Business School Paris Exchange</b>	May 2017 GPA: 3.6 January 2016

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## EXPERIENCE

<b>MAVERICK SOLUTIONS</b> , Raleigh, NC <i>Technologist Developer</i>	March 2019 – August 2019
<ul style="list-style-type: none"><li>• Led a development team of 10 to create and implement Oracle Cloud based training simulations for Fortune 500 client's new hire onboarding process</li><li>• Documented software errors and communicated issues and improvement plans to clients 10% faster than prior project cycle by tracking tasks using Wrike, Liquid Planner</li><li>• Identified alternative solutions for errors, devised follow up plans to meet needs of client</li></ul>	
<b>WAFFLE HOUSE, INC.</b> , Durham, NC <i>Operations Manager/Division Trainer</i>	July 2017 – March 2019
<ul style="list-style-type: none"><li>• Led daily operations to hit target time and tracked incoming inventory; performed audit reports and daily schedule planning for all staff to reduce turnover rate by 15%</li><li>• Increased profits by 20% compared to prior year, using analytical skills to cut cost and meet daily \$10,000 sales goals</li><li>• Recruited and trained 700+ staffs for eight restaurants within division; redesigned training delivery method for fast onboarding and effective performance results</li></ul>	

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## LEADERSHIP EXPERIENCE

<b>POCKET PANTRY MOBILE/WEB APPLICATION – Project Lead</b>	July 2018 – January 2019
<ul style="list-style-type: none"><li>• Organized and facilitated daily stand ups, demos, and meetings in Agile environment and techniques thus reducing bugs and broken code</li><li>• Researched new technology to differentiate application from others in industry</li></ul>	
<b>UNIVERSITY OF NORTH CAROLINA GREENSBORO – Chair of Marketing, Spartan Village</b>	August 2016 – January 2017
<ul style="list-style-type: none"><li>• Plan and hosted 3 monthly events for residents to create friendly living environment</li><li>• Connected with students to address concerns and served as voice for residents</li></ul>	

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## ADDITIONAL INFORMATION

**Computer Skills:** HTML, CSS, JavaScript, JQuery, Node.js, React, Express, Bootstrap, MongoDB, MySQL, Agile/Scrum  
**Certifications:** ServSafe, Full Stack Web Development  
**Languages:** Fluent Vietnamese, Intermediate French  
**Interests:** International travel, Painting  
**Work Eligibility:** Eligible to work in the U.S. with no restriction