



MINT ONE TS026-3 USER MANUAL

THANK YOU

Thank you for selecting an AXENT Switzerland product. To ensure proper installation, please review these instructions carefully before use. Carefully unpack and examine the intelligent toilet before installation. For any questions, contact us at 1-949-250-4576. Thank you again for choosing AXENT.

BEFORE YOU BEGIN



✓! CAUTION!

Risk of personal injury or product damage

Handle with care. Vitreous china can break or chip if handled carelessly.

All installation procedures should comply with applicable local plumbing and building codes.

INSTALLATION BY A PROFESSIONAL. LICENSED PLUMBER OR CONTRACTOR IS HIGHLY RECOMMENDED.

USER MANUAL MINT ONE

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SAFFTY

SAFETY SYMBOLS

The following symbols in the manual will highlight hazardous situations and their severities.

A DANGER! High Risk, Lethal Hazards, Severe Injuries

WARNING! Medium Risk, Severe Injuries

!\ CAUTION! Low Risk, Minor Injuries

Damage to Property

NORMAL USAGE

The intelligent toilet's spray arm attachment should only be used for the rear wash and front wash cleaning functions. The product may also be used as a normal toilet seat. This product is meant for indoors usage only.

Any other usage will not be deemed as normal usage. AXENT undertakes no liability for abnormal usage.

AXENT is not liable or responsible for damage to other electronics connected to the same power line while the intelligent toilet is in use.

IMPORTANT SAFEGUARDS

READ ALL INSTRUCTIONS BEFORE USING

SAVE THESE INSTRUCTIONS

A copy of the instructions can also be downloaded from https://axentbath.us.

When using electrical products, especially when children are present, basic safety precautions should always be taken, including the following:



DANGER!

To reduce the risk of electrocution

- Do not reach for any electrical components of the intelligent seat that have fallen into water. Unplug toilet immediately.
- Unplug product if not in use for extended periods of time.
- Do not use while wet after bathing.
- Do not place or store product where it can fall or be pulled into a tub or sink.
- Do not place or submerge the intelligent toilet or it's components into water or other liquids.

1

SAFETY



WARNING!

To reduce the risk of burns, electrocution, fire, or injury to persons.

- Children or disabled persons may require supervision during use.
- Use this product only for its intended use as described in this manual.
- Do not use attachments not authorized by the manufacturer.
- Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the product to a service center for examination and repair.
- Keep the cord away from heated surfaces.
- Do not block the air vents on this product.
- Do not place the toilet on or by objects such as long window curtains that could potentially obstruct the air vents during normal usage. Keep air vents free of lint, hair, and other debris.
- Never use while sleepy or drowsy.
- Never drop or insert any object into any openings or hoses.
- Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
- Connect this product to a properly grounded outlet only. See Section « Grounding instructions » on next page.
- Unplug this product before filling water. Fill (reservoir) with water only unless otherwise specified by manufacturer. Do not overfill.

SAFETY INSTRUCTIONS

Carefully read and observe the following safety instructions!

Information for the user

- Children or persons with limited physical/mental capabilities may require supervision or proper instructions/guidance prior to or during use.
- Ensure that children cannot play with intelligent toilet.

Avoiding malfunctions and damage to the product as a result of improper use

- If intelligent toilet is moved from a cold location to a warm location, condensation may form. Leave the unit switched off for a few hours.
- Do not install the intelligent toilet in rooms where the temperature will be less than 4 °C (39 °F).
- Do not place open flames, candles, cigarettes, or similar objects on or by the toilet.
- Do not reuse old hoses or water lines. Please use new water lines when installing.
- Do not install the intelligent toilet next to items that would potentially expose the toilet to a large amount of water
- Do not climb on or stand on the product.

SAFETY

- Do not place any heavy objects on the lid.
- Do not open or close the lid or seat with force.
- Do not deliberately soil, spray or block the spray arm.

Repairs should only be carried out by a person with the necessary expertise

- Do not carry out modifications, tamper with, install additional equipment, or attempt to repair the intelligent toilet.
- Improperly performed repairs can lead to accidents, injuries, or damage to the product.

Only use the device when it is fully functional

- Make sure the power cable is not damaged before use. Do not allow the power cable to be severely pinched, bent, or kinked.
- Keep the power cable away from hot surfaces and sharp edges.
- Do not handle the power cord or plug with wet hands.
- Do not use the product if it is not working properly. In case of malfunction, disconnect the power immediately. Close the water cut-off valve to interrupt the water supply. Contact your installer.

Information on the use of batteries

- Keep batteries out of the reach of small children. Batteries can be life-threatening if swallowed. If a battery has been swallowed, seek medical assistance immediately.
- Do not attempt to recharge non-chargeable batteries for use with unit.
- Always remove empty batteries from the remote control immediately. They may leak and cause damage.
- Do not insert new and old batteries together in the remote control.
- Clean the battery and contacts before inserting the battery. Make sure the batteries are oriented properly.
- Remove the batteries if the remote control will not be used for an extended period of time.
- Do not expose the batteries to hot surfaces or direct sunlight to reduce the risk of battery leakage.
- If battery acid has leaked, avoid contact with skin, eyes and mucous membranes. In case of contact with the acid, flush the affected areas with large amounts of clean water and seek medical assistance immediately.

GROUNDING INSTRUCTIONS

This product must be grounded when plugged in. The power cord on this product has a grounding plug and must be plugged into an outlet with a properly grounded grounding plug.

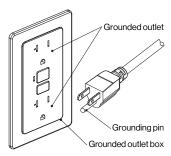


A DANGER!

Improper use of grounding plug can result in a risk of electric shock.

For safety, the intelligent toilet should be plugged into a standard 3 prong GFCI outlet.

SAFETY



Wiring Diagram (NOT FOR INSPECTOR'S USE)

- If repair or replacement of the power cord or plug is necessary, do not connect the grounding wire to either flat blade terminal.
- This product is not to be used with extension cords.
- This product is factory equipped with a specific electric cord and plug to permit proper connection. No adapters should be used with this product. Do not modify the power cord on the toilet. If the power cord will not fit the outlet, have the proper outlet installed by a qualified electrician. If the product must be reconnected for use on a different type of electric circuit, the reconnection should be made by qualified service personnel.
- Please unplug unit immediate and contact for service if cord becomes damaged. Do not use a bidet seat with a damaged cord.



NOTE!

Actual installation may differ slightly from the diagram.

FCC INSTRUCTIONS

Please note that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

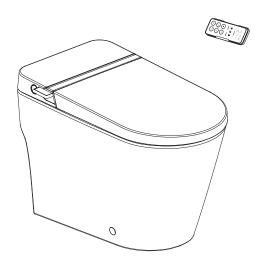
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF exposure statement: This equipment complies with radio frequency exposure limits set forth by the FCC for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 0.5 cm between the device and the user or bystanders. This device must not be co-located or operating in conjunction with any other antenna or transmitter.

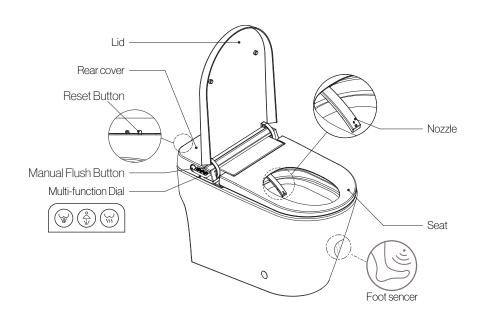
INTRODUCTION

OVERVIEW

[TS026-3]



MAIN



MULTI-FUNCTION DIAL



Function	Button	Operation	Notes
MAIN			
Flush		When you are not in the washing state, Press Manual Flush Button to start flushing.	-
Flush by foot		When both the lid and the seat are opened for more than 4 seconds; Kick the foot sensing area lightly on the lower right side of the toilet to start flushing.	
Seat and Lid Open by food		When the lid and the seat are both closed, Kick the foot sensing area lightly on the lower right side of the toilet to open the lid. When the lid is opened, and the seat is closed, Kick the foot sensing area lightly on the lower right side of the toilet to open the seat.	Please kick it again when hearing two shot « beep » from the main unit which means inef- fective command.
Rear Wash	Rear Wash	After you are seated, Press « Rear Wash » to start.	Press the button again to stop the Wash early. If not stopped manu-
Front Wash	() Front Wash	After you are seated, Press « Front Wash » to start.	ally the Wash will stop automatically after 3 minutes.
Dry	Dry	After you are seated, Press « Dry » to activate the dryer. After you are seated and finished washing,	It is recommended to wipe off most of the water with a paper towel before activating
	Auto Dry	The dryer will be activated automatically.	the dryer.
Standby mode	Front Wash	Press and hold « Front Wash » for more than 3 seconds to activate Stand-By mode. - Press and hold « Front Wash » for more than 3 seconds to deactivate Stand-By mode.	In Stand-By mode, all functions of the toilet will deactivate except Multi-function dial until reactivated.
Seat and Lid Open by food Setting		When the unit is not in use, Press the sensing area of seat for 5-9 times within 25 seconds to turn the function on or off	Factory setting: ON



When receiving remote control command, the main unit makes the following sound:

One short « beep » effective command

Two short « beep » ineffective command

One long « beep » exceed the range of remote control

Low battery will effect the use of remote control, please replace batteries in time.

Function	ction Button Operation		Notes
REMOTE CON	TROL		
Turn On		Install batteries to turn on remote control.	Please do not insert new
Turn Off	_	Remove batteries to turn off remote control.	and old batteries together.
	-	Cut off the power of the intelligent toilet, wait for 30 seconds, and then reapply power.	Pairing has originally been done in the factory. It is only necessary after the remote
Pairing	Stop	After three times short beeps, start pairing by quickly pressing « Stop » repeatedly within 5 seconds until hearing three times long beeps from the intelligent toilet, indicating successful pairing.	control has been replaced. Please make sure there is sufficient power supply for the remote control before pairing.
	Lid	When the unit is not in use, Press « Lid » to open the lid.	
		When the unit is not in use,	Auto open only works when the lid is closed.
Opening and Closing the Seat and Lid	Seat	Press « Seat » to open the lid and seat.	The lid will only open auto- matically after being closed
	ne Seat	When the unit is not in use,	for more than 10 seconds, provided that the previous
		Press « Close » to close the seat and lid.	user has left the unit for more than 10 seconds.
		When Auto open is enabled and set to Lid, the lid will automatically open when someone approaches.	Please find more information about Auto Open setting on page 10.
	Λαιο Οροπ	When Auto open is enabled and set to Seat, the lid and seat will automatically open when someone approaches.	

Function	Button Operation I		Notes
REMOTE CON	TROL		
	©) Flush	When you are not in the washing state, Press « Flush » to start.	-
Flush Auto Flush		After being seated for more than 15 seconds, the function will be started after a period of time defined by the Auto flush setting which defaults to 15 seconds.	Please find more infor- mation about Auto Flush setting on page 10.
Rear Wash	Rear Wash	After you are seated, Press « Rear Wash » to start.	If not stopped manually the Wash will stop automatical-
Front Wash	(2) Front Wash	After you are seated, Press « Front Wash » to start.	ly after 3 minutes.
Oscillating and Pulsating Shower	Massage	During Rear or Front wash, Press « Massage » to switch between: - Oscillating - Pulsating - Oscillating and Pulsating - OFF	-
Dry	SSS Dry	After you are seated, Press « Dry » to activate the dryer.	It is recommended to wipe off most of the water with a paper towel before activating the dryer.
Auto Dry		After you are seated and finished washing, The dryer will be activated automatically.	If not stopped manually, the Dryer will stop automatically after 5 minutes.
Stop		Press« Stop » to stop the function in progress.	_
Stop	Press« Stop » for more than 3 seconds to exit the Settings mode		
Smart Night Light	(ÿ) Light	Press« Light » to turn on or turn off the smart night light.	Factory setting: ON When the setting is on, smart night light turns ON or OFF automatically according to ambient light levels.

Function	Button	Operation	Notes
REMOTE CON	TROL		
Water Flow	Water flow Heduce	During Rear or Front wash, Press « Water Volume » to adjust the water volume. - Press « Increase » to increase the water volume. - Press « Reduce » to reduce the water volume.	$\left(\begin{array}{c} \vdots \\ \vdots \end{array}\right)$
Spray Arm Position	Position + - Reduce	During Rear or Front wash, Press « Position » to adjust the position of the spray arm. - Press « Increase » to move the Spray Arm forward. - Press « Reduce » to move the Spray Arm backward.	« Level Indicator » indicates the selected level.
Seat Temp	Seat Temp + ORDER	Press « Seat Temp » to activate temperature adjustment. - Press « Increase» to increase the temperature. - Press « Reduce» to reduce the temperature.	$\widehat{\cdot}$
WaterTemp	Water Temp + Reduce	During Rear or Front wash, Press « Temp » to activate temperature adjustment. - Press « Increase» to increase the temperature. - Press « Reduce» to reduce the temperature.	« Level Indicator » indicates the selected level. All indicators go off means the heating function is turned off. After the completion of temperature adjustment, the system automatically records and displays the
Air Temp	Air Temp + - Reduce	During Dry, Press « Temp » to activate temperature adjustment. - Press « Increase» to increase the temperature. - Press « Reduce» to reduce the temperature.	temperature information when initiating the next Washing or Drying.

Function	Button		Operation N		Notes
REMOTE CON	TROL				
Signal Tone Setting	Stop	Water Temp	Temp » for more	the same time « Water than 3 seconds to turn off.	Factory setting: ON When the setting is OFF, the system shut down all prompt sounds.
Eco Setting	Stop	© ₂ Seat Temp	Press « Stop » at the same time « Seat Temp » for more than 3 seconds to turn the function on or off. ON Night light flashes twice; OPF One short «beep».		Factory setting: OFF When the ECO setting is on, the seat will be intelligently heated according to the user's usage habits.
Deodorize setting	Stop	Water Flow		the same time « Water an 3 seconds to turn the	Factory setting: ON When the setting is on, the deodorizer function is activated when a user is seated.
Auto Flush after closing the seat and lid Setting	Close	© Flush		the same time « Flush » econds to turn the func-	Factory setting: OFF
	Stop	Lid	Press « Stop » at	Press « Lid » to activate the lid mode, indicated by one remaining indicator.	Factory setting: Lid
Auto Open Setting		Seat	the same time « Position » for more than 3 sec- onds to enter into the Setting.	tivate the Seat mode, indicated by two remaining indicators. Press « Close » to ac-	« Level Indicator » indicates the selected level. Lid mod: Only lid is opened. Seat mode: Lid and Seat are opened.
	Position	Close		tivate the close mode, indicated by three remaining indicators.	Close mode: Close the Auto Open function.
Auto Flush after leaving Setting	Stop + Increase	Flush Reduce	about 3 seconds t	ne same time « Flush » for to enter into the Setting. e» to increase the time. e» to reduce the time.	Factory setting: 15 seconds Three options in total: - 5 seconds - 10 seconds - 15 seconds
Sencing distance adjustment	(Social Water Temp	© Seat Temp		mp » at the same time « nore than 3 seconds to	Factory setting: Level 2

MAINTENANCE

SPRAY ARM CLEANING

When the unit is not in use,



Press « Rear Wash » on the multifunction dial to extend the spray arm for cleaning.



Clean the spray arm with a fabric or a soft bristle brush.



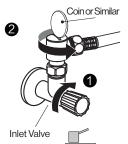
Press « Stop » to retract the spray arm.



Filter

If no other functions are used, the spray arm will automatically retract after 3 minutes.

FILTER CLEANING



The filter screen will need to be cleaned frequently. If the unit does not fill up properly, starts to lose pressure, or has no function normally, please clean the filter first.



DO NOT use the product without the filter. Otherwise the product may not be warranty.

The water inlet valve must be shut off during the entire filter cleaning process.

The filter may be reinserted in reverse after cleaning.

MAINTENANCE

SUITABLE CLEANING DETERGENTS

- Mild bathroom or all-purpose cleaner
- Mild detergents
- Normal toilet brushes
- Soft sponges
- Microfiber cloth

CLEANING INSTRUCTIONS SEAT, LID AND BACK COVER

Use a mild soap solution to clean the seat. Please take care that the seat and hinges are not left damp. Dry off any residual water or cleaning agent with a soft cloth. Ensure that the seat and seat hinges do not come in contact with abrasive, corrosive, or chlorine-based cleaners, as these may cause damage or lead to flash rust. When cleaning the bowl, make sure that the seat and cover are kept in an upright position until all cleaning agent has been flushed away.



DISCONNECT THE MAIN PLUG BEFORE YOU START WITH CLEANING THE PRODUCT.

Do NOT use any scouring equipment or tools (ex: scouring pad) or any aggressive cleaning agents for cleaning.

CLEANING CERAMIC APPLIANCES

Do not use harsh or abrasive cleaning substances such as abrasive cleansers, scouring powder or drain cleaner on your ceramic surfaces. Also avoid using steam cleaners and hard, abrasive sponges. Please do not pour or dispose of hair coloring products into the toilet as this can reduce the effectiveness of the AXENT Easy Clean coating.

By following these maintenance guidelines, AXENT Easy Clean should remain effective for many years. AXENT highly recommends the use of acidic cleaners with a pH value between 1 and 4. Cleaners with a pH value in the neutral range (5 to 8) are not always suitable. We strongly advise against using either weak or strong alkaline cleaners, i.e. substances with pH values from 9 to 12.

WINTERIZATION

Please ensure water temperatures will not drop below 4 °C (39 °F). Frost or frozen water will damage the system and may lead to leakage.

If the water or ambient temperature drops below 4 °C (39 °F), please discontinue use of product.

- Disconnect the electrical power.
- Shut off the water inlet valve.
- Disconnect the water inlet hose from the filter to drain out the water inside of the line.
- Press the Manual Flush Button.



FAILURE TO DRAIN SYSTEM MAY RESULT IN DAMAGE TO SYSTEM AND LEAKAGE OR FLOODING

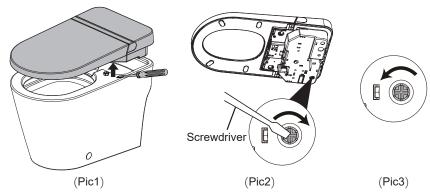
If the intelligent toilet is moved from a cold location to a warm location, condensation may form. Leave the unit switched off for a few hours before use.

MAINTENANCE

DURING VACATION

If this product will not be in use for an extended period of time, please perform the following in this order.

- Disconnect the electrical power.
- Shut off the water inlet valve.
- Disconnect the water inlet hose from the filter to drain out the water inside of the line.
- Close the lid, then use a flat-head screwdriver to pry open the intelligent cover from the gap in the back cover and then lift it out upwards, as shown in picture 1.
- Use a screwdriver to turn the switch clockwise, which is located on the underside of the intelligent cover shown in picture 2, in order to drain the water. Once all the water has completely drained out, remember to turn the switch back as shown in picture 3 to prevent water leakage during use.

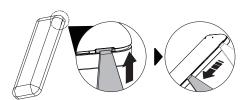




The horizontal oscillation of the intelligent cover facilitates more efficient drainage of excess water.

REPLACE BATTERIES

Remove old batteries





Insert new batteries





TROUBLESHOOTING



⚠ IN CASE OF THE FOLLOWING PHENOMENA, PLEASE CUT OFF THE POWER AND SHUT OFF THE WATER INLET VALVE IMMEDIATELY.

- Water leakage.
- Hearing continuous « beep ».

PREPARE FOR CHECK

Check the Power Supply

- If the power supply could work normally

Check Water Supply

- If the water supply could work normally
- If the water inlet valve is shut off

FREQUENTLY ASKED QUESTIONS

In case of minor malfunctions, please refer to the following solutions. If the below solutions do not resolve the issue, please contact customer support for further examination and repair.

Malfunction Cause	Solution
-------------------	----------

MAIN		
No function	Product in Stand-by mode	Press and hold « Front Wash » on the multifunction dial for more than 3 seconds to deactivate Stand-By mode.

REMOTE CONTROL		
Does not work	Battery is low	Replace batteries.
	Wrong oriented	Reinstall batteries with correct oriented.
	Existing distractions	Remove distractions.
works but does not control toilet	Out of range	Please use the remote control within the inductive distance.

MASSAGE		
Does not work	Can only be activated during the wash cycle	Restart massage during Front or Rear wash.

AUTO OPEN		
Auto Open does	Auto open off	Set auto open as Lid or Seat.
not work	Lid is opening	Auto open only works when the lid is closed.
	Last user has left the unit for less than 10 seconds.	Please try again after staying away for at least 10 seconds.
Seat does not open automatically	Auto open set as Lid	Set Auto Open as Seat.

TROUBLESHOOTING

DRY			
Dryer does not work	Seat does not sense person	Reconfirm position on seat.	
Low air temperature	Air temperature set too low	Increase air temperature.	
No air temperature	Air temperature set off	Increase air temperature.	

REAR WASH AND FRONT WASH				
Spray arm extend too slowly	It will take 5 seconds to move out.	Please be patient.		
Low water pres-	Filter is blocked	Clean filter.		
sure	Connection loose	Check connection between hose and main, and tighten it.		
Low water tem- perature	Water temperature set too low	Increase water temperature.		
Water stop sud- denly and the spray arm retract back	Rear or Front wash	Seated and restart the washing.		
	If not stopped manually the Wash will stop automatically after 3 minutes.	It is nomal.		
	Heating error	Perform a reset by pressing the button located in the to left corner behind the intelligent cover.		
Spray arm ex- tend without water spraying out	Seat does not sense person	Reconfirm position on seat.		

NIGHTLIGHT			
Does not work	Night light in OFF mode	Switch night light setting to ON mode.	
Night light always on	Night light in ON mode and the ambient light is too dim	Switch night light OFF mode.	
	Light sensor blocked by object	Remove distractions.	

AUTO FLUSH	
Does not work	 the function will be activated after being seated for more than 15 seconds

TROUBLESHOOTING

SEAT HEATER		
Low seat temperature	Seat temperature set too low	Increase seat temperature.
Low seat temperature when initially seated	ECO mode is on	Please turn off ECO.
Seat temperature reduce automatically		It is normal. Please adjust Seat temperature or reseated to disable Seat Low TEMP Protection. And Seat Low TEMP Protection will be activated again after 5 minutes.
High seat tem- perature	Seat temperature set too high	Reduce seat temperature.
Seat heater does not work	Seat temperature set too low	Increase seat temperature.
	Heating error	Disconnect the main plug and contact customer service.

DEODORIZE			
Deodorizer does not work	Deodorize off	Please active Deodorize function.	
	Seat does not sense person	Reconfirm position on seat.	
	During Rear or Front wash	It is normal. Deodorize is disable During Rear or Front wash.	
	The deodorizer continues to run for a while after leaving the seat to increase effectiveness	This is normal.	

SELF-CLEANING			
' '	retract after 3 minutes of	Restart Self-cleaning again.	
process			

WARNING		
Continuous « beep »	Water temperature exceeds normal range	Disconnect the main plug and contact customer service.

TECHNICAL DATA

Nominal voltage 120 V~,	60 Hz
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Power consumption 930W

Protection degree IPX4

Water Volume 1.0 gpf/3.8 lpf

Cable length 1.0 m (39% in)

Minimum and Maximum pressure 0.1 - 0.75 MPa (15-108 psi)

(bidet portion only)

Operating pressure (toilet)

Refer to cistern specifications

Ambient temperature range 4-40 °C (+39 to +104 °F)

Water temperature range 4-35 °C (+39 to +95 °F)

Product dimension (L × B × H) 683 × 385 × 492 mm (28\% o × 15\% × 19\%)

Maximum load (Seat and lid) 150kg (330lbs)

Max. flow rate rear wash 550m L/min

Max. flow rate front wash 550m L/min

Spray arm position 5 levels

Water temperature Ambient Temp, 35 - 39 °C 4 levels

Air dryer temperature Ambient Temp. 38 - 46 °C 4 levels

Seat temperature Ambient Temp, 32 - 37 °C 4 levels

TECHNICAL SUPPORT

For any questions or any assistance with this product, please contact your dealer or call us at 1-949-250-4576

support@axentproducts.com

www.axentbath.us

LEGAL DIRECTIONS

This manual contains important information on the intended use, correct operation and proper maintenance of the equipment. Knowledge of and compliance with the instructions of this manual are provided for both the safe use of the equipment and for the safety of its operation and maintenance. In this manual, not all kinds of applications and improper manipulations are considered. In addition, attention is drawn to the following: The content of these instructions is neither part of any previous or existing agreement, commitment or legal relationship, nor does it change from an existing agreement, commitment or legal relationship. Any commitment by AXENT results from the respective warranty. These include the complete and authoritative warranty obligation AXENT. The statements in this manual do not constitute an extension or a restriction of the claims under the warranty provisions. This manual is protected by copyright. Copies and / or translations into other languages may be made only with prior written approval of AXENT.

GUARANTEE

AXENT LIMITED WARRANTY

A three-year limited warranty applies to all AXENT products purchased on or after May 1, 2019. All products purchased on or before April 30, 2019 OR purchased for use in a commercial or hospitality setting on any date are backed by AXENT's one-year limited warranty. All spare parts purchased for use with Axent products are covered by a six (6) month limited warranty unless otherwise stated on the product.

- 1. AXENT warrants that its products are free from defects caused by defective material and faulty workmanship for a period of three-year from the date of purchase by the original purchaser. The limited warranty is to the original purchaser only. The limited warranty is not transferable to any third party. Proof of purchase showing both original ownership and purchase date is required for any warranty claim. The limited warranty applies to all products sold by authorized dealers in the United States and Canada and used within the United States and Canada. This warranty is limited to parts only and AXENT is not responsible for any installation labor charges, removal charges, installation, or other incidental or consequential cost.
- 2. AXENT's sole and maximum liability for breach of its warranties herein is limited to the obligation, at AXENT's sole discretion to repair, replace, or make appropriate adjustments to bring the product back to normal operating function. AXENT reserves the right to inspection of the product and verification of normal residential usage conditions during the warranty period before warranty claims are handled. In no event shall AXENT or Seller be liable to Buyer for consequential, incidental, economic, or special damages stemming from any breach of express or implied warranty.
- 3. Purchaser shall comply with the following procedures in connection with the warranty claim:
 - AXENT is notified in writing by Purchaser within thirty (30) days after discovery of defects;
 - Purchaser obtains a Return Authorization from AXENT prior to returning any defective product to AXENT;
 - The defective products are returned to AXENT, all shipping charges prepaid by Purchaser (provided however, that if upon
 examination by AXENT, it determines that the products are entitled to warranty, then AXENT shall be responsible for shipping
 charge to and from AXENT's facility).
 - The defective products are received by AXENT for adjustment no later than fifteen (15) days following the last day of the warranty period; and
 - AXENT's examination of such goods shall disclose that such defects or failures have not been caused by misuse, abuse, neglect, improper installation or application, repair, alteration, damage by rain, fire or casualty or by accident or negligence in use, storage, transportation or handling.
- 4. This warranty does not apply to the following items:
 - Damage or loss sustained in a fire, earthquake, storm or any natural disaster etc....
 - Damage or loss resulting from any unreasonable use, misuse, abuse, negligence or improper care, improper cleaning or maintaining of the product.
 - Damage or loss as a resulting from the use of in-tank toilet cleaners.
 - Damage or loss resulting from any sediments or foreign matter contained in the water system.
 - Damage or loss from improper installation, harsh environment, improper removal and water pressure in excess of 80PSI.
 - Damage or loss resulting from electrical surges, lightning strikes or other acts which are not considered normal or the fault of AXENT.
 - Damage or loss resulting from normal wear and tear, such as gloss reduction or dulling, scratching or fading over time due to normal use, cleaning practices, water or atmospheric conditions including but not limited to: bleach, alkali, acid cleaners, dry powdered cleaners or any other abrasive cleaning agents or abrasive cleaning tools or aids.
 - The use of any product in a manner outside of the product instructions / owner's manuals.
 - AXENT shall not be liable for any failure caused by chloramines in the public treated waters or cleaners containing chlorine (calcium hypochlorite). Please note that use of high concentrate chlorine or chlorine related products can damage fittings. This damage can cause leakage resulting in property damage.
- 5. AXENT'S OBLIGATION TO HONOR THESE WARRANTIES IS CONTINGENT UPON AXENT'S RECEIPT OF PAYMENT IN FULL FOR THE GOODS ENTITLED TO THIS WARRANTY. AXENT DISCLAIMS ALL OTHER WARRANTIES, EXPRESS, IMPLIED, OR STATUTORY, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SELLER HAS NOT AUTHORIZED ANYONE TO MAKE ANY REPRESENTATION OR WARRANTY OTHER THAN AS PROVIDED ABOVE. THE FOREGOING STATES THE ENTIRE WARRANTY LIABILITY OF SELLER.

To obtain warranty service, contact AXENT's service team through your dealer or plumbing contractor, or via the points of contact below:

Mailing Address: Attn. Customer Service Department 3 Musick, Irvine, CA 92618

E-mail: Support@axentproducts.com

Phone: 1-949-250-4576

Place serial number sticker here for reference:

$\label{eq:action} \textbf{AXENT Intelligence Inc.}$

www.axentbath.us support@axentproducts.com 1-949-250-4576