

# ABOUT US

The Migration Services Division under the Quezon City Public Employment Service Office (QCPESO-MSD) prioritizes local employment for returning OFWs, overseas employment assistance for individuals with migration intentions or plans, reintegration of returning migrants, and other migration related concerns.

## VISION

An organization with a group of individuals working together with a passion in providing quality service to make people's lives better through continuous provision of assistance, programs and services.

## MISSION

To give quality assistance to OFWs and their families, extending our services through online platforms and satellite offices for the convenience of our clients, to ensure safe, orderly, and regular migration. To equip them with adequate skill and knowledge for entrepreneurship, and local & overseas employment to ensure their career development path. To instill the value of savings and investments among OFWs and their families towards financial stability. To utilize technology to protect and promote migrants' rights. To facilitate successful reintegration of returning OFWs through a menu of options for local employment or entrepreneurship in line with Quezon City's development goals.

## WHOM DO WE CATER TO?

Our services are available for Quezon City residents specifically for prospective, active, or returned OFWs and their families.



*Quezon City*  
**OVERSEAS FILIPINOS'  
ONE STOP SHOP FOR  
DIASPORA ENGAGEMENT**

## PUBLIC EMPLOYMENT SERVICE OFFICE

(MIGRATION SERVICES DIVISION)

(MIGRATION SERVICES DIVISION)



## OFW HELPDESK & PSYCHOSOCIAL COUNSELING

The entry point for migration-related concerns is where prospective, active, or returned OFWs and their families may go for program and service queries or availment. The OFW Helpdesk provides face-to-face support and meets needs, qualifications, and requirements. The OFW Helpdesk also provides psychosocial counseling, skills training, financial assistance, and other social services.



## QUEZON CITY BALINKBAYAN PORTAL

An online portal that provides information and updates on available QC programs and services for OFWs and the Filipino diaspora. Accomplishments that have been made by the Quezon City Government through its Migration Services Division under the Public Employment Service Office (QCPESO-MSD).



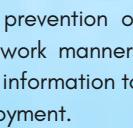
## VALUES FORMATION & MANAGEMENT SEMINAR

A blended learning activity that focuses on the importance of values in the family, relationships, finances and citizenship in the daily lives of individuals in a community.



## PRE-EMPLOYMENT ORIENTATION SEMINAR

This orientation provides information on the prevention of being a victim of illegal recruitment, proper work manners and attire in the workplace, and other essential information to ensure they are well-informed about their employment.



## PRE-MIGRATION ORIENTATION

To achieve the goal of providing holistic services, this program aims to equip aspirants and job seekers before engaging in either local or overseas employment through interactive information dissemination about mitigating the social costs of migration by preparing both the worker and their families for the realities of working abroad.



## OFW & THEIR FAMILIES GENERAL ASSEMBLY & OFC FORMATION

A blended learning activity that focuses on the importance of values in the family, relationships, finances and citizenship in the daily lives of individuals in a community.



## FINANCIAL LITERACY

An educational blended learning in order to encourage and promote financial literate individuals and groups to attain financial literate individuals and groups to attain financial stability and development. Individual & groups may avail loans for the purposes of expansion or start-up livelihood or business.



## SAFE REGULAR ORDERLY MIGRATION SEMINAR

Grounded in values of state sovereignty, responsibility-sharing, non-discrimination, and human rights, and recognizes that a cooperative approach is needed to optimize the overall benefits of migration, while addressing its risks and challenges for individuals and communities in countries of origin, transit and destination. The goal is to equip aspiring migrants with knowledges on the benefits and disadvantages of migration to assist them in making smart decisions in relevance to migration.



## SKILL TRAININGS

To enhance the skill set of displaced, distressed, returnees and aspiring beneficiaries for their chosen line of work or enterprise. The trainings are conducted in partnership with relevant agencies or stakeholders.

- Urban Farming 101
- Livelihood Skills Training
- Contact Center Competency Course
- Entrepreneurial Development Training
- Language Training



## SMART CHILD: E-HABILIN

To further address and resolve the social cost of migration, as well as provide extended services to families of migrant workers, this program was launched to primarily serve as a monitoring mechanism through co-parenting / community parenting to children left-behind of migrant workers ensuring that the children are guided and possibly mitigate negative impacts caused by social cost of migration such as being a child in conflict with the law, child labor, online sexual exploitation of children, being an Out-of-School youth, teenage pregnancies and the like.

- Performing Arts
- Non-Contact Sports
- Contact Sports
- Tutorial Services
- Educational Assistance
- Scholarship Assistance
- Medical Services
- Youth Organization Formation
- Career Guidance and Employment Coaching
- Life Skills Training
- Psychosocial Counseling



## REINTEGRATION SERVICES

The QCPESO-MSD, together with various agencies offers programs to cater to the needs of returning OFWs including displaced, and distressed returnees. We assess and process the eligibility of OFWs for reintegration assistance and coordinate with agencies on program availment.

- Livelihood Assistance
- Financial Assistance
- Medical Assistance
- Local Employment
- Urban Farming



## ANTI-ILLEGAL RECRUITMENT CAMPAIGN SEMINAR

A preventive education campaign to address illegal recruitment and trafficking that occurs in communities.

