**附件2 顾客投诉登记册**

\*\*免费预览版\*\*

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 序号 | 投诉描述 | … | 收到投诉日期 | … | 投诉状态 | | 对处理投诉的建议 | … | 处理的截止日期： | … | 是否发起纠正措施 | |
| … | … | Yes | No |
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\*\*免费预览版结束\*\*

点击此处下载文件全文：  
<http://advisera.com/9001academy/zh-cn/documentation/gktsdjb/>