**附录1 关键绩效指标矩阵**

\*\*免费预览版\*\*

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| 过程负责人 | … | 指标目标值 | … | 测量频率 | … | … |
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\*\*免费预览版结束\*\*

点击此处下载文件全文：  
<http://advisera.com/9001academy/zh-cn/documentation/gjjxzbjz/>