



2024 QGIS Documentation User Survey

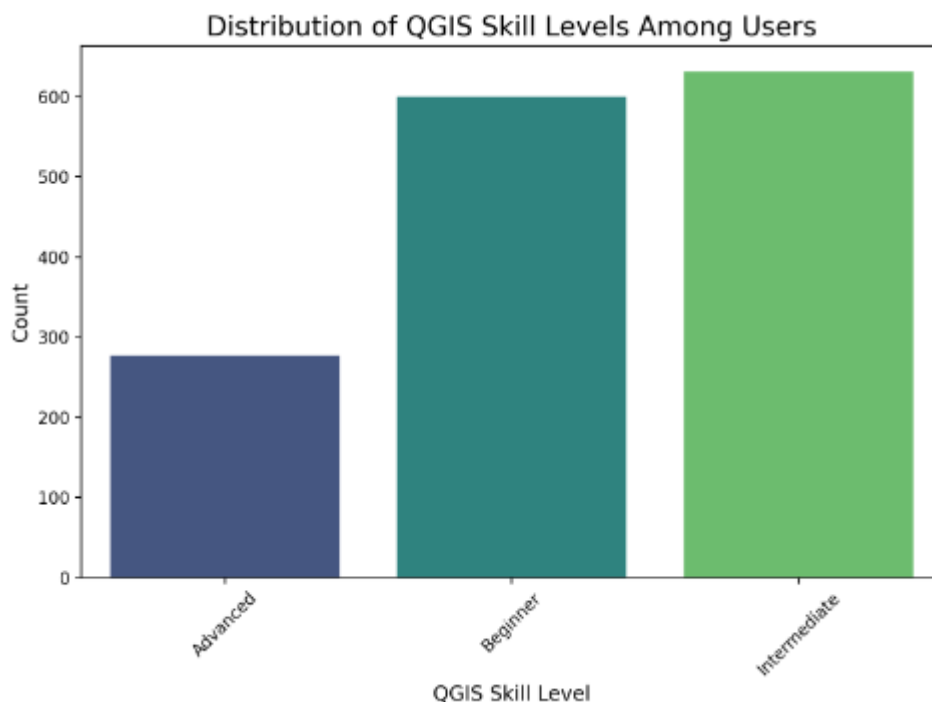


In December 2024, the QGIS Documentation team conducted an open survey to gather more information about who our users are and to collect their opinions and suggestions for improving the documentation. We aimed to understand which manuals require the most attention, the general level of knowledge within our user base, and how users work with QGIS and its documentation. Another important goal was to learn how often users provide feedback and report missing or incorrect parts of the manuals.

We presented the survey results at the QGIS Conference in Sweden; the detailed responses to the survey questions are provided here.

The survey received 1510 responses.

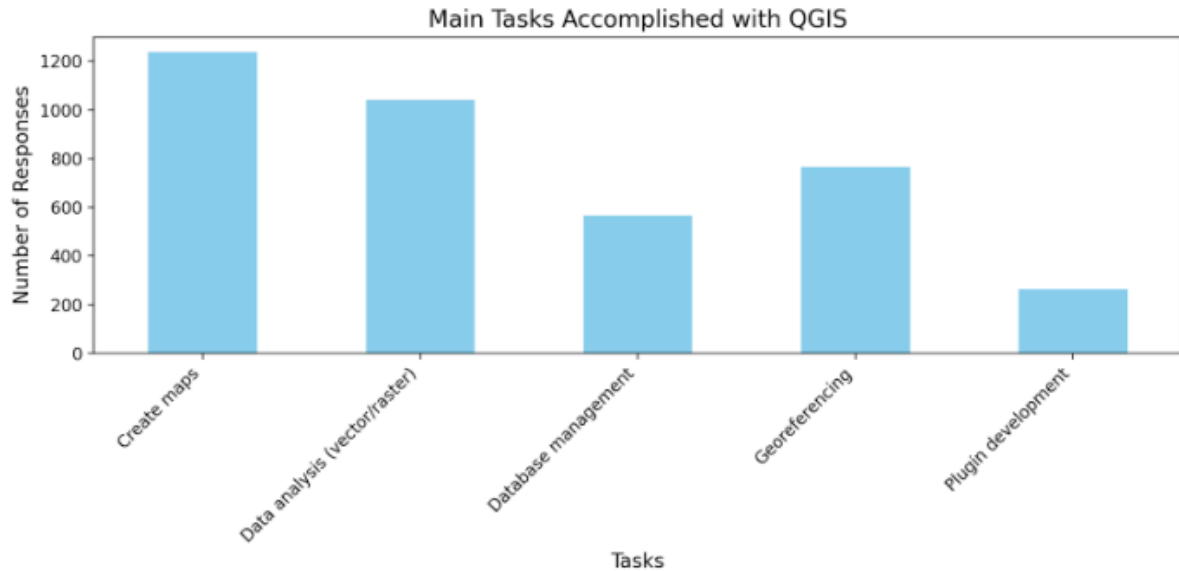
QGIS skill level among the users



The chart shows the self-reported distribution of QGIS skill levels among survey respondents. Most users identify as **Intermediate**, followed closely by **Beginner** users. In contrast, **Advanced** users represent a noticeably smaller portion of the respondents.

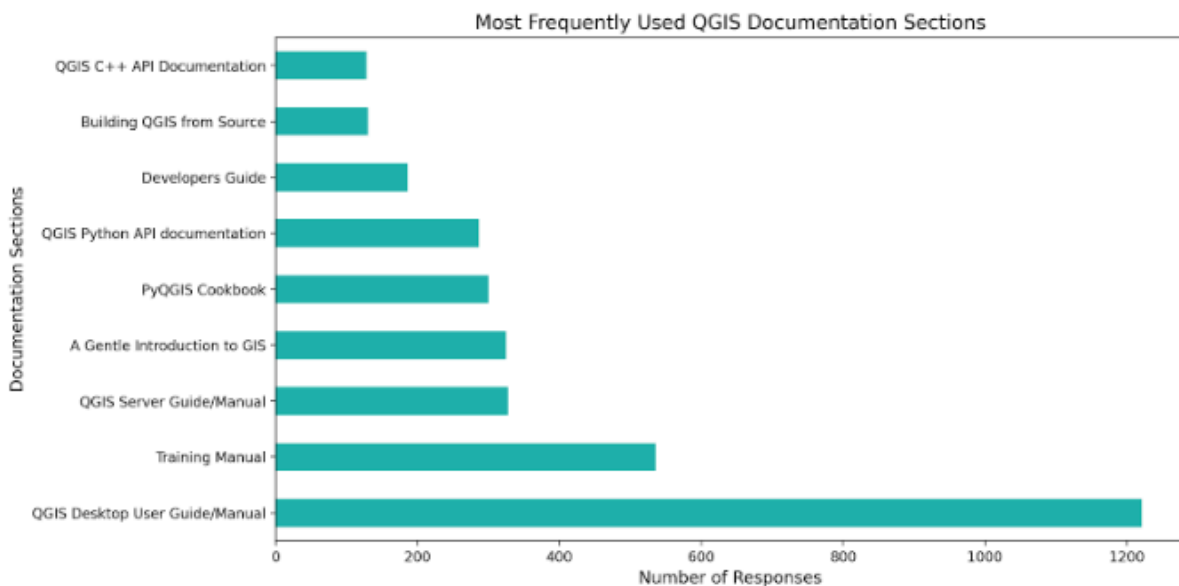
This indicates that the majority of the QGIS user base is still developing their skills, with a strong need for documentation that supports learning, everyday workflows, and gradual progression from beginner to intermediate levels.

Main tasks accomplished with QGIS



The chart shows that most users rely on QGIS primarily for map creation and data analysis. This highlights the importance of clearly documenting core GIS workflows and placing strong emphasis on the cartographic aspects of QGIS. Georeferencing, database management, and plugin development follow as less common, but still significant, use cases.

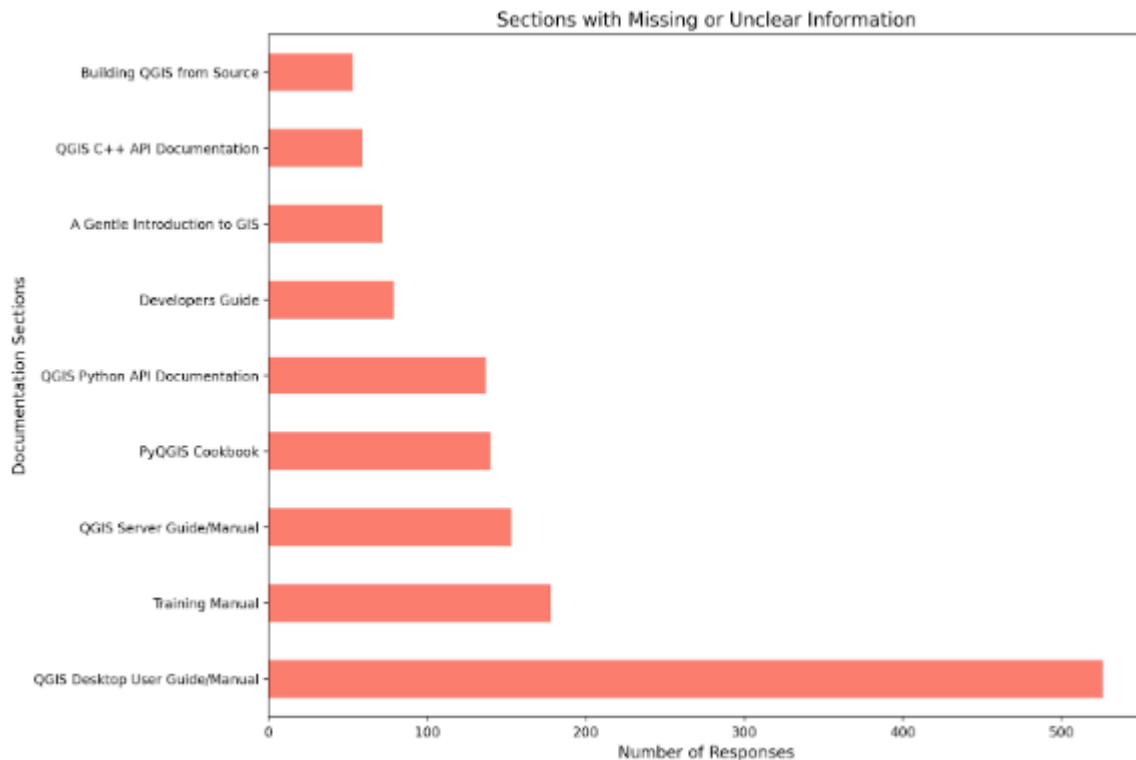
Most used QGIS documentation manual



The chart shows that the QGIS User Manual is the most frequently used part of the QGIS documentation, with around 80% of respondents indicating this. Following the User Manual,

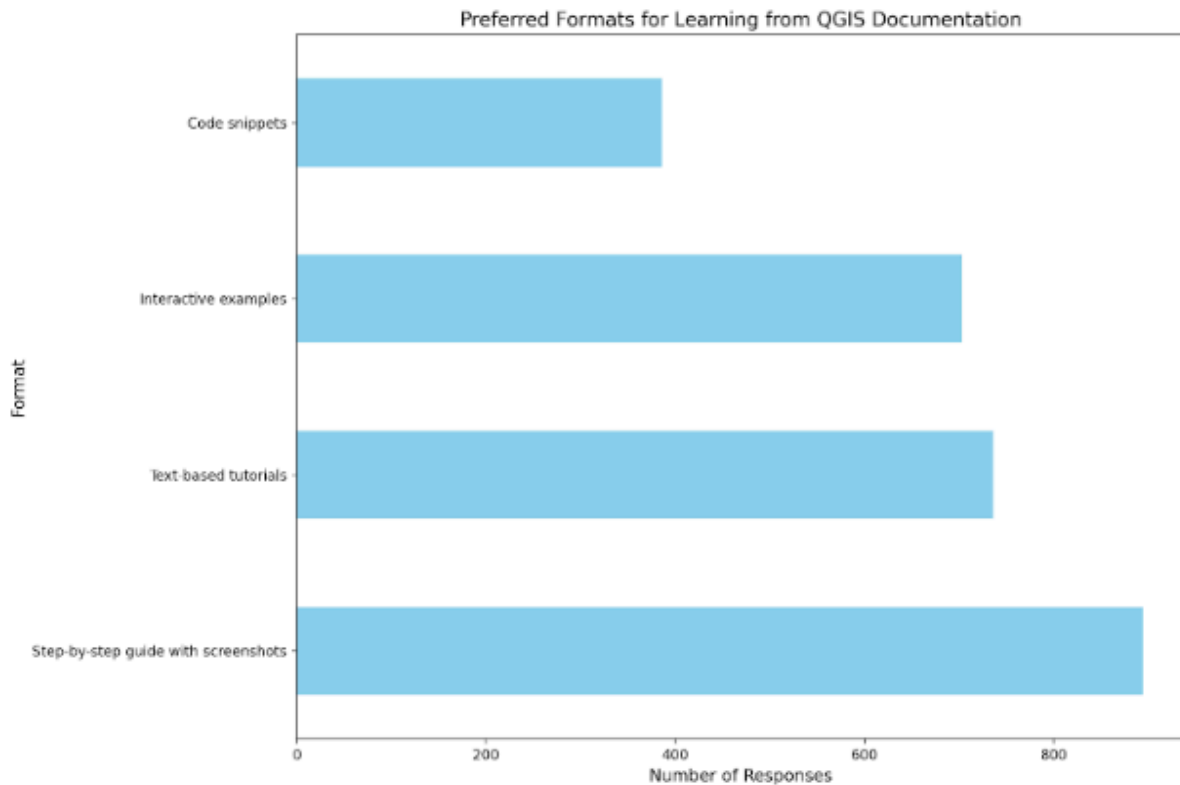
the Training Manual is the second most important resource for respondents. This confirms that prioritizing the User Manual remains essential, while also highlighting the need to place greater focus on the Training Manual, so we will do that in 2026.

Sections with unclear or missing information



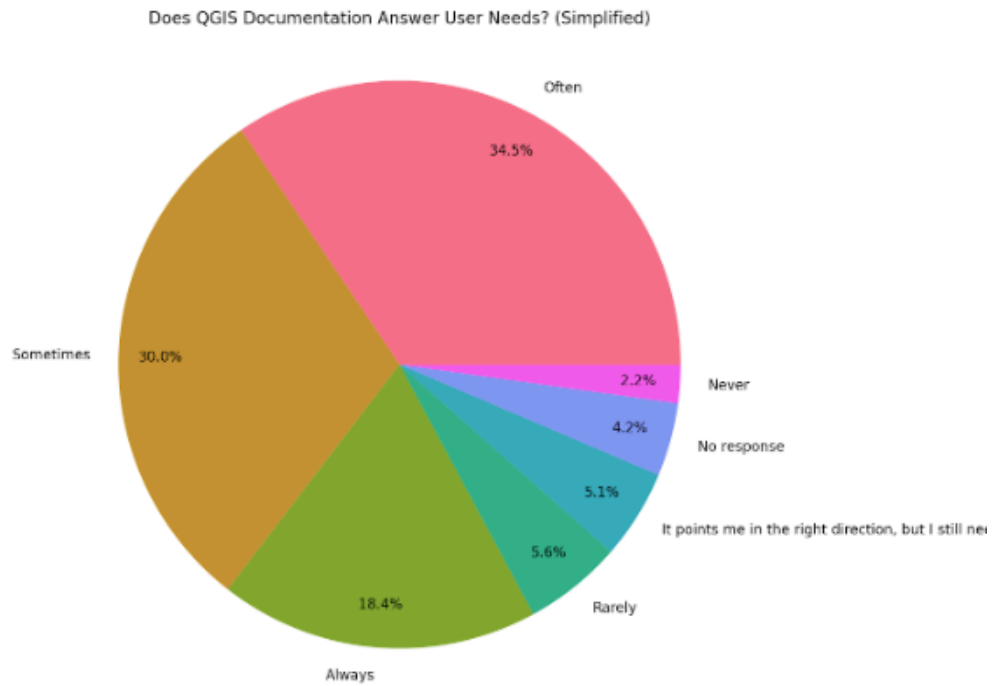
We asked survey participants which part of the documentation contains the most unclear or missing information. As expected, the chart shows that the User Manual was identified most often, further confirming that it requires the highest level of attention. The Training Manual, Server Guide, and PyQGIS Cookbook were also frequently mentioned. These results provide valuable insight not only for the documentation team, but also for developers and the wider QGIS community.

Preferred formats for learning from QGIS Documentation



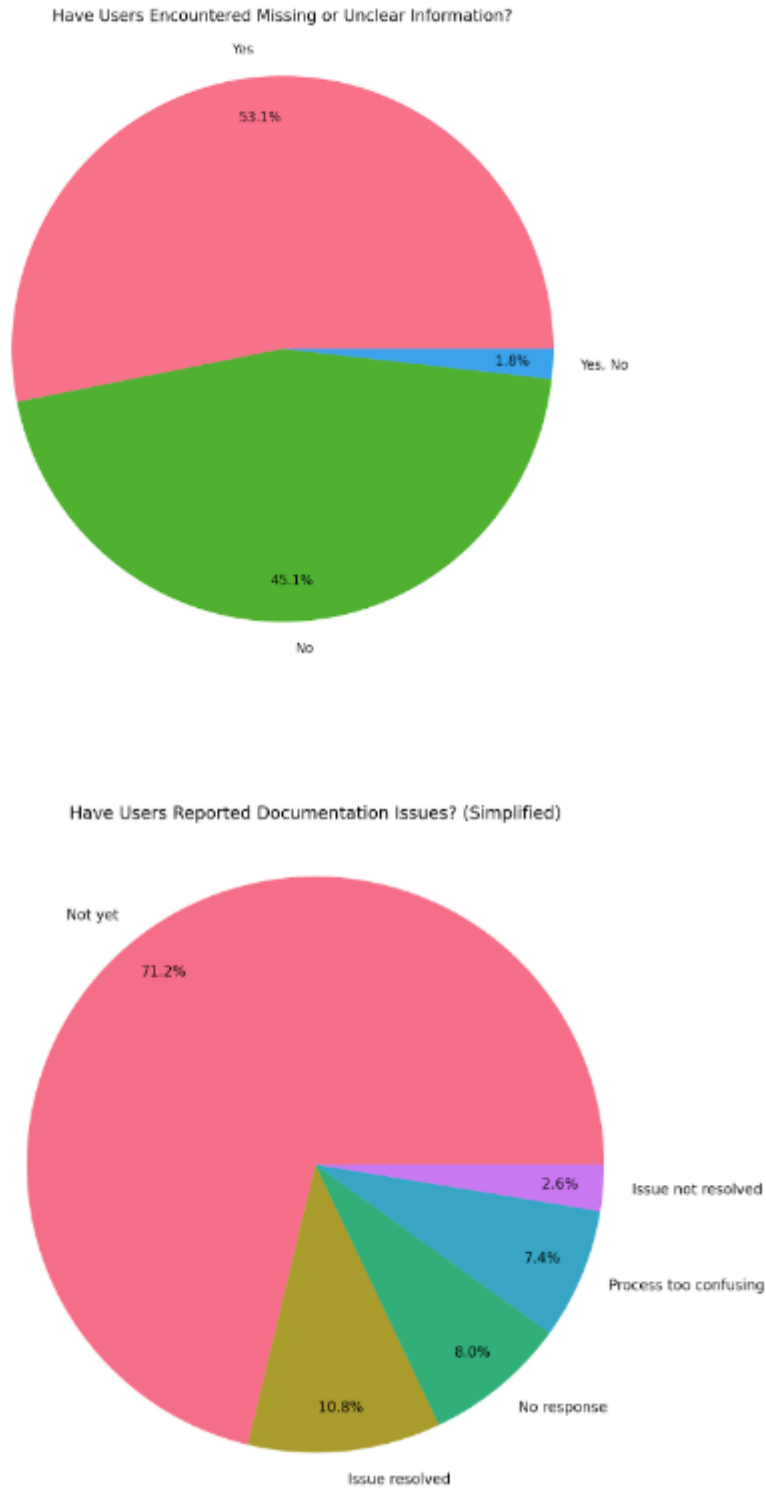
The chart shows that most of our users prefer step-by-step guides with screenshots, although text-based tutorials are also valued. This indicates that we are moving in the right direction with our documentation. Most of our guides are text-based with clear, step-by-step instructions. We also put a strong focus on screenshots, ensuring they are informative, up-to-date, and meaningful by using real use cases wherever possible.

Does QGIS Documentation answer user needs?



The chart shows that users usually find what they are looking for in the manuals, with more than 80% of responses confirming this. Around 20% of respondents reported having difficulty finding what they need. Overall, these results are encouraging.

Finding and reporting documentation issues



These two charts reveal an important pattern: more than 50% of respondents reported finding some unclear or missing information in our documentation, while over 70% did not report any issues. The documentation team encourages you to open an issue in our [QGIS](#)



QGIS Documentation User Survey 2024

[Documentation repository](#) whenever you encounter something unclear. We will do our best to address it or provide an answer that helps you.