



KEVIN HUANG

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OBJECTIVE

To obtain a position of I.T. Technical Manager/ Network Administrator/ Customer Technical Support& Service

WORK EXPERIENCE

Efficient Computer Technology, Inc *12/2007 to Present, Manhattan, NY*

- Install and configure and maintain Retail/Restaurant POS system(MenuPlus, PCAmerica, Aldelo, POSBank). Training for end users
- Install and configure and maintain Security Burglar Alarm/ Surveillance/Video Intercom /Door Access Systems
- Customer service and technical support, troubleshooting over the phone
- On-site troubleshooting and repair
- Source-code maintenance and bugs fixed for MenuPlus restaurant POS system(C#).

EDUCATION

Graduated from Bramson ORT College, *02/2008 to 06/ 2010, Brooklyn, NY*
A.A.S in Computer Information System.

LANGUAGES

English and Chinese

SKILLS

- **Application Software:** Microsoft Office 95-2010(Word, Excel,Outlook), Photoshop, Illustrator, Flash, Dreamweaver, Acrobat, Quickbooks, Peatchtree, , Teamviewer, Remote Desktop, VNC...
- **Operating System:** Microsoft Dos and Windows XP/7/8 installation, maintenance, VMware Workstation/ vSphere configuration.
- **Network:** DNS, DDNS, DHCP, Design, installation, and maintenance of local and internet network. Including PC/Modem/Router configuration and troubleshooting.
- **Software Development:** Delphi, MS Visual Studio C++ 6.0 and up, C#, Python, PHP, Google Golang, Google Docs API, Java/Spring MVC, Android
- **Surveillance System:** HikVision, Dahua, TVT... all equipment installation and setup, including network setup for remote monitoring.
- **Intercom System:** Aiphone(GT/GF series), Comelit, Lee Dan, Alpha, 2Easy, Doorking, Linear, ButterflyMX Audio/Video intercom systems design, installation ,configuration, troubleshooting and repair.



- **Telephone System:** Panasonic commercial phone system KX-TA824, TX-TDA50G installation and setup
- **Security Alarm System:** *Honeywell(vista series), Bosch* security alarm system design, installation and configuration and setup for communication with alarm monitoring central.
- **Door Access System:** *IEI Linear, HID SOLO, Geovision(GV-AS210/AS410)* door access/elevator access system project design, installation, configuration and repair.

PROJECTS

- **DDNS host name blocking system:** Automatic blocks customer's expired DynDNS host name and redirect to online payment page. Project using PHP.
- **Caller ID display and customer identification:** Fetching Caller ID from modem and match caller phone number in accounting database and display caller's detailed information on Windows stations. Project use Raspberry Pi(as server), USB modem, ANSI C(programming on Linux), MySql (for call log), C# with UDP/TCP(Windows client), PHP(sync with Peachtree accounting)
- **Office documents auto calculations and data analysis.** Projects for company online documents management. Use Google Apps Script Spreadsheet API.
- **Android App: Port Open Tester.** A tool for testing network port, use for checking router network port forwarding. **Huawei EMUI Marshmallow Theme**, a theme installer. Both were published on Google Play Store.
- **Company Website Project:** implemented online customers information search (fetches customer's data directly from database with accounting software), phone calls logging, online technical support toolkit. Use Google Go language and Revel framework.
- **Some of my projects on Github:** [Github.com/qienhuang](https://github.com/qienhuang)

SUMMARY OF QUALIFICATIONS

- Over 15-years working experience in PC/network and low-voltage system
- Very good communication and organization skills
- Strong ability in analyzing and solving problems.
- Self-motivated and keen to learn new skills.