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I WANT TO COMPLAIN! : AN ALTERNATIVE GUIDE TO CUSTOMER SERVICE



Lulu.com, United Kingdom, 2011. Paperback. Book Condition: New. 228 x 152 mm. Language: English . Brand New Book ***** Print on Demand *****. Have you got something to complain about? Have you been short changed? Have you complained and got nothing but hollow apologies? Are you due compensation? Then this book could help. With eight years experience in a customer management role for a multi-national retailer, Peter realised that it was the light-hearted, entertaining letters that received the most satisfactory resolutions....

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- · Authored by Peter Nuttall
- Released at 2011



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