



## The Encouragement Index

By James M. Kouzes, Barry Z. Posner

John Wiley and Sons Ltd. Paperback. Book Condition: new. BRAND NEW, The Encouragement Index, James M. Kouzes, Barry Z. Posner, Expanding on the "Encouraging the Heart" segment of their bestselling The Leadership Challenge, Jim Kouzes and Barry Posner have now devised The Encouragement Index, a 21-item survey that measures how frequently a leader engages in encouraging behavior. It is designed to be a personal development tool which will give leaders an idea of their strengths and opportunities for improvement in the practice of Encouraging the Heart. The Encouragement Index is also a component of the Encouraging the Heart Facilitator's Guide, sold separately, which covers administration and debriefing of the Index, as well as tips and techniques for incorporating the existing book and workbook into a short workshop based on the Index.



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