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## The Nun and the Bureaucrat--How They Found an Unlikely Cure for Americas Sick Hospitals

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By Louis M. Savary

CC-M Productions, Inc. Paperback. Book Condition: New. Paperback. 272 pages. Dimensions: 8.9in. x 6.0in. x 0.7in. A companion to the PBS documentary, Good News... How Hospitals Heal Themselves, The Nun and the Bureaucrat... reports the transformational changes of management and clinical care delivery achieved by two large hospital systems. The results were significant reductions in death and suffering, medication errors and hospital-acquired infections, waste, and expense and improvements in quality of care and working conditions for healthcare professionals. Forty hospitals cooperating in the Pittsburgh Regional Healthcare Initiative and 20 hospitals of the SSM Health Care system in St. Louis adopted Toyota principles and related quality management ideas of W. Edwards Deming to practice continual improvement toward perfect patient care. More information is available at [www.managementwisdom.com](http://www.managementwisdom.com). This item ships from multiple locations. Your book may arrive from Roseburg, OR, La Vergne, TN. Paperback.

### Reviews

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*Completely essential study publication. Better than never, though I am quite late in starting reading this one. I am very easily could get a delight of reading a composed publication.*

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