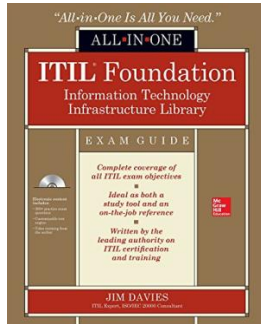


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McGraw-Hill Education - Europe. Paperback / softback. Book Condition: new. BRAND NEW, Itil Foundation All-In-One Exam Guide, Jim Davies, Written by an Information Technology Infrastructure Library (ITIL) consulting and training expert, this all-new guide helps you pass the ITIL v3 Foundation certification exam and serves as an on-the-job reference. "ITIL Foundation All-in-One Exam Guide" takes you through ITIL Foundation v3 (2011), explaining the fundamentals of IT Service Management, the five stages of the service lifecycle, ITIL processes, functions within them,...

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