

Please refer to the category reference table on page 3 to see which sections are mandatory to complete depending on the type of related party relationship.

All fields with \* are compulsory

Description of request - i.e. ☐ Limit increase    New limit M     ☐ Lost stolen/replacement card    ☐ Other  
☐ Upgrade    Existing card number

Customer information			
Deliver my card to Standard Lesotho Bank		Branch name	
Title		First name	
Surname			
*Identity type		Identity number (original valid identification document)	
Date of birth			
*Residence			
Country of birth		Nationality	
Country of citizenship		Country of residence	
*Residential address (Proof of address required)			
Residential address		Number	
Suburb		City	
Plot number	Township	Postal code	
Building name	Floor	Room	
Type of residence <input type="checkbox"/> Own <input type="checkbox"/> Rent <input type="checkbox"/> Living with parents <input type="checkbox"/> Employer provided <input type="checkbox"/> Other - please specify _____			
Contact details *refer to customer information reference guide			
*Contact method	Country or country code	Number	Effective date (YYYY-MM-DD)
*Contact method	Country or country code	Number	Effective date (YYYY-MM-DD)
Email address			
Employment/occupation *refer to customer information reference guide			
Employed <input type="checkbox"/> Yes <input type="checkbox"/> No    If you are unemployed, please give a reason(s) _____			
*Employment status	*Industry	*Designation	
*Employment start date (YYYY-MM-DD)	Employer		
Address			
Number		Suburb	
Country	City	Postal code	
*Income and expenses			
Total monthly income			M
Monthly expenses and loans I repay (example, rent, bond, car, school fees, hire purchase agreements or debit orders.)			M
Income tax and pension deductions			M
Other income			M
Source of funds (for example investments or maintenance)			M
Available balance after deductions			M
Transaction account details			
Bank			
Branch		Account number	

Initials

## Prominent Influential Persons (PIPs)

Prominent Influential Persons (PIPs) are individuals entrusted with prominent public functions either domestically or by a foreign country. Examples are heads of state or heads of governments, important political party officials, military officials or senior executives of state owned corporations. This term also includes immediate family members and close associates.

Are you a public official in a position of authority?

☐

Yes

☐

No

Are you related to or associated with a public official in a position of authority?

☐

Yes

☐

No

What is the nature of the relationship or association?

Please provide full name and surname of relative or associate

## \*Consent

### Fraud

I hereby give Standard Lesotho Bank permission to carry out identity and fraud prevention checks on me and to share the information provided in this application with the South African Fraud Prevention Service.

☐

Yes

☐

No

## \*Marketing

As part of our service, we would like to give you information on products and services that any company within the Standard Bank Group ("Group") offers which we believe may benefit you. Because your personal information is confidential, we need your consent to share it with the Group.

I consent to:

- Standard Lesotho Bank communicating other companies' products, services and special offers to me. If I respond positively to the communication, that company may contact me.
- Standard Lesotho Bank contacting me for research purposes. (The research companies we use follow strict codes of conduct and treat customer information confidentially.)
- Standard Lesotho Bank marketing their products, services and special offers to me.
- Standard Lesotho Bank sharing my personal information within the Group for marketing purposes and the Group then marketing its products, services and special offers to me.

☐

Yes

☐

No

☐

Yes

☐

No

☐

Yes

☐

No

☐

Yes

☐

No

## Credit Protection Plan

In our endeavour to provide our customers with convenience and peace of mind, credit Card Protection Plan cover has been included in your card and the premium will be debited monthly on statement date.

Signature

Date (YYYY-MM-DD)

## Standard Lesotho Bank internal use

Controlling centre

### Know Your Customer (KYC)

Has the customer complied with KYC requirements?

☐

Yes

☐

No

### KYC requirements

- Proof of Domicile and alternate residential address
- Proof of identification
- Proof of residence permit (if applicable)
- Proof of income
- Three (3) months bank account statements (for the purpose of reinstatements and/ or limit increases)

If not, or the details differ from the existing bank records please ask for these documents:

☐

Proof of South African and/or foreign residence

☐

Proof of identification

☐

Proof of visa/South Africa permit (if applicable)

### Manager authorisation (if applicable)

Manager's name

Manager's personal number

Manager's signature

I confirm that KYC documents have been validated and kept in branch for audit purposes

Bank stamp  
(YYYY-MM-DD)

This is an addendum to the printed version of the General Customer Information, Business Information and Related Party Information forms. Certain fields on these forms have particular options you can choose from. The field categories below are an example of the values that can be used.

Business type			
<ul style="list-style-type: none"> <li>Bank</li> <li>Body corporate of a sectional title scheme</li> <li>Charitable organisation</li> <li>Close corporation</li> <li>Company</li> <li>Deceased estate</li> <li>District municipality</li> <li>Educational body - government</li> <li>Educational body - private institution</li> <li>Estate under curatorship</li> </ul>	<ul style="list-style-type: none"> <li>External non-profit/article 21 company</li> <li>External profit/external company</li> <li>Foreign government entity</li> <li>Further education and training colleges (FET)</li> <li>Government body</li> <li>Incorporated company</li> <li>Informal body</li> <li>Insolvent estate</li> <li>Judicial body</li> <li>Living inter vivos trust</li> </ul>	<ul style="list-style-type: none"> <li>Local municipality</li> <li>Metropolitan municipality</li> <li>National government</li> <li>National public entities</li> <li>Non-profit company</li> <li>Parastatal</li> <li>Partnership</li> <li>Primary co-operative</li> <li>Private company</li> <li>Provincial government business entities</li> <li>Provincial public entities</li> </ul>	<ul style="list-style-type: none"> <li>Provincial government</li> <li>Public company</li> <li>Religious body</li> <li>Savings club</li> <li>Secondary co-operative</li> <li>Sole proprietorship</li> <li>State-owned company</li> <li>Tertiary co-operative</li> <li>Testamentary trust</li> <li>Trust</li> <li>Unlimited company</li> <li>Welfare and non-profit</li> </ul>
Contact method			
<ul style="list-style-type: none"> <li>Business telephone</li> <li>Email address</li> </ul>	<ul style="list-style-type: none"> <li>Fax</li> </ul>	<ul style="list-style-type: none"> <li>Home telephone</li> </ul>	<ul style="list-style-type: none"> <li>Cellular phone</li> </ul>
Employment designation			
<ul style="list-style-type: none"> <li>Apprentice</li> <li>Clerk</li> <li>Consultant</li> </ul>	<ul style="list-style-type: none"> <li>Director</li> <li>Labourer</li> <li>Manager</li> </ul>	<ul style="list-style-type: none"> <li>Partner</li> <li>Receptionist</li> <li>Salesman</li> </ul>	<ul style="list-style-type: none"> <li>Secretary</li> <li>Supervisor</li> <li>Technician</li> </ul>
Employment industry			
<ul style="list-style-type: none"> <li>Agriculture</li> <li>Arts</li> <li>Auditing</li> <li>Building</li> <li>Catering and accommodation</li> <li>Civil service</li> <li>Commerce</li> </ul>	<ul style="list-style-type: none"> <li>Community services</li> <li>Construction</li> <li>Education</li> <li>Engineering</li> <li>Farming</li> <li>Finance</li> <li>Importing and exporting</li> </ul>	<ul style="list-style-type: none"> <li>Industrial</li> <li>Information technology</li> <li>Legal</li> <li>Media and advertising</li> <li>Medical</li> <li>Mining</li> <li>National forces</li> </ul>	<ul style="list-style-type: none"> <li>Production</li> <li>Science</li> <li>Security</li> <li>Selling</li> <li>Sports and entertainment</li> <li>Transportation</li> <li>Welfare</li> </ul>
Employment status			
<ul style="list-style-type: none"> <li>Contractor</li> <li>Disabled</li> <li>Dismissed</li> </ul>	<ul style="list-style-type: none"> <li>Full-time</li> <li>Part-time</li> <li>Resigned</li> </ul>	<ul style="list-style-type: none"> <li>Retired</li> <li>Retrenched</li> <li>Self-employed</li> </ul>	<ul style="list-style-type: none"> <li>Student</li> <li>Suspended</li> <li>Unemployed</li> <li>Unknown</li> </ul>
Ethnic background			
<ul style="list-style-type: none"> <li>African</li> <li>Asian</li> </ul>	<ul style="list-style-type: none"> <li>Coloured</li> <li>Not applicable</li> </ul>	<ul style="list-style-type: none"> <li>Unknown</li> </ul>	<ul style="list-style-type: none"> <li>White</li> </ul>
Personal identity/Visa/Permit/Business registration			
<ul style="list-style-type: none"> <li>Asylum seeker permit document</li> <li>Drivers licence</li> <li>Enterprise identity number</li> <li>Enterprise registration number</li> <li>ID's issued by other territories</li> <li>Identity card</li> </ul>	<ul style="list-style-type: none"> <li>International ID document</li> <li>National identity document</li> <li>National Credit Regulator counsellor registration number</li> <li>Passport number</li> </ul>	<ul style="list-style-type: none"> <li>Reference book</li> <li>Refugee permit document</li> <li>SA defence force identity card</li> <li>SA police appointment certificate</li> <li>Temporary SA identity document</li> </ul>	<ul style="list-style-type: none"> <li>VAT number</li> <li>Work permit number</li> </ul>
Entity classification (business)			
<ul style="list-style-type: none"> <li>Financial institution</li> </ul>	<ul style="list-style-type: none"> <li>Management investment entity</li> </ul>	<ul style="list-style-type: none"> <li>Other</li> </ul>	
Source of funds			
<ul style="list-style-type: none"> <li>Allowance</li> <li>Business activity profit</li> <li>Gift</li> <li>Grant recipient</li> </ul>	<ul style="list-style-type: none"> <li>Inheritance</li> <li>Insurance payout</li> <li>Investment payout</li> <li>Irregular income</li> </ul>	<ul style="list-style-type: none"> <li>Legal settlement</li> <li>Liquidation of assets</li> <li>Lump sum payout</li> <li>Pension payout</li> </ul>	<ul style="list-style-type: none"> <li>Regular income</li> <li>Salary/wage income</li> <li>Shareholder loans</li> <li>Winnings</li> </ul>