

Bug 14

Summary: The link saying "Disabled Student Programs & Services" links to the "Disability Support Programs & Services" Division's page.

Product: De Anza website

Reporter: Qilin Liu <565199219@qq.com>

Component: A-Z directory

Assignee: Web Team QA <qa@saturn.deanza.edu>

Status: VERIFIED FIXED

Severity: enhancement

Priority: ---

Version: unspecified

Hardware: All

OS: All

Time tracking:	Orig.	Est.	Actual Hours	Hours Worked	Hours Left	%Complete	Gain
	0.0		0.0		0.0	0	0.0

[Qilin Liu](#) 2016-04-07 10:44:08 PDT

[Description](#)

The text of the link "Disabled Student Programs & Services" in <http://www.deanza.edu/directory/dir-az.html> is inaccurate.

1. Go to <http://www.deanza.edu/directory/dir-az.html>.

2. Click on the link saying "Disabled Student Programs & Services".

Expected result: the so-called "Disabled Student Programs & Services" division's page should be opened.

Current actual result: the "Disability Support Programs & Services" division's page is opened.

To fix: change the text of the link to "Disability Support Programs & Services".

[Mary Ann May-Pumphrey](#) 2016-04-11 11:34:00 PDT

[Comment 1](#)

It also looks like the new acronym for the link should be "DSPS" rather than "DSP&S."

This bug is well-written, albeit minor. It is probably the result of the DSPS page owner changing the name of the organization/page without thinking to notify the owner of the A-Z Directory to also change it there. (This is why I said in class that this page was so "ripe" for bugs--there are so many page owners for all those links who can move or change their pages in such a way that the A-Z link for their page is no longer quite right.)

[Web Team QA](#) 2016-04-12 11:02:22 PDT

[Comment 2](#)

The link text "Disabled Student Programs & Services (DSP&S)" has been changed to "Disability Support Programs & Services (DSPS)". The underlying URL has not been changed.

<http://www.deanza.edu/directory/dir-az.html#D>

Bug 178

Summary: 404 page not found for the link "Community Education/Short Courses" on deanza.edu/directory/phones.html

Product: De Anza website **Reporter:** Qilin Liu <565199219@qq.com>

Component: "directory" dir **Assignee:** Mary Ann May-Pumphrey <maypumphreymaryann@fhda.edu>

Status: CONFIRMED - --

Severity: normal

Priority: ---

Version: unspecified

Hardware: PC

OS: Mac OS

Time tracking:	Orig.	Est.	Actual Hours	Hours Worked	Hours Left	%Complete	Gain
	0.0	0.0	0.0	0.0	0	0.0	

[Qilin Liu](#) 2016-05-25 14:12:47 PDT

[Description](#)

The link "Community Education/Short Courses" on <http://www.deanza.edu/directory/phones.html> is a dead link. To reproduce:

1. Go to <http://www.deanza.edu/directory/phones.html> .
 2. Click on the link "Community Education/Short Courses" in the middle of the page.
- Expected result: The page should go to Community Education/Short Courses's website.
- Actual result: The page goes to "404 page not found".

Bug 179

Summary: The page that the link "Contract Agreement Routing Slip" on deanza.edu/faculty/forms.html links to cannot be reached

Product: De Anza website **Reporter:** Qilin Liu <565199219@qq.com>

Component: "faculty" dir **Assignee:** Web Team QA <qa@saturn.deanza.edu>

Status: VERIFIED FIXED

Severity: enhancement

Priority: ---

Version:	unspecified						
Hardware:	PC						
OS:	Mac OS						
Time tracking:	Orig.	Est.	Actual Hours	Hours Worked	Hours Left	%Complete	Gain
	0.0	0.0	0.0	0.0	0	0.0	

Qilin Liu 2016-05-25 14:24:15 PDT**Description**

The page that the link "Contract Agreement Routing Slip" on <http://www.deanza.edu/faculty/forms.html> links to can't be reached. To reproduce:

1. Go to <http://www.deanza.edu/faculty/forms.html> .
2. Click on the link "Contract Agreement Routing Slip" in the middle of the page.

Expected result: the page should go to the form of "Contract Agreement Routing Slip".

Actual result: the page takes too long to respond.

Web Team QA 2016-05-31 12:19:28 PDT**Comment 1**

The failure was due to a temporary shutdown of the file server, but the link should have been updated to point to a newer document at a different URL.

The link for Contract Agreement Routing Slip has been updated with a better URL:

<http://www.deanza.edu/faculty/forms.html>

Bug 180

Summary:	404 for the link "MyPortal password reset" on deanza.edu/students/messages.html						
Product:	De Anza website	Reporter:	Qilin Liu <565199219@qq.com>				
Component:	"students" dir	Assignee:	Mary Ann May-Pumphrey <maypumphreymaryann@fhda.edu>				
Status:	CONFIRMED - --						
Severity:	normal						
Priority:	---						
Version:	unspecified						
Hardware:	PC						
OS:	Mac OS						
Time tracking:	Orig.	Est.	Actual Hours	Hours Worked	Hours Left	%Complete	Gain
	0.0	0.0	0.0	0.0	0	0.0	

Qilin Liu 2016-05-25 14:44:42 PDT**Description**

The link "MyPortal password reset" on <http://www.deanza.edu/students/messages.html> is a dead link. To reproduce:

1. Go to <http://www.deanza.edu/students/messages.html>.

2. Click on the link "MyPortal password reset" at the bottom of the page.

Expected result: the page should go to the website of MyPortal password's reset.

Actual result: a new page appears saying "HTTP Status 404".

Bug 186

Summary: Site can't be reached for link "Gawab" on [deanza.edu/students/emailupdate.html](http://www.deanza.edu/students/emailupdate.html)

Product: De Anza website **Reporter:** Qilin Liu <565199219@qq.com>

Component: "students" dir **Assignee:** Mary Ann May-Pumphrey
<maypumphreymaryann@fhda.edu>

Status: CONFIRMED -
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Severity: normal

Priority: ---

Version: unspecified

Hardware: PC

OS: Mac OS

Time tracking:	Orig.	Est.	Actual Hours	Hours Worked	Hours Left	%Complete	Gain
	0.0	0.0	0.0	0.0	0	0.0	

Qilin Liu 2016-05-25 16:43:18 PDT**Description**

The link "Gawab" on <http://www.deanza.edu/students/emailupdate.html> is a dead link. To reproduce:

1. Go to <http://www.deanza.edu/students/emailupdate.html> .

2. Click on the link "Gawab" under the question "Do I have to pay for an e-mail account?".

Expected result: the page should go to Gawab's website.

Actual result: the page says "This site can't be reached".