Human Computer Interaction Assignment VII

Medium- to High-Fidelity Functional Prototype

Food Order Website

Teammates

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Changes From Last Experiment

- 1) Change searching restaurants by zip code to be searching restaurants by city.
- 2) Remove the input boxes that require input from customers and change it to different options.

Video Link

<u>Video 1 (User using the functional prototype)</u> <u>Video 2 (User using the functional prototype)</u>

Script Read to Testers

Hello [Subject Name],

Thank you for participating in our experiment. This experiment will not collect any of your personal information; however, we will videotape you during the process, but this video will not be used outside the context of Northeastern University.

For this experiment, you are going to maneuver a web interface and we would like to ask you read whatever that is in your mind when you make an action during the experiment. Anything such as clicking or reading description are considered as an action.

Observation

Subject 101

This subject was very meticulous as he was eager to try every function that is in interface. Click order, select location, select restaurant, select orders, view cart, and select payment method are the functions that are in the interface. This subject seems to be confused by the 'view cart' as it contains elements that he did not order.

Subject 102

This subject was very eloquent and was able to speak his thoughts easily. Although he was confused at first, he was able to maneuver the page by clicking exit and re-entering the experiment. He was obviously having fun and good at commenting.