# Qing Qing Yang

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## **Summary**

Hey, I'm Qing (Ching). I've got a background in visual design with a sharp eye for detail. Bringing together my skills in UX/UI, accessibility, and front-end development, I've gained a complete understanding of the digital product design cycle. I am excited to use this unique blend to create impactful, user-centric designs.

## **Experience**

## Mebsite Accessibility Tester

#### Appen

Sep 2023 - Present (7 months)

- Conducted website accessibility testing using various tools and techniques
- Identified and documented accessibility issues and provided suggestions for improvements
- Collaborated with other testers and project team members to ensure project deliverables are completed on time.



#### **UX Designer**

#### Self Employed

Jan 2023 - Present (1 year 3 months)

- Conducted user research and evaluated research results to aid management team decision-making.
- Investigated user interface issues to make sure the website is accessible to different devices.
- Advocated for the use of the WAVE evaluation tool to identify website accessibility issues and raised client awareness regarding these concerns.

#### Portfolio:

https://docs.google.com/presentation/d/107NykgbqAva0EgI93KSyETh7jIWwNgwOV3IMhr5ixTA/edit?usp=sharing

## A QA Checker

#### Appen

May 2022 - May 2023 (1 year 1 month)

- Transcribed videos for the Al voice recognition project.
- Identified and corrected errors in the transcription from the client's data analytics platform.

#### **BIM/CIM Technician**

#### Deviceworks.jp

Jul 2019 - Jul 2020 (1 year 1 month)

- Produced BIM/CIM designs for train stations, building structures, and car parks.
- Converted 3D modeling from existing 2D drawings such as floor plans and cross sections.

Portfolio: https://sites.google.com/view/qingqingyang-portfolio/home-page

#### Accounts Assistant

Austin-Smith:Lord

May 2016 - Oct 2016 (6 months)

- Updated Project Minder software with the project's progress.
- Produced monthly invoicing and sent outgoing invoices.
- Prepared monthly management meeting commercial reports.

#### PTW Localization Tester

#### **PTW**

Jan 2015 - May 2016 (1 year 5 months)

- Tested video games for linguistic issues in Chinese.
- Fixed localization-related bugs and reported functionality bugs.
- Proofread text files and translated new text added to the game.
- Collaborated with other language game testers to verify the right translation.

#### **Customer Service Advisor**

Chan's Ltd Cash & Carry

Jan 2013 - Dec 2014 (2 years)

- Met with customers to identify what their needs and problems were.
- Designed a more structured barcode brochure for cashiers to speed up counter transactions.

## VR Designer

Deviceworks.jp

Jun 2009 - Jan 2013 (3 years 8 months)

- Produced interactive VR designs for construction and transport networks.
- Prepared the market promotion brochure for the company.

Portfolio: https://sites.google.com/view/qingqingyang-portfolio/home-page



FORUM8 International

Feb 2009 - May 2009 (4 months)

- Produced VR interactive designs for civil engineering, city planning, and transport networks.
- Gave presentations and tutorials on VR software and hardware to overseas users.

Portfolio: https://sites.google.com/view/qingqingyang-portfolio/home-page

#### **Project Manager**

Crisen Technology Inc.

Nov 2004 - Jan 2009 (4 years 3 months)

- Produced detailed quotes for clients' inquiries.
- Created VR interactive designs for civil engineering, architecture, and transport networks.

- Coordinated the team members, ensuring quality and deadlines were met.
- Designed materials for training new team members.
- Supported IT departments to develop applications.

Portfolio: https://sites.google.com/view/qingqingyang-portfolio/home-page



#### **Event Planner**

Dalian Wanda Group

Nov 2003 - Jul 2004 (9 months)

- Organized commercial events for the Fashion Square.
- Designed adverts and vouchers for partnerships.

#### **Design Assistant**

Guangdong ZHUJIANG Contractor Engineering Company

Jul 2002 - Sep 2003 (1 year 3 months)

- Drafted CAD drawings and rendered 3D pictures for design proposals.
- Supported other team members by making custom models.

#### **Education**



#### edx edX

Certificate, Front-End Development

2023 - 2024

A 16-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Firebase, Node.js, MySQL, MongoDB, Express, Handelbars.js, and ReactJS.

## **UX Design Institute**

Professional Certificate, UI Design

2022 - 2023

Assignment include: Brand and personality, Mood board, Grid system, UI elements, Typography, Colour palette, Iconography and imagery, Wireframes

## **UX Design Institute**

Diploma of Education, UX Design

2021 - 2022

Assignment include: Competitive benchmark, Online survey, Note-taking, Usability test, Affinity diagram, Customer journey map, Flow diagram, Interaction design, Prototyping, Wireframes

## Kaplan International Pathways

Diploma of Education, Accounting

2015 - 2017

Modules include: Accounts preparation, Prepare final accounts for sole traders and partnerships, Costs and revenues, Indirect tax, Spreadsheet software, Professional ethics

## **Tianjin Cheng Jian University (Tianjin Institute of Urban Construction)**

Bachelor's Degree, Art & Design

1999 - 2004

Modules include: Graphic design, Advertising planning, Modeling design, Architectural design, Interior design, industrial design, Landscape design

#### **Licenses & Certifications**



DHS Trusted Tester - U.S. Department of Homeland Security

TT-2309-04862

Professional Diploma In UX Design - UX Design Institute UXDI-0121-1265

aat AAT Level 3 Diploma In Accounting - AAT

1219025

#### **Skills**

User Experience (UX) • Interaction Design • Virtual Reality (VR) • 3D Modeling • Adobe Photoshop • 3D Visualization • Figma (Software) • W3C Accessibility • Web Accessibility Testing

#### **Honors & Awards**



Excellence Award - FORUM8 International

Nov 2005

Got Excellence Award for the 3D VR SIMULATION CONTEST by UC-Win/Road.

https://www.forum8.co.jp/english/uc-win/VRcontest-review-4-e.htm