**教学反馈习惯与需求调查（学生版）**

**Student Survey on Teaching Feedback Habits and Needs**

**说明 / Instructions**  
尊敬的同学：  
为了更好地了解学生在教学反馈中的习惯、痛点和需求，提升教学质量和反馈系统的设计，我们开展本次问卷调查。  
所有回答仅用于调研分析，**不涉及任何个人信息，**请放心填写。  
本问卷预计用时 **3–5 分钟**，感谢您的参与！

**Dear Student,**  
To better understand students' habits, pain points, and needs regarding teaching feedback, and to improve teaching quality as well as feedback system design, we are conducting this survey.  
All responses will be used solely for research and analysis purposes. **No personal information will be collected**, so please feel free to answer honestly.  
This survey will take approximately **3–5 minutes** to complete. Thank you for your participation!

**1. 在一学期中，您一般会写几次课程反馈？ / How many times do you usually provide course feedback in a semester?**

* 从不 / Never
* 1–2 次 / 1–2 times
* 3 次以上 / 3 times or more

**2. 您一般通过哪些方式表达反馈？（可多选） / Which methods do you usually use to give feedback? (Multiple choice)**

* 问卷 / Questionnaires
* 作业评论区 / Assignment comment sections
* 教学邮件、短信 / Teaching emails, messages
* 课堂即时反馈工具（如 Slido） / Real-time classroom feedback tools (e.g., Slido)
* 其他（请注明） / Others (please specify): \_\_\_\_\_\_\_\_\_

**3. 您觉得老师认真看了学生的文字反馈吗？ / Do you think teachers seriously read students’ written feedback?**

* 是 / Yes
* 否 / No
* 不确定 / Unsure

**4. 您是否觉得您的反馈被“采纳”或“回应”过？ / Do you feel your feedback has been “adopted” or “responded to”?**

* 经常有 / Often
* 偶尔有 / Occasionally
* 几乎没有 / Rarely
* 完全没有 / Never

**5. 您更愿意以哪种方式表达您的意见？ / Which way do you prefer to express your opinions?**

* 自由文本 / Free text
* 选择题打分 / Multiple choice for rating
* 两者结合 / Combination of both
* 不愿表达 / Prefer not to express

**6. 如果可以匿名，并知道老师能看到您的意见总结，您愿意使用这样的系统吗？ / Would you be willing to use a system that allows anonymity and shows you a summary of teacher’s view of your feedback?**

* 非常愿意 / Very willing
* 一般 / Somewhat willing
* 不愿意 / Unwilling

**7. 您希望看到以下哪些功能？（可多选） / Which of the following features would you like to see? (Multiple choice)**

* 反馈情感趋势图（正负面占比） / Feedback sentiment trend chart (positive/negative ratio)
* 热门问题突出显示（词云） / Popular issue highlighted (Word Cloud)
* 教师回应区 / Teacher response section
* 自己的反馈记录 / Personal feedback history
* 全班反馈概况 / Overall class feedback overview

**8. 您通常通过哪些渠道给老师反馈？（可多选） / Which channels do you usually use to give feedback to teachers? (Multiple choice)**

* 课程结束问卷 / Course-end surveys
* 课堂即时反馈工具（如 Mentimeter、钉钉投票） / Real-time classroom feedback tools (e.g., Mentimeter, DingTalk polls)
* 匿名意见箱（线上/线下） / Anonymous suggestion boxes (online/offline)
* 微信、QQ群等/WhatsApp groups etc.
* 班委转达 / Class representative relay
* 课后面谈 / After-class face-to-face talks
* 邮件反馈 / Email feedback
* 学习管理系统留言（如 Canvas/Blackboard） / Learning management system messages (e.g., Canvas, Blackboard)
* 其他（请说明） / Others (please specify): \_\_\_\_\_\_\_\_\_

**9. 您觉得目前的反馈方式是否方便？ / Do you find the current feedback methods convenient?**

* 非常方便 / Very convenient
* 一般 / Somewhat convenient
* 不太方便 / Not very convenient
* 非常不方便 / Very inconvenient

**如果你觉得目前的反馈方式不方便，主要原因是什么？（可多选）  
If you find the current feedback methods inconvenient, what are the main reasons? (Multiple choice)**

* 意见没人看 / Feedback is ignored
* 写反馈太麻烦 / Too much effort to write feedback
* 不知道怎么反馈 / Don't know how or where to give feedback
* 工具不好用 / Tools are not user-friendly
* 缺乏匿名性 / Lack of anonymity
* 不知道有没有回应 / No idea whether feedback is noticed/responded to
* 不清楚反馈目的 / Don't understand the purpose of feedback
* 其他（请说明） / Others (please specify): \_\_\_\_\_\_\_\_\_

**10. 您平时愿意写详细的文字反馈吗？ / How often do you write detailed text feedback?**

* 经常写 / Often
* 偶尔写 / Occasionally
* 很少写 / Rarely
* 从不写 / Never

**11. 您觉得老师会认真阅读您的反馈吗？ / Do you think teachers seriously read your feedback?**

* 会 / Yes
* 可能会 / Probably yes
* 不太可能 / Probably no
* 不会 / No

**12. 您是否愿意使用一个可以自动分析反馈情绪并给出总结的系统？ / Would you be willing to use a system that automatically analyzes your feedback sentiment and provides a summary?**

* 非常愿意 / Very willing
* 比较愿意 / Somewhat willing
* 不确定 / Unsure
* 不愿意 / Unwilling

**13. 您希望通过什么方式看到反馈结果？（可多选） / How would you prefer to receive feedback results? (Multiple choice)**

* 报告形式 / Reports
* 图表展示 / Charts & graphs
* 趋势分析 / Trend analysis
* 简要总结 / Brief summaries
* 其他（请说明） / Others (please specify): \_\_\_\_\_\_\_\_\_

**14. 您觉得反馈系统最需要改进的地方是什么？ / What do you think is the most important improvement needed in the feedback system?**

**15. 请您提出对教学反馈系统或流程的建议或意见。 / Please provide any suggestions or comments you have regarding the teaching feedback system or process.**

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**教学反馈习惯与需求调查（教师版）**

**Teacher Survey on Teaching Feedback Habits and Needs**

**说明 / Instructions**

尊敬的老师：  
为了更好地了解教师在收集、使用学生反馈过程中的习惯、痛点和需求，从而优化教学反馈机制和提升教学质量，我们开展本次问卷调查。所有回答仅用于调研分析，**不涉及任何个人信息，**请放心填写。问卷预计用时 **3–5 分钟**，感谢您的支持与参与！

**Dear Teacher,**  
To better understand teachers’ habits, challenges, and needs in collecting and using student feedback — and to improve the feedback mechanism and teaching quality — we are conducting this survey.  
All responses will be used solely for research and analysis purposes. **No personal information will be collected**, so please feel free to answer honestly.  
This survey will take approximately **3–5 minutes** to complete. Thank you very much for your support and participation!

**1. 您通常通过哪些方式收集学生反馈？（可多选）/ Through which channels do you usually receive student feedback? (Multiple choice)**

* 期末教学评价问卷 / Course-end surveys
* 课堂即时反馈工具（如 Mentimeter 等）/ Real-time classroom feedback tools (e.g., Mentimeter)
* 匿名意见箱（线上或线下）/ Anonymous suggestion boxes (online/offline)
* 微信/QQ群/WhatsApp / WeChat/QQ/WhatsApp
* 班委/代表反馈 / Teaching assistants or class representatives
* 面对面交流 / Face-to-face talks
* 邮件 / Email
* 学习管理系统留言（如 Canvas、Blackboard）/ Learning management system messages (e.g., Canvas, Blackboard)
* 其他（请说明）：\_\_\_\_\_\_\_\_\_ / Others (please specify): \_\_\_\_\_\_\_\_\_

**2. 您觉得目前反馈渠道的效果如何？/ How effective do you think the current feedback channels are?**

* 非常有效 / Very effective
* 比较有效 / Quite effective
* 一般 / Neutral
* 不太有效 / Not very effective
* 无效 / Not effective at all

**3. 您是否觉得当前反馈系统产生的信息量过大，难以及时处理？/ Do you find the current feedback systems generate too much feedback to process quickly?**

* 非常同意 / Strongly agree
* 同意 / Agree
* 一般 / Neutral
* 不同意 / Disagree
* 非常不同意 / Strongly disagree

**4. 您多久阅读一次学生的文字反馈？/ How often do you read students’ written feedback?**

* 经常 / Often
* 有时 / Sometimes
* 很少 / Rarely
* 几乎不读 / Almost never

**5. 您是否曾根据学生反馈调整教学？/ Have you ever adjusted your teaching based on student feedback?**

* 经常 / Often
* 偶尔 / Occasionally
* 很少 / Rarely
* 从未 / Never

**6. 您是否会主动回应学生反馈？/ Do you actively respond to student feedback?**

* 总是 / Always
* 大多数时候 / Most of the time
* 偶尔 / Occasionally
* 很少 / Rarely
* 从不 / Never

**7. 您是否使用过课堂即时反馈工具？/ Have you used real-time classroom feedback tools (e.g., Mentimeter)?**

* 经常使用 / Frequently
* 偶尔使用 / Occasionally
* 了解但未使用 / Know about them but never used
* 未了解 / Not aware of them

**8. 您认为匿名反馈对教学改进是否有帮助？/ Do you think anonymous feedback is helpful for improving teaching?**

* 非常有帮助 / Very helpful
* 有一定帮助 / Somewhat helpful
* 一般 / Neutral
* 没有帮助 / Not helpful
* 不确定 / Not sure

**9. 您认为学生反馈意愿较低的主要原因有哪些？（可多选）/ What do you think are the main barriers that prevent students from giving feedback? (Multiple choice)**

* 渠道不方便 / Feedback channels are inconvenient
* 担心被识别 / Fear of being identified
* 不知道如何反馈 / Don’t know how to give feedback
* 反馈不被重视 / Feel their feedback is ignored
* 时间不足 / Lack of time
* 其他（请说明）：\_\_\_\_\_\_\_\_\_ / Others (please specify): \_\_\_\_\_\_\_\_\_

**10. 您觉得以下哪些功能对您有帮助？（可多选）/ Which of the following features would be helpful for you? (Multiple choice)**

* 情感倾向分析 / Sentiment analysis
* 关键词提取 / Keyword extraction
* 可视化趋势展示 / Visual trend displays
* 按班级、时间、模块筛选 / Filtering by class, time, course module, etc.
* 自动生成总结报告 / Automatic summary reports
* 其他（请说明）：\_\_\_\_\_\_\_\_\_ / Others (please specify): \_\_\_\_\_\_\_\_\_

**11. 您希望多频率地获取学生反馈？/ How often would you prefer to receive student feedback?**

* 每次作业后 / After every assignment
* 每月一次 / Once a month
* 期中和期末各一次 / Midterm and final each once
* 仅期末一次 / Only at the end of term
* 其他（请说明）：\_\_\_\_\_\_\_\_\_ / Others (please specify): \_\_\_\_\_\_\_\_\_

**12. 您希望改进哪些反馈渠道或功能？ / What improvements would you like to see in feedback channels or system features?**