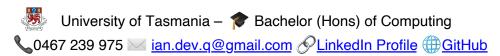
# Ian Qiu



# Professional Profile

**Experienced Software Engineer** with over 7 years of expertise in designing, developing, and scaling **web and cloud-based systems** across eCommerce, SaaS, and public-sector projects. Passionate about **Al-driven innovation**, **cloud architecture**, and **agile development**, with a proven record of delivering high-performance, user-focused solutions.

Proficient in **TypeScript, C#, PHP**, and modern frameworks such as **React, Next.js, Angular**, and **.NET Core**, with strong knowledge of **RESTful** and **GraphQL APIs**. Skilled in building **headless CMS** integrations and optimising system performance across front-end and back-end environments.

Hands-on experience with Azure (App Service, Functions, CDN), AWS (EC2, Lambda, S3), and Vercel deployments, leveraging CI/CD pipelines (GitHub Actions, Azure DevOps, GitLab) for automated, scalable delivery.

Recognised for cross-functional collaboration, technical ownership, and mentoring across development teams, with a strong commitment to continuous learning and innovation. Passionate about bridging Al integration, DevOps practices, and cloud-native scalability to deliver impactful, future-ready digital solutions.

# **Experience**



**Full Stack Developer** 

Jan 2025 - Current

#### **Key Responsibilities:**

- Full-stack e-commerce development: Design, build, and optimise large-scale web platforms
  using React, Next.js, and a headless Adobe Commerce (Magento) backend, delivering
  high-performance, accessible, and SEO-optimised user experiences.
- System integration & optimisation: Implement and maintain integrations between Infor M3
   ERP and Magento via AWS Lambda and API Gateway, enhancing data synchronisation,
   scalability, and overall site performance through best-practice front-end architecture.
- **Technical leadership & collaboration:** Partner with UX, DevOps, and global teams to deliver Agile sprints through **CI/CD pipelines**, mentor developers in coding standards, and continuously improve MFG's digital commerce capabilities.

#### Key Achievements:

#### Main Developer – Midas Shoes Migration

- Led the migration of the Midas Shoes eCommerce platform from Classic Magento to a Headless CMS + Next.js stack, achieving 40% faster load times and improved SEO rankings.
- Engineered integrations between Magento, AWS Lambda, and legacy ERP systems for realtime data synchronisation and scalable performance.
- Delivered the platform **on time and within scope**, enhancing site stability, maintainability, and user experience across all touchpoints.

#### Multi-Site Migration Project

- Contributed to the large-scale migration of key Munro Footwear Group brands <u>Williams Shoes</u>, <u>Styletread</u>, <u>The Trybe</u>, and <u>Mathers</u> from Classic Magento to a unified **Next.js** platform, ensuring scalability and consistency across multiple domains.
- Standardised shared architecture and reusable UI components, reducing duplicated code

- and improving site maintainability and performance across all brand sites.
- Collaborated with UX/UI and DevOps teams to streamline deployment through CI/CD pipelines, improving accessibility compliance and achieving consistent user experiences company wide.

#### Apple Pay Express Checkout

- Implemented Apple Pay Express Checkout across multiple eCommerce platforms to simplify the checkout process and reduce friction for end users.
- **Integrated the solution** within the existing **Magento-Next.js** framework, maintaining PCI compliance and enhancing payment security and performance.
- **Delivered measurable UX improvements**, reducing checkout time and cart abandonment while boosting conversion rates and customer satisfaction.

# **RM**plc Software Engineer

Oct 2021 - Jan 2025

LSE Listed- Code: RM

#### **Key Responsibilities:**

- Full-Stack SaaS Development: Designed and delivered end-to-end solutions across frontend, back-end, and database layers, including API design, data processing, and UI/UX development with optimised SQL queries for performance and scalability.
- System Migration & Architecture: Contributed to the migration from a PHP monolith to a
   C# .NET Core microservices architecture, leveraging Azure Functions and API Gateway for lightweight, serverless, and event-driven operations.
- Accessibility & CI/CD Excellence: Ensured WCAG 2.0–2.2 compliance and maintained deployment quality through Azure DevOps, automated CI/CD pipelines, and Agile sprint management in Jira.
- Collaboration & Mentorship: Partnered with international clients to translate complex requirements into deliverables and mentored junior developers in Angular, Node.js, and coding best practices to strengthen team capability.

#### Key Achievements:

#### Lead Developer - PISA2025 (Programme for International Student Assessment):

- Took ownership of the PISA2025 assessment platform after the project lead's departure, ensuring stability and delivery continuity for the OECD-Europe international education program.
- Lead redevelopment and feature delivery under tight deadlines while managing stakeholder expectations and maintaining cross-regional communication.
- Acted simultaneously as Project Manager, Analyst, and Lead Developer, collaborating with OECD clients to translate requirements into actionable development tasks. Led design, QA, and production delivery of WCAG-compliant modules built with React.js, TypeScript, PHP, Chart.js, and Blockly.
- Successfully delivered two major platform modules on time and within scope, improving system stability and usability for global researchers, while earning formal recognition from OECD-Europe for leadership, quality, and client collaboration.

#### Algorithm Design - ICILS Machine Marking (International Education Project):

- Engineered a recursive algorithm to automate Blockly-based code evaluation for the ICILS international assessment, transforming manual review into a fully automated, scalable process.
- Drove Angular front-end modernisation, introducing modular architecture and reusable components that boosted performance and maintainability.

• Built data processing pipelines to auto-generate detailed scoring reports, cutting manual effort by over 70% and significantly improving assessment accuracy and turnaround time.

#### Lead Angular & Node.js Modernization:

- Spearheaded the upgrade of Angular (v14→18) and Node.js (v14→18) for RM Australia's flagship SaaS platform, Assessment Master, modernising the tech stack for improved speed, scalability, and maintainability.
- Redesigned front-end architecture with modular components and best practices, enhancing code reusability, accessibility, and long-term sustainability.
- Contributed to system migration from a PHP monolith to a C# .NET Core microservices
  framework with Azure Functions and API Gateway, enabling event-driven processing and
  cost-efficient scaling.
- **Mentored junior developers** in **Angular** and **Node.js**, strengthening code quality standards and fostering a culture of technical excellence across the team.

#### Lead D3.js Data Visualization Upgrade:

- Led a full upgrade of D3.js (v4 → v7.9) within the Assessment Master analytics platform, significantly improving rendering speed, scalability, and interactive performance.
- **Optimised data-visualisation pipelines** to handle large, complex educational datasets, reducing load times and improving responsiveness across dashboards.
- Delivered a **modern, insight-driven user experience**, empowering educators and researchers to interpret results more efficiently through advanced, dynamic visual analytics.

#### **Test-Driven Development (TDD) Leadership:**

• Implementing automated testing frameworks and coding standards that **cut defects by 40%** and **improved release reliability and team productivity**.



Dec 2019 - Oct 2021

#### **Key Responsibilities:**

- E-Commerce Development: Designed, developed, and deployed Shopify and Neto online stores, delivering enhanced functionality and user experience.
- API Integration & Automation: Built and maintained seamless API connections for order processing, tracking, and partner integrations across Shopify, eBay, Neto, and AusPost, ensuring real-time data synchronisation.
- **SEO & Data Management:** Implemented SEO-optimised product pages with dynamic metadata and monitored data flow across platforms to maintain accurate order and tracking information.

## Key Achievements:

#### **Wholesale Integration System Development**

- Built an API-driven Node.js integration linking partner systems with Neto eCommerce, automating order import and fulfilment.
- Launched wholesale operations from zero, reducing manual processing by 80% and enabling real-time order synchronisation across platforms.



Jan 2018 - Dec 2019

- System Development: Built a full-stack product management and e-commerce platform using Laravel 5, aligning functionality with business and sales objectives.
- Architecture & Optimisation: Designed MySQL databases, improved performance by resolving technical issues, and implemented custom middleware for scalability.
- UI & Deployment: Created responsive Blade/Bootstrap interfaces and deployed through AWS EC2, Docker, and GitHub in an Agile/Scrum environment.

## **FHL Group IT support**

2016 - Jan 2018

#### **Key Responsibilities:**

- API Management & Integration: Managed and optimised APIs for PHP-based eCommerce systems, ensuring reliable communication between company websites, carriers, and third-party platforms.
- Web Development & Feature Enhancement: Developed new site features, including promotional templates and payment integrations, to improve customer engagement and conversion rates.
- **SEO & Product Optimisation:** Created and maintained SEO-friendly product listings with dynamic metadata, enhancing visibility and search rankings across platforms.

# Education



UNIVERSITY Bachelor of Computing (With Honours)

Feb 2011-Aug 2014

# **Bachelor of Computing (With Honours) University of Tasmania (Feb 2011-Aug 2014)**

- **Graduate Project:** Developed a Career Hub showcase website for future students using HTML, CSS, jQuery, and a Content Management System.
- Honours Thesis: Using Hopfield Network to Understand Alzheimer's Disease applied Artificial Intelligence, Neural Networks, and MATLAB to model cognitive decline patterns.

**Academic Achievement:** Received 100% in two major assignments and tutorial work for *KXT309 Advanced Dynamic Web Development*, a full-stack project using LAMP and JavaScript/jQuery.

# Reference =

References' Contact Information Available Upon Request.