

# Aidi Abqari

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## PROFILE

Hardworking and fast-learning person with experience in customer service, F&B, and data entry. Comfortable working independently or in a team, always focused on doing the job well and providing great service. Open to any opportunities to grow and gain new experience.

## EDUCATION

### Kolej Vokasional Sepang

Diploma in Computer Technology, CGPA: 3.8  
2024 - 2025

### Kolej Vokasional Sepang

Sijil in Database Management System & Web Technologies, CGPA: 3.7  
2022 - 2023

## CERTIFICATION

### Data Fundamentals by IBM

Enrolled on a self-paced course focused on solid foundation in key data concepts such as knowledge of data cleaning, refinement, and visualization using IBM Watson Studio.

### Artificial Intelligence Fundamentals by IBM

Enrolled on a self-paced course focused on solid foundation in AI such as Natural Language Processing (NLP).

### SKM Level 3 in Application Development

Enrolled in programs offered by JPK-accredited institutions that provide structured training in application development.

## SKILLS

- Friendly, patient, and professional when dealing with customers.
- Able to manage multiple tasks efficiently and meet deadlines.
- Proficient in Microsoft Office (Word, Excel, PowerPoint).
- Dependable, self-motivated, and adaptable to new environments.

## WORK EXPERIENCE

### Cashier

Segi Fresh, Batu Caves  
May 2023

- Accurately processed hundreds of transactions daily using a digital point-of-sale (POS) system.
- Recognized for minimizing errors and maintaining a 100% accuracy rate in end-of-day cash reconciliation.

### Waiter

Din Tai Fung, Suria KLCC  
December 2024

- Handled order entries and bill generation using digital systems, ensuring accurate transaction records.
- Collected customer feedback and reported trends to management to improve service delivery.

### Steward

Le Meridien, Petaling Jaya  
April 2025

- Monitored inventory levels for kitchen supplies and flagged shortages through daily checklists.
- Assisted in documenting food prep activities and hygiene compliance records.