

Data-Driven User Experience 305.766.6498 | yq85@cornell.edu | qiyuchn.github.io

EDUCATION

CORNELL UNIVERSITY

MPS in Information Science Dec 2015 | Ithaca, NY GPA: 3.89 / 4.3

UNIVERSITY OF MIAMI

BS in Mathematics & Psychology May 2014 | Coral Gables, FL General Honors Cum. GPA: 3.65 / 4.0

SKILLS

RESEARCH & DESIGN

Low/Hi-Fi Prototype • Info. Archit. Persona Design • Storyboarding Affinity Diagram • Usability Test Heuristic Eval. • Participatory D. User Interview • User Survey Contextual Inquiry • Ethnography

TOOLS

Photoshop • Illustrator • Axure Balsamiq • Sketch • InVision Git • SPSS • Excel • LATEX

PROGRAMMING

HTML5 • CSS3 • PHP • R • Arduino JavaScript (D3.js, JQuery.js)

LANGUAGES

English • Chinese

COURSEWORK

GRADUATE

Visual Data Analytics for the Web Responsive Web Design Social Computing Human-Computer Interaction Health and Computation Statistical Methods Human Perception: Application to Comp. Graphics Design Thinking Immersion

UNDERGRADUATE

Probability Theory
Mathematical Statistics
Statistical Analysis (Regression)
Linear Algebra
Data Structure (C++)
Advanced Research Methods

Human-Robot Interaction R&D

EXPERIENCE

CORNELL UNIVERSITY | UX Researcher/designer

Sep 2014 - Dec 2015 | Ithaca, NY

 Served as UX researcher/designer for projects on User Interface, Social Media (PI), Assistive Technology, Human-Robot Interaction

CORNELL UNIVERSITY | Teaching Assistant

Sep 2014 - Dec 2915 | Ithaca, NY

- Human-Computer Interaction Design with Dr. Gilly Leshed
- Intro. Design and Programming for the Web with Dr. Dan Cosley

UNIVERSITY COMMUNICATIONS | Web Developer

May 2010 - Dec 2013 | Coral Gables, FL

 Created and maintained university homepage, the university president's and university campaign websites (HTML, CSS, JS; Photoshop)

MILLER SCHOOL OF MEDICINE | Research Intern

May 2012 - Dec 2012 | Miami, FL

Collected and analyzed patients (N≈150) data with clinicians (SPSS)

KEY PROJECTS

INTERACTION DESIGN LAB | NutriPhone Mobile App

Aug 2014 - July 2015 | Ithaca, NY

- Designed and conducted 27 user testing & interview sessions
- Analyzed qualitative user data using **affinity diagrams** and transferred analysis result into actionable design ideas
- Explored different feedback interface designs with 249 MTurkers (survey)
- Served as UX Researcher on a team with Dr. L. Reynolds & Dr. Geri Gav

SOCIAL MEDIA LAB | Understanding Deception on Instagram Aug 2014 – Sep 2015 | Ithaca, NY

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- Examined 117 students' and 213 MTurkers' Instagram usage behavior
- Designed surveys for collecting both qualitative and quantitative user data
- Led two teams to develop the study, advised by Dr. Jeff Hancock

SOCIAL INTERACTION LAB | Facebook Accessibility

May 2015 - Present | Ithaca, NY

• Explored the design space with Dr. Gilly Leshed in improving Facebook accessibility for visually impaired users (design thinking & interview)

ORGANIZATIONAL ROBOTICS LAB | Socially Assistive Robots

May 2015 - Present | Ithaca, NY

- Designed robot's behaviors (ex. nods), interactions between people and robot, and people's emotional reactions after the interaction
- Built and programmed the open-source Keepon Robot with Arduino

CONFERENCE SUBMISSIONS

- [1] M. French, Y. Qi, and J. Hancock. "Filters do wonders": Understanding Deception on Instagram. *Proceedings of CHI 2016*, Under review.
- [2] L. Reynolds, ..., Y. Qi, S. Guha, and G. Gay. "I mean, I'm not a doctor": Sensemaking and Confusion in Designing Interfaces for Patient-Administered Test Results. *Proceedings of CHI 2016*, Under review.