Quinn Fleur (he/him)

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EDUCATION:

The University of North Carolina at Charlotte	Graduation Date: December 2018
Bachelor of Arts in Computer Science	

SKILLS:

Experience with React, Typescript, Jest, Java, SCSS, jQuery, NodeJS, Express, Linux, Splunk, Git, JIRA, Agile, Scrum, Kanban, Atlassian Tool Suite, Microsoft Office, SVG and building client relationships.

WORK:

Application Engineer 1 for Cross Cutting Concerns (C3)   March 2019- October 2021
Promoted to **Application Engineer 2 for C3**   October 2021- November 2021
Vanguard, Charlotte, NC
- Supported teams at Vanguard with essential page tools like header/footer, idle log out, Adobe Launch, standard Custom Security Policy, OpinionLabs, AppDynamics and more
- Reskinned global header and footer with visual, accessibility and brand updates
- Rewrote splunk alerts to be condensed under a few searches and sorted with a lookup to reduce resource load and false alert noise
- Maintained JAXB project that clients used to customize their header/footer
- Troubleshooting errors in the service, often caused by upstream dependencies
- Developed UI with JAWS, NVDA and WCAG guidelines in mind
- Worked closely with accessibility and design teams to provide the best user experience
- Advocated for and implemented accessibility improvements to the header/footer like moving from hover-to-open menus to click-to-open
- Contributed to spreading best practices throughout the company by writing and sharing a blog about accessibility and design

Application Engineer 2 for NavLab   November 2021-January 2023
- Continued work on Global Navigation that split from C3
- Doubled search queries by changing button prominence
- Redesign Global Navigation into React web components
- Work with designers to fulfill brand vision
- Use and adapt in-house tools like constellation to align with One Vanguard
- Went through decommission process for previous header taxonomy service

Application Engineer 2 for Phoenix Team   January 2023- present
- Supported crew making transfers of assets by notifying users when their transfers were not in good order
- Worked with DynamoDB and aws-sdk to provide timely notifications to clients
- Implemented batch status update predicate to retrieve statuses of transfers
- Created a lambda microservice to clean up transfer records when no longer relevant

COMMUNITY INVOLVEMENT:

Lead organizer for T4Tclt, a Charlotte Gaymer's Network group centered around creating trans centered spaces and resources in charlotte, such as our monthly T4T party, quarterly clothes swap and more.

Work regularly with local organizations to provide homemade meals for the houseless with dietary restrictions in mind.

Worked with the Vanguard IT Women's Initiative for Leadership Success to coordinate several events both virtual and in person. Participated with Vanguard's OPEN Initiative.