

To see why this works, just imagine that two stations,  $A$  and  $C$ , both transmit a 1 bit at the same time that  $B$  transmits a 0 bit, as is the case in the third example. The receiver sees the sum,  $\mathbf{S} = \mathbf{A} + \bar{\mathbf{B}} + \mathbf{C}$ , and computes

$$\mathbf{S} \bullet \mathbf{C} = (\mathbf{A} + \bar{\mathbf{B}} + \mathbf{C}) \bullet \mathbf{C} = \mathbf{A} \bullet \mathbf{C} + \bar{\mathbf{B}} \bullet \mathbf{C} + \mathbf{C} \bullet \mathbf{C} = 0 + 0 + 1 = 1$$

The first two terms vanish because all pairs of chip sequences have been carefully chosen to be orthogonal, as shown in Eq. (2-5). Now it should be clear why this property must be imposed on the chip sequences.

To make the decoding process more concrete, we show six examples in Fig. 2-28(d). Suppose that the receiver is interested in extracting the bit sent by station  $C$  from each of the six signals  $S_1$  through  $S_6$ . It calculates the bit by summing the pairwise products of the received  $\mathbf{S}$  and the  $\mathbf{C}$  vector of Fig. 2-28(a) and then taking  $1/8$  of the result (since  $m = 8$  here). The examples include cases where  $C$  is silent, sends a 1 bit, and sends a 0 bit, individually and in combination with other transmissions. As shown, the correct bit is decoded each time. It is just like speaking French.

In principle, given enough computing capacity, the receiver can listen to all the senders at once by running the decoding algorithm for each of them in parallel. In real life, suffice it to say that this is easier said than done, and it is useful to know which senders might be transmitting.

In the ideal, noiseless CDMA system we have studied here, the number of stations that send concurrently can be made arbitrarily large by using longer chip sequences. For  $2^n$  stations, Walsh codes can provide  $2^n$  orthogonal chip sequences of length  $2^n$ . However, one significant limitation is that we have assumed that all the chips are synchronized in time at the receiver. This synchronization is not even approximately true in some applications, such as cellular networks (in which CDMA has been widely deployed starting in the 1990s). It leads to different designs. We will return to this topic later in the chapter and describe how asynchronous CDMA differs from synchronous CDMA.

As well as cellular networks, CDMA is used by satellites and cable networks. We have glossed over many complicating factors in this brief introduction. Engineers who want to gain a deep understanding of CDMA should read Viterbi (1995) and Lee and Miller (1998). These references require quite a bit of background in communication engineering, however.

## 2.6 THE PUBLIC SWITCHED TELEPHONE NETWORK

When two computers owned by the same company or organization and located close to each other need to communicate, it is often easiest just to run a cable between them. LANs work this way. However, when the distances are large or there are many computers or the cables have to pass through a public road or other public right of way, the costs of running private cables are usually prohibitive.

Furthermore, in just about every country in the world, stringing private transmission lines across (or underneath) public property is also illegal. Consequently, the network designers must rely on the existing telecommunication facilities.

These facilities, especially the **PSTN (Public Switched Telephone Network)**, were usually designed many years ago, with a completely different goal in mind: transmitting the human voice in a more-or-less recognizable form. Their suitability for use in computer-computer communication is often marginal at best. To see the size of the problem, consider that a cheap commodity cable running between two computers can transfer data at 1 Gbps or more. In contrast, typical ADSL, the blazingly fast alternative to a telephone modem, runs at around 1 Mbps. The difference between the two is the difference between cruising in an airplane and taking a leisurely stroll.

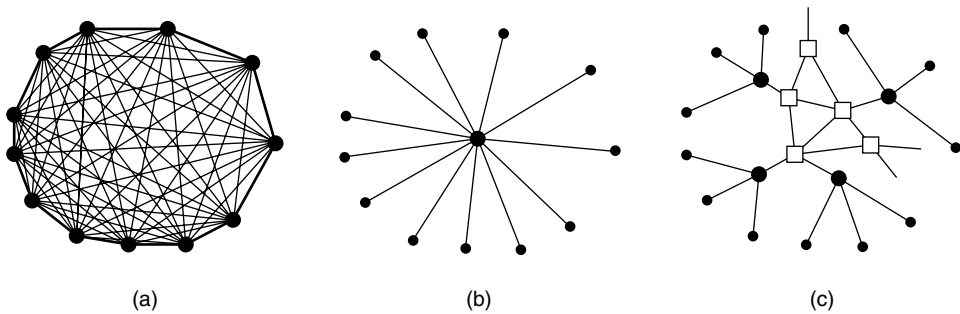
Nonetheless, the telephone system is tightly intertwined with (wide area) computer networks, so it is worth devoting some time to study it in detail. The limiting factor for networking purposes turns out to be the “last mile” over which customers connect, not the trunks and switches inside the telephone network. This situation is changing with the gradual rollout of fiber and digital technology at the edge of the network, but it will take time and money. During the long wait, computer systems designers used to working with systems that give at least three orders of magnitude better performance have devoted much time and effort to figure out how to use the telephone network efficiently.

In the following sections we will describe the telephone system and show how it works. For additional information about the innards of the telephone system see Bellamy (2000).

### 2.6.1 Structure of the Telephone System

Soon after Alexander Graham Bell patented the telephone in 1876 (just a few hours ahead of his rival, Elisha Gray), there was an enormous demand for his new invention. The initial market was for the sale of telephones, which came in pairs. It was up to the customer to string a single wire between them. If a telephone owner wanted to talk to  $n$  other telephone owners, separate wires had to be strung to all  $n$  houses. Within a year, the cities were covered with wires passing over houses and trees in a wild jumble. It became immediately obvious that the model of connecting every telephone to every other telephone, as shown in Fig. 2-29(a), was not going to work.

To his credit, Bell saw this problem early on and formed the Bell Telephone Company, which opened its first switching office (in New Haven, Connecticut) in 1878. The company ran a wire to each customer’s house or office. To make a call, the customer would crank the phone to make a ringing sound in the telephone company office to attract the attention of an operator, who would then manually connect the caller to the callee by using a short jumper cable to connect the caller to the callee. The model of a single switching office is illustrated in Fig. 2-29(b).



**Figure 2-29.** (a) Fully interconnected network. (b) Centralized switch. (c) Two-level hierarchy.

Pretty soon, Bell System switching offices were springing up everywhere and people wanted to make long-distance calls between cities, so the Bell System began to connect the switching offices. The original problem soon returned: to connect every switching office to every other switching office by means of a wire between them quickly became unmanageable, so second-level switching offices were invented. After a while, multiple second-level offices were needed, as illustrated in Fig. 2-29(c). Eventually, the hierarchy grew to five levels.

By 1890, the three major parts of the telephone system were in place: the switching offices, the wires between the customers and the switching offices (by now balanced, insulated, twisted pairs instead of open wires with an earth return), and the long-distance connections between the switching offices. For a short technical history of the telephone system, see Hawley (1991).

While there have been improvements in all three areas since then, the basic Bell System model has remained essentially intact for over 100 years. The following description is highly simplified but gives the essential flavor nevertheless. Each telephone has two copper wires coming out of it that go directly to the telephone company's nearest **end office** (also called a **local central office**). The distance is typically 1 to 10 km, being shorter in cities than in rural areas. In the United States alone there are about 22,000 end offices. The two-wire connections between each subscriber's telephone and the end office are known in the trade as the **local loop**. If the world's local loops were stretched out end to end, they would extend to the moon and back 1000 times.

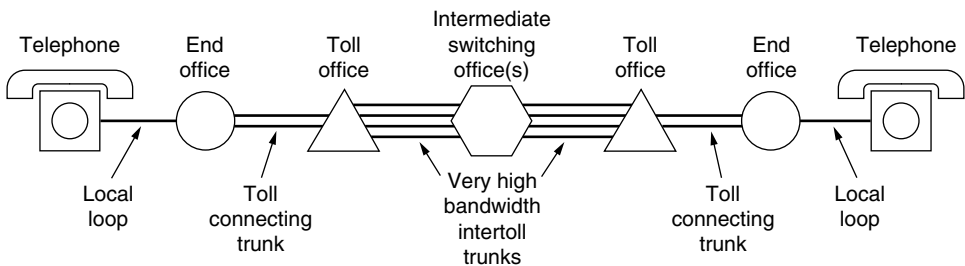
At one time, 80% of AT&T's capital value was the copper in the local loops. AT&T was then, in effect, the world's largest copper mine. Fortunately, this fact was not well known in the investment community. Had it been known, some corporate raider might have bought AT&T, ended all telephone service in the United States, ripped out all the wire, and sold it to a copper refiner for a quick payback.

If a subscriber attached to a given end office calls another subscriber attached to the same end office, the switching mechanism within the office sets up a direct electrical connection between the two local loops. This connection remains intact for the duration of the call.

If the called telephone is attached to another end office, a different procedure has to be used. Each end office has a number of outgoing lines to one or more nearby switching centers, called **toll offices** (or, if they are within the same local area, **tandem offices**). These lines are called **toll connecting trunks**. The number of different kinds of switching centers and their topology varies from country to country depending on the country's telephone density.

If both the caller's and callee's end offices happen to have a toll connecting trunk to the same toll office (a likely occurrence if they are relatively close by), the connection may be established within the toll office. A telephone network consisting only of telephones (the small dots), end offices (the large dots), and toll offices (the squares) is shown in Fig. 2-29(c).

If the caller and callee do not have a toll office in common, a path will have to be established between two toll offices. The toll offices communicate with each other via high-bandwidth **intertoll trunks** (also called **interoffice trunks**). Prior to the 1984 breakup of AT&T, the U.S. telephone system used hierarchical routing to find a path, going to higher levels of the hierarchy until there was a switching office in common. This was then replaced with more flexible, nonhierarchical routing. Figure 2-30 shows how a long-distance connection might be routed.



**Figure 2-30.** A typical circuit route for a long-distance call.

A variety of transmission media are used for telecommunication. Unlike modern office buildings, where the wiring is commonly Category 5, local loops to homes mostly consist of Category 3 twisted pairs, with fiber just starting to appear. Between switching offices, coaxial cables, microwaves, and especially fiber optics are widely used.

In the past, transmission throughout the telephone system was analog, with the actual voice signal being transmitted as an electrical voltage from source to destination. With the advent of fiber optics, digital electronics, and computers, all the trunks and switches are now digital, leaving the local loop as the last piece of

analog technology in the system. Digital transmission is preferred because it is not necessary to accurately reproduce an analog waveform after it has passed through many amplifiers on a long call. Being able to correctly distinguish a 0 from a 1 is enough. This property makes digital transmission more reliable than analog. It is also cheaper and easier to maintain.

In summary, the telephone system consists of three major components:

1. Local loops (analog twisted pairs going to houses and businesses).
2. Trunks (digital fiber optic links connecting the switching offices).
3. Switching offices (where calls are moved from one trunk to another).

After a short digression on the politics of telephones, we will come back to each of these three components in some detail. The local loops provide everyone access to the whole system, so they are critical. Unfortunately, they are also the weakest link in the system. For the long-haul trunks, the main issue is how to collect multiple calls together and send them out over the same fiber. This calls for multiplexing, and we apply FDM and TDM to do it. Finally, there are two fundamentally different ways of doing switching; we will look at both.

### 2.6.2 The Politics of Telephones

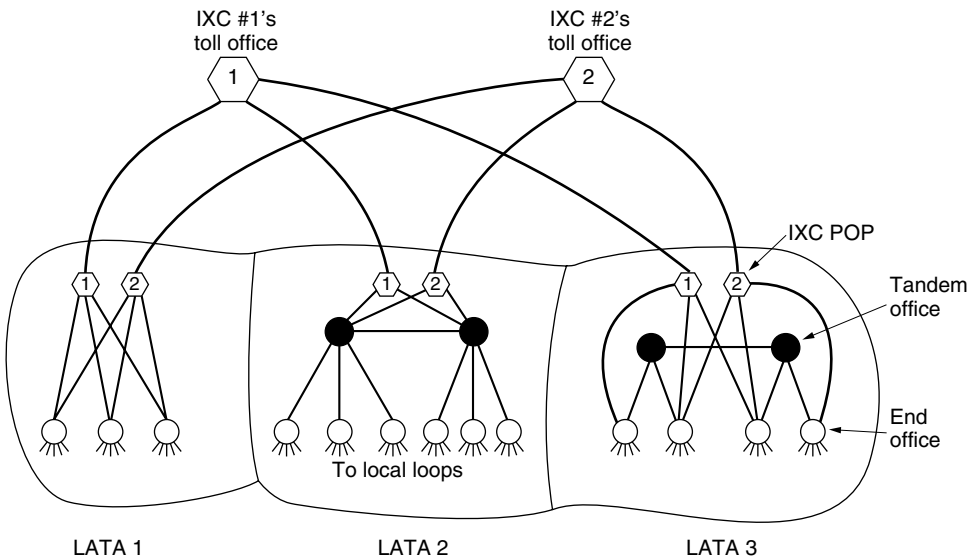
For decades prior to 1984, the Bell System provided both local and long-distance service throughout most of the United States. In the 1970s, the U.S. Federal Government came to believe that this was an illegal monopoly and sued to break it up. The government won, and on January 1, 1984, AT&T was broken up into AT&T Long Lines, 23 **BOCs (Bell Operating Companies)**, and a few other pieces. The 23 BOCs were grouped into seven regional BOCs (RBOCs) to make them economically viable. The entire nature of telecommunication in the United States was changed overnight by court order (*not* by an act of Congress).

The exact specifications of the divestiture were described in the so-called **MFJ (Modified Final Judgment)**, an oxymoron if ever there was one—if the judgment could be modified, it clearly was not final. This event led to increased competition, better service, and lower long-distance rates for consumers and businesses. However, prices for local service rose as the cross subsidies from long-distance calling were eliminated and local service had to become self supporting. Many other countries have now introduced competition along similar lines.

Of direct relevance to our studies is that the new competitive framework caused a key technical feature to be added to the architecture of the telephone network. To make it clear who could do what, the United States was divided up into 164 **LATAs (Local Access and Transport Areas)**. Very roughly, a LATA is about as big as the area covered by one area code. Within each LATA, there was one **LEC (Local Exchange Carrier)** with a monopoly on traditional telephone

service within its area. The most important LECs were the BOCs, although some LATAs contained one or more of the 1500 independent telephone companies operating as LECs.

The new feature was that all inter-LATA traffic was handled by a different kind of company, an **IXC (InterExchange Carrier)**. Originally, AT&T Long Lines was the only serious IXC, but now there are well-established competitors such as Verizon and Sprint in the IXC business. One of the concerns at the breakup was to ensure that all the IXCs would be treated equally in terms of line quality, tariffs, and the number of digits their customers would have to dial to use them. The way this is handled is illustrated in Fig. 2-31. Here we see three example LATAs, each with several end offices. LATAs 2 and 3 also have a small hierarchy with tandem offices (intra-LATA toll offices).



**Figure 2-31.** The relationship of LATAs, LECs, and IXCs. All the circles are LEC switching offices. Each hexagon belongs to the IXC whose number is in it.

Any IXC that wishes to handle calls originating in a LATA can build a switching office called a **POP (Point of Presence)** there. The LEC is required to connect each IXC to every end office, either directly, as in LATAs 1 and 3, or indirectly, as in LATA 2. Furthermore, the terms of the connection, both technical and financial, must be identical for all IXCs. This requirement enables, a subscriber in, say, LATA 1, to choose which IXC to use for calling subscribers in LATA 3.

As part of the MFJ, the IXCs were forbidden to offer local telephone service and the LECs were forbidden to offer inter-LATA telephone service, although

both were free to enter any other business, such as operating fried chicken restaurants. In 1984, that was a fairly unambiguous statement. Unfortunately, technology has a funny way of making the law obsolete. Neither cable television nor mobile phones were covered by the agreement. As cable television went from one way to two way and mobile phones exploded in popularity, both LECs and IXC began buying up or merging with cable and mobile operators.

By 1995, Congress saw that trying to maintain a distinction between the various kinds of companies was no longer tenable and drafted a bill to preserve accessibility for competition but allow cable TV companies, local telephone companies, long-distance carriers, and mobile operators to enter one another's businesses. The idea was that any company could then offer its customers a single integrated package containing cable TV, telephone, and information services and that different companies would compete on service and price. The bill was enacted into law in February 1996 as a major overhaul of telecommunications regulation. As a result, some BOCs became IXCs and some other companies, such as cable television operators, began offering local telephone service in competition with the LECs.

One interesting property of the 1996 law is the requirement that LECs implement **local number portability**. This means that a customer can change local telephone companies without having to get a new telephone number. Portability for mobile phone numbers (and between fixed and mobile lines) followed suit in 2003. These provisions removed a huge hurdle for many people, making them much more inclined to switch LECs. As a result, the U.S. telecommunications landscape became much more competitive, and other countries have followed suit. Often other countries wait to see how this kind of experiment works out in the U.S. If it works well, they do the same thing; if it works badly, they try something else.

### 2.6.3 The Local Loop: Modems, ADSL, and Fiber

It is now time to start our detailed study of how the telephone system works. Let us begin with the part that most people are familiar with: the two-wire local loop coming from a telephone company end office into houses. The local loop is also frequently referred to as the "last mile," although the length can be up to several miles. It has carried analog information for over 100 years and is likely to continue doing so for some years to come, due to the high cost of converting to digital.

Much effort has been devoted to squeezing data networking out of the copper local loops that are already deployed. Telephone modems send digital data between computers over the narrow channel the telephone network provides for a voice call. They were once widely used, but have been largely displaced by broadband technologies such as ADSL that reuse the local loop to send digital data from a customer to the end office, where they are siphoned off to the Internet.

Both modems and ADSL must deal with the limitations of old local loops: relatively narrow bandwidth, attenuation and distortion of signals, and susceptibility to electrical noise such as crosstalk.

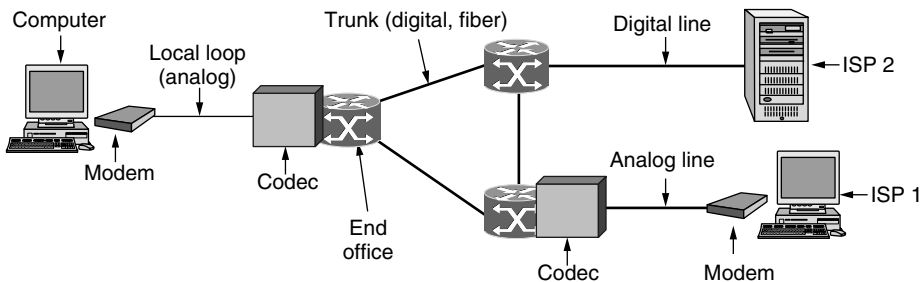
In some places, the local loop has been modernized by installing optical fiber to (or very close to) the home. Fiber is the way of the future. These installations support computer networks from the ground up, with the local loop having ample bandwidth for data services. The limiting factor is what people will pay, not the physics of the local loop.

In this section we will study the local loop, both old and new. We will cover telephone modems, ADSL, and fiber to the home.

## Telephone Modems

To send bits over the local loop, or any other physical channel for that matter, they must be converted to analog signals that can be transmitted over the channel. This conversion is accomplished using the methods for digital modulation that we studied in the previous section. At the other end of the channel, the analog signal is converted back to bits.

A device that converts between a stream of digital bits and an analog signal that represents the bits is called a **modem**, which is short for “*modulator demodulator*.” Modems come in many varieties: telephone modems, DSL modems, cable modems, wireless modems, etc. The modem may be built into the computer (which is now common for telephone modems) or be a separate box (which is common for DSL and cable modems). Logically, the modem is inserted between the (digital) computer and the (analog) telephone system, as seen in Fig. 2-32.



**Figure 2-32.** The use of both analog and digital transmission for a computer-to-computer call. Conversion is done by the modems and codecs.

Telephone modems are used to send bits between two computers over a voice-grade telephone line, in place of the conversation that usually fills the line. The main difficulty in doing so is that a voice-grade telephone line is limited to 3100 Hz, about what is sufficient to carry a conversation. This bandwidth is more than four orders of magnitude less than the bandwidth that is used for Ethernet or



802.11 (WiFi). Unsurprisingly, the data rates of telephone modems are also four orders of magnitude less than that of Ethernet and 802.11.

Let us run the numbers to see why this is the case. The Nyquist theorem tells us that even with a perfect 3000-Hz line (which a telephone line is decidedly not), there is no point in sending symbols at a rate faster than 6000 baud. In practice, most modems send at a rate of 2400 symbols/sec, or 2400 baud, and focus on getting multiple bits per symbol while allowing traffic in both directions at the same time (by using different frequencies for different directions).

The humble 2400-bps modem uses 0 volts for a logical 0 and 1 volt for a logical 1, with 1 bit per symbol. One step up, it can use four different symbols, as in the four phases of QPSK, so with 2 bits/symbol it can get a data rate of 4800 bps.

A long progression of higher rates has been achieved as technology has improved. Higher rates require a larger set of symbols or **constellation**. With many symbols, even a small amount of noise in the detected amplitude or phase can result in an error. To reduce the chance of errors, standards for the higher-speed modems use some of the symbols for error correction. The schemes are known as **TCM (Trellis Coded Modulation)** (Ungerboeck, 1987).

The **V.32** modem standard uses 32 constellation points to transmit 4 data bits and 1 check bit per symbol at 2400 baud to achieve 9600 bps with error correction. The next step above 9600 bps is 14,400 bps. It is called **V.32 bis** and transmits 6 data bits and 1 check bit per symbol at 2400 baud. Then comes **V.34**, which achieves 28,800 bps by transmitting 12 data bits/symbol at 2400 baud. The constellation now has thousands of points. The final modem in this series is **V.34 bis** which uses 14 data bits/symbol at 2400 baud to achieve 33,600 bps.

Why stop here? The reason that standard modems stop at 33,600 is that the Shannon limit for the telephone system is about 35 kbps based on the average length of local loops and the quality of these lines. Going faster than this would violate the laws of physics (department of thermodynamics).

However, there is one way we can change the situation. At the telephone company end office, the data are converted to digital form for transmission within the telephone network (the core of the telephone network converted from analog to digital long ago). The 35-kbps limit is for the situation in which there are two local loops, one at each end. Each of these adds noise to the signal. If we could get rid of one of these local loops, we would increase the SNR and the maximum rate would be doubled.

This approach is how 56-kbps modems are made to work. One end, typically an ISP, gets a high-quality digital feed from the nearest end office. Thus, when one end of the connection is a high-quality signal, as it is with most ISPs now, the maximum data rate can be as high as 70 kbps. Between two home users with modems and analog lines, the maximum is still 33.6 kbps.

The reason that 56-kbps modems (rather than 70-kbps modems) are in use has to do with the Nyquist theorem. A telephone channel is carried inside the telephone system as digital samples. Each telephone channel is 4000 Hz wide when

the guard bands are included. The number of samples per second needed to reconstruct it is thus 8000. The number of bits per sample in the U.S. is 8, one of which may be used for control purposes, allowing 56,000 bits/sec of user data. In Europe, all 8 bits are available to users, so 64,000-bit/sec modems could have been used, but to get international agreement on a standard, 56,000 was chosen.

The end result is the **V.90** and **V.92** modem standards. They provide for a 56-kbps downstream channel (ISP to user) and a 33.6-kbps and 48-kbps upstream channel (user to ISP), respectively. The asymmetry is because there is usually more data transported from the ISP to the user than the other way. It also means that more of the limited bandwidth can be allocated to the downstream channel to increase the chances of it actually working at 56 kbps.

### Digital Subscriber Lines

When the telephone industry finally got to 56 kbps, it patted itself on the back for a job well done. Meanwhile, the cable TV industry was offering speeds up to 10 Mbps on shared cables. As Internet access became an increasingly important part of their business, the telephone companies (LECs) began to realize they needed a more competitive product. Their answer was to offer new digital services over the local loop.

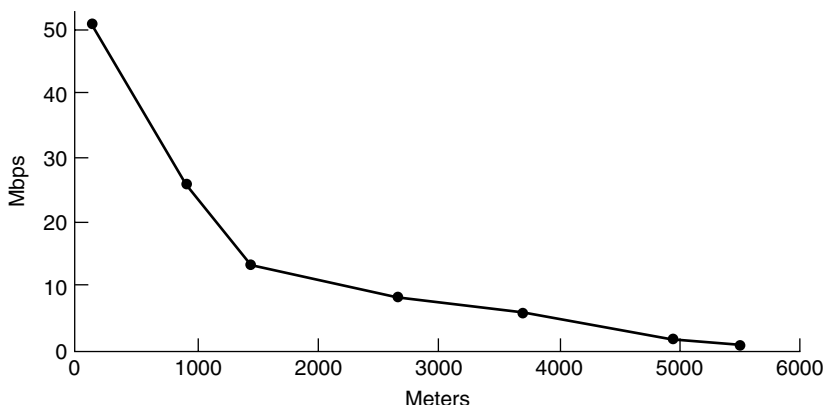
Initially, there were many overlapping high-speed offerings, all under the general name of **xDSL (Digital Subscriber Line)**, for various  $x$ . Services with more bandwidth than standard telephone service are sometimes called **broadband**, although the term really is more of a marketing concept than a specific technical concept. Later, we will discuss what has become the most popular of these services, **ADSL (Asymmetric DSL)**. We will also use the term DSL or xDSL as shorthand for all flavors.

The reason that modems are so slow is that telephones were invented for carrying the human voice and the entire system has been carefully optimized for this purpose. Data have always been stepchildren. At the point where each local loop terminates in the end office, the wire runs through a filter that attenuates all frequencies below 300 Hz and above 3400 Hz. The cutoff is not sharp—300 Hz and 3400 Hz are the 3-dB points—so the bandwidth is usually quoted as 4000 Hz even though the distance between the 3 dB points is 3100 Hz. Data on the wire are thus also restricted to this narrow band.

The trick that makes xDSL work is that when a customer subscribes to it, the incoming line is connected to a different kind of switch, one that does not have this filter, thus making the entire capacity of the local loop available. The limiting factor then becomes the physics of the local loop, which supports roughly 1 MHz, not the artificial 3100 Hz bandwidth created by the filter.

Unfortunately, the capacity of the local loop falls rather quickly with distance from the end office as the signal is increasingly degraded along the wire. It also depends on the thickness and general quality of the twisted pair. A plot of the

potential bandwidth as a function of distance is given in Fig. 2-33. This figure assumes that all the other factors are optimal (new wires, modest bundles, etc.).



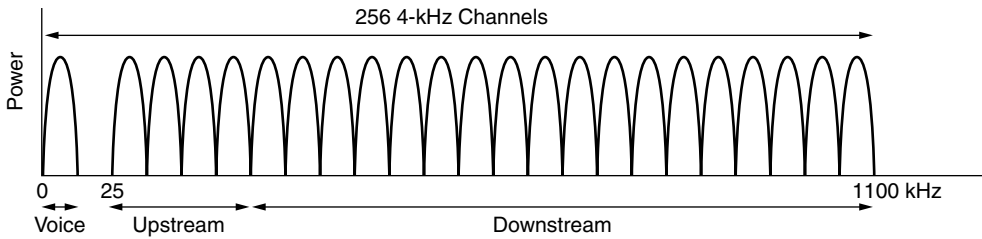
**Figure 2-33.** Bandwidth versus distance over Category 3 UTP for DSL.

The implication of this figure creates a problem for the telephone company. When it picks a speed to offer, it is simultaneously picking a radius from its end offices beyond which the service cannot be offered. This means that when distant customers try to sign up for the service, they may be told “Thanks a lot for your interest, but you live 100 meters too far from the nearest end office to get this service. Could you please move?” The lower the chosen speed is, the larger the radius and the more customers are covered. But the lower the speed, the less attractive the service is and the fewer the people who will be willing to pay for it. This is where business meets technology.

The xDSL services have all been designed with certain goals in mind. First, the services must work over the existing Category 3 twisted pair local loops. Second, they must not affect customers’ existing telephones and fax machines. Third, they must be much faster than 56 kbps. Fourth, they should be always on, with just a monthly charge and no per-minute charge.

To meet the technical goals, the available 1.1 MHz spectrum on the local loop is divided into 256 independent channels of 4312.5 Hz each. This arrangement is shown in Fig. 2-34. The OFDM scheme, which we saw in the previous section, is used to send data over these channels, though it is often called **DMT (Discrete MultiTone)** in the context of ADSL. Channel 0 is used for **POTS (Plain Old Telephone Service)**. Channels 1–5 are not used, to keep the voice and data signals from interfering with each other. Of the remaining 250 channels, one is used for upstream control and one is used for downstream control. The rest are available for user data.

In principle, each of the remaining channels can be used for a full-duplex data stream, but harmonics, crosstalk, and other effects keep practical systems well



**Figure 2-34.** Operation of ADSL using discrete multitone modulation.

below the theoretical limit. It is up to the provider to determine how many channels are used for upstream and how many for downstream. A 50/50 mix of upstream and downstream is technically possible, but most providers allocate something like 80–90% of the bandwidth to the downstream channel since most users download more data than they upload. This choice gives rise to the “A” in ADSL. A common split is 32 channels for upstream and the rest downstream. It is also possible to have a few of the highest upstream channels be bidirectional for increased bandwidth, although making this optimization requires adding a special circuit to cancel echoes.

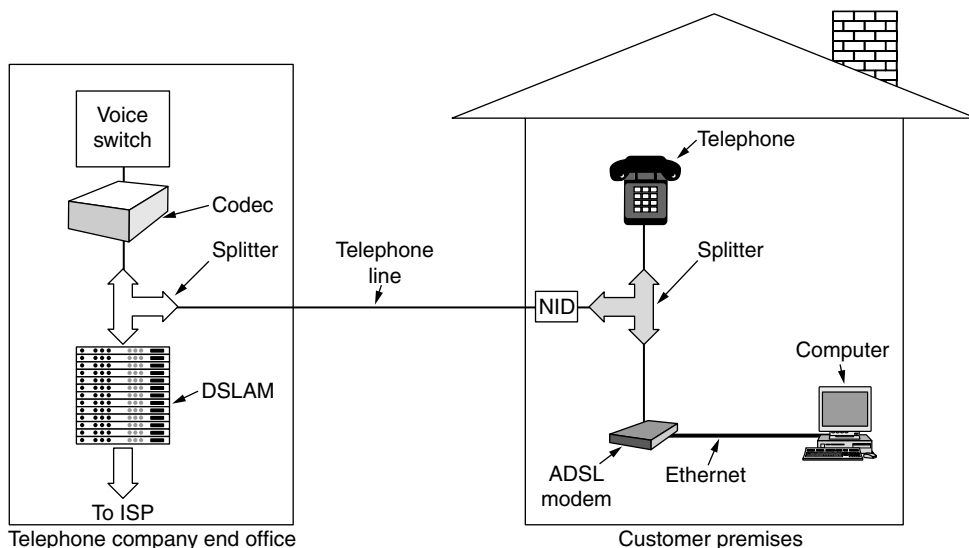
The international ADSL standard, known as **G.dmt**, was approved in 1999. It allows speeds of as much as 8 Mbps downstream and 1 Mbps upstream. It was superseded by a second generation in 2002, called ADSL2, with various improvements to allow speeds of as much as 12 Mbps downstream and 1 Mbps upstream. Now we have ADSL2+, which doubles the downstream speed to 24 Mbps by doubling the bandwidth to use 2.2 MHz over the twisted pair.

However, the numbers quoted here are best-case speeds for good lines close (within 1 to 2 km) to the exchange. Few lines support these rates, and few providers offer these speeds. Typically, providers offer something like 1 Mbps downstream and 256 kbps upstream (standard service), 4 Mbps downstream and 1 Mbps upstream (improved service), and 8 Mbps downstream and 2 Mbps upstream (premium service).

Within each channel, QAM modulation is used at a rate of roughly 4000 symbols/sec. The line quality in each channel is constantly monitored and the data rate is adjusted by using a larger or smaller constellation, like those in Fig. 2-23. Different channels may have different data rates, with up to 15 bits per symbol sent on a channel with a high SNR, and down to 2, 1, or no bits per symbol sent on a channel with a low SNR depending on the standard.

A typical ADSL arrangement is shown in Fig. 2-35. In this scheme, a telephone company technician must install a **NID (Network Interface Device)** on the customer’s premises. This small plastic box marks the end of the telephone company’s property and the start of the customer’s property. Close to the NID (or sometimes combined with it) is a **splitter**, an analog filter that separates the

0–4000-Hz band used by POTS from the data. The POTS signal is routed to the existing telephone or fax machine. The data signal is routed to an ADSL modem, which uses digital signal processing to implement OFDM. Since most ADSL modems are external, the computer must be connected to them at high speed. Usually, this is done using Ethernet, a USB cable, or 802.11.



**Figure 2-35.** A typical ADSL equipment configuration.

At the other end of the wire, on the end office side, a corresponding splitter is installed. Here, the voice portion of the signal is filtered out and sent to the normal voice switch. The signal above 26 kHz is routed to a new kind of device called a **DSLAM (Digital Subscriber Line Access Multiplexer)**, which contains the same kind of digital signal processor as the ADSL modem. Once the bits have been recovered from the signal, packets are formed and sent off to the ISP.

This complete separation between the voice system and ADSL makes it relatively easy for a telephone company to deploy ADSL. All that is needed is buying a DSLAM and splitter and attaching the ADSL subscribers to the splitter. Other high-bandwidth services (e.g., ISDN) require much greater changes to the existing switching equipment.

One disadvantage of the design of Fig. 2-35 is the need for a NID and splitter on the customer's premises. Installing these can only be done by a telephone company technician, necessitating an expensive "truck roll" (i.e., sending a technician to the customer's premises). Therefore, an alternative, splitterless design, informally called **G.lite**, has also been standardized. It is the same as Fig. 2-35 but without the customer's splitter. The existing telephone line is used as is. The only difference is that a microfilter has to be inserted into each telephone jack

between the telephone or ADSL modem and the wire. The microfilter for the telephone is a low-pass filter eliminating frequencies above 3400 Hz; the microfilter for the ADSL modem is a high-pass filter eliminating frequencies below 26 kHz. However, this system is not as reliable as having a splitter, so G.lite can be used only up to 1.5 Mbps (versus 8 Mbps for ADSL with a splitter). For more information about ADSL, see Starr (2003).

## Fiber To The Home

Deployed copper local loops limit the performance of ADSL and telephone modems. To let them provide faster and better network services, telephone companies are upgrading local loops at every opportunity by installing optical fiber all the way to houses and offices. The result is called **FttH (Fiber To The Home)**. While FttH technology has been available for some time, deployments only began to take off in 2005 with growth in the demand for high-speed Internet from customers used to DSL and cable who wanted to download movies. Around 4% of U.S. houses are now connected to FttH with Internet access speeds of up to 100 Mbps.

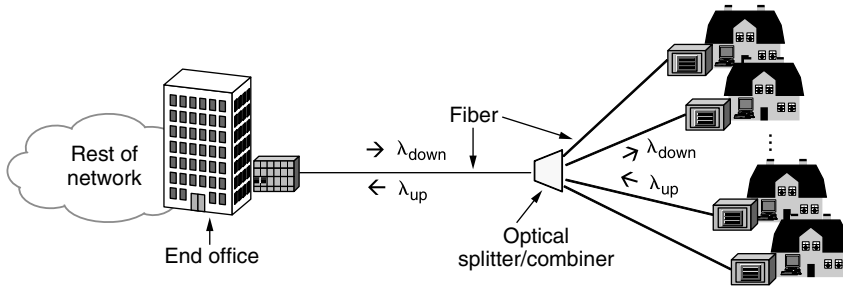
Several variations of the form “FttX” (where *X* stands for the basement, curb, or neighborhood) exist. They are used to note that the fiber deployment may reach close to the house. In this case, copper (twisted pair or coaxial cable) provides fast enough speeds over the last short distance. The choice of how far to lay the fiber is an economic one, balancing cost with expected revenue. In any case, the point is that optical fiber has crossed the traditional barrier of the “last mile.” We will focus on FttH in our discussion.

Like the copper wires before it, the fiber local loop is passive. This means no powered equipment is required to amplify or otherwise process signals. The fiber simply carries signals between the home and the end office. This in turn reduces cost and improves reliability.

Usually, the fibers from the houses are joined together so that only a single fiber reaches the end office per group of up to 100 houses. In the downstream direction, optical splitters divide the signal from the end office so that it reaches all the houses. Encryption is needed for security if only one house should be able to decode the signal. In the upstream direction, optical combiners merge the signals from the houses into a single signal that is received at the end office.

This architecture is called a **PON (Passive Optical Network)**, and it is shown in Fig. 2-36. It is common to use one wavelength shared between all the houses for downstream transmission, and another wavelength for upstream transmission.

Even with the splitting, the tremendous bandwidth and low attenuation of fiber mean that PONs can provide high rates to users over distances of up to 20 km. The actual data rates and other details depend on the type of PON. Two kinds are common. **GPONs (Gigabit-capable PONs)** come from the world of telecommunications, so they are defined by an ITU standard. **EPONs (Ethernet PONs)**



**Figure 2-36.** Passive optical network for Fiber To The Home.

are more in tune with the world of networking, so they are defined by an IEEE standard. Both run at around a gigabit and can carry traffic for different services, including Internet, video, and voice. For example, GPONs provide 2.4 Gbps downstream and 1.2 or 2.4 Gbps upstream.

Some protocol is needed to share the capacity of the single fiber at the end office between the different houses. The downstream direction is easy. The end office can send messages to each different house in whatever order it likes. In the upstream direction, however, messages from different houses cannot be sent at the same time, or different signals would collide. The houses also cannot hear each other's transmissions so they cannot listen before transmitting. The solution is that equipment at the houses requests and is granted time slots to use by equipment in the end office. For this to work, there is a ranging process to adjust the transmission times from the houses so that all the signals received at the end office are synchronized. The design is similar to cable modems, which we cover later in this chapter. For more information on the future of PONs, see Grobe and Elbers (2008).

## 2.6.4 Trunks and Multiplexing

Trunks in the telephone network are not only much faster than the local loops, they are different in two other respects. The core of the telephone network carries digital information, not analog information; that is, bits not voice. This necessitates a conversion at the end office to digital form for transmission over the long-haul trunks. The trunks carry thousands, even millions, of calls simultaneously. This sharing is important for achieving economies of scale, since it costs essentially the same amount of money to install and maintain a high-bandwidth trunk as a low-bandwidth trunk between two switching offices. It is accomplished with versions of TDM and FDM multiplexing.

Below we will briefly examine how voice signals are digitized so that they can be transported by the telephone network. After that, we will see how TDM is used to carry bits on trunks, including the TDM system used for fiber optics

(SONET). Then we will turn to FDM as it is applied to fiber optics, which is called wavelength division multiplexing.

### Digitizing Voice Signals

Early in the development of the telephone network, the core handled voice calls as analog information. FDM techniques were used for many years to multiplex 4000-Hz voice channels (comprised of 3100 Hz plus guard bands) into larger and larger units. For example, 12 calls in the 60 kHz-to-108 kHz band is known as a **group** and five groups (a total of 60 calls) are known as a **supergroup**, and so on. These FDM methods are still used over some copper wires and microwave channels. However, FDM requires analog circuitry and is not amenable to being done by a computer. In contrast, TDM can be handled entirely by digital electronics, so it has become far more widespread in recent years. Since TDM can only be used for digital data and the local loops produce analog signals, a conversion is needed from analog to digital in the end office, where all the individual local loops come together to be combined onto outgoing trunks.

The analog signals are digitized in the end office by a device called a **codec** (short for “*coder-decoder*”). The codec makes 8000 samples per second (125  $\mu$ sec/sample) because the Nyquist theorem says that this is sufficient to capture all the information from the 4-kHz telephone channel bandwidth. At a lower sampling rate, information would be lost; at a higher one, no extra information would be gained. Each sample of the amplitude of the signal is quantized to an 8-bit number.

This technique is called **PCM (Pulse Code Modulation)**. It forms the heart of the modern telephone system. As a consequence, virtually all time intervals within the telephone system are multiples of 125  $\mu$ sec. The standard uncompressed data rate for a voice-grade telephone call is thus 8 bits every 125  $\mu$ sec, or 64 kbps.

At the other end of the call, an analog signal is recreated from the quantized samples by playing them out (and smoothing them) over time. It will not be exactly the same as the original analog signal, even though we sampled at the Nyquist rate, because the samples were quantized. To reduce the error due to quantization, the quantization levels are unevenly spaced. A logarithmic scale is used that gives relatively more bits to smaller signal amplitudes and relatively fewer bits to large signal amplitudes. In this way the error is proportional to the signal amplitude.

Two versions of quantization are widely used:  **$\mu$ -law**, used in North America and Japan, and **A-law**, used in Europe and the rest of the world. Both versions are specified in standard ITU G.711. An equivalent way to think about this process is to imagine that the dynamic range of the signal (or the ratio between the largest and smallest possible values) is compressed before it is (evenly) quantized, and then expanded when the analog signal is recreated. For this reason it is called

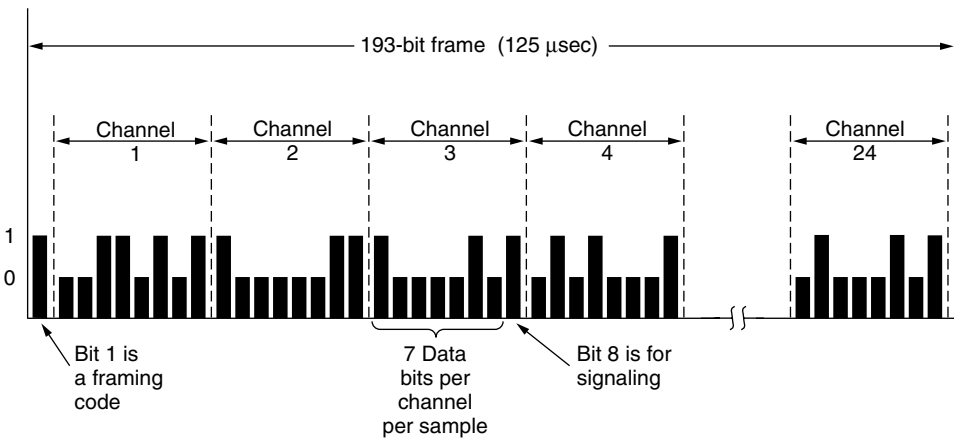


**companding.** It is also possible to compress the samples after they are digitized so that they require much less than 64 kbps. However, we will leave this topic for when we explore audio applications such as voice over IP.

## Time Division Multiplexing

TDM based on PCM is used to carry multiple voice calls over trunks by sending a sample from each call every 125  $\mu$ sec. When digital transmission began emerging as a feasible technology, ITU (then called CCITT) was unable to reach agreement on an international standard for PCM. Consequently, a variety of incompatible schemes are now in use in different countries around the world.

The method used in North America and Japan is the **T1** carrier, depicted in Fig. 2-37. (Technically speaking, the format is called DS1 and the carrier is called T1, but following widespread industry tradition, we will not make that subtle distinction here.) The T1 carrier consists of 24 voice channels multiplexed together. Each of the 24 channels, in turn, gets to insert 8 bits into the output stream.



**Figure 2-37.** The T1 carrier (1.544 Mbps).

A frame consists of  $24 \times 8 = 192$  bits plus one extra bit for control purposes, yielding 193 bits every 125  $\mu$ sec. This gives a gross data rate of 1.544 Mbps, of which 8 kbps is for signaling. The 193rd bit is used for frame synchronization and signaling. In one variation, the 193rd bit is used across a group of 24 frames called an **extended superframe**. Six of the bits, in the 4th, 8th, 12th, 16th, 20th, and 24th positions, take on the alternating pattern 001011 . . . . Normally, the receiver keeps checking for this pattern to make sure that it has not lost synchronization. Six more bits are used to send an error check code to help the receiver confirm that it is synchronized. If it does get out of sync, the receiver can scan for the pattern and validate the error check code to get resynchronized. The remaining 12

bits are used for control information for operating and maintaining the network, such as performance reporting from the remote end.

The T1 format has several variations. The earlier versions sent signaling information **in-band**, meaning in the same channel as the data, by using some of the data bits. This design is one form of **channel-associated signaling**, because each channel has its own private signaling subchannel. In one arrangement, the least significant bit out of an 8-bit sample on each channel is used in every sixth frame. It has the colorful name of **robbed-bit signaling**. The idea is that a few stolen bits will not matter for voice calls. No one will hear the difference.

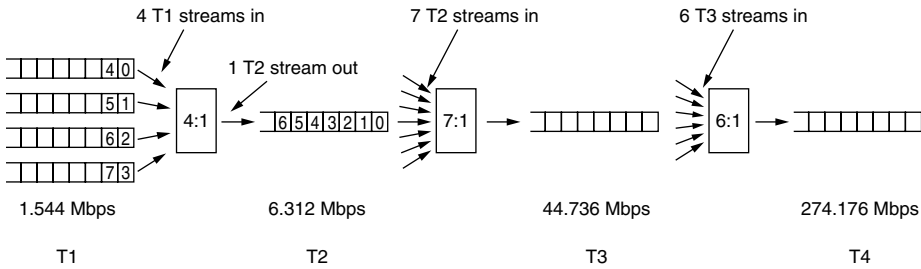
For data, however, it is another story. Delivering the wrong bits is unhelpful, to say the least. If older versions of T1 are used to carry data, only 7 of 8 bits, or 56 kbps can be used in each of the 24 channels. Instead, newer versions of T1 provide clear channels in which all of the bits may be used to send data. Clear channels are what businesses who lease a T1 line want when they send data across the telephone network in place of voice samples. Signaling for any voice calls is then handled **out-of-band**, meaning in a separate channel from the data. Often, the signaling is done with **common-channel signaling** in which there is a shared signaling channel. One of the 24 channels may be used for this purpose.

Outside North America and Japan, the 2.048-Mbps **E1** carrier is used instead of T1. This carrier has 32 8-bit data samples packed into the basic 125- $\mu$ sec frame. Thirty of the channels are used for information and up to two are used for signaling. Each group of four frames provides 64 signaling bits, half of which are used for signaling (whether channel-associated or common-channel) and half of which are used for frame synchronization or are reserved for each country to use as it wishes.

Time division multiplexing allows multiple T1 carriers to be multiplexed into higher-order carriers. Figure 2-38 shows how this can be done. At the left we see four T1 channels being multiplexed into one T2 channel. The multiplexing at T2 and above is done bit for bit, rather than byte for byte with the 24 voice channels that make up a T1 frame. Four T1 streams at 1.544 Mbps should generate 6.176 Mbps, but T2 is actually 6.312 Mbps. The extra bits are used for framing and recovery in case the carrier slips. T1 and T3 are widely used by customers, whereas T2 and T4 are only used within the telephone system itself, so they are not well known.

At the next level, seven T2 streams are combined bitwise to form a T3 stream. Then six T3 streams are joined to form a T4 stream. At each step a small amount of overhead is added for framing and recovery in case the synchronization between sender and receiver is lost.

Just as there is little agreement on the basic carrier between the United States and the rest of the world, there is equally little agreement on how it is to be multiplexed into higher-bandwidth carriers. The U.S. scheme of stepping up by 4, 7, and 6 did not strike everyone else as the way to go, so the ITU standard calls for multiplexing four streams into one stream at each level. Also, the framing and



**Figure 2-38.** Multiplexing T1 streams into higher carriers.

recovery data are different in the U.S. and ITU standards. The ITU hierarchy for 32, 128, 512, 2048, and 8192 channels runs at speeds of 2.048, 8.848, 34.304, 139.264, and 565.148 Mbps.

## SONET/SDH

In the early days of fiber optics, every telephone company had its own proprietary optical TDM system. After AT&T was broken up in 1984, local telephone companies had to connect to multiple long-distance carriers, all with different optical TDM systems, so the need for standardization became obvious. In 1985, Bellcore, the RBOC's research arm, began working on a standard, called **SONET (Synchronous Optical NETWORK)**.

Later, ITU joined the effort, which resulted in a SONET standard and a set of parallel ITU recommendations (G.707, G.708, and G.709) in 1989. The ITU recommendations are called **SDH (Synchronous Digital Hierarchy)** but differ from SONET only in minor ways. Virtually all the long-distance telephone traffic in the United States, and much of it elsewhere, now uses trunks running SONET in the physical layer. For additional information about SONET, see Bellamy (2000), Goralski (2002), and Shepard (2001).

The SONET design had four major goals. First and foremost, SONET had to make it possible for different carriers to interwork. Achieving this goal required defining a common signaling standard with respect to wavelength, timing, framing structure, and other issues.

Second, some means was needed to unify the U.S., European, and Japanese digital systems, all of which were based on 64-kbps PCM channels but combined them in different (and incompatible) ways.

Third, SONET had to provide a way to multiplex multiple digital channels. At the time SONET was devised, the highest-speed digital carrier actually used widely in the United States was T3, at 44.736 Mbps. T4 was defined, but not used

much, and nothing was even defined above T4 speed. Part of SONET's mission was to continue the hierarchy to gigabits/sec and beyond. A standard way to multiplex slower channels into one SONET channel was also needed.

Fourth, SONET had to provide support for operations, administration, and maintenance (OAM), which are needed to manage the network. Previous systems did not do this very well.

An early decision was to make SONET a traditional TDM system, with the entire bandwidth of the fiber devoted to one channel containing time slots for the various subchannels. As such, SONET is a synchronous system. Each sender and receiver is tied to a common clock. The master clock that controls the system has an accuracy of about 1 part in  $10^9$ . Bits on a SONET line are sent out at extremely precise intervals, controlled by the master clock.

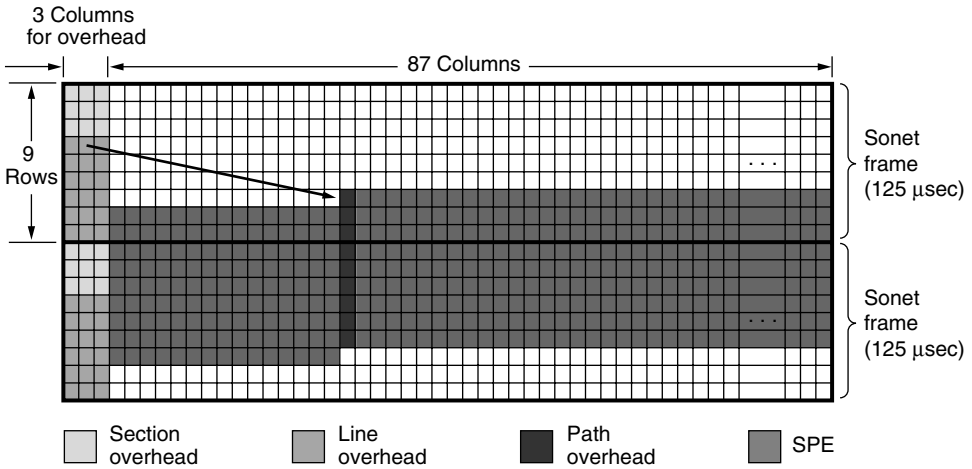
The basic SONET frame is a block of 810 bytes put out every 125  $\mu$ sec. Since SONET is synchronous, frames are emitted whether or not there are any useful data to send. Having 8000 frames/sec exactly matches the sampling rate of the PCM channels used in all digital telephony systems.

The 810-byte SONET frames are best described as a rectangle of bytes, 90 columns wide by 9 rows high. Thus,  $8 \times 810 = 6480$  bits are transmitted 8000 times per second, for a gross data rate of 51.84 Mbps. This layout is the basic SONET channel, called **STS-1 (Synchronous Transport Signal-1)**. All SONET trunks are multiples of STS-1.

The first three columns of each frame are reserved for system management information, as illustrated in Fig. 2-39. In this block, the first three rows contain the section overhead; the next six contain the line overhead. The section overhead is generated and checked at the start and end of each section, whereas the line overhead is generated and checked at the start and end of each line.

A SONET transmitter sends back-to-back 810-byte frames, without gaps between them, even when there are no data (in which case it sends dummy data). From the receiver's point of view, all it sees is a continuous bit stream, so how does it know where each frame begins? The answer is that the first 2 bytes of each frame contain a fixed pattern that the receiver searches for. If it finds this pattern in the same place in a large number of consecutive frames, it assumes that it is in sync with the sender. In theory, a user could insert this pattern into the payload in a regular way, but in practice it cannot be done due to the multiplexing of multiple users into the same frame and other reasons.

The remaining 87 columns of each frame hold  $87 \times 9 \times 8 \times 8000 = 50.112$  Mbps of user data. This user data could be voice samples, T1 and other carriers swallowed whole, or packets. SONET is simply a convenient container for transporting bits. The **SPE (Synchronous Payload Envelope)**, which carries the user data does not always begin in row 1, column 4. The SPE can begin anywhere within the frame. A pointer to the first byte is contained in the first row of the line overhead. The first column of the SPE is the path overhead (i.e., the header for the end-to-end path sublayer protocol).



**Figure 2-39.** Two back-to-back SONET frames.

The ability to allow the SPE to begin anywhere within the SONET frame and even to span two frames, as shown in Fig. 2-39, gives added flexibility to the system. For example, if a payload arrives at the source while a dummy SONET frame is being constructed, it can be inserted into the current frame instead of being held until the start of the next one.

The SONET/SDH multiplexing hierarchy is shown in Fig. 2-40. Rates from STS-1 to STS-768 have been defined, ranging from roughly a T3 line to 40 Gbps. Even higher rates will surely be defined over time, with OC-3072 at 160 Gbps being the next in line if and when it becomes technologically feasible. The optical carrier corresponding to STS- $n$  is called OC- $n$  but is bit for bit the same except for a certain bit reordering needed for synchronization. The SDH names are different, and they start at OC-3 because ITU-based systems do not have a rate near 51.84 Mbps. We have shown the common rates, which proceed from OC-3 in multiples of four. The gross data rate includes all the overhead. The SPE data rate excludes the line and section overhead. The user data rate excludes all overhead and counts only the 87 payload columns.

As an aside, when a carrier, such as OC-3, is not multiplexed, but carries the data from only a single source, the letter *c* (for concatenated) is appended to the designation, so OC-3 indicates a 155.52-Mbps carrier consisting of three separate OC-1 carriers, but OC-3c indicates a data stream from a single source at 155.52 Mbps. The three OC-1 streams within an OC-3c stream are interleaved by column—first column 1 from stream 1, then column 1 from stream 2, then column 1 from stream 3, followed by column 2 from stream 1, and so on—leading to a frame 270 columns wide and 9 rows deep.

SONET		SDH	Data rate (Mbps)		
Electrical	Optical	Optical	Gross	SPE	User
STS-1	OC-1		51.84	50.112	49.536
STS-3	OC-3	STM-1	155.52	150.336	148.608
STS-12	OC-12	STM-4	622.08	601.344	594.432
STS-48	OC-48	STM-16	2488.32	2405.376	2377.728
STS-192	OC-192	STM-64	9953.28	9621.504	9510.912
STS-768	OC-768	STM-256	39813.12	38486.016	38043.648

**Figure 2-40.** SONET and SDH multiplex rates.

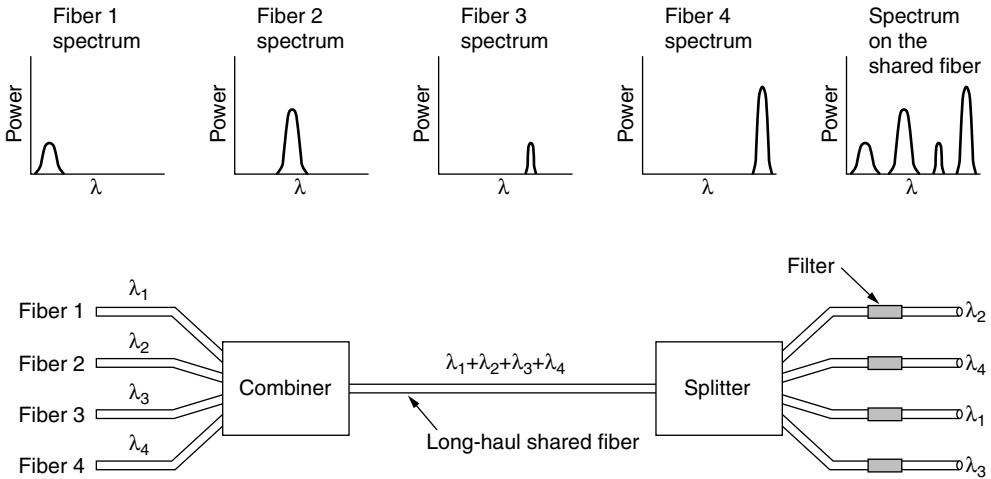
## Wavelength Division Multiplexing

A form of frequency division multiplexing is used as well as TDM to harness the tremendous bandwidth of fiber optic channels. It is called **WDM (Wave-length Division Multiplexing)**. The basic principle of WDM on fibers is depicted in Fig. 2-41. Here four fibers come together at an optical combiner, each with its energy present at a different wavelength. The four beams are combined onto a single shared fiber for transmission to a distant destination. At the far end, the beam is split up over as many fibers as there were on the input side. Each output fiber contains a short, specially constructed core that filters out all but one wavelength. The resulting signals can be routed to their destination or recombined in different ways for additional multiplexed transport.

There is really nothing new here. This way of operating is just frequency division multiplexing at very high frequencies, with the term WDM owing to the description of fiber optic channels by their wavelength or “color” rather than frequency. As long as each channel has its own frequency (i.e., wavelength) range and all the ranges are disjoint, they can be multiplexed together on the long-haul fiber. The only difference with electrical FDM is that an optical system using a diffraction grating is completely passive and thus highly reliable.

The reason WDM is popular is that the energy on a single channel is typically only a few gigahertz wide because that is the current limit of how fast we can convert between electrical and optical signals. By running many channels in parallel on different wavelengths, the aggregate bandwidth is increased linearly with the number of channels. Since the bandwidth of a single fiber band is about 25,000 GHz (see Fig. 2-7), there is theoretically room for 2500 10-Gbps channels even at 1 bit/Hz (and higher rates are also possible).

WDM technology has been progressing at a rate that puts computer technology to shame. WDM was invented around 1990. The first commercial systems had eight channels of 2.5 Gbps per channel. By 1998, systems with 40 channels



**Figure 2-41.** Wavelength division multiplexing.

of 2.5 Gbps were on the market. By 2006, there were products with 192 channels of 10 Gbps and 64 channels of 40 Gbps, capable of moving up to 2.56 Tbps. This bandwidth is enough to transmit 80 full-length DVD movies per second. The channels are also packed tightly on the fiber, with 200, 100, or as little as 50 GHz of separation. Technology demonstrations by companies after bragging rights have shown 10 times this capacity in the lab, but going from the lab to the field usually takes at least a few years. When the number of channels is very large and the wavelengths are spaced close together, the system is referred to as **DWDM** (**Dense WDM**).

One of the drivers of WDM technology is the development of all-optical components. Previously, every 100 km it was necessary to split up all the channels and convert each one to an electrical signal for amplification separately before reconverting them to optical signals and combining them. Nowadays, all-optical amplifiers can regenerate the entire signal once every 1000 km without the need for multiple opto-electrical conversions.

In the example of Fig. 2-41, we have a fixed-wavelength system. Bits from input fiber 1 go to output fiber 3, bits from input fiber 2 go to output fiber 1, etc. However, it is also possible to build WDM systems that are switched in the optical domain. In such a device, the output filters are tunable using Fabry-Perot or Mach-Zehnder interferometers. These devices allow the selected frequencies to be changed dynamically by a control computer. This ability provides a large amount of flexibility to provision many different wavelength paths through the telephone network from a fixed set of fibers. For more information about optical networks and WDM, see Ramaswami et al. (2009).

### 2.6.5 Switching

From the point of view of the average telephone engineer, the phone system is divided into two principal parts: outside plant (the local loops and trunks, since they are physically outside the switching offices) and inside plant (the switches, which are inside the switching offices). We have just looked at the outside plant. Now it is time to examine the inside plant.

Two different switching techniques are used by the network nowadays: circuit switching and packet switching. The traditional telephone system is based on circuit switching, but packet switching is beginning to make inroads with the rise of voice over IP technology. We will go into circuit switching in some detail and contrast it with packet switching. Both kinds of switching are important enough that we will come back to them when we get to the network layer.

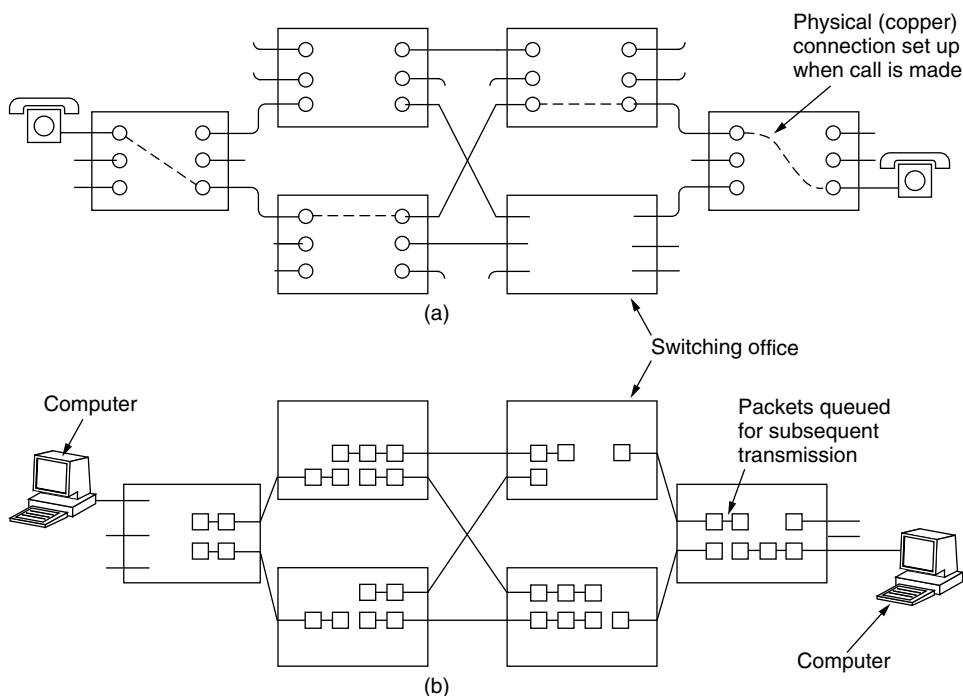
#### Circuit Switching

Conceptually, when you or your computer places a telephone call, the switching equipment within the telephone system seeks out a physical path all the way from your telephone to the receiver's telephone. This technique is called **circuit switching**. It is shown schematically in Fig. 2-42(a). Each of the six rectangles represents a carrier switching office (end office, toll office, etc.). In this example, each office has three incoming lines and three outgoing lines. When a call passes through a switching office, a physical connection is (conceptually) established between the line on which the call came in and one of the output lines, as shown by the dotted lines.

In the early days of the telephone, the connection was made by the operator plugging a jumper cable into the input and output sockets. In fact, a surprising little story is associated with the invention of automatic circuit switching equipment. It was invented by a 19th-century Missouri undertaker named Almon B. Strowger. Shortly after the telephone was invented, when someone died, one of the survivors would call the town operator and say "Please connect me to an undertaker." Unfortunately for Mr. Strowger, there were two undertakers in his town, and the other one's wife was the town telephone operator. He quickly saw that either he was going to have to invent automatic telephone switching equipment or he was going to go out of business. He chose the first option. For nearly 100 years, the circuit-switching equipment used worldwide was known as **Strowger gear**. (History does not record whether the now-unemployed switchboard operator got a job as an information operator, answering questions such as "What is the phone number of an undertaker?")

The model shown in Fig. 2-42(a) is highly simplified, of course, because parts of the physical path between the two telephones may, in fact, be microwave or fiber links onto which thousands of calls are multiplexed. Nevertheless, the basic idea is valid: once a call has been set up, a dedicated path between both ends exists and will continue to exist until the call is finished.





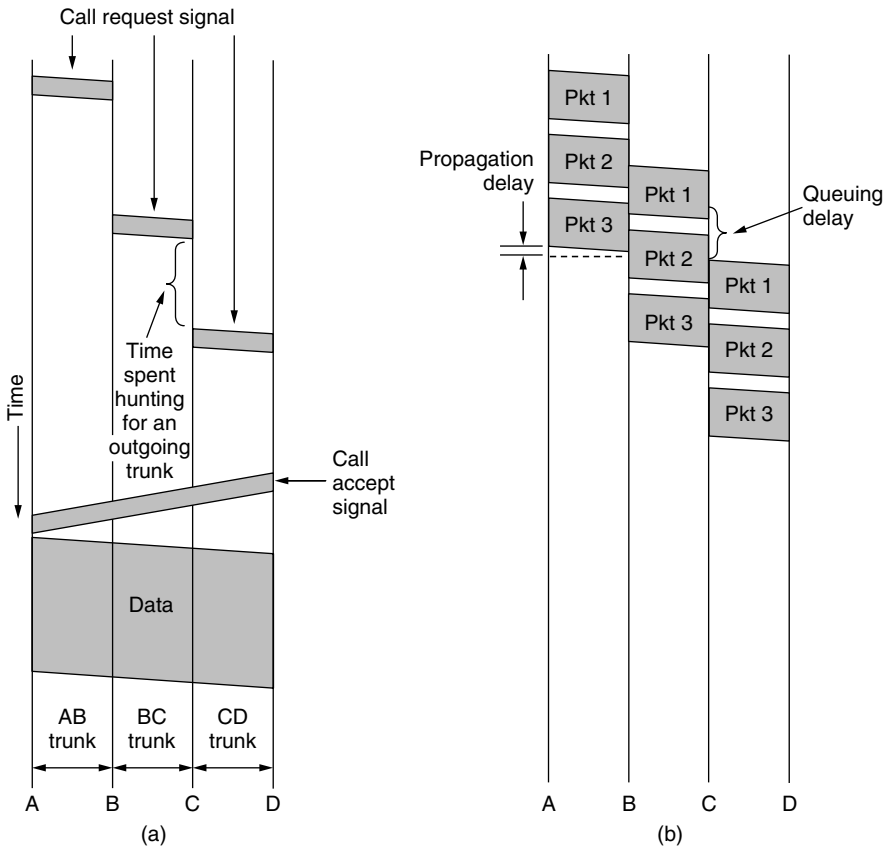
**Figure 2-42.** (a) Circuit switching. (b) Packet switching.

An important property of circuit switching is the need to set up an end-to-end path *before* any data can be sent. The elapsed time between the end of dialing and the start of ringing can easily be 10 sec, more on long-distance or international calls. During this time interval, the telephone system is hunting for a path, as shown in Fig. 2-43(a). Note that before data transmission can even begin, the call request signal must propagate all the way to the destination and be acknowledged. For many computer applications (e.g., point-of-sale credit verification), long setup times are undesirable.

As a consequence of the reserved path between the calling parties, once the setup has been completed, the only delay for data is the propagation time for the electromagnetic signal, about 5 msec per 1000 km. Also as a consequence of the established path, there is no danger of congestion—that is, once the call has been put through, you never get busy signals. Of course, you might get one before the connection has been established due to lack of switching or trunk capacity.

## Packet Switching

The alternative to circuit switching is **packet switching**, shown in Fig. 2-42(b) and described in Chap. 1. With this technology, packets are sent as soon as they are available. There is no need to set up a dedicated path in advance, unlike



**Figure 2-43.** Timing of events in (a) circuit switching, (b) packet switching.

with circuit switching. It is up to routers to use store-and-forward transmission to send each packet on its way to the destination on its own. This procedure is unlike circuit switching, in which the result of the connection setup is the reservation of bandwidth all the way from the sender to the receiver. All data on the circuit follows this path. Among other properties, having all the data follow the same path means that it cannot arrive out of order. With packet switching there is no fixed path, so different packets can follow different paths, depending on network conditions at the time they are sent, and they may arrive out of order.

Packet-switching networks place a tight upper limit on the size of packets. This ensures that no user can monopolize any transmission line for very long (e.g., many milliseconds), so that packet-switched networks can handle interactive traffic. It also reduces delay since the first packet of a long message can be forwarded before the second one has fully arrived. However, the store-and-forward delay of accumulating a packet in the router's memory before it is sent on to the

next router exceeds that of circuit switching. With circuit switching, the bits just flow through the wire continuously.

Packet and circuit switching also differ in other ways. Because no bandwidth is reserved with packet switching, packets may have to wait to be forwarded. This introduces **queuing delay** and congestion if many packets are sent at the same time. On the other hand, there is no danger of getting a busy signal and being unable to use the network. Thus, congestion occurs at different times with circuit switching (at setup time) and packet switching (when packets are sent).

If a circuit has been reserved for a particular user and there is no traffic, its bandwidth is wasted. It cannot be used for other traffic. Packet switching does not waste bandwidth and thus is more efficient from a system perspective. Understanding this trade-off is crucial for comprehending the difference between circuit switching and packet switching. The trade-off is between guaranteed service and wasting resources versus not guaranteeing service and not wasting resources.

Packet switching is more fault tolerant than circuit switching. In fact, that is why it was invented. If a switch goes down, all of the circuits using it are terminated and no more traffic can be sent on any of them. With packet switching, packets can be routed around dead switches.

A final difference between circuit and packet switching is the charging algorithm. With circuit switching, charging has historically been based on distance and time. For mobile phones, distance usually does not play a role, except for international calls, and time plays only a coarse role (e.g., a calling plan with 2000 free minutes costs more than one with 1000 free minutes and sometimes nights or weekends are cheap). With packet switching, connect time is not an issue, but the volume of traffic is. For home users, ISPs usually charge a flat monthly rate because it is less work for them and their customers can understand this model, but backbone carriers charge regional networks based on the volume of their traffic.

The differences are summarized in Fig. 2-44. Traditionally, telephone networks have used circuit switching to provide high-quality telephone calls, and computer networks have used packet switching for simplicity and efficiency. However, there are notable exceptions. Some older computer networks have been circuit switched under the covers (e.g., X.25) and some newer telephone networks use packet switching with voice over IP technology. This looks just like a standard telephone call on the outside to users, but inside the network packets of voice data are switched. This approach has let upstarts market cheap international calls via calling cards, though perhaps with lower call quality than the incumbents.

## 2.7 THE MOBILE TELEPHONE SYSTEM

The traditional telephone system, even if it someday gets multigigabit end-to-end fiber, will still not be able to satisfy a growing group of users: people on the go. People now expect to make phone calls and to use their phones to check

Item	Circuit switched	Packet switched
Call setup	Required	Not needed
Dedicated physical path	Yes	No
Each packet follows the same route	Yes	No
Packets arrive in order	Yes	No
Is a switch crash fatal	Yes	No
Bandwidth available	Fixed	Dynamic
Time of possible congestion	At setup time	On every packet
Potentially wasted bandwidth	Yes	No
Store-and-forward transmission	No	Yes
Charging	Per minute	Per packet

**Figure 2-44.** A comparison of circuit-switched and packet-switched networks.

email and surf the Web from airplanes, cars, swimming pools, and while jogging in the park. Consequently, there is a tremendous amount of interest in wireless telephony. In the following sections we will study this topic in some detail.

The mobile phone system is used for wide area voice and data communication. **Mobile phones** (sometimes called **cell phones**) have gone through three distinct generations, widely called **1G**, **2G**, and **3G**. The generations are:

1. Analog voice.
2. Digital voice.
3. Digital voice and data (Internet, email, etc.).

(Mobile phones should not be confused with **cordless phones** that consist of a base station and a handset sold as a set for use within the home. These are never used for networking, so we will not examine them further.)

Although most of our discussion will be about the technology of these systems, it is interesting to note how political and tiny marketing decisions can have a huge impact. The first mobile system was devised in the U.S. by AT&T and mandated for the whole country by the FCC. As a result, the entire U.S. had a single (analog) system and a mobile phone purchased in California also worked in New York. In contrast, when mobile phones came to Europe, every country devised its own system, which resulted in a fiasco.

Europe learned from its mistake and when digital came around, the government-run PTTs got together and standardized on a single system (GSM), so any European mobile phone will work anywhere in Europe. By then, the U.S. had decided that government should not be in the standardization business, so it left digital to the marketplace. This decision resulted in different equipment manufacturers producing different kinds of mobile phones. As a consequence, in the U.S.

two major—and completely incompatible—digital mobile phone systems were deployed, as well as other minor systems.

Despite an initial lead by the U.S., mobile phone ownership and usage in Europe is now far greater than in the U.S. Having a single system that works anywhere in Europe and with any provider is part of the reason, but there is more. A second area where the U.S. and Europe differed is in the humble matter of phone numbers. In the U.S., mobile phones are mixed in with regular (fixed) telephones. Thus, there is no way for a caller to see if, say, (212) 234-5678 is a fixed telephone (cheap or free call) or a mobile phone (expensive call). To keep people from getting nervous about placing calls, the telephone companies decided to make the mobile phone owner pay for incoming calls. As a consequence, many people hesitated buying a mobile phone for fear of running up a big bill by just receiving calls. In Europe, mobile phone numbers have a special area code (analogous to 800 and 900 numbers) so they are instantly recognizable. Consequently, the usual rule of “caller pays” also applies to mobile phones in Europe (except for international calls, where costs are split).

A third issue that has had a large impact on adoption is the widespread use of prepaid mobile phones in Europe (up to 75% in some areas). These can be purchased in many stores with no more formality than buying a digital camera. You pay and you go. They are preloaded with a balance of, for example, 20 or 50 euros and can be recharged (using a secret PIN code) when the balance drops to zero. As a consequence, practically every teenager and many small children in Europe have (usually prepaid) mobile phones so their parents can locate them, without the danger of the child running up a huge bill. If the mobile phone is used only occasionally, its use is essentially free since there is no monthly charge or charge for incoming calls.

### 2.7.1 First-Generation (1G) Mobile Phones: Analog Voice

Enough about the politics and marketing aspects of mobile phones. Now let us look at the technology, starting with the earliest system. Mobile radiotelephones were used sporadically for maritime and military communication during the early decades of the 20th century. In 1946, the first system for car-based telephones was set up in St. Louis. This system used a single large transmitter on top of a tall building and had a single channel, used for both sending and receiving. To talk, the user had to push a button that enabled the transmitter and disabled the receiver. Such systems, known as **push-to-talk systems**, were installed in several cities beginning in the late 1950s. CB radio, taxis, and police cars often use this technology.

In the 1960s, **IMTS (Improved Mobile Telephone System)** was installed. It, too, used a high-powered (200-watt) transmitter on top of a hill but it had two frequencies, one for sending and one for receiving, so the push-to-talk button was

no longer needed. Since all communication from the mobile telephones went inbound on a different channel than the outbound signals, the mobile users could not hear each other (unlike the push-to-talk system used in taxis).

IMTS supported 23 channels spread out from 150 MHz to 450 MHz. Due to the small number of channels, users often had to wait a long time before getting a dial tone. Also, due to the large power of the hilltop transmitters, adjacent systems had to be several hundred kilometers apart to avoid interference. All in all, the limited capacity made the system impractical.

### Advanced Mobile Phone System

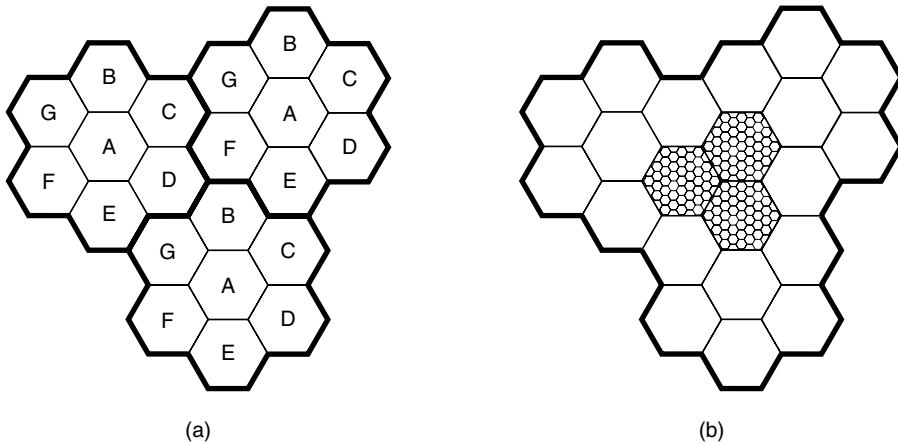
All that changed with **AMPS (Advanced Mobile Phone System)**, invented by Bell Labs and first installed in the United States in 1982. It was also used in England, where it was called TACS, and in Japan, where it was called MCS-L1. AMPS was formally retired in 2008, but we will look at it to understand the context for the 2G and 3G systems that improved on it.

In all mobile phone systems, a geographic region is divided up into **cells**, which is why the devices are sometimes called cell phones. In AMPS, the cells are typically 10 to 20 km across; in digital systems, the cells are smaller. Each cell uses some set of frequencies not used by any of its neighbors. The key idea that gives cellular systems far more capacity than previous systems is the use of relatively small cells and the reuse of transmission frequencies in nearby (but not adjacent) cells. Whereas an IMTS system 100 km across can have only one call on each frequency, an AMPS system might have 100 10-km cells in the same area and be able to have 10 to 15 calls on each frequency, in widely separated cells. Thus, the cellular design increases the system capacity by at least an order of magnitude, more as the cells get smaller. Furthermore, smaller cells mean that less power is needed, which leads to smaller and cheaper transmitters and handsets.

The idea of frequency reuse is illustrated in Fig. 2-45(a). The cells are normally roughly circular, but they are easier to model as hexagons. In Fig. 2-45(a), the cells are all the same size. They are grouped in units of seven cells. Each letter indicates a group of frequencies. Notice that for each frequency set, there is a buffer about two cells wide where that frequency is not reused, providing for good separation and low interference.

Finding locations high in the air to place base station antennas is a major issue. This problem has led some telecommunication carriers to forge alliances with the Roman Catholic Church, since the latter owns a substantial number of exalted potential antenna sites worldwide, all conveniently under a single management.

In an area where the number of users has grown to the point that the system is overloaded, the power can be reduced and the overloaded cells split into smaller



**Figure 2-45.** (a) Frequencies are not reused in adjacent cells. (b) To add more users, smaller cells can be used.

**microcells** to permit more frequency reuse, as shown in Fig. 2-45(b). Telephone companies sometimes create temporary microcells, using portable towers with satellite links at sporting events, rock concerts, and other places where large numbers of mobile users congregate for a few hours.

At the center of each cell is a base station to which all the telephones in the cell transmit. The base station consists of a computer and transmitter/receiver connected to an antenna. In a small system, all the base stations are connected to a single device called an **MSC (Mobile Switching Center)** or **MTSO (Mobile Telephone Switching Office)**. In a larger one, several MSCs may be needed, all of which are connected to a second-level MSC, and so on. The MSCs are essentially end offices as in the telephone system, and are in fact connected to at least one telephone system end office. The MSCs communicate with the base stations, each other, and the PSTN using a packet-switching network.

At any instant, each mobile telephone is logically in one specific cell and under the control of that cell's base station. When a mobile telephone physically leaves a cell, its base station notices the telephone's signal fading away and asks all the surrounding base stations how much power they are getting from it. When the answers come back, the base station then transfers ownership to the cell getting the strongest signal; under most conditions that is the cell where the telephone is now located. The telephone is then informed of its new boss, and if a call is in progress, it is asked to switch to a new channel (because the old one is not reused in any of the adjacent cells). This process, called **handoff**, takes about 300 msec. Channel assignment is done by the MSC, the nerve center of the system. The base stations are really just dumb radio relays.

## Channels

AMPS uses FDM to separate the channels. The system uses 832 full-duplex channels, each consisting of a pair of simplex channels. This arrangement is known as **FDD (Frequency Division Duplex)**. The 832 simplex channels from 824 to 849 MHz are used for mobile to base station transmission, and 832 simplex channels from 869 to 894 MHz are used for base station to mobile transmission. Each of these simplex channels is 30 kHz wide.

The 832 channels are divided into four categories. Control channels (base to mobile) are used to manage the system. Paging channels (base to mobile) alert mobile users to calls for them. Access channels (bidirectional) are used for call setup and channel assignment. Finally, data channels (bidirectional) carry voice, fax, or data. Since the same frequencies cannot be reused in nearby cells and 21 channels are reserved in each cell for control, the actual number of voice channels available per cell is much smaller than 832, typically about 45.

## Call Management

Each mobile telephone in AMPS has a 32-bit serial number and a 10-digit telephone number in its programmable read-only memory. The telephone number is represented as a 3-digit area code in 10 bits and a 7-digit subscriber number in 24 bits. When a phone is switched on, it scans a preprogrammed list of 21 control channels to find the most powerful signal. The phone then broadcasts its 32-bit serial number and 34-bit telephone number. Like all the control information in AMPS, this packet is sent in digital form, multiple times, and with an error-correcting code, even though the voice channels themselves are analog.

When the base station hears the announcement, it tells the MSC, which records the existence of its new customer and also informs the customer's home MSC of his current location. During normal operation, the mobile telephone reregisters about once every 15 minutes.

To make a call, a mobile user switches on the phone, enters the number to be called on the keypad, and hits the SEND button. The phone then transmits the number to be called and its own identity on the access channel. If a collision occurs there, it tries again later. When the base station gets the request, it informs the MSC. If the caller is a customer of the MSC's company (or one of its partners), the MSC looks for an idle channel for the call. If one is found, the channel number is sent back on the control channel. The mobile phone then automatically switches to the selected voice channel and waits until the called party picks up the phone.

Incoming calls work differently. To start with, all idle phones continuously listen to the paging channel to detect messages directed at them. When a call is placed to a mobile phone (either from a fixed phone or another mobile phone), a packet is sent to the callee's home MSC to find out where it is. A packet is then



sent to the base station in its current cell, which sends a broadcast on the paging channel of the form “Unit 14, are you there?” The called phone responds with a “Yes” on the access channel. The base then says something like: “Unit 14, call for you on channel 3.” At this point, the called phone switches to channel 3 and starts making ringing sounds (or playing some melody the owner was given as a birthday present).

## 2.7.2 Second-Generation (2G) Mobile Phones: Digital Voice

The first generation of mobile phones was analog; the second generation is digital. Switching to digital has several advantages. It provides capacity gains by allowing voice signals to be digitized and compressed. It improves security by allowing voice and control signals to be encrypted. This in turn deters fraud and eavesdropping, whether from intentional scanning or echoes of other calls due to RF propagation. Finally, it enables new services such as text messaging.

Just as there was no worldwide standardization during the first generation, there was also no worldwide standardization during the second, either. Several different systems were developed, and three have been widely deployed. **D-AMPS (Digital Advanced Mobile Phone System)** is a digital version of AMPS that coexists with AMPS and uses TDM to place multiple calls on the same frequency channel. It is described in International Standard IS-54 and its successor IS-136. **GSM (Global System for Mobile communications)** has emerged as the dominant system, and while it was slow to catch on in the U.S. it is now used virtually everywhere in the world. Like D-AMPS, GSM is based on a mix of FDM and TDM. **CDMA (Code Division Multiple Access)**, described in **International Standard IS-95**, is a completely different kind of system and is based on neither FDM nor TDM. While CDMA has not become the dominant 2G system, its technology has become the basis for 3G systems.

Also, the name **PCS (Personal Communications Services)** is sometimes used in the marketing literature to indicate a second-generation (i.e., digital) system. Originally it meant a mobile phone using the 1900 MHz band, but that distinction is rarely made now.

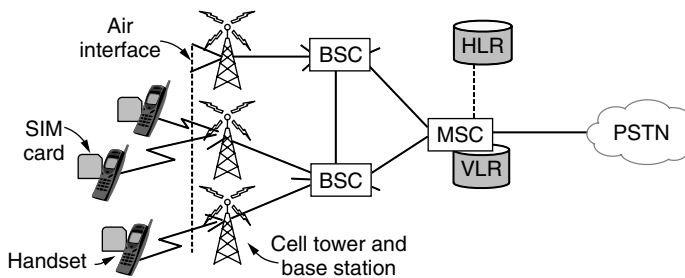
We will now describe GSM, since it is the dominant 2G system. In the next section we will have more to say about CDMA when we describe 3G systems.

### GSM—The Global System for Mobile Communications

GSM started life in the 1980s as an effort to produce a single European 2G standard. The task was assigned to a telecommunications group called (in French) Groupe Spécialé Mobile. The first GSM systems were deployed starting in 1991 and were a quick success. It soon became clear that GSM was going to be more than a European success, with uptake stretching to countries as far away as Australia, so GSM was renamed to have a more worldwide appeal.

GSM and the other mobile phone systems we will study retain from 1G systems a design based on cells, frequency reuse across cells, and mobility with handoffs as subscribers move. It is the details that differ. Here, we will briefly discuss some of the main properties of GSM. However, the printed GSM standard is over 5000 [sic] pages long. A large fraction of this material relates to engineering aspects of the system, especially the design of receivers to handle multipath signal propagation, and synchronizing transmitters and receivers. None of this will be even mentioned here.

Fig. 2-46 shows that the GSM architecture is similar to the AMPS architecture, though the components have different names. The mobile itself is now divided into the handset and a removable chip with subscriber and account information called a **SIM card**, short for **Subscriber Identity Module**. It is the SIM card that activates the handset and contains secrets that let the mobile and the network identify each other and encrypt conversations. A SIM card can be removed and plugged into a different handset to turn that handset into your mobile as far as the network is concerned.



**Figure 2-46.** GSM mobile network architecture.

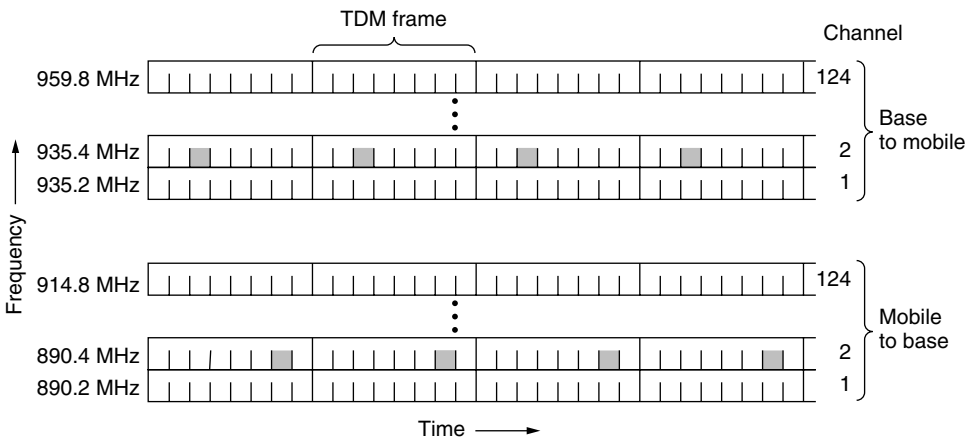
The mobile talks to cell base stations over an **air interface** that we will describe in a moment. The cell base stations are each connected to a **BSC (Base Station Controller)** that controls the radio resources of cells and handles handoff. The BSC in turn is connected to an MSC (as in AMPS) that routes calls and connects to the PSTN (Public Switched Telephone Network).

To be able to route calls, the MSC needs to know where mobiles can currently be found. It maintains a database of nearby mobiles that are associated with the cells it manages. This database is called the **VLR (Visitor Location Register)**. There is also a database in the mobile network that gives the last known location of each mobile. It is called the **HLR (Home Location Register)**. This database is used to route incoming calls to the right locations. Both databases must be kept up to date as mobiles move from cell to cell.

We will now describe the air interface in some detail. GSM runs on a range of frequencies worldwide, including 900, 1800, and 1900 MHz. More spectrum is allocated than for AMPS in order to support a much larger number of users. GSM

is a frequency division duplex cellular system, like AMPS. That is, each mobile transmits on one frequency and receives on another, higher frequency (55 MHz higher for GSM versus 80 MHz higher for AMPS). However, unlike with AMPS, with GSM a single frequency pair is split by time-division multiplexing into time slots. In this way it is shared by multiple mobiles.

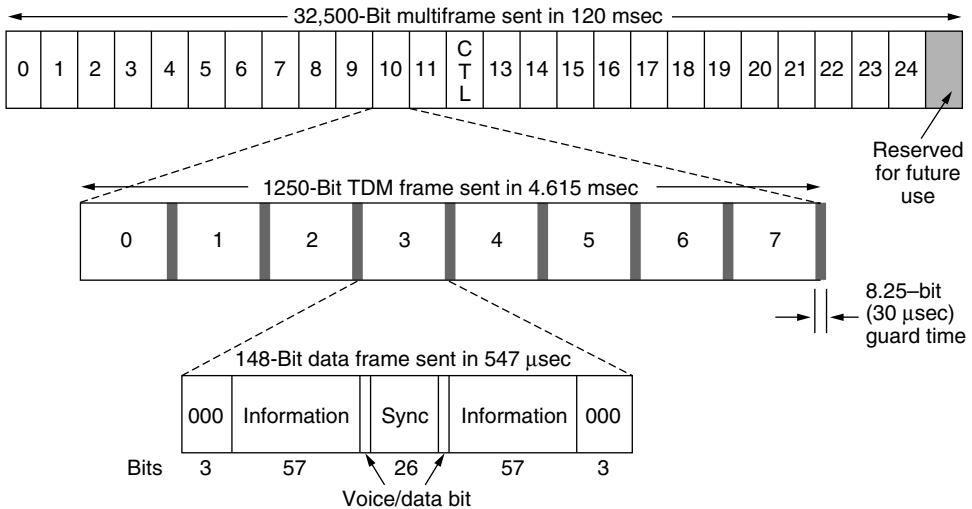
To handle multiple mobiles, GSM channels are much wider than the AMPS channels (200-kHz versus 30 kHz). One 200-kHz channel is shown in Fig. 2-47. A GSM system operating in the 900-MHz region has 124 pairs of simplex channels. Each simplex channel is 200 kHz wide and supports eight separate connections on it, using time division multiplexing. Each currently active station is assigned one time slot on one channel pair. Theoretically, 992 channels can be supported in each cell, but many of them are not available, to avoid frequency conflicts with neighboring cells. In Fig. 2-47, the eight shaded time slots all belong to the same connection, four of them in each direction. Transmitting and receiving does not happen in the same time slot because the GSM radios cannot transmit and receive at the same time and it takes time to switch from one to the other. If the mobile device assigned to 890.4/935.4 MHz and time slot 2 wanted to transmit to the base station, it would use the lower four shaded slots (and the ones following them in time), putting some data in each slot until all the data had been sent.



**Figure 2-47.** GSM uses 124 frequency channels, each of which uses an eight-slot TDM system.

The TDM slots shown in Fig. 2-47 are part of a complex framing hierarchy. Each TDM slot has a specific structure, and groups of TDM slots form multiframes, also with a specific structure. A simplified version of this hierarchy is shown in Fig. 2-48. Here we can see that each TDM slot consists of a 148-bit data frame that occupies the channel for 577  $\mu$ sec (including a 30- $\mu$ sec guard time

after each slot). Each data frame starts and ends with three 0 bits, for frame delineation purposes. It also contains two 57-bit *Information* fields, each one having a control bit that indicates whether the following *Information* field is for voice or data. Between the *Information* fields is a 26-bit *Sync* (training) field that is used by the receiver to synchronize to the sender's frame boundaries.



**Figure 2-48.** A portion of the GSM framing structure.

A data frame is transmitted in 547 μsec, but a transmitter is only allowed to send one data frame every 4.615 msec, since it is sharing the channel with seven other stations. The gross rate of each channel is 270,833 bps, divided among eight users. However, as with AMPS, the overhead eats up a large fraction of the bandwidth, ultimately leaving 24.7 kbps worth of payload per user before error correction. After error correction, 13 kbps is left for speech. While this is substantially less than 64 kbps PCM for uncompressed voice signals in the fixed telephone network, compression on the mobile device can reach these levels with little loss of quality.

As can be seen from Fig. 2-48, eight data frames make up a TDM frame and 26 TDM frames make up a 120-msec multiframe. Of the 26 TDM frames in a multiframe, slot 12 is used for control and slot 25 is reserved for future use, so only 24 are available for user traffic.

However, in addition to the 26-slot multiframe shown in Fig. 2-48, a 51-slot multiframe (not shown) is also used. Some of these slots are used to hold several control channels used to manage the system. The **broadcast control channel** is a continuous stream of output from the base station containing the base station's identity and the channel status. All mobile stations monitor their signal strength to see when they have moved into a new cell.

The **dedicated control channel** is used for location updating, registration, and call setup. In particular, each BSC maintains a database of mobile stations currently under its jurisdiction, the VLR. Information needed to maintain the VLR is sent on the dedicated control channel.

Finally, there is the **common control channel**, which is split up into three logical subchannels. The first of these subchannels is the **paging channel**, which the base station uses to announce incoming calls. Each mobile station monitors it continuously to watch for calls it should answer. The second is the **random access channel**, which allows users to request a slot on the dedicated control channel. If two requests collide, they are garbled and have to be retried later. Using the dedicated control channel slot, the station can set up a call. The assigned slot is announced on the third subchannel, the **access grant channel**.

Finally, GSM differs from AMPS in how handoff is handled. In AMPS, the MSC manages it completely without help from the mobile devices. With time slots in GSM, the mobile is neither sending nor receiving most of the time. The idle slots are an opportunity for the mobile to measure signal quality to other nearby base stations. It does so and sends this information to the BSC. The BSC can use it to determine when a mobile is leaving one cell and entering another so it can perform the handoff. This design is called **MAHO (Mobile Assisted HandOff)**.

### 2.7.3 Third-Generation (3G) Mobile Phones: Digital Voice and Data

The first generation of mobile phones was analog voice, and the second generation was digital voice. The third generation of mobile phones, or **3G** as it is called, is all about digital voice *and* data.

A number of factors are driving the industry. First, data traffic already exceeds voice traffic on the fixed network and is growing exponentially, whereas voice traffic is essentially flat. Many industry experts expect data traffic to dominate voice on mobile devices as well soon. Second, the telephone, entertainment, and computer industries have all gone digital and are rapidly converging. Many people are drooling over lightweight, portable devices that act as a telephone, music and video player, email terminal, Web interface, gaming machine, and more, all with worldwide wireless connectivity to the Internet at high bandwidth.

Apple's iPhone is a good example of this kind of 3G device. With it, people get hooked on wireless data services, and AT&T wireless data volumes are rising steeply with the popularity of iPhones. The trouble is, the iPhone uses a 2.5G network (an enhanced 2G network, but not a true 3G network) and there is not enough data capacity to keep users happy. 3G mobile telephony is all about providing enough wireless bandwidth to keep these future users happy.

ITU tried to get a bit more specific about this vision starting back around 1992. It issued a blueprint for getting there called **IMT-2000**, where IMT stood

for **International Mobile Telecommunications**. The basic services that the IMT-2000 network was supposed to provide to its users are:

1. High-quality voice transmission.
2. Messaging (replacing email, fax, SMS, chat, etc.).
3. Multimedia (playing music, viewing videos, films, television, etc.).
4. Internet access (Web surfing, including pages with audio and video).

Additional services might be video conferencing, telepresence, group game playing, and m-commerce (waving your telephone at the cashier to pay in a store). Furthermore, all these services are supposed to be available worldwide (with automatic connection via a satellite when no terrestrial network can be located), instantly (always on), and with quality of service guarantees.

ITU envisioned a single worldwide technology for IMT-2000, so manufacturers could build a single device that could be sold and used anywhere in the world (like CD players and computers and unlike mobile phones and televisions). Having a single technology would also make life much simpler for network operators and would encourage more people to use the services. Format wars, such as the Betamax versus VHS battle with videorecorders, are not good for business.

As it turned out, this was a bit optimistic. The number 2000 stood for three things: (1) the year it was supposed to go into service, (2) the frequency it was supposed to operate at (in MHz), and (3) the bandwidth the service should have (in kbps). It did not make it on any of the three counts. Nothing was implemented by 2000. ITU recommended that all governments reserve spectrum at 2 GHz so devices could roam seamlessly from country to country. China reserved the required bandwidth but nobody else did. Finally, it was recognized that 2 Mbps is not currently feasible for users who are *too* mobile (due to the difficulty of performing handoffs quickly enough). More realistic is 2 Mbps for stationary indoor users (which will compete head-on with ADSL), 384 kbps for people walking, and 144 kbps for connections in cars.

Despite these initial setbacks, much has been accomplished since then. Several IMT proposals were made and, after some winnowing, it came down to two main ones. The first one, **WCDMA (Wideband CDMA)**, was proposed by Ericsson and was pushed by the European Union, which called it **UMTS (Universal Mobile Telecommunications System)**. The other contender was **CDMA2000**, proposed by Qualcomm.

Both of these systems are more similar than different in that they are based on broadband CDMA; WCDMA uses 5-MHz channels and CDMA2000 uses 1.25-MHz channels. If the Ericsson and Qualcomm engineers were put in a room and told to come to a common design, they probably could find one fairly quickly. The trouble is that the real problem is not engineering, but politics (as usual). Europe wanted a system that interworked with GSM, whereas the U.S. wanted a

system that was compatible with one already widely deployed in the U.S. (IS-95). Each side also supported its local company (Ericsson is based in Sweden; Qualcomm is in California). Finally, Ericsson and Qualcomm were involved in numerous lawsuits over their respective CDMA patents.

Worldwide, 10–15% of mobile subscribers already use 3G technologies. In North America and Europe, around a third of mobile subscribers are 3G. Japan was an early adopter and now nearly all mobile phones in Japan are 3G. These figures include the deployment of both UMTS and CDMA2000, and 3G continues to be one great cauldron of activity as the market shakes out. To add to the confusion, UMTS became a single 3G standard with multiple incompatible options, including CDMA2000. This change was an effort to unify the various camps, but it just papers over the technical differences and obscures the focus of ongoing efforts. We will use UMTS to mean WCDMA, as distinct from CDMA2000.

We will focus our discussion on the use of CDMA in cellular networks, as it is the distinguishing feature of both systems. CDMA is neither FDM nor TDM but a kind of mix in which each user sends on the same frequency band at the same time. When it was first proposed for cellular systems, the industry gave it approximately the same reaction that Columbus first got from Queen Isabella when he proposed reaching India by sailing in the wrong direction. However, through the persistence of a single company, Qualcomm, CDMA succeeded as a 2G system (IS-95) and matured to the point that it became the technical basis for 3G.

To make CDMA work in the mobile phone setting requires more than the basic CDMA technique that we described in the previous section. Specifically, we described synchronous CDMA, in which the chip sequences are exactly orthogonal. This design works when all users are synchronized on the start time of their chip sequences, as in the case of the base station transmitting to mobiles. The base station can transmit the chip sequences starting at the same time so that the signals will be orthogonal and able to be separated. However, it is difficult to synchronize the transmissions of independent mobile phones. Without care, their transmissions would arrive at the base station at different times, with no guarantee of orthogonality. To let mobiles send to the base station without synchronization, we want code sequences that are orthogonal to each other at all possible offsets, not simply when they are aligned at the start.

While it is not possible to find sequences that are exactly orthogonal for this general case, long pseudorandom sequences come close enough. They have the property that, with high probability, they have a low **cross-correlation** with each other at all offsets. This means that when one sequence is multiplied by another sequence and summed up to compute the inner product, the result will be small; it would be zero if they were orthogonal. (Intuitively, random sequences should always look different from each other. Multiplying them together should then produce a random signal, which will sum to a small result.) This lets a receiver filter unwanted transmissions out of the received signal. Also, the **auto-correlation** of

pseudorandom sequences is also small, with high probability, except at a zero offset. This means that when one sequence is multiplied by a delayed copy of itself and summed, the result will be small, except when the delay is zero. (Intuitively, a delayed random sequence looks like a different random sequence, and we are back to the cross-correlation case.) This lets a receiver lock onto the beginning of the wanted transmission in the received signal.

The use of pseudorandom sequences lets the base station receive CDMA messages from unsynchronized mobiles. However, an implicit assumption in our discussion of CDMA is that the power levels of all mobiles are the same at the receiver. If they are not, a small cross-correlation with a powerful signal might overwhelm a large auto-correlation with a weak signal. Thus, the transmit power on mobiles must be controlled to minimize interference between competing signals. It is this interference that limits the capacity of CDMA systems.

The power levels received at a base station depend on how far away the transmitters are as well as how much power they transmit. There may be many mobile stations at varying distances from the base station. A good heuristic to equalize the received power is for each mobile station to transmit to the base station at the inverse of the power level it receives from the base station. In other words, a mobile station receiving a weak signal from the base station will use more power than one getting a strong signal. For more accuracy, the base station also gives each mobile feedback to increase, decrease, or hold steady its transmit power. The feedback is frequent (1500 times per second) because good power control is important to minimize interference.

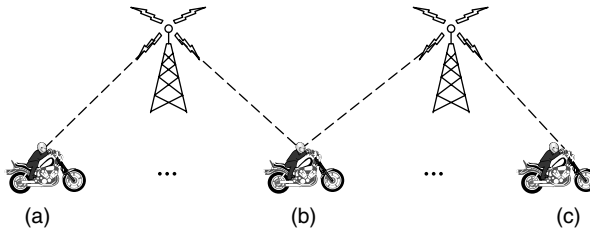
Another improvement over the basic CDMA scheme we described earlier is to allow different users to send data at different rates. This trick is accomplished naturally in CDMA by fixing the rate at which chips are transmitted and assigning users chip sequences of different lengths. For example, in WCDMA, the chip rate is 3.84 Mchips/sec and the spreading codes vary from 4 to 256 chips. With a 256-chip code, around 12 kbps is left after error correction, and this capacity is sufficient for a voice call. With a 4-chip code, the user data rate is close to 1 Mbps. Intermediate-length codes give intermediate rates; to get to multiple Mbps, the mobile must use more than one 5-MHz channel at once.

Now let us describe the advantages of CDMA, given that we have dealt with the problems of getting it to work. It has three main advantages. First, CDMA can improve capacity by taking advantage of small periods when some transmitters are silent. In polite voice calls, one party is silent while the other talks. On average, the line is busy only 40% of the time. However, the pauses may be small and are difficult to predict. With TDM or FDM systems, it is not possible to reassign time slots or frequency channels quickly enough to benefit from these small silences. However, in CDMA, by simply not transmitting one user lowers the interference for other users, and it is likely that some fraction of users will not be transmitting in a busy cell at any given time. Thus CDMA takes advantage of expected silences to allow a larger number of simultaneous calls.



Second, with CDMA each cell uses the same frequencies. Unlike GSM and AMPS, FDM is not needed to separate the transmissions of different users. This eliminates complicated frequency planning tasks and improves capacity. It also makes it easy for a base station to use multiple directional antennas, or **sectored antennas**, instead of an omnidirectional antenna. Directional antennas concentrate a signal in the intended direction and reduce the signal, and hence interference, in other directions. This in turn increases capacity. Three sector designs are common. The base station must track the mobile as it moves from sector to sector. This tracking is easy with CDMA because all frequencies are used in all sectors.

Third, CDMA facilitates **soft handoff**, in which the mobile is acquired by the new base station before the previous one signs off. In this way there is no loss of continuity. Soft handoff is shown in Fig. 2-49. It is easy with CDMA because all frequencies are used in each cell. The alternative is a **hard handoff**, in which the old base station drops the call before the new one acquires it. If the new one is unable to acquire it (e.g., because there is no available frequency), the call is disconnected abruptly. Users tend to notice this, but it is inevitable occasionally with the current design. Hard handoff is the norm with FDM designs to avoid the cost of having the mobile transmit or receive on two frequencies simultaneously.



**Figure 2-49.** Soft handoff (a) before, (b) during, and (c) after.

Much has been written about 3G, most of it praising it as the greatest thing since sliced bread. Meanwhile, many operators have taken cautious steps in the direction of 3G by going to what is sometimes called **2.5G**, although 2.1G might be more accurate. One such system is **EDGE (Enhanced Data rates for GSM Evolution)**, which is just GSM with more bits per symbol. The trouble is, more bits per symbol also means more errors per symbol, so EDGE has nine different schemes for modulation and error correction, differing in terms of how much of the bandwidth is devoted to fixing the errors introduced by the higher speed. EDGE is one step along an evolutionary path that is defined from GSM to WCDMA. Similarly, there is an evolutionary path defined for operators to upgrade from IS-95 to CDMA2000 networks.

Even though 3G networks are not fully deployed yet, some researchers regard 3G as a done deal. These people are already working on 4G systems under the

name of **LTE (Long Term Evolution)**. Some of the proposed features of 4G include: high bandwidth; ubiquity (connectivity everywhere); seamless integration with other wired and wireless IP networks, including 802.11 access points; adaptive resource and spectrum management; and high quality of service for multimedia. For more information see Astely et al. (2009) and Larmo et al. (2009).

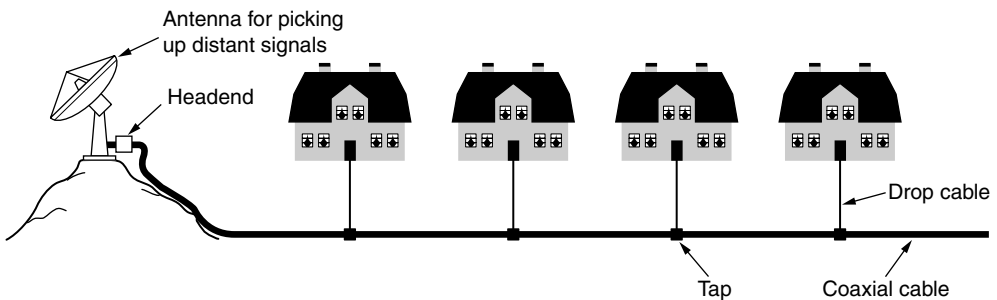
Meanwhile, wireless networks with 4G levels of performance are already available. The main example is **802.16**, also known as **WiMAX**. For an overview of mobile WiMAX see Ahmadi (2009). To say the industry is in a state of flux is a huge understatement. Check back in a few years to see what has happened.

## 2.8 CABLE TELEVISION

We have now studied both the fixed and wireless telephone systems in a fair amount of detail. Both will clearly play a major role in future networks. But there is another major player that has emerged over the past decade for Internet access: cable television networks. Many people nowadays get their telephone and Internet service over cable. In the following sections we will look at cable television as a network in more detail and contrast it with the telephone systems we have just studied. Some relevant references for more information are Donaldson and Jones (2001), Dutta-Roy (2001), and Fellows and Jones (2001).

### 2.8.1 Community Antenna Television

Cable television was conceived in the late 1940s as a way to provide better reception to people living in rural or mountainous areas. The system initially consisted of a big antenna on top of a hill to pluck the television signal out of the air, an amplifier, called the **headend**, to strengthen it, and a coaxial cable to deliver it to people's houses, as illustrated in Fig. 2-50.



**Figure 2-50.** An early cable television system.

In the early years, cable television was called **Community Antenna Television**. It was very much a mom-and-pop operation; anyone handy with electronics

could set up a service for his town, and the users would chip in to pay the costs. As the number of subscribers grew, additional cables were spliced onto the original cable and amplifiers were added as needed. Transmission was one way, from the headend to the users. By 1970, thousands of independent systems existed.

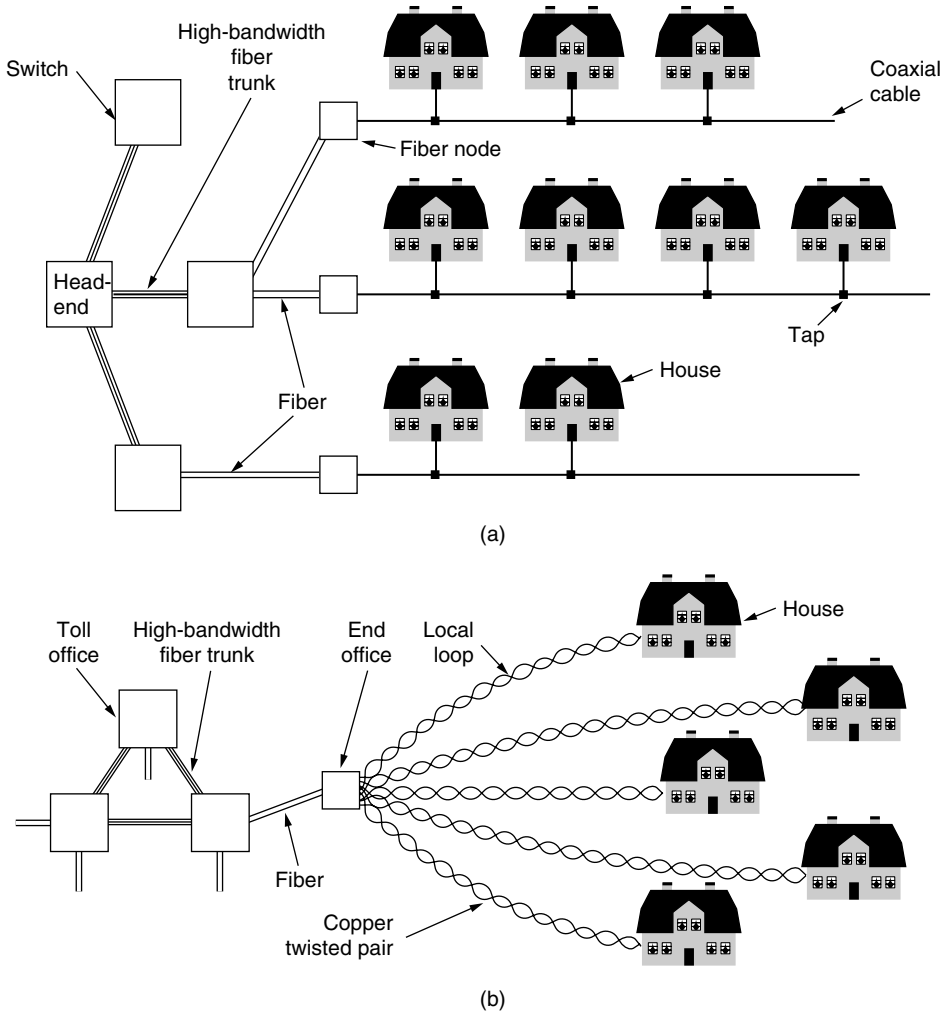
In 1974, Time Inc. started a new channel, Home Box Office, with new content (movies) distributed only on cable. Other cable-only channels followed, focusing on news, sports, cooking, and many other topics. This development gave rise to two changes in the industry. First, large corporations began buying up existing cable systems and laying new cable to acquire new subscribers. Second, there was now a need to connect multiple systems, often in distant cities, in order to distribute the new cable channels. The cable companies began to lay cable between the cities to connect them all into a single system. This pattern was analogous to what happened in the telephone industry 80 years earlier with the connection of previously isolated end offices to make long-distance calling possible.

### 2.8.2 Internet over Cable

Over the course of the years the cable system grew and the cables between the various cities were replaced by high-bandwidth fiber, similar to what happened in the telephone system. A system with fiber for the long-haul runs and coaxial cable to the houses is called an **HFC (Hybrid Fiber Coax)** system. The electro-optical converters that interface between the optical and electrical parts of the system are called **fiber nodes**. Because the bandwidth of fiber is so much greater than that of coax, a fiber node can feed multiple coaxial cables. Part of a modern HFC system is shown in Fig. 2-51(a).

Over the past decade, many cable operators decided to get into the Internet access business, and often the telephony business as well. Technical differences between the cable plant and telephone plant had an effect on what had to be done to achieve these goals. For one thing, all the one-way amplifiers in the system had to be replaced by two-way amplifiers to support upstream as well as downstream transmissions. While this was happening, early Internet over cable systems used the cable television network for downstream transmissions and a dial-up connection via the telephone network for upstream transmissions. It was a clever workaround, but not much of a network compared to what it could be.

However, there is another difference between the HFC system of Fig. 2-51(a) and the telephone system of Fig. 2-51(b) that is much harder to remove. Down in the neighborhoods, a single cable is shared by many houses, whereas in the telephone system, every house has its own private local loop. When used for television broadcasting, this sharing is a natural fit. All the programs are broadcast on the cable and it does not matter whether there are 10 viewers or 10,000 viewers. When the same cable is used for Internet access, however, it matters a lot if there are 10 users or 10,000. If one user decides to download a very large file, that bandwidth is potentially being taken away from other users. The more users there



**Figure 2-51.** (a) Cable television. (b) The fixed telephone system.

are, the more competition there is for bandwidth. The telephone system does not have this particular property: downloading a large file over an ADSL line does not reduce your neighbor's bandwidth. On the other hand, the bandwidth of coax is much higher than that of twisted pairs, so you can get lucky if your neighbors do not use the Internet much.

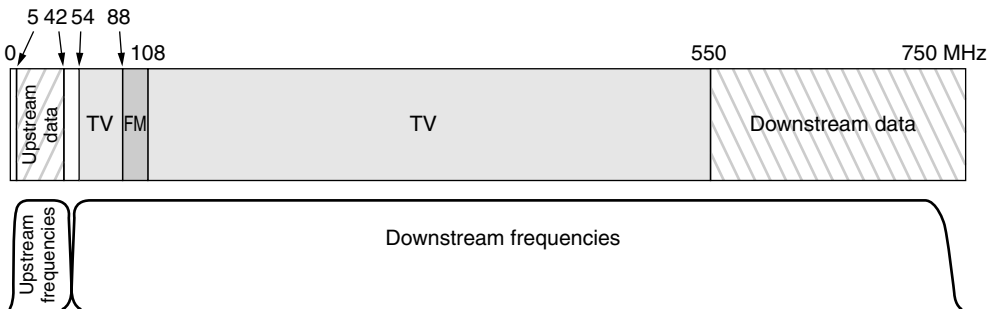
The way the cable industry has tackled this problem is to split up long cables and connect each one directly to a fiber node. The bandwidth from the headend to each fiber node is effectively infinite, so as long as there are not too many subscribers on each cable segment, the amount of traffic is manageable. Typical

cables nowadays have 500–2000 houses, but as more and more people subscribe to Internet over cable, the load may become too great, requiring more splitting and more fiber nodes.

### 2.8.3 Spectrum Allocation

Throwing off all the TV channels and using the cable infrastructure strictly for Internet access would probably generate a fair number of irate customers, so cable companies are hesitant to do this. Furthermore, most cities heavily regulate what is on the cable, so the cable operators would not be allowed to do this even if they really wanted to. As a consequence, they needed to find a way to have television and Internet peacefully coexist on the same cable.

The solution is to build on frequency division multiplexing. Cable television channels in North America occupy the 54–550 MHz region (except for FM radio, from 88 to 108 MHz). These channels are 6-MHz wide, including guard bands, and can carry one traditional analog television channel or several digital television channels. In Europe the low end is usually 65 MHz and the channels are 6–8 MHz wide for the higher resolution required by PAL and SECAM, but otherwise the allocation scheme is similar. The low part of the band is not used. Modern cables can also operate well above 550 MHz, often at up to 750 MHz or more. The solution chosen was to introduce upstream channels in the 5–42 MHz band (slightly higher in Europe) and use the frequencies at the high end for the downstream signals. The cable spectrum is illustrated in Fig. 2-52.



**Figure 2-52.** Frequency allocation in a typical cable TV system used for Internet access.

Note that since the television signals are all downstream, it is possible to use upstream amplifiers that work only in the 5–42 MHz region and downstream amplifiers that work only at 54 MHz and up, as shown in the figure. Thus, we get an asymmetry in the upstream and downstream bandwidths because more spectrum is available above television than below it. On the other hand, most users want more downstream traffic, so cable operators are not unhappy with this fact

of life. As we saw earlier, telephone companies usually offer an asymmetric DSL service, even though they have no technical reason for doing so.

In addition to upgrading the amplifiers, the operator has to upgrade the headend, too, from a dumb amplifier to an intelligent digital computer system with a high-bandwidth fiber interface to an ISP. Often the name gets upgraded as well, from “headend” to **CMTS (Cable Modem Termination System)**. In the following text, we will refrain from doing a name upgrade and stick with the traditional “headend.”

## 2.8.4 Cable Modems

Internet access requires a cable modem, a device that has two interfaces on it: one to the computer and one to the cable network. In the early years of cable Internet, each operator had a proprietary cable modem, which was installed by a cable company technician. However, it soon became apparent that an open standard would create a competitive cable modem market and drive down prices, thus encouraging use of the service. Furthermore, having the customers buy cable modems in stores and install them themselves (as they do with wireless access points) would eliminate the dreaded truck rolls.

Consequently, the larger cable operators teamed up with a company called CableLabs to produce a cable modem standard and to test products for compliance. This standard, called **DOCSIS (Data Over Cable Service Interface Specification)**, has mostly replaced proprietary modems. DOCSIS version 1.0 came out in 1997, and was soon followed by DOCSIS 2.0 in 2001. It increased upstream rates to better support symmetric services such as IP telephony. The most recent version of the standard is DOCSIS 3.0, which came out in 2006. It uses more bandwidth to increase rates in both directions. The European version of these standards is called **EuroDOCSIS**. Not all cable operators like the idea of a standard, however, since many of them were making good money leasing their modems to their captive customers. An open standard with dozens of manufacturers selling cable modems in stores ends this lucrative practice.

The modem-to-computer interface is straightforward. It is normally Ethernet, or occasionally USB. The other end is more complicated as it uses all of FDM, TDM, and CDMA to share the bandwidth of the cable between subscribers.

When a cable modem is plugged in and powered up, it scans the downstream channels looking for a special packet periodically put out by the headend to provide system parameters to modems that have just come online. Upon finding this packet, the new modem announces its presence on one of the upstream channels. The headend responds by assigning the modem to its upstream and downstream channels. These assignments can be changed later if the headend deems it necessary to balance the load.

The use of 6-MHz or 8-MHz channels is the FDM part. Each cable modem sends data on one upstream and one downstream channel, or multiple channels

under DOCSIS 3.0. The usual scheme is to take each 6 (or 8) MHz downstream channel and modulate it with QAM-64 or, if the cable quality is exceptionally good, QAM-256. With a 6-MHz channel and QAM-64, we get about 36 Mbps. When the overhead is subtracted, the net payload is about 27 Mbps. With QAM-256, the net payload is about 39 Mbps. The European values are 1/3 larger.

For upstream, there is more RF noise because the system was not originally designed for data, and noise from multiple subscribers is funneled to the headend, so a more conservative scheme is used. This ranges from QPSK to QAM-128, where some of the symbols are used for error protection with Trellis Coded Modulation. With fewer bits per symbol on the upstream, the asymmetry between upstream and downstream rates is much more than suggested by Fig. 2-52.

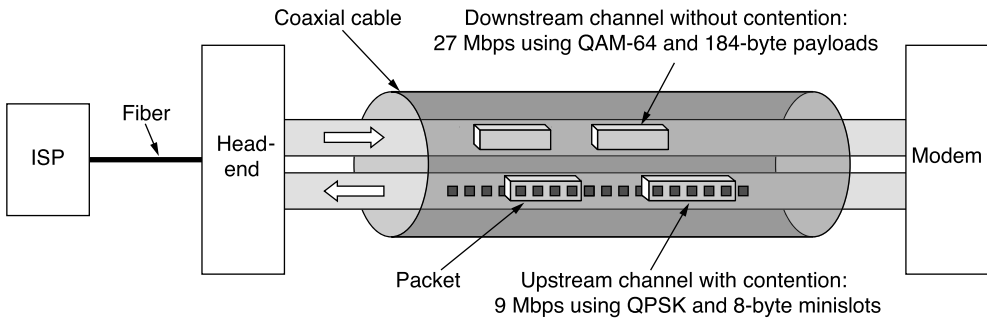
TDM is then used to share bandwidth on the upstream across multiple subscribers. Otherwise their transmissions would collide at the headend. Time is divided into **minislots** and different subscribers send in different minislots. To make this work, the modem determines its distance from the headend by sending it a special packet and seeing how long it takes to get the response. This process is called **ranging**. It is important for the modem to know its distance to get the timing right. Each upstream packet must fit in one or more consecutive minislots at the headend when it is received. The headend announces the start of a new round of minislots periodically, but the starting gun is not heard at all modems simultaneously due to the propagation time down the cable. By knowing how far it is from the headend, each modem can compute how long ago the first minislot really started. Minislot length is network dependent. A typical payload is 8 bytes.

During initialization, the headend assigns each modem to a minislot to use for requesting upstream bandwidth. When a computer wants to send a packet, it transfers the packet to the modem, which then requests the necessary number of minislots for it. If the request is accepted, the headend puts an acknowledgement on the downstream channel telling the modem which minislots have been reserved for its packet. The packet is then sent, starting in the minislot allocated to it. Additional packets can be requested using a field in the header.

As a rule, multiple modems will be assigned the same minislot, which leads to contention. Two different possibilities exist for dealing with it. The first is that CDMA is used to share the minislot between subscribers. This solves the contention problem because all subscribers with a CDMA code sequence can send at the same time, albeit at a reduced rate. The second option is that CDMA is not used, in which case there may be no acknowledgement to the request because of a collision. In this case, the modem just waits a random time and tries again. After each successive failure, the randomization time is doubled. (For readers already somewhat familiar with networking, this algorithm is just slotted ALOHA with binary exponential backoff. Ethernet cannot be used on cable because stations cannot sense the medium. We will come back to these issues in Chap. 4.)

The downstream channels are managed differently from the upstream channels. For starters, there is only one sender (the headend), so there is no contention

and no need for minislots, which is actually just statistical time division multiplexing. For another, the amount of traffic downstream is usually much larger than upstream, so a fixed packet size of 204 bytes is used. Part of that is a Reed-Solomon error-correcting code and some other overhead, leaving a user payload of 184 bytes. These numbers were chosen for compatibility with digital television using MPEG-2, so the TV and downstream data channels are formatted the same way. Logically, the connections are as depicted in Fig. 2-53.



**Figure 2-53.** Typical details of the upstream and downstream channels in North America.

### 2.8.5 ADSL Versus Cable

Which is better, ADSL or cable? That is like asking which operating system is better. Or which language is better. Or which religion. Which answer you get depends on whom you ask. Let us compare ADSL and cable on a few points. Both use fiber in the backbone, but they differ on the edge. Cable uses coax; ADSL uses twisted pair. The theoretical carrying capacity of coax is hundreds of times more than twisted pair. However, the full capacity of the cable is not available for data users because much of the cable's bandwidth is wasted on useless stuff such as television programs.

In practice, it is hard to generalize about effective capacity. ADSL providers give specific statements about the bandwidth (e.g., 1 Mbps downstream, 256 kbps upstream) and generally achieve about 80% of it consistently. Cable providers may artificially cap the bandwidth to each user to help them make performance predictions, but they cannot really give guarantees because the effective capacity depends on how many people are currently active on the user's cable segment. Sometimes it may be better than ADSL and sometimes it may be worse. What can be annoying, though, is the unpredictability. Having great service one minute does not guarantee great service the next minute since the biggest bandwidth hog in town may have just turned on his computer.



As an ADSL system acquires more users, their increasing numbers have little effect on existing users, since each user has a dedicated connection. With cable, as more subscribers sign up for Internet service, performance for existing users will drop. The only cure is for the cable operator to split busy cables and connect each one to a fiber node directly. Doing so costs time and money, so there are business pressures to avoid it.

As an aside, we have already studied another system with a shared channel like cable: the mobile telephone system. Here, too, a group of users—we could call them cellmates—share a fixed amount of bandwidth. For voice traffic, which is fairly smooth, the bandwidth is rigidly divided in fixed chunks among the active users using FDM and TDM. But for data traffic, this rigid division is very inefficient because data users are frequently idle, in which case their reserved bandwidth is wasted. As with cable, a more dynamic means is used to allocate the shared bandwidth.

Availability is an issue on which ADSL and cable differ. Everyone has a telephone, but not all users are close enough to their end offices to get ADSL. On the other hand, not everyone has cable, but if you do have cable and the company provides Internet access, you can get it. Distance to the fiber node or headend is not an issue. It is also worth noting that since cable started out as a television distribution medium, few businesses have it.

Being a point-to-point medium, ADSL is inherently more secure than cable. Any cable user can easily read all the packets going down the cable. For this reason, any decent cable provider will encrypt all traffic in both directions. Nevertheless, having your neighbor get your encrypted messages is still less secure than having him not get anything at all.

The telephone system is generally more reliable than cable. For example, it has backup power and continues to work normally even during a power outage. With cable, if the power to any amplifier along the chain fails, all downstream users are cut off instantly.

Finally, most ADSL providers offer a choice of ISPs. Sometimes they are even required to do so by law. Such is not always the case with cable operators.

The conclusion is that ADSL and cable are much more alike than they are different. They offer comparable service and, as competition between them heats up, probably comparable prices.

## 2.9 SUMMARY

The physical layer is the basis of all networks. Nature imposes two fundamental limits on all channels, and these determine their bandwidth. These limits are the Nyquist limit, which deals with noiseless channels, and the Shannon limit, which deals with noisy channels.