

Qode

Customer Complaints

Data for the month end –

January 2025

Sr. No.	Received from	Pending at the end of last month	Received	Resolved	Total Pending	Pending complaints > 3 months	Average Resolution time (in days)
1	Directly from Investor	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by a total number of complaints resolved in the current month.

The trend of monthly disposal of complaints.

Sr. No.	Month	Carried forward from the previous month	Received	Resolved*	Pending#
1	June, 2024	0	0	0	0
2	July, 2024	0	0	0	0
3	August, 2024	0	0	0	0
4	September, 2024	0	0	0	0
5	October, 2024	0	0	0	0
6	November, 2024	0	0	0	0
7	December, 2024	0	0	0	0
8	January, 2025	0	0	0	0
	Grand Total	0	0	0	0

*Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as of the last day of the month.

The trend of annual disposal of complaints

Sr No.	Year	Carried forward from previous year	Received	Resolved**	Pending###
1	2022-23	0	0	0	0
2	2023-24	0	0	0	0
3	2024-25	0	0	0	0
	Grand Total	0	0	0	0

** Inclusive of complaints of previous years resolved in the current year.

Inclusive of complaints pending as of the last day of the year.