

Matt A. Porter

Technologist • Service-Disabled Veteran

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Hiring Committee

October 20, 2025

PROJECT ACCESS NORTHWEST

REMOTE / SPOKANE, WA

Application for Health Plan Navigator Specialist / Care Coordinator II

Dear Hiring Committee,

It is a pleasure to apply for the **Health Plan Navigator Specialist / Care Coordinator II** position with Project Access Northwest. My career has centered on expanding healthcare access through service coordination, outreach, and data-driven innovation. I believe this role directly aligns with both my professional experience and lifelong commitment to improving equitable healthcare across Washington.

My multidisciplinary background integrates medical, technological, and organizational leadership. As the founder of Qompass AI, I lead initiatives that combine health education and analytics to empower quality AI adoption at the intersection of healthcare and education. At Washington State University's Elson S. Floyd College of Medicine, I co-founded a mentorship and outreach network that supported over 8,000 youth and community members, and built an AI-enabled, knowledge-management platform adopted college-wide.

Previously, as an Army Intelligence Officer, I learned to manage data integrity, coordinate with multi-agency teams, and handle confidential skills directly applicable to client tracking, billing, and HIPAA-compliant correspondence required for this role.

I bring a practical understanding of how medical, civic, and technological systems interface. Through work with underserved clinics such as Project Access, I helped patients navigate referrals, insurance application, and transportation barriers — mirroring the task scope of this position.

My certifications in HIPAA compliance, emergency medical services, and data management complement your program's focus on accurate and accessible care.

The mission of Project Access Northwest — *connecting people with specialty and affordable care* — resonates deeply with my professional values. Your emphasis on proactive plan monitoring, relationship-building, and compassionate communication reflects how I approach my work.

Respectfully,

Matthew A. Porter