Quinton Parks

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Education

University of Alabama at Birmingham   Birmingham, AL

Bachelor of Science in Mathematics | Magna Cum Laude | Phi Kappa Phi Honor Society   2021

Technical Projects

Issue Tracking Application | https://issuetracker.tech

Project management tool to record and organize an organization's projects, issue tickets, and users.   06/2022

- Designed responsive and intuitive user interface using React and Material UI to support desktop and mobile experiences.
- Created NodeJS backend with Express.JS server to serve data from MySQL relational database.
- Implemented log-in sessions with authenticated API calls using JSON web tokens and local storage.

Recall IT Application

Recall Search Application designed to efficiently search for both recent and desired recalled items.   05/2022

- Collaboratively worked with a five-person team to develop application; led backend team and activities.
- Created NodeJS backend with Express.JS server to serve data from MySQL relational database.
- Implemented Rest API/Routes for CRUD and third-party API to retrieve recall data; conducted API testing using Postman.
- Integrated social media sharing functionality to enable users to share important recalls across social channels.

Experience

Kohl's   Birmingham, AL
Operation's Associate   09/2021 – 02/2022

- Helped an average of 35 customers daily, building a robust customer base through product guidance, issue resolution, and opening new accounts.
- Bolstered order fulfillment, restocking, and cash register operations, consequently increasing productivity.
- Exhibited exemplary customer service skills; recognized by store management with the Holiday Hero Award for job performance and customer service during the holiday season.

Parcla   Birmingham, AL
Proprietor   01/2019 – 02/2022

- Accelerated overall business success through improving marketing, bolstering customer experience, and adapting to market needs. Additionally, accelerated business success increased revenue by 20% gross profit year over year.
- Organized workflows, team scheduling, and customer bookings with Microsoft Excel to meet any daily demand.
- Provided professional lawn maintenance services, performed general equipment maintenance, and cultivated excellent customer relationships.

Technical Skills

- Languages: HTML, CSS, SCSS JavaScript
- Framework and Libraries: React.JS, Bootstrap, Node.JS, Express.JS, jQuery, Material UI
- Database: MySQL
- Additional Skills: MS Office, Git, Oath/JWT, Jest, Agile, Scrum, OOP, Visual Studio Code

Certifications

- Innovate Birmingham - UAB School of Business | Certificate of Full Stack Web Development   4/2022
- AIDT- Alabama Department of Commerce – Certificate of Leadership One Skills   4/2022
- Registered Scrum Master (RSM)   5/2022
- Registered Product Owner (RPO)   5/2022