

## **Max Smith**

📍 Revere, MA 02151

✉️ maxsmith33417@gmail.com | 📞 [please email me for phone number]

✅ Availability; Full-time or part-time | Weekend, holiday, and evenings available

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## ***About me***

I am a reliable and driven customer service professional with hands-on experience in fast-paced retail, food service, and warehouse environments. As well as skilled in multitasking, team collaboration, and providing exceptional service. Known for my strong work ethic, attention to detail, and a calm, efficient approach under pressure. Seeking for opportunities to contribute to a dynamic team and grow within the company.

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## **Work Experience**

### **Crew Member**

**AMC Theatres – Revere, MA**

*January 2024 – March 2025*

- Delivered excellent customer service across multiple departments including ticket sales, concessions, ushering, and kitchen prep
- Operated cash register and handled high volume transactions with accuracy and speed
- Maintained cleanliness and organization of work areas to meet company standards
- Supported team operations during busy showtimes and special events

### **Warehouse Associate**

**Amazon – Revere, MA**

*October 2023 – April 2024*

- Picked, packed, and sorted merchandise with precision and attention to safety standards
- Met strict daily quotas and deadlines in a fast pace fulfillment center
- Used handheld scanners and inventory tracking systems

## **Barista**

### **Starbucks – Revere, MA**

*March 2023 – September 2023*

- Prepared handcrafted beverages and maintained quality and speed during peak hours
  - Provided friendly, efficient service and resolved customer concerns quickly
  - Followed food safety procedures and maintained a clean, organized work area
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## **Education**

### **High School Equivalency (HiSET)**

*Passed all required sections*

- Equivalent to a high school diploma
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## **Skills**

- Customer Service & Communication
  - POS Systems & Cash Handling
  - Food & Beverage Preparation
  - Retail Sales & Merchandising
  - Fast-Paced Multitasking
  - Inventory & Stock Management
  - Cleaning & Sanitation Procedures
  - Teamwork & Reliability
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## **Additional Experience**

- Busser & Kitchen Assistant (Informal roles)
  - Experience with food production and retail display
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