

## Quinton Ulysses Pedrick

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<https://qpedrick.github.io/portfolio/>

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### Career Objective:

Accomplished hotel professional with leadership experience seeking an opportunity in full stack development by combining my previous experience as a hospitality team leader with technical skills learned at Eleven Fifty Academy

### Certifications & Education:

#### Certifications:

- Certified Internet Web Professional (CIW) Javascript Specialist
- Certified Internet Web Professional (CIW) HTML5 and CSS3 Specialist

#### Education:

- **Purdue University - August '14- December '17**
  - Studied Plant Genetics, Breeding, and Biotechnology then transferred to Agricultural Economics. Laid a solid foundation for continued educational pursuits.
- **Eleven Fifty Academy Full Stack Web Development Bootcamp - January '20**
  - 12-week immersive learning program for Web Development taught through 560+ hours of industry-guided curriculum and an additional 200+ hours of hands-on training building and maintaining websites, the development lifecycle, and working remotely with a team.
- **Indiana University Purdue University at Indianapolis - Computer Science BS - August '23 - May '25**
  - Building upon skills learned at Eleven Fifty, seeking a more complete knowledge of computer science as a whole while using previous experience at Purdue University to guide me in projects surrounding food security and production.

### Technical Skills & Competencies:

#### Technical Skills:

- HTML, CSS
- JavaScript, React
- Apple & Window Ecosystem Applications

#### Competencies:

- Customer Support via phone, email, in person
- Deescalation and active listening
- Documenting service requests

### Professional Experience

#### Instructional Specialist - Full Stack Flex Bootcamp

##### edX - Remote - Jan 2023 — Current

- Provide students with an exceptional educational experience through thoughtful, leading questions that allow them to discover answers by their own thought process.
- Collaborate with colleagues to determine best practices to assist our students and encourage cooperation.

#### Produce Team Member

##### Whole Foods Market 86th Street - Indianapolis, IN, June 2021 — August 2021

- Created diversified revenue streams from non optimal fruit and vegetables into value added products.
- Managed time and effort by keeping the highest volume, most profitable items at a sustainable stock level.

#### Front Desk Manager & Operations Manager

##### Fairfield Inn and Suites by Marriott, November 2019 — March 2021

- Immersed myself in all aspects of hotel operations, entered as a front desk associate gradually training and advancing in varying shift and operational duties while working towards becoming the Operations Manager.
- Learned all associated policies and procedures relating to the Marriott Brand and their standards conveying the information to other team members to produce the best environment for guests and employees alike.
- Specialized in forming guest relationships by creating a curated experience for each and mitigating negative experiences through active listening and cooperative problem solving.

#### Front Desk Manager & Interim Assistant General Manager

##### Hilton Garden Inn, Benton Harbor, MI, January 2020 — June 2020

- Assisted in the transitionary period preceded by a full management and team exodus by evaluating current operations, finding new team members, and teaching a new set of operational Brand Standards.
- Delved into the previous Sales, Front Desk, Restaurant, and Financial departments documenting my findings to continue operations uninterrupted and optimize procedures for the future.