



AmTrust North America
An AmTrust Financial Company

January 9, 2019

Mr. Dong
900 High School Way Apt. 2109
Mountain View, CA 94041

RE: Our Claim Number: 3035870-2
Our Alleged Insured: Maniglia Landscaping
Underwriting Co: Wesco Insurance Company
Claimant: Dong
Date of Loss: January 7, 2019

Dear Sir/Madam,

We have received notice of a claim in connection with the above-captioned matter. Please contact me to discuss the above accident.

Our obligation is to fairly and accurately resolve claims. As a party to an accident, you have a responsibility to lessen the extent of any potential damages. An expense that could result from an accident is storage charges that may be incurred if your vehicle is disabled. We strongly suggest you mitigate your loss by moving your vehicle to a safe, cost-free storage location or contacting your insurance company so they may handle the damages to your vehicle.

If you have collision coverage on your insurance policy, you have the option to report this claim to your insurance company to avoid any delays in the repairs of your vehicle. If no action is taken to limit your loss, we may not be responsible for these or additional charges you may incur.

This will also confirm our procedures should you require a rental car. You will be reimbursed for reasonable rental car expenses only if coverage is confirmed and liability is determined to be adverse to our insured. We will not be responsible for mileage, gas, or drop fees and insurance charges.

In addition, this letter is to inform you, that there is a Three-year statute of limitation from the date of loss for property damage claims and a Two year statute of limitation from the date of loss for bodily injury claims.

Sincerely,

AmTrust North America, Inc.

P.O. Box 89404 · Cleveland, OH 44101-6404 · (858)385-4040 · Fax: (216)643-5500

January 9, 2019

Parul Shah

Parul Shah
Claims Examiner II
Direct: (949)313-3958
Fax: (216)643-5000

AmTrust North America, Inc.

P.O. Box 89404 · Cleveland, OH 44101-6404 · (858)385-4040 · Fax: (216)643-5500



Toll Free: (800) 435-7764
Email: suclaim@farmersinsurance.com
National Document Center
P.O. Box 36892
Oklahoma City, OK 73126-8992
Fax: (877) 217-4389



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01/29/2019

Dongdong Li
900 High School Way Apt 2109
Mtn Vw, CA 94041

RE:

Insured: Dongdong Li
Claim number: 099 SUB 5006817318-1
Policy number: 0199901268
Date of loss: 01/07/2019
Subject: Subrogation Opened

Dear Dongdong Li:

Thank you for choosing us to provide for your insurance needs. We value you as a customer and appreciate the opportunity to be of service.

Your claim has been referred to the Subrogation Department. Our role is to review the facts of your claim and determine if there is a responsible party from whom we can attempt to recover any payments made for your damages.

Our records show that your deductible has been waived as you were not at fault for the loss. If you have any out of pocket expenses related to the loss, please contact us as soon as possible. If you should receive a deductible check from the responsible party, please do not cash the check as your deductible has been waived.

We will serve as your advocate throughout the recovery process. In the meantime, please do not hesitate to either call or email me with any questions or concerns you may have.

Sincerely,

A handwritten signature in black ink that appears to read "Stephen Herrick".

Stephen Herrick
Auto Subrogation Representative
Farmers Insurance Exchange
616-974-7518
stephen.herrick@farmersinsurance.com



February 20, 2019

Toll Free: (800) 435-7764
Email: myclaim@farmersinsurance.com
National Document Center
P.O. Box 268992
Oklahoma City, OK 73126-8992
Fax: (877) 217-1389

DONGDONG LI
900 HIGH SCHOOL WAY APT 2109
MTN VW CA 94041

RE: Insured: Dongdong Li
Claim Unit Number: 5006817318-1-3
Policy Number: 0199901268
Loss Date: 01/07/2019
Subject: Deductible return

Dear DONGDONG LI:

We are writing to inform you that the Responsible Party Carrier approved and sent us a payment as reimbursement of your out of pocket expenses.

Enclosed is a check in the amount of \$24.97.

For your records, below is the most current contact information we have for the Responsible Party Carrier:

Carrier:
Contact:
Phone Num
Claim Num

Please do not hesitate to call me at (616) 974-7518 or (800) 435-7764 or email me if you have any questions or concerns.

Farmers Insurance Exchange

Athens

Stephen Herrick
Subrogation Representative
stephen.herrick@farmersinsurance.com
(616) 974-7518

Check(s): 1623005416



Subrogation/Salvage Center of Excellence
P.O. Box 268992
Oklahoma City, OK 73126-8992

February 20, 2019

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DONGDONG LI
900 HIGH SCHOOL WAY APT 2109
MTN VW CA 94041

A QR code located in the top right corner of the page.

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January 25, 2019

National Document Center
P.O. Box 268994
Oklahoma City, OK 73126-8

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DONGDONG LI
900 HIGH SCHOOL WAY APT 2109
MTN VW CA 94041

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Toll Free: (800) 435-7764
Email: myclaim@farmersinsurance.com
National Document Center
P.O. Box 268994
Oklahoma City, OK 73126-8994
Fax: (877) 217-1389

January 25, 2019

DONGDONG LI
900 HIGH SCHOOL WAY APT 2109
MTN VW CA 94041

RE: Insured: Dongdong Li
Claim Unit Number: 5006817318-1-1
Policy Number: 0199901268
Loss Date: 01/07/2019
Subject: Settlement Letter

Dear Mr. Li:

Thank you for choosing us to provide for your insurance needs. We value you as a customer and appreciate the opportunity to be of service. We've enclosed the damage estimate for your 2016 MAZDA 6 4D 2WD SPORT based on our review. We also enclosed the \$1,381.10 payment. This amount represents full payment for your vehicle damages based on the estimate minus your co deductible.

When you decide to repair your vehicle, give the enclosed estimate to your repair facility. If additional items are needed to complete the repairs, your shop can contact Taylor Foltz at (623) 232-6538, or email supplements to myclaim@farmersinsurance.com. A reinspection may be necessary. All supplements must be approved by a claims representative before repairs are completed.

If you have any questions or concerns, call me at (623) 232-6538. My scheduled office hours are Monday through Friday from 8:00 a.m. to 5:00 p.m. Mountain Time.

We encourage you to visit www.farmers.com to learn more about our self-service options available to you; including the ability to view your claim status, upload documents and photos and find local service providers.

Thank you.

Farmers Insurance Exchange

Taylor Foltz
Claims Representative
taylor.foltz@farmersinsurance.com
(623) 232-6538

Check(s): 1622764519

Enclosure(s):

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Estimate -



THE REPAIR PROCESS

Frequently Asked Questions

- Q. How will my estimate be prepared?**
- A. Estimates are prepared using a computerized estimating database. The database accounts for the damage to your vehicle, and the parts and labor needed to properly repair it. We will work with your repair facility to ensure all loss related damages to your vehicle are included on the estimate and repaired.
- Q. Once you provide me with an estimate, what should I do next?**
- A. To experience an efficient repair process, please inform your repair facility that we have prepared and/or approved an estimate for your vehicle repairs. Before repairs begin, please give this estimate to the repair facility who will use the estimate to order necessary parts and facilitate the repairs.
- Q. What if the repair facility finds additional damage that is not listed on the estimate?**
- A. During the repair, additional accident related damages not included on our original estimate may be found. In this event, the repair facility will contact us and our representatives will work with the facility to address any supplemental damages. If supplemental damages are added to your estimate, we will provide you an updated copy of the estimate and issue additional payments as necessary.
- Q. You have specified replacement parts on my vehicle. Do they come with a warranty?**
- A. Our written warranty for the quality replacement parts is printed on the estimate we provide you. Additionally, all recycled and reconditioned parts utilized in repairs are expected to be in as good or better conditions as the parts they are replacing. Any part specified from a vehicle manufacturer has a warranty from that manufacturer. Should any concerns with parts arise, we will work directly with the repair facility to find a resolution.
- Q. Can I cash the check you provided to me with the estimate?**
- A. Once repairs are completed, you will need to pay the repair facility with the funds from any settlement check(s) we have sent to you. It is your responsibility to pay the repair facility for any applicable deductible and any other charges that are outlined on your estimate.
- Q. Do I get a rental car? How long can I use this vehicle?**
- A. Customers who qualify for substitute transportation may pick up a rental vehicle once the repair facility is fully prepared to begin repairs. If we provide substitute transportation for your claim, a rental vehicle may be obtained for the estimated days necessary to complete the repairs to your vehicle. "Estimated days to repair" is a reasonable and fair calculation for a repair facility to complete the required repairs. The rental must be returned once the repairs are completed. Rental extensions may be granted in the event that supplemental damages are discovered. Unnecessary delays may not qualify for rental extensions. Your claims representative will provide you with the amount of rental coverage available.
- Q. Once I have dropped off the vehicle, what should I do then?**
- A. Please keep in contact with your repair facility throughout the repair process. Ask for frequent updates to ensure that your vehicle will be completed in a timely manner. Should you have any questions, comments, or concerns, please contact your claims representative.
- Q. How am I reimbursed for my deductible?**
- A. If you are our policyholder, and if we determine that another party is responsible for your damages, Farmers® will seek reimbursement from the responsible party. The recovery process, known as subrogation, varies greatly, ranging from 45 days to a year and longer in some cases.



FARMERS INSURANCE EXCHANGE

CALIF CENTRAL 90001-94705

2423 Gelena Avenue

Simi Valley, CA 93065

Phone: (805) 581-3922

Fax: (805) 527-7532

Claim #: :

5006817318-1-1

Workfile ID:

895439fe

Supplement of Record 1 Summary

Written By: JOSEPH WEST, 1/24/2019 3:04:44 PM

Adjuster: WEST, JOSEPH, (405) 782-5476 Business

Insured:	DONGDONG LI	Owner Policy #:	0199901268	Claim #:	5006817318-1-1
Type of Loss:	COLL1 - MD	Date of Loss:	01/07/2019 09:00 AM	Days to Repair:	4
Point of Impact:	06 Rear	Deductible:	1000.00		

Owner (Insured):	Inspection Location:	Appraiser Information:	Repair Facility:
DONGDONG LI 900 HIGH SCHOOL WAY APT 2109 MTN VW, CA 94041 (316) 789-6111 Cellular qqlddg@gmail.com	CALIBER - MOUNTAIN VIEW 177 E. EVELYN AVENUE MOUNTAIN VIEW, CA 94041 Repair Facility (650) 965-1440 Business	(405) 782-6475	CALIBER - MOUNTAIN VIEW 177 E. EVELYN AVENUE MOUNTAIN VIEW, CA 94041 (650) 965-1440 Business (650) 965-0228 Fax 330728858 Federal ID

VEHICLE

2016 MAZD 6 i Sport Automatic 4D SED 4-2.5L Gasoline Gasoline Direct Injection Snowflake Pearl Tric

VIN:	JM1GJ1U57G1455326	Production Date:	10/2015	Interior Color:	
License:	7PFU280	Odometer:	20147	Exterior Color:	Snowflake Pearl Tric
State:	CA	Condition:	Good		

TRANSMISSION	CONVENIENCE	Stereo	Cloth Seats
Automatic Transmission	Air Conditioning	Search/Seek	Bucket Seats
POWER	Intermittent Wipers	CD Player	Reclining/Lounge Seats
Power Steering	Tilt Wheel	Auxiliary Audio Connection	WHEELS
Power Brakes	Cruise Control	SAFETY	Aluminum/Alloy Wheels
Power Windows	Rear Defogger	Drivers Side Air Bag	PAINT
Power Locks	Keyless Entry	Passenger Air Bag	Three Stage Paint
Power Mirrors	Steering Wheel Touch Controls	Anti-Lock Brakes (4)	OTHER
DECOR	Telescopic Wheel	4 Wheel Disc Brakes	Traction Control
Dual Mirrors	Backup Camera w/ Parking Sensors	Front Side Impact Air Bags	Stability Control
Tinted Glass	RADIO	Head/Curtain Air Bags	Signal Integrated Mirrors
Console/Storage	AM Radio	Hands Free Device	Power Trunk/Gate Release
Overhead Console	FM Radio	SEATS	

Supplement of Record 1 Summary

2016 MAZD 6 i Sport Automatic 4D SED 4-2.5L Gasoline Gasoline Direct Injection Snowflake Pearl Tric

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		REAR BUMPER					
2		O/H rear bumper			1.6		
3	** <>	Repl Non OEM CAPA Bumper cover	MA1100211C	1	<u>290.23</u>	Incl.	3.0
		NOTE: Time is after tail lamp assemblies are removed					
4		Add for Three Stage					2.1
5	R&I	RT Reflector	D350515M0E			Incl.	
6	R&I	LT Reflector	D350515L0E			Incl.	
7	Repl	RT Tow eye cap snowflake white pearl	G4YL50EK164	1	8.46		0.2
8		Add for Three Stage					0.1
9	Repl	LT Tow eye cap snowflake white pearl	G4YL50EL164	1	8.46		0.2
10		Add for Three Stage					0.1
11		REAR LAMPS					
12	R&I	RT Tail lamp assy	GMN351150B		0.3		
13	R&I	LT Tail lamp assy	GMN351160B		0.3		
14	#	Flex Additive		1	3.00 T		
15		OTHER CHARGES					
16	#	E.P.C.		1	3.00		
			SUBTOTALS		313.15	2.2	5.7

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			307.15
Body Labor	2.2 hrs	@ \$ 96.26 /hr	211.77
Paint Labor	5.7 hrs	@ \$ 96.26 /hr	548.68
Paint Supplies	5.7 hrs	@ \$ 45.00 /hr	256.50
Miscellaneous			3.00
Other Charges			3.00
Subtotal			1,330.10
Sales Tax	\$ 566.65	@ 9.0000 %	51.00
Total Cost of Repairs			1,381.10
Deductible			1,000.00
Total Adjustments			1,000.00
Net Cost of Repairs			381.10



Supplement of Record 1 Summary

2016 MAZD 6 i Sport Automatic 4D SED 4-2.5L Gasoline Gasoline Direct Injection Snowflake Pearl Tric

RATE CHANGES

Body Labor	(Est)	2.2 hrs	@	\$ 18.26 /hr	(78.00	to	96.26)	=	40.17
Paint Labor	(Est)	5.7 hrs	@	\$ 18.26 /hr	(78.00	to	96.26)	=	104.08
Paint Supplies	(Est)	5.7 hrs	@	\$ 10.00 /hr	(35.00	to	45.00)	=	57.00

TOTALS SUMMARY

Category	Basis	Rate	Cost \$
Parts			0.00
Additional Supplement Labor			144.25
Additional Supplement Materials/Supplies			57.00
Subtotal			201.25
Sales Tax	\$ 57.00	@ 9.0000 %	5.13
Total Supplement Amount			206.38
NET COST OF SUPPLEMENT			206.38

CUMULATIVE EFFECTS OF SUPPLEMENT(S)

Estimate	1,174.72	Cindy Llamas
Supplement S01	206.38	JOSEPH WEST
Workfile Total:	\$ 1,381.10	
TOTAL ADJUSTMENTS:	\$ 1,000.00	
NET COST OF REPAIRS:	\$ 381.10	

Supplement of Record 1 Summary

2016 MAZD 6 i Sport Automatic 4D SED 4-2.5L Gasoline Gasoline Direct Injection Snowflake Pearl Tric

THIS REPAIR ESTIMATE MAY SPECIFY THE USE OF QUALITY REPLACEMENT PARTS. QUALITY REPLACEMENT PARTS ARE PARTS NOT MANUFACTURED BY OR FOR THE ORIGINAL EQUIPMENT MANUFACTURER. YOUR INSURANCE COMPANY WILL STAND BEHIND THE QUALITY REPLACEMENT PARTS SPECIFIED ON THIS ESTIMATE AND USED IN THE REPAIR OF YOUR VEHICLE, FOR AS LONG AS YOU OWN/LEASE THE VEHICLE. YOUR INSURANCE COMPANY WARRANTS THESE PARTS ARE OF LIKE KIND, QUALITY, FIT AND PERFORMANCE TO PARTS MANUFACTURED BY OR FOR THE ORIGINAL EQUIPMENT MANUFACTURER.

THIS WARRANTY EXCLUSIVELY COVERS LOSS OR DAMAGE THAT IS RELATED TO DEFECTS IN THE QUALITY REPLACEMENT PART. THIS WARRANTY DOES NOT COVER DAMAGE OR PART FAILURE DUE TO IMPROPER INSTALLATION, MISUSE, NEGLECT, ABUSE, IMPROPER MAINTENANCE, ABNORMAL OPERATION, OR NORMAL WEAR AND TEAR.

SHOULD A SUPPLIER OF A PART SPECIFIED IN THE REPAIR ESTIMATE, OR THE REPAIR FACILITY THAT PERFORMS THE REPAIR ON YOUR VEHICLE, BE UNABLE TO RESOLVE A LEGITIMATE COMPLAINT ABOUT THE QUALITY REPLACEMENT PART USED IN THE REPAIR, YOUR INSURANCE COMPANY WILL MAKE EVERY EFFORT TO SEE THAT THE PROBLEM IS CORRECTED.

THIS QUALITY REPLACEMENT PARTS WARRANTY AND ANY REPRESENTATIONS MADE HEREIN ARE NON-TRANSFERABLE AND EXTEND ONLY TO THE PARTY OWNING/LEASING THE VEHICLE AT THE TIME OF THE REPAIR. FOR ASSISTANCE, PLEASE CONTACT YOUR INSURANCE COMPANY'S NEAREST CLAIM DEPARTMENT OFFICE.

As the vehicle owner, the final choice as to which parts will actually be used in the repairs is yours. If you prefer parts other than those included on the estimate, you should notify your repair facility. Should the use of those other parts increase the repair cost, you will be expected to pay the difference.

DISCLAIMER:

ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT INSURANCE CLAIM FOR THE PAYMENT OF A LOSS MAY BE GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN STATE PRISON.

THE LABOR AND TAX RATES USED WERE DETERMINED BY THE VEHICLE INSPECTION LOCATION UNLESS THE REPAIR FACILITY WAS KNOWN AT THE TIME OF THE INSPECTION OR ANOTHER LOCATION WAS SPECIFIED BEFORE THE ESTIMATE WAS PREPARED.

THIS IS NOT AN AUTHORIZATION TO REPAIR.

TO ENSURE REPAIRS WILL BE COMPLETED BASED ON THIS ESTIMATE; PLEASE PROVIDE A COPY TO THE REPAIR FACILITY PRIOR TO AUTHORIZING REPAIRS. FAILURE TO DO SO MAY RESULT IN YOU BECOMING RESPONSIBLE FOR PAYING UNAPPROVED EXPENSES.

NO PAYMENT FOR A SUPPLEMENT WILL BE APPROVED OR ISSUED UNLESS THE REPAIRS WERE AUTHORIZED PRIOR TO COMPLETING THE SUPPLEMENTAL REPAIRS.

POTENTIALLY, A REINSPECTION MAY BE CONDUCTED. ALL SUPPLEMENTS MUST BE APPROVED BY A CLAIMS REPRESENTATIVE BEFORE REPAIRS ARE COMPLETED.

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Supplement of Record 1 Summary

2016 MAZD 6 i Sport Automatic 4D SED 4-2.5L Gasoline Gasoline Direct Injection Snowflake Pearl Tric

FOR YOUR PROTECTION CALIFORNIA LAW REQUIRES THE FOLLOWING TO APPEAR ON THIS FORM: ANY PERSON WHO KNOWINGLY PRESENTS FALSE OR FRAUDULENT CLAIM FOR THE PAYMENT OF A LOSS IS GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN STATE PRISON.

THE FOLLOWING IS A LIST OF ABBREVIATIONS OR SYMBOLS THAT MAY BE USED TO DESCRIBE WORK TO BE DONE OR PARTS TO BE REPAIRED OR REPLACED:

MOTOR ABBREVIATIONS/SYMBOLS: D=DISCONTINUED PART, A=APPROXIMATE PRICE. LABOR TYPES: B=BODY LABOR, D=DIAGNOSTIC, E=ELECTRICAL, F=FRAME, G=GLASS, M=MECHANICAL, P=PAINT LABOR, S=STRUCTURAL, T=TAXED MISCELLANEOUS, X=NON TAXED MISCELLANEOUS. CCC ONE: ADJ=ADJACENT, ALGN=ALIGN, A/M=AFTERMARKET, BLND=BLEND, CAPA=CERTIFIED AUTOMOTIVE PARTS ASSOCIATION, D&R=DISCONNECT AND RECONNECT, EST=ESTIMATE, EXT. PRICE=UNIT PRICE MULTIPLIED BY THE QUANTITY, INCL=INCLUDED, MIS=MISCELLANEOUS, NAGS=NATIONAL AUTO GLASS SPECIFICATIONS, NON-ADJ=NON ADJACENT, O/H=OVERHAUL, OP=OPERATION, NO=LINE NUMBER, QTY=QUANTITY, RECOND=RECONDITION, REFN=REFINISH, REPL=REPLACE, R&I=REMOVE AND INSTALL, R&R=REMOVE AND REPLACE, RPR=REPAIR, RT=RIGHT, SECT=SECTION, SUBL=SUBLET, LT=LEFT, W/O=WITHOUT, W/_=WITH/_ SYMBOLS: #=MANUAL LINE ENTRY, *=OTHER [IE..MOTORS DATABASE INFORMATION WAS CHANGED], **=DATABASE LINE WITH AFTERMARKET, N=NOTES ATTACHED TO LINE. OPT OEM=ORIGINAL EQUIPMENT MANUFACTURER PARTS EITHER OPTIONAL SOURCED OR OTHERWISE PROVIDED WITH SOME UNIQUE PRICING OR DISCOUNT.

"CURE TIME" MEANS THE LENGTH OF TIME THAT, PER THE ADHESIVE MANUFACTURER, THE WINDSHIELD ADHESIVE NEEDS TO CURE UNTIL THE WINDSHIELD CAN PROPERLY FUNCTION AS A SAFETY DEVICE PURSUANT TO THE FEDERAL MOTOR VEHICLE SAFETY STANDARDS AND THE VEHICLE MANUFACTURER'S SPECIFICATIONS.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. ANY WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE PARTS, RATHER THAN BY THE ORIGINAL MANUFACTURER OF YOUR VEHICLE.

Supplement of Record 1 Summary

2016 MAZD 6 i Sport Automatic 4D SED 4-2.5L Gasoline Gasoline Direct Injection Snowflake Pearl Tric

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ARH5442, CCC Data Date 1/10/2019, and potentially other third party sources of data; and (b) the parts presented are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2019 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category.

X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category.

M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel.

CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel.

HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace.

R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel.

Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA=National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.





Supplement of Record 1 Summary

2016 MAZD 6 i Sport Automatic 4D SED 4-2.5L Gasoline Gasoline Direct Injection Snowflake Pearl Tric

SHOULD A SUPPLIER OF A PART SPECIFIED IN OUR REPAIR ESTIMATE, OR THE REPAIR FACILITY THAT PERFORMS THE REPAIR ON YOUR VEHICLE, BE UNABLE TO RESOLVE A LEGITIMATE COMPLAINT ABOUT THE QUALITY REPLACEMENT PART USED IN THE REPAIR, WE WILL PAY FOR THE COSTS ASSOCIATED WITH RETURNING THE PART AND THE COST TO REMOVE AND REPLACE THE NON ORIGINAL EQUIPMENT MANUFACTURER PART WITH A COMPLIANT NON ORIGINAL EQUIPMENT MANUFACTURER PART OR AN ORIGINAL EQUIPMENT MANUFACTURER PART.

IF WE WROTE THE ESTIMATE PRIOR TO YOU CHOOSING A REPAIR FACILITY AND YOU LATER CHOOSE ONE WITH DIFFERING LABOR RATES, WE SHALL PREPARE A NEW ESTIMATE USING THE PREVAILING LABOR RATES FOR YOUR CHOSEN REPAIR FACILITY. UPON RECEIPT OF A SUPPLEMENTAL ESTIMATE AND PHOTOS, WE MAY REQUIRE A PHYSICAL RE-INSPECTION.

Supplement of Record 1 Summary

2016 MAZD 6 i Sport Automatic 4D SED 4-2.5L Gasoline Gasoline Direct Injection Snowflake Pearl Tric

ALTERNATE PARTS SUPPLIERS

Line	Supplier	Description	Price
3	Keystone-Complete-B-Stockton 1627 ARMY COURT STOCKTON CA 95206 (800) 263-9727	# MA1100211C Non OEM CAPA Bumper cover	\$ 290.23



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