# Our Privacy Policy

Effective Date: 2023-05-20

Our privacy policy explains how we collect, use, and protect your personal information when you use our mobile application platform designed for tertiary students to communicate, collaborate, and share ideas with each other. We are committed to safeguarding your privacy and ensuring the security of your personal information. By using our mobile application, you consent to the terms of this privacy policy.

## Information We Collect

### Personal Information

When you register an account, we may collect personal information such as your name, email address, profile picture, and other information you provide voluntarily.

### Usage Information

We may collect information about how you use our mobile application, including your interactions, preferences, and activities within the app. This information is collected through cookies and similar technologies.

### Device Information

We may collect information about the device you use to access our mobile application, including the hardware model, operating system and version, unique device identifiers, and mobile network information. This is to help us improve our mobile application and provide you with a better user experience through proper crash reporting and analytics. These statistics and reports will not contain any personally identifiable information.

## How We Use Your Information

We may use your personal information to:

* Provide, operate, and maintain our mobile application
* Improve, personalize, and expand our mobile application
* Understand and analyze how you use our mobile application
* Develop new products, services, features, and functionality
* Communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the mobile application, and for marketing and promotional purposes
* Send you important emails regarding system updates, security alerts, and other administrative messages
* Find and prevent fraud and abuse of our mobile application
* Respond to user inquiries and provide support and assistance
* Request feedback and contact you about your use of our mobile application and services
* Enforce our terms, conditions, and policies for business purposes, to comply with legal and regulatory requirements, or in connection with our contract and other agreements with you
* Protect our rights, property, or safety, or the rights, property, or safety of others or our mobile application
* For other purposes for which we provide specific notice at the time the information is collected or for which you provide specific consent or as otherwise required or permitted by law or with your consent

## How We Share Your Information

We may share your personal information with:

* We may share your personal information with trusted third-party service providers who assist us in delivering and improving our services. These service providers are contractually obligated to maintain the confidentiality and security of your information.
* We may disclose your personal information if required by law, regulation, legal process, or governmental request.
* n the event of a merger, acquisition, or any form of sale of some or all of our assets, your personal information may be transferred to the acquiring entity. We will notify you via email or prominent notice within the app of any such change in ownership or control of your personal information.

## Data Security

We employ industry-standard security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, please note that no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

## Children’s Privacy

Our mobile application is not intended for children under the age of 13. We do not knowingly collect personal information from children under the age of 13. If you are under 13, please do not use our mobile application or provide any personal information to us. If you are a parent or guardian of a child under the age of 13 and believe that your child has used our mobile application, please contact us on [Support Contact Information](mailto:qcodelabsllc@gmail.com) to request that we delete your child’s personal information.

## Changes to Our Privacy Policy

We may update our privacy policy from time to time. If we make any material changes to our privacy policy, we will notify you by posting the changes on this page and update the effective date at the top of this page. We encourage you to review this privacy policy periodically to stay informed about our privacy practices.

## Contact Us

If you have any questions or concerns about our privacy policy, please contact us at [Support Contact Information](mailto:qcodelabsllc@gmail.com).

By using our mobile application, you acknowledge that you have read and understood this privacy policy and agree to the collection, use, and disclosure of your personal information as described herein.