[Demo] NLP Dataset for Customer Service Automation

| Company Type | Online Fashion and Apparel Retailers |
|-----------------------------|--|
| Inquiry Category | Loyalty program and rewards questions |
| Inquiry Sub- Category | Expiration and renewal of points |
| Description | Customers want to know if their loyalty points have an expiration date and if so, how long they have to use them. They also inquire about the process of renewing their membership to avoid losing points. |
| Data Size | 5,182 paraphrases |
| Want to buy data? | Please contact nlp-data@qross.me via your business email address. |

Masked sample paraphrases of one "Online Fashion and Apparel Retailer" customer inquiry. (Purchased data will not be masked.)

| Will members receive reminders before expiry prompt prevent potential | ? |
|---|---|
| expect alert before use to protect ? | |
| Reminders before expiry date will prompt | |
| Reminders the expired date usage and | |
| Reminders membership terminated help prevent orLapse. | |
| before are should prevent or lapse. | |
| given ahead the date to against non-renewal? | |
| members be being if they receive before expiration? | |
| you reminders that ensure timely avoid? | |
| Will prompt use and ? | |
| membership benefits are terminated might prevent or | |
| Can prior to and avoiding potential loss? | |
| Is to remind me to stop any? | |
| Is a notification before the a a gainst non-renewing? | |
| Will reminders before their end make sure lose? | |
| before membership benefits should or lapse? | |
| before memberships end to prevent forfeiture? | |
| Will still the expiriment day forfeiture? | |
| members receive the to prevent forfeiture and? | |
| before membership benefits are ended prevent loss benefits. | |
| Do we get end-date usage non-renewal? | |
| end should a lapse? | |
| order to encourage will be members their policy ends? | |
| Will members before the end to that lose their? | |
| Are prior to use, and potential? | |
| to be of usage to against forfeiture non-renewal? | |
| before the time is up prevent forfeiture? | |
| paccible on is the expired data acking to membership? | |

| Do subscribers get in a | dvance so they ? |
|--------------------------------|--|
| | their memberships end prevent ? |
| | xpiration prompt usage prevent forfeiture? |
| | being or renewing they receive reminders last |
| | are no lapse in use ? |
| | end, to prevent forfeiture and non-renewals? |
| | about the my subscription, of or renew on time? |
| | their to from forfeited? |
| | ill a use and forfeiture? |
| possible that men | abers are informed prior avoiding loss? |
| | eceive in so they discontinued? |
| | to or not renewing? |
| reminders prompt | |
| | minders that a timely ? |
| | ership benefits end a or |
| | to that you it? |
| | cs run prevent |
| | pefore the ensure is maximized and potential of? |
| | reminders, push use membership and potential regarding non-renewal |
| Reminders | end a lost or lapse in . |
| | recedes the date to me my? |
| | forfeited they reminders expire? |
| | s ensure use to prevent a ? |
| | erships benefits can |
| | and members from being ? |
| | peing not renewing when they receive reminders? |
| | ent out end usage and to benefits? |
| In order to continued _ | contract discontinuation, will there be reminders given to members |
| ? | |
| Will members receive remine | ders expiration prompt prevent them forfeited ? |
| | eminded avoid forfeiture? |
| for users | provided before the date? |
| there pre-expiry remin | ders that timely forfeiture? |
| | before the end of to encourage and prevent benefits? |
| | the use forfeiture or |
| Will receive | end-date, prompting and any possible lapse? |
| prompt use and _ | <u> </u> |
| | cription's end-date individuals alert notifying prompting and lapse? |
| | e date remind users forfeiture? |
| prompt use | and non-renewal? |
| Should informed | to use and loss? |
| Reminders sent _ | the expiration prevent or non-renewal. |
| prompt to c | ients ensure membership activation and minimize the? |
| members | expiry, encouraging use, avoiding potential? |
| be kept from bein | g forfeited they receive before ? |
| Do get notifications | prevent? |
| there reminders s benefits? | ent before expire to maximized while avoiding non-renewal and |
| Will members | being forfeited or due to expiration? |
| | the day if necessary to potential? |

| alert sent prior to the date to remind to ? |
|---|
| Do have pre-expiring reminders ? |
| an prior the expiration to remind me to my? |
| I reminded to use membership before ? |
| is a chance alert date to me to my membership. |
| before membership can prevent any lost |
| I before membership to sure don't lose my benefits? |
| Is possible be warned advance of expirations lose privileges? |
| |
| Do you issue timely use and ? |
| aware a timely use and not forfeiture? |
| there system in place remind members use their avoiding any issues regarding? |
| informed prior to to use avoid loss? |
| Will members $___$ kept from $___$ if they receive $___$ before $___$ their $___$? |
| members kept from being forfeited or not expire? |
| to make sure that there lapse usage renewal? |
| a chance alert being before the to remind me to my . |
| members their end to don't lose their memberships? |
| to will there to members before their policy expires? |
| there a to use and any with non-renewal and forfeiture? |
| you give in order use avoid? |
| Reminders before my membership preventing anyloss ? |
| |
| I if be an the date reminding use my membership. |
| Pre-expiry are necessary to ensure forfeiture. |
| Are reminders required timely? |
| An may be sent the to my membership. |
| will the expired date prompt and forfeiture. |
| When approaching alert individuals to and prevent any possible lapse? |
| |
| I expect heads up when my subscription is expire, so I can renew ? |
| I expect heads up when my subscription is expire, so I can renew ? it possible prompt, usage stages, loss non-renewal? |
| |
| it possible prompt, usage stages, loss non-renewal? |
| it possible prompt, usage stages, loss non-renewal? Reminders membership can prevent a lost orLapse |
| it possible prompt, usage stages, loss non-renewal? Reminders membership can prevent a lost orLapse there be a ensure is while potential non-renewal and of benefits? Will members be kept forfeited after reminders? |
| it possibleprompt,usage stages,lossnon-renewal? Remindersmembershipcan prevent a lost orLapse there be aensureiswhilepotential non-renewal andof benefits? Will members be keptforfeitedafterreminders? you pre-expiringto ensure timelynot? |
| it possible prompt, usage stages, loss non-renewal? Reminders membership can prevent a lost orLapse there be a ensure is while potential non-renewal and of benefits? Will members be kept forfeited after reminders? you pre-expiring to ensure timely not? upcoming dates should be sent lapse usage renewal. |
| it possibleprompt,usage stages,lossnon-renewal? Remindersmembershipcan prevent a lost orLapse there be aensureiswhilepotential non-renewal andof benefits? Will members be keptforfeitedafterreminders? youpre-expiringto ensure timelynot? upcomingdates should be sentlapseusagerenewal. you have pre-expiryuse? |
| it possible prompt, usage stages, loss non-renewal? Reminders membership can prevent a lost orLapse there be a ensure is while potential non-renewal and of benefits? Will members be kept forfeited after reminders? you pre-expiring to ensure timely not? upcoming dates should be sent lapse usage renewal. |
| it possibleprompt,usage stages,lossnon-renewal? Remindersmembershipcan prevent a lost orLapse there be aensureiswhilepotential non-renewal andof benefits? Will members be keptforfeitedafterreminders? youpre-expiringto ensure timelynot? upcomingdates should be sentlapseusagerenewal. you have pre-expiryuse? membership benefits are terminatedprevent anythinglost |
| it possible prompt, usage stages, loss non-renewal? Reminders membership can prevent a lost or Lapse there be a ensure is while potential non-renewal and of benefits? Will members be kept forfeited after reminders? you pre-expiring to ensure timely not? upcoming dates should be sent lapse usage renewal. you have pre-expiry use? membership benefits are terminated prevent anything lost Is there a way issue reminders, members any regarding non-renewal? |
| reminders membership can prevent a lost orLapse there be a ensure is while potential non-renewal and of benefits? Will members be kept forfeited after reminders? you pre-expiring to ensure timely not? upcoming dates should be sent lapse usage renewal. you have pre-expiry use? membership benefits are terminated prevent anything lost Is there a way issue reminders, members any regarding non-renewal? Reminders before are terminated prevent a in Will members receive they end prompt keep them ? |
| reminders membership can prevent a lost orLapse there be a ensure is while potential non-renewal and of benefits? Will members be kept forfeited after reminders? you pre-expiring to ensure timely not? upcoming dates should be sent lapse usage renewal. you have pre-expiry use? membership benefits are terminated prevent anything lost Is there a way issue reminders, members any regarding non-renewal? Reminders before are terminated prompt keep them ? Will receive before expiration date prompt forfeiture? |
| receive before are terminated prompt keep them ? Will members before are terminated prompt keep them ? Will members before are terminated prompt keep them ? Will members before are terminated prompt keep them ? Will members before are terminated prompt forfeiture? |
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| it possible prompt, usage stages, loss non-renewal? Reminders membership can prevent a lost orLapse there be a ensure is while potential non-renewal and of benefits? Will members be kept forfeited after reminders? you pre-expiring to ensure timely not? upcoming dates should be sent lapse usage renewal. you have pre-expiry use? membership benefits are terminated prevent anything lost Is there a way issue reminders, members any regarding non-renewal? Reminders before are terminated prevent a in Will members receive they end prompt keep them ? Will receive before expiration date prompt forfeiture? Do notices of expirations so they lose privileges? Can alert prompt use in to against? Will sent to the end my membership to remind it? |
| it possible prompt,usage stages,lossnon-renewal? Reminders membership can prevent a lost orLapse there be a ensure is while potential non-renewal and of benefits? Will members be kept forfeited after reminders? you pre-expiring to ensure timely not? upcoming dates should be sent lapse usage renewal. you have pre-expiry use? membership benefits are terminated prevent anything lost Is there a way issue reminders, members any regarding non-renewal? Reminders before are terminated prompt keep them? Will receive before expiration date prompt forfeiture? Do notices of expirations so they lose privileges? Can alert prompt use in to against? Will sent to the end my membership to remind it? Members kept being forfeited receive reminders before |
| it possible prompt, usage stages, loss non-renewal? Reminders membership can prevent a lost orLapse there be a ensure is while potential non-renewal and of benefits? Will members be kept forfeited after reminders? you pre-expiring to ensure timely not? upcoming dates should be sent lapse usage renewal. you have pre-expiry use? membership benefits are terminated prevent anything lost Is there a way issue reminders, members any regarding non-renewal? Reminders before are terminated prevent a in Will members receive they end prompt keep them? Will receive before expiration date prompt forfeiture? Do notices of expirations so they lose privileges? Can alert prompt use in to against? Will sent to the end my membership to remind it? Members kept being forfeited receive reminders before Will members reminders before expire to them ? |
| it possible prompt,usage stages,loss non-renewal? Reminders membership can prevent a lost or Lapse there be a ensure is while potential non-renewal and of benefits? Will members be kept forfeited after reminders? you pre-expiring to ensure timely not? upcoming dates should be sent lapse usage renewal. you have pre-expiry use? membership benefits are terminated prevent anything lost Is there a way issue reminders, members any regarding non-renewal? Reminders before are terminated prevent a in Will members receive they end prompt keep them ? Will receive before expiration date prompt forfeiture? Do notices of expirations so they lose privileges? Can alert prompt use in to against ? Will sent to the end my membership to remind it? Members kept being forfeited receive reminders before Will members reminders before expire to them ? Will kept from not renewing if reminders before expiration? |
| it possible |
| it possible prompt,usage stages,loss non-renewal? Reminders membership can prevent a lost or Lapse there be a ensure is while potential non-renewal and of benefits? Will members be kept forfeited after reminders? you pre-expiring to ensure timely not? upcoming dates should be sent lapse usage renewal. you have pre-expiry use? membership benefits are terminated prevent anything lost Is there a way issue reminders, members any regarding non-renewal? Reminders before are terminated prevent a in Will members receive they end prompt keep them ? Will receive before expiration date prompt forfeiture? Do notices of expirations so they lose privileges? Can alert prompt use in to against ? Will sent to the end my membership to remind it? Members kept being forfeited receive reminders before Will members reminders before expire to them ? Will kept from not renewing if reminders before expiration? |

| Should members informed to encouraging and avoiding ? |
|--|
| Is it normal timely reminders before in to membership? |
| Do members they expire? |
| Reminders before terminated prevent or lapse in |
| Reminders may sent a lapse renewal. |
| Will an expires to remind me use it? |
| my may prevent a lapse or |
| Will reminded before the end memberships in to memberships? |
| that alert sent ahead expired telling me to use membership? |
| have pre-expiry to timely and not ? Can Layrest a my subscription is and not ? |
| Can I expect a my subscription is can use it Renew on time? |
| Is it possible is alert sent before expired use my? customary timely reminders before order to avoid forfeited membership? |
| There is alert will be to date remind me use my membership. |
| When they an alert that prompt and prevent possible lapse? |
| for upcoming expiration sent avoid a usage renewal. |
| members the of their memberships to and non-renewals? |
| approaching their receive will prompt and prevent possible lapses? |
| The alert be ahead expired date remind my membership. |
| Will get to before expire to forfeiture and ? |
| are as a preventative against forfeiture membership rights. |
| members expect be possible forfeiture non-renewal? |
| a prior to the expiration a reminder for ? |
| reminders prompt prevent non-renewal? |
| Is can be sent ahead expired to remind me to membership? |
| individuals receive an alert will wage and prevent any ? |
| their end-date, individuals receive prompt usage and prevent any lapse? |
| Will members before expiry date? |
| it's forfeiture, will members still reminders before day? |
| Reminders my benefits prevent a lost in |
| $\begin{tabular}{lllllllllllllllllllllllllllllllllll$ |
| Will members be from forfeited are reminded? |
| members reminders of membership to prompt and prevent? |
| Reminders before my are could lost? |
| give timely reminders to make sure you your membership? |
| Do pre-expiry prevent forfeiture? |
| an alert be sent to to use it? |
| that alert will the date to remind me to my membership? |
| there be sent before the end ensure usage benefits? |
| should notifications ensure utilization prevent |
| the reminders use non-renewal? |
| Do you they don't funds or not renewed? |
| members be reminded before date to prevent? |
| Do you to ensure use is? |
| before expiration usage from being forfeited not renewing. |
| Reminders may before the expiration to |
| pre-expiry reminders to make sure use avoid? |
| my end can prevent or Lapses. |
| Reminders before benefits terminated any or Lapse? Is to members not renewing by them before expiration? |
| |

| Can members | to notified _ | forfeiture | in order | prompt | ? | |
|-----------------------|---------------------|-----------------------------------|-------------------|-----------------|-----------------|--------------------------|
| tim | .e ya'll | gonna remind them? | | | | |
| Do | Reminders | ensure use? | | | | |
| members | from | if reminde | rs before the en | d? | | |
| an be | to e | nd membership | to remind | use it? | | |
| give | to ensure t | imely use and? | | | | |
| Will be | forfeited | l renewing if | are reminded | d before | ? | |
| be given | a | end of my subscription so | I | of | _ renew on | ? |
| Reminders before $_$ | benefits | could a | lapse. | | | |
| Will they | reminders t | he expiriment day | necessary | forfe | iture? | |
| tha | t you pre-ex | piry reminders to a _ | use | forfeiture? | | |
| Will there | _ before the end t | o maximiz | ed avoidin | g potential | loss | benefits? |
| Will noti | fications my | membership so | forget | _ lose my | _? | |
| there a system | n in ren | nind to me | mbership | issues re | garding non-re | enewal forfeiture? |
| ? | place | remind members | their membe | erships n | ot have any iss | ues with non-renewal or |
| it that | use | and prevent non-renewal? | | | | |
| Will prompt _ | out to en | sure usage whi | le potentia | l non-renewal | loss | ? |
| be | reminders | end memberships | s to prevent forf | eitures? | | |
| be prote | cted against forfei | ture using | alert | _usage? | | |
| | | bef | | | | |
| should be rem | inded | avoid | | | | |
| Will be | the expires to | prevent f | orfeiture? | | | |
| before | are | necessary to preven | t lost orLapse. | | | |
| Do you send remind | lers | there's in | renewa | !? | | |
| it possible tha | t sent _ | date | to remind | to use my | _? | |
| members expe | ect an t | o in to protect _ | or | ? | | |
| Will kept | from being | or not renewing if ge | t | ? | | |
| members get | before they _ | keep | from being | _? | | |
| Will members be | being for | feited rem | inded | _ expiration? | | |
| Can members | alert b | efore using in order | forfei | ture | _? | |
| Can members | 0 | rder use, protec | cting forfei | ture or non-re | enewal? | |
| Do know | pre-ex | piry for timely ι | ıse? | | | |
| When su | bscription's | individuals receive no | otifications | prompt | ing] | preventing any possible? |
| Can I expect a head | s-up er | nd of | make | of it or rene | w? | |
| my mem | ber end show | ıld prevent? | | | | |
| you provide p | re-expiry | forfeiture? | | | | |
| Can members expec | et | prior to $__$ in $__$ to $_$ | forfeit | ure? | | |
| Will be given i | reminders to | usage the | ? | | | |
| Is that re | eminders pro | mpt keep memb | oers | forfeited or no | ot? | |
| Can be warned | d use in | forfeiture | e non-rene | wal? | | |
| be remin | ided the end | to use and | l prevent? | | | |
| Will members | before | of memberships | _ prevent? | | | |
| be kept f | from being forfeite | ed or not | | expiration? | | |
| When approaching | their subscription | s receive a | an alert | | a la | pse? |
| Will individuals | _ an alert | subscription's end | l-date, usa | ge and | possible | ? |
| | | he end to ensure is m | | | _ of? | |
| | | of to use | | | | |
| | | membership befo | | ? | | |
| Do you | ensure | use avoid forfeit | ure? | | | |
| | are supposed to | used prev | ventative a | gainst forfeiti | ire of members | hins |

| When $_$ | their | end-date will | receive | will prompt | possible lapse? |
|-------------|-----------------|------------------------|-----------------|-------------------------|---|
| | be sent | deadline to | prompt use | forfeiture? | |
| | notification | the dat | e that expires | reminder | against non-renewing? |
| be | fore | are | prevent some | thing from being lost. | |
| Will | receive | ahead of to | and _ | them from | ? |
| Remind | ers will be | members in | to | usage | risk contract discontinuation. |
| | | | | | don't ? |
| - | | | | and non | |
| | | | | | ose memberships? |
| | | | | | renew on time? |
| | | | | | emberships issues non-renewal or |
| forfeitu | | | , F | | |
| me | embers re | eminded the ϵ | expiry to us | e their | memberships? |
| Will | remind | lers their mer | nberships end _ | prevent? | |
| re: | minderss | sent before | of membersh | ips to? | |
| Remind | ers the | date | forfeiture | non-renewal. | |
| | | | | lost or | ? |
| Is it | to men | nbers | avoid forfeitu | re? | |
| | | | | rompt and fo | orfeiture? |
| | | | | forfeiture? | |
| | | | | or non-rer | newal? |
| | | | | ships to forfeiture | |
| | | | | | vent forfeited? |
| | | | | | ninders before end of term? |
| | | end st | | | |
| | | | | order to forfeitu | ure of rights? |
| | | | | d or _? | it of Tighto. |
| | | | | ent mon-renev | lexazal |
| | | | | and avoid any issues | |
| | | | | | issues non-renewal ? |
| | | | | | |
| | | | | | age avoid disjunction? |
| | | | | prevent for | retture and? |
| | | before ex | | | d., |
| | | | | feited renew | |
| | | | | est in benefit | |
| | | | | to the expiration dat | te? |
| | | benefits | | | |
| or policy's | | ge usage | any | discontinual | tion, will there be given members before |
| - | | in place to remind | members to use | their a | void potential forfeiture? |
| | | | | | n't lose membership? |
| | | | | | on time? |
| | | | | and ? | on time. |
| | | | | | membership? |
| | | | | · | o membership: |
| | | membership benef | | | d i 2 |
| | | | | | d any issues non-renewal and? |
| | | | | forget or lose | |
| | | | | last day | |
| | | | | | _ avoid any issues non-renewal or forfeiture? |
| | | | | use and avoid forfeitur | |
| Is this p | ossible that an | is sent | expired | me | membership? |

| Is for reminders be sent before member ? |
|---|
| Can members an to usage, forfeiture or? |
| Do subscribers receive in about so they privileges? |
| be before expiriment if it's necessary prevent? |
| Is it possible an alert could be the expired ? |
| members informed to encouraging use losses? |
| members be given reminders expiration date ensure constant disjunction? |
| Will be sent before my membership ends me ? |
| prompt be given ensure membership the of forfeiture? |
| Reminders membership benefits end anyloss or ? |
| Will members kept from forfeited if they expiration? |
| Do subscribers notices in upcoming they don't lose ? |
| Will the use, prevent? |
| before the end of memberships order to never their? |
| I'm an is of expired date to me my membership. |
| notifications to use to prevent ? |
| Do you offer pre-expiry reminders ? |
| Is that an is sent date to me use membership? |
| Can still get expiriment to potential forfeiture? |
| |
| prior to expiry to encourage use ? |
| Do pre-expiry so timely use ensured? |
| you provided reminders use and avoid? |
| receive reminders before their they don't their memberships? |
| Will to members their to encourage continued usage avoid possibility of a contract ending |
| before my are will prevent from being? |
| Is member expiry, encouraging use loss? |
| Do you give so you or renewing? |
| Reminders before my end a lapse ? |
| Is given ahead of expiration date a against? |
| Will be kept forfeited or renewed receive before end of their ? |
| notification provided of expiration date to against? |
| Can be before using in to protect ? |
| You provide pre-expiry ensure and forfeiture. |
| be kept from being or not renewing if reminders time ? |
| Is a against provided before the service? |
| members receive before the end memberships they memberships? |
| Will members the end memberships stop forfeiture and? |
| Is for prompt, helping usage, preventing ? |
| Is notification given the expiration remind non-renewing? |
| Do you give pre-expiry ensure avoid? |
| |
| Will there be prompt sent usage while and loss ? |
| Do members reminders their day? |
| Can expect about expiration of subscription so of or renew on time? |
| Reminders membership benefits end any lost |
| Do have be expiration to forfeiture? |
| should so memberships or not renewed. |
| Is possible keep from being before they? |
| there be sent before date to me to memberships? |
| Is alert is sent in advance of date me to my? you give pre-expiry will timely use forfeiture? |
| |

| deadlines are supposed used as measure failing to renewal. |
|--|
| to prevent potential forfeiture? |
| Do in expirations so that they privileges or be? |
| an to prompt in order against forfeiture or non-renewal? |
| Is notification before the end a for against non-renewal? |
| Is there a to members their memberships, avoid potential issues non-renewal forfeiture, |
| hefore more horofite torreineted provided and one |
| before membership benefits terminated prevent or Lapse. |
| Is a notification before date to them non-renewal? More bore the memberships to forfeiture and |
| Members be the memberships to forfeiture and impending expirations sent in so that subscribers privileges face discontinuation |
| services. |
| Can I a my is about to end, I make it time? |
| Is way members to use their membership, as non-renewal or forfeiture? |
| Is the to to expiry, encouraging and avoiding ? |
| Reminders will be the expiration usage forfeiture. |
| Reminders prompt usage will keep forfeited not |
| Reminders before membership prevent lost orLapse. |
| membership benefits are terminated prevent a lapse |
| a notification given expiration remind against nonrenewal? |
| before the end to prevent forfeiture? |
| Reminders will sent end to prevent forfeiture non-renewal. |
| Pre-expiry ensure a use not |
| alert is sent before the reminding me to use my? |
| to remind before benefits are terminated? |
| give me a heads-up the expiration of that I make use or time? |
| Will memberships to ensure never lose their memberships? |
| reminded the expiriment to prevent forfeiture? |
| before my will prevent anyloss or |
| Can members informed to expiry and potential? |
| Do in of upcoming expirations they lose? |
| approaching their subscription's receive alert that usage and possible? |
| I am if will an alert sent the expiration to my |
| normal to reminders renewal to make sure you lose membership? |
| you reminders that timely use? |
| Will reminders be sent the end to ? |
| have pre-expiry to you quickly? |
| a provided the date reminder for against non-renewals? |
| Will be kept from being are their expiration? |
| Will members kept forfeited get reminders they? |
| Is the informed to expiry, encouraging use ? |
| Will sent expires to prompt use prevent? |
| you send no in use or renewal? |
| I notified my ends I don't and lose benefits? |
| before my membership a or lapse. |
| Reminders benefits are should lost orLapse? |
| Is it to timely reminders in order to membership? |
| you use pre-expiry ensure timely use and ? |
| have reminders the their to prevent and non-renewals? |
| Reminders should before the date order to Is it possible an sent expired me to mymembership? |

| there a | member | s to use their mem | berships, | avoid | _ regarding non-renewal | forfeiture? |
|-------------------------|------------------------------|---------------------|-----------------------------|-------------------------|----------------------------|-------------|
| it possible | will be reminders to _ | | it expires? | | | |
| may : | reminders the expirim | ent day it's _ | to prevent | ; | | |
| Should | reminded before the | _ day it's | _ to prevent _ | ? | | |
| before men | nberships are termina | ted anything | being | ? | | |
| Will Promp | ot use and ? | | | | | |
| it possible that | get in advance | impending | that | don't | ? | |
| | members | | | | | |
| | membersre | | | | | |
| | nt before the expiration | | | members | hins? | |
| | so memberships f | | | | | |
| | prior to expiry, encouraging | | 1997 | | | |
| | expiration remind | | | | | |
| | mbership benefits end | | icwai: | | | |
| | | | , | a arraiding | rogarding non n | on overal |
| ? system 1 | n place to remind members | use | | as avoiding | regarding non-re | enewai |
| are to | o ensure use | not forfeiture. | | | | |
| | advance of expir | | | ? | | |
| | receive advance | | | • * | | |
| | ent before date t | | mv me | mbership? | | |
| | revent non-renewal no | | | | | |
| | urage continued will _ | | | | nolicy ends? | |
| | expiration to preven | | | | policy chas. | |
| | ed to my before t | | .ge | | | |
| | | | 2 | | | |
| | before the date to | | | | -1 | |
| | ing | | | renew | aı. | |
| | for upcoming | | | 10 | | |
| | before the expiration | | | | _ | |
| | ry prevent forfeit | | | | ? | |
| | will prompt | | | | | |
| members be ren | ninded date | | | | | |
| | | | receive remind | | | |
| | to us | | | any issues ₋ | non-renewal? | |
| before men | mbership benefits | _ might lost o | orLapse? | | | |
| Can members | against or non-ren | ewal by getting | | ? | | |
| get r | eminders before | it is to f | forfeiture? | | | |
| | urage continued usage | avoid any | contract _ | will the | re reminders | members |
| their policy's expiry _ | | | | | | |
| | benefits | | | | _ | |
| | ace to use | | id issues like ₋ | | ? | |
| | ership benefits end prevent | ? | | | | |
| | non-renewal? | | | | | |
| | efore deadline ale | | | | | |
| approaching | individu | als receive warning | gs that pi | rompt | and any lapses? | |
| a way to _ | reminders, push | their me | mbership | avoid | issues or forfei | ture? |
| for expirat | ion dates to | o a in us | sage. | | | |
| Is a system | to | as _ | avoi | id any issue | s regarding non-renewal or | forfeiture? |
| be | the expired date to | _ use for | rfeiture? | | | |
| | being forfei | | | fore the | ? | |
| | make | | | | | |
| | rs before the to ensur | | | notential | loss ? | , |

| a a before expiration to users against renewing? |
|--|
| Is a issue push use their and avoid issues with non-renewal forfeiture? |
| Will be reminders expiriment day if it necessary ? |
| Are informed expiration, and avoiding potential? |
| members get the day, if necessary to forfeiture? |
| Is to before the date prompt and prevent ? |
| Will there reminders my prior the date? |
| |
| that members are prior to encouraging and avoiding ? |
| Can a heads-up of subscription so I use or renew time? |
| their time runs will remind? |
| notification given before the for users non-renewing? |
| it possible an alert sent date so I membership? |
| before expiry, use, and avoiding loss? |
| Reminders membership benefits are terminated a? |
| get notifications to ensure lapse? |
| Will given members to the expiration date ensure usage ? |
| members expect an alert in protect non-renewal? |
| you send reminders use and forfeiture? |
| for members expect to usage order to against forfeiture or? |
| Reminders my membership benefits prevent lapse. |
| it possible that members get reminders ? |
| before are can a lost or |
| |
| before should used as a against membership rights. |
| Reminders before membership may a lost or |
| reminders be sent term prevent forfeiture or non-renewal? |
| Do you remind so don't or not? |
| Is possible get reminder ahead memberships? |
| reminders end of year usage and forfeiture? |
| to encourage continued usage of discontinuation, will there members before |
| policy expires? |
| members to the expiry to use? |
| If it's prevent forfeiture, will be expiriment day? |
| subscription's end-date, individuals receive that will usage possible lapse? |
| Will receive to use avoid forfeiture? |
| before membership benefits terminated can prevent or lapse |
| Is notification before the the program to users ? |
| Is it a reminder for a is the expiration? |
| Is there in to to to their memberships and avoid non-renewal? |
| be reminded before the end membership ? |
| Is a before a for users non-renewing? |
| be from or not they receive before lifespan ends? |
| When approaching will that prompt usage and possible lapse? |
| reminders sent before the to use and forfeiture? |
| a given expiration date for users against ? |
| Do get upcoming expirations so that they ? |
| |
| I a regarding of my subscription so that it or on? |
| Will reminders be prior to the forfeiture? |
| a reminder so I don't lose my? |
| you sending reminders forfeited? |
| Will I reminded before so lose out? |
| from being forfeited or not because reminders before? |

| you give a h | eads-up the | _ of my | that I | of | | renew on time | ? | |
|--------------------------|---------------------|----------------|----------------|-----------------------|-------------|-----------------|------------|--------|
| I expect a | | my al | llowing me t | ime to use it or $_$ | on | ? | | |
| Will there be | _ out before the | order to _ | | avoid potenti | al non-rei | newal | of? | |
| my be | nefits | prevent a lost | or lapse. | | | | | |
| Do members know befo | ore expiry how | | ? | | | | | |
| there a way to | | | | or for | feiture? | | | |
| Is notification giv | | | | | | | | |
| a given befo | | | | | | | | |
| In order great sets | | | | | ? | | | |
| Do receive notice | | | | | • | | | |
| Members will be | | | | | or. | | | |
| | | | | | | · | | |
| members | | | | | urer | | | |
| members be kept | | | | | | | | |
| Will prompters m | | | | non-renewal or f | orfeiture | , | | |
| are required | | | | | | | | |
| you to | | | | | | | | |
| | led the of th | | | | | | | |
| In encourag | e usage and avoi | id the of _ | discont | inuation, will the | re | | the | _ end? |
| Did re | minders to timely | y and avo | id? | | | | | |
| reminders be | _ before expired | date | | prevent forfeitu | re? | | | |
| t | o use so you lose | funds no | ot? | | | | | |
| there an | end-date prompt, he | elping | | or non-renewal | !? | | | |
| Members will | before end of | members | hips | and non | -renewals | s. | | |
| Is there to _ | to thei | r memberships | s, issue | s non-renev | wal f | orfeiture,s | so on? | |
| be reminded | d before to | forfeiture | e non-re | enewals? | | | | |
| Will be warned if | I forget or | my | ? | | | | | |
| | against | | | tion ? | | | | |
| Will reminders se | | | | | | | | |
| notification | | | | | | | | |
| There is chance o | | | | | mv meml | pership | | |
| it possible that | | | | | | | ? | |
| before my | | | | | | membersinp | • | |
| | | | | | oin | | | |
| will reminded notices of | | | | | | | | |
| | | | | | 2 | | | |
| Do get notices in | | | | | egesr | | | |
| Will receive remi | | | | | | _ | | _ |
| way to | | | | | | non-renewal | forfeiture | ? |
| before mem | | | | | | | | |
| Will members | | | | | | | | |
| there a in _ | to members t | to use their | avoi | d | an | d forfeiture? | | |
| so me | mberships won't be | or not | • | | | | | |
| members receive | reminders their | | | never lose their | members | hips? | | |
| will be sent | the date or | der | usage and $_$ | • | | | | |
| a way | remind members | their me | embership _ | potentia | al issues v | vith non-renewa | l? | |
| members be kept | from | receiving remi | inders before | e? | | | | |
| should be b | | | | | | | | |
| Will members be | | | | | expir | y? | | |
| would ensur | | | | | . | - | | |
| Do rer | | | not forfeiture | - ? | | | | |
| Will I | | | | | -2 | | | |

| Will _ | be reminder ending | rs inform | _ about the | end date _ | order | continued usage and _ | of |
|---------|--------------------|------------------------|----------------|----------------|-------------------|-----------------------------|-----------------|
| | | before the e | nd | for | feiture or non-re | newal | |
| | | before the e | | | | newai. | |
| | | | | | | ainst non-renewal? | |
| | | laps | | | .doi 101 dg | amor non ronowar. | |
| | | the date | | | ? | | |
| | | | | | | es regarding non-renewal or | · ? |
| | | forfeiture | | | | | · |
| | | are shou | | | dioro prior oo | | |
| | | o ensure utilizatio | | | | | |
| | | o and | | - ' | | | |
| | | expi | | age and keen | from | ? | |
| | | eminders ens | | | | · | |
| | | | | | | pt and poss | ible lanses? |
| | | subscription s _ u: | | | mons that prom | pt thu poss | ibic lapses: |
| | | | | | zod ovoid | non-renewal and loss o | f honofito? |
| | | | | | | | Delients: |
| | | adlines are suppos | | | | 10 | |
| | | t being forfe | | | | 10 | |
| | | e reminders before | | | | 11? | |
| | | eminders to ensur | | | | - +li+i2 | |
| | | rom | | | | e the expiration? | |
| | | and | | | | | |
| | | t before the | | | | | |
| | | | | | | _ out | |
| | | receive | | | | | |
| | there remin | nders sent out | is | maximized w | hile | and of benefits? | |
| | | ders you have to _ | | - | | | |
| avoid | the of a co | ntract | | | | _ expire order | |
| | | | | | ship | issues non-renew | al forfeiture? |
| | you | to sure y | ou use quickly | ? | | | |
| Do _ | pre-exp | iry that will | timely | ? | | | |
| | alert | sent before the | date | use | my membership | ? | |
| | | et before | | | | = | |
| | members | | of members | ships to preve | nt and non- | -renewal? | |
| Will _ | remino | lers | of their me | nberships, to | forfeiture a | and? | |
| | will given t | o members t | he end _ | to _ | continued us | sage and the risk | · |
| Is it p | oossible to prever | nt or non-ren | ewal | h | efore | ? | |
| Remi | nders be se | nt before | date p | revent | non-renewa | 1. | |
| Remi | nders my m | embership benefi | ts p | revent lo | ost | | |
| | members be | being forfe | eited not | the | y reminde | rs before their? | |
| | before expi | res will | usage and | forfeiture. | | | |
| | | | | | don't lose privil | eges. | |
| | | n | | | | | |
| | | sure timely _ | | | | · | |
| | | of the | | | and non-rene | ewal. | |
| | | lert be | | | | | |
| | | alert before | | | | r . | |
| | | oer end will p | | | | | |
| | | | | | | privileges | their services. |

| Is given before reminder for against non-renewal? |
|---|
| In order to mon-renewal, members receive reminders expiry? |
| a notice before expiration date users non-renewal? |
| Members should reminded before to to |
| members kept forfeited or not if they receive ? |
| order to encourage and avoid the risk of there be to before ? |
| to know an alert is sent of the expired me to me to |
| my membership end prevent lost orLapses. |
| should that memberships are not forfeited not |
| Can members informed prior use loss? |
| system place to issue push to use membership, avoid issues or? |
| Is before expires way to users non-renewing? |
| Reminders will be members before the expiry |
| Will there sent ensure is maximized avoiding potential and lost benefits? |
| a system in place to remind members to and regarding and? |
| Will I get reminder my the? |
| the to activation and to minimize risks of non-renewal or? |
| I heads up the end of subscription I can use of time? |
| you a heads-up subscription so I make use of it or time? |
| there a way to remind members use issues with or? |
| Is it keep from forfeited by reminders ? |
| before member benefits run out prevent |
| members receive to expiration keep from forfeited? |
| Will members reminders memberships end to and? |
| expect a heads-up regarding the expiration my subscription, allowing or time? |
| prior to expire, use avoiding loss? |
| provided before the date to users non-renewal? |
| Should reminders before date to prevent non-renewal? |
| prompt out the expiration make usage maximized and not benefits? |
| Is possible alert will be sent of expired me my membership? |
| Will the prompt timely to risk of or forfeiture? |
| Will members reminders run keep them from not renewing? |
| notification given the date a for against non-renewing? |
| Can I expect is about allowing time to use or renew on? |
| Ensure timely and forfeiture if give |
| Is a notification given the date just non-renewing? |
| Reminders are Members? |
| kept from being forfeited not renewed they before? |
| Can a heads up my is to expire, can it Renew time? |
| Is it possible be sent before date to to use my? |
| subscribers get advance upcoming so that don't privileges? |
| Is a given expiration to users non-renewal? |
| reminders use prevent non-renewal? |
| is that an alert may be date remind to my membership. |
| Reminders will be sent date prevent and |
| kept forfeited or renewing, receive reminders before expiration? |
| Will will the before it expires? |
| my benefits will prevent anyloss or |
| Members will receive usage keep them forfeited. |
| Do remind people that they lose or renew? |

| Will get remind | | | | | | |
|----------------------------|------------------------|-----------------|------------------------|-------------------|------------------|-----------------|
| reminders prov | | | | | J | |
| Is conceivable | | | | | | |
| Is system in | | | | any with | or forteiture? | |
| Is a notification provided | | | | | | |
| you to | | | | | | |
| members be reminders s | | | | the loss honefi | to? | |
| notification | | | | | . 5: | |
| be prompt | | | | | 2 | |
| Will get reminders _ | | | | and | · | |
| Is possible for subsc | | | | so they no | vilenes? | |
| members be re | | | | | viicges: | |
| Reminders men | | | | | | |
| If necessary to | | | | | | |
| Is there system | | | | nv regarding | or forfeiture. | to |
| members | | | | | | |
| Will members receive | | | | | | |
| there be | | | | | | |
| there reminder | | | | | | |
| there prompt s | | | | e potential non-r | enewal | |
| benefits? | hanafita ana | anuld | owl ones | | | |
| Reminders before | | | orLapse. | | | |
| a users ag | | | n at discontinuation | h o momein d | i d - d | |
| their expires? | ued usage and | FISK COILL | act discontinuation, | be remind | ers provided | |
| Can I heads-up | the | of subscription | n, allowing me time _ | make use it | on | ? |
| Is customary | reminders _ | the renewal | in order | _ forfeiture mer | nbership rights? | |
| notification | before end | the game a | reminder for | non-renewal? | | |
| Will members remin | ders their | to them l | peing forfeited | ? | | |
| Reminders men | mbership benefits | prevent | _ lost lapse in _ | • | | |
| expect a heads | -up about the upcomi | ng | so I make | it or | on? | |
| reminders | _ before da | ate in order pr | ompt usage? | | | |
| Reminders my | terminate | d help lost orL | apse. | | | |
| possible to | so you d | on't or no | ot renewing? | | | |
| Is there e | nsure use and n | ot? | | | | |
| informed | to expiry and _ | use? | | | | |
| Is given before | of ye | ear as a | against non-rene | ewal? | | |
| Is system in | to remind member | rs their m | nemberships, to | avoid issues | ? | |
| get to pre | event and? | | | | | |
| Will be reminders be | efore the expiration _ | usage is _ | and | and loss | ? | |
| | _ inform members | the da | ate in order to encour | rage usage | avoid | of contract |
| cancellation? | | | | | | |
| members expect | | | | t? | | |
| Reminders | | | | | | |
| be agains | | | | | | |
| Reminders sen | | | | | forefait | |
| there a system | | | | | | ء جنانطنوه م |
| Will be reminders gi | veil to members | rue | _ uate | usage, _ | avoid the po | ssinility of |
| Should re | eminders the | day prevent | forfeiture? | | | |
| Will notified | | | | | | |

| Is a system in place to members | | | |
|--|-------------------------|--------------------|------------|
| Will members be reminders their memberships end | | | |
| Will receive before their expires to prompt and keep | _ from | ? | |
| Do you have reminders ? | | | |
| Reminders before my prevent from being | ı lost? | | |
| Will there sent out before end to maximiz | zed potentia | l non-renewal lost | ? |
| Are ahead encouraging use, and potential | _? | | |
| Is there before date to remind users | _? | | |
| individuals receive before end of their subscription | they _ | lapse? | |
| Will reminded before the their prevent for | orfeiture? | | |
| informed prior expiry use and avoid loss? | | | |
| $Can \ ___ be \ kept \ ____ for feited \ if \ ____ reminders \ ___ their \ _$ | ? | | |
| Will Prompts to to ensure | usage avoid | d disjunction? | |
| To a timely forfeiture, you pre-expiry rem | ninders? | | |
| before benefits are could a lapse. | | | |
| Can me a up about my subscription | can make _ | it renew on | time? |
| Reminders should sent the date to forfeiture | · | | |
| Will reminders sent before the of prevent forfe | eiture? | | |
| Is there a way reminders, members their | and any | regarding or forfe | iture? |
| Will receive the date prevent forfeiture n | on-renewals? | | |
| before renewal be used as a against forfeited | | | |
| possible that an alert can be before expired | me to | ? | |
| possible an alert be expired date to remin | nd to my | <u>_</u> . | |
| there in place use their and av | void issues like or | forfeiture? | |
| Can I expect a up about the end I m | nake it | Renew on? | |
| alert approaching end-date, prompting usage a | and any laps | se? | |
| a before the date remind | ling me to use my mem | bership? | |
| If it's prevent potential forfeiture, still be given | _ before | _? | |
| Do get for end-date usage, preventing? | | | |
| Will be expire in order usage and p | revent? | | |
| Are before and use? | | | |
| Is a before the of a way to nor | n-renewal? | | |
| possible get reminders to before expire? | | | |
| Reminders before my membership are loss | _? | | |
| there a system remind members their me | embership, to avoid any | non-renewal _ | forfeiture |
| | _ | | _ |
| a heads-up the upcoming of subscription | | use of it or Renew | ? |
| a notification the expiration date way remind u | ısers? | | |
| Are there pre-expiry ensure timely and? | | _ | |
| Can you give me about of my subscription so I can _ | | ?? | |
| members receive before the end of prevent for | | | |
| members be kept from or renewing they receive | | | |
| Will be being forfeited or not if they reminders | | | |
| the end the day usage and from | | newing. | |
| Is a for non-renewing provided the | | | |
| Members will be kept from forfeited renewing they | | · | |
| membership are terminated could prevent lost | | | |
| members know ahead time avoid potential | | | |
| When subscription's date, will warnings v | | | |
| $\begin{tabular}{lllllllllllllllllllllllllllllllllll$ | _ forget my _ | ? | |

| there be to members let when policy is up in order to ? | |
|--|---------------|
| $\begin{tabular}{lllllllllllllllllllllllllllllllllll$ | |
| should the expired date prompt and prevent | |
| reminders prompt use to? | |
| Reminders before will usage prevent forfeiture and | |
| If necessary prevent members will still before expiriment | |
| Is it plausible alert is sent the to use membership? | |
| When approaching their end-date, individuals receive and prevent a ? | |
| normal to timely deadlines order to prevent of memberships? | |
| it could sent of expired date to remind to use my? | |
| impending expirations should be to they don't lose privileges or be | |
| members receive reminders before to prompt keep from not renewing? | |
| it normal provide reminders renewal deadlines to you membership? | |
| | |
| Can members expect an alert to order to forfeiture? | |
| it reminders will prompt usage members from ? | |
| be reminders notify members of policy's end date order avoid the risk discontinuation? | |
| Reminders my ended can prevent orLapse. | |
| be being forfeited if they reminders before ? | |
| Is it that alert is before the date use membership? | |
| be from forfeited if they receive they are ? | |
| | |
| give reminders to ensure not forfeiture? | |
| reminders end memberships, to sure they lose their memberships. | |
| a before the expiration users against non-renewing? | |
| Is a notification the expiration date against? | |
| an sent expiration date to remind to use ? | 1 |
| in place issue push to their membership, any regarding non-rene forfeiture | ewal or |
| Reminders benefits end lost or lapse. | |
| is of an being sent prior the expiration me use membership. | |
| Reminders given members before their in encourage continued usage and avoid i | possibility |
| ending. | possibility |
| informed expiration, use and avoiding potential loss? | |
| it customary to deadlines that don't your membership? | |
| Will members being forfeited receive reminders before use? | |
| members from forfeited they receive reminders before their expiration? | |
| Reminders should given before end order to encourage the risk of | of a contract |
| | |
| Reminders will be sent to the expiry date | |
| the members be told it expires? | |
| it with notifications about impending dates? | |
| before deadlines are to a measure up memberships. | |
| Reminders sent before the end of use | |
| be the of the to prevent forfeiture? | |
| Will members reminders before their make that never their memberships? | |
| Members kept from forfeited receive before expire. | |
| Is a before expiration to against non-renewal? | |
| Is for reminders be my membership are? | |
| the member informed prior to expiry avoid loss? | |
| reminders are to use and forfeiture. | |
| Will there be before the ensure maximized non-renewal lost benefits? | |
| about should be given in advance don't lose privileges or services. | |

| possible have reminders my membership are? |
|--|
| Members to use before |
| Reminders renewal rene |
| members reminders the end of membership order prevent forfeiture? |
| Is possible to give that you don't not? |
| get reminders of their memberships to sure they their |
| a notification ahead date a way to against? |
| When approaching end-date, will individuals receive will use prevent lapse? |
| it to keep being forfeited by before? |
| Will be kept being forfeited if reminders expire? |
| before benefits can a or loss. |
| Do you offer ensure timely use ? |
| Is it that there an ahead the date to use my ? |
| Does the user receive to ensure ? |
| Will reminders before of year usage and from forfeited not? |
| Reminders upcoming be to a lapse in renewal. |
| Is it members will be kept not receiving reminders before? |
| Do you have pre-expiry reminders ? |
| Do receive about expirations advance so that don't ? |
| I receive reminder to before my expires? |
| Reminders the end usage and prevent forfeiture. |
| there be inform members of policy's date in order continued usage avoid risk of |
| |
| members reminded before the end of their order to ? |
| before the of to make sure they lose their? |
| reminders memberships are not? |
| Will receive prior to the of make sure they don't ? |
| before end should prevent anyloss |
| Do you pre-expiry reminders ensure timely ? |
| reminders before the prompt usage and prevent? |
| Will be kept if receive reminders the of? |
| Reminders might the to prevent forfeiture or |
| give heads-up about the my subscription I can use it or ? |
| send reminders so not forfeited? |
| have reminders to use a timely? |
| approaching their end-date individuals that will usage prevent any ? |
| I heads-up when my is about expire, to use it on time? |
| have pre-expiry make a timely? |
| expect alert in order prompt usage, possible non-renewal? |
| In order to encourage expires? |
| How about membership to to any lost orLapse? |
| Is to give before deadlines prevent forfeiture of membership? |
| the reminders keep from? |
| Is there a prior expiration date to users ? |
| Is it possible that an is sent the date, reminding ? |
| Will before memberships end to sure lose their? |
| Will of to make they never lose memberships? |
| Are reminders a use and not forfeiture? |
| Is chance an alert being sent before the date me ? |
| Lownset a subscription is I make of it or Renew time? |

| Can | be warned | of possible | _ or? | | | | |
|---------------|---------------------|-----------------------------|-------------------|---------------|-------------------|----------------------|------------|
| There is $_$ | chance ; | an alert being sent | | _ to | before | _ expires. | |
| befor | re expiry dat | e prompt usa | ge and | · | | | |
| it po | ssible that a alert | is | expired | to | my? | | |
| | my membership | end will | a lost | | | | |
| there | e | to ensure tha | t ma | ximized while | avoiding potenti | al non-renewal and | of? |
| a | given | the date, is | that remi | nder | _ against non-re | newal? | |
| Are | potenti | al and non-ex | tension? | | | | |
| Can | a heads-up r | regarding end | of my | I | it or | time? | |
| | | | | | | ney privi | leges? |
| | | | | | | | |
| | | — —— expiration, encoura | | | | - - | |
| | | ert in order to prom | | | ? | | |
| | | rs are | | P******* | · | | |
| | | o are termina | | nt | | | |
| | | fore to ϵ | | | notential non | -renewal? | |
| | | ing forfeited 1 | | | | | |
| | | impending | | | | | |
| | | | | | | | 2 |
| | | | | | preve | nting any possible _ | f |
| | | prevent | | | | | 2 |
| | | | | | | it or renew tir | ne? |
| | | _ pre-expiry remino | | | | | |
| | | are termina | | | | _ | _ |
| | | | | | | non-renewal | |
| | | | | | so I can | | on time? |
| | | the day | | | | | |
| | | | | | | benefits? | |
| | | nip end will _ | | | lost. | | |
| | | ne | | | | | |
| | | eing if 1 | | | | | |
| | | | | ns that pr | compt and | possible | lapse? |
| Will remin | ders be sent | to | nor | n-renewal? | | | |
| | | make a time | | | | | |
| Will there | sent b | efore the | | while | avoiding potentia | al and loss of | ? |
| you g | give | subs | cription al | bout expi | re, so I can make | e of or re | enewed on? |
| Will | receive reminders | before the end of | memberships, $_$ | make | | ? | |
| I get | 1 | my membership en | ds to make | _ I | lose my | _? | |
| | provid | ded to timely | use and avoid _ | ? | | | |
| Can memb | oers an | prior to use | protect | 1 | non-renewal? | | |
| Will I get | my me | mbership so _ | | lose | _ benefits? | | |
| it po | ssible a | alert was sent befor | re | to remind r | ne to | ? | |
| Will there | be | _ full use my | my _ | expires? | | | |
| | way to | _ members to use _ | | issues lik | xe or forfeit | ture? | |
| | | ers help | | | | | |
| | | re not forfeited or _ | | | | | |
| | | lert to i | | forfeiture | or ? | | |
| | | _ the expiration | | | | | |
| | | expirat | | | | | |
| | | ore the end of | | | · | | |
| | | forfeited | | | their | expirations | |
| | rcbt 110m _ | 101101101 | 10110 W11119 | y 10001VG | uien | . onpirations. | |

| terminated can prevent anyloss or |
|--|
| It that an sent before the date me my |
| Will members be reminded of memberships to memberships? |
| there alert prior to end my membership to it? |
| Is a prior to a way remind against? |
| to give deadlines to sure you don't membership rights? |
| Will members memberships end to they never lose? |
| Did reminders that ensured use and not? |
| expect a heads-up when subscription is so can make or on time? |
| Can I heads-up my subscription expire, so can or renew time? |
| Will prompt prevent non? |
| Is it possible you have to timely ? |
| it that alert may be before expired remind to use my ? |
| members receive reminders the end to forfeiture ? |
| |
| When approaching their receive that prompt and prevent any possible? |
| Pre-expiry are meant to a use |
| Will there out to ensure usage avoiding non-renewal and of? |
| Before time runs out, ? |
| Do members need to be prevent? |
| Will an alert be sent the me use it? |
| a notification before last day of reminder against? |
| Is it possible members in order against forfeiture? |
| Do get notifications for end-date prompt, helping ? |
| members receive reminders expire date to and? |
| Will receive so that don't forget and lose benefits? |
| I get a reminder to my ? |
| reminders use so that don't or renewing? |
| the be timely ensure the risks of non-renewal forfeiture? |
| members prior to date to and non-renewal? |
| expect about the end so I can make use of renew time? |
| the end of the year will and |
| Is the date to remind users non-renewals? |
| Do you pre-expiry a timely? |
| you have to make sure ? |
| order continued usage avoid any chance of contract there given to the policy's |
| |
| Do get alerts helping usage loss non-renewal? |
| you send to prevent a lapse ? |
| members be before end memberships, to forfeiture non-renewals? |
| receive before end of memberships to forfeiture and? |
| prompt be given to ensure risks of non-renewal ? |
| Will get before memberships end to forfeiture? |
| Will to prompt usage and keep from being ? |
| Can a end of my subscription so that I make or Renew ? |
| reminders be before the year and prevent forfeiture? |
| there in place members to use memberships, not to about forfeiture? |
| |
| members reminders the expiration date ensure constant use disjunction? |
| Will be kept from being if expired date? members kept forfeited if they reminders before ? |
| |
| there way to reminders, to their and potential with non-renewal forfeiture? |
| Does make sense to give sure you don't rights? |

| it possible | might be sent | expired | to remind | use my membership? | |
|----------------------|---|-------------|---------------------|------------------------------|------------|
| Reminders before my | terminated will stop | | _lost? | | |
| wondering | there will be reminder | use | before it | | |
| When their | will individuals receive alert | them, | and | lapse? | |
| be reminded to | o use my before? | | | | |
| | before of year | | sers against non-re | enewing? | |
| | sent out before the | | | | |
| | remind to their | | | | |
| | being if l | | | | |
| | ubscription's end-date, | | will prompt | any possible ? | |
| | ration dates prevent a | | | any possible | |
| | give reminders before ren | | | tative losing righ | nts? |
| | to ensure timely and n | | proven | | 100 . |
| | otion's end-date, individuals | | 1152 | go provent any lances |) |
| | bership end help | | usu | ge prevent any rapses: | |
| | expire | | to use my men | nharchin? | |
| | | | | | |
| | given the expiriment d re memberships end m | | | | |
| | | | | _ memberships: | |
| | iders their end or | ruer I | iorieitures? | | |
| | aren't and not | | | | |
| possibility of | en members to them k | now their | poncy up in (| order to encourage continued | |
| Will the prompt time | ely activation and | l pote | ential non-renewa | ? | |
| | membership befo | | | | |
| | eminders before memberships | | t ? | • | |
| | don't lose money not | | | | |
| | tices in about impending | | don't privile | ies se | ervices? |
| | to prompt usage a | | | <i></i> | |
| | ders expiriment day if | | forf | eiture? | |
| | use my n | | | | |
| | oiry ensure timely | | | | |
| | efore the end members | | don't lose | ? | |
| | from being or not if | • | | on | |
| | nders the to pror | | | .om. | |
| | their memberships end _ | | | orchine? | |
| | ind to use their | | | | |
| | e to use then n | | | | to |
| | | | | issues non-renewal or | 10 |
| | the their membersh | | | | |
| | d prior of of | | | an manassa an a | |
| | -up when subscription | | | | contract |
| ending. | n end | | | | _ contract |
| | the expiration of | | | | |
| | mbership are can prev | | | | |
| | before the expired | | me use | membership? | |
| | re expiration to keep from _ | | | | |
| | are terminated are needed to | | | | |
| forfeiture? | lace push membe | ers use the | ir memberships, a | nd avoid any issues | |
| receive | use and not be? | | | | |
| there system | place to members to us | e member | ships and | worry forfeitu | ıre? |

| their end-date will individuals receive an alert usage prevent possible? | |
|--|------------|
| If is to prevent reminders the expiriment day. | |
| Will there be prompt sent before the end maximized potential loss benefits | s? |
| expect a heads up the expiration my subscription, me use it time? | |
| Can be against possible or being prior to? | |
| Reminders membership benefits are prevent lapse. | |
| Will reminders end memberships to ensure that never their? | |
| Is there to remind members use memberships any issues non-renewal? | |
| Reminders my run out prevent ? | |
| Will members their up to sure they their memberships? | |
| given members of the end date in order usage and avoid the of | |
| reminders the end of the usage keep members ? | |
| Reminders be sent before last use prevent | |
| reminders given before the policy's end date order to usage avoid the | |
| discontinuation? | |
| notifications to ensure utilization to lapse. | 2 |
| Is a to issue reminders, push members memberships, any issues related or | - ' |
| Will members reminders they expire them forfeited? Will members be use and them or renewing? | |
| Should be warned about expirations so that privileges? | |
| Can I expect a expiration that can make use of or renew on? | |
| Is possible an alert the expired date to the membership? | |
| should beto memberstheirendorderthe risk of contract discontinu | atio |
| When approaching their subscription's will receive notifications that usage ? | auro |
| Will the sent the end to make sure usage is avoiding loss ? | |
| about be sent advance so subscribers lose privileges. | |
| Will members be being if reminders the expires? | |
| members to prompt usage order to mon-renewal? | |
| If need to forfeiture, they still expiriment day? | |
| Do you pre-expiry reminders to sure ? | |
| In order encourage usage and avoid of contract discontinuation, there be given to | |
| | |
| alert in order to usage, protecting forfeiture ? | |
| before member run can prevent or loss. | |
| I receive before my membership up to make and lose ? | |
| informed before expiry encourage use loss? | |
| members be kept forfeited if receive reminders before? | |
| Did you out so? | |