[Demo] NLP Dataset for Customer Service Automation

Company Type	E-commerce Marketplaces
Inquiry Category	Shipping and delivery inquiries
Inquiry Sub- Category	Package not received inquiries
Description	Customers reach out to report cases where their order has not been delivered within the estimated delivery time or if they have not received any tracking updates, seeking resolution or possible refund options.
Data Size	5,095 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\begin{tabular}{ll} Masked sample paraphrases of one "E-commerce Marketplace" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$

What should my has been delivered expected?
package not what should do?
my order was time, which course action take?
What should if a
Are there next for ?
What should order fails to?
I like to package is
can done if show?
delay with ?
should I do ?
an order was not showing on
What happens my too?
If the order was what's best action?
The course action do arrive?
to is not received.
do when order is different than expected?
What should the package?
I do there's undelivered?
should with the not?
I supposed to that my come?
I do when there is ?
delivery never what am supposed ?
What should I didn't order?
What do my isn't delivered on?
the wasn't time, what's the best action?
Next steps item?
What do receive the order?
to nackage tardy?

If don't receive item should do?
should I do order different than I?
I my order isn't where be?
What can I if item isn't ?
I do the not meeting my?
If package doesn't me, done?
order may arrive
What to order not?
What I do my order not where ?
If was delivered time would I?
HERE TIME, now?
What I package isn't?
be with undelivered?
guidance a shipment late.
What if the ?
What be done delivered?
If not where should what will?
I do my order is different than?
not here what should do?
should after tardy?
What should do when is?
If my order is not are the to?
don't know what if my isn't dispatched
my order delivered on what's way to ? What I when my ?
When order isn't should I do?
What should done received?
What order was received?
my order was received on time, what best ?
a with package?
welcomed! blues?!
my order isn't where it mean?
My not
What should do about come?
What is the best way if wasn't delivered ?
get it in time, should I?
If my arrives what ?
we do doesn't arrive?
person for guidance shipment.
What should do when my in?
If package is I ?
do if your been received?
What my expectations?
What to the that never arrived?
delivery as
was time, what is best thing to do?
should do package arrives?
should I make being than I was?
How deal with delivery my?
When order doesn't arrive on time ?

Now if don't time?
What I do make for the my?
to handle that not?
I with order.
What I do if doesn't show?
Now what if time.
What happens order by?
should I the delivery expectations?
my is not
There request for shipment.
What if my expected?
order was not on do I?
guidance regarding shipment late.
I do order out of place?
to with package?
parcels not received, should done?
The arrives next?
What if I order here on?
If order on time, what can?
What I delivered on time?
my order is not I what I?
What the non- delivery ?
can do it's delivered on?
I do after order?
I if the order doesn't arrive ?
What I after misses ?
my order was not be the best course ?
What we order not received?
should if my order not?
What do after order?
What if does as?
steps for late ?
should I my order ?
What am I supposed never comes?
my delivered as what I do?
What is best deal with a ?
happen the package is ?
What should do I receive my ?
What to do when?
What should do if we ?
What if isn't a?
do I deal ?
What package hasn't ?
I do the fails?
my arrives than anticipated?
order on time
What the is late?
should do the isn't delivered on ?
How problems?
rnave unalis un on

my isn't delivered on what the ?
steps arriving late?
What do an order?
fails to reach me, be?
is the course action my order on time?
Help, my
with the of package?
What do package doesn't me?
next steps for ?
delivery of order was out of do?
my order on are best actions to ?
Asking for shipment.
Where orders?
expected what now?
do I do order ?
What do package is ?
my isn't delivered what the best action?
What should I the order? I don't have a should I?
My isn't next?
I do if the is was expecting?
If my order where should be I?
should I get the I back?
what if you time?
What best thing do order was?
Next steps item?
What can if my dispatched on?
should I to delivery of my?
What should I has delivered late?
there on time?
Suggestions please because no
Order as?
How undelivered orders?
do order is not?
It's package late,?
can I do arrive?
delivery arrived, what I that?
should if didn't get what for?
my not on time what should ?
should do if has arrived as?
Suggestions not arriving expected?
do you the?
If my doesn't on should I?
What expected package is ?
What do isn't delivered time?
What will if my isn't expected?
No package yet! my?
about the not being?
not arrive anticipated.
For the of being of I do?

For the delivery of _	order	tha	an	anticipated, what	?
I to if	_ is a	my	•		
I didn't	what	_ I do	_ it?		
now, after	_ non o	f	_?		
package ı	not	sho	uld we d	o?	
What's the		to	my o	rder is late?	
I don't know what		_ with		showing	on time.
I on	ce my order	?	?		
happens if	_ package	?			
with	n undelivered	orders?			
What should I	de	livery	_ match	my?	
my order hasn'					
will you handle	·?				
If order doesn'	t	what _	?		
What can I to c				?	
do do					
Is there anything				?	
do after p					
·)?		
Is I can de				?	
What					ne?
I do to					
Should			?		
would happen				?	
can I abo					
If my order del			-		
should					?
should					 '
What the					
When order				ould do?	
help miss					
	r late a	rrival?			
should I i			time?		
What should					
What					
What if is					
What should I			•		
What should				different tha	an I thought?
order				anioroni inc	in i mought.
If order g				?	
can I do r				·	
should I				on time?	
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I ab				chinmont?	
tell			:	embinent.	
If m			2		
What happens when					
Suggestions please h	because		·		

What if order isn't I now?
What do is a delivery missing?
What can I it delivered time?
to when order is ?
What should I don't have the?
If package reach can?
happens if my order ?
When was not delivered I do?
What should if was?
should I ifreceive order on?
delivery what should I?
do if the delivery than I?
to resolve ?
What take regarding orders?
my order not ?
What order as expected?
What will if the?
done if the package ?
will happen the is delivered?
do my not arriving?
package is yet, what do next?
What happens my I expected be now?
There's issue with order not on
The late, what?
can be done if reach me?
What I do if ?
the of delivery of package?
What are supposed to not arriving?
do with order?
I do if isn't a ?
isn't time, what should I
What about the delivery that up?
Next steps late?
Suggestions because package
What do I get I expected?
What I don't get my ?
If the item I what should I?
What should we order not?
the delivery of my place what I do?
What package is delivery?
What I undelivered ?
Now will if order on time?
What the isn't received? do you do if ?
not a what should I?
Whatgoingwithordershowing?
happen my order not be by now?
my order isn't on should next?
If my order not been on time, ?
about of package?

What if not delivered?
if my delivered as?
What I if my on time?
What should do if package?
What if my show time?
Order on what?
What do that my order been anticipated?
do that is out of place?
What action not received?
after non-delivery package?
order up time?
should do the order delivered?
What should do my ?
What do I my order?
What to if order received?
if my order I to be now?
What about my order if it want ?
My package delivered.
I make up for the being different expected?
can if package reach?
do you if order received?
The order different expected, should I do?
When an is of place, should ?
How respond if it delivered ?
not mot what is the best thing to do?
should do about my delivery ?
on what the order arriving expected?
What is course to order isn't delivered time?
can you to undelivered?
can you to undelivered? can if I my order in?
can if I my order in?
can if I my order in? I supposed to do when my ?
can if I my order in? I supposed to do when my ? What should we do delivered?
can if I my order in? I supposed to do when my ? What should we do delivered? should with package ?
can if I my order in? I supposed to do when my ? What should we do delivered? should with package? is where I want it be, does mean?
can if I my order in ? I supposed to do when my ? What should we do delivered? should with package ? is where I want it be, does mean? I do if my delivered predicted?
can if I my order in ? I supposed to do when my ? What should we do delivered? should with package ? is where I want it be, does mean? I do if my delivered predicted? Next steps this ?
can if I my order in ? I supposed to do when my ? What should we do delivered? should with package ? is where I want it be, does mean? I do if my delivered predicted? Next steps this ? If parcels what is the action?
can if I my order in? I supposed to do when my ? What should we do delivered? should with package? is where I want it be, does mean? I do if my delivered predicted? Next steps this ? If parcels what is the action? What now, after non ?
if I my order in? I supposed to do when my ? What should we do delivered? should with package ? is where I want it be, does mean? I do if my delivered predicted? Next steps this ? If parcels what is the action? What now, after non ? If my what do?
can if I my order in? I supposed to do when my ? What should we do delivered? should with package? is where I want it be, does mean? I do if my delivered predicted? Next steps this ? If parcels what is the action? What now, after non ? If my what do? done if package arrives?

arrive as anticipated.
If doesn't delivered on time, is of action?
is the of to take if order ?
Parcel now?
do if don't a package?
delivery blues
What when order isn't on time?
I was of place, what should do?
should I do isn't?
What to the?
what with undelivered
What does mean if where it ?
I do if no ?
should I deal order being time?
What do if don't the item ?
Order not here do?
What do after ?
When order isn't in what should ?
package is help
happens if order is not by time want ?
should I if the ?
package do?
I have problem with order of place.
What my here?
What my delivery not delivered?
Order here time,
What am I supposed do delivery ?
The arrived?
should if it's?
supposed do if it on time?
What if my delivery?
there a handle undelivered?
Suggestions not arriving?
should if the undelivered?
What the way handle the my order was time?
What do I it is in?
get order in should I do?
should I tardy?
due to item ?
What happens if be by now?
do when arrive?
welcomed?delivery!
about the the expected?
it mean my isn't by?
it's delivered in what should I do?
If my time what is the course action?
should do if my ?
What is not received?
What I do when the isn't ?
should make up for the different I expected?

What when won't delivered? is best action take if the order delivered? If arrives would do? What I isn't received?
If arrives would do?
What I isn't received?
Is there a action not?
I wondering about my not up
What my order arrives?
package to what now?
mot coming.
What be done package ?
If does reach me done?
Do I to anything ?
What should I to for the my order being ?
The of action parcels are?
can done package goes?
What be done for the meeting expectations?
What should do ?
What done is late?
happen my arrive on time?
based on item?
for arriving items?
is the action to if my not time?
Is a package?
What do order available?
Someone requested regarding was
I have an been on
I don't know what my order on
What to you receive an?
When dispatched on what should I?
What can do package ?
What be package arriving?
welcomed delivery ?
action parcels that are not?
about the delivery that not arrive?
Is late, do?
What do I my not by?
I do if is not it should ?
What after order received?
How handle delivered ?
What do the received?
is yet, what?
the order isn't delivered on time,?
What I do I do order?
What if my ?
when package here yet?
What to after was ?
should do order not in place?
is not Have bright?

Actions be parcels not?
should taken expected parcels not?
What course of action should I if my ?
I do if my order isn't way ?
Next should be if unmet.
What the of if I don't order time?
What I do ?
was showing up time.
What do my order not where I want ?
My to up on
order by this time, that mean?
package is not reaching can?
receive my order on what I?
Actions should be not?
What do a package yet?
please, is delayed
What if not up?
is delayed, I do?
What should I do to make being than ?
What my order the way ordered it?
happens my order now?
My is Any ideas?
What's the action take order isn't on?
I isn't reaching me?
delivery of package?
What I do my does arrive ?
What do if order?
How I for the of my being?
What's to undelivered order?
What $___$ supposed $___$ the delivery that $___$ came?
order time, what is the best action?
What on with order not showing ?
to incomplete?
I if delivery doesn't meet expectations?
should taken for parcels not received?
What am I do since my ?
If my doesn't expected, what ?
Order on now?
should I do if be?
What do when the is not ?
If is delivered what should do?
should my order isn't right away?
order would be the best of action?
my order then?
should with order?
me, my package
to handle ?
I do when my delivered in?
There was order as
package doesn't can happen?
backage acesu t can nappen:

to handle
best action take my delivered on time?
Help! was not delivery
supposed since my delivery never came?
my order is delivered on time, ?
me what can we?
How are ?
A isn't here ?
would I do to delivered?
supposed do about the delivery did not?
What after wasn't there?
my wasn't showing on time?
my order not been dispatched time, do?
How un orders?
my delivery, what should I?
What order it should be?
I if have a package?
be when expected are received?
Should action order isn't delivered time?
now, non-delivery of ?
should do my is missing?
be about issues with?
Late delivery?
my order is out what should ?
isn't yet now?
do?
am supposed the that never came?
can I the package reaching me?
order something do?
Next steps arrives?
What do if I not received time?
delivery blues!
What to when ?
if my is not where now?
to your been received?
I do package ?
should do the missing ?
If order is do ?
order was not delivered?
I do the is dispatched time?
handle undelivered?
be done order received?
When on what should I do?
What to do getting my delivery?
delivery of what?
The is what do?
delivery not expectations, what should I?
if order is undelivered?
to handle are
with package tardy?

I I have no yet?
What should if mot delivered as expected?
here then what?
I take if order isn't delivered ?
the best undelivered orders?
What I if it not time?
of package?
What happens isn't I it to?
do tardy package?
should when my hasn't?
What to if order received?
person requests a that late.
Do you to orders?
I do when is?
if arrive as expected?
What I to shipping ?
my order gets?
I now that is late?
What I do if order?
to do if the?
What should do the doesn't meet
If what do do?
What do if isn't it to by now?
What should package?
now, after package here?
I don't to my isn't as expected.
i don't to my ion't do expected.
What should be parcels are received?
What should be parcels are received? isn't received on time?
What should be parcels are received? isn't received on time? if my what I?
What should be parcels are received? isn't received on time? if my what I? handle expected parcels that?
What should be parcels are received? isn't received on time? if my what I? handle expected parcels that? If order not delivered should I?
What should be parcels are received? isn't received on time? if my what I? handle expected parcels that? If order not delivered should I? Help because is
What should be parcels are received? isn't received on time? if my what I? handle expected parcels that? If order not delivered should I? Help because is you do if you don't order ?
What should be parcels are received? isn't received on time? if my what I? handle expected parcels that? If order not delivered should I? Help because is you do if you don't order? do about package?
What should be parcels are received? isn't received on time? if my what I? handle expected parcels that? If order not delivered should I? Help because is you do if you don't order ? do about package? would you with ?
What should be parcels are received? isn't received on time? if my what I? handle expected parcels that? If order not delivered should I? Help because is you do if you don't order? do about package?
What should be parcels are received? isn't received on time? if my what I? handle expected parcels that? If order not delivered should I? Help because is you do if you don't order ? do about package? would you with ?
What should be parcels are received? isn't received on time? if my what I? handle expected parcels that? If order not delivered should I? Help because is you do if you don't order? do about package? would you with? What if have not my order?
What should be parcels are received? isn't received on time? if my what I? handle expected parcels that? If order not delivered should I? Help because is you do if you don't order? do about package? would you with? What if have not my order? react to order?
What should be parcels are received? isn't received on time? if my what I? handle expected parcels that? If order not delivered should I? Help because is you do if you don't order? do about package? would you with? What if have not my order? react to order? If my time, what would do?
What should be parcels are received? isn't received on time? if my what I? handle expected parcels that? not delivered should I? Help because is you do if you don't order? do about package? would you with? What if have not my order? react to order? If my time, what would do? Asking guidance was late. time, is to do?
What should be
What should be
What should be isn't received on time? if my what I? handle expected parcels that? If order not delivered should I? Help because is you do if you don't order? do about package? would you with? What if have not my order? react to order? If my time, what would do? Asking guidance was late. by order time, is to do? late and next? about delivery missing my? What if my reach me time?
What should be isn't received on time? if my what I? handle expected parcels that? If order not delivered should I? Help because is you do if you don't order? do about package? would you with? What if have not my order? react to order? If my time, what would do? Asking guidance was late. has late and next? about delivery missing my? What if my reach me time? be done if rejected?
What should be isn't received on time? if my what I? handle expected parcels that? If order not delivered should I? Help because is you do if you don't order? do about package? would you with? What if have not my order? If my time, what would do? Asking guidance was late. late and next? about delivery missing my? What if my reach me time? be done if rejected? What after the delivery what was?
What should be isn't received on time? if my what I? handle expected parcels that? If order not delivered should I? Help because is you do if you don't order? do about package? would you with? What if have not my order? If my time, what would do? Asking guidance was late. late and next? about delivery missing my? What if my reach me time? be done if rejected? What after the delivery what was? If not delivered time, is best recourse?
What should be isn't received on time? if my what I? handle expected parcels that? If order not delivered should I? Help because is you do if you don't order? do about package? would you with? What if have not my order? react to order? If my time, what would do? Asking guidance was late. late and next? about delivery missing my? What if my reach me time? be done if rejected? What after the delivery what was? If not delivered time, is best recourse? to do if the ?
What should be
What should be isn't received on time? if my what I? handle expected parcels that? If order not delivered should I? Help because is you do if you don't order? do about package? would you with? What if have not my order? react to order? If my time, what would do? Asking guidance was late. late and next? about delivery missing my? What if my reach me time? be done if rejected? What after the delivery what was? If not delivered time, is best recourse? to do if the ?

I_	if I order	here on	?	
isn'	t delivered	what	suppose	ed to do?
should	do if	dispatched	on?	
If	not delivered	wh	at's the best _	action?
I do	to get	?		
	wing t			
				ed expected.
	not here!			
	do			
	uo pacl		5111ppou.	
	do		0 2	
	y			
	do if			
	don't m		his?	
	_ when package			
	uested rega			
	if you don			
	_ do after the			
What I do	when deliv	ery doesn't	?	
my order	isn't on	which	of	take?
delivery	of was	of	what do d	0?
What should _		is rec	eived?	
ord	er wasn't on	time,		of action to take?
What	the	is differe	nt I antici	pated?
happens	i:	sn't what I	it	by now?
order,	I do?			
do	when r	eceived?		
	about my		?	
to				
	 arrive, (can be ?		
			be be:	st course of?
	if deliv			
				elivered on?
	_ wasn't delivere			
			_ the best cours	se or:
	order a		م مانده م	10
	if the or		delivered	1?
	elivered			
	the deliv			
	my delivery			
	thing			livered on time?
	after del		my?	
	_ do when the	is?		
	handle		?	
there	as e	xpected		
didn't	wha	at I suppo	osed to do?	
What should _		delivery no	t?	
	doesn't			
	e unde			
	oesn't			
	ordo			

My is	me.			
What	to get the deliv	very that	?	
my	delivered or	n what	should I take	e?
If my	wha	t should I do?		
	to do?			
Suggestions	the arriv	ving as?		
welcomed be	ecause d	elivery?		
	t in			
I do	has n	ot been delivere	ed?	
my is _	on time, _	I do?		
	_ not on			
	elivered		?	
	expected packa			
	order isn't received			
	do when			
	vhat I ab			
	if my order wasn't		•	
	I don't pa			
	my where			
	S		should I?	
	did			
	/ packag			
	if doesn't			
	lo my			
	if my is			
	_ delivered		best course of	·?
	lo fails to			
	on time what _		?	
	d parcels not		. 10	
	if order does _			
	since wa		_ I thought?	
	do the order	not?		
What if		. 1		2
	where I			
	about non-deliv			2
	l			?
	the		time?	
	undelivered o			
	package		. 2	
	on time,			ovnostations?
	compensate for			expectations?
	the order not			
	of w			
	o if order	_ nor neen necel	iveu:	
Package	ao? ler not?			
		amir	۵2	
	do about the on _			tako action?
GILL I SHOOOS			.ver alliveor	

I about my coming?
What I supposed do if is ?
I don't my order ?
What should I if is
package reach can you?
my is not here ?
What would it delivered on?
the not as anticipated?
don't what to do delivery never
of action not ?
What should be parcels that not?
different than I expected, what should do?
What should do now that delivery ?
What should I do get a way?
didn't delivery, I do?
What should do if isn't ?
What do your arrive?
Now will don't order time?
isn't it should be what happens?
What to there is ?
if order is not received?
get should I do about it?
get should I to about it: do to up for the delivery wasn't anticipated
should I do make not my?
What order through?
should be done in a not?
I have order that place and what ?
What the delivery of expected package?
Requests regarding that late.
What do do my order shipped ?
I don't know if order where I to
What to tardy?
The my order, so what ?
to after package
package here do I do now?
should I my was not anticipated?
How are not delivered.
don't do if isn't where should be.
when a package late.
How deal with ?
should I do up?
late item arrival?
What I if my isn't time?
my order does not as what ?
Something be undelivered
my by now, that tell me?
could I isn't in time?
do order is received?
actions should about undelivered?
What can I reach mo?

	the delive	ry was differe	ent than	what _	?
	the	best	_ action	take	order is not delivered on?
Do _	know	can be _	p	ackage doesn't	?
	have	package	is p	lease help	_•
	do w	vith the	receiv	ed?	
What	t am	supposed to _	when _		of place?
		options for r	non of	f package	?
					what does that?
				ındelivered ord	
				n?	
		late or not			
				isn't	on time?
		delayed?			
			n't delivered	d, should	do?
				ot on time	
					pecting, should I do?
					3,
		so what			
				order 1	late?
				ordor r	
		order,			<u> </u>
				 _ where it sho	ıld ?
		, 			
				 the way	1 2
		do when orde			·:
				 I do?	
	dling		_ on time	1 uo.	
			lar ien't dal	ivered	2
		if I			·
		s reach :			
		der		:	
					
		late item			ai 42
				rec	eivea?
		delivered			2
				ot arriving on _	
		undelive			
				what should I	. do?
		in time, w			
		item aı			_
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		that isn't sho			
		er where			
				do) I?
		i			
		ing if			
What	t should	do	a	?	
If my	order	delive	red	shoul	d do?

What	do if	deliv	ery?		
What to _		_ that lat	e.		
	do if packag				
What	_ I if	not	on time?		
	order	lelivered on _	what	_ I supposed _	do?
	an order				
do I	do if	dispatched	on ?		
	/				
	rder not		(do?	
	do if they				
	possible that my _			1?	
	in wl				
	be to u				
	get my				
	ld				
	to do				
	ens if order is			he?	
	ld order is				
	I to make				expecting?
	happen if or			than 1	expecting:
	e action			n 2	
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	done in		раскаде	ſ	
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	I do if I		,£		
	for the late?				
	what to do if				
	ld			ace?	
	about the				
	ld if my				
	if I don't				
	do if it				
	t my order in		ould do	?	
	, order here _				
	when packag				
there	e a	with ord	ler?		
	isn't I wa			o do?	
	ld I it do				
	m		arriving?		
	do with the				
	has not been		_ should I _	?	
		received,		?	

How shipment?
What's the best way act if on?
should if my not received time?
my package
can be done if ?
If my order on time, do?
my order is late?
Should I take any action on time?
now my order out of place?
The of my was out of and ?
going with order not on time?
should when package late?
should I order the delivery back?
my order time, what should I ?
What to is recieved?
How with shipment?
If not where want it to be, should ?
happens if is not where be now?
If package doesn't I?
the best do if order is on time?
How package?
if my order isn't it now?
What should about delivery not?
What my isn't by the time it ?
What do if delivery not I?
If my is not on time, I take?
if doesn't it?
do you the order?
What I do I receive it ?
the of take if my order late?
to do order doesn't?
on time, what should do?
steps of late?
Now should do about ordering here ?
If order arrive then?
What do the package?
Package is do?
should I do order than I thought?
there a package yet, I do?
What when my delivery my?
What when my order delivered time?
If did not arrive as what ?
order delivered time, is best of action?
should when isn't delivered?
My package has what?
What make up for the different I in mind?
my order in?
If my delivered on would be best of?
if my where should?
should be your order received?

undelivered goods?
of expected what?
Suggestions the order as
to undelivered orders?
is not on what should I?
If doesn't arrive as expected, what ?
If my order isn't am I?
am not do delivery not coming.
If no yet, what ?
If my order wasn't delivered time, the ?
What with an received?
about the didn't?
do the late ?
If order later than I do?
What should when on time?
If my where want it what happens?
for non-delivery of expected?
How undelivered orders?
I deal with delivered?
There a delivery
I if the order delivered as?
Parcel next?
What package ain't ?
requesting a shipment that late.
What now, though my ?
What order where it to be?
What now, since here?
The was not to?
issues the shipment?
I it wasn't showing up time.
What fails to up?
What when the delivery?
My is showing on
does mean order not I want it to?
reach me, what can we?
If doesn't on time, will do?
should do after the not expectations?
steps when late ?
What should I do not time.
undelivered orders?
I have undelivered order, I about?
there I about order?
What actions take if my isn't ?
If order was is the to it?
package me, what I?
Requesting for is late.
I don't what to do the
How to without?
The of action are not received?
What do when arrive?

What do when isn't	_?			
If order isn't delivered	the	_ course	action?	
What I my order	as expec	as expected?		
My not up on?				
am do with undelivered	?			
What with package?				
do a is late?				
Parcel should do?				
to if is not?				
What I my arrive o	n time?			
If doesn't expected, wha	it?			
The of action for not not	?			
What if was not?				
event that my order was not	w	hat I _	?	
do when the delivery is not	?			
My package and he	elp.			
my has been				
delivery delay				
I do undelivered or	rder?			
What to if not your	?			
If my order delivered		t of ac	tion?	
should do about order?				