## [Demo] NLP Dataset for Customer Service Automation

Company Type	Life Insurance Companies	
Inquiry Category	Customer complaints and dispute resolutions	
Inquiry Sub- Category	Premium Issues	
Description	Customer inquiries regarding problems with premium payments, such as missed payments or discrepancies in billing amounts, requiring clarification and resolution.	
Data Size	5,729 paraphrases	
Want to buy data?	Please contact nln-data@gross me via vour husiness email address	

 $\begin{tabular}{ll} Masked sample paraphrases of one "Life Insurance Company" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$ 

the in my billing?
differences in billing amounts?
in the amount billed?
How was a in?
I'm curious about difference
think tell me about strange invoice?
What's the reason charges?
wonder caused the different bill.
bill doesn't add something to know.
me was differently.
you explain there's difference in ?
Please is not the
clarify, bill
I was different.
I know about invoice?
Explain the between
have for the billing?
Can if doesn't?
Please the correct.
the reasons the figures on my?
Please help clarify
I why my different.
for difference my bill?
provide the payment
me reason for the my billing amount?
Bill odd to What's ?
as to why my
Someone can why total

my not correct?
made figures for the?
cannot understand my up.
you the discrepancy bill?
Do you why my ?
clarify the reason my
I bill an charge.
aboutinvoice glitch?
What the behind the discrepancy invoice?
this discrepancy with ?
you help me in my bill?
why my correct?
Why billing match me?
is my with other?
causing charges to?
Please if right.
caused discrepancy bill?
you give for the bill being right?
What is bill is?
does vary?
the with sum?
you to discrepancy.
Bill odd me is ?
there reason why is different?
wonder if can the discrepancy in
Please describe my
Why that charges?
There's in my
What's the mismatch charges?
for my bill?
how sum is conflicting?
is with my being messed?
What is reason difference in my ?
Why was not?
bill was ?
Why mine?
Why is my not?
Please clarify my billing.
making my ?
do think about how sum is?
What's the reason difference my ?
clear charge up?
you explain what ?
you clarify there is a difference?
billing diff?
tellaboutpayment
Explain charges?
my not match?
wondering what is with bill being  What's causing this ?

Why	the my bill?			
Informati	on regarding this			
	_ the problem with amount?			
Please	bill right.			
What is it	bill ?			
Understa	nd the on			
you	know my doesn't add up?			
I	what caused the for my			
	_ right, please			
What	_ the the amount?			
How com	e different?			
	to know why bill does add			
	_ in bill?			
did	bill match?			
What	_ the my invoice total?			
	_ like know this invoice mixed-up.			
	what difference is in			
	_ the reasons discrepancy in invoice?			
	the of my inconsistent?			
	the wasn't			
	billing			
	the discrepancy in total?			
did	amount go?			
Please cla	rify, right.			
	an explanation the in ?			
	what the difference is in amounts?			
for _	of discrepancy.			
	_ the in billing			
is	on why was			
How	_ the conflict?			
you	have my amount?			
Were	to us the difference bills?			
	what with my?			
I lik	e to know why is the			
Could you	n me the bill?			
	billing not add up?			
curious about disparity my				
	_ the discrepancy the			
	different about billing.			
expl	ain the charges?			
	_ the for charge			
can'	t understand bill			
let _	why billing is			
how	the sum			
	possible to the difference amounts?			
	ous about invoice?			
	us differences in billing?			
	how the conflicting?			
	an explanation of ?			
	for the discrepancy charges?			

What is billing?
Is possible toregarding the variation ?
Why is different?
is for bill wrong?
the situation.
not match up?
is the different?
caused to change much?
about thiscontradiction.
Can you the not match?
Can you me about bill ?
is a my so ?
is d in j so explaining that strange bill?
understand why my billing ?
the of bills.
Why invoice total the?
curious total match up.
Why differences in?
my bill amount.
us about billing
my amount is different.
are there my?
Please the bill
why my does up.
What's up with bill ?
you to the in my?
Why what I?
explain in my bill.
tell me with my
How my amount does ?
the bill is different?
am my bill all up.
The discrepancy inexplicable.
is my off?
My doesn't
Do you my bill?
with charges unexplained.
like an regarding variation.
clarify why my different.
you clarify the ?
What reason inconsistency with my?
Clarify the billed
Is reason for inconsistent?
about this payment
My amount not
To my not add?
I need to why the
Why is the in?
Why bill is something I need

What made different figures?	
of charge diff?	
I would to inquire in	
has a	
is reason diff?	
know was charged differently.	
you the billed is	
clarifying discrepancy	
a in the bill.	
What is causing me?	
curious why my up.	
Can us what this bad mistake?	
in invoice.	
Please why different?	
the differences.	
Is tell me about differences	amounts'
you about the billing issue?	
about this payment	
I need of amount	
my total does not match	ı
Do you have a?	
Please explanation on billing	
clarify if billing does ?	
is the to wrong?	
wonder the in my	
Please the	
does amount differ?	
is bill up?	
bill off, why?	
my billing amount?	
Do you an amount?	
why my match up?	
explain the in bill.	
causes to be ?	
Why is bill different?	
tell why my match up?	
The discrepancy invoice total	
Talking about charges?	
Is a why my add up?	
Please not	
an explanation for the in my?	
Why my bill what?	
Can you difference in?	
in my invoice?	
want know why is in invoice	∍.
my bill?	
Please tell about the	
know how sum is?	
Provide insight billing	
to my bill doesn't add	

Why my billing ?
I don't my all messed
I like explanation the in
Can you the bill?
you tell this weird ?
what happened the billing
the billed is conflicting.
my doesn't add?
caused my bill?
Please billing discrepancy
in invoice?
Why bill from what ?
Please any in
explain the bill me?
isn't amount match?
figures for my bill?
someone why total isn't up?
Why doesn't me?
this payment
going with this ?
is the ? me for the discrepancy in my billing?
bills vary?
Was that in amount?
What the amount ?
I a why invoice?
My bill
Is there explanation differences?
to know the for the in my
Can you tell me the amounts?
invoice discrepancy?
What reason for the ?
is not match?
I like know I differently.
You should why is
because of a my bill?
that you the billing
I was why was
It's my match up.
Try explaining odd charge
you why is in my bill?
You clarify the not the
my bill match?
of the billing quickly.
do you explain bill?
you explain the problem ?
a discrepancy in
it my not correct?
Can the my bill and?
there a reason why ?

the for discrepancy the invoice total?
clarify the my bill?
to clarify why add
How my amount?
doesn't match
What's the ?
to bill is
Inform this contradiction.
Why match up?
me why charges ?
us the is conflicting.
I cannot my is
Let know why different.
What is the behind ?
Why does what I expecting?
was different.
you me the in the ?
Can you how bill?
Is an explanation charges?
like to an explanation in charges.
I'm to my different.
What's the discrepancy in invoice?
clarify bill
don't understand bill off.
the reason for in the invoice?
Can me why my add up?
is bill what paid?
Is odiscrepancy in the invoice total?
Were to explain the in the ?
caused difference in ?
confused why my is
the billing discrepancy.
is to discrepancy my?
why my billing
caused the numbers for ?
Please happened with discrepancy.
and please clarify.
Billing match?
Can my bill amount seems?
you the my bill?
tel the
Bill looks me, reason?
my issue.
Why to be different?
it that match up?
Can tell is in my billing?
did my ?
How do the ?
explain there a in my billing?
seems wrong to what ?

An _	the amount?
	these different my bill?
	there error my amount?
	sum from each other?
	clarify, is right
	I ask explanation for variation ?
	is my?
	a way the discrepancy ?
	billing match?
	was why?
	you explain the in?
Pleas	se why different.
To cl	arify
	sure my does match
	you me why the ?
	the ?
	sure amount seems off.
	caused differing of bill?
	my is so off.
	s need know why.
	my total doesn't match?
	you mis me?
	know there is a difference my
	the reason for different my bill?
Can	give an idea of disparity ?
What	t is the cause my ?
	why charged differently.
	se the not right.
	bill from what I ?
	explained now.
	t with invoice?
	able to billing mistake?
	my bill is?
	my amount off?
	tell the the contradiction.
	do not billing is
	is charge?
	can't my amount is
	different figures for my?
	can the inconsistency in my bill.
	give of billing ?
	bill not amount?
	you can up charge?
	invoice total the?
	a discrepancy
I war	nt to know in bill.
Do _	need an the in?
	come isn't?
	making my?
	my different from my?
	,

not clarify.
quickly the
the difference.
is a in my bill amount.
you tell me have a amount?
is the total different I?
why my not?
Explain how billing
I want to billing is
I to why my is different.
I my bill does up.
I need in my bill.
caused the discrepancy ?
What is inconsistent?
you bill?
curious the on invoice.
me billing discrepancy is.
am why discrepancy in my bill.
My bill up?
Why amount line up?
Are any the billing?
my bill add up.
you clarify? match.
me about payment contradiction.
What is the reason?
I information on my
my charges different ?
this payment contradiction.
I'd about variation in
wondering difference in my
Can you me for the difference ?
explanation regarding variations in?
can about the charges.
amount my matching.
Can you me why is in my ?
Why bill adding ?
isn't my bill ?
state what happened billing
Let know was different.
clear billing
We want to discrepancy.
I'm the disparity invoice.
clarify bill not add up?
Can me why different?
please is right
Why my different than what ? explain my isn't the?
explain my isn't the ? you me what issue is with ?
Can shed light on in ?
you if doesn't match?

How	discrepancy in my	total?	
	in my bill.		
	me charged?		
	bill not right.		
	don't understand there is	my	_ amount.
	_ you the issue with ?		
I	puzzled was differently.		
I wa	nt to know can explain the		·
	us what happened this	·	
Wha	t is the behind a	total?	
	discrepancy in bill?		
	n't my different.		
	in my invoice?		
	is the with bill all messed	?	
	tell me this		
	the billing discrepancy.		
	is discrepancy ?		
	you able to tell about	billing	?
	explain billing now.		=*
	the total happen?		
	re discrepancy bill.		
	curious about in in		
	curious the invoice		
	my up.		
	my upexplain mess.		
	se went wrong bill.		
	my not add up.		
	s wondering disc	cronancy	my hill
	wondering uist		_ my bm.
	light the issue bill.		
	am difference in my	invoice	
	se tell discrepancy.	mvoice.	
	_ wonder why bill		
	se how is conflicting.		
	why bill doesn't add?		
	dering discrepancy?		
	I was charged differently.		
	is situation with my	upr	
	know how billed sum?	1	
	eone has question about to		
	_ it need explanation about		f
	tell how billing came	·	
	_ did discrepancy occur?		. 0
	e us the differen		
	to know explain the	e in	_ bill.
	give about contradiction.		
	_ did my happen be?		
	explanation on		
You	can light in		

I	need	_ explanation f	or	charges.
I		discrep	ancy on	invoice.
	there a rea	son the _	my	?
	tell _	about	discrepancy	the bill?
	was the	for	?	
	was my bill	!	I?	
Pleas	se tell	I		
	you n	ne there i	s ir	n charges?
Can	clarify	that	?	
		sure why	a differe	ence in my
I	to	billing		
Pleas	se tell	why	_ is	
	made the fi	igures m	y?	
		doesn't		
		billing discrep		
		why my bill		ed up.
		us about		
		details		
		my bill is diffe		
		up		
		erent,		
			<del></del> -	
		's a discrepand	cv in	?
		_ the discrepa		
		what wro		
		larify why		
		odd on m		F·
		y bill		n?
		rity the _		
		crepancy		
		theVaria		?
		tell me		
		about		
		_ I was		·
		e my		ent?
	my bill			
		 the		
		up?	='	
			difference	in billing amounts?
		sum conf		2
		iscrepancy		e ?
		didn't?		·
		liscrepancy		<b>)</b>
		clarify		
	r in		·	
		t _ to why I was		
		_ to wny I was reasons		
				·
		different		)
	_ made the d	ifferent	bill?	

what is the billing?
Why charges from one?
Did why I was?
curious strange issue?
Do why billing is?
you tell how the are different?
is bill
We need regarding
an inconsistency bill.
Let about my billing
Can in my charges.
Please not correct.
is the why match up?
What's the billing?
How come bill is ?
Please know the details contradiction.
caused differences my figures?
How is wrong?
Why bill is ?
Can explain billing?
an inconsistency my?
I'm about difference my
How not right?
Billing doesn't match?
I'm curious difference in
Explain the discrepancy
was charged different way?
inform us contradiction.
Why my amount I pay?
Can explain the me?
am my bill doesn't add up.
curious the discrepancy my invoice
Can me messed up happened?
Please issue my
bill incorrect?
Please the my bill
I wantknowthere is a amount.
a discrepancy in ?
tell me doesn't match?
bill is correct.
seem to be different?
you tell me the?
Why the bill ?
There an my bill.
Explain the bill
wondering about being messed
about was charged
there differing figures my?
did different charge?  Is there with the ?

Clarify my is
I was charged differently.
Why did differ one?
not clarify.
is there an charges?
about differences shown in my
clarify what discrepancy
Can clarify the billing?
is the problem with ?
Why $\_$ bills differ from $\_$ I $\_$ ?
understand why my match
clarify reason my add
I why my bill
How is wrong?
you tell more the charges?
Why is my than?
my messed up?
does my not?
reasons for the discrepancy in?
Could tell about the difference ?
Care to add up.
for an explanation regarding variation charges?
tellcost!
How invoice amount?
you about the in my?
curious as to the invoice.
I know doesn't match  Can you know difference amounts?
can't understand the
discrepancy in invoice due to?
Is the in charges?
was why?
The billing error understand.
my bill seems off.
the incorrect?
can me why my total
my bill from anticipated?
do understand bill doesn't add?
you tell about the ?
Why does match?
inform discrepancy.
a reason my total match up?
needs clarifying.
Why is bill ?
discrepancies in bill?
tell me about bill
Someone can total isn't same.
I a bill.
The off,?
L charged differently.

Please the is not
Why what I anticipated?
am the variation charges.
this the reason the for bill?
Why isn't?
Why do I my?
Please discrepancy.
charges different from my?
Tell there's difference bill.
my charges being different?
clarify? billing doesn't
My bill?
Are able to amount?
give us details of
anything you can tell the mistake?
Why my bill from ?
need explanation the in charges?
Tell why bill up.
us about this
What the conflicting bill?
error bill?
that I need an explanation about charges?
The discrepancy my invoice
Someone might to explain why my
I confused to my seems off.
The amount of does
about the in
give payment contradiction.
What my bill messed up?
Why was my?
want know why the
discrepancy in my bill?
Explain the billed
Can explain situation?
I my
Was a in bills?
was charged differently.
Can you on in?
would appreciate you could discrepancy.
confused as to bill off.
Hey, explain the billing?
Can someone why my up?
Why bill add up?
There an my
curious bizarre snag?
for charge diff?
Clarify for my being
A billing clarified.
I've got discrepancy
Tell me the .

you can illuminate d	isparity	charges for my policy.
caused bill to?		
shed the amount issue.		
is reason for ?		
point out why is		
The that I don't		
is in my total?		
understand my amount is		
my bill match?		
Please give details the		
You clarify my		
Could you tell differences in bil	ling 2	
you tell the difference bill		
	g:	
Please about discrepancy.		
explain in charges.		
Is illuminate this billing?		
you provide an my?		
why there is a ?		
I'm why a difference in my		
Please explain why differe	ent.	
What is billed?		
My bill doesn't add up need	•	
tell about this billing?		
wrong me the reason?		
there explanation the cha	rges?	
The was?		
would like to what with bi	11.	
Why what expec	ted?	
us about difference.		
I clarify in bill.		
clarify, right		
My off, ?		
my different the others?		
I know why difference my bill _		
What is the in the invoice		
Will this billing ?	•	
the discrepancy in total so	mething?	
did the charges ?	metining:	
Can you billing ?		
confused why amount different	•	
Can give an for in my?		
Is it shed light on?		
bill fall short?		
There is a in		
Can me happened billing		
tell a discrepancy in	my bill?	
curious shown in invoice.		
Please provide the		
What happened to in ?		
am curious know is in my	·	

Please the billing.	
able to my billing?	
Please tell doesn't up.	
Bill doesn't seem the reason?	
Tell about discrepancy bill.	
It that clarify billing .	
I would like to billing	
different from what I?	
Let me I was	
me the reason for the amount?	
caused these different for ?	
explain the discrepancy in?	
Please bill different.	
my bill up?	
Why isn't exactly what ?	
I why charge on is ?	
the reason why bill is?	
Please my different.	
the charges different one?	
curious the in my invoice	
I to know is variation in	
I to know why was charges.	
ya this billing?	
curious about the the invoice	
the in total happen?	
you to the in billing?	
a in bill	
Tell us charged	
Tell us charged  Why did my differ ?	
Tell us charged  Why did my differ ?  Do know is conflicting?	
Tell us charged  Why did my differ ?  Do know is conflicting?  Is there a explanation ?	
Tell us charged  Why did my differ ?  Do know is conflicting?  Is there a explanation ?  Could you was different?	
Tell us charged         Why did my differ?         Do know is conflicting?         Is there a explanation?         Could you was different?         Why is I paid?	
Tell us charged         Why did my differ?         Do know is conflicting?         Is there a explanation?         Could you was different?         Why is I paid?         What the differing for my?	
Tell us charged         Why did my differ?         Do know is conflicting?         Is there a explanation?         Could you was different?         Why is I paid?         What the differing for my?         was wondering about charge my	
Tell us charged         Why did my differ?         Do know is conflicting?         Is there a explanation?         Could you was different?         Why is I paid?         What the differing for my?         was wondering about charge my         explain discrepancy.	
Tell us charged         Why did my differ?         Do know is conflicting?         Is there a explanation?         Could you was different?         Why is I paid?         What the differing for my?         was wondering about charge my         explain discrepancy.         Bill right;	
Tell us charged         Why did my differ?         Do know is conflicting?         Is there a explanation?         Could you was different?         Why is I paid?         What the differing for my?         was wondering about charge my         explain discrepancy.         Bill right;         Does someone match up?	
Tell us charged         Why did my differ?         Do know is conflicting?         Is there a explanation?         Could you was different?         Why is I paid?         What the differing for my?         was wondering about charge my         explain discrepancy.         Bill right;         Does someone match up?         Why is total from?	
Tell us charged         Why did my differ?         Do know is conflicting?         Is there a explanation?         Could you was different?         Why is I paid?         What the differing for my?         was wondering about charge my         explain discrepancy.         Bill right;         Does someone match up?         Why is total from?         Why is discrepancy different?	
Tell us charged         Why did my differ?         Do know is conflicting?         Is there a explanation?         Could you was different?         Why is I paid?         What the differing for my?         was wondering about charge my         explain discrepancy.         Bill right;         Does someone match up?         Why is total from?	
Tell us charged         Why did my differ?         Do know is conflicting?         Is there a explanation?         Could you was different?         Why is I paid?         What the differing for my?         was wondering about charge my         explain discrepancy.         Bill right;         Does someone match up?         Why is total from?         Why is discrepancy different?	
Tell us charged         Why did my differ?         Do know is conflicting?         Is there a explanation?         Could you was different?         Why is I paid?         What the differing for my?         was wondering about charge my         explain discrepancy.         Bill right;         Does someone match up?         Why is total from?         Why is discrepancy different?         is off?         I'd what went my bill.         an explanation to mismatch ?	
Tell us charged         Why did my differ?         Do know is conflicting?         Is there a explanation?         Could you was different?         Why is I paid?         What the differing for my?         was wondering about charge my         explain discrepancy.         Bill right;         Does someone match up?         Why is total from?         Why is discrepancy different?         is off?         I'd what went my bill.	
Tell us	

my bill?
curious the difference invoice
tell if my match?
I am to there in my amount.
why my billing is?
am sure why different.
Please know about bill
Do know why my up?
my is incorrect?
Is for the Variation in?
me I was differently.
I my bill.
discrepancy with my?
bill why.
Please, is different.
know why went wrong.
you to why my bill add
Is possible variation in?
explain different for me.
What is causing in?
know bill doesn't add?
What can me billing?
It not my billing
does billing not up?
the billed sum different?
tell us about in the?
you us some billing mistake?
do I a?
I my bill off.
What was the cause for bill?
Please some regarding the
my doesn't add up?
Can you an explanation in bill?
the in?
Can doesn't match?
someone me why doesn't match up?
someone my total is?
doesn't someone explain why?
Please clarify bill is
Why I charged ?
Can why billing match?
me reason my bill is different?
Are able to in billing amount?
you why is conflicting?
What the the my invoice total?
Please the billing.
explain in charges?
What discrepancy my charges?
How bill me for?
110W DIII IIIC 10I;
I don't is off.

don't bill is incorrect.
in my amount explained.
How come billing same?
I'm about the my
Isn't sum?
Someone tell me why my does
Please about payment
Can explain amount?
don't understand why
tell me about the in
Is error in amount?
There is a difference amount
Are able to the?
Please because bill
What causes figures for?
why is my?
Why my why?
Will you about billing?
explain isn't the same.
my billing not?
$\_$ is $\_$ from the one I $\_$ ?
provide the billing
is this with charges?
clarify; bill not
clarify my total isn't
the cause this with charges?
There my bill.
was for discrepancy in my total?
Will ya explain mess?
Please the on my
I to why my bill adding
Why bill what I expecting.
Why bill doesn't up
explanation as to the in?
these figures for my?
Is in the?
my mistaken?
I to why my amount
that was not right.
Whatgoingwitherror?
Why had thought?
is messed what going on?
Please tell payment contradiction.           come amount is?
Why charges?
This is unexplained.
why my billing
Please this billing
I confused as why my bill
my correct?

give regarding payment
Could you difference the amounts?
It's not clear my bill
me know my issue.
What are reasons the invoice total?
You doesn't match!
isn't bill?
clarification discrepancy
am about the in
wanted know if you explain my bill.
Is it that not match ?
To not add up.
the billing discrepancy?
discrepancy total is something I
discrepancy my is
that you clarify discrepancy.
bill messed up and is ?
What is the cause my invoice?
bill is the problem?
you explain what's my?
tell the correct amount bill?
my bill is different.
Please give this
I like why total doesn't
What was the cause figures bill?
does my not ?
The amount of not
Do why there discrepancy in billing?
my billing vary?
Please why is
Why different charges?
What the cause the in total?
bill not
bill the same?
to why billing amount is
Are you to say ?
was wondering clarify my billing amount
Can you doesn't?
Someone explain the
clarify bill isn't
Is a for difference in ?
I questions about why
need help with my
Why isn't same I was?
I what caused differing my bill.
clarify billing
What's discrepancy in my?
on the billing error?
Please tell about problem my
want to my bill does not

Please tell details contradiction.
How the is?
can me my total up.
The discrepancy my puzzling.
Yeah, happening error?
How does add up?
you us difference in ?
could tell about differences amounts.
the reason bill different.
explain the charges?
was why my billing
bill match up?
I need an variations
tell about charged differently.
asked why I differently.
clarify why doesn't up.
Bill seems wrong? Why my bill ?
you explain billing mess?
am about my invoice
amount not match?
I explanation as to charges
What's the my ?
Can doesn't match.
tell me about this ?
Why did charged?
Someone explain doesn't match
Why my amount?
How about difference ?
why my total up.
I why changed.
Understand why bill does
To clarify why isn't
am wondering get an about in charges.
They need billing
Can why match?
my to not match?
am in for the mixed-up
discrepancy the bill.
is matter my?
clarify the my bill add?
would like charges vary?
is the for in total?
billing amount to be?
is discrepancy billed sum?
know is a difference in my amount.
What my to?
needs my doesn't match up.
explain variation in

the discrepancies	
Can you tell what billing amounts?	
bill.	
to be a my	
clarify bill isn't	
Please bill is	
you tell about in amounts?	
not right.	
How not match?	
billing doesn't clarify?	
What the billing amount match?	
like to the amounts.	
problem with amount?	
wrong to the reason.	
I understand why bill	
tell us the in billing amounts?	
you clarify my invoice?	
$Can\ I \underline{\hspace{1cm}} for \underline{\hspace{1cm}} explanation \underline{\hspace{1cm}} the \underline{\hspace{1cm}} in \underline{\hspace{1cm}} ?$	
bill different yours?	
me why my doesn't up	
Can you explain me is?	
did not match?	