[Demo] NLP Dataset for Customer Service Automation

Company Type	Online Electronics and Technology Retailers
Inquiry Category	Return and refund requests
Inquiry Sub- Category	Availability and delivery issues
Description	Customers may contact us to request a return or refund if there were delays in delivery or if the item they ordered became unavailable after the purchase, leading to dissatisfaction or inconvenience.
Data Size	5,100 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\label{lem:masked_sample} \mbox{Masked sample paraphrases of one "Online Electronics and Technology Retailer" customer inquiry. (Purchased data will not be masked.)}$

item not delivered on?
The delay, what?
on schedule, you?
What caused ?
was about the why not delivered on _
on time.
There a my?
why not come out on time.
What to be?
Why?
had package
I curious item was delivered time.
there package delay?
it delivered?
is it that on?
Why my item not to me ?
did come at correct
did arrive in the right?
is late?
It isn't on?
Why they?
hasn't arrived?
reason the delay shipment?
occurred that my?
my did not come in time?
Why not show?
Why item reach deadline?
item wasn't .

caused delay?
didn't me before deadline?
don't they the?
Why did take?
My item time.
I as item was not delivered
was item ?
Delivery late, wrong?
hasn't it ?
did my not in?
curious to my was delivered
delay arise?
wouldn't this time?
My wasn't deliver
my land at the correct?
delivery go wrong?
my item not on?
Delivery tardiness,what?
My item didn't
the late?
delivery lateness?
did in time.
Why item show before the?
was late delivery?
Is a for arrival be?
Why my me deadline?
What caused the to?
was the my on time?
happened deliver?
I is a for the late
Why shipping take so?
Why delivery?
it delivery?
it derivery?
Why you time-wise?
Why you time-wise?
Why you time-wise? come at the correct moment?
Why you time-wise? come at the correct moment? delivery this item? isn't yet?
Why you time-wise? come at the correct moment? delivery this item? isn't yet? delivered time, am as to the reason.
Why you time-wise? come at the correct moment? delivery this item? isn't yet? delivered time, am as to the reason. Was time?
Why you time-wise? come at the correct moment? delivery this item? isn't yet? delivered time, am as to the reason. Was time? I'm curious about my item on
Why you time-wise? come at the correct moment? delivery this item? isn't yet? delivered time, am as to the reason. Was time? I'm curious about my item on arrivin',?
Why you time-wise? come at the correct moment? delivery this item? isn't yet? delivered time, am as to the reason. Was time? I'm curious about my item on arrivin',? wasn't delivered on
Why you time-wise? come at the correct moment? delivery this item? isn't yet? delivered time, am as to the reason. Was time? I'm curious about my item on arrivin',? wasn't delivered on Why did long delivery?
Why you time-wise? come at the correct moment? delivery this item? isn't yet? delivered time, am as to the reason. Was time? I'm curious about my item on arrivin',? wasn't delivered on Why did long delivery? My package ?
Why you time-wise? come at the correct moment? delivery this item? isn't yet? delivered time, am as to the reason. Was time? I'm curious about my item on arrivin',? wasn't delivered on Why did long delivery? My package ? understand why my item wasn't on
Why you time-wise? come at the correct moment? isn't yet? delivered time, am as to the reason. Was time? I'm curious about my item on arrivin',? wasn't delivered on Why did long delivery? My package ? understand why my item wasn't on my order hasn't yet?
Why you time-wise? come at the correct moment? delivery this item? isn't yet? delivered time, am as to the reason. Was time? I'm curious about my item on arrivin',? wasn't delivered on Why did long delivery? My package ? understand why my item wasn't on my order hasn't yet? did take for my item to?
Why you time-wise? come at the correct moment? isn't yet? delivered time, am as to the reason. Was time? I'm curious about my item on arrivin',? wasn't delivered on Why did long delivery? My package ? understand why my item wasn't on my order hasn't yet?

	I ordered delivered on
	a reason package?
I am _	item did not time.
I i	n
	yet?
	you order ?
	es long get item?
	?
	out on time.
	ere the late arrival.
	shipment?
	d arrive?
	it reach me before ?
	d my item me before ?
	d out on
	not delivery?
	was delayed?
	it delivered away?
	as delay why?
	n didn't time,?
My deli	very up.
	itemlate
	d item
	appened hasn't arrived?
	why?
Why	delivery take so?
I	as to my not delivered in
Why	my for?
	delayed what that?
yo	ou explain the item schedule?
cı	urious as to the why my
Ι	in reasons why my delivered time.
re	ceipt something?
th	e reason for late?
I	curious why my item promptly.
Why die	dn't get time?
	some why my delivered on time.
is	not promptly?
co	ouldn't arrive at the?
w	as your messed ?
aı	n curious why wasn't delivered on
What d	id the?
	?
	d come time?
	y delayed?
	elayed
	d item not ship ?
	y late,?
	delivery?
	rious about reasons time.
ı amı cu	

Is it item is?
not on time?
my delivery
am as the was not delivered time.
That item is
I curious to why my wasn't
What is my?
why delivered on?
What caused?
the delivered?
I am as to item for
for item arrival?
Could not on?
delay in ?
with item arrival.
has not yet.
the shipment take to?
made package? Why did delivery?
understand is not on .
My what happened?
did happen expected?
was not time, why?
I Ble my item?
item was not delivered time, as to
There was schedule.
What?
Delivery tardiness?
What made time?
there not on?
package was?
was item not on?
my hasn't arrived?
on why?
What went the?
delivery was delayed
my shipment?
delay with item?
What happened?
There delay package.
did out on why?
What made take?
Why couldn't item ? am the reasons my being delivered on time.
I want know item
What is stuff?
Why was on?
Why my item fail time?
Did me?
item get delivered?

Is there a reason late?
my arrived late?
Why hasn't ?
Has there been my?
Is there a reason?
shipment delay?
the deadline?
happened late arrival?
There is a there is late
Is a reason arrive late?
does my item in?
delays with delivery?
has arrived yet?
shipping delayed?
happened when it hasn'tyet?
have messed up ?
What reason package delay?
I am curious on
did my not before?
I confused as why did not time.
I have is
wasn't there correct time?
haven't we yet?
I is
There was an wasn't at
what was not schedule?
Why it was?
am curious to know item not time
What went with ?
delivery caused?
you up Ma?
I as to I did receive on
a reason the late?
Why hadn't arrived deadline?
did my time?
Why it not
was late
I'm $\underline{\hspace{1cm}}$ in $\underline{\hspace{1cm}}$ why $\underline{\hspace{1cm}}$ delivered on time.
was late?
item not go to me ?
What was the reason ?
I received my What?
Why the ?
Late delivery,?
What in the of?
did delivery for?
item did arrive the
I'm to why didn'tarrive time.
you explain fail?
was delayed delivery.

Why did	l my on?
di	d delivery time?
ha	appened to to?
	hasn't what happened?
	you mess ma?
	dn't come on?
	a my item.
	my item not me?
	not arrive?
	that item was delayed?
	my show up on?
	my item
	rious the delivered on
	to why item did arrive time.
	it delayed?
	d the not come the?
	not in time?
	if my item was not
	ackage supposed to there .
	s my
	not in time?
	not arrivin' promptly?
	receiving something?
	item long?
	rious to why my item was
	rdiness: went?
	not on ?
	not schedule?
	able to get item
	no on item?
	uppened there of timely delivery?
	nckage is?
	my before due date?
	item delivery?
	the ?
	was ?
	item was time?
	package delay?
	tem not on ?
	ou on tardy package?
	not on time is a mystery to
	about didn't on time.
	explain delivery?
	delay package
	reasons why my item
	mess ma order? ent in tardiness?
	the item come?
	at me off?
116	sn't been yet?

items arrivin' time?
Why my the time?
The cause for ?
Why order yet?
I want know item did come on
Why not correct time?
What was cause ?
Why did arrive at correct?
my being delayed?
Could be was late?
Why my not at appropriate?
is item ?
not show up on?
is the of order taking?
not arrive on time?
a as to the late arrival.
my in time?
My item at the
How it was ?
arrivin', why?
has been in package.
curious about reason the item not delivered
am curious the item was not delivered time.
did tardiness?
It's on ?
I'm curious know the reason item on
I as to an arrive on
i us to uii uiiive oii .
Why was item was?
Why was item was? Why on
Why was item was? Why on Why item soon?
Why was item was? Why on Why item soon? happened to shipment?
Why was item was? Why on Why item soon? happened to shipment? I curious why item was not on
Why was item was? Why on Why item soon? happened to shipment? I curious why item was not on Delay in?
Why was item was? Why on Why item soon? happened to shipment? I curious why item was not on Delay in ? What delayed ?
Why was item was? Why on Why item soon? happened to shipment? I curious why item was not on Delay in ? What delayed ? Why arrival late?
Why was item was? Why on Why item soon? happened to shipment? I curious why item was not on Delay in? What delayed? Why arrival late? Something not come
Why was item was? Why on Why item soon? happened to shipment? I curious why item was not on Delay in ? What delayed ? Why arrival late? Something not come arrive on time?
Why was item was? Why on Why item soon? happened to shipment? I curious why item was not on Delay in ? What delayed ? Why arrival late? Something not come arrive on time? on time. why?
Why was item was? Why on Why item soon? happened to shipment? I curious why item was not on Delay in ? What delayed ? Why arrival late? Something not come arrive on time? on time. why ? Why item
Why was item was? Why on Why item soon? happened to shipment? I curious why item was not on Delay in? What delayed? Why arrival late? Something not come arrive on time? on time. why? Why item late shipping to?
Why was item was? Why on Why item soon? happened to shipment? I curious why item was not on Delay in ? What delayed ? Why arrival late? Something not come arrive on time? on time. why? Why item late shipping to? it item not come out time?
Why was item was? Why on Why item soon? happened to shipment? I curious why item was not on Delay in? What delayed? Why arrival late? Something not come arrive on time? on time. why? Why item it item not come out time? it item not come out time? it take so long for item ?
Why was item was? Why on Why item soon? happened to shipment? I curious why item was not on Delay in ? What delayed ? Why arrival late? Something not come arrive on time? on time. why? Why item it item not come out time? it take so long for item ? hasn't been?
Why was item was? Why item soon? happened to shipment? I curious why item was not on Delay in? What delayed? Why arrival late? Something not come arrive on time? on time. why? Why item it item not come out time? it take so long for item? hasn't been? item come at time.
Why was item was? Why on Why item soon? happened to shipment? I curious why item was not on Delay in? What delayed? Why arrival late? Something not come arrive on time? on time. why? Why item it item not come out time? it take so long for item? hasn't been? item come at time. I am curious that my delivered on
Why was item was? Why on Why item soon? happened to shipment? I curious why item was not on Delay in? What delayed? Why arrival late? Something not come arrive on time? on time. why? Why item it item not come out time? it item not come out time? it take so long for item? hasn't been? item come at time. I am curious that my delivered on didn't come on time
Why was item was? Why on Why item soon? happened to shipment? I curious why item was not on Delay in? What delayed? Why arrival late? Something not come arrive on time? on time. why? Why item it item not come out time? it late shipping to? it late so long for item? hasn't been? item come at time. I am curious that my delivered on didn't come on time wasn't my in?
Why was item was? Why on Why item soon? happened to shipment? I curious why item was not on Delay in? What delayed? Why arrival late? Something not come arrive on time? on time. why? Why item it item not come out time? it item not come out time? it take so long for item? hasn't been? item come at time. I am curious that my delivered on didn't come on time

Was wasn't in time?
is arrived on?
I am as the item time.
have a delay?
shipping arrive on?
curious to what happened to my item delivered
I as to wasn't on time.
When did arrive?
happened, my not arrived?
Why be late?
I am to why didn't on
is reason for arrival?
explain the item on?
get there before the deadline?
Why delivery arrived?
wondering my package came
Why cannot time?
item wasn't time.
wasn't item right time?
to why my item delivered time.
Why can't time?
a has been delayed.
Why was delivering?
caused arrival?
it late?
Why my not Arrive ?
my time delayed?
didn't arrive what?
the for delay in delivery?
What caused in shipment?
Why did not time?
Why did the so ?
I'd to reasons why my item wasn't
item not show?
is shipping is?
I wondering when was
What with not yet?
my arrived late?
my to be ?
know what my time.
Delivery went ?
What to timeliness ?
Why is item ?
Why late?
wasn't item at correct?
as to my item was delivered on time.
did my reach me?
item arrivin' on?
Did arrive?
not timely; what wrong?

I	my item wasn't on time.
	_ there a the late?
	was supposed time.
	there the late item ?
	did arrival occur?
	for item time?
	yet?
	my item not on?
	t went delivery?
	d why item on?
	reasons why my wasn't delivered time.
	my package late?
	to why item wasn't delivered on
Why	that not arrivin' ?
I am	because my item time.
	my arrive?
	was item not?
	item time.
	in time.
	order ?
	was shipping,?
	item in time?
	was it with?
	happened delivery?
	late, why?
	_in stuff?
	delivery delayed?
	very was?
	may be a package?
	package been again?
	item arrivin'?
I	caused package delay.
The	get on
I	curious why my shipped on
	late?
	was delivery late?
	curious about the why item delivered
	the reasons the in?
	the shipping ?
	is : taken ?
	t is reason the of taking ?
	you yet?
	arrivin' on?
	my item take long ?
	taking me long to my item?
Wha	t with delivery?
	be yet?
	not on time?
	reason for package?
	not arrived
_	

There an on-time
failed out on time.
reason the late?
I wonder my time.
of the why my item delivered on
My didn't time.
why my wasn't time.
come not yet?
not get at right time.
didn't my item show time?
am wasn't delivered on time.
Is a it's?
wasn't arrived time?
happened delayed delivery?
wrong with!
am to that didn't arrive on time.
went delivery late?
What caused delayed ?
curious as wasn't delivered on
know the reasons item delivered time.
What is delivery long?
take so long to?
before the deadline?
Why wasn't arrivin' ?
Why did the right time?
Why it taking my item?
Why isn't item ?
item not arrivin'time,?
did my delayed?
package delay
did not reach?
in receiving?
What is the reason was on?
am the reasons were item not being time.
it late?
I package was
the not arrivin?
my late?
my item arrive in time.
What wrong, the lack?
as to item didn't arrive on
Is there reason the?
for on time?
I my package was late.
not schedule?
Why shipping?
A delivery,?
Why are time?
Why my not arrive ?
delivery time go slower?

this not on?
Could me this item is not?
Is some reason the?
What reason for the?
is it arrivin'?
There's question regarding
been a the late?
happened delivery time?
Delivery was wrong?
not item?
My released on
Why item to me deadline?
Why my item me ?
Are there any for ?
my item than expected?
Why did not time?
Why me so long to my?
Why late shipping?
Package?
Why shipment take?
Why does not?
to ma damn?
is arrivin' reliably?
What a package?
the didn't arrive ?
me before deadline.
not me before deadline.
not me before deadline. Why was my on?

was in?
Could the item not on?
Is an arrival?
curious my arrive time.
did my do not ?
How delivery happen?
Is there be late?
Why did arrive?
What caused ?
am to why item did not on
has not arrived
Why did?
What with?
caused to longer?
why not come time
What arrive yet?
I am curious why wasn't on
happened with not arriving?
My show
my arrive at the?
went wrong?
there reason for the ?
to know why my item on
Why shipping delay?
did the late?
been delayed.
question if is the late arrival.
am curious to reason my was
item arrivin' why?
Why did yet?
How my item the?
the item not being delivered on?
did arrive time? "
late delivery come?
Why wasn't item?
you to the delivery?
not available time?
my arrive time?
Why delayed?
caused the not?
Why my so to delivered?
Can you not?
item not arrive location?
What delivery late?
Why is a?
Why wasn't item before ?
with?
caused the ?
I about the reason that not arrive
Why my item on ?

	wrong	_ there was	sign	on	delivery?	
	not on	_ why?				
I'm	why my	item arri	ve			
How o	could the	?				
What	wrong	_ delayed	?			
	was my no	t tim	.e?			
:	need	if my arriv	ved			
Why_	my item no	t I _	it	_?		
	as to why t	he was no	ot	·		
Why v	was	there	time?			
	on time?					
	went					
	is arri					
	not					
	late _					
	no delivery					
	em ar	rivin'	-•			
	late?					
			_ my item	wasn't c	lelivered on	
	was?	1.1.0				
	caused					
	delivery					
	come					
	not re did no					
	was there			+ 2		
	as wh				0	
	ds wn did not		110t	_ 011 11111	.c.	
	caused					
	timely					
	was					
	happened when		not	?		
	on ca			-		
	my no		ne?			
	does					
I	tardy					
Was _	delivery	by?				
What		hasn't arr	rived?			
	item					
	wasn't read	dy on				
	caused shipmen	t to?				
	did late?					
	it					
				ered	_'	
	did	arrive ontin	ne?			
	know		t	ime.		
	made					
	did		e the	deadline	?	
	caused	_ delay?				

item in time.
was it
my not when it?
delayed arrival?
arrive before the deadline.
arrive the right time.
What my be delayed.
Why on time.
with lack of timely delivery?
am curious know why was
Why take long to order?
want to my item at the right
Why my at appropriate?
a delay receiving
What caused ?
Why did ?
my to arrive time?
interfered with my ?
Why on time.
tardy package?
item on time?
you tell what caused ?
have an that
what the delivery?
I to know my in time.
It is?
Does my package yet?
Was delayed?
What went ?
I am to know my delivered time.
How come yet?
Why did not me before ?
Why there a ?
happened item coming in ?
explain the late What went sign of ?
not time?
not time? went with?
I am why my item didn't
I why time delayed.
my arrive?
I was why didn't arrive time.
my delivered the correct time?
caused the to ?
not yet?
do caused late delivery?
is a question reason item was not delivered
on why?
Why has yet?
Why were time?

was taking long deliver?
what went?
The is
led to ?
I wondering why item time.
was not time item.
Why delivery order long?
I why my not delivered time.
Why did it not before ?
can you explain?
I puzzled as to the reason was
did delivery planned?
What delays?
did the longer than?
a reason for ?
is a reason the?
I to why was not delivered time.
curious to why item arrive time.
wrong delivery delivery?
Not on ?
the delay in ?
did not on time
I don't arrive on time.
is not time.
Why I get time?
caused delivery?
There a delivery.
went in?
Isn't my?
delivery?
There was item that didn't
Why so to get my?
was arrivin' punctual?
The did not time.
I a
What with ?
My hasn't what?
Why did arrive?
What went delivery?
I curious item didn't on
What my not?
Why something time?
The delayed?
there wasn't timely delivery?
the reason for delivery?
delivery ?
What I order?
What shipment to?
caused tardiness?

What went wrong delivery?

I'm to know the reason my
am as to item was late.
the delayed shipping?
Does reason late arrival?
delivery be?
am on why item not delivered
Was late,?
isn't the ?
is not arrivin' ?
The arrive the
Why the happen?
when order is arrive?
The item time.
Why my longer arrive?
What sign of timely?
Why my items?
Someone to know there is reason late
Why didn't item arrive ?
to my time.
has the item ?
My did not in
my on time?
a to my
sign timely what?
Is for item arrival?
item was not on time,
Why is late?
I as to why on time.
did the late?
the delayed?
curious why my item didn't arrive
I late
the stuff?
am as my item on time.
I'm curious as to item wasn't
can't the item not
item out time?
I wonder my not time.
was so long deliver?
Why isn't of?
delay my
The was time.
What happened shipment late?
of delayed?
or late occur?
did delivery ?
What went the?
is item early?
What delayed?
Why didn't the?

delivery on?
Why up time-wise?
Is a that late?
Why was item?
I curious as the why item didn't
isn't here ?
I am item didn't on time.
went my delivery?
How did get?
am to the reasons item was
Why did the item?
Do you explanation for not schedule?
The what it?
happened that no timely?
question as why was not delivered on
What put my?
would the of take so?
curious why item delivered
did the not arrive ?
the delivery on time?
I wondering why my reach me before
wondering why my didn't come on
my not promised?
did not ship?
Why did my item here?
my item not out?
isn't what happened?
Why did not at the?
There are reasons why item time.
in reason my item wasn't time.
did my come the
going on my?
I the reasons my wasn't delivered on
is question delayed item .
delay with package?
Why my item for?
of order take long?
the arrive on time?
Why take a to?
why my item didn't
I curious regarding the my item delivered
What reason for delayed?
Why my item not
Why time.
reason for late arrival?
it not arrive the ?
causes shipment late?
What was sign timely delivery?
did late?

Why messed in the?
What to hasn't yet?
get me before deadline.
What to item didn't in?
The did time.
What was delivery?
I was on time.
Why too late?
Why did come at the ?
isn't arrivin' on?
is item time?
item not on?
There delay delivery?
delivered?
Why did my the ?
the item is not on?
Just delivered?
The receiving?
Why is this?
cause for item?
Why has it taken me my?
hadn't arrived in?
What caused?
Why did come out ?
Why delivered on time?
am wandaring my got delivered an
am wondering my get delivered on
did take long?
did take long? wonder why my item time.
did take long? wonder why my item time. Was package?
did take long? wonder why my item time. Was package? am as doesn't arrive on time.
did take long? wonder why my item time. Was package? am as doesn't arrive on time was the ?
did take long? wonder why my item time. Was package? am as doesn't arrive on time was the ? Why on time item on?

Why item is?
my not release on?
was as my item was not time.
you a the late?
item not on?
hasn't the yet?
What the shipment ?
a and why.
as to that my wasn't delivered time.
occurred that shipment?
the item to ?
item did not come in
it shipping?
the reasons why my item on time.
It yet, what?
Is there a for ?
Why did not time
the item not at right?
I curious how item not on
an with late arrival.
Do you explain delivery?
was wondering delayed delivery
have it ?
I want delivery time delayed.
Did be?
It not
was the?
did my so come?
Why was my away?
What with delivery?
am why item notdelivered on time.
I was as to reason delivered on
the item isn't ?
I am about why my not
Did my item?
did not arrive?
was the ?
What went ?
I am curious to why item
did item show time?
Why the not ?
Why my in my by ?
that caused delayed?
Why take so long ?
my items show?
Why my item not ?
Why item arrive the time?
My isn't what?
may have package?

item arrivin'?
I why my delivered on time.
I the reason that item late.
Why my not there ?
did delivery go?
my item up?
my delivery delayed?
this not delivered time?
Can item on schedule?
Why was?
The item didn't time.
is item schedule?
Has package again?
Why wasn't item?
item isn't on
Why package?
Why item my deadline?
delivery delayed?
interested in why wasn't delivered
is arrivin' time.
did my package ?
resulted in ?