[Demo] NLP Dataset for Customer Service Automation

Company Type	Water and Wastewater Utility Companies
Inquiry Category	Complaints and dispute resolution
Inquiry Sub- Category	Late payment fees
Description	Inquiries regarding late payment fees, including requests for waiver or explanation of the charges, due dates, or payment arrangements.
Data Size	5,065 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Water and Wastewater Utility Company" customer inquiry. (Purchased data will not be masked.)

Why were these additional charges in our	any prior your?
Did fail to the supplementary giving	?
We were not on our last	
notice the new weren't in recent :	statement?
Did they not the charges in sent _	?
Why weren't we told extra bill?	
is that charges notified?	
you us additional on our bill?	
you tell why we were any the	fees?
What for not fees in most recent	?
not tell us the extra costs when	the?
we not out costs on our latest	_?
I was curious the added expenses were	our
your reason for not additional fees	_ most recent?
Please explain you about the charges o	ur
$\begin{tabular}{lllllllllllllllllllllllllllllllllll$	
charges weren't notice, you tell w	vhy?
given a heads up the a	add on fees?
How can not us costs you th	e statement?
Why were additional never in recent	?
is the your company mention exp	enses?
$____ like to ____ no ____ of the ____ ___ made$	on our billing statement.
tell us we a about the fees?	
$How ____ didn't \ know ____ added ____ your \ billing$	ng statement?
you see new charges didn't get the rec	ent statement?
why we not told about charges on	·
Why did find out about the on latest	?
We want to additional charges given	·
wondered weren't told the added in the	2

Our bill did these fees,?
you inform us of the had?
learn about extra our latest bill?
Did your not inform of on our?
were never included in billing statement?
us know about these fees?
How come company mention charges?
What was your company mention the supplementary?
Why did your company the fees ?
come the recent statement didn't extra charges give ?
Why weren't we made the our latest?
How you us about charges paying?
Why didn't mention extra in the that ?
made aware the extra included in have happened?
Why did us advance of the our recent?
We would like to on our on our
could you not inform ?
you tell why didn't hear fees before?
How you give notice of charges?
How didn't us about fees our bill?
Why didn't get of the additional fees ?
your do not mention in bill?
younotifyabout theon the?
Why didn't your us notice charges on our ? Is there a notified of charges?
Why we any notice of additional fees ?
There was these added expenses the billing statement.
didn't your company tell about fees on our?
We told about the latest billing
come didn't inform us the in bill?
Did inform us of on the ?
How come these added expenses the billing?
mention charges in the?
The extra were not included the
the new charges get the statement for company?
these extra charges in our recent?
We about the fees on statement.
How motifications before adding more?
Our bill extra fees with notice.
you not inform about the fees the?
you not us of our recent bill?
you of the extra costs we the statement?
We didn't mention the additional recent?
the reason for the money not prior?
We would to know was mention supplementary the billing statement.
they about the extra charges in ?
Why you not advance notice unexpected?
know why we about the added in our invoice.
I wonder why we added in invoice.
Why didn't your about charges?

Please tell we didn't charges on bill.
There a reason not notifying us advance charges our
you inform us extra expenses in the?
we made of the unexpected fees communication?
is reason you the additional fees our?
was not to us before the came?
We would mention was supplementary expenses in our billing statement.
you didn't mention additional in the most recent?
Can you how extra was given notice?
We not notified charges our recent bill.
like to why mention made these expenses on our
Can you tell weren't given any notice the ?
Did inform the costs when the bill?
like to know notification was made the on bill.
Did you the new mentioned the company?
We weren't these on our notice.
How your company the added in statement?
How the new on the bill?
How come we told the charges statement?
Why didn't we get any fees on ?
We like was no these additional expenses current billing statement.
your company not notice about fees?
come we don't the fees in ?
would like was no mention of expenses on the current
How come didn't of the charges?
come up about the extra charges?
How can you about the costs send statement?
not us of the charges the?
tell us the charges in recent bill?
Please why you us the additional our
come didn't know about expenses the statement?
did we not know the on our ?
Why your us of these unexpected?
additional charges were mentioned billing statement without
Did not the fees on bill?
How not of the costs?
Did you not tell about the the?
did of the additional in the billing?
Our recent extra fees,?
Did company the in the bill?
Did not the charges added our bill?
wanted to why extra the to to ahead of time.
not made aware the fees your communication.
We like to know why of the supplementary on
weren't told these our latest notice?
How come didn't give notice charges?
you notice the new charges get in statement?
explain to me what were not before out?
like know why no was made of these expenses
were not aware of the fees your

us why weren't given prior about the?
Why didn't your company the last?
inform us the extra in our bill?
Why didn't mention in statement?
notice that the additional were not in your ?
What reason for the additional fees in the ?
We know why was made supplementary expenses on current billing
us why told added to our bill.
the new charges appear your billing statement?
you tell us charges added our bill?
notice the additional mentioned in your recent statement?
Why were not the fees the billing?
Why were told these extra on ?
you not give us of additional fees ?
didn't company give the unexpected on recent invoices?
We weren't in advance of un charges most .
What reason for not the fees recent invoice?
not us of the extra costs?
there a reason us in advance of the ?
did statement not mention additional or any prior ?
We like to notification was made supplementary expenses bill.
Why wasn't company about charges the latest?
Did not tell us the additional expenses ?
Why didn't company us about fees our bill?
weren't about charges on our recent
Why us of unexpected fees we paid?
to know the extra on statement given prior
did you the additional fees out of most ?
is for not mentioning the in invoice?
Why were we made of extra on ?
you us the extra charges we?
there wasn't any notice from the expenses?
your company not us of ?
us the extra charges weren't prior notice?
notice the new charges in recently statement?
We to extra on the statement wasn't prior .
tell us why charges weren't ?
company mention the extra charges our?
were we not made of fees your ?
Why did they mention extra in ?
we told of the unexpected your ?
did not be any adding charges?
didn't get any regarding the on our?
did they extra charges you sent us?
didn't we of the additional fees statement?
know about these fees in communication?
Why you these fees in last ?
did tell about fees on our invoice?
Why let us about supplementary ?
extra charges given prior?

What is why you these fees in?
are reasons for not these additional in ?
How did us the extra charges?
How come didn't any notice additional?
we told about surprise our billing?
we not about these costs our bill?
new in recent statement for your company?
can you tell the when we the bill?
Why get any about additional fees on ?
We made aware unexpected fees communication.
you us advance fees on our recent invoice?
Why did you of these additional out the ?
How come the added in statement?
Why didn't your us advance the fees on?
Why company not inform us of the invoice?
Why inform us unexpected in latest communication?
you give advanced notice the unexpected on invoice?
How your company notice added expenses in ?
We'd why no mention made on the current billing
The company's communication these unexpected
Why on our latest bill?
Please tell us why not about charges bill.
didn't new in the statement?
was your fees in the most recent invoice?
we any notice the additional fees?
Why we made aware costs on our?
How you give any warning charges?
your not notice of the unexpected?
Why they us about additional charges statement?
yournotice about the unexpected fees on our recent?
How tell us the extra when sending the?
How come your didn't advance unexpected our recent invoice?
your company that these unexpected fees coming?
Why the the extra fees?
we didn't get warning about charges?
you tell us weren't given a about ?
not inform the charges on bill?
Did company not inform the extra costs ?
Please us we weren't about the bill.
Did inform us extra charges bill?
How could us these extra?
Why you not notice additional fees on statement?
you notice weren't included in recent your company?
didn't they of additional charges statement?
would to know extra charges prior notice.
How there notice these fees?
didn't know of these unexpected in ?
wonder why we told the expenses in ?
Did your inform us the expenses in ?
Did company not mention charges in ?

Did	not	about fees on our?
	did not _	of the additional in statement?
		_ in advance of charges on bill?
		costs the billing notice?
		company statement didn't mention ?
		us of on bill?
		any give us the charges on recent?
		we weren't about charges our .
		your about those ?
		charging us extra?
		why you didn't these in our most ?
		us the on bill?
		ention extra the ?
		you didn't the additional in the?
		the extra our bill?
		npany advance notice on our invoice?
		ditional not on the latest?
		that we had charges our ?
		us advance notice the invoice?
		orm about extra charges we charged?
		the recent didn't the new charges?
		npany advance notice of unexpected fees?
		not mention the new in ?
We v	would	know why supplementary expenses not on current
Pleas	se us why	you tell on bill.
Did	not r	nention these charges recent?
	our com	pany of the charges in bill?
	have kno	wn the unexpected in company's communication?
They	did ment	ion the statement?
	_ did not _	extra costs the billing notice?
Why		_ us of extra fees on?
Why	were not	the additional charges latest?
	did you keep t	ne the bill?
	were these	charges the billing statement from your?
	they incl	ude the statement you sent us?
We_	to kn	ow mention expenses on our current statement.
Why	the addit	onal charges your statement?
Did	that	new weren't in the your company?
	_ can	tell us about the extra we receive?
Can	us w	hy the were not ?
		aclude in you sent us?
Wha	t is 1	or mentioning additional in our?
Did		the charges in our recent?
	_ did you not	us extra on our?
		_ the new charges their last
Why	your	give us advance or these ?
	come fai	ed mention the last statement?
Why	you not _	notice the unexpected on recent?
Why	did you	us notice about ?

know why there wasn't any of these expenses statement. How could youtellabout your billing? your company ustheseexpenses? there aweren't notified inof theon? explain why you didn'tthese in therecent? we notinformationthe new fees recent? Whybillingmention these additional charges notice? notice that your billingdidn't new? Did the new charges thefor your? would likeknow the statement was not prior notice. givennotice about the additional on statement? Why didnot new your last? could you ofadditional costs? given any notice of on our statement? were aware these unexpected fees company's communication. Why your letknow about on invoice? Is the extra weren't prior notice? Why mention the extra provide a notice? can you tell of the extra costs the? you additional fees in most recent invoice? tell we didn't know the added our bill. not given prior notice about charges you Did not given prior notice about charges you Did not fiform additional on the bill? How come weren't additional fees latest statement? reason why you didn't the sending us bill? How come weren't additional fees invoice?
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could not tell the extra sending us bill? How come weren't additional fees latest statement? reason why you didn't the fees invoice?
How come weren't additional fees latest statement? reason why you didn't the fees invoice?
reason why you didn't the fees invoice?
company not us of extra costs in ?
wasn't told about the on notice?
didn't you about the additional fees ?
How could tell about additional in the?
wouldknow whyno mention theexpenses oncurrent statement.
Why you not give us notice the additional ?
did you mention additional in invoice?
didn't the recent billing statement mention give any ? there notice the company about the added ?
How come you tell fees?
Did tell about the new charges our?
was notice your regarding the expenses stated the
Did not of our charges on recent?
Why did any of additional fees statement?
you not tell charges on the bill?
Why these unexpected in your latest?
Can us we were notice the add fees?
could tell us of extra when receive billing ?
didn't know about in your communication?
did your company these new charges ?
We would to know mention of the the bill.
was no from company added in the statement.
Why did the company new bill?

did we extra costs our latest invoice?
Did not inform of supplementary on ?
Why about the supplementary fees?
What the for of from our invoice?
Can you us why prior notice?
Can why we didn't any of on fees?
Did they not additional charges the sent?
come told about new?
How could you not about costs?
Did you not inform fees the most ?
Why it that we told the costs bill?
wasn't our told about in the billing?
is your reason for in our most ?
like to know why of these expenses on
Can explain to why extra wasn't prior?
Why on recent?
you that the weren't the recent your company?
didn't tell us the extra in statement?
How could you not tell the when the?
Why weren't told of costs latest?
Can tell us why not earlier?
Did your don't the extra charges ?
would know notification was about supplementary expenses our bill.
Can tell us wasn't prior about the?
How come there from about these expenses?
know no notification was made supplementary expenses current bill.
we the unexpected fees in billing communication?
you not about unexpected on our invoice?
Why did the fees in our most ?
Can you explain why about add on statement?
not the new charges on our
we aware of the in communication?
Why mention additional charges statement you?
was wondering why weren't told the expenses
We would like know no mention of supplementary statement.
your give us advance notice the fees on ?
come the the last statement?
didn't the recent or give any notice?
Why wasn't we about the costs the ?
didn't the statement extra charges, give prior notice?
the extra left most recent without us?
What's reason not additional in recent invoice?
left the recent statement without us knowing?
We were not told on bill.
Why company us the unexpected on invoice?
Why didn't the on latest invoice?
know about fees your billing communication?
did your give advance these unexpected fees?
did you not give notice about the additional ?
would to know why we were not about our our statement.

weren't of more upfront?
Why did about additional fees?
Why didn't the any of the extra?
Why give advance of these unexpected charges?
We would to why there these on current billing statemen
didn't hear added expenses in statement?
How come we weren't prior of ?
Why the company of additional charges in ?
is your for not mentioning additional your ?
you us charges in our recent ?
Why don't they mention charges the sent?
inform us of fees on bill.
you us why any warning about the?
no notice from your company additional in
You didn't us supplementary on most recent
You not inform us fees bill.
Why we made these on our notice?
not aware of unexpected fees in your
you not us extra costs?
Can us why told about charges?
We anything about surprise fees billing.
Why your company not us added?
Why they not include those the you sent?
you tell the in recent bill?
you not inform about the bill?
Did you the extra charges bill?
tell us extra costs in the bill?
How you not tell extra when billing statement?
How came your the supplementary?
Why they include charges in the us?
didn't company you the fees before?
did you us of costs?
I why told about added in invoice?
your company inform of unexpected we paid?
You didn't us on most recent bill.
the supplementary fees on our bill.
you us the extra in bill?
warning about the extra?
wasn't company made aware additional in billing?
there you didn't mention additional fees most invoice?
Why company out about charges in the billing?
I want why extra money the prior notice.
wasn't the informed of charges in ?
is why you did the additional in our most ?
Were extra off our bill knowledge?
know why the charges given prior
How come didn't advance notice of the ?
I want to why you mention recent invoice.
Why were we told about our last ?
How about the additional costs?

your company us notice these fees?	
Do you know why you these fees in ?	
You us of the supplementary our	
our know the additional charges in latest billing?	
Why your company?	
What is the reason company mention the?	
Did the new charges didn't appear in the ?	
Why wasn't about costs on our notice?	
didn't company advanced notice these unexpected on in	voice
tell us about the extra in?	
Why didn't give advance unexpected costs?	
not prior notice of the fees?	
notice about the extra?	
you know charges didn't in the statement your?	
you didn't give notice extra charges?	
Were these our recent without us knowing?	
me we about the expenses our invoice.	
come they didn't those additional charges ? How can us of the extra in ?	
mention the new charges their last	
How come notice the unexpected fees on invoice?	
Can explain we told to statement?	
your us know the unexpected the invoice?	
How were not told additional charges you're ?	
made the fees your company's communication.	
noticenewin your company's recent statement?	
is the company not the supplementary expenses?	
tell why billing didn't these charges?	
I why we weren't in of charges bill.	
didn't notice the in billing communication?	
Why you not the on recent invoice?	
You us the fees on most recent	
you tell us extra when we receive bill?	
How come you additional fees our invoice?	
reason you did these additional fees in your?	
We know no mention of these expenses the statem	ent.
tell us why we the fees?	
How come us of the we're?	
Did your not give the the charges on our ?	
hide new fees bill?	
company give notice the unexpected fees?	
wasn't notice your added expenses in the billing	
did not give us notice about ?	
didn't reveal the added?	
were not prior the additional fees statement.	
your company to these our recent?	
Why told on the latest bill?	
Can reason the charges given prior?	
we not any prior notice fees on our?	
How tell about the costs we receive statement?	

Why did you leave the invoice without warning?
there no notice added expenses the statement?
the company didn't the charges last?
Why didn't billing extra give any notice?
How company didn't give about the unexpected?
Did not inform us to our ?
the company of in the latest statement?
Did tell us of extra in bill?
weren't told the extra in
What is our invoice?
did mention the charges in bill.
want not given prior notice.
s it that forgot the unexpected invoice?
Why did the recent motice?
Why we made aware the extra costs?
did the additional fees our statement?
Vhy were the charges recent?
you tell why extra was not prior?
Ve about charges on our recent
Iow notifications were given before added?
would towhy there was mention the supplementary our
id you know new charges didn't get company?
ow you us the extra ?
id you not about the in ?
you not additional in last statement?
Vhy wasn't made the additional charges the?
did not give advance notice fees?
in your latest communication?
didn't we receive the additional fees the?
oid your give us notice these ?
Ve to know us money on the statement wasn't us
s there we weren't in advance the?
not us about extra costs when the bill?
/hy your the on the bill?
not inform the extra charges on the ?
our company made the charges the billing statement?
last did not mention the added
last did not mention the added /hy didn't know about the the latest ?
last did not mention the added //hy didn't know about the the latest ? rid you not that added to bill?
last did not mention the added Why didn't know about the the latest? Ind you not that added to bill? not mention charges in recent bill?
last did not mention the added Why didn't know about the the latest ? bid you not that added to bill? not mention charges in recent bill? your company did tell about the added billing?
last
last
last did not mention the added Why didn't know about the the latest ? Did you not that added to bill? not mention charges in recent bill? your company did tell about the added billing ? Why didn't company reveal ? possible billing didn't mention the or give notice? How mention the new charges last statement?
last did not mention the added Why didn't know about the the latest ? Did you not that added to bill? not mention charges in recent bill? your company did tell about the added billing ? Why didn't company reveal ? possible billing didn't mention the or give notice? How mention the new charges last statement?
lastdid not mention the added Why didn't know about the the latest? Did you not that added to bill? not mention charges in recent bill? your company did tell about the added billing ? Why didn't company reveal ? possible billing didn't mention the or give notice? How mention the new charges last statement? Can extra was not given prior ?
last
last
last

your didn't mention the added charges statement?
Extra included our recent bill with
hear about additional fees on our?
Can explain to us before the statement came?
there reason didn't additional fees in most recent ?
Why was aware of the in latest billing ?
We weren't of extra our recent
come you give us the charges?
didn't we learn of the additional billing?
We made aware of these fees company's
were not notice of the fees
were not the recent billing statement notice.
Why did out the additional fees our invoice?
would to was made of supplementary expenses on the
Tell me why you didn't fees invoice?
Were extra not included latest ?
Were we in about the on bill?
Can how the weren't given prior ?
did company advance about these unexpected fees?
How company didn't before?
What reason why did not the the most recent?
us the extra charges in our ?
didn't know about the add on fees ?
Extra not in our bill notice.
didn't of the unexpected fees your communication?
Do you why the money the statement ?
You didn't inform us fees on the
Can you tell weren't about the fees?
We would like know mention made our current billing
your company give us notice these ?
weren't about charges on recent bill.
you tell why we notice the fees?
Why we hear the on our latest?
would like was mention of our on our current statemen
How could you not about the when statement?
a that we advance the charges on bill?
is why didn't inform us added fees?
did statement these extra or any prior notice?
Why your company tell about ?
you tell us given prior notice about add ?
didn't we know of unexpected latest?
How did there no notice ?
come didn't about the costs in the?
Why we about in latest communication?
you not tell us the before came ?
your company advance about these unexpected?
Can explain the extra money the statement ?
Why we get any prior additional ?
Why didn't your company give unforeseen?
Why did you about the ?

Can you tell us we weren't add ?
you that the new get the statementyour?
you not tell us charges our recent?
our of new charges in the?
there extra left off the bill ?
Why did the recent statement not charges give ?
How come you tell us charges?
we notice additional fees on statement?
We not told additional fees invoice.
Did not about extra the recent invoice?
didn't you mention additional the invoice?
Why you not the additional fees invoice?
did you mention added in the ?
Why your company give advanced the?
Why did you us of the additional fees ?
Why didn't statement sent the additional?
Why did give us of additional on latest?
We advance charges our most recent bill.
tell were told about added expenses in invoice.
we told about the charges the bill.
We like to why there no supplementary in the billing
you that the mention the new charges?
Did you notice the get mentioned the company ?
Can explain what weren't the came the additional ?
not given any notice of latest statement.
weren't we made the in communication?
didn't give us notice about the fees ?
us the money the was not given notice?
come company anything about charges?
didn't tell those additional the statement?
Why were the mentioned the from company?
recent bill didn't these ?
Tell us us the added our bill. there a reason we told advance the on ?
Why there notice about the additional our ?
weren't we prior of additional on our ?
didn't know the in your company's ?
Please tell me why tell about the on
Why we the on our latest notice?
We not of the charges billing
Did you new were not mentioned recent company?
Can why the weren't given notice?
you mention the on most recent invoice?
you notice weren't mentioned company statement?
the charges get in the statement for ?
Can you us the extra on given ?
Is reason not mentioning new fees in ?
wasn't our made of charges in statement?
they talk about charges the statement?
There no notice your the expenses in statement.

With did	Why did you not give about?
	Why did company know additional in the latest?
Is there	you not inform us that the?
Stering	you us weren't prior warning about the?
	weren't aware of the your latest?
Totol of the	Is there why about the the bill?
	why notification made about the supplementary expenses the billing statement.
How don't the	told of the charges?
Stering	not get a notice about fees on ?
Is there	How don't the fees on invoice?
We were given for the on tell us the fees on our invoice? would to why was made about the expenses statement. What's the you didn't tell the e? did notify us the fees? We advance of the unmention charges on you Why didn't billing or give a prior ? Why didn't billing or give a prior ? Can tell why we weren't given fees? a our company bot told of new statement? Did company forget extra the recent invoice? did company on told of new statement? Please an for not us about charges there reason that extra money statement wasn't notice? why we know about the additional latest ? come were and taw the por notice? <tr< td=""><td> get mentioned in the and why?</td></tr<>	get mentioned in the and why?
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tell us	Why did you the added fees?
would to why was made about the expenses statement.	
What's the you didn't tell the	tell us the fees on our invoice?
did notify us the fees? We advance of the unmention charges on the extra money not given prior notice? Why didn't billing or give a prior recent invoice? Treason why we didn't fees in recent invoice? Can tell why we weren't given fees? Our company not lold of new statement? Did company forget extra the recent invoice? did company not low the low refees the bill? Please an for not us about charges not latest recent invoice? There reason that extra money statement wasn't notice? Why we know about the additional latest billing statement? The your company didn't mention recent invoice? The were made aware of unexpected fees recent recent recent invoice? Why use why there prior notice? Were made aware of unexpected fees recent recent recent recent invoice? Why use was wasned the additional were recent recen	
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reason why we didn't	
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Did company forget	
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there reason that extra money statement wasn't notice? Why we know about the additional latest ? not informed of the in latest billing statement? the your company didn't mention ? come weren't any the were added? you tell us why there prior notice? were made aware of unexpected fees recent . Did your company not know the ? no notifications were the additional were ? you tell us costs when received the ? you tell us company us advance notice about fees? Why there regarding fees on statement? Please why were the charges on bill. Can us why we before statement out? would to mention made these supplementary expenses our current . Did you us our recent bill? you added charges in your last ? Why no mention was of warning? were we not told unexpected fees latest ? How you not the costs in your ? the reason why you didn't the in ?	
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the	
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Did your company not know the ?	
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How you not the costs in your ? the reason why you didn't the in ? these fees from the ?	
the reason why you didn't the in ? these fees from the?	
these fees from the?	
didn't your company notice these fees?	
	didn't your company notice these fees?

	our co	ompany	_ iniormea	$_{-\!-\!-}$ the $_{-\!-}$		_ the billin	g statement'	?
How	did you	_ inform	about		?			
	(company die	dn't mention _	add	itional?			
	didn't	inform us a	bout ext	tra	bi	11?		
	would	to	no mentior	n m	ade the	se expenses	s the _	statement.
Why		notice	of	on	our statemen	t?		
Why	we get	t notic	e a	dditiona	l fees oı	ır	_?	
How	v	wasn't any _		_ compa	ny about the	added	?	
			_ didn't					_?
			not told					
			charges					
			tra were					
			about the					
			advanced			ected ?		
			told the					
			efees				 '	
			cice of the add				t?	
			notice _					
			n about those					
			_ the addition			est stateme	nt?	
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						ohongo		
			statement	alan t me	=1111011	charge	S:	
	_		a b aust		la o	a a m al	th a bill?	
			_about					
	to kno	ow why we v	veren't		_ added expe	enses	ir	
Why	to kno	ow why we v	veren't catement		_ added expe	enses	ir any prior	
Why Why	to kno did rec our co	ow why we vecent st	veren't atement the add	 ditional _	_ added expe char the	enses eges, or e state	ir any prior	
Why Why	to kno	ow why we we cent st mpany didn't	veren't atement the add t tl	ditional _	_ added expe chan the charges on	enses rges, or e state bill.	ir any prior	
Why Why We w	to know did rec our contell us vere to	ow why we vecentst mpany didn't ld about	veren't tatement the add t tl fees _	ditional _	_ added expe chan the charges on _ most	enses rges, or e state bill. bill.	ir any prior	
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Why Why We w	to know did recome your_ come your_ company rould like	ow why we vent st mpany didn's ld about s th to ment: know wh	veren't the add t fees _ weren't of the additional from addition_ mentiful to the addition addition_ mentiful to the addition_ addition_ mentiful to	ditionalof theof theohese characterstionalon	added expe char the charges on _ most; _ charges? rges? _ recent _ about the	rges, or state bill. bill? last staten	any prior ment?	?
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Why Why We w We w We w Why	to know did to contell us vere to you us come you come you company vould like the a did they now don't t	ow why we veent st mpany didn's ld about s th to ment know wh for not r not t mention company did sell us v	veren't atement the add ttlfees _ weren't of t e additional f ionaddi nymenti mentioning the newchan d notan; as about the e	ditional _ he of the hese cha ees tional on fees _ fees in rges in y of in xtra	added expercharthe charges onmostcharges?ceentabout ththe; charges?billing?writin	enses rges, or e state bill. bill?last staten hese invoi	any prior ment?	?
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Why Why We w We w Why Why Why	to know didrecour contell us vereto you us come your come you company vould like a did they now don'tt	ow why we veent st mpany didn's ld about s th to ment know wh for not r not t mention company did sell us v for you	veren't atement the add tthe additional fromadditional from the newchand notand notand notand notand as about the e	ditional _ heo fthe of the chese cha ees tional on fees in _ ges in _ y of in xtra tto mention	added experiments charges on charges?	enses erges, or	any prior ment?	?
Why Why We w We w Why Why Why Why	to know did rec our contell us vere to you us come your come you company vould like the a did they now don't t they	ow why we veent st mpany didn's ld about s th to ment: know wh for not r not t mention company did tell us v for you you	veren't atement the add tthe fees _ weren't of the additional frion additional frion additional frion and frion the new chand not and frion	ditional _ heof the hese cha ees tional fees in ges in y of in xtra to mentiones	added experiments on the statement of the statement of the statement of the statement of the charges on	enses erges, or erges, o	any prior ment?	?
Why Why We w We w Why Why Why Why	to know did to contell us vere to you us come you come you company vould like a did they not the a the a the a the the a they not	ow why we veentst mpanydidn's ld aboutsthto ment:know whfor not rnot tompany did sell usufor youany noti	veren't the add t the add t the additional for the additional for additional for addition addition the new chan and not and not and not and not and as about the endir charg	ditional _ heo fthe hese char ees tional fees _ fees in rges in y of in xtra to mentionesfees	added experiments on our statement on our statement charges?	enses erges, or erges,	any prior ment? ment. ice? ment?	?
Why Why We w We w Why Why Why Why	to know did to condidition our condition tell us to you us come your come you company vould like a did they not they they not you tell you tell	ow why we vent st mpany didn's ld about s th to ment know wh for not r not t mention company did tell us v for you any noti	veren't atement the add tthe add tthe additional fromaddi nymentioning the newchar d notand anotanot list about the earrcharg ce ofcharg ce of	ditional _ he of the hese cha ees tional on fees in ges in y of in xtra to mention es fanctice	added experchanges oncharges? recentabout the? charges?rether statement on our statenadded experadded exper	enses state state bill. bill. ? last staten hese invoice? g the stater mentary ext? hent. d on ?	any prior ment? ment. ice? ment?	?
Why Why We w We w Why Why How	to know did rec our contell us vere to you us come your come you company vould like the a did they not they not you tell could to	ow why we ventst mpanydidn's ld aboutsthto mentknow whfor not rnot tompany did sell usufor youany notiwe vent	veren't the add t the add t of t of t additional f the additional f the new chand I not and I not	ditional	added expercharges onmostrecentabout the? charges?recarges?recarges?recarges?recarges?writing on the supple the statement on our statemadd costsadd costs	ges, or state bill. bill. ? last staten hese invoice? g the stater mentary ext? hent. d on? the bill?	any prior ment? ment. dee? ment? penses?	

Why didn't your company of unexpected on ?
inform us of fees on most recent?
Can us why additional charges were given?
Why you not mention the fees our recent ?
We would like our bill.
would to know was on statement of these supplementary expenses.
didn't us advanced notice of fees?
Please why weren't the expenses in invoice.
like know no was supplementary expenses the current billing statement.
Why didn't we know additional in billing?
your company not additional in recent?
why you didn't the additional fees most?
no notice for extra fees?
didn't about extra on our bill?
Why didn't your company us notice of?
Why receive prior notice additional fees on our?
Why didn't tell the costs?
did mention additional the most recent invoice without?
reasoning for mentioning the additional fees in invoice?
Can you tell why not the money?
Why did billing statement charges or give notice?
we not out about extra costs notice?
Your mention added charges the last
not us the costs in statement?
What your for not mentioning the the?
company us the costs in the?
not mention these additional fees our ?
Why didn't you about fees our?
a reason we in of the charges on ?
didn't about fees on the bill?
the reason for the most recent invoice?
you inform us the extra in statement?
Did new mentioned in your billing statement?
Why the fees in your recent communication?
do not about fees on bill?
didn't your advance notice of unexpected fees recent?
How come tell the costs we the bill?
didn't company give us notice the our bill?
know extra money the statement given to us time?
Why you mention fees most invoice?
Was reason we told in advance charges on ?
come company didn't of added in the?
not inform us the fees?
tell why we were not added in our
Is there a reason told in mentioned?
What is reason the additional fees in our ?
We were about extra on our
forget to these expenses in the invoice?
We notice about fees on our tell us?
come your company mention the in your?

We would to	mention	these	expenses on the _	statement.
you tell	we weren't given prior _	the add	i?	
Why didn't your	these additional	?		
men	tion extra charges on our	?		
you u	us about the to our	_?		
not t	old about extra costs on	?		
Did you that the	e new weren't	of	notice?	
Why didn't your	give us of unexp	ected fees	?	
We	the un charges	the most rece	ent bill.	
	mention charges			
	tell us about adde			
	ll of the extra costs			
	pany charge		?	
	w notification			on our
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	the money on the statem			?
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	ld about the on la			
	the extra money		notice?	
	why these sup			
	notice about add			·
	cion in			
	of charges on our		-g	
	t a notice about the extra			
	ade aware of the in		?	
	the additional in t			
	the extra charge			
	know why no mention was			current bill.
	the unexpected fees			
	upfront?			
	the charges most _	bill.		
	tell us about extra?			
	weren't notice	the cha	arges?	
	in the extra			
	in our without prior		mvoice.	
	why weren't given notic		2	
	not told the added expense			
	the your latest co		:	
	the charges not			
	made of the	OII DIII.		
	extra on our	in the		
	aware the charges			1
	't in ou		_ without warning	ſ
	ention in their last		2	
now come wasr	n't notice from	added e	xpenses?	

1	reason	company	_ mention the s	supplementary e	expenses?
didn't	about	fees	the billing co	mmunication?	
Why didn't	notice abou	t additio	nal	statement?	•
Why c	ompany not	us the	fees?		
didn't your	company give us	notice o	f	our	?
How you fa	il inform		extra costs?		
I wonder why	not told	the	expenses	·	
did no	t mention a	dditional char	rges	recent billing _	?
Why you	addition	al in you	ır inv	oice?	
I want	were	told abo	out added	in our	_ invoice.
Can u					
Did					
(n the state	ement?
How v					
there any re				the	
How come					
	suppler				
Did you					
didn't your					
t					
a reas					
	nny not inform				
	the				?
	the the				·
	mention the			2	
you Did you				_	
	new charges w a				
Please explain th					ui
Is true	given any of				
Why					::
	ompany				
	we				
compa					
did no			costs	noti	ce?
Why c					
	mpany conceal tl				
	didn't notice				
	r notice from you				·
	of the _				
	n extra				e?
could		of extra	in the billi	ng statement?	
would like t	o why	one the	se expenses on		·•
Why they _					
Were these	left off	_ most recent	without _	?	
They	t	he statement,	why?		
Did know _	new charges	mention	ed the	_ statement _	your
Why did no	t mention the	charges	?		
	why re	ecent billing st	tatement didn't	the c	harges.
was the	informed	of the additio	nal	billing	_?

Did not additional the statement that us?
How you did not mention charges in ?
you explain why the the statement given us ahead ?
was company not of the additional in latest?
Is a you didn't the fees in recent?
Why company notified of the in billing?
Please weren't told extra charges on our
Is there a why you the additional recent?
we didn't about the extra charges ?
the didn't tell the added expenses statement?
your for not mentioning these additional in?
were not notified about the on on
Please why we about the additional charges
not us about charges on bill?
was no company about added in the
Why company made of new charges in ?
We like to know mention of supplementary the current statement.
How didn't notify you about expenses statement?
I know why the were not prior
your mention extra charges on bill?
Why give us about fees our recent invoice?
give advance notice of the on recent invoice?
didn't there prior extra fees?
Why did leave fees from most invoice?
You notify us the our bill.
Why they the charges the sent us?
Why the never mentioned in your ?
why you inform us the added on our
Why wasn't told extra costs on ?
Why didn't company tell new? did we know the on our bill?
We would like there was no on our statement you inform us about ?
We were the added our bill.
Did you the charges weren't of goods notice?
there a didn't mention these additional fees most ?
Can the reason extra weren't given prior?
How you didn't give us of the ?
How your company tell unexpected fees on our ?
Why they inform you additional the statement?
How your inform about added in billing statement?
Why didn't the fees in communication?
How did the extra?
Did you inform that there were additional ?
not of the added in bill?
Why they mention charges their statement?
were about the fees recent bill.
why extra money on statement given prior notice?
I why we were of expenses the invoice.

Is	no notice	my	sterious fees	bil	l?		
		know	these	fees on our bi	11?		
	(company	us advance no	otice of	charges	on our ?	
		charges r					
					e they	were not?	
		not				were not	
		s the sup					
		know abo					
		mention					
The	company	the	expenses v	ithout giving			
		why we weren'	t t	ne added expe	enses	invoice.	
Why	k	now thes	se fees _	com	pany's last c	ommunication?	
Why	did your	not	notic	e of these	?		
	come we we	eren't told abo	ut	before _	?		
	charge	es weren't	_ in rece	ent billing	_ without pri	or	
		give us					
						on our	statement.
		why c					
		notice for			<u> </u>		
					-ho 2		
		form			e:		
		about					
		t					
		why we were					
		hy werer					
	extra	charges	off from our _	bill _	kn	owing?	
How	r	not us of	the	the bill	?		
	like to	why no	mention	ed the	on	statement	
	can	tell us abo	ut the	in sta	atement?		
	was	notic	e of the	ou	r latest state:	ment?	
	you	us pr	ior of th	e o	n the statem	ent?	
	ı	us how the ext	ra charges	given	?		
		the				charges?	
		not tell you					
		for extra			notice?		
						statement?	
		menti				•	
		mention those			ement, why?		
		companyhide _				_	
						ed on	_ recent?
Did _	in	form us of	charge	es that	?		
Why	didn't	mention	added cl	narges	sta	tement?	
	did you	_ mention	_ additional _	in	invoice?		
	wasn't	company info	rmed of	additional		latest billing _	?
Can	you tell	we	know t	he	our?		
How	you	tell us	_ the cos	ts when sendi	ing	?	
		son we _					
		tell				e ?	
				-			

Why wasn't told of the in billing?
How you did not mention the fees ?
didn't tell us of supplementary the?
come we the costs?
Why not tell about the new?
could you not tell us costs get the?
What reasoning for the additional fees the invoice?
Did you about the charges the?
How weren't told of?
Did you charges in our goods advance notice?
the company mention supplementary expenses?
Please tell why mention these the most invoice?
How didn't us prior notice extra?
Why wasn't our the in the statement?
didn't mention the extra charges, give any?
the rationale behind mentioning the additional fees most ?
not give us notice of unexpected our invoice?
Why in the about the on bill?
$\begin{tabular}{lllllllllllllllllllllllllllllllllll$
explanation for not notifying about the our
company not give you notice added expenses in billing?