[Demo] NLP Dataset for Customer Service Automation

Company Type	Payroll Outsourcing Companies
Inquiry Category	Direct deposit and payroll check inquiries
Inquiry Sub- Category	Payroll Inquiry and Error Corrections
Description	Customer inquiries about discrepancies or errors in their payroll, such as missing hours, incorrect wages, or incorrect deductions, and requests for corrective actions.
Data Size	5,007 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\begin{tabular}{ll} Masked sample paraphrases of one "Payroll Outsourcing Company" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$

Missing hours _	n	eed		
There	in direct deposit			
deposit	hours.			
Can the missing	「		fixed?	
hours	correction	n miss	sing from _	deposit
	a fix for the	_ hours	direct	?
Correct	are	on depos	it.	
Deposit	are mus	st		
Resolution	about		_ to deposi	t.
a missing	hours	be?		
	were missing or	1 depo	osit need to	
were hour	s due to		.	
Sometimes the	1	be worked	out di	rect
hour omission o	n to _	·		
I seeking _		due without	t work	ing hours.
a	with dep	osit missin	g	
were	missing di	rect		
You o	on on			
The on dir	ect deposit		some	etimes.
were hour	s the	depos	sit.	
were	missing upon _	to	be	
I had hours	_ I didn't	my	·	
Sometimes	need	_ be o	on dep	osit.
need	beset on d	irect		
Sometimes	on direct		be	
Helping co	orrect hours miss	ed	·	
Fix missing	direct	·		
incorrect _	my de	posit?		

	you	the ho	urs	direct	deposit?	
Can	fix	direct	?			
	not	d	eposit, res	solution so	ught.	
		hours are			J	
			·			
		issing time.	iaaima haas	41.	. d	
		n m		.18 tii	e deposit.	
		n deposit				
		depos				
	de	eposit hours _	h	pecorrecte	d.	
	deposit	lost	_•			
	m	issing de	posit	_ to be	_•	
	w	ith depos	sit tir	ne!		
	MIA	depos	it should l	oe		
Need	d co	orrect missed		?		
		to				
		direct dep				
		direct depo				
		arrest depo			danosits	
		hours in		·	асрозиз.	
				rucal	ad	
		irect deposit _				
		correction				
		direct dep				.•
		ought				
		correct			·	
	you	to	_ missing	in my	y direct _	?
Does	the mis	sing hours on		to _)
	must _	done for _	hours	direc	et	
	the dire	ect deposit hou	ırs	be	·	
	direct d	leposit	?			
	hours o	f de	eposit	mis	ssed.	
		that	on di	irect depos	it.	
	were ho	ours that				
		direct			ed .	
		ing				
		di			n missina.	
		need to			99.	
		missing			+	
		times to			unect	<u> </u>
		d			1	3.3
		because			exclu	uea.
		direct depos				
		ctification afte				_
		arer			·	
		from		·•		
		nours				
		to be				
	had son	ne missir	ng in		_•	
	a	correction bec	ause	MIA	direct	?
Corr	ect	must sp	ecified	de	eposit.	

I in direct fixed.
time was
the missing deposit changed?
it be fixed after deposit?
Desperate time excluded.
How adjusting in deposit?
$___ rectification ____ after accidentally ____ time ___\$
The need set direct deposit.
There deposit is made.
correct weren't included direc.depo?
error, missed.
Correct Direct deposit?
Can missing hours direct?
Desperate now because excluded on
Correct deposit?
rectification not dir.deposit.
direct deposit hours
problem direct deposit missing
An on deposit to be
hoursdirectneedworked out.
Fix direct depo,
after accidentally excluded on
Desperate rectification of on deposit.
deposit are not because on was excluded.
How hours direct?
Missed to deposit
There were in the
That direct hours.
direct hours ?
There missing my deposit.
Can direct deposit hours?
could correct the missing hours my
direct hours.
Help correct hours missing ?
missing in the error.
Correction is needed hour
need to on
were the direct deposit
There hour deposited.
Is there hours omitted in?
You should the issue hours recent direct
correction hours deposit.
Fix Hours?
after excluded from dir.deposit.
fix the missing hours my?
Fix direct in
rectification for excluded time
The missing to be
Correct missing direct

missed in mistake
missing hours my
Fix missed deposit?
Correct to determined on
from the direct error.
hours missing, please fix issue.
am my missing?
with hours direct
Correction to hour omission
sought, hours for deposit.
in a deposit.
Need correct hours ?
be fixed because missing deposit?
Correct be direct deposit.
Sometimes the to worked at direct
direct deposit that has
you fix the in my deposit?
There can be bours be direct depo
Need missing on deposit.
with direct deposit.
How to some missing.
missing hours deposit.
Direct hours, that's ?
How can I get the hours statement
Correct be on Direct
to correct hours listed ?
on deposit should corrected.
about hours MIA direct
help deposit missed
wrong deposit?
fix hours my deposit that are
to upon deposit.
forgotten hours in my
a direct mistake, missing.
Direct deposit are missing to
Correct missing for deposit,?
missing hours deposit.
messed up hours
Is the direct?
hours included in direc.depo?
make up missing hours my deposit?
How can I get from direct statement?
about a MIA direct?
There issues
I not hours in deposit.
deposit not fixed.
rectification now accidentally dir.deposit?
Correct hours be the Direct
be after missing hours?
Hours when is involved.

hours need to deposit.
hours direct deposit should.
need be established deposit.
are missing, fix deposit
to direct deposit missing
depo hours missed.
Are missed be fixed?
missing direct deposit
is hours fix .
rectification due to exclusion of deposit.
direct missing
hours the direct deposit.
Sometimes to be deposit.
Someone needs missing deposit.
deposit need fix.
deposit gone?
Desperate time accidentally excluded.
There from deposit error.
was missing my deposit
Fix direct My
Wanted correction listed time.
Hours direct
to correct missed on deposit.
hours were missing due direct
want missing fixed in deposit.
sometimes need be on direct deposit
There is an on accidentally time on dir.Deposit.
hours from direct
can be adjusted direct deposit.
has that fix.
Please, help, missed
Hours missed,
hours missing, fix deposit?
needs to direct hours
The to adjusted on deposit.
The deposit hours
you a deposit are
Hours missing direct
How can I correct missing direct?
to correct hours direc.depo?
hours need to deposit.
There are when hours correction.
It needs corrected for direct deposit.
Direct deposit missing corrected.
Direct be fixed.
necessary hours on deposit.
Have the missing hours in direct deposit
The missing in issue.
fix the hours in

deposit missing?
the lost direct be?
a deposit is missing
deposit error hours
There were upon
it hours on!
is missing my direct
Someone missed the
deposit need fix.
deposit error, hours missing
restoration accidental of dir.deposit.
It to missing hours direct
Desperate to on
comes my direct missing?
Resolution hours not correctly
There missed deposit.
Correct need to direct
Can of missed deposit?
when direct deposit must be out.
required time in
Those should now, direct flopped again.
deposit that is ?
Fix it, it missed
There were hours that lost in
Direct to be
missing on need
direct deposit error missing.
Direct missing.
are missing from direct
Can it be hours are?
direct because my were
Correct hours be set
to be set directdeposit.
missing on deposit.
There were hours that due to
fix hours deposit wrong?
hours from deposit?
my direct deposit?
There hours missing
Fix the hours
There were hours
be missing hours on deposit.
time on was excluded!
is hours need be adjusted direct
There is for hours in
The on were How operation if in denotit?
How correction if in deposit?
Desperate now, excluded on
be correction hours deposit.
Correcting missed deposit?

Correction	for missing hours		
There are times who	en the	need	_ changed.
on (deposit.		
The deposit ha	s		
Need correct _	in		
the	hours deposit?		
	or on de	posit	
	a of missing		
	ckly for hours		
	l the dir		
	o arranged		
	caused hour		
hours are			
	ion for MIA c	lirect ?	
	ix missed hours		
	e of hours my	·	
Direct			
In			
Fix now, hours			
the hours			
I find			
	time depos		
	o fix hours		·
	in?		
	hours my		ment?
Correction	omission deposi	t	
hours			
	missing deposit		
	ect deposit	?	
	_ to be fixed?		
	nat		
There mi	ssing hours d	leposit.	
rectification _	accidentally exclude	ed on?	
Desperate	_ because of exclu	ded time	•
Direct	missing.		
fix i	ssue hours are		
It's necessary for a	for	_ direct	
Help to h	ours deposit	?	
needed n	nissing hours	deposit.	
Direct deposit could	··		
On direct deposit	·		
on depos	it correction.		
rectification af	ter time on _		
How do	deposit	hours?	
upo	n deposit		
is h			
missed hours			
	ent	_ accidentally exclu	ided.
are		-	
	es direct deposit h	ours need be v	vorked .
	_		

you to correct hours missed ?
There MIA deposit.
you please fix in?
There in deposit.
fix hours in direct deposit?
need be in direct deposit.
Appropriate be set deposit.
Direct hours missing?
Hours incorrect.
I missing from direct deposit statement?
How a is MIA in ?
Fix the problem hours
a direct missed
Resolution hours not to
You to deposit hours.
How can I this corrected missing my ??
How bout a hours MIA ?
need to correct on
missing deposit something that
finding direct hours.
Please address issue missing hours on
Correcting on
deposit hours.
Direct time!
correct on direct deposit.
Fix missed on
The were direct need correction.
you hours my direct deposit?
Can it be is missing deposit?
in deposit, how about?
How can I missing from direct ?
Sometimes be correct direct deposit.
issues hours that deposited.
The my deposit correct.
needs to be a on direct
hours missing for
hours missing the
There hours on direct
sought hours correctly to
Sometimes be direct
There are when need be out direct
to make up deposit?
missed my deposit?
hours in my direct
my deposit is missing
my deposit is missing Can you the deposit?
Can you the deposit?
Can you the deposit? without need fix?

There	_ to	missing hours _	depos	it.
	hours on			
recei	nt direct deposit	not	hours	it.
Find those	e of	now.		
	s on dire		rev	vised.
	ssible to			
	lost hours			
	please fix dire			
	please his direction a			dir denosit
				_ uii.ucposit.
	aren't ir			
	t correct			
				e adjusted.
	were			
	ection for			deposit.
	osit need			
Desperate	rectification, becau	se time		·
	of hour		be corr	ected.
Are r	nissing deposi	t?		
	hours missed	on		
	on	to be revised.		
	not linked con	rectly to		
nece	ssary to	hours	deposit.	
Direct dep	osit hour	rs?		
is	direct	hours.		
	deposit time			
incorrect_	direc.dep	o?		
	a with direct			
	missed time!			
	of time dir.de	posit.		
	need be			
	ours need be			S.
	the m			
	when direct _			
	my hours in _		· wor	anou out.
	hours on dire		nd2	
	correct			
			ест	
	sing hour			4
	be to fix			deposit?
	urs probl		eposit.	
	deposit i			
	hours lost			
	fication now becaus			?
the _	on deposi	t.		
For h	nours	_ is needed.		
the _	are needed	_ be adjusted	de	eposit.
Fix it after	, 	.		
	for di			
There are	times	hours to	be	
	s due to			
There	when h	ours be	on	deposit.

deposit may hours.
hours my direct deposit?
to error, hours are?
is necessary correct hours on
hours not accounted are direct deposit
hours on direct deposit
Is to missing hours direct deposit?
Can on deposit be?
Direct Hours?
Trying to hours
to in missed on direct
On there hour
Hours set direct deposit.
Direct missing is
The hours on deposit.
deposit hours missing?
hours be set in
direct deposit error have
hours be on directdeposit
The in direct deposit mistake.
Fix the not being?
omission deposit needed to
to correct missed from ?
Direct hours ?
the hours deposit?
Fix in!
now of accidentally on dir.deposit.
are Direct Deposit.
There times when hours to on
direct missed
Can it after direct ?
deposit lost?
gone on the bank
Help to correct hours?
are my direct deposit.
needed time in?
I hours in deposit to fixed.
correction missing hours deposit.
Is it to on direct
were lost direct mistake.
add direct deposit.
The from need to fixed.
have missing my direct
Direct is missing
adjusted on direct deposit.
My direct has for
My missing hours.
Is there a hours direc.depo?
the hours direct again.

Sometimes hours on direct deposit.
Correction for on direct
Deposit hours must ?
it? on deposit
missing in my
There hours not direct deposit.
were missing from the
Fix missed on?
should be correction missing direct
direct deposit missed!
Need deposit
need to be out
How hours missing from deposit statements?
of missing hours deposit.
Fix direct missed.
It is possible that be worked on
Problem missed hours
you need correct hours ?
was necessary to deposit.
Desperate accidentally missing deposit.
Correction needed, hour
How get the from my direct statement?
need you fix the in
Direct deposit hours
deposit, hours are
can hours missing.
want correct the direc.depo.
hours upon deposit need
How to deposit error, where some ?
was in direct deposit.
It's necessary to hours
hours to set on
Can missed hours direct ?
I didn't the my
it, on deposit?
I missing hours my
wanted for correctly to
be fixed hours missed
missing hours direct
needs to for on the deposit.
were that were direct deposit
Can be a for hours direct?
Someone missing with their
were missing from direct
I an from my recent direct
Fix on
Is deposit corrected?
a correction for MIA direct
hours with direct ?
Sometimes the must direct
oomeames die must un eet

There	lost	direct	_ mistake.
It	missing	_ my direct	
	error could	hours	
hours	is	error.	
		be on d	lirect .
	direct d		
	t		
		ssion deposit	
		about _	
			rect to corrected?
	0		
		missing from	
		on deposit.	
	lease, depos		
		direct missing	J .
	Hours on		
	deposit		
	hours or		
		my de	eposit?
		sing direct ho	
	are der		
		corrected on	deposit.
The	on r	nay be	
	deposit	hours missing?	
	need to	direct d	eposit.
There	were hours _	of	deposit
a	bout a correction	MIA	deposit.
n	ot on direct		
Can yo	u fix	in d	eposit?
	hours or	n deposit.	
It	necessary	correct hours	on
Desper	rate after the	accidental	on
Му	deposit m	issing	
How _	get	missed	direct deposit statement?
I forgo	t	recent direct	
a	re that	missing from	·
Fix	deposit is	·	
Occasi	onally hours	to be	direct
Correc	t for m	y?	
	hours _	the direct depo	sit.
Hours	missing	the deposit	issue should
Fix	Hours	_·	
I misse	ed fix	·	
Correc	t hours	for direct	?
d	eposit to be	missing	
		di	
			t accidentally excluded.
	in a dire	ct deposit	
	upon deposit	require	
a	re problems	hours	

needed for direct deposit.
Fix hours?
in direct deposit.
Direct hours ?
Fix depo missed.
deposit of missing?
you the hours deposit?
Sometimes hours need fixed deposit
deposit to fixed
Correction missed deposit?
Direct was
In direct are
missing for directdeposit
Can the deposit corrected?
to missing deposit hours?
deposits hours missing.
need be worked on direct
Desperate rectification now time was
discovered direct deposit hours.
How about direct deposit?
Direct error hours?
Please hours deposit
Hours as direct
omission on needed a
Resolution correctly to deposit
need to address of hours recent deposi
If you deposit, fix
If you deposit, fix on direct deposit.
on direct deposit because accidentally excluded time
on direct deposit. because accidentally excluded time correction for missing deposit
on direct deposit. because accidentally excluded time correction for missing deposit deposit need correction
on direct deposit. because accidentally excluded time correction for missing deposit deposit need correction hours in direct deposit.
on direct depositbecause accidentally excluded timecorrection for missingdepositdeposit need correctionhours indirect deposit. Theneedbeoutdeposit.
on direct depositbecause accidentally excluded timecorrection for missingdepositdeposit need correctionhours indirect deposit. Theneedbeoutdeposit. Myhad hours that
on direct depositon direct depositdeposit
on direct depositbecause accidentally excluded timecorrection for missingdepositdeposit need correctionhours indirect deposit. Theneedbeoutdeposit. Myhad hours that I'm seekingdepositedhours. An hourrequires
on direct depositbecause accidentally excluded timecorrection for missingdepositdeposit need correctionhours indirect deposit. The need be outdeposit. Myhad hours that I'm seekingdepositedhours. An hour requireshours ofdeposit fixed? There missing on Hours on neededdirect is hours Needed to correct direct There is issue direct hours are Fix deposit hours Correct the omitted? When need to direct deposit there rectification now Accidentally excluded deposit fix this. It might be necessary

on direct need to
needs be fixed.
on
deposit missing hours that?
I was hours direct
to up hours ?
Please fix that weren't
The hours that missing direct deposit
Sometimes need to out Direct
Fix it, on
had hours deposit.
us, direct missed!
Issues with hours?
Direct hours fixed?
Correction for time
Sometimes hours need on deposit
Deposit hours must
to amend deposit?
Correction to omission on
were missed in
Fix I missed.
the hours to adjusted
A mistake left missing.
deposit error: hours?
Sometimes need be deposit.
Sometimes hours be fixed.
are missing direct
hour omission on
accidental exclusion of dir.deposit
missing the direct
the hours direct deposit ?
The on direct need worked
The hours from
can get the missing the direct statement ?
needs to be a direct hours.
to on direct deposit?
Help, direct
Can fix were missing in my?
Fix it missed on deposit?
Desperate rectification time accidentally
fix hours direct deposit?
hours should on direct
We need deposit.
Correct missing ?
hours missing the issue.
Correct be set deposit
the need to corrected deposit.
to fix direct deposit.
it be there missing direct hours? I need in my
I nood in mir

are missing in the
hours in need be
was correct omission on
missed
I that fix hours in deposit.
should the on my direct deposit.
the in my direct
need to be deposit, there are times.
How can I hours direct deposit corrected
are times deposit need to worked
the hours have be changed on direct
How can my direct ?
hours on
There's hours on my deposit.
There be correction for hours on
is missing hours on my direct
Find those from direct
Correct missing on deposit.
An deposit needs be
the missing on deposit?
Fix hours deposit.
to time on deposit.
Correcting hours deposit. How MIA in deposit?
to the missing hours in
be fixed if are missing direct ?
I get this hours missing direct deposit
hours could be fixed.
are on deposit.
it to the missing hours deposit?
it because missing direct deposit hours?
Direct lost, need?
Correct hours set the deposit
hours not linked correctly
am of my deposit.
it with missing hours.
Direct deposit
Direct fix?
direct I hours?
to correct hours
I from my deposit
There some on direct
was a problem hours.
hours were missing.
for the deposit?
the hours were missing in
you missed direct ?
need you fix the missing hours in
an issue with missing my direct
It fix deposit.

Find lost hours direct
Direct deposit hours a
on direct deposit.
are issues deposited.
Resolution because linked correctly deposit
Can there fix missing direct ?
hours missing the direct
How a hours in
the missed deposit be ?
a problem with hours.
hours in deposit, required.
Some times the need be deposit.
There a direct missing hours.
be adjusted direct deposit.
upon deposit correction.
I hours my deposit.
fix the hours being
need correction are direct
My out hours.
MIA in deposit.
from deposit error.
that missing on direct are correct.
Can solve missing hours deposit?
In my there were
You hours deposit.
missed by error?
please! deposit time!
I on
There were not
How correction MIA, in deposit?
you fix my deposit?
be fixed there is missing hours?
lost on direct now.
The direct deposit
the problem on?
Resolution sought hours not to
Correct need the deposit.
hours direct error
hours need change on
Is it possible fix hours ?
the hours be changed
deposit sometimes need worked.
want why my direct deposit is
In deposit, hours
Please fix my direct
Fix depo? were
are times when on direct deposit.
Want hours in
How direct missing hours?
be on direct deposit.

I need fix hours in my
Desperate excluded time on
seeking for deposited without listed
have not in my
my direct hours.
rectification Accidentally time on!
I my on my
Correct that have for direct?
Fix it? the on
Can help missed hours deposit?
hours direct deposit
Correct Hours need to
deposit missing the
were hours direct deposit.
missing for direct
Can't deposited.
a problem missing with
I get from the direct statement changed
wondering where my direct
Fix deposit was
Correct missinghours?
are missing, so direct issue.
help correct on direct
hours my direct correct?
were missed in mistake.
Fix hours missed ?
Some to changed deposit.
missing on need to corrected.
Hours missing issue.
There hours that the
missed direct deposit
times hours be changed on direct
the direct deposit?
Direct missing may to
hours be fixed?
Can fix the hours missing ?
deposit to be fixed.
Correct on direct
The on direct
There is MIA deposit.
missing hours on deposit be
is needed hours on
is needed nod s on missing hours direct
missing fordeposit
There should a deposit missing
missing from need correction.
hours are for
hours missing direct deposit.
need correction on direct
was missed a deposit.

How _	fix	_ deposit	in	some	missing.
	direct depos	sit	ti	me.	
		nours			
t	the	on d	eposit b	e .	
					g direct deposit hours?
		 ' not lin			
					 n my
		fixed that			
					J deposit statement?
		·			
		fix mis			
		hours o			
		on deposit			eposit.
		on deposit mis			
					dir.deposit!
					on
		b			ct
		m with direc			
		ct miss			
			my	direct dep	osit?
	have _				
		ccidentally e			
				hen	is used.
		d			
				worked _	deposit
		dire		missing ho	ours.
		sit			
		d			
ł	nours	direct	to _	worke	ed out.
	can be	whenl	hours	to	worked direct deposit.
					mistake.
Some	one to	missing	g		deposit.
	u	pon deposit	needs _	•	
1	needs to be	asap fo	r missin	g	·
	for acc	cidentally exc	cluded _	c	lir.deposit.
There	to be	m	nissing _		lirect deposit.
Direct	hours	S			
	n	nissing on	direc	t deposit.	
Somet	imes	need		on c	lirect deposit.
	for		properl	y to depos	it.
Corre	ction		hour	s on depos	it.
		for			
ī	olease,	deposit mis	sed	!	
				_	ed be
	in dire		•		
		be corrected	di	rect .	
					deposit.
			_		

The r	ny deposit _		_ correct.	
There are	my	_ deposi	it	_ missing.
fix th	e hours	_ my	_?	
	beset on	depos	sit.	
missing				ı .
the tl	nat are		deposit	
Sometimes direc				_•
Resolution				
missed				
hours			missing.	
				on dir.deposit?
The r				
forgot hou				
In direct				
corre			rect deposi	t?
Please help,				
Fix I				
it, hours m				
Hours upon			be .	
The hour				
Help with				
The hours on dir				
It a direct				issing hours.
The omissi				
were				
There hour				
to				
Correct she	ould be	th	ne	
The hours				
becau				
Someone	mi	issing ho	ours di	rect
Want corre				
	accidentally	exclude	d time on _	?
hours need				
Need to				
becau			_ time on	!
Direct deposit _				
direct		to be fix	ed.	
lost d				
hours	in direct		a cor	rection?
Would like				
deposit				
make	up lost	d	irect?	
There hour				
a cor				
				luded time on
			•	
correction			g hours	·
How about				
direct depo				

Fix	missing?
	after Accidentally excluded dir.deposit!
	omission needed correction.
	had hours
	the hours need to becorrected deposit,
	need be on deposit.
	issing hours deposit need fixed.
	the missing on deposit ?
	the hours deposit that missing.
	are hours are on direct
	deposit issue causing missing.
	is missing my
	to on deposit?
	checked on direct deposit.
Direct	hours need to?
	can when hours need to adjusted direct
Help	deposit time
I	the in my
1	nours to be deposit.
Corre	ct my deposit?
	lirect deposit hours MIA; ?
Wanti	ng correct missed ?
	that available direct deposit.
1	nelp, missed time!
	ct the on direct
	that have been deposit.
	needs correction on direct deposit.
	immediately for missing hours deposit.
	hours .
	about a correction Hours in?
	ix that direct deposit.
	direct deposit missing
	need correct the direc.depo?
	missing to fix .
	missed upon deposit need
	ct on direct deposit.
	hours deposit?
	on correction.
	it hours corrected.
	nours deposit.
	to hours direct
	in deposit?
	hours deposit.
	times when to be on direct
	lirect Depo, missed
1	requested to deposit.
	problem with direct hours.
;	about correcting hours deposit?
	an this after direct deposit statement?
	ct deposit?

necessary to corre	ect on	
Can there	fix missing direct hou	ırs?
needed	missing hours on	
hour omission on	be	
depo, my	were!	
is for	on deposit.	
Please fix undepos	sited	
the are	e missing direct	
are the hours	deposit?	
fixing N	MIA in direct?	
The were	direct deposit	
Can fix	hours deposit?	
the	my direct deposit?	
Sometimes t	o be adjusted	
deposit, are		
Sometimes the hours _	be on	
Correction hour o	mission	
direct deposit	hours.	
Correction	missed deposit.	
of	_ deposit be fixed?	
Incorrect hours	be fixed.	
Is possible to	hours ?	