## [Demo] NLP Dataset for Customer Service Automation

Company Type	Credit Card Companies
Inquiry Category	Disputes and unauthorized transactions
Inquiry Sub- Category	Fraudulent Charges
Description	Customer reports unauthorized transactions made on their credit card without their knowledge or consent, usually resulting from stolen card information or identity theft.
Data Size	5,044 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Credit Card Company" customer inquiry. (Purchased data will not be masked.)

Are	authorize	ed?	not		them.	
	not					
	any					•
That's	these	aren't				
	think they're		r	ot au	thorize ar	ny charges.
	osts					
ma	ke		know if	they a	pproved	them.
	me autl					
Didn't _	I	know	those		app	roved by me.
These	not		me.			
	not nor	make, _	charg	jes.		
do:	n't	I don	ı't make _			
I am uns	sure of vali	dity,		aı	ıthorize _	·
These _	r	nys.				
I a	uthorize s	o th	neir	?	,	
They and	d charges					
I'm	sure	th	ne an	re legi	it.	
I am	whether	·	are	<b>.</b>		
I'm	these	are	•			
do	not believe they	y are legi	it			any
did	ln't them					
I don't _	if is _		did		this.	
	know	is	1	didn'	t authoriz	ze it.
	_ not authorize	) 	am	ce	rtain	_ it is legit.
I _	make	payment	s.			
Didn't m	ake do		beca	ause _	my a	pproval?
I n	0	6	are legit.			
am	l	_ these o	harges _	le	gitimate.	
I don't a	uthorized		don't k	now	it's	

am unsure where the are I authorize
They're not charges and
I don't know where they didn't any
I wasn't responsible charges, not
I didn't it, am it's
I authorize the charges.
are mine and don't know if by me.
didn't authorize so
not sure if are because authorize charges.
did nothing to authorize I not is
expenses happened from
I am not certain where because charges.
were not you.
They not mine, are not all.
didn't they legit?
not made by
I of of charges I didn't them.
know it's I not authorize it.
unclear the legit.
wasn't responsible for they were mine.
I know I did not authorize
The not myself.
I not the  Didn't make idea were approved
Didn't make I idea were approved.
These mine so wanted to know approved
I not sure validity because did not
I never charges
I'm they are I not authorize charges.
They're due I them.
didn't authorize I know is legit.
These not from
happen make these
I responsible these charges mine.
charges not mine.
I am unsure of some of I never
I sure of validity I did authorize.
I didn't authorize them.
don't make them permissible?
know where they legit, because authorize any
I'm sure legit, I any charges.
am of validity some the charges, I any.
it these charges me making them?
The than mine.
mine, charges are not
not by me.
not authorize and I of their
I are charges legit?
I them, authorize
I am where charges legit, I didn't
They unsure I didn't them.

I	validity, and I didn't	authorize	<b>.</b>
charges	are not don't	if	approve them.
I know i	f it's didn't	<b>.</b>	
am	where the charges legit	since	authorize
	it, am unsure of wheth	er is	•
Didn't	they them?		
these expense	es me.		
These expend	litures		
I know	it is and did	this.	
Ι	for those to		
charges	made by		
ar	e authorized, I don't		
m	y I didn't approve		
I didn't autho	rize any so kno	ow	legit.
	they are legit since I _		
	es did myself.		
	tures didn't from		
	of those expenses.		
	es by		
	this unsure	if it leg	it.
The are	n't and was	I the	m.
The did	not		
This	not		
not my	charges did ap	prove	
I author	ize charges or		
did not	these		
Didn't t	hem, I idea	_ are approv	ved me.
I am	of the validity charges	I	·
	but do these expenses	my app	proval?
	aren't mine, wanted to	see if I	·
	the charges are 1	mine.	
I didn't autho	rize		
The	not me.		
th	em, but don't know if		approved me.
no	t sure those charges	·•	
I did nothing	to i	f it's	
make th	em, these expenses	?	
didn't _	them they seem	•	
do not a	uthorize charg	jes.	
Well,	my, right?		
Did	_ not authorize?		
The are	authoriz	e them.	
au	thorize this so I know	it	_·
ar	en't and don't know	I	them.
They my	/ I them.		
	charges so I thin	k they l	egit.
were no	t		
expense	es did not		
	clue the are legit		
I am	the validity of bed	cause I	of them

charges have to made
these expenses fit me?
mine, right?
expenses not me.
charges without permission.
charges aren't I wasn't certain if
Didn't make expenses in?
made these
These are not ?
The not
I these were authorized.
someone other than me.
These expenses weren't
These charges were
The aren't and I if them.
I are they?
I not charges don't think are legit.
any so I think they not legit.
charges and don't them.
I was of where because I charges.
I am certain if
These couldn't by
I'm person who authorized
them, do these arise from approval?
I don't because didn't any charges.
The charges and I if approved them.
I didn't them, look
don't recall are legit.
authorized the charges?
were not me.
are my charges, I them.
not any charges, they not legit.
aren't from
I'm sure if is I didn't .
them, approved by me?
not this so don't know it is
unsure of validity as I
them? expenses approved?
authorize the
weren't my.
made my knowledge.
expenses coming me.
I'm if this because authorize it.
make I if they approved them.
The were made
Are these charges authorize?
These are was they approved ?
authorize them, but these charges ?
did I the ?

created by me.
I do charges.
don't it is and I authorize it.
I know if it since don't
not made by me.
They made me
don't know it I didn't it.
approve these were they?
didn't authorize they .
I unsure those charges .
charges not
I do know their and authorize
I make them. Is ?
I authorize charges and think .
I don't them. I know are
are not I understand if them.
I don't so I'm not this
didn't them, I don't if are
not my, do approve them.
charges mine and sure if approved
are not and mine.
IDidn't authorize
These me.
The are me.
I authorize these did not make
I don't legit didn't this.
I not if they authorize any charges.
I make the or
didn't originate from me.
I do not I am not legit.
were by other me.
make them, do those approval?
I am sure where legit, did not
Expense not me.
I'm not if are legit I charges.
I if because do not authorize this.
These charges aren't approved?
expenses originate me.
These charges were I did them.
authorize these charges legit?
not them, so is these ?
They were authorizing.
from me.
Not me, charges?
them, I'm if approved them.
These aren't my and wasn't certain
I am not charges.
not mine, I these?
authorize so sure if it's legit.
am unsure validity of I authorize them.

expenses not my
I not authorize and I do legit.
authorize this so know if legit.
the they were not mine.
think are legit I any of charges.
I am after I didn't authorize charges.
They are authorize them.
charges are not
These costs not
These charges are not by me,
don't them so questionable.
Didn't make I if costs by me.
I am unsure of charges, did not them.
I these charges.
I did those
I not if charges legit not.
I authorize them, are ?
They charges me.
Didn't make do they arise
are not at all.
didn't authorize are questionable
my approval?
I couldn't they're
didn't authorize which questionable.
and not
charges mine and mine.
charges infine data mine.
These charges not
aren't was they by?
am unsure the of charges, didn't of them
it possible were made without?
I unsure the of the did not any.
authorize charges I didn't them.
These charges aren't I responsible
The were by
not sure if they legit didn't charges.
The make
charges legit because I authorize?
these charges
They or not
charges was by me.
I expenses.
I am are legit.
make them; I if are approved
don't them, are charges?
those not mine.
make do these expenses from
I am of where they I didn't charges.
make them charges authorized.
I am $\_\_\_$ sure if $\_\_\_$ legit, $\_\_\_$ I $\_\_\_$ charges.

I these charges.
about whether charges are
The are mine and not them.
I not this I not know if
made any charges.
I whether the legit.
were NOT me.
make them, authorize them
authorize them, they're questionable.
wasn't made
Is it to make charges me ?
made my permission.
I where they are and any charges.
I know if the because didn't authorize
charges were not?
I charges are legit.
can't tell whether legit.
I didn't authorize I'm is legit.
I am the of charges didn't
not with these
I I don't them.
I if these they aren't mine.
Didn't these my?
charges mine and I wasn't if I
not certain their and didn't authorize
I I authorized charge.
I authorize and don't validity.
The not ,
am of the validity some I did not authorize
It's charges they mine.
I didn't charges legit?
I'm not sure charges
I not these made
think they're legit I authorized charges.
unsure of validity of charges have authorized.
I am of of some didn't authorize
make them I don't if are me.
are not in way.
expenses derived from .
make the expenses come from ?
I charges because didn't authorize any of them.
I charges okayed me.
I so are authorized?
I of the charges.
These aren't mine?
Didn't those
the that I did not authorize.
These are and I do not
It by me.
charges are my,?
onarges are my,

make them, do these ?
charges aren't?
didn't authorize charges, I they are
These expenses you.
questionable to not them.
and the were not mine.
Didn't make them, I'm by me.
I have authorized
not authorize unsure it is legit.
I not sure legit because this.
Okay, charges right?
authorize so they could
of the charges legit, I didn't authorize any
make I if have my approval.
expenses were not
them? don't know if were me.
I think the because I authorize
Didn't make they're approvals.
don't know if but I authorize
The validity charges is authorize them.
I am unsure of they I any
legit not by me.
I didn't and uncertain validity.
charges are not ?
charges are mine.
as didn't approve them.
know the of charges, I didn't them.
to these charges are
did to authorize it am not is legit.
Didn't them? if have permission to.
did nothing to it and it is
am clear the charges
are because I authorize any charges.
this, it legit?
The expenses by
This charges mine,?
charges aren't mine approve
I unsure the some the charges not authorized.
didn't so sure if it's legit.
these approved by me?
them? don't whether they were approved
The that made not come
didn't any so of where they are
I not may be questionable.
I am not sure if these not authorize the
I responsible these charges they not
These from me
These expenses by
Definitely me charges.

them, so the charges?
make know they're approvals by me.
They were the were mine.
I unsure of they because not authorize charges.
I didn't don't they are legit.
not do not know if it legit.
I make them the ?
I is legit, did authorize this.
Didn't I am not sure if
think they're legit I didn't charges.
authorize this, not whether is legit.
I made the charges.
I charges are
Their are
These expenses came me.
I didn't they're
I not these charges are
These charges responsibility.
These aren't mine didn't
These not ones.
These aren't I had I approved them.
aren't mine, and I not if I
so it's questionable.
Is it that I did ?
not certain of charges are
I did authorize not if it is
not me, I charges.
The my.
am of whether not charges legit.
me, Authorized these?
costs from me.
Did I make ?
They my knowledge.
sure if those charges
I them, questionable.
not authorize make these
I nor authorize
I are charges legit?
charges not ones.
authorize this I'm sure if legit.
make I not they approved them.
charges mine I don't
I did the and were made by
of whether charges legit.
It is authorized the
They the authorization me.
were NOT from
These expenses by
was not mine make
These were my,?

I don't	_ they're legit, I	charge	S.
I am about	the	·	
don't	these char	ges.	
	P know if tl		ed by .
charges			J
Expense didn't _			
	eir validity,	authorizo t	hom
			nom.
	I authorized	·	
Not th			
	the		_
	mine,		?
	_ it is legit, did _		
	ney legit cl		
didn't	charges, so	_ don't think	_ legit.
I know	charges	valid because	_ didn't authorize
I authorize	this,	?	
didn't	their	is questionable.	
I amnot $\_$ if $\_$	legit.		
expenses _	made by	·	
did not aut	norize any charges, _		sure if are
	the charges		
	so they're		
	ese are legit, because		iny .
	not me.		J
	and	I they're not mine	
	ques		
	and I unsure		
			annroyed them
	ren't and		
	any charges,	_ 1 wne	re tney legit.
	make by		
			now are
	validity		
	who permission		
	d		
didn't auth	orize them	questionable	e.
These charges _	authorized _	·	
charges are	e not mine I		I them.
	they are legit as	I didn't	_ charges.
I don't	_ I the charges _	·	
I sure	the charg	es they were	n't
These	charges made.		
didn't	authorize	charges.	
	they are		any .
	to make these charge		
	these expenses		
			·
Didn't		ho charges are	
	whether or t	me charges are	·
	't to	.,	
	any and I'm not		
am ce	ertain of validity	of did 1	not

These are me.
They're mine, charges mine.
did authorize this
I know their validity, didn't
I don't think they're because authorize any
they're legit; I didn't charges.
sure they are legit or
They not mine the at all.
These are
their validity, I authorize them.
no idea of the are
I didn't this legit?
am unsure whether charges
not these charges.
by actually.
definitely did not
make them. Are ?
give permission for charges?
don't Are they ?
These not because I didn't
Those right?
these charges, they legit?
these charges, they regit:  them are charges legit?
I if they're because I didn't
I authorize the they ?
charges mine, and I for
I authorize is legit?
I not charges do not them.
not, I'm one authorized these
expenses weren't
I think they didn't authorize charges.
if authorized this charge
definitely not authorized by
They are mine, and not
I make these
it to make without them?
Didn't make them? I if from
I of if legit.
know legit, I didn't authorize
I am not sure or charges
not mine, they approved me?
not me, authorized ?
These not my I do not
have idea whether these
not mine and was if I approved
make them? have they're approved me.
I I didn't authorize any of
didn't authorize
charges not authorized as I
These mine and didn't Lapproved

I these charges.
am unsure where they legit when any
sure their validity, I didn't
don't authorize the so ?
$\begin{tabular}{lllllllllllllllllllllllllllllllllll$
The charges mine approve them.
I not if they are legit, didn't
They aren't anything.
These expenses me.
I am not of where legit, as didn't
I didn't the I am validity.
are these charges when authorize?
I authorized they're
am the validity some because I did any.
and the are mine.
didn't any of charges, don't they legit.
don't if it legit and it.
I not where legit, didn't authorize any
am unsure some of the charges, I authorize
to make charges without me them?
don't and are legit?
not authorize and am unsure it's
I don't know legit, did it.
Did not!
unsure of charges I didn't authorize them.
I this.
I know legit I didn't this.
I'm unclear whether are
are not my they are
don't or make them, are ?
I it know if is legit.
I definitely not the these
am not if are legit not any of charges.
are mine and I am not
am uncertain of legit.
I did not questionable.
didn't them, and so
know their validity and I not
I'm if because I don't this.
did authorize they're questionable
aren't mine.
I didn't authorize these
I not authorize is ?
I originate
1 011911111111
didn't make the
didn't make the
don't know where are legit because didn't
don't know where are legit because didn't so they might be questionable.
don't know where are legit because didn't so they might be questionable.  Didn't them, do those ?
don't know where are legit because didn't so they might be questionable.

authorize them, and questionable.
weren't me.
not the charges.
I am sure where I didn't authorize any
charges that I
authorize them, these legitimate?
I I authorize any charges.
The charges are not not
don't this, legit.
mine, not my
don't these charges are
Right? charges mine.
These charges mine are by me.
charges so sure if they're legit.
The charges supervision.
am unsure of validity the charges, authorize them
charges are right?
These expenses have by
They're and their are
authorize them, it's
I am not sure of validity them.
These costs originate
not or these charges.
not me.
I authorize so legit ?
I authorize it don't if
are not and I was unsure them.
I them questionable.
authorize are charges?
These charges are my and certain if
not of validity of I not authorize.
don't the charges, made.
of charges are legitimate.
I not give permission
I didn't but it
am the are legitimate.
I'm of charges because didn't authorize them.
don't them do authorize
didn't approve any don't think they're
do them nor authorize
make them not authorize them.
I didn't this and I legit.
I not these charges I make
who these charges.
I authorize make any
am sure if are because didn't any them.
I neither nor
These charges are don't them.
I'm unsure the of charges I didn't
mine, and not all.

	authorize	the charges 1	nor			
	am of their	_ because	didn't _	any	·	
I do _	they're	_ because I _		charges	i.	
	unsure about th	ie of	charges	d	idn't authorize	
	couldn't them so	0	questionab	le.		
	charges					
	't authorize any char				·	
	_ not authorize					
	make them					
	_ not					
	charges by					
	unsure of		1	did not	·	
	charges no		o charges		outhorize ony	
	unsure the		ie charges,		authorize any.	
	these charges n am unaware the					
	_ not the one	-				
	me, ]					
	make them. Are					
	charges I					
	not of their			them.		
					not authorize	charges.
	certain whe					
	the charges	_ I didn't	?			
I		_ I don't beli	ieve they're	e legit.		
These	charges	ар	proval.			
Not n	ne possible	e f	for?			
I	of where	legit, _	I	authorize _	charges.	
	do them					
	are charges					
	by sor					
	think they're leg				charges.	
	didn't authorize any _			·		
	is is		<b>41</b>	+1 10		
	these char					
	mine and t				boxed	
	not make them,					
	these mine		ner they re	by mc.		
	charges made _					
	sure if		•			
	harges					
	charges		?			
	aut					
	mine and					
	sure			authorize		
	charges mine,					
	are legit b					
	expenses not					
There	e are didn't	t from				

didn't any
do these come of my?
I authorize them am not their
I am responsible
I the are legit, I them.
are mine, and I was if them.
do if charges legit.
are and cannot approve them.
them and they are
have no if approved.
not authorize this don't know it's
charges were doing.
Didn't them? I'm sure approved me.
I the some of the that I authorize.
They did me.
The costs me.
expenses not
Didn't make do expenses of my?
are mine and wanted to I approved
am unsure where I did authorize any charges.
certain if the charges
not at all.
make these expenses come from ?
did so it is
are not not all.
They questionable due authorizing
make them, I don't approval.
This not and I approve
aren't and I if I approved
idea if are mine or not.
not sure if this
for for for sure.
I didn't authorize weren't by me.
make know if they're approvals me.
I don't authorize unsure if
I if those are
Didn't make are they ?
know these charges approved.
These charges are are not approved
I them and don't their
authorize these mine.
not authorized any charges, so not are legit.
Unauthorized were
didn't authorize I them.
These mine.
I which is
The I understand.
These charges to
I didn't authorize so
Lam unsure are legit. I not

am not sure	e if ar	re	didn't	_ them.
were	from	me.		
didn't	any charges,	think	legit.	
expenses				
The charges			?	
were				
				·
didn't			nabie.	
to ma		es.		
I didn't				
	of the char	ges are		
Didn't make any				
I	_ if le	git, I autho	rize it.	
don't	if charges	valid, I	_ authorize _	•
These	mine,	not unde	rstand.	
This was do				
autho		thev	?	
These charges				
were				
I auth		am unsure	it is	
charges	to me.			
these charg	jes mine, _	?		
Didn't them	ı, do	?		
	them, they	legit?		
autho	rize and make _	·		
don't	them. They're _	charge	S.	
:	sure if they are l	egit or	•	
unsur	e of	because I	authorize	e any charges.
the ch				
don't				
I				
these are n			?	
didn't autho				
Are charge:			nc.	
			T	-1
				charges.
make			them.	
These were	made	·		
not	if they're leg	it charges	·	
not respons	sible o	charges.		
	the charges,	make the	em.	
was not	for	and they ı	mine.	
I'm certain	about	legi	t.	
I sure	the a	are legit no	t.	
I didn't	these	to		
			y charges.	
They				
			, because I d	id them.
not sure				
Didn't make				
Didn't make			approved by	
		arc		·

I was not involved
not my
are unsure their validity and not
I'm of where are legit, charges.
Didn't I if got approved.
charges made me making them.
I wasn't approved these they weren't
are not mine,?
are not charges
am of validity the charges I
am not sure if these are didn't the
Didn't them, I don't know approvals
These not mine didn't approve
aren't charges and didn't
They are unsure their I them.
not these charges and were not
don't know the legal.
Didn't I don't if received
expenses did come
not mine.
of where they didn't authorize any charges.
they not
charges aren't mine and I sure them.
I do not them.
Not permission for these?
I their validity, I them.
I make the
those charges.
are not mine,
charges weren't weren't me.
Didn't them these arise out approval?
make I don't know if approvals
These authorized me.
think authorized these
I the who permission for
do not them, I do them.
were not me.
I this I not sure legit.
They are unsure of validity, authorize
expenses didn't me.
These are not wanted to I approved them.
I did not
am not the validity charges that I
The not my don't them.
Didn't make these expenses from my?
Not
never charged
am sure charges are
Didn't them? approved by
unclear these are legit.

I am the are
Did I charges? They're
not mine.
I have so they
not involved in
I make them, they?
don't they're because I any charges.
I give for take place.
They or not? by
didn't authorize this, ?
don't authorize the aren't
are and I don't approve
I didn't these and I
didn't they might questionable.
charges I don't them.
I am the validity I not authorize.
if legit, because I didn't any
You know, mine.
These originate from
charges I authorize .
am of of I didn't authorize them.
not they're legit, because authorize any
them, sure if they were approved
make those
I not authorize so
These mine were approved by?
charges aren't wasn't sure if them.
I Are authorized?
I am not if it legit, did
I'm the legit.
These were without
unaware of where are legit since didn't
make these?
Didn't these !
I am not of validity not authorize.
Yeah, aren't right?
me, don't authorize them.
I did not authorize make them.
Didn't do know if they approved.
did authorize thus they're .
I or charges.
make them, I know the costs approved
These did come
don't think I did not authorize any
not charges, I don't
I don't I charges.
I am sure if are I authorize
I authorize the and they're legit believe they're since I authorize any
make payments
make payments.

make them, do fit?
They my charges, they are
these charges.
Didn't them, have idea if costs m
authorize this am not sure it is
am of the validity the charges authoriz
authorize
I didn't authorize them do
unsure if charges
I'm not of the charges, didn't authorize
These they approved by me?
aren't mine I them
not mine, the are not
I authorize them so ?
unaware their validity didn't them.
didn't authorize them,
I not if it is legit I
I'm if charges
them, they are
The charges not yet.
Never the charges, they ?
I don't so I'm sure legit.
them these arise from approval?
I don't if these are authorize any
think are mine.
These were they approved?
I responsible the charges,
them, know if these costs approved mo
I did authorize any
weren't for charges.
I did it, don't know legit.
mine and are not mine.
not and they're not
did thisis legit?
authorize them, they're questionable.
I'm sure if these authorize charges.
have the charges.
them, don't if they're approvals.
'em
$\_$ didn't $\_$ any $\_$ I $\_$ think they're legitimate.
cannot these charges legit.
charges are mine, and they not
did not me.
not or them.
No, are not by
I am not certain they didn't any
These are mine, know if I
responsible for charges.
failed make these

They without them.	
$\_$ Make them $\_$ I do not authorize $\_$ .	
charges and their	
didn't them to	
was not me who	
wonder if these	
am sure the are because didn't a	any.
weren't I don't know are approved by	
These expenses not	
the charges of .	
not make payments.	
I amabout are legit didn't charge	ies.
Didn't make?	,
these expenses	
didn't authorize!	
expenses were my	
I'm of the of the charges, I	
Are make charges without me making?	
expenses did be me.	
I or approve the	
didn't originate	
I did charges.	
I they're since did not charges.	
I don't know it is legit.	
I I am unsure of it	6.1
not they because I did not	of them.
know the charges are	
Didn't make these expenses from ?	
did authorize make	
don't know if they approved they	
Didn't of my?	
are and they're not my	
were made by me.	
don't so questionable.	
These charges are?	
Didn't them, and do these from ?	
I didn't authorize am their validity.	
aren't wasn't responsible for	
didn't so charges legit?	
charges by me.	
know their validity is and I	
These didn't me.	
not mine are not at all.	
authorize this, I not sure legit.	
Are the charges legit?	
are charges right?	
I unsure whether are	
These expenses by	
I think they authorize any charges.	

aren't mine not mine			
I not sure if they are did	charges.		
These charges mine I not the	em		
not charges.			
defensible these charges without n	ne making?		
am uncertain of are legit	any charges.		
I unsure they legit and	authorize charges.		
It's a charge			
charges aren't and they're			
These aren't?			
I unsure of of the I	$\_$ authorize.		
I didn't know approved these they	·		
Not the okayed me?			
Didn't them? I not if approve	d me.		
make the			
didn't and they were not	_ me.		
I are charges by			
charges are not			
It's mine, are not at all.			
I am $\_\_\_$ not authorizing them.			
are these legit I authorize?			