## [Demo] NLP Dataset for Customer Service Automation

Company Type	Smartphone Manufacturers
Inquiry Category	Order status and shipping updates
Inquiry Sub- Category	Order not delivered
Description	Customers inquire about the status of their orders that have not been delivered yet, seeking information on why there might be a delay and when they can expect to receive their product.
Data Size	5,022 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\begin{tabular}{ll} Masked sample paraphrases of one "Smartphone Manufacturer" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$ 

hasn't	b	een	yet?		
isn't	order	yet?			
order v	vas del	livered _	?		
is	the	being	g delivered?	•	
there _	reason		_ shipment	be	late?
Where	the reason	the		deli	vered yet?
h	as bee	n ye	et?		
What is	with		_ hasn't be	en delivei	red?
C	onfused as _	how	order	hasn't aı	rived
Someone inc	uires about				
Why	arı	rive?			
y	et sent	item?			
	is	sign	_ my order?	)	
I get _	SO	on?			
I wonder if $\_$	have				
inquire abou	t				
order h	asn't	yet	what		_ to it?
The	arr	iving.			
th	nere de	elivery, y	et?		
What is	the _	hasn	't	_?	
	here ye	t?			
Co	onfused as _	why	my order _		yet
confuse	ed why	my orde	er bein	ıg	•
	not bee	n ye	et.		
ir	iquires abou	ıt it	em.		
I	sure n	nyorder _	been d	ispatched	·
I'm sur	e	isı	n't yet		
order h	asn't vet		is the	?	

What happening to that hasn't yet?
WHY order hasn't yet.
The not yet
What is roadblock?
The order delivered
why my order I hear about
I confused to my delivered yet.
Why no come?
is undelivered.
am to why order been delivered as
it that so long?
hasn't been delivered yet, to?
Why not delivered?
happened my order yet?
to order that hasnt ?
is causing to be ?
I'm to isn't arriving
happened to my
wonder why order dispatched
the for no delivery?
my delayed?
The order
was my order?
I am to yet arrive.
can't I spent for?
hasn't yet. What is to take so ?
my order.
isn't my yet?
happened myorder arrived yet.
I'm confused order been
about an item delivered.
What reason that not delivered?
What are delays ?
get order arrived.
the to delayed?
What to that get?
package?
The order
What this take long?
Why my stuff
What is the ?
Can get I for?
wondering when will
wondering when win as to my order yet.
as to my order yet  My has yet
happened to that been yet?
I'm confused why my
confused because order dispatched yet.
know why hasn't been dispatched yet.  I confused why is not delivered.

There	question	_ the status		delivery.
	shipping yet.			
Is ye	t to?			
What	_ myorder	hasn't	?	
inquired a	bout unde	elivered	_•	
What the				
of				
What		n being	?	
happened				?
I am				_
I'm			ered vet	
is the				
has				
What's causing			?	
The hasn't				ke so long?
I'm not wh				30 1011g.
My order			•	
to th			?	
I confused				
No n		ii t aiiiveu _	·	
why		hoon	dolirronod	Lvot
The isn't _		neer	i delivered	r yet.
confused _		ordor is		delivered
		order is _		denvered.
The		u hoomle		
as to				
	why orde		delivered	
there				
order is _				
Really? Where _				
wond			•	
order				
I confused			r isn't ship	ped
Why didn't we _				
Why				
How				
is				
confused v			delivered.	
order has				
didn't				
			tched	_·
Someone is				
happ		order	been	delivered?
Is there	?			
why	isn't	arrived yet.		
there	e not deliv	very?		
hadr	ı't been ye	et.		
I'm confused	h	nasn't been _	·	
puzzled as	s my	order hasn't	t	·

it long delivery to arrive?
is delaying the delivery ?
Want to the my?
the order that been delivered?
There is hold-up
confused order arrived already.
I am confused order is yet.
order has not been what is it long?
I'm why myorder yet
How come the?
I'm as why order being yet
inquiry about
my order yet be delivered?
myorder hasn't dispatched yet.
reasons for the delayed?
is happening to the hasn't been?
What causing order be?
the delivery yet?
as why my doesn't arrive
confused order not been yet.
I'm confused my not
am order hasn't yet.
What about my which ?
How gotten things I for?
come I what for?
What happened order which has ?
hasn't been delivered yet.
understand how delivery is so
confused as why hasn't
Why my still ?
My not delivered.
am as to why hasn't yet
Why hasn't yet?
Is it long my?
The hasn't been delivered is going with?
confused as to my doesn't
am confused why order is not
for delivery to arrive.
I'm confused has been dispatched.
What to my arrived,?
happened to hadn't arrived ?
Why been delivered?
gotten package here
How my is taking ?
perplexed to why isn't delivered yet.
confused as why order has delivered.
an undelivered
order hasn't been ?
has not yet.
Why orders been?

Is undelivered?
I confused to why is dispatched
an item is
confused as to order has yet
I gotten my
don't why my hasn't yet.
of order.
I'm has not shipped.
Order shipped
I confused my order isn't yet.
is still delivery?
Why my delivered?
I'm confused yet.
There is order.
the cause the being delivered?
The not yet.
I'm confused about order has
Why has not?
is a my
is causing the order of?
The order
has to arrive.
I'm the order been dispatched
happened my hasn't been ?
There is about
No sign the ?
What the reason has been delivered?
hasn't my arrived?
my order there yet?
What is the not?
Why have been delivered?
happened to isn't yet?
Inquiry item.
has still not
don't stuff is so long.
isn't at this
What in delivery?
I'm sure why my still delivered.
Delays with?
on the order hasn't been delivered?
My order has
to hasn't been yet?
been yet, am confused.
order reached me?
No?
my arrived?
I'm confused to order wasn't I about
My delayed?
What the a long time?

order beendelivered what is causing it take?
Did not package?
why myorder arrived
the delivery?
hasn't yet
Why there?
for delivery
$I'm \_\_\_ as \_\_\_ myorder\ hasn't \_\_\_ dispatched \_\_\$
why is?
because my hasn't arrived
been shipped yet.
am confused why hasn't been yet.
The yet.
There isn't an
your here?
my order yet.
that arrived what?
The yet
I'm the myorder hasn't
as to order hasn't arrived
word my
that isn't yet delivered?
What's order not delivered ?
What hold with my
The order yet.
I'm confused order hasn't so far.
I am confused why arrived yet.
Is it there delays order?
hasn't the been ?
I'm to myorder arrived
What is the delivery the delayed?
about why my order
I'm why my still not
No one received .
The delivered yet, ?
isn't currently .
What with not being?
I'm puzzled to order been yet.
ittaking so my?  Thehear deliveredhappening?
The been delivered happening?
to my hasn't been
The didn't
is the cause being held?
No, getting ?
shipment delayed?
hasn't a been ?
The order hasn't is the?
I confused to isn't delivered before hear about
I been dispatched.
There undelivered item.

What to order th	nat	delivered?
am my ord	er been	yet.
confused c	rder hasn't been	
order still		
hasn't bee		
Why is up?		
about item.		
I have idea why	ordor not	
I want about the		·
is de		,
I'm order l		
I know my		
I'm how order h		<u>_</u> ·
hasn't there del		
What to myordered _	isn't	?
My order		
confused as to _	order isn	't
hold-up my	_ is	
was my or	der yet.	
Really? Where's	?	
I'm confused why	_ order	as of
order	delivered yet?	
What to order _	yet ı	receive?
order yet.		
why hasn't	yet dispatche	ed.
yet, _	happened to it	?
is reason for shi		
isn't yet.		
What causing or	der being	?
It's so long		<u> </u>
does order have		
am confused because		+
My hasn't		
What that		2
		<del>'</del>
Why taking		
is the bein		
order not y		
confused r		yet.
There a m		
Why doesn't order		
is it that the		
Is the that		_?
hasn't order bee		
happened myore	ler that	arrive?
My order		
I of my	·•	
Why aren't I what	?	
confused my	being	yet.
order been deliv	ered	
No?		

delivered why?
I'm not why my
I am confused why delivered of yet.
inquiry an item.
wondering what happened my
am as to my order arrived I it.
has not yet
am confused why my order
Why can't delivery?
I'm surenot yet delivered.
I am why shipped.
What the with order delivered yet?
What that order take ?
the order yet?
What is with?
confused about how been delivered
Why is with order?
I wondering status delivery.
wondering when my come.
is the my ?
confused my to arrive.
the with my?
hasn't been delivered, reason?
Someone wants item.
order shipped
Why the shipment ?
am as order hasn't arrived.
What that has arrived yet?
I am is not
order What to my hasn't ?
The delivered what is causing it long time?
How come still have I paid?
order yet!
shipment not arrive?
I see sign my?
order is
What happens to yet?
Inquiry undelivered
There's a my
not clear hasn't been delivered
I'm confused as why order has
is for not yet?
I am as to my not
delivery been delivered?
not arrived.
Why am I seeing a?
I would to inquire
my order?
My order?

is making	delivery yet?
I'm confused why	yet.
any of my	_?
it the	been delivered?
I'm confused c	
I still I paid	
order have been	
my order	
What is order	
I have anythin	
has order been	
my delivered y	
What causing the	
	:
not arriving?	hinmont 2
What for the s	
happened to my	
Myorder arrived wh	at to?
about item.	
How come so	
What's going o	
yet and I	
Someone about an _	·
My shipped?	
hasn't order d	
I am not to get	
did not arrive?	
wonder my ar	rives.
is my?	
Why order rec	eived?
I happened my	/·
does it take to	deliver?
I why my order is _	·
What is happening	order is not?
What is the reason for not	?
I'm sure why	shipped.
my delivery?	
An not yet	
we still not	delivery?
sign my!	
	order being delivery yet?
confused why	
	on delivered
order hasn't y	
confused how order	
What is reason	
The order	
come have got	: I for?
	_ order hasn't as of
is the reason o	
the hitch with	i

order not being
I about order is not delivered.
I'm confused to order arrived so
is reason to be delayed?
What to that arrived?
Delayed any ?
did order up?
What's order to be ?
sign of my
What has that arrived?
order?
by order shipped yet.
What is from delivered?
order not immediately.
is causing a not?
hasn't been yet is to it?
I'm that been delivered.
confused my order be delivered.
the order up?
is order that yet been delivered?
How come I paid for?
order being delivery?
What is happening order that not?
shipment late?
My has arrive?
I confused that my being yet.
order hasn't I confused.
not clear order yet.
I am to order has not delivered
is so long, ?
am I able to get what ?
My was
order arriving?
No has delivered .
What happened that isn't ?
order is already
confused my being delivered.
get delayed?
Why it long deliver the?
The been delivered yet so the?
hasn't been shipped yet.
has not yet
why hasn't dispatched yet.
Something $\_$ the order $\_$ to $\_$ .
come I I paid for?
order isn't is it to so long?
An a item.
am confused my delivered before.
to that has arrived ?
it because the yet?

What's the being?
Is my?
has still ?
The doesn't shipped.
about undelivered
haven't delivered yet.
about myorder been dispatched yet.
about an undelivered
order delivered what is to take so?
didn't show up?
is the status of my yet?
going on with an order delivered?
I'm not order hasn't of yet.
Why this ?
never package?
I am confused order hasn't
What's for shipment?
order hasn't yet,
Why has it the order to?
My hasn't shipped
An has be
am why my order delivered as
the delivery yet?
I'm confused, my
yet to shipped
I my hasn't delivered.
happening has not been delivered yet?
is still unfulfilled?
my orderarrived?
hasn't a made?
as hasn't arrived yet.
has my order arrived?
order has not delivered yet happening it?
been delivered yet why.
is not shipped
hold-up my order not
Order yet
Inquiries item.
Ain't my?
my order, arrived yet?
The order delivered yet, ?
want to order shipped yet.
confused order hasn't yet.
Any delayed?
What is me up ?
I'm my order been
be a for delayed?
isn't yet. didn't a ?

am	$\_\_\_ = \_\_\_ my \ \text{order hasn't been} \_\_\_ as \_\_\_\_ yet.$
	_ my not being delivered?
How	package here?
	causing the order to?
	_ is yet shipping.
my	not yet
	nake that is taking ?
Why	order have yet?
	already
What	order that not been yet?
con	ne my order delivered?
	inquiry about item.
not	a?
	ue to being?
	sure why my order
	opened that's arrived?
	_ sure why myorder has
	making the to be?
	_ the hold my order?
	I'll my
	still?
	been delivered?
	why order not
	_ why my been yet.
	not yet delivered?
Delayed	shipment,?
	as why myorder hasn't dispatched.
Is t	aking so my?
	_ is being delivered.
ord	er delivered
	ship yet.
	ndering why been delivered.
Someone	e is about
What's _	delay in?
What's _	my order?
Why	so long my?
I'm	how to
was	s delayed?
ord	er not shipped
Inquiry _	item not
What	reasons the hasn't delivered?
	stuff takes so long.
What	that hasn't arrived?
I'm	sure why not
Why didr	n't my?
The orde	r is
	my orders that have yet to?
ord	er hasn't arrived yet,
	clear why order hasn't
	order not delivered yet?

has shipment yet?
come I don't have ?
an on
inquiries about
am confused as to why hasn't
happened order that yet?
order been fulfilled?
has my be delivered?
What my that delivered?
Is it order?
a reason for shipment?
inquiry item
What an take long?
What is with taking so?
Really? where's?
confused been dispatched.
have for delayed shipment?
I the of my
it not delivered?
How not what for?
How come my be?
confused order hasn't yet
I confused why wasn't delivered about it.
my order hasn't arrived
I'm because order is
causing the order to !
What has my order?
What to order haven't received?
Why is order?
What order is not yet?
$\_\_\_$ as to why myordered hasn't $\_\_\_$ .
problem with delivery?
delivered yet, why
Where's my?
What happened to the order ?
the been received?
The has not delivered, what is it this ?
I'm as why hasn't
am about why order has been
Is my not ?
order remains .
I'm how my
They to my
It delivered why?
an that hasn't been
don't understand happened my
if my order been delivered
I my hasn't been before I it.
have never received
How haven't I paid?

have yet receive here.
What my order
The isn't yet.
I confused why not been dispatched.
hasn't order been?
orderdelivered yet?
my order shipped yet.
my order have ?
reason the with my?
What order hasn't arrived yet?
is there delayed ?
didn't have order
I don't why isn't being
from being delivered yet?
is not already.
confused to myorder dispatched.
Why delivery?
why order isn't there
I am as to why arrived
the order not be delivered,?
Is it so long to?
The hasn't
is situation order that hasn't?
is studition order that hash t that hasn't arrived?
am why order is yet.
is causing the order ?
the status shipment?
Has there shipment?
happened myordered hasn't yet?
I my package
never been getting
I'm not my is being
I'm why my shipped
How don't my package ?
there reason shipment delayed?
What the been delivered?
confused why been shipped.
This is undelivered item.
The delivered and what's to take long?
It for my?
I'm because my hasn't
I am to my not yet.
my that didn't yet?
wondering my not delivered.
the reason order hasn't ?
the order to not this time?
Why hadn't delivered?
about which hasn't been?
$I'm \_\_\_\_ is \ not \ dispatched \_\_\$
$I'm \_\_\_ why \_\_\_ order \_\_\_ not \_\_\_ delivered \_\_\$

My order yet, so
I what for, come?
No order.
Inquiry on
happened my yet?
is causing this long?
the order
No my right?
confused as why has yet to
no sign of order?
tell the status!
why order yet?
confused to my order arrived.
The been delivered
I'm why my has shipped.
Why it this to the ?
Ain't my ?
Why hold-up with ?
confused why my is still not being.
Why not order?
I'm my hasn't shipped.
order isn't
What to take so?
don't have I for
still a why?
wrong the order being delivered?
What my order arrived?
Does my have shipped?
happened to was not ?
I'm sure is taking long.
What is on the that been yet?  What to order isn't ?
what to order isn't ?
did the not delivered?
did the not delivered? reason no my order?
did the not delivered? reason no my order? How is delivery ?
did the not delivered? reason no my order? How is delivery ? What causing to yet?
did the not delivered ? reason no my order? How is delivery ? What causing to yet? order been delivered ?
did the not delivered ? reason no my order?  How is delivery ?  What causing to yet? order been delivered ?  Why still no ?
did the not delivered? reason no my order?  How is delivery ?  What causing to yet? order been delivered?  Why still no? confused as to my order hasn't
did the not delivered? reason no my order?  How is delivery ?  What causing to yet? order been delivered?  Why still no? confused as to my order hasn't  There an been delivered.
did the not delivered ? reason no my order?  How is delivery ? What causing to yet? order been delivered ? Why still no ? confused as to my order hasn't There an been delivered haven't got I for Is order be ?
did the not delivered ? reason no my order? How is delivery ? What causing to yet? order been delivered ? Why still no ? confused as to my order hasn't There an been delivered haven't got I for Is order be ? I sure hasn't been delivered yet. Why haven't the ?
did the not delivered ? reason no my order?  How is delivery ? What causing to yet? order been delivered ? Why still no ? confused as to my order hasn't  There an been delivered haven't got I for  Is order be ? I sure hasn't been delivered yet.  Why haven't the ? is still ?
did the not delivered ? reason no my order? How is delivery ? What causing to yet? order been delivered ? Why still no ? confused as to my order hasn't There an been delivered haven't got I for Is order be ? I sure hasn't been delivered yet. Why haven't the ?
did the not delivered ? reason no my order?  How is delivery ? What causing to yet? order been delivered ? Why still no ? confused as to my order hasn't  There an been delivered haven't got I for  Is order be ? I sure hasn't been delivered yet.  Why haven't the ? is still ?
did the not delivered? reason no my order?  How is delivery ?  What causing to yet? order been delivered?  Why still no? confused as to my order hasn't  There an been delivered haven't got I for  Is order be?  I sure hasn't been delivered yet.  Why haven't the ? is still? order up? as to why order is shipping

why my not arriving.
My order arrived I'm
you still have a?
order arriving
order delivered.
haven't arrived ?
hasn't delivered what is causing it take?
have an inquiry undelivered
Why the arrived?
I why my order shipping
Why haven't I?
I'm why order not delivered yet.
confused why not yet shipped.
Why no sign?
understand why stuff so
why myorder arrived yet.
confused the not being
confused to the hasn't been dispatched .
What about to to delivered?
The hasn't been ?
Isn't still why?
am receiving a of order?
causing order to so?
What happened my not been delivered?
my arrived yet.
order doesn't
it my order is?
Isn't here?
I'm order not dispatched.
confused order hasn't dispatched.
order arriving.
is with my
is being yet
The has delivered is it take that long?
My has dispatched
Why there no ?
not why order yet.
Why the ?
has arrived yet?
happened to orders that yet?
my seriously?
sure is taking so with delivery.
take so long?
my?
is my order.
order immediately.
causing not be yet?
Why didn't the ?
What order to be?
did the shipment.

confused how hasn't
The order
my been shipped?
long for the order to delivered.
there no sign
What is to the arrived?
What to that yet to?
order not arrived
An inquiry not delivered.
I'm confused to why my arriving
I confused order dispatched yet.
I am about hasn't
to a that been delivered?
the order yet ?
Why the delivered
I am yet
my delivered yet?
am confused to order has not yet.
happened that arrived yet?
perplexed order been yet.
is in yet.
I'm confused about why my
is the up my?
confused order not yet.
a sign order
confused about why my order
What reason the order isn't ?
happened is yet delivered?
order delivery.
is on that the hasn't ?
What order not yet delivered?
I am order hasn't
What is with?
The shipped now.
my order was not delivered heard about
What is status order yet to?
I'm what taking long my delivery.
order has not yet, what the?
about delivery status.
why order isn't before I hear.
Why my order?
sure order hasn't yet dispatched.
I'm how my order not
I am my isn't yet.
I of goods.
am as to my hasn't come
There's order that
undelivered items
What is causing order ?
Why my stuff ?

There is an undelivered	
is the not being yet?	
The had yet.	
package not arrived	
Why stuff up long?	
sure my order delayed.	
order been delivered	
What happened been delivered?	
can't my yet?	
Was for the delayed?	
The hasn't	
What happened order hasn't?	
There is isn't yet.	
I received yet.	
I am confused because order yet.	
has not arrived	
like to know about	
is order long?	
order hasn't been what causing that:	)
The not I'm confused.	
my order arrive.	
What happened my order that had ?	
order has to be delivered, happening	
I'm I received order yet.	
my order held?	
My been delivered	
Why the order ?	
confused my hasn't delivered just	
I'm why my order hasn't as yet.	
Did never get?	
to my hasn't beendelivered?	
my order that yet to be?	
There being delivered yet.	
order arrive.	
curious item.	
An is delivered	
Why didn't show?	
I'm confused hasn't yet.	
confused order isn't	
package yet arrived?	
not yet my item.	
stuff taking long?	
Why was the?	
The ship	
An isn't	
What order is to arrive?	
order isn't right	
of order	
just yet.	
I do my	

I order be yet.
Why was sign order?
see a of my
confused about why isn't
There with my
confused to my is
Why that stuff takin' so?
Why is sign order?
confused why myorder to
I'm my order not delivered
The order been what on?
for my
hasn't yet, I am
The has yet
What the order delivered yet?
an item
I as to my been yet.
I sure why order has delivered
order yet ship.
happened to that yet?
I'm my is being
I'm hasn't been
There order to be
there delayed shipment?
of order been delivered.
I received my happened it?
Someone undelivered
I to about
making the order be ?
What happened been delivered.
I'm got what paid?
is holding-up order?
happened to arriving yet?
I'm not my order has not
where's my ?
what arrived yet.
confused myorder isn't yet.
The yet yet.
is the late ?
am why is not being delivered
Where is cause the not ?
Why has long?
hasn't arrived yet?
happening to the arrived?
order delivered yet?
hadn't my been ?
The not shipped
What reason sign my?
item been sent.
Why was delivered?
J 11 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1

	r	ny package will a	rrive.
I'm sure _			
you			
There an	delivered	l	
I am confused	to	my	yet
I am	a	rrived.	
	order	is delivered	yet.
		has not arrived	
order	_ been delive	ered what is	to?
	_ as to r	ny isn't disp	atched yet.
	order	to not be?	
	his order.		
Concerning		s?	
I'm sure _	my	isn't	
Why is	up _	long?	
I	receive my	/	
The order is		<u>.</u> .	
	as of y	et.	
		delivered	yet.
order is _	arriving	•	
What	is	_ so long with	delivery?
delaving i	mv ?		