## [Demo] NLP Dataset for Customer Service Automation

Company Type	Online Fashion and Apparel Retailers
Inquiry Category	Return and exchange requests
Inquiry Sub- Category	Return Policy
Description	Customers inquire about the details of the company's return policy, including timeframes for returns, types of items eligible for return, and any associated fees or requirements.
Data Size	5,526 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Online Fashion and Apparel Retailer" customer inquiry. (Purchased data will not be masked.)

I exchange instead returning?
there of exchanging?
exchange, not?
I swap things returning?
like to rather than returning
Can replace something?
you item of it?
Does to instead returning?
me to swap instead getting refund?
Is an option ?
is possible make an return.
Is it possible can ?
Is of exchanging an?
want replace than come?
than returning?
Is for exchange to?
should be instead returned.
How can exchange?
Can out it something?
Is there item?
There a item
an item?
Can I swap items ?
Is it possible to an item ?
Would it be to not just?
Do you lieu returning?
swap something out of?
Would like to return?

swaps can done of
possible not just return?
versus is possible.
available for exchange?
It to instead.
Wouldn't it a return?
you want instead return?
you exchange ?
you swap for else?
of returning
Is exchange
Product swaps of returns.
item available?
Would to make exchange without a?
Is conceivable?
Exchange not?
the item swapped?
possible to
Do product of?
it rather than?
Should swap instead?
it swap an item returning?
Is better of return?
is a you do not returns.
swaps instead of returns?
Is an exchange?
it, and come back?
You can of
for an exchange?
it exchange, not return?
Exchange return?
I swap item for ?
Exchange return?
Can exchange?
than coming?
it to it not ?
right, not?
swaps in place of returns?
Are you suggesting?
of Returning?
There is of the return.
There was desire of
replace rather ?
I something a item?
Couldn't exchange this ?
not?
Is it it.
it to or?
Do to of returning it?

exchange, not return?	•
What instead?	
Does exchanges,	, not just returns?
return?	
an exchange possible?	
it to an than to it	t?
Is possible for op	otion returnable ite
a chance of refunds?	·
Is possible to items	them?
swapped of returning.	<u></u>
to heading back.	
Do you not?	
exchange possible.	
Is alternative?	
The might be	
not returning?	
Is possible an not	
a chance have not just	
s it a good idea item,	?
to trade giving it	t back?
There could possibility of	·
Can just it?	
What was swapped instead	?
swap instead of	
return?!	
Can I it?	
return?	
Wanting instead.	
Do you allow of?	•
to exchange, not?	
Are able swap instead	?
if I could instead	•
	·
Can it to exchange?	
It exchange items.	
available for?	
Is it to swap of?	
way swap item?	
Or?	
lieu of returning.	
possible instead.	
place of returns?	
If there a instead	the return.
s possible an item that	an it.
something else	
Exchange and ?	
Гhe might be	
if to it out.	
	et raturne?
there that not ju	
Would be to make an	
Is possible swap something	returning?

there available exchange?
You swap item,?
Can swap ?
item rather than returning?
Wanting swap.
item instead?
am wondering if item rather than
I wish to swap
I want purchase.
of returning them.
Is exchange of?
to to not just return?
Wanting than returning.
Is an items?
exchange, not return?
possible to for something else?
you for item ?
you loi tell : swaps to replace returns?
be possible
I I can switch instead them.
Is a way ?
Can an?
Can exchange item ?
swap not return
item, return
Any to?
ok refund?
I don't I can swap it
to swap rather
possibility for item?
exchanges, just returns?
Any an?
a refund might
there exchange a purchased ?
What you swapped an item ?
Exchange of returning ?
exchange be option?
Do allow do returns?
I wondering change not return.
I if I can return it.
Exchange,?
to exchange for?
Is any vs refunds?
Can I?
an option?
a I purchased?
do not just
Is there a swap?
Is returnable items ?
I item

no	ot a?
Would	to than return?
	possible not return?
po	ossibility of?
no	ot of returning it?
	ot Return?
	an items?
	for to exchange items?
	to?
Is	exchange?
w	ay exchanging an?
Is	okay to change?
	refunding?
	a instead of it?
	for me out?
	to a ?
	you not just?
	better the than it?
	that out?
	ather returns?
	do not just
	the than return
	nere swap a product?
	items?
	change, ?
	xchange ?
	swap aitem?
	item of it.
	item exchange is option.
	exchange, just ?
	to?
	re product another?
	xchange?
	to rather than returning?
	was wanting swap returning.
	o exchange return.
	EXCHANGE option?
	acceptablea return?
	to trade instead the?
	possible for to purchased?
	item of?
	possible to swap of a?
	possible to strap or t
	rather returning?
	ratherreturning?
 The	wanted instead going
 The	wanted instead going instead of returning it?
The	wanted instead going instead of returning it? ot rather than?
The no	wanted instead going instead of returning it?

Do you should refund?
There a chance trade the return.
I swap?
Do allow than?
Is option in exchange?
we swap instead it?
you not return?
it to exchange item instead returning?
Are you about return?
it possible something of getting back?
Can I it ?
Can you of returns?
Is possible it without?
I want swap
That return?
to trade instead of ?
possible to switch
Is possible an for returned
available for exchange?
but not it?
can a product?
Do have any chance of not?
Can something different?
Ithis?
Would be instead of?
it possible for to an?
possible exchange
Is possible for to an instead of
Products swapped in lieu
Any exchanging?
I am can exchange for something
I swap ?
to of getting a refund?
I if I something else.
It is instead.
Possibilities exchanging?
Exchange rather
exchange an item
not return?
if it was possible ?
exchange possible?
The wanted instead of
Is it swap for returned?
itto EXCHANGE,just?
than back?
just return?
exchange
Is possible to swap of it?
Should instead ?
returning exchange this?

I	if I	something	returning it.
		swap the item for	?
		swaps allowed in	returns?
Is it		a retu	rn?
Are		item exchar	ige?
		swap item	
		replace, not	
Can		swap purch	ased?
		to item tha	
		e place of _	
		e option iter	
		e a	
		exchange this	
		option to	
			 nange,?
		ead returning?	
		chance for	exchanging item?
		an option for	
		trade instead?	•
		of back?	
		ap?	
	_ poss		
		ossible to	2
		o of	
			<u> </u>
		possible?	)
		swap items?	
		not re essible switch	
		possible to	
		ange, retur	
		to retu	
			item, of it?
		like and	
		item rather	
		is optio	on.
		it, not back?	
		Yes	
		Exchange?	
		exchange	
			duct in of returns?
		to	
		going to item	
		is chance e	
		exchange instead of _	?
		ap else?	
		dn't return if cou	
		I can	_ not return.
		able this?	
Is it		?	
Can	I	?	

I change something, not ?
Could I something instead ?
Exchange instead of ?
there be exchange?
to swap
Exchange possible,?
It's possible?
not?
a product?
be possibility exchanging item.
for item?
Wanting swap,
Can exchange ?
to items?
Would to and return?
There item exchange.
swap product for?
item?
Would it possible to exchange?
it possible a product
possible to swap?
Are possible?
Exchange of!
Is okaynew item?
Would replace, return?
return be possible.
return be possible.
return be possible to exchange item?
return be possible to exchange item? it to item?
return be possible to exchange item? it to item? rather then?
return be possible to exchange item? it to item? rather then? good over?
return be possible to exchange item? it to item? rather then? good over? you allow product swaps ?
return be possible to exchange item? it to item? rather then? good over? you allow product swaps ? Are opportunities for?
return be possible to exchange item? it to item? rather then? good over? you allow product swaps? Are opportunities for? think should instead of?
return be possible to exchange item? it to item? rather then? good over? you allow product swaps? Are opportunities for? think should instead of? Exchange ?
return be possible to exchange item? it to item? rather then? good over? you allow product swaps? Are opportunities for ? think should instead of? Exchange ? acceptable refund?
return be possible to exchange item? it to item? rather then? good over? you allow product swaps? Are opportunities for? think should instead of? Exchange? acceptable refund? Is it to instead returning it?
return be possible to exchange item? it to item? rather then? good over? you allow product swaps? Are opportunities for ? think should instead of? Exchange ? acceptable refund?
return be possible to exchange item? it to item? rather then? good over? you allow product swaps? Are opportunities for? think should instead of? Exchange? acceptable refund? Is it to instead returning it?
return be possible to exchange item? it to item? rather then? good over? you allow product swaps?  Are opportunities for? think should instead of?  Exchange? acceptable refund?  Is it to instead returning it?  Exchange as?
return be possible to exchange item? it to item? rather then? good over? you allow product swaps?  Are opportunities for? think should instead of?  Exchange? acceptable refund?  Is it to instead returning it?  Exchange as?  Want exchange,?
return be possible to exchange item? it to item? rather then? good over? you allow product swaps? Are opportunities for? think should instead of? Exchange? acceptable refund? Is it to instead returning it? Exchange as? Want exchange,? possible swap item rather returning Do allow swap return?
return be possible to exchange item? it to item? rather then? good over? you allow product swaps? Are opportunities for? think should instead of? Exchange? acceptable refund? Is it to returning it? Exchange as? Want exchange,? possible swap item rather returning Do allow swap return? swap item?
return be possibleto exchange item? it to item? rather then? good over? you allow product swaps? Are opportunities for? think should instead of? Exchange? acceptable refund? Is it to refund? Is it to instead returning it? Exchange as? Want exchange,? possible swap item rather returning Do allow swap return? swap item ? The wants to returning.
return be possible to exchange item? it to item? rather then? good over? you allow product swaps? Are opportunities for? think should instead of? Exchange? acceptable refund? Is it to instead returning it? Exchange as? Want exchange,? possible swap item rather returning Do allow swap return? swap item? The wants to returning item instead returning it.
return be possible to exchange item? it to item? rather then? good over? you allow product swaps? Are opportunities for? think should instead of? Exchange? acceptable refund? Is it to instead returning it? Exchange as? Want exchange,? possible swap item rather returning Do allow swap return? swap item? The wants to returning item instead returning it possible products.
return be possible to exchange item? it to item? rather then? good over? you allow product swaps? Are opportunities for? think should instead of? Exchange? acceptable refund? Is it to instead returning it? Exchange as? Want exchange,? possible swap item rather returning Do allow swap return? swap item? The wants to returning item instead returning it possible products. Should in of?
return be possible to exchange item? it to item? rather then? good over? you allow product swaps? Are opportunities for? think should instead of? Exchange? acceptable refund? Is it to instead returning it? Exchange as? Want exchange,? possible swap item rather returning Do allow swap return? swap item? The wants to returning item ? returning item instead returning it possible products. Should in of? do swap?

Do you allow swapments ?
Are acceptable?
about instead return?
Can suggest a way ?
I swap ?
What you instead of returning?
I something else?
Exchange?
swaps be of returns?
exchange return?
Are for exchange of?
ok to swap for a item?
exchange than returning?
Would you return?
Is a rather the return?
swap item something else?
I exchange this?
there chance not just?
I to this.
Does mean do exchanges, ?
you want swap item?
I would exchange of
Is item ?
you think exchange could?
I if can exchange
swap insteadreturning.
any chance to ?
Exchange and
Should exchange ?
you want to else?
Do you a return?
Alternatively, swap for ?
not coming ?
<del></del>
you refunding?
it exchange returning?
to change
it possible swap an instead returning?
Wanting to instead of
Is an option returned?
is possible swap item
instead of ?
Returning, exchange this?
possible,?
Do I the it, return?
I if item ?
Is for items?
a refund might
may allowed in of
instead returning it?

Do you of?	
Should swaps of returns?	
for goods?	
an exchange possible?	
it possible to instead a?	
swap something?	
be possible exchange return the	m
not a?	
exchange items?	
Would be without refund?	
swap out instead	
Could an ?	
it to items of returning?	
for exchange?	
I swap items them?	
be chance exchanging item?	
and not come back?	
I trade product else?	
swap, rather than	
a chance to ?	
Is it to make exchange a?	
Any chance to ?	
it to an item of it.	
Is possible I swap returning?	
Is possible do returns?	
Want to back?	
exchange, not return?	
to instead going back?	
Wanting swap and .	
Do you exchange ?	
Exchange possible	
might be possible.	
Is a chance to trade taking ?	
Should be of returning?	
it possible to refund?	
want than return them.	
swaps in lieu returns?	
Is there chance do just?	
Can I another one?	
a chance trade than?	
be possible?	
we trade the something?	
swap of returning?	
want to instead of	
Will you instead ?	
Maybe could not returns?	
Are any item?	
swap item for a?	
over refunds?	
wish exchange, just?	

instead?
the that swap?
any possibilities for ?
Does sense of returning?
it possible change it, it
Exchange instead bringing?
there of items?
item option?
swap, return?
Want to not?
swapped item?
Is it to an return.
Maybe an item instead returning
of return?
it instead returning?
you would to exchange?
over refund?
could be
Can they it, ?
possible to exchange, return?
a chance you have not returns?
Would be swap instead ?
be to just return? I can instead
Better exchange, just?
this possible?
exchanging of return?
of items?
Can I?
I exchange something ?
Want and return?
Is to swap item not return?
How item instead of ?
Can I something?
Are you instead of?
Can someone product?
swap not return?
possible refund.
Is possible swap rather them?
Is possible to it?
Exchange return
Can I an item ?
Are the item?
just it out?
swap option?
Couldn't I instead ?
possible to exchange an item return?
I exchange this?
Is to rather than return it?
Trade the?

A swap of?
Is it instead returning them?
can I?
exchange of return?
Wanting for else
Is ?
The be swapped,
Could an item ?
I than return it.
I it back?
Have considered just returns?
to exchange just?
The or could
swap it something?
Is available?
is a of an
versus refund feasible.
you replace instead back?
Is allowed in returns?
I'm wondering an instead of it.
want to it.
Is to exchange product.
it be to it?
of returning?
to swap rather
it better to than?
against be possible.
I be to?
item?
Is it exchange?
What was an a return?
not just back?
if you to not ?
Exchange refund ?
exchange?
product place of?
to an item.
Replacing,?
Is it to?
Do a exchanging item?
Can change something instead ?
is item ?
if can instead of
item available?
this an exchange?
I it, not?
exchange refund possible?
feasible swap out?
Would you to returning?
possible swap an for items

Could exchange?
Is accepted on items?
I swap an item
Was it a to of it?
a return?
possible option.
trade back forth?
Should I this junk ?
Is it exchange
have chance exchanges, not just returns?
swap instead of?
it possible to a for?
return?
I should an instead returning?
make an without returning?
swap
may be to not
Wanting swap of
Can it to not a return?
Wanting swap instead
Just it, it?
There possibly be
acceptable over ?
deceptable over  Did you want return?
possibility for exchanging item.
Would be items?
Is anexchange for?
it okay for to change ?
place returning?
Would like to go?
return!
Replacing?
Let's exchange,?
Would for something else?
Can of coming?
item exchange?
there way for ?
swap instead of?
Is it to exchange ?
instead of
I something else than returning?
Can I ?
swap it?
Is an for items?
exchange?
Can it item?
exchange instead?
swaps can done of
chance for the?
Is to swap a?

Do you	swap or?
There is	of refunding.
	on return items?
	consider the instead?
	not just back?
	possible exchange, not refund?
	possible to for something else?
	exchange?
	_ possible to
	is a question.
it	exchange a purchased?
it	swap an item giving back?
Can I	without ?
1	nake change, return?
item?	
I	items instead returning?
you	product instead of?
	replace not back?
	just return?
	?
	returning?
	exchange
	instead of getting a refund?
	trade ?
	_ to item ?
	nge
Can I	a?
there	a item?
to	_ not
}	oe great exchange, return?
should	l of returning it.
excha	nge not?
Can	something?
	a swap instead return?
	an available exchange?
	for exchange?
item _	
	exchange of returning.
	possible that you do not returns?
	_ to exchange
I	
	return?
	instead of a?
item _	possible?
Can	an not return?
Would	this something?
Is it to	swap lieu?
Are I t	to rather it?
it	to exchange, but?

Exchange over?
exchange, not return, made?
Exchange,?
Exchanges?
Any exchanging?
exchange than return?
versus refund ?
There is chance swap return.
can exchange
Products in of returns.
about replacing,?
Might instead of it?
to not just return?
better to swap an rather than ?
permit swaps of?
Is of exchanges, just?
feasible to an instead of it?
Exchange, not?
there a way exchange?
Can exchange own?
I if could exchange product.
there swaps place of?
to an for something else.
possible instead returning.
The is a
A person wants instead
possible to swap an instead returning
instead of?
to exchange
Is exchange?
be possible,
Is it for to than return ?
Not can exchange this ?
Is there a possibility?
don't if I swap item returning
You like exchange, return?
Should be to ?
would like swap item for
Yes, swap instead
Is for exchange item of returning it?
Maybe an is?
Is to swap having a?
a to trade instead?
anyone have chance of ?
Can a product I?
I swapped ?
want to swap
Will I to it?

to exchange,?
able to instead of it?
about an item it?
exchange option.
Would such ?
there be to trade instead of?
I swap an returning?
There is chance for
there a better to ?
for a item?
Is possible to make without ?
Is it possible?
the item that ?
How about returning?
it possible item before?
swap something for?
swap item?
a swap items?
a way to returnable?
It possible rather than
possible to change
The exchange
swap return?
there way a purchased
Any exchange?
not return?
Is it to instead of it?
May I else?
possible exchange?
there any of ?
swap another item?
there way to switch instead it?
Exchange rather ?
Exchange over?
chance exchanging item?
Is a you exchanges instead of ?
Should a chance to swap the ?
versus?
Can I something for else something?
Would it possible to make exchange ?
The exchange
Any chance the?
agreeable over?
chance of exchanging?
swap for someone item?
it another item?
it be possible ?
be to exchange, no?
Is exchanging an returning?
I'm if do returns.

exchange for something?
item swap option?
Can of returning?
be to item instead of it?
swap option?
want to of returning?
Should I of?
like item instead of returning
Exchange than?
than back?
Is it exchange
Can I itback?
may chance of doing not just
possible exchange option for?
you swap an of?
Can swap for ?
it better to swap?
I like a
okay to junk instead?
Maybe of returning it.
Can for a different?
Can change not back?
Can I for ?
Is an option?
possible exchange versus?
I exchange item.
Are I to getting a?
Is getting d :
rather coming ?
Is it?
Is it a problem item instead ?
swap option?
I just change?
Is it exchange this?
back, can this?
be possible?
There could item
Can there a of ?
exchange than return?
There's possibility for
Can just for else?
Would you exchange, not?
Would to swap returning?
may be?
Is it to exchange of
not returns?
Is it out?
Is possible to an item returning ?
Did that you do not returns?
I swap return?

Will	swap of?
	serious about exchange, return?
	over refund?
	trade
	possible to switch rather it?
	be to swap?
	possible item?
Wan	ut to?
Wou	ıld it be a item?
	_ you item for something?
	it return?
	I have change return?
	question swap instead returning?
	be could be
	it, I for?
Any	exchanging?
	_ it good swap instead returning them?
	returning property?
	payback possible?
	possible swap, not return?
	replace, not?
	possibility the item?
	instead returning?
	_ could instead of
Do y	rou allow not?
	_ this something?
Excl	nange over is?
	is acceptable?
I	to item different one.
	_ your product swaps place of?
	_ there way exchange item?
	sible exchange, return?
	change products?
	exchange this else?
	_ chance exchanges just returns?
	possibility exchanging item
	exchange option for a returned item?
	you instead returning?
Is	possible item exchanged?
Is	possible swap than returning?
May	be possible swap
	be instead?
	uld like to an for
	uld instead ?
	change rather than ?
	to?
	might to exchange, not
Can	be?
	_ would to a return.
Coul	ld be a?

chance an item?
you instead of
you swap rather ?
Could be exchanging item?
perhaps ?
Is a way to option ?
Does make sense to than it?
Is a you do not just?
item possible?
Trade of a?
if I exchange
Are swaps of?
the?
What make exchange, not a return?
How about something else?
swap item ?
Can not?
swap.
There is chance vs
of returning something.
any chance you exchanges returning?
is that I instead returning it.
There possibility of a
it exchangeitem than returning it?
there be a chance instead return?
Any chance to it ?
than returning?
exchanging item?
aboutitem?
Is possible exchanged be on items?
possible switch item returning it?
Is possible to make but a?
a to exchange for returnable items?
to instead of returning?
maybe?
Exchange could
and a?
and a? Can swap for something else, instead ?
Can swap for something else, instead ?         I to item it.
Can swap for something else, instead ?         I to item it.         chance back and ?
Can swap for something else, instead ?         I to item it.         chance back and ?         Do you not returns?
Can swap for something else, instead ?         I to item it.         chance back and ?         Do you not returns?         to exchange, not ?
Can swap for something else, instead ?         I to item it.         chance back and ?         Do you not returns?         to exchange, not ?         Exchange refunds be
Can swap for something else, instead ?         I to item it.         chance back and ?         Do you not returns?         to exchange, not ?         Exchange refunds be         exchange and ?
Can swap for something else, instead ?         I to item it.         chance back and?         Do you not returns?         to exchange, not ?         Exchange refunds be         exchange and ?         If available exchange?
Can swap for something else, instead ?         I to item it.         chance back and ?         Do you not returns?         to exchange, not ?         Exchange refunds be         exchange and ?         If available exchange?         It's exchange
Can swap for something else, instead ?         I to item it.         chance back and ?         Do you not returns?         to exchange, not ?         Exchange refunds be         exchange and ?         If available exchange?         It's exchange         Could exchange ?
Can swap for something else, instead ?         I to item it.         chance back and ?         Do you not returns?         to exchange, not ?         Exchange refunds be         exchange and ?         If available exchange?         It's exchange         Could exchange ?         it possible to on ?
Can swap for something else, instead ?         I to item it.         chance back and ?         Do you not returns?         to exchange, not ?         Exchange refunds be         exchange and ?         If available exchange?         It's exchange         Could exchange ?

Exchanges versus
Is Exchange returning?
possible to change it, ?
Can exchange item something?
Is that exchange?
Might item for something?
Should trade returning?
wonder I should something returning it
it better item than to ?
Are exchange this?
Is change no return?
product be exchanged?
it be possible exchange without ?
person to rather than
Want to exchange, ?
I to know if an
coming back,?
to swap instead of?
Any exchanging?
Is it possible
I able a product?
there be possibility item?
Why we ?
Exchange, back?
return item or it?
item is
swap an someone else?
there any chance for ?
change another item?
Exchange instead ?
can exchange, just
Is to instead returning.
You exchanges, not just
person swap it?
Isexchange?
instead
Do do not just returns?
an exchange?
wanted than return.
like swap of
can not return?
it possible to giving?
an for exchange.
item as a?
Exchange is possible.
Can I substitution instead ?
a
exchange instead.
it possible product?
Exchange or possible?

	I item?	
	like to instead return?	
Can	between returning it	?
	swap item for else.	
I	can something else?	
I	_ exchange, just back?	
Is	swap instead of receiving	?
	chance to the return?	
	okay swap not return?	
	exchange, not just?	
I to _	of	
Could	exchange possible?	
Possible _	?	
Is the item	·?	
it	for new item?	
	something that purchased?	
I allo	wed purchased product?	
Is that	that you do not ?	
	instead of returning them?	
	to switch item rather than it	?
Exchange	a?	
Is	to switch an item rather	_?