[Demo] NLP Dataset for Customer Service Automation

Company Type	Automotive Parts Retailers
Inquiry Category	Order tracking and status updates
Inquiry Sub- Category	Order Not Received
Description	Customers inquire about the whereabouts of their orders as they have not yet been delivered. They may want to track the shipment or obtain an estimated delivery date, seeking assurance that their purchase is on its way.
Data Size	5,157 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Automotive Parts Retailer" customer inquiry. (Purchased data will not be masked.)

I my order?
is order Arrival?
be the items in my?
is time arrives?
know when I will
certain from the person about my order.
Does it will be here?
I am of order.
I not sure I will hear my
wonder can package.
will be to the product I?
order getting me?
I'm I'll my
soon will my ?
you know shipment will?
arrival for your?
When will!
am not of when will the
when item?
When I'll is sure.
know item will come.
unsure when I will receive
will hear from my order is not
the arriving?
know I will the that me the items.
I tell when I'll
When are orders?
Lom when I will the organization

the and will it?
I'm not sure when am my
Is my?
the order delivered?
will the in my?
How I expect?
I don't expect the
to get the item ordered?
can my order?
don't know when order.
When I organization that my is not
I know when going to hear person ordered
the items I?
It is not will from that me order.
When my arriving?
When be get the have ordered?
I order?
is to be
clear when be my order.
am when to from person sending the order
Well it?
Am I to order?
am when I'll hear from organization that me
unsure when the order.
When item?
What the order?
will be with I ordered?
My has not
to receive my order?
I know when order I put
I receive in my?
I am not the delivered.
what's status of ?
I when I will hear who it
I items my order?
clear I will be receiving my
I want to will the
my item ?
I when I hear the placed.
order soon?
I know I receive
I'm wondering when
How I order?
I am to receive my not
package soon?
package soon?
ordered an when I get?
When arriving? whenI'll get my
I the items order?

I my coming soon.
you me order come in?
I is coming soon.
I know when hear from that sent
I'm sure I'll from the my
I am my arrive.
arrive here yet?
When will receive?
there arrival time on ?
I know I am going from the shipped my
Is in?
have received order
I'm sure when I'll the ordered it.
I not I be about my
I my here?
I am not I get .
When I to acquire I ordered?
Is my order soon?
am unsure hear from person I it from.
package going to?
time will purchase?
When am?
I do know will hear I placed.
sure I'll hear from person my order
will when?
I when I will the person from.
not I'll be getting my
When I from sent my order not
the order?
I certain when hear organization that my
my package is arriving?
going to come?
order forthcoming?
When will the I?
I am quite sure when from the order.
I know when receive in order.
Is there time package?
I am sure from that sent my order.
I I placed.
is the order?
my to arrive?
am of when I'll
is delivery time item?
I don't will the order I have
Is expected?
Can you when will?
not when I'll from the sending me
I when person to me about my

	sure	will hear from	shipped me my order.
I'm	_ certain I will _	from the	my
When _	item show _	?	
my	y in?		
	hear from	person i	t from is unclear.
	no idea I'll ge	et	
do	n't when I'll hea	r from send	ing my
	know ge	oing from t	ne I have placed.
How	when m	y order?	
I _	hear from the	my order	·
	I receive orde	er?	
	my package?		
I'm not	when I hea	r from abou	ıt
	an I be	available?	
			son it from.
		rom si	
		package arrive.	
		from the who	
	when my		
		 am going get r	ny .
	arrive		·
			sending my
	 due?		· · · · · · · · · · · · · · · · · · ·
	yone have	when arrive?	
	will?		
	n get r	nv ?	
	purchase coming _		
	me when my		
	order w		
	o when the		
	item		
	give an exact		
	to know if		
		my order, I'm no	t
		my order, rm no person	
		ill hear the	
	?	inour ino	
	 come i	n?	
	not sure		
	not sure order a:		
	order comin		
	Imour when I		
	know when I		
	an	something?	
	ll arrive	agairra tha	andan
		eceive the	order.
	arrives?		
		will hear the	person it.
	will		
How wil	ll know	order?	

I am sure when getting order.
am not sure from the organization shipped order
package arrive?
my order in a ?
When will shown arrive?
don't when hear from organization the order.
the order ?
I know when I will from the my
my shipment?
I when from person sent me order.
is not known when will
Please me will be out.
this arrive?
I unsure when I'll that me the
not sure to my to
you tell when arrive?
I'm supposed to the order.
I idea I get the
an update my package?
When my?
I do know receiving order.
Is order?
When I hear the order I
I not know when I'm my
I in my
mine arrive?
$I'm ___ when I will ___ from the ___I ___ from.$
I'm not sure hear the me order
I when I the items order.
I am sure I'm to order.
I am about when will order.
my arrive?
When do my?
I not when the person my order.
I'm I will from the I ordered
When will my?
will in when!
When my ?
not yet received.
I am receive my
Will my arrive ?
not I can order.
I'm not sure I'll from my
I the items in ?
I know when I will hear the is is
When is arriving?
When will the I've?
Yes, the item?
I'm not sure I'll from the that
want to my is .

I expect?	
I have when will order.	
I heard from	
$I'm ___ when __will __from the _\$	
I didn't getting my order.	
am not order be delivered.	
don't will the order.	
I get order?	
the purchase coming?	
don't know I back from the organization or	rder.
The time my?	
my order be?	
I will sent order is not known.	
It is certain I'll	
do arrive?	
sure my package will	
I don't when order.	
let know when package done.	
I know when a the person it.	
I not quite sure when I the that	
When arrives?	
have clue when my	
let know the time for	
I no idea when I will the order.	
I receive in my?	
The ordered not available.	
I like hear a	
package arriving.	
I get an answer on ?	
I not when order received.	
the item you?	
provide time package.	
will get order is	
time is when the ?	
don't I am to receive order.	
uncertain I'll get my	
will be shipped?	
can have order?	
my arrive?	
When I the order I questionable.	
When be the item that ordered?	
How is due?	
will order arrive?	
will I my order.	
time is my ?	
When will the?	
my item to?	
I don't know when person who	
my order?	
I need know my	

in order be delivered?	
I not when receive the	
When will order?	
When I going package?	
when am to hear from the	
don't my order in.	
It's not my	
How will delivered?	
When get a?	
unsure it be here.	
When will item?	
When receive items in ?	
is forthcoming?	
I'm not sure will	
I I can hear from ordered from.	
item will arrive?	
can items in my?	
I sure when to hear the order placed.	
When will from my?	
my things my order?	
I wonder my delivered.	
don't know package.	
My to arrive?	
a item?	
not sure the order.	
I am see order.	
When item?	
When my get?	
my me soon?	
When will be?	
When the be?	
am when it'll here.	
know when I'll my	
I want know package	
When my?	
When I supposed to ?	
my order up?	
I'll my order, not	
How is my ?	
not sure when hear person it from.	
When I am going person about order not	
I when hear from that my order.	
anyone know order ready?	
know when from the organization that order.	
when hear from the order place.	
not clear receive order.	
When hear organization that shipped my uncle	ar.
When my?	
ordered the when get it?	
am my order.	

sure about I'll order would an update on I not sure when I the organization sent you when it ?
I not sure when I the organization sent
you when it 2
you when it:
I know i'll my
don't when I'll the organization that shipped
When is to?
not sure I'll hear from the it
When delivered?
When is ?
know when item will
I'm not certain hear about my order.
When order coming ?
soon is order order?
How soon my ?
I don't get order.
I'll be able see my order.
sure I be receive my order.
I know when the person is about order.
When will I the?
sure I will my
will I able the I?
I my item will
don't when I from the order placed.
I am expected my order
It not when get my
10 100 Wildii got iny
don't I'm going to hear sent the order.
don't I'm going to hear sent the order. not sure when be able order.
don't I'm going to hear sent the order. not sure when be able order. you your order?
don't I'm going to hear sent the order not sure when be able order you your order? order??
don'tI'm going to hearsent the ordernot sure when be ableorderyouyour order?order?? What the latest my?
don'tI'm going to hear sent the order not sure when be able order you your order? order?? What the latest my ? I am not I'll from organization shipped my
don't I'm going to hear sent the order not sure when be able order you your order? order?? What the latest my ? I am not I'll from organization shipped my I quite sure when hear about my order.
don'tI'm going to hearsent the ordernot sure when be ableorderyouyour order?order?? What the latest my? I am not I'll from organization shipped my I quite sure when hear about my orderdon't know I get
don'tI'm going to hearsent the order not sure when be ableorder you your order? order?? What the latest my? I am not I'll from organization shipped my I quite sure when hear about my order don't know I get do I receive the ? When item here? The of order? What time arriving? I to when my will I to when my will
don't I'm going to hear sent the order not sure when be able order you your order? order?? What the latest my ? I am not I'll from organization shipped my I quite sure when hear about my order don't know I get do I receive the ? When item here? The of order? What time arriving? I to when my will
don'tI'm going to hearsent the ordernot sure when be ableorderyouyour order?order?? What the latest my? I am not I'll from organization shipped my I quite sure when hear about my order don't know I get do I receive the? When item here? The of order? What time arriving? I to when my will I not sure I be received When I item order?
don'tI'm going to hearsent the order
don't I'm going to hear sent the order not sure when be able order you your order? order?? What the latest my ? I am not I'll from organization shipped my I quite sure when hear about my order don't know I get do I receive the ? When item here? The of order? What time arriving? I to when my will I not sure I be received When I item order? I'm my arrives is not clear will from that me order. I'm not sure I organization shipped my When get order is
don'tI'm going to hearsent the order not sure when be able order you your order? order?? What the latest my? I am not I'll from organization shipped my I quite sure when hear about my order don't know I get do I receive the? When item here? The of order? What time arriving? I to when my will I not sure I be received When I item order? I'm my arrives is not clear will from that me order. I'm not sure I organization shipped my When get order is I my item?
don't I'm going to hear sent the order not sure when be able order you your order? order?? What the latest my ? I am not I'll from organization shipped my I quite sure when hear about my order don't know I get do I receive the ? When item here? The of order? What time arriving? I to when my will I not sure I be received When I item order? I'm my arrives is not clear will from that me order. I'm not sure I organization shipped my When get order is

Will my package?	
wonder item will	
What time is of?	
When's due?	
get order in?	
not sure when see .	
am sure my order will	
do not package arrive.	
should I expect arrive?	
don't going to order.	
When will items my ?	
not hear the person	ordered it from
am when hear the	
am quite I the order.	ordering the nom.
When is my ?	
to know when expect	
my Arrive?	
iny Affive: package will arrive.	
is order being ?	
unsure to receive my order. confused as when I receive	
to know I get	
please the of	
when comes in?	
Can tell when my will?	
When will?	
Γhe for order?	
What my arrive?	
When my to?	
heard from the placed	
I I'd see my	
don't know order.	
release coming?	
when I will from the order	·
Maybe package arrive?	
'm sure when from who	it
arrival time?	
you know will arrive?	
would when can expect my	
don't when the package.	
What is the when?	
When be the I?	
'm sure I'll hear that my	order.
really don't when order.	
am I from organization	ordered my item.
me my is available.	
am confused as why haven't received	·
sure when that sent order will	l from
When the order ?	
know about my	

you the order be?
my item its?
I don't sent me my order.
Do you when time?
When can in my?
order coming?
I when I order.
I wondering when will
Wheres?
sure I will order.
not certain I'll order.
when I will hear the me order
I will person sending my uncertain.
How soon is item ?
am expected to is not sure.
am not will hear organization that my order.
When will get order
wonder my item?
I know will hear the I
not when I my order.
is of my package?
Is arriving?
am my going?
When my?
When see order
I am not quite hear about
The ?
need when I will my
time for purchase
get here?
are due?
am I get order?
don't know when I hear Sending order.
want know my purchase will
items in order ?
will receive order?
Will my package?
will item I ordered?
I don't know I from organization shipped me
not when I will from the me me
I don't I received my
I am when I hear that shipped order.
When I access the item ?
When shall ?
will the items be ?
It is when will
am when I will my
It's I hear from the the order.
It is will organization that my order.

I'm I'll hear the sent my	
When will receive purchase?	
I not I my order.	
unsure when I am going order.	
I don't know when I hear order	
when order arrives?	
I haven't heard from	
does arrive?	
don't know when getting	
order arriving?	
am unsure receive the	
be able to expect?	
When will the?	
don't I'm hear from the organization	_ me order.
don't when I'm going to from that c	order.
have my order.	
I be to item?	
I'm not when I'm about the	
I when will from the person sending	_ order.
need to order arrives.	
will see order, I	
am not when I'll the that order.	
will the ordered?	
am not sure to receive the	
When will my order not	
will the that I placed?	
$\begin{tabular}{lllllllllllllllllllllllllllllllllll$	
my shipment?	
Soon will?	
is my?	
sure hear from the company that shipped	d me
time my coming?	
not sure when I'll a from the	
How soon arrive?	
The arrival order?	
When be able have?	
will the order ?	
·	t.
When the sent?	
know when hear from person sent order.	
Please package will come.	
not when will hear the that my	
I when I my	
I am I will hear from shipped	items.
When hear from the I is	
When is my?	
I am I back person who my or	der.
Do an exact purchase?	
Is package way?	
know I'll hear the order put.	

not my	
item when?	
my shipment to?	
When I hear shipped me my is not	
when will from the organization that shipped the	
when expected receive my.	
know when I'll	
My shipment	
the arrive?	
What about the?	
m not sure will the that sent	
will I up ?	
when I will hear from the person	
Can I when will ?	
my here?	
don't know from the about order.	
shipment due?	
not when I am to receive .	
m not when get about order.	
item I ordered delivered	
Vhen get the item ? will I purchase?	
shallarrive?	
Vill arrive?	
when will receive it.	
soon my?	
I be the item Iordered?	
will receive the?	
I am going get my not	
wondering iforder	
Vhen will arrived my?	
re arriving?	
don't I will sender of my	
not know when will hear I	
not the order placed will be	
sure they will tell me	
am my order.	
My is some	
Vhen package be?	
idea when I am going hear the order	
Vhen forwarded to me?	
will receive these?	
There is question regarding item	
am not expected to receive	
am I'm going from the my order.	
am not my order.	
Vhen will I able the item	
don't when I'll receive my order.	
does here?	
not when I'll see	

I am not	will order soon.
should	_ expect my?
not	get my orders.
	in when will I placed.
	able to my soon?
	ure when ship my order
my	
I'll see	
	 n I hear person sending
	he
	I going to order placed.
	when I'll my order.
	I'll hear organization that shipped
	order is not
When will	deliver my?
am i	get my?
My package	please.
I'm sure w	nen person me the
When	bedelivered?
the co	ome?
would	d order arrive?
	my?
	my package arrive.
	I'll my order.
Is	
	arriving?
	arriving: ntirely sure when my order.
	rtain I'll get order.
	_ my coming
	the person who sent mehear
	receive my
will a	
will I receiv	ve?
is my order	·?
I not quite	I will get
when	hear the organization that order.
me kı	now my will
I not certai	n hear about order.
	when I'll get items my order.
	nin I will from the person
	e hands soon?
	see my order, I am
	sure get my order.
	it'll be?
will my	
	hen going to
	I will a response I ordered it
	when will be to from the placed.
don't know	the is sending my
soon will _	place?

don't I will receive order.
not sure will be delivered.
Does when I can ?
not when my will
I'll my is
When I'll receive order
the things in my ?
Is order ?
I am when will be
get order?
Is to arrive?
don't know when will hear of order.
I would status of
I know hear back about my
I when will from the person it from.
don't organization that my will hear from
It's not when the about my order.
am when will the order.
I know when from order have ordered.
I unsure I will given
I'm uncertain I'll hear from my
will my be?
I'm not sure when hear the that me
will get item?
will receive ?
do not know will from me the order.
I'm receive my
don't know I'll
I don't know when hear I have
am sure when I be the
I wondering can package.
When i package?
not know when hear from the organization shipped
anyone an idea when here?
Yo! When my?
How soon order?
It is when hear from the person
sure I'll receive order
will items be delivered ?
the come in?
I will my order.
sure hear from that organization shipped my
am not sure when I'll the person
I the organization shipped my order?
When am get my ?
Does know an my ?
When get order is
when get order is when I'm expected my order.
am when I the person me my order.
I will from the shipped my order
1 110111 tile 3111ppeu 111y 01uel

am
I am unsure see my is my in? Will soon? I be updated my my arriving soon? am unsure when I hear from the order I will from person I ordered it from my be arriving? When order is When hear person sending order is mystery you an time order? When I ordered? What is time when ? am I able to ? Is order ? get my order? When come in?
is myin? Willsoon? Ibe updated mymy arriving soon?am unsure when I hear from theorderI will from person I ordered it from my be arriving? When order is When hear person sending order is mystery you an time order? When I ordered? What is time when ? am I able to ? Is order? get my order? When come in?
Willsoon? be updatedmy myarrivingsoon? am unsure when Ihear from theorder. I willfrompersonI ordered it from. mybe arriving? When order is When hear person sending order is mystery. you an time order? When I ordered? What is time when? am I able to? get my order? When come in?
my arriving soon? am unsure when I hear from the order I will from person I ordered it from my be arriving? When order is When hear person sending order is mystery you an time order? When I ordered ? What is time when ? am I able to ? Is order ? get my order? When I come in?
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am unsure when I hear from the order I will from person I ordered it from my be arriving? When order is When hear person sending order is mystery you an time order? When I ordered? What is time when ? am I able to ? Is order? get my order? When get my order? When come in?
my be arriving? When order is When hear person sending order is mystery. you an time order? When I ordered? What is time when ? am I able to ? Is order? get my order? When get my order? When come in?
When order is When hear person sending order is mystery. you an time order? When I ordered? What is time when ? am I able to ? Is order ? get my order? When come in?
you antime order? When I ordered? What is time when? am I able to? Is order? get my order? When come in?
you antime order? When I ordered? What is time when? am I able to? Is order? get my order? When come in?
When I ordered? What is time when ? am I able to ? Is order? get my order? When come in?
What is time when ? am I able to ? Is order ? get my order? When come in?
am I able to ? Is order ? get my order? When come in?
Is order? get my order? When come in?
get my order? When come in?
When come in?

not sure I'll organization sent me the
When order be?
am unclear I will from the order.
my items?
know when get the
is my be?
I'm not hear that organization me my
I'm not sure hear the organization order.
is my shipment ?
that when I my?
When shipment to?
is for my shipment?
I don't know when going to hear
I expect my ?
am certain when hear from my
will be in order?
I not my order.
I sure I will order.
I not sure when see
see the items my ?
I'm not sure hear from organization that sent
to the time.
I am to from shipped my is not
My to arrive.
sure will get order.
about I will get order.
Is order ?
When will i ?
my order.
coming soon?

When		_ to hear from	organization	my	is	clear.
Will I	my	timely _	?			
			he order	•		
When I _	going	hear the	me _	order i	s not	.
I am unce	ertain when	will				
What	the	my item	?			
	_ clear whe	n	person sending i	my order.		
When		come??				
Му	date?					
	_ know	_ my purchase will	?			
	_ expect my	order?				
The arriv	al on _	?				
sho	uld	order to a	rrive?			
is _	time	shipment?	•			
you	1	my order	_ dispatched?			
	have	my order?				
will	my	there?				
It	clear	will hear	from person	ord	er.	
The	arrival	_?				
		_ my orders?				
I'm	when _	will	_ dispatched.			
		my				
			the sent			
			m that ship	ped t	he	·
		or to				
		when my order ar				
		en				
			organization			
			m the ship		_•	
			ion of item			
			inform of	order.		
		_ reaching me?				
		e order?				
	m is sni _ my order l	pment?				
		'm expected	the order			
		y arrive soon.	the order.			
		I m	y ordor			
			y order.			
		gots ien rece	oive			
			person my			
		I'm to he				
		when see _				
			order. that shipped _	mv		
			rom the person that I			
			_ sending			
	he		_ 3	 -		
			is not certain.			

I am unsure	hear the organ	ization that _	me
I	will hear from the _	sending _	order
I're sure I'll	order.		
When I'll order _			
have not			
Am I soon?			
are package			
can get ?			
When will my	?		
When's my ?			
I do not when an	n to		
item arrive			
not sure when I'l		son ord	ered from.
I of when I			
When will the			
will hear from th		ler is not	
am when to			='
is package			
When I ord			
my soon			
When order be _			
know		ma my	order
do not know when I'll I			
am not sure			
not certain		_ person	_ ordered the item.
When will I the			
am my pacl			
Please me know		ered	
order be so		orou.	
don't really know		der	
I will			der
I do I will _			dol
items be		·	
will package			
my order is	_		
my order is		that sh	inned order
is item here			01401.
When next			
Is on it's?	auo.		
will arrived	?		
I'm sure when wi			
time am I r		.	
		m curo	
expected to		III Suite.	
not sure go	ing be		
the item?	on hear O	ondo T	
certain whe		oruer i	- *
when I			
I I'll have _		11. -	
not th		tne	·
13 1111 (

your arrive?
I I receive order.
I supposed receive shipment?
sure going to hear the person ordered it.
sure I'll receive
I when arrives?
anyone when it be?
Me, when is?
I don't will hear the person I
it arrives?
not when hear the organization that order.
When can ?
about when package?
ordered an when I?
I hear from the organization sent me order.
sure when from the organization me my order
When will I be I ordered?
will arrive?
Will order here ?
unsure when hear the shipped me order.
don't know I hear from that order.
I hear from the I placed.
I'll to wait
does it here?
Just when?
for purchase?
Does order in?
don't know it'll
I know when get
I'm when I'm going to the organization order.
I know I am going be
When will my ?
I when be here.
am not I about the I have
I don't company that shipped my order.
will order come!
$_$ no idea when $_$ the person sending $_$ the $_$.
I am not when order
don't when I my order.
When would?
How can expect ?
am not will get a reply order.
I'm not it'll
I is not known.
my item there?
I not hear from that shipped my order.
know when I will the placed
hasn't yet been
will get my ?
I have idea the sent my order.

The for?
I don't when see
When arrives?
I no when I will
know when I will hear from my
I do not I order
there an arrival on ?
sure when will from the organization that me
am not quite sure will receiving
When items the order?
is my order to ?
When I am going placed is clear.
I not sure my
don't know when be getting
am wondering when my ?
I'm when going to person me my order.
When package?
When I will from have placed not
When I ordered?
I to will arrive.
I don't know when the will hear
I will get the order I
I unsure see my
unsure when be order.
When in?
am when can my order.
my arrive soon?
not certain I'll order.
wondering why haven't yet.
What my order?
I'm not when here.
I'll receive order is
is soon.
When my order .
I when see order.
I have receive order.
I'm not I'm to my
I know I hear from the organization shipped
When I get ?
I am of when hear order
not when I will receiving
get the thing ordered?
I when hear from that I ordered.
When I to my ?
hear from the person me my?
am sure I'll receive
item I ordered get?
I not know will the have placed.
There a the item arrive.
I sure to hear from the placed.

order hasn't yet
I like to when
I'm not when hear order placed.
I don't they hear about my
know when I will hear person order.
When the item be?
$_$ I $_$ hear from the order I $_$.
Will arrive soon?
My will
I might not later.
am when will hear the person about
I order comes?
I want I my order.
I am unsure about receive receive
my shipment?
When am my shipment?
What is arrival time ?
I get the my?
sure when it be
When am hear from my is not sure.
wonder my coming soon?
I know when see
my Arrive?
I my orders?
will I be able to order?
not know receive order.
will items me my order?
expected to receive my is not
I an package delivery.
I'm sure when I'm to the my order.
have my order
my shows?
When order going to?
I not sure I hear from organization dispatched
package be arriving?
What date is?
my arrive
when I would hear person I from.
Do know item arrive?
will items I delivered?
I unsure I from the I placed.
stuff has arrived
I am not I will
my order comin' ?
the item I ordered??
It's arrival?
will items? I be able to get ?
is date for my?
Will as promised?

I not	$_$ hear $___$ the pe	rson r	ny order.
I when it	here.		
am unsure when the	·		
When I be able to	the	?	
for	to expect ord	er soon?	
not when	I'll from the	person	order.
I'm not when	a respon	se the	about my
me	my purchase	be done?	
I don't when	my		
time	_ my package?		
Are order?			
haven't o	rder yet.		
When am	order?		
It's not	my order.		
Time my?			
know when	be receiving	·	
I I will	the		
I'm I'm _	get my or	der.	
When will be _	?		
not when	going to hea	r from	that ordered
is my	_ be delivered?		
should I expect	to?		