[Demo] NLP Dataset for Customer Service Automation

Company Type	Online Electronics and Technology Retailers
Inquiry Category	Return and refund requests
Inquiry Sub- Category	Product not as described
Description	Inquiries related to customers receiving items that do not match the description provided on the website, and they want to initiate a return or claim a refund.
Data Size	5,028 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\label{lem:masked_sample} \mbox{Masked sample paraphrases of one "Online Electronics and Technology Retailer" customer inquiry. (Purchased data will not be masked.)$

The product	different I do now?
	what to do, is different what you will
How	_ proceed this purchase than?
I don't know	to the what stated.
item _	not match what I online.
	_ Website words.
How I	I that does match the online?
I	to do with it, a for website.
Is the produ	different the ?
What I	a different what is on the?
How a	treated it the site?
k	w do as product different than what on.
What should	product not listed on website?
I	ndle the item didn't description?
I'm	what to do since the on the on the
d	s not match the
	_ be now the product as advertised online?
	match the website and I don't know what
	what to since product isn't the same what would
I don't	do the product the as will find.
	_ not what website it was
What action	needed item the?
The product	what you will on
I don't know	to do the isn't
n	with details.
This is	t as options site.
This produc	different what
I know	product isn't what would find it.

	The product not the written on
product is different	than advertised?
What should do with other what website? I to do because is not the . How fix like the site?	
How	
item what the website it would be, I	
item isn't website it would be, I	
product isn't in the	
product different what stated on your .	
product different what stated on your .	
Suggestions	
Suggestions doesn't align the details.	
doesn't with details on should I do with	
What	
should I do with	
The is on the I	What when receive an inconsistent?
Product isn't words	should I do with different product what ?
	The is on the I to do.
Product with details site. What do do	Product isn't words
What do do the differences site? not what the site not what what website it was. isn't as what your stated. seek after an product? don't know to do the product is than on the I don't know what do now product is than on the website	isn't for the website, so know to
	Product with details site.
itemwhatwebsiteit wasisn'tas what yourstatedseekafteranproduct?don't know to do the productfrom I don't know should the product is than on the I don't know what do now product fromyou	What do do the differences site?
	not what the site
seek after an product? don't know to do the product from I don't know should the product is than on the I don't know what do now product from you do't website Help! The item seems. I know what to now product is with product doesn't fit the site. A product doesn't site handled differently. This not one as the site. What done about product isn't online? What do I different what I see the? is product online isn't advertised. I don't what to now that isn't what The the description on website don't what to I know to do product different find on. know because the product isn't on the The product different from description what do? to deal a that match the match the of the as online What if this isn't ? I not know do, item the website said be. What inconsistent product?	item what website it was.
don't know	isn't as what your stated.
I don't know what do now product from do't website	seek after an product?
I don't know what do now product fromyou do't website Help! The item seems. I know what to now product is with product doesn't fit the site. A product doesn't site handled differently. This not one as the site. What done about product isn't online? What do I different what I see the? is product online isn't what I don't what to now that isn't what The the description on website don't what to I know to do product different find on. know because the product isn't on the The product different from description what do? to deal a that match the as online What if this isn't ? I not know do, item the website said be. What receiving inconsistent product?	don't know to do the product from
Help! The item	I don't know should the product is than on the
Help! The item	I don't know what do now product from you
I know what to now product is with product doesn't fit the site. A product doesn't site handled differently. This not one as the site. What done about product isn't online? What do I different what I see the? is product online isn't advertised. I don't what to now that isn't what The the description on website don't what to I know to do product different find on. know because the product isn't on the The product different from description what do? to deal a that match the match the of the as online What if this isn't ? I not know do, item the website said be. What receiving inconsistent product?	do't website
	Help! The item seems.
A product	I know what to now product is
This not one as the site. What done about product isn't online? What do I different what I see the? is product online isn't advertised. I don't what to now that isn't what The the description on website don't what to I know to do product different find on. know because the product isn't on the The product different from description what do? to deal a that match the match the of the as online What if this isn't ? I not know do, item the website said be. What receiving inconsistent product?	with product doesn't fit the site.
What done about product isn't online? What do I different what I see the? is product online isn't advertised. I don't what to now that isn't what The the description on website don't what to I know to do product different find on. know because the product isn't on the The product different from description what do? to deal a that match the match the of the as online What if this isn't ? I not know do, item the website said be. What receiving inconsistent product?	A product doesn't site handled differently.
What do I	This not one as the site.
is	What done about product isn't online?
I don't what to now that isn't what . The the description on website don't what to . I know to do product different find on. find on. know because the product isn't on the do? to deal a that match the do? match the of the as online What if this isn't ? the website said be. What receiving inconsistent product?	What do I different what I see the?
The the description onwebsite don'twhat to Iknow to do product different find on. know because the product isn't on the The product different from description what do? to deal a that match the match the of the as online What if this isn't ? I not know do, item the website said be. What receiving inconsistent product?	is product online isn't advertised.
I know to do product different find on. know because the product isn't on the The product different from description what do? to deal a that match the match the of the as online What if this isn't ? I not know do, item the website said be. What receiving inconsistent product?	I don't what to now that isn't what
knowbecause the product isn't on the The productdifferent fromdescriptionwhatdo?to dealathatmatch thematch theof theasonline Whatif this isn't? Inot knowdo,itemthe website saidbe. Whatreceivinginconsistent product?	The the description on website don't what to
The product different from description what do? to deal a that match the match the of the as online What if this isn't ? I not know do, item the website said be. What receiving inconsistent product?	I know to do product different find on.
	know because the product isn't on the
match the of the as online What if this isn't ? I not know do, item the website said be. What receiving inconsistent product?	The product different from description what do?
as online What if this isn't ? I not know do, item the website said be. What receiving inconsistent product?	to deal a that match the
as online What if this isn't ? I not know do, item the website said be. What receiving inconsistent product?	match the of the
What if this isn't ? I not know do, item the website said be. What receiving inconsistent product?	
I not know do, item the website said be. What receiving inconsistent product?	
What receiving inconsistent product?	
to handle a not on the?	to handle a not on the?

My purchase	websit	e's what _	I do next?	
Product is as	_ what b	e?		
do know to	now	_ the item	what	said it would be.
My doesn't with				
1	used that does:	n't match the s	ite?	
don't what to				on the website.
The product is in				
I to do				
handle the				ed?
simila				
product isn't sam				
How should I with			description?	
I don't				
should we after _			iaii you navo	·
This doesn't the o				
next			ch vour donie	tion?
should do t				cion:
What after my				
How produc				
needed if				
What I do if				
What action is necessary				
do not what to do			tne	 -
How you fix		_ site?		
The with th				_
What				ie?
What I with				
should the				
I have idea what to				
It's not said			'·	
the says, no				
should I handle this ite	em does _		description on	?
The is in the	_ on	and I no	t d	0.
The product different _	web	site, what	do?	
The in	on the v	vebsite but	_ don't know what	•
I to do now	product	different	than you	- •
should I respond	the	didn't	description?	
know what	do :	product d	ifferent than	you on the
I don't know what to $___$		what we	bsite	
How item not	?			
do	product	_ doesn't matc	h the site?	
I not know to do	since the		description	
I do with di	fferent	than on	website?	
Product match words _	·			
web now w	hat do?			
My purchase match		vebsite's	to ?	
I don't know what				
How a product be				
not to				website.
The is different w				

	do about	product	isn't	the web	site's descriptio	n?	
How	deal with	item that _	not	de	escription?		
I don't	to	isn't	what you v	would find	·		
What should	l do a	n item that		the	?		
d	oes not match _	your	·				
How	fix the	is	as describ	ed?			
k	now how to hand	ile		_ not	the site?		
	what I shou	ld t	the item, it	t's not	match for	·	
to	a product	doesn't	to th	ne?			
The is	different from w	hat the		·			
don't _	what o	lo, prodı	ıct is	what	seen.		
The wa	nsn't a	website	e and I	wh	at do.		
What should	with	product	: is	in	_description?		
	received	match the	onlin	e, how	_ I proceed?		
I	what do		is differe	nt wh	at you'd find	it.	
	to do a	is the is	than	what	read.		
I know	do w	ith prod	uct	what y	ou'd		
	the website	is not	should	do			
How ha	andle a	isn't t	o site	e?			
I'm sur	re what to do,		not	the website	;	_be.	
next af	ter you get	?					
don't k	now	do that _	produ	ict is not	you'd	it.	
I don't know	what	the is n	ot the		on	webs	site.
How should		th	at did	_ match the	e description I _	?	
Is prod	luct from _	was	on your _	?			
should		the product i	s not as _	?			
I an ite	em that did	the desc	cription, _		it?		
isn't	words!						
d	oesn't web	site words.					
	item that isr	n't site?					
I	a	I see o	on the web	site?			
I	when my p	roduct	descr	ribed?			
What should	with	a produ	ct	the	_?		
у	ou after	a pro	duct?				
should	do with			one on th	e website?		
What i	f the	not	online?				
n	ny options	online de	escription	:	is incorrect?		
What is	s required when	an item		_ its	?		
I don't know	what to	the produ	ct	the	what	_ read	the
	ne up webs						
item	match	to websi	te and I _	know w	hat		
to	_ with	doesn't	match the	e website			
Advice is ne	eded,	has	_•				
	difference b						
item	the we	bsite said		know wh	nat to		
	I deal the i						
	what to do					website.	
	handle				website?		
	is from						
I know	what to do	item do	esn't				

I did match description the internet.
I do product isn't the same as description?
doesn't matches
There distinctive online depiction.
The fit details on the
the product different website?
The different what is written website.
website words
is mismatch the and
what to do because product is not described
know to do as the product isn't in
The product isn't on the don't know
How should I buying other ?
What do with other than I see website?
The is the website should I do ?
What my if the is not ?
should with product that I can't find website?
do isn't as described?
fix a that match it?
does product not the site ?
I don't to do, different than what
The from what website
steps be taken since is as?
don't I do the is much different.
There's a match the
How proceed the that match the description ?
What should I on internet?
What to do align with depiction?
What do after purchase jive website's?
I don't what I isn't on the
can be done now that product ?
mismatch between item website.
should I do with different than what ?
I know to the product is than read.
product is not same on website
should with a product than what on?
isn't the website said I know to do.
What should after my purchase website's depiction?
doesn't the blurb?
should do after a product inconsistent?
don't know the product different than the state
handle product isn't compatible with site?
What to next, my doesn't match ?
know to do the product not what you on.
What should I with product is the?
know to it, it's not website said.
can I if the the product inaccurate?
My doesn't on your website, to do?
I with different product than the ?
How treat doesn't match site.
110 trout docsit t indicit site.

I don't	because	product	_ not on	website.	
I don't know what	;	vas	tly different th	an you	·
W	what to do with this iter	n, w	hat web	site	
do I do	isn't ?				
product	_ different than the we	bsite wha	nt	now?	
How should	with the tha	at not	descri	ption?	
is	what webs	ite states			
d	o, not as tells?				
I know what	do	is different	from you	've	
item is	what the website		and I	what	do now
	vertised so what o)		
A matc	ch the to har	ndle?			
	different what i				
	what do				en.
	to do		tch	website.	
	not website?				
	to do, i				website.
	what the			ebsite.	
	rith product				
	item didn't				with it?
	the as				
	ot website's				
	to because t		the _	on the _	•
	an inconsistent		1		
	from v				
	to do that			seen.	
	the item isn			2	
	t the description				
	do with a		described.		
	website's descrip		don't w	hat	do
	if item doesn				_ uo.
	a?	1 t matem 1t3	·		
	do the prod	fuct is	wehsi	ite	
	that is like		WCD3		
	with o				
	what to do,		hat	said.	
	what to do with ite				
	en web			·	
	what				
	ch the				
	the is not				
	rent than what				
	do the product the		desc	cription?	
	what to do, the is			_	
	do since the prod				
	eal with the				
	match the on				
	different		see	website.	
	not dosc			_	

product not as
There is a does match
not matches website
what to item isn't what the website
I item that is different website's claim?
The item I got match the should ?
don't know what the item wasn't the it be.
Advice the product what mentioned on the site.
What should be done receive ?
handle the varies from the website?
I'm what do the what website said.
web what do now?
should I a item that match online?
says now what to?
the item not what
I don't with the isn't compatible with the
is it that like on website?
How deal a product does the
do product is different from website description?
What next steps inconsistent product?
I what do since the very different what you read website.
does not match website's depiction; to ?
I received an item match online, should I ?
Product do't match
don't know what with item, the website.
My the website's depiction, should I ?
I don't should do, the different what you
My purchase line the depiction, what next?
does the description on website.
next after an inconsistent product?
The is not I don't know what do now.
with a product does correspond to the?
The different what read on so I no what do.
What should I the that as website's description?
to do now item is not match for website.
mismatch between item and
I what since the product different than found.
How will you handle that match ?
Product details.
I do know what do now, item said.
I have to the product different than you
should respond the item that not description?
I what since product from you on the website.
with website's depiction; what to do?
Product on website
The product is different what the
Product website words
know I should do item, isn't what the
the be handled if match site?
should do my purchase match website's depiction?

The	not described	1 as	website.		
	as advertised,	what be	e taken now?		
	_ I respond ar	n item that doesn't	onli	ne?	
he item	is different from	s	hould?		
	_ know to	_ with the that	isn't we	ebsite said	would
	_ you with an	product?			
		not in	description	site.	
		now			on.
	a that is _				
		ebsite said, so I	what		
		now the produc			Lon
	_ match with			j	
	_ you handle				
		product: doesn't	denict	ion?	
		the item is			
		what in th		•	
				n?	
	internet now	mate	on describitor		
		between i	tom wobsite		
	and		tem website.		
				on.	wohoito
		_ product is			
		do since the product	not	wnat _	wiii iiiid.
	an item				
	_ is not what				,
		ebsite	and don't k	now wnat	_ do now.
	the				
		naccurate descr			
		do the product i			
		product is differe			
		get to		escription?	
		of the devi			
After rece	eiving an	would	?		
		the website so	wl	nat I do.	
	website				
	_ I a pro	oduct of the web	site?		
he item	ma	atch the website	e I not _	what to _	·
fix _	item	the site?			
	to do since	e the	you'd f	ind on.	
roduct _	match the	_ on			
	_ I	product is different i	from the desc	cription?	
don't kn	ow what do b	ecause	a the	e	
	_ I do that	is between _	site deta	ils?	
		product as			
dvice ne	eded, produc	t			
		on the site	·.		
		what the			
		a that's a			
		rebsite it b			
		is not as described?			
		the item	weh description	on?	
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The not as described what _	do?		
item isn't what the website says	don't _	do.	
What after we received an _	?		
don't know what as the	different	you woul	d i
After receiving an ?			
do since the differ	rent?		
don't know what the	differe	nt what you'd	found.
What's step incom	sistent product?	•	
What should do different pro			website?
isn't a match for the I d	lon't	do.	
Advice if the product has			
to a product is differen			
don't know what the item			
options if the description			
I do know to do, is			
How to handle a in in			
I what to now the		you've found.	
product is different from the descri			
item the descripti			
The as online.			
the product from what	tells ?		
match with of site.			
	te details	lifferent?	
should a product handled if			
that match t			with ?
don't know what i			
I don't know to do now			website.
The item a match website an			
The is from what you			
I'm sure to product		vebsite.	
doesn't match the webs			
I don't to wh		said.	
doesn't the details.			
product is different you'll fin	d .		
What I the that varies _		aim.	
Product is website			
the different is stated _	the website	?	
What should do when			
Should you seek receiving a			
The different than the			
item isn't a website	I do kno	w what .	
I do with item not			
Not as now what		r	
doesn't match website's depi		do ?	
Product is not the of		•	
mismatch between item trou			
What required if item doesn'		. ?	
item isn't what sa			
The website was not th			
Holp! is as described			

The is not the so I what to
The the isn't the website said be.
How the differs from the claim.
match website words!
What next, getting ?
The different what says.
not what written on the
don't what to now is different what found.
This match the internet.
do with the item varies from the ?
How should item different from website's?
The product different than written the
on site as described.
I to that the item is not said.
don't what do since the isn't would
know what I should item not match website.
sure the is not what the said it be.
What action is required item match its ?
doesn't with website.
product isn't as
I know do the product is much what
The item different the
should I the item is the
I don't know to now the than website
with the item that did match the description?
What with different product what the website?
Now do, as says?
don't know what product is not the same as read on
I don't do since product than what read internet.
What be now because advertised online.
What I do when what ?
The is different than what you
What is needed when item doesn't ?
The as what written on website
next step after purchase match your depiction?
don't what to do, isn't for site.
isn't on I what to do.
After an inconsistent be?
can done now is not advertised?
What I and site are the same?
don't know what do now the as you found
What I do with I that the online?
What should I about that different from the ?
I with a different what on the?
The not the said be, I do not know do
I do not what with isn't a for website.
What do about is not as?
I don't know what I different what you've
I do different product what is on the?
The product is what the website.

I do the product completely different than what you read
product is not the website have idea what do.
I don't what the the website promised.
the product is the as what the
There that doesn't fit site
should I proceed with the item, varies ?
Help! item the website described
match the site
product is different than what
Suggestions appreciated, product not
should I with item not match the internet?
does not with details.
How to product?
do now product vastly different than you've seen.
should item that match the description?
product from what it the website?
should be taken now that isn't ?
I since the as described?
The isn't same the description, should I?
Is different the said?
should done a product the site?
is after item doesn't its description?
Now the than what on know what to do.
I know product different from what you've seen.
I not what the website said it be.
the product different from website?
do an inconsistent product?
should do next an product?
The from the the website.
is a the and what is the
do I with the product that ?
don't know to since the than what seen.
can I do this not ?
received that doesn't the description, I proceed?
product what your said.
Product correspond website's .
I don't to do is vastly than read.
The in the is the website.
am sure is not what the website said it
isn't as what can ?
I what I should that the different you found
I know what now that the product different what read websi
to next doesn't match your depiction?
what to not advises?
action when an item web description?
I what to do now the is the said be.
are the product is not as ?
When product, should you do?
received an item, didn't match description
The item I the how should I?

I what a product what you'd find on	
know what do because the with website.	
know what to do, what website said was.	
What are options is online description of ?	
I you do since the is	
I do not you you you	
I don't what do the is what you read	website.
I to the in the website description.	
What needs be this item match description?	
item wasn't it would be, don't to do.	
I know what do, the product in on	
Now, to not web ?	
Product doesn't line	
Not now what do?	
I don't to not a for the website.	
How that isn't the?	
I know do, the what website said be	
know what do with match the website.	
product is not same as what website, so	what to do
if item doesn't match its description?	
What do do product?	
I know what since product different than	_ on the
know what to do the what website	
The product the has written on the	
should I do with what is on ?	
What should with item that match description ?	
The not the description the I don't know	should .
isn't advertised can be done now?	-
not match words the .	
item aswebsite anddon't what to do.	
what to do the product is completely different	
Product doesn't details; suggestions	·
I proceed the is from the website's ?	
action is needed does not match ?	
product different the site	
The isn't	
The is the website said be, I'm not	
I don't know to do now that than find	it.
How a product that is line with?	
item that is not as website.	
a product doesn't with details.	
$\begin{tabular}{lllllllllllllllllllllllllllllllllll$	
I do not know what $___$ is $___$ in $___$.	
I what now the product what read	the site
I what product different than what you'd	d find.
I don't would find.	
After receiving product, what are going ?	
Product details site.	
What we receiving inconsistent ?	
the web what do?	
the web what to:	

	my	the online	descripti	ion	product is i	ncorrect?	
	what	to do, the	is	from	on the _	·	
Produc	t doesn't	site	е				
it	em not _	seen	ns on	_ website.			
Not	says	what	_ do?				
How _	respo	ond	item that	not _	the	I received?	
d	on't what	; the	e e	not	same as the	website.	
	in line	details	•				
I receiv	ved an item	does r	natch	descripti	on	·	
d	escription on t	he website	w	hat the	·		
	I	differe	nt	what c	an found	on the website?	•
to	o a t	hat on th	ne s	ite?			
I don't	know what	becau	se the		from v	vhat	on the
	I deal	_ an	_doesn't	match the	online?		
	match with	n the details $_$					
The	match	the how	har	ndle			
	matc	h the descript	ion	the			
This		your site	says.				
So,	do I	isn't a	as?				
it	em doesn't	websit	ce's				
I	what	since t	he produ	ct is d	ifferent from _	you	the
I don't	know what	since		diffe	erent than	_ you've	
sl	hould do	after a p	roduct	is?)		
I don't	what			is fro	om what you re	ad.	
to	o pr	oduct with the	?				
	item on	website	not	describe	ed.		
d	on't	to it	not	match fo	r the		
I'm not	sure	now th	at p	oroduct is _	than	·	
How sh	nould I		doe	sn't match	descripti	on?	
The	not	same as	,	written in t	he		
	know wha	t to do with	item _	is		said.	
	an pi	roduct, n	ext?				
a	ction is require	ed this _	:	match	Web?		
What _	be done _		is a	as onl	ine?		
If you r	received an		you	?			
it	em not w	hat webs	site		don't	what to do.	
Not as	nov	v what	•				
What s	hould do	about the	_ that is _			_?	
aı	re option	s if produ	ıct descri	ption on th	e	?	
What _	do next af	ter purch	ase does	n't	websi	te's?	
Ca	an I	incorrect onli	ne descri	ption	a?		
	not c	orrespond to _		on tl	ne website.		
	doesn't	the details	of	•			
	I deal	th	at c	lifferent fro	m websit	ce's claims?	
How fix	x item	not	?	?			
What _	I wit	h a	than the	on	?		
	o I do with a _						
What _	I abo	out the produc	t	the	e descrip	tion?	
	oduct is						
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The is the website
What be now that advertised?
I after the as described?
match website's depiction?
what to do the product is different than
received item but it doesn't the
Product doesn't site
purchase correspond your depiction, should I do?
I know to do that product than read on the
I don't know what because different what found.
should after receiving a product consistent?
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no idea to the item website said would be.
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don't know do product is different what on the website.
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Information mismatch between me

should be with than one on website?
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I know what I should do, the
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with site details; suggestions
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