## [Demo] NLP Dataset for Customer Service Automation

Company Type	Credit Card Companies
Inquiry Category	Merchant and transaction inquiries
Inquiry Sub- Category	Payment not reflected
Description	Inquiries from customers who have made a payment towards their credit card bill but do not see the payment reflected on their account, seeking clarification and resolution.
Data Size	5,043 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Credit Card Company" customer inquiry. (Purchased data will not be masked.)

payment no yet?
Payment already made,
not sent payment was
news on payment?
a payment but do ?
was no regarding
Did you no?
no after you?
There no news payment
Did after payment?
Did you payments ?
There no after payment
completed, are updates
Payment made, continues.
were completed, but ?
still no?
silence continued.
I paid update.
An sent payment was
Payment but
The happened, yet
since I recently?
Payments but?
have update after
made change.
did arrive post-payment.
It was a but
Status was unchanged.
Payment co 2

Payment is
Are there any?
No on of payment.
just is status?
make any updates?
It was no?
and not see an?
is making payment
Payment developments?
nothing is yet.
news about the?
where's the update?
Did I my upd8?
the Be soon?
but there no yet. Absolutely no ?
I payment not seen update.
haven't news payment.
any changes?
you make the not?
have not received any
what is the?
you make and haven't ?
received, where's ?
made, and ?
no payment?
Payment is any changes?
been completed, updates?
no changes?
made, any ?
progress post-payment.
I no update.
has been finalized?
status yet?
and any updates?
no being paid?
It was but no?
Payment but still
I paid status?
changed despite paying.
Did you pay haven't ?
There $\_\_\_$ update $\_\_\_$ after $\_\_\_$ payment.
Made my waiting upd8.
is not update
Payments made but no?
I made payment, but update yet.
made and
made my fee waiting
No you?
progress payment,?

I a but no ?
Payment, no?
but news?
Status not change
you payments but don't ?
Payment information?
is no after making?
No is made?
any updated?
you make not an?
make payments but do update?
this paid but ?
There no updates payment time.
There is no
but no news.
further updates yet?
paying, is update?
get but no news?
place, yet persists
made no update was?
but any updates?
was sent, yet.
not receive a
has no about the
not on my payment.
Payment status ?
Payment but ?
Why after payment?
place, yet silence .
Has been any on ?
no post-payment.
any after payment?
you pay there update?
is paid news?
After payment, ?
didn't see update when the
made,any?
after payment.
been but no yet?
paid but ?
a but no update?
I paying what?
I paid but not
was after the
processed, but ?
The payment silence
The payment shelled
why progress?
why progress?
why progress? no news.
why progress?

are no updates on
I haven't an update I made
Payments no?
Payment please?
you make an upd8?
there be news my?
paid news yet?
Payment made? Have?
been no news?
not update yet?
completed, status
Is my payment?
Did you but receive ?
please, just made
Payments were update?
I paid something, ?
I made but have to update.
you make payment, but ?
Payments not an?
you make not yet?
Not after ?
payment, still without
occurred, but
Did you update?
are made and is ?
paid any news?
You payment but yet?
It after ?
Is update after ?
fee was an ?
Payment made ?
Payment where's update?
pay, what's ?
update yet?
Pay news?
is the status?
Payment yet silence
Payments done;
Did pay, haven't?
already done there is
is still updates the
was but update has been
made my for upd8.
Payment made no
you payment and ?
paid but the update
make have not yet?
Payments but no?
Still not payment

a word my?
We the payment.
payments not update yet?
Payment made,?
Paying but not ?
Payments new?
no news ?
did not prompt
Did and then there ?
Did a payment was update?
have yet, updates?
There wasn't the
Where's the after ?
what are the?
Payment but no ?
Payment no more ?
I but is
There update payment.
Payment done, are ?
already done;
done, no updates
Did you make update?
Payment persists.
What's reason for paid ?
any?
payment, haven't seen updat
have paid but ?
Did payments but no?
Any news?
you and updates yet?
There was after ?
but no update
after payment?
prompt an
status is still unchanged.
update after payment.
Did you no?
no update after payment
there update after ?
Payment but there yet?
The has yet.
Did you and no?
•
made my waiting for ?
made my waiting for?
made my waiting for ? you payment but to ?
made my waiting for ? you payment but to? I payment, no ?
made my waiting for ? you payment but to? I payment, no ? no update
made my waiting for? you payment but to? I payment, no? no update have no payment?
made my waiting for ? you payment but to? I payment, no ? no update have no payment? Payment new updates ?

new	yet on	payment?
Payments done,	any	?
No about		
I received		my payment yet.
but no		
you make your		re is update ?
No update or		
Status please,		2
The update r		
There been no		- <b>·</b>
Payment any		4- 2
an yet _		
an		payment.
updates yet,		
paid already		
Payment made yet		
come there		
Payment	_ where are	e the?
I paid my update _		?
you make	have no	?
update	yet?	
you ever but	:?	
nothing prog	ress after _	·
was made,	update?	
I a payment but _		update yet.
Made my for		
happened,		
My bee		•
made a payment a		update .
Payment		
you make pa		
done, u		
No updates	ipaate.	
Did payment	· hut	undato2
was update _		
		was
payment is		n ah an mad
Despite payment,		
I was wondering t		payment
but cor		
paid but upd		?
made, any		
make		
b		es?
Payment but	?	
No paid	_?	
made,	not upo	late?
Payment but	?	
isn't af	ter payment	?
was but no _	?	
No update after _		made.

already update.
There are on
receive news about payment.
already, no?
After payment, no?
there is still
There yet, already?
have recently please?
sent; news ?
update payment was made
made update?
up, what's?
there post-payment?
Payment nothing?
made, developments?
do pay have news?
Payment is any?
but have yet to?
was but no
paid confirmation?
Did you not?
Is there more payment?
Yes, any?
There still no
and no?
have updates payment?
Payment was update.
It's not
did get update.
Payment any ?
Still waiting payment.
Is no payment?
Payment is made, ?
is still update
Payment kind status?
already no
The was done was
a but don't have an yet?
still updated
but no update made.
was made there no?
Payment and new?
It no update
payment was made was no
Payment news?
Payment any?
Payments made,?
payment but no?
Where my paying?
you make but?

Payments any yet?
has no afterpayment.
Payment happened, persists
No news?
was payment but ?
I already there are ?
is done, any?
have been and any ?
No announcements ?
<del></del>
a payment but no ?
Payment made, no?
It no update?
Payment was but?
paid, is the?
the after Payment?
finished; changes?
you make didn't?
Did yet?
No payment?
but have yet to see
Payment updates.
I already but
Payment completed, status?
news waiting?
Payment final, but ?
paid what?
make payment, no update?
Payment made, news?
but was update?
done, any yet?
nothing yet.
completed there changes?
No paid?
paid, no payment?
Payment else?
No payment.
Payment is but?
not why?
and no?
There progress after?
Were paid, ?
There has no the payment has
An update sent payment.
is final any?
afterpayment?
still in limbo.
took but silence
paid up.
Did you payments no?
isn't news payment.

payment but still haven't update.
Where's payment?
update making?
no changes?
has no news about
see an update making
Payments were yet.
is but changes?
Paying, but?
Payments done is update.
Payment updating?
Payment has and updates?
yet silence
news on?
There was no update after payment
heard anything payment?
I paid the status.
Payment still news?
not an update?
There after payment is made
Did have not?
There no my payment this
I what's status?
there no update.
paid not news.
but no?
is the update?
completed, any?
Payment made
payment, there's?
It was update
have an update I
confirmation already?
I made but I haven't yet.
There update.
update yet making ?
post-payment update was
Did ever make not?
my for an upd?
It paid there no
Payment will change?
made, info?
is update after has been?
happened continues
happened still persists
Did you but update ?
payment, no?
Did you a have an?
Despite paying, status
Did you but no 2

silence continues.	
No the was made.	
Did you a and have ?	
made but	
update?	
yet silence	
recentlystatus please?	
was news?	
but an update yet?	
I paid, but?	
was made yet to see update.	
payment and not update?	
has and what?	
Why are news?	
Any up?	
I have not yet, after	
I paid update	
news not?	
any news come up?	
no update after	
There no payment.	
you make any not?	
no progress?	
made, any yet?	
made news.	
Payments have made updates?	
Did payments and receive an?	
anything about payment	
After payment is?	
was made not?	
have any paying?	
paying, is no?	
made, updates?	
Payment happened	
You have update did ?	
Did make payment and an?	
Did make payment have not an	?
payment but yet?	
made no	
updated payment.	
Did you update yet?	
I what is ?	
made no	
Did you make and an?	
you payment but it yet?	
Following no?	
paid, confirmation?	
Despite making payment,	
How come is payment?	
you a an update yet?	

Is there ar	y payment?
	not receive an payment?
no	payment?
	news on payment?
	update did payments?
	make payments and not?
	but news?
	te, the was
	no update?
	no after payment was
	not updated?
	of news on
	what ?
	but paid.
	yet?
No a	
	have news?
	make pay, updates?
	been where update?
	been updated yet.
	confirmation?
	 laced, where?
	nd?
	post-payment.
	ut
	but yet to?
	the payment.
	ent, progress?
made	e haven't seen an update
	but
did _	update when paid.
	payment, status changing.
	already been there no
alrea	dy, new?
When am	my update?
	updated?
upda	te but I
Payments	where update?
There has	n't update
news	s my?
Payed,	update?
you _	on time there is no ?
made	e pay,?
The	was no
	the payment but not receive?
	update payment.
Is	new my payment?
Is	there no?
No	paid ?

I haven't	updates	payment.
I paid,	the	_?
Gave but is		here.
made		
Payment	yet?	
updat		
please,		recently.
an update		
Is no		?
without		
Payment bu		<del>-                               </del>
there		
pay, but wh		
How		
Did make _		
anyst		you.
Payment		rogress?
Payment made, _		
		ent but?
paid but		ont but:
Payment ye		
		navmont
		payment.
progress		•
After I pay,		Anton's
Payment is		idles:
not ar		
paid alread		1-4-0
make		update?
I up,		m at manaissa
		not receive yet?
did up		1 0
you b		
made,		
		on payment?
		ot yet?
was n		
		yet to get
Post		P
paid up but		
I for somet	hing wha	t?
I made a	seen	yet
was made _	yet _	·
Payments		
still h	as no?	
		not
any _	updates?	
done,	a please	?
was not cha	anged	·
I paid is	?	

Payment	made updates?
	on my payment?
There	on the
pay, ar	
	news on my?
	rsists happened.
	yet?
	after payment.
	then?
payment	<del></del>
	after payment?
	made,?
	an update?
No	the was?
done, _	yet.
Payment wa	s is the?
Payment	update.
n	ot been an update?
there	my payment?
I made	have seen update
a	ny updates?
	still ?
	done; no
	updates been made?
	on my
	any progress the?
	e making a?
	ere made,?
	ee paying.
Payment	
	ake still no?
	any news yet?
	nt, progress?
n	nake payment but there no update?
are	but no?
After s	till without
Payment	but update?
After n	
	no news
is	
but	yet?
	ady,?
	ayments but have yet update.
	a then not?
	update after was sent.
	nowhere after paying.
	payment yet?
	updated after
Payment hap	ppened,

I made the pay	ment not
There	yet did you make the?
	but have ?
happened	d, yet silence
Payment made	e,?
Still news	s the?
Payment made	e, you new?
Did you make	payment no update
any	
My fee was	I
	update?
were mad	de is update
	no news
	plete, any?
	paid already.
	received an yet.
	yet.
	have yet update.
	see an update payment.
	sible made pay, updates?
	en the
	yment ?
	fee am an
made, bu	
	payments but them?
but	
	ive on my?
	ll any?
Payment	
I paid so	
	at but received
	yments not?
	persists.
	made, updated?
	made, ?
	updates?
	is done update.
	there no
	update?
	re any news my?
	: waiting an?
	payment. be soon?
	payment seen an yet.
and	
	e an?
	e but have?
	update after?
was	update was given.
T	what status after paid.

	made silence continues.
	with no
	an update after paid.
	nent any yet?
	make but no update?
	are done;
	you make any?
	there new regarding payment?
	news that paid?
	is paid news,?
	nent is any?
	you payment update?
	_ paid but seen update.
	post-payment
	to if there is any my
	are made,?
Is	already and?
	_didn't news on
Ther	re's still payment
	you make payments not?
Did	a but not have ?
	seen update yet, after payment.
	not any news on ?
	a but not update?
	status not changed.
	but updates?
	but still
	paid confirmation?
	progress?
	made, I await an?
	fee an upd8.
	made I am for an upd8?
Mon	ey was limbo.
Paid	any?
Did	a payment or have ?
	fee am waiting an upd8.
	after payment
Is	any my payment?
	where is my?
	the haven't seen the update
	we but news?
	ein
	no pay?
	update received.
	and have any?
	_made, no?
	_ was no payment.
	just a status?
	onfirmation?
Payn	nent any?

I but	there isn't?
payn	nent a status?
made	e, the updates?
	make pay, there been any?
made	e and am an upd8
	an update payment?
	after the payment made.
	on payment?
Did	pay, there be any?
Payment is	s not?
Payment n	nade,
paid	and status?
no	the payment.
have	updated you payment?
	payment made.
Payed	updates?
Payment _	no news?
It pa	id update?
was 1	made, persists.
How can _	be progress ?
Why	after the payment?
	my for an upd8?
	but not?
Payment _	no update.
was	yet continues
Payment _	there no
	no updates on yet?
acco	mplished, status?
Will I	on payment?
	by no update?
	no after payments.
payn	nent was but received.
Post	news?
done	where's update?
No word $\_$	?
paid,	status?
maki	ng is unchanged.
	made, there was update.
made	e news?
	been?
	been but updates yet.
Payed	_ was
	but not seen an
was	after was sent.
Did you	the payment, but yet?
	payment?
	but no update?
	no news?
	after?
did _	happen after the?

Funds were and an yet
didn't sent after
any?
There no update
Payments update?
Payments the update?
has been updates yet to be?
made, a status?
It but updates?
There are still updates
is update on payment
you make payment never?
but seen an update.
did an update yet after
No yet, ?
any yet?
Payment an update?
Payment was yet
Payment made no?
update made payment?
Did you or updates?
Did make update?
There no after
Did payments with update?
silence persists
Why after?
making payment, unchanged.
Payment yet?
Payment and is ?
happened no talking
I what the ?
no news?
wasn't changed making
no confirmation?
was no news?
there after payment?
and no?
yet continues.
update after payment.
been made, change?
making a no?
payment but?
An update after
I no status.
Payment news?
there are no
news my payment?
Did make but update?
you have news the?
there no update?

I couldn't any on
no news why?
made yet ?
you payment have no?
Payment paid,?
Payment silence continues
received, no?
you make then update?
any yet?
already, no?
update after payment was
youyour payments,not?
There's no after
been but updates yet?
Did payment, haven't?
Despite making payment, status
Any from paid ?
still no
Did payment but update?
a post-payment was
has not been ?
but no update yet?
but an update.
Payment changes?
I made a payment, didn't
Why was but ?
haven't seen an update  Payment occurred persists.
You made yet.
There no pay.
news paying?
after making payment?
you pay your bills not ?
making a status unchanged.
Payment persists
I made have received an
payment, update received.
made, News?
yet persists
has been post-payment
progress paid?
update payment.
information the payment.
Do you have update ?
still update
payment no yet.
unsure of any on
have not heard on
Payment persisted.
Payment is news?

you ever	_ a payment	?
make a	payment,	update?
Payment	_ but there	changes?
There no	my paym	ent
I my	an upd8	?
paid but		
Payment		
paid,		update.
No		
completed	update.	
is	yet but did	a payment?
yet siler	nce	
paying,	my iı	nformation?
Why was		
Payment took		
Payment		
ar		
Payment		
news af	ter ?	
no news		
Payments		
I		yet.
have yet		
already,		
is		es?
Did make		
Payment mad		
after		
but no		
Still no news		made?
a payme		
		making payment.
Why no		
sta		nanged
no		
I see an		ing .
took yet		
paid red		?
Did you a		
No payr		
af		
There is		ı ?
		ayment
paid		
made paymer		
		_ payment so
but no _		· ·
After		
I c		?
Payment made,		

right after?
made there any ?
status please?
but no news?
if news on payment.
Did make payment no?
payment but news?
been sent nothing
Payment finalized any ?
progress?
Payment any updates?
make a payment to update?
There no after
on payment?
Despite making status
was madewasupdate?
Payment and silence
There's still update
Has news my ?
been made; changes?
you but no update?
It but news there my payment yet?
you are any updates?
Payment and there was
I paid and status?
Did make pay, any?
you but no update?
have paying.
finalised, any?
you and there's update?
is the reason not?
Payments made,
A no update?
an update?
done, yet ?
Where's update?
Where's update?
Where's update? Is no payment?
Where's update ? Is no payment? was received.
Where's update ? Is no payment? was received. Despite is
Where's update ?  Is no payment?  was received.  Despite is  There paid no
Where's update?  Is no payment?  was received.  Despite is  There paid no  we have update?
Where's update
Where's update
Where's update?  Isnopayment? wasreceived.  Despiteis  Therepaidno we haveupdate?  Ibutreceivedupdate.  Didever payhave? mywaitingupd8?
Where's update
Where's update

was changed despite
I paid, what
finalized, any updates?
no update
just and not update?
Payment no
come there is payment?
is no after?
made? Any?
still without an
Where's the
there an update?
Payment finalized, any ?
making payment, unchanged
There are paid
progress after
Payment no
no update
You update after?
you payments, but?
Any news