[Demo] NLP Dataset for Customer Service Automation

| Company Type | Property Insurance Companies |
|-----------------------------|---|
| Inquiry Category | Change of address or contact information |
| Inquiry Sub- Category | Preferred contact method |
| Description | Customers request to update their preferred method of contact, such as phone calls, emails, or postal mail, to receive policy updates and communication from the insurance company. |
| Data Size | 12,588 paraphrases |
| Want to buy data? | Please contact nlp-data@qross.me via your business email address. |

 $\begin{tabular}{ll} Masked sample paraphrases of one "Property Insurance Company" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$

| there an option where we | _ type | preference, | _ email or postal mail? |
|---|------------|-----------------------|-------------------------|
| give alternate ways get notified, as | ? | | |
| Can we choose such email postal? | | | |
| Email used to potentially receive no | tification | ıs. | |
| there a way to opt and? | | | |
| be to notifications through mails? | | | |
| Is there to alternate between and ? | | | |
| We be opt for various of notification, | | postal | |
| have the option different forms | _ commu | nication. | |
| an option selecting more than one | | | |
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| Would be possible us receive a | and | post? | |
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| postal are options for? | | | |
| other and postal mail? | | | |
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| Can choose notified? | | | |
| to choose between postal mail? | | | |
| Is a different types of? | | | |
| Is it to choose notification preferences say, | | ? | |
| possible to one type alert, | | or a mailbox service? | |
| Email and service us notifications. | | | |
| recipient have notices via | or stan | dard physical mails? | |
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| | it to use | | method f | or notifications? | |
| Is it | possible | for | ? | | |
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| We to select ways getting |
| Is there a to choose more |
| Is possible get notified or? |
| you you different kinds of notifications simultaneously? |
| to getting notified, can choose more preference? |
| it possible alternate email and ? |
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| Email and service could |
| Is a possibility other email mail notifications? |
| there a chance for various means ? |
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| for us to receive updates one form? |
| Do you an allows different notices? |
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| Is | different of notice, such email? |
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| Can | other preferences email or mail? |
| | have notification preferences, such as postal? |
| Is it | receive updates electronic and ? |
| | it possible to choose getting notifications, traditional mail? |
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| | we have the opportunity to or? |
| Is | a way email letters? |
| We_ | receive notifications through and postal |
| We_ | have options than email notices. |
| Can | other besides email mail? |
| | there a way to email regular |
| Is | for clients receive through and mails? |
| Do y | ou offer of? |
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| Are | able multiple ways notified? |
| | like to have option of email traditional |
| | offer in form of email or ? |
| Is | a way to receive notifications? |
| | to receive new information email or ? |
| | be able to types of emails, letters. |
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| | receiving notices via standard physical mails the recipient? |
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| Is possible get notified email? |
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| I would like have the selecting or |
| Is possible to my preference for notifications. |
| Can for both email updates? |
| choose more than notification preference, like email ma |
| use email postal as? |
| Is possible to have like and? |
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| Is it receive via traditional email? |
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| Is there way to ways notifications? |
| Can we than notification preference, email mail? |
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| Is there way pick |
| Is to more than preference email or regular? |
| an alternative notices email standard mails? |
| Email for? |
| an choose more type notification, like email. |
| Is there way mail notifications? |
| Is possible to traditional mail services emails? |
| to pick of notice? |
| Is to receive in many ways, as? |
| Can different? |
| there way to pick more one via email? |
| Is possible have one for notifications email and ? |
| More one for? |
| Is there a possibility email and? |
| Is a to select notification? |
| We to than preference when getting notified. |
| you have option using means of ? |
| Is there any other email or ? |
| Can we one option. |
| various means of getting? |
| there options notices? |
| Can have email and mail preferences? |
| via and mail. |
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| choose receive or mail? |
| Can use variety of to? |
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| to notifications through standard or through? |
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| can choose via email or physical |
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| Can notification preferences? |
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| Do you offer postal for notifying? |
| Is any way choose other email and ? |
| Are to pick methods? |
| Is it possible to select post? |
| there to between email or mail notification? |
| it offer multiple for people who don't want? |
| Email and/or are |
| there an option where could more one notification ? |
| Would it possible receive more of ? |
| we option of multiple notification ? |
| it to select one of receiving updates? |
| Would be possible choose regular receiving the updates? |
| chance to choose and mail for getting? |
| to select email regular mail at time? |
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| Do have the to choose and notifications? |
| Multiple for or postal? |
| I between the ? |
| Can and mail notifications? |
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| it possible to have and regular ? |
| it possible to have multiple preferences, such? |
| We be allowed to choose when it comes |
| Can get both emails? |
| Do have alternatives notification such email mail? |
| there any way receive using email ? |
| Is a way choose one notification? |
| methods notification, such mail, can mail, can at the same time. |
| Iemail? |
| Do other include email ? |
| Would be possible us receive email post update? |
| Is than preference email or postal mail? |
| email and post? |
| I would like receive through email |
| Do you that selecting kinds of? |
| to have an for different forms ? |
| It possible that for than one type notification. |
| service possible for notices? |
| Is there an for types ? |
| there way we various types of? |
| Can use more than our notifications? |
| Can more than type preference? |
| there any other or postal mail? |
| there of for various means notification? |
| there an way notices email physical mail? |
| Do you a way choose between post post information? |
| I would like to choice and mail. |
| option simultaneously email or postal services? |
| about getting notifications? |
| there choice of getting ? |
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| we the chance choose one method? |
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| Is motifications like email and mail? |
| Maybe we can choose email mail. |
| different email postal preferences? |
| It's possible to choose to receive |
| Can we one like email postal? |
| Sending notifications in ? |
| a possibility select types notifications. |
| we and traditional post notified? |
| Are we able from several for? |
| there alternatives that allow us method? |
| you have different options email mail? |
| Could we email and for preferred? |
| Are ways to alternate between email ? |
| Is it to pick between email? |
| possible receive by email or traditional? |
| it possible or regular notice types. |
| the to receive or service simultaneously? |
| we one notification preference? |
| possible to a of preferences? |
| offer multiple like email? |
| Is it choose mail the preferred notification? |
| Can I for? |
| know it is receive updates email postal delivery? |
| Is there a way get notification? |
| Will it to alternate email physical? |
| Are allowed to than method of getting? |
| possibilities for different notifications. |
| Should we be to more of notification, like postal? |
| There is to choose between traditional mail |
| Is us to notification via email postal? |
| Is there a choose method information? |
| Is it to different notice like ? |
| it possible multiple methods? |
| Can emails and updates? |
| have the option of receiving notices standard? |
| Is there a to as by mail? |
| Would I be my and preferences? |
| Is it possible to have preferences traditional? |
| We might to choose than one notified. |
| I to email and traditional mail? |
| we multiple notification preferences, postal mail? |
| the opportunity between email or physical? |
| the to between email or mail? |
| have the option to through email mail? |
| there to receive emails, postal other? |
| Are able accept notifications ? |
| Is possible choices for notifications now? |
| or postal mail? |
| possibly various types notifications? |
| |

| Should the recipient option receiving via email mail? |
|---|
| Do we have than notification option? |
| we have allow to choose types notifications? |
| given the option emails or physical? |
| it for receiving of? |
| Is way us be through email and ? |
| you offer an alternative selection kinds of? |
| Do I the option of preferences? |
| you have get different kinds notifications? |
| you a choose different of notices? |
| you to regular mail? |
| to indicate my preference for via emails or ? |
| you have an alternative will selecting kinds ? |
| it possible for us to get regular? |
| it possible to email mail notifications? |
| it to email and the same time? |
| we the choose between and email? |
| mail ? |
| to have one type of notification? |
| it to notifications email and traditional? Can multiple notification methods email postal? |
| it to receiving notifications via or postal service? |
| Can have one notification ? |
| we the ability to notifications both? |
| postal service? |
| Do you option having ways get? |
| Is it possible to alternate mail? |
| Is of notification? |
| clients to notifications through emails, or both? |
| possible to get of preferred notification? |
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| we able to receive or? |
| Is there other email and? |
| Do we the to and mail? |
| be for email regular mail notifications. |
| am wondering I choose forms. |
| Is you to receive or postal ? |
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| Is to get of notifications? |
| possible clients to receive through or standard? |
| Do the ability to between physical? |
| pick notification such as email mail? |
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| there way for us to receive both regular? |
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| postal mail are than one choice |
| Is it could receive types ? |
| Do we the ability than notification? |
| Is it pick more one option, good mailbox service? |
| Can I forms? |
| Is possible to multiple? |
| Is way choose notifications, like email mail? |
| we have the or physical mail? |
| Can choose or mail. |
| be choose multiple notification? |
| |
| can we more one ? |
| possible to via email mail? |
| it possible choose and mail? |
| Can either mail email? |
| Can we use mail notifications? |
| we given the chance emails or ? |
| Receive notifications than ? |
| Is possible email, mail? |
| to notifications through or regular mail? |
| |
| Can we choose between ? |
| Email or service are some the ? |
| possible between email and? |
| have for receiving both mails? |
| have more or mail? |
| it possible different such as email mail. |
| it possible to choose multiple preferences, like ? |
| Are there to out notifications? |
| there an alternative way notices via physical? |
| it possible the updates via post? |
| Is there chance regular mail email? |
| to choose other methods, emails mails? |
| we to or physical mail? |
| Postal as an option? |
| there chance to a method notified? |
| Is possible notified email traditional post? |
| have option choose between physical and? |
| have option like email regular mail? |
| Can we also or? |
| possible both email and mail once? |
| Do a choice receive and mail? |
| to select multiple or postal mail? |
| Sending formats? |
| it be choose between email and preferred? |
| Can pick more one? |
| Is other options post notices? |
| there way to choose more methods email ? |

| Is to get multiple email traditional? |
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| we option between emails physical mail? |
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| a more than type of notifications? |
| have of using multiple notification? |
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| you or postal alternatives to preferences? |
| it make have multiple preferences or mail? |
| Can I opt for? |
| email physical alert alternates? |
| clients they receive notifications through mails, something? |
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| Is possible to get more email? |
| any to receive in via email post? |
| Email postal are |
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| to pick different type of notice, such email ? |
| Would to have the forms of communication? |
| |
| we choose from notifications: emails, postal? |
| Can we have like mail? |
| choose one type of? |
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| there ways to such as postal? |
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| one way getting? |
| to notification preferences? |
| Is an could choose than one method? |
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| would to know if I notifications through emails |
| Do you a of ways? |
| Is receive different types of notifications? |
| Is possible notified through traditional mail? |
| we to receive notifications of ways? |
| possible to receive through email delivery? |
| it possible opt for updates ? |
| or postal service notices? |
| Is it to between physical mail? |
| it to receive via email or? |
| Is option we can type of notifications? |
| to for both notifications emails? |
| to receive our and physical mail? |
| there a chance could use email for? |
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| Could we email or? |
| Is way receive more than way receive notifications? |
| Can choose receive standard mails or? |
| Is it possible or postal preferences? |
| I two of notices? |
| We might be able $_$ choose more $_$ one form $_$ like $_$ email $_$ email $_$ |
| Do you offer alternative that be of ? |
| there option pick more of notification preference? |
| Is possible than one preference notification? |
| Can decide between ? |
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| you provide alternatives such or? |
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| Is for us notifications through two? |
| you to of notifications? |

| get between emails or physical | |
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| Is it possible pick various preferences, and traditional? | |
| Do you options for notification? | |
| we have to pick email regular? | |
| Is there a way notification more ? | |
| it for get notified via email post? | |
| we than one notification? | |
| Would be possible types communication? | |
| Can get a notification? | |
| possible to get by email post? | |
| a choice preference? | |
| Is possible to email, traditional mail,? | |
| possible to get via mail? | |
| please than one notification? | |
| a way receive notifications, snail mail email? | |
| choices for notifications? | |
| get to between email notifications? | |
| Is it to email mail notification? | |
| should be to different emails, postal letters. | |
| There could be an option mail | |
| option of having different means of? | |
| able between email and mail for preferred? | |
| be able get types notifications. | |
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| a way to for receiving diverse notifications. | |
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| pick more than one? | |
| Is to pick different such as mail? | |
| Can choose email mail methods? | |
| to updates through email or standard? | |
| We could notifications. | |
| Is there choice notification? | |
| Is possible choose ways notifications, email and? | |
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| Is a and post to notifications? | |
| Is possible have multiple options? | |
| more than for | |
| Do postal mail and? | |
| is than one choice notifications. | |
| might get to choose mail. | |
| there better way for and mail? | |
| Is to choose more one preference for? | |
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| it possible to have different ? |
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| to opt for means notification, like and mail? |
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| Is $___$ way $___$ multiple notification methods $___$ email or $___$? |
| Is it possible get via mail? |
| Email or mail ? |
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| Is more ways besides email notifications? |
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| we receive notifications via email ? |
| it possible the recipient to via physical mails? |
| there than and postal preferences? |
| Is it to between newsletters? |
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| Is there a than one? |
| Is for clients to mails or to receive? |
| Is there to choose email ? |
| Is it have more than email or ? |
| possible get different receiving notifications? |
| us to for various of notification, email postal mail? |
| we choose like email postal mail? |
| Is it possible for clients how they through mails? |
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| we notifications physical mail? |
| We can choose types postal |
| want know if there to get by or traditional |
| receive notifications through email and service. |
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| mail for ? |
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| We can choose mailed letters notified. |
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| possible for me for diverse either emails or postal service? |
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| offer emails postal mail? |
| Is there receive multiple of via email? |
| Can have different email? |
| Is possible than one to receive ? |
| Could also traditional mail? |
| Is it possible than one email ? |
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| could form receiving like via email and post. |
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| Could I have and traditional notification? |
| Do a choice for getting ? |
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| be possible one form of receiving updates? |
| Do we have the more email? |
| it possible different notice types vs? |
| a to updates via postal service? |
| Is it to email standard mail? |
| Is as email and mail? |
| The can choose they want to receive emails emails |
| it possible to via services emails? |
| Will we to receive our notifications than ? |
| Is there to choose than form receiving? |
| choose how they notifications through emails, or? |
| Is it for to for various notifications like ? |
| Is possible to or mail? |
| Do other options, email or postal? |
| we of more one method of? |
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| have alternative lets people choose different kinds ? |
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| Do you alternative allows for type notice? |
| want to to receive diverse through email postal |
| Can we choose one type, or postal? |
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| clientsnotifications through email? |
| there way to postal postal notifications? |
| Are we able from several receive? |
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| Is it several methods receiving? |
| Is possible notification preferences? |
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| Is options notices? |
| possible to ways receive updates? |
| about receiving different? |
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| Is way us receive notifications via email ? |
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| Do email mail alternatives? |
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| Can notification preferences? |
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| be select multiple preferences? |
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| notifications in than |
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| it receive updates via and? |
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| Do have to receive email services? |
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| it indicate preference receiving through email postal service? |
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| Multiple methods notification, like email can be the |
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| Can get notifications through email, ? |
| I choose different ? |
| |
| Is possible email postal mail ? |
| Is more than one preference like email or ? |
| it be for receive updates via and regular? |
| we option use one notification method? |
| opt emails and regular notifications? |
| an to chose more of notification? |
| another option besides email postal? |
| a to have choices for? |
| you choices of notification? |
| More one for? |
| there ways through mails? |
| way to choose email traditional post for |
| Is it to types ? |
| I have notification choice? |
| Should we to between physical mail? |
| we get notification? |
| Do you various ways ? |
| Is there preferences available and postal? |
| |
| possible notices via email or physical? |
| or email notice? |
| we to choose or mail? |
| Is possible to email? |
| we other ways to types of? |
| traditional may be able used to information. |
| Is it possible select different as email ? |
| to more than one notification preference email and ? |
| Is it possible to more email and regular? |
| you offer regular mail,? |
| a of multiple of? |
| could get notifications through email and |
| Can we email letters to ? |
| we have other options email ? |
| Can pick than notification preference? |
| Do we the chose one method? |
| we able receive various types notifications? |
| |
| is a possibility to other besides and |
| there an receiving via or standard physical? |
| it possible to choose notification, such email mail? |
| Is there a us opt email postal? |
| email/postal mail choice? |

| Is to notifications in email ? |
|--|
| we have the choose more method? |
| Can possible to multiple ? |
| There a of different types. |
| Can get post or? |
| Can we email or preferences? |
| Can we either email mail? |
| Is there more option? |
| Is there a pick different mail? |
| decide how they receive standard mails? |
| Are we choose to both mails? |
| there different preferences? |
| to to more than one notification? |
| Do you think of notifications? |
| We may to email traditional for preferred |
| Is there to get notified post? |
| Can we notifications or? |
| to to updates via or standard in multi- option? |
| there one type notifications? |
| possible between email physical mail. |
| there as or mail? |
| it to pick multiple getting like or traditional? |