[Demo] NLP Dataset for Customer Service Automation

Company Type	Smartphone Manufacturers
Inquiry Category	Order status and shipping updates
Inquiry Sub- Category	Wrong product received
Description	Customers receive the wrong model or variant of the smartphone they ordered, and contact support to initiate an exchange or return process and get the correct product.
Data Size	5,023 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\begin{tabular}{ll} Masked sample paraphrases of one "Smartphone Manufacturer" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$

do I		product?		
What	return _	faulty _	?	
to	return was			
	get back	something	I	?
How	return an	?		
You want to		for	produ	act?
Wrong	re	eturn		
How I h	oring back _		?	
How to get _		?		
can	return this	s	?	
Is there a	you	help	W	rong?
can	_ get a refui	nd	orde	er?
are		this v	vrong produ	ct?
bı	ring a n	nistake?		
	way	retu	rn the wrong	g product?
Need	inc	orrect item		
Product	can _	get	_ back?	
I 1	return	isn't th	ne correct _	·
Wrongly deli	vered,	initiat	e?	
would l	ike to a	·		
he	elp me	the?		
How I r	return	than _		it would be?
want _	a _	purchas	se.	
Is a way	y	else tl	nan	suppose be
How will	rid	in	correct	_?
Is	to	_ back the _	?	
I	someth	ing th	an I	it was?
What can		net	hack?	

I don't how a
there to return a?
it possible return something that I ?
I don't know get a
How Back Error?
How I bad purchase ?
How can this?
return I think was the right product.
How to back right?
me return an old ?
I want return faulty purchase, me?
Wrong assist?
Will be return the ?
the product?
back a ?
What do return the wrong?
a for a purchase?
How can items?
How a bad
Send mistake?
How will I be product?
delivered and how ?
How I supposed something other what ?
Need assistance mistake.
dump a purchase?
have incorrect item.
Give wrong
How do something else that don't the ?
returning flawed item unknown.
How to initiate
What can do back wrong ?
a product mistake?
Need help with
How return than seems to be?
How do I don't?
How a full refund bad purchase?
What does it to item?
you give me directions a?
I to return that the one.
I know how return something was
The way to?
How can back?
I get a refund for?
I have
return a purchase.
Need return
Is a way get return purchase?
I return something other I ?
you how a faulty purchase?
dogetsomething than I expected?

Can take item?
Where's for bad?
purchase, would?
to a worthless
How a a refund?
is process getting item back?
How I that I don't the product?
to a product correct.
How to send?
What you do there is is?
there way give back ?
How can I the correct item?
How do we is?
to to he wrong item.
Is correct to a ?
you me returning wrong?
a bad item.
back wrong purchase?
I don't know how return I didn't product.
return a mistake?
purchase please?
parentise pieuse the wrong product back?
do I back?
want to know the product.
Can assist in product?
How give back ?
I know return something that did think
you return products?
I get item?
I'm if return this
Need help error
Want to a malfunctioning?
how to a
faulty purchase?
How return that think was right?
Help returning
Can a way to faulty?
What do the wrong?
to a purchase.
to back this?
I do to back?
I a a bad purchase.
How we back?
I a item.
I to item.
How do back item flawed?
to give someone's ?
we return flawed?
Need to wrong?
Is way to rid faulty item?

	something other than I'm supposed to?
to re	eturn purchase?
How	possible to return ?
How	_ I get wrong ?
Help! Hov	w buy.
Need to _	flawed
	something ?
	I do a that the correct ?
	return that I get?
	purchase, kindly?
	supposed to return something buy?
	delivered return?
	I supposed to something didn't was ?
	toreturned
	a I don't was right?
	received,?
	purchase return?
	return a that don't think one?
	item?
	return wrong item?
	the wrong?
	that isn't the correct product?
	to return a purchase?
	that think was product?
	I do return incorrect ?
	error?
	nping faulty
	product be
	I rid bad ?
	the wrong
	the wrong I something other what is suppose to
	return an
	return something what is?
	return something that's?
	return something that s : nelp return ?
wro	
	how give a wrong ?
	I something think was right?
	incorrect
	_ I able this ?
	_ I a for mistake?
	a to return that isn't correct?
	return; was
	_ I product I not was the one?
	than what think it be?
	naser to return
	return incorrect?
	_ can it back?
	_ help me flawed purchase?

How I get back?
delivered, to get?
I return a ?
How return that isn't the ?
$___$ I $___$ something that I $___$ was $___$?
Wrong purchase,?
Want to get product?
a that is not right.
A Wrong be
you how it back?
How this returned?
return wrong product?
How my money back for purchase?
Can me to purchase?
I return something other what it supposed ?
return?
will I item
to returned.
How do back something purchase?
I return something than suppose to?
I return bad
do return things that what I'm ?
you send mistake?
can we back order?
can I refund on incorrect?
do something that is not be?
The to be
The needs to
I get this product ?
back wrong?
What is method ?
Is there a to get purchase?
How to aren't?
about this ?
a way to return I did ?
help in item.
to mistake?
can I a bad?
it send back the ?
How can a refund for ?
Someone returning error.
help coming the
wrong product will to
return incorrect item
Can get that ?
return purchase.
there a to something other than is suppose ?
to initiate return
you help the wrong? I return that is to ?
rreturn nem that is to (

I to the
needs to be
Can return incorrect?
How wrong item.
What is for returning?
it I return this item?
to a faulty buy.
How I something than what looking?
Product it back?
I return that think was right?
wrong had to
will we item?
How do get back that looking for?
The needs be back.
Where should I send my refund?
How return I buy?
that is not what I need?
You want purchase.
How do wrong order?
Wrong?
need returning a
Return?
What a product?
you with a faulty?
How to return?
can item be?
to is wrongly
I don't know how to return something
They to the
I do return that I buy?
return I didn't the correct one?
can to back the?
What do do else isn't the correct product?
How mistake back?
a flawed purchase.
you tell me the purchase?
Can what to do a faulty?
How return isn'tsupposed to?
some returning incorrect ?
a wrong item?
get it back?
Is to something that isn't product?
assistance in returning?
How can get a?
Incorrect be returned.
How is it item?
do I return something I was product?
Product mistake: can?
will I bring this me?
How do I that I not product?

do get something I was right?
You to an is
Can return ?
return was incorrect?
you me return item?
the wrong thing?
if I return the
I get back?
A wrong to be
How return that's?
product needs Returned.
do return something I didn't think ?
Return the?
Is there a to ?
you money back after a purchase?
to send back ?
How back mistake?
a refund for product?
a broken buy.
How send this ?
How back a?
Can take my ?
Return wrong you?
the wrong item?
How back the product?
There is a merchandise.
What do return goods?
procedure for returning item?
How can I think the correct product?
product to returned.
How will wrong back?
possible to return something ?
need to return something that to
assistance an?
How are able get a a?
a way this mistake?
get a on a bad?
I have a how return other than what it
Wrongly delivered to the?
I'd return a
get back a item?
send back mistake
How product mistake?
Do you how give wrong?
can give this?
Return wrong?
What we do to item flawed?
will I get back?
Is possible to item?
is possible to item.

else that isn't what I need?	
wish return something think was correct	
How are supposed return something that I'm	?
assistance with an?	
send the wrong purchase.	
to a product mistake?	
do dump faulty ?	
return a that incorrect?	
What do when a item?	
s it possible to?	
Can help item?	
help wrong product?	
to this back.	
Can you mistake?	
how return a wrong purchase?	
do something think wrong?	
you me how to purchase?	
need $___$ something that is $___$ looking $___$.	
/ou to wrong	
I return something that I ?	
Returning bad?	
some an item.	
Product can I ?	
have $___$ to $__$ the item.	
should return something I ?	
you a refund after bad?	
initiate been delivered wrong.	
Can send the ?	
How else I did think was the product	?
let me return purchase?	
How about purchase,?	
don't know to purchase.	
How about in item?	
itthewrong item?	
you me problematic purchase?	
How can I something I didn't ?	
the for this lousy stuff?	
back the wrong product?	
How to wrong?	
need know how to wrong	
to product.	
get back the?	
back?	
Can help return a purchase ?	
that are incorrect?	
Need to buy?	
to the wrong?	
do return something than is suppose ?	
How am return the?	
I back item?	

you help me return
return goods?
can get incorrect?
How do return is not what it ?
How return something that ?
How wrong item?
help returning
a for a item?
Is return something else is not correct?
The needs returning
Want mistake.
would this bad back.
like return flawed
How get item?
How have back?
a question about incorrect
I return item?
a faulty
Need a faulty?
Have an item.
to help return wrong product?
I return wrong?
I to an
What can I wrong?
is, I wrong item?
do you something I was?
Can back the ?
can something other suppose to be?
How send back?
want a faulty can you?
purchase,?
Product I back?
Are you to need wrong purchase?
I to item.
purchase and ?
Someone needs return
can return purchase?
How items?
I like product that isn't correct
to this bad
The wrong returned.
get full refund?
How can item back?
How do of something I was correct?
help me with the purchase?
about purchase return?
do I get something I didn't the?
return a different?
I return it?
A needs to

Exactly will I the?
send back
Is a refund?
How this wrong ?
Want to a
How do didn't buy?
How do I return that the?
How other than I suppose to?
to back incorrect ?
How do wrong?
How dump broken
I wrong item.
to waswrongly delivered.
possible to a faulty?
How to something a?
help Wrong purchase?
You me return a
you me to a faulty purchase?
Need wrong item.
Want a purchase perfect.
do I I didn't correct product?
I return bad?
What I do something was right?
a a faulty product.
Wrong to
wrong product to
do item didn't think was the correct?
do item didn't think was the correct? an error
do item didn't think was the correct?
do item didn't think was the correct? an error
do item didn't think was the correct? an error you have way to refund for purchase?
do item didn't think was the correct? an error you have way to refund for purchase? refund for isn't right?
do item didn't think was the correct? an error you have way to refund for purchase? refund for isn't right? do return not what think it is?
doitemdidn't think was the correct?an erroryou have way torefund forpurchase?refund forisn't right?doreturnnot whatthink it is? It'sto return
doitemdidn't think was the correct?an erroryou haveway torefund forpurchase?refund forisn't right?doreturnnot whatthink it is? It'sto returnreturningmistake.
doitemdidn't think was the correct?an erroryou have way to refund for purchase? refund for isn't right? do return not what think it is? It's to return returning mistake return something else is suppose be?
doitemdidn't think was the correct?an erroryou have way to refund for purchase? refund for isn't right? do return not what think it is? It's to return returning mistake return something else is suppose be? How something I didn't think?
doitemdidn't think was the correct?an erroryou have way to refund for purchase? refund for isn't right? do return not what think it is? It's to return returning mistake return something else is suppose be? How something I didn't think ? How else I did not believe was?
doitemdidn't think was the correct?an erroryou have way to refund for purchase? refund for isn't right? do return not what think it is? It's to return returning mistake return something else is suppose be? How something I didn't think? How else I did not believe was? the returning a item.
doitemdidn't think was the correct?an erroryou have way to refund for purchase? refund for isn't right? do return to return returning mistake return something else is suppose be? How something I didn't think? How else I did not believe was? the returning a item. How am return that didn't think was? How do I that? Where I send product to the?
doitemdidn't think was the correct?an erroryou have way to refund for purchase? refund for isn't right? do return not what think it is? It's to return returning mistake return something else is suppose be? How something I didn't think ? How else I did not believe was? the returning a item. How am return that didn't think was? How do I that ? Where I send product to the?
doitemdidn't think was the correct? an erroryou have way to refund for purchase? refund for isn't right? do return not what think it is? It's to return returning mistake return something else is suppose be? How something I didn't think? How else I did not believe was? the returning a item. How am return that didn't think was? How do I that? purchase,? do get back something I?

do return that the right?
is for returning a
I product ?
What way give the wrong buy?
Please help! How to
How get the product?
return the incorrect?
Need some item?
I incorrect goods?
return purchase
This bad I return?
Hold you how to had 2
Help! you how to bad?
I want to don't was correct product.
I have question to this product.
How something that is not looking for?
How product failure?
How to give back?
How product back?
How I return I did correct?
to the item.
about failed purchase?
there way return wrong?
to correct error?
Is possible to incorrect
to get wrong?
How I return than it suppose be?
What do this item?
To give wrong?
I return something didn't correct?
return that isn't correct?
How can a a bad?
What the give back the purchase?
How can return flawed?
you me to return a ?
How dump buy.
help a wrong purchase?
to return?
am I supposed return I?
get rid a purchase.
I how to item.
Can return item?
Wrongly delivered to?
Should get return product?
Help! a faulty
How I something that ?
way to give purchase?
do know can return wrong item.
to a faulty
Can me how a faulty back?

How an wrong?
I return that I'm looking for?
How something that's?
incorrect need
can this be ?
How to get?
How I return didn't think was?
I return I was ?
don't I can the item.
The should returned.
is for a flawed?
How do return that I did
Can the buy?
to a flawed
you me to return item?
How I merchandise?
Is a to this incorrect for ?
assistance the return item?
Need a item?
would wrong product?
return that's wrong?
How return incorrect?
I take product ?
Are to me return purchase?
I was could this item.
Can we item?
want a product isn't the right
How do return wasn't?
to that right?
wrong product.
Need help incorrect
give the wrong?
I need return
a wrong that needs returned?
How will I the ?
Could be returning
need for assistance an
Is there to back ?
please help!
to purchase was not
Need to error.
return wrong item?
Return?
How to error?
error, can get?
I return that buy?
Can tell me to a purchase ?
$\begin{tabular}{lllllllllllllllllllllllllllllllllll$
with returning product?
do I return something believe was?

can return wrong item.
What can I do ?
How I refund for purchase.
get a product mistake.
can back the wrong?
How wrong item?
We an item.
Can you aid product?
What the procedure item?
How incorrect item?
How get return a bad ?
that is not suppose to?
How will get this ?
help me return purchase?
How reverting faulty?
help an error.
Can bad returned?
Help! faulty buy.
Can I that isn't ?
$I \underline{\hspace{1cm}} I \underline{\hspace{1cm}} return \underline{\hspace{1cm}} item.$
Not the?
Is there I can send the refund?
bad item can?
How the wrong?
do to this flawed item?
How can return ?
assistance incorrect item
can return item.
can have item ?
can something else that buy?
to return wrong
I send the product to a
return something that I think right.
How can I something correct product.
the process a faulty?
A person an
to get a for
have about returning item.
I like the item
wrong product returned.
How do rid wrong?
Can you me a that isn't?
return a wrong?
Can of this bad?
How to item?
don't know to return did think was
return this ?
How I item?
What do do wrong?
Is there to return something other is is

_?

How can _	back _	?	
Help!	_ dump	purchase.	
I want to _	:	isn't	_ product.
to ge	et of a	?	
wron	g product	be	
	something	g wrong.	
to ge	et on	the	_?
do	get back	item?	•
People	to return	·	
	know how	return	other than it to be.
you _	with return	ing?	
	to in	itiate return.	
What can	do to	the	?
Want	refu	nd for a	?
	how to thi	is	
	what should I _	?	
	a way to return	something _	the?
Help!	dump a _	·	
	I something	ng didn't	t think right product?
there	e to r	eturn somethi	ing think was the
$___$ the $_$	product.		
There is $_$	to	p	product.
If you	bad	how can	_ get?
I have a _	tl	nis	
The proces	ss	flawed	_·
	buy?		
	do		
			's be?
	this		
			vas the?
	wro		
	with return		
			·•
	e for		?
	_ back		
	:: I it		
	us		-?
	a		
	return a		
	turn incor		
	faulty pur		
	g		
	ssible retu		
			: what?
	t a		6 16
			efund for bad?
	back		
	d return _		to be?
want	return	15 .	

Wrongly how?
How do something that I expected?
I return a product ?
can I get ?
Can we the?
send a item?
Assistance return incorrect
How do something don't think ?
can back something not buy?
Can I return?
How return that not it seems be?
assistance an item?
I purchase.
to get the faulty
How do I something to be?
back mistake?
a bad item?
send bad product?
How back the thing?
do I this ?
I a incorrect order?
my bad returned?
do get a purchase?
will bring this ?
What do I do to return isn't ?
How return item?
Mistaken?
I I didn't think the correct?
bring back something didn't?
How I return other expect?
something that isn't correct item?
Is to didn't buy?
How Return delivered
to a product?
to begin return?
issue: can it?
How do something than anticipated?
do to get item back?
can I didn't purchase?
Want exchange a
a to send back product?
How do back I don't is?
Can you give me way a ?
I to wrong
Is a way help ?
How to an item ?
need returning an
help returning wrong?
How to isn't?

do get a purchase?	
Can me to an?	
How do I return else correct?	
with returning an	
I get the wrong	
wanna flawed	
you able to help a?	
How can a for bad?	
Can help me return ?	
Return the Wrong ?	
can this be?	
can I it ?	
you how to something?	
to get a return?	
about returning purchase?	
How do is incorrect?	
back wrong buy?	
get back on my ?	
I this back?	
you money back on bad purchase?	
How a mistake?	
to get rid faulty	
How full refund for bad purchase?	
is the incorrect merchandise?	
can you to items?	
How to Return?	
How I return?	
Can you me to ?	
How I the ?	
can return that is what for?	
How return a?	
Is me return a purchase?	
get full for a bad purchase?	
I want return faulty can guide?	
Where do you for this?	
Wrong product	
How I take wrong?	
to incorrect?	
Can an incorrect product?	
help error	
to start wrongly	
can get return on bad?	
return the incorrect item?	
to send this ?	
you help return of ?	
will I wrong back?	
product needs to	
out bad buy.	
initiate return?	
$___ need ____ return something ____ I ____ think ____ the ____$	product.

How you mistake?
I need bad
Is return items?
I to return did not
How do back?
Product how to ?
you the return of wrong?
will item returned?
The wrong product
Need to return
do I item?
would wrong item?
you me a purchase?
It was wrong,?
do else what I'm looking for?
How get money back purchase?
How do bring back that product?
Possibly a
How will product that ?
Can you wrong?
returning a .
How return product?
What can do back purchase?
Product error can?
Is to send mistake?
get a refund an?
to a return was
Are you incorrect item?
I something than I it is?
How we return ?
How I return something else the correct ?
How you refund an order?
Is way to incorrect ?
it possible to item that ?
Make a wrong ?
do you back a ?
that possible to wrong?
that possible to wrong
to initiate been delivered
to initiate been delivered How get mistake?
to initiate been delivered How get mistake? the wrong purchase.
to initiate been delivered How get mistake? the wrong purchase. Is it to product?
to initiate been delivered How get mistake ? the wrong purchase. Is it to product? me know how to
to initiate been delivered How get mistake? the wrong purchase. Is it to product? me know how to can I return want?

this wrong product back.
can return product?
Do I return a purchase?
how to return item.
to return the
there a process item that flawed?
is to return flawed?
a flawed ?
What to bring item?
Can teach return a ?
possible for guide to a faulty purchase?
How supposed to return something other ?
can I get ?
How will return ?
I have incorrect should send for a?
How we wrong buy?
I'm how return something I
Need incorrect item?
the incorrect product?
Do you have way give back ?
How can I than suppose be?
Can take back ?
Help! How flawed
can I the refund for ?
How return bad purchases?
Is possible to flawed ?
Need returning item?
I have return
do a for an incorrect?
Wrongly how return
Can with a wrong?
needs to go
I to this wrong
do return item didn't ?
do I that not correct product?
to get rid of !
I want?
Wrong need
do wrong product back?
How get something other than think is?
How get goods?
I don't how something it is suppose be
How a be?
How do I that the correct product?
I wondering could this
How return I didn't was the product?
How incorrect product?
some help item.
Can the item?
like return purchase.

How do rid of that isn't the ?
like to return
Is this bad able ?
I can return the item?
to a buy.
How I back?
How return ?
You to ?
put bad back?
I return something that think ?
Need with returning incorrect?
do to return item?
I know bad item.
How return that suppose be?
else that isn't correct?
How else isn't correct?
How can I ?
do I that I believe right?
don't know to flawed
will return thing.
How do I product that ?
Can rid of item?
product error back
How I rid toxic?
do I get for purchase?
Is way return something isn't what I'm ?
How give incorrect?
the return was wrong
How returning ?
possible to return item?
help the error.
am to get product back?
How I back is not supposed ?
do something that think the correct thing?
do something that think the correct thing? we wrong purchase?
we wrong purchase?
we wrong purchase? What should we do ?
we wrong purchase? What should we do ? to the product?
we wrong purchase? What should we do ? to the product? Want to for faulty ?
we wrong purchase? What should we do ? to the product? Want to for faulty? to this bad item?
we wrong purchase? What should we do ? to the product? Want to for faulty? to this bad item? Can you ?
we wrong purchase? What should we do ? to the product? Want to for faulty? to this bad item? Can you ? How do I return what be?
we wrong purchase? What should we do ? to the product? Want to for faulty? to this bad item? Can you ? How do I return what be? How something isn't what I am ?
we wrong purchase? What should we do? to the product? Want to for faulty? to this bad item? Can you ? How do I return what be? How something isn't what I am ? I know to think was the correct
we wrong purchase? What should we do ? to the product? Want to for faulty ? to this bad item? Can you ? How do I return what be? How something isn't what I am ? I know to think was the correct to was delivered
we wrong purchase? What should we do? to the product? Want to for faulty? to this bad item? Can you ? How do I return what be? How something isn't what I am ? I know to think was the correct to was delivered to initiate delivered?
we wrong purchase? What should we do? to the product? Want to for faulty? to this bad item? Can you ? How do I return what be? How something isn't what I am ? I know to think was the correct to was delivered to initiate delivered? How do I return something product?
we wrong purchase? What should we do? to the product? Want to for faulty? to this bad item? Can you? How do I return what be? How something isn't what I am? I know to think was the correct to initiate delivered? How do I return something product? return wrong buy?

Product and how it
Is to return a?
How do I my for something ?
you to help returning ?
is the returning something that ?
correct wrong buy?
How I get ?
to return an
you to do with my faulty?
How back a product?
to incorrect product?
How incorrect item?
should I with a ?
How do I back think is?
I return anything isn't product?
Is it this flawed?
to product mistake?
I a faulty
do get return item?
How going this product?
to wrong item.
I to return the ?
the process for wrong item?
How things?
Can error reclaimed?
do I get back?
something that I do not is?
can I do item back?
recover product mistake?
What do give wrong buy?
How I supposed to other suppose to be?
can get a refund for ?
do something the correct product?
there a to incorrect?
I would like return
can you a purchase?
do give back wrong?
a wrong buy?
Wrongly how to?
How to send that ?
I a refund bad?
How I something what I?
Wrong product be
a bad buy.
to return the
can something that isn't what for?
do about a mistake?
a purchase that right.
I product that I think is one?
get refund for incorrect order?

How I the	item?			
is the	a item?			
what	the correct produ	ıct?		
was wondering t	o send	_ for	refund.	
to send	product?			
purchase,	us?			
Should you	a purchase	?		
What can	back a wrong	_?		
is a send b	ack a			
How	bad buy.			
I want to that	the			
How get a	for an?			
can we to return	·?			
Can me return a	purchase is	?		
Can you help	malfunctioning	_?		
Is to	that is not b	e?		
There question	where to send		a refund.	
How will I back	?			
How I return somethi	ng I no	ot	the right	?
Is there to return	n?			
to dispatch	mistake?			
Looking help	error.			