[Demo] NLP Dataset for Customer Service Automation

Company Type	Credit Card Companies
Inquiry Category	Customer loyalty programs and benefits
Inquiry Sub- Category	Lost or expired rewards
Description	Customers seek assistance in recovering lost or expired rewards points and understanding the process for extending the validity of their points or reinstating expired rewards.
Data Size	8,425 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Credit Card Company" customer inquiry. (Purchased data will not be masked.)

What.	the steps	in		that have beer	n or
	show me _				
	eps requ				
	ı me				
				rewards?	
	n you do to				
				trieving	
	out lost,			g	= ·
	to bac				
				oints	lost?
	we			Jints	1050:
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				_ points?	
				reward	_ ·
					_
				expired	?
				ished?	
				ire rewards?	
ac	tions	take	get the	that ex	xpired?
	of action _	bring		incentives?	
If	to get _	my	_ what _	should I?	
I need _	to	how _	get _	lost	
Can you	ı	retriev	e	points?	
How	I	those	th	nat vanished?	

How do get perks?
required to vanished points?
you know your lost or expired?
explain can get our award points?
How can I benefits?
How do I my ?
How reclaiming lost points?
Can you overview of process of ?
Is a comeback for forfeited rewards?
do get some the prize ?
should do in order to get ?
Recovering and expired the steps?
Are you the process of retrieving ?
want to know rewards points that have been lost
How do I?
Can tell me how to get ?
Points loss expiry ?
can get credits?
What should use my points?
can my reward again.
actions to redeem vanished
What process for getting expired?
should do get lost points?
you give of process of rewards?
I would like to know retrieving retrieving
Is possible to my missing reward?
I know the steps my back.
How do you how get back ?
How does rewards?
you lost credits?
I like to know how my missing
Is get points that might have been lost?
should be taken regain ?
can I get points?
Can for getting lost rewards?
Which to redeem reward?
What are to or reward points?
take to take back bonuses?
am searching process for retrieving or
can one return bonus?
What actions be the lost points?
What steps to get unused reward?
Do you get back our lost ?
I lapsed rewards points?
outline the process for expired rewards?
there a process to get rewards ?
Tell do have to to get points?
how get vanished loyalty
can we lost ?
What action be taken get lost ?

how get back points?
I vanished reward back?
What if I want get points?
How do I some points?
How reacquire rewards?
There to get expired
required reviving squandered incentives.
teach me steps for points?
taken to reward points?
Lost expired points can
to back privileges.
process of points that been lost or?
Measures that taken recover rewards.
Can explanation how retrieve lost reward?
to redemption of relapsed
Can show how reward ?
Can you me need do get back lost ?
process of retrieving reward
can and expired points?
Is process regaining rewards?
What can back my?
What is required to ?
tell to to get back the lost?
I wondering tell me to recover any rewards
you get back ?
Is there way to retrieve my ?
is there way to retrieve my
Is a process for lost 2
Is a process for lost?
rewards: how?
rewards: how? How get wasted reward?
rewards: how? How get wasted reward? get back points that expired or?
rewards: how? How get wasted reward? get back points that expired or? Mention how vanished
rewards: how? How get wasted reward? get back points that expired or? Mention how vanished Can you us how back our points??
rewards: how? How get wasted reward? get back points that expired or? Mention how vanished Can you us how back our points?? do recover reward?
rewards: how? How get wasted reward? get back points that expired or? Mention how vanished Can you us how back our points?? do recover reward? Is a to get or reward?
rewards: how? How get wasted reward? get back points that expired or? Mention how vanished Can you us how back our points?? do recover reward? Is a to get or reward? I want to know how get reward?
rewards: how? How get wasted reward? get back points that expired or? Mention how vanished Can you us how back our points?? do recover reward? Is a to get or reward? I want to know how get reward should be get misplaced points?
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rewards: how? How get wasted reward ? get back points that expired or ? Mention how vanished Can you us how back our points?? do recover reward ? Is a to get or reward ? I want to know how get reward should be get misplaced points? would it take rewards? I have question retrieving lost rewards.
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rewards: how? How get wasted reward? get back points that expired or? Mention how vanished Can you us how back our points?? do recover reward? Is a to get or reward? I want to know how get reward should be get misplaced points? would it take rewards? I have question retrieving lost rewards. Details reviving squandered incentives Did to get lost or bonuses? Do know what needed if ? Recover ? Tell me, what should be to ?
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sho	ould	to get unr	edeemed a	and	points?
wa	nt kno	w the steps _	get	expired _	·
	are	recover	lost	points?	
					s effectively?
		lost			-
					ıg
					ng rewards?
		out pro			
		learn pro			
					·:
		get bad			
		e			
		unused			
		the expire			
		s to bac		t	lost?
		ost bac			
	reco	vering expell	led v	anished	_ credits?
What can	ı	regain	bene	fit?	
How do	recove	r		points?	
	reco	over lapsed _	was re	quested.	
How	_ you	back wasted		?	
	_ want to r	eturn	reward	ls points, wh	at I?
are		retrieving	bonuse	s.	
	_ the cours	e action	that	back lapsed	?
The tech	niques	retrieving _	bonuse	es	
		re			-
		expired or _		rds?	
					lost points.
		for			
		steps re			rewards.
		sing reward p			
				•	
		back lost		m oimto?	
		la		pomis?	
		nts	_		
		missing _			
		expi			
					1
	get	back lost	_ benefits'	?	
What ste	ps	recov	er ar	nd expired re	wards?
the	re needed _	to v	anished _	?	
How can	·	reward	benefits _	?	
	should	take to	my	_ points bac	k?
is _	to	expired	_ points.		
Can you		of	rewa	rd points?	
		reward		_	
				my no	ints?
		lost poi			
		103t poi s taken		roward r	nointe?
	sieb	o mren	TOCOAGI -	reward b	

Means _	vanished perks credits?
	redeem expired?
How can	I vanished?
	easures do we need to?
	to get that may have lost.
	be done to get the benefit
	s ?
	to do my lost/expired rewards?
	ould do to get the that ?
	_ I rewards that expired got lost?
	is a question.
	tell me the process expiring?
	points?
	explain how we can get awards?
I want to	expired rewards.
will	get my points?
can	I get or expired?
do :	I get expired?
	possible to get reward
	if you tell me how to lost points.
How	_ a loyalty?
	you back the prizes?
How	my perks done?
	steps recover rewards points?
	loyalty credits
	to back my ?
	back missing points?
	_ should be taken to points back?
	redeem vanished points
	get ?
	get; ould done missed benefit?
	tell how we'll back our award?
	expired I do it?
	re any recovering lost expired points?
	to to get my expired back.
	that must taken in recover forfeited
	asures be taken redeem rewards
	_ used to rewards points.
you	to tell us we might get ?
Can you	tell me for points?
	you get back rewards?
How	_ I go rewards?
Can I	my credit card rewards?
	people recover?
	asures to expired rewards?
	details concerning reviving squandered
	about the process retrieving expired
	re a way to get redemption?
	ould be to back proper ?
wot	ald like to how to points.

is process to have been lost.
The expired rewards points considered.
What steps to get my points?
should one regain lost bonus points?
Explain how perk back
you me recover rewards points?
How get loyalty
are that can taken recover rewards.
steps lapsed reward points.
Recovering lost points
should be to the points?
you tell the process of?
How get my expiredreward ?
Can do to recover lost rewards?
out to regain bonuses.
The to vanished points.
What can do get reward points?
are procedures for rewards
What done bring back benefit?
How back forgotten prizes?
like know the taking expired or rewards points.
How can back?
to know get back rewards that lost.
I my reward benefits?
I would to know how to my or or
There procedures expired points.
have do to get my points?
have do to get my points? How points retrieved?
have do to get my points? How points retrieved? What actions vanished points?
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How v	ve get back?
How	get lost rewards to be?
the	required reward points?
1	ike to how to rewards points that lost.
How	those rewards points?
How y	ou get back?
	back points?
action	s to get reward?
I want to kr	ow how to my rewards points
What	should get my reward back?
Can you	an overview to lost ?
Is a w	ay get points expired?
Tell w	hat needs to be done points.
is	to get points.
How can _	your and expired?
Is	returning expired lost reward points?
steps	regaining lapsed?
	do regain lost bonus?
What	steps should be recover reward points?
How I	back my ?
	for expired or ?
can I	inderstand the reward points?
	ll what I to rewards?
	e the process rewards?
How to	
	recover gone rewards?
	t/expired rewards a
	be taken to regain lost
	any steps to recover gone?
	my reward perks?
	ret lost?
	redeem rewards?
	lost or expired?
	my missing reward?
	actions that should be to benefit?
	back reward?
	procedures get rewards points.
	expired rewards?
	be to benefit?
	o to return expired reward points.
	necessary recover reward points?
	I can back my expired
	reward?
	to regain my expired?
	to regain my expired points?
	rpired of? reclaiming rewards?
	rectaining rewards? actions required redeem reward?
	do to get lost reward?
	do to get lost reward ? expired ?
can i	OAPHOU

Is there way get lapsed rewards?
Can lost reward benefits?
get back rewards?
should get the points?
I need to the or expired
it possible describe the process rewards?
There are to rewards
I want know to lapsed missing points
you know how back vanished points?
What do think get back bonus points?
a forfeited or rewards points.
What should take get back reward?
should to redeem rewards?
do I my points ?
How do expired?
What the steps to ?
do I do to get back?
do I do to get back? should taken to regain lost points?
How I my reward ?
steps regaining lapsed reward?
Is there process get rewards?
How lost prizes back?
I know get lapsed reward points.
Can you how to get get back expired reward 2
actions should get back expired reward?
retrieve my rewards?
What to done lost points?
Required redeem the ?
How get back reward?
Any steps taken to?
you me some how to get rewards?
that must be taken in rewards.
rewards points to
measures we redeem rewards?
I back expired reward?
the to recovery lost ?
you that have expired or been?
are steps lapsed points.
Considering to points.
What vanished reward points?
lost/expired requires are required
procedures should I follow get my points?
you how retrieve loyalty?
can I retrieve rewards that ?
Do know back my lost rewards?
How will our points?
How I get reward ?
tell the process of or lost?
What do I do to get ?
What the to get rewards points back?

to lost expired?
Details incentives sought.
How the reward points?
What should I back lost ?
to use vanished ?
can I get back?
do you lost rewards ?
you my reward points?
recover rewards that have lost or?
understand how get reward points back.
The process reclaiming points is unclear.
does the process for recovering work?
do or expired points?
teach us steps gone rewards?
I back my reward?
Is there way disappeared award points?
Are you can get back our points?
the for reclaiming or lost clear?
How get those points vanished?
there information how my or missing points? Does anyone to lapsed points?
you me how my lost rewards?
you into now inty lost rewards:
can you get lapsed ?
how to get my lapsed reward?
How I recover ?
you describe lost points?
there to retrieving points?
What are the are taken rewards ?
is process for lost expired rewards
to get back award points?
tell the of retrieving lost reward?
How back reward points?
get back the prize?
to know process for reclaimed lost points.
actions to back points?
should the rewards expired or lost?
it to outline process reward points?
any process get lapsed reward?
points can be
procedures should I if want to get ?
What course action back? Can let know we get our points?
understand how to get back expired
What are get back my ?
can done regain points?
tell how to get lost rewards?
they get reward privileges?
You can reward
regain rewards?

What should I get the?
can locate expired rewards?
how to get expiring?
follow to points back?
measures used redeem rewards?
What steps take to get points ?
steps for reward points.
we get the rewards ?
How do credits?
How do recover ?
how to regain
How one loyalty credits?
What do to get the rewards ?
Information concerning incentives
be to back benefit points?
Can explain to back reward?
the necessary lost/expired rewards?
How are points are or expired?
There are procedures expired rewards points.
may have been or?
I recover points?
like to how get rewards that were expired.
you lost or rewards
How do back ?
the steps I to to my perks ?
Discover what actions be taken be taken
How to return?
to know how my lapsed or reward
What do to lost and points?
Can you give instructions to get ?
you tell to get my lost ?
should to back some of the points ?
What to get points that expired?
Is there to to young state expired:
What do I get my rewards?
are steps return
What should I take to ?
How can I that lost?
to get rewards?
I would to know how my lapsed points.
lost points some
you back the?
What my lost/expired rewards?
What should follow when expired?
want get expired rewards points, should do?
recover reward privileges?
Can voided reward?
can get back points?
How you recover ?
Which do to redeem ?

Is there way return lost rewards?
How can my lost rewards?
How should my points?
can recover lost or ?
How rescue rewards?
do back lost expired rewards?
steps in recovering or expired points?
you how get our old award?
can I get lost benefits?
can we lost points?
How can I out or lost points?
Can you me process lost reward?
I regain points?
Recovering reward number steps.
What should take to back points ?
about rescue?
can I my benefits?
There are measures that need rewards.
I an of get expired reward points.
Should I procedures my back?
Which should be expired?
Can you me about the lost reward?
can person retrieve expired rewards ?
How rewards points back?
What I take the expired points?
back LOST reward points?
If I recover lapsed procedures should I?
taken to redeem expired
procedures should I follow get my ?
Which use to expired?
If my rewards should I follow?
to how get any rewards may been lost.
can reward points back?
are steps taken points?
steps you to recover lost ?
can rewards points?
How lost/expired rewards?
to to could get back lost award points?
want to recover my should I follow?
take to redeem expired points?
get back rewards that ?
Do you know points?
How vanished privileges?
How do back rewards ?
I would like how to get reward that lost.
Can get vanished ?
What I do I retrieve lapsed rewards ?
how get points
There is process recovering or rewards How back or bonuses?
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How points?	
The process rewards?	
steps to back my lost/ rewards?	
Can you to get our award?	
can get those rewards?	
Is a process recovering ?	
someone rescue rewards?	
can my lost or rewards?	
Can tell us about the rewards?	
Can I my lost rewards?	
process get lost rewards?	
can back the award points lost?	
Can I ask how my expired missing ?	
like know process of lost or	
you tell about the for rewards?	
get my rewards ?	
Recovering rewards points steps.	
Can explain how to my points ?	
s a process get ?	
want to get rewards should I follow?	
to get back lost rewards ?	
s possible outline process of rewards?	
s there a for rewards ?	
What do I do rewards points that ?	
Can us how get back award?	
you us to get our vanished?	
Can the of returning expired?	
Should I follow I get points back?	
want to get back points may have been	·
know the for expired rewards points.	
action redeem vanished ?	
a to recover my or expired credit ?	
What follow to get reward?	
can the lost rewards points?	
to get returned?	
to get retarked do you process of rewards?	
steps must be back reward points?	
how can return credits.	
Can ask how to lapsed points?	
do get reward privileges?	
there to back lost?	
would to know how to points.	
measures should expired rewards?	
was if could how recover or expired po	ints.
to know how to expired or	
requires steps.	
expired points be regained.	
are steps to	
you to expired reward points back?	

How forfeited credits?
How to have expired?
Procedures to points
Do you have recovering expiring rewards?
Required vanished reward points?
can lost be?
certain measures need to recovering forfeited rewards.
How you regain?
How get lost/expired rewards?
there process reward points back?
can I lost expired?
Explain to bring loyalty
process for coming points?
can get back missed ?
for returning expired rewards?
How you the expired rewards?
Is there way get that may been lost expired?
measures do to to redeem expired?
redeem vanished reward?
the recover lost rewards points?
How I voided reward?
If I to my rewards what do?
my rewards steps.
What you do to back lost ?
to do to the lost points
How I rewards?
I get how get reward back?
would like know how to retrieve lapsed missing
What should my lost expired card rewards?
I want do to regain lost bonus
Can tell might get back lost ?
Can explain we could our points?
How return bonuses?
recover forfeited loyalty
Are there lost or rewards?
retrieve lapsed rewards points?
What do to get back ?
there process for return ?
Is a for retrieving ?
deleted loyalty credits?
to process for getting expired rewards.
Is a returning or rewards?
What the required redeem vanished reward?
How lost expired bonuses?
do you points?
recover my lost/expired rewards?
How do my lost credit card ?
I do to retrieve rewards points?
The details reviving squandered
the required steps my lost/ rewards?

can get back my ?
you vanished privileges?
Is to get lost expired back?
we vanished privileges?
Can you what to get back our award?
is a for return points.
teach for regaining rewards?
do I expired points?
do you get ?
Please I can get perk
you an explanation about retrieve points?
find rewards points.
How we get lost ?
you show retrieve lost reward?
What steps to taken to ?
The to expired need to considered.
reclaiming expired steps should ?
Can you tell how get back lost?
How able to perks back?
How should recover ?
do you my expired ?
How I points?
What steps should I unused points?
How I get rewards?
I follow to get lapsed points?
a process for reclaiming rewards Points?
rewards points or expired get back?
How the lost back?
What need do to lost/expired rewards?
about rewards?
there a or lost rewardspoints?
Please tell me to rewards.
Howabout rescue ?
I do get back rewards or were ?
Is it the back expired or rewards points?
an idea process of reclaiming expired ?
returning reward happen?
How lost?
What take to rewards?
Tell me what you can bonus
the procedure recovering lost expired points?
should taken to gain lost benefit?
it to detail the process lost ?
How get lapsed rewards ?
What steps take rewards?
Can you how reward points back?
I want how get back any points lost
do get back rewards?
way to get my lost benefits?
Can you the recovering rewards points?

How can get reward?
do rewards points?
There are rewards.
recover expelled or vanished ?
How vanished reward?
details required reviving were
What measures should take to expired?
I want to rewards points, should follow?
me can recover my lost rewards?
measures to take redeem ?
you idea of how lost reward?
How get rewards points?
What process recovering rewards?
for grabbing expired rewards
Tell what get back your bonus
How to back?
you tell get backlost rewards?
lost/expired are
How lost/expiredrewards?
procedures retrieve rewards
out how regain bonuses?
can back lost ?
required for the incentives.
How can get bonuses?
What do to my reward points?
do to do get back unredeemed, reward?
Is process to or expired points?
do you points were voided?
How you get points?
get lost points?
get lost back?
What steps are taken or expired?
can your and expired points?
Is any process back points?
do I points?
There is back points.
How we reward privileges?
retrieve lost points?
How do rewards?
What do expired or rewards points?
Explain how can credits.
need how recover rewards.
possible to give outline of the reclaiming?
I the of retrieving lost or
Do a process for expired lost?
What be get benefit back?
procedures follow to back rewards?
to back reward?
Recovering reward require
I back my privileges?

How to get?
Which actions taken to benefit?
There to reward points.
What the process of points have?
How return expired rewards?
are able to points?
How do voided reward?
I get points?
The steps recover benefits are
If too trouble, can you tell lost rewards?
I would know the for expired
there outline the reclaiming expired rewards?
How can I points?
Can tell me how to rewards?
What should to get unused back?
like to know how to get back
you us the process retrieving lost ?
I get back ?
Is a process for forfeited points?
How recover my?
Want to recover expired?
Can you of the of expired?
What in order to get lapsed?
Lostrewards points
Is a to or missing reward?
me how to recover ?
What to take to back lost reward?
have a about process for lost expired
can get back?
actions get reward points?
loss or the can
Do know get back the ?
How about a?
What the procedure voided points?
should I back lost points?
Can you an how to recover or ?
vanished loyalty credits.
a process back points have expired?
can get those lost?
Is there a get back were?
There steps that must taken rewards.
It recover forfeited loyalty
do my old reward ?
I need to my reward back.
There steps that need taken benefits.
you teach me recover rewards?
the to recover that have been?
to back rewards?
recover or lost?
Recovering reward of steps.

you tell me I lost or rewards?
I want to for expired
How get the ?
there get back your rewards?
What I to get points?
retrieve points have expired?
How credits back
want know how to get back any points
What do if I get rewards points?
it possible the process lost points?
do you outline process expired lost rewards?
can back reward points that have lost?
I to know steps when bonuses.
How do rewards?
be to redeem rewards.
Can explain to can get vanished points?
steps should I order reward points back?
should be done some lost points?
Can you give description of regaining?
What process of points?
can I that I?
There steps must be taken reward
are the my lost/expired rewards?
can I vanished ?
take back rewards?
How can those?
possible to reward privileges?
should I do back rewards points that ?
can lost credits?
would like to recover missing points effectively.
it possible get rewards points?
do back voided?
Can you reclaiming expiring?
How do or back?
are the taken lost and rewards ?
want to my lapsed and missing reward
Is there to get my lapsed ?
don't know for lost expired rewards.
Recovering points several
What the of lost expired ?
there for repatriating expiring ?
tell me to retrieve or lost?
How prizes?
is a to get
can lost rewards?
steps used to recover
wantpoints that maybeen lost or expired.
There steps that for regaining lapsed
Can me to get back our? to know process for reclaiming expired lost points.
to know process for rectaining expired tost points.

can we get rewards points?
I do to get back expired ?
you retrieve lost bonuses?
you tell about the process expired rewards?
How vanished reward
to reward privileges?
you the of recovering expired?
should do unredeemed, reward points?
Is a lost or expired rewards?
Can get back ?
do you reward ?
What be recover rewards?
There is a the of
I to know to lapsed or
reward points requires
What should to my expired reward ?
I get lost points?
How do you attempt ?
Which one take rewards?
How I get ?
I want to know get my back.
it possible explain the for reclaiming expired ?
I'd know how to retrieve my reward
you regain lost expired?
can I points?
I know the process for or points.
The process lost points?
requires some steps.
the returned?
for retrieving rewards
like how get rewards points that have been
is get back rewards have been or expired.
What the get points?
are the steps and expired rewards?
Which measures is expired?
needs to be to bonus points?
Is there a lost expired rewards ?
can your voided points?
i get back ?
rget back : can be regained.
Recovering my lost or expired?
Is way to expired or lost ?
What needed to recover that been? tell how recover lost or points.
What the needed to points?
How get missing points? are steps in lost reward?
How do you loyalty?
should to get expired reward points?

would know how to recover missing re	wards.
I procedures my lapsed?	
How points returned?	
steps involved in have been or ex	pired.
rewards: How?	
Was there forfeited or lost rewards?	
are steps to back ?	
What I to get points back?	
Can tell me steps return expired ?	
How are the recover ?	
Which take taking back expired?	
What process recovering points have been _	?
How I or reward points?	
How do you credits?	
How to vanished	
The in lost rewards unknown.	
Can the process recovering lost points?	
How get lost rewards?	
How you back rewards have lost?	
Find actions need when redemption slips.	
can get back deals?	
I regain my expired points?	
to expired are considered.	
How you the or points?	
How get my?	
Is a to return or points?	
is a process for returning lost	
Explain get loyalty	
How do expired bonuses?	
I find lost or ?	
Isvoided reward incentives back?	
What I get reward points back?	
a person recover credits?	
How you get back ?	
do to get lapsed reward?	
you tell process of lost rewards points?	1
Is there way recover ?	
What is used lost ?	
How should expired or got?	
it's not much trouble, tell me to get	?
are to rewards points or expired?	
you give explanation to recover lost expired	
should I take to rewards that expired	
the that should be taken recover points	3?
you deal expired or rewards?	
how to get forgotten?	
steps take to bonuses?	
I points back?	
you me steps for rewards?	
steps taken to rewards points that ?	

Can teach me to gone rewards?
can to redeem rewards?
are to recover rewards?
How do I my?
have to be taken to rewards?
possible to get back points?
should I follow my expired rewards?
What to get back my lapsed ?
does getting reward points?
I to how to lost or expired
Is a process lost rewards points?
How do back lapsed ?
to how we can get points.
are steps are taken to rewards?
What are to get have been lost?
can to redeem expired ?
you of the ofexpired rewards?
give about to recover lost rewards?
does it to loyalty?
the procedure for loyalty?
process retrieving lost points.
are the steps taken when or?
How unredeemed, reward ?
the involved in recovering lost expired?
unredeemed, expired points back?
there process to lost ?
do I do get bonus points?
lost rewards be reclaimed?
Recovering lost reward
about taking back ?
What should my rewards points got?
or expired rewards?
How can those rewards disappeared?
explain how to get back expired rewards?
To redeem?
Way of credits?
What loyalty involve?
How get back points that or ?
How do go loyalty?
you able me how to rewards?
want know how to get points may expired.
do you and recover ?
Recovering forfeited one does.
to expired points
What should to my?
Can an of how reward points?
there way get back rewards may have been?
get back the?
Is there recover rewards have lost?
need be taken to points?

there a process for recovering or
Is it to process reclaimed or lost ?
explanation of the process reclaiming expiring?
my rewards required ?
Can you me steps to get ?
to vanished loyalty?
How be recovered if have lost or?
steps get points ?
should I my lost or credit card ?
I how to back some rewards that may
Are able explain could lost award points?
I would to know to regain missing
you I to do get back lost ?
How to back rewards?
How to vanished ?
don't how to get back points may expired.
is process lost rewards
Can about the of recovering points?
I'd like how or lost points.
Can tell me the process rewards?
I need to back expired rewards.