## [Demo] NLP Dataset for Customer Service Automation

Company Type	Online Electronics and Technology Retailers
Inquiry Category	Customer feedback and complaints
Inquiry Sub- Category	Shipping issues
Description	Customers report issues with the shipping process such as missing packages, incorrect or damaged items received, or tracking information not updating, seeking assistance in resolving these problems.
Data Size	5,326 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\label{lem:masked_sample} \mbox{Masked sample paraphrases of one "Online Electronics and Technology Retailer" customer inquiry. (Purchased data will not be masked.)}$ 

	item	wha	should I?	
		possible that _	faulty, nov	v′
Ι	_ dan	nage and	do i	t?
	shoul	id I	damaged prope	erty?
Solut	ions _		was harmed.	
Му_	is	ruined,	?	
Ι	_ som	ie damage	should	?
	to rej	pair my	?	
How		my _	item?	
	can y	ou b	ad?	
	My_	is		
	broke	en, now?		
What	shou	ld do	?	
	can _	done	broken!	
	bad _	what	solution?	
What	shou	ld I with _	?	
Prod	uct ha	ıs		
	to do	with	item.	
My_				
		for thing?		
		situation with o	lamaged?	
What	is	d	amaged?	
My it	em _	been		
	are _	to	the damage	?
What	;	a da	amaged?	
		when the	is?	
		a broken	help?	
	is a _	here?		

is my damaged goods?
There an item deficient, ?
What happening broken?
need assistance; thing ruined.
This item,?
damaged steps?
to my?
I I after damage?
seek there is damage
device broke.
Issue with what ?
What do do about ?
ruined I need
solutions?
Need thing breaking.
Product is ruined
Damage has present and
Where start? product's
a be treated?
to when the item ?
I need handle item.
damaged
Should I my?
How handle?
My is ruined I?
Please thing; it's
My device solution?
Damage is ask for
I ruined.
I have a
was ruined,
needed as product
next about faulty?
Product damaged;
product faulty, what's?
to my item?
Was my item?
what should I?
is object steps?
Please is malfunctioning.
stuff, next?
It was item,?
my broken
to sort the?
Product badly
Something now?
Where start, ruined?
item is what I?
situation now, something?
Next that item?

Need	my thing?
What	do to ?
How	with broken?
Product _	ruined
What	with goods.
	item damage?
	was what?
	if a for thing.
	help with item?
	ce broke:?
	object?
	uct broken, to?
The	wrecked and ?
	after damaged object?
The	problematic, what?
got v	vrecked,?
happ	ened? thing?
Need	thing ruined.
Next	after?
stuff	ruined, I fix now?
stuff	is tips?
What	_ be done?
Do h	ave broken!
Something	g damage; should ?
	I do my is?
	item got
	item wrecked.
Next	wounded?
Product is	advice.
I a th	ning help.
	ed for
	I need
	start, my!
	needs guidance
	ened thing!
	ruined.
	about damaged item?
	thing broke.
	a damaged item?
	w, is?
My is	
	to do
	lld is?
	been now what?
	item was
	on item?
	ic what's?
	a item that what?
	what?
му h	as ruined way.

How	to	the	?	
	pr	oduct? Rec	ommendations?	
	is dama	ged	next?	
			 my damaged	?
		equipme		
			thing been	
		ase!		
			eps dama	aged item?
		110110 000		.gou 1001111
			 broken item	
		brol		
			some damage.	
			_ do with a	—- <b>'</b>
			my?	
		_ gear		
			damage present	•
		for	?	
		fixes?		
	was	nex	t move	
		e		
	iss	sue with a _	?	
What	;	broken	?	
Ther	e s	ome v	vhat I?	
	exists $\_$	I need	·	
	please,	item		
	a ı	ruined	_ and need	
	next	this	_ item?	
Sugg	estions o	on to	with	?
		here, he	elp?	
I		the da	mage	
This	is ł	oroken	?	
Next	steps for	r item	n?	
	are	_ steps	stuff?	
	da	maged iter	n?	
	broke _	now	?	
			at messed up	; any?
			ı?	
What	is	a	?	
		m harmed.		
			?	
			product's ruined	
		ttered good		
		_ the		
		recked,		
		of the		
	em		·	
			been ruir	ned.
			stuff?	
			stuff: amaged,	WA 2
				_ we:
		some gi	ilualic <del>e</del>	

Fix	stuff	wrecked?	
should _	do with	that	broken?
is	broken		
to hand	le th	ning?	
happens	s if v	wrecked?	
	so wha		
Next	stuff?		
Yes,			
an			
I have	that		
		damaged	_?
	done with a		
	for?		
Help!			
		dama	ged ?
	een		<u> </u>
	that is		
	is		
		d to start?	
	/ has		
	a da		
What		g <b>F</b>	
	was harmed	1!	
		my	?
	but		·
		e required	
	S =		
		so do need	?
	damaged, next		··
	destroyed; 1		
	r the damaged		
	for		
	broken _		
	thing l		
Product			
		>	
	fault		
	I nee		
		to my stuff	2
	a broken?		•
	ed st		
	damaged		
	damaged [ My		
should h		rumea.	
		v+2	
	recked,ne		to 2
		et	to?
	product?	nnodu ata	
	oout		
	nandle · · ·		
th	is item	done?	

item damaged and ?
should we something broke?
My was ruined ?
Help! thing break.
Got to repair damaged?
Damageed item,?
Now what be about faulty?
with a wrecked product?
My product where begin?
for this item?
start? my ruined
The product was
to do a damaged?
Next steps is?
solutions, harmed.
begin? My wrecked.
damaged object?
Was wrecked,?
is object.
Help!?
How I broken?
what now?
There something what?
now? Something what?
is damaged?
The item
How do proceed?
what should it?
This item.
about damaged?
Is there steps stuff?
handle broken item
What's now,?
move for damaged goods?
I care broken item?
happens to the ?
This is now?
I advice.
ruined need help?
Do have damaged piece?
My is
After damage an item, ?
Help! I thing
to with what should?
move product been wrecked.
My product been ruined, ?
I a damaged.
know wrecked, now?
Damage I need
broken, what?

What _	do _	i	tem?	
		done now that	thing	?
Му	]	oroken!		
What s	hould	with	product	?
		item?		
		damage prese	ent.	
How to	)	ite	em?	
		n her		
The		up, so	olution?	
	proc	eed a	item?	
Help?		is		
a		messed up; _	fix?	
		broken.		
	harr	ned and sol	utions.	
		a flawed produ	ct?	
is	needed	thing		
Proble	m? My _	·		
Му	fell	?		
We		what next?		
r	uined	guidance.		
		should be fixed	?	
It's a _		_•		
		now what?		
Next _		something	_?	
I	tha	t?		
Sugges	stions	mangled	i?	
Next _	if	have	?	
Damag	e presen	t seel	k	
Fix a _		?		
fo	or s	olution to	damaged	_?
	advi	ce because of	prese	ent.
n	ny stuff _			
What is	s ne	ext with	?	
Damag	eed	steps?		
Next _	for _	was	?	
I	got	wrecked,	?	
	begi	n, my wrec	ked?	
How _		after brok	en	
Α	item?_	?		
	deal	with dama	ge?	
		to do with		
		awed,		
		steps afte		e?
		about dar		
		need guidance.		
		?		
		should	?	
		with thing		
		VIOII V		
		···		

should happen with?
ruined, where start?
Advice needed a
Is item, what?
This harmed.
is my next damaged?
thing messed up, ?
please, harmed
The item wrecked,?
to fix destroyed product?
item now what?
solutions? has been
Next for damage ?
My has ruined needs?
It!
What I with the item
Problem: Got ?
should item handled?
have thing that What ?
It broke,!
Help needed belonging.
fix my now?
My thing should do?
help with thing?
product ruined
Product guidance.
this broken item?
Help!!
is a here.
There's and I?
That is damaged?
is in shape.
sin shape ruined solutions
The item next?
thing broken!
now, something?
to the damaged?
an that's broken.
The was next?
A going?
What next a?
ruined, next move.
broke! next?
I with my damaged?
steps, damaged!
thing messed should do
I don't broken item.
What next faulty?
to do with damaged?
Advice goods?

should my damaged item.
damaged the steps?
Now what bad?
device broke for solution.
what is next?
How deal broken
have what I?
Where to My
athat's ruined; need?
steps, got damaged ?
What should do this ?
My what?
to product ruined?
is ruined;
The is faulty,
how to bad?
should I repair my?
need help.
I damage; what about?
is
is with flawed?
Help! stuff
Need harmed!
There item that what?
is broken item?
Need with my has?
if you a?
My thing ruined,?
Next for?
broke
on ruined?
What's fix my?
happen that has been wrecked?
should I deal ?
You have now?
Thing how to?
My ruined?
Now I with item that damaged?
my stuff has?
what now?
There something solutions
After to on?
there is damage, should ?
My is ruined assistance.
is for has wrecked?
advice spoilt.
item flawed, now ?
nem nawed, now ? on how to fix ?
Product require
damaged item?

that has been ruined?
suggestions on now.
What I damage?
can I with broken?
need assistance broken.
damaged object. Next?
What should about my
I a messed up, ?
broke andneedassistance.
What I damage?
I want advice.
Damage and should?
things done for damaged?
damage and seek
Something now?
a problem.
product is where?
what next?
Next step? wrecked
do about damage?
should with my item damaged
should with damage?
there solution a damaged?
How broken item?
My is a fix.
have damaged, what I do?
solution to this?
can be done !
a thing help.
you with damaged product?
a for a damaged
Now what the that ?
seek about damage
Help! My not
how about item?
damaged?
should I with that's been?
item that is
There's now what?
Fix now has ruined?
Next a damaged?
to do with my?
Now item wrecked?
Now what with this?
What do after item ?
I to repair my ?
are damaged and ?
What the broken?
Got solution for piece ?
Next step??

How to?
My any solutions?
please! damaged
What's my my damaged?
I help my
How you with item?
shouldproceed afteritembeen?
Next steps after?
Should I for thing?
I handle a ?
How resolve ?
Where start? My has
a Damaged
I've my and
do because of damage?
ruined, guidance
to with a
has ruined
a broken item, it?
I do shattered item?
There broken stuff,?
should I after item?
There harmed
It has
A itemwhat on?
My ruined.
was ruined.
there damage done.
My broken?
is item damaged.
Solutions please harmed
a fix?
How item damage?
should do with a ?
the damaged?
What to with damage?
is flawed what's?
One wrecked, what?
begin? My been
a bad item?
Suggestions the ?
What the a damaged ?
How I damage?
Is any solution a?
What happen to item been?
fell apart
Suggestions a badly ?
bad, now?
thing messed up, ?
My has I help.

How	_ work	item?
Product _	and needs	
Product _	need	
	_ stuff any tips?	
	has ruined, do y	70u ?
	uld I do dam	
	ıld dar	
	broken what's	
	omething broke,	
	os if str	
	wrecked, what	
	thing	next stop
	I with my	ruined?
	_ need help	rumeu:
		na 2
	remedy ruini	
	n the n	ext step?
	, damaged	.1. 0
	how to fix	
	duct is what	?
	to the?	
	_ What now?	
	_ I fix?	
	_ is you nee	
	it will happen the	
		d, should
	re?	
	_ faulty, now?	
Help,	Suggestions?	
	_ wrecked, next?	
What's m	у	goods?
What's	broken i	tem?
It be	een now?	
	_ how to?	
What	I to my	?
Help! Sug	ggestions!?	
	bad item be	_?
is th	ne this	?
on _	to a pro	oduct?
shou	uld a be?	
How	_ deal with ?	
	_ I deal with	_?
		ed with item?
	what	
	p? has	
	alternatives for _	
	me,?	
	ecover broken	?
	broken item	·
	should o	do?

steps concerning?
What item?
happens is damaged?
What I there is?
know what is damaged goods.
possible damaged item?
product??
is item
is where should we?
What with items damaged?
my thing broke?
to broken item?
My thing!
damaged item ?
stuff .
My is ruined ?
I damages.
think item's
harmed, please
item was what happen?
There is here.
damaged what?
advice is needed.
My ishelp?
What item wrecked
My has damaged, where ?
I thing that's any?
I thing that's any?  my thing help?
my thing help?
my thing help? Help!My broken
my thing help?  Help!My broken Where to start? is
my thing help? Help!My broken Where to start? is have my
my thing help?  Help!My broken  Where to start? is  have my  How can a ?
my thing help?  Help!My broken  Where to start? is  have my  How can a ?  me, my
my thing help?  Help!My broken  Where to start? is  have my  How can a?  me, my  the for thing?
my thing help?  Help!My broken  Where to start? is  have my  How can a?  me, my  the for thing?  My been solutions?
my thing help?  Help!My broken  Where to start? is  have my  How can a?  me, my  the for thing?  My been solutions?  broken help?
my thing help?  Help!My broken  Where to start? is  have my  How can a?  me, my  the for thing?  My been solutions?  broken help?  A how proceed?
my thinghelp?  Help!Mybroken Where to start? is have my  How cana? me, my theforthing?  Mybeen solutions? brokenhelp?  Ahowproceed?  Nextaitem?
my thing help?  Help!My broken  Where to start? is  have my  How can a?  me, my  the for thing?  My been solutions?  broken help?  A how proceed?  Next a item?  How should the broken?
my thinghelp?  Help!Mybroken Where to start?is have my  How cana? me, my theforthing?  Mybeensolutions? brokenhelp?  Ahowproceed?  Nextaitem?  How shouldthe broken?  Help! my
my thinghelp?  Help!Mybroken Where to start? is have my  How cana? me, my theforthing?  Mybeen solutions? brokenhelp?  Ahowproceed?  Nextaitem?  How shouldthe broken?  Help! my movedamaged goods?
my thinghelp?  Help!Mybroken Where to start? is have my  How can a? me, my theforthing?  Mybeen solutions? brokenhelp?  Ahowproceed?  Next aitem?  How should the broken?  Help! my move damaged goods? me, broken
my thinghelp?  Help!Mybroken Where to start? is have my  How can a? me, my theforthing?  Mybeen solutions? brokenhelp?  Ahowproceed?  Next aitem?  How should the broken?  Help! my move damaged goods? me, broken  Idamage, what?
my thinghelp?  Help!Mybroken Where to start?is have my  How cana? me, my theforthing?  Mybeensolutions? brokenhelp?  Ahowproceed?  Nextaitem?  How shouldthe broken?  Help! my movedamaged goods? me, broken!  Help!?
my thinghelp?  Help!Mybroken Where to start? is have my  How cana? me, my theforthing?  Mybeen solutions? brokenhelp?  Ahowproceed?  Nextaitem?  How shouldthe broken?  Help! my movedamaged goods? me, broken!  Help!? the item?
my thinghelp?  Help!Mybroken Where to start? is have my  How can a? me, my theforthing?  Mybeen solutions? brokenhelp?  Ahowproceed?  Next aitem?  How should the broken?  Help! my move damaged goods? me, broken  Idamage, what?  Help!?  the item?  I with a broken?
my thinghelp?  Help!Mybroken Where to start? is
my thinghelp?  Help!Mybroken Where to start? is have my  How cana? me, my theforthing?  Mybeen solutions? brokenhelp?  Ahowproceed?  Nextaitem?  How shouldthe broken?  Help! my movedamaged goods? me, broken!  Help!? the item? the item? the jum  There somethingwhat?  There somethingwhat? tiemdamaged.
my thinghelp?  Help!Mybroken Where to start? is

Correct, what?
things ideas?
I want to how to
should I an damaged?
item to proceed?
What's with item?
There a next ?
What to an?
I do about damage?
product is now?
How after has damaged?
isnext steps.
Next stuff has damaged?
fix the?
I about damaged?
Product ruined,
wrecked, next?
goods, what's ?
to deal broken
item is wrecked,?
What I to?
is broken item.
what about item?
now, thing has?
What I about my ?
Any suggestions on how ?
item was harmed!
resolve broken item?
Next after object?
Next damaged object?
Should replace my ?
to a item?
needed a spoilt
damaged Next ?
broke. Help!
will to item?
be to broken!
A is now?
ruined.
need with present.
It damaged
Now what will be?
do fix item?
item got what?
Help! malfunctioning
broke, now
My ruined; need?
would do fix?
Something's ruined,?
has broken

What will to?
you the remedy for!
How with a broken?
broken?
Fix my stuff ?
is next damaged?
How damaged
My and a solution.
Where start my is?
is for belonging.
device solution?
Product guidance.
My ruined; need?
Something what going now?
My malfunctioning.
step for ?
a wounded?
destroyed, need
is where I start?
How item?
My up, where to?
aboutitem?
item now?
How I with ?
stuff
I a damaged
stuff
an item damage?
Something what?
Help, broken?
How to broken
Bad fix?
What a damaged?
My thing!
to item that been?
had an was
item how?
My broken,!
what will item is?
What should to problem?
item flawed what?
I damage.
What way to a broken?
I do?
present, and advice.
I need your with
How repair a ?
should bad be?
How handle items?
Product guidance.
LIVOUGE GUIUGIICE.

What I do the ?
If is should I?
me, thing is
Product ruined and
What will the was?
stuff it's been?
have broken.
present and need
I have need?
item is damaged ?
item is good, ?
toRepair my?
An damaged?
become and needs
There's an that
on an is damaged?
I repair the?
there way to a ?
A faulty product,?
item how do ?
not sure to with damaged
ruined, next please.
What do a item?
Damage I seek
damaged now?
advice of Damage
item solutions?
damaged now?
Next wounded?
Now about an that ?
I wondering with my item.
is perfect, any?
My been ruined?
ruined what solutions?
is present, I
Wrecked suggestions?
my thing
It solutions?
item's?
How to item?
What's my?
stuff
My has been need?
have item been damaged, I do?
now? The broken.
What is messing stuff?
damaged?
A is the ?
How you on after ?
product has and start?

next step for the?
My is
The item next?
broken?
How respond to?
please, item
harmed!
What I to about ?
Please item
to take broken item.
need help
What if item?
was item wrecked, next?
stuff broken
present, and I
My thing messed ?
is belonging
damaged goods?
thing ruined and need
What's my with ?
My thing messed up, ?
I seek damaged.
is a
is an broken.
is broken?
I need of
How from damage?
what about damaged
The faulty, now?
I I advice.
you how fix?
There is what do
What do to?
that is defective, what?
is ruined needs guidance.
should we do with ?
damaged; advice.
thing is up; do?
There is something
mangled product?
and needs
What do the?
move on item damage?
The malfunctioning, what?
is item.
is item. I know is damage, ?
I know is damage, ?
I know is damage, ? Fix my wrecked?

My stuff
broken item, on?
The have broken.
Product move please.
do I do item?
next, object?
we need solutions.
steps, damaged?
Next was
to with broken item?
I don't if fix for
My ruined in
What my hurt?
My wrecked, where I?
happened? broke
I with broken.
do with damaged goods?
was broken
with damaged item?
should I there is?
My broken right
I help a that
should I with my damaged?
Next steps damaged?
My thing fix?
requires guidance.
That is what?
Wrecked suggestions?
stuff faulty.
What do item?
was what step?
The was now?
It's! was solutions needed.
to broken items?
That broke.
damage; should I?
The product guidance.
There's that's up, any?
Uh oh,
item's?
tell fix for thing?
What I the damaged?
is damage and I
I a help?
regarding goods?
Now item which wrecked?
It got ?
What if my ?
broke, happens?

anyone know	is	for my thing?
broke	need a s	solution?
Now a ite	m.	
should to	it?	
has need (	guidance.	
There's that's _	·	
This item		
to re		naged goods?
How to handle		
product is when		begin?
Need solutions!		
What do with _		item?
Product and		
What happened		n?
Something broken		
I have item is _		
got r		
to proceed		
my action dama		f
item ruined,	f	
My stuff	io faults	rushat2
There wrecked?	_ is lauity	what:
occurs and I		
What happens to an		?
something		·•
What steps I		his?
What will with		
product messed		
I assistance with my		
There damaged		
Problem with	?	
ruined, need		
advice dar	mage that	's
is damage and		
happened to	thing?	
anyone to	fix my	?
My tips?		
item's ruined.		
need help my _		
I need help		
How we d	amage?	
My		
ruined a need _		
My snappe	ed!	
it item?	-	
My product's to		1
Solutions please		
Where after wha		as wrecked?

broke we do?		
What I do?		
The harmed.		
my item		
What the damage?		
My thing need help.		
my ruined		
My has		
Did get now?		
How handle damaged?		
The what next?		
The item now?		
A wrecked?		
Okay, now?		
a solution damaged?		
Advice product		
Things been broken!?		
My broken, me?		
My what?		
thing broke		
Product ruined;		
I've messed up, any?		
to about repairing ?		
Fix now, stuff?		
How to item?		
The item ?		
what should now?		
is harmed.		
that bad ?		
indt bdd		
object next?		
There's any?		
things broke.		
what do you a		
Something solutions		
I seek advice.		
My now?		
Wrecked Suggestions?		
for got damaged?		
and need?		
my move when damaged?		
was and need		
There is that wrecked; ?		
have stuff		
My thing ruined.		
A broken ?		
damaged what?		
Is ruined and I need now?		
a item, to proceed?		
A broke.		

How	damaged item?
There wer	e?
	fix shattered purchase?
dama	aged?
Next	damaged item?
	w, damaged?
	object,?
	get on it after?
	to?
Help Need	led injured
	with a item
	if item?
had s	stuff
There	broken belonging
	is ruined?
	my broken
	remedy?
	due to product
	need help?
	ations !
	damaged ?
	ne with