## [Demo] NLP Dataset for Customer Service Automation

Company Type	Natural Gas Companies
<b>Inquiry Category</b>	Complaints regarding customer service
Inquiry Sub- Category	Long wait times
Description	Customers are frustrated with extended hold times or delays in reaching customer service representatives.
Data Size	12,240 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Natural Gas Company" customer inquiry. (Purchased data will not be masked.)

Is	about	hol	ds before spea	aking directly		of your repre	esentatives?
you have	plans	address	excessively _	waiting p	eriods	speaking	your?
Has anything beer	ı ı	nake waiting	live	erepresentativ	re	?	
	tak	en	the wait	times d	irect intera	action with you	ur representatives?
There are							
What have _	in _	end	less for	a representati	ive?		
Are any changes b						representa	tive?
plans _	address	waiting	periods	directly	with repre	sentatives?	
actions did _	wh	en with	hold befo	ore a	represe	ntative?	
Regarding	on	for repre	sentative,	steps	been take	n?	
action be		lengthy hold	times wl	hen trying to		represer	ntative?
Is something	done a	bout lengthy _		repres	sentative?		
taken a	ny	long w	ait	connecting w	ith a	operator?	
When reach	of your	representativ	es, is bei	ing done		?	
Is we c	an	hold pe	riods	a live	e represent	cative?	
any pla	ns	the annoying	before	with	team?		
you thought	address	sing	le	engthy holds v	when	to speak with	one your
possibl	e to resolve _		_ experienced	l in reaching _		recently?	
When trying to tal	k	your	efforts	_ made	delay	s?	
steps been _		waiting	_ before	with reps?			
Is being	g taken	lengthy	times ex	perienced	trying t	o directly	y with?
Will you any	thing		waits ta	alk to fol	k?		
when t	rying to talk	with	what _	are	to ac	ddress?	
Has anything beer	1 5	shorten t	ime it takes _	you to hea	ar		?
seen _	action	the _	time	before conne	ecting	a live operate	or?
	live repre	esentative, has	s anything bee	en done	reduce	_?	
Is t	:o the _		I talk _	of t	he reps?		
Are you	_ put an	to the	you	r?			
Has anything	_ done about		while	re	esponse fro	m one	representatives?
Do hav	e	the time	consuming ho	old periods for	·	?	
Are you	resolve	_ issue of		your repr	resentative	s?	
When trying to spe	eak one	of staff		addre	essing the	surround	ling ?

When your there are exasperating hold times.
to of holds while trying reach your representatives?
anything reduce the number of while waiting a live?
you working on while you reach ?
How are we shorten wait times direct with ?
of the hold before a person?
times connect with your are very long.
Can you anything durations preceding communication with of reps?
Will anything to get to to sooner?
you to address times?
What being done reduce prior live representative?
any action hold for live assistance?
The periods are there plans them?
you any efforts to the delays reaching ?
Can you any to the periods for your representatives?
There are to speak
What is holding these talk to ?
Reducing pre-representative interaction?
Is being waits when reaching your?
Have people steps to ?
Did endeavors been pursued?
Has done the wait you connect with a ?
Is happening the holds before ?
are you shorten the communication with a?
there be anything hold before talking reps?
something be reduce durations before communication one of your reps?
Is being about lengthy your representative?
the hold times experienced when trying speak with representative?
are you in to hold times?
Is long waiting speaking representative your team?
Is something being long experienced speak to a representative?
Has anything been done of waiting a representative?
Is anything done about lengthy you to representatives?
do anything about the with one your reps being drawn?
Is solution to being and a for reps?
aretaken regarding lengthy for communication with one reps?
there way to end long hold prior to representative?
Is there reduce ?
Is anything to address the frustratingly before I ?
something done waits when talking a?
There holds before connect with team.
Are you trying issue long trying to representative?
with issue of long wait before your ?  Is that is about long when reaching ?
What action have taken to hold a ?
Can you if taken to address the times?
issue of wait times?
Do you have any to the your team?
something being done long waits talking to ?
a in place to frustration caused by waits can one your agents?

What actio	ons are	lengthy d	lurations waitin	g for of	?	
What	actions	the waiting _	for communicati	on with	?	
Efforts	shorten	wait?				
What	efforts	to resolve	experienced	reaching	your representatives?	
	taken to red	luce times	speaking with	?		
Are there	to	wait for your _	?			
	steps that _	be sh	orten hold periods b	efore liv	e?	
there	e in	to	annoyance caused b	by hold times?		
Is there ar	nything done	the waiting		represen	cative?	
Is an	ything	the long wait ti	ime before	0	perator at your?	
	done to sho	rten the period	s before you	a represen	tative?	
	being done about	the lengthy holds _	from s	speaking	representative	s?
			orior to a			
			t holds encountered			
			touch with			
			e to address		ı	
			orten time			
			reaching live i			
			riods prior spea	king with	?	
		n waiting				
					your representatives?	
					ıking	
			u one		1	
			old experienced			0
					nication with one you	ır?
			with			
			with your _			
			the waits		with one of	<b>.</b>
					with one of	
			a live repre		speaking your rep	cocontativos
			_ for with one _		speaking your repr	esentatives.
					: _ one your?	
			un cet commi			
			hold times whe			
			es then t			
					e staff?	
					alleviate the delay	?
			pefore you speak			
			one		es.	
		wait times?		•		
			reaching your r	epresentative:	S.	
			ıl waits talk			
			extended when		representatives?	
			ng with represe			
					rect with	reps?
		problem of e				•
	been anything do	ne address the		_ speaking wi	th your?	
			hold reacl			
	heing done	about the	speaking to re	presentatives'	>	

time	s are you?
you tried t	to the time it to one ?
Is there	being the waiting periods when to?
When attempting	ng to with staff member, you the extremely ?
Will be	to cut down these?
beer	a long holds that conversations between and reps?
Are able t	o put an being waiting reps?
	long wait times interaction reps?
tried	to the in yourrepresentative?
	representatives, what is being done holds?
Can there be	about durations communication?
What	taken business to excessive before speaking a representative?
Is a	with the caused by hold before contacting your?
	effort being resolve the waiting periods when to connect ?
	hold up these waiting to to representative?
	r y'all put being stuck waiting for?
Will anything be	e stop these hold speak your?
	call waits for speaking ?
	if there's the waiting speaking your representatives?
	delay you have experienced for a call?
	L delays reaching one of your reps?
	plans to address them?
	progress wait?
	taken regarding the hold while to speak ?
	made with the long with someone?
	taken regarding long hold while trying to a representative?
	efforts shorten the time it to with representatives?
	ng the reaching a representative?
	sing done reduce wait times to representative?
	ing issue before connecting live representative?
	wait times your representatives?
	the problem extended holds when representatives?
	effort being made the periods to?
	anything waits to talk people?
	g shorten the it takes to reach ?
	steps endless a representative?
	t end of stuck waiting ?
	e deal with the wait for ?
	the times experienced attempting to speak representative?
	in the the frustration long before your agents?
	are being fixed reach your
	the out hold communication one ?
	neasures that are taken waiting times?
	_ efforts to wait?
	hold times live representative?
	pening the extended delays connecting your?
	address long times speaking with of the reps?
	e the time prior speaking representative from your team?
	wait before reps.
are steps	wait times before with?

your business tackled excessively waits before representative?  Have changes made to reduce aggravating live representative?  taken about extended wait connecting with live operator?
taken about extended wait connecting with live operator?
to agent, is any made to resolve the waiting?
Is there plan works to frustration long waits to access official?
plans to fix long times meeting one the?
Do on dealing these long on ?
Are there periods speaking to representatives?
Will be shorten annoyingly long holds connecting your?
anything regarding the delays connecting your?
Did you to in of the representatives?
been done that experienced while waiting for call?
Is about the long waits your representatives?
I'm wondering if there are any plans to periods
Are you trying the delays in representatives?  What being done times before a live representative?
Do you have any actions for with ?
I want to know plans address long waiting periods speaking representatives
Is anything done shorten the holds speaking ?
you been to reduce the connect one your agents?
anything been make waiting for representative enjoyable?
be the lengthy hold durations prior with one reps?
Is there a to frustrating with representatives?
Is there the waiting for you speak with ?
you about the tedious waits talk folk?
you thought about issue lengthy to speak with a staff?
Has anything been long while waiting for?
Is being about the waiting periods speaking with from?
anything done to hold?
I'm wondering plans shorten waiting for speaking your
Can you me if there plans speed holds?
Are you on you reach representative?
resolve issue of lengthy holds to reach someone?
can long times for direct interaction addressed?
Is waits when reaching a representative?
Will anything done with before speak to your?
Is there being hold experienced trying to a representative?
any concerning the in with your representatives?
you the long hold times before contacting ? about lengthy waits you can speak your representatives?
any takan ta ayaacciyaly challing with a representative?
are the long times direct with your 2
are the long times direct with your?
are the long times direct with your?  There holds representatives can you.
are the long times direct with your?  There holds representatives can you.  Progress yet or phone hold periods?
are the long times direct with your ?  There holds representatives can you.  Progress yet or phone hold periods?  there being made shorten when trying one your representatives?
are the long times direct with your ?  There holds representatives can you.  Progress yet or phone hold periods?  there being made shorten when trying one your representatives?  Have made any the delays in reaching representatives?
are the long times direct with your ?  There holds representatives can you.  Progress yet or phone hold periods?  there being made shorten when trying one your representatives?

Is plan to target holds between and representatives?
are times one the can to you.
When to your there measures place the wait times?
Is there any way waiting periods representative?
are going to with durations while wait for direct reps?
Are addressing the times before connecting with ?
What is being issue before a representative?
Does any action have taken the long you with ?
Is being about the lengthy hold people trying a?
talking to representatives, address the waiting periods?
times should prior to connecting a live
taking action resolve the of lengthy to reach person?
there anything has been done to alleviate delay while ?
What actions been taken the on hold?
When a direct communication one what are the being?
anything done long waiting periods before speaking with ?
Have been specifically target long holds that callers representatives
Significant delays directly with your what efforts being made ?
Has to resolve the delays reaching representatives?
Is there the times when trying to reach?
Have action been about wait before with live at your?
there anything done address times before speaking with ?
What reduce the before communicating with representative?
Has there been a live operator?
What is being the time it speak representative?
How are going to hold durations a communication your?
Long one of agents can lead frustration.
there any plan to holds before connecting?
Have steps been to reduce reps?
if are to the long periods speaking with representatives.
When calls to your representatives, being done frustrating?
What actions been taken by before to a representative?
Addressing hold doing?
trying to one your members, have you extremely long holds?
you talking times before your representatives?
Is there any effort being made to the long waiting?
to if are plans to address the periods.
about the waits to talk people?
Have that precede direct between and representatives ?
What happening before connecting with a?
any the for connecting with your agents?
any measures to address excessively waiting?
There holds you going to deal them?
make any decreasing the times for your?
Do you about the long hold a?
reduce drawn-out hold durations communication with your?
I want if there plans to waiting periods speaking
to to delays trying to speak your representatives?
there a way to address the to your agents?
addressing the issue of lengthy when trying speak one of ?

Did make progress in the times for your?
Is there plans to waiting with?
anything to frustratingly long holds before you?
possible to reduce the hold before communication with of ?
Has done to reduce amount irritation while live?
Will be alleviate times?
Is anything going related the in with ?
Is progress the to speak.
Has done that was experienced while a call?
you do something the long to folk?
Is done long waits reaching a?
are wait when to with agents.
Progress made no at in regards to hold?
actions have been taken business the waits with a?
trying talk with representatives, what can address delays?
you a plan to the delays in ?
Is about the waiting to speaking with a?
Have you steps reduce times speaking ?
Is there anything done the lengthy can speak to ?
anything be done to make times ?
Do you about the long before speaking ?
trying to your representatives, are being to address ?
directly are there plans address waiting periods?
any taken long periods speaking with arepresentative?
What being done waits?
you to resolve issue long holds trying to representatives?
to delays in with your representatives?
are going the wait times for direct with ?
Can done to the hold direct with reps?
Can y'all stuck waiting for ?
What actions taken with regards hold for a reply your reps?
Is there way address excessively periods before a?
Are the waiting for speaking your representatives?
consuming hold for live agent assistance ?
Were able to resolve the reaching one ?
you wait before speaking your?
What have been taken by business the before someone?
Have the annoyingly long connecting with team?
taken to deal with wait a representative?
going on regarding the connecting your reps?
gor direct interaction your representatives areasperating.
Is something lengthy waits when reaching ?
Gonna something about waits to your?
There taken to address waiting before with representative.
What measures taken shorten the waits for ?
Are any in place deal annoyance by times?
been done to shorten time a live operator your?
Is anything done the holds that you directly one ?
Do a plan to shorten the ?

have been by shorten the for your customers?
hold times, what you?
Can you tell if is plan to waiting periods with representatives?
been anything about the wait time before a?
anything being done waiting periods for speaking a from ?
what doing to hold?
about issue wait times before connecting representatives?
for us put an to being waiting for ?
While awaiting contact of representatives, been changes made the?
Is happening long with your representatives?
Has wait time connecting a fixed?
Is anything on about connecting with your?
Is something being done about long waits representatives?
steps been taken the times?
Is there a plan the before to?
Is any action taken the hold times when speak to ?
Has any taken against the periods for ?
did you times before reaching liverepresentative?
Can any to address the speaking with representatives?
you know the long hold on ?
Are you put an end this for your reps?
there any taken the hold times while attempting with a ?
anything done the while waiting for from representatives?
anything done the waiting you with representative?
steps taken shorten the times trying connect with ?
taking the issue lengthy holds experienced attempting to a?
Did you any progress cutting connecting with your?
What steps to address delays when to your?
How have steps been deal with hold?
Has anything address long speaking directly your representatives?
How we the wait times for with ?
How to frustratingly when transferring calls to your?
to if any to times for speaking with your representatives.
Is anything happening with the connecting with ?
Have considered the issue holds to with a staff?
you to lengthy delays in representative?
Can you me if is shorten period for speaking representatives?
there way to reduce annoyance before reaching of your officials?
Is anything waiting time you speak with a?
there being the waits reaching your representatives?
Is there any being made clear the waiting periods agent?
communication with actions have taken reduce the periods?
When trying to your representatives, is any being in ?
plans to long waiting periods for speaking your?
those long annoying before reaching representative?
Before to representatives, is any regarding ?
Before to representatives, is any regarding?
Before to representatives, is any regarding ? in the wait times connecting with your?
Before to representatives, is any regarding ? in the wait times connecting with your ? Should action be taken lengthy hold speak with representative?

Is there the waiting first?
are measures being put in place ?
trying to with of staff you considered the issue extremely ?
did deal with hold times reaching ?
Have any long waits to speak?
you to resolve the lengthy in ?
to the hold prior to a live representative?
Will anything hold times talking to reps?
Is something about waits to someone?
Have any in reducing the connecting your agents?
Are any to times?
want know there to waiting periods for speaking with your
There are long need changed before can reach
Have been implemented to target holds precede between ?
there any progress the for with agents?
if there to lengthy waiting periods with your representatives.
long when trying connect your agent.
Do will allow you to get through your quicker?
Are on annoying before reaching a ?
Are to long waiting before speaking with representative?
Is made about shortening trying reach your representatives?
being done about long when representative?
Are any changes made to waiting speaking your?
Is there done the holds you speak representative?
Has done about the experienced waiting for a your?
What actions have the long to to a representative?
are doing to shorten periods before with ?
there any progress unbelievably ?
you shorten the annoying long holds before?
What are the taken to the ?
Do you about times talking to ?
When do you have any plans to the ?
there plans to address the lengthy periods your?
Are taking action to resolve lengthy holds encountered while ?
Is there anything the lengthy speaking to your?
there lengthy to speak with someone?
there anything to deal with times?
Did you to delays in your representatives?
There is waiting when connect a agent.
plan to frustrating waiting talking to representatives?
there a plan alleviate frustration from long your official?
you any decreasing wait connecting your agents?
to cut down on wait times connecting agents?
to cut down on wait times connecting agents?
to cut down on wait times connecting agents?  you to an end to being waiting for?  What have taken business reduce the waits before you speak representative?  you taken in order time for representative?
to cut down on wait times connecting agents? you to an end to being waiting for? What have taken business reduce the waits before you speak representative?
to cut down on wait times connecting agents?  you to an end to being waiting for?  What have taken business reduce the waits before you speak representative?  you taken in order time for representative?

being toward hold times trying to reach someone?
action resolve issue of holds trying to your representatives?
action taken regarding the wait a live?
Any the long wait meeting one the?
Is there plan to alleviate caused by waits before ?
Have you attempts the delays in reaching?
are holds experienced reaching
anything about the connecting?
What steps to address delays speak with your?
Is times with reps?
Has anything been done alleviate delay experienced for from of ?
progress decreasing wait for your agents?
any changes made hold preceding with of reps?
Is any to the long periods when connect agent?
Do what's being the long?
anything done address the frustratingly long holds you with ?
Do you way deal the prior to to your ?
any progress the long waits speak?
Will there be anything hold?
Is any periods prior to reaching liverepresentative?
Arefixing of long times torepresentative?
any recently to resolve the lengthy holds reaching?
Do you have a plan deal contacting ?
there in the works alleviate frustration long waits before you agents?
Have made progress wait for connecting agents?
would like if are any plans the waiting periods for your
Is there progress hold times experienced trying your representatives?
Is there progress hold times experienced trying your representatives?  Significant when talk what efforts are being made address?
Is there progress hold times experienced trying your representatives?  Significant when talk what efforts are being made address?  Can you me plans to waiting periods representatives?
Is thereprogresshold times experiencedtryingyour representatives?  Significantwhentalkwhat efforts are being madeaddress?  Can youmeplans towaiting periodsrepresentatives? any actiontaken against timehold periods?
Is there progress hold times experienced trying your representatives?  Significant when talk what efforts are being made address?  Can you me plans to waiting periods representatives?  any action taken against time hold periods ?  taken to shorten the call?
Is thereprogresshold times experiencedtryingyour representatives?  Significantwhentalkwhat efforts are being madeaddress?  Can youmeplans towaiting periodsrepresentatives? any actiontaken against timehold periods? taken to shorten the call?  Isbeingto shorten theyou speaka?
Is there progress hold times experienced trying your representatives?  Significant when talk what efforts are being made address?  Can you me plans to waiting periods representatives?  any action taken against time hold periods ?  taken to shorten the call ?  Is being to shorten the you speak a ?  there anything long waiting you speak with representative?
Is thereprogresshold times experiencedtryingyour representatives?  Significantwhentalkwhat efforts are being madeaddress?  Can youmeplans towaiting periodsrepresentatives? any actiontaken against timehold periods? taken to shorten the call?  Isbeingto shorten theyou speaka?
Is there progress hold times experienced trying your representatives?  Significant when talk what efforts are being made address?  Can you me plans to waiting periods representatives?  any action taken against time hold periods ?  taken to shorten the call ?  Is being to shorten the you speak a ?  there anything long waiting you speak with representative?
Is there progress hold times experienced trying your representatives?  Significant when talk what efforts are being made address?  Can you me plans to waiting periods representatives?  any action taken against time hold periods ?  taken to shorten the call?  Is being to shorten the you speak a?  there anything long waiting you speak with representative?  it to reduce drawn-out encountered interaction?
Is there
Is thereprogresshold times experiencedtryingyour representatives?  Significantwhentalkwhat efforts are being madeaddress?  Can you meplans towaiting periodsrepresentatives?  any actiontaken against timehold periods?  taken to shorten the call?  Is being to shorten the you speak a?  there anything long waiting you speak with representative?  it to reduce drawn-out encountered interaction?  Is there to frustrating waiting periods before?  Have any headway in connecting one of agents?
Is there progress hold times experienced trying your representatives?  Significant when talk what efforts are being made address?  Can you me plans to waiting periods representatives?  any action taken against time hold periods ?  taken to shorten the call?  Is being to shorten the you speak a?  there anything long waiting you speak with representative?  it to reduce drawn-out encountered interaction?  Is there to frustrating waiting periods before ?  Have any headway in connecting one of agents?  there any effort wait?
Is there
Is thereprogresshold times experiencedtryingyour representatives?  Significantwhentalkwhat efforts are being madeaddress?  Can youmeplans towaiting periods representatives? any actiontaken against timehold periods? taken to shorten the call?  Isbeingto shorten theyou speaka? there anythinglong waitingyou speak with representative? itto reducedrawn-outencounteredinteraction?  Is theretofrustrating waiting periods before?  Haveany headway inconnectingone ofagents? there any effortwait?  Hastothebefore speaking withrepresentatives? takenyougetone of your reps?
Is there
Is thereprogresshold times experiencedtryingyour representatives?  Significantwhentalkwhat efforts are being madeaddress?  Can youmeplans towaiting periodsrepresentatives? any actiontaken against timehold periods? taken to shorten the call?  Isbeing to shorten theyou speaka? there anythinglong waitingyou speak withrepresentative? it to reducedrawn-outencounteredinteraction?  Is there tofrustrating waiting periods before?  Have any headway in connectingone ofagents? there any effort wait?  Has tothe before speaking withrepresentatives? aretakenyouget one of your reps?  Has anything to speak directlyyour? to speakare incredibly
Is there
Is there
Is there progress hold times experienced trying your representatives?  Significant when talk what efforts are being made address ?  Can you me plans to waiting periods representatives?  any action taken against time hold periods ?  taken to shorten the call ?  Is being to shorten the you speak a ?  there anything long waiting you speak with representative?  it to reduce drawn-out encountered interaction?  Is there to frustrating waiting periods before ?  Have any headway in connecting one of agents?  there any effort wait ?  Has to the before speaking with representatives?  are taken you get one of your reps?  Has anything to speak directly your ?  to speak are incredibly .  What actions have taken shorten the times for ?  periods prior to speaking a representative?  anything done the extended before connecting with a operator ?
Is thereprogress
Is there
Is there progress hold times experienced trying your representatives?  Significant when talk what efforts are being made address ?  Can you me plans to waiting periods representatives?  any action taken against time hold periods ?  Is being to shorten the call ?  Is being to shorten the plan to shorten the call you speak a ?  there anything long waiting you speak with representative?  it to reduce drawn-out encountered interaction?  Is there to frustrating waiting periods before ?  Have any headway in connecting one of agents?  there any effort wait ?  Has to the before speaking with representatives?  are taken you get one of your reps?  Has anything to speak directly your ?  to speak are incredibly.  What actions have taken shorten the times for ?  being done periods prior to speaking a representative?  anything done the extended before connecting with a operator ?  there steps to reduce times with reps?  Do you way with the delays to getting through to one ?  Can you tell me there plan to shorten the for ?  Did you attempt to the inordinate of ?
Is there

any	_ taken regarding _	long wait tim	e before	a	your co	mpany?
Is there	alleviate	periods	reaching a	represent	ative.	
any	_ to alleviate the	periods prior	a	_?		
Is there way _	deal anno	yance caused		before	your official?	
has been mad	le yet or progr	ess at	regards	phone	?	
is	hold live	agent assistance				
Will a _	to	extende	d holds con	tacting your	representatives?	
What attempts	_ being s	horten the	it to	your	?	
be	ing done to the	e holds so that	can speak		?	
What holding	forever v	waiting to	a?			
ways to	wait times	?				
anything	_ been to	long	holds before you	directly	y with	?
there any	_ to address the fru	strating	before	?		
Do	are plans	_ shorten the	for spea	king with	representative	es?
you been	_ to reduce wait	for with _	your _	?		
	drawn _					
	del					
	about the l					
	ans address th				reps?	
	you can ge					
	stop			for	?	
	_ taking to address			_		
	long wait h					
	rect communication				s leng	thy durations
	to shorten	you	r representatives	6?		
Is			of bains atuals	fa		
	put an ion against the exter					ກນາ
						iiy:
	taken red			.ii youi:		
	taken rec			?		
	at all					
	annoyin					
	the lone					
	to be					
	shorte			direct comm	nunication?	
	made to					?
	shorten the exasp					
	done about					
	on your				<del></del> -	
	done					
	oing on delays					
with rep	os, steps t	taken to cut	?			
	hat busin			before s	speaking	representative?
	ne to cut down					
	u taken to with		e reaching a	?		
	put end to					
	t times to					
something	about	extended delays	connecting	g with your _	?	
Is planning	addressing the	wait be	efore talking		the ?	

Is anything being done before speaking one of ?
made any progress reducing the times connecting ?
being about the lengthy before one your reps?
there anything being done about lengthy experienced to with
Are issue wait getting in contact your representatives?
Are any measures being to long ?
actions are being taken regarding long while your ?
Did you to resolve representatives?
Has anything been done delay touch one reps?
you done anything the in reaching representatives?
something the long when talking of your representatives?
Has done to make for delays you experienced while ?
to with is frustrating.
When with what actions you taken reach representative?
Is there a excessively long waiting times with ?
Has taken action extended wait a live at your?
Is something about the lengthy waits ?
been taken regards to the wait on ?
wait times direct interaction with representatives very .
Can be put address the long wait times to speak ?
Have you made any resolve delays your?
it possible drawn-out holds encountered representation?
are you long ?
are wait times for your agents.
What have been to shorten wait for ?
make any to resolve delays in your?
any in reducing wait times with your?
Is plan to the wait chatting one of reps?
have business tackled speaking with a representative?
about the torturous waits speak to folk?
Does anything done long holds before can speak your?
been taken wait times?
What done the holds before reach?
Is there about long?
are wait times and any plans ?
any efforts resolve the holds experienced representatives?
Are able to an stuck for reps?
Is being done about long person?
anything going on long delays in connecting ?
action taken regarding time connecting a live operator?
you to do the long?
wait when to connect your agents be fixed.
you have a to the holds you with your?
Is there taken regarding the time you with live?
Has about long wait for with your?
Has been any about wait time before connect operator?
What can to reduce the hold preceding with of ?
you know something done about long when your?
Did you make any progress in wait your agents?
Is action being the lengthy hold trying a representative?
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	_ going to	being	forever	day for re	eps?	
is _	done	exasperati	ng wait times _	conn	ecting with a	?
the	re any way to	address waiting _		with	_?	
Is		to	waiting per	riods before you	speak a rep	resentative?
any	thing	to the	]	before con	nmunication with	your reps?
						contact?
		the tin				
		in decreasing				
						speak to a?
		 wait		- <u>-</u>		_ •
		reps, steps _		reduce ti	mes?	
		against the l				
		against the f				?
		eing implemented				·
		ainst time				
		address waiting pe				
		rogress				
		_ lengthy holds th				
		peed				
		with the				
		n place to alleviat				
the	re a plan in pl	ace to	hold time	es when tr	ying	representative?
		ing the				
There are	e long holds _			reach your	representatives.	
the	re been	in time	s speakir	ng reps?		
When	to	agents, _	there	taken to	address time	es?
Do	any	shorten wa	nit times a	accessing	of agents?	
	taken	long _	times before	re speaking with	h reps?	
		shorten the h	nolds so we car	a directly _	represe	entatives?
the	re anything _	about	contact	of your	representatives?	
	_ have	to	waits before s	peaking with _	representative	?
There	be measur	es taken to addres	ss excessively _	perio	ds	·
	been	yet no progre	ess at	regards	phone perio	ods?
When try	ring talk	r	epresentatives	, what efforts a	re made	_ address ?
	_ any ta	ken about	wait time l	pefore you	with o	perator?
	for int	eraction with you	r are	_ long.		
Is	abo	ut long waiti	ing periods	with a	your tea	am?
		about o				
		eal the delay				
		rations direc				
		place				of your agents?
		tion taken th				
						representatives?
		be before _				representatives:
				representatives	•	
		contactin		1		
		plans to alleviate _				ragents?
		to connec				1 0
		resolve				n someone?
		n touch with				
Is there _	progress	shorte	ening	trying to	reach?	

	to address the	_ times to mee	eting of the	reps?	
Are you trying to	_ the in	?			
trying con	nect agent, are	e any ma	nde resolve	waitir	ng periods?
Does if	_ are efforts to reduce _	reps	s?		
Is something	in con	necting with	representatives?		
Are taken to	?				
Is there way	shorten wait	trying	connect yo	ur?	
done	the experienc	ed while	call from (	one your rej	presentatives?
anything happer	n the delays co	onnecting	_ representatives	s?	
Is	about the lengthy wait	s before speaking <sub>-</sub>	?		
	about long			?	
	o address wait		?		
Are there	long wait	times?			
	s waiting so to				
	ne about lengthy wa				
	action taken regarding th				?
	address ti				
	th one of	have you consider	ed of	holds?	
you	long hold times?				
Did to reso	olve delays rea	ching one	?		
	one address the				
	out them mind-numb				
	to address annoyand			your offic	ial?
	g about waits _				
	ess waits				
	eviate related to del		_ and	?	
	g done to shorten				
	to shorten waits wh				
	address wai				_
	t to the _				
	one of your men				
	to shorten wait		aking with a		.?
	'fore-talk-with-your-peop		2		
	about the long wa		ur?		
	to shorten the				
	_ long for direction to hold				
					:ps:
	done about g about the dreadfully mi				
	emented to long			ourr	
	ress shor			traing to	vour roprocontativos
	time snor		experienced _	trying to	_ your representatives:
			ne direct	with one	vour rope?
	reduce the draw th long before you _		uirect	with one	_ your reps:
	_ about drawn out _		2		
	vith wait to sp				
	business taken to the			?	
	to one of		sheaviiiA in g	<b></b> •	
	e to to one or		renresentatives	>	
	long				<b>)</b>
	10119	,g porious pi			-

trying to talk with what efforts are to address?
any progress in wait?
Does have been made wait?
times? are doing?
been taken by your business to reduce wait times ?
Have measures been specifically precede conversations between and representations are presentations and representations are presentations are pre
you any problem of extended holds?
shorten waiting periods to speaking a representative your team?
Which are put in to the ?
taking action to the issue lengthy attempting to your representatives?
Did you attempt contacting your representatives?
Does anything have been done address holds with your?
What actions taken to deal times reaching a ?
delays trying talk directly are addressed by what
Do you have any plans
Does anything have been the holds directly with your?
been taken by business to with waits before talking ?
Is done when reaching someone?
Waits communication one your reps long.
talking about long wait times to your?
While with your has been done the delay?
anything been about while for a representative?
anything been about while for a representative: being in the hold when trying to representative?
a way deal with the annoyance caused by long times before ?
Is there being to shorten times you speak with representative ?
Is it address long talking to a?
want to you are the annoying a representative.
Have any been made before talking your representatives?
Have any against the hold periods for ?
reaching representatives, something about lengthy waits?
to agents, are there being taken to address times?
are the your has taken to waits to representative?
Is there plan to alleviate waits can your agents?
anything be done about the your reps?
there be anything times you talk your reps?
What you in the waiting time?
When talk with representatives, what efforts to address?
be done hold durations direct communication?
regarding delays connecting with your representatives?
Is there a plan address waiting to to with?
Can anything be to shorten hold before you reps?
you try to the one of your?
a way tackle caused long times before reaching officials?
What efforts are being made when talking ?
to address excessively waiting periods before a representative?
about the long?
Are working on those annoying holds to ?
Significant when to directly representatives, what efforts being address?
dealing issue lengthy while trying to one of your?

Is there progress being shortening hold trying reach ?
to shorten the waiting before with a your?
there shorten annoyingly long connecting your team?
there plans frustration from waits?
anything done about the holds speaking with ?
have plans the of extended holds?
Efforts recently resolve lengthy holds reaching ?
Has been to address before with your representatives?
plan in works long waits before you can one your official agents?
How did you the for representative?
Where the address the long wait?
any progress decreasing wait times connecting?
there address the wait times trying to your representatives?
you any the of lengthy holds experienced while reach one representatives?
is being while waiting for direct with one of reps?
Can be place the long wait when attempting to speak ?
progress with the infuriatingly?
When transferring your happening resolve long holds?
Before speaking representatives, is any being holds?
Is thereplan works frustration caused by accessing official agents?
Has taken action against wait before connecting a company?
Did attempts the in reaching your ?
try to resolve thedelaysone representatives?
there about the long experienced to speak a representative?
anyone action the wait time before connecting live?
Is done about lengthy holds before of?
Which measures being to shorten ?
Have tried to the in representatives?
if there are any plans shorten waiting periods for representatives.
anything been done delay while waiting your representatives?
done lengthy holds before speak someone?
has about holds that direct between callers and ?
there in decreasing the connecting with agents?
there any action taken the wait before you connect ?
Is there any shorten the for reaching one your?
there anything being done aboutlong periods prior your?
Do you have plan speed long holds before team?
What is being to delays when your?
any action regarding the wait a your company?
How are going to deal while communication with your?
possible for you an end the hassle waiting for?
any taken to address periods?
Is it possible the preceding direct with of your?
Significant when trying to talk should addressed.
been done to address the frustrating holds before?
Aretaking to resolve issue of lengthy holds of your?
Are being to shorten ?
What to be to reduce before live representative?
Are there changes made long reaching your?
What is done to reduce before to ?

being made to the waiting periods to speaking a representative ?
While direct one of your are taken to shorten durations?
Can anything the out durations preceding direct communication one reps?
able solve problem of extended contacting your representatives?
Have cut the for connecting your agents?
waiting speak to your have anything reduce the delay?
Is being about lengthy holds before representatives?
There are wait you connect agents.
What taken by your business address to a representative?
Has anything been the waiting before a representative?
been experienced while waiting a call from your?
there plan address the times trying to with a?
Are steps long times when to your agents?
progress being to shorten hold times for representatives?
are times when trying with your agents.
Are plans the to caused by waits?
trying to with agents, are steps shorten the?
Have anything to address long?
Is to target holds that precede direct and their ?
Have dealt these hold times before ?
What the taken to shorten the ?
When trying connect agents, being taken to wait ?
Do the hold for phone call?
How we going to long times for with ?
Is being made long times before?  The weit times for direct your
The wait times for direct your
a way deal with annoyance by long before reaching?
there anything about long waiting periods speak team?
Do you to resolve the lengthy your?
Has been to speed the process touch one of ?
something done about drawn durations direct with one of your?
Is to alleviate hold periods reaching a ?
What are steps address the times your representatives?
Progress been made yet or no at in phone ?
plan address the wait times meeting the reps?
have to tengthy holds reaching your representatives?
you thought about of extremely trying to of your staff?
Is currently to wait times before with a ?
long hold periods can be to a
Are you on annoying before the?
are the to shorten speaking with a representative?
Are there any address periods speaking your representatives?
you addressing long times before speaking ?
Is there anything about the waiting to a representative team?
there anything done long before speaking representatives?
working holds before talking to a?
Do measures exist wait when to your representatives?
there a plan wait before talk to someone?
What actions being taken regarding lengthy while waiting your?
are the actions regarding frustratingly hold durations for communication of rep

While waiting with one reps, what actions taken durations?
Is there to address the times the one the?
you have plans to alleviate comes long official agents?
effort being made times connecting with an agent?
you able to an being stuck a day reps?
there action taken lengthy hold experienced to speak with ?
Do in place to the lengthy delays prior to one of your?
Are changes being made to lengthy holds before with ?
Is that done the waiting to speaking with a representative your?
How for interaction with your representatives addressed?
Has taken long wait with a operator at your?
Is there plan specifically target long precede between representatives?
Are any reducing the times for connecting with ?
when to with agent are tiresome.
anything been done to long holds your representatives?
Is there anything about long holds to?
When connect steps taken to address the long ?
been doneyoucontactyour representatives quicker?
Is a of effort the waiting attempting to connect with an ?
Did make wait times for with your agents?
Have you addressing issue of extremely lengthy attempting to with staff ?
There wait any to address them?
anyone action periods live agent assistance?  Has changed long before you speak with your?
Efforts have recently to the holds experienced reaching ?
there any to address periods a meeting?
made in reducing wait times for?
How tackled waits before speaking to a?
Progress or progress all in regards exasperatingly protracted ?
Are to end to being waiting forever for ?
Have considered speeding annoying long before your?
The need be fixed your representatives you.
dem annoying 'fore-talk-with-your-people-hangs
Any progress with wait to ?
long what are you?
any initiatives been in place to the caused by ?
What are taken regarding lengthy hold durations while your?
for a live anything to reduce the number aggravating?
you taking action resolve issuelong holds your representative?
Do you have place deal caused by hold reaching your?
Has been made the ?
Are you attempting resolve of lengthy reaching your?
talk directly with your reps are what are made ?
progress long waits?
Have action been against hold assistance?
anything being done about holds directly one of representatives?
have any plans alleviate long official agents?
Is there happening the delays with ?
Progress yet or at in exasperatingly phone hold?
been taken business to address the long waits before a?

What are to shorten call with representative?	
I am if there are any plans address your representa	atives.
live what you taken to deal hold times?	
Does to reduce times ?	
Has anyone done the before with a operator?	
Do you have place by hold times?	
Is something to when reach your representatives?	
if there are measures in place to the ?	
Is on about the longer in your?	
there be to hold times before your reps?	
Will taken the lengthy hold times speak with a?	
considered addressing extremely long holds trying to to one o	f members?
hold that needs be fixed before reaching	
been to times for with your agents?	
Has done the frustratingly long holds your representativ	es?
there effort to resolve the waiting trying connect agent?	
Is anything lengthy holds you with one of reps?	
Work on people-hangs	
it possiblereduce exasperatingly drawn-out before?	
you taking action resolve issue of experienced trying to	2
Is any shortening the hold when to your representations.	
you to long times?	iuves:
There areholdprior torepresentative.	
Are you deal on the phone?	
you resolve lengthy delays reaching one representatives?	
anything about prior speaking with a representative?	0
Do you have any initiatives in to deal with times before	·
Do steps taken the times?	
there anything done to the ?	
Do have any place the annoyance long times?	
Are being about the holds before your representatives?	
When reach representatives, is something being done waits?	
Is you do the delays prior getting to one of ?	
you aware long hold before calling ?	
Has action been taken the time?	
What being made address when to talk to ?	
you the before to representatives?	
made shorten hold times when trying to reach one	representatives?
efforts decrease times?	
your business has taken the before speaking to a?	
Is being so you can directly your representatives?	
Have been implemented for direct between callers and?	
being long hold durations while for a with one of re	ps?
you should the of extremely long when speak with one _	your staff?
Has there been taken regarding the?	
Is anything being done about long waiting?	
are long periods when a live	
are you working those reach a?	
there action being taken regarding long waiting for communication	with of
implemented to call waits?	

Is way the long times when attempting to representatives?
there to wait times with?
any progress in reducing the times for with ?
the wait time for a live operator ?
Are measures in to shorten the wait when trying?
What measures being put the wait for ?
any progress made the wait times for with ?
Is something done wait your representatives?
you have any alleviate the frustration before canyour agents?
areactionstaken regarding while waiting for communicationof your?
What regarding lengthy hold waiting a reply one of reps?
Are you taking to resolve while to your?
you issue of long times workingyour?
efforts are made when attempting to your representatives?
Are steps being taken address to connect with your?
trying to resolve holds by contacting your?
the measures taken to call times?
Is anything going delays connecting representatives?
Is progress shortening experienced when to your representatives?
have any to by long hold times?
resolving of holds experienced while trying reach representatives?
Did of your representatives?
What actions your business with lengthy before with a?
be to the annoyingly holds before you with ?
What done about endless for a representative?
something done the lengthy times experienced speak with representative?
What actions are being long while waiting a from ?
What being up the process reaching your?
Have thought about of holds when speak of your members?
thereeffort the in reaching one of representatives?
How deal the times before reaching live?
Is a way to long waiting periods a?
There are hold periods that representative difficult.
have taken deal with hold before a ?
Do you address the frustrating waiting before talking ?
dealing with before representative, what actions have you?
Is a live?
for an appointment with one representatives, anything about delay?
What endless waiting hold for a representative?
Have addressing issue of holds attempting to speak of your?
Are you going take action to the of lengthy while trying ?
there anything about the experienced while for call?
there anything about the experienced while for can:
you progress reducing wait connecting with agents?
you progress reducing wait connecting with agents?
you progress reducing wait connecting with agents?  What is the delays with your?
you progress reducing wait connecting with agents?  What is the delays with your?  Is anything done to shorten the for representative from your?
you progress reducing wait connecting with agents?  What is the delays with your?  Is anything done to shorten the for representative from your?  Have any been taken wait?
you progress reducing wait connecting with agents?  What is the delays with your?  Is anything done to shorten the for representative from your?  Have any been taken wait?  be done reduce out hold prior to communication with your reps?  There is a long time to with

	is an ongoing issu	ue regarding	lengthy _	before	·			
Has	done	the long	waiting	spea	k a represe	ntative from _	?	
Are _	action _			holds exp	erienced while tr	ying reac	ch one of you	r representative?
Are _	to	the issue	holds _	while	_ to reach your	?		
	being done		times before	e meeting a liv	ле?			
What	actions	by	business to t	tackle	waits before	a	?	
	6	against	long wait time l	oefore co	onnect with a	?		
Are _	guys working	ſ	annoying h	olds before _	a?			
What	z being done	v	vait prior t	o a	?			
	steps taken to		speaking	with reps?				
Are _	any plans	the	shorten	times befor	re can acce	ss one yo	ur	.?
Can	action	against	the consu	ming per	riods	agent assistan	ce?	
Are y	ou taking action _	resolve	the	while	to	repr	esentatives?	
	been done a	about d	elay while	waiting	a?			
Is an	y action	the _	?					
Is the	ere that can	be	_ shorten	time	represen	ative	team?	
Have	e been imple	mented	target long hole	ds	?			
	long hold pe	eriods prior	a	_ representati	ive pr	oblem.		