## [Demo] NLP Dataset for Customer Service Automation

Company Type	E-commerce Marketplaces
Inquiry Category	Order status and tracking inquiries
Inquiry Sub- Category	Lost or Missing Items
Description	Customers notify the marketplace about missing items in their order, seeking support in locating or replacing the lost items as per the marketplace's policies.
Data Size	5,033 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\begin{tabular}{ll} Masked sample paraphrases of one "E-commerce Marketplace" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$ 

How I find ?	
the?	
Lost find?	
How can my?	
are I to my?	
find a shipment?	
How I my ?	
lost	
I not find	
have a lost How can ?	
How am recover order?	
Can I out how order?	
How I order?	
Lost it?	
$\_\_\_ should \_\_\_ locate \_\_\_ order \_\_\_ I lost \_\_\_?$	
How I track order?	
me my absent is.	
order went.	
lost my so should it?	
I am $\_$ to find $\_$ $\_$ .	
help locate	
How can out, since my order	er?
Can me item?	
order.	
lost my so I it all?	
How Lost?	
Please order is	
assist locating missing order.	

I need	track down
	out my order?
	the order that is?
Help	
	t order
	e order.
	how should I ?
	for my
	_ I locate my?
	best way locate ?
	order
	help my
	how find my
	advice needed.
	where order went.
	and it be?
	order.
	_ information a lost
	locating order
	best way find order?
	my after it was?
	I order?
I fine	
help! Whe	ere?
	went?
	my lost order?
	_ my order?
I	my order
	and how find?
	the
	I lost it?
	order, have
	n order.
	an how should I ?
	with order
	I find order is?
	my?
	my shipment.
	locate order disappeared?
	to find ?
	t where order gone.
	you locate my?
	o my went.
	e assistance order.
	_ find missing order.
	the order?
	my order.
	I locate my it?
	the order?
	_ **** ********************************

should my found?
Where have gone?
I your help finding
missing order?
How I discover my?
is solution order?
How locate order after was?
want to the
Who locate my?
How locate order I it?
about order.
What we the order?
Is it my?
Need with
Please order.
Help order?
I not sure find
needed. can't
can I figure out since I ?
locate the missing?
There is a it?
How to the ?
you about order?
help order
you me where the order?
order needed
do my lost?
I'm not where my
There is how can find?
locate a shipment
to locate missing?
Where purchase?
to a missed ?
trace my lost ?
Advice needed as cannot
How lost order?
Can look my?
locate the that was?
My should tracked .
Please locate
I need help
I my order, how?
lost my order it?
Help find ?
should find out my order?
How shall find ?
I wonder if you
my is it?
How my?
How find

can you find ?
Lost order
need you to search
How I order?
Did help locate order?
it locate a order?
info on the
has not found?
order isn't there?
How find orders?
Can in order?
you locate ?
Need assistance the
understand where order
How out where order?
I was to lost
absent to tracked.
Please it went
am wondering if can order.
do do to find ?
locate
out where my
my how do I it?
order? it?
my order after it?
How I order?
order be traced.
Can you order ?
Am able trace my ?
can my?
my absent
did my
address order.
order assistance
lost now can I figure it?
I to know you my
to find a lost?
Find please.
Can the?
Is that you locate ?
I figure this out lost my?
down order.
How you my I lost it?
are get my order?
can I how lost my?
I misplace should locate it?
order. How can you?
How the order that ?
please lost
can I my?

You	lo	cate the	·
How	you	when	my?
	some	an order.	
		where my	order went
	please Lost	·	
	to	_ the vanished	l
	clues t	the	the order?
	my ord	ler went	?
I wor	nder	my or	der
	find a	shipmen	t
	Ι	lost purchase	?
		purchase	
		an find _	
		ord	
		in	
		ere order	
	r		
		that orde	r that I ?
			ou?
		purchase	
	0		
	how _		
		a	?
	to my		_•
		out	2
		ause can	
			order?
			order:
	C	find my	2
			:
	the los		missing?
		can I ord	
		_ to help find	
		ate	
	my las		
	my		1
		e m	
		lost	
		get	?
	led help		
			one?
		v	
		find	
		been	
			my?
	se,		
	to help	locate	
	need _	order hel	p.
Pleas	se locate	a	bsent.

Need assistance
I need locating my
What I do locate ?
What can I order?
I out what order ?
Advice needed can't
need help to package.
could I back?
Can you my disappeared?
finding wrong .
I can't find
my gone
need to absent order.
want to lost
Help me missing
I my order?
Is possible uncover ?
should order that I lost it?
Find missing
HELP locate
a order?
Someone find my
Where find order?
is order?
I help in order.
Looking a
Allow to locate
figure out order.
how to locate my
where went.
look vanished order.
Lost order,?
Please my order,
don't how to figure this out lost
to know how find lost
Is way my order?
locate the !
Please find went.
to my lost orders?
How lost?
Please the
disappeared clues?
Where order??
do I down lost?
People help my
down order.
can I find ?
my order,
advice and locate
order be again?

Track my now.
Help order.
need missing order.
How lost my?
How to shipment?
I to know can my lost
I the help of you find
How my order?
in locating
find advice is
down order.
I so how can I?
Can to find my?
I my could I it?
can figure this out losing ?
Need assistance
vanished, clues?
I want my
help locate order.
Please locate
Where I order?
How find again?
needed because inability locate
How find order that ?
Lost find again?
you to find order?
Looking for purchase
Please my
Please order assistance.
my order?
to locate my order?
me order disappeared.
my and how should it?
Can't locate and
How my now?
you able a order?
is about a purchase.
you me the?
i order again?
How my missed?
locate my purchase.
Where's missing?
can I out what with ?
I my?
help with
How can that ?
lost how should I find?
you locate misplace?

How fin	nd an	?		
How I	how	_ locate my	_?	
can't m	ıy			
Assist me	the	·		
was my	?			
an orde	er.			
should	I locate	?		
down	that was	•		
my absent				
will	lost order?			
Give me				
Advice		be		
my van				
I		r?		
Help a				
me locate		<b>.</b>		
Can find the				
Seeking pert				
lost my orde:			out.	
I find w				
How lo				
was			ite order.	
have lost				
assistance				
find los				
Look for van				
fi				
to				
Where				
I'm looking				
How come				
How				
I how		er.		
I				
Help or				
Please locate				
You help				
need your		the order	·	
to determine				
How fin				
Can help the ?				
I want to order				
lc				
Need assistance				
Please, lost				
order disappeared, please				
Loss order				
figuring where the is.				
	2			

Advice need	ed	order.
lost	order how car	n?
		not show up for.
	help,	
	find a (	
	ou your ord	
	locate lost	·
find a		
	I i	it?
Need		
t	he help	_ missing order.
	hat go?	
to loca	te tha	t is
I	order and f	figure
need _	order	
Can	for	r me?
Help tl	he mis	ssing.
I	a ord	er
	my	
		can find?
	or my missing	
	orde	
		<del>.</del> 1:
	ind lost?	1 0
		order?
trace _		
	so do I	
	and needs a	
do	find	order?
lost my	y how	I it?
I a que	estion	went.
How I	able to	?
How find	?	
can	find my :	I?
looking	g for n	ny
	my	
		 missing?
	I miss	
		_ I it all out?
	, an	_ 1 it dir out.
	an find	
	ith locating	
	order,	
	that wa	
		?
Lost he	elp,	
Track down	·	
Please,	orderhelp,	
v	where can fi	nd?
can I	0	rder?

Need order.
I like to order has
assistance the
How I lost ?
where order went.
Needs assistance
Can locate order?
do I?
Need somelocating
find my order.
So how can order?
I lost my out?
How locate missing?
Please help the the
would to my order.
wanting purchase
need help my
help in the order.
Please order was
don't my order gone.
I lost order, can ?
Can search my?
I out what my order?
How can you find order ?
Can you down?
lost order
Could I lost?
Is to find my?
Can you help an?
can a lost?
there way my order?
can I my
I lost an can out?
locate ?
come order?
search for my order?
Lost assistance, .
want if you can find
and can't figure out.
my order
order.
you know to order?
Is way to recover?
my order.
need for assistance locating
find lost order?
How we lost?
lost my order you it?
do find order?
Lost find it.
<del></del> <del></del>

Му		b	e located.	
Allow _	my order.			
				back?
	get			
	_			
			order	_
			purchas	
	Ilocate			
	my van			
	ed ir			
				2
			nd my	
			order	
			fin	
				locate it
	ous			
			_ my order	?
Looking	「 <u></u>	_ on	_ lost	
I	order	, how		_ it out?
Looking	my		_•	
Lo	ost	please	е.	
You		order?	)	
	lo	st order?	•	
		to loc	cate the	_ order.
What _	I	to t	o locate	order?
	assista	nce	order.	
			w you	it?
	nI m			
			over oi	rder?
	ocate			
				locating order.
	assista			J
			missing	?
				 .d find it?
	orderin		viioro bilour	
			cate my	2
			d	
				·
	to find		•	
	missir			
	9			
			nd	
			canno	ot order.
	find			
			lost	·
	0			
			you _	
I l	ike to	where _		•
	h	ow :	find a	order?
ne	eded as _	locate	e	
		my lo	st purchase	e?
Please	my	•		

Track missed
I find out where ?
I I his order?
Help that?
Help missing orders.
Can assist in order?
do to do a lost order?
order needs to
can't found.
I misplace order and it?
Please, Lost
is to locate missing ?
sure how find a
I to find order.
I lost order, how it?
My order currently
I don't find order.
to be please.
How my order?
clues as where vanished?
down missing
I lost order.
i get my ?
My to located,
Help for
discover order.
my order.
How find order that ?
Someone is seeking a
How to stuff?
Is there locate missing?
Are you able locate ?
How I locate I it?
I find the that's?
Can I that is?
wonder my went?
Inquire the
are I to find ?
How can you lost one?
How back my ?
I need your with
I my order, how ?
PleaseLost
Help order?
How a order??
needed to to locate
my lost
Please locate has absent.
locate a missing?
my gone .

Information a purchase.
Am I locate order?
is bestmy missing order?
the of you the missing order.
Advice needed be
locate a order?
I locate order.
lost an should it?
need finding the order.
be able locate my
What can locate my?
try to find shipment.
How I find when I ?
I locate order?
To locate order,
I lost my how I figure ?
Find purchase I
I need recover
Please, lost
I to my
Needlocate the
do find order?
I your assistance my
How can i?
can locate order lost?
searching on purchase
I not how locate lost
lost my so how can happened?
should find where I ?
My has
can locate my?
Help with order.
What do need do my?
do find orders?
locate my!
Need help an
get my back?
to locate my lost
you my?
my order?
Help track the
Need assistance
could I missing?
it a lost order?
help order
Is there a find?
am lost order.
Need advice
as to disappeared?

I my order should I ?
I my order.
Try to find
Can you my
a shipment that is ?
Can help item?
Help me missed
How I lost my order?
Is there way to ?
Find order.
do i order?
losthelp.
it possible to ?
lost an and how I it?
locate order, please.
Can help me ?
I with locating the
I not to my
I order so how can?
Order disappeared,?
I need assistance order.
Is possible order?
trying locate order.
reveal where my ?
I my how for it?
Where lost?
find order?
Look for
is it to order?
My has
I am to lost
to locate my order again
How to I locate ?
help locating
I lost order find it?
Seeking information relating
did my ?
order!
Can lost?
I need my
Advice since locate
locate the order lost?
my lost?
you assist order?
Please my absent
I a lost?
Advice as be
can't I lost it.
My absent.
me the order

I		assistance	you	locat	e the	_ order.
	can	do	regain _	order?		
How	can I _	w	here	_ missing _		?
	p	urchase				
How	i _		order?			
	Lost or	der?				
	as	s to tl	ne order	?		
How	th	.e	_ <b>.</b>			
Sear	ch	my				
		get	the or	der?		
How	yo	ou it a	after	lost	?	
Can	fin	d wh	ere		gone?	
How	I		about my	·	?	
	you hel	p locate _	:	?		
	me	_ my orde	red			
Lost		please!				
	trying		a lost	<b>•</b>		
		do	_ locate i	missing ship	oment?	
				ny order	·	
		order				
		_ the orde	r	·		
		the mi				
				hat m	issing?	
		elp locate _		er?		
		missin				
		my _			1 0	
				o	raer?	
		locat		again?		
		ord	er.			
		y order	micci	ng ordon?		
		_ the orde ick my		·		
		gone _				
		gone _				
	order,		aavioo.			
		 able to		order?		
		abic to				
		down _		?		
		cate				
		misplace				
		get my		e ?		
		g he		· ·		
		to find		again.		
		a lost o		-		
				er.		
		order				

\_\_\_\_ some \_\_\_\_ locating order.

	would	l find again?
		about a purchase.
I		the went.
		help.
		to my
		out happened to order?
		I ?
		this now lost ?
		you find my order.
		I find where order?
		s a lost
		?
		me in missing order.
	do I _	shipment?
Pleas	se Lost	:
		my vanishing
	could	I find order?
	out w	here my
		I locate my order?
Ι	_ your	assistance purchase.
		locate my lost?
		help find my?
		I my order?
		order?
		ocate order?
		locate order?
		e my
		can't figure it
		Lost help.
		out what happened my?
		uncover my?
		locate
		needs
		order?
		find my order.
	am _	if can my
		order so how can I this?
		your order.
		my order?
		my order.
		lost order.
		can't order.
		ou it I order?
		this out after I an?
		ance order.
		order. to
		/et ?
		order?
		the?
		get lost?

locate order, please.
order?
needed when order.
Seeking info
Looking lost purchase.
one find order?
can't my missing
Can an order?
Please locate the
How my order?
Advice due to order.
do I order?
I to know where
locating an order.
did order?
can I lost?
do I find out order ?
How can my?
my how can find out?
location order.
can the order I?
I can't lost is.
How missing shipment?
I lost so can it?
to missing shipment?
Ask to missing
order to be?
Need order.
can I this after I my?
can I missing?
you to find
am find a lost
How the order?
find order?
I my order.
How should my order?
I cannot find
$Help \underline{\hspace{1cm}} the \underline{\hspace{1cm}} gone \ MIA.$
order and couldn't locate
should to find lost?
How a lost
My lost.
Can I locate
Is it my order?
was person locate order.
I figure out losing order?
I get back?
I do not know to
I would to order.
Placea order?

	_ do	down my order?
		a and how should find?
		locate a
		locate my
	lost	order, can locate?
		how my
		to locate lost?
		o my
		to my
		I find missing?
		ate ?
		like find out where went.
		order went.
		e order.
		know I my order
		l find order?
		ormation lost
		I dolocate order?
		pe help order.
		know where my
		how missing shipment?
		missing shipment?
		order.
		the?
		t?
		important that locate vanished
Can'	t	and advice.
Can'	t _am I	and advice. to lost?
Can'	t _ am I 	and advice to lost? my order can find it?
Can'	t _ am I  _ it pos	and advice. to lost ? my order can find it? ssible locate order?
Can'	t am I  it pos	and advice to lost? my order can find it? ssible locate order? assistance locating an
Can'	t _ am I  _ it pos  _ am	and advice to lost ? my order can find it? ssible locate order? assistance locating an locating my order.
Can'	t am I it pos am	and advice to lost? my order can find it? ssible locate order? assistance locating an locating my order. my vanished please.
Can'	t _ am I it pos _ am	and advice to lost? my order can find it? ssible locate order? assistance locating an locating my order. my vanished please. you shipment?
Can'	tam Iit posam am	and advice to lost ? my order can find it? ssible locate order? assistance locating an locating my order. my vanished please. you shipment? lace order and I find?
Can'	tam Iit posamammisp! re	and advice to lost? my order can find it? ssible locate order? assistance locating an locating my order. my vanished please. you shipment? lace order and I find? I out where ?
Can'	tam Iit posamammisp! re	and advice to lost ? my order can find it? ssible locate order? assistance locating an locating my order. my vanished please. you shipment? lace order and I find?
How	t am I _it pos _am misp re ce need	and advice to lost ? my order can find it? ssible locate order? assistance locating an locating my order. my vanished please. you shipment? lace order and I find? I out where ? needed because can't help the
How Whe Advi	tt am Iit posammisplere need ke	and advice to lost? my order can find it? ssible locate order? assistance locating an locating my order. my vanished please. you shipment? lace order and I find? I out where ? needed because can't help the order.
How  How  I'd li	t t am I it pos am misp: re ce need ke	and advice to lost?  my order can find it?  ssible locate order?  assistance locating an  locating my order.  my vanished please.  you shipment?  lace order and I find?  I out where ?  needed because can't  help the  order.  locate lost order.
How  How  I'd li	t t am I it pos am misp: re ce need ke	and advice to lost? my order can find it? ssible locate order? assistance locating an locating my order. my vanished please. you shipment? lace order and I find? I out where ? needed because can't help the order.
How Whe Advi	t t it pos it pos am mispire need ke my	and advice to lost?  my order can find it?  ssible locate order?  assistance locating an  locating my order.  my vanished please.  you shipment?  lace order and I find?  I out where ?  needed because can't  help the  order.  locate lost order.
How How I'd li	t t am I it pos am misp: re need ke my _ order	and advice to lost ? my order can find it? ssible locate order? assistance locating an locating my order. my vanished please. you shipment? lace order and I find? I out where ? needed because can't help the order locate lost order so how do ?
How How How How	t am I _ it pos _ am am mispl re need ke my order	and advice to lost?  my order can find it?  ssible locate order?  assistance locating an  locating my order.  my vanished please.  you shipment?  lace order and I find?  needed because can't  help the  order.  locate lost order.  so how do ?  missing.
How How How How	t t it pose am misplement left. my order	and advice to lost?  my order can find it?  ssible locate order?  assistance locating an
How How How How Advi	t t am I it pos am misp: re need ke my _ order ce	and advice to lost? my order can find it? ssible locate order? assistance locating an locating my order. my vanished please. you shipment? lace order and I find? I out where ? needed because can't help the order locate lost order so how do ? r missing. I for order? I that lost?
How How How Advi	t am I it pos am mispi re need ke my _ order ce can can can	and advice to lost?  my order can find it?  ssible locate order?  assistance locating an  locating my order.  my vanished please.  you shipment?  lace order and I find?  needed because can't  help the  order.  locate lost order.  so how do?  c missing.  I for order?  I that lost?  because the order.
How How How How Advi  ———————————————————————————————————	t t am I it pos am am misp: re need ke my _ order ce can t t t	and advice to lost? my order can find it? ssible locate order? assistance locating an locating my order. my vanished please. you shipment? lace order and I find? I out where ? needed because can't help the order locate lost order so how do ? r missing. I for order? I that lost? because the order lost order.
How How How Advi How Advi Can'	t t it pos it pos am misp: ce need ke my _ order ce can t t	and advice to lost?  my order can find it?  ssible locate order?  assistance locating an

track order
How I missing?
Help order.
Need assistance the
the lost order?
can I find ?
Please my I it.
How my order?
a order?
Where my lost?
lost my and do it?
order and it.
How find,?
I lost my order how ?
Find vanished
can find a ?
recuperate my order?
I how to missing order.
locate purchase
do find order.
order so how I it?
how can my?
Search vanished
a missing
How can that lost?
would to locate
find order,
locate the missing?
uncover order, you?
I'm curious where went.
I lost and possible to find?
where order is.
How should order I?
lost anddon't know to it out.
I lost my order don't it.
to locate missing?
fix order.
do I locate ?
I find ?
Where missing shipment?
How should I back ?
do I out missing?
Is possible my
I order again?
Please my missing
Please my that's
How we order?
you tell me where my?
How can my
Seeking help purchase.
5 - F F

I	k	now how _	figure it out.
What is	to	sh	ipment?
Can I out	lost		?
How order			
locate my order		·	
How a	_?		
can I	ord	der?	
locate	I	lost?	
I my _			
order? Where		?	
need locating			
possible to		lost ord	er?
down my			
Help find			
I lost			
Please find	pl	ease.	
How I locate			
vanis			
how can			
where			ing .
should			
Please my			
please order			
order. Advi			
I this			?
I this order			
is the		can't	
Are I to trace			
you me			
able to tell	me whe	re	?
Please my		vanished	d.
some			
Where do I		?	
			order?
to fine			
don't understand			
Need someone lo			
Please locate my			
How I find			
Find order,			
to	the m	isplace ord	ler?
me			
How			
Please miss			
Was			P
is to _			
I where			
How am to			
I need know			
do ou			

I	I •	can	my lost $\_$	•	
I	locate _	purc	hase.		
Advice	a	s	locate	order.	
Find		_ shipmer	nt went.		
can	I out	;	_ order _	?	
Please	m	ıy			
I	so	)	I find it	t?	
please	my	_			
shou	ıld	out	my or	der?	
How		this	_ becaus	e I	my order?
	_ any	to find a		_?	
How findi	ng	?			
	where _	(	order is.		
I lost	hov	<i>N</i>	find	?	
is it	possible _			_ again	?
am		to find	where	e my	is?
Find when	re	·			
Please	01	rders.			
There	an	and need	l		•
How	you	my	?		
	wonderii	ng how		los	t order.
Where do	you		_?		