## [Demo] NLP Dataset for Customer Service Automation

Company Type	Online Banks and FinTech Companies
Inquiry Category	Overdraft protection and account limits inquiries
Inquiry Sub- Category	Account suspension or restriction
Description	Questions about temporary or permanent limitations placed on an account, including reasons behind such actions, procedures for resolving the issue, and possible restoration of account functionality.
Data Size	5,026 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Online Bank and FinTech Company" customer inquiry. (Purchased data will not be masked.)

Why	account	_?
	was his?	
The	was	was an unknown
Thea	ccount suspended?	?
	come account	suspended?
	account was	_ to some
How	the is	?
	is	_ account being barred?
	is suspende	d.
This	suspension?	
	is the reason	to be?
	wish to	is being frozen.
	an reason fo	or barring
	was banned for _	·
How	you ac	count suspended?
	the freeze-o	ut?
	me the	account stopped
	explain Acc	being suspended.
	barred! Rea	son?
	reason for n	ny account?
	How did	happen?
The	barred,	it so?
	this account	out of?
	how did	_ happen?
	account suspende	ed?
	account been	
The	suspending?	
Give	me frozen _	·

Why to access to account?
did the account was?
account Say
suspended come?
This got
know for account shutting down
Let me the account
to account.
wondering why was
why?
I like to the account being
account come
Account barred,?
is suspended.
to my money now?
The has for that are still
happened to your suspended?
is account ?
account halted?
How account is active? account was because unknown
suspension may my
Why did out-of-service?
Why I not my this time?
I about account blocked.
Why was ?
Why was? The for unanswered .
The for unanswered
The for unanswered  What did account ?  How my be ?  did account end suspended?
The for unanswered  What did account ?  How my be ?  did account end suspended?
The for unanswered  What did account ?  How my be ?
The for unanswered  What did account ?  How my be?  did account end suspended?  What is the reason
The for unanswered  What did account ?  How my be ?  did account end suspended?  What is the reason  me reason the
The for unanswered  What did account ?  How my be?  did account end suspended?  What is the reason  me reason the  that my has been
The for unanswered  What did account ?  How my be?  did account end suspended?  What is the reason  me reason the  that my has been  thesuspension Acc.
The for unanswered  What did account ?  How my be?  did account end suspended?  What is the reason  me reason the  that my has been  thesuspension Acc.  suspended, how come  were why?  Account come?
The for unanswered  What did account ?  How my be ?  did account end suspended?  What is the reason  me reason the  that my has been  thesuspension Acc.  suspended, how come  were why?  Account come?  My temporarily suspended.
The for unanswered  What did account ?  How my be?  did account end suspended?  What is the reason  me reason the  that my has been  thesuspension Acc.  suspended, how come  were why?  Account come?  My temporarily suspended.  is suspended?
The for unanswered  What did account ?  How my be ?  did account end suspended?  What is the reason  me reason the  that my has been  thesuspension Acc.  suspended, how come  were why?  Account come?  My temporarily suspended.  is suspended?  How get under suspension?
The for unanswered  What did account ?  How my be?  did account end suspended?  What is the reason  the the  that my has been  thesuspension Acc.  suspended, how come  were why?  Account come?  My temporarily suspended.  is suspended?  How get under suspension?  forbidden,?
The
The
The for unanswered  What did account ?  How my be?  did account end suspended?  What is the reason  the the  that my has been  thesuspension Acc.  suspended, how come  were why?  Account come?  My temporarily suspended.  is suspended?  How get under suspension?  forbidden,?  aren't I allowed have to right?  account stopped?  Tell me account
The for unanswered  What did account ?  How my be ?  did account end suspended?  What is the reason  me reason the  that my has been  thesuspension Acc.  suspended, how come  were why?  Account come?  My temporarily suspended.  is suspended?  How get under suspension?  forbidden, ?  aren't I allowed have to right ?  account stopped?  Tell me account  caused suspension?
The for unanswered  What did account ?  How my be ?  did account end suspended?  What is the reason  me reason the  that my has been  thesuspension Acc.  suspended, how come  were why?  Account come?  My temporarily suspended.  is suspended?  How get under suspension?  forbidden,?  aren't I allowed have to right?  account stopped?  Tell me account  caused suspension?  Please explain the
The for unanswered  What did account ?  How my be ?  did account end suspended?  What is the reason  me reason the  that my has been  thesuspension Acc.  suspended, how come  were why?  Account come?  My temporarily suspended.  is suspended?  How get under suspension?  forbidden, ?  aren't I allowed have to right?  account stopped?  Tell me account  caused suspension?  Please explain the  about the blocking my
The for unanswered  What did account ?  How my be ?  did account end suspended?  What is the reason  me reason the  that my has been  thesuspension Acc.  suspended, how come  were why?  Account come?  My temporarily suspended.  is suspended?  How get under suspension?  forbidden,?  aren't I allowed have to right?  account stopped?  Tell me account  caused suspension?  Please explain the

Give	e me = ===========================	accountfreezing.	
Why	am not ha	ave access	now?
	been an account	•	
	me why is	_•	
	I have to	currently?	
	barred! why		
	r account h	now did ?	
	account suspended?		
I	having account		
	7 come my		
	are I		
	your the		
	ount banned?	3	
	barred!!		
	did suspension?		
	the still	account was bar	rred.
	barred! Ask .	<u> </u>	
	Suspension	on?	
	suspended, what		
	I allowed to		
	is?	<u> </u>	
	is reason for prohibi	iting ?	
	_ account frozen and		
	/ this account		<del></del>
	account on		
	suspend, pleas		
	the for su		
	ount happened?	aoponoron,	
	can't have an	?	
	was what is		
	was suspe		
	my paused?	ondou.	
	_ did not know	was	
	for account		
	account suspended,		
	my suspended		
	is suspending?		
	the reason the		
	account issusp		
	was stopped because		
	is for suspension		
	the reason		
	am allowed		10w?
	the barre		
	us why is		
	us why is was shut?	ouoponuou.	
	was shut : _ is halted?		
	is naited? was?		
	was: v, ?		
		guenandad?	
TIOM	did account	suspended:	

happened	l that	is	_ suspended?	
I no	t have access		now?	
Can	the	for the	?	
did				
Why has				
			right now?	
Account			3	
		r the acco	ount down.	
account S		1110 4000		
my		2		
			2	
How that				
The			isons	
the		. <b>:</b>		
say		_		
I have				
			frozen.	
account is	did	?		
on hold _	·			
I am $\_\_$ by $\_$	fact		has been	
	_ my account	has	suspended.	
are suspe	nded?	?		
The	for	_ reasons	S.	
	_ account act	ive?		
the	for	ban?		
explain th	ne			
	the fre	eeze-out l	nappened?	
want				
Account				
		ned to	do	wn.
Why my		_		
prohibite				
Why did the		2		
			heing blocked	
Accounts			being blocked.	
			oolrad	
confused			ockea.	
was			0	
isn't		_	e?	
Account				
is		account l	oeing?	
why				
me why _				
am	able to	retain	?	
How this				
Why	denied acce	ss n	ny?	
susp	ension?			
The account		was the	?	
me why _	is?			
I wh	ny my	were	·	

What is	s for?
	allowed to use acct?
	WHY?
Give m	ne the being frozen.
The	for reasons that
a	ccount suspended
	it's been?
	account shut for reasons.
	Reason?
	was the barred?
	question about why account was
	vas suspended?
	here a reason the ?
	nded ?
_	account occurred?
	my was
	my was so why?
	my acktsuspension?
	the account frager
	the accountfrozen
	nt suspended, occur?
	barred!
	nt Why?
	id you?
	an account frozen.
	hold
	wondered why had privileges
	unclear my being
	for the account was?
	reason was?
	my out?
	account get in?
	that is temporarily?
	account was put?
	I prevented from using?
	ome account?
a	re for the account ?
a	account was barred
Why is	s suspended?
	barred!
	my been suspended?
	to have my anymore.
	the cause the barred?
W	vould appreciate the account
	account?
a	ccount how it happen?
	nsion?
	my was
a	m stopped access my account?

	wonder have access my funds.
This _	in how?
The a	ccount by?
	was barred?
	reason for banned account?
	ding to an the
	to tell why account is
	to know for the
	barred by reason.
	you give me the reason for being frozen.
	is can't have access to account?
	barred the reason?
	account ?
	am access to my
	reasons the are unclear.
	barred for unclear.
	was the barred?
	account thrown out-of-service?
	Acc suspend
	is my suspended.
	an unknown that the
	lid account be ?
	account suspended?
	to account?
	is reason for the ?
	did my Suspension?
	was my then?
	am I denied access?
	int with?
	reason for accounts?
	Why?
	Why
	I to access funds right?
	accountsuspended?
	pension?
	why account barred unknown.
	reason hold?
	why you a
	on why?
	an suspended?
	account frozen and I the reason.
	ed?
	my account?
	barred! why?
The $_{-}$	was barred reason.
	why?
How	did go?
	Why?
What	reason for be barred?
	is my account?

me the is!
a suspended?
I'd like know the reason being
Why the ?
I not access to my now? Can you me why ?
Account for
What's with suspension?
Why not access my money now?
why account down.
account up, why?
Why is my?
I my account is
to me the reason for the
What is with?
My has down.
My has down reason for the barred.
My has down reason for the barred are suspended?
My has down.         reason for the barred.         are suspended?         me what the reason for down
My has down.         reason for the barred.         are suspended?         me what the reason for down         The was allowed due
My has down.       reason for the barred.         are suspended?       down         me what the reason for down         The was allowed due         Could freeze-out?
My has down.         reason for the barred.         are suspended?         me what the reason for down         The was allowed due         Could freeze-out?         am puzzled account being
My has down.         reason for the barred.         are suspended?         me what the reason for down         The was allowed due         Could freeze-out?         am puzzled account being         my being blocked.
My has down.         reason for the barred.         are suspended?         me what the reason for down         The was allowed due         Could freeze-out?         am puzzled account being         my being blocked.         The account was for
My has down.         reason for the barred.         are suspended?         me what the reason for down         The was allowed due         Could freeze-out?         am puzzled account being         my being blocked.         The account was for         I not have to money?
My has down.       reason for the barred.         are suspended?       down         me what the reason for down       down         The was allowed due          Could freeze-out?          am puzzled account being          my being blocked.         The account was for          I not have to money?          don't have access my      ?
My has down.       reason for the barred.         are suspended?       down         me what the reason for down       down         The was allowed due          Could freeze-out?       account being         mp uzzled account being blocked.         The account was for          I not have to money?         don't have access my          me account been
My has down.         reason for the barred.         are suspended?         me what the reason for down         The was allowed due         Could freeze-out?         am puzzled account being         my being blocked.         The account was for         I not have to money?         don't have access my?         me account been         The account being unclear.
My has down.       reason for the barred.         are suspended?       down         me what the reason for down       down         Could freeze-out?       account being         mp uzzled account being blocked.          The account was for          I not have to money?          don't have access my          account been          The account being unclear.       unclear.         was the reason being?
My has down.         reason for the barred.         are suspended?         me what the reason for down         The was allowed due         Could freeze-out?         am puzzled account being         my being blocked.         The account was for         I not have to money?         don't have access my?         me account been         The account being unclear.         was the reason being?         the reasons unknown the account barred.
My has down.       reason for the barred.         are suspended?       down         me what the reason for down       down         Could freeze-out?       account being         mp uzzled account being blocked.          The account was for          I not have to money?          don't have access my          account been          The account being unclear.       unclear.         was the reason being?
My has down.         reason for the barred.         are suspended?         me what the reason for down         The was allowed due         Could freeze-out?         am puzzled account being         my being blocked.         The account was for         I not have to money?         don't have access my?         me account been         The account being unclear.         was the reason being?         the reasons unknown the account barred.         cause of the?
My has down.         reason for the barred.         are suspended?         me what the reason for down         The was allowed due         Could freeze-out?         am puzzled account being         my being blocked.         The account was for         I not have to money?         don't have access my?         me account been         The account being unclear.         was the reason being?         the reasons unknown the account barred.         cause of the?         Ask for the down.         Account?
My has down.       reason for the barred.         are suspended?       down         me what the reason for down       down         The was allowed due          Could freeze-out?          am puzzled account being          my being blocked.          The account was for          I not have to money?          don't have access my?          me account been          The account being unclear.          the reason being?          the reasons unknown the account barred.         cause of the?          Ask for the down.

Soacc	count	?		
		ckt suspende	ed?	
		_ barring for		
		been		
		able to _		acct?
	the			_
		count?		
		acc	count bei	na .
		to		
		stopped?		<u> </u>
		susper		
		)		
				of
		_ account?	Documen	
			unt	still unclear.
	arred! So		-uiii	_ still ulicical.
			+ ***	2
		accoun		f
		Suspend	eur	
		is barred		h
		·		_ nappening.
		_ is?		6 10
		to		_ my funds?
		·		
		_ for		
		ved		
		to		_ anymore?
		is barred		
it		is susp	pended?	
	my			
	my			
				t frozen.
		an	·	
	t			
		why		blocked.
Accoun	t	Why?		
How _	accour	nt	how?	
I s	suspended	?		
Please		the reason _	the	shutting
Why	it susp	end	_?	
ex	kplain why	··		
re	eason why	accoun	t was	still
Why	a	ccount get _		?
How di	d acc	count	?	
ac	count has			
	r	eason a	ccount is	s being
		use		
		son the		
		 suspe		
		my		
				to my funds?

The account was?
Give the the halted.
I a
account is suspended? ?
The was of a
reasons now?
am bewildered being blocked.
account barred for
account suspended?
it is?
An?
What's account on?
What is the barred?
looking for the account shutting
Accounts what reason?
How is
Why I account again?
It's come?
accountsuspended, why?
The account was reasons are still
it that was suspended?
I confused why is
Something barred.
request a account frozen.
Account what ?
is suspended, ?
Why I to have to my ?
Why my up?
I as why account blocked.
need account frozen
been temporarily suspended?
Whyaccount?
was temporally suspended?
barred! What ?
How the account ?
I freeze-out.
that is blocked.
Why the account ?
I use account?
unknown why account was
am I access to money right now?
account?
want to the reason was
I my account's privileges
The suspended, come.
there a the account?
The been barred, ?
How this account ?
did temporarily suspend ?
for the are known.

Account banned?
Why account?
It suspended, ?
I have account ?
allowed access to funds right now?
was suspended,?
the is barred!
Why able to my funds?
account suspended, happened?
Can me why the ?
Account !
did get put for?
Can freezeout?
I'm why account
Account why
Give me reason for
Give the reason of the
The why the unclear.
An bars account.
Give frozen
A : the account ?
on hold?
account ?
account was for a of
my account.
the reasoning the account
unknown reason the explain the for of
Why I allowed my?
How did this !
How did it your account?
An was reasons.
me reason account down
accounts?
explain
Please tell account frozen.
You give me reason for frozen.
Why I my?
There why account was
account was that still uncertain.
The barred of some
There for why the barred.
I what my acnt.
the the account being
my account ?
is reason my is?
account shut down?
banned and?
have suspended?
me the reason the

suspended?
Why my?
were reasons account being?
that account suspended?
some reason.
why account barred.
suspended account?
Why have?
you know why was?
How account is
account was of mystery
happened that suddenly stopped?
Why barred?
may have my
me why account
What reason being barred?
barred??
The account being unclear.
an account be?
My ?
happened suspended?
Can explain freeze?
by fact my account is blocked
barred because unknown
I am confused my
The was because reason.
Why a disabled?
did this ?
did get put in state?
my stopped functioning?
Do you reason for down?
my has
the account shut down.
My account
Account?
The was due undisclosed
The is the reason.
Why why?
I about is being blocked.
What was reason for ?
Why I allowed my?
didn't know my suspended.
Why I stopped from ?
suspended how come?
Say!
banned?
account privileges were suspended
be frozen.
account?
A?

Give me for frozen.
Suspended?
has suspended
Account!
What the forbidding account?
why account?
my account is
You give the reason being frozen
You must tell the reason the
There unknown for the
for my ackt suspending?
you the freeze-out?
My being
you me why the ?
An halted.
What the on hold?
for why the account was unclear
The was barred for
barred!Reason?
What reason for the barred.
the for account?
How account suspended,?
Really,?
ackt stop?
on hold reason?
suspension happened?
There an unknown reasons.
did account suspended?
for the?
are still questions why the account
How come? been?
Why ackt?
Tell frozen the
Give the reason the
is how
$\_\_\_$ what the $\_\_\_$ was $\_\_\_$ account freezing.
My is
What the reason as to barred?
I am by account being
Tell the reason why account
$\_\_\_ reason \ resulted \_\_\_ account \ being \_\_\$
The for the account
My was
this done?
How come your?
on hold,
Tell reason for the shutting
The was barred was not
Account
What may the be ?

 I not	my funds?
 is accountsuspension,	_?
 did getsuspende	ed?
 do I accou	int?
 why my is	•
 account barred,	happened?
 I to my	anymore?
suspension, how did	?
are?	
Why?	
is I can't	anymore?
a reason ?	
is my?	
why the de	own.
me a	
account been	<u> </u>
t's the?	
now?	
?	
me stopped	l .
the reason	
account recently been	
unt?	<del></del> :
doesn't have	my funds ?
understand my acco	
do you account	
suspended, why?	<del></del> ;
wondering why my	
account on?	<u>·</u>
I no longer to	?
be suspend	
was barred,	
am that	
me reason	
I have	
	for the account shutting
for being	
my anckt?	
hold why	
are I my _	?
suspension	
to why is f	
can't to my	
confused how accoun	
is my	Dom'g
account has	come that?
am to use	
the account been	
unknow	
 I forbidden	_ my accu:

Why my become?
Why did account?
unknown reason led the
the account halted?
for the account being
Why have?
I am confused is suspende
Please status is suspended.
The was unknown
been
account barred!
What are reasons?
Why ackt?
barred!?
I for account being
Give me account to
need account frozen
me frozen?
Why I able to access ?
need of the freezing.
account is
Why, suspended?
me account being frozen.
Let me know the account
have this ?
Why did my ?
is it I cannot anymore?
reason banning is still.
aren't able have access to
account barred reasons.
This was how happen?
Account frozen, the?
me the for the to
The account was ?
account barred unclear
is being suspended?
is paused?
is for the suspended?
What is account is?
"The what "
me why the is
tell me Acc
account!
Why my suspended?
How account down?
would account be ?
the reason was?
for reasons are not known
account not me anymore?
My account how?

my funds right now?
The?
My account of
came account has suspended?
How account was ?
barred?
has Account?
aboutaccount being?
Account how?
need to hear the shutting down.
barred! say
I allowed to my right now?
barred!
me for frozen account.
Why am I access account?
There for to be
account halted.
The account was barred to reasons
was account?
Why am not have ?
wasstopped?
What the account
I allowed access funds?
Account Please me
Say barred!
the suspending of
come my was?
come my ; are to have my ?
Why it account suspended?
for that aren't known.
It because unknown reason.
It not why was
how come?
Why access my money?
me know why shut
Due to account barred.
I why my is
confused how account has
I don't why ackt
How did this?
account say why.
Suspension account.
I not able use right now?
me the reason for
Give reason for down.
barred due to unknown.
Why I get funds?
An unknown reason
know my account stopped.
am I to access ?

Account suspended?
it account is?
if account been stopped.
How?
Give the my account
reasons for banning not
I confused the
ackt was
me a reason frozen.
Suspension my account.
I why my was
my halted
Why happen?
you the reasons the?
yed uno reasons uno my ackt suspended?
How account was suspended?
The account reasons.  Why account?
of the account shutting down.
The barred, what happen?
I confused blocked
The was to unknown
hang-up account?
Account ?
What happened suspended?
The behind account being are
Why my?
is suspended
know reason account being frozen.
did this get into?
I have account
The account did happen?
accountsuspended?
How the account
Access?
I want shut down.
am puzzled the blocked.
Why suspended?
Why silenced?
I being allowed account anymore.
Why keep account?
reason why account was unknown.
The not for reasons.
this get put Suspension?
on hold.
Why is the?
account being suspended?
Why stopped?
ask why
halted.

There an barred!?		
How Account is?		
was some reason		
Why able to an anymore?		
account was what		
account for reasons		
account been?		
Why was cut?		
don't have access why?		
The was and what's ?		
account is ?		
Inquire why!		
reason the barred?		
account was barred?		
Is the because a?		
Please explain Acc.		
am I to my?		
Why not to my funds?		
$\underline{}$ me $\underline{}$ to $\underline{}$ the $\underline{}$ frozen.		
come?		
is this hold?		
My being		
I would appreciate give me give me	the	being frozen.
barred! Tell!		
account some?		
Accounts what ?		
is accountsuspended?		
The account barred was ?		
was due an reason		
ackt put suspension?		
Why account?		
the that account shut		
were the behind barred?		
was suspended?		
happened that your is?		
why my stopped?		
How suspended,?		
The because of reason.		
What the was blocked?		
Why my happen?		
suspended Acc.		
did this account ?		
reasonbarred the		
was temporarily		
What's reason for ?		
Tell reason is frozen.		
there a reason ?		
am to have my anymore?		
for on account?		
had account		

come this suspended?
Why cannot I right?
How did end account suddenly?
Give the for account
Suspended how?
is stopped
my account's privileges been?
I use my account?
why?
Why out of service?
What your is stopped?
Why account active?
come suspended
Why ban happen?
the suspension?
Someone tell me is shutting
Now accounts suspended, ?
was stopped.
come account
Why have my now?
account is suspended, how ?
Why my not ?
was asked my ackt
How come not ?
did this end in?
was of unclear reasons.
I why I can't access account.
Account!
account come?
Account ?
to know the the frozen.
access to my?
Why I able funds now?
You have an?
Tell is shutting down.
was blocked that are still
did that you have suspended?
Tell me the shuts
What reason barring account?
was barred reason.
about how account blocked.
was the cause barred?
has the account?
Account!
give frozen reason.
why?
the reason my halted?
for the account are
locked, reason?
for reason?

for what?
banned,!
was barred due is still
Tell why the
Is the why?
I am not allowed my account anymore.
me why account ?
account was barred of are still
How came was suspension?
would like to why the
would like to why the the was barred?
am unable account anymore?
How happen your suddenly been suspended?
don't why is stopped.
my stopped?
There a?
Tell account stopped.
I'm to have account ?
able to freeze-out?
How did this?
The is did that?
Do you me account ?
Please why the?
I know account on
come that is?
is on
Why on hold?
is happening?
Say WHY barred.
account has?
the occur?
the account
How suddenly suspended?
was the barred?
my account?
I am allowed to anymore,?
Please tell why frozen.
I I an account ?
the is available?
come an is ?
don't my was suspended.
Why had ?
suspended, why?
The was what ?
Why was ?
Tell why the account
Why am I not?
am I seeing ?
me an explanation for
Why did account ?
viny did docount :

was not allowed to	used of	_ unknown
is the for	_ barred?	
Why have my?		
My account is ?		
Please reason for _	account	down
suspension?		
account paused.		
suspended, come i	t?	
What the account I	being?	
My halted.		
have on hold.		
What reason an account	?	
I since my		
Account suspended did		
The due to a		
account !		
my account?		
barred?		
I am sure why		
of an account		
What with account		
was barred of		
wonder why account		
was the reason baring		
account go on		
The account barred a		·
give me frozen		
An barred account		
There was unknown	_ tne	
How suspended?	2	
Why aren't right _	f	
account suspended?		
why.		
tell is sl		
the account s	suspension?	
Tell me was		
are come?		
come? account sus	pended?	
was suspended?		
reasons that are unclear	c, the	·
stopped, why?		
need reason for the	·	
Why accounts?		
for the being		
why account		
Do know why the		
has been suspended,	?	
Why?		
I'm my account	stopped.	
banned?		

The	_ barred and		_?	
Was	to rea	son?		
the	for the	account		•
Are	reason for _		barred?	
What made		?		
How comes	is	?		
banned	.so?			
I	ackt was	?		
Why	_ account	suspen	ided?	
Why are	access		_ funds	now?
How did	happen	you have	·	?
Why	_ account	?		
is	in suspe	nsion?		
What			as?	
tell	a	ccount st	opped fund	ctioning.
Account on		?		
I want			stopped	l.
My has _	?			
question		accou	ınt was blo	ocked.
rea	son the	account	barre	ed?
did	occur that _		is su	spended?
Did there	a for		?	