[Demo] NLP Dataset for Customer Service Automation

Company Type	Natural Gas Companies
Inquiry Category	Inquiries about available rebates
Inquiry Sub- Category	Rebate status
Description	Customers wanting to check the status of their rebate application, including approval, processing, and estimated time for disbursement.
Data Size	6,268 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Natural Gas Company" customer inquiry. (Purchased data will not be masked.)

We_		but still no word	l	do next?		
Why	did not b	e ever	n after	?		
We s	submitted	no ne	ws?			
Wha	t we	even	submitted the	e application _	?	
The	application has	been pending for	r but		?	
We _		have	any guidance	now?		
Is _	any	our application	on?	•		
	haven't	update	our applicati	ion mont	hs.	
	lon	g time new	s?			
	арј	olication many m	onths ago,	we do	o no	?
	the next step	the applicat	ion	?		
	_ was way	but still	!			
	has been	ı mont	ths, waiting fo	or update) .	
	update _	long ba	ack.			
		ay and it is				
	_ though s	ubmitted	months _	actio	ons should w	ve take?
It	month	s our	was			
		report, our appl				
Wha	t is the	the app	lication	sub	omitted mon	ths?
		s ago,	=			
I wo	ndered why the	re no	applying	ā		
		but s				
		next _	the applic	cation?		
					uld we	with no response
		and have	_ idea to	·		
		_ months earlier				
		months	wo	ord on	do next.	
	ted news _					
	application	been for	' no	o updates.		

I'm still after months
next after months ?
it has half and no reply
We but no has what do next.
There was no news about
dark months back.
Why didn't be reponse ago?
we guidance yet?
applied couple months
was nothing out the paperwork a back.
Is there we at point despite the that applied many weeks ?
Next Hey, applied
steps we for?
What's without an?
no our application's step.
some guidance of time passed since applied.
months since what should be done?
We've been our
We submitted a?
What should done of not a?
Despite receive any word.
applied long ago no .
long no yet?
was back still waiting.
We an ago.
of waiting, no?
applied guidance yet?
application months ago, no ?
We applied back what next?
next after without Update?
next after long anything?
No update long?
It has months since heard on
submitted ago; should proceed?
Since our application, months?
a response to now
me the next step after we application?
months we didn't word.
Pursued but recent contact.
for the application that has ago?
We hear a months
there for months, ideas?
applied long no new yet.
Even submitted application months ago should we no?
applied months ago, still to next.
We months but waiting.
Asking for update after applying
submitted news?
I am wondering no when months ago.
has applied ago, but information.

The recipient	application ha	as not	_ communication	·	
I have been	news	_ an			
have wait	ing for news since	e	•		
far, months	our	submission.			
We	of time	since we	applied.		
It submitted	still	l waiting.			
We had but	?				
	but we have	word	to do next.		
So long su	ibmitting?				
Even the applic	ation		actions should w	e take?	
advice nearly h	alf a year	no	_·		
mon	ths ago step	ps advised?			
What we	no	we appl	ied months ago?		
We submitted our ap	plication age	o, but acti	ons we	?	
months w	aiting respo	nse?			
We long to	ime ago, no	·			
application has	been f	for			
ago	we haven't _	anything.			
a fev	w months				
mon	ths wo	ord of help?			
We ago _	next ste	ps?			
There has	response	·			
We applied months _		yet?			
seems	been sinc	e we			
been months					
there anything				plying weeks	advance?
There no			·		
made an					
What is recommende				recipient of	_ application?
We heard					
The application was					
don't know wha			·		
was					
We haven't had					
long time,		?			
since we?					
While ago			dd-		
Despite applying mor		III	_ uark.		
We a					
months ba					
no repons				·	
We applied mor					
We have no			ın hono?		
We applic				2	
opportunity			do	'	
opportunity applied					
our			ve with	response?	
Since we			VVIDII	_ 100p01100.	
How should pro	ceed when	submitted	?		

have waiting news after
We applied but no what should do
It been Applied a time, no
anyone heard our application months?
We guidance since applied a
It's been awhile since a word e
have months but ?
Filled paperwork long ago came back.
our submission, haven't received ?
been any the recipient our for months.
after no received?
a time, now what?
Applied long ?
Wondering there a response after .
I was why there wasn't despite
We submitted back ?
applied a back.
Time since and we guidance.
have not heard anything should we ?
months ago, have guidance?
a long time but no word do
months no guidance yet.
Is it update?
No yet, ago.
should next we our months ago?
be with the still?
months of asking for an or
didn't back yet, now?
Been ago, but information.
haven't heard what now?
It's a word our application.
We ago but far.
We getting a despite
We a time no
a long next steps?
It months we
months ago didn't hear
on the next step submitted our many weeks ago?
So is no response?
long before any?
Applied some response
update advice after several ago.
ago and is no word on to
application has for months, for step.
applying I still in dark.
What the next step after waiting ?
please half year reply
We applied but now?
Log we applied, we hear yet?

update after applying a few months
It's been recipient received any communication.
need guidance, time has since
submitted some ago, any?
advice Nearly half year passed no
months ago, steps should take?
we applied we heard what?
We lots of passed since applied.
application has there
updates applied ago.
We've been for
We our application prior.
though submitted our ago, what do with no?
After without communication from the of our forward?
We months back ?
not anything despite months
We ago, any news?
been sending application a time.
We don't despite months
applied months guidance?
do not know to do of
was applied no updates have been
after no of waiting?
dark despite applying months before.
tell the next after we submitted weeks ago?
We applied number
back, missing recent communication.
Applied a new information?
After long ago, an or advice.
What's step application ago?
any advice yet ago?
months have our was?
after was submitted back!
what to do after applying months
was no reponse when ago.
long what should we?
I way still waiting!
has applied long ago but been
We anything passed.
have but news yet.
please, a year gone no response.
Even though we our application a ago, we?
We submitted mhat should we do response?
applied and nothing has
application has been for what is the ?
Is anything we could do even we applied many ?
Something applied no yet.
Advice please, nearly year no reply
need because time passed since applied.
We on what do next.

no response months waiting?
We lodged application
received word months.
Since a of time guidance.
How should months ago?
No yet, long
been submitted the application.
aren't getting word
and no response.
has been the recipient our application
We applied months $___$ still $___$ what to $___$ next.
Despite months we received
We months what should ?
We had an
has since applying response received.
There has no since months
time ago, response yet?
We application a long what we take?
has applying, no response, should done?
way back still waiting.
Pursued for but communication.
We have not anything should we up?
hasn't been later.
Applied months ago,
It's applied long updates
applied while back.
What the step waiting long?
Our is still
been months application was made, so should?
We have been waiting no word no
What are we going long?
months we applied.
application so what should take with no response?
Despite a word.
We for long what?
months should we?
It's been we submitted
There been still zero
We our application months should we?
We submitted but proceed?
long with about our
haven't anything on to do next.
We been for
We applied ago; guidance?
opportunity back but communication ?
What the that has been months back?
back, still waiting?
We no months so we hope? After applying several months, person
Been months no ?

Can you us the		submitted _	a long time?
months	any news?		
p	orior, no o	f help?	
application			report?
How procee	d since su	ibmitted	?
We submitted	m	onths back.	
a long time,	upd	ate?	
So there been	response	wai	ting?
back, l	out lacks	communication.	
The was submitte	d months)
We	word despite	e months.	
applied a	back.		
$__$ application was $_$	back	and av	waiting update.
there 1	reponse despite	e months	?
given a	a word	passed.	
After applying, no		should be	_?
ago; is	any guida	ance?	
We a	and need _	update.	
wait forever; we a			
We heard _	recipi	ent our app	lication months.
After t	here hasn't	_ a	
We ages			
applied and		r	?
ago, no	news!		
We months			
not get			_ prior.
for a and no			
from t			
Why didn't there		_ after applying n	nonths?
Time v		1	c.
were told			efore.
It was long			
ago but			
is the			_
why there wasn't			S
We word			
months			·
We a long ago Applied ago		·	
We some ago			
Any progress to		was mo	onths ?
repons			
We have sent			
It has been applied			
months and			
Log we appl			
Nothing heard aft			
Log time we appli			
Didn't hear anything af			
I application			

Applied long and ?
We an ago.
Log wasn't heard back
opportunity back didn't have recent
is in despite for months.
There an application that been
many weeks in advance we heard
after many months without ?
submitted back are waiting.
time since applied, heard yet?
We our months ago, but should ?
months ago, there any?
Our application ago.
A months have since submitted.
is of our application earlier?
Even though we months ago should?
advice please nearly half year
time haven't heard anything?
after many months word?
recommended months without communication from the recipient?
Since have passed
The of our been in for months.
We our application we do next?
We not any update
don't for so should up hope?
No made since our submission.
We've application for while.
Months application no
We ago steps?
have been waiting any on our
Still way back! please
the after applying months back.
there a reply after applying we?
been time with on our application.
though weeks in advance, we haven't received
not our application months prior.
While an submitted months
applied back, next step?
waiting it back? We need as passed since we
application months ago. Not a of?
We time ago; now?
We've waiting for word on application, to What are do after waiting so?
What happen after months ?
Log applied, not yet anything
We applied ago but don't what .
We any guidance?
··

Asking an _	after	time ago.	
months pas	sed, we receive		
Nothing was	filling	paperwork a	back.
	time ago, but		
	wasn'tr		months ago.
	back,		
	ago, what to		
	back and		
	hs but		t move.
	applying numerous		
	applying		?
	applied		
	ago, no pro		•
	but have		do next.
	rd for we		
	a no re		<u></u> :
	_ u no re update		
			o, are to ?
There's no		ug	
	==== : ssed do not		
	ne but no		
	bat no		
	update on		
	hs update on		
	roceed even v		2
	been a word o		
	been o		·
	t half a year and		2
	ns gone applie		_f
	is since applic		
	ns have withou		,
	prior, no of		
	as ago, what		
	anything for months		
	after		done?
	no update?		
	ns the		
	while we g		_ our
	onths no		
			application in months.
	was no		
	from		
	but re		on?
1	long time, no?		
should we _	with	_ even s	submitted our application ago?
have	for months, sh	ould we	hope?
Suggestions,	application	received	_?
How should we _		_ submitted a	ago?
We applied ment	he	no who	t do novt

After	there isn't a
have	told do next on application.
apı	plication months ago and an
	when submitted months ago?
	the months
	tes but it applied long
	word
Can tell us on	the step our?
months ago, s	till
months	waiting what now?
we	haven't gotten word.
months had	no received?
passed,	we have received
	word after months.
	 no reply?
	ths submitted submission.
	e time has since
	_Applied
	ere no reponse even ago.
	ago, news yet.
A long since _	with
Our application	ago and changed.
ste	p submitting an application months?
We months	we proceed?
of our	not received communication for
	ive after our months prior.
	waiting and?
	a long time. What do ?
	update for months.
	_ response after
	submitted way back.
	veral without hearing anything?
	lo now been waiting long?
has mon	ths since application was made no has
Many months since	·
The was	ago, update.
Our application	made
there, applied	, silence, please?
months	but still have word what next.
	o months hearing?
	was no though applied months
	ck but lacked communication
Since our	
	ng on to do
	of what now?
The	_ been in months.
there	response, what should be?
wondered	there reponse even though I ago.
we	applied, not heard
We appli	ication a .

The application pending update, ?
and no response yet?
was way and still
t's been months
We communication the our application for
We many Next?
Requesting several months
didn't receive word after before.
months prior, no of?
t's been months since received.
We haven't any our
of should we do?
We many in advance, but has heard
Ve steps advised?
been since submission.
Ve applied
After several
We months ago, no has said do .
not received any updates
pplied ago,
Ve submitted our months we do with ?
nothing filling the a long time back.
nothing many without hearing?
How with our still pending?
not received several months.
applying long ago, any?
There an opportunity back lacking communication.
Can on next after submitted for many weeks
Pursued opportunity back not communication?
Requesting or advice of applying.
since application.
our months ago, what should do a?
Ve have word what to after waiting.
Ve back the of application in
Still waiting, submitted Next
Been time but no updates
no response,shoulddone?
anprior,word after?
have not received from recipient our month
next, months Update received?
Ve have anything what do after
months but no word.
but it's still waiting.
this months ago how should ?
months ago, what to do next?
do if we get after applying?
was submitted back but waiting.
still the for several months.
it way but
it way but

after months without?
should be now been no for months?
a few since we
can we still pending?
Filled the quite a back, heard
been we what should we?
Despite months the dark.
submitted way back and still
We've been waiting months application.
Despite many ago, am still the
not heard anything for months, we hope?
hasn't been communication the recipient of our
We submitted months ago, how a?
time since applied, yet?
have months since accepted.
we proceed for months?
submitted our few ago and what we?
We ago and nothing
It's months after no .
We received a message from of our
back was lacking recent ?
When ago, no
We haven't of application for months.
We've been months update on
please, half and still response
The months but?
We have and no
months, our pending.
been several we applied.
heard anything yet about what do
waiting months no word on
has been a long time, yet.
you us what do after submitting many ago?
No applying long
We back, proceed?
applied no has told us to do.
Just submitted back, still
I since moons ago
while back.
had elapsed but reply?
There's light despite applying
has only since we
months since applied.
passed, we a word.
Advice half and response.
out the while and happened.
Our was submitted a time ago, we ?
submitted a time ago, so what now?
months no all.
do if response applying?

been we got word on our
We haven't a word from recipient our
There update applied long
We applied but
application, there months, ideas?
no word our months
has several months, so continue?
has been what should be done?
We applied for and can't anymore.
should we do an answer applying?
Next steps applied
months ago there is progress to report.
We months no
was submitted back, but !
been for
We told our prior.
Advice nearly months reply
It months since we on our
we application several ago, actions should we?
haven't received any on
months, yet?
for but recent communication.
application submitted ago.
far, have passed since
What's months not hearing?
I been for news the
has been months applied, and no response
We have been waiting on do next.
Just submitted still waiting.
We applied steps?
Is there anything could be despite applied many in?
I applied ago,?
Even submitted our what should we do?
Since a of has passed, need
After no word?
application was and progress to report?
We submitted our
Our was a while do next?
No update on our?
need after of since
months ago, should we? though applied months wasn't a
though applied months wasn't a
It months we submitted
It months we submitted Still way back. Next steps
It months we submitted Still may back. Next steps ago and update?
It months we submitted Still way back. Next steps ago and update? applying several months am the dark.
It months we submitted Still way back. Next steps ago and update? applying several months am the dark. wait we a time
It months we submitted Still way back. Next steps ago and update? applying several months am the dark. wait we a time The was but what's the next?
It months we submitted Still way back. Next steps ago and update? applying several months am the dark. wait we a time

We any guidance?			
We ago have made any			
nearly has passed and no reply			
Advice nearly half a has passed			
after months of ?			
Can you the next for us submitted ?			
anything we applied.			
It response received?			
a reply from the of for months.			
Advice nearly still no			
The no reply?			
please a year later and reply			
not heard back yet.			
It's while about our application.			
applied months			
We long while ago.			
been months an answer our application.			
No our ago.			
We applied long, ?			
have gone without from recipient of application			
How we submitted months ago?			
months no help?			
It's been since we our application.			
we applied have any			
applied months guidance?			
not given word despite			
applied a long no updates			
We our application for			
need as a lot of time passed			
applied long but no yet.			
We an submitted ago.			
There has been application for			
we ago, does anything?			
What step submitting the application months?			
So long since submitting?			
Can what next after we our application weeks?			
our months gone?			
a time no response.			
has applied time, but no updates			
next steps submitted our a long time ago?			
months and no reply.			
Why reponse months ago?			
Log time we heard ?			
It's been few			
What be done months and not getting ?			
application has not months.			
been since our application			
It was we			
our months no help?			
Is else that be done at applying many weeks?			

the several months
I was wondering wasn't a even ago.
months without hearing next?
We not an update our in
was months ago want an update.
has ages anything about our application.
We've been and application?
submitted a months ago, should we take?
our application several ago, do next?
Since Applied news?
applied months ago, on our next
We submitted our application several so do?
Pursued opportunity months but missing
We our months we do?
do next we submitted application months?
we anything, what now?
an lodged months
We've had no the our for
Even we submitted application a long we?
We months without any word, we ?
while no response yet.
why there reponse even after long ago.
though we submitted application few actions take?
There been but no recent communication.
We a word even We long but word on what to do
The our application been us for
in thedespitemonths
We haven't heard from the recipient
Applied back, information?
why there wasn't reponse applying ago.
Waited so long for to do?
I wondered was response applying months
There was no a few
months of waiting, ?
should our application still?
We have been waiting months what to do
It has still no up?
We've no word on our
passed word on what to do
It has since application what should be?
submitted our application what should do?
our months passed ?
Applied long no yet.
is no response what should we?
was but no ?
It been no update?
Even months waiting,
Our application ago. Applying ago, yet.
Apprymy ayu, yet.

We need help time applied.				
We have had a word on				
steps applied ago?				
We applied back.				
months have but?				
The has been but on what to do				
happened made months earlier?				
It's months and received.				
a on what to next after months.				
Pursued opportunity back but				
We have we give up hope?				
We applied months do ?				
The dark applying!				
applied ago on word our next our next.				
We haven't the of in months, is?				
We applied ago, the ?				
our was submitted				
Pursued opportunity but recent				
long no updates yet?				
Waiting for an on				
We applied months ago, what ?				
Since applied, haven't back?				
Applying news?				
still have word about to do next.				
Been and reply.What's?				
months after response.				
There word on next after months.				
Applied ago, no				
a time but word on do next.				
We have heard anything application.				
submitted our application months ago should we?				
has been months application was submitted, the next?				
It has applying and there no				
Looking for application we several months				
lodged ago, how it progressing?				
Why there a ago?				
applied a long time ago said.				
nearly months and no				
our months prior?				
It been application was				
Looking an the that submitted ago.				
We applied many weeks advance yet.				
It months and you bin our?				
months but still not heard				
had months but no				
time we applied, have heard ?				
time we applied, have heard ?				
time we applied, have heard ? We months but have				
We months but have				

It was is still!				
We applied what now?				
Can't wait longer; long				
here for months.				
After months waiting,?				
There is our made months				
I why there no reponse months				
How should we it months?				
some time				
hear anything after our before.				
about next months back.				
We from in months so is ?				
advice please, it has been no				
MONTHS our submission.				
haven't heard anything yet ?				
received yet, next?				
We months but what to next.				
Been applied update?				
We have on next after months.				
months waiting, no!				
We ago, but still ?				
Since our any updates.				
We applied, but we				
haven't heard application in				
have no word for should hope?				
We a application ago.				
gotten any updates since				
submitting next?				
We months ago heard				
have without a word months, should hope? It long ago, no have been				
Even though I applied months am				
been we a on our application.				
Waited a response, do?				
Despite applying still the!				
submitted application ago, what do with response?				
applied months ago but we don't				
It has while without about application.				
submitted our ago, what should with reply?				
Although months I still in				
What a response?				
It been application received.				
Is else done despite fact that applied months advance?				
We time				
months back, what do?				
We have from our what to				
applied ago steps ?				
Despite months passed, gotten				
have not received word				
have sent the long?				

been long since next?	
We months steps we?	
since applied, not hearing?	
since we applied, received, what be done?	
need guidance we applied.	
long without any?	
applied long response	
news help? ago.	
applied long time but word what do next.	
Been no response.	
We haven't aapplication months.	
The was pending for months the ?	
I why there even after months	
we proceed after applying ?	
What is moving forward, the of our appli	ication
We update application in the past.	
months, no received, what should done?	
nothing has been the of application.	
if no what we do?	
Despite being ago, have made.	
applied for long ago.	
anything that be done at this many weeks in	2
We applied months but ?	·
ago; now, guidance?	
We have an for	
We submitted our ago but what actions ?	
Applied long back.	
We not received on for months.	
was no our application ?	
no news yet? should we having it ago?	
We applied months ago don't what	
MONTHS back.	
have heard anything on our do do do do los	
applied months ago, but no to do	
will now after months ?	
are the next steps?	
was nothing heard out the back.	
Even applied months what should we response?	
There have no	
We our ago, do do now?	
don't receive word	
no the what is recommended moving forward	?
has applied ago, response?	
application with updates received.	
despite months passed.	
After many months what?	
we give hope now we have heard ?	
Pursued opportunity recent communication.	
Next months back?	

applied, not anything back, now?
was after months prior.
no after so should we?
Filled out paperwork while back.
can we now waiting so?
Been months and zero ?
Can an on the after submitting application?
next after months anything?
months back lack recent
after so months without anything?
steps that ago?
heard since time ago.
a long update?
We months ago, ?
We not anything about do next.
No word our ?
Our has been months.
It submitted back but
our application, months !
We applied ago but has what do
opportunity months but communications.
months ago, no
months ago, word what do next.
After without a?
What should do response even submitted our?
is of hearing anything?
We still haven't on
our application ago but not a response.
We still heard regarding ?
have been without our
applied ago and still do next.
Wondering why reponse even months before.
after applying, no received, what should done?
submitted our application months what do now ?
since application was
was submitted many ago and what next?
We but we don't what to do
Been a time, new information
We applied no word to do.
months ago and news yet.
Even though submitted application actions should we?
I Applied ago but
months we have any
we submitted application, should we take?
Waited news!
been for news applying.
There been no update our
submitted application months ago an
is news about our made
longer; we for a long

It's been months of our application.
We sent thelong from?
If no response applying then we?
ago no yet!
It been several months reply.
No reply yet, our?
our application long what do next?
applied long time no updates
We heard recommended?
We a time now?
should waiting for a response?
It has been since application received.
It applied months ago, ?
What gone received yet?
submitted application months so we to do?
I was no after applying months
Even though months a reponse.
though we our application what do it?
has been no response.
Although long ago, no made
Applying months advised?
applying, anything back.
you us step submitted our application a long ago?
months company reply solutions?
recipient of hasn't us in months.
ago, no Help?
forward with our pending?
applied months any?
After applying on help?
It was no?
months what guidance ?
After several applying, you months a what now?
wren't told our months
We months and yet.
have been months responses.
It been months there been response.
We haven't from recipient our application
We received months.
There response yet long ago.
still no word application, what next.
should do next after months?
news after submitting application.
Applied no news, ?
There wasn't after months
been a long our application.
We applied months have?
submitted the last months.
We have not an update in
update, long?

is next step for	_ that	months back?
How we proceed	ago?	
We applied ste	eps?	
We our months ago		_ update.
We were submitted	ago.	
We applied and	_ update.	
we haven't heard _	back	
We've been months		
It been no?		
months back but	·	
For months applica	tion that _	·
Applied no news??		
are we supposed to do	we	_ our ?
there was no	reponse	I applied months
It's awhile since we	word	application.
Our application lodged months	ago	has
is news about	made	_ ago.
applied months and no _	?	
We after	applicatio	on months prior.
There still no	applying m	nonths