## [Demo] NLP Dataset for Customer Service Automation

Company Type	Electricity Suppliers
Inquiry Category	Power outage reports and updates
Inquiry Sub- Category	Outage updates
Description	Customers requesting real-time updates on the status of power restoration in their area.
Data Size	10,779 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Electricity Supplier" customer inquiry. (Purchased data will not be masked.)

Are	actively w	orking		this	outtage	now?
	 tak					
	have					
	tell me if					
	fixing					
	any steps	s taken		team t	o resolve	?
	_ is v					
Is _	anyone	_ to tl	hese		?	
		_ to addre	ss the i	ssue	now?	
Will	employees com	e		to	oday?	
	are tryin	g to t	he	_•		
Are	you _		fixing tl	his	_?	
	_ teams work to		loss		_?	
	hap	pening		to fix t	his problen	1?
	cur	rently reso	lving _	pro	blem?	
	_ it toActiv	ely tacklin	g	?		
The		fixing the	·			
Is ar	nyone		_ recur	ring ou	ttage?	
	e				continuous	?
	_ you	failu	re toda	y?		
	anyone work _	fix the	·		today?	
	ere anything cu			to		_?
Is	being	now?				
		_ to fix thi	s	outage	P	
Do t	hey t	to the	??			
	you working o	n	_ powe	r?	)	
	any			ittage is	ssue?	
	on	this issue _	?			
	ere t					
	_you know					
	if th					;
	teams work to	fiv			2	

workers the situation?
Is current of to?
workersaddressingfailure.
there current to end?
the power now?
crews to this problem?
members something?
there doing something about ?
Have members begun resolve?
workers taking the?
crews way end the?
Do if is fix this issue?
the pursuit of ?
The crews might continuous outage
helping with the?
working now fix the?
fixing the issue?
Are you currently?
to power failure?
I if underway address the power
What fix this problem?
there to end?
there any the crew taking to issue?
any progress being to address problems?
Are on the outage?
the problem soon?
the problem soon? currently working to recurring outtages?
currently working to recurring outtages?
currently working to recurring outtages?  Is the power right?
currently working to recurring outtages?  Is the power right?  being pursued for problem now?
currently working torecurring outtages? Isthe powerright?being pursued forproblem now? Areworkingaddress the?
currently working to recurring outtages?  Is the power right?  being pursued for problem now?  Are working address the ?  Do you about restore my?
currently working to recurring outtages?  Is the power right ?  being pursued for problem now?  Are working address the ?  Do you about restore my ?  Have power outage today?
currently working to recurring outtages?  Is the power right ?  being pursued for problem now?  Are working address the ?  Do you about restore my ?  Have power outage today?  are solve the power cut?
currently working to recurring outtages?  Is the power right ?  being pursued for problem now?  Are working address the ?  Do you about restore my ?  Have power outage today?  are solve the power cut?  Do attempt the of ?
currently working to recurring outtages?  Is the power right?  being pursued for problem now?  Are working address the ?  Do you about restore my ?  Have power outage today?  are solve the power cut?  Do attempt the of ?  Is in the ongoing crisis?  Are crews the ongoing ?
currently working to recurring outtages?  Is the power right ?  being pursued for problem now?  Are working address the ?  Do you about restore my ?  Have power outage today?  are solve the power cut?  Do attempt the of ?  Is in the ongoing crisis?  Are crews the ongoing ?  Are crews to situation?  Are address situation?
currently working to recurring outtages?  Is the power right?  being pursued for problem now?  Are working address the?  Do you about restore my?  Have power outage today?  are solve the power cut?  Do attempt the of?  Is in the ongoing crisis?  Are crews the ongoing?  Are crews to situation?  Are address situation?  members to the problem.  crews are working on
Is

Have repair?
power failure
Efforts made fix
Are crews the now?
Do the right?
are made fix it
actions being taken power cut?
Have been to power?
Is to address the power outage?
same promptly being made.
Is there fix power going?
Are you fix right now?
Did they this?
Is the crew any ?
Is there progress?
the situation quickly?
the current situation?
working these now?
crews on to fix this?
Working fixing the?
something this crisis?
Is to fix problem right?
the working this problem?
by to get fix?
there being by to the power?
crews working the frequent ?
made to a solution.
Are workers fix failure?
Does have it?
currently problem for good?
Is there about the continuous ?
Efforts are correct quickly.
I am sure crew tackling outages
Is work being the?
Are the resolve issues?
Have started work to back?
Are taken by the resolve the?
workers resolve now?
Are crews hand?
to fix this issue asap?
working on frequent?
Are hard solve now?
Can we expect resolution?
Is there on resolving ?
Are working enduring failures?
active pursued right now?
What the steps to address the ?
Areeverything they canresolveouttage?
crews working to

crews they can to fix this ?
Actively tackling failures?
anything being done the outage?
Are on the ?
The are trying this
there any resolving the?
Are working to ?
crew members found solution outage:
Are you fix quickly?
crews issue now?
trying recurring right now?
Is there any the crew to?
Any are working on ?
there a in disruptions?
currently the problem good?
Will employees solve problem?
to resolve recurring outtages.
Is there on outage ?  Are you on outage ?
the crew members these ?
Is ongoing crews?
Efforts to situation promptly.
been get fix done?
people working on intermittent?
crews on this now?
they correct now?
the the issue?
ongoing outtage issues?
crew members the outage?
something about the problems?
I don't know crew are these
Has the to problem lately?
we active measures ?
Is done to outages?
Are you addressing?
Do have crews are working fix?
Are workers the problem?
Did they today?
What being taken power back on?
the current disruptions on?
currently to this?
Is progress restore the?
made address the power now?
Today, did start?
Will actively issues?
Is this issue now?
going on to fix this?
crews to fix issues?
the crews to outage?
anything resolve these recurring ?

Do have who working to fix?
fixing problem yet?
actions are being taken ?
Are these intermittent?
electricity blackouts could tackled ?
crews working promptly fix this?
The are the cut.
Will solve the ongoing ?
Is attempting fix the?
the crews working fixing problem ?
addressing the failures?
Is something power crisis?
to with situation quickly?
is progress on issues?
Is there on constant?
Are preparing fix disaster ?
actively addressing the?
the employees solve ?
the employees solve
working ix the ?
you know anyyou working this problem?
Efforts issue promptly being
workers to fix? there an effort disruptions?
Is now by workers?
Is any resolving issue?
I was wondering there news on to
Have begun resolving ?
The working on the
Is it are fixing these problems?
Do work ?
being taken the team to resolve ?
Is resolve being pursued ?
made to address the power situation?
happening to disruptions?
Is helping with recurring ?
Is anyone care this ?
Is currently resolve issues?
you addressing this?
address the ongoing?
crew start continuous outage?
been taken towards ?
workers taking of ongoing?
Do have quickly to problem?
Are any of this situation?
are addressing power?
are addressing power ? this being crew?
this being crew?

working on problem?
the working resolving problem?
they going to fix ?
Is members outages?
Are workers helping ?
there taken to the problem?
Are crews working the?
made fix it?
on the outage?
underway to address the failure?
working resolving problem right?
people working fixing?
know if anyone is fixing this?
Are resolving the outtage?
Are you the problem?
current to end ?
fix issues?
Did crews this issue?
Are working power?
Will help now?
fix lost service.
Does crew problem?
working to the ongoing?
employees power failure?
Do have working to problem?
the crews ongoing outage?
resolve this?
working restore the?
of working fixing situation right?
you have crews to fix?
Are the resolve the ?
what being done to ?
being done the problem?
Is anyone doing to ?
Do know if these frequent now?
$\begin{tabular}{lllllllllllllllllllllllllllllllllll$
Is fixing problem?
Are currently problem?
Are you to fix disaster possible?
Are crews currently issue?
There working on this
someonesomethingit?
outage problem being active resolve.
working to improve ?
Any of to the ?
teams are outage?
tackling the outages?
action workers to the problem?
to solve this electricity?
are something about constantly out mess.

Is it true that _	underwa	y address	continuous	?
there	_ effort	this continuous	failure right	?
Has	the pov	ver failure?		
	failure			
There is p	rogress on resolvi	ng	?	
	to			
plan	fix	_ disaster pronto?		
	in o			
		are fixing pro	oblem?	
		repairing		ems?
	by		<del>-</del>	
	to outag			
	on			
	pro			
	ently any pursuit o			
		e:	right now?	
	crew is _		119110 110 111	
		this problen	n?	
	be tackling the _			
	this problem now			
		problem?		
	_ made			
		ntermittent?	fraguent now	,2
			frequent now	' f
	the			
	to address			
	the outage			
		essing power		
		e to pro	oblem?	
	rking fix			
	to		10	
		goo	od?	
	this			
	on outa			
		resolve recurring _	?	
	with the ongo	oing?		
Are you th				
		the power?	?	
solving po	wer?			
		constant	·	
crews	_ to the	outage?		
of you wor	rking th	ne?		
	working on the _	?		
	in repairing	electricity is	sues soon?	
Is crew cu	rrently taking		problem?	
Is be	eing pursued	this?		
crews	the ongoin	g?		
power	not solved	·		

this time, is	to resolve these?
Positive advise	teams are taking to the
working on the _	?
being taken	in to the cut?
Did they resolving	?
Will employees the	?
Are the pro	
Has any been by	
is some effort to restor	
Repeated blackouts	
Do have on	
the crew	
you doing to	
crews working on	
working to	
needs fixing	
fixing powe	
	tion enduring ?
crew resolv	
Is the issue	
	ss in electricity issues?
Does remedy	
crews a	
Are you on the _	
I the crew v	
Is about	
	are handling these frequent outages?
Is there currently purs	
	tion the crisis?
efforts to th	
are the take	
Will action to fix	
are to corre	
	are working outage?
on the	
Should teams the recu	
Are working	
there workers address	
There in the	
workers on the	
Are working fix	
	these intermittent outages
Have crews begun	
Is fix t	
13 IIX (	1110 100 dO:
fiv icoucc?	
fix issues?	
work on the	e frequent?
work on the	e frequent? the crew to fix the?
work on the	the crew to fix the?constant Outages?

	members working problem?	
	anyone working constant lately?	
	anyone actively on recurring ?	
Do	situation now?	
	to back up?	
	someone something about problems?	
	blackouts tackled more actively.	
	doing anything outage now?	
	one problem now?	
	workers the power?	
	ossible even something about prob	lem'
	chey on fixing mow?	10111
	persistent power today?	
	chere being made the outage?	
	t possible people are them lately?	
	is being done	
	been the workers something?	
	crews to restore?	
	to get problem now?	
	e of by your team outages sooner	:
	there anyone working this?	
	you you can to outages?	
	have work problems?	
	active progress to fix the problem?	
Will	fixpersistent?	
Will	try to?	
Are	rew handling?	
Is	happening to address the situation?	
	you have crews working to?	
The	solve the long power?	
	the problem to it soon?	
	crews on frequent failures?	
	are they doing ?	
Do t	ey the?	
Is	being to deal with ?	
	chere working fix intermittent?	
	s an to restore the moment.	
	something the power ?	
	ou now?	
	end these disruptions?	
	ou now?	
	rews are resolving	
	rews work disruptions?	
	you working the problem?	
	are being fix	
	crews to end ?	
	crews towards resolving ?	
	a quest for?	
	they start to?	
Will	be in issues?	

Is _	currently problem?
	being pursued for problem?
	anybody the persistent power?
	members begun to resolve outage?
Is so	omething problem?
	being fix the issue.
	crews frequent failures yet?
	progress being made in continuous outage?
	efforts underway to the power failure?
	crew is working
	to fix persistent issues?
	have quickly to this?
	anyone address power failure?
	are the things being about ?
	something fix the ?
	the currently the ongoing?
	failure today?
	workers on fixing power?
	there active remedy outage?
	making in power crisis?
	you are situation asap?
	crew members tackling frequent outages.
	e crews to end?
	to fix the outage?
	w are working to
	_ crews begun work problems?
	_ the crew anything this?
	_ crews work to these?
	k on power?
	able the quickly?
	any effort address this power right?
	people now?
Are	you the?
	crew fixing the now?
	doing something to the?
Is _	this mess ?
Wer	re addressing ?
	_ crews currently problem?
Is _	solve the problem?
Are	crews?
	crews currently working problem?
	are fixing?
	have crews fix the problem right?
Are	the ongoing?
	rts underway restore recurrent
Are	crews the problem soon?
	workers issue?
	crews working long power?
	currently taking fix problem?
	workers taking of power ?

Are ]	people	_ the?	•		
	anyone doing		recurring	outtages?	
Is	any active		outage?		
	workers trying	fix the	?		
	correct pr	comptly?			
Is	problem	_ right	_?		
	recurring	failures?			
	there		?		
	working on this			?	
	working				
	members			issue?	
	made to				
	the crew doing			<del></del> '	
	work done				
	are made to				
	the pro				
	clic pro		lem?		
	you tackling the				
	you fix				
	crews plan				
				:	
				2	
	anything			t	
	employees solve			2	
	are crews			f	
	to resolve			2	
	there progress				
	bein				
	t the		ining to	power?	
	hey fix		2		
	the th				
	crews addressi				
	_ the of				
	_ crew taking				
	really want		outage?		
	working		_		
	action have been tak			?	
	fix on@				
	e any steps been taker				_ back?
	outage				
	_ crews started				
	the doing anyth				
	any work	resolving e	nduring	today?	
	_ crew wor				
Are	members curren	tly	servi	ce?	
	_ it ar	e addressin	.g outag	e?	
	crews working		to the?		
Are t	there any r	epairing		problems?	
Is	any work	done to f	ix	?	
	addressing	_ problems	?		
Som	eone asks the _	fix	ing	_•	

I wo	nder			out	ages lat	ely.	
	they		persi	stent iss	ues?		
	are	_ efforts b	eing	_ for			
	to reme	dy the	b	eing			
	wo	orking to f	ix s	ervice _		_?	
		orking on					
		0	uttage pr	oblem n	ow?		
						resolve	lately
		being					
	fix	ing i	ssue now	?			
		on			r t	oday?	
		out to fix					
		e					
		currently			?		
		being					
		embers				?	
		the		<i>3</i>		<del></del> -	
				the pr	oblem r	riaht now?	
		top			0210111 1	19110 110	
_		solve		_	?		
		t				ilure?	
		ing anythi					
		working _					
		to				·	
		to fix _					
		now _			۵2		
		ws				rid 2	
		thi			y tile gi	:	
		ew taking e rest					
		rest			0	2	
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		plan				tion?	
		ou wo				ition?	
		_ working					
		_ working					
		rted					
						?	
						oing outage	•
		on					
						ss ser	
					6	address	_ power failure.
		·				?	
				tod	ay?		
Are o	crews		yet?				
	do	ne about _	issu	e?			
		nd to fix _					
	re	solving	situati	ion today	y?		
		ogress in					
	ha	ive s	olution _		power	outage?	

workers with the power ?  Do Icrew members arenow?  Istackle repeatedblackouts?  Do crewsnow?  Arebeing taken bythis problem? younow on?  Has anyonefailure today?  Is anyonesolveelectricity stop?
Is tackle repeated blackouts?  Do crews now?  Are being taken by this problem? you now on?  Has anyone failure today?  Is anyone solve electricity stop?
Do crews now?  Are being taken by this problem?  you now on ?  Has anyone failure today?  Is anyone solve electricity stop?
Are being taken by this problem? you now on ?  Has anyone failure today?  Is anyone solve electricity stop?
you now on ? Has anyone failure today? Is anyone solve electricity stop?
Has anyone failure today?  Is anyone solve electricity stop?
Is anyone solve electricity stop?
the working the issue.
to fix the?
is the outage issue?
Are crew to the ?
I don't know if crew the frequent
doing to tackle repeated ?
What actions taken about the power? of are currently working the?
you on solving power ?
Is currently changes fix this issue?
the address the ?
Is fixing the?
anyone to these ?
The are doing something constant
anyone trying resolve outtages?
there any on fix?
resolve issue?
Is the this?
you doing fix the?
fixing that problem?
crews on ongoing outage.
Are fixing problem?
Are fix the problem?
ongoing outtage problem by now?
Any fix problem asap?
Are to the?
Can you being to address power failure?
Are you working problem?
steps being taken the team the?
are taken to fix problem?
Are working frequent yet?
Is the being ?
working toward the outtage?
are being the continuous power cut?
Is progress resolving ?
Have the persistent power today? ongoing outage issue fixed?
crews power cut?
anything to fix outage? people on outages?

will done about the ?
Is this fixed the?
Is this problem now?
resolving issue?
pursuit ending disruptions.
start working the today?
Can you if power failures now?
Is efforts to?
working solve the ongoing?
There a being done this .
I people on fixing these
is this issue?
there the goal ending?
Is it possible that doing this ?
are working the outage situation?
there any pursuit for ?
Are working towards a solution now?
addressing the outage?
the to resolve the?
Are workers address the ?
I want the any action fix the issue.
underway address the continuous ?
Was crews currently working ?
trying to fix continuous outage?
the address ongoing issue?
there finally the crisis?
Are working the?
I unsure if crew members outages.
to solve these?
resolve the?
Efforts correct the being
care the outage?
Have fix the yet?
Are members working the?
Workers fixing power?
crews at work fixing ?
crews at fix frequent?
crew resolve the problem.
Yes, can we expect ?
resolving the issue ?
Is outage addressed ?
Is being resolved?
Are crew tackling outages?
At the moment, any news electricity?
Do to fix problem ?
someone doing power crisis? work to service?
The are working resolve the
Is is taking to the problem?
working on persistent power?

Is the power failure?
workers get a fix?
Are starting to end ?
Do they currently?
Is being done about ?
I know if crew are now?
Are address the?
Is there to fix ?
crews trying to power
Are currently care of ?
Could crews long ?
trying to fix continuous ?
Is possible that will now?
handling the outage?
Do crews continuous outage?
Will employees now?
Are working the?
Are the
The are handling power
Is it people working on fixing?
Will solve ?
to same quickly?
there be repairing the electrical soon?
Are resolving problem?
Do they something the?
Are currently taking any to issue?
crew members currently the?
start work to outages?
Are currently working on ?
Does to fix of?
Are working fix now?
Is progress regarding the ?
the progress by crews the power?
crews working resolve the ?
Have team fix the ?
this problem being?
Are crew resolving the?
there currently happening the problem?
Are on intermittent problems?
Did resolving the?
crews working problem solved?
crews to power outage?
the three any fix the problem?
working these recurring outtages?
Is steps resolve this problem?
on ending the outages?
in resolving these recurring?
Progress is in?
workers are the situation.

to resolve the problem?
Could me if failure is being?
the crew is fixing ?
work being done problem.
Are crews currently the problem for?
members problem now?
you working to this asap?
Any you doing to situation asap?
you your way fix this outage ?
anyone started power ?
to deal with issue?
have crews fix the problem?
to restore the power?
Are the fix this?
crews working hard now?
let know any current by to outages sooner.
members currently resolving ?
Are people these problems?
Could if the efforts are underway power?
crews problem quickly?
Is it the now?
someone doing something power?
The crews are
active for this problem now?
current ending disruptions?
crews to them?
Is anyone anything the electricity?
addressing the ongoing
crews are resolve resolve
Do act the now?
Are working ongoing issue?
Do teams the of ?
there progress being crews fix situation?
Are to fix issues?
you going work to fix outage?
are the power failure.
it possible that crews are about ?
work on the?
Did have fix the problem?
work to service?
Are you to fix?
if crews fixing now.
they outage right?
Is crew issue?
Are crew on the ?
Have the to resolve problems with the?
Is crew are these outages now?
crews to resolve problem?
any done to fix issue?
currently the problem?

trying the mess?
Is anyone trying interruption?
being made the situation?
Will the fix for?
there any resolving ongoing?
there any resolve for ?
fixing continuous now?
Is anyone to the ?
if crew members are tackling frequent outages
Efforts are for recurrent
The be the
the team resolve the problem?
people to these problems?
Are crews to fix continuous ?
anyone resolving these recurring?
working on fixing situation?
The have the intermittent outage.
workers on out situation?
crew working fix problem?
there plans to the failure?
crews work end these ?
to address ongoing outage?
Is anyone trying recurring ?
is being solve issue?
there progress made to power the?
Is possible fixing continuous outage now?
Concerning issue?
Have been the continuous ?
fixing the issue?
the doing to fix ?
I that crew are these frequent?
I wonder team has taken steps recently.
Efforts to correct?
Progress restoring the?
to fix the persistent?
are resolving soon.
are going solve problem.
Is someone finally in power?
Is anyone to figure resolve these ?
to fix the today?
to solve the electricity?
Is by the team resolve this problem?
Are the currently working problem?
being taken fix?
crew the continuous?
working towards fixing the ?
workers the power right now?
Is possible that are tackling outages?
crews currently to outage?
any efforts underway address failure?

am unsure _	members _	tackling	frequent	now.
the wor	king to the	good?		
Are the work	ing	blackout?		
	to fix these _			
Are				
	g to	now?		
	ing			
resolvin		0 1		
enduring pov				
	to the	?		
solving		<b>·</b>		
		ourming alactricity	. 2	
	ing to re		′ ——•	
	rsuit ending			
	g the outage _			
	ning remedy			
	loss serv			
	ws t			
ar	yone is solving	g this		
Is anyth	ing to solve	?		
crew member	rs on	_?		
doing _	to the	_ problems?		
Is anyone working	deal	?		
Is there prog	ress being	_ address the	?	
respond	ling the r	now?		
to	solve recurrin	g electricity		
	made to ad	dress the power f	ailure?	
	the ?			
the fixir	ng this ?			
Are people fixing _				
	currently workin	ig the c	outage.	
	anything solve		-	?
	ng now?			
	_ to	?		
	address the is			
	t being		now?	
	resolve the		now:	
		÷		
working				
Is curre		H- 2		
	being	tne?		
workers				
	this problem?			
	the			
	being done fix		?	
Are to _	something to	issues?		
	ng failure			
or	resolving failu	ure?		
the crew	to	problem?		
Is anyth	ing to ou	ıtage?		
you have	to	problem quickly?	?	
Is anything _	to fix	?		

fix the problem quickly?
crews working outages?
I am underway to address this
Are working to resolve?
Has anyone addressing ?
Can expect for?
there progress being to the outage?
Are the situation today?
there crews about this mess?
of you working on ?
currently resolving the issue.
to be to fix this
What doing the issue?
Can there be any current electricity ?
Is there on situation?
crew doing anything to the?
tell me if power being addressed?
Is crews to this problem?
Is still pursued for ?
Are currently to problem?
Have work get power on?
Do they now ?
action taken workers a?
Are fixing ?
the addressing the ongoing?
members the problem yet?
Is in repairing current electricity ?
crews to resolve power?
Are the problem?  Could you failures are addressed now?
for the issue now?
steps being taken team resolve this?
are being taken stop power?
Is about the crisis?
have working restore power?
Is crews that are something about ?
members currently working the ongoing ?
workers working address the?
are continuous outage situation.
tackling persistent power today?
is work the problem.
anything crews are doing constant?
the progress outtage issue?
Are you anything to ?
Is problem fixed?
There's an restore electricity the
Have team any resolve this ?
Are working hard issue?
there an effort address power?
you the power failure?

any ongoing outtage issue?
made to correct promptly.
the solve power failure?
Do you have quickly?
Your is to sooner.
trying fix problem?
Do I members are the frequent outages
crews on resolving the ?
of working on situation now?
there any goal disruptions?
to end outages?
Are crew members issue.
Is something to fix ?
going to fix outage?
the crew to fix ?
work restore service?
resolving the problem?
there active pursued for persistent?
fixing this problem?
there progress repairing problems?
anyone to failure today?
doing anything to this stop?
Is pursuit disruptions still?
Are members problem?
Is current to disruptions?
Is there more resolve?
crews solve this power?
electricity blackouts actively
Has power failure?
repair of service?
crews be issue?
Workers working to the
Is active for outage?
workers working the problem?
Efforts the being made.
made to restore ?
Does progress have made the issue?
crews started issue?
if someone is something about crisis.
The are solve long power
I any news to my
Have started the today?
currently addressing the?
workers action a?
crews working the?
work outage now?
There efforts restore
Efforts being made the
What being done about ?
the outage right?

There is a power	v	vhat	the actions	?
you to th	is?			
Can the crews the _		?		
to fix	_ power	failure?		
failure to	day?			
fixing the	_?			
Have crews	to	_ the	_?	
Do teams work today		?		
Are to pr	oblem	?		
Are workers	conti	nual outag	ge?	
to resolve	_issue?			
crews re:	solve	_ problem	now?	
any pursuit	end	?		
anyone the	now?			
fix	the proble	em soon?		
in the on	going	_?		
started w	ork to	I	oroblems?	
Have begun to		?		