[Demo] NLP Dataset for Customer Service Automation

Company Type	E-commerce Marketplaces
Inquiry Category	Technical issues and website errors
Inquiry Sub- Category	Orders not processing
Description	Customers may encounter issues where their orders are not processing correctly, such as items not being added to the cart, incorrect pricing, or problems with the checkout process.
Data Size	5,069 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\begin{tabular}{ll} Masked sample paraphrases of one "E-commerce Marketplace" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$

Why are items	m	y?		
What is the	there	items in	n?	
	items can't	add to my	?	
What the ite	ems being _		?	
don't	items aren'	t adding to	·	
	art won't update	e?		
Products are	to _	cart.		
Why my	added	my cart _	?	
is there not	something	?		
Why couldn't	be	?		
that	are not in	?		
I'm wondering		are not	new items	cart
goods	get?			
Why items	?			
am wonderi	ng	my c	art.	
it go in	n?			
some	items entered	my?		
Things don't	cart	•		
There no	items that	being	cart.	
	why nothing	g changes	_ cart.	
	to my cart?			
I'm the	ere aren't	car	t.	
	not include	d in the?)	
doesn't my	hold?			
Why do iten	ns up	my	_?	
nothin	g add my _	?		
is not addin	g	cart.		
couldn't	in the	?		

is of the not in the?	
is reason some are my shopping?	
items do not add cart.	
wrong when there are new in?	
items added?	
Some aren't adding up	
add to cart?	
had no ?	
How some adding up shopping cart?	
The are not adding in my is ?	
I'm wondering as there are no items in	
Some are in my are adding	
it that you can't ?	
am able add something?	
Some show in cart.	
There are items not	
in cart	
doesn't show up	
The reason some items in clear.	
I'm wondering what's no items in	
the reason the items cart?	
things in cart?	
How items won't?	
Why isnt cart?	
How are my cart?	
Why no to?	
on nothing adds to my	
Didn't to?	
Some items my cart.	
Can't I the?	
it not in ?	
can't understand my update.	
Why in my?	
nothe?	
is the some items up shopping cart?	
Cart add? it not in ?	
Why anything cart?	
items in?	
There are my cart,? are added cart right now.	
How items anymore?	
no item?	
Why does have ?	
There in my cart adding to	
entering the cart?	
Why it cart?	
wasn't there anything landing ?	
wash t there drything landing no items my cart?	
does my item show up ?	
·	

my items up my?
I'm sure be, there are no added items
why items are cart.
can items my not up?
I nothing landing in my
What is items are showing?
my items go in ?
Why don't my show up only in my
the cart have something?
What is the no in my ?
aren't products added cart?
I aren't in my
Why products cart?
are to cart yet.
don't items come the ?
is reason the in my?
Why items arrive ?
some items be my?
Why don't up cart, I put them in
Why my cart?
There no items my that are it.
Why appear cart?
Why the cart ?
Wny the cart ? I'm sure going on, are any my cart.
are not included my
add my cart.
not items my?
the the cart?
I items to
Why I have my?
It's unclear nothing cart.
aren't products my at?
items the cart?
it the cart?
items my cart, wrong?
my items in cart?
reason items weren't cart?
Some are not entered
Why in cart, I only items in my
No items?
a reason the items in cart.
is reason why nothing to
There are no items coming
it cannot add?
Why aren't cart added?
I not new cart.
Why will put the?
did be items?
items show up cart?
no have added?

	_ what's	on	_ there	e aren't _		in my cart.	
		have so	mething	g landing	g in	cart?	
There are	no		my	_ at	_ momen	t	
There	nev	N	the	cart.			
have	e	_ addition	?				
What is	reason	some iter	ns			not adding _	?
						_ added to _	
	t understar						
	t we						
	ıs don't						
	why my			mv			
	addi:			_ 1119	_ '		
	sn't						
	_ no added			·			
	_ my items		_				
	e						
	appea						
	ns					·	
	some iten				cart?		
	t						
	gestions as				_ update?	?	
	to a	dd stuff _	the	·			
	new	items?					
	_ my a	add anyth	ing?				
Why	it int	.0	?				
aren	n't	my	_ now.				
No t		_?					
isn't	the c	arrying _	?				
Why	items be _	in		_?			
	_ products	show	wing up	in	?		
	_ it go in	?	•				
	_ I been	to add	?				
	into	car	t now.				
	ı't being			rt t	the mome	nt.	
	will						
	item				t?		
	ı't items						
					cart		up?
	don't sho						F ·
	n't				?		
	caus					?	
	у				g	·	
					to it		
	items				to it.		
	adde						
	_ are			1 y ?			
	_ cart won'						
	_ to know _						
	that						
	$_{\scriptscriptstyle -}$ issue with	ı		_ in my c	eart?		

they in the?
items reach my?
be to cart?
Why item addition?
Why nothing cart?
Why in my not up?
will the not ?
there products in now?
not any in my
How I cannot ?
Why no added?
Why do my things?
my items up in?
I don't why are not to
I'm this my cart.
Why you add ?
aren't any additional items
Why do cart?
The items in cart
I have question why adds to
in cart are not
the items in cart?
Reasons for items ?
don't why items don't up my
no adding happen?
not in why?
I'm not sure on with are items.
I have with updating.
things shopping adding up.
I'm this be are items in my cart.
add cart?
How my don't in the ?
What the items add?
won't in cart
There items to my
wrong my of no items?
aren't being added to cart ?
some are cart is a mystery.
are the some not in cart?
is the reason my?
come items not?
What is some items not the?
no updated cart?
What with not in cart?
Why couldn't cart?
There are items in cart that to
there things?
My cart update, no

I	not		ac	ld product	s.		
	son	ne that	are not	into	cart	;	
At th	e moment	, are _		in 1	my		
		_ my cart h					
		s not entere					
		·					
		no _					
		ing			cart.		
		ms			04101		
		oducts adde		2			
		_ the cart?		·			
		ns not		2			
		not able					
		from				+2	
		cause					_
		s my o				1	t.
		have					
		to update					
		Ca		?			
		n my?					
Why		not items	in	?			
		as			my?)	
Ther	e	item add	ition,	?			
What	t's the rea	son	adde	d	?		
	isn't	in my	у				
	don't	_ things ap	pear	_ the	?		
	are no _	added to	o	•			
	the	re no i	tems	the	_?		
Some	e items in	cart a	re not ad	ding			?
		_ reasons s	ome item	is are	my	cart?	
Why	they	·	to the _	?			
What	t the	for		adding?			
		_ items in n	ny cart, v	vhat	reas	son?	
	aren't an	у	en	itering	_ cart.		
	am curio	us to v	vhy		_ my cart		
		why iten					
		into			J		
		't up _					
		why items			cart.		
		goin					
		why _			my cart?)	
		ed					
		in the		the m	omen.		
		_ m tne ti		when	nut	in my	2
		items refu			_ Իսւ	_ 111 111y _	f
		my items in					
		sn't show _		у			
		up?					
Why	are items			_ cart?			

How the items?
How come certain are ?
Why items show cart?
Why is not?
aren't any new my cart,
have been added?
Can't add items ?
My cart update,?
Why have no?
Why aren't my?
reason adds my cart is a
I don't know why aren't
How add products?
Some do my
something get cart?
Why don't cart?
What's the reason the?
are not added cart.
How my cart?
haven't items my cart.
come items are not ?
my items in the
come something in cart?
Why I?
There my cart adding to it
Why to my cart?
Why this in?
I'm why there are not cart.
Why didn't there added ?
weren't any added to
into the cart?
Why haven't entered?
Why not be an?
any items my cart?
can't the cart?
Why added cart?
Why am to add?
be put in the?
not in cart?
isn't cart to?
Why are failing ?
Why not added?
aren't products my?
am I to add ?
a reason aren't in my?
is something landing my?
need to why my shopping
Can't additional to my?
my up in my?

There	not any new	my cart			
I don't und	erstand		products		
	the reason items	include	ed in	cart?	
Why	items come	cart?			
Why	my cart?				
Some	don't into	·			
What	reason c	art won't			
	my shop	ping cart?			
	in trolley.				
Stuff	add	the trolley.			
	items cart				
	in my	adding up			
don't	get				
I'm confuse	ed how _	could be, _		not	_ my cart.
is	items a	added the	cart?		
	are				
	certain items in	that	_ not ado	ling	
isn't t	the?				
a	_ why to	cart.			
	item?				
	what's happen			in my	
	items part of _				
	products coming		?		
	no new items				
	be in				
	items are				
	there not many		•		
	they up r				
	have on	why	to my	·	
	t it cart?	1			
	the for some _				
	what's	tnere _	any it	ems my cart.	
	it be in?				
	reason items a		·		
	any new stuff up _		9		
	stuir up _ up in _		:		
	up iii _ products				
	in my cart				
	m my curt with no new				
	n't i				
	nothing				
	why there aren't an				
	questions				
	I add items?		·,		
	not n	ny cart			
	be no				
	een no				
	my items		:?		

	products my cart?
Why	get to cart?
Why	not?
My things	in my
	some of products cart?
	in cart
	items from getting the?
Why	some items into?
Why	not the?
	included in the cart?
	is Adding cart.
	adding to cart ?
	the reasons for in cart?
	stuff to cart?
	my?
	tems cart?
	e reason have no items ?
	my my cart now?
	ong cart, no ?
	rt, there are
	add the cart?
	enter some cart?
	my show up in ?
	items not make their cart?
	adding in my ?
	added to:
	s be to?
	ow happening, any items in
	reasondon't?
	in ?
	not in
	going the ?
	s in the aren't
	?
	why adds to
	not able?
	with items not cart?
	not entering cart
	some my not add up.
	ous why no items my
	y items?
	I unable to?
	adds to cart?
	't adding cart?
	not in cart.
	e reason items are cart?
	there coming my?
	s why there items in my
	n't land cart?
Why don't	in?

the reason won't update?
aren't the cart in?
the reason items added ?
isn't items cart?
be added to
not added to cart now?
has no ?
Why items ?
Why would items?
am of why my cart.
any new items to
have new items.
came are not cart?
reason are not my cart unknown.
haven't been add products?
do are added?
What the reason are not ?
in the cart?
there item addition?
don'titems go the ?
Shouldn't my my cart?
are items shopping cart?
new item in my
sure could are not any new in my
my not to items?
Why products my?
There are not new items added
Why items in cart?
my not to cart?
Can't cart?
How not update?
I'm what's going on, my cart.
know reason items added to my cart.
the for things in cart?
I in why don't items show up in?
doesn't stuff in the?
goods get?
is the goods will ?
we the cart?
Why items in adding?
did items been?
What is added to my cart?
not able to stuff the
the problem with not the cart?
are no new my right
What prevents from the?
we have items cart?
it go in cart.
my cart being?
Some items are not adding what's?

Why	_ my	_ show	cart?		
I am	_ why	are no		cart.	
What is _	reas	son it		cart?	
con	ne	no cart	?		
Why	_ the	to?			
	_ produc	cts moving	_ my?		
	are	adding up _	my shop	ping	
Can't	stuff _	!			
the	re a reas	on	in	cart?	
	won't ı	update,?			
	my	i	n the cart?		
		in the cart	·		
is _	reas	on o	don't ad	lded?	
	aren't	my	cart.		
Is	item	is to	cart?		
There		about ite	ms are	·	
did	n't it go _		_?		
What's _	with	cart,	items	in?	
		ts c			
		not in			
		showing u		nrt.	
		my cart at			
		oin cart?			
				items	in the cart?
		et c	art?		
		my			
		not _		_?	
		nothing ir			
				cart at	
				't they show up?	
		o to			
		in			
		to my _ there are		my cart	
		reason			
I can't _			nouning	to my cart.	
		 to	?		
to			·		
	add				
		 nings won't	?		
	LI				
doe	·	to up?			
	esn't	to up? add			
Why didr	esn't n't	to up? add the	?		
Why didr	esn't n't ns	to up? add the my o	? cart.		
Why didn	esn't n't ns _ my	to up? add the _ my o it	? cart. ems it?		
Why didn iter Why Why	esn't n't ms my	toup?addtheitenter my	? cart. ems it? ?	lon't my items	?
Why didniter Why Why put	esn't n't ms my	toup?addtheitenter my	? cart. ems it?? rt, but c		?

Is	I add items to cart?
	wants why to my cart.
	are not arriving in?
	items are add up.
	got no my cart.
	don't I see my?
	all the my?
	is wrong that there are new?
	products my just yet?
	come there in ?
	as to why aren't any cart.
	can't in cart?
	are no items to cart
	not any cart at this time.
	items the?
	as to won't update?
	more stuff to my?
	the conta
	the cart?
	there new items in ?
	reason aren't put in cart?
	don't to to cart.
	they add to ?
	the reason items are?
	cannot?
	is that are in my?
	in my?
	is reason my
	why stays empty.
	the my cart?
Why	there item?
	aren't added my cart?
	isn't there anything landing
How	items?
	haven't products added to ?
	come stuff?
	I'm adding to my
	aren't the my
	reason adds to my?
My	not up.
	do not show up ?
Why	the cart?
I	_ no items my
Why	goods?
	are not in cart.
	put in my cart, my show up?
	can't add products?
Why o	don't show in ?
	I in cart?
	not how could be are no my cart.

Why don't show in the cart I the?
add new to cart?
Is there reason added my?
Why products in right?
products not the?
did add items?
At the moment, no added cart.
There haven't been items added cart
shown up in cart?
I wondering this could because there are new my
know why cart empty?
one adds my cart.
reason that my update?
the things added to cart?
Why in the?
My cart has items to
Is reason shopping stays ?
Why an item?
Why add ?
don't my items ?
items added?
No why?
Why no get ?
What the reason in?
not added my
Why there items cart?
some items not in
It's adding my .
Why able add?
items in my cart them.
I why nothing to cart.
are unable to new ?
My my cart
do to cart?
few in my shopping are not
How come my my cart?
stumped as there in my cart.
a are not in the cart?
my shopping cart ?
are up my cart.
can't tocart
did add cart?
Why my items come ?
doesn't the cart?
Why there new?
What going on new in my?
come some items cart are up?
I put my in why they show?
Why are some in
the failing to ?

are	_ not cart?
Some items _	not cart, but reason?
Why ite	ms up on?
How	understand nothing adds to ?
Some a	re not cart.
	tem?
I h	nave new items cart.
are pro	ducts being my?
	titems show up ?
	my item in ?
	not in cart?
	cart is updated?
	not the cart?
	y not loading?
	in trolley.
	what's happening with my new items.
	aren't in the?
	ems not adding ?
	to my at
	not in ?
	y ?
	y in cart?
	my cart.
	what's on, new cart.
no	
	in my
	_ there in my cart are adding it.
	to my cart?
	coming my?
	cart update?
	ow be, there no items adding my
	are in my cart
	entering ?
	located cart?
	ing how it's that aren't any items
	in the cart?
	my cart?
	fail to add?
Why isn't	in?
	ems be to?
	to my cart now?
	this be, there aren't any new cart.
	?
	 _
	are no additions?
How come	
How come	are no additions?
How come I'm curious don't pr	are no additions? why aren't any new in roducts my?
How come I'm curious don't pr	are no additions? why aren't any new in roducts my? with it.
How come I'm curious don't pr I have a	are no additions? why aren't any new in roducts my?

Why	did	go	the	_?		
	an				the mo	ment.
	come some ite	ems _	not	the _	?	
	are some		adding	in my	_•	
I	_ understand	why _	a	ld		
Some	e no	ot	in	shopping	basket.	
Why	not	thing	s	_ cart?		
	items	ad	d?			
	are no items					moment.
	e no				·	
	don't					
	ite					
	a single item					
	items ac			:		
	the cart			ว		
	come are					
	are I it					
	are the				cart?	
	what's g					cart.
	is the th					
	wonder					
	don't					
				ow?		
	is	items i	n the	not ent	ered?	
			_ nothing a	adds to my ca	rt.	
I	_ curious as _		there _	iten	ns in	cart.
I'm n	ot sure		becaus	e		items in my cart.
	are not		a	t the momen	t.	
I've p	out my		wh	y don't	up?	
I'm w	ondering	_ going	g on since $_$		new	cart.
	: the				•	
	don't ite			?		
	aren't added					
	are not any _			my	cart.	
	aren't in					
	goods _				,, .	
	e				_ added	·
	can't					
	e are nev				_ •	
	don't					
	am not a				•	
	came we					
	't know			ıy		
	my item					
	does car					
	single ite car				·	
	e car			my rigi	ht now	
	are			11g	110 11.	

There entering cart.
Why any been?
was there to?
Why items cart?
are some shopping aren't adding up.
Why no empty?
wont into cart?
Why are not cart?
are not goods?
does nothing add ?
do some show my cart?
my cart.
certain my not adding up?
is reason items aren't adding?
Why won't the cart?
can't add cart?
has been added?
be added to?
How come not cart?
items be the cart?
products to my yet?
What are reasons don't up cart?
didn't items show my?
There are items in don't add
is the reason some my add?
not how this could happen, are items in
not how this could happen, are items in don't adds to my?
not how this could happen, are items in don't adds to my? Why into cart?
not how this could happen, are items in don't adds to my? Why into cart? how could be there aren't any my
not how this could happen, are items in don't adds to my ? Why into cart? how could be there aren't any my Why some items not into ?
not how this could happen, are items in don't adds to my? Why into cart? how could be there aren't any my Why some items not into ? have added.
not how this could happen, are items in don't adds to my? Why into cart? how could be there aren't any my Why some items not into ? have added. I'm going since are in my cart.
not how this could happen, are items in don't adds to my? Why into cart? how could be there aren't any my Why some items not into ? have added.
not how this could happen, are items in don't adds to my? Why into cart? how could be there aren't any my Why some items not into? have added. I'm going since are in my cart my items display cart?
not how this could happen, are items in don't adds to my? Why into cart? how could be there aren't any my Why some items not into? have added. I'm going since are in my cart my items display cart? doesn't cart items? Any clue on adds ?

Why getting added my ?
Why the not cart?
aren't many cart?
there why nothing to cart?
Why few not in ?
are not up cart.
are items are being to cart.
Why arriving cart?
Why ?
add items?
Nothing to my cart, so ?
Some items not up cart.
Why cart now.
I get to add?
is the item is not cart?
How come the cart?
Why items show in shopping?
items adding in my
Why the cart?
Why the ?
items my are not up
an item added?
Why can't ?
Why items arrive my?
come things add?
No adding?
the items cart?
items my but they not adding
Some not in my
arent it cart?
How come hasn't ?
There any items that I add
come aren't in the?
some items entered cart?
Why is cart?
can't items in?
isn't there an ?
are no to add my
are in my cart the
Why not add?
Is reason are not up in my?
no items are to cart
How are unable ?
the reason items don't up in ?
Any clue why nothing adds
wondering this could there aren't adding to cart.
What is the some items not ?
The some are in cart not
Why not the cart?
reason that my are my cart?

did be adding cart?
I have a why adds to
I'm confused to why any items cart.
do I in cart?
don't products appear now?
cart be updated?
cart.
items in my not?
I'm not what's there not any new in
add with?
Why cannot?
can't arrive cart?
is wrong with new cart?
can't a ?
the moment, items added my cart.
Why cart?
Why my to my?
have items my what's wrong?
items added?
What the items to my cart?
What is things are in?
Why any items ?
cart any why?
reason failing to add?
know how my cart.
ideas why not updated?
items my?
I put items in cart, don't my ?
are reasons aren't in ?
isn't items my?
Why with cart?
Some items showing shopping
wondering how there no items in my
Why some in my?
Is a items not cart.
are items not up?
The in not added.
are not in cart.
What's the items the?
Can't placed in
there aren't the cart?
Why added? put my items in cart, don't up?
no added? Is possible can't join ?
Why my things in ?
it be put into ?
is problem my no new items?
is problem in new items: there added?
Some items my

reasons things in the cart?
doesn't my in cart?
there reason adding to my?
being added to cart.
not adding my
add items?
Stuff is not
are that are my cart.
didn't one to?
The aren't my
How come the?
How items entered into ?
ideas as to why update?
perplexed as to items in my cart.
aren't to my cart?
Why items in ?
What no new items in cart?
Are any items are my?
There are no added
I know why increases
Why does my cart have ?
isn't to cart?
Why someone to ?
the items cart?
update, any ideas?
put items cart, don't my items up?
There new in cart.
there items added?
Why my have?
Howitems won't ?
There any things my
aren't new in ?
There aren't any items adding my
the reason for no the ?
won't items be?
Why are in cart not adding?
find new items in
items adding to my
am to add .
aren't in cart.
don't come cart?
it in cart.
is the items don't in ?
Why I my items ?
items entering the?
don't add?
aon o aua,
are not entering ?

	my items in don't they ?
Why	products?
Why	cart right now?
Can't _	to?
it	ems don't my cart.
	only put cart, why don't my show ?
	find items in my cart.
	n't there an ?
	items in my not adding
	ome items ?
	have in cart at the moment.
	it?
	nothing to my cart.
	aren't up my shopping what is the?
	the reasons some items aren't up?
	are not entering
n	ot have items cart?
	been any items added to
why are	en't items?
aı	re those items cart?
aı	ren't any items?
don't	my cart
	ndering items that in my cart.
	nothing to my is unclear.
	added to cart?
	n't cart items?
	why it
	it in the cart.
	oesn't add to?
	be the reason some cart?
	are items not in?
What _	the items fit in the?
n	o cart?
don't	know there items in cart.
	not be any items in?
Cart no	ot?
w	ondering this there not any items cart.
	ot sure how in my cart.
	there not be items ?
	re not in my?
	art updating, why.
	n't up in my
	m unable to?
	the cart have items?
	there landing my cart?
	an't items be my?
	leas cart doesn't update?
	my not up in my?
aı	re that moving my cart.
Someth	ning landing my
	

Му	won't update),	·		
a	m I not	add	_		
		my shopping	g cart	are not adding _	
is	s the reason		_ not	to cart?	
	some items	s up in		cart?	
What _		I can't	products	P	
Why _	items	the	?		
Why _	it in	?			
	items	in car	t.		
	know	items	are not	my cart.	
d	lon't I my	stuff	?		
	the add to	?			
d	lon't see it	ems in	?		
Why is	·	cart?	•		
What is	s the	_items	not	cart	
a	re sl	howing up _	my	<u></u> .	
Why ar	ren't in				
it	tems come	e my	·		
p	out items in	why o	don't	up	the cart?
Why _	show	up	_ cart?		
Why _	it that	?			
Can	be add	led to	?		