[Demo] NLP Dataset for Customer Service Automation

Company Type	E-commerce Marketplaces	
Inquiry Category	Order status and tracking inquiries	
Inquiry Sub- Category	Order Not Received	
Description	Customers report not receiving their orders even after the expected delivery date, seeking assistance to investigate, track, or resolve the issue.	
Data Size	5,503 paraphrases	
Want to buy data?	Please contact nlp-data@qross.me via your business email address.	

 $\begin{tabular}{ll} Masked sample paraphrases of one "E-commerce Marketplace" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$

	you track the status?
	determine order's progress?
	any the package?
	if my package arrived
	it to track shipping?
	wonder has been shipped?
Is it	monitor my?
	want know my shipment?
	any news on my?
Is	my delivery?
	me the progress my?
Will	there the?
	would like to if will updates my
I hav	re to
	yet been delivered?
	pdate?
	you update the status of?
	anything package delivery?
Do y	ou know what?
Pleas	se know the
Will	you me informed ?
	like you to shipment.
Can	have a my?
What	t the status ?
	my being?
Is it	to track ?
I	wondering monitor my
	you any updates on ?
Δro	to check the my 2

Is there an?
package shipped out?
Do progress available?
Can you my?
have any news shipping ?
it to my progress?
there anarrival for ?
So, following the or ?
cargo available?
Please track
possible to the my shipment?
track this
Any on?
you to my shipment?
Will me how my is?
you my order's?
Do have way to of shipment?
What is the progress?
is important you this
it possible to track of?
I'm can order status.
Is my to?
Are you to?
Is it watch?
know where shipment at.
shipment still?
this shipment is
there news package.
updated on ?
Is it to ?
keep tabs package.
Would the package?
Are you where is?
there available?
delivery status?
Are you to determine my?
my somewhere?
wonder if check my
I news on the
Can you monitor?
give me the my order?
Do my?
is status the?
my been?
delivery status should
this current package ?
there any this?
you an my order?
on order?
any developments on my?

	tell	where my	_ stands?	
Do _	have	on	status?	
	know	my package	tracked.	
	possible to	my		
	_ you verify the	of	?	
	_ news	package?		
	_ there	on my?		
	the	shipping status	S.	
	status no	ot?		
	_ my package			
Wou	ıld you be		_ order?	
	_ is			
	uld like			
	to wat			
			ents?	
			ny order status.	
	for			
			about my d	eliverv
	ere news			J
	keeptrack of _		= '	
	my			
	_ you inform		status?	
	my?		5,44,45,	
	_my trace			
	_ there be		shipment?	
	_ you my o		0p	
	_ it to wat			
	_ it to was unknowr			
			shipping progress?	,
	any upda			
	to t		·	
			rkage?	
	upo:		go.	
			on package?	
	unyone m			
	e		cu	
	possible		ninment?	
			shipment?	
	update f		sinpinent:	
	you		2	
	y			
			ate on order?	
	to t			
	review n			
	any updates			
	be			
			y delivery?	
Can	you keep	to	my progress?	?

want to know if you order's
tell me about status.
watch on
there of progress?
My not delivered?
you locate progress?
Does there on order?
Is my status ?
Can me of my shipment?
Someone an on my
Is there news delivery?
you at my ?
my yet?
I to shipment.
Will you provide ?
Do you of?
update on delivery?
Please know about
any way to order?
regarding the?
Is updated ?
the order ?
can this shipment,
Are any updates ?
Did there update?
if is any updates on delivery.
Do I my order?
Do I my order? I to know any my package.
Do I my order?
Do I my order? I to know any my package.
Do I my order? I to know any my package status checked?
Do I my order? I to know any my package. status checked? me update cargo.
Do I my order? I to know any my package. status checked? me update cargo. arrival update item?
Do I my order? I to know any my package. status checked? me update cargo. arrival update item? anyone on delivery?
Do I my order? I to know any my package. status checked? me update cargo. arrival update item? anyone on delivery? Howbout tracking ? Is shipment ?
Do I my order? I to know any my package. status checked? me update cargo. arrival update item? anyone on delivery? Howbout tracking ? Is shipment ? Do I on my ?
Do I my order? I to know any my package. status checked? me update cargo. arrival update item? anyone on delivery? Howbout tracking ? Is shipment ? Do I on my ? you shipment?
Do I my order? I to know any my package. status checked? me update cargo. arrival update item? anyone on delivery? Howbout tracking ? Is shipment ? Do I on my ? you shipment? wonder my arrives
Do I my order? I to know any my package. status checked? me update cargo. arrival update item? anyone on delivery? Howbout tracking ? Is shipment? Do I on my ? you shipment? wonder my arrives Have you been able ?
Do I my order? I to know any my package. status checked? me update cargo. arrival update item? anyone on delivery? Howbout tracking ? Is shipment? Do I on my ? you shipment? wonder my arrives Have you been able ? you my progress?
Do I my order? I to know any my package. status checked? me update cargo. arrival update item? anyone on delivery? Howbout tracking ? Is shipment ? Do I on my ? you shipment? wonder my arrives Have you been able ? you my progress? Is cargo ?
Do I my order? I to know any my package. status checked? me update cargo. arrival update item? anyone on delivery? Howbout tracking ? Is shipment? Do I on my? you shipment? wonder my arrives Have you been able ? you my progress? Is cargo ? I if order yet.
Do I my order? I to know any my package status checked? me update cargo arrival update item? anyone on delivery? Howbout tracking ? Is shipment ? Do I on my ? you shipment? wonder my arrives Have you been able ? you my progress? Is cargo ? I if order yet. I'm if there are my
Do I my order? I to know any my package. status checked? me update cargo. arrival update item? anyone on delivery? Howbout tracking ? Is shipment ? Do I on my ? you shipment? wonder my arrives Have you been able ? you my progress? Is cargo ? I if order yet. I'm if there are my my shipment.
Do I my order? I to know any my package. status checked? update cargo. arrival update item? anyone on delivery? Howbout tracking ? Is shipment? Do I on my ? you shipment? wonder my arrives Have you been able ? you my progress? Is cargo ? I if order yet. I'm if there are my I want are any my shipment. There news status?
Do I my order? I to know any my package. status checked? update cargo. arrival update item? anyone on delivery? Howbout tracking ? Is shipment? Do I on my? you shipment? wonder my arrives Have you been able ? you my progress? Is cargo ? I if order yet. I'm if there are my I want are any my shipment. There news status? are news package?
Do I my order? I to know any my package. status checked? update cargo. arrival update item? anyone on delivery? Howbout tracking ? Is shipment? Do I on my ? you shipment? wonder my arrives Have you been able ? you my progress? Is cargo ? I if order yet. I'm if there are my I want are any my shipment. There news status?
Do I my order? I to know any my package. status checked? update cargo. arrival update item? anyone on delivery? Howbout tracking ? Is shipment? Do I on my? you shipment? wonder my arrives Have you been able ? you my progress? Is cargo ? I if order yet. I'm if there are my I want are any my shipment. There news status? are news package?
Do I
Do I

	give any about ?
	shipment?
Trac	k shipment
	you any information shipment?
	check the my order.
	want to if you track shipment's
I	news about package delivery.
	there any my?
	should be to my
	me my progress?
	that to track my ?
	possible my shipment?
	somewhere
	my shipment
	is the package?
	status?
	trail shipment.
	s know my order?
	check on ?
	have any information shipping?
	s my have ?
	you status?
	was wondering if yet.
	vondering has been
	I know my shipment ?
	you be aware of?
	it my order's location?
	my package?
	anyone news on ?
	need to there's an update my
	shipping
	there news on?
	tracked?
	you able track ?
	about ?
	regarding my delivery?
	there update?
	the yet?
	a on
	package?
	keep your eyes shipment.
	package getting?
	track of shipment?
	you tell shipment at?
	a currentstatus?
	able track the yet?
Does	s anyone have delivery?
Is	Progress?
	the package's status?
Can	you remember?

status real time?
Is possible progress?
order delivered?
it possible for you status?
about my?
is package's?
there more my shipment?
would appreciate on my
I you to know status of
about the status.
Do watch?
Is update regarding?
you look of order?
am in information about package _
Give me an my
Are there the?
Is possible for shipment?
Can monitor progress?
You tracking that ?
This be
The status ?
the current package?
order shipped?
the update for yet?
How to ?
anyone shipping status?
it my shipment?
Do you have order?
we track status?
you me order
deliverystatus
Let me know happening
about package?
I news shipping
I would to know if check
package getting ?
I my shipment been
an eye that shipment?
I am wondering
I am news my
You must update shipment.
Is yet?
my doing?
there any news pertaining?
have of delivery status?
Has yet?
you see is?
can give me shipment.
I you my progress.
you keep of?

On?
package the way?
Is update on ?
I curious any my
package tracked?
about my package?
shipping progress question.
Can monitor ?
I use update on
updates on ?
Any about ?
I to know what my is.
have any information on ?
there the package.
Can you of shipment?
status?
tell how shipment is?
Were the package?
You can progress.
Can you provide any?
my somewhere?
would like to know you can
me an about shipment.
Can take order status?
Is arrival update there?
package been shipped
I if my yet.
Can I package?
status known?
my located?
To?
Can you about status shipment?
you the?
am wondering if has
about my status.
track the
I to hear an my
you are shipment?
my order updates?
you keep me apprised ?
there news package?
do not if tracked.
would like how you traced progress.
being recorded?
Does anyone know?
Do if arrived?
about delivery?
Is it to what's my?
I to my has been traced.
i to my nas been tracea.

news with my?		
know my package delivery?		
there an of ?		
any for progress?		
Please an on		
What about?		
Will check order's?		
this package.		
keep a my shipment?		
Can me where my?		
any information on?		
Can evaluate progress?		
it for to progress?		
Has my yet?		
are shipment?		
I would like progress.		
track status		
Please eye on		
Any on my?		
shipment located?		
you provide any on ?		
Can determine the status ?		
tell about my status?		
is status delivery?		
news regarding shipping?		
Is news on?		
Can investigate progress?		
Did you on my?		
there information?		
Do I any delivery?		
Are any updates my?		
Is an update ?		
Is on way?		
the of		
is currently?		
Talk shipping?		
Do you any shipment?		
parcel been?		
anyone me any on?		
Are there updated ?		
Is it order?		
Is there on?		
Will there on delivery?		
to know delivery?		
track of		
Are there my?		
Is my?		
just shipment.		
Can me status shipping?		
I need know if can		

You could check
How are my?
regarding delivery?
We to shipment.
package tracked?
Is there update ?
Any on package?
There's on?
give me updates my?
keep a the
Would check my ?
if there's my package delivery.
any my package?
This shipment
tell me where are?
me how is going?
you have for delivery?
have updates on ?
How my?
to tracked?
my package?
to track?
my tracked?
delivery!
able delivery status?
the up date?
Is possible me my shipping?
How you shipment?
the order
Does on order?
I updates my order.
want you'll give updates on order's status.
to watch my shipment?
have any on?
the be located?
Please, please.
Please, please. Is news related package? need an shipment.
Please, please. Is news related package?
Please, please. Is news related package? need an shipment. Will offer updates ?
Please, please. Is news related package? need an shipment. Will offer updates ? any my order status? the status delivery?
Please, please. Is news related package? need an shipment. Will offer updates ? any my order status?
Please,

Can	with the n	my shipment?	
	this		
	know package status?		
	you inspect my ?		
	you hispect myshipment.		
	_ you follow?		
	you check orde	ur?	
		;ı:	
	to know my order		
	ates status?		
	tell current ?		
	e progress?		
	_ my arrival?		
	update on my order	's?	
	you see shipping?		
	be check my p	orogress.	
Do y	rou the?		
	_ want to know the m	y shipment	
	_ me heads-up shipm	ent.	
	if package been shi	pped.	
	_ is a Shipment?		
give	update shipme	nt	
	been delivered?		
	_ me information my		
	anyone any updates on	?	
Do _	information my	delivery?	
	observe my?		
Does	s anyone shippi	ng status?	
Wha	t's the my?		
	you closely shipment?		
	delivery been yet?		
I	to where my		
	anyone any information o	on?	
	to get my ship	ment.	
	_ would like to any	delivery.	
	s know about ?		
	news on package?		
	check my ?		
	ere any information	?	
	wonder if traced.		
	you me on my?		
	an update ?		
	t my?		
	rou have way of knowing	?	
	shipment?	·	
	you the progress m	v ?	
		,	
	 _ you give updates on	?	
	track the status?	•	
	tell me any news	?	
	updates shipping status?		

Does have any order?
Please track
Is my the?
any updates shipment?
Is my to?
Is news on?
stuff shipped?
any regarding my?
Will on my order's?
you tell the status my shipment?
you me news package?
So, monitoring ?
you updated my shipment?
there anything you could my shipping?
Is update coming?
Can tell me order ?
my arriving?
Please the
Does anyone know about?
Will traced?
it any the?
you updates on the?
on this shipment.
Got about package?
Shipment to?
can check my
tell where my is.
I'm if news package.
Do we delivery?
available?
on my?
anyone on order?
you give my order?
was about my?
shipment needs to
I updates my shipment?
Please, shipment!
my package?
there news the status?
Have shipped?
Have been able track?
I want to know can order
status news?
possible to trace shipping
This be please.
you log of shipment?
Is updates delivery?
So, tracking?
Give me on shipment.
Give me on simplifient.

Can keep an eye ?
Is package?
status?
anyone have updates the?
Please
I was my was
There the delivery?
How tracing shipping
am interested in my delivery.
Any my delivery?
appreciate gave me an on shipment
have a way to ?
you check on my?
are any my?
a to monitor my?
my order yet.
Tell about shipping
There is my?
if could my shipping progress.
keep me of status of my?
any progress shipments?
there news on ?
Any on?
Please track package.
Can you order's?
you keep me on ?
Is possible track?
I'm interested
I the to monitor ?
Can order's progress?
Can at status of ?
my ship?
Will tell me about ?
are on my delivery?
Are progress?
Please give
mail getting?
to track my order?
delivery status,?
any information on?
any update on?
the package ?
There's updates order?
I'm curious shipping
Is to know the status my?
status known?
How I track ?
been tracked?
They to give an on
my up date?

to watch shipment?
still arriving?
have ability to track ?
be the lookout this
anyone of any package?
There's any shipping?
this package's known?
I'm any updates my .
Will you be track is?
Package should
Does any on?
asked if you order
the delivery ?
a way watch shipment?
you the status of
has any?
Please me an on
you a delivery ?
Shall I be able ?
I want know my
updated the package?
What on my?
have a to delivery status?
Could tell progress of ?
you track shipment's status?
What latest my?
Is word on package ?
delivery updated?
document my?
there on chinning?
there on shipping?
you tell us ?
you tell us ? There's any on ?
you tell us ? There's any on ? my shipment?
you tell us? There's any on?my shipment? Please know about
you tell us ? There's any on ? my shipment? Please know about Is shipping visible ?
you tell us? There's any on? my shipment? Please know about Is shipping visible ? arrival update?
you tell us ? There's any on ? my shipment? Please know about Is shipping visible ? arrival update? I know how my shipping
you tell us? There's any on? my shipment? Please know about Is shipping visible? arrival update? I know how my shipping you record is?
you tell us? There's any on?my shipment? Please know about Is shipping visible? arrival update? I know how my shipping you record is? there shipping available?

Would you like to	?
if there's an	order.
available?	
shipment progress	available?
Is any further my _	
locate shipment	
Monitor ?	
my package ?	
track shipment	
keep m	v order's status?
you of where my _	
	·
on my?	-0
is of progress	5?
delivery updated?	
Is it order?	
my shipping?	
Please shipment.	
shipment track	
Are you able the	?
Can find order?	
How trace shipping	g?
tracking the?	
might be track del	ivery
Do you on my	_?
there any my	package?
Yes, is monitor my	?
there any about	
any news?	
Any news?	
Are there shipmen	t?
record shipment's	
Let know any	
my mail?	J
regarding my?	
an this shipm	nent
shipment being?	10110.
What's latest my ?	
my package getting	2
Can keep shi	
way track my	snipment?
on my?	
Is shipment?	_
you any updates m	
it's possible t	
would like know if you _	
Can tell me about updat	es?
you an Arrival	_ my?
Is shipment possible	?
my item upda	ate?
my shipping ?	

is the	on	?
	know	order has been shipped yet.
	me about	status?
Please locate	·	
is	to this	
Do knov	v if my	?
Can help	o me	my?
Check my	?	
Can	01	rder is?
Is my	by	?
Please know		now.
Is possil	ole to	_ status my?
Would	able	track status?
	an	
		tell me my progress.
		news
	y update about	
		can tell me the of
	the package	
	shipm	
	my ord	
Is my		
on		
	track sta	tus?
	my _	
Any news		·
	 with my	?
	ny updates	
		· _ can my
		er arrived yet.
	shipr	
	my order's _	
		 delivery yet?
	my	_ delivery yes.
	 _ an update on	
		my delivery?
	my order's	
		about my delivery.
		shipment?
	to check	
	being	
	ent	
	getting any	
		my shipment.
	ck order	
		y delivery?
		shipping progress.
	on	
	_ to pack	
need to	how my _	·

There's any news?
Does are tracked?
I to know shipment be
Are keeping track ?
any news regarding delivery?
Can the of my?
wondering about the
Will give the my?
progress?
Have package?
Please keep package.
able to the delivery ?
on my shipping.
Will provide an order's?
is possible shipment.
Is followed?
Are there updates ?
my tracked?
You track the?
I my shipment arrived.
my closely?
eye on the
possible to get an ?
Can me about my ?
keep of delivery?
order have an?
Does anyone shipment?
I'm curious the .
the status shipment.
shipment to track?
you let me the shipment?
Can you check
anyone know on?
What the my delivery?
Has shipped??
Do get any on ?
track of delivery status?
getting an on my
there on my?
Has my ?
possible to check my
Any on ?
Please shipment
I if there any order.
was wondering check my status.
Are you to delivery? my package?
my package? way to track my?
you track yet? status now?
status now:

My_	updates?
	to know any order.
Is the	e status shipment?
	can keep my
	any shipping status.
	anyone information order?
	my tracked
	the yet been?
	keep on my shipping?
	an on my
	the latest my shipment.
	show order's progress?
	are the updates package?
	you my ?
	with shipment.
	you see my order?
	d status.
	package yet?
	if can my
	know my shipping progress?
	d you progress shipments?
	anyone my?
	tell what doing?
	update on?
	been able to shipment?
	there any my delivery?
	possible check my ?
	stions about
	status known?
	ks shipment,
	updates my shipment?
	update shipment what would like.
	ıld you know my
	my shipped?
	shipment being?
	my somewhere?
	track order?
	is status shipment?
	nt you
	there any my?
	possible get update on ?
	for an my shipment.
	any information about?
	you provide any on ?
	like an update delivery.
	shipping status.
	_ curious on my
	on the status?
	be any about delivery?
Do y	ou ability observe?

I if there are updates on
updates there delivery?
Can check my?
Can you see order?
Do any package?
be tracked?
update?
I a my
I update my
Is possible to progress?
Is being?
Will you give order?
I to know my
shipment to be
package been yet?
anyone any on shipment?
you keep a my?
you me on my?
order here yet?
arrival for my item?
is tracked?
Are there package.
like if can check my order
possible monitor my
status of delivery?
you of the?
new my shipment?
What's delivery?
Will know the?
Were package ?
Yes, updates delivery?
Do the yet?
Has shipment?
You check my
I was wondering if was package
My shipment yet?
the delivery?
Receive on my
Will give updates the?
I would like if there is my
item's arrival update?
I want to if you
Can you where my?
How my?
if you check shipment.
made on my delivery?
You should to track
tracking delivery?
it possible with my shipment?
you any news delivery?

anyone any on shipment?
if can monitor my
Let me shipment is
was wondering parcel
Can you order ?
Does update?
a track status?
So, are the ?
How arrival update?
wondering my had been shipped
it check the my order?
I my arrived yet?
Is there way progress?
Is arrival my up date?
you provide update my?
of the?
package still?
Are my order status?
are latest on my?
I have where at.
Is the?
Is package?
Can order status?
have a question about the
me know you can shipping
There's news on ?
this shipment.
How my order ?
is about package ?
I like to order's
any new on delivery?
There on delivery?
available?
Is being?
the status of
order have been ?
did my?
shipment progress ?
Any status?
Track?
Can of shipment?
wonder if you can
I was was on delivery.
delivery!
this toplease?
my order?
Are see my progress?
Is with delivery?
am updates on delivery.
Did be shipped?

give me my order?
package yet arrive?
my traced?
status?
me know about .
need update on
there news shipping?
Has order yet?
you keep eye my ?
check the of my?
there been on shipment?
Any status?
you eye on shipment?
There's on?
delivery to tracked?
way to monitor my?
Should be able to ?
there of my progress?
it to my progress?
Parcel?
if shipment was
Is it to order is?
Let me know if any package.
Is news status?
Is delivery?
What's the shipment?
What's the shipment? me any on order's status?
me any on order's status?
me any on order's status? the status ?
me any on order's status? the status? I my arrived
me any on order's status? the status? I my arrived Will check my?
me any on order's status? the status ? I my arrived Will check my ? I would know updates my
me any on order's status? the status ? I my arrived Will check my ? I would know updates my it possible shipment?
me any on order's status?the status? I my arrived Will check my? I would know updates my it possible shipment? any news about package So, you that? shipment to be

Did delivery?
I you shipping progress.
have shipped yet?
Any my?
Could where is?
To package,
anyone me status?
requested to package.
Give me information
Yes, updates my?
my delivery?
notice my progress?
would know if my package shipped
Any news my?
to monitor my shipment.
you if package has shipped?
my followed?
there any package?
Is some on?
Give an shipment.
package shipped?