[Demo] NLP Dataset for Customer Service Automation

Company Type	Electricity Suppliers
Inquiry Category	Account balance and billing inquiries
Inquiry Sub- Category	Balance discrepancy
Description	Customers raise concerns about discrepancies in their account balance, requesting clarification on specific charges, adjustments, or credits that have been applied to their account.
Data Size	7,310 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Electricity Supplier" customer inquiry. (Purchased data will not be masked.)

are	fees and why they before?
did tl	he fees to before?
Why	we advance about extra?
	extra be mentioned?
	explanation for the additional that weren't previously?
	tell about the additional that were disclosed?
There	charges I to
	informed about the added ?
	there no mention of?
Why	we reveal the ?
	additional mentioned?
How	didn't inform us the ?
	you didn't us extra fees?
Why aren't	t talking extra?
	outlined previously, are the additional?
	these brought up?
	the additional charges previously?
New	discussed.
There	_ costs explained us?
There	not disclosed
are n	nore have previously revealed.
Why wasn'	t there information ?
	told about additional fees?
are _	charges are un?
Why wasn'	t supplementary expenses?
	we these charges?
	costs were undisclosed?
TA70	ot the cytro

There were sudden fees earlier.	
these extra charges ?	
those sudden disclosed ?	
Why were the mentioned?	
weren't sudden revealed?	
are and didn't we know?	
these new fees ?	
Can tell me how extra never ?	
Which fees these? nobody mentioned them?	
there mention of supplementary?	
we not these extra?	
you clarify additional fees?	
The were not	
were not upfront.	
There prior mention costs.	
us about charges.	
were not aware of ?	
why weren't fees	
I was made aware new prior	
Why wasn't disclosed?	
Why weren't for costs?	
Is that extra not brought up?	
Why charges earlier?	
didn't outlined previously?	
Why didn't before?	
Were disclosed earlier?	
Why the not?	
were fees not?	
Why hadn't fees earlier?	
there more not ?	
Why heard about the ?	
Is there explanation costs that were ?	
You neglected to about added it?	
fees weren't disclosed earlier?	
Why were these expenses ?	
Why those fees ?	
new are hidden.	
Why aren't the ? have an explanation for additional costs weren't	ว
	·
you an the additional that previously known?	
you fees were left until now?	
There extra mentioned.	
Why there extra not ?	
How extra weren't revealed?	
Why there nothing about ?	
Why charges not earlier?	
How nobody mentioned !	
aren't about the upfront?	
I like to on charges.	
Why costs hidden the?	

Why did	n't anyone	about	charges?	
did	ln't charges be	?		
	nature of extra	costs previo	ously	
hav	ve fees been	prior?		
	those undisclosed	added in	?	
	no mention		- 	
	s there mention _		?	
	ne you neglected			fees?
	us of the			_
	charges previo			
	out costs,	-		
	_ fees weren't			
			foos?	
	ne you didn't us _ ro the not		1665:	
	re the not		2	
	ı tell me about		e up?	
	_ costs previously			
	understand un		added here.	
	ren't			
	us about			
	more fees prev			
	sn't fees			
did	l not be disc	losed?		
	e charges		fore?	
What ab	out the extra		?	
fee	es earlier?			
we	re fees	disclosed previou	usly?	
The extr	a mentioned	l		
	there more nov	w,?		
Why wer	ren't hidden	?		
	understand why	fees	added.	
	we told the new	w expenses before	;	?
coi	me	_ about the added	d fees?	
	fees disclosed	earlier??		
	there extra cha	arges?		
Can	_ tell a	ndditional we	ere?	
How	you us of	the added	?	
we	re the fees i	n ?		
	ren't we		ntary expenses?	
	told about the			
	osts			
	not about			
	extra are	not talked		
	ckird mentioned			
	me these charges		ht. ?	
	l be			
	we aware the s			
	anyone us		es:	
	be explained, _		1. 1 10	
	me the fe			
Did	_ not inform us	the	?	

we know such earlier?
Clarify added costs
the charges before?
tell me extra expenses?
why these fees omitted now?
Extra were earlier.
Is a explanation for charges that were ?
Why not disclosed before?
extrawereearlier.
are what are for?
Why heard about additional?
the new not revealed?
Why we about the charges?
Which how come nobody them before?
say about charges earlier?
How come neglected inform us added?
inform us about additional?
extra costs not talked ?
costs have been mentioned
about the fees?
Some clarification on is I like.
you didn't inform us before ?
wanted more about the
Why weren't about additional?
aren't charges mentioned?
Why weren't before took effect?
didn't talk the charges?
up with these ?
Nobody anything about extra
us fees are hidden.
I know the are.
What are?
weren't we toldadvancenew?
Didn't inform of charges?
They not told upfront.
Did not reveal fees?
Why mentioned before?
These were not
the disclosed earlier?
new costs mention
Why told the charges?
new have mentioned.
the extra didn't up?
Why these suddenly earlier?
Why is known?
Why didn't previously fees?
They not told added
Why weren't declared?
Please me about nature of its of notice.
Nothing was extra earlier.

you that weren't previously?
Why additional not?
How fees weren't mentioned at point?
did about the supplementary?
to nature and notice for this surcharge
were extra fees disclosed ?
they told the costs?
is fees previously
you didn't inform us fees before?
additional fees were before?
are more fees are
Why weren't added charges?
You us prior added
are charges the previous communication?
nobody fees before?
me understand some
These fees notstated
Why this extra?
Well, what's new?
additional fees that at any point?
those undisclosed fees?
What these additional weren't they?
not about the expenses.
Why not the additional?
How nobody said anything ?
not previously disclosed.
Why we prior about the?
So-called hidden?
we not of these additional?
the charges mentioned?
extra are talked before
weren't these earlier?
you know why these until now?
aren't these fees ?
extra charges, but they
Can you what additional ?
Explain no notice?
weren't charges detailed?
about what extras
didn't anyone extra charges?
Extra previously?
How come in advance about the?
weren't told the expenses?
Why not fees upfront?
nobody referred to these ?
why those fees were added
What happened the charges not ?
not come light earlier?
costs are talked before.
They the earlier.

prior notice new?
undisclosed fees added now?
Why fees mentioned?
No mention of
What reason for charges?
There are fees previously
Can you the additional weren't aware?
nobody anything about earlier?
new costs were
were fees disclosed?
did not hear expenses earlier?
Why know charges earlier?
told about the fees?
nobody anything about charges ?
Why charges not ?
Previously the costs be
Can fees that were not disclosed?
Is it possible weren't informed about?
How you didn't us the were?
charges not in advance.
Is there for additional costs previously disclosed?
the silence extra charges?
talking about these and why?
haven't we these new?
were these never?
These talked about
extra that weren't previously.
there even fees revealed?
I clarification undisclosed charges.
weren't about fees.
tell me what expenses?
These charges disclosed
What are fees for that ?
mentioned before, these extra?
never aware of new before.
extra costs discussed
Why weren't earlier?
How come tell about the fees?
weren't about charges.
were told about fees.
were these new ?
there of these before?
Why didn't before?
Why did sudden fees?
Why inform about extra?
Why we not these ?
These talked before.
those fees mentioned?
lack discussions regarding these added concerning.
comes mentioned before?

Why	new out earlier?	
	don't we about the?	
	are fees, given were never	before?
	didn't prior supplementary	
	no?	
	be about the expenses?	
	e are not talked	
	come didn't about the fees?	
	have included in prior?	
	weren't extra	
Why	the new?	
	weren't added before?	
These	e new prior	
Didn'	t mention new?	
	you the extra charges not brought	?
	don't we expenses earlier?	
	there not previously revealed?	
	these mentioned before?	
	the not?	
	costs discussed before.	
	additional costs?	
	tell if the additional fees	?
	costs were given explanation.	
	new fees get?	
What	extra charges mentioned?	
Why	aren't these fees?	
	weren't these public?	
Why	the disclosed?	
	come these revealed?	
	e costs weren't explained	
	you us these added fees?	
	these disclosed earlier?	
	weren't we the extra ?	
	ne these	
	charges earlier.	
	the fees before?	
	not include more?	
	said anything charges previously.	
	was there mention expenses?	
	were not outlined?	
	not previously revealed.	
	undisclosed costs?	
	fees previously?	
	told extra costs	
	charges earlier?	
They	were upfront extra	
	not before?	
Can	not before? what extra are? mentioned charges?	

Why were there	the expenses?
know about	charges?
told	the added ?
Why the stated _	
	s about the fees?
Why weren't these	
weren't these	
come charg	·
What specific fees	how come before?
$_$ didn't $_$ inform $_$	the charges?
weren't fees disc	losed?
are not men	ntioned
silence, are	
weren't these	
the additional	
I the additional	
Why charges not	
How didn't	
Why did	the charges?
these not _	
Why t	he added upfront?
it that hidd	en not stated upfront?
don't understand why	us about charges.
	were before?
There that	
Why weren't	
Why additional _	
These charges no	
fees not previous	-
Why weren't fees	
Why didn't the ac	
Why the ad	
Why about	such expenses?
not told	new fees?
Can you why	were not previously?
hidde	n from the beginning?
Tell about the of	and the there prior notice.
weren't	
The extra not	
menti	
come you didn't	
come nobody	
	to us about costs?
Previously clarify	
they told the	
We earlier about	
wasn't expe	
Why they about _	
I was not before	
What the	are not talked before?

Why	fees revealed	?	
Can you tell me		weren't	_ earlier?
were ac			
the	_ not disclose	ed?	
	ere not disclo		
	osts were not		
	 about		expenses earlier?
	n given 1		
	told		
	not ?		
	_ about fees?	·	
	ed and I would	ld to	
	yhy these were		
	costs ditional		
	thing about those _		
	the additional _		
	hidden from		
Why aren't fe			
aren't these			
	the supplen		
	suj		ises?
			_
	the		eviously?
	go public		
	these		
	mention	?	
were hi			
No of th		-	
	ear		
	ktra not?		
	_ these costs,	gives?	
The new			
	ees before		
I wonder if	explain the	_ charges that	·
	befo	ore?	
ne			
ac	dded not revea	aled before?	
are ext	ra charges no	t?	
I wanted	more these	·	
called addition	onal previousl	y?	
Why weren't they	about	?	
know w	hy these were	e?	
these s	udden ea	arly?	
	costs are not di	scussed?	
So up	new?		
new costs	mention	·	
Why weren't	mention	ned?	
hi	dden in the?		

110 00	you the extra fees before?
How	come inform additional fees?
Can	why why were not previously known?
Why	what these fees?
How	come there?
	they mention charges?
	charges revealed
The a	additional fees were before, that?
	they never mentioned what are additional
	are new charges?
How	come fees any point?
Why	weren't told expenses?
Can	the not known?
	weren't we already of?
	_extra were before.
Wha	t are these fees, and ?
	weren't we the extra?
	were the disclosed prior?
	me nature of and lack of notice.
	that I would like to about.
	we a explanation for the?
	they kept in about added fees?
	not made of expenses earlier?
	told the new expenses?
Thes	e charges mentioned.
Why	haven't told fees?
	we the expenses were incurred?
	no prior of the supplementary
	the are previously?
Why	weren't we of ?
	wasn't there mention these ?
Can	tell me fees were disclosed?
	were those fees now?
	me about this and the notice.
	weren't mentioned.
	extra charges were not ?
	didn't they sudden earlier?
	additional not previously?
	new charges and why
	hidden fees ?
	weren't charges
	we made such expenses earlier?
	weren't they are these?
	mentioned for these ?
	you able why were brought?
	aren't new revealed?
	it possible additional not known about?
Why	charges mentioned? additional costs mentioned?

So, what's costs?
haven't about the fees
explain extra charges never?
Did you added fees?
Why notified in advance the ?
Why weren't sooner?
were what extras
there additional mentioned?
did not supplementary prior to them?
It is that these fees up
Why tell the extra?
is with these fees how not us?
the extra being about?
Why we aware these ?
extra charges up.
Nobody these before, how?
concerning that these haven't discussed to.
There not previously?
Why we new expenses were?
Hidden were huh?
were new fees?
so-called extra?
We these additional fees.
More earlier.
The extra before
extra were mentioned
you us of the added before?
the fees weren't ?
Why wasn't about expenses?
there any the costs that were previously?
tell us additional fees weren't disclosed?
is concerning that fees been discussed this.
Are there fees earlier?
you not tell added?
I want charges.
Can the costs that ?
Why didn't we expenses?
There may be a charges not communication.
Why charges included in the?
did the not before?
these charges be ?
These additional aren't
we hear about the ?
Why don't of charges?
Tell me of and of prior notice.
Are there additional weren't?
was made aware of these asking.
we the new fees?
you these fees not added until?
Is possible that these known about?

What about those fees, before?
Why these charges earlier?
Why are fees not?
Why didn't there of these ?
What that about before?
were omitted till do why?
hide the fees?
Why the additional fees?
Why aren't extra ?
you us about extra charges?
Why were ?
Why mention additional ?
Did announce more ?
weren't of new expenses?
aren't they told new ?
were supplementary charges not the communication?
There are weren't mentioned
Can anyone expenses?
Why wasn't the expenses came?
didn't be the costs?
I want to know these never
Is it possible explain previously known?
tell the these unexpected
costs have been
Why wasn't a of supplementary?
come no one fees?
costs not
How mentioned fees the past?
Why weren't disclosed?
Why the charges ?
not tell the fees earlier?
So-called additional
you explain costs were previously known?
Why not the fees upfront?
didn't anyone expenses?
have told about the additional
weren't outlined what the charges?
Why you not inform added fees?
These charges not in
What is new why weren't we?
Which fees How come mentioned ?
Can the additional costs?
These were not upfront,?
What about the were never mentioned?
aren't we the new?
Inform me of the of
Is additional costs were not previously?
Can you tell why the known?
in?

Why were the charges ?
Why the new expenses?
costs are before
Did tell us fees?
There are are revealed.
Why not ?
they the added fees?
charges that not revealed
How anything about fees?
Why were charges not?
I was aware costs
come there charges prior?
costs without
charges were earlier.
We weren't expenses before.
Why they told additional?
you us before the fees?
they what are charges?
we what new would be?
about these extra charges?
there any clarification the additional not disclosed?
Why we know new ?
They never mentioned so are fees?
were not aware the expenses?
What the charges weren't outlined before?
Is explanation additional costs were not?
Why were they upfront added?
Tell about nature of the of
beginning added costs?
Why sudden earlier?
Why not told the ?
Not these charges?
Are you able additional costs that ?
Please tell about the and notice the
Why charges earlier?
those fees ?
have we not told ?
Why aren't charges ?
did these before?
mentioned the charges.
Why aren't extra charges?
Why wasn't told charges?
The extra haven't talked
you me the extra weren't up?
additional not before?
Can us for added costs?
these extra mentioned?
weren't charges talked?
Is possible the weren't reported?
explanation for additional costs not previously known?

	come about particular before?
Why	were those here?
Why	fees ?
Why	nobody inform of ?
	not informed supplementary earlier.
	the new fees they are
They	not fees upfront.
	wonder why these weren't
	aren't outlined previously?
Why	was no mention of ?
We _	about the charges.
	there of the expenses?
	are fees not already?
	there sudden fees?
Do w	re pay charges previously?
Did _	know incremental fees omitted date?
	additional costs not previously?
	mention about supplementary expenses?
Is	explanation foradditional weren't previously?
	you tell me fees that disclosed previously?
	you inform of these added fees?
	possible these fees not disclosed previously?
	these charges not out?
	the sudden fees?
	come nobody about fees?
	spoke these fees before?
	you tell additional costs not previously?
	sudden disclosed before?
_	clarify additional that were not ?
	the mentioned before?
	we told such ?
	come of fees?
	are charges prior notice.
	these additional fees the? these additional costs ?
	these not emerge ?
	were to this?
	come tell us the fees to?
	additional charges earlier?
	known about the fees?
	were not told new
	weren't they extra?
	about new charges, ?
	there so fees disclosed?
	we heard fees?
	we need need charges be public earlier?
	rou know the were ?
	th are and how did mention ?
	do these hidden?
	o word not

we not these additional?
find out extra charges?
notified about the expenses in?
new fees, they are
Why they them fees?
Why wasn't any explanation ?
weren't charges before?
There charges I like on.
know about the added ?
wasn't any prior of ?
additional fees were not earlier ?
Why fees before?
there more secret?
Given never mentioned, are fees?
wonder why the upfront.
aren't fees earlier?
Which fees are they mentioned them?
people about extra earlier?
talked about before
want on the charges.
want on the charges weren't of additional fees?
Why what extra charges
explain all extra expense?
explain an expense: the additional fees before?
Why was there mention expenses about?
about the extra charges?
additional were previously Nobody anything earlier?
not us fees earlier?
haven't these been before?
Why the silence, are
come neglected to adding the fees?
Why don't say the charges why?
They of fees upfront.
weren't earlier about the
Why these included?
weren't they for charges?
were not told earlier
us the extra charges?
These said upfront.
I was not the costs
nobody warn extra charges?
tell why these fees weren't disclosed?
Is there reason these supplementary are in ?
Is extra discussed?
those not disclosed?
are and why the
There wasn't prior the
is these new costs?
Previously unsaid added be

Why of the supplementary?
Why didn't new fees?
there no prior mention expenses?
It is up
we told about those ?
There undisclosed charges I
These disclosed
know about undisclosed charges.
Explain what are and why are
Why we fees?
did you not inform about fees ?
were extra not?
not talked about prior
Why these extra costs ?
previously revealed.
How no one any of ?
How weren't disclosed?
of these was addressed before.
Why there be of ?
These costs were mentioned
charges be earlier?
are but no prior
Why the previously?
were there costs hidden ?
these hidden not mentioned?
have we been told additional?
There are costs not
extra addressed before.
you why incremental out till date?
aren't fee before?
Why didn't extra charges and?
How come not us these fees?
Why aren't fees ?
not told about the
these fees before?
tell why additional weren't disclosed?
was there mention additional?
charges earlier.
not addressed previously.
Is it possible know about additional?
you why fees were left ?
me nature of and its of
These have not discussed
Is it possible clarify these additional that ?
We about the supplementary
How us about these?
silence, what charges are?
Why these fees stated?
didn't charges revealed ?

They weren't told fees
Why charges not?
Why this earlier?
tell about the of the of notice.
Why they mention the ?
Why these charges not in prior ?
Is there anything you charges that were up?
weren't told about fees
Not informed apply?
informed about supplementary expenses
you failed us the added fees?
weren't these before?
Why were those recently?
were the fees disclosed the first?
So-called additional costs ?
weren't the charges ?
Why us about the ?
Do you incremental were?
earlier about the charges.
Why what extra are?
Why these not earlier?
there explanation for additional that were previously?
the additional made public?
did not disclosed before?
are charges why are
What is the for these discussed?
Is any of the additional fees that ?
we in advance about the ?
Why were we aware of ?
from start, costs, ?
Additional costs, ?
costs are not talked .
know the incremental fees tactfully omitted?
previously are these ?
weren't the new previously ?
How come didn't us about these ?
is the nature of additional fees, mentioned?
have about the fees upfront.
these hidden stated upfront?
What prior notice?
there for the additional that weren't known?
not earlier such supplementary?
There were not revealed.
How nobody talked fees ?
Why were fees ?
Is there reason these in communication?
concerning that the haven't mentioned
Why mention these supplementary?
we receive a prior the ?

	did not mention before?
	why were undisclosed?
	are fees were previously
	not get prior explanation for ?
Why o	don't I ?
	come their fees before?
What	the charges ?
Nobo	dy anything about?
What	are and aren't they?
	was mention of these ?
Why _	they extra charges?
	me about the surcharge the lack prior
	hidden fees mentioned upfront?
Why _	include charges?
What	are the that ?
	costs not talked about?
	wondering why fees were stated
	charges mentioned before?
	fees weren't
	fees previously
Why _	not visible?
	e about nature absence of notice for
	say about the extra?
These	e new costs
	explain additional that were not about?
	there not reported?
	you didn't about fees earlier?
	did we not extra?
Why a	are fees previously?
Do	additional fees were disclosed?
	not disclose more ?
	tell the costs that weren't previously?
Why _	the new expenses.
	these fees before?
	ere such expenses.
	they earlier these fees?
So, ho	ow didn't us added fees?
	didn't they us about the ?
	come told about extra?
	was given for costs.
Why _	upfront the added?
	the costs not addressed
	new are mentioned before?
	are they mentioned before?
	how additional costs not previously?
	would like some charges.
	possible that extra not known?
	you know why incremental discreetly?
	a reason for to be omitted communication?
	clarify the fees were not before?

Why	h	oriefed about the $_$?	
	the ex	tra costs not	about?	
It is	that these	were	before	ı .
		about		
		they weren't		
	costs	not discussed	_?	
		that weren't menti		
		al		
		ındisclosed		
Not	earlier are _	·		
		ding Wl	ny notific	cation?
Why	were not	prior	_ new?	
Why	told	the added	_?	
		these particular _		
	didn't revea	al fees l	pefore?	
		costs we		?
		cted to		
		narges ?		
	fees			
		explained to		
		outlined in the		
		orm us of		
		about the		
	aren't			
		nention of	expenses?	
		onal fees,		before?
	wasn't	of new cost	S	
		at		
		es not reveal		
	were there no		_ expenses?	
		previously discuss		
	aren't	before.		
Can	you explain the co	sts	?	
Why	fees	previously	_?	
	come those addit	ional fees	mentioned	any?
	new n	ot mentioned	_•	
	the	costs not talke	d before	?
	new c	osts.		
Addi	tional 1	not before.		
	undisclosed	l I'd	clarification	ı on.
	these new f	ees?		
Tell	the	_ and absen	ce of prior	for
	weren't bef	ore about ne	w	
We_	not told	ε	earlier.	
Why	f	ees be :	before?	
Why	the hidden _	be	?	
	are there addition	nal fees	?	
Expl	ain new	?		
	some of the	e fees?		

wily _	added fees
Why _	the added disclosed?
	were fees before?
	come you us about the fees?
	the laid out before?
	we the additional?
	the costs that were not previously about?
	fees mentioned?
	are the additional?
	ously clarify added
	couldn't these revealed?
	those additional fees, given mentioned?
	come didn't tell us about prior them?
	the fees that not earlier?
	costs were not
	to explain the extra never ?
	extra charges
	these fees upfront?
	they told fees?
	weren't these sudden?
What	additional if they mentioned?
	about these costs isn't?
Is the	re any of fees were not?
Can y	ou that known about?
	explain extra?
	charges previously outlined?
	we know additional expenses earlier?
	were not mentioned
	they mention costs?
	about nature the surcharge its lack
	aren't the before?
	anything about extra charges ?
Evtro	
	mentioned
	silence extra ?
	additional fees mentioned
	additional fees were advance.
	curious about these
	be outlined?
	not briefed about the
	not they outline the ?
	did the additional earlier?
Why ł	ave fees?
	were we not about expenses?
	were given prior explanation to us.
	not talked before?
	costs talked about?
	charges ?
	prior discussions about concerning.
	the fees that were mentioned point ?
	uno reestriat were membrillen homm ;

Can y	ou	$_{-}$ the			_ brought up	?	
Is the	ere	exp	lanation f	for the	that	not	?
	wasn't			_ of these	extra?		
Why_		u	ndisclose	d fees	?		
		a	dd-ons n	ot disclosed	?		
Why v	weren't	we _			new		
	us	S	_ the ext	ra			
	co	osts,	hide	den?			
	didn't t	hey _	disc	uss	?		
	am	_ abo	out	fees _	were not	earlier.	
	a		these	are not i	ncluded	previous	_?
	didn't _			_ these sup	plementary _	earlier?	
	th	ese _		_ mentioned	d before, what	they?	
	didn't t	he ac	lditional	fees	?		
	weren't	we		suppleme	ntary expense	es?	
	cł	narge	s withou	t notic	e?		
	th	ese _	not	made	earlier?		
Why v	were			not disclos	ed the _	?	
Are ye	ou	to e	xplain		were	known?	
Why v	were	n	ot a	bout	?		
				in advance	of the extra	charges?	
						previously	about?