## [Demo] NLP Dataset for Customer Service Automation

| Company Type             | Type Water and Wastewater Utility Companies                                                                                   |  |  |  |  |
|--------------------------|-------------------------------------------------------------------------------------------------------------------------------|--|--|--|--|
| Inquiry<br>Category      | Rate and tariff inquiries  Rate justification                                                                                 |  |  |  |  |
| Inquiry Sub-<br>Category |                                                                                                                               |  |  |  |  |
| Description              | Questions seeking detailed explanations and justifications of rates to ensure fairness and transparency in billing practices. |  |  |  |  |
| Data Size                | 5,036 paraphrases                                                                                                             |  |  |  |  |
| Want to buy data?        | Please contact nlp-data@qross.me via your business email address.                                                             |  |  |  |  |

Masked sample paraphrases of one "Water and Wastewater Utility Company" customer inquiry. (Purchased data will not be masked.)

| r          | ny bill this month?              |
|------------|----------------------------------|
| It's wa    | ter?                             |
| I          | sure this bill is the month's    |
| t          | he expenses soared?              |
|            | ll why.                          |
|            | water is?                        |
| c          | f is increasing                  |
| s          | ure why my bill this month.      |
| Why I      | my bill?                         |
| is         | more high this?                  |
| does _     | water rise than?                 |
| r          | ny monthly water is              |
|            | increasing now.                  |
| I know     | my increased.                    |
| Why        | bill again?                      |
| c          |                                  |
| Whatt      | he water?                        |
| Why th     | ne water invoice?                |
| I          | why my bill has up               |
| Whatt      | he expensive invoice?            |
| Is high    | rate related?                    |
| I          | sure this month is different     |
|            | increase?                        |
| r          | ot sure water is not decreasing. |
| does _     | mean? bill is higher this        |
| How        | for have increased?              |
|            | y bill up than usual?            |
|            | expenses?                        |
| What makes | go up?                           |
|            | why the month's is this          |

| water charge ?                               |
|----------------------------------------------|
| is water bill?                               |
| does my water ?                              |
| How so much?                                 |
| I am sure is the bill month.                 |
| am why my water is this month.               |
| jumped come?                                 |
| bill increasing than normally?               |
| my water up?                                 |
| my water ap water is larger this month, why. |
|                                              |
| My water month, why.                         |
| water charges increased?                     |
| The water month                              |
| It that my going more usual.                 |
| Why are my?                                  |
| I not this is the bill                       |
| is reason for the ?                          |
| expenses for water increased?                |
| in the water rate?                           |
| I certain water bill is larger               |
| wonder if more now.                          |
| Price increase?                              |
| am I my water go?                            |
| are my bills again?                          |
| am not why water bill month                  |
| bill up is ?                                 |
| Why are going up ?                           |
| How the expenses?                            |
| rising bill ?                                |
| I am sure water bill month different.        |
| come the costs for ?                         |
| is water increasing?                         |
| Do if water now more expensive?              |
|                                              |
| Why do expenses up?                          |
| Why my than usual?                           |
| the water bill was higher.                   |
| My water increasing I am why.                |
| My water has up, are more expensive?         |
| my water now?                                |
| you the water increased?                     |
| Are you saying my water ?                    |
| What the suddenly increased?                 |
| you my bill more now?                        |
| not sure my up.                              |
| month's bill higher than                     |
| you tell me if has gone?                     |
| do have expensive water?                     |
| causes my monthly to?                        |
| the water ?                                  |
| true that the increased?                     |
|                                              |

| How        | water risen?                          |
|------------|---------------------------------------|
|            | water charges gone?                   |
|            | my going again?                       |
|            | expenses have gone ?                  |
|            |                                       |
|            |                                       |
|            | ter?                                  |
|            | has gone up, what's?                  |
|            | dering if price of is                 |
|            | expenses?                             |
| How        | water up?!                            |
| There is   | increase my                           |
| is unc     | clear my increasing.                  |
| The w      | vater?                                |
|            | water expenses grown?                 |
|            | have a high cost?                     |
|            | for water has gone                    |
|            | oill                                  |
|            | water charges go?                     |
|            | ill gone you it's now more?           |
|            | up, is a?                             |
|            |                                       |
|            | water rates?                          |
|            | why my is up.                         |
|            | why my bill gone up.                  |
|            | bill has higher                       |
|            | vater?                                |
|            | monthly water increase?               |
|            | my bill more?                         |
| why is     | up?                                   |
| Water      | _ up, Is?                             |
|            | the reason water billmore than usual? |
| come       | the surged?                           |
| come       | water?                                |
| Why has th | e?                                    |
|            | wondering water bill going up this    |
| Why t      | this water?                           |
| The o      | f more                                |
| My         | increases?                            |
|            | water expenses ?                      |
|            | ?                                     |
|            | bill month?                           |
|            | is causing my bill go                 |
|            |                                       |
|            | ater?                                 |
|            | my water bill is increasing           |
|            | are now                               |
|            | quite sure what is the bill           |
|            | out to so more needed?                |
|            | ly                                    |
| bill       | higher?                               |
| bill       | ?                                     |
| My water _ | going?                                |

| don't my bill increasing.        |
|----------------------------------|
| The for is up                    |
| is month's bill am not why.      |
| Why is the going up ?            |
|                                  |
| Was it for?                      |
| does this bill?                  |
| water bill up usual.             |
| How spiked?                      |
| What the water ?                 |
| water surged?                    |
| How come water suddenly?         |
| why my water has this month.     |
| water charge ?                   |
| Was there rise ?                 |
|                                  |
| don't why water bill is going    |
| Why am seeing bill?              |
| Why water out to much more than? |
| water costs?                     |
| Why!                             |
| Why has grown?                   |
| Was increase the bill?           |
| How come expenses ?              |
| cost water is more               |
| Why paying water than?           |
|                                  |
| costs of are                     |
| More water?                      |
| Are the increased?               |
| watery have gone up              |
| am of why my water bill          |
| came water increased?            |
| The water are?                   |
| does bill increase?              |
| more water?                      |
| How come expenses for ?          |
| water expenses suddenly?         |
|                                  |
| Why is water bill ?              |
| am why water bigger.             |
| Why the turn out ?               |
| Why increased?                   |
| water went up.                   |
| has my water ?                   |
| charges why?                     |
| my water going?                  |
| come suddenly went?              |
| don't know my bill               |
|                                  |
| my water bill increased          |
| Is water bill ?                  |
| The is up, but I don't           |
| wonder the price of getting more |
| The bill?                        |

| water bill turn out be much more it was ?        |
|--------------------------------------------------|
| How come the for?                                |
| My water gone it now?                            |
| Water that true?                                 |
| Why water bill ?                                 |
| Why my increasing more?                          |
| for water suddenly?                              |
| did my water up?                                 |
| come sprang up?                                  |
| has bill increased                               |
| This has?                                        |
| Are stating my now higher?                       |
| Surge in?                                        |
| Why high in rate?                                |
| Why risen?                                       |
| water bill is it now more expensive?             |
| So water rate?                                   |
| come expenditures for?                           |
| my water bill ?                                  |
| my bill getting?                                 |
| Water now.                                       |
| rising bills                                     |
| did expenses?                                    |
| Is the price suddenly?                           |
| Why my monthly ?                                 |
| my water bill again?                             |
| Why have expenses water ?  I'm not sure bill up. |
| There's the water rate.                          |
| expenses suddenly?                               |
| is my upwards?                                   |
| Why did the water so much than?                  |
| I'm puzzled as to bill again.                    |
| I am my bill higher month.                       |
| How watery have so ?                             |
| How water suddenly?                              |
| Why do the?                                      |
| is water high?                                   |
| water bill increased?                            |
| watery up much?                                  |
| How expenses increased?                          |
| have the increased?                              |
| are monthly water ?                              |
| Why has water ?                                  |
| charges up?                                      |
| why the month's water bill is.                   |
| came gone so?                                    |
| water bill?                                      |
| made water rate?                                 |
| the water bills ?                                |

|                   | water bill up?                                                                                     |
|-------------------|----------------------------------------------------------------------------------------------------|
|                   | am not for this                                                                                    |
| Му                | water this                                                                                         |
| I                 | unsure why my water                                                                                |
|                   | _water expensive?                                                                                  |
|                   | _ the water bill?                                                                                  |
|                   | not my bill is increasing month.                                                                   |
| I                 | my monthly bill increasing.                                                                        |
| "Hov              | w come expenses gone much?                                                                         |
|                   | high water was                                                                                     |
|                   | water charges?                                                                                     |
| I                 | not why bill greater.                                                                              |
|                   | the water bill is more ?                                                                           |
|                   | am puzzled why my is higher month.                                                                 |
|                   | _ is my higher?                                                                                    |
| How               | bills suddenly?                                                                                    |
|                   | the water rate going?                                                                              |
| How               | come that?                                                                                         |
|                   | is month, what does mean?                                                                          |
| Why               | water bill month?                                                                                  |
|                   | _ Water charges                                                                                    |
| How               | come water went ?                                                                                  |
|                   | _ not why the bill higher.                                                                         |
|                   | you saying that my water gone?                                                                     |
|                   | _ am why my bill up this                                                                           |
| Wate              | er is this this mean?                                                                              |
|                   | _ came costs?                                                                                      |
|                   | not of my water bill is this                                                                       |
| I am              | not $\_\_\_$ why this $\_\_\_$ water bill $\_\_\_$ .                                               |
| How               | r is bill?                                                                                         |
|                   | _ my water going up?                                                                               |
| high              | ?                                                                                                  |
|                   | bill has gone up, can tell ?                                                                       |
|                   | _water bill has                                                                                    |
| I                 | my has again.                                                                                      |
| Why               | did out to more than?                                                                              |
| Wha               | t happened that expenses much?                                                                     |
| Wate              | er are                                                                                             |
| I                 | higher this month.                                                                                 |
|                   | water now?                                                                                         |
| Are               |                                                                                                    |
|                   | up now?                                                                                            |
|                   | up now?<br>not very the water bill is                                                              |
|                   |                                                                                                    |
| I                 | not very the water bill is                                                                         |
| I                 | not very the water bill is know my bill                                                            |
| I                 | not very the water bill isknow my bill is bill so month? wou telling me my water?                  |
| I<br>Are :        | not very the water bill is know my bill is bill so month?  you telling me my water?  is my up in ? |
| I<br>Are ;<br>Why | not very the water bill isknow my bill is bill so month? wou telling me my water?                  |

| not sure why my bill this                                                        |
|----------------------------------------------------------------------------------|
| I'm not sure why bill is bill is                                                 |
| the for water?                                                                   |
| Is water bill usual?                                                             |
| water expenses?                                                                  |
| Why the so?                                                                      |
| I am not entirely $\_$ the $\_$ higher.                                          |
| The for is currently.                                                            |
| Is my more?                                                                      |
| Why did the water to so more?                                                    |
| How for shot?                                                                    |
| This has why?                                                                    |
| watery gone up much?                                                             |
| a bill that are saying it is now more?                                           |
| Why water bill?                                                                  |
| I why the is this month.                                                         |
| $It \_\_\_\_ month's \ water \ bill \_\_\_I \_\_\_\_ sure \_\_\_\_ is \ higher.$ |
| the water rate?                                                                  |
| Why water bill so?                                                               |
| Water have                                                                       |
| I sure the this month is                                                         |
| Why does water have ?                                                            |
| wondering why water was this month.                                              |
| Why water increased?                                                             |
| come cost of suddenly ?                                                          |
| water has gone                                                                   |
| How come water?                                                                  |
| why my water going up.                                                           |
| The have gone?                                                                   |
| My monthly has                                                                   |
| water bill up?                                                                   |
| monthly water increasing.                                                        |
| going up?                                                                        |
| I sure why water is.                                                             |
| watery expenses go much?                                                         |
| it now higher my gone up?                                                        |
| Is the increased?                                                                |
| have water increased?                                                            |
| it costing more my?                                                              |
| the water going up?                                                              |
| water it true?                                                                   |
| I sure the month's bill expensive.                                               |
| Why did the so?                                                                  |
| What this water ?                                                                |
| come for increased?                                                              |
| bill is up                                                                       |
| am not quite this is water month.                                                |
| How the increasing for?                                                          |
| Is my bill more?                                                                 |
| water charges rising?                                                            |

| water bill in than I sure.           |
|--------------------------------------|
| My going right now.                  |
| charges up?                          |
| Why up once again?                   |
| My is that true?                     |
| Why my water ?                       |
| did water out to more than needed?   |
| paying a water ?                     |
| Water bills month.                   |
|                                      |
| Why should my?                       |
| Why expenses go up?                  |
| The is strange.                      |
| I not of water bill growing.         |
| pay for water?                       |
| is my bill month?                    |
| do not why bill bigger.              |
| is water increase?                   |
| mot sure of my bill increasing.      |
| Bill more?                           |
| want to why is higher this           |
| quite sure what the for the month's  |
| Why bill?                            |
| Why is my going up past?             |
| expenses have suddenly gone?         |
|                                      |
| went up now.                         |
| Why am bills higher?                 |
| sure this month's is more expensive. |
| my water than usual.                 |
| How come for rose?                   |
| How come expenses have?              |
| come water went                      |
| Why bill increases?                  |
| Why my high this?                    |
| This is water am not why.            |
| Did water go?                        |
| bill is now?                         |
| come watery expenses up?             |
| Why are so?                          |
| Water now.                           |
| bill up is?                          |
| bin up is : How come ?               |
|                                      |
| Why did the to be so?                |
| I understand why water bill month.   |
| there a water?                       |
| Why are bills ?                      |
| I'm not my water                     |
| a bill up                            |
| to if price of water right now.      |
| I bill is this way.                  |
| costs higher                         |

| I not the water was this                   |
|--------------------------------------------|
| don't know this bill                       |
| Why increasing now?                        |
| come expenses risen?                       |
| water increasing than usual?               |
| Why are there ?                            |
| What is that watery expenses have ?        |
| My water is                                |
| come the been increasing?                  |
| The I don't know why.                      |
| come expenses ?                            |
| don't why my bill is month.                |
| How water bill ?                           |
| Is my water ?                              |
| I not water bill bigger this               |
| come the up?                               |
| Why did water ?                            |
| What the expenses have up so?              |
| water bill go up ?                         |
| How are water ?                            |
| in unexpected?                             |
| Why invoice turn out so than it needed be? |
| Why water up?                              |
| How expenses have gone?                    |
|                                            |
| water is higher than sure.                 |
| water increased.  I why the water higher.  |
|                                            |
| My bill is are you now ?                   |
| water suddenly increased.                  |
| going up, what that mean?                  |
| I not the water went                       |
| is water bill going more?                  |
| water charges?                             |
| bills unexpectedly?                        |
| Why I water this month?                    |
| not month's water bill is higher.          |
| What has for ?                             |
| this bill turn to be more necessary?       |
| did expenses?                              |
| I know water bill is this                  |
| did bill out be so much than be?           |
| The high, why?                             |
| bill has gone you suggesting it's?         |
| Is it true?                                |
| water bill up                              |
| is up than usual?                          |
| my monthly water getting?                  |
| why my bill is                             |
| How come to have gone up?                  |
| costs popped come?                         |

| charges go up?                          |
|-----------------------------------------|
| A big?                                  |
| How expenses water suddenly?            |
| I know why my this month.               |
| water expenses are?                     |
| How suddenly went up?                   |
| water increased now?                    |
|                                         |
| it me for ?                             |
| come gone so much?                      |
| I am not sure what water be be          |
| not sure why water                      |
| Why the water?                          |
| my water bill up ?                      |
| come the jumped?                        |
| it true your has up?                    |
| I sure my water bill larger.            |
| water went through the?                 |
| Is the water now.                       |
| I why the month's is                    |
| Why did out be much more it to be?      |
| The water                               |
| My water is?                            |
| I not my water bill                     |
| the for now?                            |
| My bill has up, say higher?             |
| My bill is                              |
| The is larger month, but don't          |
| did the bill?                           |
| bill is?                                |
|                                         |
| is bill increasing??                    |
| Can you say my water ?                  |
| is going now.                           |
| The water for month is than is.         |
| bill is larger                          |
| How have increased?                     |
| am why the water is so                  |
| How costs                               |
| watery expenses have shot ?             |
| My is month                             |
| Water more                              |
| I am the water up.                      |
| is the increase water?                  |
| I'm the price is going up               |
| do a high rate?                         |
| high water rate?                        |
| my water going up than usual.           |
| come water increased ?                  |
| am not sure the reason the month's bill |
| the water up?                           |
|                                         |
| Why is high?                            |

| I     |             | the water      |         | higher.    |       |                          |
|-------|-------------|----------------|---------|------------|-------|--------------------------|
|       | am unsure   | my             | water_  |            | _•    |                          |
|       | not sure of |                | wate    | r bill     |       | up.                      |
|       | bill        | gone up        | ?       |            |       |                          |
|       | increases _ | bills          | s?      |            |       |                          |
| How   | the wa      | nter           | ?       |            |       |                          |
|       |             | caus           |         | bill t     | to go |                          |
|       | go          |                | • –     |            | _     |                          |
|       |             | igher w        | ater    |            |       |                          |
|       |             | vater bill     |         |            |       |                          |
|       |             | ??             | ·       |            |       |                          |
|       |             | <br>this       |         |            |       |                          |
|       |             | water sp       |         |            |       |                          |
|       |             | ' bi           |         | oiggor th  | ic    |                          |
|       |             |                |         | Jigger tii |       | =                        |
|       |             | expenses expa  |         | 2          |       |                          |
|       |             | higher r       |         |            |       |                          |
|       |             | water          |         | ·          |       |                          |
|       |             |                |         |            |       |                          |
|       |             | why mon        |         |            | S     | range.                   |
|       |             |                |         |            |       |                          |
|       |             |                |         |            |       | than?                    |
|       |             | ses wate       |         |            | ?     |                          |
| Why   | have        | grown          |         | _?         |       |                          |
|       | _ bill      | month,         | does    | that       | _?    |                          |
| wate  | ery have    | e              |         |            |       |                          |
|       | water       | higher         |         |            |       |                          |
| Why   | water       | costs          | ?       |            |       |                          |
|       | my wa       | ater bill?     | )       |            |       |                          |
|       | _costs more | ?              |         |            |       |                          |
|       | water       | y expenses ar  | e?      |            |       |                          |
|       | !           | has increased  |         |            |       |                          |
| Wate  | er are _    | ·              |         |            |       |                          |
| Why   |             | increase       | ?       |            |       |                          |
| Why   | the         | incre          | asing.  |            |       |                          |
|       | bill is     | up,            | _ true? |            |       |                          |
|       | rising      | water u        | nexpect | ed?        |       |                          |
|       |             | _ increased?   |         |            |       |                          |
| How   | come        | water su       | iddenly |            | ?     |                          |
|       |             |                |         |            |       | _ expensive than it was? |
|       | is          |                |         |            |       |                          |
|       | charg       |                |         |            |       |                          |
|       |             | rate           | occur?  |            |       |                          |
|       |             | y expenses     |         | ?          |       |                          |
|       | ,           |                |         | _·         |       |                          |
|       | er incre    |                |         |            |       |                          |
|       |             |                |         |            |       |                          |
|       | water       |                |         | itla       |       |                          |
|       |             | is gone up,    |         |            |       | expensive?               |
|       |             | expensive rigi |         |            |       |                          |
|       |             | how wa         | iter    | _ is going | l     |                          |
| Isris | ing water   | ?              |         |            |       |                          |

| have for increased?                    |
|----------------------------------------|
| Why can?                               |
| I not entirely sure water up.          |
| know why water bill up.                |
| Why costs going?                       |
| in water ?                             |
| I as to why water up.                  |
| Why was invoice more needed to?        |
| am why the water bill is               |
| Why invoice turn be than it to be?     |
| Why increased be than it to be:        |
| · · · · · · · · · · · · · · · · · · ·  |
| Expense have                           |
| Water up,?                             |
| for appears to up.                     |
| Why water again.                       |
| My has gone up, it now ?               |
| Water how?                             |
| How gone?                              |
| am not why is the month's              |
| water bill huh?                        |
| Why did the water invoice out be?      |
| I'm sure of water bill up.             |
| Did costs ?                            |
| do my water go up ?                    |
| wonder water bill is                   |
| have the for?                          |
| I'm not bill more this month.          |
| Why are going                          |
| How come for went?                     |
| have no why bill increasing.           |
| my Water bill up more?                 |
| bill up again?                         |
| wonder my is going this month.         |
| I higher water bill                    |
| cost water higher.                     |
| watery expenses have gone?             |
| did water ?                            |
| Why is high?                           |
| I'm wondering of water is more         |
| Why is water bill more?                |
| Why did water invoice be it needed to? |
| come is up again?                      |
| expenses went so?                      |
| water bill is month.                   |
| not why the bill is usual.             |
| caused expenses for to ?               |
| come expenses so much?                 |
| the water costs ?                      |
| do water keep up?                      |
| do water keep up? month?               |
| marer bur autereur mount.              |

| I am is going up                            |   |
|---------------------------------------------|---|
| in water?                                   |   |
| I wondering my water bill bigger            |   |
| I am confused to my water                   |   |
| come watery expenditures much?              |   |
| come are so much?                           |   |
| A more money ?                              |   |
| come expenses have so?                      |   |
| as to water bill is higher.                 |   |
|                                             |   |
| costs are                                   |   |
| bill higher this month, does ?              |   |
| price?                                      |   |
| is increased.                               |   |
| How for water suddenly?                     |   |
| increased in bill?                          |   |
| am about my is going up.                    |   |
| Why the water be more than?                 |   |
| Why did the water invoice turn be expensive | ? |
| my water higher month?                      |   |
| A hike?                                     |   |
| am certain of reason bill increasing.       |   |
| the price of water now.                     |   |
| you my bill now more?                       |   |
| Why my water?                               |   |
| water increased what does that?             |   |
| I the water bill is                         |   |
| I'm of my bill is                           |   |
| Why water bill turn out than?               |   |
| water expenses increased?                   |   |
| water turn out be much than needed?         |   |
| water bill up again?                        |   |
|                                             |   |
| I am bill going up.                         |   |
| watery expenses have significantly?         |   |
| water rate so high?                         |   |
| How water ?                                 |   |
| this bill an increase?                      |   |
| water going up lot?                         |   |
| my go up?                                   |   |
| water expenses?                             |   |
| How the have up?                            |   |
| my going up more                            |   |
| How come?                                   |   |
| Why water                                   |   |
| does water rate go ?                        |   |
| my water up?                                |   |
| Why bill go?                                |   |
| rates increase?                             |   |
| Why water                                   |   |
| Why, more,?                                 |   |
|                                             |   |
| come for have gone?                         |   |

| Ι        | quite           | this month's water is.    |
|----------|-----------------|---------------------------|
|          | believe         | bill is now more?         |
| Why      | my water        | going regular?            |
| unexpec  | cted rising     | ?                         |
|          | bill is n       | low!                      |
| Water_   | ?               |                           |
| ex       | penses for wate | r                         |
|          | charges         |                           |
|          | costs sı        |                           |
| How      |                 | increased suddenly?       |
|          |                 | z bill bigger.            |
|          | high water      |                           |
| The wat  | er              | ?                         |
|          | e go            |                           |
|          |                 | water increase?           |
|          |                 | am not sure               |
|          | water i         |                           |
|          |                 | have so?                  |
|          | d the char      |                           |
|          |                 | up than usual.            |
|          |                 | for the higher water bill |
|          |                 | this month.               |
|          | water?          |                           |
|          | you mo:         | re,?                      |
|          | ater price      |                           |
|          |                 | more than                 |
|          | to the l        |                           |
| I have n | o why           | bill                      |
|          |                 | up, why.                  |
|          |                 | y bill is                 |
|          | water l         |                           |
|          |                 | nd why water bill         |
|          | sts are         |                           |
|          |                 | r this month What ?       |
| Is       | monthly water   | month?                    |
|          | water costs     |                           |
| Why did  | l               | _ increase?               |
|          | ill             |                           |
|          |                 | why is the water bill.    |
|          |                 | his one.                  |
|          |                 | causing the water bill be |
|          | is larger       |                           |
|          | water _         |                           |
|          | go              |                           |
|          | it for          |                           |
|          |                 | nses going up ?           |
|          |                 | ses up so lot?            |
|          | ater 1          |                           |
|          |                 | _ increased?              |
|          | y               |                           |
|          |                 |                           |

| water charges?                      |  |
|-------------------------------------|--|
| cost now.                           |  |
| Is the water bill ?                 |  |
| Why water bill turn out to be than  |  |
| This water bill higher              |  |
| Why my bill now?                    |  |
| Why water charges ?                 |  |
| increased?                          |  |
| I am unsure why the month.          |  |
| up, do think it's now expensive?    |  |
|                                     |  |
| am completely sure why my water     |  |
| water up this month, does that?     |  |
| up now?                             |  |
| am not why the bill                 |  |
| water has you reckon it's now more? |  |
| Water cost?                         |  |
| wonder my keeps up.                 |  |
| came the costs?                     |  |
| Water up, how?                      |  |
| I wondered bill up                  |  |
| I am not quite sure why this        |  |
| I am unsure is this                 |  |
| water costs more?                   |  |
| understand water bill increasing.   |  |
| I my water goes                     |  |
| How did up?                         |  |
| is of the high ?                    |  |
| Water ?                             |  |
| is my water bills usual?            |  |
| My bill has up, you saying?         |  |
| come the expenses suddenly?         |  |
| H2O is expensive?                   |  |
| has bill this month?                |  |
| Is my bill ?                        |  |
| water is higher for                 |  |
|                                     |  |
| expenses have increased much?       |  |
| I can't why bill going              |  |
| the water expensive?                |  |
| the water charge ?                  |  |
| I not sure why bill this            |  |
| happened water increasing?          |  |
| Why is water?                       |  |
| how come?                           |  |
| Expenditures have?                  |  |
| going up now?                       |  |
| How water?                          |  |
| Is true the water ?                 |  |
| you bill has gone?                  |  |
| I am confused about reason going    |  |
| How have so greatly?                |  |

|       | did the invoice               | into more t | than            | to    | _?         |
|-------|-------------------------------|-------------|-----------------|-------|------------|
|       | in water                      |             |                 |       |            |
| Why   | the v                         | ıp?         |                 |       |            |
| I do  | understand the                |             | higher.         |       |            |
|       | can watery expenses have      |             |                 |       |            |
|       | my _                          |             |                 | month |            |
|       | for rose s                    |             |                 |       |            |
|       | has up,                       |             | it's now high   | or?   |            |
|       |                               | you         | it's now mgr    | iei:  |            |
|       | expenses?                     |             |                 |       |            |
|       | my water                      |             |                 |       |            |
|       | water is going                |             |                 |       |            |
|       | water mushroo                 |             |                 |       |            |
|       | did water ?                   |             |                 |       |            |
|       | don't know why wate           | er bill     | ·               |       |            |
| I     | why my water                  |             | _•              |       |            |
|       | am increasing?                |             |                 |       |            |
| How   | come expenses                 |             | ?               |       |            |
| Is    | water increased _             | ?           |                 |       |            |
| Why   | cost                          | way?        |                 |       |            |
|       | did increa                    |             |                 |       |            |
|       | water bill this _             |             |                 |       |            |
|       | er bill                       |             |                 |       |            |
|       | my bill                       | mo          | ore than usual? |       |            |
|       | water bill                    |             | oro man asaar.  |       |            |
|       |                               | ic          | highor?         |       |            |
|       | reason                        |             |                 | :     |            |
|       | as why                        |             |                 | 111.  |            |
|       | expenses water                |             | ?               |       |            |
|       | has bill bi                   |             |                 |       |            |
|       | expenses s                    | so?         |                 |       |            |
|       | is water bill?                |             |                 |       |            |
|       | my water more                 |             | nal?            |       |            |
|       | $expenditures \_\_\_ rising?$ |             |                 |       |            |
|       | is it rate?                   |             |                 |       |            |
|       | is water now?                 |             |                 |       |            |
| Is my | increasin                     | g?          |                 |       |            |
| How   | costs high                    | ?           |                 |       |            |
|       | has up, are you               | saying it _ | now             | ?     |            |
| Why   | my going _                    |             | than usual?     |       |            |
|       | gone up?                      |             |                 |       |            |
|       | my bill                       | ?           |                 |       |            |
|       | costs for water               |             |                 |       |            |
|       | surged?                       | ·           |                 |       |            |
|       |                               |             |                 |       |            |
|       | er costs?                     |             |                 |       |            |
|       | am not certain                |             | _ 1S            |       |            |
|       | are water highe               |             |                 |       |            |
|       | water                         |             |                 |       |            |
|       | for water                     |             |                 |       |            |
|       | sure the water                |             | more expensiv   | e.    |            |
| Is    | water going?                  | •           |                 |       |            |
| Why   | bill                          | to          | _ much more t   | han   | have been? |

| is _       | water bill     | hi           | igher this  | ·               |            |
|------------|----------------|--------------|-------------|-----------------|------------|
|            | _ unclear      | _ my water _ | is larger   | this            |            |
| Why        | _ it costing   | for _        | ?           |                 |            |
| There are  | e              | ?            |             |                 |            |
| I'm not sı | ure my _       | is _         | this        | _               |            |
| I don't    |                | is           | going up.   |                 |            |
| did        | costs for      | ?            |             |                 |            |
| I wl       | ny my          |              | _up.        |                 |            |
|            | _ goings       | suddenly?    |             |                 |            |
| doe        | s the          | _ increase?  |             |                 |            |
| Why wate   | er?            |              |             |                 |            |
| now        | <i>I</i> ,     | of water     | up?         |                 |            |
|            |                | bill turn    | to          | more than it ne | eeded to?  |
| Ask        | the            | _ cost.      |             |                 |            |
|            | how co         | me?          |             |                 |            |
| I am not   | my             | bill         | bigger      | ·               |            |
|            | _ charges are  | ?            |             |                 |            |
| not        | my             | water        | rising.     |                 |            |
| has        | water ch       | narges       | ?           |                 |            |
|            | _ water expen  | ses?         |             |                 |            |
| don        | t know why _   | water        | is          | month           |            |
|            | higher         | now.         |             |                 |            |
| I un       | iclear about _ | wat          | er bill     | up.             |            |
| con        | ne h           | nave gone    | so.         |                 |            |
| don        | 't why _       | water        | incr        | easing.         |            |
| am         | a h            | igh water    | ?           |                 |            |
| I'm        | why wat        | er           | increasing. |                 |            |
| Why        | this water in  | voice        | to          | more            | needed to? |
| con        | ne g           | rew?         |             |                 |            |
| Why bill   | ?              |              |             |                 |            |
|            | not sure       |              |             | ·               |            |
|            | re sudder      |              | _ charges?  |                 |            |
|            | _ water expen  | ses?         |             |                 |            |
|            | how _          |              |             |                 |            |
|            | high           |              |             |                 |            |
|            | bill g         |              |             |                 |            |
|            | idea r         |              | this        |                 |            |
|            | _ water cost s |              |             |                 |            |
|            | in?            |              |             |                 |            |
|            |                |              |             |                 |            |
|            | ne v           |              |             |                 |            |
|            | _ sure         |              |             |                 |            |
|            | _ the exp      |              |             |                 |            |
|            | _ my bill      |              |             |                 |            |
|            | s my water     |              |             |                 |            |
|            | water          | up?          |             |                 |            |
| prio       |                |              |             |                 |            |
|            |                | ' ——— —      | bill        | _ increasing    | _ month.   |
|            | bill?          |              |             |                 |            |
| bills      | s rise?        |              |             |                 |            |

| How          | watery expenses up?                                                                                                                                                 |
|--------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Why          | my is going more than usual?                                                                                                                                        |
|              | charges high?                                                                                                                                                       |
|              | come jumped?                                                                                                                                                        |
|              | come were up so?                                                                                                                                                    |
|              | don't quite why the water bill                                                                                                                                      |
|              | do water ?                                                                                                                                                          |
|              | is going up more than?                                                                                                                                              |
|              | why bill higher.                                                                                                                                                    |
|              | come costs suddenly went?                                                                                                                                           |
|              | not bill is up.                                                                                                                                                     |
|              | the for up?                                                                                                                                                         |
|              | water bill is higher, I                                                                                                                                             |
|              | is my bill                                                                                                                                                          |
|              | water gone more than?                                                                                                                                               |
|              |                                                                                                                                                                     |
|              | my bill going hill in our sair 22                                                                                                                                   |
|              | bill increasing?                                                                                                                                                    |
|              | going up?                                                                                                                                                           |
|              | am month's bill is higher.                                                                                                                                          |
|              | water expensive?                                                                                                                                                    |
|              | water increasing this I don't know                                                                                                                                  |
|              | nclear water is                                                                                                                                                     |
|              | water now?                                                                                                                                                          |
|              | water does it mean?                                                                                                                                                 |
| How          | the increase?                                                                                                                                                       |
|              | rising costs?                                                                                                                                                       |
|              | is cause of water bill up than?                                                                                                                                     |
|              | bill has up                                                                                                                                                         |
| Why          | did turn to much more should be?                                                                                                                                    |
|              | has increased?                                                                                                                                                      |
| I am         | not yet sure higher.                                                                                                                                                |
| Why          | my monthly water ?                                                                                                                                                  |
|              | water going more than it does?                                                                                                                                      |
|              | for water suddenly?                                                                                                                                                 |
| I            | of water is right now.                                                                                                                                              |
|              | the gone up?                                                                                                                                                        |
|              | is water bill going?                                                                                                                                                |
|              |                                                                                                                                                                     |
|              | expenses gone up?                                                                                                                                                   |
|              | expenses gone up? expenses increased?                                                                                                                               |
|              | expenses increased?                                                                                                                                                 |
|              | water rise?                                                                                                                                                         |
| <br>The _    | expenses increased? water rise? of is                                                                                                                               |
| The _        | expenses increased? water rise? of is water costs?                                                                                                                  |
| The _        | expenses increased?  water rise?  of is  water costs ?  come rose?                                                                                                  |
| The _<br>How | expenses increased? water rise? of is water costs ? come rose? come the grew suddenly?                                                                              |
| The _        | expenses increased?  water rise? of is water costs?  come rose?  come the grew suddenly?  am why bill is this one.                                                  |
| The _<br>How | expenses increased? waterrise?ofiswater costs? comerose? come thegrew suddenly? amwhybill is this onebilllargerusualmonth.                                          |
| The _<br>How | expenses increased?  waterrise?of iswater costs?  comerose?  come thegrew suddenly?  amwhybill is this onebilllargerusualmonthis up, huh?                           |
| The _<br>How | expenses increased?  water rise? of is water costs?  come rose?  come the grew suddenly?  am why bill is this one bill larger usual month is up, huh?  am why my is |
| The _<br>How | expenses increased?  waterrise?of iswater costs?  comerose?  come thegrew suddenly?  amwhybill is this onebilllargerusualmonthis up, huh?                           |

| The               | now higher?                    |
|-------------------|--------------------------------|
| the water         | _ went?                        |
| water ch          | arges have?                    |
| the wate          | r bill?                        |
| My water wen      | t?                             |
| water             | surged?                        |
| How the           |                                |
| Water up, is      |                                |
|                   | <br>bill grown this            |
|                   | my increase?                   |
|                   | water up.                      |
|                   | water so more it?              |
| My water bill     |                                |
| is charge         |                                |
|                   | hly gone up this?              |
|                   | r month?                       |
|                   |                                |
| is t              |                                |
| expenses for h    |                                |
| exp               |                                |
| is the            |                                |
|                   | l is?                          |
|                   | why bill this month.           |
| costs ros         |                                |
|                   | water bill up?                 |
|                   | expenses for                   |
| water             |                                |
|                   | gone?                          |
|                   | water bill ?                   |
| is water          |                                |
|                   | why my water bill this         |
|                   | out the reason bill up.        |
|                   | penditure for water increased? |
| come              | expenses increased?            |
| the bill h        | igher                          |
| come bil          | ls?                            |
| Why was the water | it was?                        |
| to water          | expenses?                      |
| expenses          | 6?                             |
| is t              | his month, do you?             |
| water ra          | te raises                      |
| Increase in       | ?                              |
| wa                | ter bills gone?                |
| Has water bill    | ?                              |
| Why               | _ increasing.                  |
| charge h          | as gone                        |
| How watery _      | have much?                     |
| How water         |                                |
| I seeing          | water increase?                |
|                   | e                              |
|                   | increasing?                    |
|                   |                                |

| There has in bill.                   |
|--------------------------------------|
| Why should water?                    |
| bill now higher, saying it is?       |
| Why water up??                       |
| water costs came?                    |
| is the and I know why higher.        |
| I not why bill larger.               |
| why my water bill is this            |
| water gone up?                       |
| there rise water bills?              |
| costs went up ?                      |
|                                      |
| bill is up.                          |
| for have up recently.                |
| came watery expenses much?           |
| Water increase,                      |
| Watery shot up, ?                    |
| not this water bill for the          |
| Why water bill more than it should?  |
| Is bill up than                      |
| come water?                          |
| water going up.                      |
| Why the is month?                    |
| water expenses?                      |
| has the water ?                      |
| bill that's higher month.            |
| Water costs?                         |
| Why is the?                          |
| Why is recently?                     |
| not sure why this the bill.          |
| causes expenses to go?               |
| are water increasing than?           |
| How for water?                       |
| I have water bill has gone up, you ? |
| I not why month's water larger.      |
| bill it correct?                     |
| of up now.                           |
| I have my water bill month.          |
| I am unsure the water is             |
|                                      |
| A price?                             |
| water increased?                     |
| not sure why water month is          |
| The has been                         |
| water bill going this                |
| am water bill is going this month.   |
| This is month's water I higher.      |
| my bill higher?                      |
| The higher this month.               |
| This bill increased?                 |
| My water                             |
| is H2O more?                         |

| Is   | cost wat      | ter up _ | ?                        |
|------|---------------|----------|--------------------------|
| I    | _ wondering   | my       | gone up.                 |
|      | expe          | nses for | gone up?                 |
| Why  | water         | going _  | again?                   |
|      | wonder why    | bill     | gone more than           |
|      | do water      | ?        |                          |
| How  | come costs    | s water  | ?                        |
| Was  | bill          | up more  | ?                        |
|      | not quite     | this     | _ water bill             |
|      |               | my bill  | has gone up again.       |
| Does | the of wate   | er       | ?                        |
| I    | not sure      |          | bill is different month. |
|      | bill water?   | •        |                          |
|      | water bill is | montl    | h than the               |
|      | is month's    | bill tha | .t am sure is higher.    |
| why  | water         | ?        |                          |
|      | in water?     |          |                          |
| How  | come          | for inci | reased?                  |
|      | has water     | up       | p?                       |
| I    | not why _     | rat      | te is going              |