[Demo] NLP Dataset for Customer Service Automation

Company Type	Telecommunications Equipment Manufacturers
Inquiry Category	Feedback and complaints resolution
Inquiry Sub- Category	Billing discrepancies
Description	Inquiries or complaints related to incorrect or overcharged bills, seeking clarification and resolution of billing issues.
Data Size	5,087 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Telecommunications Equipment Manufacturer" customer inquiry. (Purchased data will not be masked.)

	I be	eing	for the	same servi	ce?
	charged	twice		same servi	ce
Ther	e	period	dual _	?	
I	to) :	for the	service p	eriod.
Two	are	shown	sam	ie	
I	if I	char	ged double	e	service
		reason wh	ny the serv	vice	twice?
	again?				
	am	for	interva	ıl again.	
		invoices s			•
You			for the	service t	ime.
Why	I	cha	rges	a	_ billing cycle?
Is	r	reason		_ charged tw	vice?
I		I'm	charged	times.	
	cha	arging me for	r the	services	and?
	being	the	same	_ a second _	·
Why	did	b	ills for	?	
		multiple t	imes?		
		for t	his term t	wice?	
	am getti	ng charged _	the s	ame interva	l
How	can I		for	period	l service?
How		have	charged	both?	
	again		_ double o	charge?	
	you	ı charge	_ double _	the	time?
	me double for the ?				
	ser	vice period 1	made me _	charge	d for
	being		_ the sam	e inter	val.
		period, tw	o invoices	S	
				e service	·
	was	_ service	twice?		

I to my bill charges.
I'm any reason?
Can you fee?
I don't understand why my shows charges
I charged for the time.
it billing same service?
for the same?
do we duplicate fee?
The service in twice.
Why do I duplicate ?
Why you for same ?
Why do one period?
I charged twice service ?
I been ?
come I'm billed for same ?
are duplicate my bill.
know why have charged times.
are the same service
is the bills!
There is dual billing
duplicate during term?
invoices, one service ?
I wonder was times
How have pay for the same?
invoice has double for one period.
For one is reason receiving bills?
Why you two bills ?
dual for this service duration?
service period caused me to two
it true for one service period?
service time two
Why am I billed the?
period, charged why?
Why you have to same service?
I've been times.
How been twice?
there are bills one period.
one single span?
was billed twice for ?
Charging twice for same ?
is dual billing for duration?
wondering I am two for the service.
wondering I am two for the service payments same term?
wondering I am two for the service payments same term? for same interval again.
wondering I am two for the service payments same term? for same interval again. I am for one
wondering I am two for the service payments same term? for same interval again. I am for one they double again?
wondering I am two for the service payments same term? for same interval again. I am for one they double again? charges same period,?
wondering I am two for the service payments same term? for same interval again. I am for one they double again? charges same period,? I charged a second?
wondering I am two for the service payments same term? for same interval again. I am for one they double again? charges same period,?

period billed twice.
dual billing service
double charge ?
Ispossible Igetting billed times the same ?
getting billed two times for the same
You're me the service.
there invoice during term?
Is the I am billed ?
I'm being billed ?
I have been charged for interval interval
Why the duplicated for ?
charges for a period?
do bills for time?
did receive bills a service period?
Why is my billed?
Why billed twice the ?
How come there charge this?
bills the same!
I been same interval
Am for same twice?
twice for same time?
there be duplicate this term?
I for the period second
charge for same?
same service caused me charged
Why two charges service?
being double for the single
there are bills in period?
There is service duration.
period billed different
period I'm twice.
What reasons duplicate fee?
Why did this up?
being twice the thing.
service period me pay
double for the time.
did I same service twice?
I am being billed several
you get one time period?
double time? You charge for the
The same timeframe charged twice why.
One time bills?
I I charged two
the billing duration?
There two in service
invoices for same timeframe.
are two same period?
charged a duplicate charge?
Aro you twice corriect?

Are billing me times for the?
Why would get bills ?
The same charged?
Are I one term?
I'm billed times,?
Why there duplicate bill?
Why a duplicate?
Is the charge service?
you twice for service?
There are for one
come for same twice?
Same and charges.
Same service ?
why twice for same service.
am I receiving two bills for?
Is it doublecharging one ?
a same service.
come I charged?
bill!
the period, getting billed?
service for same time.
I was it time because of same
Why they a single?
How came was ?
billed for same service
come I twice?
are two same period.
explain, bills for service.
service fee there?
come for the service?
What is the billing period?
come was double time?
same interval charged a
the double service?
is twice the periods?
Is it that I billed the same ?
did there a duplicate charge ?
What the for two?
service is puzzling.
for the period?
Why do get for same?
being charged double for ?
I getting billed in service?
Why is duplicate charge?
We two charges
two bills?
Are you billing different times the?
two a period?
Why I having twice the same?
The same period caused me two
·

I got	because of the
	is double for this?
	am for the thing
	are charges repeatedly frame
	charges, the period?
Why	for service period?
	have the same interval twice.
	ng 2 for?
	multiple charges in a ?
	ly, two bills service?
	e billing for same
	70u same time?
	shown the same service
	a period?
	duplicate charge this is
	Icharged
	was charged the a
	ng the same?
	two for period?
	did get for service?
	receive bills for single period?
	doubling my service the service period.
	mycharges the same time
	twiceforsameperiod.
	being interval again.
	for span not right.
	is reason for charges invoice?
	a single cycle, why are charges ?
	are time period?
	am being charged the interval the
	billed twice due period.
	is billing specific ?
	have duplicate ?
	reason I'm double?
	does keep happening double ?
	dual billing this
	come? Same ?
	were charged again?
	have service doubled for same service
	had to pay again due same service
	if you are me same
	come for the same thing?
	are two the period?
	why I'm billed the service
	same led getting charged twice.
	e are two one period invoice.
	there a second this ?

I am being charged a second Wow, service period. What is about billing specific service? question is, why? I am being charged duplicate for this term? How come I'm being same? were same service period. charged twice a service term. I get twice the Two charges, service twofold for is right. am for the again. How come bills for a period? bill the service? are there bills service? is dual a duration. I am being twice? Why you billed twice? Why you billed term. I'm being twice for same I in a term. I'm being twice for same I in a J being double one? Apparently, two service am the same period. feel like you me double for the
I'm being billed
Wow,
Wow,
question is, why
I am being charged duplicate for this term? How come I'm being same? same service period. charged twice a service term. I get twice the Two charges, service twofold for is right. am for the again. How come bills for a period? bill the service? are there bills service? are there bills service? is dual a duration. I am being twice? Why you billed twice? Why you billed twice? I am a term. I'm being twice for same I understand why! I being double one? shows double for service? me a double the same? bills one? Apparently, two service am the same period. the same
I get twice two charges, service twofold for is right. twofold for is for the
Two charges, service twofold for is right am for the again. How come bills for a period? bill the same time? did charge the service? are there bills service? is dual a duration I am being twice? Why you billed twice? I am a term. I'm being twice for same I understand why ! I being double one? How shows double for service? me a double the same ? bills one? Apparently, two service am the same period feel like you me double for the
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are there bills service? is dual a duration I am being twice? Why you billed twice? I am a term. I'm being twice for same I understand why ! I being double one? How shows double for service? me a double the same ? bills one? Apparently, two service am the same period feel like you me double for the
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I am a term. I'm being twice for same I understand why ! I being double one ? How shows double for service? me a double the same ? bills one ? Apparently, two service am the same period. feel like you me double for the
I'm being twice for same I understand why ! I being double one? How shows double for service? me a double the same ? bills one? Apparently, two service am the same period. feel like you me double for the
I understand why ! I being double one ? How shows double for service? me a double the same ? bills one ? Apparently, two service am the same period feel like you me double for the
I being double one? How shows double for service? me a double the same ? bills one? Apparently, two service am the same period. feel like you me double for the
How shows double for service? me a double the same ? bills one ? Apparently, two service am the same period. feel like you me double for the
me a double the same ? bills one ? Apparently, two service am the same period feel like you me double for the
billsone? Apparently, two serviceam the same periodfeel like you me double for the
Apparently, two service am the same period. feel like you me double for the
am the same period feel like you me double for the
feel like you me double for the
is billing for this service
want multiple charges reported during single cycle.
I time, come?
I charged double ?
for a single?
service was billed
Why there more one during a single ?
don't why am billed
Is I get billed two times ?
How come charged?
A question about charge
do you have a ? being billed multiple times for period.
I'm billed the service time
I charged second same period of service.
The same service made .

	that there are	e bills	_ one period?
am	seeing multiple	charges	cycle?
Another	_ for the	frame?	•
Paying	times	span?	
	hat I got dou		
	charge		interval again.
Paying two _	one	?	
			billed multiple
	or single sp		
	ills one		
charge	es per	iod, ?	
			the same service period
	ng		
	ne for s		
	billed		vice?
	re doul		
	or serv		
	d me double		?
	the		
	here charge		
	billed twice fo		
	m twice for		
	 reason I		
			service period?
	ou be billed		
	same		
	I'm being _		
	get twice		
	ervice period bill		
	tw		
	charged		?
	dual for		
	again _		
	 5,		- 0
	th		service.
	twice charged		
why			
	illed two wh	ıv?	
	1		
	ting charged		
			service
	fo		
	o bills for		_·
	the same ser		
	the same ser		eriod?
	billing me t		
	here cl		
	are		
, 501 1100 _		P	

invoices, service?
why are my bill
I charged for twice.
I'm for same thing
was charged service interval a time.
am billed for the interval
being billed two times same?
I the same period of
Why it happen same period?
Why we have ?
get charged times?
did two bills one period?
Are times for the same?
I am second service
billed for the twice.
was twice same time.
Why is there a for term?
$I \ ___ \ charged \ ___ \ it \ a \ second \ ____ \ ___ \ same \ ___ \ period.$
for same period?!
duplicate is ask about.
How come double ?
billing the same service times?
Are you for same?
Is right that there invoices duration?
Are you billing me for ?
paying double for one
What happened, two?
Why is it same ?
I'm same twice.
I'm being service twice.
How two?
were for a period.
were charged time?
you charged double?
need to bill!
The interval being a time for
why !
Why Charged the same ?
double the same ?
There are two billings
you get bills in service?
Why charge term there?
have been charged?
How we duplicate service?
can there bills the period?
Why there charge term?
are two bills single !
for the same time?
Why you have ?
charged double a term.

Why there charges my?
What the duplicate fee?
dual for this duration?
same in me being more once.
me the same time.
are duplicate during term?
invoices showing same
are you bills one service ?
The resulted billed more than once.
you charge double?
I'm twice same service.
I charged another the period.
is for service duration
billed what's the?
do get billed same service?
I wonder multiple charges are reported during
There is over why there are same
are me for service time?
Two bills in?
I am for both service
it make sense to same service?
Really, again?
am billed twice the same service?
You're really me service time?
you me the same services once?
Two same service
is charged twice.
My invoice shows charges
charged double the same .
I understand why am charges single billing
same service billed?
You're double charging me?
am for one term of
are charging the time?
am I bills same period?
I wonder invoice double charges one
have received double time?
I'm billed twice for
For the I charged the period.
I charged for the same again
Why double charge?
Are for same services over and?
It one period, ?
two charges for the?
I am same interval a second
Any reason why have pay ?
Paying for same?
The same is being the
Paying one for span?

was same service me to get billed	
$I \ am \ ___ \ I \ ___ \ getting \ billed \ ____ \ same \ ___ \ period \ __\$	
Why do need for service?	
charged for the because of same	
charges for same period	
I'm billed why?	
it mistake be charged double for service	_?
I'm being charged double for	
The mark the timeframe, charged?	
Really, bills period?	
double charges my why?	
period, billed twice.	
Double billing a?	
Two for period?	
why I charged two	
I believe charge for the same	
How come I twice same?	
My service resulted twice.	
billed double?	
Why the service twice?	
twice, of the service period.	
Are you charging for over over ?	
I was for second time because	
charging double charge?	
getting billed more once for same ?	
same gave me bill	
billing for same service Multiple are a single billing ?	
Why billed for the service multiple?	
there a invoice this	
There two period.	
For same why you ?	
I'm two service term.	
you than one time the same?	
Is paying for one?	
Same differently?	
charges single period?	
Two invoices for timeframe.	
is twice?	
the I am multiple charges during billing	?
did you two one period?	
Are you me times the?	
Why is it?	
billed twice as result the period.	
Why you again for ?	
I the service period.	
$I \ wonder \underline{\hspace{1cm}} I'm \underline{\hspace{1cm}} two \ times \underline{\hspace{1cm}} same \underline{\hspace{1cm}}.$	
I am the same	
did bill one service period?	
question double bill?	

were they the same times?
I was chargeddouble?
twice for the time.
are two the same
two charges, service ?
Why are charges reported a cycle?
charged how?
Wow, two a period?
A am charged for the interval.
two bills for period?
How were 2?
getting charged one term.
What reason behind twice?
for the time seriously?
YouCharging double for time.
bills for time?
What's the reason two?
Is a reason for a duplicate ?
I was billed period.
being billed for the same service
Two invoices same service
am being charged for intervals
Paying same twice?
am having my charges for period.
For same service period, am ?
period,billscome?
Two same service timeframe.
Is it right per time period?
Please tell me?
be twice for same service?
Same service period shown
being twice the period.
It's double for the service period.
The service period getting multiple times.
being for same thing?
Same charged ?
charged the period of twice.
have my charges the period.
for same is double.
I am beingservice interval.
Do you was charged?
Why were same service period?
I why double?
same of is charged
did be invoice this?
service had me charged
am being two different the service.
Why shown double for one ?
the dual for this Do you really me the same ?

is reason for the
areCharging for the service
Are me double time?
Why you the same?
Same two bills? ?
The time, for the same period.
double charge the ?
shown, service timeframe is same
I'm but?
having my charges for the
Explain why there two invoices and ?
Why are I multiple charges ?
twice for a right.
pay double?
Why am I service?
service timeframe and .
am being billed twice in ?
twice for a service
for one service?
I for the same
a double service
I for the same a time.
How billed twice?
I for the service
got twice of the
The is being two
Are me twice the ?
be duplicate invoice during term?
Is of for service period?
Two for period?
same to be charged again.
Why are charged service?
for same service twice.
the dual service duration?
charged for same interval.
same service period charged
same me two bills.
Why duplicate for
How were for one?
Do double the same service?
Explain invoices, service?
There service period caused to be
charges one period?
Why have to two now?
I I being charged for one term.
come multiple charges during billing cycle?
Another for same?
is for service period?
It was the service that with
do I billed 2

Why are duplicate on
There are for service
wonder I am two
duplicate charges on bill.
I have mark about
it double for service?
during this why?
me for the same time.
I being charged twice
charges on my bills?
I'm for the service
Why multiple charges a cycle?
A second for same service.
to know why bill charges.
was double time?
You charge me same?
is the for specific service?
bills for service
there a this term?
bill for the same service?
I was charged the same
charged for one
I'm charged twice?
did duplicate invoice this?
another same time?
you billing me twice same?
Any me two times now?
charged the period again.
How was charged time?
Why they billed for the ?
were you charged the ?
Why both for service?
You have the same time.
I billed for period
at the interval the second time.
There double same service.
The period be two different times.
Double the period?
Do double for the same time?
was charged two?
The service period caused me more
am twice,?
I have been charged for the
The time caused to get billed
How was charged a ?
is for the service ?
Why the duplicate this ?
duplicate charge this term.
You double same time.
come they time?

	really charge _	double	same time?
Why are _	invoices	?	
	e been		
			cific service
	why have		
			?
	e got charg		
	two bills _		
			e same
	span,		
			_ a billing cycle?
How	were	twice?	
	d for the		
Double	the	_ service	?
What	on with	duplicate	?
Question r	nark	twice.	
	the billed	twice?	
			same ?
			duration?
	ived bills _		
	I have to		
	it		
	double		
			same period?
	there		
	I aga		
	one service		
are _	multiple cha	arges	billing cycle?
come	e that there	?	
I	_ for the	again.	
Why	given	on	ne period?
	charges w	ithin this	frame
How	got two bil	ls for	?
	single		
			e of service twice.
			e service period.
	same		
	repeated w		
	twice		
	arge for		_ .
	the		
are _	me for	the	_?
come	e get billed	?	
	double for	same se	ervice
	me a for _	same serv	rice
Why	charge	term?	
There are	charges in	my invoice	·
Same	_ period,	?	
	od, bills!		
	e I charged	the	e same?

$Am \ \underline{\hspace{1cm}} getting \ \underline{\hspace{1cm}} same \ services \ multiple \ \underline{\hspace{1cm}} ?$
Any reason I'm being ?
come I billed twice for?
I have service charges same
I am being charged double a
You double me the
am billed more than for service.
Why are now?
wondering I'm billed the same
do multiple during the same cycle?
Am being billed multiple times ?
Am I twice for ?
billing for service ?
The the same service
don't understand why charged
I'm being times for period.
How come ?
I been double time; ?
with double ?
I charged for interval
double same duration?
is the service twice?
Am twice for same?
That the same period.
Why you again same?
about dual billing for ?
during the same ?
Why am I two bills service?
I want know why
Why did charged ?
There charges bill, why?
am billed the same service.
bills service period.
I don't billed twice.
Why you billed for?
come have charges on ?
twice for the thing.
can I billed twice the period ?
You charging me for
am getting billed the same?
in a single?
It's same two?
Hmm, bills period?
second for the same ?
same service, why were?
Are you more the same services?
it same time period?
being charged the interval
I being for service.

Why were	billing for ?
	is charged a second
me _	for the time?
Why	charges during a cycle?
	got charged?
	service period me to bill
	get twice for service?
	been charged two times?
	e double for service on my?
	been for same service
	dual for duration.
	ging two same time?
	you get bills period?
	ally me for time?
	I got charged more ?
	ive two bills for the
	charging times?
	for the period?
	for two ?
	e I have more than once ?
	the service period.
	again for same
	again for same I twice?
	double same service time?
	same service frame
	ing two for the
	blecharging? charged the same
	_ if I am charged for one for time?
	twice by service
	two for the same service period? d you two period?
	served payment.
	one period!
	are shown, service timeframe
	for same?
	ssible getting two times the service?
	g charges
	that getting billed for the period?
	been charged?
	_ dual for this duration?
	the service timeframe
	_ charged for same for the second
	with duplicate ?
	_ I'm being twice the same
	for the same
	charge the service?
	possible I am getting two the service?
	_ I being charged double term?

How come a fee?	
come have double?	
How come get bills period?	
was charged both?	
this specific duration	
I charges the same service period	d.
I know double bill?!	
charged two times;?	
again?	
one of time?	
For the same am ?	
was service billed	
come I got	
same service period have pay	
am twice for the same	
being charged again.	
was there during this?	
is for that period?	
is a duplicate term.	
same time, why?	
the duplicate this term?	
charges for one period?	
is this service time?	
Paying double really?	
Why did the thing?	
It's for same	
pay double same?	
I'm charged?	
a service period on my	•
Another bill frame?	
I for the same service?	
double for the service?	
don't I am getting billed for sam	е
There is for same	
Why have bill twice same service	e?
charges in a single billing cycle?	
Why see charges one billing?	
I'm being same interval.	
it mistake to for one term?	
Why are for a?	
How there bills the same?	
bills at period?	
I'm seeing single billing cycle.	
same period billed twice.	
Multiple charges being during a	why?
The same period in getting times	s.
The service prompted to billed	
were there bills one?	
a single why are multiple?	
I why my double charges p	eriod.

Why you time?
don't why I'm charged
A dual billing?
Double billed?
I was charged second service period
am being billed the period service.
got charged the interval second time.
How been times?
double in invoice for a single
I have now, any?
it the same period being ?
billing this specific service duration.
The period caused to twice.
You for the same?
being why?
I the for a second
you twice same service?
I to pay twice period.
I'm billed the period.
I am charges the same
to if are billing for the same
I have been charged now.
did same get billed?
The for this why?
the period, two?
I am charged a same service
A service period to to
Same charge?
it to be charged for service ?
got two times of service period.
pay for the service?
it for service?
Two showing same service
Two in single ?
ambilled?
one service period, ?
How time was to ?
did there be this ?
Why did bills time period?
bills one service period?
I am charged the same
twice for this term?
period an extra?
bill the service twice?
come I get the service multiple?
being for the service time
I was getting billed service period.
How come bill?
was period that caused me billed
Am getting billed twice period?

frame, charged?
do get bills one time?
I twice for the service?
I being charged for the time.
I for one service
a billing why I multiple charges?
was charged for twice.
Question timeframe, why?
There a for the same
was same two?
invoices are for the
I was charged service period second
Why are there two?
am more than term.
I again for interval.
same interval being for
Why are seeing in billing cycle?
How duplicate fee there?
period, two
mark, charged twice, same?
You are charging for time.
Are I being for?
bills single period?!
is another charge for ?
if are me twice for the same
I got because the service
are one period
Why are they with ?
are double one service
Two shown the same
You charging me a same time.
were received one service
I am wondering charged twice for the
charge two for a?
was charged two times?
same service caused to have again.
the duplicate charge ?
I'm billed same twice.
mark timeframe and twice.
twofold one?
I was for same interval time.
I billed twice?
service billed twice?
The charge this term
paying double single?
getting billed the thing
I'm billed multiple the same
duplicated for this?
Am I paying single?
it I'm twice?

bill	same service?
	for same time period.
	service?
How	double time?
You me do	uble service.
Why are	two bills single?
come	been the same service?
How	been double?
I get	bills for service?
I'm billed _	the period
	charged me times?
	get twice for the service?
How	two!
I'm wondering _	getting billed two the same
I'm billed	?
same servi	ce to charge.
the reason	duplicate service?
Why	bills for one?
I was charged th	e second
Same perio	od, why?