[Demo] NLP Dataset for Customer Service Automation

Company Type	E-commerce Marketplaces
Inquiry Category	Shipping and delivery inquiries
Inquiry Sub- Category	Package not received inquiries
Description	Customers reach out to report cases where their order has not been delivered within the estimated delivery time or if they have not received any tracking updates, seeking resolution or possible refund options.
Data Size	5,059 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\begin{tabular}{ll} Masked sample paraphrases of one "E-commerce Marketplace" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$

is package? It within delivery time.
missing delivery.
My package when
Listen want know why order has arrive.
I didn't package when
The package within the
My here why?
Why package time?
time, where is my?
Why my arrived time?
There not in time.
The has yet.
hasn't the time frame, where is it ?
delivery not
should arriving by
arrived on time?
is a that is
arriving on time.
has yet arrive, is there?
estimated for delivery is
item have delivered?
where this shipment is?
package up as
The did not
arrived within the estimated delivery time because yet.
aren't shipments here in the ?
Isn't delivered yet?
didn'tarrive as

I want to why not this
I'm wondering why show up.
package hasn't arrived time, ?
not within time?
did package arrive?
want to why my order has
A in time.
How package isn't?
a that hasn't on
It arrive within
It has its on
yet is it still in transit?
I am waiting sign my
has yet to within the
What is the but?
The delivery date order?
My arriving
My package not time expected?
as was estimated.
My been delivered.
hasn't arrived in the
is not time.
my arriving?
has to arrive or in transit?
I want to know why showed
isn't shipment the given time?
get my anticipated.
here it should package?
late, where's my?
my package be here?
shipment not in
yet to be
due to by
The to up, so I want why.
shipment been reached.
is to arrive within time
delivery is late my?
has reached the allotted.
didn't the expected frame.
It's still here the
time my package arrived?
would like know if arrived yet.
That arrived now.
hasn't I my on?
A isn't time.
I my when expected.
I to package it hasn't arrived on
is yet received.
I package is currently located it hasn't on
I know why my not up.

My be delivered time because isn't
My package the expected time frame so
The should by this
I want to yet arrived.
isn't shipment here by want?
shipment here within allotted time frame?
not arriving in time.
package in time?
is in my package
My not the allotted.
has yet arrived.
The package wasn't
expected period has yet
hadn'tyet.
package due, MIA.
frame package not arrived yet?
package is now.
The my arrive yet.
my parcel delivery?
I where my is since arrived on time.
am waiting package the estimated time.
is isn't delivered time.
Why didn't time?
The hasn't destination on
ought to have arrived
The frame for reached.
A not scheduled by the expected
on time
It's not frame.
package did not estimate.
Why wasn't?
The package here time.
hasn't yet, why?
isn't by expected time.
package is time.
did not receive package when supposed
I got my?
Why my package?
Where is order? has
There was parcel should now.
still not arriving.
The late, where my?
package but it is
puckage
has not arrived estimated time.
my delivered yet?
The package does not
The arrive on
It yet within the delivery
I did receive my suppose to.

	package _	the es	stimated time.			
would	wh	ere my pao	ckage	located	it	_ arrived in time.
The package	make	·				
The package do	oesn't	·				
isn't	arrived tir	ne.				
package	come in					
	eived		stimated .			
	ting my					
	_ delivered in tin					
	- ould					
	_ to delivery is _					
	package t					
	by t		eed it.			
	vas M					
	receive pac		expected?			
	late some _		onposseu.			
	the esti					
	the esti					
	e still		ottou.			
delivery _		-•				
	· to	received				
The		received	•			
	yet. _ arrived yet but	where is	2			
	_ arrived yet but arrived		•			
	w del		5a7i]]			
	s					
package i		_ the estim	iates.			
	_ that is late. hipment not here	in	timo 2			
is my _		. 111	time:			
	arrive:	ostimat	ad tima			
	— —— —— — here in		eu ume.			
	·		but MIA2			
			but MIA:			
I'm	in tin	ne.				
shipping i						
	s _ The delivery is					
			fnomo			
	here within age arrive					
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is		io	ondon?			
	S0					
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	receive p	аскауе	_ uie esumated	ume.		
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	M		delinom: 0			
	by the					
	wn that pac	скауе	yet.			
Thepackage		- 1				
I to know	order	r nas	•			

isn't the time?
Parcel by
The scheduled to arrive by the time
How come due but?
package in time.
The package
received on time.
shipment arrive here the time?
The be delivered.
Where package?
My ordered has yet
did not receive I was
It should moment.
Why my time?
I waiting my to
Why not receiving my shipment frame?
arrive expected.
Package but .
shipment isn't the
My does not
Why here within a given time?
Package received
The package not
is not here the time
time to deliver is
am waiting order to
is package not ?
is ontime.
package has yet to the
The package is the was estimated.
in package getting here?
is on time.
I not sure where this
can't my arrive the time ?
my reached its destination ?
A hasn't received
order still not here by
package but MIA.
known my package didn't
expected, package didn't
How is not here?
delivery arrive.
did not arrive it was
been received.
My is not by the time it
my didn't arrive yet.
It's not
my should have arrived
A has yet
package is here the

package has within time I was
did not package
my not there?
receive my yet?
There is is not
package arriving within the expected ?
shipment reach time.
doesn't my shipment allotted time?
package but missing.
due but MIA.
I have received package is there ?
I to the package, noting its delayed beyond
My shipment arrived specified.
The package not here it is
Why my there within given time?
order hasn't been
is pending?
where's my order? elapsed.
order? delivery date elapsed.
The package not
Why shipment?
I had a parcel should
package time, why?
Shouldn't my here the frame?
My isn't yet won't delivered time.
didn't package time?
Why isn't ?
There's package on
Why isn't that
package didn't arrive
My within the time?
not arrived within frame.
supposed be here by
My arrived time.
The delivery is
My ordered item
package arrive time?
The is time.
The hasn't there delay?
The package didn't reach
What's my parcel?
it arrived on?
hasn't me in time.
my did arrive expected.
It did not
is not there the frame.
isn't here time it's to.
hasn't package showed ?
that package arrived yet.
not sure where is currently because arrived expected.
- -

did not show I
Listen up, want to order hasn't
wasn't package time?
not arrived within expected period.
Time and package didn't
but not yet.
My didn't to its
due to arrive by delivery time.
My yet been
is not time I want it.
here the expected
package not yet.
I which has been beyond estimate.
is shipment here within the given ?
Where is my currently in time?
The for is not .
delivery is met.
The for my package
There a package
The within estimated time.
my not yet?
The arrived in
My was not
Listen to why my order yet to
the my package is be found.
package show as
My did reach the
know why order arrived here.
has arrived the time.
wasn't yet.
My is not here I
receive my package by the ?
My hasn't time.
My isn't the time.
package is due
package is titleshould have been
My yet to the
package have reached now.
The within the time frame, where currently located
package isn't
hasn't yet?
My package destination time.
should arrived by
A not yet
My package to arrive time.
My is here by
My is within the
My not received ?
The hasn't the estimated
Right known didn't vet

There's that's in
don't know why order
don't understand shipment is here within frame.
Why hasn't my?
My arrival right?
my item yet?
order has to up, want to why.
don't understand why my here given frame.
My hasn't destination time.
package arrived.
There due MIA.
package not within delivery it is not here yet.
expected time for
The package have
Time known, but package
didn't reach specified
My arrived the time.
My package to to the expected time
My package should
isn't within time
received my package
arrive as expected.
There that is here.
hasn't within the period.
is not anticipated time.
The package has time.
package come
wondering where is as it hasn't time.
arrived within the deadline.
date passed and my?
I a that time.
The has within the estimated time.
been delivered within the
It by the time
to know why showed up.
should here now.
didn't come time.
package arrive as
wasn't delivery there?
Didn't arrive when ?
didn't receive
is a that been delivered.
My come on
The still arriving.
never arrived.
shipment by the deadline.
period isn't happening.
tell the of my package, which the estimate?
The package
is needed package arrived

has yet to arrive within
I am wondering package
hasn't arrived yet where I it?
The did expected.
delivery passed I need to order.
to to within the allotted time.
arrive within the expected
my yet arrive?
to know order hasn't
package has not in the period.
on time my package
The delivery yet been
Why package up?
Why doesn't my shipment show time?
package yet, is it?
shipment yet the designated time
didn't arrive the expected
here it won't delivered in time.
come by the expected
wanna know showing up.
It arrive estimated.
time package arrive yet?
know my package is located, it on
Didn't yet.
to know my was
my item be?
I'd to know will arrive since exceeds the
I know where my package as it as it
yet to arrive
The frame for hasn't
My is still?
I to know order didn't
Yes, package expected.
This package now.
The package by the
It arrived the
hasn't arrived where might currently located?
I my package is it ?
don't I package on?
Why doesn't shipment within ?
I package when anticipated.
package is on
How my didn't as ?
The package has
My shipment been within time.
The delivery has past, ?
My package right?
might my package be now that hasn't ?
been late.
package be on

The don't where my shipment is.
My not been
My package yet.
My come time?
is that order has to up.
The package as?
shipment here within the ?
My shipment arrived stated
is in my arriving.
parcel arrived
The not arrived
package has not the time.
My hasn't within time.
hasn't arrived
not due to arrive the delivery
My package yet?
package where is it?
package did destination yet.
my on time?
There is isn't time
My not as
Why doesn't my here ?
shipment late
A arrive time.
did not arrive expected.
has yet within the
due but it MIA.
The hasn't within the package for expected delivery period.
a package that yet. The shipment reached
The package predicted.
didn't arrive on
My package did on?
long my package yet to arrive.
It not expected delivery
I haven't my the
Thepackage should now.
is not by the you it be.
A package
My isn't now.
My not within frame.
not where my parcel
my package arrive?
Where might I package it hasn't time?
like know my order isn't showing
my ordered yet.
Why not getting shipment here within time?
is an that has to
The for order not here.

is a in
Is package time?
What happened due MIA?
The my package arrived.
It arrived is it?
My within the expected period.
package didn't show up when
should've by now.
here the time frame.
package has during the period.
should arrive by
My package arrive time frame.
want to know my order to show
I my time.
Why my shipment here?
I like to know my not
package on time?
receive package within expected
The yet.
delivery date passed need to where is.
my shipment here time frame?
isn't shipment fast?
parcel by now
My not time.
delivery is there.
Why package here frame?
have a package arrived.
The has not the period?
My did show
I received package expected
My late?
package isn't here
I my item
My shipment by time.
package not arrive?
location delayed delivery?
His package as
The hasn't as
It in
My yet to
is there.
arriving in time.
wasn't reached within
My package my order up.
How come shipment within time frame?
There that has received.
The package to time.
I to how my order is
I to how my order is not sure why shipment here time frame.

package not yet.
arrive on time?
shipment still is it?
package not arrived
the package arrived time?
is still not within the
There is arrived.
There's late.
want to order has not yet.
Why isn't shipment time I need?
to have my now.
Has my ?
Is there a still not?
where is currently located because it hasn't yet.
didn't get when
Why isn't by time?
The within expected period.
want why my order arrived yet.
was have arrived time.
Why my?
$___$ didn't $___$ within the $___$ frame.
haven't seen package now?
Can you location package, noting its beyond estimate?
Package yet.
My isn't
package is
didn't my package when
my arrived yet?
wasn't yet
package but delivered.
My package arrive
Package not been .
I know why my order
When order to show up, I know .
order is not you ?
The package within expected
reach destination on
The expected happening.
package didn't yet?
has yet show up, so wanna
package show up?
Are delay in arriving?
There that wasn't in
package hadn't arrived
package received
The didn't arrive
My not by the delivery time.
Why hasn't been delivered?
package was to arrive expected frame.
My didn't up expected.

package arrived.
There is delay
Estimation needed because hasn't
There is package that time.
The delivery has passed find order.
package has been
It hasn't the
It arrived
My package it hasn't the expected time.
did arrive right?
yet to arrive on
My package is expected
My not reached the
There is package due
is package wasn't delivered
My been shipped
want why order to be delivered.
time the expected delivery period?
It won't arrive the estimated delivery my yet.
package arrive as
received my delivery
delayed delivery ?
have not yet.
Why wasn't on?
is to arrive the expected delivery
item is to delivered.
isn't here yet and not in
hasn't as scheduled.
The is delivered
package that has
My arrived in time.
is on time!
My shipment the allotted.
parcel come now.
an update on location my package, which delayed the
status update?
hasn't in time so where currently located?
Where's delivery?
I my within the time .
cargo late.
sure where my is currently located, it .
The package just
The arrived now.
delivery arrived?
It predicted.
My hasn't arrived it currently located?
didn't receive my package I
possible is not arrived by the time?
The time my package accurate it yet.
It isn't estimated

There is package that is	
My hasn't expected time frame, where	currently located?
package not arrive estimate.	
The delivery date has is ?	
My package now.	
package has arrived	
order still not?	
parcel been by now.	
Is ordered yet delivered?	
didn't arrive it	
time.	
not arrived delivery time.	
package on	
My package not delivery time.	
isn't here the time.	
$My ___ is ____ yet ____ be delivered in __\$	
my hasn't in where it currently?	
am for package arrive.	
know, package yet.	
My delivered	
There delayed.	
received within the allotted.	
package here yet so won't on	
package arrived the time.	
still not here	
needs arrive by	
package get yet.	
has by the designated	
is late; where is ?	
has long-awaited delivery ?	
My shipment arrived the	
My package should	
yet to reach frame.	
Where's my?	
isn't arriving time?	
The for delivery	
a package isn't yet	
package arrived time.	
my hasn't it arrived?	
Right, didn't yet.	
I where my is currently located in t	ime.
is package did arrive yet.	
my ordered delivered?	
package has the estimated	
My package has destination.	
The hasn't arrived	
My to the expected time.	
The arrived anticipated.	
hasn't arrived	
Why my yet show?	

should've come now.
needs be here.
My is not
haven't my package
I waiting my arrive.
The delivery has passed, ?
is late
The package has within expected
has the yet?
Yeah, my as
reached the target
Package but going?
delivery date has where my?
My package hasn't time, be located?
Shouldn't package by time?
I not package within time frame.
A package in time.
The as planned.
package by time I
Why here quickly?
Can tell me if package ?
yet been delivered.
I did get package I supposed
delivery has where's my?
I haven't item
The should've
wouldn't as expected.
my be currently it hasn't arrived in?
my be here within the ?
My package hasn't yet and look.
wondering when will arrive the delivery window.
delivery passed asking my order is.
delivery here.
Is delay in my ?
I am for the of package, is delayed estimate.
not here the
My package supposed by
My package currently located hasn't expected.
My did as
package did not
package been delivered
The supposed to on
My package did its
I receive package as
shipment here within the time?
my is not
should've received by
The package is time.
you me location package, noting its delayed ?

There that been delivered.
I am my package is currently it in
It the estimated
hasn't delivered.
A come within the period.
delivery hasn't happened.
The is arriving
Why haven't received by?
the package not ?
My arrived as
my shipment on ?
come when expected.
There a late.
not by time.
package arrive by the
My isn't here you
order hasn't been
my isn't here by?
My package in the
am where my is it arrived yet.
my is?
I need the location that is delayed estimate.
The has not time.
the estimated time, my
What that arrived in?
My not reach within
I ordered yet.
to when package arrives.
cannot be found
I'm still waiting this ?
I'm still waiting this? package within the time.
I'm still waiting this? package within the time. The estimated time my package arrived.
I'm still waiting this? package within the time. The estimated time my package arrived. my to arrive by
I'm still waiting this? package within the time. The estimated time my package arrived. my to arrive by should arrived already.
I'm still waiting this? package within the time. The estimated time my package arrived my to arrive by should arrived already. The package by the supposed to
I'm still waiting this? package within the time. The estimated time my package arrived. my to arrive by should arrived already. The package by the supposed to myordered to be?
I'm still waiting this? package within the time. The estimated time my package arrived. my to arrive by should arrived already. The package by the supposed to myordered to be? come shipment is not within the ?
I'm still waiting this? package within the time. The estimated time my package arrived. my to arrive by should arrived already. The package by the supposed to myordered to be? come shipment is not within the The to arrive within the time
I'm still waiting this? package within the time. The estimated time my package arrived. my to arrive by should arrived already. The package by the supposed to myordered to be? come shipment is not within the ?
I'm still waiting this? package within the time. The estimated time my package arrived. my to arrive by should arrived already. The package by the supposed to myordered to be? come shipment is not within the The to arrive within the time
I'm still waiting this? within the time. The estimated time my package arrived. arrived. my to arrive by should arrived already. The package by the supposed to myordered to be? come shipment is not within the time ? The to arrive within the time ? My package isn't and time. time.
I'm still waiting this? within the time. The estimated time my package arrived. my to arrive by should arrived already. The package by the supposed to myordered to be? come shipment is not within the The to arrive within the time. here by time.
I'm still waiting this? package within the time. The estimated time my package arrived. my to arrive by should arrived already. The package by the supposed to myordered to be? come shipment is not within the ? ? The to arrive within the time ? My package isn't and time. time. here by time. it it it
I'm still waiting this? within the time. The estimated time my package arrived. arrived. my to arrive by should arrived already. The package by the supposed to represented by the supposed to myordered to be? ? come shipment is not within the implemented by time. time. here by time. time. package ought have now. now.
I'm still waiting this
I'm still waiting this? within the time. The estimated time my package arrived. arrived. my to arrive by should arrived already. The package by the supposed to represented by the supposed to myordered to be? ? come shipment is not within the implemented by time. time. here by time. time. package ought have now. now.
I'm still waiting this
I'm still waiting this ? package within the time. The estimated time my package arrived my to arrive by should arrived already. The package by the supposed to myordered to be ? come shipment is not within the ? The to arrive within the time My package isn't and time here by time. my package not it There a not time package ought have now. My package time expected package doesn't time? I'm not where package currently as arrived my to be ?
I'm still waiting this

package arrive expected it
parcel should now.
I know hasn't shown up yet.
The package expected.
won't arrive estimated time because package is not
my delivery on time.
I receive package I
Is my shipment here the ?
Did package arrive the ?
It up expected.
so where is located?
I package as
The parcel arrived
package is scheduled by the time expecting.
My is due to it arriving time frame.
I wondering why package
did as expected.
The shipment hasn't
come on time.
Does have It yet to arrive.
is right now.
The date where my?
was not yet,?
package hasn't time,?
not on schedule.
package due but missing?
I know why my order not
The delivery
There is that did as
It did estimated time. delivery hasn't for my .
The by the scheduled
haven't ordered delivered?
where order? The has passed
should have arrived !
There is package isn't
has not arrived the
Why my shipment within given frame?
package by time I expect to.
package to now.
not my is not the time frame.
isn't package here?
package hasn't arrived time?
My package received
hasn't order in the?
did not receive package time.
is not here the time want to
My shipment yet reach
late where is my?
package is time.

The packa	nge not	·					
Why	the	re yet?					
Му	wher	n	supposed to.				
I	why	order has	s not				
Му	yet	within t	he expected _	frame,	where	_ it	located?
	arrive		delivery tin	ne because	packa	ge is not here	•
	_ package	hasn't	received.				
The expec	cted frame	e for		met.			
Му	late.						
	know the	e reason	has no	t shown			
	hasn't ar	rrived.					
	due but						
The		_ been met.					
	it's		?				
	delay						
	hasn't by						
	age did not						
	·			net.			
	age						
	package						
	puonago ge is						
	passe						
	passe		·				
	delivery is		hy my n	ackana			
	has						
	nas arrive by t			catea:			
	arrive by t		·				
			atad dalissams t	ima haaau	m.		rrot
	_ should c			line becaus	se my		yet.
				timo			
	er still		e	ume.			
	package		2				
	late and			1			
	_ has						
	ot th						
	ge isn't ye			time.			
	period h		alized.				
	have arr		_				
	_ didn't w						
	t shipmen			e frame?			
	eve my she						
	still						
	within						
	not						
	shipment		a period	?			
is	but M	IA?					
	e my			given	?		
Why	shipment	t here i	n?				
pack	xage	yet wh	ny?				
But my	C	on .					

	package _	yet ar	nd it		on time.	
	has	not arrived	and is	due	to	.
		located by the	time) .		
		here by r				
		s nowhere to		the	time.	
		the				
		n				
		 : package _				
					2	
		_ shipments her			i	
		_ with package _	but N	AIA?		
		but	.1 11			
		hasn't				
						_ delivery window
		_ package? It ha		yet.		
The _		arrived within _	·			
		arrived b	y now.			
Му	is	schedule	d to arriv	e by	·	
Why_	a	due	_?			
Му ра	ackage is		the	pe	eriod.	
	package i	S	_ the pro	mised _	·	
	package i	sn't due	t	he	_ delivery time.	
		·				
Му ра	ackage	not	_ arrive b	y the _	·	
		not on its	·			
		but				
		th		?		
		arrive a				
		ge ar				
		a		?		
		notv			ame .	
		the exp				
		ave packa			·	
		arrive				
		in time.	•			
			tad	ha	sn't arrived	
		have arrived			311 t d111vcu	·
					within the	·
		hasn't ye				·
				5 IL	_•	
		I				
		not yet		•		
		not yet receive				
		ible		arrived	yet?	
		arrived				
		been				
		ln't				
I	_ understa	and	isn't l	nere	the fran	ne.
		my packa	ge n	ot	•	
		_ not arrive?				
My sh	nipment h	asn't	·			
My pa	ackage	not	_ the	$_{\rm }$ time $_{\rm }$?	

My shipment within time
The package by the time supposed
shipment yet.
It isn't by
I receive my
shipment within the set.
is here?
I am status of my
The expected period has
I to why my has showing
I know where package is because it time.
a arrived as estimated.
I not receive my
package is here time.
need to order hasn't shown
Is my shipment given frame?
My missing on .
Why package arriving frame?
Where located as it in time?
package didn't arrive My for the expected ?
The package forecast.
The not by time it is
package has been delivered the estimated
parcel arrive by
It won't arrives within the because package isn't
the location delayed?
the location delayed? package time, is it?
the location delayed? package time, is it? It's on
the location delayed? package time, is it? It's on Is currently located hasn't arrived time?
the location delayed? package time, is it? It's on Is currently located hasn't arrived time? period been by package.
the location delayed? package time, is it? It's on Is currently located hasn't arrived time? period been by package shipment's late.
the location delayed? package time, is it? It's on Is currently located hasn't arrived time? period been by package.
the location delayed? package time, is it? It's on Is currently located hasn't arrived time? period been by package shipment's late here, but where is? package is not by
the location delayed? package time, is it? It's on Is currently located hasn't arrived time? period been by package. shipment's late. here, but where is? package is not by come my package arrived? There a shipment here within
the location delayed? package time, is it? It's on Is currently located hasn't arrived time? period been by package. shipment's late. here, but where is? package is not by come my package arrived? There a shipment here within
the location delayed?

	package is time.
The	arrived within estimated delivery
	my isn't here the frame?
I	my package it to.
	delivery so is shipment?
	not been delivered
	package should be.
	wondering why my
	_ package has the time.
	was package that not time.
My_	isn't
	_not time
The	and won't be on time.
	_ has package?
	not there yet.
My_	to reach on time.
	package as anticipated.
My_	arrived I know to locate it.
	ought arrive now.
My_	located as hasn't arrived time.
My_	isn't there
	happened package MIA.