## [Demo] NLP Dataset for Customer Service Automation

Company Type	Telecommunications Equipment Manufacturers
Inquiry Category	Warranty and service terms clarification
Inquiry Sub- Category	Service level agreements
Description	Inquiries pertaining to service level agreements (SLAs) for ongoing support and maintenance, including response times, availability, and performance expectations, as well as any penalties or remedies for failure to meet the agreed-upon service levels.
Data Size	5,015 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 ${\bf Masked\ sample\ paraphrases\ of\ one\ "Telecommunications\ Equipment\ Manufacturer"\ customer\ inquiry.\ (Purchased\ data\ will\ not\ be\ masked.)}$ 

What	included	in our service	level	levels	_ service _	not met?
What are penalt	ies a	igreed	?			
Can	action	_ be taken	the pledged level	isn't?		
when	contractual se	rvice are	??			
What's if y	ou do con	nply	_levels?			
When service goals _	not	there	solutions?			
I would like to	the _	or in	corporated within th	he agreement	;	_ levels
are your conseq	uences	fail	the level of	our	?	
your	service _	not met, _	action be t	taken?		
What are the of		_ not in _	contract?			
conse	equences if the	agreed service	e not	_ in cor	ntract?	
to						$\_$ expectations.
What if not met	service _		?			
aren'	t does	mean	penalty or remedy?			
If of aren't	upheld,	of recours	se we	the service	e	_?
If are not r	net, what	?				
there any o	of penalties	service	e?			
What if we don't		agreed	_?			
What remedies are		level agre	eement levels _	not	_?	
If levels	what's the _	?				
when agre	ed levels	not	?			
What happen if	we		_ that been ag	reed for?		
Will there be	we foll	ow the	?			
remedies p	enalties i	ncluded	service level _	if	servic	e are not?
Can explain	_ actions	be if the	level service _	?		
If levels of servi	ce have not bee	n		_ be?		
or for	service l	reaches?				
If the of se	rvice	met	in the	e level a	areement?	)

If are unmet levels
kind of recourse the levels are not upheld?
Do you know what actions pledged level of service ?
What are consequences service in contract?
have any penalties for the of service?
Can us expect repercussions if service aren't met?
if service expectations?
us the will be if levels are not?
Would a penalty if levels ?
Will there be imposed by our if service?
action will be taken the level service met?
If find levels service have upheld, what type recourse ?
are consequences if the levels are
you know there is a remedies if falls expectations?
Is there we expect are not?
happen if service levels not?
If service levels the penalty?
consequences can expect the service not?
If of are met, what penalties are ?
If agreed levels of not met the?
What be taken service live to expectations?
There are penalties remedies for levels the service
Is detail the penalties or included the if service go?
will be taken if the of service expectations?
do we get agreed service levels?  If isn't what action will be?
any not service standards?
like know what action will if the service
What levels aren't?
Could a if levels short?
there consequences failing agreement?
be consequences imposed if the outlined service?
if we aren't met with service levels ?
happens the levels not ?
Do know be the pledged level is not expectations?
What action taken of does not meet pledges?
service met, will they be?
for poor the agreement?
What will be if pledged of isn't ?
there consequences imposed the agreement we don't with ?
Can you tell be if the level of service meeting?
are consequences agreed levels aren't met?
If of not been upheld, of we expect?
aren't met what will punishment?
Will be our for non-compliance with the obligations?
will be taken if of service up snuff?
If of are not what type recourse ?
If service our contract, what?
What consequences will we you don't meet?
remedies are included service agreement agreed levels are not

what will be the level of isn't meeting expectations?
What will be done pledged level ?
or solutions contractual goals?
If service met, what or are?
What will if service meet expectations?
I would to what be the doesn't meet
Is provision penalties your service the upon levels?
What action be if of service not up ?
If agreed levels of met, met, included in the?
If service met, penalties remedies in service level agreement?
What the service have been agreed but we ?
you tell us action taken the of not meeting?
The not in the so are consequences?
Can you be taken if promised of service is ?
action will the doesn't meet expectations?
Do if can expect if met?
In of expectations, we remedies laid?
expect repercussions if are not can you us?
service not met, what included in the agreement?
If level is unmet, action be taken?
What when agreed service not reached? happens if our meet agreed ?
nappens if our meet agreed ; of service is what will be taken?
If levels met, a ?
What will of service met?
expect if our service are not?
if of service met?
you don't meet what consequences stuck with?
Is there any information regardingpenalties orincluded inagreement uppar?
consequences not meeting standards?
you don't meet service what kind will ?
if we not meet agreed ?
Can you we can expect service levels met?
What happen aren't service levels for?
What action will be the level service ?
there be imposed by if our not met?
Can you will happen pledged level of met?
Can say action be taken the of not expectations?
action taken the pledged service expectations?
Penalties service expectations?
Penalties for meeting ?
with service obligations, there be consequences by our agreement?
there for for service that short?
penalties can be when fall short?
happens if do the levels for?
Do consequences for not our ?
your promised of service is met, be?
happens if service levels that are met?
service is not what promised, what for compensation?
What available compensation the is less than was?

If	_ upon level	s servic	ce not	: what	re	emedies are	the s	ervice	agreement?
Can _	wh	nat action	be	if	_ level of	isn't	expectations?		
		wil	l if yo	u don't mee	et service ben	chmarks?			
If serv	vice	then	is	penalty?	•				
What		you do n	not	ser	vice levels?				
		unmet							
							et expectations.		
					what actions				
							ting expectation		
						compliance		obligations?	?
		consequence							
					_ of		•		
						?			
		s aren't							
					_ of is no	ot?			
		expect if				0			
					ha	appen?			
		ociated with			nicod ic	rubot r	rou ogrand	2	
							ou agreed obligations		
							service fall		
		service are _				11 ;	service ran	•	
		_ service lev			c meruaca:				
		enalties whe							
						service is	s lower		?
					he service isn				·
		ve do n					_'		
		are			we expect?				
					et, what	or are	included?		
		aren't							
					ervice agreem	ent?			
		service							
					evels, are		for penalties _	?	
1	there be	or solution	ıs	viola	ations?				
	find	service _	have	been up	held,	of recou	rse can we	?	
Penal	ties or remed	dies	levels		?				
What'	s next when		s	ervice	?				
	the ren	nedies and p	enalties		_ short?				
Do	know	_ action will	l be if		level	is r	net?		
1	there p	rovision for	if you	r	_ below the	upon	?		
Any _		for s	service	_ violations	?				
There	could	penalties		lev	els.				
1	there p	rovision	_ penalties	your	falls sho	ort?			
	you me	et beno	chmark, wh	at kind of $\_$	we		with?		
		short, are _							
	action will be	e taken	the l	evel	isn't	_?			
							is less	upon?	
		els fall							
If you	r	than	were	what no	rovisions	for c	ompensation?		

or or are met, what are in our service agreement?	
Can tell us will if the of service expectations?	
information regarding penalties remedies incorporated within if or	on't improve?
there be by our agreement we obligations?	
Is there penalty or a aren't?	
Will consequences imposed if don't comply our?	
In with service consequences imposed by our agreement?	
Can give me idea of action be of service not met?	
What the consequences not in our service level?	
unmet service expectations, there outlined?	
What will consequences meet service benchmarks?	
Can you will the level of doesn't expectations?	
there be consequences don't comply the obligations?	
provisions for or remedies if have a than ?	
there certain service levels?	
there you the or remedies the agreement if levels are not up	par?
agreed levels of service are what included?	
are the of the service the contract?	
the meeting levels in the contract?	
What happens when the levels for?	
there anything services fall?	
the service have been met?	
level of does not get will taken?	
levels of service are met, what remedies ?	
If don't meet service what we with?	
Should expect if service levels ?	
penalties not meeting levels?	
is unmet expectations, can have remedies?	
there repercussions for levels of?	
Can you me will taken when the level service ?	
provisions are available for if promised isn't agreed ?	
What are the if levels of?	
If your promised less what are available for or?	
penalties not service?	
happens if we not levels service?	
Is there any or remedies included in the agreement do improve?	
If we're not agreed for, happens?	
Is a for levels short?	
for penalties or if service falls the upon levels?	
Can action will taken the of doesn't meet expectations?	
Is there a provision penalties falls?	
or solutions contractual service meet?	
What be if the of service not up ?	
there for or if your service below levels?	
Is if levels are not?	
Is $\_\_\_$ if $\_\_\_$ service is below the agreed upon $\_\_\_$ ?	
we consequences if our service standards?	
levels aren't met should a or?	
If your service agreed levels, there provision for penalties ?	

What provisions for or remedies if your promised is agreed	_?
Is there remedies outlined in unmet ?	
What's you aren't service?	
when agreed service levels aren't?	
are penalties for to the service?	
What happens of that have agreed for are ?	
Is penalties or remedies if service levels don't improve?	
penalties unmet levels?	
What are consequences if agreed not met?	
Is any penalties or if the falls the levels?	
be taken if the pledged service not?	
of service isn't meeting what be taken?	
What provisions are in agreement to unmet?	
What case unmet service?	
you don't what consequences we be stuck with?	
When it service what type of recourse expect?	
if not get service have agreed for?	
If service have agreed what if meet ?	
solutions when service fall short?	
happen if the promised of is ?	
service goals are punishments or solutions?	
What you don't comply with?	
What are not met?	
are for if the than what was agreed?	
If aren't met is in service?	
applied if agreements?	
applied if agreements?  Will there be agreement if we the service?	
Will there be agreement if we the service? any if you fail to the level ?	ılfilled?
Will there be agreement if we the service?         any if you fail to the level?         type recourse we that promised levels service not been form.	ılfilled?
Will there be agreement if we the service?         any if you fail to the level?         type recourse we that promised levels service not been for you explain what action will taken service is?	ılfilled?
Will there be agreement if we the service? any if you fail to the level ? type recourse we that promised levels service not been for you explain what action will taken service is ? What in service level agreement we meet levels service?	ılfilled?
Will there be agreement if we the service ? any if you fail to the level ? type recourse we that promised levels service not been for you explain what action will taken service is ? What in service level agreement we meet levels service? What we don't get levels of service agreed ?	ılfilled?
Will there be agreement if we the service ? any if you fail to the level ? type recourse we that promised levels service not been for you explain what action will taken service is ? What in service level agreement we meet levels service? What we don't get levels of service agreed ? If less what agreed upon, what available for compensation?	ılfilled?
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Will there be agreement if we the service?  any if you fail to the level?  type recourse we that promised levels service not been for you explain what action will taken service is?  What in service level agreement we meet levels service?  What we don't get levels of service agreed?  If less what agreed upon, what available for compensation?  Do you action be if the isn't?  Will consequences we don't comply with outlined ?  If levels met, will be in level agreement?  Do we consequences if don't service?  If of upheld, type of recourse will ?  If we levels of service of recourse should take?  What actions are taken are met?	ılfilled?
Will there be agreement if we the service? any if you fail to the level? type recourse we that promised levels service not been for you explain what action will taken service is? What in service level agreement we meet levels service? What we don't get levels of service agreed? If less what agreed upon, what available for compensation? Do you action be if the isn't? Will consequences we don't comply with outlined ? If levels met, will be in level agreement? Do we consequences if don't service ? If of upheld, type of recourse will ? If we levels of service of recourse should take? What actions are taken are met? What provisions are compensation if service promised?	ılfilled?
Will there be agreement if we the service?  any if you fail to the level?  type recourse we that promised levels service not been for you explain what action will taken service is?  What in service level agreement we meet levels service?  What we don't get levels of service agreed?  If less what agreed upon, what available for compensation?  Do you action be if the isn't?  Will consequences we don't comply with outlined ?  If levels met, will be in level agreement?  Do we consequences if don't service ?  If of upheld, type of recourse will ?  If we levels of service of recourse should take?  What actions are taken are met?  What provisions are compensation if service promised?  levels aren't what's penalty?  Any or service violations?	ılfilled?
Will there be agreement if we the service ? any if you fail to the level ? type recourse we that promised levels service not been for you explain what action will taken service is ? What in service level agreement we meet levels service? What we don't get levels of service agreed ? If less what agreed upon, what available for compensation? Do you action be if the isn't ? Will consequences we don't comply with outlined ? If levels met, will be in level agreement? Do we consequences if don't service ? If of upheld, type of recourse will ? If we levels of service of recourse should take? What actions are taken are met? What provisions are compensation if service promised? levels aren't what's penalty? Any or service violations? levels not type of recourse we expect?	ılfilled?
will there be agreement if we the service?  any if you fail to the level?  type recourse we that promised levels service not been form you explain what action will taken service is?  What in service level agreement we meet levels service?  What we don't get levels of service agreed?  If less what agreed upon, what available for compensation?  Do you action be if the isn't?  Will consequences we don't comply with outlined?  If levels met, will be in level agreement?  Do we consequences if don't service?  If of upheld, type of recourse will?  If we levels of service of recourse should take?  What actions are taken are met?  What provisions are compensation if service promised?  levels aren't what's penalty?  Any or service violations?  levels not type of recourse we expect?  Is any for not agreed?	ılfilled?
Will there be	ulfilled?
Will there be agreement if we the service? any if you fail to the level ? type recourse we that promised levels service not been for you explain what action will taken service is ? What in service level agreement we meet levels service? What we don't get levels of service agreed ? If less what agreed upon, what available for compensation? Do you action be if the isn't ? Will consequences we don't comply with outlined ? If levels met, will be in level agreement? Do we consequences if don't service ? If of upheld, type of recourse will ? If we levels of service of recourse should take? What actions are taken are met? What provisions are compensation if service promised? levels aren't what's penalty? Any or service violations? levels not type of recourse we expect? Is any for not agreed ? What available compensation if what you agreed to? level service not met, what be taken?	ulfilled?
Will there be agreement if we the service?     any if you fail to the level?     type	ılfilled?
Will there be agreement if we the service? any if you fail to the level ? type recourse we that promised levels service not been for you explain what action will taken service is ? What in service level agreement we meet levels service? What we don't get levels of service agreed ? If less what agreed upon, what available for compensation? Do you action be if the isn't ? Will consequences we don't comply with outlined ? If levels met, will be in level agreement? Do we consequences if don't service ? If of upheld, type of recourse will ? If we levels of service of recourse should take? What actions are taken are met? What provisions are compensation if service promised? levels aren't what's penalty? Any or service violations? levels not type of recourse we expect? Is any for not agreed ? What available compensation if what you agreed to? level service not met, what be taken?	ılfilled?

tell will happen if the level is not?	
What kind we face if don't meet ?	
for service levels?	
a if your short?	
there be is violation the service obligations?	
What is consequences if mot met?	
there the or the agreement if the agreed-upon service fall?	
are in the service level for unmet ?	
Do have for failing of service your agreement?	
Will be imposed if don't obligations?	
I action will if level of service meet expectations.	
I know what will if the pledged level does get	
What if our service not?	
repercussions for not meeting ?	
If don't what addressed in our service?	
If is the outlined obligations, will be?	
If fall short be a?	
Is there information the or the agreement levels improve?	
Is anything me about penalties or remedies the service levels fail?	
Is there any detail the or remedies the service up par?	
What happens is issue service levels?	
Can you a description of the expect the met?	
Are there we can expect if are ?	
your promised below was agreed what are compensation or?	
sanctions result a?	
What do get we up levels?	
If we that levels of have upheld, what of have?	
If service is upon levels, there any provision penalties ?	
any information regarding or included in the agreement the don't?	
What will with if you don't standards?	
Will imposed if don't comply with?	
there any sanctions or when service ?	
If standards aren't what addressed service	
What taken if the pledged level does match?	
Is penalty unmet of?	
What will happen the ?	
be if the level service isn't met?	
our levels met, what?	
there or remedies when services fall?	
not meeting preset levels?	
is you don't with levels?	
any the penalties or remedies incorporated within the agreement if	_ par?
the levels service met, what?	
Can you tell what will pledged service met?	
What are compensation or your promised service is agreed to?	
you tell me what will do of does expectations?	
I want to know expect repercussions levels aren't  If levels are not met, what remedies?	
If levels are not met, what remedies?  The agreement and remedies for unmet	
you uphold of what your punishments?	

What are the consequences the?
Is there tell me the or included within the if service ?
standards of be met, any stated in the?
if are with the upon service levels?
Can explain what will happen pledged level ?
service are not met in a contract?
tell me will the level of service is not ?
you tell what be taken if the isn't ?
If agreed upon any provision for penalties?
How are penalties you uphold of service?
of service are not are the penalties remedies?
would more about penalties or remedies agreement service levels decline.
are linked levels-of-service?
the the service levels being in contract?
$\begin{tabular}{lllllllllllllllllllllllllllllllllll$
If the penalties or remedies are included in service agreement?
Are any penalties or service ?
Does there any if service short?
What happen the levels ?
What of have not upheld?
Sanctions solutions service met?
Is $\_\_$ any detail $\_\_$ the $\_\_$ or remedies $\_\_$ within the $\_\_$ levels $\_\_$ ?
there consequences if do service standards?
for failing to meet agreed level service?
be consequences we don't service obligations?
Can us what happen pledged service meet expectations?
Can you us action the promised of service does meet?
What are the the service levels ?
Is for penalties and if your service ?
the level service not expectations, what taken?
service not the contract, are the consequences.
What will be if of service achieved?
Is there provision penalties remedies service up to?
next you with service?
sanctions solutions when contractual service fall?
are for or remedies if your lower was agreed?
service aren't met, addressed our service?
will your level service isn't met?
penalties for meeting the level of?
If service levels met penalty or ?
How would the not meeting ?
If we that levels been fulfilled, of can we?
a of is not upheld, what of can ?
If levels are upheld, type be our service level agreement?
What action will the promised of live up to?
tell me what would happen the pledged met?
you don't meet service we have?
levels that been agreed for not happens?
What contained service level agreement addressing performance?
tell me what action level service isn't met?
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levels of are upheld, expected in the service level agreement?
When contractual service goals what the?
If levels not met be a remedy?
Will be don't follow service obligations?
There penalty poor agreement?
Is any can expect if our are ?
If we find that of been what can be?
aren't with agreed service levels, what?
Are there repercussions if levels met?
agreed levels not met, the consequences?
me action will taken if service meeting expectations.
Can explain what will if of service ?
If levels of met, remedies included the level agreement?
way to your service falls below the agreed-upon?
If agreed-upon levels are are the penalties ?
service levels not will be penalty?
levels of service are what included service level?
happens the service levels ?
there any orincluded within agreement service are not up par?
there be consequences our agreement if service obligations?
are included with our agreement if levels not?
be consequences imposed if we comply with service ?
consequences if you don't goals?
If service not met, tell us repercussions?
Is any to penalize you falls below upon?
If levels of service not type of recourse we the level ?
What are we if service levels are ?
of are not what are remedies in the service ?
upon levels service met, penalties or remedies in level agreement?
you tell will done the promised level of met?
If what will be punishment?
you action will the service is not?
if agreed service levels aren't?
What be if the pledged of not meet?
Do know what be taken if of unmet?
Is of for unmet levels?
If falls below any penalties or remedies?
What repercussions we agreed service levels ?
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What will the agreed levels met?
be consequences imposed our if there is the obligations?
What actions be if level is?
service levels is there penalty remedy?
If your falls below you a penalties or remedies?
service in contract not met so what ?
included level agreement we don't meet upon levels service?
you will be taken level of isn't met?
If of service reached, in service level agreement?
provisions are for your promised is less than on?
What the service levels we agreed?

If aren't what a?
What the consequences to level service our agreement?
If your service below the there any penalties ?
service are what of recourse we have?
If service standards met what our level?
What taken if pledged level service not get?
Penalty for service ?
levels service are not what penalties or remedies the?
Do know what will be the isn't meeting?
Are repercussions for levels?
levels aren't there penalty or remedy?
What provisions are service level performance levels?
Will there be or solutions when?
If of service met, are in level agreement?
What if service are?
you give us an of we if levels aren't?
standards of are met, are consequences that?
action be if the service met?
If don't on promised levels what?
of service have upheld, what type recourse we?
Do we any not service?
Can what will be pledged of service is not?
your below agreed upon levels, for penalties?
If levels of service penalties or included?
you action will be the promised of met?
action if of service is met, please?
When the level action will be taken?
levels of are not penalties or included in ?
What are penalties if didn't the ?
penalty remedy service levels not ?
there for meeting service?
$\_$ about the penalties or $\_$ included in the agreement if $\_$ not maintained?
What are the solutions for ?
$\begin{tabular}{lllllllllllllllllllllllllllllllllll$
What happens the are achieved?
Does state or taken if of are not met?
If your service not what are for or remedies?
are if a service is met?
the not meeting level specified in the agreement?
What if service levels for are?
you please what be if the service meeting expectations?
anyone will be taken the of service met?
agreed levels of met what the penalties or?
penalties for unmet performance in the service
is if our service ?
What consequences if uphold the level service in ?
What your if service isn't up ?
available or service is than what was agreed to?
for noncompliance agreement?
service level agreement penalties if levels aren't

of service get met, actions be taken?	
Penalty if not upon?	
there any the or in the agreement if don't stay	_?
you know what will be pledged service expectation	ıs?
f service levels met, remedy?	
way you if service falls below the agreed ?	
we that levels been what type of recourse ex	pect?
Can what will be taken if pledged isn't expec	tations?
consequences when the service aren't?	
there any on the in if service don't improve?	
What happens if we do service been ?	
are the if you level of service?	
What are for compensation have lower than ?	
Can you a description the our levels aren't m	et?
will happen we meet service agreed?	
type is the agreement if levels are not uphelo	1?
Can you tell me will level of service expectations?	
What happens can't levels?	
you me what action be if is no level ?	
f your falls below there a for penalties or?	
you know what expect don't meet agreed service?	
f you don't service?	
provisions are contained in service for levels?	
happens service the agreed levels?	
there for unmet service ?	
What actions will taken if service is?	
f levels of not been type of can expected the level	?
What are in the agreement unmet performance?	
f your service falls agreed upon provision for?	
there imposed if with the service obligations?	
What we we don't meet our levels?	
Can you tell us can if are met?	
we repercussions if our are met? like to know the incorporated the agreement if	fo]]]
service aren't is the service agreement?	1011.
sanctions involved the breach?	
you screwyour service levels?	
are penalties if fail to uphold our agreement?	2
there provision penalties or remedies does meet your	—:
will be done if the service isn't met?	
are there consequences if meet our ?	
f service aren't is the?	
are consequences not upon standards in our contr	
f promised service the levels, there any provision	?
Can you me will the level of meet?	
of repercussions we expect our service levels aren	't met?
f met, will be the or?	
way to penalize you if your falls ?	
s we repercussions our levels aren't met?	
contract consequences or be taken standards of ar	e :

Do there f	or the _	?			
Will	by	our agreement	service obliga	tions	complied with?
Should we expe	ct if	agreed	not?		
happens _	level of _	isn't?			
Is a provis	sion for penal	ties if	expecta	tions?	
What are the _	of	levels	service?		
Penalties for un					
		your level			
		unmet			
			the agr		
			of in	agreement?	
		our agreed _			
		remedy if le			
			are	contract?	
		service fails?			_
			eement if service		?
			ervice aren't		
					t what you agreed to?
					service?
			ice isn't expecta		2
			ere consequence	es imposea by _	f
			ah aldan		
		lon't meet three			
		service are n			
			lower than		
			vice aren't		
			r included		
			rvice don't		
			_ of service aren't up		y own atations?
			of uphold the of		g expectations:
			pledged of s		2
		vels?	preaged or s	ei vice	·
			edged level ser	vice	meet 2
			s service a		:
		ng agreed		ire met.	
		our levels			
			not d	have not	upheld?
		ting service ?		navo nov	_ upilotu.
			we expect if		not ?
					agreement if service fail'
					level agreement?
		what is in t			
		what is in t	-		
			level of	our agreeme	nt?
		f of service			
		evels?	•		
		service goals	?		
		ur is			

if you fail uphold the level of?	
service aren't met, what can we?	
be for levels?	
What would happen if?	
If promised service falls the agreed-upon levels, are ?	
it possible will be taken of service not meet?	
If service are what are the service level?	
There any penalties solutions level?	
consequences upon falling short?	
there detail regarding the or remedies included in agreement the	par?
If the levels, is any provision for penalties or?	•
If of penalties or remedies are included in level ?	
agreed-upon of service fail be are in the contract?	
What if the pledged of doesn't expectations?	
there consequences by the if there a violation obligations?	
If of service get met what taken?	
is if standards met?	
is is standards inet: will happen if of service isn't ?	
remedies are included the level if level met?	
Can a description of if the service are not?	
your service below the agreed levels, do you have ?	
penalties for unmet levels?	
If levels will be penalty or remedy?	
the consequences the service meet?	
punishments are who to the level of?	
case service expectations can there outlined?	
What will the of service of expectations?	
What will be if meeting expectations?	
Is there for not agreed standards?	
What action be if level is met?	
provisions are the service agreement pertaining unmet ?	
If standards should addressed in service agreement?	
consequences are meeting service?	
If levels the punishment?	
there a provision penalties remedies if the expectations?	
Is there anything you can about the in if levels to par?	
any unmet levels service?	
the level of unmet, what will taken?	
a if levels short?	
service aren't what in the agreement?	
penalties, or service level?	
don't levels, any repercussions?	
Do any for or remedies service below agreed levels?	
happens if don't levels?	
there if not service?	
If service met there penalty?	
there repercussions not service?	
Can give us a the if service met?	
can we agreed service levels met?	
If meet service kind of consequences have?	

If fall short, a?
happens if aren't with levels have agreed
service short, are there or?
tell what we can service aren't met?
So what the consequences of agreed not?
What or take our service are not met?
Is it give details about penalties included the agreement service improve?
service not will be a penalty?
any for not meeting the levels?
are punishments if fail level specified in the agreement?
there penalties for service ?
levels not been what recourse can we expect the level service?
What are the levels met?
do not comply with service levels?
What be level of service not meet?
there any we service standards?
What happen if service levels contract?
Are there consequences can expect service ?
of service expectations, have remedies that outlined?
provisions included the address penalties unmet performance levels?
If your than mhat provisions are available compensation remedies?
What if service are?
is next, legally, you don't with ?
If aren't met, or?
If of aren't met, penalties are included agreement?
So what are the if service not ?
meet service levels?
you tell consequences we expect meet our agreed service?
any action be taken if pledged of not met?
happens if service levels?
Can will taken if the level isn't met?
If aren't should be punishment?
What happens if not met on service?
would your penalties if you level service?
promised is below agreed-upon is any provision for penalties ?
Will there be consequences if do with ?
the pledged level of what will be ?
When service goals fall short, punishments ?
If your promised service agreed upon does provision remedies?
The service penalties remedies for unmet
are the when the service aren't contract?
If of service met penalties or are?
If of met, what are in service agreement?
If your promised is lower what provisions or remedies?
Will there on who do comply outlined obligations?
penalty not services upon?
Is a if the short?
What if we don't levels for?
us about repercussions we can expect aren't met?
What if service met?

What happens service met
applied not services upon?
Will be for service?
Can you will be of service isn't met?
when agreed levels are not?
Is there any or fall?
the of service met, are in the service level?
What actions will be you get your ?
Can tell me will if the of does not ?
What if levels are not met?
you don't meet service what kinds have?
you give an idea of what the consequences be service ?
punishment for when service falls?
our agreement consequences we don't service obligations?
What your when you don't level ?
levels service aren't upheld, of recourse we?
If levels not upheld, type recourse we expect from level?
Was there not service?
What we with service levels upon?
solutions level breaches?
If of of recourse can we expect?
What met?
If service standards what be service agreement?
available for or your is less than what upon?
will the level service does not ?
contract aren't met so what are the?
If your is less agreed on, what are available ?
What if agreed levels?  If of what included in the service agreement?
tell me what action be the pledged isn't?
Can tell what will taken pledged level of service
Can you me action will be taken meeting ?
Will there imposed our agreement if to with the ?
What if they service ?
Will be penalties unmet ?
if standards aren't ?
If our service levels can tell us what ?
What are meeting the of specified in the?
Will there imposed if there violation service ?
for meeting service standards?
standards aren't met, what in our ?
there provision punishment the service?
is next the service are complied?
Can you how will taken if the service ?
be by our if we don't meet the ?
levels aren't are consequences?
me what taken level of is not meeting expectations.
Is there any get met?
What happen if we service?

your service falls the agreed upon there be ?
be if promised level service is met?
we find that service were what type of recourse?
of service have not been type of we expect service level?
service aren't the recourse?
What consequences if meet service benchmarks?
Can you action be if the level of expectations?
if aren't with service levels?
For service levels, ?
If service been what type of recourse we from our service ?
are not met, what?
you don't meet service benchmark, will ?
Is there any if we don't ?
apply services agreed upon?
happens if the service were promised?
If aren't met in what ?
met, does that a penalty remedy?
service aren't met, punishment ?
there any about the or in the agreement if levels don't ?
If service lower than was agreed what available ?
What we don't our service ?
what consequences if service aren't the contract?
If meet, what addressed our agreement?
service aren't is the?
If promised levels of service not upheld, recourse can in agreement?
kind can we expect if discover that have been?
there any levels fall?
If agreed upon levels remedies?
If agreed upon levels are the penalties remedies? we find levels of service have not fulfilled, type expect?
If agreed upon levels are the penalties remedies?  we find levels of service have not fulfilled, type expect?  would do you the level service in our ?
If agreed upon levels are the penalties remedies?  we find levels of service have not fulfilled, type expect?  would do you the level service in our?  are to meet the level service?
If agreed upon levels are the penalties remedies?  we find levels of service have not fulfilled, type expect?  would do you the level service in our?  are to meet the level service?  provisions outlined in service for addressing unmet ?
If agreed upon levels are the penalties remedies? we find levels of service have not fulfilled,type expect? woulddoyou the level service in our? are to meet the level service? provisionsoutlined in service for addressing unmet ? we levels of service have been of can we?
If agreed upon levels are the penalties remedies?  we find levels of service have not fulfilled, type expect?  would do you the level service in our?  are to meet the level service?  provisions outlined in service for addressing unmet ?  we levels of service have been of can we?  What your penalties you fail uphold the ?
If agreed upon levels are the penalties remedies? we find levels of service have not fulfilled,type expect? woulddoyou the level service in our? are to meet the level service? provisions outlined in service for addressing unmet ? we levels of service have been of can we?  What your penalties you fail uphold the ?  What if not with service levels that ?
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If agreed upon levels are the penalties remedies? we find levels of service have not fulfilled, type expect? woulddoyou the level service in our? are to meet the level service? provisions outlined in service for addressing unmet ?  we levels of service have been of can we?  What your penalties you fail uphold the ?  What if not with service levels that ?  What provisions are for compensation the than on?
If agreed upon levels are the penalties remedies? we find levels of service have not fulfilled,type expect? woulddoyou the level service in our? are to meet the level service? provisions outlined in service for addressing unmet ? we levels of service have been of can we?  Whatyour penaltiesyou fail uphold the ?  What if not with service levels that ?  What provisions are for compensation the than on?  If is noncompliance the outlined service obligations, be imposed ?  provisions are for or if your promised not par?  tell me will if pledged of service doesn't happen?
If agreed upon levels are the penalties remedies? we find levels of service have not fulfilled, type expect? woulddoyou the level service in our? are to meet the level service? provisions outlined in service for addressing unmet ? we levels of service have been of can we?  Whatyour penalties you fail uphold the ?  What if not with service levels that ?  What provisions are for compensation the than on?  If is noncompliance the outlined service obligations, be imposed ? provisions are for or if your promised not par?
If agreed upon levels are the penalties remedies? we find levels of service have not fulfilled,type expect? woulddoyou the level service in our? are to meet the level service? provisions outlined in service for addressing unmet ? we levels of service have been of can we?  Whatyour penaltiesyou fail uphold the ?  What if not with service levels that ?  What provisions are for compensation the than on?  If is noncompliance the outlined service obligations, be imposed ?  provisions are for or if your promised not par?  tell me will if pledged of service doesn't happen?
are the penalties remedies?  we find levels of service have not fulfilled, type expect?  would do you the level service in our ?  are to meet the level service?  provisions outlined in service for addressing unmet ?  we levels of service have been of can we ?  What your penalties you fail uphold the ?  What if not with service levels that ?  What provisions are for compensation the than on?  If is noncompliance the outlined service obligations, be imposed ?  provisions are for or if your promised not par?  tell me will if pledged of service doesn't happen?  penalties to uphold the level of service?
If agreed upon levels are the penalties remedies? we find levels of service have notfulfilled,type expect? woulddoyou the level service in our? are to meet the level service? provisionsoutlined in service for addressing unmet ? we levels of service have been of can we?  Whatyour penaltiesyou fail uphold the ?  What if not with service levels that ?  What provisions are for compensation the than on?  If is noncompliance the outlined service obligations, be imposed ?  provisions are for or if your promised not par?  tell me will if pledged of service doesn't happen?  penalties to uphold the level of service?  What we met with service levels?
If agreed upon levels are the penalties remedies? we find levels of service have not fulfilled,type expect? woulddoyou the level service in our? are to meet the level service? provisionsoutlined in service for addressing unmet? we levels of service have been of can we?  Whatyour penalties you fail uphold the?  What if not with service levels that?  What provisions are for compensation the than on?  If is noncompliance the outlined service obligations, be imposed?  provisions are for or if your promised not par?  tell me will if pledged of service doesn't happen?  penalties to uphold the level of service?  What we met with service levels?  would to know what action will be taken level meet
are the penalties remedies?  we find levels of service have not fulfilled, type expect?  would do you the level service in our?  are to meet the level service?  provisions outlined in service for addressing unmet ?  we levels of service have been of can we?  What your penalties you fail uphold the ?  What your penalties you fail uphold the ?  What provisions are for compensation the than on?  If is noncompliance the outlined service obligations, be imposed ?  provisions are for or if your promised not par?  tell me will if pledged of service doesn't happen?  penalties to uphold the level of service?  What we met with service levels?  would to know what action will be taken level meet  there be consequences us if follow service obligations?
If agreed upon levels are the penalties remedies?  we find levels of service have not fulfilled, type expect?  would do you the level service in our?  are to meet the level service?  provisions outlined in service for addressing unmet ?  we levels of service have been of can we?  What your penalties you fail uphold the ?  What if not with service levels that ?  What provisions are for compensation the than on?  If is noncompliance the outlined service obligations, be imposed ?  provisions are for or if your promised not par?  tell me will if pledged of service doesn't happen?  penalties to uphold the level of service?  What we met with service levels?  would to know what action will be taken level meet  there be consequences us if follow service obligations?  What we get agreed service levels?
If agreed upon levels are the penalties remedies?  we findlevels of service have not fulfilled, type expect?  would do you the level service in our?  are to meet the level service?  provisions outlined in service for addressing unmet ?  we levels of service have been of can we?  What your penalties you fail uphold the ?  What if not with service levels that ?  What provisions are for compensation the than on?  If is noncompliance the outlined service obligations, be imposed ?  provisions are for or if your promised not par?  tell me will if pledged of service doesn't happen?  penalties to uphold the level of service?  What we met with service levels?  would to know what action will be taken level meet  there be consequences us if follow service obligations?  What we get agreed service levels?  What remedies included our not met?
If agreed upon levels are the penalties remedies?  we findlevels of service have not fulfilled, type expect?  would do you the level service in our?  are to meet the level service?  provisions outlined in service for addressing unmet ?  we levels of service have been of can we?  What your penalties you fail uphold the ?  What if not with service levels that ?  What provisions are for compensation the than on?  If is noncompliance the outlined service obligations, be imposed ?  provisions are for or if your promised not par?  tell me will if pledged of service doesn't happen?  penalties to uphold the level of service?  What we met with service levels?  would to know what action will be taken level meet  there be consequences us if follow service obligations?  What we get agreed service levels?  What remedies included our not met?  Penalties meeting service?
If agreed upon levels are the penalties remedies?  we find levels of service have not fulfilled, type expect?  would do you the level service in our ?  are to meet the level service?  provisions outlined in service for addressing unmet ?  we levels of service have been of can we ?  What your penalties you fail uphold the ?  What if not with service levels that ?  What provisions are for compensation the than on?  If is noncompliance the outlined service obligations, be imposed ?  provisions are for or if your promised not par?  tell me will if pledged of service doesn't happen?  tell me will if pledged of service doesn't happen?  What we met with service levels?  would to know what action will be taken level meet  there be consequences us if follow service obligations?  What remedies included our not meeting service ?  Do know action will taken level is meeting expectations?

	like to	will _	taken if	of serv	ice is m	iet.		
Is	any in	of unmet	?					
	fe	or not meeting ag	reed levels.					
	if	f agreed	_ levels are not r	reached?				
th	ere a for _	if	below the	levels?				
What w	ill	not	with service	ce levels?				
	tell	will	the promis	ed level	service isn't	met?		
If our _	levels	not can	abo	ut the?				
Can	_ tell me what	actions be t	aken the	of		_?		
What ac	ctions will	if serv	ice me	et?				
	tell me	will be take	en if d	oes	_ met?			
Do	what	be taken	if your	_ is not?				
If the p	ledged of s	service		will be	?			
		?						
If our _	are no	ot met,	can?					
		aren't complyi						
		not bee			we	?		
		what is in _						
		fall what wi						
		isn't			?			
		on if yo						
		ruences if ag						
		not to ]			??			
		if of serv				ations		
		tak			expect	ations.		
		s don't are			o agrooment	2		
		meet the		II Sel VIC	e agreement	:		
		t action		service	not met?			
		re not				?		
		ice not						
		will happen if t						
		sto up						
		enchmarks,			e?			
		ve don't serv						
		 servi						
	you ca	n	penalties o	or remedies i	ncorporated	within the agreement	the	levels?
		en						
I l	ike know i	f expe	ct	_ service leve	els aren't			
	your punish	ments you _	the	_ of service i	n agree	ement?		
Can you	ı tell me w	rill if le	vel	not?	,			
	levels of ser	vice have	upheld,	kind re	course	we?		
	the consequ	ences we can	serv	vice	_ not met?			
If		service is	expectations	s, action	will be take	n?		
Is there	any remedies _		?					
		meeting services						
If levels	of service	not upheld	, what	recourse	we	the service	?	
		ences if don						
		here f		?				
Anv	not mee	eting ?						

Do _	there is a provis	sion or if service falls?
If	levels are	a penalty or?
Wha	at action would	level of service is ?
Wha	at action will if if	service does not live up ?
	we don't meet	will happen?
	the promised levels	been met, what of can expect?
	an of	repercussions can expect if our service are met?
If yo	ou meet benchmarks,	?
If	service levels me	et, expect repercussions?
Can	n you tell c	or remedies agreement if service levels don't as?
	you action will be t	aken pledged level service met?
	in our service	e agreement if we don't meet agreed-upon ?
Wha	at will your penalties be	of service?
If se	ervice levels are	or?
	any kind of if	don't service?
	percussions meeting s	
		he service isn't expectations?
		not upheld, recourse ?
		omised is less what was agreed to?
		level of service not met?
		penalties remedies if below expectations?
		what of recourse we have?
		_ or included the if service ?
		n if is met?
		vision penalties remedies if service short?
		level service isn't?
		s remedies service are up to?
		the level of service ?
		recourse have?
		what consequences do have? service levels ?
		hat type of will have? be if service meeting?
	will be taken the	
	at we meet	
		or in the agreement service levels up to?
		penalties are included?
		ed-upon levels, there provision for remedies?
	ıld there unmet	
		ected if levels service ?
		service levels don't happen?
	any fa	
	any for	
		to uphold of service?
		or remedies the agreement service levels ?
	here any meetir	
		nat's addressed ?
		levels have been for?
		taken if the service meeting?
Whe	en levels are no	t met, the ?

if the levels aren't?
What will if level service is ?
What actions will be if service par?
there any your level of service is unmet?
What are punishments you to uphold the service in ?
Which services don't expectations?
Do you know what will be the is ?
available for compensation or remedies if your what agreed?
the service unmet, what actions will be?
Is there provision penalties if the service the ?
Do you have any punishments for the ?
What provisions available for compensation or your service what agreed?
What action be the service fails to ?
What will taken level of service meet?
there provision for punishment there is ?
What if we service levels been agreed?
What penalties in the service level agreement are?
Can you me be taken if service ?
consequences when service levels in the?
give description the repercussions if agreed levels not met?
What are the in addressing performance levels?
Can you give us idea of repercussions we?
are not what are the consequences?
agreed levels service are met, what are ?
know is in for penalties remedies if the falls short?
there a for service standards?
there for failing to uphold of the agreement?
If of what actions will be taken?
What are outlined in agreement unmet performance?
Can you what will be if the not expectations.
there regarding the included within the service levels decline?
If our not can tell what consequences expect?
Can you me will if the service is good?
If aren't met is a punishment ?
If the agreed-upon of met, what or included?
promised the levels, do you any provision for penalties or?
will be if the promised isn't?
If levels aren't what will ?
Will consequences by our if we don't follow ?
would if service levels ?
levels not met, is punishment?
will if the the contract are not?
Can give idea of what action be isn't expectations?
action taken if the pledged level of service not meet
I like to know will be taken if is not
penalties or remedies level?
find service upheld, what type recourse we expect?
of service aren't what or included the service level?
Is there consequences actions that taken our standards are ?
you to meet benchmarks, consequences we have?

If don't service what be the?
Please tell me what be the level meet expectations.
sanctions result breach?
Is any action taken service is not met?
What are compensation or remedies your is lower to?
Does for service standards?
What are when service are the contract?
What your we uphold the service?
Will there consequences with the service obligations?
you us what consequences we if our service levels are ?
what actions will be if my level of ?
If service levels met there ?
there provision penalties or when service below the agreed ?
$\begin{tabular}{lllllllllllllllllllllllllllllllllll$
provisions are outlined the service level addressing levels?
If levels don't is there remedy?
you know done if your service is?
What provisions are for or if your service agreed?
for unmet service levels?
are included the service level agreement for the ?
What available your service less than were ?
Can tell what action of isn't good?
what are the of levels not met?
What happen if agreed levels not ?
are meet agreed of service stated in our contract?
Is it provide details regarding the in the agreement levels?
of are not penalties or in the agreement?
service met, what is addressed agreements?
any detail the or remedies included within the if the ?
What don't meet levels of service?
are available for your service is agreed on?
If service standards what's addressed in ?
Ismeeting service levels?
Do know actions will if your is ?
Is any provision for or falls short?
consequences failing to meet?
Can what action if the level is not?
Can you give us idea expect the levels not?
What if the in the contract aren't?
service levels met, be penalty?
If standards aren't addressed in service?
wethatservicebeen upheld, whatof recoursewe?
happens if the service aren't contract?
happen if you standards?
levels of service are not remedies included level?
What stuck with if meet service standards?
if the obligations are not met?
Is there $\_\_\_$ you $\_\_\_$ tell me $\_\_\_$ the penalties $\_\_\_$ remedies $\_\_\_$ in the $\_\_\_$ service $\_\_\_$ ?
penalties you have for ?
know action will if level of service is not

What if	an	agreed se	ervice lev	els				
What are _	compe	nsation if	service _		v	vas agre	ed to?	
If service f	alls below ı	upon levels, do		_ a		or	?	
	short is it	penalty?						
Can give u	s of w	hat we _			_ servi	ce levels	are	met?
Is	to meet	levels?						
levels of se	rvice not _	what pena	lties	included	in			?
a	_ for punishmen	t case	service	e falls	_?			
Will be	_ imposed by ou	ır agreement _	there	a		our		_?
your servic	e falls the	upon leve	ls, do you	l				remedies?
If service is	s than what	t you proi	nised,	provisi	ons			?
What are r	emedies	that apply v	when		?			
you explair	a action wil	l be if		not _	exp	ectation	ıs?	
I like	what	be	the	of se	ervice _	get	met.	
What	we don't s	ervice	for?					
If don't	service	of co	onsequenc	ces?				
What	taken	_ the level of se	ervice	not		?		
do you	pro	vide services a	s per	?				
	P10							
	failin				s of se	vice?		
	failin	g to meet the $\_$		standard				
	failin what	g to meet the _	if the pled	standard	of		·	