[Demo] NLP Dataset for Customer Service Automation

| Company Type | E-commerce Marketplaces |
|-----------------------------|--|
| Inquiry Category | Order status and tracking inquiries |
| Inquiry Sub- Category | Wrong Delivery Address |
| Description | Customers notice an incorrect delivery address on the order confirmation and reach out to the marketplace for help in resolving the issue and ensuring the correct delivery. |
| Data Size | 5,576 paraphrases |
| Want to buy data? | Please contact nlp-data@qross.me via your business email address. |

$\begin{tabular}{ll} Masked sample paraphrases of one "E-commerce Marketplace" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$

| actions | _ necessary | encounter | ing discrepancies _ | actual | _ intended lo | ocations | deliveries? |
|------------------|---------------|----------------|-----------------------|-----------------|----------------|-----------|-------------|
| Should there be | | for | ? | | | | |
| the | are differer | nt for | what should I | ? | | | |
| What action shou | ld be | is | difference | planned _ | real | _ for d | eliveries? |
| should | l taken if | the | item deliver | ies are differe | nt the _ | ? | |
| Are su | ggestions | _ tackling del | ivery differences | actual | _ intended | ? | |
| situations _ | there | in deli | very am : | I supposed to | ? | | |
| should we _ | loca | tion? | | | | | |
| actions show | uld | faced | incorrect delive | ries? | | | |
| When there's a _ | between _ | location | | _ where it's su | ipposed | what | should I? |
| deal _ | item deliv | ery erro | rs? | | | | |
| shipments of | jo incorre | ect places, | actions need | ? | | | |
| There are in | n delivery | locations | item what _ | | _? | | |
| How should | with | mism | atches | | | | |
| there | discrepancies | in locati | ons, what should | ? | | | |
| should | l be taken | is a | in destinat | ion | deliveries? | | |
| I do | the is | s delivered | another location | than | ? | | |
| delivery diff | ferences | and inte | nded? | | | | |
| 1 | needed when _ | comes to | location | errors. | | | |
| | taken | the destina | tions for item delive | eries are | than? | | |
| When shipments | | locations, _ | actions should | taken? | | | |
| should | l if | | between intende | d and actual d | elivery locati | ions? | |
| What be do: | ne if | t | he designated and _ | for | my? | | |
| | | | want to be | | | andle it? | |
| to resolve _ | inter | nded delivery | | | | | |
| If is de | elivered | | than expected, w | hat I | _ with it? | | |
| deal _ | item | don't m | atch expectations? | | | | |
| If item | delivered | а | ir | ntended. | should I han | dle it? | |

| What done finding in address during the ? |
|--|
| $___ case ___ items are sent somewhere other ___ their ___ I ___ this?$ |
| If item deliveries match their be? |
| anything I do when get deliveries? |
| on tackling differences between and locations. |
| deal with you can't a delivered where was supposed to be? |
| with that don't their locations? |
| there necessary actions there are different ? |
| What the actions when are actual and for deliveries? |
| |
| What actions do you there is a between the destinations ? |
| What actions should be there a between real destinations for ? |
| action needs totaken whenare? |
| there discrepancies between delivery location delivery what should do? |
| What should done the designated arrived for package? |
| can't get package you it to be, are you to it? |
| action is required when don't as |
| There are locations are deliveries. |
| Where there are delivery do do? |
| What am I do when get a package delivered to? |
| the actions there are different for? |
| can do if my items wrong location? |
| measures undertaken to find mismatches address during ? |
| What actions to be taken discrepancies and for delivery? |
| should I do if there is for items? |
| What actions be is a difference real for deliveries? |
| When encounter differences the actual of merchandise drop-offs, are any protocols |
| ? |
| if there is a difference the and for item deliveries. |
| can deal with discrepancies in item ? |
| steps that to when dealing delivery location |
| there me when confronted expected actual delivery locations? |
| there is a my order supposed to delivered where it what do ? |
| you tell how deal with shipping ? |
| What do resolve in item destinations? |
| that must be to resolve errors in . |
| What actions taken when to incorrect ? |
| How different locations? |
| If a shipment incorrect places, what ? |
| to deal with expectations. |
| with delivery location what the steps ? |
| |
| What should I there discrepancies intended and delivery locations ? |
| If deliveries not match locations, they handled? |
| for mismatches intended and real delivery sites. |
| What steps are deal item location? |
| When faced with mismatches between expected of of guidelines? |
| procedures have be followed from drop-off? |
| actions when discrepancies between actual and intended for |
| When differ for deliveries,? |
| How should the item it's delivered location? |
| have a question delivery between and locations. |
| What action I there discrepancies delivery locations items? |

| How misr | matches be _ | | loc | ations? | | | | |
|-----------------|---------------|--------------|----------------|----------------|---------------------|---------------|-------------|-----|
| there | _ a discrepa | ncy between | n where | is supp | posed to | and its | what | do? |
| should | | | | | | | | |
| | | | | | n during shippi | ng? | | |
| There | | | | | | | | |
| | | | | ations from r | equested drop- | off? | | |
| How we _ | | | | | | | | |
| Is anythir | | | | | | | | |
| Is there | | | | | | | | |
| What | | | | | | d + : : : 0 | | |
| | | | | | | destination? | | |
| can I do _ | | | | | ruhon | itam 2 | | |
| | | | | | when esses, what | | | |
| loca | | | | ai auure | esses, what | do: | | |
| Required | | | | | | | | |
| | | | | to he | I han | dle it? | | |
| a ne | | | | | | | | |
| | | | | | do _ | handle it? | | |
| | | | | | | ded | | |
| | | | | | | han de | estination? | |
| we | | | | | | | | |
| | | | | | I handle | ? | | |
| als there a | | | | | | | | |
| | | | | | n drop off | ? | | |
| to | | del | ivery sites, w | hat is the pro | ocedure? | | | |
| deli | | | | | | | | |
| item | ns are i | n the wrong | J | I do? | | | | |
| What | _ be taken _ | | diff | ference in | for iter | n deliveries. | | |
| I | about | in d | lestinations? | | | | | |
| Which | action | be | when a | re not e | expected? | | | |
| to | in : | locations? | | | | | | |
| | _ delivery lo | cation error | rs there | needed | l . | | | |
| step | | | | | | | | |
| needs to | be | erroi | rs | destination d | luring shipping | ? | | |
| What should w | | | | ? | | | | |
| do h | | | | | | | | |
| | | | | | | item delive | ery? | |
| should I d | | | | | | | | |
| Is it necessary | | | | | es? | | | |
| Necessary | | | | | | | | |
| | | | | | l for | | _ | |
| | | | | | | have any | ? | |
| | | | | | should I | | | |
| | | | | | what should | | 1.11 | |
| | | | | | | ned for | | |
| | | | | | locations fo | or my | 1? | |
| What actions _ | | | | | 0 | | | |
| are action | ш | item d | іепvегу | uiscrepancie | s. | | | |

| mismatches between the expected actual of deliveries, do have ? |
|--|
| with delivery location errors, steps ? |
| What actions be taken when is real planned item deliveries. |
| necessary address discrepancies delivery? |
| when incorrect deliveries occur? |
| What measures be find mismatches address during ? |
| How should care mismatches? |
| us how to deal with effectively? |
| What actions should a difference and real destinations for? |
| Do know to deal with in ? |
| When is difference between where my order to its location, steps need take |
| mismatches expected locations of deliveries, you me guidelines? |
| should item deliveries don't match locations. |
| we supposed to with delivery ? |
| If is a between intended actual I do? |
| How shipping destinations? |
| discrepancies in delivering items? |
| can I if are elsewhere instead of their ? |
| I deal items are sent other than their destination? |
| actions should taken to errors item ? |
| What is the deal due between and delivery sites? |
| I do is to a location the intended location? |
| course necessary when don't go as? |
| If the intended delivery location and the actual delivery location, ? |
| you any guidelines me when with mismatches between and ? |
| If items delivered to right place, should ? |
| must be when identifying from requested ? |
| How do delivery discrepancies? |
| When faced mismatches expected and do you have? |
| I like what needed when go to places. |
| should delivered they their expected locations? |
| must taken when mismatches in item distribution? |
| suggestions on to address actual and intended? |
| do you mismatches locations? |
| When places deliveries, what the ? |
| If deliveries match their expected locations be? |
| actions should taken when shipping to? |
| I do if there are discrepancies delivery ? |
| taken where there is a between planned and destinations for item? |
| should be if item don't expectations? |
| can done to errors? |
| to followed when identifying from drop-off? |
| I to to when there discrepancies delivery locations. |
| How to with delivery that in line ? |
| There are necessary different for deliveries. |
| are the to mismatches in distribution? |
| any guidelines when mismatches between expected delivery locations? |
| What need to when to incorrect |
| are the desired and the actual site of are protocols follow? |
| What delivery locations? |
| |

| Which course of action when aren't ? |
|---|
| How to deal mismatches ? |
| I advice for tackling delivery differences |
| What be done there in locations? |
| procedures followed when are from requested drop points? |
| What if there are delivery addresses? |
| How to deal delivery? |
| difference where my order was supposed to be location, should I take? |
| am I if there are discrepancies in ? |
| When is a the location of it supposed be, what I do? |
| When faced between expected actual can you any guidelines? |
| must taken are in the designated locations for my? |
| When faced with actual expected locations, you for me? |
| If item to to intended, should I handling it? |
| What do there is discrepancies in delivery for ? |
| There steps for item |
| How to expectations. |
| there is a difference my was supposed to and actual what to take? |
| to deal with item delivery |
| be done find mismatches in during item? |
| clarify how to with shipping locations? |
| for resolving item location |
| What will be to in address item? |
| What done address during item distribution? |
| When intended for item deliveries, what actions are? |
| are discrepancies the actual the intended delivery locations, I? |
| If items at wrong what should ? |
| a for dealing with messed up and? |
| should do if there is in locations for ? |
| What's when you mismatches intended delivery sites? |
| What be find in address during distribution? |
| Do you have any guidelines face between expected deliveries? |
| should I case incorrect? |
| are in delivery locations, what expected do? |
| If item delivered a how should handle it? |
| there for delivery between locations? |
| How do handle locations? |
| I am sure what when there are the |
| If discrepancies between and delivery my what do do? there is difference the planned real destinations delivery, what take? |
| taken to resolve item the shipping process? |
| deal with in destinations? |
| What should when there are with? |
| |
| I would to know things when items deliveries. |
| is a location than the intended location, I it? |
| you a package where it to how should it? What happens mismatches between real sites? |
| what happens mismatches between real sites? be taken in there is a and destinations for item deliveries? |
| to handle shipping? |
| When with between and of deliveries do have for 2 |

| action be if discrepancies the designated arrived locations for my ? |
|--|
| should do to find mismatches item? |
| What should I are discrepancies intended actual? |
| are that when delivery location errors. |
| When differ for actions? |
| you have find in address during distribution? |
| should done delivery don't match expected? |
| There are dealing with item delivery |
| for deliveries, what should be? |
| are steps there delivery location |
| What should I I ? |
| go places, what are? |
| I do if there delivery locations? |
| If delivered intended, should I deal with it? |
| What should if item deliveries match ? |
| Is there any guidelines for dealing actual locations ? |
| there are discrepancies between and actual what I do? |
| I do you a package delivered you wanted to? |
| What do discrepancies in item destinations? |
| the item goes a than I handle it? |
| What do items where to be. |
| should actual planned addresses ? |
| |
| How to deal items that match ? What must be followed drap off points? |
| What must be followed drop-off points? |
| are steps for item disparity. |
| There are steps taken to resolve location |
| to sort in item ? |
| If planned, which course action needed? |
| actions are required are between andlocations for? |
| shouldfollowed ifrequested drop-off points are? |
| steps taken find mismatches in address distribution? |
| What should if are in designated delivery? |
| Is possible tell me manage disparity addresses when receiving item |
| should handle mismatches delivery? |
| necessary actions when there different locations ? |
| actions need be when discrepancies between actual locations delive |
| steps must be for discrepancies. |
| Which action is when do not as? |
| What do you item deliveries? |
| There are taken delivery |
| Do have any on how to between expected locations? |
| should I do in case my are ? |
| What is when discrepancies intended for item deliveries? |
| Is can be done errors destination during shipping? |
| need be followed once from are identified? |
| Required measures be item ? |
| to do if aren't where be? |
| If items the place, what should I! |
| should be taken difference the planned and for delivery? |
| deliveries don't match locations should be ? |

| is procedure when there mismatch between delivery sites? |
|---|
| When there's between where my was and actual location, what need to |
| Do any recommendations how to deal mismatches actual locations? |
| Vhat actions should be wrong places? |
| essential action differ for deliveries? |
| can be discrepancies actual and locations for deliveries? |
| should I do there are discrepancies locations orders? |
| discrepancies between locations items, what I do? |
| with between expected and actual deliveries, do you me? |
| What do there are discrepancies locations my items? |
| What do I in delivery locations for ? |
| here are that be it comes to errors. |
| |
| low handle delivery? |
| there discrepancies in delivery am I to? |
| Vhat be locate mismatches address item ? |
| s a deal with mismatches delivery |
| What when there are location? |
| Vhen dealing with errors, needed? |
| Vhen a difference between where order was be where actually what steps do o ? |
| are steps delivery location errors? |
| |
| shouldtake if there abetween actual destinations for? |
| are steps that errors in item destination. |
| the procedures obstacles faced due to mismatches sites? |
| Vhat should to locate in distribution? |
| procedures be followed for identifying requested points? |
| followed when it to deviations requested drop-off points? |
| actions should taken if is difference real planned delivery? |
| Vhat should I do there are in ? |
| you shipping variances? |
| should be taken item location are encountered. |
| Vhat be if inconsistencies designated for my delivery? |
| What is the for overcoming between real? |
| a delivery that match the location? |
| should to delivery location? |
| Vhat for address discrepancies ? |
| I if my stuff is delivered in ? |
| The item is location than I it? |
| There are the delivery items, what should ? |
| is delivered to different should I do? |
| here are action resolving location |
| |
| fow with mismatches delivery? |
| discrepancies the actual delivery the intended what I do? |
| toindelivery location? |
| When with mismatches between expected deliveries, do you? |
| advice about tackling between actual intended locations? |
| delivery discrepancies, what steps? |
| What must we there discrepancies item? |
| f item is a location than intended, handle the? |
| What can be are discrepancies the arrived locations my ? |
| shipped to a different location how should I ? |

| should happen when there and locations item deliveries? |
|--|
| with in delivery destinations? |
| What have followed when is requested points? |
| delivered to location, how should I deal that? |
| How delivery handled? |
| What taken if there is destination for deliveries? |
| be finding in address during item |
| The needed during deliveries. |
| Which course taken deliveries as planned? |
| locations differ necessary actions? |
| mismatches at delivery? |
| deliveries their expected to handle it? |
| should be followed when from are found? |
| there is a difference between supposed delivered and it what should do? |
| are needed there is delivery error. |
| What supposed to when discrepancies item delivery? |
| When faced location the actual of merchandise drop-offs, are any follow? |
| There between the the actual site merchandise drop-offs, so are to? |
| When with differences the desired the actual of are any protocols ? |
| there in the delivery places for items? |
| If item deliveries what ? |
| Is advice on to tackle delivery between locations? |
| mismatches in delivery locations? |
| deal being delivered a location than intended? |
| How can I deal the are sent other intended? |
| What can one do to distribution? |
| between where was be delivered and its actual what steps should take? |
| errors the destination be during the process? |
| What do there are delivery? |
| I to know what take when deliveries. |
| should I if are discrepancies location items? |
| What steps must taken errors during shipping? |
| How to with locations? |
| How item be handled they location? |
| are the wrong place, what should you? |
| deal with item don't expectations? |
| items shipped to place, what should do? |
| I it item is delivered to a location than ? |
| actions should be taken when actual intended for delivery? |
| What should do the to another than? |
| there are discrepancies betweenintended location, what I do? |
| be done there are in the designated arrived package ? |
| How we with in ? |
| What should when are discrepancies between delivery ? |
| There are action can be taken to |
| |
| What should be from requested drop-off are? |
| What should I do a situation in? |
| If there are intended items, should I do? |
| Which taken deliveries as planned? |
| How unexpected delivery ? |

| Measures taken when item ? should I do there between the delivery locations? should resolve errors item when shipping? What is the procedure for obstacles to real ? actions should take if is a difference in ? should handle mismatches during distribution? |
|---|
| should I do there between the delivery locations? should resolve errors item when shipping? What is the procedure for obstacles to real ? actions should take if is a difference in ? should handle mismatches during distribution? |
| should resolve errors item when shipping? What is the procedure for obstacles to real ? actions should take if is a difference in ? should handle mismatches during distribution? |
| What is the procedure for obstacles to real ? actions should take if is a difference in ? should handle mismatches during distribution? |
| actions should take if is a difference in ? should handle mismatches during distribution? |
| should handle mismatches during distribution? |
| |
| |
| be are the location and the actual site of drop-offs? |
| should done when incorrect places? |
| There are steps resolving location |
| What are should if delivery not match the location? |
| What should done match? |
| will be to find in during item? |
| discrepancies delivery locations for item what I? |
| on between actual and locations? |
| What steps we should for? |
| How to that doesn't match location? |
| locations for necessary actions? |
| don't match their expectations, what should ? |
| should I my are not delivered? |
| When from requested points received locations, what need be? |
| steps resolve item issues. |
| Vhat should when an item delivered location than? |
| deviations requested what procedures must followed? |
| Vhat followed identifying deviations from requested drop ? |
| What if mismatches intended actual delivery sites? |
| When faced with mismatches between expected location do have ? |
| There steps taken resolve item delivery differences. |
| should when your to incorrect places? |
| should when identifying deviations from drop-off? |
| Vhat mesolve in item destinations shipping process? |
| is for obstacles to intended and actual delivery? |
| can do to discrepancies in destinations? |
| There are when is wrong. |
| I if my items are to place? |
| There to when errors. |
| handle delivery mix-ups? |
| What protocols should be there are differences the location actual drop-offs? |
| should take if delivery isn't in the intended? |
| Vhat procedure faced to mismatches between delivery sites? |
| Vhat to be followed is deviations requested drop ? |
| f item is delivered intended, how I deal that? |
| f items are the wrong location, do? |
| Vhat actions are shipment incorrect places? |
| be done to mismatches during item? |
| steps needed when are location? |
| steps to to errors in item destination? |
| should delivery mismatches? |
| should handle in item? |

| miss | matches in item | handled? | | | | | | |
|-----------|-------------------------|--------------------|-----------------|---|------------------|---------------|-----------|-----------|
| In | deviations from | drop-off poi | nts, | need h | oe followed? | | | |
| item | match their ex | spected location, | how should | | _? | | | |
| Should | with | item de | elivered to a | location | planne | 1? | | |
| If a | between the pla | anned and o | destinations | | _ what | should | _ take? | |
| How deal | locations | not lo | ocations? | | | | | |
| the proce | dure | between i | ntended and | delivery | sites? | | | |
| should | i | tems are sent els | ewhere than th | eir | ? | | | |
| | _ mismatches in | | | | | | | |
| deli | veries diff | erently if they do | on't | expected loc | ations? | | | |
| | intended ar | | | | | | | |
| | tell what to do | | | | | | | |
| | items | | | | | | | |
| | address | | | | | | | |
| | that take | | | | pping . | | | |
| | are delivered to | | | | rr <u>5</u> . | | | |
| | taken w | | | | ed. | | | |
| | is delivered at | | | | | ? | | |
| | re between the | | | | | | | |
| | to in | | | | | • | | |
| | andle mismatches _ | | | | | | | |
| | discrepancies in | | | what | should I tak | e? | | |
| | with deliver | | | _ ************************************* | onoura r tan | ·· | | |
| | different for | | ž | follo | ow? | | | |
| | n to resolve item | | | | 511. | | | |
| | to receive use. find | | | ion process? | | | | |
| | there is | | | | | | | |
| | handle fluctuations | | roar donrory o | | | | | |
| | nould be c | | item d | eliveries | different? | | | |
| | when there | | | | | 2? | | |
| | action when there | | | · J | _ 100111 01 0010 | | | |
| | st when the | | | destination? | | | | |
| | s should | | | | | r nack | rage ? | |
| | I | | | _ una urrivoa | 1000010110110 | paoi | go | |
| | es be whe | | | remieste | d noint | ·s? | | |
| | be followed | | | | | | | |
| | s must if _ | | | | | | nackage (| delivery? |
| | epancies | | | | | | | delivery. |
| | nould be in | | | | | | | 2 |
| | needed deliver | | DCtV | vccii rc | ar and | ucstillation | · | • |
| | with wrong | | | | | | | |
| | between | | actual site of | do | any nr | otocols to f | ollow? | |
| procedure | es should | dovist | tions from rocu | oetod (| off points? | Otocois to i | JIIOW: | |
| | are d | | | | | | | |
| | | | | | | | t atoma | +olro* |
| | between where | | | | 1t | wna | ı sıeps | таке: |
| | there | | | | dnor off | 2 | | |
| | es need fo | | | | | | , | |
| | crepancies between _ | | | _ nems, | _ steps | take? | | |
| | when unexpected | | | | | | | |
| How | _ mismatches | delivery loca | tion. | | | | | |

| What's procedure there is a intended real ? |
|---|
| What for problems to mismatches and intended delivery? |
| can't a package delivered where should I deal with? |
| What should done if item their ? |
| When discrepancies the what I supposed to do? |
| When is a difference my supposed be and actual location, steps need take? |
| What taken find in address distribution? |
| discrepancies between intended and actual delivery what take? |
| When shipment what should be taken? |
| are discrepancies the delivery and delivery location what should ? |
| How we deal with ? |
| is delivered to the what I ? |
| steps to take item delivery discrepancies. |
| the item is a intended, how I that? |
| How should I with delivery orders? |
| of is required don't go expected? |
| What about mismatches item locations? |
| What should happen deliveries match ? |
| Is during item delivery ? |
| When there are differences between desired merchandise drop-offs, do protocols follow |
| to not matching their locations? |
| procedures have deviations from drop points are identified? |
| |
| handle delivery mismatches? |
| When identifying requested drop-off what procedures ? |
| Do you know manage disparity between expected items? |
| we resolve destination during shipping process? |
| I don't know what do when there delivery |
| there are intended and delivery locations what steps should I? |
| be followed there are from drop-off points? |
| procedures need to be in to requested off? |
| When you can't get package was supposed how should ? |
| When there is a difference between where my supposed to actual location, do |
| |
| If the to a location I what I ? |
| What done there are discrepancies intended item deliveries? |
| How you help manage between expected realized shipments? |
| the item delivered in a different should ? |
| |
| Things resolve delivery |
| What measures taken mismatches in address during ? |
| Can you how to deal shipping? |
| How to handle that ? |
| actionsrequiredshipment goes to incorrect? |
| What should find during distribution? |
| How should deal errors during shipping process? |
| deliveries don't match expected locations, how ? |
| When you a delivered where you be, do deal with? |
| taken there is between the real destinations for item delivery? |
| should followed when there the and actual drop-off site? |
| If my items delivered right, I? |
| to when are unexpected variations points |

| How can I | items somewhere other than where they to? |
|---------------|---|
| items a | delivered the wrong location, ? |
| | between the actual delivery what steps I? |
| | taken to delivery differences. |
| | resolving |
| | deliveries, what steps should take? |
| | advice on how with between and actual ? |
| | my items arrive wrong ? |
| | that must resolving errors in item |
| | if there difference between planned and destinations item? |
| | variation in |
| | |
| | ps needed there are delivery. |
| | ps item disparities. |
| | uld taken if the delivery the ? |
| | _ know what steps to see incorrect deliveries. |
| | to deal in the designated arrived locations package delivery? |
| should | e done are mismatches between and ? |
| | _ do about delivery location |
| | _ deal with different destinations item? |
| proced | es to be followed to deviations from drop-off? |
| What do | have to when in delivery locations for ? |
| What steps n | st taken there in the ? |
| What should | there are the delivery? |
| | ocedure there's delivery sites? |
| | guidance managing disparity between expected realized addresses receiving receiving |
| | e of item drop-off points. |
| | discrepancy betweenlocation of and it was what I do? |
| | be taken is discrepancy designated and arrived for my package? |
| | between planned and for deliveries, what you recommend? |
| | |
| | deal with |
| | done in the designated arrived locations my package? |
| | e if item don't locations. |
| | _ react delivery mismatches? |
| the | delivered to a place should I it? |
| should | delivery location mismatches? |
| How | _ handle shipping locations? |
| there _ | discrepancies the delivery item what should I? |
| There are ste | s with delivery |
| What can be | find in item? |
| | _ do there are discrepancies ? |
| | action is when are not as? |
| | es when deviations from the requested drop ? |
| | from requested points, what need be ? |
| | do we in item? |
| | |
| | differences between intended |
| | discrepancies indeliveries'? |
| | discrepancies the intended what should I do? |
| | os needed making delivery |
| | be followed are deviations drop off |
| to | to resolve item destination shipping process? |

| needed when deliveries don't go as? |
|--|
| needed of delivery location errors. |
| How to unforeseen off points. |
| What be taken when there in item deliveries? |
| How deal with mismatches ? |
| How to deal don't their? |
| to with delivery differences between and locations? |
| for address during deliveries? |
| Is there a procedure to follow when are differences the site ? |
| can to discrepancies between intended locations for delivery? |
| should delivery location handled? |
| actions need be taken go incorrect. |
| Unexpected drop-off points, how to with |
| when locations differ for? |
| items not to what should I do? |
| do do mismatches delivery locations? |
| can do delivery discrepancies? |
| up for delivery? |
| must be done differ |
| What when there are intended and real? |
| actions needed when are between locations for item? |
| What will be taken to during distribution? |
| you how to with in locations? |
| you manage between expected and when receiving ? |
| action should taken incorrect places? |
| identifying drop off points, what should followed? |
| What to be there are deviations received ? |
| actions taken when shipments go incorrect? |
| steps to to errors item destination? |
| There are steps item location |
| we do about delivery ? |
| required when are discrepancies between and intended for? |
| Is there deal with discrepancies in? |
| If are where what should be done? |
| Is necessary to necessary there for deliveries? |
| If my items to the wrong I? |
| Is there guidance on managing between addresses receiving ? |
| measures must be taken if discrepancies in ? |
| different for deliveries, are there ? |
| deliveries be handled they their expected locations? |
| If my items in should I do? |
| take when see incorrect deliveries? |
| What should item deliveries their expected? |
| correct in delivery? |
| If there discrepancies locations actual what should I do? |
| What steps take delivery? |
| When faced with mismatches actual locations please any guidelines? |
| should I take when incorrect? |
| If item match expected locations, what ? |
| you can't delivered where it was to I deal with that? |
| |

| procedure for obstacles to mismatches between delivery? |
|---|
| items arrive the what should do? |
| are action to resolve differences. |
| I do when items the wrong place? |
| What actions if between and intended for item deliveries? |
| What actions take I have ? |
| are action to delivery location |
| must be done for? |
| What procedures to followed to identify points. |
| When places, what should be? |
| do do if there between and locations my items? |
| What should taken locate mismatches address distribution? |
| should I intended and actual delivery items? |
| should errors item during shipping process? |
| actions should be taken if difference in the ? |
| measures mismatches in address during item? |
| If my to the wrong what should? |
| are action steps resolving delivery |
| are steps that can be to resolve |
| When faced expected and actual do you have guidelines ? |
| steps should I take encounter ? There are measures that be item |
| required to resolve discrepancies actual locations for deliveries? |
| How mismatches delivery locations. |
| Are mismatches we should ? |
| faced with mismatches of you have instructions for me? |
| any addressing differences between intended and locations? |
| How address the issue items are than their intended? |
| are location what steps be taken? |
| If discrepancies between intended actual for my what should ? |
| know if for me faced with mismatches expected and actual of deliveries. |
| If to trong place, what should? |
| done item delivery don't their locations? |
| there are discrepancies in delivery item orders, what ? |
| should done if are discrepancies in locations ? |
| be followed after from requested drop-off points? |
| to variations in dropoff |
| delivery differences between intended actual? |
| What need be there are actual and intended item? |
| Is there a plan with locations? |
| differences between the location actual of merchandise drop-offs, are any protocols |
| ; are the steps that need for delivery? |
| Should I if is to different than intended? |
| should do there discrepancy in delivery? |
| Which of must be when deliveries go ? |
| with if deliveries don't ? |
| there is discrepancy between order supposed to and actual what should do? |
| There steps that have be resolve in |
| What actions should be to places? |
| Required measures to be delivery ? |

| How to with item drop off |
|---|
| What must to to item destination shipping process? |
| What are needed follow when requested points? |
| How deal item that the location? |
| should do there discrepancies for my items? |
| When deliveries which course action needed? |
| How to deliveries that match ? |
| How we in during shipping? |
| What I do to deal delivery? |
| there is difference between where my was supposed be its actual location, to? |
| What measures must taken in delivery locations? |
| What steps there is delivery? |
| What we do mismatch? |
| How to with addresses? |
| If is a different than I do? |
| Is there should when with incorrect ? |
| If deliveries don't their locations, ? |
| If an item different location intended, how respond? |
| Is there guidance disparity expected addresses receiving shipments? |
| are that have taken for item delivery ? |
| What are needed discrepancies intended locations for item? |
| should be done if deliveries destination? |
| What can we do address differences intended ? |
| When shipments any on what actions ? |
| If there are intended actual delivery destinations, what ? |
| What should be done during the in ? |
| |
| If there discrepancies between and locations, I ? |
| have be followed requested drop-off points are? you to with shipping location variations? |
| |
| facing mismatches between locations of deliveries, have guidelines? |
| When are steps need be taken? |
| What actions should a difference in item deliveries? |
| What be done correct between actual locations ? |
| Appropriate in deliveries? |
| How with delivery that don't expected |
| What actions do if there difference between and destinations item? |
| When there's a between my was be where what should do? |
| Are there guidelines me when with actual locations deliveries? |
| When between the location and actual are encountered, there protocols follow? |
| When with mismatches expected locations of any guidelines for? |
| should locations differ delivery? |
| be in where there is difference planned and real destinations item? |
| we deal mismatches locations? |
| there's difference between where my was supposed and its actual what steps I steps I ? |
| differences the and the actual of merchandise there any to follow? |
| What actions when different for deliveries? |
| on what need be when shipments |
| When between actual locations of delivery, you guidelines? |
| What actions should be if intended location? |
| there are discrepancies the and delivery locations for I ? |

| are when confronted with delivery location |
|---|
| do mismatches in places? |
| deliveries aren't planned, what action needed? |
| can we handle ? |
| What should when from requested drop points ? |
| action musttaken if thereinconsistenciesthe? |
| What actions are when there actual and delivery? |
| there's a my order supposed and I actually am, what I do? |
| What procedures identifying deviations from requested drop-off? |
| Can you me how to discrepancies? |
| resolving item destination shipping process, steps to taken? |
| you a package supposed to be, how handle it? |
| If the is to a than I should I ? |
| |
| When between where order supposed delivered and the location, what steps I? |
| must discrepancies delivery? |
| When resolving during shipping what be done? |
| should we in the delivery ? |
| with mismatches expected actual the deliveries, you any for me? |
| What will be done address of item? |
| What measures during mishaps? |
| What you is a difference between planned for item? |
| What are that taken delivery discrepancies? |
| How to tackle delivery intended? |
| should handle item delivery? |
| Necessary actions delivery ? |
| There are that should taken to disparity. |
| If stuff to the wrong place should ? |
| What be done mismatches when is taking place? |
| When a where my is supposed to be its steps I need take? |
| If there are discrepancies between the $___$ delivery $___$ my $___$ actions $___$ I $___$? |
| What actions we if difference and real destinations for deliveries? |
| What we supposed delivery location? |
| If deliveries match expected how them? |
| Can you how variances in locations? |
| actions locations differ deliveries. |
| actions should be taken when there between and item |
| to deal with locations match locations. |
| What do to delivery locations? |
| Should deal it different location than intended? |
| What actions be taken there is between for for deliveries? |
| When there's discrepancy between where my was to delivered should I take? |
| What am I supposed do are discrepancies in ? |
| do you deal item ? |
| should item be if don't match their ? |
| know how disparity between realized addresses when item shipments. |
| delivery mix-ups dealt? |
| necessary when there between actual intended locations deliveries? |
| How delivery location mismatches? |
| Any addressing between actual intended locations? |
| should this issue if items are sent their destination? |
| |

| ar | re actions | are used | for deliveries. | | | | |
|---------|----------------------|-----------------------|----------------------|----------------|---------------|-----------------------------|----|
| | | intended | | ons, what | should | ? | |
| How | with _ | in delivery? | | | | | |
| | | veen expected | locations of | you _ | any | _ to help me? | |
| | that must l | oe taken item _ | discrepancies. | | | | |
| | | address item deliver | | | | | |
| | | if di | | for | deliveries | ? | |
| | | do the item is d | | | | | |
| | | get incorrect | | | - <u></u> - | | |
| | | the wrong place | | ? | | | |
| | | location mismatches? | | | | | |
| | | livery discrepan | | | | | |
| | | not where th | | he? | | | |
| | | with deliveries | | 50. | | | |
| | | | | rrived fo | r mv | 2 | |
| | | when there mis | | | | | |
| | re steps needed | | attenes | _ delivery | | icu olics: | |
| | de | | | | | | |
| | | | rios aron't | 2 | | | |
| | | ecessary when delive | | | -1- | 1.1 2 | |
| | | e between and | | deliveries, | SIIC | ouid you? | |
| | | ıld do when | | | | | |
| | handle in c | • | | 1.1 | 6 | 2 | |
| | | when there is | | | tinations for | | |
| | | delivery | | tended | | | |
| | | red during deliv | | | | | |
| | | when I incorre | | | | | |
| | | discrepancies in | | | | | |
| | | mismatche | | _ item? | | | |
| ca | nn I address | delivery | _? | | | | |
| | | | | | | | |
| | | e are discrepancies _ | | | | | |
| What ca | an to | an | d intended fo | r item deliver | ies? | | |
| What ca | an do | discrepancies | s between the | actual | delivery | _? | |
| When tl | here are different _ | | the actio | ons? | | | |
| | should be | a diff | ference between $_$ | | destination | s for item delivery? | |
| There a | re that should | be taken | · | | | | |
| | must | to errors in | destination | shipping pro | cess? | | |
| If | delivered at _ | place, | are actions t | hat to be | e? | | |
| I1 | ike know | do my ite | ms delivered | W | rong place. | | |
| Where | you | in delivery | _? | | | | |
| | with misma | atches during? | | | | | |
| | to tal | ken when there | delivery erro | rs. | | | |
| There _ | actions | address dur | ing | | | | |
| | need to be | deviations | requested d | rop poir | its? | | |
| | | for item | | | | | |
| | | what steps _ | | _ | | | |
| | | hould ther | | ? | | | |
| | | there are discrepa | | | | | |
| | | re are in delive | | | | | |
| | | | | | merchandis | se drop-offs, are there any | to |

| If are the delivery what I? |
|--|
| during an problem? |
| guidance on disparity between realized addresses when items? |
| measures taken mismatches in during item distribution? |
| to with variances shipping? |
| to be taken issues? |
| to with items don't match expected? |
| There to with item delivery errors. |
| What be taken the incorrect places? |
| How to during? |
| What be when there is deviations points. |
| there discrepancies and intended locations for deliveries, to be? |
| differences location and the actual site of merchandise are there to? |
| How with delivery mismatches? |
| do if is discrepancy between and delivery locations? |
| be taken when to incorrect? |
| Is there a with messed up? |
| be done there are with the ? |
| What actions should taken finding during item? |
| guidelines actual delivery locations? |
| between the desired and site merchandise drop-offs, do any protocols to? |
| Where discrepancies delivery locations items, I do? |
| steps I take I deliveries? |
| How the between expected addresses receiving items? |
| procedures followed if deviations the drop-off points? |
| Do you guidelines me when with mismatches actual of? |
| If are wrong what I ? |
| when discrepancies in delivery locations for item? |
| can in delivery destinations? |
| should I handle intended delivery locations for my? |
| aren't as which course is needed? |
| What should do are delivered in area? |
| How we discrepancies? |
| an a different location anticipated, should I deal with? |
| If my items delivered to the do? |
| you guidelines me when there are mismatches and delivery? |
| Do there to follow are desired location site of merchandise drop-offs? |
| $___$ do $___$ deal $___$ mismatches $___$ locations. |
| What I supposed do there the locations? |
| How deal delivery? |
| are steps take are item errors. |
| be done if item match their expected? |
| How my items sent somewhere other intended destination? |
| do with location variances? |
| need be resolve delivery |
| that must taken to errors in item |
| when there is a difference and real for delivery? |
| How should followed when from points identified? |
| What be be when shipments go? |
| Is there advice to differences actual intended? |

| to errors in destination process? |
|--|
| What I when are deliveries? |
| When difference was supposed to location, what do I need to take? |
| are needed to item delivery location errors |
| There are steps for resolving |
| procedure when there's intended real delivery sites? |
| should my items the right way? |
| Can to follow when differences between desired location the site merchandise ? |
| with in item drop-off points |
| How with mismatches in ? |
| Are any when are differences the desired location actual of drop-offs? |
| are required go incorrect? |
| What should my item to the wrong? |
| Is there guidelines for there are locations of deliveries? |
| If my item wrong location, I do? |
| What actions should taken to between actual item? |
| the item place than intended, how handle it? |
| to do when unexpected changes item |
| If there are discrepancies between locations delivery should I? |
| What steps be taken errors destination? |
| What actions are needed if there discrepancies between ? |
| |
| How do deal in ? |
| What should I is to a? What procedure to mismatches between intended real ? |
| |
| Do you have any to with and actual of? |
| How I with inconsistencies arrived locations for my ? |
| What procedures to be followed deviations from ? |
| theredifferenceorder was supposed be and actual location, what should I? |
| to do unexpected in drop points. |
| know what I do there are discrepancies |
| What procedures to followed deviations from points. |
| How handle locations that ? |
| What should are discrepancies the delivery ? |
| do have when there the delivery locations for ? |
| encountered with location and the actual site drop-offs, any protocols to? |
| do you tackle differences between actual ? |
| to do there are unexpected in points. |
| in cases difference between real and destinations item deliveries? |
| the actions that need to when are discrepancies intended locations item? |
| What should done if in the? |
| steps should I for ? |
| items are mistakenly the should I do? |
| can deal this items elsewhere than their intended destination? |
| There are in order to errors. |
| address delivery differences and intended locations? |
| Steps needed when are? |
| What should I do my items delivered ? |
| How do mismatches locations? |
| for resolving item disparity |
| should deal with anomalies? |

| When there's difference between was to delivered its location, should I? |
|--|
| mismatches between and locations of you any guidelines for? |
| If item deliveries don't match their handled? |
| are discrepancies between intended delivery locations, I take? |
| What's the procedure when sites? |
| are between actual locations for item actions needed? |
| to deal with unforeseen drop-off |
| How I deal destinations? |
| How we out discrepancies? |
| I address issue if my sent their intended destination? |
| can I address this issue if items I intended them to? |
| What if wrong deliveries? |
| If a difference planned and destinations deliveries, what you? |
| any managing disparity between expected realized receiving shipments? |
| When and actual locations deliveries any guidelines for me? |
| What done if delivery address match the intended? |
| to if don't match? |
| I supposed to you can't package where intended to? |
| I do if discrepancies between delivery for? |
| between actual and locations for item deliveries, necessary? |
| Should I handle delivered to a different intended? |
| a between where order supposed to be and its steps I take? |
| Is necessary actions are locations for? |
| When faced with mismatches delivery locations do have any ? |
| actions are are discrepancies between and intended locations ? |
| is where order is supposed be delivered actual location, what do |
| take? |
| need to be followed from drop points? |
| The for problems to between real sites. |
| we do when happen? |
| should done to in item during? |
| What procedure obstacles because mismatches between intended delivery? |
| How respond in locations? |
| to identify in? |
| Which course of when do not planned? |
| there guidelines for with between actual locations of? |
| to in places? |
| If deliveries don't their expected locations, ? |
| my items are the place, what do. |
| Is there to when mismatches between expected actual deliveries? |
| I do if there are the for? |
| When deliveries go as planned,? |
| can we the disparity expected realized addresses shipments? |
| to a different than how I with it? |
| If match should they be handled? |
| way deal with mismatches in item ? |
| if items aren't they need be? |
| actions should taken if difference and destinations for deliveries? |
| shipments go to actions be taken? |
| to deal locations that don't match ? |
| are needed delivery location |

| | there are | in | item | $_{	ext{	iny W}}$ what am I $_{	ext{	iny W}}$ | do | ? | | | |
|--------|---------------|------------|-----------------------|---|---------------|-----------------|----------------|-----------|--|
| | are tha | t | be taken | _ encounter | delivery | errors. | | | |
| Is the | re guidance : | for c | lisparity between | | addresses _ | | shipments? | | |
| | there are | in | locations for _ | orders w | hat should _ | ? | | | |
| | should | take | n are disc | repancies be | tween | actu | al delivery lo | cations? | |
| When | | diffe | rence between where | my | supposed | be delive | red and | location, | |
| | I do | the ite | n is in a | than | _? | | | | |
| The _ | for | faced due | e mismatches _ | intended | and | ? | | | |
| : | need be | e = | delivery mish | aps. | | | | | |
| When | discrepancie | es are | actual and | | delive | ries, what acti | ons | _? | |
| : | need to be _ | : | item | | | | | | |
| : | should I deal | ! | _ when you get | d | lelivered whe | re was _ | be 1 | received? | |
| | | delive | ry differences betwee | n actual | _ intended lo | cations? | | | |
| What | I do | | incorrect? | | | | | | |
| How s | should | discrepan | cies fixed | ? | | | | | |
| What | be | ad | dress during | ? | | | | | |
| | st | eps we sh | ould | are discrepa | ncies in deli | very? | | | |
| What | | taken | mismatch | es in addres: | s during item | ? | | | |
| How o | do man | age | | addresses w | hen receivin | g items? | | | |
| | | taken | to find in addre | ss during ite | m? | | | | |
| When | i | ncorrect _ | what I | _? | | | | | |
| When | · | betw | een actual | locations | deliveries | , do you have _ | me | e? | |