[Demo] NLP Dataset for Customer Service Automation

Company Type	Water and Wastewater Utility Companies
Inquiry Category	Billing and payment inquiries
Inquiry Sub- Category	Billing discrepancies and disputes
Description	Customers who notice discrepancies or errors in their bills may contact utility companies to dispute incorrect charges, resolve billing disputes, or request adjustments to their accounts.
Data Size	5,104 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Water and Wastewater Utility Company" customer inquiry. (Purchased data will not be masked.)

	there	s an error		state	ment.
There	a	with	_ charge _		
	about	bill e	rror.		
There	was	on	bill	_ I wo	ondering.
Α	a	on	_ bill.		
1	think	is	_ my bill.		
I'm	that I'v	e	_ issue witl	h	_•
1	there's	_ mistake o	on	·	
I'm	bi	lling			
I think	k there	erro	or	·	
	worried I'm	an		bill	
I	wondering	g ther	e a m	istake on _	
	there	incor	rect charge	es	account.
Му	co	rrect, need	l		
Corre	ct?		with m	y bill.	
It's po	ssible	was	a wit	h	·
This is	s	prob	olem.		
It		_ my invoic	e is not _	I	will
		mistake	my invo	ice.	
	some	thing wrong	J	_ bill.	
]	has th	ne wro	ong.		
	is	_ mistake i	n bill	•	
	assun	ning	an issi	ue with	bill.
There	were	charges _			
It's		is wron	g.		
There	is	about a	mistake		•
Α	a m	istaken	_•		
T+		correct	mrr hil	1	

worried missing on bill
am concerned that I'm
There possibility mistake in the bill.
scared I'm missing on
a chance was a mistake the
my account?
error in bill?
query a mistake my
Yes, an issue my
mistake has occurred
There was mistake wondering.
An may have been
problem with sheet has
A mistake was
There a billing
On bill, problem.
There mistake on bill and to how it
possible account today.
possible that my invoice
is that my incorrect.
I'm terrified billing
Is a my
have with my charge?
mistake made on is what I wondering.
I think in bill.
with my bill.
have issue with billing
It it is incorrect, on
help is wrong.
an my billing statement.
There was mistake on bill, was was
There is a
is that my isn't
Possible billed
I'm afraid is in
A mistake occurred
I'm I'm Billing Error.
invoice is incorrect.
it incorrect my invoice.
a with bill
think might be my
There possibly be invoice.
problem on bill
There's a bill was
This not?
an has been in billing statement.
a problem bill
A has the
the correct charges?
mistake my bill that was about.

It has	to	my bill.
	that my	is
	account	wrong.
		g in the
		my ?
	a mistal	
	that bill	
		 detected.
		what I would
		bill that wondering.
	's a my	
		· n bill, that was what was wondering.
	o	
		r I is an
	was a mistake	
	my invoice	
	have an	
		e billing.
		a the
	be in	
		some
		something invoice.
	was mistake	
		take statement.
		on the
	was a	
	a bill issue _	
	raid I'm in _	·
	has a	
	isn't _	
		something on my
		a problem with
	mistake in th	
	is a on	
	mis	
	a mista	
	it is	my bill.
	charges were	_ my
	a	
	am that	missing on bill.
There	with t	ne
	think I'm	billing error
	is not	
i	is possible my	_ is I
I thinl	x could	mistake my
i	it possible that my	statement?
The in	voice is	_ be
i	is on _	bill
	that I have _	issue with

to be corrected.
There are problems my
There's a chance a made in
me Error in my bill?
afraid missed an error
a bill was incorrect.
I I an issue bill.
believe there error in
My account are
This is
In a billing
afraid my billing statement
i'm a error
There question regarding mistake my
was a on my I was
the billing has error.
There is error
a error.
is a chance that a bill.
with billing statement, ?
My was
in my billing statement.
I was wondering mistake
is on bill
There's an error in it's an
invoice isn't
I'm worried missing a bill.
I have in my
There a on isn't correct?
might been mistake the
I afraid I am billing
had on bill.
It's my invoice I expect it be.
was a about
There problem the bill.
is billing error.
I'm there is an with
I is my bill.
a on my and I to it.
was billed wrong today.
There errors billing
afraid an in my
is a
a mistake on my ?
My invoice might
A happened bill.
Is the correct?
Could be bill?
I'm due mistake on
billing contains

there's a mistake bill.
be flawed bill.
I have a an
is my missing something.
afraid that I a bill.
bill is flawed.
a that something happened
that I'm in billing
I error in my billing statement.
It possible my invoice one expected.
a chance that the
I had in my bill.
I have need
My charges?
was a my that's want to know.
I'm I'm something my billing
Someone has made a
an billing bill, is it correct?
billing problem?
figure my?
I'm missing with my
a the bill.
been an in bill.
billing statement is is happening.
wrong a statement?
sure I billing issue.
a mistake bill.
there's an error the
I think has error my billing
It is invoice what I
chance it was in the bill.
a mistake in bill.
I my bill
Correct, was an my?
a mistake.
is likely that right.
was a bill.
There is that the a
There's chance bill was
think it could wrong
There on my I want know
is possible is correct
afraid that I is error.
A question regarding mistake
It a my bill I was it
I am there an error
think mistake is in
I my billing an
I'm I in bill.
a mistake?

I in	error.				
A place _	bi	11.			
My account					
I		my bill.			
tha			invoice.		
had an _			_		
there's a					
if there _			the hill		
It is in there _					
suspect			on my biii.		
figure on					
am I'm m			th bill.		
issue					
		l.			
issue wit	h my				
	_ know is th	at there	a	_ on my	_·
There	regardin	g my			
There	that	_was	mistake	the bil	l.
Error my	?				
Because of a			wondering.		
It possible					
question is abo	out a				
It possible					
There was a				know	it was
a mistak					
It that					
I I					
billed wr		y	*		
My invoice			Tl		
There was mis	таке		_ I'm		
a billing					
It possibly		ny			
wrong in					
is possib					
This bill?					
a w	ith my char	ge			
It	invoice	is not	·		
was a mistake	l	oill and _	·		
There	with the	·			
issu	ie with	bill.			
wondering	ng ther	e was a	mistake	_ my	
believe it	possible	my in	voice is		
is i					
My bill could					
charges on my		•			
An has ir					
bill be a			my hill		
conceiva					
I is	DIIIIng state	ment	·		

possibly be an
a of mistake in
I an with bill.
It my invoice not would expect
The on been incorrect.
my invoice isn't what I'm
thought there on my
found my billing statement.
There was with
I in my statement
was my bill.
could be my invoice.
really a billing error.
I know why bill
The on account
There mistake on and like to it wa
I'm afraid missing mistake in
charges on are
are in billing statement.
believe that an issue billing.
I'm assuming that problem my
may this invoice.
My could have
I afraid that I billing
there an error in statement.
On my may
is incorrect on my invoice?
My bill flawed.
I'm assuming issue.
want to know why mistake bill.
There a chance that a mistake
was about in bill.
on my
assuming there is bill.
I think that I error my
on my not correct.
missing an error in bill.
a my bill.
with billing
There's a statement think is.
that in my bill
assuming a with
error in bill.
I might error.
I mistaken my
mistaken my mistake on the bill, I'm wondering.
A mix?
A mix ; There was problem
a problem on
There problem on!

that i'm in a
It's possible what I
This the right
There is to a bill.
may be a on .
afraid that is error.
the bill.
There was mistake on that was what
inquiry regarding mistake bill.
There's a error I an
There was a on my I'm
A mistake what I wondering about.
was in bill
a mistake in bill.
was a on though.
It can flawed bill.
There may have a
was on the I am
I'm afraid my bill.
I a mistake?
I am wondering if mistake bill.
worried I'm a billing
an with my ?
is an error statement, think is an error.
is question about a bill.
is incorrect in the
think there's a my
issue with billing?
possible myisn't anticipated.
think there error my billing statements.
an my billing.
assuming there is a
have the wrong today.
It's this
wondering if that mistake on bill.
problem billing statement.
I the error my billing an
a flaw bill.
was mistake on I'm
There may be my
is possible invoice is not anticipate.
an issue bill?
something on my ?
I think is in statement
a mistake to ?
issue billing.
isateisming isn't right?
assuming that a problem.
an with my right?
I'm I'm a my

the billing ?
that my is what I'm
billed incorrect.
could be my
This was mistake.
There was my is what I to
Error bill
possible that a was in
I there mistake in the
true that my mistake?
have with bill
invoice it could
My missing something.
Have mistake occurred
could very be on
account billed wrong.
I that I error.
possible that my invoice what expected
I is not
I'm afraid missing something
an in bill.
has that bill.
I think an my billing
I believe that an is
There's was a in the bill.
I that am missing something bill.
This right.
I am a mistake in
assuming that had issue.
There a chance that
is invoice wrong.
There my bill and I wondering what
There's chance a mistake bill.
afraid that I missing something
An with my is
believe a mistake in my billing
there's a mistake the
errors in
It my isn't what I it be.
My incorrect I assistance.
a with bill.
a with bill.
I'm assuming something wrong
I'm assuming something wrong problem regarding bill.
I'm assuming something wrong problem regarding bill be an on bill.
I'm assuming something wrong problem regarding bill. be an on bill. issues on bill.
I'm assuming something wrong problem regarding bill be an on bill issues on bill. It conceivable my invoice is what
I'm assuming something wrong problem regarding bill. be an on bill. issues on bill. It conceivable my invoice is what bill is ?
I'm assuming something wrong problem regarding bill. be an on bill. issues on bill. It conceivable my invoice is what bill is? an issue with
I'm assuming something wrong problem regarding bill. be an on bill. issues on bill. It conceivable my invoice is what bill is ?

think there's problem my
am afraid I may in error.
my invoice what I it would be.
I'm afraid in billing
I to know what there mistake on
There was on bill, that ?
I concerned missing an in bill.
false sum my
There was bill.
The appears to
There error statement, I believe.
contained mistake.
A bill
is have wrong invoice.
is possible is not
There's in my
possible that my invoice what
False bill.
mistake the bill.
a mistake my is why wondering.
could possibly not
I could on my
invoice isn't and help.
my incorrect?
about a mistake my?
apparent.
It's my what I'd
statement have errors.
There's a a mistake in
think that issue my bill.
was my bill, that's curious about.
has this bill.
I'm I'm in
There been in the
There a question mistake bill.
False my
possible account billed
in my billing.
There problem my
chance the was
There was mistake bill I am
Something incorrect my invoice.
there's mistake my bill.
an in my account.
there was on
bill is present.
that I'm a error.
is Problem on
been made this bill

bi	l a I wondering.
as	sume that have a
	a on bill
	correct say there was a bill?
It is pos	sible my is I expect
af	aid a error.
	a that something wrong the bill.
	a bill
bi	l ain't
re	garding mistake
	I'm missing an in
ac	count was
	be my bill.
	an in bill.
	the wrong today.
	!
	nk someone in the
	an in my statement.
	occurred this bill.
	d an with bill,?
	n the
	s the was incorrect.
	problem on
	chance was mistake.
	ice correct.
	a it incorrect my invoice.
	possible that isn't what am expecting
	isn't correct, help.
	problem with charge?
	that invoice I expect.
	on my
	possibility wrong.
	r
	mistake my?
	ght be missing in
	as this
	ming
	aid that missing billing statement
	be a in bill.
	my bill.
	my bm. uld possibly an on
	I have my bill.
	an with my
	ng wrong with
	be flawed.
	ared that I'm an error
	that I with my billing.
	roice, assistance.
	mix in
be	lieve there is an

is a
So this not?
It be possible that correct.
assuming that it's with
My possible be
There a mistake on to about that.
is billing problem bill.
My invoice right.
I think my is not
was a billing
there may be a in
This correct.
that something my billing statement
The have mistake it.
There is a
I'm I a
could potentially be
think invoice an
there a mistake ?
be problem on bill.
It a bill.
concerned that is an my
This bill?
is a discrepancy
There a chance made in the
I'm that there is on
There was mistake on that's I'm
believe is an issue with
The account wrong.
think there's problem with
a problem bill.
incorrect on my
the error in statement.
It is possible that
that invoice what I intended it to
an issue the
A mistake might been
a this bill.
I'm been a error.
I it's an because error my statement.
There was the that is I wondering.
It is invoice have is
My charges not correct.
wonder if there are charges
I am I'm bill.
on account are
Someone has made mistake
there a billing
possible that a mistake.

Need help, my
the issue with my
possible that my would expect.
There could error statement.
There error bill.
Something with the
I'm assuming it's with
It seems a mistake on
think I my Billing.
mistake in bill.
There a this bill.
may be a
account have been the way
I think error was billing
I'm assuming my has
I'm is an issue with
that bill wasn't right.
afraid I'm missing something
It is possible invoice not what be
incorrect on my invoice.
my invoice correct
The on bill
in my can help?
There was $___$ mistake $___$ that's why I'm $___$.
There might a mistake
I not correct.
There is chance correct.
a my that is I want to know
that a mistake on my?
Wrong charges?
There was on bill, am
I that an my billing.
Correct, there is my?
an issue my
you with error the bill?
There problem bill.
believe there's a with
fear I'm an bill.
an with my billing.
mistake made in bill.
be in my billing
It can be not
It can be not
is
Possible that my is There an my statement I think is.
Possible that my is There an my statement I think is the bill was incorrect.
Possible that my is There an my statement I think is.
Possible that my is There an my statement I think is the bill was incorrect.
Possible that my is There an my statement I think is the bill was incorrect. I'm got a on bill.
Possible that my is There an my statement I think is. the bill was incorrect. I'm got a on bill. account incorrect?

	is a problem a
There is	on my?
	mistake my bill.
There	There is
There	
faulty	
There a problem my	
amistakeafraidl'm inbilling	
question	
There	
a chance	
Time wondering because	my bill, assist?
assuming	a chance a the
I	I'm wondering because was my
bill	I assuming there is an billing.
bill	
about it, theremistake onbill. charge appearedhave acontainsmistakeon my bill,why was abill, iscorrect?missingin the billthink mybepossiblebeon my Ianinbill Thereon my bill,what I'mthere's a mistakebill?a billingbillingerroran error. I think somethingmyisinvoicenot valid. Thereathata mistakebillbill ain't Itamy iscorrectI'merrormy bill. Correct,with myismy is Incorrectbillwasproblem. I haveinvoiceassistance. Ithatanin myafraidthere is aassuming Iwith my Theremy invoicenot what I expect. Possibly, is notis possiblemy invoiceIhavetheremistake bill?	
possible be on my an in bill There on my bill, what I'm there's a mistake bill? a billing billing error an error. I think something my is invoice not valid. There a that a mistake bill. bill ain't It a my is correct. I'm error my bill. Correct, with my is my is Incorrect. bill was problem. I have invoice assistance. that an in my afraid there is a assuming I with my There my invoice not what I expect. Possibly, is not is possible my invoice I have there mistake bill?	
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a billingbilling error an error. I think something my is invoice not valid. There a that a mistake bill bill ain't It a my is correct I'm error my bill. Correct, with my is my is Incorrect bill was problem. I have invoice assistance. I that an in my afraid there is a assuming I with my There my invoice not what I expect. Possibly, is not is possible my invoice I have there mistake bill?	There on my bill, what I'm
billing	there's a mistake bill?
I think something my is invoice not valid. There a that a mistake bill bill ain't It a my is correct I'm error my bill. Correct, with my is my is Incorrect bill was problem. I have invoice assistance. I that an in my afraid there is a assuming I with my There my invoice not what I expect. Possibly, is not is possible my invoice I have there mistake bill?	a billing
I think something my is invoice not valid. There a that a mistake bill bill ain't It a my is correct I'm error my bill. Correct, with my is my is Incorrect bill was problem. I have invoice assistance. I that an in my afraid there is a assuming I with my There my invoice not what I expect. Possibly, is not is possible my invoice I have there mistake bill?	billing error an error.
is	
There a that a mistake bill bill ain't It a my is correct I'm error my bill. Correct, with my is my is Incorrect bill was problem. I have invoice assistance. I that an in my afraid there is a assuming I with my There my invoice not what I expect. Possibly, is not is possible my invoice I have there mistake bill?	
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Correct, with my is my is Incorrect bill was problem. I have invoice assistance. I that an in my afraid there is a assuming I with my There my invoice not what I expect. Possibly, is not is possible my invoice I have there mistake bill?	
is my is Incorrect bill was problem. I have invoice assistance. I that an in my afraid there is a assuming I with my There my invoice not what I expect. Possibly, is not is possible my invoice I have there mistake bill?	
I have invoice assistance. I that an in my afraid there is a assuming I with my There my invoice not what I expect. Possibly, is not is possible my invoice I have there mistake bill?	
I that an in my afraid there is a assuming I with my There my invoice not what I expect. Possibly, is not is possible my invoice I have there mistake bill?	
afraid there is aassuming I with my There my invoice not what I expect. Possibly, is not is possible my invoice I have there mistake bill?	
assuming I with my There my invoice not what I expect. Possibly, is not is possible my invoice I have there mistake bill?	
There my invoice not what I expect. Possibly, is not is possible my invoice I have there mistake bill?	afraid there is a
Possibly, is not is possible my invoice I have there mistake bill?	
is possible my invoice I have there mistake bill?	There $___$ my invoice $__$ not what I $___$ expect.
there mistake bill?	Possibly, is not
there mistake bill?	is possible my invoice I have
	is conceivable that invoice

with the bill.
I'm assuming bill
could a problem in
I'm assuming that I with with
is in bill.
There was my is that?
There's chance my not
I'm assuming a problem my
I have an issue
a my I wondered.
The to mistake.
wondered if was a in
I've made mistake in
think I've got with
may account wrong today.
there mistake my?
bill mistake it.
that correct, there was in?
could be wrong on
was a !
There's a chance a bill.
a my bills.
It possible invoice is what I expected
have Error my?
missing an error in bill
invoice wrong assistance.
error I believe.
A question mistake on
have in bill.
possibly be incorrect my
It possibly could be
may be false on
my invoice what I it to
I bill.
I'm afraid I'm error
My sheet an?
billed incorrect today.
Have been a bill.
wondering on my bill.
found the billing statement.
I'm assuming that I've with
a possibility that not correct.
There was mistake bill, what like to
there's an error bill
is possible invoice is different anticipated.
My right, I
I issue bill.
$_$ that $_$ is something $_$ with $_$ bill.
are mistakes in
Correct, with my?

that there is problem my
I my billing.
on the
I think an with
There in my
Someone made a mistake is the?
Is a the
It possible isn't
about mistake that was my bill.
that invoice isn't right.
There awry bill.
a with the
This mistake on
$_$ I'm $_$ something in $_$ statement.
There a mistake on what wondering.
error in my
There is a
am my bill, that was mistake.
sheet appears a problem.
It that invoice not I to be.
There on the
could possible my invoice.
My may a
My be
There may an bill.
mistake on want to
be with bill.
this right.
that invoice not I it to be.
there a my
This what to know, there a bill.
It my invoice was
It possibly be on
A question regarding my
I'm I on bill.
mistake on
mistake.
This bill
my billing is false.
is a that invoice is what
is a
Maybe mistake in the
Correct, with my billing?
be possible that correct.
My I need
is flaw in bill.
mistake was made bill.
is flaw in
a bill that not
It invoice is incorrect.

question regarding on my
There was a mistake on why
afraid I have mistake
afraid in error.
I in bill.
My might not
The statement have an
invoice is need
have been billed
It is my I would expect.
was a mistake bill, want to
My be
afraid there's my bill.
a glitch my
There might be an
A is made
I'm because mistake on
may be some billing
is possible the not I to be.
question pertaining a mistake
a trouble on
That a bill.
Correct? issue with?
Questions about on
There issue with
a billing me.
There mistake with my bill,
may billed wrong today.
possible my what I'm
It's that my correct
had an my billing
There a mistake bill and I
There is my Statement.
chance the bill
mistake on my bill, I'm wondering
be problem on the
believe have an bill.
There be my bill.
is a my bill.
This was
may billed wrong.
There was my bill, true?
a happened in
"There a my "
I could be
billing statement?
It is incorrect invoice.
was this bill.
afraid that billing error.
bill is?

an in st	atement	i	t's an error.
an with			
I assuming I	have a w	rith	
think an			
a statement _		3	
It is possible the _		d	
There questions _			l.
am that I am			
I I in			
may somethi			
I'm afraid $_$ I $_$ _		_ bill.	
think there's an	my _	·	
that hav	ve error	on bill.	
Could be mis	take on	?	
I'm	an error	_ my bill.	
problem			
a			
There mistak		what I	know
bill righ			
I think		correct	
I assume that there			
			<u> </u>
m		correct.	
invoice be			
My and			
with bil			
There could	mistake o	on	_•
I think I $_$ an $_$	in my	·	
mistake	on bill,	was co	rrect?
may be an incorrec	ct	•	
There chance	e that it is	_ on	
I' am I'm in _		_•	
error in			
think			
a with o			
I found a			
is		na	
the billi			
there's			_ ·
encountered an			
I'm som	ething in	_ bill.	
I don't think	·		
is that my	is		
in	this bill.		
know		rror.	
It's my			
The ain't ?		-	
pertaining to	Ωn	hill	
I'm there was			
		111y	_·
Is mistake my			
I an	in my		

is trouble with
$\underline{\hspace{1cm}} \text{ is } \underline{\hspace{1cm}} \text{ that } my \underline{\hspace{1cm}} \text{ is not } \underline{\hspace{1cm}} \underline{\hspace{1cm}} \text{ it } \underline{\hspace{1cm}} \text{ be}.$
was about mistake bill.
A question on bill
something my bill.
I'm I'm my bill.
A regarding on bill.
A the mistake on
worried I'm error bill.
it's incorrect my invoice.
may be in statement.
There was mistake it is want to _
I'm curious, there mistake
be seen in billing
I the my are incorrect.
A on bill
was a to to
I'm that issues my billing.
I if was a with bill.
on the
I could possibly incorrect
is a
a the invoice right.
There an in billing
There may this bill.
The bill mistake
think an error in my
invoice not
afraid I am on my billing
A a bill
may be not
possible my bill isn't what
believe there error in billing
bill isn't
That was bill, I'm
There a that a in the
There's a had an
I'm in a error.
It possible invoice is
think is error with
possibility of in the bill.
worried in error
I want about on bill.
uxouo on biii.
A the bill.
A the bill. There my bill.
A the bill. There my bill afraid I on my
A the bill. There my bill afraid I on my an issue with
A the bill. There my bill afraid I on my an issue with an error my! It is that invoice I want be

believe I have an with
if there mistake the bill.
a bill, is that?
I'm concerned in error.
There a on and what it was.
could flaw bill.
there billing issue.
incorrect charges?
account has some are
an error bill?
There error my
A problem on
There it could possibly be my
I think was in
bill issue.
theisn't
There is missing my
It's isn't correct.
Is bill ?
billing statement incorrect.
It was a mistake my I know
I'm a billing error.
a chance the incorrect.
There a mix-up
There not correct.
think there be a the
is some with
is not bill?
have on bill.
there was problem
It was that in
It is could flawed.
is possible my invoice what .
I'm that an error in
I'm to have issue
is that error happened in the
might be on my.
worry I'm error.
that there's a the
was on my bill, that's what
mistake on my is that?
I a mistake my
Questions a bill
I think my invoice
about a mistake my
it my bill?
know an issue billing.
This bill?
I my bill

account billed
a with my
problem was bill.
may billed wrong.
It's possible that is not is
Correct? with bill?
bill might on bill.
wondering a mistake was my bill.
mistake in I think.
question regarding a on
afraid that my invoice.
I in billing error
There a the mistake.
have a false
with an Error in ?
My some charges.
A on bill.
not and I assistance.
I'm assuming with my
is this bill.
invoice right, assistance.
There is an error billing I think is