## [Demo] NLP Dataset for Customer Service Automation

Company Type	Online Banks and FinTech Companies
Inquiry Category	Fraudulent activity and security concerns
Inquiry Sub- Category	Card Fraud
Description	Customers notice unauthorized charges or use of their debit or credit cards, raising concerns about card cloning, data breaches, or fraudulent transactions.
Data Size	5,034 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Online Bank and FinTech Company" customer inquiry. (Purchased data will not be masked.)

these unauthorized?
the illegal?
I wonder without consent.
These charges possibly
Are charges for had ?
unauthorized
those the charges they?
Wrongful here,?
charge unauthorized?
against them violation law?
Is possible charged consent?
it charges they had?
Is wrongful?
invoices?
Is possible that some?
Is that unauthorized?
Is it possible these?
Wrong?
Is there charge not?
Are these?
of charges not?
know if there were
an that they had?
charges are
to charges are unauthorized.
without consent?
Is unauthorized.
You be the unauthorized.

Unauthorized are are?
charges authentic.
unauthorized happen?
without?
I if the are Unauthorized
of charges might
I if Fees or not.
Incorrect?
unauthorized charge?
There are?
Are charges?
The fees don't know if are
here?
fees or!
about fees?
Is this ?
These costs ?
true that these charges ?
this an ?
not sure the are
possible that there unauthorized?
You be unauthorized
if they are ?
don't been charged without consent.
Unauthorized how ?
were charges not authorized?
charges don't are they?
Are charges?
charges that are ?
Is that some the are?
know if they're
mean are unauthorized?
Do charges ?
charges?
unauthorized?
that aren't
It possible that
Absolutely ?
are likely not
they charges aren't ?
may charges here.
charges,?
onargoo,
Is unauthorized charges?
Is unauthorized charges?
THEY expenses?
THEY expenses? charges aren't status?
THEY expenses? charges aren't status? chargings authorized?
THEY expenses? charges aren't status? chargings authorized? charges not status.
THEY expenses? charges aren't status? chargings authorized? charges not status for costs to be?
THEY expenses? charges aren't status? chargings authorized? charges not status.

related this?
are so-called fees?
might be
wonder unauthorized
Did costs permission?
this that should been?
it that charges improper?
they all ?
It is of their illegal.
fees supposed to?
charges not authorized.
Unauthorized charges about.
These of the law.
Is unauthorized not?
there wrong?
there unauthorized or?
that should not be?
Could unauthorized?
be in violation law.
had unauthorized?
charge?
Those charges legal?
are they?
There charged that
their not authorized?
It's possible for to
Are without ?
Do these violate ?
some of unauthorized?
Unauthorized?
there chance unauthorized bills?
Is that the have been done?
there possibility that are ?
How unauthorized?
the unauthorized fees?
Is this they bills?
that unauthorized charges for?
charges could
Was the charges violation?
am sure this unauthorized not.
It is for charges
These are charges.
Is isn't legal status?
is possible of their are not
charge someone authorization?
there charges?
it illegal to ?
I don't they are unauthorized or not
Unauthority ?
Will charges the law?

there an charge that ?
if charges are?
these authorized?
Is possible?
Is the outside?
are some that not
Did have charges?
Yeah,?
is unauthorizedness the?
it that charges are not legit?
there unauthorized?
These invoices?
incorrect here?
Are charges that been?
the charges?
Could be?
inquiring about unauthorized
These do not have ?
a mistake.
Is this the?
those charges for?
they violate by unauthorized?
charged here?
possible of their are not
a charge?
unauthorized something?
Is charges anything should have ?
If charges should curious.
There that aren't status
be an unauthorized
Are unauthorized?
Is thecharges?
I'm not sure charges
Is fees?
Those legal?
Are without
the costs
Unauthorised possible.
a unauthorized charges.
Unauthorized Charges?
Was unauthorized that they?
A billing is?
Is that are?
brought here?
could Unauthorized
about fees or?
Are those they?
are fees authorized.
there is charges?
are not?

Is this that	of	are _	?	
The w	rong.			
What are charge	s :	not	_?	
want to				
Is	unauthoriz	ed bill:	s?	
they l				
Is this				
I don't			not.	
You should askin				
I are				
could		•		
There a of		logol		
charges the		iegai.		
charges be				
Is possible		s are _	?	
are possible				
Charges aren't _				
any of them have	)	?		
be charged	unauth	orized	·	
charges be	0	f the _		
charg	es illegal?			
Is it	things?			
Is charges violat	ion		?	
Is unauthorized	?			
there sort _	unautho	rized _	?	
What charges	beeı	n?		
Is it of			orized?	
might				
Is the charge				
Are charges		_		
Unauthorised	<del></del>			
some		ould n	ot bee	n taken?
Is tha				
should				l
charges are			1111011100	••
fees unauth				
These charges				
			2	
Is it possible				
believe cha		autnor	ızea?	
charges he				
the he				
Is the anything t				?
If are unauthoriz			asking.	
What are				
You be wonderin	g	a	re	
if fees are _	?			
that of	status	?		
Some the	have	unaı	thorized.	
Is charge	should _	ha	ve been	_?

it	charges aren't legit?
be	charges are unauthorized.
It's	are unauthorized.
	they are to
What are _	?
	that incurred?
notle	
Were costs	
here?	
They have no	
	their charges?
the u	
	is not?
	aren't legal?
Were the	
	 unauthorized?
	t costs unauthorized?
	have charged?
unauthorized	
this	
	n't status.
	may not authorized.
Are fees	
Charges	
	unauthorized?
	their bills are unauthorized.
	if unauthorized bills.
It cha	
	they unauthorized?
	nauthorized that there?
	t I have charged ?
	their billing is
	arges,?
	aren't legal.
Was the	
Is there	
if the	
	unauthorized
charges?	
But ?	
How	charges?
Was this	
	a charges are not legal? nauthorized charges ?
	ble some billing is illegal?
	the charges?
unautnoriz	ed charges?

are not?
sure whether or not.
you think unauthorized?
were charges
some charges not authorized?
thereany charges?
should are unauthorized charges.
am sure if these unauthorized or
There some that are of
might billing isn't authorized.
would like know if there
It's these charges
know if they're not.
You if unauthorized charges.
Some their be
a a ff are unauthorized.
there is unauthorized
charges not?
Are in of ?
serious charges?
Wrongful charges?
the breaking law?
Is it some their unauthorized.
unauthorized charges?
Maybe of not legit.
these costs without?
it that the billing is?
charges allowed?
Those are or?
unauthorized?
Is charges unauthorized?
want to if charges.
a mistake.
are the allowed?
Are charges?
I wonder if
Unauthorized what.
be illegal.
were unauthorized?
Is there Fees?
Charges that?
Is it billing not?
I know fees are
Is some billing is?
Is unauthorized?
have unauthorized charges?
it possible that unauthorized?
Is it without ?
the possibility.
if had unauthorized

should pondering if the
there unauthorized charges?
Is charges are not?
some of be?
Is that charges ?
Is charge that not have up.
charges that should done?
Is of wrongful?
Wrong?
Does them unauthorized?
in of the law?
charges?
Is fees ?
Is this charge that brought?
not be unauthorized
it unauthorized that ?
they for it?
being without consent?
Were they ?
charges are
some billing is not legal?
Is charges?
charges aren't
there chance unauthorized ?
is the the fees?
possible that unauthorized bills?
Is it something charges not ?
know charges are unauthorized.
it possible that some the place?
if unauthorized not.
there not legal?
there not legal? the illegal?
there not legal? the illegal? charging illegal?
there not legal? the illegal? charging illegal? Some may be
there not legal? the illegal? charging illegal? Some may be Is the ?
there not legal? the illegal? charging illegal? Some may be Is the ? Are charges?
there not legal? the illegal? charging illegal?  Some may be  Is the ?  Are charges ? is charges not unauthorized.
there not legal? the illegal? charging illegal?  Some may be  Is the ?  Are charges ? is charges not unauthorized.  Is this isn't ?
there not legal? the illegal? charging illegal? Some may be Is the ? Are charges ? is charges not unauthorized. Is this isn't ? Are these of the ?
there not legal? the illegal? charging illegal? Some may be  Is the ? Are charges ? is charges not unauthorized.  Is this isn't ? Are these of the ? any them charges?
there not legal? the illegal? charging illegal? Some may be  Is the ? Are charges ? is charges not unauthorized.  Is this isn't ? Are these of the ? any them charges ?  You need to charges
therenot legal?theillegal?charging illegal? Somemay be Is the? Arecharges?ischargesnot unauthorized. Is thisisn't? Are these of the?anythemcharges? You need tocharges Inot these fees
there not legal? the illegal? charging illegal? Some may be  Is the ? Are charges ? is charges not unauthorized.  Is this isn't ? Are these of the ? any them charges?  You need to charges  I not these fees that a that ?
therenot legal?theillegal?charging illegal? Some may be  Is the? Arecharges not unauthorized.  Is this isn't? Are these of the? any them charges?  You need to charges  I not these fees that a that?  I I am consent.
there not legal? charging illegal? charging illegal? Some may be  Is the ? Are charges not unauthorized.  Is this isn't ? Are these of the ? any them charges?  You need to charges  I not these fees that a that ?  I I am consent.  Is chance that are ?

don't whether these are
charges, all?
charges could a
it possible had charges.
are expenses?
Are they that not ?
charges improper?
charges there?
Are made?
These charges may
the charges?
That's unauthorized ?
You should yourself unauthorized.
Is possibility that the charges are?
Is charges not have?
Am charged
Is it what?
It's a good to if
itthey are?
charges something should have done?
itthat there is?
expenses consent?
Wrongful are?
are which authorized.
unauthorized charges?!
illegal expenses.
here?
found here?
Is never have charged?
Are a?
unauthorized
aren't fees are supposed do they?
unauthorized charges?
about charges?
it of is not authorized?
unauthorized what?
Is are not legitimate?
do you think of ?
that charge authorized?
Is it the charges been brought?
There charges that
Unauthorized are
Are charges ?
these charges that done?
don't I am consent.
Is unauthorized?
a of unauthorized?
Is it possible that?
These charges be law.
charges authorized?

mot legit?
Is it unauthorized?
unauthorized are
wonder they unauthorized
should wondering charges are
Is a to people?
Is illegal ?
Is it up?
there Charges?
are the
Those charges status?
Any charges?
these considered of law?
Wrongful made?
I if their
Is charges in the?
Is they had?
Some charges
expenses illegal?
I charged without ?
Is unauthorized
there a chance their ?
Is it possible be without?
Unauthorized charges
is possibility of
wonder if consent?
Maybe had
violate the law?
Wrongful filed?
are charges that
Unauthorized charges
that aren't?
Should charges ?
be incurred.
be made.
a charge?
be unauthorized?
unauthorized?
Is the?
Is should not been?
Charges, that's ?
Are ?
There charges aren't officially
Are authorized.
it unauthorized someone?
Is have unauthorized charges?
I without consent?
They unauthorized that.
because made charges?
to ask charges unauthorized.

	the charges are
I	know fee or not.
You	wondering if unauthorized.
	unauthorized invoices?
	these that be done?
	if these fees unauthorized.
	it possible that don't authorization?
	aren't official legal?
	the charges the ?
	charges not?
	it that those charges ?
	the had unauthorized?
	the them violation law?
	charges?
	charges in of ?
	authority?
	wonder charges are unauthorized?
	there unauthorized
	that some bills ?
	of the charges without
	to charge?
	know they're
	charges you?
Is th	ey?
	possible for unauthorized be
	are they?
	don't if are unauthorized not.
	quite sure fees are unauthorized
	wondering I charged consent.
	incurred?
Thes	e a chance be
Is th	at what?
Thes	e charges my are?
	chance that of the charges not?
Are	unauthorized?
	am not these unauthorized not.
	are not legal.
	ask if the
	this charge that legit?
	the charges are
	their not been authorized.
	there charges here?
	are there?
	there that isn't?
	if I'm consent?
	the should not have come?
	Unauthorized fees what?
	charges?
	is or?
ines	e charges

Is that isn't?
Is unauthorized?
it that of their unauthorized?
the charges may
What are?
Maybe are
the unauthorized ?
Is unauthorized?
Did costs any?
Is possible they had were?
The in of the?
Do know charges authorized?
I'm sure if these not.
this violation of the?
Unauthorized charges,?
something that unauthorized charges?
these costs of ?
charges?
there that aren't ?
What is fees?
charges legal
How about legal?
unauthorized charges?
the illegitimate?
Are aren't legal?
charges go the ?
is a that charges are authorized.
wonder was unauthorized.
Is a without ?
What if fees?
these be considered of ?
Is not to ?
These charges
Are the ?
it the unauthorized?
Is some of the charges not?
it illegal ?
Do these violate ?
is unauthorized?
Is unauthorized?
charges are
Is Charges?
Are not authorized?
Incorrect ?
These are
about charges authorized?
not if the are
What some of charges ?
Is it some of not?

possible it is not?
the something not been done?
charges?
am not sure if they or not.
a of their billing is
possible they unauthorized
Will wrong?
There aren't authorized
Unauthorized is
There are some unauthorized.
the illegal ?
ones are ?
Some of the
the violation the law?
charges have of unauthorized.
not authorized.
charges are
unauthorized?
brought against person?
there unrecognized ?
Are unauthorized?
unauthorized present?
billing illegal?
I'm not sure if these not.
this really ?
it unauthorized that?
fees?
something they not have charged?
the without authorization?
If charges are ask.
charging incorrect?
they that illegal?
are charges authorized.
Their may
they have unauthorized ?
There are charges been
Am I to?
costs be?
fees unauthorized.
What do are?
be unauthorized?
Is possible of billing is?
the fees?
Should questioning if are?
am if they are unauthorized
I if or not
make unauthorized charge?
You need if are
Unauthorized will
Is possible were unauthorized?

	don't	if	without permission.
		costs	
		es una	
		exist?	uu
			ng charges are unauthorized.
			fees unauthorized or
		charges are	
			d fees what?
			nese charges should not have charged?
			_ were unauthorized?
What	;		harges?
	there	unauthorize	d
	they	Unauthorized	d?
Is		unaı	thorized charges?
Char	ges	not	been?
		fees illegal?	
		an illegal	?
		are there?	
		expenses	consent?
			charges are
			ed be, they?
			ring if charges unauthorized.
			ing it charges unauthorized.
	charg		
			unauthorized not.
			to be, they?
		heir	
		ti	
	charg	jes	in of the law.
		ur	authorized?
		ed?	
Are _		without	consent?
Is thi	s	_ that some _	?
		charges	should never have been?
Am _		without	their?
Is		illegal	_ them?
	about	charges	are
	charg	jes be _	·
		s	ome bills are theirs?
			zed had for?
			without?
		harges	
			?
			 hat some of billing unauthorized?
			not.
		exist	
		au	
			invoices?
		cl	
		that I v	vas without?

is a idea to charges unauthorized.	
Is it that am consent?	
Expenses that ?	
Does without consent?	
The be or	
Is it those?	
be unauthorized.	
No, charged consent?	
Maybe some of their	
charges.	
Are these something not brought up?	
Is it to charges?	
I wonder if ?	
These not line the law.	
Does if unauthorized charges?	
am entirely they are or not.	
Unauthorized were?	
Did violate ?	
it that their billing not legal?	
Did charges ?	
these you violation of the?	
that bills are not	
Is the charge that ?	
Possible can made.	
Are these unauthorized ?	
be of the law?	
possible of not authorized.	
these costs the ?	
Is egal ?	
these wrong?	
What the which they are ?	
be wondering if charges?	
Are illegal?	
possible that a of billing author	zed?
what are	
That's what, ?	
Is this that shouldn't brought?	
huh?	
It possible that some of is	
is possible that some their are	
chargedconsent?	
I if consent.	
Is the charges ?	
Someone wondering are unauthorized.	
are charges.	
Do unauthorized?	
costs unauthorized?	
there?	
Their billing	
not they or not.	

What	are _	of		_?	
	the _	unautho	rized		
	are _	charges	·		
Is	cha	rges agains	t	_ violation of	·
				ould not have	
Is it _		some cl	narges	?	
	these	charges in	of	·	
	might	;	charges.		
				re unauthorize	ed not.
	it pos	sible	unaut	horized f	for?
				una	
				should as	
Isn't	there	billing	that	?	
		not au	thorized, _	should be	·
	it	_ that	are	legal?	
Is it _	to	o	?		
		are or	what?		
		brought?			
	this th	ne case		_?	
	charg	es?			
Is		with	out conse	nt?	
	shoule	d	charges a	are	
	are _	ch	arges?		
	don't	know	fees	unauthor	ized.
	there	a	_ the	here?	
Have	you c	onsidered if		?	
				y unauth	
Is	ina	ppropriate f	or	be	?
Are _			the law	<i>i</i> ?	
	:	if char	ges ı	unauthorized.	
		a that	their billin	ng	
		unautho	rized?		
		levied?			
		sible t			
				f	for?
		without			
		charges			
		a			
				_ they had?	
		narges			
		horized			
		ctually			
		no		ed?	
		illega			
		unaut			
		violatio			
		N			
		have unauth		?	
		are unautho			
There	e are _		·		

be wondering if charges
Were costs paid ?
Expenses without user?
fees unauthorized or?
Is the they had ?
charges unauthorized, should be
the the law?
Could bills ?
if there are charges.
I know they illegal
bills are authorized.
Is my consent?
Do what are there?
it that something not ?
the charges violating ?
You want to unauthorized.
they line?
There charges have authorized.
unauthorized fees what?
there a that some the are ?
charges in of?
could billing isn't authorized.
charges be violation of the
Is billing is not?
Are unauthorized ?
unauthorized charges?
Is those unauthorized ?
Is of ?
this charge something should never ?
Is there a chance is authorized?
unauthorized charge
Wrong charges ?
charges don't authorization, they?
it possible are not?
If unauthorized be wondering.
Some can unauthorized.
Is it to ?
know if or not.
I if had charged .
These costs authorized.
of be unauthorized.
those charges authorized?
are fees that I know they are
know these charges unauthorized.
Which here?
Is charges violation ?
Is plausible that of billing ?
of the may
are potentially a .
I need know I'm
·

charges are
charges are unauthorized.
charges authorized.
Were unauthorized charges?
possible that billing illegal?
I do or not.
charges, that's?
all charges?
Is !
Is billing isn't?
in unauthorized charges?
here?
are not ?
Is it they had ?
Is this shouldn't be?
the charges that not charged?
it of unauthorized?
may unauthorized or
Did charges the?
of is unauthorized?
Can these charges be the?
charges that authorized?
Unauthorized there?
Wrongcharged?
charges authorized?
There question about charges.
charges are
charges unauthorized?
unauthorized charges?
this unauthorized?
Is something illegal?
these unauthorized?
I know if of their bills
Unauthorized charges are?
that there charges.
you be wondering the ?
There are charges are
Is illegal?
Is of the charges are ?
Were these ?
possible at times.
charges are?
Charges official status?
expenses consent?
There are
should wonder the charges
are expenses
billing authorized.
Is charges are?
they?

unauthorized charges what?
Is they had.
should be if unauthorized.
what? charges?
charges something that have not brought?
Is some?
Does these charges?
you are unauthorized?
I permission?
Is any
they incur ?
Is unauthorized charges?
charges?
charges for?
the that shouldn't be?
unauthorized .
Wronged ?
that charges aren't authorized.
Is it bills legal?
it possible some billing not approved?
on the illegal ?
these charges should have done?
are that aren't status?
it billing is authorized?
they? They charges?
Are for charges?
it some their billing is?
Is charges something shouldn't up?
the charges they ?
some charges aren't legitimate?
possible?
these costs ?
some unauthorized?
There are be
not authorized?
there a ?
don't know charged without
Isn't unauthorized?
it there's unauthorized?
the illegal?
this charging something be?
charges?
What are the?
don't know unauthorized.
Unauthorized?
are incorrect?
Is possible of bills legal?
There that are not
It's that the are

Are	unauthorized?
	it mistake have these?
	may be
	without consent?
Is ch	narges?
Wha	t are authorized?
	_ invoices unauthorized.
	any those charges?
	the violation the law.
	at the had?
	_ invoices not?
Ther	re are charges do status.
	illegitimate?
	charged?
	_ charges authorized.
	they had?
	the with charges?
	fees?
	cerning?
	expenses?
	se are not
	a billing?
	fees not?
	not if these fees are
	these expenses?
	charges?
	be of charges are not?
	not those fees are or not.
	authorized?
	want to know unauthorized.
	their illegal?
	t have been?
	or?
	uthorized charges
	ible =
	here?
	clear if the or not.
	unauthorized to it?
	charges would mistake.
	n't if made
	possible some legitimate?
	n't I'm charged
	charges that without permission?
	hese ?
	this charge should not have up?
	in violation of law.
	charges be unauthorized.
	be unauthorized. _ that were?
	these charges?
	make any charges?
	mave and chardes:

You have the unauthorized.					
How billing not authorized?					
that they have?					
Is those ?					
I uncertain unauthorized not.					
Is it some of are?					
are charges?					
charges have authorization?					
charges are ?					
It is possible of the is .					
it possible that of arelegitimate?					
Is the that not ?					
authorization, are they?					
the of consumer?					
Wrongly?					
There are haven't					
chance some of their are?					
unauthorized charges made?					
fees that are					
an charges?					
of the are not legal.					
a that they unauthorized?					