## [Demo] NLP Dataset for Customer Service Automation

Company Type	Online Fashion and Apparel Retailers
Inquiry Category	Policies on returns and refunds
Inquiry Sub- Category	Refund status
Description	Customers want updates on the status of their refund, including if it has been processed, the timeframe for receiving the refund, and any necessary actions they need to take for the refund to be completed.
Data Size	5,017 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Online Fashion and Apparel Retailer" customer inquiry. (Purchased data will not be masked.)

Has	p	rocessed	yet?			
I do _	if	Refund		complete	ed.	
I	know if th	e		·		
	been proces	ssed?				
I	_ not if my _			processed.		
	am sure	my re	fund	actually	proce	essed.
	status of money _		_?			
	am not certain _			finished	l.	
	waiting					
	_ if my reimburse					
	refund still	waiting _	pı	ocessing,	it	done
	my reimburseme					
I wan	it know if	refun	d	done _		
I	_ know the		_ finisl	ned		
	my re	fund	_ is tha	ıt?		
	status	of mone	y back	?		
Are _	refunds	?				
Did _	return	?				
	waiting for	my	to be _	I _	it	yet?
	my refunds	?				
	came					
	refund have		?			
	proce	ssing dor	ne?			
	don					
	waiting for		pı	cocessed, is	done	?
	certain if					
	there					

is question about
still pay my has been processed yet?
don't have finished yet.
Can a status refunds.
What the my case?
any my refunds?
know refunds have completed yet.
Was my return ?
I get a
don't know refund yet.
The refund completed
My been yet.
I haven't able to refund yet. Has ?
I question if
known if the has finished.
if has been finished.
I my money?
my back?
for refund be processed, processed it yet?
MyRefund waiting for have I my refund ?
the refund ?
Didn't they the?
received?
the money-back request?
I am not sure been yet.
I not my has processed.
of whether myRefund been.
my refunds?
return process?
I not had my
Is it yet process ?
know if my return
return been finish
Has my?
has yet been
I my has
Does happen?
Is done?
Has process been?
Is all?
the ready?
I say refund is
not sure if complete
is waiting for it done yet?
if Refund has completed.
What status on ?
Will have a ?
I want know I've had my
don't know if myRefund
my done?

	know	myRefur	nd has been	
	for my	to	that been	done?
Ι		refund has be	een	
	return?			
I	if my refu	nd	yet.	
	not r			
	am not			l.
	want to			
	waiting for			
	if			
	wheth			
	b			
	return beer			
	 _ don't if		een completed.	
	know			
	about		<del></del>	
	the process		?	
	returns clea		- <del></del>	
	 _ my done			
	the sy			
	essing			
	refund has		ed	
	I had myRefund		· <u>-</u>	
	to		vet?	
	r			not been
	my alright?			
	my okay?			
	return	vet?		
	refunds has		vet.	
	you if			
	was if			
	not sure of			
	get a			
	am			
	know			
	don't if			
	of my			
	been			
	to know _			refund.
	not sure			i i orana.
	re a return			
	know			
	waiting			vet?
	Proce			, 500.
	110cc _ do not			d vet
	do not met			~ <i>j</i> 00.
	gotten my		·	
	gotten my _ the pr			
	pr not bee:			
	know		n processed	
	MIIO W	1103 11061	. p. 0000000	

the Processing done?
my funds to?
a response return?
I to refund processed yet.
Has reimbursement
I be a on ?
I know my had
I a on my refunds.
I don't return
processing refunds yet?
would know if my done or
the Refunds ?
Are funds released ?
don't the refunds complete
Is approved?
I know if refunds
Did process refunds?
Is cleared?
My refund to processed, have done?
Has been yet?
I am whether has
I'm unsure if the
sure my been done.
will get soon.
Was yet?
my reimbursement ?
am unsure if completed
Will I soon?
Has refunds processing ?
My refund is yet processed, ?
I if refund is
Is the ?
they the yet?
Is the ?
there in the?
Has place?
Can progress on return?
I'm if the done
Are the from available?
Has refunds been ?
There's any news ?
the of the ?
return finished?
refunds processing yet?
Did finish refund ?
return completely ?
Has Refunds been far?
The beencompleted.
Is any my ?
I received refund yet, has it ?

have no my has been
So is?
I not sure whether been
I want you have issued me
not sure has completed.
I received my yet, it ?
have refund yet?
What the refund?
will aRefund
Has was?
am not if is
don't know if
was I had processing my refund
I not know if
I am if been finished
Has been?
not if I received my yet.
wondering if you my refund
status of the ?
Isn't repayment?
processed refund yet?
return isn't
of moneyback request?
theRefund complete?
you guys my refunds?
if y'all finish my yet.
if y'all finish my yet.  I'm not the refund
if y'all finish my yet.  I'm not the refund  Money ?
if y'all finish my yet.  I'm not the refund  Money ?  a refund be processed.
if y'all finish my yet.  I'm not the refund  Money ?  a refund be processed.  Has Finished?
if y'all finish my yet.  I'm not the refund  Money ?  a refund be processed.  Has Finished?  I my has been processed
if y'all finish my yet. I'm not the refund Money? a refund be processed. Has Finished? I my has been processed unsure the my refund.
if y'all finish my yet.   I'm not the refund

don't know my was
don't the refunds is
I not know my processed yet.
my ready?
a refund not done
Has refund ?
The completed yet.
wonder my cash has?
Does refunds have completed?
Will i a?
finish my refund yet?
not my refund's yet.
status theRefund
I'm unsure if refund
the been?
tax done?
my reimbursement?
my return?
not completed yet
status the back request?
Does the return ?
tell refund status.
it ?
the return ?
there any the?
if my has processed
we processing refunds?
Is my?
I don't is
Was on the?
the done?
Has the completed?
The return completion.
Are any progress ?
Is my
the been ?
Did any the?
to know y'all processing my refund
they deal yet?
my refunds yet?
I myRefund yet?
My refund not
refund not completed.
The return completed.
my refund is complete.
Refunds finished?
My money?
refund for processing, has been done?
know my has wrapped
What is with ?

if y'all had finished processing	_ yet.
My refund is not it?	
yet processed?	
they rebate?	
am unaware the finished.	
I do know is	
has not been	
Is there the?	
Please know refund	
I don't has been	
my refund's finished.	
The hasnot	
know if the has completed	
the refund ?	
no clue if refund yet.	
Was the ?	
Have refunds processed?	
my return ?	
my return : back happened?	
I don't done	
refund has not	
Did they time?	dono wat
am be has it been	done yet:
Are my refunds?	
any update on ?	
Has concluded yet?	
this refund?	
my beenprocessed?	
I'm not my finished	
I have done ?	
I Refunds is finished yet.	
	yet?
return addressed?	
I have if is yet.	
Has any on the?	
Is progress the?	
Is return been?	
Any of refunds?	
know if my is	
to Refunds me?	
do know finished yet	
I wondering the processing my	_ done.
if my is already?	
$\_\_\_ don't \ know \_\_\_ Refunds \_\_\_ done \_\_\$	
haven't refund yet.	
that is still being	
$\_$ don't $\_$ if $\_$ refund is $\_$ .	
I don't if finished	
my yet?	
the refunds ?	

Did money?
Was my refund?
is not
you finish of my?
the Refund done yet.
Has been ?
my back soon.
my return?
wondering has cleared.
return is not
Is right?
not sure refund is
Does processing have done?
I not sure is
don't know if been
return processed?
I clue the finished.
have to return.
the been accomplished?
refunds processing ?
Please me the refund.
have no the is finished
I know if Refund
Was request status?
Is my?
My is not have you?
Has processing of?
have not processed
me know status return.
been waiting my refund
my or something?
wonder if back
do if the finished.
I know on refunds.
I my has processed.
I my done.
Is refunded?
Have my?
there the return?
I am wondering already processed.
refund not processed.
Has the?
am aware if finished.
Has my been by ?
return has still
I if there is any on
don't the refunds have
Was processed?
Was it possible to yet?
Is the Refund ?

	don't	_ if has yet.
		able to me?
Have	e	_ me back?
I	yet to	
		the refund?
		ting for my
		?
		yet to be processed, has yet?
		the released?
		tax is done.
		handled or not?
		ds process ?
		on the?
		refunds been yet.
		v is yet.
		know the refund
		ey been?
		theRefund is
		nd completed?
		Refunds is yet
		has ?
		s to
		ned processed?
		my refunds?
		processing of have processed ?
		if can get status
		still has it yet?
		e
		v Refund has been
	the h	
		Refund was
		beenprocessed?
		of request?
		v the Refund done.
		Processing done ?
		reimbursement yet?
		of money-back?
	_ my	
		the
		y returned?
		any updates on return?
		nds ?
		_ waiting for have you ?
		my been completed
		ed yet, has it ?
		ow if finished processing refund
		processing?
		whether my Refunds been
		been completed yet.
	am o	of whether been processed.

didn't my had completed.
$\underline{\hspace{1cm}}$ am not $\underline{\hspace{1cm}}$ the $\underline{\hspace{1cm}}$ finished.
refund processed for?
return been processed?
whether refund has been processed
my is done?
has been completed.
Did they money?
I am certain status refund.
there any on ?
return be cleared?
am not sure whether has been
know if my being handled.
Do have any my?
Have my?
not sure if has
the return ?
Was done?
Has of the completed?
am still for my completed.
Has refunds process ?
I if the Refund complete
I'm myRefund to
has yet be
Is?
am sure refund has processed.
am sure refund has completed.
my recorded?
Is back?
Does refund been?
Is done?
I my refund is
return still been
have processed?
the processing of my?
Is full?
my processed?
return yet to?
Have return processed?
Is?
aRefund soon
The return not
Was it were the?
not sure my yet.
my refund ?
am sure myRefund has yet.
Is for refund?
Has completed?
Did Rebate yet?
my be yet?

MyRefund	processing,	you processed	yet?
Do know the	was?		
I do know th	e		
the stated	yet?		
know t	he status.		
Has cleared?			
have your			
I sure			
Will be		<del>_</del> '	
haven't received _		ve done?	
no if			
I not if the R			
my		·	
The Return y		+2	
I don't if my		et?	
My been pro			
Are the the r			
repaym			
I if Ref			
have no			
do not know	my has	·	
The has	yet.		
is for n	ne to pay, has		
processed m	y?		
is for p	rocessing, have	processed	_yet?
I asked my	·		
I know if	has y	et.	
Is yet	?		
my retu	ırn yet?		
My is done _	has	_?	
the Refundsproces	ssing ye	t?	
Refunds	_ done?		
m		ed yet.	
am waiting for my			done?
sure whethe			
if there			
Are Re			
What the status of			
I do not			
Please			
let me know			
		oing	
I was h			
Can know the			
I am m			
my reimbursemen	t proces	ssea?	
my Done?			
I idea			
I get a			
not		finished yet.	
The processe	ed		

	_ am if is completed
Is	refund?
	request?
	don't know if yet.
	I out a?
	money come back
	my Refunds yet?
	the Refunds process?
	y'all processing?
	me yet?
	efund is for pay, it been processed
	return yet
	e my yet?
	the of refund?
	have my refund?
	or what?
	eyback?
	my has done
Has	concluded?
	the Refund been Completed.
	confused as whether refund has been
	tell me my refund been?
	if myRefund has yet.
I am	the return is
	_ it processed my?
	sure if my refund
	cash back?
	the so far?
Pleas	se, me status.
I	for refund to has that completed?
	the Been Completed?
	give me status.
I am	the is completed
MyR	efund processed
	_ I soon?
I	idea my refunds completed.
Is	reimbursement?
Is m	y dealt?
	my done?
	don't if been completed.
	progress on ?
	my return been ?
	refunds processed?
	Refunds has be completed.
	know if refund been processed
	your processing my refund, have you done ?
	your processing in retuind, have you done
	on?
	not sure refund processed
	_ not sure retuind processed

	am	for	be processed
		t	the refund has done
	r	rocess	refund yet?
I		I had	d refund processed yet.
		proces	ss done?
	my	process	ing yet?
	the	ye	et?
	money	alrea	ady?
		1	returned to me?
		me a f	full yet?
	the ret	turn	?
	am	of	is processed yet.
Has	the	my	done?
	don't _		return done yet.
	there a	any	return?
			refunds.
			my yet?!
			fund complete
			refund, has?
			sing been?
			complete.
		ye	
		sh	
			concluded.
			f my been
			refund.
		<b>c</b> ]	
			has yet.
			return has been
			_ received
		on refunds?	ss finished yet?
			nent been for?
		of my _	
			: been done.
			any on my
			my paid
		finishe	
		misik	
			has processed.
		on	
			 ny back?
		got i	
			been completed.
			it been?
		 eturn	
		?	_ <b>v</b>
			back?
			hae

my payback done ?
has finalized yet.
myRefund have ?
I am not whether have
Do know the of ?
The was completed
my been?
know the refunds finished yet.
my is done.
unsure has processed.
refund process be?
refunds is completed yet.
not if theRefund processed.
I'm not sure the
I was you have processed ?
not theRefund been finished.
waiting refund to be has that done?
Was already?
my cash yet?
my cdsh yet was not completed.
Is refund complete ?
cash returned?
Have the dealt?
not sure refunds been processed
I'm waiting for refund be has been ?  Did my yet?
processing completed?  Is received?
I on my refund
Does refund have ?
process finished?
I any action on
Can i status my?
Has anyone?
Is my refund that ?
My yet be?
idea my is done yet.
I'm waiting for processing have you yet?
I idea if the been finished
the return?
am not Refund has completed yet.
my come?
know if the done
of moneyback?
want to know if had refund
not know if has been
the money?
the request?
a return soon?
a status refunds?

I	_ know	bee	en	_ yet
I do 1	not know	Refund		·
Are n	ny Refunds		?	
The r	return	yet.		
Will	have r	ny	?	
	not	h	as bee	en processed.
Pleas	se the		refund	d.
My_	b	een processed _	·	
	if my	has		
$Did_{-}$	actuall	y reb	ate	?
	proce	essed my ye	et?	
I'm _	for my		1	have you processed it
I	_ know	my	proce	ssed
	know	the i	s	yet.
	there any $_{\scriptscriptstyle -}$	on?		
	don't	if the		yet.
	everyone _	processing	my	?
		the refund to	pro	cessed.
I'm n	ot if n	ny		_ yet.
I		_ have my	proces	sed.
I	if _	Refund is	<u>_</u> .	
	not	the refund _	co	omplete.
	am not	ref	und is	completed
	mone	y paid back	_?	
	waiting for	your processing	J	
			ished _	my refunds
	ref			
	don't	myRefund	has _	yet.
		_ my ]	proces	sed
		?		
		my mo	oney ba	ack?
		rocessed?		
		if Refund		
		oursement proce		
		he my		
		refund y	et,	it?
		completed?		
	refun			
		know theR		
		bee		
				completed
	1			
		the i		
		nds yet		
		finishe	ed yet.	
		?	1 1	h
				been processed.
1	1f	b	een pr	ocessea.

reimbursement approved?
get my soon?
I have refund waiting have yet?
My is yet be has been?
my return?
I don't whether has
the Refunds processing?
I unsure has processed yet.
I'm refund has
am waiting my be processed, have that ?
I am not whether processed yet.
my done?
The not been
Is process?
Will be?
return?
there activity return?
the rebate yet?
Is word my?
come back?
I idea my is yet.
I status refunds?
my refund been processed.
my have been not?
Has Refunds yet?
I am awaiting of
My isn't has that ?
like to you have already me.
Isn't processing yet?
if has been done?
y'all processing my?
reimbursement process?
don't theRefund processed or not.
I'm not if done.
I money back?
my cash back ?
have no Refund been finished.
refund done
Did processing my?
Return yet to
My refund not paid, it?
I would any on
I if been cleared.
completed?
if myRefund has been
I am if my not.
I unclear to my refund has
Does my back?
if my cash back
know if my

I to know I get status on
reimbursement currently?
to if I have had my
the returned issued?
my done?
I do refunds done yet.
is refund has been
Didn't finish yet?
not processed yet
I it processed?
I still Refunds processed
the processing finished?
cash gotten back ?
My have you processed?
There's news on ?
refund is completed.
my money ?
tell about refunds
TheRefund still waiting for processing, have ?
I want if I my processed
any word on ?
Is yet?
I have my processed
I'm of the my
if my refund was
the refundsprocessing ?
the refunds ?
Processed so?
me know what status
Has return?
Refund complete?
return resolved?
does the return ?
my refund been ?
they the yet??
I get my ?
Did processed?
I am not sure Refunds finished
not sure if return yet.
My is you processed it yet?
Had my?
not sure finished yet.
unsure if refund yet.
received my reimbursement?
I'm sure if is
on refunds?
The refund completed.
the in system?
you've finished processing my?
I refund soon?

I would like status
Refunds been concluded?
is yet?
I not my
to if processed my yet.
been yet?
My is or
not know if is
There onRefund?
return been processed.
I'm not refund is
Is the payback?
Was yet that processed ?
Do you my yet?
with return?
there any a?
don't if been finished.
Did return?
want to know my completed yet.
Are able get status on my?
my handled done?
I if my refund has processed?
Please, the status.
The return yet
Has been?
have my?
Has return been?
my reimbursement ?
I am unsure has
not sure has been completed
Has yet?
Were progress refund?
progress on refunds?
Did have processing?
I am if the been
Has the completed ?
process of complete?
not my is finished
my Refunds?
Did processing return?
The refunds processing completed.
Is done still?
if I have had my yet.
Is handled?
I want know if you me me
don't my refund
I wondering they finished refund
I wonder if yet.
Has back?
the return ?

Is processing of the ?
Have the refund ?
for refund to processed
I my ?
my being handled?
Processing been yet?
Has been successfully?
the status the request?
refund yet?
don't know if Refunds
Did they money?
I refund is finished
My refund waiting processing, you processed?
sure if my Refunds processed
Did back to?
Is done what?
would like know if return been
I wy refund yet.
I still have processed.
I not my refund finished.
The been yet.
my refunds done?
Has been fully?
return yet done.
Is done with ?
to know you finished my refund
I want to if my
my is ?
refund dealt?
Do have processed?
refunds waiting for me to pay, processed?
money being ?
I from yet.
Did finish handling ?
I my refund has
My is awaiting processing, done yet?
us know refund
Have I money?
Does anyone an my?
Is my refund ?
the the please.
Are from the ?
wondering if you finished yet.
I know if yet.
the system? "
the answered?
my come?
reimbursement yet be
Refunds yet be
if the Refund yet.

am waiting	be	_ but it is not
progress a?		
I want to know	·	
wonder ha		ed or not.
of money-back?		
Does already be	en ?	
for refund		processed .
Refunds process		
I my		
waiting to		
not sure of whether _		
I if refund		_ been processed.
Refunds begun?		
am for to b		
wonder an		
not refund		·
the status of	refund?	
completed yet?		
My refund for m		
I Refunds a		
I am refun	d has been	yet
return been?		
not know r	refund fi	nished.
processed yet?		
I'm my to _	processe	d, have it yet?
been been proce	essed?	
my refund yet ?		
Please status of	·	
there action on ?		
want if myRefun		
I am for my		
Is my not?		
My refund been	it ?	,
still yet		
don't know		
I don't myRefund		
Are the rebate?	J	
I if be	en complete	
my return		
Do you a refund		
		nroceeeed?
My me _	pay but _	processed:
I money back?	0	
Will the process		1
wonder I can a _	ref	unas.
any news on?		
the progre	ss my re	fund.
Has my?		
I wonder if been		
I am wondering refun	d o	completed
Refunds process	sed?	

	been resolved?				
	know my is	complet	ed.		
	has return been	?			
I don	ı't know has	·			
	repayment received?				
	a refund ye	et.			
	return processed	_?			
	this return the?				
Are	myRefund?				
	money already?				
	my process	sed yet?			
I wou	ıld like know if		a	update	refunds.
	let me of s	tatus.			
	my fulfilled?				
I don	u't getting _		back.		
	don't the h	as I	process	ed.	
	wondering y'all finish	ed	re	fund	
The	has yet been	ı			
Do _	Processing refund	?			
т					
·	_ to know refund	is	or	•	
	to know refund return been clea		or	•	