## [Demo] NLP Dataset for Customer Service Automation

Company Type	Online Banks and FinTech Companies
Inquiry Category	Fraudulent activity and security concerns
Inquiry Sub- Category	Online Account Breach
Description	Customers suspect their online bank or FinTech account has been hacked or breached, often due to unusual account activity, unauthorized transactions, or difficulty logging in.
Data Size	5,033 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Online Bank and FinTech Company" customer inquiry. (Purchased data will not be masked.)

Account breached?
account!
from account?
Need guidance with
your has been you help?
Assistance compromised?
you security been compromised?
when account is?
need possible breach.
with was hacked?
if my hacked.
Help hacked situation.
Help account?
with a ?
need account that has compromised
compromised.
Fix was!
Is it to an breach?
How help compromised?
Need with account?
you with the account?
Need with that breached?
help getting back?
Please help a
if my has been
Help! may compromised.
Need assistance? My
Account assistance?

can help an
There an
I need some help account that
possibly compromised?
is that been compromised
Someone you an problem.
with an account
was need help with
been stolen, and help.
help, compromised?
an that has been?
Help if an
account broken
are compromised?
I need your a
Can someone the account ?
Help account?
If account has for assistance.
Help please! !
Acct was!
my violated?
Someone can you an
Help if account has
need some with the account been
assist me, account
If compromised you assistance?
Has account
is ?
Account compromised
it that can with an account?
it for someone you an violation?
me after my was
help with an ?
Fix it was
You need help with an
Can someone help out what your?
Need advice? My
Help hacked!
If have compromised ?
Help money been
Do with my being ?
Can account is breached?
it, account was
Fix my hacked.
Can you account?
Fix it, my
Account breached need
Help!!
account need with my

$\_\_\_$ has been taken $\_\_\_$ I $\_\_\_\_$ .	
I need restoring the that	
Can someone you account?	
it possible assist you an account?	
Fix the breached!	
Help account is hacked.	
help a hacked	
account that has been invaded.	
help with been compromised?	
Account urgent ?	
need assistance with detected.	
with account?!	
There's a account need	
security is?	
Aid for an	
I have has breached.	
the that's been violated.	
I breached account.	
account into?	
My account compromised	
Fix that compromised!	
Can help account?	
with a compromised account.	
Fix account!	
Need account	
Someone with a account	
Maybe hacked?	
Help has violated?	
could been	
Someone with account break.	
help your broken up?	
for someone assist you with account?	
with my account?	
my account	
Account compromised?	
need help if have a ?	
with my compromised account.	
situation is needed	
Acct !	
Can a account breach?	
Help is my account	
Please help me	
You your account has been	
Can someone with account?	
Help is situation.	
account?	
has been stolen and	
aid my info stolen.	
some an account?	

Help	_ if my	has	·•	
	ass	istance	you	account that was compromised?
I he	elp		had be	een broken into.
req	uested?	comproi	mised.	
I he	elp an	account _		
	_ my v			
	h acco			
	as		hit.	
	sistance?			
	ount was _			
	_ account _			<b>_</b> :
		brede	neu	
		oount that	hac boon	?
				·
	p a su		·	
	urity was _		,	
				in?
	at happened			
			e	account?
	ır			
	elp with			
is _	b	reach that	requires	·
				as compromised.
				·
son	neone	with	com	apromised?
Fix	was _	·		
can	assist	an a	$_{ m ccount}$	·
Help is n	eeded	_ my		?
urgent _	h	ack		
	aid!	hacked!		
Assistanc	ce	_ a b	reech?	
hel	p with	situa	ation	
Account				
you	i in	ac	count?	
info	was	I	_ aid.	
Help if _	have			
my		compromis	sed!	
	bre	ach that	assista	ance.
Help ava	ilable with			
	_ me with	accou	ınt	
	_ from a ha			
info	ormation	ar	nd I	assistance.
	neone assis			
				has broken?
	ı me v			
	aded and _			·
	_ with the			
				assistance?
			u110,	
	bei: bei:			
			has	compromised?
1100		, Jui	1140	

I have	compromised	assistance.
	account has	you need assistance?
nee	ed help with account	·
can	n if have an	_ breach.
can	compromised?	
help	p with breach!	
	account situation.	
		account has ?
	help the account that _	
	hacked situation is	
		· ompromised and assistance.
	re that been br	oken
	there is an?	
	ount has breech	
Can some	eone help you	<del>·</del>
info	ormation was so I	·
	int have?	
Help in $\_$	hacked	
nee	ed account viol	ated.
Could my	y been?	
acco	ount got	
If	has been compromised, yo	u
Help, plea	ease:	
Account i	invaded urgent	_•
secu	urity compromised?	
	istance? had been _	
Help, Acc	ct!	
	ccount	
	been hacked.	
	ly hacked	account.
	aded and help.	a doctoria.
	a	
	elp account	·
	ı help the?	. 10
	able with com	ipromised?
	broken?	
	s requested?	
	aid compromised	account.
	become hacked?	
	account?	
hacl	ck attack requires	
nee	ed with account	<u>-</u> ·
Need	with account	
acco	count?	
If ha	ave has been o	compromised, assistance?
Acct	_ been	
Need	account bee	en compromised?
	if account been	
	eone you an	
Please		

my account broken
I my account.
Maybe my has?
Account violated?
account been into, you assistance?
assist! Acct!
help you with an ?
Acct .
Help, is?
Help! ?
I been hacked.
Please, please with
Help a situation.
Need some account?
Someone assist with issue.
needed assistance.
someone help account fraud?
can you with account
Help account?
Problem Need?
Help account?
you help?!
is needed with situation
me. Account?
They need a
my account?
I need account been invaded.
If your any assistance?
The account been compromised
aid! Acct!
I had account!
need after my was
that hacked?
Is?
Is it possible someone with ?
Assist compromised
an was compromised?
help you breach of your?
my info was stolen.
the account has been
I with the has broken.
needs have an account that has
have a compromised!
Can someone account theft?
Can you with ?
Acct hacked.
the security?
help you your issue?
If your has need?
need help the has been

Acct security?
help with problem?
I and need
Help account hacked.
Can someone with your?
requested? urgent?
can help account ?
Account compromised, ?
that was broken
Please help, suspected
Acct hacked!
is a and assistance.
My fix it!
My was stolen help.
with my account
My information stolen, I
if you have ?
Can help account ?
please, nesty?
My got
Help the has
Can someone after account been?
A compromised
my been into?
been compromised.
need with a
to with the account that been into.
Do you if has breached?
I help with the ruined.
Can someone you account?
Account compromised
If your has assistance?
security
Can with an problem?
someone assist with a ?
I my account violated.
could compromised?
help in hacked
someone you account?
Account
Can anyone with ?
I don't my is
account invaded and help.
My stolen and need
Could account
with my account!
Need an breach?
Help?
information was need aid.
account invaded?
<del></del>

Account	compromised requested?
your	_ has been you need?
	with the that been lost.
Aid	hacked!
	been hacked.
	lend hand?
	my that's been broken
Help acc	
help a	
	with
	p my that compromised
	_ an hacked?
	_ account was violated?
	if have an compromised?
I account	
	was stolen.
	_ account is
	p the compromised?
	my has been
	and urgent help needed.
Account	compromised.
help me	my account
	account compromised, need?
Someone	you your has been
Please w	ith suspected
me since	has violated.
compron	nised, can?
nee	d assistance if has been?
account	compromised.
had	ked!
Fix	got hacked.
	_ is hacked.
Are	need if account has been?
assistanc	ee? breach?
hacked a	ccount situation
Assist requeste	ed?
needed _	a breech?
	a suspected breach.
I	account that's been broken
	my was?
	it got broken.
acc	ount cracked?
	with account.
	t assistance?
	t you assistance?
An is	
	compromised?
	possibly ?
	you with account breech?
	elp that broken into.
	<del></del>

	someone	with a	n issue	s?
	ass	sistance if the	ir has	been?
Fix _		breeched!		
	assistance	bread	ching accour	nt?
Can	help	with a	ccount	?
	could	been com	promised.	
If yo	u co	mpromised a	ccount,	
	has beer	ı!		
Pleas	se me		is violated.	
	is violate	ed.		
Pleas	se Acct _	•		
	my account, _	con	npromised!	
	a b	reech a	ssistance	needed.
		_ the accour	it that was _	
	with the	suspected	·	
Ther	e se	curity breech	ı, is	?
	bee	en compromis	sed account?	)
	help me	my account _	·	
	person _	you	an account	?
	with a co	ompromised _	!	
	wanted?	compromise	d.	
	if you were			
Help	my	hacked	?	
	help acco			
Help	! Apparently _	has		
	someone help		account	?
	Acct!			
I	m	y account be	ing	•
	d help with			
Assis	stance requeste	ed? the		
	help, had			
If	l	een ple	ase ask	_ assistance
	with			
	stance acc			
Help	happene	d	account?	
	se with			
Can	someone	with	inci	dent?
I	after m	y was _	•	
	unt			
	has be			_•
	someone able	to	account	?
	someone			
	?!?			
	Do you i	f b	een?	
	d help			
	sus			
	is?			
	pro	blem in acco	unt!	
	inva			e needed.
	account			

I	help with	that	been	_
Are		assist with	account	?
				broken into?
		been		
		you		
				- hat has accessed'
		fraudulent acce		
		ccount		
			•	
	_ was acco		1	
		account		•
		need l		
		hacl		
		th si		
		yo		_ breech.
	acc	count has	hacked.	
	_account	violated.		
Fix_	that	hacked!		
	help! Acct	!		
Plea	se help	•		
		account	•	
		accoun		
		been		
		ne		
		account		into
		0000 un 0		
			·	
	I m			
		stance with a _		_•
		being		
		comprom		
		ur account has		
		with an a		
Nee	d help if you	an tha	t	?
	_account was _	?		
Help	your acc	ount	?	
It	l	nacked.		
	help after a _			
I	help	account bei	ng	
Fix r	ny !			
My	was	and I		
		h		
		been		
		need a		
		an		
		do you		ice?
			·	
	help with			
	stance please			
	my account _	!		
	has	s been violated.		

I with the	that _	(	lestroyed.
You need assistance			
has acce	essed?		
you with	n t	roubles?	
needs help			
account			unt!
I accoun			
If your account has			
If has			
Need Account			
Please help, s		ьd	
Help account that			
Is compromise		•	
Was my			
I need because		1470.0	
			a
me if account			u.
Can get help 1			
Help! security has		:	
was violated	!		
An			
I needed			
need ha		hacked.	
can you			
need assistance wit			·
assist, a			
Is someone able ass			?
I need to			
Do help	you	an	compromised?
need assistan	ce	your	that has been?
Need help with			
assistance	your	account	breached?
!			
you help	_ accour	nt?	
Please the sus	spected	·	
The account	·		
Help was	_?		
someone you	yo	our iss	sues?
it for someone	e to help	o an _	?
help with the	account	t that	·
Does my account		_?	
account	to be _	·	
Please help			
requested? Accoun	t?		
Helping out a	ccount		
you deal			ech?
Acct?			
was required	st	ruck.	
Can someone help			?
I help my			
If you have			needs assistance?
			_

Please the
regaining account?
Acct was
If is need assistance.
invaded, help?
has been and I
if a account!
as my info was
The compromised, assistance ?
have an account that assistance?
my info stolen.
help you with compromise?
My stolen and
I account violated?
Isaccount you?
Need with the situation.
Pleas!
Help! I believe
Help is violated.
Can you the?
I help with a compromised.
I need assistance
Aid Acct!
to assist you an account breech.
Can you with situation?
if my was?
need my account violated?
you need if your account into?
me with violated.
the security compromised.
How do help?
Fix my!
If that has been compromised, need?
Please assistance breach.
with account situation.
Any a account?
Can help compromised?
I wonder was
Can someone with ?
Please assist,
Can help you with broken?
The was help.
Are of you account that has been compromised?
Help, ?
I assistance the account has been
assistance needed!
help you with lost?
account compromised?!
hacked, ?
The has been I

situation needs
Please help!
If your accessed, you
Need my account ?
need account has been
compromised, Can ?
Please, with the
An account urgent
Account invaded? ?
necessary. Has my been?
urgent a attack.
Was exposed?
Help needed my been
Help that has
now; lost
with account situation.
You if account has
Can help that has been?
An invaded for
Aid me my violated.
Can someone help with ?
invaded help required?
need some the account been hacked.
I Account violated?
Need some with
my broken.
help compromised
Can someone assist?
Help is because
Account been?
Can someone you with ?
Account invaded!?
I restoring account.
account has breached
My has I need
with a breach.
Please with my account
I think account
with the nesty?
is a assistance needed.
I assistance after my
Account invaded and!
invaded and needed.
Do you been violated?
suspected breach!
Can Account compromised?
If have an has need help?
I assistance with account?
I assistance with account ?  There could possible need

Someone can with an	
require assistance if has been?	
need someone to help the has	
your account into, need?	
necessary struck.	
help with	
need help the has entered.	
please, help nesty?	
need information stolen.	
I my compromised	
If your has been ?	
know that account violated.	
Need hacked account situation.	
assistance my account	
Account been?	
Acct!	
Help now had	
need if there an account?	
Help because compromised?	
me if account	
if my has broken.	
My hacked.	
hacked.	
assistance with hacked?	
Someone to help me with that	
I assistance with account.	
Acct!	
is needed security	
to with account.	
I an account violated?	
Account	
account urgent needed?	
with the account that has been?	•
Need help was?	
help a suspected breach.	
Help! Do security ?	
Need help?	
Please assist with!	
has been hacked.	
assist suspected breech.	
need help a	
someone able you with?	
someone able you with : was after struck.	
was alter struck has been compromised, you ?	
the account that!	
the account that : account requested assistance.	
was Need help account.	
need some with the was	
able to you with?	

my breached?
compromised, please?
Need with an
The been I need assistance with
help that have hacked.
required during
Can help me the ?
Has account with?
with my being hijacked.
needed my been breached.
help, suspected!
Help, the nesty?
Help hacked account
Help! if was?
your assistance with account has compromised.
to with the account?
appeared to have ?
got breached
account Fix it!
assist with breeches.
Help if account been
with a
Can an violation?
help account violation?
account broke!
account's hacked?
need to the account
Help a?
Need My has ?
requested? compromised?
Help! Acct !
Account assistance?
Can the account broken?
Please my account violated.
you with account?
an account ?
Is compromised?
and urgent help needed?
Need with compromised?
assistance needed.
I your suspected breach.
Acct was
I with the account compromised.
account has been
Please help my hacked.
I with my
account has compromised help?
Help! have been?
my broken.
Problems with ?

my hacked?
You help if account
if my has hacked?
a hacked ?
Need my account
Help necessary been compromised.
Are you in need help have an has ?
hacked!
your been need assistance?
was account hacked?
Is anyone with account?
Assist situation.
account compromised.
There is a requires
Help! think has ?
need with my account
Is hacked?
account came attack.
info has stolen I assistance.
Need Account?
help? breached.
to help you an hack?
hacked account situation.
I with account been broken
account nesty.
help account breeches?
if account been
Help needed account has
you with suspected ?
Help was?
I need my
Can someone problem?
if an hacked?
wanted? compromised?
since has been violated.
My is
Help hacked situation.
if it has been compromised?
Account was help was
Please with account.
an that violated, need assistance?
Need account.
information was stolen and
help a account.
Assist account has been
assistance sought?
Was accessed?
you assistance aaccount?
account compromised.
0.4.0000.4.0000.000550.
I need your being

need if account has been hacked?
help, have a
someone me fix account?
Needed after my
If an has need?
Someone needs hacked
about account?
account! got hacked
can you?
If your account
Security could compromised.
help my has compromised.
in account!
someone help the account?
someone security broken!
your with the account that has
some the situation.
If been compromised, assistance?
Help was hacked?
Is a?
getting the back together.
An!
Account?
help!!
to account?
Please suspected breach!
Account assistance?
Help situation.
account been broken into, you
allegations compromised?
Account requested?
help compromised?
an account that has compromised.
a suspected breach.
Do you assistance has compromised?
help account hacked?
you have a account?
aid my account has
breached
Help necessary of
your account into, some assistance?
Can you with?
help with incident?
you with an hacked?
Help with
I help the I
Do you hacked?
invaded and urgent
Need assistance?
Fix was breached

I needed $\_\_\_$ was compromised.
with the that has been
someone account hacked?
Help compromised?
my account .
an account you assistance?
necessary. fraudulent!
is if my has
If your has you
my account! it
Advice as
Was my was?
Need compromised account?
Account request assistance?
need help account?
Account and urgent
Please help, suspected
Please help if
requested?account ?
account and requested.
compromised can ?
hacked?Help?
If is compromised, help?
Account assistance
Do assistance if you have ?
Please, account?
Account needed.
Help! Security
Is someone to breaching?
Was account?
is broken
compromised! fix it!
broken Fix it!
help your has been?
I help account
I assistance with account hacked.
my account ?
been compromised?
help my has been taken.
is account that has
have an that broken into, you need
I my information stolen.
Help if account
had hacked!
Do have account has ?
help a?
Account requested?
need you have an that been into
Someone needs an
someone able assist with breach?

Please help account
Account compromised?
security broken!
I need with an account been
we a suspected
I need assistance
Account ?
account asked for
I help with being
need with account being.
there a problem?
Can with being compromised?
account got
needed if violated.
hacked
if you a compromised?
Need with a
Help is because has
stole info I help.
Can with the hacked?
Help account is?
I help account.
my account ?
Please reestablish account.
The that been needs
Help account needed.
account has contact us.
was a that required
need Acct hacked!
someone help you your ?
need your help the account violated.
I need the?
I need your account that has
you the account?
My appears been
If your been assistance?
There need with fraudulent
Fix vulnerability!
to fraudulent access
if account has !
the compromised.
may have hacked.
Is able account breech?
Can that has been?
compromised account.
Was compromised?
got broken
Help! security ?
r·
was invaded help needed?
was invaded help needed? Account compromised?

invaded	help needed?
I need	I have been with.
Is compro	
	breeched.
There a	of the
Help acco	
This is!	
account _	messed with?
	get back?
If has	
was comp	
	my account hacked.
with hacked acc	
	assist account?
assistance with	
Account compromise	
	compromised?
acco	
There was	
	rity compromised?
Is account	
	your account problem.
I help with	
requested for _	
	with account?
	stolen, need help.
my g	ot violated.
account?	on his
hack	
Account h	erbt
Account?	2 222 unt 2
	account?
	been into, assistance?
!	
	account need
sought	
necessary	
	account has been
please help	
	account violation.
	the account
need	
Has account be	en
with a	
	_ my being violated.
account b	
	after it compromised.
Account _	been compromised.
has been _	<del>.</del>
Is my?	

Can	you your account?
	invaded with urgent?
	hacker hit
	because was stolen.
	need help because has
	my account hacked?
	information been stolen need
Help	a a ccount?
I	help with
	you have an that please seek
Is	account?
	my hacked!
	someone assist you with?
If	had an need?
	help? account
Possi	ibly
I nee	d assistance an account that
	to with a hacked
	someone to assist account breeches?
	need assistance account that has violated.
Do _	assistance with ?
help	was hacked