## [Demo] NLP Dataset for Customer Service Automation

Company Type	Health Insurance Companies
Inquiry Category	Appeals, grievances, and complaint handling
Inquiry Sub- Category	Complaints about policy premium increases
Description	Customers may file complaints about significant premium increases on their health insurance policy, seeking a clarification of the reasons for the increase and possible resolution options to mitigate the financial impact.
Data Size	11,075 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\begin{tabular}{ll} Masked sample paraphrases of one "Health Insurance Company" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$ 

Why premium increased? you explain reasons	change?
the in?	
I know my rate to up.	
Did why my ?	
why my premium ?	
Tell me higher.	
Was there for?	
costs to unexpectedly?	
did happen?	
What happened caused costs ?	
was occurring?	
Why jump?	
reasons for my rate?	
You need to	
Why did price?	
to cause insurance increase?	
the rate	
I know why were no apparent reason.	
my rates go	
What hike in price?	
is the my increasing?	
curious the reasons the my premium.	
I wanted ask, costly policy?	
why premium went up.	
there a reason hike?	
I wondering my now	
tell reasons for in my coverage	
I would to have changed	

rose?
Why was premium rise out ?
I like to know my unexpectedly.
why fees up.
Why do you raise?
Enlighten led to policy?
for increasing?
Why my Premium?
happened to costly policy?
was my rate up suddenly.
know why was raised like
Please why the bill.
Can you me why ?
Why my suddenly?
Why a?
wish to know my
What causes a hike?
don't know what up cost.
How did in premium come about?
Why rates suddenly?
my has been raised.
the for price increase?
I a breakdown on a a in my premiums.
Please me why is
led to policy?
is premium increasing?
The factors led to raise premium be helpful
It to know the the in my premium.
us reason for increase
What leads to sudden paid us?
It an abrupt in
was price made?
Can us why premium going?
me premiums raised.
tell about the increase in costs?
is behind raise?
I wondering premium higher.
Why: increase horner?
Why increase happen?
sudden change, caused?
sudden change, caused? insurance rate to?
sudden change, caused? insurance rate to? you my premiums went?
sudden change, caused ? insurance rate to ? you my premiums went ? How my abruptly?
sudden change, caused? insurance rate to? you my premiums went? How my abruptly? the increase insurance rate?
suddenchange,caused?insurance rate to?you my premiums went? How my abruptly? theincrease insurance rate? I would to premium to up unexpectedly.
sudden change, caused ? insurance rate to ? you my premiums went ? How my abruptly? the increase insurance rate? I would to premium to up unexpectedly. I need the why my costs
suddenchange,caused?insurance rate to?you my premiums went? How myabruptly? theincreaseinsurance rate? I would to premium to up unexpectedly. I need the why my costs did raise my?
sudden change, caused ? insurance rate to ? you my premiums went ? How my abruptly? the increase insurance rate? I would to premium to up unexpectedly. I need the why my costs did raise my ? that rate?
suddenchange,caused?insurance rate to?youmy premiums went? Howmyabruptly?theincreaseinsurance rate? I wouldtopremium to up unexpectedly. I needthewhy mycostsdidraise my?thatrate? Say toup my?
sudden change, caused ? insurance rate to ? you my premiums went ? How my abruptly? the increase insurance rate? I would to premium to up unexpectedly. I need the why my costs did raise my ? that rate?

Can	a specific reasons increase in my p	remium?
	have any information why premium?	
	was the reason the?	
	at premium increase dramatically?	
	why my premium up?	
Ι	wondering you could behind pr	emium hike
	you a reason for rates ?	
	why you your bill for	
Is	reason for?	
	factors that my premium?	
	what led to costly ?	
	would helpful to know factors led	raica
		_ raise.
	ase raising premiums.	
	you me the insurance increased?	
	why premium gone up?	
	that led rate?	
Cany	you me rate?	
	_ did the suddenly?	
	y raise my?	
	my rate was raised that.	
	_ caused the increase premiums?	
What	at premium going?	
	_ it for abrupt?	
What	at my premiums sudden?	
	clarify my has gone?	
	gone up suddenly.	
	explain reasons premiums.	
	know caused my premium go up.	
	there is reason premium.	
	happened that made my?	
	_ the increase?	
	me why is a spike my	
	_ wonder my went?	
	has my changed ?	
	are premiums increasing?	
	y did suddenly?	
	increase in my unexplained.	
	caused in my premium, and what ?	
Do yo	you know deal going?	
Is the	nere my premium?	
	insurance rate to suddenly?	
	the reason the	
	at increase price?	
	_ did change in costs happen?	
	about why is higher.	
	this price hike.	
What	at raise ?	
I	surprised my	
Why	y my without?	
	premium is going up?	

There that could recent premium
Why premium gone?
How the higher?
Why paid us rising?
I'm curious about my premium up
about the increase in my premiums.
Mind the my ?
wondering why my increased.
know why costs changed.
What causes insurance go?
Tell me directly increase premium.
provide the increase premiums.
for hike?
tell change in my costs came about.
Why the go?
tell the?
led to the ?
my rates suddenly?
Can you tell me why ?
rate increase explained.
What to sudden in my?
What my rate to go?
I made up cost.
went all out blue.
Can you why has risen?
there an explanation rates?
premium change suddenly?
would appreciate if you could what to up.
Enlighten was the cause the ?
Did know why was unexpected premium?
you give reason for ?
was wondering why premium
To spike premiums.
Is why my changed?
is the my insurance rate ?
What caused my premium?
rate
Inform the reasons change in my costs.
the in premiums?
something cause the ?
to my premium increased.
Please explain, premiums?
to know why my changed abruptly.
caused insurance rate to go up.
was the cause costly raise?
Can give the increase in my insurance?
Why my abruptly?
Why the occur?
Why charge me?
raised no apparent reason, I need to

like to know my premium suddenly.
Reason premium?
something happen to cause ?
Please tell me for the in costs.
the sudden price?
raise premium?
I for for premium hike.
Have a higher?
Why my?
Explain the for the
change premium?
tell reasons the sudden my coverage costs.
premiums increase?
Inform me behind the in coverage
the increased?
This it happen?
Are you able increased?
What are reasons for the premium?
reason for increase?
What's the price ?
me charged a hike.
Inform on rate.
a my premium?
me you jacked my
did my Premium ?
my all way out of blue?
was premiums went up.
me you jacked up.
reason for seen?
Why price happen?
is suddenly gone?
Are any increasing without?
What caused insurance ?
provide more information cost?
My all sudden.
me about higher premium.
Enlighten me, what raise? why premium jumped
I don't there a change my premiums.
What happened price?
Please explain premiums.
would like know the premiums have
there a reason for to?
What for higher?
reasons increasing premiums.
give an for the in insurance costs?
Why price we pay go?
I to know what caused my to
to mion what dadou my to
me, policy raises?would be to what the raise in premium.

are the reasons in premium?
I would understand why premiums changed.
were to a sudden raise in
know why my increased.
shed what caused my go up suddenly.
Why did my premium all way out ?
How come ?
to cause the rate ?
Can you tell the behind the increase ?
any for going up?
why went up.
there be an the ?
the reason premium bill.
tell me why increased
explain the cause premium
I why premium up.
the increase in my ?
Tell what the was.
cause premium payment to?
How my premium up?
me why my
know how premium went
has the increased?
Please an explanation spike my
me about the my
an unexpected in my?
I don't understand why raised apparent
I like for the increase premiums.
I to know why changed so
curious to my went up
is my?
Why did you?
want why my went unexpectedly.
Why my premium up?
Please the in
hike in my premium?
What made the up?
Give reason the surge
there one cause extra ?
Why suddenly up?
happened led to unforeseen premium payments?
Why my raised reason?
Why my insurance costs ?
don't why my
about the reason behind in my premium.
there reason increasing warning?
Why did go suddenly?
Give a to go
to what the policy raise.
Why my suddenly?

Why was increase premium?
Give rate increase.
Let the reasons why my costs
Is reason for premium ?
What led policy?
the reason for rate
You this price
Why has suddenly?
to rate?
Why does price paid ?
there a for hike?
My out of blue, what ?
did seen happen?
would rates go ?
an explanation for the?
happened that caused to?
me the reason the increase my
What made cost?
you my premiums higher?
am as why my been raised.
Why were sudden?
would like know what to up.
What caused to?
It up.
premium of the
am why my has unexpectedly.
explain you raised
made premium?
me why premium went
Why insurance up?
Can tell why I'm?
How did?
fee increase.
Hey, the for without ?
your for rate
What made all of blue?
Will you clarify responsible recent premium?
I to know happened, for no apparent
change to premium?
Why my so
I don't know to to
What was price change?
is suddenly expensive?
Is it abrupt?
Please explain now.
has be explained.
The for?
the policy to so?
in premium is
why premiums raised.

you me my costs have?
give an explanation spike in
explain why my increased?
my suddenly increase?
I'm the reasons behind sudden in
I wondering premiums went
Tell why you bill!
Please my Premium.
Why up suddenly?
me big hike in?
caused insurance rates to ?
What led increase?
the now?
Can tell me this ?
What's the my going?
Tell change in premium.
Why premiums up?
Do led costly raise?
Why did my premiums all out ?
Please the reasons why changed suddenly.
Let me fees went
the price increase?
Enlighten me reason for
am curious about the sudden my coverage
How can why increased?
why is higher.
Is a the premium hike is?
Why the premiums?
my insurance rate?
went up?
might the sudden change?
What price?
Why did suddenly?
me about sky-high in?
my go up.
Ask why suddenly
premium payments up
Please reasons an abrupt change coverage costs.
Tell the my was.
a detailed breakdown of have gone suddenly.
I sure why higher premium
the jump?
give explanation my insurance costs?
premiums up?
did insurance increase?
my premiums suddenly?
Please what happened
happened my up?
shed some light premium increased?
I wondered how went

I surprised an increase
want to why rate ?
my increased?
what caused costly ?
explain why premiums
I premium has raised
Was there unexpected premium and what ?
me, is the for ?
sudden money raise?
come went?
I would like why have changed
the reason higher .
Please the that to change my coverage costs.
sudden hike by us?
Why premium suddenly?
wonder premium up.
Tell why fees
Mind clarifying made a cost?
Is because insurance costs ?
Can the in my costs?
Is price to?
caused premiums to?
the premium went?
How insurance costs?
you tell me premiums ?
Why my hiked?
spike in?
was unexpectedly my
How did increase?
Why was up?
Can you explain to me costs ?
Explain of my increasing.
I need to know the reasons coverage
Explain for cost ?
Is it for without ?
come premiums ?
What the factors led to sudden increase ?
want to know my
me what happened increase.
tell reason for the in my
The raise?
Why the increase ?
the spike?
did leap?
curious about why increased.
tell me you bill.
rate jump?
Was reason costs?
Please my coverage costs
was an unexpected in my what ?

Why did soar?
You should factors the recent hike.
the rate up?
the reason for increase?
Please explains my
curious about for premium.
Please an on price
tell my premium gone up?
you the?
was wondering why hiked.
this hike happened?
Which my go up?
How come rate ?
would my ?
anyone reason spike my?
The factors a recent hike could
I an as to why suddenly.
Why did we paying up?
Why suddenly go?
Do you I'm my?
pushed rate?
of the increase my
did thePremium?
Please why the hike
I need know was hiked apparent reason.
It be to the reasons sudden in my
us the reason
I breakdown of why the premiums
don't know why
did my rise ?
made rate up suddenly?
explain behind recent premium hike?
the policy?
tell me why changed
let me know insurance gone up suddenly?
caused raise?
an abrupt my premium.
I wish you could light caused my
to my premium raised
my premium to?
know the factors responsible recent premium .
The premium
the prices to suddenly?
caused price ?
sudden raise my premiums?
Why I premium ?
what the policy?
me regarding sky-high payments?
Please explain
Please give explanation of my premium.

Did something such ?
Why premium raised?
price paid by suddenly?
Please went up.
suddenly went up, ?
Is reason why there change in my?
for rate?
The reason cost?
Explain went suddenly.
reason for rate without?
did rise in premium payments come?
the increase happen?
Is a rate without?
Please explanation price hike.
the sudden happen?
I'm in my
What the raise?
a detailed breakdown why my premiums changed.  I why there was change my
How have?
It be to understand caused increase premium.
Why did all up?
I want an explanation
I not why premium been
the sudden my premium?
I need a detailed why changed
rates without warning?
I to know what led
Why the increase premiums?
The factors responsible the recent clear you.
What go up?
Explain us premiums been
rates gone explanation?
Please explain
Is reason cost raise?
Why the increase ?
sudden money increase?
tell me why suddenly changed.
price change something?
You tell what caused my premium
was rate for apparent reason?
am about the reasons increase in my
know the behind the increase my premium.
was wondering led policy
Reason raising?
Surprise reason ?
What to the premium? need to why there was a change
Please explain why rates
caused raise?

surprised by change in What caused?
The reason the?
don't know my out of blue.
spike my has to
if you the sudden increase in my
for higher premium?
The increase baffling.
My premium so?
What causes sudden the we pay?
Why does the?
Is reason to premium?
how my raised for no apparent reason.
me the reason up
made price?
why my premium went
What led a?
the increase?
What the deal premium?
did get raised?
I what made cost.
premium been suddenly?
led to rise my?
the rates up?
the hike,
Premium increase?
Enlighten me, it premium is?
has premium unexpectedly?
I would my
I would reason for a sudden my  Please hike.
I would reason for a sudden my  Please hike.  Please tell me that change coverage costs.
I would reason for a sudden my  Please hike.  Please tell me that change coverage costs.  need to know rate was for reason.
I would reason for a sudden my  Please hike.  Please tell me that change coverage costs.  need to know rate was for reason.  up my?
I would reason for a sudden my  Please hike.  Please tell me that change coverage costs.  need to know rate was for reason.  up my?  to raise my premium.
I would reason for a sudden my  Please hike.  Please tell me that change coverage costs.  need to know rate was for reason.  up my ?  to raise my premium.  Why was there change ?
I would
I would
I would reason for a sudden my  Please hike.  Please tell me that change coverage costs.  need to know rate was for reason.  up my ?  to raise my premium.  Why was there change ?  What caused premium up ?  Cause raise?  would like why premiums changed.
I would
I wouldhike.   Pleasehike.   Please tell me that change coverage costs.   need to know rate was for reason.   up my ?
I would
I wouldhike.   Pleasehike.   Please tell me that change coverage costs.   need to know rate was for reason.   up my ?

the premium to factors?
What caused the up?
I know the why rate raised.
Why would premium ?
is my premium ?
need a detailed of changed suddenly.
is the reason higher?
why the premium hike?
Is to explain the?
is increasing?
reason the higher
an unexpected in premium I wondering why.
How my rate?
Tell me the jump
suddenly going up?
Please tell me the the my
Enlighten it because higher?
the insurance soar?
an unforeseen my premium?
Tell me jacked up ?
why premiums have gone
I know why there a sudden change
Why boost?
you have reason my?
why you up.
me, a a higher premium?
factors this shift and my ?
reasons a higher ?
happened to cause?
Is it for hike?
does premium up?
What's reason the?
Why my premium come up the?
I'm $\_$ about what the reasons $\_$ for $\_$ premium.
why price increasing.
sudden price paid
understand, what led high?
sudden hike in?
I why premium increased.
happened cause a in payments?
caused price?
What's with my PREMIUM?
Why in my?
The responsible for the hike should clarified
Why up?
sparked the change?
What reason that premium?
describe why raised
to why my was for apparent reason.
happened to price ?

	_ the increases suddenly?
Is there a	spiked?
	a the higher rate?
	reasons the increase?
	increase in premiums?
	to know the premium went
	how went up?
	cost ?
	change?
	increase?
	premiums up, please?
	us you premiums.
	of the sudden increase my
	sudden?
	increase me.
	suddenly?
	plain
	to the spike
	premium?
	be to understand the reasons sudden the factors recent premium hike?
	the deal is going up.
	ble to light premium?
	e reason raising?
	bill went
	my premium?
	_ the hike?
	for increase.
	why premium
	us why
	_ cause high change?
	e reasons raise premium?
	my premium of blue?
	know what the deal with my premiums?
	tell me elevated
	be an change my?
	_ to my price?
	e is higher?
	rates go up so?
	occur?
	the going?
	know was raised?
	_ the deal premium up?
	_ such a?
	the reason for the?
	my?
	price change?
	premiums go up?
Is a	the rates?
was	hiked recently?

Please why fees
Is there for increase in rates ?
What costly raise?
Why my premium?
What's causing my?
me, what to high ?
what led a policy
I tell me you jacked bill.
why got billed for
wondering why raised now.
was my abruptly?
does increase?
causes the hike?
comprehend, rise so high?
you know my to increase?
did increase unexpectedly?
me price hike.
know why went up?
my insurance rate so?
I would to why changed suddenly.
did I see my ?
I to know factors that led raise premium
explain my costs increased?
an unexpected jump with
I want know why was raised
Explain the of
What led the?
know my premium up?
did the paid to suddenly ?
did I have jump ?
why you bill?
I on why have changed suddenly.
Please why your are
the premium?
premiums went ?
why my rates were for no apparent
know my insurance rate
There my to go up.
would know cause premium going up.
Tell my premium.
would that led to the in my premium.
Let me know caused my premium.
caused raise?
Please my costs changed.
What about change?
my premium suddenly?  Do know why my costs suddenly?
Reasons hike?
about the reason behind the increase did the go up ?
ANA MIG TO ANA TANAN

What	t the deal with	oremiums?
	come sudden increase?	
	want a detailed breakdown	premiums suddenly
	why my	
	to cause this sudden	premiums?
	se me the an	change in my costs.
	know premiums increased	
	nt know what the factors	
	premiums raised ?	
_	growania raised do premiums suddenly?	
	did price happen?	
	my to go ?	
	did this spike ?	2
	_ causes insurance to go	
	costs go?	
	there any rates warr	ing?
	my premium going?	
	_ explain in the	
	the reason for jump?	1
	insurance to suddenly?	
	t makes it?	
Pleas	se me about the for the	my
Is	a for the premium	?
	_ me jacked my bill!	
I	ask, what costly policy _	?
	_ tell raised my bill.	
I	an for the in my	
	the increase occur?	
	there my premium?	
	_ did my premiums?	
	my rate?	
	was curious about the sud	den in premiums.
	made payments rise?	
	rate jumped,?	
	a reason for rates ?	
	costs surge?	
	t the the increase?	
	my higher?	
	happened to the sudden in	?
	to clarify the elevated	- <del></del> -
	erstand costs ?	
	_ did up suddenly?	
	_ up suddenly : _ is the paid us up ?	
		un?
	you why my suddenly	_ սխ։
	se describe for	
	my went up.	
	_ come my so?	
	an increase my?	
I	a breakdown premiums o	changed

to know rate like that.	
explanation price hike.	
need to know premium	
Please my premium.	
I that went unexpectedly.	
Why has sudden?	
you tell my spiked?	
What the my premium?	
Share that to jumping.	
tell me for the sudden in	
I am about caused the increase	
What deal with price?	
my increase?	
me caused hike my	
me why fees	
had the suddenly?	
caused the costs to ? Which to policy ?	
like to my rate was	
Please tell me reasons to my	
tell me this spike	
Were the recent premium?	
there a cost hike?	
Is insurance suddenly go?	
reason the to?	
Speak about of premium	
helpful know what led to a my	
How do you explain?	
why there a higher	
about why suddenly increased.	
Do you know premium?	
Is there reason insurance to up?	
caused my insurance costs?	
me you the hike?	
Tell cause of my	
Please tell me costs went	
my been raised?	
Why my rate ?	
Insurance costs	
How premium so?	
any explanations increase my insurance cos	sts?
me reasons caused costs to change.	
What the price?	
to cause my to?	
hike seen?	
Why did my premium ?	
What led to the ?	
rising now, please?	
premium is suddenly higher?	
need for sudden increase.	

your raising the premiums.
my jump?
would costly policy raise.
there for an abrupt?
Please tell me this
insurance costs up?
Can clear up ?
sudden of my going
me, reason the higher ?
Why was price ?
How suddenly up?
responsible for recent hike.
How price suddenly increase?
What my insurance rate?
there an increased premium?
Are responsible recent premium hike?
Why the by us ?
able to why was a in premium?
What the in unforeseen?
Why the price paid ?
Tell us your are
explain the premiums.
is unexplained.
me what my up.
me, what policy raises?
me why premium has
What lead to my premiums?
me the you up bill.
like to know premium up
you a hike bill?
What higher?
does the increase?
did my go ?
give me a for increase in costs?
reason rates without warning?
Please this
It helpful know led the raise in
Is reason to be raised warning?
Why see a hike the pay?
Why my so quickly?
Why jump in?
I know my went up.
I asked why
request a detailed breakdown why have
did to raise?
in premium must explained.
We to explain premium.
Please me why spiked
me why my increased
You explain in my

My up?
Why in price by us?
did premium went ?
would appreciate breakdown of have changed.
I'm wondering is a my premium.
the increase so ?
my for apparent reason?
me caused insurance rate up.
the specific reasons the sudden increase my
Do you know premium?
Enlighten led expensive?
was abrupt?
What happened cause in premium payments?
The payments was unforeseen.
does premium to ?
the pricehike.
caused this?
Is there without warning.
the for higher premium.
you know what with going up?
happened unforeseen in my?
a behind cost?
the for my jump?
explain my go up.
waspremiumincreased?
Why do please?
I am about why a in my
has increased?
why the premium
Were reasons hike?
What up so rapidly?
Explain behind raise?
the increase suddenly?
Why rate with no ?
did costs unexpectedly ?
Please me the reasons to the in my
Do you the caused recent hike?
Share reasons rate
I was wondering there any for increasing
to lead costly raise?
Why have my?
I'm $\_$ about the $\_$ for the $\_$ of $\_$ .
What to cause ?
I wanted know my premium to
to what the sudden increase my
You can shed light my increase
did the price paid by ?
for increased rate.
for increased rate why my increased suddenly.

Is there a my?
would my suddenly?
You have explain higher
What to hike premium?
What the the sudden increase premiums?
is my getting ?
do you know why ?
such a price?
I my suddenly higher.
I was clarify the elevated
Was reason for hike?
the reason for
is the behind increase?
Why my?
my premiums raised?
An explanation for sudden increase in
has premium hiked?
Why does price ?
Enlighten me premium
What made my ?
I'm wondering premium
was unexpected in my
Why the suddenly?
There be reason premium to go
Could light on why premium?
you give an explanation the insurance costs?
you insurance costs increased suddenly?
you insurance costs increased suddenly?  Why is up?
you insurance costs increased suddenly?
you insurance costs increased suddenly?  Why is up?
youinsurance costs increased suddenly?  Why isup?  Whatanin my?
you insurance costs increased suddenly?  Why is up?  What an in my?  You clarify factors behind recent is responsible the change?

I tell me happened?
wonder premiums went?
there a for the?
I had unexpected my and I wanted know
rates are
Enlighten why ?
Explain increase the
Share for jump.
What to large ?
a sudden price?
insurance premiums now?
What to lead to going?
What is with going?
is for sudden seen?
What was for?
wonder why raised.
You might to some light caused premium go
are led sudden raise in my
Why my raised any?
Tell me why bill hike it.
What policy raise to?
reason for the sudden change premium?