[Demo] NLP Dataset for Customer Service Automation

Company Type	Online Banks and FinTech Companies
Inquiry Category	Account fee and charges disputes
Inquiry Sub- Category	Incorrect fees
Description	Customers questioning the accuracy of fees applied to their account and seeking clarification or resolution for discrepancies.
Data Size	5,061 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Online Bank and FinTech Company" customer inquiry. (Purchased data will not be masked.)

Am I	state	ements whe	n chose	e electro	nic deli	very to		_ the	_?
If	_ to receive	ele	ctronically,	I pa	у	stateme	nts?		
Is there	_ charge	opting		de	spite	fact	are	opting _	eco- friendlier electronic?
it nece	essary	for	statements	if I	them _	electronic	·?		
Does electro	onic delivery sa	ave	and	the	_ if	I	oay	cha	rges?
you	pay fo	or opting in	paper	statemer	its			for ecofr	iendly delivery?
Is there		fo	or paper	_ despite	opting	for eco-friend	lly?		
is	_ charge for op	otingf	or	_ despite	opting		electr	onic	
There is a _	optir	g in for	statement	s th	ne	that are	e		electronic
Will I	pay for _	stateme	ents if I		?				
Is	0]	oting in	_ paper	_ despite	a	n eco-friendly	delivery	?	
I	for	paper stat	ements	us	e electr	onic delivery?)		
I have	pay	statement	s fees t	hough I		?			
If used	d do		to for	paper sta	tement	s?			
Do	to pay for _	statem	ents tha	at		delivery?			
there	for	opting in fo	r paper	even	you	opting _		electron	ic?
choosi	ng	as a	and sust	ainable _		any e	expenses	obta	aining paper statements?
Do	to for	paper state	ments	I		_ delivery?			
Does	chai	ge for	_ in par	er stater	nents d	espite opting		?	
Will I have t	to for	_ statemen	ts thou	gh					
Are there _		obtai	ning paper _	whe	n opting	g electro	nic	?	
Will I have	for	staten	nents since I			?			
Do you know	N	for opti	ng in p	aper		optinge	eco	?	
I have	to pay for pap	er		send	by _	?			
you	any paper s	statements	if I used onli	ne		and		_?	
	e charged								
Will I have t	to pay fees for			use e	electron	ic due _		ad	vantages?
	with elect								
	vironment-frie								desnite ?

delivery money	environment, but will	charged for physical statements?
Do you insist me for	though I chose	save money environment?
possible to pay	when I switch to electronic	?
Will I to for paper	have them?	
switched paperless do I	have paper state	ements?
I cash planet, are y		
Do have for statements i	instead of ?	
Do you tell to paper		and the planet?
you of a for opting in pa		
Will I have pay even tho		·
savings and _		my physical statement be billed?
statements still charged		
I want cash planet,		
there anything that have		
may a for opting in		
Will I fees for		
Does delivery save money and		
Why I wasteful printed s		
Is will have		of my paper statements:
Will I have pay if I decid		
save and the		
I want am		
to pay paper statements		
Does delivery money and		me in a charges
If I for do pap		
use paper stateme		
e- delivery for		red I would to pay.
you charge for even		
have pay paper if I		
to pay statements		
have to for statements w		
I incur fees statements even _	e-delivery?	
If choose online delivery		make me use statements?
statements fees the		
charge for opting in pap	er you're opting	for eco-friendly?
there a charge opting in	statements despite	?
When I do I pay pa	per?	
I have for paper statements e	ven though	?
and protecting nature us	sing why am	selecting wasteful printed?
Does anyone me paper v	ise delivery to save	planet?
selecting electronic I incur	for paper?	
I to delivery, can fo	or paper?	
electronic delivery save	environment by not pa	aying charges?
Is a cost for	lespite using eco delivery?	
Can I for statements when sw	itch?	
Do you paper I use	to save and	_ planet?
Is it to paper statements		
I to save cash the if I pick		_ me paper?
Is statements if used		
If I electronic delivery, get	statements?	

I statements though I to have electronically?
Can still a payment for paper documents it ?
Should for paper statements I switch delivery?
my physical statements billed if use my financial savings the environment
to save cash you are going issue statements if picked delivery?
Will I be charged paper statements choose ?
I used save cash and planet you me for statements?
a charge opting in despite opting for ecofriendly ?
have to more for if electronic delivery?
Though aiming at concerns, is charge in obtaining printed?
Can environment-friendly option still a payment for cost savings?
$\begin{tabular}{lllllllllllllllllllllllllllllllllll$
have to pay statements when using ?
$ If \ I \ picked \ online \ ___I \ ___like \ ___save \ cash \ _____ \ are \ ____going \ ____ \ issued? $
When using delivery protecting the will my physical billed?
Is anything have to pay to to delivering paper statements?
Is it opt in paper statements despite fact that opting eco ?
When I have to pay for statements?
When used e- delivery for if I to pay.
costs and the I charged for paper?
Will I even tho I switched to electronic?
online I want to cash and planet, you to charge statements?
I meed to after I used delivery for statements.
I pay statement after opting for an ?
used paperless delivery, did I for ?
Why am I charged when can e-statements to and protect?
Why I billing printed when can be using?
Do pay paper I to receive documents electronically?
I to delivery I pay paper?
want cash the planet, but to charge me for ?
Is it possible pay for paper after ?
I have to paper after electronic ?
go for delivery will charged paper statements?
I for statements after choosing e- ?
there be a for opting paper despite using ?
Why I for selecting statements saving money protecting can e-statements?
delivery for and protecting the will my be charged?
Is it possible I for statements choose ?
digital used for financial savings the will my statements be billed?
Ifpick online deliverywant tocashthe planetareto insist?
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Will statements billed when I my and protection of the environment?
Do statements after opting electronic delivery?
delivery save money protect the but will be billed ?
I electronic delivery, to pay for paper ?
I for paper I electronic delivery there a in paper statements the that are eco friendly delivery?
Can option electronic delivery still need payment ?
incur statements fees even tho chose ?
When switch to electronic paper statements paid?

Why choosing printed when I switch to e-statements and ?
I electronic will charged for statements?
aiming expenses and concerns, is charge involved receiving bills mail?
I pay for paper statements if I ?
I fees for statements even I electronic?
When I for delivery, I statements?
Is there a opting in for despite fact are choosing eco ?
Do to paper statements use e-delivery?
Do I have to pay statements electronic to and the?
"If I picked online want save cash and the you to statements?
I picked online delivery to save and planet, going charge paper statements?
have to pay charges if I opt?
If used delivery cash the planet you give any ?
Will I have fees for I chose ?
use digital delivery savings protection of my statements be billed?
save my money help the in a from paper statement charges?
If I send statements I have for ?
I pay statement even though I chose delivery?
When opt for electronic cost anything?
I need to using an delivery?
went for paperless delivery pay for ?
have to for even they are sent?
Do I pay paper if use electronic delivery?
Why I for using I could e-statements to ?
If I and the planet are to issue statements?
Why I charged printed when saving and using e-statements?
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want to know if I have to for electronic Do you want paper use delivery save money the planet? give me paper statements, I used online to
want to know if I have tofor
want to know if I have to for

When choosing _	as as	and sustainable option, ar	re expenses	obtaining statements?
am	for choosing printed	when can	save money and _	nature?
charg	e for paper statement	ts I use delivery _	money?	
have	pay for paper stateme	ents if I	means.	
		I switch electronically		statements?
		en delivery		_
	pay the ch			
		s I send my ?		
		cash the		hat uso nanor?
				nut use puper:
		nts can		
		nts if by		
		ough electronic de		
		delivery		_
		even if 1		
		_ even though you are opting	y friendly	?
Will I have	for statements i	f use?		
I choose electron	ic delivery save	do	charge me	statements?
		money and the	_ you print	paper?
Will I incur a	us	ing delivery?		
When	digital delivery finan	cial savings prote	ction of the m	y physical charged?
Do	for paper statements	though c	lelivery to costs and	l?
Do you have	_ pay for	statements	use electronic	delivery?
my physical	l statements be	use digital delivery	financial savings	the environment.
Can an opti	ion still red	quire payment for	documents despite	benefits?
Will I fees f	for paper	e?		
		the protection the e	environment, will my phys	sical billed?
		despite fact that you		
		r statements fact		-friendly ?
		aper despite using		
		despite for		
		atements even if		7?
		ivery require a paymen		•
		sts environment, _		nanor etatomonte?
		mean payment for		paper statements:
				المساهدة والمناسبة
		ave cash and planet and .		
		ery require a		
				read of statement charges?
		though elec		
		the environment, you		r statements?
		send them		
Do have	paper statement _	if electronic o	delivery?	
get	delivery, paper	cost me?		
I $__$ whether I	would need who	en I delivery	_ my	
I have to	even I	electronic delivery?		
	delivery do paper stat	tements cost?		
you give me	e paper us	e online to	the planet?	
		I delivery o		ronment?
		when switch		
		even though I		-
		a payment		neir cost ?
	·	a paj mont	accproot	· · · · · · · · · · · · · · · · · · ·

	electronic	do	have	pay for	stateme	ents?		
Do _	to	paper	_ charges if	f	(delivery for cost s	avings?	
Ι	_ to a	nd the		_ pick online	delivery, _	you going	issue me	?
	want to save cas	sh			online	_ are you going _	issue me _	paper?
Is the	ere a for	in	staten	nents	t	hat you're opting	frie	endly delivery?
	there a	fo	r state	ments	eco-fr	iendly electronic	delivery?	
Do I	to for		when	to	_ delivery?			
	I have pay	for paper		send the	em?			
Will _	incur	the _	stateme	nts usi	ng electron	ic?		
	fee fo	or opting _	for	statements	, even thou	gh you optir	ng	?
						ed paper sta		
						or paper statemer		
	paper	if I	use de	livery?				
					choose	e it ele	ectronically?	
	choose							
Can _		option of _	sti	ll require a p	payment	paper docume	nts the co	ost?
	I incur							
	I electronic	c delivery,	I have	to pay		?		
	have to	for	when	ı order	electronic	delivery?		
Can _		of electron	ic delivery s	till	_ fee for	?		
						ic save	e?	
	for	possib	le when I sw	ritch	delivery	7?		
Will I	to	statem	ent eve	en	_ chose e-de	elivery?		
I chos	se electronic del	ivery but _	I have _			?		
	I to p	aper state	ments	for	delivery?	•		
If I _	I	would like	save _	the	e planet,	to	me paper	statements?
If	picked	I	like to save	and	planet,	are	me pa	nper statements?
	ou me							
	charg	ge for opti	ng in p	aper de	espite	eco-friendly	_?	
Will	have		for paper	tho	ugh I use _	delivery?		
Is	a charge	in fo	or paper stat	tements	_ though	opting fo	or	?
When	ı I electron	ic do		paper s	tatements?			
If	del	livery,	_ want to	cash	the plane	t, you going	my	statements?
Can _	environmer	nt-friendly	option	s	till require	a payment for pa	per becau	ise of ?
	a charge o	pting	for	even thou	ugh you're	for ecofrience	dly	
	exist a cha	rge	in for _	de:	spite	eco-friendly delive	ery?	
If	picked d	elivery	_ want to sa	ave and	d	you	insist	using paper?
Will I	pape	er if I	them _	?				
When	ı		_ financial _	and pro	tect the en	vironment, r	ny staten	nents billed?
	you me for	·	_ despite	choice of		to save costs	_ the?	
Is it $_$	to opt	paper	_ despite		_?			
If I _	fo	or saving c	ash	wou	ld you	_ me st	tatements?	
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If I _	online	I to _		plaı	net, are you	ı going issue	e paper?	
	there a for	·	for paper _	despite	using eco-	?		
When	selecting electr	onic	as a	and		any expens	ses associated	with paper?
Do _	fo	or sta	tements	_ I choose e	lectronic _	?		
	I still pape	r statemer	its after	_ for	?			
	you give pa	aper	if used	online	to ca	sh pla	net?	
	I pav	nane	er if I	use	delivery?			

use delivery, should pay for paper?
I have to for paper statements choose to ?
I charges for statements after electronic?
If online I save cash and the planet, you I use?
Will I statements electronic?
I charged selecting printed statements to and save money?
Is opting for statements despite you for eco electronic?
If I choose online save the are you going to me ?
When delivery for my I if to pay.
I to save cash the I choose delivery, to charge paper?
If I e are charges for ?
I fees for statements I e?
If I to save money and the environment, do for ?
Do me use statements if I online delivery to money ?
I switch to did to pay for statements?
okay for to pay for paper statements to ?
I choose for saving cash and me paper statements?
I to cash and the planet I you going I paper?
I have charges for electronic delivery?
still have pay paper statements even I use ?
If I pick delivery, save cash and the planet, so print me ?
Will have to paper I prefer to electronically?
Do have to statements if deliver them electronically?
When use for savings and protection of environment my charged?
If I have to for paper statements?
was if pay for my statements, when I used
Is there a for in statements despite fact for eco electronic?
Can I paper statements switch electronic?
I decide use due to efficient will have pay for receiving statements?
choose for cash and planet, you ding for the paper?
If opt delivery, do for paper statements?
I online delivery to money and you charge for statements?
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If	online delivery,	save	planet, but	you going to print	paper statements?
	to pay physical state	ments I use digital	moi	ney protect the	?
	to electronic deliver	y, I charged	_ paper statement	s?	
	use delivery	have pay more for	paper?		
	there charge			you for	r eco-friendly Electronic?
	choosing delivery,				·
	e online delivery for saving			statements	?
	paper if				
	u me for when				nent?
	have pay				101101
	pickeddelivery I want _				r 2
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	am I selecting				
	delivery will save money p		ut will I	?	
	opt do I _				
	electronic delivery n				paper charges?
	cide to electronic delivery			ments?	
	d if I				
	opt for statemen		?		
	pay I I				
	I used e- delivery my				
	_ electronic save				
	e costs a				ients?
	d I pay if				
	to foot fo			Mother?	
	I have to paper				
	pay paper				
	have				
Do	to sta	tements after electron	ic delivery?		
	I opted for do				
	to save cash and the				
	t to the planet				er?
I	[pay stat	ements even if I to	done elec	etronically?	
Will _	have to pay	electronic deli	very?		
If	_ pick delivery, I want to	save the	you going to _)
If	used online save _	and do you	any	statements?	
Does	delivery save	save by	_ having pay	z statement cha	rges?
	charged for sta	tements if I electronic	c?		

am	billed	statements sa	aving money	_ protecting nature?	
	use online delivery to s	ave the	still	l me paper	statements?
I pic	ck online want	t to and	planet, but are	;	_ paper statements?
Do	me	though electron	ic saves	and the environme	ent?
	e delivery to save _				
	to pay paper				
	nave pay			verv?	
					ated with obtaining statements?
					ated with obtaining statements?
	to pay s				2
	paper s				
	to use				
	ck online wan				
	_ pick online delivery,	save	and the	are you to give	paper?
Will	pay pap	per statements if	send	them via electronic $_$?
ther	re fee for traditiona	l opting	to 1	money help the	?
	to pay	statement charges	I for elec	ctronic delivery	money?
I want to	the	are you to) pape	r statements if	pick delivery?
	to for paper				
	forced to for				
	online delivery,			want me	use ?
	ve pay for				
	pay for				
	use friendly electro			in for state	omonto?
	_ I charged pr			and protect nature _	e-statements?
	to pay for paper				
	opting in				
	online saving				
I	to pay	_ if I send e	electronic means	?	
I ha	ve to for paper	opting ele	ectronic?		
	statements	charged if I choose ele	ectronic?		
Will	to pay for sta	tements I o	opt	electronically?	
Will I	paper	though cho	ose e- delivery?		
I ha	ve state:	ment charges if ı	ıse electronic	?	
Is it possi	ble will fees f	or usi	ng ?		
	ing at reduced			obtaining t	through mail?
	charge for opting				
	paper stat				<u>, </u>
	re anything need to			2	
	that pay pape				÷2
	cked online delivery				issue paper?
	offer paper				
	to e-statem				selecting printed?
Will	to for st	tatements if	electronic	delivery?	
Will I incu	ur fees for statemer	nts though	?		
If	online sav	ring cash and	do you m	e stateme	nts?
	to pay for _	statements t	hough I chose	delivery?	
Should	have to	if I send	_ electronically?		
	a for in			fo	r eco- friendly electronic
	charge for _				
	ow get _				
				-	

Do to for paper using an delivery?
you for paper I use delivery to save and ?
Do you give any statements delivery and the planet?
Does a charge statements despite the use of electronic?
I pay paper even though I to have electronically?
Will I have to pay even I?
Is there charge opting for statements despite using ?
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