## [Demo] NLP Dataset for Customer Service Automation

Company Type	Pet Insurance Companies
Inquiry Category	Submitting and tracking claims process
Inquiry Sub- Category	Claim Denial Appeals
Description	Customers requesting information on how to appeal a denied claim, seeking clarification on why it was denied and what steps can be taken to have it reconsidered.
Data Size	5,031 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\begin{tabular}{ll} Masked sample paraphrases of one "Pet Insurance Company" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$ 

was my claim and what do I ?
a now what?
to for denial?
to this ?
What options have I my ?
the to deny claims?
I of my claim?
After the was I do know have
claim was but to ?
was you going to do?
Rejected it?
do I regarding my being?
did claim approval?
Are denial and how ?
contest the has been denied?
I have my claim was?
was what I going to?
don't know what there my was
So what my options rejected?
There lot of questions about what I the claim
my options after my was ?
What to me after has denied?
don't what do the claim denied.
What are the my ?
What options that my claim has ?
How to the?
What are options being?
how to claim after it was .

What to my was?
do I fight case?
Why is denied? I to it?
have claim and what are ?
recourse was when was?
ways to?
I with claim?
my seems what are?
not what I to after was denied.
What I to after was rejected?
are options I have a ?
can I that?
So are my options the my?
are options I'm claim?
What my I my claim rejected?
I would know why denied.
My claim was rejected the ?
What a claim is rejected?
There some raised what could do after was
What I the has been?
What recourse have for my ?
How did approved?
What the recourse claim was?
What do the denied?
I that I am a claim?
am supposed do my claim denied?
What are the possible?
do because my been denied.
to the claim was?
is denied I challenge?
are options after claim defeated?
is it my was ?
made denial of my ?
I don't know options I have after was
There what to do my claim not
I have no idea to do challenge
don't know what my was denied.
What are claim denied?
don't what since claim was denied.
did claim to accepted?
was my was refused.
reasons for possible?
options I take I'm claim?
What can now that has been
I know about the denial of
are I do now that claim rejected?
What can I do ?
I have to pursue it was
my was were questions what I do.
Can a reason for denial to?

options there when claim was?
Rejected and how?
What when my claim?
Why claim and what options I to ?
Can now that been?
don't know have toafter thewas
was claim denied, what options?
now that my claim ?
know what available to my claim denied.
What do the reason the?
How to claim ?
options I need my?
I wanted to if about being denied.
What options available the claim ?
could have been?
can also contest ?
asking why claim refused.
I if I anything about my
What am I able to claim ?
for the denial of ?
What do have contest the denial
are available I'm my?
what my claim denied
will you the?
How can not?
recourse options claim rejected?
you reject claim?
should I after rejected?
The claim was?
my has been rejected?
options do have regards being claim?
Any was declined?
contest the of?
What options to contest?
I have rejected claim, what ?
My claim turned are my?
What I to my has been rejected?
What options do have challenge to my?
What options had my claim denied?
How denied claim?
What my claim?
do I about claim?
I decision to deny ?
should do after claim?
contest the claim?
rejected so what are ?
my claim denied, what options I?
denied, next for me?
are when my denied?
challenge it?

do denial of my claim?
don't know what I to to denial my
What that claim was denied?
Why turned away?
do to challenge decision?
What are claim ignored?
My so what's?
come claim wasn't ?
was rejected, what's?
did refuse?
I what are there my was denied.
challenge the?
Is there way contest the denied?
claim I next?
How my was?
What the I regarding my denied?
What caused be?
have claim?
$\_$ were $\_$ of questions $\_$ I $\_$ do after my $\_$ denied
did reject argument?
do not know are after the denied.
What to my down?
What are my in relation denied?
have claim?
claim challenge it?
can after I have a?
claim rejected, options are?
rejected, my next steps?
options do you is denied?
How confront ?
What can done to ?
What I about the?
options I to claim?
What can do the!
Why deny?
my denied what options have to fight?
to my claim?
of and alternatives
I is to pursue claim after denie
What I the claim ?
have claim that has what options?
What my now that my ?
What can after is?
exist if my is?
How claim denied?
I do not know my claim is
there to claim rejected?
I my claim?
Rejected, contest?
What is the the my?

my claim wa	as denied, I	options out
What options do	when	approved?
	I have if my claim is	s?
claim	turned what are _	options?
Rejected and	it?	
	was shot	
r	ny claim, options d	o have?
What can _	use to my	after has?
		my it
		claim denied.
	out the	
	after my	
	lo, as my	
	options after	was down?
How do		
		do have ?
	ight back after my claim	18?
So why		
	challenge it	
How the	te the fact my	f
		do claim had denied.
		t after my was denied.
		it has denied?
	with this decision?	to has defined.
	after c	lenied?
	claim	
to		
I counter th		
How c		
to contest _		
	can be done to	·
	what do	
was w	hy my was	
How my cla	im?	
After	denied, I don't	options are
claim was _	next?	
don't v	what options to after	er the
After	denied, don't	know options available.
my cla	im turned?	
should	contest deni	ed?
was my clai	m and will	it?
challe	nge it denied?	
What options	have my	was?
	lo that claim	is denied?
What	my clair	n it was denied?
to		
What	the claim being	ng?
my alt	ernatives now my	claim has?
to do now _	my claim	

how to it.
What my if is?
What do I that my claim ?
was why claim refused.
are the for ?
What options are to me to my ?
What recourse taken my claim was?
were raised what options I could was denied.
I have about denial of my?
What claim, can do about it?
Why my claim turned?
there options claim?
$\_\_\_ don't \_\_\_ I have to \_\_\_ about the \_\_\_ \_\_\_ claim.$
the my claim rejected?
Any for me claim ?
Rejected do do?
What do after rejection?
What options after is rejected?
There was lot of about could my was
How do the to deny ?
I need why was down.
What my options now that was?
Why did my?
I do now the has been?
exist in to claim being?
was refused?
Reason ways to?
Was a denial contesting?
Can the claim?
How something?
What are denied the?
What am I left claim was?
options now that my claim ?
Is denial and ways dispute?
I wonder claim down.
are if my claim been rejected?
can the claim?
What should I that my ?
My turned down, so should ?
I wonder claim
there exist a reason contesting?
to failed?
Questions were raised to to was denied.
am I do to ?
What denied claim?
What denial of ?
come I denied?
I my claim denied?
Are alternatives to the ?
I have now that claim has denied?

can I	rejected clain	n?		
What recourse is	denied		?	
for denial or _	to	?		
Why was	_?			
I after a	claim?			
rejected, recourse	?			
the was	I have idea	what	have	<b>.</b>
The claim denied _	d	lo.		
question			the clai	m had been
claim de				
are options				
recourse				
am can :				
I know what I		the v	vas denied.	
I if do a				
What options				
it that claim _				
What had				
What I do abou		m?		
Can I the of _		111:		
I don't know what h			of	
I not sure				·
			was	
I tl				
Do know my o			2	
What I				
When I denied		ere raised a	oout	·
my claim		2		
are your		·?		
to				
know if		about r	ny claim	denied.
a c				
What might do abo				
I				
There were questions				denied.
What left			ed?	
the deci				
I know what option		ight	·	
Why the	claim?			
can I since	has	_ denied?		
I was denied o	claim,		about what to	o next.
Were alternatives _	appeal	_ claim	_?	
Is possible for	to do	enial ı	ny?	
I have _	that cl	aim was de	nied?	
What are now	clair	n has been	?	
Why the what	I	?		
What were	after the clai	m	_?	
it possible to appea	1	clai	m?	
my optio				
ways? Why	refuse?			
How I a				

to do now has
I was to do.
What options do I to deny my
claim shoot down?
options are left to pursue my after denied.
do I it denied?
Why reject my?
I have my claim rejected?
How proceed with my after was?
I have to the of my claim.
to contest ?
I am why claim
claim what next?
can after I've been rejected ?
Why my claim can I it?
What I to denial?
Denied: possibilities.
are the options was?
How came claim ?
ways dispute?
What are options was rejected?
was what now?
After it was I have pursue my?
contest the?
What do my is?
are my options denied?
the options to my claim after denied?
did my not?
I about my being?
What options have claim was?
my claim?
the options have when is denied?
down and how I fight back?
options do have my claim after it has ?
claim is is available?
How the denied ?
be a to or the of claim?
What happens has been ?
Should have for rejected?
How did my?
are recourse after my was
are my options being?
What should to denial?
am options available to pursue my claim was
wonder if I challenge the claim.
was curious claim refused.
fight a claim?
refusal claim?

claim unfair, recourse I take?
My was what options are ?
I don't know I my it was
will have after my has been?
Why have denied?
Is there for ways dispute?
claim rejected, what?
What the now claim has been?
There raised about to do when was my
I don't know what are for claim after
my claim is?
my claim feels recourse ?
don't know do about my denial
What can claim after it was?
contest denial?
do my claim rejected?
my options if my was?
Why I lose ?
I know what to do now denied.
what left after my was denied.
My claim was do?
had caused the claim?
isn't approved? legal recourse?
recourse available?
was rejected, are the?
I don't know to the denial claim.
options fight the decision?
What options do I to my claim ?
come I my heard?
denied claim?
Why reject claim?
Questions could do after claim had denied.
my approved?
I the claim accepted?
What are my options?
claim?
denied and challenge somehow?
What options my claim isn't?
options were available rejected?
my recourse options my claim ?
know options I to contest claim.
know options I to contest claim.
know options I to contest claim challenge denial claim?
know options I to contest claim challenge denial claim? are you denied?
knowoptions I to contestclaimchallenge denialclaim?are youdenied?could Ichallengedenial?
knowoptions I to contest claimchallenge denial claim?are youdenied?could Ichallenge denial? Anyclaim was?
know options I to contest claim challenge denial claim? are you denied? could I challenge denial? Any claim was? come my claim ?
know options I to contest claim challenge denial claim? are you denied? could I challenge denial? Any claim was ? come my claim ? For what my ?
know options I to contest claim challenge denial claim? are you denied? could I challenge denial? Any claim was ? come my claim ? For what my ? come claim denied?
know options I to contest claim challenge denial claim? are you denied? could I challenge denial? Any claim was ? come my claim ? For what my ?

How contest?
was denied now what ?
was denied claim?
What alternatives after my ?
What available after am claim?
had denied, do I have?
What's reason denying claim?
How do I fight claim was ?
I don't what are to my
for the denial and what I it?
I sure pursue my it was denied.
were what I after my claim was denied.
have challenge my claim?
Can I?
is so can I ?
don't what to after the claim
What are the has been?
Denied other?
ways why?
was so I do?
What choices claim is denied?
I had to do.
What options have it was?
options to pursue my after it has been?
There were raised as to what I was
turned down?
What the for to argue?
have claim and I do?
I have if my claim ?
What are claim was?
Why did to fight it.
I challenge it?
What's my was rejected?
I wonder claim
How can if my is ?
I contest the?
recourse my claim was ?
What did I regards claim being?
do I do have been a?
Can the of my?
What can about claim?
should do my has rejected?
recourse after refused?
to dispute?
What options do I claim ?
What options do have in denied?
claim, I do?
The claim was what do about it.
What I have the denied?
Can the denial of the ?

	do now I been a claim?
can I de	o after claim?
aı	nything I do about claim rejected?
What I	now my claim denied?
I :	the refusal?
I don't	what options I have my
	y options after was not accepted?
	ow to this ?
	for me claim rejected?
	contesting claim?
	as rejected; next?
	the to the denial of claim.
	been rejected?
	I do after?
	to refused?
	o what have to challenge of my
did	my claim?
come n	ny rejected.
can I _	my denied?
W	ondering my was down.
I wanted to $\_$	the of claim.
de	enied a what can do next?
Why m	y claims?
How yo	ou the of claim?
	red why was
	options was ?
	s rejected, do?
	options after claim is ?
	uestions about to do after my claim
	my claim rejected?
	re I if my claim denied?
	est been denied?
	claim refused.
	sure do about denial of claim.
	re options my claim rejected?
	this decision?
	my rejected?
are rec	ourse my was?
can	to fight my?
th	ne claim be?
How did	be?
Was there a	for ways ?
What options	s I have to claim after ?
What n	ny after claim
	an my claim denied?
	re my claim after it has been?
	o to case?
	ne options have after my was ?
	enge?
	ne reason claim not being?
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claim was next?
is the claim was?
How claim?
the claim?
Any way contest claim?
My was what should ?
What about the rejected?
are my my was?
Rejected to how?
should the for the denial of my?
available to contest the?
I would to why my not
There were raised about do after denied.
What to pursue my claim it ?
claim rejected, recourse?
How fight a claim has down?
claim and what options I have?
How do battle after was down?
Is a appeal the denial of claim?
there reason for denying ways ?
were of questions about what I pursue claim was
Rejected it?
I what options are after claim denied.
options do to to after it was denied?
are why my claim
what options are available after denied.
I had what options pursue after was
claim have options for?
Challenge it being?
The claim was to
was a claim, I do?
After claim was do know are available to
can dispute this?
What can to decision?
I the denial claim?
What have in regards to the claim?
do I claim has been denied?
causes the of my and can it?
to challenge the claim ?
What available the claim?
My was what my
What that claim has rejected?
There were $\_\_\_$ number $\_\_\_$ questions $\_\_\_$ what I $\_\_\_$ do after $\_\_\_$ .
wonder I counter the
come claim?
any way to contest ?
to after denied a?
What are available to ?
My was but what ?
I had claim denied and have?

and contest?
I know what to pursue my it denied.
I don't know the my claim.
What I after of?
Why claim through?
the I have to the denial of ?
are the claim was denied?
wondered about my claim being denied.
There about options after claim denied.
did the my happen?
I do know if can challenge denied.
After it denied, are options ?
challenge it because ?
My claim what do?
What that my has been rejected?
do if I'm denied claim?
claim denied, ?
to contest ?
What are my my denied?
My claim do I now?
There raised regarding what I could after my
is that is not ?
to claim, and what do?
I know if was I could appeal.
had about what could do after claim
I do to my?
available to pursue claim after it ?
What do change the for my?
to the claims?
Was denied can something about it?
was my claim and what do ?
rejected; options?
recourse can take is denied?
don't know challenge the my claim.
have a way contest the denied ?
What the denial ?
can you claim ?
What options to the to my claim?
How contest the claim?
I've been
my seems unfair, what use?
my get rejected?
we challenge claim?
What claim, and do about it?
no idea what options available pursue after denied.
was denial ?
do a was denied?
There were a of questions what after my denied.
did what were available pursue after it was
was I don't know what do.

the how?	
what I have to since claim was	
How fight?	
I going to have to the?	
do about my being?	
or ways to dispute?	
I if I anything about denied?	
I challenge this?	
What options, denied?	
know I'll to do the denial.	
What can do about ?	
are the options I have being denied?	
to do? claim was .	
Why denied ?	
should challenge a ?	
there way to this ?	
recourse options, after claim got?	
can I my claim been denied?	
are the options to pursue my after ?	
What are recourse after been rejected?	
to the denied?	
What to do denied?	
is reason denial methods?	
What do after the ?	
options take contest my ?	
have a denied claim, ?	
shoulddobeingclaim?	
recourse available when I denied ?	
Is any the rejected?	
why claim turned down.	
to denial of?	
denied what can do?	
recourse after am denied claim?	
options do I have to after its ?	
exists am denied claim?	
Can if been denied?	
claim was there were lot questions about d	ο.
don't what I have challenge claim it denied.	
you or contest the ?	
Why not get?	
I a question my claim	
if if don't get my claim?	
claim rejected, so what are going ?	
What should do about ?	
What do rejection of my?	
Why protest are	
were questions about I get my claim.	
What options do I have to ?	
am I after my claim was shot?	
know have in order to challenge the denial	claim.

what I to to denial
was denied next?
How appeal the denied?
I have a my options?
can a being honored?
I what be to my claim after was
what options?
I my there questions I could do.
do the denial of my claims?
What are denying claim?
What are the recourse was
What do pursue claim after it rejected?
was reason for claim ?
I am what I have do of of claim.
What I to do claim been?
Why is my ?
Which options I claim?
claim rejected, ?
options claim rejected?
my there were a lot of questions I could
would they reject ?
How decision?
After my claim denied, questions about could
way to fight denial?
the deny my claim
challenge this?
and possibly?
are options is being denied?
Why get denied?
reason denial possible?
There were about what after I claim denied.
to my was not accepted.
The recourse are there?
Any to denial?
After my claim I have are available.
are for after it's been denied?
What do do my shot?
after being denied claim.
asked to how?
There some to do when my was given go-ahead
I don't why got
my claim rejected?
recourse is available when denied ?
I was a are ?
I do my being denied?
Can dispute ?
protest are denied?
you reject my?
option do contest claim?
have been a can I next?

What my options has been?
What can I denied?
want to my was
was denied, what did to contest it?
What I have doclaim denied?
What can I do that my?
What for my claim that was?
been a claim, do?
appeal contest denial of claim?
Why did ?
know what are available after was
options my claim been rejected?
are my options ?
What options have to being denied?
I don't know can pursue claim it
options do I the denial claim?
recourse can take claim is?
What I my claim been declined?
approved? Legal recourse?
My was denied do?
So my now that been rejected?
Why is the approved? ?
I have a claim, I?
I claim was shot
Reasons the denied?
recourse after being my?
are options was denied?
are options was defined?  Am I contest ?
There questions after my claim was denied.
there reason for and to?
Why is?
my claim?
I can the claim refusal.
available a claim?
I denied I that?
are available I'm a?
How claim be?
I no what options have to fight the
asked if denied and if could
What going to that my claim?
What I regards to claim denied?
options can I claim is?
I now my claim denied?
What my options now my rejected?
I don't know I to do the claim
What can do the for the my?
are options my claim been turned?
Why denial my place?
do I contest ?
Why is claim ?

don't know I do about claim denied.
a contest this decision?
to contest for reasons ?
How fight back, was shot down?
How denial the claim?
What do to do claim is?
I my claim denied?
were what when was denied my claim.
Is options claim rejected?
my makes me what recourse
didn't my accepted?
I contest?
What available if denied claims?
were many questions what do claim had denied.
What to me when claim was?
I what to claim being rejected.
available pursue claim after it's been?
What's the reason my ?
After was denied, what to do.
What are I am claim?
how I contest ?
What my options that my denied.
did the approved?
After my denied, do have to it?
options do I my turned down?
was claim ?
get approved? recourse available?
What do I about my claim?
Why was denied and I it?
Why to dispute?
I don't know do was denied.
don't know what are available to pursue was
I had claim denied, options ?
to know my claim
claim was down, ?
What I losing my?
was I challenge?
What happened to my?
my claim denied?
Questions were raised about what to my claim my claim
How claim?
There many questions what could after denied.
I get my claim ?
don't know do now the claim has
What do now been denied claim?
are my options I a denied?
The denial or ways?
I know have after the was denied.
was my were many questions what to do
Why is the denied?

I don't know options available to	it was _	•
got denied, what?		
Denying claim unfair and recourse	take?	
are recourse after my was ?		
They my claim, ?		
are recourse options my has	denied?	
I what I do after the was		
I don't have to the denial.		
options denied my claim?		
My rejected; next?		
Rejected need to ?		
were questions about could	claim nad	denied.
So my options when my ?		
How can back after is down?		
How contest the ?		
can I use when my ?		
are options is down?		
happened my claim and a	bout that?	
options do I when I'm ?		
happens my gets?		
if I have options challenge the		
claim makes me what available		
What , when claim ?		
claim not entertained?		
are the I to my it wa	s denied?	
do have contest decision to reje		
options can I is denied?	cet my	
I doknow can do about m	**	
don't know what to about	ciaim.	
to know why was		
recourse?		
alternatives to appeal claim?		
options after the being?		
came claim turned?		
claim?		
$\_$ can I do now that $\_$ lost $\_$ ?		
How claimed denied?		
Why claim not?		
my win?		
if a denied claim?		
There were a lot of questions		was denied.
to know options I have if		
What are options my claim		
	_ deffica:	
are my after rejected?		
to challenge it?		
claim was what do ?		
Questions what to do I was my	·	
Can challenge of claim?		
wouldfightclaim was shot dow	n?	
How claim?		

want to	my claim _	or I do	anything about
How	fight back	was shot down?	
When	denied, what	have?	
What	I if clai	m disapproved?	
the	_ What can	?	
denied	and dispute	_?	
How should _	claim?		
What recours	se if	my?	
be	een denied claim,	can?	
		n I am claim?	
Why was			
I if I can	n about	being	
	to do after		
	or ways	?	
	challenge?		
	m?		
refused			
	I		
	I if claim i		
	e is denyin		
	my claim re		
	son denial and _		
	with		
	reason for		
	do your clain ne my		
		after the claim was denie	od
	/ declined?		cu.
	) have		
		otions my	
	I J .		
contest			
	do having my	claim?	
	was my claim		
	reject?		
ch	allenge denial?		
Many w	rere I	could after my claim ha	ad
What options	do th	nat claim?	
	reason denia	l and how argue?	
What m	y after	rejected?	
	options are a	vailable after my claim	•
Why cla	im?		
	denied?		
I o	do after der	nied?	
contest			
		afte	er claim was denied.
	s claim		
	why my claim		
	n denial		
поw	rejected reco	urse:	

denied,	_ challenge it som	ehow?
What happened my	which	?
were questions		
I don't do _		
to the of		
available if		?
claim rejection?	cidiii wds	<b>·</b>
	2	
Why did claim not	f	
denied claim?		
Can it I		
to claim be		
are my		
alternatives		
I a that bee		I?
Why it approved,	?	
anyone have a to	appeal or th	e?
Is there why my	?	
a for my cla	im?	
do not I	_ do after my clai	m
What do	denied?	
The claim and	wha	it to with it.
Why I dispute		
Vhy you cla		
my denied		
have to it?		
How to ?		
were what	do when I	a claim
not why?	do when i	u olulii.
not why: not what	can do after m	Was was
What Mot what		
What after		
What recourse of		
wanted		accepted.
My was cor		
How denial		
recourse		
claim unfai	and recours	se there?
What after	my den	ied?
Can my cla	m was?	
do now tha	my claim	rejected?
know		
options are		
idea what		
is for the re		
		·
and were d		
Rejected ho		
What of claim,		
what do,		
come my claim	?	

I wonder	was	n	ıy	was rejected.
dis	pute denial?			
The reasons fo	or	disp	ıte?	
to t	he claim	1?		
What options	tak	e after cla	aim	?
the reaso	on	claim not	?	
The options _	have to	the		_ claim are
I co	ntest claim _	?		
que	estions	my claim v	vas	_ <del>:</del>
was deni	ed I	_ know what _		<u>_</u> .
to	claim de	nial?		
How comes	claim	?		
Denying my _		recourse	do I _	?
I do	o to	_claim?		
pro	test denied _	?		
don't	_ what option	ns were availab	le after	`·
What were		after	_ was r	ejected.
Reason for		dispute?		
Do have	a	decis	sion?	
contest it	?			
way	_ challenge th	e?		
are	options after	claim	_?	