[Demo] NLP Dataset for Customer Service Automation

| Company Type | Internet Service Providers |
|-----------------------------|--|
| Inquiry Category | Billing and payment inquiries |
| Inquiry Sub- Category | Late fee disputes |
| Description | Customers looking to dispute or inquire about any late fees charged to their account, seeking clarification or resolution for any discrepancies or concerns they may have. |
| Data Size | 8,731 paraphrases |
| Want to buy data? | Please contact nlp-data@qross.me via your business email address. |

Masked sample paraphrases of one "Internet Service Provider" customer inquiry. (Purchased data will not be masked.)

| wasn't any | given about | fees | invoice, | can we promptly address this issue? |
|-------------------|------------------------|-------------------------|------------------|-------------------------------------|
| you | _ warn about th | e charges? | | |
| we | to the of notifi | ed added fees | ? | |
| can | _ if we haven't receiv | ed of the | ? | |
| should be | the | _ about char | rges on our bill | ? |
| help us | with | we haven't been notifie | ed these | : |
| How we | extra on | our? | | |
| it | notification was | given let us | extra in _ | invoice? |
| We have any | notification | our invoic | e. | |
| We | _ we were charged u | nexpected no | otice or how de | al |
| How dea | al the fees | on invoice? | | |
| Didn't they | of the | ? | | |
| Why didn't | charge | s on the? | | |
| Any why we _ | not told the | e? | | |
| the | communicated | for invoice? | | |
| How there | no about | fees? | | |
| Any | _ these unexpected _ | the invoice? | | |
| you | there is no | these addition | al fees? | |
| We don't why | we aren't | fees _ | our invoice. | |
| How shall | with the of n | otification about added | | _? |
| We were | _ in about the _ | charges that | bill. | |
| Did know | w about the exp | enses? can | fixed? | |
| Unexpected fees _ | communicated | invoice,? | • | |
| How we react | t to the | added? | | |
| missing | supplementary charg | es be addre | essed | |
| there a reason | n why weren't _ | about | ? | |
| weren't told _ | the supplementa | ry | _ the invoice. | |
| We like | know why there | notifications reg | arding unexpec | ted statement. |

| Why we told of the additional charges ? | |
|---|---|
| respond to lack of about added? | |
| isn't notice for the on our | |
| Was reason we were not additional the invoice? | |
| we not know the extra invoice? | |
| didn't advance notice the our bill. | |
| How can we this delay, told about the additional ? | |
| we not the added on invoice? | |
| We haven't told additional on our invoice. | |
| reason were not told about the additional on ? | |
| We don't know why there any fees being invoice. | |
| promptly, weren't we given advance of ? | |
| How to the added charges ? | |
| | |
| we not the extra costs on ? | |
| know why was made additional on our | |
| did hear about additional charges included our? | |
| we this no one told the added fees? | |
| weren't told the charges our invoice. | |
| How will we deal with about? | |
| Was reason we told the added fees? | |
| efficiently resolve this situation without what prevented you notice to these extra | ? |
| do deal with the in some fees without? | |
| What steps be deal with this concern after we not our bill? | |
| What reason notice for additional fees in our? | |
| fees weren't to invoice. | |
| weren't notified of the supplementary charges being ? | |
| What be done address issue with regards the ? | |
| the fees, and how do we fix ? | |
| Didn't we know the additional How ? | |
| Why didn't get notice the being invoice? | |
| should to the undisclosed on invoice? | |
| There was advance word . | |
| Why wasn't these extra fees were added to ? | |
| | |
| no notice the charges the invoice? | |
| don't why there no of charges on | |
| Why weren't we notice of extra being invoice? | |
| we made of the charges in invoice? | |
| did the customer the additional charges? | |
| Can you tell why we notified the additional? | |
| immediate solution because of extra fees. | |
| We not of the additional the | |
| come no notice the additional fees invoice? | |
| You us about the ? | |
| notice the invoice charges? | |
| How can promptly address extra fees added to ? | |
| Did not give warning of expenses? | |
| How should to slipped secret without warning? | |
| can be taken the fees the invoice? | |
| help deal with this situation because told the in bill. | |
| Why not know about new bill? | |
| · | |

| What steps taken to the fees | _ the |
|--|---|
| How resolve this notice for ? | |
| to added charges? | |
| We about the | |
| don't know charged fees with | thout what we can about |
| we hear additional being | to our invoice? |
| anything that be done to the | e our invoice? |
| we address matter regards to the | on? |
| Was a reason that weren't told | our? |
| fees communicated for invo | ice. |
| informed about who help? | |
| Why wasn't we extra our bil | 1? |
| weren't about the charges include | ed invoice. |
| Please deal with situation since we | been notified about the being |
| there warning the add-on in | bill? |
| What should to fees or | n our invoice? |
| How do I this that didn't | the additional? |
| didn't we know about extra include | ded our? |
| We we fees notic | |
| How do solve now that you tell _ | extra ? |
| told about additional costs our | |
| reason for notification | of unforeseen on our invoice? |
| one tell us about charges on | |
| notice for charges, what's ? | |
| no notification was let | us know of the the invoice? |
| weren't we told charges?! | |
| didn't we know that on | n our invoice? |
| the charges. who can? | |
| did you these new charges? | |
| How we with lack notice the | |
| Can the charges away? | |
| action should be the undisc | losed fees our? |
| that didn't about the extra _ | |
| you us an notice | |
| We weren't advance notice the | |
| | ary reflected here, why there was warning? |
| An solution was needed no about | |
| What done about quickly? | |
| you there are surprise fees on | ? |
| | been notified inclusion of these extra our billing. |
| How no was given to let us of of | |
| Is it possible that there was notification regarding | |
| | unexpected fees shown on |
| | s regarding fees shown statement. |
| was no advance extra on the | |
| Immediate because about extra _ | |
| Was there extra ? | |
| In regards to the on what can | ? |
| receive for the extra on the | |
| can we resolve this without not | |

| Please we given any notice of unexpected charges. |
|--|
| is the reason giving advance notice of these unexpected ? |
| can get the on our bill delay? |
| can we quickly because what prevented you giving prior including these extra on |
| ? |
| were not warned about the in our? |
| why notified about unexpected on the invoice. |
| How this without if we didn't additional charges? |
| Please us any regarding fees shown the quickly this can be resolved. |
| What steps should the supplemental charges appearing on bill? |
| What should be to reflected here, was no warning about it? |
| How we respond lack added fees our bill? |
| What steps should to we informed in advance about the supplemental on our |
| There was advance additional on invoice? |
| What can be quickly about our? |
| We know we aren't given about these on |
| How will we handle the fees? |
| What steps we take the our invoice? |
| How mess now did not us about added charges? |
| How we this since one about the added? come we told costs on our invoice? |
| |
| don't know the fees our invoice? |
| Is possible that we didn't hear invoice? there advance notification of the on invoice? |
| tell we didn't receive a notification additional? |
| You didn't the charges? |
| How come didn't costs our receipt? |
| There no notice for additional on |
| Why we about on bill? |
| Why any for the? |
| There notice these were to the invoice. |
| you tell us why weren't notified additional invoice? |
| was for the new fees? |
| there no the new fees? |
| we know about presence of the in receipt? |
| What should to of these supplemental charges on our? |
| deal with the fact you slip some secret ? |
| why haven't notified of additional on invoice. |
| tell us why we any charges featured in invoice? |
| Quick solution, please, fees our |
| How do I this now didn't warn the ? |
| tell weren't regarding fees that were shown on statement. |
| You to know why cost additions ? |
| notice on new? |
| How we this quickly when you fees warning? |
| How we address the these added to our ? |
| had no about the |
| Is it address additional the invoice? |
| Didn't of these additional ? |
| you us we didn't notification of additional charges invoice? |
| We a the additional charges our |

| how quickly matter can resolved and clarify why motifications the unexpected |
|---|
| undisclosed on our invoice addressed. |
| We don't given advance notice unforeseen our bill. |
| Please us this situation been notified included extra expenses. |
| Please quickly this can be clarify notifications the unexpected shown on the |
| were charged fees warning, and how might we |
| know the reason advance about fees on our invoice. |
| Why wasn't about these charges the invoice? |
| you inform about the additional ? |
| was advanced about costs, and what steps should to correct? |
| We don't know why we charged without or we deal |
| Can tell me why notice fees? |
| did not know extra in our ? |
| |
| How I solve mess that you didn't warn ? |
| How shall we deal with regarding in bill? |
| didn't get notice of the in |
| attention be to lack of added fees. |
| weren't charges included on? |
| address these charges? |
| don't why we charged without and how deal it. |
| Didn't give us any the you? |
| to with a solution to the surprise? |
| to of the new? |
| There nothing the on the invoice. |
| How can we situation without prevented you notice to adding extra? |
| Why there advance of the invoice? |
| need to know we not before we bill. |
| Can why we receive about these charges? |
| you why we weren't notified charges in our? |
| there any heads up the ? |
| Can us why we didn't notification about in invoice? |
| Why were unexpected fees how we deal them? |
| What we about the additional on the? |
| |
| How we this without we weren't additional on our? |
| Immediate unexpected in the invoice. |
| with additional asap? |
| Please tell wasn't any fees on invoice quickly this can be solved. |
| will the about the added fees our bill? |
| How we resolve this without delay told charges? |
| did we of extra costs reflected on ? |
| were told time about extra reflected the invoice. |
| deal with this situation notified about the expenses. |
| needs to given to the added fees. |
| Please tell me why weren't notifications unexpected and and this can be fixed |
| Please help deal we haven't been notified the expenses in |
| I fix this mess didn't warn us about ? |
| Where is surprise fees our invoice? |
| didn't hear the extra costs receipt? |
| |
| Why weren't communicated invoice? |
| didn't tell us about sneaky ass on ? |

| Didn't they give warning about additional? |
|--|
| Why our without? |
| we resolve notice for the charges? |
| urgent needed because notification about extra fees |
| resolve the added ? |
| have been in about the on bill? |
| There notice that extra added to invoice. |
| Please us deal because haven't been notified that extra in our |
| reason for the lack of notice additional? |
| What's reason not us charges on bill? |
| How to the charges? |
| it that there was about additional in invoice? |
| How will deal the regarding fees in our? |
| Why did we not the extra on? |
| Can you why we didn't notification about charges featured ? |
| urgent solution to after no notification about |
| help us deal the situation, notified expenses in bill. |
| How we were warned about the extra ? |
| There is no charges the invoice. |
| Why do we the new bill? |
| it no notification about the extra in invoice? |
| How we this immediately slipped secret fees? |
| resolve problem when no told the added fees? |
| Why weren't charges? |
| Didn't anyone us the added on ? |
| Quick solution, please, heads on unexpected fees ? |
| anyone about the new appended bill? |
| Why weren't told extra fees being to ? |
| Is that we the extra charges invoice? |
| Extra charges were |
| been made aware of ? |
| do I mess now you didn't us added? |
| How can quickly because because the added fees our invoice? |
| can this situation without delay, prevented you giving notice the were included invoice? |
| Why we unexpected and should we deal with ? |
| Without notice, what to the found in ? |
| can we resolve this situation without you give before these invoice? |
| us deal with this situation been notified these extra expenses |
| we this without delay, if not know additional? |
| s it we weren't told about extra charges ? |
| Immediate about these unexpected fees |
| we to slip in secret fees without? |
| we resolve this situation without delay, prevented giving to adding these? |
| did not warn us about ? |
| Why we notice fees our? |
| what the is for not providing advance unforeseen our invoice. |
| How come did know the costs receipt? |
| we deal the added fees in the bill? |
| do we deal this promptly after in fees ? |
| why were not given of the unexpected . |

| How can resolve situation without prevented you from notice before char | rges? |
|---|-------|
| Why wasn't there any charges the invoice? | |
| did we about additional? | |
| How to quickly? | |
| steps be steps supplementary costs no advanced warning? | |
| happened there was no the fees? | |
| know the extra costs on the invoice? | |
| there a didn't notification the additional charges in ? | |
| didn't about the additional charges on invoice? | |
| There no advance word | |
| Why no advance notice charges? | |
| How come didn't that these our receipt? | |
| wasn't about additional on the invoice. | |
| solution, please, because of our invoice. | |
| didn't hear the additional the invoice? | |
| Why made aware supplementary were included in ? | |
| we of the charges? | |
| urgent needed because fees. | |
| Why aren't additional charges? | |
| Where up the surprise the invoice? | |
| There additional to without notice. | |
| Why the new till the bill ? | |
| We didn't hear these help? | |
| was notice those extra charges, the now? | |
| Can tell notification about these additional charges? | |
| a that we were the extra fees? | |
| Ispossible that was let us the charges? | |
| Please help us situation haven't been told about expenses our | |
| was notice for additional fees invoice? | |
| There no about the supplementary and done to ? | |
| weren't aware these supplementary included our invoice? | |
| be taken the costs here, why there was no about? | |
| Can you tell was no fees in our ? | |
| know why there is no the on the . | |
| there notice the additional on the invoice? | |
| come didn't the extra ? | |
| How we quickly address the these additional invoice? | |
| We know haven't advance about fees on our | |
| wasn't the costs reflected the invoice? | |
| How do resolve this now didn't tell added ? | |
| There was about fees. | |
| did about the new? | |
| How about the additional in receipt? | |
| Didn't give us the additional? | |
| | |
| Is possible no was the extra charges in invoice? | |
| How we resolve without delay, and what notice before we extra? | |
| with this quickly you slipped in some warning? | |
| did surprise additions appear solution? | |
| Can tell us receive a these charges our ? | |
| we problem without about the added fees on ? | |

| How can resolve this problem no us added? |
|---|
| Immediate given to the lack regarding added bill. |
| we not of the extra fees to? |
| can we resolve situation if you give us of? |
| Please tell us why any regarding fees that fees that invoice statement. |
| How can we quickly resolve this problem, no on invoice? |
| need to know there any the shown on invoice. |
| Why surprise additions us? |
| wasn't there advance about the additional on ? |
| How come wasn't notice of the on? |
| we don't know the unrecognized in payment? |
| We did not about the? |
| Why us those extra? |
| know notice was given about the fees being to |
| Is up the unexpected in our? |
| didn't about the fees on our? |
| can we situation delay, and you from giving notice prior charges? |
| The unexpected for invoice. |
| why nobody told about extra? |
| actions can be immediately to fees on ? |
| How do correct extra on ? |
| Can give an why weren't notified about our invoice? |
| An solution needed there no fees. |
| Why about the extra! |
| were charges without |
| We a of our bill. |
| do solve this now that didn't warn the ? |
| it possible was to the extra charges invoice? |
| Why nobody us about ? |
| Please me know weren't notifications the unexpected our statement. |
| We don't know were unexpected fees can with this quickly. |
| How to additional? |
| We were for additional charges on |
| advise promptly, why we were given the on |
| Why any regarding the extra fees being ? |
| We why there notifications regarding fees on our statement. |
| don't why we were charged unexpected fees deal with |
| can be to address the fees the? |
| be taken in the fees on invoice? |
| Did inform about added on invoice? |
| help us with situation as we haven't extra in billing. |
| to address extra charges on the ? |
| we hear about the until the arrives? |
| There was for the ! |
| can resolve this delay, give prior to including these extra? |
| did not give us before extra charges our? |
| steps taken to the and why no warning? |
| we know about the on invoice? |
| weren't notified about the on the invoice. |
| were not the on our bill, and what taken tackle this concern? |
| |

| didn't tell us about ? |
|---|
| What be done unrecognized in? |
| How with fees that you slipped in? |
| didn't get an charges our bill. |
| we any of the ? |
| us as we didn't receive notification about these charges? |
| We not advance about on our bill, and should be it? |
| What should be to correct the were in warning? |
| explain the lack of for the extra ? |
| Why not give notice before we on our? |
| solution the on our invoice? |
| can this without and what you from giving adding these charges invoice? |
| An urgent is of about extra |
| Please us why there notifications the the invoice and how quickly be |
| we this situation without prevented you notice before adding these? |
| How there no warning about the and taken to it? |
| told about fees on bill. |
| Why were charged how should we with this? |
| Why there no additional charges? |
| How resolve this situation without and what you giving including these our invoice? |
| How with the lack fees our bill? |
| There was no extra fees being the |
| weren't we advance about the costs on ? |
| Any up on in our? |
| Is reason why we were about the ? |
| Why additional fees our invoice? |
| What is reason not advance notice our invoice? |
| How we respond your decision to in warning? |
| not the costs in our invoice. |
| Did not new charges? |
| don't we charged without notice and we deal with this |
| don't know why unexpected without notice, how deal it |
| How we those charges? |
| don't know we provided advance unforeseen on our |
| deal with this situation because haven't been notified that expenses have included |
| How can we this if been the additional? |
| We weren't charges, can? |
| How will we of notification about added? |
| There no advance charges on invoice. was no warning the supplementary costs here, and correct it? |
| was no warming the supplementary costs here, and correct it: added without notification on bill. |
| find out notified about additional charges. |
| How we not that were costs the? |
| |
| Is it that notification was the the ? |
| Is it that notification was the ? How can we resolve this delay what prevented giving to these ? |
| How can we resolve this delay what prevented giving to these ? |
| How can we resolve this delay what prevented giving to to these ? know why charged fees notice how to this quickly. |
| How can we resolve this delay what prevented giving to these ? know why charged fees notice how to this quickly. How come we weren't the costs reflected ? |
| How can we resolve this delay what prevented giving to these ? know why charged fees notice how to this quickly. |

| isn't warning for add on bill. |
|---|
| How know about of these our receipt? |
| Where notice of the the invoice? |
| were given advance of our bill, please advise |
| for not advance of the fees on the? |
| can be taken to address undisclosed invoice? |
| Did us extra charges? |
| We were charged unexpected fees notice. |
| why we weren't of additional charges in invoice? |
| not know about charges. Who help? |
| How we were not about in the? |
| How we this without any for ? |
| There an advance new |
| Why aware these being included in before? |
| How come we didn't know the? |
| isn't any extra? |
| can quickly this problem, no one added fees? |
| Why you not warn us? |
| There was notice the on the |
| How can resolve this situation what prevented you notice extra charges? |
| we quickly if no told about added fees? |
| We why charged unexpected fees notice or can with this |
| We don't why weren't about on the bill. |
| know why were unexpected without notice how we might quickly. |
| don't why we were unexpected and to deal immediately. |
| not us forewarning of the expenses? |
| We didn't any notice of added the |
| There no the on our invoice. |
| We were not an advance unexpected |
| can this without delay, what prevented you giving notice the charges being included ? |
| Can why didn't get any the included in the? |
| Why these included in invoice? |
| you let know about charges? |
| Why was there no the ? |
| wasn't anyone those extra? |
| Please us with this because we haven't notified extra expenses |
| Did we the extra fees on ? |
| resolve delay, and what is reason for not us charges? |
| did not warn the added ? |
| did we not know of to the? |
| give us warnings of did you? |
| we address the the invoice? |
| How we didn't there extra in the? |
| Please tell why there weren't the on our |
| know why notice of notice of on our bill. |
| We need solution to unexpected charges |
| needbecause we weren'tonto our bill. |
| know charged without and how to deal with it. |
| We why don't get advance of on invoice. |
| is no notice for fees our |
| |

| ć | address | _ extra charges | invoice | e in timely ma | anner? | | | |
|-------------|--------------|---------------------|------------------|-------------------|-------------|-------------|-------------------|------------|
| | | ith situation a | | | | expenses in | our billing. | |
| did | not notic | ce fees | ? | | | | | |
| Did you | us _ | those | ? | | | | | |
| An urgent _ | | due to lack | notification a | about | | | | |
| | were | bill with | out notice. | | | | | |
| Our invoice | · | unexpected | · | | | | | |
| can | | situation | without delay _ | what prevente | d you | giving | prior to includin | g charges? |
| How can | quickly | problen | n one | e us about the | e | _? | | |
| were | v | weren't communica | ited for | · | | | | |
| was _ | advance | e = | additional charg | jes. | | | | |
| were | t | old about the fees | on? | | | | | |
| Can a | ddress | quickly | | for the extra ch | arges? | | | |
| | | about | | | | | | |
| Please help | deal _ | this | _ we | notified the | inclusion o | of ext | ra | |
| How s | sort | asap? | | | | | | |
| | | we know a | | | | | | |
| | t | here was | _ about the ado | litional charges. | | | | |
| | | notific | | | | | | |
| | | didn't receive | | | invoice. | | | |
| | | to us | | | | | | |
| | | because _ | | | the ac | dded fees. | | |
| We | | is no abou | t charges | on invoice. | | | | |
| | | _ of the extra fees | | | | | | |
| | | t additional _ | | | | | | |
| | | ve have adva | | | | · | | |
| | | us | | | ır bill? | | | |
| | | e of | | | | | | |
| | | informed us | | | oice? | | | |
| | | about the | | _? | | | | |
| | told ab | | on the? | | | | | |
| | | ndded | | | | | | |
| | | ce for the ch | | ? | | | | |
| | | _ the or | | | | | | |
| | | | | | | | | |
| How v | we resolve t | his situation | delay, | _ prevented | givin | g notice pr | ior including | on our |
| Can | W | hy we weren't | the addi | tional charges in | ? | | | |
| | | were not | | | | | | |
| | | transparency | | | 3 | | | |
| | | are of | | | | | | |
| | | ned advance _ | | | invoi | ice. | | |
| | | e bottom why | | | | | ? | |
| | | r the lack no | | | | | - | |
| | | advance th | | | | | do? | |
| | | the issue of | | | | | | |
| | | communicated f | | our | · | | | |
| | | were we not | | the charges | | | | |
| | | ken | | | | | | |
| | | of the | | | | | | |

| | know why notice wasn't | extra fees being | invoice. | |
|------------|---------------------------------------|-----------------------|---------------------|---------------------------------|
| | with this because w | e been notified abou | t these being | included our |
| How do _ | get to bottom of we did | ln't advance notifica | tion these | ? |
| | with the because we | e about the extr | ra in our | |
| | react to of notificati | on added fees in our | ? | |
| | tell us about charge | s? | | |
| | done to fix the the u | ndisclosed fees on | ? | |
| We | these charges can _ | ? | | |
| We were | | on our | | |
| | because was no advance | word new | | |
| | _ we situation without dela | | giving notice t | o these charges to our invoice? |
| | warning about supp | | | |
| | not receive notice of | | | |
| | not hear the fees | | | |
| | possible is no notice | | our invoice? | |
| | tell us didn't receive | | | |
| | about the in | | 3 | |
| | in advance of the costs re | | | |
| | we address lack of notification | | | |
| | me why didn't | | ur invoice? | |
| | e reason for us about | | ar mvoico. | |
| | should be taken to tackle this concer | | | charges |
| | surprise cost additions pa | | | charges. |
| | ddress quickly no was | | າ | |
| | | | | |
| | delay, is th | | | |
| | deal with secret | | g? | |
| | a to explain why addi | tions past? | | |
| | _ you inform us about? | | | |
| | not receive any the | | | |
| | tell surprise suc | | | |
| | about extra charges of | | | |
| | to correct issue of | | _? | |
| | e we charged unexpected fees without | | | |
| | en't about extra charg | | invoice? | |
| | we not about extra _ | | | |
| | us about fees the in | | | |
| step | s be to quickly this co | oncern, were _ | informed in advance | the charges our ? |
| Why | aware of these suppl | ementary charges | our invoice? | |
| Can you _ | why we didn't receive | charges f | eatured our? | |
| Why do _ | know the new | arrives? | | |
| Why | not told in the additi | onal our? | | |
| | not made these fees | our bill? | | |
| Please ad | vise as why weren't g | iven these | e | |
| We don't l | know why we charged fees | we | about | |
| | 't notice charge | | | |
| | reason that we told | |) | |
| | not know that extras will | | | |
| | this problem d | | ed ? | |
| | the fees in | | | |
| | l me about | | shown invoic | ee. |
| 400 001 | about | | | |

| Why weren't aware the our invoice? |
|---|
| We didn't receive notice the on |
| Why we out being added to invoice? |
| shall we deal with the lack added fees ? |
| urgent needed because no notification about fees |
| was warning and steps should be taken to it? |
| How can without what is the for not these additional? |
| Tell weren't about additional on our invoice. |
| we know tacking onto our? |
| Did let us about these ? |
| How can this someone us about added? |
| Where is about the ? |
| can we resolve since one told added fees? |
| Is possible no to charges in the invoice? |
| Can you why no notice these the invoice? |
| Is that you tell us about ? |
| We know we were charged unexpected fees how deal |
| don't of charges on our invoice. |
| How there any warning the ? |
| We weren't told about the additional charges |
| How we this without if we know our bill? |
| we resolve giving notification of unforeseen on our invoice? |
| Please help with this situation, because told the extra bill. |
| come did not tell about extra ? |
| we can do address fees on invoice? |
| Please help this because we about expenses being in our bill. |
| We we were charged notice and to with matter. |
| weren't our invoice. We don't why we notified fees on . |
| |
| We the charges Who can? Can tell didn't a notification charges featured in the? |
| be taken to the costs that in the advanced? |
| With regards to fees on our invoice, ? |
| you me why there no notice additional ? |
| We don't why about the charges our |
| The invoice were not |
| Did no one us on the? |
| we told about the the invoice? |
| us deal situation because we didn't extra our billing. |
| There wasn't notice the plan now? |
| |
| weren't we told about the reflected ? |
| |
| weren't we told about the reflected ? |

| know why get notification about fees the invoice. | |
|---|------|
| advise if were not given advance of unexpected | |
| Can we address charges quickly? | |
| How shall handle notification about the? | |
| did you not warn the ? | |
| can taken address the undisclosed fees invoice? | |
| An solution because no about | |
| an notice of additional charges the invoice? | |
| Please advise if not given notice of | |
| These charges were our | |
| give warning of the costs? | |
| deal with this situation we about expenses in our bills. | |
| we not the additional charges on ? | |
| about the extra costs on invoice? | |
| How can this without about the added our invoice? | |
| to with added ? | |
| Did one us added fees on ? | |
| How should the lack about the fees? | |
| There was these additional charges invoice. | |
| What the to address the undisclosed fees on? | |
| An needed notification about extra fees. | |
| can resolve without because didn't give notice to extra charge | ies? |
| Nobody gave for the charges | _ |
| can resolve this delay, didn't give before we included these extra | ? |
| How come don't know about the on invoice, and it? | |
| Where the on invoice? | |
| did we not hear the extra to? | |
| your to the on our bill pronto? | |
| received notice fees added to bill. | |
| do mess now that you did us of charges? | 2 |
| advance about the supplementary costs, and what steps to it | ſ |
| don't know why giving fees added to the | |
| are the reasons for giving of the on ? How we deal the secret that in warning? | |
| An needed since extra fees. | |
| Why told about these included in our ? | |
| with this situation because haven't notified extra expenses. | |
| Is reason why notified the on invoice? | |
| Is a for not additional fees? | |
| invoice have notice. | |
| come not about the costs? | |
| not an advance these on our bill. | |
| advise to why we weren't given notice of our | |
| told us charges! | |
| were not told the that our invoice. | |
| Did you not us additional expenses? | |
| Do solution the fees on invoice? | |
| Why there notice of the fees added ? | |
| Why tell the new ? | |
| How resolve new charges soon ? | |

| were nobody told extra? |
|---|
| the charges prior notice? |
| we not the supplementary charges included invoice? |
| no tell us about fees our? |
| need to know weren't any shown on our invoice |
| Why we about the charges on ? |
| don't understand we weren't told the extra costs |
| don't don't get notification of fees on our |
| was no warning of supplementary should taken to correct |
| didn't us the extra ? |
| help deal this situation as haven't been about extra in |
| How came told extra in receipt? |
| address this quickly because no for the extra the? |
| should to address concern, we not told in advance about supplemental on ? |
| We don't why don't get notification unforeseen on |
| Is it possible no one was charges invoice? |
| know were unexpected fees without notice, and to quickly. |
| steps should tackle this weren't informed these supplemental charges on our |
| bill? |
| did hear about new fee the arrived? |
| How can we not know about ? |
| How we proceed regarding the fees? |
| help with this we haven't informed about extra our billing. |
| Is it possible to invoice quickly? |
| know about the fee bill shows up? |
| was no notice the ? |
| How can we if don't know the ? |
| aware of the costs, you? |
| Why there advance these additional charges ? |
| Immediate these unexpected fees ? |
| us about charges. |
| the for not giving advance notification about on? |
| |
| Can tell why we didn't get in invoice? |
| What steps taken to correct the the on? |
| know why no notification additional charges. |
| Please help us this because been about the these extra expenses in |
| these charges on bill? |
| Please weren't the shown the invoice and how quickly this be fixed. |
| How can quickly resolve this us added fees our? |
| Have these fees on our? |
| We ahead of about extra reflected invoice. |
| Please tell why regarding unexpected that were shown invoice statement. |
| We know we unexpected fees without notice handle it |
| Was there reason why we fees? |
| been given forewarning of these ? |
| Why included in our invoice? |
| wasn't there the additional on invoice? |
| do we matter we don't about the on invoice? |
| to of notification regarding added fees. |
| you not us the ? |
| did not added fees? |

| Please advise | given _ | of u | nexpected charges on our | · |
|--------------------------|---------------|-------------------|-----------------------------|---------------------------|
| We don't have a | additional | on | • | |
| were told | advance | supplemental | appearing on bill. | |
| did | new fee until | arrived? | | |
| notice of | the pla | n now? | | |
| steps can tak | | | | |
| | | e we haven't been | notified about the | · |
| is notice for _ | | | | |
| Were there reason | | | | |
| | | | l in statement? | |
| | | | the extra | invoice? |
| there an for v | | | ementary? | |
| Why the charges a | | | | |
| it possible no | | | s invoice? | |
| is no notice | | | informed of | supplemental on our bill? |
| should the und | | | | supplemental on our bin: |
| We didn't receive an adv | | | | |
| How come | | | · | |
| | | | _ us the charges | s? |
| the reason | | | | |
| don't about _ | | | | |
| didn't our inc | | | | |
| to resolve the | | | | |
| Why we know | | | ? | |
| Is of the | | | | |
| There no notice | charg | es. | | |
| there reason | we | about the fee | es? | |
| We not get any | about | can? | | |
| | | | should be taken | them? |
| Is a solution | fees | s in invoice? | | |
| Where is notice | | | | |
| us | | | | |
| Why weren't we of | | | ? | |
| was | | | | |
| We not hear | | | | |
| Can you there | | | | |
| | | | eing added deal this rig | |
| can this | | | | jiit away. |
| Is possible th | | | | |
| | | | : charges in invoice? |) |
| | | | | ore extra charges? |
| there any | | | | oro chird ondrgoo. |
| Was a why w | | | | |
| | | | the expenses : | in our . |
| | | | tification of unforese | |
| We have received | | | | |
| possible that | | | | |
| How | | | | |

| we tackle when you slip in some warning? |
|---|
| We solution to the our invoice. |
| know we weren't notification about fees on invoice. |
| An there was no extra fees. |
| How we without delay, if us notice to adding charges? |
| We would know were notifications the unexpected fees our |
| we know these costs in receipt? |
| don't we know new ? |
| Why were without our? |
| What the reason that cost appeared ? |
| not giving us of the additional ? |
| We don't we charged notice and we should with |
| come told these junk fees on ? |
| We hear about additional charges before. |
| can resolve without we're told about on our bill? |
| not informed in advance the supplemental what steps be taken this concern? |
| |
| How resolve situation what prevented from giving notice prior to extra charges our |
| Can we address this because there was no on ? |
| How do solve mess that you tell ? |
| can quickly resolve without what prevented you giving notice prior to extra? |
| any notice the additional in our |
| immediate needed because is no notification about . |
| we not receive any the ? |
| |
| Was a reason were not about on invoice? are notifications explain the supplementary and need be |
| |
| we immediately the extra the ? |
| come were unaware of these receipt? |
| weren't the additional fees? |
| you us additional costs? |
| Please us deal this situation because we haven't expenses. |
| How we deal with this quickly in ? |
| We know we notice the on our bill. |
| a why didn't receive any notification these? |
| provide notification about our invoice, and how we resolve? |
| any heads up about the our? |
| there a why weren't about added on invoice? |
| know why didn't hear about on invoice. |
| we the extra charges in invoice? |
| weren't we made the charges our? |
| the fees for invoice? |
| How can we issue extra being to invoice? |
| We were not additional on invoice. |
| promptly if we given notice the charges our bill. |
| these charges our without notice? |
| We would like there weren't about unexpected fees invoice. |
| We don't know we were unexpected notice, can quickly matter. |
| was no extra on the can this quickly? |
| Why charged unexpected and how can deal matter quickly? |
| Why wasn't an notice of ? |
| What should taken to tackle we advance about the supplemental our hill. |

| help | with | situation because | k | peen notified abo | out the $_{}$ | expenses | ·· | |
|-----------------------|------------------|--|--------------|-------------------|---------------|-------------|------------------|------------------|
| How can _ invoice? | | without | delay, and | what you _ | giving | prior to | charges | _ included |
| | have been | _ about | on our | r invoice? | | | | |
| | | | | | | | | |
| | | weren't we tol | | | | | | |
| | | ld these | | | | | | |
| | | ditional on | | | | | | |
| | | _ this situation | | VOII | aivina | in | cluding the extr | a charges on our |
| nvoice? | | | _ doldy, | | _ 9111119 | | oruumg one enur | a onargos on our |
| | the for th | ne on ou | r invoice? | | | | | |
| What | should be take | en to the supp | lementary _ | here, | why | | ? | |
| | you let kı | now the | charges? | | | | | |
| | we this si | ituation without de | lay, because | e prevented | d from _ | | _ to including _ | charges _ |
| our invoice | e? | | | | | | | |
| There | _ notice e: | xtra? | | | | | | |
| | | the new invoice | | | | | | |
| | | fees the in | | | | | | |
| | told | l about the addition | ıal | our receipt? | | | | |
| Why | we of the | extra oi | ır? | | | | | |
| Why don't | we t | the new | 6 | arrives? | | | | |
| Why do | we know | new | arrives | s? | | | | |
| What | can take | n to | | undisclosed fee | es on our | _? | | |
| | any | notification about | the new | ? | | | | |
| What | we do to | the of the | | _ the? | | | | |
| Where is _ | for th | ie extra fees | ? | | | | | |
| Please adv | rise how th | nis can | | why w | eren't any no | tifications | _ the | the invoice. |
| you t | ell us | get no | tification _ | the charges | included | _ our? | | |
| How | the | charges in | ? | | | | | |
| steps | s be | to address the | _ of un | disclosed | on | ? | | |
| We were _ | given | of the | b | ill. | | | | |
| How do | to | _ bottom of the | that you _ | | ? | | | |
| steps | s should be take | en to tackle this | | _ weren't i | n about | supplen | nental | _ our |
| Why | | _ these additional o | harges on _ | bill? | | | | |
| | quickly resolve | e added? |) | | | | | |
| | we charged | fees | and how | we to _ | with | quickly? | | |
| | us v | we didn't receive | the | e additional | in our | invoice? | | |
| Why | you inform | additi | onal ? | | | | | |
| | | was notice _ | | fees our | | | | |
| | | ress of | | | | oice? | | |
| | | quickly unrec | | | | | | |
| | | without wa | | | | matter | ? | |
| | | extra cha | | | | | · | |
| | | CALI & CIIC | | the invoice | | | | |
| | | notifications i | | | | our | how anickly | he solve |
| | | | | | | _ 541 | now quickly | De 20146 |
| | | not notifying us address the fees _ | | | 01001 | | | |
| | | | | | d obent #1 | | un billo | |
| | | this cond | | | | | our DIII? | |
| | | ny was _ | | | added to | uie | | |
| | | told abo | | | | | | |
| Can we | S | ince there was no | | extra ? | | | | |

| Please out why is no notification about |
|---|
| is the reason for notice fees on our? |
| advise were not advance notice the charges on the |
| we deal lack of added fees in our? |
| you why we didn't any notification of charges in ? |
| Please advise why given advance notice unexpected our bill. |
| Is possible didn't about the extra our? |
| there a reason told fees on the invoice? |
| like there wasn't any notifications regarding unexpected shown on invoice |
| the missedtacked-on costs? |
| there any about the invoice fees? |
| me we advance of the unexpected charges. |
| Why weren't of the charges included in ? |
| it no about the charges in the? |
| We have of extra fees to the |
| immediately we weren't given notice unexpected charges. |
| reasons not providing advance notification the fees our? |
| possible was us know of the added charges? |
| was no notice the on invoice. |
| Please tell me why weren't notifications on our |
| How we to the lack of notification ? |
| weren't informed time the costs the invoice. |
| How this knowing the fees on our invoice? |
| hear the Who help? |
| What can done about undisclosed on ? |
| Did we not know additional invoice? |
| Why didn't about charges on our? |
| Where are these charges? |
| Is possible no to the about the charges? |
| Please us with the situation because we haven't notified of |
| there no notice for the extra? |
| Please us why we about unexpected shown on and how be solved. |
| Please, to fees our invoice. |
| it that was given us know of the extra in our? |
| one about the extra on our? |
| was advance of these additional charges |
| Please us deal because have been notified about the in our |
| $_$ were not $_$ about the supplementary charges $_$ the $_$. |
| An solution was because notification about fees. |
| we have additional expenses? |
| didn't we extra added to bill? |
| there was no about these additional? |
| need resolution Why before tacked the bill? |
| us we don't know about extra in our bill. |
| tell why there were the unexpected shown on |
| Is it possible we the in invoice? |
| extra charges to our bill |
| How we to the notification regarding added fees? |
| us with situation because we haven't been the |
| aren't given notification the fees on our invoice. |

| How we this without the extra charges? |
|--|
| We need a quick to the |
| Didn't us any additional expenses? |
| Can us why we notification the charges in our? |
| Why didn't that extra? |
| Why there any extra fees being invoice? |
| An urgent required because was notification fees. |
| We the the charges on our bill. |
| didn't about these charges ? |
| How you deal these surprise ? |
| Please me why weren't notifications about unexpected fees invoice and be resolved. |
| Why didn't us the charges? |
| come there wasn't notification new ? |
| were not told about the costs in ? |
| we about those extra ? |
| Is no was the extra charges the invoice? |
| Please help deal with because that these extra expenses included our |
| We don't know why unexpected without notice and can |
| be taken to since we in advance these supplemental charges appearing on our |
| ? |
| Why unforeseen fees not the? |
| should be taken to correct costs, there no about? |
| The invoice were not |
| We don't know we weren't notified additional |
| Does it make sense that no notification to the? |
| There was for the on the fix quickly? |
| We we weren't notified charges on the |
| help this because we haven't been made aware of expenses in |
| Is notice for in our invoice? |
| if given advance notice of these charges. |
| Is it not no notification to extra charges the? |
| we were charged unexpected notice to get of them. |
| canquickly because we did about the added on invoice? |
| Why weren't given notice about to our invoice? |
| no notice for the on the |
| |
| it possible that the invoice? |
| We don't why unexpected fees without and how this quickly. |
| Can we charges on the invoice? |
| Why we those charges. |
| How it that is for charges? |
| Why we receive a notification the additional ? |
| We didn't know unexpected and how to with |
| on our bill. |
| address additional charges on promptly? |
| How I fix mess now didn't about the ? |
| you us we notification of these charges in ? |
| There supplementary costs and what steps taken to it. |
| tell us about those? |
| didn't we unexpected fees? |
| didn't there notification the charges the invoice? |

| help us deal with this situation | been | the | in our | | | |
|---------------------------------------|---------------------|----------------|--------------|----------|-------|---------|
| Please me why there | fees on th | e statement. | | | | |
| Is explanation to there was _ | advance | of supple | mentary? | | | |
| Didn't us about additional | ? | | | | | |
| is the notice on the invo | oice? | | | | | |
| There was the extra costs on | · | | | | | |
| no told the extra? | | | | | | |
| steps to correct the supplement | entary costs that _ | not ir | ı | _? | | |
| How can be notice? | | | | | | |
| Why we know the additional | invoice? | | | | | |
| Why didn't we extra? | | | | | | |
| Where is the notice the | and how | _ we fix? | | | | |
| can efficiently without of our? | delay, because wha | at prevented | from no | otice to | these | charges |
| possible that there no advance | addit | ional charges? | | | | |
| we know about the supplementary charg | ges | invoice | ? | | | |
| us know | _ the charges | s our bill? | • | | | |
| Did tell these added on our _ | ? | | | | | |
| How we this no one told | d us about | ? | | | | |
| How can we problem no | ot know about the | on _ | ? | | | |
| Why didn't us charges? | | | | | | |
| let we notified | the additional | in our invo | ice? | | | |
| How we about these extra costs | ? | | | | | |
| What steps taken to tackle this sin | ce we | about the | | bill? | | |
| this problem one t | told us about | on | our invoice? | | | |
| weren't of the charges being include | ded | _? | | | | |
| Why no regarding the? | | | | | | |