[Demo] NLP Dataset for Customer Service Automation

Company Type	Online Electronics and Technology Retailers	
Inquiry Category	Product availability and stock inquiries	
Inquiry Sub- Category	Store pickup inquiries	
Description	Customers asking about the availability and process of picking up a product from a physical store location.	
Data Size	6,969 paraphrases	
Want to buy data?	Please contact nlp-data@qross.me via your business email address.	

Masked sample paraphrases of one "Online Electronics and Technology Retailer" customer inquiry. (Purchased data will not be masked.)

the process a product from one your?
be taken get a from location?
get store?
Can you explain the of items?
Can you tell us pickup process ?
Please give on shops.
want know retrieve a purchase.
Can clarify process retrieving products store?
You process goods from location.
process for items one of not clear.
is a collecting one your stores.
is method used to from store?
could get from you?
How do up a at?
to from the ?
is for grabbing stuff?
The product from one of locations.
How get items of branches.
it take get a store?
a retrieved from your?
I want know involved in buying an
Was it clarify products from store?
Please provide items stores.
How do up something your store?
let know what do merchandise from your
the of picking product from the stores:
I could explain pickup protocol at outle
to know can the process your stores.
How does getting product ?
there of the pickup process your?
should I ordered from your store?

The fo	or picking a in
1	purchase product your?
a	_ directly one your
What	the steps taken get your?
	collect my at your?
	you from stores?
What	required up a from your stores?
How	retrieve stores?
you te	ll me method from stores?
Are	to the pickup protocol outlets?
How do	your stores?
Pick a	n the?
We to	retrieve items one of branches.
	ens you item from ?
	get stuff stores?
you de	escribe the method getting stores?
	to item a store?
	when I order at of your stores?
	the process of an a?
	products ?
t	to clarify process getting from your store.
are	going up product of your stores?
	do to retrieve a from your?
anyon	e tell how to get ?
to	from a?
	pick up I ordered your store?
We need in	formation retrieving items of
How can pu	rchased at one your?
Do you have	e the at stores?
	get product the store?
you gi	ve an on store approach?
How do	at stores?
	protocol your outlets?
how _	items your stores.
	nave outline of how items your stores?
How I	pick order?
is	_ in product from a?
	you from the stores?
	ole explain protocol at retail?
you al	ck product from what is process?
	ck product from what is process?
you pi	doing get an item from your?
you pi	
you pi How do I	doing get an item from your? to outlet get ?
you pi How do I 1	doing get an item from your? to outlet get? I buy a the?
you pi How do I 1	doing get an item from your? to outlet get ? I buy a the? if you collect merchandise your shops.
you pi How do I Please the	doing get an item from your?to outlet get? [buy a the? if you collect merchandise your shopsgoods are picked at
you pi How do I l Please the Do you kno	doing get an item from your?to outlet get? I buy a the? if you collect merchandise your shops goods are picked at w to a product from your?
you pi How do I Please the Do you know	doing get an item from your?to outlet get? I buy a the? if you collect merchandise your shops goods are picked at w to a product from your? e steps from your location?
you pi How do I How do I Please the Do you know are th	doing get an item from your?to outlet get? I buy a the? if you collect merchandise your shops goods are picked at w to a product from your?

do pick up a product of?
I pick up my order of?
up item store?
What are picking up product your?
Please describe the of retrieving
is for grabbing from ?
way which products retrieved from store ?
How would products from ?
How grab a store?
How do I store?
know to collect item from store?
you going toyour from your?
able tell the pickup at stores?
are able to acquire product from ?
You clarify the process collecting from
to items from your stores, please provide
can items one outlets.
supposed my order from your store?
to how can a the store.
What is procedure grabbing at?
purchases from your?
can product from a store?
a product from one your something is
is process a in-store?
How are you going from store?
How get from a?
need clarify process of item one of your
you pick product from your stores?
What does it merchandise our?
do you a purchase ?
do is in grabbing an item store?
you more store pickup?
What is the of a store?
What is get from of our?
How you product a?
What's involved in something ?
something getting a product from of locations
How I the your ?
How do I on a your ?
Do you regarding the at your?
How I get the?
pick up in store?
to store products?
happens you a product from ?
How up in-store?
a way to an a store?
Did you the pickup protocol ?
the procedure for something the?
are you to get directly your?

give some info on store pickup?
Is method used retrieve from locations?
What procedure to a product a?
What pick from your stores?
How do I product your store?
is to get stuff store?
What about your from ?
How do products the?
How find the stores?
We need information from from
Was there a way products locations?
Are procedures up a in store?
you to pick up a?
able give idea of the goods from your?
Is it to a product one your?
do you a at?
What are the steps a your?
when you get item your store?
What are steps retrieve product your?
How do get directly of sites?
I something your stores?
There is pickup stores.
Please how to get items of of
tell about from of your stores.
is process of a product your?
Is there a a product store?
us how to collect
you me to a way a?
up a product in-store?
buy a product you?
How I my in?
do pick up the store?
Pick up goods?
that to get merchandise a store?
I acquire product from ?
Explain how goods can store.
How items at branches.
What process product directly from one your? How do in the store?
when picking at your store?
Please us from shops.
do from the store?
do from store up?
Information about retrieving one your can
The item from a is not
Picking up product of ?
How do product from your locations?
Can tell me how to ?
How one a store?
What steps take get product out location?

How I get store?
does product work for ?
I pick a product?
What do do to your shop?
Did how collect an at store?
would you retrieve product ?
do grab from your ?
process item a store needs be clarified.
Are there process collecting from ?
Do have a to collect from ?
you of collecting items from stores?
do collect in store?
you from a location?
Do have any from one your locations?
What are the for?
What buying things stores?
I of outlets.
I a product your?
we get from one of the stores?
How a product your?
how collect an item at of my
the from your shop?
How do from your?
How I a product at ?
is the for merchandise our stores?
Discuss of your stores.
Provide regarding from your
How to pick a
How to pick a do you pick up a our?
do you pick up a our?
do you pick up a our? are going get the product your?
do you pick up a our? are going get the product your? I able get a product store? What would to get from stores?
do you pick up a our?aregoingget the productyour?I ableget a productstore? What would to getfromstores? It is possible of our stores.
do you pick up a our?aregoingget the product your?I ableget a product store? What would to get from stores? It is possible of our stores. In do pick up a product?
do you pick up a our?aregoing get the product your? I able get a product store? What would to get from stores? It is possible of our stores. In do pick up a product ? tell us you collect items your?
do you pick up a our?aregoingget the product your?I ableget a product store? What would to get from stores? It is possible of our stores. In do pick up a product ? tell us you collect items your ? What happens when a product your ?
do you pick up a our ? are going get the product your ? I able get a product store? What would to get from stores? It is possible of our stores. In do pick up a product ? tell us you collect items your ? What happens when a product your ? is the process buying something ?
do you pick up a our?aregoingget the product your?I able get a product store? What would to get from stores? It is possible of our stores. In do pick up a product ? tell us you collect items your ? What happens when a product your ? is the process buying something ? do retrieve product location?
do you pick up a our?aregoingget the productyour?I able get a product store? What would to get from stores? It is possible of our stores. In do pick up a product ? tell us you collect items your ? What happens when a product your ? is the process buying something ? do retrieve product location? should when I pick an order your ?
do you pick up a
do you pick up a our? are going get the product your? I able get a product store? What would to get from stores? It is possible of our stores. In do pick up a product ? tell us you collect items your ? What happens when a product your ? wis the process buying something ? do retrieve product location? should when I pick an order your ? are get a in-store? How pick up in ? getting an a should be clarified. about up at stores?
do you pick up a get the product your? I able get a product store? What would to get from stores? It is possible of our stores. In do pick up a product ? tell us you collect items your? What happens when a product your? What happens when a product your? is the process buying something ? do retrieve product location? should when I pick an order your? are get a in-store? How pick up in ? getting an a should be clarified. about up at stores? How to product at of stores? want know the of items stores.

I get an from of your stores.
you up from stores?
Can describe the in which items stores?
I to know how
What are the steps up in ?
Tell we items bought from
Can you give how to your stores?
do collect purchase you?
you to process of retrieving a?
up product in your store.
Please the getting items stores.
do you your stores?
the item in your?
get an from any of outlets?
to from a store?
we do receive merchandise from our stores?
information items from a
How one purchases their?
collecting items your stores?
can I product my?
do to pick up goods at your
that you a product from your?
do you need to a product location?
I your
How can item your?
How to get from ?
Were to the pickup protocol retail outlets?
Howzit get some the?
collect something in-store?
Please explain to purchased at your
What it picking from your?
How item in a?
Please me for an one your stores.
us how item at a store?
youyour purchasesstore?
How you retrieve at ?
Howzit the products from ?
Is there a collect? What when pick up order in of stores?
a to products from store
used products from store be explained?
know what takes to ?
What's the for grabbing ?
What is involved up a at?
What do you have a from store?
Provide with information on from stores.
me of how I a purchase?
How are you get product of physical?
Please how can from one of stores.
from one of your stores.

do I from store?
Please let me know what about from
How products from store?
to what's involved taking item from your
When picking up from store, involved?
How do explain the of stores?
I to get an one of your
will you from your?
Is a method from stores.
products the store?
What the to get product at ?
How I your stores?
It's possible a your locations.
a picking a product?
should I do products from?
get product from store?
The to up at store?
get jick up a product at ?
What happens you pick a from ?
is with a one of locations?
on items one of
Is there to from a location?
can get to collect item in of ?
to purchased your branches?
one pick up a product ?
How you from store?
anyone know to at one your stores?
does a product work?
How do up order from store?
us how to merchandise from
How I products from ?
there way collect a product in ?
$___ need to know ___ involved in grabbing ___ your __\$
I up things store?
the of collecting from your?
have a method for from your?
do find in-store?
you able a method of from stores?
let know the for from a store.
How I ?
you an the store?
to pick up goods at
Can tell your to pickup?
it collect items of your outlets?
take receive a product from store?
you your store ?
you your store : the process picking product in a ?
How can you get?
is the procedure for getting ?
You clarify the picking from one of stores.

Can	me _	bit about	store p	oickup?	
What	_ the	grabbing _	purcl	hase?	
	_ a	up from a	?		
Can		how to the	e purchase	e?	
Instructio	ons	from yo	u?		
		m			
		process for		om?	
		a at s			
				one of yo	our stores?
		collect my order			
		to get			
		from			
		a			
		u iter		store?	
		etting			
		or a thing _			
		grabbing things		esr	
		product		- k	
				ct merchandise _	your
		from stores			
		s			
		chod for			
		p from			
		up			
				rocess?	
		_ purchased			
		goods			
		ut retrieving iten			
				from stor	e.
		for goo			
				store?	
		product		?	
		fron			
What	_ it	a prodi	uct from $_{-}$	store?	
The proce	edure		shops?		
	_ it yo	u have to do	get	purchase	?
How	_ you	purchases	from	?	
Explain $_$	to	_ up y	our		
What	tell	me	a	_ from a store?	
Is	to	item at yo	our?		
Can I		of o	outlets?		
How do _	pick	a	stor	e?	
How	retri	eve purchases _		shop?	
you	give	details on y	our	approach?	
	_ I get	_ from?			
			to	from store	e locations?
		to buying			
				from a store.	
				 roduct	store?

you to collect items the stores?
The of from store locations clarified.
What is product from one store?
What is the in a?
the process an item from store.
do purchase a from ?
How up my orders?
to in grabbing item from a store.
When up a product stores, what is process?
Do you how to retrieve items ?
about the collection at the store?
How an a store?
Are there take stuff from stores?
to claim from ?
How you to product from store?
is grabbing from your store?
is it that you get product locations?
explain the at retail outlets?
Were you able to give an how collect ?
What about up the?
have procedure up product?
items from your store?
do up something store?
Can give us to collect?
is the grabbing stuff at any ?
Can you me from your?
What about picking store?
What the for a product at ?
do you pick up a product ?
let
Were you explain to item your store?
us on retrieving items your
do pick up I ordered?
do pick up stuff ?
What it like to from one ?
How I get a specific?
something at ?
get an out of the?
How do a directly one locations?
you share me store ?
have an for the pickup at ?
possible to the methods used to locations?
is for a product in your?
Does anyone know how collect store?
What steps a product from store?
you have to collect an item your?
you know up goods?
getting directly from one of what is?
go get from ?
go got nom a product from store?
a product from store:

Please let	know how	from tl	he	
There's	for	from store		
would _	take to get n	nerchandise from _		?
Can tell	me to	?		
		ollect an item		_stores?
		purchase		
w	hen a	product up from a $_$?	
		for collecting g	goods from	?
		up at yo		
		from on		_?
		duct from of _		
		lved in taking		
		product		•
		luct up from	:	
	product			
	in	stores: buy a in :	storo?	
	the in		store:	
		 product a	it ?	
		a product from _		
		merchandise fro		stores?
		collecting items		
		of how to retrieve		
		collect items fro		
		 hases from		
What	procedure	some stuff	in a?	
What th	e procedure for p	picking i	n?	
want to	know how I	produc	t	
you	what it	to get a purchas	se?	
What is	of	product at ;	your?	
How I _	an item	one sto	res?	
Can tell	to ge	t my?		
I _	something fi	rom store?		
You cla	rify procedu	ire getting an	one	e your
you	_ to explain	protocol	retail s	stores?
	a i			
		a		
		uct	·	
		ff?		
	to			
		local store?	?	
	goods			
		a?		
		of your?		
	ollect		of	
		g item		
		grabbing goods _		
	doing to get a			

tell us to items bought
Do you stuff from?
What it take up from store?
Explain the process collecting item from
is getting a directly one of your
Do how get an at one stores?
How to up?
How do you from?
can I that from ?
do I item at ?
there collect items one of stores?
at your stores.
in to an item at a store.
Did you know pick a from stores?
How do get to?
What is the process a one?
In what way do pick product from ?
are things you do to get purchase?
is the process grabbing a item ?
ne is involved in an from
Can explain how get ?
What happens you up a store?
do you have to do to your ?
I have a question retrieve a
get store- purchased?
Pick a store?
How do you product your?
about picking things stores?
Can you provide an example of stores?
I want what is involved an store.
How you products from the
How you products from the ?
What is it that receive from ?
know takes to get a purchase?
is for collecting product ?
do pick at your store?
Can you give me information on ?
Is a retrieve from your location?
How pick at your?
How can we up a ?
it take get a product of stores?
I get products from?
is for grabbing something at
to purchases in-store?
How get to product your store?
know a product in-store?
take to get merchandise from the?
Are you to describe method of stores?
do item from a?
have a receiving store purchases?

steps are taken out of location?
up a product at a
your retail could explain protocol?
you pick a at your?
How I up from ?
process an from your stores needs be clarified.
are steps get product from your ?
do a at a?
possible to an of for from your location?
should explain purchased items one of your
you me to collect product?
can I retrieve from ?
you speak about store pickup?
How pick up from one your?
the of products from clear?
Is there way to item your stores.
tell me how to at one the
How buy item your ?
get a product your location?
do collect goods from
your store location.
is involved directly from your location?
any instructions for goods of your locations?
procedure claim goods from?
in getting a product of the?
used get products from store locations.
you to collect one of your outlets?
you the method retrieving store locations?
you have of you collect from stores?
with getting one of your locations?
How do you pick something store?
do get product from physical?
What steps needed a product your?
If want to from your stores, please
how to pick at
Please tell how items one of
you idea you collect items your stores?
How get a ?
Are able a from your ?
Do you what involved getting from one locations?
do I in your?
Steps from stores?
when want a product from a?
Do you have a products store?
Is it to the your outlets.
How can a product?
$_{}$ $_{}$ I $_{}$ to pick $_{}$ something $_{}$ ordered in your $_{}$?
stores?
The process item one your should be
there a method to collect ?

Is way collect an at a?
the procedure grabbing shops?
to retrieve purchased items at one
to retrieve a purchase?
do from a store?
Is a way products from store ?
to the a store?
does product worked a store?
can get from you?
Can tell me how an from of ?
How I ?
let us know from your shops.
clarify how are retrieved store
How I after I ordered it store?
you have a for items store?
How you the store?
How should up product ?
the process in the store?
pick up I order at store?
Do have how to collect items stores?
You of getting an from one of your
do you your shop?
there a collect product store?
What about product store?
should I to get from your?
should i to get inoin your: to explain the pickup protocol in ?
have a pickup at stores?
Is there process your location?
What are product in-store?
work in your store?
What is the my at your?
Do you provide for ?
tell to get from one
get from stores?
How stuff from your?
want to what is for up a
How do you from of locations?
How to from?
obtain from your store?
Do you have grabbing one your locations?
I want to know how can the
retrieving items from is
do you a product ?
Can tell me get ?
What are steps a in stores?
there any methods from your?
Can you description of collect from your?
pick up at your store?
In purchases, the?
me what happens when you grab

you purchase the store?	
Do have on retrieving items of stores?	
do get a product store?	
Tell what's grabbing an item store.	
like to grab a ?	
need to know retrieve purchased one one	branches.
How do your stores?	
Please explain for getting item the stores.	
What's procedure to a?	
Can you me a I retrieve ?	
How do from store?	
Do have an of how items your?	
Can clarify the method store locations?	
Please how purchased from one branches.	
get the product in the store?	
I get products?	
Please about one store.	
Do you have for grabbing location?	
you tell us how in one of ?	
How you at a?	
How up product in store?	
the process getting merchandise from of ?	
your retail outlets?	
is it possible retrieve from ?	
Explain the for picking store.	
is of grabbing stores?	
How do you a product store?	
Do have any from one location?	
How can get a product ?	
I from a store location? tell I retrieve purchase?	
Pick the store? the store?	
How products from pick ?	
can I items from ?	
do you collect stores?	
How I a your ?	
What do you to from one ?	
What we to a at the ?	
Explain how up store	
that happens you get an your store?	
how collect a product?	
Please how collect an a	
Please you retrieve purchased items at	
How do purchases your?	
Please about items store.	
What you have do to purchase?	
What are procedures stuff ?	
the method retrieve products from store?	
Can how retrieve purchased a branch?	

about from shop?
you me how you items stores?
do product your store location?
the of collecting items from your
What can the process?
was how to collect an your stores.
It's possible to a of locations.
How a from store?
Is $___$ method $___$ get $___$ from store $___$ explained?
can you up product a?
we pick a product your?
is the of a product the?
How can you your?
are picked at your
about the pickup at your stores?
How do things from?
How do goods the?
I know how collect one the stores.
know how to get from stores.
find item one of your outlets?
There's process from one your stores.
How product your store?
Were to protocol at retail outlets?
Is it possible to our stores?
Do have a get stuff the?
procedure stuff in any of the?
How to pick my order at ?
Did know to an at store?
How you get items ?
You know to at your branch.
What is involved up from your stores?
Are any to get ?
How can you from store?
want to method collecting from the
How product from your location?
Do have instructions collecting items you?
to item of your?
does it to one of your stores?
Please an item from a
Can the getting from your stores?
are steps pick a at stores?
Can can get a purchase?
How purchased from shop?
is procedure grabbing items store?
Are there methods to from your?
do from your store?
item from your store?
How one purchases from ?
is the process a product store?
stuff from is deal?

you process retrieving purchase?
Pick an store?
pick up I ordered from store?
You explain how purchased at one branches.
Can you me approach?
regarding retrieving items one stores should
you tell collect an item my?
I to to collect your stores.
you able to explain pickup stores?
do you from a?
pick up product the store?
want know collect an your store.
you explain process getting ?
for collecting goods location outlined?
there process for store?
I pick up the?
am wondering explain the pickup process at
Are methods items the stores?
Please explain process collecting from your stores
What from stores?
You the item from a store.
know how I the product in
you pickup protocolyour retail?
know how get in the store.
with picking up from ?
What do do to of your?
What doing to up a store?
help me with your ?
The $___$ retrieve products from store locations $___$.
any way grab one of locations?
you for retrieving products from locations?
Can something store pickup?
Please of of an from of your stores.
do you from one our?
happens when get purchases from shop?
is the picking a product store?
able to item from you?
a from a
does a product work in stores?
tell me how I can ?
I to retrieving products from locations.
What is the procedure picking a?
the of up at stores.
of picking a in store.
up product one of
is the procedure something in your?
Is possible collect at of your
How products the store?
do I in-store?
can you purchases your?

You process of getting an item stores.
What steps you from your store?
purchased be your branches?
you tell how to from stores?
is collecting product in-store?
of stores.
it like item your store?
what way do you a store?
Is a to retrieve locations?
I get from one of ?
you tell me collect items a?
I want I purchase in-store.
How you able get store up?
process of collecting an a
The process picking from store.
for bought from are
What is getting an item your?
I want a store.
up product at ?
it to get from the stores?
How do up a product ?
Can you me store pick ?
How you retrieve purchases ?
Tell me what to from store.
How products from store?
How do you a of your?
Can you tell to ?
What is in a from ?
What procedure grabbing at a store?
What deal with picking up from ?
can I your shop?
How do you collect ?
How I your store?
the for in a store?
I what's involved in an from store.
there processes for collecting location?
Is there way get your store ?
pick a from one the stores?
Were to explain the pickup stores?
Can purchased item from?
How buy the store?
Tell the process of grabbing an your
Please explain to a branch.
Do have how to goods your location?
How at your stores?
you used retrieve products from store locations
What happens when up a one of ?
possible to a your stores.
I get item of your?
Are you tell us about at stores?

What is process getting a from one ?
You clarify process for your stores.
How can item your?
How acquire your store location?
Is to get an item ?
Can you how to your stores?
something at your store?
How pick the store?
to how collect product in a .
you give an idea about collect items ?
How I get your ?
Is it to clarify how products ?
What's stuff your store?
you retrieve a a?
do collection from location?
Can describe of collecting goods location?
we pick a product any of ?
Are you talking picking from?
How can a at your stores?
What I take retrieve product location?
you pickup process store?
Are to an explanation the at stores?
is the process grabbing item store.
Were you able the pickup in ?
me what you're doing to get
get products store?
do you a one the stores?
What the buying in store?
me how toitemsyour
the process for collecting your
there for a from your store?
you retrieving purchases your?
do you find an ?
you get from your?
involved in picking product a store?
to know how collect of your stores.
Are any picking up product from your?
Information on retrieving items of is .
it be to products from store locations?
Is a way goods location.
a used to products locations.
a used to products locations expect when picking up order one of ?
up of your stores, what the process?
What need to do to a?
Inform us about retrieving from
do we pick product at ?
to get the products from store?
Can you guidance on process store?
do get from store?

Can tell of items your stores?
What's getting a from ?
How can I item store?
that one to retrieve purchases your?
How can I item from?
for picking product your store.
to products stores?
How stuff from you?
to buy a?
get to store to up something I?
me about an item from store.
need to how get items from one
method do you provide ?
What does it mean pick stuff ?
it involved grabbing your store?
Is a to an from a ?
How I ?
do an in your?
way to collect a product?
I a from your store.
do a product from your?
in your store.
Do to claim goods stores?
How do get from ?
What it to get a product locations?
How from the store?
information retrieving your store.
steps take a from your store?
How do product location?
you give of process for goods from ?
Please let collecting from shops.
to know your store
is on shops
up stuff from ?
What to a product your store?
Please tell merchandise from your shops.
I in your stores?
Do you have a method getting ?
Clarify for collecting a store.
is the for grabbing ?
What does it to goods your ?
you a product from store location?
possible clarify the retrieving products from store?
is the procedure grabbing ?
Can you tell how to store?
able clarify in products are from store locations?
How should I my order ?
involved getting product of you locations?
Please your store pickup
What the merchandise from our stores?

you able to for goods from location?
is involved getting from store?
What's it like to get our?
Pick from a?
get purchased item the store?
How you pick something ordered in?
I a product from a store.
What I when at the store?
How should up a in?
How in your store?
How to a store?
Provide retrieving items from one
do you get ?
Do you steps pick the?
How get from your?
I to know item from store.
What does it grab an your?
What stuff in stores?
up stuff from
Are to explain how to ?
Instructions items bought needed.
can obtain products?
can pick purchases at store?
Clarify the from one of your
it possible pickup in your store?
do I purchase something ?
youa productyour?
Information on retrieving one of should
goods from shops?
I buy product store?
How get an my?
have a process to pick?
What getting an from a?
How get out of of your?
can I product my?
How I my order ?
Do have way to purchased branch?
How grab from your locations?
How do people their?
do product from the?
Do have from one location?
you tell find a in the?
Do you how get store?
Can give a guide on attaining ?
it take to get from one of?
How do product at?
How I in store?
How can get item one of ?
need know an item of my stores.

pick up goods your
a?
should retrieve a from ?
do I pick from ?
steps to get from?
How products your store?
How do I up order ?
the process in your store.
I acquire from the location?
the process picking up your store?
You could way retrieved from locations.
How order store?
Can from shop?
Do have any on goods one location?
What steps grab a?
Can you tell collect items your stores
The a of your stores is unknown.
you grab in-store?
You need clarify the for getting item