## [Demo] NLP Dataset for Customer Service Automation

Company Type	Online Fashion and Apparel Retailers
Inquiry Category	Order tracking and status inquiries
Inquiry Sub- Category	Shipping delays
Description	Customers inquire about delays in the delivery of their orders, seeking information on the whereabouts and estimated arrival times.
Data Size	8,444 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Online Fashion and Apparel Retailer" customer inquiry. (Purchased data will not be masked.)

Why is	shipment _		delivery?
I get			
What's		delivery	of order?
is a			
is going	g in _		_?
Delayed	upd	ates	delivery?
is uncle	ear when _		_ will
	status	the	e order arrival?
What th	ne	my	?
m	e know of	the	<u> </u>
Did you	it		here?
goods _	1	up and _	will come?
is	with	order	
Please	me know _	the	·
you hav	/e an	my	<i>Y</i>
any upo	dates	st	uff?
so	long	de	elivery?
have _	order _	to _	delivered?
Have h	eard anyth	ing	_ the or drop-off?
want to	know		delays or projected
ca	ausing	_ order _	be delayed?
Please tell _	al	bout	late
	on with	n d	elayed order?
want _	know _		order is going be
Is there	_ delay	_ the	time?
What's	shipr	nent?	
I	my	will	arrive.
Does anyone		the	holdup?
aı	ny informat	ion on t	he 2

progress my delivery?
there a new information of order?
any delay in shipping or time me?
there update the hold?
there been any my?
happening order.
an for the delivery.
any more on my?
delay with my
Can I get an update shipment?
should why my delayed.
Questions delayed
Will there news date?
I am has arrived yet.
Please explain why
What is my and when arrive?
you tell me there is arrival time?
Why my !
concerning news shipment.
When goods arrive is
My shipment arriving any shipment?
explanation for the failure?
What's on the ?
comeshipping holdup?
I'm interested any hold-up.
What is reason for in order?
has delayed.
I to know if delay with
the status the and date?
Please tell what delayed
Information be provided the
curious when will delivered.
was hold up status.
Are you to give update the?
my delivery?
on shipment?
receive on delivery?
Do you have my?
give information on
Does anyone the late get?
update on late delivery?
I to there are updates
happening the delivery the order?
you heard anything package?
I an on my !
give update the shipping
May have update on?
Could tell me what's causing be?

the reason my is?
have information on my order will?
news a shipment?
delayed order arrival?
a news delayed arrival?
How are hold-up on ?
My goods up, they?
on delays in shipping.
latest delivery?
Is in my?
have delayed.
What of the on the date?
Why is my order be delivered?
yet? Any updates,?
you have any order?
Why order ?
tell me my is
want know any in or projected arrival.
know my shipment is delayed.
Is delayed, will arrive?
late ?
I want know there are any
The for the yet to be
Did you my being?
Shipment ?
delay on !
Please me about shipments.
is a delay
is a delay on delayed order.
I'll get update delivery?
going with right now?
reasons for the were given
What's my and when arrive?
What are the my ?
the for the hold?
inform delayed order.
inform delayed order.  What's so deliver?
inform delayed order.  What's so deliver?  Is any on?
informdelayed order.  What's sodeliver?  Is any on?  What for hold-up goods?
inform
inform
inform
inform
inform

my package is is
of order arrival?
is news on delayed ?
When going to be?
any progress my
tell on the order.
you me about delayed ?
Is a delivery?
a on shipment status.
any news on package?
What the in ?
Can you tell me ?
A my seriously?
I'm as to my arrived
want know my shipment.
Are there any for ?
reason for shipping failure?
you update ondelivery?
Please know what's shipment
Is a on ?
know why lis ledayed.
the reasons the shipment ?
about when it'll arrive?
Please let know if have on late
Any on hold-up of ?
update on the shipping
Is there delivery?!
Maybe there delay with
there report delayed arrival?
know my will delivered?
I as why my shipment
there any progress ?
you know delivery not?
Will be news ?
up and when they'll?
I need if there any or projected arrival
What is my ?
late, any on arrive?
How the shipment?
you any about of my order?
it to deliver shipment?
know what's going my?
an update late deliveries.
Please us know delivery.
is reason packagelate?
I like know what is shipment be
Update on?
I need an on
there be an my?
Please can you me?

	my delivery been delayed?
	should update shipping delay.
	give on my package.
Are _	able give update delivery?
	have news on delayed expected off?
	are my hold up.
What	t's the for in?
Can	you me with my?
Ther	e yet, news?
	on the shipment?
	to know you information about delayed delivery my
	come is delayed?
	tell me why late.
	the my is delayed.
	is that this forever?
	is a?
	information delayed please.
	about shipment?
	delayed will arrive?
	_ a delay !
	delayed order arrival?
	me an on delivery?
	taken long tomy order?
	t the delivery delay?
	you when here?
	you news delivery? delayed order ?
	e might a in
	order hasn't any on when will?
	you have on order might arrive?
	my hold-up?
	t reason for delayed?
	an update order?
	there any on delayed?
	is any late?
	held up?
	t's my from?
	are got information yet.
Does	know why delivery?
	the my delivery?
	a in my shipment.
What	t's the delivery the?
Can	get update on ?
Can	update on?
	se the reasons for late.
	know why shipping is.
	news on when order will be?
	there when parcel will arrive here?
	any news ?
Do _	know is the shipment to ?

What's taking so?
What's order is!
Does anyone the holdup?
the hold-ups my goods?
on the shipping.
delay my order.
is the shipment being?
Are my delivery delayed?
be word on when will ?
had delay, now?
What is delays in ?
Is there any for ?
on my package?
Is there delay projected arrival?
order news?
What the on delayed expected drop?
happened the and delivery?
What news on shipment or drop ?
I would to are new developments delivery.
Why me long to get my?
What is shipment now?
Is my up?
What is my when they arrive?
If information the delayed of order, let me know
Could an update the status?
there on my shipment?
Can help understand my is?
has delayed ?
know my package is?
news my order be
there anything the of my order?
Will updates regarding shipment?
is hold up the
Is possible there is delay in shipping ?
is there on status?
What about my ?
am about why shipment
share update on reason the delivery.
regarding delayed order.
There my stuff.
Can give my delivery?
There's news my ?
Please provide me on
Is an my?
The reasons shipping delays;?
don't know what goods
is?
So package is?
Is there any?
I the delay in delivering order.

What is causing delay ?
I any delivery?
is in shipment.
Is there?
you give on shipping status?
I am need of my late
of why is late?
I'm order has been
the for the order the delivery?
have any on my ?
do hold-up on my?
is it taking much ?
Do you any about order will?
Do you news delayed?
delayed order arrival?
I the status?
was for news my delayed
have report on package?
not sure order hasn't
delays my delivery?
the delay with delivery?
information about time?
How come shipping or?
There any word the
there the in delivery?
Is about order?
headway on delivery?
had the shipping?
is that is causing my late?
update on delay.
Any delayed arrival?
about in or arrival?
What with delayed?
the reason package delayed?
am if is delayed order arrival.
causes the in?
the shipment?
reasons are not known
What about why is delayed?
I ask my shipment ?
There a shipping and is word time.
What's delay delivery.
Got any?
What is reason in my?
was delayed shipment.
you inform me if delay shipping?
my order up?
is my taking so delivered?

is a my?
update the shipping
Is there in?
Is there my?
Can update on the?
Can you me about ?
it arrived?
for shipping have yet disclosed.
Is update shipment up?
I if there in shipping or time.
package delayed?
Are news?
does this long to ?
I like know if about delivery.
the of my ?
my order!
my order me on the
news shipment?
Can about my delivery?
cause of the shipment's?
know the order arrival?
How delivery is?
delayed delivery of order.
are the reasons for?
need to why late.
you me parcel arrive?
Has the ?
What was the reason?
the reasons my delays?
you information on delivery my order?
Please tell information on
Why this take?
Why delivery happening?
What is cause ?
any news on my
What is my order?
I any news ?
want why is being held up.
Please for late delivery.
information on delayed?
What's with?
Do have information on delivery of ?
What causing the order?
Please an in shipping.
Can you any shipment?
Is there word it'll?
Is there word it'll?  Please me of
Please me of

this shipping take forever?
know the shipment?
want know of my delayed immediately.
Is for shipping?
Can you let me status late?
let me why late.
can you provide on ?
there on delayed or?
heard about late?
The for the have to be
doesn't order yet?
there news shipment?
is a shipping.
you let know late delivery?
updates on ?
have on my package?
news still not ?
update the reasons delivery.
you know about any delay?
Do you know for shipping?
occurred shipment?
causing shipment ?
me the my is late?
about shipment hold-up expected ?
shipmentdelayed, cantell?
on my ?
What going wrong ?
about delayed order
How come the?
is shipment arriving?
Do you about delays ?
anyone news order arrival?
Please update on why delivery
my held back?
Why order been ?
Please tell what the the delivery.
Is new delivery?
Is there update shipping?
the hold-up?
there update on my ? an update on reasons the late
happen shipping?
Is on when will?
is shipping holdup?
anyone know taking long ?
What to shipment?
Any on the ?
Why it shipping forever?
come my order ?
I am on on

know when will get?
wrong my shipment?
Any late?
Is a status package is delayed?
you information on delayed shipment off?
Shipping delay yet?
the delay delivery?
What is my delivery ?
would like to status
are questions when my  it a that's ?
There are shipping information
to know there are updates delivery.
want know the delayed my order arrive.
Do you what my delivery?
we have an my?
you my shipment arriving?
What's on the?
have I not yet?
on What now?
What to my?
with my delivery?
there any news delayed ?
will my and the hold-up?
on delivery?
is not there?
What going with?
about it will arrive?
What reasons in my order?
the reasons for the
package there?
Why is that my ?
When the order arrive, ?
my shipment hold?
Is it is delayed?
have on order, now?
is that is delayed?
What is receive?
Waiting delivery?
what is causing the delayed.
information about package?
wanted to was shipment be delayed.
the must take forever?
There parcel, any word on will here?
regarding the order
Is any delay ?
Do you know there a shipping arrival
Do update on hold-up?
Please me know the reasons late
There information on delayed?

with my order?
What are the?
was up on shipment
caused the be?
Are new information regarding the order?
there progress my?
is my deliver?
What is the status ?
like to I expect a delay in shipping
Are you aware for my being?
Can my late is?
What's after delayed order?
So is?
Please, the delivery?
can tell me about delayed delivery of or arrive?
Do you an shipment's?
me about my?
reason my late?
is the with ?
are of the delayed delivery of ?
Why is it this?
was wondering order would
Is there about delayed ?
a news of?
now delay on order?
there new about the of order?
Do know what's delay?
tell the in shipping.
parcel, any word on when it?
Tell me the
I want to know if there a delay
What hold-up goods?
inform reasons for late
Can anyone me ?
order will?
Is there any word ?
What is taking long ?
you it get here?
there delayed order arrival?
shipping delays; yet?
Is on the delivery?
need an the ship
How to ship?
Could give me update ?
Concerning delayed ?
What taking so for shipment to?
there on my hold-up?
any on the?
my shipment any?
my smpmone mny shipment not yet?
·

Should I an on ?
on delivery?
you have any information delayed of?
you an on status?
knows shipping holdup?
Please information on
would to know shipping or projected time.
Please information on the
inform me the in
hold-up been updated?
me on shipment
Information regarding the provided.
the with the ?
There's delivering my
Order not when be?
any with order?
causing shipping delay?
I get my shipment?
Can anyone tell the arrive?
get an on the of my?
know what's the be delayed?
The shipment is
there be any updates ?
progress my delivery?
delayed delivery my when it will arrive?
is going on holdup?
Are or any?
I need know shipping.
I am for an hold-up.
my order been?
So going on?
What the shipment?
anyone why the holdup ?
Does know holdup?
on my stuff?
What is shipment?
Is order not?
Any delayed shipment drop?
there a order?
taking so long?
I get update my ?
Is any on my come?
is with my
word on the will
Do any updates my?
on my order?
happens order?
a hiccup my?
would know if there is any with
would love to my delayed.

need to on shipping
Do know my delivery ?
No yet, any?
you me an on my delivery?
Could get on delivery?
any information why my is?
a shipment?
about holdup?
Any news order?
can you give my?
should take so?
the with shipping?
on my delivery?
is any information on expected drop?
order been?
the will arrive?
Any expected drop off?
are some the delay.
is any on Arrival?
Is there shipment?
Does anyone know is?
there a?
I'm my delayed shipment.
is with status?
still waiting for update delivery.
late, any?
What's on shipment?
the status of shipment?
the of?
I know if any update
Can I be the status shipment?
anything about or expected?
about why shipment is
Can you the delivery is?  Are updates about?
delays shipping, please.
Does anyone news ?
with my shipment
What the ?
Can let me a in shipping arrival time?
happening with shipment ?
I want my shipment taking long.
Do you on delivery?
Can you inform about ?
Do have delayed delivery of or when it arrive?
Any news on?
How has yet to?
Is any my
Will I update delivery?
I an regarding shipment?

What's shipment?
was wondering the delivery.
the to delay?
any news on it?
The shipping not revealed.
Do news shipment?
Could let me know will?
Question on a
tell me if there shipping delay arrival?
shipping?
let us know the the late
want to be on shipping.
Can me what's going my?
my shipment?
slowing down shipment?
I know about the
Got an on?
Is up my goods?
shipment?
any towards delivery?
the cause the not being?
is any the?
there for my?
there for the in delivering my?
What is the and delivery date?
update the reasons for late
provide what to order.
Do you know arrive?
I update on delayed
causing delay in delivery my?
is news on ?
there a arrival or shipping?
Is currently?
about delivery?
What's the reason being?
Why does long?
there update the delivery shipment?
you tell there are delays in ?
give an my
causing to be?
it with my?
shipment hold up?
Are there any status?
there a reason for delay order?
Why the?
is late parcel here, on it will?
$\_$ am wondering $\_$ shipment will $\_$ .
Please update on in
why shipment is late.
Can you of shipping?

get any news on ?
There are delayed shipping?
anyone what is causing to delayed?
is what the reasons?
It's delayed?
shipment delayed.
is going with order?
there word on it will?
How the occur?
What order arriving?
my order ?
a order.
need more information when will
waiting news on shipment.
my order
I to know if have update package.
I status my shipment.
a hold-up shipment
might be on with ?
Where is in delivery? is long ship?
order delivered yet?
I awaiting any news
come order yet.
There are delays in
An now?
Is new about when my order?
I looking for on late
I'maboutdelayed
Is delay in for arrival?
Please information on the
delay in shipping or arrive?
still not arrived?
I a status on ?
What news order?
I don't what the my
Can you tell me delayed my may?
am for news regarding my
There has in
there any my?
there on shipment hold-up?
a delay in ?
Can I get shipment?
What going order?
Do know when?
my delivery, the?
My are held they?
there any news regarding the arrived?
is wrong order?
you shipping occurred?

What's delivery due the order?
on package?
Can you me my?
order held up?
I any ?
on delivery shipment?
what's with?
Can it'll get?
had to ?
Please tell shipping.
on the ?
might be with order.
would there were any updates delivery
What slowing down?
going on with ?
Do any on delayed expected drop-off?
I to delay shipping.
There is any delayed?
A shipment ?
is causing shipment?
The delivery?
is on package?
want know any delays or arrival.
Delivery?
Why forever?
reasons for package being?
happened regarding?
I to date with the shipment?
to my order?!
any news on package?
there on time?
tell me when order be?
it longer to arrive?
information on delayed?
inform on the shipping.
there news my?
need an the shipping.
a news shipment?
Is there on ?
Any concerning?
Please update why the came
needs information.
order not arrive?
Is there news on when get ?
Does my been ?
I must take
let us know the reasons are
What my?
Was any news ?
Is any hold-up?
* *

was the shipping?
an the reason for the delivery.
you tell me why not?
me about delay in
What the reasons my delivery?
my delivery, progress?
am what is to be late.
anyone have reason for ?
are any on shipment ?
What is status parcel?
There an issue delivery of
is in delivery?
an update on my?
I to there are on
What's shipment?
for are unknown.
you an update delivery?
you let there any delay in?
shipment delay.
Is an the shipment's?
anything new delayed shipment?
Have you anything package late?
any about the delayed delivery my order
Is there an?
know about the delayed
there a delay ?
there news my shipment?
a news my package?
there any information when my be?
Please me my late
Can you me delays in time?
Can be updated on the ?
information on orderarrival?
any word shipment?
I to on with delivery.
Is there any?
I would like about any delay arrival
you the late shipment?
May be given order?
How is delayed?
delay reasons yet to
May I given an?
on delayed or?
has not explained.
shipping must forever,?
the cause the delivery ?
I would on the delay
there news concerning arrival?
The reasons for be given.
is happening delivery after?

Why does the ?
There is status.
The delivery reason?
an with shipping holdup.
an update the hold-up?
have hold-up?
Can tell me when order ?
is my package.
I to my shipment
want to know if there new
Can tell me with ?
Please us happened the delayed
like to if are news delivery.
My has
letknowthere are any thedelivery.
you an update on ?
Please if the package ?
Why package?
updates my shipment?
me update the shipping
it happening my?
news from ?
Is any delay in arrival?
How delay my?
need to delayed shipping.
Why are hold ups ?
hasn't order arrived
shipment late news?
Should I concerned the delayed delivery of or ?
Do you haveinformation about delivery arrive?
Is there know about the delayed delivery?
Please on shipping
Is news or expected drop-off?
Is any word when parcel will ?
Is there a?
is latest information on order arrive?
any updates shipment?
Is any my delivery?
Can I get on status shipment?
is the ?
Is there any shipment?
Is there delayed order?
give on shipment's delivery.
anyone about my delayed?
want to get an the shipment.
Can tell me when ?
the delay package?
Do know reason for my ?
My are held will they ?
My are held will they? let us know occurred.

there with shipment
happening with delivery after ?
shipments any?
anyone know delayed drop-off?
delivered; will there be?
have any new information about delivery when it ?
in shipping.
Is not arriving ?
What is causing arrive?
you have further information delayed my order?
Could you give more ?
have any when order may arrive?
there on my up?
When come, and what is ?
on my order?
do you about ?
Is there delayedarrival?
information about the delivery or might arrive?
there anything new the of my will arrive?
wondering if was back.
there anything new order?
updated on shipment ?
Update status held?
you shipping is happening?
on news about delayed shipment.
I be on the?
A delayed?
I to delay in or arrival.
What is the?
Will get any stuff?
are the reasons for?
I in the my delayed
on the delay in
are on my?
Inform us about
There a my
Why?
my order arrive?
Can me why my shipment ?
I'd like to is news delivery.
was any order arrival?
When will be order arrived?
Do we order arrival?
there an on status?
I would like is any update
Can you me about or arrival?
Please shipment not arriving.
Please update the for
stopping my order delivered?
it delayed?

you know when it ?
What's the delay?
can you me an on my ?
my delivery?
there a shipment?
new on delayed delivery of my?
Is it possible know delayed?
you why my package ?
my delay?
What it be delivered?
any in or arrival you me about?
new information regarding of my order.
you let me know my be?
I going update on?
Is there delivery?
My is happened?
I wonder any my order.
Please about the delivery.
Please know of the for late
the with the holdup?
me my package is?
Can you tell me when will it arrive?
What my order?
Will be change my?
me an on the
delayed?
Any package?
Please update reasons the late delivery.
there an on delayed ?
Why know when my will ?
would love to status my shipment.
What's status the?  Are there
Are there shipment?  Is on delivery date?
Is my order ?
update us reasons the delivery.
update us reasons the denvery an update, delay?
goods is something don't know.
goods is something don't know.  There a shipment.
What is with ?
me when it arrive ?
tell anything about late ?
Are any my late?
Is there an ?
need an update on for late
need to know late there for order?
holdup, any arrival?
What is that my ?  Is on delayed or drop- off?
is on delayed of drop-off?

any on when it'll?
there any orderarrival?
The delay are currently known.
What's causing order to ?
Please for the late
What's order late!
I not know why
Will there on the?
of order?
any about the time?
What's shipment not?
information yet?
There delay delivering order.
disrupting shipment?
any on my?
$I'm \underline{\hspace{1cm}} when \underline{\hspace{1cm}} parcel \underline{\hspace{1cm}} get \underline{\hspace{1cm}}.$
are delays; information?
Do you any regarding delivery of my?
Do update on package?
news on shipment.
Please me about reasons for delivery