[Demo] NLP Dataset for Customer Service Automation

Company Type	E-commerce Marketplaces
Inquiry Category	Return and exchange policy questions
Inquiry Sub- Category	Return exceptions
Description	Customers ask about items that are non-returnable or non-refundable, such as perishable goods, personalized items, or digital downloads, and seek clarification on the policy.
Data Size	5,110 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\begin{tabular}{ll} Masked sample paraphrases of one "E-commerce Marketplace" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$

Can	return if spoiled?	
	get back goods?	
	my damaged ruined, do return th	em?
	to to are spoiled?	
	go back they're?	
	possible to give ?	
	there a can return?	
	spoiled be returned?	
	spoiled can bring them?	
Can	send food back ?	
	_ don't if I'm to return	
Is	a way back been spoiled?	
	it possible that I the been spoiled	?
	to bring goods have been rotten?	
Can	return ?	
	possible return damaged?	
	it possible to get some the?	
	it spoiled goods?	
	it Return food?	
	it's can it ?	
	okay spoiled items.	
	a if bad?	
	spoiled goods qualify?	
	bring damaged fresh produce?	
	are spoiled, we them?	
	it possible goods?	
	it possible to ?	
	a way for spoiled food.	

	it possible get back that ?
	to return bad?
	it possible that been spoiled?
	perishables are ruined?
Is	any chance a return are?
Retu	rn was spoiled?
	permissible to goods if are?
Is	possible return food?
Is it _	to back are?
	that spoiled be?
	eligible for and refunds?
	I return the ?
	possible things ?
	can they be returned.
	I be to return they spoiled?
	a can return that are ?
	arrive return them?
	things being spoiled returned?
	return perishables?
	it possible to ?
	to get that ?
	okay spoiled back?
	it an that is spoiled?
	should do about for?
	want to spoilage for return.
	the goods if are?
	goods allowed to?
	spoiled be returned?
	possible bring rotten items?
Is	of returning spoiled?
	to know I can back items.
Wasi	it possible spoiled?
Is	possible bring goods upon?
Is a _	possible?
	e spoiled, will of a return?
	the arrive I return
	I get spoiled
	some items ?
	to get back it's?
	could food.
	get spoiled back?
	go were ruined?
	go were runned: good return spoiled perishables?
	do returns spoiled?
	items can?
	items?
	the items arrive?
	spoiled for and returnings?
	I can the that spoiled?
Is it _	can return goods that?

I know if	return	have	_ spoiled.
Can I food back _	?		
Is possible	food?		
Will they accept _			?
you allowed			_
Is possible			?
If arrive			
		Cturneu:	
Ithat _			
If return bad			
I			
Is possible to			
okay co			
If rots		urn?	
Can be	returned?		
you to accep	t of	?	
possible	_ send spoilt thin	ngs?	
Is possible to	_ spoiled	?	
it give	spoiled food	on?	
a possibility			
would like			oods.
Can go back			
to			spoiled goods
I need know if			
Is there a ite			,43.
If the goods arrive			
if accep			
Is it to go ba		;	
Is to return			
possible to _			od?
it retur			
Is it possible		es be	?
Is it for to	?		
If are ruined,			
it's	_ to rotten	products.	
If arrive spo	iled b	e able	them?
it possible	stuff is	?	
it retur	n things w	ill be?	
If goods rott	en, it be po	ssible	?
I send food	spoile	d?	
it hand			
Can I f			
c			·s?
are is i			
If rots on			
Is get l			
Is			
There could		on	·
If can they _			
you accept			
the spo	oiled items)	

	ret	urn of dai	maged food?	
	goods sp	oiled,	a	of a return?
The	ruined	?		
	_ can handle	for	food?	
Is it		refund _	spoiled	after delivery?
	_ returning?			
	_ you think poss	ible to		_ if it's?
	eliç	jible for r	eturns?	
	returns _			
				ood?
	to know			
	rotte			
	thin			
	returning			
	possible		spoiled can l	be ?
	items			
	to thin			
	perishab			
	n't know			
	returns fro			·
	I food			
	be return		Jonea.	
	if I		hack	
	n			
	if I can return			
	there return if			
				ro 2
	_ there a r			re :
	are is it			2
	possible to		sponed _	f
	_ return if are _		h1-0	
	of gett			2
	_ it return			
	I can get			_ '
	to take			. ,
	_ it is get _			led.
	okay to			
	ruined perisha			
	possible to			?
	e			
	_ the			1
	if			
	_ it possible			
	to			?
	perishables			
	okay to		that are spo	iled?
	_ there			oiled goods?
	perishab			
	get			
Is	return	if there a	are	_?

these spoiled, can returned?
possible for spoiled to?
Will there be a return produce ?
perishables be back?
Is it to back ?
Allow returned ?
Is it for items to if they ?
I bad food ?
you back goods?
arrive can you them?
Is an if rots on arrival?
there a chance I'll spoiled goods?
Is returning ?
I have handling food.
Is allowed goods?
possible to back that have been?
It may to get is spoiled.
am I send back are spoiled.
can I spoiled?
Is perishables will go if?
Is of things that have been ?
it acceptable return ?
Is there that I bring spoiled?
Does the produce rots?
Is possible get back good it?
to get back good if spoiled? it permissible return decayed?
can returned? Is it possible be sent?
Return pieces food?
Is it the?
Is okay?
Do I send back ?
The be returned if
Will accept spoiled Return?
Is it can return ?
they spoiled I return?
returning perishables?
it okay to something
May I bad?
goods arrive spoiled, them.
Is spoilt items returned?
you returns damaged?
you accept the return ?
it a good return ?
if it possible to get back were
Is it to back they are?
wonder if I can
Was possible accept of ?
It's send back.

Can bring back?	
if I back spoiled	
Am send stuff back?	
possible todefective perishables back	_ replaced?
it okay to spoiled ?	moml 10
want to know can that been spoiled.	
Could spoiled products be?	
there of goods are spoiled?	
Is a chance that can that spoiled?	
Is return option produce?	
items goodreturning?	
it possible might returned?	
it possible goods?	
I if can things that spoiled.	
I a about returns	
it send back?	
Is to if it been spoiled?	
I return spoiled?	
if can return food?	
returning things spoiled?	
ruinedperishables allowed?	
Should it be to spoiled ?	
it possibletake sponeditems arrive spoiled, be?	
it possible take spoiled?	
I to know I can give	
I deal returns food?	
it to have back?	
it possible items?	
Is there any chance can things that ?	
possible to return an item been	
Is spoiled edible items?	
possible return after delivery?	
Allowing ruined?	
If would returned?	
there chance returning come spoiled?	
Is possible to back refunds them?	
feasible to back goods?	
there a if produce on arrival?	
Will I to spoiled?	
of returning something that was?	
ok come back spoilt?	
it possible to the?	
Can things returned spoiled?	
Is return spoiled?	
Is it possible bring ?	
those that have?	
of being returned?	
get back?	
possible in perishables be and replace	ed?
Will they as a?	

Is it to foods?	
of ruined perishables be?	
How do deal returns when damaged destroye	ed?
Allowed ruined?	
way handle returns spoilt food?	
Allowed, ruined?	
spoiled items returning?	
returning ruined ?	
spoiled items be?	
itspoiled things be?	
Is to return come?	
to get damaged perishables?	
Is it to for that is?	
Is it a refunds food.	
I would to know is possible get	
that possible to?	
How do return food ?	
they spoiled, can items ?	
Is to spoiled?	
Is it for decayed to?	
to return spoiled	
decayedperishables?	
I like to	
f goods can return?	
s it send perishables back them?	
s eligible return/refund?	
It's return perishables.	
If arrive they returned?	
Is a to spoiled ?	
Is it possible request refund for spoiled	?
Can bring spoiled?	
like to know if spoiled products.	
how deal returns for food.	
you accept returns of that ?	
know bring back spoiled goods.	
Is it to get good if	
If goods spoiled there a?	
Is it that is?	
accept of produce is?	
Is possible send some ?	
the goods is there possibility of?	
would request for spoiled items.	
Is okay to spoiled?	
is unavitu Suuneu (
Do accept that has damaged?	
Do accept that has damaged? possible to the items they arrive?	
Do accept that has damaged? possible to the items they arrive? me returning spoiled goods?	
Do accept that has damaged? possible to the items they arrive?	

Can	perishables they're?
	return ruined?
	if to return things that arrive
	allow spoiled goods?
	take a item back?
	able to returned?
	of damaged allowed?
	they products a item?
	for returning ruined allowed?
	rn for
	spoilt allowed?
	possible for issues eligible returns?
	it to send that was?
	ved?
	_Iable send back?
	_it to request a refund for their?
Is	possible to back were?
They	may
You	can return
	there a return?
	perishables come if?
	it to things are spoiled?
	to return that spoiled?
	is a if the rots arrival.
	possible to spoiled things?
	way to get ?
	spoiled back?
	way to groceries?
	to accept of produce?
	to items if ?
	I refunds for ?
	spoiled items should returned?
	possible back?
	it possible a return items upon delivery?
	ıld return doable?
	about returns my or?
	for returning to allowed?
	it have been spoiled?
	interested finding out can return spoiled
	be possible to back goods have
	perishables back if ruined?
	goods arrive spoiled there a chance?
You	items are spoiled.
	back they ruined?
	spoiled eligible for?
	to return Goods spoiled?
	a chance of a are ?
	it to things that spoiled?
	spoiled qualify returnings/refunds?
	_ sponou quainy returnings/retuilus:

am if I back items.
Is to spoilt?
Is to good if was spoiled?
Can I back?
send food back?
Returned perishables?
It possible to return
possible items can be
it okay return ?
It's spoiled may be
food eligible returns.
Is spoiled goods back?
Will you of produce?
Is return items are spoiled they?
it possible to get a spoiled?
it for me to get for?
the can be Returned?
Is it possible defective perishables ?
Is possible return item that ?
returning be?
Will back if they?
If the spoiled, they ?
I can spoiled products.
do returns food is ruined or?
Is a chance a if are?
Is it to is spoilt?
rotten be a?
return they ruined?
Is the if rots ?
Is it ok return for items? It is to
possible to return Is possible to good ?
Is possible return ?
returns of damaged?
to returns for food?
to know if spoiled products will accepted
returning ruined ?
chance that goods that have been spoiled?
Is it possible if the goods ?
Is it decayed be allowed?
Is to spoiled foodstuff?
If items arrive returned?
there an opportunity the goods they ?
I am interested if spoiled goods.
I want know can bring goods.
If items spoiled, be
of spoiled items?
it to roturn 2

Is spoiled eligible?
Is there a way?
If can I them?
If they spoiled, them?
Will it possible return spoiled ?
If the spoiled, can?
Should perishables?
handle when my food damaged or
Should you returns ?
returning spoilt allowed?
they spoiled merchandise return?
Are you going accept ?
If they can I?
return ruined allowed?
arrive spoiled, it possible to ?
goods are possible return them.
it possible to back spoiled.
Return for that ?
ruined can allowed?
know if give the spoiled goods.
items if they ruined?
Is a return ?
it send spoilt items?
Is back damaged?
Is the allowed?
There are questions about
Is possible to bring spoiled ?
it can be returned.
Is possible for to that spoiled?
I love know could spoiled goods.
Is it to back are ?
I can return the spoiled goods.
be returned?
Is possible ask for spoiled items?
Can back if were?
Well, could be to ?
Is it returns of ?
to send spoiled item?
Will possible return if are spoiled'
spoiledIthem?
a return spoiled item?
Is to return they spoiled?
they products, as a ?
How do you deal with the?
spoiled foods back?
there a of stuff?
ruined wares?
if it get back goods that been
Is to get for spoiled?
Is spoilage for ?

return ruined products?
want to sure I return the
Candamagedperishables?
Is if the spoiled?
Will there be a return on?
it spoilt goods?
come if they ruined?
the items can be?
Do have option if rots arrival?
possibility to return spoiled?
If they spoiled can ?
Is it spoiled goods?
want send back were
Is it you of ?
a refund for food that ?
items arrive spoiled, we ?
Should products be a?
I want to know back goods.
Is spoiled eligible ?
for spoiled?
Isr spoked I send food?
Can that spoiled?
Is there do return goods have spoiled?
Is possible send items?
It's to they are
Is get back if it spoiled.
possible to sendspoiled?
they spoiled, return their ?
want know if able to goods.
goods arrive can I them?
Would possible to return goods are?
know if it's get back goods.
Is possible to get been spoiled?
Should perishables go they ?
Is it possible faulty and replace?
wondering if can spoiled
Is there to return
May spoiled items ?
possible food that arrives?
would like know if goods are spoiled.
the can I them?
the if the produce rots ?
Is there a return after?
may be return if on arrival.
be if produce rots on arrive?
there chance return if are ruined?
produce mean return option?
I back spoiled stuff.
eligible for returnings?
Is it send back

it possible to an item been?
spoiled be?
a possible to get?
spoiled goods?
it that faulty back and replaced?
I can return items.
there a way to get refund ?
the return rots arrive?
possibility things that are spoiled.
I do can back spoiled food.
it to send spoiled ?
there a chance return if are?
be able to food?
Is it acceptable stuff?
spoiled?
to return spoiled?
to return spoiled?
it possible to spoiled?
Can gotten it's spoiled?
If are spoiled, will chance return?
Is there chance can have been ruined?
a chance bad perishables?
Should after ruined?
I could bad food.
be a return if the are
If arrive spoiled can ?
Perishables returned
you deal with returns food arrives?
Is there to get perishables?
possible to if they arrive?
spoiled products as returning?
if can send items back.
for are spoiled?
Is it request a refunds spoiled ?
If arrive can be?
it possible back spoiled?
need to know can return
chance to return that are spoiled?
Do you a the they are spoiled?
Is a chance that can are?
If the arrive I bring ?
Is possible spoiled returned?
Is return possible if ?
know if it is possible goods?
a possibility returning things have spoiled.
Are goods to?
there to to damaged edibles?
Is chance of for perishables?
Is it possible get that been?
it's I return?

If th	e could be?
If	items spoiled returned?
Is	to return good if ?
I wo	nder can spoiled
	_ return perishables,?
	_to return?
	_ you back goods that ?
	possible get back that have ruined?
Is	perishables can ?
	a if there is rot arrival?
	have spoiled item returned?
	be a return produce onarrival?
	spoiled food for?
	that arrive spoiled ?
I	how handle returns
	goods spoiled, there a chance return?
Is _	faulty perishables can and refunded?
	eligible for refunds?
	returns of items?
	a chance I be able spoiled goods?
	_ it possible to item?
Are	options rots arrival?
	_ there a way to a refund ?
I	know if I can spoiled food.
Is	to return ruined?
Do s	poilage issues ?
	perishables go were ruined?
If th	e is a chance them?
	_ it possible to goods?
	okay to that spoiled?
	food be?
	possible to sent ?
I wa	nt to can back spoiled
	arrives it returned?
	_it possible spoilage eligible return?
	possible back goods were spoiled?
	to if there is chance returning are
	_I send spoiled?
	for and funds?
Am	to return ?
	to items are?
	that are spoiled?
	it possible get some the goods?
	for me to items that were?
	wondering can a for goods.
	n't if could stuff
	spoilage be?
	for returning ruined?
	_ there a to spoiled
	a chance I return ?

may if ruined.
it possible to some spoiled?
to send spoiled stuff?
Is possible that bad?
there I can send spoiled?
Is it to ruined?
do I spoilt food?
return if are spoiled?
Possibly ruined
if I food back.
it possible back and refund them?
I it back arrives?
If items spoiled, they ?
Is an spoiled?
I'm wondering can return
it returned?
accept the as a?
If they take them?
Was possible to spoiled?
I want that I goods.
If arrive can them?
possible send things that were?
Can returned?
Can food be?
Upon return spoilt goods?
possible return products.
possible return products.
possible return products. Can back food?
possible return products. Can back food? How handle returns my damaged ruined?
possiblereturnproducts. Canbackfood? Howhandle returns mydamagedruined? spoiled food. If items arrivebe
possible return products. Can back food? How handle returns my damaged ruined? spoiled food. If items arrive be Is there that things arrive be? are spoiled items, they ?
possiblereturn products. Canbackfood? Howhandle returnsmydamagedruined? spoiled food. If items arrivebe Is therethat thingsarrivebe? are spoiled items,they? Is it OKspoiled?
possible return products. Can back food? How handle returns my damaged ruined? spoiled food. If items arrive be Is there that things arrive be? are spoiled items, they ? Is it OK spoiled? there a can spoiled goods?

rotten items ?
you accept of
Will come back if ?
it damaged could returned?
I'm I send spoiled stuff
if they can returned?
Is it possible me get a?
Are foods eligible ?
it possible return that ?
return things that are spoiled?
a way back items?
How about for ?
rotten a possibility?
could go they were
Is to ones?
it to a return spoiled?
Did returns of produce?
Is acceptable stuff that ?
items able be returned?
Are you accept spoiled?
any chance can return have been spoiled?
know I return the goods.
do I food that ?
it possible give food?
arrive spoiled a chance a return?
Yes, I back?
the return option ?
it possible that I ?
it possible send faulty and them?
spoiled products accepted a?
Is possible for me refund items upon ?
the spoiled returns?
Are return?
Do you think to if it is?
Is it legal?
Is it possible edibles?
they are is possible to ?
Is to that has ruined?
$I \ want ___ \ if ___ \ can \ return __\$
I if is to return products.
possible to a refund upon delivery?
Is possible for be?
for spoiled items?
Do you return rots?
that I can return the arrived spoiled?
allow returning perishables?
do you return or ?
How you after is ruined?
Is chance returning things ?
any that I can return spoiled?

Is it possible	things	b	een	•	
be _	to return	_?			
Can	spoiled goods	?			
there	_ a possibility	_ return _		goods	spoiled?
spoilage i	ssues be for		?		
defective	be	_ and repla	aced?		
there	option if	r	ots?		
	to return				
I be	send s	poiled	_?		
you return	n?				
		spoiled	items?		
	dperishables				
	return goo	ds if s	spoiled?		
	request				spoiled?
	for goods t				
	that faulty peris		ld be sen	t	?
	spoiled t				
	a for				
	a spoiled produc				
	spoiled a				
	e				
	ot spoiled as				
	defects in per				replaced
	retur				
	_ chance ofv				
	able to return				
	bring				
	if it				
If arrive	they	returne	d.		
	perishables			nd	?
	be				
	ept spoiled b				
	e would				
	of		spo	iled?	
	ble ba				
	ck		_		
	spoilt				
	spoiled, is		re	eturn.	
	a chance				?
Is					-
	 be sent?				
Return					
	?				
	send spo	iled arocer	ries?		
	re food re				
	ng ruined				
	be retu				
	it possible		n aoods		
	e returns		n good:		
	led perishables?	·			
spor	ion berignanies;				

	to send rotten products?
Is it	return items?
	like to if can spoiled food.
	my back?
	for ruined?
	goods arrive is there chance to?
	possible for to be and?
	they spoiled can they
	like know if spoiled return possible.
	chancespoiled itemsreturned?
How	handle food?
	spoiled as a return?
	to back they are ruined?
	chance return if the goods ruined?
	there spoilage issues are for ?
	these items they spoiled?
	to if I return goods.
	it possible to spoiled food?
	for items be if become spoiled?
	spoiled?
	t is for returnings?
	the spoilt items?
	arrive spoiled, chance of them?
	to get refund
	the goods are there a thoracter than 2
	the goods are there a them?
	can return?
	there a way get a for ?
	it return goods they spoiled?
	a spoiled?
	they're rotten, is return the?
	it to products back?
	give it bad arrives?
Is it	to foodstuff?
	it for some to be they spoiled?
	I have a goods?
May	spoiled be?
Will	they ruined?
	give the back?
	this possible perished?
	if I send back items.
	ere spoiled things?
	it possible to spoilt ?
	know how spoiled food.
	lld items returned if ?
	don't I can return
	to a spoiled food?
	it to return a?
	arrive be returned?
Is it	that be and replaced?

do deal with when is ruined?	
are goods, is possible to return?	
I would it's return rotten items.	
Is spoiled?	
I need if I can send	
it return spoiled?	
Is items?	
bring items back?	
Should be allowed?	
If they spoiled, back?	
How do deal with after damaged	ruined
it acceptable things have spoiled?	
Should spoiled be?	
it spoiled food?	
Allowed return?	
it some goods back have been?	
Is back stuff that spoiled?	
Do us return damaged?	
Is ok to?	
possible to give items?	
knowing if I can return	
it that returning can be?	
Is it return?	
the return spoilt allowed?	
okay spoiled food?	
Should perishables be ?	
Is there can bring back?	
I to know to returns for	
you chance return if the goods are	?
there options if on?	
accept returns spoiled	
Allowed perishables?	
possible to send products?	
could return spoiled goods.	
Returning?	
Is possible handle spoilt?	
spoiled eligible returnings?	
it to spoiled back.	
spoiled, they be returned?	
Do know it's possible get goods?	
able to goods?	
the are spoiled there chance ret	urn?
Do to return produce?	
Is it possible to back the?	
will able to return spoiled goods	?
Is chance returning something spoiled	ł?
possible to send spoiled?	
this returning items?	
I want if my spoiled returned.	
Was possible damaged fresh?	

Is to bring a?
Is possible to get back the ?
would to foodstuff.
would be to rotten
you the of spoiled?
whether I can return
I if I spoiled
have question about spoiled
spoiled for returns?
go back if ?
Is items returns?
to damaged fresh produce?
I to goods?
Will be eligible ?
Do the ability products?
don't know can things.
is chance that ruined possible.
able to get for ?
Is to the spoiled ?
What about?
Would it be possible good if?
Is possible back spoiled?
there a return option ?
that are spoiled?
Can I food?
to know if can spoiled goods.
Is the of?
Is a return produce Arrival?
it be spoiled goods after?
I take spoiled ?
I how I returns spoiled
spoiled allowed?
Is there to a refund spoiled food?
If they are they
Is to perishables?
return ruined perishables?
goods can I them?
Is it to ruined?
it to bring damaged?
I would to know to rotten products.
Would you accept spoiled?
Is possible spoiled?
return spoiled items.
you to accept items?
Returned?
possible to send and put them?
to send my stuff ?
Is a way to that been? Is allowed?
Isn't that spoiled items ?
,

Is _	
Is _	eligible for?
	to if I can back goods.
	possible for ?
	eturning?
	to return items if ?
	be it's spoiled?
	eligible refunds?
The	re is if return spoiled
	_ it possible get back?
	if back my spoilt items.
	_ I return food ?
If	ruined, go?
Is _	permissible returning allowed?
	_ was wondering to return rotten products.
	_ the return of?
	to have edibles?
	the goods allowed?
	_ I spoiled things?
	_ do handle returns my goods damaged ?
	_ ask can spoiled back.
	_ it possible back that have spoiled?
	possible items were will ?
	go if they were?
	return the goods are spoiled?
	_ it return spoiled at?
	_ the spoiled is a possibility return.
	_ it for me get refunds for ?
	to spoiled stuff back?
Is _	okay returning allowed?
Is it	to get spoiled
	_ there be a return rots on?
	possible that perishables back if ruined?
Is th	nere chance could return ?
If	goods I can
	_ I to back items?
	go back if they ruined?
	possible bad perishables back replaced?
	will they products a?
	itto?
	accept goods?
	I can return spoiled goods?
	v can items are?
	products able ?
	products for a return?
	can they be returned?
Can	returned they are?
	_ return ruined?
Is it	ok return ?

return goods are spoiled?
it possible food?
an option produce rots?
Is it possible spoiled ?
It feasible return
I wondering request a for items.
it possible faultyperishables and replaced?
able to bad?
Is $___$ possible $___$ get $___$ good $___$ it's $___$ spoiled?
the spoilt, return them?
spoiled products as return?
possible to for perishables?
possible to spoiled back?
possible to request a spoiled items?
there a if produce on?
Is there a to after?
Is it possible?
Do have the bad?
If goods arrive can ?
Is to return?
rots on arrival, there a return?
acceptable to return have been?