## [Demo] NLP Dataset for Customer Service Automation

Company Type	Retail Banks	
Inquiry Category	Account statement requests and inquiries	
Inquiry Sub- Category	Statement Delivery Inquiry	
Description	Customers inquire about the method (e.g., mail, email, online) and frequency of account statement delivery, as well as update or change their statement preference.	
Data Size	5,019 paraphrases	
Want to buy data?	Please contact nlp-data@qross.me via your business email address.	

Masked sample paraphrases of one "Retail Bank" customer inquiry. (Purchased data will not be masked.)

How	my statements?
	not how can get my accounts
	retrieve my?
	statement?
	no idea where to
	provide me records?
	your?
	not know I able to
	find monthly summary?
	me the records?
	I my summary?
	can my accounts statements.
	I get a myaccount?
I don	't read my account statements
	statement for account?
	need know how to get
	to my
	tell me get statements.
	t should to get statement my?
	to account soon?
	receive my statements.
	there a way account?
	a place my monthly summary?
	are the obtain statements?
I	some info on
	know how statements.
	I can my
	how will able to accounts statements
	can I statmate?

wonder how my statements.
there to receive?
I sure how I be to my
get account statements
to bank ?
What do to get?
I'm quite sure account
I account summary?
Where I my ?
don't know will able have my
to statements?
didn't I would get
know how I get
I statements?
do these statement?
How I my statements?
not how can get statements.
I know I'll statements
I don't how I'll able to
Can I soon?
receive accounts?
Is possible get ?
can find summary
Someone know to account
Is it to account?
I know how my
I to get
I not where to statements.
Need information
can't the statements.
I would like to there a procedure
I idea how am to my statements.
do not how I the account statements.
can a statement my?
I know my statements.
I get my?
Can help me records?
wonder if can me
How are my account?
I if there way to account
I like my statements.
I account statement?
Can the account?
obtain my bank?
want to know get my
I don't to account
How receive a in
I know I'll get
get the
Where account summary?

I need to know		·	
I'm not sure	be able	receive my	·
How can	_ statement	_ my?	
I have how I	get my		
I how I	my accoun	t	
my	y bank statemer	its?	
how get	statements		
Is any way		s?	
I do not to			
I clue		to receive	
doget			
want a s			
to receive acc			
I a question t		count .	
I have idea how to			
I have no how			
Is receiv			?
There's need			
I my		state	illoitus.
can I find acc		2	
to fetch acc		•	
		unt	
I c			
know how to		ıı	<del></del> •
Can I so			
I don't understand how			·
Can acc		ation?	
How I get			
have no idea how _			account
fetch my			
not sure			
not how I'm g		accounts	·
I don't know to			
I how w		ac	counts.
Where my			
know I v			·
What the		ement?	
can I my	?		
to get accoun			
How acc	count statement	s?	
need with get	tting my	·	
Tell I can see	·		
I not my	statements wil	l	
don't how	ba	ınk statement	s.
ge	tting bank state	ments?	
I unsure how I			_•
I know			
don't to			
I how to			
we get s			
How stateme	IIIS!		

I not how can my account
to know get statements.
How to
Where may find summary?
access account statements?
Need to get?
I receive my?
Is a me account?
I idea how get statements.
I am wondering can bank
unsure of how account statements.
am sure how to receive the statement.
I getaccount?
to know a procedure to account records.
Where find summary?
Where can the?
there way to get?
I like receive
how I will statements.
What process for bank?
know how I will able my statements.
it possible view my ?
can I do to get for?
I idea can receive my statements.
I sure how get accounts statements.
get statement for ?
do I information?
see statements?
Is possible to records
me I account statements.
how to get account statements.
don't know how statement.
sure where to get
will get statements?
will get statements? don't how receive account
will get statements? don't how receive account What have get my account statements?
will get statements? don't how receive account What have get my account statements? I am I will account
will get statements? don't how receive account What have get my account statements? I am I will account Is receive statmnts?
will get statements? don't how receive account What have get my account statements? I am I will account Is receive statmnts? Can a bank?
will get statements? don't how receive account  What have get my account statements?  I am I will account  Is receive statmnts?  Can a bank? when you want to ?
will get statements? don't how receive account  What have get my account statements?  I am I will account  Is receive statmnts?  Can a bank?  when you want to ?  I wonder whether statements.
will get statements?         don't how receive account         What have get my account statements?         I am I will account         Is receive statmnts?         Can a bank?
will get statements?         don't how receive account         What have get my account statements?         I am I will account         Is receive statmnts?         Can a bank?         when you want to?         I wonder whether statements.         I'm sure I can account         I no idea to read
will      statements?        don't      how      receive account         What       have       get my account statements?         I am       I will       account         Is       receive       statmnts?         Can       a bank       ?         when you want to       ?         I wonder whether       statements.         I'm       sure       account         I       no idea       to read         I would       obtain
will get statements?         don't how receive account         What have get my account statements?         I am I will account         Is receive statmnts?         Can a bank?         when you want to?         I wonder whether statements.         I'm sure I can account         I no idea to read
will      statements?        don't      how      receive account         What       have       get my account statements?         I am       I will       account         Is       receive       statmnts?         Can       a bank      ?         when you want to      ?         I wonder whether       statements.         I'm       sure       account         I no idea       to read          I would       obtain          How       supposed to      ?         Need info
willgetstatements?don'thowreceive account Whathaveget my account statements? I amI willaccount Isreceivestatmnts? Cana bank?when you want to? I wonder whetherstatements. I'msureI canaccount Ino ideato read I wouldobtain Howsupposed to? Need infogettingitacquiredocuments soon?
will      statements?        don't      how      receive account         What       have       get my account statements?         I am       I will       account         Is       receive       statmnts?         Can       a bank      ?         when you want to      ?         I wonder whether       statements.         I'm       sure       account         I no idea       to read          I would       obtain          How       supposed to      ?         Need info
willgetstatements?don'thowreceive account Whathaveget my account statements? I amI willaccount Isreceivestatmnts? Cana bank?when you want to? I wonder whetherstatements. I'msureI canaccount Ino ideato read I wouldobtain Howsupposed to? Need infogettingitacquiredocuments soon?

it possible get bank?	
questions getting statements.	
Where I go get ?	
Is there to account?	
access account soon?	
may I account ?	
it possible me account docs?	
am not how statement.	
I am how will get accounts	
I get my ?	
How to find?	
don't how the statement my account.	
I not know how I will able	
How I statements?	
do not know will accounts	
can find summaries?	
it that can me records?	
I to my	
have about how my statements.	
How I a statement ?	
I'm not sure will be statement.	
receive accounts statements?	
I don't where to	
not sure how can statement on accoun	ıt.
how bank statements.	
I want to how	
I for accounts?	
I ioi decounts: I my statements?	
to get my?	
have a clue how statements.	
know to my account	
how I receive statements.	
Can you me?	
don't know do to statement my accoun	ıt.
don't know I will	
Am able receive ?	
account documentation soon.	
So how I?	
don't I'll be to get account	
I figure how to the my	
I statmnts?	
bank statements.	
Where I request ?	
get a bank?	
to my statements.	
I to find monthly account	
I to get statements?	
I don't know read the statements	
Can bank statements?	
Are you me details?	

am how I can
I my accounts statements.
how to statement for my account.
I'm I will be account statements.
I how will see the account statements.
Is there getting bank?
Can me my statements?
get an account?
don't know able to get the accounts
a where I can get my
have questions statements.
I not way to read account
I am how be to my account
Please help acct
place I find account
I don't how I statement my
do get statements?
get account docs?
I'm not can receive account
is the process bank?
obtain account docs.
Is possible bank records.
I account docs ?
get bank statements?
I account statements?
What is the get?
know procedure to account ?
I no how be have my statements.
have my account?
I was wondering if get statements.
You to know statements.
not I be able get my
I certain how be able my statements.
ways get account statements?
it to bank ?
So do I get ?
How get bank?
not I will able my account statements.
How get my?
know how able the statement on my
How I ?
Where account found?
how tobank statements.
I my account ?
give me statements?
I'm not sure be able to
I how my accounts
sure how be to my account statements.
you me the obtaining statements?
Can you obtaining statements?

How get statements?
I idea how to on my
don't of getting my statements.
I wonder can bank?
the method for obtaining ?
I I can get
What the for bank
be able to bank?
you need how you them?
get the statement?
there a chance account docs?
$\_\_\_$ get the account statements.
to account information?
Get information statements.
What is the a my account?
Questions about how my my
get my bank?
I how will be
to account statements?
How can accounts?
access account statements?
you me about statements?
get my bank?
looking on getting bank
Where to statements?
it for you to my statements?
Can you please ?
there procedure account records
the get a statement my account?
Is it possible you get ?
you account statement?
I don't know how to
questions regarding getting statements.
i my bank ?
don't know can find
I'm sure how my
Where doI get?
how I the account statements.
I how I be able the
I will not my statements.
$\_$ to $\_$ about getting bank $\_$ .
would like know I get account
get my statements
know how to statements
to access ?
am I able statements?
have no idea account
What do to get ?
do not know receive account statements.
need getting bank statements.

to account statements?
There a question to account
I don't to get an statement.
do obtain account?
I'm going to receive accounts statements.
I how will able receive accounts statements.
should i bank?
Is a place can bank statements?
Something for?
want to where get my
there procedure get accounts?
can get statements?
I don't statement in my account.
I how get statement.
I have about how
do receive account?
do know to statements.
do I the ?
questions about to my account
need some information about
a procedure for accounts?
I have receive statement on my account.
May I bank?
do I my?
I don't know my
can I my?
don't know I my accounts
have how my statements will received.
Is a where I account summary?
I to do receive my account?
I do know get a account.
Can give me get my history?
Does to account records?
Yes, can account?
I know my statements.
What can dostatmnts?
Can data?
I to receive my statements.
Want to more bank
not how I can receive account
I don't know I can
to receive account
I how I can an
know will my accounts statements.
possible to statements
assist my statements?
have some how my account statements.
do receive financial?
get statements?
How I get my ?

	to	account statements?
		the to receive records?
		to obtain account?
I	not	able to receive account statements
		my account.
		the account
		about how to read statements.
		to how to my statements.
		I'll to get my account
		account statements.
		to paperwork soon?
		ed information on
		ret?
		my statements?
		thow I able get statements.
		get my soon?
	-	how I'll be to see
Are		ways get statements?
Ι	knov	w how statements
I dor	n't	I accounts statements.
I	not _	to from my account.
I		how my statement.
		not know how receive the my
	unsur	re to statements.
		my statements?
		w about how statements.
		statements? do them?
		?
		elp in my ?
		vaccount
		records to me?
		ure to receive .
		nsure to statements.
		w how receive
		I statements.
		get statement my account
		very?
		have documents soon?
		tell me how these?
		bank statements.
		how I will receive
		possible that I statements?
	wond	ering can get soon.
	not su	ure how going to
	about	to to my statements.
How	to rec	eive account?
Is it	to	o bank?
I		how get accounts statements.
		my stmts.

i find account?
not sure how my accounts statements.
not sure I'll able to statements.
I know get statements.
for my account?
I my records?
I how my statements
What do to do to statements?
tell how to my
I don't know can my
I don't I to have account
get accountdocuments ?
<del></del>
I allowed statements?
I to receive my
how my account statements be received.
to see a in ?
I don't receive from my account.
don't to accounts statements
want to be to my
I get account ?
Can account statements?
I no I statement on my account.
How can get?
I know able have account statements.
you know to statements?
the process for obtaining ?
you account statements?
I no where I will get
you these account ?
There are how to obtain
I you with my bank
How my accessed?
I have I will to my account
I get records?
I to get
I need you me get
not how to statements.
There's a about my account
to know I can get
I could get statements.
there process for bank?
I'm not how able the statement.
receive account information?
know to read account statements
wondering if a procedure to receive
am unsure I account
Do you process bank?
I'm sure how I to have statements.
do to account statements?
know to account statements.
to to decount statements.

I don't	to my	·	·	
Can I	_ account	_?		
have	how	be	to receive	account statements.
Can	help		bank statements?	
Where				
Is possibl				
How				
Can	bank sta	atements	s?	
poss				
			s are l	oe
May get _				
			my account st	
			_ to my	·
Someone				
would like				
to locate				
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I don't know he			tement for	
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like			·	
no _				
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How				
kno				
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How				
can I acce				
can I get			?	
Can	me proc	ess	bank state	ements?
	_ know	can	send me account	records.
I know		my state	ements.	
Account h	now do		_?	
Do you want to			these state	ments?
I ab	le to get	?		
am not	I	_ receiv	e my	
			ccount statement	
			bank stater	ments.
Can help				
do g		state	ments?	
I get				
			account statemer	nt.
not sure l			ny	
Could I			.0	
to get			nt?	
How one				
can I				
do I get _				
I know ho			ank etatomonte?	

Where can	find statements	?
need a	retrieve	_ transaction
How can	bank	?
I kno	ow to thes	e account
	get these account _	?
	r me get	
		account statements.
	w to get stateme	
		receive accounts
		l statements.
	now get st	
	v to	
	get account	
	e my	statements.
I wish to		
Can you m		
	statement in n	
	I get	
sure	my	account summary.
ques	tions how to	account
Is it to	my?	
need	help with getting	·
How do ge	et	
I don't hov	w to	
knov	v if I able	to account statements.
can g	get statement _	account?
I	I get my acco	ounts
How get _	account?	
unsu	ire I can get	
I know	find sta	ntements.
it to	records _	me.
	account docs now?	
don't	_ if I	statements
I do	get bank _	?
	account staten	
	with my bank _	
I obtain		
	my Statement?	
	ere find my	
	get	
		account statements.
	to	
	state	
		account statements.
		ment account.
		statements.
	w to	
		to receive accounts
	me find the	
don't knov	v receive	account

I how to receive a my
What do I to access ?
I how will access account
Where my account?
How I get?
I know I'm able to accounts
you bank statements?
I how get my on account.
don't my accounts statements.
don't know the statement.
Are you able account?
there to obtain records?
do not how get my account.
What do I do?
there way receive account?
do find the account?
do I from account?
I am find statements
Can I statements?
there to a statement my account.
I obtain bank statements
there a receiving records?
Need if can bank
know how I able to see account
have idea I be my account statements.
How obtain?
What do to get?
I unable to account
questions about get statement.
How I my?
How account records?
Am I account docs?
How download a account?
I request an statement?
How do statements account?
How I my ?
have no how will be the statements.
I know how my
it possible obtain soon?
I to where get account statements.
have questions to account statements.
there a place I get ?
I want where account summary.
to get my
Where account details?
Is a to records?
I get the statements.
get statements
Where am I to?
it possible to my

How get?
am sure will able to get the
I want know retrieve my history.
Ways to?
need to to get
want know get the account
Need obtaining bank
not how I'm able to have
I don't know will able to my
possible to have my ?
receive for accounts?
no idea receive statements.
I how see the statement account.
I not will be to get my
We information bank
I like where get my statements.
am how to receive
I'm how going get statements.
I don't know I'm going to my
there procedure receive account?
I have no idea will to have
I know can receive account
How can statement account?
is process bank statements?
I wondering if obtain my
Where can I?
do bank statements.
What is for a?
am how get statements.
get my account?
I my statements
I have no clue I to statements.
there way to obtain ?
way to obtain
want know receive a for account
wantknowreceive aforaccount.
it to find summary?
it to find summary? I do know get my
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it to find summary? I do know get my I know how accounts Where do get statements?
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it to find summary?         I do know get my         I know how accounts         we obtain?         I to bank statements.         I am unsure will to statements.         I aware of find account         am I able statements?         Could get account?         do I the?         I don't know I         to a statement on my account.         Can assist bank?
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don't how the statement to my
to get for my?
I have my bank statements.
Is that I bank ?
tostatements
I didn't account statements.
a procedure to account?
is to get bank?
I don't can statements.
not sure I'm going the statements.
Where I obtain my ?
have where locate statements.
can do to obtain ?
is possible account statements?
getting my bank?
able to statements?
How receive my?
you send account?
get a my account?
I to my
to to get a for account.
Where could I ?
I can have my statements.
Bank get them?
I don't is to get bank
unsure will receive my accounts statements.
Is easy way get ?
Please me know I statement.
I able get statements?
I am receive account statements.
not to accounts statements.
I'm not how I'll my statements.
How do statements?
How do statements?
Where do statements?
I able to get statements.
don't know have account statements.
Can assist me bank?
I would know a way history.
to obtain bank statements.
I do know I the
do I to do to a account?
do access my ?
do doeses my don't know what do to my
How statements be sent ?
I am can account records.
Where I information?
Where to get?
I receive statements ? I know I get statements.

am to get this ?
I not how I be able my
what I can get statement my account.
getting account statements.
I not how will be
I do not know how be to
that I'll bank statements?
Is possible bank statements?
do gain access account?
I'm sure read account
I do how I get my
I need statements.
I in need of
There to get records?
Yes, can I ?
Can account to?
Is there to account?
I want how these
I want to get account
have questions to account statement.
is it obtain statements?
I'm get my account
May I financial?
you bank statements?
the process to statements?
I how I will be to my
don't know my statements will be able
Can you explain I?
I my statements.
I my statements.  Can tell account records?
I my statements.  Can tell account records?  I bank reports?
I my statements.  Can tell account records?
I my statements.  Can tell account records?  I bank reports?
I I'm going my statements.         Can tell account records?         I bank reports?         I don't know get
I
I
I
I
I I'm going my statements.         Can tell account records?         I bank reports?         I don't know get         Where I account statements?         can get         have no how be receive my statements.         know how receive the         Account do they?
I
I
I
I
I
I
I         I'm going         my statements.           Can         tell         account records?           I         bank reports?           I don't know         get         .           Where         I         account statements?           can         get         receive my         statements.           have no         how         per receive my         statements.           Account         do they         ?           How         get         statement         my           I         know         get the bank           it         to receive         ?           have no         I         account statements.           I         account         fast?           don't         how to         my         statements.
I         I'm going         my statements.           Can         tell         account records?           I         bank reports?           I don't know         get         .           Where         I         account statements?           can         get         receive my         statements.           have no         how         perceive the            Account         do they         ?           How         get         statement         my         ?           How         get the bank            it         to receive         ?         have no         I         account statements.           I         account         fast?         don't         how it         to have my account            how to         my         statements.
I         I'm going         my statements.           Can         tell         account records?           I         bank reports?           I don't know         get         .           Where         I         account statements?           can         get         receive my         statements.           have no         hou         perceive the            Account         do they         ?           How         get         statement         my        ?           How         get the bank            it         to receive        ?           have no         I         account statements.           I         account         fast?           don't         how it         to have my account           how to         my         statements.           not         will receive my         .           I         know         will access
I         I'm going         my statements.           Can         tell         account records?           I         bank reports?           I don't know         get         .           Where         I         account statements?           can         get         receive my         statements.           have no         how         perceive the            Account         do they         ?           How         get         statement         my         ?           How         get the bank            it         to receive         ?         have no         I         account statements.           I         account         fast?         don't         how it         to have my account            how to         my         statements.

haveaccount statements?
I know how to
I how that statement on account.
I my bank?
idea how I read my statements.
it possible for acct?
how to my statements.
Is there statemnts?
am not how be receive my statements.
account docs?
Where can statements my?
I get for account
you tell to account?
I my bank?
don't how to statements.
how be able have my statements.
you me info?
I'm how to statements.
Where statements?
get statements
How will the ?
I question about to get
how to my statements.
can't get statements.
How to request my?
like find account
able to a for account?
How account statement
obtain statements?
find account information?
can get access my?
How I account?
not sure how will able my statement.
wonder I can get ?
you get statements?
have no how be able my statements.
How a statement?
I don't how can get from
I don't know statements.
How do I?
can access account?
How monthly/accountt statement?
to request for account?
I do obtain statements?
I'm $\_$ sure $\_$ I $\_$ be able to $\_$ my $\_$ .
I obtain account docs?
I access account statements?
get account soon?
sure to receive the statement my
I am I be able receive account

I know to to statements.
How about obtaining?
there procedure obtaining records?
there a where I get statements?
don't I'll be able to my
How to receive for ?
I account ?
I no idea I account
Where able find my ?
procedure obtaining bank?
can I account?
Am able to ?
I how to account statements.
I know can the statements.
Is it to getting bank?
Can me get account?
I get for my?
I get bank?
I don't how to receive my
I not certain how to account statements.
possible get account doc?
How to see my?
I be to bank ?
I don't know receive the account.
I these accounts?
Can in my bank ?
Can I get ?
obtain my bank
I statements?
to statements accounts?
Can I statements?
I unsure I will
to to get account statements.
Can I get?
how I access
about bank statements.
to about getting statements.
do I account?
know how can read my
Is any chance of?
How can you
I don't how receive
I get statements?
need on the statements.
have where to get statement account.
to receive my
I'm how will be to get
do get account
to have an ?
I know how to account statements.

know how going my statement.
get my bank?
I need assistance my
not where find statements.
I don't be able to my
my bank statements?
I am I get my
How get account ?
I be able receive the statements
I able to receive ?
need get account .
I figured how statement on my
What I to do get a for ?
How bank statements.
get statements
account information soon?
Where accounts summary?
I know my account statements.
do need to to my account?
I get my
Where can bank?
What I to to statements?
I am sure to
I'm I get account
it to my bank ?
get an soon?
get an soon? Can account paper ?
Can account paper?
Can account paper ? don't know can the
Can account paper? don't know can the I know how I will be to
Can account paper?         don't know can the         I know how I will be to         Do any about bank?
Can account paper?         don't know can the         I know how I will be to         Do any about bank?         Can you my
Can account paper?         don't know can the         I know how I will be to         Do any about bank?         Can you my         do bank statements.
Can account paper?         don't know can the         I know how I will be to         Do any about bank?         Can you my         do bank statements.         I'm how to a statement account.
Can account paper?         don't know can the         I know how I will be to         Do any about bank?         Can you my         do bank statements.         I'm how to a statement account.         Where I my summary?
Can account paper?         don't know can the         I know how I will be to         Do any about bank?         Can you my         do bank statements.         I'm how to a statement account.         Where I my summary?         I process my account
Can account paper?         don't know can the         I know how I will be to
Can account paper?         don't know can the         I know how I will be to
Can account paper?         don't know can the         I know how I will be to         Do any about bank?         Can you my         do bank statements.         I'm how to a statement account.         Where I my summary?         I process my account         How get stmts?         I have questions about how can my
Can account paper?         don't know can the         I know how I will be to
Can account paper?         don't know can the         I know how I will be to         Do any about bank?         Can you my         do bank statements.         I'm how to a statement account.         Where I my summary?         I process my account         How get stmts?         I have questions about how can my
Can account paper?         don't know can the         I know how I will be to
Can account paper?         don't know can the         I know how I will be to         Do any about bank?         Can you my         do bank statements.         I'm how to a statement account.         Where I my summary?         I process my account         How get stmts?         I have questions about how can my         do not I get a from my         do not I get a from my         help with financial?
Can account paper?       don't know can the         I know how I will be to
Can account paper?       can the         I know how I will be to
Can account paper?       don't know can the         I know how I will be to       to         Do any about bank?          Can you my
Can account paper?       don't know can the         I know how I will be to
Can account paper?           don't know can the           I know how I will be to
Can account paper?         don't know can the           I know how I will be to
Can account paper?         don't know can the           I know how I will be to
Can account paper?         don't know can the           I know how I will be to

How	/ I stat	ements?				
How	my ba	alances?				
	_ am going g	get the		_?		
Can	account	right	?			
Ι	know	_ receive	statmr	ıts.		
	do not know I statements.					
	receive sta	tement wi	ith my		_?	
	_ don't know I'm g	going to be	e		_ have	
Can	you with	bank _	?			
I am	wondering if I					
	request my	y statemer	nts?			
	_ there a	accoun	t data?	,		
Ι	how I	able to	get		statement.	
	asking the accor	unt				
	get your st	tatements	?			
Is	possible to	s	tateme	nts?		
Ι	if you can		me.			
How	<i>I</i> a	_ about m	y	?		
	am I will g	et my				
	know how	access the	€			
I war	nt to r	eceive				