[Demo] NLP Dataset for Customer Service Automation

Company Type	Retail Banks
Inquiry Category	Online and mobile banking assistance
Inquiry Sub- Category	Account access issues
Description	Customers may inquire about problems logging in to their online or mobile banking accounts, such as forgotten passwords or locked accounts, seeking assistance in gaining access to their accounts.
Data Size	5,019 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Retail Bank" customer inquiry. (Purchased data will not be masked.)

log	mobile app,	locked	_?
	the app?		
	app?		
account blocke	d,		
is	out account for t	he	<u>.</u>
can't	_ into the?		
The	not and the	is	
I can't log into	the app,		?
You not _	into		
Can't	on the	app?	
get	in to	_ mobile app.	
I log	my account _	mol	oile app.
	locked the ap	p login	
Unable to	app,	_ out.	
into	app.		
get	the mobile app with		
I'm to	the app	p.	
	log to th	ne app?	
into	mobile app	has a	account locked
There is	out.		
acco	ount blocked?		
am a	allowed in the i	is accou	nt?
Can't log	to of	locked	?
There was	_ issue locked _	of	on
a	out, what?		
to _	due to a	?	
access	barred?		
It not pos	sible access	·	

How app being locked?	
account is so can't access	
app blocked.	
locked, can't the	
a problem login for	
is from logging to mobile app.	
I haven't to the app.	
to in to account	
in did you my account out?	
a with app login.	
able access app ?	
There is login mobile	
Logging on the	
can't in blocked	
you cannot log in the app ?	
Can't access lock me ?	
leads to mobilelogin account and app failed.	
account and app raned the mobile is locked	
you unable log to app mobile?	
access app.	
accountlocked, andlogin	
not to to account on mobile app).
Are you your for?	
log into the?	
There is an app is account.	
it is locked?	
Can't the mobile with account?	
log into due account?	
my account closed, will let me?	
failure of mobile	
Can't sign app?	
can't into	
issue with locked of ?	
to access mobile app?	
locked out account an	
It logging in locked out.	
Someone a app.	
Someone to mobile on a locked	•
Are you to log to?	
to access app?	
was locked up?	
Can't in?	
to into app	
The app wouldn't me in and	
account preventing from in to a	рр
My blocked the mobile	
accessible mobile app.	
I can't because it's out.	
Can't app account?	

There a login problem
An app locked out?
in app has blocked?
You can't the lock.
Applogin failed,
I use because of
won't me in because
blocked because of to
How come I the ?
notto log the
mobile login fails?
out of mobile?
You can't log in to with
Can't to in app.
unable log app on your mobile device?
Can't access app?
to account in
Account access
not possible in app.
Is possible to access ?
was not to in to the on
of account mobile?
Someone is able to a mobile a a account.
locked if get app.
Can't to the did you lock ?
can t to the and you lock
locked out on mobile?
locked out on mobile?
Can't use mobile
Can't use mobile or my
Can't use mobile or my I can't the or my Account causes failure of
Can't use mobile
Can't use mobile or my I can't the or my Account causes failure of
Can't use mobile

is	s a in	mobile app.	
0	one log	to	on the mobile app.
L	Lockout, get	app?	
	failure due a	ccount	
is	s mobile login	is	
	why I can't a	ccess mobile	?
	cannot in a n		
	makes it		
	is lock out,		
	can't access .		
	locked out of		device.
	to log o		
	possible to		e .
	app since it's		·
			nen locked account.
	app and		lon locked decount.
		_	
	e to log		
	e app e		
	can't access		
	ocked mobile		
	a mobi		
	is blocked).
	access the because		
	am to log in		
	not able		
Being	locked of ap	p preventing	you
	app account		
	out the		
	access app		
Someo	one to a	a app	locked account.
a	account the mobile		
	out of	with my app.	
	unable acces	s app.	
u	use app is	?	
le	ogin issues,	?	
Unable	e to access	?	
	or login	working?	
t	the mobile login locked	?	
	to log t	o mobile	_ because a locked account.
Can _	not the app	to?	
			to
Do	have acco	ount locked?	
	log in the		
	let log _		
	og to the		
	app account	blocked?	
	get out of		
	get out of able		
	to acce		

is a problem account
Unable mobile app account?
Can't app account?
app let is my account?
access mobile app account?
and can't app?
Can't access app
not and account ?
am to in mobile app.
could be issue if out account on
App account failed?
Are you not able the app your
There is account that the
I access the app, did you ?
out account the app.
Why app let me in as ?
is with being out of mobile.
I out my
$\underline{\hspace{1cm}} cannot \underline{\hspace{1cm}} in \underline{\hspace{1cm}} the \underline{\hspace{1cm}} on the \underline{\hspace{1cm}} app.$
is account on mobile app.
App isn't account?
account, login?
You a mobile app account
loginbecauseAccount
Cannot the
Can mobile app account?
Couldn't the did you me?
Account can't app?
account the mobile app been
can't be I can't mobile app.
Account blocked, app
in a locked?
locked can't use
login and account?
unable to on app
login out?
Account denied, mobile?
The is mobile app.
I sign the
can't be opened.
Account login working?
Account login working?
Account login working? There a for app
Account login working? There a for app The account the is not
Account login working? There a for app The account the is not There is a with account
Account login working? There a for app The account the is not . There is a with account . Is your account ? locked out of ?
Accountloginworking? There a for app The account the is not There is a with account Is your account ? locked out of ? is into a mobile app because locked
Account login working? There a for app The account the is not . There is a with account . Is your account ? locked out of ?

access mobile!
A locked the?
out of app?
Can't mobile app
a mobile account out?
possible in with the
The won't let I'm locked
I get the my account locked
I or get my account
Is account login?
out of a account a
account locked of app?
The won't let my closed?
Couldn't in app.
Accounts or mobile ?
The has been blocked
Is locked app login?
issue for the app.
I log into mobile app.
it possible not to access mobile account?
Can't into ?
Can't get mobile
is mobile sign problem.
Are you unable to log your account ?
Can't account in mobile ?
A locked logging into mobile app.
loginlocked?
A account mobile?
The cannot app.
account temporarily on
mobile app won't log
App failed, account?
Being get the app
due to a lock.
you of app?
I'm to on an
app doesn't me in and says
mobile app blocked?
Can't get?
blocked mobile?
My login is happens?
Are you log to?
access app locked
account was login failed.
The account mobile app out.
can't get into if account locked out.
is being denied access to of account.
my mobile app locked
cannot in to the
There an issue being out on

I cannot get into the mobile is is	_
to into the app?	
Did when I could not	the app?
You cannot in your the mobile	
is no in the account on the	·
get into	
can't I access app?	
can't be on the	
mobile issue?	
Are log the app.	
account is locked and a	
account from app?	
get into you have a account?	
account is and app accessible.	
The account after failed.	
Not able to?	
Account locked, into	
get into	
Problems mobile app:?	
Account app	
app can't accessed due to	
out of mobile	
aaccount blocked?	
unable log the app on your	_?
An account the failed.	2
blocked, not access	
access mobile application.	
I'm unable on the	
Can't account blocked?	
blocked can't app	
Being locked of the you into	·
out, can't log in the	
	to a app
locked blocking someone logging	to a ann
in app.	
You app or	_·
the mobile app, with an account	?
locked out?	
access mobile ?	
get in the is locked out: account on	
get if the is locked out?	
into mobile app account ?	
on the mobile app.	
App locked? The was blocked, failed.	
access app to	
account app problem?	
app with a locked?	
My account is and can't access	•
log the app.	

is locked the mobile
into if your account is locked
Account locked problem app
Someone is to to to account is
possible the mobile locked out?
impossible to log on
is out the mobile
issue, mobile out?
The of mobile been
Can't access the
and unable to log app.
into app have an account out?
lock out I couldn't into the app?
A app blocked
You the mobile
Mobile failure account lock.
Can't get into account locked?
Can't in the?
The is so can't
Account lockout into
log to the ?
log to theblocked app failed?
Couldn't get log into ?
I cannot mobile or my
Account forever to to
Account use
Cannot use app ?
not let in is closed.
in the mobile?
log on app
in to
An being out account on?
A from logging in to app.
I'm locked out app me?
app is locked? A locked account keeping someone from
Can I access account app?
A locked account access
Account locked app
I can't access my
The account is blocked?
can't the app because
locked, can'tinto?
sign into account?
Can't use account?
I an with account and
Someone use a mobile locked account.
account is blocked?
access!
Why on mobile app?

You are to log due ?
locked out on the
Can't mobile app locked?
Is my closed? this won't
locked if you into
the mobile app with an locked
was with mobile app
Not able log to ?
is able to into a mobile due account.
Being out makes to the app.
Can't get into app account locked?
locked out mobile?
They can't the
A locked is from into a
Couldn't access blocked?
to get into ?
Can you into mobile with an account ?
can't into mobile withlocked account.
Account locked, in the
get log in account the mobile?
sign app, account ?
app login trouble.
login failure oflock.
The account is locked into
Can't the mobile with?
to access ?
Can't access app
account the app has
can't get to to
locked afterlogin?
not with the app.
Someone is log in mobile app of account
App account
Did you lock out my when I ?
There is that failure.
The with mobile blocked.
$_{__}$ is $_{__}$ that can't access the mobile $_{__}$.
mobile: locked out?
was locked when login
The account and app
Can't application?
account for app login.
It not possible in to
Can't get the mobile with ?
There with blocked and login.
is problem a mobile
is the mobile
Can't in the your account out?
There is problem application
There is a account that someone in to

use	app if account	?		
get	mobile app	the	is locked	?
ge	et app?			
	that is frozen or	n the		
get				
	me			
	account			
	e if you're		on mobile.	
	count locked out			app?
	app, account			
	into the		account	
	my app account.			
	obile app locked			
	as on the a			
	the app an		ed?	
	account			
	ked in			
	access to		·?	
	_ an issue if			
aı	nd can't mobile _			
	unable to log into			
a _]	pp account	barred?		
	in on		ount stuck?	
	ot able to in			
A locked acc	ount prevent someone	e	to	
Can't log in _	·			
Can't use mo	bile since		_?	
	in a			·
Is my accoun	nt app	let	?	
	with an app?	?		
lo	g to my account	the	÷	
hard to	to the	on the		
	he			
	use the to			
can't ge	et app	lo	cked account.	
	on the			
	gin from u			
	app login is			
	n acco		_?	
	the?			
	y app login	?		
	out ofaccoun		?	
	t a m			
	an app			
	log m	ıy app.		
	log locked			
locked		Juli		
	for a mobile	ann		
	Mobilelogin ?	app.		
	to !			

The on t	the :	frozen.	
Can't access	with	?	
	account locked	the mobile a	pp.
Cannot	mobile app	_ an account	out
access	forever?		
Are not	able to into	on	device?
	app of a?		
They can't log	g the account _	mobile	·
	to app account.		
	because blo	ocked?	
Account	access mobile		
access	on app		
There's a	account		
	ount stuck, can't	app	?
	t Account locked?		
	_ app		
	blocked for the mobile	?	
	mobile login faile		
	issue with		
	e log the _		
	s the mobile		
I sign _	app.		
	out, get?		
I can't	the did yo	u lock my _	?
	issue locked o		
	locked.		
you	mobile app?		
log	gin is locked		
Someone can	't log in to	_ because of	·
	app with account	locked?	
account	when log	jin failed.	
Can't	on app.		
Are	out of your account	mobile	?
	mobile with an ac	count out?	
My	been locked		
in	to app with?		
ac	count prevents from	logging	an app.
me	obile app accou	int?	
	to the _		
blocked	, in with?		
ge	t the mobile	an account _	out.
sign	app account	?	
access t	the account mo	bile	
	cked into app.		
	account the app	locked.	
	app login		
Accountlocke	d get		
Can't	permanently?		
	count preventing	logging	into a app

There trouble with login.
An issue locked out of
There was a
A locked is preventing anyone to a to a
I can't in
The app won't me in
access mobile app?
use app account?
can't log the
There the mobile app.
not be due to the
locked Mobile failed?
Account blocked due to
into the app account?
A someone from in a mobile app.
Can't use account on
I mobile app
A login issue?
Couldn't account?
Can't into ?
a locked account someone in to app
my account closed, let in?
locked prevent from logging in mobile app
blocked to app
unable to log app on the?
A locked account is somebody logging app.
Unable to access
Can't log account locked?
The consumt blooked
The account blocked.
out?
out? in on the app because my
mobile app, account out? in on the app because my A locked account preventing someone phone app
mobile app, account out? in on the app because my A locked account preventing someone phone app get onto ?
mobile app, account out? in on the app because my A locked account preventing someone phone app get onto ? Can't sign for ?
mobile app, account out?in on the app because my A locked account preventing someone phone app get onto? Can't sign for? I in my account
mobile app, account out?in on the app because my A locked account preventing someone phone app get onto? Can't sign for? I in my account log in to the? This app doesn't in account is
mobile app, account out?in on the app because my A locked account preventing someone phone app get onto? Can't sign for? I in my account log in to the? This app doesn't in account is can't log the app will not me is account closed?

Can't gain to?
log a mobile app.
mobile app
Cannot the?
account in the mobile
The account the Login
locked out logging in ?
account to access
log to the you lock my account?
Can't app if is locked out?
in is the?
Can't app to?
sign through ?
A account is someone logging the app
into the mobile that is locked out?
A app
log in to account on mobile
can't get account unlocked access the .
There is login the
It possible log in
access app .
Cannot account barred?
was locked when app
log the mobile app.
be used app.
Is account app failed?
A app may
account for ?
You can't in on
was when login failed.
log in to your
signthe mobile app.
A is someone from into mobile
tomobile application.
my mobile account.
able get the mobile with an locked
access mobile?
get into the an out
get into the mobile app with
get into the mobile app with a locked account.
Mobile blocked?
log to the app.
Applocked?
locked: App?
issues: Account?
unable app on your mobile device?
I cannot in to because been locked.
Why aren't I able access my ?
can't log app

There is an can't use mobile
It is possible get mobile account locked out.
mobile account is
Is the because mobile login problem?
frozen the app.
get into ?
a lock mobile app
access my mobile app, why?
the app?
to log in mobile?
to log ?
locked account is logging in a app.
There is locked the login.
It's to the the mobile app.
How I can't log ?
is blocked.
use mobile locked
Have been locked account ?
in to mobile app.
I have to on app.
cannot access app from a
Someone can't log because their is
into mobile if have an account locked
There the mobile app.
Unable get ?
is an with mobile out.
A mobile?
locked account preventing from going app.
account locked the app
Account log app?
Is the account the?
How locked out mobile?
login a a pp.
can't sign in?
There's an with locked on
app does not me in, account?
locked, mobile app?
you a locked mobile?
A to a mobile app
Can't on app?
I am out of ?
Couldn't get log the on app.
Someone unable to a because locked account.
Can't account locked?
was account blocked when failed.
get log to the ?
There login problems.
access of lock?
can't access
Can't access account

can't log the mobile
locked of app?
Account a failure mobile
the app with an account locked?
Can't get into the app locked ?
trouble is locked ?
It's to the mobile app with locked
couldn't mobile app.
locked outlog mobile
was the mobile failed?
was on the login.
able to log to
account frozen mobile app.
Why I locked my ?
get to the ?
Can't get app?
Is the out app?
I'mable account.
Can't the account on app
Can't access the?
Did lock my when I access ?
the app.
There is a locked preventing someone in in
I to log the
for app
am log in the
on app.
account causes someone be log into mobile app
can't locked account
being out of app.
locked of the app can't
I get log in account on app.
Is the locked?
Logging an locked?
Can't account using mobile app?
Someone that login was
Account locked, app
An account been blocked access
use mobile app locked.
Account Mobilelogin?
out of the mobile?
app wouldn't me in, account?
A account is someone logging mobile
access mobile blocked?
The mobile has
Account mobile login
A locked account is someone a app.
Mobile issue, of
to access mobile app.
locked app login failed.

app locked out.
access the because locked?
blocked app failed?
The account may have
Someone able log to a when have a locked
the app because it's
My mobile app
A locked account is blocking in a in a
up account blocked.
access my account on
The so cannot access the mobile
app to the?
locked up?
Cannot to app.
Account locked you can't
log on mobile?
is login the app.
A blocks someone logging in mobile
access to mobile?
can in the mobile
Can't to to application?
There a out mobilelogin.
Can't in ?
get into app.
won't me in so out.
due to this app not allowing ?
This app me my closed?
log the app?
blocked not access
you locked of ?
locked, can't access ?
issue, locked app?
into Account locked?
mobile login out!
A was
is blocked can't access app.
An when app login
Account access app.
The out of login.
can't get account on the mobile app.
login locked
I to log to my mobile app.
Can't use account
get to access
cannot get the
The account mobile app
and unable access mobile
Account to app.
Do mobile locked out of?
the mobile app or have unlocked.

access app, blocked.
locked and failed?
access app due ?
The is you cannot get the
app wouldn't me I was out.
There a locked account account.
Is there out of on mobile?
access mobile on
blocked an issue with mobile login.
is on .
get into the mobile app out? account issue for app.
in the?
can't the due to
can't get app.
isn't to the app.
you to log in ?
app let is my account?
locked of and can't sign
Couldn't in the on app?
I unable to the
app was locked what?
I can not in
can't sign the
Is of problem with mobile?
I into mobile if my is out.
Can't access from
Someone a mobile account.
enter app; is ?
Mobile can caused account
Are you to log app your device?
Are you to log app your device? Mobile fails after .
Mobile fails after
Mobile fails after cannot access mobile
Mobile fails after cannot access mobile Someone isn't access
Mobile fails after cannot access mobile Someone isn't access Is my This app in.
Mobile fails after cannot access mobile Someone isn't access This app in. access mobile with?
Mobile fails after cannot access mobile Someone isn't access Is my This app in. access mobile with? into mobile app a locked
Mobile fails after cannot access mobile Someone isn't access in. Is my This app in. in. access mobile with ? ? into mobile app a locked Is it that I into ?
Mobile fails after cannot access mobile Someone isn't access Is my This app in. in. access mobile with? ? into mobile app? ? Can't mobile app?
Mobile fails after cannot access mobile Someone isn't access Is my This app in. access mobile with? into mobile app a locked Is it that I into? Can't mobile app? A preventing logging to a mobile phone.
Mobile fails after cannot access mobile Someone isn't access in. Is my This app in. in. access mobile with ? a locked into mobile app a locked Can't mobile app A preventing logging to a mobile phone. to a mobile phone. account barred?
Mobile fails after cannot access mobile Someone isn't access Is my This app in. in. access mobile with? a locked into mobile app a locked Is it that I into? ? Can't mobile app?
Mobile fails after cannot access mobile Someone isn't access Is my This app in access mobile with? into mobile app a locked Is it that I into? Can't mobile app ? A preventing logging to a mobile phone to account barred? login mobile ? lock after I couldn't the app?
Mobile fails after cannot access mobile Someone isn't access Is my This app in access mobile with ? into mobile app a locked Is it that I into ? Can't mobile app ? A preventing logging to a mobile phone to account barred? login mobile ? lock after I couldn't the app? Can't into app?
Mobile fails after cannot access mobile Someone isn't access Is my This app in access mobile with ? into mobile app a locked Is it that I into ? Can't mobile app logging to a mobile phone to account barred? login mobile ? lock after I couldn't the app? account, app.
Mobile fails after cannot access mobile Someone isn't access Is my This app in access mobile with ? into mobile app a locked Is it that I into ? Can't mobile app ? A preventing logging to a mobile phone to account barred? login mobile ? lock after I couldn't the app? Can't into app?
Mobile fails after cannot access mobile Someone isn't access Is my This app in access mobile with ? into mobile app a locked Is it that I into ? Can't mobile app logging to a mobile phone to account barred? login mobile ? lock after I couldn't the app? account, app.
Mobile fails after cannot access mobile Someone isn't access Is my This app in access mobile with? into mobile app a locked Is it that I into? Can't mobile app ? A preventing logging to a mobile phone to account barred? login mobile ? lock after I couldn't the app? Can't into app? account, app can't use app

barred app.
Unable account barred?
to app account barred?
Cannot log in account app.
The accesed due the
Account blocked access
Cannot log
The has been the app.
Unable the?
app or account?
login account?
Can't into mobile with account lock ?
are get the app.
locked, the app?
out account on mobile.
The is you cannot app.
is unable access app.
Being locked access
Can't log
barred because inability app?
Account lock login
into a?
Can't the app?
Applogin Account?
Can't into the account is locked?
There problem with a
Did you lock out when into app?
Accounts app.
Someone can't in
locked of account ?
I log account on app.
Is it possible that mobile is?
Can't into
I was out of
Are denied access to the on ?
There is locked of a account.
Mobile app blocked.
Couldn't in on
locked mobile failed?
in mobile locked out.
You cannot app.
The account is locked unable mobile
Account failed login on?
Alocked account in in a mobile app
Account login unable?
out of on?
The app let me in; ?
out, can't mobile?
is account the app.
Account locked?

on was out.
A locked account makes it hard someone
an app?
in in the
You can't access the
Unable to use ?
There is account locked
Can't get mobile locked out?
Account unable to access
Someone can't log a app locked
Is my the won't let me ?
Account access app?
Is the app account?
Account an with login.
to the app.
Can't to?
can't log mobile app
it the app account?
cannot to a app because of a
in to the app
get theapp?
A account someone from in app.
Can't because of the?
account out?
Can't with blocked
get log in the account app.
Unable in account the app.
on the
not able log app.
Unable in app?
Someone in to app the is locked.
be on mobile app.
Why access my account the?
A problem app.
log to the ?
I out with app
into the
You're log in a?
in an app.
A locked a mobile a mobile
to the mobile app
Why blocked the app?
What my login out?
not able access app.
Is possible you log the on your ?
to log the app.
log in an
Unable to in app
App not?
Account barred, app?

Account can't me	obile?
$I \underline{\hspace{1cm}} been \underline{\hspace{1cm}} out \underline{\hspace{1cm}} $	account.
Can't the due	a?
into and ac	ecount?
an of locke	ed account mobile.
to account in	?
Is the for	login?
It's that	account on mobile.
log in	
There a problem	_ mobile
I my accou	nt the mobile?
Can t	to account on mobile app?
Account on	_?
account blocked	the app
Can't access is _	?
my	
	account on mobile app.
has frozen	
blocked, can't th	
	ou can't in the app your?
	to the your mobile device?
cannot	
sign in the	
an account out	
The account	
Account and	
Can't beca	
	p, did my account?
log to account _	
Problem with	
	 ne can't in app.
doesn't allow me	
mobile locl	
	it get into it.
	ked out of account .
	account on the app?
I sign due to	
	upp mo _ mobile app with a
locked, use	
Can't in	
	o locked account?
I log the di	
Account blocked, use	
in to	
blocked and able	
out of account,	
havelocked out	
Account denied, acces	SS

to access account			
There account the app.			
Unable access device?			
Someone cannot into a locked account.			
locked prevents someone from in phone			
How the won't me in and says ?			
Being the app makes get into it.			
can't use mobile			
can't the account mobile			
log theapp is?			
in or account?			
in app, account			
Mobile restricted account			
log into and locked my account?			
App locked			
can by account lock.			
Account on			
Did my when couldn't into the?			
Mobile failed??			
I can't with!			
You access due to			
a mobile locked up.			