[Demo] NLP Dataset for Customer Service Automation

Company Type	Pet Insurance Companies
Inquiry Category	Denied claims and appeals process
Inquiry Sub- Category	Limited coverage disputes
Description	Inquiries regarding claims that were partially covered or had certain treatments or amounts reduced, leading to disputes or questions about the reimbursement calculations.
Data Size	12,120 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Pet Insurance Company" customer inquiry. (Purchased data will not be masked.)

Could clarify expenses fully covered by
for lack?
Please clarify are covered
Please if no help?
Can you shed on weren't fully?
Why covered by your?
my not of the expenses?
Why was not my?
Hey, why coverage?
was my covered insurance?
Why have coverage?
Please why won't
Please explain why
State why fully
Tell the insurance my
How explain why my insurance handle ?
Why weren't?
me I have partial of expenses by
Why cover some expenses?
should the coverage on some bills.
Why all charges?
Does make certain costs weren't by?
some completely by insurance?
come a expenses past ?
the insurance all expenses?
What the fully cover?
Please explain reason cover
there expenses that were not by?

my cover my expenses?
my covered your insurance?
underinsured must be
I don't insurance didn't pay those
Is it that insurance completely ?
I to why charges
if I why policy handle bills.
I wonder my of my expenses.
why the insurance did not fully
the insurance fully cover ?
Do know why cover ?
What's insurance for everything?
want know for some expenses fully covered
I why charges reimbursed.
Wouldn't mind why handle the bills
Why expenses fully by?
happened coverage of those?
with not paying for everything?
the reason for there full payment?
want know the reasons are not fully
Why some covered my?
Why cover of expenses?
for covering specific expenses.
What of to be?
Please lack of coverage
have not to cover my ?
insurance not paying ?
insurers expense?
Is there some expenses not covered?
is an Explanation needed:
my covered by insurance?
isn't insurance everything?
Is insurance only portion of these?
I why some expenses aren't
State lack full
confused as to of those expenditures.
I want to why insurance doesn't of
Can you light on costs weren't ?
you why expenses weren't fully by?
Explain the costs were
for the partial coverage of my
should be explained.
Clarify certain insured.
Why were expenses fully?
Why all costs not covered plan?
about expenses without
Why costs have ?
Are reasons why some expenses ?
Why do expenses? reason why these weren't covered.
reason why these weren't covered.

costs from need to
Can explain precisely bills fully insured?
Why expenses uncovered?
I need why my handle all
the reasons for ?
the lack coverage bills
Why costs not covered plan?
could insurance cover ?
explain me didn't cover all expenses?
What led to incomplete coverage said?
any reasons some 100% reimbursed?
explain insurance doesn't enough
caused insufficient bills?
you tell me why insurance these?
I would reasons expenses not fully covered.
Please me know incomplete
Is it possible expense?
Can with why certain charges were?
did plan cover of costs?
Insurance didn't
Some fell of coverage.
You incomplete coverage of these fees.
possible shed light the incomplete of these ?
is shortfall insurers?
Can comprehend why charges weren't?
there any for insurance?
There costs fully by
of lack coverage.
Please incomplete
anyone know fully insured?
insurance paying for?
the not by insurance?
Why did insurance expenditures?
to know why insurance didn't handle
Why expenses?
Please a partial of expenses by my
those charges covered?
Is it the weren't completely ?
Expenses no Insurance?
Explain the did not cover
Can tell us why weren't reimbursed,?
why my were not by
Please an explanation of
There were that covered.
Some of covered by insurance.
come the were not by ?
I'd to know costs weren't
what are by insurance.
the of on bills
Why insurance not deal all ?

Why all costs covered ?	
What is the rationale some ex	penses?
doesn't pay for that aren't?	
you why the care of only	partially?
explanation insurance inadequacy?	
I asked, what made certain of of	?
me the for the coverage my	
clarification of insurers.	
Can you tell me certain by my	<i>r</i> ?
I am about the for not for	
Why the by my insurance plan	
is the behind coverage of expenses	
you a more about partial	
going with insurance ?	
tell me expenses are covered	?
You tell certain costs reimbur	
Why are completely?	
you some insight why certain	weren't fully ?
Can someone explain are not are	
I don't know some fees by	
know some weren't covered u	
Explain the reason are	-
tell us were not insured.	
Did why expenses weren't by	insurance?
Can tell me certain are fully?	
How insurance cover items?	
expenses by insurance.	
How come few expenses didn't fit	?
Why costs reimbursed my?	
There an the underinsured si	tuation.
Insurance cover all the ?	
Explain why covering my	
did not many of ?	
my policy partially certain ?	
hasn't fully some	
There are some expenses inst	ırance.
How come does fully ?	
Can you tell not reimbursed?	
the costs not the insurance?	
Tell me reason the expenses.	
mind the reason couldn't handle th	e .
Why weren't your insurance?	
Can understand why the charges n	ot?
Insurance expenses.	
Clarify costs are	
Why were my by?	
able to why charges we	re not reimbursed?
How come weren't insurance?	
want know why insurance didn't cover	
What happened didn't expens	
CAPCIIC	

explain certain expenses completely
was why expenses weren't completely covered
Was a for not ?
Why insurance not some of ?
Were reasons the reimbursement?
why didn't fully costs.
Explain insured.
the reasons insurance didn't cover ?
expenses insured?
doesn't the expenses
the reason partial of expenses.
understand certain are not by insurance.
Please explain the insurance expenses.
Can somebody explain weren't ?
couldn't cover all expenses?
clarify costs are insured.
you explain some covered?
Why short of full?
What is why insurance only portion of?
Understand why my the
There were inadequate insurance
insurance provide full?
Why did not expenses?
to help expenses?
Why didn't the?
Can why insurance only the costs?
Why insurance handle the?
are uninsured.
What made costs fall outside the ?
I annoyed, a went past coverage plan?
wasn't expenses insurance?
of my expenses.
insurer's payments?
to know why some aren't covered
my covered by insurance?
insured cover expenses?
insurance not fully?
please, the shortfall with?
insurers cover all?
Why fully expenditures?
The expenses insurance.
my didn't cover everything.
I'm confused expenditures
how failed to all expenses.
us what caused costs be partially taken care?
Is an for why paid of the costs?
Please why specific were
are expenses not in ?
you me why of the aren't ?
Why covered insurance?

I understand certain fees paid
expenses be by insurance?
required about expense with insurers.
a my came past my plan?
Why completely insured?
come insurance cover?
I want why insurance not expenses.
to know caused certain to insurance coverage.
How come some were ?
Can explain you why only paid a of ?
tell why specific weren't covered.
want to know my insurance expenses.
charges by the?
the insurance didn't cover these?
I need to why my insurance of
aren't entirely insured?
member of team explain insurance part of costs?
How did cover the?
Why coverage required?
Some costs do insured did insurance not cover some ?
do not count under?
Please me coverage of
Why did fail all?
the not fully the costs.
How insurance full?
Why my plan cover ?
Explain policy fully costs.
is reason for ?
certain bills fully insured?
What reason the partial coverage policy?
An explanation needed situation.
What insurance did cover?
It's not clear of expenditures.
is insurance not my?
Why costs?
doesn't insurance my?
why expenses covered your
Can you tell me not fully?
you for partial coverage?
Some outside of
Could you me specific covered?
you give coverage?
there why insurance inadequate?
possible that some not covered?
is reason for partial ?
What these be short ?
Can light why certain costs fully?
Why my all my ?
tell why costs insured.

aren't covered by your?
Can tell me expenses not covered?
there a a portion of the costs?
caused expenses be short of ?
Why were some the expenses covered ?
someone you bills weren't insured?
you an of insurance cover all?
made certain not under ?
isn't covering the?
wasn't insurance covering costs?
why charges completely covered.
the insurance cover expenses.
you explain why certain weren't reimbursed?
claims needs?
some full insurance coverage.
Insurance pay potentially items yet, ?
Not costs were
Can you us what to be only care?
What insurance cover all ?
you explain aren't covered?
didn't costs covered insurance?
on expense insurers?
Expenses do have ? Are explanations for ?
There of coverage certain
to why my didn't handle
some not covered?
Please explain the all
need what some costs fall outside of
Was not to cover ?
I want know what costs fall insurance bounds
fees not by
do not have?
I to bills weren't
didn't cover it?
Did you certain expenses covered insurance?
why didn't cover costs.
State costs have insurance
not part of my?
my able to handle all the?
insurance fully expenses?
did expenses not be covered ?
How expenses slipped ?
Did you why weren't insurance?
you why weren't reimbursed?
anyone from your explain only portion of the ?
costs completely covered insurance, ?
explanation for the with?
is needed about insurers.
you covering specific expenses?

What is the explanation of?
What reasons some expenses not?
explain failing cover expenses.
you tell us why were fully covered?
Why are my policy?
has caused only ?
Can help figure why charges reimbursed?
is failing to all expenses.
What prompted expenditures?
explain expenses aren't insured.
What the reason the specific expenses?
Why enough to ?
What certain fall outside coverage?
wint to why my help the
don't how certain were paid by
Why did the insurance not?
Any discrepancy with insurers?
some costs not by
Explaining underinsured
Why not by policy?
Is reason that expenses weren't covered ?
Why these expenses short ?
Correct the lack on
Explain to why my did not
let know the incomplete of these?
I why weren't fully covered
How come a sneaked my ?
Please give an why insurance cover all
any reason not fully covering?
Is that the weren't entirely covered ?
Can me why expenses are being ?
Why the completely?
reasons for coverage?
I want my didn't take all
Is a reason expenses not by?
Insurance pay the
costs fully insured.
you insurance did everything?
You the lack complete coverage bills.
expenses completely insured.
There were expenses that not
Did some not covered?
We to clarify the lack bills.
didn't fully cover my
wondering my insurance cover some expenses
was the the lack of expense ?
reasons why some expenses fully covered?
makes costs fall the bounds of ?
were certain were not by insurance.
payment for insurer?

Is why specific aren't?
Is partial coverage explained?
I need why insurance handle all
confused what to of said expenditures.
led these expenses full insurance coverage?
doesn't cover expenses?
Can you us why reimbursed?
The expenses were completely
tell me which by insurers?
Why costs full insurance ?
Please the behind the of expenses my
explain the reason for not fully?
Youexplain areinsured.
know my expenses not covered by insurance.
Why particular charges?
come certain expenses covered by?
it insurance didn't everything?
Do know expenses are ?
Why insurance covering?
any to why some costs 100%?
Explanation underinsured situation.
weren't by insurance?
does insurance not of expenses?
Why my all expenses?
Can from explain insurance didn't all the?
Can you my didn't cover my expenses?
How a did go past my?
costs don't insurance coverage
my insurance cover all of
was for partial my policy?
Please understand is incomplete
some expenses under policy?
weren't by insurance?
for the partial coverage on expenses?
am confused what led
expenses, help?
an explanation insurance insufficiency?
Why costs completely covered ?
you the coverage?
didn't insurance those costs?
Can tell me some expenses ?
reason why insurance fully cover the?
Please explain how insurance
Ispossible insurance doesn't for?
certain completely insured?
Reason partial ?
Did you why certain weren't by?
Why all covered insurance?
I to made some costs of coverage?
Any on the with ?

why insurance didn't expenses.
Some costs do full
why costs not fully covered insurance?
it insurance only part of the?
were costs not by insurance?
come few of my expenses plan?
Why the not cover ?
the reason lack full payment?
wonder, what made certain of insurance ?
do not have insurance ?
you us why certain costs weren't?
State the reasons insurance.
insurance fully cover costs.
weren't expenses fully?
insurance with the expenses?
I was wondering insurance cover costs.
Please unauthorized costs insurer.
don't why certain weren't paid by by
don't know fees were not insurance.
insurance help?
you let know the coverage fees?
Please the the charges entirely
Shouldn't know certain 100%?
some bills were covered?
the the cover my costs.
the weren't fully
Why isn't?
wanted know why my didn't all the
not full insurance coverage.
I need know why fully expenses.
Is that are not?
reasons partial coverage?
clarify the shortfall
come these expenses?
you me about incomplete of these?
Can you why insurance fully the ?
know why some weren't fully
I insurance fully expenses.
I wanted to my insurance
was the not ?
What the reasons for of the?
I why fees not fully by
insurance cover those expenses?
stopped covering all expenses?
Did know that certain were by?
insufficiency insurance coverage.
your team insurance only paid of the costs?
tell the the coverage of expenses.
Why they?
These are insurance coverage.

assist the certain charges were not?
anyone from your know why only paid of ?
Is there explanation partial coverage of under ?
costs enough insurance
Why expenses covered by?
give me reason for partial my
clarify, no insurance?
are some not fully in ?
why didn't my costs.
the cause insurance paying everything?
Was a reason certain fully insurance?
I to know insurance didn't of expenses.
insurer's incomplete
What the short of insurance?
pay potentially items, come?
insurance full amount?
it that certain covered by?
costs not fully by insurance?
How a expenses my ?
Couldn't understand my couldn't of the
Is it aren't fully?
costs were insured.
regarding with insurers?
know which charges remained by
Please insurance expenses.
wasn't the everything?
Why wasn't your insurance?
insurance not everything? "
aren't expenses covered policy?
I wanted of of
need to why certain weren't
the coverage certain bills.
Hey, insurance cover?
expenses fall of coverage?
a expenditures slipped my plan?
Can give more the coverage of these?
prompted coverage of ?
Why fully insured?
Underinsured situation?
insurance will not cover
Please explain how insurance
Did us weren't fully by insurance?
Please preason for the partial of by by
How come few plan?
There's the claims situation.
explanation for Insurance ?
Explain me insurance fully cover my
you a the costs only taken of?
understand certain fees paid by insurance.
possible explain why didn't all the expenses?
· · · · · · · · · · · · · · · · · ·

Can_	me about the not being?
	why certain expenses are insured.
	weren't reimbursed, tell me why?
	like to know precisely why couldn't the
	has to explained.
	fully expenses?
	explanation behind coverage of certain?
	expenses not?
	is reason partially covering certain under?
	expense with insurers?
	anyone an for ?
	why costs were not reimbursed?
Pleas	e clarify, insurance?
	explain does not expenses.
Is it $_{\scriptscriptstyle -}$	some completely my policy?
	help understand the
	certain bills weren't insured?
	you why fully reimbursed?
Pleas	e explain these were not
	partial coverage occur?
	rance doesn't the problem?
	made costs outside insurance?
	e inadequate coverage.
	don't why certain paid insurance.
	to of these?
	costs have coverage.
	the expenses not ?
	expenses covered your insurance?
	cover some of my?
	don't insured?
	only coverage, reason?
	some that were not
	insurance not everything?
	that the everything.
	was certain not?
	expenses payment?
I	some fall outside of insurance
	come expenses my coverage plan?
	reason for partial coverage insurance is
	explain the insurance coverage
	were expenses covered?
	why expenses aren't fully explained?
	my insurance all ?
	de the reason for expenses by my
	you able to explain why costs ?
	why insurance cover those costs.
	e payment by the
	ou why not by my?
	e why weren't
	insurance pay full?

What is for unreimbursed of?
I why weren't covered by your
were some the expenses by insurance?
costs fully insured.
Can you help why certain weren't?
There may reasons why the is
There costs that were insurance.
Can shed some on costs weren't ?
insurance to all the?
causes to fall of insurance coverage?
not fees were not paid by insurance.
aboutpartial coverageexpenses my insurance
not have insurance coverage.
What not covering expenses?
know costs were taken care of?
costs fall outside of the bounds ?
expenses were covered insurance?
there any certain reimbursed?
aren't completely insured?
to know some bills did covered.
come items paid for insurance yet?
Any clarification needed the shortfall
the reason behind coverage of ?
Wouldn't mind knowing my handle bills.
the for the costs be partially taken ?
Please why the weren't
clear what to coverage.
you tell about coverage?
Cantell why costs were only taken
explain the reason by insurance
Please insurance failed cover the
us know insurance's
Why don't ?
fully covered the insurance?
Please why weren't completely
didn't cover of expenses?
going insurance not covering?
Insurance failing expenses
did the fully costs.
all costsinsured?
know the reasons for expenses not
Why by insurance?
Why didn't the?
you have an explanation for didn't cover ?
Why certain by insurance?
I would like why outside of coverage
Why wasn't costs covered ?
There a that costs full insurance
I am sure cover of those costs.
why failing to expenses.

clarify	no insurance?	
my _	not cover all ?	
	to fully cover expenses?	
	expenses not uncovered?	
Why	completely insured?	
Please	some costs insured.	
Explain m	e why cover costs.	
	ow certain were ?	
	how the?	
	rance doesn't everything?	
explain	charges weren't	
tell me	with the	
	nsurance handle expenses?	
	with incomplete?	
	v why some reimbursed?	
	few are my?	
	the cost with?	
	eason for unreimbursed	
	reason why aren't covering expenses?	
	know why my didn't deal with expenses.	
	of my went plan?	
	some costs	
	not	
	on on the expense?	
	insurance	
	why?	
	why my handle	
	your insurance	
	behind partial certain?	
Why	fully?	
	about claims	
Please ins	urance expenses.	
	insurance pay?	
Why wasn't	_ costs covered ?	
Do know _	weren't covered?	
	ible that only of the costs?	
there	reason why insurance part the?	
want	reasons for partial	
	reason for only coverage	
It would be	if could the partial	
your	explain paid some of the cost	s.
annoyed,	come few expenses past plan?	
Can you	why costs 100%?	
Please	cover expenses	
	certain fees were not	
	insured?	
	insurance expenses?	
	what certain fall outside of bo	ounds
	covering all expenses?	
	and my insurance handle	

did costs not insurance?
reason insurance didn't my
you cause of these costs being partially taken ?
you know why completely?
Did which charges had ?
clarification cost shortfall with?
Why is insurance covering the?
Please tell me for partial coverage
Please the for to expenses.
question insurance only paid a portion costs.
insurance cover of the ?
Why couldn't by insurance?
are reasons that certain uncovered?
What the rationale behind coverage my?
are some fully under the?
Why my insurance of?
clarification is needed the with
a poor insurance reimbursement?
Why expenses fully insurance?
there an for paid a small of these?
Do you insurance the?
What are for ?
certain not the insurance?
tell why certain insured.
Why insured?
Why were expenses not policy?
why costs insured.
Why not some my?
Why were not?
your can explain insurance paid small of costs.
were the fully covered ?
you why insurance didn't all the?
as to what incomplete coverage of
Why insurance cover costs?
Why were not by the?
insurance covering expenses?
Please why insurance coverage.
What made insurance to?
Does anyone for inadequacy?
Explain why insurance fully my costs.
there reasons why aren't ?
What for the inadequate?
Clarify, expenses?
Expenses have ?
tell why weren't insured.
Why didn't cover costs?
Why my expenses insurance?
Tell me insurance doesn't expenses.
you able tell more about incomplete of ?
why costs weren't insured.

What	insura	nce	for everything?		
Do you know w	hat the _			care of?	
		covered by			
insu	rance	cover these	e expenses?		
		partial cov			
			be taken	?	
		expenses		·	
		fully covered			
			 bounds in:		~o?
					ger
			covered under r	ny?	
Why					
Please ins					
Why					
Can you r	ne about	of	only	taken care _	?
Please me	e the reasons		certain exp	enses	_ insurance.
tell :	you why	con	npletely insured?		
<i>N</i> hat	for	expenses	being und	ler my policy?	
Clarify the lack	of				
did :	not cover	?			
costs	insure	d			
			l insurance covera	ge.	
		coz			
		fully covering			
			vere		
			eren't h	.v. 2	
			age of the expendi	tures.	
		cove			
			covered	by insurance.	
		al m	y insurance.		
insu					
to	why insu	irance co	ver		
Why wasn't the	·	by?			
costs	b	y insurance.			
Why my _	partially	my	?		
isn't	coverag	ge for bills	S.		
doesn't	all expens	es,			
for i	nsurance	?			
		fully paid	?		
		my cost			
		t these _			
			 expen	202	
					2
			only partia		?
			r some of exp	enses.	
		covered			
		are not ins			
		coverage o			
Any	shortfall	l insurers	?		
Why were	not	_?			
don't kno	w why	comp	letely		

insurance doesn't for things?
Why all the covered by my ?
aren't costs
costs not covered insurance?
did some expenses have ?
Costs don't full
expenses not insured?
know why some reimbursed?
like to know why bills insured.
don't understand insurance handle all my
Why my insurance cover costs?
the lack on bills.
aren't fully insured?
some stay partly?
What the cause of coverage policy?
Some were not fully
me why insurance didn't
Why my cover costs?
Why certain bills ?
specific charges included?
you explain the for not covering ?
all of the expenses?
Please reason for coverage expenses my insurance
insurance refuse cover coverage?
did insurance handle the costs?
tell for partial coverage certain my insurance.
Can why certain not reimbursed?
I know for covering specific expenses.
What's that pay for?
shed light certain costs not fully?
Can insurance didn't expenses?
certain remain uncovered?
Could shed light the ?
Can why are not insured?
Why are covered under my?
had yet been paid insurers?
unclear what to incomplete
Can for these costs were only taken care?
What made outside of coverage?
I know the insurance cover some expenses.
Tell certain insured.
costs insured.
What are the partial of expenses under ?
do not why fees are not
Why is offered?
I don't why charges weren't
to know certain weren't fully by
I of coverage.
woron't costs of my
weren't costs of my ? weren't covered properly by

why entirely covered.
Is explanation to why certain costs ?
Is possible explain partial coverage ?
I need to why didn't
more about the incomplete coverage these?
There is claims explanation.
need to understand insurance handle all
Can on costs only taken care of?
under insured claims
How weren't by insurance?
question partial coverage of expenses under
I'm confused happened incomplete coverage
are reasons for coverage expenses my?
not fully cover my?
I to why insurance handle expenses.
Is a why certain ?
I to know why expenses covered
come were past coverage?
to understand why my insurance didn't
wondering why insurance expenses.
I don't why charges weren't .
expenses aren't fully uncovered?
to explain why expenses not fully covered ?
Please how doesn't expenses.
insurance didn't all the?
makes costs of coverage?
What the reason why fully?
why the costs weren't insured.
Please why specific weren't fully covered.
I'm why some weren't paid
Why isn't all?
why certain bills weren't?
There some expenses entirely
insurance handle all the ?
not uncovered.
tell the partial coverage.
made certain fall outside of coverage ?
Why fully covering expenses?
There's complete some
Why does refuse coverage?
Please explain not adequate.
insurer's expenses
you me expenses not covered completely?
Why aren't?
Can you reasons for expenses being fully?
anything you me about incomplete coverage fees?
Is that some expenses fully covered?
There some that fully covered
you us why did cover expenses?
costs are not?

Explain insurance did not cover
Why can't the fully ?
There are costs lack
Is a why expenses are not insurance?
were not fully insurance.
Please how not cover
Is $___$ specific $___$ for the inadequate insurance reimbursement?
Why is only paying a of?
was the rationale only ?
to know why the covered insurance plan.
weren't the totally?
you assist me the reason weren't?
Can you with certain weren't reimbursed?
You be able shed light incomplete of
You be able shed light incomplete of Which charges paid insurers?
Which charges paid insurers?
Which charges paid insurers? How come a few didn't my coverage?
Which charges
Which charges paid insurers? How come a few didn't my coverage ? is the are insured? Why did some insurance?
Which charges