[Demo] NLP Dataset for Customer Service Automation

Company Type	Retail Banks
Inquiry Category	Fraud and identity theft concerns
Inquiry Sub- Category	Stolen Cards or Account Numbers
Description	Customers contact the bank to report stolen or lost debit/credit cards or compromised account numbers, requiring immediate card cancellation and assistance with fraudulent charges.
Data Size	9,844 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Retail Bank" customer inquiry. (Purchased data will not be masked.)

		my should I next?
		after identity happens?
		advice going forward?
		info should I next?
	next,	my identity!
What	;	I my identity?
What	;	should we take ?
		was what should do?
	theft,	now?
	my id	entity to proceed?
		was I some guidance.
Next	steps	is
Some	eone _	identity, what's
		now what?
		someone my information.
		I my ID?
What	is	stolen?
		is taken, will follow?
	shoul	d my ID being?
		my name, did it?
Му _	h	as been and ?
	steps	be taken now that identity ?
	your	swiped my
	was s	tolen,?
		do a stolen ID?
What	's the	this theft?
		robbed identity now what?
		forward my was taken

Should	take next	_ after	identity?
	steps	_ someone tal	xes ID?
do _	do	_ identity was	s?
next	, stole my _	•	
have	e identity _	shou	ıld I?
have	e a stolen ID	_ what	move?
my _	been t	aken what	?
What show	ıld I	stolen	?
wou	ld do 1	I had	stolen?
is yo	ur after	my _	?
Му	been stolen,	so shou	ıld do?
wha	t should	my _	being swiped?
What's	to fix	?	
my r	next move	identity _	with?
	_ I do now n	ny has _	stolen?
Next	identity		
	my	should th	ney do?
Му	by the	m.	
I	ID taken,	any	forward?
is m	y a	identity?	
	a who stea	als I	_?
stole	en, next?		
	my ID?		
iden	tity stolen _	nee	ed some
	identity; w	hat's next?	
	_ next move after	?	
	_ was now v	vhat?	
	assistance	my ide	ntity stolen.
What	thin	g? Someone _	my
A ide	entity		
stole	e my!		
	stolen		
	ıld I n		
			o after my identity
	what's nex		
			d what should do?
			jacked my?
	<i>'</i>		
	has		
	the of		with?
	was s		
	_ I used got	•	
	?		
			_ identity stolen.
	ntity happer		
	oens when		
	move if ider		
	because		
	take		ntity theft.
	_ I do thesto	olen?	

want to		the person who	my ID.
your to ther	n info?		
How can I u	ıse	_?	
Suggestions	identi	ty theft?	
What do			
Next steps after			
on from ID			
How I process the		3	þ
What be take			
What my			
on the next			
had ID take		forward?	
was .	-		
should do _	my	been stolen?	
help, 1			
t			
How guard my			
What comes now			
What do		identity?	
Someone stole my		•	
I		forward?	
my			
stole identit			
What should I wh			
What the plan			
identity has been			
I do	hijacks my	?	
What	fact the	at my was stole	en?
I don't know			
my	please advise r	ne on how han	dle
had my ID taken,	for	?	
move, after	they stole	?	
next n	ne after iden	tity has taken.	
How should I deal with	person	?	
My identity	?		
had an thef	t an ac	tion	
What's in _	Identity Theft	?	
my name, _	about?		
identity is	now?		
If has	stolen, shou	ld I?	
ID	and action	n plan was requeste	d.
been _	and I'm	need of help.	
steps identi	ty?		
Now your	stole inf	o.	
will I handle		name?	
Someone	I de	o now?	
do after	_ theft.		
What should I	I someon	e?	
to	_ now that my ide	entity has	?
my	what I do	?	

my identity.
should do about my ?
I don't to stole me.
Somebody information.
Hey, stole !
my identity what should ?
How handle when stolen?
I to necessary actions after my .
There theft.
How proceed ID stolen?
should do jacking identity?
would taking my ID?
Someone and now what?
I ID now do do?
regarding the next after
what the identification was stolen?
made lose ID?
should I do now?
is the plan with ?
do when my stolen?
Do I have to protect?
Should take someone took ?
Recovering ID fraud? ?
my identity so do now?
Help! Identity happened; we it?
are next after theft?
An plan needed after having
What steps must taken my is?
identity What is the?
My ID and no to do.
How can I deal with this?
Someone stole am urgent.
snatched my now task?
What I if I identity stolen?
What now someone has jacked identity?
next no ID!
I'm not sure to do my
What is after my identity was?
Need help, stole
move my identity?
theft occurred, ?
What is plan after ?
occured, comes now?
is next my taken?
next after losing ID?
any tips recovering from
is move I got my jacked?
I do someone took
was jacked, what's my?

Is next identity?
ID was do do?
ID next?
identification is lost, how ?
took ID?
Identity theft now?
How I stop the identity?
I after identity stolen.
What once identity has ?
Now that someone identity, the steps?
What is with identity?
been jacked.
Someone now what do?
steps after ID?
occurred, next?
The the next steps.
do after someone took my?
do do that my been stolen
My should ?
is my move my name ?
would I the unauthorized use of
What the after theft?
I stolen.
There are after
What I took my identity?
I should I do now?
What should I ID ?
If ID.
What's move, they info?
My robbed?
identification is lost, proceed?
next steps ID ?
How will I use my?
theft what now?
What action should take stole
some guidance identity was
How handle a
I have identity
now after identity ?
What's next, my?
identity jacked!
ID what do?
what's my move?
What my took identity?
I advice after ID was taken.
Suppose should I do?
Suppose should I do? How should the of my?
How should the of my?

further steps ID?
should I do gets ?
steps after identity
will you an identity ?
what theft?
Someone identity was stolen.
After was stolen, actions that necessary.
I do about lost ?
So, stole ?
If my identity, would taken?
I taken, can give me any?
identity and what?
Now what steps someone my?
do do if someone ?
someone stole!
suggestions on from fraud.
after someone jacked my identity?
what should I stole ?
I do that my is?
it how? someone who
The jerks my what ?
got my stolen, do?
There are actions to be after
am I supposed identity being stolen?
took name, should do?
10011 1141110, 5110414 40.
What next my identity 2
What next my identity ?
Possible identity incident.
Possible identity incident. had ID
Possible identity incident. had ID should I identity was stolen?
Possible identity incident. had ID should I identity was stolen? Should for next theft?
Possible identity incident. had ID should I identity was stolen? Should for next theft? How to take ID?
Possible identity incident. had ID should I identity was stolen? Should for next theft? How to take ID? What should I if ?
Possible
Possible identity incident. had ID should I identity was stolen? Should for next theft? How to take ID? What should I if ?
Possible
Possible identity incident. had ID should I identity was stolen? Should for next theft? How to take ID? What should I if ? will happen now? I should I do?
Possible
Possible identity incident. had ID should I identity was stolen? Should for next theft? How to take ID? What should I if? will happen now? I should I do? Are suggestions the after theft? What should that my identity been?
Possible
Possible identity incident. had ID should I identity was stolen? Should for next theft? How to take ID? What should I if? will happen now? I should I do? Are suggestions the after theft? how, stole who am! Next stole who am! Next stole my? my identification so advice forward? What do to my? take steps took identification? Identity occurred to me? that identity been stolen. Identity taken? The jerks took your? was do I do? As my identity has will?
Possible

theft happened.
my information
stepsidentity
How should stole my identity?
is your now that identity been ?
How ID being swiped?
about who ID?
as to do ID
any tips to ID?
Identity what comes?
What my next my identity ?
What's my move jacked?
Next identity ?
my should I do?
my gone?
what when someone stole ?
Does have any my ID ?
I taken my
My do I do ?
took the change?
identity theft.
My what should do?
The jerks stole my your assignment ?
identity theft happened
steps I take identity stolen?
What now of ?
are supposed to if my is ?
has been what next?
The of needs
What take because someone identity?
Just ID theft action plan
identity? Next move?
Steps be taken after
help with after identity was
Identity has happened,?
needs identity was stolen.
What happened, stole?
If took my what be the?
Now what can I someone ?
stole do do?
theft what happen?
$_$ identity was $_$ what am I $_$?
What gone?
do you a who ?
Help! Identity theft?
steps should I take identity?
identity theft incident.
After stolen, please on handle it.
had was stolen.
a theft, now what?

should I to unauthorized use	identity.
The be taken necessary my _	was
Help, my	
there any suggestions the steps _	ID?
steps following theft in	cident?
if took my?	
Identity thieved.	
was stolen, is?	
this mean now that ?	
What after occurred?	
What would do ID ?	
give me the instructions	was stolen.
What's after ?	_
It's now?	
shall unauthorized use of my be	?
My identity is next ?	·
What's stole my? I've had soing forward	?
had an ID want plan.	•
mat an in want plan. They my name they wi	th it?
are we going to that	gone:
They what?	
is plan, after stolen?	- i
Please tell me my identity be	eing
blink-eye thief who	. 1 0
my identity that it has	taken?
my identity now.	0
I deal with use my ider	itity?
your after your info?	
do do about my stolen?	?
occurred; what?	
They and what do ?	
I do, ID swiped?	
Please the actions I take my	
How should the of my?	•
What do with identity?	
Help! now what?	
like identity been	
crisis, is the?	
I who my?	
advice going forward taken?)
what? Identity?	
I when secret information _	?
have that stolen.	
Someone my identity? it?	
my racinary: mo	
Identity jacked next? My identity has been next?	iow?
Identity jacked next?	low?
Identity jacked next? My identity has been next?	

What should	about	stolen?
What's an	identity?	
They	and howt	they do?
jerks	identity, now w	hat do?
I do t	hat]	has changed?
Someone stole i	dentity,	?
should I	ID?	
stole	n, I need	
my	my stolen io	dentity?
stolen ID?		
my is take	n, what	?
are sugges	tions on	ID?
	after I was take	en?
What's move,	my	?
are suppos	sed protec	t my?
The	were	next steps.
ID-what should	?	
someone stole _	·	
my identity	y and show	ıld I?
Does this steps		incident?
What do _	that h	ave my identity?
should I		
		identity be?
is too	ok ID?	
person		
is next step		?
someone s		
Someone assist		
I don't know		
What now after		?
What's after		
What my options		
plan was _		
		zed use?
did g		
Now what		2
fix a thief v		f
should do		cocrat 2
should do		
There		
They name		
What I wit		1
My was		do about it?
next for af		
need guidance a		
is the		
should		
I got		
got swiped,		ended ?

What do if my ?
Help, Identity
and what's next?
After identity please advise
Now should I do was?
occurred; now what?
my move after ?
took to me.
What should do now have ?
Advice the victim fraudulent
What now that stole info?
jerks snatched my what task?
shall I respond this unauthorized my?
I with being stolen?
What the plan after had ?
How to recover?
my identity now?
Who my
was the victim theft.
After $___$ identity was stolen, please $___$ $___$ instructions.
What's they my info?
It my identity.
should I my identity?
identity what?
steps? stolen.
Need advice after
actions needed my stolen.
to do now ID been ?
had an theft, please.
Index diff there, please ID taken. what plan?
plan what wanted having ID theft.
need my identity was
plan please after had an
stolen!
to me.
about steps after theft?
I to know pursue someone stole ID.
An action plan is theft.
If took identity do?
What now after ?
identity stolen, I help.
stole and I am
help; occurred.
After identity was stolen, please advise
I wonder my
What should do ID's?
would deal with identity?
identity been I do?
wonder be after jacked my identity.
to Recover ID?

Next identity
that was stolen. What the plan?
Now my identity?
is name is taken?
There a theft
theft occurred, should?
actions be taken afteridentity was
Next move, stole ?
I ID theft and plan
What took ?
Help! theft.
What can I stole ?
to take theft?
after it was stolen?
happen my identity is?
an Identity theft?
should I do identity?
identity theft what's?
A fool stole me, ?
My what do do?
identity what do?
what, identity ?
my identity.
happened to me
What do stealing ?
was what will I ?
I my identity been taken?
How react to?
identity was move?
steps I take after person stole ?
Are if someone identification?
do an identity theft?
What do now that has swiped?
am I going unauthorized use my two my two many my two my t
They identity what?
Suggestions the steps after ?
someone identity.
Now what steps should jacked my?
stolen; what must be now?
If my stolen what do?
person's has Next steps?
What are my now that has ?
Identity?
Someone they need to next steps.
identity taken and ?
have stolen what's my step?
jacked identity; to do?
I got theft ?
Someone identity, should do?
do to get back?

They took name, what?
happen after theft?
identity crime?
Is a next identity ?
stolen steps?
What I now ID is ?
was taken. What plan?
should do my taken?
wondering stole my
Help! identity and?
should I do ID?
need what do about stealing
Is it possible my ID?
How protect my ?
steps should someone jacked my?
identity is?
need help my identity
can me my being
been next steps?
I lost
steps ID theft?
after theft
I do the use my identity?
What's move that your?
After ID theft, what ?
Stealing should action?
fix this who am?
When is lost, how ?
The jacked identity, do I?
should after was stolen.
should my identification is?
about my identity taken?
My stolen. What plan?
My identity move?
What stole my?
known from stolen?
After stolen my I?
I do if stolen?
taken that my has been stolen?
ID stolen.what the?
Someone stole identity, how ?
If someone
the next thing? stole
There identity theft
How will cope unauthorized use identity?
away my
identity was !
What's they swiped info?
jacked my identity.
Someone stole identity, it?

	protect identity now?
	Identity happened.
I	victim of identity theft and ?
	after theft.
	after stole your info?
	stolen and guidance.
	do Stealing ID?
	should do my ?
	do do ID ?
	one and now next
	after having an theft.
	was and I need
	steps in identity?
	my next movestolen?
	the next identity is?
	do about ID?
	move after they swiped ?
	next identity?
	am I the use of my?
	ity happened me and?
	a my can I?
	what steps will jacked identity?
	estions after
	identity is stolen?
	move? my identification?
	lost my!
	should I when info?
	entity was should?
	my what should I do it?
	identity theft.
	identity was advise to do
	Identity has happened
	take! theft.
What	do do if ?
What	back my ID?
	was who help?
	plan in a theft?
I	name
Му_	was what's?
	info, should do next?
	plan after was
	now from theft?
	 after ?
	next identification theft?
	theft occurred?
	I now that my is?
	one stole !
	do about Stealing ID?
	someone my
тпеу	my move?

has taken?	
identity by someone, now?	
stolen, what next?	
I do now that ID?	
If I identity should do?	
should do, after inform	ation?
Please me after my identity v	
comes now occurs?	· · · · · · · · · · · · · · · · · · ·
What I do I been	?
There ID an plan was re	
my is next step?	equireu.
my taken	2
someone identity, what should	
the after identity was?	2
What now my identity was _	
had ID theft and an pla	n.
my ID is how it?	
my ID, I do about?	
procedure after identity thef	t?
What is my thing after ?	1
My been taken, what ne	ow?
Someone stole who should	.
Anyone after my ?	
My taken; what?	
crisis? What's the?	
As my I do next?	
are my next has been to	aken?
me what to do after identity	
taken by who?	
might I deal with unauthorized	?
fix someone who am?	
Now after stole ?	
Identity theft to	
I when someone takes ?	
step, stole my?	
How I deal with my ide	ntity?
There was theft	
My been what should I do	2
next stole my ID?	·
took my?	
What happen my was?	
What's next?	
Steps theft?	
Recover ID Fraud?	
the new victim of	
Stealing ID now?	
steps need to taken my	
What would the to	ook my identity?
your now my info?	
jacked now what?	

Take someone took ?
stolen, next
next stole ID?
identity what's next?
So happened, now?
Is way my now?
for from ID?
How to ID stolen?
What's next my ?
theft, next ?
Identity theft to me I ?
do do with stolen?
What do your ID ?
Just had theft a needed.
How I proceed my ?
should I identity has stolen?
I now they stole?
got and what?
identity taken,?
I had what?
move? took my information.
If someone took do ?
An action plan the
What after fool me?
Should I fight my?
What my has been
next after ID
identity steps?
Wanting ID theft.
identity stolen, please the actions to take.
Someone who
my identity, is move?
fix a takes am?
They what happens?
is the move my
is the plan my ?
Help, take, identity
is the after theft?
now? my information?
What's with stolen?
about steps after incident?
your move they information?
What do my is?
advice after I ID?
How should of taking my?
What should be that identity stolen?
want to to stole my identification.
What I dolost my ?
now? stole information!

What's the plan ?
action after an ID theft.
how? stole identity.
identity has stolen must I now?
should I discover identity has been?
is the after identity
my do I do?
If someone my done?
must taken that my identity has ?
theft happened to
stolen and I need
How my?
After identity was stolen, I to necessary
my identity has next?
after theft?
move: my was
after identity?
I guidance was stolen.
stole identity, next?
How identity is lost?
happening my ID?
After identity was me what to do.
If someone takes identity what ?
What I to if my ID ?
I swiped recommended?
I to know what stealing
What came after ?
are going do now identity been stolen?
My identity was guidance.
person my?
If my ID, do?
my identity, are options?
should my ID was
plan just had ID
What will my been?
ID stolen can I?
My identity need to take
from ID fraud
After was on how to take
What next my identity?
I ID any?
should I do after ?
Any ID fraud?
react stole my ID?
What's my was jacked?
New of please for
are to do my identity is?
stolen please tell me what to
name stolen.
What do if is?

theft, help, to
If someone $___$ my $____$ I $___$?
What are supposed my identity gone?
What I do next secrets?
Identification steps?
Help, someone stole?
to with stolen?
I want advice going forward.
The takes my?
info, what I do?
an identity
using any tips?
your identity has taken?
What was taken.
identity stolen ?
Someone what's next?
How handle unauthorized my?
an ID theft and action is
What's step thieves?
identity hasstolen.
next steps
stole my
After identity was guidance.
What do because was?
ID fraud use some
Help, someone stole?
After my was some
someonemy
After incident.
going forward was taken?
identity stolen!
steps I take now that jacked identity?
ID theft action plan is required.
What you they swiped ?
I next step?
identity I need
Help! theft what should ?
What if my personal stolen?
Guidance after stolen.
should taken after my been stolen?
swiped information, you going to do?
How someone who stole?
What steps would taken after ?
next when been taken?
My identity?
What's next move when have ?
What is my move?
What should I do about?
I what steps to my identity.
should I about someone who ID?

should we do next?
I do I secret information.
I have a do?
What next after stolen?
Who took?
What's Next? my
had identification stolen what I ?
is your that my information?
After stolen, please advise I take.
responsible for my ?
about after ID theft.
What Identity stolen?
the take an identity theft incident?
your now your identity has been?
Someone how can fix?
had my what's move?
Somebody my
after id stolen?
What's after stolen?
should handle when my ID?
What do I lost secret?
identity is gone! are ?
I my identity what ?
who can help?
I do now my has been?
had taken, Any going?
How to proceed missing?
recover from fraud?
identity taken I assistance.
Who responsible stealing ?
What do I do ?
move identity?
I got
When is how move?
will I proceed unauthorized use identity?
ID was and what ?
HELP, someone now?
What next steps after been taken?
advise the I after identity stolen.
my stolen, advise necessary actions
What after my ID ?
How a stole was?
some help my was
Possible steps theft?
Any advice going forward ID?
are after identity theft?
What are the plans?
Hey, stole personal
Identity What we?
When have ID what do?

identity was robbed!					
	do not	to do	sto	le my	
Can		stole id	entity.		
I	necessa	ry	ider	ntity was sto	olen.
	have to _	taken	_ that my	y identity	been?
	after an	incident?	•		
What	t should I	my		?	
Wha	t happen _	ide	ntity	taken?	
	steps?				
Wha	t doi	ng that _		my identity	y?
		_ identity, no	w what.		
	there			?	•
	know wh	o i	dentity.		
What	t steps should I	take,		?	
How	kee	my identity		_?	
What	t do _	about id	entity	_?	
My_	was stolen	I		actions tak	en.
	t should				
After	r was	stolen,		_ the neces	sary actions.
	steps				k?
		_ theft that I	had.		
	t they tool				
What	t is going to	now		has	?
	identity	Next mov	/e:?		
	identification _	taken.			
steps	s an identi	ty?	•		
	identity	and	I need yo	our	
I	ta	ken; what?			
They	took my inform	nation,		1	to do?
	What	_ done now t	hat my ide	entity	?
What	t should _	after	r the theft	t	identity?
	jacked! What _	?			
Whe	n ID	ca	n I?		
	my ID sw	iped, do		_?	
		_ what should	l I do?		
	my identi			_?	
Step	s to take?	!			
	stole my	I d	o?		
Now	what?				
Some	ebody my		happer	n?	
	stoler				
Help	! theft	now?			
	was	I need	with	that.	
	theft occ				
	I		_ swiped?	?	
	my				
	ıld I protect				
	identity				
	adv			?	

There	steps	theft.	
steps?	was		
My name was _	·		
	y has been		
Who my _	?		
	with my Stol	en ?	
		 taken?	
	fraud please _		
	_ to me no		
		stolen?	. 2
		if my identity is	, ;
what?			
		next?	
	the next _		
	robbed		
my i	identity is	?	
can be	about	?	
	s nex		
an i	dentity has	s been	
How can	my io	dentity protected	?
As identit	y has	next?	
What's	my?		
my ı	name, what	?	
What's the	_ move	·	
		my is?	
		neone you?	
actions		•	
	do about	?	
		 .y, sup	nosed to do?
	my racinit		poseu to uo.
	tal		
	after ide		
	_ took my identi		
	_ Steps to	=	
		has taken?	
	about of _		
		zed	?
What is	my id	?	
identity w	as		
It id	entity bee	n	
after	_ theft are		
	_ ID theft?		
Can anyone hel	lp me	?	
Suggestions	theft _	sought.	
There was	s		
		what should we	?
	as mo		_
	identity		
ID n			
		jacked identity	v?
*******			, -

my move that identity jacked?					
steps be taken that my identity	?				
What I do vanished?					
steps are identity					
I my identity what?					
can help? My !					
jerks my identity, what exactly is?					
stole my identity what?					
my next following being?					
do with ID?					
My identity!					
do my got jacked?					
should I do ID?					
I handle someone took ?					
I know to someone stole					
do you someone stole?					
It's someone who					
I need steps take situation.					
should take ID is stolen?					
should do in the that identity ?					
I don't do after has my					
Help! Identity					