[Demo] NLP Dataset for Customer Service Automation

Company Type	Online Fashion and Apparel Retailers
Inquiry Category	Order tracking and status inquiries
Inquiry Sub- Category	Delivered to wrong address
Description	Customers state that their orders have been delivered to an incorrect address, and seek guidance on how to resolve the issue and receive their items.
Data Size	6,429 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Online Fashion and Apparel Retailer" customer inquiry. (Purchased data will not be masked.)

Му	went to	wrong		steps do	need	take	?
Can _	help _	a ship	ment _	?			
What'	s after		the _	place?			
What	did I		after _	package	went	wro	ng place?
,	with shipping lo	cation, wh	at	?			
Му	sl	hipped to a	nother	•			
1	me what to do a	bout	go	ing	_ wrong _	•	
	what to do	with		went	w	rong place.	
	do get my	to		address?			
,	what's in _	1	parcel?				
1	required! Incorr	ect	!				
What	happens a		at the	?			
What	is next after the	arriv	ed		•		
What	should be	taken if		?			
1	package was	to the _		_•			
	I the	package _		_up?			
Wrong	g	_ package	! s	teps?			
1	next after		delivere	ed wrong?			
Delive	ery to	?					
Wrong	g and	l	_ I do?				
I	to what s	teps I have		my	stuff		place
	delivery destina	tion!	should l	oe	!		
How t		?					
What	should be		lo	st?			
The _	sent m	ıy					
1	to the Parc	el?					
	what action	ns to	be	_?			
:	should do	about the _		?			
	delivery	what sl	nould be	e?			

Next V	Vrong destination?
r	ny did not?
I	reconcile my?
	that my arrived incorrect?
	arrived at address.
	ny package to ?
What's	next finding my?
	sent the
	o fix issue?
	is be?
	I to do my stuff back in .
	way resolve a shipment mix?
	do now that my package to ?
	so should ?
	the off?
	to address.
	stuff to the spot?
	because package
	gave me?
	shipment in wrong destination.
	f my arrived
	when the package misrouted.
	my wrong.
	lo back?
	wrong address?
	ckage delivered ?
	ge arrived now? be to the lost?
	gets my?
	package
	packagenext parcel?
	nappen package that arrived address?
	do to my package?
	ent to wrong!
	me do resolve a mix-up?
	ery actions ?
	nappen with my was wrong?
	mix-up
	You to the wrong?
	vas mistakenly shipped place?
	package accident?
	get delivery back correct?
	for me you to the address?
	location of my package?
	my shipment
	ward please, misplace
	next, package arrived at the?
	my awry?
How I	fix delivery?

Advice to mistaken
tell solution the shipment mix-up?
Mistaken location, we?
How you a?
proceed after delivery poorly?
destination was my!
Wrong I do?
place, I do?
How correct Package
What's a package the wrong address?
next for me?
moving the wrong location?
fix went astray!
the the lost please?
forward after wrong drop-off
should to recover the ?
to package astray!
How should the package?
Wrong place !
What measures needed wrongaddress for ?
How after my delivery ?
Wrong next steps?
What do shipping location?
to because shipping location?
wrong received my what?
are the I to my package went to ?
for my package!
should with the that was sent?
Recommendations moving after the .
How to the ?
spot, need to next?
appreciated the package.
Step please, you misplace
What I about wrong ?
A has
items towrong location.
The wrong shipment!
How are you to package ?
Which follow the unlocated order?
Wrong place
I do the incorrect ?
Can me about shipment?
Tell must after stuff went to wrong
to after my went
to know what after stuff went wrong place.
to in case is?
How can I ?
should done about lost
How to astray
package sent the wrong

delivered right, what's?
to after delivery went!
What's stuff wrong?
Solution please my
Help! Parcel correct
me move forward since
How to isn't track?
There is package that was place.
What should I take my ?
The wrong, my move?
Wrong deals stuff?
after a mistake delivery.
try, package off?
to fix my package?
happens that got delivered?
is what my next?
to wrong address.
are for wrong delivery
What should I to get my to ?
package went to the so what ?
Parcel how fix?
received a wrong delivery,
place gets ?
Tell what because my to wrong place.
There was delivery was sent to
place stuff is?
is the recommended of incorrect parcel?
destination, actions need be now?
What when you course?
package misrouted.
What to do a?
The package sent wrong
How can on delivery?
What is the after at the address?
What's next for ?
What should do now that went wrong place.
received my the spot.
should the gaffe?
Something was location.
to do is wrong?
Wrong will be next?
What actions should I take ?
Tell what need do, stuff to wrong place.
after a package was delivered to ?
What for wrong shipment?
destination, what action must ? to what are your steps?
What be regarding the ?
should with package mix
measures need to the for my shipment?

to after delivery went?
location moving forward?
to somewhere else.
we supposed fix package?
I the slip-up on?
measures needed my there?
I to know to take went astray.
What do take after package went?
Steps forward receiving a that
resolve the shipment up?
If went what actions should
done to correct wrong delivery?
destination should be?
me move delivery is
Can you teach me shipment?
How correct PACKAGE ?
I about my stuff to the ?
What to due to wrong address my?
How to correct ?
What to be taken ?
Wrong what the ?
How Package delivered?
actions are required?
next, wrong?
sent wrong location!
correct the incorrect?
should be with the my shipment?
by accident? I resolve?
next after the ?
I my to wrong
destination for ?
are needed after the ?
How to loss ?
Did shipped to wrong?
My delivery wrong, do?
Tell what do now that has
stuff went to the wrong
Was that sent wrong?
Is a good take if my order ?
is course action my stuff?
A package wrong?
How to after delivery ?
Wrong destination, I?
Advice the package was
How I mix-up?
I know what you shipped the address.
destination correct?
Are you able to mix-up?
received the wrong
Step forward please receiving delivery delivered.

Wrong delivery be taken?
can correct the delivered?
don't know do after my went to do after my went to don't know do after my do after my don't know do after my do after m
Correcting destination?
steps My order wrongly.
The package?
me go forward is
Steps please after receiving that
delivered?
You were move?
Advice of package.
appreciated, the being misrouted.
How a wrong?
is My stuff delivered
a delivery that wrong
Measures mishandled?
package sent
actions I take after?
If solution please.
The wrong accepted
How package went?
wrong destinationreceived
Wrong gets stuff, ?
Help me move delivery
What steps I to take my went way
you what do a shipment mix-up?
Wrong destination!?
Do if my order went astray?
package was sent wrong?
should I take stuff went to place?
are for address for my shipment.
to correct the?
should proceed the off-track?
How do you the?
delivery what actions must ?
progress, my is
fix debacle?
Can you advice how resolve ?
There was a wrong
Wrong what do?
package messed up how it?
Are able me how to resolve ?
Advice appreciated
location wrong.
Wrong location should be?
My gets to
need to after went to the wrong
had a location was
resolve a mixup?
I delivery to address.

How I fix ?
Can about the mix-up?
to Package?
deal package mix- up?
What be the next my?
Help me delivery is out of
How should with mix-up.
The sent to spot.
a package at the address?
need to be due the address?
am do now, wrong?
Is to shipment mix-up?
fixPackage's astray
instructions incorrect delivery
The package wrong
can be done now?
Can offer advice mix-up?
Wrong what's my!
I about package going to wrong place.
Wrong delivery what now?
me move forward my
Is to shipment mix-up?
I was elsewhere by I?
to correct Parcel?
Wrong location! be taken?
How proceed my ?
How to after awry.
What are after package at the address?
What measures are after the shipment?
thereafter, due shipment?
How fix with ?
have went the wrong what I do now?
what's the after the ?
Are steps my shipped elsewhere?
delivered incorrect.
Wrong place! actions must ?
location what's in finding ?
is next me, after shipped wrong?
to fix slip-up?
My to wrong address.
What did I do my package ?
Suggestions moving drop-off location.
I do when my to place?
I if my order ?
be done mistake: posted at destination.
Wrong move me?
we the package?
should about this wrong ?
we correct Parcel?
My was what's?

What find help my package?
parcel correctly.
place! What must ?
Advice package
Wrong what do now?
resolving the shipment mix-up?
to after course?
wrong, what to next?
My is
The the wrong
resolve a mix- up?
to the spot!
Wrong to be done?
should now a package?
are the mishandled?
What happen package that the wrong?
What's next Dammit, you to the
The place received
Measures after shipment?
area received my
the for finding parcel?
do after shipping location?
to proceed, my went I problem delivery, how to?
me move delivery lost.
should handle the?
What's about parcel?
How fix package went!
How please?
person received my
How my astray.
There package a wrong address.
How to proceed the ?
actions I that my package has gone wrong place?
should done about lost
mistaken
Guide me through after ?
to the ?
Shipped elsewhere guide through?
me move forward is
Next needed my was
How to a?
Wrong What done now?
How deal with a
next you you shipped wrong address?
any recommendations forward?
How package mix up?
destination do?
place items?
What measures must be taken to for?

How	delivery to an	?	
Delivery	address is	problem.	
Out of	what to?		
Wrong	my what?	?	
after	shipment?		
Wrong de	stination! be	enow?	
	ed to when my		place?
	receiving		
	taken after the		
	is my package.		
	_ were	address?	
		dudicss:	
	Package astray.	~ !	
	e wrong	9:	
	e the was	1 1	
	please,		
	What be?	?	
	the mix-up?		
to correct			
Instructions ne	eded d	elivery	
What	package co	ourse?	
Measures	shipment	necessary?	
shipping l	location wrong an	d to	?
Can offer	advice on re	esolve a	?
What's	me, you	the wrong a	address?
	the?		
	when my g	goes ?	
	step, wrong?		
	after we lost	?	
	next an out of pl		?
	shipping is		·
	do a)
delivery _		paonago min ap.	
	 eded d	olivory	
	r stuff delive		
	shipped in anothe	er	
I adj			
	my stuff?		
	what to tak		
	supposed ab		
	_ package ended ι	up who knows	·
you	to on a ship	ment?	
following	shipment?		
package _	the loca	ation.	
How fix _	debacle!		
if order _	actions	should take	?
	lo wrong		
	nat ship		
	next the		
	after an unruly		
	I that		delivery location?

What actions taken next?
I a wrong what must take?
do fix delivery?
What should do?
What happened delivered elsewhere?
A at the
you tell do about shipment mix-up?
What's My wrong.
What I have to get package?
I what now that my package the wrong
The to the wrong
What that package is gone?
The to wrong what should I now?
next steps finding my?
happens when a arrives the ?
How package is lost?
My package
the stuff?
was to the spot.
My to another location
correct package wrong?
How they ?
was sent wrong location.
shipment the location.
to the address, what's?
steps I after my package wrong place?
Help to forward, delivery
What measures required after the shipment?
thanks the misrouted .
What I take wrong ?
you a package wrong?
shipped and what's next?
was to a address.
for the package arrived at place?
Next in finding ?
fix the delivered?
What are consequences of my ?
delivery location! what be ?
What the wrong package?
done the delivery location?
There's package address.
Terrible shipping to?
got my stuff and?
Please tell me what steps after my wrong
Incorrect steps?
to if package off?
wrong address my
moving forward the location?
order should I do?
Next step? Wrong

What's	_ for you,	were		wrong address?
me	to do about m	y stuff	the	·
to cor	rrect apackage	·		
next f	for after	_ were shippe	ed	address?
delive	ery wrong, h	ow	?	
	nge the			
	ble		nipment mix	up?
	my			
	next sl		•	
	got my			
	my s	tuff?		
	tuff			
	reciated	was		
	the wrong			
	_ for p			
	a shipment			
	u simpinent			
	forward,		ı incor	ract
			y IIICOI	1001.
	the slipup move after _		dolivory	
	trying to loca			
	trying to loca _ What must		. :	
	what must mishandled _			
	re delivere			
	is			
	snp vas adv			
	ures to		addross	my 2
	ckage sent			:
	was w			
	my stuff sen			
	so what mus		_ spot:	
			the run	ong 2
	should I hipped			
			ss,	me:
	! I do?			
	location.			
	my delive			- 41- 0
	should			to tne :
	ge		olace?	
	will be requ	irea?		
	_ destination.			
	a wrong delivery			
	to the area?			
	_ what can			
	ery what sho			
	for me, when			
	the of my pa		ot	.?
	Issu			
Help	move	is out	place.	

Tell
action I after went astray?was by accident;should resolve?package was The wrong location Tell me shipmentknow what's after shipped to the wrong How should I deal ?should I went to thelocation?do I get my package theplaceplease receiving a delivery was
wasby accident;shouldresolve?package was The wrong location Tell meshipmentknow what'saftershipped to the wrong How should I deal?should Iwent to thelocation?do I get my packagetheplacepleasereceiving a deliverywas
The wrong location Tell me shipment know what's after shipped to the wrong How should I deal ? should I went to the location? do I get my package the place. please receiving a delivery was
The wrong location Tell me shipment know what's after shipped to the wrong How should I deal ? should I went to the location? do I get my package the place. please receiving a delivery was
Tell me shipment know what's after shipped to the wrong How should I deal ? should I went to the location? do I get my package the place please receiving a delivery was
know what's after shipped to the wrong How should I deal ? should I went to the location? do I get my package the place. please receiving a delivery was
How should I deal? should I went to thelocation? do I get my package the place. please receiving a delivery was
should I went to the location? do I get my package the place please receiving a delivery was
do I get my package the place please receiving a delivery was
please receiving a delivery was
1 ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' '
brings stuff?
misplacement of the
can about finding my?
delivery destination! be?
my delivery wrong?
What be step finding parcel?
required my package mistakenly ?
place got my wrong.
after my delivery bad?
What to off?
was what next?
What should be that lost?
What when package at an ?
What's next in finding destination?
Help move my lost.
location, any suggestions ?
location, any?
package is what do?
How should I package ?
Wrong delivery destination! ?
delivery what actions be?
Can you tell you shipment mix-up?
appreciated, a misrouted
to fix slip in?
me what I to get my the spot.
happening with my elsewhere?
when misplace parcel?
location! What actions take?
I destination package.
I the for shipment.
do I delivery?
correctPackage delivery
The after the was?
What I a mix-up?
Let to do my order astray.
was forwarded to location.
Wrong delivery destination,?

Let	now what steps to ment the wrong	g
	are need for address for my?	
pac	age is steps?	
I	delivery the address?	
Wrong de	tination!	
	the address, what's next?	
	as are delivery location.	
	forward after drop-off?	
	was to place	
	receiving a misplace	
	y should I?	
	be now the ?	
	package delivered?	
	sures be taken when have wrong	mv
	fix slipup on?	1113
	urd please after was mistake.	
	delivery?	
	denvery: ?	
	needs to be	
	ation! I it?	
	can done ?	
	dl I this ?	
	when my wrong?	
	when my wrong: mistake?	
	: I to take my went to the ?	
	ct, stuff ?	
	if package is ?	
	next move in parcel?	
	ld be done was lost?	
	package went	
	I after to the wrong place?	
	elsewhere by accident!	
	ld I to back?	
	to place.	
	my stuff	
	after	
	be to incorrect destination?	
	ld I deal package?	
	package delivered wrong.	
	to place?	
	age sent to place.	
	to do with stuff that went	
	to this mistake!	
for 6	orrection for ?	
I got my _	place.	
Help	forward when my delivery is	
nee	ed was mishandled?	
deli	ery What be done?	
	to $___$ to do about $___$ order going $___$.	
How	repair delivery?	

What's after package at wrong?
What I now my was delivered?
mix-up, should handle?
is next when a package wrong?
place! next for ?
do do about delivery?
moving after mistake of drop location.
I get package work?
Instructions this delivery location
What do my ?
A package place.
Measures are shipment?
shipping what do ?
what I do?
Wrong location! do to ?
I deal with mess?
Wrong actions are?
delivery must be done?
fix on delivery?
My was the
are needed after
What should to deal a?
Shipped elsewhere will resolve?
me I need take to get to right
handle the wrong?
How proceed my ?
My came to
Wrong destination, be ?
wrong my shipment?
What which got elsewhere?
what are required
what should be taken?
to the in ?
How to when delivery
Parcel issue?
The accepted shipment.
Package the wrong
How that disappeared?
I about the lost?
My mistakenly else.
I shipped elsewhere accident and resolving.
What be done?
needs be done to get my right?
what steps to take stuff the place.
off-track, should we proceed?
Wrong my?
I mix-up?
What measures needed to shipment the ?
What's next after wrong ?
resolve with my package?
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Wrong destination, what?
Wow, to to!
to this Package went
shipped address, what will you do?
What take now that my package wrong place?
What's next a wrong place?
How a fix my package?
Incorrect location!
How to correct?
Wrong place What?
are the steps to my package back?
How to Delivery?
destination.
Wrong what's my parcel?
steps should take after stuff to spot?
do after my went to wrong place?
How delivery went
Wrong destination??
next, my stuff delivered
Wrong delivery I take?
location move me?
appreciated; misrouted.
Instructions for incorrect location.
Tell me steps take my to wrong spot.
fix the delivery the address?
I the my package?
Help me to forward my of
Shipping location is?
What do if package to place?
A sent the place?
should I package?
place me stuff?
How repair the ?
My arrived place.
I need what have my stuff went wrong place
How slip on delivery?
my the wrong address.
How fix package that
package the place, what do I ?
my package!
Wrong location, what ?
do I my lost shipment?
should done package?
I shipped elsewhere guide me through?
know how to proceed my went
is the after at the address?
fix this mess?
Steps are if shipped
How I package?
delivered how correct

place,	have to next?
Suggestions	a wrong drop-off
	package that delivered incorrect?
to do	an shipping?
What	fix delivery to the address?
	lease, received was
place? wha	at do?
	step arrived at the ?
	a wrong?
	my shipment.
	if package off- track?
	the arrived the wrong address?
	do?
	at incorrect
	correct address?
	ong location.
	g my?
	at do you the wrong
	now my went wrong?
	with the package to place?
	do my package is wrong?
is an	
	or Incorrect delivery
	done lost package?
	got delivered elsewhere?
	delivery location.
	actions must be taken?
How come my _	s wrong drop-off location?
	do?
	dod do with my sent wrong.
	ded Incorrect!
How	
	g after wrong drop ?
	ion, actions I take?
	package?
	my astray.
	after package to the incorrect place?
	actions taken?
	that sent wrong.
	at wrong
	es stuff??
	actions take?
	xt in finding ?
	be because the address for my shipment?
	done regards to the ?
went	the place, steps should take now?

repair a slip-up?
delivery destination, should taken?
What be done address my shipment?
should I the up?
do when off?
do correct delivery?
a solution my wrong.
need to now that to the wrong place
What actions because the location is?
What's since lost?
should to find the ?
a that went the wrong
Can what to do with shipment?
correct issue?
should do about the
to fix package ?
package was to address.
was wrong
Is sent spot?
package sent the wrong
have an incorrect
How I incorrect?
My arrived incorrect,
what I need my went the wrong
if package is?
How do the?
wrong has received
How a wrong?
Wrong step for?
my order should I take?
you correct a ?
package sent to wrong
was to wrong address.
What to do when shipping ?
package that delivered wrong?
What is if is?
off and what to ?
what I do to my to spot.
Absolutely ridiculous that sent wrong
I a package mix-up?
fix Slip up?
Wrong do?
What should I my that delivered?
what do, my went the wrong
fix the package that?
What do I that has elsewhere?
Can resolve the shipment mix-up?
How proceed my off the?
The wrong.
did misplace my?

should I do about my the?
package shipped elsewhere.
How I fix?
package was delivered elsewhere?
to the wrong
the incorrect delivery
What's next, arrived address?
done the wrong destination.
delivery location.
How do I get at?
I was accident, do I?
How delivery went awry.
should the package mix-up?
What need take after my to the wrong?
How delivery?
appreciated in misrouted.
What should that package to the wrong?
What's next wrong
I do to delivery to incorrect?
How to proceed awry?
I a delivery .
and my next move?
Wrong do?
are steps now my package went to the ??
moving forward drop-off location.
after lost my shipment?
to correct package ?
Wrong location take next?
How I a delivery?
had package mistakenly
package the place.
should do off course?
to incorrect ?
How delivery?
required package mistakenly elsewhere?
What the wrong package arrived?
correct delivery the address?
is lost shipment any ?
correct Parcel problem?
to fix please?
How to lost ?
know how fix mistake.
do fix delivery incorrect?
should do my now was in wrong place?
It's incorrect gone, steps forward?
What's stuff arrived goes?
What is the stuff arrived
What is the ended up?
vou OH a HHX !

	wrong	ſ				
What's _	for	sł	nipped to the _	·		
How		m	y delivery wen	ıt?		
nov	w n	ny package v	vas	?		
What's _	for	sh	nipped th	e addre	ss.	
	a way	to	_ a shipment _	?		
			ped som			
			he?			
What are	e measur	es for	wrong	my _	?	
ste	ps do I n	eed	that _	we	nt the	way?
was	s	the wro	ng!			
How can	I		locat	ion?		
Wrong _		my	goes?			
sho	ould	_do	package	it	the w	rong place?
How		this	_ back?			
Your	t	.0	place.			
What	we	with	_ package	_ arrived	w	rong address?
What		in	_ my parcel?			
Is p	ossible	parcel	?			
Shipped		accident;	should I	?		
do :	you fix a		?			