## [Demo] NLP Dataset for Customer Service Automation

| Company<br>Type             | Cable and Satellite TV Providers   |
|-----------------------------|--|
| Inquiry<br>Category         | Billing and payment inquiries  |
| Inquiry<br>Sub-<br>Category | Late payment fees  |
| Description                 | Customers inquire about late payment fees and seek information regarding the amount charged, due date flexibility, or request waivers due to unforeseen circumstances or temporary financial difficulties. |
| Data Size                   | 5,837 paraphrases  |
| Want to<br>buy data?        | Please contact nlp-data@qross.me via your business email address.  |

Masked sample paraphrases of one "Cable and Satellite TV Provider" customer inquiry. (Purchased data will not be masked.)

| Are _  |        | (     | ptions   |        | wai   | ving _ |      | fees?   |         |
|--------|--------|-------|----------|--------|-------|--------|------|---------|---------|
|        |        | any l | ate      | _ pei  | nalti | es?    |      |         |         |
|        | it     | to    | avoid la | ate    |       | ?      |      |         |         |
|        |        |       | drop la  |        |       |        |      |         |         |
|        |        |       | pay th   |        |       |        |      |         |         |
|        |        |       | to a     |        |       |        |      | ?       |         |
|        | you _  |       | ar       | ıy     | of    |        | fee  | s being | removed |
|        | about  | ;     |          | fees?  |       |        |      |         |         |
|        | there  | be _  | to       |        |       | fees   | ?    |         |         |
| Does   | it     |       |          | _ late | pay   | ment   |      | _?      |         |
|        |        |       |          | of     | _ on  | late   | chai | ges?    |         |
| If     | _ are  |       |          |        | be r  | emov   | ed?  |         |         |
|        |        | have  | a solut  | ion _  |       |        |      | _ fees? |         |
| Are t  | here _ |       |          | fe     | ее    | ?      |      |         |         |
|        | we re  | duce  | the      |        | ?     |        |      |         |         |
|        |        | poss  | ible to  | keep l | late  |        |      | ?       |         |
| Does   | anyor  | ne    | any      |        |       | _ rem  | ovir | ng      | ?       |
|        |        |       | chanc    | e to _ |       | late c | osts |         |         |
| Migh   | t it   |       |          | _ get  | t     |        | w    | aivers? | •       |
| Is     | an     | optio | n        |        |       | _ fee  | s?   |         |         |
| Is ski | pping  |       |          |        | poss  | ible?  |      |         |         |
|        | I not  |       | Late _   |        |       | ?      |      |         |         |
|        |        | able  | c        | ancel  |       | _ pay  | men  | ts?     |         |
| Does   |        |       | a char   | ice    | a     | void   |      | :       | ?       |
|        |        | fees  | e:       | xcuse  | d?    |        |      |         |         |
| Is     |        |       |          | _ pay  | ing l | ate?   |      |         |         |
| Any o  | chance | e     |          |        | late  |        | ?    |         |         |
| Can l  | ato    |       |          | 2      |       |        |      |         |         |

| Are _ | any alternatives avoiding ?      |
|-------|----------------------------------|
| Is    | to paying due                    |
|       | to late fees?                    |
|       | save on payment                  |
|       | fee exceptions?                  |
|       | late fees?                       |
|       | I on late payment                |
|       | for waiving late fees            |
|       | charge?                          |
|       | the late be?                     |
|       | ou overdue?                      |
|       | out fines?                       |
|       | a way ditch late                 |
|       | save myself from the ?           |
|       | late be?                         |
|       | there way charges?               |
|       | late fees                        |
|       | anyone know reduce fees?         |
|       | get a fee Waivers?               |
|       | charges?                         |
|       | think we might to charges?       |
|       | be a choice the                  |
|       | late charges.                    |
|       | any to skip the?                 |
|       | any to late fees                 |
|       | is a of fees if                  |
|       | chance to dodge ?                |
|       | it to fees?                      |
|       | dismiss ?                        |
|       |                                  |
|       | stop late payment?               |
|       | a chance of late                 |
|       | it ?                             |
|       | e be exceptions                  |
|       | there a of fees late?            |
|       | re way stop ?                    |
|       | there alternative to paying ?    |
|       | for dropping fees?               |
|       | you stop ?                       |
|       | payments could possible.         |
|       | possible you charges?            |
|       | to eliminate?                    |
|       | you have chance charges?         |
|       | way of of late?                  |
|       | may be eliminated                |
|       | inay be eminiated                |
|       |                                  |
|       | there dismissing delay expenses? |
|       | re a way ?                       |
|       | skipcharges?                     |
| Can y | rou if a chance waiving late?    |

|        | a possibility to waive       | ·               |              |
|--------|------------------------------|-----------------|--------------|
|        | a solution la                | ate fees?       |              |
| Want   | t know if there              | for wiping      | due charges? |
|        | no longer fee?               |                 |              |
|        | exemption for bill           | ?               |              |
|        | are drop late fee:           |                 |              |
|        | you considered getting       |                 |              |
|        | have any other options for _ |                 |              |
|        | I lower the?                 | ·               |              |
|        | possible to to get           | due             | ?            |
|        | d penalties?                 | uuc             | _•           |
|        | we different options         | food?           |              |
|        |                              |                 |              |
|        | ere an fines?                |                 |              |
|        | _ the fees be?               | 1 0             |              |
|        | other remove _               |                 |              |
|        | no longer pay the            | _?              |              |
|        | late fees?                   |                 |              |
|        | way rid them                 |                 |              |
|        | a chance to late _           |                 |              |
|        | pay the late fee?            |                 |              |
|        | know how late ch             | narges?         |              |
|        | _ it possible to late        | ?               |              |
|        | there not charging           | ng late charge? |              |
| Does   | s become                     | fee waivers?    |              |
|        | _ there be any to            | charges?        |              |
| Can    | any options to               | fees?           |              |
|        | a to waive f                 | ees?            |              |
|        | there waive late             | fee?            |              |
| Is     | a solution get               | late fees?      |              |
|        | dismissing delay?            |                 |              |
| Can    | pay ?                        |                 |              |
|        | it alternatives for          | r late?         |              |
|        | there alternatives           | _ late fees?    |              |
| Is the | ere forwaiving               | ?               |              |
|        | option remove ?              |                 |              |
|        | charges if can.              |                 |              |
|        |                              | e ?             |              |
|        | way to late fees.            |                 |              |
|        | paying the penal             | tv?             |              |
|        | it a over-du                 |                 |              |
|        | nt to is is                  |                 |              |
|        | some possibilities to        |                 |              |
|        | a Late Fee                   |                 |              |
|        | a Late Fee<br>_ I Fees?      | ·               |              |
|        |                              | 2002            |              |
|        | there drop late fe           |                 |              |
|        | possible exclude late _      |                 |              |
|        | options to late              | _·              |              |
| -      | chance defer ?               |                 |              |
|        | _ they might charges?        |                 |              |
|        | there way dismiss dela       | ny              |              |

| exceptions exist?                  |
|------------------------------------|
| Ways rid default?                  |
| there option waiving late ?        |
| tardy payment possible?            |
| Does a way charges?                |
| Any to take costs?                 |
| There options drop late            |
| there chance of late?              |
| are any possibilities waive?       |
| options dismissing expenses?       |
| Was it payment penalties?          |
| we stop fees?                      |
| remove late fees?                  |
| If possible rid my                 |
| Can late?                          |
| be to waive late?                  |
| Any ways to get?                   |
| Have any chances?                  |
| late fines ?                       |
| Is possible have penalties?        |
| if there a green light erase late? |
| we waive charges?                  |
| Can't be ?                         |
| to late ?                          |
| Is waive anoverdue?                |
| you me to waive ?                  |
| Any method tardiness?              |
| there any remove late?             |
| There ways to                      |
| fineseliminated?                   |
| Can get fees?                      |
| to rid of charges.                 |
| If late, removed?                  |
| Does a late charges?               |
| alternatives delay expenses?       |
| way out of !                       |
| might be fees                      |
| wondered we could skip             |
| sparelate charges.                 |
| Can late payment ?                 |
| Can you to fees?                   |
|                                    |
| Can be a charges?                  |
| to of the late?                    |
| Any late fees?                     |
| Possible to remove                 |
| skip fines?                        |
| Should we be able?                 |
| are waiving fees?                  |
| If are late, chance fees ?         |
| Is any late exception?             |

| it possible waive the ?   |
|---|
| Is there to late?   |
| Should be avoiding fees?  |
| If tardy, any chance?   |
| Are for late  |
| you have options late?  |
| Does have to get of fees?   |
| Can we late?  |
| there was a way to late   |
| Can you with solution to them ?   |
| to remove late ?  |
|   |
| How expenses?   |
| late be?  |
| any way waive late?   |
| I am if payment costs.  |
| Is minimize late?   |
| late charges feasible.  |
| it possible I avoid?  |
| any options to late?  |
| Do way of charges?  |
| is possible avoid penalties.  |
| Does a way late?  |
| Is there option late?   |
| one late?   |
| Are any waive late?   |
| Was there any way ?   |
| m : 11 ·  |
| There avoid late  |
| Can it be late?   |
| Can it be late?   |
| Can it be late? There's dodge costs.  |
| Can it be   |
| Can it be late?         There's dodge costs.         Can I fees?         Any rid fees?  |
| Can it be late?         There's dodge costs.         Can I fees?         Any rid fees?         Are avoid payments?  |
| Can it be   |
| Can it be late?         There's dodge costs.         Can I fees?         Any rid fees?         Are avoid payments?         Eliminate the late         Is alternative to late?                                   |
| Can it be late?         There's dodge costs.         Can I fees?         Any rid fees?         Are avoid payments?         Eliminate the late         Is alternative to late?         Can tell me options late? |
| Can it be   |

| my late if                            |         |
|---------------------------------------|---------|
| way get late dropped?                 |         |
| it possible get fee                   |         |
| it possible costs?                    |         |
| it possible waive late?               |         |
| possible to skip ?                    |         |
| Can the be                            |         |
| Should there of late?                 |         |
| Are talking skipping late?            |         |
| Any late charges?                     |         |
| avoiding fees?                        |         |
| Is another to get ?                   |         |
| Is get fee Waiver.                    |         |
| Does anyone a costs?                  |         |
| fees can be                           |         |
| not pay fee?                          |         |
| Do a for dropping them                | ?       |
| Would you like to it's erase _        |         |
| Any you're late?                      |         |
| Can up a to late fees?                |         |
| Does have choice the?                 |         |
| Is avoid late ?                       |         |
| Any way to?                           |         |
| It possible to avoid                  |         |
| it a late waiver?                     |         |
| it to take of ?                       |         |
| I late charges?                       |         |
| it possibledelay?                     |         |
| Is there any payment                  |         |
| Are to late fees?                     |         |
| might able the fees.                  |         |
| What options are out?                 |         |
| any out late ?                        |         |
| there exceptions for                  |         |
| chance dodge late costs?              |         |
| possible, wipe out                    |         |
| Can we excused from ?                 |         |
| there chance fees if you              | late?   |
| Is it late fees ?                     | _ 1400. |
| it be to avoid ?                      |         |
| How payment costs?                    |         |
| the fee dropped?                      |         |
| I fee?                                |         |
| give options for fines?               |         |
| Was there way to ?                    |         |
|                                       |         |
| are waive late fees?                  |         |
| way to clear ? it possible late fee ? |         |
|                                       |         |
| Can options late charges?             |         |
| Can charges?                          |         |

| Can   |   |
|-------|---|
| Optio | ons late?                                     |
|       | be forgiven?                                  |
|       | there a way waiving ?                         |
|       | you are late, are any removed?                |
|       | tardy, chance are?                            |
|       | there avoid fees?                             |
|       | I a at late costs?                            |
| Is    | way to late?                                  |
|       | have options eliminate late?                  |
|       | forget fee?                                   |
|       | there a to rid of ?                           |
|       | possible penalties?                           |
|       | I can avoid payments?                         |
|       | v skip the fines?                             |
|       | e to late fees.                               |
|       | to late charges.                              |
|       | is a chance late                              |
|       | the for dismissing ?                          |
|       | d you able penalties?                         |
|       | it possible reduce ?                          |
|       | to get a late ?                               |
|       | any to remove late?                           |
|       | tardy, is a fees?                             |
|       | you know how ?                                |
|       | here forwaiving ?                             |
|       |   |
|       | tardy, any be removed? possible to get late ? |
|       |   |
|       | there we get rid of late?                     |
|       | late exceptions?                              |
|       | be a late charges?                            |
|       | it to waive charge?                           |
|       | avoiding payment fees?                        |
|       | late?   |
|       | possible y'all might waive late ?             |
|       | there fees avoid?                             |
|       | to up late?                                   |
|       | fees?   |
|       | of fines?                                     |
|       | a cost exemption for?                         |
|       | out fines that late?                          |
|       | fee be  |
|       | late fees?                                    |
|       | I no costs?                                   |
|       | fees be?                                      |
|       | way to skip?                                  |
|       | late fee flexibility?                         |
|       | a ofwaiving late charges?                     |
| Is it | tardiness charges?                            |
|       | the late forgiven?                            |

| How about delay?                              |
|---|
| to of late fees?                              |
| of waivers late charges?                      |
| Is it to exemption for ?                      |
| one fee waivers?                              |
| you have to late payment ?                    |
| Is it ignore late                             |
| ways avoid late fees.                         |
| Can it be ?                                   |
|   |
| Could avoided?                                |
| There dodge fees.                             |
| want to if there to late fees.                |
| Eliminate if                                  |
| I late payment?                               |
| chance for costs be?                          |
| get away late fees?                           |
| there be ofwaiving late?                      |
| There some not fees.                          |
| Is way to late?                               |
| There a to costs.                             |
| we from fees?                                 |
| Any avoiding costs?                           |
| There a costs be avoided.                     |
| chance at waiving?                            |
| it possible to late?                          |
| anyone know options to waive late?            |
| Are exceptions fees                           |
| it possible to waivers?                       |
| it possible to waiversit waive for late fees? |
|   |
| a way reduce late?                            |
| I'm wondering there is late charges.          |
| possible get late fees?                       |
| there any late charges?                       |
| Can I late?                                   |
| an option delayed expenses?                   |
| Is a eliminate late?                          |
| it's to late                                  |
| Got not late fees?                            |
| options remove late charges.                  |
| Should the penalty?                           |
| Any way late?                                 |
| If any rid of fees?                           |
| late be charged?                              |
| Any to late ?                                 |
| there dodge late charges?                     |
| Will we be able?                              |
| Is solution to dropping ?                     |
| you able late?                                |
|   |
| there exception for ?                         |
| Is it to to charges?                          |

| Would         | possible to waive?            |
|---------------|-------------------------------|
|               | be forgiven?                  |
|               | rop the?                      |
|               | options to charges.           |
|               | can do late fees?             |
|               | we avoid fees?                |
|               | e's of fines.                 |
|               |                               |
|               | get of late charges?          |
|               | _ way late payment?           |
|               | avoid having fees?            |
|               | be removed                    |
|               | ng can charges.               |
|               | to?                           |
|               | a to charges?                 |
|               | penalties canceled?           |
| you m         | ight be able rid late         |
|               | delays expenses?              |
| Can           | payments?                     |
| There is an   | opportunity                   |
| There         | a waiving late                |
| There         | to skip charges.              |
| they _        | fees?                         |
|               | avoid Fees.                   |
|               | we can do late fees?          |
|               | done fees?                    |
|               | toavoid late fees.            |
|               | them late fees?               |
|               | payment?                      |
|               | be able to waive ?            |
|               | might to late?                |
|               |                               |
|               | to get with late              |
|               | to waive late?                |
|               | the late penalty.             |
|               | any flexibility.              |
|               | pe to late charges?           |
|               | avoiding?                     |
|               | ways to ward late             |
|               | any of a waiving charges?     |
| What          | we waive late?                |
|               | mow if there waive late fees? |
|               | of late fees?                 |
| Maybe         | _ delayed pay removed.        |
|               | get rid of their late?        |
|               | to them of late?              |
| these         | delayed pay penalties         |
| Is it possibl | e penalty?                    |
|               | away ?                        |
|               | k there of late?              |
|               | fee charges?                  |
|               | way that I avoid late ?       |
| ´             | , -,                          |

| I      | _ if    | ways to                      | fees.                   |
|--------|---------|------------------------------|-------------------------|
| There  | e is    | chance to                    | ·                       |
| Is     |         | to waive overdue             | ??                      |
|        |         | to late fees.                |                         |
|        |         | possible.                    |                         |
|        |         | find alternativ              | ves for payments?       |
|        |         | skip                         | p ay                    |
|        |         | a way to waive               | ?                       |
|        |         | a way to waive<br>late fees. | _ <del></del> '         |
|        |         |                              | 2                       |
|        |         | ve to late                   |                         |
|        |         | e be                         | delay?                  |
|        |         | late?                        |                         |
|        |         | ancel payment                | _?                      |
|        |         | from?                        |                         |
|        |         | have option                  | late payment penalties? |
| Do w   | e       | power waive                  | ??                      |
| Can    | you     | a                            |                         |
| There  | e are _ | to                           |                         |
|        | anyor   | ne if a chance               | of late?                |
|        |         | fees may be                  |                         |
| Does   | anyor   | ne how to                    | ?                       |
|        |         | charges something            |                         |
|        |         | possible avoid               | late fees?              |
|        |         | _ payments ex                |                         |
|        |         | be exceptions                |                         |
|        |         | waiveoverdue cos             |                         |
|        |         | to forgive charges?          |                         |
|        |         | rid (                        |                         |
|        |         |                              |                         |
|        |         | for owing                    |                         |
|        |         | other ways to                |                         |
|        |         | be late _                    |                         |
|        |         | to avoid                     |                         |
|        |         | to cancel late               |                         |
|        |         | a late fe                    |                         |
|        |         | doable to pen                |                         |
|        |         | options for ch               | arges.                  |
|        |         | know how to late _           | ?                       |
| Mayh   | oeExcl  | ude late?                    |                         |
|        | possi   | ble, away with               | charges.                |
| Is the | ere     | to fro                       | om having late?         |
|        |         | remove late charge           | es?                     |
| Are t  | here _  | fees                         | S.                      |
|        | can y   | ou charges?                  |                         |
|        |         | excuse fee?                  |                         |
|        |         | possible to pe               | enalty?                 |
|        |         | _ to get                     |                         |
|        |         | remove                       |                         |
|        |         | way to waive                 |                         |
|        |         |                              |                         |
|        |         | ways tolate fees?            | iaic ices:              |
|        |         | on late fees?                |                         |

|                                   | r  | emoved if _  | are lat   | e?                     |
|-----------------------------------|--|--|---|------------------------|
|                                   | late be  | possible?  |   |                        |
|                                   | _ it possible to   |  | _ charge?   |                        |
|                                   | a way to   |  |   |                        |
|                                   | you  |  |   | ?                      |
|                                   | re:  |  |   |                        |
|                                   | late charges   |  | J   | J                      |
|                                   | able   |  | ?   |                        |
|                                   | possible   |  |   | ?                      |
|                                   | possible<br>any  |  |   | ·                      |
|                                   | any<br>late  |  |   |                        |
|                                   |  |  |   |                        |
|                                   | be cha   |  |   | ·                      |
|                                   | _ there t  |  |   |                        |
|                                   | _ we to get lat  |  |   |                        |
|                                   | g  |  | Waivers?  |                        |
|                                   | late charges   |  |   |                        |
|                                   | _ I get fe   |  |   |                        |
| Is                                | late   | a?   |   |                        |
|                                   | for avoiding   | due  |   |                        |
| Is th                             | ere option for   | ·  | ?   |                        |
| Can                               | get away witl  | n  | _ the   | ?                      |
| Any                               | fees are   | removed i  | f   | ?                      |
| Wou                               | ıld be options   |  | late?   |                        |
| Is                                | possible fi  | ree  | overdue   | ??                     |
|                                   | options dism   | nissing  | _ expenses.   |                        |
| TC                                |  |  |   |                        |
| II yo                             | ou are are the   | re cha   | ances   | ?                      |
|                                   | ou are are then<br>_ you are ther  |  |   |                        |
|                                   | _ you are ther   | e any  |   |                        |
|                                   | you are ther<br>you waive an   | e any<br>?   | ·   |                        |
|                                   | _ you are ther<br>_ you waive an<br>r  | e any<br>?<br>id of tardin   | ess fees.   |                        |
|                                   | you are ther you waive an r way to   | e any<br>?<br>id of tardin<br>skip   | ess fees.   |                        |
|                                   | _ you are ther<br>_ you waive an r<br>way to<br>_ I reduce late  | e any? id of tardin skip?  | ess fees.   | removing fees?         |
|                                   | you are ther you waive an r way to _ I reduce late any alternat  | e any? id of tardin skip e? ives to rem  | ess fees. charges?  | removing fees?         |
|                                   | you are ther you waive an r way to _ I reduce late any alternat be possible  | e any? id of tardin skip e? ives to rem  | ess fees. charges?  | removing fees?         |
|                                   | you are ther you waive an r way to _ I reduce late any alternat be possible _ overdue ?  | e any? id of tardin skip? ives to rem  | ess fees. charges? tove fee ch  | removing fees?         |
|                                   | you are ther you waive an r way to _ I reduce late any alternat be possible _ overdue ? way  | e any ? id of tardin skip ? e ? ives to rem late !   | dess fees.  charges?  dove fee ch   | removing fees?         |
|                                   | you are ther you waive an r way to _ I reduce late any alternat be possible _ overdue ? way any to   | e any? id of tardin skip? ives to rem late f   | dess fees.  charges?  dove fee ch   | removing fees?         |
| <br><br>Is                        | you are ther you waive an r way to _ I reduce late any alternat be possible _ overdue ? way any to _ I late fees   | e any? id of tardin skip? ives to rem late f waive?  | dess fees.  charges?  dove fee ch   | removing fees?         |
| Is                                | you are ther you waive an r way to I reduce late any alternat be possible _ overdue ? way any to _ I late fees w any   | e any ? id of tardin skip ? ives to rem late f waive ? fines?  | dess fees. charges? dove fee ch fee? fees?  | removing fees?         |
| IsKnov                            |  | e any ? id of tardin skip ? ives to rem late f waive ? fines?  | dess fees. charges? dove fee ch fee? fees?  | removing fees?         |
| Is                                |  | e any ? id of tardin skip ? ives to rem late 1 waive ? fines? otions e saved?  | dess fees. charges? dove fee ch fee? fees? late fees?                                   | removing fees?         |
| IsKnov                            |  | e any ? id of tardin skip ? ives to rem late 1 waive ? fines? otions e saved?  | dess fees. charges? dove fee ch fee? fees? late fees?                                   | removing fees?         |
| IsKnov                            |  | eany? id of tardin skip? ives to remlate f waive?fines? otions saved?late  | dess fees. charges? dove fee ch fee? fees? late fees?                                   | removing fees?         |
| IsKnov Can Is                     |  | e any ? id of tardin skip ? ives to rem late f waive ? _ fines? otions e saved? _ late ?                             | dess fees. charges? dove fee ch fee? fees? late fees? charges?                          | removing fees?         |
| Is Knov Can Is                    |  | e any ? id of tardin skip ? ives to rem late f waive ? fines? otions saved? late late payme:                         | dess fees. charges? dove fee ch fee? fees? late fees? charges?                          | removing fees?         |
| Is Is Is Is                       |  | eany? id of tardin skip? ives to remlate 1 waive?fines? otions e saved?late n?payme:for late                         | dess fees. charges? dove fee ch fee? fees? late fees? charges?  nt fees??               | removing fees?? arges? |
| Is Know Can Is Is Is              | you are ther you waive an r way to late any alternat be possible _ overdue ? way any to late be _ a penalty? late be taken to to tere there be any there there be any there there be any there there there there be any there ther | e any? id of tardin skip? ives to rem late f waive? fines? stions e saved? late payme: _ for late                    | dess fees. charges? dove fee ch fee? fees? late fees? charges?  nt fees??               | removing fees?? arges? |
| Is Is Is Is Is                    |  | eany? id of tardin skip? ives to remlate f waive?fines? otions saved?late payme:for late charges?                    | dess fees. charges? dove fee ch fee? fees? late fees? charges?  nt fees? ? late?        | removing fees?? arges? |
| Knov<br>Can<br>Is<br>Is<br>Is the |  | e any? id of tardin skip? ives to rem late 1 waive? fines? otions e saved? late n? payme: _ for late e charges?      | dess fees. charges? dove fee ch fee? fees? late fees? charges? charges? ! late ? late ? | removing fees?? arges? |
| Is Is Is Is Need                  |  | e any ? id of tardin skip ? ives to rem late f waive ? fines? stions late payme: payme: _ charges? tions ? totanges? | dess fees. charges? dove fee ch fee? fees? late fees? charges? ? late? avoid            | removing fees?? arges? |

|      | a to late costs.           |
|------|----------------------------|
|      | a chance to dodge?         |
|      | way not them fees?         |
| Can  | _ get late?                |
| Any  | get the fines?             |
|      | to avoid fees              |
|      | be a late costs?           |
|      | sible late ?               |
| we   | any to get of fees?        |
| Is ] | possible penalties?        |
|      | reduce tardiness charges?  |
| Is   | that can fee?              |
|      | avoid fee charges?         |
|      | solution late fees?        |
|      | out due?                   |
|      | ance of costs?             |
|      | give a to late?            |
|      | any of the ?               |
|      | have any way fees?         |
|      | tolate                     |
|      | er options ?               |
|      | re ofwaiving charges?      |
|      | e my charges               |
|      | can take avoid fees?       |
|      | of fees?                   |
|      | for avoid late fee         |
|      | that can remove ?          |
|      | fines ?                    |
|      | re options late?           |
|      | yone have chance costs?    |
|      | have avoid fees?           |
|      | are options for fees.      |
|      | e charges if               |
|      | re avoid having            |
|      | scrap default?             |
|      | a have other avoid fees?   |
|      | any to waive fees          |
|      | waive overdue costs?       |
|      | way of                     |
|      | if there a way to charges. |
|      | expenses?                  |
|      | expenses?                  |
|      | t fines?                   |
|      | with?                      |
|      | a get late fee             |
|      | e from late?               |
|      | ere ways out of ?          |
|      | is a chance removing?      |
|      | to get rid of ?            |
|      | e should possible.         |
|      |                            |

| way not pay late?   |
|---|
| If are will there any fees?   |
| I avoid payment?  |
| is late fee waivers?  |
| anyone options late fees?   |
| there any way waive ? Is possible payment charges?  |
| Got solution to from ?  |
| Is save late?   |
| a to rid of those ?   |
| there a way late?   |
| Isn't to overdue ?  |
| will ?  |
| Can the for late ?  |
| options available delay expenses?   |
| skipping the late?  |
| eliminate charges.  |
| Can late penalties.   |
| chance to dodge costs?  |
| Are there waiving late?   |
| Is possible rid late?   |
| chance beat late?   |
| have a solution late?   |
| There available late fees.  |
| Can waivers late?   |
|   |
| Can be late?  |
|   |
| Can be late?  |
| Can be late?         Can away late?         Can the be?         options to late fees.   |
| Can be late?         Can away late?         Can the be?         options to late fees.         there any late?   |
| Can be late?         Can away late?         Can the be?         options to late fees.         there any late?         Is to late charges?   |
| Can be late?         Can away late?         Can the be?         options to late fees.         there any late?         Is to late charges?         it possible costs?  |
| Can be late?         Can away late?         Can the be?         options to late fees.         there any late?         Is to late charges?         it possible costs?         How fees be?   |
| Can be late?         Can the be?         options to late fees.         there any late?         Is to late charges?         it possible costs?         How fees be?         way to waive late?   |
| Can be late?         Can away late?         Can the be?         options to late fees.         there any late?         Is to late charges?         it possible costs?         How fees be?         way to waive late?         late an option?  |
| Can be late?         Can the be?         options to late fees.         there any late?         Is to late charges?         it possible costs?         How fees be?         way to waive late?         late an option?         there options dismiss?  |
| Can be late?         Can the be?         options to late fees.         there any late?         Is to late charges?         it possible costs?         How fees be?         way to waive late?         late an option?         there options dismiss?         options to late fees   |
| Can be late?         Can the be?         options to late fees.         there any late?         Is to late charges?         it possible costs?         How fees be?         way to waive late?         late an option?         there options dismiss?         options to late fees         Any options can to remove ?   |
| Can be late?         Can the be?         options to late fees.         there any late?         Is to late charges?         it possible costs?         How fees be?         way to waive late?         late an option?         late an option?         options to late fees         Any options can to remove?         have a rid them of late?  |
| Can be late?         Can the be?         options to late fees.         there any late?         Is to late charges?         it possible costs?         How fees be?         way to waive late?         late an option?         there options dismiss?         options to late fees         Any options can to remove?         have a rid them of late?         Some are remove charges.  |
| Can be late?         Can the be?         options to late fees.         there any late?         Is to late charges?         it possible costs?         How fees be?         way to waive late?         late an option?         late an options dismiss?         options to late fees         Any options can to remove?         have a rid them of late?         Some are remove charges.         Is there chance late?  |
| Can be late?         Can the be?         options to late fees.         there any late?         Is to late charges?         it possible costs?         How fees be?         way to waive late?         late an option?         there options dismiss?         options to late fees         Any options can to remove?         have a rid them of late?         Some are remove charges.         Is there chance late?         Know about skipping ?  |
| Can away late?         Can the be?         options to late fees.         there any late?         Is to late charges?         it possible costs?         How fees be?         way to waive late?         late an option?         bere options dismiss?         options to late fees         Any options can to remove?         have a rid them of late?         Some are remove charges.         Is there chance late?         Know about skipping ?         Is there of waiving ?   |
| Can away late?         Can the be?         options to late fees.         options to late fees.         there any late?         Is to late charges?         it possible costs?         How fees be?         way to waive late?         late an option?         late an option?         options to late fees         Any options can to remove ?         have a rid them of late?         Some are remove charges.         Is there chance late?         Know about skipping ?         Is there of waiving ?  |
| Can away late?         Can the be?         options to late fees.         options to late fees.         there any late?         to late charges?         it possible costs?         How fees be?         way to waive late?         late an option?         options dismiss?         options to late fees         Any options can to remove?         have a rid them of late?         Some are remove charges.         Is there chance late?         Know about skipping ?         Is there of waiving ?         I to pay?         there a chance waive assesment charges? |
| Can be late?         Can the be?         options to late fees.         there any late?         Is to late charges?         it possible costs?         How fees be?         way to waive late?         late an option?         options dismiss?         options to late fees         Any options can to remove?         have a rid them of late?         Some are remove charges.         Is there chance late?         Know about skipping ?         Is there of waiving ?         I to pay?         there a chance waive assesment charges?         way late fines?      |
| Can away late?         Can the be?         options to late fees.         options to late fees.         there any late?         to late charges?         it possible costs?         How fees be?         way to waive late?         late an option?         options dismiss?         options to late fees         Any options can to remove?         have a rid them of late?         Some are remove charges.         Is there chance late?         Know about skipping ?         Is there of waiving ?         I to pay?         there a chance waive assesment charges? |

| possible, my charges.              |
|------------------------------------|
| Should dismissed?                  |
| Can avoiding done?                 |
| There is late fees.                |
| to waive fees?                     |
| Is way waive charges               |
| option of expenses exist?          |
| don't know I charges.              |
|                                    |
| some options for expenses?         |
| Any chance of?                     |
| Could there options late?          |
| Can keep late?                     |
| Possibilities fees?                |
| Is possible to fee                 |
| Want to know if there a light ?    |
| you any to the?                    |
| There late fees?                   |
| Will able cancel penalties?        |
| chance of not ?                    |
| Does anyone know fees?             |
| to late fees                       |
| Is it I fee?                       |
| about late penalty?                |
| dropping late fees.                |
| Chances avoid ?                    |
| I rid tardiness fees?              |
| Does have ideas fees?              |
| I limit costs?                     |
| that fees are if you are ?         |
| late I avoid?                      |
| options to drop ?                  |
| options to drop                    |
|                                    |
| allowed to cancel late ?           |
| it that y'all might waive charges? |
| Is it get a?                       |
| Can late fees?                     |
| Is chance for late ?               |
| options to late fees.              |
| know to the fines?                 |
| Is it to overdue?                  |
| there a way of ?                   |
| wonder if is possible to late      |
| Have chance to ?                   |
| Can be a waive                     |
| me any chance of late?             |
| Any way get fees?                  |
| are options avoid ?                |
| Do know any way ?                  |
| Are to delay?                      |
| Can fees                           |

|     | _ it possible | ·                 | overdue Cl       | harge?               |
|-----|---------------|-------------------|------------------|----------------------|
|     | there         | _ chance          | waive _          | fees?                |
| If  | is            | chance            | removed          | if                   |
|     | there a wa    | ay avoid          | ?                |                      |
|     | _ I not       | fees?             |                  |                      |
|     |               | fees?             |                  |                      |
|     |               |                   | erdue charges?   |                      |
|     |               |                   | _ late charges?  |                      |
|     |               | ible toExclud     |                  |                      |
|     |               |                   | <br>fines gone?  |                      |
|     |               |                   |                  | charges?             |
|     |               |                   | remove late ch   |                      |
|     |               | avoid             |                  |                      |
|     |               | e fee             |                  |                      |
|     |               | eption la         |                  |                      |
|     |               |                   |                  |                      |
|     |               |                   | cop late?        |                      |
|     |               |                   | the              | late fee?            |
|     |               | fee               |                  | idic icc:            |
|     |               |                   | <br>aying cha    | rgos?                |
|     |               | P                 |                  | irges:               |
|     | one           |                   | :                |                      |
|     |               | :<br>y to late    | . 2              |                      |
|     |               |                   |                  |                      |
|     |               | e to              |                  |                      |
|     |               | tl                |                  |                      |
|     |               | reduce l          | waiving the fee: | 63                   |
|     |               |                   | e paying _       |                      |
|     |               |                   | oid              |                      |
|     |               |                   |                  | ·<br>_ late charges. |
|     |               | about?            |                  | _ late charges.      |
|     |               | <br>payme         | nt ?             |                      |
|     |               | ions              |                  |                      |
|     |               |                   |                  |                      |
|     |               | et                |                  |                      |
|     |               |                   | <br>the f        | ees?                 |
|     |               |                   | ate              |                      |
|     |               | late              |                  |                      |
|     |               | ns to             |                  |                      |
|     |               | if you            |                  |                      |
|     |               | late              |                  |                      |
|     |               | to                |                  |                      |
|     |               |                   | oid fees.        |                      |
|     |               |                   | 1ees.            | 2                    |
|     |               | late              |                  | _ <del>*</del>       |
|     |               |                   |                  |                      |
|     |               | there's a         | to               | out ?                |
|     |               |                   | to<br>hrough cl  |                      |
|     |               | get t<br>late exc |                  | .u. yos:             |
|     |               |                   |                  |                      |
| Jun |               | fe                | o onur yos:      |                      |

|       | _ you know way skip ?                |
|-------|--------------------------------------|
|       | _ there way avoid charges.           |
| Can   | me a to charges?                     |
|       | me to fee?                           |
|       | possible to erase charges?           |
|       |                                      |
|       | _ you late, are removed?             |
|       | _ the fees trimmed?                  |
| Are   | any other waive ?                    |
|       | _ to know if a green to due?         |
| Can   | you cancel?                          |
| Does  | s possibly possible late?            |
|       | _ you possibly charges?              |
|       | avoid fees?                          |
|       | you a chance cancel penalties?       |
|       | options dismissing expenses?         |
|       | _ way resolve charges?               |
|       |                                      |
|       | to paying                            |
|       | to the penalties?                    |
|       | exceptions for late?                 |
|       | possible, eliminate my               |
|       | to waivelate fee?                    |
| Is    | possible skip paying ?               |
| Thin  | ık you might able to get assessment? |
|       | _ you recommend options to ?         |
| Do t  | here to?                             |
| Ther  | re available remove late?            |
|       | _ there options to late?             |
|       | late you cancel?                     |
|       | there waiving late?                  |
|       | be eliminated?                       |
|       | miss late penalty?                   |
|       |                                      |
|       | late?                                |
|       | rou any fees?                        |
|       | ways to late?                        |
| Any   | to of charges?                       |
|       | the late canceled?                   |
| Are   | ways late fees?                      |
|       | be to late costs?                    |
|       | if there are waiving fees?           |
| Is th | nere the?                            |
|       | prevent costs?                       |
|       | there any remove late?               |
|       | there any to avoid ?                 |
|       | can I late?                          |
|       |                                      |
|       | chance to late costs.                |
|       | chance of if you are late?           |
|       | _ way get the fines?                 |
|       | options to drop ?                    |
| Dο    |                                      |
| D0 _  | to know it's okay due charges?       |

| you late, the be?                   |
|-------------------------------------|
| Isn't possible overdue charge?      |
|                                     |
| was I could late                    |
| Any late fines?                     |
| there way tardiness fees?           |
| late fees scrapped?                 |
| I late waivers.                     |
| options are late payment?           |
| there cost bill delay?              |
| How canceling are?                  |
| anybody have waive charges?         |
| a solution to them ?                |
| There is late charges.              |
| a for rid fees?                     |
| Can pay late ?                      |
| late charges ?                      |
| If any fees off?                    |
| exemption available for?            |
|                                     |
| to eliminate the fees?              |
| way late fines?                     |
| Can we?                             |
| possibilities late fees.            |
| Can excused?                        |
| any options to ?                    |
| I late?                             |
| Can late waived?                    |
| late fees?                          |
| Any to defer ?                      |
| There are waive fees?               |
| How we late?                        |
| there any chance late?              |
| How can of tardiness?               |
| there to avoid late?                |
| it possible outstanding charges?    |
| there late fees?                    |
| want to know if there late charges. |
| there's a chance charges.           |
| If are late, taken off?             |
| get rid of fines.                   |
| late payment penalties?             |
| I the late ?                        |
| of a waiving late?                  |
| Are to late?                        |
| Is fees?                            |
| Any save money late?                |
| If there is removing fees           |
| There any way rid fees.             |
| Is to get waivers.                  |
| we have options to waive ?          |

| want to there is             | waiving late charges. |
|------------------------------|-----------------------|
| Is possible fees?            |                       |
| anyone options to fees?      |                       |
| If late, is there chance of  | ?                     |
| any to the fines?            | ·                     |
| there ways to avoid ?        |                       |
|                              |                       |
| a way get around             |                       |
| delay costs?                 |                       |
| way to them late?            |                       |
| Is possible to paying?       |                       |
| about no delays?             |                       |
| Is there to save?            |                       |
| a way I can ?                |                       |
| Is any chance of the p       | person late?          |
| to the late fees?            | ·                     |
| any chance late costs.       |                       |
|                              |                       |
| are ways of                  |                       |
| we any to rid of late _      | ?                     |
| a ditch them late?           |                       |
| ways to fees.                |                       |
| A way fines?                 |                       |
| Is possible expenses?        |                       |
| to eliminatelate fees?       |                       |
| Is way dismiss expenses?     |                       |
| you consider late?           |                       |
| I am I paying                |                       |
| Is possible to?              |                       |
| Is to overdue charges?       |                       |
| there way to late?           |                       |
| a them late fees?            |                       |
| Do know if is ofwaiving late | e ?                   |
| you give any to fees?        |                       |
| If late, any chance be       | ?                     |
| options drop late?           | - <b>'</b>            |
| Can the delay ?              |                       |
| those late fees ?            |                       |
|                              |                       |
| Can be reduction in ?        |                       |
| Was avoid late?              |                       |
| know a way late?             |                       |
| there a for waivers?         |                       |
| it possible cancel late ?    |                       |
| to avoid?                    |                       |
| a to waive charge.           |                       |
| I avoid?                     |                       |
| Do you any fines?            |                       |
| skip late?                   |                       |
| to avoid fees                |                       |
| Do you y'all charges?        |                       |
| you think you waive l        | ate charges?          |
| Would be to fees?            | -                     |

| chance of waiving charges?              |
|---|
| skipping the possible?                  |
| chance of late?                         |
| options dropping fees.                  |
| Might there options dismissing ?        |
| Is to them late?                        |
| there be options avoid ?                |
| Is there any dodge?                     |
| you know skip fines?                    |
| There chance ofwaiving late             |
| a of late fines?                        |
| it possible to not ?                    |
| it possibleskiplate?                    |
| There are options want to               |
| not pay fee?                            |
| late charges?                           |
| there options to fees.                  |
| Can there dodge late?                   |
| Do any exist remove ?                   |
| available for bill?                     |
| way to waive fees?                      |
| What are to remove ?                    |
| There is save on                        |
| Think excused late charges?             |
| Want to know is a on out past ?         |
| of late fee.                            |
| avoid late fees?                        |
| I waive the fee?                        |
| a regarding waiving the?                |
| a regarding warving the our late fees?  |
|   |
| are any are removed?                    |
| fines, way out?                         |
| late exceptions?                        |
| Is it avoid the                         |
| Need a eliminate ?                      |
| there chance of fees?                   |
| I get fee?                              |
| avoid fee charges?                      |
| to know there green to out due charges? |
| fees cut off?                           |
| Is it penalties?                        |
| want to if any options for fees.        |
| there a chance late?                    |
| be a way rid of fees?                   |
| we been waive fees?                     |
| possible, my late                       |
| about fines?                            |
| be to dismiss expenses?                 |
| There be options for                    |
| Are there to late?                      |

| Got    | way cut off late?      |
|--------|------------------------|
|        | chance of late fees?   |
|        | any options to late?   |
|        | be bays late fees?     |
| Any    | out of late?           |
|        | not Payment?           |
|        | method to waive fees?  |
|        | penalties to avoided?  |
| Can    | away late?             |
|        | it to skip late        |
| If     | are removed?           |
| Is     | any way reduce ?       |
| If the | ere a late             |
|        | possible waive charge. |
| Is it  | possible that late ?   |
|        | chance at avoiding?    |
|        | of late charges?       |
|        | it waive an owed?      |
|        | pay the late?          |
|        | alternative late fees? |
|        | possibley'all charges? |
|        | cut off payment ?      |