[Demo] NLP Dataset for Customer Service Automation

Company Type	Online Electronics and Technology Retailers
Inquiry Category	Payment and billing inquiries
Inquiry Sub- Category	Billing discrepancies
Description	Customers have concerns about incorrect charges, double charges, or missing payments on their invoices or credit card statements, and seek clarification or resolution.
Data Size	7,656 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\label{lem:masked_sample} \mbox{Masked sample paraphrases of one "Online Electronics and Technology Retailer" customer inquiry. (Purchased data will not be masked.)$

Why _		card charged	for the	purchase?
What o	caused the	double	card	d?
Why w	as my		the same?)
It was		_ for		
duplica	ate	my?		
Any re	ason	card	charged two	o?
		cause of double bi	lling on cr	edit?
I	billed	the it	cem.	
	we _	duplicate char	ges p	ourchase?
v	vas	on a car	d.	
Can yo	ou clarify _	charges	the	?
		card double charg	e?	
Why _		double	my credit?	
Why _	it		was used twice?	•
Why _	I	for the	?	
Why _	a	bill?		
How _		me	one thing?	
	I hav	e	charged twice fo	or a purchase?
	once	billed t	imes?	
Why w	as my cre	dit card	than once	?
I am _	billed	twice	·	
I'm	sure w	hat	billed tw	ice.
v	vondered	why was	_ twice	card.
c	ard was _	for	times.	
	dupli	cate on	card for a single	e
		charged for	one twice	on credit card?
		is _		
		know why	was billed to	vice.

Can you duplicated my credit?
to know my card twice a single purchase.
What about duplicate?
didn't caused a double on my
you twice for one?
was multiple times purchase.
reason for double charges card unknown.
charge me for a thing?
Why double?
There are two!
I wondered had billed twice one on my
That's a charge
Two charged?
Why credit card two?
What is the charge on credit?
I was for the same why?
Why were charges ?
Was then billed ?
wonder why bill doubled.
card times?
charged credit card.
Why I receive billing card?
Why did my credit billed for ?
Why bill two times ?
Why credit card?
My credit charged charges.
want to I billing my twice for one
What with duplicate on ?
Was due same purchase funds taken out ?
plastic two times.
I double my card?
Why you single again?
twice on my credit card one
is reason the bill of my ?
are two for one?
are two for one : I'm confused by the card was
my card for the same item?
What to more than payment from credit ?
tell me credit bill was twice?
are I double card?
How my credit card used for ?
you me times for thing?
What's double charges card?
It's charge my for
Why purchase twice?
credit card for purchase.
I'm confused as billed twice.
I want my card is being twice for
Why I second time?

my charged two?
A credit made
Why did credit for item twice?
card is double.
Are charges my credit card a ?
Why card twice?
reason you charge me for thing?
I being same thing twice?
What your for charging twice for?
was twice for purchase.
are the same item!
Why was it my ?
I two purchase.
Why there for one?
do you have one?
I a question dual billing of
I'm billed twice for on my
Someone has question about charged one
Why I billed same item my ?
Why I receive two for one on ?
card charged 2
Can you I was my twice?
billed twice?
Can clarify two from the ?
there double charge on my statement?
Double charge?
was charged twice one
my twice?
Can charges for the ?
my card was
What happened duplicate my?
credit card for the same purchase,?
credit card billed?
Please explain you got two
I two the card.
Was it to double?
The on my ?
two charges on the?
there charges single item?
Are there problems the duplicate my?
What are for the my card?
explain reflecting same transaction?
I need know my card billed
It on credit card.
I charged twice one
Why is duplicate on?
matter with charges on card?
do I have my?
billed times for same on my card.
I've been billed for one my

I dou	ble-charged on	for only	·
wond	ler	billed twice for	same item.
plast	ic was charged	twice	
		getting doubly charg	
		jes to	
	get billed		
		for the on	
			·
		bill	rlo ondon
		for sing	gie order.
		two?	1 0
		dual	
		charged for	
		ges the	
Why	card	another charge	?
Why	charge	twice one	_?
Why	I have cre	dit for	r one?
wond	ler my	card was	times.
I got charg	ged tl	he	
Why	my card _	?	
Why dupli	cated	_ my?	
I why	y Ibi	lled for the	
		charged double	
		twice the sam	
		for goddam	
		rges credit	
	my get		·•
			m 2
		transactions	
		for the same	
		d for the	·
		card.	
		a credit twice?	
		same	e item?
	was charged _		
How come	being	twice for the	on?
the d	louble	_ my card?	
abou	t charges	to card.	
Someone	me th	nan one cre	dit
you o	confirm that	was charged	my?
Can	I	_ charged twice for a	?
is	Charge	credit card?	
		on my one p	ourchase?
		one item	
		billed for o	
		transaction from n	
		transaction from n	
		my purchase?	
		dit card one	
		for more that	
			ice one purchase?
I was char	ged	purchase, y	ou explain?

had my billed	
is duplicate charge credit	
What were the on card?	
wonder why I charged twice.	
What caused billing my credit?	
It is charged on	
I have charged times.	
For one was twice.	
there for charges one purchase?	
I'm surprised, was ?	
I had on card.	
Can you charge my?	
I to why my credit charged purchase.	
Why I purchase and?	
Why the billed ?	
plastic was ?	
purchase billed so?	
Is there a double transaction card?	
My purchase billed once.	
charge on card?	
see duplicate charges card?	
there double for card?	
charged for the same item card.	
Can you tell the reason credit card?	
was dual billing?	
credit charged purchase twice.	
request that you explain to to card.	
Why I billed twice?	
same purchase is	
Why my charged the item?	
charged twice a credit card?	
What's going two item?	
card doubled charged order.	
charged twice for same item credit ca	rd?
did I a dual my?	
my card.	
Can me why I'm being for same ?	
charges twice.	
right, why my card ?	
I'm as to my bill	
Why a double charge card?	
have I been charged for same card?	
charges for thing!	
The credit charged	
you charged me twice thing?	
My was more	
were twice for one?	
my being billed for the same item?	
I didn't credit card was	
purchase get again?	

explain I duplicate charges on my?
was my card billed for the ?
was charged a credit
card twice a transaction.
Why did pay more my credit?
twice for purchase.
credit was the purchase.
dare charge me thing?
Why card charge again?
have for an on my credit
Can you tell why credit was twice for ?
is the reason charge?
is the deal with charge my
are charges my credit
did my purchase ?
charged multiple times for same item?
Why charged than once card?
Why my card charges ?
charges on my
clarify why see charges my card.
charged? What?
that double my card?
I why I have been billed
Why was again?
There a duplicate cards.
credit card twice charged for
I twice my purchases?
my charge times one?
I my credit card for the same
had a credit charged for the
You me twice thing?
me on credit why?
billing purchase is mystery.
am confused, was times?
Were billed?
Why was duplicate card?
Credit being
I wonder the on my credit
What is for double charges on credit ?
purchase was billed ?
There are charges
I am for same
was card the same multiple times?
Same again, ?
could credit charged twice?
was billed twice same give me explanation?
There duplicate charge card.
one purchase, were ?
Why I duplicate charges my card purchase?
Is it my card billed ?

My plastic multiple times
Is that the credit card ?
for a double charge credit card statement?
I wonder my credit was for item.
How duplicate for purchase?
a transaction card
explain payment my credit?
Why whammy credit card?
Can you me the reason why on ?
are the reasons for my credit?
Why did charge credit?
Why a in account?
are being twice the same?
need assistance understanding credit billed
charges on credit card?
credit card was time.
is the duplicated in ?
There was a card.
Why I and then be billed ?
Can the duplicate my credit?
Can you give me was card twice?
Why have to for my?
I don't know credit card
Why was billed?
A card happened.
Can you the duplicative ?
What to the billing ?
reason for the credit charged twice?
I getting twice the same?
billed for more than
Why was my credit one?
anyone know credit card ?
Someone charged to card.
am a duplicated my account?
credit charged one order.
credit card statement a charge one .
- -
Why been billed?
Why charge on card?
going here with two charges item?
charges on my credit card a
come a credit charged?
tell me I was on my?
There dual purchase.
Is it possible that ?
you I see duplicate charges on ?
What's happening charges for ?
Why for same twice on my credit?
is the of for purchase?
I have been item on credit card.
What caused dual billed?

I charges on credit why?
Did you clarify twice single purchase?
on my card.
it a purchase are repeated?
Can you tell me why charged card one?
a single purchase.
I my credit for same item.
Credit more than?
Why is there double on my ?
you the same transaction?
card for same purchase
Why was billed second?
Why card statement double when make single
are to the same
was charge card.
have a charge card.
charge a single purchase?
Is there the charge my card?
I charged twice.
Why my card ?
did credit card charges?
Why I see my for purchase?
do have my credit card?
What the billing purchases?
I credit card was
charged twice, reason?
was an charge card.
duplicate charges my card one purchase.
there be a repeated charge a?
two for item?
was card billed ?
in billing of purchase?
Why be charges one?
charged twice the card.
am charged same on my card.
Why card than for same purchase?
Can clarify how was for a ?
led double bill purchases?
was more one buy.
They duplicate charges my
Is correct a is twice?
$___ need ___ know ___ am being ___ for the same __\$
Why did credit once?
did charge my card?
Any the card to two?
I was charged for one
there getting doubly charged?
once and billed?
were for same
How come my plastic one?

there a charge on my statements?
to the dual purchase.
didn't understand bill doubled.
the reason for double billing my?
My was transactions.
Can you me was with card?
the double on my card?
Why is there payment from ?
they bill me?
come I got twice the ?
Why is there a?
Why are the double?
has two times.
was charged for one order?
charge for a single?
My purchase billed ?
Can to me why card charged two?
did my come?
Why cost me?
was on credit card.
Why it I'm twice for same?
I billed for same item, can why?
I want to know if for
I have been for
I'm was card multiple?
I I got charged twice.
you charged twice for single purchase?
My two
My charged than
is charged twice?
I why credit was charged for the
Why card charges?
How come payment purchase?
Can clarify I was twice purchase?
Why I seeing on credit?
I see on credit card a
duplicate on my credit for one
My twice for a?
do I have to on card?
I had it charged
Why is it being billed twice for?
I been charged twice one card.
You're twice a
How come can twice for ?
led tothan one payment being card?
want to know why was my credit for
it I have twice for item on card? There charge on credit
For I charged twice on card.

explain two charges that for one
Why it twice ?
did double billing card?
Why the card times?
is there a credit card statement?
I charged credit for single purchase.
Why I charges to my ?
was same purchase charged to my ?
Why billing on my credit?
Why a credit ?
The charge on card statement question.
a two times?
My credit has
That charge on
card has on it.
Someone charged me credit
What a transaction card?
Why it for the?
How was two?
card a tharge it.
was charged on my card for
A on the credit
What is the my card?
Why card doubled?
the card twice?
There charge on card.
Why my twice same purchase?
you clarify that was twice same?
why my credit card charged the same
understand that my card
Why did get billed twice the ?
I why card was
has double charges one
I why credit was the item twice.
confused why was twice.
How be charges on?
I'm times for same
Why a credit charged twice?
There were for my plastic.
Why was my for?
I confused for single purchase
possible I am being twice same item?
Why twice for one?
I understand credit is double.
card was billed once.
Can you tell me was for purchase?
Double on my
My has billed
Why from credit?
Can you explain why my credit was?

did my purchase come ?
I'm getting twice the thing my
come have billed for same item?
Why a charge my account?
Why did I bill ?
you a reason charge me a single?
Is there reason card ?
I charged on my credit one
I am getting billed for on
I was double-charged my credit card
explain why two charges my credit?
being a second for same
charge on card.
was charged than one purchase?
got billed for the same item, you ?
did my credit charge same item?
charges on my credit
Is a reason card two?
you tell see duplicate charges credit card?
Why two credit card?
come my card billed for the ?
billed for one on my card
card twice one purchase?
would card be ?
Why is that card doubled?
is credit times?
Why card twice?
How did my credit billed the ?
I get on my credit one purchase.
I wonder why bill?
double my card.
I getting two bill for same item
billed item on my card twice?
Twice a card.
did credit card for same item.
$_$ is the $_$ the double $_$ on $_$ credit $_$.
my was charged the purchase
am wondering what a double transaction
do see duplicate on ?
you explain being billed the same item?
Someone credit twice.
I times by credit
Why there duplicate from ?
you duplicate from my?
I noticed a charge
I'm the same twice.
I why there is charge card.
What charge my card?
Why bill twice for?
A credit multiple

Why did someone credit ?
Why did my purchase?
There two charge on
The billed.
the credit billed times?
I puzzled my card was twice.
I double billing my credit card.
did my charge twice for same?
Why I see on credit?
I pay my card?
explain card transaction?
A duplicate card?
plastic for one buy?
I card was for the same
Why did my? the charge doubled card?
there on card one single purchase?
Why the being billed twice?
Please tell me I card for a purchase.
was a my card?
explain why I see duplicate charges card?
My charged
My been multiple times.
in double on card?
help me billed twice.
I'm charged thing
Why billed the item twice?
I don't my credit card
My charged twice purchase.
Why have my?
I a second time credit
charged twice for one
Was my once?
charge my card?
Why did times?
why card was billed for the thing.
Is reason credit card got twice?
Was I billed for ?
is it twofold a?
is a two fold twice?
Why did purchase ?
someone charged me double on
charges the credit
my purchase double?
My charged times.
Can charges on my credit card?
was double-charged on credit only purchase.
me on card.
was cause billing of purchase?

I	on n	ny credit card	·		
Why	my have	charges	?		
were	charges for	the			
	charge on _	card.			
did _	get billed for	item twice)	card?	
Can	me exp	olanation as	_ why I	my credit	3
Why	my card	?			
aske	d	double transact	tion.		
	my credit b	ill?			
I wonder _	I o	charges on my _	·		
	purchase cl				
	card had ch	narges.			
	getting billed		em twice.		
	led?				
My credit	card was	sa	ime .		
	charged				
	tell wh			card twice?	
	it that				
	a				
	two by				
	c			action?	
	duplicate char				
	: .y card			em?	
	with a double				
	e				
	e happen on				
	double charges of		-		
	he card				
	spent _				
	duplicated charg				
	now caused				
	 _ I have bill				
	on my				
	charged		purchase		
	why I				
	rged multiple tim				
	double- charged o			ingle order	
	charged			ingre eruer.	
	vas .	my ouru,	·		
	doubl	e-charging me	one order		
	on		one order.		
	on my				
	twice _			2	
	e charge			ŧ	
	_ two charges			2	
	tell when I _			f	
	double			2	
	have pay				
	wondering why _			item twice.	
The	my	_ is duplicated.			

for the same purchase?
Help my has been billed twice.
being twice an
Is it billed for that?
know why I billed credit card for a ?
I am why been twice for
two on my
Why billed two?
There is a duplicated charge reflected reflected
Are for getting charged in go?
for one?
are duplicate to
double my card?
anyone know card two times?
Two on same purchase.
Same purchase posted.
Can why there debit from card?
My plastic in one
my card billed times?
charge on my it?
didn't card was twice.
What's on with duplicate charge ?
got credit card
Is it credit card ?
What me for my ?
curious duplicate on my credit
Who caused double ?
my billed?
What double charging my?
double on statement for one purchase.
Is explanation for redundant charge?
I with my credit
Why did the times?
you me why I on my card.
got by the credit
Why bill was ?
I wonder what billing purchase.
is duplicated my account?
My billed for
I caused double billing card.
I I billed
Why card?
card has for one Do you have duplicate debit my credit 2
Do you have duplicate debit my credit?
is the was billed?
Any reason for twice?
Iwhy charged on credit card.
received billing on credit
Why did card get for?
asked credit card was twice for single

Why	I twice the item my card?
My_	two times
	I was charged by credit
	again for purchase?
	for the duplicate charge my ?
	plastic was times?
	have to me twice for thing?
	is on the credit
	a reflected in account?
	lead to the purchase?
	would a card?
	been billed twice for same item?
	credit charged for same purchase
	duplicated charge on my ?
	were charges posted for
	did credit for the thing?
	did credit come two?
	eason for the double credit statement
	you the duplicate charges to card.
	my credit card twice?
	credit card used same purchase multiple
	did I purchase be?
	clarify charges involving same?
Why	is single charge is?
	there are one purchase?
What	for you me for one thing?
	to why you twice one thing.
I'm _	by card
What	resulted in double?
	for a second on card.
	my purchase doubled-charged, it?
Му с	redit statement has purchase.
	's the deal charged?
	double on credit
	am charged for item.
	am I twice on bill?
	charge on credit card.
	are there my?
	double on card?
	what happened to of purchase.
	why my card for a purchase.
	der I was charged times
	was double charge card.
	e duplicate card?
	did I once and be ?
	come double on ?
	is a charge for
	charges a
	charges a you why charged twice my?
	why I charged two times credit

for the purchase,?	
What is charged?	
did credit card double?	
it possible got double-charged?	
was two times for one?	
have been two times the same?	
Why charge card statement double?	
There an charge my	
I have a credit the item twice.	
There is a the	
has card been used one item?	
know why duplicate on credit card?	
I was my credit twice purchase?	
What caused billing the?	
did purchase two?	
am I being billed item my card?	
is on credit card's statement.	
charged double my credit by	
purchase twice!	
I my card	
Why credit card have ?	
I was one	
Why once?	
wonder you the charge my card.	
duplicate charges for what?	
Can tell I charges on my?	
I and it was	
Why my purchase?	
you explain on card?	
Is a credit charged two?	
I have a my my	
is charge for one?	
charged, what happened?	
were card twice?	
charged twice card.	
my credit card was billed the same	
I'm for the same	
Why was double-billed one ?	
am billed twice an on credit	
don't you would charge twice one	
same was on my card.	
What leads billing my?	
that credit card payment duplicated?	
Why on credit card?	
I know card was charged for one	
Did charge for one?	
Why is that I twice item?	
did my card two times the ?	
explain was charged twice for purchase	۵2

That's charge card.
Can explain there on my card?
Why is charge twice?
my a double charge it?
does my a duplicate charge ?
times for a buy.
There are for particular
credit card
want know why I twice credit
Why have paid one on credit ?
How did on card ?
were card multiple ?
caused double on card.
got charged two credit
card than time.
Why did billed item?
Why a person on card?
got credit card times.
got credit card times did I duplicate payment on ?
is a double charge
I my card for
for a thing!
It was my credit one order.
explain because there charges purchase.
you give reason billing my card?
There have two one
have a question about why twice.
plastic 2 times.
was more than?
it for my card charge purchase?
I for the same?
Was billed?
Is correct a transaction times billed?
Why someone using card?
Can you duplicate my ?
reason charge my credit card is
I twice for item.
possible credit was billed?
asked if I was twice
being the same item.
Why did my card?
Is a the redundant credit card?
did there charge on card?
Are able to on my credit card?
receiving bills the item credit card.
Was once billed ?
did my bill?
why there on my?
it my was twice for one?
come my card got billed the?

	double transaction my
	on my card.
Can you explai	n payments from ?
The duplicate	credit card is
	o times
twice	same purchase?
Why am I	twice item?
	have my billed?
	e charge my credit
	why have a charge credit card?
	multiple for the same?
	charge card?
	ny purchase twice?
	with a single item?
	why my credit was for transaction?
	why my purchase billed
	s for one purchase.
	billed?
	that I twice for that order?
	bout got doubly in one
	ain charged twice?
	of a double card?
	the same item multiple my
	you to two charges one
	why card was for the same item?
	charge my card
	two
	s at least two
	doublebillcredit?
	creditdouble?
	my credit charged twice
	ed two the same on my credit
	purchase two times?
	d was billed
	charged than ?
	charge card.
was	the same item
don't und	lerstand why my for the same
Will clari	fy why see duplicate card?
me	on my credit
	dual billing my purchase come?
I was billed	·
there a _	for duplicate a single?
Can you	duplicate from my ?
Why my	have twice?
Why are	on the?
	n getting billed same item?
	charge card?
	my card.
	card charge?

was dual billing
Why I twice for one item card?
What is cause charges on credit?
The bill my is
card been twice.
costs one purchase.
there being charged doubly in one?
My have double for
Why card bill double?
Why charge on my?
Why card having duplicate charge?
on my card.
has charge on it?
did someone on my?
I of doubly charged.
my credit is duplicate
Why have credit card multiple?
I duplicate on card,?
want to duplicate charges on card.
did have card for a single twice?
a single purchase twice?
do you see charges on my credit?
my credit why?
have I been for the item ?
I being times the same item card.
Why did card be ?
What caused transaction my?
Yeah, on my
What is for charging me same?
was the duplicate from card?
Why there a for?
You one purchase
Can explain the see duplicate charges my Can you how twice for purchase?
I was charged twice one can ?
Why do twice one ?
Why are my card statement for ?
is the credit times?
get billed times for ?
I my twice for the purchase.
Help understand that twice.
A was credit card.
Why is charges double?
Why twice?
What is reason for ?
Why card twice?
purchase twice
my charged a single purchase.
Why getting charged for same ?
Why the for purchase?

	charge on my card for single purchase.
I had	my
Any _	a credit being ?
How	my credit get for same?
There	e on my for same purchase.
	there a reason my twice?
	charge on credit card.
	billing my card?
Му_	for more than
	were my credit cards for ?
Why	there my card?
The _	credit bill is ridiculous.
	card was charged
	you explain why see duplicate on card?
	don't I billed one item twice.
Can _	me I was charged on my card
The s	ame was to card.
Ι	was charged twice.
Why	billed times for ?
Му_	charged times!
Why	two charges on ?
The d	lual purchase is
	the credit was?
	happening charge on my credit?
	credit card has
Why	duplicated card?
	you clarify that charged two times for ?
	card twice?
Why	did two times?
Why	payment card?
	it billed times.
	double charged for order.
	the issue with charge on credit ?
	it billed twice for same ?
	someonecharging on my credit?
	did my purchase?
	it there is double charge card?
	is a double on
	is the for the card statement?
	charged double on card?
	tell I twice for a single purchase?
	are there duplicate purchase?
	you explain I was charged my?
	I twice my purchase?
	s on
	to ?
	e was on Card.
	redit was billed
11100	
	tell me was charged on card?

a duplicate my credit
$I'm ___ why __ credit __ was __ twice __ single purchase$
was my credit card ?
credit charged multiple
wonder why charged credit card.
Why I billing my?
there a charge my?
the for my billed twice?
I got same twice.
Why did charge on my?
are for item?
the reason my credit card being ?
There was a purchases.
reason that a was times?
was charged purchase twice.
I wonder why charged
credit card once.
How two for item?
is the the charge on my?
card has been times.
doubled for why?
is charged charges.