[Demo] NLP Dataset for Customer Service Automation

Company Type	Retail Banks
Inquiry Category	Credit card applications and inquiries
Inquiry Sub- Category	Billing inquiries
Description	Customers have questions or concerns about their credit card statements, such as incorrect charges, double billing, or discrepancies, and require clarification or resolution.
Data Size	5,139 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Retail Bank" customer inquiry. (Purchased data will not be masked.)

I twice my recent credit card ?
had pay on my
The double charge credit puzzling.
charges on a credit ?
I was billed
My recent card statement ?
I have charge on
come card showed charges.
Why I have pay a on?
my card showed two ?
Did I more than in ?
come have two charges?
are the statement?
How come credit card more charge?
charged twice for?
pay for credit statements twice?
I noticed charge reflected card bill.
How come my two ?
What the reason taken?
my card bill charges
Why pay for something my twice?
two charges the statement?
Is it true statement?
is the reason card to be billed?
Can give an charge on my statement
more than once my credit card?
billed for credit cards?
the charge bill?
recent statement

I charge on my credit card
I recent card and there two
have recent card that an added
The duplicate about recent credit card
was charged on my bill
noticed a double charge my bill, correct that?
was wondering if charged twice my card
was the statement twice?
reason for two credit statement is not
There were in my
How been billed twice my card?
am twice my statement?
second bill for the credit?
the most recent were
The most recent statement.
I charged once for my statement?
a charged the most statement.
if I was on my credit summary.
are separate charges on bill?
you me for my card?
The recent credit card .
Can please explain charge on card? for for credit card twice?
about double on my ?
have the dual my credit statement.
bill being?
I credit card shows two
credit showing double charges?
I wondered if been twice my summary.
Why credit card statement billed?
Why it that billed my statement?
twice in current statement.
there reason the recently made?
Why did statement have ?
There have two on
do pay two times my credit?
do see my credit card bill?
Why two charges statement?
There were charges the card statement.
for the most
I understand credit card invoice shows
I my credit statement
Why did I pay statement period?
What reason on my credit statement?
you credit card statement?
come credit card two?
are at least two recent
two charges my credit card the reason?
credit card bill double
in my credit statement?

	explanation for	additional charge	_ credit card statement?
	_ is charged twice?		
had	additional charge on my _	statement.	
did	card bill in	_?	
I'm double-cha	rged my	·	
How come	twice for my	?	
There was	a statem	nent.	
How come I	two my	bill?	
How come	credit shows	?	
wonder if	f I billed m	ny card	
Two	card bill?		
come two	charges are	?	
I noticed two _	my	<u>·</u>	
charges _	card?		
charged	double on		
bill	charged?		
had	most credit card stat	tement times.	
	bill double		
		credit statement.	
I have noticed	charge on	credit .	
		most recent ?	
	rice card s		
	charges		
	reason that my		
	two charges o		
	bill2?		
dou			
	_ pay twice my credit	t statement?	
	louble charge		
	credit card invoice		
How come	card	two charges?	
about two	o charges	card ?	
	on credit		
Were there	on card	?	
	my credit _		
	_ are two on bil		
	more fo		
	ement		
	_ me pay twice my	card billing?	
	rice card?		
statemen	t charged.		
	card show	I ?	
	my most recent		
	shows t		
	now why		
	ng if I was billed		
	rged on		
	_ charge my card?		
	sible that charged do	uble on credit ?	
	_ charges on my card		

possible I was on credit card?
Is a reason I billed card statement?
recent credit bill charges.
There were charges most recent card
doublecharge my credit bill.
come card shows two?
doubled-charged on my card
of charges on recent?
had double my statement.
credit billed twice.
a charge on recent card statement.
Why I double my again?
Why did bill for same?
charge me my card?
on my card statement, what the reason?
a the most recent statement.
Why is card charges?
Why I once my statement?
credit billed twice?
Double on my recent credit
How about double credit?
I twice for statement?
was double charge the
I had charge card statements.
I why card invoice charges.
in my credit statement?
wondered why I had twice for credit
charges on a bill?
you know why I have on?
charge query regarding a recent
a my last credit card statement.
I don't there are the statement.
charges credit statement reason?
Why is there are two the?
I was charged recent
Was my again?
I didn't know why I charged card
There was a current statement.
Do you have for the on my ?
Are the on card related?
I there a double on credit card
that a charge appears my card
duplicate charge appeared my
were billed times my?
do see a charge on card?
There are on card
my credit card been billed?
There were two credit
Please the extra charge card
charged the most recent

Why charged multiple the current card?
The card had duplicate
I was on credit
Why would double on again?
got charged my credit card summary.
There was a statement.
I why I charged twice ?
card charged
was charged twice my statement.
Was a mistake to on ?
was charged on most credit card .
How my bill shows ?
do I duplicate my credit card?
What the the extra charge credit card?
Is possible I charged twice credit ?
How the charges my?
credit card bill double
My was
received credit card charges.
A with charges.
there two charges on card?
can there be on current?
were charged twice with statement?
was statement multiple?
charge twice my credit card?
Double-charge card bill?
do I get card?
I credit card has charges.
were the bills the?
There an additional charge on card
I was billed my
Why you twice card?
In card was charged
It double on the
I was credit card statement.
I'm getting billed card
Why credit been billed?
a double charge credit card bill.
There was a recent where once.
Can you give explanation of the new charge ?
charged double on
My recent card charges.
was statement two?
What to doubled billing within period?
was double on statement.
are more than on my bill?
How my card has?
How my card has ? I why recent credit purchase billed
How my card has?

reason for two on card is
Why my invoice charges?
do get on my card statement?
How come two charges on credit?
I was my last credit
There two charges statement.
I charged on my card more.
There were on my most recent
Can you to the credit statement?
Two charges my recent credit card
was I was charged on my credit statement?
Why are credit card statement?
I wonder if can my card.
I a with credit bill.
card bill double?
it possible credit is double?
Why statement.
I I mistakenly twice credit card summary.
Are able explain double charge the card?
wonder how come bill shows charges.
I a on recent
I on most recent credit statement.
My is charged
Why I charged twice?
Why did they in single?
Why is showing more than one?
wonder why I was card.
asked why recent card bill double
bill is charged again.
charged statement?
Why was twice for ?
There are charges a
My statement charges.
have my card statement.
recent credit shows charges were charged same card statement?
On most there was were on my credit
were on my creat charged me twice.
I'm being twice for credit card.
double on my credit card
why double Entry?
I to pay for credit card?
have two charges on my card?
I was on my credit card bill.
T Wub On my broatt bare bin.
causes card to be twice?
causes card to be twice? On most statement, they
On most statement, they
On most statement, they Why I my statement?
On most statement, they

Why are I on my card?
Did the card contain ?
I don't understand my credit card
Why charged twice statement?
my show charges?
Why charges on credit ?
Why I for my?
I I twice on my card
two charges my card
were the charges double most?
I a double credit cards
Is this double bill?
don't why I was on statement.
I on same statement?
credit card summary
come card is two?
I charged for statement?
are recent charges double?
my credit card bill ?
Double again no reason!
What was for credit billed twice?
On the most recent
My card has extra
Why were billed credit?
the the same credit card?
How are two in ? Is charged on my ?
was in current twice.
the two charges my credit statement?
come my credit double charges?
the for a credit?
How come card bill ?
I noticed charge credit bill, is that?
charged double this recent
I my bill.
Why I two in card?
has double charge it.
I a double a card
There that my recent statement was billed.
charge card?
noticed double my credit card bill, it?
does my credit charge ?
I charged a second on card
come credit shows two new?
my card bill twice?
there a me twice on card?
Credit card double
There charges my statement.
asked if I was billed my

Can you	charge credit card?
was the	credit card ?
	said I charged
	cardtwo charges, come?
	was double charged.
	on my credit card
	_ double charges on ?
	card bill
	arged twice a credit
	two charges it?
I that _	double is on my card
What caused	in my ?
There 2	my statement.
st	atement had in it.
Why was the	bill?
Can you	about charges my card?
	bill is showing double
	_ about 2
	reason for charge my credit statement?
	o charges in card
	was twice my ?
	double?
	two charges my?
	on statement.
	charged on my credit statement?
	I got charged this statement.
	double on the?
tv	o on bill, why?
I	ave charge on card?
caused	me be on credit card statement?
The	double charges.
My cre	lit double charges.
credit	double charges.
is	duplicate charge on?
There	double charge statement.
	a credit bill.
	times for my card?
	happen for credit?
	rged on mostrecent statement.
	my credit card. card bill ?
	en on my
	bills the card?
	credit carrying charges?
CO	rrect in the on my card bill?
cl	arged in my statement.
	_ a credit?
p	ssible I billed twice on card?
Why do	have charged?
I correc	t noticing a on credit card?

Was	card		was charge	ed twice?		
Why did _		transaction	me	?		
The		the bill	puzzling.			
am _	if	_ was billed twic	e	_ credit	summary.	
	credit car	rd bill two _	·			
am w	ondering	if I correct	notici	ng	on	_ credit card
Did you	the	my	credit	statement	t?	
	mad	le a recent	statement?			
Why	they	the _	recent	statement?	•	
was _		on my	_ statement	recently.		
were	two	a sta	tement.			
I cha	rged	a sta	tement.			
	que	ry regarding rec	ent ca	rd		
	on c	redit card?)			
Are c	orrect	seeing a		my credit _	bill?	
There wer	e dual	my	·			
	double _	the cre	dit statemer	nt.		
Why was _		card	twice?			
did I		_ pay my cr	redit card _	?		
How	I have	charges on		card	_?	
expla	iin	on my				
In las	st stateme	nt, I c	charged mor	re	_?	
have	a	that dua	al			
Do	why _	most c	redit s	tatement h	ad double	?
		twice on		?		
		î				
		charges				
		fferent times				
		of				
		double		card bill	•	
		have two				
		card _		_		
		_ card bill			0	
		more once		ent	?	
		in				
		twice?		11		
		_ duplicate		11.		
		on credit _				
		owed				
	-	charges				
		credit bill				
				•		
		recent card _ charges		nt2		
					d cummary	
		s card b			a summary.	
		card b statement?		WICE:		
		doubled		edit ?		
		ional charge				
			, 510411		<u>-</u> *	

Why was it charged most ?
What is the of my twice?
bills twice for ?
recent card have two?
I wonder charged credit card.
two on my bills.
billed on the credit summary?
can't explain double on credit statement.
two in credit statement?
it of double my credit bill?
does the duplicate the exist?
been twice on credit card statement.
able to explain the charge card statement.
I for my credit
How come I my card bill?
double on card statement.
latest dual charges.
caused dual credit report?
give reason for the charge on card?
Why are on a statement?
charged twice for my statements?
were charged again statement?
Why there 2 ?
There card bill.
Charged a recent
tell why credit card has an charge?
it I twice for my statement?
the card double?
are two charges on
There a double on
on credit card again.
do charge on my card?
I know I get credit card.
are on my most credit statement.
A card bill contains
I am on card.
was on my recent credit bill.
the credit have duplicate?
The double most recent
I don't billed twice for card purchase.
charge on card.
statement was double.
was on the card
charges my card?
How come I twice on credit ?
card had two
do see on credit card statement?
Why is carrying double charges?
How were billed credit card?
Why do have pay charges my?

I was twice on most card
bill had two charges.
Is it credit bill ?
I'm wondering why my credit
Why was it that twice my?
What is the for on card?
found charges on my credit card?
recent card has charges.
charges recent bill.
double credit
a double charge credit card statement.
credit bill shows charges.
Why I get bills for ?
did I twice a credit card statement?
dual my credit
double charge credit card statements.
I'm $_$ about the $_$ on my $_$ card $_$.
Did get charged several recent?
credit statement has
noticed a charge on my credit
were I charged twice on ?
It double-charged credit card
the reason double bill my credit card?
my card bill again?
Credit double-charged.
There two on statement.
I get twice card summary?
be a duplicate charge the credit?
I that credit bill reflected a
Why is the charge bill?
duplicate on the bill?
was statement billed?
Was credit summary charged ?
Why my statement twice?
notice a double my credit card
What can tell on my credit statement?
Can tell reason for double on credit statement?
credit statement has charge.
understand why card bill double charges.
was billed on my credit card summary.
is reason for duplicate on credit?
credit bill charges.
The credit card double
was twice credit card
Why the bill credit?
What is for charge my credit statement?
did times my credit card statement?
charges on a bill?
Why did incur two charges statement?
I was twice my credit

that was billed twice on my credit ?
What be twice a credit statement?
the for the two on card?
double charge on recent
come credit bill showed ?
curious the double on recent credit statement.
query is related recent card bill.
I charged credit card
charges statement?
I have a are double charges.
I noticed CHARGE my credit
I I twice in my card
caused to be twice last statement?
They twice on most recent statement.
the reason the two statement?
My credit bill
I to a double charge on card?
I right to notice a on bill?
Do have an explanation two my?
recent credit card double?
got my last credit statement.
Why on credit card invoice?
explain me the double charge on ?
Am I correct charge my card?
were I times in current card?
explain double charge on my last ?
Why did billed for credit?
Why I again statement?
have card statement which has charge.
How card shows both?
what caused credit to have charges.
recent credit card was charged twice.
current card statement twice.
were I on card statement?
A on most
Two charges statement?
Why on credit?
is there double on?
A card has charges.
I wonder twice for statement.
A appeared on card bill.
I was wondering if charge on my most statement
had in my credit
How come bill has couple?
a double on my card
What two last credit card statement?
I double on my again?
A credit card?
How I was in card?
I have charged on card .

was charged in card statement?
There a for most statement.
I wonder why my bill double
there for my statement to be twice?
I see my credit card statement?
do I get a double charge ?
had to pay card statement.
Why was twice one?
Why recent credit statement to be ?
A recent statement.
two times for my card
dual in my statement?
There's a double my most card
The statement a on
were you billed more than card?
Why did I have to statement?
There on the card
Can you me why was on my credit ?
billing in a credit ?
The reason two my credit unknown.
get twice card statements.
Why are there on?
found charge on my bill.
is for the multiple charges my credit ?
card bill two charges?
charges to a?
received credit statement with additional
I why I two for my statement.
Why credit include charges?
credit statements have billed
Do know why my has a ?
The credit double-charged
I double my
Why I charges on my card invoice?
charged twice my card?
my credit card charged.
it related dual my credit statement?
Was card charged?
My card charges.
was charged twice on most account.
I had my double
don't understand I charges in my
I was my bill.
are on recent credit card
a double on my recent credit
my card bill charges?
are my card
Why was I had to twice ?
There on my latest card
I times for my credit

want to are two on my
credit double charged again.
are charges recent credit card
it that was twice for card statement?
you me why is an extra charge card ?
billed on my statement.
double reflected on credit bill.
I a was billed
I wonder why my invoice than
Is my card double ?
Why I get the same?
I wonder my statement twice.
twice charged my bill.
Double a credit
recent statement, double.
I was my most credit card
The bill charges?
You double credit?
It charged for statement.
billed on my recent card statement?
were twice for card?
I noticed a on card
charge the credit
possible that card bill double-charged?
How the double charge card statement?
two times in current statement.
on most recent
had a credit card bill
I get double-charged credit bill ?
Why to pay on my?
Did make me my credit bills?
noticed a charge on credit
charges card bill?
was on bill again.
they bill twice for ?
I wonder have for credit card
I billed credit card
my credit card ?
my card twice?
was double-charged my bill more.
Double credit statement?
Why charged again my credit ?
Why for credit card?
come I have two my?
wonder why my card is double
I been my card.
credit had been charged
On my credit card I charged
are my twice?
wonder why to pay twice for

am charged twice credit
I been wrongly billed twice on summary.
is two charges statement?
My credit dual
there a reason for two ?
the reason for my card?
was twice in same
Do you why credit has charges?
was two card statement.
Why do I get my card?
Why does duplicate on ?
I wondered why for for credit card
was credit purchase more than ?
a recent card bill?
two charges my card
we were billed in statement?
are on a ?
is there on credit bill
on the credit bill?
two on the card .
How come my credit two ?
I see a duplicate on credit card?
I a bill again.
Why has card twice?
have charge most recent statement.
I noticed double on recent bill.
I why had charges account.
I on credit bill. I charged a on recent credit statement.
multiple charges on credit card invoice?
noticed on my credit double charge.
There in credit card statement.
had my charged twice.
was wondering if could explain charge credit statement
double recent statement.
There is charge credit bill.
How come on my credit statement?
double appears on my card
I noticed double charge my credit card ?
My credit charged once.
There was a on
I wondered why in card statement.
was double-charged credit card
Did double- charged card bill again?
tell why my charges on it?
you able to double my statement?
Why my billed?
duplicate query to a card bill.
They twice on statement.
noticed a double charge my

card bill shows twocharges?
I had pay current card
were charged twice in ?
a mistake on my card summary?
wondered if had been on my
have credit card ?
duplicate on credit puzzling.
been on recent statement.
are shown credit statement.
Is possible got my card summary?
come credit card shows ?
Why they charge twice ?
I have a statement
Why credit bill?
my credit card ?
My newest credit
recent card bill double?
noticed my recent credit card bill.
Is the reason charges credit statement?
There are two credit statement.
I wonder a charge the bill.
Why were charged more credit card?
I times on my most card statement?
am charged for credit?
come my charge two?
Please charge on my card
How my recent card two?
I recently a with additional charge.
The statement a charge.
noticed a charge my bill?
might be explain the on my statement.
Why did have pay twice on statement?
was more once in the
Why was statement charged?
credit card statement multiple times?
credit card bill double?
Can you me an explanation my card statement?
Can you me my charged twice? duplicate on credit is mystery.
I on my credit card
were we for credit ?
were we for credit card bill.
I wonder why than once for credit
Is that double credit ?
I charge on my
There is charge query regarding bill.
duplicate charge was recent credit bill.
I have my card charged?

There was a	why	credit	was	_ billed.
	charges in	statem	nent related?	
On recent	credit card		twice.	
charges w	ere	rec	ent statement.	
my curren				
led	credit card	charged	d?	
was	charge	on my cred	lit bill.	
There a re				rd statement.
Why				
I noticedd				
had a				_
There was a			card .	
double				
My last			e.	
recei				
I dou				
I rec				
				nknown.
	double o			
I why I had				 :
come ther				oill?
my c				
	e me			
I have cree				ie.
Why was				•
I wonder why _				
charges				
	ase I was		n my	?
There two				_
was				
There a				
I				
a doı				
There was				
Is it possible			once	?
				credit statement?
are the rea				
Why it tha				
Is do				
doub				
Why were the _				
Why do you			he credit	?
Why were				•
There have				
my credit				
my la			e?	
on th				
just a			ıble .	
How				
you tell me			on my	?
-				_

credit card bill again.
charges the statement?
charges my credit card's
was a charge my
What are the reasons on card?
There were charges on recent statements.
I double-charging on card
a reason the two requisitioned?
My latest two charges.
been on my card statement.
was recent credit double charges?
my billed twice? Is possible charged on ?
There's double charge on
did charge twice one ?
I what caused the dual charges
My charged on my recent statement.
they charged double the?
Why was billed than once the?
The was double.
What reasons for dual charges statement?
double my credit bill.
my card bill showing both?
a double my credit bill.
I a card statement.
was credit billed multiple?
Please explain the charge on card
I billing on credit statement.
two charges my credit
card has charges.
Why were I billed twice card?
I have added charge my
credit card charged once?
credit card was for was
a charge reflected my card bill.
Is card statement?
How come I charged twice in ?
noticed double on my bill.
the recent card two ?
confused by double on my recent statement.
Will double charge most recent credit card?
Can you me why double charge on ?
How my credit bill a of?
I asked why I my statement.
I dual in my credit
charged on statement.
I wondered I multiple for credit statement.
wasreason card statement billed twice.
I noticed there a on statement.
charge my statement

My credit is	s				
I noticed a	on	_ credit card	d but		?
a	on m	y card	bill.		
are re	asons for _	charges	on	?	
Can you tell me v	vhy	cha	rges	?	
staten	nent had	double	on		
	bill ha	s two charge	s?		
Why did					
I was				ment	
billed	for my	y credit	?		
is cred					
For a					
was double-	· charged w	ith my		·	
Why my					
My		charges o	n it.		
I					
What the re			arge on my _	credit	
A credit sho					
Why c					
	charges	_ my ca	ard statemen	t.	
a					
are					
I noticed		re	centcredit ca	rd	
Credit					
wonder				credit _	
is a double					
Why again				?	
I just got					
double					
			bill.		
two			_		
My sta					_
Why g					s?
why m			cha	irges.	
How o					
1					
my					
I why					
Is it because of _				ent?	
I was billed					
I noticed two cha					
I was					
t)
do I have _				?	
What					
was asked i		twice	_ my car	rd	
a					
A					
were my	sta	tements bille	ed?		

did get billed statement?
for two charges on credit card?
I to a double charge on credit ?
I statement twice.
How did get twice credit statements?
what dual charges credit statement.
get billed twice on ?
Are able to explain my credit card?
are two charges my
shows a double
How my bill charges?
They my credit card
got double charge statement.
Why recent card two charges?
I billed on my
the double on my card?
Two my card .
notice on card bill, is it correct?
Do know why credit card had charges?
How are two charges ?
Did two on credit card ?
credit has double why?
was there for credit card statement?
How come this card ?
Two card bill.
charges credit statement
I charged twice card?
What the for charges on card?
billed onso why?
My card had
Did get in this ?
was billed two a
Why card billed?
I my card statement .
saw a charge card bill.
do I have for my card ?
A double charge statement.
What is two charges on credit ?
were charged double recent
On card are two?
Why do pay two charges my ?
There charges my credit
The credit double
Why did cost twice ?
How bill shows the two?
is a for credit be twice billed.
There two charges on
you idiots charged my credit card?
were I times for my ?
I billed the

	a double charge	C1	reditcard _	•		
	tell me why	recent	credit	_ statemer	nt had	charge?
I was	if I	seeing a	charg	re	card	bill.
What	reason for	the two	on	?		
	a reason	credit	stateme	nt to	twice billed.	
	tell me why	_ have c	harges on		?	
Two charg	es my	·•				
	to I h	ave 2 or	n my			
does	my ar	nother	on it?			
Why did _	two	my cı	redit card _	?		
Why were	two charge	s		statements	?	
agair	n do I	m	y card?			
What caus	ed my credit	_ statement _		?	•	
Why do	pa	y double	_ my?			
The	card s	tatement	cha	rges.		
I a do	ouble	last cre	dit card	•		
What	to double	ca	rd?			
I if _	can explain _	cha	arge on		credit	statement.
The recent	t card	was				
Why did I	pay	card	l?			
was	t	he credit car	d aga	in.		