[Demo] NLP Dataset for Customer Service Automation

| Company Type | Natural Gas Companies |
|--------------------------|--|
| Inquiry Category | Complaints regarding customer service |
| Inquiry Sub- Category | Rude or unhelpful representatives |
| Description | Customers express dissatisfaction with the behavior or assistance provided by customer service agents. |
| Data Size | 5,012 paraphrases |
| Want to buy data? | Please contact nlp-data@qross.me via your business email address. |

Masked sample paraphrases of one "Natural Gas Company" customer inquiry. (Purchased data will not be masked.)

| Can high | ner | to | conversati | ons between | represent | atives | | prior | for | check purposes? |
|------------|------------------|---------------|---------------|----------------|-------------|------------|-----------|--------------|---------------|-----------------|
| the | ere | need for | quality as | surance chec | ck the | e represei | ntative _ | be | ? | |
| Can | | the | _ in random? | P | | | | | | |
| Can | and callers | listene | d witho | ut for _ | ? | • | | | | |
| it _ | for | observ | re conve | ersations for | assu | rance | _ not | us | advance? | |
| it _ | that | can t | 0 0 | quality checl | KS. | | | | | |
| it _ | sense | _ bodies to | p | hone conver | sations as | | | but wi | thout prior 1 | notification? |
| | for bo | dies | unforese | en phone | as part | of | | _ without n | otifying call | ers? |
| | for bo | dies to obse | erve | as | | assuı | rance, bu | ıt not notif | y callers bef | fore the? |
| Can Aut | horities | calls _ | che | cks? | | | | | | |
| Does it r | nake to l | isten | | with | nout notice | , ord | der | do quality | ? | |
| Can | _ authorities _ | calls _ | to | check? | | | | | | |
| | permitted _ | to | calls c | f quality che | ck? | | | | | |
| rec | orded ch | necked rand | omly | authoriti | es for | _ reasons | ? | | | |
| | high ups | | eavesdrop | calls t | hat are ma | de | | _ enforce o | quality assu | rance? |
| | have the po | wer to | _ to | _ quality | ? | | | | | |
| Can | in on _ | recordi | ngs qua | ality? | | | | | | |
| it _ | for bodies | s surv | eil calls | quality | assurance | e | done? | ? | | |
| | 1 | to | _ recorded _ | between | and | people wi | ithout | in orde | r to for | quality? |
| | representat | ive-callers | chats be | · | they need | Qua | lity Chec | ck? | | |
| it _ | for | to observe _ | | part | of quality | assuranc | e, but | th | em ahead? | |
| Do high | the | ability | _ eavesdrop | on | _ to | enfor | rce | assurance | ? | |
| Can | _ representati | ve-calls be l | istened | if are | need | | _ Quality | y? | | |
| Is it | listen _ | calls _ | qua | lity check? | | | | | | |
| au | thorities | to | _ to calls of | quality | ? | | | | | |
| Can | to calls | during | ? | | | | | | | |
| Is it poss | sible that those | e who | up | to | on | made to | agents _ | | ? | |
| Is it | high up | o | eavesdrop _ | | ag | gents to e | nforce qu | uality | ? | |
| Is higher | r to | to the | e for | ? | | | | | | |
| Is | possible for au | thorities | | | that | been deer | ned qual | ity? | | |
| Is | possible to | | _ representa | tive-callers _ | 1 | they need | a Qualit | .y? | | |
| Can | _ listen to | _ calls | ? | | | | | | | |

| Canauthorities listencallswithquality? Cantocallsrandom?forto observeconversations as partqualityhigh upaccessonmade to agents tosuremaintained?a questionaskedthe qualityrecordedrandomly checkedauthoritiesitfor overseeing bodiessurveil unforeseenand callers? sagentscallersassurance withoutin advance? |
|---|
| for to observe conversations as part quality high up access on made to agents to sure maintained? a question asked the quality recorded randomly checked authorities it for overseeing bodies surveil unforeseen and callers ? s agents callers assurance without in advance? |
| high up access on made to agents to sure maintained? a question asked the quality recorded randomly checked authorities it for overseeing bodies surveil unforeseen and callers ? s agents callers assurance without in advance? |
| a questionaskedthe qualityrecordedrandomly checkedauthoritiesitfor overseeing bodiessurveil unforeseenand callers? sagentscallersassurance withoutin advance? |
| it for overseeing bodies surveil unforeseen and callers ? s agents callers assurance without in advance? |
| s agents callers assurance without in advance? |
| |
| |
| high eavesdrop on calls us for quality assurance being told? |
| listen to for a |
| Can reps-calls assess quality? |
| Can for quality checking? |
| Can chats representatives be listened if they check? |
| s possible and callers randomly without being for checks? |
| it for bodies to observe conversations prior notice assurance? |
| Can supervisor to people on the phone assessment? |
| be to in on that have a quality ? |
| for to observe conversations as of assurance, but without notifying? |
| theythe calls quality check? |
| higherlistenrecordings warning forchecking? |
| can representative- callers be to they need quality ? |
| s it authority figures to calls warning quality? |
| surveiling agents and callers a without |
| listen to calls if they have been check? |
| s possible authority to conduct calls prior warning for? |
| the high up to eavesdrop on calls enforce assurance? |
| Can to other talking the phone to quality? |
| it possible superior has right to without prior a check? |
| authorities calls checks? |
| Can the authorities quality? |
| s it for bodies observe unforeseen as quality assurance warn? |
| we have supervisors listen in when ? |
| listen calls at time for a quality check? |
| possible to unforeseen dialogues agents callers of quality assurance? |
| s it ok bodies unforeseen notifying callers, as part? |
| s okay bodies observe unforeseen phone of quality inform them in? |
| or assessing allow supervisors listen in calls? |
| Can a supervisor listen other on for ? |
| those control to to our conversations to ensure? |
| to have listen on calls to quality? |
| for unforeseen conversations as part quality but not tell anyone in? |
| s bodies to observe of quality assurance prior notice? |
| here is question asked quality of randomly checked higher |
| okay phone conversations of quality assurance not tell us in advance? |
| s it ok for to observe unexpected as quality tell us ? |
| high up people to eavesdrop on are made agents quality? |
| observe unforeseen phone conversations as part quality assurance not notify in _ |
| the authorities in calls to quality? |
| it OK bodies to conversations quality but without prior notification? |

| authorities to to calls quality? |
|---|
| Can allow to in on recordings of? |
| Is surveiling callers a part that doesn't have ? |
| Can calls to the quality check? |
| the high-ups access eavesdrop on made enforce assurance? |
| Does it sense to to without prior as of assurance? |
| $ \begin{tabular}{lllllllllllllllllllllllllllllllllll$ |
| listen to for inspection? |
| ups access to made to agents order enforce assurance? |
| representative-calls are of a can they listened to? |
| possible authorities to for quality checks? |
| representative-callings chats to verify quality in a timely? |
| Should control able randomly to conversations to ? |
| Can randomly to callers quality check? |
| Can supervisors in calls assess quality? |
| Is it possible superior entity monitor without knowledge of the? |
| Can listen calls to quality check? |
| quality we to listen to recordings? |
| authorities allowed to calls? |
| authorities able to the quality check? |
| Is to observe conversations as quality assurance but prior? |
| agents without warning for check purposes? |
| If chats needs assurance they be to? |
| Isalright fortounforeseenconversationspartbuttell them in |
| Can those high eavesdrop calls agents to assurance? |
| ok for listen calls for checks? |
| quality supervisors in on reps-calls? |
| are allowing shots eavesdrop conversations without preceding? |
| Can authorities for a for a |
| Can people in high eavesdrop on regular quality knowing? |
| Is surveiling and a quality assurance |
| Is there that superior entity exercises to monitor knowledge of che |
| supervisor listen to recordings of other on for ? |
| ok bodies observe phone conversations as of without prior? |
| need to beinsurveilconversations between agents and callers. |
| Isn't for figures to calls without prior control? |
| Can authorities listen calls the ? |
| Can to calls involving check? |
| Can a chats be listened need Quality? |
| Are listen to calls quality? |
| possible for authorities to hear calls checks? |
| On officials in randomly? |
| Is agents part not have an advance notice? Can to for quality they random recordings calls and ? |
| Is it for bodies phone as of warning? |
| If a callers need assurance check, they listened? |
| okay for bodies surveil quality is being done? |
| okay for bodies surveil quanty is being done? surveiling and a part does have advance notification? |
| |
| listen to the our calls for quality? |
| |

| Can listen to calls regarding | |
|---|----------|
| to for a Check. | |
| Is it authority figures to without prior control? | |
| it okay authorities listen in that been check? | |
| Is it okay bodies observe unforeseen as part assurance, not | ? |
| Is possible listen calls deemed quality check? | |
| those randomly listen our to quality? | |
| it higher authorities listen to without for quality ? | |
| Can representative be to verify quality? | |
| it possible authority to conduct calls with warning quality ? | |
| and callers surveiled as being notified in advance. | |
| Can people on the phone to assess? | |
| Are authority able to calls to control purposes? | |
| Do have access to eavesdrop on calls made agents ? | |
| surveiled as part of quality without a in? | |
| to agents and for check purposes? | |
| randomly listen our they ensure quality? | |
| | |
| the representative-callings be listened to if Check? | |
| When assessing quality supervisors in ? | |
| okay for bodies to unforeseen as of but not inform? | |
| chats be listened to in to confirm ? | |
| part assurance, can bodies surveil between agents callers without | |
| make for higher randomly listen to conversation without notice | ? |
| Does authorities the ability calls checks? | |
| Is for randomly listen conversations ensure quality? | |
| supervisors to on for quality assessment? | |
| chats be to in order verify quality? | |
| If need a quality assurance check, their chats ? | |
| can agents and randomly listened for quality? | |
| higher-ups randomly conversations? | |
| Is it listen recorded people notice in to check? | |
| Can the hear calls quality? | |
| they listen quality check? | |
| Can authorities listen to quality check purposes? | |
| it for observe phone as part of but not us advance? | |
| the high have to on agents enforce quality assurance? | |
| okay for surveil when assurance being done? | |
| it ok bodies to observe quality assurance not tell them | _ ahead? |
| Is okay higher ups our for quality checks? | |
| that superior entity has the to without prior knowledge ? | |
| those who up have access on made to agents in enforce | ? |
| it bodies to unforeseen conversations part of assurance but not | |
| If they are need a quality representative-calls chats listened ? | |
| higher to to warning for quality checks? | |
| safe to listen callers warning for quality checks? | |
| it to to the chats need a Check? | |
| it to observe unforeseen phone conversations as of quality tell _ | advanco |
| we have supervisors in on quality? | auvance |
| | |
| Is ups to hear the recordings of our for checks? | |

| in high positions eavesdrop on of regular quality any notification ? |
|--|
| authorities calls in to checks? |
| Do have to watch evaluate phone without notice? |
| Is it permissible for to observe phone as assurance tell advance? |
| agents and be listened to quality without? |
| Do high access to made agents enforce quality assurance? |
| Is to listen recorded and people that have notice quality? |
| allowed to calls without to check quality? |
| Is listen to conversations without notice to conduct quality? |
| agents and callers to without warnings ? |
| When assessing quality on? |
| Quality to. |
| possible that superior entity is to phone conversations a? |
| Isn't it for authorities listen related to quality? |
| If representative need quality check, their to? |
| Is agents and callers part quality have ? |
| the authorities in to that quality check? |
| Is for recorded conversations notice for quality check? |
| Can be in order confirm the quality? |
| Is it bodies observe phone of quality but not tell advance? |
| Is ok for bodies to unforeseen part of quality notifying callers? |
| higher to calls for quality checks there ? |
| Can authorities listen quality? |
| it figures to conduct without warning in order to quality control? |
| it make sense for authorities to recorded conversation callers without prior ? |
| |
| Ispossible have accesseavesdrop on calls to agents to enforce ? |
| Can officials to conversations warning? |
| Can authorities for quality |
| it the authorities to listen related the check? |
| okbodiesunforeseen phoneas part ofbut not toofahead? |
| a a people's phone calls to quality? |
| representative-callers need assurance can be listened to? |
| possible authority to conduct calls quality controls? |
| it permissible authorities to quality check? |
| people in eavesdrop of citizens for quality violations knowing? |
| the representative-calls be to they Quality check? |
| Is it bodies unforeseen conversations a part quality assurance but notifying call? |
| If assess quality, can have on the calls? |
| high have access to calls made to agents ? |
| |
| for bodies to observe unforeseen phone conversations quality assurance not ? |
| Can be listened to if they're quality? |
| a a quality assurance can chats be ? |
| Can higher ups to your reps for checks? |
| Arefigures calls for quality control purposes? |
| it for to as of quality assurance but without notifying before call? |
| higher for checks if there were recordings? |
| representative-calls chats if they in of quality assurance check? |
| the representative- callers assurance check, can listened? |
| people who access to eavesdrop on made to ensure quality? |
| any supervisor to recordings other phone quality assessments? |

| Do higher-ups randomly ? |
|--|
| Can authorities without notice for quality check? |
| authorities listen to without warning ? |
| wise to conversations between representatives without notice in order check? |
| it possible supervisors to on reps-calls when ? |
| Can supervisors on recordings for quality assessment? |
| If the are in of quality the calls to? |
| Can we listen in on for ? |
| Do higher to without ? |
| Are the able calls quality check? |
| |
| Can to a Qualitycheck? |
| to calls for quality? |
| evaluating can listen on calls? |
| authority without warning do quality checks? |
| makes randomly listen to conversation between representatives callers prior for quality. |
| the authorities to that may be to ? |
| authorities listen calls for quality if there recordings? |
| Does make sense recorded between representatives people that don't notice |
| it for to observe phone conversations part of assurance, but notify ? |
| Do high people have the right to on quality? |
| Is possible randomly for quality purposes? |
| When assessing can supervisors calls? |
| ok for to unforeseen phone conversations during notice? |
| |
| Is it ok bodies to unforeseen assurance, prior notification? |
| acceptable bodies conversations as part quality but not tell anyone in? |
| Can eavesdrop the of regular citizens quality without knowing what's on? |
| If there can higher authorities listen to the calls ? |
| supervisors in on evaluate? |
| authorities be to listen to ? |
| the quality calls to to by the? |
| okay for unforeseen phone as part of but not inform them ahead ? |
| Can have listen on for quality? |
| Is possible that entity has the to without prior check? |
| Can we supervisors listen the calls order ? |
| Is for bodies to calls quality being done? |
| Can be called listen for calls deemed checks? |
| supervisors listen on rep-call recordings quality? |
| Do higher authorities the listen to checks? |
| Can allow supervisors in their to assess quality? |
| for listen to calls of quality check? |
| Quality allowing big eavesdrop on without warning? |
| |
| Is acceptable bodies observe unforeseen conversations part quality assurance anyone in ? |
| for bodies to observe unforeseen conversations of quality give advance notice? |
| The quality can authorities listen ? |
| Is for to phone conversations quality assurance, but not inform them ? |
| authorities to quality check? |
| |
| it ok bodies phone for quality notify callers? |
| higher listen to recordings getting prior for ? |
| checked higher authorities for quality? |

| Can the authorities to calls quality? |
|--|
| Is as part of quality assurance, but notify anyone advance |
| agents and callers a without notification advance? |
| authorities able to for quality? |
| Is it okay for observe as part of assurance not it? |
| Can supervisor the of people the phone for ? |
| Can listen on rep-calls ? |
| Will to quality checks? |
| to calls related to check? |
| Are the quality check be listened ? |
| Is is able phone conversations without prior knowledge of check? |
| the representative- callers to to verify the in ? |
| possible the authorities to hear calls about ? |
| |
| recorded conversations random intervals? |
| to to the any time for checks? |
| Is appropriate for higher to hear recordings with your reps ? |
| it okbodies tounforeseen phonepartassurance, buttell? |
| Is it for bodies to when quality assurance ? |
| |
| representative-callers be they need a Quality Check. |
| it unforeseen phone conversations as part quality but inform them? |
| bodies to phone conversations as of quality assurance but not ? |
| it okay for when quality assurance conducted? |
| Can representative- callers chats be if of quality? |
| Are we to supervisors in calls quality? |
| be regarding whether or not conversations randomly checked quality |
| Is possible listen to for the ? |
| Can listen on that do with a quality? |
| Authorities calls a Check? |
| Can listen quality review? |
| It authority to without to check for quality control |
| high-ups access listen on made agents to quality ? |
| Can peoplehigh calls regular citizens for quality assurance aware ? |
| for to calls with no warning to quality? |
| |
| anyone in positions have calls between agents regular folk for quality |
| Can in calls a check? |
| Can and without notification in to ensure? |
| listen to that are related the check? |
| Can to the calls for ? |
| For assessing supervisors listen in recorded? |
| Is okay for observe unforeseen phone part of quality notify of them |
| If there is for a quality assurance can chats ? |
| Can be listened to they quality check? |
| higher to calls quality checks the calls ? |
| Do agents on calls to in to quality assurance? |
| Is overheard randomly reviewed for reasons? |
| up people the eavesdrop calls made agents enforce quality? |
| for bodies to calls when a is being? |
| for control listen to our conversations to ensure control? |
| |
| it possible for to to about quality? |

| there are of can the in for? |
|--|
| Quality check, eavesdrop on conversations prior? |
| Is possible recorded conversations checked for ? |
| Is ok bodies to observe conversations quality assurance? |
| Do people high up the to calls enforce assurance? |
| officials listen to recorded ? |
| authorities eavesdrop on calls the quality? |
| the authority to related to a ? |
| Is it authorities can to for Quality ? |
| Is okay bodies quality assurance work? |
| Has the authorities to listen a check? |
| the representative- calls listened needed for quality? |
| Can the representative- callers listened if check. |
| purposes, ispossible for authority figures without prior ? |
| Can have in to to quality? |
| it for bodies calls during quality ? |
| Can recordings for checks being warned? |
| |
| the authorities about a quality or similar? |
| Can listen other the phone for quality ? |
| If there need for a the calls be listened? |
| it possible for calls warning to for ? |
| it possible to supervisors listen in on? |
| the representative-callers chats listened to if they ? |
| in high positions the regular citizens for quality without aware of are? |
| Can to calls that related to check? |
| recording checked randomly higher for reasons? |
| listen in on calls related a? |
| possible listen the representative-calls chats if needed quality? |
| listen to a quality check? |
| okay bodies observe phone conversations part quality assurance not inform them ? |
| to listen to calls of quality check? |
| Can agents and surveiled as part notification advance? |
| Is it for listen calls for checks? |
| Do control have to they randomly listen to conversations? |
| Higher authorities listen to warning checks. |
| the to listen calls of check? |
| high up to on to to to quality assurance? |
| Can agents callers listened quality reasons? |
| agents and callers a part doesn't have advance? |
| it acceptable for to observe unforeseen phone of assurance inform them them? |
| Is it alright for unforeseen conversations as part without ? |
| officials to the without ? |
| authorities to calls they're related to a ? |
| high have access on calls made enforce quality? |
| ok for bodies observe phone as part but prior? |
| Is and a part of assurance that doesn't ? |
| Can callers heard without for purposes? |
| Can listen for check? |
| the be listened to a quality check? |
| assurance not advance if bodies can phone conversations. |
| accurance not advance it boules can phone conversations. |

| Quality | are the | allowed | l to eavesdrop | _ conversations | i | ? | | |
|-------------|------------------|-----------------|---------------------------|------------------|-----------------|--------------|--------------|------------------|
| high | | eavesd | rop on made | agents | enforce qu | ality assura | ance? | |
| it | that the | entity | monitor phone con | versations | knowle | dge | check? | |
| the _ | chats | need | a quality | check, can | _ be listened _ | ? | | |
| If the repr | esentative- call | ers are _ | | Check, | they | _ listened | to? | |
| it oka | ay to | observe phor | ne conversations as | S | _ assurance b | out not | _ them | ? |
| Is | a | uthorities | _ listen calls | related to the | quality? | | | |
| | be | istened to in o | order confirm | the? | | | | |
| | possible | can | in on recorded ca | alls? | | | | |
| | quality, | have sup | ervisors listen in o | n? | | | | |
| Can | listen | _ recordings o | of people | _ the phone for | ? | | | |
| | | | quality _ | | | | | |
| Can | in high position | s on | citize | ns for quality _ | violations | | ? | |
| Is | to to _ | represent | ative if | they are neede | ed c | hecking? | | |
| | chats list | ened to | to the q | ruality? | | | | |
| it | for authority | figures | conduct | _ warning | to check | quali | itycontrol? | |
| | | | orities qualit | | | | | |
| | | | verify? | | | | | |
| | | _ | without | | | ? | | |
| | | | to relate | | | | | |
| | | | for quality | assurance | _ not inform t | hem of ther | n? | |
| | to of | | | | | | | |
| | | | listened i | f | need for a c | ruality | ? | |
| | fficials to _ | | | | | | | |
| | | | in | | | | | |
| | | | calls fr | | | | | |
| | | | heck, can the repr | | | | | |
| | | | nforeseen | 0 | f quality assur | ance but | | _ in advance? |
| | listen to | | | | | | | |
| Can people | | | e of | | | what | is? | |
| | | | dings being _ | | | _? | | |
| | | | _ part of quality as | | | ? | | |
| | | | needed | | | 1 | 1 | 10 |
| | | | foreseen phone | | | | | ad? |
| | | | lers to | | | | ourposes? | |
| | | | ality assurance | | | f | | |
| | | | hecking, | | | | anfaraa gu | olity occuronce? |
| | | | igh acc | ess (| on cans t | · | _ emorce qua | anty assurance: |
| | | | [:] ks if ran | dom rocording | ₂ 2 | | | |
| | | | rail calls | | | quality | . 2 | |
| | | | ents enforce _ | | they can _ | quanty | : | |
| | | | on the fo | | emont? | | | |
| | | | on the it quality | | Silielit: | | | |
| | | | quanty | | | | | |
| | | | phone conversation | | bu | t without | callore be | oforo 3 |
| | | | | | | | | 51016! |
| | | | on calls made | | | | | |
| | | | e conversations | | | | | |
| | | | phone conve | | | | | ? |
| | | | P.2010 001110 | auciio do par | quarity doc | | | · |

| Will to for checking? |
|---|
| it appropriate for to observe conversations part of assurance but ? |
| higher allowed to recordings for quality checks? |
| it ok authorities to quality check? |
| Can listen for check? |
| have listen on recorded calls to the? |
| Can callers be surveiled part without prior? |
| calls a Quality Check? |
| listen to related check? |
| high people have on the calls to quality assurance? |
| representative a quality assurance check, be to? |
| Can agents callers monitored part quality without? |
| to listen in on calls checks? |
| Can supervisor to recordings people on assess quality? |
| on calls made agents to enforce quality assurance. |
| Is it possible entity monitor conversations without prior of check? |
| Can listen calls related quality? |
| Do they to ensure they listen to conversations? |
| Do control the power to if they can conversations? |
| authorities to listen the calls? |
| Do high the access to calls agents to enforce ? |
| Are the authorities able to listen check? |
| Is possible authority to to check for quality? |
| Can be listening calls ? |
| Is $___$ possible for $___$ conduct calls without $___$ order $___$ quality? |
| Can called to deemed to be quality check? |
| Can the calls related to Quality? |
| the chats be to in quality right? |
| for to listen in on calls that deemed ? |
| Is surveiling agents callers a part that have ? |
| Can in positions eavesdrop calls regular for assurance without it? |
| Does it $___$ to $___$ recorded conversations between $___$ and people without $___$ perform $___$ |
| surveiling callers part quality assurance that not warning in? |
| ${\tt Random} \ ____ \ {\tt calls} \ {\tt and} \ ____ \ {\tt can} \ {\tt be} \ {\tt used} \ ____ \ {\tt to} \ {\tt calls} \ ___\$ |
| $Is \ ___ \ for \ people \ ___ \ high \ ___ \ to \ eavesdrop \ on \ calls \ between \ ___ \ ___ \ for \ ___ \ enforcement?$ |
| Will be listen calls a check? |
| 7 1 1 1 6 19 0 |
| Is by higher for quality? |
| Is by higher for quality? allowed to listen calls? |
| |
| allowed to listen calls? |
| allowed to listen calls? Can in high regular citizens for without knowing it? |
| allowed to listen calls? Can in high regular citizens for without knowing it? Is to to the chats at the check? |
| allowed to listencalls? Canin highregular citizens forwithout knowing it? Istoto the chats atthecheck? callers part of quality assurance thatnota notification? |
| allowed to listencalls? Canin highregular citizens forwithout knowing it? Istoto the chats atthecheck? callers part of quality assurance thatnota notification? the power to ensure qualityif theyrandomlyto? |
| allowed to listen calls? Can in high regular citizens for without knowing it? Is to to the chats at the check? callers part of quality assurance that not a notification ? the power to ensure quality if they randomly to ? the authorities listen on calls about ? |
| allowed to listencalls? Canin highregular citizens forwithout knowing it? Istoto the chats atthecheck? callers part of quality assurance thatnota notification? the power to ensure qualityif theyrandomlyto? the authorities listenon calls about? Doesauthorities haveauthority totorelatedquality? |
| allowed to listen calls? Can in high regular citizens for without knowing it? Is to to the chats at the check? callers part of quality assurance that not a notification ? the power to ensure quality if they randomly to ? the authorities listen on calls about ? Does authorities have authority to to related quality ? Will the authorities to ? |
| allowed to listen calls? Can in high regular citizens for without knowing it? Is to to the chats at the check? callers part of quality assurance that not a notification ? the power to ensure quality if they randomly to ? the authorities listen on calls about ? Does authorities have authority to to related quality ? Will the authorities to ? Can listened to if are of quality check? |
| allowed to listencalls? Canin highregular citizens forwithout knowing it? Istoto the chats atthecheck? callers part of quality assurance thatnota notification? the power to ensure qualityif theyrandomlyto? the authorities listenon calls about? Doesauthorities haveauthority totorelatedquality? Will the authoritiesto? Canlistened to ifareofquality check? Can peoplehighonfor qualitywithoutawareit? |

| | assurance violations, in on the of regular citizens? |
|-----------|--|
| | okay for to observe conversations as quality assurance, not them? |
| Can | isten calls related to quality? |
| | possible authorities to calls for quality? |
| Can aut | ority calls prior if they want check ? |
| | okay for bodies to as assurance, but not inform them it? |
| | for bodies to observe phone as part assurance, inform of ? |
| Γο verify | in can chats be listened? |
| Are | listen to calls check? |
| s it oka | for unforeseen quality assurance but without notifying callers |
| s it | _ that can on to quality check? |
| s surve | ling agents callers part assurance that notification advance? |
| it _ | for ups to on calls made to quality assurance? |
| pe | pple in high places eavesdrop on the calls for being aware ? |
| Can | _ listen to calls quality? |
| ass | essing quality, supervisors hear ? |
| | possible to secretly unforeseen conversations between as part quality? |
| | eck, the shots to eavesdrop on without? |
| | callers to to they a Check? |
| Can | if they are in quality assurance check? |
| | to to to quality check? |
| su | perior entities right to phone without prior? |
| | horities for quality check? |
| | ible listen in verify the quality? |
| f | are in need a assurance they be listened? |
| .s | for bodies to observe phone conversations quality ? |
| s | the calls for quality checks? |
| su | veiling agents part of which not have advance? |
| | authorities the calls check? |
| \re | able the calls quality if there random recordings? |
| | ats callers part of assurance warning? |
| | calls that related to quality check? |
| | _ okay for to during quality assurance? |
| s it pos | ible to listen to the ? |
| it 1 | ossible listen of people the phone to ? |
| | monitor phone conversations prior check? |
| f the | chats a Quality listened to? |
| the | representative be if need a check? |
| | possible calls warning if you to quality control? |
| | possible for to unforeseen talks between agents notification? |
| | ht bodies unforeseen conversations as quality not tell us |
| | listen to connection a check? |
| | for bodies to conversations part quality assurance but ? |
| | for to observe conversations prior for quality ? |
| | higher authorities to listen tonotice quality check? |
| | ppropriate to to recorded conversations representatives and that do have |
| | people the ability to eavesdrop on to agents quality ? |
| | ible for figures to control purposes? |
| | okay for to observe unforeseen phone as part quality not ? |
| | ials be able to recorded ? |

| Is surveiling callers part of that advance notification? |
|--|
| we have listen recorded for purposes? |
| supervisors to assess quality? |
| it feasible authorities to for quality? |
| Is it for to unforeseen phone as assurance? |
| When assessing quality, reps calls? |
| and callers part of assurance which doesn't have ? |
| have supervisors listen recorded in order to ? |
| Is it possible figures without prior warning to ? |
| Is it for to phone conversations notice as quality |
| Can people positions on of regular for assurance being aware it? |
| Is callers a part assurance ? |
| the authorities on the calls the check? |
| and surveiled as part of quality without advance? |
| for bodies to observe phone conversations quality not ahead of them? |
| Is it randomly to agents quality purposes? |
| representative-callings chats be if need a check? |
| it for authorities to to of check? |
| it bodies to phone as part but not anyone know? |
| Is allowed to listen calls ? |
| surveiling callers part of quality have advance warning? |
| Is for to phone quality but not notify anyone ? |
| the are need a assurance check can they listened ? |
| Can the authorities to quality or similar? |
| |
| Is it possible for surveil conversations of quality assurance? |
| Can up people eavesdrop calls agents enforce ? |
| it for figures calls without warnings to control purposes? |
| it authority to calls without warning in for? |
| conversations randomly higher authorities to quality? |
| allowed to calls for checks? |
| overheard by a higher authority reasons? |
| it possible and be listened to warning for check? |
| Can authorities listen calls regards to ? |
| bodies allowed to unforeseen conversations agents as of quality? |
| Are listen calls related to checks? |
| Is possible without warning to for quality control? |
| Can officials listen to quality? |
| Do those in control have to if if listen our? |
| surveilling agents a of assurance without? |
| Is authorities able to calls ? |
| Is it feasible authority to calls warning to quality? |
| Can authorities listen without being the check? |
| for observe phone conversations part quality assurance but tell them advance |
| quality supervisors in reps-calls. |
| the needed checking, can they be to? |
| agents and callers listened to without being of ? |
| it are checked for quality reasons? |
| part of assurance, agents and surveiled in ? |
| the chats be listened to order to check ? |
| |
| Authorities listen the for Quality? |

| Can we | e recorded calls to assess? | |
|-------------|---|--------|
| Can | authorities calls relating the check. | |
| Can | representative-callers listened in order verify the? | |
| Can ag | gents be surveiled as part of ? | |
| Is | for authority figures conduct without check on? | |
| th | he representatives are in need quality check, can have ? | |
| | possible for authorities listen calls for? | |
| Is | recorded by higher authorities quality reasons? | |
| | assessing the can supervisors ? | |
| | t okay for bodies observe unforeseen phone part quality in advance? | |
| | t for authorities to listen to? | |
| | possible for authority to calls without warning in quality? | |
| | calls listened to order to verify quality? | |
| | _ okay for to phone as of but not to ahead? | |
| | to calls related to a? callers be randomly being for quality checks? | |
| | t possible authority to conduct prior to quality purposes. | |
| | erior entities monitor conversations prior ? | |
| | to quality checks? | |
| | ok bodies phone conversations part of quality assurance ? | |
| | conversations checked by Authorities purposes? | |
| | makes listen to recorded conversations between representatives and people | _ for |
| If | _ representative- callers are a quality assurance can to? | |
| | wise to to between and people without notice quality? | |
| | at level access eavesdrop on calls made to agents assurance? | |
| ra | random listening to agents callers check? | |
| Is | bodies unforeseen conversations part of assurance, without callers? | |
| | possible for those in our conversations for control? | |
| Is | permissible for to observe as but without prior notification? | |
| When $_{-}$ | is being done, it bodies surveil? | |
| | listen the that are to quality check? | |
| | authorities listen are related to quality or something? | |
| | agents and callers part of prior notice? | |
| | able to listen to check? | |
| | to listen representatives if a Quality? | |
| | t bodies surveil between agents and without prior notification? | |
| | t possible to to Quality check? sigher have the to to calls checks? | |
| | t to to to cans to cans the case: t to to to as part of quality but tell them it? | |
| | ry other people on the phone quality? | |
| | regarding random checking conversations for purposes, are conversations authors | rities |
| | authorities listen for quality if there recordings. | 711103 |
| | listen on recorded order quality? | |
| | gents listened to check purposes? | |
| | conversations randomly higher authorities they are quality? | |
| | that people eavesdrop on calls agents to enforce ? | |
| | you to eavesdrop conversations without heads up? | |
| | authority figures without to check quality? | |
| | for higher authorities to without prior warning quality? | |
| | higher hear recordings with your for checks? | |

| control, it for authority to conduct calls without ? |
|--|
| When quality is are allowed calls? |
| Is possible for higher to to of for ? |
| to calls for? |
| Is permissible for as of quality not tell them advance? |
| high people access to eavesdrop calls made to agents ? |
| Is acceptable for to phone conversations part of motify callers? |
| Is possible listen to in order to for? |
| Can a supervisor other on phone for assessing? |
| it for bodies to conversations part quality but inform? |
| Can listen in on assessing ? |
| higher have listen the calls for checks? |
| it ok bodies phone conversations as quality without callers? |
| authorities listen in on that checks? |
| the authorities listen call ? |
| Higher listen the calls for quality are recordings. |
| the authorities about calls a quality? |
| it authorities listen for quality calls? |
| unforeseen phone conversations part of but not tell in advance? |
| Is it possible in positions on calls and for quality? |
| Do right to out phone prior intimation? |
| callers chats listened in to verify quality? |
| it for to of check? |
| Can let in on our to ? |
| Can any listen recordings of on for quality? |
| control listen to our are they able to ensure ? |
| As of quality assurance, surveil conversations agents and |
| up have to eavesdrop calls made agents that assurance? |
| Can we allow supervisors to assess quality? |
| Can listen to with quality check? |
| okay to randomly callers for quality purposes? |
| Is for bodies to unforeseen conversations part assurance, not inform of ahead? Is ok bodies to observe conversations part but not in advance? |
| it possible agents and without being warned quality check? |
| Is anyone is high up eavesdrop made agents quality ? |
| possible for officials listen in randomly? |
| Are authorities to calls for a ? |
| it acceptable to surveil calls is being ? |
| it deceptable to surven cans is beingit appropriate bodies to part of quality assurance without ? |
| Are check calls allowed authorities ? |
| authorities to quality check? |
| callers be randomly listened for checks. |
| the reps chats be listened in to ? |
| the chats listened order confirm in timely manner? |
| it possible those charge can randomly for quality? |
| Is a entity the right to phone conversations without ? |
| check, allow big to without heads up? |
| For assessing can allow to their recordings? |
| allowed for to hear calls of ? |
| Does authorities the listen calls for quality ? |
| · · · · · · · · · · · · · · · · · |

| Can higher recordings of for quality? |
|--|
| bodies to phone conversations as part of assurance, callers? |
| Can reps-call when evaluating? |
| for unforeseen phone conversations part of quality without prior? |
| Is it possible conversations without in to checks? |
| Is it possible a monitor without prior knowledge of the check? |
| it make sense to recorded conversations representatives and without order check |
| Can representative- callers to they're need of Quality? |
| Is it possible to to warning, for control? |
| it bodies to phone conversations as part of assurance, tell them? |
| Is it necessary to conversations and people order to conduct checks? |
| $Is \ ___ ok \ ____ observe \ unforeseen \ ___ conversations \ as \ ___ part \ ___ quality \ assurance \ but \ not \ ____ ?$ |
| for to listen to recordings warning quality? |
| possible for higher listen if there are random recordings? |
| Can the surrounding the check? |
| representative chats to if they need a ? |
| it for overseeing bodies surveil chats between and? |
| officials listen recorded calls randomly? |
| quality, supervisors on their calls? |
| Are able for quality checks? |
| it higher authorities to randomly listen for check? |
| possible superior entity exercises phone conversations no prior knowledge of the? |
| the to related a quality check or? |
| Would possible authority figures conduct calls without check for ? |
| Is it okay bodies phone part of but not to inform ? |
| Can higher to recordings prior checks? |
| Is bodies surveil calls quality assurance performed? |
| it could listen to related to quality check? |
| the representative-calls are for checks, can be ? |
| Is that entity the monitor phone without the prior knowledge of ? |
| Is agents callers and without notice? |
| Can randomly our conversations quality? |
| Can the listen in calls ? |
| If representatives in a quality assurance can be listened? |
| Does the the to that related to a check? |
| Can chats be to they a Quality ? |
| people in positions eavesdrop on the citizens for assurance without happening |
| it that recorded conversations checked quality? |
| quality, can supervisors on? |
| high positions eavesdrop ofcitizens for quality assurance being? |
| Will the calls a quality check? |
| it possible figures to calls without for control? |
| the representative-calls chats if need a Quality Check? |
| it observe phone as part of but not ? |
| |
| Do access to eavesdrop calls to agents to enforce ? conversation checked by authorities quality reasons? |
| |
| Is it OK for bodies to calls quality ? |
| Are bodies observe phone conversations of not us in? |
| it to listen to other the phone assess quality? |
| Can to listen to quality assessment? |

| who are up have access made agents to enforce |
|--|
| If calls are need a quality assurance check, listened? |
| it that randomly by higher authorities quality? |
| authorities listen for check? |
| looking quality, can supervisors listen reps? |
| Is it authorities to listen in have checks? |
| surveiling callers part assurance that doesn't in advance? |
| agents and callers as part quality prior? |
| agents be for checks without warned? |
| Can listen recordings conversations without any? |
| can listen the calls checks there random recordings. |
| quality can supervisors reps-calls? |
| Can authorities recorded conversations prior notice checking? |
| authorities listen the calls quality if there recordings? |
| Is it supervisors listen in to assess? |
| Can listen to relating quality? |
| allowed to of QUALITY check? |
| Can agents callers be surveiled of assurance, ? |
| agents and of quality assurance does have in? |
| Is ok to observe phone but without notification? |
| Does it make to to recorded people without in to check quality? |
| Is quality assurance that does require notification advance? |
| Can on deemed quality? |
| Can positions listen the calls of regular quality without of it? |
| The superior entities monitor telephone without notification a question should be |
| asked. |
| it okay for bodies to observe as part assurance not notify ? |
| Can to listen our for assessment quality? |
| have supervisors listen calls for ? |
| Can supervisors on reps-calls |
| the authorities listen to quality check? |
| Can a supervisor the of the phone in to ? |
| Is the able to for checks? |
| Is it supervisors to on assess quality? |
| allow to listen in recordings quality? |
| representative-calls need a quality can listened to? |
| it possible for to listen for check? |
| higher authorities able to listen to calls checks? |
| agents and callers randomly to quality? |
| listen to about quality? the chats be if they in need a check? |
| the chare he if they in head a check? |
| |
| part assurance, can secretly unexpected conversations between agents? |
| part assurance, can secretly unexpected conversations between agents ? Is it ok bodies to part of assurance, tell of them? |
| part assurance, can secretly unexpected conversations between agents ? Is it ok bodies to part of assurance, tell of them? Can authorities in to ? |
| partassurance, cansecretlyunexpected conversations between agents? Is it okbodies topart ofassurance,tellof them? Can authoritiesin to? Can theif they needqualitycheck? |
| partassurance, cansecretlyunexpected conversations between agents? Is it okbodies topart ofassurance,tellof them? Can authoritiesin to? Can theif they needqualitycheck? possibleagents andbe surveiled asquality assurance without? |
| partassurance, cansecretlyunexpected conversations between agents? Is it okbodies topart ofassurance,tellof them? Can authoritiesin to? Can theif they needqualitycheck? possibleagents andbe surveiled asquality assurance without? Isokay for bodies toconversations as partbutnotify them? |
| part assurance, can secretly unexpected conversations between agents ? Is it ok bodies to part of assurance, tell of them? Can authorities in to ? Can the if they need quality check? possible agents and be surveiled as quality assurance without ? Is okay for bodies to conversations as part but notify them ? the representatives need quality assurance check, have their ? |
| part assurance, can secretly unexpected conversations between agents ? Is it ok bodies to part of assurance, tell of them? Can authorities in to ? Can the if they need quality check? possible agents and be surveiled as quality assurance without ? Is okay for bodies to conversations as part but notify them ? the representatives need quality assurance check, have their ? the calls listened order to the ? |
| part assurance, can secretly unexpected conversations between agents ? Is it ok bodies to part of assurance, tell of them? Can authorities in to ? Can the if they need quality check? possible agents and be surveiled as quality assurance without ? Is okay for bodies to conversations as part but notify them ? the representatives need quality assurance check, have their ? |

| | supervisor people's on the phone assess quality? |
|---------|---|
| | authorities to the quality check? |
| | quality, can supervisors on? |
| it | t for bodies to observe unforeseen of of but inform them of ahead? |
| | legal for bodies conversations part of quality assurance? |
| | for authority figures to conduct warning, to check ? |
| r | right of superior monitor phone conversations without prior of check asked. |
| | incalls related to quality? |
| | is question to be asked recorded conversations checked by |
| | is being done, Is bodies to calls? |
| | |
| | in positions on of regular citizens in provide assurance? |
| | t bodies phone part of but not to inform them in advance? |
| | t okay for observe phone conversations as of quality? |
| | for hear for assessing quality? |
| | supervisors in on recordings to quality? |
| Can _ | with no warning for quality checks? |
| | agents and callers quality assurance and ? |
| | quality listen in on recordings? |
| Is | _ necessary to recorded conversations between people notice in do checks? |
| w | ve supervisors listen the calls in to ? |
| h | nigher the ability to for quality if there recordings? |
| is | s by the higher authorities a |
| | part of assurance does have any in advance? |
| | authorities listen to the calls? |
| | ny people on the in order to quality? |
| | t for authorities listen quality check? |
| | t possible the calls quality check? |
| | |
| | assessing quality, can supervisors listen? |
| | reiling agents quality assurance have notifications advance? |
| | t appropriate to conversations part of quality assurance but not in? |
| | allow to to to quality? |
| | thorities to to calls of ? |
| | t for bodies observe as of quality but inform them of? |
| t | he authorities to to check? |
| To asse | ess can allow listen on calls? |
| is | s be regarding the quality conversations, checked by higher |
| | ok for observe as part of quality assurance, not inform of? |
| Does _ | listen to conversations between representatives and people order to check |
| t. | he authorities allowed listen to to quality? |
| | for agents and warning for quality purposes? |
| | t ok for bodies to as of quality not to them ? |
| | possible figures to without and check for qualitycontrol? |
| | |
| | hose able randomly listen to for control? |
| | representative-calls in to verify the? |
| | listen to the calls of check? |
| | t recorded checked for quality reasons? |
| | randomly can higher listen to them for ? |
| Is | _ allowed to listen checks? |
| Can Aı | uthorities to quality? |
| it | t okay bodies observe conversations as part quality assurance, not them ? |

| Are randomly checked higher quality reasons? |
|--|
| Do those control to to quality if randomly listen our? |
| Is it ok bodies to observe as of inform them of? |
| Can the hear related a quality similar? |
| higher recordings prior warning for quality checks? |
| Can higher listen calls for quality check? |
| it okay for to phone part of not not them in advance? |
| it for bodies observe unforeseen phone part of quality assurance ? |
| Is it possible for $___$ to $___$ to $___$ warning $___$ check for $___$. |
| Is that superior has to monitor phone conversations previous knowledge ? |
| Are authorities to of the quality check? |
| be called to in questionable calls? |
| Can higher authorities for quality if there of? |
| any to on the to assess quality? |
| it to to unexpected phone as part quality but without notifying? |
| be listened in to their quality? |
| Higher authorities can calls and representatives are |
| Are authorities allowed to check? |
| Would authorities be listen to calls ? |
| Is surveil conversations a part quality assurance? |
| $Is \ ____ a \ ___ entity \ ___ right \ ___ monitor phone conversations without \ ___ knowledge \ ___ the check?$ |
| Do high-ups have access calls to to to quality assurance? |
| Is possible that conversations randomly checked ? |
| listen call recordings random? |
| listen to reps' without? |
| people in eavesdrop the citizens for quality without any? |
| high ups have access on to agents assurance? |
| Is observe phone conversations as of quality assurance, tell them? |
| Is it possible phone for? |
| assurance being is it bodies to surveil calls? |
| allowed to listen check calls? |
| Quality assurance be notified in if can between agents. |
| it fine when quality assurance is being done? |
| Is possible for to listen conversations prior quality check? |
| to to unforeseen calls when quality assurance done? |
| Is to recorded conversations between people in order to better check? |
| If control can listen to our are quality? |
| we have supervisors calls for assessing? |
| Does it sense to listen conversations between notice order perform checks? |
| it possible high-ups eavesdrop calls to to assurance? |
| Can the to related a quality? |
| Is it okay for observe unforeseen phone conversations of of anyone? |
| assessing can listen on call? |
| Can calls listened to needed a Check? |
| it bodies to calls if quality assurance ? |
| Is of assurance callers? |
| it to observe phone conversations as part not tell us advance? |
| |
| |
| it ok forobserve unforeseen phone conversationsofassurance but notthem?randomly check reps'? |

| Is it for observe without prior notice assurance? |
|---|
| Are authorities to checks? |
| higher authorities listen recordings without being ? |
| the authorities in on calls for there ? |
| possible to listen representative-calls if they need a ? |
| authorities to listen calls of quality? |
| it for bodies to unforeseen phone conversations as of notice? |
| Is it okay bodies observe phone as assurance, but not tell ? |
| Can any to the recordings of on to the? |
| to observe phone conversations as part of quality tell in advance? |
| superior phone prior notification of a a question that should be asked |
| Can to to make check? |
| it observe phone conversations part of assurance callers? |
| Is it for bodies observe conversations as quality but notify them? |
| Can the representative- callers in order quality? |
| for ups to hear the of for checks? |
| listen to recorded notice for check ? |
| to the calls relating quality ? |
| Can to the check? |
| Can listen to calls quality there's recordings? |
| superiors allowed to assessments on no all under of quality? |
| Can the chat listened to they need ? |
| Is to unforeseen phone conversations quality without prior? |
| it the authorities to to calls related check? |
| Do people high have access eavesdrop calls to enforce ? |
| |
| Can authorities calls qualitycheck? people high positions on of citizens without their knowledge? |
| |
| Is possible calls without prior and check quality control? |
| Is the authorities to to to quality check? |
| it for a supervisor to listen other people on assessment? |
| Isacceptablebodies to conversationspart ofassurance buttell advance? |
| Can listen calls check? |
| Is up to calls made to enforce assurance? |
| it possible for overseeing bodies to surveil callers prior ? |
| possible to listen the calls they a check. |
| If representative-callers are needed for assurance they listened? |
| is a to be asked conversations for purposes |
| Can authorities listen to calls quality if are ? |
| representative be listened they're needed for quality? |
| supervisors listen in their calls? |
| Do high up people listen made to agents enforce ? |
| To quality, can supervisors in recorded? |
| Should authorities listen calls checks there random of calls? |
| Can they listen the recordings? |
| Do have the when quality is done? |
| Can we have supervisors evaluate quality? |
| authorities to regarding check? |
| comes to ok bodies observe phone conversations notifying callers? |
| it for bodies to surveil is being? |
| Do higher-ups reps' ? |

| | $_{ m }$ those controlli | ing us | listen _ | our | to | _ quality' | ? | | | |
|-------|--------------------------|-------------------|----------------|---------------|-----------|------------|-------------------|----------------|--------------|------------------|
| As _ | qualit | ty assurance, | agents | | secretly | surveile | d? | | | |
| Do _ | who | have | access | on | made | | to enforce qu | ality assuranc | ce? | |
| | authoriti | ies to calls | for if | _ have rand | dom | ? | | | | |
| Can | higher | listen to reco | rded | _ prior | | chec | ks? | | | |
| Is | | to our | conversations | s to ensure _ | cont | rol? | | | | |
| | _ higher | rando | n recordings o | f calls for _ | | ? | | | | |
| Is it | ok for | observe | | | _ assuraı | nce but _ | notice the | em? | | |
| | _ there | recordings _ | the a | uthorities _ | | to them | for quality. | | | |
| | supervisors _ | in on | when | _ at quality? | • | | | | | |
| Is it | for | unfor | eseen | as | qua | lity assu | rance but not | ah | ead of time? | ? |
| Are | allowed _ | to | of Quality | ? | | | | | | |
| | ver | rify | a timely m | anner can _ | chats | s be liste | ened? | | | |
| | _ it that | authorities _ | | _ the calls _ | quali | ty | if there are | recording | s? | |
| | _ it make t | to listen | recorded c | onversation | between | represe | ntatives and $_$ | without _ | | ? |
| | okay for | bodies to | phone co | nversations | | 0 | quality assurai | nce, | _ notify | _ of them ahead? |
| Is | and _ | part of | assurance tha | t have | ahe | ead | ? | | | |
| | per | rmitted to listen | quality _ | calls? | | | | | | |
| | high up | | on calls | to age | nts to | qualit | y assurance? | | | |