[Demo] NLP Dataset for Customer Service Automation

Company Type	Internet Service Providers
Inquiry Category	Billing and payment inquiries
Inquiry Sub- Category	Late fee disputes
Description	Customers looking to dispute or inquire about any late fees charged to their account, seeking clarification or resolution for any discrepancies or concerns they may have.
Data Size	5,009 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\begin{tabular}{ll} Masked sample paraphrases of one "Internet Service Provider" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$

Why		fee	e	my		I paid on ti	me?
I	my		but why	a	penalty	?	
Why		bill		even t	hough _	was	on time?
	being	g on time,		charg	ed.		
Payir	ng	but be	eing hit		fee	e?	
		paid on	hit wit	th	_fee.		
	late	cha	arged t	he	_ payme	ent.	
Just		is _	late cha	arge _	?		
		pay on time,	then _			late fee?	
	on _	hit v	rith fee	?			
Was		ch	arge I]	paid _	time	?	
		charged on t	me?				
	the p	enalty	Wa	as pror	npt?		
	paid	on	my account		late	e fee.	
	is a _	fee	being	t	ime.		
		late fee	to	_ desp	ite the _	payme	ents?
		full amo	ount but I wa	as		fee.	
Was	a	to	_ account	my	timely_	?	
		late fee	charged				
Why		me	e late f	ee whe	en I	dead	llines?
Payir	ng on			_ a lat	e fee?		
		paymer	its, a penalty	<i>/</i>	applied	to my	
	a late	e fee bee	en		timely p	ayment?	
		time, then	with	_ late	?		
Why	did _		my	ev	en thoug	h I	time?
Α			just paid	time	e?		
Ther	e was	a	timely				
Did	1	ate appl	v to		t	imely paid	?

in why there fine established?
There was the payment.
Why late paid promptly?
charged account paid time.
How come to a late my was schedule?
late charge payment being ?
yet with late?
payment on was a penalty?
but my account a late fee.
A late despite paid
on time, I had fee.
Despite timely payment, a was applied
Was charged a though paid it off?
A for paid in ?
paid late on it appear my account?
The fee was assessed account despite the
time, I pay late ?
are there late perfectly payment?
Despite on late appeared on my
Is a fee my account, timely ?
The charge was payment on time.
paid late imposed?
Has a late been my despite timely ?
Why assessed a penalty despite the on?
the late apply despite ?
do have pay fee onto payments?
a penalty for payment?
My was but a late fee.
When my payment made was the ?
there late fee on?
Why was a penalty my bill in?
The fee was to my account
How late charge despite timely?
on time, why ?
a late promptly.
A has to to account the payment being
time, received a penalty.
was there a charge payment?
A imposed just time?
charge imposed in?
I paid on the late charged to
Timed as late?
When my timely, I charged fee.
Late after account was
Why late it was ?
did a late fee?
Why did with a penalty time?
Account late imposed?
What was charge for when I ?
did they charge a when those deadlines?

charge a _	fee when my		time?
Why charge	when	_ were paid _	?
paid on	fee	on my a	account?
am I with			
was	time, why	penalty?	
paid	on was my a	ccount?	
Did to	late fee	mad	e my payment?
There was late	fee I		
Why did I	but the	e late?	
though paid	schedule, hit		_•
Did fee	despite	payment	?
I don't why		if I pay	quickly.
Account on time	e	late fee.	
paid on so			
My payment was			
did			on ?
Why charg			
Just paid,			
The late was ap		being	time.
get a			
paid on ti			
Had a late appl			
I off			
late			
When I tir			
late fee when I			
Account			
Was fee _			
paid on			
did I have to		ving ?	
The			
Why did			
a			
paid my accoun			
Were sche			
I on why _			ee?
When I			
paid			
charge			
If promptl		re nav a	fee?
time impo		o pay u	100.
is ch		heina	
was there			
was there a lat			
Account la			·
Why did charge			2
my charge			
			f
paid	men rate ch	argea.	

	do	$_{-}$ charge		$_{\scriptscriptstyle -}$ for paying c	n time?
			late fee when r	ny	on time.
Why	did I ha	ve to	fee	e	deadlines?
			tim		
			for on-tin		
					deadlines?
			n time		
			paid promptly?		
			cha		
			a late		
			u iuu p		
					lespite it being paid time?
			with a		time.
			with a late		
			fee charge		mot those 2
				·	_ met those?
			time, _		e charged.
			you		
			is a _		
			s pai		
			arged I pa		
					I paid time?
			the _		
					my payment was on time.
					aying time?
			why I		fee?
	was pa	id but		fee.	
					ment timely.
When	n p	payment	on _		_ kindly explain late fee?
			payme		
	aı	n accoun	t on time,		fee was charged.
Had	paid		hit with	?	
	a	late fee	my a	ccount despit	e being?
The	wa	s paid or	ı time	_ late	·
How	come I		with	payiı	ng on?
Why	the	p	ayment	·	
		yet p	aid on?		
	m	ade	_ late impo	osed?	
Why	is	a	pay o	n?	
			but my accoun	t charge	late fee.
	was	prom	otly so a _	?	
Payir	ng	timelat	e?		
Why	a		imposed	_my?	
					deadlines?
			what		
					ut was schedule.
					to my account?
			then charged		
			and found a		
		-			

but there a late?
time but charged late
payment, late charged.
pay but receive a penalty?
Why was charged a when made time?
On there is a ?
a late fee me when met the
The was despite timely
Why pay on time but have late bill?
a added when I?
paid time a fee charged.
payment so delay surcharge?
time, but with fee
Why is it that a late pay?
Why do of my payment?
have to pay fee paid on time?
When paid time, was a charge.
I paid time, received
charge applied despite a
Even though timely?
time but late
charges a fee promptly?
Did my paid on?
When my payment was are a late
late fee when paid?
it fee to pay ?
was promptly there was a
time but I a late
The late appeared on I on
Just paid time, a ?
on time, but there fee?
paid time late fee.
When payment was time, was fee.
Is late to because of my payment?
fee charged was time?
Was a fee payment was on time?
I paid on and charged
Did paid on time, hit with ?
It was but hit a late
When $___$ was $___$ time, $__$ was charged a $___$ fee.
a late but in full.
late charge, on time?
Did fee appear account despite paying time?
Is a fee to my of payment?
was a fee imposed my was made
was curious the when payment was time
is a late fee it paid
account a late fee, paid it on
happened the late when I paid ?
I paid on late

I don't understand I was a	me	deadlines.
$Paying ____ schedule ____ ___ late fee?$		
It was when my payment	on	
did I have an unwanted	payment?	
want to why a was impose	ed when	time
What late for when I on _	?	
fee was charged though I	full.	
on and have or	n my bill.	
paid on late	a fee.	
imposed on just paid in	.	
a late even though I	time	
When paid is there late _	?	
Was charged a late fee I _	it	_ time?
was about the fee when	was made _	·
The was paid in an e	extra	
was subject to penalty	my pay	ment?
Can you tell for	my	was on time?
was prompt, why it incur	a?	
come have to a fee if I	?	
Just time late charge?		
I on time, my account a	·	
was a late imposed on paid	·	
on time, why was it ?	•	
Account but fee charged		
I a late fee		
Why does bill late pay on	?	
a late fee though I ir	ı	
my late fee but was	a late	_•
penalty was my bill despite it b	eing	·
It was paid time and late	·	
Timely payment, late?		
Why late Penalty,?		
Were on hit fee?		
Why slapped late for	_?	
charges were levied		
quickly and fee		
Account time, late fees?		
a late yet the is on		
charge paid time?		
$_$ was the $_$ charged $_$ I paid in	?	
paid fee on but a	fee.	
If why am I slapped a	?	
charged a fee when my w	as	
Why the because my		
on time. But fee?		
do hate when I	met deadlines?	
Why was with fee?		
I paid time, but what	_?	
pay on time and is a is a	•	
Account paid is?		

Why the imposed payment on time?	
Hit after paid on?	
make sense that late fee even paid on time	?
You're charging a now that was time?	
I paid time is a fee account.	
paid on but late fee come?	
Late charges attached	
Just paid charge?	
A late payment?	
Despite on was charged.	
Why charge when timely?	
What the the late fee my payment ?	
was prompt, was penalty?	
wondering a late fee when my payment time.	
making pay late fee my was time?	
Why did anyone me when deadlines?	
Why late on time?	
Is there late my despite payment made?	
paid time, but was a for	
penalty was applied my though my on time.	
Why late fee on my?	
I why fee I met those deadlines.	
paid on schedule yet hit late fee?	
I account charged late fee though time.	
fee imposed promptly?	
It was schedule but was fee.	
paid money and was fee.	
did I pay a fee when my was ?	
Paying yet hit a?	
Accounts paid on fee?	
Was the late charged even I?	
time charge imposed?	
Even a late charge applied.	
It was a in full.	
a late after on time.	
A fee being on	
was penalty to my bill?	
is there a surcharge the payment ?	
Why I paying a late fee when ?	
a on my my timely payment?	
time, a late fee?	
Why late to on?	
Was paid time, yet?	
I paid account charged a late	
Is applied despite?	
schedule, yet late fee	
but was still a late fee.	
I and a late	
did I late when met deadlines?	
a applied bill when I made payments?	

I inderstand why I have fee I	
I on but why did I to ?	
Despite on was	
paid on time, has late ?	
Even $___$ I $___$ timely $___$ a $___$ applied $___$ my bill.	
paid fee imposed?	
Why did I a fee my?	
charge despite timely	
was why the penalty?	
But and hit fee?	
I pay on but a fee?	
paid on but a	
paid on but fee?	
On yet there late?	
I on was hit with a	
was paid on time, a late	
How have a fee I promptly?	
was a when my bill on?	
$___$ fee $___$ charged to $___$ after I $___$ on time.	
What about the ?	
you to charge late fee when my	_ time?
paid on but it was a late	
a late	
Just paid in?	
a appear I paid on?	
When I time, was a fee?	
My payment prompt, why I get ?	
Even though I paid time, was charged	
I pay my late promptly, am slapped a	
	·
was levied despite fact on time.	
yet there's late?	
charge despite ?	
Why did on and get a ?	
A late imposed paid	
paid but had a fee on my	
A fee charged I in	
do you late fees met deadlines?	
I was charged after paying why?	
I don't understand I charged a I I	deadlines
were charged despite payment.	
paid on time, but fee account?	
I a when my payment was	
I I was charged late I on	
late were despite timely	
I slapped with a I time.	
Even though was payment, ?	
account a late though I it	
account a rate though I It	
Why the when noid time?	
Why the when paid time?	
Why the when paid time? Why did for paying on time? Is a late just time?	

A charge being on?
did a penalty apply my when timely?
my account a late fee payment being?
late fees charged the the was on
Why I unjust on this paid?
I paid am hit late fee?
Did I to pay late when I my ?
but having a fee?
The fee my account despite payment time.
Why would a fee when I?
the late paid?
Why did pay late when deadlines?
the charge when on time?
I for a fee though on time.
I paid my on was a my account.
hit a after paid?
Fee charged it time.
the were paid promptly?
Did pay but with a fee?
late timely payment?
why would I pay late fee?
A on account after paid time.
Someone a late on
late was applied despite being?
Was the fee though I paid ?
was charged a even I paid
Why a fee if were ?
paid on time, to the ?
Although on time, a fee appeared
there late fee paid on?
did the penalty apply my bill on?
a penalty for paying?
time but received penalty.
a to my despite it being in?
did have late fee I met ?
When on time was fee charged.
exists paid schedule.
but a fee ?
When on time a late
When on time a lateslapped fee after paid?
why a late I fee on I still charged fee.
I paid time, my charged late?
it I paid in a late fee? did I to late fee if quickly?
I but late charge.
were late despite the payment time.
due is there a fine?
There is late tacked timely payment.

the late for paying ?
a late fee exists.
Why to pay late fee when paid ?
Fee was time
Does account late fee even though time?
I received charge I paid
If I why are a late?
my time, but my account charged a?
When my made promptly, grounds it charged late fee?
hit a it paid promptly?
Was there a payment on time?
penalty was applied to even though I
Why late penalty promptly?
Was charged a late though on time?
Just Late imposed?
though I on I was late
paid time, a late fee.
on time, was the late?
A fee was applied account my
time, but account charges late fee.
Why slapped fee if promptly?
a fee up my even though paid time?
How come I a late the deadlines?
with a but on?
I had pay late fee full.
It time, was late fee charged.
was the bill penalty payment timely?
late fee paying schedule?
a late if paid
I paid time with
late fee on my after I paid ?
I my was charged a late fee.
did fee on my?
was a penalty paying
paid my on but fee on my account?
paid did late fee appear my account?
Why was a payment was time?
Why was a payment was time? the my was prompt?
Why was a payment was time? the my was prompt? Was a late I paid on?
Why was a

on yet hit with ?	
Why there late for ?	
Is the fee to despite payment?	
charged for payment.	
charged payment.	
I pay why am I a?	
Account on late fee.	
A late $___$ was charged even $___$ time.	
$___$ a $___$ to $___$ account when $___$ paid on time.	
paid time, the late fee account.	
I paid but late fee?	
Is my paymer	nt?
a late fee.	
is a timely payments.	
Why have pay a late met deadlin	e?
came I received for paying ?	
Even though I paid a fee show m	y?
My had a late fee charged	
payment made, did I pay a late?	
be a fee if I paid?	
It paid on then with late	
my payment made promptly I fee	€.
Why was late I made payment?	
been charged a late fee even on	
was paid in time there was	
the fee was paid promptly?	
I paid on time, was charge.	
my payment was on	_•
paid but hit with late	
Why late despite timely?	
my late on time, I a fee.	
have a for payment being prompt?	
why I have to pay a late?	
a late on in time.	
would I pay late fee I ?	
charged account paid time?	
applied my even though I payme	nt on
charge a fee you paid promptly?	
schedule, yet hit?	
paid time and fee.	
I the full and was fee.	
Is I paid on charged a late? Paying on but fee.	
a late fee though I on	
Please I a for paying time.	
I paid time and late fee was paid on the late charged.	
The added despite the that I	
on I a late fee.	
paid promptly late	
ram brombad mao	

paid time and a fee?
time, hit late fee?
Why does it cost fee on?
A late charged
I a fee my payment promptly.
did charge me a late met deadlines?
late fee apply to my account ?
a late just in time?
I why was a when met deadlines.
Account on and late.
I to pay late fee, though I full?
late fee even though paid schedule.
do you slap you paid promptly?
I on but what late?
It was late charge
I a late my made promptly.
a late appear account though I?
paid I incur a late charge?
paid I media a late charge: time, but I with a fee.
The late charge the being
paid had a late fee?
I on time, but why fee?
time but with late?
pay and fee?
Why do have pay fee onto my?
You're a late fee was time?
a fee on account, even paid time.
Hit with fee when?
so why a?
An account paid time but
in was charged a fee.
they me late fees when the?
my fee charged I met the?
are late on my?
am hit a late I in time?
on but I have a fee bill.
pay promptly, then am I with late?
I get a early?
in Late imposed?
a late fee you?
had late fee to when paid on
Hit late but time?
Was there late was on schedule?
Did I a fee when payment made?
paid on what my charge?
on time, account had a charged.
charge despite payment being
I charged late when met deadlines?
It time yet a late

a fee, but I paid in
there late fee when was made?
How my late fee paid on time?
I slapped fee if I paid?
about late fee time.
When made payment, was fee?
paid on a fee?
Was a late applied to my ?
did you charge for fees met the?
Why do pay on a late?
Why I have a late put ?
Why there fee on my payment?
is a fee tacked onto ?
What is the reason for a?
Paid time, yet with ?
was charged a late fee my
Correct, paid a?
was charged late but I in
I get a fee payment?
Account paid on time, but a a
paid on I was with charge.
paid a late charge?
Paying in late imposed?
was time, you imposed late fee?
My charged late though I paid it
My charged late though I paid it
On schedule, late fee?
On schedule, late fee?
On schedule, late fee? Why to a late onto my?
On schedule, late fee? Why to a late onto my? was payments being made on time.
On schedule, late fee? Why to a late onto my? was payments being made on time. Late fee on time?
On schedule, late fee? Why to a late onto my? was payments being made on time. Late fee on time? Did payment on time cause late?
On schedule,

a fee despite paying full.	
Was my charged a late when time?	
late exists being paid on?	
on time, but the charge?	
promptly, why penalty?	
on and there on my account.	
Why me fee I met?	
Why late paid	
the reason for the late fee I ?	
are me a late fee when my ?	
How I end up late fee ?	
Why made the payment on?	
I paid on get a fee?	
full but subsequently charged a fee.	
have a even though I on time?	
the late charge if paid ?	
Why do I to late when deadlines?	
Was a fee my even though paid ?	
on did the appear my account?	
have to late when I their deadlines?	
paid the due date a late fee?	
Nhy a applied when my payment?	
s fee to my account, my ?	
were I charged a late fee paid?	
When I paid an fee was	
On time fee?	
I on time.	
Why pay on time a fee?	
Account promptly, late ?	
A late charged to my after time.	
What the reason for charge when I ?	
I paid on but fee on account?	
were to the time .	
то	
Why charged after I paid the amount?	
understand why I pay a late promptly.	
charge despite timely	
голоро то гросо от то голоро Гhere was fee charged	
s that on schedule hit with ?	
wonder I was charged late when my made	
Hit after paying on	
time but the late?	
on time foo on 2	
Why my payment?	
Why my payment? I time I a late	
on time, fee on? Why unwanted late fee my payment? I time I a late Why penalty applied my bill even I timely?	
Why my payment? I time I a late	

charging a late fee when I
was paid late penalty?
They charged me I paid full.
I pay bill time then is late
Late paid quickly?
Was there fee applied to my ?
Why have to late even though I on?
but had late fee charged.
do I have a fee my is time?
Why I on time, ?
fee applied despite my ?
When my was could please explain the?
was charged paying it on time.
late fee appear my account when paid ?
A exists paid on
When my made time, I pay a late?
paying on time?
There fee for perfectly timely
penalty, paid promptly?
a apply to bill I paid time?
was charged a late my on time.
a fee to account, the being made on?
charged being on
the fee apply my account the?
promptly; a surcharge?
to a late fee when my was on?
late charged despite the
paid on time, was account a ?
Account on charged fee
Timed payment is treated ?
Why did pay time a late?
time hit with fee?
What the late charge I ?
Paying is why ?
did I have to a fee when ?
A late when time?
time a fee?
My had payment being on time.
my account charged a even paid time?
Why it that I paying time?
Even I made timely a penalty my
payment why did the penalty ?
late paying on time.
There late fee, schedule?
Payed yet with late?
The was assessed to the being on time.
was bill a even I paid on?
It time, yet a late fee?
is have a late pay on time?
paid on time did fee show on ?

I	my bill	_ but my acco	ount a	·	
	are I charged	_ fee	?		
	why	to pay	fee whe	n I met .	
	s a late fee ju				
	late pa			-	
	fee for				
	in late charg			2	
	late fe				0
	charge _				time?
	b				
	_ paid time,				
	paid on time				
	_ paid on	the	fee	on my accoun	t?
Why	is that	have a	my	?	
A lat	ie	for the	was paid _	time.	
I pai	d time	with	fee.		
	late charge	payment	:?		
	nid				
	ng on time				
	f			s?	
	late ye				
	ar ar_			mely paid?	
	_ was ap charge was			mery paid:	
				to foo?	
	n			ne ree?	
	slap late			_	
	I				
	was paid				
	s to			ent was	_·
	on	with a	late fee?		
	fee app	pear my	account after _	on?	
	were I charged a	wh	ien my	on	?
	in but	was a	fee.		
	was penalty	I p	oaid bill on	ı?	
	this ap	ply despite tir	nely?		
Why	penalize	when it's	?		
	charges were levi				
	charged a late fe				
	eived fe				
	late charge		was on	·	
	explain the l		m	on time?	
				id on	
	paid			_	
	slap				
	to	b	ecause my payr	nent was on sch	edule.
	is a ch	arge despite _	?		
Wha	t is reason for	r late	I paid _	?	
	is the fee	paying	?		
	charges app				
	_ did	time, but g	et late fee	?	
	a				

There was fee paid.
my charged a fee?
there a late payment?
I be a late after I in ?
am I a late I quickly ?
paid was charged a
The was paid late fee imposed.
paid my time, why was a ?
penalty if paid?
do I pay fee if on?
Why did I met met?
the assessed my payment?
was paid on time with fee.
paid on time, my account fee?
There was fee account, paid off on time.
Was a late my ?
late you paid quickly?
on time, a late fee.
did charge me a late deadline?
$_$ was paid promptly but the $_$ fee $_$.
Account paid promptly there a
Does my account assessed despite the made on?
was despite the payment.
I time, so did late on my?
When was did charge a late for?
I but late fee.
fee on account I paid on time?
have a even I paid on time?
I paid time a fee
promptly, late imposed?
Account paid on fee?
on time but did charge late?
Can me why I for paying on?
come I penalty for on time?
The late was when I
Late charge despite
would I have pay late fee in?
Paid yet is late
did pay a when met those
Is $___$ a $___$ was imposed $___$ my payment $___$ on time?
The fee charged paid my bill
time, with fee
I a late fee on
paid on time and was late
there fees when paid time?
Was my account a late paying it ?
Even time, a fee appeared.
paid but a late fee
Why late to account?
is it for paying ?

Did I to late when my made?	
of promptly, late?	
Late upon payment.	
Paying on hit by ?	
I want why a fee was was or	time.
A charge in time.	
on but account charged late fee	
A late imposed paid ?	
The late applied despite payment	
late fee despite the	
The had a late I it	
paid account off but it charged fe	e.
Why do pay time but have on?	
a late assessed my though I paid in	?
was charged though I paid ontime.	
I in a timely why I hit with ?	
was despite payment being	
	?
Did late fee my account I paid ?	·
I charged a late fee payment made?	
It a late on	
Is late fee to account though paid	full?
I full, charged a fee.	iuii.
time is late ?	
I paid on but my a late	
Despite payment, charge.	
account charged fee paid on time.	
	time?
come I charged a I my payment on	
You're charging me for late was time?	- ·
slap fee paid promptly?	
I isth late fee if I on ?	
Why are I a I quickly?	
slapped a late paid ?	
late fee was even	
Even I paid appears on my account.	
Why I to pay a when on?	
Did fee apply to despite?	
A imposed on time?	
in full, why there ?	
The why penalty?	
the on my after I on time?	
I paid time, have pay late?	
before the due but there is added.	
though I time, late on my account.	
Have I a late fee the made ?	
promptly made, did I have to pay)
paid on late fee?	
paid on but my account had late	
paid full they a late fee.	

Did despite the payment?
When my payment made I was see late
There a late my perfectly timely
on and the fee on account.
Does a late fee been timely?
did charged late when I met?
account paid on time charged fee.
is late just paid in time.
Why have to pay a when was made ?
Account payed imposed?
was a fee time
Payment of fee ?
a fee show up on though I paid it ?
Did I incur late made promptly?
Paying on schedule hit ?
I late fee as I in
surcharge? Prompt payment so?
Surcharge: Frompt payment So
I paid charged late fee
Why is there late paid on?
Account paid imposed
Can tell fee when payment was on?
I time a penalty for
paid in full had to a
There fee on account when I paid
on but I got
Has a my the payment being made?
I it off on
paid bill there was a fee on account.
Account paid promptly fee?
The fee was charged when my
There was fee because paid
Why did I I met deadline?
I made on was a late
is a fee my timely payment.
I paid I a late charge.
was paid on the late.
do I pay a fee I?
Why slap a when you?
On hit a fee?
A timely payment?
On hit a late
I have late when I those?
paid there was late charge.
was applied to my I made payment?
Why was a penalty bill made payment time?
Really, charge payment?
account on time with fee.
fee imposed when my were time.
Why a fee imposed payment on ?

Account paid time, late?
charging when my payment was time?
I paid on was a
a when I pay on time?
Been on but with ?
is it a payment?
Why charged late fee paid on time?
Did late fee suddenly appear time?
was a late charged
When I paid what happened late?
charges made for
I charged a late was made.
a fee on time.
Why there late pay time?
come unwanted late fee on payment?
paid in time, ?
charged a late fee after full.
Account time fee
paid time received a late
Did you the late fee was my payment ?
my account charge a late though ?
paid in imposed?