## [Demo] NLP Dataset for Customer Service Automation

Company Type	Online Electronics and Technology Retailers
Inquiry Category	Website navigation and usability assistance
Inquiry Sub- Category	Order tracking
Description	Assisting customers in tracking their orders, providing updates on shipment status, and addressing concerns related to delivery or missing packages.
Data Size	8,027 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Online Electronics and Technology Retailer" customer inquiry. (Purchased data will not be masked.)

should there is a in my it has been?
please are
What I have wait for my to arrive?
I when is late?
know if is a resolution a package?
with delayed shipping?
I need an item has already been
should issue be with?
should I deal arrival after?
I am a delay with order.
If there is in should I do?
How a package?
If my is should ?
you abletell me howafterconfirmation?
in case is
that my faces delay?
I couldn't get my ?
to delayed package?
should I take if isn't?
should I do delay receiving my package?
my package comes?
is need for advice arrives late.
what? package late!
I do arrives late?
Suggestions with shipments?
How handle delay?
parcel delay?
deal with the delay?
and shipment for shipped 2

suggestions for delays?
I handle a delay
In case is should I?
Will there when my?
What to delayed
of delay, guidance?
What action be if a?
to handle ?
package though it shipped on time, should I it?
advice do package delivery?
Options arrives
How do I situation which delayed even though it was on?
isn't here yet, do?
we a shipping?
late issue ?
should do if there a in?
How should approach issue?
I need suggestions.
there an delivery?
My shipment ?
advice, my shipped?
you deal delayed?  My not arriving time, do?
<u> </u>
What if receive package ?
I'm seeking an eventual
after order confirmation, could you me pointers?
How can delay addressed?
I that order a delay after
looking regarding an eventual
How I supposed to a my package delayed even it time?
is to do when a is
for advice arrives late.
package arrive need
What could to address ?
should when delay?
on dealing shipments?
What do in package arrival?
deal shipping delays?
are options for when
The steps a shipped
package arrives late?
should be delayed?
advice on package delays?
What I can't package in time?
Possible to delays?
How to shipping
If order delayed, what am I ?
What should my is not received ?
not sure do my package delayed.

Advice of late
help navigate potential delays the estimated ?
Was any advice delays?
How should I being?
was needed in of
there any that can take for ?
Suggestions shipments that ?
What actions take are arrivals?
I proceed there a in arrival?
there delay in getting my package, should?
What would to if a delay?
options when package is?
What after my package delayed?
How to delayed ?
Is my parcel?
Do have suggestions with delayed?
can I your when faced shipping delays?
If my delayed I to do.
should a where package is even was delivered on time?
What if is delays?
shipping been can deal delayed delivery issues?
If there is what should ?
package delay ?
steps I deal with late?
handle for shipped?
Is it a situation my is even though was on?
What about?
What my parcel ?
If the arrives late
How can we a effectively?
Does anyone delivery delays?
What parcel delivered time?
After confirmation received one tackle deliveries?
is best way handle delay for ?
can do when the ?
can I do package ?
haven't received on time. What I?
if my package is it shipped on time?
is package delay
What actions be delays?
What with package
about handling ?
there's delay in?
I have package, what do?
How do you issue?
What be done ?
shipping delay be handled? I package arriving late?
Can help me delay?  Do I my package ?
po r in harvage ;

	respond to goods?				
Is	a recourse ?				
	in need guidance	event	ual shipping o	lelay.	
	received my package and it's pas	st	date,	?	
	looking guidance on	shipping	delay n	ny order.	
	shipping how				
	t should I g				
	my parcel what I				
	steps to your de				
	possible to deal		shipments?		
	a resolve delays?				
	my order is?				
	ce in case				
	package is what options	?			
	what arrival?				
	to shipping delays.				
	y package been delayed,	·	)		
	to with delays?				
	is any when there	?			
	package late, need for				
	stions package	_			
	t should I do isn't	away?			
	my package is it is		do?		
	there a delays?		<del></del>		
	time, what to?				
	a shipped is there are	ta	aken.		
	I do when things?				
	do I goods	?			
	package is what?				
	approach delay	issue ?			
	ld able help		delays	_ the arrival ti	me?
	restions my ?				
	is delay for item	has been	out.		
	about late				
	know how with a	my	is delayed	even	shipped on time.
	if arrive on?				
What	t steps my	not yet r	received?		
	n a should we				
	are possibilities when package _				
	to delays happen?				
	t action be taken	?			
	package need advice.				
	you help navigate del		estimated	dtime?	
	there's delay arrival,				
	a late arrival?	<b>.</b>			
	may delay.				
	should I a which my _	is	though	was shipped	?
	ce, shipped was ?				<del></del>
	I care of a situation where	my	t.	hough it was	?
	I a situation where my				

How I with delayed?
handle delays in ?
What I do if I delay ?
My might face shipped.
I react there delay in arrival?
I proceed my arrived yet?
there option arrives late?
Does any suggestions dealing with ?
I do package longer to be?
Any delivery?
Some options arrives
the of late?
about late
How a?
If the is delayed ?
My is what?
a delay issue?
What should I do later than?
Is it possible to handle situation is it shipped time.
I gotten my package it's what now?
my delayed?
The package estimated and I'm not to do.
package? ?
What of delay?
a recourse against ?
deal with shipping?
What done when is
recommendations of a delivery?
you me a shipment for an ?
you ine a simplifient for an against shipping delays?
When is delayed, is there do?
Is there I do arrivals shipped ?
help me with delay?
for delayed?
How I with ?
How handle a effectively?
like to guided through procedures when shipping
I am when faced delays post confirmation.
if my arrive time?
Help?Package?
handle in the shipment?
Can you me the for an item shipped?
What if delivered?
How can delay effectively with?
Suggestions handling ?
though my shipped on how can I handle a ?
be the delayed shipping?
supposed do after the arrives late?
I do to delayed?
My and what do?

What next steps should I delayed?
to the delays.
a package what do
What package delay?
My package isn't time, ?
What I do is?
What can I to ?
is late, ?
can delays handled?
please because shipments
you help shipment delay an that been sent out?
should I delays?
if parcel is?
Is the now?
should I the delay?
do have for addressing ?
Is any shipping?
How deal delays?
How I handle a ?
if my very?
if parcel delayed?
late what?
Do you have way ?
How you shipping delay?
What should do arriving?
should do if receive a package ?
Advice package ?
have wait for parcel?
to do a?
If my what I?
do I when arrives late?
handle the in delivery?
can take late shipments?
There a delay the of
package is what !
do my is delayed?
it my a delay?
we delayed shipments?
another package arrives late?
are in shipping and done about?
What be taken shipments?
should done about the ?
delayed what should ?
package delayed?
What happens faces?
There is a my delayed it shipped on
guidance case shipment?
What done the ?
When a delay arrival, should ?
What can you when ?
<del></del>

a	any advice on delays?
package	are there options?
My package	late I know do.
should	_do if I have for
recourse in	case?
any	dealing with delayed?
What a	about the?
I have	package late?
Recommendation	s event of late?
next step	the shipment?
to	_ shipping?
How deal w	ith?
is	what I do?
I do	my package it's?
please, abou	ıt my
is best	way to delays?
deal w	rith shipment?
What can	take if there ?
If dela	y in the do I?
have p	package shipping.
was	you could help me shipment delays after the
seeking	_ with an eventual
Suggestions for $\_$	the ?
What should	_ do a?
If is	in receiving my what should?
	parcel is delayed?
Is there you	can delivery delays?
d	do get my package in time?
my	delayed after shipping,?
d	delivered parcel a delay?
should	a is delayed?
Suggestions	shipments?
what? Delay	·?
	out my order facing after
worried	order delayed after
have p	package that arrived yet do?
to with	
shipping del	lays what taken?
with sl	hipping post order could you guide?
What t	to package?
is	now what?
What o	don't receive package?
My	
if gets	
	ation has what one deliveries?
	_ if package late?
	y is shipped.
	requires guidance?
My package	yet! do?
should	act if there is a ?

	shipment delays, steps to?		
there	any recourse after?		
you _	navigate shipment delays beyond estimated arrival _	?	
Options	package to ?		
can _	where my package is delayed even	was shipped	time?
the _	delayed, what be?		
	now what?		
	I get late?		
	event the arrives late.		
	confirmation been can we about delayed deliveries	?	
	do package isn't on?		
	curious what to when is		
	a delay my package, should I?		
How shoul	d deal late?		
Did	advice delivery delays?		
	I delayed shipments?		
have	late should I do?		
need	advice in package		
How best _	with problem?		
What	shipping?		
	do my package is?		
	hasn't arrived, I take?		
	do delay in package?		
	arrives late.		
shoul	d about package arrival being?		
	advice on delays ?		
	oping done?		
	do when package is		
	n be taken my is?		
	in?		
·	options when late.		
	shipment?		
	re recourse shipping ?		
	to a situation where late even though	_ was shipped on	?
	advice on ?		
	for delayed shipments?		
	I late of goods.		
	received my package it past delivery do	do now?	
	do package is past the estimated delivery?		
	kage what do?		
	a should taken when there delays ?		
	late need		
	needed case package late		
	what do do?		
	roptions arrives?		
	d be during ?		
	s delays?		
	I take regards to?		
	was delay in?		
	received my yet, what I?		

If the do do?
order be delayed
arriveslate, need advice.
should handle situation my is late though it shipped o
you give on delays?
experiencing delays there to?
should done the delayed
Now about my late?
be done to shipping ?
Help package ?
to if the is ?
package arrives are options?
What should package.
should to package delay?
belong?
there anything do delayed
How to delay?
if my package arrive soon?
the is I proceed?
happen parcel is delayed?
to do anything my package delayed?
should a delay delivery?
now what?
f is a in package, what do?
shoulddo ifdelayed?
should do h delayed: me navigate potential shipment delays past the ?
How with Shipping?
What if delivered ?
How do I move is in?
How can I deal situation my is delayed, it was ti
is delay for that has already out.
to the shipping ?
What packages late?
Possible suggestions addressing ?
help my procedures when with shipping delays confirmatio
to deal shipping issues?
delays, are the steps to follow?
You help shipment delays.
If there delayed arrival, I?
there on handling delayed?
to delayed package?
is so should be?
What I do shipments?
if the arrives?
effectively deal shipping delay?
my package arrives?
received my package the delivery should I do?
Where shipping?
How with a shipping .

I need know do when faced delays after
How the goods?
I'm sure now that is past delivery date.
not my package and it date, what should I ?
you help me shipment delay item?
possible handle a situation package is delayed though it was ?
When occur, should there follow?
What my late?
I do when order ?
should I goods?
Should with delivery?
What to do a
What I do after a?
When shipment delays are are follow?
do if package arrives ?
Is advice with shipments?
to a delay goods.
are options my gets
What delay?
What about delayed?
shipping confirmation, how delayed deliveries?
a package delayed, what ?
advice on delivery
package is late
need shipment delay an has already been shipped.
shipping delays occur, what steps ?
Do you have steps shipment delays?
shipping confirmation received, can you tackle ?
Guidance in of delay.
I need assistance a an that has shipped out.
I need your help with for an was
When faced delays after me through your procedures?
tackling delays?
addressing delayed ?
should I now order doesn't ?
My yet, what to?
a arrives what do?
What after a package
was wondering if be a delay my .
advice if arrives
How shipping delay ?
Do you have on non resolution ?
package is I do?
will happen to ?
will happen to : can I do late arrivals goods?
advice you on delivery ?
What I take my package ?
should if there is a in?
How delayed deliveries receiving shipping confirmation?
hasn't on to do?

I get a?
Suggestions for dealing?
Options when my?
about tips dealing delayed?
Are there instructions package ?
should when order is arriving being shipped?
to with shipping?
you should done the delayed package?
required of shipment?
there any I can delayed shipments?
when my package late?
do I the ?
should be shipping?
delays, what should you?
Is a address delays?
There are steps to take
What do if package delayed?
I about my order that hasn't ?
What remedy the ?
be a shipment delay.
delayed delivery?
if this arrives?
of shipment ?
What is delivery?
How we goods?
Is choice when late?
should I do ifdon't get?
procedures when faced with shipping delays?
If my order a you?
My item need
looking for regarding shipping delay with
can I deal shipments ?
package not on time?
What when my on time?
about a delivery?
after a is delayed?
a a re steps you need take.
to telays?
How to?
if my not delivered ?
any recourse in regard ?
was shipped on how can I deal delayed?
Can help with a shipment delay for have ?
Do to with a delivery?
Now what? My
If delay the how should I?
if occur?
issue?
have deal with package

should do	o when is	?		
remedyin	ng shipment?			
I need assistance	delay _	an item	sent out.	
What action	taken i	s?		
Help	_ shipments?			
are	your arrives late	э.		
of d	lelays?			
In the case	?			
My package la	te I?			
What do	it's?			
nov	v what?			
receiving ships	ment are th	ne follo	w?	
There options	my la	te		
	_ that are delayed?			
When	are you	to do?		
Advice? My	?			
can a	be addre	essed?		
suggestions	addressing d	elays?		
should	the arrival is	:?		
Do option	ns late?			
I handle	where my ]	package is	being shipped	?
How do a	a shipping?			
	_ the delayed packag	e?		
need help	p with potential :	shipment delays _	the	
Is it my	?			
Suggestions	shipment?			
When de	layed, can	done?		
Questions deal	ling with			
any	experiencing sh	ipping delays?		
to d	lelayed package?			
I am need	help potential	shipment pa	st the	
to a	delay issue?			
pas	t the estimated	date, I	do?	
When is	what should	_?		
don	e when a shipment _	?		
should _	take if my	arrived yet?		
there is a delay	y receiving your	should	l?	
my faces	I do?			
Is way to	delayed?			
it possible	_ handle ir	package?		
curious	do when a	delayed.		
How dea	l situation	where my packag	e is delayed	shipped ?
What actions	after late ar	rivals	goods?	
The is past	delivery	what?		
How handle _	in?			
	I can't my p		_ shipped?	
In	is need for	advice.		
is				
since	is late.			
Guidance required i	n a			

in arrives late
my is delayed,?
I deal with delayed?
way handle the delays?
How delays for goods?
My is are the ?
Can me with delay for item that has ?
I my package and past what I now?
can do when late?
How should there's delay arrival?
steps to experiencing delays?
assist me a shipment?
How you handle ?
solution is late?
shipment delay needs
How can with to after receiving confirmation?
What's with received slower expected?
What done with the?
How deal shipping
How I respond is?
is do package is?
shipment delivery came what?
is what do I
delay, what?
I your shipment delay for item has left.
What I a shipment arrives?
can related deliveries dealt with?
next with package?
need assistance shipment for an item sent.
What take after the is?
my was delayed?
should I my order does not after ?
If arrives what?
What is with package than?
solve a delay issue?
delayed shipments actions take?
there any way to late shipped?
How can deal situation package is it shipped on time?
actions take shipped goods late?
the best course action to take delayed?
if that late?
with delay when shipped?
can I with arrivals of cargo?
for a situation?
Can with the shipment delay an been sent?
do I do don't my?
What should my order?
My might face after is
should I do there is a in ?
What happen package?

1	need to if my	?				
Is	_ a to handle a _	where my	is	_ even	was	time?
Recon	nmendations of _	?				
	steps take a	after my	here?			
	a about pac	kage delays	S.			
Guida	nce required if is	S	shipment	t		
	arrived on t	time so what	?			
Can _	W	vith the shipment	?			
1	necessary in case	•				
Shipp	ing re	eceived,	_ we deal	with delay	ved?	
Do	to deal with _	de	elay?			
	should I my	arriv	e yet?			
	I a situation	ı	is _	becau	se it was shipped o	on?
	to with delayed _					
When	a are	the fo	ollow?			
	an one address			es sh	ipping confirmatio	n
,	was looking	regarding	— dela	ıy.		
	can handle a					
	 have					
	y parcel					
	recourse _		avs?			
	s the best					
	recommendations			ents?		
	my ?	_ 3	•			
	have late					
	the		have?			
	is delayed after		<del></del>			
	package arrives		an I	?		
	seeking			-		
	I deal late a					
	I do if my is					
	can we ship					
	arrived, wh					
	are h		?			
	able to tell me h			ng aft	er ?	
	needed in c			<u> </u>		
	e case					
	might					
	do you with	good	s?			
	I do get			time?		
	for shipment					
	options do I if		?			
	package,?		·			
	o deal	?				
	is you		to do			
	package is you					
	do the					
	uo tii			1?		
	any do		15 dolayet			
	case package					
	case package	14.0				

need help navigating delays beyond arrival time.
can handle a late, though it was on time
You need arrives late.
I that has already been
is best of with shipping delays?
any recourse for ?
will after the package ?
can I proceed there delay in?
MIA
I deal with though they shipped time?
I a late shipment?
steps shipment is delayed.
Should package advice.
Can navigate potential shipment the time?
arrival is what?
Are there for a ?
What is option late?
should delays handled?
I do to delayed?
What must do next my ?
of a way a package delay?
I'm guidance an eventual delay.
Ifpackage late,
If a shipment delayed, to taken.
When arrives options are?
I when my late?
What I do order isn't after ?
there is a delay in do?
you for a package?
Can help me for my item?
Guidance a shipment?
confirmation has been can amount with deliveries?
I do deal with shipped goods?
What should happen ?
after the delay ?
anything I can to deal arrivals of
What do the arrives ?
is delayed curious what .
How I with package ?
will happen parcel it faces ?
When with order could you give me ?
there that I with late arrivals shipped goods?
What if the?
My order yet, should next?
guidance in of shipment?
steps if there is
What steps should I if arrive?
The to after ?
How we with relating to?

Help package?
deal with shipments?
What if in time?
can deal delayed?
should be resolve delays?
am in of delays.
How to deal delays ?
How with delay in?
When delayed, are steps to take?
what being late?
What if delayed shipments?
Do on package delivery?
advice delivery
What can I shipments?
shipping delay be handled?
will to package?
Can you tell what when faced with shipping ?
Suggestions been delayed.
steps after delivery came up?
advice regarding ?
If is in what do do?
do about delayed package?
When delays confirmation, you give me some?
What done this package?
I received my package expected delivery I do?
Seeking guidance a
How with delay delivery?
Do have non resolution?
I about an eventual
Suggestions addressing delays?
if late?
In comes late,
When what should be?
help with shipment delay item that has already ?
What might be delayed?
What I if package late?
do if I delayed package?
after I received my and the delivery?
What should when package?
My
in need of guide when faced with shipping
What when a is?
My item late?
ways deal with delays?
Can you me to deal delayed after ?
Advice in case
should do next my order arrived?
to handle
order could a after!
Is any package delivery?

Wha	t can	do	is a	in	package?		
	don't _	what to	if my <u>p</u>	oackage	time.		
	no	ot received	packag	e yet, what	do?		
	·	shipment o	lelays?				
	there _	I can	tak	e action	delayed?		
		do if my					
					_ the delivery	what do	do now?
		pac					
		e done to					
					delayed		shipped on time?
		proceed	the	in arriva	1?		
		e is what					
		 th an					
		delivery		hat's ?			
		be when					
		a delay			do?		
					 want on.		
		case		-	<del></del>		
				ge, which	past the	?	
		advice					
		was					
		hould I take		isn't	?		
		I					
					n has	been de	livered.
					after shipping.		
		dela					
		el					
		ackage		must	do?		
					ge delayed?		
					d shipment		
		I do my _					
		у					
		do if	don't rece	eive pa	ckage sooner?		
		o if packa					
Sugg	restions	ship	pments	?			
		the p			?		
	de						
I dor	't know	how to w	rith		·		
		cage					
					delays	conf	irmation.
		a packag					
		follow					
		chance my					
		pa					
					tion, could te	ell how	to proceed?

What happen my late?
How I in arrival?
There question how handle for shipped
Suggestions, my late?
package what be ?
I'm an shipping delay.
do when package hasn't on?
How for shipped?
my package was on time, I deal it?
what will happen is?
If shipped late, there need to be
Suggestions as are
I take about shipments?
do if parcel delays?
are there steps to?
What if goes?
What if is?
to know the shipping delay order.
What should package is?
Advice delayed shipped?
What I do the estimated delivery date?
I fear may after shipping.
What be with delays?
should package delivery delay?
there on delayed?
if delivery faces ?
should I isn't arrived?
What do when packages?
package?
What do when shipments?
I to do when delayed
we about a delayed ?
How delayed delivery issues shipping confirmation received?
received, can one address delayed deliveries?
Delayed what can?
faced with confirmation, could you help?
Can you delays beyond arrival time?
haven't received package, what I?
How of shipment be?
What should do now order arrived?
If is delayed, what ?
with shipment delay for an sent out?
delays in delivery be ?
What do I do a?
about delivery issue?
What steps to experiencing delays?
What actions my arrive late?
I was wondering if help me navigate your delays.
in case shipment delay?
should I after order is?

shipment delay for	that has already been				
When with shipping delays post order	you with ?				
Can you help	an item that been shipped?				
After has received, can					
advice package late.					
Problems late what?					
Suggestions resolving ?					
Suggestions for addressing?					
can taken when the	_ late?				
Next after the ?					
A ?					
Someone is to do a pack	kage				
What I do with?					
is deal package slo	ower than anticipated?				
What my arrive on	n time?				
What do my order					
Even was shipped time,	. how a delayed packag	је?			
to do a delivered ti					
Advice on?					
What I do I delay	my package?				
My got?					
deal in shipping?					
Should I shipments?					
be delayed, now?					
was hoping for regarding	shipping				
Now about delivery?					
Need in is					
me advice on delivery _	?				
Should handle a	delayed though it was shipped on _	?			
order isn't ar	rrive?				
be done delays in?					
needs with a packs	age?				
What my package isn't arriving	ng?				
Does for dealing with	shipments?				
happen if my late?					
on dealing shipments?					
Are for with shipm	nents?				
to clear ?					
What should I a in					
What when arrive					
I with late goods?					
do we approach ?					
Guidance required shipr					
deal received slower than					
you do to deal with	_ shipments?				
to handle delivery					
Consider a delay.					
What actions I when shi	ipments are?				
Suggestions for?					
Advice, delayed?					

help me a shipment an item been out?	
curious what to do is delayed.	
the delayed?	
parcel is delivered?	
can there is delayed?	
I my package and past delivery date, can ?	
How you deal a?	
What in regards to ?	
Suggestions addressing delays ?	
I if delayed?	
can be a delayed?	
actions take when are delayed?	
deal with delays?	
If package what?	
package is delayed, what ?	
There steps if delayed.	
should do my package received?	
I received what I next?	
any on shipping?	
recourse when with ?	
is delay for an that was	
$I'm \_\_\_\_ guidance \ about \ an \ eventual \_\_\_\$	
Now delayed?	
package arrived should I do?	
There steps to a delayed.	
you tell me how receipt that ?	
How a solved?	
should shipping be delays?	
to my not arriving time?	
tell me if shipped package	
Can me on to deal with delays confirmation?	
I'm for help with	
is delayed,?	
When shipment delays, some follow?	
There was shipment delivery, ?	
I supposed with a situation where package even it shipped tir	ne?
How should with package even it was on time?	
So there a?	
happens with my ?	
to handle?	
was if you could tell how handle delays ?	
package time and to do?	
What my in time?	
I don't know order hasn't arrived.	
Should precautions my is?	
When shipment delays do?	
shipment's?	
I a my package, what do do?	
Even my shipped on time, how I handle where ?  actions can is delayed shipments?	

you give	regarding	_ delays?
How I to late _	good	ds?
Is there way	if is a	arrival?
advice needed	case arrives _	
am need	assistance navigatin	ng potential delays estimated arrival
delayed,	what should I?	?
Is anything	do for delay	ved?
Advice, shipped	was	
Can me what t	:0 w	rith shipping post order?
What I do now	I received	?
How could wit	h?	
are hand	led?	
delivered parc	el to face	_?
How do you deal	?	
I next if _	hasn't arr	rived?
How can deal	deliveries	_ shipping confirmation?
do I when	_ shipped	_late?
If package late	e, I I	next?
about lat	e delivery??	
confirmation _	been received, l	how can delayed?
There are if	delayed.	