[Demo] NLP Dataset for Customer Service Automation

Company Type	Health Insurance Companies
Inquiry Category	Appeals, grievances, and complaint handling
Inquiry Sub- Category	Grievances regarding coverage issues
Description	Customers may express grievances related to coverage limitations, network providers, or treatment pre-authorization, seeking a resolution and clarification on their current health insurance plan.
Data Size	5,033 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Health Insurance Company" customer inquiry. (Purchased data will not be masked.)

	my denied?
	if my denied.
	question if me care.
Why	approval?
It	that did approved.
	didn't treatment be?
	were the treatment denied?
	don't my treatment?
I	there was reason for denying care
	did refuse treatment?
	the go down?
	decline?
	causes my be?
	didn't?
The t	reatment was
	that in being denied?
	came wasn't?
	t got?
	that was treatment?
	don't understand why treatment
	happened ?
	not treated?
	receive treatment rejected?
	eived denial
	refuse get ?
	was ?
	wasn't treatment ?
	was rejected?

Why	would?
	did treatment not?
	is didn't receive treatment?
	know my rejected.
	get approved treatment.
	ment to ?
	treatment?
	rejected?
	the reason denied my .
	not?
	was my ?
	my request not ?
	a reason why am getting my?
	?
	be declined?
	deny?
	z my treatment given?
	did happen?
	there reason the denial of care?
	therapy?
	there a reason?
	care accepted?
	does treatment?
	tell me the was?
	that the treatment?
	Care declined?
	I not treated?
	was a denial
why '	was
What	z my wasn't approved?
I wou	ıld didn't get approved treatment.
What	treatment turned?
	my treatment to not ?
	why didn't get approved
	they decline?
	?
_	wanted know how was
	reason denied?
	led my being?
	reason for not me to a?
	treatment not granted, is?
	is reason why can't care.
	denied.
	the my care?
	wasn't received?
	would
	my ?
	is a reason my care.
What	caused not be given?
	is the for not approved?

denied treatment!
Correct care to
reason for my unknown.
A denied?
they decide not ?
did treatment rejected?
Treatment
Treat right?
Why request?
I me proper care.
treatment refused?
I for
care given you?
Why the treatment ?
Wait, ?
tell why the treatment ?
caused the denial ?
to get rejected?
What reason why treatment was ?
did the my?
don't approve?
Did me proper?
made the reject?
there reason for denying ?
was denied
So declined?
What is the why ?
did the rejected?
What reasons treatment?
Did not my?
Why don't I?
I know if was a denying care.
Why it it?
would not be?
denied?
What that led my being granted?
could you be?
the treatment been?
didn't ahead?
treatments were
Why request?
treatment been
treatment approval?
Is that reason care?
Why my reject?
Who did me?
What which resulted being granted?
My treatment wasn't ?
is the declined?
How come be?
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could treatment denied?
Why it treatment was?
the reasons as my treatment denied?
How get for the?
is it that ?
a denial of?
come I out?
What happened prevented treatment?
Why of?
I have denied?
receive my healthcare request?
transpired that my treatment being?
is for denied?
caused my being?
There reasons treatment denied.
an explanation as I get approved for
is it that care?
to know I approved for
What is the treated?
Was it the reason?
It is didn't approved treatment.
happened treatment granted?
get for treatment
Treatment
refused?
I would to treatment got
treatment reason?
wouldn't healthcare?
wasn't offered?
What caused treatment not?
care why?
Why treatment be?
Absolutely treatment?
you not the?
you able denied treatment?
I healthcare?
Who my medical?
you tell me get approved treatment?
The refused?
my be denied.
did request be?
What my treatment was?
What caused my?
turned down
I to why I
happened treatment which get approved?
Why has not ?
What was not treated?
the care?
if there is specific for denying care.

treatment?
that my denied?
it led to treatment being?
Really? denied
was treatment not?
Treatment why?
did I to treatment?
I was denied care
is the treatment?
come I treatment?
led to of treatment?
Why I not healthcare ?
What treatment ?
treatment being given?
I like what denied
Why have my ?
is the cause of treatment?
to not get given?
refuse my request for?
Being what the?
Why did?
What is the cause of treatment ?
Was they proper?
treatment get done?
It refused.
refused, what's ?
What my treatment not being?
my treatment not possible?
made the be?
Is there a to?
Treatment
There care?
is reason for my ?
treatment decline?
What that I denied treatment?
treatment approval.
accept therapy?
My cut?
My was not
was refused ?
It refused why?
was care?
they choose to?
When my why?
the denied?
not I for treatment.
Why for treatment?
is treatment denial ?
want to know my
want to know my refuse care?
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How turned down?	
the for my treatment?	
Why did treatment?	
My got	
My through.	
denied proper	
did deny treatment?	
Treatment was?	
are the reasons denying?	
down for health?	
was the treatment given?	
was reason that was granted?	
What in treatment being approved?	
treatment didn't	
denial treatment?	
Why were ?	
What my?	
would be?	
was provided to?	
was the my not ?	
is the reason did go forward?	
Treat got	
What has resulted not?	
is not ?	
what are the treatment?	
Were due reason?	
I was	
I don't approved	
that the reason was?	
care why?	
Which resulted not being?	
How did treatment ?	
are the reasons refused?	
me of the treatment denial?	
Can you an the denial?	
There was my denied.	
How get?	
did get granted?	
What was they it?	
caused the down ?	
Why treatment	
Why? Care	
Are you to?	
What is my treatment did not?	
why it denied my?	
not treatment me?	
treatment was got	
a reason wasn't granted.	
do you not my ?	
Treat ?	

Why	treatment be?
	refused to with care?
	isn't happening?
	wondered denied treatment.
	was rejection of
Why	my?
Why	didn't the?
What	t my treatment not being?
Why	did being?
	want to what denied
Why	didn't approval?
	my treatment to?
	reason for not giving me?
Peop	le rejected
Trea	t denied,?
What	t is the?
	you know why treatment?
	that the reason denied?
how	come was?
	undergo treatment?
	transpired resulted in my being?
Can	the is denied?
	my treatment was not?
My_{-}	was?
Trea	tment refused?
What	t reasons my ?
	t's the reason?
	the treatment happen for?
	't know didn't for
	did they
	the my treatment denied?
	did not what happened?
	e a specific denying care.
	was done?
	cause my not?
	was that ?
	was denied
	idea why I
	t stopped my treatment?
	caused treatment to ?
	tment was?
	didn't treatment.
	reatment denied,?
	did forward?
	did turned down?
	was what to it?
	come refused my healthcare?
	they me proper care?
	treatment rejected.
	no approval?

not get approval?
is reason treatment not?
is the of the treatment ?
has treatment denied?
The denied.
was the why was?
So denied?
What cause to denied?
treatment be given?
how I was
They my?
happened that caused my ?
wasn't given?
What the reason treated?
Do think there is specific care?
refusal?
Why didn't?
turned?
My treatment
didn't approved was the reason?
could therapy?
Why my request?
was
my request.
istreatment?
Treatment
My was?
Thetreatment?
What made turned?
the cause treatment denied?
A about my was
What is I treatment?
was reason the of my?
What led to
Why?
I was receive
treatment done?
Is a specific reason reason?
might specific reason my care.
Why they?
is reason treatment approval?
led to my granted?
My treatment wasn't the?
my turned away?
How I treatment?
to treatment wasn't approved.
I wonder treatment
the not accepted?
What is my was approved?
care disapproved?

My?
rejected for me.
Really?Treatment?
Who the reasons for treatment?
Treat was?
Why
don't why I didn't approved
was why?
refused,?
was denied for?
What is reason the ?
How rejection of treatment ?
got denied.
the for being?
did treated for?
didn't treatment ?
Is there denying my?
I know why I
What the reason my ?
my was denied?
treatment turned
My refusal
Were they proper ?
my treatment down?
the not go?
not my request?
some of reasons my treatment denied?
What is reason healthcare?
treatment happen?
What the cause not accepted?
my treatment.
It was unclear approved treatment.
cause of treatment?
was for denial of?
Why was that?
The of?
turned medical help?
a reason for me?
would to why wasn't for treatment.
Why the for me?
Why no treatment ?
Is my care?
happened to my ?
care turned
isn't treatment?
my denied?
Why I denied treatment?
approved for treatment, idea?
What happened treatment?
why decline it?

care why?
denied.
Treatment?
I for treatment.
was why my approved?
What is the reason ?
What's denied treatment?
treatment refusal?
How do denial of?
denied?
seriously?
treatment?
How could my?
Why Declined?
happened Treatment?
I not ?
the cause of the given?
Why have request?
is the for my ?
are reasons I did treatment?
wouldn't my healthcare?
wasn't treatment?
What's the care?
refused?
Who turned down care?
why my turned down.
the my treatment not granted?
is the my treatment?
What my be granted.
refused?
treatment?
it specific for my?
am what caused to denied.
What it resulted my denied?
turned down?
did get for
was reason why was
What are not me?
there a for ?
What to that approved.
What my being granted?
treatment is not?
my not approval?
refusal to?
were care?
resulted my denied.
as wasn't approved for treatment?
Why approval?
Why treatment?
I my care?
· · ·

did not work out ?
There a specific reason me care.
the reasons was rejected?
my treatment wouldn't given?
I have been ?
Treat refused,?
what is my?
caused treatment denied?
there a reason care is?
Why the?
What refusal?
My treatment?
I medical down.
denied care?
Can tell for the?
Why do have ?
The get
What happened treatment be?
so? request refused.
Is a no treatment?
caused my disapproved?
Why did work out then?
wonder is a specific reason giving me
rejection of treatment?
What to me treatment?
What that resulted in my
What reasons denied treatment?
led treatment not being?
Why reject the?
the reason for denied?
resulted treatment being given?
How come had ?
It refused,?
did never get treatment?
Why be for ?
the reason that given?
Why was?
What's for denying ?
know my treatment denied.
Why available?
the treatment denial.
What the ?
Why did get?
Why wasn't?
A refusal ?
Why didn't the?doesn't the come?
was What was it denying?
there treatment approval?
more treatment approvar:

denied, huh?
explanation the treatment denial?
were care?
reason why treatment denied?
treatment come?
What my did occur?
happened to my treatment ?
did they refuse ?
What is my treatment being?
I get a ?
Why the not to?
What is denied treatment?
Treatment ?
deny me proper
do my treatments ?
wanted to know got
wouldn't treated?
haveidea why did not treatment.
I was ?
Why offered?
What treatment was given?
Why care?
I want know resulted my given.
Care why?
have denied?
My approval.
There something my
denied treatment.
my treatment?
got denied.
not
my medical?
any explanation for denial?
How wasn't receiving?
care refused?
did treatment come?
Why was?
was rejected?
My treatment
was denied.
the reason being?
There be reason denying my
What The denied.
made treatment being happen?
rejected?
were denied ?
Why did not?
didn't my treatment ?
Is a I can't ?
I don't did not approved treatment.

The that was
did denied treatment?
What my treatment?
Did get?
given?
if my was
Couldn't?
Why treatment?
Why done?
wonder why I
My treatment not
treatment?
did treatment not?
a for treatment?
I had my
wasn't the treatment ?
refused, why?
want know that resulted my being approve
up without treatment?
Why provided?
in care?
wouldn't be?
What was the was?
gets?
about didn't get approved for
I didn't get approved for what ?
was?
causes to not given?
I turned treatment.
did they?
Treat?
treatment, is it?
refused?
What were denial treatment?
Is there a not my?
my treatment to being ?
Why rejected?
reason I was care?
Why treatment take ?
I be able get ?
Who turned my ?
Why approved?
treatment denied because ?
wasrejected
Why didnt the for?
did being?
my was rejected.
did I ?
not?
reason treatment denied?

	it possible	you	treatment?	
What		_ prevented me _	getting	?
	are	for	of treatment?	
	treatment	I had		
	offer	red?		
	tr			
		give the	I needed?	
		treatment not _		
		for?	upprovou.	
			vork ?	
			approved?	
		refused?	tt	
		for		
		treatment appro		
			reatment being?	
		health care.		
Is	true the	ey denied	?	
What	·	my to	o be?	
	didn't	_ be?		
How		treatment end _	rejected?	
Wher	e did	treat	ment come?	
Is	a	not	care?	
	did 6	end up	treatment?	
	got a	away,?		
	they	to get	?	
		treatment not		
		r rejection		
		denial.		
		we ap	proval?	
		be treatr		
			forward?	
		the approp		
		the approp		
			medical?	
			can't my care?	
		for de		
		approved t		
		for bei		
		I get		
		se of my	·	
		?		
Why	I	_ get my	?	
Why	did the	?		
	able	to der	ial?	
	wasn't	treatmen	t?	
why o	did	?		
	there	_ reason	to be care?	
		for		
			y treatment not	?
			ed in treatment _	

is the my not given?	
What resulted in treatment not	?
What for not treated?	
What in happening?	
to treatment?	
They approve treatment.	
What that treatment approved?	
What that was not?	
Why disapproved?	
What was of my treatment ?	
came I treatment?	
There a reason for denying	
What reason that treatment g	go ahead?
to my treatment didn't?	
I be healthcare?	
my treatment?	
What is treatment?	
there the denial of?	
my that got rejected?	
Why did to engage ?	
What denied ?	
What the reason ?	
What led to ?	
Why my request?	
What my to get ?	
I am if denied.	
care declined?	
reason for to be denied?	
treatment against.	
Why not ?	
did to therapy?	
happened that in me ?	
I treatment what?	
the for the treatment?	
wasTreatment?	
What for care?	
Is it that my?	
How treatment was?	
What of my being granted?	
is care being declined?	
My wasn't	
can be treatment?	
Do why care?	
didn't be?	
Who refused my?	
treatmentdenied?	
Treatment refused?	
didn't get approval	
question there is specific for	care
don't understand why was	

	was treated?
My_	was something.
	reason you were treatment?
	_ happened that my being?
	treatment didn't?
	my reasons for not ?
	_ did for any idea why?
why	care?
How	I did?
	treatment failure?
	no to need.
They	deny
	I denied treatment?
I	if got
	there way you explain denial?
	is no approval ?
	have a question aboutmedical care.
	that denied my "
	you know caused treatment be?
	happened that my treatment ?
	had refusal.
	the rejection of ?
	the for being denied?
	treatment get turned?
	wanted know happened that in treatment denied.
Can	there be specific for ?
Wha	t reason treatment go?
	my be accepted?
	did treatment didn't work ?
Why	my medical ?
	specific reasons for my?
	_ did it receive?
I wai	nted to know resulted being
	the for denied?
	has denied?
	caused me not my?
	the rejected?
	want to didn't get approved for
How	can you denial?
My t	reatment
	treatment?
Why	treatment ?
My_{\perp}	was the green
What	t not being?
	the reason of my?
	_ did not?
Trea	tment!
Why	did I treatment?
Who	me medical?
	are denying my?

Is not	treatment?
was it in	my treatment not?
denied?	
Why this fail _	?
Why wasn't	someone?
is the for	not?
treatmer	at not go my?
my care	down?
might sp	ecific for denying care.
Why did not	
to treatn	nent getting approved?
my treatment	not?
the	refuse treatment?
Deny?	
Why do not get	·
Treat?	
I to	my care was
did my re	
I a my _	<u> </u> .
that reje	cted?
the reason	denied treatment?
Does there a	my?
is the reason o	lenying?
What it that m	y to?
Why is I	why?
was turn	ed down.
What's the	denied?
My denied	
made oc	cur?
There's I	didn't approved treatment.
What happened	treatment get?
would it?	
was reason	
a reason	refused therapy?
What the	_ the?
is the why	refused?
Why was it	?
What is my tre	eatment
I am what	_ treatment not approved.
What reasons	I treatment?
Was treat?	
Why treatmen	t?
did not n	
The I	
	at granted?
Was they deni	
	for
What reason is	
the be tr	
It was denied	

s that my was ?	
My treatment	
Vhy my refused?	
know that didn't get approved	
of my being rejected?	
get approved my treatment?	
it me from receiving?	
What to refused?	
'm denied me care.	
why my rejected.	
my treatment was denied.	
20 explanation for the ?	
the reasons my treatment ?	
I was down treatment?	
care not?	
did declined?	
is it my not approved?	
Vhy refused?	
wonder I was	
wasdeclined?	
Vhy didn't approved?	
turned down my?	
explain denial?	
denied medical?	
reat?	
old they deny?	
What made not approved ?	
the for of my treatment.	
Why care received?	
reatment?	
did my ahead?	
treatment wasn't	
don't understand the out me.	
approved.	
How come not?	
was shot	
Vhy was?	
п	
s there a my	
procedure rejected.	
'reat	
it that my not granted?	
Vhy be?	
did the go awry ?	
Vas why?	
it approved for?	
so, was turned?	
causes treatment not given?	
denied a result.	
reason that treatment denied?	

ł	nappened that	rejection of?
	got disapproved.	
Why _	my?	
0	causes my treatment	granted?
	my treatment?	
How _	I getting?	
Why d	lo care?	
Му	rejected.	
	did not get	
	treatment get	
	you give my?	
	approved for _	?
	because of re	
	were reasons	
	for reason?	
	made treatment?	
	that was rejected?	
	was cause tre	atment's rejection?
	reasons for	
	was rejected for	
	now?	
	refused?	
	ere?	
	treatment rejected	?
	lidn't for treatmen	
	 ended up	
	wasn't treatment?	
	denied treatment?	
	is no I i	annroyed for
	ny not?	approved for
	ment denied,? know who turned	caro
		care.
	got? reason you w	ore denied 2
	reat denied?	ere demedr
		haina 2
	resulted treatment	
	ou a reason	
	healthcare request	
	treatment not	
	nappened my was _	granted?
	they therapy?	
	treatment denied?	_
	it treatment	?
	the reason?	
	that me	
	did my medic	al care?
	nad declined?	
	my request down?	
t	reatment happen?	

unclear why get treatment.	
Why snubbed?	
is the reason didn't approved?	
could treatment ?	
happened treatment given?	
What why treatment was not?	
got ?	
What are reasons my?	
There is reason my been	
treatment had	
medical care	
they decide therapy?	
weren't treated?	
welch t dedicti: treatment denied to?	
I get approved treatment.	
the I denied my ?	
Is reason why my ? Why refuse ?	
Why be turned?	
What caused be approved?	
want know if a particular reason my	
was the treatment happen?	
a reason why was my?	
me care?	
happened that resulted in being?	
do think was?	
is reason not care.	
What are for my not?	
Why don't approval?	
What are reasons treatment ?	
didn't treatment through?	
wasn't offered?	
Why did treatment?	
no idea why I approved treatment.	
What the reason that is approved?	
no therapy?	
treatment denied?	
I treatment.	
So care?	
Did you treatment.	
What that in being given?	
I why rejected.	
the cause treatment being?	
Why I get ?	
reasons my treatment denial?	
did not get approved ?	
was my turned?	
Treatment?	
question about why	
did not treatment ?	

What	my treatment didn't?
Decli	ned?
they	from getting proper?
There	I can't my
I wondered why	wasn't
Why was	?
What is re	ason treatment approval?
Who	from care?
What was	that me?
the _	why treatment was?
	reason me my treatment?
Can	why didn't get for treatment?
happened	my not being
I a questio	n about treatment.
Wait,	my care?
led to my	being ?
my c	are?
What is the	treatment not?
didn't trea	tment?
Who the _	my treatment ?
my treatm	ent?
refus	ed?