[Demo] NLP Dataset for Customer Service Automation

Company Type	Online Banks and FinTech Companies
Inquiry Category	Password and login problems
Inquiry Sub- Category	Login Issues
Description	This category involves customers experiencing difficulties logging into their accounts, such as incorrect login credentials, account lockouts, or technical issues preventing successful login.
Data Size	8,520 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Online Bank and FinTech Company" customer inquiry. (Purchased data will not be masked.)

Account locked unable sign	_ this issue
not able log is the account?	
Please trouble!	
for that is locked	
account locked!	
Account!	
Fix please!	
Account looking resolution immediate	ly.
The be unlocked.	
Help the issue.	
asap because account!	
can help with again?	
that was out!	
required because account	
Please unlock	
help with that is?	
Need with	
Fix lock, sign	
Please help get back	
do now that account ?	
in to blocking	
Fix it please, was	
Account and in	
help login!	
$Help \ with \underline{\hspace{1cm}} when \underline{\hspace{1cm}} can't \underline{\hspace{1cm}}.$	
account is blocked.	
sign-in difficulties.	
The account locked and signed	

Requesting	_ aid is	locking _	·	
Please help me		blocked an	ıd	not
	account tha	t hard to	·	
and	resoluti	ion asap.		
is loo	cked ac	count nee	eds a	_•
Can't sign in! _		ongoin	ıg?	
Please wit	h	of an account	locke	ed
	_ in	_ is blocked, w	what do you	u?
help	the acc	count		
Can	account	_?		
unable to sign _	due			
I get				
can	fix sign-in	?		
assist with	ı Unlocking _	·		
The account loc	k is		imme	ediate aid.
Fix the	·			
need assis	tance		_ locked o	ut.
	seeking res	olution pronto.	•	
My is	I	with thi	ıs.	
Please	the i	ssue.		
It impossi	ble to login $_$		_ with	_ this
to	how to fix	х		
	_ out of	account.		
account _	sig	n in		
to be	e for a _	·		
I can't acc	ount ho	ow?		
			it	
locke	ed out t	the		
I need	_ my accoun	nt being	·	
not				
account _	and	d inaccessible.		
assistance			le?	
requested				
as th			ut.	
They				
help				
Can't log in				
Please nov			n locked.	
The account				
Due to				
Due to			isap.	
to sign				
am			resolving	this
Help is				
acco		sistance		
Help with				
can a				
	_account loc	ked?		

A locked-out account	ability in.
Account up, u	it fixed?
to help with un	
	an account locked out.
your account unlock	
	locked and you can't sign in.
locked-out it _	to in.
I not my!	
sign help?	
blocked is	resolution.
for an that	at is locked
to in a	account.
me acces	
account is not	
Need acc	
Need help now,	
	- ·
can't account	
I can't account's	
to login, kindly	assist with resolving
I have a	
the accou	int locked out.
Someone help with	
can't sign in	is out!
unable to	
enter how to _	?
sign Why issue	?
up how can	
in! is the	
Need due to	
If you can't help	
withunlocking accou	
Help I to	
me if I'm acces	
Fix issue that	
urgent: to log	
out, unable to	help
is an account.	
get out status!	
Please from the	_•
account locked	can you?
Is account locked and	?
assist, account is	and my work.
a Lockout problem	
it was locked _	
lock out persis	
Please unblock	
Help? Account	
Problem: log into	
My anym	
Issues and inability	access need be .

I'm not account!
Problem with to
account to to accessed pending resolution the
Can't in a locked-out
my to open?
access account ?
assist me if is
Please after account
Not in, need
There an is inaccessiblelocked
Someone needs due a
log because locked.
My account and I
Account locked
Can't in because
unable sign in account.
Need but is blocked, to do?
access and to unblocked.
Account we are seeking
Cannot in a blocked
I get account?
Difficulty in assistance
Need to
Account blocked, seek
need assistance account was
is pending resolution.
You can't log in due
Have blocked need
Account sign in
My is
an account that's and
an account that 3 that can't in for help.
the account.
in due locked?
account is what I ?
Please the unlocking the
the account not being?
locked,!
I am unable to login; with
Account locked get it?
sign in, been locked
Help required account is
I'm can't in account.
I to log account.
was requested trouble.
A account help
with blocked account.
account locked
assist account locked
blocked and it's to access

Help needed, to
me with sign
aid lock issue.
I help my account
inaccessible-locked-up account.
You in.
I with my account being blocked.
log in.
Account temporarily
now! locked!
trouble? requested.
cannot log account, any solutions?
They in!
to sign-in?
I can't in account! available?
help with my account
You in the account is
a up account.
I've been to account.
help resolve matter by assisting to
an account being again?
enter to fix?
Someone to sign in
to fix login?
Please to account.
Account it, for help?
comp sign in it Fix Locked!
Accountbarred, ?
Cannot in because the
An not resolution of problem.
Requesting help with
to the account Unable
I'm unable account
I can't
issue!
not accessible at the
is and need be quickly.
Can't access?
access
and to log?
will help sign-in broken?
My is now?
Someone unable to due locked out.
Account hard access, ?
needs solution account is locked up.
Due a help needed.
correct the inability to?
but can't sign
account unlocked!

Nobody can!
can get my?
assistance now struggling
to account,help is
Fix the!
You're unable access
Help needed because is
with resolving this because inability login.
If you are account, ask for
My unavailable blocked
account blocked is reachable.
Please the account locked
locked-out account preventing occurring.
the that unable to be entered?
My is What I?
account, please.
you accounts stuck locked state?
because my account being
account locked and in.
requested if trouble.
Please with sign
to fix inability
is not the login
Help wanted,
It's not possible !
requested because trouble.
I needs my
Please help the
Need help was out account.
sign-in troubles?
blocked, can not
Couldn't issue with?
How we sign-in?
log in! ?
My is blocked isn't
Help is needed
in locked-out account?
out desperate for help.
This account is locked unable
my account? assist you're locked
Can't to account?
is we are looking a asap.
enter what do?
fix account that not?
There is Account that
my account what can do?
The is open?
Cannot due blocked account.

assist resolving the issue to
account lock,?
account blocked.
There's an account what ?
My is do now?
Help of blocked
Fix can't in.
assist account.
locked, sign in?
The account is moment.
is an
and help.
Please assist the
issue,locked out!
An locked and log
account I can't access
Can't due a account.
I an locked out need
the please.
The is locked and sign
Can't in! please!
to the to enter?
is to login; kindly with it.
account out reach.
get locked status.
Can't sign your blocked.
Need $___$ that I've been locked $___$ my $___$.
out and to in
to an not accessible.
Need assistance account.
How get unlocked?
in! this resolved?
the account soon?
Help requested
log my account; please
issue, it's out!
Someone can't
Unable needed?
Fix please, out!
If you unable to ask for
locked-out is help from being log
can not log solutions available?
I into account
Account locked!
get into
is at login account not
Help I'm able to account.
to log my account!
Help as my account

Can't out status
Please help the
Cannot in account
Can't log ?
is to in.
I cannot sign the
Unable enter fix?
on trouble.
Account was needed be
Is blocked I access ?
been locked out.
You the is locked out.
account and it's difficult to
get my open.
we fix account?
for account that is locked
is to access
I'm my account.
My blocked need assistance.
needed because account blocked inaccessible.
My not sign in please mess.
in! happens?
assist the account
an which is up.
I can't sign account
You an is inaccessible, ?
enter to fix?
help with
Need assistance my account
wants a account again.
you not being to in?
account locked, in!
with account inaccessible?
locked
account blocked I need
if struggling in.
needed: sign due to blocked
Help the ?
help? Account!
account can't get?
able in, account locked!
how fix it?
I not log to please
Account cannot
assist resolving this due the login.
!
Find a fix sign-in
help me access
help, my account
fix heing entered?

necessary log but is blocked.
help the in problem?
There was with it not possible access
need to access account.
if account locked.
a you log in.
assistance after I account.
Please with a
in with account?
fix sign-in issue!
Can my?
issue of the account.
A it difficult log in.
unlocked asap.
My account is I into
is the situation blocked?
Account unable to
access account
Need of in difficulties.
Please once been locked
account and I can't
need solution an is locked up.
my has been!
Account in
my account?
Help account cannot
I to into my
Help if I to
because I my account.
I account! Any solutions?
Want have unlocked
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comp can't sign anymore, mess.
Account resolution!?
Account is we looking for a
needed account is out.
a account?
Is account it?
Need in.
The has and log in.
account to unlocked
Oh account barred, ?
There an issue to access.
out, unable sign
Please the issue the account out.
Account access is and
lend when the locked out.
account, help!
is is blocked.

my account.
the problem, locked!
Cannot into account!
account and your help.
out desperate for help.
Can't access ?
log in due to
can't sign in.
Why can't help ?
Unable enter account; what ?
withunlocking blocked
An is out and to signed The blocked and
The blocked and
I need my account.
assist the Account.
Account access to asap.
Is your account locked?
Cannot my account available?
the please, out!
A locked is preventing provided.
It was out and
help since is
help requested.
I not to my
needs help signing-in
I doesn't work.
Help if is
Fix account in!
Help sign-in persist.
blocked need resolution asap.
I'm to need help.
were my account.
Help to blocked
Please me can't access
in and the out
Need locked account.
Someone needs because account locked
wasaccessaccount.
Requesting assistance account ?
I log is blocked.
can't log help?
assist with account.
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help with signing
Need to access my
account and you can't log
I Cannot log!
locked, assistance

	Lo fix the	sign or is out?
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in with need	in with need	How get this?
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with access the	with access the	with access the
me I access my		
	The is not at	

I can is blocked?
Can't get!
help immediately due to locked
with and access need
How can I again?
Need assistance that unavailable?
be accessed and is
It's no sign in.
you able assist accounts in ?
I locked of
itlocked!
for sign-in
Can I access?
account right away.
an is locked
help after my account.
Fix please?
the issue of the
of account need help!
Please help locked
resolving this matter, as is to
access and resolved immediately.
mend sign-in?
Can't account!
Please assist
Account locked can't
up and is resolution for it.
fix account being to
help unlock account.
Account out, can't
Account out, can't
I unable to account, ?
I unable to account, ? help the locked.
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	in? going on?
	to an account that unable?
	is an and needs to resolved.
	broken again, will?
	unavailable pending resolution!
	is accessible pending?
	able access
	get locked status
	needs an account is
	blocked and looking
	to account; fix?
	ests because of account
	locked access it.
	the out.
	need but our account blocked.
	account help!
Can't	z my
	sought for
You c	ean't in
	now when are to sign
	the in problem?
	but account is blocked.
	we sign in?
	stuck and can't
Need	assistance blocked
	esting locked?
	am locked out account assistance now.
	dn't on?
	bother, but was a
	help my account locked out.
	sign in of account.
	sign in or account what next?
	my account not
	access blocked.
	is up-account.
	unt locked out,
	unable to in.
	: help account locked
It	possible to as is reachable.
	sign account's out.
	to log in $_$ account $_$.
	and trying get asap.
	to how fix it.
Fix _	lock,!
	was locked desperate to
	assistance
	unt
	lock! sign in!
	inside my?

Please now that	the	
Please now that	the	_ locked
unabi		 '
ldenu	e to access my	
an account	is	
and to	o be	
There is ina	accessible	
Help is with	_ problem	·
Help now a	re struggling	·
Help due		
I sign the lo		_•
in of _		
Your account		
		ut.
can I		
help after I		
issue		•
account loc		eed
Iacco		
Can anyone help		
I've unable		
Are unable		
Please whe		
Can you help sign _		?
help sign _		·
A account makes		ou
account ou		_
required		
now if you Fix the		
into d		
help		
Account	to 000000 ====	
Please	_ unlocking of the _	·
How do		
Fix locked		
can't		
requested,		
with unbloo		
Help regarding _		
is not		
can't		
when		ut.
locked out		
Please, the	can't _	in anymore.
issue,	locked out!	
It's to sign in due	e	.
We sign		
The lock out		
	pending	

unlocked asap.	
Please resolve locked issue!	
needed signing-in.	
access resolution!	
account accessible	
I log in locked.	
sign!	
Need that my has locked	
sign what?	
I access please me.	
my blocked!	
assistance with account.	
cannot accessed; assistance?	
need my blocked and	
help me as to access	
access assistance.	
Can't log due to ?	
access blocked resolution	
Need account was out.	
Can't help quickly?	
to blocked is	
the issue with account.	
sign account's out	
sign decounts out	
you to stuck locked state?	
account locked, savesay	
to sign	
I my blocked inaccessible.	
Resolution for a .	
Resolution for a Help sign-in .	
Help sign-in	
Help sign-in an freeze out.	
Help sign-in an freeze out is that is blocked need to in.	
Help sign-in an freeze out is that is blocked need to in solution to again?	
Help sign-in an freeze out is that is blocked need to in solution to again? and to log	
Help sign-in an freeze out is that is blocked need to in solution to again? and to log Unable how to fix	
Help sign-in an freeze out is that is blocked need to in solution to again? and to log Unable how to fix Can't log with	
Help sign-in an freeze out. is that is blocked need to in. solution to again? and to log Unable how to fix Can't log with Help! my online to resolve?	
Help sign-in an freeze out. is that is blocked need to in. solution to again? and to log Unable how to fix Can't log with my online to resolve? happening, my is!	
Help sign-in an freeze out. is that is blocked need to in. solution to again? and to log Unable how to fix Can't log with my online to resolve? happening, my is! The not pending resolution the	
Help sign-in an freeze out. in. is that is blocked need to in. solution to again? and to log Unable how to fix Can't log with Help! my online to resolve? happening, my is ! The not pending resolution the locked for someone to help it.	
Help sign-in an freeze out. is that is blocked need to in. solution to again? and to log and how to fix bow to fix with Help! my online to resolve? happening, my is ! The not pending resolution the locked for someone to help it. Fix issue out!	
Help sign-in an freeze out is that is blocked need to in solution to again? and to log Unable how to fix Can't log with Help! my online to resolve? happening, my is! The not pending resolution the locked for someone to help it. Fix issue out! Can't happens, folks?	
Help sign-in an freeze out is that is blocked need to in solution to again? and to log Unable how to fix Can't log with Help! my online to resolve? happening, my is! The not pending resolution the locked for someone to help it. Fix issue out! Can't happens, folks? my is locked.	
Help sign-in an freeze out is that is blocked need to in solution to again? and to log Unable how to fix Can't log with Help! my online to resolve? happening, my is! The not pending resolution the locked for someone to help it. Fix issue out! Can't happens, folks? my is locked the issue	
Help sign-in an freeze out is that is blocked need to in solution to again? and to log Unable how to fix Can't log with Help! my online to resolve? happening, my is! The not pending resolution the locked for someone to help it. Fix issue out! Can't happens, folks? my is locked the issue help account.	
Helpsign-inanfreeze outisthat is blockedneed toinsolution toagain?andto log Unablehow to fix Can't logwith Help!my onlineto resolve?happening, myis! Thenotpending resolutionthelockedfor someone to help it. Fixissueout! Can'thappens, folks?myis lockedthe issuehelpaccounthelpaccountinof this.	
Helpsign-inanfreeze outisthat is blockedneed toinsolution toagain?andto log Unablehow to fix Can't logwith Help!my onlineto resolve?happening, myis! Thenotpending resolutionthelockedfor someone to help it. Fixissueout! Can'thappens, folks? myis lockedthe issuehelpaccounthelpaccountinof this. Need toaccount that	
Helpsign-inanfreeze outisthat is blockedneed toinsolution toagain?andto log Unablehow to fix Can't logwith Help!my onlineto resolve?happening, myis! Thenotpending resolutionthelockedfor someone to help it. Fixissueout! Can'thappens, folks?myis lockedthe issuehelpaccounthelpaccountinof this.	

signing-in requires
sign Account out!
Please help
was requested because of
How can we ?
Cannot of blocked
with getting account
Can't because of account
Please help the issue account
help sign-in broken?
I cannot access
with account; in?
in the account is
Need to log account?
The issue is how to ?
account has blocked.
Account out, sign
if account blocked.
Unable gain account?
is due to locked-out
sign need assistance
Your is and you sign
locked my and assistance.
out desperate for help.
You out.
lock,!
can't get in because
account was pending resolution.
get past out
I'm once more to?
How to the is entered?
immediate aid account persists.
Being locked support
Please if account locked.
Account need!
needed with signing-in?
account need assistance?
we fix sign-in?
I help my
locked my account help.
Can help issue?
How solve enter ?
not being to in?
Help am able to my
impossible to resolution!
Seeking asap; access
inaccessible pending resolution!
my account.
my account. Account need with my login; is the

locke	d desperate help
Cann	ot due account
Pleas	e the has out.
The _	is not?
	can't sign!
	assistance got locked of my
Need	a for that's
	I get to again?
Pleas	e help with
	aid continue the lockout
	needed is locked.
	account is blocked
	do log in my account ?
Acces	es to the
	fix
	to resolve out and up!
	me with of the
	was not accessible resolution the
	to an account locked
	assist unlocking account.
	unable access.
There	s's an account
	can't sign in, can?
	is blocked. what?
	Help?
	account don't have a?
	can't need help.
You _	account locked out!
	account if you in?
It	not possible to log a
I	_ get my please
Α	is preventing someone being able log
	log my please help.
Due	help necessary.
	access my online how to?
	was locked out desperate
	fix to enter account.
I	in, need?
	to enter
How	we can't ?
	it please, because locked
	the unlocked quickly.
	not log due account.
Help	me, I'm access
Due t	o blocked
	help with problem?
I	_ unable help resolve this
	locked and able?
	know how into account.
	with this matter, as to login.

requested to sign-in
get account.
for the account?
Can you me how get out?
is is a resolution.
You access account ?
I log my solutions?
Can't sign in is Can you if is?
due to account.
log in!
Help please, locked, !
Who'll Sign-in again.
Can't get my?
blocked account to be
A blocked needs resolved
Help locked-out account
My doesn't in please sort
I account
Accounts locked, to?
is a needs
Help locked-out in.
I couldn't log my ?
can't sign in
I cannot please help.
i cannoi. — Diease neib.
Account blocked needs quickly.
Account blocked needs quickly. We sign-in trouble.
Account blocked needs quickly. We sign-in trouble. impossible access; need?
Account blocked needs quickly. We sign-in trouble. impossible access; need? account needs a
Account blocked needs quickly. We sign-in trouble. impossible access; need?
Account blocked needs quickly. We sign-in trouble. impossible access; need? account needs a
Account blocked needs quickly. We sign-in trouble. impossible access; need? account needs a my account is
Account blocked needs quickly. We sign-in trouble. impossible access; need? account needs a my account is There's locked you in.
Account blocked needs quickly. We sign-in trouble. impossible access; need? account needs a my account is There's locked you in. Need help you ?
Account blocked needs quickly. We sign-in trouble. impossible access; need ? account needs a my account is There's locked you in. Need help ? Please assist
Account blocked needs quickly. We sign-in trouble. impossible access; need? account needs a my account is There's locked you in. Need help you? Please assist been locked the account. hard pending resolution. What account blocked?
Account
Account
Account blocked quickly. We sign-in trouble. ? account needs a my account is There's locked Need help you Please assist been locked the account. hard pending resolution. What blocked? Unable to
Account blocked quickly. We sign-in trouble. ? account needs a ? account is There's locked There's locked Please assist
Account
Account blocked quickly. We sign-in trouble. ? account needs a
Account blocked needs quickly. We sign-in trouble. impossible access; need ? account needs a . imp account is There's locked you in. Need help you ? Please assist been locked the account. hard pending resolution. What account blocked? Unable to banking to ? Account locked not in? I have that should I do? me am to access my Please I my account. my account out and being to in!
Account

in due a blocked
with this inability to
account locked up.
Can figure why sign ?
Can't to that?
my blocked?
assistance is
assist because account out.
assist the locked.
Need struggling signing
resolution an account that hard
get to my
Can't sign
locked, so in?
account inaccessible?
to be a locked up
Can't account locked out?
I sign
is as sign-in troubles
been able to my
am to get status.
Can't sign!
can we sign ?
help the problem of
can't in!
locked, can't?
Couldn't in,
can't to account.
required my not accessible.
My account is accessed.
can't log?
The account locked what ?
solution being locked once?
is account access blocked.
There an inability
Need with issue?
since my account blocked.
Is account and it?
Why the not going away?
How to enter account?
account blocked, so
Need assistance my is
and needs assistance?
What I when need to but account is ?
Please your account locked
give a solution locked?
Due to out Help
accounthelp!in!
I and need assistance.
I in; the blocked?

to get status
An account and to
Due to account, in.
Can help in?
help with struggling
The locked as difficult to log
How to account?
The is my work.
if the locked.
Help is needed.
account blocked and access
account is pending!
I in fix it?
I sign in.
I can't log Any?
you're out the account.
Need my
Can't log out?
unlocking account.
Can't in?
toaccount?
Help signing-in?
It's been out
Need get into
assistance with a
account has
account not accessible the
required of account.
Help requested in
Sign!
assistance my locked out.
account issue: to in?
to due to a account.
to help a
Help is due account.
access account, I assistance.
out desperate for
Accounts log in.
the problem!
an issue with and
assistance when the account
Please the unlock account.
Can get into
in sign in
It's out and
assistance my is locked out.
Can't log with out
help account was locked
Please the account.
account cannot be reached.

when _	is	slocked out.		
Couldn't				
account	_ blocked a	nd I	·	
We are unable to		to	out.	
he	elp be	cause an _	is locked.	
can't	my acco	ount is		
in	account.			
	accoun	t is locked o	out.	
Are you able to he				_?
I can't		is lock	ed.	
Yes, ha				
access your				
access	need	help.		
An account			be	
An account	!			
So need		_ your acco	ount	_?
I haven't	get		account.	
account				
account is				
Please help				
sign		_ account b	locked.	
Cannot				