## [Demo] NLP Dataset for Customer Service Automation

| Company<br>Type             | Health Insurance Companies  |
|-----------------------------|---|
| Inquiry<br>Category         | Claim submission and status inquiries   |
| Inquiry<br>Sub-<br>Category | Out-of-Network Claims   |
| Description                 | Questions regarding the processing and coverage of claims for services received from healthcare providers who are not in the insurance company's network. |
| Data Size                   | 10,198 paraphrases  |
| Want to<br>buy data?        | Please contact nlp-data@qross.me via your business email address.   |

## $\begin{tabular}{ll} Masked sample paraphrases of one "Health Insurance Company" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$

| If need see specialist who is not              | what are | options            | or      |
|--|----------|--------------------|---------|
| any reimbursement non-partnering speci         | alists?  |                    |         |
| will if my specialist in your?                 |          |                    |         |
| there a to cover for mon-network _             | ?        |                    |         |
| a about how cover non-network                  |          |                    |         |
| Can for a specialist?                          |          |                    |         |
| I consult someone in your network, how         | expenses | ?                  |         |
| there for using external specialist?           |          |                    |         |
| How do handle costs with a specialist who is _ |          | ?                  |         |
| offer options for coverage?                    |          |                    |         |
| it possible be for specialist?                 |          |                    |         |
| What are for specialists?                      |          |                    |         |
| I specialist outside your?                     |          |                    |         |
| Can help I to see a outside                    | ?        |                    |         |
| What if I have go doesn't work                 | k me?    |                    |         |
| Is possible to an external specialist          | ?        |                    |         |
| Can I get from a my?                           |          |                    |         |
| I be get coverage for not in                   | ?        |                    |         |
| Can you about the coverage/reimbursem          | ent if I | visit?             |         |
| What are I want to a who in _                  | ?        |                    |         |
| Is a for to reimbursement an extern            | nal?     |                    |         |
| required for my is your                        | offer a  | any options for co | verage? |
| Can cover expenses see doctor?                 |          |                    |         |
| If have to what are the option                 | s?       |                    |         |
| my plan reimburse I choose outside             | .?       |                    |         |
| Can I get a?                                   |          |                    |         |
| How are covered if I see a?                    |          |                    |         |
| What would my insurance I a I                  | my?      |                    |         |

|        | options do I have       |                   | _?               |                  |                   |            |            |      |
|--------|-------------------------|-------------------|------------------|------------------|-------------------|------------|------------|------|
|        | you provide             | for v             | vith non-partr   | nered experts?   |                   |            |            |      |
| Do _   | expenses if             | 0                 | ut-of-network    | specialist?      |                   |            |            |      |
|        | will specialist be o    | overed if         | is               | network?         |                   |            |            |      |
| If the | specialist required for |                   | not              | _ network, do y  | ou                | for        | ?          |      |
| If I _ | an s                    | specialist, can y | ou the _         |                  | options?          |            |            |      |
|        | can I use I w           | ant to            | speci            | alist?           |                   |            |            |      |
| Is     | way for expense         | es to             | seeing           | a?               |                   |            |            |      |
|        | to seek treat           | ment              | who _            | work w           | vith, what will h | appen in _ | of?        |      |
|        | anyone know             | _ is way _        | exp              | enses seein      | ıg a specia       | list?      |            |      |
|        | I coverage if           | see non-i         | n-network        | ?                |                   |            |            |      |
| Can    | tell me the             | in                | _ I a spe        | ecialist?        |                   |            |            |      |
| Can    | get for a               | ?                 |                  |                  |                   |            |            |      |
| Can    | coverage                | _ consultation    | with             | _ expert?        |                   |            |            |      |
|        | I need to seek          | th                | at don't         | work with, what  | :?                |            |            |      |
|        | are choices I           | spe               | cialist outside  | e the?           |                   |            |            |      |
| Can    | reimburse the           | consulta          | tions with       | non-partnered    | i?                |            |            |      |
|        | would to                | _ I can get reir  | nbursed          | outs             | ide networ        | ·k.        |            |      |
|        | a to                    | when s            | see an           | but not in       | network?          |            |            |      |
|        | does your insurance     | the costs of      | a t              | hat              | of your           | ?          |            |      |
|        | want to                 | any               | for coverage     | or back _        | the right         | isn't      | me.        |      |
| If     | have treat              | ment with a       | I                | with, wha        | at in             | terms      | reimbursem | ent? |
|        | I get fin               | nancial if        | I                | an out           | network expert    | ?          |            |      |
| Is     | for special             | lists of my       | ??               |                  |                   |            |            |      |
| If     | need to                 | who is not i      | n netwo          | rk, can I re     | ceive             |            | ?          |      |
|        | the specialist          | it's              | your networl     | ς?               |                   |            |            |      |
| Can    | reimburse               | I have            | a specia         | list outside     | _your?            |            |            |      |
| Does   | plan reimburse me       | e ch              | oose             | specialist       | _ the?            |            |            |      |
|        | wondering if I get      | for a             |                  | network.         |                   |            |            |      |
| If I _ | a is not _              |                   | will cov         | er the?          |                   |            |            |      |
| If the | e specialist            | i                 | s not yo         | ur network, do _ | give              | optio      | ns for?    |      |
| Can    | non-network             | ?                 |                  |                  |                   |            |            |      |
| How    | would my coverage       | I                 | see a            | my               | ?                 |            |            |      |
| Is the | ere any coverage s      | pecialists        | are              | ?                |                   |            |            |      |
|        | can your insurance han  | dle o             | of s             | specialist who _ | in prov           | rider      | ?          |      |
| If I _ | an                      | goin              | g to reimburs    | e me?            |                   |            |            |      |
|        | instances I             | a spe             | cialist          | network, do      | you offer?        | •          |            |      |
|        | the specialist my o     | condition is not  | within r         | etwork, yo       | ou any            |            | or?        |      |
|        | happens nee             | d                 | specialist       | not in your netw | ork?              |            |            |      |
|        | reimbursement be avail  | able using        | J                | ?                |                   |            |            |      |
|        | happen if a s           | pecialist         | ?                |                  |                   |            |            |      |
|        | offer coverage or       | reimbursement     | ex               | pert?            |                   |            |            |      |
| Cany   | you give coverage       | for consul        | tations          | non              | ?                 |            |            |      |
| I don  | 't know if any          | options           |                  | back you         | u don't a _       | ·          |            |      |
|        | I get coverage if I     | non               | ?                |                  |                   |            |            |      |
| How    | are I when I            |                   | _?               |                  |                   |            |            |      |
|        | any way cove            | er the of s       | eeing            | special          | ist?              |            |            |      |
| Will _ | be kind                 | spec              | cialists outside | e the?           |                   |            |            |      |
|        | my be                   | when non          | network spec     | rialist nece     | ssary?            |            |            |      |
|        | my reimburse            | _ for spec        | cialists?        |                  |                   |            |            |      |

| Is get for specialist your network?   |
|---|
| I would like to the availability coverage reimbursement if                          |
| my cover visit ?  |
| How will insurance costs of consulting a is of network?                             |
| I to know reimburses me if an specialist.   |
| you of visiting non-network doctor?   |
| I from an can tell me coverage and reimbursement are?                               |
| you tell about of coverage reimbursement in case specialist?                        |
| Will insurance cover visit an?  |
| How I get experts?  |
| should I do if doctor I isn't ?   |
| do I if want isn't in network?  |
| What reimbursement options experts who are the?                                     |
| What are available need a specialist isn't in network?                              |
| Is there way cover if an specialist included the?                                   |
| I covered specialists?  |
| a non-network get ?   |
| will I if I see specialist?   |
| Is there when using an external?  |
| have coverage for specialists?  |
| If need to network how that be covered?   |
| Is any coverage for?  |
| Do anything when I to see a my?   |
| there any coverage?   |
| If a who is part the can I still or be paid?  |
| on network specialist?  |
| What can if see a isn't in the?   |
| Can I if non- network specialist ?  |
| you pay I to out-of-network specialist?   |
| your plan additional assistance seeing ?  |
| Should get financial if services an out-of ?  |
| need a specialist is not network, you have options or reimbursement                 |
| will be if a becomes necessary?   |
| There are I a your network.   |
| insurance work if I to see a my? reimbursement I need a specialist outside network? |
|   |
| I to a outside network, you reimburse?  |
| Do you offer go to an out of ?  What I expect if need my network?                   |
| a I be covered?   |
| do I a specialist the network's scope?  |
| a doctor outside of your network?   |
| If I seek treatment a you with, what coverage or reimbursement?                     |
| the situation need a your network?  |
| a doctor my network, can I get any money?   |
| it to get partial full assistance for out-of-network ?                              |
| If need to who is not of network, can still coverage?                               |
| What happens if don't get the from ?  |
| there reimbursements for ?  |
| can network specialists?  |
|   |

| What are for seeing ?  |
|--|
| there be compensation specialists outside network?                           |
| availability of coverage and reimbursement in case I an off-network          |
| If I need specialist who not will?   |
| Will cover if outside my network?  |
| There options coverage want to see a   |
| I have to consult a specialist of offer?                                     |
| are my options out-of-network?   |
| If condition is not network, provide any reimbursement options?              |
| I get if there network specialist?   |
| Is there way get for specialist network?                                     |
| I get or full services an network expert?                                    |
| If I have to treatment with specialist that work coverage and reimbursement? |
| How be reimbursed non-network specialist needed?                             |
| Can you me if doesn't a?   |
| tell of and reimbursement in case I a specialist?                            |
| How would a your network insurance?  |
| How do reimbursement a?  |
| Will financial assistance for me if need out-of-network?                     |
| are options for reimbursement  |
| it for you coverage with a non-partnered?                                    |
| What are for out-of-network?   |
| If my is network, how can reimbursed?  |
| How I be covered I specialist?   |
| Will of visiting an specialist by insurance?                                 |
| to the availability coverage reimbursement case an specialist visit.         |
| Does the if choose an outside ?  |
| I reimbursement non-network expert?  |
| to with a don't know, what happens in terms of?                              |
| Can help with or compensation another is needed the?                         |
| options are for specialists?   |
| If need treatment from network you me coverage and options?                  |
| if I care someone in your ?  |
| If specialist is required can ?  |
| your insurance handle the specialist who isn't part network?                 |
| If I need my not within network, provide any options for?                    |
| How get reimbursement specialist isn't network?                              |
| Will there be I need services expert?  |
| Can reimbursed outside the network?  |
| How I be if see non-in-network ?   |
| Can covered I need to a specialist outside ?                                 |
| you tell coverage and reimbursement options treatment?                       |
| Is there cover expenses if an out-of-network your plan?                      |
|  |
| If I need to see specialist who in my be paid?                               |
| choose an external specialist network, my plan me?                           |
| Is a way to I a specialist?  |
| you for seeing a?  |
| am able to cover the specialists?  |
| I a specialist isn't in my network,I get coverage paid?                      |
| get if I need a specialist?  |

| Is a to get coverage or non-network?   |                               |
|--|-------------------------------|
| out of be covered?   |                               |
| reimbursement for experts?   |                               |
| an external do have provisions for ?   |                               |
| If me about the availability of?   |                               |
| Are a outside your network?  |                               |
| be any financial I services an network expert?                                       |                               |
| is there specialists?  |                               |
| happens I need specialist that my?   |                               |
| How I be covered if I to in ?  |                               |
| will the care of if he is outside ?  |                               |
| Can get help with costs is not in my?  |                               |
| my coverage reimbursement be if a specialist?  |                               |
| If see non-in-network what ?   |                               |
| Does your include help for non-network?  |                               |
| If the specialist for not your network, do offer any options                         | reimbursement?                |
| you cover adoctor?   |                               |
| Is it to a non specialist?   |                               |
| it possible for out-of-network?  |                               |
| When external specialist, is there any ?   |                               |
| If the specialist I need is your do any coverage?                                    |                               |
| Will or coverage be handled a necessary?   |                               |
| If I have to specialist outside network, you ?                                       |                               |
| options for covering specialists out network?  |                               |
| What my options I use of the ?   |                               |
|  |                               |
| What if I have with specialist who work ? there options with out-of-network experts? |                               |
|  |                               |
| Is will cover expenses I see specialist your ?                                       |                               |
| are my options I need to outside network?  |                               |
| Will coverage reimbursement handled specialist is required?                          |                               |
| expenses visiting an specialist?   |                               |
| How will be compensated if they your?  | 2                             |
| How does insurance handle the costs consulting isn't of                              | <i>.</i>                      |
| there coverage for away the?   |                               |
| Is there provision the expenses when an specialist?                                  |                               |
| I a specialist network, what will?   |                               |
| will my handled if a is?   |                               |
| need my condition is not in your network, any  | _ for coverage reimbursement? |
| do you don't the specialist I?   |                               |
| can I have to network specialists?   |                               |
| Can I coverage if to see specialist my network?                                      |                               |
| Is provision to cover?   |                               |
| I see a specialist is not network still coverage or _                                | reimbursed?                   |
| there a way know coverage reimbursement in case I                                    | ?                             |
| non network specialists ?  |                               |
| Options coverage outside network?  |                               |
| will reimbursement be if there is specialist?  |                               |
| my reimburse me if an specialist?  |                               |
| using a specialist of a network's choices?   |                               |
| There to specialists' fees?  |                               |

| Will 1        | the covered  | your net   | work?                        |                            |   |
|---------------|--|--|------------------------------|----------------------------|---|
| How           | off-network  | _ covered?   |                              |                            |   |
|               | I need from  | can  | me                           | abo                        | ut the coverage and reimbursement?            |
| What          | t are the options speci  | alists outside _   |                              | ?                          | ?   |
| If I h        | ave to someone not   | how _  |                              | _ be                       | ?   |
|               | expenses incurred  |  |                              |                            |   |
| Can !         | I get netwo  | ork?   |                              |                            |   |
|               | I get reimbursement  |  | _ special                    | ist bec                    | omes necessary?                               |
|               |  |  |                              |                            | happen in terms coverage?                     |
|               | to of in c   |  |                              |                            |   |
|               | coveragespecia   |  |                              |                            |   |
|               | t am to I ne   |  |                              |                            |   |
|               |  |  |                              |                            | coverage reimbursement?                       |
|               | you cover with   |  |                              | J                          |   |
|               | I off- network   |  |                              |                            |   |
|               | to a different speci   |  | for                          | r cover                    | age   |
|               | I see out-of-netw  |  |                              | . 00101                    | age.  |
|               | I need external specialist,  |  |                              | 2                          |   |
|               | receive reimbursement for  |  |                              | _ <b>·</b>                 |   |
|               | nt if I can get reimbur  |  | nood                         |                            |   |
|               | you reimburse for a  |  | ncca                         |                            | ·   |
|               | specialist   |  | sturonle                     |                            |   |
|               |  |  |                              | actwor                     | k is not included your 2                      |
|               |  |  |                              | ietwor                     | k is not included your?                       |
|               | you cover or pay with  |  |                              | 1                          | 2   |
|               | specialist is _  |  |                              |                            |   |
|               | get help with costs _  |  |                              |                            | another?                                      |
|               | can the reimburseme  |  |                              | ?                          |   |
|               | are out-of-netwo   |  |                              |                            |   |
|               | nder 1   |  |                              |                            |   |
|               | happens if I need  |  |                              |                            |   |
|               | will be covered  |  |                              |                            |   |
|               | I to specialist _  |  |                              |                            |   |
|               | need treatment an out-or   |  |                              |                            |   |
|               | there to _   | expen  | ises if yo                   | u see _                    | out-of-network specialist?                    |
| If I _        | to a specialist  | do you   |                              | or                         | ?   |
|               | I need to specialist _   | of net   | work,                        | the                        | re coverage?                                  |
|               | expenses non-n   | etwork specialis   | st 0                         | covered                    | 1?  |
|               | can get an non-  | network?   |                              |                            |   |
|               |  |  |                              |                            |   |
|               | t happens if network   |  |                              |                            |   |
|               |  |  |                              |                            |   |
| What          | t happens if network t would my like _   | I  | _ specia                     | list                       |   |
| What<br>In re | t happens if network t would my like _   | I I  | _ specia                     | list<br>would              | of my?<br>insurance coverage?                 |
| What<br>In re | t happens if network t<br>t would my like _<br>lation seeing not   | II within your   | _ specia                     | list<br>would              | of my?<br>insurance coverage?                 |
| What          | t happens if network t would my like _ lation seeing not | I I t within your v will my covera   | _ specia                     | list<br>would              | of my?<br>insurance coverage?                 |
| What In re    | t happens if network t would my like _ lation seeing not I specialist, how your plan you to for a d  | I I i within your v will my covera? octor?   | specia<br><br>age            | list<br>would<br>?         | of my? insurance coverage?                    |
| What In re-   | t happens if network t would my like _ lation seeing not  I specialist, how your plan you to for a d you repay netwo   | I I t within your will my covera? octor? rk doesn't                                    | specia<br><br>age            | list<br>would<br>?<br>spe  | of my? insurance coverage? ecialist?          |
| What In re    | t happens if network t would my like _ lation seeing not I specialist, how your plan you to for a d you repay netwo like to know of cover-                   | I I t within your w will my covera? octor? rk doesn't age reimb                        | specia<br>age<br><br>        | list                       | of my? insurance coverage? cialist? need      |
| What In re    | t happens if network t would my like _ lation seeing not I specialist, how your plan you to for a d you repay netwo like to know of cover to cover for       | II t within your will my covera coctor? rk doesn't age reimb ora non n                 | specia<br>age<br><br>        | list                       | of my? insurance coverage? cialist? need      |
| What In re-   | t happens if network t would my like _ lation seeing not I specialist, how your plan you to for a d you repay netwo like to know of cover-                   | I I t within your w will my covera? octor? rk doesn't age reimb or a non n specialist? | specia<br>age<br><br>ursemen | would?spespe t in pecialis | of my? insurance coverage?  cialist? need st? |

|       | can for non-network?  |
|-------|---|
| Is    | when using external specialist?                                 |
| If    | a specialist not in your network can I or reimbursed?           |
|       | there reimbursement I an unaffiliated specialist.               |
|       | we with of network?   |
|       | covered need to to not your network?                            |
|       | are options covering outside network?                           |
|       |   |
|       | to cover non-network?   |
|       | specialist your what do have?                                   |
| Can _ | me the coverage and reimbursement options if an out-of?         |
|       | I a specialist is in your I still get be reimbursed?            |
| Can _ | tell about the and reimbursement options need from out network? |
| What  | I can't a specialist network?                                   |
| I     | to consult an specialist, what options?                         |
|       | expenses a out of network?                                      |
|       | possible for seeing a non-network?                              |
|       | I an specialist, will it?                                       |
|       | covered see out-of-network specialist?                          |
|       |   |
|       | need services from an out financial help?                       |
|       | can I help costs there is in my?                                |
|       | I coverage a specialist of your network?                        |
|       | are I need to specialist other your network?                    |
|       | you the network won't cover a?                                  |
| What  | happen if my specialist in in                                   |
|       | there a specific specialist in your?                            |
|       | are my decisions specialist outside the the?                    |
|       | the specialist be covered if is of ?                            |
|       | I a specialist isn't in network, can coverage or be reimbursed? |
|       | are my choose to work with specialist?                          |
|       | options for reimbursement if an external                        |
|       | will my reimbursement handled a specialist is?                  |
|       |   |
|       | need outside of your network, you it?                           |
|       | am protected I non-in-network specialist.                       |
|       | if need see a specialist in network?                            |
|       | I need from you explain coverage and options?                   |
| If    | _ have to a outside you reimburse?                              |
|       | a way expenses when you network specialist?                     |
|       | a non-networkspecialist required, coverage?                     |
|       | I seek that work with, what in terms of coverage and?           |
|       | give coverage or reimbursement for non expert?                  |
|       | specialists that are in the?                                    |
|       | help with costs compensation another specialist needed my ?     |
|       | need to other than you, paid for?                               |
|       |   |
|       | here compensation outside                                       |
|       | need to see specialist, what for reimbursement?                 |
|       | options are specialists who not your?                           |
|       | ere way when using an ?   |
|       | my insurance cover visit?                                       |
|       | I get for specialists?  |
|       | saw a within my network, how insurance?                         |

| How your with the costs specialist who part of ?               |    |
|--|----|
| Can be covered me?   |    |
| If I to who is not your coverage or get reimbursed?            |    |
| will be covered if of your?                                    |    |
| What experts who out of network?                               |    |
| What will happen include my?                                   |    |
| out-of-network specialist, you have to offer?                  |    |
| How expenses if need to consult outside of ?                   |    |
| How can I get with costs specialist required?                  |    |
| there get specialist coverage?                                 |    |
| Should my plan reimburse if specialist?                        |    |
| I have seek with a specialist who do what happens coverage and | _? |
| need specialist visit, can you provide details on ?            |    |
| I require treatment from out-of-network specialist, can and ?  |    |
| I coverage or a doctor?  |    |
| If required for my in your what options you have coverage ?    |    |
| Will the specialists outside get?                              |    |
| Do you reimburse costs of your?                                |    |
| I need to see specialist not part of my still or reimbursed?   |    |
| Is it to?  |    |
| If I have with a don't work what will happen coverage ?        |    |
| What are choices, if unaffiliated specialist?                  |    |
| or for with a non-partnered expert?                            |    |
| How can I financial for ?                                      |    |
| If I from out-of-network specialist, you please and options?   |    |
| I from a not in your?  |    |
| can I I need a specialist in my?                               |    |
| will my coverage be is non specialist?                         |    |
| can I I need a network?  |    |
| I to seek a that you don't in terms of coverage?               |    |
| Is a way cover when specialist without being included plan?    |    |
| there be or for not network?                                   |    |
| I will you for the expenses?                                   |    |
| Is my insurance specialists?                                   |    |
| If see out-of-network specialist, expenses?                    |    |
| I do when I use the network's?                                 |    |
| are specialists who aren't your network?                       |    |
| If I have to a outside do ?                                    |    |
| there information on availability of in I specialist?          |    |
| Do options for out specialist?                                 |    |
| I do if cover my?  |    |
| lem:lem:lem:lem:lem:lem:lem:lem:lem:lem:                       |    |
| How will my covered if to to outside of network?               |    |
| options there paying for ?                                     |    |
| If my what are I to?   |    |
| an be reimbursed?  |    |
| there if I need a specialist your?                             |    |
| What if your network include I                                 |    |
| Is possible get reimbursed for network?                        |    |
| way to expenses you see an network?                            |    |

| If     | non-network is I coverage.                                       |
|--------|--|
|        | need to specialist outside network, do you or?                   |
| Will   | specialists the be compensated?                                  |
|        | to be reimbursed need an specialist.                             |
|        | happens if I need specialist ?                                   |
| If I _ | to what are the?   |
| Is     |  |
| Wha    | t I able to do reimbursements ?                                  |
|        | get coverage seeing a special doctor?                            |
|        | get for specialist?  |
| Can    | of the be?   |
|        | reimbursement for out-of-network specialists?                    |
|        | plan for an specialist isn't in the?                             |
| Wha    | t happens don't I need in network?                               |
|        | _I to cover specialists, am to do?                               |
| Is it  | get if non-network specialist.                                   |
|        | required, are my for coverage and specialists?                   |
|        | specialist be if he's your?                                      |
| Can    | provide the consultations of a ?                                 |
|        | my reimburse me if an specialist.                                |
| Is     | possible to reimbursed specialist outside your                   |
|        | get coverage for a network?                                      |
|        | _ I specialist, how I covered?                                   |
|        | _if your network doesn't need?                                   |
| If     | doesn't the specialist I what ?                                  |
|        | are my if I see in your network?                                 |
|        | I I need a specialist who is part network?                       |
| Can    | be a cover off- network ?  |
| If     | doctor is out of I be?   |
| Can    | get coverage if I to a ?   |
|        | covered?   |
|        | have with a work me, what happens in terms of reimbursement?     |
|        | you consultations a non-partners?                                |
|        | you coverage reimbursement for partnered expert?                 |
|        | need to consult someone in network, how paid?                    |
|        | should if I have out-of-network specialists?                     |
|        | you offer something need out-of-network specialist?              |
|        | see doctor network?  |
|        | t I do if see that isn't in ?                                    |
|        | there be for outside ?   |
|        | t do you do network specialist I?                                |
|        | will be handled if non-network needed?                           |
|        | _I to a specialist my you coverage or?                           |
|        | are go to a different specialist.                                |
|        | I want a different specialist are for?                           |
|        | there any provision expenses incurred out-of-network specialist? |
|        | _my is of network I to be reimbursed?                            |
|        | there any or for network?  |
| Can    | you non-partnered expert?  |
|        | services from an out-of-network expert will be ?                 |

| you how cover non-network?                                    |
|---|
| What I treatment from a I don't with?                         |
| What are the I to a is part your?                             |
| see an out-of-network specialist, you it?                     |
| get coverage of a your network?                               |
| If see specialist, you costs?                                 |
| Options for specialist outside ?                              |
| does not the need, what will happen?                          |
| get coverage a specialist of network?                         |
| I find coverage a specialist not ?                            |
| I get for non-network?  |
| do you need a specialist network?                             |
| need from expert will I get partial assistance?               |
| What are the choices an specialist?                           |
| If to cover out-of-network do I?                              |
| Can I coverage need ?   |
| What your options if I see who isn't your?                    |
| Is there for off?   |
| Can there is any covering the costs of of network specialist? |
| I get a a network specialist?                                 |
| Is option to cover ?  |
| have to your do you reimburse?                                |
| Can coverage a specialist within my?                          |
| if I don't have specialist my?                                |
| financial help if I need services an out ?                    |
| If I an external in will my plan ?                            |
| I be covered if need a my?                                    |
| there a choice using specialist scope?                        |
| protected I see a specialist network?                         |
| Are off-network ?   |
| specialists be covered?                                       |
| Will be any assistance if need from expert?                   |
| There be in cover costs of a specialist.                      |
| Does your non-network specialists?                            |
| not can get coverage for specialist.                          |
| I have go your I get?   |
| What are my choices if I an?                                  |
| can seek reimbursement a ?                                    |
| there non-network specialist?                                 |
| happens a specialist isn't your network?                      |
| I don't know do if cover specialist.                          |
| I get my reimbursement for ?                                  |
| If my is within do you coverage ?                             |
| I get non-network ?   |
| Is there way to expenses seeing network?                      |
| What are your options if need in in network?                  |
| Will insurance cover for out-of-network?                      |
| Does anyone any costs a?                                      |
| Can I get for of the?   |
| I know I have coverage specialists                            |

| If I require treatment an out-of-network can an explanation coverage options |
|--|
| need specialist network?   |
| How my coverage work didn't a specialist within ?                            |
| Is a not my network?   |
| you provide coverage to ?  |
| How does your insurance specialist isn't your provider network?              |
| get a non-network specialist?  |
| will the compensated for outside network?                                    |
| If specialist needed is within do provide or reimbursement?                  |
| Is a way cover specialists' ?  |
| any way expenses to seeing a specialist?                                     |
| I get money back have outside your network?                                  |
| Should require from network there be financial assistance?                   |
| How do insurance the costs of consulting a specialist ?                      |
| If the specialist I for my condition is in your network, for ?               |
| regards a outside network, would insurance coverage work?                    |
| Can I get coverage I'm in ?  |
| What should if a specialist not network?                                     |
| Will for out-of-network ?  |
| there specialists aren't inside the network?                                 |
| I see who not in my network, can still ?                                     |
| Will there be for are outside network?                                       |
| How can get specialist?  |
| How does insurance handle consulting specialist who isn't of your ?          |
| If you cover do I ?  |
| Who for out-of-network ?   |
| a specialist outside the are my?   |
| do help with or compensation specialist needed in my?                        |
| treatment from an you give me an the coverage?                               |
| How get help with costs another not my group?                                |
| What do need to see specialist my network?                                   |
| provide coverage or reimbursement expert?                                    |
|  |
| are reimbursement after I choose specialist?                                 |
| Is anything can do get specialist?   |
| Will the costs out-of-network covered by the?                                |
| if I see specialist outside my network?                                      |
| expenses from a specialist be?   |
| using the scope of network, what my?   |
| I to if I specialist not your network.                                       |
| will paid if I need talk to your?  |
| am able to for out-of-network specialists?                                   |
| Should require services an out-of-network partial full ?                     |
| it possible I reimbursed specialist visits network?                          |
| What reimbursement choices if I specialist?                                  |
| are my if choose an of specialist?   |
| How get my reimbursement a needed?   |
| Will expenses when specialist be covered?                                    |
| What when a specialist the network.  |
| my insurance visit out-of-network?   |
| option for for specialists?  |

| the availability of coverage reimbursement in case a specialist?              |
|---|
| my plan to reimburse I choose an ?  |
| you have any reimbursement for ?  |
| do I have any?  |
| there any for if need external?   |
| How would I be reimbursed a my?   |
| Can I for non-network?  |
| If from an can you give me an of the coverage and ?                           |
| am I able out-of-network?   |
| Is it for reimbursement using ?   |
| What do to a specialist in your network?                                      |
| are reimbursement choices choose an specialist?                               |
| What my a specialist of the network?  |
| get for specialists?  |
| any coverage nonpartnering specialists?                                       |
| What would my be like I outside network?                                      |
| If have a don't work with, what happens in of ?                               |
| using an specialist, do provisions ?  |
| Can I reimbursed for specialist my?   |
| Will the if they are the?   |
| Which options with experts?   |
|   |
| my reimbursement be handled a non-network?                                    |
| If an off-network specialist visit, information about the coverage?           |
| it possible to get for non-network?   |
| Do I need see an out-of-network specialist?                                   |
| Can still coverage to see specialist part of my?                              |
| help if is not in my group?   |
| Is it to for ?  |
| If I have to doctor I get any ?   |
| Can tell me there provision for expenses when out-of-network specialist?      |
| If I an specialist, you offer?  |
| Can you cover expenses if specialist?   |
| How will my reimbursement handled needed?                                     |
| can to reimbursed with out-of-network?  |
| Can provide or payback a?   |
| would happen if network not the need?   |
| Can I still need to a who is part of ?  |
| Can get or reimbursement for outside ?  |
| relation seeing specialist outside network, how insurance and reimbursement ? |
| have treatment with I don't with, happens terms of or reimbursement?          |
| can do out-of-network specialists?  |
| Is there a coverage cash when right isn't you?                                |
| see an out-of-network you cover expenses?                                     |
| want to know if get a for off-network   |
| What are I to specialist than yours?  |
| Can you reimburse cost of with ?  |
| I get reimbursement for ?   |
| Does have reimbursement specialists?  |
| What if get specialist your network?  |
| If I an specialist, what do have ?  |

| covered if I specialist outside network?                                  |
|---|
| If required my is not within your do options coverage?                    |
| If of my network, how am protected?                                       |
| How I get experts?  |
| Will reimbursement if specialist is required?                             |
| I need out-of-network expert, will there financial me?                    |
| How can get reimbursement physician?                                      |
| If I treatment from what and options are?                                 |
| Does provide assistance specialists?                                      |
| you assistance for non-network?   |
| Can still need a who not your network?                                    |
| offer reimbursements non-partnering?                                      |
| If required my condition is your do provide coverage ?                    |
| If I must a of network, you coverage ?                                    |
| Is any provisions for ?   |
| you or coverage with a non expert?  |
| Will my visit that aren't in?   |
| What for covering specialists?  |
| Will there for are outside the?         anything off-network specialists? |
| I external not the my pay for it?   |
| Is possible that I a specialist ?   |
| If I need not my network, expenses be?                                    |
| Can give reimbursement consultations?                                     |
| would insurance work I a specialist of my ?                               |
| still if need to see a specialist in network?                             |
| get for non-network specialists?  |
| If to a what options there?   |
| What are if see aspecialist who isn't my?                                 |
| are the options specialist coverage?                                      |
| I compensated non-network specialist?                                     |
| any way to with experts.  |
| or to consult a specialist outside your network?                          |
| What happens include specialist?  |
| How will be need to talk someone outside of ?                             |
| If from an network expert, be full financial assistance?                  |
| How do your the costs a in provider network?                              |
| will my be if a non specialist?   |
| need to consult a specialist out of coverage?                             |
| there any way the to be covered specialist?                               |
| What a of network?  |
| can I help a specialist not in group?                                     |
| there for seeing in plan?  Will be the network?                           |
| What can I do if specialist outside of ?                                  |
| I to a specialist of network, you reimbursement coverage?                 |
| there reimbursement I need to consult specialist outside?                 |
| Will my if specialist becomes necessary?                                  |
| What your options I need is not your?                                     |
| How do costs associated with consulting specialist not of network be      |

| Can for consultations with a non-partnered?                       |         |
|---|---------|
| access a special doctor your network?                             |         |
| How be if a non-network specialist ?                              |         |
| What do you if your won't ?                                       |         |
| you can for I need out-of-network specialist?                     |         |
| be or compensation for the network?                               |         |
| can I help costs or compensation another ?                        |         |
| you reimburse or coverage with partnered expert?                  |         |
| If I need see specialist not in I get?                            |         |
| I need treatment an specialist, you the coverage and options ava  | ilable? |
| I have go to specialist that I with, happens of and?              |         |
| still get need to see a who is in?                                |         |
| Is any network specialists?                                       |         |
| be or for in the network?   |         |
| the needed for condition your network, do offer any options or _  | ?       |
| Is way cover expenses seeing a non ?                              |         |
| I if will if I see an   |         |
| Are there out-of-network specialists?                             |         |
| going to cover the I see specialist?                              |         |
| What reimbursement experts?                                       |         |
| cover expenses if an out-of-network?                              |         |
| What I cover the specialist need?                                 |         |
| I see specialist do you anything?                                 |         |
| I assistance if I need from network expert?                       |         |
| How will reimbursements be a is?                                  |         |
| What I to see a who part your network?                            |         |
| my choice a specialist outside of scope?                          |         |
| exist for covering network?                                       |         |
| of off-network specialists?                                       |         |
| If I off-network specialist visit, can of coverage?               |         |
| Is it possible you cover expenses if network?                     |         |
| Is way for expenses be covered from specialist?                   |         |
| be compensation for the the network?                              |         |
| If need to consult network, will covered?                         |         |
| any coverage for specialists?                                     |         |
| there be compensation coverage outside the?                       |         |
| Is there reimbursement if external specialist?                    |         |
| Can tell me about the options if to go out-of-network?            |         |
| What available with experts?                                      |         |
| my if I have to see isn't my?                                     |         |
| options out-of-network specialists?                               |         |
| my coverage reimbursement if non- network is needed?              |         |
| see a doctor outside your can get with?                           |         |
| any way expenses I a non-network specialist?                      |         |
| What do I have when using a ?                                     |         |
|   |         |
| For a non-network I?  If I want consult specialist, get coverage? |         |
|   |         |
| I see outside network?  |         |
| you me about the coverage reimbursement from an specialist?       |         |
| I if can a your network.  |         |

| If to see a your network, are options?                                |  |  |  |  |  |  |  |
|---|--|--|--|--|--|--|--|
| need consult network will expenses be paid for?                       |  |  |  |  |  |  |  |
| there a plan covering see out-of-network specialist?                  |  |  |  |  |  |  |  |
| wonder get paid for specialist outside your                           |  |  |  |  |  |  |  |
| any to specialists fees?  |  |  |  |  |  |  |  |
| If consult a any for coverage?  |  |  |  |  |  |  |  |
| asked plan would me if an specialist.                                 |  |  |  |  |  |  |  |
| Is there any?   |  |  |  |  |  |  |  |
| Will there be any metwork?  |  |  |  |  |  |  |  |
| I get special outside ?   |  |  |  |  |  |  |  |
| Is to get from an ?   |  |  |  |  |  |  |  |
| it to get help to see a doctor ?                                      |  |  |  |  |  |  |  |
| I do if need outside my network?                                      |  |  |  |  |  |  |  |
| Can receive coverage if to see someone outside ?                      |  |  |  |  |  |  |  |
| If specialist for my is your network, what options do or?             |  |  |  |  |  |  |  |
| If my specialist your network, you have options coverage ?            |  |  |  |  |  |  |  |
| I have to a doctor my I help?   |  |  |  |  |  |  |  |
| a specialist how my coverage be ?                                     |  |  |  |  |  |  |  |
| If I need treatment specialist don't work with, in of reimbursement?  |  |  |  |  |  |  |  |
| you do not what should do?  |  |  |  |  |  |  |  |
| Is it possible see of network insurance coverage?                     |  |  |  |  |  |  |  |
|   |  |  |  |  |  |  |  |
| I need if need specialist visit.                                      |  |  |  |  |  |  |  |
| there you can I an out-of-network specialist?                         |  |  |  |  |  |  |  |
| there to reimbursed I need external specialist?                       |  |  |  |  |  |  |  |
| I get money I a doctor outside ?                                      |  |  |  |  |  |  |  |
| are my if I a in the network?   |  |  |  |  |  |  |  |
| Is plan able to assistance seeing ?                                   |  |  |  |  |  |  |  |
| If from a specialist isn't my happens?                                |  |  |  |  |  |  |  |
| If need see a specialist not part network get coverage or reimbursed? |  |  |  |  |  |  |  |
| Can I from your network?  |  |  |  |  |  |  |  |
| possible get for a non-network?                                       |  |  |  |  |  |  |  |
| Can doctor be seen ?  |  |  |  |  |  |  |  |
| still if is a non-network specialist?                                 |  |  |  |  |  |  |  |
| What options have when using specialist ?                             |  |  |  |  |  |  |  |
| Will I get full financial from out-of-network expert?                 |  |  |  |  |  |  |  |
| Can get if network specialist needed?                                 |  |  |  |  |  |  |  |
| Options for specialist is?  |  |  |  |  |  |  |  |
| get financial assistance services from an network?                    |  |  |  |  |  |  |  |
| Will there if need services out-of-network?                           |  |  |  |  |  |  |  |
| options to see a specialist out of network?                           |  |  |  |  |  |  |  |
| question on to non-network specialists.                               |  |  |  |  |  |  |  |
| If need from a in what happens?                                       |  |  |  |  |  |  |  |
| I still covered if I see specialist part network?                     |  |  |  |  |  |  |  |
| Can what coverage and are if need an out of network?                  |  |  |  |  |  |  |  |
| Will you to an specialist?  |  |  |  |  |  |  |  |
| Is there get out-of-network experts?                                  |  |  |  |  |  |  |  |
| I have see doctor your I get the help ?                               |  |  |  |  |  |  |  |
| should do you the specialist that I?                                  |  |  |  |  |  |  |  |
| financial if I services from out-of-network expert?                   |  |  |  |  |  |  |  |
| If I specialist outside would my coverage work?                       |  |  |  |  |  |  |  |

| you include the specialist that I happen?   |
|---|
| If have a specialist that you work of coverage or reimbursement?                                      |
| your additional for seeing specialists?   |
| I coverage if I non specialist?   |
| In to seeing specialist network, would insurance reimbursement?                                       |
| any reimbursement when using specialist?  |
| would like to if get specialist outside network.  |
| I have of network specialist, offer anything?   |
| I get specialists?  |
| Will a provision you see an specialist?   |
| to see a of your can get assistance?  |
| Do you to an ?  |
| Can specialist outside my covered by ?  |
| any coverage or non-partnering specialists?   |
| Is any coverage for ?   |
|   |
| If to a doctor outside of network, can ?  |
| it possible that you will cover I see ?   |
| I need external can I reimbursement?  |
| How will coverag affected by off-net?   |
| need from can you give breakdown of the and reimbursement options?                                    |
| Will an specialist be covered by?   |
| How can a non-network?  |
| Do you offer any for the not within network?  |
| that can get reimbursed for visits network?   |
| What I do if who not in your network?   |
| I services an out-of-network will be full assistance?   |
| Should have coverage I specialist outside ?   |
| Should I or reimbursed to to your network?  |
| there be provisions cover ?   |
| have see doctor of my network, I get?   |
| Can I for visits?   |
| for me to a special doctor network?   |
| will specialist be if he the?   |
| provisions for reimbursement when using external?   |
| need to see of do offer anything?   |
| way to cover specialists?   |
| Is there any expenses when see non-network?   |
| If I have to with specialist work happens?  |
| can I another specialist not needed in group?   |
| if I to a specialist I don't work?  |
| How be if see a network ?   |
| Do outside network any coverage ?   |
| do I when a specialist scope the network?   |
| If the specialist my not your network, you provide any for coverage ?                                 |
| Is provision for covering if out-of-network specialist not included ?                                 |
|   |
| Does your plan covering expenses see an specialist?  Will my reimbursement handled specialist needed? |
|   |
| will compensated are out of your network?   |
| you don't cover specialized what's ?  What happen I need specialist who your ?                        |
| what happen theen specialist who voll (   |

| If a is required, coverage?  |
|--|
| I to seek treatment with specialist do not work what happen of coverage ?? |
| need to see an out-of-network offer?                                       |
| Can get money back if I have of network?                                   |
| What my when a specialist of ?   |
| regards to seeing a specialist your would work?                            |
| If I specialist outside or reimbursement?                                  |
| it possible to getReimbursement need specialist.                           |
| provide for seeing non-network?  |
| if I get for visits of network.  |
| want what my choices if choose an specialist.                              |
| Can I still get a non-network ?  |
| What my reimbursement I an unaffiliated?                                   |
| If I have seek treatment with don't work with, happen terms and?           |
| be compensation for who are not ?  |
| Can coverage for specialist isn't in ?                                     |
| your network won't cover a what ?  |
| Can you give an of the and options treatment ?                             |
| Is for the off-network?  |
| you if doctor isn't the team?  |
| Is it for to be for specialist outside ?                                   |
| If on a specialist outside your you provide ?                              |
| do I need to see a that my ?   |
| What there for covering specialists metwork?                               |
|  |
| you to provide a not in your?  |
| I an out-of-network will pay ?   |
| you don't a specific in your?  |
| using someone outside the are my?  |
| there a for if you see doctor?   |
| will coverage handled specialist is required?                              |
| If I to an do any?   |
| can I a?   |
| possible to cover if doctor isn't on ?                                     |
| Can you help with costs consultations ?                                    |
| What your the specialist that I need?                                      |
| Will specialists the network ?   |
| I still if a specialist who isn't your network?                            |
| Can I get your?  |
| If need someone not your what happen?                                      |
| How reimburse for specialist isn't in my network?                          |
| If I to a network can any help?  |
| and reimbursement options are available I need from of ?                   |
| the specialist be they are network?  |
| If need visit a network, offer coverage reimbursement?                     |
| I to see a specialist who isn't my?  |
| non-network specialists ?  |
| when seeing non-network be covered?  |
| I need an out-of-network do you?   |
| you don't the specialist, my?  |
| Will the cover incurred visiting out-of-network?                           |

| I a doctor your can get assistance?   |
|---|
| there any way off-network be?   |
| cover non-network ?   |
| Can I still get see a specialist in your?   |
| you for consultations a ?   |
|   |
| coverage off-network specialists?   |
| Can I get doctor your?  |
| insurance cover the visit of network specialist?  |
| if a provision for covering expenses an out-of-network specialist?                      |
| there way to the non network specialist?  |
| Is something when using an ?  |
| What if I isn't in network?   |
| If I to a is part of can still get get reimbursed?                                      |
| still get I awho is not your network?   |
| If specialist not your network, what ?  |
| Will insurance out-of-network specialists?  |
| I I have to see a outside the?  |
| How if visit non-in-network specialist?   |
|   |
| my cover for specialists?  If need for my not within network, any options for coverage? |
|   |
| will happen need care from someone your?  |
| I a that's my what happens?   |
| What provisions are there for using ?  If peed to consult company will be covered?      |
| If need to consult someone will be covered? are for covering out-of ?                   |
|   |
| Can get coverage a not network.   |
| Will compensation for the?  |
| payment a non-network specialist?  I if get for outside of your network.                |
| I want to a how I coverage?   |
|   |
| I have to seek a don't work what happens in and? I see doctor outside ?                 |
| reimburse for a non-network?  |
| Should financial assistance if I need of network?                                       |
| If I need a network will?   |
| How will covered to someone outside your?   |
| be any for outside the network?   |
| your insurance handle the costs consulting specialist who of ?                          |
| you give me coverage?   |
| Can you consultations with non-partnered expert?  |
| can receive reimbursement for ?   |
|   |
| happens if the the specialist need?   |
| I able to do covering ?   |
| Will insurance me to specialists?   |
| there any provisions for when an?   |
| Does my me having outside ?  Con you mo of coverage need on specialist ?                |
| Can you me of coverage need an specialist?  |
| get reimbursement for an?  Is there way of specialists?                                 |
| is micro way or specialists:  |

| a way expenses you see an out-of specialist?   |
|--|
| If go to a specialist I work with, like?   |
| I have consult a specialist your network, ?  |
| Do have for specialists?   |
| I of your network?   |
| I have to doctor your network, I help?   |
| I be if see specialist my network?   |
| a provision covering you see out-of-network doctor?                                  |
| If treatment an out-of-network me description of coverage and reimbursement options? |
| If I need to out-of-network you?   |
| What to to when using specialist network's scope?                                    |
| will my coverage be handled specialist ?   |
| Should if I to external specialist?  |
| I to see a outside get help with it?   |
| does your insurance costs with specialist isn't part network?                        |
| the an specialist be covered by?   |
| expenses an out-of-network specialist not included in your plan?                     |
| is the availability of need off-network specialist?                                  |
| there a provision covering you an out specialist?                                    |
| What seeing a specialist?  |
| don't to for a non-network specialist.   |
| me availability coverage and reimbursement for visits?                               |
| I or full assistance I out-of- network expert?                                       |
| Does have in expenses seeing a non-network?  |
| have to seek treatment a I work what happens in coverage ?                           |
| If an specialist can you give me details availability of ?                           |
| will if I need not in ?  |
| a non-network becomes necessary, how reimbursement ?                                 |
| possible me to get a not in my ?   |
| If I see a specialist network, can get coverage or be?                               |
| How my if outside of my network?   |
| I partial or assistance if I need an expert?   |
| it possible specialist network with my coverage reimbursement?                       |
| to see outside your network, can get ?   |
| there a provision costs of an specialist?  |
| If need with specialist that I know, what of coverage reimbursement?                 |
| specialist required for condition in network, you offer coverage or?                 |
| If to see a outside your I get ?   |
| you provide reimbursement non-partnering ?   |
| If I need consult in network, will be ?  |
| insurance cover visit specialists not ?  |
| there any to from seeing a network ?   |
| If I treatment out-of-network specialist explain coverage and ?                      |
| the options for coverage available from an out-of-network ?                          |
| If I non-in-network is covered?  |
|  |
| How will be paid if outside network?   |
| there reimbursement when external?   |
| If I need a of network, can coverage or be?  |
| I an specialist visit, you about coverage and?                                       |
| I a specialist who isn't network, can still be?                                      |

|      |             | any com  | pensat   | ion for       | th        | e networ   | k?          |         |             |          |
|------|-------------|----------|----------|---------------|-----------|------------|-------------|---------|-------------|----------|
| How  | will the    | be       | if       | outside _     |           | _?         |             |         |             |          |
|      | need        | to consu | ılt a sp | ecialist      |           |            |             | coverag | e or reimbu | rsement? |
|      |             |          |          | bursed if     |           |            |             |         |             |          |
| How  |             | non netv | vork _   | coz           | vered?    |            |             |         |             |          |
| Can  | still ge    | et       | I        | to see _      |           | _ that     | part        | the     | ?           |          |
|      | I to _      | a        |          | _ your netw   | ork, do _ |            | _ coverage  | ?       |             |          |
| Is   |             |          |          | from a s      | pecialist | not        | _ my netwo  | rk?     |             |          |
|      |             |          |          | ill cover     |           |            |             |         | <u>.</u> .  |          |
|      | be          |          | I        | a non-netw    | ork spec  | ialist?    |             |         |             |          |
|      |             | to consu | ılt      | _ not y       | our netw  | ork, how   | expe        | nses    | _ covered?  |          |
|      |             | for      | specia   | alists o      | f the net | work?      |             |         |             |          |
| Will |             | net      | work h   | ave coverag   | e         | ?          |             |         |             |          |
| Wha  | t           | do       | cover    | specia        | lists?    |            |             |         |             |          |
|      | might be c  | overage  | or       | speci         | alists ou | tside      | ·           |         |             |          |
| Do y | ou have     | f        | or       |               | if the sp | ecialist _ |             | not     | within your | ·?       |
|      | it possible | ge       | t        | for a special | ist       |            | ?           |         |             |          |
|      |             | or       | money    | back          | hav       | e to see a | a doctor ou | tside   | ?           |          |
|      |             |          |          | outside of    |           |            |             |         |             |          |
|      | can I       |          |          | _ non-netwo   | rk docto  | r?         |             |         |             |          |
|      |             |          |          | outside       |           |            |             |         |             |          |
| How  |             | he       | р        | costs or co   | mpensat   | ion if     | _ is anothe | er      | in          | ?        |