## [Demo] NLP Dataset for Customer Service Automation

Company Type	Cable and Satellite TV Providers
Inquiry Category	Audio and sound quality troubleshooting
Inquiry Sub- Category	Volume control not working
Description	Customers find that they are unable to adjust the volume of their TV using the remote or buttons on the TV itself, and are seeking assistance to troubleshoot and fix the volume control functionality.
Data Size	5,028 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Cable and Satellite TV Provider" customer inquiry. (Purchased data will not be masked.)

control or buttons?
have a buttons to volume control?
Button limited controlling audio?
It's not by orbutton presses.
Can not have control buttons to up ?
Volume not from a
use to volume?
Volume working remote.
No volume ?
remote buttons won't volume.
You use remotes or have
Lack to using buttons
It possible loudness presses.
work on buttons?
Can you volume with ?
having adjusting the buttons?
can't use remotes volume control.
change with or
remote or buttons won't ?
buttons or remote?
I can't volume
Can't use to volume
control can't using buttons
use buttons to volume?
Can't you buttons for ?
$\_\_\_ remotes \_\_\_ not \_\_\_ volume.$
were to with buttons.
budge with buttons remote

No way be remotely?
can't remotely?
have volume with buttons.
How you use buttons ?
Volume control be working?
It isn't to by remoteclicks
Can't or to control
$\label{lemote_def} \textbf{Remote} \ \underline{\hspace{1cm}} \ \ \textbf{buttons} \ \textbf{are} \ \underline{\hspace{1cm}} \ \ \textbf{adjust} \ \underline{\hspace{1cm}}.$
remote/buttons working?
No way to?
Is theremote sound control ?
have a control buttons things up?
to a remote or buttons.
volume responding ?
volume can't be remotes
You have volume
does not via controller/button?
control function remote.
Did you through buttons?
change volume buttons
You not volume control
Why can't working ?
anyone been unable the through?
changing volume with
volume adjustment on?
Are unable control remote or buttons?
isn't compatible volumes?
cannot change buttons or
the remote change
Could change with?
buttons remotes be done.
Can't remote control to volume down?
Volume may not remote.
use or a button to change ?
Can't remote or change
control via buttons ?
change sound knobs/remotes?
remote can't volume?
via knobs/remotes.
volume control ?
Can't and buttons to
with buttons a remote?
else experienced adjusting with remotes?
Can't aremote buttons control .
The buttons remote
Why the to volume?
control appeared be .
adjustments, remote/buttons ?
volume with an

Why	_ volume not cont	roller/button _	?
Re	mote Button contr	ol working	g.
do	esn't volume	taps?	
Remote	volume?		
	volume?		
	nn issue inability to	but	ttons.
Can't	volume?		
	ttons or volu	me?	
	ve remote control that _		volume up down?
	just buttons.		
	volume from ?		
	can't be	huttone	
	controlled that		un?
			up:
	e adjus		
	to with but		
	not on or		
	use remotes or		
	volumecan't operate		
	experienced inability		through remotes?
	or remotes		
Can you	remote cont	rol with	regulate?
No remo	te volume?		
Can't	volume buttons	a?	
use	e with to volu	ime up or?	?
Volume	from or	buttons.	
you	experienced to _	the	the remotes?
the	ere no buttons remote _	]	level?
adj	usting through?		
	to volume remotely.		
Button _	function limited	audio _	?
Can't yo	u have a remote	1	regulate?
Can't	use a remote	adjust	?
	oossible to alter		
	remote for volu	me change?	
	the remote can't		
	it up soun		ote?
	be for volume		
	out and		
	oossible alter		
	isn't to remote?		
	will on		
	ctons remotes char		
	or buttons		
	romoto unablo	tha waluma?	
it r	remote unable		
	oossible thatRemote	level?	
cor	ossible thatRemotentrol not possible using	level?	
cor	oossible thatRemotentrol not possible using u remote	level? buttons for	
cor	oossible thatRemote ntrol not possible using u remote and that won't	level? buttons for change?	control?
Can't you	oossible thatRemotentrol not possible using u remote	level? buttons for change ? volume	control?

Are you	have a	control	_ buttons	control?
The volume	be from	m		
it possible	e	the volume	e a remo	ote?
rem	ote	does not work	ζ.	
cannot ha	ive a	_ with buttons	s to	down.
How come	unrespo	onsive	buttons?	
buttons o	r	volume?		
and	aren't controll	ing?		
Can't volu	ıme	and?		
Is	the remote	e vo	olume?	
help?	remote	volume		
have	e a remote con	trol	_ to	_ volume.
	_ not witl	n or rem	otes.	
Can't				
Is it				
Has else				?
Can't a				
You use _				
to				
char			note.	
	sible to change			
Volume n				
		ol :	to Volume	or down?
Can't			to volume	_ or down.
change vo				
and				
unu			motoclicks	
you			motecheks.	
Can't use			volume?	
Why			volume:	
Can not				
volume ca				
volume co			·	
			rolum	
can't			voiuille	<del>,</del>
to c			2	
not			_f	
can't change _				-1
It not				01
or				
will				
I us				
Button and				
Can't			e?	
The			10	
I us			und?	
	ons don't			
It's	to	remote cl	icks?	

control or buttons.
change the buttons?
and button sound
changes from a?
remote or can't adjust
didn't work?
Volume won't work the
control not be a
Remote buttons wouldn't
remotes or buttons volume?
you can't volume
we a remote volume?
It's to use aremote to control
you volume with or?
Volume be controlled aremote
Can't you aremote?
Help, and wont ?
Can't level?
Volume remote.
change the remote?
have a buttons for?
a remote control with control your volume?
Control volume be or
Why isn't to ?
remotes control volume.
control with remote?
Can't you change the ?
Can't volume with
Can't change ?
can't change buttons or
Can remote with to volume up or
you be buttons tovolume?
You alter by .
Can control volume or?
Is possible that remote level?
Can tell me adjust volume remotes buttons?
may work.
Control of volume can't buttons.
control that lets you up down?
have a remote with volume or down?
Can't remote .
It be control working via
can't crank with remote?
Can't use the volume.
Can't a to volume up and
Is it adjust buttons?
have control with buttons up?
Can't have control with
Can remote not change?
YYO Y LOUIN .

possible volume isn't via remote.
Can a remote adjust?
control isn't working
control working via?
Can't for adjustment?
toremote, help?
Volume is possible buttons
use a or buttons
Can't change aRemote?
buttons won't volume
control with or buttons.
remote and sound control not ?
control won't remote?
volume from remote?
adjust volume using?
Volume moved buttons remotes.
use a to ?
unresponsive remote/control?
remote for?
use aremote or buttons volume.
Volume control done or
change from aremote
Can't a remote with to volume?
Can't a remote with and volume?
I sound a remote?
Is it possible can't change sound?
buttons or to control?
won't remote be able ?
can't remotes buttons volume.
budge buttons a remote.
I am unable have control with up.
Couldn't change sound
Unable modify volume
be used for changing?
Can't you control to control your?
$\_\_\_ the \ remote \ \_\_\_ sound \ \_\_\_ functioning?$
you ever had trouble volume?
control volume buttons?
volume from the buttons?
$It \underline{\hspace{1cm}} change \underline{\hspace{1cm}} remote.$
Is the sound control?
Have you been unable adjust volume ?
Can't have a or?
Can't volume remote or
unable use buttons control
volume from remote.
Anyone else adjusting volume ?
No a remote change?
you change volume a buttons?

$\begin{tabular}{lllllllllllllllllllllllllllllllllll$
control work buttons or
Is it an remote can not?
to volume using
Volume cannot the
The and sound isn't
responding toremote?
be difficult to
Can you change remote button?
and buttons controlling.
You aren't able have
Couldn't have control buttons control?
A remote and working
not volume buttons?
buttons remote change volume?
Can't have up on remote?
impossible to with remote or buttons?
Have difficulty the remotes?
buttons or that control
Button or remote adjusting?
impossible volume remote/control buttons?
adjust on?
Is or unable to?
Button remoteFunctionality limited audio?
volume from or
use a remote for?
Has anyone else to volume using?
Maybe control will remote.
it possible the remote ?
Is or not adjust volume?
adjustment remote not?
Can't volume or?
cannot be or remotes.
Why use a to?
Can't from remote?
Can't turn sound remote?
It's possible to or for volume
control work via
Can't with buttons or?
Is possible not volume?
I not to change volume aremote.
not use for volume control.
Volume buttons or remotes.
have remote control with Volume up?
Can not volume ?
anyone else not to adjust remotes/buttons?
$\begin{tabular}{lllllllllllllllllllllllllllllllllll$
Volume control using buttons
use the buttons ?
It to loudness by clicks/buttonpresses.

Do control volume?
with remote possible?
on remotes or
Volume can't by buttons or
Can't have remote volume up ?
Couldn't sound?
can't have volume by
It's change from or buttons.
buttons to change the sound?
There are that volume.
I can't sound remote?
Unable to volume
we use remotesvolume?
Maybe control on?
I can't a remote control volume
Possibly no with
have remote buttons that has control.
Can't fromremotes?
Volume via remote be
controls made using or
Volume can't with?
remote and sound control
Perhaps control isn't via?
done with buttons orremotes.
volume withremote/buttons is
Volume cannot remote/control.
remote work for ?
Volume changed from a
Is to volume with remote buttons?
buttons and don't change
Can't or buttons the?
have remote control that buttons to ?
Can't buttons?
remote control buttons for volume and?
the remote to adjust?
anyone had adjusting through remotes or?
volumes work
you your VOLUME CONTROLLED remote control?
Can't turn on a?
can't using buttons.
using buttons or work.
isn't to remote?
Volume disrupted?
control remotes is possible.
You cannot with
Is volume remotes?
a remote control to control volume.
Can't use control?
change volume or buttons?
doesn't respond to ?

a	with butto	ns to VOLUME	DOWN?
is	issue	_ to modify volume	_ buttons.
Can't have a	control with	volume	?
Has exp	erienced	volume through _	?
you	volume with	·	
about b	eing	volume buttons?	
	a butt		
control	can't by _	remotes.	
	responsive to remote		
	change?		
	5 help?		
	rol be	remote	
	e and		
	buttons not _		
	working?	voramo.	
	working. control volui	me ?	
	t use control voids		
	_ are volu		
	e or for vo		
		clicks/button Presse	es.
	ve controls		
	remotes		
	th or buttons _		
	adjustment with		
	control with		
		r adjusting?	
	mote sound controls		
	_ control won't work		
	button sound		
	issue w		
	control with	buttons for your volun	ne?
buttons	can't change _		
you beli	eve chang	је?	
isn't	remote, help	?	
ad	ljust the volume	remote.	
Volume	to remote	e,?	
not poss	sible to change	?	
have a r	remote control	that co	ontrol?
ad	ljust volume		
How about _	buttons wor	rking?	
Can't	remote control	to volume	·
wo	ork or but	tons?	
The	control	volume.	
		sound remote?	
	remote orbu		
		ol using buttons	
	 _ sound knobs _		<del></del>
		 using aremote	?
	ing volume		
	t be		
	· ·	·	

Volun	ne controlled buttons or
volun	ne buttons or possible.
can't	control with up or down
	not change the volume a orbutton.
Are _	to Volume button?
Can't	control with ?
	think the can't change?
	and aremote to
	ability using buttons.
	not controlling volume?
	adjust volume ?
	ne cannot or
	ln't buttons?
	have remote control buttons has volume?
	can't change or buttons.
	been to volume with ?
	not alter loudness by buttons.
	an't with or
	remote and sound ?
	that buttons control?
	that buttons control : possible with remote?
	a remote control to up or down?
	the remote can't change  have a control with buttons for ?
	doesn't work for ?
	volume with buttons
	come I control with?
	with a remote?
	remote adjust volume.
	ne onremote buttons.
	or aren't control volume.
	buttons to in a remote?
	a remote buttons to?
	control can't accomplished by or
	buttons control?
	the remote?
	remote for ?
	rols for?
	a remote buttons change?
	use a volume altering?
	control be through or
	remote controlled with to volume?
	you remote adjusting?
	have remote control with VOLUME?
	you use remote control for volume?
	volume can't changed a remote
	is an withremote/buttons.
	volume from button?
	you a remote with have volume?
	not possible volume or a remote.

Is it possible remote sound?
won't volume?
to using buttons.
Can't the remote buttons?
Volume may be
beingcontrolusing buttons?
Can not change orbutton?
you not the remote or buttons?
Is impossible control volume ?
have remote control buttons that is ?
a remote with volume up??
Can remote adjust the?
volume won't work?
Not volume with?
Can't volume up a remote?
Can't using the?
have a remote that has or down?
have a that has to up?
work for volume
remote button does not
Can't use for change.
control don't work.
Why I to sound with ?
Maybe volume control is
Can't have a has up or down?
Can't with a
buttons to change volume?
Can't change buttons,
it have a control buttons to volume control?
volume not?
volume fromremote?
or remote functions are adjusting ?
the volume from remote?
No, remote or
be done using remotes.
volume is or buttons.
Unable modify volume
Can't have remote to or down?
change volume?
Do you the ability to control ?
No volume a?
No change?
Can't you a to
change the buttons or
Volume isn't through ?
Why sound my remote?
can't with buttons.
can't change from remote
Can't have a with buttons decline?
can't I a to control ?

control remotes not possible.
Why I the remote ?
Can't you have remote control buttons to ?
buttons adjust volume
You a with to your volume.
or remote adjust .
change buttons aremote
Can'tChange via ?
not have volume control
Have experience the adjust the through?
Can't crank sound ?
not work?
volume or aremote.
use aremote to
Cannot a with buttons control
Volume to remote?
experienced the problem of adjusting remotes?
can't used for changing?
Can't to control volume.
are to control with
Not to with
Can't the volume remote?
to button control?
Is it possible to buttons?
you cannot a remote control with for volume?
for volume?
can't I the sound?
You control volume or
use a remote with buttons volume.
unreliable for ?
possible that remote change?
Does can't change?
is not working via
Button remote can't ?
Can't volume with
can't be come?
can't for volumes
Can't to volume up?
Why remote able
adjust remotely?
Do remote sound control ?
Volume work and
adjust buttons?
a remote or change?
or remote can't
using buttons remotes ?
change volume a?
Difficult change using
Can't a remote which has volume?
didn't remote commands?

mot work?
Cannot a remote buttons up?
Can't or buttons ?
It is impossible use aremote or
Can't remotely?
buttons will volume?
Volume to remote?
can't or control volume
Volume not or
unable to buttons?
hard to volume
buttons control ?
won't work on
Volumecontrol or not possible.
remote button change .
and controls working.
remote and button won't .
Volume done with remotes
be not functioning via volume through a?
How you can't control ?
change withremote/buttons
remote adjust volume.
Not possible loudness by?
can't adjust volume
remote and buttons
seems like the change
I use a control?
anyone inability the volume through remotes?
No adjustment with ?
buttons aren't able?
not change volume buttons remotes.
buttons will not control
You control volume
Difficult adjusting?
buttons?
Is trouble volume remotes?
cannot volume with
Can't remote or to?
using remote change?
controls not using buttons
remote functioning for audio?
change volume?
Don't volume using buttons.
Remote adjust volume
Does not button control?
have a remote with volume control?
can't volume using
Can have remote with buttons have controlled?
remotes not volume?

Can't use remote with to have ?
Volume not responding?
They change volume
Can't have a remote control volume?
Someone control isn't
The remote will not
volume buttons aremote?
The remote can't ?
Changing volumes won't
Volume can't using
to help?
Can't use change?
experienced difficulties the remotes?
Is volume faulty through?
"Can't have a remote to "
changing an issue.
You cannot buttons.
have control to VOLUME up?
remote control with to up
capable of controlling volume.
Can not adjust volume?
I not sound with ?
device buttons or sound level?
of adjusting remotely?
volume possible aremote or
remote volume?
change volume from remote?
Can not a control buttons volume?
and button sound weren't
you have a control with volume?
is responding to ?
Can't a remote buttons?
buttons not volume?
change sound via ?
change loudness remote clicks.
remote-controlled volume ?
use a to control volume.
Can't with the?
use remote or for ?
remote powerless to?
can't volume buttons.
It possible to alter by and button
and buttons aren't controlling
There adjustment with?
buttons remotes not volume?
volume with
the buttons not for?
Remote is adjust?
The change volume

about or don't work for?
Can you have a with that control?
Help, and won't change
buttons won't adjust
to control the volume.
a that to volume up and down?
Why remote volumes?
volume with button control?
remote or unable to ?
Volume control or be
Cannot or buttons control
Can't remotes or to
Volume may remote?
Volume can't changed
change remotely.
Can't control that have volume controls?
Have you ever adjust through remotes/buttons?
Does volume?
Button remote function audio levels?
I have with buttons control volume.
have a buttons that volume?
to adjust through
Why able to volume?
working remote control?
Can't adjust a?
audio levels?
manage volume ?
Maybe volume isn't
volume buttons
It to to olume with remote buttons.
have a buttons to or volume down?
the with that it change volume?
Button orremote limited audio?
Will button not work?
use or to control
Is it possible to not control volume?
No to alter
or remote volume
You can't buttons control
you buttons remotes for?
impossible control aremote or
use or remotes for?
no way to volume buttons remotes.
are working volume?
adjusting the through?
device buttons or level?
is way to change volume with
Volume remote/buttons not?
impossible loudness remoteclicks/buttonpresses.
Can not change or?

Has _	else	difficulty	through	_?
	can't	remote t	o up sound	?
		s volume up o		
		remote?		
		s work	2	
		e with remote		
		tes to so		
		mote		
		e inability adj		
		volume h	outtons or remote	es?
	control	_ functioning?		
Can't	change volu	ıme	?	
		hanged		
		remote		up down.
		remotes to		
		remote orbu		nossihla
				possible.
		_ unresponsive to a		
		nange volumes		
		me buttons _		
	change volu	me with	remote.	
The _	can't be	eo	r	
Has	else	adjus	st volume _	a remote?
Is vol	ume to	·?		
Volur	ne not	using _	remote	s.
		with?		
		volume on?		
		not	?	
		through remote/		
		emote with _		2
		change lou		e clicks
		a 1		
		remote		
		_ through knobs		
	I	oossible using	remote?	
	possible	loudness w	rith buttons,	_?
	t	hrough buttons?		
Chan	ging	or	not possible.	
	not change	knobs _	?	
		control with		
	alter v			
		can't adjust		
		can't dajust control to con		
				11-0
		e capabilities		
		_ not possible		
		change loud		e clicks or
		will not work		
		remote		
Can't	changed	remo	ote?	
Can't	you	remote for	?	

change with aremote, with?
with changing volume withremote/buttons.
Problem: Unable
remote incapable changing?
it impossible volume buttons?
Has anyone a adjusting the ?
Can't the volume remote?
Can't or buttons volume?
Can change a remote?
cannot change?
remote or volume
Can the with buttons?
Maybe control can't be ?
possible to by remoteclicks.
Button sound not work?
There remotes that volume.
Volume working?
Can sound with a?
There's and button that working.
Not by remoteclicks?
How come work?
a with buttons on ?
Don't volume aremote?
can't remote control with to volume
It's to change through
else to adjust the volume through?
control using buttons.
Is that remote change level?
buttons volume?
I not control remote?
It not possible remoteclicks.
Volume control be using
It's by remote clicks/buttonpresses.
It's not possible to change
It's not to or buttons.
Can't crank the ?
Volume might not the
Volume isn't .
Do difficulty volume buttons?
remotes can't volume.
or won't volume.
Can't volume ?  Volume control through
Volume control through
can't aremote buttons control
notloudness by remoteclicks/buttonpresses.
Can't or to alter?
can't work for
Can't a volume.
unable use buttons to with buttons or remote?

F	oossible volume working via
t	to control?
	altered via controller/button?
	can't be adjusted
	respond remote, help?
	to modify buttons.
	a remote has buttons volume up?
	outton sound control working.
Some	one adjusting through buttons.
	working changing volumes?
c	can't have remote buttons volume control.
No	or for level?
	unable adjust?
	have adjustment with?
	can't be with remote
	or buttons not volume?
I	change the a or
Proble	em unable to buttons.
Is a	volume?
r	remote sound aren't working.
	affect volume buttons ?
	remote for change?
	olume not via ?
	remote wont control
	wouldn't work remote or
	to control using buttons.
	nave a remote control has up DOWN?
i	s possible to by remote presses.
	make changes using
Can't ı	use control volume?
	else having difficulty adjusting buttons?
	regulate with buttons ?
	re volume from or
	nnot volume or
	can't sound level?
	volume buttons or?
Can't	buttons change?
	use remote or buttons to change
v	volume not working remote?
V	volume will work remotes.
	can't by remoteclicks buttons.
	possible change volume with remotes.
	working and sound?
	emote volume
	volume?
c	control with buttons?
It's no	t to have using buttons
_	remote that has buttons control volume?
Can't	
	remote that has buttons control volume? a remote buttons to Volume Up ? t buttons remotes change volume?

Is	hard to	through?
Will		remote/control buttons?
		crank up
		remote or buttons cannot volume?
		volume!
		to control
		change volume?
		remote control buttons that volume?
		crank up
		remote?
		are malfunctioning.
		theremote?
		via ntrol ?
		ns won't adjust
		use control sound?
		buttons adjust?
		ble volume is unresponsive any button?
		sound control ?
		or buttons for adjusting?
		remote for control volume?
		s sound remote
		ble thatremote can't change?
		have a remote control control.
	it possible	not knobs/remotes?
		buttons and possible.
		remote won't
The _	u	nresponsive to control?
		doesn't work remote.
How	do an	d change?
		puttons?
	change	buttons orremotes
	manage _	buttons?
You o	cannot	buttons.
Volur	me	working?
	won't	on or
Can't	;	with?
	volur	ne a remote?
	you use	buttons to volume?
Have	·	difficulty the remotes/buttons?
		with aremote or buttons.
		a or buttons volume?
		buttons to or down.
		remotes change volume?
		remote volume.
		remote control with up?
		ne remote?
		with?
		using .
		ol won't via
		VI 11 VIII V 11U

Can't the volume ?
Could not on?
Is the issue with that able to?
way modify remotely.
change buttons?
use a or buttons change volume?
controlvolumebuttons?
it possible cannot change?
not sound with the?
Button or remote
a remote control buttons volume controlled?
volume from a or buttons?
remote control with buttons that or down?
can't use or buttons volume.
you change volume a?
There is an remote change
not volume from remote buttons?
You from a remote
Button or can't
Can not remote control with to
to remote commands?
Can't use a remote control has volume ?
isn't possible to using buttons or
I use to change
A remote and working.
not change buttons or ?
a working volume?
Why isn't crank up with remote?
you a remote with volume control?
a buttons control volume?
Can't controlled remote buttons?
the volume buttons remote?
adjust volume buttons?
Can't have for controlling?
The be controlled with buttons.
having adjusting through buttons?
you use buttons change?
Cannot have a that for control?
have remote control with ?
remote/buttons have changing
Changing won't work
you use a remote volume?
Has anyone trouble the remotes?
Don't to volume buttons?
Can't you change the?
We aremote to volume.
are remotes change the sound level?
have remote controlled to volume?
You crank with
change remote?

		volume w	ith butto	ns, or	_•	
is	s the		_ contro	l sound wi	th	remote?
Somet	hing		_ a remo	te and		control.
is	S	unalter	ed via co	ntroller/bu	itton	?
c	an't	work	_ volume	es?		
You ca	n't alter _	by		•		
Not	j	ammed, _		work?		
Possib	ly	adjust	ment	remote?	•	
You're	able	e to	witl	n		
It's	to	change _	with	ı		
		function l	imited fo	r audio	?	
Can't c	hange	u	sing	_?		
		had	adjustin	g the volur	ne thro	ugh?
Is	_ control	via _		buttons?		
What is	s	remote		volume	?	
		rem	ote	change so	ound lev	rel?
	remo	tes or	_ change	e?		
W	vill v	work	bu	ttons.		
c	hange vol	lume	·			
Can't _		remote _	that		to Volu	ıme up or?
control can't buttons or						
Can't c	hange vo	lume with			?	