[Demo] NLP Dataset for Customer Service Automation

Company Type	Electricity Suppliers	
Inquiry Category	Meter tampering or unauthorized usage reporting	
Inquiry Sub- Category	Billing discrepancies due to meter tampering	
Description	Customers observe significant discrepancies between actual energy usage and the calculated bill, suspecting meter tampering or incorrect readings leading to inaccurate billing.	
Data Size	5,103 paraphrases	
Want to buy data? Please contact nlp-data@qross.me via your business email address.		

Masked sample paraphrases of one "Electricity Supplier" customer inquiry. (Purchased data will not be masked.)

is a consumption and the bill?				
	a consumed billed.			
	for the versus billed amount?			
	s reason the gap.			
What is	energy consumption billing ?			
A mismatch	bill.			
Which cause	s gap energy ?			
tl	ne difference bills energy?			
	energy use- bill.			
	of energy consumption and disparity.			
m	nismatched use charge needed.			
What t	he in bill?			
There is	between billing			
	energy use and bill?			
What's	energy use-bill?			
Are	explain the usage billing discrepancies?			
Why	a between use and what's			
is	for difference usage and charges?			
Do reasons _	discrepancy and billed amount?			
I don't under	rstand energy doesn't correlate the on			
the gap so large?				
There are disparity.				
Energy	and mismatch?			
tl	ne power usage billing?			
bill doe	esn't the energy.			
Why does th	e of differ the of ?			
the energy use doesn't equal?				
Is poss	ible to the billing inconsistency.			
Si	omething wrong energy use ?			

wrong energy use and
Why the different energy?
What is cause of the of bill?
do I a in bill consumption?
is for the gap?
explains difference between what on my energy?
$_$ doesn't $_$ the energy $_$ consumed.
energy discrepancy
What makes my bill?
energy vs billed is
is an usage and billing.
The bill of energy
What the of use-bill?
Why does big gap between used?
What made so different actual consumption?
What causes the difference in
come doesn't match bill?
Why is it there used billed?
Why from my energy?
How match the charge?
What the of in billing energy?
you me why usage not my bill?
What the energy consumption ?
was a use bill.
What and be different?
What is reason for in from my?
you explain why my bill energy?
tell me why my align my bill?
Why does not charges?
There is discrepancy the amount billed.
is a discrepancy bills usage.
see a discrepancy in the bill consumption?
gap between electricity billed?
in power usage billing.
does the energy charged happen?
Why the bills and energy?
the cause of energy ?
is used amount.
is a and bills.
energy and don't match?
Is there a discrepancy in ?
There are reasons bill
What causes the difference and what on ? is in power used versus the
come my doesn't with ?
is a in versus amount energy and not match
energy and gap between electricity used and ?
a gap between electricity used and ? to explain energy usage and ?
energy usage.

There a of from is on the
come energy does the bill?
Why energy match with the amount?
is a question versus disparity.
consumption vs bill?
There discrepancy use-bill.
you know why doesn't my energy?
Why the used than the ?
There a variation in
I my bill doesn't with my
Why does bill energy?
Why the use of different what bill?
What's of energy use?
What the discrepancy the?
mismatch between energy consumed and ?
does gap between and energy use ?
What's the mismatch energy ?
come isn't the bill?
discrepancy in billing energy?
between energy consumption and bills.
What energy and bill?
discrepancy energy use-bill?
between the amount power used and billed.
come the doesn't bill?
energy different than the charges bill?
see a discrepancy electricity consumption and?
explain why my bill match my energy?
disparity in used versus
gap Energy usage and
is disparity in versus
Bill too high can you?
difference and energy?
There's a discrepancy in
What reasons the disparity used and amount?
difference exist between consumed and?
How my doesn't used?
do have power billing?
Is there reason for power used billed?
What the for divergence energy use what my?
going on use-bill discrepancies?
There for the consumption disparity.
energy consumption and disparity
Why amount and electricity ?
What differences use from bill?
The bill up usage.
What between energy use what appears on?
I don't doesn't align with my
if can explain the energy usage and
energy usage doesn't with ?
Why does energy vary ?

energy doesn't amount billed.
come my energy bill?
in energy consumption billing?
is it different consumed and amount?
is a between and
is bills the energy?
The in and price
billed is not by reasons.
a between energy and
Why do bills energy?
How can a exist consumed?
Is there a the energy billing?
do and differently?
you have for the gap?
What causes the of appears my bill?
There a and billing
come discrepancy is different?
What the difference the and bill?
is gap in energy charged.
come energy use my?
Why usage match with bill?
use and bill
do the on match my usage?
Why power than the amount?
bill match the
doesn't bill up?
the bill not up the usage?
doesn't match energy
What is the use bill not?
The energy versus billed.
doesn't consumed?
Bill not the
Bill does not?
there anything explain the ?
I understand why my energy with on my
How used correspond my bill?
What the reason for the discrepancy ?
There energy consumption disparity
Why the between energy?
my energy consumption charges on my account?
energy use not match?
appearsbeenergy-bill
is the not with the amount?
Why is energy big?
There a energy from I see bill.
is energy use a?
The doesn't energy
There discrepancy used versus amount.
What the bill so the actual?
have a reason the energy?

Why I see a discrepancy between	_ bill?
come the does match energy?	
What causes a energy ?	
are reasons for the in versus?	
a gap and	
with energy and bill.	
you explain energy usage doesn't bill?	
the big gap billed?	
there be a electricity usage and?	
did the between and billed occur	•?
Why difference in power used amount	
not right energy and?	•
There is disparity versus	
energy use match	
There is billing consumed.	
What the reason the ?	
There a power usage	
Why a energy use compared to is	3 :
the energy bill ?	
Do why my energy doesn't with ?	
What causes the divergence I see on _	
There of from what appears on b	111.
In what way is consumed and?	
The reasons for	
mismatch of and charge	
There's an energy	
Why do than?	,
Can explain between bill energy used?	,
The doesn't to energy	
What my bill doesn't align my?	
the fail to the amount billed?	
Why the between taken charged?	
is a in consumption billing?	
is the consumed and?	
match and bill	
The gap and is	
are reasons energy consumption-bill	
need be clarified.	
why a difference exists between energy	·
the difference use on my?	
a difference what's charged.	
What the in energy ?	0
Do you know why energy not amount _	:
does of energy being used.	
is energy usage billed.	
Why is there a in what's?	
Huge diff in used?	
bills differ the energy?	
a disparity in the used the	
come there is a between billed ?	

I	energy used didn't match
What cau	ses between bills ?
	_ the use and billed ?
	amount power used the ?
	a between what's charged use?
	fference power billed.
	the be different the bill?
	g is use-bill
	possible to usage and discrepancies.
	_ is between energy billed.
	energy usage not align charges?
	the reasons for ?
	use versus what's charged.
	with my and bill.
	_ explain the between power and billed?
caus	sing the discrepancy?
	_ my energy usage my?
There is $_$	difference power used amount
Why	energy usage up the billed?
	on with energy discrepancy?
it po	ossible the energy match billed amount?
bill	doesn't to usage.
used	d doesn't match
	explain the high to?
	between charged the energy
	ses and use?
	billed amount match energy usage?
	a difference energy is and billed.
	the between energy and
	a divergence what appears my bill.
	difference the amount of energy consumed
	a big gap used and ?
	e between consumed?
	discrepancy in?
	_ the used amount differ?
	up with
	_ between bill and
the	mismatch billed energy?
Why	not up with energy?
cons	sumed billed, mismatch?
How	the energy consumed doesn't add?
ther	re a reason usage and?
is	in the amount the amount of billed.
	the consumption bill disparity.
	on needed mismatch energy
	e the consumption and
	amount electricity use from the charged?
	ne the energy use versus ?
. mere	a energy usage

Why _	I see	_ inconsistent _		_ consumption?
What	mi	smatch	consumed	billed?
Why _	gap)	and billed _	so big?
		different		rged?
		the		
		power		
		gy		hill?
		th		
		match _		
		match _ between		
		different fro		
		pancy in b		consumption.
		ferent from		
		l to higher		
				l usage?
				age charged amount?
		energy		
	difference in _	consumption	on and	a
I	m	ıy energy usage	wit	th charges.
i	s there a big	between _	and	?
	come	doesn't	to charg	ges on account?
	wrong with th	e	bill?	
	causes g	ap bills	use?	
Why _	the gap _		billed an	nount so?
	the	usage and billi	ng?	
i	is l	oetween the	_ and en	ergy consumption
	went	use-bill	discrepancy?	
(come my	not matc	h to	?
		tween energy _		
		Bill too		
		in		
		y		3
		th use and		
				charges?
		and		:
		in ar		
		in an		1
				and?
		e	nergy use	!!!!!?
	for bill _			
		different?		
		charges		
Why $_{-}$	I	in	_ final bill and	use?
	my ener	gy use to be	from a	ppears?
Why is	s the cha	arged than	ı	?
1	makes u	sage and	?	
	a discre	pancy pow	er and _	·
6	about	c	onsumption an	nd payment?
				y use what's
		· 9		·

Why	charged amount?
	a difference in versus billed amount?
	was a energy use-bill.
	awry energy and bill?
	usage and not same.
	about this energy consumption ?
	the and charged ?
	the in used billed ?
	e in the and billed amount.
	do you explain usage and ?
	is gap in use the ?
	the energy use and billing?
	the used match
	nent power that different?
	t is a difference between energy billed?
	z wrong use and
	does used the billed differ?
	e's a in energy
	does my differ from what bill?
	is the the energy consumed and?
	and charge to clarified.
	know billed amount match the usage?
	is a power to billed amount.
Is	reason in energy used billed?
How	come tally account?
	is a between and bill.
	does energy differ?
	bill not energy
	e's gap between usage
	billed and energy usage match
	and are the same.
	t's problem use and?
	come my the energy I use?
	bill does not match
	explains the differing energy?
	doesn't the
	you discrepancy bill used?
	_do you an? e's match energy and
	t the the energy use?
	a explanation the and inconsistencies?
	e's between energy what's
	a in and usage?
	does not match the
How	energy and discrepancy?
	you able billing inconsistency?
How	my bill?
	is difference usage billing.
	causes discrepancy in bill?
Bill d	loesn't energy

and not match up?
There's a in billing.
come energy and aren't ?
match energy used.
Is there consumed billed?
it possible there gap in energy use ?
is there a difference energy use ?
There be for the energy
is use and ?
disparity energy taken/charged?
cause energy use-bill ?
the bill ?
is the with consumed ?
What energy bill don't
The and the match up.
is big gap between electricity usage ?
is matching energy use?
Why the the same?
How the and billing?
How can there be difference in ?
Gap usage bill?
I don't my energy match charges.
a in amount of used billed.
the reason differences in use from the ?
don't why usage doesn't match the on
Why is between energy and ?
is the use of what on bill?
is the use of what on bin? energy not match the amount?
The energy match my
is an difference electricity and amount.
What is the energy-bill?
Why is use ?
for consumption- bill disparity
does it between electricity usage the ?
How does energy differ?
There a usage and
Why is a Electricity billed amount?
Why the different electricity usage?
is in utilized versus amount.
makes difference between use the?
What the differences and ?
Why is it different when it?
What in energy and billing?
Why there what's charged energy use?
the reason difference in on my bill.
come consumption doesn't add up charges ?
does differ from?
you explain the doesn't the energy?
How you energy and ?
Why is much different consumed amount?

Why energy consumption?
is a between bill the energy
is a usage bill.
Is difference and what appears my explained?
is there gap kWh used amount?
What causes energy usage?
possible that the energy doesn't the?
What the energy from?
How do the energy?
the different the usage?
There a in energy
There a gap the billing
Is there a reason bill is my ?
How you explain compared to energy?
Why does not match the consumption?
There a in energy compared what
what mismatch energy billed
There an and gap.
doesn't energy usage
causes the use my?
is the and charged so big?
the cause of energy consumption billing?
are reasons for energy-bill?
is mismatch used billed?
energy bill?
can there between bill and consumption?
used match bill.
a used and billed.
A the amount of energy the billed.
a for use discrepancy versus what's?
The and energy ?
is discrepancy between and
is that use and bill match?
between use bill?
my usage is than?
could the reason energy bill?
bill and use match.
do I an inconsistent use?
Why it use vs billed?
There's charged and use.
why my energy usage my bill.
Why does use energy from on bill?
How come energy my?
is disparity in power used
Why does theenergy used?
is an unexplained discrepancy between energy
Why do between the electricity consumed and ?
is use-bills?
Energy use and don't problem?
What energy to vary?

	there reas	son	_ discrepancy _	energy taken and?
Why_	ener	gy not _	bill?	
	I see an _	bill for	?	
			m amount	billed?
			sus what's	
	g-p and bill			= '
	use			
			energy _	2
				:
	is energy			
	the discre			
	y use			
	ry m			
				nken?
The _		up ener	gy use.	
	be g	ap between _	usage and	•
I	why	_ energy	_ does ma	tch bill.
What'	s the with	1 v	ersus?	
Bill _	match			
Why_	the gap	energy	different	charges?
	reas	on for differe	nce in bills and	?
			billed is	
	come usa			
			ch energy	use?
				energy?
				discrepancies?
				consumption?
			rgy usage and _	
			use on	
			the energy u	
				on my bill?
Can y	ou v	vhy the	diffe	rent than usage?
What	to the div	ergence	use on	?
:	is the cause	the gap be	tween	?
	bill and	mat	ch up.	
	there a		electricity use	and amount?
	does	betwee	en electricity	and billed amount?
	disparity	use	e versus a	mount.
	do bills aı	nd energy	?	
	gap bill _	use.		
	gap			
				match
				what is used.
			from	
			_ versus billed?	?
	bill			
			unexp	
				and the?
			use and	
	there	_ difference _	energy	and bill?

What is	_ reason	the	between _	bill	energy	?
Why do the	a	nd	?			
does _	dif	fer	energy consu	med?		
is	from bill, _					
There	a discrepano	су	and	·		
	wi	ith ι	ısage & paym	ent.		
			y and _			
I don't unde	rstand why 1	ny bill				
			energy us			
			energy use		?	
			consumption			
How is						
			in energ	ry use	my bill?	
			energy			
does th						
The energy						
b						
					what	?
			=?			
				' †	billed	45
			bein		bince	
			ty		unt?	
			_ is different _			
			_ 13 different _			
			from		ımod2	
			ver used vers			
					:	
					hillo	
			cons		DIII:	
			tch the			
				DIII.		
			energy			
What is				f		
			sumption			
			energy	and billin	g?	
What t						
How th						
e					0	
			doesn't	my	:	
			ge and			
			rom bill			
			_ use and bil		oig?	
			rgy use are _			
Something is						
energy						
					ion billi	ıg.
			line w		?	
			power usage			
			espond to act			
comes	energy	y	match my	?		

Do	$_{-\!-\!-}$ the discrepancy in $_{-\!-}$	billed?	
	do no	t match	
	from power u	sage?	
	do I discrepancy		?
	difference co		
	match v		
	happening with use		
	e is use a		
	see why my does		·
	a difference in energy		
	is a difference between the		ount
	amid energy	and payment.	
	a gap inenergy and		
What	energy	usage doesn't align	_ my?
	doesn't match energy	·	
	the energy usage r	natch amount	t billed?
The	for matcl	n.	
	for bill?		
	come doesn't	mv bill?	
	is the reason the		?
	energy usage		
	thing		
	the for the		
			DIII:
	e is a discrepancy		
	doesn't the billed corresp		?
	difference us		
:	is the disparity in o	lifferent	_ billed?
Why i	s big gap	_ used the amount	t?
	the for the	and billing inconsiste	ency?
Is	a reason for	_?	
Why c	do I an bill	?	
Why _	the energy use	what's?	
	is a big gap between		
	usage isn't compat	ible with ?	
	does my energy use from		?
	e is electricity		
	the the energ		
	there a betwe		hilled 2
	could there be difference		
			f
	not match the		10
	my bill match		sed?
	charged		
	come consumed doesn't		
I do n	ot my	not align my _	·
	there for the difference	versus l	oilled?
The _	may reas	on.	
Cause	e disparity	and charged?	
	it that there		and billed?
	bill doesn't up		
	you explain		
	· ·		

with the use-bill discrepancy?
gap energy and bill mystery.
Mismatched needs
There is in power
There is discrepancy and
The used does bill.
Why is energy-bill?
energy and bill do
a gap use and
is a big of used the amount billed?
Why usage not charges on my?
Why energy-bill?
with the and use?
a between usage and
bill consumption match.
is from the consumption?
wrong use and bill.
There a energy billing.
the problem with and
How the doesn't used?
How energy does add charges on my?
causes the bills energy?
difference in energy what's and what's used
about the energy usage?
is the for differences in from my?
What's happening energy use?
I inconsistent electricity and final?
is difference between the usage.
there a reason power billed?
it bill and energy?
does bill correspond use?
Why bill different for power ?
What the energy usage match my?
A between and
it energy and don't ?
Is it possible billed amount does usage?
Can explain why my match my?
Why different energy used?
The disparity used versus billed amount reasons bill match my usage?
Why there a consumption bill?
consumption-bill disparity?
are reasons consumption bill
What is cause of the use?
a gap between bills and
How be difference in usage and?
there energy-bill gap?
a usage-bill mismatch.
is of energy use
Why we a energy compared to what's?
, wo t chergy compared to what's:

Why power add up my?
What and bill have?
a gap between electricity used and?
between and energy consumption.
How my doesn't the charge?
bill usage discrepancy?
is a gap between and use.
do see discrepancy usage the bill?
a and energy usage.
Why is energy discrepancy the?
gap between energy usage
usage different from billing?
I wonder bill different from
do see between the bill electricity?
is difference and the bill.
There discrepancy in
doesn't the being
Is reason for gap?
There's Gap between usage
is the different use?
are reasons the difference power amount.
for of energy use
How come energy consumption doesn't with charges ?
Why the of power used charged?
Bill match energy.
difference between and billed
There's a what's charged.
Why power use billed?
diff energy used ?
vary between energy charged?
a discrepancy between bill ?
What's the big used amount?
Why is there a use billed?
What energy be different?
There is a used and
How explain the energy usage doesn't ?
How does match use of energy?
between billed energy is
use and bill matching?
What's the doesn't match up with the?
know bill doesn't match my energy
is unclear why a energy and billed.
there a the in power used billed?
Reasons between energy charged?
There is use billed amount.
is the gap usage amount so?
What's with and bill?
a difference consumed and
I don't why my the charges on
The discrepancy is

Bill match
Reasons consumption disparity
the mismatch regarding and?
is of electricity and billed?
is there difference billing power?
Why have discrepancy with the consumption?
There a difference between consumed and
is usage different billing?
is there gap usage and amount?
Why huge diff in?
What is with energy?
There's a energy usage
Why big gap use and amount?
There energy discrepancy.
There difference between bills
the discrepancies energy billing?
Was there gap use versus what's charged?
is bills and consumed?
How come the consumed doesn't the account?
What is with bills?
Can you why my doesn't energy?
Do energy and are different?
is is how much energy is consumed billed?
Why is a difference used?
Can the difference between the used?
There an in electricity consumed and final
the use match my bill?
a discrepancy in and billed
doesn't the bill the?
There problem with usage
How energy used tally with on?
discrepancy between power used and amount.
there disparity in and billed amount?
discrepancy between the energy usage?
How come energy doesn't ?
an use- bill
you tell me on my my energy usage?
a in power versus
I my power bill was different
isdifference between electricity billed so?
come my doesn't match charges my bill?
What is use bill?
match my usage?
do between energy and charged ?
Why do you use and bill?
Bill consumed.
diff in energy used vs?
I see a discrepancy in and ?
does from the energy ?
does mon the energy:
What is it energy and not?

is a gap between usage the
There a power usage versus
is my different on my bill?
doesamountpowerdiffer fromamount?
What is energy consumed and?
Why the charged different ?
Why there a big gap use and ?
Is an explanation for the billing?
Why amount and electricity ?
do I a electricity and final?
energy usage match with the bill?
What causes between billing?
is the different energy?
Energy and disparity
doesdisparity taken and?
for difference in power versus billed?
the power used billed unexplained?
Why is in power?
the of energy utilized.
There a discrepancy
What reason for the energy consumed?
There is a taken and
you explain why bill with my usage?
is the energy bill?
a between energy and
Why the from energy ?
Why does difference billed amount occur?
There is a bill
Can the between bill and ?
clarification for energy charge
What is between energy?
Can explain why is high used?
usage tally charges on my account?
What difference between energy use?
Why I see a between bill?
Why for power and?
There power usage payment.
it different in electricity usage
Why usage don't match billed?
come energy not match my?
What is the use gap versus what?
is a of consumption disparity.
is between energy and bill.
fails to match energy
How come bill does the?
is big discrepancy amount of and billed?
Why the difference in amount?
What's the reason for in energy ?
Can you is too energy use?
There a amount of and billed

is there a big difference		_ electricity _		amount billed?
the use to differ				
there a reason energ				_ amount?
There are cons				
gap between and				
does energy differ?				
is energy use-bill?				
How come correlate	charges	on acc	ount?	
causing the dis	screpancy?			
There reasons consu	mption-billed			
the big gap			ter?	
the gap between				
There with usa				
What is the bill		n my	?	
What bill				
Why is it in				
it that the energy do		bill	ed?	
energy use different				
How does not _				
a power usage				
causes gap in billing				
There's discrepancy		at's .		
divergence of				
is disparity between				
Why does amount			amount?	
does use bill _				
Why the of				
cause of energ				
is gap in use				
Why the energy usage ma			nt ?	
is the of the				
What to be much		use?		
you tell me why the			bill?	
a energy use _				
goes on discre				
Do have reason		o?		
energy does not mat			ount?	
Why does not align n				
come my doesn't match	the	?		
Why is between energy _				
What problem the bi				
doesn't match of ene	ergy			
is between the bills		sumed		
are energy discrepa				
Do know why energy		up the		?
tell my				
There reasons for energy			. 9-3	
There's a gap				
Why bills than the				

Why you see a difference billing?
There is between consumption
The is with consumption.
and do not match.
is difference power usage
There in use/charge.
Gap between energy
there energy usage doesn't amount billed?
there a for the ?
might a the gap.
it that the bill and match?
on energy and bill?
causing difference in and?
Why the energy?
causes between and energy ?
What's causing discrepancy and?
How my match up with charge?
difference between consumed is a
versus bill disparity question.
are energy ?
What the reasons difference versus billed amount
energy doesn't account charges?
Is disparity in power used versus?
were for consumption-bill
and the energy don't
Why usage isn't in the amount?
There is power usage
mismatch consumed billed?
Explanation between taken and?
there a why energy usage with bill?
What are the disparity between taken?
Why is discrepancy use?
There is variation usage
is the for the discrepancy ?
What makes and energy?
Why does the energy not match bill?
the power usage and billing.
you me why too compared to energy?
Is a for the disparity in used ?
Why see the and electricity consumed?
there reason for and energy usage?
is about energy use-bill?
needed mismatch use charge.
a gap between usage bill.
causes bill to be?
Is reason why there's gap what's charged?
come uses match my?
energy or needs?
consumption bill?
What consumption versus?

How come the use bill.
the electricity used billed big gap?
Why do align with my ?
What the energy use bill different?
is the difference billing energy ?
for consumption-bill
Why the gap electricity and billed you?
The match the billed
mismatch between consumed billed?
Do you have explanation for the ?
Bill doesn't match the
why my power is from consumption.
there differences in power used ?
the energy usage the billed?
The energy and bill
energy up my charges?
is problem consumption billing.
energy doesn't with my
There difference between energy
match energy
Why use and billed?
Clarifying the mismatch of charge charge
What's mismatch between energy?
Why the charged amount electricity?
bill does up the energy
you tell about the billing inconsistencies?
the bill differ theenergy?
difference in energy versus
Bill how energy used.
a discrepancy use-bills.
can be difference between and billing?
gap between energy
Why energy bill ?
What energy usage and?
difference in energy use the?
caused gap?
in energy and billing come from?
usage-bill are different?
Why does the bill energy?
Why it when to electricity usage amount?
is reason the difference consumed billed?
Bill match the
Why the power differ from the?
disparity the amount power used versus the
been discrepancy between the energy consumption.
energy different?
can energy usage and ?
match the used
are energy discrepancy.
It the energy usage doesn't up amount

Why _	than used?
There	mismatched use
Why_	usage line with my bill?
	energy disparity are
There	disparity power used versus
	can difference between energy consumed billed?
;	you know that usage doesn't billed?
	the divergence use from the?
Mism	atched and charge be
What	of bill and energy discrepancy?
	there a big in energy billed?
	the reason in from what appears on bill?
Can _	explain high the energy used?
	have a reason gap?
Why_	think energy billing are?
:	is a discrepancy power billing.
	consumption bill disparity.
Why_	I in consumed and final bill?
	there for the mismatch in energy?
Why o	loes the correspond consumption?
	reason for energy- bill?