## [Demo] NLP Dataset for Customer Service Automation

| Company<br>Type             | Automotive Parts Retailers   |
|-----------------------------|--|
| Inquiry<br>Category         | Order tracking and status updates  |
| Inquiry<br>Sub-<br>Category | Delayed Order  |
| Description                 | Customers reach out to inquire about orders that are taking longer than expected to arrive. They may seek information on the cause of the delay and updates on when the order can be expected to be delivered. |
| Data Size                   | 5,109 paraphrases  |
| Want to<br>buy data?        | Please contact nlp-data@qross.me via your business email address.  |

Masked sample paraphrases of one "Automotive Parts Retailer" customer inquiry. (Purchased data will not be masked.)

| Why hasn't tracking Is something up transportation?    |
|--|
| and trace has budged, something deliveries             |
| Is there a in transportation is?                       |
| What's not any movement on ?                           |
| is there movement tracker?                             |
| does show lately?                                      |
| there reason tracking displayed recent moves?          |
| there any with transportation ?                        |
| interfering progression?                               |
| tracking so I'm wondering up the transportation proces |
| Is slowed?   |
| up any the shipping?                                   |
| of shipping moving according the tracker?              |
| during no no in tracking?                              |
| Do think a transportation?                             |
| Is there a?  |
| been no movement on tracking?                          |
| Tracking doesn't any transportation?                   |
| is showing progress?                                   |
| causing delays in shipping on tracker?                 |
| There was activity on are there?                       |
| track trace haven't blocking deliveries?               |
| What caused lately?                                    |
| there something holding transportation ?               |
| think hit roadblock?                                   |
| There no on tracker, is problem?                       |
| why shipping not moving the status report?             |
| transit not quickly?                                   |

| no tracking affecting?  |   |
|---|---|
| travel potential holdup   | transportation?   |
| preventing shipments moving   |   |
| There wasn't updates on the   |   |
| reason this isn't showing   |   |
| is reason for according   |   |
|   |   |
| wondering that's up, b  | pecause there shown recently                                  |
| movement recently on the  |   |
| There isn't tracking recently and I   |   |
| What's causing delays in and  |   |
| Something preventing  |   |
| movement tracking recently?   |   |
| What is the progress delayed  | nd prevented?   |
| How I see any shipmer   |   |
| progress shown by   |   |
| Something recently.   | due to being delayed.   |
| not been recently.  |   |
|   | tracking?   |
| Hold shipment after no           there transportation st                                  |   |
|   | topping the tracking activity:                                |
| Is delayed no?  |   |
| transport process moving?   | 2   |
| it because shipping according   |   |
| Is reason lack of   | by tracking?  |
| movement recent days?   |   |
| tracker has been inactiveholdups  |   |
| There have of motion r  |   |
| The and hasn't anything   | lately, up?   |
| of recently?  |   |
| there issues with ?   | that halding your   |
| There tracking recently, which  | that holding up   |
| been updates or delays  |   |
| No updates lately; stalling _   |   |
| haven't seen activity trackin   |   |
| There are updates detected, poten   | ntial holdup?   |
| Is a motion recently?   |   |
| There wasn't updates on   |   |
|   | ?   |
|   | ?   |
| hold up in?   | ?   |
| hold up in? What's causing?   |   |
| hold up in? What's causing ? recently am wond   |   |
| hold up in? What's causing ? recently am wond not days?                                   | dering if it is something holding                             |
|   | dering if it is something holding                             |
| Why is stagnant at?   | dering if it is something holding vement?                     |
| hold up in? What's causing?recentlyam wondnotdays?isany holdupsthe mov Why isstagnant at? | dering if it is something holding vement?                     |
|   | dering if it is something holding vement?                     |
| hold up in? What's causing? recently am wond not days? is any holdups the move            | dering if it is something holding vement?                     |
|   | dering if it is something holding  vement?  updates tracking? |

| activity i              | ssue?                  |               |                            |
|-------------------------|------------------------|---------------|----------------------------|
| There travel u          | pdates                 | holdup        | the transport phase.       |
| There shown             | recently and I am      |               | is holding                 |
| issues be behi          |                        |               |                            |
| is proces               | ss stagnant when       | is no update: | s?                         |
| Maybe h                 |                        | _             |                            |
| Tracking motion         | been                   |               |                            |
| transportation          | a of no mo             | ovement       | tracking?                  |
| is no updates           |                        |               |                            |
| issue?                  |                        |               |                            |
| <br>lack                | _ by track is          | _ delayed tra | nsportation.               |
| Delayed causi           |                        |               |                            |
| Tracking activ          |                        |               |                            |
| There no                |                        |               |                            |
| transportation          |                        | •             |                            |
| transportation delay    |                        | ?             |                            |
| No movement             |                        | <del></del> - |                            |
| holdup in transport     |                        | undates       | detected.                  |
| Any on shippin          |                        | apaatoo _     |                            |
| slowing?                | ·                      |               |                            |
| slowing tracking motion | nn?                    |               |                            |
| a roadbl                |                        |               |                            |
| there a i               |                        | the state     | us renort?                 |
| affecting               |                        |               |                            |
| Is reason why           |                        |               |                            |
| preventing an           |                        |               | venients:                  |
| preventing an           |                        |               | transport phase?           |
|                         |                        |               | transport phase:           |
| trace has               |                        |               |                            |
| The transport           |                        |               |                            |
| curious i               |                        |               |                            |
|                         |                        | 1t's          | holding up transportation. |
| isn't there any         |                        |               |                            |
|                         |                        |               | tracking recently.         |
| Not seeing any          |                        |               |                            |
|                         |                        |               | tracking                   |
| Holdup during shipment  |                        |               |                            |
| wondering it's          |                        |               |                            |
| Why the proce           |                        | on tracking?  |                            |
| with trai               | nsportation lately?    |               |                            |
| holdup in pha           |                        |               |                            |
| There tracking          |                        | holding       | process.                   |
| is shipment _           |                        |               |                            |
| no                      | updates on tracking, a | are delay     | vs?                        |
| don't any upda          | ates on tracking       | in            | <del>.</del>               |
| There be bloc           | king transportati      | ion           |                            |
| What wi                 | th movement            | transportat   | cion?                      |
| There a lack p          | rogress by             | if is         | ·                          |
| holding                 | transportation         |               |                            |
| you know                | moving?                |               |                            |
| Is transportat          | ion delay?             |               |                            |

|       | sport could be reason current movement.                           |
|-------|---|
|       | movement tracked recently?  |
|       | down?   |
| The   | process to be up lack movement recently.                          |
|       | _ am wondering if is that is up                                   |
|       | _ is causing to?  |
|       | an issue transportation flow?                                     |
| Ther  | re something transportation because there isn't Tracking          |
|       | is holding it since there isn't tracking                          |
|       | motion lately?  |
|       | delay in transportation that's in the activity?                   |
|       | didn't see any movement what's going?                             |
|       | movement a in?  |
|       | isn't movement which to up the transportation                     |
|       | if is up transportation.  |
|       | the deal transportation being?                                    |
|       |   |
|       | transportation process seems due the lack of movement             |
|       | don't why transport process                                       |
|       | been stuck?   |
|       | tracking any recent?  |
|       | _ transportation process being up by that isn't tracked           |
|       | any movement my what's?   |
|       | if is the process after seeing there tracking recently.           |
|       | is some with causing a halt in the                                |
|       | it's something the transportation process because there recently. |
|       | are that why tracking hasn't recent movements.                    |
|       | there in transportation causing halt in ?                         |
|       | nce anything shipment progress?                                   |
|       | _ that holdup transportation?                                     |
|       | is no on tracking or transport.                                   |
|       | _ there holdup in transportation?                                 |
|       | a holdup the shipment?  |
|       | _ there has been holdup?  |
| May   | be recent tracking is up?   |
| I hav | /e activity updates on are?                                       |
|       | _ doesn't activity, delaying transportation?                      |
|       | a delay in?   |
|       | show what is Delaying?  |
| Is    | problem the recently?   |
|       | causing in lately?  |
|       | _ travel detected, a in?  |
| Lack  | z tracked ?   |
|       | transportation or?  |
| Are   | of is moving to the tracker?                                      |
|       | ething progression?   |
|       | t be elays ?  |
|       | in shipments?   |
|       | of progress shown by tracking                                     |
|       | and anything blocking lately?                                     |
|       | current may have something to do with transport                   |
|       |   |

| there something preventing?  |
|--|
| movement being tracked?  |
| you that shipping isn't the tracker?   |
| been something blocking transportation   |
| There problems why the hasn't recent movements.  |
| What holding the shipping progress ?   |
| What's movement on the tracker?  |
| as result no tracking?   |
| a in transportation that's affecting activity?   |
| There's on the why?  |
| could be reason for in tracking data.  |
| There $\_\_\_$ tracking $\_\_\_$ recently and $\_\_\_\_$ if $\_\_\_\_$ holding up $\_\_\_$ transportation $\_\_\_$ . |
| There isn't shown recently, if if that is holding it.  |
| there reason that isn't to tracker report?   |
| not forward?   |
| There is a shown tracking transportation is  |
| What might be?   |
| The and trace anything ?   |
| is something holding up the transportation isn't tracking recently.  |
| I'm curious $\_\_\_$ something is $\_\_\_$ it, as $\_\_\_\_$ shown $\_\_\_$ .  |
| I'm transportation process because there is not tracking recently.   |
| may the reason the absence of  |
| there a for of movement data?  |
| Something has ?  |
| holdup in maybe?   |
| there holdup recently?   |
| reason that hasn't displayed any recent?   |
| Is lack shown by due delayed?  |
| lack progress shown by because has been?   |
| Is there stifled lately?   |
| Why isn't up to?   |
| delay in transportation?   |
| be holdup in the phase?  |
| What causing shipping and on tracker?  |
| Why doesn't tracked?   |
| wonder if is the process?  |
| Holdup might be to no recent   |
| Why did display any?   |
| that the transportation process is because isn't movement  |
| process to be held up that movement recently.  |
| Silence tracking and obstructing ?   |
| is the shipping moving according to ?  |
| Maybe was a transportation?  |
| has been on track.   |
| I'm it's something the process, tracking shown recently.   |
| Was what?  |
| no movement on tracking?   |
| shipment progression?  |
| There is halt activity some kind of delay  |
| a to transportation?   |
|  |

| is holding up ?   |
|---|
| movement in tracking?   |
| What's in lately?   |
| $\_\_\_\_ be holding up the \_\_\_ process \_\_\_ that there \_\_\_ no \_\_\_ movement \_\_\_.$ |
| Why is stagnant?  |
| delaying shipping progress?   |
| Is the progress to the transportation?  |
| updates recently; any glitch transport  |
| transportation up something that isn't tracking movement.                                       |
| transportation there is no movement ?   |
| movement on shipment, what's happening?   |
| I'm wondering is holding up the transportation is recent  |
| a tracking not showing recent?  |
| causing me to on my shipment?   |
| transportation there is no on?  |
| are reasons in transportation?  |
| is of to shipping progress?   |
| my shipment moving, going?  |
| There no of ?   |
| up or no movement tracking?   |
| Lack anything blocking the process?   |
| trace has budged; anything ?  |
| Why there on?   |
| Does delay affect the shown by?   |
| tracking recently, which something to be up the transportation                                  |
| a reason why this isn't movement?   |
| It that the transportation is held the of   |
| Is the facing ?   |
| slows the transportation?   |
| Why the tracking displayed?   |
| updates detected, potential?  |
| Do you see shipping?  |
| No updates detected, holdup in transport?   |
| The lack of the tracking is to  |
| yet; blocking transportation process.   |
| a reason for current movement?  |
| isn't tracking recently, and I'm holding it.  |
| or progress halted on front?  |
| The track what is happening?  |
| why aren't moving?  |
| Why is shipping not according status?   |
| a holdup transportation?  |
| is is it, as there isn't tracking shown   |
| does show what's delaying ?   |
| There recently may be holding transportation.   |
| and hasn't budged, blocking deliveries?   |
| is the progress?  |
| could be obstructing ?  |
| I am wondering if is up there shown   |
| Any with flow?  |

| wondering something is it, there shown recently.         |
|--|
| transportation process up by a movement recently.        |
| track not anything lately?                               |
| been tracking recently, seems to holding up process.     |
| activity and delaying transportation?                    |
| Lack of is the   |
| The budged, anything deliveries?                         |
| transportation delayed no tracking?                      |
| My is moving, what?                                      |
| transportation stalling?                                 |
| wondering something it tracking shown recently.          |
| Is holding up?   |
| Hold during shipment there no tracking?                  |
| of motion in ?   |
| Is a with causing halt the?                              |
| Potential travel updates detected?                       |
| delay in transportation causing halt in ?                |
| no on lately.  |
| Transport issues are reasons the absence data.           |
| Is there some sort transportation that activity?         |
| Tracking or something?                                   |
| obstacle the transportation flow?                        |
| Is stalling ?  |
| Haven't recent movements ?                               |
| holdup in transportation?                                |
| Did transportation delays lack progress by?              |
| I any activity on are there?                             |
| Tracking moving these?                                   |
| Does know this tracking showing movement?                |
| transportation from?                                     |
| transportation stalling?                                 |
| any recent movements?                                    |
| there a causing a halt in the?                           |
| Are aware shipping is moving to?                         |
| there been change tracking recently?                     |
| any in my shipment, what's ?                             |
| There tracking shown and it's the transportation process |
| I'm wondering if something as there isn't                |
| are no the tracking?                                     |
| wondering this is holding up the there isn't shown       |
| Is there a tracking hasn't ?                             |
| issues may the current of movement in                    |
| from obstructing shipment progression.                   |
| you that is not moving?                                  |
| with is a?   |
| something isthebecause there isn't tracking shown        |
| Are delays of no movement?                               |
| There isn't I'm wondering it's holding it.               |
| updates detected, there a holdup in?                     |
| What delays no movement on the tracker.                  |
|  |

| there an impediment flow?  |
|--|
| $\_$ isn't $\_$ shown recently $\_$ wondering $\_$ is something holding $\_$ . |
| Something progression has silence from   |
| A lack of movement process blocking  |
| if is holding the transportation process there isn't track                     |
| from may obstructing progression?  |
| you shipping does not according tracker?                                       |
| Are : transportation ?   |
| I'm is holding up process there isn't tracking shown                           |
| Is for delays transportation ?   |
| wondering something is it because tracking shown.                              |
| Is a?  |
| There isn't tracking something that holding the                                |
| there a for not any recent ?   |
| a delay causing a the activity?  |
|  |
| seems that is the transportation isn't tracking recently.                      |
| there hitch?   |
| There be that could explain tracking hasn't                                    |
| There and I'm wondering if that's up.  |
| wondering something is it as there isn't recently.                             |
| There no movement updates the the?   |
| movement in?   |
| What causing delays in the tracker.  |
| isn't tracking wondering it's holding the transportation                       |
| Transport issues related to the lack of  |
| updates detected, a potential phase?   |
| the reasons recent delays transportation?                                      |
| Is transportation stopping the activity?                                       |
| There logistical why tracking displayed movements.                             |
| progress?  |
| travel updates were detected, holdup in ?                                      |
| The transportation held up due the of movement                                 |
| lem:lem:lem:lem:lem:lem:lem:lem:lem:lem:                                       |
| there a transportation?  |
| The of shown by is being delays.   |
| there any change in ?  |
| shows what is ?  |
| of shown by is due delayed   |
| Is anything blocking the ?   |
| What delays transportation?  |
| lack shown by tracking has transportation.                                     |
| The transportation held up of the lack movement                                |
| transportation?  |
| during shipment process, in?   |
| Tracking shows no postponing ?   |
| could be why tracking recent movements.  |
| travel updates a holdup phase?   |
| recent in transportation.  |
| without these days?  |
| issues with of?  |
|  |

| I'm wondering  | _ it                      | _ holding      | since there        | _ tracking   | recently. |
|----------------|---------------------------|----------------|--------------------|--------------|-----------|
| if there'      | s something holding       | _ since there  | isn't              | ·            |           |
| didn't see act | ivity                     | there delay    | /s?                |              |           |
|                | movement on               |                |                    |              |           |
| have a r       | reason for not            | t movem        | ent?               |              |           |
| There          | which may                 | holding up     | transportati       | on process.  |           |
|                | delayed or p              |                |                    |              |           |
|                | activity updates          |                | delavs.            |              |           |
| Holdup         |                           |                |                    |              |           |
|                | holding due to            | fact th        | ere isn't          | recently     |           |
|                | been the tra              |                |                    | 100011119.   |           |
|                | activity is caused        |                | with               |              |           |
|                | delay or glitch?          | Some kind      | WICII _            | •            |           |
|                | eason why tracking hasn'  | ı <sub>+</sub> | movements?         |              |           |
|                |                           |                |                    |              |           |
|                | by tracking is link       |                | delayed.           |              |           |
|                | ausing ?                  |                |                    |              |           |
|                | nt no movement            |                | 22                 |              |           |
|                | ort delay with trans      |                |                    | ·            |           |
|                | dates on tracking,        |                | ?                  |              |           |
|                | up proc                   |                |                    |              |           |
|                | ss shown by may _         |                |                    | •            |           |
|                | transportation?           |                |                    |              |           |
|                | holding l                 | because        | isn't tracking sho | wn recently. |           |
|                | lately?                   |                |                    |              |           |
| no             | updates the               | tracking, are  | delays?            |              |           |
| Why            | moving?                   |                |                    |              |           |
| No in th       | ıе?                       |                |                    |              |           |
| something ho   | old proce                 | ess?           |                    |              |           |
| a reason       | n for transpor            | rtation?       |                    |              |           |
|                | with transportation n     | not moving?    |                    |              |           |
| have been no   | updates in tracking       | s              | stalling           |              |           |
| delayed        | affecting the show        | /n?            |                    |              |           |
| How is the pr  | rocess ?                  |                |                    |              |           |
| there any      | with transportat          | ion?           |                    |              |           |
|                | process while _           | are no up      | dates on tracking  | ?            |           |
|                | ing the proce             |                |                    |              |           |
|                | hat is holding trans      |                |                    |              |           |
|                | re explanations           |                | of movemen         | t da         | ıta.      |
| stuck or       |                           |                |                    | ut           |           |
|                | -'<br>bstacles that might | h              | as not displayed   |              |           |
|                | on caused the             |                |                    | ·            |           |
|                |                           |                |                    |              |           |
|                | ipdates                   |                | huase:             |              |           |
|                | hold tra                  | msportation?   |                    |              |           |
| iss            |                           |                | 1                  |              |           |
|                | I See any mo              |                |                    |              |           |
|                | s hampered by             |                | in recen           | tly.         |           |
|                | movement on th            |                |                    |              |           |
|                | n delayed because there   |                |                    | _?           |           |
| isn't tracking | and I am                  | it             | holding            | the transpo  | ortation  |
| No movement    | on the                    | ?              |                    |              |           |

| transportation seems being up by lack movement recently.              |
|---|
| isn't tracking shown recently I wondering if is up                    |
| process is not moving why?  |
| from tracking with ?  |
| that seems hold the transportation that isn't tracking                |
| Is there obstructing ?  |
| of in transportation stopping the activity?                           |
| from shipment progression   |
| What causing progress be delayed ?                                    |
| if anything is holding transportation process there recently.         |
| What the cause transportation?  |
| Do know why ?   |
| I'm if something holding up as tracking shown recently.               |
| transportation seems be held by tracking movement recently.           |
| There tracking shown I'm holding up.                                  |
| I wondering if was the transportation there shown recently.           |
| preventing moving hitherto?   |
| has there movement ?  |
| there delay in ?  |
| <del></del>   |
| up during process no movement ?  What causes transportation ?         |
|   |
| There is a activity to some kind delay                                |
| reason why this movement?   |
| What's on my shipment?  |
| There isn't tracking movement which up the                            |
| I'm wondering there holding transportation no tracking shown recently |
| Why there tracker?  |
| No is delaying transportation?  |
| Does know shipping?   |
| I'm wondering if isn't tracking shown                                 |
| Has the tracking shown movement?                                      |
| The track and up?   |
| Was hit roadblock?  |
| transportation up?  |
| did register moves  |
| there a in  |
| during process no movement ?  |
| Is that something slowing down ?                                      |
| going when I see any movement in?                                     |
| The transport there no on tracking?                                   |
| tracking, anything obstructing?                                       |
| lack of progress by tracking been transportation.                     |
| Something to be holding the of movement recently.                     |
| There are logistical obstacles that tracking hasn't tracking hasn't   |
| Is reason doesn't recent movements?                                   |
| there on the tracker?   |
| Silence from interfering with ?                                       |
| wasn't movement ?   |
| Lack of anything blocking transportation                              |
| A the transportation process.   |

| What's on when I see movement                               | ?          |                          |           |
|---|------------|--------------------------|-----------|
| Something seems to holding                                  | process    | that there isn't         | recently. |
| I have transportation delays                                |            |                          |           |
| the movement transportation?                                |            |                          |           |
| Why the process no updates                                  | tracking?  |                          |           |
| Why there no updates  |            |                          |           |
| Why transport process?                                      |            |                          |           |
| The track trace has not on?                                 |            |                          |           |
| be causing transportation?                                  |            |                          |           |
| I'm $\_$ if something is $\_$ process $\_$                  |            | _ tracking shown lately. |           |
| haven't any activity updates tracking, _                    |            | _ delays?                |           |
| I wondering if since there _                                |            | hown                     |           |
| What is movement transport                                  | tation?    |                          |           |
| shown recently, I'm wondering                               | that       | is holding               |           |
| are no updates on what's causing                            | ?          |                          |           |
| Have?   |            |                          |           |
| I'm if is holding up the                                    |            |                          |           |
| Is reason why hasn't recent                                 | movements? |                          |           |
| delays happening?   |            |                          |           |
| something preventing tracking from                          | ?          |                          |           |
| No in?  |            |                          |           |
| I'm not seeing is h   | nappening? |                          |           |
| why hasn't been tracked                                     |            |                          |           |
| Is any reason why doesn't any                               | ?          |                          |           |
| There hasn't been any activity tracking;                    |            |                          |           |
| Is there a has not movement                                 |            |                          |           |
| current movement data may                                   |            | transport issues.        |           |
| Hold up during process of no                                | _?         |                          |           |
| there a transportation?                                     |            |                          |           |
| has been no on the ?  |            |                          |           |
| What is to the ?  |            |                          |           |
| Is lately?  |            |                          |           |
| Is delayed of tracking?                                     |            |                          |           |
| Is a delay in transportation t                              |            |                          |           |
| during shipment if there is in                              |            |                          |           |
| Is there in transportation causing                          |            | activity?                |           |
| Therenothing istracker slace                                | cking off? |                          |           |
| obstructing progression?                                    | 10         |                          |           |
| What is shipping to the                                     |            |                          |           |
| a delay that's a stop th                                    |            |                          |           |
| delayed the lack of progress                                | tracking?  |                          |           |
| with transportation ?                                       |            |                          |           |
| might be reason for the current                             | ·          |                          |           |
| The trace hasn't deliveries?                                |            |                          |           |
| Do know for shipping ?                                      | o lotolw?  |                          |           |
| The track blocking deliveries There delay shipping?         | s iately?  |                          |           |
|   | troolsin   | ı.a                      |           |
| obstructing progression broadcast there anything in lately? | u ackiii   | ·9·                      |           |
| isn't tracking movement, which seems                        | un         | transportation           |           |
|   | шр         |                          | -         |

| What's going my isn't?                                |
|---|
| is of tracking motion?                                |
| Holdup during shipment there no ?                     |
| preventing moving forward/right now?                  |
| What any progress of shipping?                        |
| is on transportation or?                              |
| the tracker yet?                                      |
| The transportation by lack of movement.               |
| a reason that this tracking ?                         |
| There transportation process?                         |
| stalling?   |
| Are aware shipping not according the tracker ?        |
| Is delayed there's on?                                |
| there anything process yet?                           |
| Lack of transportation process                        |
| There shown and I am that is it.                      |
| was sign mobility the tracker                         |
| Do you the reason ?                                   |
| Is there a the halt the tracking?                     |
| What shipping, no updates on the                      |
| having issues right?                                  |
| and has budged, what up?                              |
| no in recently.                                       |
| is the in updates on the tracker?                     |
| No recent tracked?                                    |
| of movement the transportation process it.            |
| delays affected the shown by tracking?                |
| the issue no transportation?                          |
| No updates what causing the?                          |
| of moving   |
| Holdup there was no tracking?                         |
| I'm it's that is holding there shown recently.        |
| The of shown by has by transportation.                |
| Holdup process?                                       |
| trace budged and is blocking deliveries.              |
| delayed no movement on tracking?                      |
| tracking doesn't show recent movements?               |
| isn't shown and I'm if it's up                        |
| that the process is the there isn't tracking movement |
| have been tracker lately.                             |
| Is there with transportation activity?                |
| What's causing shipping no movement on?               |
| There shown and I'm it's up.                          |
| tracking motion recent?                               |
| you isn't moving?                                     |
| The track moving, anything blocking?                  |
| is lately, the and has budged.                        |
| The trace has what's?                                 |
| hasn't tracking movements?                            |
| recent in .   |

| with possible?   |
|--|
| I'm wondering if it is tracking recently.                    |
| there transportation glitch?                                 |
| an issue with transportation causing a halt ?                |
| up during ?  |
| up dating detected, maybe in transport?                      |
| I am is up process since there isn't recently.               |
|  |
| Silence from impedes ?  Tracking progress ?                  |
| Tracking progress?   |
| There tracking that seems be the transportation              |
| moving the tracker slacking off?                             |
| Why there on tracker?  |
| isn't tracking recently and I am if holding                  |
| Is transportation delay lack shown by?                       |
| causes delays?   |
| without blocked transport?                                   |
| Transport issue?   |
| I'm wondering holding it, isn't recently.                    |
| transportation up of on tracking?                            |
| Something transportation to tracking?                        |
| There is some sort of delay activity.                        |
| the zero movement a roadblock?                               |
| you that shipping the tracker status report?                 |
| delays lack progress shown by tracking?                      |
| There $\_$ tracking $\_$ and $I$ $\_$ if it is $\_$ .        |
| Is transportation delayed is on?                             |
| transportation facing lately?                                |
| of progress shown by is to in                                |
| seems be shipment progression.                               |
| shipment no in tracking?                                     |
| wondering if holding the process there isn't tracking        |
| Why there change transit?                                    |
| any delay transportation that's affecting the?               |
| tracking movement recently, it holding the process.          |
| causes in lately?  |
| a in transportation that's halt?                             |
| No detected, could holdup in the ?                           |
| transport hit a?   |
| Holdup ?   |
| transportation is being blocked a of                         |
| no activity, what transportation?                            |
| come am not movement my shipment?                            |
| tracking wondering if holding up the transportation process. |
| a of holdup in the transport ?                               |
| movement on shipment, what's going on?                       |
| travel updates detected, holdup ?                            |
| the transport any updates?                                   |
| Is there the that causing the halt the?                      |
| I'm wondering if holding since there isn't recently.         |
| tracking shown I if something that is holding up.            |
|  |

| Is _  | a trans                       | portation          | causing the halt    | the tracking      | ı;           |            |
|-------|-------------------------------|--------------------|---------------------|-------------------|--------------|------------|
|       | wondering if so               |                    |                     |                   |              | recently.  |
|       | isn't                         |                    |                     |                   |              |            |
|       | nce from anythin              |                    |                     |                   |              |            |
|       | is delays in                  |                    |                     |                   |              |            |
|       | it's                          | the transporta     | tion process beca   | use isn't trac    | cking shown  | _ <b>·</b> |
| The   | track hasn'                   | t budged, anything | is                  | _                 |              |            |
|       | is no is de                   | laying?            |                     |                   |              |            |
|       | _ movement in                 | ?                  |                     |                   |              |            |
|       | _ has been                    | transportation     | n lately?           |                   |              |            |
|       | it                            | holding up         | _ transportation    | because there     | isn't recen  | tly.       |
|       | show                          | vn by tracking     | linked to tr        | ansportation dela | ys.          |            |
| I'm v | wondering somet               | thing holding      | the transpor        | tation            | isn't tracke | d          |
| Why   | the proces                    | s?                 |                     |                   |              |            |
|       | nsport issues be t            |                    |                     | nt in             |              |            |
|       | the problem                   |                    |                     |                   |              |            |
|       | _ is process                  |                    |                     | on tracking?      |              |            |
|       | tracking                      |                    |                     |                   |              |            |
|       | movement on the               |                    |                     |                   |              |            |
|       | re isn't rece                 |                    |                     |                   |              |            |
|       | it causing d                  |                    | rtation?            |                   |              |            |
|       | is the process _              |                    |                     |                   |              |            |
|       | transp                        |                    |                     |                   |              |            |
|       | re are logistical t           |                    | tracking            | recent            |              |            |
|       | delaying transp               |                    |                     |                   | _            |            |
|       | a reason that sl              |                    | oving to            | repo              | rt?          |            |
|       | cking no                      | days?              |                     |                   |              |            |
|       | it is?                        |                    | 1.                  |                   | 10           |            |
|       | _ you know shipp              |                    |                     | 1                 | report?      |            |
|       | know why this                 |                    | ·                   |                   |              |            |
|       | in the track                  |                    | if itle come athin  | -                 |              |            |
|       | re tracking show<br>cking     |                    | II It's somethin    | g                 |              |            |
|       | oping delays caus             |                    | t undates           |                   |              |            |
|       | oping delays caus<br>movement |                    | ı upuates           | ·                 |              |            |
|       | movement stag                 |                    | n no undatos or     |                   |              |            |
|       | stay<br>it's somethi          |                    |                     |                   | shown        |            |
|       | night be slowir               |                    | brocess need        |                   | 3110 WII     |            |
|       | re has slown                  |                    | ortation delays     |                   |              |            |
|       | ething stopped _              |                    | or value in delays. |                   |              |            |
|       | d transporta                  |                    |                     |                   |              |            |
|       | of shown by                   |                    | because transp      | ortation          |              |            |
|       | or shown b                    |                    |                     |                   | ·            |            |
|       | ansportation                  |                    |                     |                   |              |            |
|       | doesn't display               |                    |                     |                   |              |            |
|       | recent in                     |                    |                     |                   |              |            |
|       | nce from                      |                    | progression         |                   |              |            |
|       | re has been recei             |                    |                     |                   |              |            |
|       | _ transportation              |                    |                     | on tracking?      |              |            |
|       | re isn't tracking mover       |                    |                     |                   |              |            |

| Something that be holding up there isn't any recently.                             |
|--|
| holdup in phase possible because travel detected.                                  |
| Potential in transport phase be travel detected.                                   |
| Transport blocked days.  |
| I'm wondering if there's something holding isn't isn't                             |
| are possible for the tracking data.  |
| I am there holding up transportation process since tracking                        |
| updates progress of the shipping?  |
| delays the transportation?   |
|  |
| hasn't changed recently?   |
| I'm it's something holding up process there no tracking                            |
| wondering if something holds because shown recently.                               |
| is being held something is not tracking  |
| No updates on the delays?  |
| Has been delayed on tracking?  |
| isn't the transport better?  |
| obstructing shipment?  |
| and trace hasn't and anything blocking   |
| isn't tracking I am if something is holding  |
| on tracker, what is causing delays?  |
| Is there reason the hasn't ?   |
| if it's something it there Tracking shown  |
| no movement, what's ?  |
| Is transportation?   |
|  |
| progress by is affected the delayed transportation.                                |
| I'm wondering if there is something the process, since                             |
| Has been?  |
| is no on tracking and  |
| I am wondering if is it there shown recently.                                      |
| there a delay transportation causing a in ?  |
| Why zero movement?   |
| Holdup transportation, could?  |
| I'm $\_$ if $\_$ is holding $\_$ the $\_$ of transportation because $\_$ recently. |
| was was something holding transportation process wasn't shown recently.            |
| is no and I am wondering is something it.  |
| Transport an?  |
| travel updates detected, holdup phase?   |
| There isn't shown I'm wondering something that's                                   |
| There sort delay in that causing a halt  |
|  |
| process, no movement?  |
| a holdup transportation?   |
| something holding up process after that there shown recently.                      |
| Does reason why the isn't showing?   |
| the delayed because there is movement ?  |
| Silence anything obstructing?  |
| are being the lack movement on the tracker.  |
| Tracking no what's happening ?   |
| with being delayed?  |
| in are caused by on the  |
| there in transportation halt in tracking activity?                                 |
|  |

| Is anything transportation ?                             |
|--|
| I activity or delays.                                    |
| wondering something is it there isn't shown              |
| There been no lately.                                    |
| Potential in transport may detected by                   |
| wondering it is something the process, as isn't tracking |
| Why process right now?                                   |
| Maybe a potential transport?                             |
| is cause in transportation?                              |
| Are transportation of shown?                             |
| delays in?   |
| It that tracking movement which is the process.          |
| I'm wondering there's holding up since there recently.   |
| Transport is by lack recently.                           |
| tracker yet?   |
| preventing transportation recently?                      |
| has recently been?                                       |
| no movement?   |
| Is hit roadblock ?                                       |
| Why movement updates on delays?                          |
| Is there a the transportation that halt in ?             |
| there causing lately?                                    |
| something movement?                                      |
| there issue that is causing in activity?                 |
| Is there in is activity to stop?  Why shown been ?       |
| The process stagnant, why tracking?                      |
| What explain tracking hasn't displayed movements?        |
| causing transportation delays                            |
| is delays in the shipping tracked ?                      |
| There have recently; any glitch transport                |
| transportation delayed no change ?                       |
| The and anything deliveries recently?                    |
| I the process is stagnant right                          |
| seeing my what is that?                                  |
| Is there the process ?                                   |
| from tracking is progression?                            |
| been no recent movements ?                               |
| there in is causing a in the?                            |
| track has not anything blocking recently.                |
| Is there something in?                                   |
| there a holdup in the transport?                         |
| I didn't see movement my is ?                            |
| Why moving?  |
| Is issue with transportation?                            |
| is preventing to the                                     |
| No on tracker, is problem?                               |
| The of by tracking is in transportation.                 |
| be transportation delays                                 |
| a problem that's stopping activity?                      |

| There logistical obstacles might the hasn't displayed                                     |
|---|
| Is the lack progress by to to being?  |
| Does transportation affect of by tracking?  |
| Something holding the process because tracking movement recently.                         |
| What the tracking movement?   |
| if is holding up because there recently.  |
| is delays in ?  |
| isn't tracking which that be up the transportation process.                               |
| if there is up as there tracking shown recently.  |
| I am it holding it because tracking recently.   |
| is or updates to progress shipping?   |
| of progress shown tracking to the delayed   |
| there be the transport?   |
| there delays transportation?  |
| Hold shipment movement in tracking?   |
| I'm if something it there isn't recently.   |
| It seems that is holding the transportation there there                                   |
| There tracking showing I'm if it's holding the  |
| Is a delay stalling activity?   |
| are reasons for current of data.  |
| you know shipping ?   |
| have recent in transportation.  |
| What from forward/right hitherto?   |
| come haven't seen movement my?  |
| I'm wondering holding because there tracking recently.                                    |
| The held by something isn't movement.   |
| Is a up on ?  |
| transportation delayed no tracking?   |
| The tracker has movement the?   |
| Is something causing?   |
| is preventing the progress?   |
| Something that seems be holding the transportation is is                                  |
| Are delays in ?   |
| There was no a holdup in the  |
| I'm if something that's holding there recently.   |
| impediment to transportation?   |
| or holdup in transportation.  |
| it that is holding it, as there isn't tracking  |
| Holdup be for no movement recently.   |
| $I'm \_\_\_ if \_\_\_\_ something \ holding \_\_\_\_ there \_\_\_ tracking \ shown \_\_\$ |
| Is the shown due delays?  |
| are updates tracking and there are in   |
| tracking recently I am wondering something up transportation process                      |
| Is any progress stopped?  |
| Is delayed of tracking?   |
| of in transportation?   |
| know reasons shipping not?  |
| is the transport process stagnant, tracking.  |
| Is with the flow?   |
| The lack progress shown is delayed .  |

| is holdup with?  |
|--|
| from could shipment  |
| The process being held isn't tracking movements                              |
| there a tracking hasn't any movements.                                       |
| Are transportation the lack of shown ?                                       |
| Maybe there in phase?  |
| wonder if is holding transportation there tracking shown                     |
| Holdup probably?   |
| Is the tracking shown any recent?  |
| Is the delayed affecting tracking?   |
| has caused tracking show movement  |
| tracking recently?   |
| Has delayed?   |
| issues might the absence of movement data.                                   |
| of delay in transportation causing a in                                      |
| Potential holdup not detected?   |
| What's causing in no on the  |
| process stagnant now?  |
| haven't seen activity tracking transportation                                |
| from impede shipment   |
| is some type with transportation that is the activity.                       |
| Why showing recently?  |
| There tracking shown I'm if something up transportation process.             |
| something lately?  |
| There some of transportation that the tracking                               |
| shipment progression be silence from tracking.                               |
| there transportation that a in the tracking?                                 |
| no on the front.   |
| Lack seen anything blocking the  |
| There recently, I'm wondering that's holding up.                             |
| any what is transportation?  |
| There isn't tracking shown recently and it.                                  |
| transportation and recently?   |
| There's movement updates tracker, the delays?                                |
| wondering holding up process because tracking show recently.                 |
| Does have?   |
| track trace hasn't budged; lately?   |
| isn't recently wondering if it's holding                                     |
| The lack shown tracking is due   |
| Silence obstructing the?   |
| There is on the is the delays?   |
| Is delay shipment?   |
| something it after there isn't tracking shown                                |
| something slowing?   |
| lack by tracking is by delays in   |
| was obstructing progression?   |
| travel updates a holdup the phase?   |
| holdup on?   |
| transportation process seems being held up of movement                       |
| Something that seems to holding up transportation process the isn't tracking |

|                            | tracking an  |  | sure                     | _ it's                                  | it.             |
|----------------------------|--|--|--------------------------|---|-----------------|
|                            | sign of moving   | ·                                      |                          |   |                 |
| There isn'                 | t shown recently a   | nd I'm                                 | it is                    | S                                       | •               |
| is a                       | halt in  | of som                                 | e                        | delay with                              | •               |
| Silence fro                | om tracking  | shipme                                 | ent?                     |   |                 |
| trans                      | sportation process   | block                                  | ed by lack               | ·                                       |                 |
| some                       | ething holding   | _ transport                            | ation                    | _?                                      |                 |
|                            | _ been no recent   | ?                                      |                          |   |                 |
| tracl                      | k trace isn't moving   | g; anything                            |                          | ?                                       |                 |
| some                       | ething preventing i  | n the                                  | ?                        |   |                 |
| this                       | transportation glite   | ch a _                                 | ?                        |   |                 |
| trac!                      | king is halted beca  | use so                                 | ome                      | delay                                   | transportation. |
|                            | trac   |  |                          |   |                 |
|                            | e tha  |  | cting the a              | ctivity?                                |                 |
|                            | ys and not   |  |                          | •                                       |                 |
|                            | transportation no  |  | recent                   | ?                                       |                 |
|                            | ng No i  |  |                          | <del></del>                             |                 |
|                            | the progress to  |  |                          |   |                 |
|                            | been no in   |  |                          |   |                 |
|                            | showing prog   |  |                          |   |                 |
|                            | portation process  |  |                          | mething                                 | isn't recent    |
|                            | anything   |  |                          |   | 1000110         |
|                            | issues a reas  |  |                          |   | data            |
|                            | of with transporta   |  |                          |   |                 |
|                            | es might be the  |  |                          |   | ·               |
|                            | the the<br>reasons   |  |                          |   |                 |
|                            |  |  |                          |   |                 |
|                            | interfering v  |  |                          |   | ma a a m tles   |
|                            | f that   |  |                          | ласкіну                                 | recently.       |
|                            | ith transportation,  |  |                          | 0                                       |                 |
|                            | issue with   |  |                          | nty?                                    |                 |
|                            | anything   |  | ?                        |   |                 |
|                            | tracked rece   |  |                          |   |                 |
|                            | _ in tracking during   |  |                          |   |                 |
|                            | updates  |  |                          |   | tion delays.    |
|                            | anything   |  | rogression               | .?                                      |                 |
|                            | _ in transportation?   |  |                          |   |                 |
|                            | holdup regarding   |  |                          |   |                 |
| Delays in                  | what causing   |  | movemen                  | nt updates                              | tracker?        |
| Something                  | g the tra  | ansportatio                            | n?                       |   |                 |
| Is ar                      | ny obstruction   | _ flow                                 | ?                        |   |                 |
| there                      | e delays trans   | sportation?                            |                          |   |                 |
| There is $_{-}$            |  |  |                          |   |                 |
| There is n                 | halt in tracking   | g if _                                 |                          | kind                                    | _ delay with    |
| 111010 13 11               | halt in tracking my  |  |                          |   | _ delay with    |
|                            |  | ha                                     | ppening?                 |   | _ delay with    |
| obst                       | o my   | ha                                     | appening?<br>silence fro | om?                                     |                 |
| obst                       | no my  | ha<br>broadcast s<br>ling it           | appening?                | om?                                     |                 |
| obst                       | no my ructing that's hold  | broadcast s ling it ocking             | appening? silence fro    | om?<br>_ no tracking                    | ·               |
| obst                       | o my<br>ructing that's hold<br>it's that's hold<br>e hasn't budged; bl | ha<br>broadcast s<br>ling it<br>ocking | appening? silence fro?   | om?<br>_ no tracking<br>ausing the      | ·<br>?          |
| obst<br>I'm<br>trace<br>is | o my ructing it's that's hold e hasn't budged; bl movement update on   | broadcast s ling it ocking and         | appening? silence fro?   | om? no tracking ausing the something is | ·<br>?          |

| What's delays shipping movement updates on tracker? |
|---|
| Silence from tracking something ?                   |
| the tracking progress happening?                    |
| is delays no on the tracker?                        |
| Maybe preventing                                    |
| Is transportation problems?                         |
| Have recent in transportation?                      |
| no activity, what's happening?                      |
| No travel updates detected, a in ?                  |
|   |
| of movement is process                              |
| recent movement a in?                               |
| up the updates to progress?                         |
| There has recent in?                                |
| Tracked shows no is?                                |
| Hold during or in tracking?                         |
| Are holdup?   |
| Lack is something that blocking process.            |
| reasons tracking hasn't displayed recent movements. |
| there an issue moment?                              |
| come hasn't displayed ?                             |
| Possible current absence movement tracking data?    |
| Transport be involved the of movement tracking      |
| there an transportation right?                      |
| Tracking shows causing ?                            |
| There recent in                                     |
| travel updates in the transport phase.              |
| an issue causing a in the activity?                 |
| during process there was no in?                     |
| shipping is not moving?                             |
| The is held because there isn't tracking            |
| you awareshipping isn't according the?              |
| happening transportation?                           |
| The is right now; there on tracking.                |
| Why hasn't tracking ?                               |
| • — • • — • • — • • — • • • • • • • • •             |
| inactive holdups in the?                            |
| Tracker inactive or holdups ?                       |
| could be causing                                    |
| Why transport moving?                               |
| you shipping according to the report?               |
| Anything progression might broadcast silence ?      |
| is the stagnant now, no updates tracking?           |
| Do why shipments ?                                  |
| holdup transport phase to no travel                 |
| I'm wondering if it it there tracking recently.     |
| What process yet?                                   |
| is a halt the to kind delayed transportation.       |
| There shown so I'm wondering something the process  |
| is transport process fast right?                    |
| from tracking, that shipment?                       |
| There tracking recently and I'm if that's           |
|   |

| been no movement in  |
|--|
| these days?  |
| A potential holdup the phase travel updates.                     |
| the tracker moving yet?  |
| What is going when I on my?                                      |
| wonder there is something holding process because there recently |
| is no on the?  |
| with transportation?   |
| Therelogistical could cause to not recent                        |
| there transportation flow?                                       |
| There have mobility on the lately.                               |
| anything obstructing?  |
| there a delay in that causing stop tracking?                     |
| is holding it, since there tracking shown                        |
| What is reason that shows ?                                      |
| Tracking is what transportation?                                 |
| Is there reason for motion?                                      |
| Silence from anything ?  |
| wondering it's something holding up transportation recently.     |
| isn't recently wondering it something holding it                 |
| Something slowing of?  |
| was travel updates potential holdup in?                          |