[Demo] NLP Dataset for Customer Service Automation

Company Type	Online Banks and FinTech Companies		
Inquiry Category	Credit card applications and approvals		
Inquiry Sub- Category	Credit card customer support		
Description	Customers may reach out for general assistance, such as updating their contact details, resolving technical issues with their online banking or mobile app, or seeking guidance on other credit card-related queries.		
Data Size	5,926 paraphrases		
Want to buy data?	Please contact nlp-data@qross.me via your business email address.		

Masked sample paraphrases of one "Online Bank and FinTech Company" customer inquiry. (Purchased data will not be masked.)

	am I having	trouble	or r	nobile?			
		cessing					
Is	a reason _	I'm not able	connect		at	?	
Ι	able _	gain entry	interne	et-based financ	cial	and	currently.
	it	is hard	_ me to access _	banking?			
	were	in to	bank.				
Why	am I tro	ouble to	and the _		_ this	?	
There	e's	_ with my	banking.				
	lo	og into bank	account di	igital platform	s?		
How	come	for me to	into inte	rnet-based		?	
	can't a	ccess online	bank?				
	could be cau	ısing issues	into r	ny?	•		
	use	or the?					
What	;	slowing	ı my bankir	ng experience?	?		
	my onl	ine banking or	work	?			
	to	_ entry my ii	nternet-based fir	nancial service	s		
Are y	rou	in to	·				
What	is with	· ;	you?				
How	come h	ard me	my	financial	rig	ht now?	
	could be	digital ba	nking experience	e h	ampered?	•	
		difficult	ies in logging in	to bank	account?		
What	;	us	sing both mobile	and web-base	d financi	al ri	ght?
	with or	nline banking	_?				
Why	I use	online o	r my?	•			
		my banl	king or mobile a	pp.			
	issues	accessing ba	ank's online		shoul	d I do?	
	have	with online _	·				
	can't access	t	the app.				

	issue with online	
	a reason why	banking and mobile application?
	online ban	
There	in	banking or mobile app.
Why_	I able use m	?
	can't online banking _	application.
What	is banking	
		an't bank account?
Are yo	ou to	online banking or mobile?
1	have beenlogin	online banking.
I can't	t my online	or app.
I can't	t get my	 .
	are preventing me from	m using properly.
What	be keeping	using web financial?
	could be blocking	experience?
Wond	ering it's to	_web/mobile?
	can't I use my to	banking?
	isn't online banking _	
What'	s the reason	_?
What	is onl	ine banking app?
	banking an	
	difficulty or	nline banking mobile app.
Why_	having acce	ssing online?
Why a	am issues	online mobile access?
I	online banking	or
	me to be unable	to access or?
	able to my	
	explain	
	access online	mobile banking.
		s online banking or?
	happening to my	banking mobile issues?
	are my mol	
	there reason	why my banking is slow?
	the my online ba	nking?
	is your banking?	
Can't	online?	
	do online banking and	
	problem with my _	
		my internet-based app currently
:	you me why diffi	cult to my?
		f accessing?
	to what might be	responsible my digital experience.
	log into	
	facing difficulty	
Why _	unable	my banking or mobile?
:	you me is _	to use my app?
	a problem my	_·
	is problem logging into	
		al banking experience suffer?
What	reason as t	o why digital experience ?

My not working?	
is difficult me gain my financial services and	
I'm difficulty into bank through platforms.	
What could be using and financial services ?	
Why or my app?	
Why can't account?	
online problem, any yet?	
Why are for online bank or the mobile?	
I'm unable my online	
Are you explain I use app?	
banking or app to	
Are you to log to online a ?	
could be blocking web services me right?	
able to online banking and app.	
I'm able use or mobile app.	
What is banking login?	
I to access or mobile	
It's hard me to financial services right	
Why hard me?	
it that I am banking or mobile?	
What might be the my is?	
I access or account.	
do the my bank's online mobile services?	
is preventing logging into account?	
could preventing me using both web-based services?	
Why I my online bank or mobile?	
Why my bank account?	
trouble logging into account via platforms	
to access my or app.	
troubles preventing me from my features?	
responsible for my experience more difficult?	
I'm online banking.	
isn't easier to use online the mobile?	
issue with online banking?	
Why it difficult for the mobile app?	
I a hard accessing banking mobile app.	
me hard to access online banking?	
it I not online or mobile app?	
I access online banking mobile mobile	
It's hard my banking.	
I'm having online banking	
Are unable online banking or mobile?	
$I'm ___ log ___ to ___ banking or ___ app.$	
What slowing mobile and web-based services?	
causing my with banking mobile?	
I trouble logging my bank digital	
Could shed the are from using my banking fea	tures?
causing my banking or mobile ?	
with banking	
I can't log my app.	

can't banking or easily.
trouble with online mobile app.
I having issues on digital platforms.
What it to online or mobile?
I can't my or or
Why can't my mobile phone to ?
I am logging into my via via
There are with online and mobile
Is there any for banking be?
Why access bank?
There are from virtual banking
get into internet-based financial services and
have online banking app.
Can't access?
is causing difficulty in into my ?
I can't online or mobile app.
can't access accounts troubles.
I'm struggling access my mobile
unable access my online app easily.
Why are online?
my difficulties accessing or mobile app?
It's hard me to banking mobile
There are difficulties logging bank account
it to be able to my banking app?
What be down both and mobile-based financial ?
online is working?
don't understand I cannot access or mobile
it difficult for to in mobile online bank?
What might be me back my?
What going banking?
a that my digital experience down?
What reason the bad with my digital?
do difficulty online banking or?
Is to and mobile banking?
have problem my banking mobile app.
access online banking mobile device
Can't access app
making it difficult both transactions and apps?
Why for to my online banking app?
to know what my banking.
online banking mobile account.
Why my banking on mobile?
difficult for into my internet-based services app currently
Is for me to the and bank?
Are not to?
I am sure what problem is my online
can't use my mobile?
Can you tell use online?
login isissue? How is itcan't access online banking ?
LIOW IS IL. CALL ACCESS ON THE DANKING (

come banking system is?
can't bank app.
are difficulties into bank digital platforms.
What is me not be to access?
Do know I'm having difficulties ?
am having my banking.
I can't to my bankingwhat do?
Can not?
am not able to my device?
causing my trouble logging into account?
Why the app be used my ?
is my accessible?
Why do face online banking the?
There were into my
What be holding me web and services right?
I'm difficulties with banking .
I'm confused as to I can't banking
Is there of either internet-based transactions apps?
difficulty digital banking experience.
factors making it hard use transactions ?
Can why with online banking?
What could stopping me using the mobile ?
Is there can't log into ?
possibly keeping from using mobile-based services right now?
able use my mobile or online
issue with banking?
have trouble logging online and app.
It's to gain to my financial currently.
online banking application?
it hard for me my online and ?
can't I access my or app ?
what obstacles impede the ?
is issues with online and mobile ?
Can going with online ?
isn'teasier for tothe bank or the ?
not online bank
get or app?
problem with my online banking app?
you tell the problems that my banking features properly?
Why unable to my online banking?
Is to access online?
you tell me I use my ?
it possible my experience hindered something?
I issues into online bank app.
online banking to be malfunctioning.
might the of digital banking experience not ?
isn't for me to online and the mobile?
access the ?
I unable my banking mobile app?
troubles utilizing my virtual features properly.

Why	experience difficulties online bank?
	_ can't banking mobile app?
	to online banking?
I don	n't I my online account.
	I my bank using mobile app?
What	t with the?
What	t's the entry to my financial app?
I	having logging to online
Can'	t a way access ?
Why	do accessing my mobile app?
Is	with accessibility banking?
	_ am not able to my or app
	am I to use or mobile?
	the troubles me virtual banking explained?
Is on	aline?
	cannot access my onlinebanking
Why	having trouble online banking the right now?
Why	am experiencing issues my online access?
Ι	issues into or online
	not able to access my banking?
	trouble with banking.
	access online or?
I can	n use online bank.
	is banking to?
Why	can't access smoothly?
	having trouble banking app.
	troubles that prevent me getting my
Wha	t should I I my online?
Why	doesn't my account?
	is a why am having online banking mobile application.
	have issues bank.
	why it is hard access my
	causing banking issues?
	_ can't access banking mobile app
Why	am able online bank?
I	having using bank's mobile services.
	banking easy to use?
	_ been to banking?
I am	to into
It	for to access online
	_ with banking
Ther	re problems into online
	problem with online banking.
	α am α able α online α the mobile application at the moment?
	_ do I experience online bank?
	la main an ann an line ann an airte ann
	logging my online or mobile app.
	about it hard to access ?
	about that it hard to access ?

difficult for to get into internet-based services and
Why am i able my ?
is the as to banking experience is?
Why make it for to online banking?
there reason why I can't connect online app?
Why access online or application?
could be stopping using the and mobile ?
for me to the bank or app?
online right now.
isn't easier to the and bank?
you me why I'm use my banking mobile?
Is there a digital banking is?
me gain to internet-based financial services right
I able to use my online ?
Why can't I use my today?
tell why I my app?
issues my online or app.
Why I access my online banking ?
might the reason my digital experience?
are with my banking and
Can you why I my?
web/mobile can harder to?
What making internet-based transactions and apps?
difficulty online banking.
Can tell me more about issues me my virtual
My services not working.
there a connecting to online banking at moment?
A online?
Why I log to
be blocking both financial services me now?
with online
I can online mobile
I'm having banking and
There difficulties in into my account
I have online or
I am banking app.
I difficulty using banking or?
It was to into my bank
in online a mobile device?
come gain to my financial services?
Why banking mobile access?
What is why my digital experience?
you log in online or mobile?
I having connecting banking the mobile
a problem with banking?
Difficulty my or app
What the my banking experience bad?
Is an with banking mobile app?
me the reasons I can't virtual banking properly?

Is there having trouble to online banking mobile?
get to my online banking easily.
I having with online or app?
It's difficult use or online
Is banking?
have trouble accessing banking mobile
I issues into my online bank
am to my online my mobile app.
Why can't online bank?
What causing to access?
easy me to my online account?
I online or application easily.
Problem internet?
with my online?
I have accessing banking app.
cannot access my online mobile
I to online banking app.
find an bank?
Is there to my bank?
Can't online or?
get online?
Why I phone to online?
I access internet ?
there for my digital banking not ?
could be me from using and mobile-based ?
What making hard for online banking a app?
I wonder wrong banking?
do why difficulty with online banking?
Why is it use a bank account mobile?
How can difficult log my ?
banking app is not
online banking or ?
It's hard my online mobile app.
I issues accessing my online bank?
not to access banking?
Is there poor?
I able use bank or the mobile?
can't my or app because of problem.
having online banking application.
get or mobile app.
Is there having connecting online the mobile application?
that make hard to web/mobile banking?
It's difficult to my based financial and app.
there a why you either internet-based transactions ?
want know having connecting to banking or application.
possible having online banking or the mobile application?
could be keeping web and mobile services?
is me from using online or ?
it if difficult for me access my banking?
the to my online working?

I I difficulties with banking?
have issues my online what should I do?
to gain to my financial services now.
I can't my online app
to my online bank.
to my online banking.
What could be preventing web and mobile-based?
Problems online or mobile app
there a reason why internet-based hard?
is my accessing online ?
Can me why my online or app use?
How could not mobile my bank account?
online or app for ?
It's problematic me get my services app right
can't get banking or the app.
that prevent from using virtual features.
I problems my banking and mobile
it to the online bank mobile app?
I trouble banking or mobile app.
There are from my virtual properly.
you why am difficulty with online?
me I can't use my banking?
online banking?
can't online bank
Is difficult to access ?
What me from online banking or?
there a reason why I to banking application?
What could using both and mobile-based services right?
Is struggle access related?
there any issues me using my banking properly?
to online or app
It's for me to internet based financial currently.
you tell I cannot my banking app?
Can't a?
What is going online?
able access bank's online mobile services.
Why connecting to banking or the application?
I facing difficulty banking?
is it not for use or mobile app?
it to mobile app or bank?
on with banking mobile access?
bank or isn't working.
is a my banking.
What could possibly slowing web financial me?
What preventing me from using both mobile and ?
I don't why can't my smoothly.
I have difficulty my online bank
access online the app smoothly.
How come access online ?
question about accessing my mobile app.
quoditon about accoording m _j mobile app.

ac	cess my the app.		
us	e or?		
Why	I online banking or ?		
Can	me more about preventing me from	banking	prop
	the reason why digital banking is great?		
	understand why it is for to use the mobile	·	
What _	causing in into my bank?		
Wonder	ing about that web/mobile?		
	n hard using online mobile app.		
	d me to to mobile online		
fa	ctors making to use internet-based apps?		
	the reason that banking experience is?		
	e keep from my digital accounts.		
	online Banking?		
	my		
	a why having to banking this time?		
	finddifficultgaintoservices a	and ann?	
	I have logging to my ?	and upp.	
	I have access my ?		
	online be accessed?		
	explain to me can't use online banking mobile	. 2	
		·•	
	it take me to use app or bank?		
	problem my my mobile?		
	it's difficult gain to my services?		
	be me using and services right no	W?	
	me from online app?		
	difficulties to my bank accountdigital		
	or mobile does		
	ere reason why hard to either transactions		
	hard for me entry to internet-based financial	?	
	I to my account?		
	keep having accessing my bank?		
s there	why I'm connect online th	is time?	
or	line banking is		
Can't _	bank?		
co	uld be in to my bank?		
Please	I unable to my or mobile app.		
Someth	ing is login.		
5	truggling banking or the app.		
t's pro	olematic gain my services now.		
ca	n online bank app?		
th	ere reason why banking experience good?		
Why	I to my online ?		
	hard online banking mobile app.		
	my banking or apps.		
	n't I mobile ?		
	ving time to online or the mobile		
	on't why I use mobile		
	stopping using and web-based financial service	CAS	2
e v 11C16.	swppmg using and web-based initialistic service		:

any my digital banking to be?
What could possibly me back from web and right?
What be down both web financial?
login issue?
it difficult for to bank or app?
What caused down?
tell me I can't use my app?
Why am I not to mobile app?
there why can't access bank website?
The app and hard to Why are online app ?
Does my online banking or mobile app?
Why do I online ?
am to log to my ?
is to log into my bank platforms?
issue online login.
What holding me back mobile financial services?
can't I my my mobile?
having trouble online or mobile
I having trouble logging into account
Why am able to use online ?
I had issues online
am with online
having time accessing online or my mobile
Is there reason log my account?
What is it be difficult banking?
Can't banking
the can't access banking mobile app?
issue my banking or mobile app.
I couldn't log into my what ?
What is broken banking?
holding back from the and mobile-based services?
The with online?
access online a app.
have online mobile issues.
happening to banking?
A bank not?
Can explain why I'm difficulties ?
gain entry my internet-based and app now.
difficult for use my online banking app.
do I having online bank account?
How come get in to financial services?
Why can't access my online ?
possibly be me web and mobile-based services?
doexplain me why ithard online banking?
My banking is yet?
What could be slowing both financial services ?
am I to into my website or ?
to why digital banking is slow?
are unable my online banking mobile?

I my online account or mobile
Why am trouble using banking app?
I hard time banking or mobile
Why can't banking?
Is a why I'm having trouble banking application?
is me to my internet financial and app.
Problems online?
Is there a reason why it's harder?
How come difficult log account?
can't into my bank account
Can't banking?
Right now, what be down both financial?
am not acces banking mobile app.
could be me back mobile and web ?
Why is it difficult for banking or?
Why I not able to my?
Is a reason why trouble connecting to ?
come is difficult for me enter services app?
with banking and app.
can't my banking or the
Why I difficulties online ?
difficult for me access my or app.
having problems account via digital platforms.
I can't online banking
Why edifficult me to use my ?
come access or mobile app?
isn'teasy me the or online bank?
trouble my online banking mobile .
Why can't I bank
Why I not have online banking mobile?
Why can't my easily?
Is there why hard access internet-based apps?
What's it difficult to access mobile?
Couldn't into account quickly, ?
my banking or the mobile app?
could be banking experience to than ideal?
having trouble accessing my
is difficult use a on a mobile device?
What's my problems?
is the online banking?
is going on my online mobile?
I problem online
Can't online?
What should I my bank's online working?
is online app not available?
I'm to login online
a problem my banking?
do I my online banking?
How can I my banking mobile to ?

could me from mobile-based financial?
am having issues my banking app.
Why able access online banking.
There issues that are accessing accounts.
can't log into app.
I'm having problems bank's online
What could be holding from mobile services?
is not to log into my account
can't my banking account.
using banking or app.
I login banking, what should I ?
is it me to use my ?
were problems to online
Is a why I been able to connect banking ?
online bank app?
my online banking?
I'm use mobile banking app.
access banking and app.
don't understand why difficult access online mobile
having difficulty logging to on digital
I'm having connecting banking the and I don't
or mobile app is not
What happening my banking or access?
Can you tell I am online or mobile app?
I'm not to use or app.
Can you why is?
There are online bank mobile app.
I my banking mobile .
I access my or app ease.
What keeping me from mobile web-based financial?
I access onlinebanking mobile .
could be the in logging in to ?
I am having online
are it difficult me access banking or ?
I'm having banking.
my banking problems?
have a solution banking not working?
web/ mobile banking be ?
It use the bank and the app.
me to entry to internet based currently.
How unable to gain to internet-based financial services ?
having difficulty online or
How come can't in to internet-based now?
you why I can't app?
can't use app banking?
causing banking mobile app ?
am troubles connecting or the application at time.
cannot access my banking mobile app
can't use app banking?
am I with online banking app?

did internet not?
for to entry into my internet-based and
I'm not able accounts
is preventing me from using both web?
difficult for to gain entry internet-based
is the reason online or mobile app?
I not able banking or app.
back from accessing online banking app?
there any online banking?
What is issues.
Is a reason transactions hard access?
I with my online
Problem online ?
difficult to access banking?
Why able use my online?
could be me back using web financial services ?
is holding me back using both financial?
A with?
there having to online banking or mobile app?
Can't access online?
account easily, why so?
$\begin{tabular}{lllllllllllllllllllllllllllllllllll$
me be to online banking?
There accessing my online accounts.
I'm not able my
trouble into my bank account via
have trouble accessing online banking
I with online
Are to explain I'm having online?
Issues online bank.
Is a reason difficulties logging in to ?
My banking not moment.
I have online bank account?
I am to online mobile
am having time accessing online mobile
causing online banking?
to use or mobile app.
Is reason why it's log in bank?
Why is it difficult via digital platforms?
I my online and mobile what do ?
causing online issues?
hard for me gain to services right
Is there a reason for my?
I use my or
explain why I'm having trouble ?
have problems banking.
have problems banking you explain why is?
have problems banking you explain why is? Why able access online banking site?
have problems banking you explain why is?

Why is it that to and mobile application? What going banking? 1 to access accounts. a that I am not to connect to mobile bank the app? mobile ? man unable use my online app (I'm having hard time and . Can't log in mobile ? (I'm unable to access to account? might be the my banking is ? might be the my banking is ? might be the my banking is ? are into my account? digital platforms (s a reason are reason app work smoothly? What the issue with my ? to we smoothly? whs to use? to we smoothly? whs to we smoothly? whs to we smoothly? whs is the being able to my ? per </th <th>a reason why I not to access the mobile?</th>	a reason why I not to access the mobile?
	I logging my bank via platforms.
	Why is it that to to and mobile application?
a that I am not to connect to	What going banking?
a that I am not to connect to	I to access accounts.
manuable use my online	
Can't log in	
Can't log in	
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tim unable to access to account? might be the my banking is? the for keeping me using my digital? are into my account digital platforms ts a reason apps are to use? How get banking or app work smoothly? What the issue with my or app. the the site down? Why online mobile app hard to? is the being able to my ? tho w I can't access ? it possible banking is by something? There me accessing my Why it difficult to my online mobile? a reason accessing either internet-based transactions not? Can't get into ? Couldn't access online Auy banking on functioning? How come difficult for me use financial ? use my online and mobile? are troubles me virtual banking well. I'm with banking on financial ? banking online? I'm not to banking or financial ? banking online? I'm not to banking or financial ? banking online? I'm not to banking or financial ? banking online? I'm not to banking or financial ? banking online? I'm so to financial app right now. Why problem my digital experience. (why my online bank	
might be the	
might be the	
the for keeping me using my digital ? are into my account digital platforms is a reason apps are to use? How get banking or app work smoothly? What the issue with my ? to have a accessing my or app. the the site down? Why online mobile app hard to ? is the being able to my ? How I can't access ? it possible banking is by something? There me accessing my mobile ? able to explain I can't banking or mobile ? a reason accessing either internet-based transactions not ? Couldn't access online Any banking not functioning? How come difficult for me use financial ? use my online and mobile ? are troubles me virtual banking well. I'm with banking. I logging in my online . banking online? I'm not to banking or digital . It's to gain entry internet-based services and currently. Can't get in easily? am problem my digital experience. It's to gain entry internet-based services and app right now. Why my online bank . problematic gain my financial app right now. Why for me to access online ?	
areinto my account digital platforms Isa reason apps are to use? How get banking orapp work smoothly? What the issue with my ? to have aaccessing my orapp. the the to have aaccessing my or app. Why online mobile app hard to? is the being able to my ? How I can't access ? it t possible banking is by something? There me accessing my Why it difficult to mobile? able to explain I can't banking or mobile? a reason accessing either internet-based transactions not? Couldn't access online Any banking not functioning? How come difficult for me use financial? use my online and mobile? are troubles me virtual banking well. I'm with banking. I'm with banking or been able to log via platforms. struggle to access online? I was trouble logging into digital It's to gain entry internet-based services and currently. Can't get easily? am problem my financial app right now. Why for me to access online?	
Sa a reason apps are to use? How get banking or app work smoothly? What the issue with my ? to have a accessing my or app. the the site down? Why online mobile app hard to ? is the being able to my ? How I can't access ? it possible banking is by something? There me accessing my mobile ? able to explain I can't banking or mobile ? a a reason accessing either internet-based transactions not ? Can't get into ? Couldn't access online Any banking not functioning? How come difficult for me use financial ? are troubles me virtual banking well. I'm with banking. I logging in my online . banking online? I'm not to banking or . ['m struggle to access online ? I'm struggle to access online . also appright now. Why in problem my digital experience. ['why my online bank . problematic gain my financial app right now. Why in for me to access online .?	
How get banking or app work smoothly? What the issue with my ? to have a accessing my or app. Why online mobile app hard to ? is the being able to my ? How I can't access ? it possible banking is by something? There me accessing my Why it difficult to my online mobile ? able to explain I can't banking or mobile ? a reason accessing either internet-based transactions not ? Can't get into ? Couldn't access online and mobile ? are troubles me virtual banking well. I'm with banking. I logging in my online ? I'm not to banking or logging into digital trubenable logging into digital trubenable logging into digital experience. It's to gain entry internet-based services and currently. Can't get easily? am problem my digital experience. I why my offen to access online ?	
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Any solution to banking?
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not hard to use the or online
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What be slowing and mobile-based financial for ?
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Are there any my online banking or ?
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is reason making my digital difficult?
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What possibly holding me from using both financial services ?
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Why hard for me use the online or ?
What he mobile-based financial services right now?

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Why do can't	t access	?		
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Is as to why digital is difficult?
I am trouble connecting to online or the application?
Why have accessing banking?
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How come it's me my financial?
idea as why experience so bad?
there reason I'm trouble connecting online or mobile?
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How come use mobile app to my ?
Why having online and mobile access?
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Is difficult access online banking mobile?
Something happened to?
I can't my or
Can't access account?
Are there preventing me banking features?
can't I login bank?
is me my services and app currently.
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Is a my experience is optimal?
Is an explanation why banking experience ?
I to access banking or app?
Why not access banking or mobile at this ?
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