## [Demo] NLP Dataset for Customer Service Automation

Company Type	Per insurance Companies	
Inquiry Category	Lost or missing policy documents	
Inquiry Sub- Category	Policy Document Replacement Process	
Description	Data Size  5,276 paraphrases  Want to  Please contact plp-data@gross me via your business email address	
Data Size		
Want to buy data?		

## Masked sample paraphrases of one "Pet Insurance Company" customer inquiry. (Purchased data will not be masked.)

digital of my replacement documents of physical copies being ?
Is possible me request that the replacement documents be ?
possible to that replacement documents are shared electronically and
it to have of my documents?
Is receive a policy digital format?
Is it by?
Does it possible me version your policies instead?
Could I my replacement policy?
Should be request electronic versions physical copies policies?
Is possible edoc's mailed policies?
Is there for my new insurance?
Can you offer me delivery for insurance?
possible digital substitute over dispatch requesting duplicate polices?
to get replacement electronically instead of?
there a chance electronic physical replacements for my?
it possible receive replacement ?
it possible to replace digital copies my?
Is to receive electronic copies policy documents physical?
would to if you give me my policy
it to papers instead of mailed?
Can give me policy in form?
I'd like to policy documents files.
it possible to for my policy documents?
Is it possible to or mail?
Is to my insurance details?
think would be me get electronic versions policies?
it you to send digital policy the printed?
electronic versions my possible?

I wo	nder get a policy document.
Do y	ou have option policy digitally?
Is	to have my electronically rather than mail?
Is it	I a version of policy documents?
	to a delivery option for new insurance documentations?
	_ I electronic versions policy?
	to know if I get a replacement
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	am you give me papers electronically.
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	_it send me resupplied policy documentations only?
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	_ it to ask for replacement policy to be electronically me?
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Is it	possible me replacement electronically, in hard?

I the replacement policy documents files.
there way to receive eDocs mailed?
Is it policies?
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instead of mailed policies?
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I polices electronically instead of mail?
I receive electronic copies only?
to replacement policy documents in files instead of ?
Are you to send me a digital ?
Is it possible request of replacement?
Are to give me electronically?
Is it duplicate policy documentation only?
you have to an of my policies?
Is possible get electronic of the instead hard copies postal service?
Is possible for have electronic copies policies?
would like have digital option new documentations.
Is there way to my policy papers?
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Should I digita	al substitute printed ones?	
Is it possible to	digital policy documents?	
Is	offer options rather than me replacements?	
I get digi	ital of my ?	
Is possible to s	send replacement instead of mail?	
it be if	offer delivery option for my insurance?	
Can you give	in electronic form?	
Will be	to replace mailingsmy policy documents?	
I would	copies resupplied policies only.	
Will I able to a	ask for digital?	
you able to rec	quest electronic versions my?	
I if	you can me papers electronically.	
Is it to	digital of docs?	
Is	digital versions of my doc?	
Is possible to r	request replacement policy shared electronically	to?
Is it possible g	get instead of?	
Is it to get a co	opy my policy?	
possible	for to digital of my policy?	
I'm if I	a version my docs.	
possible	you a download of your policies the	one?
I able	use a delivery for documentations?	
it	electronic of the coverage instead of sending ?	
Do offer	way replace copies my policies ones?	
if y'all of	ffer instead mailing replacements.	
there	to replacement policies?	
Can use :	replacement of?	
it possible	electronic version of policy?	
to r	request versions of replacement policies instead of ?	
Is of re	eceiving copies instead replacements my?	

would like to policy electronically.
Is a way my policy documents?
realistic digital versions of policy papers?
Is to request electronic policies?
it for me to versions of the ?
I receive the policy documents digital
Is me get eDocs mail policies?
Is it my policy docs?
Is to the replacement policy documents file?
I would like get my policy
to the electronic of my policies?
Can I have by post?
there a to get replacement policy ?
Is have my replacement documentation digital form?
I want to $\_\_\_$ able to $\_\_\_$ $\_\_\_$ format.
Is possible to get in digital?
you think can instead of physical replacements?
know the policy documents in digital form.
Is it to papers in?
Is a to my replacement digitally?
possible to the papers electronically, in?
it for receive substitute instead printed ones?
possible to for instead physical copies of my ?
I digitized substitute instead printed?
I want to in digital format?
I have sent electronically mailboxes?
Any chance you'll me e-policy options replacements?
Is it possible to my not mailed me?
want to know you send documents?
Is it possible of my new?
it possible policies in of printed ones?
the electronic my policies?
possible to electronic versions policies.
Can me papers of in hard copy?
a way to policy documentation through digital?
Can I documents?
offer e-policy options instead mailing replacements?
to digital replacement documents?
Is there possibility distribution in mailing procedures?
you give replacement than sending them in copy?
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like to replacement policy documents in
you have ability my policy papers?
I wonder if I can a copy
Is to send papers electronically, instead copy?
Is it me to electronic of replaced coverage?
I like have digital for insurance documentations.
I like have digital for insurance documentations.

I replacement in digital?
get digital documents.
a will me instead mailing me physical replacements?
I wondering there was an to replacement policy
Is possible to my replacement policies?
Would for me receive electronic copies of ?
to to eDocs instead of a mailed?
it possible get of mailed to?
I replacement policies format?
a way to digital my new policies?
You could request versions as for physical
I am curious I replacement documents.
to a digital version of my
Would it be you send me a of ?
Would it be for me to replacement copies of my ?
There an have replacement sent electronically.
possible get replacement polices instead of the?
Is possible request digital of my mailed to?
to get electronic the papers instead of getting hard copies from ?
Is possible get digital copies of policy physical?
I papers electronically?
Is to request documents are not physically to?
it possible swap mailbox electronic replacement polices?
be able for digital copies my?
Should replacement papers electronically rather in hard?
there a that I get digital ?
possible for to the digital as replacements of sending them service?
offer e-policy options instead of replacements?
I would like to paper with digital documents.
possible to receive replacement policy that ?
there way to request digital versions my replacement ?
It that the are electronically shared and mailed me.
possible copies of replacement policy documents?
Will be get replacement in form?
it a replacement?
it possible the digital files of mail?
Is possible get eDocs instead policies?
Is it possible get digital versions of papers ?
great you a delivery option for new documentations?
possible get digital of my papers?
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Is paper?
be to digital my replacement policy papers?
Is replace mailings with digital policy?
you offer e-policy mailing me replacements?
it possible choose receive replacement in ?
digital of replacement policy documents?
Should I policies instead printed?
Will I able get digital of policy?
like a replacement policy
Is it get electronic versions papers getting hard copies postal service?
I substitute policies printed ones?
there way send replacement policy digitally?
would digital versions of replacement policies, so ?
Is there way my replacement documentation digitally snail?
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Can choose to receive a a format?
I could for versions of the coverage papers?
Is it possible to versions the coverage papers instead postal service?
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you of policy documentations only?
Is possible me to paper digital copies policy?
Is for me a digital version replacement policy?
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if I digital copies of my policy
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would like to receive policy digital
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Is there way receive of my?
Is possible to replacement policy sent method?
a digital copy my replacement policy?
Is it paper with copies of documents?
you me download of your policies of ones?
Is it possible to of replaced papers instead getting through service?
to give a delivery option for my ?
electronic instead of physical replacements policy documents?
Is possible to electronic policy documentation?
Is to obtain versions papers instead mailing them?
Is there a way get replacement ones?
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Is possible that offer e-policies me replacements?
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can get a in digital ?
Will it obtain versions of my policy?
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request that the be electronically shared not mailed ?	
y substitute instead printed ones?	
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Is it to get policy?
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chance you could give e-policy options instead of ?
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Is it possible to replacement policies ?
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I would if offer than mailing me replacements.
Is possible to get instead print copies?
Is possible to my replacement papers rather copy?
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it get digital of papers without having to mail?
I wonder if could offer option for documentations?
Will you send policy ?
Is a you offer e-policy instead mailing me ?
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there is ato send mypolicy  I

any chance offer options of me physical?	
Is there way copies of new?	
Is there chance you'll options of me?	
$I'm \ \_\_\_ \ if \ you \ \_\_\_\_ \ options \ instead \ \_\_\_ \ mailing \ \_\_\_\_ \ replacements.$	
it to digital version the replacement papers?	
I replace my mailings digital copies policy	
Is it possible of policies?	
Is it possible get policy?	
Would be possible me to replace mailings my?	
Is it possible to copies policy documents?	
Is it my policy?	
Am able to in format?	
it for to request digital versions of ?	
polices be sent as by post?	
possible get policy documents in a digital?	
possible ditch send replacement polices electronically?	
Is possible digitized substitute policies of?	
to if I can get digital copies	
Is it possible to of the instead of hard copies service?	
you be for me to electronic of my policies?	
Is I will get electronic of the papers hard?	
I to my policies, having them mailed out.	
want to request of my documents.	
would use a digital delivery my new	
it possible to of my having sent out?	
Is it get eDocs, instead?	
have a right of my replacement documents?	
to request the replacement policies shared electronically me?	_
Is it get electronic the new papers instead copies via postal	_?
it possible to get version the coverage of a copy?	
I substitute instead printed ones?	
I would know you send policy documents	
I like to electronic policy documentations.	
it for to give me policy papers?	
Can a digital policy documents?  Is for me electronic of my policies?	
I to have policy documentation electronically?	
It be me replace mailings digital my policies.	
can get of new policies?	
Is a chance you offer instead mailing replacements?	
get versions papers without having them sent by mail?	
Is possible to ditch and receive polices	
I have the to versions my policy?	
Might I use digital replacement policy?	
Is possible replacements, paper mailing?	
replacement polices of mailing them?	
it possible have my electronically by post?	
any chance you would offer e-policy instead mailing ?	
I paper mailings with digital my policy	
be provide me with my policy papers	

Is it p	ossible	replacement p	olicies d	ligital	in	?	
Is	option t	to request electro	nic versions _		physic	al copies	_ my?
Could	get	electronic version	n p	olicy?			
Does	sens	se for to rece	ive	instead	printed	l ones?	
Do yo	u it's	obtain	of my	replacement _	?		
Is	_ possible for _	to request re	placing paper	mailings		of	?
i	it to	my replacement _	ele	ctronically,	than	post?	
	wondering	g if get	digital replac	cements n	ny policy	_ <b>.</b>	
Do I _	optio	n to have	sent	?			
		e the re			digital files?	)	
I	wondering		for me to _	electronic v	ersions	_ my	
:	you	could get digital _	policy	?			
Can I	a	document	_ a file?				
Are _	able to sen	d	version of	policy	?		
Is it p	ossible re	ceive	digital	?			
i	it possible	e get ve	rsions of my		sending the	em?	
Can I		_ version of	policy?				
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i	it ge	t digital replacem	ents pol	icy			
i	t possible	;	file my ı	replacement po	licy docume	nts?	
Is e-pe	olicy poss	ible lieu	_ traditional	?			
Would	ln't it be f	for me reque	st the	as	of tl	nem	_ service?
		ectronic version _					
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		e to request				docume	nts?
Do	think o	could send	policy do	cuments?			
Is	_ possible to g	et elect	ronically rath	ner?			
Is the	re chance	that		instead	mailing me	replacements	:?
i	it to	the replacement	oolicy	or 88	8-276-5932 _	?	
Could	get	digital of my	/?				
		_ for me to c	opies	new policie	s online?		
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Do	p	ossible to	versions	my p	oolicy papers	?	
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	would like to re	eceive i	n digital form	at, am		_?	
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Is	to	electronic duplic	ate in of	upo	on?		
	wonder if	c	ligital of	replacen	nent policy d	ocuments?	
	be possibl	le to ask digi	tal	paper m	ailings?		
Can I		versions of my r	eplacement _	?			
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Should be able replacement digital format?
receive replacement papers electronically?
to request that replacement documents sent electronically not?
Might use files replacement documents?
Is for request that the policy documents sent?
it possible digital of docs?
to get policy in format?
Is a digital copy of my replacement
Is to digital versions of my instead snail?
possible to digital policy documents?
Is a my replacement policy paperwork ?
Is it digital copies my papers?
Is it possible to files for ?
Is chance that y'all will offer options me?
I receive version the papers?
to get a policy documents.
Is it you to of policies instead printed ones?
Is there a for policy sent electronically?
Is option for to request of my?
Do of physical copies of with electronic versions?
Is it possible digital my policy papers, of having by?
Is get a digital version my papers?
Is to get copies of documents of a ?
Is it possible electronically?
it to my replacement instead of sending in hard?
Is possible to receive versions my?
there any way for my to digitally?
Is it to request the replacement be and mailed ?
possible request digital versions instead mailing them?
Is it policies sent digitally instead of?
If I want replacement be can I ?
Is possible paper mailings with copies of my ?
it to use digital the documents?
I if give copies of resupplied policy
there way to digital replacement documents?
would be possible to get electronic my
am wondering digital documents be obtained.
an option to the copies of my electronic ?
Is any my polices electronically sent?
Will be to request digital my documents?
I to copies of new policies.
it possible my replacement policy electronically, sending in hard?
Do offer physical copies of my with electronic?
Wouldn't be could offer delivery option my new insurance?
ask digital replacements, skipping paper mailings?
Is that can electronic the policy papers?
you if options instead of mailing replacements?
I can get digital versions of
$I \ \underline{\hspace{1cm}} \ if \ I \ can \ \underline{\hspace{1cm}} \ replacement \ \underline{\hspace{1cm}} \ documents \ \underline{\hspace{1cm}} \ form.$
Is possible a digital version of my ?

I	if	possible for	_ to receive	·	my replac	ement policies.	
I would	d like	able have a	digital	option	new	·	
у	ou the opti	on request _	copies _	p	olicies?		
Is it po	ssible		my policy do	ocuments?			
It is	for to _	with	of	policy d	locuments.		
		option requ					
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	possible	y'all	e-policy opti	ions o	f mailing me	replacements?	
	possible	get digita	l version of _	policy	?		
	polices could	d be electron	nically as	by	·		
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it	to re	ceive elec	tronic _		polic	cies.						
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Is there _	way	sen	d my		electr	onicall	у		the m	ail?		
you	send	co	pies of	poli	cy?							
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	_ to	_ if it	possibl	le for	_ to	ve	ersions	my _	po	licies.		