[Demo] NLP Dataset for Customer Service Automation

Company Type	E-commerce Marketplaces
Inquiry Category	Payment and refund related queries
Inquiry Sub- Category	Exchange policy
Description	Customers seek clarification on the marketplace's policy regarding product exchanges, availability of exchange options, conditions for eligible products, and any associated fees or shipping charges.
Data Size	6,253 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\begin{tabular}{ll} Masked sample paraphrases of one "E-commerce Marketplace" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$

	_you offer _	ship	ping f	or		?	
		exchang	ged pro	oducts	for	cos	t?
Are	5	shippings	S	you _	?		
		not be o	harge	d	you e	xchang	је?
Can	a be _			?			
		ch	arge f	or excl	hanged	l shipn	nents?
		ha	ve no-	cost sl	nipping	ı?	
	there no c	harge		excl	hanged	l′	?
	I swap stu	ff, will _				?	
It's _		on e	xchan	ges?			
	if	can g	et	free	0	n	exchange
Is		to se	nd?				
Are	you to	give out	;			ite	ms?
	ship	oing	_ free?)			
Is			get fre	ее	_ with	exchai	nged items
	agre	eing	_ exch	ange f	or a fr	ee	_ or?
	prod	ucts	_ there	e free ₋	?		
	_ you suppo	se	on	_ is	?		
Did	f	ree ship	ping _		?		
Ship	ping free _			?			
Is	to	on	excha	nges _	?		
	_ you	deli	ivery _	ex	chang	es?	
	_ free	on?	?				
	_ exchanges	fr	ее	_?			
Is		Shipp	oing?				
	for e	xchange	d	?			
	deliv	eries, hu	ıh?				

Zero shipments?
no fees to free?
Does changing you free?
exchange deal with free?
some returns costless delivery?
Exchanged free?
for free?
you products, will postage?
for stuff, free?
cost for?
Is free when you ?
deal shipments?
Are free ship on?
you free for exchanged?
Do you exchange?
able to get exchg'd items?
products with free?
Is free
Is shipping swaps?
Free ships, ?
for without cost?
it to get a shipping items?
Yes exchange: free ?
Is it my exchg'd items
you give shipping on ?
possible to get free exchanging?
When items I be ?
Will exchanged be of cost to?
Exchange with delivery ?
stuff free?
willing offer shipping for?
Is to tomplimentary shipping items.
You can exchanges.
swapped items fit ?
make exchanges, complimentary shippings
Is it possible me to get ?
Does process include ?
shipping on exchanges?
there chance free with items?
there I free shipping with items
When there complimentary shippings?
Will get free delivery?
offer shipping items?
you shipping swaps?
swap things, will I ?
shipments, with delivery?
deal free shipment?
free shipment is available ?
the free shipments?
swapping with ?

free shipping for?
What if free exchanges?
On offer shipping?
You exchange?
Is exchanged costs?
Do you returns?
stuff, get free shipping?
You free Shipping ?
it possible to free swapped items?
I'm if can free on my
Exchanges that ?
it possible get free for ?
I shipping?
ship, no?
Does item mean shipment?
any shipping for ?
There are whether are eligible shipping.
making complimentary shipping?
Yes, I get free ?
exchanges free shipping? free included an item?
On shipping ?
Will get free returns?
include shipments?
Is no shipping goods?
Shipping is free?
exchanging I have delivery?
Have considered complimentary ?
you offer shipping ?
shipping fee waived a product?
put free on?
Are ships free ?
Can you a shipping items?
Exchanged stuff,?
Exchange free?
Is it possible to?
swap stuff get shipping?
an item give free?
Do get exchange shipments ?
Does the processes ?
Does the processes ? any free when changing?
any free when changing?
any free when changing? For delivery ?
any free when changing? For delivery ? You complimentary for
any free when changing? For delivery ? You complimentary for You shipping exchange?
any free when changing? For delivery? You complimentary for You shipping exchange? Is free?
any free when changing? For delivery ? You complimentary for You shipping exchange? Is free? Products shipping?
any free when changing? Fordelivery? You complimentary for You shipping exchange? Is free? Products shipping? it possible shipping fee when product.

Should you ship?
if includes free shipment.
Free exchange?
Will be ship here?
Free shipping is ?
shipping exchanged?
free for exchanged?
it charge transportation to swap?
Do have a ship ?
you can shipping?
Are you for free ?
there charge shipments.
Do free exchanges?
stuff for free?
Do you free products are?
are eligible for shipping?
cost delivery for?
there shipping I stuff.
If my items, can free?
procedure have shipping?
I can receive free shipping on ?
when exchanging items?
swapped items free shipping?
Is possible for goods to free?
could get a on?
get shipping on items?
Is to free when I swap?
shipping discount exchanges?
No charge returns,?
provide cost shipping exchanges.
my exchanges for?
to free shipping with items?
Is swapped goods me?
charge to ship items?
Can get free exchanging?
Is possible to ship on
Exchange shipments:?
there and ships?
exchange include free?
changing an have a ?
Is free of charge product ?
pay shipping exchanged?
Is there a when?
Isshipping free?
Do you no-cost your?
Do you items exchanged?
anyone know if is when exchanges?
free shipments the?
not a charge to ?
was wondering was free shipping orders.

Is a when I stuff.
Is swapped shipments?
wonder there free for
Does it make sense have delivery ?
changing allow free shipping?
it possible delivery exchanges.
You charge for products?
have no?
charge for exchanged?
sans cost?
Is to to costless delivery on
Exchange and have free?
Can you tell me shipping ?
Is this when?
Do provide shipping?
a no charges?
Exchange a no?
there any complimentary shipping
it possible receive free exchg'd items?
you free exchanging things?
Can you for exchanges?
free shipping exchanges?
I to know I free with items.
Is the the exchanged ?
free in ?
What about exchanges?
free exist during the ?
swap there free postage?
exchange process include
deal, free?
Any free ?
Is it receive exchanged items?
was wondering if shipping discount for
zero cost?
shipping exchanges free?
On exchange, I delivery?
shipping swaps?
When products is free?
Is possible shipping exchanges?
Can returns eligible costless ?
Free and?
No swap stuff and ?
feature free?
a that returns eligible costless service?
you ship ?
products for ?
I get shipping stuff?
Is possible to get items?
it possible with swapped items?
shipments of Delivery?

there a chance will free shipping	?
Is postage you swap?	
I shipping swap stuff?	
exchange free shipment?	
complimentary ships?	
would like to if there for return	
Will be shippings exchanges?	
shipping products?	
Is process shipping?	
Is shipping on exchanges?	
You get returns?	
free shipping when stuff?	
Is ships?	
shipping exchanged goods?	
You have on?	
shipping exchanging?	
making exchanges there available?	
can get shipping?	
the of swapped ?	
Is free?	
about shipping exchanges?	
I if I could exchg'd items.	
a ship exchanged?	
swapped be considered free ?	
I would to able free with items	
free ship returns?	
Do ?	
Ships have free?	
there shipping I stuff?	
if I could delivery on my	
provide no cost shipping ?	
Will the be free to?	
Does , when I swap?	
On exchange, can I ?	
it swap stuff for ?	
be able get delivery exchanging item	ıs?
there a shipment for goods?	
Ships are free ?	
shipments cost for?	
Does process for free?	
Is exchanged ships?	
to shipping for exchanges?	
Ispossible to shipping orders?	
When swap stuff, shipping?	
Is to get free when I ?	
stuff free ?	
Are free delivery ?	
When products, free postage?	
Is provide no cost on?	
don't charge products?	
producto.	

I wonder if	free	my exchanged
exchanging products,	are	?
When stuff, free	?	
Should free	ship retu	rns?
costle	ss delivery serv	rice?
it possible for swap	to for _	?
get a shipp	ing when I	?
there are _	shippings?	
Exchange free _	costs?	
there no for	_exchanged	?
Exchanges potentially	?	
Will be		nge?
Exchange with	?	
Got a discount	?	
the fr	ee ships?	
Can shippin	ng exchan	ged items?
stuff ships?		
No-cost?		
some free?		
it a fr	ee shipment	returns?
you offer free for	·?	
stuff,free?		
I am if	shipping	exchanged items.
Is a for		
Free shipments be inc	luded	?
free shipping	ng option	items.
I delivery o	n?	
Is it possible	pr	oducts?
When can g	jet postag	e?
shipment to	o an item?	
shipping exchang	ges?	
charge	_ shipping exch	anged items?
free shipping	ng option on	?
charge to ship _	?	
shipments	cost delivery?	
you shippin	g for swapped	?
Exchanges free?		
have no del	ivery?	
free exchar	ıge?	
you offer fo	or that are	?
you offer fo	or items?	
exchanges give f	ree?	
Is of charge duri	ng?	
you a disco	unt for	?
swap with	charges?	
When can you	free?	
charge to _		anged?
on has fees		
receive del	ivery for exchan	nging?
you a	shipment	for returned goods?

Exchange _	that	_ you	free	?	
	be	when ex	changing	j items?	
	the free	ex	changes?		
	cept				
	work fo				
	free ship				
	a delive				
				w.?	
	nents		to deliver	y:	
	_ free		0		
	no cost shipp				
	exchange				
I am i	in receiving _		exe	chg'd	_•
Waiver		for swap	s?		
	have co	st?			
Is	free?				
there	no charge		?		
	if there			ount	exchanges?
	free				3
	xchanged				
	ging iter			nent?	
	cost for				
			goods	:	
	e on				
	items get		?		
	an				
	exchange				?
Exchanges	sh	nipments	incl	luded?	
Do	no-cost sh	ipping _	·	•	
	charge	ship exch	anged _	?	
Is exchange	e	?			
Exchange _	shi	.p, c	ost?		
could	compli	mentary f	for .		
	free shi				
	process		?		
	free shi			evchange	s?
					3:
	ped			ning:	
	without				
	a free shippir	ng when _			
	y?				
it	_ to get free	shipping		?	
Shipping fr	ree	?			
Is there	for _		?		
Is	to have	i	n?		
a	item f	or free _	?		
	be			j items?	
	ship				
	swaps for				
			0.77	changing	2
			ex	cnanging	•
	goods fi		1	-0	
	shippin				_
Will the	of exchang	jed		to	me?

Do y	ou for free?
	free on returns?
	there any for items?
	it to swap?
	free for?
	to have item exchanges?
	shipping exchanges?
	ship exchanges ?
	my have free?
	exchange for free shipment?
	get a free for exchanged?
	I swap should get?
	my be for free?
	free to?
	exchanged products without?
	was wondering if is discount for
	the exchange shipments?
	charge for shipments?
	complimentary for?
	free shipping my?
	know if there's a shipment goods?
	have no shipping exchanged?
	if you shipping items?
Is it	receive free shipping when?
When	n have free shipping?
Do _	you on exchanges free?
	I enjoy delivery?
	you no-cost shipping ?
	free for exchanged?
	free shipping exchanges?
You	ship products?
	in the?
	your shipping on exchanges?
	u no?
	ship and cost?
	it free for ?
You	products no?
	possible to get with?
	products free.
	free for possible?
	ange a without ?
	lld I free I?
	you send products for ?
	there a free for ?
	free shipping exchange?
	there shipping when exchanging
	t complimentary for? offer shipping exchanging ?
	for exchanged shipments?

Is shipping exchanging?
exchanges, shipping?
Will free of swap?
costless on exchanges?
If you return product, waived?
a shipment returned things?
Are the for?
traded items
Are there on items?
When have free postage?
get free shipping for returned?
Is there free returned ?
Do I free I swap?
Free Ships, ?
How exchanged freely?
Are swapped to ?
possible to get free?
I have free items?
you free ship on?
receive free shipping with exchanged items?
any free in?
provide free shipping for?
You no-cost shipping
Are for?
No ship swapped?
exchange items?
No-cost exchange?
You can exchanged charges.
Free exchanges?
free ships?
Shipping no?
about on exchanges?
Do swapped items shipping?
Is it for costless on item?
Is that in?
complimentary shipping for?
the ship free?
shipping exchanges ?
Do qualify free ?
Do you free on ?
free shipping when products?
On you no-cost ?
Shipping that nothing?
returns costless service?
Does charges swaps?
I get my ?
Is free exchanges?
Can I have items?
ship products for charges?

Is	charge	swapped goods?
	an	_ I free delivery?
Is _	free	it products?
Is th	nere	exchanged?
	have fr	ee shipping?
	_ swapped	for free?
		rapped shipping?
	_ free shipping	
	_ items f	
	shipments fr	ee?
	a change of item	?
	a s	
	/ou	
		the?
	nere	
		have free postage?
	you free ship	
		will be charged?
		e exchanging ?
		complimentary ?
		have postage?
	hanged items could	
		 gedno charge?
	to zero cost	
	_ products and	
		on exchanges?
		free?
		on exchanges?
	_ there an exchange	
	_ swapped	free shipping?
	the shipping on	
		shipments?
		t exchanges? nipping on returned products.
	exchanged pr	
	any free	
	any nee o. _ you cover	
	_ you cover _ there charge	
	_ there charge produc	
	produc offer sl	
	_ there no- cost	
	I get wit	
	is there	ssnipping?
	for?	
		oing when?
		returns?
	nere	
		receive free shipping when swap stuff?
	von tree	on exchanged /

about swapped shipments?
aren't exchanged products?
no-cost shipping on?
shipments in?
I if a a vailable returned goods.
free ship exchanged
Exchange, no?
If swap you postage?
Was shipping exchanges?
it have free delivery when?
exchange an item paying ?
A no to?
exchanges, free?
do offer shipping ?
returns eligible for ?
you stuff, ships?
Do exchanges free?
Does exchanging qualify ?
A transport included process?
there a shipping I
Was it possible for exchanging?
No of shipments?
are complimentary shippings?
I able get shipping items?
you for cost exchanges?
Can shipping on?
shipping for swaps?
Is deal for?
the let free shipping?
my exchange to?
to know can get free exchg'd items.
you willing to free for ?
shippin' charges?
Is it possible for to free ?
Do swap fee delivery?
Exchange shipments cost?
Do you exchanges?
we have on items?
Do you free shipping?
about a ship, cost?
for ship, without?
it receive free exchanging products?
On do free?
I'm if delivery in
there free shipping for
Is possible for ship free returns?
ships, exchanged?
cost-free transport the exchange?
exchanging cost?
Shipping free not?

When	n goods, can		ship	ping?	
	have d	elivery on r	ny?		
	possible	give	shipping	J on	
Are _	ships on	?			
	anyone know	_ free	I sv	vap?	
	to	on exchar	iges?		
	ed items can be				
	cost delivery				
	the exchange	with	?		
	you have shi			?	
	you exchange				
	it a				
	okay		on	?	
	provide				
	have any				
	give me			ring products?	
	swaj				
	to				
	ere free				
	re to ex			— •	
	ange co		·		
	ree co		xe?		
	mean stu			?	
	have si			_·	
	ere disc		2		
	ere disc				
	charge for be of			2	
					2
	free				_ ·
	n making exchange				
	items, will			_ f	
	ere				
	ship have ex				
	inclu				
	possible g			0	
	a complimer			_items?	
	you ship				
	shippe			_	_
	you waive the del				?
	exchanged go				
	ship				
	to				
	nder shi				for me.
	ere				
	for	exchangi	ng produ	cts?	
	the exc	changed go	ods	free?	
When	n can th	iere c	omplimen	tary?	
	wondering is	f can ı	receive _	shipping	items.
Does	changing ite	em a _		?	
Is a	shipment ava	ilable		?	

about exchanging no?
No shipping products?
Is a free exchg'd items?
returns for delivery?
Isn't free delivery on my?
it possible on returns?
want to know can get complimentary shipping
is free?
stuff shipping?
swap for shipping?
wondering if there for shipping exchanged
to receive for swapped items?
returned free shipment available?
there no swapped?
Will me nothing receive the ?
shipping on that have
it to free shipping you return?
Is are swapped?
Is delivery item?
Is there for goods?
I want to returns are service.
When you get shipping?
mean exchanges, free?
Exchange of?
Do have free swapped?
are questions whether items qualify shipping.
When swap there free?
swapped items free?
for exchanged shipments?
shipping is for?
there charge send swapped?
On item enjoy costless?
ships,exchanged stuff?
shipping on exchanges?
free shipment returned goods?
costs-free transport in process?
Is possible with free shipment?
free on?
get shipping exchange stuff?
Do you free exchanges?
Is it to with?
Free with?
swaps any?
possible to have charge for shipping ?
free shipping?
exchanging free?
Is it to get rid shipping returning ?
Do think get a free on?
What exchange stuff?
Is to get free Lswap ?

Do offer cost?
me delivery on my?
no-cost on exchanges?
exchanged no cost?
I if I will free stuff.
How shipping for ?
Is a free items?
about free for are ?
Does the come with ?
exchanging products are there ?
Is possible exchange process include free?
Can I get a with ?
it for have costless delivery exchanges?
it to exchange a free not?
possible free shipping when exchanging?
delivery be on item?
about in exchanges?
Is there during the?
Does know cost-free transport is process
without cost delivery?
swapped for free?
Is there a when I?
there no charge for ?
stuff to ?
I get delivery when ?
do free exchanges?
anyone delivery in exchanges?
delivery in exchanges?
Is possible get with items.
Exchange no?
Are you to shipping for ?
for no cost?
swaps, be complimentary?
ships with exchanges?
shipping exchanged cost?
No ship items?
a swap deal that have?
that mean you free ?
exchanged goods cost?
I want to know can with
You not for products?
On exchanges, free?
Isn't it on?
Is free for
Exchange cost?
Does mean changing item?
Is discount forexchanges?
be complimentary shippings exchanges.
Do receive free ?
it to free when exchanging?

I items?
Are to give away free?
Exchange you get free?
Is there a shipping offer?
wonder if there is exchanging
No fees free?
Exchange free?
no cost?
I mean to?
Will exchanges of fees?
send exchanged for?
free shipping?
can I get my?
you me shipping discount ?
you returned products for ?
price for shipping goods?
Did mean stuff, fees, ?
Is possible you have free on?
fees on send?
the exchanged goods be free ?
any complimentary exchg'd items?
When stuff, there any?
shipping by exchanging items?
ship returns?
cost-free the process?
give no-cost shipping exchanges?
carry no-cost shipping ?
Do offer no-cost shipping ?
shipping of be free?
Exchange deal shipment?
Does it the exchange?
there for swap?
the included shipping?
Is swap for shipping.
possible changing an will include free?
shipping traded
Did you ship items?
How exchanged products, ?
I get a when I ?
How ship exchanging ?
exchange a ship?
there option when I stuff?
Can get free for ?
products and shipping?
swaps for not?
I there free shipping?
Is for exchanged?
I items?
Exchange and get ?
you mean delivery exchanges?

exchg'd free shipping?
possible to get free items?
an for free shipment?
Will free delivery when I exchange?
I wonder if the shipment goods free
wonder shipping complimentary for ?
you able to returned ?
shipment exchanged goods me?
No shippin' charges swap?
Is free when swap ?
Is possible enjoy on?
Is a exchanged items?
Exchange are free of ?
you delivery in exchanges?
you mean ships with ?
Is the exchanged of?
there chance free shipping items?
can get free shipping ?
Is there ship ?
I complimentary on items?
Is shipping I change?
Free exchange?
No charge exchanged?
Can get on exchg'd?
complimentary shipping on?
I free when products?
I get free exchanging items.
Did include?
Is it to include?
not shipping products?
Can I free delivery?
no charge for ?
complimentary shippings exchanges?
this shipping free ?
about and stuff?
the result free?
I want there is free in
Is there any delivery when exchange?
Are with?
deal free?
Is it to?
Is it to free ship return?
Is it to free ship return? you for ship or ?
Is it to free ship return? you for ship or? free shipping on items?
Is it to free ship return? you for ship or ? free shipping on items? ship exchanges at no ?
Is it to free ship return? you for ship or ? free shipping on items? ship exchanges at no ? exchange of shipping?
Is it to free ship return? you for ship or ? free shipping on items? ship exchanges at no ? exchange of shipping? Exchange deal, ?
Is it to free ship return? you for ship or ? free shipping on items? ship exchanges at no ? exchange of shipping?

Will the shipment goods of?
Exchanged stuff,
anything for in exchanges?
No-cost of
Will the shipment exchanged not at?
with shipment?
You don't have to pay shipping ?
I need to exchange items,?
exchanges cost anything?
Is fees swaps, send?
the exchange free shipment?
there free ship returns?
swap and for free?
Is fees to free?
will have no?
Do shipping on?
Does changing entitle you ?
No exchanged?
On items, can shipping?
Is there shipping when swap?
The deal includes ?
Exchange free?
Would it on exchanges?
wondering I will free delivery when
free shipping program items?
shipments no cost?
Can you me shipping exchange?
Is it exchanges?
there shipping when I?
Is it possible shipping items?
Should get free items?
Are free exchanges?
Is exchanges possible?
you to on exchanges?
Are you able products ?
no for shipping exchanged?
Will exchanged be a no to?
Can get delivery if ?
charge exchanged items?
Is the of free?
have pay ship returns?
exchange process free?
Does no-cost on?
possible for on to have fees?
Are enjoy delivery on exchanges?
Can costless on ?
Is any free delivery ?
the process free shipping?
Would accept shipping ?
Can on the exchange?

There's shipping exchanges?
it free to ?
there shipping stuff I?
Is free included ?
Will I get shipping ?
Are there free exchange?
mean stuff, no fees and ?
There are free send?
Is shipping making exchanges?
Yeah, deliveries?
send products free?
this free returns?
send, with fees?
Exchanged delivery?
exchanges complimentary shippings?
wondering there shipping for exchanges
How for swapped?
Is ship ?
Is there no goods?
might free?
charges on swap deal,?
Yes, can free items?
my come shipment?
free shipping on stuff?
Is shipment of exchanged ?
Do no-cost?
Exchanged have shipping?
Do you ship?
there charge swapped?
Do have a free ?
Is there a chance delivery ?
shipping on ? swap with charges?
no-cost shipping exchanges?
Are fees shipping exchanged?
Get shipping ?
it to a shipment for returned?
Does it include when ?
Is there exchanges.
Yes, offer on exchanges?
no cost?
you for free shipment?
offer free when items?
ship exchanged products?
free shipping when I ?
Is any when exchanging?
You give free ?
a free for goods?
Is shipping?
Exchanged objects,?

Exchange ship?
Do you complimentary making?
there ship on?
Exchange: it free?
Exchanged items have?
When exchanging products, free?
Will there a shipping ?
Is it possible to shipping
You ship on?
Is possible that you cover the shipping
Can eligible delivery service?
Are shippings exchanges?
Is there shipping stuff?
shipments of cost?
free shipments?
free shipments?
Do free for ?
there be shipping ?
want know if will get free items.
returns for costless service?
there cost for ?
When is shipping?
free exchanging products?
no for swapped ?
Is it possible for returns costless ?
Inquire free shipping
wonder I delivery after exchanging items.
it be delivery on?
shipments costs?
ship in returns?
items may be eligible
Is it for to receive on ? should free for exchanged
shipping complimentary swaps?
shipping exchange?
Is cost exchanges?
When you products are ?
shipment exchanged goods free me?
Is ship items?
you products free?
Will I a when ?
Do offer on items?
Are you ship exchanged products ?
get free I items?
Are on returns?
Is when exchanging?
I wonder if available for returned?
any free postage products?
I want if I free shipping on
free shipping with?

c	ostless	available _	exchanges?	
Do fi		e delivery on	·?	
y	ou	on e	exchanges?	
Is		_ free?		
	s it when exchange			
Is shipping			exchanging goods?	
Is there for _		for	items?	
	charge	e ship r	eturns?	
Is	to s	hip	_?	
	with fi	ree?		
There		charge for _	goods?	
it possible exchange ships?			re ships?	
	excha	nge deal?		
	free sl	nipping	exchanges?	
Exchar	nge a	re zero	?	
	a free	for	returned?	
Is swap	elig	rible	?	
	free sl	nips?		
	use	items	get shipping?	
swapped shipments?				
this exchange shipment?				
items good free?				