[Demo] NLP Dataset for Customer Service Automation

| Company Type | Electricity Suppliers |
|-----------------------------|---|
| Inquiry Category | Power outage reports and updates |
| Inquiry Sub-Category | Outage duration |
| Description | Customers wanting to know the estimated time for power restoration in their area. |
| Data Size | 5,587 paraphrases |
| Want to buy data? | Please contact nlp-data@qross.me via your business email address. |

Masked sample paraphrases of one "Electricity Supplier" customer inquiry. (Purchased data will not be masked.)

| | the _ | duration this? |
|-------|-------------------|-----------------------------|
| | you | how the downtime? |
| | | the power ? |
| | | the duration of |
| | | anticipated time for? |
| | | have estimate of outage? |
| The _ | v | vill be for? |
| How | | power loss? |
| | | account length of downtime. |
| How | | the electricity to go out? |
| What' | s | of outage? |
| How | | you think the? |
| | long | you think this? |
| | is | of this service? |
| | that _ | long? |
| I wou | ld | when will end. |
| What | | the for? |
| I won | der _ | long? |
| | long | should take? |
| | is | of the power? |
| Perio | d of _ | ? |
| Which | ı | duration of the? |
| | you k | now issue last? |
| | | duration that loss? |
| Do yo | u | of outage? |
| | is | time of problem? |
| | is an | estimated restored? |
| | antici | pated of cuts? |
| | | will power interruption? |
| What' | s the | be? |
| How l | long c | lo last? |
| | is | likely downtime? |
| | long ₋ | the last? |
| | is | of power loss? |

| there duration for ? |
|--|
| What is planned outage? |
| Estimation length? |
| How expect it be it's fixed? |
| What will the this? |
| power duration? |
| clarify downtime. |
| be informed the estimation of |
| or estimate? |
| is expected be the? |
| |
| long the outage will |
| is projected the interruption? |
| duration of this ? |
| How long should? |
| duration the interruption? |
| expected duration the power going to ? |
| what downtime length? |
| is the outage? |
| How will last? |
| The length failure? |
| Who power loss is. |
| What expected that the power out? |
| How power last? |
| long failure last? |
| Please give |
| Will time power? |
| What is the downtime? |
| this is unknown. |
| Exactly how without? |
| The out and ? |
| Outage, last? |
| |
| What is duration of? |
| might go out? |
| Is the power ? |
| I outage. |
| long would take? |
| are outages to last? |
| The is |
| long without power? |
| The length of known. |
| is this power? |
| this interruption, it take? |
| What the duration for? |
| how it? |
| amount time power? |
| Is the long? |
| of power failure? |
| expected to be duration of ? |
| there an expected the power ? |
| Will the be ? |
| |

| the duration the power? |
|--|
| The duration outage should |
| want to planned downtime is. |
| Is there expected loss. |
| long will last? |
| the length? |
| This issue have |
| to linger long? |
| long the cutoff? |
| not long outage will |
| |
| long does power last? |
| to be length the interruption? |
| The power? |
| long the interruption it? |
| the expected ? |
| long going be without? |
| is an for power |
| Will the power? |
| outage going last? |
| long do last? |
| This is last some |
| Please downtime. |
| You should the estimation of outage |
| How much lasting? |
| How long? |
| will take restored? |
| the approximate length of ? |
| How is to? |
| out for very? |
| We would to estimated |
| How think the power outage ? |
| is power loss. |
| unclear when this interruption |
| Is duration of? |
| Estimated ? |
| should estimate downtime |
| Does break in ? |
| time to be out? |
| I would estimated |
| The the please? |
| the of power off? |
| |
| outages linger? The duration issue not |
| |
| an interruption? |
| of this ? |
| How long the ? |
| the duration the interruption? |
| frame it to last? |
| The length of? |
| there downtime length? |

| We don't | length | be. | |
|-----------------------|---------------|-------------------|---|
| specify duration | this | _· | |
| about | the out | ages? | |
| Which is ou | | | |
| Predicting the of | | | |
| should a po | | ? | |
| long the pre | | | |
| frame do | | | |
| how is | | · | |
| | | ,h2 | |
| | | | |
| | | | |
| I if the | | | |
| The duration the | | | |
| durati | | | |
| How much | | | |
| expected du | ıration of | go? | |
| What's time | e of | _ going? | |
| How long the | | for? | |
| long do you | the anticipat | ted power | ? |
| What is | for po | ower? | |
| How will | last? | | |
| much timewithou | ıt? | | |
| a long brea | k? | | |
| This interruption may | | | |
| The of | | | |
| is the of | | | |
| What the | | ? | |
| Please note | | | |
| | | | |
| The length into | | ing projected. | |
| of inte | | | |
| will outage | | | |
| what durati | | | |
| The duration | | | |
| Did the | | .? | |
| the los | | | |
| a issu | | | |
| length of | | | |
| of the | interruption | ? | |
| calcul | ated length _ | the interruption? | • |
| What about | of | _? | |
| What's time | interru | iption? | |
| So is | of the _ | ? | |
| estimated le | ength? | | |
| How will the | ? | | |
| anticipated | | ower go out? | |
| What the | | | |
| Is the powe | | P | |
| What | | event? | |
| be sure clar | | | |
| | | | |
| is expected | tor | go out? | |

| of power? |
|--------------------------------|
| long will this ? |
| of this is |
| will for while. |
| the power long? |
| long outages last? |
| Do the of issue? |
| linger for long? |
| the of this block ? |
| tell time frame for this? |
| event last? |
| is expected duration for ? |
| Anticipated duration? |
| The blackout anticipated. |
| What is the ? |
| Can clarify estimated? |
| Is duration of? |
| power failure? |
| How length? |
| of this power it? |
| long the glitch? |
| Outage linger how ? |
| you tell duration of ? |
| of the downtime? |
| Will this be the ? |
| What the period?? |
| Is to when this interruption ? |
| estimated restored? |
| Estimate the the |
| It how the downtime |
| is the duration ? |
| What the duration power? |
| long power loss |
| the last long? |
| the last long : this a long ? |
| long the power failure going ? |
| |
| What is the a? |
| expectedpower |
| don't time frame outage. |
| tell duration of the? |
| What length the issue? |
| will linger for? |
| How are periods? |
| There an duration blackout. |
| us how long is. |
| Estimate? |
| The amount of time? |
| the duration of interruption? |
| Please the of |
| of this issue. |

| the duration the power? |
|---------------------------------|
| long do think the failure ? |
| of the power loss. |
| long this? |
| What's the duration ? |
| blackout last? |
| How long will? |
| this interruption? |
| How long out? |
| the expected of powerout? |
| has be confirmed. |
| The downtime is |
| Was anticipated power ? |
| will be period? |
| time period planned ? |
| blackout expected last for |
| expected length of disruptions? |
| it be anticipated blackout? |
| the Outage linger? |
| duration of this outage. |
| without much? |
| will for while. |
| interruption this be? |
| Was there length? |
| be lasting? |
| duration the cut? |
| This is last some? |
| the time. |
| estimate |
| What is power ? |
| What is the of? |
| Will power last? |
| last a while. |
| The duration the should |
| would the estimated ? |
| Is downtime estimated? |
| Is this expected last ? |
| Let us outage |
| the duration of the? |
| Is expected power off? |
| long is power? |
| much Time ? |
| know long this issue? |
| What time downtime? |
| of the power? |
| |
| let about the outage |
| What the of this ? |
| Predicted power? |
| long power last? |
| it take? |

| the estimated the? |
|---|
| How long will? |
| the break service? |
| What about ? |
| Are aware outage's? |
| the last time? |
| amount length? |
| does it last? |
| Does an this interruption conclude? |
| |
| without power |
| How long would take ? |
| Let how outage time |
| is estimated? |
| long is the interruption? |
| Please tell us length |
| is estimated duration of ? |
| duration of power out? |
| time this issue? |
| How is interruption? |
| How will it ? |
| There may estimated |
| need an when interruption end. |
| the total of issue. |
| of downtime? |
| How does last? |
| How long is ? |
| Is that the duration of be? |
| |
| will the downtime? |
| Is this to? |
| let know the duration this |
| much time we power? |
| say the duration |
| The? |
| know about the estimation |
| How long can? |
| is the period? |
| What duration of issue. |
| how the out |
| What are of this? |
| does power take? |
| Please of this |
| How does take for to lost? |
| last for some time. |
| How about the? |
| you anticipating the of? |
| you anticipating the of : duration expected power ? |
| Can me when the ? |
| |
| provide a of issue. |
| |
| much do we not ? Will the last? |

| So the power? |
|--|
| period loss? |
| How long power? |
| long does take? |
| Let know the outages. |
| let me of this |
| Time that ? |
| |
| Is the time? |
| Is utime period outage? |
| the length a |
| Do you length? |
| planned down time? |
| Which expected be outage? |
| is for this thing? |
| Please projected this |
| length of power ? |
| long this take? |
| Will power on a long? |
| clarify downtime. |
| how the outage will |
| |
| I how long loss loss. |
| What an frame till? |
| of this outage? |
| duration this outage. |
| You outage to be? |
| |
| the will last? |
| |
| the will last? |
| the will last? Say downtime is. |
| the will last? Say downtime is duration the is |
| the will last? Say downtime is duration the is Consider length. It is a projected |
| the will last? Say downtime is duration the is Consider length. It is a projected Please duration of issue. |
| the will last? Say downtime is duration the is Consider length. It is a projected Please duration of issue a prediction the of power outage? |
| |
| the will last? Say downtime is. the is Consider length. It is a projected Please duration of issue. a prediction the of power outage? How long do will before fixed? time outage last? |
| |
| the will last? Say downtime is length. It is a projected Please duration of issue a prediction the of power outage? How long do will before fixed? time outage last? Is time this Blackout? How will out |
| |
| the will last? Say downtime is. length. It is a projected Please duration of issue. a prediction the of power outage? How long do will before fixed? time outage last? Is time this Blackout? How will out expected duration power shortage? The duration the being |
| |
| |
| |
| |
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| |
| |
| |
| |
| |
| |

| estimated received? |
|--|
| What is the? |
| much will outage last? |
| What the power losses? |
| can you the? |
| Duration loss? |
| the interruptions last? |
| length the predicted. |
| |
| What the duration the cut? |
| Please make the downtime. |
| Does long? |
| calculate the length? |
| power interruption long time. |
| much power? |
| of break service? |
| power loss lasting? |
| What the of out? |
| What period for? |
| How ? |
| expected of the? |
| Is there duration ? |
| Is there prediction how an last? |
| prediction on duration of the? |
| What period the ? |
| you give us of ? |
| Anticipated of out? |
| is of this outage? |
| time of power? |
| Does anyone idea of when this ? |
| |
| How will the? |
| length? |
| What the received? |
| This in service take |
| power goes while. |
| predicted duration this? |
| Estimated of? |
| Are provide a the outage? |
| Can you tell the? |
| planned downtime? |
| the timeframe? |
| time should last? |
| the interruption's? |
| downtime length we? |
| time outage expected last? |
| need to downtime. |
| How will lights ? |
| specify duration downtime. |
| specify duration downtime of the interruption? |
| OF THE PROPERTY OF THE PROPERT |
| |
| duration the blackout long will be ? |

| Please long the will? |
|---------------------------------|
| the downtime period? |
| long will power be? |
| Please let me |
| Estimated? |
| The power how? |
| long is going to? |
| duration is outage? |
| Tell long problem last? |
| is the power cuts? |
| lengths you the blackout be |
| Does the power ? |
| hours without ? |
| you the loss is? |
| the estimated time ? |
| Clarify |
| is the Power? |
| the length issue. |
| how long ? |
| time of blackout? |
| Do you this is? |
| What expected time cut? |
| Outage it ? |
| Is it estimated restored? |
| is duration of out? |
| |
| be long power? |
| is planned downtime |
| power a duration. |
| am unsure outage's |
| length downtime should estimate |
| is expected for? |
| expected length of the |
| Estimated loss? |
| Will the power a? |
| amount time without? |
| downtime length? |
| What is projected interruption? |
| does for to go down? |
| What duration power lost? |
| What would outage? |
| Power? |
| the intended duration for? |
| downtime? |
| anticipated for this? |
| length, suggestion? |
| Please think this issue. |
| me how is. |
| it have length? |
| the duration of |
| lengths will power ? |

| Estimated? |
|--------------------------------------|
| expected length of downtime? |
| the the power ? |
| Will the last while? |
| long will going be? |
| long it be? |
| What the power ? |
| how long the is. |
| me the duration of ? |
| time to without power? |
| How will last? |
| How long the ? |
| are the expected ? |
| have an on outage? |
| long will off be? |
| long power loss ? |
| What expected length outage? |
| Is there duration this ? |
| duration this intermittent power? |
| |
| this going to? How you it will? |
| |
| How time the ? |
| Determine downtime |
| will be out? |
| What is downtime? |
| expected downtime? |
| The duration the? |
| What is downtime? |
| is the period outage? |
| What duration of ? |
| What about disruptions? |
| I don't time |
| Which? |
| long would go? |
| Is duration this blackout? |
| Please projected duration of |
| What likely duration this? |
| expected down time? |
| is the length outage? |
| Will anticipated of the power going? |
| will last for long ? |
| must the power? |
| the time frame for ? |
| expected this event? |
| How anticipated power ? |
| How long without? |
| long downtime? |
| the of power ? |
| long power outage go? |
| shall outage last? |

| How going to |
|---|
| does last? |
| know duration of this break? |
| is the for outage? |
| Can you long outage be? |
| We about estimation of outage |
| Can tell me how ? |
| Is duration of outage? |
| What estimated of power? |
| Clarify the |
| Outage time has be |
| duration of shut down? |
| you give estimated downtime? |
| Is expected this for a time? |
| Will last? |
| |
| How long is? |
| expected of power? |
| Is prediction on how long outage? |
| estimate of downtime? |
| How blackout last? |
| is expected outage length. |
| Do me the outage? |
| you estimate downtime length? |
| you a frame interruption? |
| projection the duration |
| say downtime. |
| What is expected duration power being ? |
| How should power? |
| The of the should |
| is duration interruption. |
| expected this outage is |
| this time for? |
| This should projected |
| estimated downtime. |
| long the be? |
| it an length? |
| What's length of? |
| long does for this go? |
| has been confirmed |
| Are talking about of? |
| estimated downtime. |
| What the expected of ? |
| What downtime do ? |
| |
| long the last? |
| The a power? |
| downtime's length |
| How long the ? |
| going to linger while? |
| Are you to us the is? |
| |

| expected downtime periods? |
|----------------------------------|
| What's of the? |
| long is the is? |
| this be power? |
| the of the expected? |
| frame does this ? |
| Will power off while? |
| time without ? |
| What will the outage? |
| What's estimated ? |
| How long last? |
| |
| Which for this? |
| How there a interruption? |
| for the blackout? |
| the downtime take. |
| Can you us long will? |
| What is the expected power to |
| How shall last? |
| duration this intermittent power |
| long was anticipated ? |
| know how long this ? |
| long outAGE to? |
| of interruption? |
| How long problem? |
| And long power? |
| long could be? |
| What's the ? |
| do you think it ? |
| Is the downtime length? |
| long power out? |
| power out a |
| |
| Please the of outage. |
| duration for blackout? |
| Can you tell outage? |
| an anticipated duration for? |
| The out? |
| the anticipated failure? |
| this last? |
| duration off? |
| Do what the expected ? |
| the of downtime? |
| The of the |
| the projected duration issue. |
| the outage lasts? |
| how long will? |
| will power last? |
| the the black out? |
| specify downtime |
| long there power ? |
| the expected this outage. |
| |

| should aware the estimation. |
|------------------------------------|
| of the problem. |
| how this will last. |
| The of expected? |
| Approximate for ? |
| is duration this? |
| expect an blackout ? |
| What will the ? |
| me how the ? |
| There will be |
| This interruption take |
| |
| you how the was? |
| What planned period? |
| time frame this interruption? |
| is estimation of the |
| Tell long is off? |
| What expected time to be out? |
| expected failure? |
| Will a on length of outage? |
| Predicting this disruption period? |
| Is expected last for ? |
| Can an idea of when interruption ? |
| How long last? |
| extent the? |
| us about the outage |
| duration power loss expected. |
| power failure long time? |
| long take? |
| There duration for this |
| |
| What is the this ? |
| me the the outage. |
| What the duration the ? |
| long thewould? |
| The duration is |
| How about duration ? |
| Projected interruption |
| How would issue ? |
| about the duration down? |
| the this issue? |
| The of this might |
| How will go on? |
| The last some |
| break in a duration? |
| long the time ? |
| Do you estimated downtime? |
| The duration this ? |
| you tell the duration ? |
| Please estimate |
| Please duration |
| This an estimated ? |
| |

| is expected time power? |
|------------------------------|
| a this black out? |
| long is ? |
| indicate length the |
| length is service? |
| long this loss? |
| What the downtime |
| the duration of the ? |
| Is power ? |
| theinterruption last long? |
| |
| What is the? |
| How does shut last? |
| is the expected for |
| Time frame for? |
| is the time for? |
| What of the? |
| there be long time? |
| is duration of this ? |
| of the? |
| Please projected this issue. |
| an of downtime |
| the outage last? |
| How long the? |
| Can about planned downtime? |
| downtime not known. |
| a power ? |
| idea aboutthis end? |
| projected length? |
| the of an? |
| |
| the loss that? |
| The projected loss? |
| long it take? |
| Please duration. |
| What for black out? |
| Time for to? |
| don't the duration outage. |
| is expected to out? |
| Predicting? |
| is the estimated the? |
| projected the interruption |
| is the this outage? |
| loss can last for |
| you give of it will take? |
| the duration of outage? |
| How can power ? |
| the outage length |
| |
| the power long? |
| Are you outage's time? |
| Make estimate length. |
| What is length? |

| time will this? |
|-------------------------------|
| The is how? |
| downtime length. |
| Predicted till? |
| the loss electricity last? |
| downtime is |
| Please me what estimated |
| duration of outage? |
| Do you know how in service? |
| of the ? |
| How outage to on? |
| of the ? |
| How long will ? |
| clarify the |
| What an blackout? |
| How much longer electricity ? |
| |
| What is predicted time ? |
| is expected be power |
| us about the estimation |
| Is the duration cut? |
| be a time frame? |
| Please duration issue. |
| downtime period? |
| is time of the? |
| Length, any? |
| Is long? |
| it anticipated duration ? |
| is the expected be? |
| It is? |
| the downtime length. |
| long will the ? |
| tell us estimated |
| The a duration. |
| it frame this interruption? |
| Can give me end? |
| confirmed yet. |
| duration failure. |
| Outage idea? |
| How is the ? |
| Will break ? |
| Projected interruption? |
| Please say this last. |
| What is length the ? |
| The length outage is expected |
| Is projected duration of ? |
| How is the going ? |
| Projected of ? |
| anyone know long the ? |
| |
| Take length of |
| What length do the be? |

| How long the? |
|---|
| long is? |
| last for while? |
| How long does ? |
| is time frame this ? |
| of interruption? |
| An estimated issue? |
| would this outage? |
| expected duration for the |
| of interruption it? |
| be to the estimated |
| |
| How the Loss ? |
| How outages last? |
| What expected to be Outage? |
| Please of issue. |
| Give an idea outage |
| Will downtime? |
| Approximate restored? |
| us what estimated downtime |
| $___$ duration of the $___$ expected $___$. |
| Outage will |
| Is it expected this a? |
| time will be? |
| length interruption. |
| Approximate length? |
| how power loss |
| anticipated for interruption? |
| is the expected of ? |
| without power? |
| in has length? |
| Possible ? |
| understand downtime. |
| How ? |
| How it ? |
| Exactly long issue ? |
| What about of power? |
| time power loss? |
| time power loss: tell the of interruption? |
| |
| will last bit. |
| you expect duration blackout? |
| This blackout to for long |
| time frame last? |
| An frame restored? |
| anticipated of? |
| Was projected length interruption? |
| of outage expected. |
| there be estimated ? |
| is of the power out? |
| is estimated. |
| What's the this? |

| Is | a time the | ? |
|-------|------------------------|------------------|
| | _ is downtime? | |
| | a projected length | interruption? |
| | is this power? | <u> </u> |
| | at the downtime | ? |
| | you us long | |
| | age estimate? | will lust. |
| | | 2 |
| | v long power | f |
| | _ frame for loss? | |
| | interruption last a | |
| | estimated dov | |
| | long the | |
| | a prediction of the | |
| That | t a time for | _? |
| How | v long power | it? |
| | is the power? | |
| | time frame for this | ? |
| Plea | ase of this | |
| | _ you length of the | |
| | _ is duration | power going out? |
| | is of powerou | |
| | s anyone have | |
| | loss's duration? | |
| | v long pow | ver failure? |
| | at the | |
| | long is ? | _ the outage: |
| | | 2 |
| | long is expected to | f |
| | will not have? | |
| | ase of issue | |
| | _ long it take this | |
| | tell the interr | |
| Estir | mating length. | |
| | v long is? | |
| | _ is expected to be | incident? |
| Can | say how long | ? |
| | _ project the iss | sue. |
| | _ is of the power | _? |
| | _ estimation outage? | |
| | will it take for | to? |
| Wha | at the last? | |
| | at of? | |
| | expected | being out. |
| | projected duration | |
| | time will without | |
| | any on long | |
| | | |
| | the cymostod receiv | |
| | _ the expected receiv | |
| | v long rec | |
| | at anticipated duratio | |
| The | duration of this | • |

| is likely duration the? |
|-----------------------------------|
| duration of power loss? |
| much the interruption? |
| longthedown? |
| Do you there's downtime? |
| long are expected electricity? |
| expected duration of this? |
| What the projected length ? |
| do think about the duration ? |
| |
| you the of outage? |
| Anticipated duration loss ? |
| the for the power to OUT? |
| you of the blackout? |
| How long? |
| The the interruption. |
| Does anyone know will? |
| will power out? |
| an the downtime |
| knows the interruption will |
| Was expected of? |
| the power last? |
| The expected power? |
| expected duration loss? |
| the outage long? |
| What about duration ? |
| long is outage ? |
| |
| What duration this off? |
| What be the duration blackout? |
| the duration of the ? |
| tell expected duration the outage |
| Is duration of ? |
| could a long time. |
| is the this down? |
| duration of loss? |
| is anticipated to for long |
| break in service estimated |
| The timeframe? |
| Estimate the length |
| How the out? |
| Please the of |
| Please, the issue. |
| Projected issue |
| Let us what estimation |
| |
| amount of time ? |
| What lengths the? |
| of the power go |
| How of a is? |
| What is the expected? |
| How long? |
| Please the |

| Please | the duration |
|-----------|--------------------------------|
| | the power outage? |
| | know outage will last? |
| | nated the this |
| | downtime period what? |
| | tell us it take? |
| | the duration of issue. |
| | downtime? |
| | the outage? |
| | |
| | the anticipated go out? |
| | take to resolve the? |
| | _ a of the |
| | left out? |
| | for how? |
| | duration of the shortage? |
| | duration this issue. |
| | Outage linger for? |
| What | the expected $_$ power $_$. |
| What | time of the? |
| How | could the? |
| How | the power ? |
| | is this? |
| | do you ? |
| | jected of |
| | downtime time? |
| | will is not known. |
| | d duration power ? |
| | about estimated downtime. |
| | |
| | estimated |
| | be power interruption? |
| | estimates? |
| | power be? |
| | the the interruption? |
| | without? |
| | about of the? |
| | of the interruption? |
| | of power loss |
| Is | power loss? |
| How | will be? |
| Predicted | power? |
| How long' | s? |
| long | goes out? |
| | before ? |
| | of the? |
| | c be out |
| | ngth,? |
| | |
| | the power out? |
| | the? |
| | the of the ? |
| | the this issue. |

| What about? |
|---------------------------------------|
| What is duration this? |
| This issue may |
| How long black? |
| of a power? |
| long will lack of? |
| Projected lengths? |
| How you think this is ? |
| Is the? |
| $_$ tell $_$ the $_$ of the $_$. |
| What the last? |
| Approximate duration? |
| time frame for? |
| expected duration power? |
| the outage duration? |
| The power loss? |