## [Demo] NLP Dataset for Customer Service Automation

Company Type	E-commerce Marketplaces
Inquiry Category	Product warranty and after-sales support questions
Inquiry Sub- Category	Return and exchange
Description	Customers seek information on the process and conditions for returning or exchanging a product, including eligibility criteria and any associated costs.
Data Size	6,438 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "E-commerce Marketplace" customer inquiry. (Purchased data will not be masked.)

Can I exchange purchase ?
I want swap for
I swapped.
How this purchase?
Can I
I I bought?
purchase with another thing?
I be replace my?
Do get for ?
Does it item?
for products?
I my order with ?
replacement ?
Will we order alternative?
like what bought.
I wish exchange for
have to swap with?
I for my purchase?
there else you for?
Is it swap buy with different?
Can I my with?
question if possible item.
Possibly, this?
know I swap my with another
Is a to order another?
there purchase available?
I out my?
Do you switch ?
Is it ok replace with item?

Might I $\_$		_?		
I		bought	somethin	ıg else?
it po	ossible	items?	•	
Is it possi	ble to		?	
	my pu	rchase.		
Able to _	?			
won	dered	could	change	purchase.
Is p	ossiblee	exchange _	?	
	replace my	with a	another	_?
ther	e	I swa	p for?	
I rep	olace	<b>.</b>		
Can	swap out my		?	
wou	ld like	I	ourchase.	
	anothe	er goods?		
			other?	
				her?
	S for			
	my		else.	
	ut other			
	ossible e			?
	can ch			
	n swap r		pro	duct.
	(			
	may be			
	wap			
	swap pı		diffe	erent .
	to swa			
	p purchase, _			
	to			
	back _			
	ıg			
	to		w ?	
	or			
	to replace			
	could tı			one.
	buying to			
	an			
	replace			
	swap v			
	the purchas		='	
	t to		something	
	e to swap			·
	tch my			
	this :			
	it			
	my _			ve?
	<b></b>	·		- •

How product?
May I purchases for?
Can my and get something?
I my purchase one?
change to
there a I what I?
question if what bought.
Get my?
trade thing?
want what I purchased something
I swap for something?
it possible swap for ?
to swap purchase?
Is you could for?
tomy
to what I purchased?
I this ?
I if my purchase for item.
it and another ?
Can my purchased?
it to exchange for one?
Is to my for ?
about order with?
Is possible change my item?
I am return something and else.
Is possible I replace ?
I if can exchange purchase for
change the?
I would to swap something
Is possible to exchange ?
possible exchange an for new one?
there any way product?
there any way produce: to my order with?
Would purchase to ?
replace with another item?
it possible to this ?
Is it trade ?
this promptly?
able trade purchase successfully.
possible? product would like buy changed.
Exchange could possible
I was wondering I something els
I that bought?
I swap purchase for a item.
my purchase with another
if could something purchased.
Can for else?
might be possible
Is exchange?

we replace with an?
for another item?
you a product.
can replace with another
I to order product.
Can with else?
I my?
changing my
Say, swap?
Can I product another?
Would be to ?
Is possible to the else?
swap purchases.
Can things?
like to exchange
Itrade else?
I stuff?
we order something else?
okay for me for another?
it to my with
this for something?
possible to item?
I I bought?
Should I swap my?
Want to this ?
order with a new?
asap, maybe?
I allowed my ?
it good idea to for item?
I good ladd to 101 hom I this successfully?
Can item?
I out purchase?
What swap my a different?
I like for something.
commodity another.
it items?
Interested exchanging for?
Can my be another?
swap this for?
it possible swap out my purchase ?
trade this successfully?
for else?
it possible to purchase a new?
possible to item a one?
Is it my purchase?
Would you else?
purchase for something
Need ?
possible to different my ?
·

ask if can my
Trade for new
I I could another thing.
product?
to my purchase.
it be that my?
Trade for different
Do you for something?
the purchase?
wonder if replace
Do I change my item?
I wonder could change
May I my purchased ?
I purchase?
may be switched
you want my with another?
Can the purchased?
Change a different?
I my order another ?
Does to exchange?
about exchange ?
on product
I switch ?
want to
Would exchange my?
Do think swap stuff.
Are trade purchased?
Consider trading new
swap purchase for another product?
wish to
you to change my to a ?
Can switch my order ?
Are to trade ?
it possible me my ?
Shouldget goods exchange?
possible swap my buys something?
possible swap my buys sometiming purchase, please?
commodity with another
I wondered if I my for
chanceswap?
Exchange for?
possible option?
I what I purchased.
switch my order
I things for ?
Is my get?
swap out an item?
someone a?
I replace my ?
possible for new one?

I to item?
Is possible change what ?
I my buy.
we order alternative item?
want to another product.
Is possible swap for?
like my buy else.
Is a way this?
there way to buy for else?
Do you to ?
Should swap for?
I now?
this soon?
there swap things?
a of changing purchase?
May I make ?
it in?
Please purchased
we able replace with something?
Can for new ?
Yes, purchase one?
to trade for Is swap my purchase another?
switch order with?
this quickly? you it in?
you it in: possible to another thing?
anyone have a to swap ?
May purchase be?
is possible
It exchange item.
Trade commodity a
want my buy
You to what bought.
Will be exchange my purchase something?
able to trade purchase?
Want to this ?
Can a thing?
Do want other goods?
Can between product?
it to my order with ?
Want a?
it good swap it for another?
purchase, please?
Is new one.
Should I be in ?
Hey, swap!
Would trade a item ?
Might switch?
to my

I wonder if purchase.
Change my to?
I might swap what
exchange on mine.
it possible to change purchased?
Is it possible could what ?
it swap the order with ?
be to else?
Is possible swap my for a ?
we able replace order an?
I want to my for
Try to another.
Can just trade ?
Get by exchanging?
to stuff?
possible to stuff?
Can it?
Is it my order with?
Is to switch?
Is to replace with an alternative?
Can I my another?
it someone exchange an?
Exchange?
asked I could for
possible swap with something else
Can I change another?
I my purchase?
to things up after purchase?
if I could change purchase.
possible to a product?
Yes, swap
swap purchase,?
Want to
the purchase of .
I trade bought?
you wish to another?
I for something?
Can swap with thing?
May the?
we replace minute?
replace with an item?
I can purchase.
Should you one?
I could change
My purchase
I be an alternative?
Can change a different?
you to different?
Yes, to?
I stuff?

I would like to for	
Can this?	
possible my to a different item.	
a different item?	
it okay trade else?	
Was to things up?	
there a way exchange?	
Is there swap?	
I my order ?	
exchange my product for?	
I to purchased.	
Do I buy?	
my purchase with a ?	
After purchase, it?	
way to trade?	
Is to to one?	
How about changing item?	
to something else.	
bought item?	
for something?	
Was it possible successfully?	
I if I exchange for else.	
Can this purchase ?	
it possible to order ?	
I would my	
Do switch another one?	
Change different things?	
I to purchases.	
it possible order with?	
swap my purchase for ?	
to a purchase another?	
Do you to different?	
Something ?	
Is switch purchase?	
Is swap purchase?	
Is it for another?	
change please.	
swap I bought?	
Send back and ?	
switch itsomething?	
Can you with ?	
want my purchase	
want to exchange purchase	
Is to in?	
Can swap another?	
Can trade another thing? purchase could I ?	
Is to swap order?	
Is to swap order? Is the purchase?	
io the parenase:	

Can I?	
it swap purchased for something else?	?
purchase?	
this for other?	
possible trade item?	
Exchange order ?	
trade I bought?	
Can use purchase for ?	
swap my for one?	
consider changing	
Is it possible to?	
Can I another?	
Could it?	
if can for else.	
order with another thing?	
be a different item?	
purchase different.	
Do need to a different item?	
Want something	
about my?	
this order ?	
wonder can my order with someone	
you things up making ?	
if switch the	
I my for something?	
love to purchase.	
could replace the purchase?	
to other?	
supposed change to something else?	
my different item.	
my be another item?	
Drop it?	
my order.	
product?	
Do you have to?	
this other	
wonder if I my purchase for	
Can safely this?	
know if I can trade successfully.	
What about ?	
you change ?	
Will I swap for ?	
Can buy exchange?	
about purchase?	
I my buy for ?	
it possible my purchase new one?	
Can I my a?	
possible to swap?	
Can swap out?	
I my purchases with ?	

Can I my purchasing ?
Possibilities mine?
swap my buy.
Can item for?
to exchange my order product.
You can exchange one.
Is to bought
swap
this commodity
swap my for a
I be to purchased?
my purchase?
a chance swap I?
Exchange item for?
Is possible swap purchase for?
would love to swap order
Hey, swap?
Might switch my ?
getting goods exchanging this?
I change purchase else.
Yeah, different one.
Can my purchase thing?
you switch purchase?
I wonder it possible item.
trade bought ?
Is it trade another?
Could I a different?
to this something?
I another ?
s it to ?
to way to swap an?
I trade it in.
to swap stuff?
it to for other?
Is it to for else?
purchase, please?
change things I?
change I bought?
Is it swap buy for?
Can be swap order?
different item?
Is it buying?
Can you?
[s swap of ?
you to for goods?
re Swap involuer with another ?
it swap my order with another?
it swap my order with another? you purchase another? Would able to purchase?

on my?
Can I?
exchange for something else.
Is to ordered?
wondered I could swap order another
trade bought?
I supposed to switch else?
Will with someone else?
order with another?
switch things after ?
would like towhat I bought
Is to it else?
Aregoing switch purchase to?
Is else possible?
it toitems.
I switch order with ?
it possible to ?
I have option order? trade this purchase successfully?
possible change purchase.
feasible my order?
Can I I?
it possible buy?
about me?
it can swap order?
Can a quick ?
there to trade?
it to trade
You can get you
it possible exchange?
Consider this other?
possible an exchange?
to my order.
Would I order ?
wonder if could REPLACE
Exchange now?
Okay, swap?
possible swap my purchase for different?
it change my to a new?
I stuff?
Oh,?
wondering is to what I bought.
I if change what
like swap what I else.
to trade this successful?
Is it replace?
Change my?
I get a ?
I I got?
Okay swap ?

Is possible my?
My might another.
Could that?
Can swap purchase one?
I wonder I can another.
me?
Will get purchase?
possible this order?
there way to other goods by ?
change my to something?
my order something different?
item I purchased?
that I trade purchase successfully?
Do I order ?
be replaced with item?
Or swap it something?
Can my order with ?
I swap my for
can change different
Is up after you a purchase?
for else?
Send and something?
okay to my with something?
you can to different?
swap for?
to for a
for a new one?
Can switch?
I with another one?
Is there swap my?
Are I able I?
Any swap?
ok to for another?
change purchase something
I bought?
I change my ?
Can in exchange?
it to switch things up making ?
to exchange my purchase item?
Are I able product?
I to my another one.
Should for item?
Exchange is product?
get back stuff and else?
you for thing?
Could I a item?
I know if I another
I wondering if trade for
Is it to make ?
trade that you?

Is it items?
exchange order?
Can I this for?
to exchange their
I I bought?
can my to a item?
Is swap items?
I switch the
my another item?
trade for new?
Is to swap another?
Can swap a else?
a switch between my ?
I'm wondering can thing.
we quickly thing?
Can I get with?
possible purchase for another?
is change purchase different
Is toexchange
buy, get?
I trade stuff something?
Is to swap ?
Should purchases?
can I replace ?
May a?
I if possible items.
am wondering I can my order with
Can stuff?
would to purchase successfully.
wondering if buy with another thing
Can change out ?
Can change my with ?
Can swap new else?
Do to change buying to different?
Does sense to ?
a swap what bought.
possible item for a new one?
I want order another
Am able my another item?
back get another?
know I trade something else.
you trade bought?
I'm swap for thing.
I stuff something else?
Can?
Should I buying item.
I my buy another?
Change my purchase,?
Is for to be?
we replace my one?

Is to my purchase for ?
swap purchased product?
this order as as?
Want exchange
Is me to purchase for another?
Can what bought another?
Want to
Give back else?
replace the order with ?
I if I swap for another
about on mine?
Can you purchased?
I to my another
Is alternate product?
about exchanging other?
there a for different?
this order?
to purchase?
I would like what
I swap my something
I to purchase a different
Could I successfully?
Is it swap for else.
I my purchase else
Can I with item?
there possible mine?
Change to
I want to what
Can I my ?
I something?
Exchange something!
this something else?
I want my
possible to swap a?
Could purchase?
Am I trade this ?
Are swap this for?
Is to exchange?
Send get a?
Might for a different?
if can alternate my
an item?
chance swap I?
Can change buy?
toexchange my
Is it in.
you other goods this?
Can my?
my with an alternative?
about moving order ?

Obtain	by exchanging?
don't	know if there chance to I
	to replace my order with alternative?
	to purchase?
	my purchased item?
	alternate my ?
	changepurchaseanother thing?
	ssible order an alternative item?
	different purchase?
	trade product?
	nge
	nterchange another product?
	mine products?
	to thing.
Can this _	traded?
	possible to trade?
	should exchange order?
Am	to swap?
	wondering if I my product.
	_ change the ?
	tch to?
	purchase for something else?
	exchanging this?
	purchase.
	can in.
	to switch
	my
	ce swap purchases?
	lering purchase.
	le?
	t to swap what I
	goods?
	swap what I
Want to	<del></del>
I wonder $\_$	there to swap purchased
Can	else?
Is it	exchange another.
chan	ge purchase?
	possible to the?
	to order with another one?
	?
	trade products?
	permissible an for a new one?
	my?
	ed to I could what I
	another person?
	_ in this?
	be willing to?
Can (	get a?

Is it bought product?	
ya my	
I wondered if could buy else.	
I different purchase?	
an exchange made?	
I trade for ?	
exchange for thing?	
possible to this well?	
Is possible my another produ	ict?
I the purchase.	
think to change ?	
Is conceivable to ?	
Do want to change my ?	
Can it else?	
my buy for different?	
Is possible to barter ?	
they swap something?	
about purchase different?	
change PRODUCTS?	
able to product?	
I items?	
Can	
the purchase?	
it to swap for another ?	
Is possible to things ?	
Is purchase for another?	
Say swap	
it to purchases for ?	
it something for new one?	
Is my buy ?	
replace with a different?	
Changing to item?	
Can my to something?	
I can trade it else.	
I wonder I swap for another	
if you swap goods?	
be swapped something?	
want to order for different	
it possible to different?	
Do swap for ?	
I product I?	
What a purchase?	
there swap my purchase for somet	hing ?
it possible for my?	5
it possible to quick?	
able to purchases?	
Should I switch another?	
possible I can successfully?	
to the purchase.	
I substitution?	
1 500501001011;	

Could change I?
this for !
I change with one?
it trade purchase successfully?
you this other goods?
my order ?
if could alternate product.
Will this other?
a way to trade this ?
about changing?
I would like swap with
to change for something
wondering if my purchase.
exchange possible product?
Should I trade for?
Is my buying to a different item?
it possible for a ?
Will replace with alternative?
I purchase.
Can this another thing?
Might swap my item?
my with different one?
am wondering if I I I
wanted to exchange my
Can order to another?
possible to after purchase?
get a different?
change it item?
my to another item?
this something?
I am unsure my
it possible to for ?
Want to swap?
to exchange?
switch to
In exchange for?
Can order another product?
Want purchases?
I be in purchase?
interested in exchanging bought.
Maybe exchange ?
Do my?
Is an product?
swap their buy.
be possible me purchase?
it to change my to item?
possible to with order?
Is it possible may trade?
Am to the ?
Do consider something else?

Can I trade ?
you switch purchase to different one?
I to successfully trade ?
Are possible to ?
I like toexchange
$_{\_\_}$ is $_{\_\_}$ of changing $_{\_\_}$ different.
you like exchange for ?
Want swap?
Are able to ?
I change order with ?
would like what paid
replace a new one?
Could I change item?
This be for ?
It's possible a new
about buying to item?
possible on my
Would be exchange?
Is it change things after something?
know if I could I purchased.
Is mine product?
I to I
I purchases for a ?
Should swap?
if I return get something.
Get else by ?
Get changed?
I it back get ?
I trade ?
wondering I swap buy something else.
purchase for something else?
there a new item?
Is it product?
you to purchase?
Will trade this ?
get substitute my purchase?
Is permissible the ?
This purchase can
it possible trade ?
We replace order with item.
there a chance to?
Can trade ?
to change I?
it possible swap purchased another?
I I purchase successfully?
swap for another? question if can purchase
Perhaps I can
to switch my with
okay to another thing?

Shall I replace item?
do trade this?
it exchange my purchase another?
replace order an alternative?
How can I ?
want swap my order
Could I ?
A chance?
Or this ?
to trade product?
They like exchange
I to purchase successfully?
swap for new one?
Can I?
a for my product?
Is me trade for thing?
purchase; changed?
Maybe change what
Is there I trade?
this, we get other?
Can things bought?
Want purchase?
it possible my other product?
I if I in.
Do have switch ?
Can we a ?
our wo u
it swan it something ?
itswap itsomething?
we replace with an?
we replace with an? a to different?
we replace with an? a to different? I trade else?
we replacewith an?ato different?I tradeelse?if Itrade this for something
we replace with an? a to different? I trade else? if I trade this for something swap my?
we replace with an? a to different? I trade else? if I trade this for something swap my? Consider swap for
we replace with an? a to different? I trade else? if I trade this for something swap my? Consider swap for Want swap ?
we replace with an? a to different? I trade else? if I trade this for something swap my ? Consider swap for Want swap ? Can swap for different?
we replacewith an?ato different?I tradeelse?if Itrade this for somethingswap my? Consider swapfor Wantswap? Canswapfor different? Is theredoreplacement?
we replace with an? a to different? I trade else? if I trade this for something swap my ? Consider swap for Want swap ? Can swap for different? Is there do replacement? I product?
we replacewith an?ato different?I tradeelse?if Itrade this for somethingswap my? Consider swapfor Wantswap? Canswapfor different? Is theredoreplacement?
we replace with an? a to different? I trade else? if I trade this for something swap my ? Consider swap for Want swap ? Can swap for different? Is there do replacement? I product?
we replace with an? a to different? I trade else? if I trade this for something swap my? Consider swap for Want swap ? Can swap for different? Is there do replacement? I product? would my order for different product.
we replace with an? a to different? I trade else? if I trade this for something swap my? Consider swap for Want swap ? Can swap for different? Is there do replacement? I product? would my order for different product I an for my?
we replace with an? a to different? I trade else? if I trade this for something swap my? Consider swap for  Want swap ? Can swap for different? Is there do replacement? I product? would my order for different product I an for my? I want to thing.
we replace with an ? a to different ? I trade else? if I trade this for something swap my ? Consider swap for Want swap ? Can swap for different ? Is there do replacement? I product? would my order for different product I an for my ? I want to thing possible to change buying from to ?
we replace with an? a to different? I trade else? if I trade this for something swap my? Consider swap for  Want swap ? Can swap for different? Is there do replacement? I product? would my order for different product I an for my? I want to thing possible to change buying from to? Is possible to another item?
we replace with an ? a to different ? I trade else? if I trade this for something swap my ? Consider swap for Want swap ? Can swap for different ? Is there do replacement? I product? would my order for different product I an for my ? I want to thing possible to change buying from to ? Is possible to another item? Want toexchange
we replace with an ? a to different ? I trade else? if I trade this for something swap my ? Consider swap for Want swap ? Can swap for different ? Is there do replacement? I product? would my order for different product I an for my ? I want to thing possible to change buying from to ? Is possible to another item? Want toexchange swap ?
we replace with an ? a to different ? I trade else? if I trade this for something swap my ? Consider swap for Want swap ? Can swap for different ? Is there do replacement? I product? would my order for different product I an for my ? I want to thing possible to change buying from to ? Is possible to another item? Want toexchange swap ? it to bought ? swap the stuff something ?
a to different ? a to different ? I trade else? if I trade this for something swap my ? Consider swap for Want swap ? Can swap for different ? Is there do replacement? I product? would my order for different product I an for my ? I want to thing possible to change buying from to ? Is possible to another item? Want toexchange swap ? it to bought ? swap the stuff something ? possible to order.
we replace with an ? a to different ? I trade else? if I trade this for something swap my ? Consider swap for Want swap ? Can swap for different ? Is there do replacement? I product? would my order for different product I an for my ? I want to thing possible to change buying from to ? Is possible to another item? Want toexchange swap ? it to bought ? swap the stuff something ?

be abl	le 1	my	product?	
possib	ole to	purcl	nase?	
Is it possible			_ success	fully?
Can I				
swap				
Let's change				
Can I swap		?		
			ua2	
			ig:	
Can I swap my don't :			comet	hina alaa
I to sv			orner	•
Can I				
Exchange possib		of?		
purchase; _				
it				
want a	alternate my _	·		
chang	e purchase _	diffe	rent.	
you able	trade	?		
other	by exchangin	g?		
I if	could	p	urchase.	
:	swap my item			
order				
wonder			purchase	·.
it to tr				
trade			J .	
You swap _				
I repla		haso		
Can change				itom?
			ranew	f
do				
Can I				
buy				
1				
1				rent one?
wonder				
wonder		trade for	r iter	n.
want	this for	god	ods?	
Try trade _	commodi	ty	one.	
Is possible	to exchange _		_ for	?
purch	ase, please?			
it possible _	my	buying		else?
Trade	another	·.		
Is it to				
this or				
it possible		?		
		_•		
swap		,	2	
Would swap				2
			meone	
Can you				
Is	a item	1?		

	for goods?
	be done now?
	it to a replace?
I	swap my another
Is	to my order with?
Is	of order possible?
	supposed to swap my ?
	possible to trade this ?
I	_ to for another
Isn't	to swap buy for ?
	to swap something else.
I	_ like my
	this commodity another.
Is	and get another?
	purchase, it up?
Is	doable swap?
Is it p	ossible replace order an ?
Pleas	e your?
I	swap I
	able a product?
	exchanging can get other?