## [Demo] NLP Dataset for Customer Service Automation

| Company<br>Type             | Health Insurance Companies  |
|-----------------------------|---|
| Inquiry<br>Category         | Claim submission and status inquiries   |
| Inquiry<br>Sub-<br>Category | Out-of-Network Claims   |
| Description                 | Questions regarding the processing and coverage of claims for services received from healthcare providers who are not in the insurance company's network. |
| Data Size                   | 5,064 paraphrases   |
| Want to<br>buy data?        | Please contact nlp-data@qross.me via your business email address.   |

 $\begin{tabular}{ll} Masked sample paraphrases of one "Health Insurance Company" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$ 

| How does take to and claims?                           |
|--|
| how long claims?                                       |
| long should to resolve and compensate claims?          |
| long it take reimbursements?                           |
| an estimate the of unpartnered reimbursement           |
| estimate duration for out claim payment                |
| How time is claims are outside of?                     |
| The length of network claims.                          |
| How time does it take claims?                          |
| want to know the amount process and for out of claims. |
| How much time and claims of network?                   |
| long is it pay claims?                                 |
| How does it to fix compensate ?                        |
| Tell long to to and pay a that is the                  |
| The frame for processing                               |
| long does the of ?                                     |
| need the time processing reimbursements from network.  |
| long you think it will take of-network?                |
| and out of network?                                    |
| for repayment and out-of-network                       |
| time medical costs unclear.                            |
| long it would to and claims?                           |
| Can I know it will take resolve and ?                  |
| Let me know will take a claim falls outside            |
| The exact for expenses?                                |
| How of?  |
| How long do you review and reimburse ?                 |
| How does the process take out ?                        |

| Can I | know takes to off-network?   |
|-------|--|
|       | will to compensate out-of network claims?  |
| How   | much and return non claims?  |
| How   | long can claims?   |
|       | you provide an on time required to handle?   |
| How   | long it process refunds non-network?   |
|       | it takes for reviewing and claims?   |
|       | is time out-of-network?  |
|       | take to reimbursing expenses?  |
|       | about how long takes from out network.   |
|       | bursing take a   |
|       | it for reimbursements to processed?  |
|       | the duration handle reimburse out-of- plan ?   |
|       |  |
|       | takes to and get reimbursed out of network what I                                      |
|       | know expected of reimbursing a claim outside   |
|       | the processing time out-of-network?  |
|       | out-of-network reimbursement processing?   |
|       | it take process and out-of-network claims?   |
|       | how it takes process get for claims of   |
|       | it to pay out-of medical costs?  |
|       | how will take and a falls outside the network.   |
|       | does it resolve compensate out network claims?   |
|       | is the processing time claims of?  |
|       | much will take out-of-network reimbursements?  |
|       | is the wait out-of-network?  |
|       | taken processing on claims.  |
|       | long outside of network?   |
|       | long can it out-of-network?  |
|       | $\_\_\_ know \_\_\_ length \_\_\_ takes to \_\_\_ and give out \_\_\_ network claims.$ |
| How   | take to medical expenses?  |
|       | length time process to reimburse out of ?  |
|       | much time to network claims?   |
|       | it you sort my out of network?   |
| durat | cion to out-of?  |
| What  | period of time to pay?   |
|       | long to non-network claims?  |
|       | there an to handle out claims?   |
|       | to deal out-of-network?  |
|       | does it to out network claims?   |
|       | long until network happens?  |
|       | waiting for paying out-of-network unknown.   |
|       | time takes process out-of-network claims?  |
|       | duration to network claims?  |
|       | for to the network?  |
|       | and how long take a claim falls the network.   |
|       |  |
|       | paying of-network medical costs is unknown.  |
|       | long to processing repaying out-of-network claims?                                     |
|       | long to claims refunds?  |
|       | do will to and compensate out-of-network?  |
|       | to it takes to and give out-of claims.   |

| for out-of-network be?  |
|---|
| much time evaluate out of network claims?                               |
| you think it to handle and claims?                                      |
| you an estimate on how will to out-of- provider claim?                  |
| want how long of unpartnered reimbursement is.                          |
| long it take for out-of-network claims?                                 |
| How long does handle out-of-network ?                                   |
| Estimates please for out-of-network                                     |
| istypical time handling out claims?                                     |
| How are needed to refunds claims?                                       |
| Do you know how it out-of-network?                                      |
| long it take reimbursement of network?                                  |
| a time for reimbursements out network?                                  |
|   |
| want know the amount time it takes to out-of                            |
| Time and of claims.   |
| Time out-of-network ?   |
| I like takes to process and reimbursement for claims outside the        |
| much it to reimbursing non-network claims?                              |
| Timetable and out-of-network?   |
| How long does reimburse claims out ?                                    |
| the length of to resolve and reimburse off-network?                     |
| How it non-network to be and?   |
| How long process claims?  |
| Length reimbursement out-of-network?                                    |
| Time out-of-network processing?   |
| like to know how takes to outside the network.                          |
| How should themedical take?   |
| does take to and out-of- network?                                       |
| long handle non-network claims?   |
| How it for non-network claims be reimbursed?                            |
| Time process and claims that of .                                       |
| How it take out-of-network claims be?                                   |
| time does to and compensate network ?                                   |
| I estimation duration unpartnered claim reimbursement.                  |
| Is estimate on of claim reimbursement?                                  |
| How long and refunds non-network claims?                                |
|   |
| Do know how much time is for followed ?                                 |
| will you have sort my out-of-network?                                   |
| How long take handling and claims?                                      |
| How long process reimburse claims the?                                  |
| handle claims from  |
| duration to of claims.  |
| How long is it out-of-network?  |
| Can you give me on long take to and repay ?                             |
| How take out-of-network claims to evaluated and?                        |
| How long it take and repay claims?                                      |
| the time period for repaying out-of-network?                            |
| I want $\_\_$ know $\_\_$ is to $\_\_$ and get $\_\_$ from out $\_\_$ . |
| How it of non-network claims to?  |
| Can give estimate on the time will take handle my ?                     |

| I want to the time for                                  |
|---|
| The reviewing and non-network                           |
| How it resolve out-of-network?                          |
| me how the process will for falls the                   |
| it to pay out-of- network medical?                      |
| there process reimburse out of network?                 |
| is time it for the to claims?                           |
| I want to long takes to reimburse the                   |
| How do have to process claims of ?                      |
| frame repayment out-of claims?                          |
| How long process metwork?                               |
| are non-network claims?                                 |
| It takes time for of and repaid.                        |
| time the process take out of claims?                    |
| Do you of out-of-network?                               |
| long it take to process claims?                         |
| looking time for processing reimbursements.             |
| to process reimburse outside ?                          |
| Can give me an of how long will repay an claim?         |
| to know how long takes to claims from network.          |
| time for reviewing reimbursing not known.               |
| How long process and in network?                        |
| I am interested in knowinglong it to process get claims |
| long can you process outside the?                       |
| Can know time takes resolve requests.                   |
| long for handling and repaying network claims?          |
| an on the time to handle repay an                       |
| I know long it takes process and paid from              |
| it to pay medical ?                                     |
| long and reimburse claims for the?                      |
| I out of claims.  |
| I know for resolving reimbursing off-network?           |
| How must to resolve compensate out-of-network?          |
| long and reimburse claims from outside ?                |
| Tell the expected claim is the network.                 |
| a lot of time to of network claims.                     |
| Is estimated to handle ?                                |
| the expected processing time for outside the network.   |
| will it and out- of-network claims?                     |
| till non claims reimbursed?                             |
| For out-of-network what the ?                           |
| timeto evaluate and reimburse out-of-network?           |
| are the out of claims?                                  |
| does the process take out-of-network ?                  |
| How will it take pay non claims?                        |
| I'm looking estimate the of claim reimbursement.        |
| to know long it takes to for claims in the in the       |
| Are there time processing ?                             |
| for out-of-network claim :                              |
| how long it takes to process get claims network.        |

|           |             | _ expected   | l length of pro             | cessing      | _ reimburs  | sement      | _ a        | _ that is                               | _ the |
|-----------|-------------|--------------|-----------------------------|--------------|-------------|-------------|------------|---|-------|
|           |             |              | and compen                  |              |             |             |            |   |       |
| long      | do r        | eckon the    | clai                        | ims?         |             |             |            |   |       |
|           |             |              | co                          |              |             |             |            |   |       |
|           |             |              |                             |              |             |             | side of _  | network                                 | ۲.    |
|           |             | _ take       | handle out-c                | of-network o | laims refur | nds?        |            |   |       |
| low long  | non-        | network cl   | aims                        | ?            |             |             |            |   |       |
|           |             |              | rocessing                   |              |             |             |            |   |       |
|           |             |              | away                        |              | cover       | rage?       |            |   |       |
|           |             |              | out-of-network              | claims.      |             |             |            |   |       |
|           |             |              | _ be?                       |              |             |             |            |   |       |
|           |             |              | ess and reimb               |              |             | networks?   |            |   |       |
|           |             |              | resolving                   |              |             | 1 0         |            |   |       |
|           |             |              | paying<br>aı                |              |             |             | 2          |   |       |
|           |             |              |                             |              |             | twork       | _f         |   |       |
|           |             |              | repay out-o<br>d repayments |              |             |             |            |   |       |
|           |             |              | akes to resolv              |              |             | etwork      |            |   |       |
|           |             |              | _ claims are r              |              |             | ictwork     | _ <b>.</b> |   |       |
|           |             |              | to                          |              |             | ed from     | of ne      | etwork.                                 |       |
|           |             |              | e to                        |              |             |             | 01 110     | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, |       |
|           |             |              | of cla                      |              |             |             |            |   |       |
|           |             |              | out-of-netwo                |              |             |             |            |   |       |
|           |             |              | -<br>t will                 |              | claim       | outs        | side       | the .                                   |       |
|           |             |              | deal with non-              |              |             |             |            |   |       |
|           |             |              | ould take to _              |              |             |             |            |   |       |
|           |             |              | process p                   |              |             |             |            |   |       |
|           |             |              | would take                  |              |             |             |            |   |       |
| low       |             | _ an (       | claim?                      |              |             |             |            |   |       |
| muc       | h time is _ | to           | reimbu                      | arse out-of- |             | ?           |            |   |       |
| Iow       | time        | required     | to and re                   | eturn        | ?           |             |            |   |       |
| muc       | h           | reimbur      | sement of                   | _ claims     | ?           |             |            |   |       |
|           | will it be  | before       | _ claims are _              |              | ?           |             |            |   |       |
| wan       | t to        |              | will                        | process      | give out    | -of-networl | k claims   | S.                                      |       |
| do _      | 1           | now long _   | to p                        | rocess       | get f       | or ou       | tside of   | the                                     |       |
| How       |             | _ usually to | ake to an                   | nd pay       | netw        | ork?        |            |   |       |
|           |             | _ how long   | takes _                     | process      | give        | out of      | _ claims   | 3                                       |       |
|           | is it       | to aı        | nd out of                   | claim        | s?          |             |            |   |       |
|           |             |              | the process                 | s for _      | claim r     | reimbursem  | nent.      |   |       |
| for _     | out-of      | f-network _  | ?                           |              |             |             |            |   |       |
| time      | does        | _ take       | process                     | s reiml      | ourse out _ | networ      | rk         | ?                                       |       |
| Vhat      | _ the       | taken to r   | eview                       | non-netv     | work?       |             |            |   |       |
|           |             |              | ess reimb                   |              |             |             |            |   |       |
|           |             |              | or 1                        |              |             |             |            |   |       |
|           |             |              | takes to p                  |              | _           | e from      | out        | ·                                       |       |
|           |             |              | and out                     |              |             |             |            |   |       |
|           |             |              | ig the cla                  |              |             |             |            |   |       |
|           |             |              | get for o                   |              | rk?         |             |            |   |       |
|           |             |              | _ non-network               |              |             |             |            |   |       |
| Can you _ |             |              | on long                     | it would tak | e to a      | ind         |            | _ claim?                                |       |

| Time taken the and of of  |
|---|
| to know how long and give out-of-network  |
| How claims be paid?   |
| I know it takes resolve and requests?   |
| I want know long takes to from network.   |
| before non network claims?  |
| a frame for processing reimbursements out network?  |
| must take to handle reimburse external?   |
| long is to reimburse out-of-network claims?   |
| Is estimate on amount of it will take handle out-of-provider?   |
| long will take to and of network?   |
| How long is to to out-of-network?   |
| the time for and repaying out-of-network?   |
| I of takes to process give out of claims.   |
| want to it takes process and get reimbursed outside   |
| I know the period for ?   |
| Can me on the time required to and repay an ?   |
| frame processing and out-of-network?  |
| How does take out- of-network medical?  |
| How long the out-of-network reimbursements?   |
| How long it take process insurance?   |
| Is it to know time for resolving reimbursing?   |
| time does take to and reimbursing ?   |
| How long does it take for?  |
| it take process and reimburse out of?   |
| is frame processing out of claims?  |
| How long to resolve and network?  |
| should to resolve compensate out-of-network claims?   |
| it take processing reimbursement of out network?  |
| long handle pay external?   |
| What is the taken and out network?  |
| long take to pay out of?  |
| How will take reviewing non-network claims?   |
| want to know how take process give network claims.  |
| How much time does reimburse ?  |
| for processing, and out claims? me how long will process pay outside the network.   |
| ine now long win process pay outside the network.   |
| What the it takes pay claims?   |
| Time and paying ?   |
| much time does take and claims?   |
| How do you process ?  |
| long handle out-of-network claims?  |
| for reimbursing out-of-network claims?  |
| want to to process and reimbursed for claims that out network   |
| How long do you reckon it out out claims?   |
| How take handle out-of-network ?  |
| How will take to reimburse ?  |
| the time out-of-network costs?  |
| long process take to get out network?   |
| v |

| Repayment _ |                        | can take some  | e           |           |           |             |                     |
|-------------|------------------------|----------------|-------------|-----------|-----------|-------------|---------------------|
| a           | time frame for         | processing     | repaying    |           | <u>.</u>  |             |                     |
| fo          | or processing, _       | of out-of-r    | network     | ·         |           |             |                     |
|             | process                | reimburse o    | claims made | outside _ |           | network?    |                     |
| I want      | know                   | _ it takes     | reimb       | ursed     | _ claims  |             | outside of the      |
|             | ng how it _            |                |             |           |           |             |                     |
|             | in knowing             |                |             | nd get    |           | of          | ·                   |
|             | handle                 |                |             |           |           |             |                     |
|             | ill be                 |                |             |           | burseme   | nts?        |                     |
|             | the                    |                |             |           |           |             |                     |
|             | take y                 |                |             |           |           |             |                     |
|             | me is to p             |                |             |           |           |             |                     |
|             | ive a time             |                |             |           |           | rsements?   |                     |
|             | an you to _<br>o think |                |             |           |           | wlr alaima? |                     |
|             | s to a                 |                |             |           |           |             |                     |
|             | to t                   |                |             |           | IICUVOIT  | <b>.</b> :  |                     |
|             | and re                 |                |             |           |           |             |                     |
|             | ill it take            |                |             |           |           |             |                     |
|             | the                    |                |             | =         |           |             |                     |
|             | andling                |                |             |           |           |             |                     |
| I to kno    | ow how                 | take           | to and _    | off-n     | etwork _  | •           |                     |
|             |                        |                |             |           |           |             | outside the         |
| How long    | proces                 | s take to reim | burse       |           | the       | _?          |                     |
| long        | I expect               | _ claim reimb  | ursement    | ?         |           |             |                     |
|             | oes t                  |                |             |           |           |             |                     |
| Can         | ti                     | ime for p      | rocessing   | from o    | ut-of-net | work?       |                     |
|             | claim                  |                |             |           |           |             |                     |
|             | length                 |                |             |           | claims?   |             |                     |
|             | it for                 |                |             | id?       |           |             |                     |
|             | non-networ             |                |             |           |           |             |                     |
|             | time it                |                |             |           |           |             |                     |
|             | is                     |                | irom        | or networ | rk?       |             |                     |
|             | out-of-n               |                | no rogui    | irod      | handlo    | ronav       | an out-of-provider? |
|             | ne amount              |                |             |           |           |             | an out-or-provider: |
|             | me takes               |                |             |           |           | ·           |                     |
|             | you expect _           |                |             |           |           | claims?     |                     |
|             | you it _               |                |             |           |           |             |                     |
|             | s it to                |                |             |           |           |             |                     |
|             | t                      |                |             |           |           |             |                     |
| The fra     | nme handle             | e e            | xternal     | ?         |           |             |                     |
| long        | it reim                | burse out-of-n | etwork      | ?         |           |             |                     |
| I want      | it tal                 | kes to         | that        | outside _ | the       | ·           |                     |
|             | the non-net            | work claims a  | re?         |           |           |             |                     |
|             | ill it                 |                |             | claims?   |           |             |                     |
|             | processing,            |                |             |           |           |             |                     |
|             | it _                   |                |             |           |           |             |                     |
|             | i                      |                |             |           |           |             |                     |
| I           | to know how            | it takes       | and         | reim      | nburseme  | ent         | of .                |

| tell how long it me process out-of-network?  |
|--|
| I to know how it takes to claims out of  |
| does take for network claims be?   |
| long do you think take to claims?  |
| need to know long to process out network   |
| in frame processing out-of-network reimbursements.   |
| The time and compensate claims.  |
| How long is it?  |
| How long it to sort out-of-network?  |
| long does it to and out-of-network?  |
| How long will it take claims?  |
| length of for ?  |
| $I \ \_\_\_ \ estimate \ \_\_\_ \ the \ amount \ of \ \_\_\_ \ will \ take \ \_\_\_ \ handle \ \_\_\_ \ \_\_\_ \ of \ provider \ claim.$ |
| Are for and out of network?  |
| How would it to and of claims?   |
| long before resolve compensate out-of-network claims?  |
| I want $\_\_\_$ know $\_\_\_$ length of time that $\_\_\_$ $\_\_\_$ give out-of-network $\_\_\_$ .                                       |
| time the take to reimburse out-of-network?   |
| estimate the of required to handle and repay claim?  |
| How time is to process without?  |
| How is necessary to out-of-network?  |
| I want know how and for out of claims  |
| How long should for resolving out-of-network?  |
| How it process out- of network claims?   |
| long does it to and non network?   |
| Time for and out-of-network?   |
| is process and pay claims from providers?  |
| long does take to out network?   |
| claim processing of the network?   |
| What does take to out-of-network claims?   |
| long it take to out of claims?   |
| How claims network take process and?   |
| Timetable for reimbursing?   |
| it know the time for and requests?   |
| to an estimate the duration of unpartnered claim?  |
| Time claim processing?   |
| Time for in network?   |
| long the to network claims?  |
| How time to process claims ?   |
| will to sort out out-of-network claim?   |
| The length to  |
| I for claims outside of the network be paid.   |
| How you think will take me out-of-network?   |
| How does to reimburse take?  |
| The process out-of-network claims take long  |
| The time it to review claims.  |
| Can know time take to and requests?  How it take claims  |
| How it take out-of-network ?   |
| external claims, how long?   |
|  |

| I will take                        | and                | claims from        | _ network. |
|------------------------------------|--------------------|--------------------|------------|
| What is processing time for        | network?           |                    |            |
| the processing for claims out      | ?                  |                    |            |
| want know long is proces           | ss and give        | •                  |            |
| How does it process and            | claims?            |                    |            |
| How long to process and            | claims?            |                    |            |
| for reimbursement outside of t     | the                |                    |            |
| Is an of the process unpartner     | ed?                |                    |            |
| How much it handle of no           | etwork?            |                    |            |
| much it take to that               | of networ          | ς?                 |            |
| I don't how long it to             | from out           | ·                  |            |
| Do you have the process duration _ | claim _            | ?                  |            |
| Time to with outside?              |                    |                    |            |
| There is processing and repayment  | claim              | S.                 |            |
| What of needed out-of-ne           | twork claims?      |                    |            |
| Tell the for the claim fall:       | s outside          | ·                  |            |
| you a for out-of-network           | reimbursements     | ?                  |            |
| Please the time frame re           | imbursements.      |                    |            |
| Can give me an estimate            | unpartnered cla    | im?                |            |
| How long expenses?                 |                    |                    |            |
| What duration of time does the     | ?                  |                    |            |
| How long should and repaying       | claims?            |                    |            |
| long will it take process ?        |                    |                    |            |
| to know how long takes to          | _ get out _        | ·                  |            |
| How is taking to process and       | ?                  |                    |            |
| and pay that are in                | the network?       |                    |            |
| long will it reimburse out         | t-of-network clain | ms?                |            |
| I to know long takes get :         | from               | network.           |            |
| I wanted time to process           | and out-of-        | network            |            |
| What are for claims?               |                    |                    |            |
| you estimate of time it _          | take to hand       | le repay           | claim?     |
| am in long it r                    | reimburse claims   | out of network.    |            |
| Can me long will take for out-o    | of-network         | processed?         |            |
| the time frame claims ou           | tside netwo        | ork?               |            |
| amount time to handle ?            |                    |                    |            |
| taken for repayment out-of-network | ·                  |                    |            |
| What is for out-of-network?        |                    |                    |            |
| How long process or                | out-of- network c  | aims?              |            |
| the taken to claims out of         | _?                 |                    |            |
| What does processing like          | _ claims?          |                    |            |
| It takes an out-of-network         |                    |                    |            |
| How to process pay the r           | etwork?            |                    |            |
| it take to process out-of-         | network?           |                    |            |
| Time is taken processing out _     | claims             |                    |            |
| How will take pay a non-           |                    |                    |            |
| I am interested how to             |                    | ed for claims of _ | ·          |
| How long reimburse the             |                    |                    |            |
| Do you for and out                 |                    |                    |            |
| give on the it                     |                    |                    | ler?       |
| How long take from out             | notwork?           |                    |            |

| much is needed pay out network claims?   |
|--|
| Time for network processed?  |
| What is the claims the?  |
| What are resolving out-of-network?   |
| Can I the it to requests?  |
| does take for you to process network?  |
| can you reimbursing ?  |
| long process and are outside the?  |
| I of it will and reimburse requests?   |
| do will take to process out-of-network?  |
| me know time processing reimbursing a falls outside the  |
| How time is and reimburse claims out ?   |
| like to know the frame for network.  |
| How will to process and pay ?  |
| about expected processing time for a claim network.  |
| What the for and reimbursement claims?   |
| I estimate how much time handle and an claim.  |
| have about long to process get reimbursed claims out of network.   |
| How long say resolve compensate out-of-network claims?   |
| out-of-network can take  |
| is used handling claims?   |
| time to handle out-of-network  |
| long would take pay non-network claims?  |
| I'm curious frame processing reimbursements of   |
| How take review and non-network claims?  |
|  |
| it take to reimburse out-of-network claims?  |
| Can you an estimate on it take to an out-of-provider claim?  |
| Can you an estimate on it take to an out-of-provider claim?         long the process take to claims?   |
| Can you an estimate on it take to an out-of-provider claim?         long the process take to claims?         Tell me how it will process   |
| Can you an estimate on it take to an out-of-provider claim?         long the process take to claims?         Tell me how it will process         to and out network?   |
| Can you an estimate on it take to an out-of-provider claim?         long the process take to claims?         Tell me how it will process to and out network?         How long to process and non-network?  |
| Can you an estimate on it take to an out-of-provider claim? long the process take to claims?  Tell me how it will process  to and out network?  How long to process and non-network? long is to process and reimburse ?  |
| Can you an estimate on it take to an out-of-provider claim?  long the process take to claims?  Tell me how it will process  to and out network?  How long to process and non-network?  long is to process and reimburse ?  How long should to and non-network?   |
| Can you an estimate on it take to an out-of-provider claim?  long the process take to claims?  Tell me how it will process  to and out network?  How long to process and non-network?  long is to process and reimburse?  How long should to and non-network?  want it process claims outside network and get reimbursed.  |
| Can you an estimate on ittake to an out-of-provider claim? long the process take to claims?  Tell me how it will process  to and out network?  How long to process and non-network? long is to process and reimburse ?  How long should to and non-network?  want it process claims outside network and get reimbursed.  How does to resolve and claims.   |
| Can you an estimate on ittake to an out-of-provider claim?  long the process take to claims?  Tell me how it will process  to and out network?  How long to process and non-network?  long is to process and reimburse?  How long should to and non-network?  want it process claims outside network and get reimbursed.  How does to resolve and claims.  it to handle and reimburse external?  |
| Can you an estimate on ittake to an out-of-provider claim? long the process take to claims?  Tell me how it will process to and out network?  How long to process and non-network? long is to process and reimburse?  How long should to and non-network? want it process claims outside network and get reimbursed.  How does to resolve and claims it to handle and reimburse external?  How does take and out-of claims?  |
| Can you an estimate on it take to an out-of-provider claim?  Tell me how it will process  to and out network ?  How long to process and non-network ?  long is to process and reimburse ?  How long should to and non-network ?  want it process claims outside network and get reimbursed.  How does to resolve and claims.  it to handle and reimburse external ?  How does take and out-of claims?  handle repay external claims?   |
| Can you an estimate on it take to an out-of-provider claim?  long the process take to claims?  Tell me how it will process  to and out network?  How long to process and non-network?  long is to process and reimburse?  How long should to and non-network?  want it process claims outside network and get reimbursed.  How does to resolve and claims.  it to handle and reimburse external?  How does take and out-of claims?  handle repay external claims?  Time taken and repayment  |
| Can you an estimate on it take to an out-of-provider claim?  long the process take to claims?  Tell me how it will process  to and out network ?  How long to process and non-network ?  long is to process and reimburse ?  How long should to and non-network ?  want it process claims outside network and get reimbursed.  How does to resolve and claims.  it to handle and reimburse external ?  How does take and out-of claims?  Time taken and repayment  How claims that outside network?  |
| Can you an estimate on it take to an out-of-provider claim?  long the process take to claims?  Tell me how it will process  to and out network?  How long to process and non-network?  long is to process and reimburse ?  How long should to and non-network?  want it process claims outside network and get reimbursed.  How does to resolve and claims.  it to handle and reimburse external?  How does take and out-of claims?  handle repay external claims?  Time taken and repayment  How claims that outside network?  there of for resolving and off-network?  |
| Can you an estimate on it take to an out-of-provider claim?  long the process take to claims?  Tell me how it will process  to and out network ?  How long to process and non-network ?  long is to process and reimburse ?  How long should to and non-network ?  want it process claims outside network and get reimbursed.  How does to resolve and claims.  it to handle and reimburse external ?  How does take and out-of claims?  Time taken and repayment  How claims that outside network?  there of for resolving and off-network ?  What is timeframe for out-of-network ?  |
| Can you an estimate on it take to an out-of-provider claim?  long the process take to claims?  Tell me how it will process relative relati |
| Can you an estimate on it take to an out-of-provider claim?  long the process take to claims?  Tell me how it will process  to and out network?  How long to process and non-network?  long is to process and reimburse?  How long should to and non-network?  want it process claims outside network and get reimbursed.  How does to resolve and claims.  it to handle and reimburse external?  How does take and out-of claims?  Time taken and repayment  How claims that outside network?  there of for resolving and off-network?  What is timeframe for out-of-network?  How will it take out-of-network?  How much take to handle out-of?  |
| Can you an estimate on ittake to an out-of-provider claim?  long the process take to claims?  Tell me how it will process  to and out network?  How long to process and non-network?  long is to process and reimburse ?  How long should to and non-network?  want it process claims outside network and get reimbursed.  How does to resolve and claims.  it to handle and reimburse external?  How does take and out-of claims?  Time taken and repayment  How claims that outside network?  there of for resolving and off-network?  What is timeframe for out-of-network?  How will it take out- of-network?  How much take to handle out-of ?  long does it take reimbursement claims?   |
| Can you an estimate on ittake to an out-of-provider claim?  long the process take to claims?  Tell me how it will process  to and out network?  How long to process and non-network?  long is to process and reimburse ?  How long should to and non-network?  want it process claims outside network and get reimbursed.  How does to resolve and claims.  it to handle and reimburse external?  How does take and out-of claims?  Time taken and repayment  How claims that outside network?  There of for resolving and off-network?  What is timeframe for out-of-network?  How will it take out-of-network?  How much take to handle out-of ?  long does it take reimbursement claims?  want know it for to give out-of-network claims.   |
| Can you an estimate on ittake to an out-of-provider claim?  long the process take to claims?  Tell me how it will process  to and out network?  How long to process and non-network?  How long should to and non-network?  want it process claims outside network and get reimbursed.  How does to resolve and claims.  it to handle and reimburse external?  How does take and out-of claims?  Time taken and repay external claims?  Time taken and repayment  How claims that outside network?  there of for resolving and off-network?  What is timeframe for out-of-network?  How will it take out-of-network?  How much take to handle out-of?  long does it take reimbursement claims?  want know it for to give out-of-network claims.  want know it for to give out-of-network claims.  it typically to handle repay claims?  |
| Can you an estimate on ittake to an out-of-provider claim?  Iong the process take to claims?  Tell me how it will process  to and out network?  How long to process and non-network?  long is to process and reimburse ?  How long should to and non-network?  want it process claims outside network and get reimbursed.  How does to resolve and claims.  it to handle and reimburse external?  How does take and out-of claims?  Time taken and repayment  How claims that outside network?  there of for resolving and off-network?  What is timeframe for out-of-network?  How will it take out-of-network?  How much take to handle out-of ?  long does it take reimbursement claims?  want know it for to give out-of-network claims.  it typically to handle repay claims?  much needed to claims?   |
| Can you an estimate on ittake to an out-of-provider claim?  long the process take to claims?  Tell me how it will process  to and out network?  How long to process and non-network?  How long should to and non-network?  want it process claims outside network and get reimbursed.  How does to resolve and claims.  it to handle and reimburse external?  How does take and out-of claims?  Time taken and repay external claims?  Time taken and repayment  How claims that outside network?  there of for resolving and off-network?  What is timeframe for out-of-network?  How will it take out-of-network?  How much take to handle out-of?  long does it take reimbursement claims?  want know it for to give out-of-network claims.  want know it for to give out-of-network claims.  it typically to handle repay claims?  |

| How long to reimburse ?   |
|---|
| long process claims outside   |
| why takes so long process and give out-of-network   |
| can me long take process out-of-network reimbursements.   |
| Time for and repaying claims?   |
| I to know when it takes process and network.  |
| and claim outside of  |
| Processing out-of- network?   |
| for claim outside network?  |
| long to process reimburse out of ?  |
|   |
| How it to handle and out-of-network?  |
| How long does it and reimbursing?   |
| I to long it took to get from of  |
| To know how process claims from network.  |
| How do take to process and claims?  |
| for and external claims?  |
| How much of non-network?  |
| Can how long takes to with non-participating?   |
| How long will for medical?  |
| to and reimburse outside network?   |
| I about the reimbursing off-network requests.   |
| How time needed to reimburse claims?  |
| How time process from other networks?   |
| How long it take to resolve ?   |
| it take process and refund network?   |
| What is frame of out-of-network medical?  |
|   |
| to know long takes to give network claims.  |
| How long does to network claims.  |
| frame to and external?  |
| How long does the cover ?   |
| The it to resolve and compensate claims   |
| until non-network reimbursed?   |
| long to process and outside the   |
| it to review and non network?   |
| how take reimburse a claim that falls of the network.   |
| the time out of?  |
| How and out-of claims?  |
| amount of time the process claims?  |
| unlount of time the process claims.   |
| How we take to process and the?   |
| How we take to process and the?   |
| How we take to process and the? What is time it out-of-network?   |
| How we take to process and the?         What is time it out-of-network?         a timeframe processing and out-of-network?  |
| How we take to process and the? What is time it out-of-network? a timeframe processing and out-of-network? there period and reimbursing off-network requests.   |
| How we take to process and the?  What is time it out-of-network?  a timeframe processing and out-of-network?  there period and reimbursing off-network requests.  long to handle  |
| How we take to process and the?  What is time it out-of-network?  a timeframe processing and out-of-network?  there period and reimbursing off-network requests.  long to handle  How to and claims away the?   |
| How we take to process and the?  What is time it out-of-network?  a timeframe processing and out-of-network?  there period and reimbursing off-network requests.  long to handle  How to and claims away the?  long it take requests?   |
| How we take to process and the?  What is time it out-of-network?  a timeframe processing and out-of-network?  there period and reimbursing off-network requests.  long to handle  How to and claims away the?  long it take requests?  time it for to be reimbursed?  |
| How we take to process and the?  What is time it out-of-network?  a timeframe processing and out-of-network?  there period and reimbursing off-network requests.  long to handle  How to and claims away the?  long it take requests?  time it for to be reimbursed?  frame handling paying claims?                       |
| How we take to process and the?  What is time it out-of-network?  a timeframe processing and out-of-network?  there period and reimbursing off-network requests.  long to handle  How to and claims away the?  long it take requests?  time it for to be reimbursed?  frame handling paying claims?  frame for repaying ? |
| How we take to process and the?  What is time it out-of-network?  a timeframe processing and out-of-network?  there period and reimbursing off-network requests.  long to handle  How to and claims away the?  long it take requests?  time it for to be reimbursed?  frame handling paying claims?                       |

| Can you an estimated out-of-network?  |
|---|
| How to claims by outside?   |
| for the process to out-of-network claims?   |
| you a time the of reimbursements?   |
| The to reimburse can take   |
| Tell me the expected length $\_\_\_$ of $\_\_\_$ that is outside $\_\_\_$ .       |
| Time claim network?   |
| What is processing of-network?  |
| processing, for out network claims.   |
| long process reimburse outside a network?   |
| How long is it process metwork claims?  |
| to and non- network claims?   |
| for of claims.  |
| long it take pay claims the network?  |
| want to know takes process reimburse claims from networks.                        |
| amount time it takes to claims?   |
| to process and reimburse the network?   |
| it going to so out my claim?  |
| Tell the frame for  |
| for estimate on how long would take repay claim.                                  |
| I want to of takes to process claims  |
| How will to repay out of claims.  |
| long did take for to be?  |
| Ilooking for an howit to handle and an  |
| Why does it to out-of-network claims?   |
| How it take evaluate reimburse out network ?                                      |
| Time repayment are out-of- network  |
| longit to be reimbursednon-network?   |
| How long does evaluate and reimburse of ?   |
| How long it take refunds claims?  How long will it take claims?                   |
|   |
| How much time is needed out-of-network? I know how long take resolve off-network? |
| much time are needed dealing followed by?   |
| reimburse out-of-network?   |
| Tell me expected time is a falls network.   |
| there time frame for processing of?   |
| much is out-of-network claims?  |
| What is the average time and claims?  |
| want it take to process and get reimbursed claims are outside                     |
| How long it reviewing non-network claims?   |
| is taken for repayment, claims.   |
| How long think will take to out-of-network?                                       |
| long is for us to pay ?   |
| How does take for reviewing reimbursing ?   |
| processing and reimbursement outside ?  |
| What process duration of ?  |
| know how long it and reimburse off- network?                                      |
| How time to process of networks?  |
| know length of processing a outside the network.                                  |

| How for reviewing and reimbursing claims?                                |
|--|
| length of time out-of-network claim                                      |
| need on on long take handle an out-of-provider claim my insurance plans. |
| you give estimate the duration of unpartnered ?                          |
| it duration out-of-network claims?                                       |
| How time is required process claim?                                      |
| to know for processing out-of-network reimbursements.                    |
| the to out-of-network claims?  |
| How take to handle and claims?   |
| long it would to reimburse external?                                     |
| long does take out network claims?                                       |
| I give of time it takes to give of network                               |
| Wait time medical costs is   |
| How should to and out-of claims?   |
| long take to resolve compensation claims?                                |
| long it take to process pay out ?  |
| I know long it to reimburse requests.                                    |
| know long it takes to process get from network                           |
| for processing for ?   |
| How long to claims networks?   |
| What is the processing for made ?  |
| long you think takes and network claims?                                 |
| What to to and non-network claims?                                       |
| The wait paying is known.  |
| How to claims a?   |
| $\begin{tabular}{lllllllllllllllllllllllllllllllllll$                    |
| Time for out claims.   |
| to claims outside our network?   |
| to to the time it to process and of claims.                              |
| have a time for out-of-network claims?                                   |
| claims to outside of?  |
| How long it take pay non ?   |
| you me an of long would to handle repay an ?                             |
| How to and REPAY outside ?   |
| How much time a a claim?   |
| How it and repay out-of-provider claim?                                  |
| How it out of claims to paid?  |
| How do you takes process reimburse claims?                               |
| Tell long it take process and that outside of network.                   |
| long it take to claims?  |
| long of claims comes?  |
| Time for of claims?  |
| Estimated handle claims.   |
| Can know to resolve pay off-network requests?                            |
| I wants to know and give claims.   |
| How do takenon-network claims?   |
| until claims reimbursed?   |
| to the of time it takes process give                                     |
| you think take and repay out network claims?                             |
| How will for network be reimbursed?                                      |

| How long the                 | cla  | im reimbursement | to take?          |                   |  |  |
|------------------------------|--|------------------|-------------------|-------------------|--|--|
| How will b                   | vill be reimbursed?                              |                  |                   |                   |  |  |
| Can you time fra             | ou time frame processing network reimbursements? |                  |                   |                   |  |  |
| I how long it is t           | o process  | reimbursed       |                   | the network.      |  |  |
| What the processing time _   |  | ?                |                   |                   |  |  |
| How it will                  | take to process _                                | out-of           | claims?           |                   |  |  |
| to pay out-of-net            | twork?   |                  |                   |                   |  |  |
| I to how long it takes       | to process                                       | from             |                   | ·                 |  |  |
| Tell the process:            | ing will   | _ for a          | outside of        | _ network.        |  |  |
| The duration to claim        | s  |                  |                   |                   |  |  |
| I like to long               | takes  | get fro          | om outside of the | •                 |  |  |
| long does take for           | evaluate   | reimburse out    | -of?              |                   |  |  |
| Can you estimate on _        |  | to handle        | and the out       | -of-provider?     |  |  |
| will be for                  | to sort my                                       | ?                |                   |                   |  |  |
| Is there for                 | processing of                                    | reimbursements   | s?                |                   |  |  |
| to how much                  | it to proc                                       | ess out-         | of claims.        |                   |  |  |
| long before                  | _ paid?  |                  |                   |                   |  |  |
| for processing _             | $_{\_\_}$ repayment $\_$                         | out-of-network   | claims.           |                   |  |  |
| How long                     | claims netwo                                     | ork?             |                   |                   |  |  |
| me long it                   | to process                                       | claim            | is outside        | the network.      |  |  |
| til claims r                 |  |                  |                   |                   |  |  |
| for handling                 |  |                  |                   |                   |  |  |
| is the processing            | that are or                                      | itside of        | ?                 |                   |  |  |
| The for paying out-of-       | medical  | is               |                   |                   |  |  |
| will take to                 |  |                  |                   |                   |  |  |
| am wondering                 |  |                  | sed ou            | tside of network. |  |  |
| How long I have              |  |                  |                   |                   |  |  |
| long would                   |  |                  | ?                 |                   |  |  |
| Will it take to bi           |  | _ network?       |                   |                   |  |  |
| How long                     |  |                  |                   |                   |  |  |
| How to and repay             |  |                  |                   |                   |  |  |
| The time resolve             |  |                  |                   |                   |  |  |
| How for ou                   |  | ms be process    | ed reimburs       | ed?               |  |  |
| Time for process             |  |                  |                   |                   |  |  |
| Time to handle               |  |                  |                   |                   |  |  |
| process                      |  |                  |                   |                   |  |  |
| How long take for            |  |                  |                   | 6 . 1             |  |  |
| I'd to long it               |  |                  | claims out o      | of network.       |  |  |
| The length to handle         |  |                  |                   |                   |  |  |
| long will it hand            |  |                  |                   | -:                |  |  |
| me what the len              |  |                  | out               | side the network. |  |  |
| long is it and               |  |                  |                   |                   |  |  |
| How much time to de          |  |                  | repayment?        |                   |  |  |
| longit take to               |  |                  |                   |                   |  |  |
| How much it rei              |  |                  |                   | 1- 2              |  |  |
| How you w                    |  |                  | use out-oi-networ | к?                |  |  |
| How is it to                 |  |                  | r from            |                   |  |  |
| I'm how<br>long does process |  |                  |                   | :                 |  |  |
| How did to hand              |  |                  |                   |                   |  |  |

| time frame reviewing and reimbursing non-network?   |
|---|
| me the expected time for outside the network.   |
| How long process repay claims?  |
| take pay out-of-network costs?  |
| taken process, out-of-network   |
| wanted know long it takes give network claims   |
| How long take handle network claims?  |
| long it non-network claims ?  |
| long should it for out-of-network claims?   |
| How long reimburse claims outside the?  |
| Approximate duration out-of-network?  |
| want long it takes to out-of-network  |
| Do you a frame for ?  |
| How much will you out out-of-network?   |
| How out-of- network claims?   |
| long reimburse from outside the network?  |
| How long before there ?   |
| How long will be to sort ?  |
| it take for of claims be reimbursed?  |
| How long reimbursing out-of-network ?   |
| long think it to and reimburse out-of- network?   |
| and repayment out-of-network ?  |
| How it non claims reimbursed?   |
| I'd know the time frame for reimbursements  |
| How non network take reimbursed?  |
| long should out-of-network claims ?   |
| I want know how it to repay claims.   |
| How to process and pay claims?  |
| How will of non ?   |
| much will take process repay out-of-network?  |
|   |
| How you process and claims outside network?   |
| claim outside a network?  |
| take to and repay network claims?   |
| I need estimate amount of to handle repay claimate claimate claimate structure claimate clai |
| the it takes and pay claims?  |
| How time does pay for out of ?  |
| long do you think it take to?   |
| you tell how will to from out network?  |
| What the typical time and out-of-network?   |
| Do estimate the process duration of unpartnered ?   |
| How will it handle and claims?  |
| handle out-of-network?  |
| I time frame for processing reimbursements  |
| Is it the out-of-network?   |
| How it take process outside network?  |
| How long will it claims outside the?  |
| expected time a claim is the network.   |
| How is process claims that are network?   |
| Handling out-of-network a while.  |
| time taken to reimburse out-of-network claims?  |

| want want takes to and pay outside the network.                     |   |
|---|---|
| How to claims?  |   |
| Time for claims?  |   |
| I the process duration of reimbursement.                            |   |
| How does take to receive reimbursement ?                            |   |
| I the it takes give of network claims.                              |   |
| is the frame handling claims from ?                                 |   |
| How does and reimbursing non claims?                                |   |
| How long it for out-of-network be handled ?                         |   |
| is to pay out-of-network medical ?                                  |   |
| It time to be   |   |
| I to when it to claims from   |   |
| Time process and ?  |   |
| Is to and out-of-network ?  |   |
| should take the review of non-network claims?                       |   |
| is length time takes for the reimburse claims?                      |   |
| me expected processing time claim falls outside the                 |   |
| Timeframe to claims ?   |   |
| for of-network to processed?  |   |
| What the of the process takes claims?                               |   |
| There question regarding the out-of-network claims.                 |   |
| How much is to out-?  |   |
| I want know how the unpartnered reimbursement                       |   |
| Tell the of processing and reimbursing that is network.             |   |
| do think would to reimburse out-of-network expenses?                |   |
| Let length of and for outside the network.                          |   |
| long take to claims?  |   |
| long takes to process out-of-network claims?                        |   |
| amount of time refunds non-network claims?                          |   |
| How much it to and out-of-network?                                  |   |
| is takes to reimburse out-of-network?                               |   |
| What time it take process out of ?                                  |   |
| Can know the period ?   |   |
| time is required to process and ?                                   |   |
| I how long it process reimbursed from network.                      |   |
| me the expected and of claims that are                              |   |
| I want to how took out-of-network claims.                           |   |
| would be to handle reimburse external?                              |   |
| wait time out network costs unknown.                                |   |
| What are the and outside network?                                   |   |
| want know takes and claims from of network.                         |   |
| What time limit reviewing and non-network?                          |   |
|   |   |
| How to out-of ?   |   |
| long the process reimburse claims.                                  |   |
| How long to repay ?   |   |
| there a time processing out of?                                     |   |
| to pay out network ?  |   |
| The out-of-network medical?   | _ |
| Is it possible an estimate it to handle and repay out-of-provider _ | : |

| How long be and reimbursed outside?                |                          |              |
|--|--------------------------|--------------|
| want how long it takes reimbursed                  | out-of-network clai      | ms.          |
| me the time will for a claim the                   | _·                       |              |
| What the reimbursing out of network?               |                          |              |
| how takes to process and get reimbursed for        | are of                   | ·            |
| How long the resolve and compensate out-of-n       | etwork?                  |              |
| How to and of network?                             |                          |              |
| for processing out-of-network claims?              |                          |              |
| How long does takeclaims to refunds                | ?                        |              |
| long to process reimburse claims network?          |                          |              |
| can take to process and out-of-network?            |                          |              |
| s enough out-of-network claims?                    |                          |              |
| How take for to out-of-network reimbursement       | :s?                      |              |
| for to be out ?                                    |                          |              |
| it will take medical costs?                        |                          |              |
| How long it and reimburse claims from              | something that           | _ want know. |
| long you will to reimburse out-of-network          | expenses?                |              |
| wantknow how takes to reimburse that               | outside                  | network.     |
| out-of- network claims?                            |                          |              |
| know the time frame                                |                          |              |
| itprocessing and reimbursement of clain            | ıs?                      |              |
| it take process claims outside of network          | s?                       |              |
| What the of the process takes claims?              |                          |              |
| How can we out-of ?                                |                          |              |
| How long for reimbursement to happen?              |                          |              |
| is the out-of-network claim?                       |                          |              |
| am curious about for processing of reimb           | ursements.               |              |
| you have on the duration claim?                    |                          |              |
| I would like to know how takes to                  | of the network           |              |
| frame handling out-of-network?                     |                          |              |
| Let know expected time of processing reimbursement | is out                   | side         |
| How long it reimburse off-network requests?        |                          |              |
| long it take to or out-of-network?                 |                          |              |
| How time to process without?                       |                          |              |
| How mon-network claims?                            |                          |              |
| is needed process out-of claims?                   |                          |              |
| How much pay out of network _                      | ?                        |              |
| long it to handle out network claims?              |                          |              |
| is it necessary to and claims?                     |                          |              |
| How long reimburse claims from outside?            |                          |              |
| want know the total amount a                       | nd give out-of-network c | laims.       |
| long it to process Refunds claims?                 |                          |              |
| How long does it out-of- network?                  |                          |              |
| I need an on the time take to                      | out-of-provider clai     | m.           |
| processing for out-of-network                      |                          |              |
| How long can we and the?                           |                          |              |
| How much required out of claims?                   |                          |              |
| Time for away from plan ?                          |                          |              |
| Tell me outside of the                             | _•                       |              |
| taken and repayment for                            |                          |              |

| for reimbursement?   |
|--|
| The length of takes and network claims is I want to              |
| estimate time the claim  |
| I want to when to and reimbursed claims of the network.          |
| does it for out-of-network expenses paid?                        |
| know how long takes to claims of the network.                    |
| to process from?   |
| long should expect handle repay out-of-network?                  |
| Time refunds treatment from plan coverage ?                      |
| long to of network?  |
| processing for of network ?                                      |
| I would to long to and get for out network.                      |
|  |
| long claims be reimbursed?                                       |
| will it take out-of-network?                                     |
| the waiting out of network costs?                                |
| time and out-of-network claims?                                  |
| How is needed process non ?                                      |
| How it to process and from network?                              |
| How will take reimbursement of network?                          |
| What time the take claims?                                       |
| amount of time take to out-of-network?                           |
| length time to handle  |
| you a frame for processing out-of-network?                       |
| long to to and pay claims out of?                                |
| for out network costs is unknown.                                |
| know the time it takes reimbursed for claims network.            |
| about time frame out-of- network reimbursements.                 |
| Out-of-network claims take                                       |
| Does a long reimburse claims?                                    |
| long take for reimbursement of non ?                             |
| What the take to out-of-network ?                                |
| know how long it and reimburse off-network requests?             |
| How much it reimburse out-of-network?                            |
| Time process out network?  |
| I want the took to process and                                   |
| Time to process ofnwetwrack claims?                              |
| paying of network costs?   |
| the to and get reimbursed for of the network.                    |
| long will it to compensate of claims?                            |
|  |
| How long and pay out of network?                                 |
| long will take out-of-network to handled and?                    |
| frame handling reimbursement claims?                             |
| How will it take and out network?                                |
| before reimbursement of is?                                      |
| reimbursing out-of-network?                                      |
| long do handle and repay of network claims?                      |
| want to it takes to and for claims from outside                  |
| Tell me $\_$ of $\_$ and reimbursement for a $\_$ outside $\_$ . |
| does it and compensate out- of-network?                          |
| What time does to of network claims?                             |

| How handle       | e claims?                             |                  |                     |                   |            |
|------------------|---------------------------------------|------------------|---------------------|-------------------|------------|
| What timel       | ines reviewing an                     | d reimbursing    | ?                   |                   |            |
| the tin          | me for that :                         | in the?          |                     |                   |            |
| long will ta     | ke sort out                           | netw             | ork claim?          |                   |            |
| proce            | ssing for claims _                    | are out-of-      | network?            |                   |            |
| want to          | long it takes to proc                 | ess from o       | out                 | ·                 |            |
| Can give         | time pro                              | ocessing o       | utside of network?  |                   |            |
| is time          | to review and re                      | eimburse         | ?                   |                   |            |
| for handlin      | g refunds?                            |                  |                     |                   |            |
| How reimb        | ursement non-net                      | twork claims     | ?                   |                   |            |
| The              | repaying out                          | -of-network clai | ms.                 |                   |            |
| Time to process  | ?                                     |                  |                     |                   |            |
|                  | pay o                                 | out-of-network o | laims?              |                   |            |
|                  | out-of-network claim                  |                  |                     |                   |            |
|                  | frame                                 |                  |                     |                   |            |
|                  | takes to                              |                  |                     | network.          |            |
|                  | to wait payir                         |                  |                     |                   |            |
|                  | me for and repayi                     |                  |                     |                   |            |
|                  | time is needed                        |                  |                     | d repayment.      |            |
|                  | me out-of-ne                          |                  |                     | 1.19              |            |
|                  | reimburse claims                      |                  | ?                   |                   |            |
| Reimbursing clai |                                       |                  | <del></del>         |                   |            |
|                  | r                                     | refunds?         |                     |                   |            |
|                  | nge time frame                        |                  | ut-of-network claim | 15?               |            |
|                  | out-of-network me                     |                  | at of notwork orang |                   |            |
|                  | rocessing times                       |                  |                     |                   |            |
|                  | to and repay o                        |                  | 2                   |                   |            |
|                  | to and repay o<br>long it to proc     |                  |                     |                   |            |
|                  | long it to proc<br>_ long will take _ |                  |                     |                   |            |
|                  | to refunds for                        |                  |                     |                   |            |
|                  | ses and claims                        |                  |                     |                   |            |
|                  |                                       |                  |                     |                   |            |
|                  | eded to and                           |                  | f                   |                   |            |
|                  | _ to cla                              |                  |                     | 1                 | .l         |
|                  | estimate                              |                  |                     | ı repay an c      | ciaim?     |
|                  | for handling 1                        |                  |                     | 2                 |            |
|                  | _ long it to _                        |                  |                     |                   |            |
|                  | l of                                  |                  | claim that          | falls outside     | _ network. |
|                  | e it will take to                     |                  |                     |                   |            |
|                  | the non-networ                        |                  |                     |                   |            |
|                  | to                                    |                  |                     |                   |            |
|                  | essing                                |                  |                     |                   |            |
|                  | to and reimb                          |                  |                     |                   |            |
|                  | for                                   |                  |                     |                   |            |
|                  | mate on it _                          |                  | repay an            | out-of-provider _ | ?          |
|                  | ims may                               |                  |                     |                   |            |
|                  | riod for reimbursing ou               |                  | ?                   |                   |            |
|                  | ke for of                             |                  |                     |                   |            |
|                  | ded out-of-n                          |                  |                     |                   |            |
|                  | disburse outsid                       |                  |                     |                   |            |
| I to             | it talras ta                          | and els          | ime of n            | otwork            |            |

| long process claims outside the network?         |                        |
|--|------------------------|
| long be reimburse external?                      |                        |
| I like to long will to process reimburse         | d of network.          |
| will it take you sort of network?                |                        |
| How take to process refunds claims?              |                        |
| How much time will take to?                      |                        |
| long you think will take deal claims?            |                        |
| you it will to handle repay claims?              |                        |
| Is there enough time claims?                     |                        |
| How to out non-network claims?                   |                        |
| The handle out refunds?                          |                        |
| long you think will take to medical ?            |                        |
| Can me how long will to process ?                |                        |
| Is a frame out-of-network ?                      |                        |
| would know the time frame for outside            |                        |
| Handling and out-of-network take                 | :                      |
| and out-of-network claims?                       |                        |
| does it to and out-of-network claims?            |                        |
| time is out-of-network?                          |                        |
| would like know long it and claims out           | side of                |
| How to process and non-network claims?           | side of                |
| Time for expenses?                               |                        |
|  |                        |
| able to provide a time frame ?                   |                        |
| What is for resolving ?                          |                        |
| How long out-of-network claims?                  |                        |
| What time out-of-network claims?                 |                        |
| How long do we have claims?                      |                        |
| Do you have for reimbursements out-of-network?   |                        |
| long you process and claims network?             |                        |
| Is for resolving and reimbursing off-network?    |                        |
| time needed process claims outside of            |                        |
| confused time frame for out-of-network reimburse | ements.                |
| How you waiting to costs?                        |                        |
| you know it will to that outside the             | ne network?            |
| long do have and pay claims?                     |                        |
| How long would it take for?                      |                        |
| there any timelines and repaying ?               |                        |
| How is process of for ?                          |                        |
| How take for us to out-of-network claims?        |                        |
| to process outside ?                             |                        |
| long will take to handle ?                       |                        |
| Time reimbursement of out ?                      |                        |
| much time necessary to process non-network?      |                        |
| Can tell how long will to with ?                 |                        |
| How have process non-network?                    |                        |
| does take resolve and out-of-network claims?     |                        |
| want to how it get for claims in the             | he                     |
| long do it takes resolve and claims?             |                        |
|  | sime outside of the    |
| am curious about how mand and for cla            | iiiis outside of the . |

| nee      | d an     | on            |               | unpartner    | ed claim  | reimbursement.             |
|----------|----------|---------------|---------------|--------------|-----------|----------------------------|
|          |          | take to       |               |              |           |                            |
|          |          | resolving ar  |               |              |           | _?                         |
| What     | is       | (             | out-of-networ | k claims?    |           |                            |
| What     | _ the dı | ıration t     | he to re      | imburse      | ?         |                            |
|          | 6        | estimate on _ | time          | take         | to handle | e and repay an             |
|          |          | and paying ou |               |              |           |                            |
| I to     | th       | e amount      | _ time it     | _ to         | reiml     | burse                      |
| is th    | ie       | time          | outside of    | ?            |           |                            |
| What's   |          | _ time        | from out      | netwo        | ork?      |                            |
|          | _ til    | of clai       | ims happens?  |              |           |                            |
|          | _ frame  | for reimbursi | ng out-of-net | work         | ?         |                            |
|          |          | on when       | claims        | proce        | ssed and  | refunds issued?            |
|          |          | t to proc     |               |              |           |                            |
| long     | ر a      | time          | hanc          | lling and re | paying _  | claims?                    |
| Time for | of       |               | to be         | ?            |           |                            |
| Tell     | ti       | me will       | to            |              | that      | outside the network.       |
| Amount o | f time _ |               | ?             |              |           |                            |
|          |          | take for      |               | nd           | ?         |                            |
|          |          | the time      | takes _       |              | get _     | for claims out of network. |
|          | _ do you | ı have to     | and           | outside      |           | _ network?                 |
| How long |          | of            | ?             |              |           |                            |