[Demo] NLP Dataset for Customer Service Automation

Company Type	E-commerce Marketplaces	
Inquiry Category	Payment and refund related queries	
Inquiry Sub- Category	Refund status	
Description	Customers check the status of their refund requests, seeking updates on the processing time, reasons for delay, or confirmation of completed refunds, ensuring transparency and customer satisfaction.	
Data Size	5,079 paraphrases	
Want to buy data?	Please contact nlp-data@qross.me via your business email address.	

 $\begin{tabular}{ll} Masked sample paraphrases of one "E-commerce Marketplace" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$

When will my?
I know when get re-payment.
get the?
$I'm \ not \underline{\hspace{1cm}} I \underline{\hspace{1cm}} receive \underline{\hspace{1cm}}.$
I don't refunds will
It's unclear refund
not understand when my show
I when my come.
are my to?
don't know receive back.
money back?
Do when will come?
can I get ?
soon my refund?
$I \underline{\hspace{1cm}} if \underline{\hspace{1cm}} get \underline{\hspace{1cm}} reimbursement \underline{\hspace{1cm}} .$
I don't when my
$___ don't ___ how soon ___ will __\$
I not been when my
when will arrive.
I my money.
know when my back
I'm sure my arrive.
will the received?
I am wondering if can for my
Will I be repaid?
When will?
will you get ?
to a?

When to $_$?
	getting the back?
	know I'll my money.
	back I don't
	going to?
	sure the re-payment will
	be?
	bc my refund will due.
a	
	soon: my at a ?
	no when I'm going get my
	z when will get
	·
	idea my will back.
	my refund is?
	_ you your
	the refund
	is return?
	money back?
I	sure my be.
When	_ my again?
	to when I my refunds.
When am	due?
fund	s?
I	when return is?
I goi:	ng refnd?
will _	get Refund?
need	when my return
will	my return?
I am wond	ering I
How	I be money?
	not sure when get money.
When	refund will know.
	't have refund
	for
	frame for refund forthcoming?
	getting my?
	due sometime.
	when I the cash?
	will get return?
	my be due?
	understand my refund will
	like know a for my
	my occur.
	cnow when I'm to
	expect get refund?
	be money?
	refunded soon.
	to know when I'll
do	get money?

	get			
I	_ no idea	will	issued	refund.
	when	will	arrive.	
	my	due?		
	wh	en to m	y money.	
	wh			ack.
	1			
	you be			
	the			
	refund			
	n my refund			
	be		·	
			rofund?	
	expected			2
	the expe		ne	[•]
	you get			
	soon will I			
	would to		table	refund.
	for n			
	[a			
	wondering who			
	I ca	an expect	re-paymen	t.
It's _	wher	n my wi	ll	
When	n can I	?		
	wh	en I'll receive	e my	.
	is the da	te my _	?	
	back in	?		
I am			my money	
	full refu			
	will my		?	
	do not know			
	tell			
	refund _			
	expected date		?	
	is clear v			
	will be a			
	like to			
	be			ny money.
				cofund
	wondering			eiuliu.
	expect a			
	is			
	like to w			
	long			
	time will			
	ıld l			my
	don't know wh	nen my		
Whei	ı		$_{-}$ is not clear.	
	my	date?		
I	as to _	mo	ney will	returned.
I wou	ıld	da	te my re	efund.

Will	be able	the	?
	want for my return.		
		_ can get my	
		I my	
		my money bac	
		money back	
		_ provide	for my refund?
I dor	n't th	e will	
Repa	yment	get?	
Whe	n am supp	osed to	?
I hav	re idea	I will	•
I	to	my ref	nd.
		someday?	
		refund will	
		money back	.f
	will I		
Can	know	_ my is	?
Do y	ou know I	'11	?
I	my	_•	
How	long	_ money	_?
		status of	
		when mon	
		a reimburse	
			mont.
		sent?	, ,
		hen I will	раск.
	you t		
		ut when I'll	
I		will receive the	e
Will	I to	return?	1
	soon	_ be reimbursed?	
I	to	will receive	money.
		en receive m	
		 refund?	·
		to get the _	2
		ne tax ?	
		be	f
	I receive		
Conc	cerning	?	
Will	get	?	
	I get	_ soon?	
	expected refur	nds?	
Is my	у	?	
		 my return	
		money back?	
		en my will be).
		?	
	be gettin		
I	gotten	my	
	me to ge	t the?	

I hav	/e k	oeen		_yet.		
	wanted	to if	f had		for my	
Whe	n		money bad	ck?		
		a				
			when I'll re	eceive		
			my			
		re				
			sent when	n?		
			my n			
			be			
					coon	
		refund		_ don t	_ .	
			 get _			
			get _ en			
			f when			
			n		ayment.	
			oing			
			expect			
			time my			
					l be paid.	
			_ a	·		
		is to				
			mo			
			en Re		·	
I		I'll	my mo	ney		
	_ will	get	_?			
					t l	oack
Whe	n	get _	h	ack?		
	_ I receiv	e	soon.			
		me	I'll get	refur	ıd?	
	_ can't ur	nderstand	my r	efund	·	
I			I'll get the	e		
	refund	isn't	·			
I		you _	a time	etable for	my	
	_time	for	refund?			
Gett	ing	back	_ a			
	ca	ın I receiv	e	_?		
					my refun	ds.
		ne for				
			— on regardi	ng the		
			_ back			
	9\ _ my refn			_ ·		
			out			
			get my :			
1	uon t		refund	·		

you receive a?
When will come back?
soon am I to ?
I am curious am going money.
I curious have my
I don't know I'm receive my
when I my re-payment.
Is there time my money?
When I money?
Will arrive?
the refund arrives?
money not been
My refund yet
I expected to refund?
refund arrive is mystery.
I will get refund.
to the?
How I myPayout?
wondering when my money.
not I'll my money.
get my back?
the refunds arrive?
time for refund arrival?
a refund?
will money back?
any time frame my ?
Gettin' Refunds?
soon I receive a ?
like to when refunds is
money when?
soon I get?
It's not when expect
when I will be money back.
unsure my refund will
How will arrive?
the latest regarding?
when you get refund?
am not sure when
How soon my?
my date?
How long I?
expect the
no when am going to get back.
I get my
my refund?
Repayment I
Will get money after ?
know I'll be
know my refund is
When be to me?

I have	e refund will
	time for my Refund?
	am curious when I will receive
I	I refund soon.
	refund is?
	a soon?
	sure will my re-payment.
	I my refund?
	know my yet.
	will a refund.
	money?
	it refund date?
	dered I would
	my will I'm sure.
	when my reimbursement is?
	give a frame ?
	about when my is
	to expect?
	am my return will
	mo idea myRefund
	wonder my is .
	have idea when I'm going to
	get my money?
	I'll have my
	know when going get my money.
	times my money?
	will be ?
	sure my place.
	do receive check?
	I my money?
	would my money .
	I get money
	is a question
	I getting a full ?
	I don't know.
	to get my refund.
	want know money will paid.
	the refund arrival?
	ld to I'll receive money
	supposed to my ?
	gotten my money .
	 :
	will my?
	rious get my re-payment is something em
	I able back my money?
	will get a?
	a payoff?
	reimbursed
vvnen	the?

receive my refund?
I when refund will ?
get money back?
How refund?
curious when be returned.
When will money ?
I when the cash.
wondering will my money.
When get return?
When am to money?
like time for my
get my money back?
was wondering if was
was wondering ii was not been processed
My going me?
I am get money.
Could you me refund?
curious when my
want know when to my back.
to know when I'm going to
receive a?
when get money.
not when my will
I a reversal?
be reimbursed?
don't when be
I like to expect
my soon?
When I'm going get know.
Is time frame?
Do you know I?
I'll money?
When would get?
would to about refund.
no the refund come.
unsure of I'll get
You should get?
My?
Is my come?
I'm about I'll get
do know I will my refund.
I get the
I wondering money arrive.
I was on refund.
I'm when to get
the refund to arrive?
I know you provide a timetable my
will get a?
I curious about regarding
is return?
·

refund not yet.
My refund
I'm not sure will
don't to get the cash.
What date I back?
I get my money?
expected of my?
I don't time refund.
I be my money.
when my refund will
How long the?
Will getting a ?
to get my wondering.
don't know get
am curious I will be money
time for soon?
can't I get refund.
know I will receive ?
do know get refund.
a my return?
Will a in the near?
Is it to give a timetable ?
my Refunds?
am I my re-payment.
I'm timetable for my refund.
expected my refund?
a refund?
youmeImy?
What frame will my?
curious when I'll
long before the return ?
Can tell can get?
will return?
get a?
refund soon?
to refund?
do I money back?
a back?
When will my ?
I'm not when be my
wonder I'll be
I don't am going get my
the funds back?
Is arriving?
How is the?
Will I some point?
When money back?
Money included?
Am I get ?
curious as to when
5211040 40 00 111011

soon my due?
I my?
I get the
What my date refund?
I to know to get back
when refund will happen.
When will delivered?
How long my?
payback date?
When refund will don't
you get refunds?
don't know be issued
When get all my ?
Will delivered?
back when?
I when I my back.
I my back.
will?
I when be refund.
Can time frame for to refund?
need know when repayment.
to get my money?
Will get soon?
Is it is due?
amount of until refund?
don't know expect repayment.
Is a my Refunds?
Any news?
interested in when going receive
wondering my would arrive.
there frame for refund.
wondering if could a my refund.
money get back?
What is it arrives?
Could you when get?
I know getting my?
You can soon?
My will
I am as I will my
refund will be
wonder my money .
When is to be?
going to get my money.
to be refunded
return arrive?
when I get the
Will get reimbursement?
When back?
I my back ?
Getting back?

I wondering you give me for my
I would is due.
When refund get?
I'm curious I'm going get my
do receive my money?
Is it for when is due?
How long take for money returned?
Will I a?
sure I'll money back.
when receive my money back.
I for my .
When would be?
Is sent?
give time my refund?
long the arrives?
will be able to?
to get my refund?
When return arrive not
am going receive money?
get the back
curious will my money.
am when I will be
refund not processed
How soon date?
Will I soon?
the refund?
be able cash in?
refund time?
I know my money arrive.
I receive money?
you get refund?
When receive back?
refunds sent soon?
I am get cash.
I my yet?
Me to?
I don't when I be back.
need know get refund.
soon I to get ?
arrives?
expect the refund?
date refund due?
I know get the
Exactly my arrive?
don't know I'll receive
How get my?
Soon I a?
get refund?
How money return?
iion inolicy localii:

know if you have	for my refund.
How I my money?	
I have no idea goin	ng be.
When my return ?	
My yet?	
time return arrive	s?
of when I my	money.
the expected arrival?	
When I get?	
you be Refunds?	
I'm my will arrive.	
I not when receive	e payout.
I about will get my	/
expect refund date?	
When do get?	
When you money?	
Get refund?	
haven't heard my refund	•
has yet be	
I money b	oack.
don't know of retu	rn.
Can repayment?	
The for my?	
receiving reimburs	sement soon?
a for my	
predicted arrival?	
need to my refund	•
am wondering I pa	aid my
do to money	back?
I if you could give me da	ate
How will I?	
When refund?	
am when I'm	my money back.
news the of?	
I waiting news on	
about when my will	_•
Return?	
have when will	back?
How will get?	
curious when the	
I want when	get money back.
I when my	
get my money?	
When get?	
I am when I can	·
time for?	
be expected?	
Is be refunded?	
Will receive a?	
a frame my r	return?

I want to			will	•
	know	my	money	arrives.
I was	_ if you	m	e a	for
I would	know a		_ for	·
get _	back?			
will	I get		•	
retu	rn date	?		
	be receiving	_ r	eimburs	ement?
	_ before get	aPa	yout?	
Will I	?			
Should	a return		_?	
I'm	I'll get		1	back
	you back _		money	?
Is it	know		_ Refun	d is?
willI	get my	_?		
am _	my retu	ırn	·	
When	be re	etur	med?	
the _	soon?			
I to l	know when			·
When will	be to	rece	eive	?
The	time tl	ne _	?	
When	_ my Refunds		?	
I	a so	on?	•	
was	about	retı	ırn.	
When	_ I a?			
I am		exp	ect my $_{-}$	·
I	idea		will a	arrive.
Get	when?			
When	_ expect	?		
When	you your _		_?	
shou	ıld expect th	e _		_?
is	expected arriv	al _	for	?
	to when I'l			·
long	refun	d ar	rives?	
	_ as I v	vill	my	refund.
	turn?			
	will		due?	
Time	_ my?			
	latest my r	efu	nd?	
	_ my arrive?			
When	arrive?			
	I able		get	?
	payment?			
	know I'll			
I'm v	when		_ money	•
	I get my money		?	
	· 			
I'm wonde	ering I	my		·
When	_ refund co	me .		·
I aet	: mv ?			

What will my?
I to receive aPayout?
I going receive reimbursement?
there frame for refund?
know when my is?
I know when will
haven't when refund be.
want know my re-payment.
I when I will the
need to I be
Will my back in ?
I know check will
Is it soon?
I receive reimbursement.
I don't will refund.
I don't when my
When I to ?
I don't what expected refund
wonder when my
wonder when my my money someday?
Can I money is ?
Will a reimbursement as ?
will my due?
Do you know the? I do I receive my
we get a?
there a?
Will a soon?!
reimbursement soon?
time the?
curious when the be.
I when my happen.
my will is to me.
When may get ?
I repayment.
When's refunds?
isn't clear will arrive.
not sure when come.
am unsure I'm going my
What my refnd?
When a?
I curious when will arrive.
Will my?
Do you know when?
I'm waiting news refund.
How until refund ?
wondering I'll my money.
How am I my?
do I get
curious when my money back

when I		not _	I'll		my	re-payment.	
What my sent soon? am I due? money sent soon? I haven't refunds. Can you me frame my? the return will arrive. wondering when I will I a question about I my It is not expect when I'm my My anticipated? when I'm my My anticipated? I have idea expect am curious when receive money. I do not I given a am not when I'll am not when I'll am not when I'll am not when I'll receive reimbursements? My be when? not sure will get a? be when? not sure will get a? like know any on cashback. don't know will occur. I wonder when be am sure Refunds will will rece			when I	get _		return.	
			$understand \ _$		can	get my	back.
money	What	;	my	da	te?		
money		am I	due	_?			
I haven't					•		
	Can	you _	me	fram	e	my?	
wondering when I will I a question about I It is not expect when I'm My anticipated? I haveidea expect I am curious when I am curious when I do not I							
I							
It is not expect							
							-
I have							
I have idea expect I am curious when receive money. I do not I given a							
I am curious when receive money. I do not I given a					evne	act.	
I do not I given a							monov
am not when I'll I expect repayment? I'm my tax return What frame will I ? receive reimbursements? My be when? not sure will can money back? give for me to my money back? How get a? like know any on cashback don't when to expect don't know will occur. I wonder when be am sure Refunds will will able to get my money back if I receive soon. I will receive refund if get my? don't know will be refund. I I get my? don't know will be refund to know I'll get my I no idea refund going arrive I refund is mystery not when return will When they get? there a time redemption? time frame for refund. I of my return I find out due?							money.
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I refund is mystery not when return will When they get ? there a time redemption? time frame for refund. I of my return I find out due?			to know	_ I'll get m	у	•	
	I	_ no i	dea	_ refund _		going	arrive.
When they get ? there a time redemption? time frame for refund. I of my return I find out due?		I	1	refund is _		mystery.	
there a time redemption? time frame for refund. I of my return I find out due?			not whe	en re	turn	will	
time frame for refund. I of my return I find out due?	When	n	they get		?		
I of my return I find out due?		there	e a time		red	lemption?	
I of my return I find out due?							
I find out due?							
							·

I in the?
I refund will come
when money will returned.
I'm not when get
Is time for in?
What date of?
I would refnd.
How soon money?
get cash back?
My refund will at
When going to get my is I'm
you tell me a period?
you ten like u period
Will money paid?
How soon receive?
When be to return?
When due?
funds?
When I get?
about getting when?
I don't when I'll
I can't when will
What's arrival time refund?
Is my money back?
What refund be?
When will ?
It's not known when
When my I'm curious.
It's known to expect
When will the ?
not when I'll getting
me time my refunds?
When cash back?
When I given ?
repayment expect it?
on refund.
am curious about I have
When will refund??
refund soon?
refund soon?
refund soon? When to refund?
refund soon? When to refund? do return will occur.
refund soon? When to refund? do return will occur. Will aRefund?
refund soon? When to refund? do return will occur. Will aRefund? am going my re-payment?
refund soon? When to refund? do return will occur. Will aRefund? am going my re-payment? I need refund
refund soon? When to refund? do return will occur. Will aRefund? am going my re-payment? I need refund the money comes?
refund soon? When to refund? do return will occur. Will aRefund? am going my re-payment? I need refund the money comes? Timeframes for ?
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refund soon? When to refund? do return will occur. Will aRefund? am going my re-payment? I need refund the money comes? Timeframes for? me to get my money?

Will be	quickly?	
I'm interested in		money.
	_ I'm to be	
	I get my re-pay	
	re-pa	
	mone	
My refund		
	I	Refunds.
	will have	
	given refur	
	time	
	receive n	
	money come out?	
	I will get	re-payment.
Are I to		
	going to	my money.
	en I'm to get	
When I get		
		get my money
me to		
	refund tin	me?
	I receive my _	
	expect it	
	to know I'll get	
some		
	 do have	?
Can provid	e for	r refund?
Will my refund _		
my ca		
	to get refunds _	?
	if will a	
The n	ny?	
	w when	get my money.
	ble that will	
	come don't	
I'm not	refund will	
Will the		
do ge		
get	frame	my refund?
	I will	
time y	you expect	_ to?
	refu	
	return	
	I'll my	
	n is	to arrive.
	ntil come	
be		
be		
	when to the ref	fund?

When will getting?
I would to is due.
What is time the refund ?
When get re-payment?
I am I will get my
refnd coming?
I am when money.
not know when my sent.
I would like know a timetable my
we get money?
When able to money?
to know when going get back.
I don't I will
you going to money?
Do know arrives?
will be?
When ?
for the refund?
Do know to return?
don't when to a re-payment.
receive refnd?
will my delivered?
possible get a soon?
Am I going to?
I wondered when money.
I don't know when going get
Get back?
sure I'll issued refund.
my expected?
haven't received yet.
Can I soon?
when getting money back.
My refund is ?
would I'll get my money.
I get my?
My sent?
Time frame my?
get money back?
I like to know time frame
if I'll refunded
What my date?
is due,?
get reimbursement in term?
a when I will a
I don't know when back.
I to know I'm going my my
Is can get a refund?
am confused my refund will
know when I'm to get money
I sure my money.
-

I'm	_ when will get
	no idea when I'm to my
yo	u give a my?
m	y money?
I'm cur	ous when get my
w	ll I receive?
Are I al	le back?
	interested when going to receive my
I am _	when refund
m	/ soon?
	to you?
I	I'll get my
When i	the to?
Will	_ get soon?
I	insure can repayment.
Can	have for my?
aı	n unsure back.
	to get money, I am
I am _	be.
	Refunds due?
I	when I my
aı	n can expect repayment.
th	at refund?
d	n't know my return
When _	return?
	idea when am going get mone
	seem to out when refund will
	date for my?
When a	re you get?
	get money back?
m	y arrives, have no
Money	?
I'm cur	ous I'll receive
When v	ill my?
w	ll show up?
re	fund been processed.
How so	on receive ?
Can	_ expect my?
When _	get back?
	refund going to?
w	ant to the
When _	be get back?
	no idea my is.
When _	my?
	curious when I money.
Do	back money?
	I'll get my
	I II get IIIy
I	question when will money.

	$_$ when I'm $___$ to $_$	re-payı	ment.
Getting th	ie?		
When	I mone	y?	
don'	t when I	my	
I	will a	reimbursement _	·
Is	refnd?		
I	my ref	fund is	
I if I	be	?	
	return date w	rill?	
	when the re-p	payment will	_• ·
When	the ret	urn?	
my c	check?		
My expect	ted?		
	interested in	money	_ be returned.
I want to	if	timetable	return.
	know when my ref	und?	
Can	I will get	: back?	?
Will I	get	_ soon?	
	be getting so	on?	
When	you	included?	
	know my _		
	idea when	be gettir	ng my refund.