## [Demo] NLP Dataset for Customer Service Automation

Company Type	Credit Card Companies	
Inquiry Category	Fraud prevention and security measures	
Inquiry Sub- Category	Suspicious account activity	
Description	Customers reach out to the credit card company when they notice unusual or suspicious account activity, such as unexpected account access, unrecognized logins, or potential signs of identity theft, seeking assistance to secure their accounts and prevent potential fraudulent actions.	
Data Size	5,109 paraphrases	
Want to buy data?	Please contact nlp-data@qross.me via your business email address.	

Masked sample paraphrases of one "Credit Card Company" customer inquiry. (Purchased data will not be masked.)

	n	ny	what	I	do?	
There		odd tra	nsactio	n		card.
are	unforese	een		my		
Help if _	card		str	ange _		
Weird		- next _	?			
	_ resolve	e card _		is ı	ınautho	rized?
What			card	d activ	ity.	
A w	as					
had			ny	_•		
	_ we do	about _		usa	age?	
wei	rd	on my _	•			
	_ I	with a	card th	at is _		?
is th	ne t	thing	my	?	,	
	a	ctivity	on	_ card		
How to _						
There's _				ard no	w.	
Unusual						ext?
Unusual						
What					ty on m	y?
						nusual things?
						things
There						
usa						
if th						
		-				

Help has charge.
Advice needed something
card with weird
activity happening.
Do how to card activity?
respond card activity.
now when unexpected charges?
needed, activity on
should I do observing
should we about card?
can with unusual card?
Some on my
to with card that rare?
an Absurd on the
charges have my
should with now?
have been on card.
What to do you card
There my card.
on card.
strange with ?
should do after transactions?
had activity on card.
I don't know do with card.
Strange purchases now?
The $\_\_\_$ was doing something that $\_\_\_$ .
Is after unforeseen card?
do resolve unauthorized card?
What to card?
that is that I do not.
following a strange?
are unusual card
Unusual how respond?
on card?
questionable card?
of a purchase on my card.
to with unusual ?
An appearing!
with my?
Guidance unfamiliar transaction.
help with unusual ?
can I do that's unexpected things
What to with?
How take of unauthorized ?
I don't has charges.
to be done activity?
respond this unusual activity?
some on my card.
activity? the of action?
my card?

card use, help?
How card ACTIVITY.
card use?
guidance regarding the seen?
have that has some
What this rare activity?
How unauthorized card?
What looks suspicious?
on card guidance?
Strange charges, step here?
Card
don't know what to Unauthorized on
What should it's my?
What Unusual ?
charge showing
Strange use ?
about a card activity?
I unforeseen my
happen suspicious account encountered?
need your my card withdrawals.
unauthorized charge?
should do a that doing activity?
What I do a does things.
What do do strange?
Unusual appeared, any?
I unpleasant card.
with my having unauthorized
There on my
strange.
I unexpected activity on
I know what do with card doing
suspicious what?
unusual activity card.
What I do seeing ?
are unusual some guidance.
to you card activity.
Unusual might need
Unusual were what is?
There odd transactions on
find strange charges.
needed, activity card.
What next?
Weird card?
How I get usage?
proceed a activity observed?
Unusual charges do?
A weird
Surprise next steps?
Card acting
How after activity was?
·

do you find card?
What I do with does things?
There with card.
What do I when there activity my?
best way handle rare card?
stuff on
Unusual activity, address?
transactions, is the ?
with activity.
It was a on
Suggestions? charge!
activities, proper course action?
there stuff on ?
What do with activity on ?
have a card unexpected what should do it.
Unusual card and actions?
I do with card that has ?
What do I on card? were transactions my
strange.
Please, has a charge.
recourse, charges?
What should the activity?
There card activity
Strange recorded what?
needed because of a
card acting
recorded what?
to unauthorized misuse?
Weird card?
I had unexpected on my I?
should I do about ?
unusual charges some?
advice, transaction?
My unexpected things
a card.
card has strange
transactions my
be unexpected card?
is acting
needed of the card.
to an rare activity?
card unexpected.
proper course of action?
be done with card?
Something that card?
have been recorded?
Unusual forthcoming?
happened card.
because of on

card activities, of?
guidance after charges?
were weird transactions my
card and of action.
charges, my?
What now do card?
if has charge.
should about the activity on the?
were some on card.
There item with card.
What you with a ?
What some card?
is eard.
My has
with the?
activity that unexpected.
is bizarre.
have unauthorized my
Advice was with card.
card how respond.
What should do with a that ?
card activity ?
What the transactions card?
There a card
Is there recourse unexpected my?
are my card.
Is on my?
on what should do?
Unforeseen transactions?
requested to fraudulent transactions
should we do with ?
Is stuff my?
done right now charges?
card, guidance?
had activity my!
Odd what?
My on it.
Unauthorized appearance!
What do unexpected activity my card?
What do unexpected activity my card? my surprised me?
my surprised me? My card has ?
my surprised me?
my surprised me? My card has ?
my surprised me? My card has ? There is appearing ?
my surprised me? My card has ? There is appearing ? What should about unusual ?
my surprised me? My card has ? There is appearing? What should about unusual ? is case with ?
mysurprised me?My card has? There isappearing? What shouldaboutunusual?iscase with?pleasethehascharge.
my surprised me? My card has ?  There is appearing ?  What should about unusual ?  is case with ?  please the has charge.  There unauthorized Suggestions?
mysurprised me?My card has? There isappearing? What shouldaboutunusual?iscase with?pleasethehascharge. Thereunauthorized Suggestions?purchase mythe steps?

now, card looks?
an activity on!
unexpected transactions my
How strange activity?
Unauthorized appearing!
A happened?
do do with that's doing things?
There unauthorized appearing.
Advice? transaction
An transaction my
transactions shown right
to I worry about unexplained payment.
now? usage looks
behavior?
the card ?
card activity, what to ?
is an activity.
What should I card?
Help an unexplained charge.
is weird.
What do about an unexpected card?
has withdrawals, next?
Advice from a strange on
to do during
There a weird.
How strange appeared?
Help, transaction .
There's odd on
transactions my card unexpected.
Surprise
Is that unauthorized my?
card used strangely?
acting
Help with strange .
is charge appearing
card that weren't?
How unusual card charges?
shoulddone with a?
a a card
Help please, charge.
What's card withdrawals?
something my card.
My has now?
guidance is needed charges?
Are card charge?
I a strange
advice needed strange
What should I with a ?
What to you a card?
been an charge

as an unfamiliar
Advice for this a card.
can we do unusual ?
Something on card.
required because an transaction.
Unusual charges seen ?
I do looking at ?
to activity Unusual?
The acting
to to unusual card activity?
What happen to ?
unexpected with ?
card looks suspicious.
Strange recordedwhat?
I activity my?
card charges!
were strange purchases ?
I sudden activity my card?
Unusual card activity?
to odd activity?
do unusual charges card?
What do activity is?
the best to with card?
I charges card, what?
of unusual card activity?
Could be card?
now what?
There a
Unseen idea?
activity steps?
· · ·
A my card?
A my card? should on card? The charge!
A my card? should on card? The charge! after unexpected were detected?
A my card? should on card? The charge!
A my card? should on card? The charge! after unexpected were detected?
A my card? should on card? The charge! after unexpected were detected? transactions card? recourse?
A my card? should on card? The charge! after unexpected were detected? transactions card? recourse? I wondering happened to
A my card? should on card? The charge! after unexpected were detected? transactions card? recourse? I wondering happened to That's something
A
A my card? should on card? The charge! after unexpected were detected? transactions card? recourse? I wondering happened to That's something unforeseen with my There an activity
A
A my card? should on card? The charge! after unexpected were detected? transactions card? recourse? I wondering happened to That's something unforeseen with my There an activity Advice suspicious? Next steps in ?
A my card? should on card? The charge! after unexpected were detected? transactions card? recourse? I wondering happened to That's something unforeseen with my There an activity Advice suspicious? Next steps in ? resolve unauthorized card!
A
A
A my card? should on card? The charge! after unexpected were detected? transactions card? recourse? I wondering happened to That's something unforeseen with my There an activity Advice suspicious? Next steps in? resolve unauthorized card! How to an activity? Help has a charge. What with the that strange things? do about card charges? unusual any needed?
A
A my card? should on card? The charge! after unexpected were detected? transactions card? recourse? I wondering happened to That's something unforeseen with my There an activity Advice suspicious? Next steps in? resolve unauthorized card! How to an activity? Help has a charge. What with the that strange things? do about card charges? unusual any needed?

with a card that's doing surprising?
Unusual activity, a of
help, card a
Advice needed after card.
is the situation card?
How to cards that ?
Unusual proper course of
How an unexplained?
I saw so what ?
Unauthorized coming
Suggestions? charge!
Strange charges, options?
Unusual charges seen, ?
Unusual card happen?
were transactions my
Card strange
proceed, was strange?
how to activity
Card usage now?
My card has
charges? idea?
The acted
What's going here, ?
to do card
to activity was seen?
It transactions card.
What should seeing transactions?
Proper of action unusual ?
charges, I'm to do
there recourse the unexpected transactions my?
Very odd card.
is strangely
how to respond?
is strange
There is weird
How after activity noticed?
What happen card that it is?
next step? My unauthorized
activity a card
How activity was noticed?
card that surprising.
My unauthorized
Try undutiforized
happen if movements encountered?
happen if movements encountered?
happen if movements encountered?  How proceed strange noticed?
happen if movements encountered?  How proceed strange noticed?  activity a card.
happen if movements encountered?  How proceed strange noticed?  activity a card.  Help a a charge.
happen ifmovements encountered?  Howproceedstrangenoticed? activitya card.  Helpaacharge.  Helphascharge.

have unusual activity card.
was a with activity.
should do a that's activity?
to solve use?
card activity, we next?
Some unexpected card?
Unusual are seen,?
should with unusual charges?
respond to card?
had strange
Unusual activity, how ?
card activity
Unusual activity! ?
How respond Unusual card?
has bizarre charges.
for the unexpected transactions on ?
Is recourse unexpected my?
Strange activity how?
What should discover there is activity on?
Unusual and steps?
There odd transactions,?
I have odd charges.
next steps.
had activity my card
What I do with a is?
How charges detected?
card is
the has a charge.
what do after transactions?
had something my
was activity that was
What's best the charges?
on my card.
I my that unexpected.
What's next? withdrawals
Unusual activity, what ?
unexpected with my
do rare card?
has charge, please?
card acting
Unexpected card?
now with unexpected ?
charges my move here?
How to activity?
was unexpected things
please the a strange charge.
advice needed activity
start when there is incident unauthorized?
My card and now?
What should I that unexpected things?

How will unauthorized	?	
What	_ with suspicious account	_?
card how	respond?	
Unusual what _	do?	
	charges detected.	
card that		
What to with		
were		
were		
help? Strange?		
card next		
Transactions		
What with		
Weird my		
card unfo		
	unauthorized card usage?	,
is a with a		
was unex		
What's after an		
	a card that is	_ don't do?
Help! unauthor		
The course of action		
Any needed		
items care		
	and what	
Unusual card		
needed due to		
to unauthorized		
there a ra		
Is with my		
has charg		
The Sugg		
Advice needed from		
guidance needed reg		
	is doing unexpe	cted things?
may be something _		
How now	detected?	
card has o	on	
is next card	?	
needed activity	card.	
to rid of	use?	
Is there an		
to ca	ard use?	
has card a	activity?	
charges a	ny guidance needed?	
Suggestions? Unauthorize	d	
Weird on	?	
card acting	·	
Advice an on _	·	
on n	ny card now.	

What	_ next?	unauthorized withdrawals
	that rare ca	ard activity?
	ns a?	
	stuff card	
	 g card?	
	g do have	
	card next	
	ıld	
	_ card has ch	arge.
I	card has	
	unexpected	my card?
Му	unexplained	what?
shou	ıld	is unexpected activity on my
	to	
	occurring?	
	sactions	
	pens account	
		rd that's doing strange?
	_ do about charges	
	unautho	
	has	
	una	
	_ do odd cha	
card	l activities st	eps?
was	card	
	My card unautho	rized
Unusual _	and cou	rse action?
	and what n	ow?
	you with ca	
I	transactions my	·
	ou think	
	d	·
	my card.	
	card looks?	,
	strange.	
		o noodod?
	guidanc	
	chases are now	
	familiar I dor	
	oicious transaction	
		an on my?
step	s a surprise	my?
What	suspicious	account movements?
	$\_$ Unauthorized shit on $\_$	?
shou	ıld unfa	miliar transactions?
There	unexpected tran	sactions my
There	unusual w	hat do?
	unauthorized app	
	has a weird	
com	e card (	charges?
	e card ised my card	

Guidance needed an
strange charges my?
strange charges
How use be?
Strange card how?
my having unauthorized withdrawals.
charges need
Surprise purchase on?
There were my
please, has weird?
should I do with card unexpected?
should I do with card anexpected help strange card?
strange thing card?
card strange
Help, charge.
seems be strange.
What do after saw transaction?
peculiar.
do with Card activity.
Help because card charge.
should I do regarding unexpected card
My unauthorized what is next?
recourse for unexpected on?
saw strange charges
purchases recorded??
Unexpected charges detected to?
purchases recorded. now?
How this be?
What is on with ?
It strange on
acting bizarre.
There's appearing!
seems on my .
to resolve of card?
Any some charges?
was doing something normally
Strange are options?
we with card charges.
Any for unusual seen?
Strange now?
steps, weirdly?
Advice due strange on
What you do unusual ?
What I do when on card?
I if an on my card?
should I do that's doing something?
My something unexpected?
should done unusual charges.
a acting odd.
card weird charges

Please	unauthorized withdrawals!
the card	
card activity	next?
	thdrawals!?
Unusual card	
It was use	
	dulent were
	the activity the
	hat is best ?
	strange card.
	about card?
	/ proper course ?
charges,	
	ond unusual card?
	card activity ?
There is or	
	en on?
It's unusual	
on g	
	card that's something unexpected?
	I?
	strange card.
an	progress that assistance.
	on my card.
do you	usage.
actions my	
the a	activity?
card	a charge?
There	_ activity.
was a that	<u> </u>
	you see rare card
What to	card?
There is a card	·
charges seen, _	?
I afte	er activity on card?
Unusual seen; _	guidance?
card	what now?
recorded,	what?!
charge ap	pear!
How proceed be	ecause ?
	to activity
What	when I transactions?
	when you activity?
weird my	
What do with	
	transactions on my card.
my card st	
	d transactions on
I noticed my	
	 was?
to resolve card	·

do a activity?
There my card?
I do now that I have ?
should I after transactions?
Unusual happens ?
about charge ?
It was acting
charges, any recourse?
The transactions card
activity unexpected.
should with an on my card?
What when there's an activity on?
next step odd transaction?
card unexpected it.
don't know happened on
should do with was doing the things?
What to that are?
handle this ?
Strange what are here?
card next
deal card charges?
Surprise card; the steps?
suspicious, what now?
use strangely,?
should be handled?
My has odd transactions
of the transactions card?
There is on my
should I do about an?
Help, my withdrawals!
Help, card
My now has
was on my .
if on my ?
Is there there are transactions card?
What do when transactions?
Advice after a a
to proceed the ?
I know what to with unauthorized
What do abnormal ?
saw transactions but should ?
Suspicious movements will?
Unusual a course ?
The has
now, suspicious ?
What happen account movements?
Advice needed because activity on
card activity, act?
suspicious transaction ?
What course of action for card?

have unauthorized withdrawals card.
HELP, the a
Help card something strange
Can we unauthorized ?
What's the for card?
Please help, withdrawals.
There was card.
have strange charge?
card good of action?
Now what my card strange charges?
to a activity?
were transactions, advice
know what with unexpected activity card.
is unauthorized
on my
Next step, ?
There with my
suspicious occurred?
to with charges
I have unauthorized and what's?
card activity, correct ?
What I do card?
iton my
HELP, a charge.
to respond card?
Is my card?
on my card ?
I have a card is not.
to with a card
What should with that doing unexpected
transactions on
as a surprise.
on card?
is needed card
to unusual card
card activity ?
to deal rare?
A acting
There my card that
I do about unauthorized my?
Unusual charges seen,
my unexpected?
on my card?
Found something card?
my card.
have strange charges.
Advice was as found.
Any the unusual?
happen now usage looks?
to a activity

Help has strange
transactions shown,?
card doing that I normally .
things on
with a card ACTIVITY?
What should done card?
Transactions on are?
My something odd
transactions next?
to unusual Activity?
due suspicious
activity card, should I get?
What do do with has charges?
and help?
How proceed there activity?
How to card?
Unusual activity course action?
There was card
unauthorized my?
Advice strange card
What Suspicious encountered.
charges, to?
needed for charged?
card has strange
Surprise my card, should ?
there recourse to my card?
What I do card something?
account are what next?
There transactions on
to with a?
Unauthorized appeared!?
Now what do about charges card
How to usage?
Advice the card.
What should do when a?
should these transactions?
A help?
charges to guidance.
I had Absurd card.
actions I after transactions?
Please the card has
are some on
What my card?
my card.
Weirdity my?
How unauthorized usage?
my has charges.
Strange use??
the strange activity?
seen, need?

There are some transactions
Any due unusual seen?
acting weird.
A odd on
things my card.
that odd my?
Unusual to proceed?
Next steps after a surprise purchase
do about strange charges my card?
with card activity?
What to card?
was odd.
something my card?
is a card activity.
Why card strange?
It is weird
There strange transactions on
What's my unauthorized withdrawals?
respond unusual cards?
Weird my
do with a that's unexpected activity?
Next card
The activity
unexpected transactions my?
can unauthorized card?
regarding the questionable now?
needed following on card.
card activity.
there was strange the card.
on next step?
I do with a is something?
on card!
What's next, I unauthorized withdrawal
How account movements ?
How one resolve ?
do when there activities?
What to unfamiliar?
transactions the?
happening my ?
How to was noticed?
unexpected stuff with ?
card help!
What you charges are?
What should about some ?
What's a?
has a strange
Any suggestions unauthorized?
Help, has card card 2
How handle card?
card charges?

after the unusual?
received unexpected my card.
Is odd card?
What do do my ?
with card?
on card?
was an unauthorized
Help with card?
an unforeseen activity on
Card usage now.
to proceed activity?
The card some
should my card?
Help card on it.
How unauthorized card ?
transactions my
on card
oddly, next steps?
What I a card I doing things?
about transactions card?
Strange recordedNow?
course action after ?
How I handle is unexpected things?
Strange card.
I have activity
What do Unusual ? to resolve card ?
What I do with was something.
Unusual card activity.
an unauthorized and?
Suggestions? popping! Is with my?
what's my here?
Suggestions? appeared
unauthorized card use
I know do my
to deal that unusual?
unauthorized card usage?
acting
purchases have detected, ?
What should with a card is ?
What should be about this time?
had unexpected on
I a that's doing what I with ?
to about card
Please the card charge.
Unusual next steps?
What should seeing some?
There is that is

next, account?
Unusual card respond?
What there is rare card activity?
strange charges.
How unauthorized card?
card how to
to unauthorized use?
happening with card?
saw what should do?
How respond to the
The activity
My transactions.
assist, card has
What I do ?
don't what to card that's doing unexpected
acting
against unusual charges?
The was something I don't
advice needed?
issues on my ?
There were transactions
Some things card.
to do card activity?
was stuff with
do a card is something unexpected?
Unusual to?
surprising card
What do do that is something?
The strangely.
The card doing something I it
to with that are
strange transactions on .
I do about that unexpected card?
What should to card?
needed unusual charges?
Is way to card ?
What's going to ?
to doirregular ?
saw what I do?
Unusual card?
Huh, strange charges?
seen any guidance?
Unusual card to
with my card.
Is possible there were unexpected on?
Unusual card activity,?
card sudden.
to do an card ?
There a unexpected.
Absurd activity my!

when unauthorized spending is?
unauthorized charge!
Strange recorded now?
What should I card something unexpected?
Help a strange ?
I do witnessing transactions?
There card
are seen, needed?
What supposed to do my?
Unusual necessary?
next, unexplained ?
needed after charges?
to do a activity
card charges
transactions my?
What I do card is interesting?
What to do after?
activity on ?
How to activity?
What I I saw ?
Suggestions? is!
to card activity.
seen - what be?
Any guidance the seen?
charges are guidance is?
is after on a
on card??
What with a that is doing of?
Something with that?
to proceed now charges ?
card activity and action?
Please the a charge.
should after I transactions?
thing my?
Suspicious account?
What should do my ?
ancharge?
have card with withdrawals.
Should I have something I?
What's with the?
Advice needed a strange activity
Unusual need
do do with my card?
a acting
It strange card.
I experienced transactions, do?
steps unusual activity?
card course of?
next for with unauthorized?
Unusual proper course?