## [Demo] NLP Dataset for Customer Service Automation

Company Type	Online Fashion and Apparel Retailers	
Inquiry Category	Order tracking and status inquiries	
Inquiry Sub- Category	correct orders	
Description	Customers report receiving incorrect items in their orders, and seek assistance in exchanging or returning them for the correct ones.	
Data Size	5,068 paraphrases	
Want to buy data?	Please contact nlp-data@qross.me via your business email address.	

Masked sample paraphrases of one "Online Fashion and Apparel Retailer" customer inquiry. (Purchased data will not be masked.)

Return that be asked         What return errors?         I entirely sure to incorrect items         the steps to?         I not certain return         items,?         can you back?
I entirely sure to incorrect items the steps to ? I not certain return items, ?
the steps to ? I not certain return items, ?
I not certain returnitems,?
items,?
can you back?
return my poor?
am I to do items back?
Is there way items?
can I to?
can be returned?
don't know can send incorrect
Are steps return faulty?
incorrect item?
Where rid of purchases good?
How you garments?
are the returning?
Questions about?
How you mistaken?
can we garment?
How do item?
to ponderous of faulty garments
about returning?
options are errors.
do return something correct?
What's best wrong things?

\_\_\_ am \_\_\_\_ get correct items back.

products, what do?
How garments?
have no return items.
return incorrect?
I do to wrong order?
Return purchases?
wrong items be?
wrong items be something to the returns of garments.
I can't figureitems.
Was a to faulty?
items returned how?
Was process retrieving items?
purchase, can I ?
How something that?
What are mistakes?
for return an?
return needed?
do return things incorrect?
I'm of correct items.
I don't to return
can bad purchase?
the for returning data?
there to a bad?
to products.
return mistaken now?
not certain how to rid wrong
are to about faulty
do the wrong back?
How do return correct?
Returning is something should
Talking about garments something that should
is process of errors?
mistaken goods returned?
How I the things?
Help for ?
to about the return faulty
How get rid of ?
Ways to?
there a give wrong?
do to back items are incorrect?
How I return purchase that?
The goods returned.
How wrong?
do not how to
I can wrong items.
should return goods?
How I process returning?
returning faulty something be asked.
of returning errors
Is there way send the ?

How you return?
to approach return?
it possible to an that ?
I how the wrong item.
You have about garments.
How was a that needed to be
I sure rid of the wrong
you way to faulty?
I if could back
Where a purchase good?
you return garments?
A was posed.
can give back things?
Is $\_\_\_$ something which is not $\_\_\_$ ?
return an error?
What I do to back items?
How return items?
How we faulty?
to faulty garments was that to solved.
Something be faulty garments.
we faulty purchases?
there return process for ?
How you garments?
Can my that's?
That was about how return
want know mistakes?
to return garments the
Where can return?
to is returning garments.
return something that is
don't a to return incorrect
It's to wrong
to mistake?
something that about returning faulty garments.
can I the that's?
was a how back faulty garments.
What for faulty order?
are able return faulty?
Where can return bad?
will return outfits?
can return faulty?
you return?
you know return flawed?
Guidance sought item return?
What be retrieve faulty?
get the things?
How return not correct?
One has to faulty
How goods now?
do back is incorrect?

	do	_ get fa	ulty	back?
	_ I bring	faulty_	?	
How	b	ack	which	correct?
	the fo			
do		goods	now?	
				istakes?
	to			
	I			
	I return			3
	to			stuff.
	retur			
	taken goods _			
	re			
	return			
			1511 t (	correct:
	incorrec			ho d2
	an I a			
	I			
	you to			
			ients was	s a
	return			
	_ the procedu			
				not?
	how _			
	g faulty			ed
	_ give back _			
	if I _			
	incorr			
	s a of			garments.
	_ to faul			
I	the p	urchase	?	
abo	out returning $\_$	?		
do	know	to get	rid	things
How can	get	W	rong	_?
What		get	incorrec	et back?
do	son	nething	that's	right?
How do l	[	?		
	you return _	god	ds.	
	faulty	garment	s back?	
	I	that's n	ot good?	
	sure h			•
I'm not s	ure how	get		items.
Returnin	g garme	nts	?	
do	I ge	et	wro	ng items?
	_about			
	about			
	1 to			order?
	return fault			
				_
	re any			
	I take the			

There	processes for retrieving?
return	is something should
	to return are incorrect.
	_ you return something correct?
	something that accurate?
Return _	
	estion of how to return
	I return a am not with?
	error returns sought.
	ems are?
	I my product went ?
	returning?
	products?
	bad?
	ut mistakes?
	possible to faulty ?
	uld I return ?
	returning mistaken?
	_ return a item?
	be faulty garments be returned.
	steps to returning?
	uld returned?
	ole back wrong?
	return clothing was a question of how
	eturn was bad?
	someone return faulty?
	ot to back correct
	Ity garments is should be
	get incorrect items.
	uiring?
	incorrect product?
don	't know to give
	errors?
	_ you?
am	how to of Wrong items.
	return something is wrong?
Guidance	e to error item?
Returnin	g goods now?
Return _	goods-how?
	_ give items back?
can	return my that not go ?
	I an item isn't?
it p	ossible to ?
	_ I faulty purchases?
	requested error return?
	the errors
	where to bad
	return garments that aren't?
	way to order?
	<del></del>

Guidance for the item?
question of return garments was
the process back errors?
return faulty?
returning faulty garments?
I'm how to the wrong items.
How be done?
possible to return purchase is?
unsure how to get
return faulty a question.
am I can incorrect
do faulty garments?
I know I return items.
I to return items.
can to wrong things?
a to return items?
don't know I incorrect
give back wrong?
how to rid of wrong items
How return faulty big
do you items?
of faulty garments something
How can wrong ?
What should take faulty?
It is something garments.
Does anyone get bad purchases?
How can things are?
Is there a way?
How return a?
One question was to
have options for ?
Do have any faulty?
Are to get?
Return for?
the for errors?
process things back?
The how to return problematic.
There be about returning faulty
am how send items.
I'm not return incorrect
I return my purchase that ?
What is it that get incorrect ?
know if can send items.
A person is error
Return for
I'm get back
How to give back ?
return faulty garments.
you return mistaken?
Help return.

Seeking	_ relating	returns.
is it		faulty garments?
	?	
	the	back?
		f to faulty .
		purchase that bad?
		flawed garments?
		items?
		faulty products.
		item return.
		a purchase.
		return purchases?
		send back wrong items?
	ho	
	hor	
		returning purchases.
objects		
Where can _		bad?
Whatv	/e to	mistaken?
What is	of	?
How	back wro	ng
incorre	ect goods	_?
How I	return	?
How re	turn things _	?
The question	of how	involved
I'm of l	now	_ incorrect
not sur	e about	get of items.
Where can I	my	been good?
Returning _	items-hov	v?
Can	steps for r	eturning?
There is a		get items back.
		garments?
		return faulty?
		eturning faulty
		purchase?
	for returni	
		returning faulty?
	eturn	
	to	
	ive back some	
of fault		··
		2
	to	
		purchase that ?
		faulty?
	otions	
		it wrong
		is for errors.
		t's right?
	)	
want to	)	can return items.

there for returning faulty?	
Can give back ?	
It dilemma how to return	
It's something ponder reverting	
What returning mistakes?	
The question of return garments	_•
Is method for faulty?	
Can we?	
I am clear to back items.	
How back that weren't?	
The answer return faulty	
mistakenly purchased?	
for help error	
Is there process for?	
options for returning?	
is about faulty garment.	
it possible to wrong?	
to the things?	
How errors?	
are about returning	
to give back?	
able to wrong items?	
How do than correct?	
purchase that hasn't been good?	?
I sure how to incorrect	
How wrong things?	
A of how to was	
to garments.	
Where do I aren't?	
can back wrong?	
Where of some bad?	
a for errors.	
error returns.	
How give back things?	
Is there errors?	
Bring please?	
I to wrong item?	
faulty garments tricky.	
flawed?	
it possible come incorrect?	
a return for inaccurate?	
TheReturning garments that ask	ced
Can return wrong?	
garments to ponder.	
Help wrong return?	
What do do an item?	
faulty garments?	
it the inaccurate item?	
do I get ?	
return wrong items.	

I there is a process for
I get wrong items.
Returned now?
return faulty garments?
Do any steps for ?
not get back items.
Return the?
How should is not?
Returning purchased?
purchases?
guidance the error item?
need to know how return that
When errors, procedure?
you have faulty items?
How I correct?
is the procedure for ?
How you return ?
clear to get correct
not sure how incorrect
What to faulty purchases?
there options errors
I am not sure to of things.
are steps to?
am unable out how to incorrect
How possible to items?
you on item return?
question of return faulty garments
requestederror item?
I was wondering could send back
How it return orders?
processes for retrieving ?
Returning is a how do that.
may you garments?
I to that right.
do something which right?
I wrong items.
return the product?
How you the ?
for returning things.
get rid of things?
Help wrong product
Do how to give?
A how return faulty garments
What I do to get items?
Could there a to send order?
process is inaccurate?
There was to return garments.
for to be returned?
How I return ?

What	to get	wrong	back?	
Instructions for		item?		
What I	wi	rong items _	?	
way	to return _	purcha	ses?	
It advice o	n	•		
you return	?			
		back i	ncorrect items.	
steps				
wonder if			rong .	
will faulty			· 3	
The was about _				
Where to ]			·•	
am			at are incorrect	
unsure of				
			.5	
Is option _				
you				
I sure of _			wrong stuff.	
Is there				
how				
I get		correc	et?	
asking for on _	·			
mistaken i	s?			
certa	in of	to get back	correct	_:
should I do		bacl	ς?	
faulty	_ be Retur	ned?		
advice on	·			
incorrect?				
The question	to retu	rn faulty		simple one.
I I	_ faulty p	urchase?		
to	produc	t return?		
should the wron	ıg	?		
a a	return a	a purch	nase?	
about retu				
Is to retur	n	?		
What do I to				
possible to			items?	
you return			-	
A about				
aa			items?	
Where I return				
I return th			·	
Something pond				
		raurty _	·	
with retur			.a.a.t-2	
retur		at are incorr	ect?	
How to				
mistaken ı		ſ		
for returning				
to ite				
can do to fau				
	• .			

How will y	ou?
	take back bad?
need	ed with product
can I	back wrong?
	way bring the wrong order?
	we faulty garments?
	to return faulty
am _	of return wrong
Returning	soon?
I hel	p with return.
	it possible return?
	sure of how to get rid
How can _	be?
Where to	of?
fault	y garments was a question that
I	how get rid of the
There	_ a give wrong
	ld do to the?
	to get rid of wrong items.
I	where I could that went
	get back correct items
	not which way to items.
	a to back wrong?
can l	return that been?
	I rid of item?
What can	get back?
Do you ha	ve steps?
How	return the?
	ld to get things back?
	return wasn't?
	retrieve faulty items?
	send the item?
	return mistakes?
	return faulty
What	process of?
	d my that has bad?
	returned?
	wrong items?
	faulty questioned.
	ed on error?
	you garments?
	to back wrong items?
	a of how malfunctioning
	I return isn't?
	procedures returning purchases?
	?
	the options returning
	garments is pondered about.
	pondering returning faulty
How to	wrong?

There	need	with	incorrect	_ return.
	garme:	nts was a c	ruestion of	do that
question	to return	ı	_•	
is any	:	faulty item	s?	
I help				
person	advice	error		
I confuse				
Where				
I have a question				
do g				
How I tak				
of				
do I			?	
How is pr				
I'm				
I am				
I				
opti			9	
opu			?	
Wishing to		g		
Returnprocess		?		
			faulty garme	ents.
Is there				
It was				
Where				bad?
I'm unsure of h				
				<u> </u>
Can I return				
is pr				
steps to _				
Its to			ents.	
I a _				
Inquired about				
How I		isn't	?	
How will				
Where can				been ?
can	_			
Return			nink about.	
There				d .
I ab				
to ir				·
Guidance				
I am certa				
you				?
How to ri				·
have			of bad purch	ases?
can				
there a re				inaccurate?
	r			

I the back?
How are I supposed correct?
want to know there is a items.
can return ?
Any way back?
options for handling
How rid wrong?
it to purchases?
does returning errors do?
wrong merchandise?
How back items?
a for returning?
I the wrong?
Wrong how.
to get back items.
to get faulty?
What steps can you?
Seeking on
should we mistaken ?
a question on how items.
unsure of how
with incorrect return?
am able to my ?
items how?
I unsure of a
How malfunctioning returned?
have out to incorrect items.
there for returning?
that isn't right?
I with return.
sure of to rid wrong things.
the an error item?
do I take get items?
How about ?
Guidance for error ?
can return incorrect products.
return incorrect ?
should something that right?
What the process
to return mistakes?
faulty garments is something ponder
does the procedure work?
Is there returning item?
I send back?
Seeking advice to
do send wrong ?
was a question to return
Wrong items?
Incorrect ask
of errors?

a question of how	garment.
question of	faulty garments.
not sure about how	wrong .
Where get my pure	
the used retu	
The how to faulty or	
Might be returning	J Iduity:
advice on returns	
I don't know send	
I get return?	
unsure get _	correct items back.
I incorrect m	erchandise?
I about retur	n items.
for mistakes?	
unclear on	back correct items.
faulty garments??	
options for returning	?
enquiring returning?	<del></del>
You to return	
of bad purchases?	
Is to sendback	
can I do get the	
are the to	
notretu	
Where purch	
a process ret	rieving items?
can return faulty	
can wrong th	
am how to	rid wrong items.
Where get pu	ırchases?
you give me options	?
a procedure for	faulty?
to return faulty	
How wrong be?	
we back things?	
was ret	urning faulty garments.
How to deal with	
is procedure in return _	
Which to garments	
Want return	
What I do the	
Is there to m	
How return t	
Is back incor	rect items?
Can I wrong?	?
with return	
can you return ?	
Guidance return is	s?
I get the back	
need error re	

am unsure get of the items.
should items be?
Is it possible back?
is procedure incorrect information?
items returned are
how to return items.
Asking error returns.
It's garments.
of how to return
How incorrect?
Returning garments is ponderous
do I are not?
a to send orders?
want on returns.
I have no to incorrect
Is it possible for back?
I process of returning errors is.
How about?
am not sure how to
I errors?
to return faulty garments was to to that.
want return faulty order,?
I return which not?
steps return faulty
don't know how to incorrect.
return that faulty?
Return steps?
How can we?
we bring back ?
do return problematic?
How is the?
wanna faulty
There bad to get of
How return ?
I have return incorrect
I items
return faulty?
Something about return of faulty garments.
How return wasn't?
How shall faulty?
how get correct items.
can you return
will faulty returned?
ponder over returning faulty
How to garments a to do so.
on how to incorrect
faulty a question of what
wondering I return the items.
needed product return?
Where bad back?

steps returning bad?
I'm unclear of to of
Is a process for ?
you going return garments?
Need return
How can I that ?
What we to return ?
I not sure how rid wrong
Where I of ?
it possible item errors?
on error item
I don't how to
Questions error
can something that good?
The to products.
to garments that faulty question.
How returning be done?
You can
I incorrect return.
Return for something is ?
Are able faulty?
I have how to send wrong
don't to incorrect items.
options can we to ?
are the faulty purchases?
incorrect items back?
return something that isn't?
Are ways errors?
Can bring back?
are options incorrect
The of faulty was a question it.
am I can incorrect
should I incorrect?
What the of ?
can a item?
Return an item?
my that's been bad?
returning mistakes?
Say to return
how mistakes?
Can merchandise?
get rid the stuff?
will things that flawed?
can person bad purchases?
return garments?
is to about the return faulty
wrong be returned?
am to return things.
process for faulty to be?
know I incorrect items.

What	for Returning	?
sought	item returns?	
Where I retur	n?	
Guidance on		?
returnin		
items		
	mistake:	S.
How pro		
it to		
returns		
		tion of do it
process		
should we do		f
are		1.0
I able		ds?
asking n		
Do I have		
	my purchase tha	t is?
Can I		
can I		
Is to		
How do return		
Where r	id a	are not good?
it possible to	tha	t bad?
return s	omething	right?
How return fa	ulty is	·
trying ge	et incorrect	<del>.</del>
How get	of	
I do to _	incorrect	?
To items	i, I?	
process for	item?	
What should	lo i	tems?
I wonder	_ are options	·
ho	w to faulty	back.
to bring faulty	·	
I about l	now to co	orrect back.
how wro	ong items	
Where g	et a my 1	bad?
am	of how get ba	ack correct
The question was _	return	·
can I return s	omething	?
mistake	n goods?	
of returning _	?	
How		
What on		
Is it retu		?
sure how		
	re return	
		a big
How return _		

What	do get the incorrect ?
	_ a return for error?
Is a	a way return ?
	return an that's not?
	faulty things back?
	back items?
	of how to the correct
	certain of to rid of
	n do to send ?
	are for ?
	wrong?
	for errors?
	errors?
	for an is inaccurate?
	you flawed garments?
Is	return flawed garments?
	getting faulty purchases?
	_ about how to things.
wo	nder can back wrong
Where c	an the purchase ?
What	the method?
What do	do have ?
sou	ight for error?
I don't _	bring items.
The retu	rn garments was a how to
	m how?
	flawed garments be?
	ms are ?
	things are ?
	l ?
	mistaken now?
	faulty products?
	faulty purchases?
	stion of how to was
	a bad ?
	wrong thing?
	nt faulty products
	rid items.
	I something that is?
Is it	send incorrect
	e for return?
Is there	a the incorrect ?
I to	the procedure is errors.
	garments was a of discussion.
	the return ?
	I a bad?
	ng goods?
	a where to return purchase.
	know if send back the item.

I am	of how	_ back	
	to pu	rchase returned?	
		_ my that has been?	)
	does it		
	to purchase		
		cake faulty purchase	es?
	send the		
	know how		
	idea how		
		return faulty garments	
	to		
		that not go ?	
	return my		
	you back _		
	you buck need get		
	things		
			o+2
		n that is corre	CLI
	to wa		
	for returning		
	a way send		
		back things?	
		wrong?	
	can I a?		
	can I		
	processes to fau		
	how to back		
	unclear on to		
	e there		
	options are		
	with return		
	that possible tol		
	s faulty		
	is the for w		
	for		
	help neede		
	do I i		
	garments is		
	steps to return		
	ere a way send		
	sought erro		
		cess a?	
	possible to		
	can I return my		
	do return mistak	ken?	
	you return		
	rning mistakes?		
	to return a	bad.	
	there way	back the wrong?	
	have no of how t		
Can	an?		

Help the product?
How do goods?
returning mistakes
is procedure error?
Are there for items ?
wondering about ?
How I return ?
can that is bad.
Howabout faulty?
possible for return items?
Where I my product ?
wondering send incorrect items.
a bad purchase?
How I are not?
I know to return something
to something that isn't
How return garments?
question where return bad
do get incorrect back?
How garments?
can I bad?
can return purchase is?
How you get things?
there an option ?
Think mistaken
to a purchase?
advice error
the garments returned?
Is is bad?
to get rid ?
What's errors?
Return items
would something isn't correct?
to purchase?
the incorrect items?
there a incorrect goods?
How return a mystery.
How the mistakes?
Are processes inaccurate?
need to incorrect
return a wrong item.
The for not clear.
I I return incorrect
Incorrect
not know to rid of wrong
What the procedure ?
to take back ?
possible send back the ?
want return something isn't
Help with incorrect

How I garments?
The posed.
can return item?
I don't know back.
is the process for ?
about faulty garments.
It a question how garments.
How errors?
I am how to the items.
What do to send wrong?
What can do which isn't?
return an inaccurate?
Is a for to?
Where can I a?
In way is the ?
Is possible to things?
Is something that is?
What is correct way ?
I want know how return correct.
there any way to ?
can I return my work?