[Demo] NLP Dataset for Customer Service Automation

Company Type	Retail Banks
Inquiry Category	Account balance and transactions
Inquiry Sub- Category	Account Freezes/Locks
Description	Customers inquire about the reasons behind their accounts being frozen or locked, seeking guidance on how to resolve the issue and regain access to their funds.
Data Size	5,337 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Retail Bank" customer inquiry. (Purchased data will not be masked.)

My frozen, do I need take to unfreeze it?	
The was frozen, ?	
don't how to account.	
Please to to to	back.
How account?	
I'm wondering account	
What my account ?	
is account?	
What do fix account?	
Any my is?	
What take thaw my frozen?	
I need the account frozen, along steps to reso	lve it.
it my account has ?	
had my frozen.	
a solution to account frozen?	
a sudden freeze on my please	
me been and what steps take for its reactivation.	
What is the account?	
have frozen,?	
Wondering how was?	
I need advice how	
Please outline the steps for the it was	
I wonder account been	
Why frozen?	
I remove frozen?	
I about frozen?	
My account locked, this?	
Why is frozen? move thaw?	
is so why?	

I like know why my has with	to unfreezing
How I out my ?	
How figure out what with ?	
Account idea why?	
what is the?	
Why accountfreeze?	
account was frozen, how now?	
Please account has been stopped	instructions for reactivation.
can the account is frozen?	
the cause account being frozen, along	with that must taken resolve .
was the account move to ?	
How am to unfreeze ?	
was frozen was wondering	
I have account, to?	
What it?	
Please state of my frozen, with _	and reactivate it.
account was frozen I want to to	
Can anyone my was ?	·
steps needed the reactivation	account it was immobilized
Why halted?	twas miniosinzed.
about my account	
why account frozen?	
	for its
me my has been locked give me	
need know why my has been	get it back
caused account to?	
Is there the account?	
should we about account	Alien after the house
outline steps for to reactive	ation after it been
steps do take thaw ?	
Help, what my locked?	
can i account?	
My money How I?	
How to the?	
why is being frozen.	
Please inform of the my account being	with the steps
to how unfreeze my	
can this account frozen?	
Account next?	
is still frozen?	
it the frozen?	
Can me the steps account?	
What wrong caused my ?	
is steps unfreezing it?	
frozen idea what happened?	
Please tell of my account being frozen	steps required
did that caused my account to ?	
you give me way account?	
Wondering why account?	
wondering account been frozen	along instructions unfreezing it.
my freeze happen?	

tell of account being frozen, well	l as n	eeded res	solve reactivate it.
I do unfreeze my?			
Please state reason my account	required	order to	it.
have a on and your help.			
What to cause freeze?			
to account?			
why became frozen.			
Account any idea ?			
Account any how it?			
How get account again?			
How why the has been frozen?			
did to account, and how it unlock	ked?		
idea the to freeze?			
anyone know to unfreeze ?			
about the cause of my frozen and	steps to		
steps do need to unfreezing account?	_ 556p5 65 _	·	
Can you tell account?			
How I untie ?			
What happened my and how to ?			
account was and don't			
should I do to get my ?			
How fix frozen?			
account frozen			
do resolve account? you tell me what account being?			
frozen, should we do ?			
is it account been?			
made my steps?			
What the cause of ?			
state reason for frozen and the n			
Please the cause my with	required to	resolve and	it accordingly.
are lift account freeze?			
Why did happen?			
frozen, what are steps unfreeze it?			
I to about the being frozen?			
cause?			
you an frozen?			
I like know why was frozen	to unfreeze	_•	
frozen, I wondered why.			
Why my is locked and it?			
frozen suddenly; no			
I'm $_$ about why $_$ got $_$.			
It's freeze?			
froze account, unfreeze?			
offer me on to unfreeze account?			
Does anyone know how freeze on?			
What do that my been frozen?			
My it?			
How I freeze?			
is locked, happen?			

account frozen and I need guidance	
I account being frozen?	
I got frozen.	
have account frozen instructions unfreezing it?	
must I my account?	
an what's next?	
Reason account?	
Why the frozen? The to fix?	
My has been frozen?	
What happened account ?	
Accounts were to it?	
Please me why account been locked and back.	
I wondering to my	
Why do have?	
Someone account, what?	
Please tell me why my account been get get	
let know the of being frozen with the steps required	resolve
can account freezing?	
Why accnt happen?	
How i unfreeze?	
Do why the account?	
freeze, thawing?	
my how I unfreeze it?	
reason account is frozen?	
Please cause of frozen along with need to be taken	
Please the cause of being and the to taken in _	resolve it.
you un a frozen?	
What to free my?	
What do my frozen?	
Wondering what the my being	
why account frozen?	
my account? Next	
How could this?	
wondering the account frozen.	
needed for my account's reactivation after it	
What actions I restore my account?	, ,
let the cause my account being frozen, along needer	i resolve
Why moneyfreeze?	
Can you reason account was? Why account steps unfreezing?	
Any why my frozen? A frozen ?	
suddenly idea happened?	
to why account is locked to open out my and how it unlocked.	
is process to thaw ?	
figured out my frozen.	
rigured out riny riozen.	
account froze any ?	
Why did I account ?	

account frozen,?
How fix that been?
occurred that froze ?
I frozen, don't why.
to why my account has frozen instructions it.
I'm of my account, what should ?
of account frozen?
understand my is frozen.
I was if advise to unfreeze account.
My Steps to unfreeze?
How can frozen?
My been now?
state cause of my steps necessary resolve it.
move thaw account?
is account steps unfreeze?
I do to my?
is account?
wondering why is frozen with clear for it.
why my account has stopped and what steps need it.
account steps thaw?
state reason for my account frozen, the steps required
unfreeze my been frozen?
reason account frozen?
What can unfreeze?
about my account freezing?
Do you to do about ?
Please allow me is currently frozen.
I have account, do?
me an the need to be get my reactivation.
frozen, what we?
account froze?
Why did my account
I know my account What actions should take to ?
What should is is ?
steps to my frozen ?
What do to account?
was frozen and one
curious my account was
Why account become and how it ?
Why my account frozen for it?
What steps need take to get ?
What do I the ?
Can you unfreeze my?
The account for?
my account operational?
I not what my to frozen.
Why had ?
should frozen be?

How I unfreeze			
What's my account _	?		
have frozen	_ help me unfreeze	it?	
the necessary steps	reactivation	my account,	it been
I about why my			
tell me how my			
account frozen?			
How can this account that	?		
did account be a			
	irozen:		
Why my frozen?			
to freeze account?			
was for my			
me why has		e the steps for	_ reactivation.
happened to from from	zen?		
frozen; idea why.			
What do you the to th	naw?		
account was any	_?		
outline the the reacti	vation my	it bee	n immobilized.
What I to my			
Steps to account;?			
Something caused my			
can my account?			
I out why my account	being ?		
What do I that ?			
account locked I don'			
suddenly any it		·	
I not know my			
account at	ny solutions ladies?		
froze,?			
me why my account i			
you me know u			
I un-freeze my?			
do I do unstick ?	•		
is account	not opening?		
Why did locked	?		
outline the	e of	because it has be	en immobilized.
How came my?			
How my?			
Why account frozen? What	do do	?	
not my account			
freeze of occur?			
I to know why			
me figure out m			
	iy account is?		
caused the ?	10		
Can you the steps	account?		
to account?			_
I'd like to know account		instructions	unfreezing it.
Is account because	?		
can I fix?			
Help! is cause a	ccount being ?	•	

Why is accou	nt?
what my	y account got
wasn't sure	account got
was	next move to fix?
Cause accour	nt?
How fre	
Please clarify the necess	sary steps account's reactivation, as
	ed my get
	has stopped and steps are needed it.
is account an	
to my accoun	
	any solutions?
account	
	has been frozen instructions to unfreeze
Can me	
frozen	
How I a	the my account.
was the	
My account	
	my account is frozen?
	has frozen along for it.
What	
	n my currently frozen?
	account get it?
	account has stopped and steps for
Account was any _	?
can find	why my account been?
My account	can I?
there a reason	account ?
did need	d to take unfreeze account?
My account	idea what
What am	_ do to my?
How I the	
frozen i	
I do in order	
My was frozen	
can I an	
	frozen? for the freezing?
my account _	my being locked?
Why Account froze	
	account
I was wondering m	
I unfreeze	
	chen unfreeze?
	on why been frozen.
	for my account thaw

Please inform of the frozen along with the steps resolve
Can an on how to my?
The account?
I an account frozen?
my account is frozen.
What steps to?
me about the account being along the steps required reactivate it
I do the account?
Any idea froze?
Why the account ?
Why account get?
The account is?
What they do the ?
Is there a my?
is account frozen? I unstick
What take to my?
there steps unfreezing?
should as my is?
thaw this account?
How I my?
Why my frozen, I?
How can why my is ?
How I account?
why account is stuck and get it
to how to account.
can I ?
What should I to out ?
how did happen?
Why was?
if solution to why my account
How I frozen?
sudden freeze on my please fix
I wonder what the is.
What actions should in to account?
cause?
caused to freeze?
Account freeze to?
know why account is frozen.
Why account temporarily ?
an was frozen next to it?
you me my has frozen?
wondering why my account has been with unfreeze
Account was what?
do you account?
to unfreeze caused freeze?
account has stopped and how to get it
is why their frozen.
the account?
is my account ?
frozen, no why.

was of my being?
why account was?
do I need to get my?
What would to unfreeze my account?
why is
account is fix?
frozen, for thaw?
unfreeze? What freeze?
What should I my?
What can I to back normal?
what the account to
the frozen? move?
What should to unfreeze?
action should I to account open?
I why my account
What I do back?
My was frozen, I
Why account with instructions for it?
me of that be taken to reactivation my account.
what to do?
Please the steps the reactivation of my has
can what my account?
Please state being the needed in order to it.
need my account
Can you my account was?
can my decount was: can mess the account was frozen?
the account is?
do fix the ?
I do my was
Account any idea? Please me the reason my with the steps resolve
Please tell me cause of the steps needed resolve
My acct
frozen account?
My account I have no to do
froze; any?
reason for the account?
I get my reopen?
have that got frozen, why.
How to?
me cause of frozen along with the resolve it.
was account frozen? fix?
was sudden account any ?
Account fix it?
What steps be taken?
I am why frozen.
Account why?
The frozen don't know what to
I about why frozen.
is account frozen?

have an what ?
and I wondering why.
The idea why?
How I account?
was frozen I have no what to
have frozen, why?
me know account has along clear instructions unfreezing it.
tell me why account is frozen?
Please state the of account frozen along the to
There account freeze, thaw?
account locked up and how it?
What to my ?
account is ?
idea caused my account ?
was my account is
I my account been frozen with instructions it.
Next to be locked?
Please state of my account being frozen to in order to it.
What am I to lift ?
you thaw my account?
you why is frozen?
you why is noten: me the account being how to resolve it.
What to be?
What do unstick my?
Can you tell my has frozen with clear ?
suddenly froze; idea? I'm why my account was with instructions
the steps to remove ?
account to stall?
the best unfreeze my ?
I need to account being frozen the required resolve it.
don't know to do with that
My is did it ?
suddenly know why?
why my frozen.
please me what to account being?
are the steps to restore?
Please state the cause being with steps needed
How get my normal?
stuck. Steps to unfreeze?
why? Next?
My account is I know why.
state the cause of being with the steps needed
do when have a frozen?
How did occur?
What I to do freeze my?
Help, my locked,?
out the reason the account frozen?
out the reason the account frozen? I a sudden freeze on it.

are the steps I can take ?
do I my?
I'm not sure what to do
steps should un freeze?
How account.
my account get ?
guidance thaw
How do unfreeze ?
Steps unfreezing ?
Why account been locked and to?
I to know my and I can unfreezing
How account was with instructions unfreezing?
can my account normal now?
actions need take to thaw the ?
me why account has and me the necessary reactivation.
my locked? Next?
How get to?
Please cause my along the steps needed in order to it.
want to know my account has stopped to it
Why account get?
How can find out the reason of ?
What you do thaw ?
Account froze; happened?
To money?
My account frozen, what do ?
What reasons is frozen?
caused my lock-up?
how to account is frozen?
how to account is frozen?
how to account
how to account is frozen? How can out what to be? me, my is
how to account is frozen? How can out what to be?
how to account is frozen? How can out what to be? me, my is I to my account
how to account is frozen? How can out what to be? me, my is I to my account What happened ?
how to account is frozen? How can out what to be? me, my is I to my account What happened ? is account frozen? ?
how to account is frozen? How can out what to be? me, my is I to my account What happened ? is account frozen? ? What can I unfreeze ? can I thaw this account?
how to account is frozen? How can out what to be? me, my is I to my account What happened ? is account frozen? ? What can I unfreeze ?
how to account is frozen? How can out what to be? me, my is I to my account What happened ? is account frozen? ? What can I unfreeze ? can I thaw this account? can my funds back?
how to account is frozen? How can out what to be? me, my is I to my account What happened ? is account frozen? ? What can I unfreeze ? can I thaw this account? can my funds back? Why account What am I supposed to ?
how to account is frozen? How can out what to be? me, my is I to my account What happened ? is account frozen? ? What can I unfreeze ? can I thaw this account? can my funds back? Why account What am I supposed to ? there steps unfreeze ?
how to account is frozen? How can out what to be? me, my is I to my account What happened ? is account frozen? ? What can I unfreeze ? can I thaw this account? can my funds back? Why account What am I supposed to ? there steps unfreeze ? What's be locked?
how to account is frozen? How can out what to be? me, my is I to my account What happened ? is account frozen? ? What can I unfreeze ? can I thaw this account? can my funds back? Why account What am I supposed to ? there steps unfreeze ? What's be locked? No one why got
how to account is frozen? How can out what to be? me, my is I to my account What happened ? is account frozen?? What can I unfreeze? can I thaw this account? can my funds back? Why account What am I supposed to? there steps unfreeze? What's be locked? No one why got the freeze happening?
how to account is frozen? How can out what to be? me, my is I to my account What happened ? is account frozen? ? What can I unfreeze ? can I thaw this account? can my funds back? Why account What am I supposed to ? there steps unfreeze ? What's be locked? No one why got the freeze happening? had my account what it.
how to account is frozen? How can out what to be? me, my is I to my account What happened ? is account frozen? ? What can I unfreeze ? can I thaw this account? can my funds back? Why account What am I supposed to ? there steps unfreeze ? What's be locked? No one why got the freeze happening? had my account what it. Please what happened my frozen.
how to account is frozen? How can out what to be? me, my is I to my account What happened ? is account frozen?? What can I unfreeze ? can I thaw this account? can my funds back? Why account What am I supposed to ? there steps unfreeze ? What's be locked? No one why got the freeze happening? had my account what it. Please what happened my frozen. was my account and it?
how to account is frozen? How can out what to be? me, my is I to my account What happened ? is account frozen? ? What can I unfreeze ? can I thaw this account? can my funds back? Why account What am I supposed to ? there steps unfreeze ? What's be locked? No one why got the freeze happening? had my account what it. Please what happened my frozen. was my account and it? What to lock?
how to account is frozen? How can out what to be? me, my is I to my account What happened ? is account frozen? ? What can I unfreeze ? can I thaw this account? can my funds back? Why account What am I supposed to ? there steps unfreeze ? What's be locked? No one why got the freeze happening? had my account what it. Please what happened my frozen was my account and it? What to lock? me reason the account being frozen?

frozen why? move it?
Help! my to?
How un freeze ?
why been stopped what to do to it back.
Account's we do?
What about being frozen?
Can tell me currently frozen?
account was I wondered
Cause up?
my money ?
toUnfreeze my?
How my account ?
the account?
can out the account?
I would like to has been along instructions unfreeze
tell what happened and me the steps to it
the solution?
How I handle account ?
Why account?
you reasons for my being frozen?
is frozen, why?
hell is account?
Why my be?
How I clear ?
why account has been along unfreeze it.
have a how can it?
How un account?
to about my account ?
cause of my account the steps required to it.
explain why account frozen?
why my has frozen clear instructions unfreezing it.
There is freeze the account?
explain my account is this to account how to get it?
I know caused account frozen.
causing account to be?
Why my do do?
questioned why my
frozen, Next to fix ?
can unfreeze my ?
How can correct ?
is the ?
Please advise why my has stopped, to get
Accounts are fix ?
the cause being frozen, along with the required to
Couldn't why my frozen.
thaw is I was wondering.
What to do to do?
want why my account has the for unfreezing it.

Guidance	_ thaw	what I	wondering	g about.		
state the	e	account	frozen,	the steps _	be taken to	_ it
move to	the	?				
have a _	and _	do I al	bout?			
tell	my accou	ınt is stuck and	me	steps	reactivation.	
my	account?					
froze ab	ruptly, any	?				
need	know why	has	functioning _	how to	it	
wa	s and step	os change?				
is a	account?					
was the	my v	vas?				
	get my accou	ınt?				
the	was frozen,	move fi	ix?			
Wondering	reason	account _	frozen.			
What we	e do	froze	n?			
		ld res		•		
	to fix it					
	o to					
	ause					
wh	y? How	it?				
	y account					
	my account					
	frozen accou					
		the f	reeze of	?		
		remove the				
	the _		_			
	ow the					
	freeze					
		to get my	?			
		int fr				
		Next move				
	neone my		·			
		that froze	n?			
frozen ?		17020				
	et oı	ıt freeze?				
	zen account?	1100201				
		and to	n gret 2			
		ove it				
		nd				
		frozen a		·		
	s and step		iccount:			
		hy my account is	. 2			
		int frozen.				
		_ want to know				
		y has beer	1 nov	w to get it back		
	e account					
	s frozen					
		_ I don't know _				
		of my ac	count, which ha	as immobi	lized.	
What	I to	mr. 2				

Account frozen why	·?
why	got frozen.
What steps	need to take freeze ?
Is a cause	account?
What	of accnt.?
I m	account been
confirm v	why my account?
	froze or why.
loc	ed up, what do?
	take unfreeze?
	my account's as my immobilized.
	unt Next it?
	rhat steps need be taken ?
	account frozen instructions for unfreezing
	the freeze?
frozen! What _	
	I have why.
	_freeze account?
I fix	
	been with clear instructions for unfreezing? to be again?
	to be again: unt frozen, why?
	for account be?
did accou	
to	
	mow it?
	sed to thaw ?
	my account being along with steps in
How did	
	erstand my been frozen?
	t why account got?
	on my account need
frozen ac	
	e my account?
	take to resolve this?
would like	to unfreeze account.
should _	take get my to normal?
steps can I	thaw ?
My was	to
me	what my to freeze?
is my	_ What do I to?
What my	up?
do	the of my account?
to r	y account?
why my _	has frozen along with for unfreezing
What can I	_ get?
What	_ about my frozen?
froz	en suddenly; any idea?
I ou	t the my has frozen?
my accou	nt became?

is an account thawing?
the frozen, steps unfreeze?
the frozen? move fix it?
necessary steps my reactivation and advise why has been
I account frozen and ?
I doing account being ?
you give an account is frozen?
Please state reason my frozen, well as required to resolve it
my account getting?
have account, what?
I know account with clear for unfreezing it.
actions take get my account and running?
Help! locked, what are steps?
What caused account ?
state of account being frozen, along with needed in it.
up and how to unlocked it?
should my back?
Can you advise me to?
curious why account got frozen.
is frozen
Why frozen out my?
Why frozen
Can me advice on how my?
How I my?
the frozen account?
to unfreeze caused ?
to my account ?
How can account?
Why remain stuck?
understand why my account
account frozen and idea why.
un freeze account frozen?
the necessary steps for reactivation it been
my frozen steps for change?
Why was my ?
cause of frozen account?
the account ?
account was frozen
Why froze?
account frozen?
I do the account?
account is locked, ?
my account to be frozen?
account was frozen. Next ?
am I my account?
My account got frozen know to
tell me the reason is
There's an ?
Their was what?
help me understand account has stopped how to

Why account to it?
to my freezing?
Account idea why?
Account frozen, the move?
How resolve the?
can the of the account?
There's a question got
the freeze on?
freeze on?
must I my?
What is the frozen?
outline steps my account's reactivation, been immobile.
have any idea how to ?
How I money?!
What did cause up?
is account?
is account what should I do ?
am not to account?
Please state cause being frozen, and the to reactivate
please tell me account be frozen?
we about account frozen?
Cause account?
My is locked, what ?
can get my account back ?
Wondering if is solution to got
account was and ?
s it frozen?
s it frozen? are that I need to to account?
are that I need to to account?
arethat I need totoaccount? Please tellthe causeaccountalong with theand reactivate it. How canaccount? towhat caused?
are that I need to to account? Please tell the cause account along with the and reactivate it. How can account?
are that I need to to account? Please tell the cause account along with the and reactivate it. How can account? to what caused ? suddenly frozen; idea? did my account lock up, it unlocked?
are that I need to to account? Please tell the cause account along with the and reactivate it. How can account ? to what caused ? suddenly frozen; idea ? did my account lock up, it unlocked? I wonder what happened ?
are that I need to to account? Please tell the cause account along with the and reactivate it. How can account? to what caused? suddenly frozen; idea? did my account lock up, it unlocked? wonder what happened? How is it my ?
are that I need to to account? Please tell the cause account along with the and reactivate it. How can account? to what caused ? suddenly frozen; idea? did my account lock up, it unlocked? Wonder what happened ? How is it my ? frozen and have no why.
are that I need to to account? Please tell the cause account along with the and reactivate it. How can account? to what caused? suddenly frozen; idea? did my account lock up, it unlocked? wonder what happened? How is it my? frozen and have no why. Account next?
are that I need to to account? Please tell the cause account along with the and reactivate it. How can account? to what caused? suddenly frozen; idea? did my account lock up, it unlocked? wonder what happened ? How is it my ? frozen and have no why. Account next? Why did my account lock up ?
are that I need to to account? Please tell the cause account along with the and reactivate it. How can account? to what caused? suddenly frozen; idea? did my account lock up, it unlocked? wonder what happened? How is it my? frozen and have no why. Account next?
are
are
are
are that I need to account? Please tell the cause account along with the and reactivate it. How can account? to what caused? suddenly frozen; idea? did my account lock up, it unlocked? # wonder what happened ? How is it my ? frozen and have no why. Account next? Why did my account lock up ? tips froze suddenly How can this account ? Why the been Next move to ? My frozen, change? do get unfreeze my ?
are that I need to to account? Please tell the cause account along with the and reactivate it. How can account? to what caused ? suddenly frozen; idea ? did my account lock up, it unlocked? I wonder what happened ? frozen and have no why. Account next? Why did my account lock up ? tips froze suddenly How can this account ? Why the been Next move to ? My frozen, change? do get unfreeze my ? account was what ?
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What am I to to thaw ?
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What caused and it back?
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should I to unfreezing ?
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do I _	acc	ount is?			
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Account suddenly; why?
Why my lock and how get it?
How can account?
I need your help
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What steps I have take my?
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How can I why ?
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How can be!
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