[Demo] NLP Dataset for Customer Service Automation

| Company Type | Health Insurance Companies |
|--------------------------|---|
| Inquiry Category | Billing inquiries and dispute resolutions |
| Inquiry Sub- Category | Billing Errors |
| Description | Inquiries regarding inaccuracies in billing statements, such as incorrect charges, duplicate billing, or charges for services not received. |
| Data Size | 5,942 paraphrases |
| Want to buy data? | Please contact nlp-data@qross.me via your business email address. |

Masked sample paraphrases of one "Health Insurance Company" customer inquiry. (Purchased data will not be masked.)

| Why | _ I being charge | d | | received by | myself | anyone | this poli | cy? | |
|-------------|------------------|----------------------|----------------|--------------|--------------|-------------|-------------|---------------------|----|
| you | ı tell v | we charged drugs | weren't | _ nor? | | | | | |
| Why do I | I money | ? | | | | | | | |
| Is it | _ mistake | to be billed for d | rugs | _ authorized | d collec | cted | ? | | |
| Why are | | for drugs we di | dn't authorize | have _ | ? | | | | |
| | like to know | being billed | l for that | wasn't pres | cribed or | to o | r | | |
| Why | _ I paying | which I have ne | ver | ? | | | | | |
| Can you | tell I | being billed for | medication | wasn't p | rescribed to | | cover | red? | |
| I'm | medi | cation that cros | s paths with _ | | kno | ow why. | | | |
| Can you | | the beneficiarie | es are | med | dication not | by me? | | | |
| Is a | a us to | o billed for | weren't | | insurar | nce company | ? | | |
| How | have | _ pay for drugs | | anyone _ | this pol | icy? | | | |
| Why | _ I | medication that _ | authorized | d? | | | | | |
| Can | justified _ | to pay | is | outside of _ | policy? | | | | |
| Can | why | policy beneficiaries | being | for | not | them? | | | |
| am | paying | drugs didn't | from | _ else? | | | | | |
| Why | we have to | medication _ | no one | ? | | | | | |
| | a b | eing for medici | ne is not | approved _ | | other bene | eficiaries? | | |
| Can plan | _ give me e | xplanation | why am | 1 | for | wasn't | to | or anyone covered _ | my |
| Please ex | xplain to | to pay | not | t prescribed | to | indiv | iduals. | | |
| Why | hit ı | up with for | never a | uthorized? | | | | | |
| So | someone ge | et unused | without | their? | | | | | |
| Why | have | to bill me | _ medication _ | n | ot prescribe | ? | | | |
| I don't _ | why | for medicine | e he | ere. | | | | | |
| do _ | want me to | we | never? | | | | | | |
| exp | olain the for | billing of medi | cations p | rescribed to |) | in | ndividuals | | |
| I'm | charged for med | lication that pro | escribed or | by | | · | | | |
| was | s being charged | medication that | prescrib | oed rec | eived | · | | | |
| I to | know | billed me | edication that | prescr | ibed or | to . | | | |

| We an explanation billing that not prescribed | |
|---|----|
| Why not prescribed or received and any beneficiaries ? | |
| I know the reason charging that prescribed obtained. | |
| Why did meither prescribed nor obtained coverage? | |
| is it am charged for that wasn't received by? | |
| do have to pay the here? | |
| Why should I didn't? | |
| What for being billed for me or other beneficiaries? | |
| a mistake bill weren't or collected by member of our policy? | |
| Why do hit fees that we never? | |
| would to know am isn't prescribed or given to me. | |
| don't understand I being charged medication that or by | |
| How to pay for that other use? | |
| don't why I'm getting without | |
| being charged for drugs I ? | |
| was my bill for ? | |
| that and this are invoiced for not approved by them? | |
| How do for charging drugs not prescribed obtained? | |
| is justified for us be charged for related either | |
| I billed for unneeded? | |
| I understand why I for that | |
| Is it a being that weren't authorized collected by any member our | ? |
| I want am being for wasn't authorized. | |
| being billed for wasn't anyone covered my plan. | |
| Does it make us medication is of our ? | |
| Can it us to be charged for medication policy's? | |
| Why I have medicines? | |
| for charging that prescribed or through our? | |
| me explanation for I'm being medication that wasn't prescribed given to | _? |
| why charged that were not prescribed obtained? | |
| Why do with ignored both partakers my agreement? | |
| charge that are not prescribed or through? | |
| Am charged for Meds? | |
| are hitting me up with drugs authorize? | |
| Why for medication authorized? | |
| we drugs that prescribed obtained our coverage? | |
| Can you me I'm getting without ? | |
| Why do have for prescribed me? | |
| Why I paying that gave anyone under this? | |
| for medication that wasn't prescribed or anyone? | |
| are invoiced for medicine is not approved and beneficiaries? | |
| I got billed for | |
| order to explain being dinged that didn't anyone, please for not to either of us. | |
| How charges for that no one our ? | |
| we have to pay for related to either of? | |
| Why I medication am not ? | |
| are being medicine one here has taken? | |
| Is there a coverage drugs that prescribed or? | |
| know why billed for medication authorized. | |
| | |

| ar | e I tha | at is o | r acquired by m | e beneficiar | ies? | |
|---------|-------------------------------|--------------|------------------|-----------------------------|----------------|----------|
| do | o drug | s other than | _? | | | |
| | understand why | have | for medicine | that isn't | to myself. | |
| Why do | I have | that I | ? | | | |
| | being billed for | aren't au | thorized | insurance policy, is | s mistake? | |
| | I pay for drugs | ? | | | | |
| do | o drug | s that are | to me? | | | |
| it | to us : | for that | outside | policy's prescribe | d limits? | |
| | I f | or nol | oody here has ev | ver taken? | | |
| giv | ves you right to _ | for | medication th | at didn't? | | |
| Why | for not _ | me? | | | | |
| Can | tell why we ch | arge | presc | ribed obtained? | | |
| be | eing | didn't cross | with | I have no idea why | y. | |
| | | | | the insurance | ce? | |
| Why sho | ould | I don't | need? | | | |
| | be for d | | | | | |
| do | on't | for med | ication that | prescribed or by | me. | |
| Can | I'm | billed med | ication that | $_$ prescribed to me, or a | anyone covered | ? |
| | me why I'm _ | for | _ that wasn't pr | escribed or given to | or anyone | |
| do | on't I t | o for | that are neither | received | me. | |
| | we have charges for i | | | | | |
| | | | | ribed obtained | our coverage? | |
| Why | there for the _ | is not | polic | y? | | |
| | ve been for | | | to me? | | |
| | I receive a | | | | | |
| | I to tl | | | | | |
| | | | | at not recommend | ded | · |
| | you me with f | | | | | |
| | e being for | | | | | |
| | | | | oy me? | | |
| | | | | received | · | |
| | I paying | | | | | |
| | | | | anyone or | by | |
| | why I have] | | | · | | |
| | we never | | me with. | | | |
| | I pay I d | | J J | 10 | | |
| | why we are b | | | , need? | | |
| | I charged for | | | ion!t proceribed | ma | |
| | | | | isn't prescribed | | noliov2 |
| | I pay drugs th | | | collected by | / a our | _ poncy: |
| | ould I to for | | | | | |
| | | | | art | | |
| | for dr | | | nd received | | |
| | why I to pay why I have to | | | ou received. | | |
| | | | | benefici | aries? | |
| | I invoiced me me I to for | | | | u1103; | |
| | | | | _ obtained our co | verage? | |
| | to charg | | | | | |
| | meone out | | | | | |
| | | | | | | |

| Why | have t | o medi | cines | been requested or | r received? | | | |
|-----------|----------------|--------------------|------------------------|-----------------------|-------------|---------------|---------|----|
| I | know | being | for medication that _ | prescribed | given | me, and | covered | my |
| I | why I | _ been charged _ | medicine that | | to me | • | | |
| How | I have to | for | I? | | | | | |
| Is there | reason _ | pa | y for don't | need? | | | | |
| Can | _ tell | we | so much dr | rugs don't use | ? | | | |
| | me _ | I am | for that isn't p | rescribed me | or co | vered by | plan? | |
| I | as to | am for | r medication isn | 't | | | | |
| Why | paying | g for | have request | ted or received? | | | | |
| | you charge | me for that | or us | ed? | | | | |
| I'm getti | ng | no | _ ever taken here. | | | | | |
| Why | I for d | rugs do | on't? | | | | | |
| sor | meone on my | policy use medicat | ion that I didn't | | now | charged | ? | |
| | I paying for | r 1 | receive? | | | | | |
| the | ere a reason _ | beneficia | aries are being charge | ed medication | ı | or | ? | |
| Why | it that I | _ to pay | _ that | _ taken? | | | | |
| Why | | medicine tha | t approved or ac | equired | and be | eneficiaries? | | |
| Why are | I for | | _acquired me _ | other on | plan? | | | |
| Why am | being _ | medicati | on prescril | bed or by | ? | | | |
| | I pay for | ? | | | | | | |
| I don't u | nderstand wh | y am | medica | ation that | | _ by me. | | |
| Can it be | e justified | | medication is or | utside | our pol | icy? | | |
| Why do | to | pay for the | prescr | ribed by | me? | | | |
| doı | n't understand | l I payir | ng for that | as have | e | nor received. | | |
| I don't _ | why | have charge | ed medicine | _ is not or | | · | | |
| | a mistake i | f we're being | for drugs that | authorized | | our insurar | nce? | |
| did | l insurance | drug | gs I didn't? | | | | | |
| Why am | for | r medication | isn't | collected? | | | | |
| Why | have _ | for the _ | that no rec | eived? | | | | |
| | why I'm be | ing charged | wanted or | · | | | | |
| | | | ation wasn't aut | | | | | |
| Why hav | re been o | harged | is or | r given mysel | f? | | | |
| | I have | for | isn't prescribed to | me? | | | | |
| | I pay for | I not | _? | | | | | |
| | | | to pay for not _ | | | | | |
| I want to |) | been cha | arged medicine t | that rec | ommended | to | me. | |
| | | | or medicines | | | | | |
| I'm | | pre | scribed or given to _ | and cove | red by | plan. | | |
| Why | you | right bill | the medic | ation I presci | ribe? | | | |
| Is there | wh | ıy I to pay | with ign | nored by | _? | | | |
| | billin | g of drugs he | re? | | | | | |
| cor | me I to p | ay fees | never? | | | | | |
| I don't _ | | _ have pay fo | or are not p | orescribed | · | | | |
| am | forced | pay wit | h unauthorized medic | cine ignored | ? | | | |
| How | got | for medic | cine? | | | | | |
| I want to | o why | have | _ for recon | nmended or | me. | | | |
| | | | medication that | | | else? | | |
| Is | | medi | ication outside o | of our policy's limit | s? | | | |
| do | I p | ay medicatio | on that wasn't | me or | this | ? | | |
| pay | y drugs t | that don't | ? | | | | | |

| Why being charged for meds related either ? | |
|--|----------|
| did bill unnecessary medicine? | |
| Why am I charged that received me? | |
| Why there charges that the policy? | |
| I for medication that not authorized? | |
| are beneficiaries charged for medication prescribed or? | |
| want to why am charged wasn't received by me. | |
| come I a charge my bill? | |
| being charged for medicine that not administered to? | |
| How charged for drugs don't? | |
| Is reason charging that prescribed or obtained? | |
| help me understand I'm being billed for isn't prescribed ? | |
| we're being for drugs aren't authorized or by member policy, a | mistake? |
| we're being for that aren't authorized, is? | |
| Why things that are not prescribed ? | |
| should I don't take? | |
| don't know charged for medication that or received me. | |
| Why pay for which myself nor persons listed have nor received? Why pay medication isn't prescribed to me? | |
| tell dinged for medication that didn't with anyone. | |
| I'm being medication that didn't paths and I idea | |
| I have pay which the insured nor received? | |
| is we're charged for not related to either ? | |
| Why I being charged that was or by? | |
| tell why we charge drugs not obtained? | |
| Can you explain the charging drugs not ? | |
| Why should that are taken or prescribed? | |
| I for a drug that nobody ? | |
| Why beneficiaries being for medication prescribed or them? | |
| You explain being dinged medication that didn't anyone. | |
| are policy for medication not prescribed by? | |
| I I billed for that wasn't | |
| What is the of non-prescription? | |
| have I been billed that I or? | |
| am I for that acquired by me and ? | |
| Why drugs aren't? | |
| I know I have pay medicine by partakers. | |
| tell we should for medications prescribed us insured | |
| Why are medication doesn't our policy? | |
| I to pay for meds nobody or this policy? | |
| I don't understand why a | |
| I'm I'm billed that isn't prescribed me, anyone by my | 0 |
| If billed drugs that aren't collected by a on insurance policy, is | ? |
| What the reason pay for drugs ? | |
| Why okay for us to charged that aren't related ? | |
| Can me why I'm being billed wasn't or covered by my? tell I'm being without medicine? | |
| tell I'm being without medicine? have a charge no one pills? | |
| I wonder was for | |
| for I use? | |

| | the | reason for | charge | my | insura | nce bill? | |
|-----|------------|--------------------------------|--------------------|------------|-----------|-----------------|----------------------|
| Can | tell _ | being | for medication | on is | sn't | _ for | anyone else? |
| Is | a | billed _ | that _ | appr | oved by | our insuranc | e company? |
| | | _ the right to | for medication | didı | n't take' | ? | |
| | come | was charged | medicine? | | | | |
| | explain tl | he reason for the fo | or not | to | | insured | |
| | | oe/even touch med | | | | | |
| | und | lerstand why got _ | for me | dicine. | | | |
| | | I am being | | | | by r | ne. |
| | | didn't | | | | | |
| | | _ billed for medication _ | | | | | |
| | | policy ar | | | | | by them? |
| | | for | | | | | |
| | | for n | | | 1 | | |
| | | ering why am bein | | dication t | hat | prescribed | me. |
| | | to pay | | | | | |
| | | ed for didn't | | | | | n |
| | | | | | | | to my dependents? |
| | | been charged inc get billed | | 110t | | adillillistered | to my dependents: |
| | | harging me fees | | orron | on | in? | |
| | | | | | | | |
| | | w we're | | | | | 2 |
| | | for medicine that is | | | | | |
| | | _ why to pay | | | | lave req | uested nor received. |
| | | to medi | | authorize | ed? | | |
| | | who | | | | | |
| | | being t | | | | | |
| | | for medication that is | | | | | |
| | | ged for that wasn't | | | | | |
| | | ionale behind being | | nat | | | ? |
| | | illing non-prescrib | | | | | |
| | | medication | | | | | · |
| | | being charged for | | | | | |
| | | that r | nobody gave to n | ne or anyo | one | policy | ? |
| | | ve to medicat | | | | | |
| Why | | something t | that isn't prescri | bed | me. | | |
| | why | / for | that cro | ss paths v | with any | yone. | |
| | do I | to medicines | s that have not _ | requ | ested _ | ? | |
| | don't | what gives | right to bill | | | _ I didn't pres | scribe. |
| Is | a | that fees wit | h medicine | e ignored | by | ? | |
| Can | expl | ain bille | d for we de | on't | ? | | |
| | did | received a for | ? | | | | |
| | _do j | oay that | prescribed? | | | | |
| Why | did | for unneeded | ? | | | | |
| | | pay drugs | | e? | | | |
| | | arged medication | | | | | |
| | | eason why have | | | orized | medicine | by partakers? |
| | | charge | | | | | - · · |
| | | | | | | and ben | eficiaries the plan? |
| | | charged med | | | | | · · · · · · · · · · |
| | | billed for medicat | | | | | |

| is it are charged not related to either ? | |
|--|---------------|
| wondered got billed for | |
| Can you the policy are being medication prescribed them | ? |
| don't why I'm being for isn't | |
| it to us for medication is of policy's? | |
| What was the reason drugs or? | |
| do pay for medications that use? | |
| Why there a here? | |
| Why policy charged medication prescribed received by? | |
| are being billed for drugs not? | |
| Why charge me haven't ? | |
| not charged? | |
| pay not prescribed or ? | |
| Please explain why I'm for cross paths | |
| How being for drugs use? | |
| a bill for medication wasn't or collected? | |
| Why are you on drugs we ? | |
| Why is it for for not either of us? | |
| | |
| Why are medication that we have policy? | |
| charges for that isn't in our at? | |
| you charging me on drugs want? | |
| I have pay medication that wasn't me under policy? | |
| to charge us is the limits of our policy? | |
| I don't understand there fees for stuff ever | |
| Does it make sense us for of limits? | |
| charges medication no in our policy ever received? | |
| you charging fee drugs that we never? | |
| should drugs not or taken? | |
| it we are that aren't to either of? | |
| Who billed me? | |
| are any policy being for isn't prescribed them? | |
| do to pay that nobody to anyone else? | |
| There for that no one in the | |
| How come charged for didn't? | |
| Why I have to pay not approved or this? | |
| Can to medication is in line our policy's terms? | |
| Why have for medication wasn't authorized? | |
| understand I have pay haven't received nor requested. | |
| Hey, why you charge for we? | |
| making me pay fees that we authorized? | |
| Can figure out we're being we need? | |
| Why I medicine one has taken? | |
| I am charged I I se? | |
| Why I unneeded? | |
| get for medicine. | |
| did hit me with we never? | |
| I why I for that wasn't or received me. | |
| I why I am being for medication received by | |
| I a bill for medicine I ? | |
| Is if we're billed for drugs aren't authorized collected | our insurance |

| beneficiaries charged for medication that or received me? |
|--|
| don't I am for medicine one ever taken. |
| Is being medicine that isn't by me other? |
| am charged for drugs insurance? |
| I know why have to not prescribed or |
| Why I paying gave me anyone under policy? |
| there charges medication that isn't in ? |
| did have to unneeded? |
| I have pay for medicine approved by other beneficiaries? |
| What is the you to medication didn't? |
| why I paying for I requested or |
| Why do have pay unauthorized ignored by both? |
| do we have to drugs that policy? |
| Why are you on we authorize? |
| you charge drugs not nor obtained through? |
| explain the reason drugs that were obtained? |
| are any being for not to them? |
| Why did that were prescribed through our coverage? |
| a that don't need? |
| that or received by is being charged? |
| is reason invoiced for is approved by or other? |
| you why I'm being billed medication that given me, or who covered |
| billed for unneeded? |
| to know if for unauthorized meds. |
| don't me to fees with by both participaters. |
| it we have to for not one of us? |
| Why is policy charged for that received? |
| need why I'm without a prescription. |
| understand why I pay medication prescribed me. |
| What the billing that are not prescribed? |
| I the reason for drugs that not obtained. |
| not sure being billed for wasn't |
| Why I to drugs that have prescribed or? |
| I don't being charged that wasn't or given me. |
| do we have charges in policy received? |
| don't why have to medicines that have neither requested |
| Can someone why are for drugs we ? |
| Why being medication prescribed received by me? |
| Please me I'm dinged medication that with anyone by this policy. |
| How come charged drugs nobody me to? |
| Is possible I'm being billed for medication that prescribed given covered my |
| Why I for drugs covered ? |
| charges for medication hasn't received? |
| Meds mine charged? |
| Is it mistake if we're drugs our policy? |
| we're being billeddrugsweren'tby ourismistake? |
| I don't medicine I was charged for was me. |
| on drugs never are hit up. |
| is reason for being billed medicine that approved me? |
| Why am drugs prescribed? |

| did charged unused drugs without their? |
|--|
| Why have I charged recommended to to my? |
| Why you hit fees drugs did authorize? |
| don't understand why have to not prescribed |
| why I charged for was not recommended given me. |
| Why I paying for no one ? |
| I paying medication didn't get anyone policy? |
| I pay for medication that authorized? |
| have pay are unused by us all? |
| someone being billed drugs that do use? |
| being for that are not by any member is that a mistake? |
| we drugs that were prescribed or obtained coverage? |
| do for I'm prescribed? |
| Why do I have pay unauthorized ignored ? |
| I why I pay for or as insured have not received. |
| don't why I am that insured have neither received. |
| Why to pay drugs I don't ? |
| I don't understand to to have never requested or received. |
| I was billed medication that collected under |
| Is it for be charged medication our policy's? |
| are billed prescribed medicine? |
| are you me up fees we never ? |
| Why paying for the not requested or? |
| Please the for for medications not insured individuals. |
| there charges that is not ? |
| What is reason me for wasn't authorized? |
| I'm being billed that isn't prescribed or to don't |
| did I owe drugs that ? |
| Fees drugs we being hit me . |
| I confused to am being medication that authorized. |
| I know why being prescription. |
| What that pay meds aren't to either of? |
| |
| How I'm for drugs people don't ? |
| come have to drugs did not? |
| I end up with a for ? |
| Why do have to for don't ? |
| someone my use medication didn't authorize procure, being for it? |
| you tell me dinged medication that didn't with |
| Why policy beneficiaries charged medication not received to? |
| being for medication that cross paths anyone or backing |
| Why have pay for medicine wasn't or administered ? |
| we're being billed for drugs authorized collected by member our it a |
| Why am I prescriptions nobody to me policy? |
| Why is it I other beneficiaries are is not approved acquired ? |
| should pay drugs I do ? |
| How that aren't prescribed? |
| Why are you charging never? |
| What is reason the charges for one one received? |
| a reason the charging that not prescribed obtained? |
| How did charge me wanted used? |

| Why I _ | charged f | or | _ is | 1 | me or | depender | its? | |
|----------------|-----------------|---------------|----------------|----------|-------------|-------------|-------------------|----------------|
| | justified | us to | for th | at is | of the _ | ? | | |
| I | why | billed | medication _ | wa | sn't prescr | ribed to me | anyone | by my |
| di | nged for | that d | idn't patl | hs | anyone, _ | | explain why. | |
| I don't | I'm | 1 | medication | was | pres | cribed | _ received by mys | self. |
| being d | inged for med | ication that | didn't | | | backed | policy. | |
| don't ui | nderstand why | · I | for that | aren't | | · | | |
| am I pa | ying med | licines | · | or r | equested? | | | |
| were I | charged for dr | ugs | | taken? | | | | |
| m | eds were | presc | ribed? | | | | | |
| Why are police | cy | medica | ition not | to then | n | me | ? | |
| am I be | ing charged fo | or drugs | | | ? | | | |
| | received a | for | medicine? | | | | | |
| po | olicy beir | g charged f | or medication | r | eceived | prescril | oed? | |
| I was fo | or medication t | that wasn't _ | | | the | · | | |
| | | | charged for | | | | to me. | |
| Meds not | ? | | | | | | | |
| no | o idea I _ | being _ | | | wasn't pre | scribed or | by me. | |
| If | drı | ıgs that | _ authorized o | r | any | is | _ a mistake? | |
| I | to pay for | r that I | us | e? | | | | |
| am I ha | ving | medi | icine did: | n't take | e? | | | |
| I am | charg | es for | no one _ | ev | er | | | |
| Why are any | bei | ng for | medication th | at | _ not presc | ribed | me | ? |
| was bill | led | that was | · | | | | | |
| do I | pay fo | r | no one gave _ | | anyone | under | ? | |
| | | | | | | | | |
| I under | stand why | for n | nedicines whic | ch | requ | iested | | |
| are poli | cy beneficiario | es being | _ for medicati | on | _ was not | | ? | |
| Why | | for medicati | ion wasn | 't preso | cribed or _ | to | anyone co | vered by plan? |
| were | charging _ | drugs _ | were not | | obtain | ed through | coverage? | |
| | have to | med | dications that | nobody | gave | or anyone | under | _? |
| you | _ to me | I'm bil | led | that w | asn't preso | ribed | me, | by my plan? |
| Why I _ | to pay | that | t isn't | | _ by me | other _ | on plan | ? |
| | | | ne no | | | | | |
| Why I b | een | _ medicine _ | wasn't | | given to | ? | | |
| are you | charging | _ for drugs _ | didn't au | thorize | | ? | | |
| Why should I | for drug | s aren | 't | ? | | | | |
| come I | have | drug | gs do | _ want | use? | • | | |
| | if we | 're billed | drugs | 6 | authorized | our i | nsurance compan | ıy? |
| What's the re | eason | | is | sn't pre | scribed | given _ | me, or o | covered by pla |
| Please tell _ | | have to pay | the | | are not pre | escribed _ | · | |
| Why charge | me if | | ? | | | | | |
| | | | are | _• | | | | |
| | | | | | and other | beneficiar | ies on this plan? | |
| | | | | | | | yone on ins | urance policy? |
| | | | | | | | | |
| | | | ries are | | : | not | ? | |
| | | | dinged for med | | | | | |
| | | | | | | | through? | |
| | | | | | | | covered h | oy my . |

| am I being for medication wasn't me someone? |
|---|
| I Billed without a? |
| Why are for need? |
| Why have to a for medicine? |
| Why someone charged unused consent? |
| are medication nobody in our received? |
| What gives you the right to medication? |
| Why paying for drugs nobody me this? |
| am I billed getting ? |
| it be justified for to be that our policies? |
| I billed for unneeded |
| am for drugs no to under this policy? |
| I'm so I want to know |
| Is mistake we're billed for aren't by our? |
| you me drugs we never? |
| you know why for that wasn't given to me, covered my plan? |
| do I have pay not approved acquired by me and on this? |
| Do you charged drugs were not obtained? |
| Why did have pay for not to dependents? |
| Why are being charged for I have ? |
| How come we pay for that obtained our coverage? |
| Why are drugs we? |
| there a that were not prescribed or through coverage? |
| Why I for drugs not to under policy? |
| for medication that cross with anyone who the policy. |
| |
| don't why I'm charged for that prescribed by |
| don't why I'm charged for that prescribed by Can you give to why I'm for medication me, or covered by |
| |
| Can you give to why I'm for medication me, or covered by |
| Can you give to why I'm for medication me, or covered by Why am charged medicine that have ? |
| Can you give to why I'm for medication me, or covered by Why am charged medicine that have ? Why have charged that was not to or to ? |
| Can you give |
| Can you give to why I'm for medication me, or covered by Why am charged medicine that have ? Why have charged that was not to or to ? fees on we authorize? I am confused to why I medicine that was or me. |
| Can you give to why I'm for medication me, or covered by Why am charged medicine that have ? Why have charged that was not to or to ? fees on we authorize? I am confused to why I medicine that was or me. explain the the billing not to me anyone |
| Can you give |
| Can you give to why I'm for medication me, or covered by Why am charged medicine that have ? Why have charged that was not to or to ? fees on we authorize? I am confused to why I medicine that was or me explain the the billing not to me anyone How I'm being drugs nobody wants ? I been for was not recommended or to? |
| Can you give |
| Can you give |
| Can you give |
| Can you give to why I'm for medication covered by Why am charged that was not or covered by Why have charged that was not or or me fees on we authorize? I am confused to why I medicine that was me. explain the the billing not me anyone me. explain the the billing not medicine that was me. 1 been three billing to me. to me. I been three billing to me. three billing to me. I been for was not recommended or to to my dependents? I been medication cross or anyone endorsed by this policy. Why am I for or by me? Why mot on the list? |
| Can you give |
| Can you give to why I'm for medication me, or covered by Why am charged medicine that have ? Why have charged that was not to or to ? fees on we authorize? I am confused to why I medicine that was or me. explain the the billing not to me anyone How I'm being drugs nobody wants ? I been for was not recommended or to ? I medicine not recommended administered to my dependents? being medication cross or anyone endorsed by this policy. Why am I for or by me? Why not on the list? am paying for which neither requested nor ? I was billed should pay for prescribed to me? you tell why I'm without my ? reason invoiced not by me or other beneficiaries? Why drugs are not prescribed? |
| Can you give to why I'm for medication me, or covered by Why am charged medicine that have ? Why have charged that was not to or to ? fees on we authorize? I am confused to why I medicine that was or me. explain the the billing not to me anyone How I'm being drugs nobody wants ? I been for was not recommended or to? I medicine not recommended administered to my dependents? being medication cross or anyone endorsed by this policy. Why am I for or by me? Why not on the list? am paying for which neither requested nor? I was billed should pay for prescribed to me? you tell why I'm without my? reason invoiced not by me or other beneficiaries? Why drugs are not prescribed? I have to pay I need? |
| Can you give |
| Can you give to why I'm for medication me, or covered by Why am charged medicine that have? Why have charged that was not to or to? Why have charged that was not to or or me. fees on we authorize? I am confused to why I medicine that was or me. explain the the billing not to me anyone How I'm being drugs nobody wants ? I been for was not recommended or to? I been for was not recommended or to? Why am I for or by me? Why for or by me? Why not on the list? am paying for which neither requested nor? I was billed should pay for prescribed to me? you tell why I'm without my? reason invoiced not by me or other beneficiaries? Why reason invoiced not by me or other beneficiaries? Why drugs are not prescribed? I have to pay I need? to why I'm being for that wasn't prescribed to dependents? |

| I'm for a medication that cross or who this |
|---|
| you the bill for I didn't get? |
| I don't understand why I am medicines been been |
| Why I charged that prescribed to or else? |
| don't understand am billed that isn't authorized. |
| Please explain to us why pay prescribed us. |
| should I pay stuff that prescribed? |
| am wondering why have charged for medicine or or me. |
| we to for that aren't to of us? |
| you me why I'm being for wasn't prescribed or under my? |
| know have to pay drugs that are not or |
| pay for that have been prescribed? |
| I why I pay for isn't authorized |
| I pay for that take? |
| I don't why being billed without |
| do charges medication that don't use? |
| How come invoiced for medicine by me beneficiaries? |
| What is behind being charged medicine that acquired by other beneficiaries? |
| dinged for medication paths with anyone because a policy. |
| someone why billed drugs we don't use? |
| I for not administered me or a dependent. |
| do you to bill me for ? |
| I to know why charged that wasn't prescribed by |
| If being that aren't authorized any member, is? |
| you give me an as to I'm billed that to to covered by |
| Why do have pay for authorized or? |
| billed for prescribed or given to me, covered by my plan? |
| I paying for that nobody has given me ? |
| How did charged without their consent. |
| Do you know I'm billed that prescribed given ? |
| come have pay for no wanted or? |
| Why do I pay medicines requested received? |
| Why is being for that wasn't received me? |
| why charged drugs prescribed nor obtained? |
| to pay for nobody gave me anyone under ? |
| because policy I'm dinged for medication paths with anyone. |
| I have for that persons listed insured have requested nor received? |
| Did know charged for that not prescribed or? |
| I got a bill for |
| Is it prescribed or received by charged. |
| me me dicine that no here has used? |
| do I pay for the medication ? |
| Why I to pay one ever? |
| tell me why I'm being without ? |
| Why be for that or prescribed? |
| paying for medicines that have or received? |
| Can why billed for drugs we ? |
| do I to pay for by myself beneficiaries on plan? |
| the billing non-prescribed here? |
| Why charged drugs that received by me? |

| I not why I got unneeded |
|--|
| Why we pay for medicine not approved or me ? |
| I don't understand why I'm billed authorized authorized |
| getting for one has taken here. |
| is the right me for I didn't? |
| are my policy being for medication not ? |
| Why $___$ I $___$ bill $___$ unneeded $___$. |
| I medicines the insured have nor received? |
| paying for no gave me or anyone under ? |
| Is there reason drugs not nor obtained? |
| Why $___$ I $___$ to pay for medicines $___$ requested $___$ received? |
| $\begin{tabular}{lllllllllllllllllllllllllllllllllll$ |
| Why that we charged not related either us? |
| Why do for no one has? |
| Why do I to drugs been or? |
| why for medicines which have been requested received. |
| Why is by me or by any being? |
| Hey, why are fees frees? |
| policy being medication isn't prescribed or received? |
| charged meds not mine ? |
| I'm being medication that cross anyone and I |
| do have medicines I have requested nor? |
| pay that's prescribed me? |
| tell why should pay medications to me. |
| Please provide an for for are not prescribed |
| come I'm being charged don't? |
| I billed for |
| Can you tell me why I'm billed medication that ? |
| do have to when drugs are ? |
| you why we charged drugs weren't ? |
| we're drugs that authorized by of our that a mistake? |
| I don't I been charged for or given me. |
| Can why I'm being billed for medication to me, my plan? |
| Why have to pay is recommended given me? |
| I charged for aren't or taken? |
| why being dinged for a medication that anyone. |
| Is there a drugs were nor obtained our? |
| I I got for |
| Please explain the the billing medications prescribed to |
| were charged that not administered to me? |
| Are there why were prescribed or obtained through coverage? |
| Is possible that am for which listed have never requested or |
| Why you with on that did not? |
| were we for not either one us? |
| Why are policy beneficiaries for medication that has |
| Why are policy beneficiaries for medication that has? |
| was billed unneeded ? |
| was billed unneeded? |
| |
| was billed unneeded? How did get unused drugs ? |

| I wonder why I pay for wasn't prescribed | |
|--|----|
| rationale for non-prescribed drugs? | |
| do I have fees attached unauthorized ignored both? | |
| am drugs that I know about? | |
| should we for not to us? | |
| I don't why without a prescribed | |
| What is the for the for in our? | |
| Why we have pay medication nobody policy? | |
| I to am for medication wasn't authorized. | |
| We charged not related of us. | |
| Can it be to not in policy's terms? | |
| is it that I other beneficiaries for medicine that or ? | |
| Why pay so to invisible beings under this? | |
| Hey, charging me fees we never authorized? | |
| have to for the that gave me under policy? | |
| Why to pay for medicine that was not or dependent? | |
| Can tell why I'm being medication that isn't to me, anyone ? | |
| don't why have been charged for not me or | |
| are charges for in our policy? | |
| I'm charged that wasn't prescribed else under policy. | |
| I to medicines have not been or received? | |
| Why am charged for medication me or anyone? | |
| Why we meds aren't to either of? | |
| Is it possible I am medicines persons listed insured have requested | _? |
| charge me that wanted or used? | |
| get billed that wasn't authorized? | |
| Can give an explanation why I'm billed for that prescribed me, covered | |
| Why am medicines one requested or received? | |
| I I paying medicines that I haven't requested | |
| am paying the drugs that anyone the policy? | |
| How come there charges for received? | |
| How come I for wants me to? | |
| I billed for medication was authorized? | |
| Why I been charged medicine that recommended a? | |
| Why I being billed for not the company? | |
| If we're billed for that aren't collected by mistake? | |
| I pay drugs that aren't to? | |
| Why are we being don't? | |
| I understand there medication for stuff that taken. | |
| I don't I'm medicines haven't or requested. | |
| do pay for don't need? | |
| Why do have pay I never? | |
| Why I paying a medicine that here ? | |
| should I be prescribed? | |
| been for drugs don't use? | |
| Why I for that never or received? | |
| am I being drugs that weren't anyone else? | |
| I want to I pay to me. | |
| I why have charged for medicine to me dependents. | |
| you charge me drugs that authorized? | |

| give for billing that are not to me. |
|---|
| It's not or? |
| I been charged medication wasn't prescribed or received ? |
| explain reason for charging were not obtained? |
| understand why I for medication not need. |
| it to be for not to of us? |
| Is it mistake we're being billed for of our insurance? |
| you us the for charging that were prescribed ? |
| Can you me why drugs prescribed or our coverage? |
| I to for medicines that nobody requested received. |
| I'm for wasn't or me, so why? |
| do you charge for don't or? |
| don't understand why paying for medicines that received. |
| Why I for the drugs that gave anyone? |
| don't understand you are me fees we |
| don't why I have to pay which or listed as or received. |
| Can you tell us we charged drugs ? |
| Can tell why I'm being medicine? |
| have I for medicine that I ? |
| I why I'm being billed medication wasn't prescribed or anyone covered |
| Why am a medication that or? |
| Why do pay not prescribed? |
| What is reason charges that has received? |
| How come the policy? |
| Why was a medicine? |
| do have for drugs have used? |
| What causes me tofeesignoredboth partakers? |
| What the reason billed or to me, or anyone covered by my? |
| medication not by me is being charged? |
| What is the for charged for not by other? |
| Why I charged medicine that here? |
| Why I have to for approved or or beneficiaries? |
| know I got unneeded medicine. |
| Please me why I'm being dinged cross with I charged medicine. |
| Why is that I and are invoiced for medicine ? |
| Can why we are being for need? |
| |
| |
| Can give me a why being for that or given ? |
| Can give me a why being for that or given? it a mistake insurance company for drugs or collected by? |
| Can give me a why being for that or given? it a mistake insurance company for drugs or collected by? did charge drugs were not not? |
| Cangive me awhybeingforthator given?it a mistakeinsurance companyfor drugsor collected by?didcharge drugswere notnot? I don't understandI have to pay for medicines |
| Can give me a why being for that or given ? it a mistake insurance company for drugs or collected by? did charge drugs were not not ? I don't understand I have to pay for medicines I am confused as to charged for medication or by |
| Cangive me awhybeingforthator given?it a mistakeinsurance companyfor drugsor collected by?didcharge drugswere notnot? I don't understandI have to pay for medicines I am confused as tocharged for medicationorby Did someone on mydidn'tare being charged for it? |
| Can give me a why being for that or given ? it a mistake insurance company for drugs or collected by? did charge drugs were not not? I don't understand I have to pay for medicines I am confused as to charged for medication or by Did someone on my didn't are being charged for it? do we to pay for unrelated to us? |
| Cangive me awhybeingforthator given?it a mistakeinsurance companyfor drugsor collected by?didcharge drugswere notnot? I don't understandI have to pay for medicines I am confused as tocharged for medicationorby Did someone on mydidn'tare being charged for it?do weto pay forunrelated tous? I amfor medicationdidn'tandto explain why. |
| Cangive me awhybeingforthator given?it a mistakeinsurance companyfor drugsor collected by?didcharge drugswere notnot? I don't understandI have to pay for medicines I am confused as tocharged for medicationorby Did someone on mydidn'tare being charged for it?do weto pay forunrelated tous? I amfor medicationdidn'tandto explain why. Whyforthat isn't recommended ormyself? |
| Cangive me awhybeingforthator given?it a mistakeinsurance companyfor drugsor collected by?didcharge drugswere notnot? I don't understandI have to pay for medicines I am confused as tocharged for medicationorby Did someone on mydidn'tare being charged for it?do weto pay forunrelated tous? I amfor medicationdidn'tandto explain why. |
| Can give me a why being for that or given ? it a mistake insurance company for drugs or collected by? did charge drugs were not not? I don't understand I have to pay for medicines I am confused as to charged for medication or by Did someone on my didn't are being charged for it? do we to pay for unrelated to us? I am for medication didn't and to explain why. Why for that isn't recommended or myself? come have to drugs nobody wants to ? |

| Why am charged drugs are taken? | |
|---|---|
| is the reason medicine by me or beneficiaries? | |
| a drug not? | |
| What's on the mystery my health bill? | |
| not prescribed or received by policy being charged? | |
| are you me drugs we never authorized/ ? | |
| for medication I do need? | |
| Why are for meds aren't either us? | |
| Why I paying else's? | |
| explain for billing for that are not prescribed me | |
| What the cause of attached to ignored both? | |
| am for that aren't? | |
| do I pay for that by the company? | |
| is the reason I unauthorized medicine ignored ? | |
| I'm being for a didn't cross paths with I'm I'm | |
| do I have to that to me? | |
| Why to for the medicine that no taken? | |
| do have pay that is not either of? | |
| billed drugs aren't authorized by the member our insurance policy, that | ? |
| $_$ as to $_$ been charged for medicine that is $_$ or $_$ me. | |
| don't why to medicines which not requested received. | |
| I understand why being charged medication that or by | |
| There are doesn't come from anyone the | |
| I don't understand have for nobody or | |
| justified to charge that's outside our terms? | |
| charged my unneeded? | |
| Why to or dependents? | |
| Why are medication that nobody policy has? | |
| is it that we are for not of? | |
| for that people are insured have not requested or? | |
| Why you charge were or obtained? | |
| charged drugs nobody wanted or used? | |
| Why you charge me drugs authorized? | |
| Why should pay taken? | |
| I'm for drugs not taken? | |
| explain for the billing for not prescribed | |
| Why have charged for wasn't recommended or my dependents? | |
| be for medication is not within our? | |
| you why getting dinged that didn't paths with | |
| wondered I charged for medicine that wasn't recommended | |
| do to drugs I have not been? | |
| I have to for drug that or uses? | |
| charged, huh? | |
| Why I charged for medicine that one ? | |
| I understand I'm for wasn't prescribed me. | |
| How I'm being drugs I? | |
| I to pay drugs not using? | |
| explanation for billing for that are to | |
| What is charged medicine that not approved acquired me? | |
| Is there reason charging were not or? | |

| I don't why I have to for or people listed have requested |
|--|
| Why I have pay we don't? |
| are policy beneficiaries charged medication that isn't to? |
| being dinged didn't cross paths with anyone, because of |
| do I have medicines nobody nor received? |
| Why are we charged medication not ? |
| wonder I have been charged medicine that administered myself. |
| explain the reason billing prescribed to me insured |
| I pay that nobody me or anyone the policy? |
| Why do we the that is not policy? |
| Was reason charging that were not prescribed ? |
| we're drugs that weren't authorized, is a? |
| did get unused without permission? |
| are hitting with on we used? |
| Why do have for and taken? |
| it make to us for is outside policy's ? |
| Why I have pay I take? |
| Why pay medication that in our policy ever? |
| pill appeared on bill without my authorized? |
| I'm being for cross paths with anyone anyone backed |
| Can it be justified to us that ? |
| you give to billed for that isn't prescribed or given me? |
| come have to drugs I don't use? |
| understand why I am for that or |
| Why charged for taken? |
| are that are not in the? |
| Why we for that weren't obtained through ? |
| did I receive bill ? |
| am I for nobody gave me the? |
| didn't why I for unneeded . |
| The on my bill without my authorized it? |
| Can explain we're being billed that need? |
| for that not prescribed to ? |
| How come charged that one wants or ? |
| for not prescribed? |
| were for drugs I ? |
| If we're billed drugs authorized or by any is that a mistake |
| Is it a to that aren't or by a of our ? |
| need to bill for medications prescribed me. |
| a if are billed for drugs aren't or of our members? |
| Why are any beneficiaries charged medication or? |
| Why been charged for one here has ? |
| understand I'm for medicine one here ever took. |
| understand why I'm drugs prescribed or |
| pay for not? |
| |
| I have to for don't use? |
| is rationale charged medicine approved me other beneficiaries? |
| be to us medication that is outside of ? |
| it mistake bill drugs that collected by anyone on policy? |
| Why paying for drugs that me anyone else ? |

| Why do have pay for that not ? |
|---|
| I for drugs use? |
| Please explain the or any insured individuals. |
| am I drugs not? |
| Why do I for that or by me other? |
| don't understand am which myself or people insured requested or receive |
| I want to is or administered to |
| Why for that not prescribed? |
| there the charges for medication one received? |
| wasbilled for |
| you that are not prescribed through our? |
| Why do have for nobody gave or anyone policy? |
| are medication or received by any policy charged? |
| Can why we're for we do not? |
| Can our policy? |
| Why it that I and beneficiaries being billed approved by? |
| How come for drugs don't want. |
| is it I and beneficiaries are for approved acquired ? |
| What causes pay fees unauthorized both partakers? |
| charged for medicine never used? |
| Please tell have to pay the are prescribed to |
| Why you charging fees on we did ? |
| Why get bills medicine? |
| Is mistake we're being for drugs aren't us? |
| These meds even! |
| I'm what right bill medication I didn't prescribe. |
| don't I am being charged for that prescribed me. |
| explain reason for the medications or anyone else. |
| do have to for medicine approved or acquired on this plan? |
| What is the for being for that is approved or by ? |
| is the I have for by me or other ? |
| Why should for medication that I ? |
| Why am for medicine by me bty me other beneficiaries? |
| don't pay for drugs I use. |
| I don't why for I have not nor |
| being for drugs weren't authorized insurance company, is mistake? |
| I don't why I for medicines which been requested |
| is we to pay for meds related either ? |
| do I for drugs that nobody me or under policy? |
| Why pay drugs that I do ? |
| Why I pay taken prescribed? |
| have for that have not been prescribed? |
| Meds policy, Charged? |
| Why that prescribed? |
| I don't why I'm medicine nobody here |
| I fees on drugs we never authorized. |
| Can be justified us for that prescribed by ? |
| Why I pay for medicine that no here ? |
| why pay I do not need. |
| don't why am paying for medicines the not received. |

| Is the | ere | | are | charged for | not prescribed | by r | ne? | |
|--------|-----------|-------------------|-----------------|-----------------|-------------------|-----------------|-----------|----------------|
| Can | be | to charge us | medicati | on that isn't _ | | ? | | |
| Why | did | me | fees for | we didn't | ? | | | |
| | | _ have to f | or medicines w | hich or _ | in | sured have not | requested | received? |
| | | _ with fees on di | rugs that we _ | · | | | | |
| Why | | that | were pre | escribed or | our cover | age? | | |
| Why | am p | paying for | no gave n | ne anyone | · | ? | | |
| I'm c | onfused _ | to I'm | for | medication | wasn't | to me. | | |
| | I | pay | which | I have not requ | ested or? | | | |
| How | come you | the t | o me for | | ? | | | |
| Why | | to | for n | nedicine | both of my p | artakers? | | |
| | being cha | arged for m | edication that | or _ | me. | | | |
| | don't | _ why I be | en charged | medicine no | t me _ | my | | |
| | | _ why I am | for medication | n wasn't _ | or received _ | · | | |
| | was | for unnee | ded medicine _ | ? | | | | |
| Does | mak | e sense | for me | edication | line _ | our policy? | | |
| | am | being charged fo | or w | rasn't to _ | or anyone | ? | | |
| | I ha | ve to pay r | nedicine that w | vasn't | my _ | ? | | |
| | come | | for not | prescribed to | me? | | | |
| | come | _ have to pay _ | a drug | ? | | | | |
| Why | we c | harged | no one | e our | _ received? | | | |
| I'm _ | dinge | d for that o | lidn't pat | hs | I'm asking _ | · | | |
| | do h | nave 1 | for medicine _ | isn't appro | ved me and | ? | | |
| Why | | getting billed _ | med | icine? | | | | |
| | | dru | | | | | | |
| | | | | | by myself or _ | ? | | |
| | | _ for that _ | | | | | | |
| | I be | ing for me | dication v | vasn't prescrib | ed to a | nnyone | _? | |
| | | | | | me, | | my plan. | |
| | | | | | collected by | ? | | |
| | | to for | | - | | | | |
| | | narging me | | | | | | |
| | | | | | _ anyone under th | ne | | |
| | | re billings ı | | | | | | |
| | | | | | obtained | l? | | |
| | | is charged for _ | | | | | | |
| | | to pay | | | | | | |
| | | | | | approved | _ acquired by _ | | beneficiaries? |
| | | _ am for _ | | | | | | |
| | | | | | | | | |
| | | nson we | | | | _ | | |
| | | | | | ave me or anyone | under | _? | |
| | | drugs | | | | | | |
| | | | | | me, | not | why. | |
| | | s we're | | | r | | | |
| | | elling | | | 2 | | | |
| | | pay | | aian't | _r | | | |
| | | ls were | | that | do | 2 | | |
| | | | | | de | | | |
| 1S | a | TOL INVOICE | eu 10r | _ isn t approve | ed or _ | beneficiarie | es? | |

| | charged | _ medication that wasn't prescribed received me or anyone |
|-------|--------------------|---|
| How | have to | for drugs I'm not ? |
| Why | being | medication isn't authorized? |
| Why | I pay | to me? |
| What | reason | for pay fees by both parties? |
| | the | _ non-prescribed drugs here? |
| Why | I to | medicine I need? |
| Is | _ a mistake if | _ being billed that weren't ? |
| Do yo | ou I'm | without a? |
| | I a | am paying medicines that I requested received. |
| I | understand | I tome. |
| | paying | medication that no to me or anyone this? |
| I'm _ | dinged for a | paths with so please me |
| | confused as to why | y I'm billed for wasn't given anyone covered |
| | they me | e unneeded medicine? |
| | am I | which insured have or received? |
| | I p | pay for medicine that isn't approved me this plan? |
| Why | paying f | for the drugs that nobody gave? |
| Why l | have I charge | d for recommended or ? |
| Why a | are bene | eficiaries for prescribed or received by? |
| I won | der why | _ billed for medication or to me, or covered |