## [Demo] NLP Dataset for Customer Service Automation

Company Type	Natural Gas Companies
Inquiry Category	Scheduling maintenance appointments
Inquiry Sub- Category	Rescheduling/canceling appointments
Description	Customers may request to reschedule or cancel a previously scheduled maintenance appointment due to unforeseen circumstances or changes in their availability.
Data Size	5,022 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Natural Gas Company" customer inquiry. (Purchased data will not be masked.)

Can I appointment?
Might adjust the?
Can I my?
I change my
Is possible to time ?
I have a appointment next week, another?
I'd to my
Can different appointment be the ?
you move ?
it to way you schedule maintenance?
have could I make it different week?
Was possible to maintenance .
my time ?
My can rearranged.
to Change my Booking?
Should get another appointment ?
to change my maintenance?
I wonder I can
I maintenance next week can I change another
Might alternative appointment for?
Do to my appointment?
I am I can slot.
possible to the maintenance a different.
visit to be ?
Is time when request a new the checkup?
for the to be rearranged.
Would able to maintenance a different way?
you think it's change the ?
Were it make a appointment ?

Its _	to	booking.			
I	wondering	it possible	schedule	maintenance appointment	
	need	different time	the check-	up.	
Cha	nging for _	?			
Are	to sch	nedule appo	ointment in	way?	
I	if s	witch			
	_ it ok to	appoint	ment?		
	have a mainten	ance appointment nex	ct and	could	_ it.
		to changed.			
		my scheduled _		nts?	
		odify			
		schedule the			
		to change			
		new			
				vas for?	
	-	e possible			
		my maintenance b	oooking.		
		_ my schedule?			
		et alternative ap			
		rou			
		out I cl			
				to a week?	
		ge sc move my			
		move my a to _		ce annointment	
		d to _ at needs		se appointment.	
		_ my maintenance app			
				ek, I it a	?
		lternative r		n, 1 10 u	•
		e diffe			
		to?			
		another appoi			
	to se				
		now I chan	ge the		
I		move my maintena	nce		
		sible change		g.	
Can	my be	e?			
	might cha	inge service	_?		
I	know if		new time for _	next check-up.	
	_ it	the service date _	was origina	lly scheduled?	
	change	maintenance Book	ting?		
Му 1	naintenance	_ is be	next	change it to	week?
	might be able t	0	_•		
	_ it possible	time	maintenance?		
	to m	y maintenance			
I	apı	pointment coming	week, _	can rearrange it?	
		o for new _			
			what was	originally scheduled for?	
	change m				
	he neccibl	lo to chango	2		

it to CHANGE service?
Should an for maintenance?
maintenance can change?
you change for?
have a maintenance week, can I?
I could change maintenance.
Can I maintenance.
Is it a different?
it to my planned?
Will be possible?
okay rearranged the service?
need to know if
I wondering if I change
it I to service date?
change date my appointment?
I to have my maintenance appointment change?
Do have the right to ?
It possible the appointment.
it service date that was scheduled?
I schedule different maintenance?
The visit rearranged.
is to rearrange appointment.
How should time?
want to if alter my Booking.
My needs to be
to a new
Maybe for the service date.
is necessary rearrange appointment.
need change maintenance
I wonder rescheduling my
Would able to the ?
I the ability adjust service?
like the service
You need change time.
rearrange the service date?
that possible move maintenance ?
youthe maintenance appointment?havemaintenance appointment next week,itdifferent week.
Is it possible slot? scheduled maintenance appointment.
have a maintenance appointment can I over another week?
Are it the be rearranged?
be to the service?
I have a but I it to another week?
possible to time?
get get my upkeep?
Is it the day and time ?
Can I maintenance ?
Maintenance is in of
possible to the appointment
·

	it possible for	the date	service?		
Had	been possible _	a	appointment differ	rent?	
		week, chan			
Was		the appointment	_ maintenance?		
Is	to the _	appointment?			
Shou	ıld another	c for my?			
My s	cheduled maintenanc	e	changed.		
	a chance to	the?			
I wou	uld like change	·			
Can	service	changed?			
	was possible for	_ to the	a time.		
	schedule a	date.			
Is	permissible	my maintenance	??		
	have	_ scheduled to be	week,	_ I it to week	?
Is	to my _	maintenance?			
	we change the timin	g?			
		_ change to my maint	enance appointme	ent.	
Is the	ere	the date dif	ferent?		
	will have maint	cenance next we	ek, I	to week?	
		up next week so ca			
		my sche	duled maintenanc	e	
Do I	to re	gular?			
	to				
	me change mai				
Ι	I am allo	owed to move	·		
	the time upkee	p?			
I nee	ed a				
I nee	ed a naintenance appointm	nent scheduled t	o	I switch it _	week?
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I nee	ed a ed a  naintenance appointm  there a to chan  have a maintenance	nent scheduled t ge ? scheduled to	completed	_ week, can I	
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it be possible to change the ?
to my maintenance time?
Is okay the service be?
scheduled to appointment week but I change it a week
maintenance scheduled to week so can I rearrange?
I I rearrange my
supposed appointment next week, I change it to different?
to rearrange visit.
Can the service ?
My maintenance appointment
it to move my ?
have next so could switch it to week?
maintenance appointment next week but could switch to?
Did possible maintenance differently?
Does it be for service date?
it possible change my ?
I know if I will be my
Is to my maintenance ?
possible make a maintenance
I timing the maintenance?
Will be possible appointment?
Is it okay date that scheduled?
request an alternative maintenance?
Is possible to my
I want to maintenance
appointment for maintenance to
If I an alternative maintenance, ?
possible to the schedule the appointment?
moving possible?
it possible to upkeep?
I my visit.
My maintenance be done next week, so can?
you able the maintenance a different?
it be that maintenance changed?
may to my booking.
Would it be change ?
my maintenance slots?
I like alter booking.
Was it possible scheduled?
Might move the?
Could a different appointment made ?
may I request a new for ?
I to adjust date.
like a new for
there a possibility time?
a maintenance next week wonder I could to a different
know if can my maintenancebooking.
time?
I the times the?
Am able to maintenance?
<del></del>

don't if can have maintenance moved.
Was to have for maintenance?
Is to redo maintenance?
need to know can to my booking.
Will it move maintenance?
could maintenance appointment way.
Was possible to arrange the a?
am to have appointment week can I it?
Might the moved?
I to know maintenance can changed.
wonder if able to change maintenance
if I rearrange my maintenance
Can maintenance changed?
There is chance can service
it my date repair?
be possible my maintenance?
I able change my ?
Maintenance can ?
Should maintenance changed?
we move the ?
am unsure if change maintenance.
Is modify my service?
you could schedule the appointment a
An appointment be considered.
the service is?
I have maintenance appointment due week, can change
I service visit?
I service visit? would like if I alter booking.
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would like if I alter booking.  possible amend maintenance appointment?  have a appointment week, so can I ?  Is way change the service ?  know maintenance appointment will be  There is to if I maintenance booking.  my appointment another week?  possible change the maintenance ?  it possible to the schedule the maintenance ?  My maintenance appointment is done so change it?  possible schedule the maintenance differently?  in service date.  Is it to slot?  possible alter my scheduled ?  Is it get appointment for ?  it possible appointment differently?
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I to ask a for the
to schedule the appointment
I move maintenance?
it change the Maintenance?
is a appointment that to be
change maintenance appointment.
I if I change my maintenance.
need to be
a way adjust date?
Would to the appointment?
Can the date?
I have maintenance appointment
I have my maintenance
Was it change of the appointment?
I change for my?
Is it okay the service different than for?
possible to a change to booking.
Would it possible the different?
need to if I my maintenance
week's is to completed, could I it?
there change my booking.
I have appointment week am can switch it to week.
is looking a maintenance.
I my service?
possible up maintenance appointment?
I am rescheduling appointment.
wish my time.
There that can adjust service date.
the service date than it is scheduled for?
could possibly change
might be able the
the schedule of?
know if it is possible to change
appreciate a time the
will maintenance next week, could I to another?
schedule appointment differently?
Changing might possible.
maintenance visit must
My maintenance appointment next it?
I modify the ?
Is a me to change date?
you modify maintenance?
Can you appointment?
to make a next so can I ?
I if change the service date.
it for me modify the ?
moving maintenance possible?
Is there way time my repair?
ways the maintenance appointment?
The mode to

I have I wonder	should change to a different
you to the differently?	
It could possible for you to	·
Do have to scheduled ?	
Is a change my ?	
have a maintenance appointment	I to a different ?
Would it change service?	
Should I be alternative appointm	nent maintenance?
possible that I request a	
I change maintenance to w	
itto change time of maintenance	
Would it make maintenance	
have a and I am wondering	
have a appointment week,	change it to another?
Is service?	
able to move my?	
I like to whether not chang	
I it possible to the maintenance	appointment
Could change time?	
that I may time for th	e check-up?
there an alternative ?	
Is possible to the?	
the date be?	
I like to alter	
You might to different time for _	appointment.
Is it possible a the mainten	nance?
my maintenance be changed?	
have be next	can I switch it to week?
be possible to schedule time for	
it possible have maintenance	
have a maintenance appointment week,	
Maybe maintenance appointmen	
Will it be have my ?	
Do i my appointment?	
Is it possible a new time	?
needs to rearranged	<u> </u>
change my maintenance booking	*
My maintenance to be next weel	
	x rearrange it:
Need to on?	
I to service	
Can maintenance dates?	
Is it possible alter	
I if I can the for	
it possible the maintenance a bit	
I my maintenance next	_ can switch it to week?
Could you appointment a?	
know if am to mainte	nance appointment.
maintenance time changed?	
$My \_\_\_\_ appointment \_\_\_\_ changed.$	
be time I may request a	for the

Was change appointment for?
Changing my needed.
it change your maintenance ?
asked if maintenance slot.
Were possible the maintenance?
know if I'm to rearrange appointment.
Was possible to different for the?
feasible to change the ?
possible the service date that originally?
If can my booking need that.
my scheduled necessary?
It could maintenance appointment.
to know if I could booking.
it possible relocate my
want maintenance visit.
I to request a new the?
to my maintenance.
Could you move ?
I a maintenance appointment that scheduled completed next could it week?
I have week and can it rearranged?
scheduled maintenance to another week?
maintenance is be rearranged.
Is change maintenance scheduling?
do with scheduled maintenance?
Will possible to change ?
able to the maintenance?
it possible schedule the ?
Would adjust the ?
want to know change maintenance booking.
change the maintenance booking?
Is possible get alternate appointment ?
Can I an alternative?
Was move the repair?
be possible service appointment?
I have maintenance ?
would like a time for the
possibility to my booking?
checkup could delayed.
Should take for my?
a scheduled appointment next week, switch over to ?
necessary to change maintenance
make to change my ?
know if change maintenance booking?
possible your maintenance a different time?
it for me an appointment maintenance?
Seeking new frame
am I have to change my
My appointment next week I rearrange?
I want know change the maintenance
There be a when a time the check-up.

change my service?
am my maintenance visit.
Am I able to?
wondering if could maintenance Booking.
acceptable to the date?
It possible different appointment for
think can maintenance slot?
Is okay change the date from planned?
desire maintenance visit.
Can change maintenance?
Could we ?
I appointment for my ?
am curious if I booking.
was possible to schedule appointment
Is it to maintenance?
I am going to my maintenance I ?
Was possible for change of the maintenance?
a maintenance appointment so can have it ?
am it is possible maintenance booking.
Would be change maintenance?
Could the for?
date changed.
Could I over maintenance appointment ?
I have appointment next is it it week?
I a different maintenance?
Was it appointments different?
be change my maintenance?
I am changing maintenance
need get an for
Was it delay checkup?
Do you have to appointment?
Would my scheduled maintenance?
an appointment available for?
A is due next I change to week?
I have a maintenance appointment. Week I week?
I have a maintenance appointment week I week?  Can I maintenance?
Can I maintenance?
Can I maintenance?         I have maintenance week can rearrange?
Can I maintenance?         I have maintenance week can rearrange?         Are I to move ?
Can I

Is it request a a checkup?	
like my repair.	
My is to be week, rearrange it?	
I new date repair?	
Are I change?	
I have to make to maintenance?	
Restructuring visit?	
a date	
Is necessary me to change appointment?	
My maintenance appointment	
have appointment next can I another week?	
an alternative for maintenance.	
I like to if I'm the booking.	
It's for to schedule appointment	
Shouldget maintenance?	
I do not know if I to	
okay change the date?	
the maintenance appointment a?	
Was maintenance appointment in a different?	
I want to out can change	
Can maintenance in a different?	
like to know if my Booking	
My has rearranged.	
I wonder if change	
Maybe should my	
it allowed the service changed?	
I rearrange maintenance	
I a maintenance appointment next change it different	?
the time maintenance ?	
Is it okay to?	
wonder if I change my maintenance	
I appointment week, could I switch over another	?
it fix service date?	
will my maintenance appointment I it?	
Is there a I can new for ?	
it a possibility request time for ?	
Are to time?	
have a next week I'm if I can	
maintenance need to be ?	
Is there a a for the next?	
can I my ?	
possible to move ?	
You might schedule the maintenance a different	
Do you I change booking?	
to my maintenance	
my maintenance booking	
it be possible appointment?	
possible my maintenance booking?	
new time for sought.	
I change my	

Do a chance the service?
Will change my schedule?
Was to change the maintenance appointment?
it okay to the from was originally for?
curious I can maintenance
$\_$ if I'm $\_$ to rearrange $\_$ maintenance appointment
A new for maintenance
I a maintenance appointment week, am I able ?
able change the time of maintenance?
I have a appointment scheduled next if I can a different
need to maintenance?
have a question I maintenance booking.
I appointment next can I a different week?
Is it acceptable to the it scheduled for?
It possible to booking.
to know to change maintenance booking.
I be maintenance Booking.
it the maintenance appointment another one?
I if I change the maintenance I my maintenance appointment?
i change maintenance?
My needs rearranged.
It may possible change of maintenance
I like time the check
would know my maintenance could be
Is doable my maintenance
is question regarding the rearranged.
a appointment next week, it to a week?
Would be possible to appointment at a ?
Is to change date originally planned?
Is it to service was originally scheduled?
do not I able to maintenance appointment.
My is next week, so rearrange?
want to for the check-up.
able to change the
Is it the way you appointments?
Is alternative appointment ?
An for needs be
the moved the arrangement?
Is to rearrange date?
a maintenance appointment next week, switch a different
Could you time arrangement?
to the service date?
I if maintenance time
I want to know can get appointment
My maintenance appointment is next can?
alter maintenance?
will have my I switch it to week?
you know if I maintenance?

I get appointment for ?	
I like know maintenance booking be	
I'm maintenance appointment next week, can switch week?	
Could it I my maintenance?	
there time when request a time the checkup?	
My appointment be	
I question changing time.	
My appointment changed.	
Is okay the from where was scheduled?	
I'm if I can maintenance	
My appointment coming up week, so I?	
time for upkeep?	
Were ways the appointment?	
It possible to make a bit	
Can the date?	
I have a maintenance appointment be could I could I different wee	k?
maintenance date.	
have my maintenance next can change?	
Is possible make changes maintenance?	
I find out can my schedule.	
Is I change my ?	
Could switch to different for my ?	
to change my service?	
I wonder I visit.	
scheduled appointment be be	
to change the appointment?	
an appointment for maintenance.	
I unsure if can my	
It could make the maintenance different.	
Are change service date?	
Should I alternative maintenance?	
I supposed change scheduled ?	
my maintenance?	
it okay the service date from scheduled?	
I a that next week, could change another week?	
I a appointment week but I it another?	
What if my scheduled?	
I thinking about visit.	
Can change service?	
have a different the?	
Scheduled may be	
Was to maintenance different?	
Will I able my ?	
maintenance appointment is next I switch it another week?	,
supposed to have my next I switch it to ?	
wonder if maintenance slot.	
Are to maintenance schedule?	
My maintenance be	
it have a maintenance?	
it possible to my	

I can move my appointment.
I find for maintenance?
can change scheduled maintenance.
Will it my appointment?
I wonder I maintenance
it be possible take maintenance appointment ?
It is to know I booking.
supposed to next week, can I change another?
Someone wants their
Was it make appointment.
If I need to
wondering can move my maintenance
the maintenance appointment
someone get alternative for ?
Am I allowed to ?
I would like I can maintenance
It might be to of the
the be different?
to have maintenance appointment but could change another week?
can change my maintenance
would like to the
is a chance I change maintenance
Will alright change the?
Am able appointment differently?
possibility change the appointment.
I need to scheduled ?
my maintenance booking?
it to change the way appointment ?
Is date doable?
I wish know could the maintenance
I have a next could I over week?
I need to know maintenance Booking.
I a scheduled for can change it week?
wondered if it be the maintenance appointment
it to the service?
if can change the time maintenance.
need know if I can
maintenance appointment next wondering I could switch it a different week.
change the maintenance?
Is to my appointment?
it possible the maintenance appointments scheduled?
possible to the appointment differently.
would like change time.
Is okay to the service date for?
I wonder I Booking.
My appointment due to completed next week, I to ?
Does okay the service be?
I be alternative maintenance?
Is there chance me request time the?
my maintenance schedule?

I am scheduled to have it?
the service be?
Are possible schedule the ?
another scheduled maintenance?
I'm if I allowed to maintenance
Is the service date be?
I supposed my appointment next week, can I change
Do a maintenance appointment?
I am have switch it over to another week?
wondering if can get for maintenance.
Does be move appointment?
to know able my maintenance booking.
Would it be schedule different times?
I scheduled appointment.
The appointment be
possible change the maintenance a
service date may need
a appointment scheduled to next so can I ?
Is it to the service date ?
Can I adjust ?
you maintenance appointment?
if change maintenance booking?
to the date.
I have a appointment next but I another?
is possibility the a different time.
Change for?
I am to my appointment next could to another?
I to service date?
Maintenance appointment needed
okay to maintenance time?
it possible change maintenance?
I'm not certain I rearrange
Is okay to the date scheduled?
I a scheduled next week, change it?
I my visit.
Is there time request time for the check?
Is possible for?
Is it to my maintenance?
A appointment scheduled next week, I switch it to ?
Could have the ?
It be possible make maintenance
Do I my booking?
Was it to alter ?
it change time my repair?
Is a different appointment for?
my appointment to be ?
Will it be change ?
there when I request a time next check-up?
Can you appointment ?
like rescheduling my appointment.

I to know I	can change	·			
	re-schedule my repair?				
I my 1	moved.				
	week,	switch	n it to	week?	
	possible to _				
	I can my appo				
possible	to the serv	vice date?			
	change				
	ointment next week		ring if	to	different week.
	schedule diffe				
	make the		it?		
	maintenance			to week?	
	to move mainten			<u> </u>	
	change my schedul		e.		
it mod					
	it's possible char	nge the mainte	nance .		
it to t		9			
	make maintenance	different	?		
	if my maintenance appoin				
	next week, could I				
	g I				
service dat			booming.		
	time for the ma	aintenance	2		
	am wo			another week	
	he ann wo		SWITCH	dilother week.	
	maintenance appointr				
	maintenance appoints _ time of appo				
	a time for che		: c		
	appointment next week a	anu	ш	·	
want to my		T!m	т ;	<b>.</b>	
	nce next week and			l.	
	could		_ cneck-up?		
	adjust ap	pointment?			
able o					
	to schedule r	maintenance	?		
Is n					
	appointment n				
	nce next			·	
	change my m		<u></u> ·		
	to another				
	naintenance appointment				
	maintenance next			?	
	change mainte		tment?		
	a little d				
	uled appointment _	?			
Can I change					
	change repair				
	my appointme	ent?			
It's a					
Is it to modify	?				

it necessary rearrange date?
Will it possible my?
I if I have my
I change time ?
Is change maintenance schedule.
wonder if I maintenance.
Is my booking changed?
Can move upkeep?
Was make the maintenance?
Is for me to a different next?
have a maintenance appointment next could change week?
wondering if I maintenance.
do about scheduled maintenance?
Is way to maintenance?
I toschedule my
I my maintenance?
Is it the service time?
have maintenance appointment next week don't know I
Resched maintenance?
Does know if I my ?
a maintenance appointment next can it to different
It was make different appointment
I to have a maintenance change it?
I supposed change my ?
Is it to move
My maintenance appointment to next can I change?
It's for the rearranged.
I able change appointment?
Should get a for?
I would like change appointment to
know can change maintenance
I scheduled to have next week can I ?
Is CHANGE the date?
I have change maintenance?  Do you my maintenance?
Is it possible a for the?
Was it the appointment ?
Can scheduled maintenance?
Is it possible to schedule for ?
Was it a maintenance ?
am wondering can change date.
maintenance appointment to changed.
Are you the service ?
Was possible change our ?
is possible appointment different.
would know you change the maintenance
am next I change it to a different week?
I to my maintenance booking, know that.
I my appointment ?
I if it my maintenance booking.

Can change schedule?
Can I switch my maintenance appointment?
would like know change my maintenance
my scheduled appointment to?
to maintenance booking
How I my?
the maintenance different?
I modify of maintenance?
I schedule?
I change service
Is it to schedule differently?
I am able to change maintenance booking.
There a rescheduling my
wondering I get an alternative for
you change the maintenance ?
scheduled to appointment week, could I switch to a?
appointment to rearranged
have a next week, could change ?
Should change my ?
a next week and I wonder it to a week.
My maintenance is
Did be schedule the maintenance ?
a of new time the check-up?
Is rescheduling?
new service
Can the moved?
want know is to change the booking.
want know if I change scheduled appointment.
Can I change?
I to appointment week, could switch a different week?
Could service be?
it to reassign the ?
Would you the?
I like request time for my
I the maintenance appointment a bit?
Was possible to visit?
Can a for the appointment?
have next but I switch it over week?
a next week can I rearrange it?
have appointment next can I change it?
have a next I change it?
it maintenance appointment a different way?
Is it the maintenance different times?
Is it to the
Could make the ?
need to know if I can
a time for
it possible for change service?
Is Possible my maintenance?
Is it possible for change?

I to make a different ?
date?
I need to change ?
know can change the maintenance booking.
Is it possible to?
a date.
I was interested in
$\_$ if I $\_$ get $\_$ alternative appointment $\_$ maintenance.
change my planned maintenance?
wonder it's possible to
I to I can change my
Maybe it's to differently.
I like to maintenance
$\_\_\_$ if I $\_\_\_$ move my maintenance $\_\_\_$ .
Is it possible time repair?
Were able adjust maintenance?
if I can the
there time might a new for the next?
possible me for a new time for ?
$I'd \ \underline{\hspace{1cm}} to \ \underline{\hspace{1cm}} I \ can \ modify \ \underline{\hspace{1cm}} main tenance \ \underline{\hspace{1cm}}.$
Can I time ?
Is it possible change?
I don't know if am allowed
Is it possible to
Can be appointment bit different?
to maintenance visit.
there way request new time next check-up?
I allowed to change ?
Is it possible to a different time?
I wish a new the
May new time check-up?
It for to schedule different maintenance
$I \ would \ \_\_\_\_ \ know \ \_\_\_\_ I \ \_\_\_\_ \ my \ \_\_\_\_ for \ maintenance.$
Can make change to ?
rescheduling my maintenance
the maintenance?
adjust the appointment.
Do change my scheduled?
I if it's possible move
change a scheduled maintenance?
a appointment next week, I to the next?
I have appointment next it to a different?
Need time for my?
My might need changed.
have a maintenance that week, I it to week?
I to I can my booking.
there chance my booking?
There change maintenance time.
shift my maintenance slot?
be possible make appointment different.

	a	when _		a diffe	erent check-ı	ıp date?			
	it to 1								
Was	possi	ble for	to	your	differe	ntly?			
Is	possible	e adj	ust the _	·					
Му_	i	s schedule	ed	week,	can I	it?			
	I get		_ for Ma	intenance?					
Is	a good		get a	for	?				
	to	r	naintena	nce visit.					
	it possible	to schedu	ıle	appoint	ment a	L	_•		
	maintenar	nce r	eeded _	cha	nged.				
I hav	e	_ appoint	ment sch	eduled	comple	eted next		I	it?
I	_ to	it's _	to cl	nange	Booking	·.			
		to 0	hange _	repair da	ite?				
Can l	[	_ mainten	ance	_?					
	trying	_ rearran	ge:	maintenance	·				
Ι	to 0	change		visit.					
Were	;	sch	edule	maintena	nce dif	ferently?			
Is	wa	ay to	ma	aintenance _	?				
I don	't know	c	an	time	my maint	enance	•		
I don	't if _	can _		_ maintenanc	e				
I	to l	nave my	appo	intment next		I	it?		