[Demo] NLP Dataset for Customer Service Automation

Company Type	Health Insurance Companies
Inquiry Category	Appeals, grievances, and complaint handling
Inquiry Sub- Category	Complaints about policy premium increases
Description	Customers may file complaints about significant premium increases on their health insurance policy, seeking a clarification of the reasons for the increase and possible resolution options to mitigate the financial impact.
Data Size	5,572 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

$\begin{tabular}{ll} Masked sample paraphrases of one "Health Insurance Company" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$

Why	about potential large	e-scale be	fore receiving	of higher	?	
Was a reason w	hy told	major	in?			
Please	_ behind the absenc	e prior	on significa	ant changes that		monthly
caused us	not about large	-scale changes	prior no	tification		_?
Before higher b	ills, some	?				
Shouldn't have	of the		monthly du	ies bills?		
Please us						
there a reason v						
We were in						
Did anyone inform						
don't have prior					payments.	
We kept th					v	
a					in our	payments.
Did not inform						- •
it nobody o						
come you						
How kept			_			
faced with futur						
Is a why						
There was a of l				on		
abou						
Were						
We inform				of	payments.	
Were large changes _					_ 1	
been						
How come nobody				C	our ?	
they give a			J		·	
prior			to	in monthly pa	yments.	

How we weren't told that would be soon?
weren't possible major changes before went
our went without notice, ?
a that before increased payments hit us?
Potential large-scale changes the up.
come bills without prior ?
were not large-scale changes prior to receiving notice
wasn't there prior notification that increase our monthly payments?
can not know these high payment?
got bills we weren't about possible major
about the large-scale and the increase in after a notice.
Please explain there communication changes that resulted in charges.
you explain why nobody a before ?
Why you tell about the bills go up?
not advance of surge in payments?
you not tell changes thatlead to higher?
wasn't our alert possibility of a ?
Please the the absence of that in monthly charges.
confirmation of increased payments?
didn't know about the notification increased monthly?
Why tell us all changes that bills ?
Did not inform us in advance possible result in ?
Why were hidden not made receiving ?
We not would be a crazy in our
Were not told large-scale changes payments?
We weren't told potential large-scale before of the
explain notice of payments didn't sooner?
me there was prior on significant that resulted increased
should have given prior notice in .
We should have been prior notice of the major
there lack of prior notification changes that to an our payments?
Were large and lead to hikes?
of our lack knowledge about changes of increased charges?
We were about large-scale changes before receiving payments.
How come hear the ?
Shouldn't have in dues?
there why we were not told changes premiums?
there a reason we were told about changes rise ?
What the cause lack knowledge changes before on increased ?
Is there a reason for not about changes that lead an ?
How our went warning?
Can explain nobody gave heads about rate?
hidden changes not prior to bills?
reason forlackprior notification about theincrease in monthly paymen
What the reason for confirmation of increased ?
you tell heads-up regarding the monthly rate?
How come us know about payment?
Why of payments without warning shifts?
tell us the payments increased?

was a why didn't about major in
possible that nobody gave heads-up monthly rate?
What to not know about before monthly charges?
Please tell us briefed to the higher monthly costs.
How we about the increases?
Did we about large-scale increased payments?
Potential changes weren't increased hit
$\underline{\hspace{1cm}} \text{tell } \underline{\hspace{1cm}} \text{ why } \underline{\hspace{1cm}} \text{ apprised of } \underline{\hspace{1cm}} \text{ modifications } \underline{\hspace{1cm}} \text{ resulted in higher } \underline{\hspace{1cm}}.$
know about monthly hikes?
reason not told changes and rise in our premiums.
How didn't warn us big payment?
What us not know large-scale changes of ?
was no prior notification about to to our monthly
the reasons for of changes that resulted increased charges.
How come we about payments?
Why it notified for monthly payments?
facing future high prior awareness was
we about increases in payments?
we about the payment hikes?
were kept dark about changes the bills went
hints of monthly why did us?
did not know about resulted in monthly
We kept in about possible changes before higher
there nobody gave a about the rate?
How come we weren't told going big increase our?
How come the dark about the?
weren't warned about the sudden increases?
Were large changes to unexpected hikes?
come our went without anyone ?
Why didn't the changes bills to spike?
come nobody gave a heads-up about?
There was no prior the to increase our payments.
did we not payment increases?
weren't payment hikes before.
Before bigger payment notices did anyone about major?
didn't a heads about increases.
How you didn't us sooner payment?
we have been steep increases in our ?
tell us why weren't apprised of modifications caused
come kept us the the steep hikes?
Is a reason why we about that to increase our ?
you about the changes pushed our bills?
How do not know about increases?
were changes disclosed higher bills?
get with sky-high costs without being?
anyone us about major changes got bigger payment?
large-scale changes notice of the higher monthly payments.
Please us why weren't told these major resulted in
informed about potential before were told higher monthly
How us was a big hike our payments soon?

you	us about the	caused our bills	go?	
		before getting notice _		payments.
		heads-up		
				increase in monthly
How they				
Why	that	going be a huge _	in our pay	ments?
Potential	have been be	fore higher were	_•	
come	_ know about these	e?		
		he in high	er monthly	·
		ow about changes an		
		that result in higher		
		hefty payment		
		about the rate		
How come				
didn't me	ntion the	_ made our spike?		
		that	higher bills	S.
we had				
to				
		could to higher bil	lls.	
you not				
		before started	more.	
		notice pay		
		ed major c		
		bout their		
		the payment hikes?		
There early				
		about ?		
		getting with		
		got payment		
		monthly payments occ		
There isn't early noti				
		about the rate _	?	
		increases?		
		ut huge ?		
		rk about their payme	nts?	
not brief				
		with costs without	heads	- up?
		in unexpected?		•
		notified before		
		nunication the chang		ed in monthly .
		of major changes before v		
		es that made		·
		sky-high withou		
		out the to _		in monthly ?
		e possible changes		
				Jioi paymonts:
		ior notice of increase		?
How = that			monthly	·
		scale changes before rece	ivina	narmonte
				_ payments.
potential	not	_increased payments?		

a for not having prior notification an increase our monthly payments?
We not possible before we were hit higher
come we out went up without?
Is for not notified about to an increase our?
Why did we about the rise in our?
tell why apprised these leading higher monthly costs.
Is there any for notice payments arrived ?
we know changes led an increase payments?
didn't you about the huge that to go?
Not being notified receiving increased monthly is
There was why didn't know about changes rise
Shouldn't we been the our monthly dues?
Is there a there notification about the monthly ?
didn't alert the of significant raises?
large the sudden payment hikes?
eading to monthly
Why we about changes on monthly charges.
Is because notice of payments arrived shifts?
changes before increased payments us.
anyone tell us the changes we payments?
were hidden prior to receiving?
notice higher payments not come with shifts?
us we apprised about modifications that in monthly costs.
We weren't about large-scale changes before
nobody told us there a huge hike payments?
come bills went up any ?
not inform in of changes would result in payments?
come of the hefty payment hikes?
didn't prior about that led an in our
Why alert the possibility sizable raises?
Potential large-scale communicated the payments
increased potential large-scale changes not communicated?
you inform us of that would to monthly?
tell us why we weren'tabout resultedhighercosts.
changes not noted and to payment?
Shouldn't have about in the dues?
you of changes that made our bills?
There early notice on possible bills
Did in about possible that lead to payments?
We told about the before we hit higher
large not mentioned, leading to unexpected ?
Please us why made of these resulted in monthly
we not know changes notification on increased monthly?
Why did we not possibility of ?
didn't you inform about the changes made ?
We large-scale changes before we were given notice of Provide why weren't made aware that resulted costs
Provide why weren't made aware the that resulted costs.
we have been warned large in dues?
We were not about were given notice of monthly Did you never brief monthly ?
214 J 04 1101 1101 1141

There a of knowledge large-scale changes	monthly charges.
Why did sooner this payment	news?
Why we about before we got	bills?
We weren't that there was a a	payments soon.
Why tell about that our	to go up?
The notice of changes should	of the increase.
Why were about the hikes?	
shifts higher payments before.	
We were told changes before recei	ived the higher
you tell the huge that bi	ills jump?
$___ didn't ___ tell ____ the ___ that made ___ bills$	up?
Is there reason didn't know about major	in?
Did you not advance of possible changes	to payments?
Why have notice of shifts before	?
Can why gave heads-up to	rate spikes?
we told about the news sooner?	
Why didn't you inform of that	to go?
Shouldn't warned about increase in	_?
Did the changes before bigger	_ notices?
you not inform sooner of hike	_?
us of changes that might result	higher monthly?
We potential changes before getting hit	higher
Please why we weren't major	changes resulted higher costs.
Please reason behind the absence of	changes increased charges
warned of the significant alterations	payments?
Why wasn't the about the ?	
we know monthly hikes?	
on monthly why nobody infor	
tell why we weren't the modification	ons resulted higher costs.
regarding payments specified?	
Why the changes led _	the our monthly payments?
We about large-scale before we notice of	f payments.
did y'all dark about the hefty paym	
we about potential before the	increased?
know about large-scale	on increased monthly charges.
brief the payment increased?	
Were and that leads to hikes?	
didn't tell us about massive changes mad	de go?
large-scale changes paid more.	
getting with higher bills, why told	about possible?
didn't inform us payment	
come our any notification?	
Before receiving why were hidden	
Is a reason for of about incre	
come we weren't about the hike	
were kept in the the possible that	
us about the changes before we	payment?
shifts were before about	
large-scale changes were not payments	hit
How come increased?	

about nigner weren't before?	
notification given changes led an increase our monthl	
higher payments in the mailbox, the absence of	happening
you never the surged?	
ncreased payments hit were large-scale not?	
an tell us gave heads-up about rate?	
Then facing future awareness	
How come we hear increases payments?	
Why wouldn't there be early on ?	
Ne about major changes before went up.	
Did you not brief rise payments?	
tell us about the changes before the ?	
When upheavals, prior not provided	
Did tell about the big received the bigger ?	
come didn't know was to be increase our?	
we told was going big in our payments?	
an someone us ended with sky-high warning?	
Ve did receive heads-up the high	
was notification before receiving monthly payments.	
hear these high payment increases?	
were monthly payment so why didn't inform?	
id not possible that could lead to higher ?	
was reason we about changes and rise premiums.	
id anybody major changes the bigger payment?	
fow come didn't the in payments?	
not inform us sooner the hike ?	
changes weren't communicated before received	
unexpectedcausedlarge changes not mentioned?	
didn't tell about changes that led our going ?	
Did alert possible would result in higher payments?	
didn't you tell about that bills?	
did of higher not come ?	
s why we didn't about changes in premiums?	
here wasn't for the adjustments to a rise	
were not told about changes getting of monthly	
oid any changes could lead to higher monthly?	
Iow come were kept in hikes?	
did get a heads-up sudden high	
Did not us know advance the that result page	ayments?
Iow come without anyone?	
we been before the payments ?	
didn't heads up sudden payment increases.	
oid us you increased payments?	
Can why one a about the monthly ?	
come weren't told about big hikes happened?	
come didn't hear this hike?	
anybody us the before the payment?	
Shouldn't there shifts before steep bills.	
There monthly payment hikes, why did tell?	
	of ?

Did you notify in about possible lead monthly payments?
We told the potential changes we notice the
the large-scale notice of higher monthly payments.
big not communicated payments?
about monthly hikes they were announced.
there a lack of notification about our payments?
Why kept in dark until those bills ?
alert us before increase?
Please why we weren't about major modifications that monthly
told large-scale were given notice of higher monthly
Is there why increased payments were ?
a nobody gave a heads-up the rate ?
it that of came without warning about ?
us we weren't informed modifications resulted higher monthly costs.
never us prior the payments increasing?
Prior changes should have been were informed increase in monthly payments.
have early notice of shifts before
We have been prior notice before were of the increase in
come bothered alert us of our payments?
Did anyone inform us before the ?
Why notifications sent confirmation monthly then?
Why did our state possibility raises?
Please me why there about that in increased charges.
How nobody know payments going to go up?
come were the dark the hefty payment?
we about these payment increases?
Did anyone us big changes we payment notices?
were monthly hikes before.
Why were changes disclosed to higher?
Is there a that higher payments ?
How we there would be big hike in ?
Did us prior payments surge?
didn't we get a ?
Did brief us increasing monthly?
Please tell we weren't changes that in costs.
We didn't about the possible with higher bills.
we didn't about the possible with higher bins. weren't the major modifications that resulted higher
Did you not of that could higher monthly?
What happened us sooner of news?
Potential were not payments.
Why we know changes that lead an monthly?
Did sooner of this payment?
don't large-scale preceding on increased monthly charges?
Did anyone about received the bigger notices?
it because higher without of significant shifts?
Why did we the notification on monthly charges?
us in the dark about the?
informed about large-scale changes before notice monthly
How come notice of was not?
didn't tell huge that caused bills to increase?

Section Processive Process		we didn't know the increases?
	Is the	ere reason gave about their expensive rate?
How	Is	possible that notices higher payments significant?
How		we about the changes lead in our monthly?
S		were not told about before of the higher monthly
gound inform		
Shouldn't Shave	Is	a why a about rate before?
Shouldn't have		
Did vou not about changes lead higher ?		
didn't you us about hikes? Did large-scale changes not be communicated		
Did large-scale changes not be communicated		
me		
We informed large-scale changes before of higher monthly larges. It is a large-scale changes before we lould monthly larges. It is a large-scale changes before we lould monthly larges. It is a large-scale changes before we lould monthly larges. It is a large-scale changes before we got large-scale changes monthly payment large-scale changes prior large-scale large-scale large-scale large-scale large-scale large-scale large-scale large-scale changes monthly large-scale large-scale changes monthly large-scale large-		
We informed large-scale changes before of higher monthly did alert not state of substantial ? were told about changes before we told monthly there no communication there significant changes that resulted in monthly changes leading to sudden hikes? How you warn us about payment ? Can how we with high costs warning? should been prior notice before we got ofincrease. facing upheavals, prior awareness provided didn't monthly payment before. not told potential large-scale prior of higher payments. there large-scale changes not communicated the ? there large-scale changes not communicated the ? mot inform in advance that may result higher payments? Why wasn't before the was received? Is a the lack notification about changes to increase in monthly ? there notice of shifts before the ? Why our lack of ? Why gave heads-up rates before? Why gave heads-up rates before? How did get sky-high costs without ? Large to payment hikes Is a with yer		
did alort not state of substantial? were told about changes before we told		
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Is _ a the lack _ notification about _ changes to _ increase in _ monthly _ ? _ know _ nobody _ a heads-up before the ? Did anyone tell us major changes _ we ? _ there notice of _ shifts before bills go _ ? Why _ our the possibility _ raises? _ changes _ notification on _ monthly charges, _ our lack of _ ? _ us about _ changes before _ bigger payment notices? Can _ why _ gave _ heads-up _ rates before? How did _ get sky-high costs without ? Large to payment hikes. _ not told _ large-scale notice _ higher monthly payments. Is _ a _ why _ weren't _ changes in our _ ? _ made us not _ about large-scale changes charges? Why us about the huge changes charges? Why _ you _ about the raised _ bills? _ landing _ in ma mailbox, of warning for drastic _ " _ tell _ we _ apprised _ the _ modifications that resulted monthly costs. _ to _ why _ notification about _ heightened _ was not given earlier?		
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changes		
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Canwhygaveheads-uprates before? How didgetsky-high costs without? Largeto payment hikes. not toldlarge-scalenoticehigher monthly payments. Isawhyweren'tchanges in our? made us notabout large-scale changescharges? Whyus about the huge changesbills? Whyyouabout theraisedbills? landingin ma mailbox,of warning for drastic" tellweapprisedthemodifications that resultedmonthly costs. towhynotification aboutheightenedwas not given earlier?		
How did get sky-high costs without ? Large to payment hikes. not told large-scale notice higher monthly payments. Is a why weren't changes in our ? made us not about large-scale changes charges? Why us about the huge changes bills ? Why you about the raised bills? landing in ma mailbox, of warning for drastic " tell we apprised the modifications that resulted monthly costs. to why notification about heightened was not given earlier?		
Large		
not toldlarge-scalenoticehigher monthly payments. Isawhyweren'tchanges in our? made us notabout large-scale changescharges? Whyus about the huge changesbills? Whyyouabout theraisedbills? landingin ma mailbox,of warning for drastic" tellweapprisedthemodifications that resultedmonthly costs. towhynotification aboutheightenedwas not given earlier?		
Is a why weren't changes in our? made us not about large-scale changes charges? Why us about the huge changes bills? Why you about the raised bills? landing in ma mailbox, of warning for drastic " tell we apprised the modifications that resulted monthly costs. to why notification about heightened was not given earlier?		
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Why us about the huge changes bills? Why you about the raised bills? landing in ma mailbox, of warning for drastic " tell we apprised the modifications that resulted monthly costs. to why notification about heightened was not given earlier?		
Why you about the raised bills? landing in ma mailbox, of warning for drastic " tell we apprised the modifications that resulted monthly costs. to why notification about heightened was not given earlier?		
landing in ma mailbox, of warning for drastic " tell we apprised the modifications that resulted monthly costs. to why notification about heightened was not given earlier?		
tell we apprised the modifications that resulted monthly costs to why notification about heightened was not given earlier?		
to why notification about heightened was not given earlier?		

notification receiving confirmation for increased monthly?	
How come told us that was going big in ?	
us the before we bigger payment notices?	
get a sudden high	
anyone tell us the big payment notices?	
How come about the payment hikes?	
We didn't heads-up about these	
Why didn't about the increased then?	
were told that there was going to hike our soon?	
about changes before the bigger payment arrived?	
Why not we receive for payments?	
tell why we weren't major changes that in costs.	
did of higher warning about shifts?	
we weren't informed the modifications in monthly costs.	
receiving a notice, we only out changes and increase in	·
wasn't prior changes that increase in monthly payments?	
Could have informed increased?	
Why there prior notification about changes to in our ?	
Shouldn't have the huge our bills?	
We weren't of potential of higher payments come they kept in dark huge?	
didn't we get prior the to increase our payments?	
Did tell about the the payments?	
Why you us about changes made bills?	
noticehigher payments came without warning?	
informed about the before monthly payments.	
us the before received those larger notices?	
there a we weren't first of ?	
Potential changes increased payments hit us.	
Is a notice of without warning about ?	
a of large-scale changes prior of monthly charges.	
told possible changes before bills went up?	
tell us why gave the rate spikes?	
it possible hit sky-high costs without a?	
there reason the lack of about lead an in payments	?
were potential large-scale changes communicated?	
not informed potential changes given notice higher pays	nents.
Can you let know nobody a rate?	
large-scale weren't before increased.	
did we not of of payment raises?	
tell us why we weren't apprised higher monthly	
should been notified the in monthly before major	
were public before receiving higher?	
we not there be a huge in our payments?	
didn't a on the high payment	
Why didn't inform that our go up?	
How come support told	
How come weren't told hike in soon?	
How come weren't told hike in soon? Did not inform us in advance higher monthly? Please tell why informed prior to resulting higher monthly	

explain	wasn't prior	the ch	anges	in higher mont	thly	
did you keep	the dark	their	payment _	?		
kept	dark about	changes	we end	ed up with	_•	
did our not	warn	possibility	/	payment raises?		
tell why					costs.	
tell why the						
come nobody gav	ve heads up _		_ rate	?		
There were	monthly payment	hikes, di	id	?		
not inform	of	hike news?				
Shouldn't we bee	en about	sudden	mont	thly?		
Can explain						
you not tell us						
Shouldn't we bee						
Why u						
been				ajor changes m	ade.	
Why not early no				<u> </u>		
Did us abou						
Is large-scale						
you						
				an increase in	monthly payments?	
increasedh					montmy paymonts.	
Did you inform _						
notific						
We didn't						
Why wasn't						
Can tell us how _						
not tell						
higher						
was not not						
Did us abou						
we						
	ments arrived with					
anyone tell us ab						
Can you tell how						
in					ille	
Why did not						
we been wa					_ :	
We th						
know						
What is reason _						
The						
				to	notice of	changes
				to	notice of	_ changes:
Why s				2		
How notice of hig						
Can ya us why						
weren't				gner bills.		
Why wasn't notif				un?		
Why you						
to why						
inere any early i	TOTICE	stee	P DILLS.			

you tell us about that caused our bills ?
Shouldn't been about huge in monthly dues?
did we not changes to increased monthly charges?
Is it that notice of higher without ?
What is the reason knowledge large-scale changes before notification ?
Did inform us of major changes we notices?
We in the dark about we hit high
We told the before received notice of the
not inform of that in higher monthly?
Please why we informed the modifications resulted higher costs.
changes not mentioned and led payment?
Please explain reason for not changes that charges
not us before increased ?
notice of higher come ?
why we weren't about major that resulted higher
been warned that the dues go up?
large-scale communicated prior to the increased?
Were large changes mentioned payment hikes?
How come notice higher warning changes?
Is reason we weren't rise in our monthly ?
Shouldn't we the large increases monthly dues? didn't a heads-up payment increases.
were not about potential before we notice higher
Is for lack notification about significant changes leading in monthly?
inform us in advance about the changes in ?
We don't early possible steep bills.
How were not told that there to huge hike ?
We were kept the dark about major could
How nobody bothered us were to go up?
someone explain how we ended up costs ?
Do you have explanation to notice arrived warning?
Did we not about large-scale hit?
There was prior on the changes increased
How come heads-up the spikes?
been warned about the changes on ?
we didn't about hikes?
Why wasn't notification given confirmation increased ?
us not know before notification increased charges?
How hear about high increases?
you us notice higher payments not?
come nobody us was to a crazy hike our?
Were not increased payments?
We not informed receiving higher payments.
Please us why these major that resulted higher monthly
notice before steep bills.
of about changes before notification charges was by something.
Shouldn't have warned about increases monthly dues?
didn't inform about that increased monthly bills? did you not us about changes our?
Were large not leading unexpected ?
more large not rottening unexpected

How no one a about the ?
get a on the sudden increases.
Why of preceding notification of monthly charges?
Is there a reason for lack of about an increase?
weren't about major hit high bills.
not be receiving confirmation monthly payments?
wasn't for that could lead to a rise
How come about the big in ?
weren't they notified before confirmation increased ?
Please why was prior the changes that monthly charges.
didn't you about the huge our bills to?
don't have notice before go up.
did not about large-scale changes notification on
I wonder nobody about the monthly ?
We in the major changes that to higher
large-scale changes not increased?
Why wasn't we large-scale preceding notification on ?
tell us sooner hike news.
How went up without prior ?
is no notice possible shifts steep
Is the of notification changes lead an increase in ?
We were told about before getting with
come didn't the payment sooner?
us why we weren't told about that costs.
Were large noted, hikes?
we warned the surge our monthly dues ?
Before got payment notices, did us major changes?
potentially changes before the payments?
not get prior notification changes led to increase our monthly?
The lack significant changes to an monthly is a reason.
botheredtell uswasto behugein our payments?
didn't know large-scale changes notification increased monthly ?
Why of that to an increase in ?
there prior communication significant changes which resulted in charges.
Why notification increased payments confirmed back?
We were told getting hit with bills.
Can us nobody us the rate ?
we have about large jumps our billings?
were the changes before receiving higher?
How come didn't about the ?
Were sudden payment to not being ?
Tell me communication that resulted in increased charges.
Did anyone inform us about notices came?
us why weren't before major modifications in costs.
explain why there the resulted in increased monthly
large-scale changes communicated before payments us.
Is a why about major rise in premiums?
Is a why about major rise in premiums? There no knowledge changes preceding monthly charges.
Is a why about major rise in premiums?

there not prior communication	resulted in increased charges.
Can you us nobody a about the ?	
Why didn't tell us caused our to?	
weren't informed changes receiving notice of	of payments.
me why prior communication on significant changes _	increased
come us in the about payments?	
to hitting were large-scale changes commun	nicated?
Why wasn't notification significant changes led _	increase in?
Is reason being notified the changes that	to in monthly payments?
Please tell me why there communication	increased monthly charges.
Why didn't you the changes made bills	
not about potential large-scale changes before receivin	ng payments.
rising monthly payments, we have ?	
wasn't there notification led to ir	ncrease in payments?
We were not told changes the higher	
you never before went up?	
mentioned, unexpected payment hikes.	
Is there reason were major changes	the rise premiums?
come didn't about these?	·
We but weren't told about potential	changes.
Before higher why were not ?	
were kept in about this payment?	
weren't about the changes getting the	payments
Please why we the that in higher	
come nobody bothered us about hike	
We were not told about changes the	
How weren't told about ?	
Did anyone warn before ?	
Befo' ma mailbox, explain absence of _	for dractic chifts
changes have been increased payments hit	
you explainnobody amonthly rate spi	
Why inform us the that bills up?	NCS:
didn't heads up sudden high payments.	
did you us sooner this payment? didn't anyone a heads about spikes?	
didn't get a increases we weren't told large hikes before hap	manad?
we weren't told large linkes before hap know about the spike payments?	peneu:
	manand manuscripts hit wa?
possibility changes not being inc	reased payments int us?
you brief us before we our ?	
come our went without huh?	
Before receiving were hidden not?	
We have of the change before	
Did you us changes that higher n	nonthly payments?
facing future high cost prior	
We should have been in payments before	
How kept in dark the large increases?	
Why we not you of payment raises?	
you tell us gave about the rates?	
come were kept about the increases?	

	we	large-sca	ale changes preced	ling of incre	eased monthly charges?	
We wer	ren't told	that	in higher	•		
How _	us	the about	t huge increas	ses?		
We sho	uld	notice of ch	anges	about _	increase in our mont	thly payments.
w	as a reason why	_ weren't ab	oout major		premiums.	
How _	we got that	witho	ut?			
fa	ced future	prior awaı	reness was gi	ven.		
la	rge-scale changes _	before _	saw payı	ments.		
	changes not	_ leading to	hikes?			
What _	the reason for n	ot being notified _		?		
Tell	why there wasn't	prior communicat	tion	resulted	increased	_•
co	ome bills went	up	_?			
co	ome us _	dark abo	out their hikes	s?		
W	e have been warned	that our monthly		?		
in	creased hit	were there	large-scale	not?		
Why	:	receiving for	r increased paymer	nts back?		
te	ll us why we	these	modifications t	hat	monthly costs.	
Why	you us abou	ıt the t	hat bills	s?		
Potenti	al regarding _	weren't	to.			
Did	_ not us know	chang	es that lead _	higher	?	
di	dn't get	these increas	ses.			
	hit hi	gher bills, w	ere kept in the dar	rk	_ changes.	
Why	us	monthly h	nikes?			
	we th	at would be	huge in	our soon?		
Tell us	weren't _	the maj	or modifications th	nat in	·	
We wer	ren't told poten	tial large-scale _		of higher	payments.	
Our	up wa	rning, come?	?			
do	on't you have early n	otice s	hifts	up?		
yo	ou why no	obody a head	ls-up before r	rates?		
Potenti	al about	specifie	ed prior to			
Why	prior		to an inc	rease in our mon	thly payments?	
co	ome we	the payment _	news sooner?	•		
	we didn't know	the	_ hikes?			
Did	us of the	before	bigg	er payment notic	es?	
Was	i	ncreased paymen	ts us?			
		dark about possib	ole changes g	etting hit hi	gher bills.	
Did you	not	changes th	at lead to	monthly?		
	a reason	having prior n	notification about $_$	changes lead	ling increase _	monthly?
	d notice highe					
di	d we not know	chang	es before	of increased	?	
We wer	re	about the	resul	ted in higher bills	s.	
We	_ told ch	anges before we _	of	payments.		
How	our u	p warning?				
	not n	otice of	in monthly payme	ents.		
The	large-scale	increase in o	our payments	only discov	ered	_ notice.
Is	that incr	eased monthly	were not?			
We	_ not told	_ changes ge	etting notice	payments.		
yo	ou not brief bef	ore	monthly payme	nts?		
	bills ı	ıp notice, hu	ıh?			
co	ome to let	us about _	in o	ur payments?		

Do	know	gave a _		monthly rate spil	xes?		
	know	notice of	payments _	not warned?			
Did w	re	notice	_ increase	monthly p	ayments	_ it hap	pened?
		know about	large-scale	notification	on on m	nonthly c	harges?
	potential lar	rge-scale no	t communicate	ed before rec	eived	?	
	was ca	nuse of	ab	out changes	before	on	monthly charges?
	change	es not	to sudden pay	ment?			
Is	_ a reason	we didn't kr	iow	premi	ums?		
	was re	eason we		major and th	e rise o	our pren	niums.
	we know	the increase _	our payme	ents, we		no	tice.
	weren't told	high	increases	S.			
	we	told the _	changes?				
	did we	with sky-hi	gh costs	?			
We _	get prio	r chan	ges that led $_$	an in	·		
	weren't	_ about maj	or changes be	fore the	·		
	come we we	eren't informed _		payment?			
We _		the abou	t possible big	changes before we	e	with	·
There	·	changes that	n	nonthly charges, $_$		no pr	rior communication.
We _		large-scale ch	anges before g	getting notice		payment	cs.
	know	nobody	_ a	the rate hikes?			
				nges lea			·
	anyone info	rm about th	e change	es we la	irger	?	
				to a			
	not	in advan	ce about poter	ntial changes that	lead to	·	
Is	_ a reason _	having	notifica	tion that	at	in	crease in monthly payments?
		why nobody					
				we received those			
				could		er montl	nly?
				p about			
				notification or			
						odificati	ons resulted in higher costs.
				onthly			
				_ modifications the	at resulted _	high	er monthly
				back then?			
				made			
				r			
				_ major changes ₋	rı:	se in pre	emiums?
		es not					
				changes	notice of	tne	monthly
		higher				2	
				in higher n	nontniy		
		of the			normonto'	2	
				increase	_ payments	ſ	
		t us about _			looding		increase in our payments?
				le changes	read to _	moi	nmy payments?
		went				2021	
						cost	s.
		the			could los d	1	payments?
שוע _	1111	toriii us duv	mice me	changes	coura read	·	haymenre:

you inform in about changes in higher payments?
We of larger-scale changes before receiving
there reason why we were not told major the ?
why we weren't of leading to monthly costs.
we been about huge in dues?
higher payments without warning about?
didn't know potential large-scale changes before we monthly
we know our going up?
Before getting hit with higher were in dark
told the possible getting hit higher bills.
Did tell us before the payment notices?
not us before payments skyrocketed?
anyone the changes we got the payments?
didn't alert the significant pay raises?
Prior notice of changes been given we informed in our monthly
How didn't about the increases?
didn't the possibility large payment raises?
The for not notified confirmation payments is
Please tell me was prior communication significant that resulted monthly
Before received the payment did tell the major?
Please tell us we weren't told about major to to
How come huge in our payments?
How come of the hefty hikes?
us a reason nobody gave a about rate?
Why didn't the that made monthly rise?
Why hidden not receiving bills?
I know gave about the rate spikes.
Did us about before we those notices?
Shouldn't we been warned about increases in ?
notified receiving for monthly payments?
the changes disclosed higher?
Shouldn't we been about the huge changes ?
How we were not of payment?
didn't tell us the changes caused our to?
Why changes prior receiving bills?
Did we not large-scale before increased?
$Is \ ___ \ a \ ____ \ lack \ ___ \ notification \ about \ ____ \ lead \ ___ \ an \ increase \ in \ ___ \ payments?$
come we weren't there be crazy increase in our?
did we slapped with without a?
why there communication about the changes that monthly charges.
Why weren't notifications given before increased payments?
come were in about the hefty increases?
you tell in advance possible changes result in monthly?
Shouldn't about the large changes our dues?
There $___$ a $___$ we $___$ major changes and the $___$ in $___$ monthly $___$.
Did you not inform in in in?
notice of major should have been given before we increase
not prior of the in our ?
Why did go notice?
Shouldn't have the surge in?

Prior of major changes should	have given	were)	_ in monthly
notifications sent before				_
What our of knowledge a				?
How come about the				_
come we told the _				
Potential changes weren't con				
Why prior notificat				ıly?
Did about cha				v
Why didn't you us know about				
a reason for (
Why didn't know big-sca				
Why didn't you about				
not us about possil				
Can explain why nobody				
you us of possible o				
explain why there				
			that resulted in	·
not before confirm			of increased monthly	, ahargaa?
not about			i or mereased monthly	charges:
Potential shifts payment				2
How come we not told th				_t
come didn't learn of				
Give us were:				costs.
Why did you us of			_ up?	
How come didn't us about				
not inform us			bills to up?	
changes not l				
We told possible ch				
Please us why we weren't told			ed	
Did not us ind				
We were kept in				
Did us about		received	notices?	
Why know the				
Were mention				
in the m		_		
"Befo higher payments				"
How did keep				
We weren't told about the potential				·
didn't about _				
Nobody to let us that	be	hike	our very	
Did anyone tell about the				
wasn't before receiving			_ back then?	
you to t				
didn't tell about	changes	in bi	lls spiking?	
notice of arri	ve warning	significant	shifts?	
Were noted before	hikes?			
inform us of the ch	anges lar	ger not	ices?	
know about t	he high payme	nt increases?		
not brief us before				
Why about the	_ in?			
Can give us reason		the	e spikes?	

there reason increased weren't notified earlier?
our go up warning?
Can tell us ended costs without heads-up?
Why know these sudden ?
alert not mention the of payment?
were hints of monthly didn't us?
higher bills because we in the dark possible
have been given prior of the in
tell us big changes we got those notices?
Did you brief before surge ?
We not changes before getting notice higher payments.
there a reason payments notified sooner?
Why wasn't notification sent confirmation back then?
How can the high payment increases?
Did tell the major before payment?
We were informed changes before of higher payments.
come we made the sudden payments?
you tell us in changes resulted higher payments?
we not notified the payment news?
Why notification done before monthly?
Did anyone tell us major changes notices?
possible explain why proper notification regarding changes dues given?
changes before increased payments us?
higher bills, why the?
there a notification wasn't for payments?
We were about major changes before up bills come know about the payment increases?
me why there prior regarding changes that monthly charges.
How come know increases?
youin advance about the changes result payments?
didn't tell the changes caused our bills increase?
Before notice payments, we have been told about
explain the lack of communication significant changes that in monthly
weren't about potential getting of the monthly payments.
large-scale changes communicated the hit.
we have been surge our monthly?
higher bills changes not known?
How we out the?
we know about payments?
Before increased were potential not communicated?
a notice, we only out the big the in payments.
informed about large-scale changes receiving monthly
Tell me there was significant changes that resulted increased
Potential large-scale should have before increased
we warned about changes our monthly billings?
you us nobody gave heads-up the rate?
Did you not the monthly crazy?
aware of potential large-scale changes before of higher
Did you not inform advance possible changes could ?
you explain nobody a about rates?

We told possible changes before	
one told that	
didn't know changes before	
changes and then une	expected payment hikes?
Why we told high ?	
payments potential change	
Why a about monthly rate?	,
Nobody about the monthly	
one told us before.	
Why didn't alert state of a	?
Is it why changes with heig	Jhtened dues not?
wasn't before receiving confirmation _	increased monthly?
Is it possible large-scale be	efore payments?
Is there a for the lack prior of changes	s that to ?
tell we of these major	that in higher monthly
Please me why we weren't told	which in monthly
We should have prior notice major cha	anges were of the in _
you one gave heads-u	p about rate spikes?
we not about prior to notifi	cation on charges?
Why wasn't notification receiving receiving	monthly payments back?
Can tell us gave heads-up t	the rate?
you tell why nobody gave the state of the	he rate?
Did inform the changes before the	ne?
tell us we weren't briefed about major	resulted costs.
Do know why gave heads-up the	ir monthly?
anyone big changes w	ve the payment notices?
didn't anyone give up about the	?
Potential changes were not payn	nents went
wasn't before of increased month	hly back?
you not brief us in pa	yments?
Did you not inform us potential	higher?
we about the payment?	
didn't know there was going	crazy hike our payments?
haven't heard the expensive	_?
let the changes before	e the big payment?
Did not inform us the that i	in?
didn't we about the large-scale changes	on charges?
Why about the changes that led to	our?
Before with higher bills, were we	_ in changes?
not inform before the resulted in	1?
told about the potential bef	fore higher monthly
you why nobody gave heads-up t	
you not us spiked?	
How we briefed sooner this	?
How we were in about	_
wasn't before confirmation	
me why of higher arrived _	
have been warned about surges in	
Why notification done before receiving for _	
should been about the in our	
should boon about the in our	inc major made.

dio	dn't hear	large-scale	before	got	mo	onthly payn	nents.
		about					
	confi	rmation in	creased month	nly payments	s, was	the reason	notified?
	notice	_ higher paymer	its come	with warning	ng about	?	
Did	_ not	advance	about the ch	anges	l	nigher payn	nents?
Potentia	al about _	were	n't befor	e?			
Is	that we	not	of _	increase	e in our	_?	
Is	reason _	1	cold about	_ major cha	nges	in pre	miums?
we	ere infor	med possib	le chang	jes	received	notice	higher monthly
dic	dn't	us of the hefty	?				
Why did	ln't know	major	we		_ higher bi	lls?	
Did you		in abou	t the		_ to higher	payments?	
How		to inform o	of the	in our	?		
	not u	s before in	creased?				
	someone _	us the	paymen	t hikes?			
an	yone tell us al	oout major	before v	we	payr	nent?	
We were	en't told	changes _	we	of high	er		
Please $_$		no prior	communicatio	on char	nges that re	sulted	charges.
How	we weren't		paymer	nt hike news	:?		
dic	d nobody	heads-up	rat	te spikes bef	fore?		
Can som	neone ho	w ended _	sky	costs _	warnin	.g?	
Please _	why	/ was no	communic	ation on	changes	result	ed in