## [Demo] NLP Dataset for Customer Service Automation

Company Type	Online Banks and FinTech Companies
Inquiry Category	Mobile app functionality and support
Inquiry Sub- Category	Account Access Issues
Description	Customers may need assistance with logging in, resetting passwords, or troubleshooting issues that prevent them from accessing their accounts via the mobile app.
Data Size	5,284 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Online Bank and FinTech Company" customer inquiry. (Purchased data will not be masked.)

	account via app after	
	s phone app that is working	
	am unable to use after the	up.
	my account updating the	
	the mobile an update.	
	use my app an update it	
It's _	through upgraded mobile versio	n.
Unak	e in on the	
The	obile app has	
	isn't accessible using new the app.	
	naving logging my account updated	app.
	my mobile after the?	
	app isn't	
The	app didn't the	
	cannot access account after an upda	ate.
Ther	be the after the update.	
	on phone an update hard.	
	stupid update, not possible log in	·
	account a new problematic.	
	wouldn't me in updating.	
	log mobile since update.	
	mobile work after update.	
Ther	s post-update.	
Ι	my mobile app because it	
	can't be from	
The a	ccount mobile app after	update
upda	ed hindered account?	
Diffi	ultly via ann?	

I	trou	ıble loggir	ng into	with _	mobile app.
	accessibili	ty is hinde	red by		
	app update	e hav	⁄е	difficulty.	
	mobi	le do	es a	llow you to	in.
		the app a	fter	update	
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				cess my	- <del></del>
	account is				
				ipgraded mob	ile .
				in mobil	
	app is				
	to log in o				
	_ is a				
	log i				
				ess after the _	
				app	
					signing in?
				via updated r	
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				via update	
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				n ap	
				mobile app?	
	log				
				an	issue.
				nobile version	
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				 mobi	le version.
				login.	
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				updated mobil	
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				issue.	
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	my n				<del></del> ;
					_ after an update.
				mobile version	
				after	
	_				

app an update?
There on an update.
There $\_$ a problem $\_$ in $\_$ upgraded mobile $\_$ .
updating, app won't me
I am access issues my banking
If update the can't access
login problems
Updating app it to sign
Signing in with update.
Signing application is a
After an update, mobile?
use mobile app after it up.
I'm not able log in after
can't my the new
App after update
upgrade mobile unable in.
can't in my after the update.
There problem signing an mobile application
mobile app work recent
not working after the
Post-app can login
login difficulty an app
Access to is possible an updated
on revised app?
account not accessible through
to app after the update.
Signing in on phone an
I cannot log to since
The app wouldn't .
error is post-app  There logging to app.
phoneisn'tafter
The account impossible in app.
you had trouble signing app has been?
following the app?
My be used an update.
access is available in updated
glitch after an can't
There trouble access after the update.
The mobile after the
open account mobile?
Can't access my with the app.
It was difficult to since updated.
Ilog in application.
Account accessibility is hindered
I use mobile of the
App after update.
accessibility was hampered application.
can't in to mobile the update.
Signing in an update easy.

Can't in to my mobile ?
Account updated mobile?
App glitch can access
to log through
not to log in via mobile update.
Can't in a mobile an update?
I'm unable to log
you have a problem signing mobile?
by mobile application?
Since update, can't log
log in since an?
Account can't be accessed?
Post-app upgrade, can mobile?
Is hard in since updating mobile?
signing in the mobile?
Can't use the access account
log the since updating.
there an issue entry with mobile?
account updated mobile
on app after update?
update caused difficulty.
wrecked login abilities.
Post-update access through
Problems with an?  Log problems an?
account is not on an ?
accessing account via after
to updated mobile app issue?
an can't access
can't on mobile after app update.
can not use mobile due to
following app
hard in through the upgraded mobile
can't use account the after updating .
There be issues logging in
Account accessibility be by
in via mobile cannot latest update.
It's use following a recent update.
the stupid update, I in
app the after the update.
an upgraded mobile version.
upgraded banking app.
A issue made it to account.
After an update, log in app?
My is not accessible on update
Unable to account
is problem signing in updated application.
update may access
The new open open
cannot be accessed on .

There is with account the app.
latest update has it impossible mobile.
a login error
log on mobile the app update.
access might have been caused the of
Account not accessible app
login problems an
Problems mobile an
Since in phone?
It's not to Log latest update.
app update cause logging
It's to login on an app
It possible log in mobile since
app after can't
There are app update.
Logging updated app was
After an update, is via app.
sign in my phone the?
Cannot access after
log in the version.
Since latest update, can't
It difficult log in through mobile
new access my accounts.
An mobile may account
Since update, you can log on
access updated mobile
You in upgraded mobile
trouble with my mobile banking updating
I can in via mobile since
The phone working upgrade.
was not accessible on the
There are issues updated updated
There withAuthentication mobile update!
I couldn't my app.
There was update login
could be hampered by updated
use account.
Account access are app
on phone an update was
The mobile app login were
problems logging an app
An updated accessibility?
the updated mobile app possible.
mobile app login troubles?
possible enter account mobile.
the update, I log in
App may have issues.
After signing on phone hard.
version of app let access account.

I can't in after a
you had signing in changing the ?
Not to in stupid update.
Since won't me login.
you signing in mobile app?
Difficult to mobile update
login error is possible.
The account can't the of app.
account can't the updated
Cannot after update.
isn't possible to log latest update.
need help with access after application.
Can't on mobile app?
access is updated app
Unable to app.
login difficulties caused
Unable updated mobile
access issues occurred app
upgraded mobile version was in.
problems on mobile update.
There account in the app.
Signing mobile application is?
phone isn't working right
Did you have signing app?
Post-update, account on
1 ost apadeo, doodant on
mobile does work after update.
mobile does work after update.
mobile does work after update.  Account difficult updated app.
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mobile        description           Account        difficult        updated        app.           It        let me log in

can't get mobile after the
account issues caused an app
get into an upgrade?
following can't app
it difficult to access
After the I cannot in
new mobile app, access
was log through mobile version.
I am having into account with updated
mobile app can be
Issue accessing via
Can't app update.
issue the mobile after the
the you mobile app?
can't my app it's updated.
How I log into my with ?
account accessible mobile.
an update, it was on the
Since the update, log on
cannot accessed mobile app after update. Since I not in via mobile.
The account on updated app
I'm having with my application updating
I my after an update.
log on mobile update?
updated application account accessibility.
App cannot access
access issues by
The new app can't my account.
Have you trouble updating the app?
is accessing a new app.
Can't update
problems after app
After an do you log to?
Can't after update?
An account not an
The access problematic after
Trying sign updating the ?
A upgrade login?
have trouble logging into my updated
Unable use to in.
account hindered via updated
to access account updated
my app because update.
My doesn't app version.
login error afterapp upgrade.
You can't phone update.
Cannot enter updated
able to in via
Since the latest it

I can	access	using the	version.
There	issues with	access due	update.
Accounts	in	updated	
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I can't	my mobile		=
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The	can't	recent upda	te.

An application account accessibility?		
didn't after upgraded.		
are not on app?		
recently issues with accessing app.		
After update, can't log to mobile?		
log in via mobile		
logging in on mobile?		
The latest to log in via		
can't in to the		
can't my after Update it up.		
Can't log on mobile update?		
It's possible to the app version.		
my after an update.		
In app, account access?		
on an update was difficult.		
login were updated.		
Can I on the mobile app?		
The after the app		
log in the an update?		
Is it that account is not mobile?		
on phone update.		
account on mobile.		
access my after update?		
After update, log via mobile.		
The mobile version used log in.		
An cannot be in		
able to in upgrade.		
Account accessibility the application?		
Account accessible in app?		
app because was messed up the u	ıpdate.	
The mobile $\_$ the $\_$ after $\_$ update.		
access didn't work update.		
Accessing through new		
difficulty caused by an		
in phone an update?		
It not possible to after the recent		
mobile app trouble update.		
The app let me account.		
afterapp upgrade		
Updating mobile might make it in.		
account were by app		
is to via mobile app after		
Did you signing since you updated ?		
an update be accessed		
Can't my mobile an?		
The app me updating.		
phone app is		
Can't onto my mobile ?		
in updated mobile		
Since updating, log on.		

not possible on mobile latest update.
in on phone the update.
in mobile after a
a update, can't use
There been into an updated mobile app
After an can your mobile?
latest log in via mobile.
log in on the update.
Can't access update
can cause login error.
Signing in on was update.
can't account new version the app.
login error after upgrade.
It's log account with updated mobile
to log mobile app
been difficult since the mobile was
login affected the
Account access updated mobile
Problems in an ?
not possible to mobile after update.
Post-update, account accessed
to in an updated app
let me login.
is to log into upgraded app.
There problems to mobile update.
not mobile app.
Unable to acces
accessibility could be by
updating, app me log
Following update, use
you having trouble account ?
Post-update can't be
Can't after update
Can not via update.
Do you have after update?
new app.
I issues with mobile application I it.
have caused difficulty.
entry updated app issue.
upgrading, the doesn't
Account is not possible in
Post-update, bank app to
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accessibility hampered by ?
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you have in after an ?
on mobile after ?
I login on my after update.
accessibility is by

Can't log since?
I log phone after the update.
cant use my mobile app
Problems on update.
after the mobile app?
Can't log on the app update?
There is with signing on the
The after getting upgraded.
people problems logging an app
to log in via update.
I can't my mobile
After update, youlogin to ?
log into updated app?
Lack of app issue?
might affect accessibility.
Account access are the update.
my app be causing logging my
not accessible using the version.
It's possible access my using the
There after the app
the latest update, can not
The account be via update.
mobile because recent update.
may be login error.
my mobile app of Update.
isn't working afterUpgrading.
Apparently the working
are login problems to
The of the app allow access my
app glitch account
Can't in via update.
After an issues?
is with mobile post-update.
a problem into account with the mobile
update, can't log on?
mobile app is making it to into
Access with update.
login on mobile ?
accessibility may hindered updated mobile
I trouble signing since updating
access my after update.
Is an getting through updated ?
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an issue gaining via an app?
There were with the after update.
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be on mobile after
I cannot on app after
account after app upgrade.
It to to updated mobile.

into causes problems.
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Can't log in after?
access my an update.
Can access my account the updating?
the most recent log in via mobile.
can use new app to account.
I'm in via mobile after update.
Is gaining entry via the mobile?
issues with account recently.
I cannot mobile the messed it
Account with updated app.
having trouble logging in mobile update.
mobile after an app
Can't my after update?
impacted by application.
I it up.
The latest update made in via
caused by application update.
Struggles to account, problem?
There have been with accessing through
The mobile after upgrade.
It is to sign since app.
hindered through application.
Account access the app
gaining an mobile app?
be hindered an mobile application.
app login doesn't update?
a app it difficult to log into
Updating mobile make difficult sign in.
to log upgraded application.
Have been having since your app?
by mobile application?
Struggles to app issues.
Can't my an update.
I cannot upgraded now.
mobile isn't able to
Can mobile after an?
a my mobile app an
is login after the
of caused login difficulty.
log my phone after the update.
possible to in the latest update.
There may been update that login
account updated mobile.
access after an update.
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Problems app update.
Issue entry via ?
mobile after an app?

	_ have	in with	updated _	app.
I	not log	on n	nobile	update.
Ther	re	problem acc	essing account	·
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Acco	ount accessil	oility via	ı	_ <b>·</b>
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		with access _	the app aft	er the
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Acco	ount ac	cessible	mobile	?
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There is a problem signing	mobile
an update access?	
a recent mobile app	_ be
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latest update has it to	mobile.
Account affected update	
I an issue accessing	app.
Since latest update, can't	via
The updated is accessing	J
Have difficulties sin	
Application update access	
I can't on after	
Trouble using accordance	
access account the	
app might have caused	
possibly app update	
There problems with to _	
The can't through mobile	
can't use app because	
Is it in updating	
Unable account with	
Unable access newer	
After on can't	
Since update, can't log	
in mobile after gett	
upgradedversionwork _	
Unable to log after	
I am to use app	
applet onupo	
Did you trouble logging	
app working after	
upgrading, app isn't	?
It log into and upda	
Account mobile app	
Account hindered an upo	
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App may led access	
There an update of	
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The app version give me	
There is issue.	decount.
It's not possible to on update, can't acces	
access issues are possible	
There is gaining	
	caused by update
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accessibility	by an updat	ted				
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With access issues	my	it	to tl	ne mobile ap	р	?
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Can't in on th	e phone		update	ed?		
A accou	nt a new _	·				
Is that _	logging	r	nobile post u	pdate?		
Failing	account up	dated	?			
can't use my	becau	ıse	•			
Unable acces	s in	·				
can't log	g on?					
Account accessibili	ty by	mo	bile			
Signing on th	e after		not easy	·.		
Problems into	my with _	upd	ated	?		
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ap	p let me in					
login error	application _	?				
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difficultyinyouthe mobile app?	
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cannot be on after inability to mobile mobile app had problems were by the app the latest can log mobile.	difficulty in you the mobile app?
inability to mobile	my app of update.
mobile app had problems were by the app the latest can log mobile use the version of the app to  Difficulty account on mobile app may difficulties login.  There is something after the  After I my account? accessibility hampered by the  I don't know can access my account updating you trouble in you updated mobile?  Unable to use  The be accessed the new app.  There is hindered application.  It's to log with mobile app app update caused issues.  Not able upgraded version not log the update?  Post-update account be  Unable to in to access account updated	cannot be on after
the latest can log mobile use the version of the app to  Difficulty account on mobile app may difficulties login.  There is something after the  After I my account? accessibility hampered by the I don't know can access my account updating you trouble in you updated mobile ?  Unable to use  The be accessed the new app.  There is hindered application.  It's to log with mobile app app update caused issues.  Not able upgraded version not log the update?  Post-update account be  Unable to in to access account updated	inability to mobile
the latest	mobile app had problems
use theversion of the app to  Difficulty account on mobile  app may difficulties login.  There is something after the  After I my account?  accessibility hampered by the  I don't know can access my account updating  you trouble in you updated mobile?  Unable to use  The be accessed the new app.  There is hindered application.  It's to log with mobile app.  app update caused issues.  Not able upgraded version.  not log the update?  Post-update account be  Unable to in  to access account updated	were by the app
Difficulty account on mobile app may difficulties login.  There is something after the  After I my account? accessibility hampered by the  I don't know can access my account updating you trouble in you updated mobile?  Unable to use  The be accessed the new app.  There is hindered application.  It's to log with mobile app app update caused issues.  Not able upgraded version not log the update?  Post-update account be  Unable to in to access account updated	the latest can log mobile.
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Can't mobile app ?
Couldn't enter on
I can't in phone an update.
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be on mobile
After app not working?
I am not upgraded right now.
cannot use app since messed it .
update, can't login mobile?
problems related to update.
App made
a problem mobile app after
It is not log in the latest
won't work upgrading.
An app making it to log account.
Post-update, the accessed via
I need issues updating mobile application.
Have you trouble signing after ?
Since the update, in
The app log-in
mobile version did to log
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not to accessed in updated mobile.
I can not use app
phone after Upgrading.
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An updated be account
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Post-update access mobile
Can not log on since
Log in via been since update.
Gaining entry app an?
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possible to in through upgraded version.
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not access account after
have trouble logging my account an updated
Account is updated application.
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to sign in since the mobile?
Can't open my mobile?
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trouble logging app update.
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I am having an account app.
Not able log in using latest
mobile make in difficult.
There login to mobile!
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I can't my app, it was by by
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problems mobile an update.
issues due to
account not accessible new version of
Post-update cannot mobile
Account after the update.
It mobile the latest
app used recent update.
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