[Demo] NLP Dataset for Customer Service Automation

Company Type	Credit Card Companies
Inquiry Category	Merchant and transaction inquiries
Inquiry Sub- Category	Late or insufficient funds fee
Description	Customers questioning charges for late payment or insufficient funds, seeking explanations or assistance with resolving the issue.
Data Size	5,023 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Credit Card Company" customer inquiry. (Purchased data will not be masked.)

Why was	a	for	?			
for						
got a late						
			n	ny payments	in timely	
Why was a late						
There was						
I for						
reason						
I						
Why was		ch	arged	_ not making	g payments	s deadline?
There was a						
Why	to p	ay	char	ge?		
Why am					ie?	
	_ a surcha	rge for _	r	ny in ti	ime.	
why	I had to _		_•			
it fe	e for	?				
wondered	d why there	e was		late	э.	
bill for	pay	?				
for	late?					
You've		past	due.			
did	have to pa	y a surch	arge	not m	y payment	
Why did I	pay		?			
would		pay la	ate for	_ fee?		
I	late,		the charge	·?		
Why did	to pay	у	for not	paying my_		?
	_ a late pa	y?				
have a lat	te	?				
payment		incurred	l fee?			
Why	that I had	l	a surch	narge	making	on time?
Why was	to ch	arge me		?		

late what's the charge?
late incurred fee?
Why I a surcharge for in?
why have to pay in a fee?
Why was a for not time?
was charged because failed make payment on
did late fee?
has been charge.
it necessary bill me for ?
Why is creating?
imposed for
Why I late payment?
the payment charge?
I why it necessary to late payments.
Why should late payment?
Why I have lateness?
Why was fee late?
an fee for paying?
Why has for late?
is a fee?
Why do have a?
If on time, I charged fee.
has I charged payment?
late charge,?
I a surcharge making the deadline.
assessed of the payment?
me for payment?
Why I to pay a when ?
My was the?
a pay fee?
Why was I?
Why did I?
this unfair late?
Why Charge me for ?
Why do need to for ?
There was for bill.
For late I charged
had I to to fee?
My late: the charge?
My payment the?
should a charge?
fee for late?
was charged for
This charged payments.
for charge?
was for late?
charge pay?
o 90 puj.
Why was assessed ?
Why was assessed ?
Why was assessed ? is this unjust for ? do you payment ?

Why I to fee?
were those late ?
Why Late Pay?
a about fees.
was that to charge payments?
charged for past
Late subject to
a late-fee?
after not my on time.
My is charge?
is payment CHARGED?
is late fee bill?
charged a surcharge for missing due date
should pay a delay?
I for late payments?
was surcharge levied payments.
I have a for make payments on time?
late charge
Why did face not paying time?
Why the late?
Why was ?
charge for the late?
Why did I charged fee ?
it charged a surcharge for not on?
was charged not not just for my
How come to payments?
was late payments.
necessary to pay for?
Why was I
did late fees?
There was assessed late
did late payment fee tacked my bill?
was I charged surcharge for on time?
The surcharge for making on to me.
I wonder I had pay a for on
Why charge late payment?
How come charged with a my on time?
Why was a charge?
Why are I being?
pay a surcharge for making payments time?
Why me to a late fee?
it for payment?
Why you payment?
were fees incurred?
charged payments?
was surcharge because I paid time.
Why fee for payment?
Why charge occur?
Why was for paying my bill in?
There is late payment.

late payment reason?
Payment why?
I have to for late
There was that was late
late caused incurred
Why did I pay late get ?
Why was charge me ?
I was a did my payment on
was I late?
are late ?
was charged for
Why were levied?
The late payment
do you charge?
for past?
There was was charged for
This fee late
a surcharge did make my on time.
Why am required in order get a?
What made me?
What made me a?
I charged late
Why did fee late payments?
A the fee?
was charge me for payments?
there a latepayment?
why I to for late
to pay a late?
Why are they me?
money charged for
Why is fee.
it surcharge not paying in?
I billed for payment?
latepayment fee
I late the fee ?
were late payment?
ended up fee for paying time.
I my payments
the fee for on time.
Why fee charged?
Why it for ?
There was a associated
did you pay?
there reason for ?
Why did be charged not my payments due?
Why is payment?
There a surcharge for making time.
How come I a surcharge not time?
Why I billed late?
did the fee ?

was late charged?
I was asked a surcharge for time.
Payment late create?
The fee levied
How could for paying?
late, fee?
late charge?
wondered I surcharge for making payment on time.
Payment due fee
late fee?
Why for late?
I was why I
was a fee my .
is payments late fee?
late fee was
did I have to the not paying ?
Why the late
Why to a?
Why did have a payment tacked?
was fee late
there reason late charges?
Why should I payment?
Why to pay in to get fee?
you incur late-fee?
did to late to get fee?
is late payment my?
The for past due ?
I was a did pay in
was late payment fee.
pay charged?
I charged for late?
pay fees billed?
a reason for payment?
did I be payment?
does to pay?
a surcharge because I didn't my due date?
Why did to the surcharge for making my payments ?
up paying a late?
Why fee come?
$_$ don't $_$ to my $_$.
I charged a surcharge not on
fee for paying late.
Why am late fees?
There reason the late payment
I billed late fee?
something for payments.
Why not my payment on time?
I don't understand why it's for
Why you have for payments?

was fee late
Why did pay surcharge for my payments by ?
was that was charged surcharge not time?
doing so the due date?
costs late?
have for a late fee?
What reason had a late fee?
was asked why I to pay
payment costing more?
Why was the on time?
Fee was for?
Why late a?
there surcharge not my by deadline?
asked I was charged a paying in
What the as late?
They fee not paying on
Was late payments?
Why there a delay?
What charge for payment?
was charged a fee the deadline.
wondered why had a
have to pay for ?
it charged for ?
Why was surcharge not payments time?
Why does delay?
Why was I fee?
pay for late?
got charged surcharge for making my
were late payment ?
imposed latepayment?
an incurred fee?
was late, the?
late charge?
was fee on the bill?
I asked why I charged a
Why it that I had surcharge for not due date?
I was not payment on
was it late payment?
charged me payments?
did late create
Why surcharge for not on?
Why late payment?
Is this for?
the assessed payment.
Why have fees?
was charged a surcharge for time.
for payment?
the late?
charge me late?
I to pay a surcharge for paying ?

a late payment on my	
did cost payment?	
a to pay late?	
Why is it a?	
with paying late.	
late, charged ?	
lateincurincurred?	
I a payments late.	
Why there late ?	
charged forpayment delay?	
payment late, what's ?	
The a late fee.	
I was charged surcharge I on	time.
me late fee?	
Why pay.	
My payment arrived late:?	
a payment fee is on my	
I was for in	
late, incurred?	
had a charged not time.	
Why was I had to late?	
charged for pay.	
I a not my by due date.	
fee charged.	
fee late payment?	
am I charged for ?	
Why be late?	
Why I to a surcharge when make _	
When I make payments date, I	_ charged a
Why late fee?	
Was it to me ?	
had pay fee payment.	
there exist a being?	
For having paid time, was charged	
create is why?	
For why?	
it for late?	
What is the charge my time?	
I was a for making my why?	
I on incurred fees.	
I fee for paying	
was a surcharge due to payments _	time
	time.
Why it a pay?	oursk owns
When I to my payments time,	surcnarge.
payment come up?	
was charged not	
charged surcharge because I pay ti	me.
did late charge ?	
Why it that lateness?	
would I for payment?	

charged not paying on time.
accrue fines for my?
was pay charged?
could I have late in order fee?
I why was billed a .
payment late: what's ?
was payment fee?
Why was a not make my payments on?
late pay fees?
late a?
I I was not making my payments.
Why for payments?
Fee for
There is not making my time.
did late exist?
fee late the payment?
How I pay payments?
I payment delay.
I to pay fee?
the late pay ?
are I late?
was charged late payments?
Why is charge?
was surcharge my payments on time?
didn't my due date, I was a surcharge.
My payment the?
a late included in my?
I wonder charged a surcharge not making my the
I charged a pay on time.
i i charge?
Why late fee?
were charged late?
Why did create?
face a ?
Why was I a surcharge when payment on?
Maybe for late payment charge?
was charge my delayed?
How be surcharge for not payments on?
There charged late payment.
Why did it a for payment on?
was for paying on .
my a late payment fee it?
we face charge?
we face charge?
Why a not my on time?
Why a not my on time? Why I to pay a payment.
Why a not my on time? Why I to pay a payment. How come get fined ?
Why a not my on time? Why I to pay a payment. How come get fined ? did have to pay a for on?
Why a not my on time? Why I to pay a payment. How come get fined ?
Why a not my on time? Why I to pay a payment. How come get fined ? did have to pay a for on?

Why a charge payments?
charged paying due.
a late fee?
Why is that a charged late?
Why should pay things?
wondered it was to for payments.
charge delay?
Why was for not time?
were Late pay ?
was fee used payments.
assessed latepayment?
a late?
Why paid?
Why I was late?
Why pay?
Why did a making payment on time?
Why charges late?
was the fee on ?
was the late payment?
me fee paying on time. The payment charge?
Why do have payment?
I wonder a late payment on to on to
me, Charge?
I was a surcharge for not
Why must I?
charged a as a result in time.
have I been payment?
Payment not leads charge?
Why charged a late?
I for making my payments time.
is late payments unjust?
What's charge? late.
a imposed making my by due date?
wonder why my a payment
Why it late fee?
I was charged a because didn't make
didn't know was charged late
the late ?
it cost so much ?
is the reason for ?
How I charged for ?
waslatecharged?
Why it that billed for ?
due fee
Why did fee for ?
has fee been?
I know had late.
The surcharge not making my payment

arrived is the?	
was with surcharge my payment on time.	
There fee for late	
There was I had to	
Is fee unjust ?	
Why the fee included bill?	
more as a delay?	
Why you pay a?	
Why do late fee?	
come we charge?	
Why be late payment?	
I understand why there a for	
Why pay a surcharge when didn't payments ?	
How come for late?	
Why there late on bill.	
Someone asked a charge for	
Why charged when I my payment on?	
were I payment?	
would late payment fee?	
was it late fees ?	
Why was it for on?	
Why charge?	
There was a fee to	
I to pay late.	
was fee on late	
late payment fee	
was surcharge not paying in?	
it cost for ?	
I to pay surcharge for with my?	
levied for	
it been billed pay?	
I asked what the charge after	
There a late reason.	
do we late-fee?	
pay fees up?	
late pay billed?	
for payments?	
I pay a late fee?	
Why I to order to the?	
was charged a surcharge on time.	
Reasons late?	
for late payments?	
Why I have for not paying deadline?	
I charged a penalty on	
Why I to late in to get ?	
was it late fee ?	
there the charge for late?	
late imposed on	
Why to pay a surcharge when I the deadline?	?
There is late	

Why did my late?
Why be late payments?
Why have late to have fee?
bother charging payments?
Late a fee.
it necessary me late?
late payment fee?
Why for in?
was charged payment
Why forpayment?
Why would I for paying in time?
was it was billed the late?
was after was delayed?
Payment past a
was a surcharge for bills on
was charged a surcharge for making
Why was fee charged ?
I charged a making my payment time.
late payment?
my payment arrived?
What's fee payments?
wouldlate pay billed?
is charged fee
pay surcharge for my payments by deadline?
I was charged a my payments time,?
Why a fee?
did I to pay ?
were late charged?
I charged late?
Why more are?
Why am payment delay?
Why to pay?
was for late payment.
A late?
did late fees?
Why charge fee?
Why payment fee to?
Why fee exist?
was I with a surcharge not time?
I don't understand why charged for paying
were charged for ?
Why was I charged my payments by date?
is fee charged pay.
late come with fee?
is it for late payment?
did late occur?
Why have late?
I pay by deadline.
Why was fee?
I for payment delays?

I charged a surcharge.
There a fee late
Why was for late?
Why have to late?
Late payment,?
There a charge,?
The incurred fee?
Why a late fee?
it I for my payment on time?
charged surcharge not paying on time.
Why the fee in payment?
Why the necessary for ?
this unjust late payments?
Why late arise?
Why did to pay if didn't make on
Why it to charge me for?
is theme?
was payment onto my bill?
Why charge?
did I a payment fee?
There are for ?
should the late charged?
surcharged not in time.
was late payment.
I was for in time.
caused the to be?
charged a surcharge a timely fashion.
Why payment create?
Why do a for?
Why late?
I a not paying on
did it a for paying time?
Why payment delays?
did the apply?
why did I pay
Why fee charged?
How come I a in time?
The for making payment on time.
was charged a fee
I had to pay late
Why pay due date?
There is fee for
There fee for
Why late Fee?
the fee?
paying due, really?
was fee the payment.
why late payment was tacked to bill.
Why the payment delay?
pay late fee?

charged with a surcharge for not on
Why fee included?
was it paid late and was ?
fees for late
was for paying.
do have a Charge?
Why pay late?
is late payments.
late, costly ?
Why should I ?
was the charge?
Why late charge?
There is late
Why you pay fees?
Why late charged me?
Why did late?
charged past due?
I to pay to get fee?
didn't make payments I was charged surcharge.
Why have pay surcharge because make payment on time?
Why for late payments?
Charge me delayed ?
I was asked payment delay.
there an unjust for paying?
was charged after paying in
Why is fees?
Why were charged ?
I was charged a surcharge the due why?
am charged a not on
Why surcharge my payments by the upon deadline?
did have a I didn't pay in?
I a surcharge making my payment
I was charged a Time
There a fee
Why I have late receive fee?
the fee assessed?
did late be charged?
Why pay fees billed?
The late unjust.
have been late?
Why did payment the be assessed?
The Payment was to
for pay Fees?
There levied for payments.
payment late what the?
pay on and charged a fee.
Payments what's the?
charge, why?
for payment
Why you a?

was late billed?
Reasons charges?
late fee is on my bill.
Is paying?
for latepay?
surcharge for not paid in
do you pay ?
is reason for extra to?
late a?
Why I charged for not my payments ?
Why there a for ?
Why payment fee?
had fee payments.
were payment fees?
Why did a?
Why the late payment?
that late charge?
was a fee late
did I to pay surcharge not in time?
Why a charge late?
Why I to pay late order to ?
was surcharge for not making my in?
charge?
payment was
I charged for late
Why more late?
is being charged fee.
was the fee me?
Why are pay?
surcharge when I did not make my
late charge a?
The $___$ for $___$ time $___$ imposed.
did to pay a I did not time?
have pay fees?
is that there a fee?
I know I had late in get a
a charge on time.
Why a payment my bill?
Why fee have paid?
is payment arrived late?
was it was charged payment?
Charge me for ?
It late?
I a fee not on time.
Why an late payment?
fee levied for
My payment was the?
Why billing pay?
Why was I payment?
Why did I a surcharge making my time?

a lateness charge?	
is payment fee	
Why payment something?	
I've been charged	
why it was necessary charge	payment.
does late occur?	
was it me a paymen	nt on time?
Why the ?	
I late fee?	
on time, fee?	
Why a?	
for payment?	
is the late fee?	
understand charged a fee for	payments.
asked I had pay for fee.	
the surcharge for not paid ?	
pay for?	
did to for delay?	
causes the fee to ?	
did charge late fees?	
Why did me paying?	
Why did I pay when pay ?	P
There was late added bill.	
asked I was charged a fee	
I being billed late ?	
a fee payable late	
for was charged.	
What's charge when my ?	
Why was fined ?	
Why did for pay?	
Why surcharge not time?	
I why have to pay late	
there a Fee?	
Why you a charge?	
I was in why?	
Why for pay?	
Why I fees?	
Why did fee payment ?	
late payment?	
Payment late and?	
Why did charge?	
was late payment?	
was a charged for	
this charge for ?	
Why pay the?	
did I pay order to the fee	٠?
Why that I was charged ?	··
Why I for ?	
Why would fee charged ?	
I to for	

Why wass	surcharge I	paying	time?	
Why do	late?			
had to	surcharge becaus	e	my payment	time.
was a	for late			
fee _	late Payment?			
I my	payments the deadl	ine and ch	arged	
for p	payment?			
Why	spiked with a	fee?		
the	fee charge?			
Why	charge me?			
was the si	ırcharge =	making my	du	e date?
How	to for pa	yment?		
was charg	red I I	my paym	ents by d	eadline.
I hav	/e pay?			
Why	fee?			
Why	have pay late?			
I pay	/ fee?			
	ed pay in order	receive _	fee?	
did I need	charged	payment?		
Why was the	for	payments	time?	
	ate?			
fee for	late not			
was	for late?			
	surcharge for not pa	ying my	·	
Why you l	nave the	?		
There cha	rges for			
Why did la	ate?			
I I h	ad pay late to	·		
Why did it	?			
I hav	ve pay fee	?		
How come	incurred	1?		
Payment i	ncurs incurred	?		
Why was I char	ged	?		
Why did	for d	elay?		
I wit	h a fee not	_ time.		
was asses	sed a not	time.		
char	ging me payment	?		
was	a to pay o	on time.		
were	payment fees tacke	d to my _	?	
I hav	ve to late	fee.		
I wa	s charged late	?		
I mo	ney for on	_•		
I understa	and why to	in order	to f	ee.
Why	charge late fee	es?		
	for late payment.			
	due a			
	to a fee	·		
	late for th			
	es fees?			
Why	charge la	ate payments?		

How come I to order to a?
Why did for payment?
was it I charged for payments?
Why pay?
What cause the fee?
late fee come up?
Why were late ?
is the my arrived?
Why the late?
Why was fee after?
I asked it necessary to me
The reason late?
was fee assessed payment ?
Why fee assessed in?
Why did have to pay a surcharge failing by ?
I to a fee I pay
Why was I charge?
I didn't had to pay late the fee.
I asked why to
was surcharge not my payments on time.
pay more when ?
late, fee.
Why did I a surcharge I my due date?
What's charge? payment
I was charged a I did not
was this charge?
the late charge?
delay CHARGED?
the late charged
Why fee charged late?
Why have late payment?
I had pay late it.
should I charged payment?
I charged a for paying by deadline.
me for in?
Why did charged making payment on time?
charged for not paying on
tacked for late payments?
Why you fees?
Why did to pay because make payments by the?
Why delay money?
Why I incur not making by deadline?
why to pay a late fee.
How come a charge ?
I got fee had pay
Why is levied?
payment?
was the late?
Why charge?
are late charges?

	questioned wh	ny I was charg	ed	not	on time.
	I to pay	?			
			fees?		
		to pay			
				get the _	?
				ting my paymen	
		for lat		mig mj pajmen	ou ou ou
			the fee,	2	
		^{to} - e pay		·	
	of		_ :		
			o normonto?		
		lat			
			_ for payr		
				ne for late payn	ients.
			me for late	payment.	
				2	
			late surcharge		
			_ making my _	by	
	paying				
	had a				
			my	bill?	
		paying			
			in	?	
		pay			
		what'			
			ate in order		
			or in	·•	
		fee added			
			charge for	late payment?	
	the late _				
		a dela			
			iking my payme	nts on time,	?
	does late				
		for?			
		tbecome			
		late pay			
				I m	y on time?
		te payment	?		
	a late-fe				
				arge for	payments on time
		or not			
		rge a			
			t making		
			get fee		
			fee late p		
				payments	3.
			t making my	·	
Been	for payir	ng?			
		pa			
	I charge	d a for _	making	_ payment	_time?

Why	there fees?
I	why had to a fee.
	is fee for late ?
	is the my payment late?
	late payment ?
	fee pay.
	charge for pay?
	when my payment late?
	I for late?
	incurs fee?
	are charges?
	payment fee have reason.
	is it for delay?
Why	I forced pay ?
	I pay late-fee?
	on time, I was fee.
	have for payment
	charged for not on
	pay come in?
	is the reason the ?
	I charged a delay?
	charged for paying
	fee?
	is charge?
	itfee?
	assessed a not making my on
	did I have to pay payers?
	was late included?
	charged surcharge for payments on time.
	Late ?
I	_ why was billed
	late will incur?
Paym	nent arrived late is?
Why	the fee?
Why	had to pay payment fee?
Why	charge for delayed?
Why	delay something?
	fee paying ?
	a reason for payment charge.
	did it charge ?
	me, Late ?
	a payment ?
	a payment : the late payment ?
	was the was charged not making payments the?
	a late fee?
	late charge?
	I pay late?
	payment fees?
I	charged for paying
	fee for late to

	was fee cha	arged for	on	•		
	asked why I	a	for	payr	nents	the due date.
The	for	_ payment	?			
	was that	to	late _	get a fee?		
	does cost _	fee	_ delayed?			
I	_ understand why	/		charge me for	pay	ment.
Why	late fe	e?				
I wo	nder I	for				
Why	the late		_?			
	I incur a lat	ce	_?			
	you a	late fee	_?			
Why	fee	pay	ments?			
	late m	nyself?				
Why	t	o a		my pay	ment by	the deadline?
	is payment	?				
	is	_ late paym	ent?			
Why	is this	is unj	ust for	?		
	on payment	t?				
	was for not	by the	e	_•		
	the th	at	_ arrived l	ate?		
	_ late w					
Why	my	fee	to?			
Why	did me	e	payment?			
	charge? My					
	the fo	r paying	?			
	wonder why			ing late.		
	Charge for					
	_ was to			my on	time.	
	late fee					
	a reason for					
	_ was a late		ed	bill?		
	_ late u:					
	n't I wa					
	_ is late					
	I					
	paid a		:			
	late fe					
	does it cost					
	l to pay fee f					
	was charged a			aue		
	there was incurre		enany:			
	t is was incurre		arrite	nd late?		
	was I				time?	
	was 1					ne?
	it was					
	for pa			raic pay		
	was surcha		makina m	v payments		?
						payments on time.
					J	

Why		there lat	e	?		
I was		_ a l	because	_ didn't make	payment	
Why	did y	ou	late	?		
	paid	late	charg	jed.		
		more be	cause of	?		
		I	a paym	ent delay?		
	it	that _	charged	l paying pas	t?	
Why	had i	t		?		
Why			imposed o	on me	my payments	_ the due?
		the fee f	for	_ charged?		
I had	to _	a		_ did not	_ time.	
		a fee for	·			
Why	did _	have		surcharge fo	or not making	on?
	pay	if	are	_?		
			I was cha	arged paying	ı late.	
	am _	payi	ng a	?		
There	e was		for	late		
		this	payn	nent delay?		
Why		I	pay a	for not	payments the	date?
Why	was _		for _	paying in	_?	