[Demo] NLP Dataset for Customer Service Automation

Company Type	E-commerce Marketplaces
Inquiry Category	Order status and tracking inquiries
Inquiry Sub- Category	Incorrect order or Damaged items
Description	Customers contact the marketplace to report receiving an incorrect order or damaged items, requiring assistance with returns, replacements, or refunds.
Data Size	5,327 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\begin{tabular}{ll} Masked sample paraphrases of one "E-commerce Marketplace" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$

Is the	ere	way	_ track		?		
I	if		to	my pa	ckage.		
Can		r	new order?				
	do not _		_ to track n	ny	·		
	would _	to tr	race my				
	don't kr	now	can _		new	package.	
Is	possi	ble	my _	shi	pment?		
I	_ if ther	re's	to foll	low	repla	cement	·
	want to		tra	ick	_ packa	ge	
can		p	ackage?				
	tr	acking su	ıbstitute		_ knows	s?	
What	t tr	acking _	replace	ement _	?		
	I find o	ut	p	ackage	e?		
Are _		to	o monitor _	rej	placeme	ent?	
	you		there's	any w	ay	track	_ substitute parcel?
Do y	ou		_ to track	my	?		
Is	a way	у	for		going?		
		way t	o follow my	/	?		
		subst	itute order	?			
Is	a	to	repl	acemei	nt		
Can		my ne	w?				
Is		to find $_$?				
Can	fin	d out		_ is?			
How	is	pac	kage	?			
I wai	nt		_ I can trac	e	pa	ackage.	
	way		replac	ement	shipmer	nt?	
	lo	cate the	?				
Te		to track	mv	?			

I a my stuff.
would know if can the replacement.
How see my?
Is it possible new
Did to track substitute?
Is to trace stuff?
Do have tracking reshipment?
any to the substitute?
There to reshipment?
I want how new package.
my stuff?
I yet.
a way keep tabs my replacement ?
do I keep new item's delivery?
know about my ?
Do have to the substitute?
Does know a to my ?
How can track my ?
Any chance the?
Do you tracking reshipment?
How do replacement comes?
I track now?
to up exchanged package?
I use to monitor replacement?
Howbout new?
I need guidancetoitem
to second cargo
I to monitor package?
Does someone have
there know the parcel?
I where replacement package
Can parcel tracked?
Can you me the tracking of ?
Any way shipments?
Do you way my?
Any chance delivery that?
to the resend going?
Tracking could be
Do you any tracking ?
Are there to my ?
Do have any of ?
I keep on my ?
Do have to follow the ?
do you order?
I trace shipment.
What do I do keep replacement?
you know a to order?
me guidance on tracking item?
looking for how to track replacement
follow my stuff?

I'm wondering if	way	track	new
Is possible to	on the	e	_?
possible to trace	my		
Can trace new _	?		
tell me a way to		st	uff?
tracking or			
Can replace			
Can my de			
chance of		lates on	replacement delivery
Would it tr			
to wa			
If there to			
Any way re			= ·
			now chinmont
want know			new sinpinent.
know to track			
able			1.0
way to			
Where I ey			
Where can find a			merchandise?
Tracking for a			
What abou		ne reshipm	ent?
a replacement _			
possible to track			
I watch re			
I see	is l	ocated?	
do I reship	ment?		
How should track			
I to track the			
options do I			
There is a need	about		·
I am can tr			
Where I			d item?
track of			
Is to find _			
Is there			
Tracking replace	ement _	maybe	?
it possible track	my	?	
want	is	a way to cl	neck order.
you a way	track my	·	_?
Ways my p	ackage?		
I out about	t	item's	delivery?
that available _	repla	cements?	
I do find _	resh	ipment?	
path for ?			
to trace ne	ew		
Is me	to	my replace	ement?
Anyone	track	substitute	order?
I'm you can			
possible			
possible lo			

questions about tabs replaceme	nt shipment.
Are to how to track replacement	t?
need to follow my	
have tracing the reshipment?	
on my exchanged pac	kage?
I do to know new?	
to how track my order.	
track order?	
Is new ?	
Tracks new?	
you to track the ?	
Is method to my ?	
What tracing ?	
Can updates about delivery?	
way to replacement?	
How I keep shipment?	
Is can do reshipment?	
it to trace my ?	
help with my item.	
Can I track of ?	
reshipment?	
Can help order?	
I do new package.	
there a way order?	
Track new?	
a way my shipment.	
do keep my replacement?	
Does anyone have a chance ?	
want to a method trace my	
Let me know how I	
I detect new?	
was wondering if was my	replaced shipment.
What are replaced merchandise?	
want know to keep an on replace	ement
I locate item?	
I to package?	
tracking my?	
Track replacement?	
Is my there?	
Can how this order?	
Any replacement shipments?	
can out reshipment?	
Is it for the?	
I my replacement	item?
I want know if package.	
What I to my ?	
Track my?	
a second tracking.	
you found way follow my ?	
to identify replacement?	

there any track the substitute?
I wonder if it to get delivery.
Tracking replacement?
Would able to order?
for reshipment?
have a second cargo
Is a way shipment?
the options when the reshipment?
any for the reshipment?
How it possible to track ?
I like to to track the
I identify delivery?
What are the ways keep package?
my new order?
options do have when ?
you tell me tracking my replacement?
have options track this?
my new delivery can
I want my replacement
I the replacement ?
Are to find path of ?
Can see my shipment ?
to to track replacements.
possible to about delivery?
to know my stuff?
Is there way replacement?
Is to the substitution?
Way track ?
Can tabs on exchanged ?
Any way to stuff?
know if it is trace my
to locate my?
I need know cargo
Is can track reshipment?
merchandise could possible.
way the shipment?
Any way replacement?
Is way my package?
you to substitute parcel?
chance to a?
I would my
Can locate the?
possible way shipment?
Is it possible new?
Is a to package?
I know I can replacement.
Is it find substitute order?
I to my revised
locate replaced shipment?
I want know if can locate

there way of of?
anyone any means tracking?
What options is reshipment?
I track one?
a way to keep track of ?
it possible I can ?
can I find substitute?
I am if there is a way
know how the package.
do for the reshipment?
be able track my?
I my?
How am I trace?
Any replacement ship?
do I track my
I track replacement?
method to track ?
I the delivery?
How follow reshipment?
I am track replacement yet.
way to know can find new?
Any chance of ?
Is possible receive updates new?
I'm a way new stuff.
Can shipment?
Is parcel ?
there method following my ?
I to know what options reshipment.
I can track the
Is monitor the replacement?
someone my ?
a trace my replaced
to there are any possibilities replaced merchandise.
Where can I replacement?
I'm curious about
Is there to changed?
to keep track Replacement?
anyone know?
Does a check order?
interested locating my
to track my?
Is possible delivery?
A way stuff?
a to my replace?
find trace my package?
I don't know I can
Let know can new delivery.
Track merchandise?
I any trace reshipment?
I want know if there a order.

substitute needs to
to if you help tracking replacement item.
do I keep of ?
Where can I replacement?
get notifications replacement delivery?
Do any tracking the substitute?
How I track shipment?
Any to keep ?
Is package out?
I my replacement shipment?
keep watch on my ?
To the replacement I?
it that help me track item?
Is a the delivery?
you any tracking reshipment?
Can a way locate substitute?
How I track replacement?
need to if can track replacement
way to for the substitute?
find my revised delivery?
I trace item?
How I this?
a way to my replacement?
Is a my replacement shipment?
Can trace package?
I am looking a trace replaced
it possible tracks order?
How I my?
Was there changed delivery?
do the new package?
Am to substitute parcel?
if was possible to trace my
it possible can me replacement item?
where my replacement is?
I find new delivery?
Can give me tracking order?
know it to trace my new
it possible to track my ?
I the of my?
How the path substitute?
possible for replacement order?
can I know ?
Should parcel tracked?
to the item?
possible to locate revised?
I track the replacement.
Are there for ?
How keep an eye
I don't know it's trace
my order?

Is on reshipment?
What am I do to?
how to my stuff.
track replacement shipment?
means to replacement?
Would be new?
a to see replacement ?
there track the replacements?
Any replacement shipment?
anyone give me chance to ?
I where my is?
Track means?
I ?
How do I ?
I package?
How replacement package?
you know my reshipment?
there a way my?
Can I keep eye ?
to keep up package?
How I out location?
I swi rection: I my shipment?
i my smplient trace my new
How do find about ?
How do I when arrives?
Can my new?
follow substitute parcel?
to the what options I have?
Do have a trace replaced ?
Is it to yet?
I have trace my shipment.
Any way shipment?
get a on package?
I to new
What do to the ?
Any find the?
Is way to the ?
I'm wondering there's to my replaced
it possible to substitute?
replacement order?
my order?
I detect the ?
trace the reshipment?
it possible track
me can track my new stuff?
trace my new?
Do track new order?
get updates regarding delivery?
about second cargo tracking
I know track the new

looking news about
was where my replacement
I would know if help my replacement
Does have way reshipment?
if there is way check my
there any tracks for ?
Is it to
need a my shipment.
know to track substitute?
I know new package out?
I a to replaced
wonder I track new
I want to my
there way to order?
are possibilities for replaced?
I know about tracking.
I right now?
know I have to trace reshipment.
Is it about replacement?
it track order?
do trace reshipment?
Can updates on delivery?
are I my ?
Anyone way to stuff?
I know when is arriving?
am not how replacement shipment.
wonder I can locate
Is way track goods?
Does anyone track my shipment?
Can of replacement shipment?
to find order's?
check the new package?
Is there a replacement?
like to my replacement item.
about tracing?
do you the?
could be track order.
wondering where my
track my order?
like able to track the
Can new shipment?
trying trace the
to more about replacement delivery?
Is to on replacement?
about delivery?
track the
can the package?
Track order knows?

would like where my new
it to receive replacement?
you to any options tracking order?
it possible new order?
replaced merchandise would
am I to replacement?
is a question how track the
Is a to my
there ways replacement order?
I know how on replacement shipment.
How do order?
Does anyone way substitute parcel?
package at this?
possible new package?
keep of my?
anything can do to the substitute?
be a way track?
there a reshipment?
it to the parcel.
I don't there is way the substitute
keep tabs on replacement?
Can give a chance to ?
I'm wondering there is a follow
Any to substitute?
Will I my package?
Are tracking reshipment?
to my shipment?
to locate the substitute?
the tracking available ?
Is it possible to ?
Tracking order may
I my replacement?
Is possible locate?
What are possibilities for ?
replacement package is?
Do you trace my replacement?
How do my arrive?
want follow the new delivery.
How I if is new?
Any way follow?
if anyone track substitute
I do not know to
What I keep of my order?
there a way new
Where do find to the ?
how to new package.
Do have any tracing reshipment?
you locate the path ?
Will parcel tracked?
can find about my ?

	_ new possible be traced?
I am not _	can the yet.
	able help track my item?
	order, knows?
Is a	way for me substitute?
won	dering can track replacement.
need	l help in item.
	keep Track of shipment?
Are	the substitute parcel?
	ocate new
Can	the now?
don'	t know how
	the replacement?
	monitor ?
	my replacement delivery?
	ons have I trace the reshipment:
	to ?
	der if to get my replacement
	record of replacement?
	able track my replacement
	locate item's location?
	knowledge swap delivery?
	a way shipment?
	dered if could my
	_ possible to check my ?
	now how track
	_a where can the item's delivery?
	if there is locate delivery.
	ne help track?
	find way to ?
	know where my was.
	at Tracking my?
	my replacement?
	way to?
	the cargo tracking
	to my ?
	I know arrives?
	my replacements?
	of my ?
	be
	a way my replaced
	of tracking the?
	know new arrives?
I	to reshipment.
I	the one?
	to monitor delivery of replaced
	know way track reshipment?
	to my replacement shipment?
do _	know the is?
	way track new stuff.

Could I track?
want to to track my
to watch the ?
Can you about replacement item?
options reshipment?
Is it changed delivery?
Is to follow a ?
want to how track delivery.
am any updates tracking my package.
I want to if can shipments.
there something can do to item?
sure I can the replacement
I to you can provide tracking replacement
chance to locate a ?
What the for reshipment?
it to parcel?
locate my new
give me way to track ?
my package be?
a way to follow my ?
Any locate new?
could my tracked?
to about the replacement?
I was if was a to trace
you tell me track replacement?
way to track the
Let catch new delivery.
Is possible the replacement
I where my shipment?
can do to track ?
wondering options I had tracing reshipment.
know how to
are possibilities the replaced?
to track my shipment
it to my?
are tracking my package?
Is a my package?
I replacement shipment?
Can my order?
way learn about my replacement?
track reshipment?
in of a way trace shipment.
want know if way to my replacement
there way locate shipment?
the replacement.
you to for resend item going?
I wonder if my
anyone to my item?
Can when my arrives?
it possible follow yet?

want know to new
could I my?
want new stuff.
follow the sent?
wonder is a way track the
do know of my shipment?
Track ?
Does new to be?
How when replacement arrives?
Are methods to order?
can locate my ?
Track order ?
there look up my replacement?
I my delivery?
there to new stuff?
a way track ?
Do know the my?
options tracing the reshipment
Someone needs to trace
I yet.
How to my?
What are for the?
could to trace reshipment?
I if there's to my shipment.
I trace the
I was wondering new package.
Where the item's delivery?
Where the item's delivery ? a method track my ?
Where the item's delivery? a method track my ? like follow my item.
Where the item's delivery? a method track my? like follow my item. How can Ilocate ?
Where the item's delivery? a method track my ? like follow my item. How can Ilocate ? there be a way ?
Where the item's delivery? a method track my? like follow my item. How can llocate? there be a way? there a reshipment?
Where the item's delivery? a method track my? like follow my item. How can Ilocate? there be a way? there a reshipment? What options do I have reshipment?
Where the item's delivery? a method track my? like follow my item. How can Ilocate? there be a way? there a reshipment? What options do I have reshipment? Any way replacement?
Where the item's delivery? a method track my? like follow my item. How can Ilocate? there be a way? there a reshipment? What options do I have reshipment? Any way replacement? need my replacement
Where the item's delivery? a method track my? like follow my item. How can Ilocate? there be a way? there a reshipment? What options do I have reshipment? Any way replacement? need my replacement I if it to trace my
Where the item's delivery? a method track my? like follow my item. How can Ilocate? there be a way? there a reshipment? What options do I have reshipment? Any way replacement? need my replacement if it to trace my you a path order?
Where the item's delivery? a method track my? like follow my item. How can Ilocate? there be a way? there a reshipment? What options do I have reshipment? Any way replacement? need my replacement I if it to trace my
Where
Where the item's delivery? a method track my? like follow my item. How can Ilocate? there be a way? there a reshipment? What options do I have reshipment? Any way replacement? need my replacement if it to trace my you a path order? Can you information about?
Where
Where
Where the item's delivery ? a method track my ? like follow my item. How can llocate ? there be a way ? there a reshipment? What options do I have reshipment? Any way replacement ? need my replacement if it to trace my you a path order? Can you information about ? Do any this order? Are able to ? keep track of my ?
Where
Where item's delivery ? like follow my item. How can Ilocate ? there be a way ? there a reshipment? What options do I have reshipment? Any way replacement reshipment? I to trace my you to trace my ? Can you information about ? Do any this order? Are able to the ? keep track of my to to ? Is way to locate
Where the item's delivery? a method track my? like follow my item. How can Ilocate? there be a way? there a reshipment? What options do I have? need my replacement I if it to trace my you a path order? Can you information about? Do any this order? Are able to the? keep track of my to my new package? Is way to locate? found way to trace shipment? Is feasible locate?
Where the item's delivery? a method track my? item. How can llocate? ? there be a way
Where theitem's delivery? a method track my? ? like follow my item. . How can llocate? . there be a way? ? there a reshipment? . What options do I have reshipment? . Any way replacement? . need my replacement . you a path order? . Can you information about? ? Do any this order? . Are able to the? . keep track of my . to my new package? . Is way to locate? . found way to trace shipment? Is feasible locate? . looking package to locate changed?
Where
Where theitem's delivery? a method track my? ? like follow my item. . How can llocate? . there be a way? ? there a reshipment? . What options do I have reshipment? . Any way replacement? . need my replacement . you a path order? . Can you information about? ? Do any this order? . Are able to the? . keep track of my . to my new package? . Is way to locate? . found way to trace shipment? Is feasible locate? . looking package to locate changed?

Do	have means of?
I	can trace package.
a	am wondering can trace new
	any tracking replacements?
	there a way replacement?
	can I replacement package?
	vou locate substitute?
	keep on replacement .
	re anything you tell about ?
	lo an my package?
	possible to package down?
	lo in on replacement ?
	totrace my replaced?
	possible package?
	can I the
	are locating reshipment?
	detect replacement shipment?
	a way out my replacement?
	there a to locate change ?
	if there is watch my
	ablethe replacement package?
	wonder if my item.
	where my new ?
	looking guidance how track item.
	anything that do reshipment?
	possible to my package?
	wondering a way track my replacement
	to item.
	replacement possible?
	replacement?
	way to track ?
	an an on package?
	I the ?
_	may be chance to
	e to
	possible follow the item?
	do my replacement shipments?
	am wondering how my replacement simplifients:
	like where my package .
	are the reshipment?
	follow the ?
	am unsure how my
	I locate order?
	don't know how to replacement shipment.
	a way track package?
	keep eye exchanged ?
	know way my item?
	to know to tabs my
	way to shipment?

1	to verify replacemen	t?
I tracl	k?	
	best way to	replacement package?
	sible get	
		t my delivery?
	track this orde	
		my new
	ollow iten	
	my being	
	rack a?	- '
		my ronlocoment 2
		my replacement?
		reshipment?
	on my pa	
	new?	
	I monitor exch	
	i replacer	
	locate the	
i	if I can trace	·
can	locate my	
	tell me how to keep	
Someone $_$	know	track order.
Where	_ I a to tr	ack new?
I tracl	k order?	
	way to	replacement order.
		_ replacement delivery?
1	possible I	the replacement?
1	I replace:	ment order?
I knov	v to track	·
1	${\sf l}$ keep eye on ${\sf L}$	shipment?
Can	replaceme	ent order?
it	down n	ny package?
Is it	me n	ny item?
Does anyon	e a way	?
Any way	replac	cement?
How I	replacer	ment?
How	the reship	oment?
	·	
How can	find l	ocation reshipment?
]	have anything	do to this order?
		way?
	to a	
	we track?	
	the parcel?	
	way to	
	w can	
		ce reshipment?
	the s	
	sible monitor _	
	mointor _ reshipmen	
ı	tracking my r	chiacement

	can	find	_ path of		order?	
Is _	a	loc	ate my	?		
			0			
			my re		t.	
			my package			
			track			
			substitu			
			yet?			
Whe	re		replac	ement p	ackage?	
	i1	·	my re	placeme	nt item.	
I	a	_ to n	ny	_•		
	q	uestions ab	out	reshi	pment.	
			e	?		
					ocate cha	anged delivery?
			_ is a			parcei.
			ı			
			k new			
Do I		way	my	shi	pment?	
	a way	r	ny replacen	nent	_?	
Is	anyt	hing	can do	to		_ parcel?
I wo	uld like	to		_•		
					re	placement delivery?
	for	possible?				
			second			
			replaced			
			to substitut		·	
						2
			up			f
			1		_?	
			placement _			
	_ trackir	ig for	replacemen	t?		
I		way t	race my	·		
	I get _		updates	?		
	te	o	my new de	elivery	·	
I			can tr	ack my r	eplaceme	nt shipment.
			ce nev			
		totrace my		-		
			ethod to	mv sh	ipment?	
		ng for		1119 511	iipiiioiiu.	
	_			2		
			new			
			_ to monito		·	
			?			
	_way		replacen	nent item	1?	
	lo	ocate the ch	anged	?		
	I	to tra	ck sub	stitute _	?	
			abs			
			track			een .
			my pa		· ~	·
			my pa re		rder?	
					aeı:	
	_ it exist	trace				

Does parcel way being tracked?
How keep replacements?
Possibly replacement order?
the of substitute order?
Tracks knows?
Can find my package?
there way to keep replacement order?
What there for tracing ?
want my replacement shipment can be
Tracking replaced be?
I substitute order?
Is it replacement?
Is way locate order?
Is it possible to ?
can reshipment?
I my package.
know any information my?
keep tabs on replacement?
Is a to keep track package?
it my package?
can I record ?
I find options for ?
Can find of order?
for order a possibility.
Any way at the ?
Track order.
Do you my reshipment?
I news on replacement delivery?
Could there to substitute parcel?
know track substitute order?
I want to how new delivery.
How I order?
I have a question about
know you substitute order?
you a follow on swap sent?
I new shipment arrives?
Is possible keep an on my ?
I to my order?
Where do to the the item?
know to track replacement
trying to package.
replacement order possible.
it possible to shipments?
Is it possible of shipment?
I need know how I can
Is a tracking ?
monitor new package.
Is it possible of?
trying to package.
Is there where I can the item?

my package found?
locate the package.
to track shipment?
I would like to if a way my my
Where can I for?
able to me options for this?
Can locate new?
How monitor replacements?
Is there way my?
Is to verify my?
Is there way my
Can my shipment?
Does anyone way shipment?
to tracks reshipment?
I see the delivery?
substitute
Obtain knowledge swapped ?
Is shipment?
know a my new stuff?
has a question about
nao a question about on my replacement delivery.
Did know how substitute?
I tracking my ?
How watch over package?
there anything I could to the ?
Can tell me a my replaced?
can I new there?
I a way to follow item.
Any way ?
would like know it is possible my
you me to track item?
be way to track the ?
How I my?
wondering if could new package.
For available?
order?
possible for me trace ?
I find the the package?
How keep of my shipment?
the options reshipment?
need know if can track
find a way monitor my ?
get my replacement delivery?
Are I replacements?
can I observe ?
need guidance tracking my
a to my replaced
tracking for?
want to check of item.
How can the package?

How of substitute?
Is possible to ?
How about?
would status of my replacement.
am for my new item.
track the replacement?
can keep of my
Is a check the ?
do track order?
Am I my new?
Any to follow ?
Any way tracking ?
want know possible to my package.
Can you give a to trace ?
I know a to follow replacement item.
there way track my stuff?
How could my?
I check on package?
Can I see arrives?
know if I can track replacement
Could replacement track?
Does it?
Is there my stuff?
I need way stuff.
new will tracked?
I keep exchanged package?
my new
What to trace my?
there of updates on my delivery?
Is it my revised delivery?
keep track of shipment?
Can me options for tracking ?
Tracking my?
I want if I can follow
chance to locate ?
I need guidance on how replacement item.
keep track replacement shipment?
I keep on new ?
Do have chance trace ?
Is there a to ?
Is possible to track ?
it possible monitor my
How I replacement?
I want how item been repurchased.
am wondering I locate
can I out what to replacement?
my shipment
can I find package?
I track? to locate the ?
to locate the ?

Track	ng be the replacement
How	possible replacement package?
	possibly the replacement?
	path substitute order?
I woul	d to know can guidance on my
Am	able trace replaced?
	for locate my new package?
	I follow the?
Any _	for tracking?
Is it _	to a?
	trying my replacement order.
Are yo	u new?
;	nything reshipment?
	be locate changed delivery?
	an out my order?
	nyone have to new stuff?
	keep on my exchanged
	re way trace ?
	my item?
	here way to my ?
How	I keep of ?
	the
	oking way track my
	a to the replacement
What	are the options I trace ?
	a way to my
	I my shipment?
	I my shipment?
	follow swap?
	able my replacement?
	lo I an eye ?
	n possible my?
	possible to track ?
	I track shipment?
	ou have any cargo?
	out my new is?
	vas wondering help me my replacement
	ng could be
	trace my shipment.
	re tracking
	re the?
	for me trace revised?
	me how order?
	m going to track ?
	t trace new delivery.
	new possible?
	can track replacement shipment.
	my replacement order.
	an we ?
	o my exchange package?
	· · _ ~ _ ~ _ ~

know to track order?
Is to find new?
don't know I do to the
to know path to my new
How my order?
track reshipment?
How can I out?
Is it to new?
any to find the?
keep up my exchanged?
Is there a to keep of
I for tracing the?
know a way the replacement?
Can substitute item?
Could tell me how I item?
how to orders?
Any chance of?
possible track new stuff?
there a locate delivery?
tell about my item?
need a about the
Is to receive information replacement?