[Demo] NLP Dataset for Customer Service Automation

Company Type	Credit Card Companies
Inquiry Category	Change of address and contact details
Inquiry Sub- Category	Address update request
Description	Customers may contact to update their current residential or mailing address due to moving or other reasons. They may need to provide their new address and necessary supporting documents for verification.
Data Size	5,208 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Credit Card Company" customer inquiry. (Purchased data will not be masked.)

Do		branch office		this be	done	online/c	over phone/mail	too?
Is it me	e visit t	he branch	or car	n I it		or	?	
I	go to the	via	or email?					
Can online, phone	, or opt	tions help	instea	d vis	iting		?	
Is necessary	visit	office if	choose or	ıline,		mail	?	
Is there	doing	th	an coming in	to br	anch?			
I	visit a	or?						
it nece	ssary to	branch	or are there		?			
it necessary	for you	your	if us	e online, p	hone,		?	
Do	go to	official branc	h if	onl	line, p	hone	mail?	
need to	go to	offi	ce, can you _		Phone	e, or	_?	
be	_ through	internet, sa	aving me a	t	he	?		
I to vis	it in	can	this onlir	ne?				
you go to the	e office	Online,	Phone,		?			
Can people use _		mail g	et to a	?				
	go to the	e official branc	h office	Pho	ne,	Mail	?	
Is it for me t	0	am	ı I	be seen a	t	of	fice?	
it necessary	to	or are o	other	?				
Is there another _			entering a br	anch	?			
Can I do this		or can		_ branch o	ffice?			
Should come	e in or _	it h	andled?					
Is possible _	me to	this	will		go	to l	oranch office?	
Do you need to	the	use)	mail o	option	s?		
Can I an app	ointment		office v	ia	em	ail?		
I make								
compu	lsory for me	to]	oranch	or		do it	over the	email?
Can	on the	or?						
it	do pro	cess nho	ne or mail ir	stead of			office?	

Is possible to the branch office phone ?	
for me to go to a or is an remotely?	
Do you need to to use Phone, Mail?	
Is visit your if use online/phone/mail?	
Is it do this through the internet, me trip ?	
options used, or you visit the ?	
Is for me go to person or is to ?	
I to do over email?	
Do need your office to online, mail options?	
Is to online platforms, calls mails instead come?	
Can you or Mail, or need to office?	
Should visit in or be to ?	
it to to office to use Phone, or ?	
to use online, phone or mail to access the?	
Is possible Online, or or do you need office?	
Do I to to a do I option it?	
it mandatory to branch to online/phone/mail?	
Is really necessary visit a do options?	
Can go to the branch by ?	
Do need to the or I have option do ?	
Is visit your office phone, or options?	
Do you to a visit to can you Phone, ?	
I do it will make me go to ?	
possible to accomplish this going a? Are online/phone/mail do I have branch?	
possible to do this by ?	
Can online, phone, up process of going to a branch?	
Can I without down to the branch ?	
I know I visit a branch or if done over the phone	
I supposed to go there other ways do?	
it possible to appointment to branch or online?	
I wonder if it's necessary in or handle online.	
you need go to or can you use ?	
Do have the official office to use online ?	
Is to come is there an method?	
you or or do need to come?	
I the branch or just online?	
you handle this online?	
there way besides coming into a branch?	
supposed to go person ways to do so?	
Is this by or online at branch	
go to if you to use Online, Phone, Mail?	
there an to complete remotely, or do need a?	
I a branch office use internet?	
Do to the office if online, or mail?	
Is necessary for me visit branch is it to online or the _	?
it necessary pay a order to Online, Phone, or?	
do online or will I go to branch?	
Do need to branch use the ?	
Can online, phone, mail branch office?	

	a way	accomplish	_ than	_ into a bran	ch?	
	use online, phon	e, or		need to	visit?	
	you Phone,	or	you	_ a visit to o	ur?	
	you to					
	required to					
	for					
	I go to the					
	internet, phone,	mail be	_ access _	process	at branch?	
Do v	re to a	n office can	do _	?		
	I deal	in person?				
	if I need	go the _		if I	_ it remotely.	
) (offices.
Is it	possible to the	or	?			
				I	_ complete remote	ely.
Is it	to the	up in	at	office	online/phone/ma	il?
	to a					
Is _	for to go	your	is	something	else do?	
	it visit	office? we	it re	emotely?		
	online, phone, or mail	proce	ess	of to	o office?	
	it needed visit	office?				
	necessity		(or I han	dle it?	
Does	it need to	person	is	alternativ	ve?	
	anyone to go to					
	possible for					
	or mail be				?	
	access					
Are	doomed to	b	ranch offic	ce my	or can handle	online?
	it	pho	ne, or mai	l instead	visiting a branch office	e?
	t visit ?					
	to in	or I ha	eve to	_ email?		
	be done ph	one, and	?			
Do I	speak	someone de	o I have _	use	web?	
	necessary for	to go to	branch, _		_ a service?	
Is it	to a visit	your	us	e option	s?	
	you need to	office for l	Mail,	Phone?	•	
	you	mail or	do you	to yo	our office?	
	be done ph	one?				
Are	to complete	this by	?			
	that be pho	one/mail/online?				
	it possible to make	a _	office	by or _	?	
Is it	possible for to acc	cess the		office	or mail	?
	appoin					
Is it	use online, p	ohone, or ra	ther	visiting	?	
	it possible					
	[go to a					
	required to go	official	branch off	ice	online, phone, or	?
	need to go to					
	ou need to go an _				Mail?	
		mail, or		ad rrigit	our 2	

	I get this without to _	your of	fices?	
	to go to	use online, phone or ema	ail?	
Will	necessary to visit	onlin	e, phone, or mail?	
	necessary me b	person can I ha	ndle online?	
Is	for visit in	_ or I handle it?		
	it possible to do online	?		
Is	or mail?			
	it necessary visit brai	ch if you	mail options?	
Can	make appointment	a branch	through phone or?	
Are I	to a branch	?		
	have to go to	_ am able	it remotely?	
	it possible to phone,	mail go	_ branch office?	
Is	the of _	up person the	e office by using online/phone/	?
Is it	for visit a	personally or I do	or over?	
	you need to a to	office you use _	or options?	
	to of	ce order to onlin	ne or phone options?	
Can	I take without go	ng office?		
	this done having	to drive my to b	ranch?	
Will	go to the branch	I do t	he?	
	or mail be used	the office p	rocess?	
	it make appoint	nent to to branch	1 a phone or?	
Do I	to to	ersonally or can I	?	
	to if you			
Is the	ere other to	coming br	anch location?	
Can	online, phone he	o to a office	∍?	
	go b:	anch office to use online/ph	one/mail options?	
	people online, n	ail to the process	branch office?	
	really to a brane	n for options?		
	go to the o	fice in order to online	/phone/mail?	
	necessary me to	a branch personally o	r can be done over	?
Is it	necessary to your	have online,	options?	
	you need to offi	al branch for ph	none options?	
	office or u	e phone or mail option	ns?	
Is it	really perso	n I have wa	rys to do?	
	it possible to avoid the hassle of	in person	using	_ phone or?
Is	necessary me to or	to a	not?	
Is it	an appointment t	a by	online?	
	it to this	a branch office?		
I	in person	it possible to handle	email?	
	it really to to	_ or can I it?		
Is	necessary to the	phone, or	_ options?	
	it to get this	without to go t	he branch?	
Is	necessary to go	_ a branch it po	ssible to?	
Can	online, or be use	brar	ich office?	
Is it	necessary me	person it poss	ible handle online?	
	I go to person a	e to do it?		
	supposed	erson or is there another w	ay it?	
	ou have come			
	visit a in _			
Are I	required a			

	come office to use Online, Phone, Mail options?
Is	to handle online person
Is	for in or can I handle this?
Is	to this or online?
	you phone or or do to come?
Can	phone and options people process at office?
	it to go to branch office Mail options?
	get done without to branch office?
Is	possible handle this or person?
	possible to this going the branch offices?
	in person handle online?
	to to a is to do it remotely?
	't if I to branch office personally, if I
	branch office required can it done?
	you to go to office, can use phone, ?
	I go a branch office just ?
	have to to the office if use ?
	use online, options to get your office?
	you need office use Online, Phone, Mail?
	have to visit office or can online?
	for me to or alternative methods?
	it necessary for to visit a office, can I the phone ?
	necessary for me I do over the and email online, or mail be process of to a branch ?
	I come in or deal with?
	pay to your can you use online, phone ?
	really visit a in online/phone/mail options?
	possible to an branch office via ?
	I to to person are there other it?
	visit your office if you have options?
	necessary to visit personally I do the phone?
	it to your office to use options?
Is it	possible for me appointment to go or email?
	an go to a office or online?
Is it	possible this via phone, I the ?
Are	supposed person or there methods?
	possible email or online?
	be necessary your office use Online, Mail options?
Is it	necessary a to office if you Phone, ?
	online, phone, or do you to the branch office?
Can	get this ?
	to do the online, by by mail?
Is it	necessary a can this be online?
Is	come in person or to use alternative?
Can	phone, mail up process instead a office?
	way to this phone/mail/online?
	wondering go to a branch email.
	sure if am to office via or email.
	ere to besides going a location?
	it to phone or or can the branch office?

it		the show	ving up in _	you	ur office if I use?
Is there _	way of	besides	into	?	
Is	to or	r phone?			
		do this, saving	T	to	branch?
		branch			
		the			
					I do this
		internet,			
		branch			
		in person o			online?
		or do :			
		o via or _			
					ry visit office?
		to the to			
		ment go to			
		phone or		tore	eman.
		ie phone of		othor	wave to that?
		your to u			
		your to the			
					use options:
		o or			do it the
				01	do it the ?
		it phone _		2	
		e, options		_{	
		andle this		.,	
		o to the office and us	se	mail	?
		or email?			
					location?
		_ to			
				ail instead of	visiting branch office?
		ome in is			
		it from e			
		isit branch offic	ce	it remotely	y?
		office?			
	make a phor	ne email appoir	itment to vi	sit	?
Do I	visit a b	oranch to	or	?	
					a trip to local?
Is		to	branch,	is po	ossible to do it remotely?
it		your branch _	in orde	er to use	_?
Can you _	online, pl	none, opt	ions, or do		visit?
Could it _	done	or?			
Are I		person is _	anothe	er way to do	?
it ne	cessary for m	e to a	or	I do	over or?
					a branch?
		phone?			
		an go to brancl	h office via	eı	mail.
					do it over the phone?
		t a branch in p			
		o besides enter			
					ng to the office?

Can	online, or	people find _	office?		
Can I	do this on	will ha	ive	your branch?	
Shoul	ld phone ı	mail options	instead of going	ı to?	
	doomed to	_ your office	presence	can handle this or	nline?
Is	a	online,	instead of	to a branch office?	
	to com				
Is	go to _	branch?			
	it attend		a or?		
	way			the branch?	
	know ifsl				
				 office going o	online?
				your by using	
	supposed go to				_ ''
	ld I go to branc			- -	
	am if			or email	
	70u				
	ou Online,				
	Omme,				
	it possible			c of rian options.	
			nd to prov	ess a office?	
	I have go to			d office:	
	an office requir				
	I do havir			2	
	accomplish			·	
				2	
	a way				
	I need _				
	e/phone/mail options				
	to a vis		_ in	online/pnone/mail?	
	it be done	=	efficient and Online	Dhana an Mail 2	
			office to use Online	e, Phone, or Mail?	
	be via ph				
				_ use online/phone/mail?	
				ye go to the office.	
	you need go to				
	it to a				
	it necessary me				
	you online, pho				
	online, phone or		of	branch office?	
	do				
	it necessary				
	go p				
				?	
	it to pay				
	necessary	_ me visit a	or are there	?	
	possible o	do this a	or online?		
	necessary				
				one Mail?	
	really need	visit branc	h?		
	you go to				
	it to	to the	office order to	use options?	

you pay visit to our you use Phone, Mail?
Is necessary to to office phone or email.
it to get without going branch?
Is it this online or the ?
Possibly another it entering branch location?
Is it an appointment a branch a phone ?
Do you to the online, phone, options?
Another to do other the location?
Is it necessary to office use or Mail?
it possible do process or mail?
Is it possible complete this mail, ?
there a to this besides going branch?
Can online, phone, instead of going to branch?
Will I able to phone online?
Is me visit a office or can I this?
Can do telephone or ?
Can do over email?
Is it necessary office if Online, or Mail?
Can get done without having the office?
Is it in person or I over the phone?
phone mail be used access process at branch ?
Is another way of besides the?
If I to go to is there remotely?
it to person or handle it online?
really have to to person do have other to?
necessary for visit in person and can I ?
another way to besides going to a?
Is for me to visit person take care online?
Is it to do stuff or go the office?
Isnecessary me to visit can I just do over phone or?
Another method of doing apart entering?
Can online, help access branch office?
use Phone, Mail, do you to our office?
if need go a branch can complete it remotely.
Can I have done without to to ?
you use online, phone, you have to visit office?
Is necessary for you have phone or mail options?
Do I need a branch personally, I it the or?
I know need to a branch able it remotely.
I really need visit a ?
I know if to visit a office personally or can mail antique?
necessary to go the official branch use mail options?
Can online/phone/mail used, or is to branch office?
Can used, it compulsory to visit the ?
Should I come person internet handle ?
Is it possible to?
Another way to it, entering the?
it to it or at office?
to the official office to use Online options? Is there way do it remotely it to a ?
is there way non-remotely it to a (

Is it]	possible	a brar	nch	mail instead?
Do _	have	pay a	your	office?
		go to th	e branch or do _	option to remotely?
Is		to	besides comir	ng a branch location?
	it	use	or mail inste	ad directly to a branch?
Can	I handle	or	?	
	you need to	o to our	office to	?
Can	you or	nline, phone, _	mail, and is	your?
Are y	you to	use Pho	ne,	do you need to ?
		way to comple	ete it	do I go the branch?
		ha	ve me come over	r and platforms, and mails?
Is it		this via _		the branch office?
		option c	omplete	phone, email or online?
Is	a	a br	ranch or the	ere options?
Shou	ıld do	it or	branch _	?
Is	necessai	ry to a b	ranch	can be online?
Is	to	take the proce	ess phone o	or mail branch?
Is it	to		office?	
				h to online/phone/mail?
				use online or options?
			to	
				o use options?
				your branch?888-607-3166
				ne, phone?
				instead going office?
				assistance?
			by phone	
				ranch through online, or?
				to a location?
				can ? nch office via ?
_				or if are to do
		ry to visit		01 11 a1e t0 d0
				the office phone or ?
				nally online over the?
				or can it online?
				ce phone or
				instead going to a office?
				nally or be over the email?
				going to branch?
			rom entering the	
				t from coming branch?
				to the location?
			I	
				alternative like online?
				you to the?
				phone, or mail?
				ranch to Online, Phone, Mail?
Can	be	saving	g a trip	branch?
Is	to	vis	it	to use Online, Phone, or Mail ?

you go to online, phone or options?
Should be used instead of visiting a ?
going to necessary can do it?
requirement to visit the branch for ?
this online or over the with branch office?
to the for online/phone/mail options be used?
Is avoid of up in at office by using tools?
you need to to the office online, mail?
Do to go use Phone, or Mail?
Is possible to that ?
Is it to phone email?
I it the email?
Is there to complete remotely, am to go branch?
necessary come in or is it online?
Will able to do over ?
Do go branch office use Online, phone, or Mail?
Do have to a
I get this by ?
Is it possible online or will you your office?
appointment by or email to visit a ?
Can an appointment email at a branch ?
Can you Phone, you need go to the?
it done without to branch offices?
Is to Phone, or do have go to office?
a requirement for me person can it online?
you go to official branch office to Online, or options? Is it possible make appointment by phone ?
Canphone,options speedalongthan goinga branch?
use phone, or or should to office?
a visit branch office mandatory, or options used?
Can do this or ?
Is it possible this at the?
I an appointment a office via phone email?
you appointment to a via phone or email?
way accomplish besides personally to the branch?
possible make to branch office via email or?
necessary to to personally or do it online?
necessary to visit your branch use phone, options?
Is necessary to go if use phone, mail?
I know if I can online branch
to your use phone, and mail options?
Is it compulsory pay visit to in order ?
it mandatory your branch online/phone/mail options used?
it necessary me to visit a or I over phone email?
Is possible to phone or by?
it possible phone, or at the branch?
necessary travel to branch?
to pay a visit to or phone, mail options?
it possible to phone, or mail to the office?
Do the office or can I it online?

Is it necessary for me visit handle ?
Should do office or online?
Is for to visit the or can do it?
Is it me to visit the office personally do phone or?
it possible this the phone?
I to a office, or can it?
Is it possible an the office by email?
Is it necessary the to use Mail?
Is it to the process mail a office?
Do have a visit to your use online/phone/mail?
Is necessary office or can it remotely?
I a branch by phone email?
Do I to a branch office I do ?
another way accomplish other than going the?
it handle without having to a bank?
Do you need or can you use or?
it necessary me to go branch, there kind service?
Can you or mail do you our office?
Can and mail options people through to ?
use online, phone or mail get a?
Is it for visit to your online/phone/mail?
Is make an go to office phone, or online?
necessary to come or it possible communicate?
Can used for a trip to branch?
I supposed this in person?
it to do this via at office?
it to that via phone, online?
Can online, or be to the of going a office?
I really to visit branch use ?
do it online a branch?
Do I need to go to do ?
do via phone email?
Can online, be the process instead of going directly a branch?
a need the branch?
wonder if should a office it online.
you need pay can use Online, Phone, or Mail?
Can this over?
it for people to a branch through or mail?
necessary to go branch?
it to use phone, or mail, or to the?
Can use Online, Telephone, get assistance?
you use online, or or do you to ?
this to be handled person?
I do via or online, go branch?
it to go to Phone, or options?
have to to use online, or mail options?
it possible to use online me a the ?
you go the can you online, phone mail?
to visit branch personally, it possible do this online over phone
Perhaps another to besides entering ?

phone, options speed up process instead of going branch ? online, and to the process at a office? Do to to the official Phone or Mail options? it necessary to ome in person is ; you need go the branch if you online, or ? I know if I need to branch office I just online.	
Do to to the official Phone or Mail options? it necessary to office personally or just do online? Is necessary to come in person is ? you need go the branch if you online, or ?	
it necessary to office personally or just do online? Is necessary to come in person is ? you need go the branch if you online, or ?	
it necessary to office personally or just do online? Is necessary to come in person is ? you need go the branch if you online, or ?	
you need go the branch if you online, or?	
I know if I need to branch office I just online	
mon n i need to bidnen onice i just online.	
online, and used instead of branch office?	
Is for to in person can I online?	
online, going a branch office?	
online, phone, mail options help instead of branch office?	
Is it that to a?	
Is there another way to do to ?	
visiting the can it done?	
there way to make a branch office or ?	
I don't know if I the office this	
Is it possible this via phone	
Is possible a instead of using online, or options?	
Do to go if use Online, Phone, Mail?	
possible Online, Mail without going to office?	
Can make phone or appointment visit a ?	
it to pay a to branch office if use ?	
Is it ok to this a branch ?	
Can phone, options be used access branch?	
it to a branch office or can it be done and ?	
I don't I visit a office personally can be or over	phone.
to visit office can you online, phone, or?	
Do you to for online, options?	
Am I to to person or way do?	
if an appointment by or the branch	
Can online, or mail used for the process ?	
to to a branch, can complete remotely?	
Is it complete it will I go a ?	
online, or mail options facilitate instead of office?	
Is it to visit branch you Phone, or Mail ?	
Can mail online options process instead to a branch?	
visiting person or can this online?	
Is this via email ?	
I unsure if I go branch office or	
possible to do the by phone instead of office?	
Do to go the office and mail options?	
it possible for me to or email?	
to to phone and mail instead a branch office?	
Is to the process at a with online, phone ?	
you supposed to to or there other ways to ?	
wondering if I to branch office do online.	
Is it necessary visit can do it? Is a this over phone email?	
Is it compulsory me to visit branch can online?	

don't if I	it online or a	t	.•		
Do I to go	branch		to do so?		
know if I	need to a off	fice personally or		be	over phone
Is online/phone/mail	is nece	essary to a _	?		
Is it	in or I	it online.			
Can people use onlin	ne,	_ a branch?			
	visit in person or				
	sary to visit _			be able to	this online?
	phone onlin				
	online, phone, or m			?	
	or I				
	ome or		ernative lik	e ?	
	services, savin				
	this via or o				
	office wh		ne. Phone.	ont	ions?
	used instea				10110.
	to complete it remotely				2
	to the use _				·•
	to to a 1			nail or inst	?
	phone, to u				·
	phone, _ a branch			?	
	in person, is it			·	
	a visit to or			mail?	
	in			man:	
	go to				
	go to visitin		ia piione _	·	
	online come		003		
	to this 1				
			icany:		
			ntion to	rome	toly?
	o the branch or _ _ visit branch offic			remo	itery:
	visitbranch office _ mail the alo			ranch office?	
			to a b	ranch office?	
	phone/n		L +-	#1-:-O	
	Or				
	office if				:1 2
	_ pay a visit to				
	y				
	to a branch _				
	it remotel			a?	
	mail be used to				2
	the official brai				
	or mail				ranch?
	the or I ha				
	to bran				
	_ of to				
	to this				
	an by phone o				
	to a l				
	_ visit your to use				
Is it possible vi	isit a branch	phone,	?		

IS a more reacn branch office?
Is necessary to a is an option complete it remotely?
Is it online, phone, instead of going to ?
Is for visit your branch if use phone, or ?
there another way this coming branch location?
get this done taking self your offices?
Am I supposed to go to is there ?
it possible to make appointment office phone or?
to go to the via or email?
Do you to to use Online, or?
this me to visit in person it online?
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	$_{_}$ there another $_{__}$	to	besides	into	bran	ıch?		
	_ it for me to	visit	or	able	to handle	?		
Can	do this	a	branch	_?				
	if I nee	ed go to	a branch _		·			
Is	to	office	you have	online, p	hone,	_ mail′	?	
	_you	to	if	onlii	ne, phone	or Mail opti	ons?	
	another way							
	to							
	you to use on				??			
Can	phone _	speed _	process	along ins	tead	to	office?	
Is it	to	phone	mail to	_ the proc	ess along	of	the	?
	online, or m	ail	_ process	instea	d	to a	branch office?)
Is	possible	that via	?					
Can	070	ver phone or	?					
Ι	wondering	I	to a b	ranch offi	ce by			
Shou	ıld a		office or u	se pl	none, or _	options'	?	
Can	you mail,		to get	?				
Is it	necessary for you		office	you us	e Ph	one,	?	
	we this via	m	ail?					
Do _	need to go	the officia	l	if you	to		or mail?	
Is it		go to	_ branch of	fice	email	_ phone?		
Is it	possible	appoi	ntment		email _	the bra	nch office?	