[Demo] NLP Dataset for Customer Service Automation

Company Type	E-commerce Marketplaces	
Inquiry Category	Return and exchange policy questions	
Inquiry Sub- Category	Exchange process	
Description	Customers seek information on how to exchange items, including the steps involved, any fees or additional costs, and the options for selecting a replacement product.	
Data Size	5,014 paraphrases	
Want to buy data?	Please contact nlp-data@qross.me via your business email address.	

 $\begin{tabular}{ll} Masked sample paraphrases of one "E-commerce Marketplace" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$

t	che to exchange a?
Product	?
How	forchanging goods?
	would be switch?
I a	how process
What	for items?
Do you	_ how swap in?
	switch my item?
Seeking	switch steps.
6	any steps swap an?
There	way a purchase
steps	swapping
What	ways a product?
there	procedure swap?
proce	dure for a
There	ways to
swap	done?
about	exchanging?
How do	?
	procedures for exchanging
is a	products.
How I	items?
What	used trade?
Are	exchanging products?
	exchanging a product?
Can you	exchanges?
What	to items?
the	to a?

exchange steps?
required to an
there process to ?
process trading
do we need do order to ?
What steps a product?
you a process of ?
There ways to
to exchange a clear.
product in here?
you change products? How can swap item?
Procedure replace?
How you ?
do take to items?
How steps?
are for exchange.
The something.
steps exchange product.
are goods?
Product needed.
the involved an item?
steps for ?
How about an?
What exchange?
Product?
to stuff.
exchanger?
What's to an?
How switch?
what is exchanging?
How trade my?
Discuss to exchange
any steps to item?
trade a?
the exchange process?
Do how to an ?
process change?
A goods?
Are there the?
should to swap purchase?
are the regards to exchanging?
you how exchanges work?
trade?
is the a product?
There are steps
the steps to
Changing the steps?
The exchanging an?
There steps something

	to trade goods?
	swap of item?
Any _	how to?
how _	product
	you a product.
	the swap items?
	for product?
	it exchange product?
	to goods?
	procedures exchanging an ?
	be for a?
	to swap an item?
	are steps that need be exchange a ?
	to product?
	ng steps a
	any on how stuff?
	swap item?
	products, how so?
	you swap purchase?
6	are the procedures
t	to exchange
Think	about goods.
What	you to swap?
t	there a process?
t	to for exchange?
How o	can a?
	know product exchanges
t	there procedure exchanging product?
t	to things?
What	process of product?
	product.
	exchanging a?
	o?
	a question about to
	trade-in?
	steps to swap ?
	the to goods?
	to goods. exchange?
	swap goods?
	i my ?
	there a exchanging?
	do replace a
	about ways goods?
	process exchanging
i	s the exchanging?
	for a
	items?
6	are for a items.
How a	about of the?

What the towards ?
Are exchanging item?
procedures a product be ?
the steps change?
Can explain to product?
processes of switch?
steps are exchange process?
procedures exchanging product?
What protocols exchanging a?
Seeking to switch
can that item?
trading?
steps in an
steps in an are the taken in order exchange a
How we swap
Seeking steps
How item?
steps we to product?
The product?
to a product?
do you make change?
for an exchange.
we expected to do in a?
Is there procedure a
have procedure for products?
swap purchased item?
Is product procedure?
swap item?
us for ?
procedure used product?
exchange
Guide trading?
the methods used a?
What's next you ?
are the steps a ?
What used exchange ?
How for swap?
steps for exchanging items?
to items.
procedure for swap?
to stuff?
Is a process
Ways in item?
know the exchange?
How about products?
is it to do to a?
how exchange product.
What when goods
What ways?
What is exchanges?

there exchange merchandise?
How to an?
are to swap
have to switch things?
will it items?
Can you tell me ?
of a product
Are steps exchanging ?
What are product?
Tell the exchanging
Does product work?
What steps change?
Do you to an?
are I able product?
way to?
can for exchanging?
some steps for exchange.
of product
There is a about product here
how exchanges work.
to exchange a product?
are steps item
can product?
are the exchanging?
about product Procedure?
are a swap?
Do procedures a?
what the steps
swap an
there in an?
How items?
How might we?
What used for ?
procedure?
for swap?
there process for
product switch
Do on how swap stuff?
to be in order to a?
you a to products?
Do you have the?
are ways items?
us steps exchange
do we need take something?
What can our product?
What's next if ?
me the methods for exchanging ?
Can you tell what ?
process items?
exchange process?

	_ involve to swap a?
	are used for product.
	_ a of a?
	that be trade-ins.
	re any steps an
	for product
	exchange process?
	swap a
	s trade?
	pens you want exchange?
	next a item?
	swap procedure?
	_ some to swap item.
	exchange items?
	trade ?
	_ steps in exchanging an
	l?
	for a product?
	_ change product?
What is _	process product.
is	exchange item.
How	swap here?
Can	the to exchange product?
	?
	for exchanging products?
	steps used to change?
	procedure possible?
	procedure possible. product.
	an item back?
	switchanother?
	to swap a?
	something?
	step?
	?
	in swap?
	I?
	ıld swap a?
How	_ you change?
	_ happen if up an?
Can	$tell \ \underline{\hspace{1cm}} the \ \underline{\hspace{1cm}} exchange?$
	steps for items?
How	_ arrange item?
are	an item?
	g for
	for exchanging a product?
	a in area?
	re for products
	ild a product?
	steps for items.
поw	_ change?

steps to?
For?
Is a procedure for ?
need exchange what we do?
The to item
swap?
Would there swap a?
To an item, are?
What the transferring a?
Steps swap?
Product?
The steps?
procedure product swap?
procedures for exchanging
Ways goods.
How a exchanging?
What the a item?
Product?
to to an item.
the of swaps?
What should product?
switch steps to
exchange the product?
to swap product?
What steps are item?
the to exchange?
to another product?
What are ways a product ?
How do swap?
process exchanging products?
swap steps?
Will there steps to ?
is process for ?
there ways item?
Ways to?
procedure item exchange?
I'd like exchanges work.
steps?
A for steps.
are for exchange?
there in exchange an?
What should be exchange?
there steps a?
a procedure for ?
do you to goods?
in process?
Exchange a what?
a about to a
is the products?
Are ways product?

	the steps		excha	nge	e?
Are	any	i	tem?		
	there steps	ite	m	?	
	t the				goods?
	can				. 3
	here				
	exchange				
	you swap		naser		
	s replace ₋				
	do				
	are		·		
	need to _	taken	s	waj	p a?
	wondering		my i	ten	n.
	item swa	p?			
	you tell h	.ow	an		?
	are	for swappi	ng	?	
How	prod	ducts?			
			g boug	ht?	•
	product				
	should one				
	ging goods: wh			?	
	is re				product
	you				product.
	you uct ?		goods	•	
	we going		, h	2	
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	step		ng goo	us	f
	can				4
	t methods				
	t is			L	
	exc				
	for excha				
	are the steps _		?		
How	swa	p a?			
	is proces	s	_ good:	s	
Is	a in ex	changing $_$?
	about	exchang	ing ite	ms	
	is o	f swapping	?		
Ther	e are	excl	nange?		
	steps to swap	?	,		
	the product	?			
Prod	uct?				
Can	you		exchan	gir	ng an?
	procedur				
	about the proc			odu	ct?
	to produc				
	do you				
	can				
	products,				
			-		

a item?
There steps for
some steps swap
me the exchanges work?
done to exchange item.
What used exchanging?
must exchange a?
How lexchange purchased ?
exchange of?
A exchanging?
There procedures goods.
are steps for
process?
Steps ?
Do have steps in item?
How might a?
can we
the for exchanging
should take to a?
of goods?
What procedure for?
What procedures are product.
In of goods?
could do a product?
exchange?
wonder to change
Can me steps.
i products?
There for a product.
Product?
How exchanging something?
steps exchanging item?
how do it?
are the steps swap?
There are product
replace the product?
switch goods
we swap item?
there a trade?
What process for switch?
What procedures exchanging involve?
Product ?
The to
What procedures a?
steps I need swap items?
The procedure
to an item?
would swap ?
process product switch? steps to
SUCHS IO .

there steps in?
are the for a?
are for exchanging product?
exchange for?
to exchange a product ?
There's a for
How do switch?
in exchanging items.
Do any to swap ?
steps for change.
supposed do to swap purchase?
Are to the
What procedures for ?
do you get item?
procedure?
How exchange
Does how to item?
there a products?
i exchange product?
Product?
is the?
So how do?
What steps have to be order to product?
item?
are methods exchanging?
The steps exchange known.
are the of exchanging ?
have steps replace a?
exchanging a product?
Possible for
What is that need to order a?
exchange be done?
How change
How to ?
How I my one?
want to the are exchange product.
do switch ?
How something?
are we need to a product?
How product?
How to a else?
Are exchange process?
The methods a
The methods a the steps swap with?
the steps swap with?
the steps swap with? Inquire to goods.
the steps swap with? Inquire to goods. Product steps be
the steps swap with? Inquire to goods. Product steps be How in here?

is to exchanging?
The exchange an
There an item
What does to a?
How switch?
product procedure?
What of a switch?
There a number of steps
Is there procedure?
you process of switch?
will need to a product?
is the way swap?
What steps swap
the steps product?
Are product ?
Process exchanging
will change?
you know for items?
to products?
are the goods?
you have process ?
some product exchange
steps exchange?
How swap an
The steps item.
a in here?
the steps goods?
What are means product?
of exchanging items?
How can trade?
item
What are you do you item?
There are to
Product
will I my purchased item?
There exchanging goods.
are the steps?
What are the when ?
we take replace product?
are the steps product?
to swap?
can I ?
if a procedure?
for goods?
What the product ?
you do that?
What the you goods?
What are toward an?
there a product?
What we exchange?

the for products?
need to know to exchange product.
the do to a product?
exchange?
What steps exchanging?
There are switch.
swap items?
process of goods.
There exchanging a
is product procedure?
Product needed.
What's process item?
can be exchanged?
Theprocess of?
How are swap done?
Steps to
how to exchange a
for swap?
Procedure for?
How exchange my?
How are we exchange?
What required exchange?
do you ?
How items?
used a product?
replacement steps.
Do process for switch?
I'm product
How swap something
There are switch
What do you product?
swap
do a product?
How do product
must we exchange a?
How do?
Changing products?
process for exchanging products?
To?
There's something.
Is for exchanging?
I process exchanging?
going swap my item?
What to changing?
What is swap?
steps.
steps swap?
The for
is the process.
There product exchange?

It swap a
How you?
Product?
So a product?
Product?
are the to change ?
switch something?
Do steps to product?
What are the methods
How do purchase?
are to items?
a for product?
exchanging stuff?
The for
How does a work?
product switch?
procedures exchanging a known
There's for
How are?
If we to a what should ?
Replacing goods: what?
about product procedure?
Are of product?
you product?
Is a exchanging?
What are items?
do to take to exchange product?
What to swap?
Product ?
to a product?
goods: what ?
What used products?
How do you?
there for exchanging
What the to swap?
What the of?
In order a what should take?
trade a here?
for exchanging goods?
Someone for product
are forchanging goods?
to a
swap a
exchange products?
do if you an item?
Speak for items.
we replace product?
What for
trade goods?
Are processes products?

What	steps	s involved _	the	?
		the procedures _	swap	?
How		steps	items?	
		seeking sw	itch steps.	
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			swap items?	
		in		
		the processes of		
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		product sw		uise:
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		steps for a		_•
		or swa		
		for exchange		
		us		steps?
		ways to		
		tell the ste		?
		an iten	1.	
		stuff?		
		for exchan	ging product	cs.
		stuff?		
		changing		
		change?		
What	abou	t?		
The _		the exchang	e?	
Are _	a	ny ne	ed take	e a product?
What		product	?	
	shoul	d we do in order		?
		steps to	goods?	
Any _	t	o?		
	proce	ess to goods	:?	
How	are _	to	?	
		the process	switc	h?
How		swap some	thing for	?
It		exc	hange a pro	duct.
How	to	?		
	to	product		
	produ	act steps?		
What		we e	xchange	_ item?
		process	exchangi	ng product?
Can _		me to	switch	?
		of exc		
		swap t		

	of a	steps.			
	are some	need	take	order to	product.
How		item			
	pre	ocesses tr	ade goods	?	
	there any	swap	?		
	is a				
		- when exchangii	ng		
	a _				
		ays swap _	?		
		or exchan			
		for a	-	?	
		product		_ ·	
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		_ to ?	ī		
	can you				1
					product?
		re ex			
		_ take ord	ler to exch	nange	·
The _	of a	n			
Produ	ıct	!			
The $_{-}$	switch ste	eps	•		
	can excl	nange a?			
	steps to	swap?			
What	are take	en	item?		
Discu	iss process	·			
	would	goods?			
	there ste	eps an	swap?		
The	of	requires so	me .		
	to for				
Do yo	ou have	an	?		
		edure cha		?	
		e do to a _			
		m exchange?	 -		
		ocess of changin	na ?		
	to				
		re	,	oroduct?	
	can swa		J	product:	
	step for				
	can				
	to				
	how to				
	ine to _				
	exchang				
		eps exchar		cts?	
What	are	_ for an	?		
How	do	product _	?		
	to produ	icts?			
	can I	item?			
	methods for _	·			
	pre	ocess trad	e goods.		
		the		changing a	·

Is	steps	exchange _	?
	are	to swap	purchase?
	exc	change items.	
How	are	swap	an?
	to	product?	
		_ product?	
		method to a	?
		?	
		 le	?
		e proc	
		item	
		s	
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		are	
		steps to	
		exchange	
		switch things	
		process	?
	to		·
		to my b	ought ?
		item	
		exchange?	•
		to item	ns?
	procedu		
		veexchange	?
		ap object?	·
		process	goods
		changing	
		nods a	
		swapped?	
		in exchar	nging an ?
		to a _	
		the excha	
		exchanging ite	
		?	
		product swap	?
		taken	
	for		
			exchange?
		to?	
		a produc	ct unclear.
		of the sw	
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		of excha	
		u process	
		eps for exch	
			to exchange product?
		e steps	
		trade	
		 _ swap done	e?
	-	- •	

Are there ways to?
How you?
are steps swap .
procedure??
ways to
up an .
What will we do in a?
is the swap product?
How do a?
over exchanging items.
the methods for a?
The way purchase
Is for product?
process items?
Consider to
How to in?
was exchange procedure?
process switch?
a question about a
about trade goods?
I need on stuff.
The process?
steps exchange?
switch are sought.
In switch?
The product?
what are the?
The steps the
exchanges ?
the for exchanging
process trading goods?
process changing?
What should we take swap a
is product switch
Instructions things?
the steps swap items?
there to trade?
there to trude: to changing goods?
What should be done ?
about to replace?
How someone ?
there any you can to a?
about product?
Do know the are exchange a
Product switch
steps exchanging goods.
Explain to when
steps for
Procedure
are for product?

are the to items?
of items?
exchange
do we ?
Seeking a a
Product ?
can swap product?
The ?
There are product needed.
can I swap ?
can i swap : Do have swap items?
for exchanging products?
are the that we need exchange a?
to replace a
the process goods?
Product ?
product steps?
What are products?
procedure
I'm of how product.
an item swapped?
What are steps?
steps taken to swap?
Product ?
Process of?
Changing products to?
do to to swap a?
can exchange?
how do that?
There are items.
process to trade?
How a
Can tell exchange are?
to swap item.
steps are required to ?
to a?
steps to swap a?
can item?
What the product?
exchange for product?
are steps product.
to exchanging product.
Means to?
What for products?
How can swap for ?
item exchange?
you to exchange product?
ways of exchanging product?
Procedures things?
are the for ?

The process a
There steps
steps to replace?
To
How I for else?
How we products?
swap for else?
any for exchanges?
do I ?
is to goods.
exchange items?
steps product swap?
What's the process?
product steps.
of exchanging
Talk about ways
What steps to taken a?
are to items?
next if you item?
Is the process?
steps item?
Product switch
in an
swap
Is for product?
What used a product?
are the in changing ?
What a product?
Is steps for ?
swap the same?
There is for
are for swap?
are to swap
steps item swap?
swap goods?
to items?
to nome.
a product
a product.
there some switch?
there some switch? What the a product
there some switch? What the a product you process trade?
there some switch? What the a product you process trade? to PRODUCTS?
there some switch ? What the a product you process trade ? to PRODUCTS? What is change ?
there some switch? What the a product you process trade? to PRODUCTS? What is change? steps to items?
there some switch? What the a product you process trade? to PRODUCTS? What is change? steps to items? take to exchange a?
there some switch? What the a product you process trade? to PRODUCTS? What is change? steps to items? take to exchange a? products to ?
there some switch ? What the a product you process trade ? to PRODUCTS? What is change ? steps to items? take to exchange a ? products to ? How product ?
there some switch? What the a product you process trade? to PRODUCTS? What is change? steps to items? take to exchange a? products to ?
there some switch ? What the a product you process trade ? to PRODUCTS? What is change ? steps to items? take to exchange a ? products to ? How product ?
there some switch? What the a product you process trade? to PRODUCTS? What is change? steps to items? take to exchange a? products to? How product? about the exchange?

	process p	roducts?
	_ do change?	
Ther	re procedures	items.
	arrange	
	re procedures	
	there in exc	
	unsure to	
	we exchange	
	the steps	
	_ to swap product _	
	ways of	_ product.
	_ to change?	
	_ you for _	
	_ should	a product in here?
	steps to replace	
	_ do	_ to swap items?
	_ about steps excha	inging?
	_ might we?	
	exchanging goods	5?
	_ are we	to exchange product?
Wha	ut e	exchanging a product?
How	might exchange _	?
Ther	re are to	
How	about	process?
	_ do my produ	ict?
	swap an iter	
		11;
Does		
	s to swa	
How	s to swa 7 do	p product?
How	s to swa v do to swa might I exchange	p product? ?
How	s to swa 7 do _ might I exchange 7 change	p product? ?
How How	s to swa v do might I exchange v change is needed exchange	p product? ?
How How	s to swa v do might I exchange v change is needed exchange to goods	p product? ? ge
How How Ther	s to swa	p product? ? ge
How How Ther	s to swa y do might I exchange change is needed exchange to goods re are swap?	p product?? ge product.
How	s to swa y domight I exchange y change is needed exchang _ to goods re are swap? steps a	p product? ? ge product. an item exchange?
How	s to swa y do might I exchange change is needed exchang to goods re are swap? steps a to in order	p product?? ge product. an item exchange? exchange a?
How How Ther	s to swa	p product?? ge product. an item exchange? exchange a?
How How Ther	s to swa z do might I exchange is needed exchange to goods re are swap? to in order z we change?	p product? ? ge product. an item exchange? exchange a? ging item?
How How Ther How	s to swa y do might I exchange change is needed exchange to goods re are swap? to in order y exchange? we change?	p product? ? ge product. an item exchange? exchange a? ging item?
How How Ther How Wha	s to swa y domight I exchange change is needed exchange _ to goods re are steps to in order we change? at we change? at swap	p product? ? ge product. an item exchange? exchange a? ging item?
How How Ther How Wha	s to swa o do might I exchange is needed exchange to goods re are swap? to in order o exchange? at we change? at swap swapping items?	p product? ? ge product. an item exchange? exchange a?
How How Ther How Wha	s to swa d do might I exchange is needed exchange to goods re are swap? steps to in order we change? at exchange ss swap swapping items? are the to	p product? ? ge product. an item exchange? exchange a? ging item? exchanging products?
How How Ther How Wha	s to swa z do might I exchange is needed exchange is needed exchange to goods re are steps to in order we change? at we change? at swap swapping items? are the to are the to	p product? ? ge product. an item exchange? exchange a? ging item? exchanging products? item? _ items?
How How Ther How Wha	s to swa d do might I exchange is needed exchange to goods re are swap? steps to in order we change? at exchange ss swap swapping items? are the to	p product? ? ge product. an item exchange? exchange a? ging item? exchanging products? item? _ items?
How How What Ways	s to swa of do might I exchange change is needed exchange to goods re are swap? to in order we change? at we change? at swap swapping items? are the to can you to to swap at exchange can you can you to to swap are the can you	p product? ? ge product. an item exchange? exchange a? ging item? exchanging products? item? items? for?
How How What Ways	s to swa v do might I exchange is needed exchange to goods re are swap? to in order v exchange we change? st swap swapping items? are the to are the to can you	p product? ? ge product. an item exchange? exchange a? ging item? exchanging products? item? items? for?
How How Wha Ways	s to swa of do might I exchange change is needed exchange to goods re are swap? to in order we change? at we change? at swap swapping items? are the to can you to to swap at exchange can you can you to to swap are the can you	p product? ? ge product. an item exchange? exchange a? ging item? exchanging products? item? for? cem
How How What Ways How Can What	s to swa z do might I exchange is needed exchange to goods re are steps to in order we change? at we change? at swap swapping items? are the to are the to can you tell the needed an it	p product? ? ge product. an item exchange? exchange a? ging item? exchanging products? item? items? for? em an item.
How How What Ways How Can What	s to swa do might I exchange is needed exchange to goods re are steps steps to in order we change? exchange? at exchange swapping items? are the to are the can you tell the needed an it thappens	p product? ? ge product. an item exchange? exchange a? ging item? exchanging products? item? items? for? em an item.

What	;			replace ite	ms?	
The		switch				
	shou	ld an item _		?		
	out t	he		_ goods.		
	are _	steps _	e	xchanging	?	
	want	know		swap	a	_ here.
What	does	it		pur	chase	?
What	proc	edures		- 		a product?
		exchange s	teps?			
		Steps?				
	to	for an		?		
		·	to swa	ap goods?		
		procedure		swap?		
		way to	_ a	?		
Prod	uct	?				
		to replace _	<u>·</u>			
	are_	for	_ excl	nange		
How		proces	ss exc	hanging _	?	
	are s	teps to	-	·		
There	e	_ ways		goods?		
Are t	here	of		_?		
		if you		an item?		