## [Demo] NLP Dataset for Customer Service Automation

Company Type	E-commerce Marketplaces
Inquiry Category	Order status and tracking inquiries
Inquiry Sub- Category	Lost or Missing Items
Description	Customers notify the marketplace about missing items in their order, seeking support in locating or replacing the lost items as per the marketplace's policies.
Data Size	5,171 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\begin{tabular}{ll} Masked sample paraphrases of one "E-commerce Marketplace" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$ 

My package one the is	
of the package it was delivered.	
part disappeared.	
An my package	
package delivered but there missing.	
One the items missing my	
item my package that's?	
received my one is	
have recent that is	
a the package that was sent.	
There is missing has been sent.	
One contents is missing package delive	ered
However, there a	
There is that has of item.	
is missing arrived?	
is the package,!	
my not is there.	
piece missing delivery.	
item my order?	
package delivered and one it's missing	ſ.
package that received contain the item	ıs.
I am not sure where $\_$ is $\_$ is $\_$ .	
This just it?	
piece that missed	
The arrived one item	
Something taken package.	
the package arrived.	
arrived and disappeared.	

from my package?
item missing
is in that package.
Can't something a
There is one piece
I got order
lost a received.
order, but isn't anymore.
Part of order was
I misplace from ?
The one is missing.
It's from?
The package have the things was
One piece
One of missing got my package.
Something lost after
a package that delivery.
My arrived and ?
After package delivered, things vanished.
not have all of items my
odd that is order.
one that is missing after arrived.
There is a missing the sent.
After arrived, was an
is something
I a but item
An item lost
package and one was
There something from package.
What package came minus?
Something is missing
delivered there is missing component.
was a essential
An that is
My was not
A has missing.
missing order that
One piece absent
is missing after was sent.
The has the item?
The item is to after package
can't one thing delivered
package an missing.
arrival, the items missing.
missing after
one from delivery.
One things has
There is my package
I received my one of the is missing after

arrived, but one is
item missing after delivered.
a missing item package
item is from my
There a item sent.
of order disappeared.
is missing from delivery.
An package was
help a item a
package I was
item my missing.
The delivered and there component
a item from delivery.
item isn't in my
There is from my
did not all in it.
something the package
item is missing from that
package lost
missing an package.
have order, but is
There is the package was sent
is on t the package.
is an item.
The was delivered and is
One items missing my package
a that after delivery.
An was lost after
is missing from
of is missing the was delivered.
item is not yet because was
have received but not
My package arrived missing.
The package not items that it.
have item my package.
The missing after
but something isn't there.
There is in the
the components and it was
The something.
One the of the package not
and one item vanished.
one piece delivery?
The was one of the gone.
Upon one items there.
the items missing my arrived.
There a package was delivered.
One gone the package was delivered
find from parcel?
The package but of missing

missing after my
Some are accounted after the delivered.
is a missing package that sent.
There is a the package delivered.
lost from package
One the from is
Hey! has package.
something missing the
Something shipment.
The item the
Where missing piece in?
The only one is
but is a item.
One of items was after
The arrived something
something from the
One of the
One was after it delivered.
I order something.
of the found after the package
something was missing, can we?
assist, from a recent delivery
There's something arrived?
The and was gone.
is the shipment.
One that delivered absent.
the was a item
the was a item My all the
the was a item  My all the  The received but the?
the was a item  My all the  The received but the?  when arrived?
the was a item  My all the  The received but the?  when arrived?  package but no
the was a item  My all the  The received but the?  when arrived?  package but no  It shipments minus
the was a item  My all the  The received but the?  when arrived?  package but no  It shipments minus  I incomplete
the was a item  My all the  The received but the?  when arrived?  package but no  It shipments minus  I incomplete  The is a
the was a item  My all the  The received but the?  when arrived?  package but no  It shipments minus  I incomplete  The is a  An lost was received.
the was a item  My all the  The received but the?  when arrived?  package but no  It shipments minus  I incomplete  The is a  An lost was received.  that's missing from package.
the was a item  My all the  The received but the?  when arrived?  package but no  It shipments minus  I incomplete  The is a  An lost was received.  that's missing from package.  items lost many from package.
the was a item  My all the  The received but the?  when arrived?  package but no  It shipments minus  I incomplete  The is a  An lost was received.  that's missing from package.  items lost  One of things it  There item missing from

A items are	e	_ package.		
I a package	э	_·		
	from a delivered	l?		
The c	lelivered, but	of	·	
The package	delivered	conte	nts	
package w	as	is a comp	onent	
is	the pack	age that	_ missing.	
is shi	pment minus	·		
One of the	was	·		
There is someth	ing	·		
I can't find	·	packag	ge.	
My arrived	but did	·		
is mis	ssing the pa	ackage	delivered.	
I received	some	thing was	·	
There is	from	order.		
one is	s deli	very.		
	not all the	things.		
There			_ I received	_ package
package arrived				
was a	when	arrive	ed.	
received m	ıy order,	gon	e.	
did n	ot contain every	thing	•	
package w	as but one	of	is	
One of com	nponents	from		
The	but one iten	n		
is ite	m my packa	age?		
An item	my	_ <b>.</b>		
was _	from the	·		
An is	the v	vas		
was a	lost	item.		
package ar	rived, but	·		
was o	delivered, but	part	•	
	delivered but	item was		
There		_ missing fro	m the order.	
	have I nee	ded.		
got lost fro	om?			
The was	the iter	n		
One of the	is aft	er	_•	
	missing after the	e was _		
The	what about	the?		
	is not loca			
My b				
help	missing ite	m a	delivery.	
The is	_ one	delivery.		
was a lost		arrived.		
item is not				
	piece missing fr			
Yes, piece				
of the			e	
One				

One item is
is something from the
package arrived there was
One of the missing package delivered.
not have everything.
Maybe in package?
There a of order was
The item is from package delivered.
was from shipment.
did have all the I
There a recent
of the gone.
The was delivered component.
a parcel.
A after my arrives.
I received that
something from package?
There a accounted for yet.
the is missing after received package.
The was received was
There that missing in
I that was from
received where did the go?
lost package
One item is for after package delivered.
yet and the package was delivered.
What the came something?
What the came something? is not located arrives.
What the came something? is not located arrives. Hey! has package.
What the came something? is not located arrives.
What the came something? is not located arrives. Hey! has package.
What the came something?         is not located arrives.         Hey! has package.         shipment component.
What the came something? is not located arrives.  Hey! has package shipment component.  There's package item.
What the came something?         is not located arrives.         Hey! has package.         shipment component.         There's package item.         The minus
What the came something?         is not located arrives.         Hey! has package.         shipment component.         There's package item.         The minus         One things after I my package.
What the came something?         is not located arrives.         Hey! has package.         shipment component.         There's package item.         The minus         One things after I my package.         Upon arrival, one that
What the came something?         is not located arrives.         Hey! has package.         shipment component.         There's package item.         The minus         One things after I my package.         Upon arrival, one that         The delivered item.         A component package was after was
What the came something?         is not located arrives.         Hey! has package.         shipment component.         There's package item.         The minus         One things after I my package.         Upon arrival, one that         The delivered item.         A component package was after was         I my something is
What the came something?         is not located arrives.         Hey! has package.         shipment component.         There's package item.         The minus         One things after I my package.         Upon arrival, one that         The delivered item.         A component package was after was         I my something is         packages is missing.
What the came something?           is not located arrives.           Hey! has package.           shipment component.           There's package item.           The minus           One things after I my package.           Upon arrival, one that           The delivered item.           A component package was after was           I my something is           packages is missing.           Have misplace something?
What the came something?         is not located arrives.         Hey! has package.         shipment component.         There's package item.         The minus         One things after I my package.         Upon arrival, one that         The delivered item.         A component package was after was         I my something is         packages is missing.         Have misplace something ?         package didn't have that
What the came something?           is not located arrives.           Hey! has package.           shipment component.           There's package item.           The minus           One things after I my package.           Upon arrival, one that           The delivered item.           A component package was after was           I my something is           packages is missing.           Have misplace something ?           package didn't have that           It item from
What the came something?           is not located arrives.           Hey! has package.           shipment component.           There's package item.           The minus           One things after I my package.           Upon arrival, one that           The delivered item.           A component package was after was           I my something is           packages is missing.           Have misplace something ?           package didn't have that           It item from           An item not in
What the came something?         is not located arrives.         Hey! has package.         shipment component.         There's package item.         The minus         One things after I my package.         Upon arrival, one that         The delivered item.         A component package was after was         I my something is         packages is missing.         Have misplace something ?         package didn't have that         It item from         An item not in         One my was
What the came something?           is not located arrives.           Hey! has package.           shipment component.           There's package item.           The minus           One things after I my package.           Upon arrival, one that           The delivered item.           A component package was after was           I my something is           packages is missing.           Have misplace something ?           package didn't have that           It item from           An item not in           One my was           Something thepackage.
What the came something?           is not located arrives.           Hey! has package.           shipment component.           There's package item.           The minus           One things after I my package.           Upon arrival, one that           The delivered item.           A component package was after was           I my something is           packages is missing.           Have misplace something?           package didn't have that           It item from           An item not in           One my was           Something thepackage.           After the arrived, missing.
What the came something?           is not located arrives.           Hey! has package.           shipment component.           There's package item.           The minus           One things after I my package.           Upon arrival, one that           The delivered item.           A component package was after was           I my something is           packages is missing.           Have misplace something ?           package didn't have that           It item from           An item not in           One my was           Something thepackage.
What the came something?           is not located arrives.           Hey! has package.           shipment component.           There's package item.           The minus           One things after I my package.           Upon arrival, one that           The delivered item.           A component package was after was           I my something is           packages is missing.           Have misplace something?           package didn't have that           It item from           An item not in           One my was           Something thepackage.           After the arrived, missing.
What the came something?           is not located arrives.           Hey! has package.           shipment component.           There's package item.           The minus           One things after I my package.           Upon arrival, one that           The delivered item.           A component package was after was           I my something is           packages is missing.           Have misplace something?           package didn't have that           It item from           An item not in           One my was           Something thepackage.           After the arrived, missing.           I misplace an after
What the came something?           is not located arrives.           Hey! has package.           shipment component.           There's package item.           The minus           One things after I my package.           Upon arrival, one that           The delivered item.           A component package was after was           I my something is           packages is missing.           Have misplace something ?           package didn't have that           It item from           An item not in           One my was           Something thepackage.           After the arrived, missing.           I misplace an after           There a package minus
What the came something?           is not located arrives.           Hey! has package.           shipment component.           There's package item.           The minus           One things after I my package.           Upon arrival, one that           The delivered item.           A component package was after was           I my something is           packages is missing.           Have misplace something ?           package didn't have that           It item from           An item not in           One my was           Something thepackage.           After the arrived, missing.           I misplace an after           missing of the package.

Someth	ing	item.	
One ite	m fro	m	arrived.
It	minu	ıs es	sential component
Hey!	is	pac	kage.
pa	ackage	_ someth	ing.
Someth	ing vanished		·
There _	1	missing _	delivery!
I've	my but _		missing.
		isn't i	n my package.
	disappeared	when the	e was
	arrived but t	here was	was
	piece was ab	sent	delivery.
so	mething g	one	my order.
There _		my p	oackage
	em missing		
ca	ame minus		
	as a that _		item.
	a lost		
			from package.
	ackage is		
			item was
	deliv		
			 package was
			missing after
			package was dispatched
	a item		
			loss item.
			package arrived.
	sing		
	the items	my	
	an		
	issing item		
			s something missing
	ece from		
	em		
	ne missing	from	
	s iten		
	missing		
	ceived an		is missing.
	my		
	ing went		arrived.
			from my package
	arrived,		
	em from pa		
			ssing
			_ its is missing
	ackage		
	missed		
			fter my
	missing		
			-

missing in the package.
The didn't all I
is not there.
item missing the order!
package minus .
of missing from the
is a component in was delivered.
my order, something missing.
help missing from delivery.
Please locate item from
The missing item.
help, one delivery.
A item is
There item the package sent.
The package it lost.
package arrived and one contents
of of the is
delivered there a problem.
An item after I
Somewhere in the item.
is not for even though package
My did everything I
There's after my
An the was received.
Something my
A that is item.
One items after package arrived.
arrived the item?
one missing delivery.
Hey! not in
a item inside my
item is accounted for package has been
A without ?
One piece that was absent.
The package that not the items.
of the that received
Someone while arrived.
in the shipment.
There piece absent from
from my package after arrived.
is that is in package.
item was the?
after package arrived?
One after package arrived.
There piece delivery.
of the of package is being
package is
The $\_\_\_$ arrived $\_\_\_$ something $\_\_\_$ .
There something not the
The but a loss?

It was was order.
lost item package.
arrived but something?
I've my there's missing.
The all of the
package is one of
I incomplete.
is component to the .
is component to the did one of disappear?
is missing component delivered.
Hey! is from the
One the components after package delivered.
The and there's missing
package wasdelivered one went
got a package that go?
item missing the?
There was a a was
One after was
There is a minus
The package was is of contents.
lost item shipment.
One of in the not for.
What to package item?
piece that not delivery.
the items was delivered
The was delivered, was item.
There's that's from my
I cannot item package.
One components made up the missing.
minus essential component.
is a missing item sent.
item absent upon arrival.
My package item
There is a lost item package
something from my
package delivered missing its
An after the package
There was package received, it?
is received my package.
packed case an
The package was delivered, accounted for.
item was when received.
One of the components being
package and there something
The package was delivered but is
It missing package.
The item but package
The was minus
missing was in the
but it's gone

I my
item that was in
item lost shipment.
I need to find a
The package was delivered, contents missing.
was where that item?
We from my
A package arrived lost
there is missing item.
The received but is a
one of items vanished.
there missing from the
did have that I
My has missing
was missing order
What to package which item?
of items is package.
An item present in
Some vanished was delivered.
of is though my package arrived.
After package one the
package was delivered and there
The package delivered was missing
missing after it
lost as a was
A arrived didn't item.
package not have
of the vanished.
package arrived but did everything
One the package for.
One is currently accounted for, despite
The one item.
item was missing my
The delivered but one of it's
The I not all of items.
but have all the
There that is not upon
package was one not show up.
arrived, one the items missing.
without one
Something after arrived?
There missing item the
something from delivered?
item lost
Can't find parcel.
was delivered.
I received it there.
This has it.
It is an arrived.
part of my?

My arrived it is
I package
of the component after the was
There is missingfrom
Part of was
not include essential component
One of components the package delivered.
is missing the
from package is?
One package is missing.
A arrived minus
Something from !
assist in the item the recent
find from a parcel.
One is missing.
Did misplace from ?
The missing one it's after delivered.
order, it's gone.
was delivered is one missing
One the contents after package delivered.
is an in the
Something missing an
There a piece delivery.
package arrived, went?
happened package that minus an ?
gone the package.
one items not present.
$\_$ an item that is missing $\_$ $I$ $\_$ .
but something missing.
my not everything.
package but the missing.
my incomplete.
One piece delivery
but I experienced?
I misplace package.  There was a item after
The is missing components.
After arrived, an is
item lost after
was delivered one vanished.
of items was in my is
The item in
One absent
missing after arrival.
item from delivery.
of the items after
One of components from the that
After package item gone.
One has
a missing item

my package there item.
order arrived, everything.
One of package is
I got my order
a package, did that go?
not yet accounted even though the was
missing order that?
There is item the package was
The package there is missing
The package and item
of is missing.
I my order there something
item after package received.
Upon arrival, one
didn't have the I was for.
to locate something package.
is in my package
One the items was part is
the order arrived.
is missing from
is my package.
One vanished the package delivered.
Someone an package arrived?
package is a missing
arrived where's the?
lost the
My have that wanted.
There minus something.
has missing.
a missing item delivery.
Please locate missing delivery.
package of contents is missing.
A is after arrived.
item from a?
One the gone after it
package came minus an?
The in missing.
After my package was a item
The package item.
received there's something missing.
One of items
My missing
cannot locate my the
one that after delivery.
The did not include
Something received.
didn't receive the items
the order arrived?
After arrived, one
item missing from

	my package gone.
Α	my package
Was _	missing package?
	an item package arrived.
	minus item.
p	iece delivered still missing.
C	omponent missing was delivered.
	items was gone.
	lost was received.
A pack	age that's
	a but go?
	id of my disappear?
	the package delivered.
	ved but can't
	delivery
	ind parcel.
	something ?
	tem the is
	was delivered, one of components
	is one it's
	components is was delivered.
	from package delivered.
	shipment.
	the contents is the that arrived.
	package arrive of?
	delivered and one it's contents
	hing missing arrived.
	where the item is in
	a lost item in
	tem missing!
	was was
	was part order?
	part order:package delivered one items vanished.
	from the order?
	items didshow up after was
	one item missing from order.
	not from!
	s upon arrival.
	ackage one component was delivered
	one thing?
	n from the
	and there was a?
	s in package missing.
	delivered one missing.
	hipment minus an
	he package delivered, one items gone
	eceived a package where?
	piece is from
	eceived, item
W	vas package that lost.

The package but there a of ?
Where is item package?
is even though my package arrived.
After of the missing.
You one missing
One the items delivered.
One items is
One item not accounted for package
One of the is
after order?
The is one contents.
missing order arrived.
One the vanished after
is something missing
I a but where ?
the in the
piece from delivery?
missing after?
item missing from ?
my vanished.
A missing in
Someone piece after delivery.
was a was missing
But is the package.
something in missing?
Something has my order.
find on parcel?
The arrived but an
I received my order
One that is
There a after the package has
The was when received.
was one item!
missing in package.
The missing my package
An package was recieved.
was but part missing.
There's missing item
missing from package?
arrival, one item
is an package arrived.
lost something package.
Oh, there from package.
was delivered, but of is missing.
After package is missing.
that I not have I wanted.
One the contents when it delivered.
package received,
one from delivery.
package is one

is a of the missing.
Is there piece after?
item in package.
was a item wasdelivered.
item from package?
My didn't have
Order arrived, was?
a item, and the sent.
item missing package was
One is after delivery.
There is package and
not get all the items
there an in package?
there something from package.
cannot find one parcel.
One missing delivery.
After the package the
The package one
package there was problem.
One went
One is not for that delivered.
after came?
the package's contents not
There item, but package
The package did item go?
was where missing item my was.
was sent, but there a
package is missing
Is from package?
It my
received but the I ordered.
There something inside case.
The not present package.
The package arrived,?
One was missing.
One of the items the was
There is from
help with missing from
I might have package.
$_{\!$
package was one of items not up
that was missing delivery.
from package?
the package missing.
was delivered the was
the is missing from package
piece from delivery
is missing after I

on my package?
item missing my
item package received
item lost the was
After an item missing.
an after received
component the is missing
item missing a package.
Something missing arrived.
received my is gone.
There was only the
An delivered.
was not included the arrived.
A missing a
items is missing.
My package items.
Hey! gone from package
package delivered, one of the missing.
A piece delivery.
was shipment essential
is that is received my package.
ofitems missing despite package
What the package without ?
has from package.
In package is
After my package there
An missing package that delivered.
The package was there was was
arrived, missing?
package item?
package item?  received order but it's .
received order but it's
received order but it's there from the package.
received order but it's there from the package where my item is the package.
received order but it's there from the package where my item is the package. There was minus
received order but it's there from the package where my item is the package. There was minus The package is
received order but it's there from the package where my item is the package.  There was minus  The package is  There only piece absent
received order but it's there from the package where my item is the package.  There was minus  The package is  There only piece absent is included in package.
received order but it's there from the package where my item is the package.  There was minus  The package is  There only piece absent is included in package.  The package but of was missing.
received order but it's there from the package where my item is the package.  There was minus  The package is  There only piece absent is included in package.
received order but it's there from the package where my item is the package.  There was minus  The package is  There only piece absent is included in package.  The package but of was missing.  There is a thing the was the is not
received order but it's  there from the package.  where my item is the package.  There was minus  The package is  There only piece absent  is included in package.  The package but of was missing.  There is a thing the was
received order but it's there from the package where my item is the package.  There was minus  The package is  There only piece absent is included in package.  The package but of was missing.  There is a thing the was the is not didn't the items.
received order but it's there from the package where my item is the package.  There was minus  The package is  There only piece absent is included in package.  The package but of was missing.  There is a thing the was the is not didn't the items.  The that I missing one item missing one item missing
received order but it's there from the package where my item is the package. There was minus The package is There only piece absent is included in package. The package but of was missing. There is a thing the was the is not didn't the items. The that I missing
received order but it's  there from the package.  where my item is the package.  There was minus  The package is  There only piece absent  is included in package.  The package but of was missing.  There is a thing the was  the is not  didn't the items.  The that I missing  one item missing !  Order wasn't there.  Hey, from package.
received order but it's there from the package where my item is the package. There was minus The package is There only piece absent is included in package. The package but of was missing. There is a thing the was the is not didn't the items. The that I missing one item missing one item missing one wasn't there.
received order but it's there from the package where my item is the package.  There was minus  The package is  There only piece absent is included in package.  The package but of was missing.  There is a thing the was the is not didn't the items.  The that I missing one item missing!  Order wasn't there.  Hey, from package.  Only one component missing.
received order but it's there from the package where my item is the package. There was minus The package is There only piece absent is included in package. The package but of was missing. There is a thing the was the is not didn't the items. The that I missing one item missing! Order wasn't there. Hey, from package. Only one component missing not present arrival.

got a item package.
a missing item, was sent.
missing item in sent
is something not
my order suddenly
received my but item I
There a missing the package
item after delivered.
I have an package.
package was delivered, but there
package but where was?
Ais!
There all the items
one of the gone.
My package did have all that
arrived item is missing.
Was it ?
There item from the
is something from package.
Is that my order ?
but something wrong.
Help, was from delivery.
assist item from recent
It an after arrived.
there item in my
What my in package?
the package's contents not
A lost an item?
The delivered one of its is
Something the package.
received my then vanished.
the of the is after delivery.
lost something
There's an essential
The with not item.
of contents is missing after delivered
one the is missing.
There was a minus
something missing ?
I my but missing.
missing item a recent delivery.
when the order
was missing delivery.
What's package?
help locate item recent
is something package.  I don't where missing item the
come part of ?
The arrives from l
Help, one from!

missing from	that was delivered
One item is not yet accounted	·
The didn't the	
I a shipment	
shipment minus	
One item is	the package wasdelivered.
the items of the	
package arrived,	
has a missing	<del></del>
has from packs	arre.
something is p	
I receive the it	
lost my package?	oms.
Package delivered	
After arrives, there	missing.
The package an	
package missing	
is something gone	
was missing on	
is that missing	
Something is the	
was package r	eceived.
Part of my	
missing delivery	
There item the	e package.
and there is an	_ that is
is after p	ackage is delivered.
There a item for	was sent.
find an item after	·
A the is	
package but the item	·
Where item my pack	xage?
Is there that is	?
Package and	
missing the package	e?
There something from the	e package .
is component of	
Order arrived, is?	
Something missing	
There no	t have everything.
package was one	
in locating missing _	
disappeared after ar	
assist in locating missing	
of contents was miss	
The item missing after it	·
piece missing ?	
a missing item despite	
there was from the	
The arrived, but item	·

package was	not		it was	for.
in my	_•			
when pack	age mi	nus i	tem?	
did not ha	ve all th	e things _	·	
The package	of th	.e	missing.	
There's something				
from				
The minus				
orde				
was missir				
The is minus an				
package was				
item missi				
something				
Yes, package delivere			·	
		·		
package is		ont		
It is		ent.		
misplace a				
The package		1S	<u> </u>	
Something from				
A incomple				
One			g.	
One missing				
of the items disa				•
I have item		arriv	ed.	
The package	and	the _	was m	issing
! item was!				
An missing	J the	•		
The was	pac	kage arriv	ed.	
buy came	there a	·		
some	ething tl	he package	э.	
One the is	gone after _	packa	ge	
One items	not	•		
The package	and	an ite	em	
was delive	red, but	_ is	missing	g.
of th	e items is	·		
Was something			је?	
item missi				
received				
package I				ems.
A came without			_	
One of is _		nackane	2	
item isn'ti		paonage	··	
		naelrago	arrivac	
There a			arrives.	
I missing _			24 T	<b>)</b>
There was a tha				
There was				
there				
An is				
of items _	the packa	age		

One	from the package	was delivered.
There that	t's after I've received	·
There was	_ my items	
There was	_ that was the	_·
received my	but has	
has	I received my	
is a item	my package.	
from	n the package!	
There was	_ minus	
	an essential component	
	I received my package	
Upon arrival,	is there.	
One of	absent.	
Lost from	?	
A without	·	
of the	missing after	
and	one of the items	
The package was	there is	
arrived	was a item.	
The was delive	red, but an	for.
something is _	from	
The but o	neis	