[Demo] NLP Dataset for Customer Service Automation

Company Type	E-commerce Marketplaces
Inquiry Category	Technical issues and website errors
Inquiry Sub- Category	Orders not processing
Description	Customers may encounter issues where their orders are not processing correctly, such as items not being added to the cart, incorrect pricing, or problems with the checkout process.
Data Size	10,231 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "E-commerce Marketplace" customer inquiry. (Purchased data will not be masked.)

	am I unable add into shopping cart?
Why	products to the?
	I unable add selected to cart?
	don't me put in my shopping?
	into my cart?
	reason I can't choose to put my ?
	me from adding products to my cart.
	don't my shopping cart?
	if there is a I can't choose products purchase them my
	inability put products the shopping confuses
Ι	fit in cart.
How	can't selected items my cart?
	preventing adding certain items cart correctly?
	this issue trying to selected merchandise through?
	you to me I place certain in ?
	add my cart, what's deal?
Why	don't go basket?
	add to what's the problem?
Why	I put items in want?
	me specific products in shopping cart?
	can't I my in ?
Why	include items my cart?
	to place products my cart, your me.
What	t is the cart correctly?
	making it hard me items into virtual basket ?
	problems desired for
Wha	t limiting products to my?
I	in my correctly.

me specific in my cart?
I want my cart, it's happening.
I can't my cart what I?
Is a why I select products in a basket?
I am in incorporating into
didn't in the correctly.
items into is possible.
want to products to shopping not possible.
preventing me from to my accurately?
Is that cannot selected into the cart?
The selected items be shopping
isn't items into my ?
not able to goods want into thecart
Adding goods a is
Is there a I can't products ?
Is a why can't properly purchase and my?
add products to?
Can't items into ?
know what's back adding products to cart.
is me from putting products shopping ?
What's hard to add items my?
How come fails?
add the items I to?
I can't my into my
adding selected my cart.
aren't in my cart?
What the problem with to my?
I can't goodies into my cart?
can't I items that in ? How have trouble goods my cart?
I can't place shopping
don't understand add to my cart.
me to put in my cart.
able add products into cart correctly.
How come able to the cart?
know I having placing these my cart?
I products into shopping
am not able to the items want ?
Why I not the right my ?
don't selections shop basket?
come place in my shopping cart?
Why am I able add to ?
include my cart properly.
can't in my properly.
Why isn't it possible for me my?
don't the aren't my cart.
isn't getting into cart?
couldn't to my cart?
able products to my cart.
Why they into?

facing difficulty incorporating my cart.
Can't those into
can't choose and products in my basket?
My cart not correctly
I don't add the in cart.
come you can't to items cart?
the selected into my cart?
why can't to cart?
What is reason I can't in ?
me from adding certain to cart?
I the in my cart to.
cannot selected my cart.
Why show up shop-basket?
don't into the shopping?
I selected correctly cart.
I unable to products my correctly.
What makes hard to items to ?
add products my cart.
able to to my
I stuff my cart
products to the cart.
What is making it harder insert checkout?
Why can't the goods I in?
the selected my cart?
issues desired items to my
not products in cart?
How come when add merchandise your platform?
not adding selected cart correctly.
having putting products my
add these products into cart.
am I put my selections the basket?
me the reason I can't add preferred ?
items to cart,?
can't in cart now.
it difficult for add products to my?
there a reason be to insert into cart?
aren't I products my?
Why isn't I able to to?
tell me why I add my to ?
tell me why I add my to? is a problem with selected cart.
is a problem with selected cart.
is a problem with selected cart. Adding items shopping is an issue.
is a problem with selected cart. Adding items shopping is an issue. I products the cart
is a problem with selected cart. Adding items shopping is an issue. I products the cart don't the my cart?
is a problem with selected cart. Adding items shopping is an issue. I products the cart don't the my cart? What is wrong if I I want ?
is a problem with selected cart. Adding items shopping is an issue. I products the cart don't the my cart? What is wrong if I I want ? can't I products I in cart?
is a problem with selected cart. Adding items shopping is an issue. I products the cart don't the my cart? What is wrong if I I want ? can't I products I in cart? am I not add products to shopping ?
is a problem with selected cart. Adding items shopping is an issue. I products the cart don't the my cart? What is wrong if I I want ? can't I products I in cart? am I not add products to shopping ? What making it include in the virtual basket?
is a problem with selected cart. Adding items shopping is an issue. I products the cart don't the my cart? What is wrong if I I want ? can't I products I in cart? am I not add products to shopping ? What making it include in the virtual basket?

My shopping isn't selected?
not to certain products into correctly.
why can't preferred choices to my?
reason that properly select products purchase in my basket.
Why does my include?
Why this persist merchandise?
I in my cart.
the products my cart?
do I have difficulty purchase?
I have trouble products the
it correctly add selected products my cart?
Can't add to
add products cart correctly!
Do why I can't add choices my ?
My ability into is
Can these products to
Can't I put ?
a with desired items to shopping?
didn't up in shop-basket?
not in my cart.
can't products cart.
Why can't add choices any complicating?
What preventing me placing my cart?
didn't in the basket?
going to let me stuff in shopping?
How come you me put in?
to add the products cart.
I put products my shopping cart?
come system does allow to put cart?
to cart
products the cart?
Why the in cart?
couldn't get into my
there reason why I properly products purchase and a?
There is reason why properly in basket.
Right, don't the my?
not able to items my cart?
I put my cart?
I am having my
put goodies in cart?
I want products can't add them.
Is there a that from products put my?
place selected in shopping cart?
What me to have difficulty items the ?
What's causing shopping cart take to?
haven't able to my cart properly.
I want to in cart, but me.
can't preferred choices to my without problems?
products the cart?
preventing me certain products in ?

goods into the cart
can't put something in my?
Why products in the?
to the cart.
ability items into thecart hampered.
Why the desired items cart?
How I placing products?
Why put ones I want in ?
can't I the I in cart?
What makes it me to specific to ?
can't to cart.
won't accept selected?
What can't add products my shopping?
Adding desired to cart
Why system not to put things my?
faced with with properly goods into
theitems go into correctly?
What is preventing from products in ?
What is goods being cart?
not possible to my shopping cart.
This persists trying through your platform
What the reason cannot stuff in ?
add want in cart.
Why I the in the cart?
able add products to a proper way.
wrong, I can't add stuff to ?
the selected go my?
faced placing for purchase.
What's me back items to ?
What's me adding my?
My to handpicked into is what?
What preventing from using products in ?
come can't stuff my ?
Why do the shopping?
How come it's products for purchase?
How I add my?
I can't place
What is it hard to items cart?
I slam these my
can't the my correctly?
Why I not include in cart?
Can't to cart,?
didn't products go basket?
I add the in that I
I add the items I want
Shouldn't I be to items my?
is it that I these into ?
The items are going correctly.

It possible the items my as intended.
there why can't and put products my basket?
am items my online cart
preventing me from products ?
Why I add mymy cart?
can't my shopping cart.
can't add to cart.
I having adding to
items won't be shopping
What to add the desired items into ?
How can't products in this?
Can you explain why not added ?
you to me products in my cart?
there a I can't all in basket?
Add buy-able?
it that add selected to my cart?
It is not possible include cart
selected in the shopping?
won't your website me to put in ?
add selected to shopping cart.
put selected in my cart?
items I in cart.
wasn't able to cart correctly.
add the I want to cart.
My inability to products shopping me.
are the going my cart?
but can't add stuff to
bring to cart?
What in my cart?
How add to cart?
There something preventing adding into
select the not happening correctly.
it I can't slam these goodies my?
Why does the problem attempt to selected through ?
I difficulties in adding online
I to merchandise in basket for purchase.
I to what in cart, I can't.
there a reason I can't purchase put them ?
can't I products in ?
it have do being to insert products the shopping?
shopping cart accept items?
Why isn't for correctly selected my cart?
do not allow me in my?
My cart accept
What's preventing added into correctly?
Why don't desired items cart?
is making it harder me to my ?
What me not what in basket for purchase?
the items my cart correctly?
I'm having my cart.

How come I properly goods cart?
Why selected in my cart?
Why are items not my cart?
I'm favored objects browsing your store
Can tell why are my cart?
Why not included the ?
is me from placing items cart?
What's I can't my
can not I my cart.
Can't fit in
It's possible selected my shopping cart.
am not able to specific cart.
have adding selected to my
come I in cart
am I having placing these cart?
come have products for?
difficult selected goods my
I successfully items into
for to specific products my cart.
some of these my cart?
I stuff in cart?
Is there particular prevents me products in ?
It's not letting my
in cart.
to my basket.
able to add my cart easily.
Can't stuff join
Can't add items
I cannot the products my
It me I add the shopping
How I'm difficulty selected goods my?
I'm unable to my cart?
do my selections in?
can't items be in? What's reason include in my?
I'm products for purchase.
can't I add preferred cart?
I having adding
don't place products shopping cart correctly?
What holding back selected products my?
I adding to cart.
able put specific into the cart.
the selected not cart?
I can't seem the
It's add selected products cart.
isn't my system to let me my?
able add in cart.
What is difficult include merchandise in the ?
What it difficult for into the virtual?
attempting to selected merchandise why issue persist?

	something in cart, can't put it there?
	glitchy, can't add?
I'm _	allowed to in properly.
I'm _	trouble products cart.
	include products in the?
	isn't my cart?
	allow me to in my cart?
What	t reason I preferred to my cart complicating?
	not me to put products want my cart?
	I place the cart I want?
	can't successfully insert the shopping ?
	I be to selected the shopping cart ?
	that products to my shopping cart?
	a reason not into shopping cart is a?
	e reason why I properly out for them in my
	could not to cart?
	isn't me add items to my online?
	you explain why I preferred my cart?
	naving in selected in
	not the items go ?
	selected add ?
	difficulty putting products cart.
	put stuff in ?
	come put things shopping cart?
	not to selected shopping cart.
	why put in the cart myself?
	not selected the cart?
	don't place my selections ?
	going into cart?
	items my cart.
	the in my?
	products into my cart.
	preventing me putting the cart?
	add preferred choices to my cart it.
	wouldn't add to cart?
	confused by my inability add products
	place items my shopping
	you me an cannot choices to my cart?
	goods into hampered by something.
	trouble incorporating the goods my cart?
	allow me put I want my ?
	the I can't preferred my cart?
	I be to add selected my?
	goods from entering the?
	I can't put in shopping myself?
	can't want in my cart?
	come I put
	items in my cart on this?
	the reason you allow items my cart?
	t can't stuff to cart.
	· · · · · · · · · · ·

Is it I can't products the cart?
I'm facing placing products?
having difficulty placing certain cart.
Why aren't my cart?
is it that difficulty adding items online?
Why is it that I items ?
I have a I items it.
come persists while attempt to add your platform?
Is way to load selected correctly?
$My ___ insert goods ___ the cart is hindered __\$
Can me I add selections my cart?
Why didn't you to my cart?
I can't get to
I not put my
Just can't to
come can't my cart?
is stuff not in ?
I can't in my
What is with adding the desired my?
put these goodies in ?
I am having placing products ?
my selections are not?
do I get into the cart ?
Adding products to cart hard
Can you to me why I can't ?
How come have with incorporating cart?
How come my cart accurately?
Why can't preferred without complicating it?
I addSelected into shopping
My cart items
preventing me placing in shopping cart?
cannot add to not?
add products to the cart
Is there I put in for purchase?
not able put items
go into the correctly?
stuff to my cart?
Why include in cart?
put what I my shopping cart?
How come to shopping me?
these goodies in
My can't items.
What is add products to the?
could making it me items to my cart?
just bring goodies cart?
I the items my but is possible.
it hard me add products my cart?
can't the products the ?
$___ am \ having ___ hard \ time \ including ___ the ___ bag ___ purchase.$

Why the issue trying selected merchandise through ?
Why can't in cart?
don't my selections fit ?
How can't selected to cart?
there can't put products into shopping cart?
add cart.
Why does this as you to add your?
Why it to desired my shopping cart?
What preventing me adding products to ?
I want to add to the
Adding specific cart possible.
What's preventing me placing goods?
can't I put purchases in my ?
How things shopping work ?
possible that I insert products the myself?
could add selected the cart.
Can't to cart.
Can explain put products in my cart?
I the into my
don't products arrive my?
is from adding products the cart.
I unable to my cart
items to my that I like?
am unable to into shopping cart
not accurately favored my store shopping.
It is possible for selected the cart.
products my cart, but can't them.
am add the I my shopping cart.
difficult to place desired products for
$_{}$ $_{}$ $_{}$ $_{}$ desired items in my shopping $_{}$?
cart can't add
I'm able to products the shopping
wrong add products my shopping cart?
I seem to in my
insert into thecart is by something.
Cart acting can't some ?
Your system is not to items my
I'm having my cart.
able to put into cart.
Why items go cart?
I quickly the products cart?
have products the shopping cart
can't I put products cart?
I add products to
I understand choices cannot be cart.
Products be cart; why?
trouble desired
my ability into thecart?
Why is adding?
My to put products in confuses

adding items to the
I in incorporating goods cart.
How that selected products my cart?
things are chosen?
Can't to cart?
Cart glitchy, chosen
How can't add into ?
I having difficulty with adding to
system to put the products want cart?
Why don't add the selected my?
a can't properly and put them in my?
you give me of why included in my?
Can't into cart?
put want in my shopping
making it difficult add my?
I'm difficulty to to online cart.
Why I items to ?
There difficulty items to cart.
the can't put items my?
The not my correctly.
The being added my shopping cart
I'm in placing purchase.
don't enter basket?
me from products my cart?
is able to selected to my cart?
items to my cart?
to add the cart.
Why not working add these products to shopping?
I can't items in
I not able desired items my shopping?
stuff in my correctly?
know the selected going into cart correctly.
Is a why I products the shopping?
you explain I can't place in my?
can't I certain my cart?
How come don't know how desired products ?
limiting ability to get the ?
are issues adding the desired items
able in my cart a proper way.
made hard to items to cart?
made hard to items to cart?
made hard to items to cart? Why don't the cart?
made hard to items to cart? Why don't the cart? There's preventing me certain to cart.
made hard to items to cart? Why don't the cart? There's preventing me certain to cart. is from adding into cart?
made hard to items to cart? Why don't the cart? There's preventing me certain to cart. is from adding into cart? Why I the products ?
made hard to items to cart? Why don't the cart? There's preventing me certain to cart. is from adding into cart? Why I the products ? add the items want my cart?
made hard to items to cart? Why don't the cart? There's preventing me certain to cart. is from adding into cart? Why I the products ? add the items want my cart? Can you I find my cart?

I put in cart.
$I'm ____ difficulty in ____ into ____ cart.$
couldn't to cart; ?
unable add my cart what I do?
What be it difficult items my?
I to my cart.
My ability into thecart being
What holding to my cart accurately?
having trouble in you tell me why?
can't to be in cart.
not include in my ?
The system allow me to put in
Why go into the ?
I can't grab these
I to my cart?
is issues with adding items to
can't the selected cart correctly?
having trouble placing these products
reason I can't insert selected items shopping?
I what in my
Why desired items in shopping?
to to my shopping
Can't the I want cart.
explain why choices can't for cart.
Why my allow me to put my ?
you me stuff in my shopping?
Why am to specific products my?
I items cart.
I products in cart.
Is a reason from the products I to?
I trouble products shopping
am able stuff in my cart
Why do my cart?
Why I want in my cart?
What is from into my cart?
What's from adding specific cart?
something me from selected to my
How come I placing desired?
not add items cart?
able selected products my cart.
it me include in the virtual basket bag for?
There are difficulties in selected to
I'm how to load selected the
not possible add chosen my cart.
I'm add products correct place.
it to add products cart?
limiting from adding selected to ?
I'm having trouble including into the virtual or
making difficult me to insert into ?
the items enter my correctly?
ino inomo onto my confecuty:

Why selected items my correctly?
How come items to my cart?
I'm in incorporating in cart.
I have time chosen merchandise into virtual purchase.
How you don't me in cart?
I'm trouble incorporating cart.
Why am not with my selections?
don't selected go into my ?
tell I'm having putting these in cart?
come it is selected my cart?
are adding my cart.
come I can not put ?
I understand selected are into cart correctly.
add to my cart, ?
I'm sure holding back from adding to
place selected items my
What making it difficult include in the basket for?
I am include desired items
I items in my
Some are not being added
My cannot accept
the to my is
can't I add my?
The to add products to confuses
How shopping not for?
products to
add the you in
products my shopping correctly.
Adding goods into not not
selected into my shopping
add items to my
I add some my but can't.
Why I those products ?
How come I unable to my?
Can't chose in
can't include what cart.
I can't add stuff
I'm putting my cart.
What's preventing being added into ?
understand I can't include desired items shopping
Why I to my? why let stuff in shopping cart?
why ny selections not up shop ?
How come I'm finding it incorporate goods ?
making it difficult to selected in the virtual for ?
Why not that were selected ?
why not the that were selected ? ability insert goods thecart ?
The products put into Idon't know can't desired in my
don't know

to my cart.
How come difficulty placing desired for?
for me to insert handpicked goods
How come having difficulties goods my?
Why I having products purchase?
cannot products into cart.
me back able to goods into thecart?
Why isn't goods a?
having putting goods in my cart?
Why can't into my?
Why not to include in my?
being include in my cart problem.
come this issue continues while selected merchandise platform?
I having issues adding to my
facing in placing products for
add the cart.
Can't cart?
I not able add products to
Why can't I stinkin' ?
can't place my in my?
you items to ?
Hey, why can't I in shopping?
include what I want the virtual purchase.
just add in the
What's wrong want products my cart?
I can't to cart
Why some the?
I stuff in my shopping cart ?
I cannot to my cart on .
products go my cart
Why in shopping cart?
I be to the shopping cart myself?
Why are I able to items ?
reason unable to stuff my cart?
I get products my?
Why can't things my cart I?
add products to
I'm selected items accurately.
My add confuses me.
isn't it possible me to add products to ?
Why get to to my cart?
I'm able place items in my
Why do not have the my cart ?
Can't add the ?
making it to into cart?
I don't know if there is prevents in basket.
You don't put my cart?
cannot the want in shopping cart.
calliot the want in shopping cart problem your not to put things my cart?
I put what want my shopping
par mj onobbing

a reason cannot products in my basket?
Why can't just the shopping cart?
I selected items my
a I put products in my?
not add to?
I in my cart
Can't add want in shopping
put stuff in cart.
Can't to?
Why can't I the desired ?
Why can't items wanted in cart?
My inability products a cart
I wonder if there a from products purchase and in basket.
Why don't my my?
I add products to
possible products to cart?
can't the products my
I'm able to add that I want
me to the products I want my?
Why am not able place my?
I my shopping cart?
Why selected go the cart correctly?
can't what want in shopping cart
I products in my cart, but let
I can't add desired
Why I have what my cart? you tell I put certain my cart?
Products to not?
can't the items added ?
these goodies into
I am I cannot products the
is that I can't what in my?
causing with adding cart?
Why aren't to add the cart?
I want place products in but won't
I can't products the
add to
Why is that add items shopping?
Why put these things ?
I how to selected goods cart.
How able to add in cart?
How it's hard me to my cart?
your allow put things in shopping cart?
My cart isn't
trouble adding products to shopping
I cannot add products
put items my cart correctly?
not include stuff my
Why able selected products in my?
Can you add products to my?

How can't selected items my cart?
am having time placing my cart.
correctly put the my
It's toshopping cart.
desired items included in ?
I unable to the products want cart?
Is it possible that successfully selected shopping?
didn't let stuff in my cart?
the reason being to things in my?
What it to goods thecart at checkout?
I'm unable add items
I'm not able certain to correctly.
I put products in cart.
Why products into cart?
Can't add to is problem?
What could be making to to my ?
unable to add specific my
aren't the in my ?
My shopping items.
shopping cart allow
place items in my
I'm add products into shopping correctly.
Is a I properly choose and put them basket?
I'm not allowed what want my
I add products want my cart?
Why can't put everything I in ?
able products into my shopping cart?
is with to the shopping cart.
Why placed in my cart?
does persist you to selected merchandise?
don't products way my cart?
I not place items into
Why I put products ?
I'm able objects when browsing your store.
don't I what want my?
I having merchandise the virtual basket for purchase.
difficult put selected into cart.
I trouble merchandise virtual basket or purchase.
things to the
accept selected items.
Why my to goods thecart?
I have trouble items
Why am able to my cart?
website let put in shopping cart.
I can't shopping cart.
slam my cart?
I'm unable products cart.
cannot chosen items in
Can't put I in ?

may be a reason can't choose products	them in my .
could keeping from online cart?	·
difficulty with items my cart.	
add products want in my ?	
What's putting selected products my?	
What wrong not able add to the?	
I fit desired in	
Can't you cart?	
not being able specific my cart.	
What is keeping adding items cart?	
Why the persist while add merchandise?	
Is there for being able put in shopping?	
do I difficult to for purchase?	
Couldn't these placed cart?	
Why fill my cart what want?	
add to buy in my cart.	
Any ideas why are added to ?	
What's wrong I add to ?	
why I can't choices to my	
What be it difficult to online cart?	
can't I add the?	
can't want in my cart?	
the items my cart.	
is preventing from products in cart?	
Add buy-able working.	
Why do I not have my shopping?	
am I not to into my?	
be why I can't and put them in my	basket.
it difficult add selected to ?	
Why have the desired my shopping?	
I put into cart.	
making it hard to add my?	
I these into cart.	
having trouble to shopping cart.	
I have the I in cart?	
What is stopping items in my?	
add the need to	
I having time items my online	
get my cart.	
Why wouldn't website let stuff cart?	
I can't items my	
How come stuff?	
How come I in?	
add stuff my cart.	
Is a I selected into the myself?	
possible to add selected to the?	
Adding to cart	
What preventing me from to to cart?	
Why products included cart?	
There something specific products in the shopping	

there reason that I	my basket?
don't I selected products	
can't add to cart	
a reason that a	for purchase and in my basket?
products to a	
I can place selected my	
I able to items in shopp	
What is me putting items in	
I am difficulty items to my	
My cart take	
to selected products my	shopping cart.
not possible add my shopping	
I don't know is preventing me	
could be it to items to	
Can't these cart.	<u> </u>
I'm trouble with incorporating	my cart?
I selected items cart.	
Why I putting the my ca	urt?
can't fit items cart?	
What to take too long to	2
Why I put in shopping?	,·
Why you put in my cart	2
How I in the cart?	•
Why items my shopping	cart
do I what I want my	
preventing goods the cart	
not in my properly.	—'
Can't to cart, problem?	
add to my cart	
Why do my in the?	
adding select into cart ?	
I have been unable in co	amoutly
Is there why I insert selected prod	
facing difficulty putting goods	
I understand my ability insert	
What placing products	
I with adding the desired items	
terrible that add products the	
the reason inability to in	
Why are some the items	
confused by inability add products	
might be making it for me ite	
What is preventing from put doesn't your allow put	
can't put I shopping can	
Why put products I wan	
preventing from selected iter	
I don't why cannot to the Can an to I cannot	
How get items in ?	

I don't why what I my cart.
I way add products into shopping
cart able to items.
Why is in the?
Cannot add my
I'm in putting goods my
I not able add products my cart?
Why can't place chosen in cart?
Why items into my correctly?
to insert goods thecart during being
What's if I the products my?
is preventing some items from into ?
this problem persist when you add ?
I'm trouble putting the
something select goods from into the
Ispossible that into the shopping cart?
I not to put in my
products to my problem.
the go in cart?
is preventing from products my ?
products into shopping basket?
can't add to cart I
Can't these to what?
I add to cart.
What with to add products my shopping?
Why put the cart?
How come add my shopping cart?
stuff in cart?
there a that I put items ?
I place items my
is difficulty adding my
shopping for me, come?
How trouble placing desired purchase?
How I'm to include stuff in ?
products added to the?
placing desired products purchase
be added to cart?
me why preferred choices are added to?
What preventing me from specific cart?
I difficulties incorporating selected goods into ?
the reason I'm certain products cart?
there reason that can't choose in my basket?
I'm not to include objects when browsing store.
How come finding hard products purchase?
add to my cart.
my products cart?
I'm not products the
Why can't desired in my ?
Why my not into ?
you me nut my cart?

ld	to my		
l my	to	-	
l them		_?	
	the	cart is	_ possible.
't add	to	shopping	•
addir	ng products _		cart.
I to add cart properly.			
	into my	cart.	
put	in my	?	
_ preven	ting me		the cart?
ca	art not compa	atible se	elected?
able	produ	cts	shopping cart correctly.
me fr	om adding _	to	cart?
to _		my cart.	
in	cluding stuff	my car	t.
			the shopping cart?
	d my	d myto d themthe thetheto to addinto mythe goodies into putin my preventing me cart not compare cart not compare products able	d