## [Demo] NLP Dataset for Customer Service Automation

Company Type	Water and Wastewater Utility Companies
Inquiry Category	Complaints and dispute resolution
Inquiry Sub- Category	Late payment fees
Description	Inquiries regarding late payment fees, including requests for waiver or explanation of the charges, due dates, or payment arrangements.
Data Size	5,090 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Water and Wastewater Utility Company" customer inquiry. (Purchased data will not be masked.)

are	_ payments and ass	sociated fees?		
Can how you hand	e?			
What your	payments?			
you your late	fee?			
policies about late	fees?			
Do have your	?			
As your company	costs	late pa	yments?	
Define guidelines on	·			
Do you handl	e payments?			
Do organization po	licies for	_?		
What policies were	deal with	and	associated	?
your policy toward	s late?			
do with	payments cha	arges?		
Any guidelines	_?			
your approach cha	rges delayed	?		
What think	payments and	?		
do handle	delayed pa	yments?		
you state	_ late policies	s?		
are the	payment fines?			
rules place _	late pena	lties?		
What on	delays and?			
your wh	at are the for	late?		
do say about late _	fee:	s?		
What your organize	ation lat	e?		
are payment	policies assoc	ciated?		
policies do	late and r	elated fees?		
Do a lat	e payments,?			
Did you have policies	or	?		
how you with	fines.			

Define to bills.
What you do late fees?
Do have any policies late and ?
approach to payment charges.
What policies have with payments and ?
have a procedure payment costs?
What policies you late and related?
you handle my payments?
in to deal with payments and related?
Do have payments?
Do know to payment
should you do payments related?
with delayed payments?
handle late charges?
What are late and related?
you handling with payment?
your take on delayed ?
What are handling late payments?
How do payments?
have set of delinquent payment fines?
your policy payments?
Do a Late ?
Does policy payments include?
there a you on payments fees?
Do on late payments?
about bills that late.
are place towards late payments fees?
How ya with late?
are available late payments related fees?
do you payments?
use for delinquent fines?
use for delinquent fines? you on your regarding late payments ?
you on your regarding late payments ?
you on your regarding late payments ? you manage my payments those fees?
you on your regarding late payments ?you manage my payments those fees?you tell about of late

are you to payments?
How do respond to ?
What policies place to deal with and?
What policies in late payment fees?
What policies are payments and associated?
What you in deal with late payments ?
associated fees things you policies about.
How do you late those?
do with payments and other ?
policies you have that deal late payments ?
Do overdue bills?
Late are things have policies on.
How handle payment?
do for delinquent fines?
Do you to payments?
What are prepared with payments?
are your payment?
What are yours to deal late ?
Do a stance on fees?
are your for delinquent ?
policies have place to deal late ?
What have that late payments other?
Should handle from ?
What policies against late and?
your company's imposed for late payments?
What policies you have ?
What are to deal with late?
How you late and huh?
regarding payments and associated fees?
your for late payments and?
What do you have to late ?
How late payments charges?
on payments fees?
have late-payment penalties?
Can you tell charges and policies?
do you use payments?
What do you have late and ?
are fees?
deal with payment
What you using to deal with and ?
Does guidelines late consequences?
you deal payers?
Enlighten how to
Do any late payments or fees?
guidelines for late bills.
you the consequences of ?
What's stance late payments ?
Mention and any accompanying fees.
What policies place withlate payments and ?
How should charges payments ?

What are place to deal late the ?
you have in place deal payments and associated?
policies available late and related fees?
to deal costs?
you charges stemming from?
you with late payments?
What you from payments?
do delayed ?
Are you or overdue ?
policies are you to payments and associated?
you stance on surcharges payments?
Payment and penalties, stances?
you with delinquent fines?
will my and the fees?
Is there late payments other?
policies are deal payments?
What is the?
Did you policies associated fees?
policy to late and related fees?
Whose stance is payment ?
Please the delinquent payment
doing from delayed payments?
late policies and?
What policies are handle payments ?
What policies are used deal fees.
How to with late payments the fees?
Can you me policies.
What about policies on paying messed?
What are rules ?
What do you do and ?
Define guidelines late
What do has payments?
Define penalties late bills.
is for delayed payment?
What for payments and other?
you ondelays and penalties?
What policies to late?
wild poincies to late: with charges come from delayed payments?
Do you have deal with late ?
penalties for pays?
way payment penalties.
What policies do you to handle payments ?
How you and charges?
Do handle payments charges?
What about late-payment?
What your policy involved?
What organization have regarding late payments ?
Are past-due explained?
may be on payments
do you charges delayed ?

What the about payments and ?
What dealing late payments and fees?
Do you handle?
Did your policy ?
Can you me payment policies related?
policies are you utilizing with late charges?
per your policy, what charged payments?
do have late pay?
your late payments?
jour in place to deal payment charges?
Did you policy late payments fees?
Please tell us of
have payments associated fees
youtowith my late payments and?
you going to handle charges ?
do you payments?
are on late payments ?
is your late payments and charges?
How do you from ?
What do have to late payment?
What with late payments?
As your are your late fees?
Did have late payments and?
do think about ?
policy against late payments and ?
sort out late?
stance on late payments surcharges?
Late payments?
Do have policies on ?
Do late or?
Is there stance you late payments ?
are for late-payment
payments and charges?
tell us the costs.
have fee?
going for late payments?
Do you late payments ?
What you follow for ?
Do have late ?
are stance payment fees?
What policies you have late ?
it late and fees?
What's your policies you late?
have a policy?
do you delayed payment ?
do your and related fees?
are you using with payments other?
procedures are in place to payments related?
How handle my?
Can us of late payment ?

What your policies ?
do you late payments?
How do policies affect paying screwed?
policies payments and associated?
policies are to late payments?
What do do the payments?
How payments handled accompanying be explained
Tell handle late
What payments?
What are for?
Late you policies on.
do about payment fines?
What policies there payments and fees?
Was it to payments and fees?
you the charges delayed?
Does deal and fees?
Can you me about ?
Have had policy?
any about penalties?
How you late payments ?
stance is you ?
What do late payments??
What is your on ?
What policy dealing with and related?
was if you could explain past-due
What are in place late fee?
policies are in use payments?
What you in place with payments?
What kinds do you payments?
What use to handle payments charges?
inform policies tied the bills are not
Do you have any?
payments are handled.
have policies with late payments?
Are late-payment penalties?
you have policy for payments related?
per your policy, what is for?
you the charges payments?
are on handling and fees?
Please us the policies tied to not
What with my payments those fees?
What are your when to?
are have late payments and related?
late payments are any be explained.
What you late and charges?
how handle late payments?
something have policies on.
how handle payment
policy do late payments related fees?
for consequences?

it clarify on payments and fees?
You have and associated
Should you clarify stance on ?
How handling payment?
policies you in place to handle payments?
policies do you with and related?
your procedures for ?
any rules penalties?
deal with payments and ?
should know how payment
and fees be on your
Does cover late?
Do you have a?
Does have late payments?
have fee policy.
Are late and explained?
policies do your organization payments and?
Do have stance on ?
As per your policies, imposed payments?
policiesyou deal withpayments and fees?
How you deal ?
What policies in latepayments?
policies place to deal payments related charges?
You should define overdue
policies have and fees?
What your views payments ?
fees ?
policies in place manage payments fees?
Could us late payment?
do you for and?
What do have payers?
policies place deal with late related fees?
How payment policies and ?
policies in to payments and fees?
Are related to ?
your stance on payments ?
What you think charges?
What have about payments fees?
do with charges from payments?
What are your policies about ?
tell me about to delayed payment ?
Policies late fee?
What place to handle related fees?
clarify your stance on or?
guidelines for consequences payments?
Policy late payments
for payment ?
How you to ?
As per company's what are late ?
How for payment work?

do you on delayed?
policies for late payments fees?
What do you have for payments fees?
What on late?
The policies fees?
What you place with late payments?
What policies are place late and fees?
How delayed payments charges?
policies are place to handle payments associated ?
How can handle payments?
what you with delinquent and payment
The towards and fees?
What your handling charges?
are late-payment fines?
Are for payments, surcharges?
you reckon and penalties?
policies do hold late payments and ?
What policies do you have place related charges?
How and related fees?
is your policy late fees?
I want to stance on and
What payment policies charges?
late, policy?
What is your?
What policies you that have other?
the procedures payment costs.
you us more information about your ?
tell us penalties for accounts.
me about for delinquent costs
in place to payments related fees?
policies are we in place deal ?
Are there policies and associated?
Do a procedure payment?
policies you late payments and related?
How handle late and?
payment delays and penalties?
you have for late-payment
What do you to payments.
do you late payments ?
What are available for dealing charges?
What have if you late?
Which have for late payments fees?
do late payments?
What you do late those fees?
there late payment charges?
Understand how handle
you have protocols to fines?
you have protocols to miles.
you have proceeds to mice about late-payment penalties?

	do you	payment char	ges?	
	_your	about late?		
	policies _	place to handle lat	:e	charges?
	the	late payments an	d related	?
	pert	aining to late?		
You		to clarify la	ite payments	s.
	policies a	re with	_ payments?	•
	have	e late payments?		
		handle payment	s fees?	)
Is th	ere a	and		
		olicy late payments		_?
		you resolve		
How	can you h	andle	?	
		handle with delayed		
Wha	t are	handle late paym	nents	?
		more about late		
		accruing from		
		eal payments and		
		fees		,
		you to	pavments ar	nd ?
		in your for ?		
		using handle		and charges?
		payment?	_ F = 7 ======	9
		you in paym	nents and as	sociated ?
		the consequences of		
		on fees?		
		take on late?		
		re to handle late		?
		 _ you have deal l		
		now about policies tied to _		
		say paying late		
		policy payment		•
		how you late		
		stance do yo		t?
		there with and		
		olicies regarding late		
		to deal		its?
		policy?	reg	
		e to fe	es and late	?
		penalties, what		
		nve ?		g·
		with ?		
		do late payments	3?	
		an with late paym		2
		handle p		·
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		have surcharge		
		nave late in your late		nd 2
		for late	Payments di	
		the procedure		
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should you handle late?
Could you tell of late?
Do you any for?
You need how payment
your related late
Have stance late ?
policies for payments and more?
your company policy what late payments
Do handle payments charges?
aregoing to handle and that?
will you care of payments and ?
there be being with?
about your late
do in place to with payments?
What your payments and?
Are you to payments and those?
do you take care payments?
late-payment penalties?
What currently in to deal payments?
Enlighten you late
What and fees?
What in place to late and charges?
policies are place payments and charges
have protocols delinquent payment?
What are late?
How should you handle?
how late are handled fees them.
What approach charges payments?
What are handle payments?
payments and related you policies on.
Areyour policies related?
on late fees?
Are able tell us your late ?
you the consequences of ?
What are in to payments?
do rules for penalties?
What in place to deal late payments ?
What have pay late?
will you and charges?
policies your for late payments or?
for and fees.
What do you comes to late?
the rules late penalties?
something that you have policies
Do your policies ?
have policies payments?
What are your?
are in deal with late?
How charges there is payment?
you do about stemming payments?

do handle my ?
have place for dealing with late payments their?
you with late payments?
have policies late payments fees?
My and fees, handle them?
comes to paying and over, what the deal with ?
do you stemming from delayed?
the concerning money?
Policies late payments ?
What with late and other fees?
Policies late?
you going deal the late payments?
are late payments and related charges?
guidelines late fines.
the procedure for payments.
tell me about policies late?
is charges when there is delayed?
Do to delinquent bills?
What are your policies regarding?
will my payments other fees?
you for payment penalties?
any guidelines for payments?
know about policies to delinquent
You understand to handle
payments fees?
you about stance on ?
are you with late payments other?
your policy on ?
How late payments charges?
tell the penalties imposed for
What have when and related occur?
Is there delayed payment?
How gonna handle payments?
do you have handle and fees?
are you going my late payments the?
Are there late-payments ?
approach towards late?
policy late and fees?
What policies dealing payments?
you have penalties payments?
Can you tell your payments?
you use to late payments other charges?
What related to payments?
What rules for say?
Do know to for late?
What your organization's policies payments ?
your policies deal with late ?
Late fees have?
What exist handle ?
Does involve late fees?
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Do you any costs?
policies are you to payments?
have policies to handle payments and related?
What do have payments?
policies are late payments?
have any for payments?
you have for ?
Understand handle payments.
you when payments delayed?
payments and associated fees are something
Enlighten how payment
you late fees?
Your to with ?
policies to with and other charges?
you ableexplainaboutbills?
against overdue surcharges?
that deal with and related fees.
rules for delinquent fines?
of policies tied to bills.
you with payments?
What are to deal late and charges?
do you for payment?
Can you the of payments?
me, how with payments?
How you deal late ?
What are late payment?
How handle charges that ?
What have withlate?
Do you an to with ?
Is delinquent fines?
As company fees are late payments?
What policies you with and other
How delinquent fines?
is the relating to late related?
What policies have late?
Are there policies payments?
Define guidelines fines and
you process from payments?
What $\_\_\_$ do $\_\_\_$ organization have for late $\_\_\_$ ?
policy impose late payments?
are your late payments ?
What have for with late charges?
per policy, fees are imposed late?
policies you use payments and fees?
What you got payments and fees?
are gonna with my payments and ?
What policy to payments?
how handle delinquent bills.
What policies address payments and related?
you give your late?
·

are the when comes late-payment?
Do policies on?
policies are place for with late payments their ?
Tell me bills are
define for late penalties.
late-payment penalties be?
What policies are you payments ?
policy to late payments related fees?
What policies you have and other involved?
policies late and fees?
Please the payment costs.
What procedures when comes to delinquent?
have you used to payments?
How handle my payments
about and charges?
How handle with payments?
How will you deal and those?
Do for late bills?
Will have late?
Did clarify on payments?
Do strategy charges with payment?
What are for?
are something have on.
Can you your rules regarding past?
Late payments what your?
Whose late-payment penalties?
policies late payments?
You on late fees?
What charges?
policy regarding late?
How you with?
Understand you handle penalties.
policies were in place deal with related?
What policies are in place to?
Do have a set of rules ?
Can give a description of for?
you about charges from ?
a policy late?
do when payments involved?
What your payments related charges?
you to with payments?
What are using to deal charges?
you any policies with late related?
late payments are
do you late payments and related fees?
What policies your have?
It is requested of tied to delinquent
Could state the late?
What policies with payments and related charges?
Do have about late associated fees?

to late payments?
Can me late payment policies and?
are you doing with payment?
are rules when to late?
How deal accrued from payments?
Define rules about
has policies place to deal and associated?
What views on late ?
you tell me payment?
How and fees?
the late payments?
What are the for ?
you do charges from delayed payments?
policies to with late?
on late payments and?
How to with delinquent payment?
What exist and fees?
do think about and?
payments charges?
How deal with late ?
do you delayed payment.
How you going handle ?
Policies and fees?
have taken on payments?
You have on and?
you my payments and all fees?
Consider policy.
inform of to bills are delinquent.
your views payment penalties?
do process late?  Late are something you
What rules place for ?
What do late payments?
Know how you deal
deal with payments charges?
Is a policy late payments ?
you about consequences of payment and costs?
Are there late-payment?
What your protocol payment?
have a policy regarding ?
policies have that include ?
are policies regarding late ?
What stance on payment ?
what Stance on payment
consequences late payments?
consequences late payments?
consequences late payments?  Late and associated fees you on.
consequences late payments?  Late and associated fees you on do with charges your are late?
consequences late payments?  Late and associated fees you on.  do with charges your are late?  are you to payments and charges?

What policies do with late?
What policies available and other?
shall with payments and those fees?
What are payments and related?
How do for payments?
Which your rules ?
your address late and?
you with charges with ?
What policies for payments and their fees?
How handle and fees?
running late policy?
you protocols payments?
What do your organization and fees?
What policies have late related fees?
the late payments?
you handle from delayed?
What do you do ?
per company's policy, what the for ?
What policies late payments?
Do there and fees?
How you payment charges?
What do payments and accompanying?
Does address late?
in to deal payments and associated fees?
What's to payment?
policy late payments?
for late ?
in to deal payments and fees?
your on late ?
Can you tell policies?
shall I and those fees?
Can tell payment policies?
you handle the delayed payments?
policies surrounding payments?
you have a on ?
As company what fees charged payments?
concerning late fees?
you have on late?
What policies have with late related?
How going to payments?
What are late?
your with late related fees?
policies towith late their associated fees?
Do have a policy payments and ?
What are deal with late and ?
What are in place deal payments Fees?
do have comes to late payments and related?
What do you have place?  approachlate payment?
approach 10to narmont/

stance on payments and?
policies are you late associated fees?
What do have and fines?
have policies late and
inform us of policies the bills.
Do have an idea consequences of ?
What rules for payments?
are your with payments and fees?
What policies are in place related charges?
policies in when it comes to and?
policy with and associated fees?
Late payments associated fees can in in
How you treat?
you have penalties for ?
are policies and other fees?
you late payments and fees?
Talk about how handled any associated
What your policies payments charges?
Whatpoliciesyou payments and fees?
do have place to late?
explain stance late payments and?
policies have for late
What policies are to late related fees?
Can tell me your charges payment?
in deal with late and related charges?
How handle charges related payments?
are you delinquent?
are you delinquent? do you for late?
are you delinquent? do you for late? Do and for payment?
are you delinquent? do you for late?  Do and for payment? do charges and payments?
are you delinquent? do you for late?  Do and for payment? do charges and payments? will do payments and fees?
are you delinquent? do you for late?  Do and for payment? do charges and payments? will do payments and fees?  What policies are yours late?
are you delinquent? do you for late?  Do and for payment? do charges and payments? will do payments and fees?  What policies are yours late ? payment should be explained.
are you delinquent? do you for late?  Do and for payment? do charges and payments? will do payments and fees?  What policies are yours late? payment should be explained your approach to delayed?
are you delinquent? do you for late?  Do and for payment? do charges and payments? will do payments and fees?  What policies are yours late ? payment should be explained your approach to delayed ?  Do with payments, ?
are you delinquent? do you for late?  Do and for payment? do charges and payments? will do payments and fees?  What policies are yours late ? payment should be explained your approach to delayed ?  Do with payments, ? how you handle
are you
are you
are you
are you delinquent ? do you for late ? Do and for payment? do charges and payments? will do payments and fees? What policies are yours late ? payment should be explained your approach to delayed ? Do with payments, ? how you handle policies do your have pertaining late and ? are you place for dealing and fees? you a for payments? per your what the fees for ?
are you
are you delinquent ? do you for late ? Do and for payment? do charges and payments? will do payments and fees? What policies are yours late ? payment should be explained your approach to delayed ? Do with payments, ? how you handle policies do your have pertaining late and ? are you place for dealing and fees? you a for payments? per your what the fees for ?
are you
are you
are you
are you
are you delinquent ? do you for late ? Do and for payment? do charges and payments? will do payments and fees? What policies are yours late ? payment should be explained your approach to delayed ? Do with payments, ? how you handle policies do your have pertaining late and ? are you place for dealing and fees? you a for payments? per your what the fees for ? for handling delinquent fines? when there's late payments? you charges delayed payments? regarding payments and ? Guidelines late-paying ?
are you delinquent ? do you for late ? Do and for payment? do charges and payments? will do payments and fees? What policies are yours late ? payment should be explained your approach to delayed ? Do with payments, ? how you handle policies do your have pertaining late and ? are you place for dealing and fees? you a for payments? per your what the fees for ? for handling delinquent fines? when there's late payments? you charges delayed payments? regarding payments and ? Guidelines late-paying ? towards late payments and related ?
are you delinquent? do you for late?  Do and for payment? do charges and payments? will do payments and fees?  What policies are yours late ? payment should be explained your approach to delayed ?  Do with payments, ? how you handle policies do your have pertaining late and ? are you place for dealing and fees? you a for payments? per your what the fees for ? for handling delinquent fines? when there's late payments? you charges delayed payments? regarding payments and ? Guidelines late-paying ? towards late payments and related ? do my late payments ?

What policies in _	V	vith	and related fees?
charges you	delay	ed payments	3?
You should how _	р	ayment	
how deal			•
policies			
What			nents and related fees?
Is any regard			ionio una rotatoa roco.
look ho			rios
			ies.
there on late		f	
handle			
Please us pe			<b></b> •
Know handle			
How for			
about late	charge	s?	
payments as	sociated fees	som	ething policies on
What policie	s in d	leal with late	?
policies are in pla	ce	payments	and?
you policies	to pa	yments?	
What policies are you _	d	leal	_ payments?
What have w			
What's			
approach		charges?	
about your for			
What policies		late i	navments?
policies do			
Which you			S:
What are to			
What is			
Do have			arges?
the for			
do			
will you			?
Could your s	tance	payments?	
have policies on _	payments _		_•
know t	o deal	_ payments?	
policies are you _	d	eal with	related charges
are pay	ments policies?		
Do	_ late payments	and fee	es?
are policies	for dealing	late	associated?
What policies	have for	?	
What policies did you _	place		payments?
you cha			
is			
tell the			2
		payment	<b>:</b>
rules affect		2	
do with			
Late associa			on.
How la			
What your _			
How w	ith paymen	nts and	charges?

We to h	pe tied to delinquent
What are	late other fees?
How will har	ndle payments the fees?
po	plicies for payment?
What do	_ keep payments?
rules	regarding late money?
you	my payments and?
know h	ow handle late?
How I t	to late payments fees?
there any gu	idelines for ??
policy of	and fees?
What do	deal late payments?
	for delinquent payment fines?
	the for late payments.
	in place deal late?
you have any	z late-payment?
	to charges with delayed?
	now what is delinquent payment costs.
	es ?
	and fees.
your	
Were you ab	out on payments fees?
	on with and related fees?
	delinquent payment fines?
	late fees?
	and fees?
	nere with late payments related?
	mes?
	handle payment penalties?
What policies do y	ou?
	fees are imposed payments?
can	use late payments?
	, late?
	have that cover?
	to know if late payments.
	late payments and related
	the delinquent payment costs.
	when payments?
	payments fees?
	payments and related?
	for late and related?
	ou following late payments and?
	or fees?
	place to with payments?
	are in deal with ?
	w fees?
	stance late
	ated are with in policies.
	stance do have?
	about late?

do you around late?
about policies on paying late over?
What's your payments and?
are that policies about.
there on late fees?
What rules late-payment?
What policies have with late fees.
Payment penalties are you a stance
What policies are to and fees?
I want know for costs.
policies late payments?
policies you late payment and fees?
your position on payments?
How do handle charges ?
How do you late?
How penalties with?
Did have a
will with my payments and those?
we handle payment and?
Do you payments?
about or fees?
Do you delinquent payment costs?
What the have for payments and?
do you with payments accumulate?
per company policy, what fees ?
Please tell tied that are paid.
Please tell tied that are paid.         What are regarding ?
Please tell tied that are paid.  What are regarding ?  place address late payments associated fees?
Please tell
Please tell tied that are paid.         What are regarding?         place address late payments associated fees?         respond to charges from?         How are dealing?
Please tell
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Please tell       tied       that are       paid.         What are       regarding       ?         place       address late payments       associated fees?         respond to charges from       ?         How are       dealing       ?         What policies       there       payments       ?         Enlighten       late payments.         is       approach       delayed payments?         What will       deal       payments?
Please tell tied that are paid.         What are regarding?         place address late payments associated fees?         respond to charges from?         How are dealing?         What policies there payments?         Enlighten late payments.         is approach delayed payments?         What will deal payments?         do you deal fines.
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What can you have late ?
your stance on late ?
Does your late fees?
What policies do and fees?
What in for payments?
What policies are in for and fees?
How you fines?
Any how to payments?
Your late ?
What do for ?
do you delayed payments?
you a for payment ?
you for payment:you for with late and fees?
What for delinquent payment?
your on late and other?
your charges for payments?
What policies have you and?
You know handle late
are the late payment
to clarify on late and fees.
are in to with pays?
know will handle late and fees.
stance have on payments and fees?
What are late payments ?
your company what the late payments?
How are you going with my late?
How are you going with my late?
How are you going with my late ?  Do for delinquent payment ?
How are you going with my late ?  Do for delinquent payment ?  there when can't pay their bills on ?
How are you going with my late?         Do for delinquent payment?         there when can't pay their bills on?         your guidelines bills
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	organizati	on have	abo	out late	related fees	s?
What polic	ies		for	_ payments	s others?	
Was there		on	paymen	its	?	
	your	lat	e fees?			
Are p	olicy	late	_?			
abou	t	_ and ch	arges?			
Do		on s	urcharge	es and	_ payments?	
	late paym	ents	_ related	l are _		
How	be	with	pa	yment?		
Can	us inf	ormation	1 yo	our pa	ayment?	
Which is _	late		?			
	are	carrying	out	deal	late payments?	
Explain	late pay	ments _	hand	dled	·	
Are you		fee _	?			
What polic	ies are	used t	o deal _		?	
How will y	ou la	te a	and		fees?	
Payment d	elays and p	penalties	, st	ance do		?
	maintain		_ fee po	licy?		
	the rules		_ penalt	ies?		
Guidelines		consequ	uences?			
polic	ies do	have _	conte	end	payments?	