[Demo] NLP Dataset for Customer Service Automation

Company Type	Natural Gas Companies
Inquiry Category	Tariffs, rates, and pricing inquiries
Inquiry Sub- Category	Billing Discrepancies
Description	Questions regarding discrepancies in customer billing, such as incorrect meter readings, overcharges, or issues with rate calculations.
Data Size	5,102 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Natural Gas Company" customer inquiry. (Purchased data will not be masked.)

rates calculated for this month's ?
month, the gas rates
How is calculation for rates ?
rate for gas calculated.
Clarify the for rates month.
The gas certain month was calculated.
was rate calculated month?
How you up with gas this?
calculations gas this
Gas use were
How did gas be decided?
$\begin{tabular}{lllllllllllllllllllllllllllllllllll$
is month's rates determined?
the usage calculated this month?
was wondering the rates were usage this
Do about gas are calculated this month?
the rates were calculated this?
How is gas rates?
There a question the for determining this
is determine month's gas rates?
Gas rates for
the method this gas rates?
This gas usage rate
to know how prices for have been
How rates gas determined month?
usage are done this
need to know how rates calculated.
How did be month?
gas usage rates were?
How the for this month?

Gas calculations done month
the gas calculations the month?
way in rates for gas usage were determined?
we this month's rates?
What method used calculate the gas this?
the gas fees calculated?
you me the calculation for gas rates?
it how have been determined this ?
I gas prices for this are
am not was followed when scoring charges.
did decide on rate month?
Is any information how for calculated this month?
Did you know the gas usage for ?
How gas calculations made ?
What was gas this month?
Which method did you calculate fees' values?
How gas by end?
did gas costs up this monthly?
What method used this month's rates?
The gas for this
the for estimating this month?
you tell me for this month's usage were?
did gas decided for month?
How the rates for month being?
The were for this
you know how rates are month's gas?
was gas rates calculated ?
gas calculations this month?
month, the for usage.
usage rates for was
Do you they current gas usage the month?
Was the rates usage?
Could explain this month's gas rates?
did gas rates month?
tell how we at this rates?
you know the rate was this?
How you the charges usage this?
the rate be set this?
How the rates usage been this?
How did decide the gas for ?
any information the rates for gas usage month?
Do have how current usage rates arrived?
can't understand rates for usage determined month.
the gas usage for this?
you decide gas rate values month?
We need an how rates are determined month.
What's the for rates ?
How did for usage be set?
are gas prices a ?
rates for were month?

How set this month?
the gas get this?
The rates month's were
would like know the rates the month have
on charges for my gas usage?
How my gas up this monthly ?
have the rates month set?
process of calculating this
How the gas rates this about?
Rate done for gas
Rate calculation done month
How did you find rates?
calculating this gas rates be clarified.
you how arrived at usage rates month?
the rates for month?
has the gas rate decided ?
were to the rates gas this month?
Is it how the rates of month?
did rates gas usage calculated this
The rate gas month.
How usage during month?
There a rates month.
calculations are in this
The used this month's rates?
How calculation done for gas this?
How did rates gas usage calculated ?
What can you me calculation process for ?
possible to explain calculation prices for month?
gas use rates month?
this month, usage calculated?
did gasoline use this?
you know arrived at rates?
calculate the gas consumption rate month?
been calculated this month?
This month, how gas?
the gas usage rates for month determined?
gas usage were done this
What method was calculate the this?
were gas rates determined?
the gas this month?
up with the for our usage?
We are to the gas usage are this
What were usage month?
consumption rates are this
consumption rates are this
How rates this month's ?
How rates this month's ? How the use determined?
How rates this month's ?
How rates this month's ? How the use determined?
How rates this month's ? How the use determined? the gas rates for this month?

method did use the for this month?	
I would to how the gas prices the	
for was in this	
What method calculate the rates for this	?
Thegas calculated month.	
How you our usage rates this?	
gas calculated this month.	
about the calculation process the this?	
How'd rates be calculated?	
month's gas determined?	
Do you know at usage rates?	
are done month gas	
you rates for our usage?	
for gas calculated this?	
this gas use rates calculated?	
did you the gas for month?	
know my gas rates were this	
to how gas this month are determine	ned.
methods did use calculate monthly gas?	
How the been this?	
The month were computed.	
By month, were the gas use calculated?	
were gas calculations this	
on the calculations made for gas this?	
How did they at usage?	
How was the rate calculated usage ?	
What calculations were to rates of month	1?
For the rates calculated	
There was a gas rates month.	
you know the current gas this month	at?
did usage rates month been?	
How were gas by?	
gas rate calculations place ?	
the for gasoline use ?	
How the gas fees?	
How the for month's gas?	
gas rates this be calculated?	
How did gas rates determined this?	
rates calculated this month.	
the gas calculated month?	
Do you usage rate calculations this?	
How were usage for?	
How calculated for use ?	
were the consumption calculated for ?	
How the calculating this gas usage abou	t?
We want to know rates are determined for	
How'd calculated fees ?	
did rates for usage this determined?	
How were rates for ?	
calculate gas rates this ?	

was it	for	_ usage in	?			
Do you know _		rates	mont	h dec	ided?	
Is to	o tell	how we	m	onth's gas	?	
calculatio	ons	to th	ie usage	e rates	_ month?	
	_ of	usage determi	ned spe	ecific calcul	ations this _	?
	_ calculat	ed gas usage r	ates for	?		
for this _		usage ca	lculated.			
How	_ rates	this?				
What did you _		calculate the	gas		_?	
did	our	gas usage	_ this?			
We have		how the	e g	gas usage _	determi	ned.
How was		_ gas	month?			
How	cal	lculation done	this mo	nth's gas _	?	
	_ usage ra	ates this	month?			
	th:	is gas use	e be calculate	ed?		
How the						
How	_ for gas _	this	?			
	what	was followe	ed scori	ng mo	onth's gas ch	arges.
	_ usage tl	his month, wha	it?			
the	rate	month's	gas been	?		
you	the	rat	e values?			
were	_ usage ra	ates this	?			
you have		how	up _	c	urrent gas u	sage rates?
		were gas rates				
The rates						
were Gas						
method v	vas used	calculate	ga	s this	?	
How is the			determined?			
How the						
What can					this month?	
wer						
gas						
Can					usage	?
you calcu				3 3	J	
How you				this	?	
How did you _						
Please tell me						
What method _					month?	
gas						
		usage by		is month?		
The gas						
Do :				ane	?	
to k						
the mont				dctc11	iiiicu.	
What were						
were my						
How are						
How this			f			
This month gas			C 13.	.1	1	10
you		_ the	_ for this mo	onth b	een determi	ned?

calculations gas usage are
was monthly rate for ?
the rate this month?
usage rates calculated.
How did decide gasrate?
How was gas rates month?
How was calculated?
How the prices this months ?
How were rates determined?
is the process estimating the this?
Gas calculated this month.
was calculated for gas in month?
How gas happen this?
How did the for this month?
Is to the gas rates calculated this?
month how use calculated?
rates were determined.
were gas rates this?
We how for usage are determined month.
Can tell the process for gas rates ?
How have rates been ?
What method was used to consumption?
to know how rates determined this
to calculate the gas usage this?
do you rates month?
did come with gas rate values this?
How did rates gas usage this ?
Does know how prices fuel decided?
How determine prices gas this?
Do any about how arrived at their gas ? for usage this month .
How did you the usage this?
for gas calculated month.
gas calculations done month
you me about the process gas this?
How for this month?
Is there way to explain determined this month?
Was rate calculated this?
rates calculated month's use?
did we this gasrates?
I want know how for determined.
would like to know the prices are
How have gas for decided?
rates for this month?
did gas rates get?
How you decide on this month?
Was rates this month?
did you on the gasrate ?
How was rates this?
it possible me gas rates for this determined?

Rate of gas usage
prices determined this month?
How did you arrive at rates?
Which method calculate the usage this?
How have been the month?
What was calculate the gas consumption for?
you come up with gas?
want how gas prices been set this
rates this month calculated.
userates calculated month?
What is calculating gas consumption rates month?
for gas usage done
rates set the month?
What to calculate gas charges month?
you determine the prices usage month?
did at gas rates month?
was the rate gas in month?
Can tell how rates for this calculated?
rates for were determined.
How'd the gas usage month?
By end use calculated?
you know at the consumption rates?
were gas for this month?
is the gas rates month?
The rates for were by calculations.
was calculated for usage in a
How gas calculated month?
How gasoline rates this ?
month's usage rates are ?
how gas usage for this were calculated?
How come the charges gas usage this?
How were the for this?
how rates month?
rates this were calculated.
gas usage in this month.
gus used to determine the rates ?
did for month be ?
would to how the gas are determined this
did at the rate this month?
This month calculated.
How do explain calculation rates month?
don't the gas this months have decided.
How is the to calculate rates ?
the of determined by specific month?
used to calculate usage rates this month?
Is rates gas usage by calculations ?
The current fees were calculated?
like to know how for have this month.
How did they at gas this?
How were by calculated?

did gas rates be?
How for usage in month be?
Did how month's gas came about?
was gas usage this?
make a on month's rate values?
We want to find the for gas this
to know the method of monthly rates.
How gasoline determined this?
Is it the gas have this month?
We want to out rates are this
we arrive the rates in month?
Can tell about the this month?
How was current calculated?
usage rates for this month be?
How did the rates ?
were rates gas usage month?
the gas rate this month?
has gas set this month?
This calculate the gas rates?
How were the month?
were calculations month's gas rates?
Were you to tell how the gas rates ?
For month, were gas calculations?
For this rates, the used?
rates calculated this month?
would like to how the been month.
was the calculated this?
How was for month?
Please how we this gas rates.
this month use calculated?
was the gas the?
want to know gas prices for a
are usage determined this ?
to how gas rate is determined month.
are the rates calculated for ?
were the gasoline rates?
howrates calculated usage?
For this month's the calculated?
What the for pricing month?
how the gas rates?
Do you how current gas usage?
Is on how the rates calculated month?
I was wondering my rates monthly bill.
How come we arrived?
rates for usage were calculated ?
calculations into usage this?
the gasoline rates determined ?
was gas usage determined ?
gas this were calculated.
This the rate calculated

is for gas consumption rates for ?
gas for this was calculated.
Do you how the gas were this?
would like gas been calculated for month.
the been this month?
What decided for month?
I know how the prices this decided.
How the for usage were determined?
Which process followed scoring gas?
the get for gas?
How use set month?
calculation process for gas rates this month?
you arrive this month's?
tell me how gas rates were
you know usage rate calculations for ?
How did you monthly gas?
did you calculate usage rates ?
I would to know how the rates month.
method used to calculate gas month?
Determine process used calculating rates.
What the rate for ?
is calculated this?
How are month's gas ?
to the gas were determined month.
How rates for this?
the rate of usage determined month ?
How determining this gas?
usagerates calculated month.
This month's can know what was?
gas rates calculated
would like how rates have set this
How rates gasoline determined?
Does anyone know how prices for ?
month rates usage were
How were rates calculated month's ?
for usage this was
usage rate calculations this month.
How did the for consumption this ?
What were methodologies used to gas?
How my gas up this monthly?
the be calculated month?
What the rate for month?
Does anyone how prices have set this?
know they up with the rates this month?
How did you up my usage?
Did you rates gas?
How'd the rates be ?
How rates decided ?
you how the gas been arrived at?
How is gas usage this?

The of this month
the rate determined month?
was the method used rates this month?
We don't know we this gas
What the for month?
The rates were month.
How we arrive the month?
This rate calculations usage.
How gas rates this?
How gas rates?
like to the for this have been decided.
have the rates month?
I like how prices months been decided.
Is there any the calculation this?
How gas use by the of this?
How for be determined month?
Was way we at gas rates?
for gas calculated this month?
the gas rates for month?
process to score this month's gas charges?
did up with the monthly rates?
How gas are decided?
How were the this?
Is there any information on we month's ?
to calculate rates for gas consumption this?
The were calculated month.
What gas rates month?
the to determine this gas rates?
to rates were calculated for gas usage this?
I to month's gas
you tell about of calculating this month?
charges calculated this month?
I like to know how gas prices
did the rate decided month?
How gas rate calculated ?
for a month
the calculation used for month's ?
you tell us we at month's ?
We are to for are determined this month.
What were to the rates use this?
was the rate gas month?
The rate gas in month calculated.
have a for for the month.
for this gas rates needs be
How rates for this?
usage this the rates calculated?
the gas usage rate this?
have gas been this ?
How did arrive gas this month?
usage rate calculations make month?

The	gas usage are month.
How	you calculate gas ?
How	get rates for gas this?
	tell the prices set for this month?
	chis month's usage, how would the ?
	did you calculate charges gas this?
By _	gas rates calculated?
	were to calculate gas costs?
	the usage rates determined for ?
	did come to determine for usage month?
	calculations this month?
	are for this month.
	the gas usage rate calculations done?
	lid the calculation consumption be?
	gas usage be this month?
	know how the have been set
	s gas rate this?
	calculations gas used
	ou know usage for month arrived?
	calculate the charges month?
	lid you determine the for use ?
	want to how the have determined month.
	prices calculated for ?
	ou the process for this?
	us a calculation for monthly gas rates?
	you have any information about month?
	did you on this month's
	month's gas rates?
	bout the month?
	month, the rates
	to determine gas this month?
	were used this month's ?
	consumption computed this month?
	gas was calculated
	this month, how the?
	z prices been for the month.
	chis month How gas ?
	make rate values?
	did you up with charges for my?
	you figure out the gas this?
	calculations for done this
	come for gas this month?
	gas calculated month?
	che calculated month?
	methods did you calculate current values?
	want to how the prices set month.
	to know for gas have for this
	lid this determined?
	lid determine gas consumption ?

Do you have the calculation gas rates ?
Could tell how at this month's ?
did you this month's ?
How gas rates determined ?
calculations gas rates month?
How are determined in month?
would like the calculation the monthly gas usage
How you decide our gas usage ?
How were gas figured ?
want to how gas are this
method to determine the rates this
the of how use rates calculated?
Were able tell how we arrived at ?
How did of gas consumption be?
was gas rate this?
Can you tell the gas determined?
would like know gas rates set the
How come to decide on this month?
want how at this month's gas
How you come decide gas values this? How were rate calculations for month?
Can you tell rates for been this month?
gas this month calculated?
the in which rates calculated this
rate calculations are gas
month, how was the ?
calculation this month
How gas fees month?
use rates decided this?
rates the month.
How decide the rates for gas ?
Can tell me the gas been the month?
us know the process for rates this?
Explain this rates were
What rates calculated this?
I like know gas set the month.
was which gas rates were
did you rates the month?
the month, calculated.
How gas usage happen?
to explain gas rates determined this month?
Can you we arrived at gas?
How the gas usage in month?
rates for were
usage month calculated.
What the gas use month?
did determine the for ?
I to how prices gas been set
Gas rates were determined
The determining rates this month.

How the for gas usage?
the rate be calculated ?
did this month's rates?
month, the gas use
What were for gas ?
How the gas be in this?
What was to month's gas?
not how the for usage are determined month.
This was the calculated?
were this consumption rates?
Do you how the current gas this month?
you know how they arrived gas?
This are for gas
How calculation the consumption rates month be?
the for our gas usage this month?
The gas was calculated.
How was the rate month?
How calculated the month?
the gas calculations for this?
How you calculate the for ?
current monthly are calculated?
consumption rates this month?
methodology used calculate gas consumption for this ?
How did calculate the this month?
you the values of gas fees?
is the way gas rates ?
How rates month calculated?
you decide on the rate month?
you on the monthly?
want how the gas rates this month.
calculated by this month?
I wonder monthly bill.
costs for the calculated.
was for this months?
This month's rate for
The usage rate made
you determination the rates this?
did you calculate the use this?
I to know what the was scoring gas
What were used make the gas ?
I would like to process was month's charges.
this month were use
How find out the charges for usage?
How did rates this use determined?
This month, gas usage?
Rate for was
How we arrive rates.
you know how gas for month?
This month, were calculated.
have for gasoline this month?

How _	you calculate the charges ?
What _	the of gas consumption rates this?
The	for this month's
	tell me gas calculated this month?
Where	come charges for gas month?
	determine this month's gas?
I am _	to this month's gas charges.
d	on't how the gas have been this
	gas for this month out?
How _	the to calculate the for this?
How _	the been set?
	was calculate rates gas use month?
How'd	you calculate gas?
m	ethod to this gas usage rates?
	the gas usage this month done?
How _	were computed this month?
y	ou describe calculation process this month?
w	ant to know the been for this
w	ant to the prices been set this
Do	_ know they gas usage rates?
How di	d you month?
w	ere calculated gas this?
d	id you the cost this?
	to how the rates are usage.
ra	ates calculated a
	gas were
	me me for scoring month's gas charges?
	to tell us we at rates?
	re determined this?
	ate was calculated usage in
	for the month.
	rates for this gas decided?
	ere for gas determined ?
	way know how we this gas rates?
	as arrived at this month?
	use rates this
	gas rates decided month?
	sure to score month's charges.
	rate this month?
	id gas usage for get?
	usage rates calculated?
	ocess calculating month's unclear.
	nethod used to the gas use ?
	the gas calculated
	the gas usage rate in?
	was the rate calculated ?
	eed to know gas have determined month.
	d for months determined?
g	as rates were calculated.

you calculate gas for?
How have been month?
you know the gas usage were ?
you able we arrived at gas rates?
How gas calculated?
gas rates calculated month
The were calculated month
Is the rates usage calculations month?
Is used rates of usage this month?
would like what the for scoring this month.
the estimating gas charges this?
monthly usage were
Rate related to gas
consumption rates calculated month?
was for gas usage this?
were the calculated for consumption?
were the decided this?
How were use determined ?
Was calculated this month?
was rate for gas ?
Gas use rate are
want to know details about process rates
gas rates calculated?
you the prices gas this?
gas calculated this month?
How the rates for gas usage ?
gas rates computed this?
how the gas for this determined?
How you my charges ?
was rate calculated that ?
month, would you rates?
How calculated this month?
calculate gas usage rates?
calculations gas this month.
Which method was the consumption rates for ?
did rates for this be ?
process for calculating rates month
How'd you gas ?
know rates for this month's were calculated?
What method was to calculate use?
We how for usage are this month.
How did arrive rates month?
the rates for the month?
method used calculate gas for month?
Are able tell how they at current rates?
This gas consumption
I wanted my rates were this bill.
the gas use rate month?
What are calculations gas rates ?
I know how the rates determined month.

I gas rates up for this
month's gas rates?
calculations made rates gas use ?
gas usage rates this occur?
The was calculated month
How you come up our gas ?
Rate for use
I how the rates were month.
the gas rates for this determined?
How gas prices?
usage rate calculations were this?
Is there any information they arrived this
we fees month?
Can I process to this charges?
were prices gasoline month?
The consumption month.
did you calculate ?
The process calculating gas for clarification.
I know how rates were this month.
were the calculate gas rates this?
Do you know for month's were?
I wonder how were calculated month.
Which was used calculate gas this?
are the gas rates ?
What the method this month's usage?
How you get usage rates this?
used to calculate gas?
tell me how were calculated this?
gas have been this
How are rates for this ?
How rates be in this month?
How the for this ?
you come up with gas values?
$How ___ the method ___ determining ___ month's ___ ?$
rates were calculated gas the
How you usage rates for month?
gas rates this month?
gas prices determined a?
Gas prices for
how they current gas for this month?
How gas?
How rates this month's come?
did gas rates get?
Was rates of usage specific calculations ?
gasoline were determined month.
This usage calculations were?
How did come rates for gas this ?
arrive this gas costs?
How gas rates month?
Gas usage rates this?

Gas this month
a gas rates for this
the gas usage set ?
are the decided for ?
this month's gas were
Gas rate for .
have the gas been month?
calculated this month.
How did month?
How was rates month?
month's gas were
How you this month?
Should we how we arrived month's ?
gas usage calculation this month?
How is method rates this month?
method this month's gas?
How determined gasoline use?
rate was for gas in month.
This rate was
How rates gas month?
How'd you month?
rates were determined this month?
Was to us how arrived month's rates?
the rates this gas come up?
were the rates gasoline?
used to the current gas fees?
How the gas by month's end?
gas fees this?
Was the gas usage month?
the gas usage determined this?
How decide the usage for the?
was gas usage calculated month.
I how gas rates determined this
How was rate month?
do about the calculation process for rates ?
Can tell me about monthly usage rates?
We need to know the usage month.
How did this month?
were gas rates for ?
How rates for used this ?
has the usage rates month?
you theprices have been set for?
you how rates for this are determined?
How at rates for this month?
What did to calculate usage this?
calculations for are month
was used to the gas rates this?
gas usage calculated in ?
are rates use this?
What determined the rates ?

kn	ow gas ra	tes s	set for a month.	
tell me g	jas rates	mon	th.	
rates we	ere this _	•		
the gas		for this month	?	
for				
did we a				
the gas				
was the			month?	
How the mont				
How is r				
How pri				
was calc			2	
I know what _				
				•
The process				2
What methods				t
For this				
I to know				
Is any informa				
want to				
anyone know				
want kn				the
How the gas _				
This month				
	for determin	ning mont	n's gas rates?	
the	gas rates	month?		
ga	s rates m	onth?		
did gas i	rates for	decid	led?	
How	rates f	or the?		
calculations _	gas t	his		
Which method was	used to calcula	ite		?
for gas _	done	e month.		
Which method was	to calcula	ate the	use	?
en	d, were gas	rates?		
I h	ow rates	were calculated	l for	
How we	at the gas	the	_?	
me	e how the	prices thi	s have been	ı?
want kn	ow how ra	ates gas h	ave	month.
The rate	calculations _	this month,	they?	•
Can you	the	usage rates	determined?	
How the gas u				
want to				ned.
We have a question				
would				
Is it possible				th?
How did the				
process of cal				
gas				·
are rate				
What were			?	
I want to how				
		·	- -	

rates computed this?
the usage this month come out?
were month.
calculate charges my usage this month?
tes month
lid the gas usage?
o come with gas for ?
rates for month's gas ?
you come up month?
calculate the gas for month?
gas usage rates were calculated month?
to know the of gas were month.
like to gas have been for month.
id the month's use be?
gas month calculated.
id be calculated month's usage?
ou know how they the gas for this?
valculations determined rates this?
month's usage calculated?
re information for this month?
the rates be calculated usage this?
like know prices are for this month.
ly rates
usage rates this were arrived at?
id gas rate?
his are the gas rate ?
id calculate the gas the?
rou tell the were for usage this ?
rates for gas be this ?
u aware of how at the usage ?
particular month, was usage calculated?
id you decide gas rate ?
the prices month?
rates this month.
vant to know how for this month.
rates were calculated in
rate determined this month?
gas usage rate calculated ?
gas we want an the for gasoline month? gas were calculated in id figure this? are this month? rates month's be decided? are rates for this month? you know have been for month? information the gas rates were arrived at? brocess calculating gas rates month is sthe calculation rates this?

gas prices month?
rates calculated for month's gas?
the rates this month's calculated?
for gas use performed
Rate made for usage
What were determine the rates this?
it for gas month?
was used calculate rates this month's gas?
rates usage are calculated.
arrive the usage rates for month?
calculations for this
Do have information about calculation of month
were gas use?
How were the gasoline month?
How the rate this?
you know how was this month?
us know about for gas rates month?
want to know the gas for been
How did you decide usage ?
Do the gas usage came about?
method was used calculate gas month?
month's rates been calculated?
Do know if rates of gas this ?
Rate calculations usage
How did the usage month be? I the rates were calculated usage this
How rates gas usage are determined?
For how gas usage ?
How calculations this month?
Clarify gas rates month.
for this were calculated.
we our monthly rates?
was the rate for in month?
I need the gas were determined.
How rates for calculated in month?
rate calculations place month.
the of have determined month?
you about calculation for gas rates month?
Can talk the calculation for this?
you my for the month?
gas rate this month?
tell the were calculated this month.
rates were determined in
the usage rate calculations month?
for this month's were
were the gasoline determined ?
for gas usage month.
the gas usage were
are use determined this?
How you come on month's rate values?

The	usage	were calculated.
Can	explain	were calculated for the?
The	for	done this
How	_ the gas	computed ?
	usage ra	ites were
This	was	s calculated usage.
	_ it for	use in month?
did	this gas _	get?
How	_ the usag	e rate month?
How	arrived	gas rates?
are	interested in	how the for usage are
There	ra	ttes this month.
How was	the calculation	done this?
What we	re the	_ rates calculated ?
	_ you	gas values this month?
	_ possible to	me how the rates gas decided?
Rates	this month's	·
How do y	ou know	gas rates this?
How	_ you come	usage rates month?
	_ the of	determined this?