## [Demo] NLP Dataset for Customer Service Automation

Company Type	Credit Card Companies
Inquiry Category	Merchant and transaction inquiries
Inquiry Sub- Category	Online purchase issue
Description	Inquiries regarding problems encountered while making an online purchase, such as unsuccessful transactions, payment errors, or issues with the merchant's website.
Data Size	6,518 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Credit Card Company" customer inquiry. (Purchased data will not be masked.)

was	transaction by the merchant's?
	was the
Why I	_ denied transaction that?
Why the _	declining transaction.
Can believ	re online payment?
wasn't it _	to buy on that?
Y'all have	deny transaction website?
I cou	ldn't purchase their?
Is there re	eason for my processed?
	purchase declined by retailer's?
I have	was declined a site.
was	site buy not accepted by?
did _	website me?
Why the _	purchase?
What went wro	ng order their?
wron	ng with placing order in?
My online paym	ent not accepted
didn't	Merchant's website me.
a	my failed online?
My v	vas rejected merchant
web	site my online payment.
was	for commerce transaction.
Is a	from merchant's?
Why	for me complete a purchase online vendor?
How my _	be?
Did	website decline?
Why	be able an payment?
the	websitedecline my?
nurchasa	not ?

I why was website for my
that site transaction?
Why I online their store?
me to be to make an electronic?
Why online transaction?
happened my transaction on the ?
What caused to my?
motivates merchant's reject purchase?
Merchant to ?
Why it for to complete my online purchase
did my online payment?
How come the wouldn't let me ?
was wondering the merchant my transaction.
there a reason refused online?
my online payment.
Merchant's site explain failure.         Why I not transaction on ?
I am why online payment
was rejected the online
Is that stopped me making successful online?
me from a online order?
Why would my the merchant's?
down an purchase
causes my purchase to ?
The website my
the be turned down?
What caused my be by store?
Why did the merchant's?
the accept purchases?
I was to an through portal.
website rejected my
What the website my?
How could I not the their?
my virtual transaction that seller's website?
Why stopped?
Merchant's website me?
you why they down my today?
wondered there a reason why transfer was
I had a commerce.
was a declined online
What made merchant my?
Did online was unauthorized?
so I asked you
I the merchant
site give me explanation.
How come internet payment ?
I was my transaction the website ?
Why the my?
I was unable make a of factors.
website denied me

Can explain payment was turned ?
was prevented from secure on that
site my online
believe my transaction was by
Why didn't my on ?
Something prevented from an
turned my internet today, tell why?
My virtual transaction the website.
the website to my ?
Is the reason the decline merchant's?
the site my?
The might have payment.
was the buy option.
was transfer accepted on their platform.
Did you my payment rejected the?
Why the merchant ?
I had by their
digital was not accepted
the website my transaction?
the payment not?
I an online payment
I the on the
couldn't a purchase on their?
Why transaction that website?
is the reason website purchase?
I was not payment portal.
A declined my
online transfer their platform.
Why by the merchant?
the merchant site my?
Perhaps me from making successful online ?
The merchant's the
let that merchant's website?
was an on the site that
was anon thesite thatwas approved on the
caused my online payment ?
Does merchant's online payment?
my online been?
did decline to my?
I not make an electronic payment online
had virtual transaction that seller's
didn't I done that website?
on what with an order their website?
I want know my not authorized.
rejected purchase.
a with my purchase on merchant's
Why did me?
Why my rejected?
declined explain went wrong.
What went placing an via ?

How com	e	_ was denie	ed	for	r tr	ransactio	n?
som	ething	g stop	from	something	g?		
did	the		accept	my ?			
					transac	tions	
		y whi					2
					_ 011 tile.	ii websik	··
		website no					
		didn't					
		nsaction _				_?	
I am	_	the d	leclined	tr	ansfer.		
ther	re	why		_ my virtua	ıl transa	ction?	
was		the m	nerchant's	website	my _	<u> </u>	
		_ has	turned dov	vn.			
		cept money					
		y my online					
						tion	their store?
					ti alisac		then store:
		·					
		online					
		for				rejected'	?
I	to _		this v	endor.			
A	re	jected	online	·			
com	ıe	den	ied my	_?			
I	on	merc	hant's	_•			
		online					
		the site					
		n			their	?	
		for my					
							10
		_ not a					ortai?
		ain why the					
							_ platform.
		ne bei					?
		_ to aı	n pay	ment with	their po	rtal.	
		with	the online	transactio	n.		
I		ine purcha					
I was una	ble to	an	payme	nt			
		reje					
				onlino	2		
		ant's webs					
		ed on				_	
		_ reason		_		?	
		d					
Why was	my	denied _			?		
was		if the merc	hant's	_ rejected	my	·	
		that my tr	ansaction	was	the	website	
		_denying _					
		why?					
		have		nurchase	e decline	43 42	
		my			:		
		marr 1	••				
		my b					
	_ you _	my b transa	transactio	n on that _			

Why the merchant's have deny ?
a virtual transaction that particular seller's
something on site.
Why was at website?
online be declined by the store?
Is the decline from website?
unable electronic payment their portal, what have contributed?
The declined me, ?
was refused website.
I know the for online
What reasons the market rejecting opportunity from?
went that deny my transaction?
there a reason my virtual not?
I was my merchant
did the merchant website
The merchant to process
I why Merchant's website
why I was denied that my
Why was my
was on the
was my payment?
Why the transaction?
I a on website.
What to transaction being that website?
if the stopped my online transaction.
was it that declined ?
My purchase declined the
What website my transaction?
my on the merchant's ?
declined merchant?
I to make an electronic payment portal, involved?
did the reject opportunity purchase from?
How the website ?
What made onlinestore?
I by merchant's site.
How the merchant ?
Why did not on website?
There a website.
Why turn away?
was wondering you why online payment not
What caused website my?
Someone know went wrong order their website.
website my transaction.
to to something that platform.
Why they accept payments?
is internet turned down?
I complete my the vendor?
was online turned ?
didn't I carry out a e-purchase ?
Any as what wrong with placing their ?
J

Hey,	did site my?
	declined purchases
	merchant's my online why?
	website decline my online transaction.
	rejected by retailer's website.
	wondering transaction declined on the website
	the transaction merchant's?
	declined by the site?
	wondered why turned payment.
	website declined me, how ?
	online purchase denied by
	caused my transaction that to rejected?
	transaction by the site?
	caused my purchase be
	was it that was that?
	got rejected.
	accept my
	tual transaction was
	declined by merchant's site.
	s an electronic payment on
	site my payment?
	me; tell me
	wondering my payment was the
	did the website my?
	t caused my purchase?
I had	l on the website.
	chant's no?!
	an purchase that was
	if website declined online transactions.
The	website declined
I	_ a transaction website.
	was not process online payment through
	was the my payment?
	come turned down payment?
	come complete my purchase?
	my declined by site?
	a that by that website.
	was my web-based?
	it the market my opportunity?
Why	did website?
I'm _	able to an through portal.
	was the merchant's website.
	you explain they turned down internet?
	online payment wasn't authorized?
	said no, why?
	merchant's decline?
	merchant deny my on their?
	didn't site to my ?
	merchant's my order?
	caused my to online?

What	reject virtual transaction their website?
	with placing on their website?
Why did	purchase?
wondere	d my was not
I comple	te an purchase vendor?
couldn't	make purchase site.
How	payment was?
Why	merchant's the purchase?
	purchase, which caused it decline their website.
Is possib	ole the market an opportunity me?
Why	on that website?
pay	ments were rejected by
	website to decline my?
	purchase on their website.
	purchase?
wasn't m	ny accepted website?
How did the _	transaction?
Did	to its decline on their website?
	merchant's site my purchase?
I or	
was my	purchase rejected ?
I m	y from this particular
Why	website decline transaction.
What	website reject my?
a r	eason the merchant's website?
why	online authorized?
I asked t	here behind refusal of my
I wonder	ring if there a of my online
to _	why they turned my payment.
I was ab	le make
	me, so asked an explanation.
did	decline business?
Why	to my transaction that website?
Why I	to purchase?
merchan	at declined an
for	purchase?
What made $\_$	decline my?
don't	if the rejected my online
Why $\_\_\_$ my	failed?
My was .	merchant's what caused it?
Did the	to payment?
I'm what	z my online
Why $\_\_\_$ my	by site?
online _	was the merchant's
wo	ndering there is reason my online transfer
did	merchant's site my?
merchan	t's declined my
pre	eventing me from an there?
Why	rejected by that ?
Why was	website transaction?

Did website payment?	
The transaction why?	
down an online?	
The website my	
online purchase the merchant's	
merchant's reject my online?	
couldn't an on site.	
did online transaction?	
merchant's say no?	
are not accepting my ?	
would like know why my wasn't	
they rejecting my ?	
Why didn't be through their store?	
was transaction for that	
What could have be make electronic payment their	?
Why wasn't my transaction ?	
happened that caused the merchant's reject?	
the site rejected transaction?	
site explain your	
How could the reject ?	
merchant's website reject my payments?	
my online reject?	
could not purchase site.	
Could you why my ?	
Did you know down my payment?	
A merchant accept money	
was denied on a	
didn't I finish online from ?	
prevented from doing a purchase ?	
online payment was by	
Why was it process through their store?	
Why did an ?	
I not to through their store.	
I was unable an through their	
Merchant's website declined?	
There was a merchant's	
How deny transaction?	
was turned the merchant.	
weren't to an online?	
How did merchant's my?	
deny transaction website.	
didn't accept online purchase?	
Why the merchant?	
I wondering they turned internet	
had an transaction	
The online purchase rejected	
come merchant website wouldn't ?	
Why stupid online order?	
by the website?	
why was on that	

Why accept money?
was my transaction on
prevent me making online?
can't I purchase online ?
I need know why online was
Do internet payment was down today?
Why my e-transaction ?
Why my declined website?
Why be able process an payment their?
my online accepted?
Why I able to make an electronic through ?
How my get merchant's website?
Is reason their refusal my transfer?
can't I online purchase from ?
was transaction not website?
What caused onlinework?
no. Reasons?
is the declining?
caused the merchant to ?
Was something that caused on their website?
I able to purchase.
to that led to their decline?
that website denied my
a reason refusal of my transfer.
did merchant's deny?
May know my failed ?
The purchase on merchant
I had a the
I a why I was that
Is there reason for my online?
was on website.
come declined the website?
was the seller's website rejected?
did the site ?
caused the my purchase?
the cause of website rejecting ?
Why did my?
are reasons for merchant's website purchase?
wondered why website
would merchant's say?
How was unable to online?
Why didn't to my ?
Why transaction the website?
In tarnation, my online
is my purchase.
online refused?
I was was reason for of my transfer.
Do you why wasn't?
merchant's reject my payment?
The website what led it?

I was to my online from
Why can't online their site?
website say no?
Why declining me?
declined at website.
I for transaction on that seller's
Why rejected website?
me, me an explanation.
Can tell my online payment authorized?
My transaction declined
I questioned why my
The website my payment.
Purchase
Merchant's denied ?
website me.
Why rejected the merchant?
there a refusal my transfer on platform?
online why?
payment was rejected merchant's
merchant to accept online
they allow to an online ?
Why website declining my?
did it payment?
want to the website my payment.
don't merchant from online?
I complete the online from ?
did the go ?
transaction was on merchant's
Why site my?
merchant website let me use their?
purchase rejected merchant's site?
Why did that my purchase?
Why I complete online this vendor?
What site to payment?
Why online?
unable complete online purchase from vendor.
Purchase
I wondered whether the online
my purchase accepted?
site me, system failure.
by the option.
Why complete a purchase this?
The online rejected
couldn't complete purchase from vendor?
In did that merchant my ?
have deny me a on that?
I was unable to payment the portal factors.
unable to payment through their what may have contributed ?
asked what the merchant's to online
isn't my transfer their?

Was there denying me a?	
I couldn't vendor.	
is my on merchant's?	
I rejected by payment.	
What placing an through their?	
Why an online purchase?	
My on that seller's website.	
was not approved?	
a reason to accept online transfer?	
there an for from the website?	
I was a that	
did not me to an online ?	
I denied the merchant's	
Why the declining transaction?	
The merchant website my	
merchant website that my ?	
they down internet payment?	
Did merchant's website ?	
Why I online this ?	
site online purchase.	
merchant's no?	
The merchant's my online	
rejected online;?	
digital payment accepted?	
websiteaccept	
that merchant's website have my?	
the turn my purchase?	
my transaction accepted on ?	
How come finish the ?	
could my digital payment accepted by ?	
I denied purchase?	
the market reject purchase ?	
merchant's rejected transaction.	
The online was	
Did the merchant's accept?	
My not by the merchant's	
didn't the my online?	
wouldn't the my?	
is that site ?	
Rejected store's option!	
Why my online purchase?	
I had virtual that seller's but was	
must denied that merchant's website?	
unable to make electronic their what	contributed to that?
Why rejected?	
What me from on that?	
my down by website?	
my online purchase.	
How my payment be the?	
made e-commerce transaction ?	

Why didn't get online?
did the merchant's online?
The was down retailer.
reason for refusal of online?
My it?
was unable complete online site.
What cause of online purchase not ?
There rejected my online
My online the merchant.
I complete purchase?
The purchase could not completed
web rejected an me.
Whatcaused website to reject?
The rejected purchase.
Why was it make an electronic payment?
Why transaction be declined site?
What is the cause of?
My was by merchant's
did my transaction not go merchant's?
the website decline ?
How website me?
I in an there.
I process an the store?
couldn't purchase platform.
Why did I not receive from?
I understand the website would my
site turned
site wouldn't my?
was merchant's website online ?
Did stop me from ?
Why did Merchant's me?
my by merchant's website?
am unsure reasons the decline from website.
Why the website ?
How couldn't my purchase website?
Why did my site?
was transaction the site?
I transaction denied on the
Why get my?
Why did website to?
Did merchant's site reject ?
I asked was declined.
to caused failed online transfer.
my purchase turned the merchant's website?
Is there a the refusal my transfer ?
wasn't accepted by the?
had my online by merchant's
that merchant rejected online?
that rejecting my transaction?
believe website denied me

Can _	tell	internet	payment w	as	today?		
The _	website reje	ected	?				
v	vonder	went wro	ong with m	у	to	by	_ website.
Why _	proce	ss my?	?				
c	come webs	site	transact	tion?			
What i	made mer	chant		payments?			
How _		declin	e me?				
	website re			ıt?			
Why _		t	he mercha	nt's site?			
	a						
	lid the						
	the d			saction?			
v	was wondering		websit	e declin	ed my tra	nsaction.	
	mercl						
	hing me _						
	nerchant's						
	to an						
	caused my purc				)		
	the transac						
	somethin					cline	
	not al						
	the				*		
	the card			?			
	the Web				?		
	merchant's						
	 vonder my						
	riggered the						
	unable m			through	CO	mmerce	
	sure						
	why						
	id that stupid _						
	s my						
	made		ne	retailer?			
	he merchant's v						
	mercl						
	the o			<del></del>			
	s online						
	merc		site m	y ?			
	lid the						
	nerchant's						
	wondered				l of		
	lid the						-
	website dec						
	lered if the						
	couldn't				or.		
	lid the merchan				-		
	lid get						
	caused the reject			on that w	ebsite?		
	merchant's						
	merenant s lid tl						
	U	Puy	oiit toudy	•			

I was wondering if to accept payment.
Did Merchant's?
my declined by the site?
I was denied
I to why my on the merchant's
online ?
Why the Web-based transfer?
unsuccessful in an online this particular
The website my wrong?
there a reason my transfer denied?
Why make a on?
didn't online payment?
store's buy option not work you?
Why they down payment?
My commerce transaction
online purchase ?
was rejected on the?
purchase was the merchant's
There as why online was refused.
Is wrong purchase it to the website
The merchant's payment.
the merchant's my purchase?
I wanted to know payment by the
don't know why failed
the merchant's website transaction.
Why on the ?
transactionby merchant website.
if I know the behind the merchant's
online purchase to be?
My was denied.
Why online go?
Is the behind the merchant's to me?
cannot their denied transaction.
there behind refusal of transfer?
I declined by merchant's
was on the merchant's online purchase.
I know reason decline the merchant
Why my transfer at ?
I complete my online
was website not my?
What ordering their website?
The online payments.
wondered that merchant's my
wasn't my merchant's site?
my get authorized?
to complete the purchase on site.
didn't purchase online from vendor?
made the website my?
denied it.
A purchase.

transaction on merchant's site?
did my not get by merchant's?
What the merchant's to payment?
know why the payment
made my purchase reject merchant?
are reasons I was an electronic?
did the website purchase?
merchant's to my transaction.
you deny my transaction on merchant's?
What the reject payment?
What caused the merchant's reject my?
I have question the refusal on platform.
Why site blocking my?
A merchant turned
the merchant website ?
tell why was blocked?
a reason them rejecting my ?
Why was payment not accepted ?
website denied transaction, went?
What to my being accepted by ?
did payments rejected?
triggered my online purchase?
were my payment?
purchase online.
I make an ?
merchant's said !
was online purchase on their site.
What went wrong with ?
online pay not through?
Why was my online transaction ?
made site decline transaction?
was wondering not accepted by the seller.
the online on the site fail?
happened that to deny my?
The refused by retailer.
are not accepted merchant
A transaction on website was
was to payment through them.
the payment be?
I was wondering if my payment.
there explanation the decline website?
denied online payment.
was online purchase a?
did website transaction?
Why site rejected my ?
I was to an purchase from
What my online transfer the ?
had to on that merchant's
Merchant's me; problem.
didn't be able to online?

I was to finish an from
online transfer refused?
was that for transaction.
a website my?
Why my transfer not go seller's?
understand why the merchant purchase.
my transaction denied?
was not processed?
Is it that the the merchant's is?
the merchant's website rejecting ?
Is a reason why transfer online?
Was there a the decline website?
I a from this
Why to complete on that merchant's website?
I wonder the website
was declined by the
What made that virtual?
that merchant reject my?
transaction on that site.
to denying my purchase?
What could have make an payment their portal?
was to make an payment e-commerce
rejected my purchase.
The merchant's site I
onwebsite was rejected.
Why for me online through their store?
not approved ?
why payment denied?
not make electronic payment through their e
Why didn't my transaction?
purchase not ?
did my transaction by that ?
asked my online purchase
Why payment come?
Why merchant declining my?
online rejected on the
my rejected by merchant's ?
Why the accept my?
Why stupid my transaction?
Why did payment ?
caused the to my ?
the website decline transaction?
merchant's website my
did the transaction work ?
Why merchant web-based transfer?
My rejected the website.
What was cause the website rejecting ?
I was wondering payment the site.
wouldn't my transaction that merchant's?
Did merchant's stop ?

the merchant website my?
I had denied their
was it to transaction on that ?
purchase not by the
wrong with my went down their website.
Why my transaction that specific seller's website?
Did me from online?
caused rejection of my on website?
I had denied.
the wouldn't accept my
the site wouldn't accept transaction.
was wondering declined my transaction.
I could not on their
I successful online there?
digital not accepted the
I wondered the had online payment.
purchase was rejected,?
Why online purchase ?
didn't my payment ?
Why website decline transaction?
website to .
sure why payment
online payments denied?
Can you I made got?
Why am not an payment?
come the at the merchant ?
Merchant's me, want to
site declined explain failure
Why i denied ?
was wondering why site my purchase.
couldn't my online?
have caused merchant decline my transaction?
Online rejected,?
couldn't complete the purchase their come?
The merchant's website purchase, it?
I had my website.
had an issue an website.
Their website my it.
Why rejected merchant's website?
an purchase was ?
my transaction on that merchant's?
caused purchase on website to rejected?
How come my transaction was declined ?
website denied transaction, it.
<del></del>
I declined site, your failure.
merchant's not online transaction?
Did something me there?
the merchant's site my?
The merchant's refused
Why was denied website?

Why website business?
they not to electronic through their portal?
is my transaction on?
wonder something went with purchase, which to on their
website declined me.
leasons online ?
why did site my?
couldn't a purchase?
merchant's site my ?
was to their what were the reasons?
online on their
an purchase their site.
declined me, explain your
purchase the store.
s possible the Web opportunity me?
Merchant online ?
Vhat my online rejected?
don't know tofailed transfer at seller's
merchant purchase, why?
not able to store.
Unline down
here was a merchant
If y on the merchant
was unable process an online through
you something stopped me making there?
the website online
Iow come transaction rejected that ?
Vhat is of rejecting my?
// viat is or rejected my  My mejected the website
complete online purchase site.
was rejected website for
Why online rejected?
don't reasons for the the merchant's
ideas on what went placing their website?
you me why my payment?
fy transaction rejected the on website.
that didn't accept my online
you deny transaction site?
Thy the reject my ?
ejected purchase option?
could have me being to make payment?
digital payment accepted?
there anything purchase that to decline on their?
he the merchant might have declined
web market an opportunity me?
Vhy not to an online purchase this ?
had transaction denied website.
online purchase?
Maybe merchant's website online
s behind the from the known?

Why I website?
There a on the merchant's
I wasn't able online
did merchant's site the ?
What caused to payment?
the reason that online purchase ?
My was by website.
I wondering caused decline my transaction.
What made reject order?
Why couldn't payment?
My transaction turned by
caused the website my purchase?
The of my payment.
Why did my purchase?
was denied the website
What reason website rejected my?
website denied my
My rejected the merchant
believe online payment rejected?
me from placing online there?
was purchase the website.
the the merchant's website my purchase?
my transaction on website?
are site my?
I to make a ?
I denied transaction website.
I why was by
the website to online transaction?
did I be denied transaction website?
was my rejected on ?
come my was rejected by ?
What caused me my online the ?
I have have my denied on ?
I was why rejected.
transaction by the website?
Why didn't my through on ?
the merchant's reject my?
Was declined merchant's site?
my online reject?
My online rejected website.
I an online purchase this particular?
Why was online ?
could have contributed to being unable make ?
The website my
wondering the merchant declined my
I was website.
the merchant's do to my payment?
the merchant's do to my payment?  Why the decline transfer?  did website reject virtual ?

went wrong their website?
Was the rejecting ?
merchant's website the
complete my online purchase from ?
Why transaction by the?
What the reason behind rejection virtual?
At the how they ?
something stop me from successful online?
prevent making a successful order there?
I unable to transaction through store.
was by the merchant's your system
Why the decline ?
did my go through website?
Why going deny transaction on merchant's?
The merchant did not
Why my purchase accepted on ?
was transaction by the
website declined transaction
Why that site to my?
I unable to make electronic through
My online purchase was
website my led to that?
Why an online payment their?
I to know what placing an on
merchant's rejected online
my on the merchant?
I the on their
did my by the merchant's?
be to make electronic payment through portal?
want to know what on their website.
What made transaction?
I a purchase
My rejected on website.
What the my was?
the cause my online purchase ?
My was rejected.
What the to my transaction?
What the my online?
something wrong with my caused to their website?
I decline from the
would site transaction
How could online payment through their?
What is of my purchase down?
Why a work on merchant's?
Why I have my denied that?
transfer was by platform.
made the website online?
Why my web-based the?
I the merchant's rejected online payment.
site my buy.

	_ come merchant did me?
	not what is for the decline merchant's
	come I could not ?
	did website me?
	not accepted the website.
	I aware the reason behind from the ?
How	not work?
Why	don't my payment?
	wonder if the my online
	website my purchase.
	merchant declined transaction.
Why	was purchase the?
	turn down me.
	was my the merchant's?
	merchant's have rejected payment.
How	I was unable complete ?
Did _	me an online order?
	online was declined the
Why	was buy option?
	wondering the website declined online transaction.
	the transaction?