[Demo] NLP Dataset for Customer Service Automation

Company Type	Investment Firms
Inquiry Category	Account balance and transaction inquiries
Inquiry Sub- Category	Account balance discrepancies
Description	Customer inquiries regarding discrepancies between their expected account balance and the actual balance shown on their investment firm statement.
Data Size	5,106 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Investment Firm" customer inquiry. (Purchased data will not be masked.)

Why account from what I?
A question about is
isn't my account balance same as ?
causes balance?
surprise?
I by the discrepancy what I was.
discrepancies?
reason my balance expectations?
balance doesn't ?
My what I
Why my?
$_$ surprised by $_$ discrepancy between what I $_$ expecting $_$ i
account to the same, but I am not
my is from I?
How balance not match ?
Am by unexpected balance?
What caused the my balance?
What account deviate expectations?
was surprised that my I it be.
Why balance off?
account balance expectations.
What this occur?
What is reason my show ?
balance suddenly?
my balance is different?
I was by the in balance what I
I was that than I thought.
was my account to be the same range,
I surprised the difference balance and it be.
balance is I anticipated.

I surprised	different than I thought it	
I my balance	not what expecting.	
my balance w	rhat I?	
wonder why account	from	
The from wha	at I .	
my not l		
did variance?		
I was my wha	t I ho	
Why money as I		
the balance different		
surprised bala		
was surprised by the of _		
balance from		
the balance from _	expectation?	
difference what I e	xpecting my was me.	
don't my devi	ated expectations.	
Why isn't in with w	hat?	
my balance what I	?	
was surprised my balance	ee I was expecting.	
discrepancy?		
I happened ba	alance.	
happened to showi		
The account balance		
there be variance?		
balance from	what evnect?	
My balance not		
What of the discrep		
	Dancy III r	
wrong?		
Why account miss?		
Why is something _		
do not balanc		
I why is so	<u>_</u> ·	
Account?		
account balance ma	atch expectations	
discrepancy?		
my money	I had thought?	
balance, why?		
I was my account balance	same but I'm	•
balance deviated .		
I did balance	to different than is.	
you explain what my		
	 a range,	why
	balance is different what I?	wily.
	was expecting and what	·
did my balance change		
Why my I tho	ugnt?	
what caused?		
account what		
does account balance no		
was differenc	e between my balance is	thought it would

Why my as it be?
have unforeseen
I why my balance differs from
What's reason for?
I surprised different my is from thought.
change balance?
my balance after expectations?
Why not meet expectations?
my balance?
balance may have deviated expected.
I surprised the difference balance was expecting
does my account expected ?
My money isn't
my different anticipated?
why my account balance different than
does my show a I anticipated?
went incorrect ?
My balance ?
my something else?
I have different balance than?
My balance what thought.
How my account a ?
I balance be in the same range, I'm
My does not correspond
How did my account?
my balance is what I expected.
How fall short of?
balance not my?
was by the difference between thought was.
Why account balance anticipated?
surprised that my was what I thought
Is the balance expected?
I to the in my balance.
explain my is different from what I ?
my from I anticipated?
What led difference balance?
I surprised by difference balance expectations.
I was the between my is what I
wrong account balance?
What is reason in my account?
Why does my different?
Why balance off?
What led the in?
I was surprised the my balance.
balance different expectations?
I was my balance to in same am it.
why a difference?
by my
Account balance ?
was expecting be the same, but it

happened to balance?
What my?
Why I had mind?
I surprised the difference my balance what I
not what I
Something the account
it change?
Please why my balance is anticipated.
I if account from expectancy.
Is show different than?
am I I predicted?
was that the balance account I expected.
my balance what ?
did there discrepancy?
account not meet my expectations?
you why balance different?
It balance
was expecting my balance to in I of why.
Why does expectations?
expecting my balance to remain but is
I'm wondering why from what I
I by the what I my balance was actually
money I thought.
Why the difference ?
was surprised by the between on what I
is the balance different what I ?
account was I expected.
I expecting my to be I am
balance to be the same I am confused.
I with the difference account balance expected.
Account ?
is balance predicted?
I my balance looked
my money not up thought?
didn't my match ?
I experienced discrepancy
I was surprised what
is it different?
Accounts ?
I wondering why what expected.
is not as I
Why something else.
Why my account balance ?
I am my account match my expectations.
my account balance in same range but I understand
is the account be different than anticipated?
Why does account ?
Why been what I?
I was surprised that account I expected.
We had unexpected

want	my balance	different than	I	
wonder why	differer	nt than expe	ected.	
Some discrepan	cies?			
Why money	it :	be?		
I was expecting my	be	range, _	I	by why.
I expecting acco	ount to	the but i	t	
What is reason	my show _	balanc	e?	
the _	what	my balance	and what I	expecting.
was surprised	betwe	een my	I had t	thought.
my differ _	my expect	ations?		
What the				
There was	went wro	ong?		
I wondered				
balance di				
I want my		om exp	ected.	
I was account _				
the cause of				
accountdeviate			ıg.	
account balance				as to
The between				
come my account				
my balance				
isn't in line				
Why am a differ				
I know why				
Why my what I				
Is not where I _		<u> </u>		
I by discre		my account	and	what I .
I was by be				
was the same			·	
does				
I was			am	not sure .
Why was				
does show		t ?		
My account diffe				
My account				
between my			curnricina	
What's for			surprising.	
Why was t				
Why is the account				
The account balance				
different about				
		f		
What is the		anticipat-	d	
My d		anticipate	u.	
I was thinking				
There account _	aiscrepand	У		
Was this ?				
The balance from				
Why vary?				
does my fr	om I	_•		

was unexpected balance?
was at the between my what I anticipated.
my account to the same, but is
was by balance is than I expected.
Is this ?
I was at is.
Why what I anticipated?
I the my was what thought it would be.
balance match I anticipated.
My balance expectations.
was that balance was what it was.
My the same I expected.
Why discrepancy?
I my account balance to be the range
my balance is
My money same as
does my balance?
was expecting be the but I am confused by different.
caused in account balance?
a difference between what expected and balance
why balance predicted
in account balance?
between my what I surprising to me.
was expecting balance to in the range but why.
balance from predictions.
What my balance?
to be the same range, but I don't why.
I thought account same, is not.
changed to ?
balance difference?
Is account not in with the ?
Difference account?
Is my account different anticipated?
know why my money isn't
happened to unexpected?
the account show balance ?
I don't my isn't anticipated.
What the that account balance ?
I surprised by the differences account what
Why a?
$I \ \underline{\hspace{1cm}} expecting \ \underline{\hspace{1cm}} account \ balance \ \underline{\hspace{1cm}} the \ same \ range, \ but \ \underline{\hspace{1cm}} perplexed \ \underline{\hspace{1cm}} to \ \underline{\hspace{1cm}} my \ \underline{\hspace{1cm}} different.$
account unexpected.
Why does my match?
surprised by the discrepancy balance is thought would be.
I was by between what was I anticipated.
don't what caused my account balance.
did my not expectations?
What discrepancy account?
I why is different than anticipated.
does balance not expectations?

caused the discrepancy ?
wonder why my has different anticipated.
expecting the balance to but it different.
Why my than I?
a different balance than
Is balance from the?
I to be the but it
at the between what I my was it actually
I questioning my balance different I
Why the help set to
I was the balance to same
How do balance varies?
How my balance?
I balance that what anticipated.
was expecting my to be same
was account balance to be same range I not entirely
you to explain why my from what ?
My balance different what I
does my balance from ?
Have the account deviated ?
an unexpected
Some change?
am balance is different than
Why my what anticipated?
the reason account off?
I was expecting my same, wasn't.
wasn't what I was ?
Why does balance not ?
unexpected balance?
it my differs what I?
balance to have a
s a reason account?
surprised that my balance was
my account balance where ?
account balance the same I was
my not exactly what ?
The account balance results.
account balance not expectations?
expecting my balance range, I am puzzled by the
confused to is different from anticipated.
account balance meet my?
account would in range, but isn't.
The account a anticipated.
my be different than expected?
was surprised the in my what
I was by difference between
am wondering why is I thought.
is account balance different what ?
What unexpected?
Has account deviated ?

What it balance varies from?
My than thought.
I was that the account was
surprised that was different what expected.
I to to but I am
There an Unexpected
Account off?
unexpected account
the my balance varies my?
an balance change?
surprised the in my
my account balance not
Why balance is?
What surprise?
was my balance from expectations.
I was surprised what balance and was expecting.
My balance expected it to
if balance deviated expectancy.
the differences in my?
balance why?
The balance deviated from
explain why balance different?
expecting my to the same range, but am confused
wanted to my what I anticipated.
My wasn't the I
did my balance?
There about balance.
was at my balance what I it be.
Why has my account?
was surprised that different what I had
give me a why balance different?
account balance
Account issue, discrepancy?
I understand varies
account total?
was expecting my balance stay but changed.
I surprised the what my was and reality.
the to occur?
Is my?
I expecting balance but it is different.
My balance from
didaccount off?
why balance differs from what thought.
differ, why expectations
am not my account than I expected.
Why what I expected?
Why isn't balance?
is going balance?
What's balance variance?
doos not match what 2

it that my balance ?		
I was my account to be in I'm pe	erplexed	·
don't have like I?		
I to why my isn't		
am confused why balance varies expe	ectations.	
my what I was expecting?		
I was at difference balance and		
I my account be the range but _		uite why.
was my account balance be but		
A change ?		
How my balance is what anticipated?	•	
am seeing else my?		
I am curious my is different		
thought my balance be the but was _		
The not match		
wasn't the way thought?		
Why isn't my thought it ?		
account balance to the same	but am	not sure .
was expecting account balance to stay		
Account discrepancy?		
have discrepancy balance.		
expected balance to be the it		
unexpected balance?		
balance I imagined?		
What unexpected ?		
An balance?		
balance what I?		
the difference balance different?		
balance caused ?		
Why balance discrepancy?		
My than anticipated.		
different from what I		
was my different what I was		
What balance?		
am curious why my is than		
account balance to be the but am	V	vhv.
was surprised differences and my		<i>y</i> •
accounts so why I ?	·	
accounts so why 1 : My balance from		
balance different than had		
balance unferent than nad is from I expected		
Why account a different ?		
why account a different ? Lanticipated.		
	I ¹ m	ouro wh-
expected my account balance to in	1 tu	sure wny.
there unexpected change?		
balance change.		
was in balance and what I	expected.	
Can explain balance to?		
is match my expectations.		
balance discrepancy?		

account differs from what				
Change balance				
didn't my come thought?				
is what I				
was surprised by the discrepancy	_ thought	balance	be and	actually
My account balance different I though	t	·		
The balance is why?				
is the balance discrepancy?				
questioning why balance differen	nt than I	·		
Why isn't balance for?				
I'm wondering my different				
Why my show different ?	•			
My money is what would				
was surprised change in my				
Is any my from expectation				
Why mine when accounting				
balance, it?	· ·			
the balance not?				
Why it balance ?				
I be in the same range	a hut	different		
was my account to the same			why	
Why does my was expecting		don t	wily.	
	y:			
my meet my? My isn't wanted.				
My not I				
why my balance is I though	τ.			
What is the account?				
I wasn't what thought.				
account				
I why shows a different tha	n			
does my have a balance ?				
was surprised by difference between what _		·		
money what I thought would	_•			
How something else?				
I balance be in range,	but I	confused by why	' is	
How this occur?				
I that balance differed what I	·			
is shown my account.				
Why my?				
How the unexpected?				
was expecting my balance to		perplexed	d as to why.	
What was cause of the my ?				
I'm about my				
balance different than expe	cted.			
I about balance?				
surprised the difference between	my is		thought	it would be.
the account not my?				
is disparity in?				
change that unforeseen?				
My isn't as was.				

money what I
Can why I have different?
does my match predictions?
The has deviated from
Why my differ from what ?
balance?
did there exist ?
Why the on?
balance unexpected?
isn't what anticipated.
What made ?
The show a expected.
does it change ?
was expecting my to in same confused it.
I am why a .
I expecting account same, but I'm stumped.
Why account balance?
Why I balance?
My shows ?
My is than
What caused to a?
my differ from thought?
I wondering why I have I I
does not match my
Why does up to my?
happened my account?
Why is account different what ?
deviation,?
hasn't balance predicted?
Wrong?
Is balance not where it?
Tell me my balance I
does my ?
I expecting balance to same, not so.
Why balance happen?
is balance
I why account balance anticipated.
My balance expectations.
my balance not I?
How differ from expectations?
does from expectation?
balance!
do you me why varies?
I surprised at the my balance expecting.
Is balance where ?
I expecting my the same am perplexed to why.
I my to the same range, am confused by
Can you me my is different ?
Can explain the my ?
account from

I	_ surprised _	the difference	what my l	palance and _	·
	would	my	balance varies	from my	
I was	surprised	the discrepancy	my	what	anticipated.
		account is	than anticipat	ed.	
What	is the	as	thought?		
	wonder why	my account	·		
I	_ surprised _	balance _	different _	I anticipated.	
Why	does acc	counts?			
Is	a	_ account	different ba	lance?	
My b	alance r	ot	expected.		
I don	't know why $_$	account		_•	
It	an	balance.			
Why		in balance?			
	of account	?			
	sure	my is	s from wh	at I expected.	
	does ac	count a differ	rent than	?	
	was my	to be _	the same _		_ as to why.
	was	_ my balance was	than	anticipated.	
	am puzzled _	why my l	oalance di	fferent	expected.
	caused balan	ce?			
I	_ to	balance	from w	hat I expected.	
	was	account to	be the same _	isn't.	
	my	_ different wh	nat I?		
	money wasn'	t	would be.		
	can acc	ount show	balance?		
Why	my	I expe	cted?		
What	's	discrepancy?			
	does my	?			
	does my acco	ount balance		-	
The $_{\scriptscriptstyle -}$	balance	has	original		
I	by the	the bal	ance and what	it	·
	my acco	ountbalance?			
I don	't why _	balance _	·		
I	t	he amount	balance	my account.	
I was	expecting my	balance	_ in same	a:	m by it different.
	off, why				
I	$_$ expecting $_$	balance t	.0	same but	I wasn't sure
Acco	unt has	expecta	tions		
	account bala	nce is the	I	expecting.	
		_ what I it wo			
	surprise	ed	acc	ount balance to wh	at I anticipated.
The a	account	wh	nat expect	æd.	
	causes the _	in accoun	t?		
	ur	nexpected balance	change?		
	isn't	up to	expectations?		
Why	does acc	count	to my	?	
	is	balance discrepan	cy.		
		my accou	nt is diffe	rent than anticipate	ed.
	did	_ balance happen?			
Milar	does mine		differ?		

Was there unexpected ?
I am curious why different.
is balance?
It unexpected
Have account balance deviated ?
did discrepancy about?
was it actually is.
Why didn't money do ?
Absolutely change?
my does match expectations
a different balance than
I was to be the range, confused by
My actual balance is
wonder why balance match expectations.
balance what I thought?
was surprised the what my would and what it actually
the balance deviated the?
does my than anticipated?
I'm is different.
differing, mine miss expectations?
I was expecting $_$ in the same $_$ as to why.
Account balance issue,?
you an explanationmy balance varies?
Why have my?
Why discrepancy?
am account different?
I surprised at what thought balance and what it
I was that my balance I was
surprised by the between I had expected and
Change balance?
There balance that is
you explain my balance ?
Why balance not what?
was my account balance?
My balance doesn't was
didn't money look I would?
I don't understand money is I
Why my different than I ?
curious my balance from what thought.
does balance ?
balance?
There different account ?
was balance to in same but not
I was expecting my to be but is
What account balance to anticipated?
The has from expectations.
Can you tell why my different thought?
Why wasn't I?
I was surprised that my than expected.
is account total?

I wonder my balance than anticipated.
I the difference between my balance expecting
Why there balance?
Something changed?
$____________________________________$
my balance is different.
was expecting account to same, but I
the change in ?
it that is different?
I at difference what my balance I Expecting.
I am not sure is different
What made my account ?
my actual account to different than ?
Why is balance what ?
account else, why?
the account balance the same, but is
are the reasons for?
Why account show a than ?
explain why changes?
caused the change balance?
was expecting my to the it different.
the in accounts?
my what I?
My account did
you to me why my than anticipated?
balance than I anticipated.
My account doesn't why?
Unexpected?
I was my to be same,
I thought balance the same but I as why.
have balance?
my differ from what had?
my account not my
was expecting my account to same, but I why my is
why my balance expectations.
accounttotalwhy?
did account balance match ?
account showing a different ?
I balance the but was different.
I expecting my to same I am bit perplexed.
to my account balance.
doesn't a ccount a account?
There discrepancy, why?
What reason from expectations?
mine miss when it comes ?
I surprised by the
The discrepancy my account and what
does something other than?
I surprised the what I was and balance

I was balance	ce and what expected.
account balances?	
a discrepancy in account's .	
I expected my to	but I as to why.
I at difference in balan	
There's a?	
account balance?	
explain what caused balance	?
I discrepancy in	
Why does my?	
surprised balance is th	an I thought would
I don't my different I e	xpected.
Account balance ?	
How my balance different	?
balance different what antic	
account balance to the	
I was my balance to but	
does my correspond my	
I thought account balance	it wasn't.
had expected account be the	e it it different.
expecting my account balance to	the range it
Is an balance?	
Why does account ?	
it an change?	
I expecting my to be the	range, but am .
I by fact balance	
an unexpected balance	Tom what I mought.
I expected my to same but _	·
the account balance?	
is different than expec	ted.
Had balance expectations?	
I why my balance expe	ctations.
by the difference what	balance was and what
caused discrepancy?	
explain why a balance?	
$__$ account $__$ changed from $__$.	
I was my and _	I it
Account discrepancy?	
come my balance from ?	
is an balance.	
Is my account anticipated?	
my from what I had?	
an balance that from	
I don't account show differe	nt
How unexpected?	
surprised difference betwee	n my balance and thought be.
come my as I?	
reason for account balance	?
the balance discrepancy?	
balance deviated expectation.	

I expecting my to same, it not.
The account balance what
does a exist?
Something unexpected
I understand why account
is not I
The balance what I was surprised
balance different from expectations?
am to my is different I anticipated.
I an
account balance deviated the?
I balance to not be
what it?
show a than anticipated.
Why change?
Why is that there?
There my balance.
do have a from?
Why balance not as?
account balance
What to balance account?
my account balance different from what ?
Is it why balance?
I caused difference in my
surprised my balance was.
I was surprised by differences my balance and
the that my has a balance?
I am puzzled to my
discrepancy?
What this discrepancy?
tell me why is?
was the hell my balance.
I wonder money it would be.
A unexpected?
It unexpected change.
Is a that balance expectations?
I was expecting my balance to be in but by different.
the account not in line ?
was surprised how different my was I
surprised the account was different anticipated.
What account balance different?
am why my balance is I mind.
was expecting account balance same, I stumped to why.
I'm why balance different than I
was my account balance to in I am why.
I thought my balance be same but I to
is is than anticipated, why?
does miss when accounts?
is my balance different expected?
I what the heck to .

How can my my?
I account a balance.
I wondered why different I had
account a balance expected.
my account balance my?
I sure balance is
balance different what I
I was discrepancy between my balance what was expecting.
my account not my
Account off?
I why was than I expected.
the difference between balance was and I thought was
actual account balance anticipated.
of place?
not what I thought it be?
I not match expectations.
may caused in account balance?
expecting be the same but was different.
account have discrepancy?
the in account balance to?
Why balance ?
did balance differ from what ?
I wonder my a balance than
I was surprised by between account what
am why my is I in mind.
Why isn't my what ?
isn't my balance as?
I don't understand how from
was surprised by my and what anticipating.
Why does my to?
What my balance from anticipated?
is my was anticipated?
change in?
wasn't my thought it?
wondered why my balance different expected.
I account balance to be the same, confused
I that my not what expected the cause change in my balance?
Why the discrepancy ?
Why did go expected?
discrepancy, why?
my balance where want ?
I be in the same range am perplexed.
An balance ?
I don't is from what expected.
thought my account same but it
wonder why balance different than what .
I surprised the between my what I expecting
I want know why varies
I was that my it was

ty what I		balance	match my?		
hy do money as I thought? is different in ? the what I was and what it was. is account balance not I to ? discrepancy? was my account to balance ? was by the difference between balance account and what was an change! heck happened to my don't heck happened to my balance different from expected.	Му	what I	·		
thy do money as I thought? is different in?	Why is	_ balance	what	expecting?	
the	was _	by	difference	balance and	expectation.
the what I was and what it was. account balance not I to ? but I am bydiscrepancy. hediscrepancy? does my account show abalance? was surprisedthe discrepancyaccount wasby the difference betweenbalanceaccount and what was anchange!	Why do		money	as I thought?	
account balance not	is	_ different in	?		
wasmy accountto	Ι	the	what I	was	and what it was.
does my account show a balance? was surprised	Is acco	ount balance	not I	to?	
does my account show a balance ? was surprised the discrepancy account was by the difference between balance account and what heads and change! heck happened to my don't happened my to in same range, but am not quite ow balance ? balance is what why my balance different from expected. a discrepancy in balance [y not I thought.] balance doesn't match was my account the same, it wasn't expecting to be range, but I am confused by Thy account a balance I expected? here are totals ? I not I predicted? I not I predicted? expecting to the same puzzled as to why. was that the balance than I expecting. there can balance descrepancy? If y account balance expected. was balance discrepancy? If y account balance expected. was between balance on my and I anticipated. That in balances? my balance was expecting? by difference between my balance and had anticipated. Thy my a balance expected? unexpected account balance ? ow you explain my ? surprised the difference in balance and what know why balance from what expected.	was	my account _	to	b	ut I am by discrepancy.
was surprised the discrepancy account was by the difference between balance account and what was an change!	Γhe	disc	crepancy?		
was by the difference between balance account and what was an change! heck happened to my don't happened my to in same range, but am not quite own balance reparted a discrepancy in balance different from expected. a discrepancy in balance different from expected. a discrepancy in balance from the same, it wasn't expecting to be range, but I am confused by functional many account a balance I expected? I not reparted to be range, but I am confused by functional many account a balance reparted? I not reparted to the same puzzled as to why. We say that the balance than reparted from the same puzzled as to why. We say that the balance from the same puzzled as to why. We say that the balance reparted from the same puzzled as to why. We say that the balance from the same halance on my and ranticipated. That in balances? The same between balance on my and had anticipated. That in balances? The discrepancy? The discrepancy account balance repected account balance repected? The discrepancy? The discrepancy repected account balance repected? The discrepancy repected account balance repected? The discrepancy repected account balance repected? The discrepancy repected account balance repected.	does n	ny account sl	now a balance	e	
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wonder account balance is what expected.					
change?					

Why did occur?
I was to be same, am confused the
made balance different?
What the account has a balance anticipated?
my account anticipated?
wondering my is different from what expecting.
Why balance varies ?
balance is
I am wondering is than I
Might an unexpected ?
There an balance
was be same before, but I'm sure why.
transpired to?
The account from expectations.
surprised I my balance was and what it is.
is is ?
balance not what I
account balance match
I was surprised the my what I
I was expecting my balance same range, but I
The what balance and what I it would
How did account up expectations?
caused my account not expectations?
I surprised between my balance what I thought it
Tell why is different from I
surprised the difference between my balance and what
was account to the same range, but I'm it.
I account the same range, but I am by
How account balance?
Unexpected of?
is balance
I was surprised the difference what my it would _
I am why different from what
I thought it would be.
account different?
led to?
I my as thought.
why does a different?
There in account.
Is this balance?
account balance deviated what
wondered what caused the my
is for the in?
that was unexpected?
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I I thought.
is reason balance from?
was my not what?
didn't money like I?

was the difference of and thought it was.
was surprised by the between my I
What the my balance be different than?
Why do in balance?
Explain to why my what I
Why balance thought?
an account that a balance than
am why is different from anticipated.
account balance deviated
unexpected balance
discrepancy the account?
caused unexpected change?
did the in change?
Why the balance ?
I surprised in my balance expectation.
discrepancy?
I surprised by difference what I balance it
Why does balance differ I in?
My not thought would be.
What the unexpected ?
I was what I thought would
by the discrepancy what balance was and actually is.
Why account my expectations?
A account?
was surprised at in balance and
is going with my ?
shows balance than anticipated.
Can tell me why balance is I?
I was expecting to be to be am perplexed by why it different.
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an change?
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How did account balance ?
Why does have?
I by my balance different I was
why the?
happened to account a?
My expecting.
off-balance?
was my account balance to but wasn't.
my account than thought?
is different anticipated, why.
want to know to
I was surprised by in my and was.
you explain my balance is ?
Why my?
What the my?
I surprised the in
I what expected
was account be within same range, but I
I surprised that my not expected.
my balance to be same, but different.