[Demo] NLP Dataset for Customer Service Automation

Company Type	Water and Wastewater Utility Companies
Inquiry Category	Billing and payment inquiries
Inquiry Sub- Category	Late fees and penalties
Description	Customers who have missed their payment deadlines may seek clarification on the late fees or penalties associated with late payments and the process for resolving these issues.
Data Size	5,011 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Water and Wastewater Utility Company" customer inquiry. (Purchased data will not be masked.)

explain penalties are calculated for ?
Is way to understand penalties for late?
do determine Late ?
penalty for payments determined?
I need idea payment are calculated.
us determining fees
they charged for Paying?
Can tell me about the late?
are payment penalties?
charged late of paying?
Tell me of late charges
Is to penalties failing timely pay?
there a to explain the penalties?
me the penalties that occur when are?
How do computed?
are charged?
Does anyone how are decided ?
late fee charges?
a procedure determine penalties payments?
late charges calculated?
How the penalty late
Does procedure a for late payments?
decide payment fees are?
Do you method calculating payment?
Is way explain people late are calculated
Do you know penalties payments?
Explain how you penalties
How late penalties?

Can me how payment work?
determine late payment?
Can an how late payment are?
punished late payments?
as result payment?
a way to explain Late Payments ?
There for payments, there to explain them?
do late fees ?
to fee for payments?
is measurement late fees on ?
are the calculated.
How come late ?
do you the payment?
Is figure for late payments?
you explain the calculating?
Is any on are decided for ?
What to see if you be payment charges?
you payments are punished?
late fee calculated?
there about how the penalties are late?
How forms charged?
is the late calculated?
Can provide an idea of late calculated?
Are to explain why the are calculated?
How financial charges are late payment.
Is there the penalties for not time?
you late payment fees?
is method for calculating charges?
there a of penalty late?
How penalty determined late settlements?
penalties late payments this area?
a process determine will be charged charges?
Is possible break calculating delayed fees?
How payment?
the basis late fees on ?
want to the overdue fees.
is calculation for payment?
Can you me consequences ?
you me the penalties payment?
I don't how work.
a calculating penalties payments?
How do for payment?
Isn't explain late payments are calculated?
Do you late penalties calculated?
What is the late?
a to determine if you be late?
Can an of penalty is given payments?
treat payin' late?
How calculations late penalties?
Do have of how penalties are late?

How measure fees payments?
you us an idea how payments ?
of late payment charges?
do fines payin'?
penalties, how?
What is the decide if you be a?
How do figure out for ?
How for late?
and tell us fees.
possible to how late payment work?
How does determine if be late payment?
What process determine you will charged for?
there any for late payments?
us how the fees.
give an about penalties payments are?
What method calculatelate payment?
What the process see if be late payment?
Can give an penalties when are?
How should the penalty late ?
is determine if going be late payment charges
How is for ?
decide to charge for?
What used if you will late payments?
They should tell about
of the fee assessment Is there a decide for payments?
What are to determine you charged late?
The late charges?
you how the payments penalties calculated? Can light on how payments penalties?
Is a to calculate penalty to on ?
Discuss how the determined cases late
Is it possible for calculating fees?
the late fees be?
late fees are measured?
you tell determine late payment?
it possible to explain are for
You able to clarify how payment
you a of payment penalties?
Is a to explain penalties imposed?
you decide charges?
information on penalties are for late payments?
How calculate for late?
you tell me punished?
How are late?
How are payment?
a way what for late payments?
the calculation of payment fees ?
you explain the penalties for ?
you you if you'll be charged late payment charges?

How	is of late ?
	you determine late payment?
How	fines treated?
Discu	ass charges are cases remittance.
	fees ?
	information about penalties of payments?
	decide the ?
	processcalculating broken down?
	can decide the fees?
	payments are late, can give an idea ?
	a way penalty payment?
	the penalties
	we fee for late payments?
	to know are calculated.
	do penalties late ?
	does the for late be?
	the methodology assessment.
	you tell penalties for payments supposed be?
	assessed for late?
	hten figuring late
	_ like to the of charges.
	on calculating late late
	is the for determining payment?
	late payment penalties ?
	calculating late fees
	you tell me I for late?
	on calculation of late
	possible explain penalties are calculated?
	do assign fees?
	calculation is something about.
	a to penalties ?
	do late?
	you tell me about the overdue?
	you decide a late ?
	is calculating for late?
	there a way to there late Payments?
How	you fee late?
	you us about the for late?
How	you late?
Unde	erstand the assessment.
How	are late forms ?
	are they when paid?
	you work out fees?
How	do for?
	the method late payment?
	$_$ are determined $_$ there is a late $_$.
You	down the process late
How	can out fees?
	you about how affected by payments?
	you payment late?

is the used figure late payment?
is to determine if are charged payment?
Is there a way to late?
Can description of the calculating overdue?
you decide penalties for
Is a a penalty for late?
How the late fees?
does late payment ?
How the for late?
Enlighten to late fees.
are decided for that ?
Is way to explain why can ?
Is method for determining ?
youof how late payment penalties are?
you will charged for the process used?
Can let me affect penalties?
there to explain the penalties pay?
me about calculation charges past due.
You clarify the late are
late payment be?
is procedure determine penalty for payments?
Can tell an the payments?
Penalties be given?
possible to explain why are?
What to or not you will charged for?
What's for determining charges?
specify late payments penalties?
Which process is if will for late?
are fees computed?
anyone penalties for late payments?
What is the process used will be charged ?
Is to determine the for late?
it explain there penalties for payment?
Could you late penalties ?
Is there to calculate a is?
to explain how late payment calculated?
How do late payment?
show penalties are calculated?
decide a fee payments?
Discuss works fees.
you to me the for overdue?
Do you calculated?
Is there to calculate fines ?
there procedure calculate for ?
figure paying late, explain.
there a to explain are with late?
does penalty sum determined?
I have question are calculated payments.
for calculating late penalties?
know penalties are calculated payments?

you to us how penalties are?
Understand fee assessment
about late fees
Can you about penalties payment?
figure out late payments?
method calculating late payment ?
How can you penalties ?
How are late?
Discuss a calculation
Can you about consequences payments?
about consequences payments:
fixed for late?
What the method behind payment?
What used to when you will charged late?
Explain with the for late payments.
Is any about how penalties decided?
Tell me about the
What methodology late fee?
can the penalties charged?
Does anyone payment decided?
there a way you don't pay?
Penalties late explained.
$_$ wondering $_$ calculation of late $_$ penalties $_$.
Can tell me fines payments?
Is there a to penalties to timely?
Is there to on for late?
Explain assessment methodology.
How the sum be for ?
Is on how for late payments?
What is method determining the ?
anyone howlate penalties calculated?
Is there to understand why payments?
there a explain for late payments?
there way to late payments?
question, how are payments around here?
the to late payment charges?
for late pay?
What you determine about ?
you to charge late payments?
How late payments ?
there any info on how are?
possible breakdown down the process late?
you calculation of late payment penalties?
the method to determine?
us how to late
there a that the penalties Payments explained?
there to calculate penalties for?
What is the decide you'll charged late?
Is there a way penalties late payments?
late done?

late payment assessed?
come payment penalties ?
a for penalties for late?
you clarify how penalties ?
Can you more about penalties late?
Do you have any idea how ?
you me an idea penalties late?
me mechanism penalties for not paying
There a how the penalties for late
there a way to how late ?
there any info on how are ?
Can offer idea about the payments?
do calculate overdue?
Can tell me penalties being payments?
Is there process used to be for payment?
Is possible how penalties are late?
How treated late pay ?
Is there way for not your on time?
for late payments ?
Penalties payment?
fines for paying?
you tell how late ?
tell how payments penalties?
anyone know payments penalties ?
determined late settlements?
Can describe late payments ?
How youdetermine a for ?
the process behind fees.
are for late ?
information on how for late payments?
Can me how affect penalties?
is charges determined?
don't understand late payment
process is to determine if be charges?
Is it to break the late
Is there an are calculated?
Can tell me late penalties ?
penalties for late
Are what penalties for payments all about?
there a way explain the for payments?
arelatecalculations?
what you with for late.
do late get ?
What is for charges?
can payment determined?
How are penaltyed?
way explain with late payments?
possible to explain penalties are calculated?
you the penalties payments are late?
are late form charged?
<u> </u>

of late payments?
Do you calculate payment?
concerns on past should
used to determine late payment charges?
there a explain what the late payments?
me the calculation of charges.
payments are can about the penalties?
way to explain the penalties are late
How you delinquent?
How are care late?
method calculating charges is
do payin' late?
Can you how late payments ?
Could you payment are?
are the calculated?
Is there way to the of payments ?
Enlighten us out
there any information calculated for payments?
you me penalties payments late?
How late payment .
tell me the for late payments?
Do you have the process calculating late?
Is a way latepayments?
Can how payments penalties?
How penalties for payments?
tell about penalties for late payments?
How is penalty?
is penalties for ?
you me penalties when late?
you me how late payments the?
Is there a procedure that?
the calculating late There late payments is you can them?
There late payments, is you can them?
are fines for payments?
Explain methodology late
Can you about fines for ?
Is it the process for calculating
you explain the for payments are?
tell of late payments?
you penalties paying late?
How charges added ?
Can tell about penalty is for payments?
You can give of how are
What kind of is to if will be ?
talk penalties late payments?
How late payment ?
do for late be?
Can you us penalties calculated.
Discuss how charges late payments.
you know about penalties for payments?

Is a way penalties to payments?
deal payin' late?
Explain calculation for payments.
is used to if be late payment?
Is there a for late are calculated?
Can me howlate payments ?
Is any for late payments are?
financial charges determined late pay.
is to see will charged late payment?
break the process for calculating late?
to how to late
How you determine late ?
me about the charges.
Can you tell me are?
a way determine the penalty?
a penalty for late be ?
Is there way explain there for paying?
are scored?
is the formula for deciding ?
used to you have to pay late?
Do the used determine be for late payment?
Can how late measured?
Is there late payment penalties are
Clarify the assessment.
How do late?
the formula used with the late charges?
Can me how for payments calculated?
Explain fines?
you me penalty taken for late?
idea of how late penalties calculated?
Can us late payment?
are penalties charged?
Can tell me how late?
process to determine if be charged late payment
Do know way there are penalties for ?
is the formula charges?
method late payment used?
Understand the calculating
Can you idea penalties are late?
How you the late ?
Clarify are related to lateness
how you penalties payments.
the of fee assessment.
Can you more about process fees?
Did you howlate payment ?
Is possible an idea given for late payments?
Do you know late?
What the for penalties?
do Late Payment ?
to why penalties late are calculated?

the late fee determined?
about penalties late payments?
Is it to tell penalties are?
dodecide the costs?
related to lateness.
Can us idea of penalties are?
How the penalty ?
a procedure for calculating the for failing ?
How sum for settlements?
Discuss are determined in of late
Understand fee methodology
do late punished around?
do settle a fee payment?
Clarify payments is to
Is there procedure calculating pay?
a to explain why late are
the used to determine if there will ?
What process to determine you be late?
is the process if you will be payments?
computation process.
Does anyone way to explain penalties are?
How do late payments?
is the used late fee charges?
late payment are?
Let know calculation charges that are
does the process determining you be for work?
do penalties payment calculated?
you up with for paying
What is the used to be a payment?
Is there a way process late?
Could you how late calculated?
Do have idea of late penalties?
if you be charged late charges?
Can tell us something affect penalties?
methods are to late ?
Discuss how are determined
process of figuring late payment.
a procedure toa penaltylate?
do a determination normant nanaltice?
do a determination payment penalties?
What is determine you will charged late charges
What is determine you will charged late charges Explain penalties paying late.
What is determine you will charged late charges Explain penalties paying late. Discuss financial charges are decided of
What is determine you will charged late charges Explain penalties paying late. Discuss financial charges are decided of is the process used for late payments?
What is determine you will charged late charges Explain penalties paying late. Discuss financial charges are decided of
What is determine you will charged late charges Explain penalties paying late. Discuss financial charges are decided of is the process used for late payments?
What is determine you will charged late charges Explain penalties paying late. Discuss financial charges are decided of is the process used for late payments? with payment?
What is determineyou will charged late charges Explain penalties paying late. Discuss financial charges are decided of is the process used for late payments? with payment? How charged?
What is determineyou will charged late charges Explain penalties paying late. Discuss financial charges are decided of is the process used for late payments? with payment? How charged? there ways explain for late?
What is
What is

you how payment penalties ?	
are late payments?	
Is way to penalties levied for late?	
are determined for late payments?	
Do you know procedure for payments?	
There is a late	
how penalties for paying late.	
can explain the penalties late payments.	
How you late payment?	
do late be charged?	
Could you explain payment ?	
method to determine payments?	
want know decided for late payments.	
Can the process calculating ?	
Is a way to penalties fail on?	
the to calculate late ?	
Can you me idea the if late?	
Explain how calculate not on	
you payment penalties work?	
Is it how the late payment ?	
there way of are penalties late payments?	
like know payment penalties work.	
you come with fees.	
How tell payments?	
Is possible how the for late payments?	
you able what the are for?	
penalties are payments?	
there a to clarify for late?	
How late charged?	
you me more for calculating late?	
a way to what late payment?	
Can tell late penalties?	
the formula to late charges?	
How late paying?	
Discuss late payments.	
are the fees?	
do you latepayment?	
to explain why the for Payments are?	
Is a explain the penalties for ?	
is that determines you'll charged late payment	?
you me about penalty for payments?	
How do late?	
there a of for late?	
How are late?	
there to explain late payments are	
do late payment ?	
Can you give some of are?	
any how penalties for late are calculated?	
you tell what late calculated?	

the penalty for late?
some late of paying?
Is it possible to breakdown calculating
Is it possible to it overdue?
Enlighten in fees.
did penalties work?
What to determine you're going to be late ?
Explain for late
$_$ the methodology $_$ the $_$ fee $_$.
a way explaining the late payments?
were the payment ?
How charges are in of
Penalizations related in payments explained.
Share charges in of late payment.
the process to determine if charged late?
information regarding how are calculated payments?
you the calculation of late penalties?
give an idea how penalties are payments?
is to find if you will be charged ?
Can tell me how penalty for
Can you idea about the calculation of ?
there a the penalties making on time?
How fines for payin'?
How penalties payments about?
How do up with late payments?
fee for late payments?
to late payments.
What are of payment?
the of penalties for late ?
How do fees?
How penalties charged?
How you decide late ?
Clarify fee assessments.
are fines payin' ?
you make of payment ?
What is way late charges are?
the used figure out if you be for ?
What is determine be charged for payment?
calculation payment penalties not
do the for payments ?
is penalty determined settlement?
Does there a penalties late?
there way to penalties failing payments on?
Can you provide an idea how penalty ?
Is there explain the penalties late ?
Is a way calculate penalties when time?
do you arrive payment ?
Is there a way to the ?
Can late payment penalties are calculated?
tocalculation ofcharges.

Discuss late fees
Is there way that late payments?
What is behind calculating?
I need how the late penalties
Can give how late penalties are?
How do decide late
there any when are late payments?
know what calculation late payment penalties?
like the calculation overdue charges.
penalties that imposed late.
Clarify the methodology.
The method calculating ?
Share are when there is late
Doknowpenalties arefor?
late paying get charged?
Is there in which for payments are?
fines cleaned payin'?
Can us penalties calculated?
you able explain what penalties all about?
Is to calculate payment ?
What determine late payment?
the for paying late?
There penalties for a way explain?
Can us of a given late payments?
you decide payment fee? late penalties charged?
Is tell about how payments affect?
Can give the process calculating overdue fees?
You can the penalties for
How do late?
What is process to whether charged for payment?
Can a of how penalties calculated?
the calculated late payments?
Can you us about how the?
Is there penalties late payments?
for calculating penalties for making payment time?
it penalties determined for payments?
are with late there way to explain?
you how to late ?
do fees is?
possible to break of overdue fees?
Enlighten us how to
how financial charges in late payments.
will penalties calculated late?
Tell me how the done.
Can me the for late payments?
can fines be?
are the penalties late ?
Is are calculated?
There way to explain the for computed.

you give idea as payments penalties?
do figure out fee payment?
Did the late penalties?
Explain late fees.
Can show late penalties?
tell how late payments impact?
you on the penalty payment?
treated for late?
the late penalty?
Can us idea how late penalties calculated?
to determine you will be late charges?
there determine for late payment?
How are determined?
How late are?
determined for late settlements?
Do you have procedure ?
Is a the penalties for late?
want to the are late payments.
you on late payment?
process is used determine if charged for ?
Is there to punishments for payments?
charges are determined?
to calculate payment fees?
Could howlate penalties calculated?
information about penalties of late?
are calculated for ?
How cleaned late?
Is possible to what penalties late
Can you give an of penalties?
give me idea the late payments?
I want know supposed for late payments.
How for tardy settlements?
How payment calculated?
Is procedure determining payment?
a determine a late payment ?
do fee charges ?
you the calculation for late payment?
can the late fee ?
Can you me about when late?
How do charges for that late?
What process it take to determine if you ?
there to explain late payments are?
you us an of payments are late?
is for calculating late ?
thereinformation regarding penalties for payments?
Discuss late fees.
How do payment?
How you payment?
Did explain how late ?
I want know if you the calculating fees.
the

you when payments late?
What is the to if there will ?
does for be determined?
How of charged
the for payment charges?
How late payment ?
How for determined?
Explain fee
do determine late?
Can you some for late payments?
tell how fees rated?
there a procedure penalties ?
What process to you'll be late charges?
What the for late payments?
there way explain penalties late payments?
calculation of penalties?
A procedure penalty payments?
are late described?
you me about used determine late fee?
How the late determine?
do figure penalties late?
would know what penalties late supposed be.
Can late are calculated?
Can you tell me are being with?
tell me the process overdue fees?
Is it possible the for calculating ?
Is an to late payments penalties?
How are determined?
is procedure for payment ?
you give idea late penalties?
know way calculate forlate payments?
you tell much is on payments?
How can for be?
youdown process of fees?
Is to breakdown the for delinquent?
Can tell me about how
method calculate for late payments?
is method determininglate charges?
there a procedure to failing to timely?
there a procedure to penalties for?
any about how the for late are?
How for?
calculation of payment works?
me, but tardy payments ?
I the calculation of
a way for you to what payments?
Penalties late ?
How do the penalty?
Howrating fees ?
the determine you will have late charges?

a calculate when are not on time?
you payment penalties are?
I'd like know the process
do they payment?
could the late payment ?
a way explain calculation the penalties payments.
Is any on how payments ?
tell us late penalties calculated?
Can you an how late penalties are?
do determine the for settlements?
is the late penalties?
there procedure to calculate penalties to on?
how penalties are calculated.
you tell how calculated?
How would be charged?
are calculated late ?
anybody know how decided payments?
Enlighten how calculate
you tell me for?
do penalties late payments?
What method to late ?
How used late payment charges?
What is method estimate charges?
there about penalties are calculated for ?
Let me know overdue
How for calculated?
Discuss process fees.
you know how penalties are calculated?
the methodology the late
is method calculating late payment?
to know calculated for late payments.
way to calculate if you fail to make ?
Does anyone have to explain there payments?
Can show how payment penalties ?
How are late pay?
is method calculate late payment ?
you know the calculation ?
Can me penalty is given for ?
Is way of explaining penalties ?
you break down for calculating fees.
the calculating late charges?
Do you have to break down overdue?
Can you me is for payments?
have on how penalties calculated payments?
Can you me the for late?
late forms paying in case?
Explain the late?
Explain the late? is process determine if will charged late?

	_ to calculate penalties not paying time?
the process	if you charged late payment?
/hat is	calculate if you will be charged?
there pro	ocedure to calculatelate?
the late fe	ees?
low are late _	?
ow payr	ment quantified?
	if will be for late?
	withpayment
	Payment Fees?
	s for determining be for payments?
	v the late payment penalties works?
	the penalties?
	lty late determined?
	payment penalties calculated.
	used to if late charges?
	for ?
methodology of	
	ation on the penalties late decided?
	nent calculated?
OW	
ow pays	
	to decide ifcharged latepayment charges?
	why are penalties for ?
ow fines for _	
	ide on fee pays?
	be determined,?
	payment charges?
	e fees calculated?
	a late payment?
oww	
	settlements determined?
	ons for charges.
	tted when the?
	m determined settlements?
	more penalties of late payments?
	payment work?
ow	_ late payments?
an me a	about penalties late?
nn an _	penalties of late payments?
the calcu	lation process related late .
	ess used figure charges?
hat the proce	
hat the proce	ess used figure charges? late fines are calculated?
That the proce an an ow deci	ess usedfigurecharges?latefines are calculated?
That the processan an ow deci do you up	ess usedfigurecharges?latefines are calculated? ide late? pon payment?
That the proce an an _ ow deci do you up late	ess used figure charges? late fines are calculated? ide late ? pon payment ? valued?
that the proce an an ow deci do you up late	ess used figure charges? late fines are calculated? ide late? pon payment?
hat the proce n an ow deci do you up late do you on	ess used figure charges? late fines are calculated? ide late? pon payment?valued? care of after late?

How the penalties?
the method calculating late
you me the penalties for late?
penalty for late be?
do penalties for payments?
What $___$ the $___$ used to determine $___$ you $____$ charged $____$ payments?
How can late payment?
Is explain the Payments are calculated?
How do you determine?
Is there a way explain late ?
are payin' late?
the for delinquent
you us about penalties when late?
How do payment come?
Discuss calculation fees.
I like know what penalties are
Can you how are?
you me much a for late payments?
is the process used to determine if you ?
calculation behind late
What is process determines charged for payment?
Can you break down of ?
you clarify late penalties?
can payment determined?
break the process of calculating overdue
What's to determine late?
Can about the penalties late payments?
you me idea penalty for payments?
are late payments?
get after late payment?
you tell me of late penalties.
Can explain me what penalties late?
Penalties for exactly?
Can you information penalties of late?
Excuse me, but how are area?
are can offer an idea penalties?
Is there a way you late ?
Can you let know how penalty for ?
Is there way of penalties ?
How payments here?
Is how the late payments decided?
late payment are ?
Is possible the process late fees.
Can penalties are for late payments?
How do you figure late settlements?
you a breakdown of the late fees?
Can me payments affect penalties?
the method used the late payment?
What the process payment?
there information about penalties calculated late ?

give me of how the penalties calculated?
the used determine if be for late payment?
you howlate are calculated?
Do you a determine the for ?
Can you give me information the?
Can you penalties payments?
do late measured?
used determine be charged for late?
late payment fines?
is the to determine if will charged with ?
What is process charges?
is a to why late payments penalties
How do penalties payments?
Can about the late ?
What are methods used decide ?
What the determine when you will charged payment?
treated late pay-ins?
there a way explain the paying?
Is process to the for late ?
Is way explain with late payments?
do calculate fees?
a for penalties for payments?
Explain behind charges.
Is a way to are late payments?
penalties for calculated?
how come up with late
What used to will charged for late?
Explain penalties for
are penalties late Is there a way ?
Can tell me how are Payments?
you much charge for late payments?
is to payment charges?
Is a way explain penalties associated with ?
there process penalty for payments?
are of payers?
How can payment decided?
are latepayment?
How get penalties?
How decide on for accounts that ?
how penalties in payments.
late Penalties calculated?
There are penalties there a to explain?
is calculation late payment ?
are related to late
me know calculation of
Do for determining payment penalties?
late payment
Clarify fee assessment
for payments, so there a to explain?
Is possible down for overdue fees.

What i	is method latepayment?
c	lo figure the fees?
	calculation of payment penalties?
I woul	d to process overdue fees.
i	s you the calculation of payments penalties.
	have idea of how much for payments?
Is	process of calculating delinquent fees?
How d	o decide about ?
	methodology of assessment.
How _	you decide for ?
Is ther	re figure out for to timely?
t	here a way why late payments can ?
	the decided late settlements?
	s it charged?
You ca	nn the when payments are
	method for calculating late charges?
	o calculate charges?
	information about late payments calculated?
	_ a the for making payment time?
	to me how are calculated?
	do penalties payments are?
	ate fee