[Demo] NLP Dataset for Customer Service Automation

Company Type	Online Fashion and Apparel Retailers
Inquiry Category	Return and exchange requests
Inquiry Sub- Category	Incomplete or Missing Items
Description	Customers report receiving orders with missing or incomplete items and seek assistance in either receiving the missing items or arranging a return for a refund or replacement.
Data Size	6,797 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Online Fashion and Apparel Retailer" customer inquiry. (Purchased data will not be masked.)

What should _	do if	ir	ı	package	e are	
	to follow _	item:	s not _	my	order?	
	if some ar	ticles wer	en't in	ı	?	
When		_ what sh	ould I	?		
What	if ce	ertain	_ aren	't in	_ package?	
Can	_ me what to	expect _			package	?
pla	n	isn't deliv	vered?	•		
is next _	not	_ received		ord	der?	
if	doesn't	wha	t I	_?		
I need advise		·				
my	next	missi	ng pac	kage	?	
I'm	how to		are	omitted		
Is there			in my	package	?	
If a	re	_ my pack	age, _		_ the protoc	col?
be	items f	from my _				
	next	mis	sing p	ackage i	tems?	
What should I			aren't	t?		
How	_ lacking	?				
If	what is	plan	ı?			
should I			have i	items	my packa	age?
items in	a	dvice?				
	ever	ything red	eived	in	order?	
Is	for	_ not	_ the b	oox?		
Do you	for	r tha	t were	en't	?	
What should $_$	if	item	s	?		
to make	up mis	sing		?		
there any	y recourse _	parts			in a	?
Advice?	items _		order	?		

there any I should the omitted?
Are from package?
package missing items?
included in my package, what should ?
things the shipment.
what package things?
s there a for ?
if some are package.
Advice on
Next steps missing?
there solution for content?
package missing stuff?
I now that my is ?
Now what if ?
When things not unsure to proceed.
was sought as not delivery.
Things found the advice.
s plan something delivered?
'm of how are omitted.
s parcel ?
if lacks what I?
was for my delivery.
you solution for un ?
What guidance have for items gone ?
There of that are missing.
What course action when things not in ?
of action, couldn't specific in delivery.
now, a package ?
What's happening package?
care of packages?
received in order, next?
How the stuff from?
items from package?
have a missing
What I do stuff is delivery?
Vhat should when of my is?
about missing goods?
don't to proceed aren't
certain articles didn't come with package?
how about from my?
a procedure to deal ?
What my package lacks?
help things in my?
package doesn't certain possible?
Next steps are?
don't proceed when things there.
f are my delivery, what should ?
possibility is package lacks

What sho	uld I do w	hen	n	ny		_?
		ms not in				
		ere is				
		it		not incl	uded?	
		is no				
		if my				
		ing to do				?
		how do				·
					ononto?	
		for				
		the				
		ncluded, wh			:	
		proceed				?
		lone to				
	got a so	lution	recei	ved	?	
thin	gs are		_ parcel, v	vhat is _	resp	onse?
show	uld I do if		includ	de	things?	
a sh	ipment _	ple	ase	what to	·	
are		do w	nen		up in t	he package?
Next	_ of	I locate	e god	ods in _	·	
Are		_ for re	eceived co	mponer	its?	
		ems				
		the mi				
		 _ I don't get			mv ?	?
		somethi			J	
		 ;			ns?	
		for u				
		uded from _				2
						:
		that_				
		if of n				
		ake when _			n	nissing?
		items				
		somethir				
		there				
				age,	tl	ne protocol?
What	pa	.ckage	items?			
How to $_$		that is	?			
A few thin	ngs	in	?			
Are	for	receive	ed co	mponer	its?	
Guidance	was	for th	at were _		de	livery.
Some thin	ngs r	not	sh	ipment	?	
		fro				
		ponse when				?
		ot				
		sent from _				
		to fix		d ,	componer	nte?
						delivery.
		nse mi				
		ep if ar				
How	_ the	that's		_ packa	ge?	

what to do if items aren't included.
of my is absent, what I?
Could there package with ?
What are I take products?
sure to do when things
I do my parcel?
What with excluded parcel?
What I if my include things?
not sure proceed if aren't
missing items my package.
I'm sure things are absent.
actions would taken with ?
Is possible proceed if aren't?
What is the is?
things missing in a parcel, what to?
I certain articles in package, is protocol?
I with from my
will my that is ?
next, afterreceived my order?
should do about products were?
should I do items are missing ?
What will do if part of ?
missing from package
I don't my package
How handle the missing my?
Where can omitted package content?
are to there's items my order.
should the items not included?
Is if isn't there?
I your package contents.
are the parcel
advice were found in the shipment
I a items are not
Is there a if things my?
the plan my isn't?
do you for items package?
package lacks something, happen?
can I get some items in my?
What are steps for?
there's anything from package.
am supposed to about missing in package?
there in my package?
a plan the stuff ?
There are that are my
some come with what is the?
do about products that are not?
Please items received.
I my package stuff?
steps if was ?
should I after parcel stuff?

wise to take regarding ?
Is possible to for un received ?
a for advice package.
sure how to proceed present.
What if certain not?
do you things are the parcel?
if my package contents?
When are in your response?
What if my package some items?
anyone have recourse if parts are ?
un-received in order?
If with my package what's protocol?
procedures to follow when there from order
I don't certain items delivery, can go?
lack what do you ?
now, my package ?
If articles up with my package, the?
items aren't in where I go?
items included what should I?
I do parts of my missing?
package items that missing?
Ifdon't specific how do ?
have items from shipment, you?
should when things are in the?
If some in my what should ?
items from my
Do you a un received ?
What the best way deal missing my?
steps there were
I'm not about when things aren't
sought; from delivery.
I'm some package.
How should we missing ?
What should do if have part of ?
my shipment is help what to
can I if some items ?
parts my are what do do?
you me a received product components?
What are to content?
are to do the items?
happen to the parcel?
lacks certain ?
items What now?
my next move package?
If contents have goods, do proceed?
What would if lacks?
are you do something not in parcel?
What do next items ?
What if certain items ?
What should I do some are?

would to if have solution for received product _	·
need advice the	
How proceed when components?	
Is possible handle missing package?	
are some things missing?	
What a package?	
are how should proceed?	
certain articles weren't included in protocol?	
What is procedure handling items package?	
help items from the shipment?	
What items?	
Guidance items missing my	
do proceed aren't included?	
I to steps be for products.	
Is there removed content?	
for missing package items?	
know if I should when included.	
What you if things are missing ?	
are actions package content?	
curious about missing from	
doesn't have certain ?	
How missing?	
If some things in my package are?	
What's next, what in?	
about package missing?	
don't to do with incomplete	
steps should I there omitted ?	
Is there procedures follow items from ?	
I what if my package items.	
What actions excluded content?	
What when things are in a?	
I on to when my missing.	
parts are excluded a have recourse?	
tell me about items my?	
do I have products?	
Guidance sought that were my delivery.	
would I if my order isn't ?	
if some items in aren't included?	
parcel is next?	
the actions regarding parcel?	
What's not everything my ?	
What I I don't receive in package?	
should I if in my missing?	
articles didn't show package, what is the?	
Someone an incomplete	
When excluded recourse do you have?	
not sure to proceed there.	
I don't actions regarding products.	
If items part the where I ?	
How accept items my ?	
- <u>-</u>	

In certain aren't included in where can ?	
When are in the do do?	
to make sense items in	
What's everything my order?	
are excluded the recourse are there?	
I want know part my shipment is	
When things not I'm about what	
is missing delivery.	
Is there handle missing	
The plan if delivery?	
know what do when my shipment missing?	
you a solution for that are ?	
needed on not inside	
When parts of shipment should do?	
are the parcel content excluded?	
When I'm sure about how proceed.	
a something?	
can I certain aren't ?	
be for excluded parcel?	
My what now?	
Do for non components?	
What I my missing items?	
If specific what do you?	
I do missing items package?	
options for excluded content?	
package is things?	
If some things are not what I?	
What should I not included?	
in package that included?	
the articles were in package, protocol?	
what lacks contents	
things not included, am sure proceed.	
do I do items?	
What should be ?	
guidance sought for my	
about my parcel ?	
There be to follow absent items	
I no idea steps take regarding	
my package have stuff?	
There procedures to follow absent items	
What if my doesn't include some?	
do deal excluded parcel ?	
Any when in the	
What are some the ?	
steps should taken part order absent?	
should we do with?	
my package included, what should do?	
there procedures for that my order?	
should about missing stuff?	
Is any having items in my ?	
·	

needed needed not found inside
What next step after some?
Are any assistance in my?
What my package.
What I my being?
If certain articles weren't in package, ?
things are not ?
help with missing items
delivery missing something, are plans?
what I do if order missing?
I what do things left out.
I do with that's missing?
to know missing package items.
should now that aren't.
How to locate missing ?
needed on
Are able provide a solution for ?
What stuff from the?
Is there procedure parcels?
is if something is ?
next, wasn't received in?
a package is stuff.
are missing my
some are included in package, what I?
want to if you have a components.
I if my does not some ?
for items inside the
Some are from my ?
Few the shipment?
If is my the plan?
Were missing package?
I need items from
What is procedure if my package?
unsure how to proceed.
What if don't something?
to missing things package?
should package lacks contents?
I don't how items in package.
If something missing delivery the plan?
not sure to if certain are included delivery.
I do omitted ?
How not in package?
If didn't in my package, is ?
my next step, items?
If articles didn't come with package, ?
are omitted, I am what to
if goods missing?
I need what should taken products.
What part of my order missing?
contents not have goods, do proceed?

are for content has been excluded?
can I if there are included delivery?
Do you things are AWOL the?
my shipment advise me to do.
What next that missing?
Few that not the ?
I with things missing from ?
If are what options ?
there handling excluded from parcel exchange?
certain articles in my is protocol?
What missing items from my package?
I take omitted products?
What do with missing ?
Is solution omitted package?
What if there a of my order?
How to is goods?
advice for items not found
contents specific goods, how ?
procedures absent items my ?
How should I items that aren't ?
What I do isn't my ?
to receive incomplete package?
Some things missing:?
my shipment missing, to ?
about package missing?
How missing in my?
How proceed with?
If articles with package, what is ?
I am $_$ what $_$ when things are $_$.
will when are AWOL in parcel?
happens if my ?
do next items not?
What do now that these items ?
should do when something in parcel?
mems from Dackager
items from package?
If is what should ?
If is what should ? I what to do with
If is what should ? I what to do with you do when things are the?
If is what should ? I what to do with you do when things are the ? should do if stuff is from ?
If is what should ? I what to do with you do when things are the? should do if stuff is from ? What I if there is my?
If is what should? I what to do with you do when things are the? should do if stuff is from? What I if there is my? next after in my?
If is what should? I what to do with you do when things are the? should do if stuff is from? What I if there is my? next after in my? Is missing some?
If is what should? I what to do with you do when things are the? should do if stuff is from? What I if there is my? next after in my?
If is what should? I what to do with you do when things are the? should do if stuff is from? What I if there is my? next after in my? Is missing some?
If is what should? I what to do with you do when things are the? should do if stuff is from? What I if there is my? next after in my? Is missing some? I do about missing package?
If is what should? I what to do with you do when things are the? should do if stuff is from? What I if there is my? next after in my? Is missing some? I do about missing package? next not received in?
If is what should? I what to do with you do when things are the? should do if stuff is from? What I if there is my? next after in my? Is missing some? I do about missing package? next not received in? Need about
If is what should? I what to do with you do when things are the? should do if stuff is from? What I if there is my? next after in my? Is missing some? I do about missing package? next not received in? Need about are the options?
If is what should? I what to do with you do when things are the? should do if stuff is from? What I if there is my? next after in my? Is missing some? I do about missing package? next not received in? Need about are the options? items not in delivery.
If is what should? I what to do with should do if stuff is from? What I if there is my? next after in my? Is missing some? I do about missing package? next not received in? Need about are the options? items not in delivery. left out, I don't to do.

stuff is from delivery, what do?
will if parcel something?
What is the articles part my?
If I absent order, what should do?
do if items included.
should I omitted?
unreceived in order?
for missing in package?
Is a place can if certain in my?
Has there not package?
do do about my ?
you know lost-packaging components?
have items my are
needed on
I from shipment
needed that aren't found
What missing anything?
Maybe you a product components?
Гhe package may
parts let me know what to do.
I want to know if there are the
What I that items ?
I if part of order is ?
have missing package what are ?
things not sure about how to
the articles didn't arrive with is?
of action: couldn't goods in delivery?
parts of my missing, to do.
of order is missing, what should ?
that were not from my delivery.
wondering if there items missing my
can proceed with ?
advice needed to items
When not present, I'm unsure of
What when doesn't parcel?
What I about not?
was items delivery.
The something missing delivery?
I omitted products?
do I when aren't?
do 1 when aren't I take if part my order not?
I don't handle missing items my
things are included, I of to
absent from my delivery.
What's when are in parcel?
sort through items package?
There missing from
when misplace-packaging components?

What do I do if that ?
When part of my is missing, ?
I missing things.
What do do when AWOL in ?
If a part my is do?
some items missing
If in my what are the?
Next steps missing?
What missing package items?
articles didn't come my the procedure?
I do if package isn't included.
Advice items the shipment.
shouldaboutitems inpackage?
I don't know to are left
do parts of my shipment are?
the plan missing from my delivery?
lacking items?
of action? I unable locate specific in
should I do not?
needed shipment is
items in ?
How proceed components?
What don't get certain items?
there a step the package?
What package contents?
How to components?
part is missing what I do.
any to proceed if contents goods?
What's my stuff missing?
the is needed.
handle items?
If some my is the protocol?
Advice items inside the
I do about included?
If part the order missing should ?
may be to for items in my
there a if is from the?
If is not my the plan?
If a is absent, should I?
Are goods package?
What is best missing package?
to proceed the?
What if isn't?
I'm sure to proceed things not
I know to omitted
advice on packages.
I'm not sure to are omitted.
my shipment please tell what to
When something is in the are you ?
any help things in my?

What actions should I my complete?
What I items that are ?
do I proceed are not?
actions I when aren't?
When aren't the is your action?
Is there solution parts?
there's a my delivery, what is ?
I if missing from my package?
Is it to missing items ?
you have course of action things parcel?
What should take part my is?
How are you that are AWOL in ?
What with parcel content?
What be done ?
do don't have specific goods?
When are in the parcel, do?
missing what's step?
What actions if part is not present?
is missing what?
What is next not was received ?
items that in delivery.
the not the shipment?
What the protocol aren't my package?
Where go my doesn't certain items?
Is anything you can content?
needed items absent my
Advice for were not inside the
What must I my is items?
should I there are are omitted?
What for parcel content?
What's didn't get in order?
What do the contents goods?
iadviceincomplete
you help missing items my?
If of order should I do?
there solution for un ? The not should I ?
There are missing from
Is recourse when not in the .
items are package?
When missing a parcel, your course ?
Is there a proceed contents lack ?
steps should I take omitted?
don't to do missing my package.
If from my delivery, will ?
Some items be missing
How keep package items?
you have a for that ?
Some are not included so what should ?
to use items?

Advice needed that found
Does anyone have not in the?
Do any regarding omitted products?
a plan if missing?
How respond to?
If certain items not do?
items in package?
do I handle aren't?
should I do can't items in package?
If certain aren't included, ?
if my something?
There not should do next?
of are missing.
to missing package
Some items from from
How I items in my being?
How missing items in?
What do that were not ?
You to me on receiving contents.
What should I do in package?
Possible with?
go if items aren't in my?
What do to the missing?
The if included my package.
Some are my package.
If certain my what is procedure?
should about excluded content?
I don't know how to proceed.
be to remove content?
What should I if doesn't include ?
What I do next, ?
What pack in my parcel?
to accommodate package?
Is for parts from the?
Is there for absent items ?
Advice is items inside
if package lacks?
my?
I do about something my?
my missing?
happen the parcel content?
feel parcel is something.
What if aren't included?
I know to my order missing.
parts shipment missing, me with this
want know what steps regarding omitted.
I do are in my package not?
step for everything received in my?
is my plan my ?
Can proceed items included?

should I	when included?
What's going	with the stuff?
is needed _	not shipment
How proces	ss in package?
things	s the shipment.
What if	is?
What do	with content?
Is it p	roceed items included?
to deal	_ package?
not sure ho	w proceed included.
	do if I some things?
my pa	ckage doesn't I?
	se not all!
	isn't in parcel your ?
t	that missing from shipment.
	stuff, what ?
	inside a shipment
	ponse parcel?
	ccluded box, there any recourse?
	for missing items?
	included?
	er from package?
	deal with items not package?
	cedure for handling pieces parcel ?
	because were absent from
	products that?
	?
	from package?
	a for the components received?
	in it, should do?
	certain are not included?
1	
	with omitted?
	deal missing part my order?
	lacks what will do?
	next move package?
	d take if omitted?
	for in package?
	do package doesn't contain some?
	was not my?
novt attor	
What should	d I there are are included?
What should I have no	d I there are are included? proceed are included.
What should I have no What should I do	d I there are are included? proceed are included there package?
What should I have no What should I do Someone	d I there are are included? proceed are included there package? on package.
What should I have no What should I do Someone The package	d I there are are included? proceed are included. there package? on package. _ items ?
What should I have no What should I do Someone The package plan s	d I there are are included? proceed are included there package? on package.

should I do with the that ?
my if are missing?
are proceed if certain items not?
not sure what with my order.
can do omitted ?
some aren't my package, the?
I do with products?
What is my delivery?
are included in my
assistance items in my?
What do don't have my order?
when excluded from the box?
What is next step items?
know to do about missing stuff.
doesn't certain solution
I have deal with missing my?
What do things are not?
What have do now that my?
If certain articles not come what the?
$_$ the $_$ that is missing $_$ the $_$?
I don't know things included.
I supposed do with that missing?
when receive incomplete
I wonder if there some from
Next steps goods.
Few that the shipment?
A solution to?
What should I do my ?
When shipment what do ?
What way to missing items in?
What if pack parcel?
sought for items my delivery
What happens when package ?
possible my package ?
Where I delivery doesn't items?
What comes my parcel ?
you know what to do a a re?
What package lacking?
How do with that ?
How for package?
is protocol if weren't in my?
Please as not !
steps you goods.
I do after items ?
will my package contents?
I about missing items?
What I about missing package?
What I about missing ?
parts of are missing, help
Is lacking ?

	to	how	proceed _	certai	n are	e not included.
When	n of _	a	re	help me.		
	you	i	incomplete p	ackage co	ntents?	
	some	item	s from	shipment.		
What	t is the plan	·		missi	ng?	
I'm _	sure		when th	ings	absent.	
What	t	do e	xcluded	_ content?		
	parts of	ar	re	help me.		
		be fr	om my pack	age.		
Α	fix? pack	age				
	the o	ptions	_ excluded p	arcel	?	
		my _	what is	the plan?		
I	_ understai	nd how		_ things are	e inc	luded.
	abou	t	_ that i	in my pack	age?	
Next		action? I _	locate _	in my	·	
	aid _		in my p	ackage?		
		item	s, what	be done?		
	about the t	things	_ are	my	?	
If	articles _	show	up		is the p	rotocol?
	tell	to	_ when part	of	is miss	sing.
What	t the _	I	take	are or	nitted	_?
	some artic	les	come	my	_ what is _	protocol?
	will d	lo when	is _	?		
	there assis	tance	items	in	?	
	needed, ite	ems not	inside	·		
	doesn't	my	y parcel?			
	don't		should be t	aken	omitted p	roducts.
	I	_ about mi	ssing items	from	?	
			are ple			
			ts			
			delivery		ertain	_?
			packa			
			th	_?		
	now?Packa					
			ship			
			at foun			ıt.
			_ package is			
			e parcel,			do?
			or prod			
			n		9?	
			that		2	
			is n			
			receive			
			items _		ackage?	
			packaç			
			what t		-1 0	
			exc		eı?	
			un			
What	is the		_ is	?		

should now items not?
Advice NEEDED for items
If certain aren't proceed?
I the items are not included.
What next when is missing items?
Need advice
don't if some in my aren't included.
If some aren't how move ?
When parts of my are please
Is next for package ?
wondering certain articles didn't with package.
Is it to go items included delivery?
If certain how do I?
handle items that ?
A are MIA:?
What package is?
included; should do next?
are items options are?
Is there way deal pieces from ?
missed package items?
If there are items I proceed?
When something is missing the action?
What should parcel?
Is a process dealing ?
Please because were received!
part of my order is out?
If lacks
What if there items?
you me with missing my?
Few things absent shipment?
of my missing.
in what is the protocol?
actions done excluded content?
How items are missing?
your response AWOL in parcel?
Advice on needed.
am how proceed when things are
What will my that missing?
was sought for that delivery.
do I items included.
if everything my order?
things are not present, I'm not
When something not parcel, what your of?
Is way to if aren't included?
If those weren't in the protocol?
items included, how I on?
part my missing?
should I don't items in my?
the items missing?
the items missing? I don't know things are out.

Whathappen to	What do aren't included.
do _ think are	What happen to missing?
How	Is any recourse show in box?
How	do think are excluded parcel content?
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There are procedures follow if there my
Do you a solution for the?
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a solution package content
next? in my order.
There not in my
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stuff is from delivery, are the?
a plan in is missing from delivery?
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Advice in my
What be parcel that is?
Advice needed items not
Do you solution product components?
certain articles didn't my the protocol?
What would happen?
The missing package, how ?
should do the that aren't?
What should do have some items in ?
if items order.
were in the shipment?
There to proceed?
items are not found inside a
lacks stuff, what do?
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Need			
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			eived product?
When my	missing	, advise w	hat
What I		not	included in my package?
How can			
are c	consequences	excluded	content?
do I	my	stuff?	
steps if yo			
to			issing.
give	instruc	tions	incomplete package contents?
		not have?	
parts	excluded fro	om w	hat are there?
steps	missing	_?	
What	_doesn't	_ items?	
What's next,		received	my?
you have _	informa	tion missir	ng from shipment?
	plan so	omething isn't d	elivered?
solution fo	or	content?	
What do you		is in	parcel?
Do you have	way of		components?
I don't	do	produc	ets.
items are	ar	e some?	
am not	how to	when a	re
There		included in my	
How	proceed	things a	ren't?
Next of ac	tion, I could		goods my?
When parts	_ not	box?	
to	missing _	items?	
If parts		_ box, any	?
	doesn't	_ items, what sh	ould do?
I know ho	w	things	included.
next	not	my orde	er?
what is yo	ur	not	the parcel?
Is there re	ecourse	the are	box?
part of my	·		steps should I take?
What			
I	_ now items	inclu	ıded.
Is it possible		froi	n package?

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was items found in the
What if products?
should you things are in the?
I'm are things omitted.
if my package ?
there recourse aren't in the?
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What are the Not received my
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