## [Demo] NLP Dataset for Customer Service Automation

Company Type	Online Electronics and Technology Retailers
Inquiry Category	Payment and billing inquiries
Inquiry Sub- Category	Payment decline assistance
Description	Customers encounter issues with payment decline, often due to insufficient funds, fraud alerts, or technical errors, and require assistance in resolving the problem and completing the purchase.
Data Size	5,145 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\label{lem:masked_sample} \mbox{Masked sample paraphrases of one "Online Electronics and Technology Retailer" customer inquiry. (Purchased data will not be masked.)}$ 

	was my?
Why _	my payment?
	didn't understand why wasn't given
6	a that money has been
The pa	ayment?
Ι	understand my payment became I have
It	is rejected.
Ι	my payment less expected.
I wası	n't sure my
	no why my payment was me.
I	understand why payment less than
	down.
I	understand why pay was
	was
	why my payment would be taken
	was rejected?
Why _	I get?
I didn	't my was
I	why less than it should been.
Payme	ent?
	were you so to ?
	didn't mypayment to?
	payment fail
I	understand his payment
	the payment approved?
I did _	understand why payment taken
(	didn't why my be
	wrong with navment?

Declined!	
Why wasn't	to me?
I wondering whe	re for payment was.
payme	ent go to me.
the m	
It is possible my	
didn't accept	
	 _ reason my payment.
	my money just rejected.
	didn't approve .
No ?	
<del></del>	hy my decreasing.
was denied	
you let me	
	payment wouldn't
	be
	was I anticipated.
	my payment
How come?	
What is the	
is payment	
It is I	
Did be ?	1000000
Why you my	, ,
	v ou could pay
	money just been rejected.
my pay	
	decime: ny payment I I ave been.
	was down.
	tances pay?
	was taken away.
	ny payment won't be
wily ii	
wouldn't tal	
did try	
	been turned
	was away.
There was	was
refuse?	
	nstances of not paid.
	ny payment taken
the reason behind	
Why decline	_
	yment wouldn't be
	didn't go towards me.
	comprehend why my payment wouldn't be
	payments were falling.
	me.
understand	my payment taken
understand	my payment wouldn't taken

Why denied now?
I for denying my payment.
It could money got
payments now?
made rejected?
I didn't had taken away.
I wondering could to accept payment.
My payment declining understand
I my wasn't disbursed
didn't anyone ?
couldn't figure out it should have been.
Why wasn't you me?
Why?
Payment was explanation
the for payment declining.
think the payment denied?
failed to understand payment
understand my payment wasn't I have.
come the was ?
were to let me my?
Why denied.
Why were you payment?
I didn't understand my payment not taken
happened that you ?
I why there no given
Why to me?
didn't payment go !
I my payment became than it should
you what no pay?
gone to me?
Payment?
the rejected?
It conceivable has rejected.
a my money has been down.
could that my just been down.
Payment ?
didn't understand my were taken
was why ?
Was
I think it's rejected.
It is possible was rejected.
I wanted if my
I the was away.
my full amount?
payment why?
didn't understand my payment up.
understand payments less than they should been.
Why I get ?
was preferred
I understand why be up

do payment denied?
Why decline my?
be possible money rejected.
it couldn't make payment?
I was why payment was away.
I had no idea not
Payment denied
My why?
mot willing my cash?
payment and I didn't why.
I wondering what the rejecting my
be rejected?
I idea why payment wouldn't
I wonder why get
Payment why?
did you not give me?
know why payment wouldn't taken
why my payment less should have been.
How to reject payment?
denied,!
Payment?
I didn't my
Payment ?
I comprehend payments declining.
did not understand my became have been.
My have gotten
to money not being?
Payment ?
me decline my?
I didn't coming down.
Did just rejected?
was?
understand why my taken up.
was explanations preferred.
I the reason for my
didn't wouldn't be forwarded.
the pay be?
I was I get amount of my
was how got to deny
I understand why was
was why?
Payment explanation!
I if a reason for payment.
my payment
was wondering why you
payment?
My have gotten
It that my money
Payment declined:
I didn't why my than it be.
<del></del>

Why	decline
	my Decline?
Why	my payment?
	my payment go?
	were the reasons
	why was rejected.
	the pay?
	payment paid?
	red found for my payment.
	payment!
	not
	mot wondered my money wasn't
	my not go to
	not I get the amount of my payment.
	not familiar wouldn't be accepted.
	rejected payment.
	payment denied now.
	that my money rejected.
	t is fee?
	wasn't payment became less than have been.
	t reason a payment?
	was about my payment wouldn't be
	why no me money.
It's _	my money
	I was unable to ?
	wondering rejected my payment.
	is that you payment?
	_ didn't understand not paid.
	didn't understand my payment
	understand why didn't go to
	_not accepted?
Pay	question.
	couldn't figure out why payment less I
	turn my payment?
Why	my declined?
Do _	why the ?
	it paid?
Why	was ?
	_ did my not go ?
	did not payment ?
	why my removed.
	had my ?
	I pay?
	away have down
	possible that cash rejected
	know my payment declining.
	nent down.
	my cash got rejected.
	my cash got rejected you got the for me from
•	

Why refuse payment so?
you refuse the?
It cash been rejected.
been turned down.
My wouldn't be why.
decline?
why my payment declining.
how you deny payment.
I understand were declining
decline money?
was wondering came deny my
Why my?
my full payment?
Why was
Could it be just been?
didn't understand why became than anticipated.
What my payment?
How you down?
may be that money been
might have rejected.
What failing payment?
be rejected?
how my decreased.
was how wouldn't be
why my was less than should have
I didn't why my
I for rejecting payment.
I what the reason was my
Why was ?
dropped.
didn't you me money.
I didn't understand taken.
find my payment was taken
Rejected: are?
Why not get?
declined
I didn't wouldn't through.
It that got rejected.
agree let me take my money?
is possible my money
denied, though?
understand how my dropping.
question declined.
does the ?
Why not paid?
I my be accepted.
Why payment?
My payment ?
was payment paid?
I didn't was I was expecting

didn't understand pay.
my cash rejected?
that my money been
That went?
my payment had decreased.
possible my rejected.
I why my payment
why my was taken away.
was valid transaction ?
did not ?
I payment is falling.
how you came to rejectfrom
understand why my in.
How you the ?
did why my payment was I
why I didn't a
pay rejected.
understand why deteriorated.
It possibility my been
I was my payment.
did declining?
understand mypayment was away.
the reasons pay?
Payment
didnt a payment?
did pay be?
Possibly rejected.
denied, why?
didn't paid the full?
My payment
so to my payment?
pay What?
couldn't my payment was
don't you reject my
I understand be accepted.
Why the pay ?
I understand my
It's that my has
I what you my
was declined
is possible I rejected with
is possible i rejected with did decline?
pay be accepted?
It be my rejected.
was as to why payment less it been.
Why accept money?
I wonder how
I was how you reject from
I was wondering the
did take my money?

I	my	b	een rejecte	d.	
Why		_ denied now	?		
	s you			payment.	
				payment	
	I my			1	
			loce the	an ha	110
					e
				iyment?	
			to me.		
	keep				
I did	n't why	payment v	vas tha	an	been
	was	to you	my pay	yment.	
	you	let me take $\_$	?		
I	_ how you deci	ded reje	ct me	·	
	the	for bein	g denied	?	
	are you v	villing gi	ive me	?	
Why	not	pa	yment?		
	is tl			ejected.	
	resis				
	my				
	why my _		en to		
	wny my _ has				
	wonder I			11 11	
				ıldn't	·•
	wonderin				
	why my		sed	·	
	nent				
	why				
	find	l reason	denyi	ng me payment?	•
	get	rejected?			
Why	to m	ıy?			
	wasn't w	hy paym	ent	taken up.	
	why you	pa	yment.		
Why	the?				
Payn	nent				
			payment	away fr	om
	not				
-	understa		didn't a	o me.	
	why my r				
	you give			·	
	because				
			_ decimeu:		
	t		a.		
	cash may				
	why my		_ than	should	
	didn't I m				
	e is t		h	·	
	was not _	to			
	did you reject	?			
It		money	been rej	ected.	
I was	s	my	accepted	d.	
I	_ confused as _	why		taken away.	

couldn't how	was taken from me.
Why was payment	_?
the rejected?	
possible that money _	been .
was payments no	
I wondering	
How not make _	
didn't understand	
I didn't were	
is my had h	
I don't why payment _	
was an preferred	1.
was pay	
How I a?	
I was how you	the reason my
didn't understand my	dropping.
money rejected.	
What the for dec	lined?
Why payment re	ceived?
My possibly	
quite sure	payment wouldn't be .
can my money _	
Why money?	10,00000.
	2
did you Payment	
not why pa	
was that cash	
no idea my	
don't understand why my _	
didn't why paym	
wasn't my	
Why was wouldn't	me my?
were hesitant to	money?
dont I my?	
Why you not to n	noney?
I you able _	me my payment.
don't the w	ouldn't accepted.
Maybe was down	
why payme	
The was!	no aroppout
mypayment declined?	
Why my?	
I understand why my	
I think that my n	
I was about	
got	±•
I couldn't why	taken me.
were the you	paid?
didn't I payment	?
Can declined fee	?

de	clined explanation is
dic	dn't repaid?
	a payments?
	that money
	know the for my was.
	payment ?
	didn't let money?
	?
	 _ money down?
	down.
	es ?
	d you so swiftly?
	d transaction Decline?
	how to me payments.
	the reason paying?
	as rejected.
	the reason was taken away.
	as quick to refuse ?
	y money just
	l reject
	my payment off?
	you my payment?
	not understand why my be
I k	mow why became less
	a transaction?
Why	payment?
What	reasons not?
do:	n't why payment taken
Why did	ln't?
I do	why was taken
	d I not?
	used pay be?
	n't understand why are
	you my money?
	you chose my payment.
	ere circumstances not paycheck?
	has just been refused.
	vondering why to reject from
	you accept ?
	t preferred
	't understand my became less have
	that was
	yment wouldn't
	you reason for my
	how came up with the for me from
	I?
	payment decline?
Why did	ln't any?
ca	n be cash has
	my money rejected

Why was?
the reasons pay?
decline my
wasn't my going ?
Why swift to my?
How you for my payment?
my money has turned down.
that my cash rejected
Why go to me?
I apayment?
the my payment?
payment not made?
I was how you to reject
I didn't understand wouldn't
now, why?
was that you immediately ?
am wondering you reason my payment.
I wanted payment.
wonder not money.
Payment now?
Why did receive
I was accept the
did not comprehend my than it been
My have just
wonder why my was taken
didn't understand why my
was down, explanation
was it that refused ?
My payment was away idea why.
Why payment denied?
It is my
I me my payment.
It is I have just turned
is my rejected.
you could deny payment.
wondering were so quick to refuse
given to me.
Payment down,?
is funds rejected.
compensation rejected?
Why money to me.
I'm you denied
did there no?
why my payment was
didn't why my
I was you payment.
money have gotten
was the decision to my payment.
was refused?
get my payment?

did not why payment less than
un accepted?
understand my payment refused.
why my payment wouldn't
transaction declined?
did you payment?
I understand why a payment.
was it ?
Why a payoff?
asked payment didn't to
It can my rejected.
I want why payment didn't to
I why my payment
Why receive payment?
I why be accepted.
Why payment immediately?
aware my was away.
why decline?
how you came deny
It possible was rejected.
isn't I payment?
had no idea payment became than I
I didn't my not
didn't understanding why away.
did not payment?
not comprehend why was than it should
I away.
How come to my ?
My got
was confused as why was
was confused as wify was happened I couldn't payment?
How it I a?
wasn't apparent why was
did decline?
I why my
was you my payment.
I wondered how payment.
How I receive ?
is my money got
payment denied?
be that cash rejected.
Why get my?
declined, preferred
am wondering how with reason rejecting payment.
unaccepted!
give me my?
I did my payment was should been.
I did understand why made.
why my was reduced.

Why	decline?
Why	payment?
I	understand was not
	nent down?
	a that has been rejected.
	nent why?
	possible that I my rejected.
	I paid.
	you to find the my?
	my cash?
	didn't why money be taken
Payn	nent explanation
Why	you want to ?
	is reason declined fee.
	want my payment?
	why you so to my payment.
	was there of ?
	wouldn't I accept ?
	didn't me?
	to know the reason rejecting payment.
	was possible that rejected.
	didn't understand why was
	wondering you didn't payment.
Why	did my payment?
I	payment be accepted.
Why	the full amount payment?
	turned explanation
Payn	nent!
	refuse my?
	wondering you to accept my payment.
	understand my was taken away
	didn't how payment falling.
	come my payment ?
	how you could from payment.
	you pay?
	were not being paid.
	taken away?
	decline?
Why	my?
	was not aware of why be
	pay to be rejected?
I was	s how you to
	my payment unrecognized?
	understand why taken away.
	don't get the?
	cash may been
	you willing to my?
	you willing to my give money?
	give money: wondering you came reason rejecting payment
	was the transaction declined?

It is	plausible that
	_ is a my just turned down.
Why	not given?
	was as how you the rejecting my
I had	d that
	aren't accept money?
	ndered didn't my
	_ may have my money.
	_ didn't payment was decline.
	_ don't understand decline money.
	not able understand payment be taken
	my payment fell
	perplexed as wouldn't be taken up.
	understand my payment was taken
	wonder money not given to
	to know for rejecting my was.
The	fee ask about.
	_why rejected?
	know you were so quick refuse my
	refused to accept payment?
	for non-payment known.
	why payment was
	did I not get the of ?
	was an preferred.
	n't understand payment not what have
	did not understand wouldn't be
	know the for my payment.
	no to me?
	_ did rejected?
	get?
	you my payment?
	declined question.
	t the for declining?
	figure was taken away.
	understand why payment was away.
	_ did I get?
	_ was wondering reason my payment.
	how you got the for denying
Was	not?
I	know my wouldn't get
	why you denied my
	reason payment failing?
	you accept payment?
	why money to me.
	nent why?
	_ come was to payment.
	not my payment was than I should
	my payment?
	_ payment explanation

because something.
I denied payment.
Why this?
why my to me.
I was you denied
was of pay?
It that money was
didn't understand why was taken away.
decreased.
Payments ?
didn't understand my payment
I wondering payment down.
I my payment was away.
Why refuse right away?
have no why wouldn't be taken
was preferred.
curious how the for my payment.
I had my money
of not pay?
I why payment became less than
there reason for fee?
why money not to me.
waswhy?
I was wondering decided to payments
I'm money given to
cash got
I wondering as to payment.
I was what reason for paying
Why payment?
I did not why payment
my wouldn't be taken up.
fee was on?
not understand was decreasing.
was this ?
didn't the my payment
Why my don't go?
why a transaction
I didn't my low.
Why My?
It is that
didn't understand why up
I payment, why?
Payment why?
It that my rejected.
Why do get?
I was be accepted.
Payment why!
happened pay?
denied!
that got my money.

is possible that my
understand why my payment was
Vhy successful?
understand why my payment than what have
not willing my money?
were so quick to ?
was wondering what for you rejecting
Why you not give my?
you not give my understand why payment is
it is possible money got
from me.
unwilling give me your?
Vhy weren't let take money.
t is possible my
payment denied?
my payment taken up.
is a possibility got
the be rejected?
$\_\_\_ understand \_\_\_ payment \_\_\_ than I \_\_\_ have.$
by the reason my
didn't get?
/hy turned off?
wondering to me from my payment.
do not why my was
he payment why?
was ?
did I payments?
why didn't my
my payment removed.
what the for the payment.
/hy payment ?
was why was not
payment was erased.  didn't why my payment not taken .
Why I the amount of ?
/hy were unwilling let money?
/hy were let me?
as you came to my payment.
wondering denying my payment.
here possibility my was
is the reason for ?
Vhy didn't get money ?
payment accepted?
why?
know why payment was
was denied,?
why?
did my payment was less than should
Why did immediately?
was wondering could me payment.

possible my not accepted.
I my money didn't
Why don't money?
Why were to money?
I why my was
I didn't know why.
did not understand my payment
didn't understand why my became it should
pay, happened?
was who rejected
Possibly my down.
asked get a payment.
My was I didn't
understand mypayment be taken.
I you decided to deny my
his was taken away.
How could now?
my payment?
my payment failed?
were you to refuse my?
was going?
refused!
to know why my money was given
I asked reason for my payment.
Why you that refused ?
didn't it be accepted.
I wasn't sure why payment became less
is possible my rejected.
wasn't why payment was
So reject payment?
why me from payments.
were reasons pay?
Why not able money?
Why do my?
wondering you came decision to deny payment.
I did why declining
How did the reason for denying?
couldn't figure out why wouldn't taken
was not why my accepted.
I couldn't out was down.
might be possible my has turned
Payment?
It's my got
Payment paid,?
come I money?
I my payment became I should
reason that pay rejected?
wondering what the was for the
wondering came to reject from the
Why get?

	was	you can	ne up	_ the	_ for denying	·
I	not	why my		·		
	were	_ so quick	deny _	?		
I	wh	ıy you	paym	ent.		
	suspect tl	hat mon	ey			
	couldn't	why my	woul	ld b	e	
		could				
		deringy				
		taken_				
		be den			_ •	
		payr		thai	n.	
		ed payme				
		vhy				
	why				- <b>J</b>	
			have be	een reiec	ted my m	ionev.
		faile				
		?	a pajiioi			
		·				
				would	n't	
	my payme		11y 111y	would		
		money	dooen't		mo	
		money			me.	
			ment	_ taken _		<b>-</b> •
		why.	the d	acicion	reject my	
					reject my	·
		_ you m				
		_ why my		e		
		failed paymer		-1		
		_ why		aken awa	ıy.	
		explanat		2		
		ayment		:		
		transactio		2		
		d				
		could				
		of				
		what			<u> </u>	
		not give				
		my pay	ment	_ quick?		
	declined?					
		payment	<del></del>			
		oney got				
		w			1	
		money		?		
		_ received a p				
		I		vouldn't k	e accepted.	
		payment				
		my ı				
		_ know	the reason	n was for	me from	··
Ask _	pay _					
	wondered	l how you cou	ld		for	payment.

the payment?
cash just ?
the to me?
payment was
Why I get the of my?
Did rejected?
wasn't to to take my money?
don't what happened payment.
I willing to my money.
couldn't understand why be
I was reason denying my payment.
I wondering how not my
It is have had my money
I was wondering came conclusion to my
was the fee.
understand was less than what have been
I wasn't sure payment
on earth did my?
I wondered away from me.
denied
did failed about?
How accept my?
did you my payment
to let me take my?
Why reject?
I why my money taken
wonder money wasn't
I understand why away.
be denied?
declined?
my got
why?
my payment wouldn't be taken
I sure the accepted.
it my payment?
know my payment removed.
How could not ?
Why denied now?
wondered to the decision to my
transaction!
wondering how came to for my payment.
Why unsuccessful?
payment declined?
was declining
not my money?
I was wondering where for payment
Are the fee?
cash may turned
was wondering could from paying.
you so refuse my payment?

wasthough?refusedexplanationknowpay wasawaywas payment?reasonnot paying?  Why wasnow?didrefuse tomy?  I wonderwasntto Ihowdeny paymentwereto let memy money?  Whypayment?  Why did payment?  Why did payment?  waspayment?
knowpay wasawaywas payment?reason not paying?  Why wasnow?didrefuse tomy?  I wonderwasnt to  Ihowdeny paymentwereto let memy money?  Whypayment?my payment?  Why did paymentmysteriously went?
was payment ? reason not paying?  Why was now? did refuse to my ?  I wonder wasnt to  I how deny payment were to let me my money?  Why payment ?  Why did payment ?  Why did payment ?
reason not paying?  Why was now?  did refuse to my?  I wonder wasnt to  I how deny payment.  were to let me my money?  Why payment?  my payment?  Why did payment  mysteriously went?
Why was
did refuse to my ? I wonder wasnt to  I how deny payment.  were to let me my money?  Why payment ?  Why did payment ?  Why did payment  mysteriously went ?
I wonder wasnt to  I how deny payment were to let me my money?  Why payment ? my payment ?  Why did payment mysteriously went ?
I how deny payment were to let me my money?  Why payment? my payment?  Why did payment mysteriously went?
were to let me my money?  Why payment ?  my payment ?  Why did payment  mysteriously went ?
Why payment? my payment? Why did payment mysteriously went?
my payment? Why did payment mysteriously went?
Why did paymentmysteriously went?
mysteriously went?
was payment ?
<b>1</b> J
come you payment?
I didn't understand why
probable money has rejected.
you refused to pay.
didn't why my payment
I how you to deny
It is feasible money been
Why my money?
I wondering how came the
Did you my?
come down my?
was wondering you decide reject
puzzled to why money given to
I wondering how you found the
couldn't explain my declining.
refused,!
Why decline?
did why payment wouldn't received.
pay dismissed?
I would be denied.
wondered you accept from my
don't understand why refuse my payment.
I understand why payment
Why my payment to ?
Payment why?
I didn't why my
It's possible my
I was taken away
be that was turned
I didn't why my payment than been.
Why wasn't to?
I receive?
was what caused reject payment.
I denied

	come you check?
	was unable to make payment.
	sure why payment was
Ι	understand payment decline.
I	know how you found the payment.
	unaware of my was away.
	it denied?
It's _	cash got
	don't why my payment wouldn't
	was Decline?
	declined, explanation is
	why I wasn't money
My n	noney
	did they payment?
I	not my declined.
Why	failed?
	they deny payment?
	was curious reason denying me
Why	the not ?
	payment not go then?
	sure why payment
	money decline?