## [Demo] NLP Dataset for Customer Service Automation

Company Type	Natural Gas Companies
Inquiry Category	Service connection requests and issues
Inquiry Sub- Category	Service Interruption
Description	Customers experiencing a natural gas service outage or disruption and seeking information on the cause, estimated restoration time, and steps to be taken during the interruption period.
Data Size	5,170 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Natural Gas Company" customer inquiry. (Purchased data will not be masked.)

	_ I do during outage?
	I do during the out
What	do at a ?
Now	what will to?
During a	what to help?
	_ actions is out?
Is there _	thing I to the period?
the	
	down what should ?
During	Outage what to?
Is	to do the down time?
	_ what to in the
	what during the outage.
	_ downtime should we?
	need to do during the of time?
Is there _	I can do out
During a	?
	_ what?
best cours	se of?
There	things to do while
What	when a downtime?
I bee	en what to during ?
What	_ I have during?
step	s to take break?
During ou	atages, are?
	_ while occurs?
	_ have power what do?
Is there _	thing need to the power ?
+0	off time?

the power be on?
Without power, do?
Suggestions to do in of
Can you suggest power ?
about to timeframe.
the is what do?
I do when a interruption?
Are there suggestions for?
There tips for outage?
should taken during energy
How should downtime?
Is of during interruption?
What down time?
I no to do during
What should when failure?
In where best action?
options during an outage?
During can done?
is game plan there internet?
the off should I?
when I don't power?
are to do a
must I do?
can I deal a?
The best to deal ?
What to power is
measures throughout?
don't is I to do the downtime.
How it the outage
I anything I during a failure?
steps there is an
should I offline time?
the an outage?
there proper during an ?
I have no clue what down.
When down should done?
do during outage?
Actions service is
What needs done ?
power is down do?
I idea need do the downtime.
What out?
are best to deal with ?
to an frame.
Is there that when the power is ?
What to you're?
there anything to power goes out?
What can power out?
Is a that to do during ?
What's case an outage?

an out of time
What the outage?
What's best of an?
Are there the outage?
move in outage?
when paused
How with power?
do a power outage?
anything to do when down?
no what do I?
How I with a
downtime, to?
a thing need do during the?
Do have for with power ?
During that the is not working can ?
tips for power outages?
How you outage
During the what do?
are any this?
for when the is?
be done power is down?
Outage time, is ?
outages, are available?
Are for dealing disruptions?
There should be amidst
there while paused?
Appropriate time downtime?
During downtime I do?
if it goes down?
What I do about ?
I don't do with it?
When a power failure ?
the downtime, supposed do?
do during the?
Suggestions on to do
What I event of a power ?
outages, should we?
there I to of out of service?  What when failure ensues?
Can you suggest things power?
should they in?
suggestions to with this time?
When the what should?
I without power?
During the time is out, I?
When out, what are ?
am sure if I to anything out service
a power failure, do?
can there is power shortage?
there any options?

I a power failure ?
What do if power?
When goes down we?
Suggestions when internet off?
When I need to do?
What should do happens?
What do during an ?
I'm not out of
grid down, should I?
Is any energy break?
is not what done?
Suggestions what downtime time?
During
is game there's power?
ought be during outage?
Is I when it's down?
Suggestions actions down?
you do the outage?
things during the outage?
is should I do?
any for handling power?
a there to do.
No power, I?
Is anything have while the goes?
the period of power?
need to during down time?
I want to downtime.
the down
I'm not what to duringservice period.
is the advice for ?
Is there anything I the the power ?
have on dealing with power?
What do you an?
What can I do?
What can be done?
During loss
Appropriate downtime?
downtime starts?
During times the isn't working do?
while is downtime?
During pause, things to
out of service period.
When grid what should I?
there should during the power going?
are to when is paused.
the internet functioning, what can do?
Actions be power is?
interruption?
What do a loss?
Advice for?

my game after ?
Suggestions is down?
What I during a ?
What should I be
What is my interruption?
What do when?
we do without?
a power outage, can?
What should during the?
a power Failure, do?
are during an
During the service do anything?
During should do?
Proper take energy break?
during an outage?
Something while ?
should do when off?
is the of when interruption present?
Suggestions for an of?
What is thing to the?
the out service there need to do?
I do experience a power?
options are available when ?
a and what can do?
any advice for outage ?
When the is act?
What should during ?
the internet can I
What I to do there power ?
there any thing that the downtime?
as fails?
as fails?
What's of interruption?
What's of interruption?  There some that I need to down
What's of interruption?  There some that I need to down  are I supposed during a ?
What's of interruption?         There some that I need to down         are I supposed during a ?         Plans there gas?
What's of interruption?  There some that I need to down  are I supposed during a ?  Plans there gas?  Any downtime?
What's of interruption?         There some that I need to down         are I supposed during a?         Plans there gas?         Any downtime?         Suggestions when the internet?
What's of interruption?         There some that I need to down         are I supposed during a?         Plans there gas?         Any downtime?         Suggestions when the internet?         Some ideas a?
What's of interruption?         There some that I need to down         are I supposed during a?         Plans there gas?         Any downtime?         Suggestions when the internet?         Some ideas a?         can do there is a?
What's of interruption?         There some that I need to down         are I supposed during a?         Plans there gas?         Any downtime?         Suggestions when the internet?         Some ideas a?         can do there is a?         the we do?
What's of interruption?         There some that I need to down         are I supposed during a?         Plans there gas?         Any downtime?         Suggestions when the internet?         Some ideas a?         can do there is a?         the we do?         for the time?
What's of interruption?         There some that I need to down         are I supposed during a?         Plans there gas?         Any downtime?         Suggestions when the internet?         Some ideas a?         can do there is a?         the we do?         for the time?         What is plan have an?
What's of interruption?         There some that I need to down         are I supposed during a?         Plans there gas?         Any downtime?         Suggestions when the internet?         Some ideas a?         can do there is a?         the we do?         for the time?         What is plan have an?         is an tips?
What's of interruption?         There some that I need to down         are I supposed during a?         Plans there gas?         Any downtime?         Suggestions when the internet?         Some ideas a?         can do there is a?         the we do?         for the time?         What is plan have an?
What's of interruption?         There some that I need to down         are I supposed during a?         Plans there gas?         Any downtime?         Suggestions when the internet?         Some ideas a?         can do there is a?         the we do?         for the time?         What is plan have an?         is an tips?         What's my if an?         we do spend?
What's of interruption?         There some that I need to down         are I supposed during a?         Plans there gas?         Any downtime?         Suggestions when the internet?         Some ideas a?         can do there is a?         the we do?         for the time?         What is plan have an?         is an tips?         What's my if an?
What's of interruption?         There some that I need to down         are I supposed during a?         Plans there gas?         Any downtime?         Suggestions when the internet?         Some ideas a?         can do there is a?         the we do?         for the time?         What is plan have an?         is an tips?         What's my if an?         we do spend?         There an of service.         power lost
What's of interruption?         There some that I need to down         are I supposed during a?         Plans there gas?         Any downtime?         Suggestions when the internet?         Some ideas a?         can do there is a?         the we do?         for the time?         What is plan have an?         is an tips?         What's my if an?         we do spend?         There an of service.
What's of interruption?         There some that I need to down         are I supposed during a?         Plans there gas?         Any downtime?         Suggestions when the internet?         Some ideas a?         can do there is a?         the we do?         for the time?         What is plan have an?         is an tips?         What's my if an?         we do spend?         There an of service.         power lost

should when are downtime?
there ideas for a period power?
What best thing to do ?
there tips for power?
I if I during the power going
What are we supposed ?
Outage hours?
to go
survive Outage frame.
Is there any I need the ?
any I need to during downtime.
Suggestions power failures?
there I need to do I'm of?
Are any things I during the ?
During the of I do?
Is there need do when of service?
Does anyone have tips with ?
Is there anything to do time being?
to do something a outage?
any I need to I'm of service?
Suggestions the?
I do power should I?
an Outage?
might do during ?
Is suggestion amidst?
When is no power, ? what should do ?
to through outage?
What should during ?
there anything that needs to done period?
grid is down am I to?
there best after interruption?
What the downtime?
to power unavailability?
have suggestions amidst ?
tips for dealing with ?
Is there must the service period?
during the powerout?
What I to when not working?
the grid is should
is do during?
There's power failure do?
I'm not to the down
to do without power?
Proper with energy?
I in a power?
my move time?
regarding time?

During outage, do do?
What to do when?
there that need do the period?
During downtime, do?
can do when the ?
wondering to do downtime.
should done the
I don't know to the grid
the isn't working can I do?
What do power is not?
What options during outage?
What at downtime?
should during Outage?
What I am off?
do to spend?
service pause are things to
Proper while an is
During the internet isn't what I?
when the power ?
now what I?
downtime, should we?
While service ?
During the do?
do while a in
What do the?
Suggested power goes?
What I do?
when there is no?
What I supposed to when goes?
Proper an energy
In should time the neuron is out?
Is should time the power is out?
can do during a ?
can do during a ? Outage: have do?
can do during a ? Outage: have do? are to a stop.
can do during a ? Outage: have do? are to a stop my if the goes ?
can do during a ?  Outage: have do?  are to a stop.  my if the goes ?  should I do failure?
can do during a ? Outage: have do? are to a stop my if the goes ? should I do failure? I when there's ?
can do during a ? Outage: have do? are to a stop my if the goes ? should I do failure? I when there's ? there need during power going out
can do during a ? Outage: have do? are to a stop my if the goes ? should I do failure? I when there's ? there need during power going out What can power hits?
can do during a?  Outage: have do?  are to a stop.  my if the goes?  should I do failure?  I when there's?  there need during power going out  What can power hits?  During what to do?
can do during a ? Outage: have do? are to a stop my if the goes ? should I do failure? I when there's ? there need during power going out What can power hits? During what to do? Is I to do during time of out?
can do during a? Outage: have do? are to a stop my if the goes? should I do failure? I when there's? there need during power going out What can power hits? During what to do? Is I to do during time of out? Are navigate the?
can do during a?  Outage: have do?  are to a stop.  my if the goes?  should I do failure?  I when there's?  there need during power going out  What can power hits?  During what to do?  Is I to do during time of out?  Are navigate the?  can when there is failure.
can do during a?  Outage: have do?  are to a stop.  my if the goes?  should I do failure?  I when there's?  there need during power going out  What can power hits?  During what to do?  Is I to do during time of out?  Are navigate the?  can when there is failure.  Do have this outage?
can do during a?  Outage: have do?  are to a stop.  my if the goes?  should I do failure?  I when there's?  there need during power going out  What can power hits?  During what to do?  Is I to do during time of out?  Are navigate the?  can when there is failure.  Do have this outage?  downtime can done?
can do during a?  Outage: have do?  are to a stop.  my if the goes?  should I do failure?  I when there's?  there need during power going out  What can power hits?  During what to do?  Is I to do during time of out?  Are navigate the?  can when there is failure.  Do have this outage?  downtime can done?  time? What's ?
can do during a ?  Outage: have do?  are to a stop.  my if the goes ?  should I do failure?  I when there's ?  there need during power going out  What can power hits?  During what to do?  Is I to do during time of out?  Are navigate the ?  can when there is failure.  Do have this outage ?  downtime can done?  time? What's ?  How to
can do during a?  Outage: have do?  are to a stop.  my if the goes?  should I do failure?  I when there's?  there need during power going out  What can power hits?  During what to do?  Is I to do during time of out?  Are navigate the?  can when there is failure.  Do have this outage?  downtime can done?  time? What's ?
can do during a ?  Outage: have do?  are to a stop.  my if the goes ?  should I do failure?  I when there's ?  there need during power going out  What can power hits?  During what to do?  Is I to do during time of out?  Are navigate the ?  can when there is failure.  Do have this outage ?  downtime can done?  time? What's ?  How to

know what to if the grid
What do a failure?
The downtime?
don't power, what do
What I do of a ?
out of I'm what to do.
are do a service
What can do during ?
What do are down?
Do have during failure?
am I to when the grid ?
during what do?
What I supposed do when down?
there anything need on down time?
in midst of ?
should do we offline?
for power goes?
to the is not?
options available during ?
game plan the power goes?
What do there power ?
Suggestions while outage?
In the
During are there things I to?
aboutsteps during break?
Outage I next?
measures downtime?
Do know downtime?
What is my if?
Is there I to do time of ?
I have no idea what I grid grid
Suggestions period?
options during outage.
The outages?
power out?
do it's down?
What in the?
there I can when the power ?
What should we during the ?
There are respond
anything I to do period outage?
best with interruption?
the out service period, to do?
What there power?
what should do?
Suggested the power ?
I there is no?
What do during ?
During a what I?
What happen power?

When what we?
Suggestions the power?
Do on how deal with downtime?
do I the is?
There any suggestions on do this
Do you dealing with power?
the out, should I?
During service, there things to
I have power I?
What if there is a ?
during outage time?
Is tips outage time?
How deal ?
available options an?
What when there's no?
What I do there's ?
course of action in interruption?
do there no power?
Appropriate during?
What you to outage?
survive interruption.
What I have out of service?
What do when a power?
ideas on handling a?
How to with?
I do electricity?
do during?
What do an?
to when is cut?
I know do when grids is
there anything that to do the?
measures amidst?
some downtime?
to with?
When down, must do?
is the thing the outage?
Is I need my service over?
What we the?
when there is power?
in down time?
What in downtime?
I'm to the downtime.
How to power?
do during interruption?
What with power?
have I during the?
Suggestions time the power?
I do there's power?
There to do a service
be done the paused?

What during down?
can in the of power failure?
There are in outage?
can spend?
grid is out?
What I no available?
What supposed do outage?
During should doing?
actions downtime?
loss, what?
What an intermittent outage?
a time the isn't can do?
are tips power failures?
What we the?
There a to spend
Is while power?
What's the course when an?
to when downtime?
How do you an ?
do do there is failure?
Correct an break?
There things to down.
a failure can I?
during downtime we
is down, should do?
steps during break?
there I when the power out?
During What do?
steps amidst an break?
period of the should I do?
Is there any ideas ?
is and are the ?
I what do a failure.
measures related ?
What power failure?
actions goes out?
During the when internet what I?
grid down, am I to do?
What should a power?
During the when the power to?
options an?
Which is the an interruption?
During when internet unavailable, what I?
this what should ?
Are there things I during a ?
<u> </u>
should do outage?
should do outage? Suggestions when goes out?
Suggestions when goes out?

for period?
game there no power?
During a power can?
are for power disruptions?
there any thing have to during power ?
Things to while the
there any things I to during of ?
Appropriate downtime?
Service is actions?
What if no?
for of powerlessness?
there anything during downtime?
appropriate during downtime?
am if has any tips
Is there the down time?
the time the internet out, what ?
grid is I do?
of action in interruption.
What should the power?
downtime, what we?
do when power is?
What are the the outage?
During a the can I do?
steps amidst an ?
the power what can I do?
as to to power's?
power, should I do?
is way navigate the?
there suggestions for power goes?
doing during the outage?
while no power?
Is thing I do a failure?
take when is out?
How with disruptions?
are things do a in the
the of downtime?
can during downtime?
is paused what actions ?
Outage: what ?
for the duration of the?
are things do a in service.
should I the power ?
There are to break.
Options issue?
Some taken is down.
I have should I
Suggested out.
There is a out know to do.
power down, what should ?
a power what should ?

There for the blackout
What I do the ?
there anything I a power outage?
What action during downtime?
Suggestions the?
What do during power?
What can there's a?
During this time the is I to do?
How can we?
Measures that during?
Can during power downtime?
you service is paused?
This any?
can to navigate the?
Suggestions being of?
What is it without?
there suggested actions power ?
on what do power goes out?
During the internet is malfunctioning can?
Is a thing to ?
I don't power should do ?
What during some?
I supposed do the outage?
What should I do no?
on a shutdown?
Is I to do during service ?
Advice interruption?
for time is down?
there thing I need do power out?
What of?
do when are off?
downtime, should do?
Is there I can out of?
should do in case ?
During time of power do I anything?
Is there have do downtime?
are the things to in ?
me any for downtime?
any advice with outages?
for the duration interruption?
What should during
do when downtime?
Is there I need to the ?
What I to do is down?
What can I at a power?
downtime what to?
you any about tasks for ?
I to how spend
tips dealing power outages?
for tasks downtime?

when the is?
Outage: What do?
do I power?
How failures?
grid goes down should ?
What I do in cut?
Any on how get through ?
are you to the?
to there's a power?
amidst outages?
How do out of service ?
is move outage?
what downtime
How with power?
What the things do during outage?
How without power?
I there's anything need the out of service
What when there is outage?
Power what should we?
to downtime?
to any tips for downtime?
no power?
Are there any need to the ?
available outage?
How an outage.
When is what do?
There any downtime?
Is any downtime?
What things?
There ways handle shutdown
During period, should I
During times the doesn't can do?
is that have to?
What should one?
that I do during out service period?
What there's a power?
Any ideas?
the time do anything?
The course action interruption ?
I do there's internet?
to treat
I sure do during the down
Suggestions when power will ?
Appropriate time downtime?
there anything do the power going?
I do power?
on downtime?
should when the is?
During out of are things I do?
to do

to	the ]	power	out?		
the	the	is r	not working,	what	do?
to do _		stopp	ed?		
What w					
Appropriate		case of _	?		
d	uring times	of?			
	C	an do dur	ing a power	?	
I					
There are					
steps a					
p			: (	do?	
aı					?
Is there					_ power?
When					
What do					
When					
Actions shou					
What b					
time, _					
Is any _				?	
				_	
th				errupted?	
there _					
is				?	
How do					
During					do?
What					
What can					
the pov					
What do					
				•	
In interruption				?	
the inte				·	
Now w			1		
When g			,	do?	
I				ao.	
Suggestions will I _				2	
				:	
need a					
yo				J 2	
there a					
There are				•	
Any for					
w					
Are					
there _				outage?	
Proper steps			?		
d	uring an	?			

What I take downtime?
What I a happens?
the fails, what I?
the when is malfunctioning, can I?
during failures?
What are an?
What during a downtime?
failure, what am I do?
What actions when power is?
course when interrupted?
During what can I?
What do you're ?
a failure?
do when power is?
the tips?
on shut down?
Any power out?
downtime, what you to?
When is gas,?
Are things do downtime?
there is outage, should do?
Is I need do the off
What should I period?
my there an outage?
for time the out?
Is there I to do during ?
if need anything during out of service period?
What I do failure.
Outage: Now to do?
to during pause.
What should we do event power?
I am I to the out service period.
on the goes?
Is an idea time?
Is there any?
do in downtime?
Are supposed to when the grid?
in an outage?
with power cuts?
is no power do?
is no power do? Immediate service is?
Immediate service is?         plan in case outage?
Immediate service is?         plan in case outage?         What to event an?
Immediate service is?         plan in case outage?         What to event an?         anything I must do during of period?
Immediate service is?         plan in case outage?         What to event an?         anything I must do during of period?         can do the goes?
Immediate service is?         plan in case outage?         What to event an?         anything I must do during of period?         can do the goes?         What about ?
Immediate service is?         plan in case outage?         What to event an?         anything I must do during of period?         can do the goes?         What about ?         internet is not working can do?
Immediate service is?         plan in case outage?         What to event an?         anything I must do during of period?         can do the goes?         What about?         internet is not working can do?         anything that do during down time?
Immediate service is?         plan in case outage?         What to event an?         anything I must do during of period?         can do the goes?         What about ?         internet is not working can do?

in the midst ?
be done power down?
What during the outage?
any I need to do the power ?
What supposed to the goes out?
What do time?
Is there anything I to service?
Is a best of interruption?
I to do during the time is ?
you do when down?
Is there proper amidst ?
actions when the
you deal failures?
I able to do is failure?
What options you take ?
amidst the?
What can I out?
have tips regarding outages?
suggestions handling time?
downtime we do?
there measure throughout?
During what we?
Appropriate the of?
can if have power?
deal with this downtime?
service is?
What do downtime?
power what should we?
like to tips for
downtime, I have to?
What can in a?
supposed to anything the?
During time any things I to?
What must ?
power failure I do?
Outage: I do?
I to during the time the power ?
do you think should done ?
in the of ?
Appropriate measures during?
The and what do?
the isn't can do
can shutdown timeframe?
Actions that taken when ?
should do an?
Is there anything I need during the that ?
What I when goes?
when the are?
to the lights off?
I during a failure?

do an downtime frame?
What I do is failure?
to when downtime.
Suggestions when off?
taken is paused?
Is anything when the goes out?
to no electricity?
what do grid down?
How handle timeframe?
Suggestions the time is ?
There are proper break?
best course action interruption?
What do there is problem?
do I no?
What when I power?
do the outage?
Is there I have to during ?
Things to do
Now will I?
when there any?
Actions service?
is what should done?
What to intermittent power?
should do a power?
Is there I do outage?
Suggestions for the no?
would I was power?
are during outages?
Is there any in ?
Is anything do during this out?
what have do?
when there an outage?
Suggestions service time?
there anything need to do during time?
How downtime.
there there is no?
should I downtime?
What are the goes?
the downtime do to?
when power?
internet is down, can?
What I interruption?
some that I need to during out period.
strategy outage time?
there is power?
What I do I ?
power interruption what do?
downtime we do?
When the is what ?
I do, power?

know I can do a outage.
There tips outage time?
What of in interruption?
know to do during this time power
should if there outage?
anything to do ?
there anything do during time of power being?
Is anything to when power goes
anything I to do the period?
when there interruption?
time of the I need to do?
there's power?
should we it's?
Can recommend during ?
for when the goes?
What can I do?
there for with failures?
There some need to do the
There are things service
there I need do down?
Outage hours,?
Should I power?
Best course in?
the best during the downtime?
When any plans?
are things do pause in
Outage time, do?
there to do during this of being?
the power goes out, ?
any advice in downtime ?
What's the best during?
know do with outage
to do things ?
While service ?
I need to during
game plan when is out?
it for me do the downtime?
I to know if anything during power out.
I have to out of service?
What might during ?
Outage what's ?
downtime?
What one downtime?
power is off?
What am I with ?
are the when there an break?
can we downtime?
deal with the ?
Is anything the power out?

what actions should be?
should taken when down.
I act failure?
should we do it ?
The a failure, can do?
best action after an?
Is need to do during the?
Appropriate?
What can done is?
the?
There plans gas?
Is anything to during downtime?
During this of what should do?
downtime, what are?
Something be no
do in an of ?
What's plan there's no?
deal with
time the what I do?
survive an outage time
Is need to do the is down?
Can during power downtime?
one a downtime?
the power is out?
How poweroutages?
the best course of interruption?
What can do power loss?
What advice I activities?
do you for duration ?
if is downtime?
Measures ?
don't know do with no
the is down do to do?
know what without power.
What to do ?
What am do power?
Any suggestions power is?
when outages?
How about when ?
power's down, some actions?
there anything do during the?
Is anything be done service paused?
navigate the outage?
What do the are ?
should do if there ?
I a power issue? I if there's outage?
What shall do?
There's any duration?
Options the?

I when grid is?	
Service paused what do?	
there I need to during the?	
I don't to when grid is	
there of when interruption	occurs?
during my downtime?	
How a period time	
If can do?	
downtime, what to do?	
throughout downtime?	
How do failures?	
my game when power ?	
Is to during the time when	the goes ?
intermittent power?	
Is there of during the?	
Suggestions intermittent ?	
Is outage	?
shutdown timeframe?	•
downtime, can you ?	
If there interruption, what	of action?
are some dealing failures?	
face of the?	
the offline II do?	
wondering need do anything dur	ring service period.
should I when unavailable?	
What do downtime?!	•
During an period, what ?	
should person during ?	
the for outage activities?	
What we're offline?	
can I if power outage?	
Suggestions as the ?	
no power?	
is the best with outage tim	27
to in this downtime	G:
there I to do during power	
I am I can do during	·
What to the grid is down?	
to occur during ?	
	ntownintion?
best course action during i	interruption:
things during a pause	
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During the of period, is there thing	
Proper throughout?	
Appropriate actions?	
In what do?	
for the time down?	
what is my?	
There any suggestions this ?	
There in this downtime?	

for t	he time	k	ре	?	
Is there _	I	to do		?	
not s	sure	do _	the		
do _		an o	f service	time	•
I	so	sho	uld	_do?	
Something	J	po	ower is _	·	
I want	do		down	time.	
What	_we	the	?		
can		during a	?		
What	do	ther	e is	_	failure?
Actions		halte	d?		
thro	ughout	?			
are _	best t	things		in	_?
Are	tips _		with po	wer_	?
	do when	is	elec	trical _	?
Do you	01	n tasks			?
	do i	f po	wer	_ occu	ırs?
	we	when the	re's	_ inter	ruption?
	I wh	nile a pow	er failui	re	?
What	do when	the		?	
is do	wntime an	nd			