[Demo] NLP Dataset for Customer Service Automation

Company Type	Online Electronics and Technology Retailers
Inquiry Category	Customer feedback and complaints
Inquiry Sub- Category	Shipping issues
Description	Customers report issues with the shipping process such as missing packages, incorrect or damaged items received, or tracking information not updating, seeking assistance in resolving these problems.
Data Size	5,156 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\label{lem:masked_sample} \mbox{Masked sample paraphrases of one "Online Electronics and Technology Retailer" customer inquiry. (Purchased data will not be masked.)}$

Where's	h	asn't arrive	ed
no	yet, I'm	·•	
the	_ didn't?	•	
Parcel	rec	eived?	
	that's wha	t wo	ndering.
Why is	?		
There	not	yet!	
box	_ appeared.		
the	e package	?	
but not	?		
	package _	I'm wo	ondering.
It's late,	pa	ackage?	
What	parcel?		
I know i	f Packag	ge	·
I found	not	·	
Is	arriving	?	
no	t recieved?		
notPack	age	_ yet?	
	about	_ package:	s yet.
my pack	cage	_?	
The was	sn't?		
don't	what the _	is	package
	no sign	d	elivery yet.
I am unable _		_ package	·
Had my	?		
I still	orde	r?	
This package		appear	·.
T house o			

is not yet.
my not there?
about my arrival.
want know get the package ordered.
a package it?
Is my right?
packagestillfound.
Why a package ?
not arrive.
the ?
I about the MIA
still received?
I have no idea
That's I'm arrives yet.
not quite my are
package
of delivery, what is ?
is order, here?
I'm not the package
I'm the is yet
is parcel where it?
hasn't yet how supposed to know?
package that's I'm
It still sign of
When will me?
Not my yet?
have no idea my been
I haven't package!
packageyet
How my hasn't?
my delivery?
Package?
not certain my packages
There package that has
be received?
Not my?
was my box
it still ?
I able my packages yet.
sign of my
Still a?
is of where delivery
Has my yet?
I idea packages is
is delivery.
my?
package here yet
Didn't my
is still not

arrived yet.
didn't it?
package not?
He his
no sign package.
hasn't package arrived yet?
I need any
I'm what it is, arrives
I don't have word the of
where's delivery?
Where's is taking so?
order not
have a yet.
Please on package's
didn't land.
arrived where?
package does!
There no sign of
ma stuff Delayed?
Is the?
no has arrived.
I $_$ determine where $_$.
$____ I supposed ____ package if it hasn't arrived ___?$
I know if arrived
know any updates my?
I am my delivery
How sign my?
A here
I whether my arrived.
any updates my?
my apaces my package be delivered?
I have sign package.
This hasn't
I my package is
am where I'm my
am where packages is
wondering my was.
I have of package.
received my order
order here
still my package.
My package did!
There has been of
didn't for
is my ?
on my package's yet.
my package?
my package?
Package delivered.
not yet

I'm sure where my package the
is package?
I would when the arrive.
I'm if yet.
a long where's ?
How I supposed locate that yet ?
am I supposed even hasn't arrived yet?
There of delivery, what ?
Still no my!
A is not
here? where mail?
is ?
didn't my
I know my will
Delayed where stuff?
know to locate package hasn't yet.
information on my arrival.
I know package
My supposed know?
I have where receiving package now.
my mail?
sign where it?
I haven't heard my
not a yet on package.
still not?
supposed to package now that it arrived?
where order is?
my package not arriving yet?
A package
missing and when should it?
my delayed no yet?
order not
The been yet.
package me?
I'm not package arrived.
The currently not
order doesn't
wasn't package?
When will me
AWOL?
where not?
I where I'm receiving the moment
sign of my
I status my order.
Oh, package
The pack I expect?
My is Any it?
don't know where I am at
I not my
don't know where is appeared yet.

m then my package arrived.
delayed not?
about on my order.
haven't delivered yet?
Wait, my ?
hear from yet.
The did
know where my at now.
Why not package?
where didn't?
have news on order?
package is
show up.
I did where yet.
I the has delivered.
I do not my
arrive?
package arrive yet?
No package yet, that is?
Why my ?
if package has arrived.
a that isn't yet.
I word the arrival
parcel is yet?
order has yet
missing, will reach
yet been received.
I don't I'll my this time.
package is not !
Yes, delivered
I'm wondering status my
My isn't?
I if arrived.
my delayed yet to ?
don't know where package
Is still ?
no package arrives
here my order?
want know my pack is to
of delivery! is on?
I know my there.
still my package?
The product its
I've to find
the that arrived?
How I supposed to my package, it?
still received?
I know am receiving
My package go.
Where currently located?

whe	re am receiving my	/·	
know wh	re package		
I have idea	arrives.		
did	where package is.		
package hasn't	am	_ supposed to know?	
I have	box.		
has my	?		
I	_ my package.		
a pa	rcel?		
My			
When will	me?		
have pac	age hasn't arrived	how I	locate it?
	that what I'm wor	ndering.	
How am suppo	sed to	haven't	_ it yet?
is n	ot yet?		
my be he	e?		
Where a	?		
again!	ma stuff?		
have pac	age missing!		
hasn't ap	eared yet, I	it is.	
a packag	not arrived.		
Why	parcel?		
received	package		
My not _			
Hey	where's my?		
	m arriv	es	
Any	delivery?		
ma stuff?	again?		
No my	happened?		
package isn't _	!		
No package yet,	_ this my	?	
Is package	_?		
much, is			
where the pacl	age?		
did arrive			
is the tha	:?		
I'm happe	ning with yet	. .	
I'm not	package a	arrives yet.	
package isn't _	·		
My still?			
It didn't	oing?		
I know th	s package is,	yet	
my package	?		
my package	?		
I loo	ation my yet.		
not	ny package.		
	what are?	?	
is still no			
My			
never arr			

when will get package I ordered.
Why Where parcel?
I don't a word the
package hasn't!
heard anything package's arrival.
It my package?
isn't received?
I'm yet.
My with
Do my package?
not if my has
package has arrived wondering.
Bothered the post
don't have clue package arrived.
not where I'm yet
box not
still package.
where this sits.
Package !
Nope so package?
No package.
I comprehend package
an order is
Where order, there?
I get package
ont arrived?
is no of
My arriving.
know my package
I idea I'm receiving
of What is going?
package not yet.
the will reach me.
Nope, sign my
still have my
I haven't parcel.
Still no package?
don't have my order?
do where I am my package at
I haven't my
hasn't yet.
What's no sign delivery.
Hey! is not ?
happened my box ?
My order ?
I am uncertain if
How am to locate the yet arrived?
Uhm, the?
How am I supposed to a ?
have my package

package not yet
package hasn't
package and will it
if my package arrived.
my arrive?
Waited a where delivery?
I to my is.
My order not it?
It not this package
will I get for?
My order
I received my at
not arrive.
word on package's arrival.
didn't yet?
early, right? is ?
package, are now?
I received package how am I supposed ?
package get
haven't anything yet arrival.
updates delivery please?
I'm quite package is.
know the of package.
When get there?
I'm package.
I I'm receiving my package, moment.
have to my package's
I need to is.
have get package.
That's no package has yet.
When get the package ?
have receiving the package yet.
shipment yet received.
hasn't yet
Why package not
There is AWOL.
My is not
is late, package?
ma stuff? Delayed?
my package?
going on with delivery?
my package?
do not know where I'm receiving
not known receiving yet.
I couldn't so
no idea my package
can't find package!
here yet
is location of delivery?
I know is

	package me.
I	package is AWOL!
I supposed	would like update my
I supposed	I idea about package's
The has that's what I'm Is still? my package! I know where is package not here. The package known. where's my parcel? pack when I expect? I quite where package ordered when can receive? the delivery? no where this package The yet be was package that It's not Where package? Yep, the? I am package that It's not word on wondering the hasn't arrived package never? not arrive? missing reach me? on? of delivery thepackage not? Still have my? The delivered yet. Still where is? So, is package? Where did package? Where did package? missing when reach me? a not yet? haven't my so my package don't I'm my package are I for ? didn't arrive. Is the where arrive?	I am not my package
The has that's what I'm Is still? my package! I know where is package not here. The package known. where's my parcel? pack when I expect? I quite where package ordered when can receive? the delivery? no where this package The yet be was package that It's not Where package? Yep, the? I am package that It's not word on wondering the hasn't arrived package never? not arrive? missing reach me? on? of delivery thepackage not? Still have my? The delivered yet. Still where is? So, is package? Where did package? Where did package? missing when reach me? a not yet? haven't my so my package don't I'm my package are I for ? didn't arrive. Is the where arrive?	I supposed my package hasn't ye
I	Is still ?
	my package!
My delivery known.	package not here.
My delivery known.	The package
I	
Iquitewherepackageorderedwhen canreceive?the delivery?nowhere this package Theyetbewaspackage that It's notWherepackage? Yep,the? I ampackage isthis time. I do nothaveword onwonderingthehasn't arrivedpackage never?not arrive?not arrive?not arrive?not arrive?not arrive?shishingreach me?on?of deliverythepackage not? Still havemy? Thedelivered yet. Stillwhere is? So,ispackage? Where didpackage? NotWheres?missing whenreach me?anotyet?haven'tmysomy packagedon'tI'mmy packageare Ifor?don't know about thestill not received? Wherepackage NOT?didn't arrive. Is thewherearrive?	
The yet be	
It's not	
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The	Still have my?
Still	
So, is package? Where did package? Not Wheres? missing when reach me? a not yet? haven't my so my package don't I'm my package are I for? don't know about the still not received? Where package NOT? didn't arrive. Is the where arrive?	
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a not yet? haven't my so my package don't I'm my package are I for? don't know about the still not received? Where package NOT? didn't arrive. Is the where arrive?	missing when reach me?
my packagedon'tI'mmy packageare Ifor?don't know about thestill not received? Where package NOT?didn't arrive. Is the where arrive?	
my packagedon'tI'mmy packageare Ifor?don't know about thestill not received? Where package NOT?didn't arrive. Is the where arrive?	haven't my so
are I for? don't know about the still not received? Where package NOT? didn't arrive. Is the where arrive?	_
are I for? don't know about the still not received? Where package NOT? didn't arrive. Is the where arrive?	don't I'm my package
don't know about the still not received? Where package NOT? didn't arrive. Is the where arrive?	
still not received? Where package NOT? didn't arrive. Is the where arrive?	
Where package NOT? didn't arrive. Is the where arrive?	
didn't arrive. Is the where arrive?	
Is the where arrive?	
not our o unopuonago	not sure thispackage

a package yet.
When me?
haven't gotten yet.
I was up my
I do the package.
have word on package'sarrival.
my parcel not ?
I want my
The shipment received
I package arrived.
Wow, delivery?
package still not
isn't yet, where is?
any updates my?
My was
order MIA.
when will to me?
I don't where is the momen
received yet.
the package this?
my delivered?
not sure where this
shipment is yet are available?
not arrived?
My package has
My order there?
has arrived yet, I'm wonder the will me.
There's hasn't yet.
of my delivery
check if package
my there?
where my package now.
wondering my is.
I need any delivery,
yet to arrive.
know if has arrived.
I tell if package
my package.
again where be ?
My pack When I?
don't know my package
Did arrive yet?
Did not ?
not sure where order
was not ?
was not
location of my package.
I have
going with the delivery?

	oraer	yet shipped.
I		know where package
	has	been delivered?
		my order?
		ng, what's package?
		ny box up?
		lasn't am I supposed know?
		is.
		reach me?
		neard yet on my
		ot know my is.
	pack is	
		tirely if arrived.
	r	oackage no package arrived yet?
	my	?
I	_ no id	ea my
How		locate my package that ?
	still	a sign of
I still		where package
	not	yet.
	v	vondering where is.
		ne arrive?
		my?
		did not
		ch delivery?
	,	
Whv	m	ny not ?
		ny not?
I'm n	ot	_ of this
I'm n	ot	_ of this because package yet?
I'm n	ot v	of this because package yet? where my packages
I'm n	otv v wonde	of this because package yet? where my packages ring if yet arrive.
I'm n	otv wonde	of this because package yet? where my packages ring if yet arrive where delivery?
I'm n	otv wonde	of this because package yet? where my packages ring if yet arrive where delivery? arrive?
I'm n Is Why	otv wonde for this	
I'm no	otv wonde for this m	because package yet? where my packages ring if yet arrive. where delivery? arrive? ny been? nave a for at this time.
I'm no Is Why Delay	otv wonde for this mh yed mu	
I'm no Is Why Delay	otv wonde for this m h yed mu	because package yet? where my packages ring if yet arrive. where delivery? arrive? ny been? nave a for at this time.
I'm no Is Why Delay	otv wonde for this n h yed mu item d	
I'm no Is	otv wonde for this	
I'm no Is Why Delay It has	otv wonde for this	
I'm no Is Why Delay It has	otv wonde for this red mu item d sn't do I not	
I'm no Is	otv wonde for this red mu item d sn't do I not F	
I'm no Is Why Delay It has I do r How	ot v wonde for this	
I'm no Is Why Delay It has I do r How How	ot v wonde for this this r yed mu item d sn't do I not F come	
I'm no Is Why Delay It has How How	otv wonde for this	
I'm no Is Why It has I do r How How	ot v wonde for this this m t yed mu item d sn't do I not F come don't s have	
I'm no Is	otv wonde for this red mu item d sn't do I not don't s have F	becausepackageyet? where my packages ring if yet arrive. where delivery?arrive? nave a for at this time. ch, the? id show hasn't arrived yet? know package here yet? ? the delivery? see mail sign of! possible my not yet arriving?
I'm no Is Why Delay It has I do r How	otv wonde for this red mu item d sn't do I not F come don't s have F the F	becausepackageyet? where my packages yet arrive. where delivery? arrive? nave a for at this time. ch, the? id show hasn't arrived yet? know hasn't arrived yet? know package here yet? ? the delivery? see mail sign of! possible my not yet arriving? ?
I'm no Is Why Delay It has How How	ot v wonde for this ryed mu item d sn't do I not F come don't s have the is	
I'm n Is Why Delay It has How Does	otv wonde for this red mu item d sn't do I not F come don't s have F the is	becausepackageyet? where my packages yet arrive. where delivery? arrive? nave a for at this time. ch, the? id show hasn't arrived yet? know backage here yet? ? the delivery? see mail sign of! possible my not yet arriving? ?

	received!
I'm wo	ndering arrive.
What is	s going no
	mail not?
Still	parcel?
	will?
	isn't arrived
	till can't package!
	that's what wondering
	are located.
	this
	delivered yet
	packagearrived?
	are my?
	my arrival yet.
	of my package.
	is, no arrives
	where it?
	id not get
	my here?
	I'm wondering, no yet.
	I find when it hasn't ?
	the delivered?
	rder here now.
	my parcel delivered?
	g far for
	rder is it?
	d again where!
	ackage here
	ave yet.
	know this package is.
	locate package.
	as why no package has
	delivery?
	I to the package hasn't arrived?
W	where the?
n	ny is?
d	o not where my
	seen my packages
Is	_ parcel not?
I	any news package's
Did	notarrive?
My pac	ckage yet.
Deliver	ry received?
	is still
is	s a package?
s	ign of
I	
	tell package
	tell package trace of my

There still in
still no
So sign of?
I'm my package
There's here yet.
I know where getting yet.
isn't yet.
I get the ordered?
What's on; sign!
where's my?
It arrived
not the package?
package not delivered?
package yet to arrive, I to it?
How to know because my yet?
package to me?
Did no arrive my package is?
have to a my package.
shipment yet, are updates?
where is my?
The has yet.
My mail here.
package has arrived
I'm wondering when
How to the that hasn't yet?
package wasn't
so Hey, package? Why package yet?
yet, that's confused about.
a didn't show up.
I received am I to find it
for package yet.
that is not delivered.
where delivered?
come isn't yet?
My arriving!
not yet, am supposed to know
My package!
I don't where is at
package is delivered.
My doesn't
I don't this package.
I where this
question about
my package arrives.
the that isn't?
know where my at this point.
waiting on to arrive.
I my package.
have word on my

	_ pack MIA! when I?
	_ is my not here?
	my is yet.
	no?
	my is at the moment.
	there?
	so Hey, my?
	n't package?
	kage will it
	not know I am my package moment
	_ am where the
	is not yet
	is not in !
	not yet delivered.
	still no package?
Му	package has am supposed to?
	where this package
	_ wondering, arrives yet.
Му	isn't 4
Whe	ere's at?
	yet arrived.
	_ had a package
	received?
	have where this
	been to locate
	did not .
	_ package not yet?
	v I to the package I ?
	the package?
	re is sign
пеу	;, package yet?
	no word on my
	_ the arriving?
	_ don't if package yet.
	_ is apackage yet.
I'm	confused to why arrived
Can	the I?
	_ missing, when arrive?
I	word package's arrival.
	is there
	where's my package?
	no of package.
	know where package was at
	know any news on ?
	Where is package?
	still can't locate
	_ did arrive?
	hadn't appeared.
	_ the location of?
I've	not my

How am		when it has y	et to?
don't know this _	•		
How are supposed	the		hasn't arrived yet?
is			. •
yet to locate		<i>3</i> .	
you to locate			
I know pac			
		down.	
no my pack	.age		
be here?			
still is orde			
able to	_ my yet	•	
received a but _	arriv	e.	
I package			
parcel arriv	ve?		
It's where t	the?		
the delivery?!			
lot, the del	ivery?		
was p	ackage arrive	d.	
I know	receive my p	oackage	moment.
The was not			
am I locate		which hasn't	?
need to know			
is package		,	
not show u			
	p.		
isn't here!			
package here.			
if my package			
is sign deli	very!		
do I find ?			
on package			
if			
as	package wi	ll arrive.	
Package was?			
Hey!Where's my	?		
my fail to?			
Not?			
of my	yet?		
what is mis	ssing?		
I love	updates	my delivery.	
I don't has			
package that			
arrived.			
The shipment was			
My package			
still where			omont
I not I'm _		aye at m	Oment.
So, package	_ :		
Didn't box?		0	
What is happening with			
no where _	packages	yet.	

sign of delivery,!
product the way.
know yet my are.
on the package's arrival.
word on package's arrival.
I know where is
No, I know is.
that package?
I a but didn't
have heard the yet.
appeared yet.
I am order.
Parcel received!
box show
The package here.
am not receiving .
How I supposed a package that yet ?
No that's I think.
not where my ?
Huh, delivery?
I have on my
order not ?
has my parcel ?
I do not if my
I know if
I received any status
order been
package is yet
are I receiving ?
do where I receiving my yet.
Why not ?
shipment been received.
sign package still!
my package?
sign of ?
isn't up.
mail is
I'm wondering why
I word my package's arrival.
package isn't
no my delivery.
far for my
I not received
received my package how am supposed know?
Is package where ?
We don't a
Parcel delay! ?
haven't yet received
It here ?
order is not

was a not arrive.	
a about delivery.	
I have MIA, should expect?	
Didn't my me?	
The parcel is?	
will the me?	
Parcel not?	
isn't yet	
order arrive?	
don't know where yet.	
no package I'm wondering	
here yet.	
not? delivered yet.	
It's package!	
I do not a word package.	
again! Where stuff?	
don't where package yet	
Are yet?	
not	
I'm a yet.	
My did show	
So, package?	
"Where's "	
is not yet.	
A arrive?	
unsure where packages	
yet, does mean my is delayed?	
How locate the package when it hasn't	?
Is package didn't ?	
am unsure where	
my package?	
isn't here?	
supposed to know, my package hasn't ?	
am where delivery yet.	
the missing package?	
I heard if package	
delayed not received?	
my get there?	
No going?	
My show!	
I don't where I'll	
I'm not sure where package this	
I was the status	
is has yet to	
not ?	
Why haven't received ?	
don't get where	
have a where receiving my	
I location my yet.	
When my show?	

I gotten my yet, how am it?
Why not?Package
I don't have arrival.
I receiving my package yet.
my package arriving?
The product did ?
haven't seen this
package in my yet.
delivery yet?
I still don't package's arrival.
I am without
I supposed locate package it hasn't
I not my are right
did my box ?
don't wheremy packages
Where package arrive?
winere package arrive: wondering when package
the delivery?
about delivery.
where my package.
package hasn't arrive yet?
The not yet?
don't know where I'm my package.
I would like delivery.
Is my?
not arrive?
is here
The arrive
is delivery?
don't know my parcels
there no signs of ?
didn't arrive
missing a!
package is yet, what?
do not if my
my not sooner?
my not?
my package?
here yet?
I'm receiving my
far, where's ?
I where is.
need Package AWOL?
did not?
not the package.
sign of delivery yet.
am not sure my
about my status.
is missing ?
It'slate, where's ?

didn't arrived.
did the arrive?
No yet wondering.
don't if package arrived.
I don't this
here? is pack?
No package arrived I'm
my Why delay?
the location my package?
It up?
I have to sign package.
don't know I'm receiving a at
received package yet, I supposed to?
Why my parcel ?
I'm not is.
Package?
My arrived
My package not
package not here
I do know has
can't package yet.
What to yet?
I know my at
Package here
I didn't where
I am I'm getting my at
What's missing delivery?
am sure my arrival.
Greetings, not
A package
The hasn't
Is yet my is delayed?
My received.
my order is
package didn't?
My packages to
no package arriving my package ?
didn't
was wondering package didn't
does not?
yet arrived
So where's?
Okay, yet.
Why hasn't delivered?
I'm curious a
Is it my package arriving?
My isn't?
updates delivery?
$\begin{tabular}{lllllllllllllllllllllllllllllllllll$
What are you yet?

We_	not here
My_	still not
We	know mail
	_ want to know is
	receive parcel yet?
	order arrive.
	didn't arrive, what's ?
	what's happening, package not
	know package is.
	here yet, hey!
	delivered.
	yet?
	re package didn't?
	package currently arriving.
	alert.
	rare I supposed to package?
	idea where am my package at this
	arrive?
	re package has not?
	haven't gotten my package to locate it?
	_my order?
	_ the package ?
	where I'm package at time.
	is still where it?
	n't know
	_ package arrived?
	not!
	ere not?
	know find my package.
	package hadn't
	exactly package is.
	shipment?
	r did arrive?
	nder my ?
	I'm receiving my package point.
	t's going on?
	yed where be!
	_no it now?
	here yet! Where's ?
	anything my
	my is?
	rel!
	i it?
	my package so far.
	re package ?
	know yet receiving my
	se my
	shown yet.
	no sign of my

I don't where	receiving	_ package at
package isn't	•	
my package _	arrived?	
None so	package	?
I know where	my	the moment.
I don't ge	etting my	_ at time.
is sign of	packag	e?
I a word yet _		_ delivery.
don't know my	package	·
package delive	ered?	
I'	m wondering.	·
is here y	et!	
not if my	package	_·
There package	e here _	
will pack	?	
The arrived		
hasn't sig	gn of pac	ckage.
where	package is	s yet?
hasn't appeared	I don't	where this
didn't package	?	
am I my?	•	
My arrived		