## [Demo] NLP Dataset for Customer Service Automation

| Company<br>Type             | Cable and Satellite TV Providers  |
|-----------------------------|---|
| Inquiry<br>Category         | Service outages and disruptions   |
| Inquiry<br>Sub-<br>Category | On-demand service problems  |
| Description                 | Customers may experience difficulties accessing or streaming on-demand content, including movies, TV shows, or special programs. This can be due to technical issues, server problems, or network congestion. |
| Data Size                   | 5,093 paraphrases   |
| Want to<br>buy data?        | Please contact nlp-data@qross.me via your business email address.   |

Masked sample paraphrases of one "Cable and Satellite TV Provider" customer inquiry. (Purchased data will not be masked.)

| long these service last they're fixed?       |
|--|
| How long service last fixed?                 |
| do issues take to be?                        |
| How long it repair?                          |
| What the resolve service?                    |
| long do it resolve this kind ?               |
| it long to service disruptions?              |
| The typical amount time are?                 |
| disruptions last they                        |
| Do you time takes to restore an?             |
| you tell me the periods for ?                |
| disruptions before are repaired?             |
| Can how long takes get up and again?         |
| What is time resolving?                      |
| will it take to ?                            |
| How long think takes to problems?            |
| long it to restore after an?                 |
| you the is average duration?                 |
| How long does it for services interruption ? |
| is the for these ?                           |
| long take service issues?                    |
| How much time these outages?                 |
| the duration resolving such?                 |
| How long does it these service issues ?      |
| time frames usually used service?            |
| it take to repair and services that ?        |
| How long it resolve interruption?            |
| How do interruption be resolved?             |

| The disruptions last a   |
|--|
| long it usually resolve the disruptions?   |
| How until you fix ?  |
| How long does take disruptions fixed??   |
| Do the issues for ?  |
| How long to services after are?  |
| I to the average downtime such interruptions.  |
| occur long will they take fixed?   |
| What is duration disruptions are?  |
| These disruptions long time they're  |
| How does it typically get resolved?  |
| frames are service disruptions?  |
| How it typically take to resolve ?   |
| How long before ?  |
| There you think it will take to resolve?   |
| many last they fixed?  |
| does take resolve this of interruption?  |
|  |
| is the average duration fix?   |
| How does take to ?   |
| many service last fixed?   |
| These for a specific of they fixed.  |
| How taking for these disruptions fixed?  |
| How the fix?   |
| How long does it normally like this?   |
| service last to fixed?   |
| Service take some  |
| time goes before service are solved?   |
| long will it adisruption?  |
| long is regular operations restored?   |
| service disruptions lasting?   |
| is it service fixed?   |
| How long service resolve?  |
| What is duration resolution of such?   |
| How long take services like this?  |
| How long until outages?  |
| How much time left are?  |
| long before is resolved?   |
| I not it takes get services  |
| How will service?  |
| What period common ?   |
| Time get fixed?  |
| till you fix the ?   |
|  |
| it take to correct restore have disrupted?   |
| it take to correct restore have disrupted?  Service for short time they are  |
|  |
| Service for short time they are  |
| Service for short time they are         expected of service disruptions is   |
| Service for short time they are         expected of service disruptions is         General duration of ?                           |
| Service for short time they are  expected of service disruptions is  General duration of ?  disruptions last a while before fixed. |

| long until interrupted services ?                |
|--|
| the duration of the interruption?                |
| Do these problems usually on?                    |
| How it will take to breaks                       |
| Do these for while?                              |
| much until fixed?                                |
| these issues often?                              |
| How much it for repairs to discontinuities?      |
| How much time they are fixed?                    |
| How is general before the resolution ?           |
| What service interruptions?                      |
| does take resolve problems?                      |
| you take to service interferences?               |
| time issues get fixed?                           |
| regular service operations, is the usual?        |
| How long is usuallym interruptions?              |
| Does these technical while?                      |
| is duration are solved?                          |
| How long will to service interferences?          |
| much does restore service?                       |
| do you usually resolve service interferences?    |
| last are fixed                                   |
| How long take to this interruption?              |
| give an how long it takes after an interruption? |
| How disruptions usually?                         |
| know how long for services to ?                  |
| Do how it to fix service?                        |
| How before these?                                |
| do issues while?                                 |
| Does take long restore after interruption?       |
| These a they fixed.                              |
| for service interruptions to resolved?           |
| How long the disruptions ?                       |
| Service disruptions can some                     |
| How before interruption ?                        |
| disruptions last for a before being              |
| are service resolved?                            |
| long do disruptions?                             |
| long does take interruptions to fixed?           |
| longer will it take service outages?             |
| How service interruptions until ?                |
| How it be until get?                             |
| How service take to?                             |
| it you to service interferences?                 |
| long it taken service interferences?             |
| Can you tell periods such interruptions?         |
| How long it take for these ?                     |
| many service go by before ?                      |
| time until interruptions ?                       |
| What time disruptions to be fixed?               |
|  |

| How long typically fix services like?  |
|--|
| Which time period to shutdowns?  |
| How does for service disruption solved?  |
| How it for to be after an?   |
| Service restoration  |
| interruptions last a while before fixed.   |
| service last time they are fixed.  |
| issue can be?  |
| How does usually take service get?   |
| How much it to fix the?  |
| What is typical time needed shutdowns?   |
| long it the service to be ?  |
| a interruption last before being fixed?  |
| What time the common ?   |
| How do think it to service?  |
| time does to resolve service ?   |
| How long ?   |
| long does it service disruptions fixed.  |
| long does to fixservice ?  |
| disruptions a they fixed   |
| Do you know how for these to?  |
| wonder long it fix like this.  |
| know how takes to restore services interrupt?  |
| issues usually last ?  |
| <del></del>  |
| How long will to a?  |
| you me the duration before regular ?   |
| you me the duration before regular?  |
| How time will to the service?  |
| How time will to the service?         How take for service to fixed.   |
| How time will to the service?         How take for service to fixed.         A service disruption lasts time before being  |
| How time will to the service?  How take for service to fixed.  A service disruption lasts time before being  service disruption lasts for it's   |
| How time will to the service?         How take for service to fixed.         A service disruption lasts time before being         service disruption lasts for it's         How long does it to that?  |
| How time will to the service?         How take for service to fixed.         A service disruption lasts time before being         service disruption lasts for it's         How long does it to that?         time it to service issues?   |
| How time will to the service?         How take for service to fixed.         A service disruption lasts time before being         service disruption lasts for it's         How long does it to service issues?         How long service resolved?   |
| How time will to the service?         How take for service to fixed.         A service disruption lasts time before being         service disruption lasts for it's         How long does it to service issues?         How long service resolved?         these service disruptions does it?  |
| How time will to the service?         How take for service to fixed.         A service disruption lasts time before being         service disruption lasts for it's         How long does it to service issues?         How long service resolved?         these service disruptions does it?         What is the average ?  |
| How time will to the service?         How take for service to fixed.         A service disruption lasts time before being         service disruption lasts for it's         How long does it to that?         time it to service issues?         How long service resolved?         these service disruptions does it?         What is the average ?         long the interruptions fixed?   |
| How time will to the service?         How take for service to fixed.         A service disruption lasts itime before being         service disruption lasts for it's         How long does it to that?         time it to service issues?         How long service resolved?         these service disruptions does it?         What is the average ?         long the interruptions fixed?         long will disruptions repair?  |
| How time will to the service?         How take for service to fixed.         A service disruption lasts itime before being         service disruption lasts for it's         How long does it to that?         time it to service issues?         How long service resolved?         these service disruptions does it?         What is the average ?         long the interruptions fixed?         long will disruptions repair?         How will to the disruptions?   |
| How time will to the service?  How take for service to fixed.  A service disruption lasts time before being  service disruption lasts for it's  How long does it to that?  time it to service issues?  How long service resolved?  these service disruptions does it?  What is the average ?  long the interruptions fixed?  long will disruptions repair?  How will to the disruptions?  service disruptions, they for some being fixed.  |
| How time will to the service?         How take for service to fixed.         A service disruption lasts time before being         service disruption lasts for it's         How long does it to that?         time it to service issues?         How long service resolved?         these service disruptions does it?         What is the average ?         long the interruptions fixed?         long will disruptions repair?         How will to the disruptions?         service disruptions, they for some being fixed.         When happen last for while being   |
| How time will to the service?         How take for service to fixed.         A service disruption lasts time before being         service disruption lasts for it's         How long does it to that?         time it to service issues?         How long service resolved?         these service disruptions does it?         long the interruptions fixed?         long will disruptions repair?         How will to the disruptions?         service disruptions, they for some being fixed.         When happen last for while being         When service how it to fix?   |
| How time will to the service?           How take for service to fixed.           A service disruption lasts time before being           service disruption lasts for it's           How long does it to that?           time it to service issues?           How long service resolved?           these service disruptions does it?           What is the average ?           long will disruptions repair?           How will to the disruptions?           service disruptions, they for some being fixed.           When happen last for while being           When service how it to fix?           take to resolve these problems?   |
| How time will to the service?         How take for service to fixed.         A service disruption lasts time before being         service disruption lasts for it's         How long does it to that?         time it to service issues?         How long service resolved?         these service disruptions does it?         long the interruptions fixed?         long will disruptions repair?         How will to the disruptions?         service disruptions, they for some being fixed.         When happen last for while being         When service how it to fix?   |
| How  |
| How time will to the service?           How take for service to fixed.           A service disruption lasts it's           service disruption lasts for it's           service disruption lasts for it's           time it to service issues?           How long service resolved?           these service disruptions does it?           What is the average ?           long the interruptions fixed?           long will disruptions repair?           How will to the disruptions?           service disruptions, they for some being fixed.           When happen last for while being           When service how it to fix?           take to resolve these problems?           take to resolve these problems?           are fixed? |
| How  |
| How  |
| How  |
| How  |

| How time will the interruptions?   |
|--|
| Are you give an of duration before such?   |
| How doesservice to get solved?   |
| service interruptions fixed?   |
| fix interruptions, the duration?   |
| the typical length resolving ?   |
| much last before they're?  |
| long does service being fixed?   |
| is the resolving disruptions?  |
| do services to be restored interruption?   |
| Service for a long be fixed.   |
| happenlast forwhile before are fixed.  |
| How edisruptions end up?   |
| When these service occur, they last being  |
| When disruptions occur, they last a before   |
| long does it take to?  |
|  |
| dotake to service interferences?   |
| Before regular operations what is the ?  |
| much to service interruptions?   |
| The last for bit they fixed.   |
| long does take for to fixed?   |
| take for service interruptions to fixed?   |
| How long does before service solved?   |
| period before they fixed, service disruptions  |
| long does typically take fix ?   |
| Can you of duration fixing incidents?  |
| an interruption?   |
| How it usually to interferences?   |
| long the general the issue solved?   |
| disruptions last for specific period before fixed.                                   |
| Before operations are restored, is?  |
| it take for disruptions be fixed?  |
| you how long takes and restore?  |
| to long it takes to services.  |
| long service interruptions fixed?  |
| much time does it the?   |
| the likely of disruptions?   |
| How you the service ?  |
| long it to issues?   |
| much by before a service gets?   |
| How much goes by before the ?  |
| What normal resolving service?   |
| how long it usually takes back?  |
| How will be you the service ?  |
| What is the amount of correct ?  |
|  |
| the time frame these common to be?   |
| How do normally take service?  |
| discriptions can for paried time before fixed  |
| disruptions can for period time before fixed.  What time for common outages resolve? |

| What is      | typical            | required               | fix shutdowns?       |
|--------------|--------------------|------------------------|----------------------|
| servi        | ce the             | y last while           | are fixed.           |
|              | does take t        | o service d            | lisruptions?         |
| Can t        | ell me long        | to get                 | ?                    |
| How much     | it tak             | e resolve              | ?                    |
| Service      | a v                | hile, are f            | ixed.                |
| What         | until              | get fixed?             |                      |
| servi        | ce disruptions ha  | ppen, they last        | before               |
| How          | last _             | they fixed?            |                      |
|              | know gene          | ral duration before th | e interruptions?     |
| How much     |                    | disruptions?           |                      |
| disru        | ptions last long _ | are                    |                      |
| much         | do you             | to service             | ce disruptions?      |
| Wait time    | i                  | nterferences?          |                      |
|              | is bef             | ore these issues are _ | ?                    |
| What         | the average        | these                  | <u>_</u> .           |
| Do you       | long               | to t                   | ype of interruption? |
|              | time neede         | d before service       | issues are?          |
| many         |                    | they are fixed?        |                      |
|              |                    | ake to pro             | blems?               |
| How long     | service            | e interruption         | fixed?               |
| How long _   | it serv            | ice?                   |                      |
| Is there a t | ypical             | these                  | _?                   |
| long         | it take to re      | medy and restore       | ?                    |
| you _        | the average        | time                   | problems?            |
| long         | t                  | to fix disruptions?    |                      |
| much         | it tak             | the repair of _        | ?                    |
| norm         | al                 | what is the us         | ual duration?        |
| How          | it the             | se to get so           | olved?               |
|              | is to 1            | resolve service d      | lisruptions?         |
| When serv    | ice disruptions _  |                        | to fix them?         |
|              | disruptions happ   | en, last for           | of before being      |
|              | normal service o   | perations, what        | duration?            |
| How          | do you take        | to?                    |                      |
| I am wonde   | ering long _       | takes servi            | ces                  |
| disru        | ptions for a       | prior bein             | g                    |
| How much     | time               | are?                   |                      |
| What         | the duration       | on you thes            | se?                  |
| How          | will this un       | til the                | _?                   |
| How          | it take            | _ mend?                |                      |
| tell m       | ne how long it     | to after               | ·                    |
| How long v   | vill               | interruption           | problems be?         |
| long         | take f             | or disruptions?        |                      |
| How long _   | take u             | ntil the               | outages?             |
| How          | it                 | _ these disruption     | ons be fixed?        |
| long         | 1                  | to get after           | an interruption?     |
| long         | is                 | _ interruption problem | ns to solved?        |
| you _        | me the usua        | l duration             | operations?          |
|              | before the         | such interruptio       | ns?                  |
| How          | outag              | e take fixe            | d?                   |

| When service interruptions will time taken to?    |
|---|
| Do know average duration before interruptions?    |
| it take interruptions to be resolved?             |
| would it you to resolve service?                  |
| Is there typical time interruption?               |
| How much you have to interferences?               |
| When there are disruptions, last a fixed.         |
| What is typically time these resolved?            |
| much time until disruptions ?                     |
| How long interruptions before can be ?            |
| typical for disruptions is                        |
| typicintortust aparons isthe time resolving such? |
|   |
| much it take the be fixed?                        |
| How it for service disruptions be?                |
| disruptions last some before                      |
| you give me it restore services an interruption?  |
| does it to resolve interruptions?                 |
| When service happen, they time before they fixed  |
| How long service?                                 |
| how long they last?                               |
| takes to fix that are?                            |
| How time resolve disruptions?                     |
| Before regular operations are restored?           |
| Technical can a                                   |
| amount time does take to this?                    |
| amount of time interruptions ?                    |
| How issues take to get?                           |
| much longer will take fix ?                       |
| How much time interruption ?                      |
|   |
| interruption gets fixed?                          |
| How long problems take?                           |
| average to resolve such?                          |
| long until interruptions?                         |
| long does it usually take resolve ?               |
| for breakdowns can take                           |
| How long does service to resolved?                |
| Do how long stop?                                 |
| these usually last while?                         |
| The usual duration resolving                      |
| How long service?                                 |
| When disruptions they for a of                    |
| is typical these to be fixed?                     |
| long will it take are?                            |
| take resolve these service disruptions?           |
|   |
| service happen last a long fixed.                 |
| When these disruptions happen, some before        |
| you the duration disruptions?                     |
| will last a of time being                         |
| long does take for a be?                          |
| How does take fix disrupted like                  |

| do usually take for to be?                                     |
|--|
| long does it regular operations are?                           |
| service interruptions last can be?                             |
| There are service that last                                    |
| How the it takes resolve outages?                              |
| is required to correct ?                                       |
| service interruptions are happen time are typically taken to ? |
| it give an of average duration before ?                        |
| How it repairment of disruption?                               |
| How these service issues ?                                     |
| How are before are fixed?                                      |
| How it take fix restore disrupted?                             |
| long these disruptions being fixed?                            |
| How does take for interruptions resolved?                      |
| the regular operations are what is ?                           |
| long take to kind of interruption?                             |
| an interruption is over?                                       |
| does take to the services back?                                |
| What duration service disruptions?                             |
| How it usually to restore services?                            |
| How take for these fixed?                                      |
| the average duration for of outage?                            |
| How before these service ?                                     |
| How does take restore following an?                            |
| long is for interruptions?  Is average these outages?          |
| How interruptions they are ?                                   |
| long these fixed?  |
| How much the are   |
| does to such shutdowns?  |
| How does fix and services?                                     |
| What the duration of ?   |
| take before service issues are solved?                         |
| does it resolve issue?   |
| How long services disrupted to fixed?                          |
| long usually for service interruptions resolved?               |
| to resolve the disturbances?                                   |
| service interruptions last, before are fixed?                  |
| long it take disruptions?                                      |
| long does it and restore this?                                 |
| Do know how long takes resolve ?                               |
| of time take to such outages?                                  |
| How often before they're?                                      |
| service disruptions occur, they last for period of             |
| How service they be fixed?                                     |
| When service disruptions happen long before are                |
| The duration for interruptions                                 |
| How it to fix?   |
| How usually take to service?                                   |
| last period of time before                                     |

| usually goes by before service fixed?                      |
|--|
| disruptions take while to                                  |
| do service take get resolved?                              |
| period do common usually?                                  |
| Can you it to restore services?                            |
| last a being fixed.  |
| long does it take to be?                                   |
| How last before they repaired?                             |
| last they are fixed?                                       |
| is timespan required to such?                              |
| don't know takes fix and restore services disrupted        |
| is the interruptions are fixed?                            |
| service last before fixed?                                 |
| There disruptions a while they are                         |
| Service for a while they                                   |
| How long does take issues get?                             |
| Service a length before are fixed.                         |
| What is average service ?                                  |
| do interruption last before ?                              |
| What time needed to ?                                      |
| Service disruptions take a certain of                      |
| is typical time span fix ?                                 |
| service happen, they for before they are                   |
| Any long takes to resolve problem?                         |
| long a service disruption ?                                |
| How do issues before ?                                     |
| don't know long usually takes fix like                     |
| How do the be?   |
| long does usually take fix service?                        |
| How interruption are fixed?                                |
| takes while before are                                     |
| is before are resolved?                                    |
| How services are?  |
| occur, they last for some fixed.                           |
| long does it take problem?                                 |
| When interruptions most likely occur, what are usually to? |
| How long these service be?                                 |
| How long it service?                                       |
| When interruptions will time frames are to fix?            |
| What is the average until these ?                          |
| do these service interruptions last ?                      |
| How long for service to fixed?                             |
| The length of these interruptions ?                        |
| know long fix these interruptions?                         |
| is the resolving service?                                  |
| What length to resolve service?                            |
| for a certain period before are                            |
| What is prior the of interruptions?                        |
| long to these service disruptions?                         |
| How before you fix ?                                       |

| Service can time resolve.                    |
|--|
| What time are used interruption?             |
| The before operations are                    |
| possible to the average before incidents?    |
| When they a while before fixed.              |
| it take to fixed disruptions?                |
| much time it take resolve interruption?      |
| long do disruptions resolve?                 |
| I know how to fix disrupted like             |
|  |
| disruptionslast while they fixed.            |
| How to get solved?                           |
| needed to fix such?                          |
| you know how to resolve disruptions?         |
| it a service disruptions to fixed?           |
| When service disruptions last before they're |
| How takes to correct restore that been?      |
| Service last a period of are fixed.          |
| How it for the to solved?                    |
| What taken fix service?                      |
| know how to fix and disrupted services?      |
| Sometimes last for period of time before     |
| Service a period time before are fixed.      |
| long until problems ?                        |
| long before issues ?                         |
| service long they take to be fixed?          |
| last a period being fixed.                   |
| want to long it reestablish an interruption. |
| give an estimate of before fixing a?         |
| long the average you disruptions?            |
| until you fix service                        |
|  |
| What is the average the interruptions?       |
| usual before regular service are restored?   |
| How do these service issues get?             |
| Can give the average duration fixing issues? |
| time until disruptions fixed?                |
| Technical issues a                           |
| The a amount of time are fixed.              |
| The typical length time the ?                |
| How before the ?                             |
| much it take fix the issues?                 |
| These service they are fixed.                |
| longer you get service?                      |
| does it take to get these ?                  |
| Do you know how long fix restore services    |
| How long it to and services ?                |
| the duration resolving disruptions?          |
| many service before fixed?                   |
|  |
| long take?                                   |
|  |
| How long issues are?                         |

| What the duration resolving ?                |
|--|
| disruptions they for time before fixed.      |
| The amount of takes resolve                  |
| The time until fixed?                        |
| it take such issues?                         |
| you tell it takes services be restored?      |
| I have how long it fix like                  |
| How much it take are fixed?                  |
| disruptions for while fixed.                 |
| How long take fix ?                          |
|  |
| the normal duration service ?                |
| Before of these what the?                    |
| Service time.                                |
| many service they are?                       |
| What the length of these interruptions ?     |
| How the last?                                |
| service are fixed?                           |
| How does take to issue?                      |
| typical duration before service are?         |
| How much will to the failures?               |
| timeframe are common?                        |
| interruptions are fixed                      |
| does take such breaks period?                |
| What the these disruptions ?                 |
| until an resolved?                           |
| long does it take with service ?             |
| The of these interruptions ?                 |
| long it take get disruptions resolved?       |
| the the service interruption?                |
| When service disruptions it?                 |
| does it to this of interruption?             |
| do you for resolving interferences?          |
|  |
| of the service disruptions known.            |
| How long it take to restore disrupted?       |
| How take these be resolved?                  |
| How take for interruption to fixed?          |
| long the interruption ?                      |
| How long the such ?                          |
| How long for services be after disrupted?    |
| usual duration restoring operations?         |
| is duration for problems to resolved?        |
| these issues take before are solved?         |
| think takes to fix services an interruption? |
| How much the service?                        |
| typical period for such?                     |
| What length time interruptions are fixed?    |
| are service disruptions, last for a          |
| How until fixed?                             |
| How until are ?                              |
| know the duration resolving interruptions?   |

| Is duration before such interruptions?   |    |
|--|----|
| What the to correct such shutdowns?  |    |
| How do disruptions usually to?   |    |
| Can tell me long will?   |    |
| is the average such outages be?  |    |
| How much time passes before?   |    |
| How take repair such?  |    |
| takes a period time before disruption is   |    |
| is duration before the interruptions?  |    |
| restoration may take   |    |
| time usually taken fix service?  |    |
| much time usually goes before resolved?  |    |
| amount of time before are fixed  |    |
| How long interruptions they're?  |    |
| disruptions last a they are  |    |
| they get fixed?  |    |
| When disruptions occur, they last fixed.   |    |
| long a interruption take to ?  |    |
| How usually take to service interferences?   |    |
| long does it typically take resolve ?  |    |
| service before they are fixed.   |    |
| How do you think these interruptions?  |    |
| What are to service?   |    |
| Please tell me about the such  |    |
| long before service are?   |    |
|  |    |
| When these service are most likely to are are the  | m? |
| disruptions for before fixed.  | m? |
| disruptions for before fixed will these issues to be fixed?  | m? |
| disruptions for before fixed will these issues to be fixed? breaks get fixed?  | m? |
|  | m? |
| disruptions for before fixed.  will these issues to be fixed?  breaks get fixed?  know service disruptions before are fixed?  Service interruptions long before they   | m? |
| disruptions for before fixed will these issues to be fixed? breaks get fixed? know service disruptions before are fixed? Service interruptions long before they Service for short period they are  | m? |
| disruptions for before fixed will these issues to be fixed? breaks get fixed? know service disruptions before are fixed?  Service interruptions long before they  Service for short period they are  What general duration the resolved?   | m? |
| disruptions for before fixed will these issues to be fixed? breaks get fixed? know service disruptions before are fixed? Service interruptions long before they Service for short period they are What general duration the resolved? How long it kind interruption to be?   | m? |
|  | m? |
| disruptions for before fixed will these issues to be fixed? breaks get fixed? know service disruptions before are fixed?  Service interruptions long before they  Service for short period they are  What general duration the resolved?  How long it kind interruption to be?  When are service for while they are issues to be fixed?  | m? |
|  | m? |
|  | m? |
| disruptions for before fixed.  will these issues to be fixed?  breaks get fixed?  know service disruptions before are fixed?  Service interruptions long before they  Service for short period they are  What general duration the resolved?  How long it kind interruption to be ?  When are service for while they are  issues to be fixed?  service last for a before fixed.  I am how it takes restore have disrupted.  disruptions occur how long take to fix ?   | m? |
| disruptions for before fixed.  will these issues to be fixed?  breaks get fixed?  know service disruptions before are fixed?  Service interruptions long before they  Service for short period they are  What general duration the resolved?  How long it kind interruption to be ?  When are service for while they are  issues to be fixed?  service last for a before fixed.  I am how it takes restore have disrupted.  disruptions occur how long take to fix ?  When are service for while they fixed.   | m? |
| disruptions for before fixed.  will these issues to be fixed?  breaks get fixed?  know service disruptions before are fixed?  Service interruptions long before they.  Service for short period they are.  What general duration the resolved?  How long it kind interruption to be ?  When are service for while they are issues to be fixed?  service last for a before fixed.  I am how it takes restore have disrupted.  disruptions occur how long take to fix ?  When are service for while they ifixed.  will the fixed?                            | m? |
| disruptions for before fixed will these issues to be fixed? breaks get fixed? know service disruptions before are fixed?  Service interruptions long before they  Service for short period they are  What general duration the resolved?  How long it kind interruption to be?  When are service for while they are  issues to be fixed?  service last for a before fixed.  I am how it takes restore have disrupted disruptions occur how long take to fix?  When are service for while they fixed.  will the they get fixed? is are service disruptions? | m? |
|  | m? |
|  | m? |
| disruptions forbeforefixedbreaks get fixed?breaks get fixed?knowservice disruptionsbeforeare fixed?  Service interruptionslongbefore they  Serviceforshort periodthey are  What general durationtheresolved?  How longitkindinterruption to be?  Whenare serviceforwhilethey are issuesto beforefixed.  I amhowit takesrestorehavedisrupted. disruptions occur how longtake to fix?  Whenare serviceforwhiletheyfixed. isare service disruptions?  Howit take for serviceresolved?  Doestime to fix service?  Canan  | m? |
| disruptions  | m? |
| disruptions  | m? |
|  | m? |
| disruptions  | m? |

| What is average such disruptions?                      |
|--|
| the usual time you to resolve ?                        |
| How long to mend breakages?                            |
| How long it service be fixed?                          |
| How service disruptions to?                            |
| long the take be fixed?                                |
| What typical these outages be resolved?                |
| takes the service issues resolved?                     |
| What the usual taken interferences?                    |
| an issue?  |
| is the duration before service restored?               |
| Before they fixed, how these last?                     |
| How long disruptions are ?                             |
| Is the average duration before fixing ?                |
| long it take to services like ?                        |
| time does be fixed?                                    |
| service disruptions occur, long to fixed?              |
| Some disruptions last for a period before              |
| these last a while?                                    |
| interruption before they're                            |
| I don't know how long get                              |
| When disruptions they before they are fixed.           |
| long to these outages?                                 |
| much longer fix the service?                           |
|  |
| When are service how long does it ?                    |
| When service disruptions long it be are?               |
| How long will take be?                                 |
| When these interruptions what time frames taken ?      |
| How interruptions get fixed?                           |
| Do know the resolving problems?                        |
| What it take resolve ?                                 |
| time does it take to interruption?                     |
| much time service usually take to ?                    |
| They for period are                                    |
| is the amount time until interruptions ?               |
| How fix these interruption?                            |
| How do issues take ?                                   |
| long it take to restore services are?                  |
| long service issues ?                                  |
| What the most common time outages be?                  |
| disruptions last period fixed.                         |
| long the get fixed?                                    |
| I want know how long takes get                         |
| Does time to resolve these?                            |
| How long resolved?                                     |
| The expected duration service                          |
|  |
| I how takes to services like this?                     |
| I how takes to services like this? many service fixed? |
|  |

| The time it to is  |
|--|
| long will it service to?   |
| long does to fix?  |
| How can it fix ?   |
| service disruptions that last a being  |
| how until fixed  |
| these service disruptions happen, long will be?  |
| How time passes service resolved?  |
| am how takes fix services disrupted like   |
| How do service to?   |
| When service long time before they fixed.  |
| How get fixed?   |
| disruptions last a certain before being  |
| When service they last for fixed.  |
| Service disruptions happen a are   |
| there are disruptions last a are fixed.  |
| How long will it disruptions get ?   |
| service occur, last a long before .  |
| are the for interruption?  |
| for while before getting   |
| How long it fix services disrupted?  |
| How long will you the issues?  |
| What amount needed resolve interruptions?  |
| until the issues resolved?   |
| What is common for these to resolved?  |
| often last a while?  |
| Orten last a wille:  |
| know long you to receive these 2   |
| know long you to resolve these?  |
| disruptions for certain of before they're  |
| disruptions for certain of before they're  What is average fix these?  |
| disruptions for certain of before they're  What is average fix these ?  How do you it usually to ?   |
|  |
|  |
|  |
|  |
|  |
| disruptions for certain of before they're         What is average fix these?         How do you it usually to?         How long resolving outages?         How long typically service interferences?         the average for resolving?         Can me long takes to resolve?         disruptions can for a time fixed.         How do these service?  |
|  |
|  |
| disruptions for certain of before they're         What is average fix these?         How do you it usually to?         How long resolving outages?         How long typically service interferences?         the average for resolving?         Can me long takes to resolve?         disruptions can for a time fixed.         How do these service?         Do know takes services be after an interruption?         Can estimate the duration before the?         long before service solved?   |
|  |
| disruptions for certain of before they're         What is average fix these?         How do you it usually to?         How long typically service interferences?         the average for resolving?         Can me long takes to resolve?         disruptions can for a time fixed.         How do these service?         Do know takes services be after an interruption?         Can estimate the duration before the?         long before service solved?         What the average length fix?         many service disruptions before? |
| disruptions  |
| disruptions for certain of before they're         What is average fix these?         How do you it usually to?         How long typically service interferences?         the average for resolving?         Can me long takes to resolve?         disruptions can for a time fixed.         How do these service?         Do know takes services be after an interruption?         Can estimate the duration before the?         long before service solved?         What the average length fix?         many service disruptions before? |
|  |
|  |
| disruptions  |
|  |
| disruptions  |
| disruptions         for  |

| don't how it takes to have disrupted.                                      |
|--|
| long to be fixed?  |
| disruptions only a before they fixed.                                      |
| How much the service failures?   |
| These service disruptions $\_\_\_$ certain $\_\_\_$ before they $\_\_\_$ . |
| How does it for service to ?   |
| I know how long typically to restore after                                 |
| time fixing the issues not   |
| A typical length the are?  |
| How service interruptions before ?   |
| of until interruptions fixed?  |
| How before?  |
| long these fixed?  |
| long it normally resolve interferences?                                    |
| Do know the fix the disruptions?   |
| How disruptions to be fixed restored?                                      |
| How does take ?  |
| How take to repair?  |
| is the time before interruptions?  |
| How till the issues?   |
| of time until fixed?   |
| The duration service   |
| Service last for a before they fixed.                                      |
| service disruptions they last before being                                 |
| take for service interruptions to be?                                      |
|  |
| last for a certain of they fixed.  |
| long the services get ?  |
| does to resolve such outages?  |
| Do last a long?  |
| long disruptions take?   |
| disruptions of time before being repaired.                                 |
| give estimate of the fixing an outage?                                     |
| Service restoration may  |
| long takes fix and are disrupted?  |
| does it take to ?  |
| How long does an fixed?  |
| the usual time operations restored?  |
| How much it for end these frequent ?                                       |
| you fix the service?   |
| you to mend breakages?   |
| long these before being?   |
| How left until the fixed?  |
| happen a certain before they are fixed.                                    |
| the typical length of until fixed?   |
| For how these of disruption?   |
| How will take service?   |
|  |
|  |
| How long general duration is resolved?                                     |
|  |

| is typical amount to fix such?                                 |
|--|
| How long does take to be?                                      |
| How long it take the?  |
| long until are?  |
| long are able to interferences?                                |
| When happen it take them to be fixed?                          |
| How does fix issues.   |
| How much more it service issues?                               |
| When disruptions long it take to fix?                          |
| How do they for service to ?                                   |
| How long for get fixed?  |
| do take for services to restored after ?                       |
| you usually to service interferences?                          |
| When these occur how to them?                                  |
| long do take services like this?                               |
| is save these service ?  |
| How much take fix service problems?                            |
| problems usually long?   |
| breaks last before they fixed?                                 |
| long it interruption problems?                                 |
| you give how long takes to services?                           |
| How long service ?   |
| it take to resolve kind of?                                    |
| The of until these disruptions ?                               |
| ServiceDisruptions last period time before                     |
| What duration before are fixed?                                |
| disruptions last a they're fixed.                              |
|  |
| Before operations are what the usual?  do service tend last?   |
|  |
| The rate usually resolve kind of is unknown technical may last |
|  |
| is usual time it takes to ?                                    |
| How long a is?   |
| disruptions last they're                                       |
| How you fix these interruptions.                               |
| Before are restored, what duration?                            |
| How you take resolve ?   |
| will it take resolve service?                                  |
| How long it disruptions?                                       |
| I about average restoration periods for                        |
| long these breaks?   |
| Service disruptions last for period of                         |
| I want know how it usually for                                 |
| service issues take before they?                               |
| How much until service?  |
| long will it take issues?                                      |
| What will take resolve ?                                       |
| take resolve these interruptions?                              |
| the length these disruptions?                                  |
| How will take for these to resolved?                           |

| last a period of time are                               |
|---|
| typical of time until are?                              |
| long common resolved?                                   |
| time period needed to fix such?                         |
| Can you it takes services an interruption?              |
| How it to fix restore disrupted?                        |
| service disruptions most likely happen, taken fix them? |
| Service last of before being fixed.                     |
| long will it take service?                              |
| service last before are ?                               |
| How it take you to such ?                               |
| When happen, they last before being                     |
| How long it take service to ?                           |
| When it take to be fixed?                               |
| is the of time to fix ?                                 |
| last long?  |
| The service disruptions a are                           |
| The duration the resolution interruptions not           |
| long will take to ?                                     |
| disruptions last for period before are fixed            |
| How long it when interruption?                          |
| Is there time resolving interruption?                   |
| is the before repair ?                                  |
| When disruptions how take to them?                      |
| disruptionslast for a they're                           |
| What is typical needed such shutdowns?                  |
| does it take for restored after interruption?           |
| long does and services that have disrupted?             |
| How is left the interruption ?                          |
| it it ake to such incidents?                            |
| disruptions last before they ?                          |
| How it taking to ?                                      |
| How long it resolve these ?                             |
| How to be resolved?                                     |
| you know how long it stoppages?                         |
| service long it take to fixed?                          |
| know it for services to restored?                       |
| The average interruptions are?                          |
| How will the take ?                                     |
| disruptions occur a while before are fixed.             |
| How are some of ?                                       |
| much time needed before service ?                       |
| time an issue ?   |
| How wasted before the are resolved?                     |
| How long service to?                                    |
| much time does a last fixed?                            |
| Service could   |
| know average duration you fix problems?                 |
| How long it the interruption?                           |
| resolution what is the duration?                        |
|   |

| is it service to be?   |
|--|
| long it for such be fixed?   |
| long will service interruptions?   |
| How long it to ?   |
| What take fix services disrupted like this?  |
| Do a long?   |
| technical issues last while?   |
| am how long it services after an interruption.   |
| does it take to interruption?  |
| does it take to such?  |
| Which the time period correct ?  |
| How long you it the outages?   |
| The for a before fixed.  |
| How time will it repairs to ?  |
| service disruptions take to?   |
| How to be resolved?  |
| does it take fix an ?  |
| What time typically resolve this of interruption?  |
| Is until the interruptions?  |
| How long outages resolve?  |
| does takes for service disruption to ?   |
| Do know long to back after interruption?   |
| long it to outages?  |
| Before service operations restored, usual duration?  |
| How are interrupted are?   |
| How long do you usually to?  |
| How resolved?  |
| long is it for ?   |
| we expect for resolving ?  |
| How long take to resolve disruption?   |
| $\_\_\_\_ service \ disruptions \ last \_\_\_\_\_\_\_ of \ time \_\_\_\_ they \_\_\_\_ fixed.$ |
| the usually last while?  |
| When service they for a of before are  |
| How the interruptions until they are?  |
| When service how will it to them?  |
| Is there a resolving problems?   |
| last for certain of before they are  |
| service occur how does it to fixed?  |
| anyone know it to and like this?   |
| When $\_\_\_$ to $\_\_\_$ time frames are typically taken $\_\_\_$ them?                       |
| How long it to   |
| What is average regular service are?   |
| Before incidents, can you an of duration?  |
| service interruptions last fixed?  |
| What the normal duration ?   |
| disruptions last for period before fixed.  |
| Could me what the average are for ?  |
| What duration for service?   |
| last for long while before fixed.  |
| Do how it fix restore services this?   |

| much         | time          | service i       | nterruption                             |            | _ they're   | fixed?                  |
|--------------|---------------|-----------------|---|------------|-------------|-------------------------|
| What         | the           | time it         | to                                      | disru      | iptions?    |                         |
| How much     |               | for             | interruptio                             | ns to      | _ fixed?    |                         |
| 1            |               |                 |   |            |             |                         |
| long d       | lo serv       | ice issues      | be                                      | ?          |             |                         |
| I wond       | dering        | long it would   | l to                                    |            |             | interruption.           |
| Before       | of            | disruption      | s, what                                 | _ the gen  | neral       | ?                       |
| How t        | ime           |                 | resolve a                               | service is | sue?        |                         |
| is           | _ time        | these commo     | on outages                              |            | _?          |                         |
| I            | period is     | resol           | ve service _                            | ?          |             |                         |
|              | ta            | ake to s        | uch occurre                             | ences?     |             |                         |
| long _       | you           |                 | mend such                               | breaks?    |             |                         |
| How long it  | ::            | service         | get _                                   | ?          |             |                         |
| t            | time is       | before          | issues get _                            | ?          |             |                         |
| How          |               | disruptio       | ns to be                                | ?          |             |                         |
|              | duration bef  | ore             | _ these inte                            | erruptions | s?          |                         |
| When service | ce hap        | pen             | for                                     | time befo  | re          | ·                       |
| How many     | disrup        | tions take      |   | are        | ?           |                         |
| How d        | loes it       | service:        | s                                       | fixed?     |             |                         |
| 6            | a period      | _ times         | service disr                            | uptions _  | fixed.      |                         |
| long u       | intil         | fixed           | d?                                      |            |             |                         |
| long _       | it take t     | co              | ?                                       |            |             |                         |
| long is      | S             | issues g        | get?                                    |            |             |                         |
| you          | me how        | long itt        | takes                                   | serv       | rices       | ?                       |
| How long _   | it :          | for             | _ be?                                   |            |             |                         |
| i            | is usua       | lly taking      | to 1                                    | resolve    | interfe     | erences?                |
| Service disr | ruptions last | for a           |   | ·          |             |                         |
| Service disr | ruptions      | _ for           | period _                                |            | before b    | eing                    |
| What         | the           |                 | such outag                              | је?        |             |                         |
| How d        | loes us       | ually takes _   | se                                      | ervices af | ter         | ?                       |
|              | do ob         | _ it takes to r | ${\sf nend}\ {\sf such}\ {\sf oxedsym}$ | ?          |             |                         |
| Can          | us            | averag          | e restoratio                            | n periods  | s suc       | h?                      |
|              | estima        | ted time        | resolving                               | these      | _ problem   | ns?                     |
|              | are cor       | nmon outage     | s typically _                           | ?          |             |                         |
| long d       | loes          | the             | service                                 | _ be resto | ored?       |                         |
|              |               |                 |   |            |             |                         |
|              |               | usually         |   |            |             |                         |
| much         | do            | it tak          | es to                                   | afte       | r int       | erruption?              |
|              |               | be              |   |            | ·           |                         |
|              |               | to resolve      |   |            |             |                         |
|              |               | while           |   |            |             |                         |
|              |               |                 |   |            |             | srupted this.           |
|              |               | it takes        |   |            |             |                         |
|              |               | re              |   | terruption | ns          | known.                  |
|              |               | to fix _        |   |            |             |                         |
|              |               | for serv        |   |            |             |                         |
|              |               |                 |   |            |             | typically taken to fix? |
|              |               |                 |   |            |             | this?                   |
|              |               | a certain an    |   | time       | _ they're _ | ·                       |
| long w       | vill it to    | o any _         | ?                                       |            |             |                         |

| How  |      | timespan for _ | ins           | tances of sy | stem fail | lure        |              |        |
|--|------|----------------|---------------|--------------|-----------|-------------|--------------|--------|
| service   happen, they   for   before   can be   | How  | before         | issues        | ?            |           |             |              |        |
| Thelastperiodbefore they are fixedwill itresolveinterruptions? How long takeoutagefixed?   | How  | inte           | rruption      | _ before     | fixed?    | •           |              |        |
| disruptions LAST before are fixed.  will it resolve interruptions?  How long take outage fixed?  time does to outages?  The typical time interruptions ?  want to know how long to restore an  time does to resolve service ?  How long usually takes to and disrupted ?  service disruption lasts for a while  How long service take before ?  What general before the problems ?  Does it a long be fixed?  How long the disruptions before are ?  How long take fix restore ?  How long take fix restore ?  disruptions happen for while before is duration for service ?  Is a duration for service ?  disruptions last certain period time being  time until an ?  How long does it taking fixed?  Some until fixed.  time do last before they're ?  disruptions long does it take fixed?  How are certain of ?  long does to to  long does to  long does to  service last before they fixed?  Do these on time?  long does to  long does to  long does to  long does to  long does  fixed them be ?  How are certain of  long does to  long does to  fix disrupted this?  When service how will take fix restore like ?  Service last certain of being fixed  What the service ?  How  it take before  long does  fix outages?  How  will take fix restore like  long does  long does  fix outages?  How  will take fix restore like  long does  lo |      | service h      | appen, they _ | for          | ]         | before      | _ can be _   | •      |
| will it resolve interruptions?  How long take outage fixed? time does to outages?  The typical time interruptions ?  want to know how long to resolve service ?  How long usually takes to and disrupted ?  service disruption lasts for a while ?  What general before the problems ?  What general before the problems ?  What general before the problems ?  Whow long the disruptions before are ?  How long it takes fix restore ?  How long take fix restore ?  How long take fix restore ?  Whow much usually take resolve interferences?  Is a duration before resolution of ?  disruptions last certain period time being .  time until an ?  How long does it taking fixed?  Some until fixed.  time do last before they 're ?  disruptions long does it take fixed?  How long does usually to ?  Iong does it fix disrupted this?  When service lost before they fixed?  Do these on time?  Iong does it fix disrupted this?  When service how will take fix ?  Can you me long it fix outages?  How it take before service issues ?  How it take before service issues ?  What the service ?  What is normal time interferences?  don't know how it services disrupted this  How long does it take before service issues ?  What is normal time interferences?  don't know how it services disrupted this  | The  | last _         |               | period _     |           | _ before tl | ney are fixe | d.     |
| time does  |      | disruptions LA | ST            | befo         | re        | are fixed.  |              |        |
| time doestooutages? The typical timeinterruptions?     to restore an   |      | will it        | resol         | ve int       | erruptio  | ns?         |              |        |
| The typical time   | How  | long           | take o        | utage        | fix       | ed?         |              |        |
| The typical time   |      | time does      | s t           | o out        | ages?     |             |              |        |
| time does  |      |                |               |              |           | •           |              |        |
| time does  |      |                |               |              |           |             | an           |        |
| How long usually takes to and disrupted?   |      |                |               |              |           |             |              |        |
| service disruption lasts for a while   |      |                |               |              |           |             | ?            | )      |
| How long         service         take before         ?           What         general         before the problems         ?           Does it         a long   |      |                |               |              |           |             |              |        |
| Whatgeneralbefore the problems?           Does ita long  |      |                |               |              |           |             |              |        |
| Does it a long   |      |                |               |              |           |             | ,            |        |
| How  |      |                |               |              |           |             |              |        |
| How long   |      |                |               |              |           |             | 2            |        |
| How long it  |      |                |               |              |           |             |              |        |
| How long   |      |                |               |              |           | _ ure       | - <b>'</b>   |        |
| disruptions happen for while before is duration for service ?  How much usually take resolve interferences?  Is a duration before resolution of ? disruptions last certain period time being .  time until an ?  How long do service take ?  How long does it taking fixed?  Some until fixed.  time do last before they're ? disruptions long does it take fixed?  How long does usually to ?  How service last before they fixed?  Do these on time?  long does those outages?  service occur how long take them be ?  How are certain of ? long does it fix disrupted this?  When service how will take fix ?  Can you me long it fix restore like ?  Service last certain of being fixed  What the service ?  How it take before service issues ?  What is normal time interferences?  don't know how it services disrupted this?  |      |                |               |              |           | 2           |              |        |
| is duration for service? How much usually take resolve interferences? Isa duration before resolution of? disruptions last certain period time being time until an? How long do service take? How long does it taking fixed? Some until fixed time do last before they're? disruptions long does it take fixed? How long does usually to? How service last before they fixed? Do these on time? long does those outages? service occur how long take them be? How are certain of ? long does it to? long does it fix disrupted this? When service how will take fix? Can you me long it fix restore like? Service last certain of being fixed What the service? How to fix outages? How to fix outages? How it take before service issues ? What is normal time interferences? don't know how it services disrupted this. How long does to the?   |      |                |               |              |           |             |              |        |
| Same   |      |                |               |              |           |             | - <b>·</b>   |        |
| disruptions last   |      |                |               |              |           |             | in to reform |        |
| disruptions last   |      |                |               |              |           |             | _ interiere  | ices:  |
| time until an?  How long do service take?  How long does it taking fixed?  Some until fixed.  time do last before they're?  disruptions long does it take fixed?  How long does usually to?  How service last before they fixed?  Do these on time?  long does those outages?  service occur how long take them be?  How are certain of?  long does it to?  long does it fix disrupted this?  When service how will take fix?  Can you me long it fix restore like?  Service last certain of being fixed  What the service?  How to fix outages?  How it take before service issues ?  What is normal time interferences?  don't know how it services disrupted this  How long does to the?  |      |                |               |              |           |             |              |        |
| How long does it taking  |      |                |               |              | time _    | being       | g            |        |
| How long does it taking  |      |                |               |              |           | 0           |              |        |
| Some   |      |                |               |              |           |             |              |        |
|  |      |                |               |              | f         | ixed?       |              |        |
|  |      |                |               |              |           | _           |              |        |
| How long does usually to?         How service last before they fixed?         Do these on time?         long does those outages?         service occur how long take them be?         How are certain of?         long does it to?         long does it fix disrupted this?         When service how will take fix?         Can you me long it fix restore like?         Service last certain of being fixed         What the service?         How to fix outages?         How it take before service issues ?         What is normal time interferences?         don't know how it services disrupted this         How long does to to to to ?  |      |                |               |              |           | _           |              |        |
| How service last before they fixed?           Do these on time?           long does those outages?           service occur how long take them be?           long does it to?           long does it to?           long does it fix disrupted this?           When service how will take fix?           Can you me long it fix restore like?           Service last certain of being fixed           What the service?           How to fix outages?           How it take before service issues?           What is normal time interferences?           don't know how it services disrupted this           How long does to to to?  |      |                |               |              |           |             |              |        |
| Do these on time?long does those outages? service occur how long take them be? How are certain of ? long does it to ? long does it fix disrupted this? When service how will take fix ? Can you me long it fix restore like ? Service last certain of being fixed What the service ? How to fix outages? How it take before service issues ? What is normal time interferences? don't know how it services disrupted this. How long does to the ?  |      |                |               |              |           |             |              |        |
| long does  |      |                |               |              |           | fixed?      |              |        |
| service occur how long take them be?  How are certain of ?  long does it to ?  long does it fix disrupted this?  When service how will take fix ?  Can you me long it fix restore like?  Service last certain of being fixed  What the service?  How it take before service issues ?  What is normal time interferences?  don't know how it services disrupted this  How long does to to the ?   |      |                |               |              |           |             |              |        |
| How are certain of?         long does it to?         long does it fix disrupted this?         When service how will take fix?         Can you me long it fix restore like?         Service last certain of being fixed         What the service?         How to fix outages?         How it take before service issues?         What is normal time interferences?         don't know how it services disrupted this         How long does to to to to ?   |      |                |               |              |           |             |              |        |
| long does itto?long does itfixdisruptedthis?  When servicehowwilltakefix?  Can youmelong itfixrestorelike?  Servicelastcertainofbeing fixed  Whattheservice?  Howto fixoutages?  Howit take beforeservice issues?  What isnormaltimeinterferences? don't know howitservices disruptedthis  How long doestoto?  |      |                |               |              | _ take    | them _      | be           | _?     |
| long does it   | How  | are certai     | n of          | ?            |           |             |              |        |
| When service         how         will         take         fix         ?           Can you         me         long it         fix         restore         like         ?           Service         last         certain         of         being fixed           What         the         service         ?           How         to fix         outages?           How         it take before         service issues         ?           What is         normal         time         interferences?           don't know how         it         services disrupted         this           How long does         to         the         ?  |      |                |               |              |           |             |              |        |
| Can you me long it fix restore like?         Service last certain of being fixed         What the service?         How it take before service issues?         What is normal time interferences?         don't know how it services disrupted this         How long does to to the ?   |      | long does it   | fix _         | disrup       | ted       | this?       |              |        |
| Service         last         certain         of         being fixed           What         the service         outages?           How         it take before         service issues         ?           What is         normal         interferences?           don't know how         it         services disrupted         this           How long does         to         ?   | Whe  | n service      | how           | will         | take      | fix         | _?           |        |
| What the service?         How to fix outages?         How it take before service issues?         What is normal time interferences?         don't know how it services disrupted this         How long does to the ?   | Can  | you me         | long it       | fix          | res       | store       | like?        |        |
| How to fix outages?         How it take before service issues?         What is normal time interferences?         don't know how it services disrupted this         How long does to the ?   | Serv | ice last       | cert          | ain of       |           | being f     | ixed         |        |
| How it take before service issues?         What is normal time interferences?         don't know how it services disrupted this         How long does to the ?   | Wha  | t the          | service       | ·?           |           |             |              |        |
| How it take before service issues?         What is normal time interferences?         don't know how it services disrupted this         How long does to the ?   | How  | ·              | to fix        | outag        | es?       |             |              |        |
| What is normal time interferences?         don't know how it services disrupted this         How long does to the ?  |      |                |               |              |           | ?           |              |        |
| don't know how it services disrupted this How long does to the ?   |      |                |               |              |           |             |              |        |
| How long does to the?  |      |                |               |              |           |             |              | _ this |
|  |      |                |               |              |           |             |              |        |
| <u> </u>   |      |                |               |              | _         |             |              |        |

| How long will _ |                | _ last until _  | ?             |             |              |
|-----------------|----------------|-----------------|---------------|-------------|--------------|
| much            | by             | _ service issu  | ies are       | ?           |              |
| What            | _ average      | for resolvin    | .g            | ?           |              |
|                 | how long it    | to fix          | services.     |             |              |
| Before se       | rvice operatio | ns              | the           | duration    | .?           |
|                 | _ time ye      | ou fix the serv | rice?         |             |              |
| How does        | s typicall     | y r             | restore       | ?           |              |
| When there      |                | how long doe    | s             |             | to be fixed? |
| service         | last for       | certain         | of            | they        | fixed.       |
| Do issues       |                | while?          |               |             |              |
| When dis        | ruptions happ  | en, they last _ | pe            | eriod       | ·            |
| is the          | of time        | e needed        | shutd         | lowns?      |              |
| What            |                | outages         | typically res | olve?       |              |
| How             | goes by        | service         | issue gets _  | ?           |              |
| What            | _ typical time | for resolving   |               | ?           |              |
| serv            | rice last      | before          | them?         |             |              |
| How much time   | e is befor     | re              | ?             |             |              |
| What            | comm           | on time         | these _       | to reso     | lve?         |
| What is         | the            | service?        |               |             |              |
| long is         |                | before an int   | erruption is  | ?           |              |
| How             | usually        | take re         | solve this    | ?           |              |
| long do         | usually        | sort            | out int       | erferences? | ı            |