## [Demo] NLP Dataset for Customer Service Automation

<b>Company Type</b>	Credit Card Companies
Inquiry Category	Rewards and cashback redemption
Inquiry Sub- Category	Redemption procedure
Description	Customers seek clarification on how to actually redeem their rewards points, including any necessary steps or restrictions.
Data Size	5,128 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Credit Card Company" customer inquiry. (Purchased data will not be masked.)

step	os	_ in	reward poin	nts?
How to ge	et	?		
				reward points
How	clain	n reward	?	
How	use my	?		
do I	to do	cash _	the	?
How am _		claim n	ny?	
What	_ I	my	back?	
	my I	perks, what	the?	•
that	·	to red	leem rewards?	
What	_ the	need t	o do get _	my?
	_ my rewar	d points inv	olve	
are		can do	get back	my?
you	me w	hat the	to redee	m?
	an _	of how	redeem _	reward points?
What	thin	gs that	do to	points?
				reward points.
			eem my points?	
I want		can	do to	_ points.
			to	
				or my reward?
		reward poir		
				ny reward points?
				redeem my?
			n to	
				et points?
		edeem rewa		
			mption	points.
		my po		
			?	
TATO 11	Id to	n	rococc	my roward noints

There are certain taken reward points.
was wondering if there a procedure reward .
What steps take order points back.
Can you the steps I to rewards?
my points, what steps be?
steps that should taken redeem reward
a redemption for my
I do to get reward back.
What are need to do to get ?
There several steps need to redeem points.
How redeem reward points?
I my reward points, what should ?
do have follow to get my ?
I to know the rewards.
steps redeem reward
are the do to redeem reward?
steps should take reward
procedures for earned points?
a procedure for reward?
steps do to take obtain reward?
you tell steps use?
What steps are reward?
How My reward?
are a few I my points back?
steps to redeem?
There steps take redeem my points.
I claim my points?
would I in get my points back?
steps needed reward points?
What the that need taken get reward?
give me a the steps to my?
What I need take my points
wonder to points.
I take to get?
What some the to do back my points?
I take to get my reward?
How be my reward points?
What will take get ?
What do need to order reward?
you me explanation on how to ?
What steps in to claim my?
A few are needed my
I need to to get rewarded?
do to get my points?
There are need do redeem reward
needed to redeem my
are that be to redeem reward
need to process my points.
the to redeem rewards?
you instructions how I use my points?

the needed reward points?
procedure to reward points?
to know process these points.
What are the to reward points?
steps to usereward points?
There some need to do order points.
Can tell required to my rewards?
What need do back my points?
if you can explain the process points.
want process to points.
about my reward?
How my points back?
What it have do in order get back?
I need redeem my points, what have ?
What steps used ?
I would instructions using
What the take get my reward points?
points could be?
A process ?
can do redeem my points?
the things that to in get my points back?
What I have to get points?
are steps I need order to get reward
What the I take in to points back?
some that I to in to get reward?
actions should take in to reward?
I am curious about reward points.
What to redeem my points?
on how to redeem reward points?
Which process use reward?
in order to redeem my?
What be taken in get points?
How get back some ?
How I get ?
how claim reward points.
How I redeem ?
to taken in claim my reward points?
get back of points?
Can you steps to redeem
to redeem my give a breakdown of the?
What are the things I my points?
I take to my reward?
do you to do to ?
would love know redemption procedure reward
Can you tell about steps rewards.
There number of steps my points.
I know more about my points.
is it that need to to points?
of points?
What are need to redeem my reward points?

steps do I to to get ?
Were to explain procedure for my ?
should get reward points?
What are the in my?
redeem reward point?
Do you have any using ?
procedure is used my?
How I get back?
How are redeem points?
are steps be taken redeem my
are necessary redeem points.
How do my?
What to points?
my reward points?
I need what should I do?
need to do get back my ?
steps I to to redeem my points.
What should redeem mypoints?
What are things I do redeem ?
There are things to do to points
reward points?
are things have do get rewards?
What are I order get reward points?
should do reward point back?
What the in perks.
What some I must to get ?
What I have do to my reward?
am in of redeeming my points.
ways can my reward?
How do the?
you provide how to redeem points?
There to take order to redeem my
you tell about my points?
need redeem but do I need to?
I would like to my points.
What are I supposed do get ?
can get points?
you to tell how I redeem ?
$I'm \underline{\hspace{1cm}} in \underline{\hspace{1cm}} process \underline{\hspace{1cm}} redemption \underline{\hspace{1cm}} my \underline{\hspace{1cm}} points.$
Do have any for bonus?
I can points?
some in order to get my points back?
there a to my ?
do I redeem?
is the process ?
to the process for redemption of
action I need to to back?
How can my?
How to back?

steps it take to my reward ?
you to redeem these?
In my what to be taken?
What procedure rewards?
How get points to be?
was wondering the redemption my points.
Steps redeem reward taken.
like procedures for my reward points.
Can tell me how can get ?
How are the?
tell us to usereward
What are things I order get my points?
What steps do I need to take
What is points back?
I would appreciate it if for my points.
I the procedure for of reward
There are some points.
What are steps have take in back points?
What required to my ?
was wondering give process redemption of my points.
my reward points?
How able get points ?
What are some can redeem my?
involved redemption?
What must be taken to my?
I have to to get reward
need to a few to get points
to claim points
What things that I do redeem reward?
can reward points
I wondering about of redemption points.
I want what steps should I?
do my reward ?
Can you me a of my rewards?
I don't know what I do cash
What steps to in get my ?
What is process for ?
I get back reward ?
steps are get points back?
Can you me how my points?
required to redeem my
Are able to explain redeem my ?
I need to to claim reward ?
should be taken to redeem reward
What steps do need order to get ?
What need be taken in order points?
do I reward points ?
do i reward points ? let me know the for reward points?
What I do order to receive ?
What I can my?

are to redeem my
How to?
What some things I do do redeem my point
the procedure redeeming my reward points.
things I to do to back points?
Should my?
do to take in order to reward?
steps can my points?
I to points, what I have to?
Can give steps using?
you tell for of my points?
taken to get reward?
are that I do order to reward points.
are the I to get the reward?
What will need in to reward ?
Can you me how to use ?
should follow to redeem points?
should I in to my reward ?
are some steps redemption points.
Can you give me of to reward?
are things to redeem points?
Can give details on use reward?
you tell redemption procedure for points?
I about for my reward points.
How points?
There steps to to reward points.
explain process for points?
you give idea how to points?
How about trying to?
Can tell me the process redeem ?
steps must be taken order to ?
What to be in order points?
do to get my points?
steps required reward points?
a procedure for points?
How required reward points?
a breakdown of steps redeem my ?
Can tell the process for my points?
Reward be?
What are the I need do points?
are needed redeem points?
What does to my points back?
can I cash ?
are redeem points.
What things I need to to?
of rewards redemption?
have I take to get ?
my reward points?
What process redeeming my?
I appreciate if you could me to redeem

are	involved	my	_ points	
am	_ about the proced	lure	of my _	·
				redeem my?
	be taken			
	to			
	ut the			
	t me know pr			
	question ho			<del>_</del>
	_			points?
	hings can			
	in redeer			points.
				eem rewards?
	what the my rewar			cm rewards:
	my rewar take			2
	olain of			:
	the to			
	know how			1 10
	I to			_ back?
	get my points			1.0
				my rewards?
	e ways of claiming			
	ave instructio			
	rill I need tak			
	done			
	oes			
Can	me the	for rede	emption of $\_$	points?
	things ne	ed to	to my	rewards back?
I 1	my reward		should	I do?
Can	me the steps		points.	
st	eps I ta	ke to get n	ny	_ back.
steps _	need to _	to rec	over	points?
What steps _		order to	get mypoin	ts?
What	of my	?		
There are ste	eps take	;	_ my p	oints.
Can you	an explanat	ion	to rede	em?
w	ondering about	redemp	tion fo	or points.
What	things	to	my re	eward points?
	that			
	ie ways			
	reward			
	n on ste		mv rewards	S.
	to be taken			
	to be taken that I must			
	take ba			
	or of			nus.
	do get r			
	pposed to to			
I :	it you could			
What steps n				points.

What should get points?
What things do to do reward points?
What am supposed do get my ?
I curious about the of
How cash in ?
do I have to take points?
Can give me how I redeem?
Do the redemption of my reward?
How I in perks?
understand how redeem reward
steps do have to to redeem ?
are the steps I to to redeem my ?
should redeem reward?
How get cash these?
There are a few
What are need to do redeem points.
to claim
I wanted to know the points.
steps I to take to my points?
are things need to do the points?
question to redeem
steps to redeem ?
to in to receive reward points?
you know to my ?
like to learn process redeeming my
know steps required to ?
is for redeeming points.
What to do order to get ?
steps do I have to order points
will I to order to get points ?
you tell me the for redeeming my
Can give for my ?
What do I to in redeem points?
are things I have to my points?
steps do need take to my?
Do know what is these points?
you tell me steps need to to rewards?
am supposed to get my points?
need be taken to in perks?
Please me to my
There several to redeem points.
I would to find the procedure my
I would my rewards.
steps do I to get points?
What to redeem my?
What are can do get points back?
to provide breakdown of steps my rewards?
I need some to reward points
to know process to redeem

What are things need do collect ?
I need to order to get my?
are things need do to receive points?
What steps do to take points?
are things do in order reward points?
What some to do to earn my ?
What need be taken redeem ?
Are there steps to be taken reward?
should I take to points?
What I take to reward points?
to procedures redeeming my reward points.
I appreciate if share the redemption reward poin
my rewards?
What to redeem my?
you show redemption my reward points?
There some steps to
do my points
I'd how to reward points.
am I supposed to my ?
to take to my
some I need to do back my?
There are to points.
I don't what process is points.
Are explain procedure of reward points?
What does take the?
out the steps to rewards?
would like how to use accumulated
some steps I take redeem my reward
steps to get my reward points?
to done to points?
some that I can to points?
What do I have get points?
What I need take to back?
How can reward!
What steps to to claim reward?
don't what do to redeem reward
I to redeem my points what have ?
I get redeemed?
I need an to my reward
things I can reward what are they?  What steps should be to use my ?
some that are needed to reward
are to redeem my?
the steps to redeem my?
There are redeem points.
you me steps to rewards
an how to redeem my points?
do get back some ?
do need get reward points back?
steps to use my?

	to things to reward points back.	
	procedures using reward?	
	give more on the redemption for my _	?
	what to redeem points.	
	process of reward points?	
		2
	me about steps to redeem my	
	supposed to?	
	be order to get reward?	
	get the ?	
	I redeem?	
	he I in order to	
	to I can	?
do I	get reward?	
	need to take in to get back?	
	taken to reward points?	
	s need to follow in order my	?
	things I to do to redeem ?	· <del></del> *
	that I to do reward bac	·k?
	s do to take claim ?	,ix.
	s are reward?	
	take in order to redeem	
	things need do order get n	ny points?
	me how can redeem those?	
	process of reward?	
	I get points redeemed?	
	things I do to getreward points?	
is	process reward?	
What step	s I need to points?	
	reward points?	
What	the usereward points?	
	to to to redeem my reward p	oints?
	s I take back my?	
	me the steps to rewards?	
	I need to to?	
	need in to get my rev	vard noints hack
		vara points back
	it take for me my points?	th our?
	I to do redeem my what _	tney?
	know process for my	
	_ do I need to receive ?	
	things have to some rewards?	•
There are	some be taken redeem	
wou	d it share the for redeeming	g points.
I want	redeem points, I take?	
step	s will I have take points?	
redemptio	n of?	
	?	
	for Points?	
	ss reward?	
	needed to reward	

steps to take to to the points back?	
want redeem what things can?	
here things I to get points back	
for utilizing earned points?	
What are some of the reward	d?
What process for redemption ?	
What points?	
actions take to my points?	
Iow I ?	
here things I to to get back	
are the to my reward?	
Iow I cash ?	
d like to for points.	
need to take order to points	
claim my reward	
you me more information to redeem rewards?	•
I going to my points?	
should be done get reward ?	
wanted to know things I could redeem	
you to redeem my?	
Vhat the steps get back?	
are to my reward?	
Vhat steps take order get my ?	
rewards, what are ?	
let know about process for redemption of	_?
What for using reward?	
Iow my reward?	
Vhat get back reward points?	
teps to?	
are some to obtain my points?	
to what procedure is for my my	
Vhat steps do I rewards back?	
are the my points?	
are the my points?  There are taken in to redeem points.	
here are taken in to redeem points.	
here are taken in to redeem points.  What some things I to to my ?  redeem my reward I need some	
There are	
what some things I to to my?           redeem my reward I need some           actions have to redeem points?           are some to get points?           are some to get my back?           I my points redeemed?           want to what process for reward points.	
there are	

What steps I to take get the ?
are steps taken points?
to claim?
I to redeem but some I can?
How can reward!
What process can these?
to know how my
to know how to redemption
are some things be done redeem
I to my?
There are few steps
are the steps that have to points?
must take to my rewards back?
for point?
need to be to rewards?
would like what redemption is for reward
How to get?
are I need take to points.
What to do to reward points?
Can you information the steps to redeem ?
There are steps get
How claim?
steps do need take claim points?
I supposed do to get reward?
What the do to redeem my ?
are things to to redeem my
to take to get rewards?
How claim my?
about the process of of points.
are supposed to do to get reward?
What I do to cash reward?
What steps to in to my points?
claim reward what steps I take?
should I points redeemed?
How my points?
do have do to my
What steps I take in order?
want to know redeeming my reward
redeem my points, some things to do?
involved in my points.
some things do to my points?
to claim ?
There redeem rewards
that have to taken to redeem points?
a question to claim points.
I want understand my reward
need know of redemption my points.
you the to usereward ?
would love know the for points.
you tell it's redeem these points?
· ———

Can you how redeem ?
I would appreciate it you share redeeming points.
some things I must get my points?
Can me procedure for reward points?
Can you the steps to to ?
What steps will to to get ?
reward points is unclear.
I know reward points
you steps redeem my rewards?
do get my reward back.
you explain I points?
claim my?
to my
What the needed to points?
How can my?
What needed redeem points?
the to do to redeem reward points?
get my points?
Is for redeeming points?
stepstake topoints.
I using rewards?
some steps that need to reward points.
some things that I should to get ?
needs be to get points ?
I would how can redeem points.
do get my redeemed ?
give an on steps to my?
I need to what I need do?
for the procedure for redemption reward points.
What do redeem my?
steps to redeem my?
are steps redeem reward points
steps must to claim ?
tell the steps needed to ?
can in order to get reward ?
do points?
should I points?
steps that should be to points.
to know the for my
Can tell process is redeem points?
you me how redeem rewards?
the things that to my points?
There a should done redeem reward points.
the for of my reward points?
would I need to get reward?
a of my points.
How do steps to usereward?
There are things have redeem my
How would my back?
I would to for redeeming my reward .

What steps	need	to	_ back my	points?
the	for rev	vard points?		
How get	t my	?		
do you				
is the way				
are some			o aet m	v ?
I				
Questions about wa			10.1.41.4 po	
ways wh				
			norusand	
There are some ste			Tewaru	·•
cla				2
Are you able				f
the step				
Can				
What are some				y points?
I to the				
I want know _		procedure	my	_ points works.
some	the things	that I to	o g	jet reward?
can I redeem		?		
do	reward	be used	!?	
What are sup	posed		_ my reward ]	points?
What I to	get	reward	?	
Possible to	?			
There are ste	ps necessary		reward	•
tal	ken rede	eem my points	?	
I need to	o to	_ back my	?	
There are steps tha	nt be	to		
What do				
want red			s must I take?	•
are thin				
Could				
tell me t				
What are thin				eem ?
You				
to				
How red				
are				n+o?
are some				
want kn		_		
What do				K?
steps				
am wondering				
steps am I				?
I t	he process to	redeem	points.	
There is proce				
What are some		do	back re	wards?
ho	w	redeem my po	oints?	
point redemp	tion,	involv	ved?	
How red	leem po	ints		
	the s	teps nee	ed to take to r	redeem my?

you	the steps use reward points.
	some that can used redeem points.
What	have to take reward?
How	_ I able get reward ?
	steps to take in order redeem points.
	things that I to redeem reward points.
	a to to reward
	you your?
	explain redeem rewards?
	the steps to taken points?
	thecan do to back points?
	g my?
	some should to redeem my
	the taken point redemption?
	to know how points.
	I have my points back
	the for getting ?
	redeem my
	like to know ways to the for my
	to know procedure redemption of reward
	some of the have to to my?
	ions should I my points?
	an on how to points?
	know the procedure my reward
	is to the points.
	make reward?
	ions do I to take ?
	the can take to my?
	re a redemption of my ?
	e I to my reward?
	things that I to do points?
	n?
	to what the is redeeming points.
	ps are?
	in redeeming reward?
	the redemption procedure for my
wou	ald like know the steps redeem rewards.
Question	s how to
	claim my points.
I kn	now what steps are redeem
Do	have how my bonus points?
In order	to my reward points steps I ?
Can you <sub>.</sub>	instructions for to use ?
	to my you explain the steps?
	have I to recover my?
	wondering you could share the process reward
	ps do I to take obtain reward?

thing	gs that need	orde	r to get	_ reward points?
are some things	that have do _		rewards?	
tell me ho	w reward	ls		
	in order to			
	v how to use po			
	my points.			
	can redeem	?		
	the procedure for		rd points.	
	for earned points?			
	I do to get	reward po	oints.	
	use			
	take order to		nts?	
	ired use point:			
point info				
	points.			
	need orde	er to get my	back.	
	how claim			
	involved my			
	take in		its?	
	taken my rew			
	ke to redeem p			
	redeem my reward _			
	s to my	_		
	ne redemption	for my .		
		•		
	 could m	e the process	redee	m these .
	to reward			
to get rew				
steps to be	e taken redeem	_ reward	_?	
	I to do			
Vhat	need to	to my re	eward points	s?
	in order to			
	et points?			
	in order		points?	
	usereward			
	inge	t my poi	ints?	
	that I need do to			
	to get points			
	points		o?	
	e userew			
Vhat the o				
	claim my reward points.			
	of ?			
There are steps to				
	redeem	my rewards?	)	
	to get my?	,		
	_ that be taken to	rewa	ard .	
	back, what step			
actions	order to ge			

What	few things	to	to redeem my points?
Can you tell _	what	is	_ my reward?
I'm wondering	about the		·
	get back		
I need to	to get _	rev	ward
Can you give n	ne	how to	reward?
to k	mow the process	redeem _	·
I'm to un	derstand how		points.
are the s	teps to	po	ints?
are	steps I need to		my points?
What	required in order	r to my	?
	_ redeem my rewar	rds?	
you	I my po	ints?	
I need to	steps		_ my points back.
will	get my?	?	
you expla	ain when	I redeem _	?
steps	to	_ my points'	?
How do my	?		
want to k	now for	redemption	my
Can give	some ab	out the	_ to my?
In to get	points	steps do	I?
do I	to get _	po	pints back?
What	things I to o	do to	my?
steps can	1 take ge	et back	?
How I	reward	?	
	I take in		
	to redeem n	ny reward _	·
	_ to me how	my poir	ats?
	my points, h	out what do _	have do?
are	that be	to the p	points.
	need do in		
are some	things need t	o do	reward
What I do	o back _	?	
			et reward points?
			reward points back?
			teps redeem the?
	those rewar		
	eed		
	things I have		<del></del>
	the steps nee		the?
	_ of reward redemp		
			f to redeem rewards?
			I to take redeem rewards?
	uld to re		points?
	to my		
	me the t		
	_ get my		
			my reward points.
	ne to to _		
like	to know step	9	use points.

I need my points, could you tell ?
want to my points
There are that to redeem reward
I to know procedure for my points.
are need do in order get reward points.
is the redemption for?
are steps that I to my
Do you the steps reward?
Can me steps to rewards?
The actions that taken cash in
I would to know how
ways to my ?
tell how redeem rewards?
What some I to do some back?
point redemption?
Do have any instructions to my ?
What I need in order get reward?
steps do I get points back?
aboutfor rewards?
would like to the my reward
Is my reward points?
like know how to redeem
What the procedure points?
I do to points.
I need points, but what do do?
there a process ?
What do I to follow in reward?
I want to what are I can?
How are actions to ?
I'm the process points.
I redeem points?
do I in order to receive ?
What I have to points back?
How get the reward?
Some steps should taken
will able to reward points?
actions must I my?
What steps do have take to get ?
redeem my?
tell steps rewards?
Can me can my reward?
What things to to redeem rewards?
I my reward !
What things that need to to my?
What I to claim reward?
What some have to get back points?
There is to redeem
What it I do my rewards?
How redeem rewards

you me my bonus points.
I like to what the is points.
How the redemption my ?
What are I to to get my?
What can I cash points?
There that can be cash my
are that I have to reward points?
do order to redeem reward points?
What should my reward?
There steps my rewards.
What are the my points?
What can to get ?
How the back?
There steps to redeem
provide explanation of steps redeem rewards?
I to know redemption reward points.
I have question steps to rewards.
are the need take to rewards?
taken to redeem my ?
Do you have of to rewards?
redeem my points again?
What to cash reward points?
interested getting the steps to my rewards.
the steps can to redeem points?
In redeem my points, what are I need ?
I to the for redeem reward
is that have do get my points?
Can you tell the?
Some to do get reward back.
are things should to redeem my
able to claim my?
should take in to recover points?
you can to reward points.
Can you to my ?
What have I to follow to?
are the I need reward points?
to what the procedure is reward
able to in rewards?
I want to the my points.
you give information about to?
to rewards
Can tell us to reward points?
I have to take get points?
I want redeem reward points, need ?
There steps need redeem my rewards.
I myreward points?
How my ?
are a redeem points.
am I able to back?
What steps need taken in for get ?

redeem rewards?
redeem reward points?
What do I in the points?
What is I to to my reward points?
your points?
I of my reward
can be reward points.
have explanation how to redeem my ?
can reward points?
are I do to get back my?
like to procedure for reward points.
How rewards points?
How recover points?
are to be in redeem points.
steps do I to to back?
I the procedure for my reward
I to the of redemption points.
Can you give explanation can my rewards?
What take to my?
How I reward points?
What the steps Imy points?
do need to take in to points?
wondering to my
you tell me procedure for rewards?
I to redeem reward points do to?
How redeem Points?
How take back?
Can you me with process redeem ?
There are be to reward points.
What are that need to to get ?
steps must I in to points?
am wondering if tell how my reward
how redeem points.
A process?
doI my?
you give of I to do redeem my?
I am interested in learning points.
What steps to get back?
How my reward points?
you procedure for my points?
There steps should to points.
Can let know the reward points?
that I claim my points?
will to points back?
take to reward points?
What I to get reward points?
of reward involved
Can provide to redeem ?
wanted know steps to redeem
should I to redeem?

		ways to redee	em p	oints.			
		ce some			d		
I to redeem reward points,			ts,		things I		do?
are I		to do in		_ my rewar	rd?		
	I nee	d to do o	ash	these	?		
need	.s	done to	redeem i	my	?		
thing	JS	_ to be done t	o		back.		
There are	proce	sses to		·			
What	I do	get my _		?			
What		things I		_ to get	points		
What steps	s	I take		collect rev	vard?		
What		to	in p	erks?			
What	the _	I need to		_ regain	reward	?	
		things I must	to _	n	ny rewards?		
	give	an expla	nation	_ how to r	edeem	?	
are s	teps_		_ redeem	points.			
There		need _	do to	the _	points.		
What	invol	ved	_ reward _	?			
	I	to get my	?				