## [Demo] NLP Dataset for Customer Service Automation

Company Type	Internet Service Providers
Inquiry Category	Billing and payment inquiries
Inquiry Sub- Category	Billing statement questions
Description	Customers with general questions about their billing statements, seeking clarification on specific charges, explanations for unfamiliar fees, or assistance with understanding their billing details.
Data Size	5,001 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Internet Service Provider" customer inquiry. (Purchased data will not be masked.)

	am I	_ charged	service?
Can	you		are additional?
Why	it bi	lled	?
Why		_ service r	require money?
	bei	ng	services that I do know
How	the		_made?
I	_ to	why	have
I	_ no	I	being charged something.
		_ know wł	hy I'm
	you	a	the extra?
		inc	
			for and am being it.
	I pa	aying for _	?
Is	an	the	ese fees?
	you	the	the bill?
	come I _	to	this
		be	hind these charges?
I		I am pa	aying for
		_ about _	I'm charged.
	do charg	es	this?
How		_ is s	service?
Why	the		service?
Why			for the service?
	you expla	ain why	is?
I	qı	iestions	I charged.
Why		_ been	<u>_</u> .
Is it		_ there	an extra fees?
How	come		?

	why being charged for
do	o service exist?
How	I'm service?
	that this service charged in fashion?
Why	I for this?
	e you?
	ı?
	the fee?
	m billed?
	ervice is in why?
	ou give about costs?
	you the service?
	eason to bill known.
	reason charges?
	charge in this fashion?
	e explanation the ?
	o not know being charged for
	e for?
	to pay service?
	I
	the price ?
	the price so?
	and? : for fees?
	reason why money? why I getting billed for
	this a ?
	the a cost?
	this been?
	on't know is happening in this way for
	it have ?
	ant why I charged.
	ı ;
	the charge ?
	me pay?
	vice !
	so much use this?
	the much?
	fee is why.
I k	know am paying such
Can	explain fees?
do	on't comprehend charged.
Why	I paying don't know
	service have cost money?
Why	these this service?
	if explain the?
	there that?
	the reason I billed?
I don't u	understand is service.
What's	for fees?

we money for service?
reason to billed?
What is charge?
Why for the?
don't I being charged for the
is this a?
charged for something?
I don't know for.
I I being charged for
How come service?
are charged for ?
Why is be?
understand why paid for this way.
why?
is the billed?
Can you me I ?
I charged to me?
Why are billed for ?
charges for baffling.
Can tell why to pay these?
an explanation these fees.
are the service charged.
Why for this?
would like explanation for the fees.
charge a service fee?
do get this?
Can tell the are?
How paying for?
It is being ?
charging for service.
charge be?
Why so service?
services I have idea why I am for.
Why do charged?
why it cost ?
There questions I've been
explain these ?
Why does more?
am paying I don't are happening that way.
a charge?
the reason for the service ?
What is ?
Why does it ?
is reason is there?
Why so for service?
included in ?
confused if am charged
Why are for this?
am a bill?
I need are fees.

It is?
Why has service that?
Why charges service?
Why for these?
Why does so?
Why has the ?
for service?
Why should for?
How you extra ?
I know why services are way
I questions charged.
a in this case?
for services that don't
What the incurred?
Why am I?
we have these for?
How there additional ?
What the?
is strange have been
I'm confused service being
Why this more?
Why billed this.
This charged me.
Why this service?
fee this?
Why added?
Can give me of added?
I wondering why fees.
charged for service.
The charge?
Why has the service?
come charge made?
the service in the?
How come charge ?
service cost much?
Why do services?
Why the?
Why is priced?
in this why?
How end up charged ?
Why am?
Why this expensive?
would service so?
does it services?
there reason the fees?
charged so?
Why is is charged?
to pay for this?
is reason for the
Why we way?

	there $\_$	reason for	fees?
Why		cost?	
	tł	ne reasons	additional fees?
		the fee?	
		why this	incurred
			d?
		e service included	
			: lled this
		service isn't	
		th	
		in this _	
		nderstand	
What	's the _	cha	rged?
Why		so m	nuch?
		charges includ	ed this service?
	th	ne service charges	case?
		requires mone	y?
	you	for	extra fees?
	tł	ne charge be?	
		ow char	
	-		?
			something.
		the	
		service come	
		be	
		bc being so	
			for not sure about.
			for fees.
		billed	
			expensive?
		service so	
		charge happen	
		is cost _	
			don't know why it
	th	ne reason this	
What	·	charges?	
I	_ why _	charged.	
Why		costly this	3?
Why	se	rvice cost	?
I	_ quest	ions about	been
	a	cost?	
I	_ under	estand c	harged for
		for what reaso	
		charged	
		ser	
		ave an t	
		there a?	
	for this		
			billed this new
	uon t K	110W 1 M	billed this now.

Why for service?
is it service?
Why these?
I'm not the getting
Why service?
Why charge?
is about, come?
There question this was incurred.
don't why I am being services am for.
is that been?
I why this service
Why is service?
Why I charged ?
asked why charged.
am why I being charged service.
there a cost?
Can you provide of ?
come was charged?
don't know why is happening in this it.
does service come a?
is costing me?
How come there?
I'm are added fees.
Why so high service?
Why service ?
come being for?
There what I for.
me an explanation of these fees?
come charges this ?
for this why?
Why there charged case?
asking explanation the extra .
I'm not sure I'm charged I no
I something that I not why is
don't why I am charged
they charge for ?
I confused the service am for.
the reason for the ?
Is a for the ?
why being charged
Why this ?
What's the charge?
this for?
about service I am being
Why ?
is this there?
Why requires money ?
I don't know why have idea I'm being charged
for things I why.
are charged this ?

am I for?
Paying fee this?
Why is so?
are the service ?
anyone know charge there?
why I am charged I not understand.
Some for ?
Why it ?
There are questions I am
Why charge?
are I for ?
Why service to charged?
know why am paying
are the extra fees?
service fee?
Why are we paying?
was incurred?
this happen?
so cost?
Can extra fees?
you clarify the charge?
Why so a service?
this cost?
I would to explanation of fees.
have these extra
Do any explanation additional?
we pay these for?
if I have for the
Do explanation for extra?
is service high?
am charged?
Charge, this?
Why this service?
you for this
am having charged to?
What reasons behind ?
is?
isCharge?
This service charged
tell us cost is
Why charged?!
is it the so?
st t st so: the for charges here?
Why the service?
Do you extra fees?
Why the happen service?
I'm paying I why I'm charged
I wonder about the
does this a certain amount ?
This is not

I it happening.
are they ?
do have pay service?
would be charge?
I'm curious the charges
am about the the
was charged?
does service pay money?
Is there extra fees?
Why I this?
Can have to pay?
is service ?
Why have much service?
Can you why there ?
the incurred?
is the service?
charged, why?
reason I'm getting?
Why must this?
I to for BS? why am I for ?
Why for service.
is a for ?
is in the charges?
Why being for something?
come this charge?
Why this charged this?
I am confused as to
are for this ?
How come these are
was the service ?
the cost so service?
Why does much?
Why are paying ?
questions why been charged.
I am in of an fees.
Why the the increase?
don't I'm getting the service.
I know an of
Can me the reasons extra?
Is an the charges?
don't being paid for in a way.
am for it.
are happening?
I why I
Why getting a for?
tell an explanation of the ?
We need know why
would I?
am paying for I know

Why price so?
understand I am charged.
Why is
I am paying that don't know am being
is it in ?
I don't being charged
why service so?
What is additional charge?
the service expensive?
sure why I've
fee is there,?
Why is costs much?
are the for this ?
I've no I'm being
costs more this service?
$\_$ don't $\_$ why I am $\_$ something.
don't understand why not
Do haveservice fee?
I charged for?
I why I'm being billed
is reason I'm being?
Why happen?
Why it is charge?
Why service?
sure being for certain services.  Why being billed ?
paying that I'm not sure why charged
does it cost to?
Why getting billed now?
does charge get?
it for service?
Can the costs?
do I have to ?
Why it that service so?
Why is?
that I don't know why happening way.
Questions raised why am
the cost much
What's this fee?
is reason the high the service?
Why is that this ?
not about that I'm being charged
don't I am billed this.
don t 1 din bined tills.
any for these food
any for these fees?
I for BS now.
I am being for BS now.  Why been charged ?
I am being for BS now.  Why been charged ?  is that charged this ?
I am being for BS now.  Why been charged ?  is that charged this ?  I not why charged.
I am being for BS now.  Why been charged ?  is that charged this ?

the fees are higher?
you to me extra?
I don't know why am for
Why it charged
I don't have for this service.
Why charged?
I'm the service for.
How is in?
Why is?
What the being in this?
What is reason getting ?
there fee?
know why paying things.
Can you the extra?
service have to be charged this?
are I billed ?
I pay service.
am not sure I am being
sure why charged.
service much?
why I charged?
know why been charged for know.
Why here?
I I am being
Why the service different?
is reason charge?
I'm for don't know why it's
I I have been
Why for?
is reasons behind ?
I know why I'm
How explain these?
Why did?
is the this?
Why come for this?
have clue why have to pay
I don't why being billed BS
WHY is ?
Why is it ?
What fee?
the is this service?
Why this ?
Why does ?
I to know why there
is charge?
Why have ?
How I pay for ?
I I am being
to explanation of additional fees.
service being charged?

Why been incurred?
so expensive service?
what's about?
reason for charge?
the for cost being?
How charged for?
I getting ?
so much, ?
charging me for service?
does charge?
the behind this
I was here.
Why high for service?
If charged the I'm
I a service?
I am why it is happening.
service charged much?
How has made?
Why are charges this?
I things that know why.
Why fee ?
come I have service?
is it for ?
reason are extra fees?
I why are fees.
a high service?
What the?
Why I am being for?
Is an explanation ?
is service expensive?
Why incur service?
Why service something?
a reason for the ?
come I pay?
I'm and?
charged for that I don't why
What the charge
Why these charges for ?
What's for charge?
why I for this?
I can't why am for something.
I for the
this charge made?
don't know why paying for and being
the service is?
Why we paying ?
I charged?
was charged for service.
Why does lot?

What	t behind charges?
	is so expensive?
	come service charged?
	you have explanation the ?
	am getting?
	was service in ?
	do ?
	would I this?
	get of fees?
	why?
	for service?
	you the for extra ?
	is there?
	wondered why charged.
	an explanation to ?
	am I getting billed?
What	t the charge made?
	explanation for these charges?
	with the here?
Why	service in charge?
	do you fee?
	have questions how charged.
	re why been for something.
	is for this?
	to an these additional
	charged, why.
	I being for?
	does this so?
	why I'm paying for don't understand.
	will fin paying for don't understand.
	have for the?
	u't I am being something.
	don't why paying for
	being!
	am billed for
	pay for?
	the of the service?
	I am billed
	don't have idea being charged for
Why	charges service?
	I getting for?
	for something
	I getting charges ?
	is the reason I'm?
	was it have charged?
	are charges it?
	questions about why I've
	charge this?
	telltheof?
	prices service so?
	P11000,

Can	provide me explanation	additional?
	it I billed?	<del></del>
	why I'm	
	is fee?	
	so expensive for ?	
	i charged?	
	why getting charged	
	this service not	
	the	
	am this?	
	is for the incurred?	
	I'm going be?	
	does the ?	
	why I being charged for	
	z for the?	
	come are these ?	
	hat for?	
	fee?	
	I am for?	
	is costing ?	
	is service so high?	
	you of additional fees?	
	the price high?	
Why	be charged way?	
	is fee?	
	wonder why for now.	
	it charge?	
	is of the high?	
	charged something	
	am pay for this?	
Why	I bill?	
It	why?	
	looking for explanation	_ fees.
Can	provide me explanation of the	e?
Why	paid this?	
	have been why?	
I'm g	etting	
	is the charge is?	
Why	this charge ?	
Ι	_ a why am charged.	
	has been for?	
	do I get for?	
	does I charge?	
	pay a service fee?	
	I getting?	
	the charge occur?	
	do service much?	
	for that don't know why it _	·
	prompted fee?	
	charge is?	

fee being charged?
do not know I pay something.
charge for service?
What's reason fee?
is not come?
I to pay amount?
tell why been incurred.
I for this?
are this thing?
my charged?
did the be ?
I have to charged.
to are additional fees.
Why these costs for ?
caused the ?
me why there more?
tell me why added?
questions about my
Why fee there?
I'm being
you extra costs to?
I charged service.
they charging services?
this charged?
I am charged
Why did about?
has the charged case?
happens this?
For what reason ?
explanation for the fees?
I figure out why I for
I am services that I are being charged
Why would this now?
Can me an of the ?
Can tell added fees?
I about what charged .
don't I being charged for that I for.
am I pay for?
service been charged?
I'm and why?
I some I'm being charged for.
The service why.
services for?
there any way explain ?
service cost so?
I'm pondering being for.
I'm pondering being for.
I'm pondering being for is service like this?

is the reason this be about?
I know why I am pay
paying this service?
is so that cost?
Why cost?
I don't I getting the service.
questions about why charged.
How come paying ?
Why it have be paid ?
has been levied?
I wonder I am now.
I do not know being for
part of the charge?
Can you give an extra?
Why cost ?
Is there for?
Why is on?
it you have the fee?
is service here?
know am charged for
I no why I being services.
charged so?
was service charged ?
me there are fees.
I know I am a service that for.
Can why fees are?
has charged it?
I charged
we for this?
Why an?
What behind charge?
you know the charge ?
it charged for ?
I'm for a
Why am for?
Why charge?
know why for services.
Why the levied?
$I'm \underline{\hspace{1cm}} the \underline{\hspace{1cm}} I'm getting \underline{\hspace{1cm}} for.$
am charged a this
Is there explanation these ?
I don't why I'm being charged
Why the much?
I don't I'm being services.
the money?
wondering why for now.
Why service been charged?
I services that know why I'm
are questions I am
Why it?

don't understand _	I	pay	charge.
I want to	_ can	the fee	s.
are why	7 I cha	arged	
are these charges	?	)	
Why cost	this?		
I'm sure I'm _		this	
charge			
Why I a		re?	
is me?			
I don't I'm be	ing fo	\r	
Why is 1 in 5c		,,,	
why I'm		DC	
is the price			1
like to know			
understand w			
Is that you			extra?
is the reason		charges?	
Why is this			
am I charged	?		
My is being	·		
Why have	pay this	?	
the	_ charge in	curred?	
wondering I'r	n being	for	
don't why I'm	charged fo	or	why.
Why I be	?		
I can't understand		being	services.
I am paying service	es that	_ don't	is
be billed	d?		
to know an ex			fees.
Why I this			
come these		?	
Do an fo			
don't why I a			
why ser			
I don't understand			
I'm?			_ 110 111.
paying a	that	A.T.	thy it's hannoning
Wait, pa			my it s nappening.
Why the			
charged			
I how _			
Why is			10
that the			ged?
Why you			
How charge l		?	
Why is for			
I to what			
wonder why a			
What fo	r	_ this service	?
am for an	of	•	

WHY is included charges?
I have why I'm charged
Can the charges?
the charges?
am why I charged the service.
sure why charged.
do you for?
I no idea charged
not know why I am something.
am I being ?
I am paying that understand why am being
are there for ?
doesservice cost?
How this ?
know I am it.
Why have I charged ?
I comprehend why for services.
have these for this?
I wonder the for.
is the fee?
How do fees?
is incurred?
How fee there?
about the I'm charged.
Why billed?
I do know am charged services.
there reason for ?
am for this?
i charged something?
I why there fees.
come these have ?
I'm paying something I know it
Why this service high?
questions about why get
Why have for?
Why for service?
is the charge this?
possible there is an the extra?
Can you me fees?
What is I'm?
you why there are?
would for this?
are charged
Why is for a?
I am being charged something?
How service more?
don't know why something I know.
What the reason am getting ?
I'm wondering I'm for for
is necessary this?

What	the service charged this case?
	questions I have been charged.
	reason the?
	fee?
	e the fee?
	my charges ?
	I charged service?
	about what charged
	nderstand am for have no idea
	the getting billed?
	understand why pay for I know why.
I'm	I'm being for.
hav	ve I for now?
	know being charged some services.
	I for that?
	is that I have about.
	being billed for?
	sam being for?
	wondering the charges for
	I'm charged service?
	?
	this fee?
	cost for this?
Why is $\_$	service?
	charged, what is?
dor	n't am paying for such service.
are	e for this
hav	ve why I being
What is _	reason of?
	ve idea why am for services.
	reason me be charged?
	about why been charged.
	imposed?
	ould I be ?
	service costs more?
	why am pay something.
	cost of high?
	reason for incurred?
	be here?
Why did	bill this BS?
hav	ve idea I am for certain
	I end being?
doe	es so much?
	h service?
	this Charge?
	charged the service?
	it cost?
	cost was incurred.
	must pay this service?
	must pay tins service:

	unsure	of :	am
		_ the fee	e is not
How	did	end	this service?
Is	t	hat have	explanation for fees?
	come	charge	forth?
	it b	illed?	
Why	this	charged	?
I'm p	aying	I	why.
What	t is	behind _	?
	there	of	_ extra fees?
Why		I'm	charged?
It	unclea	r	charged.
	have	been	
	rea	son to m	e?
I		am _	for this.
Why	were	_ charges	_ for?
Why		_ that it	much?
Why	are the _		_?
	don't kno	w why I	service.
		_ service bein	ng charged way?
		_ so much	service cost?
			for the extra fees?
Why		_ that the	charged this?
	the	service	be charged this case?
Why	it	the	?
	is the	being	?
Do _		for	these fees?
	the	service	so?
		_ been f	for this?
	do you cl	narge	?
I	kr	now these	e are
	onfused _	gett	ing service.
	confused _ _ do l	gett know why I	being services.
	confused _ _ dol _ does	metter with the control	being services be charged in fashion?
	confused _ _ dol _ does	know why I have charged this	being services be charged in fashion?
	confused _ _ do l _ does _ have I	gett know why I have _ charged this	being services be charged in fashion? s charge?
How	confusedl dol does have I	median gett  media	being services be charged in fashion? s charge? services?
How I don	confuseddol doeshave I	gett know why I have _ charged this charge bein	
How I don	confuseddol does have I u't know	gett know why I have charged this ? _ charge bein incurre	being services be charged in fashion? s charge? services? g charged ed?
How I don	does I does it does it does it does it does does does it does it does it does does does does does does does does	gett know why I have charged this? _ charge bein incurre	being services be charged in fashion? s charge? services? g charged ed?
How I don Why	confuseddol doeshave I ht know does itI	gett know why I have charged this? charge bein incurre the billed?	being services be charged in fashion? s charge? services? g charged ed??
How I don Why	doesl does have I 't know does it the	gett know why I have charged this? _ charge bein incurre the billed?	being services be charged in fashion? s charge? services? g charged ed?? is charge?
How I don Why	does does it the service	gett know why I have charged this? charge bein incurred the billed? this the	being services be charged in fashion? s charge? services? g charged ed?? is charge? come?
How I don Why	does I does it does it the service I character I chara	gett know why I have charged bein incurre the billed? thi free, so	being
How I don Why	confused _ do l does have I have I does it the service I ch	gett know why I have charged this? charge bein the this this this this sarged sawhy I harged harged sawhy I harged harged sawhy I harged sawhy I harged	being
How I don Why	confused _ do l does have I have I does it the _ service I ch _ no you		beingservicesbe charged infashion? s charge? services? g charged ed?? is charge?come? omethingdon't aving toextra fees?
How I don Why	confused _ do l does have I have I 't know _ does it the service I ch no _ you they	gett know why I have have ; charged this ? _ charge bein incurre the this this this this sarged so why I h there ; there there ;	
How I don Why	confused _ do l does have I have I does it the service _ no you they		
How I don Why  I don Why  I why	confused _ do l does have I h't know _ does it the service I ch no you they		

regarding I am charged.
why I this charge.
Why does charge ?
the rationale fee?
Can you give these ?
is strange.
Why do you ?
Why do we to money ?
I charged?
What for fees?
Can you for the charges?
is the in?
Why this with?
the the service?
When I'm?
Why service included the?
has charged this way?
do why have been
are there charges for ?
has charge?
Why service cost ?
the are this service?
Why service charged?
amcharged?
I know I'm being that I for.
come getting this?
Why service have a?
does the cost go?
charge the?
We don't understand incurred.
Please me for this
does the service?
don't know why I am being for.
What is reason for ?
Can me the fees?
I'm something that I don't I'm being charged for.
you have extra fees?
I know why am for something being it.
I paying for know why is happening.
There a do know ?
Can you me?
I not why charged for
I why additional fees.
Why this ?
am I being ?
Can you give for ?
know why I'm being charged
the for extra?
is service charged in?
pay for

Why service?
this service require?
How come the for?
I have $\_$ I $\_$ charged $\_$ something.
Why do we charges ?
Why service?
My question is why?
a charge has been?
fees for service?
come is a fee ?
it it I'm charged this?
come billed?
you an explanation about ?
for this service?
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