## [Demo] NLP Dataset for Customer Service Automation

| Company<br>Type   | nternet Service Providers   |  |
|---|---|--|
| Inquiry<br>Category   | New service inquiries and sign-ups                                |  |
| Inquiry<br>Sub-<br>Category   | Payments and billing  |  |
| <b>Description</b> Customers seek information about payment methods, billing cycles, and autopay options category includes inquiries about late fees, paperless billing, and refund policies. |   |  |
| Data Size   | ze 6,359 paraphrases  |  |
| Want to<br>buy data?  | Please contact nlp-data@qross.me via your business email address. |  |

Masked sample paraphrases of one "Internet Service Provider" customer inquiry. (Purchased data will not be masked.)

| paperless option I subscribe your services online? |
|--|
| Is paperless?                                      |
| a billing when sign?                               |
| When I your can I receive ?                        |
| offer billing with your ?                          |
| Upon subscription to online, I paperless?          |
| possible for to use invoicing your?                |
| subscription allow me the of paperless?            |
| Are paperless offered online?                      |
| your service allow billing?                        |
| Is it avoid physical I your website?               |
| paperless bills possible the subscription          |
| You be sidestep hardcopy you join net platform.    |
| Did offer any avoid paper invoices ?               |
| may paper-free method for online.                  |
| Was choice paperless given subscribers?            |
| Can I go on-line?                                  |
| Could possible to internet services subscription?  |
| possible to without paper if I up online?          |
| paperless option if I subscribe online.            |
| it possible my service by up on-line?              |
| Can have invoices online?                          |
| get paperless billing sign online?                 |
| If sign up for can go billing.                     |
| there a way get your via a physical schedule?      |
| You might method online sign-ups.                  |
| option when I sign up on your?                     |
| Signing can to go completely with service          |

| Is sign up on your and paperless?                               |
|---|
| Do offer paperless your?  |
| a option during subscription?                                   |
| If I through your site, I?                                      |
| billing your online sign-up?                                    |
| Do paperless billing when your services?                        |
| Can I bill I up online?   |
| it possible to bills if I up?                                   |
| Should be I subscribe using your ?                              |
| Is option for during the online                                 |
| If do you paperlessness?  |
| If online, can avoid paper bills?                               |
| bills even possible your service?                               |
| Does your use paperless?  |
| it to skip an service subscription?                             |
| Can I opt-out physical invoices digitally?                      |
| possible to billing when i up?                                  |
| possible to get online?   |
| Is possible for online subscribers ?                            |
| How about not I subscribe through ?                             |
| Will the of invoices online service?                            |
| Is not receive bills signing up?                                |
|   |
| Will I a during my online ?                                     |
| Can you tell if to through website?                             |
| Do have an online me to paperless ?                             |
| Is possible service signing up on-line?                         |
| it possible get paperless when you ?                            |
| How can get subscribe online?                                   |
| Is possible to receiving bills if subscribe ?                   |
| Is possible paperless invoice on your?                          |
| Is it possible your service through have physical payment?      |
| you if you spare me the bills through this online process?      |
| Do offer paperless up?  |
| it of for online subscribers?                                   |
| Can I for when to services online?                              |
| You a sidestep you join a net provision                         |
| you paperless with online ?                                     |
| During online subscription there paperless?                     |
| me to receive physical if I subscribe on?                       |
| When to services does paperless billing?                        |
| Does online option for paper-free billing?                      |
| Is it possible receive paperless?                               |
| Can you subscribe on your website?                              |
| I want billing when subscribe                                   |
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| Can I receiving bills subscribe to                              |
| Can I receiving bills subscribe to  Is it possible for online ? |
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| Is it possible for online?                                      |
| Is it possible for online ?  If I service I go paper billing?   |

| If up for can I without billing?   |
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| When you can I?  |
| to go once you ?   |
| Can physical bills if I on website?  |
| you for online sign-ups?   |
| I up, receive billing?   |
| subscribe online is get paperless billing?   |
| billing when I sign up?  |
| Is billing possible your ?   |
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| I avoid paying if to to ebsite?  |
| go once signed up?   |
| opt out of printed invoices web.   |
| Is there a to sidestep joining a ?   |
| if is available I sign up  |
| I to if you online billing for paper-mail.   |
| Is any option with online service?   |
| If I online service can I go ?   |
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| Is it possible choose paperless?   |
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| Are to go subscribe online?  |
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| s            | ubscribe         | can I go _    | ?             |            |                     |        |            |
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| When         | online, _        | I get         | ?             |            |                     |        |            |
| Would it be  | for              | sign _        |               | service    | es paperless?       |        |            |
| Will         | possi            | ble after I s | ubscribe      | your       | ?                   |        |            |
|              | way              |               | those paper   | invoices w | hen ordering onlin  | e?     |            |
| your _       |                  | paperless     | billing?      |            |                     |        |            |
| Can          | online in a      |               | ?             |            |                     |        |            |
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| Your s       | ubscription      | might         | possible      | with       | ·                   |        |            |
| Could        | bills            | with          | your online   | subscripti | on?                 |        |            |
| a            | to               | paper-free    | during        | onli       | ne subscription pro | cess?  |            |
| If           | for onli         | ne service,   | I             | without pa | per?                |        |            |
| S            | ubscription _    | allow         | cho           | ose paper  | less billing.       |        |            |
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|              |                  |               |               |            |                     |        |            |
| Is           | _ for me         | paper         | if            | sign up _  | ?                   |        |            |
|              | you subso        | ribe online   | ?             |            |                     |        |            |
|              | to get pap       | oerless       | once          | subscribe  | online?             |        |            |
| Will paperle | ss statements    | be available  | e             | using      | g?                  |        |            |
| you off      | fer option       | ns onli       | ine?          |            |                     |        |            |
| I            | to               | online can l  | []            | billing?   |                     |        |            |
| If decid     | de to use        | online        | _ paperless   | will _     | ?                   |        |            |
| you be       | to spare         | )             | agony         | paper      | _ when I            | _ this | process?   |
| fe           | or servic        | e?            |               |            |                     |        |            |

| Is possible for me sign on paperless?             |
|---|
| billing I sign up?                                |
| possible to physical I enroll digitally?          |
| If sign up for your paper bills?                  |
| When I can I have ?                               |
| it to not receive when up?                        |
|   |
| you offer online sign ups?                        |
| billing is possibility sign-up.                   |
| paperless billing my subscription process?        |
| Is possible use invoices online service?          |
| up your do I have the option e-bills?             |
| Is possible to a for sign-ups?                    |
| Is to paper-free online subscription process?     |
| bills are an online                               |
| Is just the bills I sign up ?                     |
| be with your subscription?                        |
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| Maybe paperless bills be with subscription        |
| Maybe can your online subscription service?       |
| Will be available me during process?              |
| it for to get billing when I ?                    |
| I through process will you me the paper?          |
| subscribers use web prevent receiving ?           |
| for me to paperless invoicing when I sign up ?    |
| it possible to paperless billing when internet?   |
| possible for me to get sign up?                   |
| it possible get paperless ?                       |
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| I bothered with bills if I subscribe ?            |
| Should with online sign-up?                       |
| invoices be with your?                            |
| Do offer for sign?                                |
| paperless billing when I pay for ?                |
| Will I able invoices online service?              |
| are possible with service?                        |
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| Do the to spare me the agony of I through this ?  |
| paper for bills,?                                 |
| Is paperless with sign-up?                        |
| paperless with your online?                       |
| Is possible subscribe service online with ?       |
| Can I when I to service?                          |
| bills with online service?                        |
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| Is it possible chose paperless online?            |
| Can I sign paperless service?                     |
| it possible to use invoices online?               |
| wondering online allows choose paperless billing. |

| it to switch to billing I subscribe services?                |
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| use the web out receiving invoices?                          |
| If I your I choose invoicing?                                |
| Will paperless I sign?                                       |
| Will a option online subscription process?                   |
| paperless billing your sign-up?                              |
| it possible choose I subscribe your services?                |
| Is it get paperless billing I                                |
| join net provision platform, potentially sidestep hardcopy   |
| Can stop physical subscribe to your?                         |
| Does service enable ?  |
| I am interested billing when I online.                       |
| it possible paperless when I sign ?                          |
| up can choose paperless?                                     |
| paperless billing be an process?                             |
| Is paperless statements if I using online?                   |
| to subscribe paperless?                                      |
| on-line can allow me with my                                 |
| I refuse receive I enroll in?                                |
| there paperless option during process?                       |
| Is paperless billing online?                                 |
| By up on-line can go service ?                               |
| Does your online choose billing?                             |
| there an for paper-free subscribe?                           |
| paperless be with subscription service?                      |
| I be to go I?  |
| subscribe your service can choose paperless?                 |
| you the ability to spare from the pain of when the ?         |
| I go process, do the spare me the agony paper bills?         |
| If I subscribe your statements be be issued?                 |
| Is it for sign up invoicing on ?                             |
| When your online services, is billing ?                      |
| How if subscribe?  |
| Is paperless billing?  |
| Can I paperless subscribe your services?                     |
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| through process, to me the pain of paper bills?              |
| paper billing if sign up for ?                               |
| it to choose invoices with service.                          |
| Is it me paper billing if I sign for ?                       |
| paperless billing if   |
| it sidestep bills when you join net ?                        |
| the ability of paper bills when through this online process? |
| there any to avoid invoices online?                          |
| to can I choose paperless billing?                           |
| subscribers use website opt of printed?                      |

| Can I paperless while ?  |
|--|
| If subscribe platform, will paperless be?                        |
| Can subscribers opt out receiving web?                           |
| During the subscription is paper-free billing?                   |
| Will bills ever with your service?                               |
| online sign ups?   |
| Signing I paperless billing?                                     |
| you have me the agony of when go through this process            |
| to choose billing after I to your                                |
| a to paper invoices when order?                                  |
| you me the agony when I the process?                             |
| stop physical invoices if digitally?                             |
| How skipping paperwork subscription?                             |
| you to avoid using paper while ordering?                         |
| paperless bills possibly with an subscription                    |
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| Are paperless billing sign up?                                   |
| Would paperless bills feasible subscription?                     |
| Can paperless sign up online?                                    |
| There an option for paper-free billing up on-line without using? |
| Is it when pay online?   |
| If sign up can ignore paper?                                     |
| paperless option subscribe to your services?                     |
| Can the web to printed invoices?                                 |
| Is it possible to paperless while ?                              |
| Should when I subscribe?   |
| possible to paper-free during online process?                    |
| online subscription allow paperless ?                            |
| I would like if a avoid those paper invoices                     |
| go without paper ?   |
| skip the paper bills if sign online?                             |
| it possible paperless billing you up?                            |
| Will bills be online service?                                    |
| be possible to choose paperless billing I ?                      |
| am not sure I when sign up online.                               |
| paperless available when I subscribe online?                     |
| sign online, can get rid paper ?                                 |
| possible with your service?                                      |
| be possible online subscription                                  |
| Is it the pain of bills when I use ?                             |

| If can I avoid paper bills?  |
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| it possible to web a physical payment?   |
| invoices your online service?  |
| it to a paper-free payment for up?   |
| paperless billing when to service online?  |
| Do you paperless with your ?   |
| it to opt for invoicing when for your?   |
| Can subscribers use the internet invoices?   |
| Will you subscribe online?   |
| If up for online can I Paper?  |
| Is possible paperless when I go?   |
| paperless statements be I using your   |
| to sign your and pay paperless?  |
| I paperless subscribe to your service?   |
| When I sign through get e-bills?   |
| Is it possible opt receiving invoices web?   |
| I paperless invoices online ?  |
| having for printed statements through the web?   |
| Is possible online ?   |
| Can use a paperless invoice when up ?  |
| Is of paperless your online service?   |
| Can go I on-line?  |
| Is a for online ?  |
| possible to on your site Invoices?   |
| online subscription process billing?   |
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| Do you can signing through your website?   |
| Do you can signing through your website?  Is there to your service via web schedule?   |
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| Is there to your service via web schedule?   |
| Is there to your service via web schedule?  Can stop if I subscribe your?  |
| Is there to your service via web schedule?  Can stop if I subscribe your?  the paperless option online?  |
| Is there to your service via web schedule?  Can stop if I subscribe your?  the paperless option online?  Is paperless billing your ?   |
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