## [Demo] NLP Dataset for Customer Service Automation

Company Type	Online Fashion and Apparel Retailers	
Inquiry Category Payment and billing inquiries		
Inquiry Sub- Category	Unauthorized charges	
Description	Customers inquire about charges on their payment method that they did not authorize or recognize, seeking clarification and resolution for any fraudulent activity.	
Data Size	5,052 paraphrases	
Want to buy data?	Please contact nlp-data@qross.me via your business email address.	

 ${\small \textbf{Masked sample paraphrases of one "Online Fashion and Apparel Retailer" customer inquiry. (Purchased data will not be masked.)}$ 

Why was there without?
The why?
I wanted why there charge approval.
I wondered why charge my consent.
I that there was a without permission.
unauthorized charge on my
What the charge without?
pondered it that was without my consent.
How did charged?
Why is that permission given?
charge?
I wondered how the my
Why not that charge.
Why the person the?
was me agreeing to
Why there charge with?
The reason is not
no authorization.
How this without?
I a charge my permission
came without
clarify charges.
come a without my?
anyone why you ?
Why a without my?
there a without consent.
I wondered how could happened my
what caused without concent

What were the reasons with?
is a why charged
I wondered how it have been a
I ?
I how there was charge my permission.
I know this fee
you clarify ?
anyone have reason fee?
The charge
happened cause this without ?
The has questioned.
There was not my
Charge came
did not give consent ?
Why were charged yet ?
want to clarify the
about charge account?
unauthorized fee
had approval to
Is there anything to?
wasn't consent charge.
I'm billed something wasn't
am billed it approved?
What the reasons charged involuntarily?
charge unauthorized?
did he get to?
Charge mine?
was without permission.
which I did agree with.
There a charge
Why I with that?
Was charge?
I not to billed?
Why did not to have charge ?
would be charged consent?
was it not to?
was my agreement.
Why did without consent?
wondered about charge my .
Why I something that was not ?
there is an
wasn't rights to about charge?
wash t inglies to about tharge: why I billed.
why i blied did it no to?
and it no to ?
Why the charge through ?
Why the charge through ? would if it wasn't approved?
Why the charge through ?         would if it wasn't approved?         They without me agreeing
Why the charge through ?  would if it wasn't approved?  They without me agreeing  charged involuntarily.
Why the charge through ?         would if it wasn't approved?         They without me agreeing

Who charge me asked?
What to to charge consent?
Why it was not?
Why is it that?
I not there a charge without
you me explanation charge?
Why I with ?
a without my
I wonder I
have no charge?
No permission why ?
don't understand there a without my
an unauthorized charge
The came
it charged consent?
this is unauthorized?
Why there a not agree?
wasn't approved, why billed?
I would you clarify issue.
you the unauthorized billing?
I wondered how was without my
Why did you
charge not
circumstances made charged?
There was without and know why.
please charges
was a
a with agreement from
There had been charge agreeing
There was a without ?
Why when ?
How a without consent
didn't I receive billed?
charge?
What charge to without?
dared first talking to me?
was theremy agreement?
was there my agreement?  Why was approved?
Why was approved? how it could have seeing without consent.
Why was approved?         how it could have seeing without consent.         Why no give consent ?
Why was approved?       how it could have seeing without consent.         Why no give consent ?         Who charge without even ?
Why was approved?       how it could have seeing without consent.         Why no give consent ?         Who charge without even?         There was a not with.
Why was approved?       bow it could have seeing without consent.         Why no give consent?         Who charge without even?         There was a not with.         Who dared without?
Why was approved?         how it could have seeing without consent.         Why no give consent?         Who charge without even?         There was a not with.         Who dared without?         was charged permitted?
Why was approved?       seeing without consent.         Why no give consent?      ?         Who charge without even?       without?         There was a not with.       without?         was charged permitted?       charged it?
Why was approved?       without consent.         Why no give consent?      ?         Who charge without even?       without?         There was a not with.       without?         was charged permitted?       tell me charged it?         It approved, I billed?
Why was approved?       without consent.         Why no give consent?      ?         Who charge without even?       without?         There was a not with.       without?         was charged permitted?       tell me charged it?         It approved, I billed?       knowledge?
Why was approved?       without consent.         Why no give consent?      ?         Who charge without even?      ?         There was a not with.       without?         was charged permitted?       tell me charged it?         It approved, I billed?         Who thought would be okay knowledge?         had been a without
Why was approved?       without consent.         Why no give consent?      ?         Who charge without even?       without?         There was a not with.       without?         was charged permitted?       tell me charged it?         It approved, I billed?       knowledge?

Can clarify billing issue?	
Why have in charge?	
What is the without?	
Inquiry regarding	
Who charge I asked?	
I didn't the could without my	
Why were wasn't?	
If approved, why I ?	
If then I billed?	
was authorization	
authorized	
did charge me ?	
why charged me?	
why charge without my taken.	
Why I not have ?	
me without asking ?	
a charge my agreement?	
unauthorized on account?	
How came there is ?	
did the exist without ?	
didn't I allow the charge to ?	
Why did my approval?	
wondered it have after I received without my	—.
I the charge consent.	
a unauthorized	
question why was without my	
Why charge that did have to know?	
Why did not give to?	
Why is I'm billed if approved?	
What caused the charge?	
Why didn't I to brought my?	
led charge not being?	
charged any?	
Why I get?	
Why, charge?	
came unauthorized.	
was authorized me.	
I authorize that	
the unauthorized paid?	
Charge permission!	
Why was charge did agree?	
a when didn't	
was there a that did not	
unauthorized fee has	
wondered that charge could my permission.	
did to the charge?	
you be to clarify issue?	
wasn't the agreement?	
permission me be charged?	

Why this charge?
was charge my
charged when not permit?
Who made charge me?
Why was charge I ?
Who wanted me ?
Why name?
I asked billed.
charged didn't permit?
don't was billed without
a a nd not agreement?
there a did not ?
I agree that charge,?
wondered charge have been my permission.
was the this charge was to?
was a agree with.
there a I was with?
charged involuntarily, you know?
able why I charged?
the this charge being consented to?
unauthorized charge,?
charge unauthorized.
I didn't the so?
How I clarify billing?
wondered how a could knowledge.
If it ?
Why was I ?
didn't I give have the charged me?
were there charges ?
Can you a unauthorized fee?
Charge without
I could without my consent.
I an unauthorized account
Why there charge that approved?
Who to without?
I how it happened was my
I charge
I wondered how it have been was my
Why my permission be ?
didn't to the charge to name?
wasn't my the?
Why you involuntarily?
Did anyone me without?
There $\_\_\_$ charge $\_\_\_$ I $\_\_\_$ to.
How I'm knowledge?
come was my permission?
Why charged?
Why was without?
this charge occur?

I am	why	approval.
	there a	ahead charged me?
		_ charged me?
		_ billed authorization?
		made without your?
		harge?
		e a permission.
		get consent to?
		charge on account.
		_ charge it my agreement.
Char	ge	first?
	questione	d there was charge permission.
		_ the of the fee?
	a	I didn't of.
If	isn't	why billed?
I	not	_ the charge be my
	could	charged involuntarily?
		ee ?
		agree to charge?
		_ yet no was given.
		s: chargeaccount?
		charge agreed?
		approved, being charged?
		asking?
		my wondered how it happened.
	came with	
		it wasn't?
		pe involuntarily?
		without my and I was
		without me
		narge me first?
		plain was?
		was billed without approval.
	you clarify	y?
Ther	e an	
What	t is	the charge?
	charge me	e have permission?
I	not	charge.
What	t	this charge without?
		approved, why ?
		about unauthorized
		billed without my consent?
		consent and I why.
		permission?
		give me charge?
		me no asked?
		unauthorized it.
		_ charged when it wasn't?
		not with.
	not	thatcharge.

I was the issue.
Are there for fee?
Why me charged permission given?
receive a bill without?
a charge that I to.
I wondered why was consent.
Why was charge my?
Who dared me?
is is the unauthorized charge on account?
for the fee is
the person consent charged?
The something I
was unauthorized
a charge?
There is without to
were behind you being charged ?
tried me asking?
Charge authorization!
it I agree with ?
Who dared to first?
Why fee from?
I wondered charge been without my
why did ?
come charged without ?
Can about the charge?
I want to know my consent.
When didn't why ?
wondered such charge have happened my .
Was that didn't with.
It wasn't am being ?
I don't know I'm charged
That not to
didn't to charge being placed my?
How can a my?
charge without my ?
something about the charge?
Upfront permission?!
What circumstances led your being charged ?
know why a my consent.
I was the charge consent.
my account was
There was charge have any rights
It I agreed
Why was there charge, ?
When permit, did ?
was a charge my consent wonder how have
fee permission?
came without
I to you can clarify unauthorized
Why I to being made to ?

There was a charge
I agree this?
Why I charged given?
What about?
I wondered how been was charge my permission.
There charge my and how it could be.
Charge came
did not get consent ?
There a consent I wondered how it
billing,?
I how be without my knowledge.
Why not to those?
Why did I to ?
happened charge without consent.
are in you were charged with?
the consent?
exists when person is but not?
I how me.
How billed without?
How being charged without?
not approve charge?
I could have happened my when there charge.
Question, Unauthorized on ?
wasn't agreement charge.
didn't authorize
Without there was charge.
I never approval billed?
wonder how it could happened without consent.
for being but not?
was there charge I not consented?
did get approval to
charge
permit, why
there been for unauthorized?
charge that approved by me.
Charge an
What me agree to ?
I don't know agree to that
What to this ?
triggered this charge ?
wondered how was my consent.
Can you tell why ?
is an
I am why a charge and my
Why charged when?
There unauthorized
is legality of an my account?
caused to be without ?
What charge?
What caused to without?
· · · · · · · · · · · · · · · · · · ·

did end up ?	
unconstitutionally	
know charged me.	
wasn't approved, why billed.	
wondered how could be without	
I wondered been without my consent.	
give a reason for ?	
is there charge my?	
Any fee was?	
If it approved, billed?	
He wondered it consent.	
It so why am ?	
there something charge without?	
billing exist?	
There charge my consent how that could	
have I yet no ?	
I wondered charge happened my permission.	
Why I agree with?	
There is charge!	
I charged permission	
Why I be charged?	
I agree that?	
charged when not?	
The charged consent.	
Do you know charge ?	
this charge without ?	
wondered how could there was charge my	
I wondered how a charge could	
What in which you were ?	
What this ?	
I wondered charge without my	
unauthorized.	
question regarding unauthorized account.	
It my that a charge.	
come was charged ?	
questioned why there a knowledge.	
dared to charge without ?	
Why I be ?	
charge my consent.	
Charge!	
charge without my?	
charge without my that I wondered how been.	
was there that approve?	
unauthorized	
wasn't approved why billed?	
How come the are?	
reason for the?	
was charge without me to it.	
Why that I am charged permission?	
are I being billed for	

is charged without
A question unauthorized account.
why I involuntarily.
came without
is why?
I was charged tell why?
What the your charged?
come no permission given?
There charge did consent .
I why there was a and
about the unauthorized issue?
did the person the?
Charge
I why charge is consent.
There a charge approve of.
is question unauthorized charges account.
What circumstances to charged?
Someone without first.
This fee
I don't know authorization.
Why charged without consent ?
about the ?
did exist fee approval?
did not that
Charge without
Why agree to !
I didn't know to charge
did without consent?
Why charge the permit?
was it without ?
Why like that?
was consent, I how it could been.
Who charge asked first?
Is there a reason ?
There was a consent, I questioned
The unauthorized me
I know didn't rights about the charge.
billed authorization.
If its am I ?
to charge without first
did I charges ?
charges charged involuntarily.
first, mine?
unauthorized charges
unauthorized charges there a wouldn't with?
Didn't why?
I authorized
They without
Has any reason fee?
yet no given.

a charge that I was			
There a charge that without	wondered	it	_ be
Can you the?			
why I was being it approved.			
necessitated you to charged ?			
come billed approval.			
charge without myself to			
charge came			
because was billed approval?			
I've yet permission			
was there charge that I			
this unauthorized account?			
Why didn't anyone charge?			
a charge is my?			
What about fee?			
I yet no ?			
charge was my			
There was a without ?			
How a with consent?			
What you with?			
charged yet given.			
was this without?			
Why a that disagreed			
There charge I didn't have to			
are there ?			
I wondered it could be was	consent.		
there any the fee.	_		
was a charge without wondered	it.		
wondered how a charge about.			
It charge consent.			
was charge my consent.			
dared to without ?			
you clarify the ?			
If it approved, am ?			
did to having the charged my			
There was my consent and wondered		nened.	
was a chargeperson to		poliou.	
Why I be charged?			
charge			
explain why I was ?			
It approved, why ?			
What happened in which			
What happened in which ?			
Why me I haven't ?			
with permission?			
1			
a charge was not			
a charge was not  Why did be a?  I'm being billed it ?			

I wondered there without my
was suspicious charge without
There is charge to
came Permission
Why exist a I?
I know was
charge my consent
coming without
Why I being
Why was this allowed?
Were billed ?
was without authorizing it.
A person charge me
why I agree
is an charge?
the charge was without my
I how I noticed a charge without
not authorize a ?
Inquiry: was unauthorized fee?
did unauthorized about?
accidentally be involuntarily?
I why to the charge.
led to unauthorized?
I why a charge consent.
I a and not my agreement.
how could have made without my
the fee come ?
There charge I authorize.
being even it wasn't approved?
un approved charge?
I charges could be without
Why agree the?
I my agreement.
Question: on?
the charge could have my knowledge.
was charge I didn't
cause this charge approval?
Can why charge unauthorized?
clarify unauthorized billing?
not give permission?
charge without my
has an unauthorized my
What for unauthorized?
What is the reason?
Why did consent to charged to?
reason exists but consenting?
There a charge I was as it happened.
There was $\_$ charge $\_$ my $\_$ and I $\_$ it $\_$ it $\_$ .
didn't permission to charged?
a charge consent?

charged no allowed?
What was the for?
If approved I being?
I have charge on
I don't
would I involuntarily?
wondered could have was a charge my consent.
a a mithout my
Unapproved charge?
Without my consent,
I confused how the could have been
Why when consent absent?
I wondered I charged
There a that not consent.
Why fee?
Unapproved?
Why is it but?
Are reasons unauthorized fee?
you know why ?
What problem with an unauthorized on?
What reason charge permission?
you why I charged?
to charge me without the?
is being involuntarily?
charged yet permission is
there my approval the?
The is
Can clarify charge?
There charge without my
Why charge included agreement?
was a without consent, why.
were the circumstances you charged ?
was I with?
Why didn't I consent have to ?
If am I getting billed?
Why I agree with ?
I how this charge have my
I wondered the didn't
Why not come from?
it unapproved?
What are behind the ?
I the have arisen my consent.
Why no consent?
I wondered without my consent happened.
a that I did rights know about.
There my permission I was why.
it was approved, am ?
charge when permission given?
I wondered how could be without consent.
there's a charge.

I explain why approval.
I was the came about my
I able the charge?
surprised charge my permission.
am can explain the unauthorized
How this charge without?
Can you me about ?
am I if it's ?
There was a agreement.
Why would be it?
would I permission?
There a couldn't to.
There was a why.
There was my and I it have happened.
There was on my
that led this being consented to?
Why charged ?
I why there was a consent.
did unauthorized come?
charge without my?
it wasn't being billed?
not permission for that
I wondered the charge have without
Why me my consent?
Why I without?
Why an ?
Who dared without?
Why was charge my not involved?
would be not consent?
given for be charged?
on my account?
to give explanation the unauthorized charge?
was charge without my I how be.
is inquired about.
The was agreement,?
me without first asking?
fee, what?
there unauthorized fee?
There charge want.
is an on account?
a question of this charge without
Why was no permit?
was billed without approval.
Why not to charge?
don't why billed.
Why is it that being approved?
is an charge?
upfront permission is?
Why me I authority?
did I have to?

you give us	an explana	ition			_?	
wondered h	now it	be	_ there _		charge	my
Why c	charge	_ it	pe	ermitted?		
Why it	appr	roval?				
I understan	ıd a _	was	without		_•	
There	charge	my _	·			
dare o	charge me		?			
was a	without my	y t	hat I		happe	ned.
was a charg				I	how it	
I wondered					arge	my consent
why?						
was a		agre	eing			
if it w						
there						
is una		·				
about the _						
Who dared		ithout		?		
Really?				_*		
the		·				
		v agree	ment.			
If it wasn't appro						
Why did there						
There was a						
Can you wh						
Guys,				•		
There						
Why						
Why was				reement?		
did not						
pondered _			arge	mv		
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came		1100 1119	·			
was c		die	d not	?		
was c was wonde:					ized	
I why						·
						ncont
wondered v						nisent.
There a				vonaerea	·	
not ha		D.	mea.			
Charge,						
There is an						
me w						
What						
Who dared						
I wondered					_ <b>·</b>	
Why	charge	e, and _	my _	·		
made you _	me	?				

	was	with	out my	_?		
		charge a	nd	_ wasn't inc	cluded.	
			e for m			
						consent.
			r		_ 3	
			was without			
					charged?	
			given idea.		chargea.	
			unauthor			
				_ a cnarge.		
	_ did you					
					consent?	
Why	there	;	_ for the	?		
			my			
			rged		ion given?	
Why	did e	xist	n	ny?		
		without p	permission			
	cons	ent to the	1	there.		
	_ didn't	be	fore chargin	ıg?		
I	wonderii	ng how	be	w	vas a	_ my consent.
Upfr	ont	autho	rization?			
	charge wa	ısn't	to			
	was	not i	my .	_		
			?			
	was a					
				there was	3	my consent
			_ was a			
			_ was a the			
			ed charge _		•	
			unauthor	izeu:		
	a			,		
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					ened, my	
					thout	·
			char	ged?		
		with the	fee?			
	a fee	e was	s appro	oved.		
		the char	ge without n	ny?		
	with	out the	the	person	_?	
Que	stion ı	ınauthoriz	ed on			
	it an	unapprov	ed			
Is th	ere	that _	me	e?		
			·			
			_ charge wi		roval?	
			_ without m			
			_ _ was charge			
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Som	eone :	apom. ine				

Why there instead agreement.
am if it approved?
a that I was agreement with.
I thought why there charge without
anything for the unauthorized?
does the charge ?
What's reason I ?
agree to charge
were the reasons involuntarily?
What the reason on my?
sure the charge could without my
not agree to that charge.
How come a agreement?
I wondered was a my
I a was my .
was a and I wondered how it could have
I how could me my
charge could have happened without my
unauthorized charge?
did the fee ?
When it didn't ?
Why were charged when ?
Why was wasn't agreement?
there explanation for the ?
an unauthorized charge account?
a charge could have my consent.
What the for charge ?
I why was without approval.
The was without and wondered
inquiry the unauthorized
am billed for something ?
Is charge my?
I didn't to
If not why I?
the fee?
If approved then being charged?
without permit
agreeing to there was
did I get without?
caused this charge be ?
There a charge
did charge consent?
Why have been ?
the reason was without ?
There charge without agreed to
aboutchargeaccount
I wondering a consent.
Why did not?
wasn't allowed the charge?

I wondered how charge my
without notification.
There a me being of
about the
Who charge without first?
a without my
fee without?
didn't authorize
I to have the charge name.
What happened with involuntarily?
a charge without
it charge account?
a consent, what caused?
I how charge been without approval.
I charge without my
I how could have my permission.
without consent and I how it have
Why did agree to charge being my?
an fee.
a I have an agreement.
There a charge not agreeing
I I was being
is a me
I was charge could without my
Why a I agree?
was charge me it.
I how a charge my could
was unauthorized fee?
dare me without asking?
is it charged but reason exists?
I how have happened.
wondered how happened a without my
Why give permission charge?
were when didn't?
Unauthorized why?
curious about could happened without my consent.
didn't permission for
There a charge without consent how came
There an charge my
don't dared me without first asking.
was charged agreeing to
Who to without asking?
I how could had without my consent.
Why was charge didn't?
Did charge on account?
I didn't know how without my
wondered how got charge without consent.
What reasons were involuntarily?
There a charge without consent I was
Why did I charges being charged name?

I wonder how my
unapproved
reason exists when you but?
charge my account?
How my consent.
authorization
I not authorize
could have happened, as was charge without my
What existed which were involuntarily?
we have say the?
I wondered charge my was
Why didn'tI to?
you give me charge?
without my consent.
What is the why charge to?
What reason I involuntarily?
Who decided charge?
my how come?
Without a charge.
Why no in?
Why was when was?
Why me involuntarily?
was charge without my consent, and that
a fee not an?
charge to be without?
wasn't to that?
it have been my consent when was charge.
there an ?
Why was that ?
There charge but with it.
come my consent?
I charge without consent
wondered because there was without my consent
How dare a without ?
did I not consent the to name?
didn't my approval?
was a charge but didn't
charge didn't permit?
circumstances which you were involuntarily?
There was my I why it happened.
are I being when ?
the unauthorized?
was a charge authorization?
There was without wondered how it could
unauthorized was inquired
how charge could have happened my
charge without permission.
It wouldn't make no say in
the the unauthorized fee?
Why was when was ?
· —— —— —— ——

a without my input?
authorize charge.
Reason for?
There was unauthorized my
the you being with involuntarily?
Why am getting if it ?
I not approval to ?
There is charge my
the charge my
I not agree
Did I billed?
I fee.
we to charge?
They charged me
was not part of ?
without reason exists?
charge
charged when didn't?
Why me?
charge my and I how it have happened
my consent.
is: Unauthorized charge account?
explain billing issue?
Unapproved
I charge being taken to name?
I not agree to ?
You I charged
was no approval to
upfront fee permission?
did not with charges?
you when it wasn't?
Who thought to me without?
without authorization?
a charge an agreement?
There billing,?
any reason why you were?
Is reason the fee?
I $\_$ charges without my $\_$ .
If didn't why getting billed?
Who dared to not?
IDidn't charge
No permission has me.
why?
Why the charge?
I an inquiry fee.
I'm charged no given.
$_{}$ $_{}$ I $_{}$ the $_{}$ charged to my name.
did not permission charge?
come are charges consent?
didn't to that?

What the reason I ?
Charge came
don't know was a charge approval.
I why there charge my
of explaining the unauthorized?
reason charged is
did not to charge?
an unauthorized fee?
was charged?
What caused without consent?
There charge I to.
Why it wasn't permitted?
When permit,?
A question my account
didn't consent to charged?
Unapproved?
charge not agreed me.
I sure how without consent be.
come a without consent?
There a not my
Why not allowed?
was were with involuntarily?