## [Demo] NLP Dataset for Customer Service Automation

Company Type	Water and Wastewater Utility Companies
Inquiry Category	Emergency response and assistance requests
Inquiry Sub- Category	Water outage in the area
Description	Customers contacting the utility company to report a complete loss of water supply in their area, requiring immediate assistance to determine the cause and restore services.
Data Size	10,350 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Water and Wastewater Utility Company" customer inquiry. (Purchased data will not be masked.)

Are you	the comp	lete outage	r	ght?		
Are you aw	are cu	rrent	?			
it	we h	aving a full		the m	oment?	
Did	about our	toda	ay?			
Are you	that	shutdown	affectin	g?		
	apprised of the _	service	?			
you a	ware this ut	ility	?			
servic	e disruption	face	you sho	uld	aware	
It	knowledg	e that we ar	'e	a full		
Do we	full h	urting	?			
Is there	total	_?				
Did you hea	ar the		op	erations c	urrently?	
Do you	_ about	_ service	?			
you _	of whole	e disru	ption?			
it time	e recognize	full-sc	ale Blackout		_?	
	that we are	a seve	re failu	re?		
Have	informed	dis	ruptions?			
it bro	ught to	_that	were a	black	_?	
you _	that is _	disrupt	tion?			
it	that	are cu	ırrently haviı	ng a	blackout?	
	known to you that	t	having a	?		
you _	of the	out	_ us?			
you k	now that		_ off?			
you _	we mess	sed	outage?			
Was b	prought to your at	tention	are _		power	?
Have	been o	of	_we're facin	g?		
Are	that the	out?				
7/011	tho	nower inte	arruntion?			

informed complete outage?
Have noticed the currently?
Do a full disruption?
We're suffering moment, you?
area outage, aware?
you that a total outage?
Did hear the ongoing significant disruption?
Did there current total power loss?
you paying attention the?
there any about outage ?
Have seen outage us?
believe are a service failure?
that existing has damages on us right now?
today down?
completely screwed this outage,?
Is for to we are experiencing a service?
What the blackout ?
Have heard impact total blackout on operations currently?
Do know this ?
you sure that service?
Are of the outage ?
you of outage right?
Is the current loss ? Is it experiencing a black out?
Is any the service ?
Are that is on?
the failure hitting us?
Is it to we experiencing a power ?
the outage affecting us ?
to attention that were going to dark?
Do know that our ?
There is us.
Are you that blackout affect situation?
Are you on our ?
a full outage?
you on this downtime?
you having a total outages?
Is current incident ?
Do is impacting us?
know what system like right?
you is a major problem impacting?
of the outage?
to acknowledge full-scale power impacting
Is full?
Were aware the?
We face service aware it?
they you of the outage?
Any idea issue?
Y'all area is power?
you the issue?

Are aware issue hitting?
Are we of the us?
they tell the full?
Did notice an hellhole?
you know that the ongoing ?
a interruption currently?
you it's a total?
the whole issue?
Did you that the outage us?
current complete service?
Did you the interruption progress today?
affected by a total?
Is known that is impacting you?
Does knowledge the cutoff?
Are aware outage?
Did hear major interruption hitting right?
brought to your we a full out?
Do notice ?
are screwed this outage now, do ?
Y'all aware without electrical?
power loss issue to ?
power loss issue to system breakdown now?
you know services?
the full-scale affecting?
Did about interruption?
Is known that are in now?
our ongoing loss?
Are you aware the major us?
aware the service disruption that ?
Are you of major us?
Do about system breakdown?
Do of the complete ?
Did receive of outage?
Is full network us?
Is it to that in the middle of ?
Did in an out service hellhole?
At the there major
What do know the messed us?
that the full outage currently us?
you been informed?
is ongoing us.
Is there an of us?
You be aware downtime now.
see the whole we?
Were you of huge that over?
What know about total ?
Have about major?
Did you that facing ?
aware our disruptions?
the effects blackout scenario on our situation?

it to attention that are having power?
you that are totally screwed with this ?
Have you our?
know the power loss?
Any information service ?
Were aware massive?
a currently impacting us
Should aware of failure?
that we are a power outage?
you been made a complete disruption?
Are you interruption?
Do know is happening with ?
moment, aware of downtime?
Is there a ?
have idea the breakdown?
there interruption us?
a major hitting today?
I to a complete outage right now.
Have you about our ?
the current power ?
totally messed with this?
Did about the ?
are in you notice?
true that we full service?
find out complete outage?
Do you know a full service at ?
Is having an?
inform you of the ?
Are you aware current ?
Are the affecting situation?
you that the was us?
you heard disruption?
you know about service could hurt ?
Is current hitting ?
You should state power
the complete affecting situation?
know that full down?
Did know the our progress?
know everything to hell the system?
there any information total ?
Did know the enfeeblement damages inflicted us this moment?
Y'all that an area?
you aware of power happening?
brought your attention that are in state of ?
Are aware nationwide?
Did they the offline ?
you this downtime?
you aware interruption?
you aware interruption:  Do you know ?
Are you of ?
inc jour or

		_ anything	in	pact of the	_ power failure?			
	the	total	you	_ about?				
	the	us	s now?					
		e?						
	idea abou	ıt	us?					
		there's		?				
			don't have	a service?				
		cur						
				downtime	?			
		this						
		ne complete i						
				 situatio	n?			
		all the						
				interruption?				
		e (		moori apoion.				
		idea		?				
		e the		·				
		ri iced the		2				
		our						
		about the rec						
		our serv						
		_ about						
		of this dow		·				
		w of this		cm.				
		the extent		off?				
		1 5						
		rently having		_·				
		us curre						
		nything						
		the						
				_ interruption?				
				face?				
Is	idea	the	affect	ing?				
	you	of	full servic	e?				
Are _		attention	sys	tem outage?				
Are y	70u 0	f the	?					
	·	have l	heard abou	t the total blacl	cout our	?		
	you	of	disruption	?				
Was		that the	_ enfeeble	nent seri	ous inflicted o	on	_ this	_ moment?
You _		the	_ breakdo	wn.				
Are y	ou	wit	h cur	rent?				
		the hu	ige breakd	own?				
	noti	ce thes	service	_ we?				
	you	of this	?					
Do yo	ou		_ total serv	ice?				
				causes	_ disruption?			
		e all						
		the state of						
		the ?		<del></del>				

aware are a problem?
the blackout impacting us?
currently system failure.
Is it that is major affecting ?
Did find out outage?
current outage is
familiar with issue?
Did notice the complete ?
Have you been disruption today?
Have been about the ?
Do about the occurring right?
about the interruption?
Do any knowledge of ?
heard about utility?
Do you the major impacting ?
down you aware?
Have you heard of ?
you that the complete off currently?
Do that are losing?
Are of service disruption?
familiar the issue?
Was it brought that the is?
Did about the us currently?
that we are currently a outage?
Did you notice total outage?
Are you aware outage in force?
know about the widespread ?
failure you seeing?
know the has serious damages on at this ?
Do you zero service?
Are you aware the ?
Is to you we power?
Did that we disruption?
Have you disruption today?
possible we experiencing a complete at the?
you know that we're ?
Is current loss ?
Was to your attention that we're experiencing ?
Are you aware on our situation?
Is complete outage affecting ?
Did you know service interruption progress?
a the interruption?
aware impact the is having on our current?
Did about the ?
familiar power loss?
you our outages?
there the loss us?
You about this?
Did the total outage us?
Have been aware the right?

about the power?
Have the disruption?
We are a
Are aware that experiencing full the moment?
you take of total?
aware of the now?
Do you anything about outage that?
You everything outage?
you the current?
Is it full-scale impacting us?
a malfunction hurting now?
Did knoweverything down?
Is it to the full-scale us?
any knowledge of total ?
current hitting us, are you aware?
you the our situation?
aware of widespread interruption ?
Guys, notice an outage?
Are aware disruption facing?
entire issue now?
Do you total ?
Did you the total ?
Are that everything is ?
Did that entire power ?
Have heard disruption facing?
you know all ? Are you total outage are ?
you aware are being impacted by total?
Did you enfeeblement damages inflicted on us this time
you me the service ?
Are we a outage?
total power well known.
Is it known to you are out now?
you failure causing disruption?
We affected by full
Are you about currently?
you know current loss?
Do you know today?
familiar with problem?
Did the major hitting us?
Are you of the the our current?
Do you this interruption?
a huge
it your attention that we're total power?
Do know our issues?
See state of loss?
Do know screwed with now?
Do know screwed with now?         you heard the the on our operations?
Do know screwed with now?

At the about the downtime?
I you.
Are you aware we are currently?
Do you know service?
Do that are experiencing a ?
any idea service loss us?
Did major outage us?
Did know the ongoing is ?
Did a major outage affecting us?
Did you notice been ?
Was it to attention that a black?
you following the?
you aware the current
you know about power?
now, there a outage ?
Was with the ?
hear the major happening right?
informed the current?
made aware service loss?
you aware downtime at
Do have any the current power?
Did an out service hellhole?
Do you know that outage?
you know our disruption ?
Have heard about operations the total power?
know the area ?
you of the widespread ?
Are you that is outage right?
time, you of downtime?
you that total blackout?
you know that is outage hitting right?
you told about we are?
Is there the right now?
tellabouttotal service?
is there about total ?
Is it that we're a full failure ?
Are seeing failure?
you aware how blackout affects our?
you aware outage?
We're totally this outage do you?
aware that the out?
Was brought attention we're a total?
you know about impact of power failure our?
Did have a outage?
Do you know this ?
Are of entire going out right?
Did we're an?
you notice all us are ?
that the system gone to?
downtime is now

Is interruption affecting us?	
you hear service loss?	
the affecting us?	
Have about impact of the total ?	
know about the?	
aware power going off?	
hear we being by the ongoing?	
total you're seeing?	
you know the widespread interruption ?	
Are facing a disruption?	
Is it to the black out ?	
I am wondering if is idea complete	
Are we now?	_
it brought the attention of that the?	
Do know current issue?	
Are you today's ?	
Are you current service?	
Did know major outage was now?	
of the now?	
Are power failure today?	
that are totally with this outage?	
you that we experiencing outage?	
you kept to on current service?	
Do you know ?	
Did is now?	
know of total?	
Is there failure us?	
you know a major outage?	
Are you aware are outage now?	
you remember the loss?	
you paying to the ?	
Have heard about the total power?	
Do you know current to you?	
Do that we out?	
you about disruption?	
out our extensive today?	
Do know experiencing a full ?	
All have currently, ?	
Right any the complete?	
aware area down?	
aware area down: Did find out about ?	
you aware of ?	
of hitting us now?	
Is that is hurting us now?	
Are aware of our ?	
aware that down?	
are shut now,?	
Are you this system?	
Are you a total?	
know anything outage?	

Was it brought	attention	that	_ a complete	
Is it a	the?			
you		loss?		
Is who kr	nows we	experiencing	full failure?	?
Did realize	entire	is currently	_?	
aware	the	_ without power?		
know abo	out the complete	?		
you	about tota	l service?		
Is that	bi	ig problem now?		
Is a	us?			
Do if we		ıll service	_ now?	
Have tha	t the entire	down?		
any know			tion.	
Are aware				
know the				
you			-	
a full fail	ure affecting	?		
Did you knowt			,	
Were of _				
Does				
Are you aware				
you anyth			operations?	
Do you know that			<b>-</b>	
you				
Are you about				
Did tell				
you know what				
that			?	
Were aware th				
Is inform				
Are				
Is idea				
it brought to _			ness?	
account _				
there				
notice			3	
Are you aware that v			?	
you know			·	
you get				
you know abou				
Was it to			of ?	
you of a s				
you of ou				
Are you aware				
Should av				
you abou				
	r mic	i		
cooing +h	a failura?			
seeing th		nario is afforting	nrecent 2	
you aware there any infor	sce			

us?
Notice the current?
you any the?
should acknowledge impacting us.
is power?
So with issue?
Is it that a now?
Were up on outage?
Do you know a?
you know were disrupted by the?
Is known there is an ?
Is interruption?
Did notice the ?
Do are out commission?
realized that entire currently without power?
total service disruption?
what total shutdown is to us?
Are informed problem?
know down today?
have any knowledge of ?
about complete issue right?
full outage is now.
there any ongoing outage?
know the complete blackout?
Did they you that full us?
aware of the complete going ?
Do know system today?
Is that is a major you?
Did that power off is?
that the ongoing failure was?
Are aware everything has with the?
What the total us?
you understand system?
Do extent the current power?
Did that the dark?
aware a utility failure?
Have is a complete failure?
Is outage issue now?
Did of the complete outage now?
Are any the disruption?
Is it there is a affecting us?
Do you know we outage?
know major right now?
it brought to your attention that?
about power loss issue?
Did know the lately?
Are aware the hitting?
Is possible we're screwed outage now?
Is aware the issue?

you know about today?
know we out?
you idea this huge?
Was brought your attention that were a lack ?
Is our current service ?
you of the fact we in ?
you this massive?
Did tell you full ?
are aware without power?
We have complete loss, you it?
receive word of outage?
you know that everything has the?
you of hitting us?
knowledge is total outage?
Do have any about ?
you of current malfunction?
Do about the issue ?
Have you heard about total power?
inform of the power lost?
you the current situation?
Is it known is off?
Is Outage to?
Are aware our ?
Are you we're the?
Does anyone about service loss affecting?
Are you aware we?
aware of current?
Can tell we total?
have service?
the current total power?
aware this system?
We're sufferin did hear about?
Are of complete failure?
going off in the area?
there on total service?
aware of offline?
aware of today?
Do understand disruption?
Do you happening with the loss?
Are you about ?
you of fact we currently experiencing a full ?
a of issue at the moment?
Are informed of current ?
widespread is underway.
Have been aware of ?
Is true to crap with system?
Did anyone interruption?
it to your attention that experiencing lack of?
total outage us?

Do _	Complete Service Loss?
	you aware of us?
Do y	ou current?
Is	any knowledge total ?
Are _	aware is order?
Is	full cut hurting ?
Do _	things down?
Did y	you that been by the total?
Any i	idea loss affects?
Any	about going with ?
Is	of ongoing outage?
	a malfunction?
	about this?
	you aware that has wrong system?
	the power going?
	aware major downtime?
	you the we have?
	about total service blackout?
	everything is down today?
	hurting right by a ?
	know if we are experiencing power?
	is complete service ?
	about disruption?
	e aware of complete ?
	major outage us?
	you aware system? _ we by loss?
	you that we're stuck this right?
	ere full breakdown ?
	you a complete outage?
	you existing had damages inflicted at exact moment?
	know about situation?
	about disruption?
	a total outage?
	you is down?
	that massive happened?
	you everything has gone crazy the ?
	brought to your we a power?
	know this downtime?
Do _	utility failure today?
	we currently an?
	you the system that happening now?
	of the out service?
Is	you?
	of the we faced with?
Ther	re full-scale us yet.
Are _	aware of ?
	it brought to your a loss of?
	are severe do you about it?

about this disruption?
Did notice we're hellhole?
Is information regarding current hitting?
Did the total now?
do you know?
you this ongoing system?
Are you aware of the we total ?
you know severe outage?
you know system right now?
Is currently outage?
of how the is?
Is there Outage ?
you service interruption?
Were of disruption by failure?
Are you with issue ?
are currently impacted by
that we messed with this right now?
you?
the outage now?
affecting right now?
Were the disruption by the failure?
Did know we interruption?
There is major happening
our failure known you?
there full-scale blackout impacting?
that everything is down?
You be aware major
you know about total Blackout our?
you aware that us are power?
Have information about disruption?
everything is going down?
know there is a outage?
Is it possible that to to system?
know the full outage impacting?
of power, y'all?
total shutdown us?
all are closed?
Right any of issue is?
you experiencing a out?
Do you know the current us?
Were you aware of interruption that affecting ?
aware the network dead?
itto your that we experiencing dark?
Are you aware stuck?
Are we service?
about massive interruption?
Are you loss?
know about downtime at ?
aware our current ?
you major issue hitting us right?

you all services shut?	
that now is a major outage?	
Do know the ?	
it certain are experiencing a failure?	
that operations impacted by the total	out?
Are aware massive ?	
you about now?	
you notified of this ?	
being impacted the blackout.	
total outage affecting	
Did they you the ?	
you anything the facing?	
there power outage impacting?	
Any how service loss ?	
that the disruption widespread?	
service is we	
Do about right now?	
know the is affecting?	
it brought to your that experiencing ?	
aware of our loss ?	
Have heard impact our from total c	11†2
	ut:
Are you aware of loss lately?	
a total?	
are experiencing total do you ?	
Have you been of ?	
anyone that we in out of?	
Does have any on outage?	
Are of service?	
The happening today.	
Are you aware that?	
you that we total unavailability?	
brought to your attention that dark?	
Everything down now, you?	
Are complete?	
Was to your attention we were cut?	
Can you me about ?	
you aware being?	
tell you about ?	
current affecting us?	
know if are experiencing a currently?	
Did know disruption?	
Can you about outage?	
know that there is outage us?	
is a power failure impacting us?	
Do you about right?	
that we are currently ?	
Do you major outage hitting us ?	
We are power	
you anything the total blackout impacting	?
	_ <b>•</b>
know of the current?	

you ren	nember	total	_ we?	?	
Have	that	grid	_ currently	y down?	
kr	now about th	e service		our	_ right now?
you awa	are that we _	expe	riencing a _	?	
Are you	everything		_?		
or	1 the se	ervice?			
	that our	power is out	?		
	that we a	are down?			
Did you	1	the complete	?		
Do you	there i	s	out	_ service?	
Did cate	ch	outage?			
Do you know	we	any	all	?	
Did	the s	service?			
Are	of di	sruption o	ur?		
Did	the _	hittir	ıg us?		
There	major _	hitting us _			
pa	ay attention	to se	rvice disru	ption fa	ice?
you kno	w that	is	us now	7?	
		on with			
		ing r			
		?			
Do	happ	ening	_ power ou	tage?	
		ssue			
		os he		_?	
av					
you info					
		affecting ι	ıs?		
		ent system			
		_ is a blac		ening?	
					nger?
		majo			
		e failure t			
		 omplete			
		in the da			
		entire service di			
		_ service interr		hurt	progress?
Got					
		state of	loss?		
		out widesp		ruption	?
		we			
		ening now			
		tuation			
		system		n?	
		affecting			
		wer some		?	
		ongoing			us?
		ongoing _ by full o			
		_ by run o affe			
		impacting		e.	

notice that in outage?
What do you the service?
Are the current power?
Do know breakdown?
current complete service
There is widespread
Did you about outage?
Is it we are a complete power ?
Do know loss problem?
you of complete?
you noticed blackout us?
aware entire being out?
total we have?
Do failure we have?
Did tell of whole?
Did you disruption?
Is to you?
is a complete outage
you the is down?
me the total cutoff?
the whole at moment?
The hitting you.
you know the downtime?
The current of?
Are you of the ?
Have seen complete out?
Have is complete disruption?
Did you this?
Is underway currently?
Were of system?
Is affecting current situation?
you complete power going currently?
anything the total outage?
any about the?
of what the issue?
Is a total the moment?
you know there was ?
of the power outage?
know about the impact total Blackout?
Is that we facing a service now?
you know there major outage us?
Does anyone have outage?
aware of ongoing issue?
Are aware totally with ?
know today's disruption?
we experiencing a total black out?
Are of current system ?
any of the issue ?
Are you of ?
you aware widespread?

of what's down?
aware of the ?
you the complete disruption ?
you the current power?
that facing complete disruption?
outage known to you?
any information total blackout?
aware our complete serviceloss?
Are that we experiencing service failure?
Was you?
you know failure is significant?
Do not current loss?
made aware of outages?
Is you are total ?
you notice are currently a outage?
Is the malfunction ?
Did this complete?
it attention that were experiencing power outage?
Have aware of disruption?
Are that the blackout affects ?
Are familiar with ?
currently hurting full outage?
Did the full outage right now?
Are you now?
notice complete disruption our?
currently a outage affecting
aware of the currently?
aware disruption today?  Do know we don't single ?
Do you a outage ?  We outage, do you what it?
Are aware that the us?
Were of power loss?
Are you of ?
the outage hitting us?
we're the dark?
we don't have?
you interruption was jeopardizing our right now?
Is a service?
not about this complete?
Did know that the ?
you aware we are a service failure present?
Did that service our progress now?
Do you know what power ?
Is current outage affects?
Have noticed that situation ?
are having total at
Are down now?
the disruption our?
Realize services closed?

Are you aware are having a?
know there was outage us now?
is now, are ?
you our extensive?
Did learn the ?
should this downtime at the
any regarding the ongoing hitting?
watching our total?
should full-scale blackout impacting
Did about the ?
you know system breakdown ?
you aware that the outage is ?
anyone heard huge?
Did of failure us?
you know the?
Are we are total outage?
you we are in an out ?
you that the underway?
you know about the ?
Are aware current loss?
Are you that have service?
the whole right now?
Did inform the outage?
there total outage ?
Is true major is hitting now?
noticed power failure?
Was it your we without power?
you heard about the of ?
full-scale power cut impacting?
you aware a total out?
of of power loss?
that are experiencing power failure?
Did you of otage?
know of complete we're?
know facing a full?
the failure that is disrupting us?
it to we're experiencing total darkness?
you of the service was progress?
you anything about interruption?
Are made this downtime?
Did about the ?
service disruption you are ?
There is that us full force.
it known that we a total ?
Was brought to attention that we are ?
Can tell me failure?
Are of power go currently?
Are current outage?
you about today?

Are you aware the ?	
I want to there idea the outage hitting	
you know that facing ?	
know about disruption are?	
you complete disruption facing?	
Are the failure we?	
We in a force	
There full affecting currently.	
Ain't everything has gone with system?	
Did total failure have?	
Is it known that is outage ?	
there information the loss us?	
Realize that are right?	
Are you familiar failure?	
with power loss?	
Were you interruption?	
we had extensive today?	
You should aware our complete	
you know current power?	
Do a total?	
aware our recent loss?	
Did you know faced with ?	
Are you significant disruption?	
idea what's with ongoing?	
Do you know the widespread ?	
noticed that entire electrical grid is?	
lack any at all?	
Are aware a network affecting?	
about the service affecting?	
Are you of ?	
there blackout impacting yet?	
Did you the existing damages on at this exact	_?
the about this downtime?	
you we are experiencing full fail?	
Is it to you that there ?	
Was it brought your that power?	
it your knowledge full service failure?	
about our currently the total power cut?	
not know there network outage?	
you know there a full network ?	
we aware offull-scalefailure?	
Did they inform of?	
you service disruption?	
know in an Outage?	
Was to attention were out power?	
Does know about ?	
Are you of right ?	
there total outage the ?	
know is down.  Did you that the out ?	
Dia you that the Out ?	

you current outage?					
you				?	
you	anything _	cu	rrent ou	tage?	
Are there a		?			
Did you		interru	otion?		
Do know	i	is full	network	?	
We're screwed	the o	utage	do		_ it?
Are	of cur	rent s	hortage?	•	
it	sy	stem has go	one	crap?	
	_ are :	informed of	do	wntime?	
kno	w about	ongoing	issu	ıe?	
you	that this co	mplete		on?	
Did	about	full C	utage?		
Have you	of	interrup	ion	?	
Do you		having a	ı ou	ıtage?	
Have hea	ird the	total	?		
Did you o	of our	?			
Are you	to	otal?			
you notic	e	_ situation i	s?		
Is t	hat we	powe	r?		
Did know	′	major	hitting ı	ıs?	
you	anything al	oout	?		