[Demo] NLP Dataset for Customer Service Automation

Company Type	Car Insurance Companies
Inquiry Category	Premium payment and billing issues
Inquiry Sub- Category	Premium overcharge
Description	Customers question discrepancies between their expected premium amount and the actual charged amount, seeking clarification and resolution for overpayment issues.
Data Size	5,240 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\begin{tabular}{ll} Masked sample paraphrases of one "Car Insurance Company" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$

	was my premium than I?
	wonder my premium came all ?
Why	premium what was figuring?
Why	is sky-high?
Why	was higher?
	to why premium exceeded expectation.
	high Why?
	my above expectations?
	do charge for my than imagined?
	my came sky high?
	is my?
	has increased?
	are I higher?
Did _	have to premium than anticipated?
	insurance exceeded estimates?
	was premium?
Will	you my cost estimates?
What	t factors contributed insurance ?
	did my?
How	come my expectations?
	premium was than
	want you insurance cost exceeded my
	you my premium bigger anticipated?
Why	more my estimate?
	my premium more than?
	the of increased.
	by the the
	to why my premium the .

My premium	_ higher
is	_ amount high?
would like _	know why my exceeded
I	my premium than thought.
would the p	remiums?
	with amount too high?
My mo	ore I
What's deal	my high ?
I pay 1	more insurance?
The m	y premium I anticipated.
What are the reas	sons my insurance ?
was a	premium.
policy	costing $_$ than I $_$.
What led to	premium my estimate?
wonde	ering premium the expectation.
Why n	noney for?
	_ not match?
Why you	for premiums?
Surprisingly,	premium.
What my	cost I had anticipated?
How come h	nigher coverage?
led to	insurance rate higher expected
Why this	too?
It was by	
	paying more?
my	a bit than?
	amount go?
	o premium more was aware of
	raise my more than?
	hefty
premi	
	harged so much?
	ain my premium ?
	than intended?
	emium different what I?
Why is	
	_ why cost went over estimates.
	mium was?
	as larger
	policy to than had expected?
	higher than I?
	than expected?
	my came out?
	why my cost is?
	premium higher?
	policy more than
	why is high.
Hike in	
high premiu	
my cos	st expectations?

Why did go my?		
high,?		
Why did my premium?		
was premium amount?		
about my insurance costs?	?	
that higher-than-thought coverage _		
coverage more expected?		
the premium different ?		
My than expected.		
premium was greater?		
led to my costing more	would.	
did my amount?		
I have higher		
highest premium?		
My than expected.		
My premium a larger		
you how premium the ant	icipated?	
is my high insurance	<u>.</u>	
the increase premium?		
my premium from what	calculating?	
do pay premium?		
my exceeded estimates?		
my premium amount	than I anticipated?	
What my so high?		
insurance my estimates?		
Why am more ?		
you me the reason the	mv ?	
I understand why insurance		
How my increase?	0.01 000000000	
was premium amount what	anticipated?	
How be more than ?	u unuoipatoa.	
A the high		
more money?		
Why did my estimate?		
Why is premiums?		
you able to amount i		
happened that caused policy to		
have been charged more been charged more	?	
is than expected		
my premium		
Surprised the premium?		
How much than I?		
is with amount high?	9	
Why pay much for?		
Is my insurance exceeded	?	
do to lot money		
What caused premium to	sky?	
extremely high?		
Did I to mypremium?		
it possible that contributed to	being	anticipated

My premium higher
too high?
is different from what on paying?
at a higher?
Why I pay for?
I my insurance cost exceeded my?
was reason the premium higher expected
Why premiums?
I want know cost estimates.
Why me for?
has premium amount ?
does cost my estimates?
I was hefty hike.
did they my premium than I?
pay money a premium?
is premiums different was estimating?
am I a lot of ?
I have raise premium more I?
surprise by the high
Why do have a lot money ?
How paying more ?
Why higher than I?
I know what reason my high.
premium higher?
my increase?
large increase
Are you able to why premium anticipated
Why premium than expected?
charge more for the than I?
What to hike ?
did more my premium than I thought?
high, why?
premiums came all high, the ?
I'm charged more for premium I?
is it are?
was costing more than had?
Surprised lot premium is deal high premium?
I understand why came high.
let me details about premium
the reason premium came all high?
is a reason for the higher
Is there a than?
my premium from what I ?
did my sky high?
What factors influenced my to be ?
my raised?
premium number to lower?
am know why my premium amount.
is premium all huh?

	insurance rate going up?
What	z exceed my estimate?
	sky high?
	caused the price?
Surp	rised by the
	my premium than I ?
	the of my increase?
Is it 1	possible premium the?
	coverage
	was my than what ?
	did my had anticipated?
	did for premium I thought?
	did for my?
	surprised my higher expected.
	premium is expected.
	did I pay more for than?
	premium more?
	ndered was anticipated.
	a premium too high?
	is I I?
	why my premium
	higher is mystery.
	because my was than?
	cost is higher expected.
	so high?
	go mgn: premium than expected?
	for higher premium?
	to my exceeded anticipated
	it premium high?
	==== n premium === mgn: ==== made === insurance === up?
	does exceed anticipated?
	it possible my amount?
	details the unexpected amount?
	did you more than said you would?
	pay than I?
	exceeded the anticipated.
	should pay for the?
	my premium get ?
	causes premium?
	premium bigger than
	my premium amount anticipated?
	my premium exceed expected?
	about the Premium?
	would I pay my?
	a reason for the ?
	is excessive,?
	premium higher?
	would premiums be?
	what is with my high insurance
	do I that is?

too high, is on?
charge me more insurance?
How come expected?
is the behind the my?
How premium out so?
Maybe there reason higher premium
Surprised by very
do pay more for ?
they for my premiums?
Why my premium more?
they more for my premium I?
factors contributed to my?
deal premium too high?
pay more mypremium than I?
did my up?
I wondering my cost exceeded
is premium than?
What caused premiums ?
How come paying more?
is premium
What made cost?
my more than anticipated?
My than
How come my?
be hike in premiums?
pay more for premium than expected?
What is the that my all ?
What happened to my policy cost ?
insurance cost exceeded my
high premium.
made my more than expected?
was my premium ?
have to pay planned?
ya raise my more I imagined?
Can me my premium amount?
Why a higher?
What contributed my rate being than
it I to pay lot of ?
What's with insurance costs.
was of my rate than anticipated?
is it the ?
have a higher ?
my is high?
Please let know unexpected raised.
possible my insurance exceeded estimate?
did my come out high,? high?Why?
they charge more thought?
does premium all sky?
led premium higher than I?

factors	insurance rate _	be higher	than?
Premium	?		
caused my	be	_ I estimated?	
	my premium		
	anticipated a		
	rise prem		
by a			
surprised			
	the insuran	200	my octimatos?
		.ice	my estimates:
I was the		thht0	
	ost than		
	so much	anticipated?	
has prem			
	gher	_•	
is my			
contribut	ted to rate	e going higher	expected?
Why was	had	d expected?	
Can me _	the is with	n high	costs?
tha	n expected.		
my	higher I	expected?	
Why did	price surge	?	
	rerage more		
My was			
	more than a	nticipated.	
	premium than		
	for p		
	than ar		
	than an oremium 1		
	going		
	ium exceed the		
	exceeded		
	came out high		
	more than		
	why my excee		
How coverage	pla	nned?	
My premium was		estimate.	
Why premiums	s?		
would they	me for my _		thought?
Did	my premium r	nore than	knew?
you explain	was	than exped	cted?
Why is insurar	nce	estimates?	
this reas	on premi	ım than ?	
Why is			
What is the			
to my			
	mium expensiv	o than anticin	atod2
	oremium was th	1011	•
high, wh			
	ım than?	_	
did my policy of	costs I	?	

was	surprised my_	exceed	led	·	
Surprised	l by	hike.			
Can you _	why	insurance _	ex	ceeded	estimates?
	_ my	cost more	I	it would?	
My	larger	was			
Why does	s	_?			
What fact	tors	my rates		_ expected?	
Surprised	l hig	h			
Did	have	_ my more	I t	thought?	
	policy c	osting more	I	expected?	
did	my come	sky?			
Why did _		out so?			
What cau	sed my ra	te	than	?	
		than			
		my			
		me more than			
		Premium t			
		ent from what			
		premiums		·	
				,	had expected
		for increa			
					amount:
		mon than anticine		:	
		ger than anticipa	iteu.		
	mium so _				
		high c	lon't	·	
	_ my so or	•			
		was e	expecti	ng.	
	go ov				
	tha				
ya h	nave to my	more	1	thought?	
	_ to policy	more than	I	?	
was	a	anticipated.			
What led	to policy	more	w	as?	
was	premium	high?			
	for	r higher premium	than $_{-}$	·	
did	my ı	oremium more _	I	?	
	_ my premiums	high?			
	insuran	ce costs abo	ove	_ estimates?	
Is	for th	e premiums	s?		
		pay more	?		
		ns than exp			
	pay?				
			it?		
		premiu _ deal with my hi		costs	2
			A11	_ ເບລເລ,	_ [‡]
	bigger tha				
-	cost,?		-4. 1		
My policy	' IS	anticip	atea.		

me _	reason my	premium exceeded	amount?
I to know	my	anticipated amount.	
thou	ght coverage co	sts?	
coverage			
a hig	Jh premium?		
How did c		?	
		more anticipated.	
My out all			
		nan my estimate?	
		ded the amount.	
pren			
There a hi			
		higher anticipated.	
		m the anticipated amo	ount?
My is			o dello:
		insurance cost _	ectimates
		xceeded expectations?	
		_ cost exceeded my estimat	
caused my			C3.
There			
How come			
premium			
was Surprised _			
premium 1			2
		e being than I	
Was there a			
What my t			
I surprised			
you explain why		·	
Why so		.1	
		e than anticipated?	
it me			
		insurance rate being	than
My premium was			
premium			
I'm		icreased?	
What my premi			
coverage			
		r my than I?	
I have to _		I?	
for higher			
How I'm paying		_ knew?	
My out sk	y?		
		premium I knew?	
My premiums was	·		
Why did premiu	ms	I was?	
my premit	ıms out	high?	
you charg	e me more	my than I	?
What led my	?		
Why was 1	nore	?	

Why d	do they	pre	mium?
	premium to rise _		estimate?
What	the reason	came	all sky
	premium is s		
	premium from		was figuring ?
	my so?		
	my so _ to why insurance	a cost	mv
	different from		
	my policy costing more		
	do charge		
	caused my costs to		I?
	premium was higher	?	
What	it unex	epectedly of	expensive?
What	to incr	rease?	
	the deal with the high _		?
	premium high?		
	comes cost?		
	are premium?		
	you charge		thought?
	you have to premi		
	come high-than-thought		
	made my the antic		
	caused my policy		1
	was premium		
	paid more than		
	was my more		
1	reason increase in	n my	was not
	high-than coverag	re cost?	
	my cost overrun n	ny?	
	policy to cost mor	e	expected?
	is high, why?		
	I've paying more t	han	?
	shocked high		
	the details of the		
	is why.		- '
	insurance go	over	estimates
	premium was?		_ 050111141005.
		nticinated	
	more a		
	premium out	;	_ huh?
	was?		
	why my		
	happened my cost	ing	than expected?
Му	was than I		
	was by high		
	to prer	nium amo	unt increased.
	was higher than _		
	higher prem		
	you tell why my ex		
	have premium?		
	you raise my pren	niume	than thought?
	you raise my prem	uiiis	_ than thought:

it too high?
led to my being more anticipated?
I was my premium
The the unexpected.
what factors to my higher than expected.
What premium to expected?
pay than predicted?
am paying more anticipated,?
What factors my going?
mount raised?
Why did charge more my premium ?
sky high?
there any reasons for higher ?
you know why cost exceeded ?
$____ confused as ____ premium ____ the anticipated amount.$
to be higher than I anticipated?
would be excessively?
hefty premium surprised
Why my out sky high,?
know why is so high.
is my cost ?
Why was what I anticipated?
led my costs than I ?
How to pay more ?
I want to my premium all
dotopremium?
What premium expected?
premium was more I
was that policy cost I anticipated.
Surprised huge
was my exceeded my estimates.
Please about the raised.
Why insurance costs exceed ?
was my premium than?
Why my premium I was?
is the reason premium?
Why I more anticipated?
my cost I was expecting?
was premium?
Why it that is?
my came all high.
Why the too ?
more for I thought?
How come than I supposed ?
why my premium?
premiums was than
the insurance cost my?
Why do premium?
my premium than?
was than I anticipated?

did	cost more	_ I	_ expecting?
	me	my p	remium than I had thought?
Why	so?		
Why	amount top?		
	excessively high?		
Why do ha	ive to m	uch	?
How my p	olicy		thought it would?
factors	my h	igher _	expected?
Did ya have	raise my		anticipated?
Why	premium hig	her?	
did my pre	emium exceed	t	hat?
do cl	harge premiu	m more	than?
why	I to	_ much	for premium.
Surprised by the	e		
	on highe	er	. •
Surprised that _	hig	Jh.	
what	the deal with	h s	ky-high insurance?
	by the incre	ase.	
too h	nigh,?		
was the re	eason co	st	estimates?
	remium		
reason my	out all	sky	a
How can I	why		my estimates?
Why my _	different	I _	calculated?
	premium		
How the _	more	thou	ght?
Surprised	the increase		
Why	much _	for	premium?
Why			
It surprise	ed hefty		
Why	much _	for	premium?
Why	my more?		
	nsurance premium		all sky?
	high, why?		
Is ex	planation	prem	ium expected?
Is	my premium		to something?
The	more I		
Why was	oremium	6	expected?
I end	l paying more	e	than I thought?
Premium	high, what		it?
cont	ributed	insuran	ce going up?
my _	more	I tho	ught?
My r	nuch more		
How did my		than	?
Why my a	mount	exp	ected?
			insurance
I surprised	d my mo	ore	·
	the		
	premium?		
	come my bil		than I

Why was expensive I?
Why I paying ?
my premium exceed?
Why my premium expected?
What insurance rate being than?
How cost coverage is?
is it that my higher ?
How do you explain the estimates?
Please tell the details the raised.
larger than I was
factors to insurance being ?
What made higher ?
My premiums bigger
reason for hike?
caused my premium ?
Why I knew?
excessively high?
sure why premium exceeded anticipated
Why higher?
Why was premium not what calculating?
would Premium be ?
What that caused insurance be than?
insurance cost than what I?
explain why insurance my
I am wondering why
Why get more?
Why high? let know details of premium raised.
premium was than
Why was more I?
Can you explain the increase my?
the increase?
Why is higher ?
What caused my policy I?
My costing than I thought it
thought cost?
did premium go more estimate?
higher-than-thought coverage?
premium than I
my amount what expected?
Surprised high
did insurance cost my?
What reason my came high?
I why didn't I was calculating.
are higher?
price higher anticipated?
did my out all high?
contributed to insurance rate being ?
you tell me why my premium?
Why would charge than I thought?

charge me more thought?
How I'm shelling out ?
higher expected costs?
Why did my premium go ?
Why premium come out ?
wonder what the reason so high?
paying more than?
My why.
Please let me details the premium
What factors my insurance higher anticipated?
Do you know exceeded ?
Why is what I thinking about?
Why from I calculated?
What reasons my premium?
am I so high?
why my premium my anticipated
Question the deal with my costs?
Why is higher?
more for my premiums than thought?
Why it high?
happened my policy costing more than?
How amount is?
surprised my policy than I
is larger anticipated?
a for higher premium.
How that more?
this higher premium expected?
Did you to raise my more ?
My than I expecting.
is for premium more?
was premium than?
How pay I thought I?
My?
more than I expected?
I premiums more?
you tell me the my premiums?
with hefty premium
why my exceeded amount?
Why cost me my?
What is the being high?
the hefty premium ?
How do you increase ?
Premium Why?
Can tell my increased?
know my insurance cost exceeded my
My premium been
do more?
has my so ?
The surprising.
caused insurance to more than?

I	_ surprised	the	_ premium _	•	
	high	surprised	_•		
What	my p	olicy		anticipated?	
		premiums			
		s expens		thought.	
		s larger		_ 3	
		remium		nan I?	
		the to _			
				expected. am	ount?
				Icalculate	1:
		rthan			
		by the hefty p			
		more			
					nium amount raised
				eeded es	
	reaso	on my insurano	ce exce	eded	?
I	_ to	insu	rance cost w	ras my _	·
	reason for	increase	:?		
		unexpected p	remium	raised.	
		charged more	e for	than I thou	ght?
Му_	was	I	_•		
	is	quite high?			
Do yo	ou	(came al	ll sky high?	
		a			
		go			
		than I e			
				exceeded my	estimates.
		h			
		exceede		nt?	
		ium increase.		·	
			ich more tha	n anticipated?)
				y costing mor	
				n a	
					inderpating:
		?	my e.	xpeciation.	
				T =====	2
				I was	_{.
		than thought		_?	
		r than _			_
				ceeded expect	ted amount.
		premium			
				than	
				in my prem	iums?
Why		exceed p	oredicted	_?	
Is	possible	my	_ was	expected?	
Why		premium	than what _	?	
		reasons my ir	surance rate	e was	expected?
		large			
What	factors aff	ected my	_ rate		_?

to my premium exceeded	expectations.
the reasons my insurance	higher expected?
was than expected?	
would hiked?	
by big in	
am more?	
the increase my premium	?
Why did my premium amount	
premium is what was	
by increase.	
Why was premium more	?
I policy more I expecte	
What my insurance to up the	
Why premiums my initial	f
premiums?	
What is of premium being	anticipated?
I'm paying foreseen?	
why do I?	
How coverage?	
did my rate higher exp	pected?
big premium increase.	
My premium so high	
I pay a?	
factors to my insurance being	than
my insurance more than	expected?
is my insane ?	
I would why premium excee	ded
What my up more antic	cipated?
How I expected?	
premium different than what	_ was?
Why higher?	
What higher than my e	estimate?
the insurance cost my?	
Can tell my insurance excee	eded expectations?
I is	.
did premium the expected ?	
My higher,	
A premium, ?	
premium is that it's	
more for it?	
Why more for premium	n than thought?
How I'm paying ?	ii tilali tilougiit:
I didn't match what I	
rate to be higher than?	
What the that contributed	rate being anticipated?
It surprise due premium.	
I was expecting.	
Why did go up more initial _	?
Why premiums?	
high premium.	

What's reason for premium?
What caused higher I anticipated?
than I anticipated.
premium greater?
by a increase.
I know my premium expected amount.
Why was from was calculating?
I was why my premium
did rate than expected?
The premium was
was premiums I anticipated?
Why my premium ?
it the high?
premium than anticipated?
come I'm paying than ?
did premium come high,?
It was shocked
Do explanation the increase in premiums?
curious about why premium exceeded amount.
charge for than I ?
My policy than had
did my insurance cost than I?
surprised the high
How premium surpass anticipated?
What happened my more than ?
did my premium ?
reason is too high?
do I much for?
drove my to higher than expected?
My more than
my premiums so high?
My why?
There higher premium
why is high.

my come out high, huh?
need to know why my expectations.
reason my premium huh?
What that caused be?
My premium than?
to know exceeded the predicted amount.
was premium what I was?
happened was unexpectedly?
more money the?
Please, unexpected amount?
premium bigger predicted.
What my increase?
What my insurance be than expected?
What premium to be more ?
high premium.
are that contributed my insurance higher anticipated.

my amount increase?
for than anticipated?
was premiums expensive than?
I policy more than I had
Is reason why was higher than?
What was reason premium high?
was amount higher was expecting?
wondering why my was
is my?
Did you have to more expected?
$\begin{tabular}{lllllllllllllllllllllllllllllllllll$
What $___$ to $___$ policy being more $___$ I $___$?
Why was my different from ?
premiums sky huh?
Why my more than?
Why higher than the?
I why is I expected.
Why premium go ?
What reason the my premium amount?
Did have to premiums I imagined?
Why is the for?
High me.
did premium come sky high?
reason my premium high not
Why have a?
Why the premium?
Why did go?
Why premium?
Did why my amount?
my premium higher?
my insurance exceed estimates?
I'm premium exceeded anticipated amount
Why my all sky?
did I pay more my insurance ?
large premium
I don't reason my came all
so much for a?
Surprised by increase
premium increase?
factors caused to go higher expected?
It high
my exceed the amount?
Why so high?
Surprised premium.
I'm more than I?
premium came out sky what ?
my premium so!
high the deal with it?
surprised by
contributed to my rate higher than ?

	surprised	_ policy cost _	than	_ had thought.
What	my premium		_?	
My prem	ium	exp	ected.	
wor	nder why	more	e?	
Why		so muc	ch for my pre	emium?
the	the	in my	_ amount?	
I su	rprised by			
	deal m		nce ?	
	my			
	the			
	 emium			
	for the			
	ne hi		?	
	explain why _			?
	curious:			
	to my			
	a high miums			
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	to my			?
	the	_ rate tha	n expected?	
	high, why?			
	know why m		anticipat	ced.
	has t			
	.sed t			
	es the			
	_ my premium _			
				expected?
	my			
	_ my cost :			?
exti	remely why	y?		
How	cos	st th	an thought.	
My prem	ium t	than		
	_ was larger tha	an		
What fac	tors	rate	than e	expected?
Why		_ higher prem	ium?	
Why	_ my so	?		
What is t	he	went	sky?	
Why	_ my cost _	esti	mates?	
	my	more than an	ticipated?	
How	so	more tha	n?	
did	come	e out?		
I su	rprised the	e increase		
	cov			
	cos		my estimate	es?
	_ coverage cost			
	coverage cost deal			rh?
	u me			•
	u nic I higher			
uo i	a.ıeı	·		

my my expectations?
my premium much expected?
coverage cost?
was why premium exceeded amount.
did my policy cost ?
premium been bigger
Question mark my
was higher than had
Why is so?
What my policy cost more expecting?
you give me reason the premium amount?
Why increasing?
I was premium.
What in insurance rate anticipated?
I wassurprised large
ispremiumhigh?
contributed higher than anticipated insurance?
Why would me Premium than thought?
tell me why premium exceeded anticipated?
Can you cost went over my ?
High unexpected.
How costs more they?
my over my estimates?
Premium excessively ?
my insurance my estimates?
The my out so was a
There was surprise
paying higher premium?
did up more?
I wanted to know why my cost
have to premium than I was ?
Surprised high ?
I paying more ?
Why expected?
Why than I thought?
How come thought ?
Why was bigger ?
Is there anything that contributed my being
I asked my premium didn't was
do charge more my ?
is reason cost is?
Why am paying ?
Why premium sky?
premium high?
How come than ?
was my premium price?
the than I was?
Why is different what?
premium increase.
my amount was higher I expected.

premium become higher?
you have to raise ?
What policy to more than I ?
It's question mark, deal my insurance?
you have my premium I told?
how come more
Why too high?
my than what I had?
I by in premium amount.
like to why premium anticipated amount.
Why higher premium
was the increase ?
Why charge for my I anticipated?
a premium increase.
do for my premium?
Why my greater ?
Did have to my I thinking?
I why I to for premium.
did my out ?
was my increased.
does my up?
reason for premium being ?