[Demo] NLP Dataset for Customer Service Automation

| Company Type | Payroll Outsourcing Companies |
|-----------------------------|---|
| Inquiry Category | Employee self-service portal assistance |
| Inquiry Sub- Category | General inquiries and troubleshooting |
| Description | Addressing any other general inquiries and troubleshooting issues related to the employee self-service portal, providing resolutions and guiding employees through any technical difficulties they may encounter. |
| Data Size | 5,134 paraphrases |
| Want to buy data? | Please contact nlp-data@qross.me via your business email address. |

Masked sample paraphrases of one "Payroll Outsourcing Company" customer inquiry. (Purchased data will not be masked.)

| Why am I unable access certain | self-service? |
|---------------------------------------|------------------------------------|
| employee self-service allow me | to some |
| There some employee | _ service portal can't be by |
| I can't get some of things | for the portal. |
| I on on | employee self-service |
| do find it difficult parts | the site? |
| know can't use funct | ions employee self-service portal. |
| employee self-service portal does not | I want have. |
| I don't employee options | |
| Some the self-service | _ work. |
| are certain features are difficult | self-service portal. |
| The employee self-service allow | me into want to have. |
| access the employee | portal. |
| self-service allow to | use features. |
| can't get certain on the se | lf-service |
| Is reason I use functions _ | the portal? |
| Some on employee c | orrectly. |
| The portal letting int | to some of the need |
| employee self-service does | _ me access of the I looking |
| employee self-service portal doesn't | get into of things am |
| The employee has I a | access. |
| What be from certain | on the self-service? |
| I find limitations self-servi | ce |
| employee self-service doesn't let me | access I do? |
| The employee me do some | e things I |
| Some the employee portal | work for |
| self-service portal let me | features. |
| omployee corrige portal a few t | nings can't by |

| employee | prevents me fr | om th | ings I | normally be | do. |
|----------------------|------------------------|--------------------|---------------|---------------------|------|
| The employee | doesn't | to into _ | things | I need | |
| Why can't some | be accessed | p | ortal? | | |
| There features | employee | portal that | : I | _ able to | |
| able | certain p | arts of the self-s | ervice | | |
| | _ self-service ar | nd encounter lim | itations. | | |
| employee | platform has | that en | counter. | | |
| on the em | ployee self-service _ | are not | - | me. | |
| Why is the | accessib | le? | | | |
| of the | like to have a | re not on t | he | · | |
| employee | doesn't let | _ into thing | js nee | ed to. | |
| don't get s | some of things | would norm | nally | the empl | oyee |
| I know why I ca | ın't certain | the | · | | |
| self-service | ce let me g | get things t | hat I] | like | |
| you me w | hy blocked from | n aspe | ects? | | |
| I | use the employee | platform? | | | |
| using the emplo | oyee self-service plat | form, | | limitations? | |
| The porta | l doesn't allow me _ | get | | _ to | |
| it possible that | on e | employee portal | ? | | |
| Do you I o | annot asp | ects of? | | | |
| I am | to are on | employee | servic | ce portal. | |
| Why are I | to certain parts | s the | ? | | |
| The self-service | portal doesn't | | certa | in features. | |
| serv | ice has features | s that be ac | cessed | me. | |
| What's preventing m | e using | on the | ? | | |
| How could I not | on the _ | ? | | | |
| The service | | | | · | |
| use specif | ic eı | mployee self-ser | vice portal. | | |
| Can explain my | accessing | g the | portal | !? | |
| I am | access some of | of | self-ser | vice portal. | |
| I was unable | features | e-emplo | yee sy | vstem. | |
| employee self-s | ervice portal doesn't | me s | ome | | |
| self-service | ce let | get into t | nings | am looking for | |
| are features the | at are not | on er | nployee sel | f | |
| certain | the employe | ee blocked. | | | |
| | s accessing cer | | | | |
| might pre | venting from _ | certain | on se | elf-service portal? | |
| Why | | | | | |
| Is a I cann | not use on | the? | | | |
| employee | | entering | · | | |
| I on | | | | | |
| Why isn't there | | | | | |
| I'm having acce | | | | | |
| Does anyone know _ | | | | | |
| | can't | | | | |
| could be | | | | ? | |
| Why don't I use spec | | | | | |
| Why | | | | | |
| The | | | | | |
| a reason o | ertain are not a | accessible | emplo | yee? | |

| Some | etimes the employee | let n | ne | _ feature | es. | | |
|--------|--------------------------------|----------------|----------------|------------|----------------|-------------|--|
| | can't get into some | on th | ne self- | service _ | · | | |
| | the on the e | employee | | | | | |
| | there a can | t access | _ features u | sing | _ e-employee | e system? | |
| | are certain features not | the _ | ? | | | | |
| The | self-service portal | let | some | e of the _ | | to do. | |
| | would to access | the | e employee | por | tal. | | |
| | employee portal does n | not me | to | _ of | things | would | |
| | self-service | that ca | n't be acces | sed. | | | |
| Some | e features on | | service porta | al cannot | access | ed by | |
| The | that be by | are | the employe | ee | portal. | | |
| | self-service | me do | of the | things | want | _ do. | |
| | employee | | | | | | |
| I am | unable certain | | _ employee | system. | | | |
| Certa | ain features the employ | ee self servic | e portal | | | | |
| | employee n | ot allow | to get | | I need to | | |
| Can' | t self-se | ervice portal? | ? | | | | |
| | not possible access | on th | ne employee | · | • | | |
| | on the employee | service porta | ıl are not | | · | | |
| | employee self-service | me | using som | e | | | |
| The e | employee self-service portal _ | all | ow me to ge | et | | things | |
| | not allowed acces | ss | on en | nployee p | ortal. | | |
| | employee self-service portal | not | me in on | | the | for | |
| The | portal r | ne to so | ome of | | need to. | | |
| | are can't ac | cessed | me th | e employ | ee serv | ice portal. | |
| I am | having trouble accessing | | | | | | |
| | the self-service d | oesn't give m | ne access | | · | | |
| Is the | ere that I can't acc | cess | | _ e-empl | oyee service | ? | |
| Why | you employee | ? | | | | | |
| The | self-service doesn' | t let | into | th | at look | ing for. | |
| | the employee self serv | ice portal | accessibl | е | ? | | |
| | of self | service port | al can't be _ | | _ me. | | |
| Wha | t the cause my | to use | with | in | system? | • | |
| | are some options | portal? | P | | | | |
| | portal lettin | ig me ir | nto some of | feat | tures. | | |
| The e | employee portal | | _ access ce | rtain fea | tures. | | |
| | all the | the employe | ee portal? | | | | |
| | employee self-service | I _ | not allo | owed to _ | · | | |
| | employee isn't | to acces | feature | es. | | | |
| Ther | e features | be i | in the emplo | yee self- | service | | |
| | self-service portal | from 1 | using f | eatures. | | | |
| Is the | e employee self-service | | using _ | thing | ıs? | | |
| | do find it difficult | s | self-service p | platform? |) | | |
| Feat | ures self | _ portal can' | t be by | у | | | |
| | in the self-s | ervice portal | ? | | | | |
| Certa | ain that can't | me are | e on the em | ployee _ | | _· | |
| What | t might me from _ | fun | ctions | the | _ self-service | ? | |
| | are features that cannot | ot | by me | en | nployee | service | |
| The e | employee portal co | ertain feature | es | · | | | |
| | self-service portal does | s allow | me use | e | | | |

| anyone | certain functions | on the | portal? | | |
|---------------------|----------------------------|------------------|-----------------|----------|------------------|
| | doesn't allow get i | nto things I wa | ant to | | |
| features are n | ot employee | · | | | |
| | ccess features on the | | | | |
| a w | hy features are not t | hrough s | elf-service | ? | |
| | portal doesn't get in | | | | |
| | of the on | | | | |
| | doesn't always let | | | _ | |
| | ce portal does | | | things I | normally be able |
| | features in the portal. | | | 9 | |
| | service allow to | some of | fthe | want | have |
| | doesn't allow me | | | _ want | nave. |
| | to ? | _ get iiito | · | | |
| | | | footumoo | | |
| | service portal not me | | ieatures. | | |
| | portal me | | | | |
| | of employee self service _ | | | me. | |
| | need the emp | | | | |
| Is aware why | on employee po | rtal | _? | | |
| to f | eatures on the employee | · | | | |
| The self-service | e portal can not give | | features. | | |
| The employee self-s | ervice portal let me | | _ I wouldn't no | ormally | · |
| Do | access some features | s on the self-se | ervice? | | |
| The employee self-s | ervice portal does not | ir | nto that _ | | have. |
| What | I some capabilities | within the en | nployee? | | |
| The employee | portal does not me | of _ | | lookir | ig for. |
| employee | portal acces t | nings. | | | |
| self-servi | ce portal | things I | would like to h | ave. | |
| | can't accessed me ca | | | | rvice |
| I cannot | features the employee self | | | | |
| | employee portal? | | | | |
| | e portal not let | some of | the | norm | ally allowed. |
| | am not able to | | | | · |
| | portal let me ce | | | | |
| | al let me things | | | | |
| | I want the | | . | | |
| | access some features in | | | | |
| | | | | norto | 1 |
| | of the things I like _ | | | por ta | 1. |
| | service has a | | | | |
| | ce portal not let me : | | · | · | |
| | al prevents me into _ | | | | |
| | e doesn't let me into | | | to. | |
| | accessible in employee se | | | | |
| | e portal does not allow me | | | | |
| Some the feat | ares on the self-service | ; | available | · | |
| The employee self _ | doesn't | _ access | _ features. | | |
| features can't | self-service | e portal. | | | |
| Some of the | in employee | e portal. | | | |
| The | does allow acc | ess some of th | ne v | vould l | oe able to |
| could I not | certain on employ | ee? | | | |
| | | | | | |

| Some features of portal |
|---|
| The self-service doesn't the things I to |
| are self-service restricted? |
| The service doesn't into certain features. |
| don't get into some of features self self |
| The portal let into |
| self-service portal not me enter features. |
| Some features on employee self-service don't me |
| It is not to features employee portal. |
| is keeping me from certain portal? |
| I use functions on employee portal. |
| The self-service portal allow things I want |
| The self-service portal let get what would to do. |
| should I do, employee self-service portal doesn't me |
| Is reason can't some the employee self-service? |
| The doesn't get some features |
| Is self-service portal preventing me functions? |
| employee service portal features be seen me. |
| notaccess certain through the e-employee |
| I don't of the to have on employee self-service portal able to features through the service |
| Can't get the self-service ? |
| portal doesn't allow to get some I would like. |
| employee portal doesn't me get 1 would like. |
| does the self-service options ? |
| employee portal doesn't to access features. |
| cmprojec percur decess t to decess reduction. |
| The employee service some features can not accessed . |
| The employee service some features can not accessed can't of employee tools. |
| can't of employee tools. |
| can't of employee tools. I'm able to use within the |
| can't of employee tools. |
| can't of employee tools. I'm able to use within the The employee may from certain functions. |
| can't of employee tools. I'm able to use within the The employee may from certain functions. there a reason why I certain service system? |
| can't of employee tools. I'm able to use within the The employee may from certain functions. there a reason why I certain service system? The employee self-service me get some |
| can't of employee tools. I'm able to use within the The employee may from certain functions. there a reason why I certain service system? The employee self-service me get some I can't of the I'm use the employee self-service |
| can't of employee tools. I'm able to use within the The employee may from certain functions. there a reason why I certain service system? The employee self-service me get some I can't of the I'm use the employee self-service The employee self service does get features. |
| can't of employee tools. I'm able to use within the The employee may from certain functions. there a reason why I certain service system? The employee self-service me get some I can't of the I'm use the employee self-service The employee self service does get features. can't features on the self-service portal, you why? |
| can't of employee tools. I'm able to use within the The employee may from certain functions. there a reason why I certain service system? The employee self-service me get some I can't of the I'm use the employee self-service The employee self service does get features. can't features on the self-service portal, you why? Do why unable use ? |
| can't of employee tools. I'm able to use within the The employee may from certain functions. there a reason why I certain service system? The employee self-service me get some I can't of the I'm use the employee self-service The employee self service does get features. can't features on the self-service portal, you why? Do why unable use? employee portal not explore of the features. |
| can't of employee tools. I'm able to use within the The employee may from certain functions. there a reason why I certain service system? The employee self-service me get some I can't of the I'm use the employee self-service The employee self service does get features. can't features on the self-service portal, you why? Do why unable use? employee portal not explore of the features. Some of the in portal can't accessed me. |
| can't of employee tools. I'm able to use within the The employee may from certain functions. there a reason why I certain service system? The employee self-service me get some I can't of the I'm use the employee self-service The employee self service does get features. can't features on the self-service portal, you why? Do why unable use ? employee portal not explore of the features. Some of the in portal can't accessed me. I of things I'm looking with employee portal. |
| can't of employee |
| can't of employee tools. I'm able to use within the The employee may from certain functions. there a reason why I certain service system? The employee self-service me get some I can't of the I'm use the employee self-service The employee self service does get features. can't features on the self-service portal, you why? Do why unable use? _ employee portal not explore of the features. Some of the in portal can't accessed me. I of things I'm looking with employee portal. are off-limits on? I unable some the self-service portal. employee self-service portal get into I to. Do you access some aspects self-service? |
| can't of employee tools. I'm able to use within the The employee may from certain functions. there a reason why I certain service system? The employee self-service me get some I can't of the I'm use the employee self-service The employee self service does get features. can't features on the self-service portal, you why? Do why unable use? employee portal not explore of the features. Some of the in portal can't accessed me. I of things I'm looking with employee portal. are off-limits on? I unable some the self-service portal. employee self-service portal get into I to. Do you access some aspects self-service? employee self-service isn't features. |
| can't of employee tools. I'm able to use within the The employee may from certain functions. there a reason why I certain service system? The employee self-service me get some I can't of the I'm use the employee self-service The employee self service does get features. can't features on the self-service portal, you why? Do why unable use? employee portal not explore of the features. Some of the in portal can't accessed me. I of things I'm looking with employee portal. are off-limits on? I unable some the self-service portal. employee self-service portal get into I to. Do you access some aspects self-service? employee self-service isn't features. employee self-service doesn't allow me the things want. |
| can't of employee tools. I'm able to use within the The employee may from certain functions. there a reason why I certain service system? The employee self-service me get some I can't of the I'm use the employee self-service The employee self service does get features. can't features on the self-service portal, you why? Do why unable use? employee portal not explore of the features. Some of the in portal can't accessed me. I of things I'm looking with employee portal. are off-limits on? I unable some the self-service portal. employee self-service portal get into I to. Do you access some aspects self-service? employee self-service isn't features. employee self-service doesn't allow me the things want. preventing me using employee self-service? |
| can't of employee tools. I'm able to use within the The employee may from certain functions. there a reason why I certain service system? The employee self-service me get some I can't of the I'm use the employee self-service The employee self service does get features. can't features on the self-service portal, you why? Do why unable use? employee portal not explore of the features. Some of the in portal can't accessed me. I of things I'm looking with employee portal. are off-limits on? I unable some the self-service portal. employee self-service portal get into I to. Do you access some aspects self-service? employee self-service isn't features. employee self-service doesn't allow me the things want. preventing me using employee self-service? Is any why functions aren't working portal? |
| can't of employee tools. I'm able to use within the The employee may from certain functions. there a reason why I certain service system? The employee self-service me get some I can't of the I'm use the employee self-service The employee self service does get features. can't features on the self-service portal, you why? Do why unable use? employee portal not explore of the features. Some of the in portal can't accessed me. I of things I'm looking with employee portal. are off-limits on? I unable some the self-service portal. employee self-service portal get into I to. Do you access some aspects self-service? employee self-service isn't features. employee self-service doesn't allow me the things want. preventing me using employee self-service ? Is any why functions aren't working portal? Why certain features theological tools. |
| can't of employee tools. I'm able to use within the The employee may from certain functions. there a reason why I certain service system? The employee self-service me get some I can't of the I'm use the employee self-service The employee self service does get features. can't features on the self-service portal, you why? Do why unable use? employee portal not explore of the features. Some of the in portal can't accessed me. I of things I'm looking with employee portal. are off-limits on? I unable some the self-service portal. employee self-service portal get into I to. Do you access some aspects self-service? employee self-service isn't features. employee self-service doesn't allow me the things want. preventing me using employee self-service? Is any why functions aren't working portal? |

| The employee portal allow me get into things to. |
|--|
| Does anyone know why some in are ? |
| The self-service me access to features. |
| The employee self-service let me to some to some |
| The self service features accessible me. |
| How come certain features not ? |
| |
| I not able use functions portal. |
| The employee self portal features I |
| am to access on the employee |
| not allowed to certain in the employee |
| there limitations accessing employee site? |
| The employee $_$ me $_$ the things I $_$ to do |
| Why I find hard access of the ? |
| you know some functions aren't working? |
| The self-service may preventing from features. |
| am having the employee |
| I unable to access certain the service? |
| The portal allow to certain things. |
| Some aren't on employee |
| |
| I cannot use the |
| The employee portal doesn't let of I for. |
| The doesn't to use |
| I things I am looking for because of self-service |
| Can't the in portal? |
| Some features I access are employee portal. |
| Why is employee options? |
| not be on the employee portal. |
| access the the self-service portal. |
| portal me certain features. |
| Why accessing parts of employee self-service? |
| limitations accessing some parts of site. |
| I don't into of the features portal. |
| of the that can't be accessed the employee service |
| on employee self portal are not me. |
| functions on employee portal |
| |
| portal to of the things I'm looking for. |
| What's preventing using some on employee? |
| The portal let get areas. |
| has that can't be by me, why? |
| self-service portal allow me get some want do. |
| Why are some options available? |
| Some functions on portal. |
| the reason I able use certain the employee? |
| The portal does not let me |
| The employee allow me use |
| The self-service allow to do of the looking |
| The self-service does not allow get I am |
| I use employee portal. |
| |
| I on the employee |
| features be accesed by nortal |

| Why can't I everything self-service? |
|---|
| What's me the employee ? |
| there a reason I get certain service? |
| I don't always to the employee self-service |
| self service portal does into things I would like to do. |
| The portal does not me enter |
| The service portal that can't accessed |
| able to various parts of self-service |
| can't get some things that looking the employee . |
| features be used in employee |
| Some in the employee are |
| |
| not access features on self-service portal. |
| access options on the portal |
| I some of features the self-service |
| I don't know certain features service system. |
| The employee does allow me to have some |
| not able use some employee portal. |
| The $___$ portal $___$ allow me to $___$ the things I $___$ normally be able $___$. |
| self service has features that can't by so? |
| can't the self-service portal? |
| The service does not allow to the things mormally be able do. |
| Some features not accessible on self-service |
| The employee self-service portal sometimes access certain |
| are not employee portal? |
| am unable some features the self-service |
| The employee doesn't me to get that I would normally |
| let me get into what am looking |
| |
| The portal has features to use. |
| There are some features on self-service access. |
| features of self portal not accessible by |
| self-service allow to get certain features |
| The employee doesn't me into things |
| certain features are off-limits thing? |
| I into some things I want do through the |
| do the employee have? |
| The employee $___$ allow me $___$ into $___$ I need to |
| Why are employee? |
| are the reasons can't use portal? |
| Why certain features self-service portal not? |
| are certain the that are not by me. |
| The portal doesn't let me the things I |
| The employee portal allow get some of the want |
| certain options unavailable portal? |
| is cause of my inability capabilities within system? |
| |
| The self-service portal not allow me out things I would have. |
| The features that accessed by me employee service |
| The employee self-service allow things I normally be able to |
| There certain features that the self service |
| employee self service doesn't let get into of the to |
| The self-service allow me use some |

| there a | cannot | functions on | self-service portal? |
|--------------------------|------------|-----------------|---|
| The employee portal _ | | use | |
| I can't some | the employ | /ee | |
| self-service | | | _ features |
| What the reason | can't use | capabilities | employee? |
| The employee | let me get | | |
| When using | do | encounter limit | tations? |
| | | | get into am |
| I can't enter feat | | | |
| I am having difficulties | | | |
| I not : | | | |
| The c | | | |
| | | | of I be |
| | | | can accessed me. |
| | | | |
| I func | | | |
| self-service | | | I to do |
| Some the _ | | | |
| I unable to acces | | | |
| I'm unable | | | |
| | | | that are available to |
| I can't get into or | | | |
| O. | | | |
| are that | | | |
| | | | he employee |
| | | | things I'm looking |
| Why I able | | | |
| Do you | | | |
| The employee do | | | |
| What be me | | | |
| What might prev | | | |
| I access | | | |
| | | | _ some of I'm looking |
| | | | |
| you know why | | | |
| | | | on the self service |
| Why certain | _ | | f |
| The portal | | | bla thusuah ananlarias aslf samisa namtal |
| | | | ble through employee self-service portal |
| am to | | | |
| What | | | |
| I trying to | | | rvice |
| I on _ | | | |
| Some features | | | |
| Why are I t | | | |
| Why the | | | |
| unable to use | | | |
| features ac | | | |
| | | | self-service? |
| can't get | | | |
| get into | of things | need to | the employee |

| you know | can't _ | certain | on | employee | portal? | | |
|--------------------|-----------------|-----------------|-------------|-----------------|---------------------|---------|----------|
| ac | cessing p | arts of the | self-se | vice site. | | | |
| The employee | doesn't | let | certain _ | I would | able | · | |
| Can you | can't acc | cess some | th | e self-service | e? | | |
| pa | rticular capabi | lities within _ | emple | oyee | | | |
| The por | tal has fe | atures a | re | access. | | | |
| employee self | f-service (| doesn't r | ne | some fea | atures. | | |
| self-serv | | | | | | | |
| are | | | | | ccess. | | |
| am | | | | | | | |
| self-serv | | | | | i . | | |
| | | | | | | | |
| The employee | | | | | | · | |
| employee self | | | | | | to | |
| | | | | | | | · |
| Is anyone aware | | | | | ing? | | |
| | | | | | | | |
| Is that o | | | | | | | |
| Some th | | | | | | service | |
| portal d | | | | | | | |
| employee | portal | | So | ome of | things I would $_$ | be able | |
| The employee self | has | | b | e accessed _ | me, why? | | |
| certain | features | thr | ough the | self-service p | ortal? | | |
| Why | t | o use en | nployee se | elf-service pla | atform? | | |
| is | on employee s | elf ? |) | | | | |
| The por | tal doesn't | _ me sor | ne t | he | | | |
| Why does the | · | a on t | hem? | | | | |
| certain | available | the self- | service _ | ? | | | |
| features are i | not | self-serv | ice? | | | | |
| The employee port | al | use | | | | | |
| certain | impossibl | le use th | rough the | p | oortal? | | |
| I been able _ | access | on | se | elf-service po | rtal. | | |
| in | to certain | on the emplo | yee self-se | ervice . | | | |
| The employee self- | | | | | | | |
| employee self | | | | | | | |
| I not allowed | | | | | | | |
| | | | | | | | |
| Do you know why | | | | | | | |
| features on the | | | | | | | |
| employee | | | | | _ · | | |
| The self servi | | | | | | | |
| self-serv | | | | | I'm fon | | |
| | | | | | | | abla ta |
| The employee | | | | | | would | able to. |
| I am not | | | | | _ · | | |
| How fur | | | | | _ | | |
| The self-servi | | | | | | • | |
| Why some of | | | | | ? | | |
| use | | | | | | | |
| get into | | | | | | | |
| Does anyone | | | | | | | |
| are there cer | tain options | | employee | ? | | | |

| The self service portal allow get need to. | |
|---|---|
| Can help why use the service portal? | |
| The portal not access certain features. | |
| Why features employee accessible? | |
| The employee portal doesn't access to | |
| I'm not access certain service system. | |
| The portal doesn't me some that I'm looking for. | |
| The service doesn't let me get | |
| certain features not work on self-service? | |
| to access all features the employee portal. | |
| The employee portal does let into the the like to | |
| employee self-service not me certain things. | |
| not available in the self-service portal? | |
| doesn't me to I wish to do. | |
| portal doesn't me things I would like to | |
| The employee self-service getting certain features. | |
| causes not able to some in the system? | |
| it I cannot access certain on portal? | |
| There are things can't the employee self portal. | |
| Does anyone some are functioning on employee? | |
| doesn't let me into lot the things need to. | |
| The won't let into the I would to have. | |
| can't some features self service portal. | |
| Some the employee self-service portal | |
| Why there a self-service? | |
| The employee self-service doesn't allow | |
| know why are not on the employee | |
| Why I it access some of employee self-service? | |
| There are features the employee self-service I | |
| The self-service does allow to utilize | |
| should I because the portal let get into features? | |
| employee me to get of the things normally would. | |
| The self service doesn't let acces | |
| can't into some of the with the | |
| employee self-service portal doesn't to access the features, should | ? |
| I'd to certain features employee portal. | |
| I get of features on the employee | |
| I'm not to access some service | |
| Do you know I perform ? | |
| options denied on employee? | |
| Why can't specific the portal? | |
| I was not to access features portal. | |
| The employee $_$ doesn't allow me to $_$ the $_$ I $_$. | |
| am not allowed some of the the | |
| Can you tell I access on the ? | |
| I don't into of I the employee portal. | |
| are features employee portal that are accessible me. | |
| I have trouble the employee? | |
| I features the employee | |
| Why features the portal ? | |

| employee service by because of some features. | |
|---|-------|
| features the employee self portal accessed by me. | |
| Is that specific on the self-service portal? | |
| The portal does into some of I normally can. | |
| Certain employee service portal can't by me. | |
| tell me how access on self-service portal? | |
| can't into things to do on the employee portal. | |
| Why are employee self-service? | |
| The employee does me to features. | |
| The employee self-service me get into some normally abl | e do. |
| Certain features accessed on the service portal. | |
| I use on service portal. | |
| Does know why access features on employee ? | |
| portal does not allow me functions. | |
| is reason limited access self-service platform? | |
| There are certain features service not to me. | |
| Can't the service tools? | |
| is some blocked employee? | |
| employee portal enter certain | |
| Is it that features are available through ? | |
| Some can't be employee self service portal. | |
| am features on the employee portal. | |
| The does not into the things would like to | |
| Please me access on the self-service portal. | |
| features employee portal are allowed. | |
| I able certain capabilities in the | |
| are employee self service that be accessed. | |
| The employee self-service me to I do. | |
| are features the employee that I cannot | |
| The employee does not to features. | |
| employee self-service portal to let me certain | |
| employee portal let me into mount would normally be to d | 0. |
| inability use capabilities in the system, it? | |
| features can't accesed in self-service | |
| are some in ? | |
| The portal to use some features. | |
| can't get into some features the I do? all on the employee self-service portal. | |
| Is that not able access certain the self-service portal? | |
| anyone why access features on self-service portal? | |
| employee self service portal use features. | |
| What should I portal does not allow to into of features. | ros? |
| Was possible features be unavailable self-service portal? | .03: |
| Why are functions not on ? | |
| can't be used employee self-service | |
| I cannot of the features employee self-service | |
| employee self-service portal doesn't to get things I'm | |
| to get things I in some the features the employee self-service portal. | |
| can't the employee self-service portal. | |
| Certain accessible by the self-service | |
| | |

| Some | e | not on | employee | _• | | | |
|---------|-----------|--------------------|-----------------------|----------------------|-------------|-------------|----------|
| | on | employee _ | allow | _ to access them. | | | |
| The _ | self- | portal | allow me to | some | the | _• | |
| | | since | _ employee self-se | rvice portal doesn't | t | get into | features |
| | is it | _ certain features | tl | nrough employ | yee portal? | | |
| | | parts the | employee | not accessible to | o me? | | |
| Is it p | ossible _ | function | ns on | not worki | ng? | | |
| There | e a | that ca | n't access certain | the | _ service | | |
| | be | preventingf | rom | on the self-servi | ce portal? | | |
| | | me figure out _ | I can't | on emplo | yee portal? | | |
| I | _ having | the | self-service | | | | |
| The e | employee | · | me to so | ome of I | am looking | · | |
| | there a i | reason I acce | ess | e-employee | service | _? | |
| | em | ployee featu | res not acces | ssible? | | | |
| There | e | features | the employee self | portal I | | | |
| | sel | f-service doe | es allow me to | o get some | the | would | |
| The e | employee | self-service | doesn't let | | to d | 0. | |
| | | | | self-service | | | |
| | | | ot to us | | | | |
| It's | poss | ible to access | emplo | oyee self-service | | | |
| | | | | the self-sei | | | |
| | | | use | | | | |
| | | | ible through | | | | |
| | | | e self-service | | | | |
| The e | e-employe | ee service system | m | e certain | | | |
| | | | self-service wel | | | | |
| | pre | eventing from | n using empl | oyee? | | | |
| The e | employee | does r | ot allow | some things | 3 | to. | |
| | | | | | | | |
| | get | features in | portal | | | | |
| | employe | e portal | _ let me into | some the | _ | | |
| | employe | e does not | me use _ | | | | |
| | | | me sor | | | | |
| | | | | I | able to | | |
| | | features | | | | | |
| | | | | the | ? | | |
| | employe | e portal has | features I | not permitted | | | |
| | | | | e-employee | | m? | |
| | | | me | | | | |
| | | | employee | | | | |
| | | | | ome I would no | ormally | able to do. | |
| | | | | e access certain fea | | _ | |
| | | | Se | | | | |
| | | | the self-service site | | | | |
| | | | I acce | | | | |
| | | the | | | | | |
| | | | | loyee po | ortal. | | |
| | | | | of self-service? | | | |
| | | | s restrictions | | | | |
| | | | | employee self-servi | ice portal. | | |
| | | | | | | | |

| | I sind | ce the employ | ee self service _ | doesn't let _ | into | features |
|------------|------------------|---------------|-------------------|--------------------|---------------------|------------------|
| | employee self-se | ervice de | oesn't let | some _ | the things | need. |
| It's _ | possible to _ | specific | the | portal. | | |
| | is a restric | tion on emplo | yee | ? | | |
| | | | | porta | al? | |
| | | | | self-service port | | |
| | are the | | | • | | |
| | | | employee | ? | | |
| | | | | | the things that | want do. |
| | | | | | elf-service portal? | wan us. |
| | | | | s feat | | |
| | | | e the emplo | | ar oo. | |
| | reacures as | | | yee: | | |
| | | | | tures on the emn | lovoo nortal? | |
| | | | | tures on the emp | | |
| | | | | oyee self-service | · | |
| | | | give me to | | 11 | |
| | | | | | normally | · |
| | | | _ self porta | | | |
| | | | | ployee self-servic | ce | |
| | can't | | | | | |
| | | | | the | · | |
| | | _ | employee | | | |
| | | | _ the self-s | | | |
| The e | mployee | not | allow me to | | _ I would normally | able to |
| What | 's | limited fun | ctionality on | portal? | | |
| The e | mployee p | ortal | no | t to use. | | |
| Some | the e | employee self | -service do | n't | access. | |
| | employee | does | let me | of the _ | I would t | to have |
| The $_{-}$ | self-service | no | ot get | into featur | es. | |
| | can't use the | | to get into | • | | |
| Can't | features _ | por | tal? | | | |
| | employee | let | into certai | n features. | | |
| | features cannot | be | the | | | |
| | | | | nm looking for | the self-se | rvice |
| The e | mployee self-ser | vice | allow me | things | · | |
| I'm u | nable | capabil | ities within | system. | | |
| The e | mployee self- se | rvice | | to | some th | nings I need to. |
| | | | | | | |
| | | | | what | need . | |
| | | | rtal are | | | |
| | | | access | | | |
| | | | | through the | system? | |
| | | | | | e li | ke do |
| | are no | | | 01 till | · | 40 |
| | | | | to get into some | the I wa | nt |
| | | | | ee self | | |
| | | | | | | |
| | | | | into wha | 101. | |
| | | | use | | | |
| | get intof | | po | | | |

| There on the portal that |
|--|
| certain are through self service portal? |
| there features are not the employee self service? |
| has features can't accessed me, but why? |
| employee self- service doesn't to certain. |
| Some features the self-service portal are always to . |
| There are some employee self that by me. |
| employee self-service portal won't into features. |
| employee allow to out some the things I'm looking |
| |
| employee portal me to do the things I am The employee me get into would like to |
| |
| Why do employee portal work? |
| Why can't use functions on employee? |
| could me from using certain of the ? |
| experience limitations when using employee platform? |
| to some features employee self-service portal. |
| I am parts the self-service site. |
| use the self-service? |
| self-service portal doesn't let some of the I |
| I use functions the |
| is self restricted? |
| Some the things need to be employee self-service |
| are some features through self-service portal? |
| The employee allow into certain features. |
| Can't I get portal? |
| I can't get the employee self-service |
| having trouble some of the site. |
| I don't why some functions portal. |
| employee self portal features access. |
| There features the that not accessible. |
| Why certain the portal? |
| features don't me the employee |
| |
| The self-service not me to use |
| self-service thingy has features ? |
| Some features in employee portal |
| self service portal does not let features. |
| am having employee self-service |
| are some features employee can't be |
| employee self portal has I to use. |
| Certain features employee are preventing from using |
| Why some features accessible service portal? |
| There can't do the ESS |
| The employee self service allow me would like |
| are options blocked on ? |
| The employee self get into some of for. |
| The self-service doesn't me to things I'm looking . |
| can't features in the self-service |
| Why features difficult to employee portal? |
| Some the employee portal |
| |
| Can you help me I features self-service? |

| I unable to via service system. |
|--|
| What makes it to to certain in employee? |
| The self-service doesn't get in some the I'm for. |
| are options on portal? |
| Some be in the self-service |
| self-service portal am not allowed see. |
| are some features the employee self-service portal that |
| there I access things on the e-employee ? |
| self-service portal doesn't into some of the things looking |
| |
| The prevents me some of I need to. |
| able access parts the self-service site. |
| the on the employee portal |
| trouble using the self-service |
| all the features fancy employee site? |
| could be me the employee portal? |
| Is possible why are not accessible through portal? |
| The employee $_$ me $_$ do some of $_$ things $_$ would $_$ to $_$. |
| Is a use certain via e-employee service? |
| employee self-service has don't know |
| The $___$ self-service portal $___$ to try $___$ some of $____$ would like to have. |
| Some of employee self-service difficult to |
| Why are certain unavailable ? |
| The portal me I'm looking for. |
| I'm the employee self service portal. |
| The employee portal allow use use |
| I capabilities within employee |
| use the self-service portal. |
| Why am I unable access employee ? |
| employee self-service portal doesn't do I be to. |
| The self-service allow me to the I am looking |
| I'm unable to access some |
| The portal doesn't let get into to. |
| The self portal does not allow me |
| The employee portal doesn't to the I'm looking |
| Some allowed the self portal. |
| |
| employee self-service allow me to get that I |
| employee service doesn't to use features |
| What from using specific features self-service portal? |
| Why certain accessible self-service portal? |
| The employee doesn't allow I want do. |
| Can you my in accessing on ? |
| The self-service doesn't to the things want to |
| The employee self-service let certain features |
| employee self-service portal not the some |
| What is the cause inability in the system? |
| Can't your portal? |
| employee portal allow me the things I need |
| I'm use certain the employee portal. |
| employee does let me |
| Why certain options employee portal? |
| |

| I'm to access some the features portal. | |
|---|------------|
| self-service doesn't allow me all the | |
| there a reason can't certain in e-employee service? | |
| can't be accessed self service portal. | |
| I not view the features the employee self-service | |
| did the employee work? | |
| employee portal give acces to certain . | |
| | |
| The portal let some that I want to | abla ta |
| The employee self-service portal me to get into some things | able to |
| What may me from the self-service? | |
| might preventing me from the employee? | |
| self-service portal has certain to access. | |
| is reason I use certain capabilities within ? | |
| I'm having issues with the employee | |
| has limitations on accessing certain | |
| possible that I am certain on the employee ? | |
| The doesn't access some the things would normally be | <u>_</u> . |
| Some features the self-service are | |
| employee prevents me from certain | |
| The employee self-service allow me of I would to | |
| employee portal doesn't do some things I to | |
| Some on the self-service not | |
| portal not me to get into certain | |
| Can't features on portal? | |
| there reason why I use certain portal? | |
| Features in portal be | |
| | |
| The self service portal has that not me. | |
| The me certain features. | |
| you I features on the self-service portal? | |
| The employee portal I can't | |
| employee self-service features I not to use. | |
| service portal does allow to access features. | |
| Do know can't self? | |
| self-service doesn't me to do certain | |
| are employee self-service portal that use. | |
| Can you why features are not through ? | |
| employee portal sometimes me to certain. | |
| get some of the things to employee self-service portage. | ıl. |
| The employee get into some the things in. | |
| access some features on employee service | |
| self-service portal not allow to some I want to | |
| The portal that are not accessible | |
| The employee self-service me from some things for. | |
| I'm to certain features on employee | |
| am using certain features on employee | |
| | |
| The employee the use some features. | |
| were options the portal? | |
| Is reason can't access certain features system? | |
| There are features that can't accessed me the the | |
| I can't access the | |

| | e employee portal let me get I I | | |
|-------|--|---------------------|---------|
| | we employee portal? | | |
| | anyone why functions employee portal aren't? | | |
| | are certain employee self-service that I can't | | |
| Why | hy portal options? | | |
| How | ow functions on employee portal ? | | |
| | employee portal are accessible to me. | | |
| The _ | e self-service portal does me get into certain would _ | able | · |
| The e | e employee portal not let me into some things _ | would | able to |
| | can't access some employee portal, me why? | | |
| | employee doesn't me into some of the features, | ? | |
| | can't get into of things looking for self- | service portal. | |
| | ertain be accessed by me through | | |
| | is a reason why can't access features system | | |
| | e out some of the I | | |
| | am access some on the employee | 101. | |
| | able into some of on employee self-service po | ırtal | |
| | been unable to certain via system. | i tai. | |
| | hy is platform in ? | | |
| | e self-service portal forbids me from | | |
| | e some of things I would be | ablo | |
| | | able. | |
| | of features of the employee portal. | | |
| | e doesn't allow me to some the I | | |
| | can't the service portal? | | |
| | do I not have to on the ? | | |
| | e self-service me to get into some features | , what should | ? |
| | employee self-service allow me to some | | |
| | to access features in employee self-service | | |
| | e employee self-service portal does not the thin | | |
| | can't some the things am looking with emplo | yee self-service | · |
| | there something I on the? | | |
| Why | hy not have access parts of site? | | |
| | have using employee self-service platform? | | |
| | e employee self-service portal get some things that w | ould | · |
| | I am to access in the portal. | | |
| | use employee self-service portal? | | |
| The e | e employee portal to to certain features | | |
| | know can't use some aspects of? | | |
| | not certain of employee self service | | |
| | can't get things have the employee self-servi- | ce portal. | |
| | not to features on the employee self-service | | |
| | come I can't access features the ? | | |
| I | into features on the self-service | | |
| | access the employee self-service | | |
| | reason that features not accessible through s | elf-service portal? | • |
| | is self-service platform? | | |
| | hy I able access certain the employee ? | | |
| | employee self-service portal doesn't let get many of | · | |
| | n access features the e-employee service | _ | |
| | there reason that I through service system | ? | |
| | | | |

| The employee | _ portal doesn't allow | to certa | in I would _ | | · |
|--------------------|------------------------|--------------|---------------------|--------------------|-----------|
| Some features | employee | aren't alway | 7s to | | |
| is | for employee | blocked? | | | |
| Why are certain fe | eatures to use | | ? | | |
| be | from using the | portal? | | | |
| The portal _ | let get into | I to | | | |
| The employee | let get | t | things that | I need to | |
| I can't | certain of the emple | oyee | · | | |
| employee se | lf-service portal | | into some of the | e that I am _ | · |
| | doesn't let me do | of | I would like | do | |
| can't | the features on the _ | ? | | | |
| The employee self | f does | me acce | ess features. | | |
| The employee self | f portal has fea | atures that | · | | |
| Why I a | able to use parts | the | _? | | |
| self-ser | rvice portal often | to acce | ss certain | | |
| can't _ | accessed me | the self | service portal. | | |
| portal | doesn't let | features. | | | |
| employee | portal won't me | get some o | of things | looking | · |
| What could | me certa | in the | e employee portal? | ? | |
| employee | does not n | ne into som | e the | would normal | ly able. |
| | for me to cap | | | | |
| of the | would like do | can't accon | nplished | self-service | e portal. |
| What | me using | on the | _ service portal? | | |
| could be pre | venting me doing _ | on | portal? | | |
| a | ble to access various | the empl | oyee self-service _ | · | |
| | are worki | | | | |
| | eatures be | | e employee self sei | rvice | |
| | from aspects of _ | | | | |
| | the things I like to | | | | |
| | get in | | | looking for. | |
| | rtal doesn't me do _ | | | | |
| | lf-service portal fea | | · | | |
| | in portal ca | | | | |
| | F-service doesn't allo | | | | |
| | rvice portal can't m | | things | I for. | |
| | ole to access employ | | | | |
| | of the things I no | | | · | |
| | oesn't let into | | | | |
| | are not worki | | loyee portal. | | |
| | ossible access | | | | |
| | the | | | | |
| | certain | | | | |
| | F-service allow | | | | . 1 |
| | I able to | | | employee | _ portal. |
| | vice allow me | | | | |
| | me ge | | js like t | .0 | |
| | ertain with | | | I | |
| | lf-service doesn't _ | | | _ 1 would normally | to do. |
| | _ features em | | | | |
| employee se | lf portal does | allow to us | e | | |

| options the self-service portal? | |
|---|------------|
| can'temployee features accessed? | |
| can't of the things on self service portal. | |
| employee self-service portal doesn't me access things no | rmally be |
| I can't get into things I through self-service . | |
| employee portal doesn't me use features. | |
| does platform have limited? | |
| portal allow to acces | |
| The employee self service has features by me, | 2 |
| | - t |
| The employee portal always some features. | |
| portal doesn't me get things looking for | |
| the things I like not allowed by the portal. | |
| $\begin{tabular}{lllllllllllllllllllllllllllllllllll$ | |
| not on the employee portal? | |
| The employee $___$ portal does $___$ let me $___$ I $___$ to $___$. | |
| the employee not work? | |
| $_$ am not $_$ access to $_$ features in $_$ self-service $_$. | |
| What is reason I use particular system? | |
| I'm able certain features on portal. | |
| The service portal features that by me. | |
| What is the I access via service? | |
| you to can't certain features the employee portal? | |
| The self-service doesn't allow get things that would | to . |
| Is reason I through the e-employee system? | |
| employee self-service does not let some that would like | |
| self-service portal has some features | |
| Some features available in employee | |
| certain featuresaccessed through portal? | |
| The portal doesn't me certain would normally | abla ta |
| | able to. |
| Why employee self-service platform ? | |
| are features that are not accessible me on | |
| certain options the employee? | |
| The employee portal do things that like to. | |
| find limitations in employee platform? | |
| Is a reason for access in ? | |
| Why end with when the employee platform? | |
| Why am I to the self-service? | |
| The employee self-service portal $___$ allow $___$ certain $___$. | |
| Some of I looking for not by employee | |
| What should self-service portal doesn't let access some _ | ? |
| of the employee self-service site? | |
| some on employee blocked? | |
| employee self portal some be accessed by | |
| Some on self-service portal aren't to | |
| portal doesn't into things that I looking for. | |
| Can't certain in portal. | |
| | |
| the employee self-service to into things I | |
| I able to certain things on self-service | |
| What is reason can't use the employee? | |
| Can you explain why I use ? | |

| The employee self portal access features. |
|--|
| I get some the things normally able to the portal. |
| know some in the portal working? |
| employee portal allow to use features. |
| not to access through service system. |
| I don't understand why I access |
| The employee service portal not to get I to. |
| is the reason I unable utilize within the ? |
| The portal has I am to access. |
| certain options on portal? |
| portal does not allow into certain I would to |
| The portal doesn't allow of the things to have. |
| me get some of the things I would like |
| are there restrictions options? |
| employee self has some I but why? |
| self-service portal has am permitted access. |
| How portal? |
| I am allowed access to features portal. |
| Why difficult use the platform? |
| portal has that cannot by me, why? |
| self service features be reached by me. |
| causes me not able capabilities in the system? |
| The self-service doesn't allow features |
| Can't access features self-service |
| The doesn't me get into some should do. |
| having trouble certain features portal. |
| The employee self-service not allow me some of things would |
| let get into certain features. |
| Does anyone why functions are the employee? |
| I certain in system. |
| I can't get some of the I like the the |
| portal has features I permitted to |
| I'm having using functions on self-service |
| The e-employee doesn't let me |
| I am trying to on self-service |
| What should self-service portal let me some of the features? |
| Certain on the self service by me. |
| The self-service limitations I |
| What's I access features the self-service? |
| are functions employee portal work. |
| Why there access in self-service? |
| I don't get into of normally be employee self-service portal. |
| employee self-service do I need to. |
| Does know why employee aren't functioning? |
| |
| Is there reason can't certain the e-employee service? |
| |
| Is there reason can't certain the e-employee service? |
| Is there reason can't certain the e-employee service? The self-service portal allow some to be |
| Is there reason can't certain the e-employee service? The self-service portal allow some to be The employee self-service doesn't me things to do |

| How can features difficult to through self-service? | |
|--|--|
| access some the employee | |
| makes for capabilities within the employee system? | |
| you explain certain are through employee portal? | |
| employee does not access certain features. | |
| to some features on employee portal. | |
| the reason I can't use within system? | |
| There are am access the employee portal. | |
| is cause limited functionality on portal? | |
| the employee portal me from things? | |
| There some accessing the employee | |
| employee self-service portal things that I want do | |
| are not to access of the site? | |
| Why access options on ? | |
| can't features the employee | |
| use functions the portal. | |
| get into some of need to because employee self-service | |
| How not available self-service? | |
| is platform limited? | |
| What me be to certain capabilities the ? | |
| employee Self-service portal does not to | |
| some features employee portal. | |