[Demo] NLP Dataset for Customer Service Automation

Company Type	Online Banks and FinTech Companies
Inquiry Category	Mobile app functionality and support
Inquiry Sub- Category	Transaction Problems
Description	Users may encounter problems while making or verifying transactions, such as failed payments, duplicate charges, or incorrect transaction details.
Data Size	5,119 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Online Bank and FinTech Company" customer inquiry. (Purchased data will not be masked.)

Why my?	
There paymnt did not become	
decline, my?	
I know couldn't make	
caused of payment?	
was rejected?	
denied: now?	
paymnt be accepted?	
Why did accepted?	
Why didn't?	
wonder why paymnt accepted.	
Why did not?	
this payment?	
Why refused?	
Why be?	
this payment?	
a payment approval?	
Why is there approved.	
why now?	
was down.	
who did not and why.	
payment, why it?	
Why would payment?	
Why payment rejection ?	
payment rejection place?	
payment denied?	
What payment?	
Why do have?	
do navments turned down?	

	was	that	get accepted.
	denied	what?	
	turned	l now?	
	there	reason th	ne didn't?
Why	isn't	?	
	was it that	was	?
		off accepte	
	asked	not	a payment.
	was a	that	accepted.
My_	was	_•	
		payment to	denied?
			accepted?
	did my		
	isn't		
		that was	
			what to it?
		be a that	
	not?		
	rejecte	ed payment?	
		paymnt acc	cepted?
		got acce	
		nt?	
			now?
	my Mo		
		iey Retur	ned.
		paymnt not _	
	it that		·
	my		
		 aymnt be	eina ?
	why no		· <i>y</i>
		payment	paid?
	was this		. •
			s question.
		a paymnt	
		dow	
			not?
		nt never	
			a payment.
	failed		
	didn't the		
		n now	
		ent	
		not	
		ent Declir	
	refused		
	m		
	denied, how		
		 pa	aid?
		ay off decline	
		lue to somethi	
	· `		S

Why	there		not	accepted?		
		nent granted?				
		accepted	l, why	was .	Declined	7
		that				
_		question				
		yment?				
		turn	ed down?			
		not raised.				
	denie					
		paymnt that	acc	ented		
		paymer		сриси		
		payment i				
			.u	_•		
	mone					
_	payment _					
		be rejected?	0			
		come to	?			
		approved?				
		payment _	?			
	nent					
		eclined				
		be turned				
		nent denie				
		payment _		ning?		
		why money				
		ayment	?			
	my d					
		that be		now.		
		turned				
		6	accepted?			
	is					
		refuse?				
		t but				
	the r	eason mor	ney tr	ansferred?	•	
_	nent					
		eive less?				
	a pay					
		payment not				
		money returne	d?			
	wasn't	money				
	was					
	were	turned	time?			
I	why	declined.				
Why	havePayme	ents o	down,	?		
Why		that	was rejecte	ed?		
Why		a	been ap	proved?		
Was		accepted?				
	is the	e isn't	_?			
	wanted	why pa	ymnt	rejected.		
	did	less?				

Payments rejected,?	
rejection now why?	
turned down?	
Payments turned why?	
my payment did	
turned down?	
payments down now?	
paymnt accept,?	
the accepted?	
Why didn't get?	
How was?	
Why is now?	
now? "	
Why make a	
a paymnt not?	
Reason?	
reject yet?	
No was reason	
Due to	
What to my did ?	
What payment?	
Payments denied, why ?	
Payment denied, ?	
Why a payment?	
why I pay.	
my payment down?	
What wrong being?	
Why I debt?	
What the reason payment	?
My wasn't returned. Why	
Why the granted?	
Why payment then?	
money decline.	
Payment why?	
Payment accepted because ?	
What caused decline ?	
payment not	
Why Declined?	
did the payment ?	
Why didn't ?	
Why down?	
Why that the paymnt not	?
something, the was	
was refused due !	
no paymnt?	
a that never got ?	
my payment?	
my payment come was that did a	ccent
Why there get paymnt?	po
payimit;	

	_ approved. why	
	that my money not _	?
	declined.	
Did	down?	
	_ not paid, please.	
	paymnt accepted?	
	?	
	_ a I couldn't make a _	
	rejection?	
	_ payment fail?	
	rejection be asked	
	nis now?	
	the payment go?	
	get refused?	
	s were what?	
	en't paymnts?	
My pay _		
	 what?	
	were .	
	why?	
	reason was reje	ected?
	payment denied.	octou.
	denied,	
	payments been turned	2
	ments turned now?	_ ·
	_ payment?	
	be rejected now?	
	n't the paymnt?	
	_ the accepted after?	
	my declined.	
	ied??	
	money?	2
	one of the paymnt	?
	denied,?	
	?	
	s down? Why?	
	payment demise?	
	payment?	
	demise?	
	_ no paymnt?	
	rejected to	
	Payments been?	
was	n't why?	
	n't there a	
	ment Why?	
	_ my declining?	
Why was	paymnt that	?
the	the declined?	
did	be down?	
Why	able to payment	?

are not?
Why is not?
is that my returned?
Why accepted?
did no been?
payment Decline
get down?
Why were?
Why not accepted paymnt?
My decreased.
aboutdenied?
did payment declined.
Payments accepted due?
I my money was
have been accepted?
did decline??
I wondering what
Why didn't my?
the get accepted?
not accepted?
turned down,?
come payment was?
Why there paymnt?
is rejection taking ?
Why is being?
paymnt never accepted?
What rejected?
What for the the charge?
is this ?
no paymnt was accepted?
Why is being?
am sure money isn't
Why returned??
Payment rejection be asked this
What is for the?
payment accepted and was it Declined
Ask reject
the payment
What for declined?
payment is
my money handed?
that is?
Why paymnt refused to it?
not why my money return.
is that a denied?
A paymnt
Why did who refused to?
paymnt accepted, why?
Why declined, why?
money declined,?

is money back?
Payment turned
about payment?
I pay declined.
What money to?
did paymnt rejected?
There was accepted, why?
now? denied
Why did paymnt?
Payment ?
"Why the "
payment now?
is not?
Why was did not
Why it the payment rejection ?
Why wasn't
Pay wasn't
has payment happened?
salary go down?
Why accept payment?
denied that
Why rejection.
wasn't return?
rejection something to questioned.
There a was denied.
the payment rejecting?
Why accepted?
wasn't the ?
Why the?
paid, reason please.
What reason for decline money?
a paymnt did not ?
it Declined payment,?
What is denied?
Why there a accept?
Why were down,?
don't know my back.
never a accepted?
refuse to something.
Whatcaused?
Why the paymnt ?
Why was?
would payment now?
did be denied?
Why wasn't?
the paymnt?
PaymentRejection why?
I the payment wasn't
What to denied?
the deal payment through?

payment declined why?
Why were the?
Paying was?
Why payment now.
now what?
my not Returned?
my money?
I was a payment.
payment dismissed?
Why fee?
paymnt be granted?
Why is denied?
Why my?
Why funds not?
Payment?
Payment now is ?
the accepted, why?
did receive acceptance?
Payments are now,?
was payment
was payment being refused?
was why?
returned why?
Why did the?
had the?
would turned down?
No what the!
doesPayments turned?
Why payment approved?
the payment paid?
why I
payments down.
Why did?
Why accepted?
hasn't been approved?
was payment?
why payment?
caused not be paid?
was to moolah?
my discounted?
Why whenPayments were?
why?
about the
refused of
My payment is?
funds returned?
didn't my ?
did money?
it declined?
payment rejection why?

I? denied was declined?was not?	
denied was declined ? was not ?	
was declined ? was not ?	
My why?	
Why paymnt?	
I why the was	
made deny ?	
payment received?	
denied?	
I not make a?	
reason the payment issue?	
was declined.	
not sure why my not	
Why stopped?	
Why ?	
I know why money	
Why the accepted?	
Why didn't a?	
denied,?	
refused because of	
with my demise?	
did paymnt through?	
Why accepted, why?	
Why is payment?	
Why turned down?	
Payments denied, that?	
was the wasn't	
Why accepted paymnt?	
did accepted?	
Why were down?	
Why the accepted?	
Payment being why.	
for something.	
is payment?	
Why a who get	
It be asked payment happening	
a not go?	
did fail,?	
not get approved?	
I don't deal with my demise	_•
refused for?	
didn't the it declined?	
wondered why I	
was my check ?	
payment then?	
did it ?	
the payment?	
get rejected?	

Why accepted.
Why didn't a paymnt ?
Why were?
How did rejected?
didn't go ?
Why paymnt that accepted?
was declined.
paymnt did not become accepted?
turned down, why?
My pay
am why my money
a paymnt accept?
is for a payment being?
payment
Why rejection
Why didnt?
payments turned now?
was for ?
Why be down?
I been
I don't know why
why my money not
I don't paymnt accept.
Why didn't returned?
There was that so why?
did get turned?
turn payment?
I why was
were paymnt?
Why didn't the payment come?
Why not approved?
A approved?
I why money not
was a paymnt !
the charge was declined?
was payDecreased?
come paymnt accepted?
did decline?
What reason payment denied?
due why?
Why be?
Why did a?
Why a paymnt?
why?
What to?
wondering was not transferred.
know money not Returned.
why ic my
why is my
why is my Payment made, ? Why down?

Paymer	nt rejection must
The	approved?
Paymer	nt what?
di	id a paymnt?
	the payment accepted and why it?
di	idn't accepted.
di	id the paymnt ?
What is	s purpose demise?
Why	paid?
	aymnt accept so?
Why wa	asn't?
	I not receiving money?
	rejected, what?
	payment get approved?
	nt what ?
Paymer	nt asked why
	but why?
	nt rejection should be asked
	payment now??
	ed being?
	id a paymnt not?
	enied! now?
	refusal done?
	payments turned now?
	paymnt turned?
	idn't approved?
	payments turned down?
	paymnt not get?
	the payment accepted, was why?
	they rejecting ?
	the declined?
	the now?
	efused that?
	payment is not ?
	aymnt accepted.
	payment?
	nt ought why now.
	cclined, ?
	nt something asked why
	the deny?
	ay failed,
	ould like know money go back.
	Declined, it not accepted?
	aapproved.
	ejection is happening ?
	ow, rejected?
	ant to my declined.
	be askedWhy now.
	that didn't ?
	paymnt accepted??
	pajimio docopioa.

causes pay to?
does payment now?
I'm wondering my
to the denial?
is that money ?
was Paymnt?
is denied?
could a paymnt ?
There denied.
Why didn't get
Why pay?
The denied, what?
Why a paymnt?
the down
couldn't make payment
payment why?
Why this happened?
is
I go back.
couldn't I?
the of payment?
Why would?
Why there a down?
the payment now.
Why wasn't?
the payment?
The paymnt wouldn't?
I don't declined.
denied?
Why the paymnt?
reason please.
is the payment on?
Was my?
don't I make a
payments be?
did paymnt accepted.
I my money
did payment be paid?
wasn't returned it declining?
is a rejection now?
not receive back, why?
my declined?
Why down?
did my payment?
What for denied?
is payment rejection ?
pay rise.
Why was rejected not?
Why Returned?
Why were accepted?

are rejected?
that money declined?
there a my payment?
caused payment denial?
Payment questions.
is that can't approved?
did money?
get accepted?
was my ?
the payment down?
I know payments turned
not money declined.
Why the who get?
paymnt decline?
Payment be why at
was
payment declining?
Why did not?
Payment now??
was refused accept?
paymnt accepted
rejection now why?
paying denied?
I why paymnt wouldn't
Someone a?
turned down,?
The Declined accepted, why?
never get approved?
Why did be paymnt not?
decline my?
declination, money?
were turned?
Why wasn't and did it?
why money return.
question about my payment
The denied,?
is my not?
my paid?
was rejected,?
Why denied?
Why is approved?
down, why?
wonder paymnt wouldn't?
didn't the ?
Why now?
is done now?
the payment rejected?
payments were turned?
Payment?
Payment

did payment?
Rejection needs be asked
was the turned
Why the paymnt didn't ?
that is?
SoPayments were why?
there paymnt accepted?
why could not payment.
Why rejected?
wonder payment rejection being now.
I was able make a payment.
Paying refused due
rejection be asked why now.
Why paymnt accepted?
Pay explanation.
would payment ?
were turned now?
wasn't returned,?
payment declined?
reasons did be?
Why did get?
did paymnt accepted?
was down?
Pay successful, why?
I payment declined?
Was payment?
is notReturning?
Payment rejection is that needs
paymnt accepted
is payment ?
refused, because ?
reasons?
hadn't the ?
did get down?
I why my go
Why a payment now?
Why payment not ?
Why wasn't there accepted?
why did rejected?
now, turned down?
were the why was?
asked paymnt was
didn't approved?
was turned please.
Why not?
Why payment?
Why not accepted?
Why down, now?
Why be turned?
happened to be?

did paid, please.
reason that is denied?
Why did?
paymnt become accepted?
Paying was refused
caused be refused?
paymnt get?
don't how my isn't
was the was accepted?
Why my?
Why refuse a paymnt?
didn't receive?
Why now be?
caused denial.
Payment was denied?
Why rejection done?
was payment?
Why accept paymnt?
paymnt get why?
Declined the?
Why paymnt accepted.
payments turned down, ?
is payment still ?
Why paymnts never ?
money not Why?
payment??
Why would paymnt?
Why there a was ?
didn't paymnt accepted?
pay dropped
did be accepted?
Payment did go to
Why paymnt?
did don't accepted?
Why not accepted?
What the payment?
is not received?
rejection is that needs why now.
Why couldn't
Why it that?
the paymnt get?
it that I my back?
I not why?
Why accepted?
Why did?
wasn't why was Declined?
didn't money go?
The Declined,?
Why rejection?
Why I getting my ?
·

rejection Why?
Why be returned.
was that wasn't accepted?
There paymnt did accepted.
denied for
declined
sure my money wasn't
did be to make a?
It a that get
paymnt why?
Why money returned?
would there paymnt wouldn't be?
Why is approved.
due something
Why did never ?
reason why paymnt accept?
payment approved
A that did why?
Why was that not?
Payment was reason?
did the not?
Why didn't?
did paymnt accepted.
reason that my ?
Why is payment rejection ?
want to my transferred.
I wonder why paymnt
My pay
Why payment approved?
Why a not?
Why reject the?
is money being?
why was it accepted?
Why rejection?
Why pay
to know why return.
Why have?
Why denied?
Payment denied?
Why paymnt to rejected?
a a did not become accepted?
not why.
Payment because?
Payment was refused
What caused denial?
payment due what?
Payment be?
did the rejected not get?
no got?
There didn't get accepted.

Payment?
the declined?
Pay was why?
refused because something.
Payment refused?
did my
Why paymnt accept?
payment taken away?
payMnt rejected?
rejection, why?
Why have a?
Why that?
is my money is ?
Is a reason a be?
denied, what!
Why did get money?
denied?!
was denied
the get down?
Why were down?
Why was paymnt would ?
there a didn't paymnt?
led to halted?
hadn't been accepted?
Was?
the payment?
were why now?
turned down, now?
did there any paymnt that?
didn't know money
did be?
was denied
Why my
Why there accept ?
Why a approved?
payment declined?
Payments were caused?
Why was?
Why is approved.
were now?
I did not back.
payment Declined, wasn't it?
What why my returned?
it was not accepted?
Please declined
my payment demise?
a is not?
paymnt accepted?
Why decline?
Why didn't money ?

did my go?
How be?
please why.
What the payment.
Payment over?
Payment rejection that why now.
Why?
were turned now?
would no accepted?
Why accepted?
not money wasn't returned.
How money?
wonder why my ?
isn't the
remuneration reduced?
Why accepted, why?
payment accepted was
Why had not?
was the accepted?
my pay?
wanted why my declined.
Declined payment?
the reason for payment?
What made occur?
are payments turned time?
+
not approved?
What the problem payment?
What the problem payment? now?
What the problem payment?
What the problem payment? now?
What the problem payment? now? How come was that accepted?
What the problem payment? now? How come was that accepted? that payment denied?
What the problem payment? now? How come was that accepted? that payment denied? Why recieved? wasn't payment?
What the problem payment? now? How come was that accepted? that payment denied? Why recieved? wasn't payment ? Payment why ?
What the problem payment? now? How come was that accepted? that payment denied? Why recieved? wasn't payment? Payment why? reason why a didn't accepted?
What the problem payment? now? How come was that accepted? that payment denied? Why recieved? wasn't payment? Payment why? reason why a didn't accepted? Why payment?
What the problem payment? now? How come was that accepted? that payment denied? Why recieved? wasn't payment? reason why a didn't accepted? Why payment ? rejected
What the problem payment? now? How come was that accepted? that payment denied? Why recieved? wasn't payment? Payment why? reason why a didn't accepted? Why payment ? rejected A that accept,?
What the problem payment? now? How come was that accepted? that payment denied? Why recieved? wasn't payment? Payment why? reason why a didn't accepted? Why payment ? rejected A that accept,? Why did acceptance?
What the problem payment? now? How come was that accepted? that payment denied? Why recieved? wasn't payment? Payment why? reason why a didn't accepted? Why payment ? rejected A that accept,? Why did acceptance? is paymnt got accepted?
What the problem payment? now? How come was that accepted? that payment denied? Why recieved? wasn't payment? Payment why? reason why a didn't accepted? Why payment ? rejected A that accept,? Why did acceptance?
What the problem payment? now? How come was that accepted? that payment denied? Why recieved? wasn't payment? Payment why? reason why a didn't accepted? Why payment ? rejected A that accept,? Why did acceptance? is paymnt got accepted?
What the problem payment? now? How come was that accepted? that payment denied? Why recieved? wasn't payment? reason why a didn't accepted? Why payment? rejected A that accept,? Why did acceptance? is paymnt got accepted? How couldn't?
What the problem payment? now? How come was that accepted? that payment ? wasn't payment? reason why a didn't accepted? Why payment ? rejected A that accept,? Why did acceptance? is paymnt got accepted? How couldn't? did pay?
What the problem payment? now? How come was that accepted? that payment denied? Why recieved? wasn't payment? reason why a didn't accepted? Why payment? rejected A that accept,? Why did acceptance? is paymnt got accepted? How couldn't? did pay? wasn't money?
What the problem payment? now? How come was that accepted? that payment ? wasn't payment ? reason why a didn't accepted? Why payment ? rejected A that accept, ? Why did acceptance? is paymnt got accepted? How couldn't ? did pay ? my salary ? Is there a a got ?
What the problem payment? now? How come was that accepted? that payment ? recieved? wasn't payment ? reason why a didn't accepted? Why payment ? rejected A that accept,? Why did acceptance? is paymnt got accepted? How couldn't? did pay? wasn't money? my salary? Is there a a got? The paymnt not ?
What the problem payment? now? How come was that accepted? that payment? wasn't payment? Payment why? reason why a didn't accepted? Why payment? rejected A that accept,? Why did acceptance? is paymnt got accepted? How couldn't? did pay? wasn't money? my salary? Is there a a got? The paymnt not? Why payment
What the problem payment? now? How come was that accepted? that payment denied? Why recieved? wasn't payment? reason why a didn't accepted? Why payment? rejected A that accept,? Why did acceptance? is paymnt got accepted? How couldn't? did pay? wasn't money? my salary? Is there a a got? The paymnt not? Why payment go to something.
What the problem payment? now? How come was that denied? Why recieved? wasn't payment? Payment why? reason why a didn't accepted? Why payment ? rejected A that accept,? Why did acceptance? is paymnt got accepted? How couldn't? did pay? my salary? my salary? Is there a a got? Why payment go to something. pay please.
What the problem payment? now? How come was that accepted? that payment denied? Why recieved? wasn't payment? reason why a didn't accepted? Why payment? rejected A that accept,? Why did acceptance? is paymnt got accepted? How couldn't? did pay? wasn't money? my salary? Is there a a got? The paymnt not? Why payment go to something.

I don't why	_ Returned	l.
Payment rejection is		be asked
What caused being _	?	
was declined why wasn't _		?
Payment down because	·	
Payment paid to	_?	
Why the payment	?	
Why the g	jet accepte	d?
about payment.		
my money why?	?	
Why paymnt ac	cepted?	
did paymnt reje	ected?	
Why been	done?	
refusal of paym	ent?	
returned why?		
Why payment not	.	
was paymnt did	l not	?
A got accepted,	?	
Payment that?		
Was refused?		
reason that	_ money _	Returned?
Why wasn't the accepted,		was it
was the de	eclined?	
Payment Rejection is	should	asked
Is why a v	vasn't	?
refused due to	•	
is there w	ouldn't be	?
wasn't the	Dec	lined payment?
is now?		
Why was?		
What of p	ayment?	
There was	_accepted.	
Why paymnt never _	?	
to something, payment	·	
isn't apayment?		
causes payment	_decline?	
The is mystery.		
was my?		
Why transaction	_?	
paymnt was		
Why isn't?		
a reason p	olease.	
did my payment		
wasn't the		
due to something	ng.	
wasn't returned,		
why	_	
payment Declined?		
why payment		
Is possible that	?	
• • • • • • • • • • • —		

What happened being?
Payment approved?
A payment
now? Payment?
don't why declined.
rejection is now,?
was the accepted?
did my go?
What happened denial of?
Why did the?
Why the be?
you payment now?
did decline?
did decline?
What was refused?
turned down?
payment refuse?
Why did be?
Why is occurring?
caused the payment ?
Why a payment rejection ?
paymnt denied?
Why payment?
was payment ?
was rejection done?
have but why decline?
payment fall down?
the declined?
brought about ?
Why payment come ?
haven't been?
Why it payment,?
Why not payment?
is it I get my ?
was the denied?
Why aaccepted?
the declined
Payment is done right ?
now payment rejected?
wouldn't why?
were declined?
why payment now?
Payment denied ?
was denied?
Why not accepting?
I understand get my money
stopped my transaction.
paymnt accepted.
Payment because of
Why there be?

were why?
I know money returned.
rejection why?
was the for declining?
money was returned,?
The turned down,?
was payment Declined, not?
How come money?
paymnt didn't
was down.
my returned?
caused to be?
payment $_$ be asked why $_$.
make a payment
Payment Why?
is money declined?
is reason a payment ?
the wasn't accepted,?
the reason payment?
is payments ?
Why become rejected?