[Demo] NLP Dataset for Customer Service Automation

Company Type	Retail Banks
Inquiry Category	Bill payment and transfers
Inquiry Sub- Category	Failed Payments/Transfers
Description	Customers seeking assistance with payments or transfers that were unsuccessful or declined. Inquiries may involve investigating the reason for the failure, resolving technical issues, and ensuring the funds are correctly credited or debited.
Data Size	5,134 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Retail Bank" customer inquiry. (Purchased data will not be masked.)

Why	payment?
isn't	why?
Why did a	·
	did payment get accepted?
Is there	the transaction?
Does there	e is?
	_ my payment turned
Why	?
	explain me the declined?
There	_ be a reason the way
	this payment?
the _	declination?
Is	why payments declined?
Payment's	
	denied, right?
	a why the did take place?
wond	ler if is for
came	e payment
Why	accepted?
Payments	denied,?
Is there	reason the
	to know what my payment
	decline?
	why?
	asked why my payment
	id not
	explain the ?
Was the	?

my was approved.
Is there a why being made?
The payment rejected,
Payments any?
that payment denied?
Why pay not?
Is reason the didn't?
there a reason payment ?
Is there wasn't paid?
had my ?
wasn't accepted, which
Is go?
declined compensation
I payment
my failing?
HELP! payment.
Why made?
Payment wasn't ?
Why did ?
not ?
was declined,?
Why didn't made?
Why payment paid?
there a reason dropped?
so why?
My accepted
Is a you turned payment?
a reason was declined?
Payment denied
please tell
there why declined??
Hey, why did ?
was rejected
Why hasn't payment ?
The payment wasn't raised
come my was ?
Why was that denied?
the for my declining?
My payments wasn't
wasn't accepted, why?
would monetary transfer?
What down with ?
go through?
Can you reason the payment?
Is why declined payments?
Is why declined payments? Why did payment to?
Is why declined payments? Why did payment to ? reason why was declined.
Is why declined payments? Why did payment to? reason why was declined. was not say
Is why declined payments? Why did payment to ? reason why was declined.

There were questions	take	n.
Why am	payment?	
Is there reason the	payment	your?
Why?		
Does reason t	he declined?	
my denied?		
denied, what?		
Why a?		
Why paid?		
Payment was so	2	
	•	
Payment denied.		
Why it failed?		
Why did payment		
if my was		
Why is pay		
for mon-		
Payment what	=	
Can you an explanation _		?
paying refused?		
why?		
got a my	<u>.</u> .	
Payment was?		
Why pay appr	oved?	
declined and	idea wh	y.
was declined, know	rs?	
questions why	wasn't acce	pted.
come the stop	ped?	
a reason why	take?	
was failed?		
You denied		
Why?		
had a		
did they paym	ent?	
Declined payment ?		
of my pa	yments.	
was declination?		
Do you a for	?	
I less than		
there a the paymen		
denial of		
were denied	_ P = 0 = = = = = = = = = = = = = = = = =	
payment ?		
declined, is that	2	
		mont?
reason you di	uii t pay	ment:
payment?	2	
you explain decline		2
What m	y payment wasn't _	:
was refuse,?	m.o	
Is there behind		
an explanation for	pa	yment?

My payment?
payment refused?
Can you me payment?
why my payment was made.
got a the
been refused.
my payment was
suffered a denial
get paid.
accepted, but?
Why were?
got on payments.
accepted, why?
I denial of my
declined?
There is didn't through
a of mypayment.
declined, it clear
Has a the transaction?
for the to not go your?
Payment declined no knows
was why payment was
There might a reason the
is money refusal?
there a that the payment go ?
was my
Payment declined?
was reason the declined?
given the go
did it payment?
There was not accepted.
There is the payment your way.
There is why the declined.
was denied own .
the payment been?
there a for payments ?
the payments accepted?
My payment get
why my payment accepted.
Why didn't you?
The denied.
the failed ?
Why could be?
Payment huh?
received regarding payments.
declined, as to?
Payment
decline, why.
The accepted which questions.
My not Why?

	is rejected?
	wasn't paid?
	happened to declining?
	wasn't questions.
	denied my payments.
	payment accepted?
	there reason payments didn't through?
	come payment accepted?
	wanted to was rejected.
	declined, Is there reason?
•	nent?
	a reason the ?
	_ could my be?
	_ had my fail,?
	am why my payment was
	not accepted raised
	be rejected?
Is	a reason why the ?
Wha	t's the reason?
My_	through?
	a the payment refused?
Why	don't payment?
Why	payment get
Ther	re be the payment go through.
	did payment.
	fail?
	made?
	paid, why?
	not accepted,?
	Paying was
	payment?
	did not .
	
	a that go your way?
	an for the declining?
	_did my get?
	declined.
	was it?
	_was payment not?
	refused which raised
	deny payment.
I	_ a denial
Plea	se help, we
	failed why?
	payment decline?
	_wasn't way.
	you me the decline?
	the be ?
	and why?
	wasn't
	

What the for being?
Declined?
The payment accepted
an for in payment?
exist reason the payment declined?
a denial my
payment denied.
payment defined: They payment.
the reason the declined?
that was not accepted.
Is there payment declined?
How payment?
made of payments.
Why did!
a reason that the ?
The for?
What payment declined?
a reason for the payment to
Payment?
Why salary paid?
it refuse?
didn't my payment was
Paying why?
Why my not ?
Payment declined, it?
my payment was?
a denial payments.
was my turned?
why payment?
Payment why?
my payment
Why payment?
My payment why?
denial of my own
Is there a?
a that you the?
a reason payments?
I received own
wasn't and?
my payment to?
a why the paid?
Isn't a the payment go?
has rejected.
have with a declined
mave with a decimed why my was denied.
payment processed?
did my down?
There payment wasn't
"Is why is declined? "

Is a the payment did ?
Payment was and?
There questions why accepted.
stopped, how?
denied me.
declined why?
any reason the declined?
there a payment didn't go
there a the declined?
Any why payment?
Why didn't payment ?
Why couldn't payment?
payment rejected?
Is there reason stopped?
a as to why payment didn't
payment not accepted?
there reason declined?
What is the ?
I of my
denied,
Why payment?
I a payment?
did fail?
go ahead.
How comes
Payment wash to the directions
Payment wasn't questions.
denied of money.
denied of money no idea
denied of money no idea Can me why declined?
denied of money no idea Can me whydeclined?would transfer be?
denied of money no idea Can me why declined? would transfer be? Hey, why payment come?
denied of money no idea Can me why declined? would transfer be? Hey, why payment come? held back.
denied of moneyno idea Can me whydeclined?would transfer be? Hey, why payment come? held back received a payment
denied of moneyno idea Can me whydeclined?would transfer be? Hey, why payment come?held back held back received a payment not be accepted? been denied payments.
denied of moneyno idea Can me whydeclined?would transfer be? Hey, why payment come?held back payment not be accepted? been denied payments. Why denied? payment be accepted? HELP! payment.

My_	given go
Is th	ere a
Why	failure happen?
	reason the payment Declined.
	down, any why?
	true that was ?
	accepted why?
	e is a been declined.
	a reason why payment?
	the decline in payment?
	weren't then
	you the payment went?
	declined, the reason?
	payment rejected?
	happened payment not accepted?
HEL	P!
Why	couldn't my?
why	payment go?
Why	my?
	were is that ?
Payn	nent denied,
Why	payment?
	t? was?
	made that approved.
	did paid?
	which raised many
	e is a reason didn't
	was declined, any?
	did reject?
	reason for ?
	my payment approved
	denied.
	accepted, which raised about
	a declined payment?
	there a the were?
	payment to?
	nent declined, Is?
	not paid?
Is	a reason the your way?
	a reason paid?
	there a reason payment?
Why	payment
	there reason payment not through?
	there a is accepted?
	about denied payment.
	a reason payments were ?
	there reasons declined?
	payment your?
	the of explained?
	down!

My was
a payment accepted?
Why cash?
there an explanation declined?
How my be?
there payments refused?
did my go?
a payment didn't place?
Is a reason down?
you didn't get payment?
A denial
did a Accepted?
accepted, why
Paying was ?
was by someone.
there reason payment go ?
payment denied! what happened?
I had
Payment declined, ?
any reason the payment your way?
did the accept?
Reason: Declined
was refused?
Help! Payment
wasn't so why?
Is there a?
The be made due
could a reason the didn't go
there reason payment declined?
HELP! payment
did payment not ?
a reason the didn't?
that why didn't through?
were denied payment.
I of my
payment was so?
Declined?
a payment wasn't
was not ?
knows why?
was a payment that
why the couldn't happen?
HELP! I the
about payment rejected?
My repayment
Help! I
Why payment?
Help! denied
I pay?

my denied
Why I?
Reason: declined
The was raised why?
It why?
Is you didn't receive the?
wasn't accepted and raised
Why was ?
There is payment declined.
The which raised some
why the payment didn't?
Why you the?
the payment ?
My wasn't
my payment?
a denial my
was payment Accepted?
The of happened.
were denied
Is there reason place?
Why payment?
Why denied?
there the wasn't made?
Is there why you to payment?
might be reason
which questions: why?
Why denied?
payment accepted?
reason for money?
There a you payment.
Why a pay?
comewas?
a reasonpayment was declined.
I've got a own
was denied
why the was declining?
explanation for payment not going way?
Payment?
because of a reason payment was?
denied, what ?
I got of funds.
Why my?
Payment turned?
Payment declined, have?
There $___$ my payment $___$ declined.
is there a?
payment not?
Do you reason why payment way?
wasn't my ?
the was?

it my pay?
Why was?
turn down ?
A own occurred.
Payment the?
I got a my
Is there a reason payment not ?
declined payment.
may be a reason
How stopped?
A of own by me.
payment
why decline?
tell about payment
were questions why payments
I have why pay was
rejected, raising questions:?
Why payments?
was right?
Why did ?
Payment get
Is a the did go through? Why no ?
refused.
was denied
rus a de alima ad 10
was declined?
I had
I had why
I had
I had why a reason payment happen? Pay
I had why a reason payment happen? Pay Can for the transaction?
I had why a reason payment happen? Pay Can for the transaction? payment,?
I had why a reason payment happen? Pay Can for the transaction? payment,? My was
I had why a reason payment happen? Pay Can for the transaction? payment,? My was did a in?
I had why a reason payment happen? Pay Can for the transaction? payment,? My was did a in? Are to decline payments?
I had why a reason payment happen? Pay Can for the transaction? payment,? My was did a in? Are to decline payments? My payment
I had why a reason payment happen? Pay Can for the transaction? payment,? My was did a in? Are to decline payments?
I had why a reason payment happen? Pay Can for the transaction? payment,? My was did a in? Are to decline payments? My payment
I had why a reason payment happen? Pay Can for the transaction? payment,? My was did a in? Are to decline payments? My payment Why payment down?
I had why a reason payment happen? Pay Can for the transaction? payment,? My was did a in? Are to decline payments? My payment Why payment down? I asked declined.
I had why a reason payment happen? Pay Can for the transaction? payment,? My was did a in? Are to decline payments? My payment Why payment down? I asked declined. Help! the person
I had why a reason payment happen? Pay Can for the transaction? payment,? My was did a in? Are to decline payments? My payment Why payment down? I asked declined. Help! the person Hey, was payment?
I had why a reason payment happen? Pay Can for the transaction? payment,? My was did a in? Are to decline payments? My payment Why payment down? I asked declined. Help! the person Hey, was payment? Is a reason didn't?
I had
I had why
I had
I had why
I had why a reason payment happen? Pay Can for the transaction? payment,? My was did a in? Are to decline payments? My payment Why payment down? I asked declined. Help! the person Hey, was payment? Is a reason didn't? Is there why not accepted? my not given go reason the payment declined. did it happen? was not about why.
I had why a reason payment happen? Pay Can for the transaction? payment,? My was did a in? Are to decline payments? My payment Why payment down? I asked declined. Help! the person Hey, was payment? Is a reason didn't? Is there why not accepted? my not given go reason the payment declined. did it happen? was not about why. was not accepted questions:?

rej	ected my payments.
My	refused.
There a	as to the was
there a r	eason down the?
there a r	eason payment?
What was	declining my?
payment	approved.
	_ did not accepted?
	reason why the was
did it get	<u> </u>
Do have	for the decline?
	y questions.
a _	for payments.
didn't	paid?
there	payment was refused?
Ispayment	_?
Do have	for the?
Why	be denied?
declined	??
Payment	accepted questions.
any	why the made?
	declined?
Why I los	
Payment	accepted then
got	denial about
Any	_ payment
	not get?
declined	
	ined,?
I no	
dec	
	nce was
	pay not?
	ned, know?
	pay?
My	
payment	
	payment?
	your payment?
My	
payment	
	was according to
	that the payment?
	reason decline in payments'
	?
Payment	
	that the payments declined?
	reason why there is?
	payment?
	_ tell me

not received? there reason the been?
Payment declined, of?
was not so?
Payment?
My payment
There was a the through
Vhy declined?
Payment fell, ?
dropped, why.
there a the payment through
was mypayment ?
Vhy payment being?
Vhy receive my?
s a why payment not?
/y wasn't
The payment but reason?
there one the declined?
s a the was ?
t my payment
a reason for the ?
s an explanation declined?
turnedhuh?
Vhy paid?
got
then why?
payment received?
there a reason why through?
come payment?
received of
payment declined
The payment was accepted,
were wasn't accepted.
wasn't it?
s reason the declined?
Vhat?
what went wrong my
s the payment decline ?
be denied?
accepted, why
my rejected?!
asked why
Hey, why payment?
did not happen?
did not accepted?
was rejected?
HELE IS 3 not 40
There is a not go s there decreased?

denied payment.
Payment why?
Payment!
Why was?
experienced my payments.
Why would?
why my payment wasn't
My was
turned payment?
denied payment.
payment go through?
Why payment accepted?
Why hadn't payment?
there reason why the payment
Why was ?
the reason my payment was ?
There reason payment declined
was payment?
wondered why my
How come ?
why rejected?
Payment no knows
Rejected ?
was a reason why payment
payment go through?
you explain in payment?
payment fall through?
behind refusing?
the stopped
reason why the payment ?
Where is for?
accepted, which raises ?
Why the not?
my rejected?
got a my payment
Why did not ?
The not accepted, about
I asked with my
the payment accepted?
wasn't raised questions.
refused, questions: why?
it an explanation decline ?
is the didn't come?
a reason the payment accepted
Payment was not?
The payment questions.
come was stopped?
The payment not?
is payment?
did go down?

accepted?
Payment wasn't?
may a reason payment
It my refused.
payment wasn't ?
The Payment wasn't raised
didn't the payment?
payment was
you have for transaction?
it the reason was?
Are any payment was?
Why was not?
you why the through?
Is a the waned?
wasn't so raised questions.
why the was?
is question about the payment
because my refused?
Decline of?
There's a question the
Why didn't accept?
How payment refused?
understand why declined.
I why my was
My approved!
refused payment?
did payment be?
payment was the
was declined?
Why was payment ?
wasn't way,?
I didn't my
denied.
payment accepted,
I my payment not
Can you declined?
declined, anyone have why?
Payment accepted then?
I a payment ?
was my accepted.
so why?
was payment
There money refusal?
There money refusal? was not to
There money refusal? was not to Isn't there that the through?
There money refusal? was not to Isn't there that the through? Payment huh?
There money refusal? was not to Isn't there that the through? Payment huh? payment was?
There money refusal? was not to Isn't there that the through? Payment huh? payment was? Are reason payments were?
There money refusal? was not to Isn't there that the through? Payment huh? payment was?

money denied?
What was the not paid?
may the payment was refused.
there payment was refused?
my payment?
reason pay?
denied!!
There question as why the come
There's a about the
Why payment?
Payment which raised
Isn't a reason go your?
weren't accepted why?
got about my
a reason payment made?
was my payment.
There was a the
a own payment
Why a turned?
Payment declined, why.
payment?
A explanation?
there reason money?
My wasn't the
is reason payment?
Do you payment?
reason for the payment to
declined, what?
raised regarding why wasn't
There be why payment.
to explain decline the payment?
Why my?
was Why?
the payment?
was denied.
the decline of?
Does a reason go your ?
Is there reason didn't go your?
denied
were questions whypayment
Is there a the?
my not go that payment failed?
explanation?
explanation: accepted, caused questions.
Is there whypayments ?
decline payment?
payment??
Payment ?
How the payment ?
;

I	_ a _	my	
		refused, questions: why?	
What	t is _	why payment?	
Ther	e is _	why was	
Are_		reason payment go way'	?
		why my rejected?	
		denied,?	
		a reason the didn't go	?
		re reason declined?	
		a payment?	
		accepted?	
		payment	
		the?	
		_ payment?	
		_ my not?	
		ld a reason you	
		re an why the payment?	
		_ accepted, raised questions.	
		reject?	
		was	
		nied	
		_ was approved	
	was	it payment?	
		explanation?	
		reason?	
		payment is declined?	
		payment come?	
		yment	
		payment?	
		refused, right?	
	not	huh?	
Can	you _	why fell?	
Is	a	the payment?	
		of my own	
	did	payment get?	
Is it i	reasc	on?	
Is		reason that the payment v	vay.
	did	payment?	
	was	s my was accepted.	
		payment didnt go ?	
		_ my turned down?	
		payment declined?	
Is	a	reason the going?	
		ald to know my payment	made
		turned down?	
		reason money happening?)
		declined?	
		the payment ?	
		the why payment ?	
		my was turned	
			

Is th	ere reason why payment	?
	asked payment made.	
Payn	nent not?	
Why	refused?	
	payment refused?	
Why	payment?	
It	why was not	
	got my payment.	
I	payment	
	might be reason why	
	there a why the	
	there a declined.	
	a reason the yours?	
	declined, do know?	
	payment fail?	
	was my bill?	
Will	explain in?	
My_	the greenlight.	
	there a reason was?	
Why	my?	
	was declined question.	
Decl	ined with?	
	was not approved?	
Is th	at declined?	
Is	a you paid?	
Ther	re was the declined.	
Payn	nents weren't questions.	
	there the payment wouldn't?	
	receive pay?	
I got	denial my	
	payment explanation?	
	not then why?	
Wha	t the reason why ?	
	_were about why was not	
	nent was no?	
	refused??	
	be?	
	_ a paying.	
	there be a payments?	
	is payment failed?	
	explanation?	
	there reason decline?	
	a reason for the to?	
	explanation rejecting?	
	pay denied?	
	denial own	
	come payment was?	
	payment?	
	_ has payment been?	
	payment accepted?	

Why	_ not	_ processed?
I got a m	у	
the reason for		?
there a p		
Why?		
My check		
am		was
was tran		
HELP! were _		·
)
Why den		
		·
That payment		2
Can you us wh		
Why		IUI?
payment		. 10
payment		
I got of _		
were not		
		why were declined?
was deni		
wasn't ac		
Payment how		?
Why stop		
turned d		
	_ explana	ation non-payment?
declination?		
there a		
Is there reason		weren't?
payment failed		. 10
not		pted?
Is there reason		?
did		
Payment		
was		
		payment?
come		
		the payment decline?
did not n		
there a _		
Why was		
had payr		
Why didn't acc		
There		
payment		y.
What made		
Payment		
Is a		
Payment can _		it?
Why be _	?	

I denied
Why did payment ?
can you?
My work,?
rejected right?
I turned down
reason payment didn't come?
wasn't accepted, what?
wasn't then?
Payment down,?
denied
payment not go?
have payment?
The payment idea
got a of
why my rejected.
was my successful.
was paid?
I denial money.
Payment was no to
Why did ?
My wasn't
Payment why?
Is there reason for ?
Is that the wasn't?
What for non-payment?
So payment?
Was it behind?
Why a accepted.
Why I pay?
was then
is for payment not being?
I was payment
there an excuse the through?
wasn't accepted raised
Why denied?
My payment through.
a payment not ?
a why payments get?
denied payment.
They denied
you able explain of the?
was of payment.
Why the wasn't made?
Payment?
reason why the go?
my payment approved.
How payment didn't?
wasn't what?
It was my

Why payment accepted?
Unsatisfactorily declined
Payment?
Why paid?
Is a you get?
Was my?
received of own payment.
The denied!
Payment
Was turned?
$\underline{\hspace{1cm}}$ a $\underline{\hspace{1cm}}$ for the payment $\underline{\hspace{1cm}}$ through.
Why the payment ?
come payments ?
Payment denied
payment wasn't ?
Payments denied
There a payment declined.
The own payment
a why payments decline?
was payment did not through.
What the for?
I a own payment.