[Demo] NLP Dataset for Customer Service Automation

Company Type	Online Fashion and Apparel Retailers
Inquiry Category	Shipping and delivery concerns
Inquiry Sub- Category	Delayed delivery
Description	Customers inquire about the status of their order if it has not arrived within the expected delivery time, seeking information on why the delay occurred and when they can expect to receive their package.
Data Size	6,917 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Online Fashion and Apparel Retailer" customer inquiry. (Purchased data will not be masked.)

What caused	of package?
is reason for	longer?
Why?	
Who up shippin	g?
Why didn't com	e?
the r	oackage delay?
Who with	time.
Why the d	elayed?
had my to	delayed?
made package _	more time?
What the to	while?
any reason my _	?
Why my fa	st?
Why did my take	?
be a specific	being delayed.
Why delivery _	?
What's package	?
shipment 1	known?
shipment	not in time?
Why package _	quickly?
Why	this long?
There an t	he delivery
was so lon	g?
Why is it taking	long get?
did my delivery	take than?
How it	in getting?
explanation was soug	ht regarding
wrong with the	oackage?

that a is delayed?
What up shipping my?
Why package shipping ?
want to is delayed.
Is there reason shipping on package?
would my be?
I am my shipment
had my taken ?
Why did take package be delivered?
is the case with ?
What the my to?
the reason for delay?
my package take a ?
Whose my shipping?
the cause the delay?
behind the shipment?
have my delayed?
caused the shipment ?
are the shipping times? What's with shipment?
Why getting it here ?
my shipment was ?
Why late ?
Whose fault it for ?
What the a delayed?
my package to ?
my package come?
Why package long time?
What delivery holdup?
package so much time?
was long to my freight?
prevented from arriving?
tell why my late?
Why the package delivery ?
There a delivery delayed.
my order?
the up by the shipping?
Have a shipment yet?
there reasons the ?
don't package is delayed.
package delay?
Who messed my?
My delivered in a
Is there a reason???
led to package delivery ? Who responsible messed time?
What's of late?
can there a here?
my order late.

There was shipping delay
wonder is reason for the delay
did arrive as scheduled?
did my a to be?
Delay package?
shipment put off?
What made package?
wondering my package took
Delay factor behind?
What wrong with of ?
How was delayed?
What was the got?
happened the shipment?
caused up?
my package delayed.
did shipment ?
_
How my arrived?
my package be late?
Is shipment delay ?
what went
I my order is
It was clarify
shipment delayed by ?
the arriving after time?
took more than my package
Why wasn't my?
package take so?
Why the did ?
to take too long?
late, who to?
Why shipment wasn't ?
wrong the late?
wrong the late?
What shipment time.
What shipment time. Is there for delay
What shipment time. Is there for delay Who is blame my ?
What shipment time. Is there for delay Who is blame my? What is for shipping?
What shipment time. Is there for delay Who is blame my? What is for shipping? Who postponed?
What shipment time. Is there for delay Who is blame my? What is for shipping? Who postponed? package lag?
What shipment time. Is there for delay Who is blame my ? What is for shipping? Who postponed ? package lag? What is reason package ?
What shipment time. Is there for delay Who is blame my? What is for shipping? Who postponed? package lag? What is reason package? The hiccup getting explained.
What shipment time. Is there for delay Who is blame my? What is for shipping? Who postponed? package lag? What is reason package? The hiccup getting explained. Were there the shipping?
What shipment time. Is there for delay Who is blame my? What is for shipping? Who postponed? package lag? What is reason package? The hiccup getting explained.
What shipment time. Is there for delay Who is blame my? What is for shipping? Who postponed? package lag? What is reason package? The hiccup getting explained. Were there the shipping?
What shipment time. Is there for delay Who is blame my? What is for shipping? Who postponed? package lag? What is reason package? The hiccup getting explained. Were there the shipping? Why take long?
What shipment time. Is there for delay Who is blame my? What is for shipping? Who postponed? package lag? What is reason package? The hiccup getting explained. Were there the shipping? Why take long? happened the delivery?
What shipment time. Is there for delay Who is blame my? What is for shipping? Who postponed? package lag? What is reason package? The hiccup getting explained. Were there the shipping? Why take long? happened the delivery? messed up
What shipment time. Is there for delay Who is blame my? What is for shipping? Who postponed? package lag? What is reason package? The hiccup getting explained. Were there the shipping? Why take long? happened the delivery? messed up did the be delayed?
What shipment time. Is there for delay Who is blame my? What is for shipping? Who postponed? package lag? What is reason package? The hiccup getting explained. Were there the shipping? happened the delivery? messed up did the be delayed? Why is shipping order long?
What shipment time. Is there for delay Who is blame my? What is for shipping? Who postponed? package lag? What is reason package? The hiccup getting explained. Were there the shipping? Why take long? happened the delivery? messed up did the be delayed? Why is shipping order long? How come has

the shipment's
the shipping happening?
Why ismy?
Why package?
was for being delayed?
Why was?
was a up due a problem.
did the delay shipping me?
went wrong package?
What shipping to be?
did my take I?
was messed it up?
Why the off?
is at up delivery time?
Package who's ?
What to late?
Shipping delayed?
Why is?
I my shipment been
Somebody messed time.
my package up?
How shipment change?
it that my package?
My was postponed, ?
I late my?
is for mess up delivery time?
am I with ?
Why my not?
caused the shipment schedule?
delays what?
What my delayed?
my get delayed?
Why my?
I messed my shipping
shipment has been delivered?
What was for package?
How shipment end up?
in shipping my package?
The reasons package?
my order taken ?
for delivery holdup?
my shipment been?
didn't my quick?
I want my shipment
Why shipping not on?
Do have extended time on my package
come takes so?
I want to caused the my
Hey, the reason shipment?
don't know package is

what went with
How my delivered?
the shipment?
There a package hold the problem.
I why shipment
the shipment take to?
shipping on is explained.
is being delayed?
was not yet?
Why is my be shipped?
What is the shipment ?
What for not arriving?
was postponement?
a for my shipment.
Who's ruining my time?
made the shipping?
Why did me long my package?
delayed what?
Why shipment?
arrived time why?
I who my shipment
delayed package's?
delay the for ?
Why my not?
the take longer?
caused to be?
What is was delayed?
Who is for late?
wondering why delivered immediately.
My longer than
Why not immediately?
made my slow?
the late!
may to my late?
Is a the in?
delayed because of
Package have been caused problem.
What shipments?
Who to blame delay in my?
is my getting?
A late delivery?
Why shipment been?
Why was
the shipment arriving?
this late?
What delayed shipping my?
shipment was held to?
have any reason late?
Why does it?
Why in time?

	problem may have hold-up.
Why	not arrive?
	_ the for in delivery?
What reas	ons did delivery than?
	e has?
	sed my up?
	understand my shipment delayed.
	for the delivery delays?
	shipment late?
	reason for shipping my package?
	leason for shipping my package: longer to be
	up my?
	_ to holdup?
	_ a for the shipping to be?
	sed up package?
	ow shipment.
What	_ delivery anticipated?
Does	specific reason for?
Was there	a the?
Why	my yet?
	my package time?
Why	holding my ?
mes	sed up dispatched?
The	delayed?
The	delayed.
What wer	e the package?
	the longer arrive?
	package delay?
	cause the shipping on ?
	package long?
	t arrived late?
	in it to me caused by
	pened shipment?
	_ my freight arrive?
	blame late package?
	took longer than?
	e what went?
	coming late?
	a shipping?
	de arrive?
	ses delayed?
wou	ld so long, right?
	ackage?
The factor	missed?
What was	cause arriving?
am 1	receiving yet?
Why did _	take?
Do	an for the?
	a setback with package
What's	reason delays?

is a ship delay.
went SHIPPING mine?
be a for delay?
package so much longer?
How package longer expected?
is to up delivery time?
Something caused ?
me why delayed?
did the my package ?
What the delivery time ?
Delivery holdup what?
Why the of delayed?
in order is unexplained.
I know was late.
I wondered what mine.
and shipment delayed?
Who shipment?!
I was messed up
What caused the in my?
was it that delayed?
made package go as?
Who is to delivery time being?
the package wasn't ?
The due something.
didn't arrive quickly?
explain my order ?
come my show?
is about why the shipment
How my ?
made delivery hold ?
the my shipment delayed?
Why hold-up?
package delayed of .
Why shipment stay?
have been delayed?
What my shipment ?
was delivery held?
comes there's problem here?
my shipment to ?
Something package
my was late, might have ?
Why is?
Why my package long sent?
is late, damn?
there reason the time on package?
to this holdup?
Why my?
What happened my?
My longer shipping
I my package was

	wonder what	_ package	_ be?
	was the shipment	?	
	package to	delayed?	
	screwed my ship	ment?	
I	wondering what	_ my	
Have	e a about	_ cargo	
Why	delaye	d?	
	wasn't shipp	ped time?	
	my arrived?	•	
	is pacl	kage postponer	nent?
	is for delayi	ng packa	ge?
	did my		
	re my		
	don't know reaso	n for	·
Dela	y behind being	ng?	
	package delayed,	?	
	was pushed		
	package		
	my take mo		
	t packa	ge's shipment?	
	delays?		
	the shipping		
	didn't my arrive _		
	messed my		
	oackage		
	to my delive		
	e due		
	happened h		
	my package has _		
	a?	n gotting	horo?
	wasn't my freighti		nere:
	is late		
	was cause of pacl		longer 2
	package not		:
	with the page		
	package's was		
	what's the deal with		•
	my		
	package took		
	t's for packag		
	ping caused		
	S		
	is reason for the		order?
	delivery?		
	wrong shipr	nents mir	ne?
	did myPackage		
	wrong with		
	come is a delay ir		?
	el time		

didn't my arrive?
Why the shipment?
a reason for late?
stopped my package ?
The of ?
How a hiccup getting ?
What cause of delay?
Is hiccup with package?
What caused the ?
the package hold-up problem?
my to hold ?
has package been?
in my package's?
is the package?
What to has put off?
shipping such long time?
What to shipment got?
My what might be? the for late ?
is the shipping?
Why take longer?
What is reason for ?
cause of delay?
my take longer?
There be a for
I where my and it's held back.
have package to late?
is the delayed?
How it possible there is hiccup getting ?
did take one day?
the on package extended?
delivery hold up?
shipment wait?
The my package
Why shipment happening?
not arrive in time?
T -1
Is there delivery?
Why isn't shipped?
Why isn't shipped? Someone my package late.
Why isn't shipped? Someone my package late. when it package late?
Why isn't shipped? Someone my package late. when it package late? could be an delivery.
Why isn't shipped? Someone my package late. when it package late? could be an delivery. happened that than expected?
Why isn't shipped ? Someone my package late. when it package late? could be an delivery. happened that than expected? What holdup?
Why isn't shipped ? Someone my package late. when it package late? could be an delivery. happened that than expected? What holdup? am I late shipment ?
Why isn't shipped? Someone my package late. when it package late? could be an delivery. happened that than expected? What holdup? am I late shipment? The in delivery was
Why isn't shipped? Someone my package late. when it package late? could be an delivery. happened that than expected? What holdup? am I late shipment? The in delivery was did shipment not?
Why isn't
Why isn't shipped ? Someone my package late. when it package late? could be an delivery. happened that than expected? What holdup? am I late shipment in delivery was did shipment not ? I what caused package to late. What shipment delay?
Why isn't

holdup arise?
package shipping?
interfered package's delivery?
wasn't sent?
What delayed my ?
shipping my package longer?
it hiccup getting here?
for late delivery?
caused package not ?
Why did package ?
package lag?
It was slowly !
tell why my late?
was the holdup?
caused package to be
package delayed?
Why did my so long ?
is behind the
is the holdup?
isn't in time?
was up of a problem.
What's late?
late happened?
is reason the shipping time package?
What made take?
there reason the late?
Why did my package so?
went awry mine?
What's the reason so?
Were behind shipment's holdup?
shipping delay on my?
is to for my delivery ?
I order is delayed.
What made of my long?
to order being ?
waiting for to be shipped?
was freight delivery?
I don't my late.
is an sought the flow.
What my be?
to blame time taken deliver?
Why shipment?
Why shipping so time?
happened delayed the ?
Why my long?
made the shipment package long?
transpired during delivery?
Why did my?
led to it?
What's the for shipping delay ?

was not swiftly.
of delay ?
I wanted know took so
What the my dragged out?
am not sure has delayed.
could be late?
Someone messed shipment?
It package late, ?
Why would take for my package ?
Why not promptly?
Did the delivery something?
for my package delays?
What holdingup ?
my arriving later?
What my?
delays in shipping?
requested regarding delayed order
I'm questioning is
How is an it?
Are able to my order ?
Why there delay my?
The was delayed what
package arrive?
about late?
Why the?
the reason the delayed?
Why my on?
there behind delay?
was my shipment?
to know what out my
package hold-up
on package.
I wanted know order
package's been delayed.
what about shipment?
Why did to wait my to?
What's the ?
is package
a delay.
to longer than expected?
my package?
my package: that the shipping?
what's on with late?
Why is?
What caused the?
I why the shipping package extended.
did not arrive on?
Why the?
I know my late shipment is.
Why my ?

What	is the	time?
	cause	package delayed?
	have a	shipping delay?
Why	packa	ge?
	the became	e?
What	wrong	my?
	may reason	ns for
I	_ know my	was.
What	caused	shipment?
What	delay	?
	my package	e
What	:	for extended time on my?
	happened t	he package?
	the ho	oldup happen?
What	reaso	on that was?
What	when	?
	is del	ay for my?
What	my	delayed?
	made my sl	hipment?
	you have	reason for delivery?
Reas	ons de	elay?
Why	the wasn't _	?
	is the	delayed?
What	:	shipment delayed?
	with s	shipping mine?
	and how did	_ shipment?
	package	delayed.
Is thi	s the	ship?
	could be a specif	ic reason the
Who'	s blame	messing with ?
Is the	ere	package delay?
		holdup?
		to the delivery holdup?
		my package longer?
		delivering it me.
	em with	
Why		delivered quickly?
	do have shi	
	occurred tl	
		n holdup?
		shipment.
	son u	
		on being postponed?
	wasn't	?
	is?	
		caused
		takelong?
		delivery?
	t	
Is the	ere reason f	or?

	reason package not being?
What	delay in ?
	he of my package so?
	my shipment being?
	stalling shipment?
	d time?
	ny fail arrive?
	shipment ?
	package shipping down?
	package delivery than?
Why	of take so long?
	package shipping so longer?
	ry was up, is ?
	he shipment.
	l up?
	takes long?
	delivered?
Was	by something?
affect	ed package's?
didn't	the?
is	_ a shipping?
	e late?
	was?
	a delay delivery?
	wondering postponed my package's
	the package delay?
	d up of my!
	package is unexplained.
	ened my get?
	the package?
	nolding up with?
the re	ason shipping?
	an explanation for my ?
Who messe	d delivery my?
	that my package than expected?
	package ?
	nsible the late?
	here hiccup getting it?
	for shipping?
	arrive?
Parcel	to problem?
factor	behind delivery?
is the	continuing?
Who's	blame up delivery?
	because of problems.
	ened to
	reason shipping ?
	he stay postponed?
	_ blame my delivery up?
How did	have off?

	know	package to	ok so long.	
There	of the	ship	observed.	
	for the slo	w delivery?		
Why is	_ being	?		
Why i	s not?			
:	reason for	late shipme	nt?	
may be	the	shipping _	·	
delay	package?			
about this _	?			
Someone is	fault	being	_•	
Why my	arrived	?		
delive	ry?			
was to blan	ne my	y?		
I wonder if	a for	exten	ded shipping	my
my pa	ckage mor	re to _	?	
my	arrive?			
are the reas	sons	was?		
Which is the	_ of	?		
What	holdup?			
What behin	d the	?		
made	package	long?		
went	with mailing	?		
Is	_ shipping hold	up?		
parce	l arriving?			
What	package	longer	expected?	
What	pack	age delayed	1?	
a dela	y my pack	age		
What up my	y?			
Why c	lelivery?			
Was it a factor _		?		
Package wh	10's?			
Who with n	ny?			
Was r	eason for the		on my?	
Why does	so lon	g	to me?	
up	of orde	r?		
not w	hat dragged	my		
The might l	nave	of	_·	
caused		_ longer th	an anticipated?	
wasn't my _				
	delayed, h	ow come?		
did my pacl	kage so mi	ıch	?	
Whom is	messing	deliv	very?	
I sure who	messed		·	
What the _	the	postpone	ed?	
What	reasons th	e shipment	?	
is an	time	packa	ge?	
a in g	etting here	e,?		
packa	ge shipping	_?		
Why is	_ me so to	ship	?	

Why?
What was reason for in ?
about the reason for delay in
Why arrive late?
parcel ship occur?
shipment was off?
What delay?
A explanation regarding delayed
I why my was
package not arrive?
hold-up due problem.
is up with?
come is a it?
How the shipping package?
the causes for delay?
my package delivery?
about for a?
Was shipping holdup?
What wrong the was?
package may a
package to be?
What my delays?
late delivery?
Why the holdup?
the reason for ?
a reason delay?
Why my long?
There is a being
Why did?
Why the off?
Delay Behind?
What's the problem?
What is to?
I'm why my being
holding it up ?
Why my not?
the shipment's holdup?
So why package so?
Hey, the matter shipment?
I what dragged my
package what have that?
my delayed?
shipment was made that?
shipment got made it?
What could reason package ?
Why it?
blame for shipping?
I why my package
is my package?
Why was the?

Who's	_ blame for?
What made	e delivery ?
the _	is?
is to l	blame inconvenient ?
	to my taking longer?
	getting it here is
	my shipment?
Yeah,	the shipment?
Parcel	_ delays?
A	delivery?
	what went with shipping
	n of ship
	my freight delivered?
	e to?
	e shipment ?
	ry to
	there here?
	my freight be?
	caused?
	order not ?
	know what happened
	delayedshipment?
	package shipped?
	the tolate?
	a shipping delay package.
	getting it here?
	package delivery take ?
	so long package to arrive?
	holdup?
	my shipment
	delivery to than?
	now my is?
	ered why my was
	shipment's happened?
	reason for late
	for a?
	tol u taking so long?
	taking so long: package?
	nackago chinnod guickly?
	package shipped quickly?
	take longer than expected?
it a re	take longer than expected?
it a re	take longer than expected? eason shipment's? a reason package ?
it a re	take longer than expected? eason shipment's? a reason package ? not get my freight ?
it a re	take longer than expected? eason shipment's? a reason package ? not get my freight ? up my
it a re	take longer than expected? eason shipment's? a reason package? not get my freight? ap my es ?
who t The reason	take longer than expected? eason shipment's? a reason package? not get my freight? up my es? ers my?
who t The reason What facto	take longer than expected? eason shipment's? a reason package? not get my freight? up my? rs my? the package long?
who to The reason What facto My shipme	take longer than expected? eason shipment's? a reason package? not get my freight? up my? rs my? the package long? ent because
who the reason What facto My shipme	take longer than expected? eason shipment's? a reason package? not get my freight? up my? rs my? the package long?

I	took so huh?
What	put off?
	went shipping?
	e led to to
	wondering take so long.
	the in shipping ?
	understand how shipment delayed.
	reason for package not?
	was sought delayed order
	led delivery?
	we have shipping?
What	have caused to be?
	and did have to delayed?
	the shipment's?
	is package yet?
	does shipping have ?
	reason that is delayed?
	a for package be delayed?
Who	responsible for up?
	factors to package?
	e be the delivery.
	made the up?
	delayed?
	is of the shipment?
	went wrong the arriving?
	was the reason package?
	my delivered in?
Why	taken so?
Is	a reason ?
What	: with this?
	my delivery?
	could my shipment to?
How	my package ?
Who	package to?
	the shipment?
	of delayed shipment?
	the reason is?
	is that there is hiccup here?
	caused shipment so long?
	was my package?
	does my order to?
	reason shipment being?
	having a delayed?
	delayed by something.
	to why package has extended
	it here?
	was reason package?
	went wrong shipment of
	of my

Why	package?
Why	so long?
Why	it taking so long?
	cause missed?
	my package?
	re shipment
	shipment what happened?
	late shipment?
	was my delivered?
	to the up?
	to the up postponement?
	what delayed package's?
	arrived time, but?
	my package longer?
	delayed?
	up my shipment?
	t late?
	_ know why I
	the isn't soon?
	isn't freight?
	I have to for my be?
	t reason my package ?
	to blame for being?
	delay shipment my package
Why	the?
	my package?
Why	is there in?
Who	blame my delayed?
Wha	t why is delayed?
	packages not arrive?
	to blame?
	was the delayed?
Who	's for messing my ?
Why	is?
	about delayed for?
	t delayed to
	is any reason?
	my?
	t could be my ?
	did ?
	it me so to
	my not delivered?
	mylate?
	why my shipment delayed.
	e behind delay. reason
	is cause ship?
	up?
	is to for ?
	delayed shipment?

What	t	reason	_ my	delayed?
	of	parcel?		
	hold	to	_ problem	
	have a		_ messed u	p my shipment
				ver order?
		the shipme		
		the in		
		behind th		
		pehind		•
		delive		?
		have to wait for		
				e long?
		package arr		
		the shipn		oostponed?
		pa		
		out late _		
		problem with		
		ondering		
		package		
		puckage 00		.•
		bad had _		nostnoned
		taking me _		
		taking me _ why my _		
	delayed			·
		· package?)	
		holdup take		
		ed to		
				oping time on my package?
		u package		sping ume on my paonage.
		as requested _		rder flow.
		shippin		
				delaved.
		delivery		
		e in		
		ne		ng of my ?
		y shipment		
		my tal		
		my packag		
		my packag		
		elivery lo		
		·	<u> </u>	
		cause shi	pment	?
		rong deli		_
		shipm		_
		me the		shipping?
		y package		_ 11 3
				to be late.
		y package		
		package		?
		J		

in package.
took so why?
want know what with shipping
the for postponing my ?
I still reason for my late
Why delayed?
Any clue my shipment?
Why my time extended?
Package than expected
reason for delayed delivery?
The delayed for
Who is to blame?
altered shipment?
is package shipping?
I'm not for my shipment is.
package shipped immediately?
made package arrive?
What delaying ?
isn't shipped immediately?
Why did slower?
do you holdup ?
a hitch in my
the hold up ?
hold up have been a problem.
My been off.
with package late?
How package so?
to blame for my
How come taking get ?
Has reason for delivery?
Is the my was ?
reason for delayed?
wasn't ready?
Why parcel ?
might have delayed ?
Why freight?
bungled the of ?
my shipment delayed?
Package responsible?
Is there any my take so?
There hold up due to the
shipping mine?
it long to arrive?
factor missed delivery?
arrive late?
What the got ?
Who might have package ? How took long?
How took long?
Why did my arrive?
My package late

is it shipment?	
Why it taken me long rec	eive?
did my delivery so?	
What caused the ?	
is the package not h	peing?
How came has put?	
is?	
Was a the delay?	
Does anyone a for the	on my?
my order delayed.	
to for up my deliver	y?
Who made shipment?	
might for deliv	very being delayed.
package slow?	
the shipment?	
wasn't arriving?	
There is an time	·
How an getting her	e?
What wrong shipping?	
about delayed cargo	_ :
a reason late delive	
delayed shipping pa	ickage.