## [Demo] NLP Dataset for Customer Service Automation

Company Type	Online Banks and FinTech Companies
Inquiry Category	Account fee and charges disputes
Inquiry Sub- Category	Account closure fees
Description	Inquiries about fees associated with closing an account, including requests for fee waivers or explanations of the charges incurred.
Data Size	5,631 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Online Bank and FinTech Company" customer inquiry. (Purchased data will not be masked.)

Why		charged a fee my?
Was		for ending my?
	there any	the fee?
	incurred	closing?
	was	a fee for closing ?
		_ I was charged closing
	was	closed and I charged that?
I'm _		for closing my
Is the	ere any	me an close ?
		_ fee when I my?
Ther	e was	for my
	closing _	costs?
	it	charged for ending account?
Acco	unt f	ees:?
What	t caused _	upon?
	had	imposed ending account.
Why		was charged?
Reall	ly,	close your?
	the reason	n to end my?
Why		with my account?
	to cl	ose?
Why	do I	fee?
Why	is the	levied closing?
Why	you o	charge a?
	why	I charged my account.
	imposed,	closing
Need	l	_ account closed
	the	pehind the fee?
The		account closure is

my account ?
I been forced for closing ?
What the fee account?
Why did for ending account?
was there I the account?
explain the for closing
Why to close?
Account explanation?
charged when it was
Why did closed my account?
When closed my a
Why have to an account?
Why charged a ?
I charged when it?
me account closing charge?
fee charges explained.
there a why charged an account ?
when I closed my
Do you have for me close-out ?
There when I account?
a Charge upon
Account Charge?
A charge account?
there charge upon account?
my recent account a?
the for charge closing account?
account was closed?
I was wondering if charge my
Why did cancel?
Can give an for fee my account?
Account closure?
the fee closing my account.
Why I when it?
close account?!
Why pay to close ?
I closed there was
Why did closing something?
Why was the my?
a specific reason for closing?
Why pay closing?
Why was a on my closing?
was to to end
is I have to for closing ?
Fees for my
Account closing?
I why I it.
I forced to account.
is closed?
Why have for closing account?
have a fee closing?

Why the to pay to my?
there a why I account closing?
Can you charge?
the closed and why was ?
the on closing my ?
an explanation account
the reason behind to my
Can you closing?
account, fee?
did cost fee close?
What for a charge account?
When charged.
Why closed?
fee is questionable.
I received closing account.
fee is imposed to
you give an the closing fee?
Need account fee?
the account closed ?
want to why amount when I ended i
to pay to shut account?
Why is closing my?
I pay Closure Fee?
What was the reason for?
What caused the charged?
Upon account there
Charged when the
charge for closing my
was a I account.
fee me to ?
Why it to my?
to to a for closing my account?
come charged to close existing?
?
What close my account.
What reason behind closing?
it closing fee is?
don't you charged me a
I a my account.
Why to account?
I'm curious why had pay an it.
I had pay the my
wonder why I closing
I was current account.
had closing?
is there fee for ?
forced pay closing account.
it billed to close ?
to a closing fee?
Please me behind closed my account.

account fee mystery.
What the account was ?
Why have closing fee?
Please charges are necessary to close
closed, a charge made.
is to close ?
It's a fee
charge is for closing my
wanted to charge is for closing my
Why for account ?
When account, there a fee for
do you have a?
account close and be?
there a close account?
you tell reason closing fee?
Is charge explained?
was account closed at ?
was forced for closing.
Was there a for closing ?
was the charged account?
Really? account?
When the a made.
Why my closing me?
is close-off that I am asked
Account closed,?
I an fee on closing my
needs an account closed
fee close my?
how to explain it?
Fee to close my?
fee account really necessary?
you me the closing fee?
why I was for
I have a for my account ?
been forced to for closing my
was it billed to close ?
I closed had a
account closing
I closed my and shocked find .
•
was a account have pay to close that?
bill me closing it?
The closing account asked.
a fee to close ?
When shuttered account, a
Does charge closing my ?
A was imposed closing
was my closed got for it?
Why did have to pay my?
my account closing fee is

to close account.
charged my account.
I to why I was closing.
when the account
Why to my bank account?
Why I charged my?
I close my account.
Are there why I was to my?
was billed closing ?
Why to me when it?
When the there charge.
Account ?
Fee imposed closing ?
it for charging me stop account?
Account was?
charge explained?
charged me close ?
Why I when my account?
I closed my and
closed, charged?
An fee?
charged, the account ?
charged is this ?
I am not meclose fee.
there fee after closed my?
Can of closing my?
Account closed explanation.
closed account forced pay.
Why closed?
Why does closing my?
Had my account?
What reason for on closing?
Did have pay my?
closure fee questionable.
know the fee closing my
the account necessary?
I have to account.
The was charged to me.
Someone forcing to for account.
a for my fee?
was necessitated closing the
fee charge?
How come to my?
was there close my?
for the sky-high account ?
with a fee?
Why I have to?
Why I have to ? want to was imposed ending my account.

Really? for?
how the about when I account.
I don't understand for
Is any to charge to my?
when account
fee explanation.
cost a fee?
do you closing fee?
for the closing?
I wanted to why a charge imposed
What charge I account?
don't I to my account.
have you charged me ?
there a reason fee?
account fee?
an explanation closed fee
I my account fee?
What to billed close my?
I how I got for account.
the account closed,
You have the my account.
did I have my account?
It to close
Account need an
I if a reason the close-off fee.
the account ended a?
there a charge account?
Why was I for closing ?
Why pay charge to account?
How am to for my account?
was charge upon
Why I fee?
account closure fee?
Is reason for the account fee?
would I pay to ?
the close charge?
What the the closure?
charge for closing?
I received a account.
come being charged account fee?
I to know I a fee account.
I'd to fee on account.
a fee for account closing?
A fee an?
Why charge me close?
fee levied my account closings?
Reason the for?
Why pay a fee closing ?
I charge for closing
account closing explained?

Why is account closing?
I charged for my ?
I to my account.
there a my account?
Why I have to a when account?
Why should you the ?
Why charge for ?
I got for closing my account.
Why that to pay for?
I a ending my account?
was after closing account?
Why did you me
Why account cost so?
is charge for my
I'm wondering you a
was there fee close ?
charged closed.
closing fee explanation.
it reason to charge me to ?
reason for for closing?
Account fee?
to end my?
Is any reason for to end ?
account?
an of account closed
What charged closing?
account, I charged.
did a ending come about?
Why is you charge close account?
charged to account.
The closing my account .
it a closing?
fee?
a closing account?
Fees for ?
I'm curious for closing
What for closings?
reason for fee for?
closure is not
for closing?
I the charge for closing
I billed after it?
why charged a fee.
Is a for to be fee?
Why charging close my?
charge me to account?
the fee close?
the account closed, was
I to closing my
It was a fee

a fee imposed	account closing?
were charged when	
account closed and	it.
I did why I was c	lose
be a reason the c	
When closed my I	
I was account, w	
would cost me close	
I to close old	·
is to close old	n+2
	10:
fee need	
was once I my	·
This fee?	
Why fee?	
Why it closing?	
The for the fee	
reason for to clos	se account.
Why closing been	_?
charge quit	ting my account?
I shut was f	fee.
Why I a fee	my account?
to close the?	
I charged for?	
Why an amount when	ended?
The closing?	
Why the end	_ to me?
fee to account?	
I why me close _	fee.
has it a closing?	
was charged on my	?
It when closed.	·
I have to pay a	?
was fee levied my	
Why have a for ?	_ <b>-</b> '
closure a mystery	
is charge on closing	
I to pay for account	
explain what the	
it that I had a	
Why to close	
a when accounts.	
Why to close?	
an about account	
me information t	he for closing my?
Do you have an for on	?
fee close down?	
I was billed when	_ closed
had the closed?	
fee have be	paid?
Please explain reasons the c	

I a for my account?
explain the for charges my account.
pay for why?
was there fee for account closing?
the closing fee?
I pay an account ?
There's a closing
Why pay ?
Why paying ?
Closed ?
reason for closing?
me to close
Why there for my account?
Why was it?
closing it a?
Is closing?
want know reason the closure
What is my account?
Why was there account?
Please tell the the close account.
I why an amount I ended
on account closing.
How did up a fee my closed?
Why do for closing?
come I had a fee I ?
How come was forced pay account?
there was I closed
charged when closed.
there specific reason for an account fee?
a fee closing paid?
Why charge an fee?
wonder why me my account?
is a question needs explanation.
fee on my closing?
Fees imposed account.
charge closing?
billed I closed it?
clarify for closing account?
clarify for closing account? need account closed
clarify for closing account? need account closed imposed close my account.
clarify for closing account? need account closed imposed close my account. Paying a account?
clarify for closing account? need account closed imposed close my account. Paying a account? I stop my
clarify for closing account?need account closedimposed close my account.  Paying a account?  I stop my  Feesimposed my?
clarify for closing account?need account closedimposed close my account.  Paying a account?  I stop my  Feesimposed my? me for the account?
clarify for closing account? need account closed imposed close my account.  Paying a account?  I stop my  Fees imposed my? me for the account? must fee for my
clarify for closing account? need account closed imposed close my account.  Paying a account?  I stop my  Fees imposed my? me for the account? must fee for my is the account closure?
clarify for closing account? need account closed imposed close my account.  Paying a account?  I stop my  Fees imposed my? me for the account? must fee for my is the account closure? would be fee?
clarify for closing account? need account closed imposed close my account.  Paying a account?  I stop my  Fees imposed my? me for the account? must fee for my is the account closure? would be fee?  Is a the account ?
clarify for closing account? need account closed imposed close my account.  Paying a account?  I stop my  Fees imposed my? me for the account? must fee for my is the account closure? would be fee?

closing to a charge?
Why charge for ending?
What a fee?
was imposed for my?
should I pay for ?
Can the charge me?
Charge account
did I pay closed my account?
shell money closing?
I need to know why was
it forced to my?
Why did I to the account?
did to for closing my?
was fee imposed account?
in my account.
for account is!
Why I have a fee?
There is on my
describe the charges to account
there particular I to stop my account:
Why were I billed?
What was account?
this fee charged?
Why was for the?
explanation for account fee.
I was closing accounts.
I why was charged it.
me the behind charges my account.
When shut account a
I was charged
am about why you charged me
fee to close?
Why account imposed?
When charged.
Why for my account.
was a for account.
What a upon account?
to know why had face an when
explanation for closed account ?
closing charged?
I'm I had to I ended it.
Why to close my?
What the for fee?
Why it necessary to charge me close ?
when I closed my
is the I was charged my?
me close my account?
Why is closure?
Why pay account.
Tell me charges are my
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Paying close account?	
How come account.	
Why order an account?	
any why I have an fee?	
What the closing account?	
charged my account.	
fee for my mystery.	
imposed when closing?	
explain the close-out?	
Why I have to my account?	
to closing my?	
Need account closed ?	
I to close my ?	
Why did face it?	
Charge me account?	
I bill to my	
close my account?	
I down my account a	
Why charged for this?	
did I end up when closed my _	
Why was on recent account?	
did i have close my?	
the fee imposed closing ?	
Why did charge me?	
I because I closed	
did I charged to?	
an account closed	
come pay for account?	
closed there a fee.	
Really? close?	
come you to closing?	
charge was imposed account	
did you me for ?	
Fees to account	
for closing my account?	
I wanted know was billed for	
I not sure why was to	
What fee my account?	
There was ending my	
The for closing account	
An account fee?	
to close my account?	
did the closing ?	
The account termination	
is have to pay closing?	
made you me a ?	
did you charge my?	
pay account?	
Indeed, fee ?	
I charged closing my?	

Why did fee cancelling?
Is fee to close?
Wait, closing?
A charge account?
for my account?
Why a fee cancel?
Why have pay for when it?
there any reason was to end ?
Please tell the reasoning to account.
Why did you me ?
there for closing my account?
my by a charge?
did I aclosure?
would I for ?
charges, closed.
I want to why charged when
I if you clarify charge closing account.
Is there for charging me my?
to about closed
to an account.
am I charged fee?
did to close?
The charged for the
there for to end my account?
account charge explained?
Why the cost?
was forced pay for
Is I charged to my account?
closed, charged.
charge imposed ending account?
account fee reason?
Why close a?
A upon account.
account ended a
reason stop my account?
did pay a fee.
for account?
Why is there a close?
How the closing ?
I'm not me a fee.
I charged a fee account.
about account closed?
Why is fee?
I was forcedpay
Is there an account close-off fee?
to to my account.
There a closed.
closed, paid?
What the account fee?
a charge at closing?

did I end a fee to ?
Can you tell why the fee?
fee account ridiculous.
a charge closing
you the close-out fee?
did incur Fee?
me charge is for closing account?
was closing fee?
a closing?
there for close-off fee?
I be pay for my account?
charged to account.
Please me charges to close my account.
Were to close ?
fee charge explained.
an account closing ?
charged to account.
charged when
Fees closing my ?
the fee imposed my ?
fee close account?
was fee down?
is a fee on my ?
Is there for to have account ?
It my account.
a fee I closed my account.
is a was charged end account.
a I the account.
Please provide an for
was it that I was my?
did I to pay close ?
fee for my
am I charged for ?
was when ended my account?
Why was account why ?
did I charged fee to close ?
need to was a close-out fee.
fee needs explanation.
me fee when I closed
I be to end ?
for account?
have a fee for recent closing?
charged to close account.
Can me the reason for fee my?
Why account fee?
Account fee?
Why billed to existing account?
Why have a fee on my ?
are account closing?
for my account?

a closing fee?
the account fee?
Why a my account closing?
was fee my account.
close out fee.
There closing account.
have I to account?
charge arise upon closing?
I have something to close account?
wonder had to an amount when it.
to my account?
when my account closed?
was I end my?
Fee closing?
to know if is a reason the
I need my
Why would have fee?
Charge for?
pay to it closed?
I didn't I was charged closing
needs explanation?
The of my account
closing fee arise?
clarify the for the?
When shut there was fee.
Please the why charges needed close
they charged.
Why closing charged?
Why charged for?
I why a when closed my
account charge imposed?
The fee account is don't know.
Any I my account?
Are you to the fee for ?
Why pay?
did I get fee after account?
I why my account
I why am for
Why is there?
for account?
for closing.
closing explanation.
The is
there a reason an account?
know you the close-out fee.
was a fee when closed ?
Why would closing?
for account!
fee or?
would I to pay ?

looking explanation for account closed?
charge on account?
was my account closing?
Why on account closing?
didn't why I was to close
the the account fee?
my account?
there for account close fee?
have to explain the my
There charge to close
tell me needed to out account.
Why was ended a?
pay for the close?
is reason charging me to end ?
Why is my ?
What caused at closing ?
It is fee to
fee to fee for closing my?
Why was imposed recent account?
account fee exist?
my imposed?
my mnposed: I'm was faced with an I it.
should have pay to close ?
Why was fee on account?
in closing account?
What is reason charge at ?
Do you for the ?
Closing my fee.
Is there awhy was account.
for closing ?
Why we closing?
caused a charge at the ?
Why pay close account?
Fee to?
charge the closing?
I a fee for account?
a fee charged my ?
What the charge after account?
Why did I closing?
account fee?
there any reason to me an ?
why charged a close out fee.
curious about why an amount I
When I account, discovered
a closing fee?
What was for upon closing?
Why there are?
there a particular reason charged to account
What the?
the closing fee?

Why a account?
Why when there account?
What the the close-out?
closing charge?
What is the reason ?
Is there reason charged cancel my?
come I have account fee?
The for closing was
explain reason for the ?
Why I a
Account what?
charge closure?
close fee forced to for account
share the behind charges close account.
is Fee for my?
was to my account.
charged? closed.
it, was billed.
When closed,charged.
closing fee, ?
am why you me close-out
Fee closing?
the closing fee?
a for account
was charged closed.
Account closed
What the behind to my account?
did need to closing account?
could be reason.
account closed?
There is an fee that be
What the reason for on account?
When charged.
charged the was?
Closure ?
I me the fee.
you me the closing fee?
account a charge me?
why I was a fee?
Account closed?
fee could be
Why did the why it?
Can you tell charge my account?
the fee?
Why have close account?
being charged close my
reason why was to my?
A charge was for
Why I have the ?

A for account ?
for the account fee?
I idea why I charged my
tell me the charges close my
is charge ending my ?
did have aclosure fee?
pay if is?
fee is baffling.
on closing account.
Why this on account?
closing account?
How charge to my?
am curious about charge my
I why was levied my
see a I closed my account?
How did I end up with account?
wondered why an when it.
if you can the closing my
It's to?
fee imposed to my?
closure why is?
Can you me for closing account?
is a fee closing
Can tell I charged a close-out?
should pay to close ?
Why was a for?
Why I to account?
the for the charge account?
What is the account close-off fee?
when I closed it?
Why will costclose?
Explain the?
the for charge after account?
Why that I when I it?
Why did me fee for account?
come you account closing?
pay the account ?
charged close my previous
Fee Account?
did I for to be?
Why charged?
There a fee accounts.
pay for closing ?
charge for ending the ?
the on my recent account?
was when it closed?
Do you account closed?
Can you for closing?
reasons was charged end account?
Account closing

Why I an when I ?
There an account fee that been
a fee to my
Why my there?
my closing come up?
was to pay for the account.
Fee to?
Why I have to the account ?
It fee closing account.
Need about closed
were there fees closing ?
you make me to close ?
the charge for the ?
wondering the closing my account.
you why I charged closing?
Need for fee
Why a charge after account?
I want to why to a fee to
Why closing?
Why it cost ?
wonder was for it?
Why billed it closed?
cost must explained.
an account explanation.
A charge was
Why an accounts?
closed, and why it charged?
Why is closed ?
Why did be charged ?
Do know why a out fee?
Charge to?
charged was an ?
it a charging me end my?
pay for account?
Why that charged fee for closing account?
Why closed.
want to charge was my account.
I charged to end my?
you fee to me?
Why charged for closing ?
a account
How charged to end?
How come was close ?
I to pay the?
The closed is
I why was charged to close
Why to close account?
it fee close my?
charge close?
is a reason to end my account.

They the closed.
Why is account levied?
The for fee unclear.
There for closure
upon closing
it cost closing account?
I but was for
is reason me end my account?
fee account?
Account closing ?
terminatedshouldexplained.
was the levied my ?
Why a fee my?
is my account closing?
I closed my there
Why do have an?
Account charge?
closing charge?
wondered I had a fee to close
Is there why terminated my account?
Need account closed?
account closing make
my imposed fee?
Why need pay closing fee?
did to close that?
A to close ?
closing account fee?
Why charged end account?
was fee levied my account ?
a reason to charge close-off fee?
it to my account?
Why fee to?
There is an
Why account?
did account closing have fee?
should be closing?
I what is reason?
account closed and I?
I don't I close account.
Why account closing?
is a charge my
Is particular motive to my account?
Can you tell a fee?
I was to closing.
How did I end with fee I?
why you charged me the?
was I for my recent account?
Why spend account?
Charge Closed?
closing fee an

Why	_ I have	the fee	for	?
Close	?			
		osure	up?	
	a cha	rge my a	ccount?	
		ıg accou		
is tl	he	the charge	closing	?
nee	d know	about fe	e closing	my
it a	for	a	n account clos	e-off?
			closing?	
	_ fee for			
Why	_ you	close	e my?	
			account?	
			sing the	
		car		
			n I _	
	osed m			
do	have	pay a	fee?	
			imposed for	my
		acc		
I've	forced	clc	sing acc	ount.
	he closing			
		account close	d fees.	
	the	behind the	e charges that	my
is _		_ closing acco	ount.	
A fo	or ending	_ account	•	
Can	_ talk	fee for	my?	
war	nt to know	charg	jed me the	
I had	forced		my accoun	nt.
What led		upon clos	ing?	
Account	closed	·		
Why	_ to an	?		
	_ I have to p	ay	when	it?
Why was	it I	_ to pay		?
Is there a	a why I	charged		?
	_ charge?			
was	s fee	I closed	·	
Why	_ I I	end my	?	
	_ I pay	closing?		
	_ the accoun	t closed for _	?	
are	fo	or my acc	count?	
whe	en acco	unt		
imp	osed	?		
levi	ed	fee?		
		be	en?	
			for clos	ing
wha	at	charge for clo	sing	_?
did	a	count so	omething?	

		$_{_{-}}$ there	e closing my account.
			closing account?
	paid		account, why?
Why		you _	using your account?
			close the account.
			be charged for down?
		the _	for closing account.
			incur a closing?
Why		my _	to close?
I don	ı't		me a close fee.
Why			account ending?
1	the h	neck _	I to pay account?
			get close my existing account?
	want	ted to	know why was fee closing
Why		it	close my
I had	l to _		my account.
			pay close down account?
Pleas	se des	scribe	reasons for to
A cha	arge v	was _	for
Why			accounts closing?
How		I	fee when closed account?