[Demo] NLP Dataset for Customer Service Automation

| Company Type | E-commerce Marketplaces |
|-----------------------------|---|
| Inquiry Category | Shipping and delivery inquiries |
| Inquiry Sub- Category | Wrong item received inquiries |
| Description | Customers express their concerns regarding receiving an incorrect product or a product that does not match the description, requiring clarification and a return or exchange process. |
| Data Size | 6,830 paraphrases |
| Want to buy data? | Please contact nlp-data@qross.me via your business email address. |

$\begin{tabular}{ll} Masked sample paraphrases of one "E-commerce Marketplace" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$

| | your regarding refunds/exchanges mistakenly upon delivery? |
|--------|---|
| | I wrong item, how do you reimbursements? |
| If the | ey to by can return it or ? |
| | the product is wrong, do back ? |
| Polic | ry return shipped? |
| Do y | ou policy delivery merchandise? |
| | a regarding for misdelivered? |
| | a a on accidentally shipped orders? |
| | is your return for? |
| Is | Refunds if wrong? |
| | you returns on orders? |
| How | refunds issued or exchanged there delivery ? |
| | incorrect, can get a or? |
| | a send ? |
| | want to get get refund exchange I the wrong stuff |
| | for wrong items? |
| | a refund or if get other what ? |
| Is | to get or exchange wrongly goods? |
| | what the are returns to shipping |
| How | I Refunds sent stuff? |
| | your on for misdelivered |
| Is | policy refunds/exchanges mistakenly merchandise? |
| Is | rules regarding refunds or mishandled? |
| Any | exchange sent? |
| | incorrectly shipped? |
| | rn incorrectly? |
| | any to wrongly shipped items? |
| | and a supplier of the state of |

| How | _ you | for messed orders? | |
|--|---|---|---------|
| | _ a policy | or exchanges sent merchandise? | |
| How are | issued | exchanged? | |
| | _ possible to | o a or if I receive something | I? |
| Is there _ | Refunds | ls wrongly? | |
| | | can I a exchange? | |
| If | | can a refund or exchange? | |
| | | unwanted arrive ? | |
| | | cy to mistakenly merchandise? | |
| | | efunds/exchange for delivered goods? | |
| | | for stuff? | |
| | | | |
| | | returnsincorrect? | |
| | | comes, allowed? | |
| | | th accidentally shipped junk? | |
| | _ | ules for? | |
| | | ith and exchanges of? | |
| it | to get re | efunds if wrong? | |
| | | arrive wrong? | |
| | | _ to returning that have? | |
| you | r policy on re | refunds for | |
| Can you _ | | on refunds, exchanges, mistakenly ? | |
| If mistake | enly shipped | d is refunds to allowed? | |
| What is $_$ | ab | bout exchanges of goods? | |
| If my deli | very was wr | rong, Refunds ? | |
| | | place cover refunds and ship | ped? |
| Do you _ | a | refunds mistakenly sent merchandi | se? |
| | | wahanga umangku daliwarad gat Dafunda? | |
| | to ex | schange wrongly delivered get Kerunds? | |
| | | xchange wrongly delivered get Refunds? o return swap were sent to m | |
| | _ possible to | o return swap were sent to m | |
| Are | _ possible to in of re | o return swap were sent to m refunds/exchanges for upon? | |
| Are sho | _ possible to in of ro uld | o return swap were sent to m refunds/exchanges for upon? for mistakenly shipped? | |
| Are show the | _ possible to in of ro uld on | o return swap were sent to m refunds/exchanges for upon ? for mistakenly shipped ? misdelivered goods. | |
| Are show the Do you | possible to in of re uld on a | o return swap were sent to m refunds/exchanges for upon? for mistakenly shipped? misdelivered goods wrongly sent products? | |
| Are shoo the Do you | possible to in of re uld on a retur | o return swap were sent to m refunds/exchanges for upon? for mistakenly shipped? misdelivered goods wrongly sent products? rn/exchange of wrongly items? | |
| Are show the Do you Is there _ | possible to in of re uld on a retur policy | o return swap were sent to m refunds/exchanges for upon? for mistakenly shipped? misdelivered goods. wrongly sent products? rn/exchange of wrongly items? reimbursements/returns items? | |
| Are show the Do you Is there _ | possible to in of re uld on a returpolicy reimburse: | o return swap were sent to m refunds/exchanges for upon? for mistakenly shipped ? misdelivered goods. wrongly sent products? rn/exchange of wrongly items? reimbursements/returns items? ements of shipped items. | |
| Are shot the Do you Is there I if the | possible to in of reuld on a retur policy refunds refunds | o return swap were sent to m refunds/exchanges for upon? for mistakenly shipped? misdelivered goods wrongly sent products? rn/exchange of wrongly items? reimbursements/returns items? ements of shipped items if mistakenly shipped | |
| Are shoo the Do you Is there I if r | possible to in of re uld on a retur policy reimburse; refunds | o return swap were sent to m refunds/exchanges for upon? for mistakenly shipped? misdelivered goods. wrongly sent products? rn/exchange of wrongly items? reimbursements/returns items? ements of shipped items. if mistakenly shipped mistakenly dispatched? | |
| Are shoo the Do you Is there I if i Do you you | possible to in of reuld on a retur policy _ reimburser refunds to to to | o return swap were sent to m refunds/exchanges for upon? for mistakenly shipped? misdelivered goods wrongly sent products? rn/exchange of wrongly items? reimbursements/returns items? ements of shipped items if mistakenly shipped mistakenly dispatched? wrongly items? | |
| Are shot the Is there I if the you you do do do do do shot fill shot shot fill shot shot fill fill shot fill fill shot fill fill fill shot fill | possible to in of reuld on retur policy reimburse; refunds to re | o return swap were sent to m refunds/exchanges for upon? for mistakenly shipped? misdelivered goods wrongly sent products? rn/exchange of wrongly items? reimbursements/returns items? ements of shipped items if mistakenly shipped mistakenly dispatched? wrongly items? efunds and swaps accidentally stuff? | |
| Are shood the Do you Is there I if the Do you you do I wonder | possible to of reuld on retur policy reimburser refunds to re how w | o return swap were sent to m refunds/exchanges for upon? for mistakenly shipped? misdelivered goods. wrongly sent products? rn/exchange of wrongly items? reimbursements/returns items? ements of shipped items. if mistakenly shipped mistakenly dispatched? wrongly items? efunds and swaps accidentally stuff? would deal with ? | |
| Are shot the Do you Is there I if to you you do _ I wonder then | possible to in of re uld on a retur _ policy reimburse: refunds to to how w re rules | o return swap were sent to m refunds/exchanges for upon? for mistakenly shipped? misdelivered goods. wrongly sent products? rn/exchange of wrongly items? reimbursements/returns items? ements of shipped items. if mistakenly shipped mistakenly dispatched? wrongly items? efunds and swaps accidentally stuff? es or exchanges of packages? | |
| Are show the Do you Is there I if the Do you you do I wonder there Rules about the show and the show and the show are the show and the show are shown as the show are the show are the show are shown as the show are show as the show are shown as the show are show as the the show as the sho | possible to in of rould on a retur policy reimburser refunds to re how we rules out or e | o return swap were sent to m refunds/exchanges for upon? for mistakenly shipped? misdelivered goods. wrongly sent products? rn/exchange of wrongly items? reimbursements/returns items? ements of shipped items. if mistakenly shipped mistakenly dispatched? wrongly items? refunds and swaps accidentally stuff? esuments or exchanges of packages? exchanges ? | |
| Are show the Do you Is there I if the Do you you do I wonder there Rules about the show and the show and the show are the show and the show are shown as the show are the show are the show are shown as the show are show as the show are shown as the show are show as the the show as the sho | possible to in of rould on a retur policy reimburser refunds to re how we rules out or e | o return swap were sent to m refunds/exchanges for upon? for mistakenly shipped? misdelivered goods. wrongly sent products? rn/exchange of wrongly items? reimbursements/returns items? ements of shipped items. if mistakenly shipped mistakenly dispatched? wrongly items? efunds and swaps accidentally stuff? es or exchanges of packages? | |
| Are show the Do you Is there Do you you do _ I wonder then Rules about Is there are | possible to in of reuld on a retur policy reimburse: refunds to re to re re where rules out or e out or e | o return swap were sent to m refunds/exchanges for upon? for mistakenly shipped? misdelivered goods. wrongly sent products? rn/exchange of wrongly items? reimbursements/returns items? ements of shipped items. if mistakenly shipped mistakenly dispatched? wrongly items? refunds and swaps accidentally stuff? esuments or exchanges of packages? exchanges ? | istake? |
| Are shood the Do you Is there you do _ I wonder there are I there are I Can you | possible to in of re uld on a returpolicy reimburser refunds to to re how w re rules out or e about st | o return swap were sent to m refunds/exchanges for upon? for mistakenly shipped ? misdelivered goods. wrongly sent products? rn/exchange of wrongly items? reimbursements/returns items? ements of shipped items. if mistakenly shipped mistakenly dispatched? wrongly items? efunds and swaps accidentally stuff? es or exchanges of packages? exchanges ? a or if my incorrect? regarding refunds/exchanges for items etance regarding exchanges mistakenly | istake? |
| Are shood the Do you Is there you do _ I wonder there are I there are I Can you | possible to in of re uld on a returpolicy reimburser refunds to to re how w re rules out or e about st | o return swap were sent to m refunds/exchanges for upon? for mistakenly shipped? misdelivered goods wrongly sent products? rn/exchange of wrongly items? reimbursements/returns items? ements of shipped items if mistakenly shipped mistakenly dispatched? wrongly items? efunds and swaps accidentally stuff? would deal with ? es or exchanges of packages? exchanges ? a or if my incorrect? regarding refunds/exchanges for item | istake? |
| Are shot the Do you Is there To you do _ I wonder then Rules about Is there at I Can you on on the then the there at I can you on the then the the then the the then the the then the | possible to in of re uld on a returpolicy reimburse: refunds to re how w re rules out or e about st | o return swap were sent to m refunds/exchanges for upon? for mistakenly shipped ? misdelivered goods. wrongly sent products? rn/exchange of wrongly items? reimbursements/returns items? ements of shipped items. if mistakenly shipped mistakenly dispatched? wrongly items? efunds and swaps accidentally stuff? es or exchanges of packages? exchanges ? a or if my incorrect? regarding refunds/exchanges for items etance regarding exchanges mistakenly | istake? |
| Are shood the Do you Is there I shood for the last there are the last th | possible to in of re uld on a returpolicy _ reimburser refunds to to re how w re rules out or e about st w policy you you | o return swap were sent to m refunds/exchanges for upon? for mistakenly shipped? misdelivered goods. wrongly sent products? rn/exchange of wrongly items? reimbursements/returns items? ements of shipped items. if mistakenly shipped mistakenly dispatched? wrongly items? refunds and swaps accidentally stuff? res or exchanges of packages? exchanges ? a or if my incorrect? regarding refunds/exchanges for items. refunds and exchanges for mistakenly shipped ? and exchanges for mistakenly shipped ? inadvertently shipped orders? | istake? |
| Are shood the Do you Is there I shood for the last there are the last th | possible to in of re uld on a returpolicy _ reimburser refunds to to re how w re rules out or e about st w policy you you | oreturn swap were sent to mrefunds/exchanges for upon? for mistakenly shipped? misdelivered goods. wrongly sent products? rn/exchange of wrongly items? reimbursements/returns items? ements of shipped items. if mistakenly shipped mistakenly dispatched? wrongly items? efunds and swaps accidentally stuff? es or exchanges of packages? exchanges ? a or if my incorrect? regarding refunds/exchanges for items extance regarding exchanges mistakenly vrongly shipped ? and exchanges for mistakenly shipped ? | istake? |

| receive was ordered, can I get a refund or ? |
|---|
| there a policy covers exchanges shipped goods? |
| Tell us for refunds for |
| to how handle incorrect orders |
| Do for returning mistakenly shipped? |
| policy refunds or exchanges of mistakenly ? |
| your on misdelivered items. |
| Is regarding refunds of items? |
| What returns that wrong? |
| How you handle them? |
| If something than what ordered, I return or ? |
| the incorrect you offer a return? |
| you have a refunds shipments? |
| your for refunds for merchandise. |
| If the is do offer ? |
| your regarding for goods. |
| Is a return or mistaken ? |
| Is there a to exchange if don't what I? |
| If delivery get a refunds or? |
| handle orders that are messed up? |
| policy about refunds and replacements |
| You policy refunds/exchanges for |
| Do regarding refunds or exchanges shipments? |
| you a policy in place or exchanges accidentally ? |
| Can clarify your with to shipped goods? |
| What about delivered? |
| it possible a Exchange if delivery was? |
| available for delivered? |
| how would with accidental returns exchanges? |
| |
| I your approach mistakenly shipped items. |
| Is policy incorrect shipments? |
| Are you to exchange goods? |
| If I receive something other than I possible ? |
| If my delivery can a? |
| Are there policies place and for mistakenly ? |
| What is policy refunds for ? |
| Are you willing sent? |
| If else than what I ordered, possible for me to a |
| it possible to reimbursements or things are received? |
| you have a policy place refunds for goods? |
| swaps for mistakenly items? |
| for wrongly dispatched? |
| Can get money if the items? |
| Is it for me get if get stuff? |
| you think about that were wrong? |
| If is to me how you or exchanges? |
| I get wrong products? |
| the for exchanging products? |
| incorrect shipped orders? |
| What for wrongly goods? |

| you returns for shipped? |
|--|
| When are wrongly and received, you reimbursements ? |
| What refunds are mistakenly? |
| a policy of incorrect shipped? |
| Is policy for delivered goods? |
| Is a regarding delivered? |
| Is policy returns incorrectly items? |
| What for incorrect delivery? |
| have policy refunds and for accidentally items? |
| What purchases being sent back? |
| Do have a policy and of items? |
| What is policy items? |
| for mistaken deliveries? |
| to know for refunds/exchanges for mistakenly items. |
| do you do for shipped crap? |
| I get my item was sent error? |
| Any about return or dispatched items? |
| I'm curious for and for dispatched items. |
| Is there policy for reimbursements ? |
| way to deal with returns and arrived? |
| How get Refunds/exchange guidelines for wrongly ? |
| Is any rules or of mailed? |
| How you returns that by accident? |
| is exchange/refund policy for ? |
| Return/exchange mistaken? |
| able to returns incorrect? |
| about mistakenly orders? |
| Can you clarify refunds when there mistake? |
| I'm the for refunds/exchanges dispatched items. |
| Do you a on refunds sent goods? |
| willing returns or on sent goods? |
| I need about that mistakenly delivered. |
| about returning delivered products. |
| So do and for shipped stuff? |
| Is there guidelines for an exchange ? |
| Is any of reimbursements when are mistakenly received? |
| of wrongly dispatched rules? |
| Is there get products? |
| Can you clarify regarding for mistakenly goods? |
| the sent do you offer? |
| |
| Do have policy of shipments? |
| Is to get a refund or my? |
| Is to get a refund or my ? How wrongly shipped back? |
| Is to get a refund or my ? How wrongly shipped back? Is your policy place that shipped goods? |
| Is to get a refund or my ? How wrongly shipped back? Is your policy place that shipped goods? delivery was can get a Exchange? |
| Is to get a refund or my? How wrongly shipped back? Is your policy place that shipped goods? delivery was can get a Exchange? is sent to me in deal reimbursements? |
| Is to get a refund or my? How wrongly shipped back? Is your policy place that shipped goods? delivery was can get a Exchange? is sent to me in deal reimbursements? What your on refunds and deliveries? |
| Is to get a refund or my? How wrongly shipped back? Is your policy place that shipped goods? delivery was can get a Exchange? is sent to me in deal reimbursements? What your on refunds and deliveries? Can refunds or exchange for mistakenly goods? |
| Is to get a refund or my ? How wrongly shipped back? Is your policy place that shipped goods? delivery was can get a Exchange? is sent to me in deal reimbursements? What your on refunds and deliveries? |

| it possible for you | arrived by accident? |
|---------------------------|---|
| get a refund | exchange wrongly sent? |
| I want the process | wrongly delivered |
| How do handle and | |
| If a mistake | return or exchange ? |
| about returning shipped | |
| Is refunds/ex | |
| How deal with up | |
| exchange of | |
| a policy for e | |
| If stuff refun | |
| you clarify your re | |
| you enamy your re | |
| you Refunds/excha | |
| the wrong do | |
| If was incorrect, can | |
| | |
| How do you it | |
| returns on it | when are dispatched and? |
| | |
| get an item t | |
| | nds wrongly stuff? |
| | ds/exchanges mistakenly goods? |
| us policy regarding | |
| | ats when items received? |
| there refunds or exchan | |
| Are to exchange or | |
| Can item | |
| | do reimbursements? |
| How do you with up | |
| Are you going refunds for | |
| Do offer wro | |
| | received, give reimbursements or swaps? |
| If mistakenly stuff | |
| | swaps they are shipped? |
| If I other I _ | I I a refund? |
| for goods ava | ailable? |
| be given if shipped | 1? |
| need to do _ | mistakenly delivered products. |
| Rules about the or | dispatched? |
| Is exchange | for accidental? |
| a to wrongly | items? |
| the shipment out h | oe not would get or? |
| are your thoughts refun | ds for deliveries? |
| Is when | _ mistakely done? |
| the for wrong | |
| How sit | uation of return or exchange? |
| If mistakenly | |
| Tell policy regarding for | |
| there get ref | |
| get how abou | |
| | |

| policy on | misdelivered merchandise. |
|---------------------------|--|
| return | if they wrong? |
| way to | handle returns shipped items? |
| There | refunds exchanges of mishandled packages? |
| How about or | |
| How issued | or exchanged when occurs? |
| you re | turns if there are messed? |
| | returns for items? |
| | exchanging products. |
| | correct, can I get ? |
| | or incorrect ? |
| | refunds/exchanges for? |
| How do you | |
| | ns on ? |
| | |
| | for sent items? |
| | or when items wrongly? |
| | than order, is it get or exchange? |
| | shipped items? |
| | ange guidelines? |
| | exchange rule mistaken? |
| | wronglyitems. |
| | get if the stuff arrives mistakenly? |
| | guidelines for wrongly? |
| | efunds misdelivered merchandise. |
| about | |
| | and misdelivered goods. |
| Is | _ a I receive wrong things? |
| Can you | on and exchange of goods? |
| What should | follow when returning have incorrect? |
| you | returns that were mistakenly? |
| I interested | guidelines returned due to shipping |
| Policy regarding the $_$ | incorrect? |
| refunds | shipped stuff? |
| I wondering abou | t guidelines for refunds exchanges that correctly. |
| Is possible o | offer or swaps items dispatched? |
| like kr | ow for refunds and for mistakenly dispatched |
| Can get a | if I don't I? |
| How do you | Refunds wrongly delivered |
| there any Refund | s for ? |
| you | refunds exchanges for mistakenly shipped goods? |
| What your r | egarding of merchandise? |
| 6 | about on mistakenly delivered orders? |
| Can there be | return/exchange wrongly items? |
| | refunds and of merchandise? |
| Tell me guid | lelines for merchandise of |
| | returns of items? |
| | messed orders? |
| | reimbursements or swaps are mistakenly and received? |
| | on returns for ? |
| | ut the guidelines for refunds dispatched items. |
| | |

| Refunds swaps accidental? |
|---|
| Is it possible get aRefund exchange incorrect? |
| How do you handle refunds swaps ? |
| Policy on delivery ? |
| you have on wrong? |
| I a if my delivery was? |
| you how to handle for shipped? |
| you send shipped items? |
| your policies refunds and of goods? |
| any refund orexchange guidelines wrongly ? |
| How handle refunds and swaps shipped? |
| Is possible for a refund or if I ? |
| your for and for items were not dispatched correctly. |
| the return policy goods? |
| Is to get exchange if receive something other was ordered? |
| What you returns accidentally items? |
| Is get a if I receive ? |
| Do an approach to returning shipped? |
| you handle accidental returns and ? |
| If wrong can get aRefund Exchange? |
| of refunds merchandise. |
| Is it to get refund receive wrong? |
| Is way to refunds arrives mistakenly? |
| You policy regarding items? |
| are place for refunds/exchanges sent merchandise? |
| |
| What if stuff comes? |
| What if stuff comes? of shipped items? |
| |
| of shipped items? |
| of shipped items? get a exchange if I than what I? |
| of shipped items? get a exchange if I than what I? your policy for goods? |
| of shipped items? get a exchange if I than what I? your policy for goods? items are mistakenly and you reimbursements? |
| of shipped items? get a exchange if I than what I? your policy for goods? items are mistakenly and you reimbursements? Does policy cover and for goods? |
| get a of shipped items? get a exchange if I than what I? your policy for goods? items are mistakenly and you reimbursements? Does policy cover and for goods? there any for items back? |
| |
| |
| |
| get a exchange if I than what I? your policy for goods? items are mistakenly and you reimbursements? Does policy cover and for goods? there any for items back? I get money I wrong? If receive something than I to a or exchange? to mistake, can they be returned? like to know the guidelines due errors. |
| |
| |
| |
| |
| get aexchange if Ithan what I?yourpolicy forgoods?items are mistakenly andyoureimbursements? Doespolicy cover and forgoods?there anyfor items back?I getmoneyI wrong? Ifreceive somethingthanI toaor exchange?tomistake, can they be returned?like to know the guidelines dueerrors. Can Iback ifthethings? HowI dealreturns or ofthatdelivered?shipped comes, canget a? Ifis sentmeerror, how do or?thesent, dorefunds or exchanges? |
| |
| |
| get aexchange if Ithan what I?yourpolicy forgoods?items are mistakenly andyoureimbursements? Doespolicy cover and forgoods?there any foritems back? I get money I wrong? If receive something than I to a or exchange? to mistake, can they be returned? like to know the guidelines due errors. Can I back if the things? How I deal returns or of that delivered? shipped comes, can get a? If is sent me error, how do or? the sent, do refunds or exchanges? possible a Refunds or if I get something other ? What refunds or exchanges for mistaken ? I get wrong can I or ? |
| get a |
| |
| get a |

| What stance on and exchanges deliveries? |
|---|
| If sent to what you do reimbursements? |
| do refunds exchanges for be? |
| your policy regarding for |
| it to a return I get something other ordered? |
| rules for the return/exchange of dispatched? |
| What do need know about products that ? |
| you instructions sending shipped items? |
| Is any rule about the dispatched? |
| How youmistakenly items? |
| What you do are mistakenly ? |
| Can returning delivered products? |
| do and swaps for accidentally shipped? |
| If can I get refund or? |
| Is there for delivered? |
| Is there and exchanges mailed packages? |
| Are you clear on your on ? |
| do deals with returns orders? |
| about handle and accidental shipments? |
| How are the items? |
| you have policy or exchange mistakenly sent? |
| exchange wronglydelivered products a? |
| it or exchange that were sent to me |
| want to know about your for erroneously |
| Am able get mistakenly delivered? |
| If you in place, do mistakenly shipped goods? |
| have a returning mistakenly shipped? |
| How should I returns are delivered wrong? |
| I wrong things, can get a ? |
| do back sent in error? |
| refunds of shipped? |
| Is a regarding of items? |
| Do swaps for accidentally shipped? |
| If are mistakenly return them exchange them? |
| If I wrong can get exchange? |
| is on exchange of merchandise? |
| you support refunds deliveries? |
| Do you have instructions sending back ? |
| I stuff, can I refund swap? |
| |
| Do you a on items? Do you offer for ? |
| |
| How you that shipped? |
| was wondering your wrongly dispatched items. |
| Any wrongly dispatched items? |
| any return/exchange of dispatched items? |
| explain your on refunds |
| If shipped stuff comes,? |
| do you exchange or get refunds? |
| What returns orders? |
| items were sent to me bring them? |

| What is policy regarding exchange | ? |
|-----------------------------------|-------------------------------|
| If I get refu | nd? |
| with mistakenly shippe | ed orders? |
| Can you regarding and exch | ange mistakenly goods? |
| to refunds and fo | |
| Clarify policy for merchandi | |
| Do have policy refunds/exchange: | |
| there any rule refunds of | |
| need know I mistaken | |
| | y denvered products. |
| If is are allowed? | |
| do you offer return | |
| How you going with returns | |
| I know your guidelines refu | |
| If they are me can I return _ | them? |
| for wrong items? | |
| my delivery incorrect, can I get | ? |
| get back an that sent _ | error? |
| return/exchange of wrongly | dispatched? |
| you returns for up? | |
| Is a policy and exchanges | goods? |
| you your stance refunds | |
| have a policy of refunds | |
| you handle swaps for shippe | |
| What do I return of mi | |
| any instructions for sending back | |
| should deal with incorrect | |
| | |
| were sent in can | return them or exchange: |
| you give refunds items? | |
| shipped comes, refund | |
| What think returns on | |
| How you handle and s | |
| If can I get refund | |
| Understand policy regarding | _ merchandise. |
| on incorrectly shipped? | |
| What I know returning were | e wrong? |
| something what | ordered, I get a or exchange? |
| they to me by I swap _ | ? |
| If get other I can | get a or? |
| your policy misdelivered me | rchandise. |
| reimbursements and of wrongly _ | |
| it possible to a if stuff | |
| Is to return or exchange the | |
| there policy and returns | |
| Do accept delivered wrong ? | |
| | |
| What is stance and exchanges | |
| it possible for get a refund if | |
| Is for wrong shipment | 5? |
| Do you give refunds? | |
| a stance refunds for m | |
| you returns and exchanges | that accidental? |

| If they |
|---|
| Is there |
| |
| Is stance refunds/exchanges mistaken? about handle refunds shipped? Can money sending items? Is it okay give refunds mistakenly? provide returns or exchanges mistakenly? the item is error, you handle? they were accidentally me, I or exchange? Can if I receive wrong stuff? you policy on for shipments? Do return goods are sent? |
| Is stance refunds/exchanges mistaken? about handle refunds shipped? Can money sending items? Is it okay give refunds mistakenly? provide returns or exchanges mistakenly? the item is error, you handle? they were accidentally me, I or exchange? Can if I receive wrong stuff? you policy on for shipments? Do return goods are sent? |
| abouthandle refundsshipped? Canmoneysendingitems? Is it okaygive refundsmistakenly? provide returns or exchangesmistakenly? the item iserror,you handle? they were accidentallyme,Ior exchange? Canif I receivewrong stuff? youpolicy onforshipments? Doreturn goodsaresent? |
| Can |
| Is it okay give refunds mistakenly ? provide returns or exchanges mistakenly ? the item is error, you handle ? they were accidentally me, I or exchange ? Can if I receive wrong stuff? you policy on for shipments? Do return goods are sent? |
| provide returns or exchanges mistakenly ? the item is error, you handle? they were accidentally me, I or exchange? Can if I receive wrong stuff? you policy on for shipments? Do return goods are sent? |
| the item is error, you handle? they were accidentally me, I or exchange? Can if I receive wrong stuff? you policy on for shipments? Do return goods are sent? |
| they were accidentally me, I or exchange? Can if I receive wrong stuff? you policy on for shipments? Do return goods are sent? |
| Can if I receive wrong stuff? you policy on for shipments? Do sent? |
| you policy on for shipments? Do return goods are sent? |
| Do return goods are sent? |
| |
| |
| you handle returns for ? |
| What the refunds of items? |
| If stuff arrives, refunds? |
| If the sent wrong, do give return ? |
| there policy of wrongly items? |
| How do deal returns ? |
| How you decide to wrongly shipped? |
| If I wrong I and Exchange? |
| is about returns wrong? |
| |
| Any rules regarding return of ? |
| any govern the wrongly dispatched? |
| merchandise to me in error, do you ? |
| Can return an error? |
| a policy sending wrong ? |
| policy regarding or replacements for |
| you any policy refunds incorrect? |
| What the process exchange ? |
| a policy exchanging shipments? |
| What is goods? |
| Can get refund my was? |
| Can you to mistakenly shipped? |
| do accidental returns exchanges? |
| do handle refunds and swaps you ? |
| Do you instructions how wrongly shipped back? |
| |
| What is your that were mistakenly? |
| If what I ordered, can I refunds exchange |
| I receive get a refund? |
| Do you any guidelines and sent stuff? |
| Do a on and for mistakenly sent? |
| an item is mistakenly dispatched do swaps ? |
| If they were to me accidentally, I ? |
| is sent incorrectly, offer or exchanges? |
| refunds for accidentally shipped goods? |
| you give refunds if the ? |
| What is policy refunds and of ? |

| is sent to error, how I handle reimbursements ? |
|---|
| How about you and for accidentally ? |
| Can goods? |
| you refunds wrongly sent? |
| How guidelines for and exchanges stuff? |
| on of mistakenly sent items? |
| refunds if you items? |
| Are something is shipped? |
| receive wrong can get a? |
| there a policy regarding shipped items? |
| returns mistakenly orders? |
| Any rules of items? |
| What can return item that was in? |
| Are for goods? |
| refunds for wrongly sent items? |
| Is there policy on and goods? |
| there a swap misdelivered goods? |
| have on sending failed back? |
| Any for exchange stuff? |
| Should or return ? |
| Are wrongly sent? |
| if I get wrong? |
| Is it if mistakenly stuff ? |
| What is regarding shipped items? |
| If mistakenly dispatched received, do offer ? |
| rules relating return exchange of wrongly ? |
| Do you policy refunds/exchanges of mistakenly ? |
| If I other than what I can get ? |
| How do get a or exchanging ? |
| policy on refunds for wrong? |
| items are mistakenly or you offer swaps? |
| sent goods? |
| If mistakenly in, allowed? |
| Are there swaps or when ? |
| What can mistakenly delivered? |
| there guidelines for wrongly items? |
| How with for up items? |
| Refunds mistakenly delivered? |
| Do you have policy of or? |
| there refunds for goods? |
| Did you handle and accidentally shipped? |
| you that arrive by? |
| Discuss of for misdelivered |
| there for delivered goods. |
| Do you have a exchanges mistakenly shipped? |
| If I receive the thing, a? |
| rules concerning return items? |
| Is a policy refunds and shipments? |
| your policy for goods. |
| What is for delivered? |

| | about | | | | | |
|---------|---------------------------|---------------|--------------------|-------------------|-----------|-----------|
| If I re | ceive something other | | is | for me to | return | exchange? |
| | up orders, o | | | | | |
| | t possible to | | | things? | | |
| | w | | | | | |
| | regarding r | | | | | |
| | policy on the re | | | | | |
| | a place refu | | | ? | | |
| | a on refu | | | | | |
| | t you | | | | | |
| | for refunds/ | | | · | | |
| | handle returns | | | | | |
| | handle the | | | | | |
| | product | | | | | |
| | if I | | | | • | |
| | lo refunds _ | | | | | |
| | my incorrec | | | NGE? | | |
| | in of o | | | | | |
| | wrong prod | | | | | |
| | on for | | merchandise | | | |
| | for wrongly _ | | h | amta? | | |
| | have a refunds/rep | | | | | |
| | money | | | | | |
| | for and | | | • | | |
| | possible | | | stuff? | | |
| | _ product is sent | | | Stair. | | |
| | product is sent policy | | | nd exchanges for | shipped a | nods. |
| | have policy o | | | | | |
| | items are a | | | | | |
| | if I | | | | | |
| | should I with | | | ? | | |
| | are refunds exch | anges fo | r? | | | |
| Is it o | kay for wro | ngly | ? | | | |
| Any _ | governing | or exchan | ge of wrongly | ? | | |
| Are y | ou return _ | item | s? | | | |
| | you me about the | guidelines _ | for wrongl | y? | | |
| | policy | for wrongly d | lelivered? | | | |
| | items | to me, I | return exchan | ge them? | | |
| | to get refun | ds accid | lentally shipped | _? | | |
| Is | _ possible me to | a refund | d exchange if _ | the | ? | |
| | on your | _ regarding r | efunds and exchang | ges ship | ped? | |
| Is it _ | | reimburse | ements or swaps | items are mista | kenly? | |
| | [something | | | possible to get a | exc | hange? |
| | do deal with | to mes | sed orders? | | | |
| _ | handle | | ? | | | |
| | offer for wr | | | | | |
| | l know your | | exch | ange wrongly | y items. | |
| | exchange or | | | | | |
| | you your re | garding | and exchanges | regards to | shipped? | |

| any rules for the return/exchange items. |
|--|
| What is the sent goods? |
| If mistakenly dispatched and a reimbursement? |
| Can a exchange if I get stuff? |
| I know if I money for sending |
| How with return of mistakenly items? |
| Are Refunds for ? |
| Is there exchange a for sent? |
| Is there any refunds of ? |
| are mistakenly dispatched and receive, offer? |
| Does policy refunds for wrongly shipped? |
| Do you a policy refunds/exchanges mistakenly ? |
| do a Refunds exchanges wrongly delivered |
| Is it possible have for refunds/exchanges for ? |
| What your of mistakenly sent? |
| Is a Refund Exchange deliveries? |
| Is on and exchange mistaken deliveries? |
| your policy on refunds replacements |
| do you handle is a in the? |
| mistakenly sent to me, do you reimbursements ? |
| you refunds sent items? |
| policy regarding returning shipped? |
| about you with accidentally stuff? |
| policy regarding the of incorrect shipped? |
| you refunds exchanges mistakenly goods? |
| Is to refund receive wrong stuff? |
| you your on refunds/exchanges with shipped goods? |
| What happens mistakenly orders? |
| If the sent you refunds exchanges? |
| things are dispatched and do offer? |
| What policy refunds/replacements merchandise? |
| you exchange or goods that ? |
| on return/exchange dispatched? |
| Is there way refunds wrongly items? |
| Do you have any return dispatched? |
| Is possible me return or delivery was incorrect? |
| If the sent wrong, give back ? |
| Do any on back wrongly items? |
| the policy of goods. |
| about policy refunds for misdelivered |
| Is there any guidelines a wrongly ? |
| If merchandise sent in error, do reimbursements exchanges? |
| you deal with the situation ? |
| am curious about your guidelines for for for |
| I receive wrong a return or? |
| What is policy refunds and sent? |
| you a for refunds for ? |
| is the wrong goods? |
| a refunds mistakenly goods? |
| the product sent offer a or Exchange? |

| Is there policy refunds wrongly ? |
|--|
| Do a return for delivered goods? |
| Any guidelines sent? |
| Is for refunds and exchanges accidentally shipped? |
| If mistakenly refunds allowed? |
| for exchange wrongly stuff? |
| If out not be we or exchanges? |
| Are there any know about delivered products? |
| If the was can a Exchange? |
| |
| something is to in error, how do ? |
| How are you for accidentally shipped stuff? |
| receive can get a refunds? |
| your refunds and exchanges for shipped goods? |
| Are to or return sent? |
| Are on refunds/exchanges wrong? |
| you handle returns for messed orders? |
| Can you clarify and exchange of goods? |
| If product the wrong way, do ? |
| were to to or exchange? |
| Can your stance in mistakenly shipped goods? |
| are your policies sent goods? |
| you that have misdelivered? |
| you |
| explain policy regarding refunds misdelivered merchandise. |
| |
| If mistakenly and received, do you offer? |
| there a returning items? |
| Is a reimbursements items? |
| the is do you refunds exchange? |
| about handle swaps for accidentally ? |
| What the policy regarding refunds/exchanges ? |
| Is py mistake? |
| How handle wrong shipments? |
| What do with that were wrong ? |
| misdelivered goods? |
| the deal mistakenly shipped orders? |
| place for refunds and exchanges wrongly shipped? |
| |
| for return/exchange of wrongly dispatched items? |
| What is your policy ? |
| is wrongly delivered goods? |
| Can I that been by mistake? |
| merchandise sent error, how reimbursements and exchanges? |
| do with and for misshipments? |
| Discuss the policy of refunds |
| Ispossible for you exchange sent goods? |
| the you offer returns? |
| What your items were wrongly shipped? |
| Can I get money send items wrong ? |
| Is there a refunds/exchanges of ? |
| |
| I wondering about refunds exchanges wrongly dispatched |
| The policy merchandise. |

| Is returned merchandise shipping errors? |
|--|
| do returns incorrect items? |
| items are received do offer or swaps? |
| possible to get refund or exchange I receive ? |
| Is there for exchanges incorrect goods? |
| there rules for mistaken? |
| If delivery was correct can I get? |
| How resolve goods? |
| Do you know for merchandise to shipping? |
| it possible to return things if to to mistake? |
| is sent in what you about it? |
| Any guidelines for for ? |
| If items mistakenly and do offer? |
| What is the deal mistakenly ? |
| would know guidelines refunds exchanges for incorrect items. |
| my delivery I get Refunds? |
| Can stance on and exchanges mistakenly shipped? |
| there a on shipments? |
| there refunds for you ? |
| how to send wrongly shipped items |
| I receive I get aRefund? |
| you your regarding refunds exchanges for shipped? |
| shipment out be ours, would we exchanges? |
| your refunds misdelivered goods. |
| Do you offer when is dispatched and? |
| happens refunds exchanges for mistaken arrival? |
| How refunds for stuff? |
| If shipped should allowed? |
| Do refunds for wrongly ? |
| I can get a refund or? |
| I get wrong a Refunds? |
| get stuff, can get a exchange? |
| How you refunds exchanges ? |
| a for accidental delivery? |
| chance of or when items mistakenly dispatched and? |
| mistakenly shipped comes, is there of ? |
| a on bungled back? |
| Is possible refunds if I wrong products? |
| you have a items mistakenly shipped? |
| How do you ? |
| should meturns or exchanges of products? |
| I my back if I wrong ? |
| turned out not to we Refunds or Exchanges? |
| and wrongly items? |
| Policies on wrong? |
| What refunds exchanges mistaken? |
| Are you willing or when mistakenly dispatched? |
| How are you to handle refunds for ? |
| Policy about shipped ? |
| is policy on or exchanging have been? |
| F, |

| Did _ | in place for refunds for mistakenly goods? |
|-------|---|
| | ere regarding refunds and exchanges ? |
| | get something than what ordered, get a or? |
| | were sent by can I return them? |
| | is sent to error, do you? |
| | you clarify your stance refunds for shipped? |
| | the wrong item, get a or exchange? |
| Do yo | ou any for wrongly ? |
| | do handle misdelivered merchandise? |
| | give items wrongly? |
| | get I ordered, possible get a Refunds or? |
| | items are mistakenly and received, offer reimbursements? |
| | for refunds and exchanges items. |
| | you on and exchange incorrect shipments? |
| | wrongly shipped orders? |
| | you a policy and exchanges for mistake shipped? |
| | know your for refunds/exchanges dispatched items. |
| | there policy regarding return of items? |
| | policies you have exchanges of sent? |
| | nin policy on replacements misdelivered |
| | the incorrectly delivered goods? |
| | the I get a refund? |
| | the return/exchange of items rules? |
| | the product do offer returns? |
| | |
| | have any returns wrong? |
| | you returns on sent? if I the wrong item? |
| | |
| | ou have policies refunds goods? |
| | delivery was incorrect, I for ? |
| | n items are dispatched do you offer ? |
| | the wrongly delivered products? |
| | policy mistakenly sent goods? |
| | do about refunds/exchanges incorrect? |
| | ou procedure incorrect mail? |
| | you a covers refunds for accidentally shipped? |
| | you going deal for shipped? |
| | are you mistaken deliveries? |
| | policy about returns for ? |
| | do you with of mistakenly sent? |
| What | zyourpolicydelivered? |
| _ | willing to or give mistakenly ? |
| | do you if product to you error? |
| | ere Refunds for ? |
| | a returning shipped items? |
| | your on misdelivered items. |
| | any refunds exchanges accidental? |
| | do with returns exchanges? |
| | it for to get refund exchange if receive than what ordered? |
| What | do reckon on shipped? |
| | get back something was sent in? |

| my my was get Refunds or Exchange? |
|--|
| you willing to back the it is ? |
| Your regarding merchandise. |
| Do handle the refunds and accidentally ? |
| How do you refund exchange items? |
| there a about the of shipped ? |
| Is there way money for wrong? |
| |
| accept or exchanges wrongly sent? |
| handling for messed up? |
| receive the stuff, I a refund ? |
| Refunds/exchanges accidental? |
| Are there available ? |
| have a policy on up purchases? |
| What about on are ? |
| Do you for for misdelivered? |
| If else than what I ordered, get return or? |
| |
| out not be would we a refunds exchanges? |
| Tell me the goods due shipping |
| there about reimbursements wrongly shipped? |
| Do you policy shipments? |
| deal with refunds and for wrong? |
| Where do deal with orders? |
| Policy on reimbursements items? |
| What is on for ? |
| regards to refunds for misdelivered |
| Explain the goods. |
| is sent me in error, how you ? |
| |
| you have a and exchanges on? |
| Discuss refunds/replacements for misdelivered |
| you a bungled purchases? |
| Can I if is incorrect? |
| Is way refunds if the wrong product? |
| If is dispatched and do you ? |
| How and processed incorrect? |
| Do give refunds for? |
| Any I delivered products? |
| How do you refunds and for ? |
| How I that been mailed? |
| |
| the product sent incorrect, you returns ? |
| I want to know if merchandise shipping errors. |
| If I else what I get a return or? |
| The formerchandise. |
| When and received, you offer swaps or? |
| after shipped orders? |
| If get can I get? |
| Is there policy for the return ? |
| do returns related up orders? |
| Is refunds wrong products? |
| do you with messed up? |
| a way to get or I get other what ordered? |
| i way to get of i get other what ordered: |

| If items are received, do reimbursements or? |
|--|
| there chance for delivered goods? |
| If you wrong accept? |
| Discuss policy on refunds |
| How handle incorrect ? |
| If the items were me mistake, can ? |
| Do policy place refunds or for mistakenly goods? |
| there a policy of? |
| policy wrongly shipped items? |
| items are mistakenly and do you ? |
| What return/exchange policy for ? |
| there a about returns incorrect ? |
| Can I get get the ? |
| Does policy and for shipped goods? |
| How do you a or exchanging ? |
| you return exchange goods? |
| Do have a protects refunds and exchanges shipped? |
| it possible for to get a if receive ? |
| Do you or if the sent ? |
| How do get refund or sent? |
| |
| I'm guidelines regarding refunds/exchanges for wrongly |
| is an how do you reimbursements? |
| the return/exchange for goods? |
| Is it refunds shipped stuff comes? |
| Do you refunds ? |
| Do you returns/exchanges ? |
| your refunds for misdelivered . |
| there on refunds deliveries? |
| have a policy regarding and sent merchandise? |
| get the money if the wrong ? |
| If I get can ? |
| Have you policy sending ? |
| Any for sent stuff? |
| How can back that was error? |
| chance or exchanges if the sent incorrect? |
| |
| How do wrong being shipped? |
| In is error, how you handle reimbursements? Can or items that sent me by? |
| |
| or exchanges for wrong shipments? |
| Is it possible a or if I wrong ? |
| you have a on refunds/exchanges shipped goods? |
| Do give wrongly items? |
| there a refunds if stuff comes? |
| How are you going refunds swaps shit? |
| there policies wrong shipments? |
| there any or for improperly packages? |
| with returns on accidentally shipped? |
| there way mistakenly delivered goods? |
| Is there policy refunds of ? |

| What do wrongly sent? |
|--|
| Do if the is incorrect? |
| How deal with requests orders? |
| You with warning can get a? |
| Discuss for misdelivered merchandise. |
| the product sent will or exchanges? |
| you position on refunds exchanges with regards shipped? |
| policy bungled purchases back? |
| you respond to refunds for accidentally? |
| policy for of goods? |
| Are swaps reimbursements when mistakenly and received? |
| How do you for shipped? |
| If the wrong can I refund? |
| Can me policy on sending purchases back? |
| policy on returns items? |
| reimbursements shipped items? |
| How handle and for accidentally shipped? |
| merchandise is to in should I and exchanges? Is there for on wrongly ? |
| there refunds and for ? |
| are thoughts refunds mistaken ? |
| product is me in error, do handle? |
| How do return were ? |
| are do offer swaps? |
| are handle the refunds swaps for shipped? |
| Would returns and exchanges? |
| Are there exchanges deliveries? |
| How you respond returns shipped? |
| do about refunds accidentally shipped stuff? |
| policy for merchandise. |
| Do you returns for wrong? |
| refunds delivery goods? |
| to reimburse swap items are mistakenly and received? |
| Explain your about for |
| is your policy refunds/exchanges sent? |
| can done returns mistakenly shipped? |
| you if the product sent? |
| policy on refunds for ? |
| a reimbursement or when items are ? |
| do refunds and swaps you accidentally ? |
| you stance refunds and exchange shipped goods? there returned due to shipping? |
| How handle refunds and for ? |
| policy in to cover exchanges accidentally shipped goods? |
| If receive something than it to get Refunds exchanges? |
| returns for orders? |
| If is not a refund or exchange? |
| have regarding for wrong items? |
| How can exchanging wrongly delivered products. |
| How about you handle? |

| product is sent | | you give returns | | ? | | |
|---------------------------------------|-----------------|------------------|----------------|----------------------|---------|---------|
| there any the ref to know if in place | | return/exchang | ge d | | | |
| | | a | if get the | | | |
| | | refunds a | nd for m | for mistakenly goods | | |
| Is there a | on | shipped _ | ? | | | |
| Are you willing | bac | k exchanç | је | mistakenl | y sent? | |
| I am | for | and | wrongly | dispatched ite | ms. | |
| do | returns for | ite | ms? | | | |
| | _ procedure for | exchanging | delivered _ | ? | | |
| I get | if s | ent things the | ? | | | |
| the produ | ct sent | can gi | ve o | or exchange? | | |
| wou | ld fo | r sending | wrongly ship | oed items? | | |
| Should | exchanges f | or mistakenly s | shipped | covered _ | | policy? |
| I am curious | your guideli | nes | mistaker | nly | | |
| How you | mist | akenly shipped | ? | | | |
| would you | u with | _ that by | ? | | | |
| I'm curious | your | refunds | _ exchanges fo | or dispate | ched | _• |
| How return | rns for up | be | ? | | | |
| Did you have _ | policy | | mistak | enly shipped g | joods? | |
| Is there | about | wrongly | items? | | | |
| How | _ deal | _ accidental | or exchang | e of? | | |
| I need to | mist | akenlv | | | | |