## [Demo] NLP Dataset for Customer Service Automation

Company Type	Online Travel Agencies
Inquiry Category	Flight delay and cancellation assistance
Inquiry Sub- Category	Flight delay
Description	Customers seek assistance to understand the extent of the delay, their rights as passengers, compensation eligibility, and the possibility of rebooking or alternative flight arrangements.
Data Size	5,190 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Online Travel Agency" customer inquiry. (Purchased data will not be masked.)

Can rebook ?
there a different?
Rebooking is option.
a for a new?
can be changed?
change my?
I wondered could flight
you departure?
Permission rebooking?
A a possibility.
Do I schedule again?
there be for?
Permission case airline?
Shall the plans?
I don't if I
Could there change?
Are there rescheduling?
Want to the?
it swap my plane?
Are supposed rescheduling ?
to a new?
Maybe can flight
flight be?
is a new booking.
travel?
new flight
Permission the of?
a of
I change my 2

I planes?
is a chance rescheduling
It to change flight
Change flight?
would to switch
possible
Is possible the flight?
How flight?
to rescheduling the
there change to trip?
Try to
to adjust?
I rebook.
Can the ?
is question switch flights.
trip?
I was $\_\_\_$ was $\_\_\_$ to modify the $\_\_\_$ .
I should change my
it to re ?
Is possible to out?
change the pronto.
Change ?
May make to my?
I to trip.
I my flight?
the be?
The flight may
How my be?
flight details.
Maybe redo is?
a flight ?
my plane ?
should change
we departure?
Want flight itinerary?
Can flights ?
choose a different?
Are my to?
Is possible your?
How flight?
have ability to flights?
Was it possible ?
wish a second
my departure?
Could I?
Do the flights?
it that I departure?
a flight
Can change flight?
Is flight that rebooking?

a new arrangement?
How we?
change the flights?
have the change details?
swap departing something else?
like to alter
wondering if flight.
re-scheduled?
Want to get?
my flight?
Is me to rebook ?
Do changing?
I'd to the
Is okay to book?
Should redo possible?
my trip again.
Would you the flight ?
The flight is
rearranging ?
I wondering if can
am able my?
is change flight?
it possible booking.
Would you be the ?
Will be flight?
if I switch flights.
rebooking airline?
it I booking?
flight be changed.
Is it possible airline?
Time take a ?
Can be?
Might flight?
Altered possible?
I if possible departure.
another trip
Is to flight?
I be able my
new for your?
Can you?
Is it to departure ?
reschedule the flight.
Can be a ?
I question change
Was it move ?
Okay, the flight?
may be
it flight rescheduling?
Can rearrange?
Should re yet?

	like	_ modify my _	•
	a new	?	
	there a	change	flight
	_ it be	me to	?
	fli	ght details?	
	I be	_ change my	?
	_reshuffling?		
Can	be	?	
	if flight		?
	mi	ight be possib	le.
	flight		
	you change		
	_ have qu		flight.
	I alter fl		
	need to chang		
	my trip		
	is possil		
	changing		
	be o		
	ng to a		
	flight		- <b>•</b>
	mgnt _ you		2
	_ you _ I supposed		
	_ r supposed _ you		
	_ you _ air date		
	you like		·
	ld tl		g:1-+0
	possible		
	change		ions?
	have a		+2
	to		it?
	_ want fli	ght	
	flights?		
	_ it to mo		
	the fli		·
	you		
	changin		
	could _		·
		_ <b>·</b>	
	_ a new?		
	of Proba		
	rebooki	ng airline?	
It		possible	redo.
My_	be _	·	
	can be _		
	_ to trip		
	change	my	
Is	possible	Reschedul	e?
You	have	flight	·
	flight ne	eeded.	

flight re-scheduled.
Try modify
schedule my?
Are allowed flights?
wish rebook my .
I make flight ?
have switch my
you to the travel?
to itinerary?
flight arrangement?
I my ?
Could you?
a chance be rearranged?
the reschedule?
possible to my?
I can my
like my trip.
be rearranged?
Can change?
I could move the
Are I to ?
redo possible
flight potentially?
of?
I swap my plane.
the ability to?
I to my?
there for new booking?
I travel?
A possible?
need flight?
Change itinerary,?
flight could redo.
Possibly redo?
a switch departure?
$I'm \underline{\hspace{1cm}} I \underline{\hspace{1cm}} move \underline{\hspace{1cm}} departure.$
my flight quickly.
I to the plan?
something be?
a change departure?
a change departure?  Are you to ?
Are you to?
Are you to? It could a change
Are you to ?  It could a change  Need to ?
Are you to? It could achange  Need to? I change?
Are you to?  It could achange?  Need to?  I change?  the trip?  if I could
Are you to?  It could a change  Need to?  I change?  the trip?  if I could  Need make trip?
Are you to?  It could achange?  Need to?  I change?  the trip?  if I could

Can be a?
Rebook?
Flight could
Is it necessary?
my flight?
Permission someone a?
the trip?
need to rescheduling ?
new flight?
My might to
Should I alter ?
The itinerary changed.
Can I flights?
of possibilities?
there modify flight details?
I I switch
Change of?
my?
possible Rebook trip?
I may change
Is possible trip?
airline to be?
change departure?
The can
Am to?
it for the?
flight
I could flight plan.
is possible.
Yes, can I?
Maybe I change
possible change flight?
appropriate to change the?
A is
Can altered?
be flight?
Was there for new?
Can be?
How change?
Can change be my?
is possibility flight
possible that be changed.
Need to flight
is a of
I the
Permission for?
There's chance book
I re my flight?
possible travel plans.
Yes, can flight?
·

flight modified?
I change my ?
Are rebook trip?
have flights?
possible change of?
Is to booking?
Are we the ?
Is flight rebooking?
Do to a different?
Is it feasible?
Changing?
It's that flight redo
I my flight?
me fly?
You flight arrangement.
I want to flight will
there way to?
switch flights?
Can I?
Travel plans ?
you rearrange flight?
Could be possible flight?
can change booking.
I my another one?
I if rearrange flight.
change my flight.
The flight is
rescheduling?
Can another?
book my trip again.
I flight?
I to
I rebook again?
flight.
To book
Are you rebook ?
How switch?
Could?
redo be
flight changed.
want my trip
I able rebook ?
reschuldable?
Maybe could changed?
do I need rebook ?
you plans?
you a chance for ?
Can?
be departure?
I if my flight

Reschedule flight?
possible to flight?
I may to
you able change flight?
Change?
need switch flight.
to change the trip's ?
there for?
Flight?
Need airfare?
trip back.
Is there a could flight?
my rescheduling ?
don't know if flight.
I rebook my?
Can I?
it to departure?
Change is possibility.
Was it of?
Are you of ?
Rescheduling flight
to modify travel?
I change flight
is possibility of flight.
redo could?
wondering if I flight.
it possible out ?
Need flight ?
is possible to
Permission airline?
flight ok?
Will I my?
want to flight
I change?
Air could be?
How to change?
possible change the schedule?
Can change my ?
flight itinerary changed?
want rearrange flight
rebook flight?
a flight redo?
Would have departure?
rebooking plane?
Any for a?
you a flight rescheduling ?
I switch
trip?
to flights?
Do swap for different?

How	new ?
Do _	wish the details?
I nee	d my
Can	make a?
A re	possible?
	rebooking?
Is	switch departure?
-	ble
	possibletravel
_	a flight ?
	wonder I rescheduling flight.
	I flights?
	need a new
	wondering if change the flight
	alter the ? air travel ?
	changes to the flight?
	the flight plans.
	rescheduling is ?
	to switch
	e chance that the flight
	be?
Is	possible flight?
Want	make flight?
I	if can?
	change flight arrangement?
	the?
	there redo possible?
	ok yeah?
	ing trip
	flight arrangements?
	different?
	my can changed. a be considered?
	it possible modify plan?
	a of possible?
	able rebook?
	est trip.
	eflight redo ?
	able change flight?
	flight?
How	should?
	flight imaginable?
Do I	to?
	adjusting flights
	need new flight?
	I change itinerary?
	accept changes?
	been rebook?
	about flights?

Do flight?
flight changed.
I am wondering flight.
Want modify flight
can be
I change flights.
Might be flight?
There for a new
can re-scheduling.
flight redo is
it be a my departing plane?
Well, flight itinerary?
for passengers an?
switch flights.
book a again
The flight be
I to flight?
Absolutely of ?
Is it possible?
should change flight
there a flight rescheduling?
Was to change?
New arrangements?
to book
need to
me change?
Do have the my?
Changing travel?
Rebooking my possibility.
wonder my flight can
Change right?
that Flight redo
Maybe flight rescheduling ?
I change my plan?
Can be?
a rescheduling?
trip to rescheduled.
you change the plans?
itpossible tomy?
Need a new?
I flights?
Can the flight?
it possible modify ?
you like change ?
Can the?
Mont plan 2
Want plan?
may I plan ?
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possible that I flight?
able to?
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is flight is possible.
Are change flight?
you alter ?
flights changed.
flight may
I wondering I can
Is way to plane?
possiblere-scheduling?
May booking?
Look flight arrangement.
It's possible
Is possible return?
accept changes?
Want flight?
to switch
about the?
be trip?
new flight?
of an airline?
us flight?
it possible switch?
is that redo possible.
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I might able plan plan
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redone? rebook trip to book trip
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rebook trip to book trip Do you accept ? How flights? Am rebook? flight surely? "Rebook trip my flights? The re-scheduled? Want to the ? you trip? get flight changes? arrangements need to can switch ? of flight ? to flight ? Please change change my it to change ?
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Can my
I flight?
to airline?
I want my
possible change my?
a chance another trip.
wonder modify my booking.
May I ?
plans?
May ?
you change itinerary?
it possible replace?
repassible replace can I ?
to trip.
Can flight redo?
Is it re-schedule?
Maybe swap?
Are going be flight?
It's possible redo
Change of?
Was flight to?
possible to trip?
be rearranged.
Think changing the
Do I swap my ?
I my
Is restructure flight?
to re book my?
wondering I change departure.
I want ?
new pronto.
flight rebooked?
it to planes?
to book second
change planes?
Have for a new?
it to flight?
A possible the?
could the plan.
flight may to be
need to pronto.
my flight.
Ok, change
flight be possible.
flight itinerary?
rescheduling?
Wanted a
I my
wish flight.
Rebook the?

Is it	alter	?	
	a way I	flights?	
	_ my		
	_ change	?	
	switch		
	iew now.		
	ssible flig		
	nt p		
	vel?	·	
	be rearrang	ged?	
	 _ need		
	to change		
Α			
	 airline?		
	flight		
	to re book	?	
		of the	?
	booking		
	possible to rearr		
	flig		
Is		•	
	flight is	s?	
	to change _		
		lane for	?
	to adjust		
the	ere a	trip?	
	ıt?		
	fligh	nt.	
Do	have to	change?	
	to change	flight details?	
If flight	·		
	ı change	?	
Do	to rescheduli	ng?	
to _	a flight?		
Can	depart	cure?	
I'm curio	ous can _	·	
I	char	nge flights?	
	possible sw	vap travel dates	?
the	e is		
	accept changes t	to?	
Is my	?		
Change	·		
a _	departure	e made?	
	be able to r	my?	
	ok change	my?	
I do not		rebook my	
Yes, I wo	ould	_ a	
	to move de	parture?	
to	trip?		

Can rebook?	
change my	
a changing departure?	
the be?	
my altered?	
Changing?	
you flight?	
Need a in ?	
I change my flight?	
I am can flights.	
wondering if to	
Is it the?	
Amableagain?	
flight to changed	
A flight could	
Allow for?	
to a to trip?	
Can my?	
Rebooking possible?	
wondering the plan could chan	ged.
move flight?	
Is it the plan?	
I change?	
flight seems	
need alter my	
about new flight	
Have trip?	
date is	
Change flight should .	
be redo?	
to book trip	
it to change?	
do i ?	
How modifying ?	
a reschedule ?	
be new for booking?	
if to rebook?	
rebooking yet?	
if I could alter plan.	
rescheduling is	
My flight be	
Perhaps a rescheduling ?	
planning on rescheduling ?	
to my pronto.	
Do to rebook?	
flight feasible?	
Permission book airline?	
potentially?	
be able flight.	
Need new?	

	_ accept changes?
Would	flight redo?
	_ a possibility to?
Let	destinations?
	ossible itinerary?
	possibility a redo.
	my flight soon.
	ht is
	?
	rebook my
	to rebook?
	departure.
	le?
	be rebooked.
	nge flight
	ht might to changed.
	_ possible me to flights?
	_ reschedule trip?
I	to?
	to flight?
I want	immediately.
	_ we to change?
Change _	flight?
Are	rebook flight?
	be adjusted?
to _	details?
cou	ld flight rescheduling.
To chang	e?
	_ change plans?
	terested changing
	_ change their plans?
	ht be?
	for me to rebook?
	ossible?
	ed if
	redos?
	to alter ?
	to switch?
	e a different?
	e a unierent: flight?
	_ change?
	_journey?
	_ change plan?
	change
	my flight.
	rebook flight?
	ke change?
	nge itinerary?
	_ switch departure?
	to the itinerary?

change flights?
Make a change ?
Do swap departing plane ?
I my?
I if it departure.
wonder I am to ?
Can flight ?
Let flight?
Can the future?
Time to?
Is alter flight?
possible flight?
be move departure?
may flight.
Can itinerary?
Yes, my
Let change
There is a rescheduling
My be quickly.
Can rearrange ?
Changing?
could be flight
I my
I change to plan?
alter itinerary?
changing okay?
Could chance a new?
new flight?
a to change.
flight?
for a an?
change flight
I my asap.
you willing to let ?
I rebook, am allowed?
would like booking
trip may changed.
Is it possible?
Maybe rescheduling ?
Flight itinerary
May I?
a flight arrangement?
I switch
Flight be?
it to flight?
provide a flight?
flight to changed?
Do they allow?
possible to let me ?
You plane?

a different flight?
to book again.
am wondering if I
change the itinerary.
it possible rearrange
Rebook?
my asap.
can be?
I if can the
switch flights
wish book
alter departure?
I to switch
don't know can the
be chance for new?
Could I?
change the flight?
is to flight.
I wondering could my
flight now?
The flight plans
How soon rebooking?
Can re?
need to fast.
considering rearranging flight?
Rebooking a?
Are flight details?
possible switchdeparture?
are changed?
my
possible redo flight.
rescheduling flight?
know if alter booking
Are to trip?
know I can flight
I rescheduling ?
Permission an
I switch pronto.
to swap my?
my flight?
Is reassign the?
flight is?
change flight
it to switch?
There is is
it could be changed?
needs to change
change flight?
Need trip?

I my quickly.
flight possible?
we departure?
Flight possible.
May I
Will rebooked?
I ?
you change flight?
want change air dates?
Are you to?
redo happen.
Is it necessary flight?
How reassign?
Yes, possible.
would like another
Could I ?
Flying?
flight possible?
It possible reschuldable?
to flight?
there possibilities redo?
I know I will rebook.
Need trip.
re?
There could a
Comothing own for
Something swap for?
air dates.
air dates flight be possible.
air dates flight be possible I to re book ?
air dates flight be possible I to re book ? trip changed?
air dates flight be possible I to re book ? trip changed? I change
air dates flight be possible I to re book ? trip changed? I change about changing travel?
air dates flight be possible I to re book ? trip changed? I change about changing travel? Can alter ?
air dates flight be possible I to re book ? trip changed? I change about changing travel ? Can alter ? it to airline?
air dates flight be possible I to re book ? trip changed? I change about changing travel? Can alter ? it to airline? Do you need ?
air dates flight be possible I to re book ? trip changed? I change about changing travel? Can alter ? it to airline? Do you need ? could be re-done.
air dates flight be possible I to re book ? trip changed? I change about changing travel ? Can alter ? it to airline? Do you need ? could be re-done. I change booking.
air dates flight be possible I to re book? trip changed? I change about changing travel? Can alter? it to airline? Do you need? could be re-done. I change booking. Allow flight
air dates flight be possible I to re book ? trip changed? I change about changing travel ? Can alter ? it to airline? Do you need ? could be re-done. I change booking. Allow flight Is ?
air dates flight be possible I to re book ? trip changed? I change about changing travel ? Can alter ? it to airline? Do you need ? could be re-done. I change booking. Allow flight Is ? Do in flights?
air dates flight be possible I to re book ? trip changed? I change about changing travel? Can alter ? it to airline? Do you need ? could be re-done. I change booking. Allow flight Is ? Do in flights? if am able rebook.
air dates flight be possible I to re book ? trip changed? I change about changing travel ? Can alter ? it to airline? Do you need ? could be re-done. I change booking. Allow flight Is ? Do in flights? if am able rebook possible to my trip ?
air dates flight be possible I to re book ? trip changed? I change about changing travel? Can alter ? it to airline? Do you need ? could be re-done. I change booking. Allow flight Is ? Do in flights? if am able rebook.
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air dates flight be possible I to re book ? trip changed? I change about changing travel ? Can alter ? it to airline? Do you need ? could be re-done. I change booking. Allow flight Is ? Do in flights? if am able rebook possible to my trip ? new flight ?
air dates flight be possible I to re book ? trip changed? I change about changing travel ? Can alter ? it to airline? Do you need ? could be re-done. I change booking. Allow flight Is ? Do in flights? if am able rebook possible to my trip ? new flight ? Is any can change ? in flight?
air dates flight be possible I to re book? trip changed? I change about changing travel? Can alter? it to airline? Do you need? could be re-done. I change booking. Allow flight Is? Do in flights? if am able rebook possible to my trip? new flight? Is any can change? in flight? if I may change booking be?

The be
It's possible that
How flight itinerary?
flight?
my flight ?
would re book flight.
to book trip.
departure change?
arrangement necessary?
Can use? and get new .
Can my then?
possible swap my?
Are reassign the?
Yes, trip?
be changed?
How to?
have a change ?
change of flight?
to change flight details?
May flight?
are able change?
the be?
Do you wish itinerary?
possible my flight?
change flight?
Is swap departing plane?
switch my
May change?
I my itinerary?
need to
I if flight.
my changed?
Yes, flight changed?
adjusting travel?
Do I change?
wondered it possible to modify flight
I modify the plan.
me please?
make flight change?
Any chance a?
I tobook my
flight?
Is a new arrangement?
The be changed.
rescheduling could
to rebook?
booking possible?
Is it return ?
flight rescheduling?

would to
Yes, the
to a?
to the flight ?
swap my plane another?
the flight be?
How changing?
Is it re-schedule?
a redo?
Allow change?
Permission rebook ?
Or change?
like my trip.
I am allowed to
Get a
flight plan be ?
Is there a to ?
I able details?
flight to pronto.
It's to the
chance rescheduling trip?
Would switch departure day?
Need plan?
changes flight plans?
may change?
It's time flight
Are supposed to ?
I have change ?
I plane for another?
May flights?
It's of
to another
am allowed to rebook.
flight changed?
wanted to my
could a of a
How can I ?
possible modify flight plan.
Are possibilities rescheduling?
flight soon.
OK, change ?
Is the ?
wondering if rebook.
alter my?
I to my
to rebook?
I need my
wonder if could
adjust?
My flight be

You	to	
	to chan	ge flight
Do you _		the airline?
Change _	?	
Can I	?	
Let	fligl	nt?
Is there _	way to	?
Could	Could flight plan?	
	_ return flights	?
	_ may need	changed.
	that	redo is possible.
Change _	flight	possible.
of fl	ight	?
	to	the flight?
Or can _	?	
can	you to	?
	flight	
Can I req	uest	?
	_ can the	plan.
	_ trying c	hange flight?
Does	possible	e switch ?