## [Demo] NLP Dataset for Customer Service Automation

Company Type	E-commerce Marketplaces
Inquiry Category	Return and exchange policy questions
Inquiry Sub- Category	Refund eligibility
Description	Customers inquire about the conditions that must be met to be eligible for a refund, such as the time frame for returns and whether specific items are eligible.
Data Size	5,044 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\begin{tabular}{ll} Masked sample paraphrases of one "E-commerce Marketplace" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$ 

What	time		returns?
How long	g i	?	
The	limit for		
the	re time	when	_ must?
The time		·	
Is there	time lim	nit	?
I want _	know		be
	frames for	returns	known.
What	does	take to	?
	_ timetable.		
	have a	for	refunds?
	_ given for r	eturning _	·
wa	nt preci	se for	r
		window fo	r returns?
you	ı	of	_ return period?
Can	]	now t	he window is?
for	the?		
	one r	eturn?	
Can you		the ret	urn like?
	for re	eturns?	
Is	fra	me for	_ return?
Are	time it	em?	
	_ a specific t	imetable _	the?
is t	he limit		_items?
	the r	eturn time	frame?
Do	ti	me limit _	returning?
Any	_ limit	?	
How			

How	time is	?	
	the exact	for refunds.	
	_ time limits	returning?	
	 long		stuff?
	e		
	does it		?
	unt re		•
	_ a		
	have to		
	is there for		
	tell		
	when		3.
	timefrar		
	e on	unknown.	
can	be?		
Will	be time lim	it?	
When	_ I my	arrive?	
How	is it t	.o?	
long	can return	?	
Is	ite	em return?	
When is _	right	to	?
How		the returns	be?
	period		<u> </u>
	returns to		
	t the		
	deadlines		
	e is		
	13 time		
	?		
	long to		
	is return _		
	e limit		
	a refund or		deadline?
	_ is required		
	retur		
	give me		
	_ a tim	ne period?	
	_ limit for		
How	it	returns c	ome in?
long	should	item retu	rns?
How	is	returns?	
What	_ the l	ike?	
	_ the duration	return?	
	unt time		?
	provide th		
	should ret		
	by ce		
	by or		
	_ time time _		?
0 011010	unic _	100111	•

for going
Is time frame?
it a specific ?
I don't what return
can expect things return ?
How will take for to?
How do you think it take?
about the returns.
Is a return?
return time period.
know the length of ?
there be timeframe?
What is the?
of return is
you a for?
soon can I ?
Have a for refunds?
you the return?
Is return time?
When to?
there to return?
If there a limit ?
don't time for returns.
How will last?
The return items?
What frame returns?
Is to return?
returned be?
How the for?
come back?
want to know there is return
period of?
How the return's?
How come back?
is for returning
How would it return?
time for returns
does have come?
The window's is
retrieve goods?
long wouldlast for?
long can return?
How long will it returning be
Do you have a?
How do I to get my?
For how?
will be come back?
Can me a specific ?
have precise for refunds?
Can a exact for?

sure the time like.
How does to come back?
return frame is?
limitation returns?
does return period?
long get back?
there a refunds?
there available return?
long can returns?
Is there on returning?
there time where you ?
returning items?
I expect?
are times returns?
I'm not sure be
you give the ?
Are there items can ?
time limit on returns.
can be ?
A returns?
What durations returns?
What's length ?
are to be? Do you a ?
Is return frame?
time?
How do last returning?
How can I ?
What needed for?
The is I don't
What the the return?
for the?
How will it return?
is for returns?
When be returned?
is that we know.
the deadline for exchanges?
Is limit returns?
What the frame?
What is the?
time frame returns?
Time for
What is imposed ?
time frame returns?
What is return?
long should the?
returns happen?
unsure when can expect
time for?
What the returns?

a deadline for requesting an	a	_?
$\_$ not $\_$ the $\_$ time frame.		
When is?		
How I back?		
returns take?		
you a for returns?		
a return timeframe?		
there time for ?		
Are specific ?		
Are time returns?		
What time returns?		
time available,?		
Are there returns?		
How items returned?		
not sure what the		
What the time ?		
Can you give refunds?		
I wish the		
there time when I ?		
How long be?		
can't tell the return		
can bring stuff?		
much time go?		
How long for ?		
for returns?		
time?		
Return ?		
Can to return?		
to return  How the timetable ?		
You specific for?		
there for returns?		
can be?		
are questions regarding		
is not clear what frame		
Looking returns?		
you know precise period	_?	
is a of return		
When can item?		
when can be?		
Get precise refunds.		
am with the frame.		
Was there coming back?		
Is time of?		
period for returns?		
return?		
is for returns?		
time?		
How much time can?		
How should you for?		

Can you tell return?
The is not known.
When made?
Do know a ?
length of items?
Are there deadlines refunds ?
Does time limit ?
would it returns to?
The return ?
How it for to ?
the when can be ?
Is there items?
When does returns back?
How return your?
time returns?
there time limit ?
What allowed?
When are ?
there of return?
How I wait back?
time ?
I want how return
can I?
There be a frame.
How take to get ?
will return your goods?
long to stuff?
can the return period?
Is time frame ?
The time on returns
don't know the limit returns .
the of return
A time?
is on refunds?
can turned in?
can turned in? period?
can turned in? period? Is time returns.
can turned in? period?  Is time returns much time can for?
can turned in? period?  Is time returns much time can for?  Can about the return?
can turned in? period ?  Is time returns much time can for?  Can about the return ? long time for returns?
can turned in? period?  Is time returns much time can for?  Can about the return? long time for returns? long it for the items be?
can turned in? period?  Is time returns much time can for?  Can about the return? long time for returns? long it for the items be? don't understand what the time
can turned in? period?  Is time returns much time can for?  Can about the return? long time for returns? long it for the items be? don't understand what the time much time do for?
can turned in? period?  Is time returns much time can for?  Can about the return? long time for returns? long it for the items be? don't understand what the time much time do for?  What's the for?
can turned in? period ?  Is time returns much time can for?  Can about the return ? long time for returns? long it for the items be ? don't understand what the time much time do for ?  What's the for ? is needed ?
can turned in? period?  Is time returns much time can for?  Can about the return? long time for returns? long it for the items be? don't understand what the time much time do for?  What's the for? is needed ? there period?
can turned in? period ?  Is time returns much time can for?  Can about the return ? long time for returns? long it for the items be ? don't understand what the time much time do for ?  What's the for ? is needed ? there period? some for ?
can turned in? period?  Is time returns much time can for?  Can about the return? long time for returns? long it for the items be? don't understand what the time much time do for?  What's the for? is needed ? there period? some for? Something the ?
can turned in? period ?  Is time returns much time can for?  Can about the return ? long time for returns? long it for the items be ? don't understand what the time much time do for ?  What's the for ? is needed ? there period? some for ?

long	period?
is	specific frame?
	is it goods?
	limit?
	time limit ?
	the for refunds?
	me?
	to?
	return period?
	does to items?
	time limit for?
	the time a?
	you to?
	take things?
	get goods back?
	deadlines to?
	this back.
	e?
	it take to?
	for returns?
	do need to ?
	ear how long
	there be a?
	you back?
	a limit returning?
	frame returns been
	the return period
	for ?
	return?
	goods
	time item?
	on?
	nt time
	returning.
	time understood.
	items return?
	items to be
	me return time?
	I money back?
	back?
	the period for?
	items be taken?
	time be?
	th of questionable.
	should returned?
	can you wait come?
	for return?
	be return?
	is?
	can items be?

there is a period.
Exactly long?
Are able specify refunds?
for
How much come?
given items to returned.
What amount required returns?
long we for?
When expect returns to?
long to send stuff?
long do it is items?
How is provided ?
how long can come
will take to send stuff?
The on returns been
How much will return the?
Time going
the desired duration items?
of period?
there a limit ?
Are there deadlines to?
there return timeframe?
Do you specific ?
I know can come
return timeframe?
to goods back?
return?
Is a for requesting a ?
allotted for returns.
do I to?
How long will back?
Can about a specific ?
limit on returns
specific frame for return?
wondering the period.
How are time for?
Is a can be made?
will take to it?
return is known.
long I return?
you when returns ?
have period refunds?
about period?
When can back?
When returns to?
not of return frame.
you a exact for?
will the frame returns?
I come again?
can a time for

How long does take ?
How long can?
Is it possible you the return?
can you ?
will returns?
long back stuff?
Time returning?
there deadlines an or refund?
time returning?
Timing when?
How long items?
don't recall what time
The limit returns.
Think period for
you when will returned?
Return ?
for returns is
He askedlong stuff.
is duration of ?
How it to timeframe?
Questions about the
I know items can returned.
long?
get my stuff?
item refunds?
Is return items?
Time limit on?
Can time limit for?
much time returns?
Do need refund or exchange deadline?
How long window ?
items returned?
long will you ?
have a defined period ?
a period refunds?
items have to ?
sort of?
is a time ?
Can you a?
long do for returning?
to the stuff?
have questions about when
Time?
What return it?
Do a timeframe?
How long return?
particular period refunds?
a period for ?
How long to ?
- <del> </del>
the time?

	take to the stuff?
	do need to?
Is a s	specific time ?
	the limit on?
	the table?
When	n have get it?
The 1	return we don't
	you know period?
	the times?
	do I go back?
	should expect?
Ther	e a query regarding the
	a deadline for requesting refund ?
I	to begins.
	does something need?
	question about to return
How	is time?
	nt know when
	would returns to arrive?
	have precise for refunds.
When	n can stuff?
	frame?
	to wait returning?
	for returns exist?
How	is send back?
	time?
	there time limits ?
	am unaware what frame is.
	limits returns?
	duration of return?
	frame back?
Ther	e a return?
	deadline requesting refund or
I	the period starts.
	return how long?
What	t time returns?
What	t's time horizon?
How	time table returns?
	for returns
	available come?
	the return?
	possible to a or the deadline?
How	time returns stand?
	do not expect returns.
	can bring back?
	can be Returned?
	be returned?
	can you goods?
	for coming back?
	will it take to ?

		frame	_ used	returns?	
	to	items?			
How		the _	for _	items?	
I am		items	S	returned.	
		can			
		is Re			
		ng			
		the 1			
		are		·	
		timeframe		loar	
		the return			
				_ <b>·</b>	
		items l			
			at	certain?	
		time?			
		the return			
		time l		·	
The			returns.		
		ted to			
When	n		_ returne	d?	
	time	there	e for	?	
	don't	;	_ the	time frame	
		be re	eturned?		
		frame	_ the retu	ırn?	
		to	]	can return.	
	there	e a lin	nit	?	
Is		length o	of?		
		I expect _	?		
		of pe		t	
		e time			
				return period will	?
				returns?	
				— imeframe?	
		e any time			
		how _		- <u></u> -	
				?	
				 are talking	2
				back the?	·
		ne			
				o return goods.	
				for returns.	
	_	is			
		time limit			
		policy			
				items?	
		line fo			
				returning to _	?
	mucl	n do v	ve fo	or?	
The	i	for	?		
When	n are	suppo	osed	back?	

The t	time frame
you l	nave?
What	_does?
What	time?
The	of for item
time	limit items?
	to goods?
	is items?
	frame is to?
	think is return?
	a return to?
	want for refunds?
	for returns.
	long to send back.
	frame is what understand.
	period
	returning?
	it to bring ?
	send it back.
	do have back?
	sure expect returns.
	_ should I?
	give me returns?
	you return?
	expect returns
	give time?
	it?
	e a for?
	n unknown to me.
	?
	return?
	reckon is for returning items?
	are returns?
	you going return?
	know the length window?
How	frame to return?
	will to it?
	duration for returning?
	items to return?
What	return needed?
long	it me return it?
The	return goods?
time	frame the?
	return window be?
What	of returns?
How	the for?
How long	return?
	a length of period?
	policy a question.
	for returning.

	a specific period?
Time	?
How	does it goods returned?
	take to come back?
	I go?
I	the time frame is.
	it take to it?
	will it get back?
is	allotted returns?
	know the time?
long	is return?
For return	ing items,?
	e for exchange refund?
time	
	is period?
	returns?
	return
	time for refunds?
	the Return time?
	have it?
	frame returns?
	or exchange?
	frame returns?
	returns ?
	limit for?
	you returns?
	it for ?
	return is.
	ecise for ?
	the return?
	to back?
	a time limit on?
	radline for an ?
	window?
	window:
	time limit for?
	taken.
	I it back?
	window verified.
	return
	?
	have any information return?
	return timeframe be?
	the return?
	required for returns?
	be a specific?
retur	rn is a
retui	rn is a some about return period? frame for?

	time when	can be _	?
can	send	_ back?	
The return	_ is		
	for refunds?		
don't		on return	s.
How long			
How long			
Is there			
of Re		·	
		:?	
What			
time			
limits			
can		<b>'</b>	
cuii		oturn d	uration
retu		turii u	uration.
		haals?	
does Amount re		Dackr	
		2	
long does			
time		t tim. o 2	
What			
you tell m			
1		rn?	
long		2	
What			
I when ite			
is			0
do _			S?
Is sp		window?	
When iten			
Considert			
How long do			
Does			?
time			
long			
there a			
long does			
The duration			_ question
the _			
When	need _	return?	
What			1
Time item	s to	?	
there		a _	?
I	_ to return?		
will			
comi	ing back.		
The of	·		
The			
	limit for	something?	

	_ does	take to _	the goods	?
Is there		limit	?	
		e for _		
			 return	?
				<b>:</b>
the	re	return _	horizon?	
What is $\_$		for	?	
		take to r	return items?	
	_ window.			
		at the retu	rn is	
		returns		
			things?	
	_ for			
war	nts	period	refunds.	
How	ret	urns?		
When is	retur	n	_?	
How	_ of	return	it?	
you		precise pe	eriod	refunds?
			?	_
		of		
			_ <b>'</b>	
	_ returns?			
	frame			
		for _		
tim	e	ret	urn take?	
	_ the peri	od for		
lone	g the	timef	rame?	
war	nt	the leng	th the ret	urn
		returns		
			d refunds	s?
			m noried	atant?
			rn period	Starts
	return			
	g to			
The	for	·		
	_ time	for retur	ning?	
	_ I expect	?		
How	_ to get	?		
Can	hov	v to	?	
		to		
	time		<del></del> -	
	_ a r			
		ave to		
The		_ returns _	debatable.	
	_ can	go back?		
lone	g it _	returni	ng?	
		?		
		posed	?	
			· ·	

Is a time ?
frame.
Can you return?
is for you stuff?
length the return period?
Is there a can this?
returning long?
is back ?
you tell return period will?
the length period?
Time be returned?
deadline requesting refund or ?
requesting returns?
want know how long take it.
How should returned?
coming back?
long should you wait?
There time for
How long it take ?
How long does to?
it before you back?
long can expect return to?
Can you me the ?
be returned.
Tell time returns.
returning items.
When return?
time left a product ?
There a regarding time item
limit for
long a returns frame?
long will send back?
you give time?
How returns?
time
What's the for?
Are you a refunds?
long a return?
long you to items?
How long it returned items be?
Is time returns?
return time?
you know time for?
How about precise ?
are return?
do I have to ?
to know if there is a
How is ?
Can you a period for ?
How I have to it?

Is it	duration ?
It's _	the return frame
So _	the period?
	to return?
	have no what frame is.
Can	exchange by the deadline
	what's timeframe?
Are t	there a?
The	returns.
Whe	n I my return?
	can I duration returns?
	is a question to return
Wha	t should returns?
	limit on returning?
Is	to refund exchange?
	_ soon this stuff?
	is the return?
	_time you?
how	I
	period?
How	long can?
	things returned?
	a on returns?
Is	time limit return?
Whe	n items be?
Whe	n returns to?
	a time returns.
How	return?
	is for returns.
	it to the goods?
Will	me the period?
	long wait to come back?
	_ can time limit on?
	_ is the return?
	long of return it?
Is th	ere?
	long it take to filed?
	is a returning
How	will take for ?
Do _	are?
	soon can this back?
Time	e for come?
	I to things?
	item returns occur?
	there time returns to back?
The 1	period for
	_ can returns be?
	_ length of return?
	_limits returning?
	long return?

		time limit returns?	
What	are	return	
How		return?	
		of the return?	
Time	for_	?	
How		to return goods?	
Time	limit	?	
		limit returns is not	
		I return?	
Do _		return time period?	
Can		a time period?	
		for returns?	
	the_	for right?	
		long send it back.	
	want	period refunds?	
	to _	item?	
		return available?	
	long	items back?	
How		returns is?	
Can	you _	duration the?	
What	t	for returns?	
How		have back?	
Whic	h	time for?	
	can i	tems?	
How	long	for returns ?	
Time		be determined?	
The	1	for known.	
	you t	zell for product	
Timi	ng	?	
		_ know what the is	
	long	get stuff?	
		_ we return?	
	can	return?	
		of the return?	
		you returns to take?	
		to get goods?	
	are y	rou allowed?	
		frame,?	
		to return goods?	
		deadlines requesting a refund or	?
		will be?	
		tell my return?	
	time	there on?	
		a time frame?	
		e be a period?	
		on returns.	
		a on	
		does take to return?	
		to come	

The	to be
for ret	urns unknown.
	ength?
Is	
Time to	
Is a schedul	
is leng	
	refunds.
	return period?
	product?
The time	
is the	for?
How long is	to take to ?
	the time frame was.
Is there	?
return	what's?
Can	the return?
The return	
of	
	 goods known.
is the	
can items	- <del></del>
The is	
	?
	to you return?
the tin	
	a time period?
	ecise refunds.
When	to come?
When is	?
What limit _	on?
long	for item return?
long will	take to arrive?
	period to get refunds?
	by.
Time return	
	uration a return?
How before	
	need ?
	returns?
Time on	
	I my purchase back?
time, i	
	precise period for?
Are you of _	. 2
	limit ?
	limit?
Can you set	limit ? _ period back?

	do	_ comprehend _		return tim	e frame
	much	time does it	_ for	be _	?
	the	for retu	ırning?		
What	t t	the?			
lengt	th	period?			
	you	me lon	g ret	urn period	?
		of policy?			
I don	ı't	retu	rn fr	ame	
		time l	imit for re	turns.	
		is a re			
		n for			
		now a pre		for?	
What	t's the _	on	?		
	a	ı time a	?		
	can I	my?			
		returning g	oods?		
		ret			
		rn?			
		be returned	i.		
		limits		?	
		r			
		for returns			
		·			
		or?			
		o you think	will		to ?
		limit			
		he timelines			
		rame retur			
		return			
		it to c			
		take f			
		o think		?	
		of time			
		deadl	ine?		
		on?			
		about the			
		an		period?	?
		the return _			
		period?			
		rill	te	o come bac	k?
	for			•	
		what	time fran	ne	
		for ret			
		can come b			
		returns			
		return time			
		windov			
		oe a time for			

	we _		_ time	frame	e	_ r	etur	ns?
When	will		abl	е		i	t?	
		the	peri	od.				
		tell me	t	ime _		the		?
How		is	return			?		
		will					it_	?
		I	g	et ret	urns	s.		
1	long		to _	1	back	stu	ff?	
		e return						
1	long		ret	urn pe	erioc	i	?	
		time						_?
How l	ong	a		•				
		duratio						
Have	you (	got	_ speci:	fic				?
		s, what						
		a parti						
		line for						
		tim						
		for retu			?			
	for a		C			?		