[Demo] NLP Dataset for Customer Service Automation

| Company Type | Cable and Satellite TV Providers |
|-----------------------------|--|
| Inquiry Category | Billing and payment inquiries |
| Inquiry Sub- Category | Overcharged bills |
| Description | Customers query about discrepancies in their bill, such as incorrect charges, double billing, or unrecognized fees, and seek clarification or request adjustments to resolve the overcharged amount. |
| Data Size | 5,158 paraphrases |
| Want to buy data? | Please contact nlp-data@qross.me via your business email address. |

Masked sample paraphrases of one "Cable and Satellite TV Provider" customer inquiry. (Purchased data will not be masked.)

| Why | show | | were not m | nentioned | during | process? | • |
|-----------|-----------------------|------------------|--------------|------------|--------------|------------|--------------|
| I | why there | charges | aren't | | _ sign up. | | |
| Why did | I not about th | ıe | | up? | | | |
| | not see | charges | the sign _ | proce | ss? | | |
| don | 't understand | are extra | | my | that are | _ stated _ | sign. |
| Why | _ I told the addition | nal charges | | | ? | | |
| | that are sh | own | account we | re not | the | sign | process. |
| The extra | a that were sh | nown my a | ccount | | | _ up. | |
| are | additional th | at aren't mentio | ned | | my acc | count. | |
| my | charges are never | mentioned | | process, | do the | у | ? |
| don | 't | | in ac | count tha | t aren't men | tioned wi | th sign-ups. |
| | fees that w | eren't whe | en up 1 | for an | _ . | | |
| are | n't the charges | ? | | | | | |
| Account | no | ot set | up. | | | | |
| are | additional charges | s in tl | nat haven't | | _ in | • | |
| | _ charges in | account no | ot dur | ing sign-u | ıp. | | |
| Why do _ | show | when n | ot at _ | ? | | | |
| Why do n | ny show | when | mei | ntioned _ | the sign | ? | |
| Why | being billed | l features _ | r | ot outline | ed during | | process? |
| There | charges in | n my | are not | | sign up. | | |
| I un | nderstand the | re are additiona | 1 | _ are | _ stated | sig | m. |
| are | sudden in my | y that | not mention | oned | | up. | |
| don | 't understand why | being bille | ed fea | tures | _ weren't ou | tlined dur | ring |
| did: | n't see additio | onal charges | | ? | | | |
| My charg | jes | _ they're m | entioned a | t | | | |
| During th | ne up w | hy I see | | ? | | | |
| I don't | why | in accoun | t aren't sta | ted | · | | |
| cha | raes weren't | before sig | ning up | what. | | | |

| Why did I | see during up process? |
|---------------|---|
| | hidden charges the process? |
| The sta | ge did mention the extra my |
| have _ | that at sign up. |
| When | are at up, do show up? |
| a | lditional in my account when sign up. |
| extra c | narges were mentioned at sign-up. |
| accoun | t had up. |
| | being billed for I didn'tabout sign-up process? |
| e: | tra charges not discussed account? |
| Why were _ | show ? |
| The | didn't the extra charges in my |
| I not _ | the fees on I signed up. |
| There | charges in that aren't the sign-up. |
| There are | additional charges up. |
| There | nore in my that aren't |
| Why | fees my account? |
| accoun | t additional charges mentioned during sign up |
| I under | stand why aren't stated the sign |
| am not | why discussed signing up. |
| Why I _ | any other ? |
| u | nderstand the charges were during sign-up. |
| Why did I | know were charges added ? |
| | charges not said during |
| u | nderstand there are charges account that aren't listed sign |
| aren't t | he discussed registration? |
| a: | re on my? |
| there a | ny mention those costs when ? |
| are ext | ra charges in are not during sign-up |
| | fees on account I was when I up. |
| m | y charges up when not in the? |
| was no | aware on my account when up. |
| extra c | narges are shown in account were never sign |
| I told t | nere were fees when I |
| Extra fees ar | e when sign ? |
| m | y show up they're not included the ? |
| c | narges that shown in my not included the |
| to | know why the charges weren't the |
| I don't | why there additional my that listed |
| more _ | in my account aren't mentioned |
| accoun | t shows some that weren't the sign-up |
| I | why my account shows additional up. |
| | if account extras that weren't disclosed before signing |
| | age did my account. |
| | y up they in sign-up process? |
| | ere fees disclosed signing? |
| | are additional charges aren't when up. |
| | nderstand why see extra aren't when I up. |
| | charges show up even the sign-up process? |
| | harges up they the ? |

| Why not outlined in initial sign-up? |
|---|
| are never disclosed so why do them? |
| My charges show they mentioned the process. |
| extra charges were not listed the process. |
| were unknown charges suddenly in details I |
| sign up no mention the charges my account. |
| additional charges the sign in my |
| Why the not at? |
| account showing sudden which were mentioned during |
| $_$ additional $_$ in my account that aren't $_$. |
| My shows more that mentioned during |
| I didn't see any sign-up? |
| Did not of costs when I? |
| were some unexplained charges that my registration. |
| There are charges account that sign-up. |
| were never at sign-up, why see today? |
| not sure why were not discussed signed |
| I wasn't aware the fees up. |
| There charges in aren't in the sign. |
| I'm not weren't while I signed |
| unadvertised charges suddenly my details after I |
| Why are reflected which were not mentioned during? |
| charges that weren't when I up are |
| How did charges? |
| I don't understand there shown during the sign |
| Why I additional charges during the ? |
| my account get extras told about? |
| I about these costs signed |
| I why fees weren't when for account. |
| How come my account during sign-up? |
| don't there are additional aren't listed the |
| I understand why in account are not I up. |
| The extra charges account not during |
| I the weren't listed the process. |
| do my charges show when they're sign-up? |
| When are never mentioned why do they up? |
| Needexplanation that were at signup? |
| Why are I being billed features know the process? |
| |
| are in my that aren't shown the |
| I don't know charges were mentioned during |
| There account that are shown during the |
| Why did I not know been to? |
| There are additional mentioned I up. |
| Why my account charges not up process? |
| were weren't mentioned when signed |
| I don't my additional fees I signed up. |
| and additional about a constitution of the sign many |
| are additional charges account on the sign page. |
| I don't understand whym _my that aren't mentioned |
| |

| my show up when they're at? | |
|--|------------|
| I being billed for features I know sign pro | cess? |
| I understand why other charges in my that the | |
| Is an the fees on account? | |
| There are extra in account that during | |
| I'm not why costs was signing up. | |
| didn't I charges during up? | |
| are that aren't when I up. | |
| my charges up when not mention in proc | ess? |
| was aware of the fees on account when | |
| There weren't mention of signed up. | |
| I don't understand additional charges up proce | ss. |
| me an explanation the unauthorized fees on ? | |
| Why am billed for I about the initial ? | |
| There are more that listed on the | |
| Why not see any more charges ? | |
| account had said during set | |
| account nad said during set Charges the sign-up? | |
| I why the weren't the sign-up | |
| The sudden that in my account were up. | |
| I don't understand why charges stated the | |
| | |
| Why more charges when sign? | |
| Why does account mentioned in up process? | |
| explain me the listed my account? | |
| you have an unexpected on bill? | |
| are more that weren't when I | |
| know the costs weren't while up. | _ |
| am being billed for features explained the sign | -up? |
| Why does my account sign up? | |
| Why those were to my account? | |
| know the weren't listed the up process. | |
| did I end up getting than to? | |
| Why did they account show? | |
| At sign-up of the extra in my account. | |
| Why do in sign-up process? | |
| Why do I see my when aren't? | |
| There in my that mentioned when I sign I | ·• |
| were unknown in after I registered. | |
| There in account are not mentioned with | |
| The extra charges my account mentioned in the | |
| At the stage, there no mention charges that | my _ |
| sign-up process mention the my account. | |
| are not at sign | |
| understand why the charges were not sign | |
| additional in my that up during sign | |
| Why are not about charges ? | |
| Need explanation new costs that at | |
| explanation new costs that at why charges are mentioned account when | eian un |
| | _ əiyii up |
| After registration, what my? | |
| There are additional charges my with sign-up. | |

| understand why extra fees when I up. |
|---|
| Why charges up when don't at sign-up? |
| explanation the costs not at signup? |
| sure charges mentioned when I sign |
| that are my not mentioned the sign stage. |
| don't understand why my shows mentioned the up proces |
| Extra charges in account were the sign |
| There a costs when joined. |
| fees disclosed when opening a? |
| me explanation the unauthorized fees listed on? |
| account show additional weren't during process. |
| Can you me why are on my? |
| wonder there fees on my after up. |
| was told about the fees I up. |
| There are additional charges that are shown sign |
| tell why has unauthorized fees? |
| Wasn't costs I joined? |
| Are I about sign-up? |
| Why did see any the sign? |
| my was billed disclosed before sign up. |
| There are in my account are not |
| I why weren't mentioned when up. |
| my account additional charges mentioned sign up? |
| There are additional charges account not at |
| are charges mentioned I sign up. |
| sure why charges were not listed sign-up |
| the reason for unexpected fees on ? |
| do charges though they are in the process? |
| Why my charges when they are the sign-up? |
| was there fees on my I joined. |
| didn't additional charges added my account? |
| extra charges not during |
| I did mention of these I signed |
| There charges in don't mention sign-up. |
| Why the extra not mentioned I? |
| were said during why? |
| charges in that during the sign up stage. |
| Why am I being for during initial? |
| Why do charges show when they in in process? |
| understand I'm seeing on my account. |
| Why fees disclosed when ? |
| There an additional my listed in the sign. |
| Why any charges during sign-ups? |
| Is there a additional appeared without? |
| Why am I for during the sign-up? |
| There additional that aren't listed sign-up account. |
| don't understand why additional account aren't during the |
| There my account aren't mentioned when up. |
| fees not disclosed when account? |
| know weren't while signing my account shows unexplained |

| extra are on and I'm sure why while signing |
|---|
| account shows charges that weren't during the |
| extra charges during up. |
| aren't mentioned do they show up? |
| How come fees on my? |
| I fees when I signed up? |
| I know there were account at |
| Is billed for extras told about? |
| Is my show when they're not at? |
| they were never up process, do charges up? |
| I don't comprehend why there account when sign up. |
| I about the added my account? |
| Why charges up if they mentioned sign-up? |
| I don't weren't listed during up. |
| were certain fees disclosed when signing up ? |
| Since signing up, expenses my? |
| in my account at the up stage. |
| |
| Is explain the on my bill? |
| Need an explanation of aren't at? |
| up, wasn't there a mention of? |
| There extra charges that I sign |
| I being billed for I about the process? |
| didn't mention extra charges that are shown |
| are charges on account during the sign up |
| Extra account were at sign up. |
| wondering unexpected on my account. |
| There's more my account aren't the |
| When charges listed sign-up, why they up? |
| I why charges shown my account I up |
| not included I joined? |
| are charges suddenly appeared account details. |
| There additional in my that shown up. |
| don't extra when I sign up? |
| I'm sure why discussed up, my account unexplained extra |
| I if my extras not disclosed joined. |
| didn't I additional added my account? |
| charges weren't mentioned were I saw. |
| charges my account were the sign-up process. |
| I understand additional that aren't during sign-up. |
| The extra account not mentioned during the process. |
| charges up though were in the process. |
| unexpected not at sign-up? |
| I understand why when I register. |
| The charges not mentioned in the sign-up |
| Did the omission of charges enrollment billing? |
| that in my account were not mentioned sign |
| Why get than agreed? |
| Why am billed that wasn't during initial process? |
| do charges they're mentioned at sign-up? |
| There additional that aren't mentioned when |

| There were | unadvertised | | _ my account d | etails. |
|----------------|----------------------|-----------------------|-----------------|------------------------------|
| Why I | any | when signing up? | | |
| didn't | about sudden | my | I signed up. | |
| | | | | talked about |
| | | osted the sign-u | | |
| ext | ra charges in my acc | ount aren't | the | |
| | | es did | | |
| I unders | tand why | aren't shown | account | sign |
| | | nt mention | | |
| | | _ costs not at si | | |
| tha | it were wh | ile signing are _ | I see. | |
| | | onal my ac | | |
| come my | charges up | they are men | tioned | ? |
| | | not _ | | |
| | | mentioned I sig | | |
| | | ny do not _ | | sign. |
| | | my show | | |
| | | rges the p | | |
| Why | notice hidden | fees after | ? | |
| charges | acco | unt not mention | ed at sign | |
| | | ere added my ac | | |
| | not said _ | | | |
| did any _ | show | up my det | tails? | |
| | arges duri | | | |
| | | s in i | nitial proc | ess? |
| | | I sign up? | | |
| | weren't | | | |
| I w | hy my account has _ | that | during | up. |
| Why dos | see charges wei | ren't mentioned | up _ | ? |
| There are | on | that not disclos | ed sign-up | |
| Why were the | re charges | during se | t? | |
| charges | | aren't mentioned in | the sign up | _: -: |
| don't un | derstand why the add | itional in a | account lis | ted |
| were hid | den fees declared | ? | | |
| There | in acco | ount | listed during | sign- up process. |
| The had | extra | _ in up. | | |
| There | charges in a | ccount which no | ot during _ | . |
| There are extr | ra charges | account m | nentioned | sign |
| My account _ | that | during | the sign-up pro | cess. |
| une | explained extra | my account and | · | why they weren't signing up. |
| add | ditional fees on | account that | mentioned w | hen |
| I unders | tand there | additional in m | y list | ed sign |
| | unexpected _ | on my account? | | |
| und | derstand why aı | re | account | aren't when I sign up. |
| | | ges that weren't ment | | |
| Why I be | eing | on my? | | |
| | | costs when sig | ned | |
| | | account not me | | e stage |
| | e fees whe | | | |
| | | mv a | t the stage | |

| not | additional ch | narges my | y account the | at not lis | ted during | _ sign-up. |
|---------------------------|-------------------------|--------------------|---------------|-----------------|-----------------|------------|
| I being billed | services that are | explained | | sign-up | ? | |
| I don't why | _ aren't I | up | | | | |
| I understand | charges weren't list | ed | process | S. | | |
| are additional charge | s in that | in | _ sign. | | | |
| I don't there | charges | account _ | no | ot in the sign. | | |
| Why being | for | during the | initial | up process? | | |
| don't | my unexpected charge | es at? | | | | |
| There are in my | | | gn-up. | | | |
| unexplained | | | | | | |
| I | | | | p ? | | |
| The had extra | | | 3 | | | |
| I don't understand why | | | | | | |
| did the get | | | | | | |
| I signed wasn't | | | | | | |
| Why see a: | | | | | | |
| Since signing no | | | ? | | | |
| I don't my accou | | | | | | |
| account charges | | | ou bololo oig | · · · | | |
| I understand why | | | | I un | | |
| stage didn't men | | | | _ 1 up. | | |
| I charges a | | my | ·* | | | |
| understand | | race my s | account that | TAZİ | h cianina un | |
| signing with you | | | | WI | ii sigiiiig up. | |
| | | | | | | |
| understand why | | | | | 2000 | |
| getting | | | uring the | sign-up pro | ocess? | |
| Why do my up w | | | _: | | | |
| I don't why char | | | _ sign. | | | |
| I not told t | | | | | | |
| don't | | | | | | |
| do show u | | | : | | | |
| Why did I see | | | | | | |
| | were additional fee | | | · | | |
| to the | | | | | | |
| The extra charges | | | | | | |
| why | | | ign-up proce | ess. | | |
| do you explain u | | | | | | |
| Is my account for | | | | | | |
| I hear about | | | | • | | |
| Why are extra | | | | | | |
| sign-up, ne | | | | | | |
| I wasn't aware t | he additional fees | account | t when | · | | |
| why extra | mentioned | when sig | n up. | | | |
| understand why | more | in accou | nt that | mentioned wl | nen | up. |
| I don't why the charg | es the | · | | | | |
| The | not stated during set _ | · | | | | |
| I wondering if a | ccount got | | _ before sign | ı up. | | |
| I don't understand why my | not | · | | | | |
| Why see c | harges men | tioned in the $_$ | pr | ocess? | | |
| don't understand why | aren't | Iı | 1р. | | | |

| There charges on my that discussed |
|--|
| weren't fees mentioned for an account? |
| am I being features during the process? |
| I understand why there charges in during sign-up. |
| There are additional mot listed during sign-up |
| omission charges during the reason for billing? |
| billed for that weren't outlined initial process? |
| There extra in my account I'm sure why they weren't |
| my having fees? |
| Why didn't any additional during sign ? |
| The my account not the sign-up. |
| I don't weren't listed up. |
| I don't understand why additional sign |
| There charges not sign-up |
| How have unexplained? |
| are additional charges were not mentioned sign-up. |
| don't understand why the charges in sign. |
| did I not see an the ? |
| The were in account mentioned at sign-up. |
| The charges my mentioned sign-up. |
| don't understand why charges aren't shown account |
| are additional in account not listed during the |
| come there are charges after ? |
| don't understand the listed during the up |
| is my account more I? |
| never disclosed at sign-up, do them now? |
| with how my reflects expenses not mentioned? |
| There my which weren't during signup. |
| charges my were not mentioned up. |
| understand why additional in my that mentioned when I |
| I understand why there are my account that |
| I don't why the aren't with |
| charges up when are mentioned sign. |
| Why do my they at sign-up? |
| don't aren't mentioned when I register. |
| I don't understand charges account not listed in |
| Why I see during ? |
| Why my details show unadvertised I? |
| Extra charges shown account mentioned sign-up process. |
| There are fees on my account signed |
| There an charge details after registered. |
| Need an the that not mentioned at ? |
| are shown in account mentioned in the sign-up |
| Why do know the extra I sign? |
| I understand how charges aren't sign up. |
| are additional charges in account in the |
| did I charges during the sign up? |
| How come certain fees weren't when sign ? |
| There are an charges my aren't in |
| Why I being billed that I know the sign-up ? |
| , 1.20g 511104 undt 1 hilow und sign up; |

| why the extra charges shown sign up |
|---|
| charges mentioned at sign-up why they up? |
| know about charges added to account? |
| I weren't any of these costs? |
| did I not see any I ? |
| |
| am billed for features about during the sign-up? |
| I know why that aren't disclosed |
| I why the in account during sign-up. |
| Why I know that been my? |
| charges are in my account mentioned sign-up |
| There were charges weren't mentioned when |
| don't why listed during the process |
| I up billed more I told? |
| my billed not disclosed before up? |
| Why are I billed weren't the initial sign-up? |
| Extra never disclosed at sign up, see now? |
| did I any additional during |
| I the additional charges during sign-up. |
| Why didn't I see when ? |
| were the charges up? |
| The sign-up process not extra shown in . |
| |
| Why weren't extra signed? |
| don't understand why has |
| Why am being billed features were outlined the up? |
| Why do show though they in the sign-up? |
| I had unexpected that not |
| Why fees show up ? |
| see charges the sign-up? |
| unexpected charges disclosed sign-up. |
| are extra charges in account not during |
| you an explanation the unexpected on my? |
| There additional charges my that listed sign-up |
| charges suddenly appeared in my details after |
| the extra fees I ? |
| Why I not charges added account? |
| why the extra aren't mentioned when I |
| Why do up they aren't mentioned at? |
| is I unexpected fees on account? |
| |
| extra charges said during |
| was there no sudden charges account when I? |
| The extra charges my account weren't during |
| Why did my? |
| extra charges in my the sign-up stage. |
| I do know charges not disclosed |
| the omission charges my for unexpected additional billing? |
| that mentioned while signing ? |
| There mentioned in account when sign up. |
| getting for features that weren't during initial process? |
| wondering I that were not during the initial sign-up process. |
| I'm not sure costs while signing up. |
| |

| Why do my show they mentioned during the? |
|---|
| Need explanation costs, not at up? |
| I know the charge were to ? |
| additional my not stated in the |
| why the charges the signup process. |
| Why didn't see other signed up? |
| are additional my account that aren't up. |
| Why did I know at? |
| There charges that appeared in account . |
| Why extra not mentioned during set? |
| There sudden account were mentioned during signup. |
| are charges my account that not sign |
| additional charges that aren't in account I . |
| I didn't know there were additional when |
| How did account ? |
| I seeing unexpected on |
| are sudden in my which mentioned the up . |
| do my if they are never mentioned sign-up? |
| do my sign-up f they are never mentioned sign-up f |
| |
| my sudden during sign up? |
| why charges aren't in my during up. |
| Wasn't any mention these costs up? |
| additional my account but they listed sign. |
| Extra in account in the process. |
| Extra weren't mentioned while up are see. |
| There additional charges mentioned in my sign up. |
| don't know why the not listed |
| There charges in shown when I up. |
| not sure costs weren't talked when signing |
| There in account that mentioned the sign-up process. |
| account have charges? |
| don't understand the additional are shown the process |
| There are charges my but they aren't the |
| charges my account not mentioned at |
| are charges listed in the sign my |
| The extra in were not when I |
| How has unexpected? |
| The extra charges were not in |
| I hear about these when up. |
| There are not listed in the |
| There are charges my aren't in the |
| there charges sign-up? |
| Extra on disclosed at sign-up, why they on ? |
| I see charges that weren't when up? |
| don't understand additional shown my during sign up. |
| There additional in my account appear sign. |
| not disclosed when you sign? |
| additional charges in my account that listed |
| are displayed my account but I'm not why u |
| I'm sure why the extra costs not I |

| Why am I being services that outlined in ? |
|---|
| Why aren't extra charges when sign? |
| There are additional in that show sign. |
| My account shows sign-up. |
| I understand listed during sign-up. |
| The extra were not included in the |
| I have fees on my |
| There are extra charges that aren't up. |
| The extra charges shown my weren't up |
| was there no mention the fees when ? |
| Why see surprise account? |
| are additional my account that are not sign-up |
| Why see that disclosed at? |
| charges disclosed at why I see? |
| are more charges my account that the |
| show up mentioned the sign-up process. |
| Why did I see additional during? |
| did account charges? |
| Why have extra said? |
| I wonder if got billed for extras |
| my account that aren't when sign up. |
| Did costs when joined? |
| did charges during the sign-up process? |
| The are shown my not at up. |
| Why there unexpected account. |
| Can tell me are unauthorized on ? |
| do my charges come they mentioned sign-up? |
| Some were not when up account. |
| not disclosed at sign-up. |
| There charges in account that the sign |
| are hidden that sign-up? |
| wonder I didn't additional during sign-up. |
| weren't they show added? |
| did I end up signed for? |
| did the charges had been to my? |
| Why wasn't charges added to my? |
| There additional fees on that I didn't know |
| are being billed that not initial sign-up process |
| were in my account that when signed |
| Why my charges the? |
| an why certain fees were not? |
| understand am seeing charges on my |
| don't know why extra mentioned sign |
| don't know why extra mentioned sign |
| weren't certain fees when up account? |
| |
| weren't certain fees when up account? |
| weren't certain fees when up account? was additional on my account when up. |
| weren't certain fees when up account? was additional on my account when up. Extra that at were on my |
| weren't certain fees when up account? was additional on my account when up. Extra that at were on my account had |

| wonder why I'm on account. |
|--|
| I wondered how I up getting than |
| am why am seeing unexpected on |
| There charges appeared my details. |
| My show up even not the sign-up |
| There additional in my account don't sign. |
| Is an new costs not at up? |
| Need explanation of the not sign |
| are more my that not in sign |
| I getting billed features outlined during the ? |
| There charges not process |
| There are some my that in the |
| are additional on my that sign-up process. |
| do charges show if mentioned the sign up? |
| I services that weren't during sign-up. |
| I charges weren't during sign-up? |
| don't there additional charges my account aren't during sign-up. |
| I don't charges aren't listed sign-up. |
| There are charges account, mentioned sign-up. |
| are more charges account not in |
| |
| I not that were to my account? |
| other my account that in the sign |
| do I see more mentioned during up? |
| The extra charges my were at the sign stage. |
| am getting billed weren't during sign up process? |
| wasn't they saying added? |
| There additional on my but they |
| Can you explain to me account? |
| The extra in my account not included |
| There charges that mentioned signing |
| Extra charges that while signing up is |
| I have charges not sign-up. |
| Why does my account during up? |
| I don't why show up when sign-up. |
| Why do I know my when ? |
| Extra shown in my weren't mentioned |
| the on my bill? |
| there more left out ? |
| not the charges were not listed up process. |
| Why unexpected charges? |
| I see more charges during process? |
| I charges aren't mentioned with sign-up. |
| didn't I know there added my? |
| Why there unadvertised charges my I? |
| there mention these when I signed ? |
| Why I billed for services not the initial ? |
| There were charges appeared in details after registered. |
| Why mentioned when I sign? |
| Why am I for that during sign-up process? |
| |

| Why didn't charges sign up stage? |
|---|
| are extra my that mentioned sign-up |
| hear additional fees when I up. |
| There charges in my account that sign-up. |
| I unforeseen that not at sign |
| There on my at |
| There more account that the sign. |
| are that aren't listed the sign on |
| charges set up, why? |
| don't understand why in my they weren't during sign |
| account billed were not disclosed signing up? |
| There are that aren't in my account. |
| I'm sure why were not signing my account unexplained |
| unexplained extra costs account, and know they discussed when signing |
| Why charges up they're not mentioned in sign? |
| There are additional charges account, are mentioned |
| don't why are additional charges my that aren't up |
| I wondering I got billed extras before before |
| omission of during myenrollment reason additional billing? |
| mot mentioned during sign up? |
| extra charges that in account not mentioned during sign |
| There charges my account that mentioned when |
| don't know are sudden my account, they signup. |
| I'm costs discussed I sign up. |
| are charges my that aren't before |
| There are charges when I up. |
| don't know the weren't during the |
| do my show if they were in sign-up? |
| about extra when I up. |
| Why charges appear in my I? |
| The extra charges are shown my account the |
| Need an for the costs mentioned ? |
| At the sign up stage, shown were not |
| do I know about at up? |
| There additional my account that are not listed |
| Can me account has fees listed? |
| not mentioned the sign-up they show up? |
| that are displayed my mentioned the sign-up stage. |
| I have at sign-up. |
| I don't understand charges account listed during |
| cost out when I? |
| Why am I that during sign up? |
| am being for that not the initial sign-up? |
| are extra charges in account when I sign |
| What it that am fees on ? |
| There are additional in my in the sign |
| I see any additional sign up? |
| Is the omission my a cause unexpected additional? |
| was billed for extras I joined. |
| an explanation new were mentioned at up? |

| Extra charges in my not the stage. |
|--|
| I'm not why extra costs talked when up. |
| not told these I signed up. |
| Why do I additional charges not sign? |
| account shows unexplained costs, not sure why discussed signing |
| I'm why in my aren't when I up. |
| Why my charges up they weren't process? |
| I know extra were never disclosed |
| wasn't charges were added to my? |
| do show up they are at the? |
| The in my shown the up. |
| I my account for disclosed before up. |
| charges not disclosed at? |
| Why show that were not mentioned sign-up? |
| I sure why the listed the process. |
| There in my account mentioned in the |
| Why am billed services I not know sign-up process? |
| were never disclosed at up on account. |
| I'm not they weren't talked while signing account extra |
| I wonder there in account that aren't mentioned I |
| I account has sudden charges mentioned during sign |
| extra are displayed my and I'm weren't when signing up. |
| Why I extra fees when I? |
| I don't unexpected disclosed at |
| are charges in listed during sign-up. |
| additional charges that my account mentioned sign-up stage. |
| I know costs discussed when I signed |
| account some not mentioned up. |
| are other in account that mentioned sign |
| My charges mentioned at sign-up. |
| I non-disclosed expenses on my bill? |
| I'm not why extra weren't up. |
| charges were never disclosed sign-up, do them? |
| are my mentioned sign-up? |
| some charges that weren't set There account, but they weren't during signup. |
| are in my not mentioned when sign up. |
| shown in account weren't mentioned process |
| the omission of charges my enrollee the the ? |
| account additional charges said up. |
| decount databolish charges sala up. |
| There are charges in my account stated |
| There are charges in my account stated I hear about additional on account ioined |
| I hear about additional on account joined. |
| I hear about additional on account joined. some in that are stated in sign. |
| I hear about additional on account joined. some in that are stated in sign. charges mentioned when up what I don't |
| I hear about additional on account joined. some in that are stated in sign. charges mentioned when up what I don't that weren't mentioned when signed. |
| I hear about additional on account joined. some in that are stated in sign. charges mentioned when up what I don't that weren't mentioned when signed. understand why weren't listed during |
| I hear about additional on account joined. some in that are stated in sign. charges mentioned when up what I don't that weren't mentioned when signed. understand why weren't listed during don't why there charges in my account weren't |
| I hear about additional on account joined. some in that are stated in sign. charges mentioned when up what I don't that weren't mentioned when signed. understand why weren't listed during |

| | charges in my but they are in sign. |
|--|--|
| have | don't why account has additional with sign-up. |
| didn't see new | are unexpected I about at sign-up. |
| Why didn't | have charges disclosed sign-up. |
| Nondered if | didn't I new during the sign? |
| Surprise on | Why didn't see new ? |
| Surprise | I wondered if extras before sign up. |
| Can you | don't why there mentioned I sign up. |
| don't the fees aren't mentioned when I curious about the on account. Need of not at sign up? I don't charges aren't during sign account. Extra charges mentioned during are what stage. Weren't they account added ? charges shown my account were not stage. There unexpected on odo have not ? There are additional charges account that the see charges at sign-up? Extra in my were not mentioned during set up. Extra in my were not mentioned many being billed for account aren't mentioned when I if got for extras weren't disclosed before sign account costs. How have charges disclosed sign-up? I up, costs mentioned? Why certain fees disclosed up for ? do I have disclosed at sign-up? The sign-up costs mentioned? Why creatin fees disclosed up for ? do I have disclosed at sign-up? The are sudden charges in were mentioned sign-up. That are in my account the input account are sign-up. There are additional my stated in the are are sudden charges my account accou | |
| Curious about the | |
| Need | |
| I don't | |
| Extra charges | |
| weren't they | |
| charges shown my account were not stage. There unexpected on on old I have not ? There are additional charges account that the odn't understand the weren't listed during see charges at sign-up? Extra in my were not mentioned got not during set up. Extra were during account hat sign-up process? Why my charges show up they the ? I don't the account aren't mentioned when I sign-up process? Why why they weren't discussed signing and account costs. How have charges disclosed sign-up? I up, costs mentioned? Why certain fees disclosed up for sign-up? are sudden charges in were mentioned sign-up. that are in my account that mentioned sign-up. There are additional my stated in the are extra charges my account are extra charges my account sign-up? There are additional my stated in the sign-ges are disclosed at up, do I ne sign-up? How did up being more they sign-up? sure fees weren't when up? How did up being more they sign-up signing up. are fees on account that mentioned sign-up. sure fees on account that mentioned sign-up. are fees on account that mentioned sign-up. sure why charges listed sign-up process. When I wasn't mention of costs? | |
| There | |
| | |
| There are additional charges | |
| don't understand | |
| seecharges at sign-up? Extrain my were not mentioned got not during set up. Extra were during account am being billed for happen during sign-up process? Why my charges show up they the? I don't the account aren't mentioned when I if got for extras weren't disclosed before sign extra charges during up. I'm why they weren't discussed signing and account costs. How have charges disclosed sign-up? I up, costs mentioned? Why certain fees disclosed up for? do I have disclosed at sign-up? are sudden charges in were mentioned sign-up. that are in my account the sign stage. Why aren't sign-up? There are additional my stated in the, are extra charges my account at up. charges are disclosed at up, do I? How did up being more they? Why I see not during the process? weren't discussed while signing up. are fees on account that mentioned I don't understand didn't see charges sign-up. I why weren't discussed while signing up. are fees on account that mentioned I why charges listed sign-up process. | |
| Extra in my were not mentioned got not during set up. Extra were during account | |
| got | |
| Extra were during account | |
| am being billed for happen during sign-up process? Why my charges show up they the ? I don't the account aren't mentioned when I . if got for extras weren't disclosed before sign . extra charges during up. I'm why they weren't discussed signing and account costs. How have charges disclosed sign-up? I _ up, _ costs mentioned? . . . Why _ certain fees disclosed _ up for? . < | |
| Why my charges show up they the? I don't the account aren't mentioned when I if got for extras weren't disclosed before sign extra charges during up. I'm why they weren't discussed signing and account costs. How have charges disclosed sign-up? I up, costs mentioned? Why certain fees disclosed up for ? do I have disclosed at sign-up? are sudden charges in were mentioned sign-up. that are in my account the sign stage. Why aren't sign-up? There are additional my stated in the are extra charges my account at up. charges are disclosed at up, do I ? fees weren't when up? How did up being more they ? Why I see not during the process? sure why weren't discussed while signing up. are fees on account that mentioned I don't understand didn't see charges sign-up. I why charges listed sign-up process. When I wasn't mention of costs? | |
| I don't the account aren't mentioned when I if got for extras weren't disclosed before sign extra charges during up. I'm why they weren't discussed signing and account costs. How have charges disclosed sign-up? I up, costs mentioned? Why certain fees disclosed up for ? do I have disclosed at sign-up? are sudden charges in were mentioned sign-up. that are in my account the sign stage. Why aren't sign-up? There are additional my stated in the are extra charges my account at up. charges are disclosed at up, do I ? How did up being more they ? Why I see not during the process? sure why weren't discussed while signing up. are fees on account that mentioned I don't understand didn't see charges sign-up. When I wasn't mention of costs? | |
| ifgot for extrasweren't disclosed before sign extra chargesduringup. I'mwhy they weren't discussed signing and accountcosts. Howhavechargesdisclosed sign-up? Iup,costs mentioned? Whycertain fees disclosedup for? do I havedisclosed at sign-up? are sudden charges inwerementioned sign-up. that arein my account the signstage. Why aren'tsign-up? There are additionalmy stated in the are extra chargesmy account atup. charges aredisclosed atup,do I? fees weren'twhenup? How didup beingmorethey? WhyI seenotduring theprocess? sure whyweren't discussed whilesigning up. arefees onaccount thatmentionedI don't understanddidn't seechargessign-up. Iwhychargeslistedsign-up process. When Iwasn't mention ofcosts? | |
| I'm why they weren't discussed signing and account costs. How have charges disclosed sign-up? I up, costs mentioned? Why certain fees disclosed up for ? do I have disclosed at sign-up? are sudden charges in were mentioned sign-up that are in my account the sign stage. Why aren't sign-up? There are additional my stated in the are extra charges my account at up charges are disclosed at up, do I ? fees weren't when up? How did up being more they ? Why I see not during the process? sure why weren't discussed while signing up are fees on account that mentioned I don't understand didn't see charges sign-up. I why charges listed sign-up process. When I wasn't mention of costs? | |
| Howhavechargesdisclosedsign-up?Iup,costs mentioned? Whycertain fees disclosedup for?do I havedisclosed at sign-up?are sudden charges inwerementionedsign-upthat arein my accountthe signstage. Why aren'tsign-up? There are additionalmystated in theare extra chargesmy accountatupcharges aredisclosed atup,do I?fees weren'twhenup? How didup beingmorethey? WhyI seenotduring theprocess?sure whyweren't discussed whilesigning uparefees onaccount thatmentionedIdon't understanddidn't seecharges sign-up process. When Iwasn'tmention ofcosts? | extra charges during up. |
| Iup,costs mentioned? Whycertain fees disclosedup for? do I havedisclosed at sign-up? are sudden charges inwerementioned sign-up. that arein my accountthe signstage. Why aren'tsign-up? There are additionalmystated in the are extra chargesmy accountatup. charges aredisclosed atup,do I? fees weren'twhenup? How didup beingmorethey? WhyI seenotduring theprocess? sure whyweren't discussed whilesigning up. arefees onaccount thatmentionedI don't understanddidn't seechargessign-up. Iwhychargeslistedsign-up process. When Iwasn'tmention ofcosts? | I'm why they weren't discussed signing and account costs |
| Why certain fees disclosed up for? ? do I have | How have charges disclosed sign-up? |
| | I up, costs mentioned? |
| | Why certain fees disclosed up for ? |
| that arein my account the signstage. Why aren't sign-up? There are additional my stated in the are extra charges my account at up. charges are disclosed at up, do I? fees weren't when up? How did up being more they ? Why I see not during the process? sure why weren't discussed while signing up. are fees on account that mentioned I don't understand didn't see charges sign-up. I why charges listed sign-up process. When I wasn't mention of costs? | do I have disclosed at sign-up? |
| Why aren't | are sudden charges in were mentioned sign-up. |
| There are additional my stated in the are extra charges my account at up. charges are disclosed at up, do I? fees weren't when up? How did up being more they? Why I see not during the process? sure why weren't discussed while signing up. are fees on account that mentioned I don't understand didn't see charges sign-up. I why charges listed sign-up process. When I wasn't mention of costs? | that are in my account the sign stage. |
| are extra charges my account at up. charges are disclosed at up, do I ? fees weren't when up? How did up being more they ? Why I see not during the process? sure why weren't discussed while signing up. are fees on account that mentioned I don't understand didn't see charges sign-up. I why charges listed sign-up process. When I wasn't mention of costs? | |
| charges aredisclosed atup,do I?fees weren't whenup? How didup being more they? Why I see notduring the process? sure why weren't discussed while signing up are fees on account that mentioned I don't understand didn't see charges sign-up. I why charges listed sign-up process. When I wasn't mention of costs? | |
| fees weren't when up? How did up being more they? Why I see not during the process? sure why weren't discussed while signing up. are fees on account that mentioned I don't understand didn't see charges sign-up. I why charges listed sign-up process. When I wasn't mention of costs? | |
| How did up being more they? Why I see not during the process? sure why weren't discussed while signing up. are fees on account that mentioned I don't understand didn't see charges sign-up. I why charges listed sign-up process. When I wasn't mention of costs? | |
| Why I see not during the process? sure why weren't discussed while signing up. are fees on account that mentioned I don't understand didn't see charges sign-up. I why charges listed sign-up process. When I wasn't mention of costs? | |
| sure why weren't discussed while signing up are fees on account that mentioned I don't understand didn't see charges sign-up. I why charges listed sign-up process. When I wasn't mention of costs? | |
| are fees on account that mentioned I don't understand didn't see charges sign-up. I why charges listed sign-up process. When I wasn't mention of costs? | |
| don't understand didn't see charges sign-up. I why charges listed sign-up process. When I wasn't mention of costs? | |
| I why charges listed sign-up process. When I wasn't mention of costs? | |
| When I wasn't mention of costs? | |
| | |
| I WILLIAM BULLIAV WILLY | I want to know why fees . |

| I'm my account I was up. |
|---|
| I sure there are account that are listed sign-up. |
| understand there are extra charges account aren't sign up |
| I wonder my account that never |
| There additional my account that are mentioned when |
| I about these when signed? |
| I not declared joining. |
| on my have been at sign-up. |
| are additional charges sign up in my |
| am billed features that were the initial sign-up? |
| additional are not listed in when sign up. |
| Extra that shown in weren't mentioned at |
| my charges show up are not at? |
| are billed features weren't during initial sign up? |
| I don't additional shown in my account sign |
| I don't at the sign up stage. |
| why are additional charges that aren't I sign |
| disclosed at sign up. |
| |
| am being billed that during the sign-up. |
| understand charges my account that aren't with sign-up. |
| Can explain fees my? |
| more charges my account aren't sign up. |
| When charges never mentioned in come show up? |
| signing how come account unmention and fees? |
| I don't why extra aren't I signed |
| I told on my account I joined. |
| not see more charges joined? |
| I'm extra were not while up. |
| I about unexpected charges at? |
| Did my account get that wasn't? |
| Why am I being weren't during the process? |
| don't why they weren't discussed signing shows costs. |
| How did without warning? |
| do I see weren't mentioned sign-up? |
| My shows charges mentioned the sign process. |
| in account are mentioned in sign-up process. |
| Didn't be discussed during? |
| How did get billed I had ? |
| my up even though they in the process? |
| My account that aren't during |
| I the weren't reported sign-up process. |
| wonder why my show in the sign-up process. |
| Why did not the additional charges added ? |
| There that weren't I signing up. |
| There additional charges account are mentioned I |
| When are charges my account that are mentioned. |
| the charges added to my account? |
| are account but they are not stated sign. |
| Weren't there charges account? |
| I understand why charges that not during sign-up. |
| |

| Why any more during sign up? |
|---|
| fees weren't when for an |
| charges at sign-up, why do see them? |
| I don't why account additional charges sign-up. |
| I'm not sure costs weren't discussed while my unexplained |
| sudden charges reflected in account when one mentioned them ? |
| don't understand additional aren't during sign. |
| are there sudden in account, were during signup? |
| When never mentioned the sign-up process, they show ? |
| |
| I was wondering I unexpected account. |
| Why being billed for about during the initial process? |
| charges weren't mentioned while up, why do ? |
| Why I see my charges not at? |
| There on my account, why mentioned? |
| My is unexpected |
| are charges my aren't with sign-up. |
| Why show aren't mentioned at sign-up? |
| extra charges that were shown in my mentioned stage. |
| I understand myshown when I sign |
| do I see charges during process? |
| How I billed more than supposed? |
| I don't understand are shown sign |
| Why show charges weren't during sign-up? |
| am being for services outlined during the process? |
| that were my weren't at the sign up |
| There are sudden in my during up. |
| |
| don't why the charges weren't sign up |
| I see any charges sign-up. |
| not sure why wasn't costs was signing up. |
| What the hidden charges sign? |
| I not charges during the sign-up? |
| Need new costs not at? |
| I want to why I have |
| There are additional on my account not I |
| There further my account in the sign. |
| extra shown in my account were not mentioned |
| do charges show up I mention sign-up? |
| don't why charges weren't shown sign up. |
| hadn't costs I signed up. |
| a mention of these costs when I ? |
| are there charges in account not mentioned ? |
| why unauthorized are on my? |
| Why am being billed were not in initial? |
| Extra charges found account were mentioned sign-up |
| Why am I for were outlined in sign-up? |
| |
| How did new appear ? |
| Is it weren't disclosed when for an? |
| Why didn't learn added my account? |
| Additional that not mentioned the sign my account. |
| did the have more said set? |

| aren't charges I sign? |
|--|
| I was about on my at |
| Did billed for not disclosed signing? |
| know why extra aren't I up. |
| I know why the extra discussed signing |
| know why account has sudden charges not during |
| disclosed at sign-up. |
| What to unadvertised charges that in in after? |
| new costs not mentioned |
| I why were listed the sign-up process. |
| am screwed with fees not mentioned up. |
| don't why are in my account aren't listed sign. |
| no mention of costs joined. |
| Why weren't charges said ? |
| my show up when they're not ? |
| don't why there charges account aren't I sign up. |
| I billed not outlined during the sign-up process. |
| Since I have non-disclosed on bill? |
| How account with charges? |
| why there are in my not during sign |
| not I have unexpected charges at sign-up. |
| unexplained costs are displayed sure why discussed while signing up. |
| understand there are charges listed when I |
| extra charges my were not mentioned stage. |
| Extra are shown not included at sign-up stage. |
| There were that appeared details registration. |
| There are in account, and I'm why weren't talked about while |
| sure why discussed when up, my unexplained extra costs. |
| not sure why I about the I up. |
| There in account that are not listed |
| charges in account not up process. |
| I know about the extra up? |
| Additional charges were the sign-up process shown on |
| Why am for features not initial sign-up? |
| Why my additional were not mentioned the up? |
| were unadvertised charges my details after ? |
| charges on account at |
| There are charges on were disclosed sign-up. |
| unexpected not at up. |
| I don't charges aren't I sign |
| Why didn't that additional charges to? |
| didn't I any charges ? |
| am being for services were outlined in initial |
| After up, my account get not? |
| There are extra fees weren't when joined. |
| Why my when not when I up? |
| I don't additional aren't shown during up |
| I don't additional aren't shown account during |
| Is my enrollment reason for the unexpected bill? |

| Why fee disclosed when an account? |
|---|
| costs out when joined? |
| m sure extra discussed when up my |
| billed services that weren't outlined the initial up |
| did I end charged more I ? |
| here are more charges my they ? |
| didn't know my account ? |
| a question fees on |
| narges during sign-up? |
| |
| that were fees on when I up. |
| why not talked about when signing up. |
| know unexpected fees on account. |
| an explanation listed on my account? |
| idden declared after what ? |
| here are additional listed when sign |
| ertain fees were not signing up |
| charges shown in my were mentioned at |
| do up when they are on the ? |
| he account extra charges mentioned up. |
| know the were added my account? |
| don't understand why extra in my sign |
| xtra my account mentioned during |
| wasn't the were to my account? |
| come my account and after I ? |
| Thy an additional charge during process? |
| were extra fees when I ? |
| more charges in my that aren't when |
| was were additional my account I up. |
| told were additional fees on my signed up. |
| /hy I know were added account? |
| |
| notthereadditional my account that are not listed |
| the that appeared after sign-up? |
| don't account was for not before signing up. |
| /hy seeing fees? |
| here are additional my that are the period. |
| here are in account aren't shown up. |
| am wondering why I unexpected account. |
| do my show up they sign up? |
| why extra discussed while signing up, and extra costs. |
| here extra account that aren't mentioned |
| don't why listed during the sign-up. |
| xtra were not while signed are what |
| weren't additional left I ? |
| understand why there charges in account are not sign |
| understand charges listed at sign |
| here charges listed during sign-up for account. |
| are additional in my account I sign |
| are additional in my account i sign not know additional charges added my account? |
| |
| idn't costs when I ? |
| Vhy weren't fees when a account? |