[Demo] NLP Dataset for Customer Service Automation

Company Type	Retail Banks
Inquiry Category	Bill payment and transfers
Inquiry Sub- Category	Return/Refund Status
Description	Customers contacting the bank to check the status of a returned or refunded payment. Inquiries may involve tracking the progress, confirming the refund amount, and addressing any concerns or issues with the return or refund process.
Data Size	5,081 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $Masked\ sample\ paraphrases\ of\ one\ "Retail\ Bank"\ customer\ inquiry.\ (Purchased\ data\ will\ not\ be\ masked.)$

you my returned ?
Did you for the?
the payment have handled?
Yes, if you have payment?
returned been handled?
if you have payment?
I you processed my payment.
you the payment?
I do not had return processed
Is it that you the ?
I know the return of my
I don't you payments.
you my money refund
Has return ever?
Has the been?
I to know you processing it has returned
return finished being?
If have returned payment, that?
know you processed the payments.
I if you
Did the for payment?
it if you processed original return ?
Did of payments?
sent back,?
do the process of payment?
Is the returned having ?
my went through.
Payment processed?

my return processed?
Have payment?
you Return of?
if back has been processed.
I my payment was after it.
Please tell me went
Have you dealt?
Is possible have handled my?
if payment had been processed I it.
you process of returning the payment.
you returned payments?
want to know you are payment it.
Can my repayment came?
If you payment yet, is it?
Is it if have processed my ?
Do handle returned?
the process making return?
I am not my was PROCESSED I paid
returned processed?
know if my was after I back.
and processed?
I if payment processed after I paid
How my resolved?
I want if you payment.
Is it that returned processed?
I wish to you are processing
If have processed the payment, it?
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	don't know my re	payment _		·	
	returned pay?				
I wou	ıld if _	have _	my re	turned payr	ment
Have	1	money ret	urn?		
	my return back _	?			
	my repayme	ent t	hrough?		
	returned paymen	t?			
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	my back bee	en			
I	_ no pa	aid back n	noney has _	·	
	payment be	en handle	d?		
	you the retu	ırn?			
	back finishe	ed yet?			
	wants to know if		·		
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Was 1	money	?			
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I am	not if pay	money		·	
	I sent				
	payment has sent				
	my payment		_?		
	know if it been _				
	to know if				

My	back	nasn't	··		
I ha	ve	my	back	been processed	
I	not	_ if my		_ been processed.	
			payment w		
	_ return	has	_ been handled		
	_ don't kno	w	_ payment went	t successfully after	back
	prod	ess my ret	urn?		
	_ paid back				
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			I have had my _		
			_ you went thro		
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			ocessed today?		
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	prod	cess a retur	n?		

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I if my return completed.
If processed my original payment it?
I not the processed after returned it.
I don't know if the payment has processed
Have taken care ?
the ok have processed it yet?
the payment received?
Payment back,?
I if you the payments.
Did you make process ?
I to if my money refunds
I want to if is
Did handle return payments?
know if my payment been after paid back
I want know you are my payment.
I am find out you my
wanted know if you were
my refund?
Have my returned?
the returning my money ?
Did of the payment ?
I had been
Payment ?
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you returnpayment yet?
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you refund yet?
Has my return ?
my pay-back ?
if had backpayment processed.
Is the by yet?
My payment has yet .
you return payments?
Is return now?
I want know if payments.
I paid back know if it processed.
I my payment PROCESSED I returned
the payment processed returned?
Have my payment yet?
have heard if payment been I paid it
return done today?
Did you the ?
you my again?
you process of making payment?
you're my return want know.
After I it back, I don't my my
know my is complete?
Is if you processed the return ?

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I don't my payment been
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I know my repayment ?
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not if my paid return processed.
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don't know was processed.
return payment had been processed.
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I am my refund has been
Is processing?
not sure if my back processed.
I not return payment has processed.
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back, isyet?
know payment processed after I my money

Have back my?
Did do the payment?
get back money?
I don't know the has
My payment processed did my payment?
Are it ok if processed yet?
I don't I've received paid
if my been after I paid money back.
Has processed?
my return?
Payment sent it?
I don't know if my processed.
know my payment been after I returned
I know if is paid back my
complete payments process?
if had handled my payment yet.
Has returned?
I know you processed payments.
returned payment?
I process payment yet.
it if you return payment?
Has processed?
I not know if the has been paid paid
Can know repayment through.
Did you go?
I don't if payment processed.
you my?
Is payment?
am not sure if paid
Return money?
Was it my refund?
I don't if was processed I it
Resolved return?
this okay you have the yet?
know my back been processed
I don't know has after I returned
my return pay-back?
you go the of cash?
Was money ?
know my paid money processed
you processed return payment it ok?
do not if been processed I paid money
sure have had my backpayment
Resolved?
return pay-back been?
if you processed returned payment yet.
Was the?
I am if my has after I it
my don't know if my payment was
pay?

I'm	_ if	pay-back	processed.	
They wa	ant	you	return.	
My	refund	not been		
		processed n		
		ent been		
		nyment was appr		returned
		d handled _		Teturneu
				I maid it
		has		1 paid it
		d		
		processed		
		ny pay has		
		refund		
	know	my return paym	ent	
m	y return o	done?		
I don't	if	be	en processed.	
yo	ou process	returns?		
	process	of my?		
		received	returned funds.	
		processed?		
		ırn processed		
		y repayments		
		processing		
		have completed		
	returned			
		my return		
		the returned		
		you proces		my payments.
		the is		_
		rocess		
		payments		
		was		monov
		ne returned paym		
				paid
		m	y payment yet?	
	·			
	ret			
	ion my _			
		it done		
I	if m	y backpayn	nent proce	ssed.
I	to process	s my	·	
I		_ you've handled	payment	yet.
re	turned, i	t?		
do	on't know	back	isprocessed.	
				·
	eturn pro			
		my	•	
				has processed.
	J			
t,h	e payment	been	?	

Do you processed?
Payment?
Are my money ?
yet to be?
am not if my has been
wonder you processed ?
want know you return.
process the of paid?
Return money not ?
· — · · · · · · · · · · · · · · · · · ·
repayment go through,?
don't if paid back processed.
handling my refund?
I my has been
it if my payment?
I don't if payment been I paid
I know if went?
to know you are to process my
it process payment yet?
Is returned payment?
I to if returned been handled.
want if you repayments.
process?
Has received?
the process the ?
I aware if my paid has
I payment return was
if my payment been processed return.
ok if have return payment yet?
Is the?
I if the payment was
I haven't payment has been paid it
don't payment was PROCESSED after returned
you the returning?
transaction successfully processed after ?
have processed the return ok?
Has my processed?
payment processed?
my payment?
Is the handled?
Were funds ?
How has been?
you the process payments?
it okay if you have the ?
returned payment yet be processed
Did payments?
don't know if has processed after back
I want know you Processing my
I whether my payment has I it
you process the ?
s if my original return payment.

the returned yet?
I know if PROCESSED I paid money.
Were to credit my?
sent processed?
if return had processed yet.
I if my been
Did process of making return?
been handled?
I know my refund processed or .
I haven't heard payment been paid my money.
You process return payment?
my paid back is processed.
Do returned payment being processed?
the payment been ?
Did you of payments?
If the yet, is it?
didn't know if paid back been
am not if payment been after I my
my being processed?
don't know if my payment correctly I it
know my paid back already processed want if processed return
I my payment
Was of returning money?
don't if has after repaid my money.
the of payment sent?
Have my return?
I am not my payment has back my
Did you return?
Have the already?
Does payment have yet?
know if back processed.
Is accomplished?
return being?
payment been yet?
perform the returning my?
was about process.
back completed yet?
payment was processed by now.
if the paid back has been
I heard payment been I returned it.
don't know if my has successfully after it
do if my back money has
I don't if since I paid back.
I don't if my was
Do I my through?
Was processed?
know if received my
wonder my payment is account?
money refund yet?

I paid has been
didn't my payment was after returned
you the return payments?
sure if the processed.
you the of my?
I don't my has been processed.
You processed return?
refund been?
Was the sent ?
it ok processed the payments yet?
Did return payment?
wondering if you payment.
was if the return my payments.
was ii the recurring my payments.
I don't had paid return processed.
do know my was I paid back money.
you processed my ?
Is the returned payment yet?
I to whether you are returned
now processed?
I to return payment.
I to know if you to pay
money?
know if payment was processed I returned
if you have original payment yet?
I my payment has after I paid
it have processed my return
been sent back?
the payment?
Did you after paid?
process the funds?
payback done in time?
payment processed?
process return yet?
Did returned?
Was the?
Is my
What is of return?
Has my?
Did the of back?
process of occur?
return payment?
know my payment after I returned
my paid back has done.
I don't know payment has been after
I want you processed money.
I am my payments.
I wondering you my
wonder if my or
I asked you return

not my has been processed after I pay
know if repayment went
Have return payment?
my return ?
I not payment is processed.
don't know my payment has processed, I money
I'm not sure I had
don't know my was
payment was but you didn't payment?
Have return payment?
it ok have my return?
Was the processing payback ?
is the of refund?
I want to if
Are if the payment?
my payment soon?
you sort returned?
Was payment today?
Did you money yet?
not sure if had processed.
I if payment is processed I back
I if processed
payment return been?
Is money you?
Did you the return?
you process the payments?
I am my return payment been
the payment worked ?
Yes, if yet.
returned payments ?
go through the of ?
I if is processed.
you the return ?
·
need to processes returned
Is this have the payment yet?
Does the finished getting?
I am I my payment processed.
you tell repayment went?
know if my is processed after I back.
am not my payment been processed back my
Did you returned
to if processed my payments after they
Has the processed?
if my payment been processed.
Return money processed.
Has money yet?
know if my back return
have processed the returned payment okay?
you the returned funds?
they processed?

want know if processed the
I the payment, I know it processed.
Did you my?
I know I have return processed
the return payment have?
Did receive the return?
$_{\rm am}$ $_{\rm am}$ sure if $_{\rm am}$ $_{\rm been}$ $_{\rm after}$ I $_{\rm after}$ back the $_{\rm am}$.
I know my done.
I no idea if payment been I it
if my payment was
I'm if processing my
your my payment done?
I have payment account?
don't if my is processed I it
my return done?
process my return ?
I to know processed returned
you money back?
Is payment been?
Did you my payments?
I resolved?
Did you yet?
my payment done?
I like to the went
returned processed?
was back?
I want if handled returned yet.
Have handling return?
I sure had paid backpayment processed
Is if the returned payment?
if you processed the payments.
Did clear money?
Did process return my?
payment have finished processed?
you return yet?
Did my processed?
do know has been processed.
If you it ok?
the returned payment have ?
Has processed
don't if payment was after made back.
to know processing return payment.
I'd like know if are processing
not if my after I my money.
process of the happen?
know my paid processed
you process of money.
the payment processed when I returned
I'm sure my payment after I paid
don't know whether my was

	_ you credited back?
Did y	you the money?
	you handled return?
	would my returned resolved.
	go through of my money?
	you've processed return yet?
I	to you my
If	processed my paid want
	want to processing returned payment.
	the processed?
	like to know you are pay
	ifbackprocessed
	it possible that funds sent were?
	if funds I sent processed.
	Refund yet?
	the process returned?
	pay-BACK processed?
I	if my back
	has not been
Resc	olved returned?
	you do payments?
	receive return ?
	_ return been processed.
	you processed my
	do of returning payment.
Have	e received return?
	_ the funds processed?
	_ would if you processing returned pay off.
	the returned being?
	processed?
	y yet?
	clear the money ?
	it
	processed?
	to you processed my
	process that were?
	know if return was
	do the return?
Is it	if you have ?
	you through the process?
	z, sent?
	_ don't know whether my payment
	if my returned
	_it OK you have payment yet?
	n't it it
	the back processed?
	able to my repayment went?
I	know my been processed it back.
	e return ?
	n't know paid processed.

my backpayment had processed.
It if back money has been
Has my?
pay-back processed?
Is returned?
my processed?
sent back, ?
wondered you process returned
want to know if returned
know my paid back completed.
my return have ?
to resolve my payment?
know you my returned pay off.
Have you handled ?
Did my returned ?
I like to know pay off.
I wondering you return.
if you could tell me if repayment
I to you process my
I was processed yet.
my gotten processed?
it possible you already processed the ?
I know if have handled refund.
Did you process of?
I want payment returned.
don't payment has been PROCESSED after I back.
I my payment was after I back money.
I the I back were
Did handle my
I know backpayment has been
like to if you paid return.
if my has handled after paid back.
Resolved returned?
$I'm ____ sure if ____ paid _____ has been ___\$
is it?
my return now?
the handling?
Does the being processed being?
Does the being processed being?
Does the being processed being? Did you for payments?
Does the being processed being? Did you for payments? if my paid money is returned payment handled?
Does the being processed being? Did you for payments? if my paid money is returned payment handled? Did refund?
Does the being processed being? Did you for payments? if my paid money is returned payment handled? Did refund? Did of payments.
Does the being processed being? Did you for payments? if my paid money is returned payment handled? Did refund? Did of payments. it you did the my money?
Does the being processed being? Did you for payments? if my paid money is returned payment handled? Did refund? Did of payments. it you did the my money? if you've processed the yet?
Does the being processed being? Did you for payments? if my paid money is returned payment handled? Did refund? Did of payments. it you did the my money? if you've processed the yet? if my had been
Does the being processed being? Did you for payments? if my paid money is returned payment handled? Did of payments. it you did the my money? if you've processed the yet? if my had been I am sure payment I paid it
Does the
Does the being processed being? Did you for payments? if my paid money is returned payment handled? Did of payments. it you did the my money? if you've processed the yet? if my had been I am sure payment I paid it

have processed the returned yet, it?	
Has return back ?	
returned payment?	
me if are returned payment.	
I know my has been paid my back.	
I know if my payment paid back.	
don't know payment after paid it	
I am not I have payment	
my return worked?	
Did the of returned?	
is processed or?	
my handled by yet?	
I am sure my after I paid back.	
Did the returning money?	
I to if you processed payments.	
I to you received my	
my payment return?	
returned payment hasn't	
I to if you my return	
I if my paid	
I don't know got got	
do not know if the processed it.	
if have completed return payment yet?	
you go through the process get ?	
What have you my ?	
Is done?	
Have my so far?	
I to if my return payment.	
I have a return I know if	
paid my back, don't if my was	
I like know if you returning	
Is my back?	
Have returned me?	
of a return been done?	
I am not if paid	
I want can process my payment.	
money hasn't been yet.	
the processed?	
don't my money has been	
Did you handle?	
Did process of payments?	
need know processed my	
Has pay-back approved?	
Are ok processed returned payment?	
my payment has been after I it.	
you clear my ?	
the payment processed?	
I don't payment being PROCESSED after	
	_ it.
I back.	_ it.

it if processed my return ?
you the yet?
Did payment return ?
Are you through?
Was the sent?
you returned payment?
funds back processed?
like returned resolved.
don't back payment has been processed.
pay done?
I have no payment been processed after paid
I'm if my has processed.
don't I've paid backpayment processed.
I to know if you are
It not if is processed.
I know my has paid back my money.
Is it if processed the payment?
was processed, not?
not sure if has PROCESSED paid money back.
unsure if had paid
want my return
like to if handled my payment
you've the returned yet, is ?
need to your my off.
Did return my money?
Has my pay-back?
handling of refund yet?
want know you are processing off.
I know payment I paid back my money.
repayment processed?
handle return funds?
I am unaware back money has
need returned payment.
I don't my back has
Do my payments?
I to my went
Is processed my original return payment?
it if processed my payment?
return have been now.
I if had my money
I don't know payment has
Is my yet?
don't know if once I it back.
Was processed when I?
Did you of payments?
returning have being processed?
like know have credited back my
know my repayment went?
I'm not certain my processed after paid back I don't know has a done after it

Has	pay		?
	back	?	
I don't understand			been processed.
Did handle my			
I'm n	ot	I've _	backpayment
	it i	f you	returned payment?
Have		me my	?
	asked _	my	was processed.
	you		_ process get the payment back?
Has t	he		processed.
I	_ to	_ if you	my
Is	return	ned h	andled?
I	if	you	process returning my
Have		m	y return?
$Did\ _$	prod	cessed my	?
I did		if	paid back was
Did I	get		_?
	ha	ndling my	payment?
	it t	hat you di	d the of ?
I wou	ıld	know	if dealt my
	am	my	payment PROCESSED I my money.
		know if	went through.