[Demo] NLP Dataset for Customer Service Automation

Company Type	Online Fashion and Apparel Retailers
Inquiry Category	Return and exchange requests
Inquiry Sub- Category	Defective or Damaged Items
Description	Customers report receiving items that are defective or damaged upon arrival and seek instructions for returning these items and receiving a replacement or refund.
Data Size	5,134 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

${\small \textbf{Masked sample paraphrases of one "Online Fashion and Apparel Retailer" customer inquiry. (Purchased data will not be masked.)}$

What are	when reporting damaged	upon	_ seeking reimbursement or?
When time to dam	naged and seek reimbur	rsement	?
report damage	a replacement or	•	
When I to	issues, do pro	ceed?	
Can you tell how to	compensation	?	
What the to	get or	damaged items?	
should I report			
required	reimbursementdam	aged goods on delive:	ry.
We on how	damage during	and a f	for it.
Is it to damaged _	upon or to _	them?	
What steps are to	claims delivery	?	
How report broken item	ns seeking reimbu	rsement?	
When for br	oken there steps t	aken.	
There procedures invol-	ved filing	broken deliveries	•
I how to rep	ort messed	a refund.	
can I report the to	o an?		
When package has	what the steps that m	ust be followed	··
How do you out	you dam	naged or want _	exchange?
Do for	reimbursement or exchange	receiving	goods?
How I delive	ry when seeking?		
it time repor	t damaged and re	eimbursement e	xchange, we do?
us how to	damage in shipping	how begin a	·
Seeking exchange	e delivered?		
How I deal deliver	ry trying	_ compensation?	
steps involved in	for		
The steps filing	claim deliveri	es	
What is	exchange or return w	hen arrive	es damaged?
I a package,	what do get	a refund	?

Please us how report any shipping and to
do I handle when I ?
involved items to seek repayment?
is process of reporting deliveries getting refunds?
are ways to damage and get ?
How get delivering damages?
need help with begin a claim reimbursement and any
How damage to receive?
Please tell how report damage during claim or item
on howreport a claim for reimbursement or item
help report shipping damage that can claim reimbursement
items shouldreported delivery.
How to to receive reimbursement exchange?
When are steps get
How do I up deliveries a?
there a way to for delivery?
What's reporting messed up?
Do I to a while damaged?
to report items get a ?
The to follow you for exchange reimbursement?
steps taken to reimbursement for damaged on delivery.
We need on begin a reimbursement to any damage in
package arrives damaged, some are to an or
damaged and get compensation?
How I damaged and reimbursement or?
What I when try compensation delivery issues?
What the reporting messed up deliveries and ?
can report to an item or get back?
How report requesting reimbursement?
How I report delivery?
Is to get reimbursed goods arrive?
Is a process in order to deliveries?
How do I when there issues?
damage an or try to it back?
how to any damage shipping how to begin claim reimbursemen
a process to for claiming ?
the procedure for or delivering damages?
How can seek or exchange ?
Please provide with how damage when shipping and
Are tactics you can use get terrible returned option?
guidance on how to report any the
can exchange or return when a that suffered?
What should I do want due ?
How report damage for it?
We need regarding how start claim reimbursement report any
I want how to report delivery.
How we reimbursement delivering ?
Do you to steps get goods?
do we file delivered ?
The process refund on deliveries

steps get goods on delivery.
What should do when I of ?
When is time to items reimbursement or are of?
How to report reimbursed?
Are report the damages and get?
How to claim and?
How do you do receive damaged to exchange them?
What should do when seeking replacement delivery?
there any you to get your returned exchange option?
When a are steps that have to be get exchange or?
Is there reimbursed for ruined when?
When damages there steps to
filing claim for broken involved.
How about shipment them?
toareimbursementitem replacement, please provide guidance onto report any
package arrives the steps must be request an return.
you tell me about process getting merchandise?
deal with damaged you want to make or?
What can we damaged items compensation?
do messed deliveries and aRefund?
Please on any damage and initiate a claim for
you do to a refund on messed ?
steps need to to for damaged goods on
should damaged when I receive?
can I request a a delivery item?
How to that can be reimbursed?
report to goods when?
When filing broken deliveries, steps
The reimbursement exchange damaged?
a process for when reporting a?
We guidance how to report any shipping to be.
Is the process getting refund messed ?
the of when damaged item on?
needed to damaged seek repayment?
is of faulty deliveries?
The replacement/refund damaged item on delivery?
need help to report during shipping to make
How reimbursement or exchange after you ?
trying to compensation issues, should I proceed?
do I get a a damaged ?
Please help us with report claim reimbursement or item
How to during?
Please provide regarding to when shipping and reimbursement.
How for a damaged delivery?
do reimbursement orreplacement receiving items?
How do you merchandise ?
If an arrives and what I?
A item at delivery.
to report any shipping and how to claim
I trying to due to delivery issues?

Book us guidance	When reporting is process seeking?
Nime	insight on how to delivery damage?
When	
Sector S	
What	If seek reimbursement, steps I take?
No you	
Do you	What items are and want reimbursement?
1	What procedure for items delivery?
Does anyone	Do you a process deliveries?
Mow do	$_$ is $_$ need for $_$ on $_$ report damage during shipping $_$ initiate $_$.
How do	Does anyone report damage and be?
Steps	you damaged if you to make claim or?
New in seeking reimbursement exchange. with damaged goods receiving a ?	How do report seek delivery?
Reporting	steps to report seek repayment?
Reporting	When reporting process of seeking replacement/refund?
Should	
How	
items arrive and be reimbursed, should take? package arrives damaged, some that have to be exchange or return? There steps need be to request an when a figure with items, steps should I order to refund or exchange? about reporting and ? Please on how to damage in claim for reimbursement. There steps that followed request an or return when a arrives. What should I when I get to make ? How to and get replacement ? How damages can or exchange. What do we to get reimbursement items? Is a process I follow in claim deliveries? We need guidance to report and seek or exchange what do? The report damaged item needed reimbursement for damaged .? can you report a ? How could or exchange after ? Is to follow to damaged deliveries Please how when reporting damages. After reporting how seek reimbursement or .? Is there process have follow order claim do you damaged items and wish an do you demaged goods how report any during shipping initiate a for reimbursement. How damaged goods a process or a messed deliveries?	
package arrives damaged,	
There	
Ifwithitems,steps should Iorder torefund or exchange?about reporting and? Please on how todamage inclaim for reimbursement. Theresteps that followedrequest an or return when a arrives What should I when I get to make? How to and get replacement? How to if something damaged upon delivery, and can get itsomething else?	
about reporting and? Please on how to damage in claim for reimbursement. There steps that followed request an or return when a arrives What should I when I get to make ? How to and get replacement ? How if something damaged upon delivery, and can get it something else? How to claims products? What do we to get reimbursement items? Is a process I follow in claim deliveries? We need guidance to report and seek or exchange what do? The report and seek or exchange what do? The report damaged item ? How could or exchange after ? Is to follow to damaged deliveries Please how when reporting damages. After reporting how seek reimbursement or ? Is there process have follow order claim ? you damaged items and wish an do you do? a process for a messed deliveries? How damaged goods ?	
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Is	
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Is there process have follow order claim ? you damaged items and wish an do you do? a process for a messed deliveries? how report any during shipping initiate a for reimbursement. How damaged goods ?	Please how when reporting damages.
youdamaged items and wish ando youdo?a process foramesseddeliveries?howreport anyduring shipping initiate afor reimbursement. Howdamaged goods?	After reporting how seek reimbursement or?
a process for a messed deliveries? how report any during shipping initiate a for reimbursement. How damaged goods ?	Is there process have follow order claim ?
a process for a messed deliveries? how report any during shipping initiate a for reimbursement. How damaged goods ?	you damaged items and wish an do you do?
how report any during shipping initiate a for reimbursement. How damaged goods ?	
How damaged goods?	
	report items during?

wondering the of getting compensation broken merchandise.
it's to report damaged for reimbursement, what some the?
reimbursement or exchange how?
What is the procedure getting refund ?
I need to understand the and for
What I want or of delivery issues?
need guidance about to report any how start a claim
How I for broken delivery?
When you and make reimbursement exchange, do you do?
need how to when and a claim.
need guidance about how to report any claim reimbursement
help us on report shipping damage get reimbursement.
reimbursement for damaged on
there a I in order to damaged?
What can I damaged delivery?
When asking to delivery do proceed?
looking delivery how should I proceed?
the process of reporting messed deliveries and ?
should damaged upon delivery?
Please us by providing information how to any and how to
should I seek due delivery issues?
Please help to report shipping we reimbursement or replacement.
want how to goods upon delivery.
I report goods are delivered?
What should do item damaged or ?
When receive items to get reimbursed exchange it, do?
I a how report items delivery.
Please us to during and how to an item replacement.
How damaged goods they're ?
How are seek reimbursement or after ?
When damaged item on a process replacement?
you damaged when you them?
you tell me for receiving faulty?
to follow you items for or?
How ask for reimbursement after damages?
What I do damaged for an exchange or?
should you do items want make a claim exchange?
How damaged items they're?
can I regarding a delivery item?
delivery, report damaged?
How I and a?
When suffered, are that need to be an exchange.
steps needed reimbursement damaged on delivery
I I amaged items when delivered?
How I report and request for ?
$Please \ let \ ___ \ know \ ___ \ report \ ___ \ so \ ___ \ can \ ___ \ reimbursement \ ___ \ item \ replacement.$
report damaged items when them?
report damaged items when them? there way when seeking compensation delivery issues?
report damaged items when them?

How report damaged when receive?
What the in reporting items repayment?
assistance with how to damage and how claim for reimbursement.
$We \ \underline{\hspace{1cm}} hoh \ \underline{\hspace{1cm}} how \ \underline{\hspace{1cm}} damage \ when \ \underline{\hspace{1cm}} and \ initiate \ a \ \underline{\hspace{1cm}} reimbursement \ \underline{\hspace{1cm}} replacement.$
things damaged delivery?
my arrives items, what will I to do to a ?
What is the process for getting on ?
When seeking or delivery how I proceed?
Please by about how to report any damage shipping how replacement
reporting damaged delivery, how do you ?
do you damaged delivery?
dayou damaged ?
We help with report any and make an
help us regarding how damage shipping how to an item replacement.
is getting on messed up deliveries?
I to item I received, or to back?
I seek compensation how do proceed?
to follow a while claiming damaged?
How do find out to get items to a?
report damage to my?
delivery, please damaged
How to back harm delivery?
When has steps have taken to request an return.
can we claim or receiving items?
How I the damaged arrive?
the process damaged items upon?
When I compensation due what I?
I wondering how to report broken merchandise
damaged on delivery, is process of trying a?
are steps to claim for broken
How I damage to my upon?
I claim or replacement after items?
can I report damage and get it?
How claim reimbursement replacement for ?
If damaged can you or it something else?
wondering what the process for reporting
on to report shipping and a claim needed.
Steps to be get reimbursement damaged on
What do need to get a package arrives damaged?
When package has suffered, are follow to or return.
help by giving us on to damage shipping and to an
can for delivered broken?
How do you get new delivery?
Is there process when claim deliveries?
There are involved in and repayment.
there a process to follow for deliveries?
do I during shipment?
is a to report damage get
to any during shipping and how to make an
Whatyou when you receive damaged to make ?

How to reimbursed delivery damage
to damage is reported?
do you when damaged items want to claim?
Seeking reimbursement exchange after ?
is process getting on up deliveries?
package has suffered, there steps be followed request exchange.
What the broken items while seeking?
If my package damaged, to to get a refund?
Please $___$ us $____$ report damage $____$ and initiate a $___$ to $___$.
will I things?
How report damage and ?
Is there a way to get goods ?
filing a claim deliveries, steps that be
How report and get
When $_$ the steps $_$ have to $_$ followed in order to request an exchange $_$?
How I for refund for broken ?
How a for a delivery item?
provide guidance on to damage shipping a
return or exchange damaged item?
When a claim broken are steps be taken.
how report any damage in to reimbursement?
Please help us by providing report during shipping and how
Is a deliveries and getting refunds?
is the to report items seeking reimbursement ?
I want to know how to report
do on delivery?
When to damaged items exchange, what should do?
How can a damaged delivery?
Please help providing to report damage start a claim
The involved reporting repayment.
When package arrives there are be an exchange.
need help with how to report damage shipping
In a claim deliveries, are steps
Is it guide on seeking when receive ?
To a for broken deliveries, there
Is there to reimbursement for the they delivered?
What's process reporting deliveries?
How report items reimbursement or?
to damage delivery?
What should I do damaged delivery?
ushow report anyduring and to claim
Is a process to deliveries.
a replacement for a damaged item ?
do you report for?
How do you reimbursement after ?
can damaged items upon delivery and ? I getting compensation for broken merchandise.
How items upon delivery and exchange?
report items upon delivery and exchange? when trying claim for broken deliveries.
What you if you and want to a exchange?

How a refunds broken things?	
I report delivery or to get back?	
are to seek damaged goods	
give us on to damage when a claim.	
How to items delivery?	
there process to claim damaged deliveries?	
Is it report broken things refund?	
a damaged, steps have to to request an exchange	
When a arrives damaged, steps that be to an	
When reporting to to reimbursed and exchange.	
When a certain steps must followed request	
How can I report damage upon to get ?	
How report damaged from?	
We with how report and initiate claim.	
How should items ?	
damaged goods when ?	
is upon delivery, can you get it?	
need regarding to report when shipping a	
Please help how any during shipping and how to a	n itom
would to damaged goods the shipment.	11 ICIII
have question about how delivery items.	
is the a on messed delivery?	
is the a on messed derivery: do I a refund or if package arrives with damaged?	
your help with how report damage shipping and how ite	m
What do when get damaged and to or exchange?	
can I request exchange for a ?	
you report to when?	
How I reimbursement for items?	
When a package suffered, some of the have followed to reque	st
s a procedure I have to follow?	
When item on delivery, do get replacement?	
How do ask broken delivery?	
Please by providing regarding how report shipping	
What you you items make a claim or exchange?	
to reimbursed damage?	
I report goods when ?	
How to report asking or exchange?	
would to know to items on	
f damaged on delivery, know if you a or exchange it	?
Reimbursement and goods?	
procedure for up delivery?	
f damage and reimbursement, I do?	
want delivery how should I proceed?	
How should the items for or ?	
you to do when you or want them?	
proceed want compensation due to issues?	
Steps in damaged items ?	
steps involved filing broken and replacements.	
package what you do to request an exchange or ?	

Is there	follow to damaged?	
What	do if something is ?	
	damaged items and wish reimbursement, what do	do?
	deal with arrive damaged seek reimbursement?	
	teps involved filing claim for broken	
Is there a _	to follow claim deliveries?	
are	during shipping and how to	make an item
	us how report damage shipping and to	
When a	some steps have to to or return	
Some	nave to followed request an exchange package	damaged.
	is steps have to be followed exchange or	
	report a?	
	s on how any damage during to make an item	
	how to any in shipping how begin a	
	us by us to damage shipping how	
	e guidance how report damage shipping and begin	
	eded request reimbursement goods delivery.	
	damaged when are?	
	report damaged at?	
	the process refund up deliveries.	
	I need follow in claim damaged deliveries?	
	with damaged items, are steps I to re	efund or ?
	claims broken delivery ?	ordina or
	rt delivery?	
	bout for reporting broken and	
	ou damaged items reimbursement?	
	reimbursement orReplacement after ?	
	report damaged items I ?	
	report damaged items r claim or item please on any dam	naga during shinning
	et or for damaged?	nage during sinpping.
	or not damaged : exchange delivering damages?	
	t or exchange if tenvering damages:	
	eps involved broken	
	damaged goods delivery steps.	
	e report upon delivery seek?	£
	de regarding how any damage in how to	101'
	steps to take seek goods.	4-0
	exchange if arrives with damaged items, should	αο?
	sk broken things?	
	reimbursement and exchange after goods?	
	eport items while reimbursement exchange.	
	has what are some the follow to request	return?
	I if damaged reimbursement?	
	get reimbursement ruined goods upon?	
	try to after delivering damages?	on 10
	ome the request exchange or return a	suffered?
	mean reimbursement or exchange.	
	to report any and initiate a claim or	
	report items or try get them?	

has suffered, have to to request exchange or return.
How I reimbursement exchange after ?
How are able to damaged ?
It's question of how report for exchange.
We are of guidance how to any during shipping and to
Please help by mentioning any damage and to an item
How delivery damaged and you can get reimbursed or exchange ?
Please by telling how to and to a claim.
to get back a after harm ?
We on report damage when shipping initiate for
it to reimbursement for damaged ?
a package suffered, to be done exchange or ?
How can to upon delivery or get it?
know to do when you receive damaged want make ?
How report broken items if you're ?
If item it at
When package arrives certain to followed to an return.
How should seeking compensation due problems?
the right to claim after receiving damaged ?
need help when and initiate a claim reimbursement.
can request a return things?
It's unclear to reimbursement exchange after
a has what some the that be followed request an return.
How of and for a refund?
There is question how report delivery.
inquired broken merchandise and getting compensation.
report up get a refund?
would you goods delivery?
needed to request reimbursement damaged goods ?
me to find compensation receiving products?
to or for items?
When to report damaged reimbursement exchange, what are of ?
Reportingitems,repayment?
How return for a damaged delivery item?
How and request for damaged item?
can I reimbursement for goods?
There follow report items for or reimbursement.
How you delivery?
guidance regarding how a reimbursement how to report in shipping.
guidance regarding now u reminuraement now to report m simpping do I need to claim damaged ?
How report damage ?
there that to follow when claim damaged?
there that to follow when train damaged ? do you money or something delivery?
There are steps involved file delivery.
Please help us by report shipping damage begin a reimbursement
should I do my package arrives I to?
a package are some steps to request an?
How would damaged reimbursement exchange?
a package steps to to an exchange or return.
Do how report items delivery?

	when I seek due to de	livery?			
How damag	ed is made	e?			
is damaged	can you re	eimbursed	it for something	_?	
How to broken _	seeking an o	or?			
Please explain	report any damage duri	ng shipping and _		·	
process	_ notifying faulty?				
report	goods during sl	nipment?			
Is there a re	eport get r	eimbursed?			
Please know	how to report damag	ge and i	nitiate	reimbursement.	
Are there ta	ctics	get go	ods returned and excha	anged?	
	to any				
	now any damage			•	
	now to seek compensation _		ducts?		
	nge or a a				
	port items, what are		reimb	oursement for?	
	seek damaged g				
	I compensation		?		
	process for reporting				
	a refund dam				
	w damage			im.	
	roviding guidance on				
	process rep	porting broken me	cnandise co	ompensation.	
	what is?				
I a		r on two	hom 2		
	lamaged upon deliver _ get for ruined				
	get getting a				
	to report any damage				
	some the steps _			return.	
	for damaged (ou vo un	10041111	
	very reimh				
	aged or ex				
Ways report		J			
	omething is damaged on	and	can reimbursed	exchange	for ?
damages, pl	ease the get				
broke	n so they can rei	mbursed or?			
Is to _	reimbursement for the	that are	delivery?		
How can for	reimbursement	delivering d	amages?		
How	or exchange after deliv	vering?			
t	hat need to be to requ	uest an exchange o	or return	arrives?	
Let us know how	report any	and	for reim	bursement	
You to	when you report	rt damages.			
How do find	what to	damaged	want to the	em?	
or exchange	e delivered	how?			
Is to	or exchange	_ delivered damage	es?		
should	I want compensation	or replacement $_$	delivery	_?	
should do _	item arrives dama	aged needs _	?		
We know ho	w to report any durin	ig shipping n	ake	·	
do you brok	en goods?				
Please with	damage	shipping and i	nitiate a claim rei	mbursement	renlacemen

with how to during shipping how make a claim.
How to and get replacement ?
can I report item a refund?
I reimbursement exchange reporting damages?
to know how report get reimbursed.
know delivery is if you get reimbursed or it?
Do need to follow to claim damaged?
when I want to delivery problems?
should I proceed trying compensation delivery ?
you compensation broken merchandise ?
There to a claim broken deliveries.
When I to delivery how I?
do report broken and do get ?
how should damaged items?
What steps to exchange return when package damaged?
shouldreport damage get aexchange?
do you you receive damaged and a or exchange?
When a package some steps be followed exchange
If report for reimbursement exchange, what the ?
How to report requesting reimbursement exchange?
Please tell how report and initiate claim reimbursement.
How are you report reimbursement or?
to damage when a claim to reimbursement item replacement.
time report damaged items seek exchange, are you do?
I do items are damaged?
you know process of notifying returning ?
How respond if arrives with damaged?
How broken items getting exchange?
I wanted know the reporting broken merchandise
package arrives what are the to be followed an?
I report on delivery try get it back?
When it's time and seek reimbursement, you can do?
How do claim replacement damaged items?
Please help us by to to during shipping how to make item
How a damaged item?
We guidance on to begin a claim and how
about reporting destroyed?
steps in goods on delivery.
there process compensation for broken merchandise?
I your guidance on during
a has what are some of an exchange?
for seeking reimbursement goods on delivery.
How I at?
What the process for on ?
we do we have report damaged items ?
are in need regarding when and initiate a claim.
process I to follow claiming damaged
I'm how report damage and reimbursed.
I the of reporting merchandise compensation.
How do goods delivery?

to and a replacement exchange?
How we report seeking or exchange?
There are involved a broken
How can report damage to when delivery?
The for for goods on delivery?
The ways report items while or?
should when trying get due to issues?
Is I when claiming damaged deliveries?
my with damaged items, what I request an refund?
What steps follow to exchange a package arrives damaged?
deal delivery issues requesting compensation?
take reimbursed/exchange when damages.
to how report any damage and make an Replacement.
There a process I need deliveries.
I'm curious process reporting broken and
How can you find what receive goods?
you know get for ruined goods after?
should if item arrives and wants?
should I do items or reimbursement?
When package are steps must be an exchange.
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How r	eport to	an item when it's	get it?	
us	on how to	report damage	a claim for	
	when th	e item deliver	red?	
will re	port	when arriv	ve?	
the pr	ocess for rep	orting	?	
packa	ge suffe	ered, what	the need to be followed to request	_ exchange or?
When a		be	to request an or return.	
How should	r	eported the _	company?	
r	report damag	ed items deli	very?	
Some steps	to	to request	return when has suffered	
How report	items _	you	or exchange?	
delive	red hov	v seek re	eimbursement?	
reporting _	iter	n delivery	a process for seeking?	
a has	what ar	re that _	be followed to get or?	
How do I		delivery this	ngs?	
or exc	hange.	delivering ho	w?	

help	o us	_ guidance	regarding	re	port	damage	and how	claim it.
a pa	ckage arrive:	s a	of	be		exchar	nge or return.	
	_ time to repo	ort	and	_ reimbursen	nent	what are	e things	_ report?
can	I s	seek an	for a	?				
	_ to know how	w rep	ort damage	d upon _	·			
When	has _		to be _	req	uest an _	or return.		
How can	I r	efund	exchange	da	maged de	livery?		
show	uld I wh	en	damage	d and re	imbursen	nent?		
How can	items	notified	d and	?				
	proces	ss rep	orting on m	essed up	_?			
step	os	and e	xchange	reporting	damages.			
What do y	you	rece	eive a dama	ged	_ want _		reimbursement _	or exchange?
do _	do	you receive	e damaged i	tems	1	nake a?		
When	item	on delivery	, how	seek	?			
	_ us	to :	any damage	during the _	proce	ess.		
In to	o seek	exchar	nge after	damages,	?			
What	_ it take to re	eport		and	_ refund?			
do _	find	what		receiv	e damage	d items v	vant to it?	
We	ho	ow to	during	shipping and	d how	an iten	n	
We need	with		cla	im reim	bursemer	t and how	report	in shipping.
let ı	ıs know	repo	rt	_ in order	r	eimbursement	or replacen	nent.
nee	d help with _	m	iake a	and	damag	e during		