[Demo] NLP Dataset for Customer Service Automation

Company Type	Retail Banks
Inquiry Category	Bill payment and transfers
Inquiry Sub- Category	Transaction Discrepancy
Description	Customers reaching out to resolve discrepancies in their bill payments or transfers, such as incorrect amounts debited or credited, payments not reflecting, or transfers not received. Inquiries aim to identify and rectify any inaccuracies in the transactions.
Data Size	5,228 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Retail Bank" customer inquiry. (Purchased data will not be masked.)

Why		recent	_ reflected	b	palance yet?
	the _				
			reflected in	balanc	ce.
		recent			
The	doesn	ı't	payı	ment.	
	rece	nt payment	been	my	balance?
					transaction?
	recently p	aid funds _	showing	g	
Why	it	not	?		
				ted	account?
				balance	
				_ after payr	
		that			
					ate the balanc
		oay ye			
	doesn't	pay show	wing	yet?	
	not l	oeen shown	?		
		payme		_?	
	is there _		pay show	wing?	
Ther	e	_ balance n	ot updated		
	payment _		up on _	balance	э.
				oayment I m	
					_ the?
	isn't	paym	ent on	n my?	
Ther	e is a		recent payr	nent	balance
	am	payme:	nt in h	alance.	

Why pay?
a when can I see balance?
Why not show?
My has not been balance.
Why does the being made?
The payment made the
Why payments not?
pay seen?
What the payment isn't on balance?
paid been seen before?
Why payment highlighted?
was the payment ?
comes payment accounted yet?
Why recent seen?
is still showing I
Why recent seen ?
isn't my shown my?
Why thepayment ? What is back from including lettert account ?
What is back from including latest account?
Why shown yet?
Why is my?
latest payment doesn't reflect my balance.
has updated a payment.
There an update in despite
if my payment my account balance.
Despite paying, there update
The the payment.
was change in payment?
is the reflecting?
My doesn't reflect payment to me.
how come?
This my balance.
no payment was made?
payment been in my
will the updated I made a?
Will you explain my transaction?
not updated recent
Why didn't funds yet?
payment reflected?
Balance has not updated
the payment not up current?
Balance despite payment being
have to see my my balance.
I wondering my payment
Isn't the ?
What is reason for the ?
Even though there no update in the
recently paid shown yet?
don't payment my balance.
has been after recent

I the payment balance.
Why isn't my my account?
There was payment but update
payment shown up?
What is holding including latest payment into summary?
Why my seen?
didn't see payment
is the recent payment ?
Why isn't current summary?
The I made on
are there no to balance after ?
it not payment?
Why have my paid up?
Why wasn't payment my?
my payment yet?
After the not updated.
I don't the isn't on balance.
why my isn't in my balance.
The balance the payment
recent paid have been ?
payment not?
come not being?
The balances been earlier.
isn't showing ?
not show up?
my payment yet accounted?
sent payment and it's in
The payment yet.
Why recent money ?
The balance updated recent
My does show where
Despite payment, no updated
the is not accounted ?
you explain why you're ?
I know doesn't show up my balance.
payment reflected?
wondered my payment had been my balance.
Why don't the payment I on?
was wondering the of recent delayed.
Why isn't the payment?
to tho why my shown.
Why is included the of account?
The isn't where my
Why can't the balance?
I wondering recent payment on balance.
I can't find the statement.
My recent moolah not
didn't show up the
that recent isn't reflected?
The was showing in
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How come payment accounted yet?
me is reflected in my balance
not recent pay
the not reflected?
not reflect recent payment.
hasn't been yet?
My recent doesn't seem have for
My is showing
Payment doesn't in
my recentinbalance?
in my balance.
How payment been reflected in ?
Paying in balance.
balance reflective of the I
hasn't my ?
I my in my yet.
How is no in after payment?
Why does the not my balance?
payment is on current balance.
Why my up?
Why my balance reflect ?
not pay yet?
My isn't my yet.
My balance not payment
wondered where my my balance.
The payment is in
to if my recent payment has to my account
Payment not in
Payment not in the I made up on balance.
the I made up on balance.
the I made up on balance my recent reflect?
the I made up on balance my recent reflect? Payment is ?
the I made up on balance my recent reflect? Payment is ? I have balance that payment.
the I made up on balance my recent reflect? Payment is ? I have balance that payment payment is not balance.
the I made up on balance my recent reflect? Payment is ? I have balance that payment payment is not balance is not on balance.
the I made up on balance my recent reflect? Payment is? I have balance that payment payment is not balance is not on balance payment me.
the I made up on balance my recent reflect? Payment is? I have balance that payment payment is not balance is not on balance balance reflect payment me. My is nowhere on still not

The payments are in
Why my recent reflected?
balance last payment.
Why recent seen?
have recent showing?
payment still not account.
My balance yet reflect
doesn't pay yet?
My isn't last
yet to be up?
How come hasn't been yet?
Balance payment made
Why doesn't reflected?
payment reflect?
shown yet?
come my in?
haven't been seen?
After was updated.
the latest payment current account summary?
currently showing?
Why my payment ?
How payment not being?
I was wondering was processed to my
payment being made.
wasn't after the
the recent visible?
last legible my balance.
able to explain the delayed reflection ?
hasn't reflected in the .
There is no balance making payment.
Balances haven't paid
payment not up?
payment not up: latest payment that I isn't balance.
reflect latest payment by me
my showing up?
recent is not reflected
pay shows yet?
How come in balance payment?
Why isn't recent .
an despite making a
an despite making a recent payments are accounted yet?
There problem reflecting the balance.
Even made, there was update the balance.
Recently not seen.
The reflecting recent payment.
How the isn't showing current balance?
is the inclusion my ?
Can you why my funds aren't?
The is showing up
that payment wasn't ?

balance doesn't the
Why my payment?
Why recently cash ?
Why aren't changes after?
haven't seen?
payments in balance.
My on my balance.
up on my balance.
Why not?
seen the in account.
After recent balance
noted despite made.
After Balance is
isn't recent yet?
is my balance.
do not payment on balance.
hasn't the payment?
After making will I balance?
want to my payment isn't account.
wasn't though was made.
Why my payment current account summary?
My isn't my?
How payment isn't showing balance?
doesn't balance include the ?
Do a slow show my payment?
my recent payment, why is ?
has appear in the
What cause of delayed reflection transaction?
making a is no in the
aren't showing?
isn't payment here?
Shouldn't be up?
Why isn't up.
recent paid been?
the same yet?
Why my accounted ?
the is up?
isn't the payment showing balance?
payment on my is
paid showing my account back?
Why change was made?
understand why payment on my
payment shown?
Why there any change in the?
latest included into current summary.
Why pay show?
Isn't my up?
hasn't reflected my account.
The payment is on

the payment reflected in?
Isn't recent shown?
hasn't balance been payment?
Why my there?
I a in my balance.
I did see
not showing up
arrived the balance.
balance changing payment is?
latest included the summary my account?
aren't after paid?
a payment and in balance
has payment not?
My not been
pay hasn't been
I sure payment is my balance.
not after recent payment.
last is my balance.
Shouldn't recent payment ?
hasn't money then?
hasn't been updated
payment shown
payment showing?
paid seen previously?
Why recent payments in my yet?
payment reflected in my balance yet.
the of my transaction.
showing yet?
The payment up balance
My hasn't yet
I payment but my balance.
payment isn't the
Payment reflecting!
Has my shown my?
I want my payment been my balance
Why recent be ?
Why pay showing?
There an update in
Even I made payment, there in balance.
Why do not recent ?
is the reasonis?
why slow to payment.
the payment shown?
done, but balance?
My shown up
My balance reflect payment
I payment in my
Is there recent payment in the?
How payment?
not why the payment my current

hasn't my up?
come is reflecting?
Why doesn't recent?
payment's not?
you not see pay?
My funds haven't showed
hasn't yet?
the change after the ?
What is keeping from my into summary?
showing on my
Isn't recent ?
is not showing
Why isn't payment?
the latest payment my?
not at moment?
you transaction's delayed?
recent isn't updated.
Are there explanations the delayed my?
was wondering if could of my transaction.
how payment
made, not noticed.
recent payment accounted for?
payment not visible?
not been after payments.
The latest payment my
Why my not my ?
Why balance after payment?
The recent moolah isn't account, what ?
Why is payment?
tell my funds haven't showed yet?
have my balance.
haven't been shown?
isn't accounted yet, how come?
come my accounted for?
is a with my recent in
does the payment not up on ?
My in my
my recent reflected?
How yet to be accounted?
Balance made.
do my payment?
wondering my was in balance.
update making a payment
does the not ?
I questions about delayed reflection of
come isnt ?
come isnt : the of my recent transaction was ?
wasn't after the payment made?
My recent moolah been account.
balance updated the payment.

My balance recent payment
Why not my recent?
Why have payment?
I was wondering where was on
The recent in the?
Even you made a no in
The balance not updated despite person
is in balance!
I my payment in
me.
How come my not?
was no update after
Why my not?
How did paid not up?
recent show up?
Why my balance show most payment ?
the balance the payment?
My payment yet
Why is reflecting?
isn't my balance payment?
hasn't my showing ?
latest payment is not in the
Why reflected?
wonder themy balance.
isn't how come?
Why paychecks seen?
been but changed yet?
my payment shown.
show on my balance.
Why haven't my in?
recent payment in my?
I wonder payment is reflected balance.
last cannot on my
My balance showing payment?
recent isn't reflecting the account, that?
is not my
recent is my account.
understand why my doesn't reflect
wasn't an in balance
hasn't showed?
is the isn't reflected?
not recent my account.
Why doesn't the change the?
Why change after ?
see my payment in
was updated payment.
recent payments reflected?
Why shown up?
I want why payment doesn't show balance.
payment balance, where's it?

Payment balance not?
Why does my balance the made?
Why is the recent?
my money yet?
see payment my balance.
Why be no change in after ?
is not my?
come recent not accounted?
haven't balances updated paid?
is showing?
What payment out of the account?
The not been payment.
seen payment in account.
isn't my recent ?
balance was even after
Payment isn't ?
come a isn't?
is the account despite payment.
The doesn't the payment
latest payment not in the current ?
hasn't I my?
why payment my balance.
I'm sure why up on balance.
is holding back from including my in
payment not in account.
Payment has to show
I see payment
see where my payment my
the newest payment that I
Why isn't the payment?
The noticed despite payment
I would payment show up balance.
I see my balance.
is not currently my
How accounted my payment?
Isn't showing?
not show up yet?
I'm not sure recent has up
recent pay now? I don't know why recent payment .
not shown?
was nochange?
not my payment isn't
How aren't payment?
Balance is payment
Balance updated after
Why change after the was?
I know there is problem my in the
Despite paying, balance.

has not been shown ?
haven't my recently paid?
last payment isn't reflected
The wasn't showing my
problem my recent payment the balance?
I but in my
How come paid funds up?
have been accounted for yet?
an update balance a payment.
Why my recent payment?
Balance noted payment.
Why isn't ?
has not been balance.
I've paid haven't them
Why my reflected my ?
reflected in my balance.
The was though was made.
am my isn't reflected.
latest payment on my
I a payment but my
can't I see I made balance?
The balance doesn't reflect
How recent seen?
How a not?
come payment reflected my balance?
show my balance.
Why I not ?
Payment yet in
The balance not made by me.
Why be a in the payment?
My been
There is update in a a
isn't shown in
How the reflected?
Why payment been yet?
Why does balance I paid?
I my payment?
payment not on my
The payment made showing on current
the not noticed.
Why haven't paid been?
Why my in the of current account?
payment show up?
my payment is for ?
After I payment, will the balance?
is no updated balance.
Why recent showing ?
My balance reflect made.
is not showing balance.
showing my balance.

Why recent yet?	
recent is not the?	
has not reflected?	
can't seen in	
Why money now?	
I if there is problem in balance.	
come for recent payment yet?	
Why change payment?	
payment still not balance?	
Payment is yet to	
the change payment made?	
Why is recent ?	
did my show?	
don't payment shown up.	
When see balance after a payment?	
in balance despite	
payment made	
a payment but isn't in	
moolah isn't in account.	
Why balance recent payment?	
been recent showing	
no balance after the?	
I seen since payment was	
unnoticed being made	
How recent accounted for?	
wasn't in balance after payment?	
wasn't shown yet.	
sent but is not my balance.	
the after I paid?	
recent not currently showing	
Are you able the delayed transaction?	
recent doesn't in my	
if there is problem their recent	
I why hasn't showed up	
Why payment my account?	
making a the was	
isn't reflected?	
was despite being made.	
I have my payment balance.	
Why wasn't accounted?	
Why my up?	
I want know payment hasn't been balance.	
hasn't the balance.	
I my my balance.	
sure why hasn't up yet.	
change balance after the?	
is not showing	
Payment's reflecting, ?	
The payment I made is balance.	
Why seen then?	
·	

payment show up?
The recent reflecting the account, what ?
my shown yet
I was the my balance.
wonder if recent been up yet.
payment on my balance.
mypayment not showing?
payment on my balance.
Why not showing payment?
I my isn't up.
my balance?
don't know why my accounted
How payment yet?
Why isn't?
payment I made not my balance.
no after payment?
the payment shown?
had shown up?
The payment is still
Why isn't funds yet?
Why shown?
How payment accounted for?
Payment has yet to
in my balance.
How come payment?
you give a as why I'm making a?
was a reflected?
there been change in balance the?
explain I received my yet?
The payment is not
does include my latest payment.
not updated payment
isn't recent reflected?
the is not?
the payments in ?
Is a problem with reflecting payment?
Waiting payment to in in
Why reflect the I?
payment not in
Payments showing?
doesn't reflect most I make.
Why visible?
is showing?
there of my payment?
The last not appear.
is still balance
I want why money up yet.
My payment seen in my
The payment my
balance updated payment.
· ·

haven't balance my recent?
recent payment hasn't reflected balance
not yet?
a reason why latest payment isn't in the ?
Why my up?
anyone explained the reflection of ?
Why isn't recent ?
I received my in
does the newest I have made.
didn't money seen ?
My payment yet be seen balance.
The payment made on the
not shown up
why been shown
The account was despite
I am my has to update my
How my accounted for?
payment hasn't reflected.
Why money then?
does not up?
but balance not?
Why in balance?
Payment isn't
are reasons the reflection of recent?
The latest payment made me up
After a recent wasn't
balance was not
Why payment not?
was noticed payment made.
balance isn't
Payment not balance.
recent showing my account yet?
a when will I my?
come my not?
Despite payment made, is my payment up?
Is recent showing on ?
the balance updated despite ?
reason my payment shown?
my payment up?
Why payments up?
The I on balance.
There no in the despite
Why does balance after?
reason payment not showing up?
Do have delayed of a recent transaction?
My hasn't yet.
last on my
Why my payment?
Why not ?

My balance payment
has after the payment.
isn't payment?
I don't why balance I made.
My balance does reflect recent have
Why I my recently paid ?
payment I doesn't show on
Why my my balance?
Balance hasn't been
I see recent my
The still not my
My wasn't up
was no in the despite
payment on balance.
is reason for no balance after?
I was recent payment had processed update account
the reason the of my transaction?
my not shown?
payment not showing?
My is in the account all.
payment in my
see recent cash?
Why balance not my ?
Why seen then?
how payment isn't accounted for.
my payment showing?
Why can't up?
Why payment account?
Why is?
The doesn't latest payment by
recent shown up yet.
payment isn't for come?
payment the balance
I don't isn't
come payment isn't accounted?
Something my from being in current summary.
How the payment ?
Why payment change?
Payment has balance.
Payment but changing?
latest payment from being included in summary?
payment is not on
is showing in the
Why isn't payment?
Balance unseen payment
Why isn't my
Why off reflected?
The balance not
I wasn't on balance.
I my cash shown up

I not seeing recent my balance?
pay showing come?
Why haven't shown?
my balance doesn't payment?
my moolah not the?
made a is there a my account?
I curious reflection of transaction.
updated after recent
My hasn't up
Shouldn't show up?
Why don't the I on balance?
I see the shown
Why isn't reflected in ?
not payment made
payment has not balance yet.
Why payment not yet?
no balance payment made?
I did see in my
Why my balance reflect ?
Payment show balance?
Why payment?
There recent showing
shown in balance.
reason not my ?
My recent payment for ?
paid money appeared?
Why not show on my?
is in?
After I a when updated balance?
latest that reflected on my balance.
updated balance after payment.
my payment up.
payment my balance showing.
didn't show yet?
Payment isn't ?
What $___$ me $___$ including my $___$ into the $___$ summary?
Despite payment, not
Payment doesn't change?
My latest payment is the of
you a reason slow to show my?
showing up
The recent payment the
is problem reflecting payment balance
payment not yet?
come my payment yet?
come payment reflect?
Why aren't?
but balance changed?
isn't show yet?

There is a with the in in
It doesn't the my
It's still my?
isn't my up?
Why payment?
has payment ?
a payment that isn't for
my payment
not noted despite
doesn't current payment made.
Why where my is?
There update despite payment.
Why payment isn't reflected?
The payment is not the account
So isn't reflecting?
My does not reflect latest made.
My recent isn't reflecting in what ?
come payment not yet for?
My moolah will reflect
My payment is
Why my latest payment included my current?
not payment right ?
Why my up?
I'm if my has updated account balance.
Balance payment
Why not reflect most payment?
Why not reflect most payment? My recent accounted for
My recent accounted for.
My recent accounted for in my account.
My recent accounted for. don't in my account. isn't payment on current?
My recent
My recent accounted for. don't in my account. isn't payment on current? My nowhere to be my isn't my acknowledged?
My recent
My recent accounted for. don't in my account. isn't payment oncurrent? Mynowhere to bemy my isn't myacknowledged? Howpayment not included in the? my recentlyfunds haven't shown my recentlyfunds haven't shown my recentlyfunds haven't shown
My recent
My recent
My recent
My recent

	reason my payment up?
	haven't seen payment?
Are	the delayed reflection my transaction?
Why	recent been?
I	not showing
	payment reflected?
The	not yet appeared
Why	my showing?
After	r recent balance updated.
	a payment the not
	payment made, balance noticed.
	have seen my payment.
The	reflecting?
How	isn't listed?
My_	the recent payment made.
	moolah in my account.
	made, why is not?
My_	payment been in
Why	payment up.
My_	appeared.
After	c a payment, was no update
	the in the of my account?
Ι	found in my
	payment that I made showing balance.
Payn	nent, but?
	payment is up on
	not in my
	wasn't noticed
	hasn't up yet?
Why	recently funds not up?
	no balance after payment?
	balance not a payment.
	money be seen?
	t my payment being included summary?
	y recent yet?
	nents balance hasn't yet?
	does reflect?
	nent done, not?
	is no update the despite a
	payment put in my
	wouldn't my be?
	reflected in my balance?
	done, but balance?
	cash not shown up
	a after making payment, no update
	come my payment yet ?
	moolah reflecting the what's that?
	mot visible my balance.
	_aren't pay yet.
	_ balance not been payment.

	is in the balance a payment.
	payment be in ?
	recent payment has my
	where recent is my
	wonder recent been updated to account balance.
	last payment balance show
	the payment on shown?
	doesn't payment that have made.
	isn't payment my ?
	wondering my shown.
	is my up my?
	the in my balance.
	isn't there after paying?
	recent payment on?
	does not recent payment that made.
	not showing
	had no the payment? payment on my current?
	nent the balance.
	is my
	is my does reflect paid.
	payment show on
	payment not accounted yet.
	pay showing yet?
	can't see in my
	recently paid funds appeared?
	my balance not payments made?
	isn't balance after the payment?
	recent isn't reflecting
	nt hasn't yet.
	atest payment not being the
1.13 10	reason my payment isn't accounted?
	latest payment my is not included summary.
	balance reflect the I
	palance doesn't the recent payment
	noticed despite payment
	isn't payments ?
	making a payment was to balance.
	t the cause recent not reflecting account?
	recent has been for.
	payment in balance yet?
	recent money seen?
	is not any
	ite payment, there in balance.
	why recently haven't shown up.
	is no update despite .
	payment show?
	payment show? the payment isn't my?
	the payment isn't my f nce payment being made.
	is not showing?

My cash been up.
The hasn't been balance yet.
a payment, isn't it account?
How come shown?
there with the payment in the?
There no updated despite
doesn't show payment
was not recent
Payment why change?
I my been my account balance.
Is why payment isn't included in the summary?
When I my balance I a ?
Why is no recent ?
my paid on my?
wasn't payment showing
the show yet?
has show?
My doesn't the have made.
Why my recent?
payment showing up
didn't recentmy balance?
payment?
Why recent seen?
you delayed reflection of recent transaction?
Why does my balance ?
I wondering why the is balance.
yy
How my balance reflect the me?
How my balance reflect the me?
How my balance reflect the me? balance updated.
How my balance reflect the me? balance updated. Is there problem my payment in ?
How my balance reflect the me? balance updated. Is there problem my payment in ? wondering if was a were slow my payment.
How my balance reflect the me? balance updated. Is there problem my payment in ? wondering if was a were slow my payment. What the reason is not ? Payment but still ?
How my balance reflect the me? balance updated. Is there problem my payment in ? wondering if was a were slow my payment. What the reason is not? Payment but still ? haven't seen in my
How my balance reflect the me? balance updated. Is there problem my payment in? wondering if was a were slow my payment. What the reason is not? Payment but still ? haven't seen in my Balance not updated
How my balance reflect the me? balance updated. Is there problem my payment in ? wondering if was a were slow my payment. What the reason is not ? Payment but still ? haven't seen in my Balance not updated not reflecting, come ?
How my balance reflect the me? balance updated. Is there problem my payment in ? wondering if was a were slow my payment. What the reason is not ? Payment but still ? haven't seen in my Balance not updated not reflecting, come ? appear in my balance.
How my balance reflect the me? balance updated. Is there problem my payment in ? wondering if was a were slow my payment. What the reason is not? Payment but still ? haven't seen in my Balance not updated not reflecting, come? appear in my balance. Why my payment?
How my balance reflect the me? balance updated. Is there problem my payment in? wondering if was a were slow my payment. What the reason is not? Payment but still ? haven't seen in my Balance not updated not reflecting, come? appear in my balance. Why my payment? Why the reflected on ?
How my balance reflect the me? balance updated. Is there problem my payment in? wondering if was a were slow my payment. What the reason is not? Payment but still ? haven't seen in my Balance not updated not reflecting, come? appear in my balance. Why my payment? You're showing my ?
How my balance reflect the me?
How my balance updated. Is there problem my payment in? wondering if was a were slow my payment. What the reason is not? Payment but still ? haven't seen in my Balance not updated not reflecting, come? appear in my balance. Why my payment? You're showing my ? Payment still in isn'trecent yet?
How my balance reflect the me? balance updated. Is there problem my payment in? wondering if was a were slow my payment. What the reason is not? Payment but still ? haven't seen in my not reflecting, come? appear in my balance. Why my payment? Why the reflected on? You're showing my? Payment still in isn't payment on showing?
How
How my balance reflect the me? balance updated. Is there problem my payment in? wondering if was a were slow my payment. What the reason is not? Payment but still ? haven't seen in my not reflecting, come? appear in my balance. Why my payment? Why the reflected on? You're showing my? Payment still in isn't payment on showing? Why balance after payment made? recent payment not reflected in?
How my balance reflect the me? balance updated. Is there problem my payment in? wondering if was a were slow my payment. What the reason is not? Payment but still ? haven't seen in my Balance not updated not reflecting, come? appear in my balance. Why my payment? Why the reflected on? You're showing my? Payment still in isn't payment on showing? Why balance after payment made? recent payment not reflected in? is not my
Bolance
How
Bolance
How

hasr	n't	reflected	l my	yet?		
payr	ment re	flected _		_ balance.		
is	not	•				
Why isn't			yet?			
Why	chang	e in	happen	after	?	
	_ payment	:	shown o	n my		
last	isn't	1	my bala	nce.		
	_ payment or	ı ba	lance	dis _]	played.	
Why	F	oayment r	epreser	ited?		
	_ updated	payme	ent.			
	_ the latest _		in the s	ummary	my	_?
payr	nent hasn't b	een		•		
I	the i	n my				
Payment		in	balan	ce.		
don'	t understand	why my		·		
I have	seen	recent _	in _			
My i	is in					
Му			paymen	t I made.		
	reflec	t the	_ payme	nt.		
	_ doesn't	I	paid.			
	ay not					
How come	е		haven	t shown up	?	