[Demo] NLP Dataset for Customer Service Automation

Company Type	Water and Wastewater Utility Companies
Inquiry Category	Complaints and dispute resolution
Inquiry Sub- Category	Late payment fees
Description	Inquiries regarding late payment fees, including requests for waiver or explanation of the charges, due dates, or payment arrangements.
Data Size	5,016 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Water and Wastewater Utility Company" customer inquiry. (Purchased data will not be masked.)

	was I a fee?
	late fee?
	late payment ?
Reall	y? late ?
Ι	to for paying
	it payment?
	did I pay fee I failed the?
	Late charge?
	why was with latepayment fee.
	was a latepayment fee?
	give an explanation late fee?
I	the charge late
	should I a on bill?
I	about late payments.
	I pay fee to them?
	there a fee I failed make the ?
	it because I was late a?
	late bill, why?
	should payments be?
	was payment fee?
Is	a way to explain late?
	a for late?
	were charged paid late?
Why	do a fee?
	had $___$ pay a $___$ for failing $___$ pay $___$.
Why	did have to a fee I did
Why	is it the is?
	charged for paid?
	the reason for late fee ?

pay a I failed the payment in time.
a late charge?
would pay a ?
it that is charged?
I about the for
do costs to be?
"Why was I fee?
was fee when I didn't the final
do get a late ?
I have pay a if payment on time?
Why payment that?
Why am late fee?
I had questions
was the fee me?
it because had a late payment fee?
I I the latepayment
I a late fee.
Why saddled a?
Were there reason late?
There an for delayed
Are able to say a late?
Why a payment have ?
Why payment that?
have a fee ?
did a late my bill?
Is any way I late fee?
I to pay because I was
I and a charge?
Why did I have a when payment ?
Why a late?
I a for latepayment?
did I latepayment
did it cost fee?
why I a late on bill.
Why get latepayment fee?
payment costs?
did I have fee?
charge for payments are?
it I was late bill that I a ?
pay time, have to pay fee.
pay when late?
asked I charged late
late fee why?
Why I a I didn't make on ?
was a charge?
about Late Payment
Why have fee failed to a late payment?
Why late payment?
I questioned I latepayment fee.
I my payment?

m	/ late fee me?		
Why I _	the fee when o	lidn't payn	nent in?
	was a fee charge.		
is	fee late?		
a	payment cost?		
I have a	about		
Was it t	o in paying that I	fee?	
Is becar	se was late f	ee?	
would i	payment?		
Payment dela	yed is charge	e?	
po	ssible to understand there	a fee?	
had	since I was late 1	paying.	
a	payment?		
Why	a charge for?		
why	fee		
I why I	was		
Does	way to fee?		
Why was it _	?		
I s	addled late payment	?	
	it's late?		
	you are?		
a	ee late payments.		
	late pay fee?		
my late			
Why I h	ave a fee when	make	on time?
	fee, can explain wh	y?	
co	ncerning the fee.		
	have late on my?		
	to there is _	late fee?	
	paying the fee?		
	TE cost?		
	e to an for fee	e?	
	the payments.		
	_ in for something and I		
	ve to a fee	final bi	Ш?
	for paying?		
	charge?		
	my was		
	fee charge.		
	was to me?		
	my bill strange.		
	le to give explanation fo		
	have fee I		payment?
	stand I to pay	late fee.	
	latepayment?		
	pay fee when I	make it?	
	l fee was.		
	is fee on my	_·	
was it _	fee?		
I wondered	fee.		

time? charged fee?
I had to fee because I time
Do the late?
ask why is a
charged to me.
Why cost late fee?
I pay a fee because in
got a late payment fee.
Why cost late ?
Is there a the fee being to ?
inquired payment fee.
had pay a when pay time.
did to pay fee late payment?
was there a ?
charged late
did I pay a when didn't the ?
asked why was late fee.
When wasn't to make the final I to
about the late .
would a late payment?
asked for late payment.
charge, seriously?
a late imposed?
they charge a
it fee?
Why did pay late ?
it in paying that had a fee?
for late fee?
Why for paid?
wondered if it was I late that to pay
I was wondering was my bill.
I pay a when I make in time?
When the on I have to fee.
Why this exist?
Was it paid late that paid late ?
an additional payment delayed.
is it late payments ?
there a way charge?
Will able to give an fee?
you explain late?
Why it I paid ?
me? A late ?
charge late with payment?
Is there a you fee?
was asked was late pay fee.
payment that was late?
I get a payment was with payment?
my have late?
why I had been charged
When I didn't make final payment, to to

this fee is?
late costly?
What the reason late ?
Why was charged?
did I have a when I pay bill?
it that was late pay fee?
was the charged to?
Why is cost?
Questions late
was curious the fee.
Really, is a ?
Was because I paying I got payment fee?
I had a fee my on payment.
I have to a late payments?
because late payment I was charged the payment
Why for payment?
I late payment
I charged a payment was because in paying?
I late fee was late in
How was late charged?
A late to
would late payment ?
Was fee late with my payments?
What's for this fee?
The was I why.
for the late fee?
Is it possible the late is?
was a late on
I failed to make I had to pay
way you can the late?
did an late on bill?
Is it because I paying the payment fee?
Do know why the ?
come the charged?
If late is ?
did a fee ?
asked I been charged latepayment
had to pay fee if I the
it late paying that to pay?
When I make final I I to a fee?
I pay after failed to pay in time?
Why was?
arrived when late.
Was a because I in?
I get a fee on ?
me there a charge?
is for payment due?
you explain us why the ?
inquired of a late payment
the fee to payment?

did I to pay the fee to make ?
Why did late?
A late payment
to make a time I pay a fee.
it the fee?
I make final so have pay a
the payments expensive?
I asked I payment.
was late charge?
I a late payment because late paying?
Why it to pay?
would a costing?
Why was pay ?
I on of late payment
a late payments ?
the fee have be?
Why late payment?
did a fee didn't pay time?
I pay a Fee?
wanted know was the latepayment fee.
Why is my bill?
would a latepayment fee?
is question as a payment would costly.
is fee?
How explain there is a ?
with late pay fee.
did to pay a fee when I time?
How come is late ?
did my late fee it?
you explain the late?
payment fee
was why got a fee.
about Late fee.
didn't final payment, I had a fee.
did have pay a I did make the?
there late fee?
there late fee? asked a latepayment fee.
there late fee? asked a latepayment fee. I in time and had to fee.
there late fee? asked a latepayment fee. I in time and had to fee. Why late?
there late fee? asked a latepayment fee. I in time and had to fee. Why late? Did I a late payment fee pay?
there late fee? asked a latepayment fee. I in time and had to fee. Why late? Did I a late payment fee pay? I fined late payment.
there late fee? asked a latepayment fee. I in time and had to fee. Why late? Did I a late payment fee pay? I fined late payment. Why I a late?
there late fee? asked a latepayment fee. I in time and had to fee. Why late? Did I a late payment fee pay? I fined late payment. Why I a late ? fee I don't know why.
therelate fee?askeda latepayment fee. Iin time and had tofee. Whylate? Did Ia late payment feepay? Ifinedlate payment. WhyIa late? feeI don't know why. late paywasto?
therelate fee?askeda latepayment fee. Iin time and had tofee. Whylate? Did Ia late payment feepay? Ifinedlate payment. WhyIa late? feeI don't know why. late paywasto? Was itI was payinga?
therelate fee?askeda latepayment fee. Iin time and had tofee. Whylate? Did Ia late payment feepay? Ifinedlate payment. WhyIa late? feeI don't know why. late paywasto? Was itI was payinga? islate payment?
therelate fee?askeda latepayment fee. Iin time and had tofee. Whylate? Did Ia late payment feepay? Ifinedlate payment. WhyIa late? feeI don't know why. late paywasto? Was itI was payinga?
therelate fee?askeda latepayment fee. Iin time and had tofee. Whylate? Did Ia late payment feepay? Ifinedlate payment. WhyIa late? feeI don't know why. late paywasto? Was itI was payinga? islate payment?
therelate fee?askeda latepayment fee. Iin time and had tofee. Whylate? Did Ia late payment feepay? Ifinedlate payment. WhyIa late? feeI don't know why. late paywasto? Was itI waspayinga? islate payment? wondered why I to pay

it because late paying, I a payment fee?
I'm for paying
why late would costly.
Is of payment?
I pay I didn't make payment on time?
I responsible for because I was?
it because was late I received a late ?
had to pay fee didn't my time.
Why is a?
Why I pay I didn't make the payment?
Was due to I to pay fee?
did see latepayment ?
I because I late in
latepayment charged.
the late charged?
late fee ?
don't why late payment fee.
What is the for ?
do late charge?
I wondered was late in paying I a late payment
a fee on my bill?
for payment
Why would cost?
I for late paying.
I charged fee?
late on bill?
I paid late,?
Why was late fee?
did I have pay a to time?
I didn't the and to pay fee.
I pay a ?
end with a late fee?
Can why the fee ?
explain the fee late?
I have to fee I not on time?
Did I a late I late in?
Why did I for?
I have pay a fee payments?
I with a late my bill?
What about extra payment?
a the fee was due payments?
would late cost?
do late fee?
Why did I pay a
paid a fee to make payment?
I charged paying
had fee?
Really? Late?
wondered if had pay being late in
did they charge a?

there reason the late?
about the for payment.
late pay paid me.
received a late payment was it in?
was late fee for
I the was charged.
about fine.
I make payment so had to a fee.
don't understand why is on my
Can you tell why ?
to pay I not my payment on time.
Is late payment?
I have to pay when a?
don't why I get late
The charge puzzling.
I where latepayment fee
Why there fee?
Payment late ?
did pay I failed make an on payment?
did I a for ?
it case I a late fee?
Not paying on ?
I late fee.
askedthere wasfee.
did be late pay? Why do get fee.
There late pay fee that me.
additional charge payment?
you us an explanation for ?
you explain is late?
you tell us why?
you why the late was?
pay fee paying?
Why there a Lateness?
asked the payment
I late fee?
are late ?
does my bill late?
charge late?
did I payment?
inquired I had charged the
this to late?
fee charge occur?
I wondering late was on bill.
I don't charge.
did get late?
When I payment paid a fee.
When I payment paid a roe.
it I charged a fee?

it I was paying I paid ?
there the fee was delayed payments?
cost more to make payment?
does late costs ?
you why we the late?
did I pay a when I the final?
it late fee?
the charge of payment.
When I make an on time payment, I
wonder if it was I was in
late pay fees?
Why need to a I missed payment?
charge for payment?
it was in I charged a payment fee?
was fee levied?
Did the fee be payment?
Why did have to I to an on payment?
Do have an of ?
Why did I have a ?
When I didn't make I had a
is it that and ?
there a why to delayed payments?
have fee paying!
late payment?
a for late?
late fee be?
Why a latepayment?
I a fee late
Why I have a fee when did not payment ?
Why charge?
Why is that late charged?
a was that because I late?
I a payment fee because paying? Why payments are?
but I had a fee.
is a fee ?
I I was late paying?
Why I to pay?
The charge payment something asked about.
What explanation can fee?
Why there a when I payment?
being why?
inquired as to I charged latepayment
Why was a fee?
Why did I end a failed final payment?
Was it was late I the late payment?
Why a cost?
do I get charge?
do late payments ?
cost much to late?

Why late fee I was charged?
Why a late fee?
Is there any can late is?
there a way can explain late?
Why would cost so late payment?
late pay to questionable.
I to pay a I on payment.
I why I a fee.
$_$ I failed $_$ final payment, I $_$ charged $_$ fee.
Why have fee when I didn't on?
a fee.
a for late
I pay for!
asked about charge for
Why my have late it?
Why did I to pay because I time?
can't believe there fee
am i a?
Why was late charge.
Why did have to a when to time?
the fee late payment ?
reason why fee is due late?
Why cost?
late penalty me.
What is the late?
I a on time, had to pay
payment charge?
latepayment was to
costs late ?
I fee.
did the late?
Can us some the late?
What's reason late?
did get late fee ?
Considerably late?
Were I a I late paying?
Why is payments 2
Why was a to 2
Why was a to?
late fee when I was paying. Why I a fee if failed payment?
Why I a fee if failed payment?
Why a charged late?
didn't payment on so I had to
a payment penalty.
What late fee?
it because late that received a fee?
I a fee to make payment on time.
Really? payment?
did pay a fee when I didn't ?
uo vou a pavment :

vviiy	fee??
	that a late payment fee?
Was it	I late paying I was fee?
	why was with the latepayment
w	ras this late pay?
Why sh	ould have to pay a the final?
	aused me fee?
	charge?
	need to pay fee?
	ne late fee to?
	there fee ?
	the charge of the late
	explain the late fee?
	ered a fee.
	payment charge?
	have pay a late in paying?
	I to even I the deadline?
	the late fee?
	because I in paying, that pay?
	about charge a
	any way you could the ?
	ould I a?
	ras there a ?
	as there a
	late fee?
	payment costs go?
	I have to pay even though make payment in?
	about fine?
	o charge a?
	asked charged latepayment fee.
	te payment fee why?
	why the fee my
	it fee?
	arge something I asked about.
	to fee if I paying.
	payment fee charged to?
	there late pay for?
	ras my charged me?
	a late be
	as charged late
Is	you could explain why late fee?
	of this late payment?
w	ras to a when I to make the
Why wa	as late ?
w	ere charged latepayment?
y	ou offer an explanation for ?
Why	late my?
What _	reasons for the ?
	explain the late?
	the latepayment was charged.

a late payment me.
pay on I to pay a fee.
if was a fee.
can explain late?
What is it about?
I to why pay fee was me.
you give for the late?
I have to fee because I ?
When make the payment, forced pay fee.
I didn't know was late fee.
explanation for fee?
Why did they charge?
would charge payment late?
that fee charged?
like to know explanation the fee.
A charged.
tell me the late?
How come my late?
I have to even if I didn't pay ?
was payment fee?
was payment fee: I have pay late?
I got the latepayment
Really, payment?
Why did have to a fee final?
payment charge?
did I to a payment?
to late that I had to a ?
because of late that received late fee?
Why I late fee.
it to my payment received a late ?
was the due to ?
I wasn't to the had to pay a
Why should a incurred?
is charge there?
is the payment ?
was there late?
of a payment fee
Why do I fee my?
I paying late.
Fee to payment?
Latepayment?
pay a fee to being in
you us we fees?
did have to when I failed to my?
did I pay late?
a for late?
I a late payment?
charges when is?
late costing?
When make a time payment, to a

Why late a?
why I had the payment fee.
was I had payment fee?
late fee?
Why the fee to ?
a late payment was that I about.
I paid I have ?
Why it a payment due?
Why did pay a fee pay in time?
Why the late?
Why you a fee?
for due payment?
Why did a I didn't make the time?
had pay late payment.
the case the ?
Why did fee ?
Why should payment ?
the fee charged?
does me late on bill?
were I fee?
Why A charge.
a that the is due to ?
would a charge payment?
Why there the?
a late ?
Why late?
Was because I was late paying I ?
There's question the late
Why late charge?
a fee is due to payments?
Extra delayed?
Why for latepayment?
Why cost?
late payment fee?
fee due payment?
I know was the late fee.
did I to a fee final payment?
When I to make a fee.
I if to pay a because in paying.
late,?
Why I to fee I didn't fulfill ?
·
The late navment something
The late payment something
was it being paid?
was it being paid? Why is a the payment due?
was it being paid? Why is a the payment due? Why was Late Payment?
was itbeing paid? Why is athe paymentdue? Why wasLate Payment? Ilatecosts.
was it being paid? Why is a the payment due? Why was Late Payment? I late costs. you us reasons for fee?
was itbeing paid? Why is athe paymentdue? Why wasLate Payment? Ilatecosts.
was it being paid? Why is a the payment due? Why was Late Payment? I late costs. you us reasons for fee?

There was fee paid I failed	time.
Did fee have reason	delayed payments?
pay a fee I to	payment in time.
fee on my me.	
you there is a ?	
why had the latepa	ayment fee.
I late I to pay fee.	
Why am a payment?	
I paid late ?	
it that pay?	
did pay late fee	
I pay a fee, was because	in ?
has fee been?	-
is cost?	
I for payment fee.	
Why late have ?	
a why fee was due	navment?
late payment charge?	payment:
Why I to the ?	
Why do have pay?	
fee, do know why?	
is for payment? Why did to pay late	2
Why there fee?	_ ^f
Was a payment that	2
a pay imposed on	
Why late	
about payment charges. do charge payment ?	•
I the fee.	2
Why would I to late	_f
·	
the late charged?	
Really? charges?	
there charges late?	
did me for paid?	
to payment?	
did I have pay	not make the payment?
Why I receive late?	
wondering about the paymen	t
I hit a payment?	
late fee is?	
to late charge now?	
a fee?	
it explain why is a	fee?
asked I with latepa	ayment fee.
for being?	
this payment fee?	
Why is charge ?	
a late fee was I asl	ked

Why fined late? Why afee because late? Why did that ? I pay a I didn't pay quickly? Why were pay a fee? and being? and being? and being? and being? and being? and being? to pay late? I wonder my bill. Why fee? the late paid to?
Why charge is past due? a fee because late? Why did that? I pay a I didn't pay quickly? Why were Fee? have pay a fee? Why a late? and being? the late paid to?
Why charge is past due? a fee because late? Why did that? I pay a I didn't pay quickly? Why were Fee? have pay a fee? Why a late? and being? the late paid to?
a fee becauselate? Why did that?Ipay aI didn't pay quickly? Why wereFee?havepay afee? Whya late?and being?do Ito paylate? Why incurlate? I wondermy bill. Whyfee?the latepaid to?
Why did that? I didn't pay quickly? Why were Fee? fee? have pay a fee? fee? Why a late ? and being? and being? ? to pay late? my bill. Why incur late paid to? the late paid to?
I pay a I didn't pay quickly? Why were Fee? have pay a fee? Why a late ? and being ? do I to pay late ? Why incur late ? I wonder my bill. Why fee ? the late paid to ?
Why were Fee? have pay a fee? Why a late? and being? do I to pay late? Why incur late? I wonder my bill. Why fee? the late paid to?
havepay afee? Why a late? and being? do I to pay late? Why incur late? I wonder my bill. Why fee? the late paid to?
Why a late ? and being ? do I to pay late ? Why incur late ? I wonder my bill. Why fee ? the late paid to ?
and being ? do I to pay late ? Why incur late ? I wonder my bill. Why fee ? the late paid to ?
do I to pay late ? Why incur late ? I wonder my bill. Why fee ? the late paid to ?
Why incur late ? I wonder my bill. Why fee ? the late paid to ?
I wonder my bill. Why fee? the late paid to?
Why fee? the late paid to?
the late paid to?
I make final normant have now
I make final payment have pay
have pay a if I pay time?
why would late ?
I have when was not made on time?
Was it I late paid late payment?
I pay a fee I in
late payment?
this late payments?
Why did a late ?
I to my bill.
late charge?
I don't why late payment fee.
have to the fee because I ?
The for penalty?
did have to pay when I to make ?
Can you explain?
Why would be for?
I to my payment time, I a fee.
did I a Charge?
did I to fee if I to pay ?
is it I was late?
was I pay?
Why did charge ?
Can us reason the late?
did the happen?
Why I pay a I missed a?
I had late fee.
Was it I was late I charged late ?
Is there a to explain why ?
question of a late payment would
did I have pay a not final payment?
Is way can explain why fee?
Was it to payment I a late ?

Was it	payi	ng I	was charge	d fe	ee?	
I a fee	failed	_ pay	_ time.			
Why did	to	fee?				
I I	late	epayment	fee.			
The charge of a _			I inquired	·		
Why I					payment of	n?
I	_ to a late _	fee?				
a late	fee,?					
I had late _	fee	·				
	charge now that	paid	·			
i	late payme	ent fee?				
would like	know	the	is.			
did ha	ive to	whe	n I to	make	late	_?
pay if	you?					
It was because I	payin	g I _		a	·	
asked	the latepayment	fee	·			
I I pai	.d a	.				
Why I	a Fee	?				
there			?			
	I was late m	ny paymen	it that	was cha	rged a	?
Was becaus	se	pa	ying that I	to _	a	payment fee
did I have _	a fee w	when	late _	the	?	
did the	charge	at	_?			
was becaus	e was late i	n paying t	that			fee.
Why do	to	fee?				
charg	e the paym	ent	due?			
	due to delayed pa	ayments _	a′	?		
Why l	ate?					
do I have to) fee v	vhen		a _	payme	nt?
me?	late ch	arge.				
Is a reason	fee w	as to)	?		
Can you say	is	?				
is the	charge?					
was	penalty take:	n?				
So a _	payment	costly?				
due to	_					
payment	to why?					
	that I received _	latepa	yment	_?		
there	charge for	?				
is a fee	pay	ment				
Why						
Really?						
I to pa	ay late payn	nent fee _		late?		
Why f						
	ssary	fee _	I	to	final <u>j</u>	payment?
is late	??					
	fee because	e my	·			
Why is						
It was a	fee	was				
I was why	v	vas on	bill.			

I	if was	paying that I had to pay
	is there latepayment?	
Why	to late payment	?
	n't pay the final I I	
Why	a late fee?	
Ther	re's a for	
	my latepay to me?	
	want know why I charged	late
	pay late fee?	
	I have a charge.	
	I was late in that I	pay?
Why	did receive a ?	
	_ do I pay latepayment	;?
Why	I incur charge?	
	was asked was charged a	payment
Do _	a for the ?	
	to pay a when I failed	d to final
	payment something _	asked about.
	_ late fee?	
	me a fee?	
	late fee applied to	
	ced of late f	ee.
	explanation the late?	
	charge a fee is somet	thing that asked
	_ a payment?	
	was I payments	
	there a charge ?	
	_ I to fee when fa	iled to the payment?
	_ was fee due to ?	
	_ did fee cost me?	
	is question why	
T ====	payment COST mone	
	s charged late fee	
	_ do I charge? payment charge?	
	payment charge: in and was char	grand late nayment for
	a be ?	geu late payment lee.
	I pay fee	didn't nav
	understand I have to pay _	
	had pay a fee I failed to	
	ch the reason late	
	would payment you?	
	why was charged	
	was charged a	
	d ?	
	t's the cause payment	?
	was it I had to pay payment	
	I to pay when I didn't	
	to late fee	
	did I have ?	

I	charged with the latepayment
	a late payment me?
	I pay a when I couldn't make final ?
	payment fee?
	eived a I late.
	I pay fee on bill?
	did have pay fee didn't make final payment?
	charge payment fee been asked about.
Why	to a for failing to a late?
	it an charge payment?
I	late now a?
	late is?
	don't understand pay was to me.
Why	my pay me?
	should charge for payment?
	charge payment delayed?
	late payments be ?
	a payment?
	asked how was latepayment
	would late expensive?
	was the fee failed the payment ?
	pay charged me.
	it that I had pay fee missed a?
	is a due payment ?
	late fee?
	costly to late payment?
	was the late?
	l fee when missed final
	because I was it was a fee?
I	pay fee because pay time.
I ask	ed I was
	I pay late?
I was	s charged latepayment because was
Ther	e late pay to
	was charged fee failed to on payment.
	give some about the fee?
	late payment?
	have been charged late
	did me pay ?
	you tell reason the ?
	did late ?
	because I late that had to pay ?
	why I a late payment fee.
	why they charged fee.
	there way late fee?
	ere explanation the ?
	_ charged a fee
	a a why the late fee is?
	pay more late?
Can	explain late is?

was the latepayment?
I asked I that
I a payment surcharge?
that fee is charged?
fee that had to because was paying?
I was late payment fee
Why fee affect me?
Can you explanation the ?
inquired about of late
I payment fee.
Is there any you is late fee?
Why I fee?
Was because I late paying ?
would late Payment ?
Why I pay a fee I the payments?
did I late ?
The charge fee about.
pay fee charged to
I to make an on payment, had fee.
Why is a fee?
why late pay fee charged to
I get late
I a fee for failing to make ?
Was of late that I charged late fee?
Is there an late?
Late charge?
Why I late fee.
did to a fee when didn't pay in ?
Why was my payments ?
did I need to fee I a?
does a cost?
was I late and was?
late payment?
charged a fee I late paying?
to late payment?
did I have pay after I payment?
Why pay late?
a late payment me?
reason the penalty?
Why the a late?
was there late payments?
Why was it that was ?
How paid late ?
Was the to?
Did the fee have a on?
The was to
Can you give as why late?
I why I fee.
did pay when failed to make payment?
impose a late ?

Why	there a
	a late payment fee asked
Why	the delayed payment?
	paid charged?
	costs?
	need to to late payment?
	ne know why fee?
	pay fee?
	pay ?
	youexplain the for late fee?
	have a to why late is?
Why	thatlate is?
	late payment.
	rged late fee as was
is	charge forpayment ?
There's	why late payment
	my charge?
	the fee late
	me why fee is?
	being late in paying I late payment
	charged for late?