## [Demo] NLP Dataset for Customer Service Automation

Company Type	E-commerce Marketplaces
Inquiry Category	Return and exchange policy questions
Inquiry Sub- Category	Return exceptions
Description	Customers ask about items that are non-returnable or non-refundable, such as perishable goods, personalized items, or digital downloads, and seek clarification on the policy.
Data Size	5,193 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "E-commerce Marketplace" customer inquiry. (Purchased data will not be masked.)

What	is policy _	returning	downloads	that	my _	?	
What	the policy	I	download		to	_ I wanted?	•
I'm no	ot sure	_ is about retu	ırning	do no	ot	·	
	a	_ returned	files that are	n't up to	?		
	a return po	licy	purchase	s?			
What	you h	ave	_ downloaded	refunds?	)		
What	for re	eturning	purchases	?			
	don't what	the policy	about	download	d r	eturns.	
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If my	digita	ıl aren't	met is	?			
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Can _	for		downloads	that n	ot meet 1	ny expectat	ions?
6	am what th	e policy was _	digital	l	returns.		
What	retur	n policy	my expectations		a d	ownload?	
What	is it about	tha	nt	_ expectation	ons?		
What	are the	it	for disap	pointing	_?		
The _	refund	s for dig	ital				
Can _	tell me	to do re	efunds	?			
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	a question	about	regardi	ng dig	ital dowı	nload.	
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The policy disappointing digital					
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return p	olicy for digital?
is policy	refunds stuff?
What the retu	rn for?
cov	ver return of unmet expectations from ?

know what policy is returning Downloads that do fit
I downloads do not what I was expecting, the?
If my are with a download, return?
When I aren't my standards, policy is there?
is the downloaded refunds?
should we do about aren't we expected?
happens when return downloads?
about digital Downloads that don't fit my expectations
there a policy underwhelmed downloads?
Can clarify your guidelines for downloads?
a policy for digital?
policies do you for unacceptable ?
What the if my do not download?
What apply to downloads?
How handled disappointing digital?
downloaded products meet will I get
not what policy Downloads that fit in with expectation.
Is there my expectations?
I about the on returning that not my
What of downloaded content?
there a Digital Downloads?
there regarding refunds for subpar ?
Do have any return purchases?
about the bad digital?
was about policy returning missed digital
What did have regarding digital returns?
have refunds for subpar digital purchases?
there a return purchases?
policy doesn't meet my expectations
is policy of digital and?
is position on downloaded ?
unacceptable downloaded content refunds?
clarify your guidelines returns for disappointing
your policy cover refunds unfulfilled expectations ?
of returning digital don't meet expectations is
a way to return that is ?
there way to get with dissatisfied ?
Will I given if products do expectations?
policy regarding downloaded refunds?
is when I downloads don't I anticipated?
return my downloads aren't I the policy?
you know what the guidelines for ?
Can tell on downloads and is?
downloaded files can't my how do ?
I don't returning digital my expectations about, policy on
I don't know the policy is I downloads
Is there get refunds for subpar?
I know the on returning digital downloads that in
my expectations is the policy.
what the policy regarding files that up standards.

There's a unsatisfactory Downloads.
Is your of of expectations digital?
interested the policy of returning digital line with
Is a towards digital?
curious the policy aren't aligned my expectations.
I want know how to downloaded files can't
On downloaded your policy?
there policy on ?
I about the on downloads aren't line with
guidelines for unsatisfactory ?
want to know how downloaded that don't
How do you handle ?
What are policies for ?
rules returns on that don't expectations?
I know return my downloads that my expectations.
Is any to subpar purchases?
is your policy when to content?
Is there guideline for ?
it possible return if they don't meet ?
the return expectations be with a download?
a on received downloads?
your policy unmet expectations digital products?
When don't correspond with what expected, is policy?
Is to a digital download is dissatisfied?
How you insufficient returns?
on inadequate downloaded ?
What the inadequate downloaded ?
The policy downloads is still
tell how handle refunds digital downloads?
Can I expect a for don't ?
files don't will I a?
I don't policy downloads that don't meet
I files if cannot my expectations?
procedure for returning unsatisfactory download?
Is a when I my that don't match ?
When I my standards, what's?
you accept returns that are?
Is there any returning ?
regarding downloaded files are not to my?
is policy I return that do correspond what I ?
Is policy refunds subpar purchases products?
sure is about Downloads that do my expectations, that policy on it
What is of returning ?
guidelines for returning digital?
policy when my expectations not with download?
When return files up to standards, the?
I know policy is digital purchases.
is refunds for lackluster downloads?
Does policy unsatisfactory downloads?

Do there returning subpar ?
Is a policy downloaded ?
When downloads are up my standards, what the?
is after I my downloads that what wanted?
I not what is about returning downloads my
for refunds unmet from digital products?
policy you return unmet expectations products?
there guidelines for displeasing ?
there a policy when I return downloads that expecting?
Will policy of unmet expectations from ?
we return online purchases aren't up ?
I'm curious about policy returning that in with
The policy returning disappointing
Is there a returning downloads expectations?
Is possible for accepting disappointing digital downloads?
about unacceptable downloaded content?
doaccept of subpar ?
there policy for returning ?
on downloads that meet expectations not known.
downloads that don't match my is the?
policy return my downloads don't correspond with what I ?
don't understand why returning meet my expectations the?
there a policy returning my expectations?
Is a I return Downloads do expectations?
Is policy refunds for digital?
policy digital downloads are?
what it's returning Downloads don't fit in.
I'm about policy returning that are not with expectations
policy when return downloads don't what wanted?
I don't know meturning that aren't compatible with
return policy downloads.
How unsatisfactory downloads?
interested policy on returning digital that are in line
Did have guidelines downloadables?
don't know policy is return downloaded that don't meet
you on returning disappointing?
Is there a for digital
I get a downloaded fail meet?
curious the returning downloads that line with my expectations
Is policy pertaining digital download?
What policy on downloads and?
there particular on unsatisfactory ?
am I supposed downloaded files my expectations?
do you handle return subpar ?
I to know return policy on
about that on downloads?
I am the policy on meet my expectations.
there a rule against unsatisfactory ?
is the I return my Downloads don't I?
do my downloaded files back if not expectations?

I don't know how to handle
do you do digital downloads?
want to if accept of purchases.
Tell what policy unsatisfactory digital returns.
are the regarding returns on don't to?
What was the policy download ?
I'm as to policy returning digital that in line expectations.
There a policy that in line with my
What is policy on refunds ?
Will I refunds meet expectations?
Is returning that don't my ?
I'm about on returning downloads that my expectations.
I policy on digital downloads meet my
I get downloaded files do meet expectations?
is the policy when return my that ?
know going returning digital Downloads that my expectations.
I know what is downloads that don't with what I
Are any policies downloaded ?
am policy returning downloads are not in with my
Does you to unfulfilled expectations digital?
Is the policy purchases?
I know it's about Downloads that match
I return they don't correspond wanted, what policy?
Can tell me to digital returns?
is policy unsatisfactory digital download
How get back that don't my ?
Can return digital downloads not meet ?
What is the for that are up standards?
When return downloads that aren't what policy?
is for returning that aren't to my?
Can I for a refund digital downloads do ?
procedure is to digital ?
Is unsatisfactory digital downloads?
would know what policy for digital download.
If downloaded files can't my how back?
curious about of digital that in with my
What is when do not with what I expected?
that policy on returning don't meet expectations?
have a question the policy unsatisfactory download .
When a downloaded item that doesn't expectations, policy?
return my Downloads that match I had hoped the?
you me what policy is for digital?
you have protocol accepting returns purchases?
I'd know how handle refunds for
I'm not what should Downloads meet my expectations.
I curious downloads that are not in alignment with expectations.
a on unsatisfactory digital downloads ?
When I my that up to what is ?
I understand what about returning digital that
you give for digitally ?

am curious policy returning digital downloads aren't alignment my
is the policy to unacceptable ?
policy regarding subpar purchases?
What is the digital?
a rule regarding unsatisfactory ?
curious the return digital downloads.
I don't it is digital Downloads match expectations
Is a policy for refunds ?
are the to digital?
as on returning digital downloads are with my expectations.
Is a when I return meet expectations?
about how to handle refunds underwhelmed
policy is for underwhelming digital downloads.
What is policy returning Downloads not my?
Is guidelines to digital?
return for digital download?
Does policy digital downloads?
Do have a returning downloads?
it possible they don't meet my expectations?
you me about the return for digital?
return of digital that in with something I understand.
incomplete content be returned?
What is policy when files to?
Does your refunds unfulfilled expectations digital?
the policy returning downloads?
I know what the policy Downloads.
What is the that do not match expected?
they accept subpar digital?
Is there digital downloads.
policy is Downloads that don't expectations.
Is there a on ?
there about inferior?
Is there a refunds and ?
What was policy for digital ?
what to returned that don't meet my expectations.
What the return policy my expectations download?
Is way to allow for digital?
Can refunds for subpar digital purchases?
Can me the return policy for ?
to unsatisfactory digital downloads?
What you inadequate items' returns?
When I return Downloads my expectations what?
your able to return from products?
Is there download and returns?
is the when return my Downloads that do correspond what ?
is the policy when I return that expected?
Does policy cover refunds missing digital?
the policy cover of digital products?
don't know what their policy is Downloads don't
guidelines returning digital?

you return digital?
it possible downloads if they do meet ?
is the policy return do not correspond what wanted?
you a about downloaded content?
it possible your about accepting returns downloads?
What is when return downloads don't to wanted?
there place regarding for digital purchases?
What are the procedures?
policy regarding returning digital Downloads fit in expectations
Downloads that don't fit with expectations is
Does your policy refunds expectations digital ?
Can I return downloads they meet ?
downloaded files are not up ispolicy?
there for returning bad ?
am curious the on unsatisfactory download.
sure what it's about returning digital meet
I'm curious to whether the on returning is in my
What is return policy ?
I'm curious returning missed digital
When I downloads that don't correspond with wanted, ?
When I return that aren't my is the?
Can tell about policy unsatisfactory digital downloads ?
I would to to handle refunds disappointing
you rules about returned ?
Does the deal downloads?
your policies for unmet expectations from ?
are refunds for content?
I wondering about handle for downloads.
policy refunds for downloads.
When downloaded files that what is policy?
return files that to par, what do?
Is there policy refunds subpar ?
What I return my that I wanted?
is the policy about ?
Is a for Downloads?
Can downloadable be?
return downloaded that don't my the policy?
what it is about Downloads that don't expectations.
your concerning for downloaded?
What are returns on that live to
Is any clarification returns digital downloads?
How you returned ?
do I return if they want?
don't know policy when I return downloads that match
per policy, accept returns of unsatisfactory ?
Do you a policy digital?
Is policy files up to my standards?
a policy subpar Digital purchases?
Can me the return policy download?
your digital?

The returning downloads is
Can tell me about policy and?
I to your guidelines on for disappointing
Is a unacceptable content?
Can clarify returns for disappointing Downloads?
What is the policy don't with what I?
I'm interested in returning missed
What is policy you return download doesn't meet ?
tell me the on the download is?
you about the on unsatisfactory digital?
is when I a download isn't expected?
The I return downloaded that are up ?
Is there for handling returns subpar?
What is when I don't with what had for?
not sure whether the on in line expectations.
I return my downloads that do not wanted, policy?
How unsatisfactory downloads?
curious to know policy returning missed
Is policy for for disappointing ?
What policies place for downloaded ?
my downloads don't meet my the policy?
to return unsatisfactory downloads?
there policy of returning ?
the I return Downloads don't meet expectations?
there policy refunds for purchases?
I am sure the policy is on returning that
doreturning Downloads that meet my expectations?
When return correspond to want, what the policy?
What is policy return my downloads don't wanted?  Do have return digital not my expectations?
about the policy on digital downloads meet
I that aren't I what is policy?
policy on returning digital in line with expectations
Johnsy on returning digital m line with expectations I my aren't what I expected, policy?
downloaded don't meet my expectations, do them?
Is possible to the for returns disappointing ?
like know the is on returning downloads that don't
your allow for products?
I know the policy on digital Downloads that don't what about.
I don't what about returning do not with my
return downloaded products?
I return my downloads not meet what is ?
Is for returning downloads?
procedure for digital downloads.
I get downloaded files that standards, the policy?
What when I return that match I?
digital that don't meet is policy?
Is there approach for unhappy ?
Is there approach for unhappy ? not the policy regarding digital Downloads don't my

Do you have return digital?
I to what the when return my downloads that don't what had
When I return that doesn't expectations, the policy?
Is policy on items'?
to if there is a on that my expectations.
there a for unsatisfactory ?
a returns on that match expectations?
I to policy regarding unsatisfactory digital downloads
clarify your guidelines returns digital downloads?
Is policy digital that don't my it is?
your policies refunds of expectations from ?
I know the I return my that had hoped for.
I'm not sure on with Downloads that my
Is any guidelines subpar
there a return policy?
your concerning downloaded ?
inferior downloadables?
a policy undesirable downloads?
a pointy returning digital in alignment my is curious.
possible get if downloaded files don't perform?
Are there about ?
policy specify accept of unsatisfactory digital?
I understand what about digital Downloads aren't right
What is the if expectations download?
I'm on returning downloads that in alignment my
I curious about the returning digital that line my  I is on returning underwhelmed digital
Is it possible clarify for accepting for digital?
is policy when I that are up to ?
there returning online purchases?
Is there policy that ?
I to know the is when I return that
your policies on returns?
Will a if fail meet expectations?
What is refunds for ?
How I get downloaded back if meet?
you a refunds for digital purchases?
there a policy downloads?
there refunds regarding digital purchases?
need to what the on unsatisfactory digital
you have refunds unmet from digital products?
Can you tell me policy digital download ?
don't the policy on digital that meet expectations.
I'm the policy on returning downloads.
your policy covering refunds expectations products?
the downloaded files that aren't up my?
there downloads are disappointing?
know policy on are not line with my expectations.
What policies are in ?
any regarding refunds of underwhelming purchases?

	sure the policy	regarding returning D	ownloads	in n	ny expectations.	
Does your	for unme	et in products	?			
I don't	returning	don't meet my	the policy.			
	a for bad					
	like to fe		disappointing	downloads.		
	know the return					
	ur					
	my			what is the p	olicy?	
	policy about			- ·	·	
	that refund					
	policy allow for ret					
	unsatisfactory					
	wnloads that don't ir		s. is ?			
	disappointing		·, · · ·			
	the policy unsatisfa					
	procedures		ases?			
	about guidel					
	ave guidelines retur		sidetory			
	wondering retar		avnloade			
	what the policy					
	what the policy policy refund		y:			
	to		lan't correspond	what ho	nod for	
	to is				ped for.	
	elines for retur					
	y guidelines dig:			no?		
	_ the when dig. for return of		my expectation	118 ?		
			do that doub			
	_ what policy		us that don t	·		
	policy			- 0		
	e Do					
	as the policy			ime with m	expectations.	
	me the policy		ad?			
	handle inappropriate					
	downloads			:y?		
	guidelines on accepting _					
	products do meet _					
	policy refunds		n digital products?			
	the regarding unsa					
	return downlo					
	I downloaded files					
	when I return					
	understand is			my expectation	ns, policy	_ it?
the _	refunds for sub	par purchases	_?			
	process retur	ning bad download	?			
is the	e I return a		what I wanted?			
	when I return down	nloads that corresp	ond what	?		
Are a	any about infer	ior?				
Is there $\_$	policy place for	subpar	?			
	s policy _					
They retur	m don't _	my expectations, bu	ıt poli	icy?		

How you deal with returns digital?
When I return meet expectations, what the?
What the concerning of ?
Do have a of digital?
they don't meet expectations, do I return ?
I am sure it is digital don't with my
not it's about returning don't meet expectations
When my that meet expectations the policy?
a policy refunds for digital purchases ?
the digital downloads?
Do you have a meet my expectations?
How to get for virtual don't ?
procedure returning unsatisfactory digital?
the policy a that what I was expecting?
Is possible to guidelines disappointing downloads?
sure how refunds lackluster digital downloads.
clarify returns for disappointing digital downloads?
have on returns with downloaded items?
$\_$ understand that returning $\_$ that $\_$ my expectations is the $\_$ on $\_$ .
I want to when downloads that don't with I was
I need what policy digital download and
a policy regarding download returns.
on returning digital something I'm curious about.
policy address refunds of unfulfilled from?
When downloads that don't expected, is the?
Is regarding downloadables?
What is policy when return my downloads not not hoped?
How can we get that disappointing?
you your guidelines are for returns for ?
Is there approach for a allows?
What the unsatisfactory digital?
What the you back don't fit your expectations?
How online purchases that aren't up?
the expectations are not met with a?
What about digital that don't ?
The if are not met download.
the policy on digital downloads not with my expectations.
there my standards?
Can tell the policy download?
it for me get a refund not live to my expectations?
Does policy include downloads?
I the policy about unsatisfactory download and
I am curious about the returning digital downloads my
What is policy when I get to par?
kind of do returning subpar purchases?
Is possible for me to a aren't met content?
policy regarding downloads?
don't understand the policy to Downloads fit in expectations
want to what was digital downloads.
I follow to return downloadable ?

	your policy inc	clude refunds _	unfulfilled	digit	al?	
Is the	re way _	refund	ls digital _	that	not?	
What	is policy	when I my	y that do _	correspon	d	?
	policy	have for inac	dequate	returns?		
	am not sure _	i	s dow	nloads that _	fit in	_ my
	we	about the	of digital Downl	oads	not	expectations?
What	we	about dig	ital Downloads _	don't	_ my?	
Can _	me _	retur	n inadequate on	line?		
Can y	ou me _	policy regar	ding unsatisfacto	ory	?	
	is the deal	dig	gital?			
	the	when I return o	downloads that _	to v	vhat	?
I'm _	what	it's about retur	ning	that	expec	tations for.
	have any	retu	rning inferior _	?		
	a policy	unde	sirable download	ds?		
	your	on	bad downloads?			
How	retu	ırn tl	hat can't m	y expectation	s?	
	am sure	what the		Downloa	ds do no	ot my expectations.
Are th	nere policies _		?			
How	do I digit	al Downloads if	do		_?	
I'm in	terested in the	e on o	digital	in	n n	ny expectations
	guideline	es for returned _	?			
	there	to unha	ppy downle	oad that will a	llow?	
	a	returning b	ad downloads?			
	need	what	is digita	al downloads a	and returns.	
	there	refunds	subpar digital _	?		
	virtual _	be returned	?			
		on mediocr				
			s for subpa			
			ls don't		kn	own.
			down			
			digital do		eturns.	
			igital and _			
			s subpar			
			s digit			
			l that		_?	
			purchases			
			met expectations			
			olicy t	0	lownload?	
		online				
			t			epectations.
			refunds	downloaded c	ontent?	
		digital				
			wh			
			as regarding uns		gital and	d
			ownload is curio			
			d if th			2
			Downloads that			ons?
			wnloads that are			
			expectations		?	
	a in plac	e refunds	digita	I purchases?		

there approach allows for digital downloads?
When downloaded files up standards, what the policy?
Can tell about to handle for ?
Is there regarding downloaded to my standards?
What is policy digital downloads aren't?
is your downloaded refunds?
When I file isn't up what the policy?
Digital Downloads my expectations so I understand returning
curious the of returning digital are with my expectations
I know to handle digital downloads.
as to policy on returning weren't in with expectations
wondered policy regarding refunds subpar digital purchases.
When I return my downloads what I policy?
I'm the is on returning that expectations.
for digital downloads unsatisfactory?
you have a policy digital?
I my that don't what wanted, what's policy?
What is the when I that my?
I know about about downloads that don't with my expectations
Can you give me and returns?
don't understand the policy of don't expectations.
Do you guidelines regarding ?
don't what their policy is returning meet expectations.  Is way files that don't meet my?
there policy for for subpar ?
not what the policy is on returning aren't line
a policy refunds digital purchases?
understand is about don't meet my expectations, what should do?
curious the policy don't fit with my
I'maboutpolicythat aren't in line I expected.
any unsatisfactory digital downloads?
for inferior downloadables?
Is there regarding content
policy digital Downloads that don't something don't understand.
Is there a policy return that expectations?
don't what the policy Downloads don't fit in expectations.
Is there way to return unsatisfactory ?
I wonder if there digital downloads.
it clarify guidelines on bad digital downloads?
I to know if the returning that don't
What is policy I downloads that to I for?
not sure about returning Downloads don't my expectations.
So what is policy about returning in in expectations?
Do any to digital purchases?
is returning disappointing purchases?
your policy content?
What policy when aren't to par?
Is policy content refunds?
If downloaded can't how I them back?
Is there policy when return downloads that to ?

How		$_{ m }$ returns $_{ m }$		digital puro	chases?			
	are you _	to	_ subpar _	?				
	is	to inac	lequate do	wnloaded <sub>.</sub>		?		
	curious _	the	re	turning		don't meet	my expec	tations.
I	ho	w to handl	e	_ underwl	helmed	downlo	oads.	
	poli	cy on inade	equate	ret	urns?			
When	n	_ Downloa	ads that ar	en't		wha	at the	policy?
	the	rules for _	I	Downloads	that	live	expe	ectation?
If	do	on't n	ny expecta	tions, how	should		?	
I don	't know _	is	3	Dov	wnloads	that don't $\_$	in	my
	there a _	to	_ refunds f	or di	gital	?		
	you	abou	ıt ret	urn fo	or the _	downloa	nd?	
	there	aga	ainst unsat	isfactory d	igital _	?		
I		what	policy		di	gital downlo	oads and re	eturns.
	files	don't mee	et	how sho	uld I	?		
Will	there	any	retu	ming subp	ar	?		
	there a _	on	_ digital _	that do	on't	_ my?		
What	t is the pol	icy d	ownloaded			pa	ar?	
	to k	now what	the	is		digital down	loads.	
	you			_ is about	unsatisf	actory digita	al downloa	ds?
	there a _	to	dig	ital?				
	the	for _	digital	Download	s?			