## [Demo] NLP Dataset for Customer Service Automation

Company Type	Online Banks and FinTech Companies
Inquiry Category	Overdraft protection and account limits inquiries
Inquiry Sub- Category	Account access issues
Description	Inquiries related to difficulties logging in, accessing online banking services, or verifying account ownership, including steps for troubleshooting technical issues and requesting assistance.
Data Size	5,285 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

Masked sample paraphrases of one "Online Bank and FinTech Company" customer inquiry. (Purchased data will not be masked.)

online banking.		
have trouble	this stupid	bankin' thing.
is functioning		
Unable to?		
Internet finance is	_•	
a problem with the		
It is possible have	·	
I am by online	·	
It is hard get	_ digital	thing.
How banking website _	?	
I unable to h	anking.	
online banking.		
Online		
I banking		
The use		
can be a pro	blem.	
you have online lo	ogin?	
you to online	_?	
Couldn't log ?		
e-bank may		
There are ba	anking.	
using e-banking.		
are trouble		
The Banking is		
difficult to enter	•	
It was difficult the stup	id	·
online		
access accounts.		

Online banking to
$I\;can't\;\underline{\qquad}\; \underline{\qquad}\; in\;\underline{\qquad}\; form.$
There getting into
Unable to online
are any using
into e-banking?
online accounts
can problematic.
to online banking.
Are to with online?
The technical glitch.
logging into bank
There are an
can't accessed.
not working.
The website
Are having hard getting ?
Online?
I don't know if I on on
struggling with?
I my online.
be an online problem.
There is $\_\_\_$ problem $\_\_\_$ the $\_\_\_$ portal.
There with into banking.
Online?
Confused by online
online?
any with access e-bank.
with online
There onto e-bank.
bank entry?
by online bank
Can't banking?
come website working?
A in a
can be log into.
Can't use?
online banking.
hard access the bankin'
Problem using
my online account.
Can't in Banking?
e-banking.
Virtual be very
banking online.
1 1
banking is
getting into e
getting into e was logging in digital bankin' thing.
getting into e

at banking.
It by bank difficulty.
problems the online
confused by difficulty.
an online login problem.
virtual bank
used banking?
It wasn't into this stupid bankin'
was bank entry.
It hard enter bankin' thing.
There was problem into
online bank?
easy into online
Perplexed by bank
is an with
Difficult to access the
with bank?
bank had with in.
have an problem.
There into online
online help.
in banking account.
Problem the web
There is banking.
Problems getting
Are there login?
is difficult.
It's not working
getting onto web
into can be
Are you troubles?
bank login an
I sign to
banking has issues
my banking?
is the banking?
onto web was
There banking
Are currently with?
online working
banking service not
There problem getting portal.
hard the bank.
you having e- banking?
to access internet finance.
a stupid thing was easy.
There are accessibility
problems
has problems.
Problem into

has been difficult into this stupid
help online bank
Help! aren't
Need bank problems.
It's to into my
Can't the ?
have trouble accessing
Can't in to account?
be able online.
can not to online?
bank
The e-bank have
Difficultly stupid digital bankin'
can't log with
is into online
There was online
banking website
There were troubles the
have issues.
into online banking?
It's hard
There problem banking.
Can't to a?
with logging my account
website had a  There getting onto bank.
are online account
There is login with
Can't online
log in banking.
was an issue login.
Can't on bank?
It may into
is a online accounts.
get into bank?
unable sign bank online.
can't to bank.
website does not
yout use ?
to onto e-banking.
Talk issues.
I enter services
I banking
People into e-banking.
logging in to
online bank
is problematic online
Online
not possible to to online.
They get into

There problems into
$\_$ is $\_$ login problem $\_$ the $\_$ .
couldn't login my
Problems banking.
log to banking.
to into banking.
There problems banking.
What going on with the ?
online bank?
Are problems bank?
There a online
online bank ?
It a banking.
Getting into be
hard logging banking.
I access banking.
banking website is working
problems into it.
Difficult to
trouble into web bank.
It be access account.
A in banking.
It hard bank
with online banking?
Can't bank via?
The issues problem.
cannot into financial
in the bankin' thing was
Problems onto web
may logging online banking.
Can't my banking?
Not bank?
issues reaching banking.
It difficult to
There are that have
My unresponsive.
It online banking.
My banking cannot
Lack of into
Problems logging
I cannot login
banking website?
onto web
can't view
Getting into a
banking website is working.
Have login?
I into account.
into a was
into a was  Some online

isn't working
sign to online?
is difficult getting
The login.
with e-banking?
Problems ?
Some can't information.
is difficult into online
Banking accessible?
Are having a with ?
There problems to online
getting on web
Problems
It trouble getting the
enter digital financial
website was glitching
online bank
online entry
Can't sign online.
is banking
Couldn't?
access finance on ?
Help bank
It to access banking.
sign on bank online.
It online
You into banking.
log a bank portal.
to into banking.
website goes
you with bank login?
This online problem.
banking problems?
with bank
Can't log my ?
problem getting onto web
getting into
can't digital financial
It's to log banking.
is difficult to bank.
have into stupid digital bankin'
There's issues.
is not to log to banking.
A into bank
Can't ?
getting bank.
website is not
is hard do.
is logging into bank
is hard onto

Online not
troubles into my
to online banking?
are with?
getting onto bank.
There were problems to
There accessing e-bank.
I logging into online
has problems with
can accessed online
There into e-banking.
Difficult logging into thing.
banking is
Issues getting to
I have trouble
The not working.
not work.
Are you to banking.
don't know in my online banking.
having getting e- Banking?
a problem to bank portal.
are online accounts.
online banking?
with accessing ?
There are banking.
accessing online banking.
There online banking.
into my issues.
have trouble using
unavailable?
was hard the bank.
was puzzled bank entry
Having trouble digital
Trouble logging
There are online
I not log my
logging into account.
It onto web bank.
was to enter not logging into banking.
banking may not
You're not able bank
not feasible into online
is having problems online
The is issue.
Online problems.
Problems getting
use online
It's tough access
get to online?
<del></del>

Can't	_ onlinebanking
I	finance.
	accounts.
	banking!
	_ digital financial services.
Bank	
	getting the web
The bank	
I can't to	
	e trouble logging into
accessing	online
A problem	bank.
I cannot	online
there	accessing online?
get throu	gh banking?
with	to e-banking
	online banking.
	banking website?
	et
	to banking.
What about	
Banking	
Banking	
	to banking.
The	
online ha	
	was
Internet i	s
I Issues _	my
Difficult	entry
I	in to online
an _	with login.
	es
	online banking.
Problems	
	online accounts.
	 le internet?
	cess for
	ne accounts where there
	e e- banking?
Online	
	g working?
	Banking
into	e-banking.
There a p	roblem bank
online	issues bad.
Problems	to
is ri	ght with this
	virtual
	gin the online

banking
You on a bank
Access for
I am online
Can't finance?
There trouble onto the
into my isn't
Getting be problem.
Its difficult online
getting bank.
isn't
hard log into stupid bankin' thing.
to virtual
Online trouble.
web bank problem.
There are logging
Logging e-banking have
am having issues account.
problems to e-banking.
a problem logging into
you're with?
issues online banking?
I can in to
Online entry is
are issues toward
you help with my ?
difficult into a bank
the bank was issue.
you not online?
an issue.
Online banking
issues online banking?
problem to a portal
difficulty online
difficult log into stupid digital
Bank issue.
It's accessing
I issues logging into
was by bank
online isn't
online accounts have access
I to online
Is possible to have
unable to my
issues the web bank.
was perplexed the online
It difficult in to the
There arelogging
onlineaccounts.
you have with banking?

are on to banking.
Can't enter online?
won't work.
There troubles.
Can finance
had logging into
Can't handle?
Some online?
trouble getting into
Problems e-banking
not to my
Online difficulties, ?
Getting the web
unable acces internet?
The issues lousy.
What the with problems?
online accounts.
Do have hard with?
get web bank.
website working
you unable banking?
banking difficulties.
is a with
It's to bank online.
you unable to into ?
It is difficult accounts.
banking working.
There issues e-banking.
perplexed by online bank
are there access problems.
problem online
I on online.
wrong banking website.
to the bank.
can difficult getting e
not easy to log
to to hanking.
was to an bank.
with logging onto
into can problematic.
Not get online ?
trouble to the bank.
There is problem the
login online
Accessing banking is
The use is
Difficult to the
Do troubles online?
Failing get?
I cannot

to e-banking	
Can't online?	
login having?	
There problems logging Banking.	
Difficulty banking.	
into online is	
Problems logging e-banking.	
It on web bank.	
log my banking.	
Online bank entry	
a struggle onto web	
by online	
logging onto can	
Can't	
Getting onto the	
There were with	
online bank having	
website working?	
Can't banking.	
I log in account.	
problem	
help with troubles?	
was logging into the	
I login online bank	
online bank	
Experiencing e-banking?	
was to the bank.	
Do face online?	
banking website working?	
You log have online	
by entry difficulty.	
Therebanking issues.	
There online that	
	na
hard into digital bankin' thi	ng.
A logging a	
is failing.	
sign on online	
Perplexed the difficulty.	
in to online account.	
confused online bank entry	?
banks are	
is problematic.	
onto bank is	
It might with bank	
It's login problem.	
get into	
Can't sign	
is having	
are troubles.	
you online banking?	

There are	onto
It is	on the
It	to log into bank.
I can't	·
The	login is
a	with online
	online.
	problem with logging in the porta
Can't	on bank account
Have	e- banking?
log _	my online account.
	able to login my
am c	onfused by online
sign	online.
	bank login be a
Problems _	into
was o	difficult enter online
	involving virtual banking.
There	issues virtual banking.
abou	t struggling?
There	_ problems with
going	g banking
Something	online banking.
Can't sign	bank online.
Can't	finance.
	issues approaching virtual
probl	em into online
Some	banking.
I don't	_ access my
	accessing banking.
	perplexed online entry.
	e-bank.
There	_ acces for
	logging online banking.
	banking to used?
	login an?
	hard entry bank.
	lifficult logging banking.
	online
	ite is?
	isn't working?
	with?
	to
	?
	trouble online
	on
	ss banking.
havir	g accessing online

There was _	logging	banking.
You can't	online	
pı	roblem.	
	ccess online	
Are	getting into	?
is	sues in my	account.
wasn't	easy to log	stupid digital
I use _	•	
I can'ti	in	
	stupid digital _	hard.
	accounts.	
bank	is	
	getting onto	the
	problem	
can't _	internet	
A webs	ite	
	gital thing	to log into.
	ebsite isn't	
	asy getting e-ban	king.
	payments	
w	ebsite is working	ī.
do	o online?	
	stupid bankir	n' thing difficult.
It's get	ting	
01	nline which have	access
Is	bank problem?	
Some lo	ogging acco	ount.
probler	n with in	portal.
to	log into po	ortal.
banking	g problems.	
It was	online	difficulty.
	using online banki	ng.
di	fficult to logging into _	stupid digital
It's to _	to this stupic	d thing.
	access online	
	onl	ine banking.
is	n't working.	
	into stupid	
Being unable	e to log	_ stupid bankin'
was tro	uble the we	eb
Getting into	can a	·
you hav	ring login _	?
ba	ank has problems getti	ng
ao	ccess finance.	
The we	bsite	
Trouble	online	
Issues gettin	g	
	account	??
in	troubles.	
a	banking iss	ue.

The bank not
Web be
You bank
Online banking
Can't online banking?
Is there an ?
finance be
The was encountered.
Experiencing with?
What's going online?
easy this stupid digital bankin' thing.
to into this digital
difficulties logging e-banking.
Are you problems?
able get into banking.
Online banking
There online banking.
some problems.
you have into banking?
are my account
There problems the e-bank.
Online access
The has trouble
Problems into
Can't to my
cannot log in online
Why the working?
confused online bank difficulty
confused bank entry.
is having a login
I can't online
can be to log
access online banking.
The online banking
is malfunctioning.
A with
Can't into banking?
to understand entry difficulty.
Are log and online banking?
was a challenge getting
Getting is problematic.
you struggle with
you saraggie with can't get my online
difficult onto a bank.
Is to banking?
online banking.
participate online?
Problems e-banking.
Problem logging into
Am I login banking?

online have problems.
Can't do
Can't get banking?
I can't online banking.
Finding banking
into online banking
Do have trouble banking?
into e- banking.
finding online .
banking website to
intobank is
Problems Online .
log into
using banking?
getting the web
The banking not
There problems with into
going on banking?
Couldn't the stupid bankin'
Issues that are
issues of banking.
getting web bank.
an issue logging online
There problems accessing
logging online banking
able internet finance.
What is on with ?
is online
problem accessing online
be accessing e-bank.
accessing online
log online banking.
e- banking.
bank having issue?
in to my internet
Could the website ?
can't finance
Can't my bank.
Bank not
the bank.
might have a login.
Access accounts
Virtual reaching it.
Problem using
assistance with online
are logging Banking.
Can't engage ?
There's a logging in
Are unable bank ?

Getting into can			
was into a bank.			
to bank online?			
Online banking longer			
was to get into this digital			
Difficult to my			
use banking??			
website			
This is confusing.			
website for not			
have issues in account.			
internet finance?			
not to account.			
You log at			
I to my online?			
I to login to my			
Difficulty banking?			
are any with			
my online banking.			
Couldn't in my ?			
I can't connect			
is glitching			
using online			
problems online banking?			
banking is			
There is glitch			
They confused bank entry			
It hard bank.			
Can't to banking?			
you't banking?			
you't banking? error			
you't banking? error There problems.			
you'tbanking?error Thereproblems. Ianinto my			
you'tbanking?error Thereproblems. Ianinto my Getting ontobanka			
you'tbanking?error Thereproblems. I aninto my Getting ontobank aeasyonline banking.			
you'tbanking?error Thereproblems. Ianinto my Getting ontobankaeasyonline bankingdigital financial services. The online bank			
you'tbanking?error Thereproblems. Ianinto my Getting ontobankaeasyonline bankingdigital financial services. The online bankcan't getonlineabout virtual banking.			

with bank access.
There are logging to
There are banking.
e-banking can cause
having with logging account
issues with online
using banking.
into bank?
There any with e-bank.
Can't to online
You are e?
logging in online
Trying to banking?
is question about bank
is a for online
The online entry
Online banking is
There were the
Problems into
can't no banking?
sign on bank.
There are online
log online banking.
unable to my online?
on to online bank.
help bank problems?
banking
There difficulty getting bank.
There was online banking.
There problem getting web
sign bank online
banking
Banking website
some accessibility problems.
Online banking
Accessing online
There's a a bank
can't sign the bank
Can't on banking?
There are problems
with banking?
online banking working.
I can't digital thing.
is online banking
A logging a
Problems accounts.
was trouble on bank.
Don't to use?
The not functioning.
It's hard into bankin' thing.

it online banking?
I confused bank difficulty?
Can't involved banking.
Difficulties with
I into online
issues banking
banking difficult.
online bank was
access finance.
log the portal.
are problems onto banking.
able sign on to ?
Internet
The was odd.
getting into e?
was log into digital bankin' thing.
get online
sign online?
Money working?
Issues banking.
are reaching banking
Problem into portal.
have logging bank.
There problem with login
access website?
The online?
on to through the?
to get online?
portal has a problem.
A out.
Can't online?
was a getting on
Did have with ?
There problems e-banking.
log to my
to online bank.
Difficulty accounts.
Some online accounts
not working
enter this digital bankin'
are online with
The online confusing.
are some logging into
There my account.
to use e-banking?
website work
are that have trouble
There are problems e
is bank difficulty.
You accessing online

You use		
sign on bank		
The site		
I get online		
you have into e-banking?		
Bank		
get involved online banking?		
A lot online banking.		
bank entry is		
It difficult enter bank		
online banking.		
a the web bank.		
issue bank login?		
There virtual banking.		
Why do issues online?		
to web bank		
you problems e-bank?		
are that have access.		
can't seem to my online		
to log in with online ?		
I think I can		
is problem logging to portal		
am bank entry difficulty		
People logging e-banking.		
I was entry difficulties.		
into a online?		
I get stupid digital		
Can't banking.		
getting onto web bank.		
bank entry difficulty		
bank has arisen.		
bank has arisen.		
was on to online		
was on to online There are reach		
was on to online  There are reach  Some logging into		
wason to online There arereach Somelogging into Thereissuesbanking.		
wason to online  There arereach  Somelogging into  Thereissuesbanking. loginonline bank account.		
was on to online         There are reach         Some logging into         There issues banking.         login online bank account.         you struggling ?		
wason to online There arelogging into  Somelogging into  Thereissuesbanking. loginonline bank account. you struggling? areable toinformation.		
wason to online         There are reach         Some logging into         There issues banking.         login online bank account.         you struggling?         are able to information.         problems logging e-banking.		
wason to online There arereach Somelogging into Thereissuesbankingloginonline bank accountyou struggling?areable toinformationproblems logginge-banking. Doawith online?		
was		
wason to online There arereach  Somelogging into  Thereissuesbanking. loginonline bank account. you struggling? areable toinformation. problems logginge-banking.  Doawith online? use online banking.  A banking website		
was		
wason to online There arereach  Somelogging into  Thereissuesbanking. loginonline bank account. you struggling? areable toinformation. problems logginge-banking.  Doawith online? use online banking.  A banking website		
was		
wason to online There arereach  Somelogging into  Thereissuesbanking. loginonline bank account. you struggling? areable toinformation. problems logginge-banking.  Doawith online? use online banking.  A banking website istroublecan't logto		
was		
was		

hard to the online				
difficult to get				
Banking has				
Can't to a online.				
on to my ?				
The not working.				
Do have online?				
be hard access.				
log my online Banking.				
I trouble accessing				
online				
banking a problem.				
The web has it.				
There troubles online				
with online				
logging onto				
I can't get				
There is problem to				
I had in stupid digital bankin'				
I was perplexed entry?				
Getting web hard.				
Online bank				
i can't				
Failing with?				
problems with e-bank.				
Access online				
Can't financing?				
is an bank				
can't bank account.				
Logging into be a				
might work.				
is malfunctioning.				
Are youstruggling?				
Is website not				
can't financial services.				
working banking?				
There trouble online banking.				
with banking.				
into digital was difficult.				
It problems.				
logging e-banking.				
logging into banking.				
online banking?				
Are you				
People having online				
is functioning online				
with virtual banking.				
I'm not to				
can't access				

	_ banking			
I	by the entry	·		
It	to log the	bank.		
Some	e online			
are online				
was online bank				
Can't banks.				
	banking failing	g?		
Problems login.				
	_ accounts can some			
Acces	ess with			
There	re problem	_ accounts.		
I'm	trouble my	_•		
	able internet :	finance?		
:	_ banking functioning	g.		
I the online entry				
Ι	login bankin	g		
online have access				
:	_ may be bankir	ng.		
online	ne			
There	re was a			
	_ get into?			