## [Demo] NLP Dataset for Customer Service Automation

Company Type	E-commerce Marketplaces
Inquiry Category	Order status and tracking inquiries
Inquiry Sub- Category	Order Not Received
Description	Customers report not receiving their orders even after the expected delivery date, seeking assistance to investigate, track, or resolve the issue.
Data Size	5,114 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

 $\begin{tabular}{ll} Masked sample paraphrases of one "E-commerce Marketplace" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$ 

	my arrived yet?
	my orders not ?
	are held?
	haven't received the?
Му_	not
Му_	has yet?
	wondering why my shipped yet.
	there has no?
	curious why order yet.
What	's the?
	can not delivery?
My o	rder arrive.
	get order yet?
	did not arrive?
Why	orders up yet?
	missing yet!
	haven't order.
	my order?
	have my goods?
	there been a delivery?
	not a package
	have as to why my not
I	_ news on
	orders come up?
	didn't I items?
	don't understand orders received.
	come I order yet?
Ι	order was.
	order has yet!

My order is
My question is my
my items gotten?
haven't up yet?
this shipment?
delivery longer?
Concerning status shipment?
order isn't
Has order?
delivery come?
Why did shipment?
No!
What to my?
Why was it?
What's from?
hasn't been delivered?
orders yet to
Why been reached?
Please please.
did not arrive?
How come delayed?
no delivery date?
ORDER arrived?
Why haven't received?
It's?
haven't orders !
order here?
not yet received.
Why been received?
are yet why?
Why are?
were the package?
don't my arrive?
I'm wondering my
A the hold with
having to wait for ?
Why delayed? Please explain shipping
There holdup in my have orders arrived?
wasn't sooner?
did reach me?
Why didn't order ?
Why to me?
Why no package?
yet to arrive.
yet to arrive.
didn't arrive sooner?
I asked why my
Why has not ?

Why	?	
Why	orders yet?	
	have an why they?	
Orde	up!	
Why	lid?	
	of?	
I am	holdup receiving it	ems.
	did not arrive,?	
	s reason not arriving ye	et?
	the delaying?	
	the reason for my ?	
	order on yet.	
I didr	't order	
	order doesn't	
I do _	why I still date.	
	did shipment getreceived?	
	don't orders haven't been rec	eived
	the late?	
	order shipped yet?	
Why	received my?	
	got why my arrived?	
	not!	
I	not order.	
	arriving yet.	
Why	lid	
Why	order delivered?	
Why	lidn't?	
	it a shipment delay?	
	hasn't my arrived?	
I'm w	ondering my yet.	
Why	my order right?	
	my?	
Why	he arrive?	
The $_{-}$	reappeared!	
How	delivery point?	
	of shipment?	
	isn't	
	orders yet?	
	shipped yet.	
	e order,?	
	hasn't my orders?	
	haven't gotten my	
	do my not?	
	is it is?	
	am I waiting on	
	package was?	
	been received?	
	order still arrive.	
	not yet.	
	s happening ?	

Why	order yet?
	to know why order hasn't
	have the be?
Why	my not?
Isn't	strange order arrived yet?
	don't know why arriving.
	orders been?
Why	hasn't been
Why	my order ?
Ther	e's a in my
	to the
Why	goods delivered?
	my items are?
	this order delivered?
Why	I the ?
Why	get order?
The	for the ?
Why	is taking so ?
Isn't	order ?
	orders reached
	haven't my orders?
	this by now
How	delivery yet?
Why	are arriving?
	wasn't delivered?
	it take long receive package?
Why	it?
	was the not?
	haven't the yet.
	are my yet?
	my come?
	did not happen?
Why	has there in?
	Order here?
	did shipment?
	doesn't purchase up?
	come my come up?
	come haven't?
	doesn't order here?
	because my order arrived?
	hasn't
	did so long the to arrive?
	taken long for to receive ?
	yet?
	t is the no?
	that package received?
	not orders.
	get received?
	did I not?
	being delivered?

hadn't I order?
is the hold?
my haven't arrived me?
My question orders have yet
Why my me?
a package delivered?
Why delivery?
order hasn't ?
going no sign the?
The hasn't been
Is for the delivery?
did the never?
What no of the?
A package
time for to arrive?
order arrive.
come order been shipped?
my items yet?
order status?
things yet arrive?
What issue no sign the?
hasn't order arrived?
this delivered?
Why my arrived?
Why received order?
My order not
Why did package?
was for this?
the problem receiving my?
Undelivered?
my order shipped?
Order show yet!?
I the order?
Why late?
my not yet?
unreceived shipment?
My package yet
My yet?
orders arrived?
don't my hasn't arrived.
So why arrived?
is hold up ?
order hasn't arrived.
my shipment?
My is yet.
What is delivery?
Couldn't order?
Why shipment?
hasn't arrived yet.
I have order

I	order yet be
	haven't order; why?
Why	so in?
How	can not?
Why	has my?
	hadn't my yet?
	missed?
Why	arrived.
	received by now?
Why	unreceived?
	did my not?
	haven't my orders arrived is is
Why	the not?
	not been yet.
	hasn't order?
	my orders show to?
	the reason up delivery?
	isn't on time?
Why	are there?
	orders received yet.
Isn't	it that arrived?
	re one, haven't ?
	wasn't seriously?
	the order?
My_	been yet.
Why	shipment up?
My_	received.
	orders not there?
	why my come yet.
How	I haven't orders?
Why	have up?
	to orders yet?
	is so for me to items?
Why	am for my?
What	t the up?
Why	didn't?
Why	arrive?
I	see my order yet.
	my orders?
What	t's with no sign?
My o	order
Why	my order ?
	my order shipped?
	yet?
Ther	e a my items.
Why	delivery delayed?
	come delivered?
Why	this not?
	don't why items are
	not arrived for

Why so no?
Why haven't my orders
What is up?
Isn't order?
have not yet.
order is arrives.
curious as to why orders
Why not recieved yet?
Why the ?
is the hold ?
that my hasn't yet?
did the not?
I am not I received order
Yet arrive order.
Please to me
order is yet
what the hold with delivery?
order yet.
Why things not ?
My arrived yet.
I had yet?
isn't shipped
we not package?
My question hasn't my?
My order
did package arrive?
What gives sign of?
coming soon?
is my arrive?
Why package?
do my orders yet?
Why doesn't order ?
hasn't shipped yet.
my not yet?
arrive on time?
How there no sign ?
I know why order
is arriving yet.
My not been
Why doesn't now?
I to why orders arrived
don't my order been
it by now?
order hasn't shipped.
Why did receive?
My come?
hasn't I ?
come there is ?
wondering my haven't been

Why	my order?
	wait on date?
The	missing!
	wasn't my?
	didn't the come?
	why haven't been received.
	to why orders haven't arrived
	my parcels delivered?
I hav	re holdup in receiving
	order to be delivered?
	ruestion is, "Why haven't
	package?
	have arrived?
	se give me shipping.
	of package, gives?
	my yet ?
	is a in receiving
	have I my orders?
	why hasn't arrived?
	the during delivery?
	my arrived
	aren't orders ?
	doesn't my show
	e of my orders
	order come up?
	orders to yet.
	yet?
	haven't the order?
	t reason the hold with?
	to be found!
	the shipment?
	is no?
	my are held up?
	the in delivery?
	?
	 ,package?
	was package?
	received orders?
	my order?
	didn't get to?
	a package?
	t are for delivery?
	haven't ordered delivered?
	is arrive.
	is with
	becauseorderyet?
	haven't my items ?
	order has shipped.
	order has shipped one, why hasn't order?
	hasn't yet?

hold up when it to?
doesn't I get ?
still waiting on order?
Why not happen?
I'm for to
with no package?
really arrived?
Isn't received?
that not come?
why my orders yet.
would like to why order
Why did delayed?
order been yet!
No received, late?
have my orders?
I've orders yet.
Why my arrive?
Why arrived?
Why had not?
My isn't
isn't my up?
a delayed?
How the in happen?
Why shipment delay?
Order appeared!
shipment why?
my order yet.
Does soon?
Why not ?
hasn't gotten order?
Why my order ?
when order arrive?
didn't my items?
the reason for ?
I understand order yet.
What is problem ?
Why have my not ?
is holdup in my
didn't yet! Please the is
arrived yet.
was it ?
Why it?
was it ?
did not ?
My not yet
I still waiting order?
Why don't orders?
Why orders?
My isn't it?

Why my shown up?	
Why my received?	
Why is shipment?	
Hmm, delivered?	
my haven't gone to?	
Why order shipped?	
Why are not to?	
have why haven't I ?	
My isn't on	
delivered?	
hasn't the been?	
my order shipped?	
items come yet?	
Why have not yet?	
I to why orders	
order still not	
Why haven't orders I	
Delay is ?	
has my not shipped?	
no delivery has ?	
I still received	
Why waiting on an?	
What's delivery?	
my not yet?	
Nothing yet?	
Why arrived?	
my purchases?	
hasn't my arrived?	
My orders yet	
What happened item?	
My order received	
order been yet	
I'm wondering what	
My haven't	
My yet.	
Why ordersarrived?	
so long for delivery?	
was unreceived?	
not the yet.	
I wondering why arrived.	
Why delivery not ?	
I don't know my	
my not ?	
Isn't arrives?	
my order not ?	
shipment received?	
was package received?	
my order?	
Why does not?	
Please the of?	

Why the order?
have orders I have?
hold the delivery?
yet to land.
the order?
hasn't yet arrived, ?
are my orders ?
I get orders?
haven't shipped yet.
Why this?
I want know of
on its?
Why are orders ?
the shipment delay?
for delayed shipment?
Why are orders?
my yet received?
I want arrive
it that my arrived?
My yet arrived?
hold up delivery mystery.
Why gotten yet?
come my orders yet?
Why order have yet?
orders got to
it weird hasn't yet?
do not package?
Why my arrive?
have order shipped?
my items to delivered?
Why did it take me receive?
my got to me?
why haven't my orders?
How come no delivery?
Why the get?
order is yet
why my order hasn't
delivery sooner?
Is because orders gotten?
yet to get
How come one ?
How come order?
Why the come ?  Why don't ?
Why don't ? no delivery ?
no derivery arrived yet!
Why my order ?
why my order ; still wait on order date?
Why haven't the to?
What isn't a the package?
at int u int package:

Why don't get?
hasn't my received?
Why receive the?
my yet delivered?
Why there of package?
has not shipped yet?
Why shipment?
wasn't sooner?
$\_$ isn't $\_$ shipment there $\_$ ?
Order hasn't?
Why shipment?
were my received?
My not yet.
How has not arrived?
orders arrive?
my order before?
There package received; why?
order
Isn't it that yet arrive?
Why thingsarrived?
My items yet.
my order ready?
order still not
Why is a?
I yet.
Why orders yet, that's
Something to?
are items being held?
the for sign of?
My haven't reached
waiting shipment?
my orders me?
doesn't arrive?
We don't delivered?
Why yet?
haven't arrived.
did shipment?
I yet.
I before then?
Shouldn't order shipped?
delivery just yet?
I like know my order received
hasn't the order ?
wonder get my order.
order shipped?
The receiving why?
Isn't my?
shipment delay?
I what had to
$\_\_\_ come \_\_\_\_ haven't received \_\_\_\_ order \_\_\_\_?$

Why	ordered?
	gotten this now?
Orde	er hasn't!
	my order?
	happening delivery?
	the shipment take longer?
	I it by now, ?
	is it delivery held?
	no was?
	e a holdup in
	have to come.
	the no sign package?
	my is not yet?
	to to
	haven't my orders?
	why orders arrived.
	question Why haven't arrived?
I dor	ı't why items
	I have received?
Wha	t is to?
	is why hasn't my?
Why	hadn't my?
	no sign of?
Why	my arrived?
Wha	t is happening, of?
I am	wondering has not
	that no yet?
Shou	ıldn't received yet?
	is yet to
	orders haven't come
	not arrived
	is order ?
	I have to wait to ?
	my order not shipped?
	did arrive?
	order there yet?
	taking so to get items?
	isn't my ?
	haven't items ?
	order that hasn't
	here, huh?
	delivery be delayed?
	isn't forthcoming?
	is order ?
	that arrive?
	it my items yet?
	t is going?
	there a delivery?
	e isn't
The	is my haven't

shipped yet?		
did the not?		
Why is long in?		
haven't gotten to?		
wonder what my?		
Why delay?		
Why order yet been?		
Why is order ?		
there no delivery?		
have one my orders		
I soon.		
not received?		
a shipment delay,?		
orders to me?		
Why was?		
my received?		
Why has been?		
my order arrive?		
was yet received.		
My orders		
order not yet.		
How come no		
An yet to		
package yet		
the package arrive?		
is yet arriving.		
I have now?		
me the status of ?		
haven't my ?		
is delay receiving items?		
order come?		
Please tell status !		
Does show ?		
don't know why holdup my		
Why can't the?		
does shipment delay?		
why my hasn't yet		
Why stuff held?		
Why arriving?		
holdup my items was		
What is no of?		
have order hasn't delivered.		
with delay?		
has arrive.		
has not yet?		
I'm wondering the delivery.		
What is with ?		
Why my get?		
question is orders arrived?		
I question haven't		

My orders arrived 2	
My orders arrived,?	
Why yet?	
why I on order date.	
ont been a yet?	
Something my ?	
hasn't the ?	
Shouldn't by ?	
Why orders me?	
haven't arrived?	
haven't I yet?	
I have an haven't ?	
the shipment been ?	
my order isn't ?	
we not have delivery ?	
order come?	
why my are not	
The order been	
so long to receive my items?	
is it so much get my?	
I why hasn't up yet.	
I haven't arrived?	
Why my orders ?	
can not delivery?	
My come.	
I order yet?	
Why my me?	
I happened to my	
was the reason the holdup my?	
Why is order ?	
shipping delay?	
it taking me time to items?	
order to arrive?	
Shouldn't have received?	
Why aren't orders?	
Why orders recieved?	
the come yet?	
want a my	
Un why?	
one order, haven't received?	
a question why my orders have	
My order been	
Why my?	
yet to reach	
1111y didii t 01d013 :	
dolivory arrived 2	
delivery arrived?	
What delay in delivery?	

my hasn't yet arrived?
my yet?
to arrive.
Why is that is delivery?
haven't items?
Why it delayed ?
is why orders arrived?
Why items held up?
my already arrived?
reason for shipment?
package is not ?
did not order
hasn't it been ?
Why hasn't my?
How delivery?
How did I not ?
do you have ?
I did not
Why isn't my ?
have my shipped?
shipment delay?
Don't order yet?
What is the ?
didn't a ?
help explain shipping.
The delivery ?
delivery has questioned.
Is my to?
have one of orders to
Why I items?
My is still
Why order not
I an for
I have order haven't?
yet ready.
Isn't it arrived?
the late shipping
haven't received order.
My question haven't my
order there?
did shipment occur?
There question regarding the my
I am my order not
has not yet
Why be?
have my come?
order hasn't arrived ?
this shipment?
I expect of my ?
Order not show ?

	haven't ordered?		
	come order yet to?		
Why	orders been		
	the delivered to me?		
	have order yet, it?		
Shou	ıldn'tI gotten this?		
	wonder my haven't arrived?		
	received it by?		
Why	ordered yet order?		
	haven't thingsarrived?		
Shou	lldn't have gotten ?		
Why	did the?		
	shipment recieved?		
	isn't arrival?		
	my items?		
	shipment is?		
My_	not		
	orders been recieved?		
	stuffarrived yet?		
	ıldn't not have?		
	order isn't shipped		
Why	there a delay?		
	doesn't my have yet?		
	the holding up?		
Why	shipment received?		
didn't arrive?			
	did delay happen?		
	know my orders haven't arrived		
	did delivery arrive?		
Why	shipment?		
Why	happening?		
Му q	uestion is "Why		
	my itemsarrived?		
Why	haven't been?		
	the delivery?		
	my order hasn't yet been?		
	it it delivered yet?		
Were	e the?		
	is my question, yet arrived?		
Why	is it long?		
	wasn't received?		
	order as of yet.		
	my will come.		
I	order not delivered.		
	don't yet?		
How	there yet?		
	my order received?		
Why	it in?		
	was there.		
	get order already?		

clarify the
Please late
Why my yet
Why has been?
Why it long delivery?
my order?
Why shipment happening?
did I my ?
What happened shipment,?
I asking orders arrived.
my soon?
Didn't receive?
yet.
would know I receive my order.
don't the order?
What's delay in?
Why my reach?
Shouldn't arrived?
Why orders yet?
My doesn't up
haven't order already?
order not yet
I my package
The delivery?
reason for package showing?
What's with?
items arrived?
orders didn't
my yet arrive?
I have my orders to
have delay?
there a for in?
did the not ?
have a why my orders to
order already?
my show up ?
What happened, sign ?
this by now?
Why itemsarrived?
There holdup in receiving
Why shipment?
come we delivery?
the huh?
Why hasn't arrived?
Why on order?
been hold up my items.
hasn't order shipped
Is me?
Please
Please late

had shipment?
I my
Why we the?
is it taking long items?
the my hasn't come up yet?
Isn't order arrived yet?
my order be?
Why wouldn't?
I'm why arrived.
haven't things yet.
would know the of
How there's yet?
is arriving yet.
My order yet
My yet.
i have gotten ?
I have it?
My is why have yet?
What's the with?
wonder order be received.
Why is received?
was my held?
I have the
why my orders arriving?
Why are shipment?
is an yet
that hasn't arrived.
Why my items ?
my orders have arrived?
why haven't yet arrived?
my order,?
My question haven't received yet
Why does delay?
Without package?
an order is yet.
order arrived yet?
was delayed?
order yet arrived.
order come up
has not received.
Why is no received?
No why?
are my not?
wasn't delivered?
What is reason my has not ?
I the order
does not show up?
An delivered
I got my?
orders arrive?

Is not?
Why my up?
What no sign the package?
don't why I'm on date.
not my items?
my soon?
Why haven't yet?
it strange that order ?
becausehaven't order yet?
The yet!
My arrive
come my not arrived?
was notreceived?
is why?
isn't my order ?
is the ?
Why it unreceived?
Why the late?
my question?
My order
I have question orders haven't arrived
I'm package.
isn't yet
What holds?
My why my arrived?
Why been yet?
is the that my arrived?
My is yet arrive, ?
Why haven't orders yet?
my order delivered?
am wondering will
question is yet arrived.
Why not sooner?
do not my ?
are for delay?
Why has my?
did shipment?
What the the in?
I need my orders arrived
My yet.
Why not been?
that delivered?
Why I the ?
my haven't my orders yet?
there an shipment?
What the no sign ?
am waiting for the?
order has not yet
does order reach?
delivery on?
donvoly on:

my order	been?	
Why orde	er me?	
did	not arrive?	
Why shipment	?	
What is	haven't arrived?	
a shipme	nt arrive?	
here.		
Why orde	er?	
An has	yet.	
has	arrived to me?	
Why did	to?	
Order still	!	
was delay	ved,?	
a a	my order.	
My	yet in my	
Why hasn't I?		
Why orde	er yet?	
hasn't my got?		
but	it's not arrived.	
My question	haven't arrived?	
late	shipping?	