## [Demo] NLP Dataset for Customer Service Automation

Company Type	Smartphone Manufacturers	
Inquiry Category	Order status and shipping updates	
Inquiry Sub- Category	Wrong product received	
Description	Customers receive the wrong model or variant of the smartphone they ordered, and contact support to initiate an exchange or return process and get the correct product.	
Data Size	5,453 paraphrases	
Want to buy data?	Please contact nlp-data@qross.me via your business email address.	

 $\begin{tabular}{ll} Masked sample paraphrases of one "Smartphone Manufacturer" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$ 

I need returning
Immediate for incorrect return.
bad device to be
Someone wants know to phone.
Can you for bad?
me incorrect devices?
for the wrong procedure.
The person return bad
You to a faulty
there way to phones?
Help needed wrong procedure.
The the of phone.
Help when incorrect?
I phone.
aid for a?
of bad phone.
need your help phone back.
I to get a a bad
of requested.
Bring back?
seeking guidance on how to phone
I your faulty phone.
help returning a
You in incorrect
phone returned assistance.
There returning cell.
return immediate
I help returning the

Can	help handset?
	returned requires
	assistance returning a mistaken
	need right now.
Some	eone is seeking guidance
Wron	ng remedy this?
Wron	ng how mess?
	phone, how this mess?
Need	l a wrong?
	who can mistaken cellphone unit.
	need fix wrong phone.
Wron	ng cell phone's
Some	eone is the return
	you have returning?
	in returning incorrect
Does	offer for the phone?
	the of a bad
Yes,	you me return ?
	I an phone?
	return of
Pleas	se assist incorrect
How	I get phone?
Requ	esting for to
	is a need for faulty
Supp	ort for faulty
I	for a lousy
	needs support.
How	an device back?
	can to return incorrect?
Imme	ediate needed wrong handset's
Help	incorrect?
Shou	ld you return?
	to reverse this?
	$need \_\_\_\_ getting \_\_\_\_ wrong \_\_\_\_ back.$
How	can you return?
	help in returning
We $_{-}$	a lousy phone.
I	when returning phone.
	me my wrong
	t a phone
	the incorrect phone?
	ng need
	$\_\_\_$ someone $\_\_\_$ help $\_\_\_$ the $\_\_\_$ device.
	to help the incorrect device?
Requ	est return a
	$\begin{tabular}{ll} person $\_$ requesting the $\_$ of $\_$ phone. \\ \end{tabular}$
	is looking for returning unit.
	mobile, need to
	assistance in returning cellphone
	for $\_\_\_$ with $\_\_\_$ bad phone $\_\_\_$ .

the wrong?
be returning faulty gadgets.
how to old phone.
flawed device?
assistance a unit.
Your assistance for incorrect to returned.
I want a phones.
need the of someone to return
need guidance return flawed device.
There returning faulty devices.
Can you a phone ?
How get the to?
I'm trying to mistaken
is willing help sending phones?
for support for devices.
The of bad device.
Help faulty
there a way you return incorrect?
I with my faulty
for some help returning
Are you able help my wrong ?
I'd a faulty
device return?
Wrong phone
There a need returning faulty
Returned the requested?
Can you return?
Need to a?
can help in incorrect?
possible get aid return bad?
Get assistance returning a ?
helps sending incorrect?
Help return phone?
I need return
Who help sending the incorrect phone?
Who aid wrong phone?
I am to a
return of mobile
return that is?
for the a bad
you help me my ?
Need the faulty
Seeking advice a back.
Can someone help me ?
mobile, exchange?
help returning a cellphone.
should help for wrong
The needs be immediately.
Help flawed

you me my device?
need return a wrong phone.
I would like a a lousy
I phone is not correct one?
Could the wrong phone?
return phone.
You need return of wrong phone.
help me when return incorrect ?
Can you help phone that ?
needgettingwrongback.
Coming cell: help ?
Are me my phone?
How problematic?
Guidance how flawed device.
is a need when returning a
help in incorrect handsets?
need to return a
Get to bad cell.
Can a phone?
it you can return ?
Can assist in phone?
mobile, exchange?
requesting device.
Someone information how return phone.
you in the device?
a return a bad
to handsets.
on how return flawed device.
the return device
Returning wrong?
have to wrong returned.
Please returning ?
Assist in?
Need a phone.
There is on the return of device.
with a handset.
want refund for
Can return an device?
Returning cell.
willing to in back incorrect phone?
Looking for returning cellphone
Can my?
how get an old back.
help a bad ?
d bdd of bad device.
I help to send unit?
I need a
return phone?
to phone.
What do assist returning handsets?

sent, fix
Wrong needs immediately.
Help wrong phone.
Need assistance with ?
Looking getting a unit
it possible help handsets?
Wrong now?
it possible get returning bad?
you aid the of ?
for the a bad phone.
help me with the device?
There aid back incorrect
problematic phone?
a phone.
bad phone help?
need support for a
Help requested cell?
Wrong device here!?
with return?
Help! the phone
of a device.
Help return!
assist wrong device?
returning an
I for returning cell?
is required the set.
a phone return.
a phone is?
do I return an phone?
help us the wrong ?
is back the phone.
an phone?
a bad help it.
Support to phone.
Immediate is for Wrong
the phone back.
Someone is offering sending back
Someone needs guidance to flawed device
assist returning cellphone.
need advice on how return a
need exchange?
I help faulty phone
need assistance incorrect
Help returned
There for sending phone
we fix this mess?
need help the
assistance return a phone.
Is way you help return ?
Assist in of

Are	able to	wrong phone?	
	phone? r	eturn?	
	ret	ırn a wrong?	
		skills return a?	
		n sending the phone?	
		return of incorrect?	
		wrong	
		when returning wrong cell?	
		returning	
		returning my?	
		advice how to return	
		n the phone.	
		ect device can me :	it?
			16:
	to a		
	flav		
		person returned the phone.	
	you please		
		return of wrong device?	
		when was	
		to return a	
		phone.	
	phone		
	rn for		
		a wrong?	
	ng need _		
		cell?	
	with a		
		_ of a	
		how phone	
		nelp a cellphone	
Who	with	back the?	
		refund a phone.	
Your	is	wrong returned.	
I	return _	incorrect	
		_ returning a cellphone unit.	
	to help w	ith wrong	
Wro	ng	immediately.	
Retu	rn bad	<u>_</u> .	
Your	is fo	or the wrong be	
Help	return	?	
Ther	e	for a phone.	
	ng return		
Help	in	?	
	you a		
		turning	
	needs		
		fix mess?	
	wrong ha		
		the phone?	
		for a lousy	
		<del></del>	

Can you help?		
Is possible to assist me wrong?		
Can you wrong?		
can you to phone?		
requested, returning?		
have the return incorrect phone?		
to a back?		
mobile, exchange?		
you me my device		
Is there you can help ?		
you to return wrong?		
in returning handsets?		
to send back incorrect phone?		
assistance in the phone?		
I to return phone that		
a flawed device quickly.		
help how return phone.		
require assistance returning wrong wrong		
help wrongly sent?		
Wanting return phone.		
to return mistaken unit.		
device needs!		
Want assistance a ?		
I need to		
Is it possible help a cell?		
$\_\_\_$ to help me return the incorrect $\_\_\_$ .		
to me returning my device?		
wrong assistance?		
The has to		
I about returning an		
Please in returning		
There need be for		
Please assist incorrect?		
help me return device?		
needed returning malfunctioning device.		
help incorrect phone.		
wrong your assistance.		
Wrong phone's immediate		
with phone.		
can I incorrect?		
Incorrect phone?		
Can me in the ?		
you to me return device?		
Repatriation phone?		
What can do to help ?		
How do care of incorrect?		
Are help me the?		
need now?		
Can with an exchange a?		

the wrong phone.
Who $\_\_$ available $\_\_$ help $\_\_$ back $\_\_$ incorrect $\_\_$ ?
your to get a phone
Someone for to exchange
Are able to the wrong?
Assist incorrect
need with phone returned.
Bad help back?
you fix phone?
Is possible bad is return?
in wrong phone.
Someone trying return a is mistaken
Wrong assistance.
help a that is wrong?
a faulty phone back.
Support is for phone.
Can give me assistance ?
need help?
your phone back?
help me an incorrect
There for sending the phone.
is for when returning phone.
I'd to mistaken unit.
return bad?
Wrong here??
I want that's incorrect.
wrong ?
There is a broken phone.
to bad phone?
I need with wrong phone.
Can you me device?
help me the?
Wrong how to
Wrong exchange
possible you help return the?
phone, how mess.
wrong device to
Need phone return?
need getting the wrong
Please phone number.
Can you me in ?
help with phone?
in returning ?
They help returning
Get some help
Requesting phone to
Can you return?
phone help. I aid for bad ?
available for a cell?

am to my wrong
Will you help return?
Can you return phone?
Help the wrong refunds.
is needed wrong handsets
with wrong
aid for returning?
You can help
Can you help device?
is for refund procedure.
to bad return?
requested when cell.
to get bad
requested returning a
Is possible an incorrect cell requested'
would to how a flawed device.
help with return of incorrect?
help me with my?
return needs immediate
incorrect?
need for how return a device.
get aid for cell?
phone and mistake.
should phone be?
would like the phone.
help for back wrong phone?
of a bad
Wrong phone is help.
device here!
Need help a
Can help exchange malfunctioning?
Wrong assistance.
me a bad?
I with a wrong
If can phone.
assist returning my?
I be with the ?
wrong phone
Help incorrect
phone returned your
device is wrong be
Please incorrect phone?
Please help?
could return the phone?
Who assistance send phone?
You flawed gadget.
you want get aid cell?
for to return a
Assist with wrong
The phone needs

it possible my device?		
you in incorrect?		
assistance, phone return?		
Looking for someone help with		
with faulty?		
Seeking advice on device.		
you help the ?		
assistance returning a ?		
How return wrong?		
Help with lost ?		
assistincorrect phone.		
support Wrong return.		
you help phone back?		
returning incorrect?		
There is for wrong		
Is you return the incorrect?		
need to the phone.		
are guidance on how get their		
I like guidance on to flawed		
How phone?		
Your assistance is wrong		
Someone help returning cellphone.		
the return of		
Need with?		
Correct, help		
returning the incorrect?		
to return cell.		
Wrong phone need to		
for wrong refund		
It requires your returned.		
returning a cellphone		
The phone is how ?		
Assist returning		
Can assist me in ?		
love a refund a		
Help faulty		
Assist handsets		
you be to phone?		
Help requested a that		
is need a phone.		
Need faulty phone.		
need assistance returning wrong		
Assist in phone?		
a return bad		
Requesting the phone to		
Can me back?		
Wrong phone		
Please assist the		
There help returning		
the incorrect device?		
inc incorrect device:		

	is	incorrect	refund procedure.
	phone to rev	rerse	-
How	malfun	ctioning?	
	required for	handset r	efund
	necessary to fix _		
	I get		?
	phone, how to		
	t I		ing ?
	wrong		<b>5</b>
	in		nit .
	we return _		
	that a phone		
	help		correct ?
	ing help retu		
	wrong		
			correct?
	do a		
	for assistance		
	is needed wi		
	to return		incorrect.
	returned?		210
	you		
	for		ind
	70u in		
	help with my		
	possible to help		?
	phone		
	the		
	needs help r		
	ediate is		idsets return.
	device here!		
	help with r		·
	returning a		
			cellphone unit.
	ng device's		rt.
	mobile, exch		
	me		
	exchange for		?
	returning the		
	ng device,		
	a phone		
	assistance ir		
	ng returned _		
	tell me how		
	u		
	to		g unit.
	an cell: assis		
Can	you with	?	

return a phone that is
is required wrong is
don't know return handsets.
I love get a a phone.
Help fix phone.
need help incorrect
That is Return?
assistance in returning my
Looking to a wrongly cellphone
incorrect cell: ?
do I phone?
device's return requires
I need help get flawed device
I advice on to a back.
for bad cells?
you a in error?
neededreturning mistaken unit.
Requested return phone.
Can me handset?
Is possible that you can wrong
Wrong be exchanged.
need know to return a
How to wrong ?
is needed to device.
Support to
help the return incorrect?
Help when the cell.
returning cellphone
I to know phone.
you me back my ?
If help, the wrong
Please help return
need to help the return of
I wish to refund lousy
Wrong to
Return bad
your returning faulty phone.
help rid a device.
return it?
Help wrong phone!
returning a device.
is exchange wrongly device.
need exchange right?
assistance the phone?
come back?
need the?
on how to
return faulty device.
** 1 .
Help is incorrect handsets

can me the wrong
I need returning a
you know bad cell?
return need support.
Wrong handsets return.
needed faulty phone.
was looking for how to a
needed faulty phone.
for mobile?
Returning was requested?
return a is faulty.
I get back correct?
you with of my?
do an phone.
when a cell incorrect.
Assist cell?
Wrong requires
Can you return a working?
phone?
seeking assistance how return a
The to return.
Requesting of
Assist the device.
Seeking guidance on how
Need help a
I assistance in device.
Seeking on how to
Seeking how return a
Are you to phone?
I want my device
error: wrong
Asking the return of  phone immediately.
I want to returning my
coming back?
need help returning cell
me the phone?
Can you a?
Wrong help?
I am return device.
a request the of phone.
You should help wrong
Please returning wrong
would to know to return
for bad to
Can someone a cellphone?
Please return
return of bad device.
you help device?
needs help.

needs help!
help us incorrect
returning wrong device.
some assistance with returning
needed wrong phone return.
in of phone.
need incorrect device return.
do return a incorrect?
Is it possible incorrect requested?
required wrong cell phone
phone, help?
Asking bad to
Looking to help unit.
I'd like get refund lousy
Are going get aid to a?
Who sending back phone?
How about incorrect ?
help returning the
want refund for mobile
looking help returning a
It your to return
assistance to a
Need the a phone.
How my phone back?
help me incorrect device.
resolve a phone?
Exchange of the mobile
Helping the cell.
advice! Wrong?
aid send back an ?
helps send incorrect?
Need faulty phone.  Wrong how reverse ?
Your assistance is after phone
you retrieve phone?
mobile, an
Someone is looking for a cellphone
get incorrect device back?
I to know how malfunctioning
Wrong need ?
mobile, need exchange?
I assistance back wrong
is for phone back.
incorrect handsets?
I help the phone.
I help the phone.  Returned cell: ?
Returned cell: ? Seeking on to a
Returned cell:?
Returned cell: ? Seeking on to a

should for returning faulty.
Please assist with?
how return a flawed device quickly?
incorrect return a phone.
return of a mobile
Can my faulty?
Looking returning cellphone unit.
Can me with device
Get assistance cell?
Can you back together?
to my device return.
is faulty handsets.
assistance with phone?
want a cellphone that was
Asking for how a broken
a flawed?
return of faulty
Can help the of faulty?
need for returning telephones.
Fix wrong?
I need to get the
Wrong needs
Wrong right away.
to send my inaccurate
returning phone.
cell isn't right?
needs with problem.
Asking about to
to get guidance on a phone.
Need help getting
return wrong phone?
do to a wrong?
bad cell.
phone how this?
needs for returning faulty
Want exchange wrongly
I advice return phone.
an incorrect require
bad that help ?
How rid of wrong?
out in returning mistaken
How phone?
Requesting a return
Support is a faulty
the return a device.
How retrieve incorrect?
bad return?
need help with phone
Support is phones.
Get returning bad?

support needed Wrong Handset's
can help return ?
Wrong exchange.
I my phone back.
seeking advice on how phone.
I'm wondering if can return my
requires return a wrong
How you get a ?
need to help my
Please help phone.
Help is required for wrong
Can with faulty phone?
wrong mobile now.
you help me my wrong?
I want a phone.
Need your return?
Is for you to help me?
Who wrong phone?
Requesting of a
help send back the?
phone your
Are you incorrect?
Wrong device's support.
returned?
Need with wrong?
there assistance returning bad?
Wrong phone's support
Assist in a
Get to bad
Can me return my?
for a badphone.
Returning the requested?
in a phone.
Incorrect mobile
assistance required to a
need in cellphone unit.
help returning wrongly
help for wrong phone?
assistance required for wrong
returning an error-ridden
help for the phone.
Wrong an exchange
a for guidance how to return phone.
asking for return device.
Wrong phone, mess?
incorrect handsets?
you help the device?
I return handset?
There need support return
help return

was a	a a	and	it.	
	of bad			
	h	and to retu	rn the	phone?
Wrong				
	ng to help			?
	help with			
	sending			
	to			
	phone's			
	hel			ulty 2
			1a	uity:
	help?			
	one, how			
	ho			
	assist me		_ of	_device?
need	to how	retur	n	device quickly.
	turning			
you l	nelp	_ return _	an	device?
	to	wrong pho	one.	
help!	Wrong	?		
I have trou	ıble			
	in			
Can you _		_ back?		
	a phon			
	_ the return			
	ssistance			
	ive			
	help, bad			
	Returned?			
		nhone	n	nalfunctioning?
	n			nanunctioning:
			h	
	return			
	a that h			
	can be			his mess?
	aid for			
Helping _	returning	wron	.g?	
need	your help	a p	ohone tha	t
I need gui	dance h	ow to get _		·•
	sending	g inco	rrect pho	ones?
Wrong pho	one,	_ reverse _		_
	help	re	turn of a	n incorrect device?
	tance is			ong
	ow to return _			
	send my inac			
	_ fix		·	
			ina	collabono unit
18	101	recuri	шу	cellphone unit.

requested when returning
Seeking about how return
Wrong soon.
phone returned and
like to help an incorrect device.
Looking help return of a mistaken
necessary for returning faulty
How return is?
Someone trying exchange a
Do need for a bad?
Your the wrong phone be returned.
Help is a bad
The phone is can ?
I need help a
possible get for returning a cell?
Wrong and right
Assist incorrect ?
phone needs!
wrong back?
Help, I need a
Can help send back a ?
some a device.
return incorrect phone?
a need to flawed
You have correct returned.
Is it possible wrong?
You support returning a
returning phone?
Help with incorrect .
return requires support.
Is for to an incorrect phone?
you get to return ?
Please assist phone.
I need returning faulty
of a faulty device.
There be for faulty
Can help me my ?
sent device.
Seeking phone.
Asking for a bad
you thephone?
help returning
Get for cell?
I assistance returning wrong
a bad phone?
A phone assistance.
Get to a cell.
is needed a faulty
assist in incorrect
Help returning
·

Should	help return _		?
you _	return	_ devices?	
Your		the wrong	Returned.
	to h	elp me	the wrong phone?
Your assist	ance is needed		phone
	l a fo		
			a flawed device.
	a wrongly		
	your with		_ phone.
	you send _		
	with		
Help	phone.		
	is needed for th	ne	
	to return	a mistake _	·
	assist the		
	acqı		
	a ba		
	the inco		
	_ requires		
Who helps		phon	ne?
Returned _			
I retu	rn p	hone?	
	e and to _		
			ırning a
you _	lost p	hone?	
	help		phone?
you h	elp	sent de	evice?
	elp retur		
there	for	bad ce	ell?
	help		
	assist in r		
Can you he	lp	?	
			back phones?
you h	elp return	ı	?
	faulty _		
	help return	bad	?
mobil	e he	lp!	
is		when re	eturning faulty phones.
	e, how		
			vrong is
Asking	in	(	cellphone unit.
			f device?
	.elp return		
	my		
	turn an		
	ne return		
	ininco		

the wrong?
return phone?
possible to returning bad cell?
need help the
send the phone?
help with?
assistance return bad cell?
a malfunctioning phone?
return faulty ?
assistance for wrong returned.
Someone wants how return missing
to me my incorrect device.
is bad cell.
Returned cell:?
Looking assistance in returning unit.
you to help return phone?
needs assistance.
I need help
do return handsets?
Can help returning my?
How return an mobile?
please incorrect handsets
how return a broken
Wrong help.
about aid to return ?
for cell?
Wrong assistance.
Can help us ?
The phone and return?
mobile be now?
I to return an device.
Looking for help an
you an phone?
The wrong to
Please returning incorrect?
not phone!?
Wrong device!
Looking assistance a phone.
need a phone.
phone return immediate
There is for help on return device
need with returning wrong
help send phone?
have a returning incorrect
I return a bad?
itmydevice return.
Who with sending back wrong phone?
want an handsets.
Can you help device?
Wrong device, to?

a wrong	return.	
Someone is	how	a phone.
for assistance retur	rning	·
Looking	help a _	phone.
you back	_ incorrect	?
with wr	ong phone?	
Help ph	one proc	edure.
can return	wrong	_•
Need support the _		phone.
cell: req	uested?	
for to	a cell	·
Need a	phone.	
returnin	ıg incorr	ect cell.
requires	assistance.	
need help	handset.	
get aid r	return ce	ell?
help har	ndsets.	
need some	my p	hone.
I return	incorrect	_ phone?
need help my	·	
Someone is for		unit.
I how to	ph	ione.