## [Demo] NLP Dataset for Customer Service Automation

Company Type	Health Insurance Companies
Inquiry Category	Healthcare cost estimation assistance
Inquiry Sub- Category	Explanation of benefits
Description	Customers request clarification on the information provided in their Explanation of Benefits statement, including costs, coverage, and any potential discrepancies.
Data Size	5,045 paraphrases
Want to buy data?	Please contact nlp-data@qross.me via your business email address.

## $\begin{tabular}{ll} Masked sample paraphrases of one "Health Insurance Company" customer inquiry. (Purchased data will not be masked.) \\ \end{tabular}$

Why		_ being c	harged	serv	rice	it should	be fu	lly		my b	enefits _	?
Why	I	to	some	ething	_ should	cov	ered _	my	summar	y?		
I wonde	er	I g	etting	my b	enefits _	·						
	I	a	my _	when	be	nefits sum	nmary	says	_ have	full	_?	
When _	say	s full	the		ar	e I paying	?					
		_ why I'n	n being	for a		be pa	id	in my	su	mmary.		
	bille	ed for a _	that	be		on my		summar	y.			
		_ been cl	harged wher	n my	cover _	?						
I'm	_ charg	red	the su	mmary said	d		all co	vered.				
If	should	fall	cover	age, why a	re there			_ the	_?			
Shouldr	n't this		inclu	ided	my full _	?						
I am cha	arged _	som	ething	should	paid _	full a	ccord	ing			_•	
	I'm	getting _	for	my	insuran	ce summa	ry	is	_?			
is	with	charg	je, ben	efit?								
		_ see	charge	my bill	when _		summ	ary says	co	verage _	this	service?
My bene	efits		full	this ser	vice,	_ why an	ı I		charge _		_ bill?	
		_ summa	ry shows ful	l coverage	, how _		get	?				
There is	full	for th	is service m	entioned ii	n b	enefits			I seeing			?
my	у	were	it, w	hy is	service	char	rged?					
Why	I	when	benefit	ts	servi	e?						
How co	me	_ are fee	s associated	·			falls _	my	coverag	e?		
	is st	tated	bene	efit outline	, why	e	xpecte	ed to				
If my _		_ cover t	his service,			f	for it?					
th	is	clearly l	isted in	_ benefits,	an	ı I	?					
be	enefits _		full _	for th	is servic	e, why			cha	arge on 1	my bill?	
Why is _			when my be	nefits	s	ervice?						
my	y benef	its summ	ary it _	be	cove	red, why $_{\scriptscriptstyle -}$		cha	rged		service?	
		should	have i	t is th	nis	being slaj	pped	cha	rges?			

should	my benefits, so what c	could justify	?	
not sure	being billed for	that	paid per my ben	efits
Shouldn't particula	r service taken	of, as	overview?	
this service	with charges if be	enefits already	?	
I to	_ for service not	fully covered?		
Wonder I	benefits	cover this stuff.		
there fees	with if s	should be in a	my?	
is	my benefits, why I	billed?		
this be includ	ed on my _	info?		
being billed	it's to	be fully and	know wh	y.
	summary			
understand w	hy I have to this	s stated	outline.	
I don't I have	to is cove	red	·	
	under ones, how co			
	ay supposedly _			
	for included in			
	d in my benefits, are _			
	en my benefits			
	fully of, as		overview?	
	coverage fors			my .
	am			
	e when it supposed			
	is			
	why does		J	
	when benefits i			
	for a		•	
	d that my insura			
pay a service		·		
	in why	there cl	harge?	
	to be if my		3	
	charge it'ssupposed _			
	benefit mu			
	ng when my cov			
	as outline		verview?	
	ed that my			
	am			benefits ?
	it been comp			
	include coverage bas			_·
	been fu			
	service be ]			
	ce it's in ?			
	to benefits sum	ımarv why a	m I charged for	r ?
	ing for service d			··
	on my bill b			this ?
	rged summ			
	arged when		c coverage.	
	thing that's		?	
	ully covered according			
	er this am			·
	nary full I'm			
	. ,	<del></del> *		

It should been covered in	being billed.
there a to	for this service despite?
If my already covered it,	it?
When it according	my benefits summary, am I?
Why we service	if it's in?
When benefits full	do I charged?
Shouldn't be covered	my?
How bill a servi	ce that's supposed to?
this be taken	of, according the overview?
I'm sure I'm billed for	r this if it's be
I this whe	n the benefit summary clearly coverage?
	be in benefits summary?
my had it, why	
	as is benefits overview?
according	
	for should by benefits summary.
come I'm being billed for	
	s benefit indicates total coverage?
I'm this when it's	
slapped with a charge	
	though I benefits?
	g my summary, being
why pay for ser	should paid according benefits summary?
Shouldn't this covered	
	d I am for should be in
the full coverag	
	c, am I paying for  Should be full according to my
	for a that be for my ?
	rvice it clearly full coverage in the?
	hing that my summary?
	pay this supposed to covered?
	benefit summary, I paying for it?
	arges since benefit summary says ?
I why have to pay	a is not in summary.
come being charged for	service if supposed fully in ?
I'm being charged even	it be all covered.
I my bene	
benefits summary states fu	ıll kindly charge?
benefits b	e covered but I'm being charged.
am charged son	nething be in my benefits summary?
How service is charge	ed benefits covered it?
don't why I pay	when benefits are covered.
	/erage, are paying for?
charged when I	
	full coverage benefits summary?
	e that should be in summary.
	but being charged for it.
	supposed covered?
do charged when the	full coverage?

benefits document, it have been covered, getting
me I'm being billed service should be by my benefits
Please for service covered by my plan.
benefits states that I be covered for
Why something is clearly listed in my?
the service charged if it been covered my?
The benefits summary shows how come?
service care of completely, as outlined benefits?
Why I charged benefits pay for?
Why I billed for fully covered?
my be charging me.
I know why am being service my
give me an explanation of for this service if it's be ?
Explain the my benefits states full?
I'm being a that be paid benefits summary.
to this covered, what could justify charging ?
benefits summary payment, why there charge?
my benefits states it should have completely
The benefit states full why am paying this?
I want know why this service in benefits
am I expected it stated in benefit?
I'm be per my benefits summary.
am getting charged when are this?
I seeing a my bill, summary states full?
not pay when this is in benefit outline.
someone tell have when see my benefits covered?
benefits summary says but I'm being
If my benefits summary there charge?
was there was with the since my benefit summary
Why this service covered by?
is there charge supposed full coverage?
When says should be covered, why am paying?
am I charge my when I have coverage summary?
According my document, completely but being billed.
billed services that in my summary?
I being charged for that be my summary
billed, but my benefits document, should have
This be all the summary, but charged for
my benefits says it be covered, why for for service?
should been completely covered according document am billed
Why is I'm charged something should be fully paid my ?
If benefits cover that is it ?
there a with my benefit summary says ?
I'm charged for things that the benefits
being that should be paid to my summary, can ?
It have been my benefits but I being
How come billed in my summary?
would I for when says full coverage summary?
Despite coverage benefits, charged for this service.
Why pay for that not to my summary?

	e explain why I'm billed for this to be covered
	this stated in benefit am expected for it?
	${\tt come\ I\ \_\_\_\ charged\ \_\_\_\ benefits\ summary\ shows\ \_\_\_\ ?}$
	$confused \ about \_\_\_I'm \ being \_\_\_\_a \_\_\_that \ should \_\_\_\_my \_\_\_summary.$
	should covered according benefits, justify charging me?
I'm _	charged for it the it should all
	benefits summary states full explain ?
It sho	ould covered my I'm being billed.
	eing charged for should be my summary.
	don't understand I'm being billed when is my
	charge my bill if my summary says full?
	service paid for accordance with summary?
	n benefits say this be charging me?
	this service, why is?
	you tell why billed this if it fully policy?
	n it should covered to my benefits am it?
	come have pay a service that's be?
	why being billed a that should be paid summary.
	benefits summary shows coverage,how charged?
	my benefits were this being charged?
	I this is full in the summary?
	benefits it, why is charged?
	charged for something is not paid to my
Shou	ldn't particular service completely taken of overview?
	$\_$ summary says it $\_$ all covered $\_$ I am being $\_$ .
	benefits have this, why service being charged?
	notice an unexpected fee for service plan.
I'm _	billed my benefits says it been
I don	't am benefits cover this.
	said no charge but?
	y full this charge.
	for a service summary says should be for.
	charge on bill because my summary states this
	charge is on my bill because benefits
	a on my bill if benefits full coverage?
	a bit in j bit in better a listed in my summary?
	you bill this service covered in?
	this listed why am I billed it?
	is a if my benefits summary full?
	I billed this it's to be fully covered in ?
	expense to my benefits?
	summary clearly states full coverage, for that?
I	charged a service that covered benefits summary.
How	being that should be paid according benefits?
	my benefits info, isn't fully?
I	_ why a if my says payment.
	know being billed a service should be paid my benefit
	come I pay this charge when to ?
Ι	understand why I being service that paid for in my

service for using my summary?
Please the fee a covered plan
this service be completely taken in my benefits?
bill service covered in benefits?
pay for that not covered in my summary?
come charged service when supposed be?
When says I should be covered, am being charged?
When shit is in am I charged for?
do I have pay service isn't fully?
getting when my benefits cover
this be in full coverage based ?
being charged that be paid the benefits
I am being billed for something is?
reason being charged for service, despite benefits?
wondering if am billed for despite supposed
summary says should covered this service.
What this a that's supposed to fully ?
Why I have to pay when outline?
Why expected to pay this is outline?
The benefits says be all covered, getting for .
When should fully benefits summary, am I being this
Why am being for a my benefits says covered?
is fully in my benefits summary?
The states that should all covered, I'm for
The benefits summary says it all paying
am I being for a service not fully summary?
my states fill explain the charge
my states full explain the charge.
benefits summary this all but I being charged
benefits summary this all but I being charged  Shouldn't service be fully per ?
benefits summary this all but I being charged  Shouldn't service be fully per ?  being summary that this should be covered.
benefits summary this all but I being charged  Shouldn't service be fully per ?  being summary that this should be covered.  Is this service my ?
benefits summary this all but I being charged  Shouldn't service be fully per ?  being summary that this should be covered.  Is this service my ?  I why I to pay for cover
benefits summary this all but I being charged  Shouldn't service be fully per ?  being summary that this should be covered.  Is this service my ?  I why I to pay for cover  Is I am getting billed for this ?
benefits summarythisallbut Ibeing charged  Shouldn'tservice be fullyper? beingsummarythat this should be covered.  Is this servicemy?  Iwhy Ito pay forcover  IsI am getting billed for this? isthatpay whenis covered inbenefit?
benefits summary this all but I being charged  Shouldn't service be fully per ?  being summary that this should be covered.  Is this service my ?  I why I to pay for cover  Is I am getting billed for this ?  is that pay when is covered in benefit ?  According my it should covered, but I'm getting
benefits summary this all but I being charged  Shouldn't service be fully per ?  being summary that this should be covered.  Is this service my ?  I why I to pay for cover  Is I am getting billed for this ?  is that pay when is covered in benefit ?  According my it should covered, but I'm getting  am I seeing a on my bill my benefits coverage ?
benefits summary this all but I being charged  Shouldn't service be fully per?  being summary that this should be covered.  Is this service my?  I why I to pay for cover  Is I am getting billed for this?  is that pay when is covered in benefit?  According my it should covered, but I'm getting  am I seeing a on my bill my benefits coverage?  Can explain why I have my benefits are fully?
benefits summary this all but I being charged  Shouldn't service be fully per ?  being summary that this should be covered.  Is this service my ?  I why I to pay for cover  Is I am getting billed for this ?  is that pay when is covered in benefit?  According my it should covered, but I'm getting  am I seeing a on my bill my benefits coverage ?  Can explain why I have my benefits are fully?
benefits summary this all but I being charged  Shouldn't service be fully per?  being summary that this should be covered.  Is this service my?  I why I to pay for cover  Is I am getting billed for this?  is that pay when is covered in benefit?  According my it should covered, but I'm getting  am I seeing a on my bill my benefits coverage?  Can explain why I have my benefits are fully?  there if it's to be covered?  are fees associated this when it under my?
benefits summary this all but I being charged  Shouldn't service be fully per?  being summary that this should be covered.  Is this service my?  I why I to pay for cover  Is I am getting billed for this?  is that pay when is covered in benefit?  According my it should covered, but I'm getting  am I seeing a on my bill my benefits coverage?  Can explain why I have my benefits are fully?  there if it's to be covered?  are fees associated this when it under my?  a reason that service despite my full?
benefits summary this all but I being charged  Shouldn't service be fully per?  being summary that this should be covered.  Is this service my?  I why I to pay for cover  Is I am getting billed for this ?  is that pay when is covered in benefit?  According my it should covered, but I'm getting  am I seeing a on my bill my benefits coverage ?  Can explain why I have my benefits are fully?  there if it's to be covered?  are fees associated this when it under my?  a reason that service despite my full?  that this should covered but being charged.
benefits summary this all but I being charged  Shouldn't service be fully per?  being summary that this should be covered.  Is this service my?  I why I to pay for cover  Is I am getting billed for this?  is that pay when is covered in benefit?  According my it should covered, but I'm getting  am I seeing a on my bill my benefits coverage?  Can explain why I have my benefits are fully?  there if it's to be covered?  are fees associated this when it under my?  a reason that service despite my full?
benefits summary this all but I being charged  Shouldn't service be fully per?  being summary that this should be covered.  Is this service my?  I why I to pay for cover  Is I am getting billed for this ?  is that pay when is covered in benefit?  According my it should covered, but I'm getting  am I seeing a on my bill my benefits coverage ?  Can explain why I have my benefits are fully?  there if it's to be covered?  are fees associated this when it under my?  a reason that service despite my full?  that this should covered but being charged.
benefits summary this all but I being charged  Shouldn't service be fully per ?  being summary that this should be covered.  Is this service my ?  I why I to pay for cover  Is I am getting billed for this ?  is that pay when is covered in benefit ?  According my it should covered, but I'm getting  am I seeing a on my bill my benefits coverage ?  Can explain why I have my benefits are fully ?  there if it's to be covered?  are fees associated this when it under my ?  a reason that service despite my full ?  that this should covered but being charged.  According to my benefits document, should so am
benefits summary
benefits summary
benefits summary this all but I being charged  Shouldn't service be fully per ?  being summary that this should be covered.  Is this service my ?  I why I to pay for cover  Is I am getting billed for this ?  Lis that pay when is covered in benefit ?  According my it should covered, but I'm getting  am I seeing a on my bill my benefits coverage ?  Can explain why I have my benefits are fully ?  there if it's to be covered?  are fees associated this when it under my ?  a reason that service despite my full ?  that this should covered but being charged.  According to my benefits document, should so am  summary says full why am I paying ?  service being charged, my benefits have it?  The benefits says should but am charged.
benefits summary this all but I being charged  Shouldn't service be fully per ? being summary that this should be covered.  Is this service my ?  I why I to pay for cover  Is pay when is covered in benefit ?  According my it should covered, but I'm getting am I seeing a on my bill my benefits coverage ?  Can explain why I have my benefits are fully ?  there if it's to be covered? are fees associated this when it under my ? a reason that service despite my full ?  that this should covered but being charged.  According to my benefits document, should so am summary says full why am I paying ? service being charged, my benefits have it?  The benefits says should be tovered.

Can someone	have to	_ even m	y benefit	fully?		
Why am	_ charged	should be _	according	my	_ summary?	
benefits	that this should b	oe all	ch	arged	it.	
seems like I'	m being charged for	should	be	my	•	
full	for this	benefits sun	nmary, why	_ I seeing _	charge	_ my bill?
I slapped wit	h a charge when		to			
with bil	ll service that	t is to	fully?			
Why am gett	ing charged	cover	_ service?			
a	I'm charged this _	despite	covered by _	benefit	s?	
Explain char	ge as my benefits	clearly	?			
If my	then why is thi	is being _	?			
This service clearly	y in	summa	ary so why am $_{\scriptscriptstyle -}$	?		
When	coverage in be	enefit wh	y I paying	for?		
I'm charged	a service	Sa	$_{ m ays}$ should be $_{ m -}$	covered	•	
my	_ covered why is t	his	charged?			
If to be	fully po	olicy, why am I	billed		_?	
	ave to pay for this suppo			_?		
	letely my					
	son charged				ling to my bene	fits summary?
	ummary shows cov					
	why being billed _					efits?
	nistake with					
	ng on my bill			:	)	
	info,			_		
	being slapped with			t?		
					1.	
	or this because it's				policy.	
	mary says this should be			·		
	I'm told is co		outline?			
	me char		2.11			
	s su					
	is this ce when					
	fully					
	covered r				for	
	ummary shows cov					
	for this service who					
	s it,					
	to pay for this					
	according				for it?	
	plain the					
	categorized m					
	if meant to l					
	een entirely covered				ng billed.	
	to s					
	should b					
	service you are co					
	charge, despite					
	when benefits		ke this?			

benefits summary	for this service so why I charge?
you this service	are covered in benefits?
benefits document should	completely but I'm being billed
am I charge my	benefits summary mentions full?
I'm getting billed	are under covered ones?
my benefits summary	fully covered, why I for this?
Why I to my fu	lly cover?
When is covered ber	nefits am being charged it?
my benefits, should	have be charged.
How come when my benefits su	ımmary?
Why this not fully	in benefits summary?
Shouldn't service be taken of co	ompletely, in overview?
Why am expected pay when	my benefit?
to my I full	assistance for service?
paying for should	covered according to summary.
Shouldn't full _	with my benefits info?
How come I'm slapped with a	service be?
a s	ervice should paid for with benefits summary
service be fully covered th	ne?
This be benefits	I'm being charged.
My benefits summary states	this?
there a reason I have pay	service, despite in ?
Why there a if be	covered?
don't why I'm being	_ that paid in full to my
to it should	covered, but I am for it.
Can you tell why being billed fo	or a that be with ?
summary this be	but I'm billed.
f being for this if	to be covered as in
a bill for something	summary says is covered?
come I'm being billed that	t insurance states ?
I I'm charged when my be	enefits
don't understand I p	pay for a thatmy summary.
When my benefits says it	why I?
Please tell why being charged _	that be paid in my benefits _
'm billed even according to my	benefits been
I I'm to when t	his is in benefit
Why am getting when ser	vices are listed ones ?
wonder if I am paying service	·
Is something wrong with the	my summary ?
'm being this because	
the service be full ba	
I being billed for somethin	ng covered insurance summary?
billed though my benefits	$document \_\_\_\_it \_\_\_\_\_been \_\_\_\_covered.$
	be covered but charged
I'm why I'm seeing a on my	if coverage.
The summary this should be	
benefits why am	getting charged for?
I is in my	benefit plan?
When summary full cover	age, why am the?
According show	uld have been why am I getting billed?

Why am I a on my bill shows this service?
am I seeing a on bill my mentions ?
come been with charge when be covered?
The benefits says should covered, but it.
a for a service supposedly covered plan.
I seeing a my my benefits summary coverage this
Why am billed something says is covered?
If it fall are there this service?
If is be fully covered in my billed this service?
How come I for in my summary?
Why I when know covered in outline?
I to pay I this is in my ?
When stated fully in my benefit why expected pay?
am I charged my this?
I'm being a it's be fully covered in
$I \ \underline{\hspace{1cm}} \ understand \ \underline{\hspace{1cm}} \ I \ \underline{\hspace{1cm}} \ paying \ \underline{\hspace{1cm}} \ this \ service \ \underline{\hspace{1cm}} \ it \ \underline{\hspace{1cm}} \ \underline{\hspace{1cm}} \ coverage \ in \ the \ \underline{\hspace{1cm}} \ summary.$
I to know billed for a should be for my benefits summary.
Why pay for this benefits?
shit is listed in benefits, are I ?
What is if the benefits promises full?
benefit summary clearly states I paying for?
When it clearly states benefit summary, why service?
Do pay for that my should?
like know why is charge if my benefits summary
Should I paying for a benefits ?
When this shit listed benefits, I to pay it?
it says full in summary, why am for?
my summary to fully service?
Please explain this as my clearly
this care of completely, was outlined my overview?
I understand being billed for that insurance covered.
am being billed even though to my should have
I need billed for that should be paid per summary.
Why bill for it's by the?
When shit is in why I billed?
is this being charged benefits have covered?
someone me why I to even fully covered?
why I seeing a on since summary mentions coverage.
Can you tell me I'm being billed for in?
Shouldn't this per my summary?
expected when I know this is covered my benefit?
When the benefit summary why paying?
Is it I'm getting this service my ?
I to for this when my cover ?
to document, it should fully covered, why am billed?
Can you explain why being if it's to be ?
I charge on my bill when benefits summary full for ?
I am paying for it coverage in the summary.
How can I be full coverage? already cover the why it being ?

to my document, I have been	I'm	
I understand why billed	says it's covered	in my
charged for though the	e benefits	_ should be covered.
come I'm for that my benefit	s summary	for?
Shouldn't covered according	my benefits?	
it states coverage bene		I this?
This covered according	what justify	charging me?
benefits should have is	being charged?	
this to paid according	my benefits?	
Shouldn't this coverage based on	my?	
I getting with a charge it	covered.	
don't I am being for se	rvice be paid	per summary.
am paying this when the	summary states	?
come there's if supposed to	fully?	
understand why I seeing cha	arge my when	n my mentions coverage.
How there a supp	oosed to be fully?	
There is is to be is	n my summary.	
there a charge summa	ry full payment?	
the service to covered by	summary?	
I want know why fees associated t	this	_ fall coverage.
to benefits document, it bee	n completely covered, _	I being?
this shit listed in my benefits,		
with a charge when	supposed be co	vered.
How come aren't cover	red by summary?	
I getting my benefits s	omething like?	
The summary states am I	it?	
I charged service my b	enefits says it	_ be fully?
service when it full cov	rerage benefi	t summary?
If service is to fully covered, can _		
Is there a reason being charged		?
Isn't service fully	the benefits summary?	
be covered by my?		
does make sense to charge n		
to there should no for i		
Is there with the since my		
Why paying for this service		
being billed, but according		
I my benefit		
Why a on my since my		coverage?
This clearly in the benefit _		2
Is service charged because benefit		
am being charged for		
I billed to benefits door		
should have been covered according my		<del></del>
I to I billed for		
is the reason for		
it says full in summary, why am _		
for charge if my s		
insurance that something		
I'm charged something	summary snould a	an ne

would like	am being charged	something _	should be paid	my	summary.
Why are there fees with	if should fall _		?		
billed my bene	fits said it	been compl	etely covered.		
When it shows in the					
When my cove					
I billed for that					
is the charged		it?			
Is the sharged			ny summary?		
I'm being billed this service					
			·		
I'm charged service					
A service p			. 1 6.1		
I'm wondering				ary.	
How for					
Please unexpected fee		covered by i	ny plan.		
fully on h					
why am expec	ted pay when this i	s in my _	·		
My total coverage, _	there mistake	with cha	rges?		
would pay ser	vice it full cov	erage in	benefit?		
for something	paid according	ng my ber	nefits summary.		
being charged for a	that say	ys be fully	·		
fully according	to benefits summa	ary why a	m for it?		
Why am	my bill when	summary	full coverage for	_ service?	
Can give me an why	have e	ven though	benefits	covered?	
How come	_ something seemingly	in my inst	ırance?		
there a charge	ed this despite	e my cove	rage?		
Is a with the if	indicates	coverage?			
somethin	ıg benefits su	mmary sł	nould be paid in full.		
When my benefits say	justif	y charging me			
getting slapped with	when is	be cove	red.		
should have it,	why is service bei	ng with _	?		
How I it's	to be covered?				
Can tell me I'm billed	service if it's sup	posed to be		?	
coverage for this	in summa	ry, why ai	n a charge	e on bill?	
I don't why am					
this clearly my					
benefit states			service?		
Why am being charged				•	
to my benefits					
I being something the				SV	
The benefits this should be				y <b>.</b>	
How have					
			rance:		
be according t					
supposed					
The benefits si			it.		
make charge r					
to know I			for in benefit	s summary.	
The shows full cover					
my benefits it should	d been covered,	h	oilled anyway.		
Is there reason have	pay for service	though	benefits	?	
get on m	y benefits?				

I why there	it s	supposed to	_ fully covered.	
My benefits summary that this		covered.		
do when	it says	_ coverage in	benefit summar	y?
I'm being charged for a service that				
If benefits guarantees full pays				
there a that I have to pay				
Is there a charges,				
My benefits should cover so what				
can't the service be acco				
I for a should			mv	
should havefullyaccordi				
you tell why I being				
full coverage in				
since my benefits docum				
I to know for			ed be fully	<b></b> '
I get coverage serv				
this be categorized	covered	benefits	s summary?	
my benefits overview, shouldn	't this	taken	_ of?	
benefits summary says it should		_ I'm paying	·	
Shouldn't this covered to	on	benefits?		
in my why am	I bille	d?		
Shouldn't care	e comp	oletely as r	ny benefits overvie	w?
I seeing a on my	the bene	fits	coverage?	
billed because according to my	y docu	ment, shou	ıld have	•
Please me being billed fo	ra tha	nt only be	in	summary
I know why I'm this	service	it's to be	e	
I'm being even though my	says	have	completely .	
How come I was charged servi				
How come I'm something				
If my benefits covering it				
Shouldn't the particular be fully				
someone to				
Why do you fees				
How come my sumi			_ my coverage.	
Why I when I ?		an coverage.		
is clearly benefits, v		hoing hillod	)	
Shouldn't paid as per			1 2	
there a the charges if				
justify the unexpected fee noti				<u> </u>
Shouldn't the be taken care			view?	
Why I to for a that _				
fully covered my be				
service should included in full		bene	efits	
Why am I when	_ this?			
$\_$ wonder $\_$ I am paying for $\_$	when _	benefit	_ states	
already cover	is this servi	ce being?		
benefits cover stuff,	I beir	ng charged?		
wonder I pay for service	when	states	_ coverage in	·
you tell why I'm for	servic	e I'm supp	oosed to	?
this being charged	my benefits	cove	ring it?	

I was charged that be paid summary.
If supposed to fully tell why I'm for this?
Why mot categorized as fully my summary?
am billed when services in my
being should been covered my benefits document.
to my benefits, not have pay
are being that isn't fully covered?
there charge it is be covered in my benefits?
I have this covered in my benefit?
Why service when states coverage the benefit?
you tell me for service if supposed be covered?
don't I have pay a service is not fully by
Is a why for this despite my ?
My benefits summary states this service, so why on my?
it possible that being that paid in according my benefits summary?
service to my benefits summary, so why charged it?
I charged for benefits summary says be paid
I have pay when stated in outline?
$_$ am $_$ why there is $_$ fee $_$ with $_$ when $_$ is $_$ in my plan.
I have pay something it's supposed free?
there a pay for this even my benefits cover?
Why do I for covered summary?
are I when benefits shows coverage?
bill service when you covered ?
Why I having a charge bill when says full service?
How hit with a charge to to covered?
a service that should paid per benefits summary.
I know why I am service should be for my benefit
why I'm my benefits summary full
How I this when supposed free?
Shouldn't the service be of completely as ?
I for service if is fully covered in ?
have been covered according benefits being billed.
$I'm\ confused\ \_\_\_\ to\ \_\_\_\ I'm\ being\ charged\ \_\_\_\ \_\_\_\ be\ paid\ according\ \_\_\_\ my\ \_\_\$
benefits document, it should been covered, but am being
I am billed for service it be covered policy.
I to pay this service when it in my benefits?
This covered in am I expected pay for?
Why do I a bill if benefits summary ?
I don't I'm being for service despite
This shit is clearly my why billed it?
am seeing on bill my says full coverage for this service?
Why do my benefits cover this?
My benefits summary shows full I'm?
service be fully of according my overview?
am I being that should be by benefits?
charge when it's to covered.
I am being a be paid with benefits summary
to benefits document, should been I'm being billed
Why do I to for something that summary?

I want to know	for a	_ that should be	for	_ benefits
would have pay when _	is cover	red in?		
I charged when my	show	vs full?		
get when my bene	efits summa	ry shows	?	
being something t	that my ben	efits summary says _	be	<b>.</b>
Why am when my	this s	tuff?		
I'm services	under	covered ones in	_ summary	
Shouldn't I based				
The is clearly listed my		am I billed	?	
Shouldn't this fully				
The summary be or				
my benefits cover				
Why am seeing on			in my	summary?
If my payment, is				_ ,
How come for			v insurance?	
paid for with			<i>y</i>	
Is reason being charged			?	
I billed for that				
I wonder I'm being billed				
If summary promises				
I don't understand I'm charge				
				ofito?
I have to				lents:
I'm billed for it's s It fully covered according to				2
			nargeu	f
shows full coverage			oine abancado	
my benefits should			eing charged?	
Why pay for a is fully _				
Why I have when				
Why bill for service if it				
wonder I to				_
my benefits summary states that it				?
It states full the summa			_?	
do to pay for a				
I being billed because	states	it should :	been	
the benefits full coverage	ge,	get charged	?	
my covered why is	S	being slapped with	?	
The benefits summary says this	coz	vered but I'm	·	
summary says full	this service	e, but see a cha	arge	·
is being even	_ my	have covered it	?	
that this service is	charged if	my benefits	?	
How I have to pay	should	_ paid	benefits sun	nmary?
being my be	nefits	should be fully	paid.	
come for this serv	ice when _	is be :	free?	
being billed				ıy.
Why I seeing charge on my b				
am services are li				<del></del>
this service to be			<b>J</b> .	
When shit listed in my _			ed?	
charged for that s				
Why would expected to pay y				

being	_ for this servi	ce	supposed	to	fully	stated in
When this		_ my benefi	ts, an	n i being	?	
this						
When	_ summary sta	tes	am	I tl	he service?	
do I have						
	tl					
Ibill	ed because		states tha	at it		completely covered.
I						
there						
How						
Why						
be fu						me?
Why bill for a _				3	J	
	mary				being cha	arged for it
When						
Why do						
If is					_ , ,	v
shit				pa	У	?
According						
How come it's						
it possible					vs cov	erage?
	ice be					-
Explain the						
When this						
Why I						mmary?
wonder_						
What's with the						
Why am						
it's fully _						
summary						
	for something	the	sa	ys shoul	d be all	
The summ						
Is there						
I don't wh	у	who	en sta	ated in m	y outl	ine.
the l						
Why I pay	for something		per	?		
					am I being o	charged this?
I'm						
The benefits	states	w	vhy I	for	this?	
benefit	clearly	cover	age, why _	I pay	/ this	?
I tha	t cover this ser	vice	am	?		
service					_ I have to	pay for?
Why do I have _						
						fully
	being					
bill						
This service				ght?		
					I	paying?
I why I						

I charged a that supposed to covered my ?
the be paid summary of benefits?
being for something that be benefits summary.
there a charges my benefit states total?
I charge my when my benefits mentions full?
I know being billed for service should per my benefits _
When coverage in the summary, why am ?
Why am seeing on my bill when my that included?
the as states full coverage.
The full this service, why am a charge my?
this be included in based my?
slapped a for a service to be
summary full coverage how come charged?
Why is a on the benefits summary mentions ?
benefits summary this should I'm paying.
I why I'm if it's supposed to be covered.
service be according to benefits summary, is it ?
The are listed under ones in come billed?
service should be for it?
If should covered this service, why is ?
there in charges since my states total?
there a I'm being charged this my?
When the summary says full am paying?
If my benefits already why with charges?
am I for it?
am seeing a charge my benefits says full for service
have this service, why is charged?
Why this you are in the?
slapped a charge supposed to covered.
My indicates so is mistake with the charges?
should fully according benefits, so why charge?
The benefits be all covered but I'm charged
I'm it though the benefits should be covered.
full coverage this based on my?
I should covered according to my
am I seeing charge my benefits summary says ?
How I'm billed an item my is?
benefits full coverage, I am charged?
I billed for that be per benefits
do I have service that fully according the summar
clearly my benefits, why being billed?
service should be according to summary, why do to
When this clearly benefits, why being billed?
The benefits this be all covered, but for
this be paid my benefits summary?
come I'm getting services that under my?  this service be completely taken the overview?
Per my summarized benefits entitlements, get service?
this be fully my ?
I want to why I am for that be according summary

I'm wondering being for that should paid my summary.
don't I pay for is covered per
am being charged for a should be
I was slapped charge when supposed be covered.
According to my summary, why I to pay a ?
I wonder why for service covered
service fully covered my benefits?
I'm being for something should covered summary.
Shouldn't fully covered says in my ?
The shit is clearly in my being?
be on my benefits?
I am should been covered according benefits document.
service is to covered by summary.
expected to pay this covered in my ?
How come pay this it should free?
I don't why I charged this despite benefits.
Shouldn't be of completely, as in benefits?
service be based benefits summary?
a on my when my summary mentions coverage?
Benefits said being charged?
This be covered to benefits, me?
Shouldn't service be included coverage because info?
I to know am being billed for should paid my benefits
do I have pay service that according to summary?
When this my benefit am to at all?
Youtellwhy I'm being thatbeper my summary.
like to being for this if supposed to fully
Shouldn't specific service be full benefits?
Please fee I for a service covers.
How charged when summary coverage?
am being for something that should paid to?
that I for something included in my insurance?
my benefits shouldn't financial for this service?
summary indicates that this covered, I'm charged it.
The summary that should be all covered, but for
is stated in benefit why I to?
benefits mentions full for service so am a charge bill
Can explain why have to pay, though are ?
Shouldn't service paid on benefits summary?
I wonder are fees with service it under my
If summary promises full payment, is ?
Can you I'm being billed service it's to be ?
According to benefits document, it should covered I'm
service that isn't covered per summary?
sudden fee for a service that covered plan.
How I'm billed when my benefits ?
The promises payment, why there charge?
was why I paying for when full coverage the benefit
If my benefits summary payment, what is?
my benefit summary shows I am?

I'm not why to pay even see covered.
benefits summary it should be all charged.
don't know I'm being billed my insurance covered.
I should been
are listed under come I am getting?
When it be covered, why am being for it?
be fully covered according my benefits, could ?
this as completely my outline, why I expected to
you as why I'm being charged for that should be my summary
Is there a reason I'm this though full?
If my benefits covered is charged?
It have entirely my document, I'm billed.
benefit indicates coverage, is a mistake in ?
am seeing charge on my says full coverage for this?
I'm being the it's fully in my policy.
benefits coverage, how come am charged?
Shouldn't service care of completely, as benefits overview?
should pay service covered according to my summary?
I'm for this service if it's supposed fully covered
my benefits cover is this service for?
getting when my benefits cover this?
How come have charge it's to ?
to my it have been covered, but I'm
The benefits says it charged for it.
I why I am getting when benefits
benefits says this should but being charged.
being charged for that be covered in
Shouldn't it be benefits?
there I'm charged for this my full ?
According my benefits should covered, I'm being
being for it, the says this should covered.
When is my why am I ?
The summary clearly full so why I ?
How have charge when supposed be covered?
I want know I'm being should paid in full to summary.
am charge my when I in my benefits summary ?
If the supposed be fully my policy, why am being ?
There is in summary, why am charge on my?
When full coverage stated in am for this service?
service be included coverage my benefits info.
How come I'm billed services are covered?
for something that have been in my benefits
getting with a supposed to be covered.
don't why is a my summary promises payment.
would I have to pay covered outline?
When says coverage in the benefit I ?
benefits so is there a charge?
I told my that it have covered, I am billed.
am I charge on my bill, even though summary full this?
this be per my benefit?
·

The benefits	_ says	_ be but _	been	it.	
The benefits	that this	should be	I'm	for	
I by _	benefits	that		_ completely covered, _	I'm being billed anyway
pay	when y	you have?			
Why I payir	ıg this	cle	arly states _	coverage?	
should have	e covered _	my be	enefits	but I'm being	•
When this is	in h	enefits, ar	n I bill	ed?	
Why h	eing for so	omething that m	у	states should	?
about					
summ	ary says this	fully	I'm	being charged for	
					_
this					
				ng covered?	
I'm					
Can tell me					
				ry, why I ch	arned ?
				y summary.	
Why is					
				rith my benefits	
wonder					
					2
				be _	
			en this is		<u>_</u> ·
The sa					
				being?	)
I					
for the					
				;?	
				that isn't in	
				to benefits s	summary?
the su	mmary shows fo	ıll	I have to	?	
benefits sur	nmary says full	coverage for	service, _	am seeing _	
is this shit	billed		_ in my ben	efits?	
would		if you're	covered in l	penefits?	
Why bill	service	in be	enefits?		
this b	ill a service	e that's suppose	d to	?	
Shouldn't this pa	rticular service	be	ac	cording bene	efits?
:	says full fo	r this so w	hy I _	a on bill	?
According to	_ benefits docu	ment,		covered,	being billed anyway.
My benefits	cove	erage this	service,	_ am I a on	?
If	_ promises	payment, why		to be a charge?	
benefits sur	nmary tha	t	for _	why am I see	eing a my bill?
When shit _	in my	benefits,	p	aying it?	
should I pay	y this servi	ice sa	ays	the benefit	_?
				a with the?	
Why bill a _					
				sum	nmary?
				be paid according to	
				supposedly by	
				ng charged	<b>-</b>

summary this covered, I'm being for it.
I expected to pay when is my ?
come getting billed there are my summary?
When this stuff is listed benefits, being?
Why is there a my if my benefits ?
I know why have this covered my benefit outline.
How come to pay something that's insurance?
When full in the benefit summary why paying?
service being full coverage my benefits.
being billed for service should with my summary.
fully covered my benefits?
benefits summary that should covered, but I'm it.
is this slapped with if should have it?
Why pay service that is fully to my?
to my benefits it should have so am I ?
it in benefit why are paying for this?
Why bill a if you are ?
I to why I'm for service paid per my
Why I a on my bill when is coverage my ?
Do you I am being billed a that paid in my ?
According to summary, should be fully covered
benefits summary should all but I'm it.
this service be taken completely, benefits overview?
should covered to the benefits document, I'm
If benefits it, is it this service charged?
When the full in the summary, paying?
billed for something be my insurance summary.
There charge service it is supposed to
The covered my summary, why I charged for it?
my summary includes full is there ?
When it's covered according to I being for?
be covered by my?
service should according to why am I paying for?
benefits coverage, why am a charge my bill?
When summary shows full come I'm?
How I for that is to be?
benefit coverage, so is there mistake the?
I to why my benefits says full payment.
do I to is covered benefit outline?
Why paying this when the benefits summary clearly ?
don't why have to for service when should be my benefits
As my benefits summary, service paid?
benefits summary full coverage, explain charge?
I charged it's to be covered?
am to why I seeing a on when benefits mentions coverage.
Is a mistake in the shows total ?
Are you to why this it's supposed be fully covered?
I'm a charge when it's to be?
this be covered per benefits summary?
come to my show full coverage?

The should be covered	
for service be in according to my benefits summary.	
was an unexpected fee covered my plan.	
come charged for service it's supposed be?	
am for that wasn't covered per?	
come have to pay charge for is be covered?	
come a charge when supposed to free?	
should have been my document, I'm billed.	
I'm being for something that should in my	
How I'm for an that in my ?	
it shows in the benefit summary, paying it?	
This service is to covered benefits	
to my benefits should covered, but am billed.	
service be care of completely as overview?	
When is stated covered my benefits why expected pay?	
Thebenefits says this covered, but I'm being	
summary coverage, why are I for that?	
benefit full why am I paying service?	
If it, why is service being with?	
How I'm for services covered by summary?	
there if benefits promises full payment?	
I to know I'm being a be paid my benefits	