



Certificate of Completion

Congratulations, Bach Minh Quang

The Service Mindset – Insights from the World's #1 Customer Experience Expert

Course completed on Jan 29, 2026 at 18:37PM UTC

Many thanks for all your hard work and dedication. Let's keep learning because the more knowledge you've got, the better you are able to have success in life.

NGUYỄN XUÂN BÁCH
Head of Academy, Learning

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