

Employer's Endorsement

It is with great pleasure that I endorse Quang Minh Tran for his exceptional performance during his co-op term at the City of Brampton. Minh has been an invaluable member of team, demonstrating remarkable dedication, technical expertise, and a collaborative spirit.

Throughout his co-op term from September 2024 to August 2025, Minh has made significant contributions to our projects, particularly in enhancing web accessibility and quality assurance. His work on the Grow Green project, where his contributions to the site redesign was instrumental in ensuring that our digital platform continues to meet the highest standards of accessibility and usability.

A prominent illustration of Minh's collaborative abilities occurred during the Grow Green website redesign project. Minh enhanced his project management skills by effectively coordinating with cross-functional teams to ensure the successful implementation of the site overhaul. Clear and effective communication played a key role as he worked closely with content coordinators, designers, and stakeholders, providing comprehensive reports, presentations, and recommendations regarding site structure, usability, accessibility, and quality assurance. His contributions resulted in a website that was not only structurally improved and compliant with brand standards but also user-friendly, inclusive, and accessible.

In addition, Minh's has played a vital role in elevating our web accessibility standards. He has conducted in-depth web accessibility audits, identify WCAG compliance issues, and implement effective targeted solutions that have significantly boosted our accessibility compliance score. His technical skills in HTML, CSS, JavaScript, and jQuery, combined with his proficiency in using tools like SiteImprove and Microsoft SharePoint, have been instrumental in achieving these improvements.

Beyond his technical contributions, Minh's positive attitude, willingness to learn, and ability to work seamlessly with team members collaborating with developers, designers, and stakeholders, ensuring that all projects were completed to the highest standards, have made him a standout co-op student.

We are deeply grateful for Minh's hard work and dedication. His contributions have not only benefited our team but have also had a positive impact on the City of Brampton's digital infrastructure. Minh's commitment to excellence and his passion for innovation make him a valuable asset to any team.

Thank you, Minh, for your outstanding contributions and for being a great member of our team! We wish you all the best in your future endeavors.

Sincerely,

Mara Garcia Lanz

Team Lead, Information Technology

City of Brampton

I confirm that I have reviewed this report and that the information contained within is accurate and does not include any confidential or proprietary content.

Name: Mara Garcia Lanz

Company: City of Brampton, Corporate Services - Information Technology

Supervisor Signature: ML

Date: 07/21/2025