



Low-Income Home Energy Assistance Program

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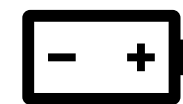
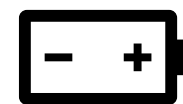
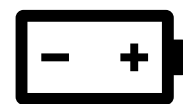
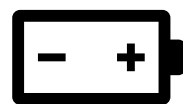
What is **LIHEAP?**



- LIHEAP stands for Low-Income Home Energy Assistance Program
- Helps eligible families to cover energy costs for heating and cooling as well as installation
- Federally Funded



Who is eligible?



- United States citizens
- Eligibility is based on annual income and household size
- Must have account with energy provider
- Crisis grants

Household Size	Maximum Income Level (Annually)
1	\$20,385
2	\$27,465
3	\$34,545
4	\$41,625
5	\$48,705
6	\$55,785
7	\$62,865
8	\$69,945



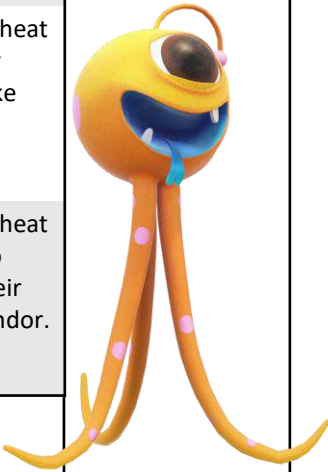
Benefits



- Once per season, cash grants will be sent to a household or their energy provider.
- Size of the cash grant depends on the household's current conditions.
- LIHEAP also helps with installation and weatherization.



Base Benefit Amount	Living Situation
\$21	Eligible households that live in government subsidized housing or a group home setting with heat included in their rent.
\$45 or \$50	Eligible households who have heating costs included as part of their rent.
\$675 + applicable add-ons	Eligible households whose primary heat is oil, kerosene, or propane and who make direct payments to the vendor for heating costs.
\$525 + applicable add-ons	Eligible households whose primary heat is wood, wood pellets, coal, corn or other deliverable fuel and who make direct payments to the vendor for heating costs.
\$350 + applicable add-ons	Eligible households whose primary heat is electricity or natural gas and who make direct payments based on their household's actual usage to the vendor.



Crisis Grants



Crisis Grants are a special type of assistance granted to those who are in immediate danger of losing heat or power for their home



Crisis grants can bypass regular requirements for LIHEAP eligibility



Broken heating equipment or leaking lines that must be fixed or replaced



Lack of fuel **or** heating



The danger of having utility service terminated





Requirements

Members of household must be citizens or qualified aliens

Proof of previous monthly income for all household members

Account information for utility bills



Where can you apply

- Online application through your state's benefits website
- Paper application sent to your local county assistance office
- Contact NEAR (National Energy Assistance Referral)

Federal NEAR Number: 1-866-674-6327

Federal NEAR email: energy@ncat.org

New York HEAP

Phone Number: 585-274-6477

Website: <http://otda.ny.gov/main/programs/heap/> [Visit disclaimer page](#)

