# **USER'S MANUAL**

# Recruitment Tracking System

02 January, 2013 RTS 1.0



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# **About This Guide**

The following related documents for Resume Tracking System are available:

- Overview, which describe the basic and advanced features available on the web application.
- Basic User's Guides, which describe how to use main RTS functionalities.
- Administrator's Guides, which describe how to create, edit and manage all users across
  Resume Tracking System application. These also describe how to manage templates for
  technical assessment templates.
- Human Resources' Guides, which describe how to import candidate's information generated from job portal.

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## 1. Overview

Main modules of RTS

Candidates: Source, Track and Hire candidates more efficiently. RTS not only helps user to gather the resumes and manage them from a single place but also manage candidate documents.

Interview Schedule: Do schedule interview for potential candidates with only a couple of clicks. RTS supports notification and canceled emails to interviewers will be sent once an interview has been scheduled or canceled.

**Technical Feedback**: Give technical feedback after interviewed more comfortable. Interview assessment form will be populated by default whenever interviewer giving his feedback. In addition, this form is able to load given data even if form is no longer used.

HR Feedback: Give HR feedback more useful. RTS supports various forms which contained needed information to HR associates enter feedback or fill candidate personal details.

**Recruit Request**: Publish jobs and collect more resumes in a short span of time. This gives your hiring process a much wider exposure.

Admin: Manage RTS users and interview assessment for technical feedback.

**HR**: Populate candidates from uploaded Excel files more quickly than ever. Instead of trying to input in each candidate separately, user can easily upload to RTS document storage.

#### Top 5 functionalities

- Comprehensive Applicant tracking: A complete staffing and hiring solution to acquire, screen, assess and position candidates in a short span of time.
- ✓ Faster way to get right candidates: RTS has powerful features that helps user to get right candidates without missing a talent faster than ever.
- Customize interview assessment: Stop worrying about the changing feedback form. Customize the RTS interview assessment to match the organization needs.
- Centralized database: Stop juggling with multiple files. With RTS manage all data from a single place in a secured way.

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1	Do More: RTS automates and streamlines the hiring process, which saves time your productivity.	and enhances
		D - 4
		Page <b>6</b> of <b>51</b>

## 2. Home

..

Candidates

Interview Schedule

Recruit Reques

Help

Welcome: Bui Anh Khoa



# **Recruitment Tracking System**



#### Candidates

Source, Track and Hire candidates more efficiently. RTS not only helps user to gather the resumes and manage them from a single place but also manage candidate documents.



#### Interview Schedule

Schedule interview for potential candidates with only a couple of clicks. RTS supports notification and canceled emails to interviewers will be sent once an interview has been scheduled or canceled.



#### **Technical Feedback**

Give technical feedback after interviewed more comfortable. Interview assessment form will be populated by default whenever interviewer giving his feedback. In addition, this form is able to load given data even if form is no longer used.



#### HR Feedback

Give HR feedback more useful. RTS supports various forms which contained needed information to HR associates enter feedback or fill candidate personal details.



#### Recruit Request

Publish jobs and collect more resumes in a short span of time. This gives your hiring process a much wider exposure.



#### Master Data

Populate candidates from uploaded Excel files more quickly than ever. Instead of trying to input in each candidate separately, user can easily upload to RTS document storage.

#### Top 5 functionalities

#### 1. Comprehensive Applicant tracking

A complete staffing and hiring solution to acquire, screen, assess and position candidates in a short span of time.

#### 3. Customize interview assessment

Stop worrying about the changing feedback form. Customize the RTS interview assessment to match the organization needs.

#### 5. Do More

RTS automates and streamlines the hiring process, which saves time and enhances your productivity.

#### 2. Faster way to get right candidates

RTS has powerful features that helps user to get right candidates without missing a talent faster than ever.

#### 4. Centralized database

Stop juggling with multiple files. With RTS manage all data from a single place in

# 3. Recruit Request

This session provides information on the following topics on how to search, create and edit a recruit request:

## Search Recruit Request

- Access path: Recruit Request > Search Recruit Requests
- o Screen: the following screen will appear.

#### Search Recruit Requests Org. Unit: Please select Requested Date: Closed Date: Status: Please select Search Reset Create Recruit Request Name + Org. Unit + Requested Date Closed Date Approved Date Created By + Status 4 ETI 10 Java developers 2vrs ETI 02.Jan.2014 31.Jan.2014 КНВ1НС Open

- User can input keywords into the following text-fields for his searching:
  - 1. Org. Unit
  - 2. Name
  - 3. Requested Date
  - 4. Closed Date
  - 5. Status
- On click of "Search" button to start searching available recruit requests
- On click of "Reset" button Reset to reset all entered search keywords
- On click on "Create New Request" button Create Recruit Request, system will navigate to the page of "Create Recruit Request". The entered keywords will exist on the next page.
- List of recruit requests data table:
  - 1. Instead of entering keywords and pressing "**Search**" button, user can directly give values for filtering the displayed data.
  - 2. And click on the header title to sort the order of displaying data.

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Name ¢	Org. Unit +	Requested Date	Closed Date	Approved Date	Created By \$	Status +
ETI 10 Java developers 2yrs	ETI	02.Jan.2014	31.Jan.2014		KHB1HC	Open

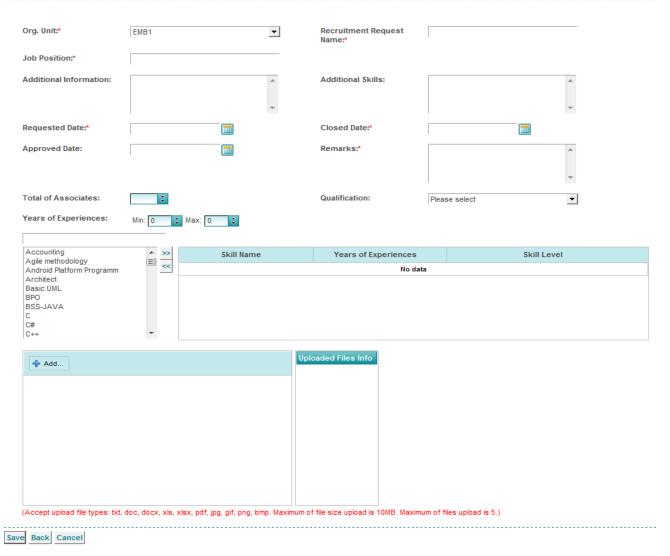
- On click of "Name" row recruit request.

  ETI 10 Java developers 2yrs value to edit/view the selected
- o List of roles can get access to the page of "Search Recruit Requests":
  - 1. GM
  - 2. DH
  - 3. GrM
  - 4. PM
  - 5. HR

## • Create Recruit Request

- o Access Path:
  - 1. Recruit Request > Search Recruit Requests > Create Recruit Request
  - 2. Recruit Requests > Create Recruit Request
- Screen: the following screen will appear.

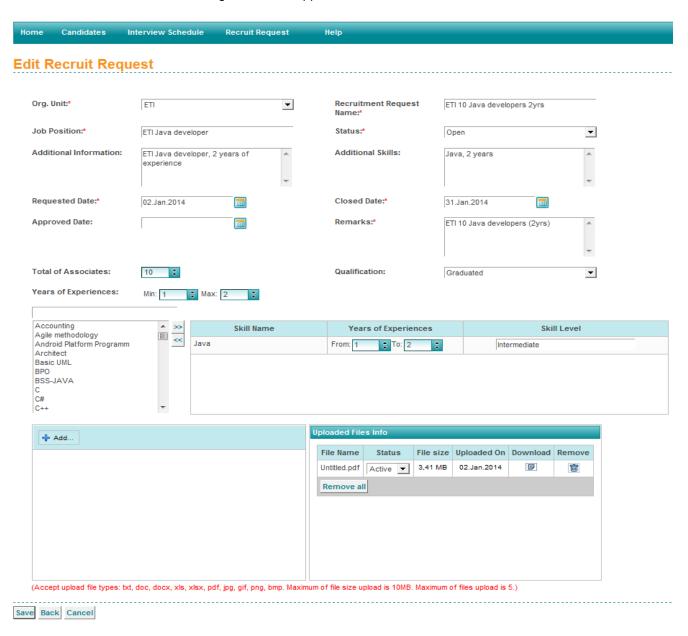
### **New Recruit Request**



- o List of roles can get access to the page of "Create Recruit Request":
  - 1. GM
  - 2. DH
  - 3. GrM
  - 4. PM
  - 5. HR
- Note: Recruit Request Name is unique in every Org. Unit
- Edit Recruit Request
  - Access Path: Recruit Request >Search Recruit Requests > Edit Recruit Request
     Details

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o Screen: the following screen will appear.



- o List of roles can get access to the page of "Edit Recruit Request":
  - 1. GM
  - 2. DH
  - 3. GrM
  - 4. PM
  - 5. HR
- Note: User could edit the recruit request if only he created it by himself.

Recruit Request Name is unique in every Org. Unit

## • View Recruit Request

- Access Path: Recruit Request > Search Recruit Requests > View Recruit Request
- o Screen: the following screen will appear.

### **View Recruit Request**

Org. Unit:	ENM1	Name:	2 Mechanical Experts
Job Position:	Mechanical Expert	Status:	Open
Additional Information:		Additional Skills:	
Requested Date:	13.Jan.2014	Closed Date:	23.Jan.2015
Approved Date:	14.Jan.2014	Remarks:	Mechanical Expert
Total of Associates:	3	Qualification:	Ph.D
Years of Experiences	0-4		

Skill Name	Years of Experiences From	Years of Experiences To	Skill Level
German	0	0	
Hibernate	0	0	
EMT1- JAVA Sr.	0	0	
BSS-JAVA	0	0	
Basic UML	0	0	
Finance	0	0	

File Name	File size	Uploaded On	Status	Download
training-plan.png	50.89 KB	13.Jan.2014	Active	<b>B</b>

Handled By:



- o List of roles can get access to the page of "View Recruit Request":
  - 1. GM
  - 2. DH
  - 3. GrM
  - 4. PM
  - 5. HR

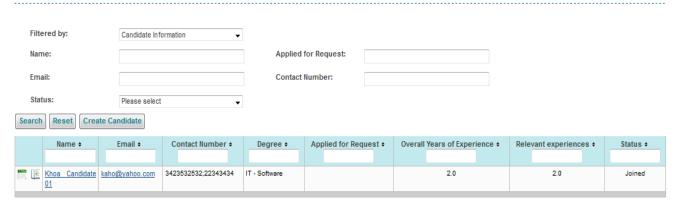
## 4. Candidate

This session provides information on the following topics on how to search, create and edit a candidate:

#### Search Candidates

- Access path: Candidates > Search Candidates
- o Screen: the following screen will appear by default.

#### **Search Candidates**



- Filtered by Candidate Information
  - 1. The screen will appear as Search Candidates
  - 2. User can input keywords into the following text-fields for his searching:
    - Name
    - · Applied for Request
    - Email
    - Contact Number
    - Status
  - 3. On click of "Search" button to start searching available candidates
  - 4. On click of "Reset" button Reset to reset all entered search keywords
  - 5. On click on "Create Candidate" button navigate to the page of "Create Candidate". The entered keywords will exist on the next page.
  - 6. List of candidates data table:
    - Instead of entering keywords and pressing "Search" button, user can directly give values for filtering the displayed data.
    - And click on the header title Name 
       to sort the order of displaying data.

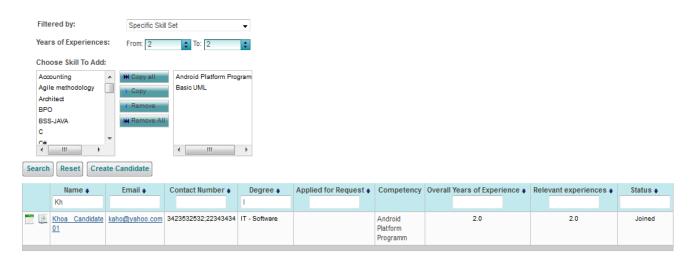
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- On click of "Name" row
   ETI 10 Java developers 2yrs
   value to edit/view
   the selected Candidate.
- o Filtered by Specific Skill Set

1. The screen will appear as following:

#### **Search Candidates**



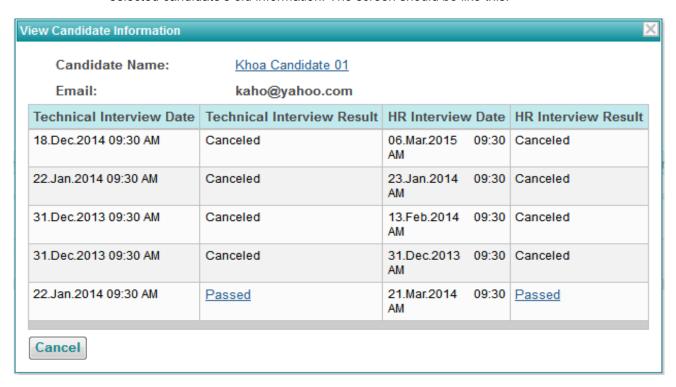
- 2. User can input keywords into the following text-fields for his searching:
  - · Years of Experiences
  - Skill Set
- 3. On click of "Search" button to start searching available candidates
- 4. On click of "Reset" button Reset to reset all entered search keywords
- 5. On click on "Create Candidate" button ravigate to the page of "Create Candidate". The entered keywords will exist on the next page.
- 6. List of candidates data table:
  - Instead of entering keywords and pressing "Search" button, user can directly give values for filtering the displayed data.
  - And click on the header title to sort the order of displaying data.

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Name <b></b>	Email <b></b>	Contact Number +	Degree <b></b>	Applied for Request \$	Competency	Overall Years of Experience \$	Relevant experiences \$	Status +
Kh			I					
Khoa Candidate 01	kaho@yahoo.com	3423532532;22343434	IT - Software		Android Platform Programm	2.0	2.0	Joined

#### Khoa Candidate

- On click of "Name" row 01 value to edit/view the selected candidate.
- On click of "Add Interview Schedule" icon , system will navigate to the page of "Create Interview Schedule" and create an interview schedule for selected candidate.
- On click of "View Candidate History" icon , system will open a panel to display selected candidate's old information. The screen should be like this:



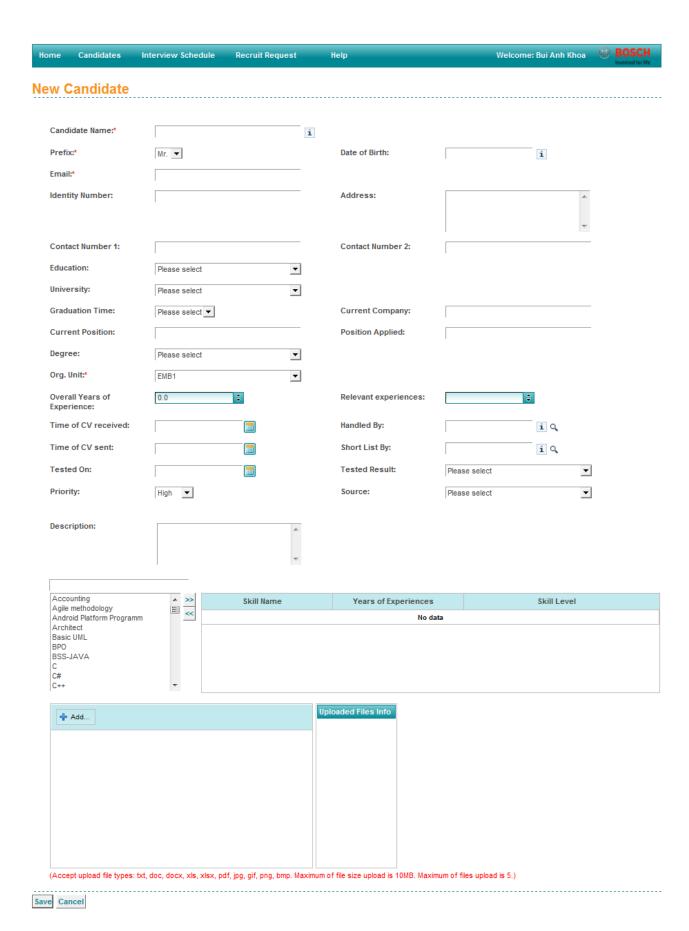
- 1. On click of "Candidate Name" link Khoa Candidate 01, system will navigate to the page of "Edit Candidate".
- 2. On click of "**Technical Interview Result**" link Passed, system will navigate to the page of "**Edit Technical Feedback**"
- 3. On click of "HR Interview Result" link Passed, system will navigate to the page of "Edit HR Feedback"
- List of roles can get access to the page of "Search Candidates":
  - 1. GM
  - 2. DH

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- 3. GrM
- 4. PM
- 5. HR

### • Create Candidate

- o Access Path:
  - 1. Candidates > Search Candidates > Create Candidate
  - 2. Candidates > Create Candidate
- o Screen: the following screen will appear.



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 If user input a candidate name/email already exists in current database, a list of messages will be displayed at the right of "Candidate Name" text-field. On click of one of these messages, a panel should be shown and display all information of existing candidate.



- On click of "Reuse the Candidate" button Reuse the Candidate , system will close the current page and navigate to the page of "Edit Candidate".
- On click of "Handled By" icon $\mathbb{Q}$ , a panel will be shown for user selection:



- 1. It uses "contains" function to make filtering.
- 2. On click of "Name" hyperlink in each row, system will auto bind the value to the "Handled By: the "Handled By" text field and close this panel.

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o On click of "Short List By" icon , a panel will be shown for user selection:



- 1. It uses "contains" function to make filtering.
- 2. On click of "Name" hyperlink in each row, system will auto bind the value to the "Short List By" text field

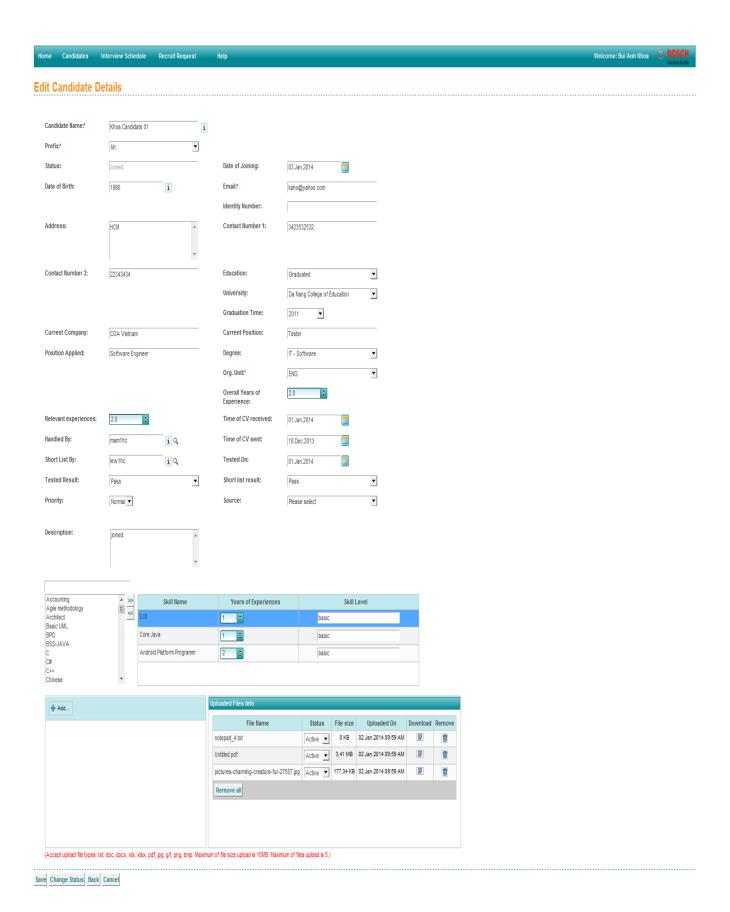
Short List By: and close this panel.

- o List of roles can get access to the page of "Create Candidate":
  - 1. GM
  - 2. DH
  - 3. GrM
  - 4. PM
  - 5. HR

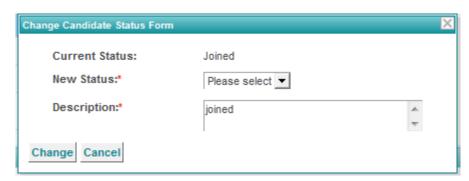
#### • Edit Candidate

- o Access Path: Candidates > Search Candidates > Edit Candidate
- Screen: the following screen will appear.

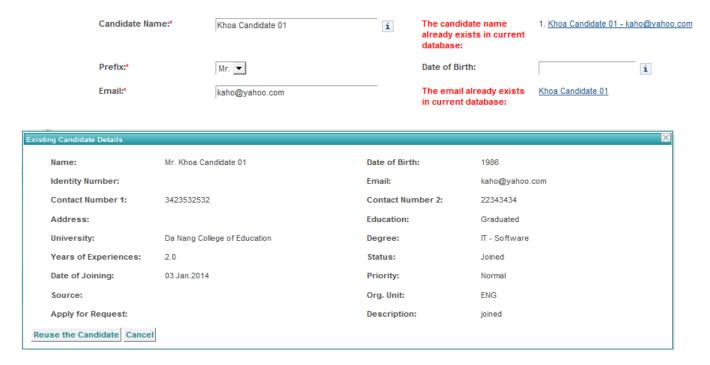
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On click of "Change Status" button Change Status, a panel will be shown. User can update the candidate's status via this form.



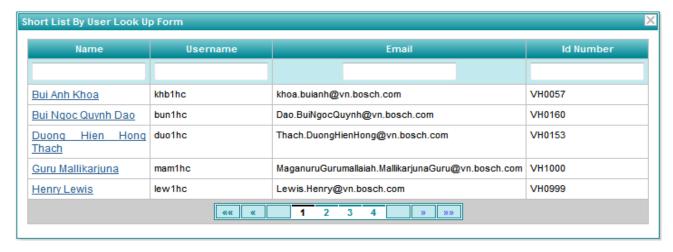
 If user input a candidate name/email already exists in current database, a list of messages will be displayed at the right of "Candidate Name" text-field. On click of one of these messages, a panel should be shown and display all information of existing candidate.



- On click of "Reuse the Candidate" button Reuse the Candidate , system will close the current page and navigate to the page of "Edit Candidate".
- On click of "Handled By" icon , a panel will be shown for user selection:



- 1. It uses "contains" function to make filtering.
- 2. On click of "Name" hyperlink in each row, system will auto bind the value to the "Handled By:
  the "Handled By"
  text field and close this panel.
- $\circ$  On click of "Short List By" icon $\mathbb{Q}$ , a panel will be shown for user selection:



- 1. It uses " contains" function to make filtering.
- On click of "Name" hyperlink in each row, system will auto bind the value to the "Short List By" text field

Short List By:

and close this panel.

- o List of roles can get access to the page of "Edit Candidate",
  - 1. GM
  - 2. DH
  - 3. GrM
  - 4. PM
  - 5. HR

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## View Candidate

- o Access Path: Candidates > Search Candidates > View Candidate
- o Screen: the following screen will appear.

## **View Candidate Details**

Na	ame:	Mr. Nguyen Ngoc Mai		
St	tatus:	Technical Scheduled	Date of Birth:	1985
Er	mail:	mai.nguyenngoc@vn.bosch.com	Identity Number:	123456789
A	ddress:	Vinh Long	Contact Number 1:	0984570272
C	ontact Number 2:		Education:	Graduated
Uı	niversity:	Ho Chi Minh City University of Science	Graduation Time:	2010
Cı	urrent Company:	TMA	Current Position:	Java developer
P	osition Applied:	Java developer	Degree:	
0	rg. Unit:	ETI	Apply for Request:	RR_ETI_01
	verall Years of xperience:	3.0	Relevant experiences:	3.0
Ti	me of CV received:	11.Dec.2013	Handled By:	khb1hc
Ti	me of CV sent:	14.Jan.2014	Short List By:	khb1hc
SI	hort list result:	Suitable	Tested On:	14.Jan.2014
Te	ested Result:	Pass	Priority:	High
S	ource:	Direct	Description:	good candidate

Skill Name	Years of Experiences	Skill Level
Core ABAP	2	intermediate
Data Migration	2	intermediate
Core Java	3	intermediate
Java	2	intermediate
EJB	2	intermediate

File Name	File size	Uploaded On	Status	Download
RA_Nozzle_B4332062026629.pdf	7.76 MB	15.Jan.2014	Active	<b>3</b>



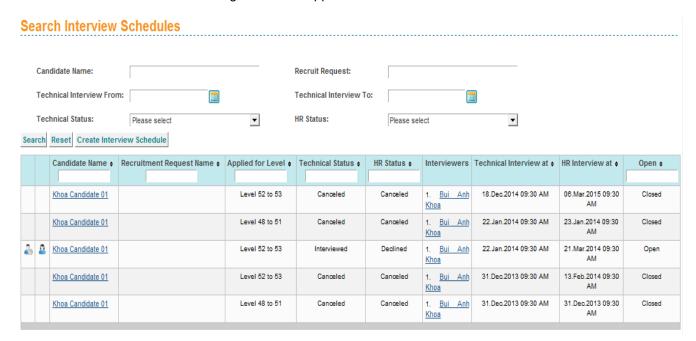
- o List of roles can get access to the page of "View Candidate",
  - 1. GM
  - 2. DH
  - 3. GrM
  - 4. PM
  - 5. HR

## 5. Interview Schedule

This session provides information on the following topics on how to search, create and edit an interview schedule:

#### • Search Interview Schedules

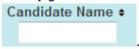
- Access path: Interview Schedules > Search Interview Schedules
- o Screen: the following screen will appear.



- User can input keywords into the following text-fields for his searching:
  - 1. Candidate Name
  - 2. Recruit Request
  - 3. Technical Interview From
  - 4. Technical Interview To
  - 5. Technical Status
  - 6. HR Status
  - 7. On click of "**Search**" button to start searching available interview schedules
  - 8. On click of "Reset" button to reset all entered search keywords

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- 9. On click on "Create Interview Schedule" button system will navigate to the page of "Create Interview Schedule". The entered keywords still exists on the next page.
- 10. List of interview schedules data table:
  - Instead of entering keywords and pressing "Search" button, user can directly give values for filtering the displayed data.



And click on the header title Candidate Name 

 to sort the order of displaying data.

		Candidate Name \$	Recruitment Request Name \$	Applied for Level \$	Technical Status \$	HR Status \$	Interviewers	Technical Interview at \$	HR Interview at \$	Open \$
		Khoa Candidate 01		Level 52 to 53	Canceled	Canceled	1. <u>Bui Anh</u> <u>Khoa</u>	18.Dec.2014 09:30 AM	06.Mar.2015 09:30 AM	Closed
2	2	Khoa Candidate 01		Level 52 to 53	Interviewed	Declined	1. <u>Bui Anh</u> <u>Khoa</u>	22.Jan.2014 09:30 AM	21.Mar.2014 09:30 AM	Open
		Khoa Candidate 01		Level 52 to 53	Canceled	Canceled	1. <u>Bui Anh</u> <u>Khoa</u>	31.Dea 2013 09:30 AM	13.Feb.2014 09:30 AM	Closed

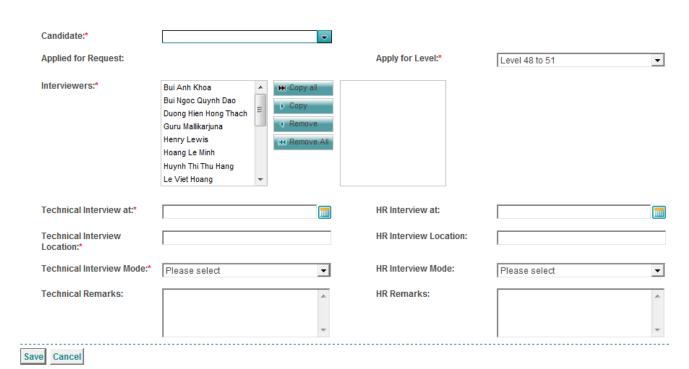
- On click of "Candidate Name" row value to edit/view the selected Interview Schedule.
- 11. On click on "Give/Edit Technical Feedback" icon , system will navigate to the page of "Give/Edit Technical Feedback". On this page, user (interviewers) can give their own technical feedback for selected candidate. Please refer this <a href="link">link</a> for more details about Technical Feedback module.
- 12. On click on "Give/Edit HR Feedback" icon ♣, system will navigate to the page of "Give/Edit HR Feedback". On this page, user (interviewers) can give their own technical feedback for selected candidate. Please refer this link for more details about HR Feedback module.
- o List of roles can get access to the page of "Search Interview Schedules":
  - 1. GM
  - 2. DH
  - 3. GrM
  - 4. PM
  - 5. HR
  - 6. Interviewer

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#### • Create Interview Schedule

- o Access Path:
  - 1. Interview Schedules > Create Interview Schedule
  - 2. Candidates > Search Candidates > Create Interview Schedule
- Screen: the following screen will appear.

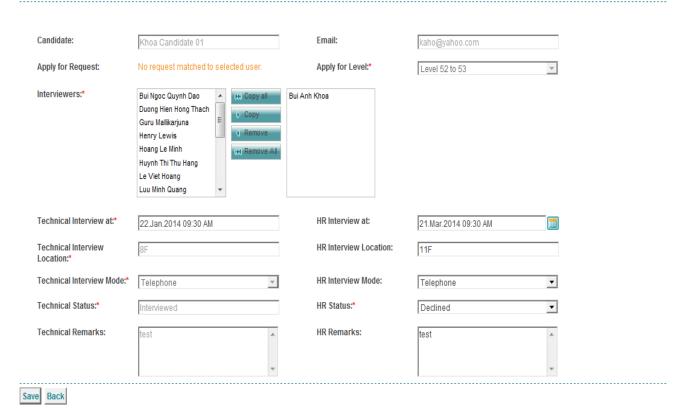
#### **New Interview Schedule**



- On click of "Save" button Save , system will save all changes and send appointment event to inform to all interviewers the details of candidate interview schedule.
- List of roles can get access to the page of "Create Interview Schedule":
  - 1. GM
  - 2. DH
  - 3. GrM
  - 4. PM
  - 5. HR
- Edit Interview Schedule

- Access Path: Interview Schedules > Search Interview Schedules > Edit Interview
   Schedule
- Screen: the following screen will appear.

#### **Edit Interview Schedule**



- Once Technical Status has been changed to "Canceled", HR Status has been also changed to "Canceled".
- Once interviewer gave his technical feedback, user could not edit the Technical Fields
- On click of "Save" button save all changes and send appointment event to inform to all interviewers the details of candidate interview schedule.
- List of roles can get access to the page of "Edit Interview Schedule":
  - 1. GM
  - 2. DH
  - 3. GrM
  - 4. PM
  - 5. HR

## • View Interview Schedule

- Access Path: Interview Schedules > Search Interview Schedules > Edit Interview Schedule
- o Screen: the following screen will appear.

### Interview Schedule Details

	Candidate:	Nguyen Ngoc Mai	Email:	mai.nguyenngoc@vn.bosch.com
	Interviewers:	1. Nguyen Ngoc Mai	Recruit Request:	
	Apply for Level:	Level 48 to 51	Technical Interview at:	30.Jan.2014 09:30 AM
	HR Interview at:		Technical Interview Location:	8F
	HR Interview Location:		Technical Interview Mode:	Personal
	HR Interview Mode:		Technical Status:	NEW
	HR Status:	NEW	Technical Remarks:	Technical Remarks
	HR Remarks:			
Ba	ck			

## **Candidate Details**

Name:	Mr. Nguyen Ngoc Mai		
Status:	Technical Scheduled	Date of Birth:	1985
Email:	mai.nguyenngoc@vn.bosch.com	Identity Number:	123456789
Address:	Vinh Long	Contact Number 1:	0984570272
Contact Number 2:		Education:	Graduated
University:	Ho Chi Minh City University of Science	Graduation Time:	2010
Current Company:	TMA	Current Position:	Java developer
Position Applied:	Java developer	Degree:	
Org. Unit:	ETI	Apply for Request:	RR_ETI_01
Overall Years of Experience:	3.0	Relevant experiences:	3.0
Time of CV received:	11.Dec.2013	Handled By:	khb1hc
Time of CV sent:	14.Jan.2014	Short List By:	khb1hc
Short list result:	Suitable	Tested On:	14.Jan.2014
Tested Result:	Pass	Priority:	High
Source:	Direct	Description:	good candidate

Skill Name		Years of Experien	ces		Skill Level	
Java		2			intermediate	
Core ABAP		2			intermediate	
Core Java			3		intermediate	
EJB		2			intermediate	
Data Migration	2			intermediate		

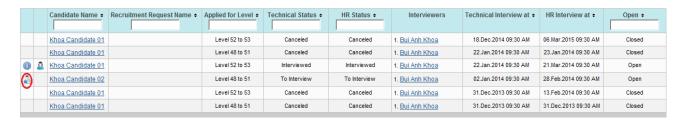
File Name	File size	Uploaded On	Status	Download
RA_Nozzle_B4332062026629.pdf	7.76 MB	15.Jan.2014	Active	<b>9</b>

- o List of roles can get access to the page of "Edit Interview Schedule":
  - 1. GM
  - 2. DH
  - 3. GrM
  - 4. PM
  - 5. HR
  - 6. Interviewers

### • Technical Feedback

#### **Give Technical Feedback**

 Access Path: Interview Schedules > Search Interview Schedules > Give Technical Feedback



- o Screen: the following screen will appear.
- Interviewer can give his technical feedback if only candidate's status matches one of two following cases:
  - 1. To Interview
  - 2. Technical On Hold

Home Candidates Interview Schedule Recruit Request 

## Give Technical Interview Feedback

Interview Time: Candidate: Khoa Candidate 02 02.Jan.2014 09:30 AM

Recruit Request:

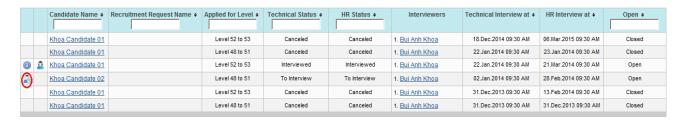
Interview Type: Telephone
Applied for Level: Level 48 to 5 1. <u>Bui Anh Khoa</u> Level 48 to 51 Interviewers:

status.						
(Assessment and rating to be done based on the role & level;	Technical Competence definition on ratings given at the bottom of the competency is not checked)	page, Kindly tick the appropriate rating, please mark if any				
Role Specific Competency	Rating *	Comments * (specify key observations, training needs etc)				
Basic Engineering/subject knowledge (application of physics, maths or basic knowledge concepts)	C 1 C 2 C 3 C 4 C NR	Å				
Engineering process overview (appreciation for life cycle)	C 1 C 2 C 3 C 4 C NR	A				
Passion for Engineering (enthusiasm & sense of achievment on the previous assignments)	C 1 C 2 C 3 C 4 C NR					
Position specific Competency (to be filled-in by the panel, prior to interview)						
*	C 1 C 2 C 3 C 4 C NR	Ψ				
•	C 1 C 2 C 3 C 4 C NR	÷				
^ *	O 1 O 2 O 3 O 4 O NR	A				
	Behavioural Competence					
Communication (The ability to express own thoughts, ideas and view	010203040NR	_				
points clearly and to make its impact)  Self-confidence  (Faith in one's own ideas and capabilities to be successful; willingness to take and independent position in the face of opposition)	C 1 C 2 C 3 C 4 C NR	<u></u>				
Initiative (Identifying what needs to be done and doing it before being asked or before the situation requires it)	C 1 C 2 C 3 C 4 C NR	-				
Analytical thinking (Approaching a problem by using a logical, systematic, sential approach, overall judgment based on situational analysis)	C 1 C 2 C 3 C 4 C NR	- -				
Personal projection (Ability to project self professionally and with high amount of confidence and appropriate body language and energy)	C 1 C 2 C 3 C 4 C NR	A				
(Please wi	Other comments rite your comments, as observed during the int	erview)				
Experience Highlights (on relevancy with current position)		A				
Academic performance highlights		÷				
Any other specific strengths, that is relevant for the position		A				
	Overall Evaluation					
C Highly Recommended						
C Recommended C Recommended but requires internal training						
Recommended but requires internal training     Rejected (Reasons to be stated below)						
C Refer to (mention Dept/NE)						
Final Recommendation						
Total Experience:	Relevant Experienc fitment:	e for				
Level Recommended:	Recruited for (Grou	p):				
For Location:	Required to join by:					
To be reviewed for promotion (date), if any:						

- List of roles can get access to the page of "Give Technical Feedback" and that one is one of interviewers:
  - 1. GM
  - 2. DH
  - 3. GrM
  - 4. PM
  - 5. HR
  - 6. Interviewer

### **Edit Technical Feedback**

 Access Path: Interview Schedules > Search Interview Schedules > Edit Technical Feedback



o Screen: the following screen will appear.

Home Candidates Interview Schedule Recruit Request Help Welcome: Bui Anh Khoa 🐸 BOSCH

Interview Type:
Applied for Level:

Telephone Level 52 to 53

### Edit Technical Interview Feedback

Candidate: Khoa Candidate 01 Interview Time: 22.Jan.2014 09:30 AM

Recruit Request:

Interviewers: 1. Bui Anh Khoa

Status: Joined

Status: Joined							
Technical Competence (Assessment and rating to be done based on the role & level; definition on ratings given at the bottom of the page)							
Role Specific Competency	Rating	Comments * (specify key observations, training needs etc.)					
Business Overview (business know-how, business dynamics, strategies	) C 1 C 2 © 3 C 4 C NR	test after declined					
Customer Orientation (Observation based on solution mind-set an Demonstrated concern for satisfying one's externa and/or internal customers)		test after declined					
Change Management Change Management (Past experience in driving ansuccessfully rolling-out change management initiatives)		test after declined					
Entrepreneurial Orientation (Looking for and seizing profitable busines: opportunities; taking calculated risks to achieve business goals)	S e	test after declined					
Position specific Competency (The competency requirement to be captured in advar	nce, from the approved RRF)						
test after declined	C 1 C 2 @ 3 C 4 C NR	test after declined					
test after declined	C 1 C 2 @ 3 C 4 C NR	test after declined					
test after declined ^	C 1 @ 2 C 3 C 4 C NR	test after declined					
(Kindly tick	Behavioural Competence the appropriate rating, please mark if any compentency is	not checked)					
Persuasive Communication		not checked)					
(The ability to plan and deliver oral and writter communications that make an impact and persuadritheir intended audiences)		test after declined					
Results Orientation (Focusing on the desired result of one's own or one's unit's work; setting challenging goals, focusing efforts on the goals, and meeting or exceeding them)		test after declined					
Strategic Thinking (Analyzing our competitive position by considering the market and industry trends, existing and potential customers, and strengths and weaknesses as compared to competitors)	0 1 0 2 0 3 0 4 0 NP	test after declined					
Personal projection (Ability to project self professionally and with high amount of confidence and appropriate body language and energy)		test after declined					
(1)	Other comments Please state your comments, as observed during the interv	reiw)					
Experience Highlights (relevancy etc)	C 1 C 2 © 3 C 4 C NR	test after declined					
Academic performance highlights (if any)	C 1 C 2 © 3 C 4 C NR	test after declined					
Potential for growth	C 1 C 2 @ 3 C 4 C NR	test after declined					
Any other specific strenghts	C 1 C 2 © 3 C 4 C NR	test after declined					
	Overall Evaluation						
Highly Recommended     Recommended     Recommended but requires internal training     Rejected (Reasons to be stated below)     Refer to (mention Dept/NE)							
Total Experience							
Total Experience: 2.0	Relevant Experience for fitment:	or 2.0 \$					
Level Recommended: 50 🕏	Recruited for (Group):	test after declined					
For Location: test after declined  To be reviewed for promotion (date), if any:	Required to join by:	16.Jan.2014					

- Interviewer can edit his technical feedback if only candidate's status matches one of two following cases:
  - 1. Technical Status is "Interviewed"
  - 2. HR Status is "To Interview"
- List of roles can get access to the page of "Edit Technical Feedback", and that one is one of interviewers:
  - 1. GM
  - 2. DH
  - 3. GrM
  - 4. PM
  - 5. HR

#### **View Technical Feedback**

 Access Path: Interview Schedules > Search Interview Schedules > View Technical Feedback



o Screen: the following screen will appear.

# View Technical Interview Feedback

Candidate: Khoa Candidate 01 Interview Time: 22.Jan.2014 09:30 AM

Help

 Recruit Request:
 Interview Type:
 Telephone

 Interviewers:
 1. Bui Anh Khoa
 Applied for Level:
 Level 52 to 53

Status: Hr Pass

Status. Fil FdSS		
	Technical Competence	
(Assessment and rating to be done I	based on the role & level; definition on ratings	
Role Specific Competency	Rating	Comments * (specify key observations, training needs etc.)
Business Overview (business know-how, business dynamics, strategies)	C 1 C 2 G 3 C 4 C NR	test after declined .
Customer Orientation (Observation based on solution mind-set and Demonstrated concern for satisfying one's external and/or internal customers)	○ 1 ○ 2 ○ 3 ○ 4 ○ NR	test after declined
Change Management Change Management (Past experience in driving and successfully rolling-out change management initiatives)	○ 1 ○ 2 ○ 3 ○ 4 ○ NR	test after declined
Entrepreneurial Orientation (Looking for and seizing profitable business opportunities; taking calculated risks to achieve business goals)	○ 1 ○ 2 ○ 3 ○ 4 ○ NR	test after declined
Position specific Competency (The competency requirement to be captured in advance, from the	he approved RRF)	
test after declined	○ 1 ○ 2 ○ 3 ○ 4 ○ NR	test after declined
test after declined	O 1 C 2 © 3 C 4 C NR	test after declined
test after declined	○ 1 ⑥ 2 ○ 3 ○ 4 ○ NR	test after declined
(Kindly tick the appro	Behavioural Competence opriate rating, please mark if any compentency	(is not shocked)
Persuasive Communication (The ability to plan and deliver oral and written communications that make an impact and persuade their intended audiences)	C 1 C 2 C 3 C 4 @ NR	test after declined
Results Orientation (Focusing on the desired result of one's own or one's unit's work; setting challenging goals, focusing efforts on the goals, and meeting or exceeding them)	© 1 ○ 2 ○ 3 ○ 4 ○ NR	test after declined
Strategic Thinking (Analyzing our competitive position by considering the market and industry trends, existing and potential customers, and strengths and weaknesses as compared to competitors)	○ 1 ⓒ 2 ○ 3 ○ 4 ○ NR	test after declined *
Personal projection (Ability to project self professionally and with high amount of confidence and appropriate body language and energy)	○ 1 ○ 2 ◎ 3 ○ 4 ○ NR	test after declined
(Please sta	Other comments te your comments, as observed during the int	erveiw)
Experience Highlights (relevancy etc.)	○ 1 ○ 2 ⑥ 3 ○ 4 ○ NR	test after declined
Academic performance highlights (if any)	○ 1 ○ 2 ○ 3 ○ 4 ○ NR	test after declined
Potential for growth	© 1 © 2 © 3 © 4 © NR	test after declined •
Any other specific strenghts	○ 1 ○ 2 ⑥ 3 ○ 4 ○ NR	test after declined

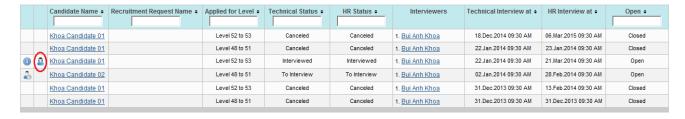
- Interviewer can view his technical feedback if only candidate's status matches one of two following cases:
  - 1. Technical Status is "Interviewed"
  - 2. HR Status is "Interviewed"
- List of roles can get access to the page of "View Technical Feedback", and that one is one of interviewers:
  - 1. GM
  - 2. DH
  - 3. GrM
  - 4. PM
  - 5. HR
  - 6. Interviewer

Note: User can schedule many interviews for a candidate. After a new interview schedule created for a candidate, the statuses of old interview schedules will be set to "Closed", the newest is "Open".

HR Feedback

#### **Give HR Feedback**

 Access Path: Interview Schedules > Search Interview Schedules > Give HR Feedback

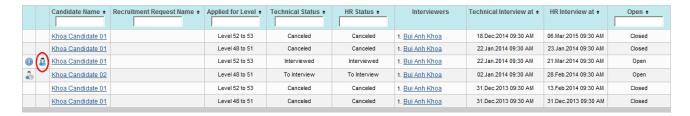


- List of roles can get access to the page of "Give HR Feedback":
  - 1. HR

#### **Edit HR Feedback**

 Access Path: Interview Schedules > Search Interview Schedules > Edit HR Feedback

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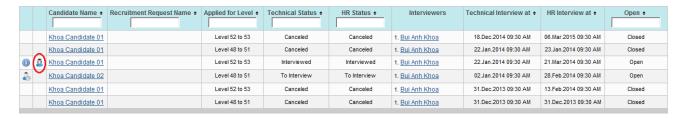


o List of roles can get access to the page of "Edit HR Feedback":

1. HR

### **View HR Feedback**

Access Path: Interview Schedules > Search Interview Schedules > View HR
 Feedback



- o List of roles can get access to the page of "View HR Feedback":
  - 1. HR

### 6. Admin

- Note: Only visible for user has role of "admin"
- Interview assessment

### **Template**

### **Template List**

- Access Path: Admin > Interview Assessment > Template List
- Screen: the following screen will appear.

#### **Create Template** Name:\* Description: Applied for Level:\* Level 48 to 51 Active Save Reset Used Groups Name + Applied for Level \$ Description + Status + Created By \$ Level 48 -51 Other comments Technical Competence Level 48 to 51 Template for level 48-51 Active khb1hc 3. Behavioural Competence Technical Competence Behavioural Competence Other Comments Level 52 to 53 Template for Level 52 - 53 Level 52 - 53 Technical Competence Behavioural Competence - Iv 54 Other comments - Iv54 Level 54 - 56 Level 54 to 58 Template for Level 54 - 56 Active khb1hc Level 57 1. Behavioural Competence Level 57 Template for Level 57 Active khb1hc Other comments Technical Competence

- This purpose of creating a new template is user wants to create a new interview assessment form. In which a new set of interview questions will be applied. For example, HR departments need a new set of interview questions for level type: 58, then admin will create a new template named "Level 58". It will be auto loaded whenever there is an interview schedule applying "Level 58".
- Based on level type (e.g. 48-51), technical feedback module will apply corresponding template to load questions for interviewers feedback. For example, a candidate would be applied for level 48-51. In this case, template named "Level 48-51" will be used.
- Every template contains a list of Groups; every Group contains a list of Lines; every Line contains a list of Attributes.
- o 4 steps to create a new set of interview assessment form (interview questions):
  - 1. Create Attributes. Every attribute is an interview question.

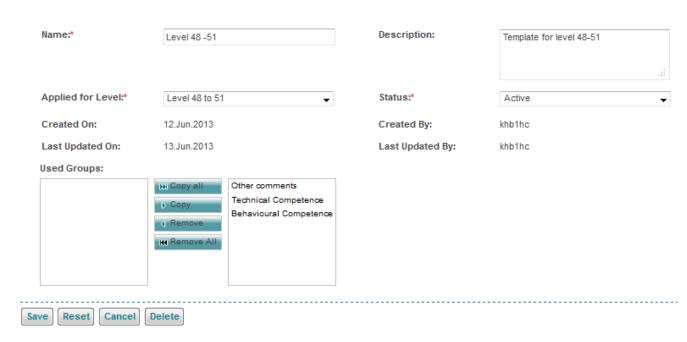
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- 2. Create Lines. Map Attributes to a Line.
- 3. Create Groups. Map Line to Group.
- 4. Create Template. Map Groups to Template.
- User can input the keywords for filtering data displayed on data table.
- User can input the values to create a new template. The default status of template is "Active", it means it will be visible once successfully created.
- Note: A Template only uses not-being-used Groups by others.

### **Edit Template**

- o Access Path: Admin > Interview Assessment > Group List > Edit
- o Screen: the following screen will appear.

### **Edit Template**



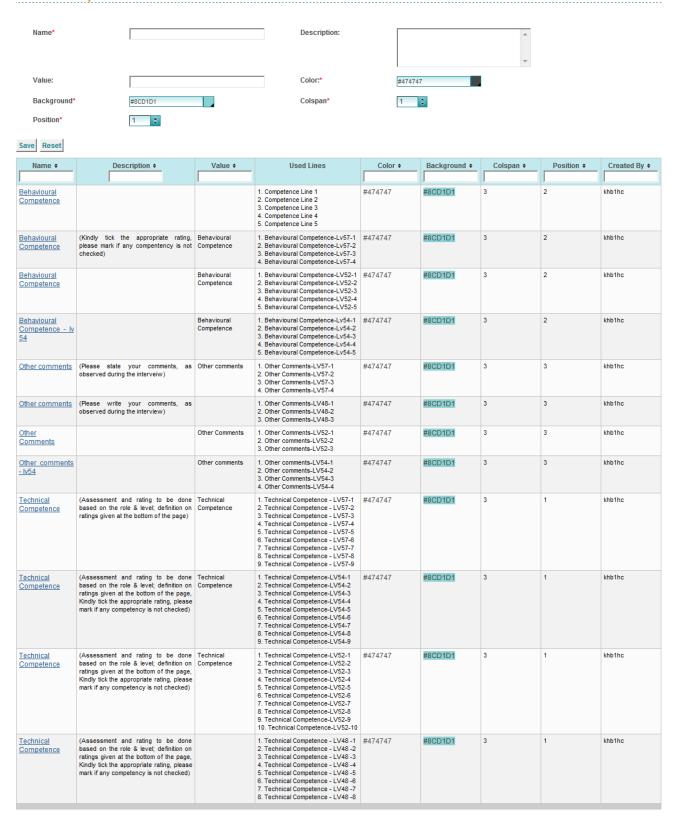
- The main purpose when user uses this screen is to map all Groups to current Template. In this case, Template "Level 48-51" will apply 3 Groups:
  - 1. Other comments
  - 2. Technical Competence
  - 3. Behavioral Competence

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# **Group List**

<ul><li>Access Path: Admin &gt; Interview Assessment &gt; 0</li></ul>	Group	List
---	-------	------

o Screen: the following screen will appear.

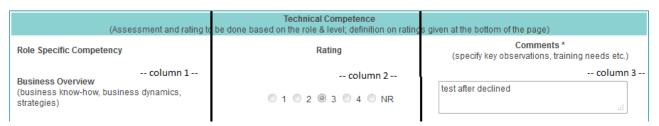


 A Group contains a list of Lines, the screen is visible on Technical Feedback Form looks like this:

\_\_\_\_\_\_

(Assessment and rating to be done based on the role &	Technical Competence level; definition on ratings given at the bottom of the p competency is not checked)	page, Kindly tick the appropriate rating, please mark if any
Role Specific Competency	Rating *	Comments * (specify key observations, training needs etc)
Basic Engineering/subject knowledge (application of physics, maths or basic knowledge concepts)	C 1 C 2 C 3 C 4 C NR	A *
Engineering process overview (appreciation for life cycle)	C 1 C 2 C 3 C 4 C NR	A
Passion for Engineering (enthusiasm & sense of achievment on the previous assignments)	C 1 C 2 C 3 C 4 C NR	A T
Position specific Competency (to be filled-in by the panel, prior to interview)		
, , , , , , , , , , , , , , , , , , ,	C 1 C 2 C 3 C 4 C NR	A Ψ
· ·	C 1 C 2 C 3 C 4 C NR	A
A	C 1 C 2 C 3 C 4 C NR	A

- o Create Group: This is to describe what properties of a Group are,
  - 1. Name: name of a Group
  - 2. Description: description of a Group
  - 3. Value: value of a Group
  - 4. Color: color of a Group text (#474747)
  - 5. Background: background of a Group (#8CD1D1)
  - 6. Colspan: total columns of a Group occupied on Interview Assessment Form. Current colspan of Group set for "Technical Competence" to 3.



7. Position: position (order) of a Group displayed on Interview Assessment Form. The position of "Technical Competence" Group is set to 1 and "Behavioral Competence" is set to 2 as following picture:

Technical Competence (Assessment and rating to be done based on the role & level; definition on ratings given at the bottom of the page)				
position 1				
Behavioural Competence (Kindly tick the appropriate rating, please mark if any compentency is not checked)				

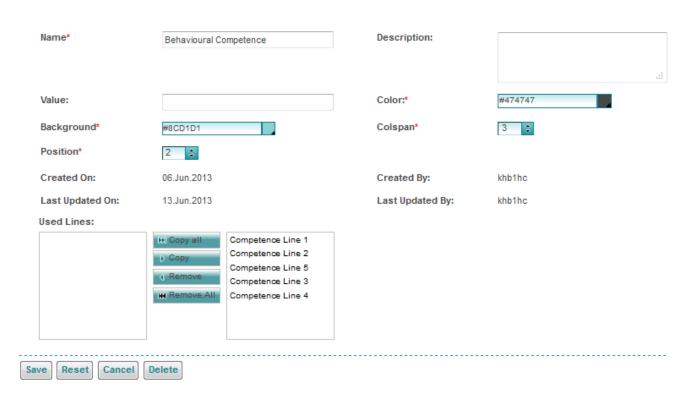
-- position 2 --

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### **Edit Group**

- o Access Path: Admin > Interview Assessment > Group List > Edit
- o Screen: the following screen will appear.

#### Edit Group



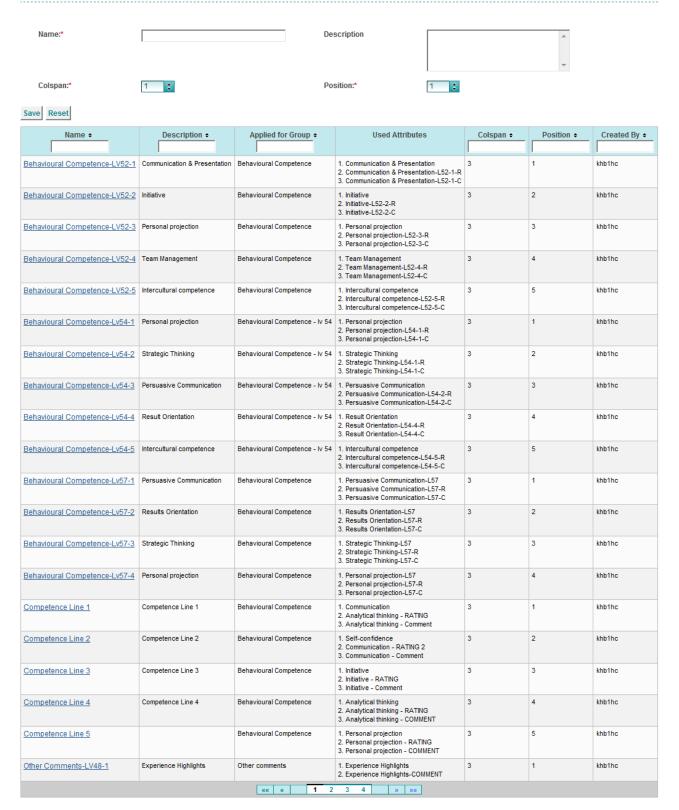
- The main purpose of using this screen is to map all Lines to current Group. In this case, Line "Behavioral Competence" will apply 5 Lines:
  - 1. Competence Line 1
  - 2. Competence Line 2
  - 3. Competence Line 3
  - 4. Competence Line 4
  - 5. Competence Line 5
- Note: A Group only uses not-being-used Lines by others.

### **Line List**

- o Access Path: Admin > Interview Assessment > Line List
- o Screen: the following screen will appear.

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#### **Create Line**



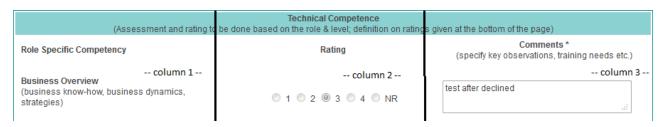
 A Line contains a list of Attributes. On Technical Feedback Form page, it looks like this

Basic Engineering/subject knowledge				
(application of physics, maths or basic knowledge				
concepts)				

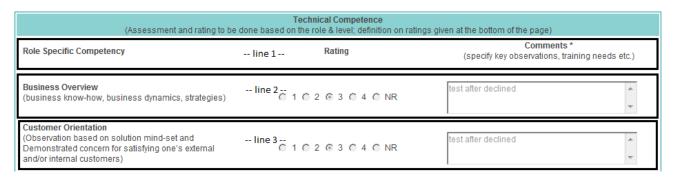




- Create Line:
  - 1. Name: name of a Line
  - 2. Description: description of a Line
  - Colspan: total columns of a Line occupied on every Group. For example, Technical Competence Line contains 3 Attributes (Role Specific Competency, Rating and Comments) so it's colspan property should be set to 3



4. Position: position (order) of a Line displayed on every Group. For example, the Attribute "Line 1" position is set to 1, "Line 2" 2 and "Line 3" 3:



#### **Edit Line**

- o Access Path: Admin > Interview Assessment > Line List > Edit
- o Screen: the following screen will appear.

#### **Edit Line**



- The main purpose of using this screen is to map all Attributes to current Line. In this case, Line "Behavioral Competence-LV52-1 48-51" will apply 3 Attributes:
  - 1. Communication & Presentation 1
  - 2. Communication & Presentation 3
  - 3. Communication & Presentation 3
- Note: A Line only uses not-being-used Attributes by others.

### **Attribute List**

- o Access Path: Admin > Interview Assessment > Attribute List
- o Screen: the following screen will appear.

## Create Attribute

Name:*		Label:*	
Description:	_	Colspan:*	1 🗦
	~		
Control Type:*	Text ▼		
		Align:*	Left ▼
Position:*	1 0		

Save Reset

Name +	Applied for Line •	Description +	Label ¢	Control Type +	Colspan +	Layout +	Position +	Created By ¢
Academic performance highlights	Other comments- LV52-2		Academic performance highlights	Text	1	1	1	NMG1HC
Academic performance highlights - COMMENT	Other Comments- LV48-2			Text Area	1		3	khb1hc
Academic performance highlights - RATING				Radion Button	1		2	khb1hc
Academic performance highlights-L52-C	Other comments- LV52-2			Text Area	2		2	NMG1HC
Academic performance nighlights-L57	Other Comments- LV57-2	(if any)	Academic performance highlights	Text	1		1	NMG1HC
Academic performance nighlights-L57-C	Other Comments- LV57-2		Academic performance highlights-L57-C	Text Area	1		3	NMG1HC
Academic performance highlights-L57-R	Other Comments- LV57-2		Academic performance highlights-L57-R	Radion Button	1	lineDirection	2	NMG1HC
Analytica <u>l</u> thinking	Competence Line 4	(Approaching a problem by using a logical, systematic, sential approach, overall judgment based on situational analysis)	Analytical thinking	Text	1		1	khb1hc
Analytical hinking - Comment	Competence Line 1	Analytical thinking - Comment		Text Area	0		3	khb1hc
Analytical thinking - COMMENT	Competence Line 4	Analytical thinking - COMMENT		Text Area	1		3	khb1hc
Analytical thinking - RATING	Competence Line 4	Analytical thinking - RATING		Radion Button	1		2	khb1hc
Analytical hinking - RATING	Competence Line 1	2		Radion Button	1		2	khb1hc
Any other specific - COMMENT	Other Comments- LV48-3			Text Area	1		3	khb1hc
Any other specific - RATING				Radion Button	1		2	khb1hc
Any other specific strenghts-L57	Other Comments- LV57-4		Any other specific strenghts	Text	1		1	NMG1HC
Any other specific strenghts-L57-C	Other Comments- LV57-4		Any other specific strenghts-L57-C	Text Area	1		3	NMG1HC
Any other specific strenghts-L57-R	Other Comments- LV57-4		Any other specific strenghts-L57-R	Radion Button	1	lineDirection	2	NMG1HC
Any other specific strengths	Other Comments- LV54-4		Any other specific strengths	Text	1		1	NMG1HC
nny other specific strengths, that is elevant for the position			Any other specific strengths, that is relevant for the position	Text	1		1	khb1hc
other specific strengths, that is elevant for the position			Any other specific strengths, that is relevant for the position	Text	1		1	NMG1HC

o Create Attribute:
1. Name: name of an Attribute.
2. Label: label of an Attribute.
Communication label (The ability to express own thoughts, ideas and view points clearly and to make its impact)
3. Description: description of an Attribute.
Business Overview (business know-how, business dynamics, strategies) description
4. Control Type: current RTS supports 4 types of HTML control, which are:
Passion for Engineering (enthusiasm & sense of achievment on the previous assignments)  Text:
Text Field:
• Text Area:
Radio Button: C 1 C 2 C 3 C 4 C NR
5. Layout: only applied for "Radio Button" control type:
Page Direction: all radio buttons will be displayed on multiple lines.
C Highly Recommended
C Recommended
<ul> <li>Recommended but requires internal training</li> </ul>
C Rejected (Reasons to be stated below)
C Refer to (mention Dept/NE)

• Line Direction: all radio buttons will be displayed on a single line.

O 1 O 2 O 3 O 4 O NR

6. Colspan: total columns of an Attribute occupied on every Line. For example, "Experience Highlights" attribute colspan is set to 2, and "Text-Area" is set to 1.

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ence Highlights evancy with current position)		•	
	colspan = 2	colspan = 1	

7. Position: position (order) of an Attribute displayed on every Line. For example, the Attribute "Experience Highlights" attribute position is set to 1, and "Text-Area" is set to 1:

Experience Highlights (on relevancy with current position)	A
postion 1	position 2

### User List

- o Access Path: Admin > Users List > Users List
- o Screen: the following screen will appear.

### Users List

•	Name ¢	Username ¢	Email \$	Id Number \$	Org. Unit ¢	Roles
Mr.	Bui Anh Khoa	khb1hc	khoa.buianh@vn.bosch.com	VH0057	ENG1	Admin
Ms.	Bui Ngoc Quynh Dao	bun1hc	Dao.BuiNqocQuynh@vn.bosch.com	VH0160	RBVH	HR
Mr.	Duong Hien Hong Thach	duo1hc	Thach.DuongHienHong@vn.bosch.com	VH0153	RBVH	
Mr.	Guru Mallikarjuna	mam1hc	MaqanuruGurumallaiah.MallikarjunaGuru@vn.bosch.com	VH1000	RBVH	GM
Mr.	Henry Lewis	lew1hc	Lewis.Henry@vn.bosch.com	VH0999	ETI	DH
Mr.	Hoang Le Minh	mih1hc	Minh.HoanqLe@vn.bosch.com	VH0065	ETI	Interviewer
Mr.	Huynh Thi Thu Hang	hag1hc	Hang.HuynhThiThu@vn.bosch.com	VH0007	RBVH	HR
Mr.	Le Viet Hoang	lvh1hc	hoang.leviet@vn.bosch.com	VH0300	RBVH	
Mr.	Luu Minh Quang	luq1hc	Quanq.LuuMinh@vn.bosch.com	VH0249	QMM	
Mr.	Nguyen Chuong Thinh	nyt1hc	Thinh.NguyenChuong@vn.bosch.com	VH1001	QMM	DH
Mr.	Nguyen Huu Khiem	nkg1hc	Khiem.NquyenHuu@vn.bosch.com	VH186	RBVH	DH
Ms.	Nguyen Ngoc Mai	nmg1hc	mai.nquyennqoc@vn.bosch.com	VH0241	ETI1	GM
Ms.	Nguyen Thi Hoang Yen	nge1hc	Yen.NquyenThiHoanq@vn.bosch.com	VH0243	RBVH	HR
Ms.	Nguyen Thi Thu Hien	gni1hc	Hien.NquyenThiThu@vn.bosch.com	VH0099	HRL-RT	HR
Mr.	Nguyen Thuan Thanh	gut1hc	Thanh.NquyenThuan@vn.bosch.com		HRL-CP	HR
Mr.	Nauyen Vinh Naoc Diep	ng81hc	diep.nquyenvinhnqoc@vn.bosch.com	VH0250	ЕП	GM Admin HR GrM Interviewer PM DH
Mr.	Swarup Kumar	swk1hc	Kumar.Swarup@vn.bosch.com	VH0001	RBVH	DH
Mr.	Tran Minh Quanq	taq1hc	quanq.tranminh@vn.bosch.com	VH0350	RBVH	Interviewer
Mr,	Tran Thanh Phuong	tpr1hc	Phuong.TranThanh@vn.bosch.com	VH0212	QMM	HR

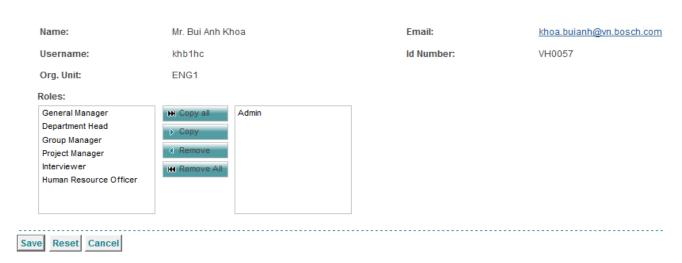
o This screen is being used for creating/editing users for RTS application.

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#### Edit User

- Access Path: Admin > Users List > Users List > Edit
- o Screen: the following screen will appear.

#### **Edit User**



- o This screen is being used for editing roles of user.
- A user can have multiple roles.

### Create User

- o Access Path: Admin > Users List > Create User
- o Screen: the following screen will appear.

#### **Create User**



- o This screen is being used for creating new users.
- o Once a user has been created, he can be set role for his application access.
- Note: A user ntid (User name) should be available on Bosch Global server.

### 7. HR

This will be released at next version

- Import Candidate
  - o Access Path: HR > Import Candidate
- Recruit Request Report
  - Access Path: **HR > Recruit Request > Report**
- Candidate Report
  - o Access Path: HR > Candidate > Report