**Bug Report**

| ID number | #B1 |
| --- | --- |
| Name | System - Incompatibility between client and server |
| Reporter | quangtv |
| Submit Date | 2022/07/16 |
| Summary | The client environments are not clearly identified on screen to the users and the test and the production environments could be confused by running up wrong .bat file |
| URL | N/A |
| Screenshot | Screenshots of server and client environments 14 and 15  Screenshots of equivalent live environments  Screenshots of the country choice problem  Recovery time stats for this problem, the country/market default problem and the equity system problem referred to |
| Platform | Asus Vivobook |
| Operating System | Windows 10 Home Single Language 21H2 |
| Browser | Microsoft Edge Version 103.0.1264.49(Official build) (64-bit) |
| Severity | Very high |
| Assigned to | dungba |
| Priority | Low to medium |

**Description**

The client environments are not clearly identified on screen to the user and the method of logging onto a client environment allows the test and production environments to be confused. This means that if you mis-click on a .bat file when running up the client, you may open the wrong client and not realize.

**Steps to reproduce**

> Set up in Systest 15

> Run first client in environment 15

> Run second client in environment 14

> Run test

**Expected result**

Client does not show environment to which attached to, test that had planned could get result as expected

**Actual result**

Client does not show environment to which attached to, test that had planned could not get result as expected

**Notes**