CUSTOMERS EXPECTATION FROM A DELIVERY SERVICE

CRITERIA	CASE 1: SMEs, Food & Drink	CASE 2: Corporation, E-commerce goods
FEE	LOW	LOW
PICK UP TIME	VERY SHORT	SHORT
LEAD TIME	VERY SHORT	SHORT
RETURN RATE	VERY LOW	LOW

CONVINCE CUSTOMERS TO USE AHAMOVE'S SERVICES

Ahamove provides fast delivery model and a wide range of services thanks to the application of the latest technologies in operation process. With reasonable fees and many attractive incentives for new customers, many business owners have trusted Ahamove as their freight partner, delivering orders to end customers at a fast speed (from only 30 minutes for food & beverage products and consumables, from 2 hours with e-commerce products) and friendly service. The low return rate of only about 15% creates a great competitive advantage. Ahamove prides itself on being at the forefront of customer satisfaction since its inception.