



iclub Fortress Hill Hotel

18 Merlin Street, North Point, Hong Kong ([Google Map](#))

Phone: (852) 3963 6300 **Fax:** (852) 3963 6399

Email: stay@fortresshill.iclub-hotels.com

Dear Ms Lacson,

Thank you for choosing iclub Fortress Hill Hotel.

We are pleased to confirm your booking per below Reservation Details.

We look forward to welcoming you at iclub Fortress Hill Hotel.

Yours Sincerely,

iclub Fortress Hill Hotel

Reservation Details:

Confirmation Number: **ICFH10569920073-01** [Cancellation Policy](#) [Terms & Conditions](#)

Room 1

Guest 1

Number of Adults: 1

Number of Children: 0

Name: Ms Maria Concepcion Samaniego LACSON

Phone: 61066244

Email: sandeep@got-hk.com

Arrival Flight Information: PR 306

Remarks [Passport No.] / IATA No. / Voucher #: Great Ocean Tours & Travel Ltd TAR License no 353482

Rate Plan Selected: 7 Nights Compulsory Quarantine Rate with 3 meals

Room rate includes one night guest room accommodation with 3 set meals (breakfast, lunch and dinner) for one guest.

- Supplement will be applied for double occupancy rate including 3 set meals for 2 guests
- Rate is inclusive of 10% service charge and prevailing government tax.
- Complimentary WiFi for 4 pieces of device
- Free coffee/tea bags
- Set of room amenities

Terms & Conditions:

- This special rate plan is applicable to Persons arriving in Hong Kong outside China to undergo 14-day compulsory quarantine at designated quarantine hotels in accordance with the directions under the Prevention and Control of Disease (Regulation of Cross-boundary Conveyances and Travellers) Regulation (Cap. 599H).

- The compulsory quarantine period for persons arriving at Hong Kong are subjected to change according to "Compulsory Quarantine of Certain Persons Arriving at Hong Kong from Foreign Places Regulation"(Cap. 599E) and "Prevention and Control of Disease (Regulation of Cross-boundary Conveyances and Travellers) Regulation" (Cap. 599H). For details, please refer to <https://www.coronavirus.gov.hk/>
- Please note that for FDHs confinees, room sharing with other guests is NOT allowed
- FDHs are required to provide the following documents for verification upon check in:
 - . A copy of valid employment visa of the FDH
 - . A recognized COVID-19 Vaccination Record recognized by the Hong Kong Special Administrative Region Government
 - . Passport of the FDH (personal particulars page)
 - . Quarantine order
- Booking is on pre-paid basis upon reservation.
- No amendment, shorten stay or cancellation of booking is allowed once reservation is confirmed.
- No refund for booking cancellation, amendment, shorten stay, no-show, early departure or any unconsumed meal(s) under all circumstances.
- Hotel will accept change of stay period one time only if it is due to flight cancel or delay. Present of valid document issued by airlines is required upon request.
- Hotel will arrange refund if there is a change of designated quarantine hotel scheme.
- Hotel will arrange refund in case a quarantine guest after check-in is subsequently tested positive or being identified a close contact of a confirmed positive case, and has to be sent to hospital, community isolation facility or quarantine centre as applicable and will not return to stay at the hotel for the rest of quarantine period.
- Hotel will arrange refund in case a quarantine guest requests adjustment or cancellation of booking necessitated by changes in Government requirements as announced by the Government (e.g. the shortening or lengthening of quarantine period or medical surveillance period) provided that the proposed adjustment or cancellation is made in written to hotel within 30 days from the issue date of the Government announcement.
- If you and your family members or friends are taking the same flight to Hong Kong, you can choose to share a room with them subject to the approval from the HKSAR Department of Health, hotel regulation (if any) and the regulations under the Prevention and Control of Disease Ordinance (Cap. 599). Single occupancy is preferable.
- For family travel, hotel can accommodate up to 3 persons in same room. Extra supplement will be applied for 3rd person sharing the same room except family travel with one adult and 2 kids or 2 adults with 1 kid aged 3 or below will be exempted.
- According to Health Advice on Prevention of Coronavirus disease by Centre for Health Protection, guest(s) should stay in single room with toilet: not to share room or toilet with others.
- Photo is for reference only.
- Early check-in request is subject to hotel's availability upon arrival.
- For person 12-17 years, he/she can be accompanied or unaccompanied by an adult for quarantine. Prior approval must be obtained from the Department of Health if they require an accompanying adults. For unaccompanied minor, the adult should sign the "Consent form for unaccompanied person" prior guest arrival.
- For person under 12-year-old must be accompanied by an adult for quarantine, and prior approval must be obtained from the Department of Health. The accompanying person should arrive hotel in advance and sign a consent form.
- No outside furniture and fitness equipment are allowed in guest rooms.

- Hotel will provide meal boxes outside your room during meal periods.
- Hotel refunds if processed through agent will be subject to Agency handling fee of up to 1 night fare.
- Hotel accepts outside delivery. Items will be delivered to room 3 times a day as followed: 10:00 am - 12:00 noon, 2:00 pm - 4:00 pm, 7:00 pm - 9:00 pm.
- To reduce the risk of transmission, no housekeeping, cleaning and laundry service will be provided during the quarantine period.
- Terms and conditions are subject to change without prior notice.
- In case of any disputes, hotel reserves the right of final decision.

Payment Method: Paid by AGENT for room only **Transaction Date:** 21.04.2022 15.06 GMT 8.00
Invoice ID: BEB0000501826

Cancellation Policy: No cancellation or amendment is allowed.

Room Type	From	To	Daily Rate	Room night(s)	Rate
Single (Includes 3 meals)	07 Aug 2022	14 Aug 2022	Contracted	7	Contracted

Contact Information

Name: Mr Sandeep Mathur **Phone:** 61066244

Travel Agency ID:

Regal Rewards Number:

Hotel Check-in and Check-out Time

Check-in **From:** 15:00

Check-out **Before:** 12:00

Guarantee Arrival / Payment Method

Credit card guarantee or prepayment as per specific rate plan is required for all reservations. Otherwise, hotel reserves the final right to release the booking without prior notice.

The credit card if provided will be used for guarantee arrival purpose and will not be charged in advance except for specific rate plan* as booking condition mentioned under cancellation policy. Specific rate plan* is non-cancellable and non-refundable; payment is required upon confirmation of the reservation. No cancellation and amendment is allowed once the reservation is confirmed.

*Specific rate plan includes but not limited to limited offer / advance booking / packages. For details, please refer to Terms and Conditions.

Request of preferences is subject to hotel's availability and confirmation.

