

# OOPS!

## Your latest payment has not arrived.

To avoid any service interruption, please pay immediately.

If you have already mailed in your payment, thank you!

Sparklight® offers several convenient ways for you to pay your bill:

### Register for Sparklight Online Bill Payment



Visit  
**Customer.Sparklight.com**  
to make a payment using  
your Visa, MasterCard,  
Discover or debit card.

### Sign up for Sparklight Easy Pay



Never worry about missing a  
payment with our auto-draft  
service. Pay on time, every  
time. **Sparklight Easy Pay**  
is a safe, simple way to save  
time, money and frustration.  
And best of all it's **FREE!**

### Pay by Phone



Call **877-692-2253**.  
Additional charges  
or fees may apply.

For 24/7 service and support, search help topics at [customer.sparklight.com](http://customer.sparklight.com)

SG9KF047

## BILLING SUMMARY

(BILLING DETAIL ON REVERSE)

**Account # 104699921**

JEREMY BASS  
1515 21ST AVE  
LEWISTON ID 83501-3926

Previous Balance	280.00
Payment Received 11/17/22	145.00CR
Adjustments & Other Activity	22.00
Monthly Services	125.00

**Total Due \$282.00**

**DATE DUE ON RECEIPT**

For services provided from 12/8/2022 to 1/7/2023

At this time, your payment for last month's service has not been received and a late fee has been applied to your account. Your delinquent balance must be paid immediately or your service may be disconnected without further notice. Payment can be made for free online at [customer.sparklight.com](http://customer.sparklight.com) or through our automated system by calling 877-692-2253. Service interruption may require payment through an agent (charges may apply.) If your service is disconnected due to non-payment, any past due amount, a reconnection fee, deposits on services and equipment and one months service charges in advance may be required prior to reactivation.

Payments not received by the 30th day of the billing cycle are subject to late fees.

## PAYMENT COUPON

Save time & pay online: [sparklight.com/payment](http://sparklight.com/payment)

Need assistance? Check online:  
<http://support.sparklight.com>

**Account # 104699921**

**Balance Due \$282.00**  
**Date Due ON RECEIPT**

Amount Paid \$ \_\_\_\_\_

▼ PLEASE TEAR ALONG PERFORATION AND INCLUDE WITH PAYMENT ▼

2320 NEZ PERCE GRADE  
LEWISTON ID 83501-4108

6175 0000 NO RP 08 12082022 YYNNNNNN 01 963295

JEREMY BASS  
1515 21ST AVE  
LEWISTON ID 83501-3926

▼ MAIL PAYMENTS TO: ▼

SPARKLIGHT  
PO BOX 78000  
PHOENIX, AZ 85062-8000

0259 104699921 00000282004 3

6175 0000 NO RP 08 12082022 YYNNNNNN 01 963295

## Detail of Charges

### Previous Balance/Payment Received by 12/08/22

11/08	Previous Balance	280.00
11/17	Payment - Thank You	145.00CR
	<b>Total Remaining Balance</b>	<b>\$135.00</b>

### Adjustments & Other Activity

11/16	Late Fee Adjustment	2.00
11/17	Reactivation Fee	12.00
12/07	Late Fee Adjustment	8.00
	<b>Total Adjustments &amp; Other Activity</b>	<b>\$22.00</b>

### Monthly Services

12/08 - 01/07	GigaONE Plus 1000Mbps Internet -up to 1000Mbps Dn -up to 50Mbps Up incl. 1500GB data	125.00
	<b>Total Monthly Services</b>	<b>\$125.00</b>

**Total Due by ON RECEIPT** **\$282.00**

The identified state and local taxes, franchise fees, and regulatory surcharges on your bill may vary based on increases or decreases implemented by federal, state, and local taxing authorities.

The Regulatory Cost Recovery fee is neither government mandated nor a tax, but is assessed by Sparklight to recover certain federal, state, and local regulatory costs.

FRANCHISE AUTHORITY City of Lewiston 1134 F Street P.O. Box 617 Lewiston, ID 83501 FCC #ID0006

As part of Sparklight's agreement to provide you services, you agree to pay the late fees that Sparklight charges for the costs associated with delinquent payment. Sparklight will assess a fee of \$8.00 if your payment on each invoice has not been received by day 30 of the billing cycle (i.e. the date we begin to generate your next invoice)



## PAYMENT OPTIONS:

\*Sparklight does **not** accept payments at the local office.

**Online:** Pay using your Visa, MasterCard, Discover or debit card at [sparklight.com](http://sparklight.com)

**EasyPay:** Have your payment made automatically every month, sign up at [customer.sparklight.com](http://customer.sparklight.com)

**Pay By Phone:** Pay using our automated phone system 24 hours a day for free at 877-692-2253 or call our office during business hours and an agent can take your payment over the phone. (Charges may apply)

**Check:** By sending your check, you acknowledge the authorization of Sparklight to use information on your check to make a one-time electronic transfer from your account or to process the payment as a check transaction. When Sparklight uses information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day your payment is received, and you will not receive your check back from your financial institution. If we cannot collect your electronic payment, or if your check is returned unpaid, we will issue a draft against your account. If you do not have sufficient funds in your account, a service charge of \$20 or the maximum allowed by law will be debited from your account. Please contact the local Sparklight office about other payment options if you prefer not to have your check used in this way.