### OOPS!

## Your latest payment has not arrived.

To avoid any service interruption, please pay immediately. If you have already mailed in your payment, thank you!

Sparklight® offers several convenient ways for you to pay your bill:

Register for Sparklight Online Bill Payment



Visit

Customer.Sparklight.com
to make a payment using
your Visa, MasterCard,
Discover or debit card.

Sign up for Sparklight Easy Pay



Never worry about missing a payment with our auto-draft service. Pay on time, every time. **Sparklight Easy Pay** is a safe, simple way to save time, money and frustration. And best of all it's **FREE!** 

Pay by Phone



Call **877-692-2253.** Additional charges or fees may apply.

For 24/7 service and support, search help topics at customer.sparklight.com

/Sparklight<sup>®</sup>

SG9KF04

▼ PLEASE TEAR ALONG PERFORATION AND INCLUDE WITH PAYMENT ▼

/Sparklight<sup>®</sup>

2320 NEZ PERCE GRADE LEWISTON ID 83501-4108

6175 0000 NO RP 08 04082022 YYYYNNNN 01 961124

JEREMY BASS 1515 21ST AVE LEWISTON ID 83501-3926 /Sparklight<sup>®</sup>

# BILLING SUMMARY (BILLING DETAIL ON REVERSE)

#### Account # 104699921

JEREMY BASS 1515 21ST AVE LEWISTON ID 83501-3926

Previous Balance 125.00 Adjustments & Other Activity 8.00 Monthly Services 125.00

Total Due \$258.00

DATE DUE ON RECEIPT

For services provided from 4/8/2022 to 5/7/2022

At this time, your payment for last month's service has not been received and a late fee has been applied to your account. Your delinquent balance must be paid immediately or your service may be disconnected without further notice. Payment can be made for free online at customer.sparklight.com or through our automated system by calling 877-692-2253. Service interruption may require payment through an agent (charges may apply.) If your service is disconnected due to non-payment, any past due amount, a reconnection fee, deposits on services and equipment and one months service charges in advance may be required prior to reactivation.

Payments not received by the 30th day of the billing cycle are subject to late fees.

### PAYMENT COUPON

Save time & pay online: sparklight.com/payment

Need assistance? Check online: http://support.sparklight.com

Account # 104699921

Balance Due Date Due

\$258.00 ON RECEIPT

Amount Paid

**\$** 

▼ MAIL PAYMENTS TO: ▼

SPARKLIGHT PO BOX 78000 PHOENIX, AZ 85062-8000





6175 0000 NO RP 08 04082022 YYYYNNNN 01 961124

#### **Detail of Charges**

Previous Balance/Payment Received by 04/08/22

| 04/08 - 05/07 | GigaONE Plus 1000Mbps Internet            | 125.00             |
|---------------|---|--------------------|
|               |   | 125.00             |
| Monthly Servi | 200                                       |                    |
|               | Total Adjustments & Other<br>Activity     | \$8.00             |
| 04/06         | Late Fee Adjustment                       | 8.00               |
| Adjustments 8 | & Other Activity                          |                    |
|               | Total Remaining Balance                   | \$125.00           |
| 03/08         | Previous Balance  Total Remaining Balance | 125<br><b>\$12</b> |

The identified state and local taxes, franchise fees, and regulatory surcharges on your bill may vary based on increases or decreases implemented by federal, state, and local taxing authorities.

The Regulatory Cost Recovery fee is neither government mandated nor a tax, but is assessed by Sparklight to recover certain federal, state, and local regulatory costs.

FRANCHISE AUTHORITY City of Lewiston 1134 F Street P.O. Box 617 Lewiston, ID 83501 FCC #ID0006

As part of Sparklight's agreement to provide you services, you agree to pay the late fees that Sparklight charges for the costs associated with delinquent payment. Sparklight will assess a fee of \$8.00 if your payment on each invoice has not been received by day 30 of the billing cycle (i.e. the date we begin to generate your next invoice)



### PAYMENT OPTIONS:

\*Sparklight does not accept payments at the local office.

Online: Pay using your Visa, MasterCard, Discover or debit card at sparklight.com

EasyPay: Have your payment made automatically every month, sign up at customer.sparklight.com

Pay By Phone: Pay using our automated phone system 24 hours a day for free at 877-692-2253 or call our office during business hours and an agent can take your payment over the phone. (Charges may apply)

Check: By sending your check, you acknowledge the authorization of Sparklight to use information on your check to make a one-time electronic transfer from your account or to process the payment as a check transaction. When Sparklight uses information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day your payment is received, and you will not receive your check back from your financial institution. If we cannot collect your electronic payment, or if your check is returned unpaid, we will issue a draft against your account. If you do not have sufficient funds in your account, a service charge of \$20 or the maximum allowed by law will be debited from your account. Please contact the local Sparklight office about other payment options if you prefer not to have your check used in this way.