1. Contractor Question: Who does initial UX workflow & design?

Government Response: We expect to have a baseline implementation that is delivered by the successful vendor as its standard template and is customizable for EPA restricted to admin users. See PWS

2. Contractor Question: Do you any more specifics/sample materials for the modules (Ethics News, Ethics eGuide library, About Us, Contact Us Module, PDF Library, Video Library, FAQ, Test Your knowledge Module, and Table of Terms)

Government Response: EPA Administrators should have access to an authoring/editing tool delivered through the app, where they will be able to design and upload content for general user access. Supported formats should include: RSS feeds, images and texts.

3. Contractor Question: Which module is interactive (we assume Test Your knowledge Module is)

Government Response: Only the *Test Your Knowledge* module is interactive.

4. Contractor Question: Is "Test Your knowledge Module" a "question/answer" quiz application?

Government Response: Yes

   If "yes", do you need to store user answers (or % of correct answers per user)?

Government Response: No

5. Contractor Question: Do you need to track end user completion of the training, and in what form?
Government Response: No

6. Contractor Question: Do you need per end-user accounts?

Government Response: No

     If yes,

      - Can only EPA employees create an account, or anyone? (specification refers to ex-employees)

Government Response: N/A

      -Is the general public allowed access to the system (we assume not)?

      Government Response: N/A

      -What information about the end user do you wish to keep?

      Government Response: N/A

      -What personal information?

      Government Response: N/A

      -Do you need to track user browsing history?

7. Contractor Question: Which portion of the application information does not require login?

Government Response: No login required for public viewing. Login only applies to accounts which have edit access to the hosted content.

8. Contractor Question: What is the minimum level of the FedRAMP (Federal Risk and Authorization Management Program)?

Government Response: Other than admin account and audit logs, all data in this system is considered to be public data. There will be no PII within the application. FedRAMP low.

9. Contractor Question: What do you want to customize in addition to:

- enable/disable users- Government Response: EPA admin users only

-manage/update the "static" content: Government Response: EPA admin users only

10. Contractor Question: Do you need auditing if user browsing history through the site. We assume you need auditing of login/logout.

Government Response: For admin users only, standard account auditing.

11. Contractor Question: What models should be supported (iPhone and Android)?   Min Operating system version, models, min memory? Do you need the app on iPad?

Government Response: Ongoing support for iOS and Android releases.

12. Contractor Question: What if the traffic exceeds 10 Tb per year? Will you pay for the excess or should it be cut off EPA does not anticipate surpassing 10 TB

Government Response: It is not expected to exceed 10 TB.

13. Contractor Question: Do you need tech support for administrators or end users too?

Government Response: Sufficient vendor documentation should be provided such that additional tech support is not needed.   End users should not require vendor tech support.

14. Contractor Question: What does full tech support include? Mail? Phone? Chat? Response time? EPA anticipates standard commercial support as is typically provided in the commercial marketplace. Contractor's quotation must convey what standard technical support is offered in-line with offerings to the commercial marketplace. Given that the content is public information, does it fall under the purview of FedRAMP security controls? Additionally, if FedRAMP controls are required, have the anticipated additional costs for ongoing maintenance and implementation of these controls been factored into the project budget?

Government Response: Other than admin account and audit logs, all data in this system is public data. There will be no PII within the application. FedRAMP level is low.

15. Contractor Question: Will you be able to provide access to the six referenced whiteboard training videos originally developed by QuickSeries, to quantify the work required in Videos for Editing. Are there any licensing or editing restrictions (by quick series) in place that the contractor must adhere to?

Government Response: No, this is not EPA owned or licensed content.

16. Contractor Question: Will the EPA host the application in its own FedRAMP-authorized cloud environment?

Government Response: Content is expected to be hosted via SaaS service on vendor-maintained systems within a vendor-maintained environment.

17. Contractor Question: Could you please provide the following details: The number of active users (current and former employees), expected annual traffic/downloads?

Government Response: Unlimited access as to meet the needs of interested general public.

18. Contractor Question: How many administrative users does the EPA expect to use the portal?

Government Response: At least two unique admin user accounts. Will the portal require features such as: Role-based access control (RBAC)- Admin accounts should have the same permissions. Content versioning or publishing workflows? Versioning is required.

19. Contractor Question: Will EPA provide guidance/templates for the Security Assessment & Authorization (SA&A) documentation and Risk Management Framework (RMF)? Are there dedicated EPA security or privacy officers who will collaborate with the contractor during this process

Government Response: EPA will provide documentation and policy related to the SA&A process as needed to the selected vendor. Qualified EPA staff will provide support during this process for submitting information necessary to obtain an authority to operate/use the application from the EPA CIO.

20. Contractor Question: Are there any preferred technologies for mobile development (e.g., React Native, Flutter, native)? Are there constraints or preferences for the admin portal framework (e.g., open-source CMS vs. custom solution)?

Government Response: No specific requirements other than the ability to function on supported releases of iOS and Android systems.

21. Contractor Question: Can you confirm that EPA will provide finalized content or at least structured drafts for the following: The Ethics eGuide (covering federal and EPA-specific rules)?

Government Response: EPA will furnish statutes and regulations including EPA specific policy that must be covered in the eGuide and EPA will need to formally accept the eGuide prior to publication. FAQs, glossaries, and reference documents?

Government Response: EPA will produce this material and must be allowed to upload/manage this content through vendor provided Administrator accounts.

22. Contractor Question: Can you confirm that the mobile application will be fully developed with ADA (Americans with Disabilities Act) compliance in mind to ensure accessibility for users with disabilities? Specifically, will the app be accessible to users with visual impairments (e.g., through screen readers)? Will the app be accessible to users with auditory impairments (e.g., through captions or alternative audio options)?

Government Response: The mobile application is expected to be vendor provided and must be fully 508 compliant.

23. Contractor Question: Will the mobile application include a login mechanism to authenticate and differentiate between active employees and former employees?

Government Response: The mobile application is expected to be vendor provided and, other than Administrator accounts, allows unauthenticated access to the general public.

24. Contractor Question: What is the budget for this project?

Government Response: The vendor is expected to provide fixed pricing to deliver a product which meets the needs of the PWS and subsequent clarification.

25. Contractor Question: Are you expecting a fully custom solution or a preexisting solution? Based on the 6-week turn around, we're thinking you're probably looking for a preexisting solution but we wanted to check.

Government Response: Pre-existing solution