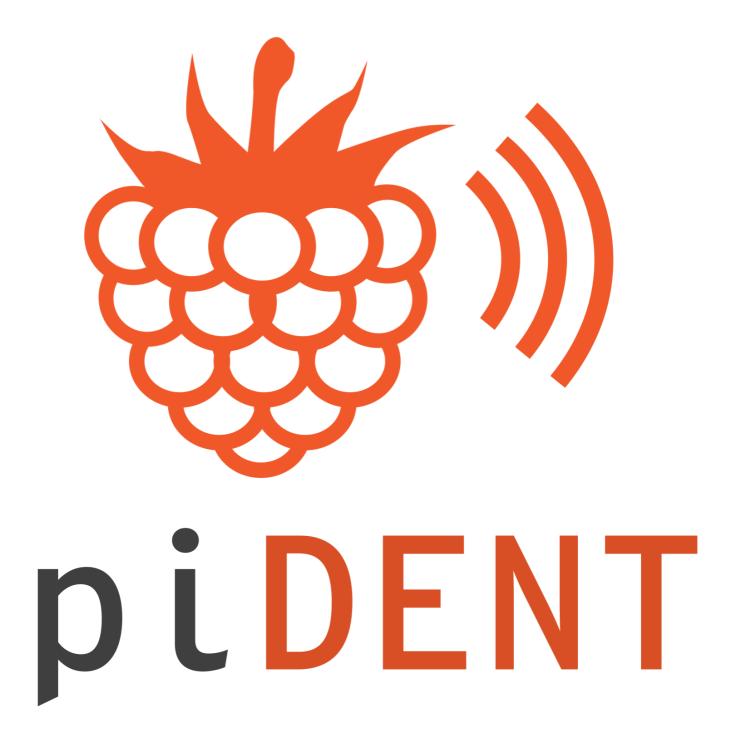# Frequently asked questions

What is `Pident`?

`Pident` is a new tool to be used to play out the idents at the top of the hour. It also provides a way of playing in all key audio events during a programme, such as beds, stabs, and pre-fades.

What systems does `Pident` replace?

`Pident` replaces both the outdated mini-disc player, as well as the expensive and hard to repair *Instant Replay* machines.

Will there be dual-running?

Yes. While everyone gets used to the new system, both the `Pident` and the *Instant Replay* and mini-disc will be in service.

Which fader is `Pident` on?

Fader 3.

I really don't like it, can we go back to how things were?

No. But as this has been built in-house, things can be changed far more easily than if we had bought in a system. It's cheaper, smarter, more expandable and much more customisable than any other solution. Embrace the change!

What does the future of `Pident` look like?

There are many more features coming soon. The ones currently in development at the moment include:

- ~~Individual level controls for each type of sound~~ Done.
- Easy upload of audio - **coming in version 2**
- Intergrating GPI from vision mixer
- Adding physical button controller

If you have an idea that you want included in the next update, let Carl know. Or if you're feeling adventerous, ask for the `Git` repo.

Who do I speak to if I have an issue?

That depends on the issue. If it's a question of how a particular feature works, you can ask another sound operator or consult this guide. If you have an idea, a bug, or you want something changing, you can ask Carl (`carl.turner@bbc.co.uk`).

Help! It's all gone wrong and I can't figure out why!

Don't panic. If all else fails you can simply reboot the unit. To do this just unplug the cable from the back and re-plug it in. The unit takes about 100 seconds to be operational from first plugging it in.