

ROBERT F. BUTLER

May 29, 2012

Nick Vizcay
TerraCare Associates
921 Arnold Drive
Martinez, California 94553

Dear Nick,

On behalf of all the residents of Silverado Springs, I would like to express our thanks and appreciation for the fine job your TerraCare crews performed in renovating our curb strips. This was a very important project for Silverado Springs and it was controversial. Most residents were in favor of the project due to the savings in water usage, but some were concerned about the appearance of the shrubs and mulch. However, without exception, all our residents observed the hard work, long hours, and working weekends that the men put in on this project.

The project involved removing up to 20,000 square feet of turf, three large dumpsters of topsoil, planting over 800 shrubs, converting 35 valves to drip irrigation, and spreading 200 yards of mulch. It was obvious to all of us that the crews took pride in their work and the results show it. The residents, including those that were not in favor, are now expressing delight in the project. All of our homeowners are very impressed with the dedication and focus on the quality that the crews exhibited.

I would also like to express our appreciation for the dedication the weekly crew shows toward keeping Silverado Springs the most beautiful residential area in Napa County. In both the curb renovation and the weekly maintenance, our residents feel fortunate that TerraCare employees do such an excellent job.

Sincerely,



Bob Butler
Director, Landscaping, Silverado Springs Homeowners Association

cc: Kris Dasso, Branch Manager, TerraCare Associates
Quinton Guenther, TerraCare Associates
Doug Walker, President, Silverado Springs Homeowners Association