

### *Terracare Associates Provides Public Works Services to the City of Lone Tree, Colorado*



#### Client:

City of Lone Tree

#### Start Date:

Spring 2007

#### Years of Service:

Four years for comprehensive public works services, nine years total

#### Success:

Costs savings, accountability and quality work

"Terracare Associates has consistently provided quality service to Lone Tree. Their responsiveness and quality control are a huge asset to us."

*Steve Fletcher – City of Lone Tree*

#### Project Overview

Located south of Denver, Colorado, the City of Lone Tree is a beautiful location hosting a number of high use amenities including the premier mall in Denver metropolitan area, Park Meadows, in addition to the well known Wildlife Experience. The City is bordered by two major thorough-fares, Interstate 25 and State Route C-470. The City is an affluent area known for the excellent upkeep of its public services and has a reputation to consistently meet the high expectations of its citizens. Terracare Associates (TCA) has acted as the Public Works department for the City for more than four years.

#### Challenge

Faced with the challenge of keeping the City budget in check, the city supervisors choose to outsource their public works services in order to save tax payer money and keep a high level of service throughout the City. Terracare Associates partnership with the City began 2002 with TCA providing city wide snow removal services for the 90 miles of city streets and roadways. Within five years, Terracare Associates role gradually expanded to full service operations as the City's public works department. "The relationship we had with Terracare prior to our decision to outsource our public works department was a major factor in who we chose" says Steve Fletcher, the City of Lone Tree's Public Works Coordinator. "We knew the quality of work was exceptional and that made our decision easier."

#### Services

Since 2005, Terracare Associates has provided a number of public infrastructure services for the City of Lone Tree. These include street maintenance, sign maintenance and installation, snow removal, tree maintenance and removal, traffic signal maintenance, erosion control, weed and insect control, street sweeping, cleaning of monuments and statues, water feature maintenance, event support staff, trash and debris clean up, traffic control, and emergency response. Terracare Associates also ensures a seamless public service approach by providing appropriate staff who are available 24/7 to handle most emergency situations for the City.

#### Current Success

Today the partnership between the City of Lone Tree and Terracare Associates is strong. By hiring previous public works employees, Terracare Associates was ahead of the curve and immediately had a knowledgeable and dedicated staff on the project. Reliability, value, and quality work are the attributes that will continue to make Terracare Associates the right choice for the citizens of Lone Tree, Colorado.