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March 25, 2010

Richard Buchanan
Terracare Associates
921 Arnold Dr.
Martinez, Ca 94553

Re: Letter of Recommendation

Dear Rich,

I wanted to take a moment to write you a quick note of the job that Terracare is doing for Travis Credit Union. We're going on our 10th year of service with Terracare, and I can't be more satisfied. After Terracare performed the original installation of the landscaping for our Vacaville headquarters, we chose to stay with your company for ongoing management. Over that time, I have worked closely with you and your company. We have had many projects, special events, and visits by dignitaries, and governmental leaders. Terracare has always responded quickly, and professionally. Terracare has surpassed our expectations for a contractor relationship.

I wanted to commend you for the job that you and Terracare are doing for Travis Credit Union. I appreciate all the extra time that you have personally spent on our property making sure it looks presentable to our members, guests, and executive management.

Please don't hesitate to have perspective clients call me with questions regarding Terracare.

Regards,

Ken Nagy / AVP Facilities and Support Services
Travis Credit Union
One Travis Way
Vacaville, Ca 95687
(707) 469-1631