

# Quayna Claire Busacay

North York, Ontario, M3L 2C8

quayna.bscy@gmail.com

(647)-832-0478

## HIGHLIGHT OF QUALIFICATIONS

---

- 3<sup>rd</sup> year Bachelor of Arts in Information Technology student with basic knowledge in robotics and data structures
- Experience in leadership roles through clubs and sports competitions
- Ability to maintain professional composure and work in fast-paced environments acquired from four years of working as a barista

## EDUCATION

---

**Honors Bachelor of Arts in Information Technology** | 2022 – 2026

York University, Toronto, ON, Canada

## RELEVANT EXPERIENCE

---

**Barista** | May 2024 – Present

Gateau Ghost, College St., ON, Canada

- Improved multi-tasking efficiency by taking orders, and making drinks for clients in a fast-paced environment while ensuring high standards and attention to detail
- Collaborated effectively with both co-workers and customers to address and resolve issues swiftly, resulting in noticeable satisfaction.
- Applied fundamental bartending skills to prepare a variety of drinks efficiently, ensuring a positive customer experience and encouraging repeat business through friendly and attentive service.
- Maintained impeccable cleanliness and sanitation standards in the bar and café area, consistently surpassing regulatory requirements.

**Assistant Lead** | September 2024 – April 2025

Sumobot Club, York University, ON, Canada

- Supported the sumobot team by assisting in the planning and execution of events, contributing to a well-organized and successful club experience.
- Facilitated communication between team members and club leaders, ensuring smooth coordination and effective problem-solving during sumobot competitions and meetings.
- Coordinated with team leaders to manage project timelines and ensure that sumobot construction and strategy development were completed on schedule.

**Barista/All-Rounder** | September 2021 – May 2024

Aroma Espresso Bar, York University, ON, Canada

- Developed multitasking abilities by taking orders, baking, and making drinks for clients in a fast-paced atmosphere while maintaining high standards and attention to detail
- Communicated effectively with co-workers and customers to solve problems promptly and efficiently, leading to apparent satisfaction
- Built relationships with customers to provide a positive experience and encourage consistent returns

## AWARDS AND CERTIFICATIONS

---

**Smart Serve Certification**, Toronto ON

2024

**Sumobot Champion**, North York ON

2024

**ADDITIONAL INFORMATION**

---

**Other Languages:** Fluent in English and Tagalog

**Programming Languages:** Basic knowledge in Java and Python

**Microsoft Office Suite:** Proficient in Word and PowerPoint

**Software Knowledge:** Basic experience in using Notion