

Kady's Individual Heuristic Evaluation

#	Problem Location	Violated Heuristic	Problem Description	Severity	Future Iteration Improvements
1	Login Screen	Error Prevention	The app logs in when an email and password is entered. However, I never created an account with these credentials therefore an error is supposed to pop up.	3	Implement backend to properly authenticate users, and return appropriate error messages when invalid credentials are entered.
2	Login Screen	Consistency Visibility of system status	When I clicked “Forgot login details? Get Help”, the button did not load another screen. I clicked it several times after and it was still unresponsive.	0	Link “Forgot login details? Get Help”, button with page to instruct user how to proceed.
3	Create an Account	Consistency Visibility of system status	When I clicked “Upload”, the button was unresponsive.	3	Allow user to upload an image as their avatar. [Fixed]
4	Apartment Details	User Control and Freedom	When I clicked the heart symbol on the post, it turned black. However, when I started to scroll down on the apartment details, the heart turned back to white.	1	Properly highlight the interactive buttons and maintain their states. [Fixed]
5	Bookmark	Consistency	I clicked the heart symbol for several apartment and it did not show up in the Bookmark screen.	4	Implement backend that allows for apartments “Favorited” to be added to the Bookmarks page.
6	Apartment Tour	User Control and Freedom Consistency Flexibility and efficiency of use	When I clicked “tour” on apartment details, I was taken to a 3D apartment tour. Upon clicking it, I was taken to the tour but there was no button to go back to the apartment details.	4	Add a back button in the header to allow user to exit the Tour page. [Fixed]
7	Search (Price Range)	Consistency Flexibility and efficiency of use	When I decided to set my price range using the slide button, there was no message indicating the price that was chosen.	4	Make slider show values when interacted with. [Fixed]
8	Search (Location)	Consistency Flexibility and efficiency of use	When I decided to set my walking distance using the slide button, there was no message indicating the distance that was chosen.	4	Make slider show values when interacted with. [Fixed]

9	Search (Save)	Visibility of system status	There was no message stating if my search was saved.	3	Implement backend functionality to provide user feedback if their search was successfully saved in the database.
---	---------------	-----------------------------	--	---	--