

TERMS AND CONDITIONS

Welcome to RideNow!

RideNow is owned and operated by Ride Now Taxis Inc.

These are the terms and conditions for:

- **RideNow mobile application (Available on Google Play and App Store).**
- **RideNow website (<https://www.ridenowtaxis.com>)**

The following terms and conditions apply to your use of the RideNow platform and the services available on the platform. This includes mobile versions, as well as any other version of RideNow accessible via desktop, tablet, social media or other devices.

By using the platform, you agree to these terms and conditions and our privacy policy. In these terms and conditions, the words "platform" refer to the RideNow mobile application and the RideNow website together, "we", "us", "our", and "RideNow", refers to RideNow, and "you", and "user", refers to you, the RideNow user (Riders and Drivers).

PLEASE READ THESE CONDITIONS CAREFULLY BEFORE USING THE SERVICES AND FUNCTIONALITIES AVAILABLE ON THE PLATFORM.

1. ACCEPTANCE OF TERMS

By accessing and using the RideNow platform, you agree to be fully bound by the terms and conditions set forth in this agreement. If you do not agree to any of the terms, you must refrain from using the platform or its services. We reserve the right to modify this agreement at any time. Any modifications will be effective upon posting on the platform. By continuing to use RideNow following the posting of a modification, you expressly agree to be bound by the updated terms. For this reason, we recommend that you review this agreement periodically to stay informed of any changes.

By using the platform, you represent and warrant that you have full legal capacity, power and authority to enter into this agreement and to perform your obligations hereunder. You further confirm that you are not subject to any legal, contractual or other restriction that limits or prevents your ability to accept these terms and conditions. You warrant that you will use the platform in accordance with applicable laws and regulations and that your use will not infringe any third party rights or contravene any applicable regulations.

Your acceptance of this agreement constitutes a binding commitment by you and any entity you represent to adhere to the terms set forth herein and any additional policies posted on the platform. This commitment includes your obligation to ensure that all information provided during registration and use of the platform is truthful, accurate and up to date. RideNow will not be liable for any breach of these terms by users, and any violation of these terms may result in the suspension or termination of your access to the platform.

2. ELIGIBILITY

Access to and use of the RideNow platform is strictly limited to persons who have the legal capacity to enter into binding agreements under applicable law. This means that RideNow's services are not available to persons under the age of 18 or to those users whose account has been suspended or disabled, either temporarily or permanently, due to non-compliance with the terms or any other legitimate reason determined by the platform. By registering as a user, you represent and warrant that you are at least 18 years of age and that you possess full legal capacity, authority and right to accept and comply with the terms of this agreement. You also warrant that your use of the platform complies with all applicable laws in your jurisdiction. As the account holder, you are responsible for maintaining the security of your login credentials and for ensuring that only you use your account. Sharing your account with third parties is prohibited, and you agree to take full responsibility for any activity conducted from your account, even if done without your authorization.

3. NOTIFICATIONS AND NEWSLETTER

By providing your email address to RideNow, you agree that we may use your email address to send you notifications about RideNow. We may also use your email address to send you notifications and other messages, such as changes to platform features, news and special content. If you do not wish to receive these emails, you may opt-out of receiving them by submitting your unsubscribe request through the contact information or by using the "unsubscribe" option in the emails. Opting out may prevent you from receiving notifications and emails about updates, news or special content.

4. DESCRIPTION OF THE PLATFORM

RideNow is a digital platform designed to connect passengers with transportation service providers quickly and efficiently, operating through both mobile apps and a website. Through our platform, passengers, known as Riders, can easily request rides, while Drivers can accept these requests and generate revenue by providing transportation services.

Our technology facilitates the interaction between those who need to get around and those who can provide that service, providing a space where users can coordinate rides to specific destinations in a safe and reliable manner. RideNow offers different transportation options, from economical alternatives to luxury services, adapting to different preferences and budgets to ensure a smooth and comfortable trip.

We strive to offer an innovative and modern experience, standing out for the ease of use of our mobile app and website. Both Riders and Drivers can enjoy an intuitive and practical tool that allows them to meet their transportation needs or generate revenue efficiently.

5. DRIVERS

5.1. Registration

To register as a Driver on the RideNow platform, it is necessary to complete a verification process designed to ensure safety and confidence in the services offered. Drivers must provide accurate and updated information, including personal data, specific details of their vehicle, and a valid copy of their driver's license. In addition, RideNow may request additional documents such as vehicle insurance, vehicle registration or other documentation required by local regulations.

As part of the process, all Drivers must undergo a background check. This evaluation is intended to confirm that Drivers meet the safety and ethical standards established by RideNow. Approval or denial of registration is at the discretion of RideNow, based on the results of the background check and compliance with our internal policies.

Once approved, Drivers must agree to keep their information and documentation up to date, notifying any relevant changes that may affect their eligibility to operate on the platform. The Driver account is personal and non-transferable, and the holder is solely responsible for its use, ensuring compliance with all applicable laws and regulations.

RideNow allows Drivers to deactivate their account at any time, without the need to justify their decision. Deactivation can be done through the tools available on the platform or by contacting RideNow technical support. However, any outstanding obligations, such as payments or resolutions related to the service, must be fulfilled before the account is completely deactivated.

RideNow reserves the right to suspend or deactivate accounts in case of non-compliance with these terms, providing false or incomplete information, or any other action that compromises the integrity of the platform or the safety of its users.

5.2. Trip Acceptance

Drivers registered on the RideNow platform have the opportunity to accept rides requested by Riders based on their proximity to the pick-up point location. Upon receiving a trip request, the Rider can review the details provided, such as destination and estimated time, and decide whether to accept the ride. Once the request is accepted, the Driver must proceed to the pick-up point and complete the trip according to the terms set out on the platform.

At the end of the trip, the corresponding payment will be automatically processed and credited to the driver's account associated with the platform. Drivers can access a detailed breakdown of their earnings directly from the app or the RideNow website. This breakdown includes information on individual earnings for each trip, as well as a daily and weekly summary that allows Drivers to keep accurate track of their earnings. In addition, the platform provides transparent information on fares charged and details of payments made, ensuring clarity and confidence in the compensation process.

Drivers are responsible for reviewing and updating their banking information to ensure that payments are processed correctly. In case of discrepancies or problems related to payments, Drivers may contact RideNow's support team for assistance. Furthermore, it is the obligation of Drivers to comply with the quality and service standards established by RideNow, providing safe and professional transportation to Riders.

RideNow reserves the right to suspend or limit the access of Drivers who fail to comply with the terms and conditions or who fail to maintain a satisfactory level of service. By accepting a ride, Drivers agree to complete the ride in an efficient and ethical manner, contributing to the positive user experience on the platform.

5.3. Payments

As a Driver on the RideNow platform, you will receive payments for the transportation services you provide to Riders. These payments will be calculated based on the rates applicable to the trip, minus the RideNow Commission (see Commissions section). Tips given by Riders will be transferred in full to your account and will not be subject to any RideNow Commission. All payments will be processed through an authorized third party payment processor. You agree that amounts transferred to you will not include interest and will be subject to any legal holds required by applicable regulations. It is the Driver's responsibility to keep his/her bank account information up to date to ensure proper processing of payments.

5.4. Commissions

By using the RideNow platform to offer your services, you agree to pay a Commission to RideNow for each transaction made. This Commission will be automatically deducted from the payments received for the services you provide. Specific details of the applicable Commission will be available in the Commission schedule provided to you through the Driver portal. RideNow reserves the right to change the Commission amount at any time based on local market conditions. In the event of any changes, RideNow will notify you in advance. Your continued use of the platform after notification of changes will constitute your acceptance of the changes.

5.5. Pricing

You authorize RideNow to establish, on your behalf, the prices that will apply to the services you offer through the platform. These prices include the base rate, per mile and/or per minute charges, as well as any other adjustments that are part of the calculation of the Rates. RideNow reserves the right to modify the Fare schedule at any time, based on factors such as local market demand or specific conditions. In the event of changes to the applicable Fares, you will be notified in a timely manner. It is your responsibility to be aware of any modifications to ensure compliance with the platform's policies.

5.6. Rate Adjustments

RideNow reserves the right to adjust or withhold part or all of the Fares in specific circumstances, such as:

- If an attempt to defraud or abuse RideNow's system or its payment mechanisms is detected.
- To resolve a complaint filed by a Rider, such as taking an unnecessarily long route or not properly completing the ride in the application.

These decisions will be made in a reasonable manner and based on available evidence. In case of adjustments or retentions, RideNow will inform you about the reasons and the amount affected, always acting in the interest of maintaining the integrity and trust in the platform.

6. RIDERS

6.1. Registration

To use the RideNow platform as a Rider, users must create an account by providing basic information such as their name, phone number and email address. This registration is mandatory to access the platform's functionalities, such as requesting rides and communicating with Drivers.

Users can register by downloading the RideNow mobile application and completing the registration form, accepting the corresponding terms and conditions. By registering, Riders declare that all information provided is accurate and truthful, and that they meet the legal requirements to use the service, such as being over 18 years of age or the legal age applicable in their jurisdiction.

The account created is strictly personal and non-transferable. Riders are responsible for maintaining the security of their login credentials and ensuring that their account is not used by third parties. Any activity carried out from the account is the responsibility of the account holder, who agrees to use the platform in a legal, ethical and compliant manner.

Riders may deactivate their account at any time by using the options available on the platform or by contacting RideNow customer service. However, they must resolve any outstanding obligations, such as payments associated with previous rides, before deactivation becomes effective.

RideNow reserves the right to suspend or deactivate accounts in the event of non-compliance with the terms and conditions, misuse of the platform, or any conduct that may compromise the integrity of the service or the experience of other users.

6.2. Trip requests and bookings

Riders can use the RideNow platform to request and book trips easily and quickly, adapting to their needs on the spot. To start the process, they only need to log into the application, indicate their pick-up point and destination, and confirm the request. The platform connects the Rider with an available driver in a matter of seconds. If they prefer to schedule a ride in advance, the "Schedule your ride" functionality allows them to set a specific date and time to ensure the availability of the service at the desired time.

Before confirming the trip, Riders can consult a fare estimate by entering their point of origin and destination. This gives them a clear idea of the approximate cost before proceeding with the request. Once the Rider accepts the trip, the platform provides all relevant information, such as the Rider's name, vehicle description (make and model), and contact details. In addition, Riders can track the real-time location of the Driver as the Driver makes his way to the pick-up point, with the option to give instructions to the Driver or communicate directly via messages or calls if needed.

Upon arrival of the Driver, Riders simply board the vehicle and enjoy the ride to their destination. The platform automatically calculates the final fare and generates an invoice that will be available at the end of the trip. RideNow also offers additional features to enhance the user experience, such as the option to ride immediately or schedule for later, book a disabled-friendly ride, and even request a ride for someone else on their behalf.

With these features, RideNow seeks to offer an efficient, accessible and convenient service tailored to the different needs of its users, ensuring a smooth and hassle-free ride experience. Riders should be sure to provide accurate details when requesting a ride to ensure that the service is carried out efficiently and satisfactorily.

6.3. Charges

By using the RideNow platform, you agree to pay all amounts associated with the services requested ("Charges"). These Charges include base fares, additional fares, tolls, surcharges, applicable taxes and any gratuities you choose to give to the Driver. RideNow reserves the sole right to set, modify and adjust the prices of the Services at any time, depending on factors such as demand, type of service requested and other conditions. As a user, you are solely responsible for all Charges incurred on your account, whether or not you know the exact amount of such Charges at the time of the request. It is important that you keep your payment information updated on the platform to avoid service interruptions.

6.4. Payment Methods

RideNow offers a variety of payment methods to ensure convenience and flexibility for users, including credit cards, debit cards, PayPal and wallet payments, depending on availability in each city or location where the platform is used. Users can securely configure their preferred payment method directly from their profile in the RideNow application. It is the user's responsibility to ensure that the information provided is accurate and up to date to avoid interruptions in the service. All transactions made through the platform are processed securely through authorized third party services, ensuring the protection of the user's financial data. RideNow does not accept cash payments for services, except for optional tips for Drivers. In the event that a payment method is invalid or declined, the user must provide an alternative one to complete the pending transactions.

6.5. Rates

RideNow applies two main types of fares to trips: variable fares and quoted fares, each designed to accommodate different situations.

- **Variable fares:** These fares are calculated by combining a base charge with increments based on the length and distance of the trip. In some cases, for particularly short trips, a minimum fare will be applied to ensure that the service is economically viable for the driver. Trip distance is measured using GPS data from the Driver's phone. However, due to technical limitations, such as loss of GPS signal, the platform cannot guarantee absolute accuracy in the calculation. In these cases, other available data will be used to determine the time and distance traveled.

- **Quoted Fares:** In certain circumstances, RideNow may provide a quote prior to the start of the trip. This quote is subject to change prior to confirming the request. If the user changes the destination, makes multiple stops, or uses the platform inappropriately during the trip, the quoted fare may be replaced with a variable fare based on actual time and distance traveled. The quoted fare is intended to provide transparency, but does not guarantee equivalence to a variable fare on similar trips.

6.6. Peak hour fare

During periods of high demand, RideNow may apply a multiplier to standard fares, known as the “Peak Hour Fare”. This multiplier reflects market conditions and seeks to balance supply and demand for the service. Before confirming your request, RideNow will make every effort to inform you of any multiplier in effect. In the case of quoted fares, the final price will include this adjustment. Peak hour fares ensure availability of the service at times of high demand.

6.7. Service Fare

For each trip, RideNow may apply a “Service Fee”, which is intended to maintain and improve the infrastructure of the platform, as well as to cover associated operating costs. The amount of this fee may vary by city or region and is not passed on to the Driver. It is the responsibility of the users to review this fee at the time of making the trip request.

6.8. Cancellation Fee

Once you request a ride, you may cancel it at any time through the app. However, in certain cases, such as last minute cancellations or no-shows at the pick-up point, RideNow may apply a cancellation fee. This fee is designed to compensate the Driver for the time and effort invested. Clients can view detailed cancellation policies on the website or by contacting customer service.

6.9. Damage Fee

If the Driver reports that you have caused significant property damage to his or her vehicle during a trip, you agree to pay a “Damage Fee”. This fee, which can be up to \$250 depending on the damage, will be assessed and determined by RideNow. The platform reserves the right to verify the damage through documentation, photographs or other evidence before processing the charge. The amount collected will be transferred in full to the affected Rider to cover repair or cleanup costs.

6.10. Tolls

On certain routes, additional toll charges may apply and will be passed on in full to the Driver. RideNow calculates tolls using locally available information, but does not guarantee that the amounts charged will exactly match the actual costs the Driver may face. Users can view specific details about tolls in their area through the RideNow Cities page.

6.11. Other Fees

In addition to the standard rates, other charges may apply, such as airport fees, local taxes, fees related to specific events, or split payment surcharges. These additional charges are designed to cover specific costs related to the provision of the service and will be detailed in the relevant

section of the platform. Unless otherwise indicated, these amounts are not shared with the Driver.

6.12. Tips

RideNow allows users to directly reward Drivers for quality service through tips. These can be given in cash or through the app, and 100% of the amount will be transferred to the Driver. Tips are optional and reflect the user's level of satisfaction with the service received.

6.13. Facilitation of Charges

All payments related to the use of RideNow are processed through authorized third party services. The platform may change its payment processing provider at any time without notice. To ensure the security of transactions, cash payments, except for tips, are strictly prohibited. Users are responsible for ensuring that their registered payment method is valid and up-to-date.

6.14. No Refunds

All Charges made through the RideNow platform are final and non-refundable. This policy applies regardless of the circumstances, including service interruptions, user's decision to stop using the platform or any other reason.

6.15. Credits and Discounts

RideNow may offer promotional credits and discounts that users may apply to payment for certain services. These benefits are non-transferable and cannot be exchanged for cash, unless otherwise provided by law. Credits and discounts only apply to base fares and do not cover other charges. If the cost of trip exceeds the value of the credit or discount, the balance will be charged to the registered payment method.

6.16. Credit Card Authorization

To ensure the validity of payment methods and prevent unauthorized activity, RideNow may perform pre-authorizations when adding a new payment method or making a request. Although these authorizations do not constitute a charge, they may temporarily reduce the available credit on your bank account. Users are responsible for any additional charges, such as overdrafts, resulting from these authorizations. RideNow is not responsible for these costs and recommends contacting the issuing bank for more information on such transactions.

7. RULES OF BEHAVIOR FOR RIDERS AND DRIVERS

To ensure a safe, respectful and efficient experience on the RideNow platform, all users, both Riders and Drivers, must abide by the following rules of behavior when using our services. These rules seek to foster a positive environment and protect the rights of all participants in the RideNow community.

7.1. Rules for Riders

- **Respect for the Driver and Vehicle:** Riders must treat Drivers with respect, avoiding offensive, intimidating or disruptive behavior during the ride. The vehicles used are the

property of the Drivers or are under their responsibility; therefore, Riders must refrain from causing damage, soiling the vehicle or engaging in activities that may compromise its integrity.

- **Punctuality:** Riders must be prepared to board the vehicle at the designated pick-up point at the agreed time. Unjustified delays may result in trip cancellation and cancellation fees.
- **Personal belongings:** Riders are responsible for their belongings during and after the trip. RideNow is not responsible for lost items, but provides a mechanism to report them through the app.

7.2. Rules for Riders

- **Professionalism and Courtesy:** Drivers must provide safe, efficient and respectful service at all times. Any form of discrimination, offensive language or inappropriate behavior is strictly prohibited.
- **Vehicle Care:** Drivers must keep their vehicle clean, well-maintained and equipped to provide a comfortable and safe experience for Riders.
- **Effective Routing:** Drivers must take the most direct and efficient routes to the destination, unless otherwise requested by the Rider.

7.3. Common Rules

- **Prohibition of Prohibited Substances:** No smoking, alcohol consumption or use of illicit substances inside the vehicle.
- **Use of the application:** Riders and Drivers must use the RideNow application in an honest and ethical manner. Any attempt of manipulation, fraud or misuse of the platform will be grounds for account suspension or termination.
- **Report Incidents:** In case of problems during the ride, both users must use the platform's support function to report in a timely and detailed manner.

7.4. Lost and forgotten items

If a Rider leaves a personal item in the vehicle, it should be reported immediately through the RideNow app. The platform provides a mechanism to connect the Rider with the Driver to facilitate the return of the item. The Rider is responsible for coordinating the retrieval of the item and, in some cases, for covering associated costs, such as the Driver's time and travel to make the return.

Drivers are responsible for checking their vehicle at the end of each trip to identify any items left behind. Drivers must report found items to RideNow and assist in their return in an ethical and professional manner. RideNow acts only as an intermediary in this process and is not responsible for the loss, damage or return of forgotten items.

Failure to comply with these rules of behavior may result in account suspension or termination, depending on the severity of the infraction, and will always be dealt with in a reasonable manner by the RideNow team. These rules are designed to protect the safety and well-being of the entire RideNow community.

8. CHAT AND MESSAGING

The platform contains chat areas or messaging services to enable communication between users. The user may only use the chat or messaging service to send and receive messages that are relevant and specific to the purposes of the platform. The user may NOT use the chat or messaging service available on the platform to do any of the following:

- Send messages that are defamatory, violent, profane, harassing, obscene, threatening, or messages that otherwise violate the legal rights of users or third parties, including RideNow staff.
- Sending messages of a sexual or pornographic nature.
- Sending messages that promote illegal activities.
- Conduct or forward surveys, contests, pyramid schemes or chain letters.
- Impersonate another person or user or allow another person or entity to use your account to send messages or otherwise use your account.
- Repeatedly send the same message. Spamming is strictly prohibited.
- Imply or represent that any statement you make is endorsed by RideNow, without RideNow's prior written consent.
- Post offensive and/or harmful messages, including, but not limited to, content that advocates, supports, condones or promotes racism, bigotry, hatred or physical harm of any kind against any individual or group of individuals.
- Using the platform to collect personal data from users.

Any breach or violation of the provisions contained in these terms and conditions may result in the suspension of the offending user's account, with or without notice and without the right to compensation.

9. LIMITATION OF LIABILITY

RideNow provides a technology platform that connects Riders and Drivers to facilitate transportation services. However, RideNow does not directly provide transportation services or act as a carrier or agent for Riders. Transportation services are provided by independent Riders who are not employees, agents or representatives of RideNow. Accordingly, you acknowledge and agree that RideNow assumes no liability for acts, omissions, negligence, behavior, quality of service, or any other aspect related to the Drivers or Riders.

RideNow does not guarantee the availability, timeliness, safety or quality of the services requested through the platform, nor can it guarantee that Drivers will complete their rides effectively or that Riders will comply with established standards of behavior. The platform operates as an intermediary to facilitate the connection between users and is not responsible for disputes, personal injury, loss of objects, delays or any other incident occurring during the use of the services.

Although RideNow implements advanced verification and control systems to maintain security and trust in the platform, RideNow is not responsible for unforeseen events or situations beyond its reasonable control, such as technical failures, service interruptions, loss of GPS signal, or any

other problems arising from the use of the technology. In addition, RideNow is not responsible for the accuracy of calculated fares when errors occur due to technical problems or incomplete information.

In connection with lost items, RideNow acts only as an intermediary to facilitate communication between the Rider and the Driver. We assume no responsibility for loss, damage, or inability to recover items left in the vehicles, nor do we guarantee their return.

In no event shall RideNow be liable for any direct, indirect, incidental, punitive, special or consequential damages resulting from the use or inability to use the platform, even if advised of the possibility of such damages. This includes, but is not limited to, lost profits, business interruption, personal injury, or any other financial loss or damage.

By using the platform, you agree that any maximum liability of RideNow, to the extent permitted by applicable law, shall be limited to the total amount paid for transportation services during the three months prior to the event giving rise to the claim. This limitation applies regardless of the cause of action, whether based on contract, negligence, strict liability or any other legal theory.

You acknowledge that use of the RideNow platform involves certain inherent risks and that you accept those risks as part of your participation in the RideNow ecosystem. If you do not agree to these limitations of liability, we recommend that you refrain from using the platform. These provisions are designed to ensure a reasonable balance between the rights and responsibilities of all RideNow users.

10. LICENSE TO USE THE PLATFORM

RideNow grants the user a personal, worldwide, royalty-free, non-transferable, non-sublicensable, non-exclusive, non-sublicensable license to download and use the RideNow mobile application, available through the App Store and Google Play Services. This license includes access to modified versions, updates, upgrades, enhancements, extensions, add-ons and copies of the app, if available. The exclusive purpose of this license is to allow the user to access and use the functionalities offered by the platform in accordance with the terms and conditions set forth in this agreement.

The user agrees to use the platform diligently, lawfully and in full compliance with applicable regulations, refraining from any activity that is negligent, fraudulent, harmful or in any way compromises the integrity of RideNow, its services or the experience of other users. Use of the platform for actions that may damage the reputation, interests or rights of RideNow, its affiliates or third parties is strictly prohibited, including but not limited to:

- Attempting to access unauthorized systems or reverse engineer the platform.
- Employ automated techniques to interact with the platform in an unauthorized manner.
- Engage in activities that may disrupt, overload or compromise the technical operation of the platform.

RideNow reserves the right, at its sole discretion, to suspend or terminate the user's access to the platform immediately and without liability to the user, in the event that any breach of the

stated conditions is detected. This cancellation may be carried out with or without prior notice, depending on the nature and severity of the breach. In addition, RideNow reserves the right to take legal action if the improper use of the platform generates economic, technical or reputational damage to the company or third parties.

The user acknowledges that the license granted is revocable and that its continuity depends on full compliance with these conditions. Any unauthorized or prohibited use of the platform may result in the immediate termination of this license and the adoption of the necessary legal measures to protect the rights and interests of RideNow.

11. COPYRIGHT

All materials on the platform, including, without limitation, names, logos, trademarks, images, text, animations, graphics, videos, photographs, illustrations, software and other elements are protected by copyrights, trademarks and/or other intellectual property rights owned and controlled by RideNow. You acknowledge and agree that all materials on the platform are available for personal, limited, non-commercial use only. Except as specifically provided herein. No material may be copied, reproduced, republished, sold, downloaded, posted, transmitted or distributed in any way, or otherwise used for any purpose, by any person or entity, without the prior express written permission of RideNow. You may not add to, delete, distort or otherwise modify the material. Any unauthorized attempt to modify any material, to defeat or circumvent any security feature, or to use RideNow or any part of the material for any purpose other than its intended purpose is strictly prohibited.

12. COPYRIGHT COMPLAINTS

RideNow will respond to all inquiries, complaints and claims regarding alleged infringement for failure to comply with or violation of the provisions contained in the Digital Millennium Copyright Act (DMCA). RideNow respects the intellectual property of others, and expects users to do the same. If you believe, in good faith, that any material provided on or in connection with the website infringes your copyright or other intellectual property right, please send us your copyright infringement request pursuant to Section 512 of the Digital Millennium Copyright Act (DMCA), via our contact information, with the following information:

- Identification of the intellectual property right that is allegedly infringed. All relevant registration numbers, or a statement concerning the ownership of the work, should be included.
- A statement specifically identifying the location of the infringing material, with enough detail that RideNow may find it on the platform.
- Your name, address, telephone number and e-mail address.
- A statement by you that you have a good faith belief that the use of the allegedly infringing material is not authorized by the owner of the rights, or its agents, or by law.

- A statement by you, made under penalty of perjury, that the information in your notice is accurate, and that you are the copyright owner or authorized to act on the copyright owner's behalf.
- An electronic or physical signature of the owner of the copyright or the person authorized to act on behalf of the owner of the copyright interest.

13. PROHIBITED ACTIVITIES

The following activities are prohibited:

- Access, monitor, reproduce, distribute, transmit, broadcast, display, sell, license, copy or otherwise exploit any content of the platform, including, but not limited to, using any robot, spider, scraper or other automated means or any manual process for any purpose not in accordance with these terms.
- Take any action that imposes, or may impose, in our discretion, an unreasonable or disproportionately large load on our infrastructure.
- Deep-link to any part of our platform for any purpose without our express written permission.
- "Frame", "mirror" or otherwise incorporate any part of the platform into any other platform or service without our prior written permission.
- Attempt to modify, translate, adapt, edit, decompile, disassemble or reverse engineer any software used by RideNow.
- Evade, disable or otherwise interfere with security-related features of the platform or features which prevent or restrict the use or copying of any content.

14. DISCLAIMER OF WARRANTIES

Due to the nature of the Internet, RideNow provides and maintains the platform on an “as is”, “as available” basis and does not promise that use of the platform will be uninterrupted or error free. We shall not be liable to the user or any third party if we are unable to provide our platform and services for any reason beyond our control.

Our platform may from time to time contain links to other platforms which are not under the control of and are not maintained by us. These links are provided for your convenience only and we are not responsible for the content of those sites.

Except as provided above we can give no other warranties, conditions or other terms, express or implied, statutory or otherwise and all such terms are hereby excluded to the maximum extent permitted by law.

You will be responsible for any breach of these terms by you and if you use the platform in breach of these terms you will be liable to and will reimburse RideNow for any loss or damage caused as a result.

RideNow shall not be liable for any amount for any failure to perform any obligation hereunder if such failure is due to the occurrence of any unforeseen event beyond its reasonable control,

including, without limitation, Internet outages, communications outages, fire, flood, war or force majeure.

These terms do not affect your statutory rights as a consumer which are available to you.

Subject as aforesaid, to the maximum extent permitted by law, RideNow excludes liability for any loss or damage of any kind howsoever arising, including without limitation any direct, indirect or consequential loss whether or not such arises out of any problem you notify to RideNow and RideNow shall have no liability to pay any money by way of compensation, including without limitation all liability in relation to:

- Any incorrect or inaccurate information on the platform.
- The infringement by any person of any Intellectual Property Rights of any third party caused by their use of the platform or any product purchased through the platform.
- Any loss or damage resulting from your use or the inability to use the platform or resulting from unauthorized access to, or alteration of your transmissions or data in circumstances which are beyond our control.
- Any loss of profit, wasted expenditure, corruption or destruction of data or any other loss which does not directly result from something we have done wrong.
- Any amount or kind of loss or damage due to viruses or other malicious software that may infect a user's computer equipment, software, data or other property caused by persons accessing or using content from the platform or from transmissions via emails or attachments received from RideNow.
- All representations, warranties, conditions and other terms which but for this notice would have effect.

15. INDEMNIFICATION

You agree to defend and indemnify RideNow and any of their directors, employees and agents from and against any claims, causes of action, demands, recoveries, losses, damages, fines, penalties or other costs or expenses of any kind or nature including but not limited to reasonable legal and accounting fees, brought by third parties as a result of:

- Your breach of this agreement or the documents referenced herein.
- Your violation of any law or the rights of a third party.
- Your use of the platform.

16. CHANGES

We may change the platform and these terms at any time, in our sole discretion and without notice to you. You are responsible for remaining knowledgeable about these terms. Your continued use of the platform constitutes your acceptance of any changes to these terms and any changes will supersede all previous versions of the terms. Unless otherwise specified herein, all changes to these terms apply to all users take effect.

17. PERSONAL DATA

Any personal information you submit in connection with your use of the platform as a user will be used in accordance with our privacy policy. See our privacy policy.

18. INTEGRATION CLAUSE

This agreement together with the privacy policy and any other legal notices published by RideNow, shall constitute the entire agreement between you and RideNow concerning and governs your use of the platform.

19. SEVERABILITY

If any section of these terms is held invalid, illegal or unenforceable, the validity, legality and enforceability of the remaining provisions shall not in any way be affected or impaired. Our failure to enforce or delay in enforcing any provision of these terms at any time does not waive our right to enforce the same or any other provision in the future.

20. FORCE MAJEURE

RideNow shall not be liable for any failure to perform due to causes beyond its reasonable control, including, without limitation, fortuitous events, acts of civil authorities, acts of military authorities, riots, embargoes, acts of nature and natural disasters, and other acts that may be due to unforeseen circumstances.

21. TERMINATION

Both the user and RideNow acknowledge that failure to comply with these terms and conditions may result in termination of the agreement between both parties.

In case of non-compliance by the user: If the user fails to comply with any of the terms set forth in these terms and conditions, RideNow reserves the right to unilaterally terminate the user's access to and use of the platform. RideNow may take this action without prior notice, and the User will automatically lose all rights to access and use the platform. Furthermore, RideNow shall not be liable for any loss of data or information associated with the user's account.

In case of non-compliance by RideNow: If RideNow fails to comply with its obligations under the agreed terms and conditions, the User shall be entitled to terminate the agreement and stop using the platform. The user shall notify RideNow in writing of the breach and allow a reasonable time for RideNow to remedy the situation. If RideNow does not remedy the breach within the set period, the user may proceed with the termination of the agreement.

Termination of the agreement shall not release either party from any obligations and liabilities that have arisen prior to the date of termination.

Continued use of the platform after termination of the agreement by either party shall imply acceptance of the conditions set forth in the terms and conditions in effect at that time.

22. DISPUTE RESOLUTION

Any dispute, claim or controversy arising between a user and RideNow in connection with these terms and conditions, the use of the platform or the services provided, shall be resolved exclusively through alternative dispute resolution mechanisms, including mediation and arbitration, as detailed below.

First, both parties agree to use their best efforts to resolve any dispute informally. This includes direct communication between the parties involved to identify and address concerns or disagreements quickly and efficiently. Users may contact RideNow through designated support channels to raise any disputes. The company commits to respond within a reasonable period of time, providing an opportunity to resolve the issue without resorting to formal procedures.

If the parties fail to resolve the dispute informally within thirty (30) days of initial notification of the dispute, the dispute will be submitted to mediation. The mediation shall be conducted before a neutral mediator selected by mutual agreement of the parties. If the parties are unable to agree on a mediator within an additional fifteen (15) days, a mediator shall be appointed through a recognized mediation agency. The costs of the mediation shall be shared equally between the parties, and the mediation shall be conducted in English and at a mutually agreed location or, if both parties agree, through a virtual platform.

If mediation does not result in a mutually satisfactory resolution, the dispute shall be resolved by binding arbitration in accordance with the commercial arbitration rules of the American Arbitration Association (AAA) or a similar internationally recognized body. The arbitration shall be conducted by a single neutral arbitrator, who shall be selected in accordance with the rules of the arbitration body. The place of arbitration shall be in the city of Orlando, Florida, USA. The language of the arbitration shall be English.

The arbitrator shall have exclusive authority to resolve the dispute, including determining the applicability and validity of these dispute resolution terms. The arbitrator's decision shall be final and binding on both parties, and may be entered as a judgment in any court of competent jurisdiction. Unless prohibited by applicable law, the parties agree to waive any right to bring the dispute in court or to participate in a class action.

This dispute resolution clause does not preclude RideNow from seeking injunctive or equitable relief in the event of intellectual property rights infringement, misuse of the platform, or any act that may cause irreparable harm, in which case it may go directly to a court of competent jurisdiction without exhausting alternative dispute resolution mechanisms.

By accepting these terms, users expressly waive any right to a jury trial and agree that all disputes will be resolved in accordance with the procedures set forth in this clause, with the objective of minimizing the costs and time associated with formal litigation. The parties assume their own costs associated with mediation and arbitration, unless otherwise agreed or specifically provided by the arbitrator.

23. APPLICABLE LAW AND JURISDICTION

These terms and conditions shall be governed by and construed in accordance with the laws of the United States, specifically the laws of the State of Florida. Any dispute relating to these terms shall be subject to the exclusive jurisdiction of the state or federal courts of the State of Florida. This applies unless binding arbitration is agreed to in the applicable section.

24. FINAL PROVISIONS

Your use of our platform and purchase of our products is conditioned upon your acceptance of and compliance with all of the terms and conditions set forth. This authorization to use our services does not extend to jurisdictions where these provisions are not respected or applied.

Our commitment to compliance with these terms is strictly governed by applicable laws and legal process. Importantly, these terms do not restrict our ability to comply with legal or governmental requirements, including but not limited to those relating to law enforcement and the use of our platform. Information provided or collected in connection with your use of the platform and purchase of our products will be subject to these requirements.

In the event that any provision of these terms and conditions shall be declared invalid, illegal or unenforceable by any court or competent authority, such decision shall not affect the validity or enforceability of the remaining provisions. The failure or delay in enforcing any of these terms and conditions by us at any time shall not constitute a waiver of our rights to enforce such provision, or any other provision, in the future.

We reserve all rights not expressly granted herein, while at all times maintaining the protection of and respect for our intellectual property rights and prerogatives.

25. CONTACT INFORMATION

If you have questions or concerns about these terms or the products, please contact us through our contact information below:

Ride Now Taxis Inc.

(Insert contact information, email, phone, etc.)