#### Harsh Vardhan Singh (1) Featured



TAC Engineer at Cisco Systems seeking Jobs in Software Development, Data Science, Cisco DevNet, VOIP Technologies. Experienced in Data Mining, Python, R, Tableau, MongoDB, Machine Learning.



Total Experience: 1 Year(s) 6 Month(s)

Highest Degree: B.Tech/B.E. [Computer Science and

Notice Period: 1 Month

Engineering]

Current Designation: Technical Support Engineer

Current Company: Cisco Systems Pvt Ltd

Current Location: Bengaluru / Bangalore

Pref. Location: Bengaluru / Bangalore, Delhi / NCR, Gurgaon

Functional Area: IT Software - Application Programming /

Maintenance

Role: Software Developer

Industry: IT-Software/Software Services

Key Skills: it networking, python, data science, cucm, cisco ip telephony, sip,data science,technical support engineer, customer support engineer/technician, it networking, python, data science, cucm, cisco ip telephony, sip, data

science,r, Tableau, Mongo DB

Verified: Phone Number | Email - id

Last Active: 2-Feb-20 Last Modified: 30-Jan-20

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#### Summary

Technical Support Engineer with 1+ years of work exposure in VOIP technologies, IOS Application Development and Data Science, Currently working with Cisco System Pvt. LTD. Looking for opportunities in Data Science

# Work Experience

# Cisco Systems Pvt Ltd as Technical Support Engineer

Nov 2018 to Till Date

(Cisco Unified Call Manager Product Team)

Working as a Technical Support Engineer at Cisco Technical Assistance Center with specialization in VOIP technologies and Cisco Unified Call Manager. Have great exposure of working with clients among fortune 500 companies and Government associates throughout the globe. My work over here makes me a self-starter who takes initiative, displays leadership and provide effective support to team members and clients.

#### Sapient Razorfish (Publicis Sapient) as Junior Associate- Trainee Technology Apr 2018 to Aug 2018

Worked as Trainee Technology learning new trends in Mobile App Development specially in iOS Application Development - Swift Language. Technologies such as persistent storage techniques Core Data. UIKit, Core Machine Learning. Backend Handling using Firebase. Using and Intergration of Third Party API's. Other Duties to learn responsibilities that play important part in Software Development Lifecycle.

# **Education**

UG: B.Tech/B.E. (Computer Science and Engineering) from Pranveer singh institute of technology, kanpur in 2017

## IT Skills

Skill Name	Version	Last Used	Experience
Python, Swift, Data Structures, Sql			
Oracle 10g, MySQL			
CUCM, CUC, Jabber, Pycharm			
MS Office, GIT, Cisco Voice gateway			
SIP, H.323, MGCP, RTP			
R		0	0 Year(s) 0 Month(s)
TABLEAU		0	0 Year(s) 0 Month(s)
Mongodb		0	0 Year(s) 0 Month(s)
Python		0	0 Year(s) 0 Month(s)
Data Science		0	0 Year(s) 0 Month(s)

# Languages Known

Language	Proficiency	Read	Write	Speak
English	Expert			
Hindi	Expert			

## **Affirmative Action**

Physically Challenged: No

## **Work Authorization**

Job Type: Permanent / Temporary Employment Status: Full time