# Muskan Sahu 🌟 Featured

Experienced and high energy driven professional with 1.9 years of experience in Information
and Technology (IT) industry, with professional training in Data Science, SQL, Python, Machine Learning and Tableau.

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Current Designation: Software Engineer

Current Company: Amdocs Development Centre India

Current Location: Bengaluru / Bangalore

Pref. Location: Mumbai,Bengaluru / Bangalore,Gurgaon

Functional Area: IT Software - Application Programming / Maintenance

Role: Business Analyst

Industry: IT-Software/Software Services

Marital Status: Single/unmarried

Key Skills: Software Engineering,Data Analysis,Data Science,Architecture Development,Software Design,Software Development,Relationship Management,Order Management,SQL,Python,Machine Learning,Tableau,Software Developer,QlikView,Python Developer,MySQL

Verified :       Phone Number |       Email - id

Total Experience: 1 Year(s) 8 Month(s)

Notice Period: 15 Days or less

Highest Degree: PG Diploma [Data Science]

ID: 60d628a530c9bffa82        Last Active: 2-Feb-20        Last Modified: 1-Feb-20

# Summary

Experienced and high energy driven professional with 1.9 years of experience in Information
and Technology (IT) industry, with professional training in Data Science, SQL, Python, Machine Learning and Tableau.

# Work Experience

**Amdocs Development Centre India** as Software Engineer Associate
Oct 2018 to Jun 2019

Worked on the O2A application.
? Responsibility is to handle orders created by front end users (CRM), handling critical emails from clients.
? Opening defects and fixing them with the concerned team.
? Actively involved in the design, architecture, and development of the data model and user interface objects.
Worked on SLA tickets. Knowledge of Business Process Service, Order management
System and Customer Relationship Management like Amdocs products ? OMS, CRM, SRM, AR.
? Monitoring and resolving production file system and table space issues.
? Enhancement of existing shell scripts.
? Assisted tools team by providing them SQL blocks for an order to fall out automation.
? Project analysis over SQL server environment

**Amdocs Development Centre India** as Software Engineer
Oct 2018 to Till Date

Worked on the O2A application.
? Responsibility is to handle orders created by front end users (CRM), handling critical
emails from clients.
? Opening defects and fixing them with the concerned team.
? Actively involved in the design, architecture, and development of the data model and user interface objects.
Worked on SLA tickets. Knowledge of Business Process Service, Order management
System and Customer Relationship Management like Amdocs products ? OMS, CRM, SRM, AR.
? Monitoring and resolving production file system and table space issues.
? Enhancement of existing shell scripts.
? Assisted tools team by providing them SQL blocks for an order to fall out automation.
? Project analysis over SQL server environment.
*worked on QlikView to create dashboards

**Tecture Solutions Pvt Ltd** as Software Engineer Trainee
May 2017 to Apr 2018

*    I have hands on HTML, CSS, Bootstrap, JavaScript, JQuery ,Word press, Parallax websites
*    Worked on front end development as per user requirements.
*    Closely familiar with SEO and intricacies of writing for the web.
*    Involved in In-House ERP Software
*    Made all the websites mobile responsive

# Education

UG: **B.Tech/B.E. (Computers)** from **Shri ramdeobaba college of engineering and management, nagpur** in **2018**

PG: **PG Diploma (Data Science)** from **Great Lakes Institute of Management** in **2020**

**Other Qualifications/Certifications/Programs:**

Diploma (CSE)

# IT Skills

| Skill Name | Version | Last Used | Experience |
|---|---|---|---|
| Python | | | |
| SQL | | | |
| EDA,Tableau | | | |
| MACHINE LEARNING | | | |
| DATA ANALYSIS | | | |
| STATISTICS | | | |

# Languages Known

| Language | Proficiency | Read | Write | Speak |
|---|---|---|---|---|
| English | | | | |
| Hindi | | | | |

# Projects

Project Title: Life Insurance
Client: Capstone Project
Nature of Employment: Full Time
Role: Other

Duration: Oct 2019 - Nov 2019
Onsite / Offsite: Offsite
Team Size: 6

Skill Used: python programming, machine learning, statistics
Project Details: Objective: To analyze the insurance provider customer base, discover distinct groups
with specific requirements. This enables you to develop a deeper understanding of
your customers and target them with relevant offers encouraging.
Outcome: Inference from the model is that random forest classifier has consistently
given good results than other classification technique.
Key Skills: Python, EDA, Statistics, Feature Extraction, Missing values imputations,
Data Pre-processing, Supervised Classification.

# Affirmative Action

Category: General

Physically Challenged: No

# Work Authorization

Job Type: Permanent

Employment Status: Full time