R. Ranadheer Reddy (1) Featured



Sr. Data Analyst seeking roles in Data Analysis, Data Visualization, Data Cleaning, Business Analytics, Machine Learning, Data Science, Predictive Analytics, Statistical Analysis, Time Series Analysis, Advanced Excel, R, Power BI, Tableau, SQL, Python



Current Designation: Sr. Data Analyst

Current Company: Concentrix Daksh (Former IBM Daksh)

Current Location: Bengaluru / Bangalore

Pref. Location: Bengaluru / Bangalore, Hyderabad Functional Area: Analytics & Business Intelligence

Role: Data Analyst

Industry: KPO / Research / Analytics Marital Status: Single/unmarried

Key Skills: Sr. Data Analyst, Data Analysis, Data Visualization, Data Cleaning, Business Analytics, Machine Learning, Data Science, Predictive Analytics, Statistical Analysis, Time Series Analysis, Advanced Excel, R, Power BI, Tableau, SQL, Python

Total Experience: 1 Year(s) 2 Month(s)

Notice Period: 1 Month

Highest Degree: B.Tech/B.E. [Electronics/Telecommunication]

Verified: Phone Number | Email - id

ID: 4ce11b727eabcf5308 Last Active: 28-Jan-20 Last Modified: 28-Jan-20

Summary

Total experience of 1.2 years, currently working as Sr. Data Analyst at Research & Analytics, Concentrix Daksh (Former IBM Daksh) in Telecom and Retail domain. Experience in text analytics, speech analytics, data cleaning, data processing, forecasting (ARIMA), exploratory data analysis and predictive modelling. Knowledge of Advance Excel like macros, working on creating templates, sorting and filtering data, Auto formatting etc. Machine Learning algorithms such as Regression. Classification, Clustering, KNN, K Means and Decision Trees for Supervised/Unsupervised learning. Exploratory Data analysis, Visualization and Inferential Statistics including Testing of Hypothesis.

Work Experience

Concentrix Daksh (Former IBM Daksh) as Sr. Data Analyst Dec 2018 to Till Date

Description: Transurban is a road operator company that manages and develops urban toll road networks in Australia and North America. They have different trip packages, computing products etc., I have worked on Keyword Extraction: Client provided us with chat data generated from bots on websites. So I need to categorize them to 5 levels, so

that similar issues can be resolved quickly in the process For example: People are charged for video error while capturing the tag

Topic Modelling: To create, analyze and derive actionable insights of chat transcripts. I have used Statistical NLP models like LDA, data cleaning, data mining, bigram, word cloud, sentiment analysis

Description: LG Electronics is a South Korean Multinational electronics company. I have worked in collaboration with operations in U.S

Worked on keyword extraction which involves structuring the data by clustering, creating dictonaries and understanding root cause analysis from a speech transcribed text data using Verint. Extracted business related insights,KPI's, QA from text data Performed speech mining to reduce average handle time, silence time and hold time

Successfully reduced the average handle time by 60 seconds on reducing hold time over period of 3 months. This helped in increasing efficiency of utilizing the resources Created visually impactful dashboards in PowerBI and automated score cards which can track the agent performance.

Description: LG Electronics is a South Korean Multinational electronics company. I have collegiately worked with stake holders of LGE

Worked on forecasting for LGE on returns and replacements. Steps included were converting the data into time series model using R and exploring data by decomposing into various components such as trend, seasonality and randomness

Assisted 10 LOB like Jcpenny, Homedepot etc., of LGE by providing

Assisted 10 LOB like Jopenny, Homedepot etc., of LGE by providing analytical insights

Improved reduction in damaged goods

Advent Biz Solutions as Data Analyst Oct 2018 to Dec 2018

Worked on data Reconciliation

Education

UG: B.Tech/B.E. (Electronics/Telecommunication) from Christ University, Bangalore in 2018

IT Skills

Skill Name	Version Last Used Experie	ence
Ms.office		
Power BI		
R		
TABLEAU		
Python		
SQL		

Languages Known

Language	Proficiency	Read	Write	Speak
English	Proficient			

Affirmative Action

Work Authorization

Physically Challenged: No

Job Type: Permanent

Employment Status: Full time