

# Nicolas Quinones

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Technical Consultant and Developer specializing in platform automation, CRM workflows, and SaaS integrations. Skilled in Python scripting, full-stack development, and Salesforce. Experienced in diagnosing complex technical issues, building internal tools to streamline workflows, and supporting enterprise clients across a fast-paced healthcare SaaS environment.

## EDUCATION

**Stetson University** *B.S. in Computer Science*

**Salesforce** *Developer Certificate*

*Expected June 2025*

**AWS** *Certified Cloud Practitioner Certificate*

*September 2024*

**IBM** *Full Stack Developer Professional Certificate*

*August 2024*

## EXPERIENCE

### AssistRx

**Orlando, Florida**

*Technical Consultant*

*September 2023 – Present*

- Delivered end-to-end onboarding for healthcare clients by showcasing our iAssist SaaS solution, demonstrating platform value, and post-launch adoption.
- Authored and improved internal documentation for Salesforce CRM integration, API workflows, and SaaS onboarding within our iAssist platform, leveraging full-stack knowledge of Angular, REST APIs, SQL, and Git.
- Built and deployed a custom Python script that automated onboarding text formatting, reducing internal task time by 60% and improving data accuracy across cases.
- Collaborated with cross-functional teams (QA, Development, Program Management) to triage complex issues, manage support tickets, and uphold SLAs using Jira in an Agile environment.
- Provided front-end troubleshooting for client dashboards and patient record interfaces using JavaScript, HTML/CSS, and internal tools to validate and correct UI-layer data issues.
- Built and maintained strong relationships with Customer Success and Program Managers to coordinate enterprise requests and ensure timely resolution in alignment with SLAs.

### LightWork Software

**Deland, Florida**

*C# Developer*

*August 2021 – May 2023*

- Created a C# and SQL application that used Dapper NuGet ORM's query-first approach to write SQL queries to create users in the Database with appropriate permissions based on user input.
- Utilized C# Telnet to extract data from multiple off-site Linux devices used as an employee time clock at different office locations and created a dashboard that visually represented that data.
- Participated in high-level team meetings exposing me to real-world problems the company faced and their solutions.

## PROJECTS

### Solari Finance

[solari-finance.vercel.app](https://solari-finance.vercel.app) • [github.com/quinonesnn/solari-finance](https://github.com/quinonesnn/solari-finance)

- Full Stack financial SaaS platform with secure authentication, multibank connections, transaction history, in-app payment transfers, and built-in application performance monitoring and tracking all hosted on Vercel.
- Built with Next.js, React, Typescript, and Appwrite Database. Utilized Plaid, Dwolla, and Sentry API's.
- Plans to implement a drag-and-drop budgeting system with the already implemented categorization.

### Stock UP

[main.d3tcf1sixeb6j6.amplifyapp.com](https://main.d3tcf1sixeb6j6.amplifyapp.com) • [github.com/quinonesnn/inventory-management](https://github.com/quinonesnn/inventory-management)

- Full Stack Inventory Management Dashboard Application with various filterable visualization tools, real-time inventory levels, stock movement tracking, and performance metrics all hosted on AWS Amplify.
- The front end is built with Next.js, React, Typescript, and Redux. Node.js, Prisma to Postgres database power the backend, integrating AWS RDS for DB management, EC2 for computing power API gateway, and S3 for storage solutions

## SKILLS

**Languages:** English & Spanish

**Programming:** Javascript, Typescript, SQL, Python, C#

**Tools:** Next.js, React, Angular, Redux, Node.js, Express.js, Prisma, Postgres, AWS (EC2, RDS, S3, API Gateway, VPC), Git, Jira, Salesforce, Docker, Kubernetes, Bash, Linux, MySQL, PostgreSQL