Ticketing Report

Serial No	Zone	Motorway	Hostname/Services	Severity	Ticket Status	Creation Date & Time	Recovery Date & Time	Ticket Duration	SLA Breach	Categories	RCA	Remarks
1	Zone4	m1	M1-ISB-X8-VT-PC /check fdu	Medium	closed successful	2025-10-23 07:12:06	2025-10-23 07:18:04	00:09:19	00:54:02	Hardware	Services Restarted	Services restarted.
2	Zone4	m1	M1-CKSK-E3-N2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 07:15:04	2025-10-23 07:18:06	00:05:53	00:56:58	Hardware	Services Restarted	Services restarted.
3	Zone4	m1	M1-BURHAN-E1-EXP-N-VT-PC /check fdu	Medium	closed successful	2025-10-23 07:18:05	2025-10-23 07:21:04	00:04:10	00:57:01	Hardware	Services Restarted	Services restarted.
4	Zone4	m1	M1-SWABI-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 07:21:06	2025-10-23 07:39:08	00:22:05	00:41:58	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
5	Zone4	m1	M1-BBT-X3-S-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 07:39:09	2025-10-23 07:42:07	00:05:04	00:57:02	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
6	Zone4	m1	M1-FTJ-E1-N-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 07:39:11	2025-10-23 07:39:27	00:03:03	00:59:44	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
7	Zone4	m1	M1-CKSK-X3-N2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 07:54:06	2025-10-23 07:54:07	00:04:48	00:59:59	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
8	Zone4	m1	M1-CKSK-E2-N1-VT-PC /check fdu	Medium	closed successful	2025-10-23 08:06:09	2025-10-23 08:12:08	01:09:06	00:54:01	Hardware	Services Restarted	FDU restarted automatically.
9	Zone4	m1	M1-SWABI-E3-N-VT-PC /check fdu	Medium	closed successful	2025-10-23 08:21:09	2025-10-23 08:30:10	00:51:27	00:50:59	Hardware	Services Restarted	FDU restarted automatically.
10	Zone4	m1	M1-CHARSADA-X3-N-VT-PC /check fdu	Medium	closed successful	2025-10-23 08:24:08	2025-10-23 08:27:09	00:48:01	00:56:59	Hardware	Services Restarted	FDU restarted automatically.
11	Zone4	m1	M1-ISB-X2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 08:45:10	2025-10-23 08:48:11	00:23:40	00:56:59	Hardware	Others	Restarted Automatically.
12	Zone4	m1	M1-CKSK-E3-N2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 08:45:11	2025-10-23 08:48:12	00:22:43	00:56:59	Hardware	Services Restarted	FDU restarted automatically.
13	Zone4	m1	M1-SWABI-X1-N-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 08:54:12	2025-10-23 08:57:12	00:13:17	00:57:00	Hardware	Services Restarted	FDU restarted automatically.
14	Zone4	m1	M1-SWABI-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 08:57:11	2025-10-23 09:21:13	00:28:07	00:35:58	Hardware	Services Restarted	Services were stuck and restarted.
15	Zone4	m1	M1-CHARSADA-E4-S-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 09:00:13	2025-10-23 09:06:12	00:06:48	00:54:01	Hardware	Services Restarted	FDU restarted automatically.
16	Zone4	m1	M1-FTJ-E3-S-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:15:12	2025-10-23 09:18:15	00:08:30	00:56:57	Hardware	Others	Restarted Automatically.
17	Zone4	m1	M1-CKSK-E5-S1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:15:13	2025-10-23 09:21:12	00:07:57	00:54:01	Hardware	Services Restarted	Services were stuck and restarted.
18	Zone4	m1	M1-PESHAWAR-X5-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:36:15	2025-10-23 09:42:14	00:07:43	00:54:01	Hardware	Services Restarted	FDU restarted automatically.
19	Zone4	m1	M1-CKSK-E2-N1-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:39:57	2025-10-23 09:45:14	00:08:04	00:54:43	Hardware	Services Restarted	Services were stuck and restarted.
20	Zone4	m1	M1-CKSK-E4-N2-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:42:14	2025-10-23 09:48:15	00:08:23	00:53:59	Hardware	Services Restarted	Services were stuck and restarted.
21	Zone4	m1	M1-RASHAKAI-X4-S-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 09:42:15	2025-10-23 09:48:15	00:07:01	00:54:00	Hardware	Services Restarted	FDU restarted automatically.
22	Zone4	m1	M1-ISB-E4-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:45:14	2025-10-23 09:51:15	00:34:56	00:53:59	Hardware	Services Restarted	FDU restarted automatically.
23	Zone4	m1	M1-ISB-E2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:48:14	2025-10-23 09:51:16	00:31:18	00:56:58	Hardware	Services Restarted	FDU restarted automatically.
24	Zone4	m1	M1-CHARSADA-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:48:17	2025-10-23 09:54:14	00:15:58	00:54:03	Hardware	Services Restarted	Services were stuck and restarted.
25	Zone4	m1	M1-BURHAN-E5-EXP-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:54:15	2025-10-23 09:57:16	00:22:20	00:56:59	Hardware	Services Restarted	FDU restarted automatically.
26	Zone4	m1	M1-SWABI-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 10:03:15	2025-10-23 10:06:16	00:15:51	00:56:59	Hardware	Services Restarted	FDU restarted automatically.
27	Zone4	m1	M1-CKSK-X6-S1-VT-PC /check fdu	Medium	closed successful	2025-10-23 10:06:15	2025-10-23 10:06:16	00:10:13	00:59:59	Hardware	Others	Restarted Automatically.
28	Zone4	m1	M1-PESHAWAR-E3-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 10:12:17	2025-10-23 10:18:17	00:08:44	00:54:00	Hardware	Services Restarted	FDU restarted automatically.
29	Zone4	m1	M1-BURHAN-E1-EXP-N-VT-PC /check fdu	Medium	closed successful	2025-10-23 10:18:17	2025-10-23 10:21:16	00:04:11	00:57:01	Hardware	Services Restarted	FDU restarted automatically.
30	Zone4	m1	M1-SWABI-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 10:21:17	2025-10-23 10:33:17	00:14:36	00:48:00	Hardware	Services Restarted	Services were stuck and restarted.
31	Zone4	m1	M1-CHARSADA-E4-S-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 10:30:17	2025-10-23 10:36:17	00:18:40	00:54:00	Hardware	Services Restarted	Services were stuck and restarted.
32	Zone4	m1	M1-FTJ-E3-S-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 10:39:18	2025-10-23 10:45:19	00:08:44	00:53:59	Hardware	Services Restarted	Services were stuck and restarted.
33	Zone4	m1	M1-SWABI-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 10:48:18	2025-10-23 10:57:19	00:27:59	00:50:59	Hardware	Services Restarted	FDU restarted automatically.
34	Zone4	m1	M1-BURHAN-X4-S-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 10:54:18	2025-10-23 10:54:19	00:21:28	00:59:59	Hardware	Services Restarted	FDU restarted automatically.
35	Zone4	m1	M1-SWABI-E6-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 11:21:20	2025-10-23 11:24:21	00:05:10	00:56:59	Hardware	Services Restarted	Services were stuck and restarted.
36	Zone4	m1	M1-SWABI-E3-N-VT-PC /check fdu	Medium	closed successful	2025-10-23 11:21:21	2025-10-23 11:24:23	00:04:39	00:56:58	Hardware	Services Restarted	FDU restarted automatically
37	Zone4	m1	M1-BBT-X3-S-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 11:30:00	2025-10-23 11:33:03	00:06:05	00:56:57	Hardware	Services Restarted	FDU restarted automatically
38	Zone4	m1	M1-CKSK-X3-N2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 11:30:01	2025-10-23 11:30:02	00:01:10	00:59:59	Hardware	Others	FDU restarted automatically
39	Zone4	m1	M1-SWABI-E2-N-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 11:33:00	2025-10-23 11:36:03	00:08:17	00:56:57	Hardware	Services Restarted	FDU restarted automatically
40	Zone4	m1	M1-ISB-E2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 11:33:01	2025-10-23 11:39:01	00:10:04	00:54:00	Hardware	Services Restarted	Services were stuck and restarted.
41	Zone4	m1	M1-CKSK-E3-N2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 11:39:02	2025-10-23 11:45:02	00:12:48	00:54:00	Hardware	Services Restarted	Services were stuck and restarted.
42	Zone4	m1	M1-PESHAWAR-X2-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 12:03:04	2025-10-23 12:09:03	00:09:37	00:54:01	Hardware	Services Restarted	Services were stuck and restarted.
43	Zone4	m1	M1-FTJ-E3-S-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 12:03:04	2025-10-23 12:09:04	00:09:04	00:54:00	Hardware	Services Restarted	Services were stuck and restarted.
44	Zone4	m1	M1-SWABI-E5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 12:30:07	2025-10-23 12:36:05	00:28:06	00:54:02	Hardware	Services Restarted	Services were stuck and restarted.
45	Zone4	m1	M1-SWABI-E6-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 12:51:06	2025-10-23 12:54:07	00:05:39	00:56:59	Hardware	Services Restarted	Services were stuck and restarted.
46	Zone4	m1	M1-PESHAWAR-E5-VT-PC /check fdu	Medium	closed successful	2025-10-23 12:51:07	2025-10-23 12:57:07	00:06:43	00:54:00	Hardware	Services Restarted	Services were stuck and restarted.
47	Zone4	m1	M1-PESHAWAR-E3-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 12:54:06	2025-10-23 12:57:07	00:07:06	00:56:59	Hardware	Services Restarted	FDU restarted automatically
48	Zone4	m1	M1-SWABI-E2-N-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:03:07	2025-10-23 13:06:08	00:18:49	00:56:59	Hardware	Others	FDU restarted automatically
49	Zone4	m1	M1-CKSK-E3-N2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:09:08	2025-10-23 13:15:08	00:11:41	00:54:00	Hardware	Services Restarted	Services were stuck and restarted.
50	Zone4	m1	M1-BURHAN-X1-N-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 13:15:08	2025-10-23 13:21:08	00:08:34	00:54:00	Hardware	Services Restarted	Services were stuck and restarted.
51	Zone4	m1	M1-CHARSADA-E4-S-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 13:21:08	2025-10-23 13:24:10	00:08:02	00:56:58	Hardware	Others	FDU restarted automatically
52	Zone4	m1	M1-SWABI-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:21:10	2025-10-23 13:33:09	00:19:12	00:48:01	Hardware	Services Restarted	FDU restarted automatically
53	Zone4	m1	M1-FTJ-E3-S-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:30:09	2025-10-23 13:33:11	00:05:19	00:56:58	Catagories	Services Restarted	FDU restarted automatically
54	Zone4	m1	M1-PESHAWAR-E4-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:30:10	2025-10-23 13:39:09	00:14:10	00:51:01	Hardware	Services Restarted	Services were stuck and restarted.
55	Zone4	m1	M1-BBT-X1-N-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:45:12	2025-10-23 13:51:11	00:27:32	00:54:01	Hardware	Services Restarted	Services were stuck and restarted.
56	Zone4	m1	M1-CKSK-E4-N2-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:57:13	2025-10-23 14:03:12	00:17:50	00:54:01	Hardware	Services Restarted	Services were stuck and restarted.
57	Zone4	m1	M1-SWABI-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 14:03:11	2025-10-23 14:06:13	00:17:18	00:56:58	Hardware	Others	FDU restarted automatically
58	Zone4	m1	M1-FTJ-X3-S-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 14:12:13	2025-10-23 14:12:15	00:10:17	00:59:58	Hardware	Others	FDU restarted automatically
59	Zone4	m1	M1-BURHAN-E5-EXP-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 14:15:14	2025-10-23 14:18:12	00:09:27	00:57:02	Hardware	Others	FDU restarted automatically
60	Zone4	m1	M1-CKSK-E2-N1-VT-PC /check fdu	Medium	closed	2025-10-23	2025-10-23	00:10:12	00:54:03	Hardware	Services	Services were stuck and restarted.

Serial No	Zone	Motorway	Hostname/Services	Severity	Ticket Status	Creation Date & Time	Recovery Date & Time	Ticket Duration	SLA Breach	Categories	RCA	Remarks
						14:15:16	14:21:13				Restarted	
61	Zone4	m1	M1-CKSK-X6-S1-VT-PC /check fdu	Medium	closed successful	2025-10-23 14:15:16	2025-10-23 14:15:17	00:08:40	00:59:59	Hardware	Others	FDU restarted automatically
62	Zone4	m1	M1-SWABI-E3-N-VT-PC /check fdu	Medium	closed successful	2025-10-23 14:21:12	2025-10-23 14:24:14	00:05:42	00:56:58	Hardware	Others	FDU restarted automatically
63	Zone4	m1	M1-SWABI-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 14:21:14	2025-10-23 14:27:13	00:08:36	00:54:01	Hardware	Services Restarted	FDU restarted automatically
64	Zone4	m1	M1-CHARSADA-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 14:45:15	2025-10-23 14:45:16	00:31:59	00:59:59	Hardware	Services Restarted	Services were stuck and restarted.
65	Zone4	m1	M1-CKSK-E5-S1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 15:03:15	2025-10-23 15:06:16	00:12:21	00:56:59	Hardware	Services Restarted	Services were stuck and restarted.
66	Zone4	m1	M1-ISB-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 15:15:18	2025-10-23 15:21:17	00:06:49	00:54:01	Hardware	Services Restarted	Services were stuck and restarted.
67	Zone4	m1	M1-CHARSADA-E5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 15:24:19	2025-10-23 15:33:17	00:13:41	00:51:02	Hardware	Services Restarted	FDU restarted automatically
68	Zone4	m1	M1-SWABI-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 15:27:18	2025-10-23 15:33:17	00:09:22	00:54:01	Hardware	Services Restarted	FDU restarted automatically.
69	Zone4	m1	M1-SWABI-X4-S-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 15:30:19	2025-10-23 15:30:20	00:07:21	00:59:59	Hardware	Services Restarted	Services were stuck and restarted.
70	Zone4	m1	M1-SWABI-E2-N-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 15:54:21	2025-10-23 16:00:20	00:40:13	00:54:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
71	Zone4	m1	M1-PESHAWAR-E5-VT-PC /check fdu	Medium	closed successful	2025-10-23 15:57:20	2025-10-23 16:00:20	00:35:55	00:57:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
72	Zone4	m1	M1-CHARSADA-X6-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 15:57:21	2025-10-23 16:03:20	00:35:38	00:54:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
73	Zone4	m1	M1-CKSK-E3-N2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 16:03:21	2025-10-23 16:09:21	00:28:20	00:54:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
74	Zone4	m1	M1-CHARSADA-E4-S-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 16:06:20	2025-10-23 16:12:20	00:24:56	00:54:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
75	Zone4	m1	M1-BURHAN-X1-N-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 16:39:04	2025-10-23 16:45:03	00:07:01	00:54:01	Hardware	Services Restarted	Services were stuck and restarted.
76	Zone4	m1	M1-ISB-X12-VT-PC /check fdu	Medium	closed successful	2025-10-23 16:42:48	2025-10-23 16:48:04	00:06:40	00:54:43	Hardware	Services Restarted	Services were stuck and restarted.
77	Zone4	m1	M1-PESHAWAR-X1-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 16:42:49	2025-10-23 16:48:05	00:06:08	00:54:44	Hardware	Services Restarted	Services were stuck and restarted.
78	Zone4	m1	M1-BURHAN-E4-EXP-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 16:48:03	2025-10-23 16:48:05	00:02:19	00:59:58	Hardware	Services Restarted	Services were stuck and restarted.
79	Zone4	m1	M1-PESHAWAR-E3-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 16:51:05	2025-10-23 16:57:04	00:06:30	00:54:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
80	Zone4	m1	M1-CKSK-E4-N2-VT-PC /check fdu	Medium	closed successful	2025-10-23 16:54:03	2025-10-23 16:54:03	00:01:04	01:00:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
81	Zone4	m1	M1-SWABI-E3-N-VT-PC /check fdu	Medium	closed successful	2025-10-23 17:15:06	2025-10-23 17:21:06	00:07:55	00:54:00	Hardware	Services Restarted	Services were stuck and restarted.
82	Zone4	m1	M1-SWABI-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 17:18:05	2025-10-23 17:27:06	00:12:18	00:50:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
83	Zone4	m1	M1-CHARSADA-X8-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 17:18:06	2025-10-23 18:06:08	00:50:22	00:11:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
84	Zone4	m1	M1-PESHAWAR-X2-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 17:18:07	2025-10-23 17:24:05	00:07:05	00:54:02	Hardware	Services Restarted	Services were stuck and restarted.
85	Zone4	m1	M1-CKSK-E2-N1-VT-PC /check fdu	Medium	closed successful	2025-10-23 17:21:06	2025-10-23 17:27:05	00:08:48	00:54:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
86	Zone4	m1	M1-ISB-X6-VT-PC /check fdu	Medium	closed successful	2025-10-23 17:27:07	2025-10-23 17:30:08	00:03:31	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
87	Zone4	m1	M1-CHARSADA-X3-N-VT-PC /check fdu	Medium	closed successful	2025-10-23 17:39:07	2025-10-23 17:45:07	00:07:10	00:54:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
88	Zone4	m1	M1-FTJ-E1-N-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 17:39:08	2025-10-23 17:45:07	00:07:30	00:54:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
89	Zone4	m1	M1-SWABI-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 17:42:07	2025-10-23 17:51:09	00:10:32	00:50:58	Hardware	Services Restarted	Services were stuck and restarted.
90	Zone4	m1	M1-FTJ-E3-S-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 17:51:07	2025-10-23 17:54:08	00:04:21	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
91	Zone4	m1	M1-CKSK-X5-S1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 18:03:10	2025-10-23 18:09:10	00:07:53	00:54:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
92	Zone4	m1	M1-BURHAN-X4-S-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 18:06:08	2025-10-23 18:09:09	00:05:22	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
93	Zone4	m1	M1-RASHAKAI-X6-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 18:06:09	2025-10-23 18:09:10	00:07:26	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
94	Zone4	m1	M1-SWABI-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 18:06:10	2025-10-23 19:18:13	01:14:38	-00:00:03	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
95	Zone4	m1	M1-CKSK-X3-N2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 18:15:09	2025-10-23 18:18:11	00:04:52	00:56:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
96	Zone4	m1	M1-RASHAKAI-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 18:15:09	2025-10-23 18:21:09	00:13:23	00:54:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
97	Zone4	m1	M1-ISB-E2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 18:27:10	2025-10-23 18:33:10	00:29:07	00:54:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
98	Zone4	m1	M1-CKSK-E4-N2-VT-PC /check fdu	Medium	closed successful	2025-10-23 18:27:10	2025-10-23 18:33:10	00:28:38	00:54:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
99	Zone4	m1	M1-RASHAKAI-E4-S-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 18:30:10	2025-10-23 18:33:12	00:25:03	00:56:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
100	Zone4	m1	M1-CHARSADA-X6-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 18:39:11	2025-10-23 18:45:53	00:13:19	00:53:18	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
101	Zone4	m1	M1-ISB-X2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 18:39:12	2025-10-23 18:48:12	00:12:53	00:51:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
102	Zone4	m1	M1-RASHAKAI-X4-S-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 18:39:13	2025-10-23 18:48:12	00:11:49	00:51:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
103	Zone4	m1	M1-CHARSADA-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 19:00:13	2025-10-23 19:03:14	00:09:35	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
104	Zone4	m1	M1-CKSK-E3-N2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 19:03:13	2025-10-23 19:03:14	00:06:12	00:59:59	Hardware	Services Restarted	Services restart
105	Zone4	m1	M1-PESHAWAR-X2-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 19:27:14	2025-10-23 19:27:15	00:13:07	00:59:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
106	Zone4	m1	M1-PESHAWAR-X1-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 19:27:14	2025-10-23 19:30:14	00:12:32	00:57:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
107	Zone4	m1	M1-SWABI-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 19:33:14	2025-10-23 19:57:17	00:24:42	00:35:57	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
108	Zone4	m1	M1-SWABI-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:12:18	2025-10-23 21:03:20	01:04:10	00:08:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
109	Zone4	m1	M1-PESHAWAR-E5-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:15:18	2025-10-23 20:21:18	00:13:08	00:54:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
110	Zone4	m1	M1-CKSK-E5-S1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:36:19	2025-10-23 20:39:20	00:11:47	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
111	Zone4	m1	M1-FTJ-E1-N-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:45:19	2025-10-23 20:45:20	00:01:38	00:59:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
112	Zone4	m1	M1-BURHAN-E1-EXP-N-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:45:20	2025-10-23 20:48:19	00:29:48	00:57:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
113	Zone4	m1	M1-CHARSADA-X3-N-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:45:21	2025-10-23 20:51:20	00:32:46	00:54:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
114	Zone4	m1	M1-ISB-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:51:19	2025-10-23 20:51:20	00:27:07	00:59:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
115	Zone4	m1	M1-CHARSADA-X6-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 21:03:20	2025-10-23 21:09:00	00:12:48	00:54:20	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
116	Zone4	m1	M1-RASHAKAI-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 21:03:21	2025-10-23 21:09:01	00:12:33	00:54:20	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
117	Zone4	m1	M1-SWABI-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 21:18:01	2025-10-23 21:27:03	00:10:53	00:50:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
118	Zone4	m1	M1-SWABI-E3-N-VT-PC /check fdu	Medium	closed successful	2025-10-23 21:21:02	2025-10-23 21:24:03	00:04:03	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
119	Zone4	m1	M1-CKSK-X3-N2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 21:30:04	2025-10-23 21:33:03	00:05:19	00:57:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
120	Zone4	m1	M1-BBT-X1-N-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 21:42:47	2025-10-23 21:45:04	00:11:06	00:57:43	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.

Serial No	Zone	Motorway	Hostname/Services	Severity	Ticket Status	Creation Date & Time	Recovery Date & Time	Ticket Duration	SLA Breach	Categories	RCA	Remarks
121	Zone4	m1	M1-SWABI-E2-N-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 21:45:03	2025-10-23 21:48:03	00:09:19	00:57:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
122	Zone4	m1	M1-SWABI-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 21:48:03	2025-10-23 23:12:11	01:27:43	-00:00:05	Hardware	Services Restarted	Services restart
123	Zone4	m1	M1-BBT-X3-S-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 21:48:05	2025-10-23 21:48:05	00:03:59	01:00:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
124	Zone4	m1	M1-CKSK-E2-N1-VT-PC /check fdu	Medium	closed successful	2025-10-23 21:57:04	2025-10-23 22:03:04	00:06:35	00:54:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
125	Zone4	m1	M1-RASHAKAI-X4-S-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 21:57:05	2025-10-23 22:00:04	00:04:32	00:57:01	Hardware	Services Restarted	Services restart
126	Zone4	m1	M1-FTJ-E1-N-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 22:15:06	2025-10-23 22:18:07	00:05:46	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
127	Zone4	m1	M1-CKSK-E1-N1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 22:27:06	2025-10-23 22:30:09	00:14:02	00:56:57	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
128	Zone4	m1	M1-BBT-X2-N-VT-PC /check fdu	Medium	closed successful	2025-10-23 22:30:07	2025-10-23 22:36:07	00:10:00	00:54:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
129	Zone4	m1	M1-PESHAWAR-X2-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 22:42:51	2025-10-23 22:42:51	00:01:20	01:00:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
130	Zone4	m1	M1-RASHAKAI-X6-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 22:45:07	2025-10-23 22:45:07	00:08:20	01:00:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
131	Zone4	m1	M1-CKSK-X6-S1-VT-PC /check fdu	Medium	closed successful	2025-10-23 22:45:08	2025-10-23 22:48:07	00:06:27	00:57:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
132	Zone4	m1	M1-BURHAN-E5-EXP-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 23:03:08	2025-10-24 00:39:05	02:58:48	00:56:57	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
133	Zone4	m1	M1-ISB-E2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 23:09:09	2025-10-23 23:12:12	00:07:09	00:56:57	Hardware	Services Restarted	Services restart
134	Zone4	m1	M1-PESHAWAR-X5-VT-PC /check fdu	Medium	closed successful	2025-10-23 23:12:10	2025-10-24 00:00:22	02:49:59	00:11:48	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
135	Zone4	m1	M1-CKSK-E4-N2-VT-PC /check fdu	Medium	closed successful	2025-10-23 23:18:11	2025-10-24 01:03:07	02:41:57	00:54:02	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
136	Zone4	m1	M1-CKSK-E3-N2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 23:18:11	2025-10-24 00:48:07	02:42:10	00:54:00	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
137	Zone4	m1	M1-SWABI-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-24 00:12:02	2025-10-24 01:48:11	01:47:29	00:44:57	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
138	Zone4	m1	M1-CHARSADA-E5-S-VT-PC /check fdu	Medium	closed successful	2025-10-24 00:15:01	2025-10-24 01:54:11	01:44:19	00:54:00	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
139	Zone4	m1	M1-FTJ-X4-S-VT-PC /check fdu	Medium	closed successful	2025-10-24 00:18:01	2025-10-24 00:21:03	01:41:04	00:56:58	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
140	Zone4	m1	M1-RASHAKAI-E2-N-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-24 00:27:05	2025-10-24 00:27:06	01:31:36	00:59:59	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.`
141	Zone4	m1	M1-SWABI-E5-S-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 00:30:07	2025-10-24 00:36:07	01:28:02	00:54:00	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
142	Zone4	m1	M1-CKSK-E5-S1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 00:36:07	2025-10-24 00:39:07	01:21:26	00:57:00	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
143	Zone4	m1	M1-ISB-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 00:45:07	2025-10-24 00:51:07	01:12:03	00:54:00	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
144	Zone4	m1	M1-CHARSADA-X6-S-VT-PC /check fdu	Medium	closed successful	2025-10-24 00:48:07	2025-10-24 00:54:06	01:08:49	00:54:01	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
145	Zone4	m1	M1-CHARSADA-E4-S-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-24 01:00:08	2025-10-24 01:06:08	00:56:34	00:54:00	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
146	Zone4	m1	M1-BURHAN-E1-EXP-N-VT-PC /check fdu	Medium	closed successful	2025-10-24 01:18:08	2025-10-24 01:21:09	00:38:11	00:56:59	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
147	Zone4	m1	M1-CKSK-E1-N1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 01:30:11	2025-10-24 01:36:11	00:25:18	00:54:00	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
148	Zone4	m1	M1-BURHAN-X6-S-VT-PC /check fdu	Medium	closed successful	2025-10-24 01:45:10	2025-10-24 01:48:12	00:09:50	00:56:58	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
149	Zone4	m1	M1-BBT-X3-S-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 01:54:11	2025-10-24 01:57:13	00:08:20	00:56:58	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
150	Zone4	m1	M1-CKSK-E5-S1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:06:11	2025-10-24 02:06:12	00:01:09	00:59:59	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
151	Zone4	m1	M1-CKSK-E3-N2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:09:12	2025-10-24 02:18:15	00:18:15	00:50:57	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
152	Zone4	m1	M1-SWABI-X4-S-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:18:12	2025-10-24 02:21:12	00:08:48	00:57:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
153	Zone4	m1	M1-PESHAWAR-X2-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-24 02:18:14	2025-10-24 02:24:13	00:06:37	00:54:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
154	Zone4	m1	M1-ISB-X4-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:21:14	2025-10-24 02:24:15	00:04:43	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
155	Zone4	m1	M1-CKSK-X5-S1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:21:15	2025-10-24 02:27:14	00:07:13	00:54:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
156	Zone4	m1	M1-SWABI-E6-S-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:30:13	2025-10-24 02:30:14	00:01:45	00:59:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
157	Zone4	m1	M1-CKSK-E2-N1-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:33:13	2025-10-24 02:36:14	00:06:22	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
158	Zone4	m1	M1-ISB-X11-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:33:13	2025-10-24 02:36:15	00:05:56	00:56:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
159	Zone4	m1	M1-SWABI-X1-N-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:33:15	2025-10-24 02:39:13	00:08:54	00:54:02	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
160	Zone4	m1	M1-ISB-E2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:48:14	2025-10-24 02:51:16	00:18:33	00:56:58	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
161	Zone4	m1	M1-BBT-X2-N-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:51:14	2025-10-24 02:54:16	00:15:47	00:56:58	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
162	Zone4	m1	M1-FTJ-X3-S-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:57:16	2025-10-24 03:03:15	00:10:45	00:54:01	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
163	Zone4	m1	M1-CKSK-E4-N2-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:57:17	2025-10-24 03:03:15	00:10:57	00:54:02	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
164	Zone4	m1	M1-BURHAN-E4-EXP-S-VT-PC /check fdu	Medium	closed successful	2025-10-24 03:00:15	2025-10-24 03:03:15	00:08:18	00:57:00	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
165	Zone4	m1	M1-CKSK-X6-S1-VT-PC /check fdu	Medium	closed successful	2025-10-24 03:00:17	2025-10-24 03:00:18	00:08:46	00:59:59	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
166	Zone4	m1	M1-BURHAN-E5-EXP-S-VT-PC /check fdu	Medium	closed successful	2025-10-24 03:36:18	2025-10-24 03:36:20	01:02:00	00:59:58	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
167	Zone4	m1	M1-PESHAWAR-E5-VT-PC /check fdu	Medium	closed successful	2025-10-24 03:45:20	2025-10-24 03:51:19	00:52:33	00:54:01	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
168	Zone4	m1	M1-FTJ-E3-S-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 03:48:19	2025-10-24 03:54:18	00:49:21	00:54:01	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
169	Zone4	m1	M1-ISB-X2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 03:48:19	2025-10-24 03:54:19	00:49:09	00:54:00	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
170	Zone4	m1	M1-CHARSADA-E4-S-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-24 04:06:19	2025-10-24 04:06:20	00:29:25	00:59:59	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
171	Zone4	m1	M1-ISB-E2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 04:06:21	2025-10-24 04:12:21	00:29:09	00:54:00	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
172	Zone4	m1	M1-CKSK-E1-N1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 04:21:01	2025-10-24 04:24:02	00:14:06	00:56:59	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
173	Zone4	m1	M1-CKSK-E4-N2-VT-PC /check fdu	Medium	closed successful	2025-10-24 04:27:03	2025-10-24 04:27:03	00:04:17	01:00:00	Cadegaries	Services Restarted	Pm2 services were restarted and the app was relogged in.
174	Zone4	m1	M1-SWABI-E5-S-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 05:00:06	2025-10-24 05:06:03	00:14:16	00:54:03	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
175	Zone4	m1	M1-CKSK-E5-S1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 05:00:07	2025-10-24 05:06:04	00:14:31	00:54:03	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
176	Zone4	m1	M1-SWABI-X5-S-VT-PC /check fdu	Medium	closed successful	2025-10-24 05:03:03	2025-10-24 05:12:05	00:12:02	00:50:58	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
177	Zone4	m1	M1-CHARSADA-X6-S-VT-PC /check fdu	Medium	closed successful	2025-10-24 05:03:03	2025-10-24 05:09:03	00:12:15	00:54:00	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
178	Zone4	m1	M1-BURHAN-E5-EXP-S-VT-PC /check fdu	Medium	closed successful	2025-10-24 05:06:04	2025-10-24 05:09:05	00:09:42	00:56:59	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
179	Zone4	m1	M1-CKSK-X3-N2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 05:24:05	2025-10-24 05:30:05	00:50:24	00:54:00	Hardware	Services Restarted	Services restarted, Application logged in.
180	Zone4	m1	M1-SWABI-E6-S-VT-PC /check fdu	Medium	closed successful	2025-10-24 05:30:06	2025-10-24 05:33:07	00:43:48	00:56:59	Hardware	Services Restarted	Services restarted, Application logged in.
181	Zone4	m1	M1-CKSK-E2-N1-VT-PC /check fdu	Medium	closed successful	2025-10-24 05:36:06	2025-10-24 05:42:48	00:36:17	00:53:18	Hardware	Services Restarted	Services restarted, Application logged in.

Serial No	Zone	Motorway	Hostname/Services	Severity	Ticket Status	Creation Date & Time	Recovery Date & Time	Ticket Duration	SLA Breach	Categories	RCA	Remarks
182	Zone4	m1	M1-PESHAWAR-X3-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 05:39:06	2025-10-24 05:42:49	00:32:07	00:56:17	Hardware	Services Restarted	Services restarted, Application logged in.
183	Zone4	m1	M1-CKSK-E1-N1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 05:51:07	2025-10-24 05:54:08	00:19:10	00:56:59	Hardware	Services Restarted	Services restarted, Application logged in.
184	Zone4	m1	M1-FTJ-X3-S-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 06:09:08	2025-10-24 06:12:10	00:03:46	00:56:58	Hardware	Services Restarted	Services restarted, Application logged in.
185	Zone4	m1	M1-RASHAKAI-E4-S-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 06:18:10	2025-10-24 06:21:09	00:31:45	00:57:01	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
186	Zone4	m1	M1-SWABI-E5-S-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 06:30:10	2025-10-24 06:30:11	00:19:20	00:59:59	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
187	Zone2	m2	M2-RAVI-E6-VT-PC /check fdu	Medium	closed successful	2025-10-23 07:21:05	2025-10-23 07:42:06	00:23:21	00:38:59	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
188	Zone2	m2	M2-FAIZPUR-X4-N-VT-PC /check fdu	Medium	closed successful	2025-10-23 07:27:06	2025-10-23 07:33:05	00:15:36	00:54:01	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
189	Zone2	m2	M2-KSK-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 07:54:06	2025-10-23 07:57:08	00:04:13	00:56:58	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
190	Zone2	m2	M2-RAVI-E6-VT-PC /check fdu	Medium	closed successful	2025-10-23 07:57:08	2025-10-23 08:48:10	01:18:13	00:44:58	Hardware	Services Restarted	Services were stuck and restarted.
191	Zone2	m2	M2-FAIZPUR-E3-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 08:06:07	2025-10-23 09:18:15	01:15:01	00:44:59	Hardware	Services Restarted	Services were stuck and restarted.
192	Zone2	m2	M2-RAVI-E5-VT-PC /check fdu	Medium	closed successful	2025-10-23 08:54:12	2025-10-23 08:57:12	00:13:37	00:57:00	Hardware	Others	Restarted Automatically.
193	Zone2	m2	M2-RAVI-E6-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:27:13	2025-10-23 09:51:16	00:25:30	00:35:57	Hardware	Services Restarted	Services were stuck and restarted.
194	Zone2	m2	M2-KSK-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:39:14	2025-10-23 09:42:14	00:05:41	00:57:00	Hardware	Others	Restarted Automatically.
195	Zone2	m2	M2-RAVI-E5-VT-PC /check fdu	Medium	closed successful	2025-10-23 10:54:18	2025-10-23 10:57:19	00:27:52	00:56:59	Hardware	Others	FDU restarted automatically
196	Zone2	m2	M2-RAVI-E6-VT-PC /check fdu	Medium	closed successful	2025-10-23 11:03:19	2025-10-23 11:21:22	00:23:04	00:41:57	Hardware	Services Restarted	Services were stuck and restarted.
197	Zone2	m2	M2-FAIZPUR-X4-N-VT-PC /check fdu	Medium	closed successful	2025-10-23 11:27:01	2025-10-23 11:33:02	00:15:05	00:53:59	Hardware	Services Restarted	FDU restarted automatically
198	Zone2	m2	M2-HRM-S-PTZ /Host	Low	closed successful	2025-10-23 11:42:01	2025-10-23 12:18:06	00:40:43	15:23:55	Hardware	Port refresh	The port was stuck, causing the PTZ to go down. The port was refreshed, and the issue was successfully resolved.
199	Zone2	m2	M2-FAIZPUR-E3-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 11:45:02	2025-10-23 12:00:03	00:22:53	00:44:59	Hardware	Services Restarted	FDU restarted automatically
200	Zone2	m2	M2-FAIZPUR-X2-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 11:48:05	2025-10-23 11:51:04	00:10:31	00:57:01	Hardware	Others	FDU restarted automatically
201	Zone2	m2	M2-RAVI-E10-VT-PC /check fdu	Medium	closed successful	2025-10-23 11:51:02	2025-10-23 11:51:03	00:07:21	00:59:59	Hardware	Services Restarted	Services were stuck and restarted.
202	Zone2	m2	M2-RAVI-E6-VT-PC /check fdu	Medium	closed successful	2025-10-23 11:51:04	2025-10-23 12:06:04	00:20:20	00:45:00	Hardware	Services Restarted	Services were stuck and restarted.
203	Zone2	m2	M2-RAVI-X11-VT-PC /check fdu	Medium	closed successful	2025-10-23 12:39:07	2025-10-23 12:39:12	00:07:41	00:59:55	Hardware	Services Restarted	Services were stuck and restarted.
204	Zone2	m2	M2-KSK-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:09:07	2025-10-23 13:39:14	00:35:50	00:29:53	Hardware	Services Restarted	Services were stuck and restarted.
205	Zone2	m2	M2-FAIZPUR-E3-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:24:09	2025-10-23 13:39:15	00:21:15	00:44:54	Hardware	Services Restarted	FDU restarted automatically
206	Zone2	m2	M2-RAVI-E6-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:27:09	2025-10-23 13:42:10	00:17:47	00:44:59	Hardware	Services Restarted	Services Restarted
207	Zone2	m2	M2-KSK-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:48:10	2025-10-23 14:12:13	00:25:02	00:35:57	Hardware	Services Restarted	Services were stuck and restarted.
208	Zone2	m2	M2-FAIZPUR-E3-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:54:11	2025-10-23 14:15:13	00:25:27	00:38:58	Hardware	Services Restarted	Services were stuck and restarted.
209	Zone2	m2	M2-KSK-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 14:18:14	2025-10-23 17:03:05	02:52:48	-00:00:04	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
210	Zone2	m2	M2-RAVI-E6-VT-PC /check fdu	Medium	closed successful	2025-10-23 15:03:15	2025-10-23 15:12:17	00:10:37	00:50:58	Hardware	Services Restarted	Services were stuck and restarted.
211	Zone2	m2	M2-RAVI-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 15:18:17	2025-10-23 15:33:18	00:20:13	00:44:59	Hardware	Services Restarted	Services were stuck and restarted.
212	Zone2	m2	M2-FAIZPUR-X4-N-VT-PC /check fdu	Medium	closed successful	2025-10-23 15:33:18	2025-10-23 15:39:18	00:13:02	00:54:00	Hardware	Services Restarted	Services were stuck and restarted.
213	Zone2	m2	M2-FAIZPUR-E3-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 15:33:21	2025-10-23 15:39:19	00:09:48	00:54:02	Hardware	Services Restarted	Services were stuck and restarted.
214	Zone2	m2	M2-RAVI-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 15:48:19	2025-10-23 15:51:20	00:03:37	00:56:59	Hardware	Services Restarted	Services were stuck and restarted.
215	Zone2	m2	M2-FAIZPUR-X2-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 15:48:20	2025-10-23 15:51:20	00:04:07	00:57:00	Hardware	Services Restarted	Services were stuck and restarted.
216	Zone2	m2	M2-RAVI-X8-VT-PC /check fdu	Medium	closed successful	2025-10-23 15:54:19	2025-10-23 15:57:22	00:04:46	00:56:57	Hardware	Others	Auto restored.
217	Zone2	m2	M2-RAVI-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 16:06:21	2025-10-23 16:57:05	01:04:17	00:09:16	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
218	Zone2	m2	M2-RAVI-E6-VT-PC /check fdu	Medium	closed successful	2025-10-23 16:51:05	2025-10-23 17:03:03	00:19:09	00:48:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
219	Zone2	m2	M2-KSK-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 17:12:05	2025-10-23 17:45:07	00:35:08	00:26:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
220	Zone2	m2	M2-FAIZPUR-E3-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 17:15:05	2025-10-23 17:30:06	00:18:01	00:44:59	Hardware	Services Restarted	Services were stuck and restarted.
221	Zone2	m2	M2-KSK-E4-VT-PC /check fdu	Medium	closed successful	2025-10-23 17:54:08	2025-10-23 18:03:10	00:12:24	00:50:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
222	Zone2	m2	M2-RAVI-X7-VT-PC /check fdu	Medium	closed successful	2025-10-23 17:54:09	2025-10-23 18:00:08	00:10:56	00:54:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
223	Zone2	m2	M2-RAVI-E6-VT-PC /check fdu	Medium	closed successful	2025-10-23 17:57:10	2025-10-23 18:03:08	00:07:31	00:54:02	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
224	Zone2	m2	M2-FAIZPUR-E3-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 18:00:09	2025-10-23 18:06:08	00:07:34	00:54:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
225	Zone2	m2	M2-KSK-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 18:12:10	2025-10-23 18:18:11	00:07:36	00:53:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
226	Zone2	m2	M2-KSK-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 18:36:13	2025-10-23 18:45:49	00:17:33	00:50:24	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
227	Zone2	m2	M2-RAVI-X3-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 18:57:13	2025-10-23 18:57:14	00:01:02	00:59:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
228	Zone2	m2	M2-KSK-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 19:09:13	2025-10-23 20:03:16	00:59:56	00:44:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
229	Zone2	m2	M2-RAVI-E6-VT-PC /check fdu	Medium	closed successful	2025-10-23 19:21:15	2025-10-23 19:33:14	00:19:55	00:48:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
230	Zone2	m2	M2-FAIZPUR-E3-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 19:24:15	2025-10-23 20:03:18	00:45:10	00:20:57	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
231	Zone2	m2	M2-RAVI-E5-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:09:17	2025-10-23 20:09:19	00:00:41	00:59:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
232	Zone2	m2	M2-KSK-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:09:17	2025-10-23 20:12:19	00:06:46	00:56:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
233	Zone2	m2	M2-RAVI-E6-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:18:17	2025-10-23 20:27:19	00:09:41	00:50:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
234	Zone2	m2	M2-FAIZPUR-E3-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:18:20	2025-10-23 20:45:19	00:28:18	00:33:01	Cadgeries	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
235	Zone2	m2	M2-RAVI-X3-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:21:19	2025-10-23 20:24:17	00:04:42	00:57:02	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
236	Zone2	m2	M2-KSK-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:36:20	2025-10-23 20:39:18	00:11:30	00:57:02	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
237	Zone2	m2	M2-RAVI-E6-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:42:19	2025-10-23 21:12:02	00:34:32	00:30:17	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
238	Zone2	m2	M2-KSK-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:57:20	2025-10-23 21:15:01	00:22:00	00:42:19	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
239	Zone2	m2	M2-KSK-X5-VT-PC /check fdu	Medium	closed successful	2025-10-23 21:15:02	2025-10-23 21:21:03	00:11:12	00:53:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
240	Zone2	m2	M2-RAVI-E4-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 21:18:01	2025-10-23 21:21:04	00:07:37	00:56:57	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
241	Zone2	m2	M2-RAVI-X7-VT-PC /check fdu	Medium	closed successful	2025-10-23 21:24:02	2025-10-23 21:30:04	00:07:04	00:53:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
242	Zone2	m2	M2-KSK-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 21:27:02	2025-10-23 21:30:03	00:04:27	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.

Serial No	Zone	Motorway	Hostname/Services	Severity	Ticket Status	Creation Date & Time	Recovery Date & Time	Ticket Duration	SLA Breach	Categories	RCA	Remarks
243	Zone2	m2	M2-FAIZPUR-E3-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 21:30:05	2025-10-23 21:39:03	00:12:31	00:51:02	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
244	Zone2	m2	M2-FAIZPUR-E3-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 21:54:04	2025-10-23 22:15:05	00:21:48	00:38:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
245	Zone2	m2	M2-RAVI-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 22:00:05	2025-10-23 22:06:04	00:13:25	00:54:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
246	Zone2	m2	M2-KAM-E2-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 22:12:05	2025-10-23 22:15:06	00:04:30	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
247	Zone2	m2	M2-KSK-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 22:18:05	2025-10-23 22:18:07	00:02:34	00:59:58	Hardware	Services Restarted	Services restart
248	Zone2	m2	M2-KSK-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 22:27:07	2025-10-23 22:39:07	00:13:42	00:57:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
249	Zone2	m2	M2-KAM-E1-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 22:30:06	2025-10-23 22:30:08	00:10:29	00:59:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
250	Zone2	m2	M2-FAIZPUR-E3-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 22:30:07	2025-10-23 22:45:07	00:21:10	00:45:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
251	Zone2	m2	M2-RAVI-X7-VT-PC /check fdu	Medium	closed successful	2025-10-23 23:00:11	2025-10-23 23:03:10	03:01:22	00:57:01	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
252	Zone2	m2	M2-KSK-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 23:03:08	2025-10-24 01:54:11	03:03:49	00:59:58	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
253	Zone2	m2	M2-FAIZPUR-E3-S-VT-PC /check fdu	Medium	closed successful	2025-10-23 23:15:10	2025-10-24 01:45:10	02:44:33	00:50:59	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
254	Zone2	m2	M2-KSK-E2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 23:18:09	2025-10-23 23:24:10	02:41:46	00:53:59	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
255	Zone2	m2	M2-RAVI-X6-VT-PC /check fdu	Medium	closed successful	2025-10-23 23:49:01	2025-10-23 23:54:20	02:11:49	00:54:41	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
256	Zone2	m2	M2-RAVI-E5-VT-PC /check fdu	Medium	closed successful	2025-10-23 23:57:22	2025-10-24 00:00:20	00:11:26	00:57:02	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
257	Zone2	m2	M2-RAVI-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 01:36:09	2025-10-24 01:39:11	00:19:03	00:56:58	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
258	Zone2	m2	M2-KSK-X5-VT-PC /check fdu	Medium	closed successful	2025-10-24 01:57:11	2025-10-24 02:00:12	00:05:46	00:56:59	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
259	Zone2	m2	M2-RAVI-X13-VT-PC /check fdu	Medium	closed successful	2025-10-24 01:57:11	2025-10-24 02:00:13	00:05:58	00:56:58	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
260	Zone2	m2	M2-KSK-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:18:12	2025-10-24 02:24:13	00:08:14	00:53:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
261	Zone2	m2	M2-RAVI-X3-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:27:14	2025-10-24 02:27:14	00:00:46	01:00:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
262	Zone2	m2	M2-KSK-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:33:14	2025-10-24 02:42:14	00:13:08	00:51:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
263	Zone2	m2	M2-FAIZPUR-E3-S-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:33:17	2025-10-24 02:45:15	00:13:36	00:48:02	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
264	Zone2	m2	M2-RAVI-E6-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:42:15	2025-10-24 02:48:14	00:24:20	00:54:01	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
265	Zone2	m2	M2-KSK-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:57:16	2025-10-24 03:03:16	00:10:31	00:54:00	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
266	Zone2	m2	M2-FAIZPUR-E3-S-VT-PC /check fdu	Medium	closed successful	2025-10-24 03:00:16	2025-10-24 03:03:17	00:08:29	00:56:59	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
267	Zone2	m2	M2-FAIZPUR-E3-S-VT-PC /check fdu	Medium	closed successful	2025-10-24 03:54:19	2025-10-24 04:03:21	00:42:21	00:50:58	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
268	Zone2	m2	M2-KSK-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 04:03:19	2025-10-24 04:33:03	00:32:55	00:59:59	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
269	Zone2	m2	M2-KSK-X2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 05:00:08	2025-10-24 05:06:04	00:14:44	00:54:04	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
270	Zone2	m2	M2-RAVI-E6-VT-PC /check fdu	Medium	closed successful	2025-10-24 05:18:04	2025-10-24 05:48:07	00:58:11	00:50:58	Hardware	Services Restarted	Services restarted, Application logged in.
271	Zone2	m2	M2-KSK-E2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 05:21:06	2025-10-24 05:27:06	00:54:26	00:54:00	Hardware	Services Restarted	Services restarted, Application logged in.
272	Zone2	m2	M2-RAVI-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 05:54:07	2025-10-24 06:00:07	00:15:05	00:54:00	Hardware	Services Restarted	Services restarted, Application logged in.
273	Zone2	m2	M2-RAVI-X6-VT-PC /check fdu	Medium	closed successful	2025-10-24 06:06:07	2025-10-24 06:09:09	00:03:47	00:56:58	Hardware	Services Restarted	Services restarted, Application logged in.
274	Zone2	m2	M2-RAVI-E6-VT-PC /check fdu	Medium	closed successful	2025-10-24 06:33:09	2025-10-24 06:36:11	00:16:10	00:56:58	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
275	Zone2	m2	M2-ISB-E5-VT-PC /check fdu	Medium	closed successful	2025-10-23 07:12:04	2025-10-23 07:15:05	00:03:47	00:56:59	Hardware	Services Restarted	Services restarted.
276	Zone2	m2	M2-ISB-E8-VT-PC /check fdu	Medium	closed successful	2025-10-23 07:12:06	2025-10-23 07:18:05	00:09:07	00:54:01	Hardware	Services Restarted	Services restarted.
277	Zone2	m2	M2-ISB-E8-VT-PC /check fdu	Medium	closed successful	2025-10-23 07:24:06	2025-10-23 07:39:11	00:18:52	00:57:01	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
278	Zone2	m2	M2-ISB-E8-VT-PC /check fdu	Medium	closed successful	2025-10-23 08:00:07	2025-10-23 08:03:07	01:24:25	00:57:00	Hardware	Others	Restarted Automatically.
279	Zone2	m2	M2-ISB-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 08:21:08	2025-10-23 09:18:14	00:59:02	00:56:58	Hardware	Services Restarted	Services were stuck and restarted.
280	Zone2	m2	M2-ISB-X5-VT-PC /check fdu	Medium	closed successful	2025-10-23 08:27:09	2025-10-23 08:30:11	00:42:37	00:56:58	Hardware	Services Restarted	FDU restarted automatically.
281	Zone2	m2	M2-ISB-X3-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:03:12	2025-10-23 09:09:12	00:07:40	00:54:00	Hardware	Services Restarted	Services were stuck and restarted.
282	Zone2	m2	M2-ISB-E3-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:15:13	2025-10-23 09:18:14	00:06:32	00:56:59	Hardware	Others	Restarted Automatically.
283	Zone2	m2	M2-ISB-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:27:14	2025-10-23 09:30:13	00:05:29	00:57:01	Hardware	Services Restarted	Services were stuck and restarted.
284	Zone2	m2	M2-ISB-X8-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:33:14	2025-10-23 09:39:15	00:08:26	00:53:59	Hardware	Services Restarted	Services were stuck and restarted.
285	Zone2	m2	M2-ISB-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:39:13	2025-10-23 09:48:15	00:10:33	00:50:58	Hardware	Services Restarted	Services were stuck and restarted.
286	Zone2	m2	M2-ISB-X4-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:39:57	2025-10-23 09:48:16	00:09:30	00:51:41	Hardware	Services Restarted	Services were stuck and restarted.
287	Zone2	m2	M2-ISB-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:45:15	2025-10-23 09:51:15	00:19:53	00:54:00	Hardware	Services Restarted	Services were stuck and restarted.
288	Zone2	m2	M2-ISB-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:54:15	2025-10-23 10:09:15	00:16:17	00:45:00	Hardware	Services Restarted	FDU restarted automatically.
289	Zone2	m2	M2-ISB-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 10:15:17	2025-10-23 10:39:17	00:28:41	00:36:00	Hardware	Services Restarted	Services were stuck and restarted.
290	Zone2	m2	M2-ISB-E5-VT-PC /check fdu	Medium	closed successful	2025-10-23 10:54:20	2025-10-23 11:00:19	00:30:30	00:54:01	Hardware	Services Restarted	Services were stuck and restarted.
291	Zone2	m2	M2-ISB-E6-VT-PC /check fdu	Medium	closed successful	2025-10-23 11:00:20	2025-10-23 11:06:20	00:20:52	00:54:00	Hardware	Services Restarted	Services were stuck and restarted.
292	Zone2	m2	M2-ISB-X11-VT-PC /check fdu	Medium	closed successful	2025-10-23 11:15:20	2025-10-23 11:21:21	00:11:02	00:53:59	Hardware	Services Restarted	Services were stuck and restarted.
293	Zone2	m2	M2-ISB-X6-VT-PC /check fdu	Medium	closed successful	2025-10-23 11:24:22	2025-10-23 11:30:02	00:11:05	00:54:20	Hardware	Services Restarted	FDU restarted automatically
294	Zone2	m2	M2-ISB-X5-VT-PC /check fdu	Medium	closed successful	2025-10-23 11:36:02	2025-10-23 11:39:49	00:06:25	00:56:13	Hardware	Services Restarted	FDU restarted automatically
295	Zone2	m2	M2-ISB-X14-VT-PC /check fdu	Medium	closed successful	2025-10-23 11:39:18	2025-10-23 11:45:02	00:16:33	00:54:16	Cardwares	Services Restarted	services restarted.
296	Zone2	m2	M2-BALKASAR-X4-N-ANPR /Host	Medium	closed successful	2025-10-23 11:42:02	2025-10-23 12:00:04	01:26:12	00:41:58	Others	Others	As per GT, during troubleshooting PTZ, ANPR was mistakenly disconnected from network.
297	Zone2	m2	M2-ISB-X10-VT-PC /check fdu	Medium	closed successful	2025-10-23 11:42:03	2025-10-23 11:48:04	00:08:09	00:53:59	Hardware	Services Restarted	Services were stuck and restarted.
298	Zone2	m2	M2-ISB-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:33:11	2025-10-23 13:39:11	00:10:35	00:54:00	Hardware	Services Restarted	Services were stuck and restarted.
299	Zone2	m2	M2-ISB-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:39:14	2025-10-23 13:39:16	00:05:08	00:59:58	Hardware	Services Restarted	Services Restarted
300	Zone2	m2	M2-ISB-X8-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:45:10	2025-10-23 13:48:12	00:04:17	00:56:58	Hardware	Services Restarted	FDU restarted automatically
301	Zone2	m2	M2-BALKASAR-X1-S-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 13:57:11	2025-10-23 14:00:13	00:17:15	00:56:58	Hardware	Others	FDU restarted automatically
302	Zone2	m2	M2-ISB-X7-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:57:12	2025-10-23 14:03:11	00:18:32	00:54:01	Hardware	Services Restarted	Services were stuck and restarted.
303	Zone2	m2	M2-ISB-E7-VT-PC /check fdu	Medium	closed successful	2025-10-23 14:09:13	2025-10-23 14:12:12	00:08:00	00:57:01	Hardware	Others	FDU restarted automatically

Serial No	Zone	Motorway	Hostname/Services	Severity	Ticket Status	Creation Date & Time	Recovery Date & Time	Ticket Duration	SLA Breach	Categories	RCA	Remarks
304	Zone2	m2	M2-ISB-E5-VT-PC /check fdu	Medium	closed successful	2025-10-23 14:24:14	2025-10-23 14:30:14	01:01:31	00:54:00	Hardware	Services Restarted	Services were stuck and restarted.
305	Zone2	m2	M2-ISB-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 15:15:17	2025-10-23 15:18:18	00:04:59	00:56:59	Hardware	Services Restarted	Services were stuck and restarted.
306	Zone2	m2	M2-ISB-E6-VT-PC /check fdu	Medium	closed successful	2025-10-23 15:36:18	2025-10-23 15:36:19	00:00:57	00:59:59	Hardware	Services Restarted	Services were stuck and restarted.
307	Zone2	m2	M2-ISB-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 15:54:20	2025-10-23 16:36:02	00:41:57	00:44:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
308	Zone2	m2	M2-ISB-X14-VT-PC /check fdu	Medium	closed successful	2025-10-23 16:21:02	2025-10-23 16:27:02	00:09:58	00:54:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
309	Zone2	m2	M2-ISB-X11-VT-PC /check fdu	Medium	closed successful	2025-10-23 16:27:01	2025-10-23 16:27:02	00:03:36	00:59:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
310	Zone2	m2	M2-BALKASAR-X3-N-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 16:33:02	2025-10-23 16:36:02	00:07:02	00:57:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
311	Zone2	m2	M2-BALKASAR-X1-S-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 17:06:05	2025-10-23 17:06:05	00:03:54	01:00:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
312	Zone2	m2	M2-ISB-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 17:15:05	2025-10-23 17:18:08	00:05:29	00:56:57	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
313	Zone2	m2	M2-BALKASAR-X1-S-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 17:15:07	2025-10-23 17:21:07	00:07:13	00:54:00	Hardware	Services Restarted	Services were stuck and restarted.
314	Zone2	m2	M2-ISB-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 17:33:07	2025-10-23 17:36:07	00:04:11	00:57:00	Hardware	Others	FDU restarted automatically.
315	Zone2	m2	M2-ISB-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 17:48:08	2025-10-23 17:54:10	00:07:08	00:53:58	Hardware	Services Restarted	Services were stuck and restarted.
316	Zone2	m2	M2-BALKASAR-X3-N-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 18:09:09	2025-10-23 18:09:11	00:01:37	00:59:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
317	Zone2	m2	M2-ISB-E3-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 18:24:11	2025-10-23 18:30:11	00:32:23	00:54:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
318	Zone2	m2	M2-ISB-E2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 19:30:15	2025-10-23 19:33:16	00:09:10	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
319	Zone2	m2	M2-ISB-X11-VT-PC /check fdu	Medium	closed successful	2025-10-23 19:48:16	2025-10-23 19:51:16	00:06:25	00:57:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
320	Zone2	m2	M2-ISB-X10-VT-PC /check fdu	Medium	closed successful	2025-10-23 19:48:17	2025-10-23 19:54:15	00:08:06	00:54:02	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
321	Zone2	m2	M2-ISB-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:27:18	2025-10-23 20:30:20	00:03:51	00:56:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
322	Zone2	m2	M2-ISB-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:39:19	2025-10-23 20:42:20	00:08:18	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
323	Zone2	m2	M2-ISB-X2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:42:19	2025-10-23 20:45:20	00:05:03	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
324	Zone2	m2	M2-ISB-E6-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:51:21	2025-10-23 20:57:20	00:27:39	00:54:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
325	Zone2	m2	M2-ISB-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:57:21	2025-10-23 21:09:02	00:22:26	00:57:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
326	Zone2	m2	M2-ISB-X6-VT-PC /check fdu	Medium	closed successful	2025-10-23 21:00:20	2025-10-23 21:03:22	00:19:14	00:56:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
327	Zone2	m2	M2-ISB-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 22:12:07	2025-10-23 22:15:05	00:04:14	00:57:02	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
328	Zone2	m2	M2-ISB-X3-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 22:15:05	2025-10-23 22:15:05	00:01:02	01:00:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
329	Zone2	m2	M2-ISB-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 22:39:06	2025-10-23 22:39:08	00:00:44	00:59:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
330	Zone2	m2	M2-ISB-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 22:51:07	2025-10-23 22:54:08	00:03:31	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
331	Zone2	m2	M2-ISB-E3-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 23:00:11	2025-10-24 01:39:12	03:01:33	00:57:02	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
332	Zone2	m2	M2-ISB-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 23:21:09	2025-10-24 01:51:10	02:39:23	00:56:58	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
333	Zone2	m2	M2-ISB-X8-VT-PC /check fdu	Medium	closed successful	2025-10-24 00:00:20	2025-10-24 00:03:21	00:08:10	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
334	Zone2	m2	M2-ISB-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 00:30:06	2025-10-24 00:30:08	01:28:20	00:59:58	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
335	Zone2	m2	M2-ISB-E5-VT-PC /check fdu	Medium	closed successful	2025-10-24 00:36:06	2025-10-24 00:42:05	01:21:40	00:54:01	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
336	Zone2	m2	M2-ISB-E2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 01:24:10	2025-10-24 01:30:09	00:31:56	00:54:01	Categories	Services Restarted	Pm2 services were restarted and the app was relogged in.
337	Zone2	m2	M2-ISB-E6-VT-PC /check fdu	Medium	closed successful	2025-10-24 01:48:10	2025-10-24 01:51:12	00:14:09	00:56:58	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
338	Zone2	m2	M2-ISB-X4-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:18:14	2025-10-24 02:21:14	00:05:54	00:57:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
339	Zone2	m2	M2-ISB-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:54:14	2025-10-24 03:00:17	00:12:59	00:53:57	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
340	Zone2	m2	M2-ISB-E8-VT-PC /check fdu	Medium	closed successful	2025-10-24 03:39:18	2025-10-24 03:42:18	00:58:46	00:57:00	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
341	Zone2	m2	M2-ISB-X10-VT-PC /check fdu	Medium	closed successful	2025-10-24 03:48:19	2025-10-24 03:54:18	00:48:56	00:54:01	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
342	Zone2	m2	M2-ISB-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 03:54:20	2025-10-24 03:57:20	00:42:08	00:57:00	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
343	Zone2	m2	M2-ISB-X8-VT-PC /check fdu	Medium	closed successful	2025-10-24 04:03:21	2025-10-24 04:09:20	00:32:38	00:54:01	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
344	Zone2	m2	M2-ISB-X9-VT-PC /check fdu	Medium	closed successful	2025-10-24 04:18:22	2025-10-24 04:24:01	00:16:56	00:54:21	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
345	Zone2	m2	M2-ISB-E6-VT-PC /check fdu	Medium	closed successful	2025-10-24 04:27:01	2025-10-24 04:27:03	00:04:48	00:59:58	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
346	Zone2	m2	M2-ISB-X14-VT-PC /check fdu	Medium	closed successful	2025-10-24 04:27:02	2025-10-24 04:30:02	00:04:33	00:57:00	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
347	Zone2	m2	M2-ISB-X5-VT-PC /check fdu	Medium	closed successful	2025-10-24 04:51:03	2025-10-24 04:57:03	00:22:54	00:54:00	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
348	Zone2	m2	M2-ISB-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 05:06:03	2025-10-24 05:12:06	00:09:29	00:53:57	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
349	Zone2	m2	M2-ISB-E2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 05:06:05	2025-10-24 05:12:04	00:10:00	00:54:01	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
350	Zone2	m2	M2-CHAKRI-X4-N-VT-PC /check uptime	Medium	closed successful	2025-10-24 05:18:06	2025-10-24 05:30:07	00:56:59	00:47:59	Hardware	Services Restarted	Services restarted, Application logged in.
351	Zone2	m2	M2-ISB-X13-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 05:30:07	2025-10-24 05:30:08	00:43:20	00:59:59	Hardware	Services Restarted	Services restarted, Application logged in.
352	Zone2	m2	M2-ISB-X11-VT-PC /check fdu	Medium	closed successful	2025-10-24 06:42:10	2025-10-24 06:42:54	00:06:54	00:59:16	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
353	Zone5	m4	M4-FSD-S-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:09:09	2025-10-23 13:12:08	00:12:10	00:57:01	Hardware	Services Restarted	FDU restarted automatically
354	Zone5	m4	M4-FSD-N-E4-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 16:03:20	2025-10-23 16:03:21	00:09:30	00:59:59	Hardware	Services Restarted	Services restarted, Application logged in.
355	Zone5	m4	M4-FSD-S-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 21:00:20	2025-10-23 21:03:20	00:17:22	00:57:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
356	Zone5	m5	M5-ROHRI-HUAWEI/SERVER-SW / Host	Critical	closed successful	2025-10-23 09:57:14	2025-10-23 09:57:15	00:58:41	00:09:59	Others	Others	Maintenance activity was performed by the DC team.
357	Zone5	m5	M5-ROHRI-VT-SERVER-ESXi-1 /Host	Critical	closed successful	2025-10-23 11:54:02	2025-10-23 12:00:04	01:08:03	00:03:58	Others	Others	Planned Activity.
358	Zone5	m5	M5-ZHIRPIR-E2-S-VT-PC /Host	Medium	closed successful	2025-10-23 14:57:17	2025-10-23 15:03:16	00:36:36	00:54:01	Hardware	PC heat up	As per GT, PC was down due to a heatup issue. TBO turned off the AC due to fever.
359	Zone5	m5	M5-GUDDU-E1-S-EXP-VT-PC /Host	Medium	closed successful	2025-10-23 15:39:20	2025-10-23 16:00:20	00:23:29	00:39:00	Hardware	PC heat up	As per GT, PC was down due to heatup, there was a prolonged wapda outage, and the genset was on rest.
360	Zone5	m5	M5-GUDDU-E1-S-EXP-VT-PC /check uptime	Medium	closed successful	2025-10-23 16:03:19	2025-10-23 16:15:00	00:26:39	00:48:19	Hardware	PC heat up	As per GT, the Pc was down due to a heat-up issue. There is prolonged WAPDA outage and genset was on rest.
361	Zone1	m9	M9-HYD-E3-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 07:30:06	2025-10-23 07:33:06	00:12:22	00:57:00	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
362	Zone1	m9	M9-HYD-E4-VT-PC /check fdu	Medium	closed successful	2025-10-23 08:06:08	2025-10-23 08:12:08	01:04:08	00:54:00	Hardware	Services Restarted	FDU restarted automatically.
363	Zone1	m9	M9-KARACHI-X8-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:06:12	2025-10-23 09:39:57	00:38:04	00:26:15	Hardware	Services Restarted	Services were stuck and restarted.
364	Zone1	m9	M9-KARACHI-E3-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:09:12	2025-10-23 09:15:12	00:10:14	00:54:00	Hardware	Services Restarted	Services were stuck and restarted.

Serial No	Zone	Motorway	Hostname/Services	Severity	Ticket Status	Creation Date & Time	Recovery Date & Time	Ticket Duration	SLA Breach	Categories	RCA	Remarks
365	Zone1	m9	M9-HYD-E4-VT-PC /check fdu	Medium	closed successful	2025-10-23 09:36:15	2025-10-23 09:39:57	00:04:50	00:56:18	Hardware	Others	Restarted Automatically.
366	Zone1	m9	M9-KARACHI-E5-VT-PC /check fdu	Medium	closed successful	2025-10-23 10:33:17	2025-10-23 10:36:18	00:48:23	00:56:59	Hardware	Services Restarted	FDU restarted automatically.
367	Zone1	m9	M9-KARACHI-X8-VT-PC /check fdu	Medium	closed successful	2025-10-23 10:40:05	2025-10-23 12:15:05	02:00:15	00:00:16	Hardware	Services Restarted	Services were stuck and restarted.
368	Zone1	m9	M9-HYD-X2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 11:48:01	2025-10-23 11:51:03	00:06:50	00:56:58	Hardware	Others	FDU restarted automatically
369	Zone1	m9	M9-KARACHI-E6-VT-PC /check fdu	Medium	closed successful	2025-10-23 12:39:11	2025-10-23 12:40:01	00:07:07	00:59:10	Hardware	Services Restarted	Services were stuck and restarted.
370	Zone1	m9	M9-KARACHI-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 12:45:06	2025-10-23 12:48:08	00:08:33	00:56:58	Hardware	Services Restarted	FDU restarted automatically
371	Zone1	m9	M9-HYD-E5-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:00:08	2025-10-23 13:06:07	00:11:54	00:54:01	Hardware	Services Restarted	Services were stuck and restarted.
372	Zone1	m9	M9-HYD-E5-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:15:09	2025-10-23 13:21:08	00:11:04	00:54:01	Hardware	Services Restarted	Services were stuck and restarted.
373	Zone1	m9	M9-HYD-E5-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:27:08	2025-10-23 13:30:11	00:06:24	00:56:57	Hardware	Others	FDU restarted automatically
374	Zone1	m9	M9-KARACHI-X8-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:30:12	2025-10-23 15:12:16	02:09:16	-00:00:02	Hardware	Services Restarted	FDU restarted automatically
375	Zone1	m9	M9-HYD-E5-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:51:11	2025-10-23 13:54:11	01:57:35	00:57:00	Hardware	Services Restarted	Services were stuck and restarted.
376	Zone1	m9	M9-HYD-E4-VT-PC /check fdu	Medium	closed successful	2025-10-23 14:06:12	2025-10-23 14:12:13	00:12:04	00:53:59	Hardware	Services Restarted	Services were stuck and restarted.
377	Zone1	m9	M9-KARACHI-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 14:18:14	2025-10-23 14:24:13	01:21:52	00:54:01	Hardware	Services Restarted	Services were stuck and restarted.
378	Zone1	m9	M9-KARACHI-X16-VT-PC /check fdu	Medium	closed successful	2025-10-23 15:51:20	2025-10-23 16:24:02	00:42:25	00:27:18	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
379	Zone1	m9	M9-KARACHI-X16-VT-PC /Host	Medium	closed successful	2025-10-23 15:57:21	2025-10-23 16:24:02	00:55:53	00:33:19	Hardware	Others	As per GT, there was an issue with the network cable, which caused the PC to go down. Plaza Tech performed troubleshooting, replaced the faulty cable, and the system came up successfully.
380	Zone1	m9	M9-KARACHI-X8-VT-PC /check fdu	Medium	closed successful	2025-10-23 16:57:03	2025-10-23 17:27:05	00:36:34	00:29:58	Hardware	Services Restarted	Services were stuck and restarted.
381	Zone1	m9	M9-KARACHI-E5-VT-PC /check fdu	Medium	closed successful	2025-10-23 17:36:09	2025-10-23 17:42:07	00:07:40	00:54:02	Hardware	Services Restarted	Services were stuck and restarted.
382	Zone1	m9	M9-KARACHI-X8-VT-PC /check fdu	Medium	closed successful	2025-10-23 18:36:12	2025-10-23 19:06:13	00:32:50	00:29:59	Hardware	Services Restarted	Services restart
383	Zone1	m9	M9-KARACHI-X3-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 18:36:13	2025-10-23 18:45:58	00:16:55	00:50:15	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
384	Zone1	m9	M9-HYD-E6-VT-PC /check fdu	Medium	closed successful	2025-10-23 19:09:14	2025-10-23 19:21:13	00:29:54	00:48:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
385	Zone1	m9	M9-BTK-X6-N-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 19:45:16	2025-10-23 19:48:15	00:04:07	00:57:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
386	Zone1	m9	M9-HYD-E3-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 19:51:17	2025-10-23 19:57:17	00:06:22	00:54:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
387	Zone1	m9	M9-BTK-X6-N-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:12:17	2025-10-23 20:12:19	00:03:14	00:59:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
388	Zone1	m9	M9-KARACHI-X7-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:21:17	2025-10-23 20:24:18	00:05:30	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
389	Zone1	m9	M9-BTK-X6-N-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:54:19	2025-10-23 20:54:21	00:24:22	00:59:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
390	Zone1	m9	M9-HYD-E5-VT-PC /check fdu	Medium	closed successful	2025-10-23 21:21:01	2025-10-23 21:21:03	00:03:48	00:59:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
391	Zone1	m9	M9-HYD-E4-VT-PC /check fdu	Medium	closed successful	2025-10-23 21:36:03	2025-10-23 21:42:46	00:08:03	00:53:17	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
392	Zone1	m9	M9-KARACHI-X8-VT-PC /check fdu	Medium	closed successful	2025-10-23 22:15:06	2025-10-23 22:24:06	00:10:39	00:51:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
393	Zone1	m9	M9-KARACHI-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 23:00:10	2025-10-23 23:03:08	01:09:42	00:57:02	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
394	Zone1	m9	M9-HYD-X10-VT-PC /check fdu	Medium	closed successful	2025-10-24 00:33:06	2025-10-24 00:39:06	01:24:52	00:54:00	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
395	Zone1	m9	M9-KARACHI-X9-VT-PC /check fdu	Medium	closed successful	2025-10-24 00:42:57	2025-10-24 00:45:07	01:14:25	00:57:50	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
396	Zone1	m9	M9-KARACHI-X2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 01:06:07	2025-10-24 01:06:09	00:50:24	00:59:58	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
397	Zone1	m9	M9-HYD-E4-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:03:12	2025-10-24 02:06:13	00:03:56	00:56:59	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
398	Zone1	m9	M9-HYD-E4-VT-PC /check fdu	Medium	closed successful	2025-10-24 03:33:17	2025-10-24 03:36:18	01:05:13	00:56:59	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
399	Zone1	m9	M9-HUBSARI-E1-S-VT-PC /check fdu	Medium	closed successful	2025-10-24 04:21:03	2025-10-24 04:27:01	00:11:01	00:54:02	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
400	Zone1	m9	M9-KARACHI-X3-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 04:57:05	2025-10-24 05:03:03	00:17:05	00:54:02	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
401	Zone1	m9	M9-HYD-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 05:06:05	2025-10-24 05:12:04	00:10:17	00:54:01	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
402	Zone1	m9	M9-HYD-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 05:39:06	2025-10-24 05:42:49	00:32:35	00:56:17	Hardware	Services Restarted	Services restarted, Application logged in.
403	Zone1	m9	M9-KARACHI-E3-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 06:03:08	2025-10-24 06:06:08	00:05:26	00:57:00	Hardware	Services Restarted	Services restarted, Application logged in.
404	Zone1	m9	M9-HYD-E5-VT-PC /check fdu	Medium	closed successful	2025-10-24 06:12:08	2025-10-24 06:15:09	00:04:35	00:56:59	Hardware	Services Restarted	Services restarted, Application logged in.
405	Zone3	m11	M11-SAMBRIAL-X3-VT-PC /check fdu	Medium	closed successful	2025-10-23 12:15:05	2025-10-23 12:18:04	00:05:17	00:57:01	Hardware	Others	FDU restarted automatically
406	Zone3	m11	M11-KSK-X4-VT-PC /check fdu	Medium	closed successful	2025-10-23 14:12:14	2025-10-23 14:18:12	00:09:04	00:54:02	Hardware	Services Restarted	Services were stuck and restarted.
407	Zone3	m11	M11-PASRUR-X2-S-ANPR /Host	Medium	closed successful	2025-10-23 14:27:14	2025-10-23 15:57:20	01:55:17	-00:00:04	Hardware	Port refresh	As per GT, the ANPR port was stuck and the issue was resolved after refreshing the network port.
408	Zone3	m11	M11-SAMBRIAL-X4-VT-PC /check fdu	Medium	closed successful	2025-10-23 19:12:13	2025-10-23 19:15:13	00:04:23	00:57:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
409	Zone3	m11	M11-KSK-X5-VT-PC /check fdu	Medium	closed successful	2025-10-23 19:15:13	2025-10-23 19:18:15	00:05:16	00:56:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
410	Zone3	m11	M11-KSK-X1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:30:18	2025-10-23 20:33:19	00:05:30	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
411	Zone3	m11	M11-KSK-X4-VT-PC /check fdu	Medium	closed successful	2025-10-23 22:12:06	2025-10-23 22:18:06	00:08:25	00:54:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
412	Zone4	m16	M16-CKSK-E2-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 11:48:03	2025-10-23 11:48:04	00:07:35	00:59:59	Hardware	Others	FDU restarted automatically
413	Zone4	m16	M16-CKSK-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 18:03:08	2025-10-23 18:06:09	00:04:21	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
414	Zone4	m16	M16-CKSK-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 18:12:10	2025-10-23 18:21:10	00:16:47	00:51:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
415	Zone4	m16	M16-CKSK-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 18:33:10	2025-10-23 18:51:12	00:21:24	00:56:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
416	Zone4	m16	M16-MABA-DHERI-E3-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 18:46:00	2025-10-23 18:48:12	00:04:25	00:57:48	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
417	Zone4	m16	M16-CKSK-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 19:21:14	2025-10-23 19:40:05	00:20:15	00:50:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
418	Zone4	m16	M16-MABA-DHERI-X2-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-23 20:06:17	2025-10-23 20:09:19	00:03:27	00:56:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
419	Zone4	m16	M16-CKSK-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:21:18	2025-10-23 20:27:17	00:06:25	00:54:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
420	Zone4	m16	M16-CKSK-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 21:33:02	2025-10-23 21:36:04	00:04:05	00:56:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
421	Zone4	m16	M16-CKSK-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 22:12:05	2025-10-23 22:15:07	00:04:48	00:56:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
422	Zone4	m16	M16-CKSK-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 22:24:07	2025-10-23 22:27:06	00:05:27	00:57:01	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
423	Zone4	m16	M16-CKSK-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-23 23:57:20	2025-10-24 00:00:21	00:11:59	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
424	Zone4	m16	M16-CKSK-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 00:21:02	2025-10-24 01:27:09	01:37:51	01:00:00	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
425	Zone4	m16	M16-CKSK-E2-EXP-VT-PC /check fdu	Medium	closed	2025-10-24	2025-10-24	00:28:44	00:54:00	Hardware	Services	Pm2 services were restarted and the app was relogged in.

Serial No	Zone	Motorway	Hostname/Services	Severity	Ticket Status	Creation Date & Time	Recovery Date & Time	Ticket Duration	SLA Breach	Categories	RCA	Remarks
					successful	01:27:10	01:33:10				Restarted	
426	Zone4	m16	M16-MABA-DHERI-E3-EXP-VT-PC / check fdu	Medium	closed successful	2025-10-24 01:54:12	2025-10-24 02:00:12	00:08:32	00:54:00	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
427	Zone4	m16	M16-CKSK-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 02:42:14	2025-10-24 02:45:15	00:05:16	00:56:59	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
428	Zone4	m16	M16-CKSK-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 03:30:21	2025-10-24 04:30:03	01:08:21	00:54:02	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
429	Zone4	m16	M16-CKSK-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 05:48:06	2025-10-24 05:51:07	00:22:37	00:56:59	Hardware	Services Restarted	Services restarted, Application logged in.
430	Zone4	m16	M16-CKSK-E1-EXP-VT-PC /check fdu	Medium	closed successful	2025-10-24 06:27:09	2025-10-24 06:30:11	00:22:33	00:56:58	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.
431	Zone3	lrr	LRR-ABDULLAH-GUL-X3-VT-PC / check fdu	Medium	closed successful	2025-10-23 08:03:07	2025-10-23 14:00:13	07:19:27	-00:00:04	Hardware	Services Restarted	Services were stuck and restarted.
432	Zone3	lrr	LRR-BHATA-CHOWK-X6-VT-PC / check uptime	Medium	closed successful	2025-10-23 08:06:09	2025-10-23 08:48:11	03:24:04	00:17:58	Others	Others	Due to a service issue, the planned activity is performed.
433	Zone3	lrr	LRR-BHATA-CHOWK-X6-VT-PC /Host	Medium	closed successful	2025-10-23 08:06:09	2025-10-23 08:36:10	02:08:04	00:53:59	Others	Others	Due to a service issue, the planned activity is performed.
434	Zone3	lrr	LRR-BULLEH-SHAH-X4-VT-PC /check fdu	Medium	closed successful	2025-10-23 08:12:09	2025-10-23 08:15:08	01:02:37	00:57:01	Hardware	Services Restarted	FDU restarted automatically.
435	Zone3	lrr	LRR-BULLEH-SHAH-X4-VT-PC /check fdu	Medium	closed successful	2025-10-23 13:33:11	2025-10-23 13:39:12	00:09:43	00:53:59	Hardware	Services Restarted	FDU restarted automatically
436	Zone3	lrr	LRR-ABDULLAH-GUL-X3-VT-PC / check fdu	Medium	closed successful	2025-10-23 15:36:19	2025-10-23 15:40:16	00:05:46	00:56:03	Hardware	Services Restarted	Services were stuck and restarted.
437	Zone3	lrr	LRR-ZAHID-GONDAL-X4-VT-PC / check fdu	Medium	closed successful	2025-10-23 18:03:09	2025-10-23 18:06:11	00:04:02	00:56:58	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
438	Zone3	lrr	LRR-SAGGIAN2-ITP-POWER-ROOM-UPS /ups input voltage	Medium	closed successful	2025-10-23 18:09:10	2025-10-23 19:00:12	01:01:48	00:08:58	Power	Generator start up issue	As per GT, the WAPDA outage, the Genset started manually.
439	Zone3	lrr	LRR-SAGGIAN2-ITP-POWER-ROOM-UPS /check ups battery capacity	Medium	closed successful	2025-10-23 18:18:12	2025-10-23 20:09:16	01:52:38	-00:00:04	Power	Generator start up issue	As per GT, the WAPDA outage, the Genset started manually.
440	Zone3	lrr	LRR-SAGGIAN1-ITP-POWER-ROOM-UPS /ups input voltage	Medium	closed successful	2025-10-23 18:24:10	2025-10-23 18:48:12	00:47:07	00:35:58	Power	Generator start up issue	As per GT, the WAPDA outage, the Genset started manually.
441	Zone3	lrr	LRR-SAGGIAN1-ITP-POWER-ROOM-UPS /check ups battery capacity	Medium	closed successful	2025-10-23 18:36:11	2025-10-23 19:48:15	01:13:44	-00:00:04	Power	Generator start up issue	As per GT, the WAPDA outage, the Genset started manually.
442	Zone3	lrr	LRR-COL-ARIF-S-L2-AVC-CAM /Host	Medium	closed successful	2025-10-23 19:24:14	2025-10-23 19:42:15	00:22:49	00:41:59	Hardware	Port refresh	As per GT, the AVC CAM port was stuck, and the issue was resolved after refreshing the network port.
443	Zone3	lrr	LRR-BULLEH-SHAH-X4-VT-PC /check fdu	Medium	closed successful	2025-10-23 20:00:16	2025-10-23 20:03:16	00:08:23	00:57:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
444	Zone3	lrr	LRR-KAROL-GHATTI-X2-VT-PC / check fdu	Medium	closed successful	2025-10-23 21:09:02	2025-10-23 21:21:02	00:16:21	00:48:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
445	Zone3	lrr	LRR-NAWAZ-SHARIF-HUAWEI-SW-GATEWAY /Nawaz-S1-Dahua-SW	High	closed successful	2025-10-23 23:06:08	2025-10-23 23:24:11	00:56:03	00:11:57	Others	Power activity	Nawazsharif south 01 STS change activity was performed.
446	Zone3	lrr	LRR-NAWAZ-SHARIF-S1-POWER-ROOM-UPS /ups input voltage	Medium	closed successful	2025-10-23 23:06:09	2025-10-23 23:27:11	00:56:19	00:38:58	Others	Power activity	Nawazsharif south 01 STS change activity was performed.
447	Zone3	lrr	LRR-NAWAZ-SHARIF-S1-DAHAU-SW /Host	Medium	closed successful	2025-10-23 23:06:10	2025-10-23 23:24:11	00:56:48	00:41:59	Others	Power activity	Nawazsharif south 01 STS change activity was performed.
448	Zone3	lrr	LRR-NAWAZ-SHARIF-X3-VT-PC / check uptime	Medium	closed successful	2025-10-23 23:06:10	2025-10-23 23:39:14	00:57:18	00:26:56	Others	Power activity	Nawazsharif south 01 STS change activity was performed.
449	Zone3	lrr	LRR-NAWAZ-SHARIF-S1-POWER-ROOM-UPS /check ups battery capacity	Medium	closed successful	2025-10-23 23:06:11	2025-10-23 23:30:10	00:57:01	00:36:01	Others	Power activity	Nawazsharif south 01 STS change activity was performed.
450	Zone3	lrr	LRR-NAWAZ-SHARIF-X2-VT-PC / check uptime	Medium	closed successful	2025-10-23 23:06:11	2025-10-23 23:42:12	00:57:38	00:23:59	Others	Power activity	Nawazsharif south 01 STS change activity was performed.
451	Zone3	lrr	LRR-NAWAZ-SHARIF-S1-POWER-ROOM-UPS /Host	Medium	closed successful	2025-10-23 23:09:09	2025-10-23 23:24:12	00:52:46	00:44:57	Others	Power activity	Nawazsharif south 01 STS change activity was performed.
452	Zone3	lrr	LRR-NAWAZ-SHARIF-S1-L1-AVC-CAM /Host	Medium	closed successful	2025-10-23 23:09:10	2025-10-23 23:24:12	00:53:34	00:44:58	Others	Power activity	Nawazsharif south 01 STS change activity was performed.
453	Zone3	lrr	LRR-NAWAZ-SHARIF-S1-L2-AVC-CAM /Host	Medium	closed successful	2025-10-23 23:09:12	2025-10-23 23:27:13	00:52:25	00:41:59	Others	Power activity	Nawazsharif south 01 STS change activity was performed.
454	Zone3	lrr	LRR-ABDULLAH-GUL-X3-VT-PC / check fdu	Medium	closed successful	2025-10-23 23:12:09	2025-10-23 23:18:09	00:52:07	00:54:00	Hardware	Services Restarted	FDU services were restarted after logging into the VT application to make up for the asset.
455	Zone3	lrr	LRR-NAWAZ-SHARIF-X2-VT-PC /Host	Medium	closed successful	2025-10-23 23:24:12	2025-10-23 23:27:13	00:37:11	00:56:59	Others	Power activity	Nawazsharif south 01 STS change activity was performed.
456	Zone3	lrr	LRR-ZAHID-GONDAL-X4-VT-PC / check fdu	Medium	closed successful	2025-10-24 01:27:11	2025-10-24 01:33:09	00:28:31	00:54:02	Hardware	Services Restarted	Pm2 services were restarted and the app was relogged in.