Marquis Davis

114 Cherian Ct ● Pooler , GA 31322 ● Phone: (404) 357-5655 ● Mdavis8935@gmail.com

Education

Armstrong Atlantic State University Savannah, GA

Bachelor of Science Information Technology (117 hrs - Senior)

Operating Skills

Auto Pilot
Patching
AAD / AD
Software Packaging
PowerShell Scripting
Pivot Tables
GPO Documentation
Intune

Azure

MDT

Windows 10/11

PROFESSIONAL EXPERIENCE

SCCM\Intune Administrator – Gulfstream Aerospace Corporation, Savannah, GA (March 2019 to Present)

- Create, update, deploy, and troubleshoot objects in both co-mangement environment
- Plan, design, test packages and task sequences for patches, software and new releases using MECM/SCCM
- Create inventory of apps, identify compatibility issues utilizing desktop analytics
- Prepare Azure AD Connect sync to upgrade from dev environment to upgrade to production
- Review, configure, troubleshoot, optimize conditional access policies, DLP, and identity protection functionality
- Prepare Win32 apps to be uploaded to Intune utilizing Win32 content prep tool
- Upgrade SCCM\MECM console and clients to latest versions
- Create Software metering reports and consult with asset management to target scope for SCCM/Intune deployment post CAB approval
- Deploy zero day patches to all endpoints to mitigate threats and vulnerabilities
- Designed logical and contextual MDM diagram using Visio to include Azure, SCCM, and Intune
- Implement enterprise change to prevent endpoints from auto updating to latest Windows version
- Deployed Google chrome Windows 10 account extensions to all systems to support Azure AD identity
- Built task sequence to deploy Sophos BitLocker encryption to all non compliant laptops and desktops
- Support primary site and remote sites by configuring and adding new SCCM roles

Senior Systems Engineer – Publix Corporation, Lakeland, FL (February 2017 to October 2018)

- Provided guidance and on-site support for retail and corporate users
- Updated architect designs to ensure help desk has guidance for software installation and troubleshooting
- Installed, configure, upgrade and manage hardware and software.
- Coordinated resources for on site troubleshooting installations, implementations, and maintenance
- Analyzed information system activity and security problems to discover and prevent systematic errors
- Created, maintain, and update system documentation and performance metrics.
- Monitored performance and critical alerts on the performance and reliability of system serves
- Provided physical and data security-planning recommendations to ITDM
- Updated information in knowledge-based articles on fixes, permissions, and procedures
- · Performed network architect, design and review of development policies for security requirements
- Manage and configured iOS, Android, and Windows devices in Intune/SOTI
- Designed PowerShell scripts for administrator automation and quick assist tools
- Reviewed systems documentations for clarity and technical accuracy PKI methods and technologies
- Reviewed Azure AD sign-in logs, provisioning logs and risky user logs to identify user logins
- Create virtual machines within Azure

Senior Deskside Analyst – Gulfstream Aerospace Corporation, Savannah, GA (April 2014 to February 2017)

- Installed, Configured, and monitored deskside systems using SCCM and SCCM Client Center
- Troubleshooted CATIA and Smarteam engineering applications
- · Developed policies and procedures to ensure information systems reliability and accessibility
- Prevented and defend against unauthorized access to systems, networks, and data
- Assisted in the testing and implementation of new software deployment
- Automated regular task using PowerShell and SCCM t
- Resolved deskside network related issues for VOIP telephones, desktops, laptops, and printers.
- · Installed, configured, troubleshooted, and maintained customer hardware and software
- · Monitored day to day troubled tickets and document resolution into remedy
- Administered SCCM Application deployment and patch management
- Provided technical support to clients, deploying SCCM systems and analyzing CCM logs for errors
- Participated in business process review
- Documented, package, test, and distribute applications in accordance with STIG DISA DOD standards

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IT Specialist – Effingham County, Springfield, GA (November 2012 to April 2014)

- Administered users accounts using PowerShell in Active Directory, Exchange 2010 Mailboxes, and VOIP systems
- Patched, backed up (Symantec), and managed physical servers and virtual servers using VMWare and Hyper V
- Developed SCCM strategies for upgrading over 500 users to Windows7 while capturing and restoring user's data
- Designed, built and deployed technical solutions for systems utilizing SCCM
- · Worked with outside vendors for supporting county courthouse software, prison software and cameras
- Developed GUI front-end interface for Effingham County Address Management System
- Assisted in providing user manuals, specific to software applications for updated system interfaces
- Developed organizational units in Active Directory and managed user security with group policies
- Install, configure as well as maintain storage hardware SAN (Storage Area Network)
- Packaged and deployed applications using PowerShell, SCCM, GPO
- Managed servers, including e-mail, print, fax, domain controllers and backup servers
- Setup active directory, DNS, AD Domain Controllers, AD Replication Topology, DC backup/restore

Computer Science Intern – Gulfstream Aerospace Corporation, Savannah, GA (June 2008 to June 2012)

- Supported requests for desktop computer hardware and software adds, moves, changes and installs
- Assisted with the organization and upkeep of software media and corresponding licenses
- Administered users account in active directory
- Performed user data migration for computer refreshes.
- Perform monitoring of system logs, applications, logon scripts, and customer facing applications
- Installed Avaya phones at new locations and ensured phone is ported
- Deployed new hire equipment and ensuring system have network connectivity
- Resolved problems with desktop hardware and standard software applications including computers, monitors and various I/O devices like printers, scanners, etc.
- Collaborated with technical resources regarding application support and system upgrades