Version 1.0  
Duy

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Note:  
If we have to choose a master source, D365 is master source/source of truth although bi-direction sync is preferred.

Ability to support multi-store Magento site (Magento support “multi-stores” concept from 1 Magento site, each store can have a unique domain, unique or shared product catalog..)

Products:

1. When a new product is entered in D365 that it is immediately synchronized with Magento.

Business owners can choose:

* 1. Enable this workflow
  2. How often this is sync
  3. Manually force a sync
  4. Specific field mappings – select data fields to by synced between 2 systems.
  5. Enable Bi-direction sync: when new products are entered in Magento, instantaneously reflecting the new products in D365.
  6. Select D365 Price list to be used for the sync? (
  7. Map price lists to Magento stores (Magento supports multiple web store per website, each store may sell the same product at a different price)

1. When a product is updated in D365, it is also updated in Magento.

Business owners can choose

* 1. Enable this workflow
  2. How often this is sync
  3. Manually force a sync
  4. Enable Bi-direction sync
  5. Selection D365 qty field for the sync (In stock qty or on hand qty or…? )

Customers

1. New Magento customer’s account, contact information, billing and shipping address etc. will be synchronized to D365.  
   Business owners can choose:
   1. Enable this workflow
   2. How often this is sync
   3. Manually force a sync
   4. Enable bi-direction sync
2. Direct integration syncs D365 customer groups from D365 to Magento (group pricing rule, group discount, group tax..)

Business owners can choose to

* 1. Enable this workflow
  2. Map D365 customer groups to Magento customer groups
  3. Set a default group pricing rule, group discount, group tax

Sales Orders

1. Magento orders are converted into D365 orders

Business owners can choose:

* 1. Enable this workflow
  2. How often this is sync
  3. Manually force a sync
  4. Specify Magento Order status to be qualify for the sync (Magento supports multiple statuses)
  5. Choose to create orders as sales orders or quotes in D365
  6. Assign “Guest” orders to a pre-created customer in D365 (e.g: guestcustomer)
  7. Map Magento payment methods to D365 payment methods
  8. Map Magento shipping methods to D365 shipping methods
  9. Configure Tax & order total rules to ensure proper order total calculation while converting web orders into Microsoft Dynamics NAV sales orders.
  10. Specific rules to handle discounts to maintain proper order total calculation between 2 systems.
  11. Ability to also create invoices in D365

1. D365 shipments & shipping status are transferred to Magento. Shipping tracking numbers and notes are synced to Magento as shipments.

Business owners can choose:

* 1. Enable this workflow
  2. How often this is sync
  3. Manually force a sync

1. D365 credit memos (refunds) are transferred to Magento as credit memos.  
   Business owners can choose:
   1. Enable/disable this workflow
   2. Manually force a sync