PLATFORM

SPECIFY WHERE THE CHATBOT
WILL BE DEPLOYED
(E.G., WEBSITE, MESSAGING
APPS)

PURPOSE

DEFINE THE MAIN PURPOSE OF THE CHATBOT(E,G,,CUSTOMER SUPPORT,INFORMATION RETRIEVAL)

FEEDBACK

ESTABLISH A FEEDBACK LOOP FOR USER INPUT AND IMPROVEMENTS

FEATURES

LIST KEY FEATURES (E.G., NATURAL LANGUAGE PROCESSING FAQS INTEGRATION WITH CRM).





DESCRIBE THE DEPLOYMENT PLAN (E,G.,HOSTING,LAUNCH DATE)

DEPLOYMENT

USER INTERFACE(UI)

CONSIDER THE CHATBOT'S DESIGN AND USER INTERACTION

DATA SOURCES

IDENTIFY DATA SOURCES (E.G.,DATABASES,API's) THAT THE CHATBOT WILL ACCESS

TESTING

OUTLINE THE TESTING PROCESS(E,G.,USER TESTING,BUGS FIXES)